

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

May 1, 2002

(CERTIFIED MAIL NO. 7000-0600-0026-4144-5939)

Kimberly Caswell, Esquire
Verizon
FLTC0007
201 North Franklin Street
Tampa, Florida 33602

FPSC, CLK - CORRESPONDENCE
✓ Administrative, Parties, Consumer
DOCUMENT NO. 14622-02
DISTRIBUTION: _____

Re: Return of Confidential Document to the Source, Docket No. 011497-TL

Dear Ms. Caswell:

Commission staff have advised that Confidential Document No. 02840-02 filed on behalf of Verizon can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script that reads "Kay Flynn".

Kay Flynn, Chief
Bureau of Records and Hearing Services

KF/mhl
Enclosure

cc: Tobey Schultz, Division of Competitive Markets and Enforcement
Adam Teitzman, Office of the General Counsel

Is your RETURN addressed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- 1. Addressee's Address
- 2. Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:
 KIMBERLY CASWELL ESQUIRE
 VERIZON SELECT SERVICES INC
 ONE TAMPA CITY CENTER
 201 N FRANKLIN ST
 TAMPA FL 33601-0110

5. Received By: (Print Name)
 MOK

6. Signature: (Addressee or Agent)
 X OBRILEW

4a. Article Number
 7000-0600-0026-4144-5939

4b. Service Type
 Registered Certified
 Express Mail Insured
 Return Receipt for Merchandise COD

7. Date of Delivery
 5/7/2

8. Addressee's Address (Only if requested and fee is paid)

Thank you for using Return Receipt Service.

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-
FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer

DOCUMENT NO. **14622-02**

DISTRIBUTION: _____

DATE: November 26, 2002
TO: Dr. Mary A. Bane, Executive Director
FROM: Roberta S. Bass, Chief, Office of Market Monitoring & Strategic Analysis
RE: Request to Review Confidential Information Filed in Response to MMS Staff's Data Request Regarding Verizon's IntraLATA Toll Market Share

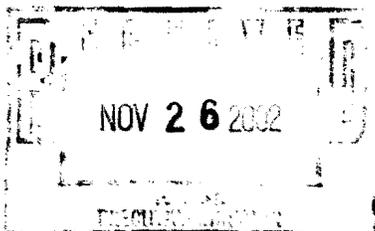
RECEIVED-FPSC
NOV 27 AM 9:05
COMMISSION CLERK

On March 5, 2002, the Commission approved Verizon's Petition for Approval to Revise Customer Contact Protocol (Docket No. 011497-TL) based, in part, on statistics provided by Verizon showing that the IntraLATA toll market is highly competitive. As part of its evaluation of Verizon's market after the Commission's decision, staff requested presubscription data from Verizon. On November 25, 2002, Verizon filed its response as confidential. In order to evaluate the effect of the Commission's decision in this matter, I request that the following staff members be authorized to review the confidential information:

Roberta Bass
Neil Bethea
Sue Ollila

SO:w

OK
MAB
11/26/02





Public Service Commission

~~M-E-M-O-R-A-N-D-U-M-~~
FPSC, CLK - CORRESPONDENCE

~~Administrative Parties Consumer~~

DOCUMENT NO. 14622-02

COMMISSION
CLERK

02 MAR 14 AM 11:13

RECEIVED-FPSC

DATE: March 13, 2002
TO: Mary A. Bane, Executive Director
FROM: Roberta Bass, Chief of Market Monitoring & Strategic Analysis *Rbt*
DISTRIBUTION: _____
RE: Request to review confidential information filed in Docket No. 011497-TL -

On March 5, 2002, the Commission approved Verizon's Petition for Approval to Revise Customer Contact Protocol (Docket No. 011497-TL) based, in part, on statistics provided by Verizon showing that the intraLATA toll market is highly competitive. This office intends to evaluate market share changes that may occur from the Commission's approval of this petition.

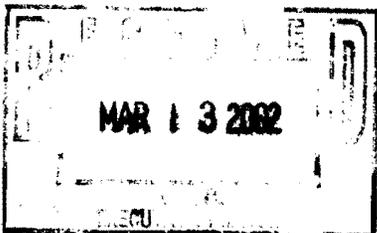
Verizon filed confidential information in support of its petition. In order to establish baseline market shares from which we can measure changes, I request that the following staff members be authorized to review the confidential information:

- Neil Bethea
- Sue Ollila
- Demetria Watts

OK
MAB

cc: Walter D'Haeseleer
Beth Keating

02890-02



Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 011497-TL Date Docketed: 11/06/2001 Title: Petition by Verizon Florida Inc. for approval to revised customer contact protocol.
 Company: Verizon Florida Inc.

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: APP CAF CCA (CMP) ECR GCL LEG PAI RGO SER
 ("()" indicates OPR) _____ _____ _____ X _____ _____ X _____ _____

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module B11

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

	<u>Staff Assignments</u>
<u>OPR Staff</u>	_____

<u>Staff Counsel</u>	_____
<u>OCRs ()</u>	_____
()	_____
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	<u>Due Dates</u>	
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Recommended assignments for hearing and/or deciding this case:
 Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff _____
 Date filed with CCA: _____
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		

- Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	

DOCUMENT NO
14622-02

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: / /

STATE OF FLORIDA

COMMISSIONERS:
E. LEON JACOBS, JR., CHAIRMAN
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ADMINISTRATIVE SERVICES
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Public Service Commission

November 6, 2001

Kimberly Caswell, Vice President/General Counsel, Southeast
Verizon Florida, Inc.
Post Office Box 110
Tampa, Florida 33601-0110

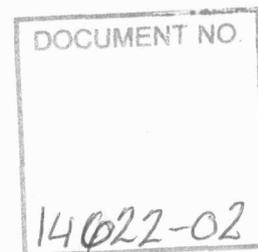
Docket No. 011497-TP

Dear Ms. Caswell:

This will acknowledge receipt of a petition by Verizon Florida, Inc. for approval to revised customer contact protocol, which was filed in this office on November 6, 2001, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of the Commission Clerk and Administrative Services
Florida Public Service Commission



CCA Official Filing:

3/18/02*** 2:57 PM*****Linda Williams*****1**

Linda Williams

62-0362-PAA

From: Lysa White
Sent: Monday, March 18, 2002 2:52 PM
To: CCA - Orders / Notices; LaSandra Givens
Subject: Order / Notice Submitted

12

Date and Time: 3/18/02 2:51:00 PM
Docket Number: 011497-TL
Filename / Path: i:\011497or.ajt

The above PAA Order Approving Revision of Customer Contact Protocol has been efiled.

10-

CCA Official Filing:

4/12/02*****8:47 AM*****Matilda Sanders*****1

Matilda Sanders

0509-CD

From: LaSandra Givens
Sent: Thursday, April 11, 2002 4:13 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

2

Date and Time: 4/11/02 4:12:00 PM
Docket Number: 011497-TL
Filename / Path: 011497CO.AJT

CONSUMMATING ORDER

✓

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
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May 1, 2002

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Kay Flynn, Chief
Bureau of Records and Hearing Services

KF/mhl
Enclosure

cc: Tobey Schultz, Division of Competitive Markets and Enforcement
Adam Teitzman, Office of the General Counsel