

CCA Official Filing:

11/16/01***4:29 PM*****Matilda Sanders*****1**

Matilda Sanders

2259-AS

From: LaSandra Givens
Sent: Friday, November 16, 2001 4:26 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

4

Date and Time: 11/16/01 4:25:00 PM

DOCKET NUMBER	FILE NAME
011060-TI	011060.AJT
011069-TI	011069.AJT
010913-TI	010913.AJT
011041-TI	011041.AJT

ORDER APPROVING SETTLEMENT

CCA Official Filing:

1/24/02***10:33 AM*****Kay Flynn*****1**

Kay Flynn

From: MKent@fairpoint.com
Sent: Thursday, January 24, 2002 10:21 AM
To: KFlynn@PSC.STATE.FL.US
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI

Kay,

Thanks for going the extra mile to help us through this "crisis."

Regards,

Mike

Michael Kent
Senior Manager of Regulatory Affairs and Regulatory Counsel
FairPoint Communications Solutions Corp.
6324 Fairview Road, 4th Floor
Charlotte, NC 28210
Tel. No. (704) 414-2535 (O)
Tel. No. (704) 258-5497 (M)
Fax No. (704) 414-2505

-----Original Message-----

From: Kay Flynn [mailto:KFlynn@PSC.STATE.FL.US]
Sent: Thursday, January 24, 2002 7:23 AM
To: 'MKent@fairpoint.com'
Cc: Blanca Bayo; Beth Keating; Paula Isler; Hong Wang
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI

FairPoint's status on our Web site is once again shown as "active." Record of your payment and the reissued order will both be posted to the site's document listing for Docket 011060-TI once we receive the payment and the order is reissued.

Please let me know if any other questions or concerns.

Kay Flynn

-----Original Message-----

From: MKent@fairpoint.com [mailto:MKent@fairpoint.com]
Sent: Wednesday, January 23, 2002 5:06 PM
To: KFlynn@PSC.STATE.FL.US
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI
Importance: High

Kay,

Thank you very much for responding so expeditiously! FairPoint sincerely appreciates your professionalism in working with us to resolve this matter. (We're definitely all breathing sighs of relief on our end.) As we discussed, I'm overnighting FairPoint's settlement payment to the Commission—it should arrive Friday or Monday at the very latest.

CCA Official Filing:

1/25/02***10:34 AM*****Kay Flynn*****1**

Kay Flynn

From: Kay Flynn
Sent: Friday, January 25, 2002 10:34 AM
To: 'MKent@fairpoint.com'
Cc: Blanca Bayo; Linda Williams; Hong Wang; Beth Keating; Paula Isler; Kimberley Pena
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI

We'll be on the lookout for it, and I will e-mail you on Monday when we receive it. If for some reason we don't receive it Monday, I'll let you know that as well.

Thanks for sending it so promptly.

Kay

-----Original Message-----

From: MKent@fairpoint.com [mailto:MKent@fairpoint.com]
Sent: Friday, January 25, 2002 10:20 AM
To: KFlynn@PSC.STATE.FL.US
Cc: jlapenta@fairpoint.com; MCross@fairpoint.com
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI
Importance: High

Kay,

This will confirm that payment in the amount of \$300.00 was sent today to Ms. Blanca Bayo from FairPoint's Fairview Road office in Charlotte via UPS Next Day Air (Letter), Tracking # 1Z R82 A83 01 4095 6648.

The package should arrive at the Commission no later than Monday, January 28, 2002. Please let me know immediately if it does not arrive then.

Again, thank you very much for your cooperation throughout.

Mike

Michael Kent
Senior Manager of Regulatory Affairs and Regulatory Counsel
FairPoint Communications Solutions Corp.
6324 Fairview Road, 4th Floor
Charlotte, NC 28210
Tel. No. (704) 414-2535 (O)
Tel. No. (704) 258-5497 (M)
Fax No. (704) 414-2505

-----Original Message-----

From: Kay Flynn [mailto:KFlynn@PSC.STATE.FL.US]
Sent: Thursday, January 24, 2002 7:23 AM
To: 'MKent@fairpoint.com'
Cc: Blanca Bayo; Beth Keating; Paula Isler; Hong Wang
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI

FairPoint's status on our Web site is once again shown as "active." Record of your payment and the reissued order will both be posted to the site's

CCA Official Filing:

1/25/02***10:35 AM*****Kay Flynn*****2**

document listing for Docket 011060-TI once we receive the payment and the order is reissued.

Please let me know if any other questions or concerns.

Kay Flynn

-----Original Message-----

From: MKent@fairpoint.com [mailto:MKent@fairpoint.com]
Sent: Wednesday, January 23, 2002 5:06 PM
To: KFlynn@PSC.STATE.FL.US
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI
Importance: High

Kay,

Thank you very much for responding so expeditiously! FairPoint sincerely appreciates your professionalism in working with us to resolve this matter. (We're definitely all breathing sighs of relief on our end.) As we discussed, I'm overnighting FairPoint's settlement payment to the Commission--it should arrive Friday or Monday at the very latest.

One item--my manager asked me to make sure that the Commission's web site postings relating to FairPoint's status are updated accordingly. He said we actually got a call from a customer today asking us about the cancellation.

Again, thanks.

Sincerely,

Michael Kent
Senior Manager of Regulatory Affairs and Regulatory Counsel
FairPoint Communications Solutions Corp.
6324 Fairview Road, 4th Floor
Charlotte, NC 28210
Tel. No. (704) 414-2535 (O)
Tel. No. (704) 258-5497 (M)
Fax No. (704) 414-2505

-----Original Message-----

From: Kay Flynn [mailto:KFlynn@PSC.STATE.FL.US]
Sent: Wednesday, January 23, 2002 5:08 PM
To: Paula Isler; 'MKent@fairpoint.com'
Cc: Beth Keating; Jackie Gilchrist; Kimberley Pena; Blanca Bayo; Hong Wang
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI

This will confirm my conversation with both Beth Keating, PSC attorney, and Michael Kent, FairPoint Communications, concerning this matter. Following Records' confirmation, through review of the fax log and docket file, that Order PSC-01-2259-AS-TI was neither mailed nor faxed to FairPoint on November 19, I talked with Beth. Beth has agreed to prepare a "reissue" order for issuance, which will give the company a second 10-day period in which to respond with payment of the \$300 settlement. I then talked with Mr. Kent to explain what had happened and what we will do to rectify the situation. He will be expecting the reissued order within the next few days; he also indicated he will mail the \$300 check to us now.

CCA Official Filing:

1/25/02***10:35 AM*****Kay Flynn*****3**

Please let me know if any questions.

Kay Flynn, Chief
Bureau of Records and Hearing Services
Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
(850) 413-6744
kflynn@psc.state.fl.us

-----Original Message-----

From: Paula Isler
Sent: Wednesday, January 23, 2002 4:11 PM
To: 'MKent@fairpoint.com'
Cc: Beth Keating; Jackie Gilchrist; Kay Flynn
Subject: RE: FairPoint's IXC Certification - Docket No. 011060-TI

This will confirm our telephone conversation earlier today concerning the cancellation of FairPoint's IXC certificate. Our records show that Order No. PSC-01-2259-AS-TI was issued on November 19, 2001 accepting the company's \$300 settlement. According to the Order, the \$300 must have been paid within 10 business days, or December 3, 2001, or the company's certificate was to be administratively cancelled. No payment was received, therefore, the certificate was cancelled effective December 9, 2001.

The company's only recourse to my knowledge is to reapply for another certificate. Jackie Gilchrist is the supervisor in the Certification Section that would be able to assist you in reapplying. Ms. Gilchrist's number is (850) 413-7019.

You also asked if the Order issued on November 19th was mailed or faxed. Kay Flynn in the Division of the Commission Clerk & Administrative Services will be able to assist you with this question. Ms. Flynn's number is (850) 413-6744.

Please let me know if you have any other questions.

-----Original Message-----

From: MKent@fairpoint.com [mailto:MKent@fairpoint.com]
Sent: Wednesday, January 23, 2002 1:19 PM
To: PISLER@PSC.STATE.FL.US
Subject: FairPoint's IXC Certification - Docket No. 011060-TI
Importance: High

Paula,

I sent you a couple of voice-mails regarding this matter today--am looking to follow up with you ASAP. I know our settlement offer was approved by the Commission--I'm afraid that thanks to an oversight on our end, there was no follow-up from there and, if that's the case, am hoping to resolve the situation as expeditiously as possible.

Thanks,

Mike

Michael Kent
Senior Manager of Regulatory Affairs and Regulatory Counsel

CCA Official Filing:

1/25/02***10:35 AM*****Kay Flynn*****4**

FairPoint Communications Solutions Corp.

6324 Fairview Road, 4th Floor

Charlotte, NC 28210

Tel. No. (704) 414-2535 (O)

Tel. No. (704) 258-5497 (M)

Fax No. (704) 414-2505

Tracking:

Recipient

Read

'MKent@fairpoint.com'

Blanca Bayo

Linda Williams

Hong Wang

Read: 1/25/02 10:35 AM

Beth Keating

Paula Isler

Kimberley Pena

Read: 1/25/02 10:35 AM

4257235-----6=7: #SP-----Nd | #Io | qq-----4

Kay Flynn

From: Kay Flynn
Sent: Thursday, January 24, 2002 3:47 PM
To: Ruth Nettles; Hong Wang
Cc: Blanca Bayo; Kimberley Pena; Beth Keating; Paula Isler
Subject: RE: Mr. Kent/011060 Reissuance

Thanks, Ruth.

fyi...

-----Original Message-----

From: Ruth Nettles
Sent: Thursday, January 24, 2002 3:39 PM
To: Hong Wang
Cc: Kay Flynn
Subject: Mr. Kent/011060 Reissuance

I called to make sure the order got to the company, and Mr. Kent informed me that he had just received it as we were speaking. They are cutting the check today and they will FedEx us the money tomorrow. He appreciates the follow-up.

CCA Official Filing:

1/31/02*****9:57 AM*****Kay Flynn*****1

Kay Flynn

To: Toni McCoy
Cc: Jackie Gilchrist; Chelsea Garfield; Andre Gilliam; Blanca Bayo
Subject: RE: FairPointe Communications - Docket 011060-TI

Thanks, Toni, for taking care of this.

Kay

-----Original Message-----

From: Toni McCoy
Sent: Thursday, January 31, 2002 9:55 AM
To: Kay Flynn
Cc: Jackie Gilchrist; Chelsea Garfield; Andre Gilliam
Subject: RE: FairPointe Communications - Docket 011060-TI

Kay,

I have placed the corrected page in interoffice for you and one to Chelsea with the language below.

Andre Gilliam with rescan it ASAP, and copy us via email when it has been done.

Take Care,

Toni

-----Original Message-----

From: Kay Flynn
Sent: Thursday, January 31, 2002 8:53 AM
To: Toni McCoy
Cc: Jackie Gilchrist; Blanca Bayo
Subject: RE: FairPointe Communications - Docket 011060-TI

Suggested language, to be typed in, landscape fashion, below the crossed-out entry for the company (FairPoint):

1/31/02 update: Due to administrative error, the company was not provided a copy of Order PSC-01-2259-AS-TI issued 11/19/01 and Certificate No. 7428 was canceled 12/9/01. To correct the error, the order was reissued 1/24/02. The company's settlement payment was timely received and Certificate No. 7428 has been reinstated.

Thanks for taking care of this, Toni.

Kay

-----Original Message-----

From: Toni McCoy
Sent: Thursday, January 31, 2002 8:31 AM
To: Kay Flynn
Cc: Jackie Gilchrist
Subject: RE: FairPointe Communications - Docket 011060-TI

Kay,

If you have language you would prefer, please do send it to me, and I will correct the page, send it to Chelsea and copy you.

CCA Official Filing:

1/31/02***9:57 AM*****Kay Flynn*****2**

Let me know,

Toni

-----Original Message-----

From: Kay Flynn
Sent: Thursday, January 31, 2002 7:23 AM
To: Chelsea Garfield
Cc: Blanca Bayo; Toni McCoy; Jackie Gilchrist
Subject: RE: FairPointe Communications - Docket 011060-TI

Thanks, Chelsea.

Toni, I will be glad to assist with language if you wish.

Kay

-----Original Message-----

From: Chelsea Garfield
Sent: Thursday, January 31, 2002 7:13 AM
To: Kay Flynn; Toni McCoy; Andre Gilliam; David Howard
Cc: Jackie Gilchrist; Chelsea Garfield; Rhonda Hicks
Subject: RE: FairPointe Communications - Docket 011060-TI

Sorry for the delay, I am out of town for training. The replacement page is the best solution. If you could please send a copy to Andre Gilliam, he will be in at 12:30 and can scan the page and then replace it in the report. I will be back in the office on Monday, but will have access to my email in the evenings and early morning. If you have any other problems please call Rhonda Hicks, 850-413-6449 and she can have someone help you.

Thanks
Chelsea

-----Original Message-----

From: Kay Flynn
Sent: Wednesday, January 30, 2002 3:59 PM
To: Toni McCoy; Chelsea Garfield
Cc: Jackie Gilchrist
Subject: RE: FairPointe Communications - Docket 011060-TI

Okay.

Please let me know what can be done.

Thanks.

-----Original Message-----

From: Toni McCoy
Sent: Wednesday, January 30, 2002 11:04 AM
To: Kay Flynn; Chelsea Garfield
Cc: Jackie Gilchrist
Subject: RE: FairPointe Communications - Docket 011060-TI

Kay,

I would be glad to submit a replacement page with that language to Chelsea if we can replace a page in the report. I haven't heard back from her yet, but I think your suggestion makes a good point.

CCA Official Filing:

1/31/02***9:57 AM*****Kay Flynn*****3**

Toni

-----Original Message-----

From: Kay Flynn
Sent: Wednesday, January 30, 2002 8:58 AM
To: Toni McCoy; Chelsea Garfield
Cc: Jackie Gilchrist
Subject: RE: FairPointe Communications - Docket 011060-TI

Toni, what if, instead of whiting out, we (Chelsea?) crossed through the company entry and added a note, something to this effect:

1/24/02 update: Certificate reinstated. See Docket 011060-TI for details.

Since the report was already issued with the company's name on it, I believe it would be better to continue to show the name, but have the "update language" as explanation.

What do you think?

Kay

-----Original Message-----

From: Toni McCoy
Sent: Wednesday, January 30, 2002 8:37 AM
To: Chelsea Garfield
Cc: Kay Flynn; Jackie Gilchrist
Subject: RE: FairPointe Communications - Docket 011060-TI

Chelsea,

Kay has brought to my attention that the above company was cancelled in error and then reinstated after the last telecommunications cancellation report was generated and posted to the web.

I was wondering how difficult it would be to simply white out the above company on page 2 of the IXC cancellations and simply rescan the page into the online report.

Please let us know if this is doable.

Thank you,

Toni

-----Original Message-----

From: Kay Flynn
Sent: Tuesday, January 29, 2002 3:43 PM
To: Toni McCoy
Subject: FairPointe Communications - Docket 011060-TI

Toni, due to an administrative error, this company was not sent its order approving settlement and the IXC cert was canceled on 12/9. We reissued the order on 1/24 after the error was discovered, made the company "active" again in MCD, and we have now received their settlement payment.

The company was included in the 1/10 report of cancellations, a copy of which is also on the Web site. What can be done to rectify this as far as indicating the cert was not canceled/was reinstated?

Kay

CCA Official Filing:

1/31/02***11:59 AM*****Kay Flynn*****1**

Kay Flynn

To: Toni McCoy
Cc: Blanca Bayo
Subject: RE: another question on report

Thanks.

Hopefully this is my LAST e-mail concerning this matter!

Kay

-----Original Message-----

From: Toni McCoy
Sent: Thursday, January 31, 2002 11:56 AM
To: Kay Flynn
Subject: RE: another question on report

I don't see a reason to resend the information to everyone. Should the company encounter a problem they can refer them to the online corrected page or have the LEC questioning them contact the PSC. I think this can be handled case by case if it presents them with a problem, and I really doubt it will be an issue for them.

-----Original Message-----

From: Kay Flynn
Sent: Thursday, January 31, 2002 7:26 AM
To: Toni McCoy
Subject: another question on report

Toni, should we prepare a memo to go to all recipients of your quarterly report that went out on 1/10, to let them know FairPointe's cert was reinstated? Have we reinstated certs before for companies who showed up on the cancellation report? Did we give updated info in the next report? Do recipients of the report actually DO anything with the info?

Kay



Report of Telecommunications Certificate Cancellations
Cancellations for Interexchange Telephone Utilities (continued)
For the Period 10/01/2001 Through 12/31/2001

RECEIVED-IPSC
02 JAN 31 PM 2:57
COMMISSION
CLERK

<u>Company Code</u>	<u>Company Name</u>	<u>Cancellation Date</u>	<u>Certificates</u>	<u>Docket Number</u>
TJ329	Compact Data Systems, Inc.	12/11/2001	7316	011051-TI
TJ250	Convergence, Inc.	11/29/2001	7064	011031-TI
TJ351	CyberSentry, Inc.	12/28/2001	3484	011056-TI
TJ369	Cypress Communications of South Florida, Inc. Cypress Communications, Inc. d/b/a Cypress Communications of South Florida, Inc.	12/28/2001	7477	011064-TI
TJ316	DONTEL International L.L.C.	12/28/2001	7286	011046-TI
TJ247	FON Digital Network Inc.	11/29/2001	7107	011030-TI
TJ362	FairPoint Communications Solutions Corp. FairPoint Communications Solutions Corp.	12/09/2001	7428	011060-TI
TI664	FaxNet Corporation	12/05/2001	5183	010725-TI
TJ055	Financial Intranet, Inc.	11/29/2001	5323	010731-TI
TJ145	FirstWorld Communications, Inc.	11/15/2001	5714	011207-TI
TI335	GTE Telecommunication Services Incorporated	10/08/2001	4079	010721-TI
TI651	Galaxy Long Distance, Inc.	11/19/2001	5178	010911-TI
TI129	Hertz Technologies, Inc.	12/11/2001	3165	011331-TI

** FairPoint Communications Solutions Corp., 1/31/02 update: Due to administrative error, the company was not provided a copy of Order PSC-01-2259-AS-TI issued 11/19/01 and Certificate No. 7428 was canceled 12/9/01. To correct the error, the order was reissued 1/24/02. The company's settlement payment was timely received and Certificate No. 7428 has been reinstated.