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DISTRIBUTION CENTER

650 Bald Eagle Drive  
Marco Island, FL 34145  
December 11, 2002

Public Service Commission  
Capital Office Center  
Gunter Building, First Floor  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

DEC 16 2002

Dear Mesdames and Sirs:

On Monday, November 18, 2002, Florida Water Services Authority (FWSA) held a "public interest hearing" for the purpose of deciding whether the sale of Florida Water Services (FWS) was in the best interest of the 500,000 people now served by FWS. Elected officials and citizens from 26 counties served by FWS and representing almost all of the residents affected by this sale spoke against the sale, in fact, in contempt for the way in which the cities of Gulf Breeze and Milton have handled the situation.

At the November 18 public hearing FWS and FWSA publicly stated that "customers they had met through their advisory groups fully support the sale and would prefer to have the cities of Gulf Breeze and Milton handle their water systems than their local government." FWSA subsequently voted 3-0 to proceed with the purchase of FWS.

We, the undersigned, attended the Florida Water Services Marco Island Communications Advisory Committee meeting on November 7, 2002. We were shocked and outraged to hear the FWS characterization that individuals present at the November 7 meeting were supportive of FWSA purchasing FWS. Nothing could be further from the truth.

At no time during the FWS public relations presentation on November 7 was there a vote taken and at no time was there an expression of support made by anyone on the committee for the sale of Florida Water Services to Florida Water Services Authority. It is apparent to us now that the whole purpose of the November 7 meeting was for FWS to put on a public relations "show" in order to use that as a basis for their erroneous, untruthful and misleading testimony given at the public hearing on November 18.

The FWS Marco Island Communications Advisory Committee is composed of approximately 28 individuals from Marco Island, primarily representing condominium associations and commercial enterprises which buy treated wastewater for irrigation from FWS. As such they do not represent the majority of Marco Island customers for potable water. At the November 7 "show" 10 individuals were present. As attendees of the November 7 meeting we feel we were unwittingly "set up" and used to advance the goals of FWS and FWSA. We are incensed by the unethical behavior of FWS and FWSA representatives as exemplified in their comments on November 18.

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FWSA-COMMUNICATIONS

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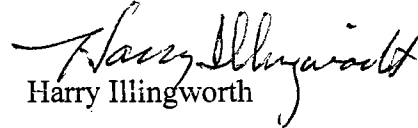
We respectfully request that you disregard all testimony of FWS and FWSA representatives given at the November 18 public hearing relative to the Florida Water Services Marco Island Communications Advisory Committee's position.

Should you require it, we would be happy to provide additional information relating to the November 7 meeting. (239-642-7778)

  
William Banton

  
Carl Calandra

  
Richard Daudelin

  
Harry Illingworth

  
Ruth McCann

  
Robert Newman

  
Bob Peterson

  
Richard Shanahan

  
David Thorne

cc: City of Gulf Breeze  
City of Milton  
Florida Water Services Authority  
City of Marco Island  
Collier County Water and Wastewater Authority