



ORIGINAL

S&S Communications Corp.
Smart Network Solutions

Date, November 11th, 2002

VIA U.S. MAIL

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

DISTRIBUTION CENTER
02 NOV 15 AM 10:13

Reference: Application for IXC License

Dear Sir or Madam:

021152-TI

Enclosed please find a copy of my company's application for an IXC license. I am confident that a review of my application will prove to be well worth your time.

Please feel free to contact me at the above number or email address should you have any additional questions. Thank you for your time.

With best regards,

Sandra Ximena Diaz Hoyos
President

Direct Telephone: +1 305 914 3373

Direct Fax: +1 646 304 7748

Email: Sanxid@hotmail.com

Enclosure as stated

DOCUMENT NUMBER DATE

12521 NOV 15 02

FPSC-COMMISSION CLERK

1050 NW 163rd Drive, Miami, FL 33169 USA
Tel.: +1 305 356 6200 - +1 305 908 9367
Fax.: +1 305 908 9368
Toll Free: 1800 571 0898
website: www.snscomm.com

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF REGULATORY OVERSIGHT
CERTIFICATION SECTION

Application Form for Authority to Provide
Interexchange Telecommunications Service
Between Points Within the State of Florida

021152-TI

Instructions

- ◆ This form is used as an application for an original certificate and for approval of assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 16).
- ◆ Print or Type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

Note: **No filing fee is required** for an assignment or transfer of an existing certificate to another company.

- ◆ If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Regulatory Oversight
Certification Section
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6480

1. This is an application for (check one):
- Original certificate** (new company).
 - Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
 - Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
 - Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

Smart Network Solutions Comm Corp

3. Name under which applicant will do business (fictitious name, etc.):

S & S Communications

4. Official mailing address (including street name & number, post office box, city, state, zip code):

1050 NW 163rd Drive

Miami

FL 33169

5. Florida address (including street name & number, post office box, city, state, zip code):

1050 NW 163rd Drive

Miami, FL, 33169

6. Select type of business your company will be conducting (check all that apply):

- Facilities-based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.

- () **Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- () **Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- () **Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- () **Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.
- () **Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

7. Structure of organization;

- | | |
|-------------------------|---|
| () Individual | (<input checked="" type="checkbox"/>) Corporation |
| () Foreign Corporation | () Foreign Partnership |
| () General Partnership | () Limited Partnership |
| () Other _____ | |

8. **If individual**, provide:

Name: _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

9. **If incorporated in Florida**, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**

PO2000108283

10. **If foreign corporation**, provide proof of authority to operate in Florida:

(a) **The Florida Secretary of State Corporate Registration number:**

11. **If using fictitious name-d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

(a) **The Florida Secretary of State fictitious name registration number:**

12. **If a limited liability partnership**, provide proof of registration to operate in Florida:

(a) **The Florida Secretary of State registration number:** _____

13. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name: _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ Fax No.: _____

Internet E-Mail Address: _____

Internet Website Address: _____

14. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) **The Florida registration number:** _____

15. Provide **F.E.I. Number** (if applicable): _____

16. Provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services?
 Yes () No

(b) If not, who will bill for your services?

Name: _____

Title: _____

Address: _____

City/State/Zip: _____

Telephone No.: _____ Fax No.: _____

(c) How is this information provided?

17. Who will receive the bills for your service?

- Residential Customers Business Customers
 PATs providers PATs station end-users
 Hotels & motels () Hotel & motel guests
 Universities Universities dormitory residents
 Other: (specify) _____

18. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

Name: Sandra Ximena Diaz Hoyos

Title: President

Address: 1050 NW 163rd Drive

City/State/Zip: FL - Miami - FL - 33169

Telephone No.: 305.356.6200 Fax No.: 305.908.9368

Internet E-Mail Address: sanxid@hotmail.com

Internet Website Address: www.snscomm.com

(b) Official point of contact for the ongoing operations of the company:

Name: Sandra Yimena Diaz Hoyos

Title: President

Address: 1050 NW 163rd Drive

City/State/Zip: Miami / FL / 33169

Telephone No.: 305.356.6200 Fax No.: 305.908.9368

Internet E-Mail Address: saxid@hotmail.com

Internet Website Address: www.snscomm.com

(c) Complaints/Inquiries from customers:

Name: Sandra Valencia

Title: Customer Service

Address: 1050 NW 163rd Drive

City/State/Zip: Miami / FL / 33169

Telephone No.: 305.356.6200 Fax No.: 305.908.9368

Internet E-Mail Address: saxid@hotmail.com - sivalencia@hotmail.com

Internet Website Address: www.snscomm.com

19. List the states in which the applicant:

(a) has operated as an interexchange telecommunications company.

(b) has applications pending to be certificated as an interexchange telecommunications company.

(c) is certificated to operate as an interexchange telecommunications company.

(d) has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

20. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

NO

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

NO

21. The applicant will provide the following interexchange carrier services (check all that apply):

a. **MTS with distance sensitive per minute rates**

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

b. **MTS with route specific rates per minute**

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

c. **MTS with statewide flat rates per minute (i.e. not distance sensitive)**

- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800

d. **MTS for pay telephone service providers**

e. **Block-of-time calling plan (Reach Out Florida, Ring America, etc.).**

f. **800 service (toll free)**

g. **WATS type service (bulk or volume discount)**

- Method of access is via dedicated facilities
- Method of access is via switched facilities

h. **Private line services (Channel Services)**
(For ex. 1.544 mbs., DS-3, etc.)

i. **Travel service**

- Method of access is 950
- Method of access is 800

j. **900 service**

k. **Operator services**

- Available to presubscribed customers
- Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals).
- Available to inmates

1. **Services included are:**

- _____ Station assistance
- _____ Person-to-person assistance
- _____ Directory assistance
- _____ Operator verify and interrupt
- _____ Conference calling

22. Submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

23. Submit the following:

A. Managerial capability; give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

B. Technical capability; give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

C. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer **affirming that the financial statements are true and correct** and should include:

1. the balance sheet;
2. income statement; and
3. statement of retained earnings.

NOTE: *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

Further, the following (which includes supporting documentation) should be provided:

1. **A written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. **A written explanation** that the applicant has sufficient financial capability to maintain the requested service.
3. **A written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:

Sandra Ximena Diaz Hoyos

Print Name

President

Title

305.356.6200 / 305.908.9368

Telephone No.

Fax No.

Sandra Ximena Diaz Hoyos

Signature

6th November 2002

Date

Address:

1050 NW 163rd Drive

MIAMI

FL 33169

THIS PAGE MUST BE COMPLETED AND SIGNED

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please check one):

- () The applicant will **not** collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month.
(The bond must accompany the application.)

UTILITY OFFICIAL:

Sandra Ximena Diaz Hoyos
Print Name

President
Title

305.356.6200
Telephone No.

Sandra Ximena Diaz Hoyos
Signature

6th November 2002
Date

305.908.9368
Fax No.

Address: 1050 NW 163rd Drive
Miami
FL
33169

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide interexchange telecommunications service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:

<u>Sandra Yimena Diaz Hays</u> Print Name	<u><i>Sandra Yimena Diaz Hays</i></u> Signature
<u>Resident</u> Title	<u>6th November 2002</u> Date
<u>305. 356. 6200</u> Telephone No.	<u>305. 908. 9368</u> Fax No.
Address: <u>1050 NW 163rd Drive</u>	
<u>Miami</u>	
<u>FL 33169</u>	
<u> </u>	

CURRENT FLORIDA INTRASTATE SERVICES

Applicant **has** () or **has not** () previously provided intrastate telecommunications in Florida.

If the answer is has, fully describe the following:

a) What services have been provided and when did these services begin?

b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

Sandra Ximena Diaz Hoyos

Print Name

Sandra Ximena Diaz Hoyos

Signature

President

Title

6th NOV 2002

Date

305.356.6200

Telephone No.

305.908.9368

Fax No.

Address:

1050 NW 163rd Drive

Miami

FL 33169

CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

I, (Name) Sandra Yimena Diaz Hoyos,
(Title) President of
Smart Network Solutions Comm (Name of Company)

and current holder of Florida Public Service Commission Certificate Number

P02000108283, have reviewed this application and join in the petitioner's request
for a:

() transfer

() assignment

of the above-mentioned certificate.

UTILITY OFFICIAL:

Sandra Yimena Diaz Hoyos

Print Name

President

Title

305 356 6200

Telephone No.

Sandra Yimena Diaz Hoyos

Signature

NOV 6 - 2002

Date

305 908 9368

Fax No.

Address: 1050 NW 163 Dr
Miami
FL 33169



S&S Communications Corp.
Smart Network Solutions

Balance Sheet

Smart Network Solutions Comm Corp - S&S Communications

Assets		
Current Assest		
	Cash in Bank	15,000
Prepaid Expenses		
	Prepaid Switch Usage	160,000
	Prepaid Billing Services	18,800
	Prepaid Web access	7,200
	Prepaid office Space	21,600
	Prepaid Computer Service	3,500
	Prepaid rental of office equiptment (fax, scanner, copy machine)	800
	Prepaid telephone services	7,200
	Prepaid telephone equiptment rental	2,000
	Prepaid space rental for customer service	18,400
	Prepaid internet access	10,800
Total Assets		265,300
Liabilities and Share Holders Equity		
Short Term Liabilities		
	Short term loan due within 1 year	7,500
Long Term Liabilities		
	Long term loan due year 2	7,500
Share Holders Equity		250,300
Total Liabilities and share Holders Equity		265,300

S&S COMMU

PROFIT AND LOSS ACCOUNT												
	Oct-02	Nov-02	Dec-02	First Quarter	Jan-03	Feb-03	Mar-03	Second Quarter	Apr-03	May-03	Jun-03	Third Quarter
Income												
Prepaid Calling Cards		50,000	175,000	225,000	200,000	250,000	300,000	750,000	500,000	500,000	500,000	1,500,000
VIPin - personalized prepaid pin		2,500	6,250	8,750	10,000	24,750	24,750	59,500	36,000	36,000	45,500	117,500
Broker Services		1,750	5,000	6,750	6,750	8,750	8,750	24,250	1,750	8,750	8,750	19,250
Consulting Services		500	800	1,300	2,500	2,500	2,500	7,500	3,000	3,500	3,500	10,000
Switch Services		1,000	1,000	2,000	1,000	1,000	1,000	3,000	2,500	2,500	2,500	7,500
Design services		300	300	600	500	1,000	1,000	2,500	300	300	300	900
Other type of services		600	1,500	2,100	1,000	2,000	2,000	5,000	600	600	600	1,800
Total Income	-	56,650	189,850	246,500	221,750	290,000	340,000	851,750	544,150	551,650	561,150	1,656,950
Expenses												
Design expenses	450	1,200	1,500	3,150	1,500	1,500	1,500	4,500	1,500	1,500	1,500	4,500
Software	1,500	500	300	2,300	300	300	300	900	300	300	300	900
Professional fees - web de	800	300	300	1,400	300	300	1,000	1,600	300	300	1,000	1,600
Printing prepaid calling cards		1,920	1,920	3,840	1,920	3,840	3,840	9,600	3,840	3,840	3,840	11,520
Printing promotional material		880	880	1,760	1,600	1,600	1,600	4,800	1,600	1,600	1,600	4,800
Printing advertising		1,400	1,400	2,800	2,500	2,500	2,500	7,500	2,500	2,500	2,500	7,500
Advertising		2,000	2,000	4,000	2,000	2,000	3,000	7,000	3,000	3,000	3,000	9,000
Distributor comissions	-	16,500	57,750	74,250	66,000	82,500	99,000	247,500	165,000	165,000	165,000	495,000
Professional fees			2,500	2,500	2,500	2,500	2,500	7,500	2,500	2,500	2,500	7,500
Federal Tax	-	1,700	5,696	7,395	6,653	8,700	10,200	25,553	16,325	16,550	16,835	49,709
Termination		31,500	108,750	140,250	126,000	164,850	194,850	485,700	321,600	321,600	327,300	970,500
Telephone services		500	1,750	2,250	2,000	2,500	3,000	7,500	5,000	5,000	5,000	15,000
Consultants	500	500	500	1,500	500	500	500	1,500	500	500	500	1,500
Entertainment	50	400	400	850	400	400	400	1,200	400	400	400	1,200
Gas	50	150	150	350	150	150	150	450	150	150	150	450
Insurance	200	200	200	600	200	200	200	600	200	200	200	600
Automobile expenses			450	450	450	450	450	1,350	450	450	450	1,350
Miscellaneous	200	200	50	450	50	50	50	150	50	50	50	150
Office Supplies		250	250	500	250	250	250	750	250	250	250	750
Travel Expense	1,000	1,000	2,000	4,000	2,000	2,000	2,000	6,000	2,500	2,500	2,500	7,500
Marketing		1,000	2,500	3,500	2,000	2,000	2,000	6,000	2,500	3,000	3,000	8,500
Other		1,000	1,000	2,000	1,000	1,000	1,000	3,000	3,500	3,500	3,500	10,500
Total Expenses	4,750	63,100	192,246	260,095	220,273	280,090	330,290	830,653	533,965	534,690	541,375	1,610,029
NET PROFIT AND LOSS PRE T	(4,750)	(6,450)	(2,396)	(13,595)	1,478	9,910	9,710	21,098	10,186	16,961	19,776	46,922

Smart Network Solutions Communications - Financial Analysis 2 years

CASH FLOW ANALYSIS												
Total Income	-	56,650	189,850	246,500	221,750	290,000	340,000	851,750	544,150	551,650	561,150	1,656,950
Total Expenses	4,750	63,100	192,246	260,095	220,273	280,090	330,290	830,653	533,965	534,690	541,375	1,610,029
Prepaid Expenses	7,369	7,369	7,369	7,369	7,369	7,369	7,369	7,369	7,369	7,369	7,369	7,369
Cash Position	(4,750)	(6,450)	(2,396)		1,478	9,910	9,710		10,186	16,961	19,776	
Cash in Bank	15,000	(625)	(625)		(625)	(625)	(625)		(625)	(625)	(625)	
Cummulative Cash Position	10,250	3,176	155	155	1,008	10,293	19,378	19,378	28,938	45,274	64,424	64,424

FINANCIAL PROJECTION - 2 YEARS													
COMMUNICATIONS CORP - SMART NETWORK SOLUTIONS													
Jul-03	Aug-03	Sep-03	First Year	Oct-03	Nov-03	Dec-03	First Quarter	Jan-04	Feb-04	Mar-04	Second Quarter	Apr-04	May-04
500,000	500,000	500,000	3,975,000	500,000	500,000	500,000	1,500,000	500,000	500,000	500,000	1,500,000	650,000	650,000
117,000	117,000	123,500	543,250	172,500	176,250	180,000	528,750	180,000	180,000	187,500	547,500	187,500	187,500
1,750	8,750	8,750	69,500	1,750	8,750	8,750	19,250	1,750	8,750	8,750	19,250	1,750	8,750
5,000	5,000	5,000	33,800	5,000	5,000	5,000	15,000	5,000	5,000	5,000	15,000	5,000	5,000
2,500	2,500	2,500	20,000	2,500	2,500	2,500	7,500	2,500	2,500	2,500	7,500	2,500	2,500
300	300	300	4,900	300	300	300	900	300	300	300	900	300	300
600	600	600	10,700	600	600	600	1,800	600	600	600	1,800	600	600
627,150	634,150	640,650	4,657,150	682,650	693,400	697,150	2,073,200	690,150	697,150	704,650	2,091,950	847,650	854,650
1,500	1,500	1,500	16,650	1,500	1,500	1,500	4,500	1,500	1,500	1,500	4,500	1,500	1,500
300	300	300	5,000	300	300	300	900	300	300	300	900	300	300
300	300	1,000	6,200	300	300	1,000	1,600	300	300	1,000	1,600	300	300
1,920	3,840	3,840	34,560	1,920	3,840	3,840	9,600	1,920	3,840	3,840	9,600	1,920	3,840
1,600	1,600	1,600	16,160	1,600	1,600	1,600	4,800	1,600	1,600	1,600	4,800	1,600	1,600
2,500	2,500	2,500	25,300	2,500	2,500	2,500	7,500	2,500	2,500	2,500	7,500	2,500	2,500
3,000	3,000	3,000	29,000	3,000	3,000	3,000	9,000	3,000	3,000	3,000	9,000	3,000	3,000
165,000	165,000	165,000	1,311,750	165,000	165,000	165,000	495,000	165,000	165,000	165,000	495,000	214,500	214,500
2,500	2,500	2,500	25,000	2,500	2,500	2,500	7,500	2,500	2,500	2,500	7,500	2,500	2,500
18,815	19,025	19,220	139,715	20,480	20,802	20,915	62,196	20,705	20,915	21,140	62,759	25,430	25,640
370,200	370,200	374,100	2,710,950	403,500	405,750	408,000	1,217,250	408,000	408,000	412,500	1,228,500	502,500	502,500
5,000	5,000	5,000	39,750	5,000	5,000	5,000	15,000	5,000	5,000	5,000	15,000	6,500	6,500
500	500	500	6,000	500	500	500	1,500	500	500	500	1,500	500	500
400	400	400	4,450	400	400	400	1,200	400	400	400	1,200	400	400
150	150	150	1,700	150	150	150	450	150	150	150	450	150	150
200	200	200	2,400	200	200	200	600	200	200	200	600	200	200
450	450	450	4,500	450	450	450	1,350	450	450	450	1,350	450	450
50	50	50	900	50	50	50	150	50	50	50	150	50	50
250	250	250	2,750	250	250	250	750	250	250	250	750	250	250
2,500	2,500	2,500	25,000	2,500	2,500	2,500	7,500	2,500	2,500	2,500	7,500	2,500	2,500
2,500	3,000	3,000	26,500	2,500	3,000	3,000	8,500	2,500	3,000	3,000	8,500	2,500	3,000
3,500	3,500	3,500	26,000	3,500	3,500	3,500	10,500	3,500	3,500	3,500	10,500	3,500	3,500
583,135	585,765	590,560	4,460,235	618,100	623,092	626,155	1,867,346	622,825	625,455	630,880	1,879,159	773,050	775,680
44,016	48,386	50,091	196,916	64,551	70,308	70,996	205,854	67,326	71,696	73,771	212,792	74,601	78,971

Smart Network Solutions Communications - Financial Analysis 2 years

627,150	634,150	640,650	4,657,150	682,650	693,400	697,150	2,073,200	690,150	697,150	704,650	2,091,950	847,650	854,650
583,135	585,765	590,560	4,460,235	618,100	623,092	626,155	1,867,346	622,825	625,455	630,880	1,879,159	773,050	775,680
7,369	7,369	7,369	44,217	7,369	7,369	7,369	7,369	7,369	7,369	7,369	7,369	7,369	7,369
44,016	48,386	50,091		64,551	70,308	70,996		67,326	71,696	73,771		74,601	78,971
(625)	(625)	(625)		(625)	(625)	(625)		(625)	(625)	(625)		(625)	(625)
107,815	155,575	205,041	205,041	268,966	338,649	409,020	409,020	475,720	546,791	619,936	619,936	693,912	772,257

Smart Network Solutions Communications - Financial Analysis 2 years

Jun-04	Third Quarter	Jul-04	Aug-04	Sep-04	Second Year
650,000	1,950,000	750,000	750,000	750,000	7,200,000
187,500	562,500	210,000	217,500	221,250	2,287,500
8,750	19,250	1,750	8,750	8,750	77,000
5,000	15,000	5,000	5,000	5,000	60,000
2,500	7,500	3,000	3,000	3,000	31,500
300	900	300	300	300	3,600
600	1,800	600	600	600	7,200
854,650	2,556,950	970,650	985,150	988,900	9,666,800
1,500	4,500	1,500	1,500	1,500	18,000
300	900	300	300	300	3,600
1,000	1,600	300	300	1,000	6,400
3,840	9,600	1,920	3,840	3,840	38,400
1,600	4,800	1,600	1,600	1,600	19,200
2,500	7,500	2,500	2,500	2,500	30,000
3,000	9,000	3,000	3,000	3,000	36,000
214,500	643,500	247,500	247,500	247,500	2,376,000
2,500	7,500	2,500	2,500	2,500	30,000
25,640	76,709	29,120	29,555	29,667	290,004
502,500	1,507,500	576,000	580,500	582,750	5,692,500
6,500	19,500	7,500	7,500	7,500	72,000
500	1,500	500	500	500	6,000
400	1,200	400	400	400	4,800
150	450	150	150	150	1,800
200	600	200	200	200	2,400
450	1,350	450	450	450	5,400
50	150	50	50	50	600
250	750	250	250	250	3,000
2,500	7,500	2,500	2,500	2,500	30,000
3,000	8,500	2,500	3,000	3,000	34,000
3,500	10,500	3,500	3,500	3,500	42,000
776,380	2,325,109	884,240	891,595	894,657	8,742,104
78,271	231,842	86,411	93,556	94,243	924,696

Smart Network Solutions Communications - Financial Analysis 2 years

854,650	2,556,950	970,650	985,150	988,900	9,666,800
776,380	2,325,109	884,240	891,595	894,657	8,742,104
7,369	7,369	7,369	7,369	7,369	7,369
78,271		86,411	93,556	94,243	932,065
(625)		(625)	(625)	(625)	
849,903	849,903	935,688	1,028,619	1,122,237	1,122,237

INTER EXCHANGE SERVICES TARIFF

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by SMART NETWORK SOLUTIONS COMM CORP. with principal offices at 1050 NW 163rd Drive, Miami, FL 33169. This Tariff applies for services furnished within the state of Florida. This Tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: November 6, 2002

EFFECTIVE: _____

By:

Sandra Ximena Diaz Hoyos, President
1050 NW 163rd Drive, Miami, FL 33169

INTER EXCHANGE SERVICES TARIFF

CHECK SHEET

The sheets listed below, which are inclusive on this list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date at the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original

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INTER EXCHANGE SERVICES TARIFF

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INTER EXCHANGE SERVICES TARIFF

SYMBOLS SHEET

The following are the symbols used for the purposes indicated below:

D – Delete or Discontinue

I – Change Resulting In An Increase to A Customer’s Bill

M – Moved From Another Tariff Location

N – New

R – Change Resulting In A Reduction To A Customer’s Bill

T – Change in Text Or Regulation But No Change In A Rate Or Charge

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INTER EXCHANGE SERVICES TARIFF

TARIFF FORMAT SHEETS

- A. Sheet Numbering – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

- B. Sheet Revision Numbers – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the Tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

- C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).1

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INTER EXCHANGE SERVICES TARIFF

TARIFF FORMAT SHEETS

- D. Check Sheets – When a Tariff filing is made with the FPSC, an updated check sheet accompanies the Tariff filing. The check sheet lists the sheet contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheets are changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The Tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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INTER EXCHANGE SERVICES TARIFF

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line: An arrangement which connects the customer’s location to a Smart Network Solutions Comm. Corp network switching center.

Authorization Code: A numerical code, one or more of which may be assigned to a customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic Number Identification is used as the Authorization Code when possible.

Automatic Number Identification: A method of identifying the telephone number of the calling party also known as ANI.

Company or Carrier: Smart Network Solutions Comm. Corp

Customer: The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company’s Tariff regulations.

Day: From 8:00 A.M. up to, but not including 5:00 P.M. local time, Saturday through Friday.

Evening: From 5:00 P.M. up to, but not including 11:00 P.M. local time, Saturday through Friday.

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INTER EXCHANGE SERVICES TARIFF

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Holidays: Smart Network Solutions Comm. Corp recognized holidays are:
New Year's Day, Memorial Day, and July 4th, Labor Day,
Thanksgiving and Christmas Day.

Nights/Weekends: From 11:00 P.M. up to, but not including 8:00 A.M. Saturday
through Friday, and 8:00 A.M. Saturday up to, but not including
5:00 P.M. Saturday

Prepaid Account: An inventory of telecom units purchased in advance by the
Customer, and associated with one and only one Authorization
Code.

**Prepaid Calling
Card:** A card issued by the Company containing an Authorization Code,
which enables calls to be processed providing the Customer has
paid for such service in advance, logs activity and maintains
Customer's balance for the associated Authorization Code.

Resp. Org.: Responsible Organization or entity identified by an 800 or 800
type service provider that manages and administers records in the
800 or 800 type database and management system.

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INTER EXCHANGE SERVICES TARIFF

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Underlying Carrier: The telecommunications carrier whose network facilities provide the technical capacity and capability necessary for the transmission and reception of Customer's telecommunication traffic.

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1050 NW 163rd Drive, Miami, FL 33169

INTER EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS

2.1 GENERAL RULES AND REGULATIONS

The Company's services and facilities are furnished for communications originating at specified points within the State of Florida under terms of this Tariff.

The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

2.2 TERM

2.2.1 The Company's services and facilities are provided on a monthly basis unless ordered on an alternate basis, and are available twenty-four hours per day, seven days per week.

2.3 LIMITATIONS

2.3.1. Service is offered subject to the availability of facilities and provisions of this Tariff.

2.3.2. The Company reserves the right to discontinue furnishing service or limit the use of service necessitated by conditions beyond its control; or when the customer is using the service in violation of the law or provisions of this Tariff.

2.3.3. All facilities provided under this Tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the expressed written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.3.4 Prior Written permission from the Company is required before any assignment or transfer is allowed. All regulations and conditions contained in this

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INTER EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (Continued)

Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

2.4 LIABILITIES OF THE COMPANY

2.4.1 The Company's entire liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing services or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occurred, and no action or proceeding against the Company shall be commenced more than one year after the service was rendered, unless ordered by the Commission.

2.4.2. The Company shall be indemnified and held harmless by the Customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data information or other content transmitted over the Company's facilities.
- (B) All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company.

2.5. INTERRUPTION OF SERVICE

2.5.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in this Section. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit

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INTER EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (Continued)

Allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within His control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands Ready to repair the service and the subscriber/customer does not provide access to the Company for such repair or restoration work.

2.5.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber/customer notifies the company.

2.5.3. The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

$$\text{Credit} = A/B \times C$$

“A” = outage time in hours

“B” = total days in month

“C” = total monthly charge for affected facility

2.6. DISCONNECTION OF SERVICE BY CARRIER

The company (carrier), upon 5 working days written notice to the customer, may disconnect service or cancel an application for service without incurring any liability for any of the following reasons:

2.6.1 Non-payment of any sum due to carrier for regulated services and for more than ten days beyond the date of rendition of the bill for such services.

2.6.2 Violation of any regulation governing the service under this Tariff.

2.6.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.

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INTER EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (Continued)

2.6.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

2.5.6 After a Customer has been disconnected for any of the above, the company may, in its sole judgment, reinstate service provided that the Customer agrees to a) remedy the reason service was originally disconnected, b) agree to pay for all contracted services from the date of disconnection to the date of reinstatement, and pay a Reconnection Fee, the amount of such fee being stated in Section 4 of this Tariff.

2.6.5 Without incurring liability, the Company may interrupt service at any time in order to perform tests and inspections to assure compliance with Tariff regulation(s) and the proper installation and operation of Customer's equipment and facilities until any items of non-compliance or improper equipment or equipment operation so identified are rectified.

2.6.6 Service may be discontinued by the Company without notice to the Customer by blocking traffic to certain counties, cities, exchanges or called party numbers or by blocking certain Authorization Codes, when the company deems it necessary to take such action to prevent the unlawful use of its service(s). The company will restore service as soon as it can be provided without undue risk, and will, upon request by the affected Customer(s) assign a new Authorization Code to replace the one that has been deactivated.

2.6.7 Service may be disconnected by the Company for non-use. Should an Authorization Code remain used for 180 days the Company may disconnect and terminate the Authorization Code.

2.7 DEPOSITS

The Company does not require a deposit from the customer.

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INTER EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (Continued)

2.8 ADVANCE PAYMENTS

2.8.1 For Non-PrePaid customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary, a new advance payment will be collected for the next month.

2.9 TAXES

All Federal, State and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates, except for prepaid calling cards.

2.10 BILLING OF CALLS

2.10.1 All Charges due from the subscriber / customer are payable at any agency duly authorized to receive such or at the address stated on the customer's bill from the Company. Any objection(s) to billed charges should be reported to the company within 20 days of bill rendering. Adjustments to customer's bills shall be made when such claim reasonably indicates such charges are not in accordance with the approved rates or that an adjustment may, in the sole determination of the Company, be otherwise appropriate.

2.10.2 Bills are to be prepaid each month. The first payment is due in advance when the customer signs up for service – the activation date. All other payments are due monthly on the anniversary of the Customer's activation date for the ensuing month's service.

2.10.3 Payments shall be considered delinquent if payment has not been received at the offices of the Company within 10 days after the bill is sent or rendered to the customer. Additionally, a non-recurring 1.5% percent per month penalty fee will accrue upon any unpaid amount after the customer's account becomes delinquent.

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INTER EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (Continued)

- 2.10.4 The customer is responsible for payment of all charges for service furnished to the customer, including, but not limited to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without consent of Customer. The security of Customer's Authorization Code(s), subscribed line(s), and direct connect facilities, subscribed exchange line(s), or Authorization Code(s) will be billed to and must be Paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears to Non-Prepaid customers.
- 2.10.5 Customers may pay by credit card, an authorized agent or check.
- 2.10.6 Company will bill customer a one-time charge of \$25.00 or 5% of the amount of the check, whichever is greater, if Customer's check for payment of service is returned for insufficient or uncollected funds, closed account, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.
- 2.10.7 Prepaid calling card Customers does not receive a monthly bill or any listing of usage.
- 2.11 PROMOTIONAL OFFERINGS
- The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charge for the promoted service. The promotional offerings may be limited as to duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings are subject to regulation of the Commission.

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INTER EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (Continued)

2.12 CANCELLATION OF SERVICE

2.12.1 CANCELLATION OF APPLICATION FOR SERVICE

2.12.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.12.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the cost the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.12.1.3 The special charges described above will be calculated and applied on a case-by-case basis.

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INTER EXCHANGE SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (Continued)

2.12.2 CANCELLATION OF SERVICE BY CUSTOMER

2.12.2.1 To cancel or terminate service, a Customer must provide the Company with (30) thirty days notice.

2.12.2.2 If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.5 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable immediately. Such sums and fees will include all costs, fees and expenses incurred in connection with:

A. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus

B. any disconnection, early cancellation or termination charges reasonably incurred and paid or are owing to third parties on behalf of Customer, plus

C. All Recurring Charges for the applicable notice period.

2.14 WARRENTIES

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOES EXPRESSLY SET FORTH HEREIN.

2.15 CUSTOMER PREMISES EQUIPMENT AND WIRING

The Company does not supply equipment of any kind to the Customer. The Company has no responsibility whatsoever for any Customer supplied Equipment or Customer's wiring inside his or her premises.

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INTER EXCHANGE SERVICES TARIFFSECTION 3 –SERVICE DESCRIPTION

3.1 COMPUTATION OF CHARGES

3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this Tariff. All calls are rounded up to the next whole increment.

3.1.2 Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

Formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1+H2)^2}{10}}$$

3.1.3 Timing begins when the call party answers and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detention. Timing for each call ends when either party hangs up.

3.1.4 The Company will not bill for uncompleted calls.

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INTER EXCHANGE SERVICES TARIFF

SECTION 3 –SERVICE DESCRIPTION (Continued)

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

Smart Network Solutions Comm. Corp
1050 NW 163rd Drive
Miami, FL 33169
Tel: 305.356.6200

3.3 Level of Service

A customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 Billing Entity Conditions

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

3.5 Service Offerings

3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

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INTER EXCHANGE SERVICES TARIFF

SECTION 3 –SERVICE DESCRIPTION (Continued)

3.5.2 Travel Cards

The Customer utilizes an 11 digit “toll free” access number established by the Company access terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.5.3 800 Service (Toll Free)

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer’s premise routed to a specific telephone number or terminated over a dedicated facility.

3.5.4 Pre-paid Calling Cards

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase the Company’s Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. The Company’s Prepaid Calling Cards are available at a variety of face values. The Company’s Prepaid Calling Card service is accessed using the Company’s toll-free number printed on the card. The caller is prompted by an automated voice response system to enter hi/her Authorization Code, and then to enter the terminating telephone number. The Company’s processor tracks the call duration on a real time basis to determine the number of Telecom Units for each call is deducted from the remaining Telecom Unit balance on the Customer’s Company’s Prepaid Calling Card.

All calls must be charges against Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer’s call will be interrupted with an announcement when the balance is about to be depleted.

In order to continue the call, the Customer can either call the toll-free number on the back of the Company’s Prepaid Calling Card or “recharge” the balance on the card using nationally recognized credit card, or Customer can throw the card away and purchase a new one. Calls in progress will be terminated by the Company if the balance on the Company’s Prepaid Calling Card is insufficient to

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By:

Sandra Ximena Diaz Hoyos, President
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INTER EXCHANGE SERVICES TARIFF

SECTION 3 –SERVICE DESCRIPTION (Continued)

Continue the call and the Customer fails to enter the number of another valid Company's Prepaid Calling Card prior to termination.

A card will expire on the date indicated on the card, or if no date is specified, 12 months from the date of first usage, or 180 days from last usage, whichever is earlier. The Company will not refund unused balances.

A credit allowance for the Company's Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Company's Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to the Company's Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one minute.

Credit allowances for calls pursuant to the Company's Prepaid Calling card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls cannot be completed

3.5.5 Directory Assistance

Access to long distance directory assistance is obtained by dialing 1 + (area code) + 555-1212. When more than one number is requested in a single call, a charge will be applicable for each number requested, whether or not the number is listed or published.

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INTER EXCHANGE SERVICES TARIFF

SECTION 3 –SERVICE DESCRIPTION (Continued)

3.5.6 Emergency Call Handling Procedures

Emergency “911” calls are not routed to company, but are completed through the local network at no charge.

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INTER EXCHANGE SERVICES TARIFF

SECTION 4 – RATES

4.1 1+ & 101XXXX Dialing

\$ 0.15 per minute for Day, Evening, Holidays and Nights/Weekends

A \$4.95 per month per number service charge applies. Billed in one minute increments

4.2 Travel Cards

\$.199 per minute for Day, Evening, Holidays and Nights/Weekends

A \$0.25 per call service charge applies.
Billed in one-minute increments.

4.3 800 Service (Toll Free)

\$0.15 per minute for Day, Evening, Holidays and Nights/Weekends

A \$10.00 per month per number service charge applies.
Billed in one-minute increments.

4.4 Prepaid Calling Cards

\$0.499 Per Intra-State minute for Day, Evening, Holidays and Nights/Weekends

4.5 Directory Assistance

\$0.95 per number requested irrespective of time of day

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INTER EXCHANGE SERVICES TARIFF

SECTION 4 – RATES (Continued)

4.6 Payphone Dial Around Surcharge

A dial around surcharge of \$0.35 per call will be added to any completed Intra-State toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

4.8 Reconnection Fee

A Reconnection Fee of \$25.00 shall be charged for every time a Customer is disconnected as is permitted in this Tariff and wishes his/her service to be reconnected or restored.

4.9 Discounts

The Company does not offer discounts other than those described in Section 2.11 Promotional Offerings.

4.10 Applicable Rates for Hearing/Speech Impaired Persons

For intrastate toll messages which are communicated using a telecommunication device for the deaf (TDD) by properly certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, the rates shall be evening rates for daytime calls and night rates for evening and night calls.

Interstate toll calls received from the relay service, each local exchange and interexchange telecommunications company billing relay call will be discounted 50 percent of the applicable rate for a voice no relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the applicable rate for voice no relay calls.

Florida Public Service Commission Rules and Regulations require the Company to provide the first 50 directory assistance calls initiated per billing cycle by handicapped persons free of charge.

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TARIFF SHEET

PAIS	RATE
Afganistan mobile	0.66313
Afghanistan	0.66313
Albania	0.134
Albania mobile	0.37
Algeria	0.1671
Algeria mobile	0.1742
American Samoa	0.0929
Andorra	0.0836
Andorra Cellular	0.115
Angola	0.1898
Angola Luanda	0.1898
Angola mobile	0.197
Anguilla	0.2358
Antartica-Casey & Scott	0.58888
Antigua & Barbuda mobile	0.2068
Antigua and Barbuda	0.2136
Argentina	0.049
Argentina - Buenos Aires	0.039
Argentina Bahia Blanca	0.049
Argentina Buenos Aires mobile	0.049
Argentina Campana	0.049
Argentina Cellular	0.059
Argentina Rosario	0.049
Argentina San Juan	0.049
Argentina Zarate	0.049
Armenia	0.2281
Armenia mobile	0.2391
Aruba	0.1639
Ascension Island	0.704
Australia	0.049
Australia pager	0.55
Australia personal	0.55
Australia-Cellular	0.1528
Austria	0.049
Austria-Cellular	0.2024
Azerbaijan baku	0.2028
Azerbaijani	0.2028
Azerebaijan mobile	0.1672
Bahamas	0.1146
Bahrain	0.2131
Bangladesh	0.2049
Bangladesh Bogra	0.2049
Bangladesh Narayangon	0.2049
Bangladesh-Cellular	0.2075
Bangladesh-Chittagong	0.1973
Bangladesh-Dhaka	0.1304
Bangladesh-Sylhet	0.205
Barbados	0.1923
Belarus	0.2078
Belarus Cell	0.2135
Belarus Loev	0.2078
Belgium	0.049
Belgium mons	0.049
Belguim-Cellular	0.1987
Belize	0.2136
Benin	0.1689
Benin mobile	0.2291

PAIS	RATE
Bermuda	0.105
Bhutan	0.179
Bolivia	0.235
Bolivia cochabamba	0.109
Bolivia la paz	0.109
Bolivia santa cruz	0.1228
Bolivia-Cellular	0.2084
Bosnia and Herzebonina Sarajev	0.1798
Bosnia and Herzegovina	0.1604
Bosnia and Herzegovina mobile	0.1746
Bosnia and Herzegovina persona	0.1604
Botswana	0.1473
Brazil	0.0972
Brazil belem	0.0972
brazil belop horizonte	0.0711
Brazil brasilia	0.0972
brazil campinas	0.0972
brazil curitiva	0.0972
brazil fortaleza	0.0972
Brazil salvador	0.0972
Brazil-Cellular	0.1575
Brazil-Rio De Janeiro	0.0495
Brazil-Sao Paulo	0.0483
British Virgin Islands	0.1583
Brunei	0.112
Bulgaria	0.0965
Bulgaria sofia	0.0584
Bulgaria-Cellular	0.1634
Burkina Faso	0.2307
Burundi	0.1537
Cambodia	0.45075
Cambodia-Cellular	0.403
Cameroon	0.2346
Cameroon Cell	0.2424
Cameroon Douala	0.255
Canada	0.039
CapaVerde mobile	0.2784
Cape Verde	0.2951
Cayman Islands	0.1456
Central African Republic	0.2625
Chad	0.2948
Chad mobile	0.40025
Chez rep prague	0.0528
Chile	0.049
Chile Audiotex	0.14
Chile-Cellular	0.1644
China	0.049
china shanghai	0.049
China-Bejing	0.049
China-Cellular	0.0553
Christmas Islands	0.0571
Cocos Islands	0.0571
Colombia	0.089
Colombia - Barranquilla	0.089
Colombia - Bogota	0.089
Colombia - Cali	0.089
Colombia - Cellular	0.089

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PAIS	RATE
Colombia - Pereira	0.089
Colombia Bucaramanga	0.089
Colombia Cartagena	0.089
Colombia Cucuta	0.089
Colombia Ibague	0.089
Colombia Manizales	0.089
Colombia Medellin	0.089
Comoros/Mayote	0.2709
Congo	0.225
Congo mobile	0.2209
Continental USA	0.029
Cook Island mobile	0.73425
Cook Islands	0.6265
Costa Rica	0.079
Costa Rica- Cellular	0.0952
Croatia	0.079
Croatia mobile	0.3
Cuba	0.69
Cyprus	0.119
Cyprus Cellular	0.1457
Czech rep Brno	0.14
Czech Republic	0.0641
Czech Republic - Cellular	0.1674
Denmark	0.0461
Denmark- Cellular	0.174
Diego Garcia	0.6596
Djibouti	0.3158
Djibouti Cell	0.4495
Dominica	0.1996
Dominican Republic	0.079
Ecuador	0.145
ecuador mobile	0.1608
Ecuador-Cellular	0.35
Ecuador-Guayaquil	0.119
Ecuador-Quito	0.1546
Egypt	0.2038
Egypt Alexandria	0.2084
Egypt-Cellular	0.1792
El Salvador	0.129
El Salvador-Cellular	0.129
Equatorial Guinea	0.2298
Eritrea	0.675
Estonia	0.0586
Estonia mobile	0.1653
Ethiopia	0.46425
Ethiopia mobile	0.5095
Faeroe Islands (Denmark)	0.1159
Falkland Islands (Malvinas)	0.47588
Fiji	0.2819
Finland	0.059
Finland- Cellular	0.1535
France	0.039
France Amiens	0.039
France- Cellular	0.189
French Antilles	0.03
French Giuana	0.2082
French Polynesia (Overseas Ter	0.2572

PAIS	RATE
Gabon - Cellular	0.1909
Gabon Republic	0.1778
Gambia	0.2151
Georgia	0.21
Germany	0.039
Germany- Cellular	0.1794
Ghana	0.1065
Ghana - Cellular	0.1419
Ghana accra	0.0853
Gibraltar	0.1275
Gibraltar mobile	0.1457
Greece	0.0701
Greece - Cellular	0.1486
Greece athens	0.059
Greenland (Denmark)	0.2993
Greenland Cellular	0.43638
Grenada	0.2034
Guadeloupe	0.1767
Guam	0.0952
Guantanamo Bay	0.03
Guatemala	0.159
Guatemala - Cellular	0.159
Guinea	0.1739
Guinea faranah	0.1739
Guinea mobile	0.1971
Guinea-Bissau	0.58813
Guyana	0.49375
Guyana mobile	0.2729
Haiti	0.189
Haiti - Port Au Prince	0.169
Haiti Audiotex	0.23
Haiti Cellular	0.22
Haiti port au prince mobile	0.22
Honduras	0.289
Honduras - Cellular	0.299
Hong Kong - Audio Text	0.09
Hong Kong - Cellular	0.0526
Hong-Kong	0.0501
Hungary	0.079
Hungary-Cellular	0.202
Iceland	0.066
Iceland Cellular	0.1472
India	0.28
India - Calcuta	0.199
India - Cellular	0.28
India - Madras	0.199
India - New Delhi	0.199
India- Bangalore	0.199
India-Bombay	0.199
Indonesia	0.087
Indonesia- Jakarta	0.0641
Indonesia-Cellular	0.1585
Iran	0.1173
Iran mobile	0.1382
Iran Teheran	0.087
Iraq	0.46513
Ireland	0.039

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PAIS	RATE
Ireland - Cellular	0.197
Israel	0.059
Israel- Cellular	0.1193
Italy	0.039
Italy - Vatican City	0.0864
Italy- Cellular	0.191
Ivory Coast	0.03
Jamaica	0.159
Jamaica Cellular	0.2015
Japan	0.049
Japan- Cellular	0.1819
Jordan	0.2352
Jordan - Cellular	0.1714
kazakhstan	0.17
Kenya	0.1864
kenya cell	0.2195
Kenya Naerobi	0.1015
Kiribati	0.71575
Korea North	0.68325
Korea South	0.0553
Korea South - Cellular	0.0966
Kuwait	0.1331
Kuwait - Cellular	0.1298
Kyrgyztan mobile	0.2374
Kyrgyzstan	0.2148
Laos	0.2192
Latvia	0.1733
latvia cell	0.2006
Lebanon	0.149
Lebanon- Cellular	0.2403
Lesotho	0.105
Liberia	0.2247
Libya	0.1779
Liechtenstein	0.0672
Liechtenstein - Cellular	0.072
Lithuania	0.1324
Lithuania mobile	0.1544
Luxembourg	0.059
Luxembourg Cellular	0.1221
Macao	0.1844
Macao Cellular	0.1844
Macedonia	0.2111
Macedonia mobile	0.2193
Madagascar	0.2801
Madagascar Audiotex	0.2757
Madagascar Cellular	0.2757
Malawi	0.1141
Malaysia	0.0608
Malaysia Cellular	0.0657
Maldives	0.39313
Mali	0.2868
Malta	0.0961
Malta mobile	0.1509
Marisat (Atlantic Ocean-Est)	4.08075
Marisat (Atlantic Ocean-West)	3.60825

PAIS	RATE
Marisat (Indian Ocean)	3.13575
Marisat (Pacific Ocean)	3.54075
Marshall Islands	0.4591
Mauritania	0.221
Mauritius	0.2664
mauritius cell	0.2579
Mexico	0.125
Mexico City	0.049
Mexico Guadalajara	0.049
Mexico Monterrey	0.049
mexico puebla	0.0644
Micronesia	0.616
Moldova	0.1297
Moldova Cellular	0.1326
Monaco	0.0866
Monaco Cell	0.1738
Mongolia	0.27
Montserrat	0.2528
Morocco	0.2342
Morroco mobile	0.2776
Mozambique	0.2568
Myanmar/Burma	0.45738
Nauru	0.83075
Nepal	0.2837
Nepal mobile	0.56
Netherlands	0.186
Netherlands - Cellular	0.2243
Netherlands Antilles	0.186
Netherlands Antilles - Cellula	0.19
New Caledonia	0.43338
New Zealand	0.0625
New Zealand -Cellular	0.1879
Nicaragua	0.179
Nicaragua- Cellular	0.179
Niger	0.2434
Nigeria	0.2523
Nigeria - Cellular	0.282
Nigeria - Lagos	0.1055
Nigeria mobile	0.51
Niue	0.9625
Niue cell	1.5
Norfolk Island	0.6
Norfolk Island Cellular	0.6
Norway	0.039
Norway- Cellular	0.1707
Oman	0.2642
Pakistan	0.2996
Pakistan- Karachi	0.3104
Pakistan-Cellular	0.3144
Palau	0.40125
Panama	0.159
Panama- Cellular	0.2443
Panama City	0.159
Papua New Guinea	0.1728
Papua New Guinea Cellular	0.1834

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PAIS	RATE
Paraguay	0.19
Paraguay - Asuncion	0.099
Paraguay - Cellular	0.26
Peru	0.145
Peru- Cellular	0.1925
Peru- Lima	0.049
peru lima cell	0.1737
Philippines	0.1327
Philippines - Cellular	0.182
philippines manila	0.1273
philippines manila cell	0.03
Poland	0.0744
Poland Cellular	0.2499
Portugal	0.059
Portugal - Cellular	0.1777
Qatar	0.2975
Qatar Cellular	0.42825
Reunion Island	0.2002
Romania	0.1578
Romania - Cellular	0.1772
Russia	0.0934
Russia - Moscow	0.039
Russia - St. Petersburg	0.049
Russia Cellular	0.0928
Rwanda	0.1968
San Marino	0.0754
Sao Tome & Principe	1.06325
Saudi Arabia	0.1957
Saudi Arabia Cellular	0.2262
Senegal	0.2101
senegal mobile	0.2375
Sierra Leone	0.3066
sierra leone mobile	0.3108
Singapore	0.0432
Singapore Cellular	0.0426
Slovakia	0.0891
slovakia mobile	0.1649
Slovenia	0.1039
Slovenia Cellular	0.1643
Solomon Islands	0.78813
Solomon Islands - cellular	0.78513
Somalia	0.7605
South Africa	0.0881
South Africa-Cellular	0.182
Spain	0.039
Spain - Cellular	0.1975
Sri Lanka	0.2372
Sri Lanka - Cellular	0.2791
St. Helena	0.46688
St. Kitts and Nevis	0.218
St. Lucia	0.2292
St. Pierre & Miquelon	0.1812
St. Vincent and the Grenadines	0.249
Sudan	0.2655
Suriname	0.44375
Suriname - Cellular	0.4725
Swaziland	0.1397

PAIS	RATE
Sweden	0.039
Sweden- Cellular	0.1787
Switzerland	0.039
Switzerland - Cellular	0.225
Syria	0.317
syria mobile	0.38138
Tadjikistan	0.2092
Taiwan	0.0579
Taiwan -Cellular	0.1158
Tanzania	0.2265
Tanzania Cellular	0.2539
Thailand	0.128
Thailand- Bangkok	0.0671
Thailand- Cellular	0.1296
Togo	0.22
Tokelau	0.185
Tonga Islands	0.44663
Trinidad and Tobago	0.1435
Trinidad and Tobago - Cellular	0.1451
Tunisia	0.2169
Turkey	0.1637
Turkey - Cellular	0.192
Turkmenistan	0.2298
Turks and Caicos Islands	0.2354
Tuvalu	1.02825
Tuvalu - Cellular	0.03
Uganda	0.1691
Ukraine	0.1333
Ukraine Cellular	0.1417
Ukraine-Kiev	0.093
United Arab Emirates	0.225
United Arab Emirates Cell	0.2308
United Kingdom	0.039
United Kingdom - Cellular	0.1546
Uruguay	0.189
Uzbekistan	0.1527
uzbekistan mobile	0.1974
Vanuatu	1.419
Vanuatu Cellular	1.419
Venezuela	0.089
Venezuela - Caracas	0.079
Venezuela - Cellular	0.23
Venezuela - Maracaibo	0.2
Viet Nam	0.48125
Viet Nam - Ho Chi Minh	0.48125
Viet Nam - Ho Chi Minh Cell	0.49688
Viet Nam Cellular	0.49438
Wallis and Futuna	0.4825
Western Samoa	0.03
Yemen	0.3268
Yugoslavia	0.1506
Yugoslavia Cellular	0.1629
Zaire	0.03
Zaire - Cellular	0.03
Zambia	0.1504
Zimbabwe	0.0907
USA	0.029

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