# ORIGINAL

JAMES MEZA III
Attorney
BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(404) 335-0769

July 22, 2004

HECEIVED HPSC

Mrs. Blanca S. Bayó
Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: 031125-TP: Complaint of IDS Telecom LLC against BellSouth Telecommunications, Inc., for over billing and discontinuance of

service, and petition for emergency order restoring service

Dear Ms. Bayó:

SEC

OTH

Enclosed are an original and fifteen copies of BellSouth Telecommunications, Inc.'s Direct Testimony of Kathy K. Blake and David F. Melton, Jr., which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

CMP
COM 5
CTR | Enclosures

ECR | CC: All Parties of Record
Marshall M. Criser III
R. Douglas Lackey
OPC | Nancy B. White

MMS | RCA | Marshall M. Criser III

RECEIVED & FILED

FPSC-BURFAU OF RECORDS

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# CERTIFICATE OF SERVICE DOCKET NO. 031125-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via Hand Delivery (\*) and First Class U.S. Mail this 22nd day of July, 2004 to the following:

Patty Christensen (\*)
Staff Counsel
Florida Public Service
Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Tel. No. (850) 413-6191
Fax. No. (850) 413-6221
pchriste@psc.state.fl.us

Vicki Gordon Kaufman (\*)
Joseph A. McGlothlin
McWhirter Reeves McGlothlin
Davidson Kaufman & Arnold, P.A.
117 South Gadsden Street
Tallahassee, FL 32301
Tel. No. (850) 222-2525
Fax. No. (850) 222-5606
vkaufman@mac-law.com
Represents IDS

James Meza M

# ORIGINAL

1		BELLSOUTH TELECOMMUNICATIONS, INC.
2		DIRECT TESTIMONY OF KATHY K. BLAKE
3		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4		DOCKET NO. 031125-TP
5		JULY 22, 2004
6		
7	Q.	PLEASE STATE YOUR NAME, YOUR POSITION WITH BELLSOUTH
8		TELECOMMUNICATIONS, INC. ("BELLSOUTH"), AND YOUR
9		BUSINESS ADDRESS.
10		
11	A.	My name is Kathy K. Blake. 1 am employed by BellSouth as Director - Policy
12		Implementation for the nine-state BellSouth region. My business address is
13		675 West Peachtree Street, Atlanta, Georgia 30375.
14		
15	Q.	PLEASE PROVIDE A BRIEF DESCRIPTION OF YOUR BACKGROUND
16		AND EXPERIENCE.
17		
18	A.	I graduated from Florida State University in 1981, with a Bachelor of Science
19		degree in Business Management. After graduation, I began employment with
20		Southern Bell as a Supervisor in the Customer Services Organization in
21		Miami, Florida. In 1982, I moved to Atlanta where I have held various
22		positions involving Staff Support, Product Management, Negotiations, and
23		Market Management within the BellSouth Customer Services and
24		Interconnection Services Organizations. In 1997, I moved into the State
25		Regulatory Organization where my responsibilities included issues

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2		in July 2003.
3		
4	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
5		
6	A.	The purpose of my testimony is to explain BellSouth's position as to the policy
7		aspects of certain issues in the Complaint filed with the Florida Public Service
8		Commission ("Commission") by IDS Telecom, LLC ("IDS") on December 23,
9		2003, and amended on December 30, 2003. IDS' Complaint alleges that
10		BellSouth overbilled IDS, that BellSouth improperly terminated IDS' access to
11		BellSouth's Local Exchange Navigation System ("LENS") service, and asks
12		that the Commission resolve various billing disputes between the parties
13		Specifically, my testimony addresses Issues 2, 3, 4(a), and 5(a)-(c) as set forth
14		in the Commission's Order Modifying Order Establishing Procedure, issued on
15		June 23, 2004. BellSouth's witness David Melton will address the remaining
16		issues.
17		
18	Issue	2: Did BellSouth properly terminate IDS's access to LENS in December
19		2003 pursuant to the interconnection agreement?
20		
21	Q.	WHAT IS BELLSOUTH'S POSITION ON THIS ISSUE?
22		
23	A.	Yes. Pursuant to the parties' Interconnection Agreement, BellSouth properly
24		terminated IDS's access to LENS in December 2003. Attachment 7, Section
25		1.7.2 of the Interconnection Agreement specifically grants BellSouth the

management and policy witness support. I assumed my current responsibilities

authority to suspend or terminate service for nonpayment of undisputed 1 amounts. On December 3, 2003, BellSouth notified IDS that BellSouth had 2 not received payment for certain services, including resale services and UNE 3 billing, and that if IDS did not pay the outstanding amounts by December 18, 4 2003, BellSouth would suspend IDS' access to LENS. See Exhibit KKB-1 5 attached hereto. On December 19, 2003, due to IDS' failure to pay the 6 outstanding undisputed amounts, BellSouth properly suspended IDS' access to 7 8 LENS. BellSouth restored IDS's access to LENS on December 24, 2003. 9 DID BELLSOUTH TERMINATE LENS SOLELY FOR NON-PAYMENT 10 Q. 11 OF THE PAST DUE Q ACCOUNT? 12 13 A. No. Even without considering the non-payment of the Past Due Q Account, 14 IDS failed to pay undisputed and past due resale billings consisting of approximately \$33,000 and submitted duplicative, and thus improper disputes 15 for \$1.8 million in UNE billings. As testified by David Melton, IDS paid \$1 16 17 million on January 2, 2004 and \$800,000 on January 15, 2004 for these 18 improper UNE billing disputes. 19 20 Thus, notwithstanding IDS' disputes, BellSouth properly terminated IDS' 21 access to LENS for the non-payment of undisputed and past due resale and 22 UNE billing accounts. 23

24

1	Issue 3	3: If BellSouth improperly terminated IDS's access to LENS in December
2		2003, then would such action constitute anticompetitive behavior in
3		violation of Chapter 364, Florida Statutes?
4		
5	Q.	WHAT IS BELLSOUTH'S POSITION ON THIS ISSUE?
6		
7	A.	The determination of whether a state law or statute has been violated requires a
8		legal conclusion. Because I am not a lawyer, I am not qualified to make such a
9		conclusion. However, based on my understanding of the facts in this case and
10		the parties' interconnection agreement, BellSouth believes that it properly
11		terminated IDS' access to LENS for the non-payment of undisputed past due
12		resale and UNE billings, and therefore, BellSouth's actions were not
13		anticompetitive.
14		
15	Issue	4(a): Did BellSouth assess the correct Daily Usage File (DUF) charges for
16		services provided to IDS in Florida?
17		
18	Q.	WHAT IS BELLSOUTH'S POSITION ON THIS ISSUE?
19		
20	A.	Yes. BellSouth assessed the correct Daily Usage File ("DUF") charges 1 for
21		services provided to IDS in Florida. The parties' interconnection agreement

The term "DUF" is used here to refer to either Access Daily Usage Files ("ADUF") or Optional Daily Usage Files ("ODUF") or both. ADUFs provide the necessary information for CLECs to bill other carriers. ODUFs provide CLECs with the necessary usage records for CLECs to bill their end users.

that became effective on January 27, 2001 ("Prior Agreement"), <sup>2</sup> contained
DUF rates that the parties agreed upon. On September 27, 2002, the
Commission issued Order No. PSC-02-1311-FOF-TP ("120-Day Order") in
which the Commission approved new rates for several elements, including a
reduction in the DUF rates. Pursuant to the 120-Day Order, 1DS and
BellSouth signed an amendment ("Amendment") to their Prior Agreement to
adopt the rates set forth in the Commission's 120-day Order on October 22,
2002. The parties filed this Amendment on January 31, 2003, which the
Commission approved on April 30, 2003 in Docket No. 030114-TP.
Notwithstanding the fact that the Commission approved the Amendment on
April 30, 2003, BellSouth began to charge IDS the DUF rates from the 120-
Day Order in November 2002.

Q. WAS THERE ANY INDICATION IN THE COMMISSION'S 120-DAY
 ORDER THAT THE RATES WERE TO BE APPLIED RETROACTIVELY?

A. Absolutely not. The Order is very clear about the effective date of the rates approved in the 120 Day Order. The Order states, at p. 115:

BellSouth's UNE rates, as established herein, may be incorporated as amendments to existing interconnection agreements. Therefore, upon consideration, we find that it is appropriate for the rates to become effective when the interconnection agreements are amended to reflect the approved UNE rates and the amended agreement becomes effective under the law.

<sup>&</sup>lt;sup>2</sup> The Prior Agreement expired in February 2003 and was replaced by the "Current Agreement" effective February 5, 2003.

The undisputed facts establish that BellSouth and IDS did not amend the Prior Agreement to reflect the 120-Day Order rates until October 2002 and that this Amendment was not approved by the Commission until April 2003. Thus, there is no support for IDS's application of the DUF rates in the 120-Day Order retroactively.

Q. IS THERE ANY PROVISION IN THE PRIOR AGREEMENT THAT

WOULD ENTITLE IDS TO A "TRUE-UP" OF DUF RATES

INCURRED PRIOR TO THE OCTOBER 2002 AMENDMENT?

A.

No. In Section 13 of Attachment 2 to the Prior Agreement, the parties agreed that "interim prices for Network Elements and Other Services and Local Interconnection shall be subject to true-up" in accordance with certain enumerated procedures.<sup>3</sup> Only "interim" rates were declared subject to true-up. Permanent rates, regardless of whether they might be revised or updated in subsequent state commission proceedings, were not subject to true-up in Section 13. The DUF rates for Florida in the parties' Prior Agreement were the Commission's permanent, established rates – they were not "interim" – and the parties never expressly designated any of the DUF rates as otherwise subject to true-up under Section 13. Therefore, Section 13 of Attachment 2 is not applicable to DUF rates.

<sup>&</sup>lt;sup>3</sup> Prior Agreement, Attachment 2, Section 13.1.

1	Issue	5(a): Did BellSouth correctly assess market-based rates for services provided
2		to IDS in Florida in the applicable MSAs?
3		
4	Q.	WHAT IS BELLSOUTH'S POSITION ON THIS ISSUE?
5		
6	A.	Yes, BellSouth correctly assessed market-based rates for services provided to
7		IDS in Florida in the applicable MSAs.
8		
9	Q.	WHAT IS BELLSOUTH'S AUTHORITY FOR CHARGING MARKET
10		RATES?
11		
12	A.	Pursuant to the FCC's UNE Remand Order, 4 BellSouth provides CLECs with
13		local circuit switching on an unbundled network element basis, except for
14		CLECs in Density Zone 1 in the top 50 Metropolitan Statistical Areas
15		("MSAs"), as defined in 47 C.F.R. § 69.123 as of January 1, 1999, that serve
16		end-users with four or more voice grade (DS0) equivalent channels or lines,
17		where BellSouth provides nondiscriminatory access to combinations of
18		unbundled loops and transport throughout Density Zone 1. BellSouth serves
19		end users in three top 50 MSAs in Florida: Miami, Orlando and Ft.
20		Lauderdale. In those three Florida MSAs where BellSouth is exempt from the
21		local circuit switching requirements, BellSouth provides local switching at
22		market rates.

<sup>&</sup>lt;sup>4</sup> In the Matter of Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, CC Docket No. 96-98, Third Report and Order and Fourth Further Notice of Proposed Rulemaking, 15 FCC Rcd 3696 (1999).

1	Q.	DOES THE AGREEMENT BETWEEN BELLSOUTH AND IDS PROVIDE
2		FOR MARKET RATES IN THESE INSTANCES?
3		
4	A.	Yes. Sections 4.2.2 and 4.2.3 of Attachment 2 of the Current Agreement
5		provide as follows:
6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25		<ul> <li>4.2.2 Notwithstanding BellSouth's general duty to unbundled local circuit switching, BellSouth shall not be required to unbundle local circuit switching for IDS Telcom when IDS Telcom serves an end-user with four (4) or more voice-grade (DS-0) equivalents or lines served by BellSouth in one of the following MSAs: Atlanta, GA; Miami, FL; Orlando, FL; Ft. Lauderdale, FL; Charlotte-Gastonia-Rock Hill, NC; Greensboro-Winston Salem-High Point, NC; Nashville, TN; and New Orleans, LA, and BellSouth has provided non-discriminatory cost based access to the Enhanced Extended Link (EEL) throughout Density Zone 1 as determined by NECA Tariff No. 4 as in effect on January 1, 1999.</li> <li>4.2.3 In the event that IDS Telcom orders local circuit switching for an end user with four (4) or more DS0 equivalent lines within Density Zone 1 in an MSA listed above, BellSouth shall charge IDS Telcom the market based rates in Exhibit B for use of the local circuit switching functionality for the affected facilities.</li> </ul>
26		These provisions are consistent with the provisions regarding the
27		application of market based rates for accounts containing 4 or more DS0
28		lines in a particular MSA contained in the Prior Agreement, Attachment 2
29		at Sections 5.6.1.1, 5.6.1.2 and 5.6.2.4.
30		
31		
32		
33		

1	Issu	2 5(b): Did BellSouth correctly calculate and bill IDS the appropriate amount?
2		
3	Q.	DID BELLSOUTH RENDER BILLS TO IDS FOR MARKET BASED
4		RATES IN ACCORDANCE WITH THE PARTIES' INTERCONNECTION
5		AGREEMENT?
6		
7	A.	Yes. Consistent with Section 1.1 of Attachment 7 of the parties'
8		interconnection agreement, BellSouth rendered bills for market based rates to
9		IDS in the Carrier Access Billing System ("CABS") and formatted in CABS
10		Billing Output Specification ("CBOS") standard.
11		
12	Issue	e 5(c): Did IDS properly dispute the amounts in subpart 5(b) in accord with the
13		provisions of the parties' interconnection agreement? If not, has IDS
14		violated the interconnection agreement?
15		
16	Q.	WHAT IS BELLSOUTH'S POSITION ON THIS ISSUE?
17		
18	A.	BellSouth's position is that IDS did not properly dispute the amounts for
19		market-based rate charges and, by not paying for the services, was in violation
20		of the Interconnection Agreement.
21		
22		Initially, IDS disputed the charges with the claim that it should not have to pay
23		market-based rate charges because the charges were not billed mechanically
24		which would have been a violation of the Interconnection Agreement
25		However, all of the subject charges were billed to IDS in CABS Billing Output

1 Specification format and in the Other Charges & Credits section of IDS' bills 2 and thus complied with the Interconnection Agreement regarding billing 3 format. 4 5 IDS also disputed the charges by claiming that it should not be required to pay 6 the market-based rate charges because BellSouth was charging IDS the market 7 based rate for lines that are not in the applicable MSAs. However, IDS has not 8 presented BellSouth with any evidence to support this claim. This is contrary 9 to Attachment 7, Section 2.2 of the Current Agreement, which states that IDS 10 may not withhold payment on all or part of the bill without supporting 11 documentation. Therefore, it is BellSouth's position that IDS has violated the 12 interconnection agreement and that the unpaid amounts related to market rate billing must be paid to avoid suspension of access to the ordering systems 13 14 and/or disconnection of service. 15 16 Q. DOES THIS CONCLUDE YOUR TESTIMONY? 17 18 A. Yes. 19

20

21

#543682

December 3, 2003

IDS Telecom Attn Elizabeth Fefer 1525 N W 167<sup>th</sup> St Suite 200 Miami, FI 33169

Our records indicate that as of December 2, 3003, we have not received payment of \$808,188.95 on your resale accounts. If payment of this amount is not received by December 18, 2003 requests for additional services will be refused.

Your end users' service will be interrupted unless payment of your regulated charges is received by January 2, 2004.

If your end users' service is interrupted for non-payment of your regulated charges, a restoral fee will apply for each end user account upon restoral of service. This may be the only written notification you receive. In addition further notice may not be given before discontinuing service if a check is dishonored.

#### The breakdown is as follows:

205 Q92 1347	\$.12
205 Q97 4556	\$1,280.27
205 Q97 4557	\$578,506.04
305 Q92 1347	\$1,493.20
305 Q97 4556	\$91,658.26
502 Q97 4556	\$234.99
561 Q92 1347	\$1,770.79
561 Q97 4556	\$98,875.50
601 Q92 1347	\$25.61
601 Q97 4556	\$333.39
615 Q93 2533	\$43.01
615 Q97 4556	\$800.43
704 Q92 1347	\$.56
704 Q97 4556	\$3,761.35
706 Q97 4556 .	\$3,857.17
770 Q97 4556	\$2,417.94
803 Q97 4556	\$1,003.71
904 Q92 I347	\$142.36
904 Q97 4556	\$21,984.25

If you have paid your bill since this notice was prepared, please accept our thanks and disregard this notice. If you have any questions, please call 800 872 3116.

Marlet 12-3-03

December 3, 2003

IDS Telecom Attn: Elizabeth Fefer 1525 N W 167<sup>th</sup> St Suite 200 Miami, Fl 33169

Our records indicate that as of December 2, 2003, we have not received payment of \$7,664,303.80 on your UNE accounts. If payment is not received by December 18, 2003, requests for additional services will be refused.

Your end users' service will be interrupted unless payment of your regulated charges is received by January 2, 2004.

If your end users' service is interrupted for non-payment of your regulated charges, a restoral fee will apply for each end user account upon restoral of service. This may be the only written notification you receive. In addition further notice may not be given before discontinuing service if a check is dishonored.

#### The breakdown is as follows:

\$133,659.83
\$1,658,730.74
\$2,396,959.47
\$1,093,664.58
\$664,092.03
\$542,205.75
\$86,591.95
\$31,984.08
\$814,197.46
\$30.18
\$128,537.30
\$113,650.43

If you have paid your bill since this notice was prepared, please accept our thanks and disregard this notice.

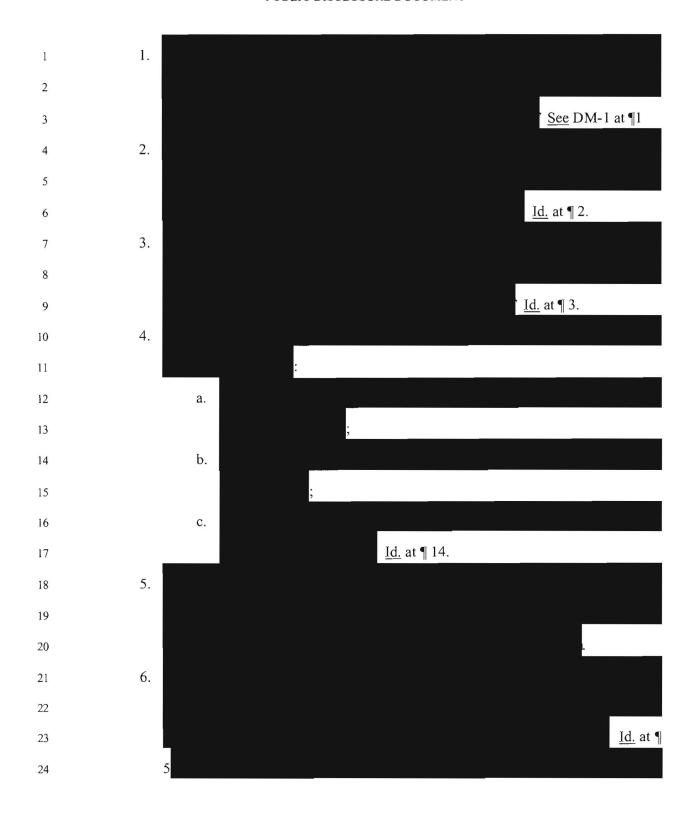
If you have any questions, please call 1 800 872 3116

muled 12.03-03 Pg

1		BELLSOUTH TELECOMMUNICATIONS, INC.
2		DIRECT TESTIMONY OF DAVID F. MELTON, JR.
3		BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
4		DOCKET NO. 031125-TP
5		JULY 15, 2004
6		
7	Q.	PLEASE STATE YOUR NAME, YOUR POSITION WITH BELLSOUTH
8		TELECOMMUNICATIONS, INC. ("BELLSOUTH") AND YOUR BUSINESS
9		ADDRESS.
10		
11	A.	My name is David F. Melton, Jr. I am employed by BellSouth as a Manager - Accounts
12		Receivable Management for the nine-state BellSouth region. My business address is One
13		Chase Corporate Center, Suite 300, Birmingham, AL 35244.
14		
15	Q.	PLEASE PROVIDE A BRIEF DESCRIPTION OF YOUR BACKGROUND AND
16		EXPERIENCE.
17		
18	A.	I graduated from the University of Mobile in 1991 with a Bachelor of Arts degree in
19		Communications. After graduation, I was employed in the field of Retail Management.
20		In 1998, I began my career with BellSouth as a Service Representative in Consumer
21		Services. In 2000, I moved into the Interconnection Services Center as a Supervisor for
22		the CLEC resale billing dispute group. In 2001 moved into the Staff Support group for
23		ICS ARM and have had various responsibilities including UNE-P disputes staff support,
24		Resale/UNE-P disputes staff support and Resale/UNE-P collections staff support.
25		

Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

2		
3	A.	The purpose of my testimony in this proceeding is to respond to Issues 1, 4(b), 5(d) and 6
4		from the June 23, 2004 Order Modifying Order Establishing Procedure in this case.
5		
6	Q.	CAN YOU PROVIDE INFORMATION REGARDING IDS'S PAYMENT HISTORY
7		WITH BELLSOUTH?
8		
9	A.	Yes. IDS routinely pays its bills to BellSouth late and generally on the day a late notice
10		expires. In addition, IDS uses the dispute process to avoid its payment obligations by
I 1		asserting duplicative disputes, unsupported disputes, and disputes that were previously
12		resolved or addressed by the parties.
13		
14	Issue	1: Was there a further agreement to include additional billed amounts into the
15		Settlement Agreement and Settlement Agreement Q account?
15 16		Settlement Agreement and Settlement Agreement Q account?
	Q.	Settlement Agreement and Settlement Agreement Q account?  CAN YOU DESCRIBE THE EVENTS THAT LED TO THE CREATION OF THE
16	Q.	
16 17	Q.	CAN YOU DESCRIBE THE EVENTS THAT LED TO THE CREATION OF THE
16 17 18	Q.	CAN YOU DESCRIBE THE EVENTS THAT LED TO THE CREATION OF THE
16 17 18 19		CAN YOU DESCRIBE THE EVENTS THAT LED TO THE CREATION OF THE PAST DUE Q ACCOUNT?
16 17 18 19 20		CAN YOU DESCRIBE THE EVENTS THAT LED TO THE CREATION OF THE PAST DUE Q ACCOUNT?  Yes. In the spring of 2001, IDS filed a Complaint against BellSouth at the Florida Public
16 17 18 19 20 21		CAN YOU DESCRIBE THE EVENTS THAT LED TO THE CREATION OF THE PAST DUE Q ACCOUNT?  Yes. In the spring of 2001, IDS filed a Complaint against BellSouth at the Florida Public Service Commission ("Commission"). After the first day of the hearing of IDS's
16 17 18 19 20 21 22		CAN YOU DESCRIBE THE EVENTS THAT LED TO THE CREATION OF THE PAST DUE Q ACCOUNT?  Yes. In the spring of 2001, IDS filed a Complaint against BellSouth at the Florida Public Service Commission ("Commission"). After the first day of the hearing of IDS's Complaint in September 2001, the parties reached a settlement. On or about September
16 17 18 19 20 21 22 23		CAN YOU DESCRIBE THE EVENTS THAT LED TO THE CREATION OF THE PAST DUE Q ACCOUNT?  Yes. In the spring of 2001, IDS filed a Complaint against BellSouth at the Florida Public Service Commission ("Commission"). After the first day of the hearing of IDS's Complaint in September 2001, the parties reached a settlement. On or about September 27, 2001, the parties memorialized their agreement by entering into the Settlement



1		
2		<u>Id</u> .
3		7.
4		
5		<u>Id.</u> at ¶ 6.
6		8.
7		
8		<u>Id.</u> at ¶ 7.
9		
10	Q.	DID THE PARTIES EVER ARBITRATE THE DISPUTES THAT WERE CARVED
I 1		OUT OF THE TOTAL AMOUNT OWED IN THE SETTLEMENT AGREEMENT?
12		
13	A.	No. Because of the time and costs associated with submitting the disputes to commercial
14		arbitration, the parties jointly decided to resolve the disputes through negotiation.
15		
16	0	WAS THERE AN AMENDMENT TO THE SETTLEMENT AGREEMENT?

17

23

- Yes. In March 2002, the parties entered into the Settlement Amendment, which is 18 A. attached hereto as Exhibit DM-2. In this agreement, among other things, the parties 19 stated that they resolved the disputes set forth in paragraph 4 of the Settlement 20 Agreement and also determined the Total Amount Due to BellSouth. Specifically, the 21 parties agreed to the following in the Settlement Amendment: 22
  - 1. The Total Amount Due to BellSouth was \$2.475 million See Settlement Amendment at¶ 1.

1		2.	IDS must pay \$200,000 each month by the close of business on the last day of
2			each month until March 31, 2003, which shall fully satisfy the Total Amount Due.
3			<u>Id.</u> at ¶ 2.
4		3.	BellSouth will bill the Total Amount Due under a new Q account termed the
5			"Past Due Q Account." Id. at ¶ 3.
6		4.	BellSouth waived all prior interest or late payment charges on the Total Amount
7			Due but will bill interest and late payment charges on the Total Amount Due
8			beginning in March 2002 at 1.5%. Id. at ¶ 4.
9		5.	BellSouth shall issue to IDS a credit of \$925,000, which IDS withheld from its
10			February 2002 payment. Id. at ¶ 5. This \$925,000 credit resolved the billing
1 I			disputes in Paragraph 4 of the Settlement Agreement.
12		6.	If IDS failed to make the monthly \$200,000 payment for the Past Due Q Account
13			or failed o keep its billing current for all other accounts, IDS will be in breach of
14			the Settlement Amendment and have 14 days to cure said breach or the remaining
15			balance in the Past Due Q Account will become immediately due. <u>Id.</u> at ¶ 8.
16			
17	Q.	WAS	THERE ANY FURTHER AMENDMENTS, MODIFICATIONS OR CHANGES
18		TO EI	THER THE SETTLEMENT AGREEMENT OR SETTLEMENT AMENDMENT?
19			
20	A.	Yes.	In July 2002, BellSouth agreed to allow IDS to defer the monthly \$200,000
21		payme	ent required in the Settlement Agreement and Settlement Amendment for two
22		month	s. An email confirming this agreement is attached hereto as DM-3. The parties did
23		not ex	secute an additional amendment to the Settlement Amendment or the Settlement
24		Agree	ment to memorialize this agreement.
25			

I	Q.	HOW DID THE PARTIES AGREE TO ADDRESS DISPUTES SUBMITTED BY IDS
2		POST-SEPTEMBER 2001 THAT WERE NOT ADDRESSED IN THE SETTLEMENT
3		AGREEMENT?
4		
5	A.	Separate from the Settlement Agreement or Settlement Amendment, Bob Hacker, IDS's
6		CFO, and Leah Cooper of BellSouth agreed to include into the Past Due Q Account
7		disputed amounts totaling approximately \$667,811.15. IDS asserted these dispute after
8		September 2001 but before execution of the Settlement Amendment. Inclusion of these
9		post-September 2001 disputes raised the amount in the Past Due Q Account to
0		approximately \$3.2 million.
1		
12		The parties further agreed that if any of the additional disputes totaling \$667,811.15 were
3		upheld, then BellSouth would credit the Past Due Q Account the amount of the upheld
4		dispute. If the disputes were denied, then the parties agreed that the charges would
5		remain in the Past Due Q Account and would be paid by IDS.
6		
7	Q.	DID IDS AGREE TO THE TRANSFER TO THE PAST DUE Q ACCOUNT?
8		
9	A.	Yes. As evidenced by a June 12, 2003 e-mail from Bob Hacker to Maxine Alagar of
20		BellSouth, which is attached as Exhibit DM-4, IDS agreed to increase the opening
21		balance in the Past Due Q Account to \$3,232,266. As stated by Mr. Hacker:
22		
23		Settlement Amendment stated that the opening balance was \$2.475
24		million. However, opening balance was changed to \$3,232,266
25		by mutual agreement between Leach Cooper, Claude Morton

Ì		and myself, and \$200,000 monthly payments were extended to
2		reflect the larger balance. No document was signed when the
3		Q account balance was increased.
4		
5		(emphasis added). Mr. Hacker even agreed to "formalize in an agreement the larger
6		opening balance" that the parties were operating under. See Exhibit DM-4.
7		
8		Mr. Hacker also reconfirmed this verbal agreement in a June 24, 2003 email and
9		spreadsheet to Maxine Alagar of BellSouth, which is attached as Exhibit DM-5, where
10		Mr. Hacker used "\$3,232,266" as the opening balance for the Past Due Q Account.
11		
12	Q.	WHEN DID BELLSOUTH PERFORM THIS TRANSFER AND ESTABLISH THE
13		PAST DUE Q ACCOUNT?
14		
15	A.	On or around April 10, 2002, BellSouth established the Past Due Q Account and
16		transferred \$3,232,266.10 pursuant to the parties' agreement.
17		
18	Q.	WAS IDS AWARE OF THE TRANSFER AND THE AMOUNT OF THE TRANSFER
19		PRIOR TO THE TRANSFER?
20		
21	A.	Yes. On April 10, 2003, I forwarded to Bob Hacker via email a spreadsheet, which is
22		attached hereto as Exhibit DM-6, identifying the amounts that were transferred to the Past
23		Due Q Account. As set forth in this spreadsheet, the total amount transferred was
24		\$3,232,266.10, which is the exact amount Mr. Hacker stated was transferred in Exhibits

	DM-4 and DM-5. Mr. Hacker received my email dated April 10, 2003 and responded or
	that same date via email, which is attached hereto as Exhibit DM-7, by stating "thanks."
Q.	DID IDS AND BELLSOUTH AGREE TO PUT ANY ADDITIONAL AMOUNTS
	INTO THE PAST DUE Q ACCOUNT?
A.	Yes. In addition to transferring the \$667,811.15 in disputes to the Past Due Q Account
	the parties also agreed to transfer \$68,880.37 in undisputed billings arising between
	September 2001 and March 2002 to the Past Due Q Account. Leah Cooper confirmed
	this Agreement with Bob Hacker in an April 8, 2002 e-mail, which is attached as Exhibit
	DM-6.
Q.	WHAT DOES THE \$3,232,266.10 CONSIST OF?
A.	The amount transferred to the Past Due Q Account consists of the \$2,475,000 set forth in
	the Settlement Amendment, the \$667,811.15 for post-September 2001 disputes, and the
	\$68,880.37 for post-September 2001 undisputed billings.
Q.	HOW WERE THE POST-SEPTEMBER 2001 DISPUTES RESOLVED?
A.	BellSouth upheld \$540,422.50 of the \$667,811.15 disputed by IDS, which resulted in a
	credit of \$668,263.84 being applied to IDS's accounts in August 2002. The amount
	credited exceeded the amount upheld because BellSouth credited IDS with late payment
	and interest charges associated with the upheld disputes.
	A. Q. Q.

1	Q.	WHERE DID BELLSOUTH APPLY THESE CREDITS?
2		
3	A.	Instead of applying these credits in the Past Due Q Account, BellSouth applied the credits
4		to the accounts where the chargers were originally billed. Thus, IDS's actual billing
5		accounts were reduced to reflect the resolution of disputes in IDS's favor. Nevertheless,
6		IDS received all of the credits they were entitled to receive per agreement of the parties.
7		
8	Q.	DID IDS KNOW THAT BELLSOUTH APPLIED CREDITS IN ITS FAVOR FOR THE
9		POST-SEPTEMBER 2001 DISPUTES IN ITS ACTUAL BILLING ACCOUNTS?
0		
I	A.	Yes. The application of the \$668,263.84 in credits to the actual billing accounts was
12		reflected in IDS's August 2002 bills and the Billing Adjustment Request ("BAR") forms
13		BellSouth provided to IDS. These BAR forms set forth the resolution of each dispute and
4		the amount of the credit applied to each billing account. A copy of each BAR Form
15		representing the \$668,263.84 in applied credits is attached to my testimony as Exhibit
16		DM-9.
17		
18	Q.	HAS IDS EVER DISPUTED THE APPLICATION OF THE CREDITS IN THE
9		MANNER APPLIED BY BELLSOUTH?
20		
21	A.	No. In fact, as evidenced by Exhibit DM-5, Mr. Hacker of IDS did not reflect any
22		adjustment to the Past Due Q Account for the application of the \$668,263.84 in credits to
23		the Past Due Q Account.
24		
25		

1	Q.	HOW MUCH IS LEFT TO BE PAID ON THE PAST DUE Q ACCOUNT?
2		
3	A.	As of December 2003, the Past Due Q Account had a balance of \$597,783.85.
4		
5	Q.	WAS IDS GIVEN ALL THE CREDITS IT WAS ENTITLED TO UNDER THE
6		SETTLEMENT AGREEMENT AND SETTLEMENT AMENDMENT? PLEASE
7		EXPLAIN.
8		
9	A.	Yes. Pursuant to the Settlement Agreement, IDS was entitled to
10		BellSouth applied these credits on November 13, 2001, December 3, 2001 and December
11		17, 2001, respectively. Additionally, per the Settlement Amendment, BellSouth applied
12		a credit of \$925,000 on March 22, 2002. Finally, as stated above, BellSouth applied
13		\$668,63.84 in credits representing the resolution of the post-September 2001 disputes in
14		August 2002.
15		
16	Q.	WHAT WAS THE PURPOSE OF YOUR MEETING WITH IDS ON JANUARY 2,
17		2004? WHAT GENERATED THE PAYMENTS OF \$1 MILLION AND \$800.000.00?
18		
19	A.	After a conference call with the Commission Staff in late December 2003, the parties
20		agreed to meet on January 2, 2004 to attempt to reach an agreement on IDS's billing
21		disputes. Roger Edmonds and I went through the issues and disputes with Elizabeth
22		Fefer and Diane Larkin of IDS to ascertain whether IDS had asserted duplicative
23		disputes. In this process, IDS admitted that it had asserted several duplicative disputes
24		for its UNE billings and thus paid BellSouth \$1 million on January 2, 2004 and an
25		additional \$800,000 on January 15, 2004.

1	Issue 4	(b): Does IDS owe BellSouth for DUF charges, if so, how much is owed?
2		
3	Q.	HOW MUCH IN DUF CHARGES DOES IDS OWE BELLSOUTH?
4		
5	A.	As of April 13, 2004, IDS owes BellSouth \$1,438,276.63 for DUF charges in the State of
6		Florida for the time period of December 2001 to November 2002.
7		
8	Q.	HOW DID BELLSOUTH CALCULATE THIS FIGURE?
9		
10	A.	BellSouth used IDS's own calculation to determine this figure.
Ιl		
12	Q.	HAS IDS MADE ANY PAYMENTS FOR DUF CHARGES?
13		
14	A.	IDS has refused to pay the DUF rate set forth in the parties' prior agreement from
15		December 2001 to November 2002. Instead, IDS has paid the rates established by the
16		Commission in Order No. PSC- 02-1311-FOF-TP in September 2002 for the time period
17		in dispute. Thus, the amount in dispute represents the difference between the rate set
18		forth in the parties' prior agreement and the rate established by the Commission in
19		September 2002. Ms. Kathy Blake explains in her testimony why this dispute is
20		improper.
21		
22	Issue :	Based on subparts (a) and (b) above, how much does IDS owe BellSouth, if
23		any?
24		
25		

1	Q.	HOW MUCH IS THE MARKET BASED RATE DISPUTE?
2		
3	A.	The current value of this dispute is \$2,458,493.34 for the time period October 2001
4		through November 2003. BellSouth has not received IDS's disputes for June 2004 and
5		thus this figure should increase prior to the hearing.
6		
7	Q.	HOW DID BELLSOUH CALCULATE THIS DISPUTE?
8		
9	A.	As with the DUF dispute, BellSouth used IDS's figures to ascertain the value of this
10		dispute.
11		
12	Issue	6: When should any credit or payment be submitted?
13		
14	Q.	IF THE DISPUTES ARE RESOLVED IN BELLSOUTH'S FAVOR, WHEN SHOULD
15		ANY PAYMENTS BE MADE?
16		
17	A.	The Interconnection Agreement between the parties is clear on this issue. Pursuant to
18		Attachment 7, Section 2.2, if a billing dispute is resolved in BellSouth's favor, IDS must
19		make "immediate payment of any of the disputed amount owed" or BellSouth shall have
20		the right to "pursue normal treatment procedures." Accordingly, if the Commission finds
21		in BellSouth's favor for the disputes asserted in this proceeding, IDS should make
22		immediate payment of the \$3,896,769.97 BellSouth is seeking to collect.
23		
24		
25		

1 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

2

3 A. Yes.

BellSouth Telecommunications, Inc. FPSC Docket No. 031125-TP Exhibit No. DM-1

#### AMENDMENT TO SETTLEMENT AGREEMENT

THIS AMENDMENT TO SETTLEMENT AGREEMENT ("Amendment") is entered into this 25th day of March, 2002, by BellSouth Telecommunications, Inc. ("BST") and IDS Long Distance, Inc. n/k/a IDS Telcom, L.L.C. ("IDS") (collectively referred to as the "Parties").

#### RECITALS

WHEREAS, on or about September 27, 2001, BST and IDS entered into a settlement agreement resolving certain disputed issues between the Parties (the "Settlement Agreement");

WHEREAS, BellSouth Intellectual Property Corporation ("BIPCO") was also a party to the Settlement Agreement but does not have an interest in this Amendment;

WHEREAS, the Settlement Agreement contained provisions calling for the future resolution of disputed sums owed to BST by IDS;

WHEREAS, the Parties agreed to implement the Settlement Agreement by determining a Total Amount Due to BST by IDS and then reducing that Total Amount Due by the amount resolving the disputed issues set forth in Paragraph 4 of the Settlement Agreement; and

WHEREAS, the Parties have determined the Total Amount Due and have resolved the pending disputes set forth in Paragraph 4 of the Settlement Agreement and hereby wish to memorialize such agreement.

NOW, THEREFORE, in consideration of the mutual promises contained in this Amendment, and for other good an valuable consideration, the receipt and sufficiency of which is hereby acknowledged, BST and IDS, intending to be bound by this Amendment, hereby agree as follows:

- 1. The Total Amount Due to BST by IDS is \$2,475,000.
- 2. IDS shall continue to pay BST the sum of \$200,000 per month by the close of business on the last day each month until March 31, 2003, which shall fully satisfy the Total Amount Due.
- 3. BST will bill the Total Amount Due to IDS under a new and separate Q account which will be designated as the Past Due Q Account.
- 4. BST will waive all prior interest or late payment charges on the Total Amount Due. However, interest and late payment charges will accrue on the Total Amount Due under the Past Due Q Account beginning in March, 2002. Interest will accrue at 1.5%.

- 5. BellSouth shall issue IDS a credit in the amount of \$925,000. BellSouth allowed IDS to withhold this amount from its payment due to BellSouth in February 2002.
- 6. BST shall file and IDS shall execute a UCC-1 against IDS' assets to secure an interest in the Total Amount Due.
- 7. IDS shall keep all bills, billed under CRIS or CABS, current and shall not allow any undisputed current charges to become past due.
- 8. Should IDS fail to make a payment of \$200,000 to BST in any given month pursuant to this Amendment for the Past Due Q Account or fail to keep its billing current for all other accounts, IDS will be in breach of this Amendment. IDS shall have fourteen (14) days to cure such breach. If the breach is not cured within fourteen (14) days, the remaining balance of the Total Amount Due in the Past Due Q Account will immediately become due and owing and IDS shall pay to BST the full amount.
- 9. Except as specifically set forth herein, all of the provisions of the Settlement Agreement remain in full force and effect.
- 10. The Parties after executing this Amendment will be bound by the terms and conditions contained herein.
- 11. The Effective Date of this Amendment is March 25, 2002. The undersigned Parties hereby execute this Agreement.

IDS TELCOM, INC.

BELLSOUTH

TELECOMMUNICATIONS, INC.

/

Name:

Title: CFO

Mama

la: Ca 2

CVIDA

## Melton, David

From:

Morton Claude P [Morton\_Claude\_P/m7\_mail7a@bridge.bellsouth.com]

Sent:

Thursday, July 18, 2002 6:21 PM

To:

rhacker@IDSTELCOM.com

Cc:

Cooper, Leah; Goldberg, Harry; Kitchings, Langley; Mangina, Leisa G; Mason, Ann M;

Melton, David; Royer, Julie A; Smith, Lynn A

Subject:

IDS

Yes. This is to confirm my offer to you that your monthly payments (\$200,000.00) agreed to in the settlement agreement can be postponed for two months (presumably this would be August and September, 2002). The interest charges would continue to accrue.

The other conditions of the settlement agreement are not affected by this offer. IDS must continue to pay the current monthly bills within terms as noted in the settlement agreement. Failure to do so will be cause for BellSouth to stop processing orders and to begin the disconnection process.

After the two month hiatus, the payments would resume and run until the full amount of the settlement agreement (plus interest) has been paid.

I would ask that you e-mail me each of the two months when you delay the payment, so that I can notify my people monitoring the compliance to the settlement agreement.

If you have any questions about this, please call me at 205-714-7385.

Claude Morton

# Canty, Rulley

From: Robert Hacker [rhacker@IDSTELCOM.com]

**Sent:** Thursday, June 12, 2003 5:25 PM

To: Maxine Alagar (E-mail)

Subject: IDS Settlement Agreement Q Account

Received a call from Sharon Gaston Tuesday basically saying that the Q account related to the Settlement Agreement was due and payable in March 2003 and if payment was not made in 5 business days......

Settlement Ammendment stated that opening balance was \$2.475 million. However, opening balance was changed to \$3,232,266 by mutual agreement between Leah Cooper, Claude Morton and myself, and \$200,000 monthly payments were extended to reflect the larger balance. No document was signed when the Q account balance was increased. We have made ever payment of \$200,000 since the beginning (approximately February 2001).

If you need to formalize in an agreement the larger opening balance we have been operating under since last year, I would be happy to sign.

Let me know your thoughts.

Robert H. Hacker Chief Financial Officer IDS Telcom LLC 305-612-4204 rhacker@idstelcom.com

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# Alagar, Maxine P

From:

Robert Hacker [rhacker@IDSTELCOM.com]

Sent:

Tuesday, June 24, 2003 2:51 PM Maxine Alagar (E-mail)

To:

Subject:

IDS Q Settlement BLS 6-03 reconciliation.xls



Q Settlement BLS 6-03 reconcil...

<<Q Settlement BLS 6-03 reconciliation.xls>> Max
The attached shows how we think the Q account looks. Let me know

# **CONFIDENTIAL**

	Opening balance	Interest Payable	check#	Principal Paid	Interest Paid	Ending Balance
Mar-02	\$3,232,266.00	\$0.00	4592-4960	400,000		\$2,832,266.00
Apr-02	\$2,832,266.00	\$0.00	5257	200,000		\$2,632,266.00
May-02	\$2,632,266.00	\$42,489.94	5550	200,000		\$2,474,755.94
Jun-02	\$2,474,755.94	\$42,490.09	6007	200,000		\$2,317,246.03
Jul-02	\$2,317,246.03	\$40,758.69	6206	200,000		\$2,158,004.72
Aug-02	\$2,158,004.72	\$38,370.07	6610	200,000		\$1,996,374.79
Sep-02	\$1,996,374.79	\$35,945.62	6997	200,000		\$1,832,320.41
Oct-02	\$1,832,320.41	\$33,484.81				\$1,865,805.22
Nov-02	\$1,865,805.22	\$33,987.08				\$1,899,792.30
Dec-02	\$1,899,792.30	\$34,496.88	8278	200,000		\$1,734,289.18
Jan-03	\$1,734,289.18	\$27,481.14	8794	200,000		\$1,561,770.32
Feb-03	\$1,561,770.32	\$24,481.29	9184	200,000		\$1,386,251.61
Mar-03	\$1,386,251.61	\$21,069.08	10001	200,000	27,491.14	\$1,179,829.55
Apr-03	\$1,179,829.55	\$15,079.23	10406	200,000	21,079.08	\$973,829.70
May-03	\$973,829.70	\$14,395.82	10807	200,000	39,570.52	\$748,655.00
Jun-03	\$748,655.00	\$11,229.83	11221	200,000	361,000.00	\$198,884.83
Jul-03						
Aug-03						
Sep-03						
Oct-03						

# Melton, David

From: Sent:

Melton David [Melton\_David/m2\_mail2a@brldge.bellsouth.com] Wednesday, April 10, 2002 12:23 PM

To: C¢:

rhacker@idstelcom.com Cooper, Leah

Subject:

IDS transfers by account



## IDSADJ2.XLS

Attached are the amounts being transferred by Q account.

David Melton BellSouth 205-977-0134

Attochiet #

	Total
ID S TELECOM LLC	
*205 Q92 1090 090	\$40,799.96
205 Q92 1347 347	\$8.16
205 Q92 8006 006	\$0.99
205 Q97 4556 506	\$13,373.99
*305 Q97 4556 506	\$63,072.39
*502 Q92 1090 090	\$139,607.29
502 Q92 1347 347	\$0.00
502 Q92 8006 006	\$0.00
502 Q97 4556 506	\$3,885.57
601 Q97 4556 506	\$268.78
*615 Q95 6307 307	\$753.51
*704 Q92 1090 090	\$24,003.18
704 Q92 1347 347	\$0.10
704 Q97 4556 506	\$137.55
706 Q97 4556 506	\$5,899.78
770 Q97 4556 506	\$11,467.07
*803 Q93 5378 389	\$7,747.45
*904 Q97 4556 506	\$21,199.38
305 Q97 1090	\$589,340.10
561 Q97 1090	\$989,260.23
706 Q97 1090	\$125,172.23
770 Q97 1090	\$130,072.36
904 Q97 1090	\$1,063,865.11
305 Q92 1347	\$963.98
561 Q92 1347	\$1,065.74
706 Q92 1347	\$46,43
770 Q92 8006	\$13.96
904 Q92 1347	\$240.81
Totals for I D S TELECOM LLC	\$3,232,266.10
TOWNS TOLLD O LEFFOON FFO	Ψυ, ΖυΣ, Συυ. 10

Page 1 of 1

#### Melton, David

From: Sent: rhacker@IDSTELCOM.com

Wednesday, April 10, 2002 3:50 PM

To:

Melton, David

Subject:

RE: IDS transfers by account

thanks.

Robert H. Hacker Chief Financial Officer IDS Telcom LLC 305-612-4204 rhacker@idstelcom.com

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\*\*\*\*\*\*\*\*\*\*\*\*

----Original Message----

From: David.Melton@bridge.bellsouth.com [mailto:David.Melton@bridge.bellsouth.com] Sent: Wednesday, April 10, 2002 12:23 PM

To: rhacker@idstelcom.com Cc: Leah.Cooper@BellSouth.COM Subject: IDS transfers by account

Attached are the amounts being transferred by Q account.

David Melton BellSouth 205-977-0134

#### Cooper, Leah

From:

Cooper, Leah

Sent:

Monday, April 08, 2002 5:54 PM

To:

'rhacker@idstelcom.com'

Cc: Subject: Cooper, Leah New Q account

Hi Bob. Per our discussion today, just want to confirm that the \$68,000 that is part of your overall outstanding balance, but not part of a pending dispute, will be lumped into the new Q account with the \$2.475. It will be included in the \$200,000 per month payment plan.

Also, BellSouth still considers a pre-negotiation meeting a good idea. As soon as I get you a new contract negotiator, we will set meeting asap. Trying to work on that tomorrow.

Thanks,

Leah

Leah G. Cooper Attorney BellSouth Telecommunications, Inc. 404.335.0764 Leah.Cooper@bellsouth.com

Carrier Dispute Section	1					
(yyyy-mm-dd): (Yes/No): ☐ Yes ☐ No			3. * Carrier Claim/Audit Number: BS01302002008 Carrier Name: IDS Telcom			
4. * Select Service Type: ☐ Switched Access ☐ Special Access ☐ Interconnection ☐ UNE ☐ PIC-C ☐ Equal Access ☐ Resale ☐ Collocation ☐ LNP						
5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Account:561-Q97-1090			
			8. * BellSouti	•		
9. * Amount Disputed: 74,094.35	. Recurring Non-Recurring		1	12. * Bill Dates/Invoice Dates: 12-17-01 or From: & To: Dates (yyyy/mm/dd)		
13. Amount Withheld fro \$74,094.35	om Bill:		14. * # BAN N 561-Q97-1090	14. * # BAN Number(s)/Q Account(s) Short Paid: 561-Q97-1090		
15. * Reason Amount Is	In Question (Ta	riff or Contract	Reference as app	propriate): {Continue on :	second page if needed}	
Usage elements rerates,						
Attached, is a marked	-up copy of the	page(s) on which	the questioned it	em(s) appears:		
Additional Information (i.e	. page number(	s), item number(	s) on bill etc.)			
Attached, is a Spread			is required for Ma	ss Disputes.		
Select Mass Dispute Ty	Select Mass Dispute Type: MRC OCC USG LPC TAX					
	This type of dispute must be submitted via the dispute templates found on the following URL.  http://www.interconnection.bellsouth.com/forms/billing&collections.html					
(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)						
Disputing Carrier Contact Section:						
16. Name: Diane O'Donnell 17. e-mail: dodonnell@idstelcom.com						
18. Telephone #: 305-612-4174						
BellSouth Dispute Receipt Acknowledgement Section:						
21. Date (yyyy-mm-dd)   22. BellSouth Audit Number:   23. Contact Number:						
122560 Contact Name:						
Dispute Rejection Section:						
☐ Dispute Rejected See Field # 33 For Explanation:						
Billing Adjustment Res	THE RESERVE THE PROPERTY OF THE PARTY OF THE	THE RESERVE OF THE PARTY OF THE				
24. \$ Amount Disputed: \$73,10 \$74,094.35		5. \$ Debit	27. \$ Denied: \$932.39	28. \$ Additional Credit: \$9,254.45	29. \$ Additional Debit:	
30. \$ Net Credit / Debit: \$82,416.41 31. Invoice or Bill Adjustment will appear: 08-2002				08-2002		
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 561Q971090						
33. Explanation - (Continue on second page if needed): I ADJUSTED THE DIFFERENCE IN						
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$9254.45  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE			39234.43			
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)						
34. Service Rep Name: RUTH PAINE 35. Telephone #: 1-800-773-4967+5+67422#			36. Fax #	36. Fax #:205 682-2725 37. Date: (yyyy-mm-dd): 2002-07-26		
38. BellSouth conside	ers this dispute in dispute closed	esolved; if we do and concurred.	not hear from yo "All UN-Disputed"	u within 5 business days Monies Are Now Due."	we will consider this	

Indicates this is a required field see list of field descriptions.

This form may be found at <a href="http://www.interconnection.bellsouth.com/forms/billing&collections.html">http://www.interconnection.bellsouth.com/forms/billing&collections.html</a>

01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)					
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)					

Billing Adjustment Response Section Continued (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.
· ·

Carrier Dispute Section						
1. * Date 2001-12-20 (yyyy-mm-dd):	A		3. * Carrier Claim/Audit Number: BS12202001016 Carrier Name: IDS Telcom			
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C  Equal Access Resale Collocation LNP						
5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Account:904-Q97-1090			
7. * End User Telephone Number (If Q Account):			8. * BellSouth Circuit number(s) (If Applicable):			
9. * Amount Disputed: 63,417.78	ted: 10. 11. NonRecurring NonRecurring Charges Charges		12. * Bill Dates/Invoice Dates: 11-17-01 or From: & To: Dates (yyyy/mm/dd)			
13. Amount Withheld fro \$63,417.78	m Bill:		14. * # BAN N 904-Q97-1090	14. * # BAN Number(s)/Q Account(s) Short Paid: 904-Q97-1090		
15. * Reason Amount Is	In Question (Ta	riff or Contract	Reference as app	oropriate): (Continue on s	second page if needed}	
Usage elements rerates						
		-	_			
Attached, is a marked				em(s) appears:		
Additional Information (i.e	. page number(	s), item number(	s) on bill etc.)			
Attached, is a Spread	sheet listing dis	pute details, this	is required for Ma	ss Disputes.		
Select Mass Dispute Ty	pe: 🔲 MRC	C □ occ 区	JUSG 🗌 LPC	□ TAX		
	This type of dispute must be submitted via the dispute templates found on the following URL.  http://www.interconnection.bellsouth.com/forms/billing&collections.html					
(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)						
Disputing Carrier Conta	The second secon	CONTRACTOR OF THE PARTY OF THE	THE PERSON NAMED IN COLUMN TWO IS NOT THE OWNER.	na a provincia de constante de constante de la constante de constante de constante de constante de constante d	· ·	
16. Name: Diane O'Donnell 17. e-mail: dodonnell@idstelcom.com						
18. Telephone #: 305-612-4174						
20. Address: 1525 NW 167 <sup>th</sup> Street, #200, Miami, FL 33169						
BellSouth Dispute Receipt Acknowledgement Section:  21. Date (yvvy-mm-dd)   22. BellSouth Audit Number:   23. Contact Number:						
21. Date (yyyy-min-dd)	21. Date (yyyy-mm-dd) 22. BellSouth Audit Number: 23. Contact Number: Contact Name:					
Dispute Rejection Section:						
☐ Dispute Rejected See Field # 33 For Explanation:						
Billing Adjustment Resp		- 1				
24. \$ Amount	(T)	i. \$ Debit	27. \$ Denied:	28. \$ Additional Credit: \$9,125.42	29. \$ Additional Debit:	
30. \$ Net Credit / Debit: \$72,765.96 31. Invoice or Bill Adjustment will appear: 08-2002			08-2002			
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 904Q971090						
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN						
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$9125.42  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE			3123.42			
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)						
	34. Service Rep Name: RUTH PAINE       36. Fax #:205 682-2725         35. Telephone #: 1-800-773-4967+5+67422#       37. Date: (yyyy-mm-dd): 2002-07-26			-26		
	ers this dispute	resolved; if we do	not hear from yo	u within 5 business days Monies Are Now Due."		

Indicates this is a required field see list of field descriptions.

This form may be found at <a href="http://www.interconnection.bellsouth.com/forms/billing&collections.html">http://www.interconnection.bellsouth.com/forms/billing&collections.html</a>
01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)
ANAGON AND PROCESS OF THE PROCESS OF

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.
·

Carrier Dispute Section:			And the second		Control of the Contro	
1. * Date 2001-12-20 (yyyy-mm-dd):	n-dd): (Yes/No): ⊠ Yes □ No			3. * Carrier Claim/Audit Number: BS12202001003 Carrier Name: IDS Telcom		
4. * Select Service Type: ☐ Switched Access ☐ Special Access ☐ Interconnection ☑ UNE ☐ PIC-C ☐ Equal Access ☐ Resale ☐ Collocation ☐ LNP						
5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Acc	6. * BAN/Q Account:305-Q97-1090		
7. * End User Telephon	e Number (If Q	Account):	8. * BellSout	8. * BellSouth Circuit number(s) (If Applicable):		
9. * Amount Disputed: 38,741.55	10.☐ NonRecurring Charges Charges 11. ☑ 12. * Bill Dates/Invoice Dates: 11-17-01 or From: & To: Dates (yyyy/mm/dd)					
13. Amount Withheld fro \$38,741.55	m Bill:		14. * # BAN N 305-Q97-1090	14. * # BAN Number(s)/Q Account(s) Short Paid: 305-Q97-1090		
15. * Reason Amount Is Usage elements rerates,	In Question <i>(Ta</i> l Usage backbillin	riff or Contract ng not in agreem	Reference as appeared with interconn	propriate): {Continue on ection agreement	second page if needed}	
Attached, is a marked-Additional Information (i.e.				em(s) appears:		
Attached, is a Spread			is required for Ma			
This type of dispute must be submitted via the dispute templates found on the following URL http://www.interconnection.bellsouth.com/forms/billing&collections.html						
(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)						
Disputing Carrier Conta	Disputing Carrier Contact Section:					
16. Name: Diane O'Donnell 17. e-mail: dodonnell@idstelcom.com						
18. Telephone #: 305-612-4174						
BellSouth Dispute Receipt Acknowledgement Section:						
21. Date (yyyy-mm-dd)						
Dispute Rejection Section:						
☐ Dispute Rejected See Field # 33 For Explanation:						
Billing Adjustment Resp	onse Section:	100	The state of the s	100		
			29. \$ Additional Debit:			
30. \$ Net Credit / Debit: \$64,823.09 31. Invoice or Bill Adjustment will appear: 08-2002						
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 305 Q97-1090						
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN				¢9420 22		
	THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$8129.32  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE			DO 129.32		
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)						
34. Service Rep Name: R 35. Telephone #: 1-800-7		22#		:205 682-2725 (yyyy-mm-dd): 2002-07	'-26	
38. BellSouth conside			o not hear from yo	u within 5 business day Monies Are Now Due."	s we will consider this	

Indicates this is a required field see list of field descriptions.

This form may be found at  $\frac{\text{http://www.interconnection.bellsouth.com/forms/billing\&collections.html}}{01/02/04}$ 

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

Carrier Dispute Section	1-10-1	1		193		
1. * Date 2002-01-30	1. * Date 2002-01-30   2. * New Dispute   :			3. * Carrier Claim/Audit Number: BS0130200021		
(yyyy-mm-dd):	(Yes/No): ⊠		Carrier Name: IDS Telcom			
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C  Equal Access Resale Collocation LNP						
5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Account:904-Q97-1090			
7. * End User Telephone Number (If Q Account):			8. * BellSouth Circuit number(s) (If Applicable):			
9. * Amount Disputed: 56,874.11	. Recurring MonRecurring			12. * Bill Dates/Invoice Dates: 12-17-01 or From: & To: Dates (yyyy/mm/dd)		
13. Amount Withheld fro \$56,874.11	entered in the control		904-Q97-1090	14. * # BAN Number(s)/Q Account(s) Short Paid: 904-Q97-1090		
15. * Reason Amount Is	In Question (Ta	riff or Contract	Reference as ap	propriate): (Continue on	second page if needed}	
Usage elements rerates,	Usage backbillir	ng not in agreem	ent with interconn	ection agreement		
Attached, is a marked				em(s) appears:	-	
Additional Information (i.e	. page number(	s), item number(	s) on bill etc.)			
Attached, is a Spread	shoot listing dis	nute details, this	is required for Ma	nee Dienutee		
Select Mass Dispute Type			USG LP			
This type of dispute must be submitted via the dispute templates found on the following URL.						
http://www.interconnection.bellsouth.com/forms/billing&collections.html						
(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)						
Disputing Carrier Contact Section:						
16. Name: Diane O'Donnell 17. e-mail: dodonnell@idstelcom.com						
18. Telephone #: 305-612-4174						
20. Address: 1525 NW 167 <sup>th</sup> Street, #200, Miami, FL 33169						
BellSouth Dispute Receipt Acknowledgement Section:  21. Date (yvyy-mm-dd)   22. BellSouth Audit Number:   23. Contact Number:						
21. Date (yyyy-mm-dd)	122573	Addit Number.	Contact No			
Dispute Rejection Section	ont					
☐ Dispute Rejected See Field # 33 For Explanation:						
Billing Adjustment Resp	onse Section:		9194			
24. \$ Amount 25. \$ 0 Disputed: \$57,00 \$56,874.11		. \$ Debit	27. \$ Denied:	28. \$ Additional Credit: \$7,218.52	29. \$ Additional Debit:	
30. \$ Net Credit / Debit: \$64,285.19 31. Invoice or Bill Adjustment will appear: 8-2002				: 8-2002		
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 904Q971090						
33. Explanation - (Continue on second page if needed): I ADJUSTED THE DIFFERENCE IN						
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$7218.52  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE				\$7218.52		
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)						
34. Service Rep Name: R				:205 682-2725	<u>-,                                      </u>	
35. Telephone #: 1-800-7	73-4967+5+674	122#	37. Date:	(yyyy-mm-dd): 2002-07	-26	
38. BellSouth conside				u within 5 business day. Monies Are Now Doe."	s we will consider this	

Indicates this is a required field see list of field descriptions.

This form may be found at <a href="http://www.interconnection.bellsouth.com/forms/billing&collections.html">http://www.interconnection.bellsouth.com/forms/billing&collections.html</a> 01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Control of the contro
Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

Carrier Dispute Section						
1. * Date 2002-01-30 (yyyy-mm-dd):	The state of the s			3. * Carrier Claim/Audit Number: BS0130200023 Carrier Name: IDS Telcom		
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C  Equal Access Resale Collocation LNP						
5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Acc	6. * BAN/Q Account:704-Q92-1090		
7. * End User Telephor		Account):	8. * BellSout	8. * BellSouth Circuit number(s) (If Applicable):		
9. * Amount Disputed: 52,176.82	Disputed: 10. 11. NonRecurring NonRecurring Charges Charges			/Invoice Dates: 10-22-0 & To: Dates (yy		
13. Amount Withheld fro \$52,176.82	m Bill:		14. * # BAN N 704-Q92-1090	umber(s)/Q Account(s)	Short Paid:	
15. * Reason Amount Is	In Question (Ta	ariff or Contract	Reference as app	oropriate): {Continue on :	second page if needed}	
Usage elements rerates						
Attached, is a marked				em(s) appears:		
Additional Information (i.e	. page number	(s), item number(	(s) on bill etc.)			
Attached, is a Spread	 Isheet listing dis	spute details, this	s is required for Ma	ss Disputes.		
Select Mass Dispute Ty	pe: 🗆 MRC		USG □ LPC	C 🗆 TAX		
This type of dispute must http://www.interconnec	be submitted vi	ia the dispute ter	mplates found on the	he following URL.		
(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)						
Disputing Carrier Contact Section:						
16. Name: Diane O'Donn			e-mail: dodonnell@			
			(Area Code) Fax #	:305-612-4880		
20. Address: 1525 NW 167 <sup>th</sup> Street, #200, Miami, FL 33169  BellSouth Dispute Receipt Acknowledgement Section:						
21. Date (yyyy-mm-dd)		Audit Number:	23. Contact Nu	mber:		
Zi. Date (yyyy iiiii da)	122575	Addit Marrison.	Contact Na			
Dispute Rejection Secti	on			**	2.00	
☐ Dispute Rejected S	ee Field # 33 Fo	or Explanation:				
Billing Adjustment Res						
24. \$ Amount		6. \$ Debit	27. \$ Denied:	28. \$ Additional Credit: \$8,535.99	29. \$ Additional Debit:	
30. \$ Net Credit / Debit: \$61,706.19  31. Invoice or Bill Adjustment will appear: 08-2002						
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 704Q921090						
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN						
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$8535.99  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE						
INTERCONNECTION AC	INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)					
34. Service Rep Name: F 35. Telephone #: 1-800-7		422#	23925	:205 682-2725 (yyyy-mm-dd): 2002-07	-26	
	ers this dispute	resolved; if we do	o not hear from yo	u within 5 business day Monies Are Now Due."		

Indicates this is a required field see list of field descriptions.

This form may be found at <a href="http://www.interconnection.bellsouth.com/forms/billing&collections.html">http://www.interconnection.bellsouth.com/forms/billing&collections.html</a>
01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrie	er Dispute Section: - Continued - (Additional Dispute Notes)
<b>1</b> 5. <b>*</b>	Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)
-	

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

1. * Date 2002-01-30	Carrier Dispute Section:			1.20 Miles	and the state of t	44 90 34 44		
Equal Access	701 2 2	The second control of			0200025			
7. * End User Telephone Number (If Q Account):  9. * Amount Disputed: Charges  10. □ Recurring Charges  11. □ NonRecurring Charges  12. * Bill Dates/Invoice Dates: 11-22-01 or From: 8. To: Dates (yyyy/mm/dd)  13. Amount Withheld from Bill: \$52,583.29  15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Continue on second page if needed) Usage elements rerates  □ Attached, is a marked-up copy of the page(s) on which the questioned item(s) appears: Additional Information (i.e. page number(s), item number(s) on bill etc.)  □ Attached, is a Spreadsheet listing dispute details, this is required for Mass Disputes. Select Mass Dispute Type: □ MRC □ OCC □ USG □ LPC □ TAX  This type of dispute must be submitted via the dispute templates found on the following URL http://www.interconnection.bellsouth.com/forms/billing&collections.html (Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.) Disputing Carrier Contact Section: 18. Name: Dispute Rejected See Field # 33 For Explanation: 20. Address: 1525 NW 167 <sup>th</sup> Street, #200, Miami, FL 33169 BellSouth Dispute Rejected See Field # 33 For Explanation:  □ Dispute Rejection Section: □ Dispute Rejection Section: 24. \$ Amount □ \$2.\$ Credit: 26.\$ Debit □ 27.\$ Denied: 28.\$ Additional □ 29.\$ Additional Debit: Credit: \$7,688.15  Dispute Rejection Section: □ Dispute Rejection Section: 29. \$ BAN Number(s) Q Account(s) Credit/Debit Applied To: 7040921090 30.\$ Net Credit / Debit: \$61,305.04 31. Invoice or Bill Adjustment will appear: 08-2002 32. \$ BAN Number(s) Q Account(s) Credit/Debit Applied To: 7040921090 33. \$ Explanation - (Continue on second page if needed): I ADJUSTED THE DIFFERENCE IN INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (continue on nect page) 34. \$ Service Rep Name: RITH PAINE □ 36. \$ Service Rep Name: RITH PAIN	☐ Equal Access ☐ Resale ☐ Collocation ☐ LNP							
9. * Amount Disputed:   10.	5. * Carrier (IXC) ACNA/CLI	EC/OCN: 8368		6. * BAN/Q Acc	count:704-Q92-1090			
Recurring Charges   RonRecurring Charges   RonRecurring Charges   Ronges			Account):	8. * BellSout	8. * BellSouth Circuit number(s) (If Applicable):			
S52,583.29   T04-Q92-1090		Recurring NonRecurring 72. Bill Dates/Invoice Dates, 11-22-01 or						
Usage elements rerates    Attached, is a marked-up copy of the page(s) on which the questioned item(s) appears:		m Bill:			umber(s)/Q Account(s)	Short Paid:		
Usage elements rerates    Attached, is a marked-up copy of the page(s) on which the questioned item(s) appears:	15. * Reason Amount Is I	n Question (Tai	riff or Contract	Reference as app	oropriate): {Continue on :	second page if needed)		
Additional Information (i.e. page number(s), item number(s) on bill etc.)  Attached, is a Spreadsheet listing dispute details, this is required for Mass Disputes.  Select Mass Dispute Type:	Usage elements rerates							
Additional Information (i.e. page number(s), item number(s) on bill etc.)  Attached, is a Spreadsheet listing dispute details, this is required for Mass Disputes.  Select Mass Dispute Type:					781			
Attached, is a Spreadsheet listing dispute details, this is required for Mass Disputes.   Select Mass Dispute Type:	Attached, is a marked-	up copy of the p	page(s) on which	h the questioned it	em(s) appears:			
Select Mass Dispute Type:   MRC   OCC   USG   LPC   TAX  This type of dispute must be submitted via the dispute templates found on the following URL.  http://www.interconnection.bellsouth.com/forms/billing&collections.html  (Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)  Disputing Carrier Contact Section:  16. Name: Diane O'Donnell   17. e-mail: dodonnell@idstelcom.com  18. Telephone #: 305-612-4174   19. (Area Code) Fax #:305-612-4880  20. Address: 1525 NW 167 <sup>III</sup> Street, #200, Miami, FL 33169  BellSouth Dispute Receipt Acknowledgement Section:  21. Date (yyyy-mm-dd)   22. BellSouth Audit Number:   23. Contact Number:   23. Contact Number:   25. Contact Name:   25. Specific Section:  Dispute Rejected See Field # 33 For Explanation:  Billing Adjustment Response Section:  24. \$ Amount   25. \$ Credit:   26. \$ Debit   27. \$ Denied:   28. \$ Additional   29. \$ Additional   Debit:   25. \$ 25. \$ 3.29   29. \$ Additional   29. \$ Additi	Additional information (i.e.	. page number(	s), item number	(s) on bill etc.)				
This type of dispute must be submitted via the dispute templates found on the following URL.  http://www.interconnection.bellsouth.com/forms/billing&collections.html  (Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)  Disputing Carrier Contact Section:  16. Name: Diane O'Donnell	Attached, is a Spreads	sheet listing disp	oute details, this	is required for Ma	ss Disputes.			
http://www.interconnection.bellsouth.com/forms/billing&collections.html   (Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)   Disputing Carrier Contact Section:   17. e-mail: dodonnell@idstelcom.com	Select Mass Dispute Typ	oe: MRC	OCC	USG LPC	C TAX			
Disputing Carrier Contact Section:   17. e-mail: dodonnell@idstelcom.com   18. Telephone #: 305-612-4174   19. (Area Code) Fax #:305-612-4880   20. Address: 1525 NW 167 <sup>th</sup> Street, #200, Miami, FL 33169   21. Date (yyyy-mm-dd)   22. BellSouth Audit Number:   23. Contact Number:   Contact Name:   25. \$ Credit:   122577   23. Contact Number:   Contact Name:   25. \$ Credit:   26. \$ Debit   27. \$ Denied:   28. \$ Additional   29. \$ Additional   Credit: \$7,688.15   \$52,583.29   30. \$ Net Credit / Debit: \$61,305.04   31. Invoice or Bill Adjustment will appear: 08-2002   32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 704Q921090   33. Explanation - (Continue on second page if needed): I ADJUSTED THE DIFFERENCE IN THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$7688.15   I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)   36. Fax #:205 682-2725	This type of dispute must http://www.interconnect	be submitted via ion.bellsouth.c	a the dispute ter com/forms/billin	nplates found on t ng&collections.ht	he following URL. I <u>ml</u>			
16. Name: Diane O'Donnell 17. e-mail: dodonnell@idstelcom.com  18. Telephone #: 305-612-4174 19. (Area Code) Fax #:305-612-4880  20. Address: 1525 NW 167 <sup>th</sup> Street, #200, Miami, FL 33169  BellSouth Dispute Receipt Acknowledgement Section:  21. Date (yyyy-mm-dd) 22. BellSouth Audit Number: 122577 23. Contact Number: Contact Name:  Dispute Rejection Section:  Dispute Rejected See Field # 33 For Explanation:  Billing Adjustment Response Section:  24. \$ Amount 25. \$ Credit: 26. \$ Debit 27. \$ Denied: 28. \$ Additional Credit: \$7,688.15  S52,583.29 30. \$ Net Credit / Debit: \$61,305.04 31. Invoice or Bill Adjustment will appear: 08-2002  32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 704Q921090  33. Explanation - (Continue on second page if needed): I ADJUSTED THE DIFFERENCE IN THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$7688.15  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)  34. Service Rep Name: RUTH PAINE 36. Fax #:205 682-2725	(Note: Only one dispute	e type may be	submitted per	Audit Number of	n the BAR RF1461 Fo	orm.)		
18. Telephone #: 305-612-4174  20. Address: 1525 NW 167 <sup>th</sup> Street, #200, Miami, FL 33169  BellSouth Dispute Receipt Acknowledgement Section:  21. Date (yyyy-mm-dd)  22. BellSouth Audit Number:		Marie A						
20. Address: 1525 NW 167 <sup>th</sup> Street, #200, Miami, FL 33169  BellSouth Dispute Receipt Acknowledgement Section:  21. Date (yyyy-mm-dd)  22. BellSouth Audit Number: 23. Contact Number: Contact Name:  Dispute Rejection Section:  Dispute Rejected See Field # 33 For Explanation:  Billing Adjustment Response Section:  24. \$ Amount								
21. Date (yyyy-mm-dd)  22. BellSouth Audit Number:					.505-012 4000			
Dispute Rejection Section:  Dispute Rejected See Field # 33 For Explanation:  Billing Adjustment Response Section:  24. \$ Amount Disputed: \$53,616.89		pt Acknowled	gement Section	The second secon		ty,		
Dispute Rejected See Field # 33 For Explanation:  Billing Adjustment Response Section:  24. \$ Amount Disputed: \$5. \$ Credit: 26. \$ Debit 27. \$ Denied: 28. \$ Additional Credit: \$7,688.15  30. \$ Net Credit / Debit: \$61,305.04  31. Invoice or Bill Adjustment will appear: 08-2002  32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 704Q921090  33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN THE CORRECT & INCORRECT BATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$7688.15  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)  34. Service Rep Name: RUTH PAINE  36. Fax #:205 682-2725	21. Date (yyyy-mm-dd)							
Billing Adjustment Response Section:  24. \$ Amount Disputed: \$53,616.89	Dispute Rejection Section	ont			*			
24. \$ Amount Disputed: \$53,616.89	☐ Dispute Rejected See Field # 33 For Explanation:							
Disputed: \$53,616.89 Credit: \$7,688.15  30. \$ Net Credit / Debit: \$61,305.04  31. Invoice or Bill Adjustment will appear: 08-2002  32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 704Q921090  33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN  THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$7688.15  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE  INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)  34. Service Rep Name: RUTH PAINE  36. Fax #:205 682-2725			The state of the s	100				
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 704Q921090  33. Explanation - (Continue on second page if needed): I ADJUSTED THE DIFFERENCE IN  THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$7688.15  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE  INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)  34. Service Rep Name: RUTH PAINE  36. Fax #:205 682-2725	Disputed: \$53,61	-0.000 (a) 0.000 (c) 1	. \$ Debit	27. \$ Denied:		29. \$ Additional Debit:		
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$7688.15 I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page) 34. Service Rep Name: RUTH PAINE 36. Fax #:205 682-2725	30. \$ Net Credit / Debit: \$61,305.04 31. Invoice or Bill Adjustment will appear: 08-2002					08-2002		
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$7688.15  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE  INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)  34. Service Rep Name: RUTH PAINE  36. Fax #:205 682-2725								
I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)  34. Service Rep Name: RUTH PAINE  36. Fax #:205 682-2725								
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)  34. Service Rep Name: RUTH PAINE  36. Fax #:205 682-2725								
	INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)							
30.   Gighlone #.   1-000-773-4307-43-401-422-#   37. Date. (YYYY-IIIII-00). 2002-07-20			22#		:205 682-2725 (yyyy-mm-dd): 2002-07	-26		
38. BellSouth considers this dispute resolved, if we do not hear from you within 5 business days we will consider this dispute placed and concurred. All UN Disputed Montes Are Now File.		of the second second second	Sept 244 041000 100000					

Indicates this is a required field see list of field descriptions.

This form may be found at <a href="http://www.interconnection.bellsouth.com/forms/billing&collections.html">http://www.interconnection.bellsouth.com/forms/billing&collections.html</a> 01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

			CORREC		CORREC	
			Т		Т	
			CHARGE	<b>ADJUST</b>	CHARGE	<b>ADJUST</b>
	ROUNDED		BY	MENT	BY	MENT
	<b>DURATION</b>	CORREC	UNROUN	UNROUN	ROUNDE	ROUNDE
WRONG RATE	/AIRMILES	T RATE	DED	DED	D	D
0.0003600	4,342,987	0.00034	1,471.82	91.66	1,476.62	86.86
0.0040000	10,920,824	0.0017	18,499.27	25,184.03	18,565.40	25,117.90
0.0015000	1,756,208	0.0009	1,563.44	1,070.87	1,580.59	1,053.72
0.0015000	3,366,063	0.0009	3,027.11	2,021.98	3,029.46	2,019.64
				28,368.54		28,278.12

Carrier Dispute Section	1	100	leaf the second			
1. * Date 2002-01-30 (yyyy-mm-dd):				3. * Carrier Claim/Audit Number: BS01302002014 Carrier Name: IDS Telcom		
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C  Equal Access Resale Collocation LNP						
5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Acc	6. * BAN/Q Account:704-Q92-1090		
7. * End User Telephor		Account):	8. * BellSout	<b>.</b>		
9. * Amount Disputed: 50,622.00	. Becurring NonBecurring			12. * Bill Dates/Invoice Dates: 12-22-01 or From: & To: Dates (yyyy/mm/dd)		
13. Amount Withheld fro \$50,622.00	om Bill:		14. * # BAN N 704-Q92-1090	umber(s)/Q Account(s)	Short Paid:	
15. * Reason Amount Is Usage Element Rerates,					second page if needed}	
,	- <b>-</b>		-			
Attached, is a marked Additional Information (i.e.				em(s) appears:		
	The second of the second of	_				
Select Mass Dispute Ty This type of dispute must				2 2 20		
http://www.interconnec	tion.bellsouth.	a the dispute te com/forms/billi	ng&collections.ht	ne following OAL.		
(Note: Only one disput	e type may be	submitted per	Audit Number of	n the BAR RF1461 F	orm.)	
Disputing Carrier Conta						
16. Name: Diane O'Donnell       17. e-mail: dodonnell@idstelcom.com         18. Telephone #: 305-612-4174       19. (Area Code) Fax #:305-612-4880						
18. Telephone #: 305-612 20. Address: 1525 NW 16	2-4174 57 <sup>th</sup> Street_#200	). Miami. Ft. 331	(Area Code) Fax #	1305-612-4880		
BellSouth Dispute Rece				96		
21. Date (yyyy-mm-dd)						
Dispute Rejection Secti	ont				5.55	
☐ Dispute Rejected S	ee Field # 33 Fo	or Explanation:				
Billing Adjustment Res	oonse Section:	196			2704.TK	
24. \$ Amount		. \$ Debit	27. \$ Denied:	28. \$ Additional Credit: \$6,527.87	29. \$ Additional Debit:	
30. \$ Net Credit / Debit: \$58,134.70 31. Invoice or Bill Adjustment will appear: 08-2002					: 08-2002	
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 704Q921090						
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN						
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$6527.87  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE						
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)						
34. Service Rep Name: F 35. Telephone #: 1-800-7		122#		36. Fax #:205 682-2725 37. Date: (yyyy-mm-dd): 2002-07-26		
38. BellSouth conside				u within 5 business day Monies Are Now Due."	s we will consider this	

Indicates this is a required field see list of field descriptions.

 $This form \ may \ be \ found \ at \ \underline{http://www.interconnection.bellsouth.com/forms/billing\&collections.html}$ 

01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount is in Question (Tariff or Contract Reference as appropriate): (Additional Notes)

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

Carrier Dispute Section	n:				Access to	
1, * Date 2002-03-07 (yyyy-mm-dd):	2. * New Dis (Yes/No): 🛛			n/Audit Number: BS030 e: IDS Telcom	72002014	
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C  Equal Access Resale Collocation LNP						
5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Acc	count:704-Q92-1090		
7. * End User Telepho	one Number (If C	Account):	8. * BellSouth Circuit number(s) (If Applicable):			
9. * Amount Disputed: 51,136.24	10. Charges	11.  NonRecurring Charges	12. * Bill Dates/Invoice Dates: 01-22-02 or From: & To: Dates (yyyy/mm/dd)			
13. Amount Withheld fr \$51,136.24	om Bill:		14. * # BAN N 704-Q92-1090	umber(s)/Q Account(s)	Short Paid:	
15. * Reason Amount Is Usage Element Rerates					second page if needed}	
Attached, is a market				em(s) appears:		
Additional Information (i.	e. page number(	(s), item number(	s) on bill etc.)			
Attached, is a Sprea	dsheet listing dis	pute details, this	is required for Ma	iss Disputes.		
Select Mass Dispute T		150-700	1 USG □ LPC			
This type of dispute mus						
(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)						
Disputing Carrier Cont	and the second s				# # #	
			mail: dodonnell@			
18. Telephone #: 305-61 20. Address: 1525 NW 1			Area Code) Fax #	::305-612-4880		
BellSouth Dispute Rec	THE RESERVE OF THE PARTY OF THE		The second secon	E g Chorn		
21. Date (yyyy-mm-dd)	22. BellSouth	Audit Number:	23. Contact Nu		_	
	122510		Contact Na			
Dispute Rejection Sect			· ·	*	46	
☐ Dispute Rejected S	Dispute Rejected See Field # 33 For Explanation:					
Billing Adjustment Res						
	Credit: 26 502.64	5. \$ Debit	27. \$ Denied:	28. \$ Additional Credit: \$5,657.32	29. \$ Additional Debit:	
30. \$ Net Credit / Debit: \$57,159.96 31. Invoice or Bill Adjustment will appear: 08-2002						
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 704Q21090						
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN						
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$5657.32  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE						
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)						
34. Service Rep Name:	RUTH PAINE		36. Fax #	:205 682-2725	81 PC	
35. Telephone #: 1-800-	//3-4967+5+674	122#	37. Date:	(yyyy-mm-dd): 2002-07	·-26	
38 BellSouth consid	38. BellSouth considers this dispute resolved. If we do not hear from you within 5 business days we will consider this dispute closed and concurred "All HN-Disputed Monies are Now Due."					

Indicates this is a required field see list of field descriptions.

This form may be found at  $\underline{\text{http://www.interconnection.bellsouth.com/forms/billing&collections.html}}$  01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

			CORREC		CORREC	
			T		T	
			CHARGE	ADJUST	CHARGE	<b>ADJUST</b>
	ROUNDED		BY	MENT	BY	MENT
	DURATION	CORREC	UNROUN	UNROUN	ROUNDE	ROUNDE
WRONG RATE	/AIRMILES	T RATE	DED	DED	D	D
0.0003600	4,117,649	0.00034	1,395.39	86.96	1,400.00	82.35
0.0040000	10,492,196	0.0017	17,773.53	24,195.26	17,836.73	24,132.05
0.0015000	1,531,766	0.0009	1,362.00	935.65	1,378.59	919.06
0.0015000	3,268,149	0.0009	2,939.07	1,963.15	2,941.33	1,960.89
				27,181.02		27,094.35

Carrier Dispute Section:						
1. * Date 2002-01-30						
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C    Equal Access   Resale   Collocation   LNP						
5. * Carrier (IXC) ACNA/CL	EC/OCN: 8368		6. * BAN/Q Acc	count:305-Q97-1090		
7. * End User Telephor		Account):		n Circuit number(s) (If A	pplicable):	
9. * Amount Disputed: 48,650.96	Becurring Non-Becurring I					
13. Amount Withheld fro \$48,650.96	m Bill:		14. * # BAN N 305-Q97-1090	umber(s)/Q Account(s)	Short Paid:	
15. * Reason Amount Is Usage elements rerates,					second page if needed}	
Attached, is a marked-Additional Information (i.e.	up copy of the p	page(s) on which s), item number(	n the questioned it (s) on bill etc.)	em(s) appears:		
Attached, is a Spread Select Mass Dispute Ty	_		is required for Ma			
This type of dispute must http://www.interconnect	be submitted via	a the dispute ter	nplates found on t	he following URL		
(Note: Only one dispute	e type may be	submitted per	Audit Number or	n the BAR RF1461 Fo	om.)	
Disputing Carrier Conta		10.04	375		24	
16. Name: Diane O'Donne			e-mail: dodonnell@			
18. Telephone #: 305-612 20. Address: 1525 NW 16	7 <sup>m</sup> Street #200	19.1   Miami El 331	(Area Code) Fax #	:305-612-4880		
BellSouth Dispute Rece				(30)	NE 167	
21. Date (yyyy-mm-dd) 22. BellSouth Audit Number: 122556 23. Contact Number: Contact Name:						
Dispute Rejection Section					# N. W. 100.00	
☐ Dispute Rejected See Field # 33 For Explanation:						
Billing Adjustment Response Section:						
24. \$ Amount Disputed: \$48,713.00   26. \$ Debit   27. \$ Denied:   28. \$ Additional Credit: \$6,161.84   29. \$ Additional Debit:						
30. \$ Net Credit / Debit: \$54,874.84 31. Invoice or Bill Adjustment will appear: 08-2002						
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 305Q971090						
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN						
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$6161.84  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE						
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)						
34. Service Rep Name: RUTH PAINE 36. Fax #:205 682-2725						
35. Telephone #: 1-800-773-4967+5+67422# 37. Date: (yyyy-mm-dd): 2002-07-26						
38. Bell South considers this dispute resolved; if we do not hear from you within 5 business days we will consider this dispute closed and concurred: <u>*All UN-Disputed Monies Are Now Due.</u>						

Indicates this is a required field see list of field descriptions.

This form may be found at  $\underline{\text{http://www.interconnection.bellsouth.com/forms/billing&collections.html}}$  01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)
<del></del>

Billing Ad ustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

Carrier Dispute Section:								
1. * Date 2002-01-30								
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C  Equal Access Resale Collocation LNP								
5. * Carrier (IXC) ACNA/CL	5. * Carrier (IXC) ACNA/CLEC/OCN: 8368 6. * BAN/Q Account: 904-Q97-1090							
7. * End User Telephor	e Number (If Q	Account):	8. * BellSouti	h Circuit number(s) (If A	upplicable):			
9. * Amount Disputed: 1,052.27								
13. Amount Withheld fro \$1,052.27	m Bill:		14. * # BAN N 904-Q97-1090	umber(s)/Q Account(s)	Short Paid:			
15. * Reason Amount Is	n Question (Ta	riff or Contract	Reference as app	propriate): (Continue on	second page if needed}			
Usage elements rerates,	Usage backbillir	ng not in agreem	ent with interconn	ection agreement				
☐ Attached, is a marked-	up copy of the	page(s) on which	n the questioned it	em(s) appears:				
Additional Information (i.e	. page number(	s), item number(	s) on bill etc.)					
Attached, is a Spread	sheet listing dis	pute details, this	is required for Ma	ass Disputes.				
Select Mass Dispute Type	oe: 🗌 MRC	occ 🗵	JUSG LPC	C TAX				
This type of dispute must http://www.interconnect	be submitted vi ion.bellsouth.c	a the dispute ten com/forms/billir	nplates found on the square of	he following URL I <u>ml</u>				
(Note: Only one dispute	e type may be	submitted per	Audit Number or	n the BAR RF1461 Fo	orm.)			
Disputing Carrier Conta	A STATE OF THE PARTY OF THE PAR							
16. Name: Diane O'Donne			e-mail: dodonnell@					
18. Telephone #: 305-612-4174								
BellSouth Dispute Rece	T A STREET	0.00						
21. Date (yyyy-mm-dd)		Audit Number:	23. Contact Nu					
	122523		Contact Na	ime:				
Dispute Rejection Section	ons and							
☐ Dispute Rejected See Field # 33 For Explanation:								
Billing Adjustment Response Section:								
24. \$ Amount 25. \$ 0 Disputed: \$849.6 \$1,052.27	and the second s	. \$ Debit	27. \$ Denied: \$202.58	28. \$ Additional Credit: \$93.35	29. \$ Additional Debit:			
30. \$ Net Credit / Debit: \$943.04  31. Invoice or Bill Adjustment will appear: 08-2002								
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 904Q971090								
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN								
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$93.35  I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE								
INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)								
34. Service Rep Name: RUTH PAINE 36. Fax #:205 682-2725								
35. Telephone #: 1-800-7	35. Telephone #: 1-800-773-4967+5+67422# 37. Date: (yyyy-mm-dd): 2002-07-26							
38: Bell South considers this dispute resolved, if we do not hear from you within 5 business days we will consider this dispute closed and concurred. "Alt UN-Disputed Monies Are Now Due."								

Indicates this is a required field see list of field descriptions.

This form may be found at  $\frac{http://www.interconnection.bellsouth.com/forms/billing&collections.html}{01/02/04}$ 

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

Carrier Dispute Section:							
1. * Date 2002-03-07 (yyyy-mm-dd):	2. * New Disp (Yes/No): ☑ \			n/Audit Number: BS0307 e: IDS Telcom	72002008		
4. * Select Service Type: ☐ Switched Access ☐ Special Access ☐ Interconnection ☐ UNE ☐ PIC-C ☐ Equal Access ☐ Resale ☐ Collocation ☐ LNP							
5. * Carrier (IXC) ACNA/CL	EC/OCN: 8368		6. * BAN/Q Acc	count:561-Q97-1090			
7. * End User Telephor	e Number (If Q	Account):	8. * BellSouti	8. * BellSouth Circuit number(s) (If Applicable):			
9. * Amount Disputed: 6,899.37	10.□ Recurring Charges	/Invoice Dates: 01-17-0 & To: Dates (yy	2 <b>or</b> yy/mm/dd)				
13. Amount Withheld fro \$6,899.37	m Bill:		14. * # BAN N 561-Q97-1090	umber(s)/Q Account(s)	Short Paid:		
15. * Reason Amount Is					second page if needed}		
Usage elements rerates,	Úsage backbillin	g not in agreem	ent with interconn	ection agreement			
Attached, is a marked-	up copy of the p	age(s) on which	h the questioned it	em(s) appears:			
Additional Information (i.e	. page number(s	s), item number	(s) on bill etc.)				
Attached, is a Spread	sheet listing disp	oute details, this	s is required for Ma	ss Disputes.			
Select Mass Dispute Type	e: MRC		USG 🗌 LPC	□ TAX			
This type of dispute must http://www.interconnect	be submitted via ion.bellsouth.c	a the dispute ter com/forms/billi	mplates found on the name of t	he following URL. : <u>ml</u>			
(Note: Only one dispute	e type may be	submitted per	Audit Number or	n the BAR RF1461 Fo	orm.)		
Disputing Carrier Conta					11,000		
16. Name: Diane O'Donne			e-mail: dodonnell@				
18. Telephone #: 305-612 20. Address: 1525 NW 16			(Area Code) Fax #	:305-612-4880			
BellSouth Dispute Rece			HERMANIES SANGERS SANG	4.00			
21. Date (yyyy-mm-dd)	22. BellSouth		23. Contact Nu	mber:			
	122500		Contact Na				
Dispute Rejection Section	on:		<u> </u>	Marie Company	Secretary.		
☐ Dispute Rejected Se	ee Field # 33 Fo	r Explanation:					
Billing Adjustment Response Section:							
30. \$ Net Credit / Debit: \$188.00 31. Invoice or Bill Adjustment will appear: 08-2002							
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 561Q971090							
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN							
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$18.62							
I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next pag							
34. Service Rep Name: RUTH PAINE 36. Fax #:205 682-2725							
35. Telephone #: 1-800-7	73-4967+5+674	22#	37. Date:	(yyyy-mm-dd): 2002-07	-26		
38. BellSouth considers this dispute resolved; if we do not hear from you within 5 business days we will consider this dispute closed and concurred. "All UN Disputed Monies Are Now Due."							

Indicates this is a required field see list of field descriptions.

This form may be found at <a href="http://www.interconnection.bellsouth.com/forms/billing&collections.html">http://www.interconnection.bellsouth.com/forms/billing&collections.html</a>
01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)
<del></del>

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

Carrier Dispute Section:							
1. * Date 2002-03-07							
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C  Equal Access Resale Collocation LNP							
5. * Carrier (IXC) ACNA/C	EC/OCN: 8368		6. * BAN/Q Acc	count:305-Q97-1090			
7. * End User Telepho	ne Number (If	Q Account):	8. * BellSout	n Circuit number(s) (If A	applicable):		
9. * Amount Disputed: 117.86	Becurring I NonBecurring I						
13. Amount Withheld fro \$117.86			305-Q97-1090	umber(s)/Q Account(s)			
15. * Reason Amount Is	In Question (7	ariff or Contract	Reference as app	propriate): (Continue on	second page if needed}		
Usage elements rerates,	Usage backbil	ling not in agreem	ent with interconn	ection agreement			
-							
Attached, is a marked	-up copy of the	page(s) on which	the questioned it	em(s) appears:			
Additional Information (i.	e. page numbe	r(s), item number	(s) on bill etc.)				
Attached, is a Spread	isheet listing d	spute details, this	is required for Ma	ss Disputes.			
Select Mass Dispute Ty			USG LPC				
This type of dispute mus				-			
http://www.interconnec							
(Note: Only one disput	e type may b	e submitted per	Audit Number or	n the BAR RF1461 Fo	orm.)		
Disputing Carrier Conta	ect Section:			Act to State of the			
16. Name: Diane O'Donr			e-mail: dodonnell@				
	18. Telephone #: 305-612-4174						
BellSouth Dispute Rec							
21. Date (yyyy-mm-dd)		n Audit Number:	23. Contact Nu	mber:			
	122484		Contact Na	me:			
Dispute Rejection Sect	ion:		44.3				
☐ Dispute Rejected S	ee Field # 33 F	For Explanation:					
Billing Adjustment Response Section:							
24. \$ Amount 25. \$ Disputed: \$122.		6. \$ Debit	27. \$ Denied:	28. \$ Additional Credit: \$13.51	29. \$ Additional Debit:		
30. \$ Net Credit / Debit: \$136.46 31. Invoice or Bill Adjustment will appear: 08-2002							
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 305Q971090							
33. Explanation - {Continue on second page if needed}: I ADJUSTED THE DIFFERENCE IN							
THE CORRECT & INCORRECT RATES FOR USAGE. I ALSO ADJUSTED LPC CHARGES OF \$13.51							
I DID NOT ADJUST THE BACKBILLING FOR USAGE SINCE THERE IS NOTHING IN THE INTERCONNECTION AGREEMENT TO PROHIBIT THE BACKBILLING OF (cont'd on next page)							
34. Service Rep Name: RUTH PAINE 36. Fax #:205 682-2725							
35. Telephone #: 1-800-		422#		(yyyy-mm-dd): 2002-07	'-26		
38. BellSouth considers this dispute resolved; if we do not hear from you within 5 business days we will consider this dispute closed and concurred. "All UN-Disputed Monies Are Now tine."							

Indicates this is a required field see list of field descriptions.

This form may be found at  $\underline{\text{http://www.interconnection.bellsouth.com/forms/billing\&collections.html}}$  01/02/04

### **Additional Explanation & Notes Page**

### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued - (Additional Dispute Notes)
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
SS. Explanation.
USAGE. ALSO, PER OUR LEGAL DEPARTMENT THE SETTLEMENT AGREEMENT SIGNED IN SEPTEMBER
DOES NOT PROHIBIT THE BACKBILLING OF THE USAGE.

Carrier Dispute Section:	141-1114					
1. * Date 2002-01-30				3. * Carrier Claim/Audit Number: BS0130200024 Carrier Name: IDS Telcom		
4. * Select Service Type: ☐ Switched Access ☐ Special Access ☐ Interconnection ☐ UNE ☐ PIC-C ☐ Equal Access ☐ Resale ☐ Collocation ☐ LNP						
5. * Carrier (IXC) ACNA/CL	5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Account:615-Q95-6307		
7. * End User Telephone Number (If Q Account):			8. * BellSout			
9. * Amount Disputed: 51.95	10.☐ Recurring Charges	11. ⊠ NonRecurring Charges		/Invoice Dates: 11-25-0 & To: Dates (yy	01 <b>or</b> /yy/mm/dd)	
13. Amount Withheld fro \$51.95	13. Amount Withheld from Bill: \$51.95			14. * # BAN Number(s)/Q Account(s) Short Paid: 615-Q95-6307		
15. * Reason Amount Is	In Question (Ta	riff or Contract	Reference as app	propriate): {Continue on	second page if needed}	
Usage elements rerates						
Attached, is a marked-	up copy of the p	page(s) on which	the questioned it	em(s) appears:		
Additional Information (i.e	. page number(	s), item number(	s) on bill etc.)			
Attached, is a Spread	sheet listing disp	pute details, this	is required for Ma	ss Disputes.		
Select Mass Dispute Typ	pe: MRC		USG LPC	C □ TAX		
This type of dispute must http://www.interconnect	be submitted via ion.bellsouth.c	a the dispute ten com/forms/billin	nplates found on t	he following URL. I <b>ml</b>		
(Note: Only one dispute	e type may be	submitted per	Audit Number o	n the BAR RF1461 F	orm.)	
Disputing Carrier Conta		كالتناز الأبيار وتشاكن واستنادها				
16. Name: Diane O'Donne			e-mail: dodonnell@ (Area Code) Fax #			
18. Telephone #: 305-612 20. Address: 1525 NW 16				.305-012-4000		
BellSouth Dispute Rece				100		
21. Date (yyyy-mm-dd)				NAME OF THE PROPERTY OF THE PR		
Dispute Rejection Section	วทะ					
☐ Dispute Rejected Se	ee Field # 33 Fo	r Explanation:				
Billing Adjustment Resp					the state of the s	
24. \$ Amount 25. \$ 0 Disputed: \$8.56 \$51.95	Oredit: 26	. \$ Debit	27. \$ Denied: \$43.39	28. \$ Additional Credit: \$1.08	29. \$ Additional Debit:	
30. \$ Net Credit / Debit: \$9.64  31. Invoice or Bill Adjustment will appear: 08-2002						
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 615 Q95-6307						
33. Explanation - {Continue on second page if needed}: I ADJUSTED USAGE THAT WAS  BILLED AT THE INCORRECT RATE FOR UNBUNDLED TRANSPORT PER MILE.						
BILLED AT THE INCORP	RECT RATE FO	R UNBUNDLED	TRANSPORT PE	R MILE.		
34 Service Ren Name: B	HTH DAINE		26 Eav #	205 682-2725		
34. Service Rep Name: RUTH PAINE 36. Fax #:205 682-2725 37. Date: (yyyy-mm-dd): 2002-07-25						
38. BellSouth conside				u within 5 business day Montes Are Now Due."	s we will consider this	

#### Indicates this is a required field see list of field descriptions.

This form may be found at <a href="http://www.interconnection.bellsouth.com/forms/billing&collections.html">http://www.interconnection.bellsouth.com/forms/billing&collections.html</a> 01/02/04

### **Additional Explanation & Notes Page**

### **Carrier Additional Notes Section:**

Carrie	r Dispute Section: - Continued - (Additional Dispute Notes)
<b>1</b> 5. * 1	Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)
	, , , , , , , , , , , , , , , , , , , ,
_	

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:

Carrier Dispute Section:						
1. * Date 2002-01-30 (yyyy-mm-dd):				)200022		
4. * Select Service Type: Switched Access Special Access Interconnection UNE PIC-C  Equal Access Resale Collocation LNP						
5. * Carrier (IXC) ACNA/CLEC/OCN: 8368			6. * BAN/Q Acc	count:615-Q95-6307		
7. * End User Telephon	e Number (If Q	Account):	8. * BellSouti	•		
9. * Amount Disputed: 36.93	' Lecurring I NonRecurring		12. * Bill Dates/Invoice Dates: 10-25-01 or From: & To: Dates (yyyy/mm/dd)			
13. Amount Withheld fro \$36.93	13. Amount Withheld from Bill:			14. * # BAN Number(s)/Q Account(s) Short Paid: 615-Q95-6307		
15. * Reason Amount Is Usage elements rerates	In Question (Tal	riff or Contract	Reference as app	propriate): {Continue on	second page if needed}	
Attached, is a marked- Additional Information (i.e				em(s) appears:		
http://www.interconnect	ion.bellsouth.c	om/forms/billir	nplates found on the ng&collections.ht	mi		
(Note: Only one dispute	NAME OF TAXABLE PARTY.			the BAR RF1461 Fo	orm.)	
Disputing Carrier Conta 16. Name: Diane O'Donne			e-mail: dodonnell@	Pidstelcom com		
18. Telephone #: 305-612	18. Telephone #: 305-612-4174					
20. Address: 1525 NW 16						
BellSouth Dispute Receipt Acknowledgement Section: 21. Date (yyyy-mm-dd)   22. BellSouth Audit Number:   23. Contact Number:						
	122574		Contact Na			
Dispute Rejection Section						
☐ Dispute Rejected Se						
Billing Adjustment Resp	The second secon	The same of the sa	27 & Donieds	20 6 4 44-41	20 ¢ Additional Debit:	
Disputed: \$6.83 \$36.93	Dredit: 26		27. \$ Denied: \$30.10	28. \$ Additional Credit: \$0.98	29. \$ Additional Debit:	
30. \$ Net Credit / Debit: \$7.81 31. Invoice or Bill Adjustment will appear: 08-2002						
32. BAN Number(s) Q Account(s) Credit/Debit Applied To: 615 Q95-6307						
33. Explanation - {Continue on second page if needed}: I ADJUSTED USAGE THAT WAS BILLED AT THE INCORRECT RATE FOR UNBUNDLED TRANSPORT PER MILE.						
OA Condes Dev New D	1 170 1 17 4 15 17		00 5- "			
	34. Service Rep Name: RUTH PAINE 36. Fax #:205 682-2725 37. Date: (yyyy-mm-dd): 2002-07-25				-25	
38. BellSouth conside				ù within 5 business day. Monies Are Now Due."	s we will consider this	

Indicates this is a required field see list of field descriptions.

This form may be found at  $\underline{\text{http://www.interconnection.bellsouth.com/forms/billing\&collections.html}}$  01/02/04

### **Additional Explanation & Notes Page**

#### **Carrier Additional Notes Section:**

Carrier Dispute Section: - Continued:-(Additional Dispute Notes)	
15. * Reason Amount Is In Question (Tariff or Contract Reference as appropriate): (Additional Notes)	

Billing Adjustment Response Section - Continued - (Additional Rejection/Resolution Explanation Notes)
33. Explanation:
-