



# Public Service Commission

## -M-E-M-O-R-A-N-D-U-M-

**DATE:** April 20, 2001

**TO:** Mary Bane, Deputy Executive Director/Technical

**VIA:** Dan Hoppe, Director, RGO

**FROM:** Lisa Harvey, Chief, Bureau of Regulatory Review

**RE:** Request to Copy Confidential Information - DN 000121-TP - Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies

FPSC, CLK - CORRESPONDENCE

✓ Administrative Parties Consumer

DOCUMENT NO. 13653-03

DISTRIBUTION:

This is a request to make two copies of confidential document number 04434-01. The information contained in this document will be confidential evidence in the Permanent Performance Measures proceeding. If there are any questions, please call Carl Vinson at 3-6812.

(2 auth cc's :  
1 messed up cc:  
to shred.)

OK  
MBR  
4/23/01



**Matilda Sanders**

000121A-TP

From: Carolyn Craig  
Sent: Tuesday, October 04, 2011 4:05 PM  
To: CLK - Orders / Notices; Pauline Robinson  
Subject: Order / Notice Submitted

Date and Time: 10/4/2011 4:01:00 PM  
Docket Number: 000121A-TP  
Filename / Path: 000121A.NOT-Workshop10-25-11.doc  
Notice Type: Workshop

FPSC, CLK CORRESPONDENCE		
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 13653-03		
DISTRIBUTION:		

Notice of Staff Training Workshop in Docket No. 000121A-TP

*Carolyn Craig*  
Administrative Assistant III  
Office of the General Counsel  
Phone: (850) 413-6206

FAXED - 4  
MAILED - 0  
EMAILED - 20



**FLORIDA PUBLIC SERVICE COMMISSION  
CASE MANAGEMENT SYSTEM  
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 000121A**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AT&T/AT&T Florida (08)		greg.follensbee@att.com	No
Birch of the South, Inc.	TX476	cbunce@birch.com	No
Cbeyond Communications, LLC		gene.watkins@cbeyond.net	No
Cleartel Communications		javillanueva@cleartel.com	No
Comcast Southern Division		richard_wolfe@cable.comcast.com	No
Competitive Carriers of the South, Inc. (Keefe 09a)		vkaufman@kagmlaw.com	No
Competitive Carriers of the South, Inc./tw (Gunster 09)		mfeil@gunster.com	No
Covad Communications Company		katherine.mudge@megapath.com	No
DeltaCom, Inc.		tony.mastando@deltacom.com	No
Florida Cable Telecommunications Association, Inc. (08)		dkonuch@fcta.com	No
Florida Public Telecommunications Association, Inc.	TX029	brenard@fpta.com	No
Keefe Law Firm (09a)		vkaufman@kagmlaw.com	No
Network Telephone Corporation		mhring@cavtel.com	No
New South Communications, Corp. (Moyle)		vkaufman@moylelaw.com	No
Pennington Law Firm (08a)		Pete@penningtonlawfirm.com	No
Sprint Nextel (09)		douglas.c.nelson@sprint.com	No
STS Telecom (Gold 09)		agold@acgoldlaw.com	No
tw telecom of florida, l.p.		Carolyn.Ridley@twtelecom.com	No
Verizon (08)		de.oroark@verizon.com	No
Windstream NuVox Inc.		bettye.j.willis@windstream.com	No

## Commission Clerk

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**Subject:** Order or Notice issued by the Public Service Commission (Email ID = 038685)

**Attachments:** 07239-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

10/5/2011

# Case Assignment and Scheduling Record

## Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange companies.  
 Company: All Alternative Local Exchange Companies  
 All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
 ("()" indicates OPR)

ADM	(AFA)	APP	CAF	CMU	EAG	GCL	LEG	RAR	PAI	WAW
_____	<u>X</u>	_____	_____	<u>X</u>	_____	_____	<u>X</u>	_____	_____	_____

## Section 2 - OPR Completes and returns to RAR in 10 workdays.

### Time Schedule

Program/Module A18

### Staff Assignments

OPR Staff

Staff Counsel

OCRs ( )

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: \_\_\_\_\_

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION.**  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
 Current CASR revision level

0

### Due Dates

Previous Current

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## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: / /

DOCUMENT NO

13653-03

# Case Scheduling/Rescheduling Advice

Page 1 of 1

**To:**

<input type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Clark <input type="checkbox"/> Commissioner Jacobs <input type="checkbox"/> Commissioner Jaber <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director/Technical <input checked="" type="checkbox"/> Appeals Director <input checked="" type="checkbox"/> Legal Director <input checked="" type="checkbox"/> Auditing & Financial Analysis Director <input checked="" type="checkbox"/> Telecommunications Director <input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/> Electric & Gas Director <input checked="" type="checkbox"/> Records & Reporting Director <input checked="" type="checkbox"/> PAI Director <input type="checkbox"/> Water & Wastewater Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Paul Stallcup
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**From:** Office of Chairman Joe Garcia

**Docket Number:** 000121-TP

**Docket Title:** Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Workshop		03/30/2000	Tallahassee, Room 152	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Hearing Officers

Former Assignments							
Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JC	JB		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JC	JB		
							X

### Prehearing Officer

Commissioners					
GR	DS	CL	JC	JB	ADM

Commissioners					
GR	DS	CL	JC	JB	ADM
					X

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

**Remarks:**

## Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 000121-TP

Date Docketed: 02/01/2000

Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

Company: All Alternative Local Exchange Companies  
All Local Exchange CompaniesOfficial Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:  
("()" indicates OPR)

ADM	(AFA)	APP	CAF	CMU	EAG	GCL	LEG	RAR	PAI	WAW
—	X	—	—	X	—	—	X	—	—	—

## Section 2 - OPR Completes and returns to RAR in 10 workdays.

## Time Schedule

Program/Module A18

## Staff Assignments

OPR Staff L Harvey, P Stallcup, C Vinson

Staff Counsel T Vaccaro

OCRs (CMU) D McDonald, S Simmons

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Recommended assignments for hearing  
and/or deciding this case:Full Commission ☒ Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 02/15/2000

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level

0

## Due Dates

Previous Current

1. Notice of Staff Workshop

NONE 03/09/2000

2. Staff Workshop

NONE 03/30/2000

3. Revised CASR Due

NONE 04/14/2000

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## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
X							

Where panels are assigned the senior Commissioner is Panel Chairman;  
the identical panel decides the case.Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	
		X			

Approved: 

Date: 02/16/2000

# Case Assignment and Scheduling Record

Section 1 - Division of Records and Report (RAR) Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.  
Company: All Alternative Local Exchange Companies  
All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
("()" indicates OPR) ADM (AFA) APP CAF CMU EAG GCL LEG RAR PAI WAW  
X X X X X X X X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A18

## Staff Assignments

OPR Staff L Harvey, P Stallcup, C Vinson

Staff Counsel T Vaccaro

OCRs (CMU) D McDonald, S Simmons

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 04/17/2000

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.

FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level

1

## Due Dates

Previous Current

1. ILEC/CLEC Supplementary Comments	NONE	04/07/2000
2. Staff Proposal on Procedure for Permanent Metrics	NONE	04/19/2000
3. ILEC/CLEC Comments on Procedural Proposal	NONE	04/28/2000
4. Second Staff Proposal on Procedure	NONE	05/19/2000
5. Staff Workshop	NONE	06/01/2000
6. Revised CASR Due	NONE	07/01/2000
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JC	JB		
X							

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JC	JB	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: 04/17/2000

# Case Scheduling/Rescheduling Advice

Last Revised 06/12/2000 at 14:24

Page 1 of 1

Printed on 06/13/2000 at 11:35

To: ☐ Commissioner Deason ☒ Deputy Executive Director/Tech ☐ Safety & Electric Reliability Director  
☐ Commissioner Clark ☒ Appeals Director ☒ Records & Reporting Director  
☐ Commissioner Jacobs ☒ Legal Director ☒ PAI Director  
☐ Commissioner Jaber ☒ Economic Regulation Director ☒ Regulatory Oversight Director  
☒ Executive Director ☒ Competitive Services Director ☒ Court Reporter  
☒ Public Information Officer ☒ Consumer Affairs Director ☒ Staff Contact - Paul Stallcup

From: Office of Chairman Joe Garcia

Docket Number: 000121-TP

Docket Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Workshop	08/04/2000	08/08/2000	Tallahassee, Room 152	9:30 AM - 4:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JC	JB		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JC	JB		X

#### Prehearing Officer

Commissioners					
GR	DS	CL	JC	JB	ADM

Commissioners					
GR	DS	CL	JC	JB	ADM
					X

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:



# Case Scheduling/Rescheduling Advice

Last Revised 06/12/2000 at 10:55

Page 1 of 1

Printed on 06/13/2000 at 11:35

To: ☐ Commissioner Deason ☒ Deputy Executive Director/Tech ☐ Safety & Electric Reliability Director  
☐ Commissioner Clark ☒ Appeals Director ☒ Records & Reporting Director  
☐ Commissioner Jacobs ☒ Legal Director ☒ PAI Director  
☐ Commissioner Jaber ☒ Economic Regulation Director ☒ Regulatory Oversight Director  
☒ Executive Director ☒ Competitive Services Director ☒ Court Reporter  
☒ Public Information Officer ☒ Consumer Affairs Director ☒ Staff Contact - Paul Stallcup

From: Office of Chairman Joe Garcia

Docket Number: 000121-TP

Docket Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Staff Workshop		08/04/2000	Tallahassee, Room 152	9:30 AM - 4:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JC	JB		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	GR	DS	CL	JC	JB		X

#### Prehearing Officer

Commissioners					
GR	DS	CL	JC	JB	ADM

Commissioners					
GR	DS	CL	JC	JB	ADM
					X

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Section 1 - Division of Records and Report (RAR) Completes

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to:  
 ("()" indicates OPR)

ADM	AFA	APP	CAF	CMP	CMU	EAG	ECR	GCL	LEG	PAI	RAR	(RGO)	SER	WAW
				X			X		X			X		

### Time Schedule

## Staff Assignments

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision [rev]

### Due Dates

Previous Current

1. Staff Workshop
2. Revised CASR Due

Assignments are as follows:

CSRA

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JC	JB	
		X			

Approved: 

Date: 06/13/2000

# Case Scheduling/Rescheduling Advice

Last Revised 09/25/2000 at 16:47

Page 1 of 1

Printed on 09/25/2000 at 16:57

To: ☒ Commissioner Jacobs ☒ Deputy Executive Director/Tech ☐ Safety & Electric Reliability Director  
☒ Commissioner Jaber ☒ Appeals Director ☒ Records & Reporting Director  
☒ Commissioner Baez ☒ Legal Director ☒ PAI Director  
☒ New Commissioner-SC ☒ Economic Regulation Director ☒ Regulatory Oversight Director  
☒ Executive Director ☒ Competitive Services Director ☒ Court Reporter  
☒ Public Information Officer ☒ Consumer Affairs Director ☒ Staff Contact - Paul Stallcup

From: Office of Chairman Terry Deason

Docket Number: 000121-TP

Docket Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		04/13/2001	Tallahassee, Room 152	1:30 PM - 5:00 PM
Hearing		04/25/2001	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		04/26/2001	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		04/27/2001	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	DS	JC	JB	BZ	SC		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	DS	JC	JB	BZ	SC		
X							

#### Prehearing Officer

Commissioners					
DS	JC	JB	BZ	SC	ADM

Commissioners					
DS	JC	JB	BZ	SC	ADM
				X	

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

# Case Assignment and Scheduling Record

## Section 1 - Division of Records and Report (RAR) Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

Company: All Alternative Local Exchange Companies  
All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:  
("()" indicates OPR)

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## Section 2 - OPR Completes and returns to RAR in 10 workdays.

## Time Schedule

Program/Module A18

### Staff Assignments

OPR Staff L Harvey, C Vinson

Staff Counsel T Vaccaro

OCRs (CMP) D McDonald, A McKee, S Simmons

(ECR) P Stallcup

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 10/09/2000

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level**

2

### Due Dates

Previous Current

1. Staff Proposal	NONE	10/27/2000
2. Comments from Parties	NONE	11/09/2000
3. Revised Staff Proposal	NONE	11/30/2000
4. Issue Identification	NONE	12/13/2000
5. Order Establishing Procedure	NONE	12/20/2000
6. Staff Testimony	NONE	01/15/2001
7. Direct Testimony - Parties	NONE	02/07/2001
8. Rebuttal Testimony	NONE	03/01/2001
9. Prehearing Statements	NONE	03/30/2001
10. Notice of Prehearing and Hearing	NONE	03/30/2001
11. Prehearing	NONE	04/13/2001
12. Prehearing Transcript	NONE	04/17/2001
13. Prehearing Order	NONE	04/18/2001
14. Hearing 4/25-27/01	NONE	04/25/2001
15. Transcripts Due	NONE	05/02/2001
16. Briefs Due	NONE	05/16/2001
17. Staff Recommendation	NONE	06/14/2001
18. Agenda	NONE	06/26/2001
19. Standard Order	NONE	07/16/2001
20. Revised CASR Due	NONE	08/31/2001
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## Section 3 - Chairman Completes

Assignments are as follows:

**CSRA**

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	DS	JC	JB	BZ	XX		
X							

- Prehearing Officer

Commissioners					ADM
DS	JC	JB	BZ	XX	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 20/8m

Date: 10/09/2000

# Case Assignment and Scheduling Record

Section 1 - Division of Records and Reports (RAR) Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.  
Company: All Alternative Local Exchange Companies  
All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
("()" indicates OPR) \_\_\_\_\_

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A18

## Staff Assignments

OPR Staff L Harvey, C Vinson  
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Staff Counsel T Vaccaro  
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OCRs (CMP) D McDonald, A McKee, S Simmons  
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Recommended assignments for hearing and/or deciding this case:

Full Commission ☒ Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 11/08/2000

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level**

3

## Due Dates

Previous Current

1. Staff Proposal	SAME	10/27/2000
2. Comments from Parties	11/17/2000	11/22/2000
3. Revised Staff Proposal	11/30/2000	12/06/2000
4. Issue Identification	SAME	12/13/2000
5. Order Establishing Procedure	SAME	12/20/2000
6. Staff Testimony	SAME	01/16/2001
7. Direct Testimony - Parties	SAME	02/07/2001
8. Rebuttal Testimony	SAME	03/01/2001
9. Prehearing Statements	SAME	03/30/2001
10. Notice of Prehearing and Hearing	SAME	03/30/2001
11. Prehearing	SAME	04/13/2001
12. Prehearing Transcript	SAME	04/17/2001
13. Prehearing Order	SAME	04/18/2001
14. Hearing 4/25-27/01	SAME	04/25/2001
15. Transcripts Due	SAME	05/02/2001
16. Briefs Due	SAME	05/16/2001
17. Staff Recommendation	SAME	06/14/2001
18. Agenda	SAME	06/26/2001
19. Standard Order	SAME	07/16/2001
20. Revised CASR Due	SAME	08/31/2001
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	DS	JC	JB	BZ	XX		
X							

- Prehearing Officer

Commissioners					ADM
DS	JC	JB	BZ	XX	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 20/18m

Date: Pending 11-9-00

# Case Scheduling/Rescheduling Advice

Last Revised 11/30/2000 at 11:04

Page 1 of 1

Printed on 12/04/2000 at 10:52

To: ☐ Commissioner Jacobs ☒ Deputy Executive Director/Tech ☐ Safety & Electric Reliability Director  
☐ Commissioner Jaber ☒ Appeals Director ☒ Records & Reporting Director  
☐ Commissioner Baez ☒ Legal Director ☒ PAI Director  
☐ New Commissioner-SC ☒ Economic Regulation Director ☒ Regulatory Oversight Director  
☒ Executive Director ☒ Competitive Services Director ☒ Court Reporter  
☒ Public Information Officer ☒ Consumer Affairs Director ☒ Staff Contact - Paul Stallcup

From: Office of Chairman Terry Deason

Docket Number: 000121-TP

Docket Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Issue Identification		12/13/2000	Tallahassee, Room 152	1:00 PM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	DS	JC	JB	BZ	SC		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	DS	JC	JB	BZ	SC		
							X

#### Prehearing Officer

Commissioners					
DS	JC	JB	BZ	SC	ADM

Commissioners					
DS	JC	JB	BZ	SC	ADM
					X

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

# Case Assignment and Scheduling Record

## Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

Company: All Alternative Local Exchange Companies  
All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:  
("()") indicates OPR)

ADM AFA APP CAF CMP CMU EAG ECR GCL LEG PAI RAR (RGO) SER WAW  
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## Section 2 - OPR Completes and returns to RAR in 10 workdays.

## Time Schedule

Program/Module A18

### Staff Assignments

OPR Staff L Harvey, C Vinson

Staff Counsel T Vaccaro

OCRs (CMP) D McDonald, A McKee, S Simmons

(ECR) P Stallcup

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Recommended assignments for hearing  
and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel  
Hearing Examiner \_\_\_\_\_ Staff X

Date filed with RAR: 12/05/2000

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level**

**4**

### Due Dates

Previous Current

1. Revised Staff Proposal	12/06/2000	12/20/2000
2. Issue Identification	12/13/2000	01/19/2001
3. Order Establishing Procedure	12/20/2000	01/26/2001
4. Staff Testimony	01/16/2001	02/07/2001
5. Direct Testimony - Parties	02/07/2001	03/01/2001
6. Rebuttal Testimony	03/01/2001	03/21/2001
7. Prehearing Statements	SAME	03/30/2001
8. Notice of Prehearing and Hearing	SAME	03/30/2001
9. Prehearing	SAME	04/13/2001
10. Prehearing Transcript	SAME	04/17/2001
11. Prehearing Order	SAME	04/18/2001
12. Hearing 4/25-27/01	SAME	04/25/2001
13. Transcripts Due	SAME	05/02/2001
14. Briefs Due	SAME	05/16/2001
15. Staff Recommendation	SAME	06/14/2001
16. Agenda	SAME	06/26/2001
17. Standard Order	SAME	07/16/2001
18. Revised CASR Due	SAME	08/31/2001
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## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	DS	JC	JB	BZ	XX		
							X

- Prehearing Officer

Commissioners					ADM
DS	JC	JB	BZ	XX	
					X

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: 20/ism

Date: 12/05/2000



# Case Scheduling/Rescheduling Advice

Last Revised 01/08/2001 at 11:17

Page 1 of 1

Printed on 01/08/2001 at 17:31

To: ☐ Commissioner Deason ☒ Deputy Executive Director/Tech ☐ Safety & Electric Reliability Director  
☐ Commissioner Jaber ☒ Appeals Director ☒ Records & Reporting Director  
☐ Commissioner Baez ☒ Legal Director ☒ PAI Director  
☐ Commissioner Palecki ☒ Economic Regulation Director ☒ Regulatory Oversight Director  
☒ Executive Director ☒ Competitive Services Director ☒ Court Reporter  
☒ Public Information Officer ☒ Consumer Affairs Director ☒ Staff Contact - Paul Stallcup

From: Office of Chairman E. Leon Jacobs

Docket Number: 000121-TP

Docket Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Issue Identification		01/19/2001	Tallahassee, Room: 152	12:00 PM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JC	DS	JB	BZ	PL		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
							X

#### Prehearing Officer

Commissioners					
JC	DS	JB	BZ	PL	ADM

Commissioners					
JC	DS	JB	BZ	PL	ADM
					X

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

# Case Assignment and Scheduling Record

## Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.  
 Company: All Alternative Local Exchange Companies  
 All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:  
 ("()") indicates OPR

ADM AFA APP CAF CMP CMU EAG ECR GCL LEG PAI RAR (RGO) SER WAW  
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## Section 2 - OPR Completes and returns to RAR in 10 workdays.

### Time Schedule

Program/Module A18

#### Staff Assignments

OPR Staff L Harvey, J Hallenstein,  
M Kelley, C Vinson

Staff Counsel J Fudge, B Keating

OCRs (CMP) D Buys, D McDonald, S Simmons

(ECR) P Stallcup

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Recommended assignments for hearing  
 and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 12/05/2000

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
 Current CASR revision level**

5

#### Due Dates

Previous Current

1. Briefs Due	05/16/2001	05/30/2001
2. Staff Recommendation	06/14/2001	06/28/2001
3. Agenda	06/26/2001	07/10/2001
4. Standard Order	07/16/2001	07/30/2001
5. Revised CASR Due	SAME	08/30/2001
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## Section 3 - Chairman Completes

Assignments are as follows:

PSC-01-1097-PCO-TP

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
X							

- Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman;  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: L/Sm

Date: Pending 5/10/01

# Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing <sup>S</sup> .ces Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.  
Company: All Alternative Local Exchange Companies  
All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
("() " indicates OPR)

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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module A18

## Staff Assignments

OPR Staff L Harvey, J Hallenstein,  
M Kelley, C Vinson

Staff Counsel J Fudge, B Keating

OCRs (CMP) D Buys, D McDonald, S Simmons

(ECR) P Stallcup

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 06/26/2001

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level**

6

## Due Dates

Previous Current

1. Staff Recommendation	06/28/2001	08/02/2001
2. Agenda	07/10/2001	08/14/2001
3. Standard Order	07/30/2001	09/04/2001
4. Revised CASR Due	08/30/2001	10/03/2001
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
X							

- Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]

Date: Pending 7/16/01

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# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearing ices Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.

Company: All Alternative Local Exchange Companies  
All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:  
("()" indicates OPR)

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## Section 2 - OPR Completes and returns to CCA in 10 workdays.

### Time Schedule

Program/Module A18

### Staff Assignments

OPR Staff L Harvey, J Hallenstein,  
M Kelley, C Vinson

Staff Counsel J Fudge, B Keating

OCRs (CMP) D Buys, D McDonald, S Simmons

(ECR) P Stallcup

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Recommended assignments for hearing  
and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 10/02/2001

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Current CASR revision level

7

### Due Dates

Previous Current

1. Staff Recommendation - Motion for Reconsideration	NONE	11/08/2001
2. Agenda - Motion for Reconsideration	NONE	11/19/2001
3. Standard Order - Motion for Reconsideration	NONE	12/10/2001
4. Close Docket or Revise CASR	NONE	01/04/2002
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## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
X							

- Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman;  
the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: [Signature]

Date: 10/02/2001

# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.  
 Company: All Alternative Local Exchange Companies  
 All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
 ("() " indicates OPR)

APP CAF CCA CMP ECR GCL LEG PAI (RGO) SER  
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## Section 2 - OPR Completes and returns to CCA in 10 workdays.

### Time Schedule

Program/Module A18

### Staff Assignments

OPR Staff L Harvey, J Hallenstein,  
M Kelley, C Vinson

Staff Counsel J Fudge, B Keating

OCRs (CMP) D Buys, D McDonald, S Simmons

(ECR) P Stallcup

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 11/07/2001

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
 Current CASR revision level**

8

### Due Dates

Previous Current

1. Staff Recommendation - Motion for Reconsideration	11/08/2001	11/21/2001
2. Agenda - Motion for Reconsideration	11/19/2001	12/04/2001
3. Standard Order - Motion for Reconsideration	12/10/2001	12/24/2001
4. Close Docket or Revise CASR	01/04/2002	01/22/2002
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## Section 3 - Chairman Completes

Assignments are as follows:

### - Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JC	DS	JB	BZ	PL		
X							

### - Prehearing Officer

Commissioners					ADM
JC	DS	JB	BZ	PL	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: B. Isen

Date: Pending 11/16/01

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# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 000121-TP Date Docketed: 02/01/2000 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.  
 Company: All Alternative Local Exchange Companies  
 All Local Exchange Companies

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_

Expiration: \_\_\_\_\_

Referred to:  
 ("(") indicates OPR)

APP CAF CCA CMP ECR GCL LEG PAI (RGO) SER  
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## Section 2 - OPR Completes and returns to CCA in 10 workdays.

## Time Schedule

Program/Module A18

### Staff Assignments

OPR Staff L Harvey, J Hallenstein,  
M Kelley, C Vinson

Staff Counsel J Fudge, B Keating

OCRs (CMP) D Buys, D McDonald, S Simmons

(ECR) P Stallcup

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Recommended assignments for hearing  
 and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 01/14/2002

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
 Current CASR revision level**

9

### Due Dates

Previous Current

1. Final Performance Plan Due for BellSouth	NONE	01/23/2002
2. Final Performance Plan Final Order	NONE	02/28/2002
3. Final Performance Plan Implementation	NONE	05/31/2002
4. BellSouth Six Month Review	NONE	11/30/2002
5. Close Docket or Revise CASR	01/22/2002	12/31/2002
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## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman;  
 the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: L. / sm

Date: 01/14/2002



## Section 1 - Office of Commission Clerk

Docket No. 000121C-TP Date Docketed: 04/11/2002 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (VERIZON FLORIDA TRACK)

Company: Verizon Florida Inc.

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

AFD AIT APA CAO CLK DET ECO ENG GCL IDM (TEL

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A18

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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

Due Dates

OPR Staff

K Curry, G Fogleman

☒ 12 Current CASR revision level

Previous Current

M Long

		12/30/2011	12/30/2016
1.	Continue Performance Measures Monitoring		
2.	Close Docket or Revise CASR	12/13/2013	12/15/2017
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Staff Counsel

A Teitzman, K Corbari

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission ☒ Commission Panel ☐  
Hearing Examiner ☐ Staff ☐

Date filed with CLK: 01/07/2011

Initials OPR

Staff Counsel

## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BW	PT		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BW	PT	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved:

Date: 01/07/2011



## Section 1 - Office of Commission Clerk

Docket No. 000121A-TP Date Docketed: 04/11/2002 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T FLORIDA TRACK)

Company: BellSouth Telecommunications, Inc. d

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A18

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

## Due Dates

OPR Staff

J Miller, M Long

54 Current CASR revision level

Previous

Current

Staff Counsel

K Corbari, A Teitzman

OCRs

1.	Six-Month Review - PAP	SAME	06/26/2006
2.	Conference Call - 6-Month Review	SAME	10/25/2006
3.	Conference Call - 6-Month Review	SAME	11/01/2006
4.	Conference Call - 6-Month Review	SAME	11/08/2006
5.	Conference Call - 6-Month Review	SAME	11/15/2006
6.	Conference Call - 6-Month Review	SAME	12/06/2006
7.	Conference Call - 6-Month Review	SAME	12/13/2006
8.	Conference Call - 6-Month Review	SAME	12/20/2006
9.	CLECs Complaint for Stay of OSS Releases	SAME	05/12/2008
10.	Continue Performance Measures Monitoring	06/29/2012	12/31/2012
11.	Close Docket or Revise CASR	06/29/2012	01/31/2014
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Recommended assignments for hearing  
and/or deciding this case:

Full Commission ☒ Commission Panel  
Hearing Examiner ☐ Staff

Date filed with CLK: 06/28/2012

Initials OPR

Staff Counsel

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

## Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: BI/HW

Date: 06/28/2012

## Section 1 - Office of Commission Clerk

Docket No. 000121A-TP Date Docketed: 04/11/2002 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T FLORIDA TRACK)

Company: BellSouth Telecommunications, Inc. d

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to: \_\_\_\_\_ AFD AIT APA CAO CLK DET ECO ENG GCL IDM (TEL)  
 ("O" indicates OPR) \_\_\_\_\_ X \_\_\_\_\_ X

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module A18

## Staff Assignments

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Due Dates

OPR Staff	J Miller, M Long	55	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Six-Month Review - PAP	SAME	06/26/2006
		2.	Conference Call - 6-Month Review	SAME	10/25/2006
		3.	Conference Call - 6-Month Review	SAME	11/01/2006
		4.	Conference Call - 6-Month Review	SAME	11/08/2006
		5.	Conference Call - 6-Month Review	SAME	11/15/2006
		6.	Conference Call - 6-Month Review	SAME	12/06/2006
		7.	Conference Call - 6-Month Review	SAME	12/13/2006
		8.	Conference Call - 6-Month Review	SAME	12/20/2006
		9.	CLECs Complaint for Stay of OSS Releases	SAME	05/12/2008
		10.	Close Docket or Revise CASR	06/29/2012	01/31/2014
		11.	Continue Performance Measures Monitoring	12/31/2012	12/30/2016
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 01/31/2014

Initials OPR \_\_\_\_\_

Staff Counsel \_\_\_\_\_

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

## Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:  
 the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is  
 assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: 01/31/2014



## Section 1 - Office of Commission Clerk

Docket No. 000121A-TP Date Docketed: 04/11/2002 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T FLORIDA TRACK)

Company: BellSouth Telecommunications, Inc. d

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A18

## Staff Assignments

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Due Dates

OPR Staff

J Miller, M Long

55 Current CASR revision level

Previous Current

Staff Counsel

K Corbari, A Teitzman

OCRs

1.	Six-Month Review - PAP	SAME	06/26/2006
2.	Conference Call - 6-Month Review	SAME	10/25/2006
3.	Conference Call - 6-Month Review	SAME	11/01/2006
4.	Conference Call - 6-Month Review	SAME	11/08/2006
5.	Conference Call - 6-Month Review	SAME	11/15/2006
6.	Conference Call - 6-Month Review	SAME	12/06/2006
7.	Conference Call - 6-Month Review	SAME	12/13/2006
8.	Conference Call - 6-Month Review	SAME	12/20/2006
9.	CLECs Complaint for Stay of OSS Releases	SAME	05/12/2008
10.	Continue Performance Measures Monitoring	12/31/2012	12/30/2016
11.	Close Docket or Revise CASR	01/31/2014	12/15/2017
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Recommended assignments for hearing  
and/or deciding this case:

Full Commission ☒ Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 01/31/2014

Initials OPR \_\_\_\_\_

Staff Counsel \_\_\_\_\_

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

## Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: 01/31/2014

## Section 1 - Office of Commission Clerk

Docket No. 000121A-TP Date Docketed: 04/11/2002 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (AT&T FLORIDA TRACK)

Company: BellSouth Telecommunications, Inc. d

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A18

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

## Due Dates

OPR Staff

K Curry, M Long

55 Current CASR revision level

Previous

Current

Staff Counsel

K Corbari, A Teitzman

OCRs

1.	Six-Month Review - PAP	SAME	06/26/2006
2.	Conference Call - 6-Month Review	SAME	10/25/2006
3.	Conference Call - 6-Month Review	SAME	11/01/2006
4.	Conference Call - 6-Month Review	SAME	11/08/2006
5.	Conference Call - 6-Month Review	SAME	11/15/2006
6.	Conference Call - 6-Month Review	SAME	12/06/2006
7.	Conference Call - 6-Month Review	SAME	12/13/2006
8.	Conference Call - 6-Month Review	SAME	12/20/2006
9.	CLECs Complaint for Stay of OSS Releases	SAME	05/12/2008
10.	Continue Performance Measures Monitoring	12/31/2012	12/30/2016
11.	Close Docket or Revise CASR	01/31/2014	12/15/2017
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 01/31/2014

Initials OPR \_\_\_\_\_

Staff Counsel \_\_\_\_\_

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BW	PT		
X							

## Prehearing Officer

Commissioners					ADM
GH	ED	BI	BW	PT	
		X			

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the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BH/TW

Date: 01/31/2014

STAFF CHANGE



## Section 1 - Office of Commission Clerk

Docket No. 000121B-TP Date Docketed: 04/11/2002 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (CENTURYLINK FLORIDA TRACK)

Company: Embarq Florida, Inc. d/b/a CenturyLi

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A18

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

## Due Dates

OPR Staff

K Curry, G Fogleman

☒ 17 Current CASR revision level

Previous

Current

M Long

Staff Counsel

A Teitzman, K Corbari

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission ☒ Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CLK: 12/30/2014

Initials OPR

Staff Counsel

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BW	PT		
X							

## Prehearing Officer

Commissioners					ADM
GH	ED	BI	BW	PT	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: Date: 12/30/2014

## Section 1 - Office of Commission Clerk

Docket No. 000121B-TP Date Docketed: 04/11/2002 Title: Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies. (CENTURYLINK FLORIDA TRACK)

Company: Embarq Florida, Inc. d/b/a CenturyLi

Official Filing Date: \_\_\_\_\_

Expiration: \_\_\_\_\_

Last Day to Suspend: \_\_\_\_\_

Referred to:

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Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A18

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

## Staff Assignments

## Due Dates

OPR Staff

J Bates, K Curry  
G Fogleman, M Long

18 Current CASR revision level

Previous Current

Staff Counsel

K Corbari

OCRs

Recommended assignments for hearing  
and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_  
Hearing Examiner \_\_\_\_ Staff \_\_\_\_

Date filed with CLK: 12/18/2015

Initials OPR

Staff Counsel

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BW	PT		
X							

## Prehearing Officer

Commissioners					ADM
GH	ED	BI	BW	PT	
		X			

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the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: GH/TBDate: 12/18/2015



# MCI WORLD.COM

FAX TRANSMISSION

Law & Public Policy South East Region

325 John Knox Road, Suite 105  
Tallahassee, FL 32303  
FAX: 850-422-2586 or V922-2586

DATE: 2-9-00TO: Division of Records and Reporting

FROM: DONNA CANZANO MCNULTY

PHONE: 850-422-1254

NUMBER OF PAGES (INCLUDING COVER SHEET): 1

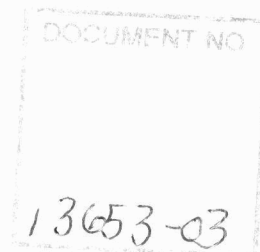
## MESSAGE:

Please add me to the "interested persons" list for the following docket:

Docket No. 000121: Investigation into ~~appropriate methods to computerize~~  
~~carriers for exchange~~ establishment of  
OSS permanent performance measures for ~~IT/ECs~~

Thank you for your assistance in this matter. If you have any questions, please  
contact me at your convenience.

Done 2/09/00





**RUTLEDGE, ECENIA, PURNELL & HOFFMAN**

PROFESSIONAL ASSOCIATION  
ATTORNEYS AND COUNSELORS AT LAW

RECEIVED  
00 FEB 10 AM 8:51  
MAIL ROOM

STEPHEN A. ECENIA  
JOHN R. ELLIS  
KENNETH A. HOFFMAN  
THOMAS W. KONRAD  
MICHAEL G. MAIDA  
J. STEPHEN MENTON  
R. DAVID PRESCOTT  
HAROLD F. X. PURNELL  
GARY R. RUTLEDGE

POST OFFICE BOX 551, 32302-0551  
215 SOUTH MONROE STREET, SUITE 420  
TALLAHASSEE, FLORIDA 32301-1841

TELEPHONE (850) 681-6788  
TELECOPIER (850) 681-6515

OF COUNSEL:  
CHARLES F. DUDLEY

GOVERNMENTAL CONSULTANTS:  
PATRICK R. MALOY  
AMY J. YOUNG

February 9, 2000

Ms. Blanca Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Betty Easley Conference Center, Room 110  
Tallahassee, Florida 32399-0850

RECEIVED-PPSC  
00 FEB 10 AM 9:27  
RECORDS AND  
REPORTING

Re: Florida PSC Docket No. 000121-TP

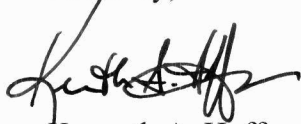
Dear Ms. Bayo:

The undersigned is interested in the above-referenced docket. Please provide copies of all notices, CASRs, orders, staff recommendations, pleadings and other documents filed, served or issued in the above-referenced dockets to the following:

Kenneth A. Hoffman, Esq.  
John R. Ellis, Esq.  
Rutledge, Ecenia, Purnell & Hoffman, P.A.  
P. O. Box 551  
Tallahassee, FL 32302-0551  
(850) 681-6788 (phone)  
(850) 681-6515 (fax)

Thank you for your assistance in this matter.

Sincerely,



Kenneth A. Hoffman

KAH/rl

Done 2/10/00



---

Florida Cable Telecommunications Association

---

Steve Wilkerson, President

**VIA FACSIMILE**

February 10, 2000

Ms. Blanca S. Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**RE: FPSC Docket No. 000121**

Dear Ms. Bayo:

I am writing to request that the Florida Cable Telecommunications Association, Inc. ("FCTA") be placed on the mailing list of persons interested in monitoring the above-referenced docket. Please send all mailings to the following:

Michael A. Gross  
Vice President, Regulatory Affairs & Regulatory Counsel  
Florida Cable Telecommunications Association, Inc.  
310 North Monroe Street  
Tallahassee, FL 32301  
850/681-1990 Tel.  
850/681-9676 Fax  
E-Mail Address: mgross@fcta.com.

Thank you for your assistance in this matter. Please contact me with any questions.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Michael A. Gross', is written above the typed name.

Michael A. Gross  
Vice President, Regulatory Affairs  
& Regulatory Counsel

MAG:mj

*Done 2/10/99*

LAW OFFICES  
**MESSER, CAPARELLO & SELF**  
A PROFESSIONAL ASSOCIATION

215 SOUTH MONROE STREET, SUITE 701  
POST OFFICE BOX 1876  
TALLAHASSEE, FLORIDA 32302-1876  
TELEPHONE: (850) 222-0720  
TELECOPIERS: (850) 224-4359; (850) 425-1942  
INTERNET: [www.lawfla.com](http://www.lawfla.com)

00 FEB 11 AM 10:23  
RECEIVED-PPSC

RECORDS AND  
REPORTING

00 FEB 11 AM 10:23

RECEIVED-PPSC

February 10, 2000

Ms. Blanca Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

Re: Docket No. 000121-TP - *Investigation into the establishment of operations support systems permanent performance measures for incumbent local exchange telecommunications companies.*

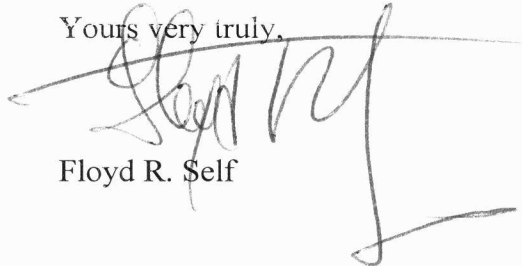
Dear Ms. Bayo:

Please add this firm to the mailing list for Docket No. 000121-TP directing all orders and notices to the undersigned.

Thank you for your assistance in this matter.

Yours very truly,

Floyd R. Self



FRS/amb

relel 2-11-00

*Laura L. Gallagher, P.A.*

ATTORNEY AT LAW

RECEIVED-FPSC  
60 FEB 18 AM 11:39  
RECORDS AND  
REPORTING

February 16, 2000

**VIA U.S. Mail**

Ms. Blanca S. Bayo, Director  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399

**RE: Docket No. 000121-TP**

Dear Ms. Bayo:

MediaOne Florida Telecommunications Inc. (MediaOne) is a certificated ALEC in Florida. MediaOne is interested in the above-referenced docket as it relates to the establishment of permanent performance measures that will govern the ILECs' provision of Operational Support Systems to MediaOne. Accordingly, MediaOne would like to be listed as an interested person in the docket. Copies of all notices, orders, etc. should be sent to :

Laura L. Gallagher  
Laura L. Gallagher, P.A.  
101 E. College Ave., Suite 302  
Tallahassee, FL 32301  
Phone 850/224-2211  
Fax 850/561-6311

Thank you for your assistance in processing this filing. Please contact me with any questions.

Yours very truly,

  
Laura L. Gallagher

LLG/cg

*Done 2/18/00*



February 25, 2000

-----VIA FACSIMILE-----

Blanca S. Bayó, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

Re: Docket No. 000121-TP

Dear Ms. Bayó:

The Florida Public Telecommunications Association, Inc. requests that it be included on the mailing list as an interested entity in the above-referenced docket. Please address all correspondence as follows:

Angela B. Green, General Counsel  
Florida Public Telecommunications Association, Inc.  
125 South Gadsden Street, Suite 200  
Tallahassee, Florida 32301

Thank you for your assistance with this matter.

Sincerely,

Angela B. Green  
General Counsel

0002simulatinglist.doc

*added*

*2-25-00*



Telephone: (850) 402-0510  
Fax: (850) 402-0522  
www.supratelecom.com

1311 Executive Center Drive, Suite 200  
Tallahassee, FL 32301-5027

---

February 15, 1999

RECEIVED-FPSC  
60 FEB 16 PM 3:11  
RECORDS AND  
REPORTING

Ms. Blanca Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Docket No. 000121-TP: Investigation Into the Establishment  
Of Operations Support Systems Permanent Performance  
Measures of ILECs

Dear Ms. Bayo:

Please list Supra Telecom as an interested party in the above-referenced docket.  
Please send copies of filings to the following address:

Mrs. Doris Franklin  
Manager of Regulatory Affairs  
Supra Telecom  
1311 Executive Center Drive, Suite 200  
Tallahassee, Florida 32301

Thank you for your assistance.

Yours very truly,

Doris M. Franklin

*Done 2/16/00*

M E M O R A N D U M

RECEIVED-PPSC

March 9, 2000

30 MAR -9 PM 1:54

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VACCARO) *OV*

RE: DOCKET NO. 000121-TP - INVESTIGATION INTO THE  
ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS PERMANENT  
PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE  
TELECOMMUNICATIONS COMPANIES.

---

Attached is a **NOTICE OF STAFF WORKSHOP** to be issued in the  
above-referenced docket. (Number of pages in notice - 4)

TV/sa  
Attachment  
cc: Division of Telecommunications  
Division of Auditing & Financial Analysis  
i:\000121ws.tv

*faxed  
mailed - 370/20*

DOCUMENT NO.

13653-03

## Tim Vaccaro

---

**From:** McCabe, Thomas M. [thomas.mccabe@tdstelecom.com]  
**Sent:** Thursday, March 23, 2000 11:41 AM  
**To:** 'TVACCARO@PSC.STATE.FL.US'  
**Subject:** OSS Workshop

Tim:

I (Tom McCabe) will present the position of the small LECs. At this time, the focus of our comments will be on Issue 5 in Section A (Authority). The basic position of the small LECs is: The FPSC should not develop or adopt any OSS standards or guidelines for small LECs. We anticipate that our comments will be approximately 15 minutes.

Tom McCabe  
Manager -- External Relations (GRA)  
TDS TELECOM/Quincy Telephone Company  
(850) 875-5207  
E-Mail: thomas.mccabe@tdstelecom.com



Summary of GTE Florida Incorporated's Presentation for March 30 Workshop in  
Docket No. 00121-TP – Investigation into the Establishment of Operations  
Support Systems Permanent Performance Measures for Incumbent Local  
Exchange Telecommunications Companies.

Name of speaker: Fran French

Estimated time for presentation: 20-30 minutes

Ms. French will discuss GTE's development and ongoing implementation of OSS performance measures in the states, including how other state Commissions have addressed this issue. She will recommend that the Florida Commission take advantage of work done in other jurisdictions to establish OSS measures, and will encourage an approach based on industry negotiations and collaboration. In the context of this framework, Ms. French will address many of the questions presented in the Notice of workshop.

Kim Caswell, GTE's legal representative, may take a few minutes of GTE's presentation time to discuss GTE's position on the Commission's legal authority to set and enforce OSS performance standards. In sum, GTE does not believe state Commissions have the authority to establish OSS requirements outside of arbitrations initiated under Section 252 of the Act, unless all parties agree otherwise. As such, GTE hopes that a voluntary agreement on OSS issues can be reached.

Likewise, GTE would oppose any Commission-mandated penalties for an ILEC's failure to meet performance standards. The Act encourages parties to negotiate contracts; under this analysis, performance incentives must be reasonably related to the anticipated or actual loss caused by a breach.

## Tim Vaccaro

---

**From:** Merritt,Rhonda P - LGA [rpmerritt@att.com]  
**Sent:** Monday, March 27, 2000 2:36 PM  
**To:** 'tvaccaro@psc.state.fl.us'  
**Cc:** Bursh,Cheryl L - LGA; 'Lisa Harvey'; Rule,Marsha E - LGA; Jusevitch,Karen - LGA  
**Subject:** 3/30 Workshop

AT&T would like to make a presentation in Thursday's workshop on permanent performance measures.

We will have two presenters who will cover the following topics shown in the workshop notice:

Marsha Rule will address Authority (Item A), Administrative (Item B), and Penalties for Non-Compliance (Item E).

Cheryl Bursh will address Establishment of Standards (Item C) and Monitoring Performance Standards (Item D).

If possible, we request one hour for the AT&T presentation. Many times there are questions generated by the material presented, so we suggest that an hour would give us time to more thoroughly respond to questions as they arise.

We appreciate the opportunity to participate in the workshop and look forward to seeing you on Thursday. If you have questions, please let me know.

Rhonda P. Merritt  
AT&T  
Regulatory Manager-Florida  
101 N. Monroe St., Suite 700  
Tallahassee, FL 32301  
850-425-6342  
850-425-6361 (fax)

**VanSlyke, Andrew F.**

---

**From:** VanSlyke, Andrew F.  
**Sent:** Monday, March 27, 2000 3:28 PM  
**To:** 'tvaccaro@pcs.state.fl.us'  
**Cc:** Felz, John M.; poag, ben; masterton, susan  
**Subject:** March 30 Workshop (Docket No. 000121-TP)

Mr. Vaccaro,

This note is intended to inform you that I, Andrew F. Van Slyke, Sprint State Regulatory Manager, would like to participate in the March 30 OSS Performance Measurement Workshop. I would like to provide a brief view of Sprint's positions on the five categories listed on the March 9 notice. I plan to represent Sprint Corporations interests, including our traditional incumbent local exchange companies and our competitive local service provider positions. Although I have not completely put all of my thoughts on paper, my presentation should stay well within the 30 minute maximum.

Thank you for your consideration in this matter and I look forward to participating in the workshop this Thursday. Sprint has and continues to wrestled with these issues internally. It is my hope that I can provide a balanced view on these topics that will help the Commission and the industry reach a successful conclusion.

Andrew F. Van Slyke  
Sprint, State Regulatory Manager  
Phone: (816) 854-6979  
Fax: (816) 854-6776

## Tim Vaccaro

---

**From:** Donna McNulty [donna.mcnulty@wcom.com]  
**Sent:** Monday, March 27, 2000 3:49 PM  
**To:** tvaccaro@psc.state.fl.us  
**Subject:** 000121 - Summary

Tim,

Karen Kinard, of MCI WorldCom, plans to make a 30-minute presentation at the workshop scheduled on March 30th in this docket. Karen Kinard plans to address most of the questions raised in the notice.

If you have any questions, please contact me at your earliest convenience.

Donna  
422-1254

BellSouth Telecommunications, Inc. 850 222-1201  
Suite 400 Fax 850 222-8640  
150 South Monroe Street  
Tallahassee, Florida 32301

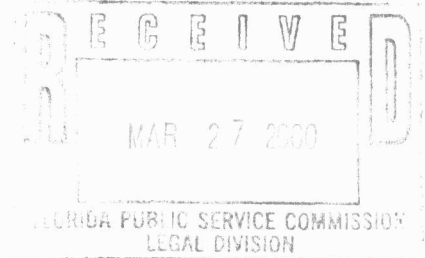
Nancy H. Sims  
Director - Regulatory Relations

March 27, 2000

To: Mr. Tim Vaccaro  
Division of Legal Services  
Florida Public Service Commission

From: Nancy H. Sims  
Director - Florida Regulatory  
BellSouth Telecommunications, Inc.

Subject: Docket 000121-TP: Summary of Presentation for the  
March 30, 2000 Workshop on Permanent Performance Measures.



Mr. Dave Coon will be making a presentation for BellSouth Telecommunications, Inc. at the March 30, 2000, workshop on permanent performance measures.

His presentation will include the following topics:

1. A brief overview of the service Quality Measurements currently published by BellSouth.
2. Current Performance Measurements proceedings in other states.
3. BellSouth's views on the Commission's authority to require periodic reporting, establish standards, assess penalties and require conformance by all ILECs.
4. The processes and goals associated with establishing permanent performance measurements, standards and monitoring results.
5. Enforcement.

This presentation will take no more than 30 minutes. Handouts will be available at the workshop.


Sincerely,

A handwritten signature in cursive script that reads "Mary Schrim for NS".

M E M O R A N D U M

March 28, 2000

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VACCARO) 

RE: DOCKET NO. 000121-TP - INVESTIGATION INTO THE  
ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS PERMANENT  
PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE  
TELECOMMUNICATIONS COMPANIES.

Please place the attached in the correspondence side of the Docket File for the above-referenced docket.

TV/sa  
Attachment

M E M O R A N D U M

May 16, 2000  
17

RECEIVED-FPSC

00 MAY 17 PM 3:36

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VACCARO) *✓ D/L*

RE: DOCKET NO. 000121-TP - INVESTIGATION INTO THE  
ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS PERMANENT  
PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE  
TELECOMMUNICATIONS COMPANIES.

*0967-PCO*

Attached is an ORDER GRANTING INTERVENTION to be issued in the  
above-referenced docket. (Number of pages in order - 3)

TV/sa

Attachment

cc: Division of Telecommunications (McDonald, Sally Simmons)  
Division of Aud. & Fin. Analy. (Harvey, Stallcup, Vinson)

I:mci.tv

*393 m*

*already sent to m.R.*



M E M O R A N D U M

May 15, 2000

RECEIVED-PPSC

00 MAY 18 PM 3:32

TO: DIVISION OF RECORDS AND REPORTING  
FROM: DIVISION OF LEGAL SERVICES (VACCARO) *VBK*  
RE: DOCKET NO. 000121-TP - INVESTIGATION INTO THE  
ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS PERMANENT  
PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE  
TELECOMMUNICATIONS COMPANIES.

*0986-PLD*

Attached is an ORDER AUTHORIZING QUALIFIED REPRESENTATIVE STATUS, to be issued in the above-referenced docket.

(Number of pages in order - 2)

**MUST GO TODAY**

TV/dm

Attachment

cc: Division of Communications (McDonald)  
Division of Auditing and Financial Analysis (Harvey)

I:\000121A.ALC

**CCA Official Filing:**

**6/3/02\*\*\*\*\*11:59 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

0752-FOF

**From:** Janice Banka  
**Sent:** Monday, June 03, 2002 12:01 PM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

2

RECEIVED APSC  
02 JUN - 3 PM 1:38  
COMMISSION  
CLERK

**Date and Time:** 6/3/02 11:58:00 AM  
**Docket Number:** 000121-TP  
**Filename / Path:** 000121a.alc  
**Order Type:** Signed / Hand Deliver

Order Authorizing Qualified Representative Status.

Number of pages in order - 2.

Thanks "J"

412 / 14.

M E M O R A N D U M

June 13, 2000

✓  
RECEIVED-PPSC

60 JUN 13 PM 3:45

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VACCARO) ✓

RE: DOCKET NO. 000121-TP - INVESTIGATION INTO THE  
ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS PERMANENT  
PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE  
TELECOMMUNICATIONS COMPANIES.

---

Attached is a **NOTICE OF STAFF WORKSHOP** to be issued in the  
above-referenced docket. (Number of pages in notice - 4)

TV/sa

Attachment

cc: Division of Regulatory Oversight (Harvey, Vinson)  
Division of Economic Regulation (Stallcup)  
Division of Competitive Services (McDonald, McKee, Simmons)

i:\000121w2.tv

389 f  
26 m



10 Glenlake Parkway Suite 650 Atlanta, GA 30328-3495  
W > [www.covad.com](http://www.covad.com)

T > 678.579.8400  
F > 678.320.9433

Catherine F. Boone  
Regional Counsel

Direct Dial: 878-579-8388  
Direct Fax: 240-525-5673  
E-Mail: [cboone@covad.com](mailto:cboone@covad.com)

June 22, 2000

981834

000121

000558

000703

**VIA FACSIMILE (850) 413-7118**

Blanco S. Bayo  
State of Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

RE: Replacing Attorney Name in all Databases

Dear Ms. Bayo:

On March 1, 2000, I wrote to you requesting that you replace Christopher Goodpastor's mailing information with my mailing information. Please change the contact information in your database to reflect my address, as follows:

Catherine F. Boone, Esq.  
Regional Counsel  
Covad Communications, Inc.  
10 Glenlake Parkway, Suite 650  
Atlanta, GA 30328-3495  
Telephone: (678) 579-8388  
Fax: (240) 525-5673  
E-Mail: [cboone@covad.com](mailto:cboone@covad.com)

Thank you for your assistance.

Sincerely,

*Catherine F. Boone/bs*

Catherine F. Boone, Esq.  
Regional Counsel  
Covad Communications Company

CFB/bls  
Enclosure

*changed 6-22-00*



## Kay Flynn

---

**To:** Tim Vaccaro  
**Cc:** hong wang  
**Subject:** RE: workshop agenda for 000121-TP (OSS)

Okay. We'll use this number for IDS if necessary.

-----Original Message-----

From: Tim Vaccaro  
Sent: Monday, August 07, 2000 2:58 PM  
To: Kay Flynn  
Subject: RE: workshop agenda for 000121-TP (OSS)

Okay. Thanks.

I do have a fax number for IDS Telcom (one of the participants making a presentation). I'm not sure if you have it, but IDS called a little while ago wondering if the faxes had gone out. The number is (202)331-3101, attention Nancy Booker. Thanks.

-----Original Message-----

From: Kay Flynn  
Sent: Monday, August 07, 2000 2:16 PM  
To: Tim Vaccaro  
Cc: Hong Wang  
Subject: workshop agenda for 000121-TP (OSS)

Tim, we are faxing this agenda to all interested persons with fax numbers. Because the workshop is tomorrow, we are not going to mail to those without fax numbers, nor will we be mailing the "kickouts" from failed faxes. Your notices DID indicate the agenda would be distributed today, so hopefully anyone who hasn't received one will call us before the end of the workday today to arrange to get a copy.

Please let me know if questions.

Kay

Post-It™ brand fax transmittal memo 7671		# of pages ▶ 1
To	Records + Reporting	
From	Carol Paulsen	
Co.	Co.	
Dept.	Phone # 210-641-3302	
Fax # 850-413-7118	Fax # 210-641-3882	

August 9, 2000

Florida Public Service Commission  
Records and Reporting Department

Please add me as an interested party on the Florida performance measurement docket.  
The Docket Number is 000121-TP.

My address is:

Carol Paulsen  
SBC Telecom  
5800 Northwest Parkway  
Suite 125, 1-Q-01  
San Antonio, Texas 78249

My fax number is 210-614-3882  
My telephone number is 210-614-3302

Let me know if you need additional information.

Carol Paulsen

*Carol Paulsen* 8-9-00

August 9, 2000

Florida Public Service Commission  
Records and Reporting Department

Please add me as an interested party on the Florida performance measurement docket.  
The Docket Number is 000121-TP.

My address is:

Carol Paulsen  
SBC Telecom  
5800 Northwest Parkway  
Suite 125, 1-Q-01  
San Antonio, Texas 78249

My fax number is 210-<sup>641-</sup>~~614~~-3882  
My telephone number is 210-<sup>641-</sup>~~614~~-3302

Let me know if you need additional information.

Carol Paulsen

*Done 8/14/00*

*Please change the telephone numbers  
on this. This was faxed 8/9. The  
numbers were typed wrong on the  
original transmittal.*

*Thanks,  
Carol*

✓  
RECEIVED-TPSC  
3.45  
M E M O R A N D U M

September 15, 2000 SEP 18 PM 1:45

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VACCARO) *TV/PR*

RE: DOCKET NO. 000121-TP - INVESTIGATION INTO THE  
ESTABLISHMENT OF OPERATIONS SUPPORT SYSTEMS PERMANENT  
PERFORMANCE MEASURES FOR INCUMBENT LOCAL EXCHANGE  
TELECOMMUNICATIONS COMPANIES.

*1669 - PCO*

Attached is an ORDER GRANTING INTERVENTION to be issued in the  
above-referenced docket. (Number of pages in order - 3)

TV/sa

Attachment

cc: Division of Regulatory Oversight (Harvey, Vinson)  
Division of Economic Regulation (Stallcup)  
Division of Competitive Services (McDonald, McKee, Simmons)

I:\z-tel.tv

*369 F*  
*19 m*

DOCUMENT NO
13653-03



## Hong Wang

---

**From:** Martha J [marthaj@fcta.com]  
**Sent:** Tuesday, October 31, 2000 3:48 PM  
**To:** Hong Wang  
**Subject:** Change of address

FYI

We have moved, our new address is

246 E. 6th Avenue  
Tallahassee, FL 32303

Please change your records accordingly.

Thanks

Martha  
681-1990

920260, 960100, 960786,  
960846, 960847,  
980253, 981444, 981834,  
990321, 990455, 990517,  
990546, 990649, 990994,  
991376, 991377, 991378,  
991473, 991930, 000028,  
000075, 000121, 000399  
000604, 000636, 000649,  
001332

Done 11/02/00



11-6-00  
11-6-00

---

Florida Cable Telecommunications Association

---

Steve Wilkerson, President

## FCTA CHANGE OF ADDRESS

**TO:** Vendors  
**FROM:** Steve E. Wilkerson, President  
**DATE:** October 10, 2000  
**RE:** Move to New FCTA Headquarters

---

**As of Monday, October 16, 2000, the Florida Cable Telecommunications Association headquarters is moving to a new location.** While our phone and fax numbers, as well as e-mail and web site address, will remain the same (see below), our mailing address will change.

Please note this new information below on all correspondence:

**Florida Cable Telecommunications Association**  
**246 East 6<sup>th</sup> Avenue**  
**Tallahassee, Florida 32303 - 6208**  
**850/681-1990 (tel)**  
**850/681-9676 (fax)**  
**fcta@fcta.com (e-mail)**  
**www.fcta.com (web site)**

11-6-00  
R/R/11-6-00

Please also be aware that this move will occur over the course of a few days, beginning Friday, October 13, and ending (hopefully) by Wednesday, October 18, so it is possible that there will be interruptions in phone, fax and computer services. If you are unable to reach the office during this time, please try either 850/322-3034 or 850/212-9072 as alternatives.

Thanks for your patience while this transition is underway. Please call with any questions or concerns.

310 North Monroe Street  
Tallahassee, FL 32301-7636

KATZ, KUTTER, HAIGLER, ALDERMAN, BRYANT & YON

PROFESSIONAL ASSOCIATION

ATTORNEYS AND COUNSELORS AT LAW

www.katzlaw.com

Orlando Office

Suite 900  
111 North Orange Avenue  
ORLANDO, FL 32801  
(407) 841-7100  
fax (407) 648-0660

Tallahassee Office

12<sup>th</sup> Floor  
106 East College Avenue  
TALLAHASSEE, FL 32301  
(850) 224-9634  
fax (850) 222-0103

Miami Office

Suite 409  
2999 NE 191<sup>st</sup> Street  
AVENTURA, FL 33180  
(305) 932-0996  
fax (305) 932-0972

November 2, 2000

Ms. Blanca Bayo  
Director of Records of Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Docket Nos. 920260-TL, 960100-TP, 960786-TL, 960833-TP, 960847-TP,  
960980-TP, 971478-TP, 980119-TP, 980184-TP, 980495-TP, 980986-TP,  
981121-TP, 981834-TP, 990649-TP, 991534-TP, ~~991631-TP~~, 991854-TP,  
000061-TI, 000075-TP, 000121-TP, 000690-TP

Dear Ms. Bayo:

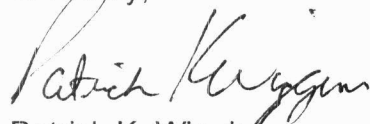
I have moved my law practice to the firm of Katz, Kutter, Haigler, Alderman, Bryant & Yon, P.A. My colleague Charlie Pellegrini and my assistant Pam Keillor are here as well.

Please change our address in the above-referenced dockets to:

Katz, Kutter, Haigler, Alderman, Bryant & Yon, P.A.  
12<sup>th</sup> Floor  
106 East College Avenue  
Tallahassee, Florida 32301

Thank you for your assistance in this matter. If there is anything else you might need from us in this regard, please do not hesitate to ask.

Sincerely,



Patrick K. Wiggins

PKW:plk

*Sent 11/06/00*

RECEIVED-FPSC  
00 NOV - 6 AM 10: 22  
RECORDS AND  
REPORTING

MAIL ROOM  
02 06 NOV 9 - NOV 00

## Hong Wang

---

**From:** Hong Wang  
**Sent:** Wednesday, November 29, 2000 3:47 PM  
**To:** Tim Vaccaro  
**Subject:** RE: Docket 000121

Thanks.

-----Original Message-----

From: Tim Vaccaro  
Sent: Wednesday, November 29, 2000 3:44 PM  
To: Hong Wang  
Subject: RE: Docket 000121

Hong, Birch, KMC and Rhythms have all filed petitions to intervene. Once the orders are issued, they should become parties. ALLTEL has not yet petitioned to intervene. It has to do that in order to become a party.

-----Original Message-----

From: Hong Wang  
Sent: Wednesday, November 29, 2000 3:34 PM  
To: Tim Vaccaro  
Subject: Docket 000121

Tim, the following companies filed comments in this docket: ALLTEL, KMC Telecom, Rhythms Links Inc. and Birch Telecommunications of the South, Inc. would you please let me know whether and when I should change them to "parties" status? Thanks!

**RAR Official Filing:**

**12/4/00\*\*\*\*\*2:29 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

---

From: Sharon Allbritton  
Sent: Monday, December 04, 2000 2:29 PM  
To: RAR - Orders-Notices  
Subject: Informal conference

**Good afternoon! The following Memorandum to All Parties of Record for an Informal Conference has been copied over to GCORDERS. This needs to be faxed out to the parties. Thanks.**

**Docket No. 000121-TP**

**File name: perfcon.tv**

**Prepared: WP 9**

395/22

**RAR Official Filing:**

**12/7/00\*\*\*\*\*10:34 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

PCD ' 2344 -

**From:** Sharon Allbritton  
**Sent:** Thursday, December 07, 2000 10:25 AM  
**To:** RAR - Orders-Notices  
**Subject:** Orders

3P9P

**The following orders has been transferred to GCORDERS to be issued:**

**Docket No. 000121-TP**

**File Names: birch121.tv, kmc121.tv, rhyth121.tv**

**Orders prepared in WP 9**

**All three orders are intervention orders in the same docket.**

466. self mailer  
446



**RAR Official Filing:**

**12/7/00\*\*\*\*\*10:34 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

PCO - 2345

3 pgs

**From:** Sharon Allbritton  
**Sent:** Thursday, December 07, 2000 10:25 AM  
**To:** RAR - Orders-Notices  
**Subject:** Orders

**The following orders has been transferred to GCORDERS to be issued:**

**Docket No. 000121-TP**

**File Names: birch121.tv, kmc121.tv, ryth121.tv**

**Orders prepared in WP 9**

**All three orders are intervention orders in the same docket.**

466. self mailer.  
444

RAR Official Filing:

12/7/00\*\*\*\*\*10:34 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

PCO - 2346

From: Sharon Allbritton  
Sent: Thursday, December 07, 2000 10:25 AM  
To: RAR - Orders-Notices  
Subject: Orders

3pp

The following orders has been transferred to GCORDERS to be issued:

Docket No. 000121-TP

File Names: birch121.tv, kmc121.tv, rhyth121.tv

Orders prepared in WP 9

All three orders are intervention orders in the same docket.

466 self mailer.  
446

RAR Official Filing:

1/8/01\*\*\*\*\*11:57 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

---

From: Sharon Allbritton  
Sent: Monday, January 08, 2001 11:54 AM  
To: RAR - Orders-Notices  
Subject: Issue ID memo

The following Memo for an issue identification meeting has been transferred to GCORDERS to be faxed out:

DOCKET NO. 000121-TP

FILE NAME: 000121id.tv

This memo needs to be sent by facsimile. I will send the original to RAR.

Thanks.

CCS shows 12 ~~pm~~<sup>noon</sup>

Advised by Sharon  
that 1:00 p.m.  
is correct

4:54 p.m.

412 f  
22 self mailers

**RAR Official Filing:**

**1/11/01\*\*\*\*\*11:55 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

---

**From:** Sharon Allbritton  
**Sent:** Thursday, January 11, 2001 10:48 AM  
**To:** RAR - Orders-Notices  
**Subject:** REVISED NOTICE - 000121-TP

**The following REVISED NOTICE has been transferred to GCORDERS to be faxed out:**

**Docket No. 000121-TP**

**File Name: 000121id.tv**

**I will send the original memo down to RAR.**

**Thanks!**  
**Sharon**

RECEIVED-IPSC  
01 JAN 11 PM 1:35  
RECORDS AND  
REPORTING

412/22

## Hong Wang

---

**From:** Monte Reddish  
**Sent:** Friday, January 26, 2001 2:23 PM  
**To:** Kay Flynn; Hong Wang  
**Subject:** RE: 000121 - parties list

Done. Thanks.

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Friday, January 26, 2001 2:20 PM  
**To:** Hong Wang  
**Cc:** Monte Reddish  
**Subject:** 000121 - parties list  
**Importance:** High

I was just talking with Tim Vaccaro about this list. The ALEC group shouldn't be marked as parties now. They can stay on the list as interested persons. (Any of the ALECs who wanted to intervene have done so.) Please correct the mailing list by taking away the ALEC group's party designation. That will cut down a great deal on who must receive this procedural order that has to be issued today.

Kay

**RAR Official Filing:**

**1/26/01\*\*\*\*\*2:08 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

**From:** Dorothy Menasco  
**Sent:** Friday, January 26, 2001 2:09 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham; Jovon Snipes; Janet Harrison  
**Subject:** Docket No. 000121-TP  
  
**Sensitivity:** Private

RECEIVED FPSC  
01 JAN 26 PM 2:17

RECORDS AND  
REPORTING

**This Order Establishing Procedure has been transferred to GCOrders for issuance.**

**File name: 000121ep.tv**

**Has been signed by Commissioner, so hard copy will be hand delivered per Tim's conversation with Kay Flynn.**

**Atty: Tim Vaccaro**

S

32 self mailers



Official Filing:  
1/30/01\*\*\*\*\*10:57 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

PCO - 0275

From: Dorothy Menasco  
Sent: Tuesday, January 30, 2001 10:54 AM  
To: RAR - Orders-Notices  
Cc: Della Fordham; Jovon Snipes; Janet Harrison  
Subject: Docket No. 000121-TP

Sensitivity: Private

3 pgs

RECEIVED FPSC  
01 JAN 30 PM 1:50  
RECORDS AND  
REPORTING

The Order Modifying Order Establishing Procedure in the above-referenced docket has been transferred to GCOrders for issuance.

The Order has been signed by Commissioner Palecki, so the original will be hand-delivered.

File name: 000121.EP2

Atty: Tim Vaccaro

S

27 f  
2 m

**RAR Official Filing:**

**2/12/01\*\*\*\*\*8:47 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

PCO-TP 0368

3

**From:** Lysa White  
**Sent:** Monday, February 12, 2001 8:47 AM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham  
**Subject:** order in dn 000121-TP

**The order saved in WP9 as i:\000121io.jkf has been filed electronically with Records.**

S

27 f  
2m

RAR Official Filing:

3/9/01\*\*\*\*\*2:39 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

0552-PCO

From: Dorothy Menasco  
Sent: Friday, March 09, 2001 2:39 PM  
To: RAR - Orders-Notices  
Cc: Della Fordham; June Ariola; Janet Harrison

Sensitivity: Private

The following Orders Granting Intervention have been transferred to GCOrders for issuance.

Docket No. 000121-TP

File name: eSpire.tv

Docket No. 000121-TP

File name: mpower.tv

Atty: Tim Vaccaro

S

29f  
/m

RAR Official Filing:

3/9/01\*\*\*\*\*2:39 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

0552-PCO

From: Dorothy Menasco  
Sent: Friday, March 09, 2001 2:39 PM  
To: RAR - Orders-Notices  
Cc: Della Fordham; June Ariola; Janet Harrison

Sensitivity: Private

The following Orders Granting Intervention have been transferred to GCOrders for issuance.

Docket No. 000121-TP  
File name: eSpire.tv

Docket No. 000121-TP  
File name: mpower.tv

Atty: Tim Vaccaro

S

29 f  
/m

State of Florida



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

RECORDS AND  
REPORTING

01 MAR 13 PM 1:55

RECEIVED-FPSC

---

**DATE:** March 12, 2001

**TO:** Blanca Bayo, Director, Division of Records and Reporting

**FROM:** Melinda Butler, Assistant to Chairman Jacobs *mlb*

**RE:** Intercepted Communications From an Interested Person Received in  
Docket Nos. 960786-TP and 000121-TP

---

This office has received the attached letter from D. Mark Baxter. The letter has not been viewed or considered in any way by Chairman Jacobs. (I alerted Staff to the matter and asked Staff to contact Mr. Baxter.) Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the letter does not constitute ex parte communication by virtue of the fact that it was not shown to the Chairman. Given that it is not ex parte communication, dissemination to parties is not required pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Chairman Jacobs has requested that a copy of the letter and this memo, as a matter of routine, be placed in the correspondence side of the file in these dockets.

STONE & BAXTER, LLP  
ATTORNEYS AT LAW  
SUITE 1111  
CHARTER MEDICAL BUILDING  
577 MULBERRY STREET  
MACON, GEORGIA 31201-8256

RECEIVED

FEB 22 2001

FLORIDA PUBLIC SERVICE COMMISSION  
Chairman Jacobs

WARD STONE, JR.  
D. MARK BAXTER  
STEPHEN LOUIS A. DILLARD  
THOMAS M. BROWDER III\*  
MARK S. WATSON

February 20, 2001

TELEPHONE (478) 750-9898  
FACSIMILE (478) 750-9899  
WWW.STONEANDBAXTER.COM

\*ALSO ADMITTED IN FLORIDA

Mr. E. Leon Jacobs, Jr.  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399

Dear Commissioner Jacobs:

We represent ACCESS Integrated Networks, Inc., ("ACCESS"), a small, entrepreneurial and rapidly growing competitive local exchange carrier which has been doing business in Georgia since 1997, and throughout the remaining BellSouth Telecommunications, Inc., ("BellSouth") states, beginning in 1999-2000. Access is headquartered in Macon, Georgia. At present ACCESS is approaching 44,000 lines or line equivalents, has 68 employees and approximately 250 sales agents across the BellSouth region. Three of ACCESS' senior management, including its CEO, are former BellSouth employees. ACCESS utilizes the unbundled network element platform ("UNE-P") to provide local service to its customers who are primarily small businesses requiring less than ten lines each.

Unlike many CLECs who focus on downtown business districts only, ACCESS provides service throughout the markets it serves, some 700 cities and towns throughout the BellSouth Operating region. This clearly indicates that ACCESS provides service in secondary and tertiary markets as well as major cities.

ACCESS obtains its UNE-P platform services via a multi-year interconnection agreement with BellSouth. Under this agreement BellSouth Interconnection Services, the wholesale business unit of BellSouth, provides ACCESS with combinations of unbundled network elements and other wholesale products and services.

The purpose of this letter is to bring to the Commission's attention three examples of anticompetitive conduct by BellSouth that seems to evidence a pattern. In each of the three cases, BellSouth's actions are materially impeding ACCESS' efforts to bring competitive alternatives to the small business market. The company believes that these examples should be considered by the Commission in addressing BellSouth's requests for Section 271 authority to enter the in-region long distance business.

ACCESS will, of course, participate in the customary forums afforded it as various regulatory processes move forward. However, due to the urgency and seriousness of its concerns it has determined that a general expression of those concerns is required and appropriate.

\*\*\*

### **BellSouth OSS Failures**

Although ACCESS anticipates that OSS performance either is or will be addressed in existing or anticipated Performance Measures that will define required levels of performance, the company wishes to provide a single statistic that indicates the historical severity of BellSouth's OSS failures. For the months of November, December 2000 and January 2001 BellSouth systems for order entry were inoperative approximately **14%** of the time.

The company believes the impact of these failures is self-evident. As a UNE-P provider ACCESS is completely dependent on BellSouth's systems in order to provision new customers and support its existing customer base. The lost productivity, impairment of customer service and general disruption of the business have been extremely costly to the company.

ACCESS urges the Commission to look not only at BellSouth's OSS performance from a macro level of complex statistical measurements but, additionally, from the perspective of what the lack of dependable OSS performance does to a small company attempting to serve its customers.

\*\*\*

### **Customer-Impacting BellSouth Performance Failures**

ACCESS' market is small business customers, and like all businesses of any size in any industry, these small enterprises are very dependent on their telecommunications services to provide access to/from their customers, suppliers and other constituencies.

ACCESS has closely monitored and cataloged BellSouth's performance failures over two periods (July 17-August 11, 2000; November 22-January 31, 2001). During these periods ACCESS documented over **360** instances of major outages when attempting to convert new customers from BellSouth retail. A major outage is defined as an occasion when the customer's business was left either completely out of service or found its hunting (a.k.a. rollover, rotary, grouping) service inoperative, thus limiting incoming callers to only one line. The company regrets not having documented such problems over its entire history; such documentation would show a much larger number of customer disruptions caused by BellSouth's performance failures.



The impact of such failures upon ACCESS has been devastating. A positive reputation for service quality is an absolute prerequisite for a small competitor's growth, and, in fact, its existence. That reputation is also vital in obtaining and retaining high quality sales agents of high integrity. BellSouth's performance failures have and continue to tarnish that reputation in the marketplace.

Many customers, understandably, become unhappy with ACCESS when these conversion problems occur and return to BellSouth retail. There is a sad irony in this scenario... BellSouth wholesale performs poorly, customers suffer and blame ACCESS... then return to BellSouth retail.

ACCESS notes that recently a CLEC in Virginia accused the ILEC (Verizon) of "unreasonably disconnecting" customers who switched to them. Verizon acknowledged 66 premature disconnections, and the Virginia commission stated it cannot "condone this inattention to customer service" and directed the filing of monthly reports detailing further unwarranted disconnections of service.

\*\*\*

### **Unreasonable BellSouth Demands**

Beginning in the early summer of 2000 BellSouth initiated a series of regular and persistent demands that ACCESS stop unauthorized use of BellSouth's name or BellSouth's correspondence to ACCESS in sales efforts, an allegation ACCESS strenuously denies. BellSouth is making these demands despite the parties having issued a joint press release touting BellSouth's role as ACCESS' wholesale provider and delivery by BellSouth of a letter to ACCESS to the same effect specifically for use by ACCESS in explaining its business relation with BellSouth to prospective customers.

Initially, the company regarded these demands as the result of misunderstandings or misinformation on the part of BellSouth personnel, or occasional hyperbole on the part of an ACCESS agent. The company made attempts to establish a non-confrontational dialog to resolve these issues but to no avail. These demands have continued, are louder and appear to result from a premeditated purpose rather than missteps or confusion.

These demands indicate that the strength of BellSouth's retail unit clearly overpowers the voice of its wholesale unit, and this has resulted for months now in a steady drum beat of demands that ACCESS say nothing to potential customers about where it gets service or whether a customer can expect BellSouth to maintain the unbundled network elements and wholesale products ACCESS is reselling. This is an untenable situation.

\*\*\*

Mr. E. Leon Jacobs, Jr.  
February 20, 2001  
Page Four

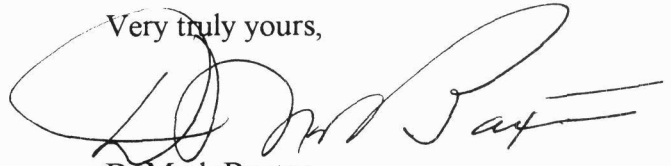
---

It is clear the goals of BellSouth's retail and wholesale organizations are in conflict and that the desires of its retail organization dominate.

We believe there is ultimately no remedy for these problems but complete, structural separation of the retail and wholesale units of BellSouth into independent and insular entities. This is the conclusion of the Pennsylvania Public Utility Commission in a recently decided case. In the meantime, we now urge you to consider these serious and persistent problems as you consider BellSouth's application for Section 271 authority.

I remain,

Very truly yours,



D. Mark Baxter

DMB/ddh

cc: William T. Wright, President  
Access Integrated Networks, Inc.

Jan Funderburg  
BellSouth Interconnection Services

TO: Utility Commissioners: Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee

COPIES: Senator Max Cleland  
Senator Zell Miller  
Congressman Jack Kingston  
Congressman Sanford D. Bishop Jr.  
Congressman Mac Collins  
Congressman Cynthia McKinney  
Congressman John Lewis  
Congressman Johnny Isakson  
Congressman Bob Barr  
Congressman Saxby Chambliss  
Congressman Nathan Deal  
Congressman Charlie Norwood  
Congressman John Linder  
Mr. F. Duane Ackerman, Chairman and CEO, BellSouth  
Mr. Charles B. Coe, President, Network Services, BellSouth  
Mr. Bill Smith, Executive Vice President, Network Planning & Chief  
Technology Officer, BellSouth  
Mr. Phil Jacobs, President, Georgia Operations, BellSouth  
Ms. Jan Funderburg, Vice President-Interconnection Services, BellSouth  
Senator John McCain  
Senator Conrad Burns  
Senator Trent Lott  
Senator Ernest F. Hollings  
Senator John B. Breaux  
Senator John Edwards  
Congressman Billy Tauzin  
Congressman Richard Burr  
Congressman Joe Barton  
Congressman Steve Largent  
Congressman Charles W. "Chip" Pickering  
Congressman Edward J. Markey  
Congressman Fred Upton  
Mr. Stan Smith, Watkins Ludlam Winter & Stennis, P.A.  
Mr. John Doyle, Parker Poe Adams & Bernstein  
Mr. Jack Pringle, Beach Law Firm, P.A.  
Mr. Al Kramer, Dickstein Shapiro Morin & Oshinsky  
Mr. John Hasty, Boulton, Cummings, Connors & Berry  
Mr. Theodore M. Hester, King & Spaulding  
Mr. Paul Quiros, King & Spaulding



01 MAR 15 AM 8:35  
MAIL ROOM

920260  
960100  
960786  
960833  
971478  
980495  
980986  
981444  
981831  
99054  
990649  
991534, 991854  
000075, 000121  
000690, 010102

RECORDS AND  
REPORTING

01 MAR 15 AM 11:35

RECEIVED-FPSC

*Second Notice*  
December 12, 2000

To Whom It May Concern:

Effective immediately all future correspondence should be addressed to:

**Intermedia Communications Inc.**  
Attn: Scott A. Sapperstein, Sr. Policy Counsel  
One Intermedia Way  
M.C. FLT-HQ3  
Tampa, FL 33647-1752

If you have any questions, please call me at (813) 829-4093.

Sincerely,

*Scott A. Sapperstein*  
Scott A. Sapperstein  
Sr. Policy Counsel

SAS/af

*Done 3/15/01*

**RAR Official Filing:**

**3/20/01\*\*\*\*\* 12:59 PM\*\*\*\*\*Linda Williams\*\*\*\*\*1**

RECEIVED-FPSC

**Linda Williams**

0700-PCD

07 MAR 20 PM 1:48

**From:** Dorothy Menasco  
**Sent:** Tuesday, March 20, 2001 12:00 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham  
**Subject:** Docket No. 000121-TP

3

RECORDS AND  
REPORTING

**Sensitivity:** Private

The Order Authorizing Qualified Representative in the above-referenced docket has been transferred to GCOrders for issuance.

File name: 000121-TP

Atty: Tim Vaccaro/Alice Crosby

S

29 f

1m



000121-TP

RECEIVED #FSC

01 MAR 27 AM 11:10

RECORDS AND  
REPORTING

March 26, 2001

Ms. Blanca Bayó  
Directory of Division of Records and Reports  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Re: Birch Telecom of the South, Inc. Contact/Address information**

Dear Ms. Bayó:

This letter is to inform you of a change in contact and address information for Birch Telecom of the South, Inc.

The new information is as follows:

Rose M. Mulvany  
Director of State Regulation  
Birch Telecom of the South, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108  
816-300-3731 (voice)  
816-300-3350 (fax)

Please change the contact information for the following dockets, and any other correspondence the Commission deems appropriate.

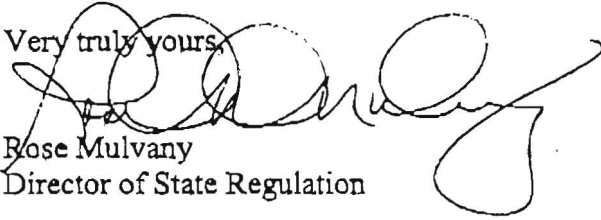
Docket No. 960786-TP  
981384-TP - *Closed*  
990649-TP  
000121-TP  
001525 - *Closed*  
001779-TP *Closed*  
000075-TP

*Gone 3/30/01*

Thank you very much for your attention to this matter.

Very truly yours,

Rose Mulvany  
Director of State Regulation

A handwritten signature in black ink, appearing to read 'Rose Mulvany', written over the printed name and title.



**RAR Official Filing:**

**3/26/01\*\*\*\*\*9:15 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

0783-PCU

2

**From:** Dorothy Menasco  
**Sent:** Monday, March 26, 2001 8:59 AM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham

**Sensitivity:** Private

**The following orders authorizing qualified representative status have been transferred to GCOrders for issuance. They have both been signed by a Commissioner, so they will be hand-delivered this morning.**

**Docket No. 010309-TL**  
**File name: 010309a.alc**

**Docket No. 000121-TP**  
**File name: 010121b.alc**

S

29f  
2m

**Official Filing:**  
**3/29/01\*\*\*\*\*1:51 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

0820-PCD

From: Dorothy Menasco  
Sent: Thursday, March 29, 2001 1:52 PM  
To: RAR - Orders-Notices  
Cc: Della Fordham; June Ariola; Janet Harrison  
Subject: Docket No. 000121-TP

Sensitivity: Private

**The Order Granting Intervention in the above-referenced docket has been transferred to GCOrders for issuance.**

**File name: ids121.tv**

31f  
2m



# Public Service Commission

State of Florida

## -M-E-M-O-R-A-N-D-U-M-

**DATE:** April 18, 2001  
**TO:** Blanca Bayó, Director, Records and Reporting  
**FROM:** Jane Faurot, Chief, Bureau of Reporting  
**RE:** DOCKET NO. 000121-TP, PREHEARING CONFERENCE HELD 4-13-01.

RECEIVED-TPSC  
APR 18 11:12:56  
RECORDS AND  
REPORTING

**RE:** INVESTIGATION INTO THE ESTABLISHMENT OF OPERATIONS  
SUPPORT SYSTEMS PERMANENT PERFORMANCE MEASURES FOR  
INCUMBENT LOCAL EXCHANGE TELECOMMUNICATIONS  
COMPANIES.

DOCUMENT NO. 04744, 4-17-01

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR, CMP

Acknowledged BY:

*[Signature]*

JF/pc

PSC/RAR 28 (Rev1/00)

**RAR Official Filing:**

**3/30/01\*\*\*\*\* 12:32 PM\*\*\*\*\*Linda Williams\*\*\*\*\*1**

**Linda Williams**

---

**From:** Andrea Cowart  
**Sent:** Friday, March 30, 2001 12:31 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham; June Ariola; Janet Harrison  
**Subject:** Notice

2

The following Notice has been copied to GCORDERS and is ready to be issued.

000121 - 000121no.tv

S

461 f  
31 m

**RAR Official Filing:**

**4/3/01\*\*\*\*\* 3:14 PM\*\*\*\*\*Linda Williams\*\*\*\*\*1**

RECEIVED-PRSC

**Linda Williams**

0860-PCD

3

01 APR -3 PM 3:39

**From:** Dorothy Menasco  
**Sent:** Tuesday, April 03, 2001 3:15 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham; June Ariola; Janet Harrison

RECORDS AND  
REPORTING

**Sensitivity:** Private

The following orders have been transferred to GCOrders for issuance:

Order Granting Motion for Leave to File Revised Testimony

This order has been signed by a Commissioner, so hard copy will be hand-delivered on Legal's 3:30 mail run.

Docket No. 000121-TP

File name: ztel121.tv

Atty: Tim Vaccaro

Consummating Order

Docket No. 001808-TI

File name: 001808co.jkf

Atty: Jason Fudge

S

31f  
2m

**RAR Official Filing:**

**4/10/01\*\*\*\*\* 12:32 PM\*\*\*\*\*Linda Williams\*\*\*\*\*1**

**Linda Williams**

0925-PCO

**From:** Dorothy Menasco  
**Sent:** Tuesday, April 10, 2001 12:25 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham; June Ariola; Janet Harrison

**Sensitivity:** Private

RECORDS AND  
REPORTING

APR 10 PM 1:50

RECEIVED-FPSC

The following orders authorizing qualified representative status have been transferred to GCOrders for issuance. They've both been signed by Commissioners, so the original will be in your possession by 2 p.m.

Docket No. 000121-TP  
File name: 000121c.alc  
Atty: (Tim Vaccaro)/Alice Crosby

Docket No. 010345-TP  
File name: 010345a.alc  
Atty: Jason Fudge/Alice Crosby

S

31f  
3m

RAR Official Filing:

4/12/01\*\*\*\*\*9:02 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

6933-PCD

From: Dorothy Menasco  
Sent: Thursday, April 12, 2001 8:59 AM  
To: RAR - Orders-Notices  
Subject: Docket No. 000121-TP

Sensitivity: Private

The Order Authorizing Qualified Representative Status in the above-referenced docket has been transferred to GCOrders for issuance.

Since the order was signed by a commissioner, the original will be hand-delivered on Legal's 10:30 a.m. Records/Mail run.

File name: 000121d.alc

Atty: Alice Crosby/Jason Fudge

RECEIVED-JPSC  
01 APR 12 AM 10:49  
RECORDS AND  
REPORTING

31f  
3m

S

**RAR Official Filing:**

**4/18/01\*\*\*\*\* 4:43 PM\*\*\*\*\*Linda Williams\*\*\*\*\*1**

RECEIVED - FPSC

**Linda Williams**

0964-PHO

APR 18 PM 4:46

**From:** Lysa White  
**Sent:** Wednesday, April 18, 2001 4:42 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham; Pat Church  
**Subject:** Order in DN 000121

59 pgs.

RECORDS AND  
REPORTING

The prehearing order in DN 000121 has been filed electronically with Records. A hard copy will be delivered to Records in a few minutes.

S

35 mail  
2 pick-up (Hopping, Mr. Whirter)



**RAR Official Filing:**

**4/19/01\*\*\*\*\*4:32 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

From: Dorothy Menasco  
Sent: Thursday, April 19, 2001 4:33 PM  
To: RAR - Orders-Notices  
Cc: Della Fordham; Janet Harrison; June Ariola  
Sensitivity: Private

6989-PCD

2

RECEIVED-PPSC  
01 APR 20 AM 10:41  
REPORTING AND  
REPLYING

**The following have been transferred to GCOrders for issuance. Since they've all been signed by a Commissioner, they will be hand-delivered on Legal's 10:30 a.m. Records/Mail run tomorrow morning.**

**Order Auth. Qualified Rep. Status**  
**Docket No. 000121-TP**  
**File Name: 000121a.alc**  
**Atty: Alice**

**Order Auth. Qualified Rep. Status**  
**Docket No. 000121-TP**  
**File Name: 000121b.alc**  
**Atty: Alice**

**Order Granting Confidential Classification to Portions of Florida Public Utilities Company's Purchases Gas Adjustment for January, 2001 (Document 03144-01)**  
**Docket No. 010003-GU**  
**File Name: 03144co.kw**  
**Atty: Katrina**

32f  
3m

S

**RAR Official Filing:**

**4/19/01\*\*\*\*\*4:32 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

0988 - PCO

2

**From:** Dorothy Menasco  
**Sent:** Thursday, April 19, 2001 4:33 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham; Janet Harrison; June Ariola

RECEIVED-TPSC  
APR 20 AM 10:41  
RECORDS AND  
REPORTING

**Sensitivity:** Private

**The following have been transferred to GCOrders for issuance. Since they've all been signed by a Commissioner, they will be hand-delivered on Legal's 10:30 a.m. Records/Mail run tomorrow morning.**

**Order Auth. Qualified Rep. Status**  
**Docket No. 000121-TP**  
**File Name: 000121a.alc**  
**Atty: Alice**

**Order Auth. Qualified Rep. Status**  
**Docket No. 000121-TP**  
**File Name: 000121b.alc**  
**Atty: Alice**

**Order Granting Confidential Classification to Portions of Florida Public Utilities Company's Purchases Gas Adjustment for January, 2001 (Document 03144-01)**  
**Docket No. 010003-GU**  
**File Name: 03144co.kw**  
**Atty: Katrina**

32 f  
3m

S

**RAR Official Filing:**

**4/20/01\*\*\*\*\* 12:36 PM\*\*\*\*\*Linda Williams\*\*\*\*\*1**

**Linda Williams**

0994 - PCO

**From:** Lysa White  
**Sent:** Friday, April 20, 2001 12:37 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham  
**Subject:** order in dn 000121

4

RECEIVED-PPSC  
01 APR 20 PM 1:36  
REPORTING AND

The order saved in WP9 as i:\000121or.jkf has been filed electronically. Since it was signed by a commissioner, a hard copy will be furnished to you as well.

S

32f  
3m

PENNINGTON, MOORE, WILKINSON, BELL & DUNBAR, P.A.  
ATTORNEYS AT LAW

JOAN H. ANDERSON  
DOUGLAS S. BELL  
SAMUEL P. BELL, III  
FREDERICK L. BUSACK  
KAREN M. CAMECHIS  
KEVIN X. CROWLEY  
MARK F. DELEGAL  
MARC W. DUNBAR  
PETER M. DUNBAR  
MARTHA J. EDENFIELD  
CYNTHIA SIMMONS FLETCHER  
ROGELIO J. FONTELA  
JAN J. GORRIE  
MARK T. HANEY

WILLIAM H. HUGHES, III  
KORY J. ICKLER  
KIMBERLY L. KING  
EDGAR M. MOORE  
E. MURRAY MOORE, JR.  
BRIAN A. NEWMAN  
JULIUS F. PARKER, III  
JOHN C. PELHAM  
CARL R. PENNINGTON, JR., P.A.  
C. EDWIN RUDE, JR.  
GARY A. SMIFMAN  
STEPHEN L. SPECTOR

CYNTHIA S. TURNICLIFF  
WILLIAM E. WHITNEY  
BEN H. WILKINSON  
CATHI C. WILKINSON  
  
OF COUNSEL  
ROBERT CINTRON, JR.  
R. STUART HUFF, P.A.  
Coral Gables, Florida  
CHRISTOPHER W. KANAGA\*  
(Admitted in Massachusetts & Colorado Only)

SPECIAL CONSULTANTS  
PETE MITCHELL  
R. Z. SAFLEY\*

\*Not a member of the Florida Bar

TALLAHASSEE OFFICE:  
215 SOUTH MONROE STREET  
2ND FLOOR  
TALLAHASSEE, FLORIDA 32301  
(850) 222-3533  
FAX (850) 222-2126

TAMPA OFFICE:  
7650 COURTNEY CAMPBELL  
CAUSEWAY, SUITE 220  
TAMPA, FLORIDA 33607  
(813) 639-9599  
FAX (813) 639-1488

EMAIL: [email@penningtonlawfirm.com](mailto:email@penningtonlawfirm.com)

REPLY TO:  
P.O. BOX 10095  
TALLAHASSEE, FL 32302-2095

April 24, 2001

Commissioner Michael Palecki  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-00870

Via Facsimile  
413-7118

**RECEIVED**  
APR 24 2001  
FPSC-Records/Reporting

Re: Docket No.: 000121-TP

Dear Commissioner Palecki:

Time Warner Telecom of Florida, L.P. respectfully requests that it be excused from attendance at the hearing scheduled for April 25-27, 2001 in the above referenced docket.

Thank you for your consideration of this request.

Respectfully,

PENNINGTON, MOORE, WILKINSON,  
BELL & DUNBAR, P.A.

*Karen M. Camechis*  
Karen M. Camechis

KMC/ks

cc: Parties of Record (by U.S. Mail)



# Public Service Commission

State of Florida

## **-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** May 3, 2001  
**TO:** Blanca Bayó, Director, Records and Reporting  
**FROM:** Jane Faurot, Chief, Bureau of Reporting  
**RE:** DOCKET NO. 000121-TP HEARING HELD 4-25 THROUGH  
4-27-01.

---

**RE:** INVESTIGATION INTO THE ESTABLISHMENT OF OPERATIONS  
SUPPORT SYSTEMS PERMANENT PERFORMANCE MEASURES  
FOR INCUMBENT LOCAL EXCHANGE TELECOMMUNI-  
CATIONS COMPANIES.

DOCUMENT NO. VOLUME 1, 05526, 5-2-01; VOLUME 2, 05527, 5-2-01;  
VOLUME 3, 05528, 5-2-01; VOLUME 4, 05529, 5-2-01;  
VOLUME 5, 05530, 5-2-01; VOLUME 6, 05531, 5-2-01;  
VOLUME 6, 05532, 5-2-01.

The transcript for the above proceedings has been completed and is forwarded  
for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR, CMP

Acknowledged BY:

mes

JF/pc

PSC/RAR 28 (Rev1/00)

**RAR Official Filing:**

**5/8/01\*\*\*\*\*1:45 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

RECEIVED-PPSC

**Matilda Sanders**

01-1097-PCD

01 MAY -8 PM 1:49

**From:** Dorothy Menasco  
**Sent:** Tuesday, May 08, 2001 1:44 PM  
**To:** RAR - Orders-Notices  
**Cc:** Della Fordham  
**Subject:** Docket No. 000121-TP

3

RECORDS AND  
REPORTING

**Sensitivity:** Private

**The Order Granting Extension of Time in the above-referenced docket has been transferred to GCOrders for issuance. The order has been signed by a Commissioner, so a hard copy will be hand-delivered.**

**File Name:** 000121et.jkf

**Atty:** Jason

32f

3m

S

RAR Official Filing:

5/21/01\*\*\*\*\*3:39 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

#2

Matilda Sanders

CFO

7163

RECEIVED FPSC  
MAY 21 2001  
PM 3:56  
REPORTING AND

From: Lysa White  
Sent: Monday, May 21, 2001 3:38 PM  
To: RAR - Orders-Notices  
Cc: Della Fordham  
Subject: order in dn 000121

4

TP

The order saved in WP9 as i:\000121co.jkf has been e-filed. You'll also get a hard copy, since a comm. signed it.

S

32f

3m

**MCWHIRTER REEVES**  
ATTORNEYS AT LAW

TAMPA OFFICE:  
400 NORTH TAMPA STREET, SUITE 2450  
TAMPA, FLORIDA 33602  
P. O. BOX 3350 TAMPA, FL 33601-3350  
(813) 224-0866 (813) 221-1854 FAX

PLEASE REPLY TO:  
  
TALLAHASSEE

TALLAHASSEE OFFICE:  
117 SOUTH GADSDEN  
TALLAHASSEE, FLORIDA 32301  
(850) 222-2525  
(850) 222-5606 FAX

May 24, 2001

RECEIVED-FPSC  
MAY 25 AM 9:25  
RECORDS AND  
REPORTING

Blanca S. Bayo, Director  
Division of Records and Reporting  
Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida 32399-0870

Re: Docket No.: 960786-TL, 990649-TP and 000121-TP

Dear Ms. Bayo:

On behalf of Intermedia Communications, Inc. (Intermedia) in the above dockets,  
please change your records to reflect the following change of address:

Mr. Scott A. Sapperstein  
Intermedia Communications, Inc.  
One Intermedia Way  
MC FLT-HQ3  
Tampa, Florida 33647-1752  
(813) 829-4093 Telephone  
(813) 829-4923 Telefax

01 MAY 25 AM 8:56  
MAIL ROOM

Thank you for your assistance.

Sincerely,

*Vicki Gordon Kaufman*

Vicki Gordon Kaufman

*Done 5/25/01*

VGK/bae

cc: Scott A. Sapperstein  
Parties of Record





# Public Service Commission

State of Florida

## -M-E-M-O-R-A-N-D-U-M-

---

DATE: May 30, 2001  
TO: Blanca Bayó, Director, Records and Reporting  
FROM: Jane Faurot, Chief, Bureau of Reporting  
RE: DOCKET NO. 000121-TP, HEARING HELD 4-25 THROUGH 4-27-01

---

Attached for filing are Exhibit Nos. 1 through 29 representing a complete filing of the exhibits admitted into the record during the proceedings held in the above docket on 4-25 through 4-27-01.

Acknowledged BY:

---

JF/pc

RECORDS AND  
REPORTING

01 JUN 27 PM 12:58

RECEIVED-FPSC

To: Records and ReportingCompany: Florida Public Service CommissionFax Number: 850-413-7118From: Cheryl Brogan 816-300-3661Number of Pages: 1 (including cover sheet)Date: June 27, 2001

The information in this fax is confidential. If you are not the intended recipient of this fax, please contact the sender.

**Comments:** Please remove Birch Telecom of the South, Inc. from the following "Interested persons" lists:

Docket No. 960786-TL

Docket No. 981384-TP

Docket No. 990649-TP

Docket No. 000075-TP

Docket No. 000121-TP

*closed. wrong docket*

Thanks!

*Done 6/27/01*



# Public Service Commission

**State of Florida**

## **-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** August 30, 2001  
**TO:** Blanca Bayó, Director, Commission Clerk and Administrative Services  
**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services  
**RE:** DOCKET NO. 000121-TP, AGENDA ITEM NO. 19, 8-14-01

---

**RE:** INVESTIGATION INTO THE ESTABLISHMENT OF OPERATIONS SUPPORT  
SYSTEMS PERMANENT PERFORMANCE MEASURES FOR INCUMBENT LOCAL  
EXCHANGE TELECOMMUNICATIONS COMPANIES.

DOCUMENT NO. 10757, 8-29-01

The transcript for the above proceedings has been completed and is  
forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR, CMP

Acknowledged BY:

GJM

JF/pc

PSC/RAR 28 (Rev1/00)

**CCA Official Filing:**

**9/10/01\*\*\*\*\*1:42 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

1819-FOF

**From:** Lysa White  
**Sent:** Monday, September 10, 2001 1:36 PM  
**To:** CCA - Orders / Notices; Della Fordham  
**Subject:** Order / Notice Submitted

206

**Date and Time:** 9/10/01 1:34:00 PM  
**Docket Number:** 000121-TP  
**Filename / Path:** i:\000121or.jkf

The above FINAL ORDER REQUIRING PERFORMANCE ASSESSMENT PLAN has been efiled. Be warned--it is over 200 pages in length.

## Filings@psc.state.fl.us

---

**From:** Riley, Lisa A - LGA [lisariley@att.com]  
**Sent:** Tuesday, October 09, 2001 3:46 PM  
**To:** 'filings@psc.state.fl.us'  
**Cc:** Lamoureux, Jim - LGA; 'cboone@covad.com'; 'vkaufman@mac-law.com'; 'donna.mcnulty@wcom.com'; 'Beth Keating (FPSC)'; 'Nancy White (BST)'  
**Subject:** 000121-TP -- Joint ALEC Motion (electronic filing)



Cover Letter.pdf



Motion for  
Extension.pdf

1. The AT&T representative responsible for this electronic filing is as follows:

Lisa Riley  
AT&T Law and Government Affairs  
1200 Peachtree Street, NE, Suite 8066  
Atlanta, GA 30309  
404-810-7812  
Fax: 404-877-7646  
email: lisariley@att.com

2. The following Cover Letter, Certificate of Service and Joint ALECs Motion for Extension of Time to File Comments and to Postpone Workshop should be filed in Docket No. 000121-TP. The Cover Letter and Certificate of Service are a total of six pages; The Motion for Extension of Time is a total of five pages.

3. By filing electronically, the Joint ALECs accept that the official copy is the version printed by the Public Service Commission's Division of the Commission Clerk and Administrative Services and filed in the official docket file.

>  
> <<Cover Letter.pdf>> <<Motion for Extension.pdf>>  
>  
>

**Filings@psc.state.fl.us**

---

**From:** Filings@psc.state.fl.us  
**Sent:** Tuesday, October 09, 2001 4:12 PM  
**To:** 'Riley,Lisa A - LGA'  
**Cc:** Beth Keating; Jason Fudge  
**Subject:** Docket Number 000121-TP

This will confirm receipt of Letter dated 10/9/01 submitting motion for extension of time to file comments and postpone workshop.

Your filing was received on October 9, 2001.

It has been stamped with identifying Document No. 12871-01.

Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission

**Filings@psc.state.fl.us**

---

**From:** Filings@psc.state.fl.us  
**Sent:** Tuesday, October 09, 2001 4:15 PM  
**To:** 'Riley,Lisa A - LGA'  
**Cc:** Beth Keating; Jason Fudge  
**Subject:** Docket Number 000121-TP

This will confirm receipt of Motion for extension of time to file comments and to postpone workshop.

Your filing was received on October 9, 2001.

It has been stamped with identifying Document No. 12872-01.

Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission

**Filings@psc.state.fl.us**

---

**From:** Filings@psc.state.fl.us  
**Sent:** Wednesday, October 10, 2001 1:05 PM  
**To:** 'Fatool, Vicki'  
**Cc:** Beth Keating; Jason Fudge  
**Subject:** Docket Number 000121-TP

This will confirm receipt of Response in opposition to AT&T's motion for extension.

Your filing was received on October 10, 2001.

It has been stamped with identifying Document No. 12895-01.

Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission



**Filings@psc.state.fl.us**

---

**From:** Fatool, Vicki [Vicki.Fatool@BellSouth.COM]  
**Sent:** Wednesday, October 10, 2001 12:28 PM  
**To:** 'filings@psc.state.fl.us'  
**Subject:** Filing in Docket No. 000121-TP

**Importance:** High



46E26000.PDF

The attached document is from:

Vickie Fatool  
for J. Phillip Carver  
BellSouth Telecommunications, Inc.  
150 South Monroe Street, Suite 400  
Tallahassee, FL 32301  
vicki.fatool@bellsouth.com

Docket No. 000121-TP: In re: Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies

Number of Pages: 7 including Bayo Letter, Certificate of Service and pleading.

Pleading entitled: Response in Opposition to AT&T's Motion for Extension

A paper copy will be filed with the Division of the Commission Clerk and Administrative Services today.

By filing electronically, BellSouth accepts that the official copy is the version printed by the Public Service Commission's Division for the Commission Clerk and Administrative Services and Filed in the official docket file,

<<46E26000.PDF>>

**CCA Official Filing:**

**10/11/01\*\*\*\*\*11:38 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

2028-PCD

**From:** Lysa White  
**Sent:** Thursday, October 11, 2001 11:39 AM  
**To:** CCA - Orders / Notices; LaSandra Givens; Janet Harrison; Della Fordham  
**Subject:** Order / Notice Submitted

**Date and Time:** 10/11/01 11:38:00 AM  
**Docket Number:** 000121-TP  
**Filename / Path:** i:\000121or-ext.jkf  
**Order Type:** Signed / Hand Deliver

COMMISSION  
CLERK

01 OCT 11 PM 1:01

RECEIVED-PPSC

The above Order Denying Ext. of Time has been efiled; hard copy to file, since commissioner signed order.

31/3

**Filings@psc.state.fl.us**

---

**From:** Fatool, Vicki [Vicki.Fatool@BellSouth.COM]  
**Sent:** Wednesday, October 17, 2001 3:01 PM  
**To:** 'filings@psc.state.fl.us'  
**Subject:** Filing in Docket No. 000121-TP

**Importance:** High



DCE0A000.PDF

The attached document is from:

Vickie Fatool  
for James Meza III  
BellSouth Telecommunications, Inc.  
150 South Monroe Street, Suite 400  
Tallahassee, FL 32301  
vicki.fatool@bellsouth.com

Docket No. 000121-TP - In re: Investigation into the Establishment of Operations Support Systems Permanent Performance Measures for Incumbent Local Exchange Telecommunications Companies

Number of Pages: 8 including letter to Ms. Bayo, Certificate of Service and pleading

Pleading entitled: Joint Motion to Reschedule Time to File Comments and Workshop

A paper copy will be filed with the Division of the Commission Clerk and Administrative Services today.

By filing electronically, BellSouth accepts that the official copy is the version printed by the Public Service Commission's Division for the Commission Clerk and Administrative Services and filed in the official docket file.

<<DCE0A000.PDF>>

**CCA Official Filing:**

**10/17/01\*\*\*\*\* 3:14 PM\*\*\*\*\*Linda Williams\*\*\*\*\*1**

**Linda Williams**

2046-PCD

**From:** Lysa White  
**Sent:** Wednesday, October 17, 2001 3:08 PM  
**To:** CCA - Orders / Notices; LaSandra Givens; Janet Harrison; Della Fordham  
**Subject:** Order / Notice Submitted

**Date and Time:** 10/17/01 3:06:00 PM  
**Docket Number:** 000121-TP  
**Filename / Path:** 000121jo.jkf  
**Order Type:** Signed / Hand Deliver

RECEIVED-FPSO  
OCT 17 PM 3:55  
COMMISSION  
CLERK

This is to notify you that the above order has been REFILED on GCOrders, replacing the previous version. Hard follow to follow. Thanks!

31/3

**Filings@psc.state.fl.us**

---

**From:** Filings@psc.state.fl.us  
**Sent:** Wednesday, October 17, 2001 4:15 PM  
**To:** 'Fatool, Vicki'  
**Cc:** Jason Fudge; Beth Keating  
**Subject:** Docket Number 000121-TP

This will confirm receipt of

BellSouth's Joint Motion to Reschedule Time to File Comments and Workshop.

Your filing was received on October 17, 2001.

It has been stamped with identifying Document No. 13202-01.

Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission

**CCA Official Filing:**

**12/14/01\*\*\*\*\*10:42 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

2449 - FOF

**From:** Lysa White  
**Sent:** Friday, December 14, 2001 10:38 AM  
**To:** CCA - Orders / Notices; LaSandra Givens  
**Subject:** Order / Notice Submitted

19

**Date and Time:** 12/14/01 10:37:00 AM  
**Docket Number:** 000121-tp  
**Filename / Path:** i:\000121or2.jkf

The above order has been efiled.

495 Self mailers

CCA Official Filing:

2/12/02\*\*\*\*\*10:44 AM\*\*\*\*\*Kay Flynn\*\*\*\*\*1

000121-TP

Kay Flynn

---

**From:** Jason Fudge  
**Sent:** Tuesday, February 12, 2002 10:42 AM  
**To:** Kay Flynn; Beth Keating  
**Cc:** Lysa White; Hong Wang  
**Subject:** RE: order in 000121-TP

That's fine.

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Tuesday, February 12, 2002 10:37 AM  
**To:** Jason Fudge; Beth Keating  
**Cc:** Lysa White; Hong Wang  
**Subject:** order in 000121-TP

We are preparing this order now for issuance. The mailing list is lengthy, and includes all ALECs as interested persons. Normally, we would send copies of this type order to all persons on the mailing list, but would it be okay NOT send it to the ALEC interested persons (it WOULD go to ALECs who are parties) considering the size of this order?

Kay

LAW OFFICES OF  
**SUZANNE FANNON SUMMERLIN, P.A.**

2536 CAPITAL MEDICAL BOULEVARD  
TALLAHASSEE, FLORIDA 32309

TELEPHONE (850) 656-2288  
TELECOPIER (850) 656-5589

February 13, 2002

Ms. Blanca S. Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
4075 Esplanade Way, Room 110  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

02 FEB 15 AM 10:36

RECEIVED-FPSC

960833, 960786, 980119

RE: Dockets Nos. 960786A-TL, 960786B-TL, 010345-TP, 000121-TP  
(OSS)

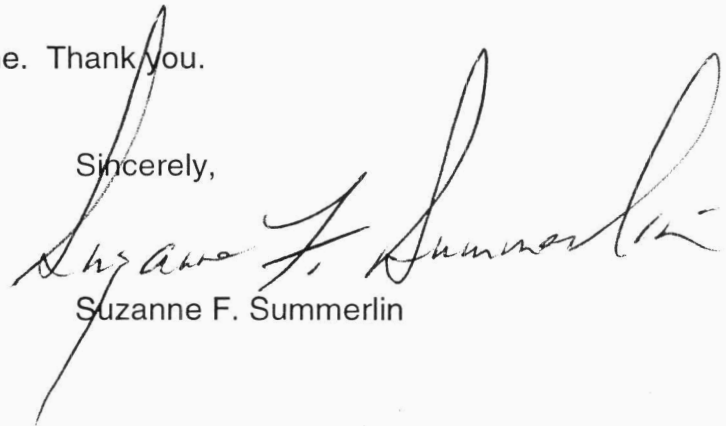
Dear Ms. Bayo:

Please take note for the above-referenced dockets and any other  
Commission data base in which I appear, that my address has changed, effective  
February 1, 2002, to:

Suzanne Fannon Summerlin, P.A.  
2536 Capital Medical Boulevard  
Tallahassee, Florida 32309

My phone numbers remain the same. Thank you.

Sincerely,



Suzanne F. Summerlin

SFS/am

Done 2/15/02



**CCA Official Filing:**

**3/13/02\*\*\*\*\*10:49 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

*PSC-02-0187A - FOF - TP*

**From:** Lysa White  
**Sent:** Wednesday, March 13, 2002 10:49 AM  
**To:** CCA - Orders / Notices; LaSandra Givens  
**Subject:** Order / Notice Submitted

*3*

**Date and Time:** 3/13/02 10:49:00 AM  
**Docket Number:** 000121-TP  
**Filename / Path:** i:\000121ao.jkf

The Amendatory Order has been efiled.

*457 - Selfmailers -*

CCA Official Filing:

4/11/02\*\*\*\*\*9:02 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

0503-PCD

From: Andrea Cowart  
Sent: Thursday, April 11, 2002 9:00 AM  
To: CCA - Orders / Notices  
Subject: Order

4

000121 - 000121or.jkf

Order Creating Sub-Dockets

signed/hand-delivered

Andrea N. Cowart, Deputy Clerk  
State of Florida Public Service Commission  
acowart@psc.state.fl.us  
(850) 413-6214 Phone  
(850) 293-6214 Suncom  
(850) 413-6215 Facsimile

RECEIVED-PSC  
02 APR 11 AM 10:50  
COMMISSION  
CLERK

30 11

## Hong Wang

---

**From:** Jason Fudge  
**Sent:** Thursday, May 02, 2002 12:59 PM  
**To:** Hong Wang  
**Subject:** RE: 000121

000121A

No, we will not have any interested parties until we have our workshop.

000121B

-----Original Message-----

**From:** Hong Wang  
**Sent:** Thursday, May 02, 2002 12:58 PM  
**To:** Jason Fudge  
**Subject:** RE: 000121

000121C

Jason, in 000121B and 000121C, do you want anyone as "interested persons?" In 000121, ALEC companies are listed as "interested persons" and Incumbent Local Exchange companies are listed as "parties." Do we need to list them in 000121B or 000121C? If so, how do you want them listed, "parties" or "interested persons?"

Thanks!

-----Original Message-----

**From:** Jason Fudge  
**Sent:** Thursday, May 02, 2002 11:02 AM  
**To:** Hong Wang  
**Cc:** Carl Vinson  
**Subject:** 000121

Please include all parties that were part of 000121 in 000121A. The only parties that should be listed for 000121B should be Sprint and for 000121C should be Verizon.

Thanks.



Updated  
7-11-02

July 11, 2002

Public Service Commission  
2540 Shurmart Oak Blvd.  
Tallahassee, FL 32399-0850

Attention: Nonnye Grant

Dear Ms. Grant:

X029 + Noticists  
NH NE NW "T"

Per our telephone conversation today, please make the following changes for the  
FLORIDA PUBLIC TELECOMMUNICATIONS ASSOCIATION:

Please send all mail to:

Old  
m/ms. Angela B. Green  
Vice President/General Counsel  
2292 Wednesday Street, Suite 1  
Tallahassee, FL 32308-4334  
abgreen@netally.com

David Tobin, Esq. - General Counsel  
Tobin & Reyes  
7251 West Palmetto Park Road  
Suite 205  
Boca Raton, FL 33433 - 3487  
Phone: (561) 620-0656  
Fax: (561) 620-0657  
E-mail: [dst@tobinreyes.com](mailto:dst@tobinreyes.com)

Our second contact is:

pt same as above  
P- (850) 222-5050  
F- (850) 222-1355

Rick Lubbehusen, Executive Director  
Phone: (850) 222-5050  
Fax: (850) 222-1355  
E-mail: [rick@fpta.com](mailto:rick@fpta.com)

Thank you, Nonnye, for your help. If you need any further information, please let me know.

Sincerely,

Jan McBride-Smith  
Office Manager

Gone  
7/11/02

Spoke to Ms. McBride-Smith, received  
titles of contacts, plus they want to  
remain on the  
NH, NE, NW "T"

1140 Capital Circle SE, Suite 11, Tallahassee, FL 32301 - 3836  
Phone (850) 222-5050, Fax (850) 222-1355, Email: [jan@fpta.com](mailto:jan@fpta.com)

TX 029

Subscription

State of Florida



Public Service Commission  
-M-E-M-O-R-A-N-D-U-M-

**RECEIVED**  
AUG 27 2002  
FPSC COMMISSION CLERK

**DATE:** August 27, 2002

**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director

**FROM:** Beth Keating, Attorney Supervisor, General Counsel *BK*

**RE:** Docket Reassignments

Please reassign staff counsel in the following dockets as noted:

Docket Number	Remove	Add
990649B-TP	Jason Fudge Beth Keating	Patty Christensen Wayne Knight Adam Teitzman
000121-TP	Jason Fudge	
000121A-TP	Jason Fudge	Linda Dodson
000121B-TP	Jason Fudge Beth Keating	Felicia Banks
000121C-TP	Jason Fudge Beth Keating	Lee Fordham
000731-TP	Jason Fudge	
010098-TP	Jason Fudge	
010787-TP	Jason Fudge	Linda Dodson
011119-TP		Wayne Knight
011666-TP	Jason Fudge	Lee Fordham
020129-TP	Jason Fudge	Patty Christensen
020598-TX	Jason Fudge	Jessica Elliott
020599-TX	Jason Fudge	Jessica Elliott
020600-TX	Jason Fudge	Jessica Elliott
020700-TI	Jason Fudge	Jessica Elliott
020701-TI	Jason Fudge	Adam Teitzman
020702-TI	Jason Fudge	Adam Teitzman

Docket Number	Remove	Add
020766-TC	Jason Fudge	Linda Dodson
020767-TC	Jason Fudge	Linda Dodson
020768-TC	Jason Fudge	Linda Dodson

cc: Sandy Moses

l'reassignments.cmu

September 23, 2002

**BY HAND DELIVERY**

Blanca Bayó, Director  
Florida Public Service Commission  
Division of Commission Clerk and  
Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

COMMISSION  
CLERK

02 OCT - 3 AM 10:05

Re: Change of Address

Dear Ms. Bayó,

In compliance with the Commission rules, WorldCom hereby files its change of contact information for the certificated entities listed below. Starting today, September 23, 2002, I am moving to a new address, and also will have new phone and fax numbers. I would appreciate it if you could update the Master Commission Directory with the new information.

960786, 960786A, 960786B, 960833, 960844  
971140, 971478, 980499, 980986, 981121, 981444  
981834, 990455, 990649, 990649A, 990649B, 0000  
000121, 000121A, 000121B, 000649, 001503, 010774

011077, 02012  
020649, 0207  
020891

I am the regulatory liaison for the following certificated entities and my new information is set forth below:

**UPDATED REGULATORY LIAISON CONTACT INFORMATION:**

Donna Canzano McNulty  
1203 Governors Square Blvd.  
Suite 201  
Tallahassee, FL 32301

Phone: (850) 219-1008  
Fax: (850) 219-1018

**UPDATED CONTACT INFORMATION FOR THESE CERTIFICATED ENTITIES:**

- ✓ TI731 - MCI WorldCom Network Services, Inc. (IXC)
- ✓ TE644 - MCI WorldCom Communications, Inc. (PP)
- ✓ TA020 - MCI WorldCom Network Services, Inc. (ALEC)
- ✓ TA005 - MCImetro Access Transmission Services, LLC (ALEC)
- ✓ TS185 - MCI WorldCom Communications, Inc. (STP)
- ✓ TA047 - MCI WorldCom Communications, Inc. (ALEC)
- ✓ TI724 - TransCall America, Inc. d/b/a ATC Long Distance

Done 9/25/02

- ✓ TJ032 – MCI WorldCom Communications, Inc. (IXC)
- ✓ TA012 – Metropolitan Fiber Systems of Florida , Inc. (ALEC)
- ✓ TE165 – Telecom\*USA, Inc. (PP)
- ✓ TI906 – Telecom\*USA, Inc. (IXC)
- ✓ TI907 – SouthernNet Systems, Inc. (IXC)
- ✓ TS173 – Intermedia Communications Inc. (STP)
- ✓ TI857 – Intermedia Communications Inc. (IXC)
- ✓ TA001 – Intermedia Communications Inc. (ALEC)
- ✓ TS171 - Access Network Services, Inc. (STP)

If you have any questions, please contact me at your earliest convenience.

Sincerely,

Donna Canzano McNulty

cc: Walter D'Haeseleer  
Harold McLean  
Beth Keating  
Bev DeMello  
Rick Moses  
Roberta Bass



TX309  
TJ372

Director-Regulatory Relations

C. Hong  
SBC Telecom, Inc.  
130 E. Travis, 4-A-10  
San Antonio, Texas 78205



October 18, 2002

Blanco Bayo  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0866

RECEIVED  
02 OCT 23 AM 10:25  
COMMISSION  
CLERK

990649  
990649 A  
990649 B  
000121  
000121 A

We are writing to advise you that we are moving our corporate office to a new location.

**Effective November 1, 2002**, please send all future correspondence to the address listed below:

SBC Telecom, Inc.  
130 E. Travis  
4-A-10  
San Antonio, Texas 78205  
Phone: (210) 351-5312  
Fax: (210) 351-5124

Please change your records accordingly. Thank you.

Director-Regulatory Relations  
SBC Telecom, Inc.

02 OCT 23 AM 8:30  
DISTRIBUTION CENTER

Changes made  
10/24/02  
kf

CCA Official Filing:

10/25/01\*\*\*\*\*10:22 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

31/3

**Matilda Sanders**

---

**From:** Lysa White  
**Sent:** Thursday, October 25, 2001 10:21 AM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 10/25/01 10:20:00 AM  
**Docket Number:** 000121  
**Filename / Path:** i:\000121id3.jkf

The above Notice of Informal Meeting has been efiled and is ready to be issued. Thanks!

STATE OF FLORIDA

Commissioners:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF RECORDS & REPORTING  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770

**Public Service Commission**

**ACKNOWLEDGMENT**

DATE: 5-2-01

TO: R. Douglas Lackey, Esq. / BellSouth

FROM: Marqueride Lockard, Division of Records and Reporting

RE: Acknowledgment of Receipt of Confidential Filing

05574-01

This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket No.

000121-TP or (if filed in an undocketed matter) concerning \_\_\_\_\_

Response to Staff's 1st RPD, Item No. 1, and

filed on behalf of BellSouth. The

document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6744.

PSC/RAR 19 (1/01)

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action/Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

**CCA Official Filing:**

**2/8/02\*\*\*\*\*10:06 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

~~02-0174-FOF~~

**From:** Lysa White  
**Sent:** Friday, February 08, 2002 10:05 AM  
**To:** CCA - Orders / Notices; LaSandra Givens  
**Subject:** Order / Notice Submitted

3

**Date and Time:** 2/8/02 10:04:00 AM  
**Docket Number:** 000121-TP & 010302-TP  
**Filename / Path:** i:\010302o3.jkf & i:\000121or.jkf

The above Order Approving Internnection Agreement & Order Approving BST's Perf. Asses. Plan have been efiled.

-02-0187-FOF-TP  
pg. 277

Matilda Sanders

---

**From:** Kay Flynn  
**Sent:** Friday, February 08, 2002 11:08 AM  
**To:** Lysa White  
**Cc:** Matilda Sanders  
**Subject:** RE: Order / Notice Submitted

Okay.

We won't issue this one yet.

Thanks for checking.

-----Original Message-----

**From:** Lysa White  
**Sent:** Friday, February 08, 2002 10:56 AM  
**To:** Kay Flynn  
**Subject:** RE: Order / Notice Submitted

Ok; I just spoke with Jason and he said we're still waiting on the attachment, so I need to "unfile" it :)

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Friday, February 08, 2002 10:55 AM  
**To:** Lysa White  
**Subject:** RE: Order / Notice Submitted

It's in Docket 000121-TP.

-----Original Message-----

**From:** Lysa White  
**Sent:** Friday, February 08, 2002 10:51 AM  
**To:** Kay Flynn  
**Subject:** RE: Order / Notice Submitted

Kay, which order was it? Jason didn't indicate that it had an attachment...I'll check with him & get back to you.  
Thanks!

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Friday, February 08, 2002 10:50 AM  
**To:** Lysa White; Matilda Sanders  
**Subject:** FW: Order / Notice Submitted  
**Importance:** High

Lysa, this order references "Attachment A" (performance plan) which appears (in PDF) to be about 277 pages in size. The order didn't come with the attachment. If it is actually supposed to have the plan as attachment, then you'll need to get an order number in advance to put the number on those pages.

Please advise!

Thanks.

Kay

-----Original Message-----

**From:** Lysa White  
**Sent:** Friday, February 08, 2002 10:05 AM

## Hong Wang

---

**From:** Jason Fudge  
**Sent:** Tuesday, February 12, 2002 10:42 AM  
**To:** Kay Flynn; Beth Keating  
**Cc:** Lysa White; Hong Wang  
**Subject:** RE: order in 000121-TP

That's fine.

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Tuesday, February 12, 2002 10:37 AM  
**To:** Jason Fudge; Beth Keating  
**Cc:** Lysa White; Hong Wang  
**Subject:** order in 000121-TP

We are preparing this order now for issuance. The mailing list is lengthy, and includes all ALECs as interested persons. Normally, we would send copies of this type order to all persons on the mailing list, but would it be okay NOT send it to the ALEC interested persons (it WOULD go to ALECs who are parties) considering the size of this order?

Kay

OSC-02-0187-FOF-TP

CCA Official Filing:

2/11/02\*\*\*\*\*4:13 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

0187-FOF

COMMISSION  
CLERK

02 FEB 12 AM 7:57

RECEIVED-FPSC

From: Lysa White  
Sent: Monday, February 11, 2002 4:10 PM  
To: CCA - Orders / Notices; LaSandra Givens  
Subject: Order / Notice Submitted

Date and Time: 2/11/02 4:08:00 PM  
Docket Number: 000121-tp  
Filename / Path: i:\000121or.jkf

*attach's not online*

The above Order Approving Bellsouth Performance Assessment Plan has been efiled. The hard copy, along with the 200+ pages of attachments will be delivered first thing in the morning. Thank you for your cooperation!

*individuals + Incumbents*

*mailed 4/12/02*