



**Case Assignment and Scheduling Record**

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 011221-TX Date Docketed: 09/24/2001 Title: Cancellation by Florida Public Service Commission of Alternative Local Exchange Telecommunications Certificate No. 6068 issued to Rebound Enterprises, Inc. d/b/a REI Communications for violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees: Telecommunications Companies.  
 Company: Rebound Enterprises, Inc. d/b/a REI Communications

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
 ("(") indicates OPR) APP CAF CCA (CMP) ECR GCL LEG PAI RGO SER  
 \_\_\_\_\_ X X \_\_\_\_\_ X \_\_\_\_\_

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module BI(k):A10

Staff Assignments

OPR Staff P Isler  
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Staff Counsel J Elliott  
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OCRs (CCA)  
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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
 Current CASR revision level**

0

1. Staff Recommendation
2. Agenda
3. PAA Order - PSC Certificate Cancellation
4. \_\_\_\_\_
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Due Dates

Previous Current

	Previous	Current
1.	NONE	11/19/2001
2.	NONE	12/04/2001
3.	NONE	12/24/2001
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 09/28/2001

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
X							

- Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]

Date: 09/28/2001

**CCA Official Filing:**

**12/12/01\*\*\*\*\* 9:13 AM\*\*\*\*\*Linda Williams\*\*\*\*\*1**

**Linda Williams**

2400-AS

**From:** LaSandra Givens  
**Sent:** Wednesday, December 12, 2001 9:09 AM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 12/12/01 9:06:00 AM

DOCKET NUMBER  
011221-TX, 011222-TX, 011245-TX  
011280-TX, 011290-TX, 011293-TX, 011295-TX  
011273-TX  
011305-TX

FILE NAME  
011245.KMP  
011295.KMP  
011273.KMP  
011305.KMP

ORDER APPROVING SETTLEMENT

011221-TX

370

DOCUMENT NO.
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**CCA Official Filing:**  
**2/4/02\*\*\*\*\*1:39 PM\*\*\*\*\*Kay Flynn\*\*\*\*\*1**

Kay Flynn

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**From:** Jessica Elliott  
**Sent:** Monday, February 04, 2002 1:23 PM  
**To:** Beth Keating; Kay Flynn  
**Cc:** Paula Isler  
**Subject:** RE: 011221-TX

Thanks, I will call him and tell him that we are going to reissue the order.

-----Original Message-----

**From:** Beth Keating  
**Sent:** Monday, February 04, 2002 12:32 PM  
**To:** Kay Flynn  
**Cc:** Paula Isler; Jessica Elliott  
**Subject:** RE: 011221-TX

Thanks, Kay!  
Jessica, this sounds like the most viable plan of action.  
Kim can give you an example of re-issuance language.

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Monday, February 04, 2002 12:27 PM  
**To:** Beth Keating  
**Cc:** Blanca Bayo; Hong Wang  
**Subject:** RE: 011221-TX

No, I wouldn't be opposed to doing so. It sounds as though the company intended to pay. Our records indicate the order was mailed to the correct address, but because differing addresses were given to us before the order was issued, we can reissue "in an abundance of caution" I believe.

-----Original Message-----

**From:** Beth Keating  
**Sent:** Monday, February 04, 2002 11:43 AM  
**To:** Kay Flynn  
**Subject:** RE: 011221-TX

Kay, since there seems to be some confusion about this order, and possibly some differences in the addresses that we had for this company, would you be opposed to a re-issuance of the order approving the settlement?

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Monday, February 04, 2002 10:58 AM  
**To:** Paula Isler  
**Cc:** Jessica Elliott; Ray Kennedy; Beth Keating; Nonnye Grant; Hong Wang  
**Subject:** RE: 011221-TX

I apologize -- I was looking at and using the handwritten address change that was shown on the RAF form (DN 13225-01) rather than the address we actually have in the parties list when I sent the info below. What we used for mailing this order was:

P.O. Box 1905  
Bartow FL 33831

**CCA Official Filing:**

**2/4/02\*\*\*\*\*1:39 PM\*\*\*\*\*Kay Flynn\*\*\*\*\*2**

We obtained this (PO Box 1905) from the company's 10/31/01 letter (DN 14010-01), meaning the order WAS sent to the correct PO box. And, again, no mail was returned by the PO as undeliverable.

I will ask Hong to delete the toll-free number from the fax area and put it in the parties area in CMS, and Nonnye to correct the PO box from 1095 to 1905 (she had just made the correction in MCD this morning, meaning it could not have figured into the mailing of the order in December).

Please let me know if other questions.

Kay

-----Original Message-----

From: Paula Isler  
Sent: Monday, February 04, 2002 10:40 AM  
To: Kay Flynn  
Cc: Jessica Elliott; Ray Kennedy; Beth Keating  
Subject: FW: 011221-TX

Kay, just curious. Can you have someone double check to make sure that the information we currently have on file in MCD is the information the company provided and is not a typo on our part? If it is a typo on our part, it seems to me that we should correct it by removing the inactive status and reissue the order accepting the settlement and give him another chance to pay.

-----Original Message-----

From: Jessica Elliott  
Sent: Monday, February 04, 2002 10:34 AM  
To: Paula Isler  
Subject: RE: 011221-TX

Guess our e-mails crossed each other. I just got back on my computer so I had not had a chance to do anything until now I will check with Beth to see if my thought that he has to reapply is correct.

-----Original Message-----

From: Paula Isler  
Sent: Monday, February 04, 2002 10:32 AM  
To: Jessica Elliott  
Cc: Ray Kennedy; Beth Keating  
Subject: FW: 011221-TX

Jessica, I just had a called Mr. Mr. Burgess (10:30). He asked what we found out. I explained what Kay's e-mail had said. He said the 877# is the company's toll free number to its office but is not a fax number. He also said the company's PO Box is 1905, not 1095. He asked what happens now. Please advise.

-----Original Message-----

From: Paula Isler  
Sent: Monday, February 04, 2002 9:29 AM  
To: Jessica Elliott  
Subject: FW: 011221-TX

Hi Jessica. I was out Friday afternoon and when I got in this morning, I also had a voice mail message from Mr. Burgess at 2:13 p.m. I see from this e-mail that you also received a call. I'm just checking to see if you called Mr. Burgess back and let him know what you found out about the order being mailed to him? If yes, what did he say? Is there anything further we need to do? Please advise.

-----Original Message-----

From: Sandy Moses

**CCA Official Filing:**

**2/4/02\*\*\*\*\*1:39 PM\*\*\*\*\*Kay Flynn\*\*\*\*\*3**

Sent: Friday, February 01, 2002 3:42 PM  
To: Paula Isler  
Subject: FW: 011221-TX

Another FYI.

-----Original Message-----

From: Kay Flynn  
Sent: Friday, February 01, 2002 3:41 PM  
To: Nonnye Grant; Jessica Elliott  
Cc: Hong Wang; Sandy Moses  
Subject: RE: 011221-TX

Jessica, we checked the file and fax log and found the following:

We attempted to fax the order to 877-359-4939 on 12/13/01 but got an error message. We instead mailed the order to the following address:

P.O. Box 1095  
Bartow FL 33831

We have had no mail returned by the P.O. in this docket.

Kay

-----Original Message-----

From: Nonnye Grant  
Sent: Friday, February 01, 2002 3:09 PM  
To: Jessica Elliott  
Cc: Kay Flynn; Hong Wang; Sandy Moses  
Subject: RE: 011221-TX

Jessica, I will forward this to Kay and Hong to check out to see if the order was sent as I do not know the answer. The orders are handled in Hong's area. I have been told that if there is no fax number listed or if the fax number is not working the system in CMS will print an envelope so that the order will be mailed to the party. As to the area code, I have no way of knowing when an area code is changed, unless the company notifies me of such.

Kay/Hong, would you get in touch with Jessica and see if you can help her regarding this matter. For you info, the certificate was canceled effective 12-21-01. Thanks, N

-----Original Message-----

From: Jessica Elliott  
Sent: Friday, February 01, 2002 2:51 PM  
To: Nonnye Grant  
Subject: 011221-TX

Nonnye, I had a call from Carl Burgess of R.E.I. about this docket. The settlement offer of \$100 was accepted in December and he did not send in the payment and his certificate has been cancelled. He claims he never got the Order accepting the settlement proposal. I checked the number in MCD and the fax and telephone are still listed under an old area code. I do not know if we attempted to fax the Order to him and it was unsuccessful or if we usually follow up with a hard copy. He claims he never received anything. Please let me know if there is any record that he was contacted. Thanks, Jessica

CCA Official Filing:

2/5/02\*\*\*\*\*2:22 PM\*\*\*\*\*Kay Flynn\*\*\*\*\*1

Kay Flynn

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**From:** Kay Flynn  
**Sent:** Tuesday, February 05, 2002 2:14 PM  
**To:** Jessica Elliott  
**Cc:** Paula Isler; Nonnye Grant; Hong Wang  
**Subject:** RE: 011221-TX

We'll update both CMS parties list and MCD with this information.

The order will be faxed from the number in CMS.

Nonnye and Hong, please note.

Kay

-----Original Message-----

**From:** Jessica Elliott  
**Sent:** Tuesday, February 05, 2002 2:12 PM  
**To:** Kay Flynn  
**Cc:** Paula Isler  
**Subject:** 011221-TX

Kay, I just spoke to Mr. Burgess to make sure that we have the right information to send him the Order once it has been reissued. He says his fax number (863)-519-6760. Could you update this in MCD and make sure it is correct.?

Paula, I will bring you down a copy of the reissued to fax to Mr. Burgess once it has been signed or I can fax it. Let me know what you want.

Thanks, Jessica

CCA Official Filing:

2/7/02\*\*\*\*\*8:24 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

*PSC - 01 - 2400 - AS - TX*

From: Andrea Cowart  
Sent: Thursday, February 07, 2002 8:17 AM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

*5*

Date and Time: 2/7/02 8:17:00 AM  
Filename / Path: 011221REISSUE.JAE

REISSUANCE OF ORDER APPROVING SETTLEMENTS

*if to REI per  
Kay*

**Matilda Sanders**

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From: Kay Flynn  
Sent: Thursday, February 07, 2002 9:48 AM  
To: Jessica Elliott  
Cc: Matilda Sanders  
Subject: RE:

**Thanks.**

**Will do.**

**-----Original Message-----**

**From: Jessica Elliott  
Sent: Thursday, February 07, 2002 9:47 AM  
To: Kay Flynn  
Cc: Matilda Sanders  
Subject: RE:**

**Kay, Thnaks, that would be fine to make those changes.**

**-----Original Message-----**

**From: Kay Flynn  
Sent: Thursday, February 07, 2002 9:41 AM  
To: Jessica Elliott  
Cc: Matilda Sanders  
Subject:**

**Jessica, we need to make one minor change in this order: We're saying "REISSUED" (rather than "ISSUED") at the date.**

**Also, please look at the bolded language explaining the reissuance (at the beginning of the order). The last two sentences are almost redundant. Can't they be made into one sentence? How about:**

**Accordingly, the order is being reissued in Docket 011221-TX to ensure Rebound .... receives adequate notice.**

**Please advise asap!**