

July 26, 2004

SEP 30 PM 12:33

COMMISSION  
CLERK

Ms. Blanca Bayo  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
Phone: 850-413-6584  
Fax: 850-413-6585  
E-Mail: rkennedy@psc.state.fl.us

RE: Docket No. 040129-TX

Ms. Bayo,

FLATEL has submitted a notice agreed upon and approved by the Commission to all 6300 of its End Users bill. In the notice, FLATEL offered to remove the Freeze from the End Users line at no charge. In a good faith effort, FLATEL has also elected to revise its LOA not to mention any Local Service Freeze, which we are providing for the Commissions review.

To this date, FLATEL has not yet received one call or signed notice to keep or remove their freeze and therefore submitted to BellSouth a bulk order requesting to remove the freeze from every End Users line.

FLATEL completed a report in its Data Base and attached for your review is a list of 3826 Telephone Numbers of the above-mentioned End Users of which FLATEL has removed the freeze from their line.

We ask that the commission please keep this information confidential to protect the End Users privacy.

If you have any questions or concerns regarding this letter, please do not hesitate to contact our office at the information provided in the letterhead.

CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
GCL \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
RCA \_\_\_\_\_  
SCR \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Best Regards,

  
Mr. Abby Matari  
CEO / Corporate Development  
**FLATEL, Inc.**  
**Florida Telephone Co.**  
**Telephone USA**  
E: [AMatari@Flatel.net](mailto:AMatari@Flatel.net)

2300 Palm Beach Lakes Blvd., Executive Center Suite 210 West Palm Beach, FL 33409

P 561.688.2525 F 561.688.7334

[www.Flatel.net](http://www.Flatel.net)

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04 SEP 30 AM 5:55  
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10552 SEP 30

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2300 Palm Beach Lakes Blvd., Executive Center Suite 210, West Palm Beach, FL 33409  
Toll Free Phone (888) 777-6561 · Fax (877) 593-9723 P: (561) 688-2525 F: (561) 688-7334 E: Sales@Flatel.net

#### Conversion Of Carrier Service

Agent Name:		Account:	
Agent Number:		Due Date:	PON:
Date:	Phone Number:	Zone:	

Note:

Telephone Number(s) To Be Changed:			
Customer Name:			
Address:		Apt # Floor:	
City:	State:	Zip Code:	
Work #:	Neighbor #:	Cell Beeper #:	
Credit Card #:	Credit Card Type:	Exp Date BIN:	
Routing #:	Acc #:	Check #:	

## FREE CONNECTION PLANS

Service Details (Detalle de Servicio)		Monthly Payments (Pagos Mensuales)		
Service Plan	Unlimited Local Access	Unlimited Local Access	Unlimited Local Access	Unlimited Local Access
	Easy Pay	Call Waiting & Caller ID Easy Pay Deluxe	Tri-County Tri-County	Call Waiting & Caller ID / Tri-County Tri-County Deluxe
Monthly Charges	\$49	\$59	\$59	\$69
Wire Maintenance				
Feature Total				
Long Distance				
<b>Total Due</b>				

Features Tax Included			
Three Way Calling	\$5.93	Call Forwarding Variable	\$5.93
Call Return (*69)	\$7.11	Complete Choice Zone 1 & 2	\$10.00
Call Waiting	\$6.52	Complete Choice Zone 3	\$15.00
Caller ID Deluxe (Name & #)	\$13.04	Wire Maintenance Plan	\$2.00

Long Distance (Domestic): \$5 = 50 Min \$10 = 100 Min \$20 = 200 Min \$30 Unlimited (International rates vary)

Customers Connected Between	Billing Cycle	Due By	Late
1 <sup>st</sup> – 7 <sup>th</sup>	1	1	8
8 <sup>th</sup> – 15 <sup>th</sup>	2	8	16
16 <sup>th</sup> – 23 <sup>rd</sup>	3	16	24
24 <sup>th</sup> – 31 <sup>st</sup>	4	24	1

\*\*\$1.50 Late Fee will apply if paid after Due Date  
Reconnect fees will apply on any interrupted service

#### Important. Please Read Carefully

\*By the signature, Customer Acknowledges and / or Authorizes: (1) That the information provided in the service application above is correct, (2) There will be no refund once the application has been processed, (3) FLATEL, Inc. will not be held liable for the activation time period, or the connection past the D\* Mark (4) Any feature or service changes will be subject to a change order fee, (5) FLATEL, Inc. to view Customer Service Record and Transfer Telephone Service, (6) \$25 to reconnect any service that has been Temporarily Disconnected or \$40 to reconnect any service that has been Permanently Disconnected, (7) The customer's change request will apply only to the number(s) listed on this LOA. There must be only one presubscribed local, one presubscribed local toll and one presubscribed toll provider for each number listed (8) The person requesting the change(s) in service is authorized to request changes, (9) FLATEL, Inc. may charge a fee for provider change. **Customer has read, understands and agrees as stated in this section to the terms and**

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_  
The customer's signature on this LOA will result in a change of the customer's provider for the telephone number(s) listed above.

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# Transaction Result

## Transaction Information

Transaction status:	APPROVED
Transaction date and time:	09/29/04 10:31:25 AM
Transaction reference number:	015aef585a
Transaction origin:	Electronic Commerce (internet)
Transaction type:	Sale
Approval code:	174019015aef585a:YYY :

## Order Information

Order number:	10.1.2.17-FF4B3F0025-1A034D-12957C3
Purchase Order number:	2007 DM
Subtotal:	\$331.48
Shipping Amount:	\$0.00
Tax:	\$0.00
Tax Exempt:	Yes
VAT:	\$0.00
Total Amount:	\$331.48

## Credit Card Information

Are you swiping the card?	No
Credit card number:	(Amex) ....1008
Expiration date:	05 / 07

## Customer Contact Information

Customer name:	PATRICIA MARSHALL
Billing street address:	1304 W INDIES WAY LANTANA, FL 33462
Country:	US

## Comments

Comments:	Last 4 digits of SS #:
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FLATEL HAR 6983

v 00

Local Exchange Navigation System

## Bulk Order Results Page

**NOTE:** Any PON which is NOT listed below as "Submitted" must be resubmitted to BellSouth, perhaps after some correction.

[Click here for Common Bulk Order Messages and Corrective Actions.](#)

Any PON which is listed below as "Submitted" was successfully sent to BellSouth where further error checking on the LSR will be done. Please access the current status of the LSR by clicking on the PON number.

Bulk Order Number: 698329132838070

Purchase Order Number (PON)	Main Account Telephone Number	Result	Result Details
<a href="#">Y356YHGERWRE</a>	9194310593	Submitted	LSR SUBMITTED TO LEO.
<a href="#">SDF3456YTTWR</a>	8282872543	Submitted	LSR SUBMITTED TO LEO.
<a href="#">RETEWRTWERW</a>	7046299170	Submitted	LSR SUBMITTED TO LEO.
<a href="#">5645TYTRYER</a>	9193661704	Submitted	LSR SUBMITTED TO LEO.
<a href="#">435ERTWETWE</a>	7045524354	Submitted	LSR SUBMITTED TO LEO.

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## Bulk Order Results Page

**NOTE:** Any PON which is NOT listed below as "Submitted" must be resubmitted to BellSouth, perhaps after some correction.

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Any PON which is listed below as "Submitted" was successfully sent to BellSouth where further error checking on the LSR will be done. Please access the current status of the LSR by clicking on the PON number.

Bulk Order Number: 698329133140771

Purchase Order Number (PON)	Main Account Telephone Number	Result	Result Details
<a href="#">TREWTEGSDFG</a>	8648797411	Submitted	LSR SUBMITTED TO LEO.
<a href="#">SRTG3456ERTWE</a>	8644879263	Submitted	LSR SUBMITTED TO LEO.
<a href="#">67436TRYREY</a>	8644272450	Submitted	LSR SUBMITTED TO LEO.
<a href="#">6545TYREYRE</a>	8648396995	Submitted	LSR SUBMITTED TO LEO.
<a href="#">62346RTYYTERY</a>	8645989717	Submitted	LSR SUBMITTED TO LEO.
<a href="#">56456RTYREYRT</a>	8437601560	Submitted	LSR SUBMITTED TO LEO.
<a href="#">536456TYREYRT</a>	8032537685	Submitted	LSR SUBMITTED TO LEO.
<a href="#">46554RTYERYRE</a>	8435592884	Submitted	LSR SUBMITTED TO LEO.
<a href="#">4564YTEYREYR</a>	8648331301	Submitted	LSR SUBMITTED TO LEO.
<a href="#">45645RTYREYE</a>	8437443229	Submitted	LSR SUBMITTED TO LEO.

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## Bulk Order Results Page

**NOTE:** Any PON which is NOT listed below as "Submitted" must be resubmitted to BellSouth, perhaps after some correction.

[Click here for Common Bulk Order Messages and Corrective Actions.](#)

Any PON which is listed below as "Submitted" was successfully sent to BellSouth where further error checking on the LSR will be done. Please access the current status of the LSR by clicking on the PON number.

Bulk Order Number: 698329133456493

Purchase Order Number (PON)	Main Account Telephone Number	Result	Result Details
65546RTYERYR	3052457724	ERROR	THIS IS A DUPLICATE PON.
<a href="#">64ERTGTEWR</a>	3056448071	Submitted	LSR SUBMITTED TO LEO.
<a href="#">56YERYRET</a>	3052323760	Submitted	LSR SUBMITTED TO LEO.
<a href="#">5654RTYRTYER</a>	3053269012	Submitted	LSR SUBMITTED TO LEO.
<a href="#">5645YTYTRE</a>	3052525974	Submitted	LSR SUBMITTED TO LEO.
<a href="#">5645YERYREYR</a>	3053244109	Submitted	LSR SUBMITTED TO LEO.
<a href="#">5645TYERYR</a>	3052464413	Submitted	LSR SUBMITTED TO LEO.
<a href="#">56456RTYERYRE</a>	3058582043	Submitted	LSR SUBMITTED TO LEO.
<a href="#">5623TYEYTR</a>	3054360907	Submitted	LSR SUBMITTED TO LEO.
<a href="#">546345RTYR</a>	3053259747	Submitted	LSR SUBMITTED TO LEO.
<a href="#">5435RTWTWRETWE</a>	3058366878	Submitted	LSR SUBMITTED TO LEO.
<a href="#">45634TRYREYER</a>	3058650474	Submitted	LSR SUBMITTED TO LEO.
<a href="#">4523TYWETWER</a>	3057699311	Submitted	LSR SUBMITTED TO LEO.



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# Transaction Result

## Transaction Information

Transaction status:	APPROVED
Transaction date and time:	09/29/04 10:39:32 AM
Transaction reference number:	015aef1bc1
Transaction origin:	Mail Order/Telephone Order
Transaction type:	Sale
Approval code:	029503015aef1bc1:NYZM:MCL123913 0929A 01:

## Order Information

Order number:	10.1.2.17-FF4B467466-E247A-192A58C
Purchase Order number:	v5409
Subtotal:	\$49.00
Shipping Amount:	\$0.00
Tax:	\$0.00
VAT:	\$0.00
Total Amount:	\$49.00

## Credit Card Information

Are you swiping the card?	No
Credit card number:	(Mastercard) ....0532
Expiration date:	01 / 07

## Customer Contact Information

Customer name:	roger cespedes
Billing street address:	4291 sw 137th ct miami, FL 33175
Country:	US

## Comments

Comments:	Last 4 digits of SS #: 2792
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