

STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

July 29, 2003

FPSC, CLK - CORRESPONDENCE  
✓ Administrative Parties Consumer  
DOCUMENT NO. 14251-04  
DISTRIBUTION: \_\_\_\_\_

Valerie L. Lord, Esquire  
Rose, Sundstrom & Bentley, LLP  
2548 Blairstone Pines Drive  
Tallahassee, Florida 32301

**Re: Return of Confidential Document to the Source, Docket No. 020071-WS**

Dear Ms. Lord:

Commission staff have advised that Confidential Document No. 00545-03, filed on behalf of Utilities, Inc. of Florida can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Kay Flynn".

Kay Flynn, Chief  
Bureau of Records and Hearing Services

KF:mhl  
Enclosure

cc: Lorena Holley, Office of the General Counsel  
Rosanne Gervasi, Office of the General Counsel  
Jan Kyle, Division of Economic Regulation

SIGNED FOR BY

A handwritten signature in black ink, appearing to read "Deyon Price".

DATE

7/29/03 2:45

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

September 19, 2003

FPSC, CLK - CORRESPONDENCE  
Administrative Parties Consumer  
DOCUMENT NO. 14251-04  
DISTRIBUTION

(CERTIFIED MAIL NO. 7002-0860-0001-1755-6262)

Martin S. Friedman, Esquire  
Rose, Sundstrom & Bentley, LLP  
600 S. North Lake Boulevard, Suite 160  
Altamonte Springs, Florida 32701

**Re: Return of Confidential Document to the Source, Docket No. 020071-WS**

Dear Mr. Friedman:

Commission staff have advised that Confidential Document No. 07535-03, filed on behalf of Utilities, Inc. of Florida can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in cursive script that reads "Kay Flynn".

Kay Flynn, Chief  
Bureau of Records and Hearing Services

KF/mhl  
Enclosure

cc: Rosanne Gervasi, Office of the General Counsel  
Jan Kyle, Division of Economic Regulation



**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

MARTIN S FRIEDMAN ESQUIRE  
ROSE SUNDSTROM & BENTLEY LLP  
600 S. NORTH LAKE BLVD STE 160  
ALTAMONTE SPRINGS FL 32701

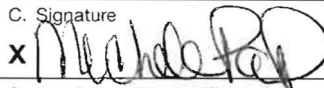
**COMPLETE THIS SECTION ON DELIVERY**

A. Received by (Please Print Clearly) B. Date of Delivery

9/22

C. Signature

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☐ Agent  
☐ Addressee

D. Is delivery address different from item 1?

If YES, enter delivery address below:

☐ Yes  
☐ No

Service Type

Merchandise

☐ Yes

2. Article Number

(Transfer from service label)

7002 0860 0001 1755 6262

PS Form 3811, March 2001

Domestic Return Receipt

102595-01-M-1424

# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020071-WS Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
("()" indicates OPR)

APP CAF CCA CMP (ECR) GCL LEG PAI RGO SER  
\_\_\_\_\_ X X \_\_\_\_\_ X \_\_\_\_\_

## Section 2 - OPR Completes and returns to CCA in 10 workdays.

### Time Schedule

Program/Module Al(a)

### Staff Assignments

OPR Staff

Staff Counsel

OCRs (RGO)

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: \_\_\_\_\_

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level

0

### Due Dates

Previous Current

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## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	

DOCUMENT NO.

14251-04

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: / /

# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020071-WS Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida

Official Filing Date: \_\_\_\_\_  
Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
("()" indicates OPR)

AUS CAF CCA CMP (ECR) EXT GCL MMS PIF  
X \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_ \_\_\_\_\_

## Section 2 - OPR Completes and returns to CCA in 10 workdays.

### Time Schedule

Program/Module Al(a)

### Staff Assignments

OPR Staff J Kyle, T Merchant, P Stallcup,  
M Wetherington, M Willis

Staff Counsel R Gervasi, L Espinoza

OCRs (AUS) D Vandiver

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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 02/15/2002

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level**

0

### Due Dates

Previous Current

1. Test Year Approval Request Due	NONE	02/19/2002
2. Revised CASR Due	NONE	03/05/2002
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## Section 3 - Chairman Completes

Assignments are as follows:

### - Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
X							

### - Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_

Date: 02/15/2002

# Case Scheduling/Rescheduling Advice

Last Revised 04/17/2002 at 16:07

Page 1 of 2

Printed on 04/18/2002 at 08:59

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter  
☐ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Marshall Willis  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020071-WS

Docket Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing		08/21/2002	Seminole County	4:00 PM - 8:00 PM
Service Hearing		08/22/2002	Pasco County	10:00 AM - 12:00 PM
Service Hearing		08/22/2002	Marion County	6:00 PM - 8:00 PM
Prehearing Conference		09/30/2002	Tallahassee, Room 152	1:30 PM - 5:00 PM
Hearing		10/16/2002	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing		10/17/2002	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X	X			

#### Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:



# Case Scheduling/Rescheduling Advice

Last Revised 04/17/2002 at 16:07

Page 2 of 2

Printed on 04/18/2002 at 08:59

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter  
☐ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Marshall Willis  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020071-WS

Docket Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Hearing		10/18/2002	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X	X			

### Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearing Section Completes

Docket No. 020071-WS Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.  
 Company: Utilities, Inc. of Florida  
 Utilities, Inc. of Florida  
 Utilities, Inc. of Florida  
 Utilities, Inc. of Florida

Official Filing Date: 06/28/2002  
 Last Day to Suspend: 08/27/2002

Expiration: \_\_\_\_\_

Referred to:  
 ("()") indicates OPR

AUS CAF CCA CMP (ECR) EXT GCL MMS PIF  
X \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

## Section 2 - OPR Completes and returns to CCA in 10 workdays.

### Time Schedule

Program/Module Al(a)

### Staff Assignments

OPR Staff J Kyle, S Bruce, S Hudson,  
J Lingo, T Merchant, P Stallcup,  
M Wetherington, M Willis

Staff Counsel R Gervasi, L Holley

OCRs (AUS) D Vandiver

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel X  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 07/15/2002

Initials: OPR

Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

1

### Due Dates

Previous Current

1. MFRs Deficiency Response Due	NONE	08/19/2002
2. Revised CASR Due	NONE	09/19/2002
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## Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X	X			

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: L. J. M.

Date: 07/15/2002

# Case Scheduling/Rescheduling Advice

Last Revised 07/25/2002 at 08:45

Page 1 of 2

Printed on 07/30/2002 at 17:54

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter  
☐ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Marshall Willis  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020071-WS

Docket Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	09/30/2002	12/12/2002	Tallahassee, Room 152	1:30 PM - 5:00 PM
Service Hearing	08/21/2002	01/13/2003	Seminole County	4:00 PM - 8:00 PM
Service Hearing	08/22/2002	01/14/2003	Pasco County	10:00 AM - 12:00 PM
Service Hearing	08/22/2002	01/14/2003	Marion County	6:00 PM - 8:00 PM
Hearing	10/16/2002	01/22/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	10/17/2002	01/23/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X	X			

#### Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

# Case Scheduling/Rescheduling Advice

Last Revised 07/25/2002 at 08:45

Page 2 of 2

Printed on 07/30/2002 at 17:54

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter  
☐ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Marshall Willis  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020071-WS

Docket Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Hearing	10/18/2002	01/24/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X	X			

#### Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:



# Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing ices Completes

Docket No. 020071-WS Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.  
 Company: Utilities, Inc. of Florida  
 Utilities, Inc. of Florida  
 Utilities, Inc. of Florida  
 Utilities, Inc. of Florida

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ 8 MoExpiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
 ("()" indicates OPR) AUS CAF CCA CMP (ECR) EXT GCL MMS PIF  
X \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program/Module Al(a)

## Staff Assignments

OPR Staff J Kyle, S Bruce, S Hudson,  
T Joyce, J Lingo, T Merchant,  
R Redemann, J Revell, S Rieger,  
P Stallcup, T Walden, M Willis

Staff Counsel R Gervasi, L Holley

OCRs (AUS) J Small, D Vandiver

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel X  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 09/19/2002

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
 IT IS TENTATIVE AND SUBJECT TO REVISION.  
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
 Current CASR revision level**

2

## Due Dates

Previous Current

1. 2nd MFR Deficiency Response Due	SAME	10/10/2002
2. Revised CASR Due	SAME	10/25/2002
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X	X			

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: L. Lane

Date: 09/19/2002

# Case Scheduling/Rescheduling Advice

Last Revised 10/11/2002 at 09:33

Page 1 of 1

Printed on 10/14/2002 at 14:32

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Marshall Willis  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020071-WS

Docket Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Service Hearing	08/21/2002	01/13/2003	Seminole County	4:00 PM - 8:00 PM
Service Hearing	08/22/2002	01/14/2003	Marion County	6:00 PM - 8:00 PM
Hearing	10/16/2002	01/22/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	10/17/2002	01/23/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	10/18/2002	01/24/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Hearing Officers

#### Former Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
				1			

#### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

### Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Panel Change Only. PH-12/12/02; SHs-1/13-14/03; H-1/22-24/03.

# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020071-WS Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida

Official Filing Date: 10/03/2002  
Last Day to Suspend: 12/02/2002 8 MoExpiration: 06/03/2003

Referred to: AUS CAF CCA CMP (ECR) EXT GCL MMS PIF  
("()" indicates OPR) X             X     X    

## Section 2 - OPR Completes and returns to CCA in 10 workdays.

## Time Schedule

Program/Module Al(a)

### Staff Assignments

OPR Staff J Kyle, S Bruce, S Hudson,  
T Joyce, J Lingo, T Merchant,  
R Redemann, J Revell, S Rieger,  
P Stallcup, T Walden, M Willis

Staff Counsel R Gervasi, L Holley

OCRs (AUS) J Small, D Vandiver

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Recommended assignments for hearing and/or deciding this case:

Full Commission     Commission Panel X  
Hearing Examiner     Staff    

Date filed with CCA: 10/21/2002

Initials: OPR      
Staff Counsel    

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
Current CASR revision level

3

### Due Dates

Previous Current

1. Order Establishing Procedure	NONE	11/04/2002
2. Audit Report Due	NONE	11/12/2002
3. Staff Recommendation - Interim & Suspend	NONE	11/20/2002
4. Agenda - Interim & Suspend	NONE	12/02/2002
5. Direct Testimony - Company - Gain on Sale	NONE	12/09/2002
6. FAW Notice - Service Hearings	NONE	12/17/2002
7. Standard Order - Interim & Suspend	NONE	12/23/2002
8. Testimony - Intervenor	NONE	01/06/2003
9. Service Hearing -Seminole County - 4PM	NONE	01/13/2003
10. Service Hearing - Pasco County - 10AM	NONE	01/14/2003
11. Service Hearing - Marion County - 6PM	NONE	01/14/2003
12. FAW Notice - Prehearing	NONE	01/17/2003
13. Testimony - Staff	NONE	01/21/2003
14. Notice of Prehearing and Hearing	NONE	02/03/2003
15. Testimony - Rebuttal	NONE	02/05/2003
16. Prehearing Statements	NONE	02/05/2003
17. Pre-prehearing	NONE	02/10/2003
18. FAW Notice - Hearing	NONE	02/12/2003
19. Prehearing	NONE	02/17/2003
20. Transcript of Prehearing Due	NONE	03/03/2003
21. Discovery Actions Complete	NONE	03/05/2003
22. Prehearing Order	NONE	03/06/2003
23. Technical Hearing (03/12-14/03)	NONE	03/12/2003
24. Transcript of Hearing Due	NONE	03/28/2003
25. Briefs Due	NONE	04/11/2003
26. Staff Recommendation	NONE	05/22/2003
27. Agenda	NONE	06/03/2003
28. Final Order - Close if No Appeal	NONE	06/23/2003
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## Section 3 - Chairman Completes

Assignments are as follows:

CSRA

### - Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

### - Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: L. Lane

Date: 10/21/2002

# Case Scheduling/Rescheduling Advice

Last Revised 10/21/2002 at 10:59

Page 1 of 1

Printed on 11/05/2002 at 14:51

**To:**

<input checked="" type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Baez <input checked="" type="checkbox"/> Commissioner Palecki <input checked="" type="checkbox"/> Commissioner Bradley <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director/EXA <input checked="" type="checkbox"/> General Counsel Director <input checked="" type="checkbox"/> Auditing & Safety Director <input checked="" type="checkbox"/> Comm. Clerk & ADM Services <input type="checkbox"/> Competitive Markets/Enforcement <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Economic Regulation Director <input type="checkbox"/> External Affairs Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Marshall Willis <input type="checkbox"/>
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**From:** Office of Chairman Lila Jaber

**Docket Number:** 020071-WS

**Docket Title:** Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	12/12/2002	02/17/2003	Tallahassee, Room 148	1:30 PM - 3:00 PM
Hearing	01/22/2003	03/12/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	01/23/2003	03/13/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	01/24/2003	03/14/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

#### Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

#### Remarks:

Service Hearings: 1/13-14/03



# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearing, Cases Completes

Docket No. 020071-WS Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida

Official Filing Date: 10/31/2002  
Last Day to Suspend: 12/30/2002 8 MoExpiration: 06/30/2003

Referred to: AUS CAF CCA CMP (ECR) EXT GCL MMS PIF  
("()") indicates OPR X — — — X — X — —

## Section 2 - OPR Completes and returns to CCA in 10 workdays.

### Time Schedule

Program/Module Al(a)

### Staff Assignments

OPR Staff J Kyle, S Bruce, S Hudson,  
T Joyce, J Lingo, T Merchant,  
R Redemann, J Revell, S Rieger,  
P Stallcup, T Walden, M Willis

Staff Counsel R Gervasi, L Holley

OCRs (AUS) J Small, D Vandiver

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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level**

### Due Dates

Previous Current

1. Audit Report Due	SAME	11/12/2002
2. Staff Recommendation - Interim & Suspend	11/20/2002	12/05/2002
3. Direct Testimony - Company - Gain on Sale	SAME	12/09/2002
4. FAW Notice for Service Hearing	SAME	12/13/2002
5. Agenda - Interim & Suspend	12/02/2002	12/17/2002
6. Notice of Service Hearing	SAME	12/30/2002
7. Standard Order - Interim & Suspend	12/23/2002	01/06/2003
8. Testimony - Intervenor	SAME	01/06/2003
9. Service Hearing - Seminole County - 4PM	SAME	01/13/2003
10. Service Hearing - Pasco County - 10AM	SAME	01/14/2003
11. Service Hearing - Marion County - 6PM	SAME	01/14/2003
12. FAW Notice - Prehearing	SAME	01/17/2003
13. Testimony - Staff	SAME	01/21/2003
14. Notice of Prehearing and Hearing	SAME	02/03/2003
15. Testimony - Rebuttal	SAME	02/05/2003
16. Prehearing Statements	SAME	02/05/2003
17. Pre-prehearing	SAME	02/10/2003
18. FAW Notice - Hearing	SAME	02/12/2003
19. Prehearing	SAME	02/17/2003
20. Transcript of Prehearing Due	SAME	03/03/2003
21. Discovery Actions Complete	SAME	03/05/2003
22. Prehearing Order	SAME	03/06/2003
23. Technical Hearing (03/12-14/03)	SAME	03/12/2003
24. Transcript of Hearing Due	SAME	03/28/2003
25. Briefs Due	SAME	04/11/2003
26. Staff Recommendation	SAME	05/22/2003
27. Agenda	SAME	06/03/2003
28. Final Order - Close if No Appeal	SAME	06/23/2003
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Recommended assignments for hearing and/or deciding this case:

Full Commission — Commission Panel X  
Hearing Examiner — Staff —

Date filed with CCA: 11/12/2002

Initials: OPR —  
Staff Counsel —

## Section 3 - Chairman Completes

Assignments are as follows:

*2,5,7 delayed due to 1mo delay in OFD.*

### - Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

### - Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: L. Lam

Date: 11/13/2002

# Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearings

Completions

Docket No. 020071-WS

Date Docketed: 01/28/2002

Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida

Official Filing Date: 10/31/2002

Last Day to Suspend: 12/30/2002 8 Mo Expiration: 10/29/2003

Referred to:  
("()") indicates OPR

AUS CAF CCA CMP (ECR) EXT GCL MMS PIF  
X X X X X

Section 2 - OPR Completions and returns to CCA in 10 workdays.

Time Schedule

Program/Module Al(a)

Staff Assignments

OPR Staff J Kyle, C Boutwell, S Bruce,  
D Greene, S Hudson, T Joyce,  
J Lingo, T Merchant, B Platt,  
R Redemann, J Revell, S Rieger,  
P Stallcup, T Walden, M Willis

Staff Counsel R Gervasi, L Holley

OCRs (AUS) J Small, D Vandiver

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Recommended assignments for hearing  
and/or deciding this case:

Full Commission Commission Panel X  
Hearing Examiner Staff

Date filed with CCA: 12/13/2002

Initials: OPR  
Staff Counsel

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level

5

Due Dates

Previous Current

1. Agenda - Suspend Rates	12/02/2002	12/17/2002
2. Standard Order - Suspend Rates	12/23/2002	01/06/2003
3. Direct Testimony - Company - Gain on Sale	12/09/2002	02/17/2003
4. Testimony - Intervenor	01/06/2003	03/31/2003
5. Staff Recommendation - Interim Rates	NONE	04/03/2003
6. Testimony - Staff	01/21/2003	04/14/2003
7. Agenda - Interim Rates	NONE	04/15/2003
8. FAW Notice - Prehearing	01/17/2003	04/19/2003
9. FAW Notice for Service Hearing	12/13/2002	04/22/2003
10. Testimony - Rebuttal	02/05/2003	04/28/2003
11. Prehearing Statements	02/05/2003	04/28/2003
12. FAW Notice - Hearing	02/12/2003	05/02/2003
13. Standard Order - Interim Rates	NONE	05/05/2003
14. Pre-prehearing	02/10/2003	05/07/2003
15. Notice of Service Hearing	12/30/2002	05/07/2003
16. Notice of Prehearing and Hearing	02/03/2003	05/15/2003
17. Prehearing	02/17/2003	05/19/2003
18. Service Hearing - Seminole County - 4PM	01/13/2003	05/21/2003
19. Service Hearing - Pasco County - 10AM	01/14/2003	05/22/2003
20. Service Hearing - Marion County - 6PM	01/14/2003	05/22/2003
21. Discovery Actions Complete	03/05/2003	05/28/2003
22. Prehearing Order	03/06/2003	05/29/2003
23. Transcript of Prehearing Due	03/03/2003	06/02/2003
24. Technical Hearing (6/4-6/03)	03/12/2003	06/04/2003
25. Transcript of Hearing Due	03/28/2003	06/20/2003
26. Briefs Due	04/11/2003	07/07/2003
27. Staff Recommendation	05/22/2003	08/21/2003
28. Agenda	06/03/2003	09/02/2003
29. Final Order - Close if No Appeal	06/23/2003	09/22/2003
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Section 3 - Chairman Completions

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman;  
the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

Approved: *E. Lam*

Date: 12/13/2002

# Case Scheduling/Rescheduling Advice

Last Revised 12/05/2002 at 14:43

Page 1 of 2

Printed on 12/17/2002 at 16:36

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Marshall Willis  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020071-WS

Docket Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	02/17/2003	05/19/2003	Tallahassee, Room 152	1:30 PM - 3:00 PM
Service Hearing	01/13/2003	05/21/2003	Seminole County	4:00 PM - 8:00 PM
Service Hearing	01/14/2003	05/22/2003	Pasco County	10:00 AM - 12:00 PM
Service Hearing	01/14/2003	05/22/2003	Marion County	6:00 PM - 8:00 PM
Hearing	03/12/2003	06/04/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	03/13/2003	06/05/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

#### Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

# Case Scheduling/Rescheduling Advice

Last Revised 12/05/2002 at 14:43

Page 2 of 2

Printed on 12/17/2002 at 16:36

To: ☒ Commissioner Deason ☒ Deputy Executive Director/EXA ☒ Economic Regulation Director  
☒ Commissioner Baez ☒ General Counsel Director ☐ External Affairs Director  
☒ Commissioner Palecki ☒ Auditing & Safety Director ☒ Court Reporter  
☒ Commissioner Bradley ☒ Comm. Clerk & ADM Services ☒ Staff Contact - Marshall Willis  
☒ Executive Director ☐ Competitive Markets/Enforcement ☐  
☒ Public Information Officer ☒ Consumer Affairs Director ☐

From: Office of Chairman Lila Jaber

Docket Number: 020071-WS

Docket Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Hearing	03/14/2003	06/06/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Former Assignments

#### Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X	X		X		

#### Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:



# Case Scheduling/Rescheduling Advice

Last Revised 03/20/2003 at 09:15

Page 1 of 1

Printed on 04/01/2003 at 14:09

**To:**

<input checked="" type="checkbox"/> Commissioner Deason <input checked="" type="checkbox"/> Commissioner Baez <input checked="" type="checkbox"/> Commissioner Bradley <input checked="" type="checkbox"/> Commissioner Davidson <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director/EXA <input checked="" type="checkbox"/> General Counsel Director <input checked="" type="checkbox"/> Auditing & Safety Director <input checked="" type="checkbox"/> Comm. Clerk & ADM Services <input type="checkbox"/> Competitive Markets/Enforcement <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Economic Regulation Director <input type="checkbox"/> External Affairs Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Marshall Willis
---	--	---

**From:** Office of Chairman Lila Jaber

**Docket Number:** 020071-WS

**Docket Title:** Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

## 1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	05/19/2003	08/04/2003	Tallahassee, Room 152	1:30 PM - 3:00 PM
Hearing	06/04/2003	08/20/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	06/05/2003	08/21/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM
Hearing	06/06/2003	08/22/2003	Tallahassee, Room 148	9:30 AM - 5:00 PM

## 2. Hearing/Prehearing Assignment Information

### Hearing Officers

Former Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	BD	DV		

### Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
		X	X	X			

### Prehearing Officer

Commissioners					
JB	DS	BZ	BD	DV	ADM

Commissioners					
JB	DS	BZ	BD	DV	ADM
		X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

**Remarks:** NOTE: Service Hearings are still being held on 5/21-22/2003.

# Case Assignment and Scheduling Record

## Section 1 - Bureau of Records and Hearings Completes

Docket No. 020071-WS Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida

Official Filing Date: 10/31/2002  
Last Day to Suspend: 12/30/2002 8 Mo Expiration: 10/28/2003

Referred to: AUS CAF CCA CMP (ECR) EXT GCL MMS PIF  
("()") indicates OPR X             X        

## Section 2 - OPR Completes and returns to CCA in 10 workdays.

### Time Schedule

Program/Module A1(a)

### Staff Assignments

OPR Staff J Kyle, C Boutwell, S Bruce,  
B Fletcher, D Greene, S Hudson,  
T Joyce, J Lingo, T Merchant,  
B Platt, R Redemann, J Revell,  
S Rieger, P Stallcup, T Walden,  
M Willis

Staff Counsel R Gervasi, L Holley

OCRs (AUS) J Small, D Vandiver

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Recommended assignments for hearing and/or deciding this case:

Full Commission     Commission Panel X  
Hearing Examiner     Staff    

Date filed with CCA: 03/21/2003

Initials: OPR      
Staff Counsel    

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770  
Current CASR revision level

6

### Due Dates

Previous Current

1. Staff Recommendation - Interim Rates	SAME	04/03/2003
2. Agenda - Interim Rates	SAME	04/15/2003
3. FAW Notice for Service Hearing	12/13/2002	04/22/2003
4. Standard Order - Interim Rates	NONE	05/05/2003
5. Notice of Service Hearing	12/30/2002	05/07/2003
6. Service Hearing - Seminole County - 4PM	01/13/2003	05/21/2003
7. Service Hearing - Pasco County - 10AM	01/14/2003	05/22/2003
8. Service Hearing - Marion County - 6PM	01/14/2003	05/22/2003
9. Testimony - Intervenor	03/31/2003	06/02/2003
10. Testimony - Staff	04/14/2003	06/16/2003
11. Testimony - Rebuttal	04/28/2003	06/30/2003
12. Prehearing Statements	04/28/2003	06/30/2003
13. FAW Notice - Prehearing	04/19/2003	07/08/2003
14. Pre-prehearing	05/07/2003	07/08/2003
15. Notice of Prehearing and Hearing	05/15/2003	07/21/2003
16. FAW Notice - Hearing	05/02/2003	07/22/2003
17. Prehearing	05/19/2003	08/04/2003
18. Transcript of Prehearing Due	06/02/2003	08/13/2003
19. Discovery Actions Complete	05/28/2003	08/13/2003
20. Prehearing Order	05/29/2003	08/14/2003
21. Technical Hearing (8/20-22/03)	06/04/2003	08/20/2003
22. Transcript of Hearing Due	06/20/2003	09/05/2003
23. Briefs Due	07/07/2003	09/22/2003
24. Staff Recommendation	08/21/2003	11/13/2003
25. Agenda	09/02/2003	11/25/2003
26. Final Order - Close if No Appeal	09/22/2003	12/15/2003
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## Section 3 - Chairman Completes

Assignments are as follows:

PSC-03-0389-PCO-WS

CSRA

### - Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
		X	X	X			

### - Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: L. / m  
Date: 03/21/2003



## Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 020071-W5 Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida

Official Filing Date: 10/31/2002Expiration: 12/02/2003Last Day to Suspend: 12/30/2002

Referred to:

("C") indicates OPR

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

## Staff Assignments

## OPR Staff

J Kyle, C Boutwell  
S Bruce, B Fletcher  
D Greene, S Hudson  
T Joyce, P Lester, J Lingo  
T Merchant, R Redemann  
J Revell, S Rieger  
P Stallcup, T Walden  
M Willis

## Staff Counsel

R Gervasi, L Holley

## OCRs (AUS)

J Small, D Vandiver

Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel X  
Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 10/06/2003

Initials: OPR \_\_\_\_\_

Staff Counsel \_\_\_\_\_

## 7 Current CASR revision level

Due Dates  
Previous Current

1. Staff Recommendation	11/13/2003	11/20/2003
2. Agenda	11/25/2003	12/02/2003
3. Final Order - Close if No Appeal	12/15/2003	12/22/2003
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## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	JB	DS	BZ	BD	DV	Exam	
		X	X	X			

Where panels are assigned the senior Commissioner is Panel Chairman:  
the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is  
assigned the full Commission decides the case.

## - Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
		X			

Approved: [Signature]  
Date: 10/06/2003

c

## Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 020071-WS Date Docketed: 01/28/2002 Title: Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

Company: Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida  
Utilities, Inc. of Florida

Official Filing Date: 10/31/2002

Expiration: 12/02/2003

Last Day to Suspend: 12/30/2002

Referred to:

("C") indicates OPR

AUS	CAF	CCA	CMP	(ECR)	EXT	GCL	MMS	PIF
X				X		X		

## Section 2 - OPR Completes and returns to CCA in 10 workdays.

## Time Schedule

Program Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT  
IT IS TENTATIVE AND SUBJECT TO REVISION.  
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

## Staff Assignments

OPR Staff	J Kyle, C Boutwell S Bruce, S Hudson P Lester, J Lingo T Merchant, R Redemann S Rieger, P Stallcup T Walden, M Willis	8	Current CASR revision level	Due Dates	
				Previous	Current
Staff Counsel	R Gervasi, L Holley	1.	Refund Deadline & Books and Records Update	NONE	03/22/2004
		2.	Preliminary Refund Report Due	NONE	04/21/2004
		3.	Final Refund Report Due	NONE	07/20/2004
		4.	Close Docket or Revise CASR	01/26/2004	07/22/2004
		5.			
		6.			
		7.			
		8.			
		9.			
		10.			
OCRs (AUS)	J Small, D Vandiver	11.			
		12.			
		13.			
		14.			
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		34.			
		35.			
		36.			
		37.			
		38.			
		39.			
		40.			

Recommended assignments for hearing and/or deciding this case:

Full Commission ☐ Commission Panel ☒  
Hearing Examiner ☐ Staff ☐

Date filed with CCA: 01/26/2004

Initials: OPR \_\_\_\_\_  
Staff Counsel \_\_\_\_\_

## Section 3 - Chairman Completes

Assignments are as follows:

## - Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	JB	BD	DV		
	X	X		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

## - Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
X					

Approved: BD/rt

Date: 01/26/2004

C

CA Official Filing:

1/28/02\*\*\*\*\* 12:12 PM\*\*\*\*\*Linda Williams\*\*\*\*\*1

Linda Williams

020071

From: Tricia Merchant  
Sent: Monday, January 28, 2002 12:03 PM  
To: Linda Williams  
Subject: RE:

WU 413  
WU 372  
WS 251  
WU 443  
WU 628

Yes it is a file and suspend rate case title

-----Original Message-----

From: Linda Williams  
Sent: Monday, January 28, 2002 11:45 AM  
To: Tricia Merchant  
Subject:

Hi Trish. We just got Mr. Friedman's letter. Do we open the docket now?

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

January 29, 2002

Martin S. Friedman, Esquire  
Rose, Sundstrom & Bentley, LLP  
Post Office Box 1567  
Tallahassee, Florida 32302-1567

Docket No. 020071-WS

Dear Mr. Friedman:

This will acknowledge receipt of an application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida, which was filed in this office on January 28, 2002, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of the Commission Clerk and Administrative Services  
Florida Public Service Commission



**CCA Official Filing:**

**7/29/02\*\*\*\*\*10:15 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

1026 - PCO

**From:** Dorothy Menasco  
**Sent:** Monday, July 29, 2002 10:17 AM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 7/29/02 10:13:00 AM  
**Docket Number:** 020071-WS  
**Filename / Path:** 020071iv.rg

Order Acknowledging Intervention has been transferred to GCOrders for issuance.

Atty: Rosanne Gervasi

Pages: 1

2/1

Kay Flynn

---

**From:** Rosanne Gervasi  
**Sent:** Wednesday, October 23, 2002 2:46 PM  
**To:** Kay Flynn; Dorothy Menasco; Lorena Holley  
**Cc:** Matilda Sanders  
**Subject:** RE: Order Transferred to GCOrders for Issuance

**Sensitivity:** Private

yes, it can. Thanks for checking.

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Wednesday, October 23, 2002 2:45 PM  
**To:** Rosanne Gervasi; Dorothy Menasco; Lorena Holley  
**Cc:** Matilda Sanders  
**Subject:** RE: Order Transferred to GCOrders for Issuance  
**Sensitivity:** Private

Thanks.

Depending on how quickly changes and re-signing can be done, can it wait for issuance tomorrow?

-----Original Message-----

**From:** Rosanne Gervasi  
**Sent:** Wednesday, October 23, 2002 2:37 PM  
**To:** Kay Flynn; Dorothy Menasco; Lorena Holley  
**Cc:** Matilda Sanders  
**Subject:** RE: Order Transferred to GCOrders for Issuance  
**Sensitivity:** Private

yes to all of Kay's suggestions. Lorena, could you please make the necessary additions to the order? Thanks.

-----Original Message-----

**From:** Kay Flynn  
**Sent:** Wednesday, October 23, 2002 2:34 PM  
**To:** Dorothy Menasco; Lorena Holley; Rosanne Gervasi  
**Cc:** Matilda Sanders  
**Subject:** RE: Order Transferred to GCOrders for Issuance  
**Sensitivity:** Private

We have this order for issuance. I see that the headers on page 2 and after reference both docket numbers, but the first page only references 020071 and gives only that docket's title.

Please add 991890 docket number and title to the first page. This may necessitate having the order re-signed since it will probably change the page breaks, etc.

If we do have it re-signed, would it be appropriate perhaps to tell Utilities Inc in the ordering paragraph to reference 020071 when it files its testimony on 12/9 -- and could an ordering paragraph be added tell parties to begin referencing only 020071 on all filings, in fact?

Kay

**CCA Official Filing:**

**10/23/02\*\*\*\*\*3:19 PM\*\*\*\*\*Kay Flynn\*\*\*\*\*2**

-----Original Message-----

From: Dorothy Menasco

Sent: Wednesday, October 23, 2002 12:38 PM

To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite

Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles

Subject: Order Transferred to GCOrders for Issuance

Sensitivity: Private

ORDER SIGNED BY COMMISSIONER - a hard copy to be hand delivered on GCL's 1:30 p.m. run

Order Consolidating Dockets Nos. 991890-WU and 020071-WS and Closing Docket No. 991890-WU

Docket Nos. 991890-WU; 020071-WS

File Name: 020071-o.lah

Atty: Lorena Holley

Pages: 4

Matilda Sanders

1467-PCO

From: Dorothy Menasco  
Sent: Thursday, October 24, 2002 2:07 PM  
To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles  
Subject: RE: Order has been resigned by Commissioner and is ready for issuance  
Sensitivity: Private

Order will be hand-delivered.

-----Original Message-----

From: Dorothy Menasco  
Sent: Thursday, October 24, 2002 2:07 PM  
To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles  
Subject: Order has been resigned by Commissioner and is ready for issuance  
Sensitivity: Private

RECEIVED HSC  
02 OCT 24 PM 3:13  
COMMISSION  
CLERK

Docket Nos. 020071-WS and 991890-WU

Order Consolidating Dockets Nos. 991890-WU and 020071-WS and Closing Docket No. 991890-WU

File Name: 020071-o.lah

Atty: Lorena Holley

Pages: 4

Aborted both faxes and  
re-faxed in appropriate  
dockets. KMP 10/25/02

2/1

66/5

I had  
entered in  
981890

+ 5 Marion, Orange, Pasco,  
Pinellas, and Seminole Clrks

It shouldn't  
have this many  
for this Dkt.  
1

5/2. re-faxed to  
correct Dkt.  
991890.

CCA Official Filing:

10/31/02\*\*\*\*\*11:00 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

1495-PCO

From: Janice Banka  
Sent: Thursday, October 31, 2002 10:58 AM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

11

Date and Time: 10/31/02 10:57:00 AM  
Filename / Path: 020071ep.rg  
Order Type: Signed / Hand Deliver

Docket Nos. 991890-WS and 020071-WS

Order Establishing Procedure. *Correction made per Roxanne mas*

Number of pages in order - 10.

Thanks "J"

2/1

RECEIVED 11:30  
OCT 31 PM 1:39  
COMMISSION  
CLERK  
RECEIVED 11:30  
OCT 31 PM 3:15  
COMMISSION  
CLERK

CCA Official Filing:

12/19/02\*\*\*\*\*11:38 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

1808 - PCO

From: Dorothy Menasco  
Sent: Thursday, December 19, 2002 11:37 AM  
To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles  
Subject: RE: Order Transferred to GCOrders for Issuance

3

**P.S. This order has also been signed by a commissioner and will be hand-delivered.**

-----Original Message-----

From: Dorothy Menasco  
Sent: Thursday, December 19, 2002 11:36 AM  
To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles  
Subject: Order Transferred to GCOrders for Issuance

RECEIVED FPSC  
02 DEC 19 PM 2:20  
COMMISSION  
CLERK  
15  
man

**First Order Revising Order Establishing Procedure**

Docket No. 020071-WS  
File Name: 020071or.rg

Atty: Rosanne Gervasi  
Pages: 3

**Note: Rosanne Gervasi is on annual leave. If there are any problems, questions or comments regarding the order mentioned above, please check with Lorena or me. Thanks!**

2/2



STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 3, 2002

Mr. Ted Koutsos  
Spartan Manor  
6121 Massachusetts Avenue  
New Port Richey, FL 34653

**Re: Docket No. 020071-WS - Application for a rate increase by Utilities, Inc. of Florida**

Dear Mr. Koutsos:

This will confirm our reservation of the Spartan Manor for the purpose of holding a hearing on Tuesday, January 14, 2003, in the above-referenced matter. The hearing is scheduled to begin at 10:00 a.m., and we expect approximately 250 people to be present. Please arrange the room in accordance with the enclosed diagram by 7:00 a.m.

As previously discussed, rental for use of the facility will be \$400.00. Payment will follow once the hearing is held and an invoice received. Copies of the room diagram and certificates of tax exemption and insurance are enclosed. The purchase order will be forwarded shortly. To ensure timely payment, please submit your invoice to the Commission's Bureau of Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399.

I appreciate the opportunity to use this facility for our hearing. Please call me at (850) 413-6728 if you have questions regarding this matter.

Sincerely,

A handwritten signature in dark ink, appearing to read "S. Moses".

Sandy Moses  
Senior Management Analyst I

Enclosures

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



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DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 3, 2002

Mr. Randy Degani  
Performance Audio  
12443 Fillmore Street  
Springhill, FL 34609

Re: Docket No. 020071-WS -Application for rate increase in Marion, Orange, Pasco, Pinellas,  
and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Degani:

This will confirm the rental of audio equipment for a Commission hearing to be held on Tuesday, January 14, 2003 in the above-referenced matter. The hearing is scheduled to begin at 10:00 a.m. at the Spartan Manor, 6121 Massachusetts Avenue, New Port Richey, and we expect 250 people to attend.

As discussed, the fee for providing this equipment will be \$300.00. A copy of our tax exempt certificate is enclosed, and the purchase order will be forwarded shortly. Payment will be made after services are rendered and upon receipt of an invoice. To ensure timely payment, please submit your invoice to the Bureau of Administrative Services, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399.

The enclosed diagram demonstrates the number of microphones and the location for each. Our court reporter's cassette recorder must be plugged into the audio system and the microphones arranged in accordance with the diagram by 9:00 a.m. Please contact Mr. Ted Koutsos at telephone number 727-849-6464 regarding access to the room.

If you have questions regarding this matter, please call me at (850) 413-6728.

Sincerely,

A handwritten signature in cursive script, appearing to read "SM".

Sandy Moses  
Senior Management Analyst I

Enclosures

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
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DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 6, 2002

Spartan Manor  
Attention: Sue  
6121 Massachusetts Avenue  
New Port Richey, FL 34653

**Re: Docket No. 020071-WS - Application for a rate increase by Utilities, Inc. of Florida**

Dear Sue:

This will confirm a change in our reservation of the Spartan Manor from Tuesday, January 14, 2003 to Thursday, May 22, 2003. All other arrangements remain the same. Attached is an amended diagram reflecting the correct date.

I appreciate your assistance in this matter, and please call me at (850) 413-6728 if you have questions.

Sincerely,

A handwritten signature in dark ink, appearing to be "SM" or "Sandy Moses".

Sandy Moses  
Senior Management Analyst I

Enclosures

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



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DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 3, 2002

Mr. Randy Degani  
Performance Audio  
12443 Fillmore Street  
Springhill, FL 34609

Re: Docket No. 020071-WS -Application for rate increase in Marion, Orange, Pasco, Pinellas,  
and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Degani:

This will confirm the rental of audio equipment for a Commission hearing to be held on Tuesday, January 14, 2003 in the above-referenced matter. The hearing is scheduled to begin at 10:00 a.m. at the Spartan Manor, 6121 Massachusetts Avenue, New Port Richey, and we expect 250 people to attend.

As discussed, the fee for providing this equipment will be \$300.00. A copy of our tax exempt certificate is enclosed, and the purchase order will be forwarded shortly. Payment will be made after services are rendered and upon receipt of an invoice. To ensure timely payment, please submit your invoice to the Bureau of Administrative Services, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399.

The enclosed diagram demonstrates the number of microphones and the location for each. Our court reporter's cassette recorder must be plugged into the audio system and the microphones arranged in accordance with the diagram by 9:00 a.m. Please contact Mr. Ted Koutsos at telephone number 727-849-6464 regarding access to the room.

If you have questions regarding this matter, please call me at (850) 413-6728.

Sincerely,

A handwritten signature in cursive script, appearing to read "SM".

Sandy Moses  
Senior Management Analyst I

Enclosures

---

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
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DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

April 30, 2003

Sgt. John Volpe  
New Port Richey Police Department  
6739 Adams Street  
New Port Richey, FL 34652

**Re: Docket No. 020071-WS - Application for rate increase by Utilities, Inc. of Florida**

Dear Sgt. Volpe:

This will confirm my request for a uniformed officer to provide security at a Commission hearing to be held in the above-referenced matter on Thursday, May 22, 2003. The hearing will be held at the Spartan Manor, 6121 Massachusetts Avenue, New Port Richey, beginning at 10:00 a.m. Please ensure that the officer arrives by 9:30 a.m.

I understand the charge for this service is \$20.00 per hour with a 2-hour minimum. At the conclusion of the hearing, please forward your invoice to the Florida Public Service Commission, Fiscal Services Section, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399.

If you need additional information regarding this request, please call me at (850) 413-6728.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sm".

Sandy Moses  
Senior Management Analyst I

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



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DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 6, 2002

Ms. Lydia Kuttas  
Golden Hills Golf & Turf Club  
4782 NW 80<sup>th</sup> Avenue  
Ocala, FL 34482

**Re: Docket No. 020071-WS - Application for a rate increase by Utilities, Inc. of Florida**

Dear Ms. Kuttas:

This will confirm a change in our reservation of the Golden Hills Golf & Turf Club from Tuesday, January 14, 2003 to Thursday, May 22, 2003. All other arrangements remain the same. Attached is an amended diagram reflecting the correct date.

I appreciate your assistance in this matter, and please call me at (850) 413-6728 if you have questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sandy Moses".

Sandy Moses  
Senior Management Analyst I

Enclosure



STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



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BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 3, 2002

Ms. Lydia Kuttas  
Golden Hills Golf & Turf Club  
4782 NW 80<sup>th</sup> Avenue  
Ocala, FL 34482

**Re: Docket No. 020071-WS - Application for a rate increase by Utilities, Inc. of Florida**

Dear Ms. Kuttas:

This will confirm our reservation of the Golden Hills Golf & Turf Club for the purpose of holding a hearing on Tuesday, January 14, 2003, in the above-referenced matter. The hearing is scheduled to begin at 6:00 p.m., and we expect approximately 250 people to be present. Please arrange the room in accordance with the enclosed diagram by 3:30 p.m.

As previously discussed, rental for use of the facility will be \$400.00. Payment will follow once the hearing is held and an invoice received. Copies of the room diagram and certificates of tax exemption and insurance are enclosed. The purchase order will be forwarded shortly. To ensure timely payment, please submit your invoice to the Commission's Bureau of Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399.

I appreciate the opportunity to use this facility for our hearing. Please call me at (850) 413-6728 if you have questions regarding this matter.

Sincerely,

A handwritten signature in cursive script, appearing to read "SM".

Sandy Moses  
Senior Management Analyst I

Enclosures

STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

April 29, 2003

Ms. Lou Hervey  
Marion County Sheriff's Office  
P. O. Box 1987  
Ocala, FL 34475

**Re: Docket No. 020071-WS - Application for rate increase by Utilities, Inc. of Florida**

Dear Ms. Hervey:

This will confirm my request for a uniformed officer to provide security at a Commission hearing to be held in the above-referenced matter on Thursday, May 22, 2003. The hearing will be held at the Golden Hills Golf and Turf Club, 4782 NW 80<sup>th</sup> Avenue, Ocala, beginning at 6:00 p.m. Please ensure that the officer arrives by 5:30 p.m.

I understand the charge for this service is \$25.00 per hour with a 3-hour minimum. At the conclusion of the hearing, please forward your invoice to the Florida Public Service Commission, Fiscal Services Section, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399, or fax directly to me at (850) 413-6729.

If you need additional information regarding this request, please call me at (850) 413-6728.

Sincerely,

A handwritten signature in cursive script, appearing to read "SM".

Sandy Moses  
Senior Management Analyst I



# SHERIFF

## Marion County

June 4, 2003

P.O. No.: 015017

Florida Public Service Comm.  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399

forwarded to  
Discal 6/4/03

Please accept this letter as invoice for services rendered for security as detailed below:

<u>DATE</u>	<u>NO. OF DEPUTIES</u>	<u>NO. OF HOURS</u>	<u>COST</u>
5-22-03	1	.3	\$75.00

TOTAL AMOUNT DUE \$75.00

Please make your check payable to ED DEAN, SHERIFF, and forward to the attention of Lucille Hervey at P.O. Box 1987, Ocala, Florida 34478. Thank you.

Sincerely,

ED DEAN, SHERIFF

By

Lucille Hervey

Lucille Hervey  
Special Detail Coordinator

P.O. Box 1987, Ocala, FL 34478  
Ph. (352) 732-8181

Civil (352) 620-3606 • Emergency Management (352) 622-3205 • Jail (352) 351-8077

**DEPUTY**  
Turner

**DATE**  
5-22-03

**HOURS WORKED**  
3.0

---

P.O. Box 1987, Ocala, FL 34478  
Ph. (352) 732-8181

Civil (352) 620-3606 • Emergency Management (352) 622-3205 • Jail (352) 351-8077

---

## SPECIAL DETAIL AGREEMENT

THIS AGREEMENT is made and entered into this 30h of April, 2003 by and between Ed Dean, as Sheriff of Marion County, Florida, (SHERIFF), located at 692 NW 30<sup>th</sup> Avenue Ocala, Florida 34475, and Florida Public Service Commission located at 2540 Shumard Oak Blvd. Tallahassee, FL. 32399. *BSJ*

### WITNESSETH:

WHEREAS, Florida State Statutes allow the SHERIFF to operate a program to contract for the employment of sheriff's deputies during off-duty hours, for public or private security services consistent with Sheriff's Office policies, and

WHEREAS, the SHERIFF is not obligated to provide such services but wishes to do so in order to provide a means for which the citizens of Marion County may have an opportunity to supplement other law enforcement services; and

WHEREAS, BUSINESS desires to hire a deputy during off-duty hours for supplemental security purposes;

NOW THEREFORE, in consideration of the mutual terms, covenants, and conditions herein contained, the parties contract and agree as follows:

1. DURATION:

This agreement shall remain in effect for one year from the date set forth above, unless it is recinded or terminated in writing by either party.

2. PAYMENT:

a) Full payment is due in advance, unless prior arrangements have been made. Payment may be paid by check or money order payable to the MARION COUNTY SHERIFF'S OFFICE, Post Office Box 1987, Ocala, FL 34478. If payment is not received, SHERIFF will discontinue providing off-duty deputies. BUSINESS understands that individual deputies are not paid until payment is made by BUSINESS.

b) BUSINESS agrees to pay SHERIFF \$25.00 per hour per deputy, with a three hour minimum per deputy.

3. CANCELLATION:

a) BUSINESS shall notify SHERIFF of any cancellations within a reasonable time and understands that failure to do so allows the SHERIFF, at his discretion, to bill for the minimum three hours per deputy.

b) SHERIFF agrees to make all reasonable efforts to fill any special detail requests; however, BUSINESS agrees not to hold SHERIFF liable for any consequential damages resulting from the SHERIFF'S inability to do so.

4. LIABILITY:

BOTH PARTIES recognize and agree that pursuant to state statute, the hiring of off-duty deputies may result in a claim for property damage, bodily and personal injury, including a claim for worker's compensation against BUSINESS, except that any deputy sheriff injured while enforcing the criminal, traffic or penal laws of this state shall be regarded as working on duty and would be covered under SHERIFF'S insurance, including workers compensation.

5. INDEMNIFICATION

BUSINESS agrees that it will defend, indemnify and hold harmless the SHERIFF, his heirs, successors in interest or insurers from any and all claims, actions, judgments and suits, including a claim for workers compensation arising from or in connection with any act or omission of said Deputy Sheriff(s) while acting on his behalf and to his benefit and within the course and scope of such employment, together with any costs, attorney's fees or other expenses incurred or to be incurred by SHERIFF, or the County of Marion, in the defense of any such claim, action, judgment or suit, including the enforcement of this Agreement, whether such claim be groundless or not.

6. COVERAGE:

BUSINESS agrees that SHERIFF reserves the right to require that a sufficient number of deputies be employed at large, public events to ensure safe and efficient law enforcement coverage.

IN WITNESS WHEREOF, the parties have executed this Agreement on the date set forth above.

ATTEST:

Sandy Moss  
WITNESS

BUSINESS  
Harold L. Davis 5/2/03

MARION COUNTY  
SHERIFF'S OFFICE

\_\_\_\_\_  
WITNESS

\_\_\_\_\_  
ED DEAN, SHERIFF





# SHERIFF

## Marion County

April 30, 2003

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL. 32399

Ref: Special Detail Agreement

Dear Ms. Sandy Mosley:

Thank you for choosing the Marion County Sheriff's Office to assist with your security needs. Please read the information provided below. If you have any questions, you can contact the Special Details Coordinator at 352-369-6844.

- An indemnification agreement must be signed by you, the employer, prior to assignment of off-duty deputies. Read the **Special Detail Agreement** (indemnification agreement), initial the first page, sign and have witnessed the second page. Read the **Special Detail Request Form**, check for accuracy making any changes necessary, fill in where marked by an X and initial in the "requested by" space. Fax both pages of the Special detail Agreement, and the Special Request Form back to the Special Details Coordinator as soon as possible at 352-236-7165. If fax is not available, mail everything back to Special Details Coordinator at the Marion County Sheriff's Office, PO Box 1987, Ocala, FL 34478, and attention Lucille Hervey.
- The Marion County Sheriff's Office is NOT obligated to provide additional law enforcement services. Such services will not be provided to any person, firm or organization whose officers, members, business or operations are questionable, or for any event of a potentially compromising nature, as determined by the Sheriff or designee.
- The Special Details Coordinator reserves the right to require a minimum number of deputies for any detail, after considering the following factors:
  - a. Location of the detail
  - b. Nature of the detail
  - c. Anticipated crowd size
    - 1. Large Public Events Protocol: The Officer In Charge (OIC), or designee, will arrive at least 30 minutes before the rest of the assigned deputies. Upon arrival the OIC will perform a walk around visual check of the event area for any suspicious packages or items. This protocol is for our ongoing efforts of public safety.

---

P.O. Box 1987, Ocala, FL 34478

Phone (352) 732-8181

Civil (352) 620-3606

Emergency Management (352) 622-3205

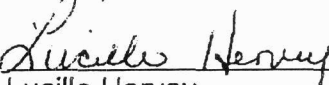
Jail (352) 351-8077

- d. Past problems
  - e. Available intelligence information
  - f. Risk assessment
  - g. Feedback from district commanders
- 
- All special detail requests are subject to approval by the Patrol Bureau Chief, with final approval by the Sheriff. **Upon approval**, every attempt will be made to fill your request. As special details are considered extra duty, and are worked by deputies on their off duty time, there is a chance that we may not be able to find a deputy willing to work. You will be notified in advance if we are unable to fill your request.
  - All compensation due for services performed may be by check or money order, payable to the ED DEAN, MARION COUNTY SHERIFF'S OFFICE, attention Lucille Hervey, Special Details Coordinator. **Cash payments are not accepted. Payment is due in advance unless prior arrangements have been made** (upon filling your request, you will be sent a statement which you can pay in advance, or pay the deputy at the end of the detail). If unforeseen circumstances arise which cause the deputy to work longer then the set times, you will be billed. Any compensation over and above the established rate is prohibited. The current rate per deputy is \$25.00 per hour with a three hour minimum. (This rate covers the deputy, insurance, taxes, and equipment).
  - If the deputy you have requested for an off-duty detail is late or fails to show up, please contact the Special Details Coordinator at 369-6844. After 5:00pm or on the weekends call 732-9111, and advise the Communications Supervisor.
  - If a detail is cancelled, you must make every effort to notify the Special Details Coordinator at 369-6844. If no answer, after 5:00pm or on the weekends call 732-9111, and advise the Communications Supervisor.

Sincerely

ED DEAN, SHERIFF

By

  
Lucille Hervey  
Special Detail Coordinator

---

P.O. Box 1987, Ocala, FL 34478

Phone (352) 732-8181

Civil (352) 620-3606

Emergency Management (352) 622-3205

Jail (352) 351-8077

## SPECIAL DETAIL REQUEST FORM

Tracking Number \_\_\_\_\_

LOCATION OF SPECIAL DETAIL Golden Hills Golf & Turf Club, 4782 NW 80th Ave., OcalaEVENT TYPE Florida Public Service Commission Customer HearingDEPUTY'S RESPONSIBILITY Crowd Control

ALCOHOL YES NO

DATES NEEDED

HOURS NEEDED

NO. OF DEPUTIES

5/22/035:30pm - 8:00pm1OTHER COMMENTS \_\_\_\_\_  
\_\_\_\_\_REQUESTED BY Sandy Moses *SM* DATE 4/29/03PHONE NUMBERS 850-413-6728 FAX 850-413-6729BILLING ADDRESS 2540 Shumard Oak Blvd., Tallahassee, FL 32399APPROVED BY \_\_\_\_\_ DATE \_\_\_\_\_  
(MCSO ID #)

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 6, 2002

Mr. Skip Wincheck  
Marion Music  
2421 NE 18<sup>th</sup> Place  
Ocala, FL 34470

Re: Docket No. 020071-WS -Application for rate increase in Marion, Orange, Pasco, Pinellas,  
and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Wincheck:

This will confirm a change in the rental of audio equipment from Tuesday, January 14, 2003  
to Thursday, May 22, 2003. All other arrangements remain the same. Attached is an amended  
diagram reflecting the correct date.

I appreciate your assistance in this matter, and If you have questions, please call me at  
(850) 413-6728.

Sincerely,

A handwritten signature in dark ink, appearing to be "SM" followed by a horizontal line.

Sandy Moses  
Senior Management Analyst I

Enclosure

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 3, 2002

Mr. Skip Wincheck  
Marion Music  
2421 NE 18<sup>th</sup> Place  
Ocala, FL 34470

Re: Docket No. 020071-WS -Application for rate increase in Marion, Orange, Pasco, Pinellas,  
and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Wincheck:

This will confirm the rental of audio equipment for a Commission hearing to be held on Tuesday, January 14, 2003 in the above-referenced matter. The hearing is scheduled to begin at 6:00 p.m. at the Golden Hills Golf and Turf Club, 4782 NW 80<sup>th</sup> Avenue, Ocala, and we expect 250 people to attend.

As discussed, the fee for providing this equipment will be \$300.00. A copy of our tax exempt certificate is enclosed, and the purchase order will be forwarded shortly. Payment will be made after services are rendered and upon receipt of an invoice. To ensure timely payment, please submit your invoice to the Bureau of Administrative Services, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399.

The enclosed diagram demonstrates the number of microphones and the location for each. Our court reporter's cassette recorder must be plugged into the audio system and the microphones arranged in accordance with the diagram by 5:00 p.m. Please contact Ms. Lydia Kuttas at telephone number 352-629-7981 regarding access to the room.

If you have questions regarding this matter, please call me at (850) 413-6728.

Sincerely,

A handwritten signature in cursive script, appearing to read "SM".

Sandy Moses  
Senior Management Analyst I

Enclosures

Invoice

Invoice : 10102  
 Customer: 9857  
 Inv Date: 05.22.03  
 Page Num: 1  
 Order :

Bill-to:

FLORIDA PUBLIC SERVICE COMMISS  
 ATTN:SANDY MOSES  
 2540 SHUMARD OAK BLVD  
 TALLAHASSEE, FL. 32399

Ship-to:

GOLDEN HILLS GOLF CLUB  
 OCALA, FLORIDA

Customer PO Number: PO#S6100 014759

Ship Date : Drp: Resle: Terms : Ship Via : Slsp: Num: Due Date :  
 05.22.03 : N : N : : : 0 : 05.22.03 :

Qty Ordered	Qty Shipped	Item Number	Unit	T	Extended
	Qty Backord	Description	Price	X	Amount

PER SANDY MOSES: AUDIO RENTAL FOR MEETING HELD ON  
 MAY 22ND IN OCALA, FLORIDA  
 HEARING DOCKET #020071-WS

1

300.00

N

300.00

*20  
 Zined  
 5/30/03*

DISTRIBUTION CENTER  
 03 MAY 29 AM 7:34

Subtotal	:	300.00	:	MARION MUSIC
Sales Tax	:	0.00	:	2421 N.E. 18TH PLACE
Freight	:	0.00	:	OCALA, FL. 34470
Invoice Total:	:	300.00	:	
Payment	:	0.00	:	
Balance	:	300.00	:	(352) 629-3518
				Tax ID 59-2187398



## LAW OFFICES

## ROSE, SUNDSTROM &amp; BENTLEY, LLP

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TALLAHASSEE, FLORIDA 32301

(850) 877-6555

Fax (850) 656-4029

www.rsbattoorneys.com

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MARTIN S. FRIEDMAN, P.A.  
JOHN R. JENKINS, P.A.  
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DAREN L. SHIPPY  
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DIANE D. TREMOR, P.A.  
JOHN L. WHARTON

ROBERT M. C. ROSE, OF COUNSEL  
WAYNE L. SCHIEFELBEIN, OF COUNSEL

## CENTRAL FLORIDA OFFICE

600 S. NORTH LAKE BLVD., SUITE 160

ALTAMONTE SPRINGS, FLORIDA 32701

(407) 830-6331

FAX (407) 830-8522

December 12, 2002

REPLY TO ALTAMONTE SPRINGS

VIA FACSIMILE

Ms. Blanca Bayo  
Commission Clerk and Administrative Services Director  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

Re: / Docket No. 021173-WS; Utilities, Inc.

- ✓ Docket No. 0201142-WU; AquaSource/48 Estates
- ✓ Docket No. 021067-WS; River Ranch Water Mangement, L.L.C.
- ✓ Docket No. 021036-WS; North Sumter Utility Company, L.L.C.
- ✓ Docket No. 021023-WS; Philadelphia Suburban/AquaSource
- Docket No. 020990-WS; Highlands Ridge Utilities, L.L.C.
- Docket No. 020909-WS; Little Sumter Utility Company
- Docket No. 020907-WS; Lake Utility Services, Inc.
- Docket No. 020746-WU; Knight Water Utility - *Closed*
- Docket No. 020745-SU; Island Water Utility
- Docket No. 020707-SU; Bonita Springs Utilities; RealNor Hallandale, Inc.
- Docket No. 020695-WS; Lake Groves/Lake Utility Services - *Closed*
- Docket No. 020640-SU; Gistro, Inc.
- Docket No. 020567-WS; Lake Groves Utilities, Inc.
- Docket No. 020553-WS; Burkim Enterprises, Inc. - *Closed*
- Docket No. 020516-WU; Keen Sales, Rentals and Utilities, Inc. - *Closed*
- Docket No. 020484-WS; Labrador Services/Labrador Utilities
- Docket No. 020409-SU; Utilities, Inc. of Sandalhaven
- Docket No. 020408-SU; Alafaya Utilities, Inc.
- Docket No. 020407-WS; Cypress Lakes Utilities, Inc.
- Docket No. 020382-WS; New River Ranch/River Ranch Water Management
- Docket No. 020344-SU; Key Haven Utility Corporation
- Docket No. 020148-WS; Little Sumter Utility Company - *Closed*
- Docket No. 020071-WS; Utilities, Inc. of Florida
- Docket No. 011451-WS; Plantation Bay Utility Company
- Docket No. 011189-WS; Investigation into authorized return on equity - *Closed*
- Docket No. 010396-WS; Burkim Enterprises, inc. - *Closed*
- Docket No. 001660-SU; Highlands Utilities Corporation - *Closed*
- Docket No. 991890-WS; Utilities, Inc. of Florida/Gain on Sale - *Closed*

DEC 12 PM 12:16  
COMMISSION  
CLERK

*Sone* 12/12/02

Ms. Blanca Bayo  
December 12, 2002  
Page 2

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Dear Ms. Bayo:

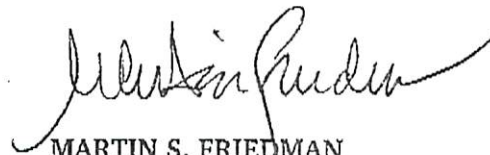
This letter is to advise you that Martin S. Friedman's address will change effective December 12, 2002, to:

Rose, Sundstrom & Bentley, LLP  
600 S. North Lake Boulevard, Suite 160  
Altamonte Springs, FL 32701

His telephone number (407) 830-6331, facsimile number (407) 830-8522 and e-mail address [mfriedman@rsbattorneys.com](mailto:mfriedman@rsbattorneys.com) will remain the same.

Should you have any questions regarding these changes, please do not hesitate to give me a call.

Very truly yours,



MARTIN S. FRIEDMAN  
For the Firm

MSF/dmp

cc: Commission Chairman Lila Jaber  
Alice Crosby, Esquire  
Rosanne Gervasi, Esquire  
Jennifer Brubaker, Esquire  
Ms. Cheryl Johnson  
Ms. Jennifer Iwenjiora  
Ms. Kathy Kaproth  
Ralph Jaeger, Esquire  
Mr. Tim Devlin  
Lorena Holly, Esquire  
Ms. Patti Daniel  
Samantha McRae, Esquire  
Mr. Richard Redeman  
Ms. Stephanie Clapp  
Ms. Pat Brady  
Steve Burgess, Esquire  
Steve Reilly, Esquire  
Stephen M. Presnell, Esquire  
Mr. Clint Boutwell

Rose, Sundstrom & Bentley, LLP  
600 S. North Lake Blvd., Suite 160, Altamonte Springs, Florida 32701

TOTAL P.03

**CCA Official Filing:**

**12/12/02\*\*\*\*\*12:14 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

---

**From:** NET SatisFAXtion [postmaster]  
**To:** Matilda Sanders  
**Subject:** Fax

This is a **FAX** message received by **NET SatisFAXtion**

Received: 12/12/2002 10:07 AM  
Total pages: 3  
CSID: 407 830 8522  
Transfer time: 0:01:04  
Transfer rate: 300  
Error count: 0  
Port used: Rockwell 56000 External M... #9  
Status: Success



FAX.TIF

## LAW OFFICES

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TALLAHASSEE, FLORIDA 32301

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Fax (850) 656-4029  
www.rsbatorneys.com

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F. MARSHALL DETERING  
DAVID F. CHESTER  
MARTIN S. FRIEDMAN, P.A.  
JOHN R. JENKINS, P.A.  
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DAREN L. SHIPPY  
WILLIAM E. SUNDSTROM, P.A.  
DIANE D. TREMOR, P.A.  
JOHN L. WHARTON  
ROBERT M. C. ROSE, OF COUNSEL  
WAYNE L. SCHIEFELBEIN, OF COUNSEL

## CENTRAL FLORIDA OFFICE

600 S. NORTH LAKE BLVD., SUITE 160  
ALTAMONTE SPRINGS, FLORIDA 32701  
(407) 830-6331  
FAX (407) 830-8522

REPLY TO ALTAMONTE SPRINGSFACSIMILE COVER SHEET

TO: BLANCA BAYO, COMMISSION CLERK  
c/o Florida Public Service Commission

FAX: (850) 413-6727

PHONE: (850) 413-6726

FROM: MARTIN S. FRIEDMAN, ESQUIRE

DATE: December 12, 2002

NO. PAGES: 3

COMMENTS:

---

Please notify us immediately if not received properly:  
(407) 830-6331

The information contained in this transmission is attorney privileged and confidential. It is intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone collect and return the original message to us at the above address via the U. S. Postal Service. We will reimburse you for postage. Thank you.

CCA Official Filing:

1/6/03\*\*\*\*\*11:06 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

0030 - FOF PCO

From: Dorothy Menasco  
Sent: Monday, January 06, 2003 11:06 AM  
To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles  
Subject: Order transferred to GCOrders for issuance

**Order Suspending Rates**

**Docket No. 020071-WS**

**Atty: Lorena Holley**

**Pages: 4**

2/2  
5 mailed (counties)

CCA Official Filing:

1/6/03\*\*\*\*\*12:53 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

**Matilda Sanders**

---

**From:** Dorothy Menasco  
**Sent:** Monday, January 06, 2003 12:48 PM  
**To:** Matilda Sanders  
**Cc:** Kay Flynn; Lorena Holley; Ruth Nettles  
**Subject:** RE: Order transferred to GCOrders for issuance

**Ending language has been corrected and order has been returned to GCOrders for issuance.**

**-----Original Message-----**

**From:** Kay Flynn  
**Sent:** Monday, January 06, 2003 12:21 PM  
**To:** Dorothy Menasco; Lorena Holley  
**Cc:** Matilda Sanders; Ruth Nettles  
**Subject:** RE: Order transferred to GCOrders for issuance

**Dorothy, Lorena -- this order should have "non-final" rather than "final" language in the notice area.**

**We'll put it back in GCORDERS so you can correct it.**

**Thanks.**

**Kay**

**-----Original Message-----**

**From:** Dorothy Menasco  
**Sent:** Monday, January 06, 2003 11:06 AM  
**To:** Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles  
**Subject:** Order transferred to GCOrders for issuance

**Order Suspending Rates**

**Docket No. 020071-WS**

**Atty: Lorena Holley**



LAW OFFICES  
**ROSE, SUNDSTROM & BENTLEY, LLP**  
2548 BLAIRSTONE PINES DRIVE  
TALLAHASSEE, FLORIDA 32301

ORIGINAL

(850) 877-6555  
Fax (850) 656-4029  
[www.rsbatlaw.com](http://www.rsbatlaw.com)

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DAVID F. CHESTER  
F. MARSHALL DETERDING  
MARTIN S. FRIEDMAN, P.A.  
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DIANE D. TREMOR, P.A.  
JOHN L. WHARTON

ROBERT M. C. ROSE, *OF COUNSEL*  
WAYNE L. SCHIEFELBEIN, *OF COUNSEL*  
VALERIE L. LORD, *OF COUNSEL*  
(LICENSED IN TEXAS ONLY)

CENTRAL FLORIDA OFFICE  
600 S. NORTH LAKE BLVD., SUITE 160  
ALTAMONTE SPRINGS, FLORIDA 32701  
(407) 830-6331  
FAX (407) 830-8522

REPLY TO ALTAMONTE SPRINGS

February 6, 2003

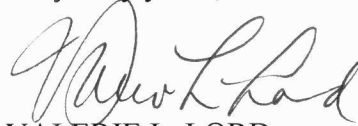
Ms. Blanco Bayo  
Commission Clerk and Administrative Services Director  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

RE: Docket No. 020071-WS; Application for Rate Increase by Utilities, Inc. of Florida  
Our File No.: 30057.40

Dear Ms. Bayo:

Enclosed for filing in the above-referenced docket is the original and one (1) copy of Utilities, Inc. of Florida's Supplemental Response to Citizens' First Request for Production of Documents (Nos. 1-8).

Very truly yours,

  
VALERIE L. LORD  
Of Counsel

VLL:pd  
enclosure

cc: Stephen Burgess, Associate Public Counsel (w/enclosure)  
Rosanne Gervasi, Esquire (w/enclosure)  
Mr. Steve Lubertozzi (w/o enclosure)  
Mr. Don Rassmussen (w/o enclosure)

*Responses  
forwarded  
to GCL*

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP

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TALLAHASSEE, FLORIDA 32301

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WILLIAM E. SUNDSTROM, P.A.  
DIANE D. TREMOR, P.A.  
JOHN L. WHARTON

ROBERT M. C. ROSE, OF COUNSEL  
WAYNE L. SCHIEFELBEIN, OF COUNSEL  
VALERIE L. LORD, OF COUNSEL  
(LICENSED IN TEXAS ONLY)

ORIGINAL

CENTRAL FLORIDA OFFICE

600 S. NORTH LAKE BLVD., SUITE 160  
ALTAMONTE SPRINGS, FLORIDA 32701  
(407) 830-6331  
FAX (407) 830-8522

REPLY TO ALTAMONTE SPRINGS

February 6, 2003

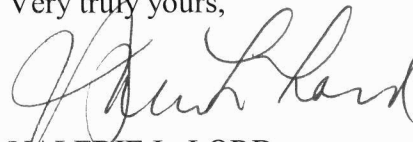
Ms. Blanco Bayo  
Commission Clerk and Administrative Services Director  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

RE: Docket No. 020071-WS; Application for Rate Increase by Utilities, Inc. of Florida  
Our File No.: 30057.40

Dear Ms. Bayo:

Enclosed for filing in the above-referenced docket is the original and one (1) copy of Utilities, Inc. of Florida's Supplemental Response to Citizens' Second Request for Production of Documents (Nos. 9-40).

Very truly yours,



VALERIE L. LORD  
Of Counsel

VLL:pd  
enclosure

cc: Stephen Burgess, Associate Public Counsel (w/enclosure)  
Rosanne Gervasi, Esquire (w/enclosure)  
Mr. Steve Lubertozi (w/o enclosure)  
Mr. Don Rassmussen (w/o enclosure)

Responses  
forwarded  
to GCL

CCA Official Filing:

2/12/03\*\*\*\*\*11:51 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

0213-PCO

From: Dorothy Menasco  
Sent: Wednesday, February 12, 2003 11:51 AM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

Date and Time: 2/12/03 11:50:00 AM  
Docket Number: 020071-WS  
Filename / Path: 020071-or2.rg  
Order Type: Signed / Hand Deliver

ORDER GRANTING CITIZENS' FIRST, SECOND, THIRD, FOURTH, AND FIFTH MOTIONS TO COMPEL DISCOVERY RESPONSES AND MOTION TO STRIKE UNTIMELY PLEADINGS

Atty: Rosanne Gervasi

Pages: 5

RECEIVED FPSC  
JAN 12 PM 1:55  
COMMISSION  
CLERK

2/2

CCA Official Filing:

3/20/03\*\*\*\*\*11:59 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

0389-PCO

From: Dorothy Menasco  
Sent: Thursday, March 20, 2003 11:58 AM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

Date and Time: 3/20/03 11:57:00 AM  
Docket Number: 020071-WS  
Filename / Path: 020071-proc.rg  
Order Type: Signed / Hand Deliver

Order Granting Motion for Extension of Time and Second Order Revising Order Establishing Procedure

Atty: Rosanne Gervasi

Pages: 4

COMMISSION  
CLERK

03 MAR 20 PM 1:52

RECEIVED-PPSC

2/2

Marguerite Lockard

PSC-03-0568-PCO - WS

From: Dorothy Menasco  
Sent: Friday, May 02, 2003 2:17 PM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

Date and Time: 5/2/03 2:16:00 PM  
Docket Number: 020071-WS  
Filename / Path: 020071or3.rg

Order Granting Interim Rate Increase Subject to Refund

Pages: 42

att's are on-line

Atty: Rosanne Gervasi

4 mailed  
+ 6 Clr Ks (Marion, Orange, Paso, Pinellas, Seminole)

THE COST of INSTALLING<sup>(3)</sup> A 1 INCH  
PIPE COMPARED TO A 5/8" PIPE  
IS ALMOST NIL.

JUST ANOTHER WAY TO GET MORE  
MONEY.

SHAME ON YOU PEOPLE IN  
GOVERNMENT.

SINCE WE DON'T HAVE A MEETING  
IN PINELLAS COUNTY, I RECKON WE  
WON'T HAVE ANYONE REPRESENT US.  
THERE SERVICE IS VERY POOR



JAMES PETE ROBINSON  
54 Village Green Way  
Palm Harbor, FL 34684-1331

COMMISSION  
CLERK

03 MAY -8 PM 12:18

RECEIVED-FPSC



PAGE 2.

THE WATER COMPANY HAS NEVER  
RUN NEW LINES IN MOST OF VILLAGE  
YET THEY WANT ANOTHER INCREASE

I KNOW IT DOESN'T DO ANY GOOD TO  
FIGHT BIG BUSINESS BECAUSE YOU  
PEOPLE IN TALLAHASSEE ARE ONLY  
CONCERNED ABOUT YOURSELVES.

I DON'T THINK THEY DESIRE AN  
INCREASE BECAUSE THEY HAVEN'T  
DONE WHAT THEY SAID THEY WOULD  
DO ON THE LAST INCREASE.

I HOPE SOMEONE WILL VOTE NO  
BUT I DON'T LOOK FOR IT.

JAMES ROBINSON  
54 VILLAGE GREEN WAY  
PALM HARBOR, FL 34684

P.S. WHAT DIFFERENCE SHOULD A  
5/8 TO 1" PIPE BE, YOU ARE STILL  
USING SAME AMOUNT OF WATER  
AT A DWELLING. THIS IS IDIOTIC

DIRECTOR, DIVISION OF THE COMMISSION  
CLERK & ADMINISTRATIVE SERVICES

FLORIDA PUBLIC SERVICE COMMISSION

2540 SHUMARD OAK BOULEVARD

TALLAHASSEE, FLA 32399-0850

REF- DOCKET # 020071-W.S.

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
GCL \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

JENKINS

THIS LETTER IS IN RESPONSE TO  
A WATER RATE INCREASE WANTED BY  
UTILITIES INC OF FLORIDA.

JUST A FEW YEARS AGO THEY WERE  
GIVEN A RATE INCREASE FOR PINELLAS  
CO. AND ONE OF THE JUSTIFICATIONS  
WAS THE COST OF UP DATING THE  
WATER LINES.

WELL I AM HERE TO TELL YOU THIS  
WAS NEVER DONE. THE VOLUME OF  
WATER TO MY HOME IS LESS THEN  
EVER.

I WAS GOING TO RE-PLUMB MY  
HOUSE UNTILL A PLUMBER STATED  
IT WOULD DO NO GOOD UNTILL WATER  
COMPANY RUN NEW LINES

CCA Official Filing:

5/5/03\*\*\*\*\*1:16 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

---

From: Dorothy Menasco  
Sent: Monday, May 05, 2003 1:17 PM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted 3

Date and Time: 5/5/03 1:16:00 PM  
Docket Number: 020071-WS  
Filename / Path: 020071-notice.rg

Notice of Commission Customer Service Hearings

Atty: Rosanne Gervasi

Pages: 2

27/6 + 6 mailed city clerks (1) Marion, (1) Orange, (2) Pasco, (1) Pinellas, Seminole (1)  
55 mailed mayors  
on 05/12/03

ORIGINAL ORIGINAL

May 3, 2003

MAY - 8 2003

Director, Division of the Commission Clerk & Administrative Services  
Florida Public Service Commission

Re: Docket No. 020071-WS, Utilities, Inc. of Florida

I appeal the Pinellas County proposed rates change and charge change for water.

We have a home in Pinellas County, FL. We are charged a very high minimum charge even when we <sup>not</sup> have no water usage for months at a time. We are given the excuse "it is there if you need it and is considered available so there needs to be a high charge".

With the water problems from too little water and too many people, it seems that you have a backward rationale. You need to reward no monthly water usage customers instead of moniteraly penalizing them. We are seriously considering applying a timer to our sprinkler system to use up our minimum water quota so we can get our money's worth by watering our lawn while we are not there. Does that make environmental sense considering how valuable water is? No, but I know of those who do exactly that because they <sup>not</sup> feel violated by being charged such a high minimum for the months they don't use any water at all. Perhaps if they were rewarded for conserving water, they would not use water for their lawns when they are not even there.

Also needs to be considered that not all water used goes into the sewer system but we are charged as if it does.

I think the rate charged for water is quite enough now and I ask that you not even seriously consider a rate increase. Also you need to rectify the high minimum with no usage charge.

Thank you,

*Karen Treadway*  
Karen Treadway  
145 Lake Tarpon Drive  
Palm Harbor, FL 34684

COMMISSION  
CLERK

03 MAY - 9 PM 4:29

RECEIVED-FPSC

AUS \_\_\_\_\_  
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SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

RECEIVED-FPSC

03 MAY 12 AM 10:03

Director, Division of the Commission Clerk & Administrative Services  
Florida public service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0870

COMMISSION  
CLERK

Ref. Docket #020071-WS Utilities Inc. of Florida

Please consider the following, there is a fine line between  
Capitalism and Extortion. For your convience I will site the  
following examples.

#1. If a soft drink company raises it's price 5 cents a bottle  
and I cannot afford it they can refuse to sell it to me and I  
can do without because I can live without a soft drink and that  
is Capitalism.

#2. If a greedy, privately owned water company, already charging  
an excessive amount because a certain Government body has allowed  
it to do so raises a glass of water by 5 cents and will not sell  
it for less because I cannot afford it that becomes Extortion  
because I cannot do without water.

The question is will the Public Service Commission become an  
accomplice to extortion, which by the way is against the law,  
or will it perform it's moral obligation to protect the public.

*Raymond W. Snow*

Raymond W. Snow



Mr. Raymond W. Snow  
11642 Holly Ann Dr.  
New Port Richey, FL 34654

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR 1 (JENKINS)  
GCL 1  
GPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

Kay Flynn

---

**From:** Denise Karnes  
**Sent:** Tuesday, May 13, 2003 2:03 PM  
**To:** Alina Dieguez; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Breda Platt; Carol Purvis; Cayce Hinton; Charles Davidson; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Harold McLean; Hurd Reeves; J. Terry Deason; Janet Brunson; Janet Harrison; JoAnn Chase; Jorge Chamizo; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Lila Jaber; Linda Duggar; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Roberta Bass; Rudy Bradley; Sharon Allbritton; Tarik Noriega; Thelma Crump; Tim Devlin; Veronica Washington; Walter D'Haeseleer  
**Subject:** Application for Rate Increase in Marion, Orange, Pasco, Pinellas and Seminole Counties



bull-5counties.wpd

The attached bulletin was mailed to the county commissioners and legislators in Marion, Orange, Pasco, Pinellas and Seminole Counties today, 5/13/03.





## FLORIDA PUBLIC SERVICE COMMISSION

# Bulletin

A Publication of PSC Actions Provided to Gov't. Officials

May 13, 2003

### **Application for Rate Increase in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida**

#### **Docket No. 020071-WS**

Utilities, Inc. of Florida (UIF or utility) is a water and wastewater utility providing service to 23 systems in Marion, Orange, Pasco, Pinellas and Seminole Counties. Separate rate structures apply to each of these counties. The utility serves approximately 6,850 water customers and 2,541 wastewater customers, according to UIF's year-end 2001 Annual Report. Most of these water and wastewater customers reside in Pasco and Seminole Counties.

On June 28, 2002, UIF filed an application for both interim and permanent rate increases. Subsequently, the utility amended its application several times, most recently on April 14, 2003. Overall, UIF has requested an interim increase of \$376,902 and, in accordance with Section 367.082, Florida Statutes (the statute dealing with interim rate increases for water and wastewater companies), the PSC approved interim increases totaling \$30,580 for the Marion, Orange and Pinellas County water systems, as well as an interim increase of \$202,023 for the Seminole County wastewater systems. These interim rates are to become effective once UIF fulfills its customer noticing requirements, and the interim increase is subject to refund following the completion of the PSC's investigation of the utility's request.

The total revenue increase requested by UIF is \$509,776 for its water systems and \$520,015 for its wastewater systems, or a total of \$1,029,791. This increase is based on the utility's request for overall rates of return ranging, by county, from 9.10 percent to 9.34 percent.

The PSC has scheduled three customer service hearings to provide customers the opportunity to comment on UIF's rates and services. The PSC will consider the utility's rates, expenses, quality of service, and other matters in this case.

PSC staff is currently scheduled to make a recommendation to the Commission on November 13, 2003, and the Commission vote on this matter is currently scheduled for November 25, 2003.

\*\*\*\*\*

#### **CUSTOMER HEARINGS**

**Wednesday, May 21, 2003  
4:00 p.m.**

**Eastmonte Civic Center  
830 Magnolia Drive  
Altamonte Springs, Florida**

**Thursday, May 22, 2003  
10:00 a.m.**

**Spartan Manor  
6121 Massachusetts Avenue  
New Port Richey, Florida**

**Thursday, May 22, 2003  
6:00 p.m.**

**Golden Hills Golf & Turf Club  
4782 NW 80th. Avenue  
Ocala, Florida**

\*\*\*\*\*

**For legal information, contact:  
Rosanne Gervasi  
(850) 413-6224**

**For technical information, contact:  
Jan Kyle  
(850) 413-6932**

**For general information, contact:  
Tarik Noriega, Thelma Crump or Kevin Bloom  
(850) 413-6482**

# **CONSUMER ASSISTANCE**

**Application for Rate Increase in Marion, Orange, Pasco, Pinellas  
and Seminole Counties by Utilities, Inc. of Florida**

**Docket No. 020071-WS**

**Consumers who wish to comment or provide  
information may do so at the service hearing  
scheduled in their local area.**

***Consumers may write to:***

**Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850**

**All written correspondence will be placed  
in the docket file noted above.**

**Or, consumers may call or fax the  
PSC's Division of Consumer Affairs' toll-free numbers:**

**Phone: 1-800-342-3552**

**Fax: 1-800-511-0809**

**Internet E-Mail: *contact@psc.state.fl.us***

**See the PSC's World Wide Web Home Page at:  
*http://www.floridapsc.com***

ORIGINAL

**Golden Hills Quadravillas Home Owners Association**

May 13, 2003

Director, Division of the Commission  
Clerk and Administration Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED FPSC  
03 MAY 14 AM 9:57  
COMMISSION  
CLERK

**Re: "Docket No. 020071-WS"**

Dear Director,

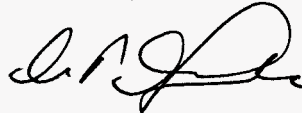
On behalf of the Golden Hills Quadravillas Home Owners Association and Board of Directors, I am requesting clarification of the Wastewater No change statement made at the end of the paragraph for Marion County.

Having been customers of Utilities, Inc. of Florida we are familiar with the fees charged by this utility company for wastewater. A factor is apparently used to multiply water intake measured through your valve to arrive at the fee or charge for wastewater.

Since Utilities, Inc. of Florida is both our water supply utility and our sewage treatment utility, we are of profound interest in the answer to our question.

Please include our query in your customer service hearings and please provide a written response to the Golden Hills Quadravillas Home Owners Association, in care of President Anthony P. DeAngelo at 4419 NW 74<sup>th</sup> Court, Ocala, FL 34482-6576.

Sincerely,



Anthony P. DeAngelo  
President

AUS  
CAF  
CMP  
COM  
CTR  
ECR  
GCL  
OPC  
MMS  
SEC  
OTH

Cc: Heritage Management Corporation, Box 2495, Ocala, FL 34478  
Stephen G. Murty, Esquire, 111 SW 8<sup>th</sup> St, Ocala, FL 34474-4251

**CCA Official Filing:**

**5/14/03\*\*\*\*\* 12:35 PM\*\*\*\*\*Marguerite Lockard \*\*\*\*\*1**

**Marguerite Lockard**

*PSC-03.0608-FOF-WS*

**From:** Dorothy Menasco  
**Sent:** Wednesday, May 14, 2003 11:15 AM  
**To:** CCA - Orders / Notices  
**Subject:** Order / Notice Submitted

**Date and Time:** 5/14/03 11:14:00 AM  
**Docket Number:** 020071-WS  
**Filename / Path:** 020071a.alc  
**Order Type:** Signed / Hand Deliver

Order Authorizing Qualified Representative

Pages: 2

Atty: Rosanne Gervasi/Alice Crosby

RECEIVED-PPSC  
03 MAY 16 PM 1:29  
COMMISSION  
CLERK

*2/2*

**CCA Official Filing:**

**5/19/03\*\*\*\*\*4:50 PM\*\*\*\*\*Kay Flynn\*\*\*\*\*1**

020071-WS

Kay Flynn

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**From:** Denise Karnes  
**Sent:** Monday, May 19, 2003 4:41 PM  
**To:** Alina Dieguez; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Breda Platt; Carol Purvis; Cayce Hinton; Charles Davidson; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Harold McLean; Hurd Reeves; J. Terry Deason; Janet Brunson; Janet Harrison; JoAnn Chase; Jorge Chamizo; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Lila Jaber; Linda Duggar; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Roberta Bass; Rudy Bradley; Sharon Allbritton; Tarik Noriega; Thelma Crump; Tim Devlin; Veronica Washington; Walter D'Haeseleer  
**Subject:** Public Meeting Scheduled to Discuss Proposed Increase in W&W by Utilities, Inc.



uif-pmn.wpd

The attached Public Meeting Notice was sent to the media in Marion, Orange, Pasco, Pinellas and Seminole Counties this afternoon, 5/19/03.



State of Florida

# Public Service Commission

## PUBLIC MEETING NOTICE

May 19, 2003

Contact: ● 850-413-6482

### **PUBLIC MEETING SCHEDULED TO DISCUSS PROPOSED INCREASE IN WATER AND WASTEWATER RATES BY UTILITIES, INC. OF FLORIDA**

**TALLAHASSEE** — The staff of the Florida Public Service Commission (PSC) has scheduled three customer meetings to receive comments from customers in response to a proposed increase in water and wastewater rates by Utilities, Inc. of Florida. On Wednesday, May 21, 2003, and Thursday, May 22, 2003, PSC staff will hold customer meetings for the purpose of providing all customers of this utility and other interested persons an opportunity to offer comments regarding Utilities, Inc. of Florida's quality of service, the proposed rate increase, and other relevant issues.

Utilities, Inc. of Florida provides water service to approximately 6,850 water customers and 2,541 wastewater customers comprising 23 systems in Marion, Orange, Pasco, Pinellas and Seminole Counties. Most of these water and wastewater customers reside in Pasco and Seminole Counties.

The customer meetings will be held at the following times and locations:

**Wednesday, May 21, 2003  
4:00 p.m.  
Eastmonte Civic Center  
830 Magnolia Drive  
Altamonte Springs, Florida**

**Thursday, May 22, 2003  
10:00 a.m.  
Spartan Manor  
6121 Massachusetts Avenue  
New Port Richey, Florida**

**Thursday, May 22, 2003  
6:00 p.m.  
Golden Hills Golf & Turf Club  
4782 NW 80<sup>th</sup> Avenue  
Ocala, Florida**

PSC staff is currently scheduled to make a recommendation to the Commission on November 13, 2003, and the Commission vote on this matter is currently scheduled for November 25, 2003.

**# # #**

Website - <http://www.floridapsc.com>  
Kevin Bloom, Director, Office of Public Information  
Additional Press Contacts: Thelma Crump; Tarik Noriega  
2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850

ORIGINAL

May 14, 003

To Whom It Concerns, RECEIVED-FPSC

We did not receive any <sup>03 MAY 15 9:24</sup> increases or quotes for Pasco County, but wanted to let you know we are unhappy with the <sup>COMMISSION</sup> <sup>CLERK</sup> formula used for our water rates. We live in Summertree off SR 52. We are billed for only the water used inside our home. With company, our usage was 4530 gallons, under 200 a day. Our water bill was \$14.79. But our sewer bill was \$45.69. That is "over" three times our water rate. The docket # is "Docket No. 020071-W5," Utilities, Inc. of Florida. We feel we are being misused - we use little water and our bills are very high compared to other water companies. How could you allow this? In looking at the other counties the sewer rate (wastewater) is "No change." At these prices they don't need a change, it goes up with the

---



water rate. That automatically over the years has made Utilities of Florida, Inc. quite a bit of ~~extra~~ extra money. Where were you? While checking out fees, ask about their "vacation" plan when you ~~have~~ have your water shut off at the meter. The rate and cost (again, ~~sewer~~ sewer is the big one) prohibits us from even considering having it shut at the meter. How sad for people, that a utility company can do this? You are the watch dogs for us, but you must be wearing blinders.

AUS \_\_\_\_\_  
 CAF \_\_\_\_\_  
 CMP \_\_\_\_\_  
 COM \_\_\_\_\_  
 CTR \_\_\_\_\_  
 ECR ~~JEK~~ ds \_\_\_\_\_  
 GCL \_\_\_\_\_  
 OPC \_\_\_\_\_  
 MMS \_\_\_\_\_  
 SEC \_\_\_\_\_  
 OTH \_\_\_\_\_

Thank You  
 William and Lois Visch  
 11530 Pampas Dr.  
 New Port Richey FL 34655

CCA Official Filing

5/20/03\*\*\*\*\*12:02 PM\*\*\*\*\*Ruth Nettles\*\*\*\*\*1

Ruth Nettles

From: Ruth McHargue  
Sent: Tuesday, May 20, 2003 12:02 PM  
To: Ruth Nettles  
Subject: FW: Water bill increase-Docket #020071-ws

Hi Ruth,  
This looks like correspondence for the docket file.  
Thanks

-----Original Message-----

From: Angie Calhoun  
Sent: Tuesday, May 20, 2003 10:41 AM  
To: Ruth McHargue  
Subject: FW: Water bill increase-Docket #020071-ws

CCA - Clerk

-----Original Message-----

From: Steve Collins [mailto:scollins@centralfloridabox.com]  
Sent: Tuesday, May 20, 2003 10:20 AM  
To: contact@psc.state.fl.us  
Cc: Carol English (E-mail); 'Deborah Schafer'  
Subject: Water bill increase-Docket #020071-ws

Dear Sir/Madam,

As a resident of Chuluota, we have some of the highest water rates in the state. This request, for a rate increase, would put additional burden on the residents of Chuluota, for what is already an exorbitant amount. I would also like to make you aware of the quality of our water, which is one of the worst in Central Florida. I ask that you please decline to increase the rates for our area.

Sincerely,

Steve Collins  
331 Lake Lenelle Drive  
Chuluota, FL 32766-8505

AUS \_\_\_\_\_  
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CMP \_\_\_\_\_  
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OTH \_\_\_\_\_

RECEIVED-FISC  
03 MAY 20 PM 1:09  
COMMISSION  
CLERK

**CCA Official Filing**

**5/20/03\*\*\*\*\*12:02 PM\*\*\*\*\*Ruth Nettles\*\*\*\*\*1**

**Ruth Nettles**

---

To: Ruth McHargue  
Subject: RE: Water bill increase-Docket #020071-ws

Thanks, Ruth. We'll forward to GCL, ECR, and docket file.

-----Original Message-----

From: Ruth McHargue  
Sent: Tuesday, May 20, 2003 12:02 PM  
To: Ruth Nettles  
Subject: FW: Water bill increase-Docket #020071-ws

Hi Ruth,  
This looks like correspondence for the docket file.  
Thanks

-----Original Message-----

From: Angie Calhoun  
Sent: Tuesday, May 20, 2003 10:41 AM  
To: Ruth McHargue  
Subject: FW: Water bill increase-Docket #020071-ws

CCA - Clerk

-----Original Message-----

From: Steve Collins [mailto:scollins@centralfloridabox.com]  
Sent: Tuesday, May 20, 2003 10:20 AM  
To: contact@psc.state.fl.us  
Cc: Carol English (E-mail); 'Deborah Schafer'  
Subject: Water bill increase-Docket #020071-ws

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Sincerely,

Steve Collins  
331 Lake Lenelle Drive  
Chuluota, FL 32766-8505

CCA Official Filing:

5/20/03\*\*\*\*\*4:53 PM\*\*\*\*\*Kay Flynn\*\*\*\*\*1

020071-WS

Kay Flynn

---

**From:** Denise Karnes  
**Sent:** Tuesday, May 20, 2003 4:52 PM  
**To:** Alina Dieguez; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Breda Platt; Carol Purvis; Cayce Hinton; Charles Davidson; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Harold McLean; Hurd Reeves; J. Terry Deason; Janet Brunson; Janet Harrison; JoAnn Chase; Jorge Chamizo; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Lila Jaber; Linda Duggar; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Roberta Bass; Rudy Bradley; Sharon Allbritton; Tarik Noriega; Thelma Crump; Tim Devlin; Veronica Washington; Walter D'Haeseleer  
**Subject:** Amended Public Notice: Public Hearings Scheduled to Discuss Proposed Increase by Utilities, Inc.



amenduif-pmn.wpd

The attached Amended Public Notice was sent to the media in Marion, Orange, Pasco, Pinellas and Seminole Counties this afternoon, 5/20/03.



State of Florida  
**Public Service Commission**  
**PUBLIC HEARING NOTICE**

May 20, 2003

Contact: ♦ 850-413-6482

**AMENDED PUBLIC NOTICE: PUBLIC HEARINGS SCHEDULED TO DISCUSS  
PROPOSED INCREASE IN WATER AND WASTEWATER RATES  
BY UTILITIES, INC. OF FLORIDA**

**TALLAHASSEE** — The Florida Public Service Commission (PSC) has scheduled three customer service hearings to receive comments from customers in response to a proposed increase in water and wastewater rates by Utilities, Inc. of Florida. These customer service hearings will take place on Wednesday, May 21, 2003 and Thursday, May 22, 2003 to provide all customers of Utilities, Inc. of Florida and other interested persons an opportunity to offer comments regarding the utility's quality of service, the proposed rate increase, and other relevant issues.

Utilities, Inc. of Florida provides water service to approximately 6,850 water customers and 2,541 wastewater customers comprising 23 systems in Marion, Orange, Pasco, Pinellas and Seminole Counties. Most of these water and wastewater customers reside in Pasco and Seminole Counties.

The customer service hearings will be held at the following times and locations:

**Wednesday, May 21, 2003**

**4:00 p.m.**

**Eastmonte Civic Center  
830 Magnolia Drive  
Altamonte Springs, Florida**

**Thursday, May 22, 2003**

**10:00 a.m.**

**Spartan Manor  
6121 Massachusetts Avenue  
New Port Richey, Florida**

**Thursday, May 22, 2003**

**6:00 p.m.**

**Golden Hills Golf & Turf Club  
4782 NW 80<sup>th</sup> Avenue  
Ocala, Florida**

PSC staff is currently scheduled to make a recommendation to the Commission on November 13, 2003, and the Commission vote on this matter is currently scheduled for November 25, 2003.

**# # #**

Website - <http://www.floridapsc.com>

Kevin Bloom, Director, Office of Public Information

Additional Press Contacts: Thelma Crump; Tarik Noriega

2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850

**Ruth Nettles**

---

**From:** Angie Calhoun  
**Sent:** Tuesday, May 20, 2003 1:02 PM  
**To:** Ruth McHargue  
**Subject:** FW: water bill

ORIGINAL

CCA - Clerk Docket # 020071-ws

-----Original Message-----

**From:** Barbslost2@aol.com [mailto:Barbslost2@aol.com]**Sent:** Tuesday, May 20, 2003 12:44 PM**To:** contact@psc.state.fl.us**Subject:** water bill

**I don't want a raise in my water bill, where does this all stop?**

**Chuluota home owner**

AUS	___
CAF	___
CMP	___
COM	___
CTR	___
ECR	<u>  1  </u>
GCL	<u>  1  </u>
OPC	___
MMS	___
SEC	___
OTH	___

5/21/2003

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**Ruth Nettles**

---

**From:** Angie Calhoun  
**Sent:** Tuesday, May 20, 2003 1:02 PM  
**To:** Ruth McHargue  
**Subject:** FW:

ORIGINAL

CCA - Clerk Docket # 020071-ws

-----Original Message-----

**From:** Tom Downs [mailto:tomdowns@bellsouth.net]  
**Sent:** Tuesday, May 20, 2003 12:03 PM  
**To:** contact@psc.state.fl.us  
**Subject:**

Please, no hike in Chuluota water bills. We pay the highest in the state already. Thank you.

---

Tom Downs  
2806-A Westgate Dr.  
Albany, GA 31721

229 435-3188 home  
229 436-0196 work

[tomdowns@bellsouth.net](mailto:tomdowns@bellsouth.net)

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR   1    
GCL   1    
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



**Ruth Nettles**

---

**From:** Angie Calhoun  
**Sent:** Tuesday, May 20, 2003 1:02 PM  
**To:** Ruth McHargue  
**Subject:** FW: water costs: Chuluota

ORIGINAL

CCA - Clerk Docket # 020071-ws

-----Original Message-----

**From:** PianoWire@aol.com [mailto:PianoWire@aol.com]  
**Sent:** Tuesday, May 20, 2003 12:04 PM  
**To:** contact@psc.state.fl.us  
**Subject:** water costs: Chuluota

Hello.....

I would like to appeal the pending hike in water rates for Chuluota.

If there would be some reasonable controls established on the explosive building growth.....perhgaps this wouldn't be such a major issue for residents.

Please record our strong opposition.

Thank you.

Joe & Nancy Hussar  
2974 Pickett Downs Drive  
Chuluota, FL 32766

AUS	_____
CAF	_____
CMP	_____
COM	_____
CTR	_____
ECR	_____
GCL	_____
OPC	_____
MMS	_____
SEC	_____
OTH	_____

5/21/2003

## Ruth Nettles

---

**From:** Angie Calhoun  
**Sent:** Tuesday, May 20, 2003 1:02 PM  
**To:** Ruth McHargue  
**Subject:** FW: Increase Water Rates In Chuluota?

ORIGINAL

CCA - Clerk Docket # 020071-ws

-----Original Message-----

**From:** English, Carol (N-Banctec) [mailto:carol.english@lmco.com]  
**Sent:** Tuesday, May 20, 2003 12:17 PM  
**To:** 'contact@psc.state.fl.us'  
**Subject:** Increase Water Rates In Chuluota?

To whom my concern:

I am applaud with the rates we're paying now. I moved to Chuluota 5 years ago and I would have to say it is one of the worse tasting city water. We have to filter the water to be able to drink it. I also find that I have to replace my shower heads and faucets every 1 1/2 or 2 years. And I have also wonder why the pressure decreases during peak time between 8:00 and 9:00 AM.

We are totally against higher water rates, when the water is poor as it is. With all this development that is moving into Chuluota, our Water Management should get enough revenue to provide a better water service not to raise the rates.

Why is it that Chuluota charges a higher rate for water in the state of Florida? Other Cities have more development that uses city water. Most of the homes out here are on wells.

Raising Rates is not the Answer.

Sincerely,

Carol English  
331 LK. Lenelle Drive  
Chuluota, FL 32766

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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GCL   1    
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

**Ruth Nettles**

ORIGINAL

**From:** Ruth McHargue  
**Sent:** Wednesday, May 21, 2003 10:36 AM  
**To:** Ruth Nettles  
**Subject:** FW: Docket #020071-ws

docket correspondence

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Wednesday, May 21, 2003 9:51 AM  
**To:** Ruth McHargue  
**Subject:** FW: Docket #020071-ws

CCA - Clerk

-----Original Message-----

**From:** Ski2long@aol.com [mailto:Ski2long@aol.com]  
**Sent:** Wednesday, May 21, 2003 9:42 AM  
**To:** contact@psc.state.fl.us  
**Cc:** Ski2long@aol.com  
**Subject:** Docket #020071-ws

Ref: Docket #020071-ws  
 5/21/03 Meeting @ 4:00 PM  
 Civic Ctr  
 830 Magnolia Dr  
 Altamonte Springs

The above meeting will be held to discuss increasing the cost of water for the people of Chuluota. We are already paying the highest water rates in the state of FL. I am adamantly against a hike in the water costs. There are MANY of us, especially in the older part of Chuluota, who are surviving on very small fixed incomes. Any kind of hike increase could mean the difference in being able to afford required medications or the ability to afford proper nourishment.

Your consideration to this matter is greatly appreciated.

Thank you,  
 Judith Gross  
 441 E. 3rd St.  
 Chuluota FL  
 407-365-6885

AUS	_____
CAF	_____
CMP	_____
COM	_____
CTR	_____
ECR	1
GCL	1
OPC	_____
MMS	_____
SEC	_____
OTH	_____

5/21/2003

Ruth Nettles

020071-WS

**From:** Ruth McHargue  
**Sent:** Wednesday, May 21, 2003 1:48 PM  
**To:** Ruth Nettles  
**Subject:** FW: Florida water

ORIGINAL

docket correspondence

-----Original Message-----

**From:** Angie Calhoun  
**Sent:** Wednesday, May 21, 2003 1:45 PM  
**To:** Ruth McHargue  
**Subject:** FW: Florida water

CCA - Clerk

-----Original Message-----

**From:** Rosye Chowanski [mailto:rosye@mpinet.net]  
**Sent:** Wednesday, May 21, 2003 1:38 PM  
**To:** contact@psc.state.fl.us  
**Subject:** Florida water

To whom this may concern:

Please be advised that I cannot attend today's 4pm meeting with Florida Water. I will be working. It is pretty sleezy to hold a meeting at a time when most of the neighborhood is still at work.

I want to make my position known regarding the rates we pay in Chuluota to Florida Water. THEY ARE RIDICULOUS!! I can't even water my lawn because I couldn't afford the bill! This is based on our current rate, so I surely do not think we deserve to sustain a rate increase. Most of us in Chuluota are on tight household budgets and can't afford to pay a penny more. According to some of my research, we are paying extremely high rates for our water service, compared to other neighborhoods that have different providers. This is not fair, water is not a luxury that we could live without, so we're stuck.

Say NO, to an increase in Chuluota's water rates.

Sincerely,

Chuluota resident & registered voter, Mark Pick

AUS \_\_\_\_\_  
 CAF \_\_\_\_\_  
 CMP \_\_\_\_\_  
 COM \_\_\_\_\_  
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 MMS \_\_\_\_\_  
 SEC \_\_\_\_\_  
 OTH \_\_\_\_\_

5/21/2003

ORIGINAL

5-15-03

Director, Division of Commission Clerk  
& Administrative Services

Refer: Docket No. 020071- "W/S"  
Utilities Inc of Florida.

I live 5 months in Pasco County in  
the Orangetown Subdivision in Holiday,  
Florida.

I am proposed to the changes in  
rates and charges for Florida water  
I am now back in Michigan & cannot  
be present at the meeting at Spartan  
manor, New Port Richey Florida.  
Therefore my reason for writing.

Mrs. Lorraine Hawks  
13641 Borgman St  
Oak Park Mich

own property at:  
2610 Sweetwood Dr  
Holiday Fl.  
34690

AUS  
CAF  
CMP  
COM  
CTR  
ECR  
GCL  
OPC  
MMS  
SEC  
OTH

Lorraine E Hawks  
13641 Borgman St  
Oak PK MI 48237-1106

COMMISSION  
CLERK

48737  
RECEIVED-FPSC  
03 MAY 22 AM 10:39

Ruth Nettles

ORIGINAL

From: Ruth McHargue  
Sent: Thursday, May 22, 2003 8:54 AM  
To: Ruth Nettles  
Subject: FW: florida water

020071-WS

docket information

-----Original Message-----

From: Angie Calhoun  
Sent: Wednesday, May 21, 2003 4:41 PM  
To: Ruth McHargue  
Subject: FW: florida water

CCA - Clerk

-----Original Message-----

From: KATHYCorb@aol.com [mailto:KATHYCorb@aol.com]  
Sent: Wednesday, May 21, 2003 4:20 PM  
To: contact@psc.state.fl.us  
Subject: florida water

dear public service commision, i oppose any more charges to the florida water. i feel we pay a lot of money for this water. the reason i was given for us paying a large amount of money is because we have only a few residents on city water. well with all the building going on around here that will soon not be the case. thank you for your time and consideration. kathleen corbett 118 east 8th st chuluota fl. 32766 407-366-6564 kathycorb@aol.com

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
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MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

ORIGINAL

-----  
Original Message-----

**From:** Ruth McHargue  
**Sent:** Tuesday, May 27, 2003 12:25 PM  
**To:** Ruth Nettles  
**Subject:** FW: Docket #020071-ws

docket correspondence -----Original Message-----

**From:** Angie Calhoun  
**Sent:** Tuesday, May 27, 2003 8:12 AM  
**To:** Ruth McHargue  
**Subject:** FW: Docket #020071-ws

CCA - Clerk -----Original Message-----

**From:** SFFOLSE@aol.com [mailto:SFFOLSE@aol.com]  
**Sent:** Monday, May 26, 2003 4:53 AM  
**To:** contact@psc.state.fl.us  
**Cc:** BIKE18@aol.com; SFFOLSE@aol.com  
**Subject:** Docket #020071-ws

To whom it may concern:

I strongly believe that the cost of water should not be raised for Chuluota, FL residents.

Please consider my request that the price of water for Chuluota, Florida, residents should be retained at a reasonable cost in accordance with the similiar costs of other cities and counties in Florida.

Thank you ,

Shirley F. Folse  
445 Live Oak Ave.  
Chuluota, FL 32766

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
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OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_



Ruth Nettles

---

To: Jan Kyle  
Subject: RE: Utilities, Inc. of Florida (Docket 020071-WS)

I will print this and place in correspondence side of the docket. Thanks for the update.

-----Original Message-----

From: Jan Kyle  
Sent: Friday, May 30, 2003 10:56 AM  
To: 'scollins@centralfloridabox.com'  
Cc: Ruth Nettles  
Subject: Utilities, Inc. of Florida (Docket 020071-WS)

Dear Mr. Collins:

Thank you for your e-mail dated May 20, 2003. Our staff has reviewed system maps and has determined that Chuluota is not within the service area of Utilities, Inc. of Florida, which is the company seeking a rate increase in Docket No. 020071-WS. Chuluota is served by Florida Water Service Co., which is not seeking a general rate increase at this time. Customers affected by the Utilities, Inc. docket were sent individual mailings from the utility, in addition to the notice published in the Orlando Sentinel. If you have additional questions, please do not hesitate to contact me.

Sincerely,

Jan B. Kyle  
Regulatory Analyst IV

ORIGINAL

Ruth Nettles

---

To: Jan Kyle  
Subject: RE: Utilities, Inc. of Florida (Docket 020071-WS)

I will print this and place in correspondence side of docket file. Thanks for the update.

-----Original Message-----

From: Jan Kyle  
Sent: Friday, May 30, 2003 10:58 AM  
To: 'SFFOLSE@aol.com'  
Cc: Ruth Nettles  
Subject: Utilities, Inc. of Florida (Docket 020071-WS)

Dear Ms. Folse:

Thank you for your e-mail dated May 26, 2003. Our staff has reviewed system maps and has determined that Chuluota is not within the service area of Utilities, Inc. of Florida, which is the company seeking a rate increase in Docket No. 020071-WS. Chuluota is served by Florida Water Service Co., which is not seeking a general rate increase at this time. Customers affected by the Utilities, Inc. docket were sent individual mailings from the utility, in addition to the notice published in the Orlando Sentinel. If you have additional questions, please do not hesitate to contact me.

Sincerely,

Jan B. Kyle  
Regulatory Analyst IV

State of Florida



Public Service Commission  
-M-E-M-O-R-A-N-D-U-M-

---

**DATE:** June 3, 2003

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 020071-WS, SERVICE HEARINGS HELD 05-21&22-03.

---

**RE:** APPLICATION FOR RATE INCREASE IN MARION, ORANGE, PASCO, PINELLAS, & SEMINOLE COUNTIES BY UTILITIES, INC. OF FLORIDA

DOCUMENT NOS.: 04892-03 - 06/03/03, Held - 05/21/03 - Altamonte Springs, FL  
04893-03 - 06/03/03, Held - 05/22/03 - New Port Richey, FL  
04894-03 - 06/03/03, Held - 05/22/03 - Ocala, FL

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

*Tamela C. Jefferson*

JF/rlm



ORIGINAL

# Public Service Commission

## -M-E-M-O-R-A-N-D-U-M-

RECORDED - PSC  
OCT 19 9 PM 4:06  
COMMISSION  
CLERK

**DATE:** November 25, 2002  
**TO:** Commissioner J. Terry Deason  
Commissioner Braulio L. Baez  
Commissioner Rudolph "Rudy" Bradley  
**FROM:** Sandy Moses, Division of the Commission Clerk and Administrative Services *SMC*  
**RE:** Docket No.020071-WS - Application for rate increase in Marion, Orange, Pasco, Pinellas, and Seminole Counties by Utilities, Inc. of Florida.

The locations listed below have been reserved for the purpose of holding customer service hearings on the dates and at the times indicated. Maps and directions are attached for your convenience.

**Monday, 1/13/03, 4:00 PM - 8:00 PM**  
Eastmonte Civic Center  
830 Magnolia Drive  
Altamonte Springs  
Contact: Jodie Sluss 407-869-2517

**Tuesday, 1/14/03, 10:00 AM - 12:00 PM**  
Spartan Manor  
6121 Massachusetts Avenue  
New Port Richey  
Contact: Ted Koutsos 727-849-6464

**Tuesday, 1/14/03, 6:00 PM - 8:00 PM**  
Golden Hills Golf & Turf Club  
4782 NW 80<sup>th</sup> Avenue  
Ocala  
Contact: Lydia Kuttas 352-629-7981

For details regarding the hearing, please refer to the Commission's official notice. If you have questions regarding the hearing locations contact me at 413-6728.

cc: Office of the General Counsel (Gervasi)  
Bureau of Consumer Information (DeMello, Hicks)  
Office of Public Information (Bloom)  
Division of Economic Regulation (Willis, Kyle)  
Office of Hearing Reporter Services (Faurot)  
Division of Commission Clerk & Administrative Services (Bayo, Flynn, Purvis)

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 6, 2002

Ms. Jodie Sluss  
City of Altamonte Springs  
Department of Leisure Services  
225 Newburyport Avenue  
Altamonte Springs, FL 32701

**Re: Docket No. 020071-WS - Application for a rate increase by Utilities, Inc. of Florida**

Dear Ms. Sluss:

This will confirm a change in our reservation of the Eastmonte Civic Center from Monday, January 13, 2003 to Wednesday, May 21, 2003. All other arrangements remain the same. Attached is an amended diagram reflecting the correct date.

I appreciate your assistance in this matter, and please call me at (850) 413-6728 if you have questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sandy Moses".

Sandy Moses  
Senior Management Analyst I

Enclosure

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYO  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 3, 2002

Ms. Jodie Sluss  
City of Altamonte Springs  
Department of Leisure Services  
225 Newburyport Avenue  
Altamonte Springs, FL 32701

**Re: Docket No. 020071-WS - Application for a rate increase by Utilities, Inc. of Florida**

Dear Ms. Sluss:

This will confirm our reservation of the Eastmonte Civic Center for the purpose of holding a hearing on Monday, January 13, 2003, in the above-referenced matter. The hearing is scheduled to begin at 4:00 p.m., and we expect approximately 250 people to be present. Please arrange the room in accordance with the enclosed diagram by 2:00 p.m.

As previously discussed, rental for use of the facility will be \$70.00 (\$10.00 per hour). Payment will follow once the hearing is held and an invoice received. Copies of the room diagram and certificates of tax exemption and insurance are enclosed. The purchase order will be forwarded shortly. To ensure timely payment, please submit your invoice to the Commission's Bureau of Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399.

I appreciate the opportunity to use this facility for our hearing. Please call me at (850) 413-6728 if you have questions regarding this matter.

Sincerely,

A handwritten signature in cursive script, appearing to read "sm".

Sandy Moses  
Senior Management Analyst I

Enclosures

BOOKING AGREEMENT

CIVIC CENTER:

EASTMONTE

WESTMONTE

FACILITY:

AUDITORIUM

MEETING ROOM ONE, TWO, THREE

PURPOSE:

Public Meeting

ORGANIZATION:

State of Florida  
Public Service Commission

NAME:

Sandy Moses

ADDRESS:

PHONE:

HOME:

WORK:

(850) 413-6728

FAX:

(850) 413-6729

CELL:

DATE PREMISES REQUIRED:

Monday 1-13-03

TIME FROM:

2:00 pm

TO:

9:00 pm

FEE PER HOUR:

10.00

RENTAL FEE:

70.00

SALES TAX:

EXEMPT

SECURITY DEPOSIT:

PAYMENT RECEIVED:

BALANCE DUE:

70.00

BY:

1-13-03

DATE CONTRACT SIGNED:

11-19-02

The Lessee agrees to hold the City harmless against any and every obligation, liability and responsibility for loss or damage to persons or property occurring on or about demised premises during the term of this lease.

LESSEE:

James S. Sany  
(Signature)

WITNESS:

Debi Shum  
(Signature)



City of Altamonte Springs  
Department of Leisure Services  
Civic Center Services  
(407) 571-8742/Fax (407) 869-2590  
Facsimile Transmittal

To: Sandy Moses  
From: Jodie Sluss  
Date: November 19, 2002

Number of pages including cover sheet: 6

Sandy, please sign the reservation form and fax back. If  
you need anything else, just let me know.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**EASTMONTE CIVIC CENTER**

830 Magnolia Drive >  
 Altamonte Springs > physical address for invitations  
 571-8800 >

Seats 200 people with a dance floor  
 8' buffet tables - we have 30 - seats up to 8 people  
 (for seating, food, gifts, cake, head table)

300 Theatre Style

**WESTMONTE CIVIC CENTER**

624 Bills Lane >  
 OR > physical address for invitations  
 500 Spring Oaks Blvd. >  
 Altamonte Springs >  
 571-8740

Seats 120 people with a dance floor  
 60" round tables - we have 15 - seats up to 8 people  
 6' buffet tables - we have 10 (food, gifts, head table)

\*\*\*\*\*

Both facilities have a full kitchen with an ice machine.

You have to include everything you want to do in your rental time, including decorating, food set up and clean up. Any extension of rental time requires prior authorization and payment.

Use tape - no nails, tacks, or staples in walls or tables.

Bands/DJ's must bring their own equipment, we have no public address (p.a.) system for them.

Clean up what you bring in: food and decorations. After function take trash to the dumpster.

At the end of the rental time, everything must be cleaned up and everyone gone from the building.

\*\*\*\*\*

Jodie Sluss >  
 City of Altamonte Springs > Send payments  
 225 Newburyport Avenue >  
 Altamonte Springs, FL 32701 >  
 571-8742

Make checks payable to City of Altamonte Springs

If room is left in good condition, deposit will be returned in a refund check from the City of Altamonte Springs. It will not be returned the same day as the function.

Form **W-9**  
(Rev. December 1998)  
Department of the Treasury  
Internal Revenue Service

# Request for Taxpayer Identification Number and Certification

Give form to the  
requester. Do NOT  
send to the IRS.

Name (If a joint account or you changed your name, see Specific Instructions on page 2.)

Business name, if different from above. (See Specific Instructions on page 2.)

City of Altamonte Springs

Check appropriate box:

Individual/Sole proprietor

Corporation

Partnership

☒ Other

Municipal Gov't

Address (number, street, and apt. or suite no.)

225 Newburyport Ave

City, state, and ZIP code

Altamonte Springs, FL 32701

Requester's name and address (optional)

## Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. For individuals, this is your social security number (SSN). However, if you are a resident alien OR a sole proprietor, see the instructions on page 2. For other entities, it is your employer identification number (EIN). If you do not have a number, see How To Get a TIN on page 2.

Note: If the account is in more than one name, see the chart on page 2 for guidelines on whose number to enter.

Social security number

OR

Employer identification number

59-6000263

List account number(s) here (optional)

Part II For Payees Exempt From Backup  
Withholding (See the instructions  
on page 2.)

## Part III Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding.

Certification Instructions. - You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. (See the instructions on page 2.)

Sign  
Here

Signature

*Cam McLoe*

Deputy Finance Director

11/19/02

**Purpose of Form.** - A person who is required to file an information return with the IRS must get your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 to give your correct TIN to the person requesting it (the requester) and, when applicable, to:

- Certify the TIN you are giving is correct (or you are waiting for a number to be issued).
- Certify you are not subject to backup withholding, or
- Claim exemption from backup withholding if you are an exempt payee.

Note: If a requester gives you a form other than a W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

**What is Backup Withholding?** - Persons making certain payments to you must withhold and pay to the IRS 31% of each payment under certain conditions. This is called "backup withholding." Payments that may be subject to backup withholding

include interest, dividends, broker and barter exchange transactions, rents, royalties, nonemployee pay, and certain payments from fishing boat operators. Real estate transactions are not subject to backup withholding.

If you give the requester your correct TIN, make the proper certifications, and report all your taxable interest and dividends on your tax return, payments you receive will not be subject to backup withholding. Payments you receive will be subject to backup withholding if:

- You do not furnish your TIN to the requester, or
- The IRS tells the requester that you furnished an incorrect TIN, or
- The IRS tells you that you are subject to backup withholding because you did not report all your interest and dividends on your tax return (for reportable interest and dividends only), or
- You do not certify to the requester that you are not subject to backup withholding under 3 above (for reportable interest and dividend accounts opened after 1983 only), or

5. You do not certify your TIN when required. See the Part III instructions on page 2 for details.

Certain payees and payments are exempt from backup withholding. See the Part III instructions and the separate instructions for the Requester of Form W-9.

## Penalties

**Failure To Furnish TIN.** - If you fail to furnish your correct TIN to a requester, you are subject to a penalty of \$40 for each such failure unless your failure is due to reasonable cause and not to willful neglect.

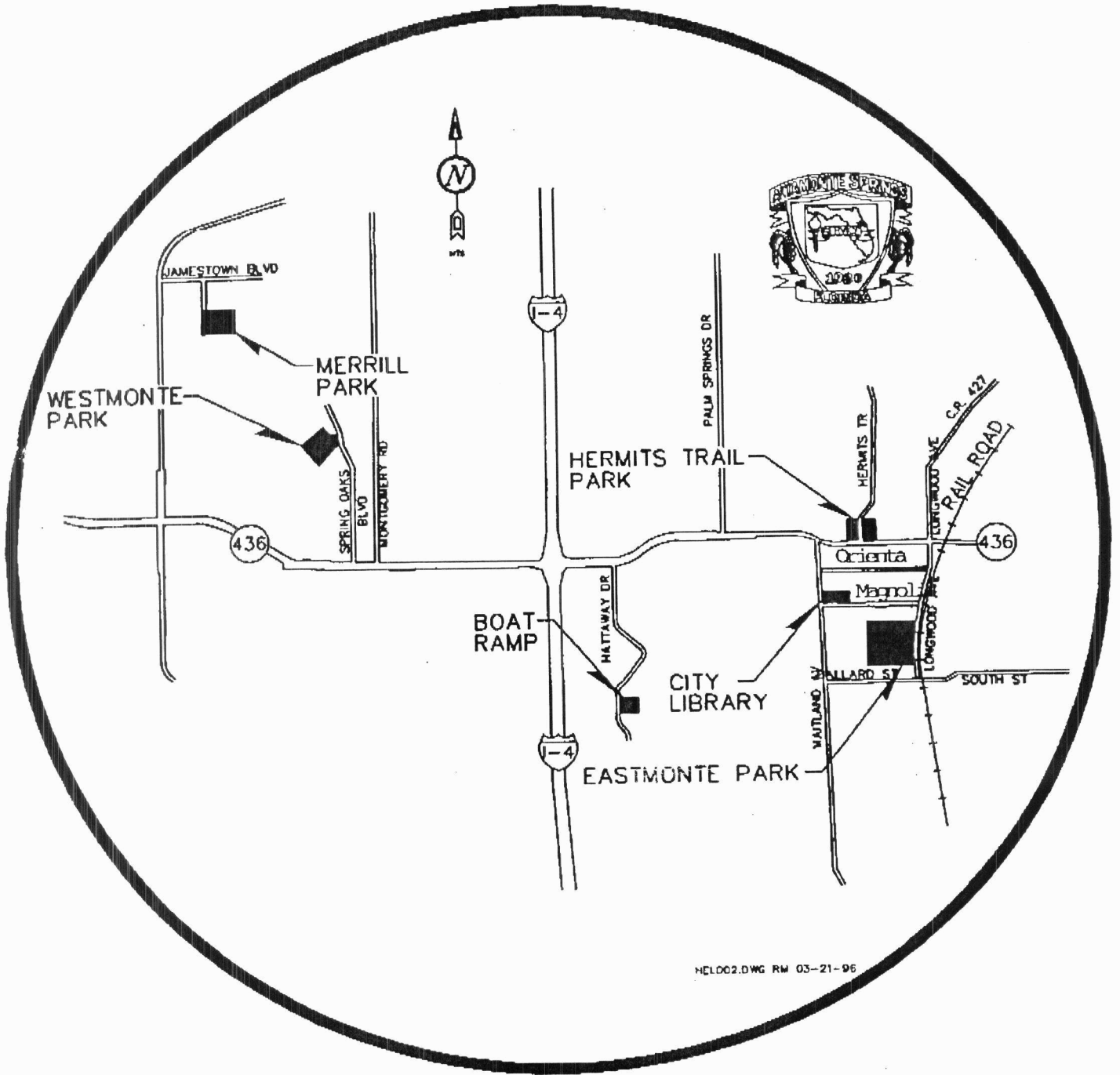
**Civil Penalty for False Information With Respect to Withholding.** - If you make a false statement with no reasonable basis that results in no backup withholding, you are subject to a \$500 penalty.

**Criminal Penalty for Falsifying Information.** - Willfully falsifying certifications or affirmations may subject you to criminal penalties including fines and/or imprisonment.

**Misuse of TINs.** - If the requester discloses or uses TINs in violation of Federal law, the requester may be subject to civil and criminal penalties.

CITY OF ALTAMONTE SPRINGS  
225 NEWBURYPORT AVE  
ALTAMONTE SPRINGS, FL 32701

Form W-9 (Rev. 12-98)



STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 6, 2002

Mr. Mark Bornstein  
Audio Visual Innovations  
1701 Presidents Drive, Suite 105  
Orlando, FL 32809

Re: Docket No. 020071-WS -Application for rate increase in Marion, Orange, Pasco, Pinellas,  
and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Bornstein:

This will confirm a change in the rental of audio equipment from Monday, January 13, 2003  
to Wednesday, May 21, 2003. All other arrangements remain the same. Attached is an  
amended diagram reflecting the correct date.

I appreciate your assistance in this matter, and if you have questions, please call me at  
(850) 413-6728.

Sincerely,

A handwritten signature in cursive script, appearing to read "SM".

Sandy Moses  
Senior Management Analyst I

Enclosure

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI  
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

December 3, 2002

Mr. Mark Bornstein  
Audio Visual Innovations  
1701 Presidents Drive, Suite 105  
Orlando, FL 32809

Re: Docket No. 020071-WS -Application for rate increase in Marion, Orange, Pasco, Pinellas,  
and Seminole Counties by Utilities, Inc. of Florida.

Dear Mr. Bornstein:

This will confirm the rental of audio equipment for a Commission hearing to be held on Monday, January 13, 2003 in the above-referenced matter. The hearing is scheduled to begin at 4:00 p.m. at the Eastmonte Civic Center, 830 Magnolia Drive, Altamonte Springs, and we expect 250 people to attend.

As discussed, the fee for providing this equipment will be \$429.70. A copy of our tax exempt certificate is enclosed, and the purchase order will be forwarded shortly. Payment will be made after services are rendered and upon receipt of an invoice. To ensure timely payment, please submit your invoice to the Bureau of Administrative Services, 2540 Shumard Oak Blvd., Tallahassee, Florida 32399.

The enclosed diagram demonstrates the number of microphones and the location for each. Our court reporter's cassette recorder must be plugged into the audio system and the microphones arranged in accordance with the diagram by 3:00 p.m. Please contact Ms. Jodie Sluss at telephone number 407-869-2517 regarding access to the room.

If you have questions regarding this matter, please call me at (850) 413-6728.

Sincerely,

A handwritten signature in cursive script, appearing to read "sm".

Sandy Moses  
Senior Management Analyst I

Enclosures



# Audio Visual Innovations

## Hotel and Rental Division

**QUOTE**

INVOICE: Q000000479  
ORDER DATE: 11/25/2002  
REP: MEB

BILLED TO: Public Service Commission

SHIP TO: Eastmonte Civic Center

XXX

XXX

Tallahassee, FL 32399-

CONTACT:

PHONE: (850) 413-6728

FAX: (850) 413-6729

CONTACT: Sandy Moses

PHONE: ( ) -

EXTRA: ( ) -

LOCATION: Eastmonte Civic Center

EVENT: Presentation

PO #: xxx

PAYMENT INFO: Direct Bill

**DELIVER/PICK-UP**

SCHEDULED DELIVERY: 01/13/2003 02:00:00 PM

ACTUAL USAGE START: 01/13/2003 02:00:00 PM

SCHEDULED PICK-UP: 01/13/2003 08:00:00 PM

ACTUAL USAGE END: 01/13/2003 08:00:00 PM

INVOICE: Q000000479

QTY	EQUIPMENT	DAYS	PRICE	EXTENDED CHARGES
6	Microphone w/ Table stand	1.00	28.00	\$168.00 *
1	Microphone for Podium	1.00	28.00	\$28.00 *
1	8-Channel Mixer	1.00	75.00	\$75.00 *
2	JBL15" Powered Speaker w/ stand	1.00	75.00	\$150.00 *
1	Tech. Set & Strike (2 hours @ \$45/hr.)	2.00	45.00	\$90.00
1	Delivery/Pickup	1.00	45.00	\$45.00

**NOTE:**

- Rental includes appropriate cable & supply.
- Labor /pickup charge is based on next day strike and pickup of equipment in order to avert OT charge for after 7pm.

Equipment Subtotal	\$421.00
Labor	\$90.00
Sales	\$0.00
30 % Discount	(\$ 126.30) *
Delivery	\$45.00
Subtotal	\$429.70
Tax	\$0.00
Total	\$429.70

This is a rental contract, not a sales contract. The undersigned renter agrees that he has rented the equipment herein described on the following express conditions: that the equipment will at all times remain the property of the rental agent named above; that renter has examined said equipment, found it in good condition, and will return it in the condition he received it, normal wear and tear excepted; that renter will return at once to the rental agent any equipment not functioning normally; that renter will pay all charges which accrue because of this rental promptly when due, including charges for damage to the equipment. In the event renter fails to return said equipment at the agreed time, or fails to abide by any of the other terms of this contract, the rental agent may repossess the equipment without notice to renter, and the rental agent is hereby released from all claims arising therefrom. Rental charges are based on the length of time equipment is in renter's possession, whether in use or not. The rental agent is not responsible for accidents or injuries caused directly or indirectly in the use of said rental equipment.

Client Signature

Date

12/3/02



AVR Original

Page 1



STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

## Public Service Commission

April 29, 2003

Officer Paul Machovina  
Altamonte Springs Police Department  
175 Newburyport Avenue  
Altamonte Springs, FL 32701

**Re: Docket No. 020071-WS - Application for rate increase by Utilities, Inc. of Florida**

Dear Officer Machovina:

This will confirm my request for a uniformed officer to provide security at a Commission hearing to be held in the above-referenced matter on Wednesday, May 21, 2003. The hearing will be held at the Eastmonte Civic Center, 830 Magnolia Drive, Altamonte Springs, beginning at 4:00 p.m. Please ensure that the officer arrives by 3:30 p.m.

I understand the charge for this service is \$22.00 per hour with a 3-hour minimum. At the conclusion of the hearing, please forward your invoice to the Florida Public Service Commission, Fiscal Services Section, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399.

if you need additional information regarding this request, please call me at (850) 413-6728.

Sincerely,

A handwritten signature in cursive script, appearing to read "SM".

Sandy Moses  
Senior Management Analyst I

**ADE & SCHILDBERG, P.A.**

841 Prudential Drive  
Suite 1400  
Jacksonville, Florida 32207

James L. Ade  
Scott G. Schildberg

Telephone No.  
(904) 858-0123

Facsimile No.  
(904) 858-0124

June 24, 2003

Division of Commission Clerk and  
Administrative Services  
State of Florida  
Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0865

Dear Sir or Madam:

Effective April 1, 2003, Ade & Schildberg, P. A., relocated its offices to the Aetna Building located at 841 Prudential Drive. Our new address, telephone number and facsimile number are as follows:

Ade & Schildberg, P.A.  
841 Prudential Drive  
Suite 1400  
Jacksonville, FL 32207 - 8349  
Telephone: (904) 858-0123  
Facsimile: (904) 858-0124

Our email addresses remain the same:

[jla@jaxbusinesslaw.com](mailto:jla@jaxbusinesslaw.com)  
[sgs@jaxbusinesslaw.com](mailto:sgs@jaxbusinesslaw.com)

Sincerely yours,

Scott G. Schildberg

SGS/arp

91 6 AM 92 JUN 26

DISTRIBUTION CENTER

6-25-03

Cy To CCA/Wong  
for party of record list

Done 6/27/03

Updated  
6-26-03

RECEIVED-FISC  
03 JUN 26 AM 10:10  
COMMISSION  
CLERK

Old  
m/ 1 Independent Drive, Suite 2000  
Jacksonville, FL 32302-5015  
P- 904) 358-8818  
F- 904) 358-5842

OL  
NH  
NR  
NW  
EG-TSW

## UTILITIES, INC.

2335 Sanders Road  
Northbrook, Illinois 60062-6196  
Telephone 847 498-6440  
Facsimile 847 498-2066

all  
updated  
7-9-03

July 8, 2003

SENT VIA FAX

Records Fax Server  
Case Management System  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

To Whom It May Concern:

Please remove my name from your Case Management System contact list. I am no longer in the regulatory department of Utilities, Inc.

Also, Donald Rasmussen in our Florida office has left the company. Please replace his information with the follow: Patrick C. Flynn, Regional Director, phone # 407/869-1919, fax # 407/869-6961.

email fr: p.c.flynn@utilitiesinc-usa.com  
www.utilitiesinc-usa.com

If you have questions, please contact me at 847/498-6440.

Sincerely,

Mr. Donald Rasmussen listed  
with these:

Printed

Justine Silvey  
Human Resources Generalist

Company Code Complete Company Name

SU291 ✓	Mid-County Services, Inc. ✓
SU445 ✓	Alafaya Utilities, Inc. ✓
SU640 ✓	Utilities, Inc. of Florida ✓
SU682 ✓	Tierre Verde Utilities, Inc. ✓
SU749 ✓	Utilities, Inc. of Eagle Ridge ✓
SU809 ✓	Utilities, Inc. of Sandalhaven ✓
WS397 ✓	Sanlando Utilities Corporation ✓
WS433 ✓	Miles Grant Water and Sewer Company ✓
WS641 ✓	Lake Utility Services, Inc. ✓
WS709 ✓	Lake Placid Utilities, Inc. ✓
WS800 ✓	Cypress Lakes Utilities, Inc. ✓
WS818 ✓	Bayside Utility Services, Inc. ✓
WS845 ✓	Sandy Creek Utility Services, Inc. ✓
WS851 ✓	Labrador Utilities, Inc. ✓
WU372 ✓	Utilities, Inc. of Florida ✓
WU628 ✓	Utilities, Inc. of Florida ✓

020071 ✓  
020407 ✓  
020408 ✓  
020409 ✓  
030350 ✓  
030434 ✓  
030443 ✓  
030444 ✓  
030445 ✓  
030446 ✓  
030447 ✓  
030485 ✓  
020567 ✓

020907

Done  
07/09/03  
KMP

LS 3:57 PM JUL 8-2003

RECEIVED-FISC

7-9-03

Epoke w

Ms. Silvey

Remove Mr.

Rasmussen from

all of these +

Mr. Wenz

if listed

Mr. Wenz

Remove Mr.

Rasmussen from

all of these +

Mr. Wenz

if listed

Mr. Wenz

Remove Mr.

Rasmussen from

all of these +

Mr. Wenz

if listed

Mr. Wenz

Remove Mr.

Rasmussen from

all of these +

Mr. Wenz

m/mr. Don Rasmussen

leason

Ronald Rasmussen, Vice President

P-407/869-1919

F-407/869-6961

L.W. Rasmussen@utilitiesinc-usa.com

Sa 682-4 WS397

m/mr Carl J. Wenz

urric@utilitiesinc.com

SU291

## UTILITIES, INC.

2335 Sanders Road  
Northbrook, Illinois 60062-6196  
Telephone 847 498-6440  
Facsimile 847 498-2066

RECEIVED  
JUL -9 AM 11:48  
COMMISSION  
CLERK

July 9, 2003

SENT VIA FAX

Records Fax Server  
Case Management System  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

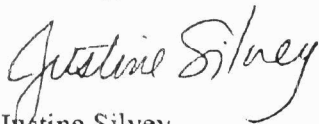
To Whom It May Concern:

Mr. Carl Wenz is no longer with Utilities, Inc. and its subsidiaries (including Sanlando and Tierre Verde Utilities, Inc.). Please remove his name from your distribution contact list. Steven Lubertozzi, who already appears on your list, replaced Carl Wenz.

Also, all correspondence sent to the attention of Patrick C. Flynn, the main contact for the company and its subsidiaries, should be sent to **200 Weathersfield Avenue, Altamonte Springs, FL 32714**. This includes correspondence for Utilities, Inc. of Florida, Mid-County Services, Inc., Lake Utility Services, Inc./Lake Groves Utilities, Inc., Miles Grant Water and Sewer Companies, Inc., Tierre Verde Utilities, Inc., Lake Placid Utilities, Inc., Eastlake Water Service Inc., Pebble Creek Utilities, Inc., Alafaya Utilities, Inc., Utilities, Inc. of Longwood, Wedgefield Utilities, Inc., Cypress Lakes Utilities, Inc., Utilities, Inc. of Eagle Ridge, Sanlando Utilities Corporation, Utilities, Inc. of Sandalhaven, Bayside Utility Services Inc., South Gate Utilities, Inc., and Sandy Creek Utility Services Inc.

If you have questions, please contact me at 847/498-6440.

Sincerely,



Justine Silvey  
Human Resources Generalist

020071 ✓  
020407 ✓  
020408 ✓  
020409 ✓  
030350 ✓  
030434 ✓  
030443 ✓  
030444 ✓  
030445 ✓  
030446 ✓  
030447 ✓

030485 ✓  
020567 ✓  
020907

Done  
07/09/03  
kmp

July 1, 2003

Division of the Commission Clerk and Administrative Services, Director  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Dear PSC Representative,

I was unable to attend May 21, 2003 public hearing regarding Docket #  
020071-WS, The Utilities, Inc. of Florida rate increase for Seminole County.  
Please send me a copy of the recommendation and /or order in writing.

Thank you.

*Barbra Ann Jackson Bond*  
Barbra Ann Jackson Bond  
Lincoln Heights Community Projects

Send to:  
1849 Lincoln Ave.  
Sanford, FL 32771

COMMISSION  
CLERK

JUL 14 AM 10:04

RECEIVED 7/18/03

407-313-5331

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_  
SCL \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

*None - add to*

*mailing list*

*Done  
07/14/03  
KMP* (14)

03 JUL 14 AM 9:22

DISTRIBUTION CENTER

**Matilda Sanders**

---

**From:** Janice Banka  
**Sent:** Monday, July 21, 2003 3:15 PM  
**To:** CCA - Orders / Notices; Jackie Edwards  
**Subject:** Notice of Commission Hearing and Prehearing

Docket No. 020071-WS

File Name: 020071\020071-not.phg-hrg.rg

Notice of Commission Hearing and Prehearing

If possible this needs to be issued today too.

Thanks "J"

Janice R. Banka  
Deputy Clerk  
Florida Public Service Commission  
Office of the General Counsel  
Economic Regulation Section  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0863  
850-413-6210  
850-413-6211 FAX  
jbanka@psc.state.fl.us

+ 61 (Mayors & Clerks for Marion, Orange,  
Pasco, Pinellas, and Seminole)

on 07/22/03  
KMP

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

July 29, 2003

Valerie L. Lord, Esquire  
Rose, Sundstrom & Bentley, LLP  
2548 Blairstone Pines Drive  
Tallahassee, Florida 32301

**Re: Return of Confidential Document to the Source, Docket No. 020071-WS**

Dear Ms. Lord:

Commission staff have advised that Confidential Document No. 00545-03, filed on behalf of Utilities, Inc. of Florida can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning this matter.

Sincerely,

Kay Flynn, Chief  
Bureau of Records and Hearing Services

KF:mhl  
Enclosure

cc: Lorena Holley, Office of the General Counsel  
Rosanne Gervasi, Office of the General Counsel  
Jan Kyle, Division of Economic Regulation

SIGNED FOR BY

DATE

7/29/03 2:45

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Matilda Sanders

0903-PCO

From: Dorothy Menasco  
Sent: Wednesday, August 06, 2003 12:58 PM  
To: CCA - Orders / Notices  
Subject: Order / Notice Submitted

15

Date and Time: 8/6/03 12:57:00 PM  
Docket Number: 020071-WS  
Filename / Path: 020071-disc-mot.wpd  
Order Type: Signed / Hand Deliver

RECEIVED FISC  
03 AUG -6 PM 1:25  
COMMISSION  
CLERK

Order on Discovery Motions and Third Order Revising Order Establishing Procedure

Atty: Lorena Holley

Pages: 15

2/2





# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

---

**DATE:** August 8, 2003

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 020071-WS, PREHEARING HELD 08-04-03.

---

RE: APPLICATION FOR RATE INCREASE IN MARION, ORANGE, PASCO, PINELLAS, AND SEMINOLE COUNTIES BY UTILITIES, INC. OF FLORIDA

DOCUMENT NO.: 07284-03, 08/08/03

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature in cursive script, appearing to read "Tancha C. Jefferson", written over a horizontal line.

JF/rlm

**CCA Official Filing**

**8/14/03\*\*\*\*\***

**3:31 PM\*\*\*\*\***

**Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

0935 - PHD

**From:** Dorothy Menasco  
**Sent:** Thursday, August 14, 2003 3:08 PM  
**To:** CCA - Orders / Notices; Lorena Holley  
**Subject:** Order / Notice Submitted

75

**Date and Time:** 8/14/03 3:06:00 PM  
**Docket Number:** 020071-WS  
**Filename / Path:** 020071\020071-pho-2.wpd  
**Order Type:** Signed / Hand Deliver

RECEIVED-FPSC  
03 AUG 14 PM 3:34  
COMMISSION  
CLERK

Prehearing Order

Pages: 75

Atty: Lorena Holley

I'm making a copy for GCL to make other copies off of and will get the original to you as soon as that's done. I'm at the copier. If you see any problems, call Lorena at 413-6185.



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** September 8, 2003

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 020071-WS, HEARING HELD 09-20&21-03.

---

RE: APPLICATION FOR RATE INCREASE IN MARION, ORANGE, PASCO, PINELLAS, AND SEMINOLE COUNTIES BY UTILITIES, INC. OF FLORIDA

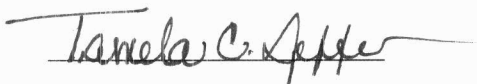
DOCUMENT NO.: 08281-03, 09/04/03  
08282-03, 09/04/03  
08283-03, 09/04/03  
08284-03, 09/04/03  
08285-03, 09/04/03  
08286-03, 09/04/03

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature in cursive script, appearing to read "Pamela C. Apple".

JF/rlm

STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

# Public Service Commission

## ACKNOWLEDGMENT

DATE: 8/15/03

TO: Martin Friedman

FROM: Henry, Division of the Commission Clerk and  
Administrative Services

RE: Acknowledgment of Receipt of Confidential Filing

0753S-03

This will acknowledge receipt of a **CONFIDENTIAL DOCUMENT** filed in Docket No.

020071-WS or (if filed in an undocketed matter) concerning \_\_\_\_\_

Suppl. response to Citizens 9th reg. for P.O.D. 33 & 10th set of interrogatories 33 & 149, and

filed on behalf of Utilities Inc. of FL / Friedman. The

document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

PSC/CCA019-C (Rev 01/03)

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STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &  
ADMINISTRATIVE SERVICES  
BLANCA S. BAYÓ  
DIRECTOR  
(850) 413-6770 (CLERK)  
(850) 413-6330 (ADMIN)

Public Service Commission

September 19, 2003

(CERTIFIED MAIL NO. 7002-0860-0001-1755-6262)

Martin S. Friedman, Esquire  
Rose, Sundstrom & Bentley, LLP  
600 S. North Lake Boulevard, Suite 160  
Altamonte Springs, Florida 32701

**Re: Return of Confidential Document to the Source, Docket No. 020071-WS**

Dear Mr. Friedman:

Commission staff have advised that Confidential Document No. 07535-03, filed on behalf of Utilities, Inc. of Florida can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

A handwritten signature in black ink that reads "Kay Flynn".

Kay Flynn, Chief  
Bureau of Records and Hearing Services

KF/mhl  
Enclosure

cc: Rosanne Gervasi, Office of the General Counsel  
Jan Kyle, Division of Economic Regulation

State of Florida



**Public Service Commission**  
**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** September 30, 2003  
**TO:** Blanca Bayó, Director, Commission Clerk and Administrative Services  
**FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services  
**RE:** DOCKET NO. 020071-WS, HEARING HELD 09-20&21-03.

---

Attached for filing are Exhibits 1 through 30, representing a complete filing of the exhibits identified and admitted into the record during the proceedings held in the above docket.

Acknowledged BY:

A handwritten signature in cursive script, appearing to read "James C. Jeff", written over a horizontal line.

JF/rlm

ORIGINAL

STATE OF FLORIDA

COMMISSIONERS:  
LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

October 20, 2003

Mr. Dwight Jenkins, Esq., P.G.  
Director, Division of Water Use Regulation  
St. Johns River Water Management District  
P. O. Box 1429  
Palatka, FL 32178

RECEIVED-71 SC  
OCT 20 PM 1:36  
COMMISSION  
CLERK

In Re: Docket No. 020071-WS, Application for a Rate Increase in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida

Dear Mr. Jenkins: *Dwight*

Consistent with our agencies' Memorandum of Understanding, thank you for your recent participation in the Utilities, Inc. of Florida rate case before the Florida Public Service Commission. The District's concerns and policies regarding water pricing, especially in Water Use Caution Areas, will be taken into account when preparing the final recommendation in this case.

I have certainly enjoyed working with you over the years, and, as always, look forward to working with you in the future.

Sincerely,

A handwritten signature in cursive script that reads "Jennie".

Jennie Lingo  
Economic Analyst

cc: Division of Economic Regulation (Stallcup)  
Office of General Counsel (Holley)  
✓ Division of Commission Clerk and Administrative Services (docket file)

Mr. Hal Wilkening  
Director, Department of Resource Management  
St. Johns River Water Management District

ORIGINAL

STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

October 20, 2003

Mr. Jay Yingling  
Senior Economist  
Southwest Florida Water Management District  
2379 Broad Street  
Brooksville, FL 34604-6899

RECEIVED PSC  
OCT 20 PM 1:36  
COMMISSION  
CLERK

In Re: Docket No. 020071-WS, Application for a Rate Increase in Marion, Orange, Pasco,  
Pinellas and Seminole Counties by Utilities, Inc. of Florida

Dear Mr. Yingling:

Consistent with our agencies' Memorandum of Understanding, thank you for your recent participation in the Utilities, Inc. of Florida rate case before the Florida Public Service Commission. The District's concerns and policies regarding water pricing, especially in Water Use Caution Areas, will be taken into account when preparing the final recommendation in this case.

I have certainly enjoyed working with you over the years, and, as always, look forward to working with you in the future.

Sincerely,

Jennie Lingo  
Economic Analyst

cc: Division of Economic Regulation (Stallcup)  
Office of General Counsel (Holley)  
✓ Division of Commission Clerk and Administrative Services (docket file)

Southwest Florida Water Management District:  
Mr. David L. Moore, Executive Director  
Mr. Richard Owen  
Mr. Bruce Wirth

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



**Marguerite Lockard**

PSC-03-1440-FOF-WS

**From:** Dorothy Menasco  
**Sent:** Monday, December 22, 2003 10:05 AM  
**To:** CCA - Orders / Notices; Rosanne Gervasi; Lorena Holley  
**Subject:** Order / Notice Submitted

**Date and Time:** 12/22/2003 10:04:00 AM  
**Docket Number:** 020071-WS  
**Filename / Path:** 020071-or4.rg

Final Order Setting Rates and Charges

Atty: Lorena Holley & Rosanne Gervasi

Pages: 210 - all attachments and schedules are in WP

are on-line

12 mailed  
+ 1 OPC

ORIGINAL

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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

October 20, 2003

Mr. Jay Yingling  
Senior Economist  
Southwest Florida Water Management District  
2379 Broad Street  
Brooksville, FL 34604-6899

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In Re: Docket No. 020071-WS, Application for a Rate Increase in Marion, Orange, Pasco, Pinellas and Seminole Counties by Utilities, Inc. of Florida

Dear Mr. Yingling:

Consistent with our agencies' Memorandum of Understanding, thank you for your recent participation in the Utilities, Inc. of Florida rate case before the Florida Public Service Commission. The District's concerns and policies regarding water pricing, especially in Water Use Caution Areas, will be taken into account when preparing the final recommendation in this case.

I have certainly enjoyed working with you over the years, and, as always, look forward to working with you in the future.

Sincerely,

A handwritten signature in cursive script that reads "Jennie".

Jennie Lingo  
Economic Analyst

cc: Division of Economic Regulation (Stallcup)  
Office of General Counsel (Holley)  
✓ Division of Commission Clerk and Administrative Services (docket file)

Southwest Florida Water Management District:  
Mr. David L. Moore, Executive Director  
Mr. Richard Owen  
Mr. Bruce Wirth

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