

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

April 27, 2004

FPSC, CLK - CORRESPONDENCE
✓ Administrative Parties Consumer
DOCUMENT NO. 13804-04
DISTRIBUTION: _____

Gary V. Perko, Esquire
Hopping Green & Sams
Post Office Box 6526
Tallahassee, Florida 32314

Re: Return of Confidential Documents to the Source, Docket No. 030569-GU

Dear Mr. Perko:

Commission staff have advised that Confidential Document Nos. 12971-03 and 13625-03, filed on behalf of City Gas Company of Florida can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in black ink, appearing to read "KF".

Kay Flynn, Chief
Bureau of Records

KF/mhl
Enclosure

cc: Ralph R. Jaeger, Office of the General Counsel
Matthew G. Brinkley, Division of Economic Regulation

SIGNED FOR BY

A handwritten signature in black ink, appearing to read "Nolan Thomas".
(Nolan Thomas)

DATE

4-27-04

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

January 30, 2006

Gary V. Perko, Esquire
Hopping Green & Sams
Post Office Box 6526
Tallahassee, Florida 32314

FPSC, CLK - CORRESPONDENCE
✓ Administrative Parties Consumer
DOCUMENT NO. 13804-04
DISTRIBUTION: _____

Re: Return of Confidential Document to the Source, Docket No. 030569-GU

Dear Mr. Perko:

Commission staff have advised that confidential Document No. 11851-03, filed on behalf of City Gas Company of Florida, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script, appearing to read "Kay Flynn".

Kay Flynn
Chief of Records

KF:mhl
Enclosure

cc: Denise Vandiver, Division of Regulatory and Consumer Assistance
Ralph Jaeger, Office of the General Counsel

RECEIVED

A handwritten signature in cursive script, appearing to read "David Dwyer".

DATE

6/2/2006

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 030569-GU Date Docketed: 06/23/2003 Title: Application for rate increase by City Gas Company of Florida.
 Company: City Gas Company of Florida

Official Filing Date: _____
 Last Day to Suspend: _____

Expiration: _____

Referred to:
 ("()") indicates OPR)

AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
 X X X X X X

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module Al(a)

Staff Assignments

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**
 Current CASR revision level

Due Dates

OPR Staff

0

Previous Current

Staff Counsel

OCRs (AUS)

(CMP)

()

()

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Recommended assignments for hearing
 and/or deciding this case:

Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CCA: _____

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		

- Prehearing Officer

Commissioners						ADM
JB	DS	BZ	BD	DV		

DOCUMENT NO.

Where panels are assigned the senior Commissioner is Panel Chairman;
 the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is
 assigned the full Commission decides the case.

Approved: _____

Date: / /

13804-04

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 030569-GU Date Docketed: 06/23/2003 Title: Application for rate increase by City Gas Company of Florida.

Company: City Gas Company of Florida

Official Filing Date: 08/15/2003

Expiration: 01/15

Last Day to Suspend: 10/14/2003

Referred to:

("C") indicates OPR

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X			X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

M Brinkley, J Baxter

E Draper, B Gardner

C Hewitt, S Jones

K Kaproth, C Kenny

P Lester, C Romig

M Springer, P Stallcup

D Wheeler, L Winters

Staff Counsel

R Jaeger

OCRs (CMP)
(AUS)

W Makin

D Vandiver, N Witman

Recommended assignments for hearing
and/or deciding this case:

Full Commission X Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: 09/03/2003

Initials: OPR _____

Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	JB	DS	BZ	BD	DV	Exam	
X							

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
	X				

Approved: B. L. M.

Date: 09/04/2003

ORIGINAL

8/16/03

Dear Sirs,
Attention: Ref Docket # 03-05-69
Florida Public Service Commission

I object to the 13.4% requested increase in gas prices. I am retired and on a fixed income which continues to go down due to Gas, Electrical and Medical Ins. Costs increasing.

I would appreciate your careful assessment of this request by City Gas to such a huge gas price increase!

Sincerely,

Harlan S. Nassen

acct# 221-0004734-011



Mr. & Mrs. Harlan S. Nassen
1381 Bonaventure Drive
Suntree, Florida 32940-1905

AUS _____
CAF _____
CMP _____
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ORIGINAL

Ruth Nettles

From: Ruth McHargue
Sent: Monday, August 18, 2003 9:01 AM
To: Ruth Nettles
Subject: FW: E-Form Other Complaints - 8485

Good morning,
This appears to be docketed correspondence.

-----Original Message-----

From: Angie Calhoun
Sent: Monday, August 18, 2003 8:47 AM
To: Ruth McHargue
Subject: FW: E-Form Other Complaints - 8485

To CCA - Docket # 030569

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Saturday, August 16, 2003 9:32 AM
To: contact@psc.state.fl.us
Subject: E-Form Other Complaints - 8485

TRACKING NUMBER - 0008485 August 16, 2003

SERVICE ADDRESS

Account Number: 221-0491226-001
Business Account Name:
Name: James Craigs
Address: 4356 Four Lakes Drive
City: Melbourne
Zip: 32940

CUSTOMER INFORMATION

Name: James Craigs
Address: 4356 Four Lakes Drive
City: Melbourne
State: FL
Zip: 32940
E-mail: jcraigs@cfl.rr.com
Contact By: E-mail Address

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COMPLAINT INFORMATION

Utility Name: GU602 City Gas Company of Florida
Did customer previously contact the utility?:
Did customer previously contact the PSC?:

PROBLEM INFORMATION

Problem Type: Other Complaints
Complaint Detail: The proposed 13.4% rate increase is way out of line! This company needs better management, not

8/18/2003

more money to waste like all of the other big corporations. Their billing estimates are always wrong, so that they can collect more money that they are NOT owed. They only read meters bi-monthly and if you don't send the money that they ESTIMATE that you owe, you are in default. Their last increase was 0.25% and now they want 13.4% more??? Sure sounds like mismanagement to me! The rest of us don't see increases in our pay checks, so why should a big corp like NUI get one? The more that you give them, the more that they want! JUST SAY NO! Make them re-structure and cut down on their wastes. You can bet the next house I build will be totally electric. This is the biggest rip-off of all the utilities in The State of Florida! VOTE NO!

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; Hotbar 4.3.1.0; .NET CLR 1.1.4322)

<http://www.psc.state.fl.us/consumers/complaint/review.cfm>

www.psc.state.fl.us

ORIGINAL

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida
32399-0850

Ref: Doc # 03-05-69

~~030569-64~~

AUG 18 2003

Dear Sirs:

City Gas is seeking a rate increase of **13.4%**, which is outrageous. I believe I speak for all the other 40,000 Brevard customers when I plead with the Florida Public Service Commission not to grant such a high rate of increase.

The company just had a rate increase in 2001. The company should look at reducing their own operating costs instead of just passing it on to the consumer.

Thank You for you're your consideration in this matter.

Donald F. Hernick
443 Cynthia Place
Melbourne
Florida
32940-7774

RECEIVED-PPSC
03 AUG 18 PM 2:47
COMMISSION
CLERK

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Mr Donald F Hernick
443 Cynthia Pl
Melbourne, FL 32940

ORIGINAL

RECEIVED-FPSC

03 AUG 20 AM 9:18

COMMISSION
CLERK

Docket #03-05-69

NUI Rate Increase

No! The 13.4% increase
request is ridiculous!
These guys already
charge too much.
Wish my teachers
retirement increased
this much!!

Marilyn Camden



Ms. Marilyn W. Camden
2842 Davis Ln.
Rockledge, FL 32955-3506

Sangamon



FPSC

2540 Shumard Oak Blvd.
Tallahassee, FL 32399

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ORIGINAL

RECEIVED-FPSC

03 AUG 20 AM 9:21

COMMISSION
CLERK

08/18/03

Subject: Docket # 03-05-69

Proposed City Gas Rate Increase

I do not think a base rate-increase is fair to all customers. If City Gas must have an increase, it should be based on the amount of therms used per customer. The customers should have some control over the cost of their utilities. After all, we too feel the impact of the continuing sluggish economy, and may be forced to choose alternative fuels or turn off the switch. We are not all wealthy and can afford everything.

Lucella J. Holland

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ORIGINAL

Martin Kaplan D.M.D. , F.A.G.D.
511 Shell Cove Drive
Melbourne, Fl 32940-8109
(321) 242-8292

August 16, 2003

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Fl 32399-0850

RECEIVED FPSC
03 AUG 20 AM 9:31
COMMISSION
CLERK

Dear Florida Public Service Commission:

030569

The article in the Florida Today newspaper concerning a rate increase for the City Gas division of Nui Gas Company certainly leaves one with a feeling of being again duped. The public is well aware that a company asks for more than necessary expecting the original percentage to be reduced if granted.

Having no competition and only answering to the public and the unions and knowing the latter may put them out of business if not granted demands they always come back to the public to support their giveaways.

There is no mention of reduction in waste, overpaying and cost effective management. There is no mention of the elimination of pilot lights on furnaces and stoves cutting into profit margins. There is no mention of retrofitting of existing water heaters to also eliminate pilot lights or support of companies that do so. There is no mention of support of new products conserving use of this natural resource. There is also no mention of the quality of natural gas delivered at different times of the year.

It seems that conservation of the public is always rewarded by rate increases and this is no exception.

Respectfully,


Martin Kaplan DMD, FAGD

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ORIGINAL

RECEIVED FPSC

03 AUG 20 AM 9:32

COMMISSION
CLERK

8/18/03

Dear Sirs;

Attention: Ref. Docket # 03-05-69
Florida Public Service Commission

I object to the 13.4% requested increase in gas prices. I am retired and on a fixed income which continues to shrink due to Gas, Electrical and Medical Insurance Costs increasing.

I would appreciate your careful assessment of this request by City Gas to such a huge gas price increase!

Sincerely,

D. Audrey Nassen

acct# 221-0004734-011



Mr. & Mrs. Harlan S. Nassen
1381 Bonaventure Drive
Suntree, Florida 32940-1905

AUS _____
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ORIGINAL

August 17, 2003

RECEIVED-FPSC

1035 Fieldstone Dr.
Melbourne, FL 32940

03 AUG 20 AM 9:35

COMMISSION
CLERK

Florida Public Services Commission
2540 Shumard Rd.
Tallahassee, FL 32399-0850

030569

Dear Sirs:

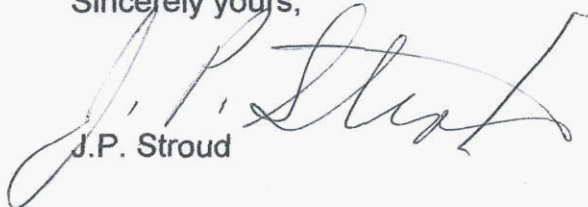
I am writing expressing my concern of the highly unreasonable request by City Gas Company for a 13.4% raise in natural gas prices in Brevard County.

Such a raise (any raise) is unconscionable in today's poor economy and high unemployment rates. They claim the raise is requested because of "the impact of continuing sluggish economy". Duh!

Without a job and the poor economy, why should I (the little) guy be penalized in order to pay for some CEO's high salary? Suggest getting better management and quit passing on price rises to the customers.

Kindly disapprove of any natural gas price raises in Florida. Thank you for listening.

Sincerely yours,



J.P. Stroud

J.P. and Marliese Stroud
1035 Fieldstone Drive
Melbourne, FL 32940

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03 AUG 20 AM 8:30

DISTRIBUTION CENTER

ORIGINAL

RECEIVED-FPSC

03 AUG 20 AM 9:38

030569

COMMISSION
CLERK

Titusville, FL.

14 Aug. 2003

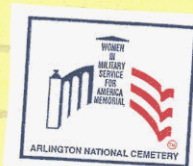
Dear Commissioner,

In writing I please
granting City Gas Co. of FL the
13.4% increase they requested.
My age is 81, a widow
living on a fixed income like
so many seniors in FL.

City Gas "down sized" by
letting employees go. They
your upped customer to
read their own meters every
other mo.

Thank you for your time.

Sincerely,
Sudie E. Knortz



Mrs. Sudie E. Knortz
4385 Elliott Ave
Titusville, FL 32780-6414
CHARTER MEMBER

AUS
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ORIGINAL

8-18-03

Fl. Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

COMMISSION
CLERK

RECEIVED FPSC
03 AUG 20 AM 9:44

Subject: City Gas ^{company of Fl.} seeks 13.4% rate
increase

Reference: Request's document #03-05-69

I take exception to charging
increase to customers by City Gas to
Brevard County.

We all are affected by the sluggish
economy. My fixed income does not increase
due to it.

Vincent J. Wassmuth
4865 Key Biscayne Dr
Titusville, FL 32780

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ECR I _____
GCL I _____
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MMS _____
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OTH _____



Mr Vincent J Wassmuth
4865 Key Biscayne Dr
Titusville, FL
32780-6906

MONEY

Section C

Dave Berman, business editor, dberman@flatoday.net

Coming Sunday

Developers of the often-delayed Global Technology Center in Melbourne say they have their first tenants.

City Gas seeks 13.4% rate increase

Move likely means higher bills for 40,000 Brevard customers

by Wayne T. Price
FLORIDA TODAY

City Gas Co. of Florida said Friday it wants to raise its base rates, which likely will mean higher monthly natural-gas bills for its 40,000 customers in Brevard County.

City Gas, part of the Bedminster, N.J.-based NUI Corp., filed a request with the Florida Public Service Commission to increase base rates by \$10.5 million. The company said the increase was needed in part because of rising operating expenses and the "the

impact of the continuing sluggish economy."

The company has about 40,000 customers in Brevard County. Statewide, it has more than 100,000 customers in Brevard, Broward, Indian River, Miami-Dade, Palm Beach and St. Lucie counties.

If the entire increase requested by City Gas is granted, the average residential bill of 18 therms per month will increase about 13.4 percent, or from \$31.43 per month to \$35.65. Other customers, business accounts, for example, will see in-

How to comment

Anyone wishing to make a written comment about the proposed base rate-increase request by City Gas Company of Florida should send it to: Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL
32399-0850. The request's docket number is 03-05-69.

creases that vary, based on type of usage, the company said.

City Gas also is requesting an interim rate increase of approximately \$3.5 million in November, and the rest of the increase would kick in February

2004. "While we continue to invest in systems and customer-service improvements, a variety of external factors have resulted in higher operating costs for our business," said Mark Abramovic, NUI senior vice president, chief operating officer and chief financial officer. "Therefore, we are requesting an increase in our base rates at this time."

Abramovic said City Gas also faces significantly rising pension, health-care and insurance costs, as well as higher accounting and corporate-governance expenses relating to recently passed federal legislation.

Also, the continuing sluggishness of the economy and

higher gas-supply costs both have negatively impacted City Gas' earnings and growth, as existing customers burn less gas and prospective customers often choose alternative fuels.

Tarik Noriega, a spokesman for the Florida Public Service Commission, said no date has been set for commissioners to vote on the request by City Gas. But a vote would have to be before January, he said.

Noriega said that, by next week, there should be schedule on how the company's rate-increase request will proceed.

The last increase by City Gas was in January 2001 when the Public Service Commission granted the company's request for a 0.25 percent rate increase

ORIGINAL

8/16/03

To Whom It May Concern;

ORIGINAL

The attached newspaper article is very alarming.

It is my opinion that the increase to consumers should not exceed the most recent consumer index inflationary percentage.

Individuals who are on Social Security only received a 1.4% increase in 2003. Why should City Gas get an increase of 13.4%?

I personally have not read or heard of any company giving their employees an increase of that magnitude.

To CCA
City Gas
#030569

Sincerely,
Larry M. Ramsay
382 Flanders Dr.
Indian Lake, FL 32903

Phone - 321-9560408



Mr. Larry M. Ramsay
382 Flanders Dr.
Indian Lake, FL 32903

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COMMISSION
CLERK

03 AUG 20 AM 11:30

RECEIVED-FPSC

ORIGINAL

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MONEY

Section C

Coming Sunday

Developers of the often-delayed Global Technology Center in Melbourne say they have their first tenants.

Dave Berman, business editor, dberman@flatoday.net

City Gas seeks 13.4% rate increase

Move likely means higher bills for 40,000 Brevard customers

By Wayne T. Price
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2540 Shumard Oak Blvd.
Tallahassee, FL
32399-0850. The request's docket number is 03-05-69.

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Noriega said that, by next week, there should be schedule on how the company's rate-increase request will proceed.

The last increase by City Gas was in January 2001 when the Public Service Commission granted the company's request for a 0.25 percent rate increase.

Bonds



30 YEAR

5.40%
0.01%

02.00

TF
15

Market

ORIGINAL

1963 Jackson Ave.
Melbourne Fl. 32935
Aug. 18, 2003
RECEIVED-FPSC

Florida Public Service Commission,

03 AUG 22 AM 9:25

In regard to the newspaper article in the
Today Newspaper Aug 16th The raised price
for Gas supplied by NGL.

I strongly object to this increase. Being on a limited income, another raise in utilities is just too much for the average Senior Citizen to handle. Everything seems to be rising in prices except Social Security. The \$4⁰⁰ raise in Social Security didn't help us at all, when our medical insurance went up \$20 a month. The cost of prescriptions drugs is out of hand, and now utilities too. The money from a raise in Gas will only benefit the company CEO. Why do they need millions to line on while we struggle just to make our income last the entire month? That is what's wrong with big business - too many huge salaries for executives. Let them walk in our shoes for a month - doing without in order to pay the bills necessary to live - if you can call this living!

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OTH	_____

Please say NO, to the 13.4% increase. If this raise is approved, believe me, my house will go without heat this winter and I will not use the dryer, and I'll turn the thermostat way down on the hot water heater. Think of all the Seniors in Fla. on limited income.

Sincerely,
Barbara Maran age 70

ORIGINAL

RECEIVED-FPSC

AUG 26 AM 10:27

COMMISSION
CLERK



Stephen V. Kroecker
3747 S Ridoe Cir.
Titusville, FL 32796

ORIGINAL 8/21/03

Re: City Gas Rate Increase
13.40%

Docket # 03-05-69

AUG 25 2003

Gentlemen,

I would like to
express my displeasure
at outrageous rate hike.
Nobody gets pay raises at
13.40% but utilities
feel obligated to raise
prices by outrageous
%.

CCA - Clerk

030569

Thank You
Bernadette Kroecker

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ORIGINAL

ORIGINAL

SEP - 8 2003

1108 Parkside Place
Indian Harbour Beach
Florida 32937

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Docket #03-05-69

To whom it may concern:

It is very difficult for the average consumer to realize whether an utility company deserves a raise. However, regarding the service this company provides I have had difficulty dealing with them.

If you call for any information their first reply is "That will be a \$65.00 service charge." If you are trying to find out if the meter is correct or not and you ask when it was replaced, they refuse to answer. It is my understanding that they are to be replaced every ten years and to my knowledge mine has not been. Even their service people agree that their public relations are pretty bad.

In view of incidents like this I feel the research for the raise should be very thorough as to how good service to their customers will be. Thank you for asking for comments regarding this company. I hope there is an equitable way to settle this.

Sincerely,

Nita Fernandez
Nita Fernandez



Mrs. Edward Fernandez
1108 Parkside Pl
Indian Harbour Beach, FL 32937

COMMISSION
CLERK

03 SEP 11 AM 9:14

RECEIVED-FPSC

AUS
CAF
CMP
COM
CTR
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ECL
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IEC
OTH

RECEIVED-FPSC

03 OCT -8 PM 3:22
03 OCT -8 PM 3:04

COMMISSION
CLERK
COMMISSION CLERK
ADMINISTRATIVE SERVICES

RICHARD D. MELSON

705 PIEDMONT DRIVE
TALLAHASSEE, FL 32301

OFFICIAL FILE COPY

DIRECTOR _____

AA _____

October 1, 2003 ASSIST. DIR _____

FIS _____

ADM _____

HR FILE check

GS & Personnel file

ITS _____

RCH Kang. Come page

REP over

OTHER _____

DATE 10/8/03

FROM BSR

Dr. Mary Bane
Executive Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: General Counsel Position

Dear Dr. Bane:

As you know, I have expressed interest in being considered for the General Counsel position at the Commission when Harold McLean retires on November 1st.

Attached is a current resume which details my professional and managerial experience. Also attached is a completed State of Florida Employment application.

Under Rule 4-1.11 of the Florida Bar's Rules of Professional Conduct, a lawyer serving as a public employee shall not participate in a matter in which the lawyer participated personally and substantially while in private practice. This rule would preclude me from participating on behalf of the Commission in the following open dockets:

Docket No. 000694-WU:	Water Management Services Limited Proceeding
Docket No. 020507-TL:	Fast Access Proceeding
Docket No. 030003-GU:	Purchased Gas Adjustment
Docket No. 030004-GU:	Natural Gas Conservation Cost Recovery
Docket No. 030007-EI:	Environmental Cost Recovery Docket
Docket No. 030103-TP:	MCI High Capacity Complaint against BellSouth
Docket No. 030222-GU:	City Gas Depreciation Docket
Docket No. 030569-GU:	City Gas Rate Case
Docket No. 030711-EI:	Progress Energy Environmental Program Approval

If you or any of the Commissioners have further questions regarding my qualifications and interest in the position, please feel free to contact me at (850) 425-2313.

Sincerely,

Richard D. Melson

Richard D. Melson

ORIGINAL

October 7, 2003

RECEIVED-FPSC

03 OCT 13 AM 9:59

Mark S. Ottalagano
137 Dellwood Court S.E.
Palm Bay, FL 32909

COMMISSION
CLERK

Directors, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
Docket No. 030569--GU

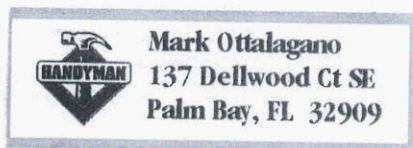
Dear Director,

I'm writing to you on the proposed increase on the basic service charge. I see that the increase in my bill will be double the money I pay now. This is not fair for the consumer to pay double the amount for basic service. That is not a fair increase for me or anyone else. I reject this amount for the basic service. I hope more people will response to this letter you sent to us with their disapproval to the increase.

Sincerely,



Mark Ottalagano



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ECR 1
GCL 1
OPC _____
MMS _____
SEC _____
OTH _____

03 OCT 13 AM 9:25

DISTRIBUTION CENTER

ORIGINAL

030569

Alan E. Wolfe
12421 S.W. 106th St.
Miami, Fl. 33165

RECEIVED FPSC

03 OCT 16 AM 9:24

Dear Director,

COMMISSION
CLERK

October 13, 2003

Once again, NUI City Gas is attempting to rip off the residential customer (the working guy) by requesting a huge rate increase as well as an interim rate increase. And again they have scheduled a meeting in Coral Gables at 6PM (Oct 29), a time that most customers/residents will find difficult or impossible to attend, myself included.

A meeting on the interim rate increase request already took place, prior to my receiving the rate increase notice from NUI City Gas. A second meeting was scheduled for Tuesday (10/7), only two days after receiving this notice. Clearly NUI City Gas is once again attempting to sneak in under the radar of the captive consumer. This situation afforded me no opportunity to write my objections to the PSC prior to the "Staff recommendation on Interim rates" or the "Agenda Conference on Interim Rates" meetings.

When unmasked it is clear that this proposed rate increase materializes as a large subsidy for commercial users (who earn profit), unlike the residential user who uses gas for everyday living requirements. It is also a potential windfall for NUI profits. This also is an attempt to make the company appear more attractive to prospective buyers, since the **Board of Directors of NUI City Gas has voted to sell the company**. The scam is now clearly unmasked.

Please allow me point out some examples of what NUI City Gas is attempting to unleash and perpetrate upon its Florida residential customers during these difficult economic times.

NUI City Gas proposes to consolidate commercial, industrial and residential customers into one pricing scheme. This will result in **substantial decreases in cost for the industrial and commercial users** and **substantial increases for the residential user** by all who use 0-5999 therms per year. According to my calculations, the GS600 residential user, for example, would see an **increase of 166%** in their customer charge, while in almost every case the **commercial/industrial user** would enjoy a substantial **decrease** in customer charge, as high as **63%** (except GS600 commercial sees no change). For some customers, NUI City Gas also wants to raise their "per therm" rate as well.

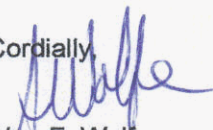
Among the ludicrous reasons NUI cites for this insane and baseless rate increase are: increases in pension and health care costs, economic downturn due to the tragic events on 9/11, and increases in corporate costs. We have all suffered economically from these events and had to more effectively manage our available financial resources. NUI City Gas must do the same.

I wonder what the compensation dollar amount is for the top NUI City Gas management?

I am a 33 year veteran teacher who has not seen a pay raise in 2 years, yet I must continue meet my financial obligations by prudent planning and careful use of available assets, even as the cost of living rises. City gas needs to institute more effective financial planning and use of current resources, streamline capital spending and implement more effective use of resources on hand, as we all must. NUI City Gas must not be permitted by the PSC to strong arm more dollars from the working people, in an attempt to realize a higher profit margin and make the company more attractive to potential buyers. The PSC is mandated to work to protect the interest of the public. Since NUI is a monopoly, the consumer does not have the benefit of looking for the best price for natural gas and going to that supplier. We are captive customers and thus must rely on the PSC and our elected officials to protect us from being exploited by the public utilities.

Please once again assist me and your other constituents who are NUI customers by denying this blatant attempt to bilk the NUI customers out of \$10,489,305. Thank you.

Cordially,



Alan E. Wolfe
12421 S.W. 106th St.
Miami, Fl 33186
(305) 271-6630

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
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OPC _____
MMS _____
SEC _____
OTH _____

ORIGINAL

030569-GU

Mr. & Mrs. Nelson E. McFadden, Jr
3501 S.W. 126 Avenue
Miami, Florida. 33175-2922

Phone: (305) 221-4726

e-mail: ann4mac@bellsouth.net

~~Fax #: 1-305-227-8449~~



DIRECTOR, DIVISION OF THE COMMISSION CLERK
And ADMINISTRATION SERVICES
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

October 10, 2003

DEAR SIR or MADAM;

I am unable to ascertain what I will be charged should the proposed changes be implemented.

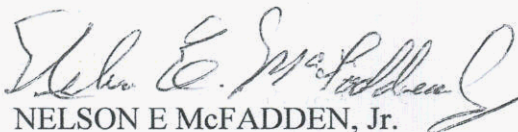
I am a 0-99 Annual Therm user, which puts me in the PROPOSED RATE SCHEDULE class GS-1, with a current rate of \$7.50, that is shown as BASIC SERVICE CHARGE on my current bill. (COPY ENCLOSED)

The next item I have trouble with, and the most confusing, is their "DISTRIBUTION CHARGE, per therm". I only see an item listed as ENERGY CHG, with a present rate of \$0.49367. My bill shows a per therm rate of .58591 cents. The bill also lists a GAS COST of .69347 cents per therm.

The question becomes – is the new "DISTRIBUTION CHARGE, per therm" in addition to the current billed ENERGY CHG and the GAS COST or is it in lieu of one or both of the present charges????????

With all the different ANNUAL THERM classifications, I count 27 more, could many others encounter similar difficulty in trying to determine what their new cost would amount to??

Yours truly,


NELSON E McFADDEN, Jr.

AUS _____
CAF _____
CMP _____
COM _____
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DPC _____
VMS _____
SEC _____
DTH _____

APPENDIX A
CITY GAS COMPANY OF FLORIDA
COMPARISON OF PRESENT AND PROPOSED RATES

Your annual usage in therms appears above your name on the address label of this document.

The Company is proposing substantial changes to its traditional customer classes and rate schedules. As proposed, the current residential, commercial and industrial classifications are replaced by 11 volumetric-based rate schedules, without regard to customer type. Under the proposed rate structure, there is no distinction between sales and transportation service or between firm and interruptible service.

The following table provides information to enable customers to compare rates under the existing classes to the proposed classes. For example, the proposed General Service 1-99 therm volumetric class (Rate Schedule GS-1) does not distinguish between residential, commercial and industrial customers. The information below has been separated to display GS-1 residential rates and GS-1 non-residential rates to allow customers to more easily compare the current and proposed rates. The Company is not proposing two GS-1 rate classes. The information is presented in this format solely for purposes of clarifying the Company's proposal.

In addition, the Flexible Gas Service, Contract Demand Service, and Off-System Sales rate schedules are not included in the rate comparisons. Rates for these schedules are established by negotiation.

ANNUAL THERMS	PROPOSED RATE SCHEDULE (PRESENT RATE SCHEDULE SHOWN IN PARENTHESIS)	PRESENT RATES	PROPOSED RATES	ANNUAL THERMS	PROPOSED RATE SCHEDULE (PRESENT RATE SCHEDULE SHOWN IN PARENTHESIS)	PRESENT RATES	PROPOSED RATES
0-99	GS-1 (Residential Sales: RS)			1,200-5,999	GS-1.2k (Small Commercial Transportation: SCTS)		
	Customer Charge, per month	\$7.50	\$9.25		Customer Charge, per month	\$25.00	\$25.00
	Distribution Charge, per therm	\$0.49367	\$0.5547		Distribution Charge, per therm	\$0.23877	\$0.3062
0-99	GS-1 (Commercial Sales: CS)			6,000-24,999	GS-6k (Commercial Sales: CS)		
	Customer Charge, per month	\$20.00	\$9.25		Customer Charge, per month	\$20.00	\$33.00
	Distribution Charge, per therm	\$0.23877	\$0.5547		Distribution Charge, per therm	\$0.23877	\$0.2882
0-99	GS-1 (Small Commercial Transportation: SCTS)			6,000-24,999	GS-6k (Small Commercial Transportation: SCTS)		
	Customer Charge, per month	\$25.00	\$9.25		Customer Charge, per month	\$25.00	\$33.00
	Distribution Charge, per therm	\$0.23877	\$0.5547		Distribution Charge, per therm	\$0.23877	\$0.2882
100-219	GS-100 (Residential Sales: RS)			25,000-59,999	GS-25k (Commercial Sales: CS)		
	Customer Charge, per month	\$7.50	\$12.00		Customer Charge, per month	\$20.00	\$130.00
	Distribution Charge, per therm	\$0.49367	\$0.4780		Distribution Charge, per therm	\$0.23877	\$0.2759
100-219	GS-100 (Commercial Sales: CS)			25,000-59,999	GS-25k (Small Commercial Transportation: SCTS)		
	Customer Charge, per month	\$20.00	\$12.00		Customer Charge, per month	\$25.00	\$130.00
	Distribution Charge, per therm	\$0.23877	\$0.4780		Distribution Charge, per therm	\$0.23877	\$0.2759
100-219	GS-100 (Small Commercial Transportation: SCTS)			60,000-119,999	GS-60k (Commercial Sales: CS)		
	Customer Charge, per month	\$25.00	\$12.00		Customer Charge, per month	\$20.00	\$185.00
	Distribution Charge, per therm	\$0.23877	\$0.4780		Demand Charge, per DCQ* (in therms)	\$ --	\$0.725
220-599	GS-220 (Residential Sales: RS)				Distribution Charge, per therm	\$0.23877	\$0.2580
	Customer Charge, per month	\$7.50	\$15.00	60,000-119,999	GS-60k (Small Commercial Transportation: SCTS)		
	Distribution Charge, per therm	\$0.49367	\$0.4367		Customer Charge, per month	\$25.00	\$185.00
220-599	GS-220 (Commercial Sales: CS)				Demand Charge, per DCQ* (in therms)	\$ --	\$0.725
	Customer Charge, per month	\$20.00	\$15.00		Distribution Charge, per therm	\$0.23877	\$0.2580
	Distribution Charge, per therm	\$0.23877	\$0.4367	120,000-249,999	GS-120k (Large Commercial Sales: LCS)		
220-599	GS-220 (Small Commercial Transportation: SCTS)				Customer Charge, per month	\$50.00	\$300.00
	Customer Charge, per month	\$25.00	\$15.00		Demand Charge, per DCQ* (in therms)	\$ --	\$0.725
	Distribution Charge, per therm	\$0.23877	\$0.4367		Distribution Charge, per therm	\$0.17847	\$0.1430
600-1,199	GS-600 (Residential Sales: RS)			120,000-249,999	GS-120k (Commercial Transportation: CTS)		
	Customer Charge, per month	\$7.50	\$20.00		Customer Charge, per month	\$55.00	\$300.00
	Distribution Charge, per therm	\$0.49367	\$0.3856		Demand Charge, per DCQ* (in therms)	\$ --	\$0.725
600-1,199	GS-600 (Commercial Sales: CS)				Distribution Charge, per therm	\$0.17847	\$0.1430
	Customer Charge, per month	\$20.00	\$20.00	250,000-1,249,999	GS-250k (Interruptible Sales: IP/CI)		
	Distribution Charge, per therm	\$0.23877	\$0.3856		Customer Charge, per month	\$100.00	\$500.00
600-1,199	GS-600 (Small Commercial Transportation: SCTS)				Demand Charge, per DCQ* (in therms)	\$ --	\$0.725
	Customer Charge, per month	\$25.00	\$20.00		Distribution Charge, per therm	\$0.15787	\$0.1309
	Distribution Charge, per therm	\$0.23877	\$0.3856	250,000-1,249,000	GS-250k (Interruptible Transportation: ITS/CI-TS)		
1,200-5,999	GS-1.2k (Residential Sales: RS)				Customer Charge, per month	\$175.00	\$500.00
	Customer Charge, per month	\$7.50	\$25.00		Demand Charge, per DCQ* (in therms)	\$ --	\$0.725
	Distribution Charge, per therm	\$0.49367	\$0.3062		Distribution Charge, per therm	\$0.15787	\$0.1309
1,200-5,999	GS-1.2k (Commercial Sales: CS)			1,250,000+	GS-1,250k (Interruptible Large Volume Sales: IL/CI-LV)		
	Customer Charge, per month	\$20.00	\$25.00		Customer Charge, per month	\$250.00	\$800.00
	Distribution Charge, per therm	\$0.23877	\$0.3062		Demand Charge, per DCQ* (in therms)	\$ --	\$0.725
					Distribution Charge, per therm	\$0.11198	\$0.1013

(continued on back panel)

and see reverse side.

211034763011000012841

2

NUI City Gas Company
of Florida

PO BOX 6060
ELIZABETH NJ 07207-6060

|||||

|||||

NELSON E MCFADDEN
3501 SW 126TH AVE
MIAMI FL 33175-2922

☒

☐ To enroll in our
direct debit
payment plan,
please check
here and sign
reverse side.

Rapid Pay Amou
12.84

**Your Account
Debited On**
October 06, 2003

Your Account Numbe
211-0347763-011

TEAR HERE → IF PAYING BY MAIL PLEASE RETURN THIS PORTION WITH YOUR CHECK OR MONEY ORDER PAYABLE TO NUI CORPORATION ← TEAR HERE

Billing Date Sep 15 2003	Account Number 211-0347763-011	Srvcs 3501 SW 126TH AVE For: MIAMI FL	Next Reading Date Oct 14 2003
------------------------------------	--	---	---

Billing Type
Residential Service

Previous Balance 10.00
Payment Applied 09/02/03 - Thank You -10.00
Remaining Balance .00
Current Gas Charges 11.59
Utility Tax .96
Gross Receipt Tax .29

Rapid Pay Amount
12.84

We have separated our appliance and gas utility service centers. Please note the appropriate ph numbers listed on the bottom of your bill.
This month we are pleased to introduce Speak Easy, our new voice-activated customer service system. Please see the enclosed bill insert for details.

Late Charge Reminder: A 1.5% Late Payment Charge will be applied to any balance not paid by due date.
Your NUI Rapid Payment appears above. Please note that this amount will be debited from your checking account on 10/ 6 . To prevent this deduction and alter your method of payment, please call 1-888-255-1100 (corrected number) by 10/ 3

How We Calculate Your Current Gas Charges

Meter Number	Type of Reading	Billing Period	Days	Readings old	Readings new	Gas Used (CCF)	Therm Factor	Therms Billed
744808	Estimate	08/12 09/12	31	2186	2189	3 X 1.0810 =		3.2

Rate Class	Therms Billed	Energy chg	Gas Cost	Basic Service Charge	Current Gas Charges
RES	3.2	X .58591	X .69347		
		1.87 +	2.22 +	7.50 =	11.59

To report a gas leak or for questions about your gas charges please call 1-800-993-7546

For gas equipment repair, sales, leasing or appliance billing

Ruth Nettles

To: Nekey Garcia
Cc: Felicia Banks; Ralph Jaeger; Matt Brinkley
Subject: FW: Other

030569

I will print this e-mail for BellSouth's Docket 030869.

Ralph, I will also print this e-mail for Docket 030569. Instead of doing distribution via-interoffice mail, I'm copying OPR staff and GCL staff of Docket 030569. Thanks.

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, October 08, 2003 5:36 PM
To: CAF Internet Mail
Subject: Other

October 08, 2003

Contact Information:

Name: Linda Frye
Company: N/A
Primary Phone: 3214533450
Secondary Phone: 3214533450
E-mail: lfrye@cfl.rr.com

Comments:

Last week I wrote to you concerning Bell South requesting a rate increase. I have now read that for people who make only a few long distance calls, the new system being requested will be of no benefit.

First, I do not wish to pay more for telephone service. It is high enough as it is with all the extra charges.

Second, it seems that if this request is approved, I will be penalized because we do not make very many long distance calls. That hardly seems fair.

A few days ago, I received a notice that NUI Utilities, operator of City Gas Company of Florida is requesting a rate increase.

If I remember correctly, FPL has gotten at least 2 rate increases this year alone, now, add Bell South and the gas company.

My mother and I live on a fixed income. She is 86 and I am disabled and 65. How much do you think the seniors can continue to pay. As it is, many seniors have to decide whether to buy medications needed or eat.

Can you not have mercy on us???

Regarding NUI City Gas billing practices. I understand that they are allowed estimate the bill. At least they do every other month. I would like to request either (1) an actual bill each month or (2) bill me every 2 months. The statements NEVER show a credit for the previous estimated month, nor do they show an add-on that should have been on the previous months bill had it been read. What can you do?

Yes, I wish to be contacted

For PSC Webmaster Use Only:

WARNING:

030569-GU

Changes in appearance and in display of formulas, tables, and text may have occurred during translation of this document into an electronic medium. This HTML document may not be an accurate version of the official document and should not be relied on.

For an official paper copy, contact the Florida Public Service Commission at contact@psc.state.fl.us or call (850) 413-6770. There may be a charge for the copy.

State of Florida

Public Service Commission

NEWS RELEASE

October 3, 2003 Contact: 850-413-6482

Amended Release-Item of Interest at Upcoming Agenda Conference, 10/7/03

TALLAHASSEE -- The following item is among those scheduled for consideration by the Commission at the October 7, 2003, Agenda Conference.

ITEM 9 - DOCKET NO. 030569-GU - APPLICATION FOR RATE INCREASE BY CITY GAS COMPANY OF FLORIDA. The Commission will address issues associated with City Gas Company of Florida's petition for a permanent rate increase.

###

Ruth Nettles

To: Ruth McHargue
Cc: Matt Brinkley; Ralph Jaeger
Subject: FW: Proposed Rate Increase

030569

Thanks, Ruth. I will print for docket file. I've copied GCL and ECR for this e-mail distribution.

---Original Message-----

From: Ruth McHargue
Sent: Tuesday, October 14, 2003 11:15 AM
To: Ruth Nettles
Cc: Diane Hood
Subject: FW: Proposed Rate Increase

Hi Ruth,
 Docket correspondence for the City Gas rate increase docket.

---Original Message-----

From: Diana Falise
Sent: Tuesday, October 14, 2003 11:00 AM
To: Ruth McHargue
Subject: FW: Proposed Rate Increase

---Original Message-----

From: Octaclari@aol.com [mailto:Octaclari@aol.com]
Sent: Tuesday, October 14, 2003 10:57 AM
To: contact@psc.state.fl.us
Subject: RE: Proposed Rate Increase

October 14, 2003
 Florida Public Service Commission

Docket No. 030569-GU

Dear Sir/Madam:

I am writing to you to protest a proposed rate increase by City Gas Company of Florida.

This is not the time for a rate increase. The economy is bad and there are a lot of people out of work, myself included. A lot of people will not be able to afford this increase.

Therefore, I am urging you to not allow this proposed increase. Your cooperation in this matter is greatly appreciated.

Sincerely Yours,

Octavio J. Rivero
 octaclari@aol.com

10/14/2003

ORIGINAL

RECEIVED-FPSC

03 OCT 14 AM 9:29

COMMISSION
CLERK

OCT 11, 2003

SUBJECT: DOCKET NO.
030569-GU

DEAR DIRECTOR,
THE PROPOSED RATE
INCREASE WILL COST
ME MORE THAN MY
SOCIAL SECURITY
INCREASE OF 2003.
THIS IS MY INCOME.

THANK YOU,

W. Donald Brown



W. Donald Brown
555 Captains Row
Merritt Is., FL 32952

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GCL 1 _____
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OTH _____

ORIGINAL

RECEIVED PSC

03 OCT 14 AM 9:29

COMMISSION
CLERK

OCT 11, 2003

SUBJECT: DOCKET NO.
030569-GU

DEAR DIRECTOR,
THE PROPOSED RATE
INCREASE WILL COST
ME MORE THAN MY
SOCIAL SECURITY
INCREASE OF 2003.
THIS IS MY INCOME.

THANK YOU,

W. Donald Brown



W. Donald Brown
555 Captains Row
Merritt Is., FL 32952

AUS _____
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ORIGINAL

1
RECEIVED-FPSC
Ref: Docket No. 030569-94 03 OCT 15 AM 9:45

COMMISSION
CLERK

DIRECTOR

Regarding City Gas Company of Florida
PROPOSED RATE INCREASE.

1. ALMOST EVERY ONE AND NEARLY EVERY
business has suffered from an economic
downturn post 9/11/01. Why should this
dictate a SUBSTANTIAL RATE INCREASE?
2. Capital Additions is a cost of an
ON going business. Also my subdivision
is 40 plus years old. Our TRANSMISSION
LINES AND METERS have produced a
TREMENDOUS profit over the years.
3. This is a REAL good reason to RAISE
my RATES. (INCREASED OPERATING
EXPENSES due to CUSTOMER GROWTH)
Does this NOT MEAN that they will
BE making more money?

AUS _____
CAF _____
CMP 1 _____
COM _____
CTR _____
ECR _____
GCL 2 _____
OPC _____
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INCREASED PENSION COST, THIS IS A REAL GOOD ONE. THIS SHOULD HAVE BEEN ALLOWED FOR OVER THE YEARS FROM PENSION FUND PROCEEDS. NOT ADDRESSED SOME 40 OR 50 YEARS HENCE.

INCREASED MEDICAL, PROPERTY & LIABILITY I BELIEVE ARE LEGITIMATE, BUT CORPORATE GOVERNANCE COST, (COME ON!) THIS SHOULD BE BORNE OF THE STOCK HOLDERS & CORPORATE OFFICERS, NOT THE CUSTOMERS.

IF YOU ALLOW THIS PROPOSED RATE INCREASE, YOU ~~INDEED~~ WILL HAVE DOUBLED, ALMOST TRIPLED THE GAS BILLS OF THOSE WHO CAN NOT AFFORD IT, PRIVATE HOME OWNERS AS WELL AS SMALL TO MEDIUM BUSINESS.

I WOULD AGREE THAT A MUCH SMALLER RATE INCREASE WOULD NOT BE OUT OF LINE. IN ANY EVENT, ANY INCREASE SHOULD NOT BE AS DRASTIC AS THE ONE PROPOSED, AND SHOULD BE

Shouldered more evenly across
the entire customer base.

This Corporation has a monopoly
on this service area as do the
Power and Water utilities.

If it is your intent to allow
City Gas Company of Florida to get
away with this preposterous rate
increase then surely the other utilities
will follow in persuite. And nobody
will be able to afford Gas, Elec:
Water or phone service.

Thank you for
hearing me out

Harry Keller

1510 DORSAL ST
Merritt Island, FL.

32952

(321) 459-0828

P.S: page 4

PS:

Just a little food for thought
OR A POINT OF PERSONAL INTEREST.

70% of ALL The houses on EAST
MERRITT Island were built in the
60's to late 70's, of those about
70% of them were ALL original
built with Gas service. This 70%
of the house ARE NOT able to
ACCEPT ELECTRICAL up date without
BRING THERE Elec. SERVICE PANNELS
up to Code. EXISTING service in most
is 120 Amps. To upgrade to ALL
ELECTRICAL appliances it will cost
A small fortune:

RETRO Electric	^{min} 200amp	\$ 1200 To \$1500
Elect. Furnace	30amp	\$ 2400 To \$3000
Stove	30amp	\$ 250 To \$400
oven	40amp	\$ 300 To \$450
Water Heater	30amp	\$ 250 To \$400
Clothes Dryer	30amp	\$ 379 To \$500

TOTAL 160amps. \$ 4779 To \$6,250~~xx~~

Do you get The Picture

03 OCT 12 PM 8 26

03 OCT 12 PM 8 26

BOARD OF DIRECTORS

CINDY DROPSKI
Chairman
JOSEPH COLOMBO, ESQ.
Vice Chairman
ANDY HAMENT, ESQ.
Vice Chairman
ADRIAN MARQUEZ
Treasurer
DON RUDOLPH
Secretary
GERRY RYAN
Past Chairman

PAUL BRUNS
SUSAN COLLINS
ARNOLD CORTAZZO, Ed.D
MARYJO HUMPHRIES
JAMES C. LAIBL, Jr.
JIM MYERS
CHARLES NUTTING
J.R. PRINGLE
TED SCHMID
DR. GREGG SHINN, DVM
BARRY SWIFT

PRESIDENT/CEO
J.R. SCHWEINSBERG, Jr.

LOCATIONS

ARC NORTH
825-G Sycamore Street
Titusville, Florida 32780
(321) 269-6337

ARC CENTRAL
1694 Cedar Street
Rockledge, Florida 32955
(321) 690-3464

ARC SOUTH
202 West Drive
Melbourne, Florida 32904
(321) 722-5350

FAMILY RESOURCE CENTER
202 West Drive
Melbourne, Florida 32904
(321) 409-2030
1-800-368-9604 Toll Free

MOBILE CREW FACILITY
837-A North Cocoa Boulevard
Cocoa, Florida 32922
(321) 634-6011

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951 Eyster Boulevard
Rockledge, Florida 32955
(321) 690-3471

WOODSMERE ESTATES
980 Bridle Lane
Rockledge, Florida 32955
(321) 690-3469

MELROSE PLACE
3595 Melrose Avenue
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(321) 383-5598

SHERWOOD ESTATES
2452 St. Swithin Lane
Melbourne, Florida 32935
(321) 752-3217

NISH MATERIAL
RECYCLING FACILITY
Bldg. 631, Rescue Road
Patrick AFB, Florida 32925-3232
(321) 494-6848

October 10, 2003

Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: 2210356923 11
BCARC Inc.

Dear Director:

This letter is in response the information received regarding the proposed rate increase for City Gas Company of Florida. We are a Not for Profit agency working with individuals with disabilities. Currently our rates for service were decreased by the State making it very difficult to operate. We have had to restructure programs to hopefully break even. In this field we are never given any increases from funding sources to make up for increased cost of living. We are asking for the proposed rates to be declined.

Sincerely,



Lynn Hudson
Vice President/CFO

AUS _____
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**City Gas Cor. any
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2210356923 11 3463 THERMS
BCARC INC
1694 CEDAR ST
ROCKLEDGE FL 32955-3131

(continued inside)

On August 15, 2003, City Gas Company of Florida ("the Company"), an operating division of NUI Utilities, Inc., filed a request for a rate increase with the Florida Public Service Commission ("Commission") in its Docket No. 030569-GU for approval to increase annual revenues by \$10,489,305. The Company also requested an interim rate increase of \$3,548,987 be put into effect pending final action on the permanent rate increase.

The general reasons for the request for an increase in rates are:

- 1) The Company's natural gas throughput from residential, commercial and industrial customers has not grown at the rate projected in its last rate case, due in part to the economic downturn following the events of September 11, 2001.
- 2) The Company has made capital additions that need to be recognized in rate base so that an adequate return on this investment can be obtained.
- 3) The Company's operating expenses have increased due, among other things, to inflation and customer growth, increased pension costs, increased medical insurance costs, increased property and liability insurance costs, and increased corporate governance costs. Many of these cost increases are due to external factors that affect businesses in all industries.

In order to more fairly recover the cost of service, the Company is proposing a substantial rate restructuring that will eliminate distinctions between residential, commercial and industrial customers, between sales and transportation customers, and between firm and interruptible customers. Instead, a customer's rate class will be based solely on annual therm usage levels. A comparison of the proposed final rates with the rates in effect prior to the Company's request is attached.

Puede pedir la versión en español de esta notificación llamando a
City Gas Company of Florida al 1-800-347-4427, extensión 5222.
Pou ou jwen tradiksyon nan kreyòl anons sa a, tanpri rele
City Gas Company of Florida nan 1-800-347-4427, estansyon 5222.

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE TO CUSTOMERS AND NOTICE OF CUSTOMER MEETINGS
TO THE CUSTOMERS OF CITY GAS COMPANY OF FLORIDA
AND ALL OTHER INTERESTED PERSONS
RE: DOCKET NO. 030569-GU
APPLICATION FOR A RATE INCREASE BY CITY GAS COMPANY OF FLORIDA
DATED: SEPTEMBER 29, 2003

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PRESIDENT/CEO
J.R. SCHWEINSBERG, Jr.

LOCATIONS

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825-G Sycamore Street
Titusville, Florida 32780
(321) 269-6337

ARC CENTRAL
1694 Cedar Street
Rockledge, Florida 32955
(321) 690-3464

ARC SOUTH
202 West Drive
Melbourne, Florida 32904
(321) 722-5350

FAMILY RESOURCE CENTER
202 West Drive
Melbourne, Florida 32904
(321) 409-2030
1-800-368-9604 Toll Free

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837-A North Cocoa Boulevard
Cocoa, Florida 32922
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(321) 494-6848

October 10, 2003

Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: 2210356637 11
A.R.C. of Brevard County

Dear Director:

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Sincerely,



Lynn Hudson
Vice President/CFO

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1694 CEDAR ST
ROCKLEDGE FL 32955-3131

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(continued inside)

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DATED: SEPTEMBER 29, 2003

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(321) 494-6848

October 10, 2003

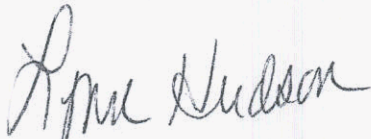
Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: 2210417572 1
BCARC of Brevard

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Sincerely,



Lynn Hudson
Vice President/CFO

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ORIGINAL

Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Fl 32399-0850

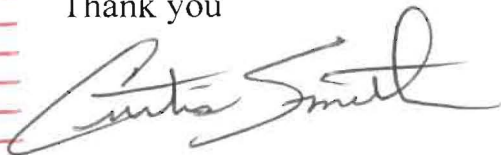
030569-60

I am writing to take the opportunity to address my thoughts on the rate hike request by City Gas of Florida.

I built my home in 1991 and got rebates for a gas water heater and gas furnace. I also leased a gas clothes dryer which I still have. My complaint is that contrary to what one so often hears, gas is not cheaper than electricity. My bill averages over twenty five dollars a month for just my wife and I. What is really crazy is that the gas cost is usually around seven dollars but by the time all of the charges are added like the customer charge of \$7.50 and an energy charge of five to ten dollars and the seven dollar bill inflates to over twenty dollars. And now they want a rate increase on top of a monthly customer charge increase. So now they want me to pay them \$111 a year just to be their customer? Can someone explain to me why I should want to continue to use natural gas?

Guess what? I think switching to electric makes more sense.


Thank you



Curtis Smith
4457 Coquina Ridge Dr.
Melbourne, Fl. 32935

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Curtis & Linda Smith
4457 Coquina Ridge Dr.
Melbourne, FL
32935

O3 OCT 17 AM 8:53
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Please read

ORIGINAL

OCT 21-2003

To Div. of Consumer Affairs
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida

32399-0850

COMMISSION
CLERK

OCT 23 AM 11:19
2003

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Docket
#030569-GU

Hear Public Service Commission:
re: Docket NO. 030569-GU
re: Rate Increase by City Gas Co. of Florida

I am OPPOSED to a rate increase.
Opposed to reasons:

- | | | |
|---|---|----|
| 1 | Inflation + customer growth | NO |
| 2 | Increased pension costs | NO |
| 3 | Increased medical insurance costs | NO |
| 4 | Increased property + liability ins. costs | NO |
| 5 | Increased corporate governance costs | NO |

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- Opposed to - recover the cost of service thru
- ① rate restructuring that will ELIMINATE
DISTINCTIONS between residential,
commercial + industrial customers
- ② between sales + transportation customers
- ③ between firm + interruptible customers.
- ④ Opposed to customers rate class based solely
on Annual Therm Usage ~~the~~ Levels.

See pg 2

FINAL

(2)

Please - do not pass this.

It's NOT FAIR to residential customers.

Why are Miscellaneous Service Charges Rates proposed so much of an increase?

I know what my annual usage in therms is. Increased rate would be too much.

* I resent - the elimination distinction" between residential, commercial and industrial customers. This doesn't make sense.

Please take these personal comments into consideration - The public has other bills to pay beside this company.

Sincerely -
Phane Jones
11201 SW 55 St. Box 310
Miramar, Florida 33025-3100

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE TO CUSTOMERS AND NOTICE OF CUSTOMER MEETINGS
TO THE CUSTOMERS OF CITY GAS COMPANY OF FLORIDA
AND ALL OTHER INTERESTED PERSONS
RE: DOCKET NO. 030569-GU
APPLICATION FOR A RATE INCREASE BY CITY GAS COMPANY OF FLORIDA

ORIGINAL

ROSEMARIE MC CANN
235 McClain Drive
West Melbourne, Florida 32904

Telephone: (321) 728-0059

Account # 221-0453953-003

030569-GU
RECEIVED-FPSC
03 OCT 20 AM 10:11
COMMISSION
CLERK

Page 1 of 2

October 15, 2003

Florida Public Service Commission, fax # 1-800-511-0809

Re.: proposed rate increase of City Gas Company

My comments are as follows:



There is not one company that is guaranteed a profit, or certain rate of return on it's investment. If they went into business with that thought, they should have put their money into a bank Certificate of Deposit. For City Gas to complain that "Its overall rate of return during the historic base year ending September 30, 2002 was 5.41%" and that "The utility projects that this return will drop to 2.91% for the year ending September 30, 2004" is a comical reason to raise the rates of the consumer to boost their bottom line.

I should be so lucky to receive 2.91% interest on my meager savings.

I am not so naive as to believe there is no such thing as "creative accounting." Just look at Enron, Worldcom, K-Mart and all the other companies that took and are continuing to take the consumer for a ride. Accountants can make numbers say anything they want. If they need a profit, there it is. If they need a loss, the identical numbers can be made out to be a loss.

The present rate is \$7.50 per month and the proposed rate is \$9.25. This is a 23.33% increase. They are not happy with asking for that rate increase, they also want to gouge the consumer with an additional 12.36% increase in the per therm from \$0.49367 to \$0.5547.

I cannot find the \$0.49367 on my bill. What I do have is an "Energy charge" of .58591 times the number of therms used and an additional "Gas Cost" of .59297 times the number of therms used and those figures are added to the Basic Service Charge of \$7.50. Am I already being gouged/overcharged or is the \$0.49367 something else to be added to the bill?

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To that, the entire "Utility tax, Gross Receipt Tax and Franchise Tax" paid is 16.45% of the total gas charges. Therefore, if the rates are increased, even if the "Utility tax, Gross Receipt Tax and Franchise Tax" is not increased, it will be based on a higher amount increasing the bill even further.

ROSEMARIE MC CANN
235 McClain Drive

West Melbourne, Florida 32904

Account # 221-0453953-003

Page 2 of 2

The company gives as "general reasons for the request for an increase in rates" as:

- 1 - throughput from customers has not grown at the rate projected in its last rate case, due in part to the economic downturn following the events of September 11, 2001
- 2 - they made capital additions and an adequate return on this investment can be obtained.
- 3 - operating expenses have increased due to among other things -- customer growth.

Items one and three seem to contradict each other. Customers has not grown as stated in #1 and customer growth in #3. Either the number of customers has grown or it hasn't grown. They can't have it both ways.

In addition, I am sick and tired of everything financially negative that happens to a company being blamed on September 11, 2001.

Unless I am mistaken, the housing industry is experiencing one of it's largest booms in history. A good deal of these homes are being built and bought using gas appliances. I'm not sure what City Gas is talking about when they say the economic downturn. Yes, there is an economic downturn, but not in housing. Is it that they again are speaking in contradictory terms?

Finally, their intention is to charge the same rate for the Residential customer as the Commercial customer. What I should say is they are going to charge the same rate for the Commercial customer as Residential customer. Based on "Annual Therms" of 0 - 99, the Commercial customer currently is charged between \$20.00 and \$25.00 per month. That will drop to \$9.25 a month, which is a savings for the Commercial customer of between 53.75% and 63% monthly.

I make \$8.00 an hour and work 20 hours a week and get no benefits. It is either that or not work at all. Those were my choices. I cannot go to my boss and ask for a raise in pay to cover gas charges. The rate of inflation is negligible. It is not 35%.

The game played by Public Utilities, Insurance Companies and any other company that is regulated by the state or federal government is "ask for twice as much so that when they get one half the amount, they in reality are getting twice as much as they need and what they expected in the first place."

An end must be brought to this viscous cycle. It is about time politicians stand up for the people and do what is right for the consumer.

Respectfully submitted,

Rosemarie Mc Cann

ORIGINAL

Michael F. Leonard
4073 Long Leaf Drive
Melbourne, FL 32940

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03 OCT 20 AM 9:51

COMMISSION
CLERK

Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Subject: Comments regarding City Gas Company Proposed increase (Ref Docket No. 030569-GU)

October 17, 2003

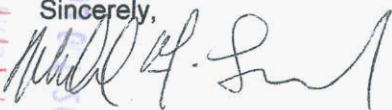
Dear Sir or Madam:

I am writing to urge the Commission to reject the increases proposed by The City Gas Company. The primary reasons cited for the increases are not impelling. They are: 1) a less than anticipated customer base, and 2) income lost due to the downturn in economic conditions over the last two years. Essentially, The City Gas Company wants the consumer to reimburse them for poor planning and poor investing strategies. This to be outrageous. I am not sympathetic that they did not achieve their target income of 5.41%. Everyone has suffered losses due to the poor economy, and it is extremely frustrating to see my own savings paying abysmal returns and then being asked to pay increased rates simply because they didn't reach their goals. Has their board of Directors tried tightening their own belts first, before trying to squeeze us?? I doubt it. Do they plan on giving the consumer a break once economic conditions improve and they get better returns?? I won't hold my breath waiting for that either.

I also disagree with the approach by which they plan to increase the rates. The lion's share of the increase will come from increased "basic service charges" based on the prior year's annual consumption. First, the smaller consumer (under 500 therms/year) will be paying a disproportionately higher service charge than the big users (\$15 for 500 therms as compared to \$500 for 1,249,000 therms). Second, since most of the increase is due to the basic service charge, if a consumer were to implement conservation measures, the savings would be minimal: during most months, the consumption is relatively low, and the basic service charge accounts for most of the billed amount. I think a much more fair approach is to increase the charge per therm and leave the basic service charges the same. This way, the small consumer won't be disproportionately overcharged, and gas conservation will be encouraged (not discouraged) giving the consumer an avenue to save a little. In my situation, if the proposed increases go in effect, I will be paying \$180 in just service charges! If I didn't have gas, and only electricity, I might be paying more to run, say, an electric hot water heater, but on the other hand I would automatically save \$180 by not having to deal with a second utility.

In closing, I do not think the proposed rate increases have been adequately justified nor do I feel that the method of implementation is fair to smaller consumers. I urge the Florida Public Services Commission to reject City Gas Company's proposed rate increase.

Sincerely,



MICHAEL F. LEONARD

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ORIGINAL

4554 SW 128th Place
Miami, FL 33175

ORIGINAL

October 16, 2003
Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

OCT 16 2003**COMMISSION
CLERK****03 OCT 20 AM 10:11****RECEIVED-FPSC**

RE: Docket No. 030569-GU

VIA Facsimile and US Mail 1-800-511-0809

Dear FPSC,

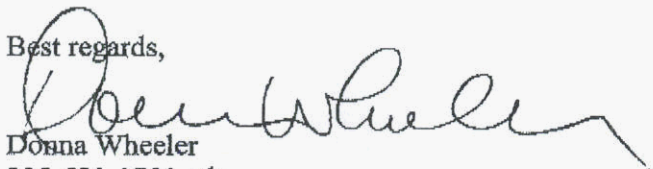
As a customer of City Gas Company of Florida, I am writing to protest the proposed rate increase and restructuring.

Rather than increasing fees without regard to residential versus commercial/industrial distinctions, perhaps City Gas Company of Florida can sell bond shares in its company in order to raise the needed capital improvement monies. Or perhaps the Company can re-organize its operations in a more streamlined fashion and save on operating costs for a set period of time to recover costs. Or perhaps the Company can devise other economical means to make up for lost returns in a way that will not further tax its customers.

As a strictly residential customer with a fixed income (as opposed to commercial and industrial venues) I believe I should remain at the lowest possible rate.

Thank you for your consideration in this matter.

Best regards,


Donna Wheeler
305-521-1701 wk.

File copy

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CMP _____
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GCL I _____
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ORIGINAL

4554 SW 128th Place
Miami, FL 33175

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October 16, 2003
Director, Division of the Commission Clerk
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2540 Shumard Oak Boulevard
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COMMISSION
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RE: Docket No. 030569-GU

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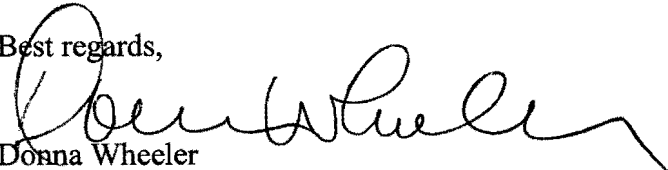
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4554 SW 128th Place
Miami, FL 33175

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03 OCT 20 AM 9:53

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Florida Public Service Commission
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CLERK

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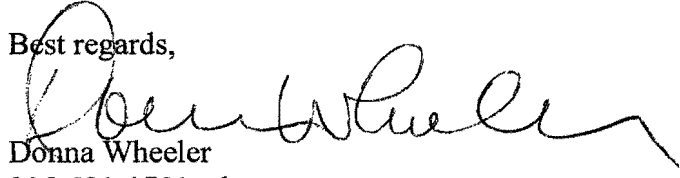
As a customer of City Gas Company of Florida, I am writing to protest the proposed rate increase and restructuring.

Rather than increasing fees without regard to residential versus commercial/industrial distinctions, perhaps City Gas Company of Florida can sell bond shares in its company in order to raise the needed capital improvement monies. Or perhaps the Company can re-organize its operations in a more streamlined fashion and save on operating costs for a set period of time to recover costs. Or perhaps the Company can devise other economical means to make up for lost returns in a way that will not further tax its customers.

As a strictly residential customer with a fixed income (as opposed to commercial and industrial venues) I believe I should remain at the lowest possible rate.

Thank you for your consideration in this matter.

Best regards,



Donna Wheeler
305-521-1701 wk.

File copy

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OPC _____
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SEC _____
OTH _____

Ruth Nettles

To: Ralph Jaeger

Cc: Matt Brinkley

Subject: FW: Proposed rate changes for NUI

will print this e-mail for Docket 030569.

---Original Message-----

From: Art Clinton [mailto:acClinton@cfl.rr.com]

Sent: Saturday, October 18, 2003 12:02 PM

To: CAF Internet Mail

Subject: Proposed rate changes for NUI

think it is appalling that in this day of 2% inflation rates that NUI would propose service rate hikes of 23% to over 500% to some of its customers.

Arthur D. Clinton

132 E. Dover St.

Satellite Beach, FL. 32937

10/23/2003

030569-GU

ORIGINAL

Georgina Ruiz
14122 S.W. 74 Terrace
Miami, Florida 33183

RECEIVED FPSC

03 OCT 24 AM 10:11

October 21, 2003
COMMISSION
CLERK

Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Sir or Madame:

I am writing in response to the notice of the proposed gas increase by NUI. As you may be aware, NUI is up for sale. Could this be a negotiating ploy on their part to entice the buyer. We are already being bombarded by increases in all other utility bills, not to mention the annual increases of our homeowner insurance. The only things that don't seem to go up are our salaries. I haven't had a salary increase in three years!

NUI is mismanaging their funds. An example of this is the Speak Easy System (it's more like the No Speakee at all System). This voice activated customer service system is a joke. I haven't yet been able to give the information they request before it breaks off in the middle, and disconnects you. By the time I am able to get a representative on line it's been a good ten minutes, and when I tell them of the situation, they inform me that they are aware of the problem. However, this has gone on for months and the problem has not been solved. Who knows how much money (our money) they have spent on this useless system? Furthermore, they have implemented a system where they come out every other month and read the meter. The month they skip is estimated, and it is usually a higher reading. This has caused me to be very vigilant and have found numerous discrepancies. I can just imagine how many customers have overpaid because they trust them.

If the increase is granted I will be seriously considering changing to electricity. We as consumers should have other options and be allowed to give our businesses to other gas companies. Why are NUI and Teco the only gas companies in Miami? And why can't I use Teco in the area where I live? It appears that this kind of monopoly breeds incompetence.

Sincerely yours,



Georgina Ruiz
An unsatisfied customer
Docket No. 030569-GU

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Matilda Sanders

12/7 - PCD

From: Janice Banka
Sent: Monday, October 27, 2003 10:42 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

18

Date and Time: 10/27/2003 10:40:00 AM
Docket Number: 030569-GU
Filename / Path: 030569\030569or.rrj

Order Suspending Request for Permanent Rate Increase and Granting Request for Interim Rate Increase, with attachments.

Number of pages in order - 18.

attach' online.

Thanks "J"

2/0 + 3 Clerks
(Brevard, Broward, Dade)

ORIGINAL

Edwin L. Hughes
447 Pauma Valley Way
Melbourne, FL 32940
Fax/Tel: 321-254-1926
Email: elhughes@cfl.rr.com
22 October, 2003

RECEIVED FPSC

03 OCT 27 AM 9: 59

COMMISSION
CLERK

Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Docket 030569-GU

I have made a simple analysis of the NUI rate proposal.

Two copies of the resulting charts are enclosed.

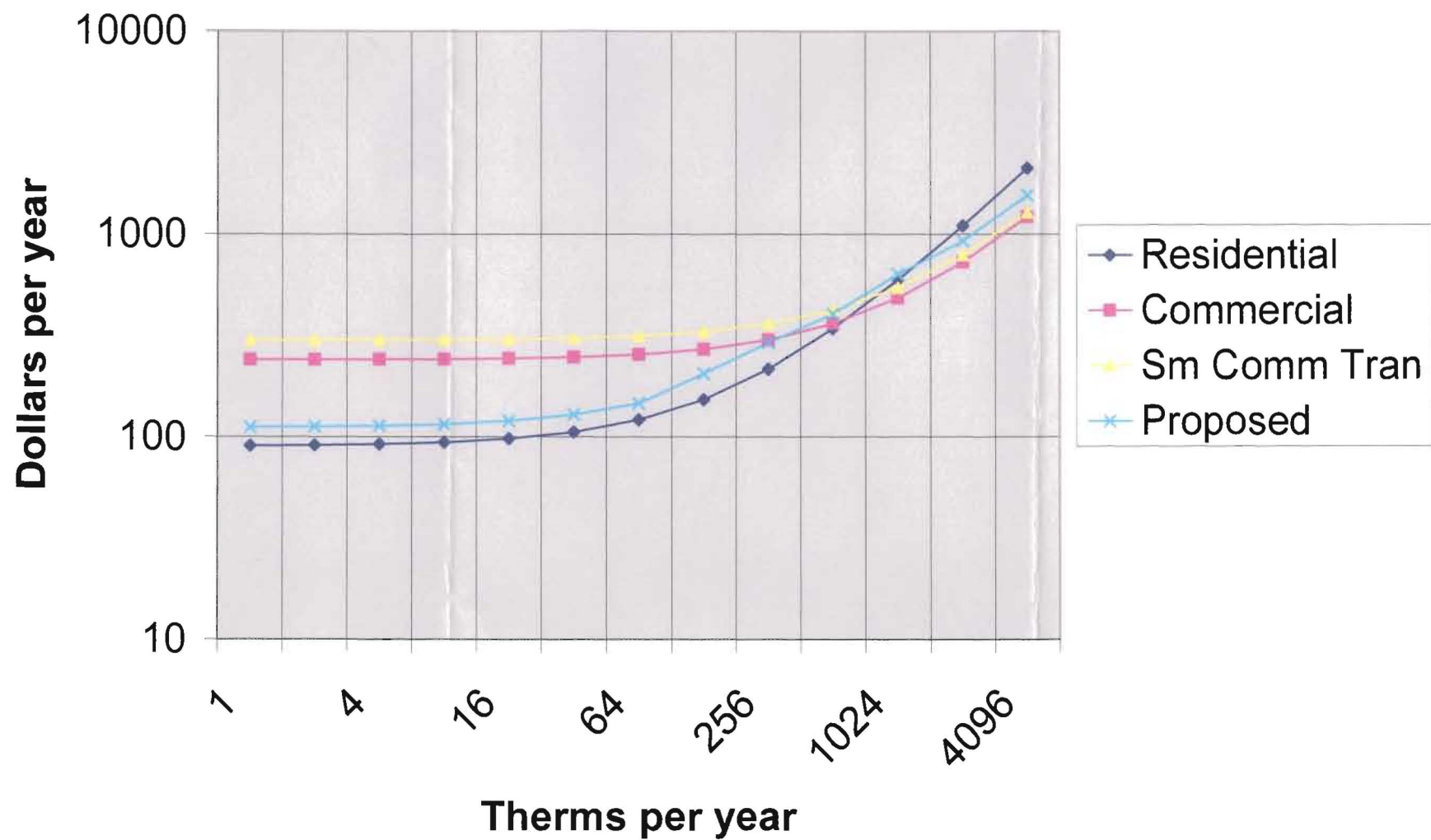
I hope that the PSC will have something similar to share with us at the 30 October meeting.

Yours truly,

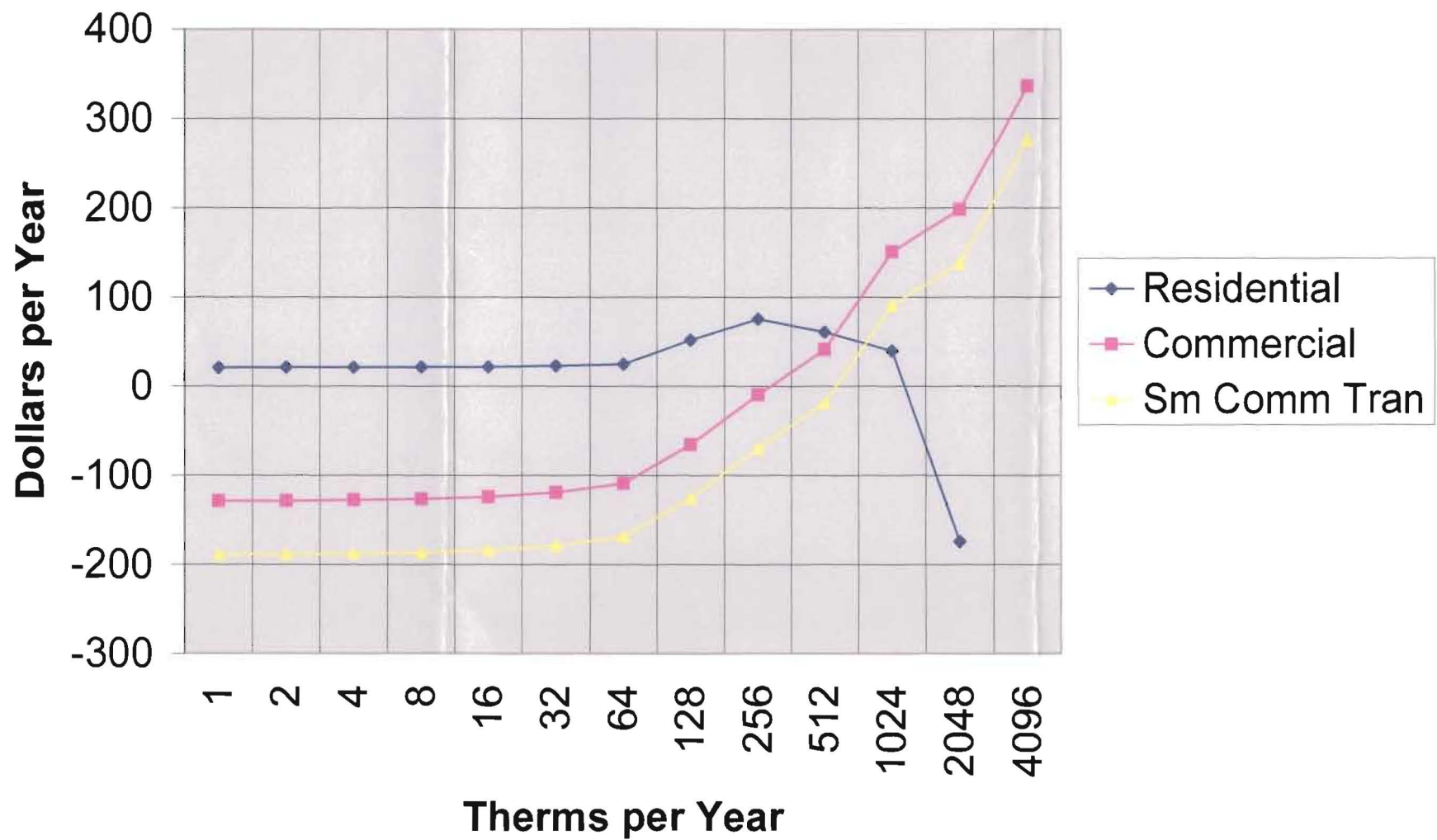
Edwin L. Hughes

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Annual Cost of Gas



Change in Annual Cost of Gas



ORIGINAL

RECEIVED- FPSC

03 OCT 27 AM 10: 50

COMMISSION
CLERK



Dir. Div. Comm. Clerk + Ad Svcs
Fla Public Service Comm
2540 Shumard Oak Blvd
Tallahassee, Fl. 32399-0850

Socket # 030569-64

I can't drive at night so
I can't attend the scheduled
meetings in Brevard County.
I'm nearly 80 years old and
have been a City Gas Co.
customer since 1960 (43 yrs).
The rate increases ~~that~~ ^{the} past
few years should be
adequate without this new
request by NEI Utilities.

It's getting nearly
impossible for seniors on
fixed incomes to stay in
homes with all the utility
companies gouging rates.
The Phone Co. is in process now
and Elec. Co. just got an increase.

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2.

The Water + Sewage rates have long been out of sight. We who have lived in Fla. for 45 years have to pay ridiculous util. and taxes to support newcomers. Newcomers should have to carry their weight.

Every year my utilities go up while my income goes down. If I could attend such customer meetings to voice my protest, I would. Thank you for giving me the opportunity to write & mail my objections.

Jean L. Knight
979 Kings Post Rd
Rockledge, Fl. 32955



Mrs. Jean L. Knight
979 Kings Post Rd.
Rockledge, FL 32955

ORIGINAL

10-22-03

Dear Sirs :

RECEIVED-FPSC

I think City Gas Company is
completely out of line on their request for
a residential rate change.

OCT 27 AM 10:05
COMMISSION
CLERK

They now charge \$7.50 per month just to be a
customer and they only read the meter
bi-monthly. They estimate the other
month so your billing is always wrong. They
waste more time and accounting work with
this billing procedure than they would
if they just billed when the meter was
actually read.

Seasonal customers now will be charged
\$20.00 to turn the gas off and \$50.00 to turn
it back on. If they are allowed to raise
these charges from free turn off & \$30.00
turn on nobody will turn off seasonally.
Empty houses will be fire traps.

The \$20.00 change of account is charged
even if the change is only from husband's
name to wife's name with the same
account at the same address. Guess how
many deceased people still have accounts?

Thank you for your consideration in
this matter.

Docket #030569-GU



Carol J. Whelan
1569 Riverside Drive
Melbourne, FL
32935-5729

Yours truly
Carol J. Whelan
1569 Riverside Dr.
Melbourne, FL 32935

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ORIGINAL

RECEIVED-FPSC

03 OCT 27 PM 3:45

COMMISSION
CLERK

October 21, 2003

Director, Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

OCT 22 2003

ORIGINAL

Dear Sir or Madame:

I am writing in response to the notice of the proposed gas increase by NUI. As you may be aware, NUI is up for sale. Could this be a negotiating ploy on their part to entice the buyer. We are already being bombarded by increases in all other utility bills, not to mention the annual increases of our homeowner insurance. The only things that don't seem to go up are our salaries. I haven't had a salary increase in three years!

NUI is mismanaging their funds. An example of this is the Speak Easy System (it's more like the No Speakee at all System). This voice activated customer service system is a joke. I haven't yet been able to give the information they request before it breaks off in the middle, and disconnects you. By the time I am able to get a representative on line it's been a good ten minutes, and when I tell them of the situation, they inform me that they are aware of the problem. However, this has gone on for months and the problem has not been solved. Who knows how much money (our money) they have spent on this useless system? Furthermore, they have implemented a system where they come out every other month and read the meter. The month they skip is estimated, and it is usually a higher reading. This has caused me to be very vigilant and have found numerous discrepancies. I can just imagine how many customers have overpaid because they trust them.

If the increase is granted I will be seriously considering changing to electricity. We as consumers should have other options and be allowed to give our businesses to other gas companies. Why are NUI and Teco the only gas companies in Miami? And why can't I use Teco in the area where I live? It appears that this kind of monopoly breeds incompetence.

Sincerely yours,



Georgina Ruiz
An unsatisfied customer
Docket No. 030569-GU

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MS
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TH

Docketed
030569-GU

ORIGINAL

p. 1

Patricia K. Roberts

Phone (954) 927-9555

Fax 954-921-4604

ORIGINAL

OCT 28 2003

Fax**To:** Public Service Commission**From:** Patricia K. Roberts**Fax:** 800-511-0809**Date:** October 28, 2003**Phone:** 800-342-3552**Pages:** 2**Re:** Docket 030569-GU**CC:** Ralph Jaeger, General Counsel

All Utility Commissioners

☐ **Urgent**☒ **For Review**☐ **Please Comment**☒ **Please Reply**☐ **Please Recycle**

Please see that a copy of the enclosed email is given to Ralph Jaeger, General Counsel and each Utility Commissioner as well as the staff member that will be attending the hearing in Coral Gables this week.

Thank you in advance for your assistance.

Sincerely,

Patricia K. Roberts

CONFIDENTIALITY NOTICE

This facsimile is confidential and is being sent solely for the purpose of reading by the person of whom it is intended. No copies, distribution or use for any purpose than for the person it is intended, shall be made etc.

All laws governing electronic transmissions confidentiality standard will apply to this facsimile and any persons who have access to this transmission before it reaches the intended party, will be prosecuted to the fullest limit of the law if violated.

XUS
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CTR
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DPC
MMS
SEC
JTH

RECEIVED-FPSC
OCT 29 AM 9:06
COMMISSION
CLERK

Hotmail® patricia_k_roberts@hotmail.com

[Inbox](#) | [Previous Page](#)

From : "Patricia Roberts" <patricia_k_roberts@hotmail.com>
To : contact@psc.state.fl.us
Subject : Docket 030569-GU
Date : Tue, 28 Oct 2003 18:40:12 +0000

Dear Staff Member:

ORIGINAL

Please forward my concerns about this Docket that City Gas Company of Florida filed. First of all, in the Spring of 2003 they filed a docket requesting flat rate billing to all residential consumers...they withdrew their request once they were presented with such opposition that they felt it was in their best interest to let it die.

Now, they are requesting that residential rates all be converted to industrial rates...and they cited 9/11 as their first reason for this. Give us the people of the United States of America a break. My company has had losses and non-profitable periods since that date as well but it is not 9/11 horror that caused it...we are in a society of mis-management by the upper management core of corporations and they are really causing our downfall....

Please represent the State of Florida consumers and let City Gas Company know that we do not agree with their tactics, reasoning etc. and hereby refuse their request.

I look forward to your response to my email.

Sincerely & Respectfully submitted,

Patricia K. Roberts

NOTICE OF CONFIDENTIALITY: This email is of a confidential and privileged electronic transmission. If you are not the intended party of which this addressed, you are governed by in-place laws and regulations to destroy this email. If you are the intended party of which this email is addressed, no copies, duplicates or sharing of address of sender or any pertinent personal information may be used without the consent of sender..

Ruth Nettles

To: Ralph Jaeger
Cc: Matt Brinkley
Subject: FW: PSC Hearing Melbourne, 10/30/03 Re: City Gas Price Hike

will print this e-mail for Docket 030569.

---Original Message-----

From: FishRico@aol.com [mailto:FishRico@aol.com]
Sent: Thursday, October 30, 2003 9:49 AM
To: CAF Internet Mail
Subject: PSC Hearing Melbourne, 10/30/03 Re: City Gas Price Hike

Dear Commissioners, I wish I were able to attend tonight's subject hearing. Sadly, I have a family commitment that I cannot reschedule. With that said, I would like to object to any rate increase the City Gas Company is requesting. My costs have almost tripled in the last four years. Most of the increase seems to have come since the President of the United States asked industries to hold prices down, following the 9/11 terrorist attack. Seems like every industry has gouged Americans as much as possible since then. I wish you, the commissioners could control the price of gasoline, insurance, cable TV, and all the others that haveacked up the price of their goods and services, far beyond any cost of living increases.

Now City Gas comes before you asking for an unconscionable 13.4%, increase, expecting you will approveess. I ask that instead you ask City Gas for a price rollback!

Unless City Gas can provide complete justification, with financial information going all the way back to the source of the natural gas product, no increase should be allowed. Gouging Americans must stop, and you can help do it.

Regards,

Ron Rincones
/alkaria, Florida

11/5/2003

Ruth Nettles

To: Ralph Jaeger
Cc: Matt Brinkley
Subject: FW: Other

I will print for correspondence in Docket 030569.

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Thursday, October 30, 2003 9:53 AM
To: CAF Internet Mail
Subject: Other

October 30, 2003

Contact Information:

Name: Ron Rincones
Company: Retired
Primary Phone: 321-727-1036
Secondary Phone:
E-mail: fishrico@aol.com

Comments:

Subject: PSC Hearing Melbourne, 10/30/03 Re: City Gas Price Hike

Dear Commissioners, I wish I were able to attend tonight's subject hearing. Sadly, I have a family commitment that I cannot reschedule. With that said, I would like to object to any rate increase the City Gas Company is requesting. My costs have almost tripled in the last four years. Most of the increase seems to have come since the President of the United States asked industries to hold prices down, following the 9/11 terrorist attack. Seems like every industry has gouged Americans as much as possible since then. I wish you, the commissioners could control the price of gasoline, insurance, cable TV, and all the others that have jacked up the price of their goods and services, far beyond any cost of living increases.

Now City Gas comes before you asking for an unconscionable 13.4%, increase, expecting you will approve less. I ask that instead you ask City Gas for a price rollback! Unless City Gas can provide complete justification, with financial information going all the way back to the source of the natural gas product, no increase should be allowed. Gouging Americans must stop, and you can help do it.

Yes, I wish to be contacted

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; AOL 9.0; Windows NT 5.1; Q312461; .NET CLR 1.0.3705)
http://www.psc.state.fl.us/contact/contact_form/contactform.cfm
www.psc.state.fl.us

Ruth Nettles

To: Ralph Jaeger
Cc: Matt Brinkley
Subject: FW: Docket 030569_GU

will print for docket correspondence.

---Original Message-----

From: Leo Kiffner [mailto:lkiffner@cfl.rr.com]
Sent: Friday, October 31, 2003 10:06 AM
To: CAF Internet Mail
Subject: Docket 030569_GU

This rate increase should NOT be allowed! The rate schedule is vastly ANTI_RESIDENTIAL USE!!! The schedule shows that the Commercial users are getting the biggest break in rates even with the increase.

A good example of what I am talking about is graphically illustrated in their own brochure under Appendix A in the 0-99 Group : GS-1 (Commercial Sales:CS) goes from \$20.00 DOWN to \$9.25, while GS-1 (Residential:RS) goes from \$7.50 UP to \$9.25. The Commercial companies are being given a BIGGER CUT in their cost while the Residential user is paying MORE !! THIS SHOULD NOT BE ALLOWED !! If the rate increase is allowed, I for one will look into cutting back on my use of natural gas and revert to Electric.

Leo Kiffner
39 S Courtenay Pkwy
Merritt Island, Fl. 32952
lkiffner@cfl.rr.com

11/5/2003

Ruth Nettles

To: Ralph Jaeger
Cc: Matt Brinkley
Subject: FW: E-Form Other Complaints - 9674

030569

will print for docket correspondence.

---Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, October 31, 2003 10:30 AM
To: CAF Internet Mail
Subject: E-Form Other Complaints - 9674

TRACKING NUMBER - 0009674 October 31, 2003**SERVICE ADDRESS**

Account Number:
Business Account Name:
Name: Donald Hernick
Address: 443 Cynthia Place
City: Melbourne
Zip: 32940-7774

CUSTOMER INFORMATION

Name: Donald Hernick
Address: 443 Cynthia Place
City: Melbourne
State: FL
Zip: 32940-7774
E-mail: d.hernick@worldnet.att.net
Contact By: E-mail Address

COMPLAINT INFORMATION

Utility Name: NUI Corp

Did customer previously contact the utility?: How does NUI corp has the gall to ask for a 13.4% rate increase? This increase amount is outrageous. Older people here in Florida depend solely on their Social Security income. Next year they will get a raise of 2.1%. Nowhere equal to NUI's rate. Thank You for Listening.

Did customer previously contact the PSC?:

PROBLEM INFORMATION

Problem Type: Other Complaints
Complaint Detail: I have.

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows 98; AT&T CSM6.0; H010818; YComp 5.0.0.0; AT&T CSM7.0)

www.floridapsc.com

11/5/2003

ORIGINAL

030569-GU

October 17, 2003

RECEIVED FPSC

03 OCT 31 AM 8:51

Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

COMMISSION
CLERK

Dear Sir or Madam:

The fact that NUI City Gas has expenses that they were not counting on does not show me that I need to compensate them with increased tariff rates. What it does tell me is that whomever furnished them the budget was sorely lacking in knowledge.

NUI City Gas is contradictory in their statements as they first make mention of how the company has not "grown" at the projected rate expected then in just two paragraphs below they state that the "Company's operating expenses have increased due to among other things ...growth." So which is it? Not to mention the fact that they mention increased pension costs, increased medical insurance costs, increased corporate governance costs....correct me if I'm wrong but whatever fringe benefits they are affording their employees is not my problem, not to mention the fact that the additional "incurrence" of expense are tax deductible under the cost of doing business.

How in the world are they going to justify increasing the general population to the degree that they are. These are radical tariff changes, surmounting in the 50% range. I could understand that they may have miscalculated up to a 10% but 50% is just a gross oversight, inclining me to believe that it has nothing to do with their "new inflated costs". NUI City Gas has said that they don't want any distinction between companies and residential sites...however in their appendix that is not what I see. They are decreasing the rates from commercial accounts due to the fact that Florida Power and Light offers commercial companies' gas and they are increasing residential accounts since FP&L doesn't offer residential accounts gas.

Their letter and notice is both contradictory and a blatant attempt to increase on the small to compete with the big. Would they still be increasing 50% from the old tariff if FP&L starting offering gas to residences?

Sincerely,

Johennys Gonzalez

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OTH _____

03 OCT 31 AM 8:51

8457 NW 201 TERRACE • MIAMI, FLORIDA • 33015

Ruth Nettles

To: Ralph Jaeger
Cc: Matt Brinkley
Subject: FW: E-Form Other Complaints - 9686

will place in Docket 030569 correspondence.

---Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, October 31, 2003 8:48 PM
To: CAF Internet Mail
Subject: E-Form Other Complaints - 9686

TRACKING NUMBER - 0009686 October 31, 2003**SERVICE ADDRESS**

Account Number:
Business Account Name:
Name: William Kriedlekamp
Address: 2180 Keylime Drive
City: Titusville
Zip: 32780

CUSTOMER INFORMATION

Name: William Kriedlekamp
Address: 2180 Keylime Drive
City: Titusville
State: FL
Zip: 32780
Primary Phone: 321-383-4728
Secondary Phone: same
E-mail: marye@cfl.rr.com
Contact By: E-mail Address

COMPLAINT INFORMATION

Utility Name: GU602 City Gas Company of Florida
Did customer previously contact the utility?:
Did customer previously contact the PSC?:

PROBLEM INFORMATION

Problem Type: Other Complaints
Complaint Detail: I feel the rate increase is too much. We are on a limited income and cannot afford an increase. We will be forced to stop using gas if the rate increase is approved. Mary Kriedlekamp 2180 Keylime Dr. Titusville, FL 32780

For PSC Webmaster Use Only:
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1)
<http://www.floridapsc.com/consumers/complaint/review.cfm>
www.floridapsc.com

11/5/2003

Ruth Nettles

To: Ralph Jaeger
Cc: Matt Brinkley
Subject: FW: E-Form Other Complaints - 9696

will place in correspondence of Docket 030569.

---Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Sunday, November 02, 2003 2:40 PM
To: CAF Internet Mail
Subject: E-Form Other Complaints - 9696

TRACKING NUMBER - 0009696 November 02, 2003**SERVICE ADDRESS**

Account Number:
Business Account Name:
Name: Dennis Ghezzi
Address: 2455 Burns Ave.
City: Melbourne
Zip: 32935

CUSTOMER INFORMATION

Name: Dennis Ghezzi
Address: 2455 Burns Ave.
City: Melbourne
State: FL
Zip: 32935
E-mail: alposmamma@aol.com
Contact By: E-mail Address

COMPLAINT INFORMATION

Utility Name: GU602 City Gas Company of Florida
Did customer previously contact the utility?:
Did customer previously contact the PSC?:

PROBLEM INFORMATION

Problem Type: Other Complaints
Complaint Detail: My husband and I highly object to the proposed rate increase.

For PSC Webmaster Use Only:
Mozilla/4.0 (compatible; MSIE 6.0; AOL 8.0; Windows NT 5.1)
<http://floridapsc.com/consumers/complaint/review.cfm>
loridapsc.com

11/5/2003

030569 - GU

ORIGINAL

RECEIVED-FPSC

03 NOV -3 AM 11:15

COMMISSION
CLERK

October 31, 2003

Dear Sirs,

Please — do not allow
City Gas Co. of Florida to raise their rates.
I (we) already pay enough, especially
in winter, for natural gas!



Mr. John F. Shea
806 Tradewinds Dr
Indian Harbour Beach, FL 32937-5320

Thank you,

John Shea

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ECL _____
QPC _____
WMS _____
SEC _____
JTH _____

Ruth Nettles

To: Ralph Jaeger
Cc: Matt Brinkley
Subject: FW: PSC Hearing Melbourne, 10/30/03 Re: City Gas Price Hike

I will print this e-mail for placement in Docket 030569 correspondence.

-----Original Message-----

From: Tim Fletcher [mailto:captain@coolbeanscharters.com]
Sent: Thursday, October 30, 2003 9:57 AM
To: CAF Internet Mail
Subject: PSC Hearing Melbourne, 10/30/03 Re: City Gas Price Hike

Dear Commissioners, I wish I were able to attend tonight's subject hearing. Sadly, I have a family commitment that I cannot reschedule. With that said, I would like to object to any rate increase the City Gas Company is requesting. My costs have almost tripled in the last four years. Most of the increase seems to have come since the President of the United States asked industries to hold prices down, following the 9/11 terrorist attack. Seems like every industry has gouged Americans as much as possible since then. I wish you, the commissioners could control the price of gasoline, insurance, cable TV, and all the others that have jacked up the price of their goods and services, far beyond any cost of living increases.

Now City Gas comes before you asking for an unconscionable 13.4%, increase, expecting you will approve less. I ask that instead you ask City Gas for a price rollback! Unless City Gas can provide complete justification, with financial information going all the way back to the source of the natural gas product, no increase should be allowed. Gouging Americans must stop, and you can help do it.

Regards,

Tim Fletcher
Cape Canaveral, Florida

Matilda Sanders

PSC-63-1217A-PCO-GU

From: Janice Banka
Sent: Wednesday, November 05, 2003 9:32 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

1

Date and Time: 11/5/2003 9:32:00 AM
Docket Number: 030569-GU
Filename / Path: 030569\030569ao.rrj

Amendatory Order.

Number of pages in order - 1.

Thanks "J"

2/0 + 3 Clks
(Brevard, Broward, Dade)

Kay Flynn

030569-Gu

From: Denise Karnes
Sent: Monday, October 27, 2003 11:08 AM
To: Alina Dieguez; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Breda Platt; Carol Purvis; Cayce Hinton; Charles Davidson; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Harold McLean; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; JoAnn Chase; Jorge Chamizo; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Larry Harris; Lila Jaber; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Roberta Bass; Rudy Bradley; Sharon Allbritton; Susan Howard; Tarik Noriega; Thelma Crump; Tim Devlin; Veronica Washington
Subject: Customer Meetings Scheduled to Discuss Proposed Rate Increase for City Gas Company of Florida

A Public Meeting Notice was faxed to media in the counties affected by this proposed rate increase. The notice may be viewed by clicking the following link:

<http://www.psc.state.fl.us/general/news/102703.html>

WARNING:

Changes in appearance and in display of formulas, tables, and text may have occurred during translation of this document into an electronic medium. This HTML document may not be an accurate version of the official document and should not be relied on.

For an official paper copy, contact the Florida Public Service Commission at contact@psc.state.fl.us or call (850) 413-6770. There may be a charge for the copy.

State of Florida

Public Service Commission

NEWS RELEASE

October 27, 2003 Contact: 850-413-6482

Customer Meetings Scheduled to Discuss Proposed Rate Increase for City Gas Company of Florida

TALLAHASSEE -- The staff of the Florida Public Service Commission (PSC) will conduct three customer meetings to accept comments from consumers in response to a proposed rate increase for customers of City Gas Company of Florida (City Gas). The meetings will be held on October 29 and 30, 2003, to provide customers an opportunity to comment on the proposed rate increase and service quality issues related to the company's service.

City Gas provides service to customers in Dade, Broward, St. Lucie, Brevard, Palm Beach, Hendry, Lee, Glades, Charlotte, Collier and Martin counties.

City Gas has also proposed a new rate structure. Under this new rate structure, both residential and commercial customers would be classified solely according to the number of therms they consume annually. While the proposed increase to residential customers will vary based on therm usage, a residential customer who uses 17 therms a month on average would pay an additional \$4.24 per month under the proposed rates.

All customers of City Gas are invited to attend the meetings which will be held at the following times and locations:

October 29, 2003
6:00 p.m.

October 30, 2003
12:00 p.m. to 2:00 p.m.

October 30, 2003
6:00 p.m. - 8:00 p.m.

Coral Gables City Hall
Commission Chambers
405 Biltmore Way
Coral Gables, FL

Port St. Lucie Community Ctr.
Room D
2195 S.E. Airoso Blvd.
Port St. Lucie, FL

Space Coast Room, Bldg. C
2nd Floor
Brevard Co. Governmental Ctr.
2725 Judge Fran Jamieson Way
Melbourne (Viera), FL

PSC staff is scheduled to file its recommendation on rates to the Commission on December 23, 2003, and the Commission's consideration and vote is scheduled for January 6, 2004.

###

Ruth Nettles

To: Ralph Jaeger
Cc: Matt Brinkley
Subject: FW: Docket 030569-GU

Ralph, I'm printing this e-mail for placement in correspondence of docket.

-----Original Message-----

From: Patricia Roberts [mailto:patricia_k_roberts@hotmail.com]
Sent: Tuesday, October 28, 2003 1:40 PM
To: CAF Internet Mail
Subject: Docket 030569-GU

Dear Staff Member:

Please forward my concerns about this Docket that City Gas Company of Florida filed. First of all, in the Spring of 2003 they filed a docket requesting flat rate billing to all residential consumers....they withdrew their request once they were presented with such opposition that they felt it was in their best interest to let it die.

Now, they are requesting that residential rates all be converted to industrial rates....and they cited 9/11 as their first reason for this. Give us the people of the United States of America a break. My company has had losses and non-profitable periods since that date as well but it is not 9/11 horror that caused it...we are in a society of mis-management by the upper management core of corporations and they are really causing our downfall....

Please represent the State of Florida consumers and let City Gas Company know that we do not agree with their tactics, reasoning etc. and hereby refuse their request.

I look forward to your response to my email.

Sincerely & Respectfully submitted,

Patricia K. Roberts

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Want to check if your PC is virus-infected? Get a FREE computer virus scan online from McAfee.

<http://clinic.mcafee.com/clinic/ibuy/campaign.asp?cid=3963>

ORIGINAL

Philip S. Dickey IV
1730 Newfound Harbor Drive
Merritt Island, FL 32952
December 15, 2003

030569-GU

Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 3323999 -08850

RE: **NUI** Rate Increase

Dear Sir or Madam,

Before I fired off a letter of protest about the rate increase I waited until I got my first bill. I'm sorry and outraged to report that it was double my previous bill. I do not see how, in this era of miniscule pay raises, anyone is going to keep up with a constant rate increases. Not only has NUI requested a rate increase is so has a Bright House, the cable television service. I had to discontinue some channels to afford cable TV.

Last year in July my wife and I both received pay increases and at the same time the President's tax decrease went into effect. Coincidentally it was the same month that State Farm insurance put their new rates into effect. The net increase in the family income was a minus figure.

I'm three years away from retirement and I do not see how I'm going to be able to live in Florida at the constant rate increases that the public service commission is granting the various utilities.

With all the fixed income folks in Florida I foresee many problems.

Sincerely,



Philip S. Dickey IV

AUS
CAF
CMP
COM
CTR
ECR
GCL
OPC
MMS
SEC
OTH

03 DEC 17 AM 9:03

DISTRIBUTION CENTER

Home 321 453-5711
pdickey@cfl.rr.com

Work 321 861-5032

RECEIVED-1-250
03 DEC 17 AM 10:23
COMMISSION
CLERK

030569-GU

ORIGINAL

GARY MILLER

1674 FICUS PT. DR.

MELBOURNE, FL 32940

DIVISION OF COMMISSION CLERK
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FLORIDA

RECEIVED-FPSC
03 NOV - 7 AM 9:59
COMMISSION
CLERK

DEAR MR. DIRECTOR -

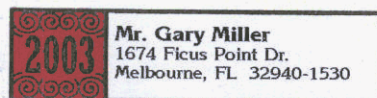
BASED ON INFORMATION MAILED TO MY HOUSE REGARDING THE PROPOSED RATE INCREASE OF NUI CITY GAS COMPANY OF FLORIDA, I MUST OBJECT TO THE STEEP RATE RISE PROPOSAL.

IN THE YEAR ENDING SEPT. 30, 2002 NUI SHOWED A 5.41% RATE OF RETURN. I CONSIDER THIS A HEALTHY RATE OF RETURN WHEN MOST OF US EXPERIENCED LOSSES UPWARDS OF 25-40% FOR THE SAME TIME FRAME.

THEY CITE LOW THROUGHPUT FROM OVERALL CUSTOMER BASE DUE TO THE ECONOMIC DOWNTURN AND THEN POINT TO CUSTOMER GROWTH AS ONE FACTOR NECESSITATING A HUGE RATE INCREASE. THEY ARE PRESENTING OPPOSING MARKET INFLUENCES AS ARGUMENTS FOR A RATE INCREASE.

IF MY MATH IS CORRECT, NUI IS ASKING FOR A 23% INCREASE IN MY RESIDENTIAL CUSTOMER CHARGE PER MONTH AND ABOUT 13% INCREASE IN DISTRIBUTION CHARGE PER THERM. I DON'T MIND THEM PAYING OFF THE MORTGAGE, JUST NOT ALL THE FIRST YEAR.

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GARY MILLER

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

03 NOV -7 AM 10:33

COMMISSION
CLERK

DATE: November 6, 2003

TO: Division of the Commission Clerk and Administrative Services

FROM: Ralph Jaeger - Office of the General Counsel - Economic Regulation Section

RE: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Please place the following individuals on the mailing list as interested persons, and designate their names with an "R".

Mr. and Mrs. R. Ellwood
251 N. W. Liseron Way
Port St. Lucie, FL 34986
(772) 340-3937

Brian Bogart
925 74th Avenue, SW
Vero Beach, FL 32968
(772) 978-1442

Reynolds Smith
4226 20th Street
Vero Beach, FL 32960
(772) 567-4545

Norman J. Silber
1232 Palermo Avenue
Coral Gables, FL 33131
(305) 447-9712

George F. Hamner, Jr.
7355 SW 9th Street
Vero Beach, FL 32968
(772) 562-2252

Craig Maytrott
1540 W. Coral Court
Merritt Island, FL 32952
(321) 452-9362

Joseph Richardson
12031 SW 107th Street
Miami, FL 33186
(305) 279-9541

James Lucker
541 Rio Bello Corte
Indialantic, FL 32903
(321) 779-0383

Jack Chinery
4035 Wood Duck Court
Melbourne, FL 32934
(321) 254-7886

John W. Britt
3716 Tomlin Drive
Cocoa, FL 32926
(no telephone given)

Thanks.

RRJ/jb

Done 11/12/03

ORIGINAL

Petition for Rate Increase by
City Gas Company of Florida

DOCKET NO. 030569-GU

RECEIVED-PRSC

03 NOV 12 AM 9:25

Name Willie B. Hubbard

COMMISSION
CLERK

Address 3917 Magnolia Ct.

Cocoa 71-32926

If you want to let the Public Service Commission know how you feel about this case,
please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

CONSUMER COMMENTS

I Willie Hubbard & Family Have been
Living at this address for 37 years And
if the gas go up again I will have to
go to toll elect.

Willie B. Hubbard

AUS _____
CAF _____
CMP _____
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ECR 1 _____
GCL 1 _____
DPC _____
RMS _____
REC _____
OTH _____

Fold and tape -- see back for address

Willa B. Hubbs
3917 magnolia ct -
Cocon 71-32921



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850 01



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Tape

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ORIGINAL

Kevin Fritts
2235 Plantation Drive
Melbourne, FL 32935
321-757-8638

RECEIVED FPSC

03 NOV 12 AM 9:37

COMMISSION
CLERK

November 7, 2003

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Sir or Madam:

I am writing you do to my concern with the Natural Gas rate proposals in Docket # 030569-GU.

My home consumes 224 therms of natural gas per year. This puts me in the GS-220 rate. I use natural gas to dry clothes, heat my home and heat my hot water.

Here is how the proposal will affect my rates. My service charge will double from \$7.50 to \$15. My distribution charge will decrease by \$0.06. Annually, I will pay \$90 more in service charges and save only \$13.44 in distribution. That is \$76.56 more dollars a year increase. Presently, I pay approximately \$479.76 annually for my gas. This is a 16% increase.

I would like to address NUI's weak reasons for the rate increase:

1. The companies market has not grown like they want it to. My response – Too bad. New homes are being thrown up everywhere in Florida. Start marketing your product better.
2. The capital additions didn't make enough return on our investments. My response – Too bad. Start making wiser business choices. Fire your CEO. It is his fault. I should not have to suffer because of his poor business practices.
3. We have increased operating costs due to pensions and insurance. My response – I can't say too bad on this one. Inflation is something that everyone has to deal with. Last year Inflation was at 4%. I would say a 4% increase would be fair.

The real reason for the rate increase is NUI wants to sell the company. They want their books to look real good. They can increase the rates but people will use gas less and less. The reason for having gas is economics.

I question having a \$15 customer charge for a residential customer. That is a phenomenal amount of money for a residential account.

Please, block this fleecing of Florida natural gas customers.

Sincerely,

Kevin Fritts

Kevin R. Fritts, PE

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ORIGINAL

Petition for Rate Increase by

City Gas Company of Florida

DOCKET NO. 030569-GU

RECEIVED - FPSC

03 NOV 14 AM 9:12

Name

JOHN BRITT

COMMISSION
CLERK

Address

3716 TOMLIN DR.
COLDA, FL. 32926

If you want to let the Public Service Commission know how you feel about this case,
please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

CONSUMER COMMENTS

TO WHOM IT MAY CONCERN,

I HAVE BEEN A CUSTOMER FOR THIRTY
PLUS YEARS. I HAVE SEEN RATE INCREASES
OVER THE YEARS, A RATE INCREASE MAY
BE WARRANTED BUT THE RATE INCREASE
PROPOSED (PER DOCKET NO. 030569-GU) FOR
RESIDENTIAL CUSTOMERS IS TOO EXCESSIVE.

I ALSO BELIEVE THE ESTIMATED TYPE
READING OF THE GAS METER BENEFITS THE
COMPANY AND NOT ^{THE} CUSTOMER. A MONTHLY READING
OF THE GAS METER IS MORE SUITABLE TO
THE CUSTOMER.

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Fold and tape -- see back for address

JOHN BRIT
3716 TOMLIN DR.
COCOA, FL. 32926



COMMISSION
CLERK

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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ORIGINAL

Petition for Rate Increase by
City Gas Company of Florida

DOCKET NO. 030569-GU

RECEIVED-EPSC

03 NOV 19 AM 10:45

Name FREDERICK H & RUTH L. SCHNEEMAN COMMISSION
CLERK

Address 7804 SW 139 Ct.
MIAMI, FL 33183

If you want to let the Public Service Commission know how you feel about this case,
please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

CONSUMER COMMENTS

WE ARE STRONGLY OPPOSING THE PROPOSED
RATE INCREASE FOR CITY GAS CO. OF FLORIDA
IT DEFINITELY FAVORS THE COMMERCIAL &
INDUSTRIAL CONSUMERS.

WE WERE OPPOSED TO THE PREVIOUS RATE
INCREASE THAT FAILED A WISH TO BE ON
RECORD ~~AS~~ BEING IN OPPOSITION WITH
WHAT IS BEING PROPOSED CURRENTLY.

Frederick H. Schneeman
Ruth L. Schneeman

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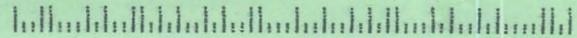


Mr. Frederick Schneeman
7804 SW 139th Ct.
Miami, FL 33183



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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37
USA

ORIGINAL

Petition for Rate Increase by
City Gas Company of Florida

DOCKET NO. 030569-GU

RECEIVED-FPSC

03 NOV 17 AM 10:50

COMMISSION
CLERK

Name

Bertha W. Holmes

Address

3827 S. Denton Circle

Cocoa, Fl. 32926

If you want to let the Public Service Commission know how you feel about this case,
please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

CONSUMER COMMENTS

Have been a customer about thirty
years with the gas company. We don't
need a rate increase again. I and a
lot of people are seniors and retiree

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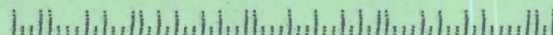
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Bertha Holmes
3827 S Denton Cir.
Cocoa, FL 32926-4112



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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ORIGINAL

Petition for Rate Increase by
City Gas Company of Florida

DOCKET NO. 030569-GU

RECEIVED-FPSC
03 NOV 17 AM 10:52

Name Daniel Robinson
Address 3610 Catalina Drive
Cocoa, FL 32926

COMMISSION
CLERK

If you want to let the Public Service Commission know how you feel about this case,
please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

CONSUMER COMMENTS

For many years my family has
been a City gas customer. I realize
that as time progresses rates will
increase; however, we only have a hot
water heater and gas dryer and our
bill is averaging \$30 per month. To
continue to increase the rates is in my
opinion - excessive.

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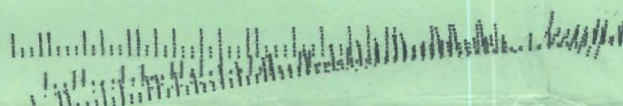
Daniel Robinson
3610 Catalina Drive
Cocoa, FL 32926



COMMISSION
CLERK

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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ORIGINAL

Petition for Rate Increase by

City Gas Company of Florida

RECEIVED-PPSC

DOCKET NO. 030569-GU

03 NOV 17 AM 10:54

Name

Louise W. Harris

COMMISSION
CLERK

Address

3780 Casteel St
Cocoa Re 32926

If you want to let the Public Service Commission know how you feel about this case,
please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

CONSUMER COMMENTS

11/12/03

To Whom this may Concern.

I Louise Harris has been a Customer
since 1969, and I think the rate increase
is a bit much. I am retired and it will
be a little ^{hard} for me.

Thank you
Louise W. Harris

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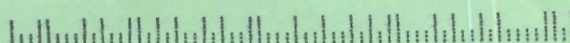
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Louie W. Harris
3780. Caste St
Cocoa FL 32926



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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11/14/03
To whom this may concern.
I Louie Harris has been contacted.
Since 1968 and think the rate increase
is a bit much. I am retired and it will
be a little for me.

Thank you
W. Harris

Tape

Fold Here

ORIGINAL

Petition for Rate Increase by
City Gas Company of Florida

DOCKET NO. 030569-GU

Name Annie M. Price

Address 404 "A" Lane

Cocoa, FL 32924

COMMISSION
CLERK

03 NOV 24 AM 9:59

RECEIVED FPSC

If you want to let the Public Service Commission know how you feel about this case,
please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

CONSUMER COMMENTS

I do not think the gas
rates should be raised because
even ^{though} ~~though~~ customer for whom they
serve have increased, that's still
more money that they are receiving.
More customer's / more money

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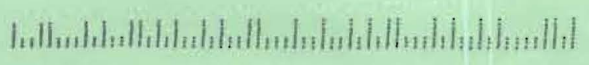
Annie M. Price
404 "A" Lane
Cocoa, FL 32934



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

MAILED
JAN 22 1999
TALLAHASSEE, FL 32309

32399+0850 01



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ORIGINAL

Frederick McGrath J.P.
3010 S.E. Woodring Lane
Port Saint Lucie, FL 34952

November 29, 2003.

Florida Public Service Commission,
#2540 Shumard Oak Boulevard
Tallahassee, Florida. 32399-0850.

Gentlemen:

Your attention is invited to the service provided me - as a customer of NUI City Gas. On November 20th - I called to have my Gas pilots lighted - and at the same time provide annual check-up .

I was told that no appointments could be made until December 1 or 2 = cost \$65 an hour. However I could get earlier service at \$100 which is outrageous (They would have to pay employee overtime)

However, today is pretty cold and overcast for SUNDAY IS colder. I called again as a senior citizen (94) and thought just the pilots could be lighted and any other work - still on December 1st (especially as your Notice of PSC approved interim rates say ; Gas LIGHTING Customer charge \$0.00

I was told -try some else!

It is my opinion - City Gas should have enough employees to better Service customers or absorb the difference regular & overtime themselves until SERVICE IS CURRENT.

Frederick McGrath

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ORIGINAL

Petition for Rate Increase by
City Gas Company of Florida

DOCKET NO. 030569-GU

RECEIVED-FPSC

03 DEC -3 AM 9:42

Name _____

COMMISSION
CLERK

Address _____



Mr. Stuart Binder
5243 SW. 89th Ave.
Miami, FL 33165

If you want to let the Public Service Commission know how you feel about this case,
please fill out this comment form and return it by mail or leave with a Commission staff member at the hearing.

CONSUMER COMMENTS

THIS RATE INCREASE JUST SEEMS TO BE A
WAY OF GETTING A BETTER PRICE FOR THE ^{GAS} COMPANY,
(THE CO. IS UP FOR SALE). FROM THE RATE SCALE I
SAW, A RESIDENTIAL CUSTOMER WILL PAY THE
SAME AS A COMMERCIAL COMPANY MAKING A
PROFIT FOR THE GAS THEY USE.

I AM ALSO ANNOYED WITH THE RENTAL CHARGE
FOR MY WATER HEATER, AT \$8.00 (DOLLARS) A
MONTH I HAVE PAID FOR MY 2 HEATERS (OVER 20 YRS)
MANY TIMES OVER, AND. HAVE NEVER NEEDED ANY
SERVICE

PLEASE STOP THIS INCREASE

AUS _____
CAF _____
CMP _____
COM _____
CTR _____
ECR _____
GCL _____
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Fold and tape -- see back for address



Mr. Stuart Binder
5243 SW 89th Ave.
Miami, FL 33165



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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Ruth Nettles

From: contact@psc.state.fl.us
Sent: Monday, November 24, 2003 8:56 PM
To: CAF Internet Mail
Subject: Other

November 24, 2003

Contact Information:

Name: Kathleen O'Neil
Company:
Primary Phone:
Secondary Phone:
E-mail: kmon73@prodigy.net

Comments:

I want to register my opposition to the rate increase proposed by City Gas Co. of florida in docket #030569-GU. What I find most objectionable about this proposal is that it will increase some residential rates by as much as 20% while decreasing some commercial rates by as much as 40%. I urge you to reject this outrageous rate hike.

No response is necessary

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; .NET CLR 1.0.3705; yplus 1.0)
http://floridapsc.com/contact/contact_form/contactform.cfm
floridapsc.com

cc: Brinkley
GCH

030569.

ORIGINAL

December 6, 2003

RECEIVED-FPSC

To: Director, Division of the Commission Clerk
And Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

03 DEC 12 AM 10:02

COMMISSION
CLERK

From: Claude Blackstone
4235 Abbey Lane
Titusville, Florida 32796-1066

Subject: Docket No. 030569

I object to the proposed rate increase as it will increase my monthly customer charge from \$7.50 to \$15.00 regardless of the amount of gas I use in a given month. My customer service charge increases from \$90.00 per year to 180.00 per year. My total gas bill for January-December 2003 totals \$390.00. This additional \$90.00 per year is a 23% increase, which I believe is excessive.

Sincerely yours



Claude Blackstone

CLAUDE BLACKSTONE
4235 ABBEY LANE
TITUSVILLE, FL 32796

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STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
RICHARD D. MELSON
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

December 23, 2003

Mr. Joseph Richardson
12031 S. W. 107th Street
Miami, FL 33186

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Richardson:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 23, 2003. The Commission is expected to consider this Recommendation at its January 6, 2004 Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script, reading "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Brinkley, Baxter, Draper, Gardner, Hewitt, Jones, Kaproth, Kenny, Lester, Romig, Springer, Stallcup, Wheeler, Winters)
Division of Competitive Markets & Enforcement (Makin)
Division of Auditing and Safety (Vandiver, Witman)

I:\030569\030569recltr.rrj

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
RICHARD D. MELSON
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

December 23, 2003

Mr. Jack Chinery
4035 Wood Duck Court
Melbourne, FL 32934

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Chinery:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 23, 2003. The Commission is expected to consider this Recommendation at its January 6, 2004 Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

A handwritten signature in cursive script that reads "Ralph Jaeger" followed by a stylized flourish.

Ralph R. Jaeger
Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Brinkley, Baxter, Draper, Gardner, Hewitt, Jones, Kaproth, Kenny, Lester, Romig, Springer, Stallcup, Wheeler, Winters)
Division of Competitive Markets & Enforcement (Makin)
Division of Auditing and Safety (Vandiver, Witman)

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Public Service Commission

December 23, 2003

Mr. Norman J. Silber
1232 Palermo Avenue
Coral Gables, FL 33131

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Silber:

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Public Service Commission

December 23, 2003

Mr. Brian Bogart
925 74th Avenue, S. W.
Vero Beach, FL 32968

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Bogart:

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Senior Attorney

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Public Service Commission

December 23, 2003

Mr. Craig Maytrott
1540 W. Coral Court
Merritt Island, FL 32952

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Maytrott:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 23, 2003. The Commission is expected to consider this Recommendation at its January 6, 2004 Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Public Service Commission

December 23, 2003

Mr. James Lucker
541 Rio Bello Corte
Indialantic, FL 32903

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Lucker:

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(850) 413-6199

Public Service Commission

December 23, 2003

Mr. John W. Britt
3716 Tomlin Drive
Cocoa, FL 32926

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Britt:

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Senior Attorney

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January 2, 2004

RECEIVED-FPSC
01 JAN -2 PM 3:51
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CLERK

Mr. and Mrs. R. Ellwood
251 N. W. Liseron Way
Port St. Lucie, FL 34986

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. and Mrs. Ellwood:

By letter dated December 23, 2003, I forwarded copies of the staff recommendation that was filed on that date. However, subsequent to the filing of that recommendation, the item was deferred from the January 6, 2004 Agenda Conference, and is now rescheduled for the January 20, 2004 Agenda Conference. I apologize if this has caused you any inconvenience. If the December 23, 2003 staff recommendation is revised, I will send you copies of the revisions. The Commission is now expected to consider this Recommendation at its January 20, 2004 Agenda Conference beginning at 9:30 a.m.

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Senior Attorney

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Public Service Commission

December 23, 2003

Mr. Reynolds Smith
4226 20th Street
Vero Beach, FL 32960

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Smith:

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Public Service Commission

December 23, 2003

Mr. George F. Hamner, Jr.
7355 S. W. 9th Street
Vero Beach, FL 32968

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Hamner:

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Public Service Commission

December 23, 2003

COMMISSION
CLERK

03 DEC 24 PM 2:12

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Mr. and Mrs. R. Ellwood
251 N. W. Liseron Way
Port St. Lucie, FL 34986

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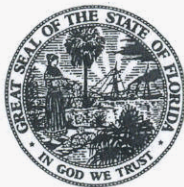
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Public Service Commission

January 2, 2004

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4226 20th Street
Vero Beach, FL 32960

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Senior Attorney

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January 2, 2004

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Public Service Commission

January 2, 2004

Mr. Joseph Richardson
12031 S. W. 107th Street
Miami, FL 33186

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Richardson:

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January 2, 2004

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925 74th Avenue, SW
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Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Brinkley, Baxter, Draper, Gardner, Hewitt, Lingo, Kaproth, Kenny, Lester, Romig, Springer, Stallcup, Wheeler, Winters)
Division of Competitive Markets & Enforcement (Makin)
Division of Auditing and Safety (Vandiver, Witman)

I:\030569\030569recltr.rrj

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J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
RICHARD D. MELSON
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

January 2, 2004

Mr. Norman J. Silber
1232 Palermo Avenue
Coral Gables, FL 33131

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Silber:

By letter dated December 23, 2003, I forwarded copies of the staff recommendation that was filed on that date. However, subsequent to the filing of that recommendation, the item was deferred from the January 6, 2004 Agenda Conference, and is now rescheduled for the January 20, 2004 Agenda Conference. I apologize if this has caused you any inconvenience. If the December 23, 2003 staff recommendation is revised, I will send you copies of the revisions. The Commission is now expected to consider this Recommendation at its January 20, 2004 Agenda Conference beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Brinkley, Baxter, Draper, Gardner, Hewitt, Lingo, Kaproth, Kenny, Lester, Romig, Springer, Stallcup, Wheeler, Winters)
Division of Competitive Markets & Enforcement (Makin)
Division of Auditing and Safety (Vandiver, Witman)

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OFFICE OF THE GENERAL COUNSEL
RICHARD D. MELSON
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

January 2, 2004

Mr. Craig Maytrott
1540 W. Coral Court
Merritt Island, FL 32952

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Maytrott:

By letter dated December 23, 2003, I forwarded copies of the staff recommendation that was filed on that date. However, subsequent to the filing of that recommendation, the item was deferred from the January 6, 2004 Agenda Conference, and is now rescheduled for the January 20, 2004 Agenda Conference. I apologize if this has caused you any inconvenience. If the December 23, 2003 staff recommendation is revised, I will send you copies of the revisions. The Commission is now expected to consider this Recommendation at its January 20, 2004 Agenda Conference beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in dark ink, appearing to read "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Brinkley, Baxter, Draper, Gardner, Hewitt, Lingo, Kaproth, Kenny, Lester, Romig, Springer, Stallcup, Wheeler, Winters)
Division of Competitive Markets & Enforcement (Makin)
Division of Auditing and Safety (Vandiver, Witman)

I:\030569\030569recltr.rrj

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CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
RICHARD D. MELSON
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

January 2, 2004

Mr. James Lucker
541 Rio Bello Corte
Indialantic, FL 32903

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Lucker:

By letter dated December 23, 2003, I forwarded copies of the staff recommendation that was filed on that date. However, subsequent to the filing of that recommendation, the item was deferred from the January 6, 2004 Agenda Conference, and is now rescheduled for the January 20, 2004 Agenda Conference. I apologize if this has caused you any inconvenience. If the December 23, 2003 staff recommendation is revised, I will send you copies of the revisions. The Commission is now expected to consider this Recommendation at its January 20, 2004 Agenda Conference beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Brinkley, Baxter, Draper, Gardner, Hewitt, Lingo, Kaproth, Kenny, Lester, Romig, Springer, Stallcup, Wheeler, Winters)
Division of Competitive Markets & Enforcement (Makin)
Division of Auditing and Safety (Vandiver, Witman)

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CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
RICHARD D. MELSON
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

January 2, 2004

Mr. John W. Britt
3716 Tomlin Drive
Cocoa, FL 32926

Re: Docket No. 030569-GU - Application for Rate Increase by City Gas Company of Florida.

Dear Mr. Britt:

By letter dated December 23, 2003, I forwarded copies of the staff recommendation that was filed on that date. However, subsequent to the filing of that recommendation, the item was deferred from the January 6, 2004 Agenda Conference, and is now rescheduled for the January 20, 2004 Agenda Conference. I apologize if this has caused you any inconvenience. If the December 23, 2003 staff recommendation is revised, I will send you copies of the revisions. The Commission is now expected to consider this Recommendation at its January 20, 2004 Agenda Conference beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script, reading "Ralph R. Jaeger".

Ralph R. Jaeger
Senior Attorney

RRJ:jb

cc: Division of Economic Regulation (Brinkley, Baxter, Draper, Gardner, Hewitt, Lingo, Kaproth, Kenny, Lester, Romig, Springer, Stallcup, Wheeler, Winters)
Division of Competitive Markets & Enforcement (Makin)
Division of Auditing and Safety (Vandiver, Witman)

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030569-GU

Director, Div. of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

DISTRIBUTION CENTER

04 JAN -5 AM 9:17

REF: City Gas Company of Florida proposed rate change.

ORIGINAL

Please scrutinize VERY carefully this request.

I have studied the information the company has presented and it makes little sense. In my case, if all they say were true they would lose money not increase revenues as stated.

They only "actually" read my meter five times all last year. The rest were estimates. Which incidentally resulted in over charges of as much as \$285.69. We seldom send the Gas Company a check anymore; they just keep crediting us with the periodic overcharges.

Everything considered, I don't understand the need to increase the basis service charge from \$7.50 to \$20.00 per month. Other than the delivery of gas the customer receives no benefit from this charge.

AUS
CAF
CMP
COM
CTR
ECR
GCL
OPC
MMS
SEC
OTH

Customers with only a gas furnace will pay \$20.00 per month for approximately eight months of the year (\$160.00) without having used a single "Therm". Sounds like one big rip-off to me! It appears from previous bills the gas company has variability options for pricing all other cost except the Basic Service Charge, Which they now want to increase.

Further, the rate numbers quoted in the public announcement brochure are not correct. In my case they claim a rate of 0.49367 but my billing shows a rate of 0.60493.

I for one will convert to electric if this proposed service rate is increased. If anything. The service rate should be eliminated.


L.J. Sourdoff

Joe Sourdoff
1819 Crane Creek Blvd
Viera, FL 32940

RECEIVED FISC
04 JAN -5 AM 10:05
COMMISSION
CLERK

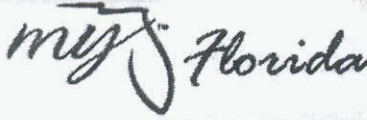
Kay Flynn

030569-Gu

From: Denise Karnes
Sent: Thursday, January 15, 2004 11:37 AM
To: Alina Dieguez; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Carol Purvis; Cayce Hinton; Charles Davidson; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Eileen Patrick; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; JoAnn Chase; Jorge Chamizo; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Larry Harris; Lila Jaber; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sharon Allbritton; Steven Stolting; Susan Howard; Tarik Noriega; Thelma Crump; Tim Devlin; Veronica Washington
Subject: Items of Interest at Upcoming Agenda Conference, 1/20/04

A news release was faxed to the daily newspapers this morning, 1/15/04, and is available on the web site:

<http://www.psc.state.fl.us/general/news/pressrelease.cfm?release=-2147483382>

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Regulation](#)

Public Service Commission



State of Florida

Public Service Commission NEWS RELEASE

January 15, 2004

Contact: 850-413-6482

Items of Interest at Upcoming Agenda Conference, 1/20/04

TALLAHASSEE — The following items are among those scheduled for consideration by the Commission at the January 20, 2004, Agenda Conference.

ITEM 5 - DOCKET NO. 010503-WU - APPLICATION FOR INCREASE IN WATER RATES FOR SEVEN SPRINGS SYSTEM IN PASCO COUNTY BY ALOHA UTILITIES, INC. The Commission will address a staff recommendation concerning Aloha Utilities, Inc.'s refund of interim rates for the January 1, 2002 through April 30, 2002 time frame (the rate case period), as well as the appropriate calculation of refunds for the May 1, 2002 through July 31, 2003 time frame (the appeal period). In addition, the Commission will consider whether the utility should be ordered to justify why it should not be fined for its failure to escrow a percentage of all revenues collected during July 2003 in apparent violation of two PSC Orders.

ITEM 12 - DOCKET NO. 030569-GU - APPLICATION FOR RATE INCREASE BY CITY GAS COMPANY OF FLORIDA. The Commission will address a staff recommendation regarding City Gas Company of Florida's petition for a permanent rate increase.

###

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Florida Public Service Commission

2540 Shumard Oak Blvd.
 Tallahassee, FL 32399-0850
 1-800-342-3552

Marguerite Lockard

From: Janice Banka
Sent: Monday, February 09, 2004 12:23 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 2/9/2004 12:19:00 PM
Docket Number: 030569-GU
Filename / Path: 030569\030569or.rrj
Order Type: Hand Deliver Attachments

Notice of Proposed Agency Action Order Granting Request for Rate Increase and Modifying Rate Structure WITH ATTACHMENTS NOT ON LINE.

TOTAL NUMBER OF PAGES IN ORDER - 111.
PAGES NOT ON LINE 34.

THIS ORDER IS IN WORD PERFECT.

I HAVE ALREADY CALLED CCA FOR THE ORDER NO. ----PSC-04-0128-PAA-GU.
THIS ORDER WILL BE COMING DOWN IN THE 1:30 run. Please issue today.

Thanks "J"

13 mailed

RECEIVED - FPSC
04 FEB -9 PM 1:45
COMMISSION
CLERK

M E M O R A N D U M

FEBRUARY 9, 2004

TO: DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (JAEGER) *RRJ* *NDJ*

RE: DOCKET NO. 030569-GU - APPLICATION FOR RATE INCREASE BY CITY GAS COMPANY OF FLORIDA.

Attached is a Notice of Proposed Agency Action Order Granting Request for Rate Increase and Modifying Rate Structure, with attachments (not on line), to be issued in the above-referenced docket. (Number of pages in order *-111*)

DATE ORDER SENT ELECTRONICALLY TO CCA *2-9-04*

RRJ/jb

I:030569\030569or.rrj

Matilda Sanders

0240 - CO

From: Janice Banka
Sent: Wednesday, March 03, 2004 9:28 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

2

Date and Time: 3/3/2004 9:28:00 AM
Docket Number: 030569-GU
Filename / Path: 030569co.rj.doc

Consummating Order.

Number of pages in order - 2.

Thanks "J"

2/11

STATE OF FLORIDA

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

April 27, 2004

Gary V. Perko, Esquire
Hopping Green & Sams
Post Office Box 6526
Tallahassee, Florida 32314

Re: Return of Confidential Documents to the Source, Docket No. 030569-GU

Dear Mr. Perko:

Commission staff have advised that Confidential Document Nos. 12971-03 and 13625-03, filed on behalf of City Gas Company of Florida can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in blue ink, appearing to be "KF".

Kay Flynn, Chief
Bureau of Records

KF/mhl
Enclosure

cc: Ralph R. Jaeger, Office of the General Counsel
Matthew G. Brinkley, Division of Economic Regulation

SIGNED FOR BY

A handwritten signature in blue ink, appearing to be "Nolan Thomas".
(Nolan Thomas)

DATE

4-27-04

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CCA Official Filing

7/29/2004 9:43 AM*****43 AM*****

Matilda Sanders*****1

Matilda Sanders

0731-CFJ

From: Mary Diskerud
Sent: Thursday, July 29, 2004 9:43 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

9

Date and Time: 7/29/2004 9:42:00 AM
Docket Number: 030569-GU
Filename / Path: 11851co.rrj.doc
Order Type: Signed / Hand Deliver

Copied to gcorders.

RECEIVED-FPSC
04 JUL 29 AM 10:23
COMMISSION
CLERK

210

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

January 30, 2006

Gary V. Perko, Esquire
Hopping Green & Sams
Post Office Box 6526
Tallahassee, Florida 32314

Re: Return of Confidential Document to the Source, Docket No. 030569-GU

Dear Mr. Perko:

Commission staff have advised that confidential Document No. 11851-03, filed on behalf of City Gas Company of Florida, can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kay Flynn".

Kay Flynn
Chief of Records

KF:mhl
Enclosure

cc: Denise Vandiver, Division of Regulatory and Consumer Assistance
Ralph Jaeger, Office of the General Counsel

RECEIVED

A handwritten signature in blue ink, appearing to read "David Dwyer".

DATE

6/2/2006