

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearings - Cases Completes

Docket No. 020406-WU Date Docketed: 05/08/2002 Title: Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.
Company: Pinecrest Ranches, Inc.

Official Filing Date: _____
Last Day to Suspend: _____ Expiration: _____

Referred to: _____
("()") indicates OPR

AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
X _____ X _____ X _____

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module A1(b)

Staff Assignments

OPR Staff

Staff Counsel

OCRs (AUS)

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Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: _____

Initials: OPR _____
Staff Counsel _____

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
Current CASR revision level

0

Due Dates

Previous Current

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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	

DOCUMENT NO.

Approved: _____

Date: / /

13796-03

Case Scheduling/Rescheduling Advice

Last Revised 05/22/2002 at 09:10

Page 1 of 1

Printed on 05/24/2002 at 11:24

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director
☐ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter
☒ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Troy Rendell
☒ Executive Director ☐ Competitive Markets/Enforcement
☒ Public Information Officer ☒ Consumer Affairs Director

From: Office of Chairman Lila Jaber

Docket Number: 020406-WU

Docket Title: Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		05/19/2003	Tallahassee, Room 152	1:30 PM - 5:00 PM
Service Hearing		06/10/2003	Polk County	10:00 AM - 12:00 PM
Hearing		06/10/2003	Polk County	12:00 PM - 5:00 PM
Service Hearing		06/10/2003	Polk County	6:00 PM - 8:00 PM
Hearing		06/11/2003	Polk County	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
	X				

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: The 12pm Hearing will begin immediately after the 10am Service Hearing.

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020406-WU Date Docketed: 05/08/2002 Title: Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.
Company: Pinecrest Ranches, Inc.

Official Filing Date: 07/05/2002
Last Day to Suspend: 09/03/2002 Expiration: 10/05/2003

Referred to: ("()") indicates OPR
AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
X X X

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module Al(b)

Staff Assignments

OPR Staff R Fitch, T Biggins, T Davis,
S Hudson, J Lingo, M Massoudi,
T Rendell, M Willis

Staff Counsel R Gervasi

OCRs (AUS) J McPherson, D Vandiver

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CCA: 05/23/2002

Initials: OPR
Staff Counsel

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
Current CASR revision level

0

Due Dates

Previous Current

1. Forms Requesting Assistance Filed	NONE	05/08/2002
2. AUS Initial Review Report	NONE	05/29/2002
3. SARC Approval/Denial Letter	NONE	06/05/2002
4. Committee Meets to Discuss	NONE	06/05/2002
5. AUS Audit Request	NONE	06/05/2002
6. Company Pays Filing Fee	NONE	07/05/2002
7. Audit Report Due	NONE	08/05/2002
8. Engineering Analysis Due to Analyst	NONE	08/12/2002
9. Primary Staff Report to Economic & Rates for Analy	NONE	09/03/2002
10. Repression/Conservation Analysis to Analyst	NONE	09/10/2002
11. Engineering/Repression Cons. Issues to Analyst	NONE	09/17/2002
12. FAW Notice Filed	NONE	09/24/2002
13. Primary Staff Report to Supervisor	NONE	09/24/2002
14. OPR Provides Legal with Customer Notice Data	NONE	10/01/2002
15. Legal Sends Notice and Reports to Company	NONE	10/04/2002
16. Customer Meeting	NONE	11/07/2002
17. Staff Recommendation	NONE	12/05/2002
18. Agenda	NONE	12/17/2002
19. PAA Order	NONE	01/06/2003
20. Protest Period Expires	NONE	01/27/2003
21. Close Docket or Revise CASR	NONE	02/03/2003
22. Consummating Order if No Protest	NONE	02/03/2003
23. Prehearing, if PAA Protested	NONE	05/19/2003
24. Hearing (6/10-11/03), if PAA Protested	NONE	06/10/2003
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Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: B. Lane

Date: 05/23/2002

Case Scheduling/Rescheduling Advice

Last Revised 05/31/2002 at 08:15

Page 1 of 1

Printed on 06/10/2002 at 17:34

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director
☐ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter
☒ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Troy Rendell
☒ Executive Director ☐ Competitive Markets/Enforcement ☐
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020406-WU

Docket Title: Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	05/19/2003	06/04/2003	Tallahassee, Room 152	9:30 AM - 12:00 PM
Service Hearing	06/10/2003	06/26/2003	Polk County	10:00 AM - 12:00 PM
Hearing	06/10/2003	06/26/2003	Polk County	12:00 PM - 5:00 PM
Service Hearing	06/10/2003	06/26/2003	Polk County	6:00 PM - 8:00 PM
Hearing	06/11/2003	06/27/2003	Polk County	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
	X				

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: The 12pm Hearing will begin immediately after the 10am Service Hearing.

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020406-WU Date Docketed: 05/08/2002 Title: Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.
Company: Pinecrest Ranches, Inc.

Official Filing Date: 07/05/2002
Last Day to Suspend: 09/03/2002 15 MoExpiration: 10/05/2003

Referred to: ("(") indicates OPR)

AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
X X X

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module Al(b)

Staff Assignments

OPR Staff R Fitch, T Biggins, T Davis,
S Hudson, J Lingo, M Massoudi,
T Rendell, M Willis

Staff Counsel R Gervasi

OCRs (AUS) J McPherson, D Vandiver

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel
Hearing Examiner Staff

Date filed with CCA: 05/23/2002

Initials: OPR
Staff Counsel

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
Current CASR revision level

1

Due Dates

Previous Current

1. AUS Initial Review Report	SAME	05/29/2002
2. SARC Approval/Denial Letter	SAME	06/05/2002
3. Committee Meets to Discuss	SAME	06/05/2002
4. AUS Audit Request	SAME	06/05/2002
5. Company Pays Filing Fee	SAME	07/05/2002
6. Audit Report Due	SAME	08/05/2002
7. Engineering Analysis Due to Analyst	SAME	08/12/2002
8. Primary Staff Report to Economic & Rates for Analy	SAME	09/03/2002
9. Repression/Conservation Analysis to Analyst	SAME	09/10/2002
10. Engineering/Repression Cons. Issues to Analyst	SAME	09/17/2002
11. FAW Notice Filed	SAME	09/24/2002
12. Primary Staff Report to Supervisor	SAME	09/24/2002
13. OPR Provides Legal with Customer Notice Data	SAME	10/01/2002
14. Legal Sends Notice and Reports to Company	SAME	10/04/2002
15. Customer Meeting	SAME	11/07/2002
16. Staff Recommendation	SAME	12/05/2002
17. Agenda	SAME	12/17/2002
18. PAA Order	SAME	01/06/2003
19. Protest Period Expires	SAME	01/27/2003
20. Close Docket or Revise CASR	SAME	02/03/2003
21. Consummating Order if No Protest	SAME	02/03/2003
22. Prehearing, if PAA Protested	05/19/2003	06/04/2003
23. Hearing (6/26-27/03), if PAA Protested	06/10/2003	06/26/2003
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Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
X							

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

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Approved: B/m

Date: 05/31/2002

Case Scheduling/Rescheduling Advice

Last Revised 12/05/2002 at 14:40

Page 1 of 1

Printed on 12/17/2002 at 16:36

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director
☐ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter
☒ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Troy Rendell
☒ Executive Director ☐ Competitive Markets/Enforcement ☐
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020406-WU

Docket Title: Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	06/04/2003	06/16/2003	Tallahassee, Room 152	1:30 PM - 3:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
	X				

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: The 12pm Hearing will begin immediately after the 10am Service Hearing.

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020406-WU Date Docketed: 05/08/2002 Title: Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.
Company: Pinecrest Ranches, Inc.

Official Filing Date: 07/11/2002
Last Day to Suspend: 09/09/2002 15 MoExpiration: 10/11/2003

Referred to: AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
("()" indicates OPR) X — — — X — X — —

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module Al(b)

Staff Assignments

OPR Staff R Fitch, T Biggins, T Davis,
S Hudson, J Lingo, M Massoudi,
T Rendell, M Willis

Staff Counsel R Gervasi

OCRs (AUS) J McPherson, D Vandiver

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel —
Hearing Examiner — Staff —

Date filed with CCA: 05/23/2002

Initials: OPR —
Staff Counsel —

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
Current CASR revision level

2

Due Dates

Previous Current

1. Company Pays Filing Fee	SAME	07/05/2002
2. Engineering Analysis Due to Analyst	SAME	08/12/2002
3. Primary Staff Report to Economic & Rates for Analy	SAME	09/03/2002
4. Repression/Conservation Analysis to Analyst	SAME	09/10/2002
5. Staff Recommendation	SAME	12/05/2002
6. Agenda	SAME	12/17/2002
7. PAA Order	SAME	01/06/2003
8. Protest Period Expires	SAME	01/27/2003
9. Close Docket or Revise CASR	SAME	02/03/2003
10. Consummating Order if No Protest	SAME	02/03/2003
11. Prehearing, if PAA Protested	06/04/2003	06/16/2003
12. Hearing (6/26-27/03), if PAA Protested	06/10/2003	06/26/2003
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
X							

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

11 CSRA

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
	X				

Approved: S. L. M.

Date: 12/06/2002

Case Scheduling/Rescheduling Advice

Last Revised 01/30/2003 at 08:51

Page 1 of 1

Printed on 02/11/2003 at 14:29

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director
☒ Commissioner Bradley ☒ Auditing & Safety Director ☒ Court Reporter
☐ Commissioner Davidson ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Troy Rendell
☒ Executive Director ☐ Competitive Markets/Enforcement ☐
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020406-WU

Docket Title: Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	06/16/2003	Cancelled	Tallahassee, Room 152	1:30 PM - 3:00 PM
Service Hearing	06/26/2003	Cancelled	Polk County	10:00 AM - 12:00 PM
Hearing	06/26/2003	Cancelled	Polk County	12:00 PM - 5:00 PM
Service Hearing	06/26/2003	Cancelled	Polk County	6:00 PM - 8:00 PM
Hearing	06/27/2003	Cancelled	Polk County	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	BD	DV		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
		X	X	X			

Prehearing Officer

Commissioners					
JB	DS	BZ	BD	DV	ADM

Commissioners					
JB	DS	BZ	BD	DV	ADM
	X				

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Consummating Order filed 1/27/03.

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

May 9, 2002

Norman Duncan, President
Pinecrest Ranches, Inc.
Post Office Box 369
Highlands City, Florida 33846-0369

Docket No. 020406-WU

Dear Mr. Duncan:

This will acknowledge receipt of an application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc., which was filed in this office on May 8, 2002, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of the Commission Clerk and Administrative Services
Florida Public Service Commission

State of Florida



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC
02 NOV 15 AM 10:41
COMMISSION
CLERK

DATE: March 14, 2002
TO: Division of the Commission Clerk and Administrative Services
FROM: Rosanne Gervasi, Senior Attorney, Office of the General Counsel *RS*
RE: Docket No. 020406-WU - Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.

Please place the following names on the list of interested persons for the above-referenced docket.

Jimmy and Kathryn Hall
6035 Citrus Highlands Dr. N.
Bartow, Florida 33830

Michael L. Hadden
6050 Citrus Highlands Dr. N.
Bartow, Florida 33830

Mary Chambers
6070 Citrus Highlands Dr.
Bartow, Florida 33830

RG/dm

I:\020406-ip.rg

Joe 11/15/02

State of Florida



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC
02 DEC -3 PM 3:31
COMMISSION
CLERK

DATE: March 14, 2002
TO: Division of the Commission Clerk and Administrative Services
FROM: Rosanne Gervasi, Office of the General Counsel *RG*
RE: Docket No. 020406-WU - Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.

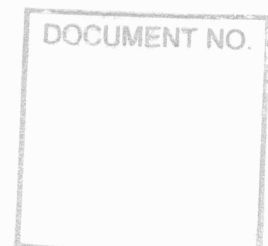
Please place the following name on the list of interested persons for the above-referenced docket.

Ms. Rebecca Hutchinson
Office of Senator J.D. Alexander
391 Avenue A S.W.
Winter Haven, FL 33880-2931

RG/dm

E:\020406ip.rg

Done 12/04/02



Dear Sirs -

I lived in Pinerest Ranches, Inc.
I would like to be placed on the
mailing list. Regarding the utility &
the proposed rates.

Mrs. I. Howard
5613 Jessie Dr
Bartow, Fla
33830

05 OCT 22 AM 10:21

COMMISSION
CLERK

02 OCT 22 AM 10:21

RECEIVED FPSC

020401-1111

Kay Flynn

From: June Ariola
Sent: Friday, October 25, 2002 2:38 PM
To: Alina Dieguez; Beth Salak; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Carol Purvis; Cayce Hinton; Chelsea Garfield; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Gena Harkins; Harold McLean; Hurd Reeves; Ignacio Ortiz; J. Terry Deason; James Ward; Janet Brunson; Janet Harrison; JoAnn Chase; John Grayson; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Kimberly Griffin; Lila Jaber; Linda Duggar; Martha Golden; Mary Bane; Mary Macko; Michael A. Palecki; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Roberta Bass; Rudy Bradley; Sharon Allbritton; Susie Folsom; Thelma Crump; Tim Devlin; Veronica Washington; Walter D'Haeseleer
Subject: The attached Bulletin has been sent to Legislators and Commissioners for Polk county



pinecrest102502.wpd

Application for a Staff-Assisted Rate Case in Polk County by Pinecrest Ranches, Inc.

Docket No. 020406-WU



Bulletin

A Publication of PSC Actions Provided to Gov't. Officials **October 25, 2002**

Application for a Staff-Assisted Rate Case in Polk County by Pinecrest Ranches, Inc. Docket No. 020406-WU

On July 5, 2002, Pinecrest Ranches, Inc. (Pinecrest or utility) filed an application for a staff-assisted rate case with the Florida Public Service Commission (PSC or Commission). Pinecrest is a water utility providing service to 129 mobile homes in a community park in Polk County known as Citrus Highlands. Pinecrest's service territory is located on Hankin Road, which intersects with State Road 60 between Bartow and Lake Wales.

The current rate case is being processed under the PSC's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed agency action is filed.

The utility's records have been audited for compliance with Commission rules and orders. A staff engineer conducted a field investigation of the utility's plant and service area. In addition, a preliminary review of Pinecrest operation expenses, maps, company files and rate application was also performed to obtain information about the physical plant operating costs.

On Thursday, November 7, 2002, PSC staff will hold a customer meeting for the purpose of providing customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase and

to ask questions and to comment on PSC staff's preliminary rates as well as other issues.

Based upon PSC staff's preliminary analysis, the bill for a residential customer using the average of 7,500 gallons of water would increase from \$12.85 to \$34.84, or a 171% increase. In accordance with Florida Statutes, the PSC will consider the utility's quality of service and other matters in this case.

PSC staff is scheduled to make a recommendation to the Commission on December 5, 2002, and the Commission vote is scheduled for December 17, 2002.

CUSTOMER MEETING

Thursday, November 7, 2002 at 6:00 p.m.

Chain of Lakes Complex

Poolside Room

210 Cypress Gardens Boulevard

Winter Haven, Florida

For legal questions, contact:

Rosanne Gervasi
(850) 413-6224

For technical questions, contact:

Tracey Biggens
(850) 413-6844
Ryan Fitch
(850) 413-6928
Troy Rendell
(850) 413-6934

For general information, contact:

Thelma Crump or Kevin Bloom
(850) 413-6482

CONSUMER ASSISTANCE

**Application for a Staff-Assisted Rate Case in Polk County by
Pinecrest Ranches, Inc.**

Docket No. 020406-WU

**Any consumer who wishes to comment or provide
information may do so at the service hearing
scheduled in their local area.**

Consumers may write to:

**Florida Public Service Commission
Division of Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850**

**All written correspondence will be placed in the docket file
noted above.**

**Or, consumers may call or fax to the
FPSC's Division of Consumer Affairs' toll-free numbers:**

Phone: 1-800-342-3552

Fax: 1-800-511-0809

Internet E-Mail: contact@psc.state.fl.us

**See the FPSC's World Wide Web Home Page at:
<http://www.floridapsc.com>**

10/28/02

Sirs,

I am a customer of Pinecrest Ranches Inc., they supply our water. I have recieved your Notice of Customer Meetings and would like to be placed on the mailing list for this case. Docket No. 020406-WU, Pinecrest Ranches Inc.

Also I would like to obtain a copy of the results of your staff's preliminary investigation dated: 9/24/02.

Thank you,

Isabell R. Howard
5613 Jessie Dr.
Bartow, FL. 33830

RECEIVED FPSC
02 OCT 30 AM 10:47
COMMISSION
CLERK

Jme 10/30/02

02 OCT 30 AM 8:52

DISTRIBUTION CENTER

Kay Flynn

From: June Ariola
Sent: Tuesday, November 05, 2002 3:25 PM
To: Alina Dieguez; Beth Salak; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Carol Purvis; Cayce Hinton; Chelsea Garfield; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Gena Harkins; Harold McLean; Hurd Reeves; Ignacio Ortiz; J. Terry Deason; James Ward; Janet Brunson; Janet Harrison; JoAnn Chase; John Grayson; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Kimberly Griffin; Lila Jaber; Linda Duggar; Martha Golden; Mary Bane; Mary Macko; Michael A. Palecki; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Roberta Bass; Rudy Bradley; Sharon Allbritton; Susie Folsom; Thelma Crump; Tim Devlin; Veronica Washington; Walter D'Haeseleer
Subject: The attached Public Meeting Notice was faxed to the media in the Polk, Pasco and Hillsborough counties.



pinecrestrls110502.wpd

Public Meeting Scheduled To Discuss Proposed Increase In Water Rates By Pinecrest Ranches, Inc.



State of Florida

020406-WU

Public Service Commission PUBLIC MEETING NOTICE

November 5, 2002

Contact: Kevin Bloom or Thelma Crump ♦ 850-413-6482

PUBLIC MEETING SCHEDULED TO DISCUSS PROPOSED INCREASE IN WATER RATES BY PINECREST RANCHES, INC.

TALLAHASSEE — The staff of the Florida Public Service Commission (PSC) has scheduled a customer meeting to receive comments from customers in response to a proposed increase in water rates by Pinecrest Ranches, Inc. (Pinecrest or utility). On Thursday, November 7, 2002, PSC staff will hold a customer meeting for the purpose of providing customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, to comment on the proposed rate increase and to ask questions and comment on PSC staff's preliminary rates as well as other issues.

Pinecrest is a water utility providing service to 129 mobile homes in a community park in Polk County known as Citrus Highlands. Pinecrest's service territory is located on Hankin Road, which intersects with State Road 60 between Bartow and Lake Wales.

Based upon staff's preliminary analysis, the bill for a residential customer using the average of 7,500 gallons of water would increase from \$12.85 to \$34.84. All customers of Pinecrest are invited to attend the meeting which will be held at the following time and location:

**Thursday, November 7, 2002
6:00 p.m.
Chain of Lakes Complex
Poolside Room
210 Cypress Gardens Boulevard
Winter Haven, Florida**

PSC staff is scheduled to make a recommendation to the Commission in this case on December 5, 2002, and the Commission vote is scheduled for December 17, 2002.

###

ORIGINAL

Application for a Staff-Assisted Rate Case in Polk County by
Pinecrest Ranches, Inc.

DOCKET NO. 020406-WU

Name Isabell R. Howard

Address 5613 Jessie Dr. Bartow, FL. 33830

Ph#863-537-1079

COMMISSION
CLERK

02 NOV 20 PM 2:52

RECEIVED-FPSC

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in a correspondence file.

CONSUMER COMMENTS

I would like to know how you can justify giving a 160% raise to someone who has proven his total incompetence.

This water system has repeatedly shut-down since Mr. Duncan's acquisition of the utility. (4/1/02)

Why reward this type of behavior?

Is this situation merely a reflection of the PSC's competence? I hope not.

Sincerely,

Isabell R. Howard

P.S. Please note the enclosed communication from Pinecrest Ranches, Inc. I have.

AUS
CAF
CMP
COM
CTR
ECR
GCL
OPC
MMS
SEC
OTH

Fold and tape -- see back for address

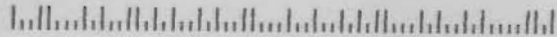


Ms. Isabell R. Howard
5613 Jessie Dr.
Bartow, FL 33830



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850



Fold Here

RECEIVED-FPSC
02 NOV 20 AM 10:56
COMMISSION
CLERK

Tape

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Application for a Staff-Assisted Rate Case in Polk County by
Pinecrest Ranches, Inc.

DOCKET NO. 020406-WU

Name Jim Allday
 Address 245 Citrus Highlands Dr.
Bartow FL 33830

RECEIVED-FPSC
 02 NOV 20 PM 2:52
 COMMISSION
 CLERK

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in a correspondence file.

CONSUMER COMMENTS

I don't know why our water bill should almost triple from what it has been for the past 12 years.

Half the time the water has so much chlorine in it its impossible to drink, some time you can not even wash clothes in it.

The fire hydrants are not even hooked up so if a trailer catches fire it usually burns for there's no water to put it out with only a garden hose.

Some of the people living here are retired and living on a fixed income and can not afford this increase.

When we bought lots here we have already paid a \$200.00 tap on fee, I think this is highway robbery and should not happen.

Thanks

Jim Allday lot #36 retired

Fold and tape -- see back for address

AUS
 CAF
 CMP
 COM
 CTR
 ECR
 GCL
 OPC
 MMS
 SEC
 OTH

Sam Allday
245 Citrus Highlands Dr.
Bartow FL 33830



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

CLERK
COMMISSION
NOV 11 10:25 AM '02

32399-0850

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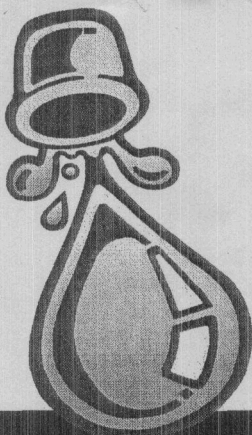
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COMMISSION
CLERK

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Florida Public Service Commission

SPECIAL REPORT

NOVEMBER 2002 NO. 19

Application for a Staff-Assisted Rate Case in Polk County by **Pinecrest Ranches, Inc.**

Pinecrest Ranches, Inc. (Pinecrest or utility) is a water utility providing service to approximately 129 residential connections in the Citrus Highlands community located in Polk County. On July 5, 2002, Pinecrest filed an application for a staff-assisted rate case with the Florida Public Service Commission (PSC).

The current rate case is being processed under the PSC's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed agency action is filed.

As part of the discovery process, the Commission staff conducts a customer meeting to allow customers the opportunity to provide input into the rate setting process. Customer comments are an integral part of the process and will assist the Commission in reaching its decision.

The utility's records have been audited by PSC staff for compliance with Commission rules and orders. In addition, a PSC staff engineer has conducted a field investigation of the utility's plant and service area. A preliminary review of Pinecrest's operation expenses, maps, company files and rate application was also performed to obtain information about the physical plant operating costs and components for rate setting. Staff's preliminary findings are contained in a preliminary staff report dated September 24, 2002.

According to PSC staff's preliminary analysis, the bill for a residential customer using an average of 7,500 gallons of water would increase from \$12.85 to \$34.84. In accordance with Florida Statutes, the PSC will consider the utility's quality of service and other matters in this case.

Staff's preliminary findings will be updated, with information obtained at the customer meeting, to form staff's recommendation to the Commission. PSC staff is scheduled to file its recommendation on December 5, 2002. The Commissioners are expected to vote on this matter at the December 17, 2002, Agenda Conference.

CUSTOMER MEETING

DOCKET NO. 020406-WU

Thursday, November 7, 2002, 6:00 p.m.

Chain of Lakes Complex
210 Cypress Gardens Boulevard
Winter Haven, Florida

Public Service Commission Staff & Reference Numbers

For technical questions, contact:

Ryan Fitch (850) 413-6928
Tracey Biggins (850) 413-6844

For legal questions, contact:

Rosanne Gervasi (850) 413-6224

For general questions, contact:

Bridget Hoyle (850) 413-6111

Or call toll-free 1-800-342-3552

(1-800-511-0809 to fax)

E-Mail: contact@psc.state.fl.us

Internet Home Page: www.floridapsc.com

PSC COMMISSIONERS



Chairman Jaber

Chairman Jaber was appointed to the Florida Public Service Commission (PSC) by Governor Jeb Bush in February 2000 to complete a term ending in January 2001. She was reappointed by Governor Jeb Bush for a term ending in January 2005. Chairman Jaber serves on the National Association of Regulatory Utility Commissioners' Committee on Telecommunications and the Committee on Consumer Affairs. Chairman Jaber chairs the Federal-State Joint Conference on Advanced Services created by the Federal Communications Commission (FCC) to promote the rapid deployment of advanced services to all Americans. In July 2001, she was appointed to the Federal-State Joint Board on Universal Service created to promote the availability and access to quality telecommunications services at just, reasonable and affordable rates throughout the Nation. Chairman Jaber has served as co-chair of the e-Infrastructure Subcommittee for the Information Service Technology Development Task Force (ITFlorida.com) and is a current member of the Florida Research Consortium, the affiliate of ITFlorida.com created as a partnership between Florida's universities and technology sectors to focus on high-tech research and development and collaboration between researchers and Florida's high-tech entrepreneurs. Chairman Jaber is a court-certified mediator and a member of the Florida Bar. Chairman Jaber received a bachelor of arts degree in political science and business from Stetson University in DeLand, Florida, and received a juris doctorate from the Stetson University College of Law in St. Petersburg, Florida.



Commissioner Deason

Commissioner Deason was first appointed to the Commission by the Florida Public Service Commission Nominating Council in January 1991 for a term ending in January 1995. He was subsequently reappointed by the late Governor Lawton Chiles for a term ending in January 1999. Commissioner Deason was then reappointed by Governor Jeb Bush to his current term, which ends in January 2003. Commissioner Deason has served as Chairman of the Commission on two occasions, from January 1993 to January 1995, and from July 2000 to January 2001. Commissioner Deason is an active member of the National Association of Regulatory Utility Commissioners (NARUC). He currently serves on NARUC's Board of Directors, its Finance and Technology Committee, and its Utility Association Oversight Committee. Prior to his appointment, he served as Chief Regulatory Analyst in the Office of Public Counsel. In that capacity, he was responsible for the coordination of accounting and financial analysis used by the Public Counsel in cases before the Public Service Commission, presented testimony as an expert witness, and consulted with the Public Counsel on technical issues and ratemaking policies concerning regulated utilities in the State of Florida. From 1981 to 1987, Commissioner Deason served as Executive Assistant to PSC Commissioner Gerald L. Gunter, during which time he reviewed and analyzed staff recommendations and advised the Commissioner on those recommendations and other pertinent policy determinations. From 1977 to 1981, he served as a Legislative Analyst with the Office of Public Counsel. He attended the U.S. Military Academy at West Point, and in 1975 received his bachelor of science degree in accounting, summa cum laude, from Florida State University. He also received his master of accounting degree from FSU in 1989.



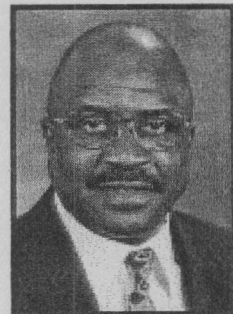
Commissioner Baez

Commissioner Baez was appointed to the Florida Public Service Commission by Governor Jeb Bush on August 23, 2000, to complete a term ending January, 2002. He was then reappointed by the Governor to a four year term ending January, 2006. Prior to his appointment, Commissioner Baez was an attorney in Miami, Florida, with a statewide practice representing municipal and county governments in telecommunications, cable franchising and other regulatory matters. He was Executive Assistant to Commissioner Joe Garcia from 1994 to 1998. A native of South Florida, Commissioner Baez received his undergraduate degree from Florida International University in 1988, and his Juris Doctorate degree from Nova University, Shepard Broad Law Center, in 1993. Commissioner Baez serves on the National Association of Regulatory Utility Commissioners' Committees on Electricity and International Relations and is Past-President of the Southeastern Association of Regulatory Utility Commissioners. He was appointed to the North American Electric Reliability Council, and is a member of the Florida Bar and American Bar Association. He is a past Director of the Hispanic Bar Association, 2nd Judicial District.



Commissioner Palecki

Commissioner Palecki was appointed to the Florida Public Service Commission by Governor Jeb Bush on November 20, 2000, to complete a term ending in January 2003. From 1995 until his appointment, Commissioner Palecki was Manager of Regulatory Affairs for NUI Corporation, where he practiced before the New York, Pennsylvania, Maryland, North Carolina and Florida Public Service Commissions. He also served as Secretary of the Associated Gas Distributors of Florida, and was on the Board of Directors of the Florida Natural Gas Association. From 1989 to 1995, Commissioner Palecki was an attorney for the Florida Public Service Commission, and was promoted to Chief of the Electric and Gas Bureau in the Legal Division in 1990. Prior to that, he was an attorney for the State Fire Marshal's Office, where he prosecuted arsons and fire-related murders statewide. He also worked with a major law firm, where he represented 23 insurance companies in over 100 arson and fraud cases. He became president of the Florida Advisory Committee on Arson Prevention, and was a founding partner of FireDogs, a company that pioneered the training and use of canines to "sniff" for evidence of arson at fire scenes. Commissioner Palecki also worked for the State Attorney's Office in Polk County, and for the Florida Attorney General's Office, where he argued and won over 300 criminal cases, including the U.S. Supreme Court case of *Tibbs v. State*, preserving Florida's right to retry defendants after appellate reversal of conviction. He serves on the National Association of Regulatory Utility Commissioners' Committee on Water. Commissioner Palecki is a 1976 graduate of the Stetson University College of Law. He is a member of the Florida Bar and is admitted to practice in several federal courts, including the U.S. Supreme Court.



Commissioner Bradley

Commissioner Bradley was appointed to the Florida Public Service Commission by Governor Jeb Bush for a four year term beginning January 8, 2002. Commissioner Bradley serves on the National Association of Regulatory Utility Commissioners' Committees on Consumer Affairs, Gas and International Relations. He is also a member of the Energy Market Access Partnership Board which is a joint project between the Department of Energy and the National Association of Regulatory Utility Commissioners. Prior to his appointment to the Commission, Commissioner Bradley served as a member of the Florida Legislature for seven years representing District 55 which includes Pinellas, Manatee and Hillsborough Counties. As a member of the Legislature, he served as the Vice Chairman of the Utilities and Telecommunications Committee and as the Chairman of the Select Committee on Energy Restructuring. Commissioner Bradley also served as the Chairman of the Business Development and International Trade Committee and Chairman of the Economic Development Council. As a legislator, Commissioner Bradley maintained a special interest in improving Florida's educational system and expanding business opportunities for all citizens. Commissioner Bradley earned his Bachelor of Science Degree from the University of Tampa and his Masters Degree from the University of Michigan. He served as an educator in Pinellas County for several years and he developed several private enterprises involving real estate and livestock.

Consumer Statements at PSC Meetings

The PSC is interested in what consumers have to say about the application for a staff-assisted rate case in Polk county by Pinecrest Ranches, Inc. The main purpose of this meeting is to receive comments from the public.

Anyone may make a statement, and speaking is an effective way to let the Commission know how you feel about the case under review. Those consumers who wish to speak should arrive early. The meeting will begin as scheduled and continue until all the consumers have been heard.

At the beginning of the meeting, procedures will be set up to establish an order for comments. PSC staff will have sign-up sheets, and consumers will be called in the order of those sheets. PSC staff will be available to coordinate consumer comments and assist members of the public.

Any person who wishes to comment or provide information to the PSC staff may do so at the meeting, orally or in writing. Written comments also may be sent to the Commission at: Florida Public Service Commission, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Your letter will be placed in the correspondence file of this docket (Docket No. 020406-WU). For your convenience, a comment form is attached to this Special Report. You may also call the Commission's toll-free number, **1-800-342-3552**, or dial **1-800-511-0809** to fax.

Any person who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so by writing to: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

What Is a Staff-Assisted Rate Case?

Many of the water and wastewater utilities located throughout the state are very small and do not have employees with the financial and engineering expertise to develop the minimum filing requirements required for a rate case. Because of their size, it is also not economically feasible for them to hire outside engineers, accountants and attorneys to compile the necessary information without great expense, which may be passed on to customers.

For this reason, the PSC developed a "staff-assisted" rate case program in which small utilities with annual water or wastewater revenues under \$150,000 can request that the PSC staff develop the information for the rate cases. The primary purpose of this type of program is to avoid passing on to the customer, through higher rates, substantial costs of having outside consultants develop rate case data. In a staff-assisted rate case, the PSC staff audits the utility's books and carefully reviews expenditures and operations. PSC engineers and accountants make on-site investigations of the company's operations and service. The PSC staff then prepares an accounting report. After considering the testimony of customers from a customer meeting, a recommendation on rates for each utility is prepared and scheduled for a regular Commission Agenda Conference.

Florida Public Service Commission

Bureau of **Consumer Outreach**

2540 Shumard Oak Boulevard
Betty Easley Conference Center, Room 184
Tallahassee, Florida 32399-0850

The Public Service Commission's Bureau of Consumer Outreach provides a staff of information specialists who are available to answer questions from Florida consumers.

To reach a PSC consumer representative, please call the Bureau of Consumer Outreach during business hours at (850) 413-6100 or send a fax to 1-800-511-0809. See the PSC's Internet home page at www.floridapsc.com.

MONTHLY RATES - WATER*Residential and General Service***Base Facility Charge****Meter Sizes****Existing Rates****Staff's Preliminary Rates**

Flat Rate	\$ 12.85	\$ N/A
5/8" x 3/4"	N/A	\$ 10.46
3/4"	N/A	\$ 15.69
1"	N/A	\$ 26.15
1 1/2"	N/A	\$ 52.30
2"	N/A	\$ 83.68
3"	N/A	\$ 167.37
4"	N/A	\$ 261.51
6"	N/A	\$ 523.02

Gallage Charge

Per 1,000 Gallons

N/A

\$ 3.25

*Deposit Charges***Meter Sizes****Existing Deposit****Preliminary Deposit**

5/8" x 3/4"	N/A	\$ 70.00
All over 5/8" x 3/4"	N/A	2 x average bill

*Meter Installation Charges***Meter Sizes****Existing Charge****Preliminary Charge**

5/8" x 3/4"	N/A	\$ 153.00
All over 5/8" x 3/4"	N/A	Actual Cost

Pine Crest Inc.

PO Box 369 Highland City Florida 33846-0369

We are located at 6511 Bartow highway (Rt. 60 East), between Bartow and Lake Wales.

PHONE; VOICE MAIL & FAX; 863 537 1411 Emergency CELL PHONE 863 559 7997

Dear Residents and Customers of Pine Crest Inc. Water system.

November 12, 2002

We are going to be installing Blow off valves to assist us in clearing the mains. We believe that due to the fact that the hydrants are on a different pipe system the mains may have not been cleared of iron periodically and it has accumulated in the pipes. We will be running high volumes of water through the system to flush it after the valves and blow offs are installed.

We are also putting in meters and some of the services have the cutoffs on private property and not on the easements or right of way. We have to move the cutoffs to the public easements. To do this we have to cut off the main system.

We regret the interference but so that the cut off periods are minimized we will only cut off the water from 10:00 am to 2:00 pm. It may happen almost every weekday but by accumulating more than one job for the cut off days we will try to keep it at a minimum. There will be days that the water won't be turned off but to avoid creating problems for you we are advising you on this basis.

Please feel free to call our office if special conditions have to be met such as medical or other emergencies. We will also have a foreman on the job that can assist in working around problems. On the days we shut the water off we will be stirring the mains up so if you would run your outside spigots to clear the water it will reduce the iron showing up in your houses.

The system will be improved by these additions and we regret the inconvenience it may cause. We will also be following some other Public Service Suggestions in the future in our efforts to improve the quality of your water. We will keep you advised of what they are. If you see an improvement please give us a call.

This work will commence on Wednesday 11/13/2002

Pine Crest Ranches Inc.

State of Florida



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: December 5, 2002
TO: Division of the Commission Clerk and Administrative Services
FROM: Rosanne Gervasi, Senior Attorney, Office of the General Counsel *RG*
RE: Docket No. 020406-WU - Application for staff-assisted rate case in Polk County by Pinecrest Ranches, Inc.

Please place the following name on the list of interested persons for the above-referenced docket.

Margarita Hanflick, Esquire
UAW Legal Services
P.O. Box 14059
Clearwater, FL 33766
Telephone: (877) 309-1787

RECEIVED-PPSC
02 DEC -5 PM 3:23
COMMISSION
CLERK

RG/dm

cc: Division of Auditing and Safety (McPherson, Vandiver)
Division of Economic Regulation (Fitch, Biggins, Davis, Hudson,
Lingo, Massoudi, Rendell, Willis)

I:\020406ip.rg

Done 12/06/02

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

December 5, 2002

RECEIVED-PPSC
02 DEC -6 AM 11:03
COMMISSION
CLERK

Rebecca Hutchinson
Office of Senator J.D. Alexander
391 Avenue A. S.W.
Winter Haven, FL 33880

Re: Docket No. 020406-WS, Application for a Staff Assisted Rate Case in Polk County by Pinecrest Ranches, Inc.

Dear Ms. Hutchinson:

Per your request I have included a copy of staff's recommendation dated December 5, 2002, for the above referenced docket. The Florida Public Service Commission is scheduled to vote on this recommendation at the December 17, 2002, Agenda Conference. We have also added your name to our case management system so that you will receive a copy of the proposed agency action order which will reflect the Commission's decision at the Agenda Conference. Have you have any other questions regarding this case you can contact me at (850) 413-6934.

Sincerely,

A handwritten signature in cursive script, appearing to read "Troy Rendell".

Troy Rendell
Public Utilities Supervisor

TR:rf
Enclosure

cc: Division of Economic Regulation (Devlin, Jenkins, Willis, Fitch, Biggins)
Office of General Counsel (Gervasi)
Division of Commission Clerk and Administrative Services (020406-WS)

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

December 6, 2002

RECEIVED-PPSC
02 DEC -6 PM 1:45
COMMISSION
CLERK

Ms. Isabell Howard
5613 Jessie Dr.
Bartow, FL 33830-9233

Re: Docket No. 020406-WU - Application for staff-assisted rate case in Polk
County by Pinecrest Ranches, Inc.

Dear Ms. Howard:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 5, 2002. The Commission is expected to consider this Recommendation at its December 17, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rosanne Gervasi".

Rosanne Gervasi
Senior Attorney

RG/dm

Enclosure

cc: Division of Auditing and Safety (McPherson, Vandiver)
Division of Economic Regulation (Fitch, Biggins, Davis, Hudson,
Lingo, Massoudi, Rendell, Willis)

I:\020406\rlrg

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. McLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

December 6, 2002

RECEIVED-FPSC
02 DEC -6 PM 1:46
COMMISSION
CLERK

Jimmy & Kathryn Hall
6035 Citrus Highlands Dr. N.
Bartow, FL 33830

Re: Docket No. 020406-WU - Application for staff-assisted rate case in Polk
County by Pinecrest Ranches, Inc.

Dear Mr. & Ms. Hall:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 5, 2002. The Commission is expected to consider this Recommendation at its December 17, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rosanne Gervasi".

Rosanne Gervasi
Senior Attorney

RG/dm

Enclosure

cc: Division of Auditing and Safety (McPherson, Vandiver)
Division of Economic Regulation (Fitch, Biggins, Davis, Hudson,
Lingo, Massoudi, Rendell, Willis)

I:\020406rl.rg

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

December 6, 2002

RECEIVED-FPSC
02 DEC -6 PM 1:46
COMMISSION
CLERK

Mr. Michael L. Hadden
6050 Citrus Highlands Dr. N.
Bartow, FL 33830

Re: Docket No. 020406-WU - Application for staff-assisted rate case in Polk
County by Pinecrest Ranches, Inc.

Dear Mr. Hadden:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 5, 2002. The Commission is expected to consider this Recommendation at its December 17, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rosanne Gervasi".

Rosanne Gervasi
Senior Attorney

RG/dm

Enclosure

cc: Division of Auditing and Safety (McPherson, Vandiver)
Division of Economic Regulation (Fitch, Biggins, Davis, Hudson,
Lingo, Massoudi, Rendell, Willis)

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STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

December 6, 2002

RECEIVED-FPSC
02 DEC -6 PM 1:46
COMMISSION
CLERK

Ms. Mary Chambers
6070 Citrus Highlands Dr.
Bartow, FL 33830

Re: Docket No. 020406-WU - Application for staff-assisted rate case in Polk
County by Pinecrest Ranches, Inc.

Dear Ms. Chambers:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 5, 2002. The Commission is expected to consider this Recommendation at its December 17, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6224.

Sincerely,

A handwritten signature in cursive script, appearing to read "Rosanne Gervasi".

Rosanne Gervasi
Senior Attorney

RG/dm

Enclosure

cc: Division of Auditing and Safety (McPherson, Vandiver)
Division of Economic Regulation (Fitch, Biggins, Davis, Hudson,
Lingo, Massoudi, Rendell, Willis)

F:\020406r1rg

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An Affirmative Action/Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

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RUDOLPH "RUDY" BRADLEY

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

December 6, 2002

COMMISSION
CLERK

02 DEC -6 PM 1:46

RECEIVED-FPSC

Ms. Kim Gossett
Pinecrest Ranches, Inc.
P.O. Box 369
Highlands City, FL 33846-0369

Re: Docket No. 020406-WU - Application for staff-assisted rate case in Polk
County by Pinecrest Ranches, Inc.

Dear Ms. Gossett:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 5, 2002. The Commission is expected to consider this Recommendation at its December 17, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Rosanne Gervasi
Senior Attorney

RG/dm

Enclosure

cc: Division of Auditing and Safety (McPherson, Vandiver)
Division of Economic Regulation (Fitch, Biggins, Davis, Hudson,
Lingo, Massoudi, Rendell, Willis)

EA020406rl.rg

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RUDOLPH "RUDY" BRADLEY



OFFICE OF THE GENERAL COUNSEL
HAROLD A. McLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

December 5, 2002

RECEIVED-FPSC
02 DEC -6 PM 1:46
COMMISSION
CLERK

Margarita Hanflick, Esquire
UAW Legal Services
P.O. Box 14059
Clearwater, FL 33766

Re: Docket No. 020406-WU - Application for staff-assisted rate case in Polk
County by Pinecrest Ranches, Inc.

Dear Ms. Hanflick:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 5, 2002. The Commission is expected to consider this Recommendation at its December 17, 2002, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

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Rosanne Gervasi
Senior Attorney

RG/dm

Enclosure

cc: Division of Auditing and Safety (McPherson, Vandiver)
Division of Economic Regulation (Fitch, Biggins, Davis, Hudson,
Lingo, Massoudi, Rendell, Willis)

I:\020406rl.rg

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Internet E-mail: contact@psc.state.fl.us

CCA Official Filing:

1/2/03*****10:07 AM*****Matilda Sanders*****1

Matilda Sanders

0008 - PAA

From: Dorothy Menasco
Sent: Thursday, January 02, 2003 10:05 AM
To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles
Subject: Order Transferred to GCOrders for issuance

48

Order Granting Temporary Rates in the Event of Protest and Notice of Proposed Agency Action Order Establishing Rates and Charges

Docket No. 020406-WU

File Name: 020406-or.rg

Atty: Rosanne Gervasi (she's out of the office today - any problems, contact Dorothy or Mary Anne)

Pages: 48

7 mailed
+ 1 PolK Clerk.

CCA Official Filing:

1/27/03***10:42 AM*****Matilda Sanders*****1**

Matilda Sanders

0139 - CD

From: Dorothy Menasco
Sent: Monday, January 27, 2003 10:40 AM
To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles
Subject: Order transferred to GCOrders for issuance
Sensitivity: Personal

Docket No. 020406-WU

File Name: 020406co.rg

Atty: Rosanne Gervasi

Pages: 2

1/6 + 1 city