

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 010919-SU Date Docketed: 06/27/2001 Title: Application for staff-assisted rate case in Marion County by BFF Corp.
 Company: BFF Corp.

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____
 ("()") indicates OPR) _____

ADM AFA APP CAF CMP CMU EAG (ECR) GCL LEG PAI RAR RGO SER WAW
 _____ X _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module Al(b)

Staff Assignments

OPR Staff _____

Staff Counsel _____
OCRs () _____

 () _____

 () _____

 () _____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

0

Due Dates

Previous Current

1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____
4.	_____	_____	_____
5.	_____	_____	_____
6.	_____	_____	_____
7.	_____	_____	_____
8.	_____	_____	_____
9.	_____	_____	_____
10.	_____	_____	_____
11.	_____	_____	_____
12.	_____	_____	_____
13.	_____	_____	_____
14.	_____	_____	_____
15.	_____	_____	_____
16.	_____	_____	_____
17.	_____	_____	_____
18.	_____	_____	_____
19.	_____	_____	_____
20.	_____	_____	_____
21.	_____	_____	_____
22.	_____	_____	_____
23.	_____	_____	_____
24.	_____	_____	_____
25.	_____	_____	_____
26.	_____	_____	_____
27.	_____	_____	_____
28.	_____	_____	_____
29.	_____	_____	_____
30.	_____	_____	_____
31.	_____	_____	_____
32.	_____	_____	_____
33.	_____	_____	_____
34.	_____	_____	_____
35.	_____	_____	_____
36.	_____	_____	_____
37.	_____	_____	_____
38.	_____	_____	_____
39.	_____	_____	_____
40.	_____	_____	_____

Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: _____

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		

- Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____

Date: ____ / ____ / ____

DOCUMENT NO.
141609-02

Case Scheduling/Rescheduling Advice

Last Revised 07/10/2001 at 09:55

Page 1 of 1

Printed on 07/17/2001 at 15:42

To:

<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director/Tech	<input type="checkbox"/> Safety & Electric Reliability Director
<input checked="" type="checkbox"/> Commissioner Jaber	<input checked="" type="checkbox"/> Appeals Director	<input checked="" type="checkbox"/> Records & Reporting Director
<input type="checkbox"/> Commissioner Baez	<input checked="" type="checkbox"/> Legal Director	<input checked="" type="checkbox"/> PAI Director
<input checked="" type="checkbox"/> Commissioner Palecki	<input checked="" type="checkbox"/> Economic Regulation Director	<input checked="" type="checkbox"/> Regulatory Oversight Director
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Services Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Staff Contact - Sam Merta

From: Office of Chairman E. Leon Jacobs

Docket Number: 010919-SU

Docket Title: Application for staff-assisted rate case in Marion County by BFF Corp.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		07/24/2002	Tallahassee, Room 152	1:30 PM - 5:00 PM
Service Hearing		08/14/2002	Marion County	10:00 AM - 12:00 PM
Hearing		08/14/2002	Marion County	12:00 PM - 5:00 PM
Service Hearing		08/14/2002	Marion County	6:00 PM - 8:00 PM
Hearing		08/15/2002	Marion County	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JC	DS	JB	BZ	PL		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
		X	X		X		

Prehearing Officer

Commissioners						
JC	DS	JB	BZ	PL	ADM	

Commissioners						
JC	DS	JB	BZ	PL	ADM	
				X		

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearings - Cases Completes

Docket No. 010919-SU Date Docketed: 06/27/2001 Title: Application for staff-assisted rate case in Marion County by BFF Corp.
 Company: BFF Corp.

Official Filing Date: _____
 Last Day to Suspend: _____ 15 Mo Expiration: _____

Referred to: APP CAF CCA CMP (ECR) GCL LEG PAI RGO SER
 ("()" indicates OPR) _____ X _____ X _____ X _____

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module Al(b)
Staff Assignments
OPR Staff S Merta, G Edwards, R Fitch,
 J Lingo, T Rendell, P Stallcup

Staff Counsel R Jaeger

OCRs (RGO) D Vandiver, C Winston

 () _____

 () _____

 () _____

 () _____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

0

	Due Dates	
	Previous	Current
1. RGO Initial Review Report	NONE	07/18/2001
2. SARC Approval/Denial Letter	NONE	07/25/2001
3. Committee Meets to Discuss	NONE	07/25/2001
4. RGO Audit Request	NONE	07/25/2001
5. Company Pays Filing Fee	NONE	08/24/2001
6. Audit Report Due	NONE	09/24/2001
7. Engineering Analysis Due to Analyst	NONE	10/01/2001
8. Primary Staff Report to Forecasting for Analysis	NONE	10/22/2001
9. Repression/Conservation Analysis to Staff	NONE	10/29/2001
10. Engineering/Repression Cons. Issues to Analyst	NONE	11/05/2001
11. Primary Staff Report to Supervisor	NONE	11/13/2001
12. OPR Provides Legal with Customer Notice Data	NONE	11/20/2001
13. Legal Sends Notice and Reports to Company	NONE	11/27/2001
14. Customer Meeting	NONE	01/17/2002
15. Staff Recommendation	NONE	02/07/2002
16. Agenda	NONE	02/19/2002
17. PAA Order	NONE	03/11/2002
18. Protest Period Expires	NONE	04/01/2002
19. Consummating Order if No Protest	NONE	04/08/2002
20. Close Docket or Revise CASR	NONE	04/10/2002
21. Prehearing, if PAA Protested	NONE	07/24/2002
22. Hearing, if PAA Protested (08/14-15/2002)	NONE	08/14/2002
23. _____		
24. _____		
25. _____		
26. _____		
27. _____		
28. _____		
29. _____		
30. _____		
31. _____		
32. _____		
33. _____		
34. _____		
35. _____		
36. _____		
37. _____		
38. _____		
39. _____		
40. _____		

Recommended assignments for hearing and/or deciding this case:
 Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____
 Date filed with CCA: 07/20/2001
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
X							

- Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]
 Date: 07/20/2001

C

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 010919-SU Date Docketed: 06/27/2001 Title: Application for staff-assisted rate case in Marion County by BFF Corp.
 Company: BFF Corp.

Official Filing Date: 08/24/2001
 Last Day to Suspend: 10/23/2001 15 Mo Expiration: 11/24/2002

Referred to: APP CAF CCA CMP (ECR) GCL LEG PAI RGO SER
 ("() indicates OPR) X X X

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module A1(b)

Staff Assignments

OPR Staff S Merta, G Edwards, R Fitch, J Lingo, T Rendell, P Stallcup

Staff Counsel R Jaeger

OCRs (RGO) D Vandiver, C Winston

() _____

() _____

() _____

() _____

() _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level 1

	Due Dates	
	Previous	Current
1. Company Pays Filing Fee	SAME	08/24/2001
2. Audit Report Due	SAME	09/24/2001
3. Engineering Analysis Due to Analyst	SAME	10/01/2001
4. Primary Staff Report to Forecasting for Analysis	SAME	10/22/2001
5. Repression/Conservation Analysis to Staff	SAME	10/29/2001
6. Engineering/Repression Cons. Issues to Analyst	SAME	11/05/2001
7. Primary Staff Report to Supervisor	SAME	11/13/2001
8. OPR Provides Legal with Customer Notice Data	SAME	11/20/2001
9. Legal Sends Notice and Reports to Company	SAME	11/27/2001
10. Customer Meeting	01/17/2002	01/24/2002
11. Staff Recommendation	02/07/2002	03/07/2002
12. Agenda	02/19/2002	03/19/2002
13. PAA Order	03/11/2002	04/08/2002
14. Protest Period Expires	04/01/2002	04/29/2002
15. Consummating Order if No Protest	04/08/2002	05/06/2002
16. Close Docket or Revise CASR	04/10/2002	05/08/2002
17. Prehearing, if PAA Protested	SAME	07/24/2002
18. Hearing, if PAA Protested (08/14-15/2002)	SAME	08/14/2002
19.		
20.		
21.		
22.		
23.		
24.		
25.		
26.		
27.		
28.		
29.		
30.		
31.		
32.		
33.		
34.		
35.		
36.		
37.		
38.		
39.		
40.		

Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CCA: 08/27/2001

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
X							

- Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]
 Date: Pending 9/6/01

C

Case Scheduling/Rescheduling Advice

Last Revised 04/04/2002 at 13:41

Page 1 of 1

Printed on 04/17/2002 at 09:00

To:

<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director/EXA	<input checked="" type="checkbox"/> Economic Regulation Director
<input type="checkbox"/> Commissioner Baez	<input checked="" type="checkbox"/> General Counsel Director	<input type="checkbox"/> External Affairs Director
<input checked="" type="checkbox"/> Commissioner Palecki	<input checked="" type="checkbox"/> Auditing & Safety Director	<input checked="" type="checkbox"/> Court Reporter
<input type="checkbox"/> Commissioner Bradley	<input checked="" type="checkbox"/> Comm. Clerk & ADM Services	<input checked="" type="checkbox"/> Staff Contact - Sam Merta
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	

From: Office of Chairman Lila Jaber

Docket Number: 010919-SU

Docket Title: Application for staff-assisted rate case in Marion County by BFF Corp.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	07/24/2002	07/22/2002	Tallahassee, Room 152	9:30 AM - 12:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
	X	X		X			

Prehearing Officer

Commissioners						
JB	DS	BZ	PL	BD	ADM	

Commissioners						
JB	DS	BZ	PL	BD	ADM	
			X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: H- 8/14-15/02

Case Scheduling/Rescheduling Advice

Last Revised 05/01/2002 at 09:04

Page 1 of 1

Printed on 05/14/2002 at 09:34

To:

<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director/EXA	<input checked="" type="checkbox"/> Economic Regulation Director
<input type="checkbox"/> Commissioner Baez	<input checked="" type="checkbox"/> General Counsel Director	<input type="checkbox"/> External Affairs Director
<input checked="" type="checkbox"/> Commissioner Palecki	<input checked="" type="checkbox"/> Auditing & Safety Director	<input checked="" type="checkbox"/> Court Reporter
<input type="checkbox"/> Commissioner Bradley	<input checked="" type="checkbox"/> Comm. Clerk & ADM Services	<input checked="" type="checkbox"/> Staff Contact - Sam Merta
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	

From: Office of Chairman Lila Jaber

Docket Number: 010919-SU

Docket Title: Application for staff-assisted rate case in Marion County by BFF Corp.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	07/22/2002	Cancelled	Tallahassee, Room 152	9:30 AM - 12:00 PM
Service Hearing	08/14/2002	Cancelled	Marion County	10:00 AM - 12:00 PM
Hearing	08/14/2002	Cancelled	Marion County	12:00 PM - 5:00 PM
Service Hearing	08/14/2002	Cancelled	Marion County	6:00 PM - 8:00 PM
Hearing	08/15/2002	Cancelled	Marion County	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
	X	X		X			

Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
			X		

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Consummating Order was issued 4/30/02.

STATE OF FLORIDA

COMMISSIONERS:
E. LEON JACOBS, JR., CHAIRMAN
J. TERRY DEASON
LILA A. JABER
BRAULIO L. BAEZ
MICHAEL A. PALECKI



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

June 27, 2001

Charles deMenzes
BFF Corp
Post Office 5220
Ocala, Florida 34478

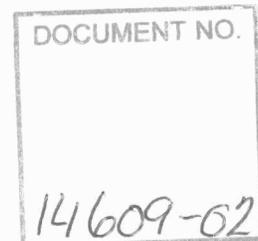
Docket No. 010919-SU

Dear Mr. deMenzes:

This will acknowledge receipt of an application for staff-assisted rate case in Marion County by BFF Corp., which was filed in this office on June 27, 2001, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of Records and Reporting
Florida Public Service Commission



ORIGINAL

Dir, Dir of Commission Clerk & Adm. Services
Florida Public Service Commission
2540 Shumard Oak Blvd. 010919-54
Tallahassee, Fl. 32399-0850

Arnold J. Barboza
Dollie J. Barboza
4860 NW 83rd Terr
Ocala FL 34482-8006

Jan. 18, 2002

Dear Florida Public Service Commission

Had hoped to attend the meeting on Jan 24, 2002 at the Marion County Commission auditorium with regards to the hearing as pertains to the request of the BFF Corp. for a increase in their utility rates, and if the service has been satisfactory.

As mentioned in your letter there are but 98 customers using the service which would indicate we don't have (that is BFF Corp) hundred's of miles of piping to oversee and to make repairs the area can be covered in minutes which indicates man hours are minimal. The increase requested \$47.02 for meters

12.27 Gal's chg. is exceedingly high, for what reason would they need such a increase, do all the piping need replacing? Building a new system? Please be responsive in our behalf and deny the large increase.

My son is in Korean Army Base to be in Ft. Benning, GA Sun 1/20 thru Mon 1/27 can't make the meeting, also Russell's Jean Bell he's losing his sight. He lives on N.W. 83rd Terr. Thank you!

Sincerely
Arnold & Dollie Barboza

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC _____
OTH _____

ORIGINAL

2002 JAN 22 AM 10: 07

DISTRIBUTION CENTER

Director, Division of Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

Jan. 18,2002

Regarding: Docket No. 010919-SU, BFF Corp.

To Whom It May Concern:

As we do not have a Homeowners Asso. to represent those of us in the Forest of Golden Hill, Ocala, Fl., I am writing to express my opinion and the opinion of several of my immediate neighbors. We have paid excessive fees for our meters for many years. The requested increase, which would more than double our rates, is out of line! Speaking for my household, my sewer rates have tripled over the last 10 years (we are only two people.) Many residents in Golden Hills are retired and/or widowed. In most cases only one or two to a household. Not all in this area are on the sewer line. Those of us who are, are absorbing the brunt of the burden.

Furthermore, I do not understand why we do not get lawn credits like many other communities! Outside water goes back to the aquifer, not down the sewer. Could it be because our water and sewer both, are run through the same meter?? I would really like this explained to me!

Many in our age group are not physically able to attend the up coming meeting to express our concern. Please do not assume we do not care. The requested rates will hurt many. The staff's preliminary rates seem more reasonable.

Please send me a copy of the recommendation or order. Thank you.

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR I _____
GCL I _____
OPC _____
MMS _____
SEC _____
OTH _____

Mr. and Mrs. J.A. Cassone
4640 N.W. 80 Ct.
Ocala, Fl. 34482-2056

ORIGINAL

Director, Division of Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0805

January 18, 2002

Regarding Docket No. 010919-SU, BFF Corp.

To Whom It May Concern:

As we do not have a Homeowners Assoc. to represent those of us in the Forest of Golden Hills, Ocala, Fl., I am writing to express my opinion and the opinion of several of my neighbors. We have paid excessive fees for our meters for many years. The requested increase, which would more than double our rates, is out of line. Not all in this area are on the sewer line. Those of us who are, are absorbing the brunt of the burden

I do not understand why we do not get lawn credits like many other communities. Outside water goes back to the aquifer, not down the sewer. Could it be because our water and sewer both are run through the same meter? It seems our rates never vary. They are the same whether we are home or on vacation. I would like this explained.

Many in our age group are not physically able to attend the up coming meeting to express our concern. Please do not assume we do not care. The requested rates will hurt many. The staff's preliminary rates seem more reasonable.

Please send me a copy of the recommendation or order.

Thank you.

Sincerely,

Robert O. Diehl

Mr. and Mrs. Robert O. Diehl
4625 N. W. 80th Court
Ocala, Fl. 34482-2056

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC _____
OTH _____

Henry Jones 1/28/02

ORIGINAL

Director, Division of Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0805

January 18, 2002

Regarding Docket No. 010919-SU, BFF Corp.

To Whom It May Concern:

As we do not have a Homeowners Assoc. to represent those of us in the Forest of Golden Hills, Ocala, Fl., I am writing to express my opinion and the opinion of several of my neighbors. We have paid excessive fees for our meters for many years. The requested increase, which would more than double our rates, is out of line. Not all in this area are on the sewer line. Those of us who are, are absorbing the brunt of the burden

I do not understand why we do not get lawn credits like many other communities. Outside water goes back to the aquifer, not down the sewer. Could it be because our water and sewer both are run through the same meter? It seems our rates never vary. They are the same whether we are home or on vacation. I would like this explained.

Many in our age group are not physically able to attend the up coming meeting to express our concern. Please do not assume we do not care. The requested rates will hurt many. The staff's preliminary rates seem more reasonable.

Please send me a copy of the recommendation or order.

Thank you.

Sincerely,.

Mr. and Mrs. Robert O. Diehl
4625 N. W. 80th Court
Ocala, Fl. 34482-2056

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
OPC _____
MMS _____
SEC _____
OTH _____

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

010919

DATE: February 1, 2002
TO: Division of the Commission Clerk and Administrative Services
FROM: Ralph R. Jaeger, Senior Attorney, Office of the General Counsel
RE: Docket No.

RECEIVED-FPSC
02 FEB -14 PM 2:09
COMMISSION
CLERK

Please place the following people on the list to receive Commission orders and staff recommendations:

Mr. and Mrs. Dale Groom
4519 N.W. 79 Ter. Rd.
Ocala, FL 34482-2091
(352) 351-0836

Ted Lehmann
4700 N.W. 82nd Ct.
Ocala, FL 34482
(352) 629-3064

Mr. and Mrs. J.A. Cassone
4640 N.W. 80th Ct.
Ocala, FL 34482-2056

Mr. and Mrs. Robert O. Diehl
8625 N.W. 80th Ct.
Ocala, FL 34482-2056

Pursuant to our prior agreement, it is my understanding that those requesting staff recommendation will be designated with an "R" in the Case Management System.

RRJ/lw

cc: Division of Economic Regulation (Merta)

i:\memotocca.rrj

Done 2/05/02

BFF Corporation

DOCKET NO. 010919-SU

Name LE ROY MARVIN

Address 8268 NW 48TH LANE
Ocala, FL 34482

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in a correspondence file.

CONSUMER COMMENTS

It appears that the owners of our sewer company made a very bad investment when they purchased this company. Now we as customers are being asked to cover this bad investment through unreasonable high sewer rates. I understand our rates are among the highest in the State and now they are requesting an increase of almost 100%.

We are a retirement community and are on fixed incomes and it seems unreasonable that we are being asked to pay rates that are this much out of line with the State average.

Please consider giving us relief from this unfair condition.

- AUS _____
- CAF _____
- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- MMS _____
- SEC _____
- OTH _____

CCA

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

March 7, 2002

RECEIVED-PPSC
02 MAR -7 PM 2:10
COMMISSION
CLERK

Mr. and Mrs. J.A. Cassone
4640 N.W. 80th Court
Ocala, Florida 34482-2056

Re: Docket No. 010919 - Application for staff-assisted rate case in Marion County by BFF Corp.

Dear Mr. and Mrs. Cassone:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 7, 2002. The Commission is expected to consider this Recommendation at its March 19, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6199.

Sincerely,

Ralph R. Jaeger
Senior Attorney

RRJ:lw

Enclosure

cc: Division of Auditing and Safety (Vandiver)
Division of Economic Regulation (Rendell, Merta)

i:\010919recltr1.rj

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

March 7, 2002

RECEIVED-FPSC
02 MAR - 7 PM 2:10
COMMISSION
CLERK

Mr. and Mrs. Robert O. Diehl
8625 N.W. 80th Court
Ocala, Florida 34482-2056

Re: Docket No. 010919 -SU - Application for staff-assisted rate case in Marion County by BFF Corp.

Dear Mr. and Mrs. Diehl:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 7, 2002. The Commission is expected to consider this Recommendation at its March 19, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6199.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:lw

Enclosure

cc: Division of Auditing and Safety (Vandiver)
Division of Economic Regulation (Rendell, Merta)

i:\010919recltr2.rtf

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

March 7, 2002

RECEIVED-FPSC
02 MAR - 7 PM 2: 10
COMMISSION
CLERK

Mr. and Mrs. Dale Groom
4519 N.W. 79 Ter. Road
Ocala, Florida 34482-2091

Re: Docket No. 010919 -SU - Application for staff-assisted rate case in Marion County by BFF Corp.

Dear Mr. and Mrs. Groom:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 7, 2002. The Commission is expected to consider this Recommendation at its March 19, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6199.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:lw

Enclosure

cc: Division of Auditing and Safety (Vandiver)
Division of Economic Regulation (Rendell, Merta)

i:\010919recltr3.rnj

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

March 7, 2002

RECEIVED-FPSC
02 MAR -7 PM 2:10
COMMISSION
CLERK

Mr. Ted Lehmann
4700 N.W. 82nd Court
Ocala, Florida 34482

Re: Docket No. 010919 -SU - Application for staff-assisted rate case in Marion County by BFF Corp.

Dear Mr. Lehmann:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 7, 2002. The Commission is expected to consider this Recommendation at its March 19, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6199.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:lw

Enclosure

cc: Division of Auditing and Safety (Vandiver)
Division of Economic Regulation (Rendell, Merta)

i:\010919recltr4.rj

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

March 7, 2002

BFF Corporation
c/o Mr. Charles deMenzes
Post Office Box 5220
Ocala, Florida 34478-5220

RECEIVED-FPSC
02 MAR - 7 PM 2: 10
COMMISSION
CLERK

Re: Docket No. 010919 -SU - Application for staff-assisted rate case in Marion County by BFF Corp.

Dear Mr. deMenzes:

Enclosed is a copy of the Staff Recommendation filed in this matter on March 7, 2002. The Commission is expected to consider this Recommendation at its March 19, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6199.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:lw
Enclosure

cc: Division of Auditing and Safety (Vandiver)
Division of Economic Regulation (Rendell, Merta)

i:\010919recltr5.rnj

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

March 26, 2002

RECEIVED-FPSC
02 MAR 27 AM 9:48
COMMISSION
CLERK

Mr. Charles deMenzes
BFF Corp.
P. O. Box 5220
Ocala, FL 34478

Re: Application for staff-assisted rate case in Marion County by BFF Corp.

Dear Mr. deMenzes:

On March 19, 2002, the Commission voted on staff's recommendation dated March 7, 2002. A Proposed Agency Action (PAA) order is scheduled to be issued on April 8, 2002. If no protests are filed by the end of the protest period, which is 21 days from the date that the PAA order is issued, the rates and charges approved by this Commission will become final. However, the utility must submit revised tariff pages for staff's approval before the utility can implement new rates.

To expedite the tariff revision process, the utility should file all revised tariff pages by April 22, 2002, to allow staff sufficient time to verify the accuracy of the revised pages. Enclosed are instructions for, as well as, examples of revised tariffs for this utility. Although staff has prepared revised tariffs for this utility, it is the utility's responsibility to make sure all tariffs submitted to the Commission are complete and accurate.

A copy of the customer notice informing the utility's customers of the Commission's approved increase must also be submitted for staff's review and approval. After staff approves this notice, it must be mailed to customers of receipt prior to consumption at the increased rates. This notice shall show the effective date of the tariffs. Staff has also included an example of a Commission approved customer notice.

Mr. Charles deMenzes
Page 2
March 21, 2002

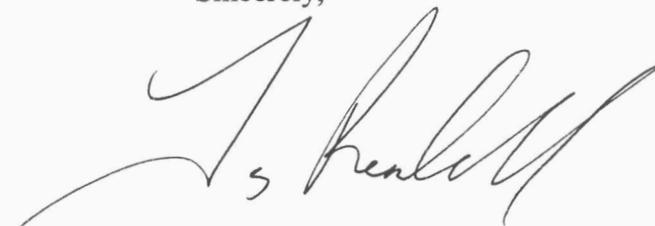
Please mail the revised tariff pages and a copy of the proposed customer notice to:

Ms. Sam Merta
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Enclosed is a copy of accumulated plant, depreciation, CIAC and amortization of CIAC schedules reflecting year end balance at August 31, 2001. The Commission approved these balances for rate setting purposes in this case. Once the protest period expires and a consummating order is issued, please reconcile your books with the Commission approved accumulated balances shown on the enclosed schedules.

If you have any questions, please contact Sam Merta at (850) 413-6427 or Ryan Fitch at (850) 413-6928.

Sincerely,

A handwritten signature in black ink, appearing to read 'Troy Rendell', written in a cursive style.

Troy Rendell
Public Utilities Supervisor

TR:sm

Enclosure (5)

cc: Division of Economic Regulation (Merta, Fitch)
Office of General Counsel (Jaeger)
Division of Auditing and Safety (Vandiver)
Division of Commission Clerk and Administrative Services (010919-SU)

CCA Official Filing:

4/8/02*****1:57 PM*****Matilda Sanders*****1

Matilda Sanders

0487 - PAA

From: Dorothy Menasco
Sent: Monday, April 08, 2002 1:55 PM
To: CCA - Orders / Notices; Ralph Jaeger
Subject: Order / Notice Submitted

49

Date and Time: 4/8/02 1:53:00 PM
Docket Number: 010919-SU
Filename / Path: 010919or.rj

attach online

Ord. Granting Temporary Rates in the Event of Protest and Not. of PAA Ord. Approving Increased WW Rates and Deposits has been transferred to GCOrders for issuance.

Atty: Ralph Jaeger

Pages: 49

*Sent to mailroom
6 - mailed by
(includes clerk)*

CCA Official Filing:

4/30/02***11:16 AM*****Matilda Sanders*****1**

Matilda Sanders

0588 - CD

From: Janice Banka
Sent: Tuesday, April 30, 2002 11:02 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

2

Date and Time: 4/30/02 11:01:00 AM
Docket Number: 010919-SU
Filename / Path: 010919co.rrj

Consummating Order.

Number of pages in order - 2.

Thanks "J"

1/4