#### Section 1 - Bureau of Records Complete



Docket No. 050078-EI Date Docketed: 01/28/2005 Title: Petition for rate increase by Progress Energy Florida, Inc.

Company: Progress Energy Florida, Inc.

| Official Filing Date |              |         | E                  | xpiratio | n:        | <del></del>          |             |            |              |   |  |             |
|----------------------|--------------|---------|--------------------|----------|-----------|----------------------|-------------|------------|--------------|---|--|-------------|
| Last Day to Suspend: |              |         |                    |          |           |                      |             |            |              |   |  |             |
| Referred to:         |              |         | 1                  | CCA      | CMP       | (ECR)                | FLL_        | GCL        | MMS          | PIF   | RCA                                      | SCR         |
| ("()" indicates OPR) |              |         |                    |          | <u> </u>  | X                    | l           | X          | <u> </u>     |   | X  | <u> </u>    |
| Section 2 - OPR Comp |              | urns to | CCA in             | 10 work  | lays.     | TC 441 T             | WTCDMA!     | DI ANNITAG |              | chedule   |  |             |
| Program Module Al(a  | 1)           |         |                    |          |           | IS AN II<br>BJECT TO |             |            | DUCUMEN      | ı   |  |             |
|                      | Staff Assi   | gnments |                    |          |           | E RECORDS            |             |            | 413-6770     |   |  |             |
|                      |              |         |                    |          |           |                      |             |            |              | D   | ue Dates                                 | S           |
| OPR Staff            |              |         | 0                  | Current  | t CASR re | evision 1            | evel        |            |              | Previou   | ıs Cı                                    | ırrent      |
| <del></del>          |              |         | 1.                 |          |           |                      |             |            |              | 1   |  |             |
|                      |              |         | 2.                 |          |           |                      |             |            |              |   |  |             |
|                      |              |         | $\frac{1}{3}$ .    |          |           |                      |             |            | ******       | <u> </u>  |  |             |
|                      |              |         | 4.                 |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 5.                 |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 6.                 |          |           |                      |             |            |              |   |  | —           |
| ·                    |              |         | 7.                 |          |           |                      |             |            |              |   |  |             |
| Staff Counsel        |              |         | 8.                 |          |           |                      |             |            |              |   |  |             |
| · .                  |              |         | 9.                 |          |           |                      |             |            |              |   |  |             |
|                      |              |         | <b>1</b> 0.        |          |           |                      |             |            |              | <del>                                      </del> |  |             |
| <u>OCRs</u>          | <del></del>  |         | $-\frac{11}{12}$ . |          |           |                      |             |            | ·            |   |  |             |
|                      |              |         | 13.                |          |           |                      |             |            | ****         | <del>                                     </del>  |  |             |
|                      | ····         |         |                    |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 15.                |          |           |                      |             |            |              |   |  |             |
| . ,                  |              |         | 16.                |          |           |                      |             |            | <del></del>  |   |  |             |
|                      |              |         | _  17.<br>  18.    |          |           |                      |             |            |              | <del> </del>                                      |  |             |
| B-187                |              |         | 19.                |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 20.                |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 21.                |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 22.<br>23.         |          |           |                      |             |            |              | -   |  |             |
|                      |              |         | 24.                |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 25.                |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 26.                |          |           |                      |             |            |              | <u> </u>  |  | <del></del> |
|                      |              |         | 27.<br>28.         |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 29.                |          |           |                      |             |            |              |   |  |             |
| Recommended assignme |              | ng      | 30.                |          |           |                      |             |            |              |   |  |             |
| and/or deciding this | case:        |         | 31.                |          |           |                      |             |            | <del> </del> |   |  |             |
| Full Commission      | Commission P | anal    | 32.<br>33.         |          |           |                      |             |            |              | <del> </del>                                      |  |             |
| Hearing              | Staff        | alle1   | 34.                |          |           |                      |             |            |              | 1   |  |             |
|                      |              |         | 35.                |          |           |                      |             |            |              |   |  |             |
| Date filed with CCA: |              |         | 36.                |          |           |                      |             |            |              |   |  |             |
|                      |              |         | 37.                |          |           |                      |             |            |              |   |  |             |
| Initials OPR         |              |         | 38.                |          |           |                      | <del></del> |            |              | <del> </del>                                      |  |             |
| Staff Couns          | se।          |         | 39.<br>40.         |          |           |                      |             |            |              | <del>                                     </del>  | _  |             |
| Section 3 - Chairman | Completes    |         |                    | signmen  | ts are a  | s follows            | ;:          |            |              | <u> </u>  |  |             |
| - Hearing Of         | ficer(s)     |         |                    | _        |           |                      | Prehe       | aring Of   | ficer        |   | A 40 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |             |
| Commission           |              | Hra     | Staff              | 7        |           |                      |             | ssioners   |              | ADM D   | OCUMEN                                   | T NO.       |

|     | - He | aring       | <u>  Offic</u> | cer(s | )  |   |  |
|-----|------|-------------|----------------|-------|----|---|--|
|     | Co   | Hrg<br>Exam | Staff          |       |    |   |  |
| ALL | BZ   | DS          | BD             | DV    | ED |   |  |
|     |      |             |                |       |    | [ |  |

Where panels are assigned the senior Commissioner is Panel Chairman:

the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

|           | <br> |  |
|-----------|------|--|
|           |      |  |
| Approved: | <br> |  |

ΒZ

DS

Section 1 - Bureau of Records Completes



Docket No. <u>050078-EI</u> Date Docketed: <u>01/28/2005</u> Title: Petition for rate increase by Progress Energy Florida, Inc.

Company: Progress Energy Florida, Inc.

|                   | Date:<br>bend:                     |               | Expiration | л:       | · · · · · · · · · · · · · · · · · · · |          |          |                 |              |          |         |
|-------------------|------------------------------------|---------------|------------|----------|---------------------------------------|----------|----------|-----------------|--------------|----------|---------|
| Referred to:      |                                    |               | CCA        | CMP      | (ECR)                                 | FLL      | GCL      | MMS             | PIF          | RCA      | SCR     |
| ("()" indicates   | OPR)                               |               |            |          | X                                     |          | Х        |                 |              | Х        |         |
|                   | Completes and returns to           | CCA ii        | 10 work    | lays.    |                                       |          |          |                 | chedule      |          |         |
| rogram Module     |                                    | WARN1         | NG: THIS   | SCHEDULI | E IS AN I                             |          |          |                 |              |          |         |
|                   |                                    |               |            |          | JBJECT TO                             |          |          |                 |              |          |         |
|                   | Staff Assignments                  | FOR L         | IPDATES CO | NTACT TI | HE RECORDS                            | S SECTIO | N: (850) | <b>413-6770</b> |              |          |         |
|                   |                                    |               |            |          |                                       |          |          |                 | D            | ue Dates | ;       |
| DD C+-EE          | 7. Clariford on                    |               | Cuman      | - CASD m | evision l                             | ovo]     |          |                 | Previo       |          | rrent   |
| OPR Staff         | J Slemkewicz T Ballinger, C Kummer | ⊣ ∟           | Curren     | t CASK r | evision i                             | evei     |          |                 | rrevio       | as cu    | rrent   |
|                   | A Maurey, B McNulty                | 1.            | MFRs Du    | e        |                                       |          |          |                 | NONE         | 05/      | 02/2005 |
|                   | M Willis                           | 1 2.          |            | CASR Du  | e                                     |          |          |                 | NONE         |          | 16/2005 |
|                   |                                    | 3.            |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 4.            |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 5.            |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | <b>76.</b>    |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 7.            |            |          |                                       |          |          |                 |              |          |         |
| Staff Counsel     | J Brubaker, F Banks                | 8.            |            |          |                                       |          |          |                 |              |          |         |
|                   | J Rodan                            | 9.            |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 10.           |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 11.           |            |          |                                       |          |          |                 |              |          |         |
| <u>OCRs</u> (RCA) | D Vandiver                         | 12.           |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 13.<br>14.    |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 15.           |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | <b>16</b> .   |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 17.           |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 18.<br>19.    |            |          |                                       |          |          |                 | †            |          |         |
|                   |                                    | 20.           |            | -        |                                       |          |          |                 |              |          |         |
|                   |                                    | 21.           |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | <b>-</b>  22. |            |          |                                       |          |          |                 | <del> </del> |          |         |
|                   |                                    | 23.<br>24.    |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 25.           |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 26.           |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | <b>127.</b>   |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 28.<br>29.    |            |          |                                       |          |          |                 |              |          |         |
| Recommended ass   | ignments for hearing               | 30.           |            |          |                                       |          |          |                 |              |          |         |
| and/or deciding   | this case:                         | 31.           |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 32.           |            |          |                                       |          |          |                 |              |          |         |
|                   | X Commission Panel                 | 33.           |            |          |                                       |          |          |                 |              |          |         |
| Hearing           | Staff                              | 34.           |            |          |                                       |          |          |                 |              |          |         |
| 613   1.1         | GG                                 | 35.           |            |          |                                       |          | *****    |                 | <del> </del> |          |         |
| Date filed with   | CCA: <u>02/10/2005</u>             | 36.<br>37.    |            |          |                                       |          |          |                 |              |          |         |
| Initials OPR      |                                    | 38.           |            |          |                                       | ·        |          |                 |              |          |         |
| Staff             | Counsel                            | <b>∃39.</b>   |            |          |                                       |          |          |                 |              |          |         |
|                   |                                    | 40.           |            |          |                                       |          |          |                 |              |          |         |
| Section 3 - Cha   | irman Completes                    |               | Assignmen  | ts are a | s follows                             | ::       |          |                 |              |          |         |

|     | - He | Hrg<br>Exam | Staff |    |    |  |  |
|-----|------|-------------|-------|----|----|--|--|
| ALL | BZ   | DS          | BD    | DV | ED |  |  |
| Х   |      |             |       |    |    |  |  |

|    | Prehe | <u>earing</u> | Offic | er |     |
|----|-------|---------------|-------|----|-----|
|    | Commi | ssion         | ers   |    | ADM |
| BZ | DS    | BD            | DV    | ED |     |
| X  |       |               |       |    |     |

Where panels are assigned the senior Commissioner is Panel Chairman:

the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

# Last Revised 04/25/2005 at 11:17

Printed on 04/25/2005 at 11:20

X Deputy Executive Director/EXA

Page 1 of 1

X Economic Regulation Director

| X Commis<br>X Commis<br>X Executiv | sioner Bradley<br>sioner Davidson<br>sioner Edgar<br>ve Director<br>nformation Office | Compet            | g & Sa<br>Clerk<br>itive N | afety Dire<br>& ADM<br>//arkets/I | ector<br>Services<br>Enforcement | X Court F  | Report | airs Direct<br>er<br>: - Marsha |        | S |
|------------------------------------|---|-------------------|----------------------------|-----------------------------------|----------------------------------|------------|--------|---------------------------------|--------|---|
| rom: Office of                     | Chairman Brauli   | o Baez            |                            |                                   |                                  |            |        |                                 |        |   |
| ocket Number:                      | : 050078-EI   |                   |                            |                                   |                                  |            |        |                                 |        |   |
| ocket Title:<br>Schedule Info      | Petition for rate inc   | rease by Progress | Energy                     | Florida, Inc                      | 2.                               |            |        |                                 |        |   |
| Eve                                | ent   | Former Dat        | e Ne                       | w Date                            | Loca                             | ation      |        | Tir                             | ne     |   |
| Service Hearing                    |   | 06/08/2005        | 07/2                       | 1/2005                            | Saint Petersb                    | ourg       | 9      | 0:00 AM -                       | 1:00 P | M |
|                                    |   |                   | -                          |                                   |                                  |            |        |                                 |        |   |
|                                    |   |                   | <u> </u>                   |                                   |                                  |            |        |                                 |        |   |
|                                    |   |                   | -                          |                                   |                                  |            |        |                                 |        |   |
|                                    |   |                   |                            |                                   |                                  |            |        |                                 |        |   |
| . Hearing/Preh                     | earing Assignme   | ent Informat      | ion                        |                                   | <u> </u>                         |            |        |                                 |        |   |
|                                    | Form  | er Assignme       | nts                        |                                   | <u></u>                          | Current A  | Assign | ments                           |        |   |
| Hearing<br>Officers                | Commission  |                   | earing<br>am.              | Staff                             | Con                              | mmissioner | rs     | Hearing<br>Exam.                | Staff  |   |
|                                    | ALL BZ DS BI  | D DV ED           |                            |                                   | ALL BZ                           | DS BD D    | V ED   |                                 |        |   |
| Prehearing<br>Officer              | Commissi  | oners             |                            |                                   | Con                              | mmissione  | rs     |                                 |        |   |
|                                    | BZ DS BD DV   | ED ADM            |                            |                                   | BZ DS I                          | BD DV ED   | ADM    |                                 |        |   |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

PEF rate case service hearings - Ocala, St. Petersburg, Clearwater

CCS Form Number: 050078-EI-00003-003

Remarks:

'o: X Commissioner Deason

## Last Revised 04/28/2005 at 10:15 Printed on 04/28/2005 at 10:19

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| X<br>X<br>X<br>X | Commissioner Bradley Commissioner Davidson Commissioner Edgar Executive Director | X<br>X<br>X    | Deputy Executive Director/EXA General Counsel Director Auditing & Safety Director Comm. Clerk & ADM Services Competitive Markets/Enforcement |   | Economic Regulation Director External Affairs Director Court Reporter Staff Contact - Marshall Willis |
|------------------|--|----------------|--|---|---|
| $\mathbf{X}$     | Public Information Officer   | $ \mathbf{X} $ | Consumer Affairs Director  | L |   |

From: Office of Chairman Braulio Baez

Docket Number: 050078-EI

**Docket Title:** Petition for rate increase by Progress Energy Florida, Inc.

#### 1. Schedule Information

| Former Date | New Date   | Location         | Time  |
|-------------|------------|------------------|---|
|             | 07/20/2005 | Ocala            | 11:00 AM - 2:00 PM                              |
|             | 07/21/2005 | Saint Petersburg | 9:00 AM - 1:00 PM                               |
|             | 07/21/2005 | Clearwater       | 6:00 PM - 9:00 PM                               |
|             |            |                  |   |
|             |            |                  |   |
|             |            | 07/21/2005       | 07/20/2005 Ocala<br>07/21/2005 Saint Petersburg |

#### 2. Hearing/Prehearing Assignment Information

#### Former Assignments

| <u>Hearing</u> |  |
|----------------|--|
| Officers       |  |

|     | Cor | Hearing<br>Exam. | Staff |    |    |  |  |
|-----|-----|------------------|-------|----|----|--|--|
| ALL | BZ  | DS               | BD    | DV | ED |  |  |

#### Current Assignments

|     | Cor | Hearing<br>Exam. | Staff |    |    |  |  |
|-----|-----|------------------|-------|----|----|--|--|
| ALL | ΒZ  | DS               | BD    | DV | ED |  |  |
| X   |     |                  |       |    |    |  |  |

## Prehearing Officer

| Commissioners |    |    |    |    |     |  |
|---------------|----|----|----|----|-----|--|
| BZ            | DS | BD | DV | ED | ADM |  |

| Commissioners |    |    |    |    |     |  |
|---------------|----|----|----|----|-----|--|
| ΒZ            | DS | BD | DV | ED | ADM |  |
| X             |    |    |    |    |     |  |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Service hearings: Ocala, St. Petersburg, Clearwater (Tallhassee service hearing will be held at the beginning of the technical hearing on 9/7/05, 9:30 a.m.)

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| To:                                   |              | Commissioner Deason<br>Commissioner Bradley | X | Deputy Executive Director/EXA<br>General Counsel Director | X       | Economic Regulation Director External Affairs Director |  |
|---------------------------------------|--------------|---|---|---|---------|--|--|
|                                       |              |   |   |   |         |  |  |
|                                       |              |   |   | Auditing & Safety Director                                |         | Court Reporter   |  |
|                                       | $\mathbf{X}$ | Commissioner Edgar                          |   | Comm. Clerk & ADM Services                                | X       | Staff Contact - Marshall Willis                        |  |
|                                       |              | Executive Director                          |   | Competitive Markets/Enforcement                           | $\perp$ |  |  |
|                                       | $\mathbf{X}$ | Public Information Officer                  | X | Consumer Affairs Director                                 |         |  |  |
| From: Office of Chairman Braulio Baez |              |   |   |   |         |  |  |

Docket Number: 050078-EI

Docket Number: 030076-E1

1. Schedule Information

**Docket Title:** 

| Event                 | Former Date | New Date   | Location              | Time              |
|-----------------------|-------------|------------|-----------------------|-------------------|
| Prehearing Conference |             | 08/15/2005 | Tallahassee, Room 148 | 1:30 PM - 3:00 PM |
|                       |             |            |                       |                   |
|                       |             |            |                       |                   |
|                       |             |            |                       |                   |
|                       |             |            |                       |                   |
|                       |             |            |                       |                   |

#### 2. Hearing/Prehearing Assignment Information

Former Assignments

Petition for rate increase by Progress Energy Florida, Inc.

| <u>Hearing</u>  |  |
|-----------------|--|
| <u>Officers</u> |  |

| Commissioners |    |    |    |    |    | Hearing<br>Exam. | Staff |
|---------------|----|----|----|----|----|------------------|-------|
| ALL           | ΒZ | DS | BD | DV | ED |                  |       |
|               |    |    |    |    |    |                  |       |

#### Current Assignments

| Commissioners |    |    |    |    |    | Hearing<br>Exam. | Staff |
|---------------|----|----|----|----|----|------------------|-------|
| ALL           | ΒZ | DS | BD | DV | ED |                  |       |
| X             |    |    |    |    |    |                  |       |

Prehearing Officer

| Commissioners |    |    |    |    |     |  |
|---------------|----|----|----|----|-----|--|
| BZ            | DS | BD | DV | ED | ADM |  |
| ]             | }  | j  |    |    |     |  |

| Commissioners |    |    |    |    |     |  |
|---------------|----|----|----|----|-----|--|
| ΒZ            | DS | BD | DV | ED | ADM |  |
| X             |    |    |    |    |     |  |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Tallhassee service hearing will be held at 9:30 a.m. prior to the beginning of the technical hearing.

## Last Revised 04/28/2005 at 10:23 Printed on 04/28/2005 at 10:28

Page 1 of 2

| То: | X Commissioner Bradley X Commissioner Davidson | X Deputy Executive Director/EXA X General Counsel Director X Auditing & Safety Director X Comm. Clerk & ADM Services Competitive Markets/Enforcement X Consumer Affairs Director | X Economic Regulation Director<br>External Affairs Director<br>X Court Reporter<br>X Staff Contact - Marshall Willis |
|-----|--|--|--|
|-----|--|--|--|

From: Office of Chairman Braulio Baez

**Docket Number:** 050078-EI

Docket Title:

Petition for rate increase by Progress Energy Florida, Inc.

#### 1. Schedule Information

| Event   | Former Date | New Date   | Location              | Time              |
|---------|-------------|------------|-----------------------|-------------------|
| Hearing |             | 09/07/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |
| Hearing |             | 09/08/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |
| Hearing |             | 09/09/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |
| Hearing |             | 09/12/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |
| Hearing |             | 09/13/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |
| Hearing |             | 09/14/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |

## 2. Hearing/Prehearing Assignment Information

#### Former Assignments

| <b>Hearing</b>  |  |
|-----------------|--|
| <b>Officers</b> |  |

| Comi     | Hearing<br>Exam. | Staff |    |    |  |  |
|----------|------------------|-------|----|----|--|--|
| ALL BZ D | S                | BD    | DV | ED |  |  |

#### Current Assignments

|     | Cor | nmi | Hearing<br>Exam. | Staff |    |  |  |
|-----|-----|-----|------------------|-------|----|--|--|
| ALL | ΒZ  | DS  | BD               | DV    | ED |  |  |
| X   |     |     |                  |       |    |  |  |

## Prehearing Officer

|    | Co | omn | nissio | oner | S   |
|----|----|-----|--------|------|-----|
| BZ | DS | BD  | DV     | ED   | ADM |
|    |    |     |        |      |     |

|    | С  | omn | nissio | oner | S   |
|----|----|-----|--------|------|-----|
| ΒZ | DS | BD  | DV     | ED   | ADM |
| X  |    |     |        |      |     |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Tallhassee service hearing will be held at 9:30 a.m. prior to the beginning of the technical hearing.

Last Revised 04/28/2005 at 10:23

Printed on 04/28/2005 at 10:28

Page 2 of 2

| o: | X Commissioner Deason        | X | Deputy Executive Director/EXA   |   | X Economic Regulation Director    |
|----|------------------------------|---|---------------------------------|---|-----------------------------------|
|    | X Commissioner Bradley       | X | General Counsel Director        | - | _ External Affairs Director       |
|    | X Commissioner Davidson      | X | Auditing & Safety Director      | ŀ | X Court Reporter                  |
|    | X Commissioner Edgar         | X | Comm. Clerk & ADM Services      | ļ | X Staff Contact - Marshall Willis |
|    | X Executive Director         |   | Competitive Markets/Enforcement | 1 |                                   |
|    | X Public Information Officer | X | Consumer Affairs Director       | Į |                                   |
|    |                              |   |                                 |   |                                   |

From: Office of Chairman Braulio Baez

Docket Number: 050078-EI

**Docket Title:** Petition for rate increase by Progress Energy Florida, Inc.

#### 1. Schedule Information

| Event          | Former Date | New Date   | Location              | Time              |
|----------------|-------------|------------|-----------------------|-------------------|
| Hearing        |             | 09/15/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |
| Hearing        |             | 09/16/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |
| Special Agenda |             | 11/10/2005 | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |
|                |             |            |                       |                   |
|                |             |            | }                     |                   |

## 2. Hearing/Prehearing Assignment Information

#### Former Assignments

| <u>Hearing</u>  |  |
|-----------------|--|
| <b>Officers</b> |  |

|     | Cor | nmi | Hearing<br>Exam. | Staff |    |  |  |
|-----|-----|-----|------------------|-------|----|--|--|
| ALL | ΒZ  | DS  | BD               | DV    | ED |  |  |
|     |     |     |                  |       |    |  |  |

#### Current Assignments

|     | Cor | nmi | Hearing<br>Exam. | Staff |    |  |  |
|-----|-----|-----|------------------|-------|----|--|--|
| ALL | ΒZ  | DS  | BD               | DV    | ED |  |  |
| X   |     |     |                  |       |    |  |  |

## Prehearing Officer

|    | Co | omm | nissio | oner | S   |
|----|----|-----|--------|------|-----|
| BZ | DS | BD  | DV     | ED   | ADM |

|    | Co | omn | nissi | oner | s   |
|----|----|-----|-------|------|-----|
| ΒZ | DS | BD  | DV    | ED   | ADM |
| X  |    |     |       |      |     |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Tallhassee service hearing will be held at 9:30 a.m. prior to the beginning of the technical hearing.

# Last Revised 05/03/2005 at 16:39 Printed on 05/03/2005 at 16:42

Page 1 of 1

| To: | $\mathbf{X}$ | Commissioner Bradley       | X              |                                 |   | Economic Regulation Director External Affairs Director |
|-----|--------------|----------------------------|----------------|---------------------------------|---|--|
|     | $\mathbf{X}$ | Commissioner Davidson      | $ \mathbf{X} $ | Auditing & Safety Director      | X | Court Reporter   |
|     |              |                            |                | Comm. Clerk & ADM Services      | X | Staff Contact - Marshall Willis                        |
|     | X            | Executive Director         | Ш              | Competitive Markets/Enforcement | L |  |
|     | $\mathbf{X}$ | Public Information Officer | $\mathbf{X}$   | Consumer Affairs Director       | L | _  |

From: Office of Chairman Braulio Baez

Docket Number: 050078-EI

**Docket Title:** Petition for rate increase by Progress Energy Florida, Inc.

#### 1. Schedule Information

| Former Date | New Date   | Location                                   | Time               |
|-------------|------------|--|--------------------|
| 08/15/2005  | 08/11/2005 | Tallahassee, Room 148                      | 9:30 AM - 11:00 AM |
|             |            |  |                    |
|             |            |  |                    |
|             |            |  | 1                  |
|             |            |  |                    |
|             |            | Former Date New Date 08/15/2005 08/11/2005 |                    |

#### 2. Hearing/Prehearing Assignment Information

# **Hearing**

**Officers** 

| Commissioners |    |    |  |  | Hearing<br>Exam. | Staff |  |
|---------------|----|----|--|--|------------------|-------|--|
| ALL           | ΒZ | DS |  |  |                  |       |  |
|               |    |    |  |  |                  |       |  |

Former Assignments

#### Current Assignments

| Commissioners |    |    |    |    | Hearing<br>Exam. | Staff |  |
|---------------|----|----|----|----|------------------|-------|--|
| ALL           | ΒZ | DS | BD | DV | ED               |       |  |
| X             |    |    |    |    |                  |       |  |

# **Prehearing** Officer

|    | Commissioners |    |    |    |     |  |  |  |
|----|---------------|----|----|----|-----|--|--|--|
| ΒZ | DS            | BD | DV | ED | ADM |  |  |  |
|    |               |    |    |    |     |  |  |  |

| Commissioners      |  |  |  |  |  |  |  |  |  |
|--------------------|--|--|--|--|--|--|--|--|--|
| BZ DS BD DV ED ADM |  |  |  |  |  |  |  |  |  |
| X                  |  |  |  |  |  |  |  |  |  |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

| _         |      |             |      |  |
|-----------|------|-------------|------|--|
| Remarks:  |      |             |      |  |
| ixemains. |      |             |      |  |
| i i       |      |             |      |  |
|           | <br> | <del></del> | <br> |  |

## Last Revised 05/05/2005 at 13:36 Printed on 05/05/2005 at 13:39

Page 1 of 1

| Го: | X Commissioner Deason        | X Deputy Executive Director/EXA | X Economic Regulation Director    |
|-----|------------------------------|---------------------------------|-----------------------------------|
|     | X Commissioner Bradley       | X General Counsel Director      | External Affairs Director         |
|     | X Commissioner Davidson      | X Auditing & Safety Director    | X Court Reporter                  |
|     |                              | X Comm. Clerk & ADM Services    | X Staff Contact - Marshall Willis |
|     | X Executive Director         | Competitive Markets/Enforcement |                                   |
|     | X Public Information Officer | X Consumer Affairs Director     |                                   |

From: Office of Chairman Braulio Baez

**Docket Number:** 050078-EI

**Docket Title:** Petition for ra

Petition for rate increase by Progress Energy Florida, Inc.

#### 1. Schedule Information

| Event          | Former Date | New Date   | Location              | Time              |
|----------------|-------------|------------|-----------------------|-------------------|
| Special Agenda | 11/10/2005  | 11/21/2005 | Tallahassee, Room 148 | 9:31 AM - 5:00 PM |
| Special Agenda |             | 11/29/2005 | Tallahassee, Room 148 | 2:30 PM - 5:00 PM |
|                |             |            |                       |                   |
|                |             |            |                       |                   |
|                |             |            |                       |                   |
|                |             |            |                       |                   |

#### 2. Hearing/Prehearing Assignment Information

# Hearing Officers

|     | Commissioners |    |    |    |    |  | Staff |
|-----|---------------|----|----|----|----|--|-------|
| ALL | ΒZ            | DS | BD | DV | ED |  |       |
|     |               |    |    |    |    |  |       |

Former Assignments

## Current Assignments

|     | Commissioners |    |  |  |  |  | Staff |
|-----|---------------|----|--|--|--|--|-------|
| ALL | ΒZ            | DS |  |  |  |  |       |
| X   |               |    |  |  |  |  |       |

# Prehearing Officer

| Commissioners |                    |  |  |  |  |  |  |  |
|---------------|--------------------|--|--|--|--|--|--|--|
| ΒZ            | BZ DS BD DV ED ADM |  |  |  |  |  |  |  |
|               |                    |  |  |  |  |  |  |  |

| Commissioners |                    |    |    |    |     |  |  |  |  |
|---------------|--------------------|----|----|----|-----|--|--|--|--|
| ΒZ            | DS                 | BD | DV | ED | ADM |  |  |  |  |
| X             | X DS BS BV EB ABIA |    |    |    |     |  |  |  |  |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

PEF Revenue Requirements - Item 2 on 11/21/05 Special Agenda; PEF Revised Rates - 11/29/05 Special Agenda.

**RCA** 

SCR

#### Section 1 - Bureau of Records Complete

GCL

MMS

PTF

Ocket No. <u>050078-EI</u> Date Docketed: <u>01/28/2005</u> Title: Petition for rate increase by Progress Energy Florida, Inc.

Company: Progress Energy Florida, Inc.

Official Filing Date: 04/29/2005

Expiration: 12/29/2005

Last Day to Suspend: 06/28/2005 Referred to:

("()" indicates OPR) Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule Program Module Al(a) WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT

IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

(ECR)

Staff Assignments

Due Dates OPR Staff D Greene, T Ballinger 1 | Current CASR revision level Previous Current <u>T Bohrmann, J Breman</u> 1. Staff Recommendation - Suspend Rates 06/09/2005 Colson, E Draper SAME 06/21/2005 B Fletcher, B Gardner 2. Agenda - Suspend Rates C Hewitt, K Kaproth 3. FAW Notice Filed - Customer Service Hearing SAME 06/28/2005 SAME C Kummer, J Kyle 4. Notice of Service Hearings 06/28/2005 P Lester, S Matlock 5. Preliminary List of Issues and Positions-Staff SAME 07/01/2005 A Maurey, B McNulty 6. Audit Report Due SAME 07/08/2005 J Revell, C Romig 7. Order - Suspend Rates SAME 07/11/2005 J Slemkewicz 8. Testimony - Intervenor SAME 07/13/2005 P Stallcup, D Wheeler 9. FAW Notice Filed - Prehearing SAME 07/19/2005 Service Hearing - Ocala SAME 07/20/2005 M Willis. B Windham 10. Service Hearing - St. Petersburg/Clearwater 11. SAME 07/21/2005 12. Testimony - Staff SAME 07/27/2005 08/01/2005 SAME Staff Counsel J Brubaker. F Banks 13. Prehearing Statements Notice of Prehearing SAME 08/01/2005 14. <u>J Rodan</u> 08/02/2005 FAW Notice Filed - Hearing SAME 15. SAME 16. <u>Testimonv - Rebuttal</u> 08/05/2005 SAME 08/08/2005 OCRs (RCA) J Rohrbacher. D Vandiver 17. Notice of Hearing SAME 08/11/2005 (MMS) B Lowe 18. <u>Prehearing</u> 19. Discovery Actions Complete NONE 08/11/2005 SAME 08/22/2005 20. Transcript of Prehearing Due 08/31/2005 Prehearing Order SAME 21. 22. Hearing (9/07-16/05) SAME 09/07/2005 SAME 09/07/2005 23. Daily Transcript of Hearing Due SAME 10/10/2005 24. **Briefs Due** FAW Notice Filed - Special Agenda FAW Notice Filed - Special Agenda SAME 10/11/2005 25. SAME 11/01/2005 26. Staff Recommendation-Revenue Requirements&Rate 27. SAME 11/09/2005 <u>Special Agenda - Revenue Requirements & Rates</u> <u>Special Agenda - Revised Rates</u> 11/21/2005 SAME 28. SAME 11/29/2005 29. Staff Recommendation - Revised Rates SAME 11/29/2005 Recommended assignments for hearing 30. and/or deciding this case: 31. SAME 12/15/2005 Standard Order Eight-Month Deadline SAME 12/29/2005 32. Full Commission X Commission Panel\_ 33. Close Docket or Revise CASR SAME 01/20/2006 34. Staff 35. Date filed with CCA: 05/06/2005 36. 37. Initials OPR 38. Staff Counsel 39. 40.

<u> Section 3 - Chairman Completes</u>

Assignments are as follows:

|     | - Hearing Officer(s) |             |       |    |    |  |  |  |  |  |  |
|-----|----------------------|-------------|-------|----|----|--|--|--|--|--|--|
|     | Co                   | Hrg<br>Exam | Staff |    |    |  |  |  |  |  |  |
| ALL | BZ                   | DS          | BD    | DV | ED |  |  |  |  |  |  |
| X   |                      |             |       |    |    |  |  |  |  |  |  |

|    | Prenearing Utilicer |    |    |    |  |  |  |  |  |
|----|---------------------|----|----|----|--|--|--|--|--|
|    | Commissioners       |    |    |    |  |  |  |  |  |
| BZ | DS                  | BD | DV | ED |  |  |  |  |  |
| Х  |                     |    |    |    |  |  |  |  |  |

Where panels are assigned the senior Commissioner is Panel Chairman:

the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

SGA

ection 1 - Bureau of Records Complete



ocket No. 050078-EI Date Docketed: 01/28/2005 Title: Petition for rate increase by Progress Energy Florida, Inc.

ompany: Progress Energy Florida, Inc.

fficial Filing Date: 04/29/2005

Expiration:

12/29/2005

ast Day to Suspend: 06/28/2005 Referred to:

CCA (ECR) PIF CMP GCL ("()" indicates OPR) Χ Χ Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

**RCA** 

SCR

<u>'rogram Module</u> Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION.

FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

**Staff Assignments** 

Due Dates D Greene, T Ballinger 2 Current CASR revision level )PR Staff **Previous** Current Bohrmann, J Breman Т 07/01/2005 Colson, E Draper 1. Preliminary List of Issues and Positions-Staff SAME 07/19/2005 08/01/2005 B Fletcher, B Gardner 2. Notice of Prehearing 3. SAME 08/01/2005 C Hewitt, D Jopling Prehearing Statements SAME 08/02/2005 4. FAW Notice Filed - Hearing K Kaproth, C Kummer SAME 08/05/2005 5. Testimony - Rebuttal J Kyle, P Lester 08/08/2005 SAME 6. Notice of Hearing B Lowe, S Matlock SAME 7. Prehearing 08/11/2005 A Maurey, B McNulty J Revell, C Romig 8. SAME 08/22/2005 Transcript of Prehearing Due 08/11/2005 08/26/2005 J Slemkewicz 9. Discovery Actions Complete P Stallcup. D Wheeler 10. SAME 08/31/2005 Prehearing Order M Willis, B Windham 11. Hearing (9/07-16/05) SAME 09/07/2005 Daily Transcript of Hearing Due 12. SAME 09/07/2005 SAME 10/10/2005 13. **Briefs Due** FAW Notice Filed - Special Agenda SAME 10/11/2005 Staff Counsel J Brubaker. F Banks 14. SAME 11/01/2005 FAW Notice Filed - Special Agenda J Rodan. M Stern 15. Staff Recommendation-Revenue Requirements&Rate SAME 11/09/2005 16. SAME Special Agenda - Revenue Requirements & Rates 11/21/2005 17. SAME 11/29/2005 J Rohrbacher. D Vandiver Special Agenda - Revised Rates CRs (RCA) 18. 19. Staff Recommendation - Revised Rates SAME 11/29/2005 SAME 12/15/2005 20. Standard Order 12/29/2005 Eight-Month Deadline SAME 21. 22. Close Docket or Revise CASR SAME 01/20/2006 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission X Commission Panel \_ 33. Hearing Staff 34. 35. Date filed with CCA: <u>07/28/2005</u> 36. 37. Initials OPR 38. Staff Counsel \_ 39. 40.

Section 3 - Chairman Completes

Assignments are as follows:

|     | - Hearing Officer(s) |             |       |    |  |  |  |  |  |  |  |
|-----|----------------------|-------------|-------|----|--|--|--|--|--|--|--|
|     | Co                   | Hrg<br>Exam | Staff |    |  |  |  |  |  |  |  |
| ALL | BZ                   | DS          | BD    | ED |  |  |  |  |  |  |  |
| X   |                      |             |       |    |  |  |  |  |  |  |  |

ADM Commissioners ΒZ DS RD FD

Prehearing Officer

Where panels are assigned the senior Commissioner is Panel Chairman:

the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: Date:

BB/K~ 07/28/2005

# Last Revised 09/07/2005 at 13:09 Printed on 09/07/2005 at 13:58

Page 1 of 1

| Co: |              | Commissioner Deason        | X | Deputy Executive Director/EXA   | X        | Economic Regulation Director External Affairs Director |
|-----|--------------|----------------------------|---|---------------------------------|----------|--|
|     |              |                            |   |                                 | <u>_</u> | External Affairs Director                              |
|     |              |                            |   | Auditing & Safety Director      | X        | Court Reporter   |
|     |              |                            | X | Comm. Clerk & ADM Services      | X        | Staff Contact - Marshall Willis                        |
|     |              | Executive Director         |   | Competitive Markets/Enforcement | $\perp$  |  |
|     | $\mathbf{X}$ | Public Information Officer | Χ | Consumer Affairs Director       | L        |  |

From: Office of Chairman Braulio Baez

Docket Number: 050078-EI

**Docket Title:** Petition for rate increase by Progress Energy Florida, Inc.

#### 1. Schedule Information

| Event          | Former Date | New Date  | Location              | Time              |
|----------------|-------------|-----------|-----------------------|-------------------|
| Special Agenda | 11/21/2005  | Cancelled | Tallahassee, Room 148 | 9:31 AM - 5:00 PM |
| Special Agenda | 11/29/2005  | Cancelled | Tallahassee, Room 148 | 2:30 PM - 5:00 PM |
|                |             |           |                       |                   |
|                |             | ,         |                       |                   |
|                |             |           |                       |                   |

#### 2. Hearing/Prehearing Assignment Information

# Hearing Officers

|     | Cor | nmis | Hearing<br>Exam. | Staff |  |  |  |
|-----|-----|------|------------------|-------|--|--|--|
| ALL | ΒZ  | DS   | BD               | ED    |  |  |  |
|     |     |      |                  |       |  |  |  |

Former Assignments

#### Current Assignments

|     | Cor | Hearing<br>Exam. | Staff |    |  |  |  |
|-----|-----|------------------|-------|----|--|--|--|
| ALL | ΒZ  | DS               | BD    | ED |  |  |  |
| X   |     |                  |       |    |  |  |  |

# Prehearing Officer

| Commissioners |    |    |    |  |     |  |  |  |  |  |  |
|---------------|----|----|----|--|-----|--|--|--|--|--|--|
| ΒZ            | DS | BD | ED |  | ADM |  |  |  |  |  |  |
|               |    |    |    |  |     |  |  |  |  |  |  |

|    | Commissioners |    |    |  |     |  |  |  |  |
|----|---------------|----|----|--|-----|--|--|--|--|
| ΒZ | DS            | BD | ED |  | ADM |  |  |  |  |
| X  |               |    |    |  |     |  |  |  |  |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

**Remarks:** Settlement agreement approved 9/7/05; bench decision rendered.

# Last Revised 09/07/2005 at 13:03

Printed on 09/07/2005 at 13:58

Page 1 of 2

| ): | X            | Commissioner Deason<br>Commissioner Bradley | X<br>X       | Deputy Executive Director/EXA<br>General Counsel Director |     | Economic Regulation Director External Affairs Director |
|----|--------------|---|--------------|---|-----|--|
|    |              | Commissioner Edgar                          | X            | Auditing & Safety Director                                | - 1 | Court Reporter   |
|    | X            | Commissioner Davidson                       |              | Comm. Clerk & ADM Services                                |     | Staff Contact - Marshall Willis                        |
|    |              | Executive Director                          |              | Competitive Markets/Enforcement                           | -   | -  |
|    | $\mathbf{X}$ | Public Information Officer                  | $\mathbf{X}$ | Consumer Affairs Director                                 | L   |  |

'rom: Office of Chairman Braulio Baez

Jocket Number: 050078-EI

**Jocket Title:** 

Petition for rate increase by Progress Energy Florida, Inc.

. Schedule Information

| Event   | Former Date | New Date  | Location              | Time              |  |  |  |  |  |
|---------|-------------|-----------|-----------------------|-------------------|--|--|--|--|--|
| Hearing | 09/08/2005  | Cancelled | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |  |  |  |  |  |
| Hearing | 09/09/2005  | Cancelled | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |  |  |  |  |  |
| Hearing | 09/12/2005  | Cancelled | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |  |  |  |  |  |
| Hearing | 09/13/2005  | Cancelled | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |  |  |  |  |  |
| Hearing | 09/14/2005  | Cancelled | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |  |  |  |  |  |
| Hearing | 09/15/2005  | Cancelled | Tallahassee, Room 148 | 9:30 AM - 5:00 PM |  |  |  |  |  |

## 2. Hearing/Prehearing Assignment Information

# Hearing Officers

|                 | Cor | nmi | Hearing<br>Exam. | Staff |  |  |  |
|-----------------|-----|-----|------------------|-------|--|--|--|
| ALL BZ DS BD ED |     |     |                  |       |  |  |  |
|                 |     |     |                  |       |  |  |  |

Former Assignments

## Current Assignments

| Commissioners |    |    |    |    |  | Hearing<br>Exam. | Staff |
|---------------|----|----|----|----|--|------------------|-------|
| ALL           | ΒZ | DS | BD | ED |  |                  |       |
| X             |    |    |    |    |  |                  |       |

## Prehearing Officer

|    | Co | omn | nissio | oner | S   |
|----|----|-----|--------|------|-----|
| BZ | DS | BD  | ED     |      | ADM |
|    |    |     | l      |      |     |

|    | Co | omn | nissio | oner | S   |
|----|----|-----|--------|------|-----|
| ΒZ | DS | BD  | ED     |      | ADM |
| X  |    |     |        |      |     |

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

DCC/IDE & (01/2002)

Settlement agreement approved; bench decision rendered 9/7/05.

CCS Form Number: 050078-EI-00005-005

Last Revised 09/07/2005 at 13:03

Printed on 09/07/2005 at 13:58

Page 2 of 2

| Commissioner Deason X Commissioner Bradley X Commissioner Bradley X Commissioner Edgar X Commissioner Edgar X Commissioner Davidson X Commissioner Davidson X Executive Director X Deputy Executive Director X Auditing & Safety Director X Comm. Clerk & ADM Services Competitive Markets/Enforcement X Deputy Executive Director External Affairs Director X Staff Contact - Marshall Willis |                               |                      |                     |                |                 |                  |             |
|--|-------------------------------|----------------------|---------------------|----------------|-----------------|------------------|-------------|
| From: Office of  | Chairman Brauli               | o Baez               |                     |                |                 |                  |             |
| Docket Number  | : 050078-EI                   |                      |                     |                |                 |                  |             |
| Docket Title: 1. Schedule Info   | Petition for rate incormation | crease by Progress I | Energy Florida, Inc | <b>.</b> .     |                 |                  |             |
|  | ent                           | Former Date          | New Date            | Loca           | tion            | Ti               | me          |
| Hearing  |                               | 09/16/2005           | Cancelled           | Tallahassee, R | loom 148        | 9:30 AM -        | 5:00 PM     |
|  |                               |                      |                     |                |                 |                  |             |
|  |                               |                      |                     |                |                 |                  |             |
|  |                               |                      |                     |                |                 |                  |             |
|  | <u>,</u>                      | 1                    |                     |                |                 |                  |             |
|  |                               |                      |                     |                |                 |                  |             |
| 2. Hearing/Preh  | earing Assignme               | ent Informatio       | on                  |                |                 |                  |             |
|  | Form                          | ner Assignmen        | ts                  |                | Current Assi    | gnments          |             |
| <u>Hearing</u><br>Officers   | Commissi                      | oners Hear           | ~ I II              | Com            | nmissioners     | Hearing<br>Exam. | Staff       |
|  | ALL BZ DS BI                  | <del></del>          |                     | ALL BZ         | DS BD ED        | - DAMIN          |             |
|  |                               |                      |                     |                |                 |                  |             |
| <u>Prehearing</u><br><u>Officer</u>  | Commissi                      | oners                |                     | Com            | nmissioners     |                  |             |
|  | BZ DS BD ED                   | ADM                  |                     | BZ DS B        | D ED AD         | DM .             |             |
| Reaso  | on for Revision: A. N         | New Assignment       | 1. Unavailability   | 2. Good Cause  | 3. Recused 4. D | isqualified 5.   | See Remarks |

Settlement agreement approved; bench decision rendered 9/7/05.

CCS Form Number: 050078-EI-00005-005

Remarks:

ction 1 - Bureau of Records Completes



cket No. 050078-EI Date Docketed: 01/28/2005 Title: Petition for rate increase by Progress Energy Florida, Inc.

mpany: Progress Energy Florida, Inc.

|               | l Fili       |              |               |               |                                       |             |              | Ex  | piratio     | n: <u>12</u>     | /29/     | 2005      |                     |        |                  |                |                |       |  |                                       |
|---------------|--------------|--------------|---------------|---------------|---------------------------------------|-------------|--------------|-----|-------------|------------------|----------|-----------|---------------------|--------|------------------|----------------|----------------|-------|--|---------------------------------------|
|               | y to S       |              | ia: <u>v</u>  | 0/20/         | 2003                                  |             |              |     | CC.         | CMD              | ۷۳.      | CD.       | CCI                 | חדר    |                  | 3C4            | CCD            | ٠.    | ~ A  |                                       |
|               | ed to:       |              |               |               |                                       |             |              | _   | CCA         | CMP              |          | CR)       | GCL                 | PIF    | <del></del>      | RCA            | SCR            | - 5'  | GA   |                                       |
| ("()" i       | ndicat       | <u>:es 0</u> | <u>PR)</u>    |               |                                       |             |              |     |             |                  | <u> </u> | <u> </u>  | X                   |        |                  | X              |                |       | 1  |                                       |
|               |              |              |               | <u>ces</u> ai | nd retu                               | rns to      | CCA i        | n 1 | 0 workd     | ays.             |          |           |                     |        |                  |                | <u>chedule</u> |       |  |                                       |
| <u>rogram</u> | <u>Modul</u> | <u>e</u> A   | 1(a)          |               |                                       |             |              |     |             | <i>SCHEDULE</i>  |          |           |                     |        | NG DO            | CUMENT         | 7              |       |  |                                       |
|               |              |              |               | Staff         | Assig                                 | nments      |              |     |             | E AND SUNTACT TH |          |           |                     |        | ) 413            | - <i>677</i> 0 |                |       |  |                                       |
|               |              |              | ,             | Jean          | 7,33 (g)                              | TIMETICS    |              |     |             |                  |          |           |                     |        |                  |                |                | Due I | ates   |                                       |
| R Sta         | <u>ff</u>    |              |               |               | Ballin                                |             |              | 4   | Current     | CASR r           | evisi    | ion lev   | e1                  |        |                  |                | Previ          | ous   | Cui  | rrent                                 |
|               |              |              |               |               | J Bren<br>Drapei                      |             | 1.           | -   | Prolimin    | ary Lis          | t of     | Teenee    | and D               | ositio | nc-St            | əff            | SAN            | IF.   | 07/0   | 1/2005                                |
|               |              |              |               |               | B Gard                                |             | 2.           |     |             | y Actio          |          |           |                     | OSTUTE | )113- <u>3</u> L | all            | 08/11/         |       |  | 26/2005                               |
|               |              |              |               |               | Jopli                                 |             | 3.           |     | inal Or     |                  | 113 (    | nip re ce | <u> </u>            |        |                  |                | SAN            |       |  | 7/2005                                |
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assigned the full Commission decides the case.

Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

Approved:

Date:

#### STATE OF FLORIDA

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON
LISA POLAK EDGAR



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ, DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

# Hublic Service Commission

January 31, 2005

H. William Habermeyer, Jr., President and CEO Progress Energy Florida, Inc. Post Office Box 14042 MAC – CX2C St. Petersburg, Florida 33733

Re: Docket No. 050078-EI

Dear Mr. Habermeyer:

This will acknowledge receipt of a petition for rate increase by Progress Energy Florida, Inc., which was filed in this office on January 28, 2005, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Bureau of Records

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DOCUMENT NO.



H. WILLIAM HABERMEYER, JR.
PRESIDENT AND CHIEF EXECUTIVE OFFICER
PROGRESS ENERGY FLORIDA, INC.

January 28, 2005

#### HAND DELIVERY

The Honorable Braulio L. Baez, Chairman Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Test Year Notification

JAN 2 8 2005

JAN 2 8 2005

F.P.S.C.

CHAIRMAN BAEZ

CLERK

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28

#### Dear Chairman Baez:

Progress Energy Florida has been operating since mid-2002 under the terms of a Stipulation and Settlement approved by the Commission in Order. No. PSC-02-0655-AS-EI (the "Stipulation"), which resolved all outstanding issues in the Company's then-pending base rate proceeding. The Stipulation provided for, among other things, a permanent base rate reduction, a freeze on Progress Energy's base rates through December 31, 2005, the sharing of base rate revenues above a specified threshold between the Company and its customers, and fuel clause recovery of a return and depreciation expense for the Company's new Hines 2 generating unit to the extent of offsetting fuel savings from the unit through December 31, 2005.

Since the Stipulation's approval, the Commission has approved the need for Hines Unit 3 in order for Progress Energy to continue providing adequate, reliable electric service, and to maintain its 20 percent generation reserve margin. Hines 3 is now under construction and on schedule to meet its targeted in-service date in December of this year. When fuel clause recovery for Hines 2 expires at the end of 2005, the two Hines units will add approximately \$100 million to the Company's annual revenue requirements. In addition, as a result of the unprecedented damage caused by Hurricanes Charley, Frances, Jeanne and Ivan, the Company incurred extraordinary storm-related costs currently estimated to be \$366 million in a span of just six weeks in the late summer of 2004. The Company's request to recover the retail O&M portion of these storm-related costs, \$252 million under the current estimate, through the establishment of a Storm Cost Recovery Clause, is scheduled for hearing before the Commission on March 31, 2005. However, the capital portion of the Company's retail storm-related costs, approximately \$50 million, is

r O Box 14042 \_MAC - CX2C St. Petersburg, FL 33733

T> 727.820.5994 F> 727.820.5940 The Honorable Braulio L. Baez January 28, 2005 Page 2

not included in the requested recovery, which will require Progress Energy to absorb the revenue requirement of about \$7.5 million associated with these capital costs until its next base rate adjustment. The pending request also does not address the need to replenish the Company's depleted Storm Reserve or adjust the annual accrual to the Reserve in light of recent history on a going-forward basis. While a study commissioned by Progress Energy to determine the appropriate funding level for an adequate Storm Reserve is not yet final, the Company anticipates that an increase in the annual accrual in the range of \$50 million will be needed to restore the Reserve to an adequate level over a reasonable time period.

High customer expectations concerning the reliability of service provided by Progress Energy, coupled with the demands placed on the Company by strong customer growth will require even greater levels of infrastructure investment in the years immediately ahead. Great strides have been made in the enhancement of Progress Energy's transmission and distribution system through its Commitment to Excellence initiative, and it is both incumbent on the Company and expected by its customer that these achievements in enhanced reliability continue unabated. This is a considerable challenge that Progress Energy is well positioned to undertake, but the costs it faces in doing so are substantial.

Other significant additional costs facing Progress Energy include increased depreciation and fossil dismantlement expenses in excess of \$70 million when the provisions of the Stipulation addressing these expenses expire at the end of this year. The Company also faces the prospect of significant compliance costs from participation in the GridFlorida regional transmission organization pursuant to FERC's transmission independence initiative and this Commission's drective in Docket No. 000824-EI. And, as is the case with most companies in our industry, Progress Energy will continue to experience the pervasive upward pressure of inflation on the Company's costs in general, especially the rapidly increasing costs of employee healthcare and other benefit programs.

Given the significant cost effects of these and other circumstances, Progress Energy has concluded that an application for a permanent base rate increase, effective January 1, 2006, is unavoidable. This will mark the first time since 1993 that the Company has had to seek base rate relief, a period of over 12 years. Progress Energy has been able to avoid any increase in its base rates over this period despite the addition of more than 2,300 megawatts of new generating capacity through 2005 and the investment in infrastructure to serve over 350,000 new retail customers, a third more than the number of customers the Company served in 1993.

Progress Energy has not only avoided any base rate increases during this period, but has reduced its base rates under the Stipulation to a level that last existed in 1983. By contrast, the Consumer Price Index has increased just over 90

percent since then. The Company has been able to maintain stable base rates despite inflation of this magnitude through efficiency improvements and resulting cost reductions in all aspects of its operations, most notably the efficiencies and synergies achieved by its merger in 2000. In fact, these merger synergies were a key factor in achieving the current Stipulation, which will have produced more than \$500 million in direct savings for the Company's customers when it expires at year-end. And even though the detrimental cost effects described above have finally overtaken Progress Energy's ability to avoid an increase in its base rates, the extent of that increase will be reduced by the Company's ongoing efforts to realize further efficiencies, as evidenced by the reorganization and early retirement initiative that will be implemented beginning this year, with the resulting cost savings reflected in Progress Energy's rate case filing.

Accordingly, Progress Energy requests that calendar year 2006 be approved as the test year for its next base rate proceeding. The use of a projected 2006 test year is requested because it will best fulfill the purpose of a test year, which is to set rates based on costs and revenues that are representative of the period when the new rates will be in effect. Compared to the use of a historic test year, the costs and revenues of a projected 2006 test year are clearly more representative of the period new rates will be in effect, particularly with respect to Hines Unit 3, than is the most recent potential historic test year, 2004.¹ The use of a forward-looking 2006 test year will also facilitate Progress Energy's intention to address the issue concerning rate of return parity among the various customer classes, as well as other important cost of service and rate design issues. Consistent with its request for a 2006 test year, Progress Energy also asks approval to use the Company's 2005 budget for the "prior year" and the Company's 2004 actual results for the "historical year" in the preparation of its Minimum Filing Requirements (MFRs) for the case.

In view of the expiration of the Stipulation and the scheduled commercial operation of Hines Unit 3 at the end of 2005, it is imperative that the Company's base rate proceeding be completed on a schedule that permits the new rates to be effective on January 1, 2006. In order to provide the Company, the Commission, the Staff and other parties the benefit of knowing the parameters for such a schedule in advance, Progress Energy respectfully requests that the Commission establish the filing date for the Company's MFRs and direct testimony as May 1, 2005, and the date by which the Commission's final decision will be rendered as December 1, 2005. To facilitate such a schedule, if approved, Progress Energy will make a good faith effort to achieve the following:

(1) prepare and submit MFRs at the time of initial filing that are complete and contain no actual or implied deficiencies;

For purposes of Rule 25-6.140(1)(d), F.A.C., Progress Energy notes that it is not eligible for the proposed agency action process authorized in Section 366.06(4), F.S.

The Honorable Braulio L. Baez January 28, 2005 Page 4

- (2) adhere to a discovery response period of 20 days, unless otherwise ordered by the prehearing officer for good cause shown on a request-specific basis;
- (3) provide a timely response, expedited to the extent practicable, to all Staff rate case audit requests; and
- (4) comply with an expedited filing schedule for post-hearing briefs.

Thank you for your assistance regarding the foregoing requests. We look forward to your response.

Sincerely,

Hw Haberneyer &

cc: Honorable J. Terry Deason, Commissioner

Honorable Rudolph "Rudy" Bradley, Commissioner

Honorable Charles M. Davidson, Commissioner

Honorable Lisa P. Edgar, Commissioner

Dr. Mary A. Bane, Executive Director

Richard D. Melson, General Counsel

Charles Hill, Deputy Executive Director

Timothy J. Devlin, Director, Division of Economic Regulation

Blanca S. Bayó, Director, Division of the Commission Clerk

and Administrative Services

Harold McLean, Public Counsel



Timolyn Henry\*\*\*\*\*1

**Timolyn Henry** 

050078-E1

From:

**Consumer Contact** 

Sent:

Tuesday, May 03, 2005 7:53 AM

To:

Consumer Contact

Subject:

General Comment/Question

May 03, 2005

Contact Information:

Name: Gary West Company: None

Primary Phone: 1-727-576-9638 Secondary Phone: 1-727-576-9638

E-mail: jgwest2@juno.com

#### Comments:

Florida Progree intends on asking for a rate increse that will include money to reward the company for providing superior customer service, and achieving greater reliablity levels for its customers." (St. Petersburg Times, 4/30/05) Considering the abismal service provided by Florida Progress during the last hurricane season and the fact they are guaranteed a 12.8% rate of return, this ratepayer would be most happy if Florida Progress was only granted the minimum.

Yes, I wish to be contacted

For PSC Webmaster Use Only:
Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1)
http://www.psc.state.fl.us/contact/contact\_form/contactform.cfm www.psc.state.fl.us

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2:54 PM\*\*\*\*\*\*\*



Timolyn Henry\*\*\*\*\*1

#### **Timolyn Henry**

From:

Consumer Contact

**Sent:** Tuesday, May 03, 2005 1:39 AM

To: Consumer Contact

Subject: General Comment/Question

May 03, 2005

Contact Information:

Name: Abel Marowitz

Company:

Primary Phone: 4076770002 Secondary Phone: 3212799982 E-mail: amarowitz@earthlink.net

#### Comments:

I am writing this email out of total disgust. I am a customer of Progress Energy here in an unimcorporated portion of Seminole county. I was with FPL before I moved here. Since there is no competition at all for electicity providers, it seems that Progress can charge whatever they want for electricity. I saw a story on the new the other night that they are petitioning for another increase. Please do not allow them to increase our outragous rates already. They announced an increase in rates before and after the hurricanes. After the first increase before the hurrincanes, they had enough money to donate \$1 MILLION to UCF here in Orlando. If they have enough money to donate that much money, I do not understand why myself the consumer must pay higher rates when the company is already well to do. Again please do not allow them to raise their rates for at least 5-6 years from now because my bill is much higher than it has ever been. -Abel Marowitz

1680 Gladiolas Drive Winter Park, FL 32792 Yes, I wish to be contacted

For PSC Webmaster Use Only:
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Timolyn Henry\*\*\*\*\*1

**Timolyn Henry** 

050078-EL

From:

**Consumer Contact** 

Sent:

Friday, May 06, 2005 7:58 PM

To:

Consumer Contact

Subject:

General Comment/Question

May 06, 2005

Contact Information:

Name: Karen G Sensenig

Company:

Primary Phone: 727-545-3970 Secondary Phone: 727-510-4893 E-mail: ksensenig.1@juno.com

#### Comments:

I HEARD THAT PROGRESS ENERGY IS SEEKING MORE RATE HIKES!!!!! WHEN PRICES GO UP FOR US SMALL BUSINESSES, IF WE TRY TO RAISE COSTS TO OUR CUSTOMERS, THEY FIND SOMEONE ELSE. WE HAVE ALREADY LOST 5 CUSTOMERS IN JUST 1 WEEK BECAUSE WE TRIED TO RAISE MONTHLY PRICES BY ABOUTR \$5.00 BECAUSE OF THE PRICE IN GAS GOING UP. PROGRESS ENERGY NEEDS TO EAT SOME OF THEIR COST AND LET US ALONG. I WANT TO KNOW WHEN THE PSC IS GOING TO LOOK OUT FOR US AND NOT FOR THE MONOPOLY'S???????? THEY ARE MAKING MONEY, IT'S JUST THAT SOMEONE OR ALOT OF SOMEONE'S WANT MORE MONEY IN THEIR POCKET!!!!

YOU DID THE SAME THING WITH VERIZON!!!! LESS MONEY IN OUR POCKETS MEANS LESS MONEY SPENT ELSEWHERE. WHEN ARE YOU PEOPLE GOING TO GET THE MESSAGE!!!!!!!!!!!!! Yes, I wish to be contacted

For PSC Webmaster Use Only:
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#### **Matilda Sanders**

From:

Ruth McHargue

Sent:

Tuesday, May 10, 2005 9:04 AM

To:

Timolyn Henry

Cc:

Matilda Sanders

Subject:

FW: Progress Energy Docket 050078-El

Attachments: General Comment/Question

MAY TO PM 12: TO

Please add to docket file.

From: Diana Falise

**Sent:** Tuesday, May 10, 2005 8:42 AM

To: Ruth McHargue

**Subject:** Progress Energy Docket 050078-EI

To CCA

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#### **Matilda Sanders**

From:

**Consumer Contact** 

Sent:

Friday, May 06, 2005 7:58 PM

To: Subject: Consumer Contact
General Comment/Question

May 06, 2005

Contact Information:

Name: Karen G Sensenig

Company:

Primary Phone: 727-545-3970 Secondary Phone: 727-510-4893 E-mail: ksensenig.1@juno.com

#### Comments:

I HEARD THAT PROGRESS ENERGY IS SEEKING MORE RATE HIKES!!!!! WHEN PRICES GO UP FOR US SMALL BUSINESSES, IF WE TRY TO RAISE COSTS TO OUR CUSTOMERS, THEY FIND SOMEONE ELSE. WE HAVE ALREADY LOST 5 CUSTOMERS IN JUST 1 WEEK BECAUSE WE TRIED TO RAISE MONTHLY PRICES BY ABOUTR \$5.00 BECAUSE OF THE PRICE IN GAS GOING UP. PROGRESS ENERGY NEEDS TO EAT SOME OF THEIR COST AND LET US ALONG. I WANT TO KNOW WHEN THE PSC IS GOING TO LOOK OUT FOR US AND NOT FOR THE MONOPOLY'S???????? THEY ARE MAKING MONEY, IT'S JUST THAT SOMEONE OR ALOT OF SOMEONE'S WANT MORE MONEY IN THEIR POCKET!!!!

YOU DID THE SAME THING WITH VERIZON!!!! LESS MONEY IN OUR POCKETS MEANS LESS MONEY SPENT ELSEWHERE. WHEN ARE YOU PEOPLE GOING TO GET THE MESSAGE!!!!!!!!!!!!! Yes, I wish to be contacted

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http://www.floridapsc.com/contact/contact\_form/contactform.cfm www.floridapsc.com

#### Kay Flynn

050078

From:

on behalf of Filings@psc.state.fl.us

To:

Costello, Jeanne

Subject:

RE: Docket No. 050078 Documents for Filing

Jeanne, since responses to PODs should not be filed with our division (they only go in the record if they're made exhibits at the hearing), I have detached the responses and forwarded them to our General Counsel's office.

Please let me know if questions.

Kay Flynn

----Original Message----

From: Costello, Jeanne [mailto:JCostello@CarltonFields.com]

Sent: Tuesday, May 24, 2005 5:02 PM

To: Filings@psc.state.fl.us

Cc: miketwomey@talstar.com; tperry@mac-law.com; jmcwhirter@mac-law.com; Jennifer Brubaker;

Mclean.harold@leg.state.fl.us; daniel.frank@sablaw.com; everett.boyd@sablaw.com;

james.bushee@sablaw.com; KSTorain@potashcorp.com; richzambo@aol.com

Subject: Docket No. 050078 Documents for Filing

Attached for filing and e-service on behalf of Progress Energy Florida are the following documents:

1. Progress Energy Florida's Response to Citizen's First Request for Production (No. 1-75); and

2. Progress Energy Florida, Inc.'s Notice of Service of Verification of Answers to OPC's First Set of Interrogatories (Nos. 1-57).

Jeanne Costello Legal Administrative Assistant Gary L. Sasso / James Michael Walls / John T. Burnett Carlton Fields 4221 W. Boy Scout Blvd. Tampa, FL 33607 Email: jcostello@carltonfields.com

Phone: (813) 223-7000 Fax: (813) 229-4133 www.carltonfields.com

#### State oState of Florida



# Hublic Serbice Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD

-M-E-M-O-R-A-N-D-U-M-

COMMISSION

DATE:

May 27, 2005

TO:

Chairman Braulio L. Baez Commissioner J. Terry Deason

Commissioner Rudolph "Rudy" Bradley

Commissioner Lisa Polak Edgar

FROM:

Sandy Moses, Scheduling Coordinator

RE:

Docket No.050078-EI – Petition for rate increase by Progress Energy Florida.

The facilities listed below have been reserved for the purpose of holding customer service hearings on the dates and times shown.

July 20, 2005

11:00 AM - 2:00 PM

Ocala City Council Chambers

City Hall

151 SE Osceola Avenue, Ocala

Contact: Fazillete Gonzalez 352-629-8504

July 21, 2005

9:00 AM - 1:00 PM

Sunshine Center Auditorium

330 5th Street N., St. Petersburg

Contact: Jackie Duart 727-893-7074

6:00 PM - 9:00 PM

Commissioners Assembly Room

Pinellas County Board of Commissioners

315 Court Street, 5th Floor, Clearwater Contact: Velyn Anderson 727-464-3465

For your convenience, attached are directions and maps to the locations. If you any questions please contact me at 413-6008.

Cc:

Office of General Counsel (Brubaker)

Division of Economic Regulation (Devlin, Willis)

Division of Regulatory Compliance and Consumer Assistance (DeMello)

Office of Public Information (Bloom)

Office of Hearing Reporter Services (Faurot)

Division of Commission Clerk & Administrative Services (Bayo, Purvis, Thompson, Docket File)

Attachments

Zeneveva Trujillo 20235 S.W. 132nd Ave. Miami, FL 33177 CRIGINAL

HET LINE OF THE PROBLEM OF THE STATE OF THE

05 JUN -7 MM 9: 03 60 JUN -7 AM 10: 20

COMMISSION CLERK

June 3, 2005

Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Re: Progress Energy and FPL's Request for Rate Increase

PLEASE DO NOT APPROVE IT

050078-E1

Dear Director:

It is my opinion, as a taxpayer, that Progress Energy and FPL's request should NOT be approved.

| CMP   | If their request is approved, these companies would not only recover their emergency funds used, because of last year's hurricanes, but they would be allowed to  |
|-------|---|
| СОМ   | profit from it.   |
| CTR   | Approving the increase would be UNFAIR to the public, especially since our  |
| ECR   | salaries remain the same.   |
| GUL 1 | DI DO NOT ADDROVE IT!   |
| OPC   | Please DO NOT APPROVE IT!   |
| MMS   | Sincerely   |
| RCA   | . The second of |
| SCR   | Zeneveva Trujillo   |
| SEC   | 20235 S.W. 132 <sup>nd</sup> Ave.<br>Miami, FL 33177  |
| OTH   | Within, TE 33177  |

State of Florida





Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

CLERK

DATE:

June 8, 2005

TO:

Commission Clerk and Administrative Services

FROM:

Jennifer S. Brubaker, Senior Attorney, Office of the General Counsel

RE:

050078-EI Petition for rate increase by Progress Energy Florida, Inc.

Pursuant to my conversation today with John Coffey, City Manager of the City of Indian Rocks Beach, please place the attached letter of objection in the correspondence side of Docket Number 050078- EI Progress Energy Florida, Inc.

Thank you.

Enclosure JSB/pz



# City of Indian Rocks Beach 1507 Bay Palm Boulevard • Indian Rocks Beach

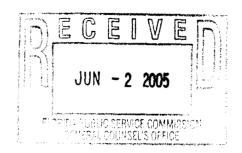
Administrative Offices (727) 595-2517

City Clerk's Office (727) 517-0204

Public Services (727) 595-6889 Community Development (727) 517-0404

May 31, 2005

Office of the General Counsel Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee FL 32399-0850



To Whom It May Concern:

Re: Petition for Rate Increase of Progress Energy Florida, Inc. Docket No. 050078

Please accept this letter on behalf of the City of Indian Rocks Beach as an official objection to the rate increase requested by Progress Energy Florida, Inc. The City of Indian Rocks Beach believes that Progress Energy Florida, Inc. has not properly maintained their infrastructure and equipment and, therefore, should not be permitted a rate increase until the corporation realigns expenditure patterns to address the continued high level of maintenance problems causing outages within the City of Indian Rocks Beach.

On Monday, May 23, 2005, Progress Energy Florida, Inc. held a meeting with the Pinellas County Barrier Island community leaders in which the attached Power Point presentation, entitled "A Powerful Partnership - Beach Communities and Progress Energy", was presented. Please note on the pages indicated (tabs) the high level of failure due to faulty equipment and the corresponding extremely large number of customers affected by outages due to faulty equipment. Additionally, on the third tabbed page, please find Progress Energy Florida's pie chart that shows the largest percentage of minutes of interruption was caused by faulty material from the period of January 2004 to April 2005. Also, please review attached photos of faulty utility poles and equipment identified during a brief tour of the city. Several transformers and other infrastructure have the appearance of "rust buckets" causing concern and alarm to residents who fear imminent failure.

May 31, 2005 Page 2

Consequently, the City of Indian Rocks Beach officially opposes the petition for rate increase by Progress Energy Florida, Inc. The corporation has continued to demonstrate a lack of proper stewardship over the infrastructure and equipment located throughout the City, and therefore, should not be rewarded with a rate increase until the outages caused by the faulty and/or improperly maintained equipment are dramatically decreased. Based upon the corporation's poor history of maintaining their infrastructure and equipment, the City suggests an independent electrical expert be required to supervise the corporation's attempt to upgrade the equipment that repeatedly causes disruptions of service to the residents, businesses and visitors of Indian Rocks Beach.

In public service,

City Manager

John W. Coffey

JWC/de

Cc: City Commission

Mary Karayianes, Finance Director

Deanne O'Reilly, City Clerk

Dean Scharmen, Public Services Director

# A Powerful Partnership

Beach communities & Progress Energy

Summer 2005



# **History of the Partnership**

- Partners for 100 years
- Customer support
- Reliable power
- Excellent storm response

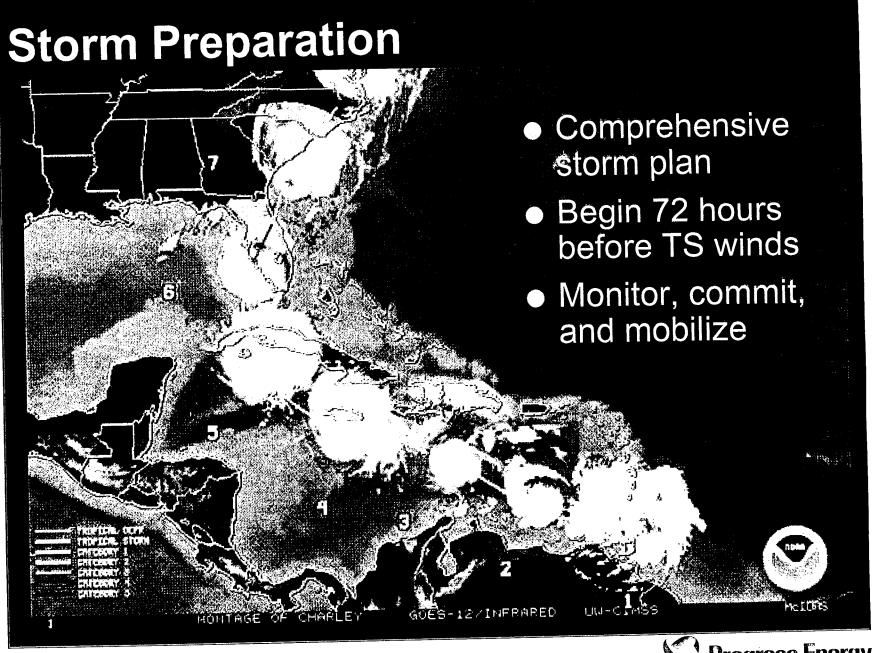




# **Agenda**

- Preparing for storm season
- Trees in your community
- Reliability
- Pending improvements
- Moving forward together







# Storm response



Damage assessment

Restore in priority order

Communicate with customers

County storm 
preparation
meeting



## Trees in your community

- Trees affect reliability
- Tree trimming program
- Goals:
  - 5-year cycle near transmission lines
  - 3-year cycle for other lines





#### **Progress to date**

- Madeira Beach north to Belleair Beach
  - 90 miles of line scheduled for trimming
  - 32 miles (35%) done
  - Complete by end of 2005
- From pole to house
  - Only if branch bearing down on wire
- Streetlights
  - Trim around wires, not for illumination



### **Progress to date**

#### St. Pete Beach/Treasure Island

- 52 miles scheduled for trimming
- 19 miles (36%) done
- Complete by end of 2005

#### From pole to house

Only if branch bearing down on wire

#### Streetlights

Trim around wires, not for illumination





### **Good trees**

**Bad trees** 

Oaks

Australian pine

Magnolia

Jacaranda

Camphor

Palms

**Progress Energy** 

Crape Mystle

Hawthorn

Yaupan Holly

O leander Bottlebrush

#### Long-term partnership

Plant the right tree in the right place

Consider mature height

Watch for power lines





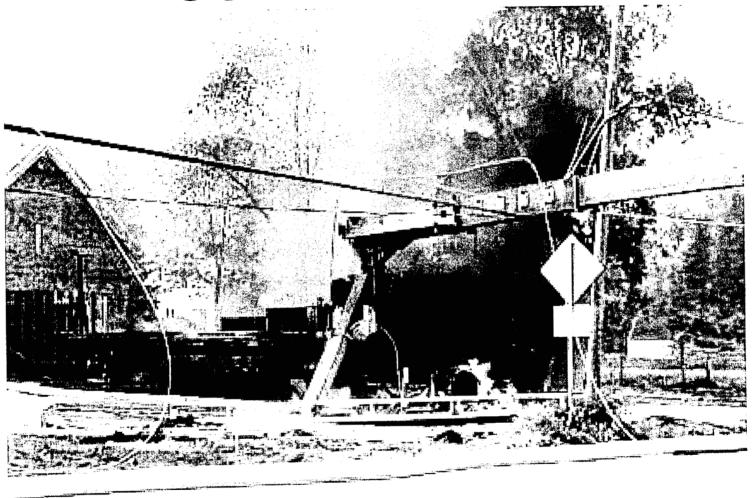
## **Accidents**

- Vehicle
- Down wire
- Construction
- Dig-ins



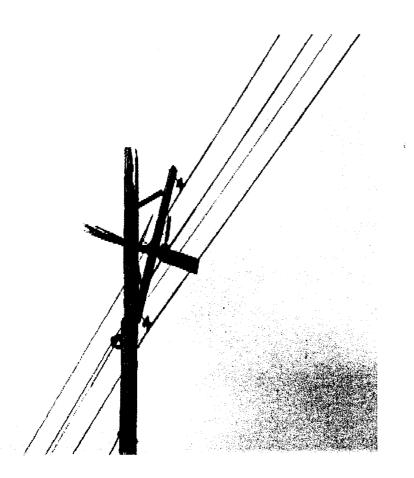


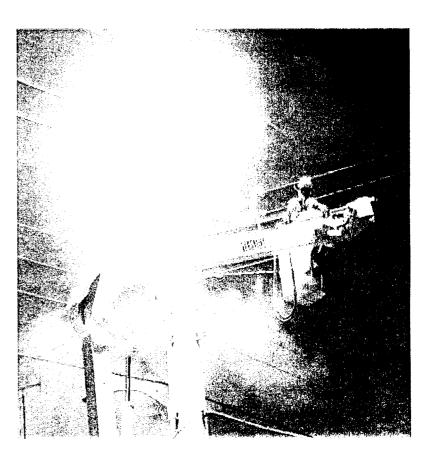
# Construction





# **Equipment Failure**

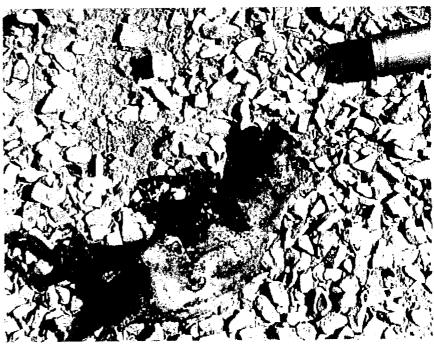






# **Animals**



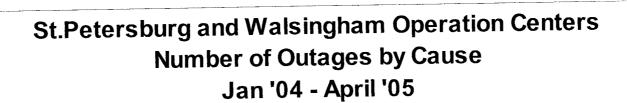


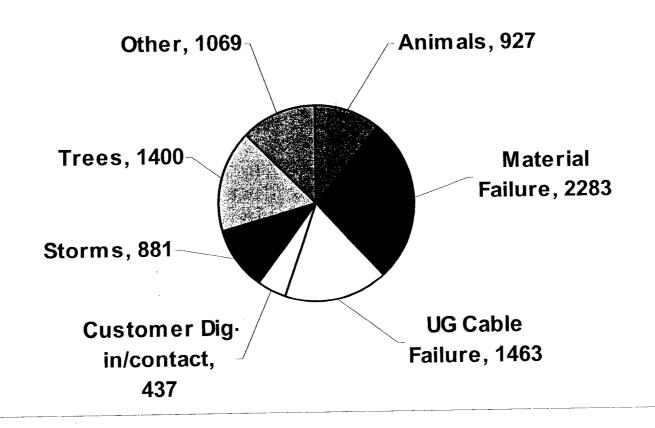


# **Storms**





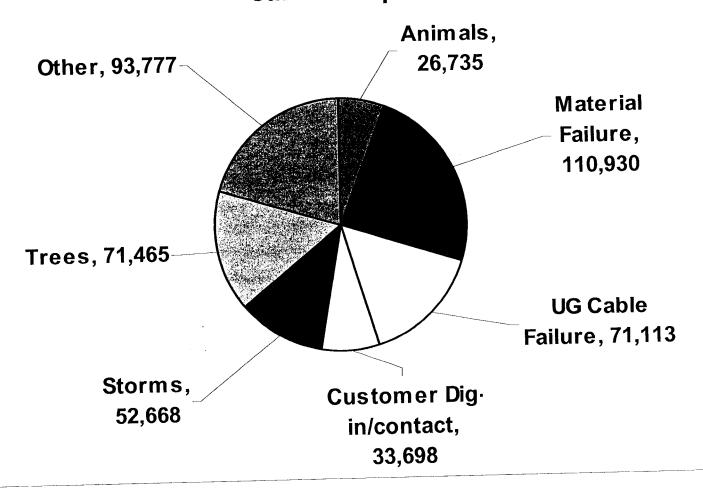






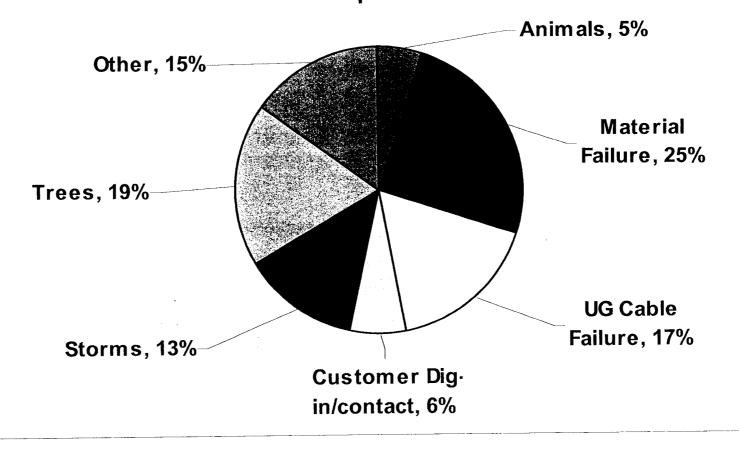
# St.Petersburg and Walsingham Operation Centers Customers Affected by Cause Jan '04 - April '05







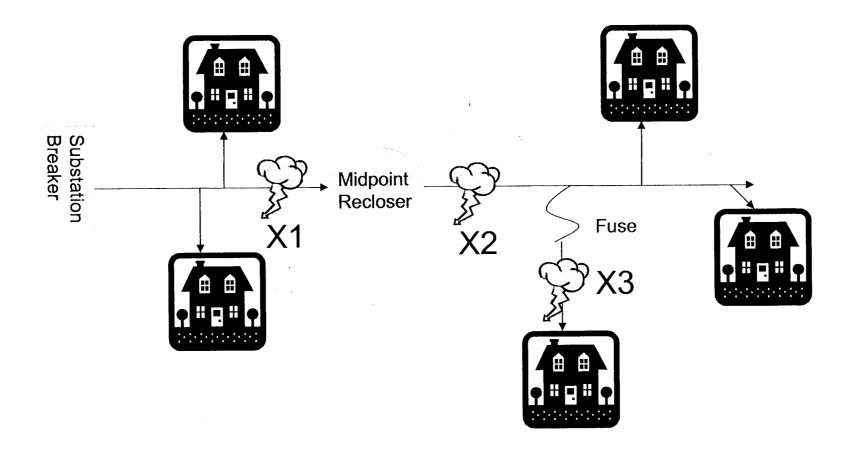
# St.Petersburg and Walsingham Operation Centers Minutes of Interruption by Cause Jan '04 - April '05





## **Progress Energy Response**

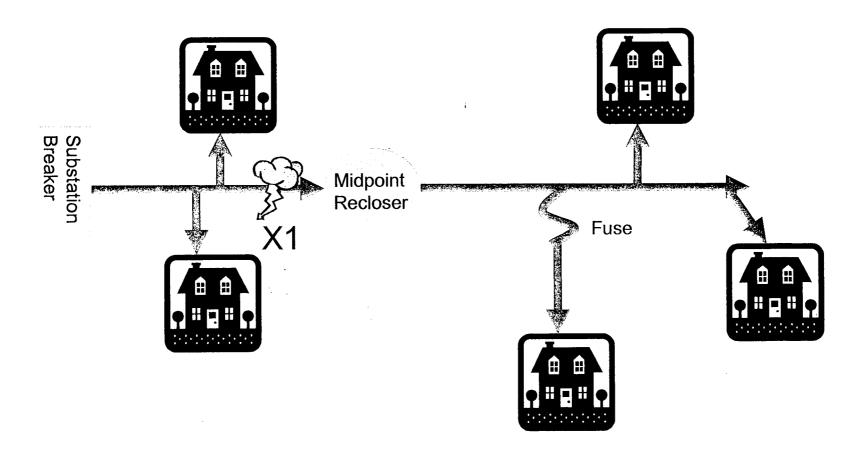
Coordination – what is it?





#### **Progress Energy Response**

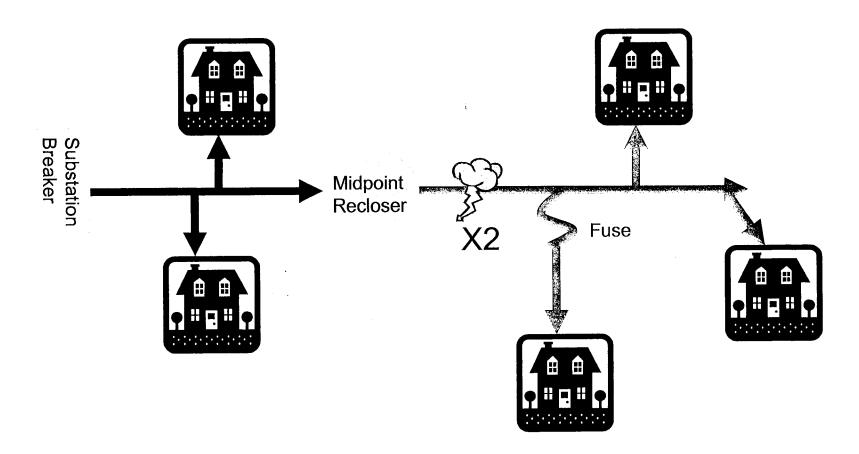
FAULT AT X1 – Permanent – everyone is out until fault is isolated or repairs are made





### **Progress Energy Response**

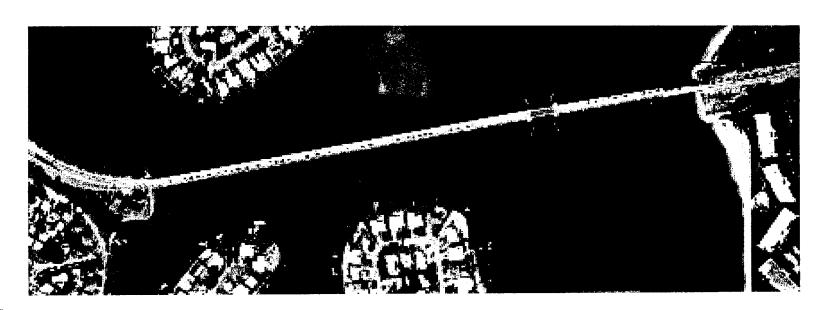
FAULT AT X2 – Permanent – Approximately half the customers on the feeder are out until repairs are made





### **Underground projects**

- Blind Pass road project
  - Completed 2004
- Pinellas Bayway Bridge replacement
  - Begins this year





### **Underground projects**



#### Indian Shores

Begins this spring

#### North Redington Beach

- Residential already complete
- Gulf Boulevard in the future

#### Redington Shores

Design complete this spring



### Road projects & other upgrades

#### Gulf Boulevard reconstruction

- Upgraded wires & lighting
- Completed earlier this year

#### John's Pass

- Upgrading underwater cable
- Begins this year

#### Treasure Island Causeway Bridge

- Upgrading underwater cable
- Fixed bridges completed in 2004
- Drawbridge begins this year



#### Other upgrades

- Madeira Beach
  - ▶ 140<sup>th</sup> Avenue
  - Pelican Lane
- Beach Walk & Memorial Causeway Bridge
  - Upgraded for bridge in 2003
  - Beach Walk construction begins this year
- Belleair Causeway Bridge
  - Begins in 2006



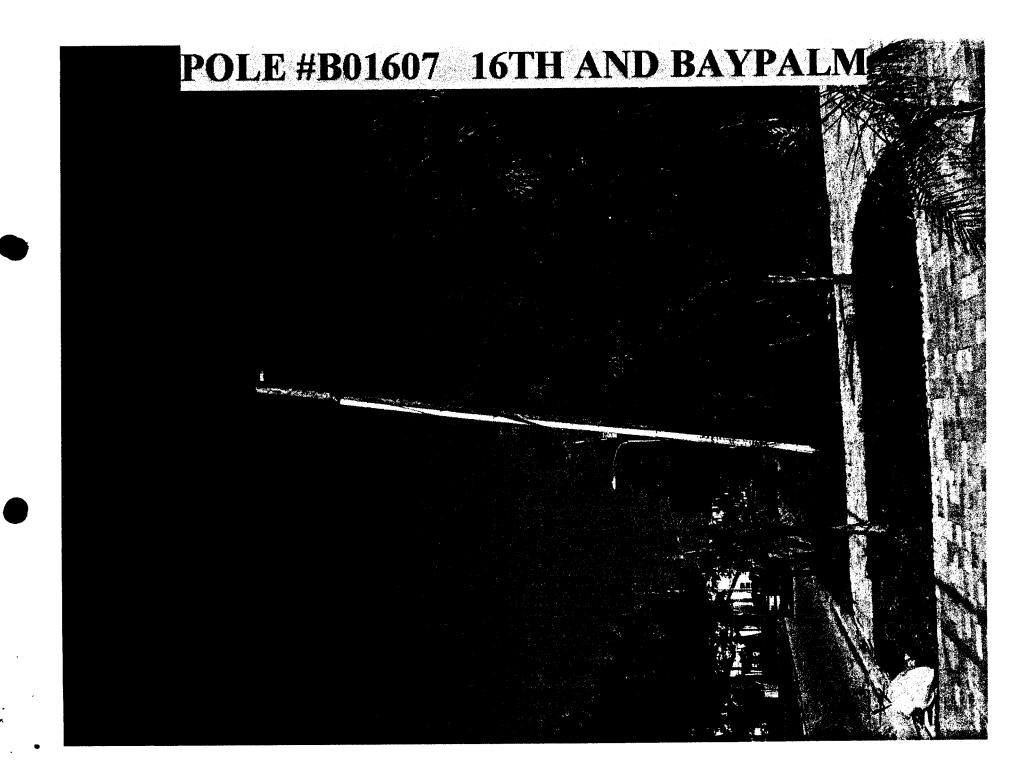
## **Looking Ahead**

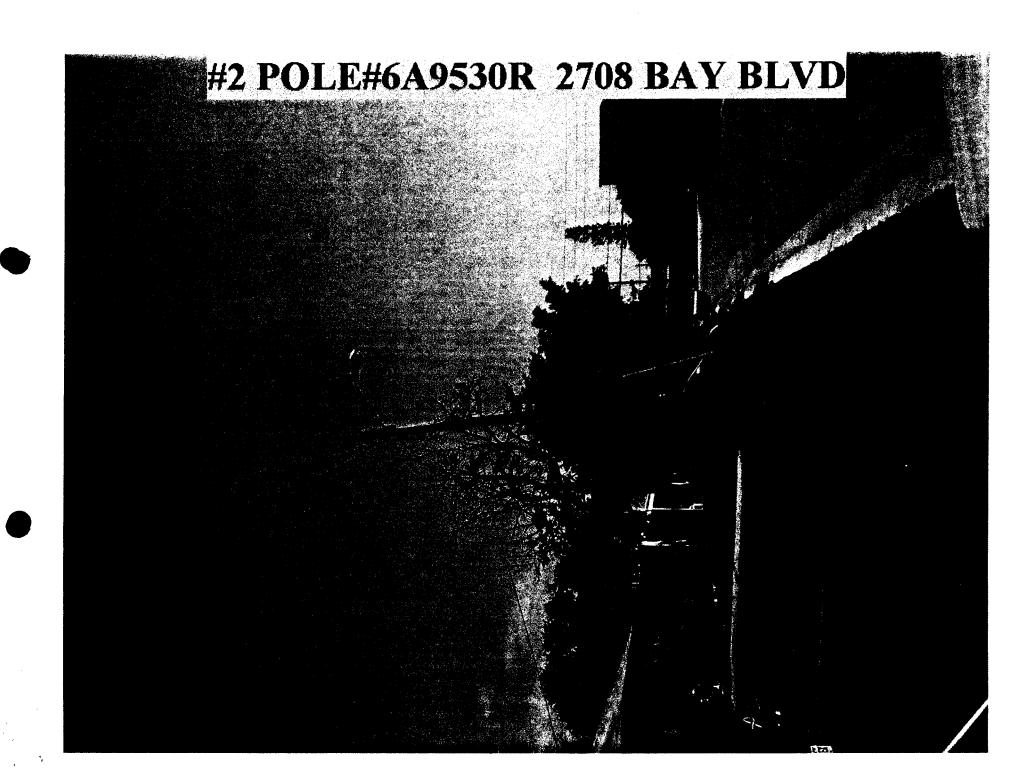


- Long-term benefits
- Move forward together



# 319 HARBOR DRIVE POLE#15962 SISTERED





Timolyn Henry\*\*\*\*\*1

#### **Timolyn Henry**

From:

Ruth McHargue

Sent:

Tuesday, June 14, 2005 4:29 PM

To: Cc: Timolyn Henry Matilda Sanders

Subject:

FW: General Comment/Question

Please add to docket file 050078

----Original Message----

From: Consumer Contact

Sent: Friday, June 10, 2005 4:38 PM

To: Consumer Contact

Subject: General Comment/Question

June 10, 2005

Contact Information:

Name: David Hopkins

Company:

Primary Phone: 7275172423

Secondary Phone:

E-mail: drhopkins3@yahoo.com

#### Comments:

I just received my electric bill from Progress Energy. They included a flyer indicating they had filed a rate increase request.

I think they probably need the portion related to replinishment of the storm reserve fund.

BUT the rest is unjustified.

1 If half is needed for new plants for increasing demand, then that means they are selling more electricity and that should generate more income. So why a rate increase??

2. I note that the total value of all 2004 compensation of the chrmn/CEO McGehee was about \$5 million. This is a significant part of the \$30 million increase PE wants to "continue to provide the level of service customers expect". No response is necessary

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.0; Q312461; .NET CLR 1.1.4322) http://www.psc.state.fl.us/contact/contact form/contactform.cfm www.psc.state.fl.us

CMP \_\_\_\_
COM \_\_\_
CTR \_\_\_
ECR \_I
GCL \_I
OPC \_\_\_

MMS\_\_\_\_

RCA \_\_\_\_

SCR \_\_\_\_

SEC \_\_\_\_

OTH \_\_\_\_



RECEIVED-FPSC

JUN 16 PM 2:50

June 16, 2005

COMMISSION CLERK

Blanca S. Bayo, Director Commission Clerk and Administrative Services 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Removal of Name from Service List; Docket No. 050078-EI

Dear Ms. Bayo:

Please remove the following name and address from the service list in the above referenced docket:

Progress Energy Florida, Inc. H. William Habermeyer, Jr. P.O. Box 14042 Saint Petersburg, FL 33733

Mr. Habermeyer is President of Progress Energy and indicated that he does not need to be receiving documents that others in the company are already receiving. Thank you for your assistance in this matter. If you have any questions, please feel free to contact me at (850) 222-8738.

Sincerely.

Lisa Stright

Regulatory Analyst for Progress Energy

#### ORIGINAL

RECEIVED - FPSC JUN 17 PM 12: 22 COMMISSION

CLFRK

GERHARD RH BROMBERG 11730 SHIPWATCH DR #501 LARGO FL 33774-3709

CMP \_\_\_\_
COM \_\_\_
CTR \_\_\_
ECR \_\_
ECR \_\_
GCL \_\_
OPC \_\_\_
MMS \_\_\_
RCA \_\_\_
SCR \_\_\_
SEC \_\_\_
OTH

Add to Docket file 950078

A note from ... GERHARD R BROMBERG year Sirs of my bill from Express Energy and of a pamphlet which they included evid the bill. Please note: They charge me 4,486 & per kw hom, but on the pamplet they state the current charge per Kw hour as 3,315 c. I think they either are lying one have been overlasping we for some time.

And now then want to raise their charpes!!! Reserve Officers Association of the United States "Preserving the Nation's Defense for Over 80 Years" 
www.roa.org



#### STATEMENT OF ELECTRIC SERVICE

2005

JUNE

ACCOUNT NUMBER

43377 41021

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-727-443-2641

WEB SITE: www.progress-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

#### GERHARD R BROMBERG

11730 SHIPWATCH DR APT 501 LARGO FL 33774

SERVICE ADDRESS

11730 SHIPWATCH DR APT 501 LARGO FL 33774 DUE DATE JUN 22 2005 TOTAL AMOUNT DUE

60.04

NEXT READ DATE ON OR ABOUT DEPOSIT AMOUNT

ON ACCOUNT

8.03

JUN 30 2005 NONE

53.41 THANK YOU

PIN: 393553924

#### METER READINGS

 METER NO.
 000960773

 PRESENT
 (ACTUAL)
 070840

 PREVIOUS
 (ACTUAL)
 070239

 DIFFERENCE
 000601

 TOTAL KWH
 601

PAYMENTS RECEIVED AS OF MAY 19 2005

RS-1 001 RESIDENTIAL SERVICE BILLING PERIOD..05-03-05 TO 05-31-05 28 DAYS

CUSTOMER CHARGE

ENERGY CHARGE

FIRST 1000 KWH 601 KWH a 4.48600¢ 26.96

ABOVE 1000 KWH 0 KWH a 5.48600¢ .00

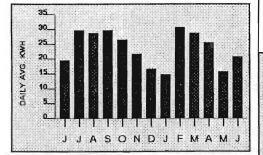
FUEL CHARGE 601 KWH a 3.91800¢ 23.55

\*TOTAL ELECTRIC COST GROSS RECEIPTS TAX 58.54 1.50

TOTAL CURRENT BILL

60.04 \$60.04

TOTAL DUE THIS STATEMENT



\_\_\_\_\_ ENERGY USE \_

DAILY AVG. USE - 21 KMH/DAY USE ONE YEAR AGO - 20 KMH/DAY \*DAILY AVG. ELECTRIC COST - \$2.09

Payment of your bill prior to the above due date will avoid a late payment charge of 1.5%.

Easy Efficient. Eco-friendly. Receive and pay your bill online at progress-energy.com/ebill.

Customer comments regarding Progress Energy Florida's quality of service or proposed rate increase may also be submitted to the following address: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Such comments should refer to Docket No. 050078-El. In addition, customers may contact Progress Energy Florida with questions or comments relating to the request through its Web site at progress-energy.com.

Any person requiring accommodation at the service hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at 1.850.413.6770 at least 48 hours prior to the meeting. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1.800.955.8771 (TDD).

#### **SUMMARY OF RATE SCHEDULE CHARGES**

A comparison of current residential rates and service charges and the proposed new rates and service charges are as follows:

#### PROGRESS ENERGY FLORIDA Current Vs. Proposed Charges

| Rate<br>Schedule | Type of Charge                              | Current<br>Rate | Proposed<br>Rate         |      |   |
|------------------|---|-----------------|--------------------------|------|---|
| SC-1             | Initial Connection - \$                     | 61.00           | 61.00                    |      |   |
|                  | Reconnection - \$                           | 28.00           | 28.00                    |      |   |
|                  | Transfer of Account - No LSA Contract - \$  | 28.00           | 28.00                    |      |   |
|                  | Transfer of Account - LSA Contract Required | - \$ 10.00      | 10.00                    |      |   |
|                  | Reconnect After Disconnect For Non-Pay -    |                 |                          |      |   |
|                  | Normal hours - \$                           | 40.00           | 40.00                    |      |   |
|                  | Reconnect After Disconnect For Non-Pay -    |                 |                          |      |   |
|                  | After hours - \$                            | 50.00           | 50.00                    |      |   |
|                  | Late Payment Charge                         | 1.50%           | . ,                      |      |   |
|                  | Returned Check Charge                       | > \$20 or 5     | % by Statute             |      |   |
| RS-1/            | Customer Charge - \$ per Line of Billing    |                 |                          |      |   |
| RST-1/           | Standard                                    | 8.03            | 8.03                     |      |   |
| RSS-1            | Seasonal (RSS-1)                            | 2.72            | 4.20                     |      |   |
|                  | Time of Use                                 | or to supremy   |                          |      |   |
|                  | Single Phase                                | 14.84           | 14.84                    |      |   |
|                  | Three Phase                                 | 20.28           | 14.84                    |      |   |
|                  | Customer CIAC Paid                          | 8.03            | 8.03                     |      |   |
|                  | TOU Metering CIAC - \$ One Time Charge      | 132.00          | 132.00                   |      |   |
|                  | Energy and Demand Charge - cents per KV     | NΗ              |                          |      |   |
|                  | Standard                                    | 0.015           |                          | 1)1  | 1 |
|                  | 0 - 1,000 KWH                               | 3,315           | The second second second | ical | 1 |
|                  | Over 1,000 KWH                              | 4.315           |                          |      |   |
|                  | Time of Use - On Peak                       | 10.431          | 11.471                   |      |   |
| 104              | Time of Use - Off Peak                      | 0.526           | 0.746                    |      |   |
| LS-1             | Customer Charge - \$ per Line of Billing    |                 |                          |      |   |
|                  | Standard                                    | 1.00            | 1.00                     |      |   |
|                  | Unmetered                                   | 1.09            | 1.09                     |      |   |
|                  | Metered                                     | 3.13            | 3.13                     |      |   |

#### ORIGINAL RECEIVED-FPSC

1119 AMBLE LANE CLEARWATER, FL 33755-3784 JUNE 13, 2005 Re: Docket \* 050078-EL

Michael Kinsey

U5 JUN 20 AM 10: 28

To Whom it MAY CONCERN:

COMMISSION

I AM WRITING to you because I been it to be absolutely Necessary. As a disabled elderly person on Social Security (Fixed income) I truly believe that Progress Energy Florida should not be granted the Huge percentage rate increase that they are requesting.

The consumers / customers of PROGRESS ENERGY FLORIDA DID NOT CAUSE the HURRICANES of 2004, Mother NATURE DID! PROGRES ENORGY FLORIDA CANNOT PROVIDE the SERVICES that they ALREADY PROMISE. PROGRESS ENERGY FLORIDA CUTS the Power; N certain ARRAS, supposedly, to upgrade their TRANSFORMERS AND LINES however they Do this without notifying the consumer/customer causing havoc in households that Re-Quire oxygen tanks etc for their well being AND health CMP AND MANY of US ELDERLY DISAble D/HANDICAPPED people Need COM Air to breathe comfortably without wheezing AND GASPING for breath (Does COO BILL Habermeyer CARE - No ! ) - (My power has been off AND ON AT LEAST 5 (Five) times since February 2005) Four of the times it was off 5 to 20 minutes which causes ALL the Digital clocks (over), microwave, ALARM ) to Go out AND have to be Reset It also causes phore Answering machines to go out which has to be reset every time. Some people really bout Appreciate having to hobble AROUND FROM ROOM to ROOM to make these resets etc

(PAGE 10+2) The power was supposedly

Deliberately cut off in our ARCA for over five (5) hours, the office of (Ceo BILL HABERMAYER Shows A complete LACK of interest - completely indifferent to the needs of us Elperly DISAbles/HAMOTCAPPED CONSUMERS/CUSTOMERS) IN MY OPINION PROGRESS Energy FLURIDA IS RIPPING Off US ELDERLY PEOPLE by charging more AND more for use of Electricity I truly feel the Progress Energy Florida exploits the consumers) Customers by sweaking higher rates into our bills , to the point where it makes me wonder if Progress Energys' tactics tall under criminal activity by those in Power At PROGRESS ENORGY FLORIDA. IN MY OPINION IT SMELLS OF AN ON GOING CONSPIRACY to bILK the thousands of ELDERLY Disable D/Hard Dicapped Consumors/custroomers out of more AND more movey from their tixed incomes from SocialSecurity torcing many of us to be unable to pay for our medications OR to DO WITHOUT FOOD AND DRINK - ONE WAY OR ANOTHER PROGRESS ENERGY FLORIDA ALWAYS SCENTS to Get its INCREASES - I HINK It is time for the Utility Commission to put a stop to these unusually High percentage rates / increases because those in Power there At PROGRESS Energy FLORIDA WANT MORE AND MORE of its other rate increases, for Progress Francy.

Thank you for you time and consideration IN this very important matter. Please act accorbingly !! Mechad Kensey PH.(727) 441-4836

(PAGE 2 of 2)





JUN 20 AM 10: 31

DIV. OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FLORIDA 32399-0850

TO WHOM IT MAY CONCERN;

RE: DOCKET NO. 050078-EL.

PROGRESS ENERGY HAS NO RIGHT TO ANY RATE INCREASES NOW OR IN THE FORESEEABLE FUTURE.

FIRST, THEY ARE A MONOPOLY! WE HAVE NO CHOICE, THEREFORE THERE IS NO COMPETITION AND THEY JUST RUN WILD.

SECOND, THEY PROVIDE NO REAL CUSTOMER SERVICE. THEIR EQUIPMENT IS FAR FROM UP-TO-DATE. EVERY TIME THE WIND BLOWS OR THERE IS A LITTLE RAIN, OUR POWER IN CITRA IS OUT. WITH HURRICANES FRANCIS AND JEANNE WE WERE WITHOUT POWER FOR EIGHT DAYS EACH. IT IS ALWAYS OUT FOR A LONGER THAN NECESSARY TIME. DURING LAST YEARS HURRICANES WE WERE WITHOUT POWER ON TWO HURRICANES. THE SERVICE THE CUSTOMERS RECEIVE IS DIRECTLY RELATED TO AN AREAS DENSITY OR LACK THERE OF. IN THE LESS POPULATED AREAS THEY DO NOT EVEN TRY TO GET POWER TO FIRE STATIONS, MEDICAL RESPONSE TEAMS OR ANY OTHER LIFE SUPPORTING OR SAVING PERSONNEL. AS FOR THE POOR CUSTOMERS (THAT ALWAYS ENDS UP OUR LOSS AND OUR COST), BUT WE PAY THE SAME OR HIGHER RATES, THAN AREAS OF DENSER POPULATION AND RECEIVE FAR LESS TIMELY SERVICE.

WE LOST WELL IN EXCESS OF \$100.00 OF PERISHABLE FOODS, AS DID OUR FRIENDS AND NEIGHBORS. NO ONE AT PROGRESS ENERGY OFFERED TO HELP US WITH ANY OF THAT.

HURRICANES AND THEIR RESULTING DAMAGES ARE NOT FOREIGN TO FLORIDA UTILITY COMPANIES. PERHAPS THEY NEED TO BUDGET FOR THESE EXPENSES OF DOING BUSINESS. THEY ARE TRYING TO DO THE SAME THING TO RECOUP THEIR LOSSES AS ARE THE INSURANCE COMPANIES. THEY ARE TRYING TO CHARGE THE CUSTOMERS AGAIN.

THIS IS ALL JUST LIKE TAXES. HOW MUCH OF THESE COSTS DO YOU

CMP

COM

ECR GCL

OPC

IMMS RCA

SCR

ОТН

THINK THE GENERAL PUBLIC CAN ASSUME THE BURDEN OF. MAYBE THE UTILITIES NEED TO SPEND SOME OF THEIR HUGE PROFITS AND BUY SOME INSURANCE TO PROTECT THEIR INTERESTS LIKE WE HAVE TO.

THANK HEAVENS FOR THE FLORIDA PUBLIC SERVICE COMMISSION, LETS SEE YOU EXERT YOUR AUTHORITY AND PROTECT YOUR CITIZENS. AFTER ALL, THAT IS YOUR JOB TO WORK FOR US.

I AND MY HUSBAND HAVE BEEN RESIDENTS OF FLORIDA FOR 35 YEARS, AND THE COSTS OF LIVING ARE GETTING VERY DIFFICULT TO SWALLOW.

IF YOU WISH TO DISCUSS THIS MATTER FURTHER, FEEL FREE TO CALL ME AT (662)369-2115 OR (813)309-2581.

MOST SINCERELY,

MARCIA DENSON-STRONG

THEY HAVE HAD 10+ YEARS Since "Andrew" To Re-BUILD THEIR RESERVE FUND.

Jancia Denson Strong

WHO ARE THEY KIDDING?

# CHARLES J. RUTZ JANET C. RUTZ

MECHVED-1780

JUN 24 PM 1:20

DOMMISSION June 20 CLOBRK

Director Division of the Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

050078-E1

RE: Docket 050078-EL

Dear Director.

We are residents of the State of Florida and maintain a summer home in Massachusetts. We are writing you about the above proposed rate increase requested by Progress Energy.

We live in a time that our nation is under extreme pressure to reduce our dependency on fossil fuels. Progress Energy has told us in their attached brochure that 50% of the rates increase will be for new power plants to meet the increasing customer demand. Before I granted them this increase the State of Florida and Progress Energy need to take the lead on energy conservation. We are making this comment because of our first hand experience with renewable energy.

On July 2004, we had Photovoltaic cells installed on the roof of our home in Massachusetts. The installation was partially reimbursed by a program funded by the state and the local power company. To date this 2.5 KW renewable resource system has produced 3,700 KW of electricity or about 35% of our yearly electrical requirement. Remember, these results were achieved in a geographic area with many days of limited sunlight. With this is mind, We wanted to install the same system in our Florida home and have been searching for a similar program in the State of Florida since our expected days of strong sunlight far surpasses that of Massachusetts. Except for an expired solar hot water program our sunshine state has **NO** program for installing renewable resource Photovoltaic Systems on the roofs of homes or businesses.

The background for this divergence of programs is that Massachusetts has deregulated power system. The local power company is an electrical distribution company. Therefore, they are not in the power generating business only the power distribution business and are ambivalent about the renewable energy program such as Photovoltaic or Wind. Since Progress Energy is both the energy distributor and electrical generator they have NO incentive to energy conservation. This is why PSC need to step in to provide this type of a plan for energy conservation for the citizens of Florida.

2694 Brattle Lane Clearwater, Florida 33761 Tel. 727-784-0070 Fax. 727-772-0159 15 Edmester Drive Wellfleet, Massachusetts 02667 Tel. 508-349-0070 Fax. 508-349-9510

E-Mail: CRutz13@msn.com

COM

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If you approve what Progress Energy is asking for to build additional generation capacity, you are allowing them to spend over one hundred million dollars to build plants that may have limited or no value in the future due to the limited fossil fuel supply. I propose that you allow the rate increase **but** those funds are earmarked only to subsidize installation of renewable sources such as Photovoltaic Systems. This will reduce the need for additional generating capacity. This would allow hundreds of thousands of homeowner to partner up with the state and Progress Energy in order to have the ability to produce part of their own power requirements and really make a difference on reducing our countries dependence on fossil fuels.

Thank you for your time on this matter.

Sincerely yours.

Charlie & Jan Rutz



DISTRIBUTION CENTER

05 JUN 24 AM 9: 33

June 3, 2005

Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

SJUN 24 PM 1: 20
COMMISSION
COMMISSION

Progress Energy and FPL's Request for Rate Increase

Dear Director:

Re:

It is my opinion, as a taxpayer, that Progress Energy and FPL's request should NOT be approved.

If their request is approved, these companies would not only recover their emergency funds used, because of last year's hurricanes, but they would be allowed to profit from it.

Approving the increase would be UNFAIR to the public, especially since our salaries remain the same.

#### Please DO NOT APPROVE IT!

PLEASE DO NOT APPROVE IT

| CMP   |   |
|-------|---|
| COM   |   |
| CTR   | 1 |
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|------|--------|-------------------|------|------|
|      | Schein |                   |      |      |
| 8005 | S.W.   | 107 <sup>th</sup> | Ave, | #310 |

Miami, FL 33173

Sincerely,

Jeff Scheinhoft 8005 S.W. 107th Ave., #310 Miami, FL 33173

## ORIGINAL

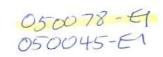
DISTRIBUTION CENTER

05 JUN 24 AM 9: 37

COMMISSION CLERK

June 3, 2005

Director
Division of the Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850



Re:

Progress Energy and FPL's Request for Rate Increase

PLEASE DO NOT APPROVE IT

Dear Director:

It is my opinion, as a taxpayer, that Progress Energy and FPL's request should NOT be approved.

If their request is approved, these companies would not only recover their emergency funds used, because of last year's hurricanes, but they would be allowed to profit from it.

Approving the increase would be UNFAIR to the public, especially since our salaries remain the same.

Please DO NOT APPROVE IT!

Sincerely,

Maria Estrada

260 N.W. 107<sup>th</sup> Ave, #210

Miami, FL 33172

Maria Estrada 260 N.W. 107th Ct. Miami, FL 33172

CMP \_\_\_\_ COM \_\_\_\_ CTR \_\_\_

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OTH

| Rate<br>Schedule | Type of Charge  | Current<br>Rate | Prenosed     |
|------------------|---|-----------------|--------------|
|                  | CS-2, CST-2 -<br>\$ per KW LF adjusted Demand   | 2.31            | 2.31         |
|                  | CS-3, CST-3 -<br>\$ per KW of Contract Demand<br>Delivery Voltage Credits - \$ per KW | 2.31            | 2.31         |
|                  | Primary   | 0.27            | 0.40         |
|                  | Transmission  | 0.63            | 1.01         |
|                  | Premium Distribution Charge - \$ per KW Energy Charge - cents per KWH                 | 0.74            | 1.18         |
|                  | Standard  | 0.982           | 1.160        |
|                  | Time of Use - On Peak   | 1.828           | 1.929        |
|                  | Time of Use - Off Peak  | 0.526           | 0.746        |
|                  | Meter Voltage Adjustment - % of Demand &  |                 |              |
|                  | Primary<br>Transmission   | 1.0%            | 1.0%         |
|                  | Power Factor - \$ per KVar  | 2.0%            | 2.0%         |
|                  | Equipment Rental -  | 0.20            | 0.25         |
|                  | % of Installed Equipment Cost   | 1.67%           | 1.67%        |
| IS-1/IS-2        | Customer Charge - \$ per Line of Billing  | 1.07 /0         | 1.07 /0      |
| IST-1/IST-2      |   | 255.64          | 255.64       |
|                  | Primary   | 379.34          | 379.34       |
|                  | Transmission  | 907.50          | 907.50       |
|                  | Demand Charge - \$ per KW   |                 |              |
|                  | Standard  | 4.70            | 5.84         |
|                  | Time of Use   |                 |              |
|                  | Base  | 0.74            | 1.05         |
|                  | On Peak   | 4.11            | 4.79         |
|                  | Interruptible Demand Credit<br>IS-1, IST-1 - \$ per KW                                |                 |              |
|                  | of Billing Demand   | 3.37            | Withdrawn    |
|                  | IS-2, IST-2 - \$ per KW   | 3.37            | withdrawn    |
|                  | LF adjusted Demand  | 3.08            | 3.08         |
|                  | Delivery Voltage Credits - \$ per KW  | 0.00            | 0.00         |
|                  | Primary   | 0.27            | 0.40         |
|                  | Transmission  | 0.63            | 1.01         |
|                  | Premium Distribution Charge - \$ per KW   | 0.74            | 1.18         |
|                  | Energy Charge - cents per KWH   |                 |              |
|                  | Standard  | 0.650           | 0.808        |
|                  | Time of Use - On Peak   | 0.922           | 0.946        |
|                  | Time of Use - Off Peak  Motor Voltage Adjustment 9/ of Demand 8                       | 0.526           | 0.746        |
|                  | Meter Voltage Adjustment - % of Demand & Primary                                      |                 |              |
|                  | Transmission  | 1.0%<br>2.0%    | 1.0%<br>2.0% |
|                  | Power Factor - \$ per KVar  | 0.20            | 0.25         |
|                  | Equipment Rental -  | 0.20            | 0.23         |
| LS-1             | % of Installed Equipment Cost<br>Customer Charge - \$ per Line of Billing             | 1.67%           | 1.67%        |
|                  | Unmetered   | 1.09            | 1.09         |
|                  | Metered   | 3.13            | 3.13         |
|                  | Energy and Demand Charge - cents per KWH  |                 | 0.10         |
|                  | Standard  | 1.446           | 1.802        |
|                  | Fixture & Maintenance Charges - \$ per fixture  | e Varies        | by type      |
|                  | Pole Charges - \$ per pole  |                 | s by type    |
|                  | Other Fixture Charge Rate -   |                 |              |
|                  | % of Installed Fixture Cost   | 1.46%           | 1.46%        |
|                  | Other Pole Charge Rate -<br>% of Installed Pole Cost                                  | 1 070/          | 1.070/       |
|                  | to or merguen loss cost   | 1.67%           | 1.67%        |

| Rate<br>Sche | Type of Charge                              | Currest<br>Rate | Propos<br>Rate |
|--------------|---|-----------------|----------------|
| SS-1         | Customer Charge - \$ per Line of Billing    |                 |                |
|              | Secondary                                   | 92.29           | 92.29          |
|              | Primary                                     | 215.99          | 215.99         |
|              | Transmission                                | 744.15          | 744.15         |
|              | Customer Owned                              | 74.42           | 74.42          |
|              | Base Rate Energy Customer Charge -          | /4.42           | /4.4           |
|              | cents per KWH                               | 0.633           | 0.74           |
|              | Distribution Charge - \$ per KW             | 0.033           | 0.7            |
|              | Applicable to Specified SB Capacity         | 1 36            | 2.9            |
|              | Generation and Transmission Capacity Charc  |                 | 2.9.           |
|              | Greater of : - \$ per KW                    | е               |                |
|              |   |                 |                |
|              | Monthly Reservation Charge                  | 0.750           | 0.00           |
|              | Applicable to Specified SB Capacity         |                 | 0.69           |
| 00 0         | Peak Day Utilized SB Power Charge:          | 0.361           | 0.33           |
| SS-2         | Customer Charge - \$ per Line of Billing    |                 |                |
|              | Secondary                                   | 278.33          | 278.33         |
|              | Primary                                     | 402.02          | 402.02         |
|              | Transmission                                | 930.19          | 930.19         |
|              | Customer Owned                              | 260.45          | 260.49         |
|              | Base Rate Energy Customer Charge -          |                 |                |
|              | cents per KWH                               | 0.633           | 0.74           |
|              | Distribution Charge - \$ per KW             | 0,000           | 0.,            |
|              | Applicable to Specified SB Capacity         | 1.36            | 2.97           |
|              | Generation and Transmission Capacity Charg  |                 | 2.07           |
|              | Greater of : - \$ per KW                    |                 |                |
|              | Monthly Reservation Charge                  |                 |                |
|              | Applicable to Specified SB Capacity         | 0.758           | 0.69           |
|              | Peak Day Utilized SB Power Charge of:       | 0.750           | 0.03           |
|              | Interruptible Capacity Credit - \$ per KW   | 0.501           | 0.50           |
|              | Monthly Reservation Credit                  | 0.642           | 0.00           |
|              | Daily Demand Credit                         | 0.642           | 0.30           |
| SS-3         |   | 0.306           | 0.14           |
| 33-3         | Customer Charge - \$ per Line of Billing    | 00.00           |                |
|              | Secondary                                   | 92.29           | 92.29          |
|              | Primary                                     | 215.99          | 215.99         |
|              | Transmission                                | 744.15          | 744.15         |
|              | Customer Owned                              | 74.42           | 74.42          |
|              | Base Rate Energy Customer Charge -          |                 |                |
|              | cents per KWH                               | 0.633           | 0.74           |
|              | Distribution Charge - \$ per KW             |                 |                |
|              | Applicable to Specified SB Capacity         | 1.36            | 2.97           |
|              | Generation and Transmission Capacity Charge | е               |                |
|              | Greater of : - \$ per KW                    |                 |                |
|              | Monthly Reservation Charge                  |                 |                |
|              | Applicable to Specified SB Capacity         | 0.758           | 0.69           |
|              | Peak Day Utilized SB Power                  | 0.700           | 0.00           |
|              | Charge of:                                  | 0.361           | 0.33           |
|              | Curtailable Capacity Credit - \$ per KW     | 0.501           | 0.55           |
|              | Monthly Reservation Credit                  | 0.321           | U 33           |
|              | Daily Demand Credit                         | 0.321           | 0.23           |
| Source MEI   | R E14 Supplement Schedule (new release)     | 0.103           | 0.11           |
| Journey WIII | rein adbienneur achennie (new release)      |                 |                |



People. Performance. Excellence.

DEF-015-05-5/05 302005 Progress Unergy Herida, Inc.

#### **Notice of Rate Case** and Service Hearings



#### COMMERCIAL/ INDUSTRIAL

The relentless pursuit of excellence in the service we provide our Florida customers is in the forefront of everything we do at Progress Energy. To ensure that electric system investments continue to meet customer and regulatory expectations for reliability and performance, we have filed a request with the Florida Public Service Commission (FPSC) for a new base rate plan beginning Jan 1, 2006

The company is seeking to increase base rates by roughly \$206 million annually to support new power plants, increase the storm reserve fund and better reflect the costs of providing reliable service to our customers in one of the fastest-growing regions of the country. If approved, the increase would raise a monthly residential customer bill of 1.000 kilowatt-hours by \$3.79, or about 4 percent.

We have not increased our base rates in 12 years. In order to meet the growing electricity demands of our customers, and to maintain superior reliability, we must increase our base rates.

We have added 350,000 new retail customers and more than one-third of our current power plant capacity during the last decade. Yet our current base rates are more than 9 percent lower than in 1994

Progress Energy Florida intends to continue the substantial investments made during the last four years to provide superior reliability and meet the challenges of customer growth, as well as increased per-person usage of electricity. The cost of generating, transmitting and distributing electricity and providing customer service has increased dramatically over the last decade. Among the largest components are the following:

- Roughly half of the requested amount is for new power plants needed to meet increasing customer electricity demand and new regulatory reserve expectations. 103 millions
- About \$50 million represents the company's recommended annual. storm reserve fund contribution. Given last year's storm season, it is clear the amount collected for the storm reserve must be increased from the current \$6 million per year.
- Another \$30 million is needed for Progress Energy Florida to continue to provide the level of service customers expect. Reliability and customer service have been improved dramatically during the last four years. This increase will help ensure that reliability and service is maintained at the superior levels that have been achieved.



•Round \$22 million of the requested amount is to remove out-of-use sided power plants from sites, and to return those sites to their original condition. It will also be used for depreciation costs to reflect wear and tear on facilities the company placed in service.

The FPSC has scheduled a public technical hearing on the request beginning on September 7, 2005 at 9:30 a.m. in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida.

#### RATE REVIEW INFORMATION

As part of our rate request, Progress Energy Florida has submitted minimum filing requirements or MFRs, which provide additional support for Progress Energy Florida's request. This information is available for review during normal business hours at the following locations:

Progress Energy Florida 100 Central Avenue St. Petersburg, FL 33701 Ocala Public Library 15 East Osceola Avenue Ocala, FL 34471

Clearwater Public Library 100 North Osceola Avenue Clearwater, FL 33755 Winter Park Public Library 460 East New England Avenue Winter Park, FL 32789

Leon County Public Library 200 West Park Avenue Tallahassee, FL 32301

In addition, a summary or synopsis of our rate request is available for review during normal business hours at the main branches of the public libraries in each of the 35 counties in Progress Energy Florida's service territory.

#### **RATE REVIEW SERVICE HEARINGS**

During a rate review, public hearings are held to give utility customers an opportunity to provide their views regarding the utility's requested rate increase or regarding the quality of service before members of the FPSC. Customers who wish to present testimony are urged to appear at the beginning of the hearing, since the hearing may be adjourned early if no witnesses are present to testify. Hearings will be held at the following locations and times:

#### 0cala

July 20, 2005, 11 a.m. City Council Chambers, City Hall, 2nd Floor 151 SE Osceola Avenue P.O. Box 1270 Ocala, Florida 34478

#### Clearwater

July 21, 2005, 6 p.m. Commissioners Assembly Room Pinellas County Board of Commissioners 315 Court Street, 5th Floor Clearwater, Florida 34616

#### St. Petersburg

July 21, 2005, 9 a.m. Sunshine Center Auditorium 330 5th Street N. St. Petersburg, Florida 33701

#### Tallahassee

September 7, 2005, 9:30 a.m. Room 148, Betty Easley Conference Center 4075 Esplanade Way Tallahassee, Florida 32399 Customer comments regarding Progress Energy Florida's quarter of service or proposed rate increase may also be submitted to following address: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Such comments should refer to Docket No. 050078-El. In addition, customers may contact Progress Energy Florida with questions or comments relating to the request through its Web site at progress-energy.com.

Any person requiring accommodation at the service hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at 1.850.413.6770 at least 48 hours prior to the meeting. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1.800.955.8771 (TDD).

#### SUMMARY OF RATE SCHEDULE CHARGES

A comparison of current rates and service charges and the proposed new rates and service charges are as follows:

#### PROGRESS ENERGY FLORIDA Current Vs. Proposed Charges

| Rate<br>Schedule | Type of Charge                             | Current<br>Rate | Proposed<br>Rate |
|------------------|--|-----------------|------------------|
| SC-1             | Initial Connection - \$                    | 61.00           | 61.00            |
|                  | Reconnection - \$                          | 28.00           | 28.00            |
|                  | Transfer of Account - No LSA Contract - \$ | 28.00           | 28.00            |
|                  | Transfer of Account -LSA Contract Required | -\$ 10.00       | 10.00            |
|                  | Reconnect After Disconnect For Non-Pay -   |                 |                  |
|                  | Normal hours - \$                          | 40.00           | 40.00            |
|                  | Reconnect After Disconnect For Non-Pay -   |                 |                  |
|                  | After hours - \$                           | 50.00           | 50.00            |
|                  | Late Payment Charge                        | 1.50%           | \$5 or 1.5%      |
|                  | Returned Check Charge                      | > \$20 or 5%    | by Statute       |
| TS-1             | Temporary Service Extension - Monthly \$   | 104.00          | 227.00           |
| GS-1/            | Customer Charge - \$ per Line of Billing   |                 |                  |
| GST-1            | Standard                                   |                 |                  |
|                  | Unmetered                                  | 5.99            | 5.99             |
|                  | Secondary                                  | 10.62           | 10.62            |
|                  | Primary                                    | 134.31          | 134.31           |
|                  | Transmission                               | 662.48          | 662.48           |
|                  | Time of Use                                |                 |                  |
|                  | Single Phase                               | 17.42           | 17.42            |
|                  | Three Phase                                | 22.87           | 17.42            |
|                  | Customer CIAC Paid                         | 10.62           | 10.62            |
|                  | Primary                                    | 141.12          | 141.12           |
|                  | Transmission                               | 669.28          | 669.28           |
|                  | TOU Metering CIAC - \$ One Time Charge     | 132.00          | 132.00           |
|                  | Energy and Demand Charge - cents per KV    |                 |                  |
|                  | Standard                                   | 3.648           | 4.124            |
|                  | Time of Use - On Peak                      | 10.431          | 11.471           |
|                  | Time of Use - Off Peak                     | 0.526           | 0.746            |
|                  | Premium Distribution Charge - cents per K  | WH 0.504        | 0.800            |

| Rate<br>Sch | Type of Charge   | Current<br>Rate  | Proposed<br>Rate |
|-------------|--|------------------|------------------|
|             | Meter Voltage Adjustment - % of Demand & I                   | Energy Cha       | raes             |
|             | Primary  | 1.0%             | 1.0%             |
|             | Transmission   | 2.0%             | 2.0%             |
|             | Equipment Rental -   |                  |                  |
|             | % of Installed Equipment Cost                                | 1.67%            | 1.67%            |
| GS-2        | Customer Charge - \$ per Line of Billing                     |                  |                  |
|             | Standard   |                  |                  |
|             | Unmetered  | 5.99             | 5.99             |
|             | Metered  | 10.62            | 10.62            |
|             | Energy and Demand Charge - cents per KWH                     |                  |                  |
|             | Standard   | 1.369            | 1.978            |
| 000 4/      | Premium Distribution Charge - cents per KWH                  | 0.101            | 0.162            |
| GSD-1/      | Customer Charge - \$ per Line of Billing                     |                  |                  |
| GSDT-1      | Standard   | 10.00            | 10.00            |
|             | Secondary  | 10.62            | 10.62            |
|             | Primary  | 134.31           | 134.31           |
|             | Transmission   | 662.48           | 662.48           |
|             | Time of Use  | 17.40            | 17.40            |
|             | Secondary  | 17.42<br>10.62   | 17.42<br>10.62   |
|             | Secondary - Customer CIAC paid                               | 141.12           | 141.12           |
|             | Primary  Reimany Customer CIAC paid                          |                  |                  |
|             | Primary - Customer CIAC paid<br>Transmission                 | 134.31<br>669.28 | 134.31<br>669.28 |
|             |  | 662.48           | 662.48           |
|             | Transmission Customer CIAC paid<br>Demand Charge - \$ per KW | 002.40           | 002.40           |
|             | Standard   | 3.45             | 4.16             |
|             | Time of Use  | 3.43             | 4.10             |
|             | Base   | 0.85             | 1.05             |
|             | On Peak  | 2.57             | 3.11             |
|             | Delivery Voltage Credits - \$ per KW                         | 2.37             | 3.11             |
|             | Primary  | 0.27             | 0.40             |
|             | Transmission   | 0.63             | 1.01             |
|             | Premium Distribution Charge - \$ per KW                      | 0.03             | 1.18             |
|             | Energy Charge - cents per KWH                                | 0.7 1            | 1.10             |
|             | Standard   | 1.503            | 1.810            |
|             | Time of Use - On Peak  | 3.316            | 3.786            |
|             | Time of Use - Off Peak                                       | 0.526            | 0.746            |
|             | Meter Voltage Adjustment - % of Demand &                     |                  |                  |
|             | Primary  | 1.0%             | 1.0%             |
|             | Transmission   | 2.0%             | 2.0%             |
|             | Power Factor - \$ per KVar                                   | 0.20             | 0.25             |
|             | Equipment Rental - % of Installed                            |                  |                  |
|             | Equipment Cost   | 1.67%            | 1.67%            |
| CS-1/CS-2   |  |                  |                  |
| CS-3/       | Customer Charge - \$ per Line of Billing                     |                  |                  |
| CST-1/      | Secondary  | 69.61            | 69.61            |
| CST-2/      | Primary  | 193.30           | 193.30           |
| CST-3       | Transmission   | 721.46           | 721.46           |
|             | Demand Charge - \$ per KW                                    |                  |                  |
|             | Standard   | 5.56             | 6.57             |
|             | Time of Use  |                  |                  |
|             | Base   | .83              | 1.05             |
|             | On Peak  | 4.68             | 5.52             |
|             | Curtailable Demand Credit                                    |                  |                  |
|             | CS-1, CST-1 -  | 0.00             | AAC              |
|             | \$ per KW of Curtailable Demand                              | 2.33             | Withdrawr        |



#### STATEMENT OF ELECTRIC SERVICE

JUNE

ACCOUNT NUMBER

45449 43397

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-407-629-1010

WEB SITE: www.progress-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

CHARLES F DANIEL

3015 AARON BURR AVE APT A WINTER PARK FL 32792

SERVICE ADDRESS 3015 AARON BURR AVE APT A

WINTER PARK FL 32792 DUE DATE JUN 28 2005 **TOTAL AMOUNT DUE** 

**NEXT READ** DATE ON OR ABOUT

JUL 06 2005

**DEPOSIT AMOUNT** 

ON ACCOUNT

NONE

PIN: 369800808

#### **METER READINGS**

| METER NO.   | 00703        | 1963   |
|-------------|--------------|--------|
| PRESENT     | (ACTUAL)     | 047877 |
| PREVIOUS    | (ACTUAL)     | 047087 |
| DIFFERENCE  |              | 000790 |
| TOTAL KWH   |              | 790    |
| BUDGET BILL | ING DEFERRED | :      |
| ACTUAL USE  | TANOOMA C    | 81.42  |
| THIS MONTH  | DEFERRED     | 9.42   |
| PRIOR DEFE  | RED          | 1.83CR |
| YOUR NEW DE | EFERRED      | 7.59   |
|             |              |        |

YOUR PAYMENT FOR THIS STATEMENT WILL BE ELECTRONICALLY PROCESSED \$72.00 ON 06/28/05 FOR

PAYMENTS RECEIVED AS OF MAY 26 2005

001 RESIDENTIAL SERVICE

BILLING PERIOD..05-05-05 TO 06-06-05 CUSTOMER CHARGE

**ENERGY CHARGE** FIRST 1000 KWH ABOVE 1000 KWH FUEL CHARGE

\*TOTAL ELECTRIC COST GROSS RECEIPTS TAX COUNTY UTILITY TAX

TOTAL OF THIS MONTH'S ACTUAL CHARGES BUDGET BILLING PLAN

TOTAL CURRENT BILL

TOTAL DUE THIS STATEMENT



32 DAYS 790 KWH a 4.48600¢ 0 KWH a 5.48600¢ 790 KWH a 3.91800¢ .00 30.95

74.42 5.09

81.42

72.00

72.00

\$72.00



DAILY AVG. USE -USE ONE YEAR AGO -\*DAILY AVG. ELECTRIC COST - \$2.33

CMP

OPC MMS

OTH

- ENERGY USE -25 KWH/DAY 23 KWH/DAY

ZP05 12318

DOCKETH OSOO 78-EL

NOTICL

Progress Energy Florida, Inc.

**ACCOUNT NUMBER - 45449 43397** 

hallanlallandlalandallandalandlandallandllandll CHARLES F DANIEL

3015 AARON BURR AVE APT A WINTER PARK FL 32792 - 6532

> Mr Charles F Daniel 3015 Aaron Burr Ave, Apt A Winter Park, FL 32792

#### Contact us

Save time! Visit us online at progress-energy.com for a variety of self-service options including mailing address and phone number changes, duplicate bills, PowerPay sign-up, account balance and history, E-Bill, service requests and more.

Our automated voice response unit is available to serve you 24 hours a day, seven days a week. You can complete a variety of transactions including obtain account balance, report outage or obtain outage update, validate paystation receipt, get paystation location, and more.

To speak with an associate, please contact us Monday through Friday from 7 a.m. – 9 p.m., or Saturday from 8 a.m. – 5 p.m. Please use the local customer service number printed on the front of your bill or call us at 1.800.700.8744. We are available 24 hours a day, seven days a week, for outages and emergencies.

Para nuestros clientes que hablan Español, representantes bilingües están disponibles para asistirle de lunes a viernes de 8 a.m. – 5 p.m. Para obtener información o reportar problemas con su servicio eléctrico, favor de llamar al número que se encuentra al comienzo de su cuenta.

To report a power outage, call our 24-hour outage line at 1.800.228.8485.

To report a streetlight or area light outage, call the customer service number on the front of your bill or 1.800.700.8744.

Digging in your yard? Call Florida's toll-free underground location line at 1.800.432.4770.

Going away for the summer? Visit us online at progress-energy.com or call the customer service number on the front of your bill for details about our convenient seasonal rate.

#### **Payment information**

The delinquent date on your bill applies to current charges only. Any unpaid, past due charges are not extended to the new due date and may result in disconnection.

Remit payments or send correspondence to: Progress Energy Florida, Inc. P.O. Box 33199

St. Petersburg, FL 33733

(when using an envelope other than the return envelope provided)

©2004 Progress Energy Florida, Inc. DEF-013-04 03/04

#### Payment locations

We offer many convenient payment locations to serve you. To find the paystation nearest you, visit us online at <u>progress-energy.com</u> or call 1.888.893.9392.

#### Make bill paying easier

Budget Bill can take the peaks and valleys out of your residential electric bill.

Power Pay can save you time and postage by letting you automatically draft payments from your bank account each month.

E-Bill lets you view and pay your electric bill online. This convenient service is free, fast and secure.

**SpeedPay** lets residential customers pay by credit card, debit card or electronic check. Call toll-free 1.877.596.5066. A convenience fee is charged by SpeedPay for this service.

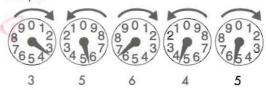
For more details on our convenient payment options, visit progress-energy.com

#### How to read your electric dial meter

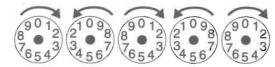
Track your energy usage by reading your electric meter.

Stand directly in front of the dials. (You will have either four or five dials.) Begin with the dial on the right and read right to left. Mark down the last number passed by each dial pointer. The difference between the new reading and your last one reflects the number of kilowatt hours of electricity you have used.

Sample:



If you have questions about your reading, complete the dials below and use as a reference when you call. (Read right to left.)



DETACH AND RETURN THIS SECTION WHEN MAILING PAYMENT

To change your mailing address or telephone number:

- Visit progress-energy.com to make changes.
- Or complete the information below and mail with your payment. If you pay at one of our convenient payment locations, use progress-energy.com to make changes.
- To have your electric service disconnected or transferred, visit progress-energy.com.

| lew Mailing Address |       |     |
|---------------------|-------|-----|
|                     |       |     |
| ity                 | State | Zip |

| late<br>ichedule | Type of Charge  | Current<br>Rate | Propose J<br>Rate |
|------------------|---|-----------------|-------------------|
|                  | Energy and Demand Charge - cents per KWH<br>Standard      | 1.446           | 1.802             |
|                  | Fixture & Maintenance Charges -<br>\$ per fixture         | Varie           | es by type        |
|                  | Pole Charges - \$ per pole<br>Other Fixture Charge Rate - | Varie           | es by type        |
|                  | % of Installed Fixture Cost<br>Other Pole Charge Rate -   | 1.46%           | 1.46%             |
|                  | % of Installed Pole Cost                                  | 1.67%           | 1.67%             |

## Notice of Rate Case and Service Hearings

#### RESIDENTIAL

The relentless pursuit of excellence in the service we provide our Florida customers is in the forefront of everything we do at Progress Energy. To ensure that electric system investments continue to meet customer and regulatory expectations for reliability and performance, we have filed a request with the Florida Public Service Commission (FPSC) for a new base rate plan beginning Jan. 1, 2006.

The company is seeking to increase base rates by roughly \$206 million annually to support new power plants, increase the storm reserve fund and better reflect the costs of providing reliable service to our customers in one of the fastest-growing regions of the country. If approved, the increase would raise a monthly residential customer bill of 1,000 kilowatt-hours by \$3.79, or about 4 percent.

We have not increased our base rates in 12 years. In order to meet the growing electricity demands of our customers, and to maintain superior reliability, we must increase our base rates.

We have added 350,000 new retail customers and more than one-third of our current power plant capacity during the last decade. Yet our current base rates are more than 9 percent lower than in 1994.

Progress Energy Florida intends to continue the substantial investments made during the last four years to provide superior reliability and meet the challenges of customer growth, as well as increased per-person usage of electricity. The cost of generating, transmitting and distributing electricity and providing customer service has increased dramatically over the last decade. Among the largest components are the following:

- Roughly half of the requested amount is for new power plants needed to meet increasing customer electricity demand and new regulatory reserve expectations.
- About \$50 million represents the company's recommended annual storm reserve fund contribution. Given last year's storm season, it is clear the amount collected for the storm reserve must be increased from the current \$6 million per year.
- Another \$30 million is needed for Progress Energy Florida to continue to
  provide the level of service customers expect. Reliability and customer
  service have been improved dramatically during the last four years.
   This increase will help ensure that reliability and service is maintained
  at the superior levels that have been achieved.





 Roughly \$22 million of the requested amount is to remove cut-of-use fossil-fueled power plants from sites, and to return those sites to their original condition. It will also be used for depreciation costs to reflect wear and tear on facilities the company placed in service.

The FPSC has scheduled a public technical hearing on the request beginning on September 7, 2005 at 9:30 a.m. in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida.

#### RATE REVIEW INFORMATION

As part of our rate request, Progress Energy Florida has submitted minimum filing requirements or MFRs, which provide additional support for Progress Energy Florida's request. This information is available for review during normal business hours at the following locations:

Progress Energy Florida 100 Central Avenue St. Petersburg, FL 33701 Ocala Public Library 15 East Osceola Avenue Ocala, FL 34471

Clearwater Public Library 100 North Osceola Avenue Clearwater, FL 33755

Winter Park Public Library 460 East New England Avenue Winter Park, FL 32789

Leon County Public Library 200 West Park Avenue Tallahassee, FL 32301

In addition, a summary or synopsis of our rate request is available for review during normal business hours at the main branches of the public libraries in each of the 35 counties in Progress Energy Florida's service territory.

#### RATE REVIEW SERVICE HEARINGS

During a rate review, public hearings are held to give utility customers an opportunity to provide their views regarding the utility's requested rate increase or regarding the quality of service before members of the FPSC. Customers who wish to present testimony are urged to appear at the beginning of the hearing, since the hearing may be adjourned early if no witnesses are present to testify. Hearings will be held at the following locations and times:

July 20, 2005, 11 a.m. City Council Chambers, City Hall, 2nd Floor 151 SF Osceola Avenue P.O. Box 1270 Ocala, Florida 34478

#### Clearwater

July 21, 2005, 6 p.m. Commissioners Assembly Room Pinellas County Board of Commissioners 315 Court Street, 5th Floor Clearwater, Florida 34616

#### St. Petersburg

July 21, 2005, 9 a.m. Sunshine Center Auditorium 330 5th Street N. St. Petersburg, Florida 33701

#### Tallahassee

September 7, 2005, 9:30 a.m. Room 14B, Betty Easley Conference Center 4075 Esplanade Way Tallahassee, Florida 32399

Customer comments ragarding Progress Energy Florida's quality of service or proposed rate increase may also be submitted to the following address: Director, Division of the Commission Clerk and Administrative Services, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Such comments should refer to Docket No. 050078-El. In addition, customers may contact Progress Energy Florida with questions or comments relating to the request through its Web site at progress-energy.com.

Any person requiring accommodation at the service hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at 1.850.413.6770 at least 48 hours prior to the meeting. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1.800.955.8771 (TDD).

#### **SUMMARY OF RATE SCHEDULE CHARGES**

A comparison of current residential rates and service charges and the proposed new rates and service charges are as follows:

#### PROGRESS ENERGY FLORIDA **Current Vs. Proposed Charges**

|                  | De 10 faite   Industrial Community Com      |                 |                  |
|------------------|---|-----------------|------------------|
| Rate<br>Schedule | Type of Charge                              | Current<br>Rate | Proposed<br>Rate |
| SC-1             | Initial Connection - \$                     | 61.00           | 61.00            |
|                  | Reconnection - \$                           | 28.00           | 28.00            |
|                  | Transfer of Account - No LSA Contract - \$  | 28.00           | 28.00            |
|                  | Transfer of Account - LSA Contract Required | - \$ 10.00      | 10.00            |
|                  | Reconnect After Disconnect For Non-Pay -    |                 |                  |
|                  | Normal hours - \$                           | 40.00           | 40.00            |
|                  | Reconnect After Disconnect For Non-Pay -    |                 |                  |
|                  | After hours - \$                            | 50.00           | 50.00            |
|                  | Late Payment Charge                         | 1.50%           | \$5 or 1.5%      |
|                  | Returned Check Charge                       | > \$20 or 5     | % by Statute     |
| RS-1/            | Customer Charge - \$ per Line of Billing    |                 |                  |
| RST-1/           | Standard                                    | 8.03            | 8.03             |
| RSS-1            | Seasonal (RSS-1)                            | 2.72            | 4.20             |
|                  | Time of Use                                 |                 |                  |
|                  | Single Phase                                | 14.84           | 14.84            |
|                  | Three Phase                                 | 20.28           | 14.84            |
|                  | Customer CIAC Paid                          | 8.03            | 8.03             |
|                  | TOU Metering CIAC - \$ One Time Charge      | 132.00          | 132.00           |
|                  | Energy and Demand Charge - cents per KV     | ٧H              |                  |
|                  | Standard                                    |                 |                  |
|                  | 0 - 1,000 KWH                               | 3.315           | 3.774            |
|                  | Over 1,000 KWH                              | 4.315           | 4.774            |
|                  | Time of Use - On Peak                       | 10.431          | 11.471           |
|                  | Time of Use - Off Peak                      | 0.526           | 0.746            |
| LS-1             | Customer Charge - \$ per Line of Billing    |                 |                  |
|                  | Standard                                    |                 |                  |
|                  | Unmetered                                   | 1.09            | 1.09             |
|                  | Metered                                     | 3.13            | 3.13             |

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05 JUN 24 AN 9 JUN 24 PM 1: 20

COMMISSION

PROGRESS ENERGY

ST PETERSBURG, FL

TO WHOM IT IS APPROPIATE

ON THE EVENING NEWS, IT WAS REPORTED THAT THE PUBLIC SERVICE COMMISSION HAD

JUST GRANTED A RATE INCREASE TO PROGRESS ENERGY.

AS THE NEWS WAS BRING REPORTED, I WAS GREATLY DISTURBRD BECAJSE OF THE FOLLOWING.

ABOUT 3:30 PM ON TUE 6-21-05 TWO LARGE BUCKET TRUCKS FROM PROGRESS ENERGY PARKED ON GOOD HOMES ROAD TWO BLOCKS NORTH OF WEST COLONIAL (SR50) AT OCOEE. THEY PARKED BESIDE THE BRICK WALL OF ROSE HILL SUBDIVISION. THEY WERE BESIDE THE WALL AT MY BACKYARD. TWO TRUCKS – THREE MEN – MOTORS RUNNING TO KEEP THEM COOL WHULE THEY DID NO WORK FOR 2 HOURS. THEY WERE LITERALLY IN MY BACK YARD. HIGH PRICE FUEL – HIGH PAID MEN KILLING TIME – DOING NOTHING WHILE THE PSC GRANTED PE A RATE INCREASE.

ABOUT 4;30 PM MY WIFE CALLED P E AND REPORTED THIS TO A MRS GRAHAM. IRONICALLY, AS MY WIFE FINISHED THE CALL, THE DEADBEATS GOT OUT AND WENT TO WORK – CUTTING 8 OR 10 SMALL LIMBS FROM UNDER POWER LINES ABOVE THE TRUCKS. IT TOOK THEM 20 – 30 MINUTES.

AT 5:30 I WALKED TO THE TRUCKS AND SPOKE TO THE TIMEWASTERS AND LET THEM KNOW I WAS DISGUSTED. SO I STRONGLY REQUEST THAT YOU INVESTIGATE WHO WAS (NOT WORKING) ON TRUCK 3668 AND 3778 PARKED ON GOOD HOMES ROAD BY ROSE HILL FROM 3:30 UNTIL 6:25 BURNING HIGH PRICE FUEL- KILLING TIME. AND THEY GET A RATE INCREASE? SCREW THE PUBLIC!!

DISGUSTED
JAMES L FLORA
8818 HILLSDALE DR
ORLANDO FL 32818

CC: PUBLIC SERVICE COMMISSION-TALLAHASSEE W F T V - 9 ORLANDO

050078-E1



Mr. James Flora 8818 Hillsdale Dr Orlando, FL 32818-6901

ames & Flora

CMP

## ORIGINAL

#### **Timolyn Henry**

From:

Ruth McHargue

Sent:

Tuesday, June 28, 2005 12:38 PM

To:

Timolyn Henry

Cc:

Matilda Sanders

Subject: FW: E-Form Other Complaints - 18609

#### Please add to docket file 050078.

Note complaint number 657191E was filed regarding outages.

From: Consumer Contact

Sent: Monday, June 27, 2005 8:31 PM

**To:** Consumer Contact

Subject: E-Form Other Complaints - 18609

#### TRACKING NUMBER - 0018609 June 27, 2005

#### SERVICE ADDRESS

Account Number:

| Business Account Name:          | COM   |
|---------------------------------|-------|
| Name: Todd Johnson              | DOW   |
| Address: 2110 30th Street South | CTR   |
| City: St Petersburg             | ECR   |
| Zip: 33712                      | GCL _ |
| CUSTOMER INFORMATION            | OPC   |
| Name: Todd Johnson              | MMS   |
| Address: 2110 30th Street South | RCA   |
| City: St Petersburg             |       |
| State: FL                       | SCR   |
| Zip: 33712                      | SEC   |
| Primary Phone: 727-230-0463     |       |
| Secondary Phone: 727-424-9858   | OTH   |

#### **COMPLAINT INFORMATION**

E-mail: toddjohnson@knology.net

Utility Name: EI801 Progress Energy Florida, Inc.

Did customer previously contact the utility?: Yes Progress Energy was contacted on June 27, 2005 in regards to the

proposed rate increase.

Contact By: US Mail

Did customer previously contact the PSC?: This is the first time I have contacted the PCS.

#### PROBLEM INFORMATION

Problem Type: Other Complaints

Complaint Detail: My name is Todd Johnson, I am disabled and on a fixed income of \$579.00 Social Security per month. Any additional rate hikes or increases approved by this commission will benefit only the utility, not the consumer. For instance, I already participate in every energy program offered by Progress Energy including replacing standard light bulbs with energy efficient florescent bulbs in every lamp and light fixture in my home. I have installed power strips in order to completely shut off electronics in every room, I only use my air conditioning set to 80 degrees, my hot water tank is on a energy saving timer which only operates 1 hour daily. My recent bills show a remarkable decrease in the amount of kwh?s yet no decrease in my utility bill and after being a customer for some 4 yrs without a deposit, or without any billing issues then demanded and charged me a deposit, although I am on electronic debit. Progress Energy gets their money even before the landlord without hesitation. My neighborbood suffers frequent brown outs or electrical cuts by the utility. In fact Progress Energy?s area supervisor blamed my internal electrical systems for these problems. In lieu of this Dunedin Electric was contracted to install all new electrical systems and upgrade my home from 110 amp service to 250/300 amp service on the main panel and 110 amp service to my garage, a total of 410 amps. This was a 4500.00 expense, which I add never corrected the dim lights, surges and so on, in fact due to the negligence of Progress Energy creating power surges I have two televisions which have been damaged and in need of repair. The sets in question were protected by a surge protection device both installed by my contractor as well as secondary surge protection at where these sets were installed. The power company has turned a deaf ear and continues to blame my electrical system when in fact each of my adjacent neighbors have and are experiencing the same issues. Any rate increases again will not improve any quality whatsoever although Progress Energy states the funds are needed in order to provide services. The utility?s representative slipped and advised me also of during the storms last year the utility themselves turned power off although there was no reasonable answer for why other than to preserve life and for public safety. I was without power for nearly 2 days and I reside in a non evacuation zone. Power shouldnt be cut to such areas. The billions of dollars wasted by this utility on television ads, flyers, billboards etc does not change my oppinion nor promote to foster good customer relations. Companies such as this utility are insured, why must the consumer be continually punished? I would very much like the electric company take responcibility and repair my TV?s and would much like to have this deposit I have been charged returned. I can be reached at 727 230 0463 Todd Johnson 2110 30th Street South St Petersburg, Florida

For PSC Webmaster Use Only: Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322) http://www.psc.state.fl.us/consumers/complaint/review.cfm www.psc.state.fl.us



Timolyn Henry\*\*\*\*\*1

#### **Timolyn Henry**

050078-E1

From: Sent: J.J.& LIZ. [jimliz@mymailstation.com] Monday, June 27, 2005 9:59 PM

To: contact@psc.state.fl.us.

Subject:

HERE WE GO AFTER MORE EASY MONEY!!!

It was so easy for "Progress Energy" to get your easy picking Commissoners to fall for there way of thinking, they are trying to again stick it to their customers, with ANOTHER rate increase????

Time to get real, and do something productive for us customers. We thought that was your job.

J.J. Aspinall New Port Richey Fla.

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Public Sarvice Commission To Whom It MAY CONCERN.

R. LEVED-FPSC

Michael Kinsey ORIGINAL III9 AMBLE LANE (LPARWATER, FL 33755-3704 PH(727) 441-4836 JUNE 22, 2005

05 JUN 30 PM 3: 11

CLERK

RECEIVED

JUN 2 7 2005

Florida Public Service Com Devision of RIGA 050078-EL

I AM A CUSTOMER of PROGRESS ENERGY FLORIDA INC. I Live in Pinellas County! I Am on social security (A Fixe) recent Decision of June 21, 2005 to ALLOW PROGRESS ENERGY to increase its rates effective August 2005. We people ON Social Security DO NOT GET AN INCREASE IN OUR benefits every three (3) months when AND OUR PREscription medication Goes up in price, NOR when the price of too GOES UP - WHEN PROGRESS ENERGY FLORIDA INC. 15 RESPONSIBLE for Accidents, fires (Due to power surges on whatever) because of their LACK of preformance is the off scason before the HURRICANES come etc they (PROGRESS ENERGY FLORIDA INC.) ARE Immune from my Liability !! WHY!!! AND yet you people Let BIG Corporations with BILLIONS & BILLIONS to take their supposed Losses out on the poorest of the poor - You on the Commission that Allowed energy companies wine you and Dive you in Miami were influenced by that trip- (You know which two you are) AND YOU Should have your LEAD IN Shame for Allowing PROGRESS Emergy Floripa to Keep Bilking AND Double Charging Consumers / customers, But then AgATH YOU NEED to have A Conscience for that ! You are cold hearted people that po not care about any of the consumers/customers (PAGE 1 of 2)

Michael Kinsey
1119 AMBLE LANE
CLEARWATER, FL 33755-3764
PH(727) 441-4836
TUNE 22, 2005

that are on fixed incomes, Disables AND HANDICAPPED - YOU only care about your own "Pockets" AND Let the poor of the poorest suffer more while you allow the Rich to get Richer. You on the commission will pot IN hell for your autres towards thousawas of People you are completely AND totally indifferent to the needs of the consumers/customers of PROGRESS Energy FLA. INc. - RATES were supposed to be Lowered Since 2002 but since then the RATES have increased 33 percent AND YOU people on the Public Service Commission think its A bic Joke - we as consumers! customers could have predicted tour hurricanes weitherthat's "mother Nature". - because you people on the Public Service Commission Do Not Care About the REGULAR citizens of the State of Florion, only big business AND Million Aires AND BILLIONAIRES Like BILL HABERMEYER of PROGRESS ENORGY FLORIDA INC., I hope that you get RUN DOWN by A bus or sens truck so that you'll know the Physical pain snawy of us on Social Security feet everyday especially those of us on DISAbility that are handicapped AND UNAble to WORKS IN essence the Public Service Commission Does Not care about the Average consumer . UP Yours !!!
Governor Bush Should fire everyone of you. Kiss my IrisH Foot!!! Michael Kinsey
PH(727) 441 4836

(PAGE 2 of 2)



## ORIGINAL

FPSC-COMMISSION CLERK

Progress fate Increase Docket 786

RECEIVED Longwood, Florida Public Commission Division of RCA

Florida Public Commission Division of RCA

Florida Public Alle Acres Commission

Ms. Louise Gusso 1784 Robert St Longwood, FL 32750

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#### Ellen Plendl

From: Sent:

To:

## ORIGINAL

Wednesday, June 29, 2005 3:15 PM

Governor Jeb Bush [Jeb.Bush@MyFlorida.com]

walter pember

**Subject:** RE: progress energy surcharge

Dodut 050078-E1

Governor Bush has received your e-mail and has asked me to respond on his behalf.

To better assist you, I am forwarding your concerns to the Public Service Commission for review and response. You should hear from someone in that office.

Thank you for writing and do not hesitate to write again on matters of concern or interest to you.

Sincerely,

Rex T. Newman Citizens' Services

----Original Message---From: walter pember [mailto:PEMBER5468@peoplepc.com]

Sent: Tuesday, June 28, 2005 10:06 PM

To: Governor Jeb Bush

Subject: progress energy surcharge

COMMISSION CLERK

govenor bush i am extremely upset with the psc decision to grant a surcharge.you as govenor need to overturn this decision on the publics behalf.if i were a stockholder maybe i would feel differently, but, i'm not, i'm just a working person, and with wages what they are it's tough getting by.i do side work, and have work for companies in the service industry and you know what, if there was a problem or something failed we ate the job.i don't see the difference between what i've done and progress energy except i don't have share holders. share holders invest for one reason, it's not for prosperity, it's for profit at whom evers expense.let them eat it. their stock is on the rebound, maybe because of the decision, but even with what went on last year their stock still didn't hit an all-time low and we should not condone a rate increase for a company such as progress energy.it's bull, step up to the plate and reverse the decision, think of the little people not the share holders.

i would appreciate a reply,

thank you.
walter s.pember
7202 rhinebeck drive
port richey, fl 34668-2572
pember5468@ppeoplepc.com
CM727) 863-8839

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#### **Timolyn Henry**

From:

Consumer Contact

Sent:

Tuesday, July 05, 2005 4:52 PM

To:

Consumer Contact

Subject:

General Comment/Question

050078-El

July 05, 2005

Contact Information:

Name: Kathy Honan

Company:

Primary Phone: 727-520-1127

Secondary Phone:

E-mail: khonan@tampabay.rr.com

#### Comments.

I have a suggestion for utility companies who want to raise their rates because of last year's hurricanes. Any money raised from the increases need to be put in a special account. The account could earn interest but the only way any money can be removed is to pay for expenses incurred during a hurricane. The money can not be used for any other reason. Any interest earned by the account could only be used to pay for hurricane damage. Hopefully, that would ensure that there would be enough money available to pay for any hurricane damage.

Thanks for your consideration.

Kathy Honan No response is necessary

For PSC Webmaster Use Only:

Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; FunWebProducts; .NET CLR 1.1.4322) www.floridapsc.com

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Kay Flynn

050078

From:

Denise Karnes

Sent:

Wednesday, July 06, 2005 1:37 PM

To:

Alina Dieguez; Allen Mortham; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Bridget Hoyle; Carlotta Stauffer; Carol Purvis; Cayce Hinton; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Eileen Patrick; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Lisa Edgar; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Rhonda Hicks; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sandy Moses; Sharon

Allbritton; Steven Stolting; Susan Howard; Tim Devlin; Todd Brown; Veronica Washington

Subject:

Petition for a Rate Increase by Progress Energy Florida, Inc.

Attachments: Progress Energy Florida, Inc. Bulletin.pdf

The attached bulletin is being mailed today and tomorrow, to government officials in Progress Energy's service area.

JULY 2005

#### FLORIDA PUBLIC SERVICE COMMISSION

# BULLETIN



PROVIDED TO GOVERNMENT OFFICIALS

Petition for a Rate Increase by

#### Progress Energy Florida, Inc.

DOCKET NO. 050078-EI

In April of 2005, Progress Energy Florida, Inc. (PEF or the company) filed a petition with the Florida Public Service Commission (PSC or Commission) for approval of a permanent increase in rates and charges sufficient to generate additional total annual base revenues of approximately \$205,556,000 on an annual basis beginning January 1, 2006. In addition, PEF requested approval of certain changes to the terms of existing rate schedules, the withdrawal of certain non-cost-effective interruptible and curtailable rate schedules closed to new customers since 1996, the approval of changes in existing service charges and other related adjustments. The Commission last granted PEF a rate increase by Order No. PSC-93-0303-AS-EI, issued February 25, 1993, PEF also reduced its base rates under the Stipulation and Settlement approved by the Commission in Order No. PSC-02-0655-AS-EI, issued May 14, 2002.

In its petition, PEF requests new rates and charges based upon its projected "test year" operations ending December 31, 2006. According to the petition, the requested test year will more accurately depict the conditions that PEF will face during the first twelve months new rates will be in effect than would a test year based on a historical period that does not include the new investment associated with the new capital additions, discussed below. A "test year" is a 12-month period used in ratemaking proceedings to compute current levels of investment and income in order to determine the amount of revenue that will be required to allow the utility the opportunity to earn a fair return on its investment. The PSC staff adjusts test year data to properly reflect conditions in the future period for which the rates are being fixed.

PEF states that there are several factors that necessitate its request for an increase in base rates. Specifically, the company has identified the following factors: (1) an increase in number and increase in the demand of customers; (2) capital addition of two new power plants, Hines Units 2 and 3 in 2005; (3) capital expenditures for its nuclear division, steam generator replacements, and

Continued on back

#### **Customer Service Hearings**

Wednesday, July 20, 2005
11:00 a.m.
Ocala City Council Chambers
City Hall
151 S.E. Osceola Avenue
Ocala, Florida

Thursday, July 21, 2005 9:00 a.m. Sunshine Center Auditorium 330 5th Street North St. Petersburg, Florida

6:00 p.m.
Commissioners Assembly Room
Pinellas County Board of Commissioners
315 Court Street, 5th Floor
Clearwater, Florida

9:30 a.m.
Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

#### **CONSUMER ASSISTANCE**

Petition for a Rate Increase by

#### Progress Energy Florida, Inc.

DOCKET NO. 050078-EI

Continued from front

additions to transmission and distribution plant; (4) a requested increase in the annual accrual for storm costs; (5) the increase in operation and maintenance costs of the nuclear units because of increased regulatory requirements; (6) approval of PEF's Depreciation Cost Study, Nuclear Decommissioning Cost Study, and Fossil Plant Dismantlement Cost Study; (7) an increase in operation and maintenance costs due to the addition of the new units and due to the aging of PEF's nuclear and steam fleet. According to the company, its present rates are insufficient to support the needs of the company and its customers.

PEF serves approximately 1.5 million retail customers in its service area in Florida. Its service area is comprised of approximately 20,000 square miles in 35 of the state's 67 counties. Its service area encompasses the cities of St. Petersburg and Clearwater and densely populated areas surrounding Orlando, Ocala, and Tallahassee. PEF supplies electricity at retail to approximately 350 communities and at wholesale to about 21 Florida municipalities, utilities, and power agencies.

While PEF's proposed residential rate increase will vary based on kilowatt-hour usage, residential customers who use 1,000 kilowatt-hours a month would pay an additional \$3.79 beginning in January of 2006, excluding any applicable franchise fees and local taxes. This represents a total increase of approximately 3.9% when compared to PEF's rates effective August 2005.

The PSC has scheduled four customer service hearings to provide customers an opportunity to comment on the quality of service PEF provides and the proposed rate increase. In accordance with Florida Statutes, the PSC will consider the utility's quality of service and other matters in this case.

The technical hearing is scheduled for September 7-16, 2005 in Tallahassee. In making its final determination, the Commission will consider the evidence and testimony presented by PEF, customers, and other parties.

PSC staff is scheduled to file a recommendation to establish the final revenue requirements on November 9, 2005. The Commissioners are expected to vote on this matter at the November 21, 2005, Special Agenda Conference. A Commission vote on the final rates is scheduled for November 29, 2005.

Any person who wishes to comment or provide information to the PSC staff regarding this matter may do so at the hearing, orally or in writing.

Written comments may be sent to:
Florida Public Service Commission
Division of the Commission Clerk and
Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Your letter will be placed in the correspondence file of this docket (Docket No. 050078-EI).

You may also contact the Commission toll-free at:
1-800-342-3552 (voice)
1-800-511-0809 (fax)
Internet E-mail:
contact@psc.state.fl.us
Internet Home Page:
www.floridapsc.com

#### For more information, contact:

For technical questions, contact:

Denise Greene (accounting)

(850) 413-7011

David Wheeler (rates) (850) 413-6670

For legal questions, contact: Jennifer Brubaker (850) 413-6228 St Petes 1, mes 6/26/05 050078-EI **Utility should share burden** 

The Public Service Commission approval of Progress Energy's request for hurricane recovery costs on the back of the customers already burdened by the effects of 2004 hurricanes makes an interesting distinction between shareholders and customers! Those who do business in Florida do not have to pay for natural disasters, described by insurance companies as acts of God, only customers have to.

Why not make customers and shareholders aware that living in Florida and doing business in Florida expose both parties to

the vagaries of nature?

Is this another example of state regulatory agencies protecting the interests of one segment of the citizens over against another when they could have shared equally in the consequences of natural disasters? Does the PSC need a lesson in democracy as a leveler of all human beings in the face of the acts of God?

Since Progress Energy made more than a 13 percent return on equity in 2004, could it not give up 1 to 2 percent for the year to reduce the burden on customers?

V. Abraham Kurien, New Port Richey

ORIGINAL

RECEIVED FPSC

G JUD-6 MMS: 15

COMMISSION
CLERK

BEIVED

JUL 0 6 2005

Florida Francisco Commission Division of RGA

Fragons Energy Storm Russery Docket

Public Serice Commission CHIP you Can See, lam Not The ONLY ONE Objecting To Progress MANS RCA Energy's HURICONE RECOVERY Cost. SER SEC - It has been Suggested That Title Name Should be Changed for Corporate Service COMMISSION Herry O. Svendsen, fr

Timolyn Henry\*\*\*\*\*1

| Timolyn Henry                     |   | 050078-EL | CMP                        |
|-----------------------------------|---|-----------|----------------------------|
| From:<br>Sent:<br>To:<br>Subject: | Consumer Contact Tuesday, July 12, 2005 5:55 PM Consumer Contact General Comment/Question |           | COM<br>CTR<br>ECR!<br>GCL! |
| July 12, 2005                     |   |           | OPC                        |
| Contact Inform                    | mation:   |           | MMS                        |
| Name: dan hil                     | liard   |           | RCA                        |
|                                   | : 352/447-5434  |           | SCR                        |
| Secondary Phon<br>E-mail: CatSp   | ne: none<br>latDu@Adelphia.Net  |           | SEC                        |
| Comments:                         |   |           | OTH                        |

I'm a bit puzzled by the recent grant to the electric utilities here in Florida wherein they are able to recoup losses incurred during the hurrican season of 2004.

Let me see if I have this right. They have right-of-ways for their power lines, and if they fail to maintain same WE have to pay for their malfeasence? Citrus County suffered winds of Tropical Storm strength, no more, and I was without power for 5 days for Francis, 4 days for Jeanne. This from winds hardly any stronger than a summer thunderstorm, the outages primarily caused by downed trees. Shame on Progress Energy, shame on you for rewarding their stockholders for shoddy maintenance.

Moving on to a related subject, I have inquired to Progress Energy several times in regards to their above ground power grid, always receive the response that underground untilities are too expensive. For whom? Let's review the case again. They have an above ground power grid which they have demonstrated is woefully inadequate for tropical storms, to say nothing of hurricanes, and when it is damaged the customers get to pay for repairs. As I recall, it is your position to insure a rate structure that gives utility companies the OPPORTUNITY to earn a profit, not to ENSURE same. Anyway, given the lack of robustness in their system most residents in the county, and probably the State in general, have put generators on the must have list, costs ranging from \$500.00 up to \$10,000-15,000 for a whole house system. Do tell me please, just how expensive underground utilities really are in comparison.

I'd like to think that perhaps somebody in charge of planning for the future might have enough wit to require underground grids for future expansion and/or relocation of power grid infrastructure. I realize it can't be done overnight, I also realize that we are apparently entering into a long term resurgence of hurricanes here in The Windy State. Maybe it's time we started to prepare for the future. If I look to the southeast I see another one on the way, and a couple of tropical waves behind it. I am not amused.

Regards,

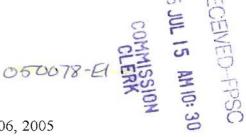
Dan Hilliard Yes, I wish to be contacted

For PSC Webmaster Use Only:
Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.7.8) Gecko/20050511 Firefox/1.0.4
http://www.psc.state.fl.us/contact/contact\_form/submit.cfm www.psc.state.fl.us



#### Michael F. McCarthy 5200 North Flagler Drive - Apartment 2105 West Palm Beach, Florida 33407-2775 Telephone (561) 596-4595

The Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850



Wednesday, July 06, 2005

May it please the Public Service Commission:

I am writing to urge you to deny any rate increase(s) to FPL on the grounds that any such increases are unwarranted, unnecessary and undeserved. Even the most casual observer cannot help but notice that Florida Power and Light has followed the lead of our Federal government and given themselves over to terminal Republicanism.

In much the same way that the Bush Family of Fine Crooks has abandoned any pretext of governing in favor of persecuting an illegal war for the benefit of the House of Saud, the House of Cheney-Halliburton and for the purpose of killing off thousands of potential Democrats, so also has FPL changed their corporate focus from the generation of reliable, reasonably-priced energy for the benefit of customers of the utility to the generation of obscene multi-million dollar bonuses for their top executives.

On one hand, one must admire their cojones in coming before the public, begging bowl in hand at all. After all, a company that can bid farewell to a CEO with a \$23 million dollar non-performance bonus surely lacks a certain credibility when crying poormouth. Any in-depth look at FPL will uncover their shameful lack of concern for customers of the utility and non-executive/non-union employees as well.

I am sure your files bulge with reports of countless untrimmed trees contributing to last year's spectacular outages. There is also the matter of concerted efforts to fire full-time employees and replace them with part-timers who are ineligible for benefits. This is simply laying the groundwork for the eventual transfer of FPL's customer service business to India or Bangladesh. It's not about customer service, it's about another round of bonuses for "executive perspicacity!"

In closing, I join the chorus of voices urging you to send the beggars home empty-

handed! GCL OPC

JIMP

COM

## ORIGINAL

#### **Timolyn Henry**

050078

From:

Consumer Contact

Sent:

Friday, July 15, 2005 4:29 PM

To:

Consumer Contact

Subject: E-Form Improper Billing - 18890

#### TRACKING NUMBER - 0018890 July 15, 2005

| SERVICE ADDRESS |
|-----------------|
|-----------------|

Account Number: 79949-51340

Business Account Name: Name: Audra Gorgoglione

Address: 16720 Sarah?s Place, Apt. 101

City: Clermont Zip: 34714

#### **CUSTOMER INFORMATION**

Name: Audra Gorgoglione

Address: 16720 Sarah?s Place, Apt. 101

City: Clermont

State: FL Zip: 34714

Secondary Phone: 407-451-9788 E-mail: Cleopattra23@yahoo.com Contact By: E-mail Address

#### CMP\_\_\_\_

COM\_\_\_\_

CTR \_\_\_\_

ECR \_\_\_\_

GCL\_

OPC \_\_\_\_

MMS\_\_\_\_

RCA \_\_\_\_

SCR \_\_\_\_

ОТН \_\_\_\_

#### **COMPLAINT INFORMATION**

Utility Name: EI801 Progress Energy Florida, Inc.

Did customer previously contact the utility?: I had attempted to file an online complaint the first week of July, but when I called the PSC today, the representative told me that it wasn?t in the computer. I am disputing my July bill & the rate increase that?s supposed to be in effect on August 1st. I believe that the rate increase was already included in my July bill which is over \$200. I?ve never had a bill that high since I moved in here in January of 2004. When I called the PCS today, the representative made a note of my complaint & connected me to a corporate representative of Progress Energy. I told her the bill was too high & that I disputed the rate increase to recoup financial losses due to hurricanes as outrageous & legally invalid. Hurricanes are acts of God & we?re already experiencing more damages from hurricanes this year from Hurricane Dennis & tropical storm, Cindy. Many people in this state are on fixed incomes & still recovering from their own personal losses from the hurricanes & have yet to have their homes completely repaired. It?s ludicrous & oppressive to expect the citizens of this state to pay for these ongoing exhorbitant financial losses out of their own personal pockets for the absolute necessity of electricity. I implore the State of Fla., the PSC, & Progress Energy to look for other alternatives...such as taking the money out of the Space Program which is putting billions of dollars down the drain & is not a necessity as is electricity. A family member in my apartment has Multiple Sclerosis which is a heat sensitive disease & it?s imperative that she have air conditioning to stay cool to prevent exacerbations of the MS symptoms. She was just hospitalized this week in Clermont. I vehemently contest the rate hike to recoup financial losses due to hurricanes...& I?m also disputing my July electric bill as inflated which may already have rate increases before the effective date. I was told by the corporate representative from Progress Energy

that even if I made a complaint about this that if I did not pay the bill in full by August the 1st that my electricity would be interrupted.

Did customer previously contact the PSC?: I had attempted to file an online complaint the first week of July, but when I called the PSC today, the representative told me that it wasn?t in the computer. I am disputing my July bill & the rate increase that?s supposed to be in effect on August 1st. I believe that the rate increase was already included in my July bill which is over \$200. I?ve never had a bill that high since I moved in here in January of 2004. When I called the PCS today, the representative made a note of my complaint & connected me to a corporate representative of Progress Energy. I told her the bill was too high & that I disputed the rate increase to recoup financial losses due to hurricanes as outrageous & legally invalid. Hurricanes are acts of God & we?re already experiencing more damages from hurricanes this year from Hurricane Dennis & tropical storm, Cindy. Many people in this state are on fixed incomes & still recovering from their own personal losses from the hurricanes & have yet to have their homes completely repaired. It?s ludicrous & oppressive to expect the citizens of this state to pay for these ongoing exhorbitant financial losses out of their own personal pockets for the absolute necessity of electricity. I implore the State of Fla., the PSC, & Progress Energy to look for other alternatives...such as taking the money out of the Space Program which is putting billions of dollars down the drain & is not a necessity as is electricity. A family member in my apartment has Multiple Sclerosis which is a heat sensitive disease & it?s imperative that she have air conditioning to stay cool to prevent exacerbations of the MS symptoms. She was just hospitalized this week in Clermont. I vehemently contest the rate hike to recoup financial losses due to hurricanes...& I?m also disputing my July electric bill as inflated which may already have rate increases before the effective date. I was told by the corporate representative from Progress Energy that even if I made a complaint about this that if I did not pay the bill in full by August the 1st that my electricity would be interrupted.

#### PROBLEM INFORMATION

Problem Type: Improper Billing

Complaint Detail: I had attempted to file an online complaint the first week of July, but when I called the PSC today, the representative told me that it wasn?t in the computer. I am disputing my July bill & the rate increase that?s supposed to be in effect on August 1st. I believe that the rate increase was already included in my July bill which is over \$200. I?ve never had a bill that high since I moved in here in January of 2004. When I called the PCS today, the representative made a note of my complaint & connected me to a corporate representative of Progress Energy. I told her the bill was too high & that I disputed the rate increase to recoup financial losses due to hurricanes as outrageous & legally invalid. Hurricanes are acts of God & we?re already experiencing more damages from hurricanes this year from Hurricane Dennis & tropical storm, Cindy. Many people in this state are on fixed incomes & still recovering from their own personal losses from the hurricanes & have yet to have their homes completely repaired. It?s ludicrous & oppressive to expect the citizens of this state to pay for these ongoing exhorbitant financial losses out of their own personal pockets for the absolute necessity of electricity. I implore the State of Fla., the PSC, & Progress Energy to look for other alternatives...such as taking the money out of the Space Program which is putting billions of dollars down the drain & is not a necessity as is electricity. A family member in my apartment has Multiple Sclerosis which is a heat sensitive disease & it?s imperative that she have air conditioning to stay cool to prevent exacerbations of the MS symptoms. She was just hospitalized this week in Clermont. I vehemently contest the rate hike to recoup financial losses due to hurricanes...& I?m also disputing my July electric bill as inflated which may already have rate increases before the effective date. I was told by the corporate representative from Progress Energy that even if I made a complaint about this that if I did not pay the bill in full by August the 1st that my electricity would be interrupted.

For PSC Webmaster Use Only: Mozilla/4.0 (compatible; MSIE 6.0; Windows 98; Win 9x 4.90; Roadrunner) http://www.psc.state.fl.us/consumers/complaint/review.cfm www.psc.state.fl.us

DISTRIBUTION CENTER 05 JUL 18 MM 9 25

July 14, 2005

**Director Blanca Bayo Division of the Commission Clerk** and Administrative Services Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Docket No. 050078-EL

**Dear Director Bayo:** 

MP\_

GCL

CPC

WARS

Those of us who have been blessed to live in St. Petersburg are very much aware of the wonderful quality of life in our community, and that is in no small measure due to the amazing corporate citizenship of companies such as Progress Energy.

Progress continually works diligently to give us excellent, dependable service as well as take their role of corporate citizen seriously!

Progress Energy, St. Petersburg, is led by William Habermeyer who SCR \_\_\_\_\_ has tremendous ethics and reliability, and who continues to see the "big picture" of what the company's role is in securing and maintaining excellent service while working hard within the community. If Mr. Habermeyer says Progress Energy needs a rate hike, then indeed they do. He has our complete trust and respect.

Please approve their rate hike request.

Sincerely,

Jank and Ville Figo Frank and Vicki Fox

Vicki Fox

1388 Brightwaters Boulevard Northeast St. Petersburg, Florida 33704

#### Kay Flynn

050078

From: D

Denise Karnes

Sent:

Monday, July 18, 2005 1:31 PM

To:

Alina Dieguez; Allen Mortham; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Bridget Hoyle; Carlotta Stauffer; Carol Purvis; Cayce Hinton; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Lisa Edgar; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Rhonda Hicks; Richard Tudor; Rick Melson; Roberta Bass; Rudy Bradley; Sandy Moses; Sharon Allbritton; Steven Stolting; Susan Howard; Tim Devlin; Todd

Brown; Veronica Washington

Subject: Customer Service Hearings Set for Progress Energy Florida, Inc. Rate Request

A news release was issued to media throughout PEF's service area this afternoon, 7/18/05, and is available on our web site: <a href="http://www.psc.state.fl.us/general/news/pressrelease.cfm?release=23">http://www.psc.state.fl.us/general/news/pressrelease.cfm?release=23</a>

PSC Press Release: July 18, 2005



#### State of Florida

# Hublic Service Commission NEWS RELEASE

July 18, 2005

Contact: 850-413-6482

## Customer Service Hearings Set for Progress Energy Florida, Inc. Rate Request

**TALLAHASSEE** — Members and staff of the Florida Public Service Commission will conduct three customer service hearings July 20-21, 2005, in connection with a petition by Progress Energy Florida, Inc. to raise electric rates. The dates, times and locations of the hearings are:

Wednesday, July 20, 2005

11:00 a.m.
Ocala City Council Chambers
City Hall
151 Southeast Osceola Avenue
Ocala. Florida

Thursday, July 21, 2005 9:00 a.m. Sunshine Center Auditorium 330 5<sup>th</sup> Street North St. Petersburg, Florida

Thursday, July 21, 2005
6:00 p.m.
Commissioners Assembly Room
Pinellas County Board of Commissioners
315 Court Street, 5<sup>th</sup> Floor
Clearwater, Florida

###

Website - <a href="http://www.floridapsc.com">http://www.floridapsc.com</a>
Kevin Bloom, Director, Office of Public Information
Additional Press Contact: Todd Brown
2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850

State of Florida



## ORIGINAL

## **Jublic Service Commission**

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOUDEYARM 11: 30
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

OHMISSION CLERK

DATE:

July 25, 2005

TO:

Blanca S. Bayó, Commission Clerk and Administrative Services Director

FROM:

Jennifer A. Rodan, Attorney, Office of the General Counsel, Tax

RE:

Docket No. 050078-EI - Petition for rate increase by Progress Energy Florida, Inc.

Please place the attached letter, dated July 20, 2005, in the correspondence portion of the above-referenced docket.

# CITRUS FRUITS 640 EAST PLANT STREET WINTER GARDEN, FLORIDA 34787 407-656-2433 • FAX: 407-877-2952 E-MAIL: PHFREE@ATT.NET

July 20, 2005

Members Public Service Commission Public Hearing, Ocala, Florida

Subject: Rate Increase Progress Energy Docket No. 050078-EI

#### Dear Members:

1

I receive half my power from Sumter Electric Coop in Lake County and half from Progress Energy in West Orange County. I have enjoyed five straight years of rate decreases with Sumter Electric and realized a savings of approximately \$500/year with them.

Progress Energy now has one of the highest rates in the State. They have just received a rate increase for fuel cost and for the cost of hurricane damages.

The past two years' they have brought in many sub-contractors to trim trees out of the distribution lines. Now, the lines are clean of excess trees/growth and will only require light trims to maintain. This is a great reduction in cost to operate.

I found five 69kV poles down in orange groves five years ago, due to bad transmission poles. Progress Energy has been forced to spend a lot of money to remove bad poles the past two years. However, only regular maintenance cost should be required in the future.

Progress Energy inherited a great management overhead cost from Florida Power and they must work hard to "trim" this operation cost. I have 25 telephone numbers and deal with five offices, three in Winter Garden, Winter Park, Lake Mary, St. Petersburg and Lake Wales for transmission line service.

I have written many letters to Florida Power and now, Progress Energy, only to receive a phone call from someone other than the person I addressed to say "my letter will be considered".

I have never received a letter on their letterhead. I only urge Progress Energy to try to reach the level of communication and management consumers have enjoyed from Sumter Electric. This reduces cost and creates rate reductions not rate increases. You can work with two telephone numbers, but the twenty numbers with Progress Energy, not only cost them money, but it cost

the consumer money, not to mention the time lost trying to reach the proper party.

Progress Energy inherited a bad company from Florida Power Corporation. Not only excessive management cost, but trees in the distribution lines and a dirty coal power plant at Crystal River; that must be cleaned up. I suggest that those capital expenditure needs were known and considered at the time of purchase, and should not be made operational by a consumer rate increase.

I urge members of the Public Service Commission to carefully consider what cost are utility stock holders and what is customer expense.

Progress Energy enjoys one of the fastest growing customer bases than any other utility company.

I thank Progress Energy for restoring the old 40-50 year old distribution lines, but now, streamline the overhead lines and earn a rate reduction - - not a rate increase.

Sincerely,

Robert H. Freeman

Short A. Trumo





News CHARLOTTE H. HALL

Opinion JANE E. HEALY

Editorial Page Editor and Vice President and Vice President

MANNING PYNN Public Editor

## Not good enough

Our position: Progress Energy should have responded better to Friday's storm.

Progress Energy screw in a light bulb? Too long for thoufrigerators full of spoiled food this moned. weekend. Way too long.

sliced through the south Orlando area late Friday, uprooting trees and of the downed power lines were in downing power lines that cut electricity to about 20,000 area residents. For many, though, that was just the beginning of a nightmare that lasted the better part of the weekend.

Full power was not restored until 3 p.m. Sunday, nearly two days after the storm ripped through the Belle Isle, Edgewood and Conway areas south of Orlando. Progress Energy officials said it took so long because of the storm's unique intensity in a relatively small area. Downed trees and limbs required scores of individual repairs to the power network. And that simply took time.

OK. That's understandable. Unlike a hurricane or a tropical storm, Friday's wind-whipped weather took most folks by surprise — forecasters, power officials and homeowners included.

But once the extent of the damage was realized, why didn't Progress Energy flood the area with repair workers? Not all storms are predictable. While infrequent, tornadoes also occur with little or no

Progress Energy says that it cluding 150 tree personnel — to re- plaining to do.

ow long does it take pair the damage, some from as far away as Miami. Hindsight, of course, is usually the best sight. But when the complexity of the repairs sands of Central Florida residents became apparent, more personnel who endured stifling heat and re-clearly should have been sum-

The utility should have known, A sudden, violent storm system for example, that the affected area had a lot of old trees and that many the back of residential property. That made repairs more difficult and time-consuming. But those conditions — and a more appropriate response - should have been anticipated.

> Orange County Commissioner Linda Stewart, who spent the weekend eyeballing the damage and speaking to residents, said the utility also failed to communicate effectively with its customers. Many folks who called the Progress Energy hotline couldn't get through, or get answers. Mrs. Stewart also said that utility managers who drove through affected neighborhoods frequently refused to stop and talk to residents.

> Indeed, it was pointless for Progress Energy to communicate updates on when power might be restored to local television stations. Most folks had no power and couldn't watch TV.

Progress Energy officials are expected to meet Wednesday with Ms. Stewart and other county officials to dissect the utility's response and strengthen future emergency-response plans. When that happens, called in about 350 workers — in- Progress Energy sure has a lot of ex-

IN 8/04 NT Haires City C&A, We Last 40,000 pores of frosh oranges in refrigented watchone We were very fortural to beste hugh generation en Toker - had to run for 10 days @ Cost of 3,000/day. To we could only have been down J-6 kg That Hod; we did Save our 40,000 baken of first orages! Pefet H. Tum.

## **ORIGINAL**

Petition for a Rate Increase By

### Progress Energy Florida, Inc.

DOCKET NO. 050078-EI

JUL 25 AM 9: 52

| Name    |  | CLERK |
|---------|--|-------|
| Address | Valinda Almeida<br>284 Sunlit Cove Dr. NE<br>St. Petersburg, FL 33702-3230 |       |

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

|       | CONSUMER COMMENTS  |  |  |
|-------|--|--|--|
|       | I oppose a rate increase, the basic rate should  |  |  |
|       | Le decreased instead.  |  |  |
|       | Commissioner Budley does not decerve to be   |  |  |
|       | Commissioner Budley does not decerve to be<br>re-appointed - It has been a huge disappointment.  |  |  |
|       | PSC has a reputation for being Extremely pro-utilly  |  |  |
|       | I so has a reputation for being I themely pro-utily of anti-consumer - I am on a fixed in come + |  |  |
|       | Cary afford the proposed rate like - as mentioned  |  |  |
|       | during this pullic hearing Progress Energy   |  |  |
|       | passes all risk to its captive consumers.  |  |  |
| CMP   |  |  |  |
| сом   |  |  |  |
| CTR   |  |  |  |
| ECR I |  |  |  |
| GCL 1 |  |  |  |
| OPC   |  |  |  |
| RCA   |  |  |  |
| SCR   |  |  |  |
| SGA   |  |  |  |
| SEC   |  |  |  |
| ОТН   |  |  |  |

## ORIGINAL

Petition for a Rate Increase By

### Progress Energy Florida, Inc.

DOCKET NO. 050078-EI

JUL 26 AM 11:03

an

Name Mrs Delma Treeman CLERK

Address 8413 Supset Dr

Orlando, Fl. 32819

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

|   | CONSUMER COMMENTS   |      |
|---|---|------|
|   | Dear Commission Members,  |      |
|   | I would assume that Progress  |      |
|   | Energy Florida knew y the Capital   |      |
|   | expenditures prior la perchasing  |      |
|   | Florida Pawer. I also understand  |      |
|   | that they do a lot I good in  |      |
| _ | the narious communities - Lamener   |      |
|   | shauldn't this he out of profits,   |      |
|   | I don't think this should be conside  | red  |
|   | in regard to a rate increase. Their   |      |
|   | Jole Should be to supply energy   |      |
| 1 | in a prudent manner. Do any-  |      |
|   | One Considering the single mon subs   |      |
|   | connet scrape another 2-4 dollars.  |      |
|   | If this is absolutely needed, then con me   |      |
|   | consider a increase leased an use   |      |
| A | Those who are using more power in the   | _    |
|   | large houses of today can pay more  | 10   |
|   | than the surgoidand tape - see back for address who is desperal trying to keep his family to gether Delma t | dy   |
|   | suring to reef in o y This Delme +  | Ruen |

CMP

CTR

GCL OPC RCA SCR SGA EC \_

### RECEIVED

JUL 26 2005

Florida Public Service Commission COMMISSIONER EDGAR

JUL 26 PM 4: 17

July 22, 2205

Ms. Lisa Polak Edgar Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

Dear Commission:

As I read the paper each day my anger has finally reached its limit. Why should we continue to let a publicly held company use its power to raise rates, pay for their increased insurance protection and pay their stockholders increased dividends? It seems that every company whether it is insurance on my home or power for my electricity need to be reimbursed for their expenses for doing their business. When I have paid my insurance bill for 30 years and I need coverage for a damage they cancel the policy or decide not to renew it. The companies know the environment of Florida, that is a known fact, but businesses in Florida expect the every day citizens to cover their unusual expenses. Does someone come forth to pay for mine? Does my boss give me a raise to cover all the additional increases just because I need them? *NO* 

Whether it is the telephone company with their new rate structure which our Florida legislature approved or the eclectic company asking for new rate increases or the insurance companies asking for additional rate increases on homes, where *does it in end*. Are we all going to be driven from our homes because we can no longer afford to pay for the necessary requirements? This is why we have a Public Service Commission. What has happened to the guidelines set up to control, as it seems to me, the uncontrollable?

This problem is spiraling and there seems to be no end in sight. Please do not let another increase be put upon the every citizen. See it from our eyes, not the eyes of the corporation.

Thank you,

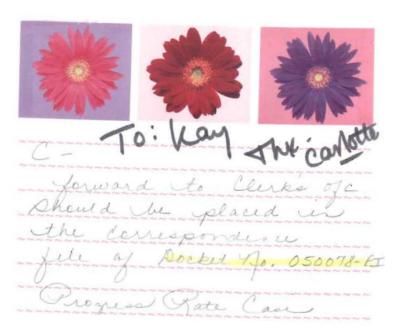
Sincerely yours,

Elaine Clarson

Elaine Clarson 972-31st Ave. NE St.Petersburg, Fl. 33704



Ms. Lisa Polak Edgar Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850



#### State of Florida



# Public Service Commission

Capital Circle Office Center • 2540 Shumard Oak Bouleward: 20 Tallahassee, Florida 32399-0850

-M-E-M-O-R-A-N-D-U-M-

**DATE:** 

July 26, 2005

TO:

Blanca S. Bayó, Commission Clerk and Administrative Services Director

FROM:

Manuel A. Arisso, Chief Advisor to Chaiman Baez

RE:

Progress Rate Case 050078-EI

Please add the attached letter to the conrespondence side of the docket file.

July 22, 2205

Mr. Braulio L. Baez Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

### **Dear Commission:**

As I read the paper each day my anger has finally reached its limit. Why should we continue to let a publicly held company use its power to raise rates, pay for their increased insurance protection and pay their stockholders increased dividends? It seems that every company whether it is insurance on my home or power for my electricity need to be reimbursed for their expenses for doing their business. When I have paid my insurance bill for 30 years and I need coverage for a damage they cancel the policy or decide not to renew it. The companies know the environment of Florida, that is a known fact, but businesses in Florida expect the every day citizens to cover their unusual expenses. Does someone come forth to pay for mine? Does my boss give me a raise to cover all the additional increases just because I need them? *NO* 

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Thank you,

Sincerely yours,

There Chism

Elaine Clarson

JUL 2 6 2005

F.P.S.C.

CHAIRMAN BAEZ

Elaine Clarson 972-31st Ave. NE St.Petersburg, Fl. 33704





Mr. Braulio L. Baez Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

## ORIGINAL

## **Timolyn Henry**

From: Ruth McHargue

Sent: Wednesday, July 27, 2005 12:44 PM

To: Timolyn HenryCc: Matilda SandersSubject: FW: Progress Energy

Please add to docket file 050078

**From:** WT [mailto:watsinc@verizon.net] **Sent:** Tuesday, July 26, 2005 4:52 PM

**To:** Consumer Contact **Subject:** Progress Energy

We have been reading up on the proposal to increase rates & it looks as if it IS\* NOT NEEDED\* Are you aware of Florida's public counsel Harold McLean's statement: That rates should be reduced by \$9 per 1,000 kilowatt hr, ?? PLEASE STOP ANY RATE INCREASE\*\*\* YOU OWE IT TO THE CITIZENS OF FLORIDA \*\*\* Thank you, Mr. Wayne Tharp St, Pete, FI, 33708

COM \_\_\_\_
CTR \_\_\_
ECR \_\_\_
GCL \_\_\_
OPC \_\_\_
RCA \_\_\_
SCR \_\_\_
SGA \_\_\_
SEC \_\_\_
OTH

CMP \_\_\_\_\_



# Hublic Service Commission -M-E-M-O-R-A-N-D-U-M-

**DATE:** July 28, 2005

TO: Blanca S. Bayó, Director, Division of the Commission Clerk and

Administrative Services

FROM: Jane Faurot, Chief, Office of Hearing Reporter Services, Division

of the Commission Clerk and Administrative Services

RE: DOCKET NO. 050078-EI, OCALA SERVICE HEARING HELD 07/20/05.

RE: PETITION FOR RATE INCREASE BY PROGRESS ENERGY FLORIDA, INC.

DOCUMENT No: 07176-05, 07/27/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

JF/rlm



July 26, 2005

05 JUL 29 AM 10: 44

CLERK

Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

050078

Re: Progress Energy

St. Petersburg, Florida

In response to this company's request for residential increases I have enclosed correspondence with the Pinellas County Commission reference problems with Progress Energy in maintaining street lights that are a resident tax paid yearly assessment.

We feel if the attitude with the street lights are any indication of their overall relationship with their customers then any considerations for a rate increase should be put on hold.

We appreciate your reviewing the information enclosed and should you have any questions, please feel free to contact me.

Thomas B. Cardene
10003 86<sup>th</sup> Way
Largo, FL 33777

Sincerely,

Phone: 727/393-5839

GM |

CTR \_\_\_\_

GCL \_\_\_

OPC \_\_\_\_

SCR \_\_\_\_

SGA \_\_\_\_

OTH \_\_\_\_

I S NA CO NOTRIBUTION CENTER July 9, 2005

Pinellas County Commission 315 Court Street Clearwater, Florida 33756

Attn.: Commissioner R. Duncan

Re: Street Light Maintenance

My wife and I have lived at the address listed below in the county since 1978 and have paid assessment for the street lights in the development (Bent Tree) every year. We then feel it is important these lights be maintained, especially the one directly across from our house and driveway as recently (a couple of months back) we had a some teenagers go on a rampage breaking into cars parked in the driveways and stealing various items from them . Thankfully one of the victims saw them and they were apprehended by the Sheriffs Dept.

The reason for this letter is that the light I referred to above has been out for over a week and when it will be fixed is unknown! I reported the outage to the power company on the customer service line last Friday and was brushed off by a person who answered the "Customer Service Line". Due to the fact we are assessed and pay it to the county, I contacted your office and was referred to a Ms. Karen Green from the "Highway Department" on July 7, 2005. When I had discussed my problem with her, the attitude was to the effect of don"t waste her time as that is the power company's problem. Prior to this I had contacted the power company again on July 5, 2005 and was advised they may get to it by the end of the week or so. After I told her this and noted I felt the county would have more influence than me as they pay the bills to the power company for these lights, she reluctantly noted she would contact them, but from her attitude I don't hold out much hope for success.

I am writing this letter to you and your office in hopes you and the commission may be able to help as your are the only person or persons that we can turn to for help in this matter. The power company appears to feel they are not responsible to me or the taxpayers in the county and will handle problems on the own good time.

We appreciate all you can do to get this problem taken care of because as of July 8 the light was still out and with the weather from the hurricane we don't expect any resolution soon.

Sincerely yours,

Thomas and Lillian Cardene 10003 86<sup>th</sup> Way, North Largo, Florida 33777 Phone: 393-5839 July 26, 2005

Pinellas County Commission 315 Court Street Clearwater, Florida 33756

Attn: Commissioner R, Duncan Our Letter of 7/06/05 – Street Light Maintenance

Following up on the above-referenced letter to you, we want to note a response from the Progress Energy people a few days ago. Ms. Linda Mitchell called and said since they were notified they found out the lights have underground wires — surprise, surprise; they have always been underground in this development. She further stated that it could be anywhere from two weeks or better before someone could possibly be here for repairs! That then would make the outage progressing towards two months at this point.

Funny thing happened yesterday (7/22/05). An assessment notice arrived along with a letter from Ken Burke's Office wanting an advance payment for the street light assessment due to a change in the billing procedure. Having paid the tax prior to this and not getting fully what we paid our tax for, we feel if this was not a serious condition (no matter what the amount is) it would be hilarious. We have enclosed a copy of the notice and the letter for your review as it is addressed from the Commission.

You may note a copy of all this correspondence is going to the PSC as Progress Energy is pushing for a residential rate increase which, at this point, we feel is not warranted.

Again we appreciate any help you can supply to get this situation remedied .

Sincerely,

Thomas B. Cardene Lillian F. Cardene 10003 86<sup>th</sup> Way N. – Largo, FL 33777

Telephone: 727/393-5839

cc: PSC





# Hublic Service Commission -M-E-M-O-R-A-N-D-U-M-

DATE: August 2, 2005

TO: Blanca S. Bayó, Director, Division of the Commission Clerk and

Administrative Services

FROM: Jane Faurot, Chief, Office of Hearing Reporter Services, Division

of the Commission Clerk and Administrative Services

RE: DOCKET NO. 050078-EI, ST. PETERSBURG SERVICE HEARING HELD 07/21/05.

RE: PETITION FOR RATE INCREASE BY PROGRESS ENERGY FLORIDA, INC.

DOCUMENT No: 07447-05, 08/02/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

JF/rlm





DATE: August 4, 2005

**TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and

Administrative Services

FROM: Jane Faurot, Chief, Office of Hearing Reporter Services, Division

of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050078-EI, CLEARWATER SERVICE HEARING HELD 07/21/05.

RE: PETITION FOR RATE INCREASE BY PROGRESS ENERGY FLORIDA, INC.

DOCUMENT No: 07502-05, 08/03/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

JF/rlm

## CCA Official Document . . .

8/4/2005 3:44 PM

3:44 PM

## **Kay Flynn**

050078

From:

Blanca Bayo

Sent:

Tuesday, August 02, 2005 9:20 AM

To:

'Crawford, Deborah A'

Cc:

Kav Flynn

**Subject:** 

RE: Progress Energy Florida Response to Staff Audit of Rate Case Attached

## Dear Ms. Crawford,

I have been out of the office since last week. E-mails to my direct e-mail address are not considered filings and should not be sent to my directly to me.

If your intent is to file was to file this document with the Clerk's Office, you should send your electronic correspondence to <a href="mailto:filings@psc.state.fl.us.">filings@psc.state.fl.us.</a> For additional information regarding electronic filings at the PSC you may go to <a href="http://www.floridapsc.com/RandR/e-req.cfm">http://www.floridapsc.com/RandR/e-req.cfm</a>

Blanca S. Bayó Commission Clerk and Administrative Services Director Florida Public Service Commission

From:

Crawford, Deborah A [mailto:Deborah.Crawford@pgnmail.com]

Sent:

Friday, July 29, 2005 2:21 PM

To:

Blanca Bayo

Subject:

Progress Energy Florida Response to Staff Audit of Rate Case Attached

<< File: AuditResponsePEF.pdf >>

## CCA Official Document . . .

## 8/4/2005 8:42 AM

8:42 AM

**Kay Flynn** 

050078

From:

Blanca Bayo

Sent:

Tuesday, August 02, 2005 9:20 AM

To:

Kay Flynn

Subject:

FW: Progress Energy Florida Response to Staff Audit of Rate Case Attached

**Attachments:** 

RE: Progress Energy Florida Response to Staff Audit of Rate Case Attached;

AuditResponsePEF.pdf

RE: Progress nergy Florida R€

Kay, FYI.

From: Sent:

Crawford, Deborah A [mailto:Deborah.Crawford@pgnmail.com]

To:

Friday, July 29, 2005 2:21 PM

Blanca Bayo

Subject:

Progress Energy Florida Response to Staff Audit of Rate Case Attached

AuditResponse 'EF.pdf (541 KE

TAMPA WEST PALM BEACH

ATTORNEYS AT LAW

August 5, 2005

Corporate Center Three at International Plaza 4221 W. Boy Scout Boulevard Tompo, Florida 33607-5736 P.O. Box 3239 Tampa, Florida 33601-3239

813.223.7000 813.229.4133 fox www.carltonfields.com

Ms. Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

In re: Petition for Rate Increase by Progress Energy Florida, Inc.

Docket No. 050078

Dear Ms. Bayo:

As indicated in my telephone conversion with Kay Flynn on this morning, enclosed is a CD of PEF's rebuttal testimony with exhibits filed on August 5, 2005 in PDF format.

If you or your Staff have any questions regarding this, please contact me at (813) 223-7000, ext. 2462.

Sincerely,

Jeanne L. Costello

Enclosure

CCA note: CD copied oxline at DN 07600-05; Contains DNs 07600-05 through 07614-05. My 8/8/05

## Progress Rote Care

0500 78 EI

Rate Schedu

> \$ per fixture Pole Charges - \$ per pole Other Fixture Charge Rate -% of Installed Fixture Cost Other Pole Charge Rate -% of Installed Pole Cost

Varies by type Varies by type

1.46% 1.46%

1.67% 1.67%

BAISES TIME CRNAME CHANCE JANUARY 05

AUGUST 05 GROPOSED JAN.06

02005 Progress Energy Plonida, Inc.

GRT OUT OF THE FIRE IF YOU CAN'T TAKE THE HEAT

CMP \_\_\_\_

COM \_\_\_\_\_

ECR 1

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OTH \_\_\_\_

## ORIGINAL

## RECEIVED

AUG 1 0 2005

Florida Public -

Division un rica

## Nonce of Rate Case and Service Rearings

### 20112 11/1

The relentless pursuit of excellence in the service we provide our Florida customers is in the forefront of everything we do at Progress Energy. To ensure that electric system investments continue to meet customer and regulatory expectations for reliability and performance, we have filed a request with the Florida Public Service Commission (FPSC) for a new base rate plan beginning Jan. 1, 2006.

The company is seeking to increase base rates by roughly \$206 million annually to support new power plants, increase the storm reserve fund and better reflect the costs of providing reliable service to our customers in one of the fastest-growing regions of the country. If approved, the increase would raise a monthly residential customer bill of 1,000 kilowatt-hours by \$3.79, or about 4 percent.

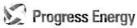
We have not increased our base rates in 12 years. In order to meet the growing electricity demands of our customers, and to maintain superior reliability, we must increase our base rates.

We have added 350,000 new retail customers and more than one-third of our current power plant capacity during the last decade. Yet our current base rates are more than 9-percent lower than in 1894.

Progress Energy Florida intends to continue the substantial investments

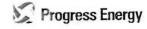
Progress Energy Florida intends to continue the substantial investments made during the last four years to provide superior reliability and meet the challenges of customer growth, as well as increased per-person usage of electricity. The cost of generating, transmitting and distributing electricity and providing customer service has increased dramatically over the last decade. Among the largest components are the following:

- Roughly half of the requested amount is for new power plants needed to meet increasing oustomer electricity demand and new regulatory reserve expectations.
- About \$50 million represents the company's recommended annual storm reserve fund contribution. Given last year a sorm season, it is clear the amount collected for the sterm reserve must be increased from the current \$6 million per year.
- Another \$30 million is needed for Progress Energy Flonda to continue to
  provide the level of service customers expect. Reliability and customer
  service have been improved dramatically during the last four years.
   This increase will help ensure that reliability and service is maintained
  at the superior levels that have been achieved.



People, Performance, Excellence.

SPINT TO STIPETE BRITCHE 7-21 HISANNE





ACCOUNT NUMBER

03823 21511

AUGUST 2005

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-800-700-8744

WEB SITE: www.progress-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

CATHLEEN LEWIS

39260 VILLAGE CHASE ZEPHYRHILLS

FL 33540

SERVICE ADDRESS 39260 VILLAGE CHASE

ZEPHYRHILLS FL 33540 DUE DATE AUG 26 2005 TOTAL AMOUNT DUE

49.20

**NEXT READ** DATE ON OR ABOUT SEP 07 2005

**DEPOSIT AMOUNT** 

ON ACCOUNT

NONE

PIN: 890036752

### METER READINGS

METER NO. 001084076 PRESENT (ACTUAL) 095224 PREVIOUS (ACTUAL) 094833 DIFFERENCE 000391 TOTAL KWH 391 PAYMENTS RECEIVED AS OF JUL 12 2005

49.81 THANK YOU

001 RESIDENTIAL SERVICE BILLING PERIOD..07-07-05 TO 08-04-05 28 DAYS CUSTOMER CHARGE JULY 8.03 ENERGY CHARGE FIRST 1000 KWH 4/486 00 FIRST 1000 KWH 4.48600 391 KWH a 4.81300673270018.82 ABOVE 1000 KWH 5.48600 0 KWH a 5.813006732700 .00 TUEL CHARGE 3.918000 391 KWH a 3.918000 15.32 FUEL CHARGE

\*TOTAL ELECTRIC COST GROSS RECEIPTS TAX MUNICIPAL FRANCHISE FEE MUNICIPAL UTILITY TAX

1.08 2.62 3.33

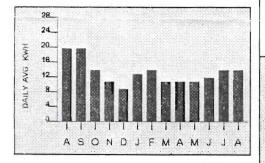
42.17

49.20

TOTAL CURRENT BILL

TOTAL DUE THIS STATEMENT

\$49.20



- ENERGY USE -

DAILY AVG. USE - 14 KWH/DAY USE ONE YEAR AGO - 20 KWH/DAY \*DAILY AVG. ELECTRIC COST - \$1.51

Payment of your bill prior to the above due date will avoid a late payment charge of 1.5%. Easy. Efficient. Eco-friendly. Receive and pay your bill online at

progress-energy.com/ebill.

Due to recent hot temperatures, you may have noticed an increase in your bill. To help manage your electricity costs, see our Energy-Saving Tips and Tools at progress-energy.com/lowermybill.

HOW CAN THIS BE LEGAL



JULY 2005 ACCOUNT NUMBER

03823 21511

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-800-700-8744

WEB SITE: www.progress-energy.com

TO REPORT A POWER OUTAGE:

1-800-228-8485

### CATHLEEN LEWIS

39260 VILLAGE CHASE ZEPHYRHILLS FL 33540

SERVICE ADDRESS 39260 VILLAGE CHASE

ZEPHYRHILLS FL 33540

PAYMENTS RECEIVED AS OF JUN 22 2005

DUE DATE JUL 29 2005 TOTAL AMOUNT DUE

49.81

NEXT READ DATE ON OR DEPOSIT AMOUNT ON ACCOUNT

ABOUT AUG 08 2005

50.58 THANK YOU

NONE

PIN: 890036752

## METER READINGS

METER NO. 001084076 PRESENT (ACTUAL) 094833 PREVIOUS (ACTUAL) 094420 DIFFERENCE 000413 TOTAL KWH 413

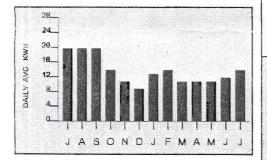
001 RESIDENTIAL SERVICE BILLING PERIOD..06-07-05 TO 07-07-05 30 DAYS CUSTOMER CHARGE 8.03 ENERGY CHARGE FIRST 1000 KWH 413 KWH @ 4.48600¢ 18.53 ABOVE 1000 KWH 0 KWH @ 5.48600¢ .00 FUEL CHARGE 413 KWH @ 3.91800¢ 16.18 \*TOTAL ELECTRIC COST 42.74 GROSS RECEIPTS TAX 1.10 MUNICIPAL FRANCHISE FEE 2.65 MUNICIPAL UTILITY TAX 3.32

TOTAL CURRENT BILL

TOTAL DUE THIS STATEMENT

\$49.81

49.81



- ENERGY USE -

DAILY AVG. USE - 14 KWH/DAY
USE ONE YEAR AGO - 20 KWH/DAY 20 KWH/DAY \*DAILY AVG. ELECTRIC COST - \$1.42

Payment of your bill prior to the above due date will avoid a late payment charge of 1.5%.



## STATEMENT OF ELECTRIC SERVICE

MARCH 2005 ACCOUNT NUMBER

03823 21511

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-800-700-8744

WEB SITE: www.progress-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

### **CATHLEEN LEWIS**

39260 VILLAGE CHASE ZEPHYRHILLS FL 33540

SERVICE ADDRESS 39260 VILLAGE CHASE ZEPHYRHILLS FL 33540 DUE DATE MAR 30 2005 TOTAL AMOUNT DUE

39.15

**NEXT READ** DATE ON OR ABOUT APR 07 2005

**DEPOSIT AMOUNT** ON ACCOUNT

NONE

8.03

49.61 THANK YOU

### PIN: 890036752

### METER READINGS

METER NO. 001084076 PRESENT (ACTUAL) 093370 PREVIOUS (ACTUAL) 093043 DIFFERENCE 000327 TOTAL KWH 327 PAYMENTS RECEIVED AS OF FEB 14 2005

001 RESIDENTIAL SERVICE BILLING PERIOD..02-07-05 TO 03-08-05 29 DAYS

CUSTOMER CHARGE DACI\_

ENERGY CHARGE FIRST 1000 KHH 4,42 200 ABOVE 1000 KHH 3,42 860 327 KWH @ 4.48600¢ + 5 9 CC 14.67 0 KWH a 5.48600¢ + 5900 .00 FUEL CHARGE 327 KWH a 3.91800¢ + 4600012.81

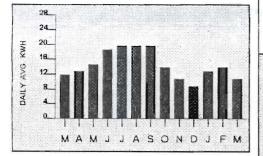
\*TOTAL ELECTRIC COST GROSS RECEIPTS TAX MUNICIPAL FRANCHISE FEE MUNICIPAL UTILITY TAX

TOTAL CURRENT BILL REVENUE SHARING REFUND

TOTAL DUE THIS STATEMENT



35.51



- ENERGY USE .

DAILY AVG. USE -11 KWH/DAY USE ONE YEAR AGO -12 KWH/DAY \*DAILY AVG. ELECTRIC COST - \$1.22

Payment of your bill prior to the above due date will avoid a late payment charge of 1.5%.

A CREDIT on your bill! The Revenue Sharing Refund shown above continues our commitment to providing you lower prices for electricity as part of our 2002 rate agreement with the Florida Public Service Commission.

ALSO INCREASED WHEN YOU CHAVERD YOUR NAME

- THANKS SEE INCULATE

ABOVE

ORIGINAL

08 AUGUST 05 ST PETERSBURG Harida 060078 ELCENED FPSC MEMORANDUM AUG 11 AM 10: 08

70: DIRECTOR, DIV OF COMMISSION CLERKOMMESSADYIN SUCS FLA. PUBLIC SOLVICE COMMISSION CLERK

FROM: DOSEPH JAMES NOCELLA

· PROCRESS Energy # 68617 20645

· 3629 ITHACA ST N, ST Petersburg 71 33713

RE: Quality of SERVICE of PROGRESS ENERGY

O your office has indicated that customer comments
re: quality of service and proposed
rake 1 increase can be submitted.

a) telephone customer service and their responsiveness levels are CONSISTENTLY EXCELLENT.

CMP \_\_\_\_ COM \_\_\_\_\_ CTR \_\_\_\_ ECR \_\_\_

GCL \_\_\_

OPC \_\_\_\_

RCA \_\_\_\_

6.) IN recent (2) calendar years, bad auto wrecks here on 38 evenue North caused damage to electric' poles. Each time, their response was very swift, and the Order worked on through the night, lette of no interruption of our electric dervice.

-/-

SCR \_\_\_\_ SGA \_\_\_\_

SEC \_\_\_\_

OTH \_\_\_\_

08 August 05 FLA RUBLIC SVC. Commission

- De We Know that this Utility company has paid out millions of dellars to Moving the (4) hurricainer of last summer, in reparations and services.
- (3) We feel that their utility company ( Progress Energy) is a responsible, faithful, committed - to - service ENTITY, and, do recommend en Favor of their RATE Pinciènse.

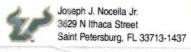
We feel they are deserving of

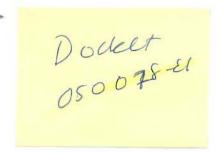
a thank you for your attention to my customer comments.

Respectfally oubsulfel,

Sosoph Sans Rocella,

Susabled aperican Veleran.





July 22, 2205

Mr. J. Terry Deason Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

### Dear Commission:

As I read the paper each day my anger has finally reached its limit. Why should we continue to let a publicly held company use its power to raise rates, pay for their increased insurance protection and pay their stockholders increased dividends? It seems that every company whether it is insurance on my home or power for my electricity need to be reimbursed for their expenses for doing their business. When I have paid my insurance bill for 30 years and I need coverage for a damage they cancel the policy or decide not to renew it. The companies know the environment of Florida, that is a known fact, but businesses in Florida expect the every day citizens to cover their unusual expenses. Does someone come forth to pay for mine? Does my boss give me a raise to cover all the additional increases just because I need them? NO

Whether it is the telephone company with their new rate structure which our Florida legislature approved or the eclectic company asking for new rate increases or the insurance companies asking for additional rate increases on homes, where does it in end. Are we all going to be driven from our homes because we can no longer afford to pay for the necessary requirements? This is why we have a Public Service Commission. What has happened to the guidelines set up to control, as it seems to me, the uncontrollable?

This problem is spiraling and there seems to be no end in sight. Please do not let another increase be put upon the every citizen. See it from our eyes, not the eyes of the corporation.

Thank you,

CMP

SEC

OTH \_\_\_\_

OPC \_\_\_\_\_ Sincerely yours,

SCR \_\_\_ Eleene Clause

SGA \_\_\_\_\_ Elaine Clarson

RECEIVED Florida Public Service Comm. Commissioner Deason

LIVED AUG 0 1 2005

Plotice Francisco of RCA

## Ellen Plendl



From:

Angie Calhoun

Sent:

Friday, August 05, 2005 10:36 AM

To:

Ellen Plendl

Subject:

FW: Progress Energy

Docket 050078-EI

----Original Message----

From: seshos0623@juno.com [mailto:seshos0623@juno.com]

Sent: Friday, August 05, 2005 10:20 AM

To: Consumer Contact

Cc: jeb.bush@myflorida.com
Subject: Progress Energy

My electric bill jumped by \$3.27 for 1000kw used. Are you going to recoup uninsuried property owners for hurrcane damage like you did for Progress Energy????Why do you guarantee them a no lost condition. You don't live in a REAL world. The poor people are supporting big company salaries, pensions and the never lose stock holders. Wake up and smell the coffee.

Harry Svendsen

SAUG 12 AM 9: 56

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# Hublic Service Commission -M-E-M-O-R-A-N-D-U-M-

**DATE:** August 18, 2005

TO: Blanca S. Bayó, Director, Division of the Commission Clerk and

Administrative Services

FROM: Jane Faurot, Chief, Office of Hearing Reporter Services, Division

of the Commission Clerk and Administrative Services

RE: DOCKET NO. 050078-EI, PREHEARING HELD 08/11/05.

RE: PETITION FOR RATE INCREASE BY PROGRESS ENERGY FLORIDA, INC.

DOCUMENT No: 07987-05, 08/17/05

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

JF/rlm

## State of Florida



## Jublic Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-COMMISSION

DATE:

August 18, 2005

TO:

Kay B. Flynn, Chief of Records, Division of the Commission Clerk &

Administrative Services

FROM:

Connie S. Kummer, Chief of Certification & Tariffs, Division of Economic

Regulation

RE:

Correspondence to be added to Docket File No. 050078-EI

Please file the attached correspondence received from Ms. Cathleen Lewis and Mr. Thomas Cardene, along with my responses, in Docket File No. 050078-EI. Thank you.

CSK:kb Attachment COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY LISA POLAK EDGAR





TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

## Hublic Service Commission

August 18, 2005

Thomas B. Cardene 10003 86<sup>th</sup> Way Largo, Florida 33777

Dear Mr. Cardene:

Thank you for your letter concerning Progress Energy Florida, Inc. (PEF). I have requested information from PEF on the delay in repairing the light and I will respond to you in writing when they complete their investigation. In addition, your comments will be placed in the correspondence side of the Docket file 050078-EI, PEF's request for a rate increase for consideration by the Commission in deciding the issue. Hearings are scheduled to begin on the request on September 6, 2005 in Tallahassee.

Sincerely,

Connie S. Kummer

Bureau Chief

Bureau of Certification, Economics & Tariffs

CSK:kb

Cc: Docket File No. 050078-EI

## Consumer Information

Name: THOMAS B CARDENE

Business Name:

Svc Address:

10003 86TH WAY

County: Pinellas Phone: (727)-393-5839

City/Zip: Largo / 33777-

Account Number:

Caller's Name: THOMAS B CARDENE

Mailing Address:

10003 86TH WAY

City/Zip: Largo ,FL 33777-

Can Be Reached:

E-Tracking Number:

Florida Public Service
Commission - Consumer Request
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850-413-6100

## **Utility Information**

Company Code: EI801

Company: PROGRESS ENERGY FLORIDA, INC.

Attn. Jennifer Felder663599E

Response Needed From Company? y

Date Due: 09/09/2005
Fax: 1.866-279-5321

Interim Report Received: / /

Reply Received: / /

Reply Received Timely/Late:

Informal Conf.: N

## **PSC Information**

Assigned To: CONNIE KUMMER

Entered By: KSB Date: 08/18/2005

Time: 10:44

Via:MAIL

Prelim Type: OUTAGES

PO:

Disputed Amt: 0.00

Supmntl Rpt Req'd: / /

Certified Letter Sent: / /

Certified Letter Rec'd: / /

Closed by:

Date: / /

Closeout Type:

Apparent Rule Violation:

8/18/05 Please investigate the attached issue with a street light outage. Please advise why the customer was told it would be two weeks or more because the wiring was underground, and if the light has been fixed. If the light has not yet been repaired, please explain why and give an expected repair date. Also, this appears to be a situation where a special taxing district was set up to pay for the street lighting in a development. Please explain PEF's policy with regard to who is responsible for reporting outages to the utility with streetlights in this situation. CKummer

From: Jenhans - 6/6
Pleuse have someone
look who and reply. ORIGINAL CENTER 4PSC

July 26, 2005

JUL 29 AM 10: 44

CLERK

Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: Progress Energy St. Petersburg, Florida

Thomas B. Caroline

In response to this company's request for residential increases I have enclosed correspondence with the Pinellas County Commission reference problems with Progress Energy in maintaining street lights that are a resident tax paid yearly assessment.

We feel if the attitude with the street lights are any indication of their overall relationship with their customers then any considerations for a rate increase should be put on hold.

We appreciate your reviewing the information enclosed and should you have any questions, please feel free to contact me.

Thomas B. Cardene
10003 86<sup>th</sup> Way

COM \_\_\_\_\_\_ Largo, FL 33777
Phone: 727/393-5839

CTR \_\_\_\_\_

ECR \_\_\_\_

GCL \_\_\_\_

OPC \_\_\_\_\_

RCA \_\_\_\_\_

SCR \_\_\_\_

SGA \_\_\_\_

OTH \_\_\_\_

Sincerely,

July 9, 2005

Pinellas County Commission 315 Court Street Clearwater, Florida 33756

Attn.: Commissioner R. Duncan

Re: Street Light Maintenance

My wife and I have lived at the address listed below in the county since 1978 and have paid assessment for the street lights in the development (Bent Tree) every year. We then feel it is important these lights be maintained, especially the one directly across from our house and driveway as recently (a couple of months back) we had a some teenagers go on a rampage breaking into cars parked in the driveways and stealing various items from them. Thankfully one of the victims saw them and they were apprehended by the Sheriffs Dept.

The reason for this letter is that the light I referred to above has been out for over a week and when it will be fixed is unknown! I reported the outage to the power company on the customer service line last Friday and was brushed off by a person who answered the "Customer Service Line". Due to the fact we are assessed and pay it to the county, I contacted your office and was referred to a Ms. Karen Green from the "Highway Department" on July 7, 2005. When I had discussed my problem with her, the attitude was to the effect of don"t waste her time as that is the power company's problem. Prior to this I had contacted the power company again on July 5, 2005 and was advised they may get to it by the end of the week or so. After I told her this and noted I felt the county would have more influence than me as they pay the bills to the power company for these lights, she reluctantly noted she would contact them, but from her attitude I don't hold out much hope for success.

I am writing this letter to you and your office in hopes you and the commission may be able to help as your are the only person or persons that we can turn to for help in this matter. The power company appears to feel they are not responsible to me or the taxpayers in the county and will handle problems on the own good time.

We appreciate all you can do to get this problem taken care of because as of July 8 the light was still out and with the weather from the hurricane we don't expect any resolution soon.

Sincerely yours,

Thomas and Lillian Cardene 10003 86<sup>th</sup> Way, North Largo, Florida 33777 Phone: 393-5839 July 26, 2005

Pinellas County Commission 315 Court Street Clearwater, Florida 33756

Attn: Commissioner R, Duncan
Our Letter of 7/06/05 – Street Light Maintenance

Following up on the above-referenced letter to you, we want to note a response from the Progress Energy people a few days ago. Ms. Linda Mitchell called and said since they were notified they found out the lights have underground wires – surprise, surprise; they have always been underground in this development. She further stated that it could be anywhere from two weeks or better before someone could possibly be here for repairs! That then would make the outage progressing towards two months at this point.

Funny thing happened yesterday (7/22/05). An assessment notice arrived along with a letter from Ken Burke's Office wanting an advance payment for the street light assessment due to a change in the billing procedure. Having paid the tax prior to this and not getting fully what we paid our tax for, we feel if this was not a serious condition (no matter what the amount is) it would be hilarious. We have enclosed a copy of the notice and the letter for your review as it is addressed from the Commission.

You may note a copy of all this correspondence is going to the PSC as Progress Energy is pushing for a residential rate increase which, at this point, we feel is not warranted.

Again we appreciate any help you can supply to get this situation remedied.

Sincerely,

Thomas B. Cardene Lillian F. Cardene 10003 86<sup>th</sup> Way N. – Largo, FL 33777

Telephone: 727/393-5839

cc: PSC





 COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY LISA POLAK EDGAR

### STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

## Hublic Service Commission

August 18, 2005

Ms. Cathleen Lewis 39260 Village Chase Zephyrhills, Florida 33540

Dear Ms. Lewis:

Thank you for your letter concerning the pending request for a rate increase by Progress Energy Florida (PEF). As a matter of clarification, I would like to explain the charges on your bill. As stated in their notice, PEF is requesting an increase in its base rate charges. The kWh energy charge shown on you bill consists of not only base rates but charges for Energy Conservation, Purchased Power, and Environmental compliance. These latter charges, along with the fuel charge, are called cost recovery clauses and are designed to collect costs which vary significantly over short periods. Cost recovery factors are addressed annually by the Commission in a public hearing process. Since these factors can change annually, the energy charge shown on you bill fluctuates even if the base rate does not changes, as indicated by PEF. An example of the components of your bill are shown below for your July bill. All charges except the customer charge are expressed in cents per kWh.

| Customer charge           |                                       | \$8.03    |
|---------------------------|---------------------------------------|-----------|
| Energy Charge Base rates  |                                       |           |
|                           | 1st 1,000 kWh                         | \$0.03315 |
|                           | Greater that 1,000 kWh                | \$0.04315 |
| Energy Conservation*      |                                       | \$0.00169 |
| Purchased Capacity*       |                                       | \$0.00875 |
| Environmental Compliance* |                                       | \$0.00127 |
|                           | Total Energy Charge shown on bill     | \$0.04486 |
| Storm Cost Recovery       | Effective August 1, 2005              | \$0.00327 |
|                           | Total Energy Charge with Storm charge | \$0.04813 |
| Fuel Cost Recovery*       |                                       | \$0.03918 |

<sup>\*</sup>These charges are reviewed, and may change, annually.

Your bill would then be calculated by applying the factors shown in the table to the metered kWh usage. In August, the Storm Cost Recovery surcharge went into effect, raising the \$0.04486 energy charge to \$0.04813.

Ms. Cathleen Lewis Page 2 August 18, 2005

Your comments will be included in the correspondence side of Docket No. 050078-EI, to be considered by the Commission in making its decision on the request. Hearings on PEF's request are scheduled to begin September 9 in Tallahassee.

Sincerely,

Connie S. Kummer

Bureau Chief

Bureau of Certification, Economics & Tariffs

CSK:kb

Cc: Docket File No. 050078-EI

Progress Rote Care

0500 78 EI

Rate Schedul

> Varies by type \$ per fixture Pole Charges - \$ per pole Varies by type Other Fixture Charge Rate -% of Installed Fixture Cost 1.46% Other Pole Charge Rate -

% of Installed Pole Cost

BA15R5 TIMP OF NAME CHANGE JANUARY 05 AUGUST 05 PROPOSED JAN.06

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ORIGINAL

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AUG 1 0 2005

Florida Plant. CHARGO . .. ALA



The relentless pursuit of excellence in the service we provide our Florida customers is in the forefront of everything we do at Progress Energy. To ensure that electric system investments continue to meet customer and regulatory expectations for reliability and performance, we have filed a request with the Florida Public Service Commission (FPSC) for a new base rate plan beginning Jan. 1, 2006.

The company is seeking to increase base rates by roughly \$206 million annually to support new power plants, increase the storm reserve fund and better reflect the costs of providing reliable service to our customers in one of the fastest-growing regions of the country. If approved, the increase would raise a monthly residential customer bill of 1,000 kilowatt-hours by \$3.79, or about 4 percent

We have not increased our base rates in 12 years. In order to meet the growing electricity demands of our customers, and to maintain superior reliability, we must increase our base rates.

We have added 350,000 new retail customers and more than one-third of our current power plant capacity during the last decade. Yet our current base rates are mere than 9/percent lower than in 1894.

Progress Energy Florida intends to continue the substantial investments made during the last four years to provide superior reliability and meet the challenges of customer growth, as well as increased per-person usage of electricity. The cost of generating, transmitting and distributing electricity and providing customer service has increased dramatically over the last decade. Among the largest components are the following:

- Roughly half of the requested amount is for new power plants needed. to meet increasing oustomer electricity demand and new regulatory reserve expectations.
- About \$50 million represents the company's recommended annual storm reserve fund contribution. Given last year a sorm reason, it is clear the amount collected for the sterm reserve must be increased from the current \$6 million per year.
- Another \$30 million is needed for Progress Energy Florida to continue to provide the level of service customers expect. Reliability and customer service have been improved dramatically during the last four years. This increase will help ensure that reliability and service is maintained at the superior levels that have been achieved.

|  | Progress | Energy |
|--|----------|--------|
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People, Performance, Excellence. OEF-015-05 5-05 22005 Progress Energy Florida, Inc.

SPNT TO STIPLETE BRIZORE 7-21 HEADINE

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Progress Energy

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## Progress Energy TATEMENT OF ELECTRIC SERECE

AUGUST 2005

ACCOUNT NUMBER

03823 21511

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-800-700-8744

WEB SITE: www.progress-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

CATHLEEN LEWIS

39260 VILLAGE CHASE

ZEPHYRHILLS FL 33540

SERVICE ADDRESS 39260 VILLAGE CHASE

FL 33540 ZEPHYRHILLS

DUE DATE AUG 26 2005 TOTAL AMOUNT DUE

NEXT READ **DEPOSIT AMOUNT** DATE ON OR ON ACCOUNT ABOUT

SEP 07 2005 NONE

49.81 THANK YOU

8.03

PIN: 890036752

### METER READINGS

METER NO. 001084076 (ACTUAL) 095224 PRESENT 094833 PREVIOUS (ACTUAL) DIFFERENCE 000391 391 TOTAL KWH

PAYMENTS RECEIVED AS OF JUL 12 2005

001 RESIDENTIAL SERVICE BILLING PERIOD...07-07-05 TO 08-04-05 28 DAYS

CUSTOMER CHARGE JULY

ENERGY CHARGE FIRST 1000 KHH 4.48660 391 KHH a 4.81300673270018.82 ABOVE 1000 KHH 5.48600 0 KHH a 5.813006732700 .00 FUEL CHARGE 3.91 KHH a 3.918006 15.32 ENERGY CHARGE FUEL CHARGE

\*TOTAL ELECTRIC COST GROSS RECEIPTS TAX MUNICIPAL FRANCHISE FEE MUNICIPAL UTILITY TAX

TOTAL CURRENT BILL

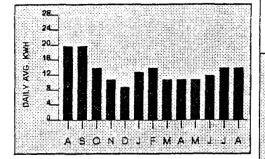
TOTAL DUE THIS STATEMENT

42.17 1.08

2.62 3.33

49.20

\$49.20



- ENERGY USE -DAILY AVG. USE - 14 KWH/DAY USE ONE YEAR AGO - 20 KWH/DAY \*DAILY AVG. ELECTRIC COST - \$1.51

Payment of your bill prior to the above due date will avoid a late payment charge of 1.5%.

Easy. Efficient. Eco-friendly. Receive and pay your bill online at progress-energy.com/ebill.

Due to recent hot temperatures, you may have noticed an increase in your bill. To help manage your electricity costs, see our

Energy-Saving Tips and Tools at progress-energy.com/lowermybill.

HOW CAN THIS BE LEGAL



## Progress Energy TATEMENT OF ELECTRIC SERVICE

2005 JULY

ACCOUNT NUMBER

03823 21511

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-800-700-8744

WEB SITE: www.progress-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

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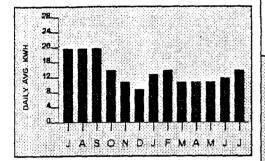
TOTAL AMOUNT DUE DUE DATE JUL 29 2005 49.81 NEXT READ **DEPOSIT AMOUNT** DATE ON OR ON ACCOUNT ABOUT AUG 08 2005 NONE

PIN: 890036752

## METER READINGS

| METER NO.  | 001084076 |        |
|------------|-----------|--------|
| PRESENT    | (ACTUAL)  | 094833 |
| PREVIOUS   | (ACTUAL)  | 094420 |
| DIFFERENCE |           | 000413 |
| TOTAL KWH  |           | 413    |

PAYMENTS RECEIVED AS OF JUN 22 2005 50.58 THANK YOU 001 RESIDENTIAL SERVICE BILLING PERIOD...06-07-05 TO 07-07-05 30 DAYS CUSTOMER CHARGE 8.03 ENERGY CHARGE 18.53 413 KWH @ 4.48600¢ FIRST 1000 KWH 0 KWH @ 5.48600¢ ABOVE 1000 KWH .00 413 KWH @ 3.91800¢ 16.18 FUEL CHARGE 42.74 \*TOTAL ELECTRIC COST 1.10 GROSS RECEIPTS TAX MUNICIPAL FRANCHISE FEE 2.65 MUNICIPAL UTILITY TAX 3.32 49.81 TOTAL CURRENT BILL \$49.81 TOTAL DUE THIS STATEMENT



Payment of your bill prior to the above due date will avoid a late payment charge of 1.5%.

— ENERGY USE -DATLY AVG. USE - 14 KHH/DAY USE ONE YEAR AGO - 20 KHH/DAY \*DATLY AVG. ELECTRIC COST - \$1.42





MARCH 2005

**ACCOUNT NUMBER** 

03823 21511

FOR CUSTOMER SERVICE OR PAYMENT LOCATIONS CALL: 1-800-700-8744

WEB SITE; www.progress-energy.com

TO REPORT A POWER OUTAGE: 1-800-228-8485

CATHLEEN LEWIS

39260 VILLAGE CHASE

ZEPHYRHILLS FL 33540

SERVICE ADDRESS 39260 VILLAGE CHASE

ZEPHYRHILLS FL 33540

DUE DATE MAR 30 2005

TOTAL AMOUNT DUE

39.15

NEXT READ DATE ON OR ABOUT DEPOSIT AMOUNT
ON ACCOUNT

ABOUT APR 07 2005 N

49.61 THANK YOU

NONE

8.03

### 'IN: 890036752

## METER READINGS

ETER NO. 001084076

RESENT (ACTUAL) 093370

REVIOUS (ACTUAL) 093043

IFFERENCE 000327

OTAL KWH 327

PAYMENTS RECEIVED AS OF FEB 14 2005

RS-1 001 RESIDENTIAL SERVICE

BILLING PERIOD..02-07-05 TO 03-08-05 29 DAYS

CUSTOMER CHARGE
ENERGY CHARGE

FIRST 1000 KWH 4,42700 327 KWH a 4.48600¢  $\pm 5900$  14.67 ABOVE 1000 KWH 5,45800 0 KWH a 5.48600¢  $\pm 5900$  .00 FUEL CHARGE 3.45860 327 KWH a 3.91800¢  $\pm 46000$  12.81

\*TOTAL ELECTRIC COST GROSS RECEIPTS TAX MUNICIPAL FRANCHISE FEE MUNICIPAL UTILITY TAX

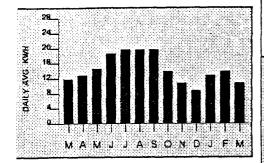
TOTAL CURRENT BILL REVENUE SHARING REFUND

TOTAL DUE THIS STATEMENT

35.51 .91 2.20 2.81

41.43 2.28CR

\$39.15



Payment of your bill prior to the above due date will avoid a late payment charge of 1.5%.

A CREDIT on your bill! The Revenue Sharing Refund shown above continues our commitment to providing you lower prices for electricity as part of our 2002 rate agreement with the Florida Public Service Commission.

ALSO INCREASED WHEN YOU CHAVERD YOUR NAME THANKS BUT SKE INCLASE ABOK

PROM

TANTAD JAN O.

## STATE OF FLORIDA

COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY LISA POLAK EDGAR



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES BLANCA S. BAYÓ DIRECTOR (850) 413-6770 (CLERK) (850) 413-6330 (ADMIN)

## Hublic Service Commission

## ACKNOWLEDGMENT

PSC/CCA019-C (Rev 07/05)

12845 -05

1255 16<sup>th</sup> Ave. North St. Petersburg, FL 33704–4025 ORIGINAL

TECEIVED-FPSC

AUG 19 AM 10: 48

050078-E1

COMMISSION CLERK

August 16, 2005

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Sir or Madam:

I am writing you letter to let you know that I am concerned about Progress Energy. I know that they provide a wonderful service to our city of St. Petersburg. I am concerned that we need to protect our families and senior citizens who are on a fixed income. Increase in their bills could be disastrous to them. Please don't let Progress Energy raise their rates again.

Sincerely,

Nancy M. Fanning Concerned Citizen

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D: Frolida Public Service Commission ORIGINAL RE: Docket 50078 RECEIVED-FPSC 2540 Shemard Oak Blod Tullahassee, FZ 32399 05 AUG 22 AM 10: 04 COMMISSION CLERK To Whom It may Concern-I just moved from Tampa, FL to ST. Pete, FL (18 miles). My bill for the same SQ ft. house was \$100.00 per mo on coverage less than my new bill with Progress Everey in Tampa. The Kilowitt hour Charge is somuch higher and there is no reason why ? Now they want movemoney, in the form of a rate increase. Please do not let them do this - another increase of 12.870 is excessive when averag consumers get only a 3-4010 raisepor year. They just received a \$670 million hurricane surcharge, We can't keep up with these increases, they are excessive. Botter accounting practices on their port Would be more effective Jennine Missershill Thank you 

RECEIVED-FPSC

AUG 22 AM 10: 05

As a citizen of Florida, I believe the Sollowigossission CLERK
need to be resolved for welfare of florido and its citizens;

- Don't give Progress Energy & \$635 million rate increase when they just got a \$670 million hornicane surcharge
- -> Make sure progress Energy doesn't use "creatile According"
  to DOSTIST higher rotes.
- -7 OSS everyly savny programs and renewable energy.
- -> Clean up Crystal Direr power plant.
- -> Progress Energy should lower their rotes, Pacte of return should be 9% not 12.8%

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Concerned Citizen

an 8

Aaron Steimle

RECEIVED FPSC

| Dear Progress Energy,  We are concerd children asking prission  to lower your price rates. Our parents  are already paying for so much.  We also care about our environment,  you put one of the nation's dirtiest  power plants at crystal River. This  causes pollution.  Place lower your price rates for  our families, the environment, and for  the country.  This is a favor from kids who  pare  Concerdd kids.  Anitials: D. D., A. N. L., D. J., |                    |                           |
|--|--------------------|---------------------------|
| To lower your price rates. Our parents are already paying for so much.  We also care about our environment, you put one of the nation's dirtiest power plants at Crystal River. This causes pollution.  Please lower your price rates for our families, the environment, and for the country.  This is a favor from hids who care  | Dear Progress Ene  | Tray, 03 AUG 22 AM 10: 05 |
| to lower your price rates. Our parents are already paying for so much.  We also care about our environment, you put one of the nation's dirtiest power plants at crystal River. This causes pollution.  Please lower your price rates for our families, the environment, and for the country.  This is a favor from kids who care  | We are concerd     | Children asking physion   |
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0500018-E1

Dear Public Service Commission:

Progress Energy needs to lower rates, not raise them. 12.8% rate of return is excessive when average consumers only get 1% or less from their savings. Energy is necessary for survival, and Progress Energy is gouging the consumer. They should be happy to make a modest earning of 5-7%, not 12.8%. Furthermore, Progress Energy just received a \$670 million hurricane surcharge—that's taxpayer money!!!

With rising property taxes, gas prices, and real estate prices, the American consumer cannot afford to be gouged by yet another crucial resource. Please consider this when making your decision.

In addition, it is important that an independent audit be done to ensure that Progress Energy does not use "creative accounting" to justify higher rates.

Thank you, Joe Wisterman St. Petersburg, FL

CLERK

AUG 22 AM 10: 06

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05 AUG 22 AN 10: 07

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Florida Public Service Commission

RE: Docket 50078

ORIGINAL

2540 Shumand Oak Blud.

Talla harree, FL 32399-0850

To Whom It may Concern:



I strongly object to Progress Energy's request with the Florida Public Service Commission (PSC) for a \$635 million annual nate increase. My objection is based on Several factors which include the following:

- 1) Progress' Energy's requested rate of return of 12.8% of is grossly excessive when the average consumer only gets a 3-4% of rate of return on their own savings.
- 2) Progress Energy j'ust received a \$ 670 million hurricane Surchange.

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| COM   | 3) | Senior citizens living in Florida areon fixed incomes. It   |
| CTR _ |    | Purogress Energy naises their nates, many senior citizens   |
| ECR _ |    | will be forced to choose between trying to stay cool during |
| GCL _ |    | the sunner mouths us. buying food & prescriptions necessary |
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| RCA _ |    | for their every day survival.                               |
| SCR _ | 4) | Progress Energy has one of the nation's dintient power      |
| SCA   |    | 5                     |

SCR 4) Progress Energy House. Instead, why diseased Progress

SEC Plants at Crystal Rive. Instead, why diseased Progress

SEC Make any efforts to protect the environment by reducing pollution and offering renewable energy & energy savings progress

Progress Energy's notes should be reduced by at least \$360 million per year and the request for a base note increase should be Denied in its entirety. Sincerely, Sincerely, 1136 1245 Street N. Vicki & Costello St. Petersburg, FL 33705



DECEIVED TPSC DE AUG 22 PM 2: 11 DOMMISSION CLERK

August 15, 2005

Florida Public Service Commission RE: Docket 50078
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Public Service Commission:

Please do not allow Progress Energy to raise its rates for the 4<sup>th</sup> (!) time in a year.

Lower rates, don't raise them. 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings.

Sincerely,

Puedmille

Joan Riedmiller

/jr

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# BETH E.MEYERSON

05 AUG 22 PM 2: 11

August 16, 2005

CLERK

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: Docket 50078

#### To Whom It May Concern:

I am writing to question the need for a Progress Energy rate increase. While Progress Energy has not raised the base rate since 1993, the current rate is well within the top ten in the nation and the proposed rate will place Florida in the top 5 for electric rates in the U.S. (http://www.dutil.com/rateComparison.html).

In our political climate of belt tightening and shrinking public services, we must expect our corporations to find efficiencies in their business practices so that consumers are not gouged on both ends – paying for services that were previously provided through their taxes, and paying more for utilities. While others will argue against the increase based on profit margin, I argue against the rate increase because it is shoddy business practice and smacks of corporate welfare.

As a business owner serving the public, I cannot come to the state to ask for a rate increase. The market determines the pricing of my services. For too long, the utility rates in Florida have remained high without question. Now is not the time to allow a rate increase. Now is the time to assure utility efficiency.

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| CTR | Beth Meyerson, M.Div., Ph.D.                                |
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| SEC | 1222 TWELFTH STREET NORTH • ST. PETERSBURG, FLORIDA • 33705 |
| OTH | PHONE: 727.825.0818 • BMEYERSON@POLICYRESOURCEGROUP.COM     |

To Whom it may concern,

I am writing this letter to voice my opinion on this monopoly Progress Energy. First off I don't know why they need another increase when they've recieved tereval increases over the past comple years. The other ossue is the enviorment. It is well known that the plant they have in Crystal River is one of the countries diffiest power plants. Stop this monopoly from acting and doing whatever they want

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Sweeth Sweeth Hey Orolls

ORIGINAL 050018-ET

RECEIVED FPSC

Wendy Hirst 1026 25<sup>th</sup> Ave. N St. Petersburg, FL 33704

05 AUG 22 PM 2: 11

COMMISSION

August 17, 2005

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: Progress Energy

Why is Progress Energy on the verge of getting yet another rate increase? They just got themselves a \$670 million dollar surcharge. Many of us in Florida still feel the financial effects of last season's hurricanes. Many of us are on fixed incomes, or incomes that are not keeping up with the cost of living. WE should not putting extra money in the profitable pockets of Progress Energy investors!

I urge you to reduce Progress Energy's rates, not increase them. The average consumers should not be made to suffer any more than we already have.

|     | Sincerely,       |
|-----|------------------|
|     | Manda Alvar      |
|     | U E VENGE USEVAN |
|     | Wendy Hirst      |
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TO: Public SERVICE Commission-Please take the time to listen to your consumers! It is extremly important to us that you consider clowering your rates. Raising your rates would be an economic hardship to all. a 12.8% increase is a little extreme when you only pass on a sawing of 300 400 to your clients! We are perople that care about our community a environment Please take the time to care about us! Thank you polsen CTR \_\_\_\_ ECR \_ GCL \_\_\_ OPC \_\_\_\_ TT S WW 8 PT RCA \_\_\_\_\_ SGA \_\_\_\_ SEC \_\_\_\_ OTH \_\_\_\_\_

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Please protect our serin COMMISSION CLERK

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|   | them over. Progress Energy just got a 670 million  |
|   | dollar purican surcharge to fix all the damage   |
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|   | another 670 million dollars.   |
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AUG 22 PH 2: 11
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05 AUG 22 PM 2: 11

COMMISSION

Florida Public Service Comm. Rl: Dochet 50078 2540 Shumard Oak Blod Tallahosee, H 32399-0850

Dear Sir.

Please prevent Propess Energy from taking a price increase

Please prevent Peoples Energy from raising rates. Lower them instead

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05 AUG 22 PM 2: 11

COMMISSION A 12/16/08

CMP COM CTR ECR GCL OPC \_ RCA SCR SGA

SEC OTH

I AS A LIFE LONG RESIDENT of ST. PETERSBURG FL. BELIEVE ANOTHER RATE INCREASE IS UNFAIR TO CUSTOMERS, PROGRESS ENERGY HAS TO ABSORB SOME OF ITS EXPENCES RATHER THAN ALLUMYS PASSING FHEM ON TO THEIR CUSTOMERS. ENOUGH IS ENOUGH, PROGRESS ENERGYS STOCK HOLDERS MUST LEARN WHAT "THE COST OF DOING BUSSNESS" MEANS,

TAMPA FL 336 18 AUG DS PM 1 T



Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, Fl. 32399-0850

8/18/05

Flouda Public Service Commission Re: Docket STOTA 2540 Stumard Oat Blod Talla Lassee, Fl. 32399-0550

COMMISSION CLERK

Profress Energy needs to lower their rafes, instead of putting the money into the pockets of their executives, they need to be consumer friendly. They are a monopoly and should be repulsified we already an paying surcharges for hurnicane recovery- when are their reserves for this we were being charged for. Enough is Enough

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Florida PSC
Docket 50078
2540 Shomars Oak Blvd.
Tallahassee P1. 32399-0850

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U 12210M

AUG 22 FI 2: 11

Dear Florida Public Service Commission, ORIGINAL

de believe Progress Energy & in rip off!!

Protect our environment - Pollution costs

Consumers in health care Progress has one of the nation's

dirtiest power plants at Crystal River

Sincerly Cray Mayles

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Sincerly Cray Mayles

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8/16/05 ORIGINAL 000018-ET

| TO: Florida Public Service Commission,                                   |
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|  |
| Stop mising electric rates; it is<br>excessive since you have a monopoly |
| And Are streking it to the consumers                                     |
| WE have tights to protect our<br>Country.                                |
| Country.   |
| Look forward to hearing from you.  |
| Yours truly  |
| Røfie Carrere-Jores  |
| COM_ POXICE JONES  |
| CTR  |
| St. Petusburg FC. 33705 RCA  |
| SCR COMMISSION CLERK   |
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05 AUG 22 PM 2: 13

COMMISSION

8/11/05

Florida Public Service Commission RE: Nocket 50078 2540 Shumard Oak Blod. Vallahassee, Ha. 32399-0850

Gentlemen!

RE: Progress Energy

Please roote to lower rates, not to raise them. a 12.8% rate of return is excessive when average consumers only get 3 or 4% on their savings.

Please proxiot au serior citizens who are on fixed in comes and offer energy sowing programs and renewable energy.

We need to protestaur en veronment and pollution cost the con summers in health care, we need to clean up our emergy production plants and clean our air.

appreciate your consideration of my above concerns and hope you will vote appropriately when deciding on this in crease in rates.

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COMMISSION

CLERK

August 16th, 2005

From:

Jennifer Galena Palmer 1120 12th Street North St. Petersburg, FL 33705

To:

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear FPSC,

Please initiate and provide renewable energy to the State of Florida.

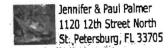
We are in crisis today, with rising non-renewable energy costs and the continued devaluation of the air we breathe and the water we drink. Coal burning plants have poisoned our fish and contaminated our water.

Solar Energy: Florida needs solar energy as a large part of its energy matrix. With the amount of free energy that strikes our state annually, it is appalling that we have not harnesses even a fraction of this bounty. We need to provide encouragement, such as that which is coming through the JEA (Jacksonville Energy Authority), where incentives exist to encourage residents and business owners to install solar systems. We need net metering of solar energy to provide synergy through local energy harvesting, thereby increasing overall energy supply, while reducing the energy that is lost in long distance power-line feeds. We need solar energy fields, solar electric shingles/ panels, and solar water heating. We also need to reduce energy use through cool roofs, vegetated roofs, and such. We need to require all new development to be certified by LEED (Leadership in Energy and Environmental Design), which is the USGBC (United States Green Building Council) standard for sustainable design.

Fuel Cell: Florida will also need to include fuel cell energy technologies in its energy matrix. The most efficient form of this being Hydrogen Fuel Cells. Residential scale home fuel cells could be used to supply adequate home energy needs as well as feed the grid at large to provide a synergy not available with traditional methods. The byproduct of hydrogen fuel cell electricity production is oxygen and purified water, both of which are restorative to our environment. Other renewables to encourage: Wind, Biomass, and Geothermal

Sincerely,

Jennifer Galena Palmer



TAMPA FL 336

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Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

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August 16, 2005-08-16

RECEIVED FPSC

05 AUG 22 PM 2: 12

CLERK

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

To whom it may concern,

As a concerned citizen I would like to voice my disapproval of Progress Energy's rate increase. I do not believe that companies should be allowed to use creative financing to justify higher rates for consumers just to increase earnings.

I trust that you will ensure that this "monopoly" game will end and I look forward to hearing from you soon.

Sincerely,

Muy J. Matuling

Merry L. Vasterling

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CASSANDRA GORDON-HARRIS
2433 Woodlawn Circle East
St. Petersburg, Fl 33704
Phone: 727/895-6463
e-mail: casgohart@worldnet.att.net
www. absolutearts.com/cgoharris

DE AUG 22 PM 2: 12

August 17, 2005

Florida Public Service Commission

RE: Docket 50078

2540 Shumard Oak Blvd. Tallahassee, Fl 32399-0850

#### Gentlemen:

Progress Energy's need for rate increases continues to amaze my family and myself. As one of the many self-employed people middle class who are suffering greatly from this Bush economy, this unfounded need for greater profits via rate increases at the expenses of consumer's borders on unethical professional behavior.

The Crystal River plant is one of the worst in the US, yet Progress Energy continues to make no effort to clean it up in spite of record profits. Creative accounting is no justification.

While wages remain stable, everything else is rising in unheard of cost. I join with others asking you to not allow another rate increase to occur.

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Sincerely,

050078-E7

To Public Service Commission,

RECEIVED-FPSC

05 AUG 22 PM 2: 12

COMMISSION

I AM AGMINST ANY INCREASE AND Feel That I AM Already Paying Too much For evergy costs.

TF this company Needs to make more profits they should lower their compensation package for their endoyees, especially their executives.

Robert W Sans

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August 16<sup>th</sup>, 2005

To Whom It May Concern,

As a resident and taxpayer living in St. Petersburg, Florida I am writing to express my frustration that Progress Energy is once again trying to profit without regard to who is impacted by their requested rate increase. With the rising cost of health care, the increasing numbers of elderly people living on fixed incomes who already are without the financial resources to pay for their basic needs; food, shelter and healthcare, as well as the high numbers of Pinellas County residents who live at or below the poverty level it is frustrating that this rate increase would even be considered. I think it is time that Progress Energy be held accountable for the pollution they are causing the environment and put energy towards cleaning up their power plan not getting higher rates approved, and opening up their business practices to be audited. I am sure there would be ways to increase their revenue without a rate increase if they cleaned their own house first. I look forward to having someone justify to me why this rate increase should even be considered.

Sincerely,

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050078-E7

Florida Public Service Commission

05 AUG 22 PM 2: 12

CLERK

To whom it may concern

In reserves to progress Energies response

for a rate increase we are asking Mot

you lower rates, not raise them 12.8%

rate of return is excessive when overage

Consumers only get 3% on 4% on that

savings. Don't give prosess knessy a \$635

million rate increase when they just got a

\$ 670 " million humicone Surchange!

Mary muray
1421 Joh Ave. N°
5t. peters birg, EC
33704

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Florida Public Service Commission -

Lower rates, don't vaise them.

12.8% rate of veturn is excessive when average consumers only get 3% or 4% on their savings!

Porit give Progress Energy a \$635 million rate inclease when they just got a \$670 million hurricare surcharge

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#### Sam and Trish Smith 1153 25th Avenue North St. Petersburg, FL 33704

RECEIVE PSC 05 AUG 22 PM 2: 12 COMMISSION CLERK

August 17, 2005

Florida Public Service Commission Re: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Docket 50078

Dear Commissioners:

This letter is to request that you not approve Progress Energy's rate increase request. There is no reason that this company, which has a monopoly on providing electricity, should be given a 12.8 percent rate of return. This is especially true when the company has just received a \$670 million dollar hurricane surcharge. Progress energy needs to invest in solar power and energy conservation technologies and stop depending on nuclear power and coal.

Thank you for your consideration of this letter.

Sincerely,
Sam J. Smith

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8/17/05 Florida Public Service Commission RE Dochet 50078 OPlease don't give Progress energy a \$ 635 million rute enclase make sure Progress Energy daesn't use creative accounting to justify higher rates. Protect our senior entreson fixed encornes.
Offer energy saving programs & renewable Protect ou Invironment Sincerely, Cindy M- Kuhared x

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050078-EI

August 17, 2005

CLERK

### To Whom It May Concern:

I am writing this as a citizen concerned about the rate increases from Progress Energy. Please don't raise them. 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings. I would appreciate your consideration in this matter.

Kim Lopez 2501 12th Street North St. petersburg, Florida 33704

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1145 25<sup>th</sup> Avenue, North St. Petersburg, FL 33704

August 17th 2005



Florida Public Service Commission RE Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399 0850

#### TO WHOM IT MAY CONCERN:

Just to make my voice heard.....

- 1. I feel that Progress Energy should not raise their rates, but keep them the same. It would be marvelous if they could lower them, but I realize that is a pipe dream. However, holding at the present rate would help.
- 2. Also folks on fixed incomes would certainly benefit from energy savings programs and renewable energy. How about it?

Elizabeth A. Thompson

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Florida Public Service Commission RE: Docket 50078 2540 Shumand Oak Blud. Tallahassee, FL 32399-0850 ORIGINAL

RECEIVED PSC

05 AUG 22 PM 2: 12

COMMISSION

about the budget and operating costs of generaling power - a cost that is paid for by the customers. I request thorough oversite by your commission to insure that we pay a fair price for reliable service.

I am equally concerned with the environmental impacts of power con production and consumption and ask that yer hold high standards for environmentally safe production of power.

Clean up existing power plants and dedicate to seeking cleaner alternatives.

Beverly,

Beverly Sauls

1135 25 # Ave. N

St. Peterobong, FL 33704



August 15, 2005

RECEIVED-FPSC

05 AUG 22 PM 2: 12

COMMISSION

Florida Public Service commission

RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399

To Whom It May Concern:

Volunteers for Florida Consumer Action Network have contacted me. The purpose of this correspondence is to express my support for one or more of their objectives. Specifically, the rate of return of 12.8% is excessive, especially for those on fixed incomes or those who simply cannot afford this type of increase.

Electricity is a necessity and is a non-competitive service. If it were competitive, the providers would search for ways to lower costs rather than increase prices. The consumer has no choice but to consume this service and cannot realistically use an alternate source for household needs. We respectfully request your review and consideration will take into account the impact your decisions will have on those who have no choice.

|     | Respectfully, Ray a. Caron |
|-----|----------------------------|
| MD  | 932 Crescent Lake Drive    |
| MP  | St. Petersburg, FL 33701   |
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To Whom I+ May Concern 15 AUG 22 PM 2: 12 COMMISSION CLERK

Lower rates,

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Kathleen Fitz Gerald Kathleen Ditz Gerald

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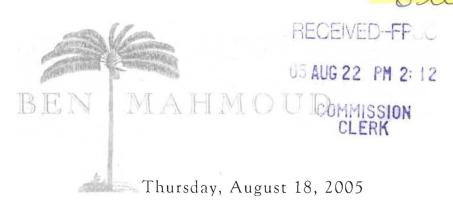
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Public Service Commission State of Florida

Dear Sirs & Madams:

As a relatively new citizen of the State of Florida, I am surprised and disappointed at the power of various lobby efforts that benefit special interests rather than the general citizenry of the State of Florida. Even though I come from Illinois, it still astonishes me the power of these lobby groups.

It has been my impression that state commissions should protect the public interest. I served on a state commission in Illinois, and it was my sworn duty to consider, first and foremost, the commonweal.

I have become aware of the request for a rate hike from Progress Energy. Information that has been given to me, and that I trust, suggests that Progress Energy, if given the rate increase requested will enjoy a return more than 12.8%. This is obscene when I can earn only less than 4% on my savings.

You will do you fellow citizens a great service; you will do your administration a great favor; and you will be doing the general economic climate of the State of Florida a boon if you oppose the requested rate increase from Progress Energy.

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CMP

COM \_\_\_\_

6502 Summerfield Loop, New Port Richev, FL 34655-5649 Phone: 727346-2756

Email: bmahmoud@niu.edu Web; http://sun.soci.niu.edu/~benm

I am sure you have heard all of the arguments. I am sure you know the landscape. And, I am sure you know the political costs. What you may not consider fully is that there are many like me who are retired, living on a fixed income, and who have a great deal of time to work toward a more equitable government. There are enough of us to change things: don't you think?

Thank you for your attention to this matter.

Sincerely,

Ben Mahmoud

Distinguished Professor Emeritus

Northern Illinois University

August 18, 2005

TO: FLORIDA PUBLIC SENVICE COMMISSION RE: DOCKET 50078 2540 ShumanD OAK BLUD. TALLAHASSEE, FL. 32399-0850 the purpose of this letter is to Request that you not approve Progress Energy's rate increase request. We object to having their inefficiencies passed in to us, the customer. Rather, show the real impact to your stock holders and resalue juliet has to be changed. In that way, foregress Energies stockholders will have less return on their investments until Progress Energiques makes strategie appearational

CMP changes. I request a written response. Sincerely, Denis Lyms ECR \_\_\_ GCL \_\_\_ DENNIS LYONS 7551 Chetrum CT. OPC \_\_\_\_ NEW PORT RICHEY, FL. RCA \_\_\_\_ 34655 - 4221 SCR \_\_\_\_ SGA \_\_\_\_ SEC \_\_\_\_ OTH \_\_\_\_\_



15Aug05

To: Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee FL 32399-0850

Re: Docket 50078

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CLERK

I am writing you in opposition to Progress Energy's request for a rate increase. Such an increase is unjustifiable on its own but is even more so considering the company recently received a surcharge for hurricane repairs.

A company like Progress surely incorporates hurricane risk into its business model, for which they keep reserves, or should. If they are not prepared for predictable events like hurricanes, it should not be encumbent on the state or consumers to bail them out.

However, if you want to grant them the hurricane surcharge, it should come with the requirement that they underground utility lines so they -- and we -- will never incur that expense again. Or they should make some demonstration that they have reserves to guard against such catastrophes. We all know they will occur again.

So, that you granted them the hurricane surcharge was mistake enough, but you shouldn't compound it with a rate increase, not to mention an exorbitant rate increase at that. Inputs for their business have not increased by levels enough to justify such a large increase. If they are trending that way, the company should be making investments toward more renewable inputs, which I don't believe they are. It is neither my job nor yours to tell Progress how they should operate, but in a utility concession situation (tantamount to monopoly), they also cannot simply demand customers foot the bill for their poor planning.

There are many other reasons you should deny this rate increase, but I trust I've made my point with the above. The PSC exists to protect the public, not utilities, so perform that task and reject this request for Progress Energy's rate increase.

Sincerely, Paul Swider

714 12th Ave. N

St. Petersburg FL 33701

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B W Page 1 of 1



August 16, 2005-08-16

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CLERK

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

To whom it may concern,

As a concerned citizen I would like to voice my disapproval of Progress Energy's rate increase. I do not believe that companies should be allowed to use creative financing to justify higher rates for consumers just to increase earnings.

I trust that you will ensure that this "monopoly" game will end and I look forward to hearing from you soon.

Sincerely,

Merry L. Vasterling

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1066 11th Ave. D. J. Belindens St. 33705 8/15/05

Soula Sublic Service Commission RE: Docket 50078 2540 Shumar Cal Blod Tallalasou, St 32399-0850 Slease consider de Collowine requesto: Patos for Broguess Energy should be lowered, not lawed-12.8% rate of return is excessive. Especially in light of On recent humane sucharge. I would also ung energy saving Islogams + increased environmental Statection. Jank M. Homan CTR \_\_\_\_ ECR GC1 OPC \_\_\_\_ SGA \_\_\_\_

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August 16th, 2005

From:

Paul Channing Palmer 1120 12<sup>th</sup> Street North St. Petersburg, FL 33705

To:

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear FPSC,

Please initiate and provide renewable energy to the State of Florida.

We are in crisis today, with rising non-renewable energy costs and the continued devaluation of the air we breathe and the water we drink. Coal burning plants have poisoned our fish and contaminated our water.

Solar Energy: Florida needs solar energy as a large part of its energy matrix. With the amount of free energy that strikes our state annually, it is appalling that we have not harnesses even a fraction of this bounty. We need to provide encouragement, such as that which is coming through the JEA (Jacksonville Energy Authority), where incentives exist to encourage residents and business owners to install solar systems. We need net metering of solar energy to provide synergy through local energy harvesting, thereby increasing overall energy supply, while reducing the energy that is lost in long distance power-line feeds. We need solar energy fields, solar electric shingles/ panels, and solar water heating. We also need to reduce energy use through cool roofs, vegetated roofs, and such. We need to require all new development to be certified by LEED (Leadership in Energy and Environmental Design), which is the USGBC (United States Green Building Council) standard for sustainable design.

Fuel Cell: Florida will also need to include fuel cell energy technologies in its energy matrix. The most efficient form of this being Hydrogen Fuel Cells. Residential scale home fuel cells could be used to supply adequate home energy needs as well as feed the grid at large to provide a synergy not available with traditional methods. The byproduct of hydrogen fuel cell electricity production is oxygen and purified water, both of which are restorative to our environment. Other renewables to encourage: Wind, Biomass, and Geothermal

Sincerely,

Paul Channing Palmer

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|     | JOHNNY SIMBON                                 |
|     | 1095 /6th Ave N.                              |
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|     | I AM WRITING YOU TODAY TO<br>ASK YOU NOT TO ALLOW PROGRESS<br>ENERGY A RATE INCREASE, |
|     | AFTER ALL THEY JUST<br>RECEIVED APPROVAL FOR  |
| \$  | 670 MILLION SURCHARE TO   |
|     | COVER HURRICANE COSTS THATS ENOUGH!   |
|     | IN FACT I WOULD LIKE TO   |
|     | ASK YOU TO HAVE THEM LOWER THERE RATES!   |
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COMMISSION

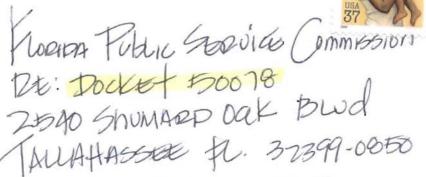
A note from Debbie Knippen

To Whom it May Concern -1 Lower Rostes, don't raise the 12.8% RATE OF RETURN IS
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LEIVED FPSC

August 18, 2005 COMMISSION

To Storida PSC-

I am in agreement with the FCAN to have Progress Energy lower their rates - The 12.8% rate of return is excessive and only benefits the stock holders - not the public who is under a monopoly service.

VinceRoly, Laraine L. Lyons 1551 Cheltwam Court New Port Richey, JL 34655

CMP 7551 Cheltnam Ct. TAMPA FL 336

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COMMISSION CLERK

Lower rates, don't raise hen.

Don't give Progress Energy q \$ 635 million rate

Bruce Gilber 8-15-05

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CLERK

Lower rates, don't raise

Don't give Progress Energy q \$635 million rate

Bruce Cilber 8-15-05

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050078-E1

RECEIVED-FP

AUG 23 PM 1:

CLERK

Gail Lenhard 750 Kirkwood Terrace North St. Petersburg, FL 33701

Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: Docket 50078

To Whom It May Concern:

As a concerned citizen I feel that I must comment on Progress Energy's attempt to raise their rates once again. With the everyday costs continue to rise around us, many citizens, including myself, are struggling now to pay their bills. It isn't right to approve this new increase especially in light of the fact that Progress Energy just received a 670 million dollar hurricane surcharge. Another 635 million dollar increase is exorbitant!

With the financial industries only offering between 3-4 percent on money that consumers invest, why should you allow Progress Energy a 12.8 percent return on OUR money? This just doesn't make any sense at all. People need a break and one way is to TELL Progress Energy NO! NO to any increase.

Perhaps Progress Energy should examine their own books to see where cutbacks could be made. Does the CEO really need to be making more than three times what a normal citizen? Perhaps someone in your department should examine their books to find ways that Progress Energy could save money.

Please, please don't allow this new rate increase. I can barely afford to pay my electric bill now, and I conserve my electrical use AND have Progress Energy's twelvementh budget plan. I would hate to think of those people who just won't have electric because they cannot afford it should this new rate increase is approved.

| MP    | Cordially,        |
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| CTR   | Low gent          |
| ECR _ | Mrs. Gail Lenhard |
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AUG 22 2005

Florida Pucific convice Controlssion Division of RCA



Timolyn Henry

From:

Ruth McHargue

Wednesday, August 24, 2005 10:22 AM Sent:

Timolyn Henry To: Matilda Sanders Cc: FW: My complaint Subject:

Please add to docket file 050078

----Original Message----

From: Consumer Contact

Sent: Monday, August 22, 2005 9:00 PM

To: Consumer Contact Cc: gbob6t2@yahoo.com Subject: My complaint

Contact from a Web user

Contact Information: Name: Robert Guerin

Company:

Primary Phone: 7273927241

Secondary Phone:

Email: qbob6t2@yahoo.com

Response requested? No

CC Sent? Yes

### Comments:

Re: rate increases by Progress Energy.

Last summer I saw many convoys of trucks and workers on US-4, US-75 and US-95 traveling between the Carolinas and Florida during the hurricane season. Shortly thereafter Progress Energy Fla. needed a rate increase to recoup. the expenses. (FPL and TECO) decided that they were able to handle added hurricane expenses without a rate increase. Now Progress Energy is again looking for another rate increase. Perhaps they should limit the help that they send to the Carolinas, or maybe charge the expenses to their Carolina customers. I am retired and just received my second monthly electric bill for over 300.00 for my modest 2 bedroom home. Please don't let them increase our rates again. Maybe an alternative would be for them to learn how to do business more efficiently.

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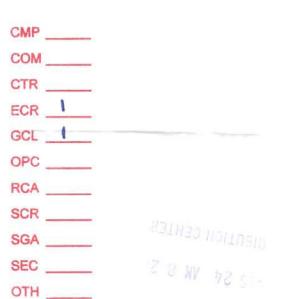
Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, Fl 32399-0850



You need to lower rates! Your already high profits do not need to be higher. You are currently making 12.8% return. Most of your customers never see that kind of return. Why do you need more? People would understand if you were losing money, BUT YOUR NOT!!!!!!!

YOU JUST GAVE THEM \$670 MILLION DOLLARS DON'T GIVE THEM \$635 MILLION MORE.

Harry Bergner 1005 Arlinbrook Dr Trinity Fl 34655 727-372-8203



August 18, 2005

Florida Public Services Commission RE: Docket 50078 2540 Shumard Oak Blod. Tallahassee, FL 32399-0850

RECEIVED-FPSC

DAUG 24 PM I2: 16

COMMISSION

CLERK

Own energy rates continue to rise and we're told it's due to the hurricane damage of last year. Yet Progress Energy received a \$670 million hurricane surcharge. We're requesting that our rates be lowered, not raised and the Public Service Commission does have the power to deny Progress Energy a rate increase. Please act now!

OTH \_\_\_\_\_

Surcerely,

Tom & Christine Lane 6787 Copperfield Drive New Port Richey, FL 34655

August 19, 2005

Florida Public Service Commission Re: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

0500 78

AUG 24 PM 12: 16

Dear Florida Public Service Commission,

Progress Energy's request for a \$635 million rate increase after they just got a \$670 million hurricane surcharge is ridiculous, they should only get one or the other not both. In addition, their 12.8% rate of return is excessive. Companies contracting with the Federal government are restated to 8%, surely that is sufficient for a public utility.

Sincerely,

Christopher A. Magill

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CMP

1355 WILD PINE CT. TRINITY, FL 34650

### RECEIVED FPSC

AUG 24 PM 12: 16

COMMISSION CLERK



RE Dochet 50078

to the Flareda Lublic Service Commission Shome on Flarida Pawer far even Considering The autrageous rate increased when their Crystal River plant is among the filthicist in americal Release help us reduce rates & pollution with earth friendly solar an endless supply.

Thanking you far your Consideration.

Sincerely, Susan C. Tullwardeen 1403 Saffron Way Kinity, 71. 34655 CMP\_\_\_\_ COM \_\_\_\_ CTR \_\_\_

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August 19, 2005

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Florida Public Service Commission Re: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, Fl 32399-0850

Dear Florida Public Service Commission,

I feel it is my responsibility to express my concern regarding Progress Energy's lack of renewable energy programs for consumers. Progress Energy needs to invest in solar power and energy conservation technologies for the future, not rely on coal and nuclear power. Protect our environment! Pollution costs consumers in health care. Progress has one of the nation's dirtiest power plants at Crystal River. My concern is not only that of environmental protection, but also lowering rates, not raising them. Protect our senior citizens and others on fixed incomes! Offer energy savings programs and renewable energy.

1 may 2

Sandra J. Smith

Sincerely,

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August 19, 200505 AUG 2

65 AUG 24 PM 12: 16

Florida Public Services Commission 2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

CONFINSION

Dear Sir or Madam:

Subject: Docket 50078

I oppose the exorbitant proposed rate increase of \$635 million by Progress Energy. Progress Energy has just received a \$670 million hurricane surcharge, which was uncalled for. A 12.8% increase is 4% more than they should receive. How about the \$1.2 billion excess depreciation reserves that should be returned to consumers?

I am a senior citizen living on a fixed income. We are all depending on monopoly utility companies to cut their own costs as much as possible. It is about time for the Commission to be true to its name; a <u>PUBLIC SERVICES</u>
Commission, not a lackey for the big utilities and its power brokers. Hurricanes are part of doing business in Florida, and PE should have had reserves to handle these emergencies.

Sincerely,

Raymond Stackon

Laymond Stacker

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MENERVED PSC

05/AJG 24 PM 12: 16

050078-E1

my wife and I strongly recommend

CHERK

8/17/05

From the desk of ...

Dear P.S.C.

Linda Peerboom

no increase for Florida Trogress at this time. Where's he commitment to alternature, rememable energy? lend what about the hurricane surcharge they just got? What next? Certainly not a proposal that would gue them 3 to 4 times what we can earn on Our money. They're supposed to be a public utility - so serve the public. Even Wal-mart rolls back prices and they stillmake oddles of money. lead They're not a monopoly like I Crogram. duy're like some greedy child who thinks they only have to ask. Well, it's time to say: no! Sincerel

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ORIGINAL August 19, 2005 Florida Pablice Service Comma AUG 24 PM 12: 16 RE. Docket 50078 2540 - Shumard Oak Blod. Tallahassa, 71.32399 -Dear Sus -Place do not give Progress Engon a voter for electrici
Nate sucreases.
Rate should go down po Mark gar. ( he Mittellan Therety, Fla 34655-

RECEIVED-FPSC

05 AUG 24 PM 12: 16

COMMISSION CLERK

8/18/2005

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: Docket 50078

Please make sure Progress Energy does not use "creative accounting" to justify higher rates. Please review the books closely.

We need to protect out senior citizens on fixed incomes.

Richard McCall 7745 Northaven Pl

New Port Richey, FL. 34655

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ORIGINAL RECEIVED-FPSC

Nicole Ferrar-Cole 1748 Percheron Drive Trinity Fl

05 AUG 25 AM 11: 00

COMMISSION

050078

1 Deno G

To: Public Service Commission

I'm writing to express my concern over your policies and rate increases. Lower rates don't raise them. 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings. Start being apart of the solution instead of contributing to the problems of our community.

Sincerely,

Nicole Ferrar-Cole

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DISTRIBUTION CENTER

Florida 8/19/05 PSC Docket #50078 your rate of return should be CHESSION not 12.8%! You have an excess of \$1.2 billion in depreciation reserves which should be received which should be returned to the Consumers. You have also received excessive storm danage movies. Besides an overstatement of number of employees, improper Compensation to employees and affiliates you also state inappropriate papell toxes. The onersford bad debt expense and health care expenses are just onother You home no renewable energy programs River power plant is among the dirtiest in America-Clean up Crystal River now! We deserve a note reduction! SEC \_\_\_\_ Incerely OTH \_\_\_\_\_ Mr. +1 Mrs Victor Acuna 1 vinity, Florida

8/25/05

050078 To Whom it May Concern - I would love to get a 9% rate of return on my investments. I don't - I have never received I increases in one year, let alone 4 - I don't get excess depreciation reserves. - My costs continue to rise out of proportion with my income. Progress Energy sig not helping Thy, for Heaven's sake, should it lake more of my money to pay for lobbyists whose sole purpose is to try to bribe you into seeing any cause? What does money have to do with an issue of right vs. Is the Public Service Commission supposed to serve the public, or COM CTR - admittedly, it is a complex issue. Can you help to explain things to the non-big business, common ECR\_ GCL Thank you Hodges Did any human being (from the PSC) actually read this letter?

OPC

# ORIGINAL 050078- EI

THE EDGE

Ellen Plendl

From:

seshos0623@juno.com

Sent: To:

Saturday, August 06, 2005 1:11 PM

Ellen Plendl

Subject:

RE: Progress Energy

65 AUG 26 AM 10: 53

COMMISSION CLERK

After much thought, I can't see where an home inspection or a meter check will help me. What I objected to was a RATE increase, approved by the PSC for hurricane damage suffered by Progress Energy. This caused my first 1000kw's to be increased by \$3.27. In addition, Progress Energy now wants a increase in the BASIC RATE which results in two separate rasies, both of which I object to. Their rate of return is way too much. PSC should reject both request.

Harry Svendsen

CMP ---

041272-EI 050078-EI

From:

Angie Calhoun

Sent:

Friday, August 05, 2005 10:36 AM

To:

Ellen Plendl FW: Progress Energy Subject:

05 AUG 26 AM 10: 53

COMMISSION

----Original Message-----

From: seshos0623@juno.com [mailto:seshos0623@juno.com]

Sent: Friday, August 05, 2005 10:20 AM

To: Consumer Contact

Cc: jeb.bush@myflorida.com Subject: Progress Energy

My electric bill jumped by \$3.27 for 1000kw used. Are you going to recoup uninsuried property owners for hurrcane damage like you did for Progress Energy????Why do you guarantee them a no lost condition. You don't live in a REAL world. The poor people are supporting big company salaries, pensions and the never lose stock holders. Wake up and smell the coffee.

Harry Svendsen

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CMP\_\_

### State of Florida



### Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

de for lett. Jon to copy.

-M-E-M-O-R-AFRS6-GLM-CORRESPONDENCE

DISTRIBUTION:

DATE: August 29, 2005

TO:

Mary Anne Helton, Attorney Supervisor, Office of the General Counsel

FROM:

Jennifer Brubaker, Senior Attorney, Office of the General Counsel

Jennifer Rodan, Staff Attorney, Office of the General Counsel

RE:

Docket No. 050078-EI - Petition for rate increase by Progress Energy Florida, Inc.

Copying of Confidential Documents

We request that Patti Zellner or Janice Banka be given permission to check out the following confidential documents to make fifteen copies for the Commissioners and staff in preparation for the upcoming hearing scheduled for September 7 through September 16, 2005. The copied documents will be returned to CCA at the conclusion of the hearing. confidential documents are:

PEF's response to Staff's 1st Request for Production, No. 5 (Bates Stamp Page Nos. 013722-013748) (Document No. 05165-05)

PEF's response to Staff's 1st Request for Production, No. 6 (Bates Stamp Page Nos. 015231-015242, 015332-015333) (Document No. 05165-05)

PEF's response to Staff's 8th Request for Production, Nos. 59-60 (Document No. 08160-05) OPC witness Helmuth Schultz testimony (Document No. 06637-05)

(9.7.05:copies of DNs never made.) NH

cc: Marguerite Lockard

August 2, 2005



AUG 30 PM 2: 24

COMMISSION

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

050078

To whom it may concern,

The power companies should be forced to accept the same rate of return that their consumers are getting. A 12.8% return is out of line

They would gladly accept a \$635 million increase on top of the \$670 million surcharge they received. Will they ever stop, I think the answer is no. I firmly believe they will use every accounting trick available to them to achieve their goals.

The Public Service commission should be wise enough to see through their veil of tears and perform a complete audit of their claims.

Anything less would be a disservice to the public they represent.

Robert G. Roeske 1387 51<sup>st</sup> Ave NE

Saint Petersburg, FL 33703

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OS AUG 30 AM 8: 41



1443 54<sup>th</sup> Avenue NE St. Petersburg, FL 33703-3226

RECEIVLE 1-PSC

August 26, 2005

05 AUG 30 PM 2: 24

COMMISSION

Florida Public Service Commission Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

050078

Re:

Rate Increase for Progress Energy

Dear Sir or Madam:

I strongly protest the current request of Progress Energy for additional rate hikes in an already over-bloated condition from the hurricane recovery and previous rate hikes you have granted. Take a look at their financial statement.

Do not grant the current request. If anything, rates should be reduced. The rate of return for the stockholders of Progress Energy is excessive in today's investor market.

Do not grant this rate hike request.

Very truly yours,

COM \_\_\_\_\_ CTR \_\_\_\_ OPC \_\_\_\_ RCA \_\_\_\_ SCR \_\_\_\_ SGA \_\_\_\_ SEC \_\_\_\_ OTH \_\_\_\_

CMP \_\_\_\_

02 VAC 30 VW 8: 75

DISTRIBUTION CENTER

August 26, 2005

Florida Consumer Action Network FCAN Headquarters 2005 Pan Am Circle, Ste. #200 Tampa, FL: 33607

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35 AUG 30 PM 2: 24



First I want to commend you for making what likely will be a worthless attempt to have the Florida Public Service Commission do everything in their power to decline any rate increases for Progress Energy on an annual basis. Increases on an interim basis such as for devastating hurricanes such as we experienced last year is bad enough, while justified to some extent, but an annual increase is unconscionable.

It is time that someone or some active group such as your group (FCAN) step up to the plate and let the PSC know that enough is enough, there has got to be some relief for specifically the senior citizens, but actually for everyone in general.

I will be eligible for full SS retirement benefits within about 18 months and to tell you the truth that while I have worked very hard to prepare for this ultimate "fantasy", I can forsee already that there is no way with minimal cost of living increases (if there is one available) and the cost of everything else increasing in leaps and bounds, that more and more families will be forced to live at or below the poverty level.

All public services, where the investors are receiving profits over and above anything available in the marketplace, should be stopped in it's tracks.

You have alluded to the average consumer getting up to 4.00% on their savings while investors (such as Progress Energy investors) are getting 12.8% and possibly even more. I would like to know as a working middle class individual where there is any bank, credit union or the like paying 4.00% regardless of the type of account, (i.e. money market, CD, etc.). From what I have seen, savings account returns are lucky to reach one half of one percent (.50%); 4.00% is really "pie in the sky" returns in this economy.

I personally want to thank you for your continued efforts on this front. If there were more concerned groups such as yours providing this important service to consumers, perhaps more similar increases be it for electricity, fuel or the like, will be eliminated or reduced to a much more feasible level.

A very concerned citizen,

SGA \_\_\_\_\_ Patricia E. Vacca 1255 Pierce Street Clearwater, Fl: 33756

02 AUG 30 AM 8: 40

Cc: Florida Public Service Commission

Re: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL: 32399-0850







Florida Public Service Commission

Re: DOCKET # 50078

2540 Shumard Oak Blod.

Tallahasse

FL: 32339-0850

050078

To the Flords PSC

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(no return address)

COMMISSION CLERK

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103 98th Avenue Northeast Saint Petersburg, Fl 33702



Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

050078

Dear Florida Public Service Commission,

I am writing in regard to Progress Energy's proposed 635 million dollar rate increase. I find this unacceptable in light of their recent 670 million dollar hurricane surcharge. In recent years Floridians have had to endure double digit health care, fuel, and homeowners insurance rate increases. So, unless they can prove that the lights will go out if they don't get their increase, don't give it to them. Maybe they should ask Jack Critchfield and Richard Korpan for some of their retirement package back. That's right, the same two idiots who fired good people who gave their lives to Florida Power and were then rewarded not with an early pension but with an unemployment check.

Thomas Burgess

05 NUG 31 NM 8- D

COMMISSION

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Dear Commissioners:

050078

Please lower Progress Energy rates. They do not deserve a rate increase.

Please make it a requirement to use renewable energy, i.e., solar.

Also, please make it a priority to clean up the Crystal River Power Plant.

Sincerely, Lebra Cole

(no return address)

COMMISSION
CLERK

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CMP \_\_\_\_ COM \_\_\_\_\_ CTR \_\_\_\_ ECR \_ GCL \_ OPC \_\_\_ RCA \_\_\_\_ SCR \_\_\_\_ SGA \_\_\_\_ SEC \_\_\_\_

OTH \_\_\_

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850 850-413-6100



August 26, 2005

#### Public Service Commission:

As a Progress Energy customer, I strongly believe that Progress Energy should not be given a \$635m USD rate increase, which will be passed onto consumers like me.

As a previous employee of Progress Energy, I experienced first hand the considerable wasteful and neglectful spending, which is commonplace within the organization. As an example, external contractors stated to me on many occasions they have to mark up their construction costs up to 50% on project proposals to be performed at Progress Energy. This was due to the extreme level of bureaucracy, late payments, extremely one-sided contract terms, poor management direction & coordination, and general "high risk" of financial failure on Progress Energy projects. These unreasonable factors made the cost of doing construction projects at Progress Energy much more expensive than similar projects on the outside/civilian world.

To ask for additional funding is not warranted. Progress Energy should first be made to operate their business like any other private business – efficiently and successfully.

As utility customers, we do not currently have a choice of electricity providers. Until a choice in utility providers is available, it is up to the Public Service Commission to "regulate" and "police" non-competitive monopolistic utilities like Progress Energy. This includes their requests for funding such as this one.

To ask the consumer to simply provide Progress Energy's additional revenue to make up for their significant inefficiencies and poor business decisions is unjust and unwarranted.

CMP Respectfully, TERM SISTENAPULC Terry S. Bendrick 5108 Horseshoe Place NE St. Petersburg, FL 33703 tbendrick@hotmail.com

OTH \_\_\_\_

COMMISSION

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ECEIVED FISC

August 25, 2005

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850

050078

Dear Florida Public Service Commission:

I wanted to write to voice my concern over the continuous hikes in Florida's electric rates by Progress Energy. A 12.8 percent rate of return is excessive when average consumers only get 3 to 4 percent on their savings. Progress Energy has already received a \$670 million hurricane surcharge!

Our state would benefit greatly from solar power and energy saving programs from consumers instead of continual increases in rates. More people would be interested in this alternative energy source if more solar energy incentives were available. More can be done if we just put more effort into research instead of always making consumers tow the line for increasing profits at energy companies.

Solar energy is there and it's free. After all, we are the "Sunshine State."

Thank you for your time.

|        | Since telly / /                             |   |
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| CTR    | Kelly Olson<br>1431 54 <sup>th</sup> Ave NE |   |
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August 23, 2005

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 COMMISSION

TECEIVED FESC

050078

Dear Sir or Madam:

This letter is to dispute Progress Energy's rate increase as well as the exorbitant rate of return that is charged consumers.

First of all, don't give Progress Energy a \$635,000,000 rate increase when they just got a \$670,000,000 hurricane surcharge. This is clearly over and above excessive and it certainly isn't protecting any of our senior citizens on fixed incomes.

Secondly, Lower rates DON'T raise them. A 12.8% rate of return is excessive when the average consumers only get 3%-4% rate of return within their savings accounts.

Thank you for your time and consideration in reading and addressing my letter.

Sincerely,

Diana Krause Geegan Writer; Hornemaker

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August 22, 2005

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 COMMISSION CLERK

#### To whom it may concern:

This letter is to address the issues of raising the energy rates with Progress Energy. With the cost of living going up as well as the price of gas, the average household can not afford another increase. I am

a single individual who minimizes my electricity use and still am charged an outrageous amount for power

Another increase would only devastate the community and especially those on a fixed income. I am sure there

are other ways around this increase.

Thank you.

Janet S.

(no return address)

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|              | OUR PATES!  |
|              | Deborah Hope<br>6166 BAXOU grande NE<br>ST. Pete FL 33703 |
| CMP          | ST. Rete FL 33763<br>727-776 9504                         |
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URIGINAL 050078 8-22-05 Trogress Energy Should lower the Nates, instead of trying to baise there. I Wish of We Caud get this rate of return on my satings if I had any! They should be askind It is steeling. Big time 9225 2nd St. fete. Fl 727 217 9419 SEC \_\_\_\_ OTH \_\_\_\_\_

Florid Public Service Comm. RIGINAL Re: Doctet 50078 2540 Shumard Oak Blud Tallahossee, FL 32399 Dear Commissioner: 050078 Please don't paise my rates. Don't give Progress Evengy a \$635 willrow rate increase. Make sure PE doesn't use creative accounting. Howard Chappell (no return address) COM ECR \_ GCL OPC\_ SEC \_\_\_\_ HTC

ORIGINAL 050078 Dear progess energy Please do not raispour electric cates, my Parents can't afford to Pay a higher fate. thank you, CMP TOR I K EatoN COYIE (no return address) OTH

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050078

To PSC

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energy should not raise their rates but in

fact lower them

Ja /ho

(no retrun address)

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COMMISSION

hear constarlla nends o neighbors a It is outroyeous Howdo you expect our Seriors on fixed incomes, to rate hike. They connot pay for then food or medications as it is, without your spessors prices Where closs it STOP -Stop gadding your pockets Der Plonet - we will mo SGA SEC 5960 18th Street NE St. Petersburg, FL 33703 mis D. Wilmom

### August 23, 2005



Public Service Commission

050078

Dear Commission

I wish to add my name to the protest over the latest attempt by Progress Energy to raise our rates. Wa pay more to offset fuel costs, we pay more to offset Hurricane Damage, and now you want us to pay more so that the investors will get an above average rate of return on their investment.

As a past business owner, I was never given the breaks that Progress Energy has come to rely on - rate likes for hurricine damage, rate likes because fuel prices go up, rate likes to make investors happy. I had to either increase my sales or economize because I had competition. I guess I should have found a niche like energy so I could be

CMP Should have found a niche like energy, so I could not only com monopolize its production, but I could get everyone else ECR I topay my bills for me, too.

GCL I Let's put a stop to out-of-control rate hikes and OPC vote this proposal down.

SCR Sincerely,

SGA John J. foster

SEC \_\_\_\_ John T. Foster

OTH \_\_\_ 223 87th Ave NE

St Petersburg, FL 33702

### UKIGINAL

ARTHUR R. SLADE RUTH O. SLADE 6401 TANGLEWOOD DR. N.E. SAINT PETERSBURG, FL 33702-4743

A. R. SLADE 24 aug 2005

| Florida tublic Service Commission  |
|------------------------------------|
| Gentlemen: 050078                  |
| I am no rate expert,               |
| but I hope that you are.           |
| Our state has been the last        |
| refuge for so many people          |
| of limited means, and now          |
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| ECR I swept clean. How will there  |
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| RCA Studio Progress Energy rate    |
| SCR words awals you are the only   |
| SGA hope of many poor people.  SEC |
| SEC OSd POJAHO Sincerely,          |
| OR Stade                           |



August 27, 2005

Florida Public Service Commision 2540 Shumard Oak Blvd Tallahassee, Fl 32399-0850

Ref: Docket 50078

I am opposed to Progress Energy increases of rates greater than, the amount their average customer earns, and that is 3 to 4 % for these reasons:

- It is understood that Progress Energy was recently given \$670,000,000 for hurricane surcharge.
- Senior citizens, such as me, need to maintain an expense budget that does not increase any more than Soc Sec.
- Progress Energy is spending millions on desalination that is not working, is not environmentally safe forcing Progress Energy to raise there rated.

It is recommended that Docket 50078 not be approved.

Roy Young

1449 52 Ave NE

St Petersburg, FL 33703

CLERK

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8-22-2005 ORIGINAI - 050078 Progress Energy is pushing me to sell my house AND move out of Florida - EVERYthing is going up and no relief for the Senior Who has been paying + paying = now no income -I have to pay for a hurricane that

Missed me? I pain 2 Ast year when

Our power was off for 7 days

I lean up our Plants & use your money

not mine-I have to eat.

The food in my freezer.

|              | ORIGINAL                                     |
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|              | to progress Engry                            |
|              | If you change more \$                        |
|              | for electric then I                          |
|              | can't get my x-box is do                     |
|              | fun things grammie is                        |
| -            | 8/22/05 Julie Lynch Zyns.old                 |
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To whom is may Concent - ORIGINALOSOOTS.

As a Flacka resident on a fixed income
it isn't what I am willing to pay or
see reasonably in creased for resage,
It's how much more can many afford
to pay?

This is not a named in crease, while
profet margins for invectors growI should he so foolunate.

Scott Cillore 158 94th Poenue lle St lese, El · 33702

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AUG 31 AM II: II

050078

As the responsibility of the Public Service Commission is to protect consumers from overcharging willing companies, I urge to box into the rate increase requested by Progress Energy, Look into their accounting practices and profit margin. Is such an uncrease to consumers for the benefit of shareholders or pay uncreases for directors. Any increase should be equitable to customers and fair to the free market enterprise.

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| SEC  |            |                     |  |  |
|      |            |                     |  |  |

#### Stuart Lipman, M.D.

563 Tallahassee Drive NE Saint Petersburg, Fla. 33702-2711 (727)579-4343 FAX (302) 336-5945

ORIGINAL

TO: FPSC

RE: Docket S0078 2540 Suumard Oak Bvd. Tallahassee, FL 32399-0855

Aug. 23, 2005



#### DEAR PSC:

This rate increase with Progress Energy is getting out of hand. Granted that the fuel costs are going up, I would just enourage someone there at the PSC to thoroughy and extensively evaluate what is going on in the books at Progress Energy. If it is legit, you gotta do what you gotta do, but if it is taking advantage of the situation, I hope someone there exposes it for what it is.

CMP \_\_\_\_\_\_COM\_Stuart Lipman CTR \_\_\_\_\_\_

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OTH

August 24,05 Public Service Commission

OTH \_\_\_\_

### **ORIGINAL**

050078 To whom elt May Concern, It has come to my attention that Progress Evergy is asking for a \$ 635 rote sucrease, claim asking that you lower the rates not raise them . With the fuel increases the consumer in experiencing I feel a 12.8% merease is not justified. I ask that you please take this into Consideration or you make you decises. Thank you, tred Genelie -5510 Venetian Blod N. E. St. Petersburg, H 33703 SEC \_\_\_\_

ORIGINAL 050078 AUG 31 AM 11: 22 CMP ECR GCL OPC RCA SGA SEC ОТН

My name is Caroline Neely and I am convened about our environment. Please clean up the Crystal river power plant so that our environment and air will be clean.





5251 141st NE / St Petersburg, FL 33703 /

### Debra Sabo Jorgensen

August 25, 2005

To The Public Service commission; Please protect or environment. Do not allow drilling in Gulf of Mexico, as pollution costs consumers in health care and clean u the Crystal River plant immediately.

A taxpayer



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CMP \_\_\_\_

|    | ang. 24, 2005 05007  | 8           |
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|    | Florida Public Service Commission  |             |
|    | Re: Dodat 50078  | -           |
|    | 2540 Shumard Oak Blud.<br>Tallahassee, H 32399-0850  |             |
|    |  |             |
|    | Provess Energy just got a harricane surcharge  |             |
|    | that, frankly, I don't think they needed. I  |             |
|    | Progress Energy just got a harricane surcharge that, frankly, I don't think they needed. I definitely know they don't deserve or need a \$635 million rate increase! |             |
|    |  |             |
|    | of 12.8%. Considering the average raise in   | 7           |
|    | Progress Energy has requested a profit margin<br>of 12.81. Considering the average raise in<br>Plovida is 3-41. I think this is grossly                              |             |
| _  | CALLETS IVE,   |             |
|    | Saulu Hagy   |             |
|    | Sandra Hoggi   |             |
| _  | Sandra Hogge  Se 30 Bayon Grande Blue  St. Lefe, De 33763  | O.          |
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8/25/2005

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 850-413-6100

Lower rates, don't raise them. 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings.

Protection our environment. Pollution costs Consumers in health care. Progress has one of the nation's dirtiest power plants at Crystal River.

Pamela B. Malkotra

CMP\_

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(no return address)

CLERK

Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399–0850

RE: Docket 50078

To Whom It May Concern:

Lower rates, don't raise them. 12.8: rate of return is excessive when average consumers only get 3% or 4% on their savings.

Don't give Progress Energy a \$635 million rate increase when they just got a \$670 million hurricane surcharge.

Make sure Progress Energy doesn't use "creative accounting" to justify higher rates. Check the books.

Protect our senior citizens on fixed incomes. Offer energy savings programs and renewable energy.

Protect our environment. Pollution costs consumers in health care. Progress has one of the nation's dirtiest power plants at Crystal River.

Respectfully,

Andrea Condon

CMP \_\_\_\_

OTH \_\_\_

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| OPC |   | Andrea Condon            |
| RCA |   | 5411 Denver St. NE       |
| SCR | _ | St. Petersburg, Fl 33703 |
| SGA |   |                          |
| SEC |   |                          |

To: Florida Public Ser. Comm. 050078 From: Mr. & Mrs J. H. Reynolds. Re: Docket 50078 At this time in history the stile energy inclustry 15 a huge scam on the consumer. Mature charges no additional cost to process oil It's pumped out of ground by basicly the same type equipment and likely with less labor, so with reasonable raising costs over the years it costs a few % points more to bring it up and pipeline and ocean shipping have only visea by reasonable amounts so why are the oil companys and utilities saddenly showing obscene rise in profitse Simply greed It's time to put a stop of the American liveli hoods No vate increascarranted Reynolds 5610 Bayou Grande Thed NE. SGA 11. Petersburg, Fl. 33703 SEC

Harile Gublic Service Commission

RE: Dorket 50078

25to Shumard Oak Blod.

Fallahassee, FL 32399

august 22, 2005

050078

Dear Houda PSC,

We strongly object to Pragues Energy's request for a #635 million annual rate licrence, and request that you dany it.

Their projected rate of return to shareholders of 12.8 % is way of line. In this lookoning, a rate of 8-970 is Considered good for the annay shauhalder. CD's and T-bills pay even lower.

It would appear there is no rish to the somestment made by Chagees Energy's shareholders either. The Company wow a \$ 670 million suchary for Luvicane damages. Other Costs are passed an through surcharges.

:MP \_ We ask you dany their rate increase.

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Sincerely, Orgita Muchlich

Stily Mulled

Philip H. & Anita Muchleck

165- 974 Ave, NE

St. Petersburg, FL 33702

050078

Dear Commisioner -

Don't raise our rates,

Please lower them. Don't

Ut Progress Energy use

creative bookeeping to raise

our rates.

Smeerely, Suffaillet!

n (no return address)

CL\_\_\_

OTH \_\_\_\_

RCA \_\_\_\_ SCR \_\_\_ SGA \_\_\_ SEC \_\_\_

Dear Representatives,

Lower rates, don't raise them, Progress Energy just got a \$670 million humaine sucharge.

Protect our enriconment, protect our senior citizents. Offer energy sorvings progrows of renew able energy. Protect our enveronment.

Progress has one of the nations dirtiest power plants at Crystal River.

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CMP \_\_\_\_

Sincinely Jean Tyock 9200 Sun Isle DR NE St. Petersburg Fl 33702 050078 ORIGINAL 8-23-05

(no return address)

Deur Representatives:

De not allow a rate increase for Progress
Energy I look forward to your response.

Sincerely,

Déboud Baibelles,

Si Petersbury, Florida

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RECEIVED FPSC



Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Re: Docket 50078

Dear PSC:

050078

My wife and I have been residents of St. Petersburg for over 20 years and during that time I find it hard to remember when the PSC has stood up for the public in opposition to the public utility.

Presently Progress Energy is looking for a \$635 million dollar rate increase to supplement the \$670 million dollar hurricane surcharge they received. Next they will be assuredly asking for a supplemental fuel charge. Doesn't this all seem excessive to you when this public utility is indeed a private enterprise which continues to give its investors an excessively large rate of return?

It is neither the responsibility of the people to ensure that the utility guarantee an exception rate of return to its investors, nor the responsibility of the people to ensure that this private business has the funds on hand necessary to for private expansion and as such the public should not be required to continually fund the utility.

Being that the PSC is the only authority that our so-called "public utility" has to convince in order to change rates, shouldn't the PSC be representing the "public" and not the interests of the investors in Progress Energy. They are the ones who should be assuming at least some of the risk, not the public.

The people are forced to place their trust in the Public Service Commission. It is in incumbent on you to provide a service to the people of the state and not the monopoly that calls itself a "public utility".

| CMP | C:  |
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| GCL | St. Petersburg, FL 33702                      |
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AUG 31 AM II: 26



Florida Public Service Commission Tallahassee, Fl 32399-0850

050078

To whom it may concern:

We need lower rates, don't raise the rates. 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings.

Don't give Progress Energy a 635 million rate increase when they just got a \$670 million hurricane surcharge.

Make sure Progress Energy doesn't use "creative accounting" to justify higher rates. Check the books.

Protect our senior citizens on fixed incomes. Offer energy savings programs and renewable energy.

Protect our environment. Pollution costs consumers in health care. Progress has one of the nation's dirtiest power plants at Crystal River.

Sincerely,

Clenter His At Richard WHarght
Glenda & Richard Haight

(no return address)

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050078 Florida Public Service Commission RE. DOCKET 50078 2540 SHUMARN ORK BEUD TALLAHASSEG, FC 32399-085 8 50 -413-6100 Please lower rates, don't rouse thing to 8% rate of settures in specessive when the. Consumers only get 3% or 4% on their savings Vont give Krogress Energy als 3 5 million rate encreas when they just got a \$670 million hurricane surcharge. Mohe sure Progress Chergy doesn't use "creative accounting to justify higher rates - (HECK THE BOOKS Protect our serior cityene on fixed incomes offer energy savings program and senewall SGA \_\_ in healt care trogress has one of the second no return address) John Bran

Aug ust 25, 2005

Florida Publiz Service Commission RE: Docket 50078 2540 Shunord Oak Blod Tallale 55ee, FL 32399-6850

050078

Gehfle was:

En these truis of growing or and gosolin rote can estimens are taxing a larger terrancial bander. Protect on senior citizens are fixed in comes. Other energy saveries programs and remembels energy.

Louis D. Overfy
(no return address)

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SAUG 31 ANTI: 28

050078

I michael N. Witoshynsky as a citizen of finellas county and customer of Progress on ergy hereby request that Progress Emergy does mot increase the cost of Services to its clients.

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| 100  | To the Public Service Commission   |
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|  | RE: RATE Greed 050078  |
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| 728 10 41  | I have to strongly let you   |
|  | know that this launching of  |
|  | new prices for power has gotten  |
|  | completely out of hand - Florida   |
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| отн  | Carolina, they said they might   |
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paying off there bonco equipmen wheel always ge LOF POTOS

8/22/05 Public Service Comming CINAL 050078 Mogren Energy closs a great job with what they have Abready More will not emprove the service! I make 1% on my meager SAVINGS. 7 in prove the economy - by lowering the rates. Get me to 6% And 7 would recorded their 3% ? & Morris DICHORNISON 240-90 the AUE NE. ST. P. Hersburg FL 33702 COM CTR GCL OPC SGA SGA SGA

DRAN Commissioner ORIGINAL 050078 HEAR Protect our Environment. Tollusion Costs Consumens ne heret One. Progress Eusny has me of The NATIONS DINTIEST LOCAL Plonts @ Cneystal Piver. LOOP RATES LOW, Force Progress Greny To whilize Renewall Eccory (lumhyoe) Mr. Kein CMP\_8/22/05 (no return address) SGA \_\_\_\_\_ SEC \_\_\_\_\_ OTH \_\_\_\_\_

050078 Go: Florida Public Service Commission: GCL OPC RCA

Horida Public Service Comm.

Sentlemen 050078-E1

Please protect our environment and control Progress Energy sate increases. Make them clean up their duty power plants.

COM \_\_\_\_

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thank you Emil Gudsgeich SEP - 1 PH 1: 11

#### Potted Beauty.

Roberta Nahigian

This painting was created through the Adaptive Arts Program of UCP Rhode Island. To see more of Roberta Nahigian's artwork along with other artists who participate in this program, visit www.ucp.org/Roberta.

Thank you for supporting United Cerebral Palsy.



1660 L Street, NW, Suite 700 Washington, DC 20036-5602 800 USA 5UCP www.ucp.org



Emil and Maria Andrycich 1423 54th Ave. NE St. Petersburg, FL 33703







Thorista Public Service Comm Re ! Docket 50078 2540 Shemard Oak Blod Tallahassee FL 32399-0850

32399+0850 Idhadalidahladadadalidadabhadh

W 13 Rad 1 6536 13ayou Grande ST Petesherg Fl.

050078 - El 33702 Fla Public Service Com It is important for you to not? That for every letter you recieve, there are 8-10 People that share the Juling but have not Worlden, you need to revest you decision to allow an increase in electric bills, the people are being bombarded with in creused gasoline of sense, ECR I rivereased Insurance Cost and now possible increased electric bills. They need to hold The line as we are asked to do. If Their rate of return is 12-13% This is excessive and the PSC Cazying up to the people They are to Control is abomniable - Vote No To Progress energy and yes for the People W& Brack

To Everyone Concerned,

050078-EL

Please do not give Progress Energy their ridiculous rate increase. We are paying too much already to a company that is run poorly and lacks community programs. If they need additional funds, they need to improve their fiscal performance like other companies. If not, this unacceptable routine will resurface continuously. They already have a high rate of return, but seem to have creative bookkeeping that makes them seem underprivileged. Progress Energy needs to take responsibility for their lackluster management. The average person is suffering at the grocery store and the gas pump. We do not need this extra penalty that can be characterized as negligent.

Mark Roman

CHAD

St. Petersburg, FL

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|     | DISTRIBUTION CENTER |

Mr. Mark A. Roman 4295 Birch St NE St Petersburg FL 33703-5131



32399-0250 - հվետեն Աներեն Արևել են Արևել և Ար

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050078 05 SEP -6 PM 3: 23

Us property owners at 1380 FLERN The NE. We strongly disagree with the electric rate increase should not be necessary due to the \$670 million humcane surcharge that has occurred.

Thank-you Shannon + Brian Guire

1390 47th the NE St. Petersburg, FL 33703

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Flousla Public Sewice Comunsion Re: ( behet 50078 COMMISSION CLERK are already too high,

RECEIVED-FPSC

05 SEP -6 PM 3: 23

CLERK

050078

29 AUGUST 2005

PUBLIC SERVICE COMMISSION:

WE ARE TOTALLY AGAINST ANY
RATE INCREASE BY PROGRESS ENERGY.

EVER SINCE WE COME TO FLORIDA YEARS
AGO, THE CRYSTAR RIVER POWER PLANT
HAS HAD ONE PROBLEM ATTER ANOTHER

MO HAS BEEN OUT OF COMMISSION FOR
LONG PERIODS OF TIME.

THE OIL PIRED PLANT ON WEEDON

SLAND, WITICH WE WATCH FROM OUR

BACK WINDOWS, SENDS OUT BLACK

SMOKE THAT DRIFTS TOWARDS US,
LEAVING OUR PORCH FLOOR AND FURNITURE

COATED WITH BLACK SOOT.

THIS COMPANY HAS JUST RECEIVED

A GIFT WHERE EACH CUSTOMER MUST

PAY FOR PROGRESS ENERGY CLEANUP

FOLLOWING HURRICANE CHARLEY, NOW

IT IS ASKING FOR A RATE INCREASE

CMP \_\_\_\_\_
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ON TOP OF THAT — FOR WHICH IT

HAS NO REAL JUSTIFICATION.

THE PUBLIC SERVICE COMMISSION

MUST STAND UP AND DENY THIS

CONSUMER IN POSITION!!!

Jour & Jame Augustine



Col. John A. Augustine (Ret) 1185 45th Avenue N.E. St. Petersburg, FL 33703

Florida fower 050078

a Rate fike of 12.82 is ecessive especially in these times when we are begins marked from afficient special the government covered you fant the phinicanes

Let it say for a couple of years before you kief it pagain.

Let it say for again.

DECEIVED-FPSC US SEP -6 PM 3: 23 COMMISSION CLERK

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-JVED TIBL

GUSEP -6 PM 3: 23

050078

Public Survice Commission, CLERK 8/29/05

Protect bur environment!
Pollution Costs Consumers in health Counce progress energy has one of the nations dirtnest power plants in crustal river.
Preserve our earth for the sake of my children & yours.

Don't give progress energy a \$ 635 million rate increases they just got a \$ 670 million hurricanes surcharge!

Sincereus. Day

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HECEIVED FPSC

050078

SEP -6 PM 3: 23

CLERK CLERK

Following Public.
Service Commission

Chi: Docket 5 0078

2540 5 hamond Oak Brol.

Talkhorse, Fl. 32349-0950

Letter to allowing a state and to sections whit is too high, it receives the experience and it is now the experience and it should be loveled not should be loveled not raised.

WHOMANON, H.

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8-29-65 RECEIVED FPSC

SEP -6 PM 3: 23

COMMISSION

050078

Plorida Public Surce Commission.

Progress Expersy Should lower their ketes. Don't encruss existing rates as well.

Michael Sheller S 769 45 to Ave NE A Pete Pl. 33703

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Florida Public Service Commission:

050078

This letter is in reference to the recent rate hikes from Progress Energy. I am a young mother of a special needs child who is also serving in the United States Coast Guard. I am the provider of my son, husband and baby to be. My son is fed through an electric food pump and needs suctioning and numerous other electronic devices. I think it is untain that (1) we have no other choice of electric companies and (2) the only one we have is taking advantage of its customers.

Increasing the rates will cause a catastrophic hardship to my family & neighbors. I expect that you, the people we voted for, and as tax payers protect your people. We call for an evaluation of rates and a one set rate (lower) to be put in effect.

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Very Respectfully,

Mulle Semano SHANSSIP -6 PM 3:23

Richard Thanks Thanks The Service of the S

To whom it may concern:

ORIGINAL 050078

I have been living in the st. Petersburg area for sometime. I know I'm not alone when I say that the cost for electricity is outrageous. My bills have never been less than \$ 150.00 a month. Trying to heads even make ends meet 15 hard enough without having to pay a rediculous amount monthly for electricity. I demand that the rates of which you operate are reevaluated. Raising rates for this area would truly put financial hardship on myself and family. I urgo that this be resolved quickly and with, minimal fuss. If you have any questions and or comments I plea that you call me. You play the role of our public commission. You are the face of our community. As a tax payer I pay for your salary as well as your electric bill so I can see why this isn't a problem for you. Put yourself in mys

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OLERN 3: 23

8/30/5 RECEIVED-FPSC 05 SEP -6 PM 3: 23 Horida Public Surice COMMISSION Commission hower rates, don't raise them - every where you Sook consumers are paying out more money health Care expenses increased hurricans deduct, bly ECR | gas prices taxes

GCL | sproperty taxes

8,29/05

Florida Public Services Commission

RE: Docket 50078 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850

RE: Progress Energy Rates

ORIGINAL

RECEIVED FPSC

050078

G SEP -6 PM 3: 23

CLERK

Dear Commissioner,

Do not raise our rates. We just had a rate increase of 1/3 cent per kw hour, and we do not need another one. There are many seniors in our area that can barely afford to live here on their tight fixed budgets, and this will surely price some of them out of here. 12.8% ROR is ridiculous when we only get a 3 or 4 percent savings!

Tiffany Jones

CMP \_\_\_\_
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RECEIVED-FPSC

05 SEP -6 PM 3: 24

COMMISSION

050078

FLORISA PUBLIC SERVICE COMMISSION RE = DOCKET SOO78 2540 SHUMARS OAK BLVD TALLAHASSEE, FL 31399-0850

AS A RESIDENT OF THE STATE OF FLORIDA | Am Alberty opposes to Proceess Endley BENG GENTES AN INCREME IN THEIR BASE UTILITY BATES AND WISTEAD FELL FLORIDA PROBRESS STOULD BE FOCKED TO DECEMBE RATE NEEDERE REDUCTS ARE THULY VEILLE ATTOMOTO TO HAVE THE PUBLIC PAY FOR PRIME SEARCH WESTMENT. THE INTRASTRUCTURE NEGOCIA PERAR SEFORE THE STORMS OF 20024

RICHARD W. STONE 1709 BAYOU GRANDE BLUD NE ST. PEE FL 33703

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SEC \_\_\_\_ OTH

Florida Public Service Commmission Re: Docket 50078 2540 Shamard Oak Blvd. Tallahassee, FL 33299-0850 850-413-6100 RECEIVED-FPSC

05 SEP -6 PM 3: 24

CLERK

050078

Lower rates, don't raise them. 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings

Don't give progress energy a \$635 million rate increase when they just got a \$670 million hurrican surcharge

Make sure Progress energy doesn't use "creative accounting" to justify higher rates. check the books

Protect our senior citizens on fixed incomes. offer energy savings programs and renewable energy.

Protect our environment. Pollutions costs consumers in health care. Progress has one of the nation's dirtiest power plants at Crystal River.

| CMP   | Lacue L Janchez           |
|-------|---------------------------|
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| ECR _ |                           |
| GCL   | St. Petershang Al 33703   |
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|       |                           |

August 30, 2005

RE: Docket 50078 2540 Shumard Oak Blvd.

Florida Public Service Commission

Tallahassee, FL 32399-0850

#### ORIGINAL HECEIVED-FPSC

05 SEP -6 PM 3: 24

CLERK

050078

Dear Commission,

850-413-6100

Please lower rates, don't raise them. 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings--including myself.

Do not give Progress Energy a \$635 million rate increase when they just got a \$670 million hurricane surcharge.

Thank you.

Sincerely.

2009 Kansas Avenue N.E. St. Petersburg, FL 33703

Forise Baken

COM \_\_\_\_ CTR \_\_\_\_ ECR \_ OPC \_\_\_\_ RCA \_\_\_\_ SCR \_\_\_\_ SGA \_\_\_\_ SEC \_\_\_\_

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CMP \_\_\_\_

To Horida Pablic Service Commission RECENTED FPSC De would lehe to see our CLERK rutes Cowered. Please do not raise them, with the price of Susoline and the Luricane dumage that most of as Horicians occurred, we can not Afford to have our easts go CMP\_higher than our average OPC \_\_\_\_\_\_ 12. 8 un erease is very

SCR \_\_\_\_ (m reas on able. \\_\_\_\_\_\_ \text{succerely.}

SEC \_\_\_\_\_ OTH

Centrey Hote OTH \_\_\_\_

HECEIVED-FPSC august 30, 2005 05 SEP -6 PM 3: 24 Florida Public Sewie Commission COMMISSION 2540 Dhunard Oak Blud Jaclabessee, 71 32399-0850 Le: Docket 50078 Dear Commission: We ask that Florida Piegress Energy sot be approved fra kate increase. Thangof Expirally since their regarest fir an Listification for such an increase. Their revolut return of 12.8 To rate Seems more than angle for them to Firetime to pounde legh level of Services.

CMP In addition, they first got a \$670 Millien Kerrieane Gurchange. There seally appears to be to Lestification for fronting rappound Lestification for fronting rappound Het recommend their books "he looked Acquest is hat hoved on creative Do lat frant this prince rate

Jem & Earlyn Gelhaaley

OSOO78 RECEIVED FPSC

05 SEP -6 PM 3: 24 To whom IT may low cerN: COMMISSION Information I have received, Progress
Estergy should be lowering rates not
saising them. CMP \_\_\_\_ COM \_\_\_\_ CTR \_\_\_\_ ECR \_\_\_ GCL OPC \_\_\_\_ RCA\_\_\_\_ SCR \_\_\_\_ SGA \_\_\_\_ SEC \_\_\_\_ OTH \_\_\_\_\_

August 30, 2005

RECEIVED-FPSC

05 SEP -6 PM 3: 24

Florida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

050078

COMMISSION

Dear PSC,

As my representative please work to lower utility rates, not raise them. A 12.8% rate of return is excessive when the average consumer only gets 3-4% on their savings.

Don't give Progress Energy a \$635 million rate increase when they just got a \$670 million hurricane surcharge.

Make sure Progress Energy doesn't use "creative accounting" to justify higher rates. Check the books!

Protect our senior citizens on fixed incomes. Offer energy savings programs and renewable energy.

Protect our environment. Pollution costs consumers in health care. Progress has one of the nation's dirtiest power plants at Crystal River.

Please protect your constituents.

| CMP _ |   |
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Sincerely, Kathryn L. Spies

1739 Bayou Grande Blvd. N.E.

St. Petersburg, FL 33703



050078

August 30, 2005

Dear Commissioner,

I am not in favor of Progress Energy increasing our rates. Also, please make sure that Progress Energy does not use "creative accounting" to justify higher rates. Check the books!

Thank you for your attention to this matter.

Sincerely,

Tom Halvorsen

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OTH \_\_\_\_\_

David L. Miller 726 44 Avenue Northeast Saint Petersburg, Florida 33703 RECAugust 29, 2005

05 SEP -6 PM 3: 25

CLERK

To whom this may concern,

050078

Progress Energy's rates should be lowered, not raised. A 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings.

Sincerely,

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CLERK

August 30, 2005

050078

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Fl. 32399-0850 re: docket 50078

To whom it may concern,

This is in regards to Progress Energy's request for a rate increase of 12.8 %. This should be denied. They just received a \$ 670 million dollar hurricane surcharge, and the average citizen can no longer afford insurance for our homes in the event of hurricanes. And what about our senior citizens, that have worked all their lives and helped build this nation with their blood, sweat and tears, living on fixed incomes and can not live a good healthy remaining part of their lives with some comfort and dignity because they must pay 1/4 th of their income to a corporation that has 1 billion dollars in reserve. So this brings up the question ( how much is enough? ). And Progress Energy needs to clean up one of the nations dirtiest power plants that's located in Crystal River Florida. As the public service commission hired by the people and for the people I ask you to fight for all the people. We need you to speak and act for us.

Sincerely,

Pamela Christiansen 1826 Oregon Ave. N. E. Saint Petersburg, Fl. 33703

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RECEIVED-FPSC 05 SEP -6 PM 3: 25 COMMISSION CLERK

| Mr. Robert Watson, Jr.  |
|---|
| Eublig Service Commission,  |
| In regard to Docket 50078   |
| Make sure Progress Energy<br>doesn't use "creative                  |
| Righer rates. Check the   |
| In addition, a better way to make more money                        |
| would be to make sure   |
| their operations are more   |
| efficient. Phank you  |
| * * * *   |
| 2005 Sponsor of<br>The American Veterans Disabled for Life Memorial |

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RECEIVED FPSC 05 SEP -6 PM 3: 25 CLERK

050078

Dear Public Strvice COMMISSION I think Progress therroites - we Shuor citizuis on finid incomes. 12% rate of return is Mussim, > Moerely

8/20/05



Ms. Ginger Hanner 1143 45th Ave NE Saint Petersburg, FL 33703

CMP \_\_\_ СОМ\_\_\_\_ ECR GCL\_ OPC \_ RCA \_ SCR \_ SGA \_\_\_

SEC \_\_\_\_

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RECEIVED-FPSC

US SEP -6 PM 3: 25

CLERK

Page 1 of 1

Subj:

(no subject)

Date:

8/30/2005 4:56:58 P.M. Eastern Standard Time

From:

SunComm1

SunComm1

FLORIDA PUBLIC SERVICE COMMISSION RE Docket 50078 2540 Schumard Oak Blvd. Tallahassee, FL. 32399-0850

050078

To Whom it may concern...

I am an Electric customer in St. Petersburg, Florida.

Our rates and our FUEL CHARGE on our Progress Energy of Florida utility have gone out of sight.

For the 1st 1000 kwh I am charged 4.813 cts per kwh Above 1000 kwh's I am charged 5.813 cts per kwh

On top of that, I am assessed a 3.918 cts per kwh fuel charge...

Add some taxes, from 3 agencies, and I am getting a crazy high UTILITY BILL from the Utility.

Please deny any requests for rate hikes by these utilities...they DO NOT need the extra profits so their CMP executives can have more stock options. COM Jim Hunter CTR 1985 Illinois Ave. NE. St. Petersburg, FL. 33703 ECR 727-520-7668 email: suncomm1@aol.com GCL OPC \_\_\_\_ RCA \_\_\_\_ SCR \_\_\_\_

SEC \_\_\_\_\_ OTH \_\_\_\_\_

SGA \_\_\_\_

Kim Bjurmark 2215 Mermaid Point N.E. St. Petersburg, FL 33703 LUEIVED FPSC

SEP -6 PM 3: 25

CLERK

August 30, 2005

To: Florida Public Service Commission

RE: Docket 50078

My Mother lives in a 62 and older community and I also deliver Meals on Wheels where many of the residents are on a fixed income. At this time, most of them cannot afford to use their air conditioning because their electricity bills are too expensive. They are sick and exhausted and in the last years of their lives worrying how much the power bill is going to be next month.

Protect our seniors on fixed incomes. Offer energy saving programs and renewable energy.

Kim Bjurmark

CMP \_\_\_\_\_
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Amanda

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3 SER 0550

TO: THE DIRECTOR, DIVISION OF THE COMMISSION CLERK

AND ADMINISTRATIVE SERVICES

I AM ASAMAUTLY OPPOSED TO ASDITIONAL RATE HIKES

COMMISSION

550078

FROM: DAN LAMPKIN

RATE TO 1500KWH.

2600 CORAL STONE GT

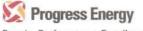
WINDERMERE FL 34786 407.909.8907

SUBJ: PROGRESS ENERGY'S RATE HIKE REQUEST

BY PROGRESS ENERGY. WHILE THEY ADVERTISE IN THE ENCLOSED NOTICE THAT THEY HAVEN'T CHANGED BASE RATES IN 12 YEARS," THEY GLARINGLY FAIL TO MENTION THAT RAISED COSTS ABOVE 1000 KW HOURS USE ROUGHLY TWO YEARS AGO. EVEN AT THAT TIME THEY WERE EMPHASIZING THEIR LOW RATE FOR THE FIRST 1000 KWH. MAKE NO MISTAKE, THEY ARE SO GOOD AT SPINNING CMP A PRICE HIKE THAT MANY CUSTOMERS AROBABLY DON'T EVEN KNOW IT. LAST YEAR YOU LET THEM PUSH THROUGH A SURCHARGE GCI DUE TO HURE I CANE DAMAGE; THAT'S WHAT INSURANCE IS FOR! SCR THAT DOESN'T EVEN INCLUDE FUEL SURCHARGES! I'M CONVINCED,
SGA THE AVERAGE HOME IN FLORMA USES MORE THAN I OCCURNH/NONTH WHICH MEANS THE PRICE FOR MOST CUSTOMERS HAS RISEN THE PAST TWO VEARS, IT'S TIME YOU VOTE FOR THE CONSUMERS ON THIS; JUST SAYNO! IN FACT, YOU SHOULD MANNATE THEY INCREASE THE CURRENT BASE

THANKS FOR YOLK TIME, On Samplin

| Rate<br>Schedule | Type of Charge  | Current<br>Rate | Proposed<br>Rate       |
|------------------|---|-----------------|------------------------|
|                  | Energy and Demand Charge - cents per KWH<br>Standard<br>Fixture & Maintenance Charges - | 1.446           | 1.802                  |
|                  | \$ per fixture Pole Charges - \$ per pole Other Fixture Charge Rate -                   |                 | s by type<br>s by type |
|                  | % of Installed Fixture Cost<br>Other Pole Charge Rate -                                 | 1.46%           | 1.46%                  |
|                  | % of Installed Pole Cost  | 1.67%           | 1.67%                  |



People. Performance. Excellence.

### Notice of Rate Case and Service Hearings

### RESIDENTIAL

The relentless pursuit of excellence in the service we provide our Florida customers is in the forefront of everything we do at Progress Energy. To ensure that electric system investments continue to meet customer and regulatory expectations for reliability and performance, we have filed a request with the Florida Public Service Commission (FPSC) for a new base rate plan beginning Jan. 1, 2006.

The company is seeking to increase base rates by roughly \$206 million annually to support new power plants, increase the storm reserve fund and better reflect the costs of providing reliable service to our customers in one of the fastest-growing regions of the country. If approved, the increase would raise a monthly residential customer bill of 1,000 kilowatt-hours by \$3.79, or about 4 percent.

We have not increased our base rates in 12 years. In order to meet the growing electricity demands of our customers, and to maintain superior reliability, we must increase our base rates.

We have added 350,000 new retail customers and more than one-third of our current power plant capacity during the last decade. Yet our current base rates are more than 9 percent lower than in 1994.

Progress Energy Florida intends to continue the substantial investments made during the last four years to provide superior reliability and meet the challenges of customer growth, as well as increased per-person usage of electricity. The cost of generating, transmitting and distributing electricity and providing customer service has increased dramatically over the last decade. Among the largest components are the following:

- Roughly half of the requested amount is for new power plants needed to meet increasing customer electricity demand and new regulatory reserve expectations.
- About \$50 million represents the company's recommended annual storm reserve fund contribution. Given last year's storm season, it is clear the amount collected for the storm reserve must be increased from the current \$6 million per year.
- Another \$30 million is needed for Progress Energy Florida to continue to
  provide the level of service customers expect. Reliability and customer
  service have been improved dramatically during the last four years.
  This increase will help ensure that reliability and service is maintained
  at the superior levels that have been achieved.



Esta información se encuentra disponible en español.

Para solicitar la versión en español, sea tan amable de llamar al 1.800.700.8744.

(all rates effective with August 2005 billing)

# Committed to our Customers

Progress Energy Florida's residential rates are extremely competitive. However, sometimes circumstances beyond our control – such as Florida being struck by four hurricanes in six weeks during 2004, or volatility in the world fuel markets – force us to increase our prices.

Events such as these can impact the prices we pay for electricity, and the Florida Public Service Commission (FPSC) recently approved a surcharge allowing Progress Energy to recover some of the costs to restore damages during the 2004 hurricane season. This will result in 0.327¢ per kWh on our monthly residential bills beginning

August 1, 2005. The surcharge will be included in the Energy Charge (kWh) on your monthly statement.

While we understand the impact this has on our customers, we're also looking at ways to minimize it. To reduce the surcharge on your monthly bill, we may ask the FPSC to allow us to finance the costs of last year's storms. If this occurs, customers would see this potential reduction reflected in early 2006.

If you would like more information on service plans and rates, contact Progress Energy Florida by calling the number on your electric bill or visit **progress-energy.com**.

### MONTHLY BILL STATEMENT

This bill belongs to a sample customer who uses 1,500 kWh of electricity each month.

Notice how we've broken down the residential rate so you can clearly see the costs for the first 1,000 kWh as compared to the costs for kWh above 1,000. Also below, we've defined some of the other items included in most residential bills.

- 001 Residential Service BILLING PERIOD..00-00-05 TO 00-00-05 CUSTOMER CHARGE CUSTOMER CHARGE ENERGY CHARGE FIRST 1000 KWH ABOVE 1000 KWH FUEL CHARGE 58.77 \*TOTAL ELECTRIC COST GROSS RECEIPTS TAX 3.69 (5) MUNICIPAL FRANCHISE FE 8.86 MUNICIPAL UTILITY TAX 10.83 TOTAL CURRENT BILL 167.38 \$167.38 TOTAL DUE THIS STATEMENT
- 1 Customer Charge: A fixed monthly amount to cover the cost of providing service to your location. This charge is applicable whether or not electricity is used.
- Energy Charge: All the costs, other than fuel, involved in producing and distributing electricity.
- 3 Fuel Charge: This includes the actual cost of coal, oil, uranium and natural gas that Progress Energy Florida uses to make electricity. Progress Energy Florida does not make any profit on fuel. This charge is adjusted annually to reflect changes in the cost of fuel.
- 4 Gross Receipts Tax: This tax is collected in accordance with Florida state statutes. It is assessed on all electric public utility companies and paid directly to the state. Progress Energy Florida does not keep any tax monies it collects.
- Franchise Fee: This is a fee that Progress Energy
  Florida collects from customers to compensate
  communities for using their rights of way. All of the
  fee is sent back to the local community; Progress
  Energy Florida does not keep any franchise fees.
  Fees vary with each community. The example bill
  above shows a 6 percent fee, which is very
  common among most communities.
- 6 County/Municipal Utility Tax: In accordance with state law, a county/municipality may levy a tax on the purchase of electricity within that area. All of this tax is paid directly to your county/municipality. Progress Energy Florida does not keep any county/ municipal utility taxes.

Most Progress Energy Florida customers are billed under our standard Residential Service plan. If you would like more information on service plans and rates, contact Progress Energy Florida by calling the number on your electric bill or visit **progress-energy.com**.

#### Residential Service (RS-1)

| Customer Charge     | \$8.03 per month |
|---------------------|------------------|
| 1st 1,000 kWh       | 4.813¢ per kWh   |
| All kWh above 1,000 | 5.813¢ per kWh   |
| Fuel Charge         | 3.918¢ per kWh   |

#### Want to save more on your electric bill?

As you see above, the price for your first 1,000 kWh is less than the price for all kWh above 1,000. Stay at or below 1,000 kWh and you benefit from some of the lowest electric rates in the state.

#### Residential Load Management (RSL-1)

(Energy Management Program)

Progress Energy Florida offers this special program only during the winter months. Under this rate, the standard Residential Service applies. However, you receive a monthly credit for allowing specific electrical equipment to be interrupted for short periods of time when Progress Energy Florida needs to reduce customer electricity demand. You receive credit whether or not we interrupt your appliances.

#### Residential Seasonal Service (RSS-1)

You can reduce your Customer Charge from \$8.03 per month to \$2.72 per month if you are gone for at least three months during the billing periods of March through October and meet a few other qualifications and restrictions. All other charges as stated in other rate schedules still apply.

#### Residential Service — TOU (RST-1)

| Comme Total                             |    |      |
|---|----|------|
| (Time                                   | of | Hen  |
| 111111111111111111111111111111111111111 | U1 | USC. |

| Customer Charge | \$14.84 per month* |
|-----------------|--------------------|
| Energy Charge   |                    |
| On-Peak         | 11.929¢ per kWh    |
| Off-Peak        | 2.024¢ per kWh     |
| Fuel Charge     |                    |
| On-Peak         | 5.046¢ per kWh     |
| Off-Peak        | 3.436¢ per kWh     |

<sup>\*</sup> For most residential customers. For three-phase service, the charge is \$20.28. Where an advance special meter payment is made, the charge is \$8.03.

We also have many energy-efficiency tips and programs to help you conserve electricity. Visit the "About Energy" section at progress-energy.com. Your kids can learn more about electricity on our Web site, too. Visit the Learning Center under the "About Energy" section of our site.

#### **Billing Adjustments**

The Energy Charges listed in these rate schedules for residential service (RS-1, RST-1, RSL-1 and RSS-1) include an Energy Conservation Cost Recovery Factor (the cost of energy conservation programs) of 0.169¢ per kWh, a Capacity Cost Recovery Factor (a portion of the cost of purchasing electricity from sources other than Progress Energy Florida) of 0.875¢ per kWh, an Environmental Cost Recovery Clause (the cost of new environmental programs not in base rates) of 0.127¢ per kWh, and a Storm Cost Recovery Surcharge (to recover 2004 hurricane costs) of 0.327¢ per kWh. For Lighting Service (LS-1), the Energy Conservation Cost Recovery Factor is 0.064¢ per kWh, the Capacity Cost Recovery Factor is 0.156¢ per kWh, the Environmental Cost Recovery Clause is 0.115¢ per kWh, and the Storm Cost Recovery Surcharge is 0.255¢ per kWh. These factors are normally revised in January by the Florida Public Service Commission.

The Fuel Charges listed in these rate schedules are based on a Fuel Cost Recovery Factor (the cost of fuel) that is normally revised in January by the Florida Public Service Commission.

In accordance with section 203.01 of the Florida statutes, a factor of 2.5641 percent is applicable to electric sales charges for collection of the state Gross Receipts Tax. These schedules are also subject to municipal utility taxes, state and county taxes, and franchise fees. The Sebring Rider (SR-1) includes a charge of 1.524¢ per kWh. This rider applies only to customers in the area previously served by Sebring Utilities Commission.

### **Lighting Service (LS-1)**

This service is available from dusk to dawn with various automatically controlled light fixtures.

| Fixture & Maintenance Charge          | Depends upon |
|---------------------------------------|--------------|
|                                       | fixture type |
| Customer Charge Inor line of hilling) |              |

#### Customer Charge (per line of billing)

| Metered       | \$3.13 per month |
|---------------|------------------|
| Unmetered     | \$1.09 per month |
| Energy Charge | 2.036¢ per kWh   |
| Fuel Charge   | 3.737¢ per kWh   |

#### Service Charges

| Opening account at new service location            | .\$61.00 |
|--|----------|
| Reconnect service                                  | .\$28.00 |
| Reconnect service after disconnection for nonpayme | nt       |
| or violation of a rule or regulation               | .\$40.00 |
| after normal business hours                        | .\$50.00 |
| Change of account with                             |          |
| Leaving Service Active (LSA)                       |          |
| applicable to multi-housing only                   | \$10.00  |
| Dishonored check\$20.00 o                          | r 5% of  |
| the check amount, whichever is                     | greater  |
| Late payment charge1.5% per                        | month    |
|  |          |



# Our Commitment to Excellence: Low Rates

Keeping your electric rates as low as possible is part of our "Commitment to Excellence" to you. In 2002, we lowered rates so that our customers could enjoy electricity costs that were 10 percent lower than the national average. Now, we're proud to keep those rates relatively stable in 2003 primarily due to our increased use of low-emission natural gas, minimizing the 2003 increase to only 10 cents per month for the average customer who uses 1,000 kilowatt hours per month.

In addition, our residential rate structure continues to help you save even more through conservation. Your electricity costs for the first 1,000 kilowatt-hours (kWh) are less than the costs for all kWh above 1,000. If you use more than 1,000 kWh, you still benefit from our low rates but your cost is slightly higher per kWh. Stay at or below 1,000 kWh and you'll benefit from some of the lowest electricity rates in all of Florida.

As you may have heard, Florida Power's name is changing to Progress Energy in March 2003. The new name communicates the scope of our company since we are now so much larger, serving over 4 million customers in Florida and in North and South Carolina. So, beginning with your March 2003 bills, please remember to make out your checks to **Progress Energy Florida, Inc.** 

This bill belongs to a sample customer who uses 1,500 kWh.

Notice how we've broken down the new residential rate so you can clearly see the costs for the first 1,000 kWh as compared to the costs for kWh above 1,000. Also note below the definitions of some of the items that make up the total costs on most residential bills.

#### MONTHLY BILL STATEMENT

| RS-1     | 001 Residential                          | Servi  | ce    |    |        |         |
|----------|--|--------|-------|----|--------|---------|
|          | PERIOD00-00-03 TO<br>ER CHARGE<br>CHARGE | 00-00- | 03    | 30 | DAYS   | 8.03    |
|          | 1000 KWH                                 | 1000   | KWH @ | 4. | 70600¢ | 47.06   |
| ABOVE    | 1000 KWH                                 | 500    | KWH ® | 5. | 706000 | 28.53   |
| FUEL CI  | łarge                                    | 1500   | KWH @ | 2. | .32500 | 34.88   |
| *TOTAL I | ELECTRIC COST                            |        |       |    |        | 118.50  |
| FROSS RI | ECEIPTS TAX                              |        |       |    |        | 3.04    |
| MUNICIPA | AL FRANCHISE FEE                         |        |       |    |        | 7.29    |
| MUNICIPA | AL UTILITY TAX                           |        |       |    |        | 10.44   |
| TOTAL CU | DRRENT BILL                              |        |       |    |        | 139.27  |
| TOTAL I  | OUE-THIS STATEMENT                       | г      |       |    |        | \$139.2 |

Customer Charge: A fixed monthly amount to cover the fixed cost of providing service to your location. This charge is applicable whether or not electricity is used.

Energy Charge: All the costs, other than fuel, involved in producing and distributing electricity.

Fuel Charge: This includes the actual cost of coal, oil, uranium and natural gas that Florida Power uses to generate electricity. Florida Power earns NO PROFIT on fuel. This charge is adjusted annually to reflect the change in the cost of fuel.

Gross Receipts Tax: This tax is collected in accordance with Florida State Statutes. It is assessed on all electric public utility companies and paid directly to the state.

Franchise Fee: This is a fee that Florida Power collects from our customers to compensate communities for the use of those communities' rights-of-way. 100 percent of the fee is sent back to the community. Fees vary with each community. The example bill above shows a 6 percent fee which is very common among most communities.

County/Municipal Utility Tax: In accordance with state law, a county/municipality may levy a tax on the purchase of electricity within that area. 100 percent of this tax is paid directly to your county/municipality.



### OUR RESIDENTIAL RATES

Most Florida Power customers are billed under our standard Residential Service plan. If you would like more information on service plans and rates, contact Florida Power by calling the number on your electric bill or visit **www.fpc.com**.

### Residential Service (RS-1)

| Customer Charge     | \$8.03 per month |
|---------------------|------------------|
| 1st 1,000 kWh       | 4.706¢ per kWh   |
| All kWh above 1,000 | 5.706¢ per kWh   |
| Fuel Charge         | 2.325¢ per kWh   |

### Want to save more on your electric bill?

As you see above, the price for your first 1,000 kWh is less than the price for all kWh above 1,000. Stay at or below 1,000 kWh and you are benefiting from some of the lowest electric rates in the state.

### Residential Load Management (RSL-1)

(Energy Management Program)

Florida Power offers this special program only during the winter months. Under this rate, the standard Residential Service applies. However, you receive a monthly credit for allowing specific electrical equipment to be interrupted for short periods of time at Florida Power's discretion. You receive credit whether or not we interrupt your appliances.

### Residential Seasonal Service (RSS-1)

You can reduce your Customer Charge from \$8.03 per month to \$2.72 per month if you are gone for at least three months during the billing periods of March through October and meet a few other qualifications and restrictions. All other charges as stated in other rate schedules still apply.

### Residential Service — TOU (RST-1)

#### (Time of Use)

| Customer Charge | \$14.84 per month* |
|-----------------|--------------------|
| Energy Charge   |                    |
| On-Peak         | 11.822¢ per kWh    |
| Off-Peak        | 1.917¢ per kWh     |
| Fuel Charge     |                    |
| On-Peak         | 2.834¢ per kWh     |
| Off-Peak        | 2.104¢ per kWh     |

<sup>\*</sup> For most residential customers. For three-phase service, the charge is \$20.28 Where an advance special meter payment is made, the charge is \$8.03.

In addition to these lower rates, we have many energyefficient tips and programs to help you conserve energy. Visit *Your Home* at **www.fpc.com**. Your kids can learn more about electricity on our Web site, too. See the Kids Electrical World under the Energy Learning Center.

### **Billing Adjustments**

The Energy Charges listed in these rate schedules for residential service (RS-1, RST-1, RSL-1 and RSS-1) include an Energy Conservation Cost Recovery Factor (the cost of energy conservation programs) of 0.189¢ per kWh and a Capacity Cost Recovery Factor (a portion of the cost of purchasing electricity from sources other than Florida Power) of 1.188¢ per kWh and Environmental Cost Recovery Clause (the cost for environmental programs) of .014¢ per kWh. For Lighting Service (LS-1), the Energy Conservation Cost Recovery Factor is 0.058¢ per kWh and the Capacity Cost Recovery Factor is 0.189¢ per kWh and Environmental Cost Recovery Clause of .011¢ per kWh. These factors are normally revised in January by the Florida Public Service Commission.

The Fuel Charges listed in these rate schedules are based on a Fuel Cost Recovery Factor (the cost of fuel) that is normally revised in January by the Florida Public Service Commission.

In accordance with section 203.01 of the Florida Statutes, a factor of 2.5641 percent is applicable to electric sales charges for collection of the state Gross Receipts tax. These schedules are also subject to municipal utility taxes, state and county taxes, and franchise fees. The Sebring Rider (SR-1) includes a charge of 1.524¢ per kWh. This rider applies only to customers in the area previously served by Sebring Utilities Commission.

### Lighting Service (LS-1)

This service is available for dusk to dawn with various automatically controlled light fixtures.

| Fixture & Maintenance Charge          | Depends upon fixture type |
|---------------------------------------|---------------------------|
| Customer Charge (per line of billing) |                           |
| Metered                               | \$3.13 per month          |
| Unmetered                             | \$1.09 per month          |
| Energy Charge                         | 1.704¢ per kWh            |
| Fuel Charge                           | 2.241¢ per kWh            |

#### Service Charges

| Service offarges   |
|--|
| Opening account at new service location\$61.00                           |
| Reconnect service\$28.00   |
| Reconnect service after disconnection for nonpayment                     |
| or violation of a rule or regulation\$40.00                              |
| after normal business hours\$50.00                                       |
| Change of account with   |
| Leaving Service Active (LSA)   |
| applicable to multi-housing only\$10.00                                  |
| Dishonored check \$20.00 or 5% of the check amount, whichever is greater |
| Late payment charge1.5% per month  |



DAN LAMPKIN 2600 CORAL STONE G WINDERMEDE FI 34786



DIRECTOR, DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE FLORIDA PUBLIC SERVICE COMMISSION SERVICES 3540 SHUMARD CLAR BOULEVARD TAMAHASSEE FL 32399-0850

32399+0850

lalladdallahddallahdahddalladdalladd

### NORMAN F. SPAFFORD



1300 47th Avenue, Northeast St. Petersburg, Florida 33703

| Florida Public Service Commission SEP-7 AMISSION RE: Docket 50078  2560 Shumard Dak Blod. RXXXIII. 21  Jullahassee, FL 32399-0850  |
|--|
| Gentlemen:<br>I am a consumer widower on   |
| a fixed income.  |
| all high level while to their savings  |
| Protect seniors like myself  |
| MP — Put a cap on polletion costs which  OM — have a negative effect on our health  TR — have a negative effect from Crystal River,  CR — case such as waste from Crystal River, |
| OPC one of our accordance  |
| SCR SCR SGA SEC OTH  |
| OTH  |

Public Service Communa av a senior City we do not need for Figure Energy to some their feer The surcharger who are being thought is Inerge seen taken Eleane do not let the sale he Meldered Carry Thank you CMP \_\_\_\_

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FLORIDA

# Consumer Action



RECEIVED FPSC

05 SEP -7 AM II: 21

# Stop \$635 million electric rate increase Consumers call for lower rates

Progress Energy has filed a request with the Florida Public Service Commission (PSC) for a \$635 million annual rate increase. Progress just won approval for a \$670 million surcharge to cover hurricane costs. FCAN is opposing this additional rate increase along with the Public Counsel, AARP, the Florida Retail Federation, and the Florida Attorney General. The PSC will make a decision in late November 2005 and customers will begin feeling the impact of the rates in 2006.

Progress Energy is an investor owned utility and a monopoly. That means investors put up the money to build power plants and electric line, and, in turn, earn a return on their investment. Since the utility is a monopoly and everyone needs electricity, the utility could charge any price it wanted. However, utilities are regulated by the Public Service Commission in exchange for their monopoly status and guaranteed rate of return.

Seniors' pocketbooks take a hit

Our seniors would have the most problem with this rate hike. Living on fixed incomes, many seniors would have to make a sacrifice to pay their electric bills. An average consumer that uses 1,000 kilowattp hours per month would pay about \$8 more per month, including the hurricane surcharge. But many people use above average electricity and will pay \$15 to \$20 more per month. For seniors already reeling from higher fuel prices and high prescription drug prices, this will hurt.

### Rates Should go down, not up

Progress Energy's rates should be *reduced* by at least \$360 million per year, and the request for a base rate increase should be denied in its entirety, according the Florida's Attorney General and the office of Public Counsel, which represents consumers. FCAN is recommending a 9% rate of return.

Progress' requested rate of return (or profit) of 12.8% is *grossly excessive* relative to the risks that the company actually bears in its Florida operations and relative to actual capital market conditions. More than 67% of Progress Energy's operating expense is recovered through pass-through surcharges and tax adders, for which there is *zero risk*.

A rate of return of 12.8%, after-tax, is more than *triple* the current rate paid on Certificates of Deposit and long-term U.S. Treasury bonds, and would provide an unwarranted return to FPL's investors relative to the minimal risks that they bear. When the average consumer is lucky to get 4% on their savings, Progress's request for 12.8% is greedy.

### Why Progress Energy should lower their rates:

#### Reason

Rate of return (profit) should be 9%, not 12.8%

\$1.2 billion excess depreciation reserves should be returned to consumers

Excessive storm damage reserves

\$82.1 million "construction work in progress"

Overstatement of number of employees

Improper incentive compensation to affiliates

Improper excess compensation of employees

Inappropriate payroll taxes

Sale of Winter Park distribution facility

Overstated bad debt expense

\$2.25 million working capital expenses

\$1.5 million deferred rate case expenses

Overstated heath care expenses

Director's and Officers liability insurance

### Rate Reduction

\$ Millions

\$ 211 million per year

\$31,123 million

\$12.7 million

\$2,235 million

\$4.983 million

\$7.143 Million

\_\_\_\_

\$6.095 million

\$14.9 million

\$1.162 million

\$348.618

\$1.5 million

\$2.767 million

\$1.8 million

### Total savings to consumers: \$360 million reduced rates

### Renewable Energy and Clean Air

Progress Energy has no renewable energy programs for consumers. It's Crystal River power plan is among the dirtiest in America (No 16.) Progress needs to invest in solar power and energy conservation technologies for the future. Continues reliance on coal and nuclear power is not in the best interest of consumers. Clean up Crystal River now!

### TAKE ACTION!

Write to the Public Service Commission today. The issues in this case are being heard now. Your voice is needed!

Lower rates, don't raise them. 12.8% rate of return is excessive when average consumers only get 3% or 4% on their savings.

Don't give Progress Energy a \$635 million rate increase when they just got a \$676 million hurricane surcharge.

Make sure Progress Energy doesn't use "creative accounting" to justify higher rates. Check the books!

Protect our senior citizens on fixed incomes. Offer energy savings programs and renewable energy.

Protect our environment. Pollution costs consumers in health care. Progress has one of the nation's dirtiest power plants at Crystal River.

Fiorida Public Service Commission RE: Docket 50078 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 850-413-6100



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RE Docker 50078

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00 SEP -7 AMII: 21

29 Auglerk

DEAR COMMISSIONER,

050078

WE ARE OPPOSED TO THE GRANTINGS

OF A RATE INCREASE TO PROGRESS

ENERGY. WE CONSIDER THEIR PRESENT

RATE OF RETURN TO BE MORE THAN

A DEQUATE.

THANK YOU,

MR & MRS THOMAS WAYGH

| CMP . |   |
|-------|---|
| COM   |   |
| CTR . |   |
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| SCR . |   |
| SGA   |   |
| SEC   |   |

OTH

THOMAS WAUGH

801 44TH AVE N.E TAMPA FL 338

ST PETERSBURG 33703
OLSEPOS PM B L



FL. PUBLIC SUC. COMM.

RE: DOCKET 50078

2540 SHUMARD OAK BLUP

TALLAHASSEE FL 32399-0850

32399+0650 lalladdalladdalladdalladdalladdalladdalladd

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### Kay Flynn

050078

From: Denise Howard

Sent: Wednesday, September 07, 2005 4:59 PM

To: Alina Dieguez; Allen Mortham; Beth Salak

Alina Dieguez; Allen Mortham; Beth Salak; Betty Ashby; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Bridget Hoyle; Carlotta Stauffer; Carol Purvis; Cayce Hinton; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Hurd Reeves; J. Terry Deason; Jane Faurot; Janet Brunson; Janet Harrison; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Larry Harris; Linda Duggar; Lisa Edgar; Manuel Arisso; Martha Golden; Mary Bane; Mary Macko; Norma Jenkins; Pat Dunbar; Patsy White; Rhonda Hicks; Richard Tudor; Rick Braum; Vanasian Washington

Devlin; Todd Brown; Veronica Washington

Subject: PSC Approves Progress Energy Settlement

A news release was distributed to the daily newspapers this afternoon, 9/7/05, and has been posted to the PSC web site:

http://www.psc.state.fl.us/general/news/pressrelease.cfm?release=29



### State of Florida

# Hublic Service Commission NEWS RELEASE

September 7, 2005

Contact: 850-413-6482

### **PSC Approves Progress Energy Settlement**

**TALLAHASSEE** — The Florida Public Service Commission unanimously voted on Wednesday to accept a settlement agreement in a pending Progress Energy Florida, Inc. (PEF) rate case.

Under the settlement, PEF agrees to withdraw its request to increase base rates \$206 million on Jan. 1, 2006 and continues a revenue sharing plan, which may result in refunds to consumers. During the period of the agreement, PEF will be able to recover the cost of the new Hines 4 power plant through adjustments to base rates, beginning with the date of commercial operation of the plant.

PEF serves approximately 1.5 million retail customers in its service area in Florida. Its service area is comprised of approximately 20,000 square miles in 35 of the state's 67 counties. Its service area encompasses the cities of St. Petersburg and Clearwater and densely populated areas surrounding Orlando, Ocala, and Tallahassee. PEF supplies electricity to approximately 350 communities and to about 21 Florida municipalities, utilities, and power agencies.

###

Website - <a href="http://www.floridapsc.com">http://www.floridapsc.com</a>
Kevin Bloom, Director, Office of Public Information
Additional Press Contact: Todd Brown
2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850

COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY LISA POLAK EDGAR





TIMOTHS ASYLIN, DIRECTOR-DIVISION DE L'ENOMIC REGULATION (850) 413-6900

6 SEP -9 PM 1:28

Hublic Service Commission CLERK

September 7, 2005

Mr. Daniel Hodges 6029 17th Street, N.E. St. Petersburg, Florida 33703

Dear Mr. Hodges:

We are in receipt of your letter dated August 25, 2005.

Attached is a Stipulation between Progress Energy and the intervening parties that addresses the items contained in your letter. Your letter notes several items of concern that are addressed in the Stipulation. The Stipulation was approved by the Commission on September 7, 2005.

You can hear the Commission's discussion of the Stipulation by clicking on a link at the Commission's web site at <a href="https://www.psc.state.fl.us">www.psc.state.fl.us</a>.

Sincerely,

Mseph D. Jenkins Deputy Director

Division of Economic Regulation

JDJ/ms Attachment

cc: Docket No. 050078

### State of Florida



# Hublic Service Commission -M-E-M-O-R-A-N-D-U-M-

DATE: September 13, 2005

TO: Blanca S. Bayó, Director, Division of the Commission Clerk and

Administrative Services

FROM: Jane Faurot, Chief, Office of Hearing Reporter Services, Division

of the Commission Clerk and Administrative Services

**RE:** DOCKET NO. 050078-EI. HEARING HELD 09/07/05.

RE: PETITION FOR RATE INCREASE BY PROGRESS ENERGY FLORIDA, INC.

DOCUMENT Nos: 08642-05, 016 Pages, Volume 1

08643-05, 209 Pages, Volume 2

08644-05, 150 Pages, Volume 3

08645-05, 181 Pages, Volume 4

08646-05, 189 Pages, Volume 5

08647-05, 202 Pages, Volume 6

08648-05, 205 Pages, Volume 7

08649-05, 171 Pages, Volume 8 08656-05, 061 Pages, Volume 9

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

JF/rlm

RECEIVED FPSC

05 SEP 16 AM 10: 02

COMMISSION CLERK

| 050078-E1 9/13/05<br>MARY ANN R. SciORLINO<br>4968 GRIST MILL CIR.            |
|---|
| Public Lenice Commission  |
| 2540 Shumard Oak Blnd.<br>Tallahassee, FL 32399<br>Gentlemen: Stop rate hikes |
| We are receiving one<br>raise after the other -                               |
| flease do not increase  |
| Thank you, Thenk you, Thenk you,  |

CMP \_\_\_\_ СОМ \_\_\_\_\_

CTR \_\_\_\_

ECR \_

GCL \_\_\_\_ OPC \_\_\_\_

RCA \_\_\_\_

SCR \_\_\_\_

SGA \_\_\_\_

SEC \_\_\_\_ OTH \_\_\_\_\_



Ms. Mary Ann Sciortino
4968 Grist Mill Cir.
New Port Richey, FL 34655-1322
14 SEP OS PM 3 T



Public Service Commission 2540 Shumard Oak Blnd. 



# Hublic Service Commission -M-E-M-O-R-A-N-D-U-M-

DATE: September 23, 2005

**TO:** Blanca Bayó, Director, Commission Clerk and Administrative

Services

FROM: Jane Faurot, Chief, Office of Hearing Reporter Services

**RE:** DOCKET NO. 050078-EI, HEARING HELD 09/07/05.

Attached for filing are Exhibits 1 through 222 representing a complete filing of the exhibits identified and admitted into the record during the proceedings held in the above docket.

Acknowledged BY:

JF/rlm

### Marguerite Lockard

From: Kay Flynn

Sent: Monday, October 31, 2005 9:28 AM

To: Marguerite Lockard

Subject: RE: Confidential Reports

-050018-EI

yes, use return to source because that could be viewed as a "response" to the withdrawal request.

thanks!

From: Marguerite Lockard Sent: Fri 10/28/2005 4:10 PM

To: Kay Flynn

Subject: Confidential Reports

FPSC, CLK - CORRESPONDENCE

\_\_Administrative\_\_Parties\_\_Consumer
DOCUMENT NO. | 2845 - 05

DISTRIBUTION: \_\_\_\_

Kay,

on 10/12/05, Progress filed a notice of withdrawal for a bunch of requests for confidential classification (DN 09827-05).....

& on 10/13/05 we rec'd. the confidential report stating to return some of the confidential documents that pertain to that notice of withdrawal.....

i'm going to use: return to source, dated 10/13/05, DN 09831-05...

instead of placing the documents in the docket file & un-confidential-iting these documents???

yes ????

Marguerite

### STATE OF FLORIDA

COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY LISA POLAK EDGAR ISILIO ARRIAGA



DIVISION OF THE COMMISSION CLERK & ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

### **Jublic Service Commission**

November 15, 2005

Gary L. Sasso, Esquire
James M. Walls, Esquire
Carlton Fields Law Firm
215 South Monroe Street, Suite 500
Tallahassee, Florida 32301-1866

Re: Return of Confidential Documents to the Source, Docket No. 050078-EI

Dear Messrs. Sasso and Walls:

Commission staff have advised that Confidential Document Nos. 04235-05, 05164-05, and 05165-05, filed on behalf of Progress Energy Florida, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief Bureau of Records

KF/mhl
Enclosure

cc: Denise Greene, Division of Economic Regulation Jennifer Brubaker, Office of the General Counsel

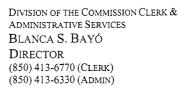
RECEIVED BY

DATE

### STATE OF FLORIDA

COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY LISA POLAK EDGAR ISILIO ARRIAGA





### Hublic Service Commission

November 15, 2005

Gary L. Sasso, Esquire Dianne M. Triplett, Esquire Carlton Fields Law Firm 215 South Monroe Street, Suite 500 Tallahassee, Florida 32301-1866

Re: Return of Confidential Documents to the Source, Docket No. 050078-EI

Dear Messrs. Sasso and Triplett:

Commission staff have advised that the confidential documents listed below, filed on behalf of Progress Energy Florida, can be returned to the source. The documents are enclosed in four boxes.

| 05337-05 | 05493-05 | 05714-05 | 05754-05 | 05778-05 | 06020-05 |
|----------|----------|----------|----------|----------|----------|
| 06125-05 | 06129-05 | 06242-05 | 06333-05 | 06338-05 | 06453-05 |
| 06577-05 | 06653-05 | 06715-05 | 06894-05 | 07045-05 | 07178-05 |
| 07334-05 | 07336-05 | 07467-05 | 07546-05 | 07550-05 | 08094-05 |
| 08127-05 | 08158-05 | 08160-05 |          |          |          |

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief Bureau of Records

KF/mhl Enclosure

cc: Denise Greene, Division of Economic Regulation Jennifer Brubaker, Office of the General Counsel

**RECEIVED BY** 

DATE

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action/Equal Opportunity Employer

PSC Website: http://www.floridapsc.com

Internet E-mail: contact@psc.state.fl.us

### STATE OF FLORIDA

COMMISSIONERS: BRAULIO L. BAEZ, CHAIRMAN J. TERRY DEASON RUDOLPH "RUDY" BRADLEY LISA POLAK EDGAR ISILIO ARRIAGA



DIVISION OF THE COMMISSION CLERK & Administrative Services BLANCA S. BAYÓ DIRECTOR (850) 413-6770 (CLERK) (850) 413-6330 (ADMIN)

### Public Service Commission

November 15, 2005

Joseph A. McGlothlin, Associate Public Counsel Office of Public Counsel c/o The Florida Legislature 111 West Madison Street, Room 812 Tallahassee, Florida 32399-1400

Re: Return of Confidential Document to the Source, Docket No. 050078-EI

Dear Mr. McGlothlin:

Commission staff have advised that Confidential Document No. 06637-05, filed on behalf of the Citizens of the State of Florida can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief Bureau of Records

KF:mhl Enclosure

cc: Denise Greene, Division of Economic Regulation Jennifer Brubaker, Office of the General Counsel

SIGNED FOR BY Mulis & Julia

DATE ////8/05

ONGINA

9ECEN 2-15506

Dear Sir, 050078-El

**CMP** 

UN FEB 13 AM 10: 36

I am writing you created my

Electric company's Increwe's. (Progress Energy of Florida). At the End of Last year on the news it said they were approved for a twelve dollar increuse. I have talked to Progress Energy, begides the twelve dollar the fuel charge went up 27%. This is a huge increase, Last your they rasied the rate's because of Storm damage. Which I don't understand because they recent Federal money for that I'm on a fixed Income, my power bill, was around 80,00 NOW it's 125:00 to 175:00 I won't beable to Cool my home this summer. Please do

|             | I wething about this        | S. That the charge  |
|-------------|-----------------------------|---------------------|
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| CTR         | - al on hacres of           | 270/2 is too 141 at |
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|             | THE EMPORARY SHAFT OF 1972  | Thank You, Gange    |
| OPC         | - Progress Energy of FL Inc | Gary R. Zielinski   |
| RCA         | Po Box 33199                | 190 London De       |
|             | PU VOCA DOLL                |                     |
| SGA         | 5+ Petersburg FL            | Kissimmee FL 34746  |
| SEC         | 33733-8199                  | Dh 407-390-1930     |
| <b>MTLL</b> | Cana D. Ziellach            | 16/2/10/0           |

190 London Dr. Kissimmee, FL 34746-4941 RICHARD A. ZAMBO, P.A.
ATTORNEYS AND COUNSELLORS
1334 S.E. MacArthur Boulevard
Stuart, Florida 34996
Telephone (772) 225-5400
FAX (772) 232-0205

041393 050078 040029

REGISTERED PROFESSIONAL ENGINEER REGISTERED PATENT ATTORNEY

COGENERATION & ALTERNATIVE ENERGY ENERGY REGULATORY LAW

MEMORANDUM September 21, 2005

Via Facsimile Transfer

TO:

Ms. Ruth Nettles

FAX 850 413 7118

Florida Public Service Commission
Offige of Records and Reporting

FROM:

Righard A. Zambo

Florida Bar Number 312525

RE:

Change of Address for All Commission Dockets

Following up on our telephone conversation, be advised that my mailing address has changed. The new address is as follows:

Richard A. Zambo Richard A. Zambo, P.A. 1334 S.E. MacArthur Boulevard Stuart, Florida 34996

Please use the new address in connection with all Commission proceedings in which I have intervened or indicated interest.

If you have any questions or require additional information, please do not hesitate to contact this office.

Thanks for all you help.



COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



Office of Commission Clerk Ann Cole Commission Clerk (850) 413-6770

### Hublic Service Commission

June 25, 2007

(CERTIFIED MAIL NO. 7006-0810-0002-3488-0272)

Dianne M. Triplett, Esquire Carlton Fields, P.A. Post Office Box 3239 Tampa, Florida 33601-3239

Re: Return of Confidential Documents to the Source, Docket No. 050078-EI

Dear Ms. Triplett:

Commission staff have advised that confidential Document Nos. 06936-05 and 08404-05, filed on behalf of Progress Energy Florida, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC:mhl Enclosure

cc: Denise Greene, Division of Economic Regulation Jennifer Brubaker, Office of the General Counsel

> DN 12845-05

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

### Hublic Service Commission

June 25, 2007

(CERTIFIED MAIL NO. 7006-0810-0002-3488-0272)

Dianne M. Triplett, Esquire Carlton Fields, P.A. Post Office Box 3239 Tampa, Florida 33601-3239

Re: Return of Confidential Documents to the Source, Docket No. 050078-EI

| Dear Ms. Triplett:                      | Marie Control of the |                         |   |   |  |
|---|---|-------------------------|---|---|--|
|   | SENDER: COMPLETE THIS SECTION   | N                       | COMPLETE THIS SECTION ON DELIV                  | /ERY                                    |  |
| Commission filed on behalf of enclosed. | so that we can return the card to yo  Attach this card to the back of the r   | ed.<br>e reverse<br>ou. | A. Signature  X  B. Received by ( Printed Name) | ☐ Agent ☐ Addressee C. Date of Delivery |  |
| Please do material.                     | or on the front if space permits.  1. Article Addressed to: 06936-05  DIANNE M TRIPLETT I  CARLTON FIELDS PA  |                         | D. Is delivery address different from item 1?   |   |  |
|   | PO BOX 3239<br>TAMPA FL 33601-3239  |                         | 3. Service Type Certified Mail                  | ipt for Merchandise                     |  |
| AC:mhl                                  | Article Number     (Transfer from service label)  | 700L 08                 | 310 0002 3488 0272                              |   |  |
| Enclosure                               | PS Form 3811, February 2004   | Domestic Ret            | urn Receipt                                     | 102595-02-M-1540                        |  |

cc: Denise Greene, Division of Economic Regulation Jennifer Brubaker, Office of the General Counsel