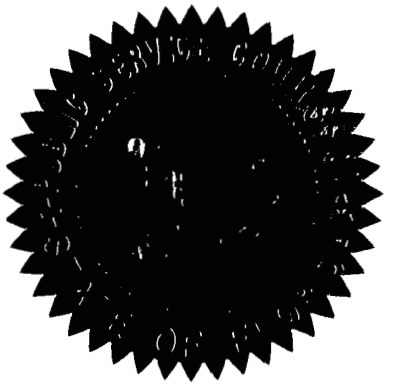
BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

In the Matter of:

COMPLAINT BY DPI-TELECONNECT, L.L.C. AGAINST BELLSOUTH TELECOMMUNICATIONS, INC. FOR DISPUTE ARISING UNDER INTERCONNECTION AGREEMENT.

_____/



VOLUME 2

Pages 150 through 342

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PROCEEDINGS:	HEARING
BEFORE:	COMMISSIONER KATRINA J. McMURRIAN COMMISSIONER NANCY ARGENZIANO COMMISSIONER NATHAN A. SKOP
DATE:	Thursday, April 3, 2008
TIME:	Concluded at 6:07 p.m.
PLACE:	Betty Easley Conference Center Room 148 4075 Esplanade Way Tallahassee, Florida
REPORTED BY:	LINDA BOLES, RPR, CRR Official Commission Reporter (850) 413-6734
APPEARANCES:	(As heretofore noted.)

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P R O C E E D I N G S

(Transcript follows in sequence from Volume 1.)

COMMISSIONER McMURRIAN: And, Mr. Malish, you may call your next witness.

MR. MALISH: Thank you. Our next witness is Steve Watson.

STEVE WATSON

was called as a witness on behalf of dPi Teleconnect, L.L.C., and, having been duly sworn, testified as follows:

DIRECT EXAMINATION

BY MR. MALISH:

Q All right. Mr. Watson, would you please state your full name for the record, please?

A Steve Watson.

Q And you were employed by whom now?

A I was employed by dPi Teleconnect as a consultant billing agent.

Q Okay. And the name of your company that you work through is what?

A I'm sorry. I didn't hear that.

Q The name of the company that you work through is Lost Key?

A Lost Key Telecom.

Q Okay. And you've already been sworn in in this case; right?

A Yes, I have.

Q All right. And you prepared some prefiled testimony in this docket, and that's what's sitting in front of you; is that correct?

A Yes. That's correct.

Q All right. And are there any particular changes or corrections that you want to make to it at this time?

A No, there's not.

Q All right. Were I to ask you the questions the way they're written, would your responses be the same as the written responses there to those questions?

A Yes, they would.

Q All right. Would you like to go ahead and summarize your testimony for the Commissioners, please?

Before we do that, Mr., Mr. Watson, we'd like to have the, the prefiled testimony of Mr. Watson inserted into the record as though read.

COMMISSIONER McMURRIAN: Show it done. Thank you.

BY MR. MALISH:

Q Okay. Now, Mr. Watson, would you like to briefly summarize your testimony for the Commissioners?

COMMISSIONER McMURRIAN: Mr. Malish, before we do that we need to identify his exhibits; right?

MR. MALISH: Okay.

COMMISSIONER McMURRIAN: He has exhibits -- just

identify them at this time.

MR. MALISH: They would be dPi FL-1 through dPi FL-5, and they are numbered on the Consolidated Exhibit List 17, 18, 19, 20 and 21.

COMMISSIONER McMURRIAN: Thank you. Show those identified. Thank you.

(Exhibits 17, 18, 19, 20 and 21 marked for identification.)

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DIRECT TESTIMONY OF STEVE WATSON ON BEHALF OF dPi TELECONNECT

Please tell us who you are and give a little background about yourself.

My name is Steve Watson. I operate a CLEC consulting/billing agent company called Lost Key Telecom Inc. We are a billing agent for dPi Teleconnect; we handle their promotion credit billing, along with that of numerous other CLECs in the BellSouth areas. We have managed dPi's account since July of 2004. I am the one who worked on dPi's account and interacted on dPi's behalf with BellSouth on the promotions that are the subject of this dispute, especially the dispute relating to the Line Connection Charge Waiver promotion.

Please give us a little background on what you do and what this case is about generally.

Well, as you probably know, this dispute relates to dPi's resale operations, in which dPi buys Bellsouth's retail services at a wholesale discount and resells those services to its own customers. Under the law, any promotion that Bellsouth makes available to its customers for an extended period of time, it must allow dPi to also purchase. Otherwise, the whole system of competition based on wholesale/resale would be undercut, because Bellsouth could offer pricing to its retail customers below the "wholesale" price it extends to its competitors.

This dispute involves certain promotional credits which BellSouth failed to credit dPi.

Please tell us about the process for claiming credits.

To understand the dispute, one must understand its origins – namely, BellSouth's "promotion process" which, at the time relevant to this case, operated in practice if not by design to enrich BellSouth as the expense of its small competitors.

At the times relevant to this complaint, BellSouth was unable to bill resellers the correct amount (including promotional discounts) for the services they ordered when the order was submitted. By comparison, SBC's systems allow one to apply for a promotional credit as a part of the provisioning order, and reject the order if it does not qualify for the promotion. The credit is applied to the price immediately and the discount reflected on the same bill; the CLEC pays no more than what it actually owes for the service from the beginning.

In contrast, the practical effect of BellSouth's "inability" or refusal to bill these charges correctly on the front end means that BellSouth automatically overcharges every reseller for every service the reseller orders that is subject to a promotional discount. Then BellSouth shifts the burden on to the reseller to (1) figure out how much BellSouth has overcharged the reseller, and (2) dispute BellSouth's bills accordingly. If a CLEC is not aware that this is how the system is supposed to work and does not know to apply for these promotions, BellSouth retains their money.

For those CLECs who generally understand that they must apply for these credits, BellSouth's system makes it as difficult as possible for the reseller to dispute the bills to BellSouth's satisfaction. First, the credit request must be meticulously documented, listing details of every order for which credit is requested. But getting the data to populate these forms is a Herculean task in itself: it must come from BellSouth's billing and ordering data, which BellSouth has traditionally provided to resellers only on either a paper bill, or electronically in a "DAB" file, which has data

locks built into it, making downloading of the raw data exceptionally difficult. To make matters worse, in dPi's experience next to no one at BellSouth can explain how to get the data out of the "DAB" files, because BellSouth does not maintain its own data in such files, and its employees simply are not equipped with the knowledge to answer questions about how to unlock its secrets. Figuring out how, as a practical matter, to apply for these credits takes a large amount of resources in time and money. Some CLECs appear to have simply thrown their hands in the air and given up.

Next, if a CLEC spends the time and resources to figure out a way to get at their data, and create systems for electronically scouring it to identify those orders that ought to qualify for promotional credits, and write and re-write programs that will populate BellSouth's forms (which it changes from time to time as it sees fit), BellSouth will examine the requests for credit to see if it will honor them. There is no deadline for BellSouth to act on these credit requests. When it finally approves or denies credits – which can take months – it makes no explanation for what credits it accepts, and what credits it rejects, and why. If the credit is rejected, the CLEC has no way of auditing the rejection to see if it is merited or not. If the credit is accepted, BellSouth has kept the CLEC's money for months, without interest, before returning it.

The system is backwards, failure prone, and grossly inefficient. And at every step of the way, whether consciously designed to that end or not, the system works to enrich BellSouth at the CLEC's expense.

My business is hired to apply for credits from BellSouth. As dPi's agent in this process, we review the data Bellsouth provides dPi regarding the services Bellsouth has sold dPi, and calculate which promotions dPi is entitled to under the promotions then in effect. We then submit requests

for promotional credits on dPi's behalf, and Bellsouth evaluates or audits those requests and issues or denies credit as it sees fit.

It was a long process applying for these credits. When I first got involved in trying to claim credits on behalf of CLECs, back in 2003, Bellsouth's "promotional credit processing department" appeared to consist of one person: Stanley Messinger; he was later replaced by Christy Siegel, who was in turn superseded by Keith Deason in the second half of 2005. These were the people tasked with helping CLECs navigate the promotional credit filing process – that is, verifying what promotions CLECs were in fact eligible for, and how to apply and secure those credits. I don't know how this "department" fit into Bellsouth's organizational structure, but they were not part of Bellsouth's billing and collections department, nor were they part of Bellsouth's wholesale operations. It was obvious when I first started calling that they simply didn't get hardly any promotional credit requests, nor any questions about how to qualify and apply for such credits. Frequently they did not know the answers to questions on these subjects, and sometimes a decision by one person would be reversed by his or her successor. Oftentimes, its seems that policies were made on the spot, on an *ad hoc* basis. In essence, we were feeling our way through "the system" together, and I relied on what they told me about what was creditable and how to apply for those credits.

At any given time, Bellsouth has a number of promotions going at once. We apply for all those that are available to dPi, and manage any disputes over promotion payments/credits with Bellsouth. In dPi's case, it has disputes with Bellsouth on a number of promotional credits. In North Carolina, nearly 99% of the money involved was tied to a single dispute about dPi's eligibility for a single kind of promotion: the Line Connection Charge Waiver. We are not sure if that is the case

here in Florida because we do not have discovery response back yet, but my testimony will mainly focus on that one promotion.

Tell us about that.

For the past few years, Bellsouth has put out a promotion that it calls the Line Connection Charge Waiver. Generally, it provides that Bellsouth will waive the line connection charge for customers who switch to Bellsouth and take at least basic service and two Touchstar features.

In August 2004, we began submitting credit requests for dPi pursuant to Bellsouth's procedures, as well as for other clients. Our computer program automatically scours the orders electronically reported by Bellsouth for our clients, and tallies those that contained new service plus two or more Touchstar features. A request for credit was made pursuant to those tallies.

For some of our clients, Bellsouth paid essentially 100% of credit applied for. For example, Budget Phone, who has a claim roughly double the size of dPi's, was paid in full. Previously, Bellsouth had similarly paid Teleconnex in full for these promotions. These entities' product mix to their end users was also essentially very similar to dPi's. However, Bellsouth credited dPi only about a small fraction of the amounts applied for.

From September 2004 to April 2005, Bellsouth was unable to explain why it was refusing to pay these credits. On numerous occasions over this period, Bellsouth's Christy Siegel and/or other employees promised that these payments would be forthcoming. However, in about April of 2005, Bellsouth stated that it would not be paying these credits applied for almost entirely on the grounds that dPi had not qualified for the credits because, notwithstanding the fact that dPi had purchased Bellsouth's basic service with two or more Touchstar features, the Touchstar features that dPi had included in its orders (e.g., BCR and BRD blocks) "did not count" because Bellsouth did not levy

a separate charge for these particular Touchstar features. In North Carolina, the overwhelming majority of the time a credit request was denied, it was denied because Bellsouth decided that dPi did not have the requisite number of Touchstar features. We are not sure if that is the case in Florida because we do not have discovery responses back yet, but we assume that is the basis for rejection.

Is there any merit to Bellsouth's position?

Essentially none. The fact of the matter is that all that is required to qualify for these promotion is the purchase of basic service with two (or sometimes one, if you use the promotion description from Bellsouth's website) Touchstar features. In every case where Bellsouth denied credit on the grounds that dPi did not qualify because it had not purchased Bellsouth's basic service with two features, dPi ***had*** in fact taken Bellsouth's basic service with at least two additional Touchstar features, such as the BCR and BRD blocks, among others. Bellsouth simply chooses not to "count" these features. There is no dispute that the blocks ordered are listed by Bellsouth as Touchstar features. Bellsouth has paid credits to other carriers with the same service orders (i.e., basic service plus Touchstar blocks) in the past. Now Bellsouth is simply fabricating an excuse to avoid having to pay these credits to dPi.

Does Bellsouth owe dPi any amounts for wrongfully denying promotion credits for this reason?

Yes indeed. BellSouth has wrongly denied crediting tens of thousands of dollars just on the line connection charge waiver alone. We are not sure of the exact number because we do not have discovery responses back yet. There is also thousands of dollars in Secondary Service Charge Waiver credits and Two Features For Free credits which were improperly denied.

Does this conclude your testimony?

For now. But I reserve the right to supplement or amend it at hearing.

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

Chris Malish
Texas Bar No. 00791164
cmalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
stepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

Attorneys for dPi Teleconnect, L.L.C.

CERTIFICATE OF SERVICE

I hereby certify that true copy of the foregoing document has been filed with the Florida Public Service Commission and served upon Defendant BellSouth through its below-listed attorneys on this 25th day of July, 2007.

Chris Malish

Attorneys for Defendant
Andrew Shore, Senior Regulatory Counsel
BellSouth Telecommunications, Inc.
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375
Via first-class mail and via fax: (404) 614-4054

Manuel A. Gurdian, Attorney
BellSouth Telecommunications, Inc.
150 South Monroe Street, Room 400
Tallahassee, Florida 32301
Via first-class mail and via fax: (305) 577-4491

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	)	**DOCKET NO. 050863-TP**
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FIRST AMENDED REBUTTAL TESTIMONY OF STEVE WATSON ON BEHALF OF dPi TELECONNECT

Q: I know you have reviewed Bellsouth's direct testimony. What's your response?

A: I find it twisted that BellSouth seems to suggest that dPi is trying to defraud BellSouth. The first question one should be asking is – "Why can't BellSouth bill the CLECs correctly to begin with?" Why is this whole "credit" process necessary to begin with? BellSouth's retail customers are billed correctly when they signed up. If Bellsouth retail customers signed up thinking (correctly) that they were entitled to special promotional pricing, only to find out that he or she had been billed much more, there would be an uproar. This agency and the Attorney General's office would be flooded with complaints. Because at bottom, to consistently overcharge for service in this way is a "bait and switch" deceptive trade practice.

Bellsouth is attempting to shift the Commission's attention from the "white elephant in the middle of the room" – namely, that the practical effect of Bellsouth's "promotion process" is to unjustly enrich Bellsouth at the expense of its small competitors.

Q: Please explain.

A: It is grotesque that Bellsouth cannot bill resellers the correct amount (including promotional discounts) for the services they order when the order is submitted. I know from

experience that SBC (before its merger with BellSouth) did so: SBC's systems allowed one to apply for a promotional credit as part of the provisioning order, and rejected the order if it does not qualify for the promotion. The credit was applied to the price immediately and the discount reflected on the same bill; the CLEC paid no more than what it actually owed for the service from the get-go.

But in contrast (as I noted earlier), the practical effect of Bellsouth's refusal to bill these charges correctly on the front end means that Bellsouth automatically overcharges every reseller for every service the reseller orders that is subject to a promotional discount. Then Bellsouth shifts the burden on to the reseller to figure out how much Bellsouth has overcharged the reseller, and dispute Bellsouth's bills accordingly. Some CLECs I have worked with aren't even aware that this is how the "system" is supposed to work and don't know to apply for these promotions; in such cases, Bellsouth obviously just keeps their money.

Again, for those CLECs who generally understand that they must apply for these credits, Bellsouth's system makes it as difficult as possible for the reseller to dispute the bills to Bellsouth's satisfaction. First, the credit request must be meticulously documented, listing details of every order for which credit is requested. But getting the data to populate these forms is a Herculean task in itself: it must come from Bellsouth's billing and ordering data, which Bellsouth has traditionally provided to resellers only on either a paper bill, or electronically in a "DAB" file, which has data locks built into it, making downloading of the raw data exceptionally difficult. To make matters worse, next to no one at Bellsouth can explain how to get the data out of the "DAB" files, because Bellsouth does not maintain its

own data in such files, and its employees simply are not equipped with the knowledge to answer questions about how to unlock its secrets. Figuring out how, as a practical matter, to apply for these credits takes a large amount of resources in time and money. As you can imagine, this has resulted in a great many CLECs simply throwing their hands in the air and giving up. Bellsouth keeps their money too. I know of several CLECs that have gone out of business who never realized before they went under that Bellsouth actually owed them hundreds of thousands of dollars in promotional credits.

Next, if a CLEC spends the time and resources to figure out a way to get at their data, and create systems for electronically scouring it to identify those orders that ought to qualify for promotional credits, and write and re-write programs that will populate Bellsouth's forms (which it changes from time to time as it sees fit), Bellsouth will examine the requests for credit to see if it will honor them. There is no deadline for Bellsouth to act on these credit requests. When it finally approves or denies credits – which can take months – it makes no explanation for what credits it accepts, and what credits it rejects, and why. If the credit is rejected, the CLEC has no way of auditing the rejection to see if it is merited or not. If the credit is accepted, Bellsouth has kept the CLEC's money for months without interest before returning it.

BellSouth's system is backwards, failure prone, and grossly inefficient. And at every step of the way, whether consciously designed to that end or not, the system works to the profit and unjust enrichment of Bellsouth at the CLEC's expense.

Q: In what manner did dPi decide to apply for credits?

A: Basically by doing what Bellsouth has asked us to do. When I first got involved in

trying to claim credits on behalf of CLECs, back in 2003, Bellsouth's "promotional credit processing department" appeared to consist of one person: Stanley Messinger; he was later replaced by Kristy Seagle, who was in turn superseded by Keith Deason in the second half of 2005. These were the people tasked with helping CLECs navigate the promotional credit filing process – that is, verifying what promotions CLECs were in fact eligible for, and how to apply and secure those credits. I don't know how this "department" fit into Bellsouth's organizational structure, but they were not part of Bellsouth's billing and collections department, nor were they part of Bellsouth's wholesale operations. It was obvious when I first started calling that they simply didn't get many promotional credit requests, nor any questions about how to qualify and apply for such credits. Frequently they did not know the answers to questions on these subjects, and sometimes a decision by one person would be reversed by his or her successor. Oftentimes, its seems that policies were made on the spot, on an *ad hoc* basis. In essence, we were feeling our way through "the system" together, and I relied on what they told me about what was creditable and how to apply for those credits. As CLECs began to figure out that they were entitled to promotion discounts, and how to apply for them, the credit requests grew, to the point that in later 2004, Bellsouth began to spend more resources on managing the influx of requests – redoing forms and processes and so on.

Q: What merit is there in Bellsouth's hints that dPi has cheated the system?

A: None. Bellsouth's suggestion that dPi somehow cheated the system is simply incredible to me. First, we worked with Bellsouth's staff in order to try to apply for these credits as directed by Bellsouth. dPi simply cannot be blamed for following Bellsouth's

directions. Second, Bellsouth conveniently fails to mention those situations – for example, with the CREX one time nonrecurring charge – that when the parties revisited whether it was appropriate for dPi to have those charges credited, and concluded that it was not, these claims were immediately dropped. dPi acted in good faith and stopped pursuing those credits that it was not entitled to. It is only asking BellSouth to credit amounts to which dPi is entitled. To have that somehow twisted to make dPi look like the bad actor is skewing the facts in the worst possible way.

Finally, Bellsouth fails to acknowledge that those instances of "double-dipping" the Secondary Service Charge Waiver are statistically inconsequential. Transcr. Pam Tipton p. 15 (July 23, 2007). The overwhelming amount of credit applied for and denied were for the Line Connection Charge Waiver ("LCCW") Promotion, which accounts for more than 98% ($78,947.73 of the $80,428.17) of the dollars at issue between the parties. In the parallel proceeding in North Carolina, the vast majority of the time, dPi was denied credit under this promotion because Bellsouth refused to "count" as Touchstar features those features selected by dPi, such as the Touchstar blocks. This is the case in Florida as well. Seventy-five percent of all amounts denied for LCCW ($58,210 of $78,947) were denied because AT&T did not count blocks as Touchstar features – even though they are listed as such in the tariff.

Q: How did dPi qualify for LCCW promotions it applied for?

A: All – ***ALL*** – dPi has to do to qualify for the line connection charge waiver is purchase Basic Service with one or more Touchstar features.[1] In every situation in which dPi

[1] *See* dPi Exhibit 3, a screenshot taken from Bellsouth's website during the summer of 2005. In relevant part, the promotion provides:

Connection Fee Waived

applied for the promotional credit, it ordered at least Basic Service plus two or more Touchstar features, including Touchstar blocks.[2] In short, using the words from Bellsouth's own promotion, dPi is entitled to the promotion because it has "purchase[d] ... Bellsouth Basic Service with at least one feature" and thus has "qualif[ied] for a waiver of the local service connection fee."

Bellsouth initially agreed with this interpretation because when we were first getting set up and running test batches together, it approved all orders configured this way. Furthermore, after initial testing, BellSouth was crediting other CLECs (such as Budget Phone) with millions for promotional rates for orders essentially identical to dPi's. BellSouth now claims it was "fleeced" by these CLECs – yet BellSouth has never attempted to backbill, bring a claim, or otherwise seek recovery of these amounts – despite the fact that it routinely aggressively pursues backbilling and collections efforts in connection with other claims.

The reality is that at some point Bellsouth determined that if they interpreted the promotion the way they profess it should be interpreted now, they could avoid paying these credits to CLECs without unduly affecting their own client base, since so few of BellSouth's customer base would take basic service with just the blocks. This is because the product that

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Customers who switch their local service to Bellsouth from another provider and purchase Bellsouth® Complete Choice®, Bellsouth® Preferred Pack, or Bellsouth Basic Service with at least one feature can qualify for a waiver of the local service connection fee. Customers must not have had local service with Bellsouth 10 days prior to new service connection date. Offer ends December 26, 2005.

2

dPi's basic offering always includes the Touchstar blocks. There is no dispute that dPi has ordered Touchstar blocks – the dispute is solely whether the Touchstar block features that dPi orders "qualify" as Touchstar features under the promotion because they bear no additional charge.

dPi sells, which is a set-rate bill which prevented the user incurring accidental or unauthorized additional charges, is more attractive for dPi's customer base but not BellSouth's. In order to prevent the end user from incurring extra charges, call blocks were placed on the lines. Such a product meant that typical order of a customer with poor credit – the profile of virtually all of dPi's customers – would qualify for the promotion with the two blocks. The typical order of a customer with good credit – who tended to be Bellsouth's customers – would not have these blocks.

Once Bellsouth realized this, it switched its interpretation of the promotion. No longer would the LCCW be credited if the order met the plain language of the qualifying criteria but only if it met the tortured reading of the promotion that favored Bellsouth. Bellsouth displays its tortured reading most clearly in Pam Tipton's sly change of language in her testimony that the customers did not qualify because "many of these dPi end users did not **purchase *any* features**." Transcr. Pam Tipton p 10 (July 23, 2007) (bold added). Of course, nothing in the promotion required dPi's customers to **purchase features**, but rather to **purchase service** with Touchstar features. In reading the promotion qualification, Bellsouth must completely ignore its ten-word listing of different qualifying services to reach the result it wants.[3]

This is the heart of the dispute. Bellsouth hopes dPi (and the Commission) merely glosses over the promotion without attempting a precise reading of the promotional language.

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[3] In relevant portion, "Customers who switch their local service to Bellsouth from another provider and **purchase Bellsouth® Complete Choice®, Bellsouth® Preferred Pack, or Bellsouth Basic Service** with at least one feature can qualify." Bellsouth has to skip over everything bolded to reach its desired result. See footnote one for the complete text of the promotion.

If one is precise and accurate, it is plain and obvious that dPi should be credited for the LCCW.

Q: So in short, this case is reduced to whether dPi is entitled to promotional credits when it orders Basic Service plus Touchstar block features because it has "purchase[d] ... Bellsouth Basic Service with at least one feature" and thus has "qualif[ied] for a waiver of the local service connection fee."

A: Essentially. And as Brian Bolinger said, there is no getting around the fact that dPi has in fact ordered Basic Service with Touchstar features. If Bellsouth does not wish its promotion to apply to all Touchstar features, it should do like SBC did, and alter its promotion so that the promotion specifically lists those features that Bellsouth requires to qualify for the promotion.

The Commission should hold Bellsouth to the plain language of the qualifying criteria that Bellsouth *itself* created and force Bellsouth to interpret it in the manner Bellsouth *itself* originally interpreted it. It is only now, after it has become clear that more dPi customers qualify for the promotion than Bellsouth customers, that Bellsouth changed its interpretation.

dPi's orders meet the qualifying criteria exactly, and should be credited.

Q: What about Bellsouth's claim that dPi wrongly submitted claims for transfer orders?

A: We have reviewed Bellsouth's position on this, and compared it to the language of the promotion. We agree upon further consideration that the promotions should not apply to transfers.

Q: Does this conclude your testimony?

A: For now. But I reserve the right to supplement or amend it at hearing.

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP



Chris Malish
Texas Bar No. 00791164
cmalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
stepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

BY MR. MALISH:

Q So if you'd like to go ahead with your summary of your testimony, please.

A I want to go back to kind of the process or kind of the genesis of the whole thing. In late 2003, early 2004, employed by Teleconnex, we -- going through the tariffs and everything we realized there were some promotional opportunities for our company and we went ahead and engaged in a process to try to figure out how to do that, the how-to. And my account manager at BellSouth put me in contact with a Stanley Messinger. And Stanley, I worked, worked extensively with him to develop a process of how I was to, to submit, submit the data with regards to the Line Connection Charge Waiver and two other promotions at that time.

We -- I submitted batches of data, test data to Stanley and, which was identical to the dPi data, and we submitted with the 1FR the BCR, BRD and HBG profile and we had those okayed by him.

We proceeded to then, once we got the go-ahead from Stanley, to go ahead and start submitting, submitting the files. In January of '04 we submitted three profiles of promotions. We submitted the Line Connection Charge Waiver, the Secondary Service Charge Waiver and the two features for free. And once we submitted those, they were paid approximately within 30 days. We again did the same process in

February, filed the three promotions, Line Connection Charge Waiver, Secondary Service Charge Waiver and the two features for free, and again they were, they were paid again within 30 days. And again, we did the same thing again in March and in April.

In the summer of '04 I terminated my, well, ended my relationship with Teleconnex and started a consulting company, which was Lost Key Telecom. As opposed to some of the manual processes that we did early on in '03 and '04, Lost Key and our programmer, and we began to embark on more of an electronic process to get the data. And we developed some processes and we went and met -- went to Birmingham in the summer, I believe in July. Maxine Alagar for BellSouth in the dispute department, she set up meetings with me to meet with Heidi Beard, herself and Christy Siegel. And Christy Siegel came on probably in the, around April of '04. She took Stanley Messinger's place as, I guess, Promotional Manager is what we called him, but I understand they were a Product Manager for the wholesale side or interconnection services.

We brought to them forms that we were going to submit electronically, we brought to them samples of the data. And in the meantime we had two companies under contract at that time, we had Budget Phone and we had dPi Teleconnect, of which would be our first submittals of data.

Our last meeting was in the early part of August. We

met again with Heidi Beard and Christy Siegel, and Maxine Alagar was there also to go over everything we had put together at that point to get their, their approval, their okay. We submitted two large batches, one for Budget Phone, which was paid in the early part of September, probably the middle of September, and I had a, a tentative approval also for dPi that they would get paid. And they did not get paid. BellSouth completely reversed their position on paying dPi. And we did not, at that point we didn't get any explanation from them. And we had a whole correspondence of e-mails, and Brian Bolinger was involved in that process to try to find out why. But at that point I had been promised -- Lost Key Telecom in the correspondence that we had with BellSouth/AT&T that we went over and over several times to find out why they had been denied, and we did not get anything official at that point.

We contacted a Jim Maziarz, who was Christy Siegel's boss, and tried to get a response from him and information, and that went all the way into right before the holidays. And we got kind of a letter back from him with regards to the definition of what a winback and a reacquisition was. So they said that their legal department was defining that before they would make a decision on the dPi Teleconnect account. That's pretty much a summary of the processes.

COMMISSIONER McMURRIAN: Mr. Malish, do you tender for cross?

MR. MALISH: We do.

COMMISSIONER McMURRIAN: Commissioner Skop.

COMMISSIONER SKOP: Thank you, Madam Chair. Just a quick question to the witness.

I guess you served as a, as a consultant, correct, to dPi?

THE WITNESS: Yes.

COMMISSIONER SKOP: And how much were you paid for providing the promotional opportunity product to your client?

THE WITNESS: We, we got paid on the percentage recovered.

COMMISSIONER SKOP: Okay. Thank you.

COMMISSIONER McMURRIAN: Mr. Carver.

MR. CARVER: Yes, Commissioner. Thank you.

CROSS EXAMINATION

BY MR. CARVER:

Q Good afternoon, Mr. Watson.

A Good afternoon.

Q In answer to the question that Commissioner Skop just asked, you said that you were paid on the credit request on a commission basis; is that correct?

A That's correct.

Q Does that extend to this proceeding? In other words, if dPi prevails in this proceeding, do you get a cut of it?

A Yes, I would.

Q Okay. And obviously if they don't prevail, then you wouldn't get any money; correct?

A That's correct.

Q Okay. Now you were talking about the time frame of 2004 in your summary when you had conversations with BellSouth personnel. And, well, let me just say one thing at this point. Obviously we're AT&T now. We were BellSouth then. I may be using those terms interchangeably, but you know I'm talking about my client; right?

A Yes.

Q Okay. In 2004 when you had those conversations with BellSouth personnel, you did not specifically tell them that you were planning on submitting blocks as features, did you?

A No, we didn't have direct conversation about that.

Q And in fact in the conversations you had you always told them that what you would be submitting were TouchStar features; correct?

A I did not have a conversation with them about that.

Q You did not have a conversation in which you told them you would be submitting TouchStar features?

A I had a conversation with them about submitting the Line Connection Charge Waiver.

Q Okay.

A And the Secondary Service Charge Waiver and the two features for free.

Q Okay. Let me ask you this. Do you remember giving a deposition in this proceeding on September 18th, 2007?

A Yes.

Q Okay. Let me show you your transcript from that deposition and then I have a question.

Look at that page. Now if you'll look in your deposition that you gave in this proceeding to Page 64, Lines 14 through 18, and I'm going to read into the record the question and answer that appeared.

A What were the lines again, please?

Q It starts at Line 14, the question starts with the word "Okay." It says, "Okay." Are you with me now, Line 14?

A Yes.

Q Okay. The question and answer there, "Okay. But my question was did you ever discuss specifically with any, with anyone at BellSouth during that time whether blocks counted as features?"

And your answer is, "We never had a conversation about blocks. We had a conversation about TouchStar features." Is that the answer that you gave under oath in your deposition?

A Yes.

Q Thank you.

Now the process by which you submit credit requests on behalf of dPi, that's a regional process; correct?

A Yes.

Q But you would look at the tariffs for each state?
A Correct.
Q Now in general to determine the criteria for a promotion you would look to the tariff; correct?
A Correct.
Q Now if you saw a promotion on the website, you'd check to make sure that it was consistent with the tariff, would you not?
A Yes, I would.
Q And if the promotion was based on something -- well, let me put it this way. If you saw a promotion on the website, you wouldn't submit that without first checking the tariff; correct?
A Well, actually what I would do is I would submit, I would take and copy the promotion and I'd e-mail it to the, at that time I would e-mail it to Stanley Messinger or to Christy Siegel and ask them was that, was that a promotion that we could submit.
Q Okay. And without doing that, you would not submit the promotion; correct?
A No.
Q Okay. Now I'd like to ask you to turn to the exhibit to your testimony that is dPi FL-3. I believe it's on staff's list as Number 19. This is the screen shot. Do you have that with you? I have extra copies, if you need it.

A Yes. Yes, I have a copy and -- I also have two copies.

Q Now this document, this is something that you found on the BellSouth website in July of 2005; correct?

A This is their, their retail site offering.

Q Okay. But my question was you found it on the website in July of 2005; correct?

A Yes, we did.

Q Okay. And after you saw it, you contacted someone at AT&T/BellSouth; correct?

A Correct.

Q Okay. And the person you contacted was Christy Siegel; is that correct?

A It was either Christy or Keith Deason. I'm not sure.

Q Okay. Do you still have your deposition with you?

A Yes, I do.

Q Okay. If you'll turn to Page 57, we'll see if this refreshes your recollection. Line 8, beginning at Line 8 going through Line 9 it says, "So you talked to somebody?"

Answer, "Contacted, I believe, Christy Siegel."

Does that refresh your recollection?

A Yes. Thank you.

Q Okay. And she told you that it was a mistake, didn't she?

A What was a mistake?

Q That this particular screen shot, that the language in it was a mistake.

A She said that she would have to check with retail. She didn't -- with regards to what part?

Q Well, here's what I'm getting to. If you look on the same page of the deposition, Line 10 and 11, it says, "Okay. And what did she say about it?"

Answer, "She told me she thought it was a mistake."

Is that what she told you?

A That's what she told me.

Q Okay. And a few days later you checked back on the website and you found that the promotion was gone, didn't you?

A I don't know about a few days. I think it was probably, probably a little, a little bit more than a few days in length and time.

Q About ten days?

A I don't know the exact days.

Q Okay. If you would, turn in your deposition to the next page, Page 58, Lines 12 through 15. And there are a couple of questions and answers there. The first -- I'm beginning on Line 9. Are you on Page 58?

A Yeah. I just looked at -- yeah.

Q Okay. Question, "Okay. And as far as you know -- I mean, we're assuming it's a mistake but it got corrected within a week."

"Yes."

"Okay. And when I say a week, I mean from the time you noticed it on the website until the time you checked back it had been changed."

"Roughly, I would say roughly ten days to be exact."

A Roughly.

Q So it was corrected in ten days?

A Roughly ten days.

Q Okay. And as a result of this snapshot you didn't change any of your practices, did you?

A Change any of our practices as far as what we were submitting?

Q Yes.

A During what time period?

Q During this time period, July of 2005.

A No, we did not.

Q Okay. Now let's turn to your testimony, specifically your rebuttal testimony, the amended rebuttal, Page 5. Just let me know when you're there. Are you there?

A Yes.

Q Okay. Look at Line 19, please. This is the bottom of the page. And your testimony says. "All," and then you repeat the word "All dPi has to do to qualify for the Line Connection Charge Waiver is purchase basic service with one or more TouchStar features." Do you see that language?

A Yes.

Q And then there's a footnote, and the footnote references dPi Exhibit 3; correct?

A Correct.

Q In other words, that's the same exhibit we've been talking about.

A That's correct.

Q This is the same one you were told was a mistake; correct?

A Correct.

Q The same one that was taken off the website in ten days; correct?

A That's what I understood, it was taken off in ten days.

Q Okay. Now the language that you cited here, this language from the, the snapshot, this language is not in the tariff, is it?

A I'm not sure.

Q Okay. Well, if you look at the exhibit to your testimony, dPi FL-2, we have what's labeled as General Subscriber Service tariff excerpt pertaining to Special Promotions offered by BellSouth. That's your own exhibit. Do you see that?

A Yes.

Q Okay. Now this tariff that's attached to your

testimony as an exhibit, it does not contain the language that you've quoted in your testimony on Page 5 as being the standard, does it?

A A little farther on I say, "In every situation in which dPi applied for the promotional credit, it ordered at least basic service plus two or more TouchStar features, including TouchStar blocks. In short" --

Q I'm sorry. Are you reading from another part of your testimony?

A Yes, on Line 20.

Q Okay. Well, let's stick with the part I asked you about.

A Okay.

Q What you say here is the standard, and you repeat this at the bottom of Page 5 in the footnote, you talk about it in Page 6, you quote from the snapshot extensively. My question is the language in this snapshot, the language that was only on the website for ten days, the language you knew was a mistake, that's different from the tariff language, isn't it?

A I'm not sure about what the tariff said on that. I just quoted what was in the retail site in my testimony there.

Q So you didn't check the tariff to see what the standard was?

A We had seen, we had seen some tariff with that, with that, with the one feature in there. We had seen some tariff

on that. And I, I wouldn't have that document in front of me, but that would be something I could research.

Q It's not attached to your testimony anywhere, is it?

A No, I believe it's not.

Q Okay. So your testimony under oath is that this language wasn't just in the snapshot, that at some point it was in a tariff, and you know that for a fact?

A I believe I had seen it, we had seen it in a tariff.

Q Okay. But in the tariff that you've attached to your testimony, again, that language doesn't appear in this tariff, does it?

A No, it does not.

Q And you already told me that ultimately you always go by what's in the tariff; correct?

A Well, ultimately we submit, we submit it over to the Product Manager for approval ultimately.

Q Okay. But didn't you agree with me earlier that the tariff is what determines the terms of the promotion?

A Well, yes, the tariff does. Exactly. But we always submit it to the Product Manager for approval, always.

MR. CARVER: Thank you. That's all I have.

COMMISSIONER McMURRIAN: Ms. Tan.

MS. TAN: Staff has no questions for Mr. Watson.

COMMISSIONER McMURRIAN: Commissioners, any questions for Mr. Watson?

Okay. Mr. Malish for redirect.

MR. MALISH: Thank you.

REDIRECT EXAMINATION

BY MR. MALISH:

Q Mr. Watson, you wanted to tell us something about your testimony at Page 5, Line 20, and Line 1 of Page 6 in response to the questions that Mr., Mr. Carver was asking you.

A Page 5, what line? I'm sorry.

Q The last line, 19, 20.

Let's see. Line 20, the last half of that line is the new situation which explains what it was that -- how you applied. Let me ask it a different way.

Does your testimony say what was in the orders that dPi submitted to get the LCCW promotion?

A With regards to with one feature or with the two features?

Q Well, does your testimony say what dPi or Lost Key submitted on behalf of dPi, how the orders were configured? What does it say on Page 6, Line 1?

A Basically we, we submitted the orders with 1FR BCR, BRD and HBG with two Touch, with TouchStar features.

Q So regardless of what the website said and regardless of what the tariff said, in every instance the orders that y'all submitted in order to get credit had basic service plus two or more of those TouchStar features, HBR, excuse me, HBG,

BCR and BRD?

A Correct.

Q So you never submitted any that were just one; is that correct?

A No, we did not.

Q So there were always at least two?

A Yes. That's correct.

MR. MALISH: All right. Pass the witness.

COMMISSIONER McMURRIAN: Okay. I think we need to take up exhibits, if I can find them.

MR. MALISH: In that case, dPi moves for the admission of Exhibits 17, 18, 19, 20 and 21.

COMMISSIONER McMURRIAN: Any objection?

MR. CARVER: No objection.

COMMISSIONER McMURRIAN: Okay. Show those moved into the record. Thank you.

(Exhibits 17, 18, 19, 20 and 21 admitted into the record.)

And, Mr. Watson, you may be excused.

THE WITNESS: Thank you.

COMMISSIONER McMURRIAN: Thank you.

And, Mr. Carver, you may call your witness.

MR. CARVER: Thank you, Commissioner.

AT&T calls Pam Tipton. We may need a moment. Should we just take a break or would you rather wait for her?

COMMISSIONER McMURRIAN: Maybe a five-minute break. But, you know, it's almost 3:00, so I don't want to take very long. But I understand she probably --

MR. CARVER: We'll locate her quickly.

COMMISSIONER McMURRIAN: Thanks.

(Recess taken.)

Okay. We'll go back on the record.

And Mr. Carver.

MR. CARVER: Thank you, Commissioner. AT&T calls Pam Tipton.

Are you ready for me to proceed, Ms. Tipton, or do you need a second?

THE WITNESS: I just need one minute.

PAM TIPTON

was called as a witness on behalf of AT&T Florida and, having been duly sworn, testified as follows:

DIRECT EXAMINATION

BY MR. CARVER:

Q Ms. Tipton, would you please state your full name and your business address.

A Yes. My name is Pam Tipton. My business address is 675 West Peachtree Street, Atlanta, Georgia 30375.

Q By whom are you employed and in what capacity?

A I'm employed by AT&T as the Director of Wholesale Regulatory Policy.

Q And in this docket you have prefiled 19 pages of direct testimony with four exhibits; is that correct?

A Yes.

Q And you've also filed rebuttal testimony of 17 pages with five exhibits; correct?

A It's just one exhibit, but it's PAT-5.

Q Okay. Yes. Thank you. Let me make that correction. So you have five in total?

A Yes.

Q And then you also filed a supplement to your rebuttal testimony which was four pages and no exhibits; correct?

A Yes.

Q Do you have any changes to your testimony?

A No.

Q If I asked you the questions that appear in your testimony today, would your answers be the same?

A Yes, they would.

MR. CARVER: Commissioner, I request that the witness's testimony be inserted into the record as though given from the stand, and I'd also request that her exhibits be marked for identification.

COMMISSIONER McMURRIAN: Okay. Show her prefiled testimony inserted into the record as though read, and Exhibits, I believe that's 22, 23, 24, 25 and 26 marked.

MR. CARVER: Thank you.

COMMISSIONER McMURRIAN: Thank you.

(Exhibits 22, 23, 24, 25 and 26 marked for identification.)

AT&T FLORIDA

DIRECT TESTIMONY OF PAM TIPTON

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

JULY 23, 2007

Q. PLEASE STATE YOUR NAME, YOUR POSITION WITH AT&T ("AT&T"), AND YOUR BUSINESS ADDRESS.

A. My name is Pam Tipton. I am employed by AT&T (formerly BellSouth Telecommunications, Inc) as a Director – Regulatory Policy and Support, Wholesale Operations. My business address is 675 West Peachtree Street, Atlanta, Georgia 30375.

Q. PLEASE SUMMARIZE YOUR BACKGROUND AND EXPERIENCE.

A. I received a Bachelor of Arts in Economics from Agnes Scott College in 1986, and a Masters Certificate Project Management from George Washington University in 1996. I am currently pursuing my Masters in Business Administration from Emory University's Goizueta School of Business, which I will complete in May 2008.

I have nearly 20 years of experience in telecommunications, with my primary focus in the areas of process design, services implementation, product management, marketing strategy and regulatory policy

implementation. I joined Southern Bell in 1987, as a manager in Interconnection Operations, holding several roles over a 5-year period including process development and execution, quality controls and services implementation. In 1994, I became a Senior Manager with responsibility for End User Access Services and implementation of Virtual and (later) Physical Collocation. In 2000, I became Director, Interconnection Services, responsible for development and implementation of Unbundled Network Element ("UNE") products and, later, development of marketing and business strategies. In June 2003, I assumed responsibility for implementation of state and federal regulatory mandates for Local and Access markets and management of the Local, Access and Wireless switched services product portfolio. Following a brief appointment in Regulatory and External Affairs, I returned to the wholesale organization in March 2007.

Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A. I address the issues raised by the Complaint filed by dPi Teleconnect, L.L.C. ("dPi") with the Florida Public Service Commission ("PSC") on November 8, 2005, and explain why dPi is not entitled to the promotional credits that it is seeking in this proceeding.

Q. BRIEFLY SUMMARIZE WHAT IS AT ISSUE.

A. dPi resells AT&T retail residential telephone services to primarily credit-challenged consumers on a pre-paid basis. Some of these resold services are subject to AT&T promotional discounts. AT&T makes its applicable retail promotions available to dPi in Florida by giving it a credit for the value of the promotion *as long as the dPi end user meets the same criteria that an AT&T customer must meet to qualify for the same promotion.*

dPi is seeking credits under AT&T's promotions, however, in some instances for end users that ***do not*** meet the eligibility criteria for the promotions. For example, AT&T's Line Connection Charge Waiver ("LCCW") promotion requires the *purchase* of basic service and the *purchase* of two additional features. dPi contends that zero-charge usage blocks that dPi places on most, if not all, of its customers' lines qualify as "purchased features". Not only does dPi pay nothing for these features, it does not charge its customers, nor does it even tell its customers that the blocks exist.

dPi asks this Commission to order AT&T to issue dPi promotional credits for its end user customers that do not meet the qualifications for the promotions in question. Only specific rate elements identified as part of a promotion are eligible for billing credits. Thus,

dPi is not entitled to promotional credits for *customer requests* that do not meet the specific promotion criteria, nor is it entitled to receive credits for *service elements* that are not included in the promotions offered by AT&T to its own retail customers.

Q. IN ITS COMPLAINT, DPI ALLEGES THAT AT&T REFUSES TO ISSUE DPI PROMOTIONAL DISCOUNT CREDITS. IS THE DPI COMPLAINT ACCURATE WITH RESPECT TO THOSE ALLEGATIONS?

A. Absolutely not. AT&T has issued promotional credits to dPi for resale accounts applicable to dPi's Florida end users in an amount in excess of $83,000 as of the April 2007 billing cycle. In AT&T's nine-state Southeast Region, AT&T has issued credits to dPi in excess of $600,000 as of the April 2007 billing cycle.

Q. IS AT&T ATTEMPTING TO AVOID THE PAYMENT OF PROPER COMPENSATION TO DPI FOR PROMOTIONAL SERVICE CREDITS?

A. No. AT&T's objective is to pay the correct and proper promotional credit amounts in accordance with the provisions of the interconnection agreement and in compliance with the eligibility criteria which qualify service requests for each promotion. When a

request qualifies, AT&T pays the requisite credit. When a request does not qualify, AT&T does not pay.

Q. WHAT ARE THE SPECIFIC PROVISIONS IN THE INTERCONNECTION AGREEMENT BETWEEN AT&T AND DPI THAT GOVERN THE ISSUANCE OF PROMOTIONAL CREDITS?

A. The parties' interconnection agreement ("Agreement") states: "Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly." See Agreement, Attachment 1, Exhibit A, a copy of which is attached as Exhibit PAT-1.

Per the clear language in the Agreement, dPi is entitled to promotional credits only for dPi end users that meet the *same* promotion criteria that AT&T retail end users must meet in order to receive the benefits of a promotion.

Q. IS THIS LANGUAGE OR SIMILAR LANGUAGE STANDARD IN AT&T SOUTHEAST'S INTERCONNECTION AGREEMENTS WITH OTHER CLECS?

A. Yes.

Q. PLEASE DESCRIBE THE PROCESS BY WHICH CLECS CLAIM AND RECEIVE PROMOTIONAL DISCOUNT CREDITS?

A. Each month, reseller CLECs submit Credit Request Forms to AT&T with accompanying spreadsheets detailing end user account information for the accounts which the CLEC claims qualify for a designated promotion. By submitting the request for credit, the CLEC is representing to AT&T that its end users meet the same criteria that AT&T's end users must meet to receive the same promotional credit.

When AT&T (which, at the time of dPi's complaint, was BellSouth) began processing requests for promotional credits, we trusted CLECs to submit valid credit requests for qualifying accounts. In the fall of 2004, AT&T discovered some of the requests did not appear to be valid. After working through a number of details regarding the specific qualifiers for promotions and ensuring that parity requirements were met, AT&T implemented a sampling process in early 2005 to validate CLEC requests for promotional credits. For each monthly credit request submission, AT&T pulled a sample from the submission and performed an audit. Based on the percentage of valid qualifying requests from the audit sample, AT&T applied the resulting "percentage qualified" to the total credit amount requested to determine the credit actually given to the

CLEC for that particular credit request submission. As an example, if a resale CLEC requested $1,000 in promotion credits, and AT&T's sampled review revealed that 60% of the end user accounts for which the CLEC *claimed* a credit actually qualified for the promotion, then AT&T applied the qualifying percentage of 60% (in this example), to the original amount of requested promotion credits. This resulted in a credit of $600 to the requesting CLEC vs. the $1,000 originally requested. Because of the intense manual effort required to validate CLEC requests, AT&T began the development of an automated verification process mid-year 2005 that was implemented in April 2006. The automated process evaluates 100% of the accounts submitted on each request for resale billing credit.

Q. PLEASE DESCRIBE THE PROMOTIONS AT ISSUE IN THIS COMPLAINT AND EXPLAIN HOW AN END USER WOULD QUALIFY FOR EACH PROMOTION.

A. While a majority of dPi's claim applies to just one promotion, the Line Connection Charge Waiver, there are three promotions at issue in the complaint: 1) the Line Connection Charge Waiver promotion (LCCW); 2) the Secondary Service Charge Waiver promotion (SSCW); and 3) 1FR plus Two Features for Free promotion (TFFP). Attached as Exhibit PAT-2 are representative tariff pages for these three promotions from BellSouth's Florida

GSST, Section A.2.10(A). These tariff pages were in effect in 2005, a timeframe central to the period at issue in this proceeding.

The LCCW provides for a credit of the applicable nonrecurring line connection charge (installation charge) for the service requested (e.g., a basic local flat-rate residential line). For an AT&T retail end user to qualify for AT&T's retail LCCW promotion, the end user customer must be a customer whose service is currently with a carrier *other than* AT&T and who is now ordering service as an AT&T "win-over", or reacquired, customer. In addition, the customer must have purchased a minimum of basic local service and a designated number of Custom Calling or TouchStar® features. Thus, per the terms of the parties' Agreement, for dPi to receive a credit under the LCCW promotion, its end user must likewise be a customer that is not a current dPi customer, has become a win-over or reacquired customer for dPi ***and*** the customer must have purchased the designated number of Custom Calling or TouchStar® features in accordance with the terms of the promotion.

The second promotion for which dPi requested credit is the Secondary Service Charge Waiver (SSCW). This promotional waiver applies when changes are made to certain features or services on an ***existing*** AT&T end user account. Thus, for a dPi customer to qualify for the SSCW promotion the customer must

already be a dPi end user and the service request must be adding or changing features/services on the account. For example, an existing dPi customer wishing to add or change custom calling features will incur a Secondary Service Charge since the customer remains a dPi customer and is not changing local service providers.

The third promotion for which dPi requested credits is the Two Features for Free promotion. Under this promotion, AT&T reacquisition or win-over customers who purchased basic local service plus two Custom Calling or TouchStar® features qualified for a credit for the features during the contiguous 12-month period immediately following the installation of the qualifying basic local service. Again, the dPi customer must be a re-acquired or competitive win-over and have purchased the requisite number of qualifying features in order to qualify for this promotion.

Q. PLEASE EXPLAIN WHY DPI'S ACCOUNTS DID NOT QUALIFY FOR THE REQUESTED PROMOTIONAL CREDIT(S).

A. Depending on the promotional credit for which dPi applied, dPi's non-qualifying requests generally fell into five categories:

- Less than the required number of features were purchased
- The promotion only applies to *new* customers and the credit request was submitted for an existing dPi customer

- The promotion only applies to *existing* customers and the credit was submitted for a new customer
- The request for credit extended beyond the term of the promotional offer
- The request was a duplicate request.

The majority of customers for whom dPi requested credits based on the LCCW promotion, and for whom AT&T denied credits, did not qualify because the end user did not subscribe to the required number of purchased features. Indeed, many of these dPi end users did not purchase *any* features. AT&T's own retail end users in that position are not eligible for the LCCW promotion, so dPi is not entitled to promotional credits for those end users. Other requests for credit under the LCCW promotion were denied because the request was a duplicate request.

As outlined above, the SCCW promotion is available to existing customers. Most of the non-qualifying accounts submitted by dPi for the SCCW promotion were denied because the accounts were new customers to dPi and were not part of their existing customer base.

Regarding the Two Features for Free promotion, DPi improperly requested credits for existing dPi customers and not reacquisition or win-over customers. Therefore, these accounts did not meet the qualifying criteria for the Two Features for Free promotion. Some

of dPi's requests for credit under this promotion extended beyond the 12-month contiguous billing period for the promotion and thus were denied.

Attached as Proprietary Exhibit PAT-3 are examples of accounts for which dPi submitted promotional credit requests that AT&T denied because the dPi end user did not meet the eligibility criteria for the specified promotion. There are two examples each of the improper credit claims described above for the Line Connection Waiver promotion, the Secondary Service Charge promotion, and the Two Features for Free promotion. A cover sheet provides a summary description of each example. Attached thereto are copies of the actual service orders for which dPi claimed credit. For each of the examples, AT&T notes what was requested and the specific reason for denial.

Q. HAS AT&T PERFORMED ANY OTHER REVIEW OF DPI'S PROMOTIONAL CREDIT REQUESTS?

A. Yes. As described above, prior to the implementation of an automated verification process, AT&T performed a sample audit of credit requests. As part of the preparation for my testimony, AT&T recently completed a review of the remaining requests in Florida (those not originally sampled) for the period of January 2005 through December 2005.

Q. WHAT WAS THE RESULT OF THIS REVIEW?

A. There are three distinct outcomes. First, the review of the remaining accounts validated the outcome of our initial sample. Second, it appears AT&T overpaid credits to dPi. Third, the review establishes that dPi did not have any checks and balances in their process to ensure only valid requests were submitted.

Q. HOW DID THE REVIEW VALIDATE THE OUTCOME OF AT&T'S INITIAL SAMPLE?

A. When the data from AT&T's recent review was combined with the data from AT&T's initial review, 75% percent of dPi's requested credit for January 2005 through December 2005 did not meet the qualifications for the applicable promotion.

Q. HOW DOES THAT COMPARE TO THE PERCENTAGE OF DPI'S REQUESTS FOR CREDIT FOR ALL PROMOTIONS THAT AT&T ACTUALLY DENIED IN THAT SAME PERIOD?

A. The percentage actually denied was 71%.

Q. WHAT WERE THE RESULTS SPECIFICALLY FOR THE LCCW PROMOTION?

. Again, combining the data from AT&T's review, which in total is a 100% review of dPi's requests for credit for the period from January 2005 to December 2005, AT&T determined that 84% of dPi's requests for the LCCW credit did not qualify for the LCCW promotion. AT&T initially denied 82% of dPi's LCCW requests for the same time period and, thus, over-paid dPi for the LCCW promotion during this time period.

Q. WHAT WERE THE RESULTS FOR THE SECONDARY SERVICE CHARGE PROMOTION?

A. AT&T determined that, in total, 87% of dPi's credit requests did not qualify for the SSCW promotion. The percentage of invalid SSCW accounts submitted by dPi for credit and initially denied by AT&T was actually 68%. Thus, it appears that dPi received more credit than it was entitled for the SSCW promotion.

Q. WHAT WERE THE RESULTS FOR THE TWO FEATURES FOR FREE PROMOTION?

A. AT&T determined that 19% of the requests submitted by dPi did not qualify for the Two Features for Free promotion. The percentage

initially denied by AT&T was actually 5%. Again, as with the LCCW and SSCW promotions, it appears that dPi received more credit than it was entitled.

Q. WHAT DO YOU CONCLUDE FROM THE MOST RECENT EVALUATION OF THE PROMOTIONAL CREDITS SUBMITTED BY DPI?

A. First, and importantly, AT&T's most recent examination of the promotion credit requests submitted by dPi validates AT&T's previous actions in response to dPi's inflated requests for promotional credits. Second, it confirms that dPi seemingly systematically inflated its requests for promotional credit by submitting duplicate claims for credit as well as requesting billing credit under particular promotions for elements not included in the promotions. Further, it is apparent that dPi neglected to apply the most basic qualification tests on the accounts it submitted to AT&T for credit.

Q. WHY DO YOU CONCLUDE THAT DPI MADE LITTLE OR NO ATTEMPT TO ENSURE THAT THE CREDITS IT REQUESTED COMPLIED WITH THE CRITERIA TO QUALIFY FOR A PROMOTIONAL CREDIT?

A. Based on dPi's promotional credit requests, it appears to AT&T that dPi represented that *all* of its "new" end user accounts were eligible for credits and did not attempt to validate whether or not the accounts met all of the eligibility criteria for such credits. AT&T's review of those resale accounts, however, demonstrated that a significant percentage and, in some cases, all of the submissions for a specific promotion do not qualify for promotional credits. Further, dPi submitted requests under certain promotions that, on their face, were impossible for the request to qualify: existing customer accounts were submitted under promotions that were only available to new customers and those same new customers were also submitted under promotions that only applied to existing customers. In other words, the same account was submitted for mutually exclusive promotions.

Q. WHAT DO YOU MEAN BY AN ACCOUNT BEING SUBMITTED FOR MUTUALLY EXCLUSIVE PROMOTIONS?

A. dPi's claims include requests for credit in the same month for the same end user telephone number for both the Line Connection Charge Waiver promotion and the Secondary Service Charge Waiver promotion. As I discuss above, the LCCW applies only to new reacquired or win-over customers and the SCCW promotion applies only to existing customers. A review by AT&T of the credit submissions for a random month, January 2005, reveals that dPi

submitted requests for credit and attempted to "double-dip" by applying for both promotions such that ***all of the accounts*** submitted for credit under the SCCW promotion were also submitted for credit under the LCCW promotion credit request.

Q HAS AT&T EXPRESSED ITS CONCERNS TO DPI ABOUT THE HIGH NUMBER OF ACCOUNTS SUBMITTED FOR CREDIT THAT WERE FOUND TO BE INELIGIBLE?

A. Yes. AT&T has been in contact with dPi on numerous occasions about the large number of accounts submitted by dPi for credit that were determined by AT&T to not be in conformance with the qualifying criteria for AT&T's promotions and the reasons that the accounts were denied by AT&T for payment to dPi.

Q. HAVE PROCEEDINGS BEEN HELD IN ANY OTHER AT&T SOUTHEAST STATE TO RESOLVE IDENTICAL dPi COMPLAINTS? IF SO, WHAT WAS THE OUTCOME?

A. Yes. Hearings were held in North Carolina on March 1, 2006 in Docket No. P-55, Sub 1577. In that proceeding, dPi filed an essentially identical complaint to that filed by dPi in Florida. Just prior to the hearing, dPi narrowed the scope of its complaint to just the LCCW promotion. The Commission found in AT&T's favor on

all counts in its *Order Dismissing Complaint* [NCUC *Order Dismissing Complaint*, Docket No. P-55, Sub 1577, issued June 7, 2006, at p7]. In this Order, the North Carolina Utilities Commission ("NCUC") highlighted that AT&T and dPi had jointly agreed to methodology for determining the limits of any promotion in their voluntarily-negotiated Agreement:

On page 7 of its *Order Dismissing Complaint*, the NCUC referenced Attachment 1, Exhibit A of the Agreement (as provided in Exhibit PAT-1 to this testimony) and stated:

> The following language governs this Commission's interpretation of this promotion:
>
> > "Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly."
>
> Under the clear language of this provision, promotions are only available to the extent that end users would have qualified for the promotion if the promotion had been provided by BellSouth directly.
>
> NCUC *Order Dismissing Complaint*, Docket No. P-55, Sub 1577, issued June 7, 2006, at p7.

The NCUC further found that dPi end user accounts that only had the zero-charge usage blocks are not eligible for LCCW promotional credits because similarly situated BellSouth end users are not entitled to such credits. For the Commission's

convenience, a copy of the North Carolina Order is attached as exhibit PAT-4.

Q. WHAT IS THE CURRENT STATUS OF THIS CASE?

A. Following the NCUC's denial of dPi's Motion for Reconsideration and dPi's Motion for Emergency Relief (Temporary Restraining Order and Temporary Injunction) and/or Stay of Effective Date of the Commission's Order, dPi appealed the case. AT&T and the NCUC have separately moved for summary judgment.

Q. IN ITS FLORIDA COMPLAINT, DPI ALLEGES THAT AT&T ADMITTED ITS OBLIGATION TO ISSUE ADDITIONAL CREDITS to DPI. IS THAT AN ACCURATE STATEMENT?

A. I am not sure what dPi is referring to with this statement in the complaint. AT&T will issue credits to dPi, or any other qualifying CLEC, for customers that meet promotion eligibility criteria and will deny credit requests by dPi (or other CLECs) for customers that do not meet the promotion eligibility criteria.

Q. DPI ALSO ALLEGES IN ITS COMPLAINT THAT AT&T PAID SIMILAR CREDITS TO OTHER CLECS WITH ESSENTIALLY

IDENTICAL CLAIMS, BUT REFUSES TO ISSUE THE CREDITS TO DPI. HOW DO YOU RESPOND?

A. As I discussed above, AT&T previously trusted that, when a CLEC requested a promotional credit, the CLEC had already screened its end users to determine eligibility for the promotion for which it was asking for a credit. Prior to using a verification process, some CLECS were able to receive credits for which they were not entitled.

Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

A. Yes.

AT&T FLORIDA

REBUTTAL TESTIMONY OF PAM TIPTON

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

AUGUST 20, 2007

Q. HAVE YOU PREVIOUSLY FILED TESTIMONY IN THIS PROCEEDING?

A. Yes, I filed Direct Testimony on July 23, 2007.

Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?

A. My Rebuttal Testimony responds to portions of the Direct Testimony filed on July 23, 2007, by Brian Bolinger and Steve Watson on behalf of dPi Teleconnect, L.L.C. ("dPi").

Q. BEFORE GETTING INTO SPECIFICS OF MR. BOLINGER'S AND MR. WATSON'S TESTIMONY, ARE THERE ANY GENERAL COMMENTS YOU HAVE ABOUT DPI'S TESTIMONY?

A. Yes. Mr. Watson devotes the majority of his testimony to discussing matters that have nothing to do with the issues in this proceeding. Mr. Watson discusses at great length the process by which AT&T Florida ("AT&T") reviewed CLEC requests for promotional credits in the past.

This process is not at issue in this proceeding. dPi's complaint mentions nothing about the process by which AT&T reviewed CLECs' request for promotional credits. dPi's complaint centers on its claim that it did not receive promotional credit that it believes it is entitled to. (dPi Complaint, p. 3.) Thus, this Commission issued an *Order Establishing Procedure* that set forth two issues:

> (1) Is dPi entitled to credits for the AT&T Florida line connection charge waiver promotion when dPi orders free blocks on resale lines; and
>
> (2) Is dPi entitled to any other promotional resale credits from AT&T Florida?

Nowhere in these two issues is the process by which AT&T reviews CLECs' request for promotional credits mentioned.

The only issue that is before this Commission is whether dPi is entitled to credits for reselling certain AT&T promotions; more specifically, whether dPi's end users would have qualified for the specific promotion requested had they been an AT&T end user.

Moreover, Mr. Watson's testimony does not even relate to current conditions. Mr. Watson makes general references to events that occurred between 2003 and 2005. Many of Mr. Watson's comments relate to processes that, as I mentioned in my direct testimony, have not been utilized since that time. AT&T developed and instituted an

automated review process in 2006 so the process that Mr. Watson discusses in his testimony no longer exists.

Finally, it is important to note that this entire dispute is over credit requests that dPi claims are valid, but which, with a few exceptions, dPi no longer submits. For example, in June 2007, dPi only submitted 42 Line Connection Charge Waiver ("LCCW") promotional credit requests for service orders in the state of Florida and no requests for credits under the Secondary Service Charge Waiver ("SSCW") promotion or the Two Features for Free ("TFFF") promotion. (The TFFF promotion is no longer available.)

Q. ON PAGE 1, LINES 19-21, MR. BOLINGER STATES THAT AT&T "IS REQUIRED BY LAW TO MAKE AVAILABLE FOR RESALE ANY PROMOTIONS THAT BELLSOUTH MAKES AVAILABLE TO ITS CUSTOMERS" AND THAT THIS CASE ARISES "BECAUSE OF BELLSOUTH'S REFUSAL TO EXTEND ITS PROMOTIONAL PRICING TO DPI." ARE MR. BOLINGER'S STATEMENTS ACCURATE?

A. No. Based on the law and dPi's Interconnection Agreement with AT&T, AT&T is required to make available for resale any promotion to dPi that dPi's end user would qualify for ***if that same end user had been an AT&T end user.***

AT&T is not *refusing* to extend its promotional pricing to dPi. AT&T has

denied dPi's request for these particular promotional credits because dPi does not qualify for the promotion, specifically because dPi's end user customers do not qualify. When reselling promotions, a CLEC's end user customer must meet the same requirements as an AT&T retail end user customer in order to qualify for the promotion. dPi's end user customers did not meet these requirements, and therefore, dPi's requests to receive credit were denied.

Issue 1(a): Is dPi entitled to credits for the AT&T Florida line connection charge waiver promotion when dPi orders free blocks on resale lines?

(b): If so, in what amount?

Q. WHY DID AT&T DENY DPI'S REQUEST FOR PROMOTIONAL CREDITS UNDER THE LCCW PROMOTION?

A. It is an undisputed fact that the LCCW promotion has specific requirements that must be met in order for a customer to qualify for the promotion. One of the specific requirements of the LCCW promotion is that "the end user customer must purchase a minimum of basic local service and two Custom Calling or TouchStar® features." AT&T denied most of dPi's requests for credit for the LCCW promotion because the orders submitted by dPi did not satisfy this criterion.

Q. PLEASE EXPLAIN YOUR STATEMENT THAT DPI (OR ITS END USERS) DID NOT SATISFY THIS REQUIREMENT?

A. Most of the orders dPi submitted under the LCCW promotion appears to have been based on dPi's assumption that calling blocks (also known as billing blocks) are "features". However, calling blocks are not features. Calling blocks allow AT&T's end users to prevent the activation of certain features that have a per-use charge. Specifically, calling blocks prevent a caller from being able to use, and thus incur charges for using, certain features such as Call Return, Repeat Dialing and Call Tracing.

Q. WHAT IS THE DIFFERENCE BETWEEN A FEATURE AND A CALLING BLOCK?

A. A feature is an optional enhancement to a customer's basic service that the customer chooses to purchase at a set monthly rate. A calling block is a way to prevent a feature from being activated on a per call basis. A review of the tariff illustrates this distinction.

For ease of reference, attached as Exhibit PAT-5 is a copy of Section A.13.19.4 of AT&T Florida's GSST Tariff. This section refers to the Rates and Charges for TouchStar® Services. The first feature listed, Call Return, allows a customer to place a call to the telephone number associated with the most recent call received "at the touch of a button" and has a monthly recurring rate of $6.95 or a per activation charge of $1.25. If a customer chooses to subscribe to the service on a monthly

basis, and have unlimited use of Call Return, then they can purchase the feature for $6.95. If the customer chooses not to subscribe to the service, but periodically wants to activate their Call Return feature, all they have to do is dial *69 and a $1.25 will be charged to their telephone bill. The scenario of subscribing to a TouchStar® feature on a monthly or per activation basis is the same for Repeat Dialing and Call Tracing. Most telephone lines are equipped to allow the use of TouchStar® features without a customer actually having to subscribe on a monthly basis, which is why there is the per activation charge.

Alternatively, if a customer wants to ensure that these features are not able to be utilized on their telephone line and thus incur no additional charges, AT&T allows the customer to request a call block, free of charge, which prevents the activation of a feature. This blocking capability is described as "Denial of Per Activation" in Exhibit PAT-5. A customer must request the block be put in place.

Q. IF A NEW CUSTOMER COMES TO AT&T AND PURCHASES A SINGLE LINE AND REQUESTS TWO OR MORE OF THESE CALL BLOCKS ON THEIR TELEPHONE LINE, WOULD THAT CUSTOMER QUALIFY FOR THE LCCW PROMOTION?

A. No. Again, call blocks are not features and AT&T would not qualify its own customers for the LCCW promotion if they requested only these call blocks. The entire purpose of a sales promotion is to provide

customers with an incentive to purchase additional services at an additional price. The premise of offering promotions from any business's perspective is simple: encourage customers to purchase additional products or services that generate more revenue for the business and the business will give the customer a discount. In this case, AT&T waives the line connection charge.

It makes no sense to *encourage* the ordering of call blocks because the blocks do not generate any additional revenue. Again, call blocks are simply a mechanism that AT&T provides to customers *at no charge*, and which the customer uses to ensure that users of his/her telephone line do not activate any feature on a per call basis that would incur additional charges on the bill.

Q. WHAT WOULD A CUSTOMER NEED TO PURCHASE IN ORDER TO QUALIFY FOR THE LCCW PROMOTION?

A. First, the customer must be a new customer. Once meeting that requirement, the customer must purchase either a packaged local service such as Complete Choice or Preferred Pack or he/she must purchase a local line ***and*** two features – a feature that has unlimited use and a monthly recurring charge. For example, if a customer, who is initiating service with AT&T also subscribes to Call Return and Repeat Dialing, he/she would qualify for the LCCW promotion. That is, the new customer would order and pay for their local service plan plus an

additional $12.90 per month - $6.95 per month for Call Return and $5.95 per month for Repeat Dialing.

Q. DOES DPI SELL CALL BLOCKS TO ITS OWN CUSTOMERS?

A. No. dPi neither pays AT&T for call blocks nor charges its end user customers for call blocks. Since neither dPi nor its end user customers pay for call blocking, it is not a "purchased" feature. In the North Carolina proceeding on this same issue, Mr. Bolinger stated that dPi places these blocks on all dPi end user customers' lines to ensure that dPi's customers do not incur per activation charges on their accounts. Mr. Bolinger even stated that it is standard industry practice to put these call blocks in place in the prepaid industry and that many times the end user customer is not even aware that the blocks are in place. (North Carolina Hearing Transcript, p. 83-84.) Thus, dPi customers are not selecting call blocking themselves nor are they purchasing the blocks from dPi. Rather, the blocks are a way that dPi limits its customers' use of their telephone service to serve dPi's own business interests.

Despite the fact that dPi (and its customers) pays nothing for call blocks, dPi is seeking to use its placement of these blocks on its customer's lines to obtain additional credits (that it does not qualify for) beyond the resale discount for the line. Finally, not only does dPi not pay anything for the block, when it does receive a promotional credit, it does not pass the credit on to its customers. (North Carolina Hearing

Transcript, p. 64 and 67.) Thus, dPi's request for credit is just an attempt to receive a windfall by gaming the process.

Issue 2(a): Is dPi entitled to any other promotional resale credits from AT&T Florida?

(b): If so, in what amount?

Q. DID MR. BOLINGER OR MR. WATSON ADDRESS WHY THEY BELIEVED DPI SHOULD HAVE RECEIVED CREDITS RELATING TO THE SECONDARY SERVICE CHARGE WAIVER ("SCCW") PROMOTION OR THE TWO FEATURES FOR FREE ("TFFF") PROMOTION?

A. No. Unlike Issue 1, neither dPi witness offered any explanation for why dPi should receive credit for their invalid requests with respect to the SSCW promotion and the TFFF promotion. As I explained in my direct testimony, AT&T denied dPi's credit requests because dPi failed to meet the qualifications of the promotions at issue. With respect to the SSCW promotion, dPi submitted credit requests on service orders for new customers when one of the requirements for the SSCW promotion is that the customer must be an existing customer. With respect to the TFFF promotion, dPi submitted credit request for customers whose service no longer qualified for the TFFF either because the credit request was beyond the term of the promotion or the customer was an existing customer and the promotion only applies to new customers.

In addition, before going to hearing in North Carolina, dPi agreed to drop the SSCW promotion and TFFF promotion issues from the complaint proceeding in North Carolina because the issues surrounding those promotional credits were a small portion of dPi's complaint and dPi had been satisfied with AT&T's responsiveness in relation to those issues. Whether dPi will drop these issues in this proceeding is yet to be determined.

Q. ARE THERE ANY OTHER ISSUES YOU WOULD LIKE TO ADDRESS?

A. Yes. Considering that the majority of Mr. Watson's and Mr. Bolinger's testimony revolved around AT&T's prior review of dPi's promotional credit request, it is important for AT&T to clarify the record on several key points raised in their testimony.

First, Mr. Watson (page 5) and Mr. Bolinger (page 3) suggest that AT&T credited CLECs in an unfair manner during 2004. Nothing could be further from the truth. There are several facts that are missing in their statements that are relevant to their assertions.

In August and September 2004, Lost Key began submitting thousands of promotional credit requests for several different CLECs it represented. These requests covered a six-month to a year backlog of CLEC service orders. AT&T was in the process of working through the

voluminous number of requests when Mr. Watson contacted AT&T and requested AT&T to prioritize Budget Phone's credit request and process it as soon as possible. Lost Key's operations had been severely damaged as a result of Hurricane Ivan in September 2004 and Mr. Watson, who is compensated on a percentage basis of how much money he recovers for his clients (*see* NC Hearing Transcript, p. 50), needed his commission fee in order to continue his business operations.

So in September 2004, AT&T, assuming that Budget Phone's requests were valid and qualified promotional credit requests, credited Budget Phone almost 100% of the credit Budget Phone applied for. Shortly after issuing the credit, AT&T realized that Budget Phone had received credit for promotions that it did not qualify for, and that many of the promotions that had been submitted by Lost Key on behalf of its CLEC clients during the August and September 2004 timeframe also did not meet the qualifications of the promotions as submitted. AT&T immediately suspended granting credits to *all* CLECs and began reviewing the requests for promotional credits to ensure that the credit request met the terms of the promotion.

AT&T's only misstep during this time period is that it trusted Lost Key and the CLECs it represented to submit valid promotional credits for which their end users actually qualified. Unfortunately, CLECs, including those CLECs represented by Mr. Watson, took advantage of

the system and filed requests for which they did not qualify. At this point, AT&T concluded that it needed to develop a verification system to ensure that proper requests were granted and improper requests were denied.

Q. DID AT&T DEVELOP SUCH A VALIDATION PROCESS?

A. Yes. During the September 2004 though February 2005 timeframe, AT&T developed a standard methodology of how to sample the data the CLECs had submitted in order to process the thousands of credit requests that had been submitted by Lost Key in August and September 2004. AT&T implemented the sampling process in March 2005 and began issuing credits to CLECs based upon the results of the sampling in April 2005. The process AT&T developed was applied uniformly to all CLECs and any claim or implication of inconsistency is false. Mr. Watson should be aware of this considering that his clients were treated in accordance with this methodology.

Recently, AT&T undertook an additional review to ensure the validity of the sampling process that was used prior to March 2006, and specifically to validate AT&T's handling of dPi's 2005 promotional credit requests. As discussed in my direct testimony, AT&T reviewed all of dPi's service orders that had not been included as part of the original sample, combined the results of those "not initially sampled" with the "initially sampled" requests and concluded that AT&T had actually over-

credited dPi.

Q. HAS AT&T UNDERTAKEN ANY FURTHER REVIEWS?

A. Yes. In order to ensure that AT&T has processed dPi's credit requests properly, AT&T has undertaken, and just completed, a review of dPi's January thru March 2006 credit requests as well as dPi's 2004 LCCW promotional credit requests.

Q. PLEASE PROVIDE A SUMMARY OF THE RESULTS FOR THE JANUARY THROUGH MARCH 2006 DPI PROMOTIONAL CREDIT REQUESTS.

A. Based upon the same 100% validation methodology used to analyze the 2005 credit requests, AT&T reviewed all of dPi's January through March 2006 service orders that had not been included in the original sample and combined the results of this review with the results of the initial sample.

Similar to the results from the 2005 validation process that I discussed in my direct testimony, the results for January through March 2006 validated the outcome of AT&T's initial sample. When the data from AT&T's recent review was combined with the data from AT&T's initial sample, 67% of dPi's requested credit for January through March 2006 did not meet the qualifications for the applicable promotion. Based on

AT&T's initial sample, AT&T only denied 64% of dPi's promotional credit request.

Q. WHAT WERE THE RESULTS FOR THE SPECIFIC PROMOTIONS AT ISSUE FOR THE JANUARY THROUGH MARCH 2006 TIMEFRAME?

A. With respect to the LCCW promotion, based upon AT&T's initial sample, AT&T denied 71% of dPi's promotional credit requests, but after completing the 100% validation, AT&T determined that 74% of dPi's promotional credit requests failed to meet the qualifications for the LCCW promotion.

With respect to the SSCW promotion, AT&T's denial rate for both the initial sample and the 100% validation was 88%.

With respect to the TFFF promotion, AT&T's initial sample denial rate was 8%. After completing the 100% validation review, AT&T determined that the denial rate should have been 6%. Thus, in this one instance, AT&T denied dPi $15.21 for which dPi qualified.

Q. WHAT ABOUT THE RESULTS FROM THE 2004 VALIDATION REVIEW?

A. Using the same methodology, AT&T just completed a 100% validation review of dPi's 2004 LCCW promotional credit requests. Based upon

AT&T's initial sample, AT&T denied 52% of dPi's promotional credit requests. As a result of the 100% validation, AT&T determined that 71% of dPi's promotional credit requests failed to meet the qualifications for the LCCW promotion.

Q. DID AT&T PERFORM THE 100% VALIDATION PROCESS ON THE 2004 SSCW PROMOTIONAL CREDIT REQUESTS OR THE TFFF PROMOTIONAL CREDIT REQUESTS?

A. No. AT&T did not perform its 100% validation process on either dPi's SSCW promotional credit requests or dPi's TFFF promotional credit requests because AT&T initially granted dPi a 100% credit for these requests in 2004.

Q. BASED ON THE VALIDATION RESULTS FROM JANUARY 2004 THOUGH MARCH 2006, ARE THERE ANY CONCLUSIONS TO BE DRAWN.

A. Yes. It is clear from the results that dPi was granted more credit requests than it qualified for. From the multitude of results provided, only once during the time period under review (January 2004 through March 2006) did AT&T's sampling process create a result that favored AT&T over dPi and that result was only a $15.21 error. In every other instance, AT&T either granted dPi exactly what it deserved to be credited or, in some cases, granted credits to dPi for which it did not

actually qualify. Thus, while the sampling process may not have been perfect, the complete review of dPi's credit requests reveals that with one small exception, every error was in dPi's favor.

Also, it is important to recognize that the process AT&T just validated is the not the process that AT&T is currently using. AT&T developed and has implemented an automated process that reviews 100% of a CLEC's promotional credit requests

Q. DO YOU HAVE ANY CONCLUDING REMARKS?

A. Yes. Mr. Watson and Mr. Bolinger attempt to obscure the issues and the facts in this case. This case is not about the process AT&T follows to issue promotional credits to CLECs. The issue is whether dPi is entitled to credits under certain promotions. The answer to that question for the majority of dPi's promotional credit requests, and for all of the requests AT&T denied, is "no". Most of dPi's promotional credit requests did not meet the criteria of the promotion in question and therefore, dPi is not entitled to these credits. AT&T's resale obligation requires that it treat dPi as it treats its own retail end user customers. AT&T has done that. When dPi met the requirements of a particular promotion, AT&T granted dPi the credits it requested. When dPi (and its customers) did not qualify for a promotional credit, AT&T properly denied dPi's request.

Q. DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY?

A. Yes.

AT&T FLORIDA

SUPPLEMENTAL REBUTTAL TESTIMONY OF PAM TIPTON

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

SEPTEMBER 25, 2007

Q. HAVE YOU PREVIOUSLY FILED TESTIMONY IN THIS PROCEEDING?

A. Yes, I filed Direct Testimony on July 23, 2007 and Rebuttal Testimony on August 20, 2007.

Q. WHAT IS THE PURPOSE OF YOUR SUPPLEMENTAL REBUTTAL TO THE TESTIMONIES OF DPI'S WITNESSES?

A. My Supplemental Rebuttal Testimony responds to portions of the Amended Direct Testimony and Amended Rebuttal Testimony of Brian Bolinger and the Amended Rebuttal Testimony of Steve Watson, filed on September 14, 2007, on behalf of dPi Teleconnect, L.L.C. ("dPi").

Q. IN GENERAL, WHAT DO YOU ADDRESS?

A. In previous rebuttal testimony, Mr. Bolinger and Mr. Watson said that they would amend their respective testimonies to include the amounts at issue and the reasons for the denials. They have now done so.

However, they also each filed additional testimony on other matters. My testimony is to address these other, newly introduced areas.

Q. DID MR. BOLINGER ADD ANYTHING IN HIS AMENDED DIRECT TESTIMONY TO WHICH YOU WISH TO RESPOND?

A. Yes. The changes Mr. Bolinger made to his direct testimony primarily consisted of adding two exhibits, (dPi FL-2 and FL-5), both of which were in dPi's possession prior to the filing of its direct testimony on July 23, 2007. Specifically, Mr. Bolinger testified in his prior testimony that "on numerous occasions over this period, BellSouth's employees promised me that these payments would be forthcoming" (amended direct testimony, page 3, lines 17-18). In his latest testimony, Mr. Bolinger added "*See* dPi's Exhibit FL-5, copies of email communications between the parties on this subject." However, these emails do not support Mr. Bolinger's claim. Specifically, there is no email in which AT&T says that it will credit *all* of dPi's credit requests. In fact, the emails in Exhibit FL-5 support my prior testimony that Lost Key had submitted thousands of promotional credit requests and it was taking AT&T Florida an extended period of time to validate all of the submitted promotional credit requests. The exhibit shows that AT&T Florida was in contact with Lost Key in October 2004, February 2005 and April 2005 and that AT&T Florida had specifically told Lost Key that it would take time to process the volume of requests Lost Key had submitted. No where in the exhibit does it show that AT&T Florida told

Lost Key or dPi that it would be crediting all of dPi's promotional credit requests.

Q. ARE MR. BOLINGER'S (ON PAGES 3, LINE 24 THROUGH PAGE 4, LINE 5) AND MR. WATSON'S (ON PAGE 7, LINES 9-16)) DESCRIPTIONS OF LOST KEY'S INVOLVEMENT IN DEVELOPING AT&T'S APPROVAL PROCESS ACCURATE?

A. No. dPi played no role in developing AT&T's approval process. Also, at no time did Lost Key submit *test batches* of promotional credit requests that were approved. In fact, there were never any test batches sent by Lost Key. The only thing that Lost Key asked AT&T to review was the format of how it intended to submit promotional credit requests. It was this ***form*** that AT&T evaluated and agreed would satisfy the submission process. Lost Key then simply submitted thousands of promotion credit requests within a 60-day period and inundated AT&T with these requests. Never during this time frame did Lost Key submit "small batches" of requests to AT&T in order to determine if the orders qualified for the LCCW (or any other) promotion.

Q. HOW DO YOU RESPOND TO MR. BOLINGER'S (PAGE 4 LINES 4-5) AND MR. WATSON'S (PAGE 7, LINES 9-16) CONTENTIONS IN THEIR RESPECTIVE AMENDED REBUTTAL TESTIMONIES THAT OTHER CLECS RECEIVED CREDITS FOR REQUESTS LIKE THOSE SUBMITTED BY DPI?

A. Mr. Bolinger and Mr. Watson both argue, in effect, that because one CLEC received invalid credits that it was not entitled to that dPi should also receive credits for similar invalid requests. It's similar to a person standing in line at a soft drink machine, who watches another person put a dollar in the machine, then get his drink plus $100.00 in quarters as change. It would be ridiculous for the person waiting his turn to argue that he, too, is entitled to $100.00, but this is analogous to dPi's position. When dPi submitted valid requests, those credit requests were paid. dPi has no entitlement to a windfall, just because some other CLEC may have had credit requests paid before AT&T discovered that they were invalid.

The fact is that most of dPi's promotional credit requests do not qualify for the promotion at issue and AT&T has the right to deny such requests. dPi has submitted invalid requests and should pay AT&T the outstanding balances that it owes. dPi's "unfairness" argument has no merit.

Q. DOES THIS CONCLUDE YOUR SUPPLEMENTAL REBUTTAL TESTIMONY?

A. Yes.

BY MR. CARVER:

Q Ms. Tipton, could you please summarize your testimony.

A Yes. And I apologize in advance because a lot of this we have heard a lot about this morning, but I would like to provide a summary to you.

ILECs are obligated to make their retail offerings available to CLECs for resale at Commission-prescribed discounts. And pursuant to the interconnection agreement between AT&T and dPi, where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by AT&T directly.

As you heard in testimony this morning and this afternoon, the dispute is about the promotional credits available for resale under the parties' interconnection agreement. And what it really boils down to is which of dPi's accounts actually qualify for those promotional credits.

As you've also heard a little bit about earlier today, there are three promotions at issue in this complaint and I'd like to describe them briefly.

The Line Connection Charge Waiver promotion is available only to a reacquisition or winover customer and it requires that the customer purchase a basic service and at least two features. This promotion, as we've heard, is the

lion's share of what's at stake in this particular complaint.

Second is the 1FR plus two features for free. This is also only available to reacquisition or winover customers. And it's when a customer purchases basic service, they can get two features for free for up to 12 months.

And then third is the Secondary Service Charge Waiver which is only available to existing customers, and it applies when certain changes are made to that existing customer account.

For the Line Connection Charge Waiver promotion, dPi alleges that the blocking or the restriction of certain feature capabilities for which there is no charge somehow counts as a purchased feature under AT&T's promotion. We've heard a lot about what the differences are between a feature and a block, and I'll make my attempt to bring a little bit more clarity, but I really think there's been too much focus on the difference between feature and block. It's really about what's been purchased.

Generally speaking, a feature creates functionality. So Mr. Carver this morning referenced the Call Return, which is *69, which creates the functionality of returning a call that was just missed. In this complaint the blocks that are in question are considered a denial per use of a feature.

Well, let's spend a minute talking about promotions and how all this fits together. The whole idea of a promotion

is to entice customers to purchase more services that generate more revenues. AT&T's consumer promotions typically provide customers an incentive to purchase additional services that are revenue producing services in exchange for a discount.

Despite the fact that AT&T's Line Connection Charge Waiver promotion requires the purchase of basic service and at least two features, dPi's position is that the free blocks or denial per use that it places on practically every customer request somehow qualifies. These are not features that have been purchased, thus they do not qualify for the Line Connection Charge Waiver promotion and cannot be permitted to qualify for the request for credit that dPi seeks.

This morning you also heard some testimony from Mr. Bolinger and Mr. Watson, and unfortunately I need to say that they have in my opinion grossly misrepresented both the timeline and the facts associated with how BellSouth or AT&T has processed and granted their requests. This is explained in my rebuttal testimony. And as we go through the cross-examination, I will try to set the record straight on some of that.

But more importantly is the intent behind our actions. And in 2004 I want to be very clear that there was no process in place at all to review and audit requests that came in from CLECs regardless of who it was from. And any representation that that took place prior to March of 2005 is

erroneous. It's unfortunate that we did not have a business process and in hindsight it probably was not a very good business decision, but the fact is it didn't exist. And when a very large, significant submission was made in August of 2004, it frankly raised a red flag: Are we following the appropriate steps as a business to scrutinize that these are valid? And it took some time and albeit perhaps too much time to develop the right process to ensure that we were providing service at parity to our CLEC customers as we were providing to our retail customers. And I'll get into more of that as the cross-examination goes, but I felt it was very important to set the record straight there.

That concludes my summary. Thank you.

MR. CARVER: The witness is available for cross-examination.

COMMISSIONER McMURRIAN: Commissioner Argenziano.

COMMISSIONER ARGENZIANO: I have a few questions, if it's the right time.

COMMISSIONER McMURRIAN: Sure.

COMMISSIONER ARGENZIANO: And there may be some more as we go along.

Thank you. I appreciate that, Ms. Tipton. Let me ask you this, let me go back to features and the blocking.

THE WITNESS: Uh-huh.

COMMISSIONER ARGENZIANO: Okay. Is a feature a

blocking? Is that the same, one and the same or not?

THE WITNESS: Well, earlier we looked at pages from the tariff, and what I would describe to you are the names of the actual features are the items on the tariff pages that have a capitalized letter next to them. So I don't recall if you've still got the tariff pages that were handed out to you.

COMMISSIONER ARGENZIANO: Unfortunately I have tariff pages for like many, many different years.

THE WITNESS: For days?

COMMISSIONER ARGENZIANO: So maybe the ones that apply to the time that dPi was utilizing whatever language was on at that time that they felt that they were due the promotion benefit.

THE WITNESS: Yes. Attached to my direct testimony as PAT-2 are the tariff pages as they were in effect as of the day when my testimony was filed, which was July of 2007, and that time period is certainly covered in this complaint. Now what you'll notice and will perhaps help clarify some questions first before I answer you directly is in the upper right-hand column of every tariff page is an effective date.

COMMISSIONER ARGENZIANO: Right.

THE WITNESS: And you'll see a different date per page. And that's because language might be changed from time to time, features or language might be added or deleted. And typically when there is a change filed, there's an action code

to the right that indicates. Unfortunately I don't know what all those mean. But I do recall -- I think C might mean change, but I don't know any of the others. So what's attached to my testimony reflects what was in effect as of July 2007. So if you will --

COMMISSIONER ARGENZIANO: Okay. But may I interrupt here?

THE WITNESS: Yes.

COMMISSIONER ARGENZIANO: As of 2007. But wasn't the time frame that dPi is talking about back in 2004? So then what's the relevancy of you giving me the, the 2007?

THE WITNESS: Okay. And actually -- sorry, I gave you the wrong reference. PAT-2 is the promotional pages. PAT-5 is actually the TouchStar features section, which directly gets at your earlier question.

COMMISSIONER ARGENZIANO: Okay. And if you would tell me your answer to that question: Is a block a feature?

THE WITNESS: It depends. So if you look under --

COMMISSIONER ARGENZIANO: I'm not a lawyer.

THE WITNESS: Yeah.

COMMISSIONER ARGENZIANO: So to me legalese doesn't go. It depends on -- and I don't mean it that way. I just, I don't -- what I need is a real definitive answer.

THE WITNESS: Okay. If you'll turn with me to Page -- if you have my exhibit, that's probably the easiest way

to refer you. It's my Exhibit PAT-5. And at the bottom right-hand corner it says Page X of X. And if you'll go to Page 4 of 15. Excuse me.

COMMISSIONER ARGENZIANO: I'm probably on the wrong page here. PAT -- hang on one second. I am on the wrong one. Okay. And what page again, please?

THE WITNESS: Page 4 --

COMMISSIONER ARGENZIANO: 4 of 15.

THE WITNESS: -- of 15.

COMMISSIONER ARGENZIANO: Okay. I need glasses for this.

THE WITNESS: Oh, okay. Yeah. It is kind of small.

COMMISSIONER ARGENZIANO: Go ahead.

THE WITNESS: The alpha, capital E, Call Block, that is the name of an actual feature called Call Block. And then underneath it you'll see it describes this feature, provides the customer the ability to prevent incoming calls from up to six different telephone numbers. So in this case the item referenced at capital E is in fact a feature that is named Call Block. However, what is at issue in this complaint, if you'll permit me to use this term, we've, we've, kind of all of us, AT&T, dPi as well, use the slang term "block" because it is something that prevents something from happening. So if you block the doorway, you're preventing someone from going through the door. But you won't see the term "block" used in this

tariff in terms of the Call Return feature, which is one of the features that's really at issue in this case.

So you heard Mr. Bolinger refer to the HBR, the BRD, the HBC USOCs. Those are actually denials per use of an actual feature. They are not in and of themselves features. So if you'll turn back with me to Page --

COMMISSIONER ARGENZIANO: Go ahead.

THE WITNESS: -- Page 1 of 15 of that same exhibit.

COMMISSIONER ARGENZIANO: Uh-huh.

THE WITNESS: You'll see the capital letter A. Call Return is the name of the feature. And you'll see there it says, "This feature enables a customer to place a call to the telephone number associated with the most recent call received." So the name of the feature here is called Call Return.

Now I'm sorry to take you all the way through my exhibit, but then if you'll now flip with me to Page 12, actually Page 11 of 15, this takes you to the rates and charges section associated with each of the features. So you'll see at the bottom of the page again capital letter A for residential and then number one is Call Return. That's the name of the feature.

Underneath that is a small letter a that begins describing the rates and charges associated with the feature called Call Return. And you'll have to turn to the next page

to see the small letter c where the denial of per activation is listed.

COMMISSIONER ARGENZIANO: Okay. Can I ask you a question?

THE WITNESS: Uh-huh.

COMMISSIONER ARGENZIANO: Go back to 11 of 15 under A.

THE WITNESS: Uh-huh. Under A.

COMMISSIONER ARGENZIANO: Number 8 under Calling Number Delivery Blocking. Isn't that considered a TouchStar service?

THE WITNESS: Calling Number Delivery Blocking. I'm sorry. On which page?

COMMISSIONER ARGENZIANO: 11 of 15.

THE WITNESS: Oh, up under 13.19.3; right?

COMMISSIONER ARGENZIANO: Right. Isn't Call Blocking just considered a feature?

THE WITNESS: That number nine is what you're referring to?

COMMISSIONER ARGENZIANO: Yeah. Eight and nine and --

THE WITNESS: Eight and nine. Okay. Eight and nine are just like the one I pointed out to you earlier that is like Call Block. Yes, that is also a feature.

COMMISSIONER ARGENZIANO: Okay. What is the

difference in your opinion of what dPi is telling me is a Call Blocking, is a feature, which they believe enables them to benefit from the promotion? I can't, I don't hear -- I hear -- I'm not sure what the difference is. To me if Call Blocking is a feature, well, then maybe they are right, and I'm trying to get from you why they're not.

THE WITNESS: Right. And at the very beginning of my, or in the middle, I guess, of my summary I said, I believe this, that there's been so much focus on the definition of feature versus the block, and we've used the term "block" in slang terms. What we really should have been calling it is denial per use.

COMMISSIONER ARGENZIANO: Okay.

THE WITNESS: That being said, what is at issue is whether features were purchased. And when you purchase something, you pay for it.

COMMISSIONER ARGENZIANO: But now -- Madam Chair, if I may. But going back to the change in tariff as indicated that there was a ten-day, we understand there's a mistake and we removed some language that said that the TouchStar features were included. So if it was just as you say, then why remove the language if it meant just purchasing? What I'm trying to figure out is if that tariff within that ten days had the language of TouchStar features but then was also indicated to dPi or whoever the gentleman was, I'm sorry, that this was an

error, then for that ten days wouldn't dPi be allowed those promotions because of that language that was in there as TouchStar features?

THE WITNESS: Yeah. And unfortunately --

COMMISSIONER ARGENZIANO: But just ten days.

THE WITNESS: Yeah. I didn't have Mr. Watson's testimony before me while he was testifying, so I'm going from recollection. And if someone would like to show me specifically what exhibit -- what I recall was being discussed was a screen shot from our website, not a tariff.

COMMISSIONER ARGENZIANO: No. There's a tariff in my hand that indicated -- and I believe, and somebody needs to correct me if I'm wrong, that that was corrected within ten days on that tariff. Madam Chair.

MR. CARVER: The discussion was about a screen shot, which was FL-3. That was not a tariff. That was a promotion.

COMMISSIONER ARGENZIANO: Okay.

MR. CARVER: And may I take a copy of it to the witness?

COMMISSIONER ARGENZIANO: But also wasn't there something on the tariff that was corrected?

MR. MALISH: I think I have it here.

COMMISSIONER ARGENZIANO: From December 26th, 2004, that originally had TouchStar features included and then was changed on the 26th of 2004 to say that, let's see,

PreferredPack service or basic service and two features will be waived instead of TouchStar features? Is that correct? Indicating to me that the company realized there was a mistake.

MR. CARVER: I'm not familiar with that. The witness may know the answer.

THE WITNESS: Yeah. What I thought was being referenced was an exhibit to Mr. Watson's testimony. And if you don't mind, Mr. Malish, would you please scoot the page over so that that longer column of text -- go to the very bottom of that page.

COMMISSIONER McMURRIAN: If it helps any, and it may just muddy it more, there were two different exhibits under Mr. Watson's testimony. One was a tariff. It was dPi FL-2 was a copy of the tariff, a part of the tariff. And dPi FL-3 was the other part, was the Web site that he was referencing. I don't know if that helps, Commissioner, but --

MR. CARVER: May I show her the exhibit?

COMMISSIONER McMURRIAN: Sure.

THE WITNESS: And so, Mr. Malish, since you've got it up on the screen, do you mind moving the, sliding the paper upwards so that you can see the bottom of the long text? And do you mind zooming in on that text at the very bottom, the part that begins "The customer must switch their local service." Thank you.

And this bullet that I'm referring to says, "The

customer must switch their local service to BellSouth and purchase any one of the following: BellSouth Complete Choice plan, BellSouth PreferredPack plan or BellSouth basic service and two custom calling or TouchStar service local features."

So the tariff page does in fact reference custom calling and TouchStar features. So I just wanted to be clear it wasn't that the tariff page didn't reference TouchStar features.

COMMISSIONER ARGENZIANO: Okay. That's from 12/26/04. I believe that dPi had testified before that there was a prior tariff or there was an additional tariff that then removed the TouchStar. And then if you can elaborate again on the promotion that was -- I'm trying to figure out where the correction was made, if it was made on the tariff and the promotion and what time frame that was.

THE WITNESS: It's my understanding that the mistake was made on our website, not on the tariff. That there was a website listing -- generally our website will have general information about what was available at the time throughout the nine BellSouth states.

COMMISSIONER ARGENZIANO: Okay. And if I can, if it was a mistake on the website, what was the differences between the tariff at that time and the website?

THE WITNESS: My understanding is the tariff referenced two features, the Web site referenced one.

COMMISSIONER ARGENZIANO: And did the tariff at that time indicate the TouchStar?

THE WITNESS: Yes.

COMMISSIONER ARGENZIANO: Okay. Now we get back to that. The TouchStar then, you're saying that TouchStar does not include the Call Blocking --

THE WITNESS: Yeah. Let me see if I can --

COMMISSIONER ARGENZIANO: -- as a feature?

THE WITNESS: No.

COMMISSIONER ARGENZIANO: I'm sorry. I'm trying to really get it clear in my mind.

THE WITNESS: That's okay. No. I understand. I understand. I mean, you know, we've all -- some of us have been in telecom an awfully long time. And if you haven't, these tariffs are just gibberish, and actually they're gibberish to some of us who have been in telecom for a long time.

If I can take you back to PAT-5, which is the section in the tariff which describes the TouchStar features.

COMMISSIONER ARGENZIANO: Which page?

THE WITNESS: It was my entire Exhibit PAT-5.

COMMISSIONER ARGENZIANO: Okay. Uh-huh.

THE WITNESS: And the way that our tariff is generally set up, it will have a section which provides the definition of the feature, the service offerings to speak in

generic terms. Okay? In this particular section the definitions of the service offerings says definitions of feature offerings, and that's at A13.

COMMISSIONER ARGENZIANO: I've got it.

THE WITNESS: Okay. So then everything, every item that you see with a capital Alpha next to it is the service name for our features that are considered TouchStar features under this particular tariff. So if it has a capital letter, you can call it a feature under this tariff. So that's kind of step one.

COMMISSIONER ARGENZIANO: If it has a capital letter.

THE WITNESS: Yeah. So A is Call Return. And then you turn the page and you'll see Section A continues onto the next page, and then you'll see B, capital B. The next feature is called Repeat Dialing and that's the name of a feature. And then the next page you'll see the capital C, and that would be Call Selector. And I won't keep going, but you get the idea.

COMMISSIONER ARGENZIANO: But now let me ask you, if I may, on the AT&T Complete Choice plan you list as a feature Call Blocking.

THE WITNESS: Uh-huh.

COMMISSIONER ARGENZIANO: Or Anonymous Call Blocking. And is -- I mean, I would take that as a feature. And then looking back at your definitions of feature offerings, I have to read through the whole thing to understand.

THE WITNESS: Yeah. I mean, there are certainly features in the tariff that have the word "blocking" as a part of their service name because part of what that feature does is to create a block. Now what's at issue in this particular complaint is simply whether there was a purchase of features. And AT&T has considered the purchase of a feature to contemplate that a charge was paid. That when a service order came in to initiate the service, there was a code on that request that said I'm requesting this service that I intend to pay for on a monthly recurring basis. That's called a subscription. So they're subscribing or purchasing that particular service. And the way that our promotions have been designed contemplates that these, that the features that qualify under the promotion have a charge associated with them.

We are obligated under, I believe, Florida Statute, but I'm sure it's under Commission rules that we cannot offer our services below cost. So I'm actually pretty certain that staff is familiar -- we have to be ready any time we offer a promotion to provide the evidence that this promotion is not being offered below cost. So there's always a cost analysis that's performed associated with every promotion. And our promotions are designed, this Line Connection Charge Waiver promotion at issue is designed with a clear contemplation that the features are, number one, purchased and that they have a charge associated with them.

COMMISSIONER ARGENZIANO: Okay. And my last question is, so then the error, if there was one made, was on the website.

THE WITNESS: Yes.

COMMISSIONER ARGENZIANO: But you do not feel there was an error in the tariff --

THE WITNESS: No.

COMMISSIONER ARGENZIANO: -- or the promotion itself. Well, the promotion on the website, there was an error, but not on the tariff.

THE WITNESS: That's correct.

COMMISSIONER ARGENZIANO: The tariff you're saying basically tells you that's not part of the features that we have in this promotion.

THE WITNESS: That's correct. And just to clarify, I mean, there have been occasions over the past however many years where a slightly different version of a promotion might run in one state versus another state. And I can't really address the reasons for that, but they could be different.

COMMISSIONER ARGENZIANO: Right. Okay. Thank you.

COMMISSIONER McMURRIAN: Commissioner Skop.

COMMISSIONER SKOP: Thank you, Madam Chair.

Ms. Tipton, I have some questions along the same lines of Commissioner Argenziano. I thought she raised some excellent points.

Starting with Page 1 of -- and I just want to go through this again briefly to clarify my thoughts to make sure I understand the scope of your testimony. But under PAT-5, Page 1, under the first description of TouchStar service it defines what TouchStar service is.

Moving to -- and I think the example that you used on Page 2 was Call Return as one of the features that you can subscribe to for purchase. And correct me if I'm wrong. I don't want to put words in your mouth.

THE WITNESS: Yes. That's correct.

COMMISSIONER SKOP: And at the bottom of that feature it talks about something where this usage option can be restricted at the customer's request at no charge. And I think -- or if I can understand correctly, I think part of the problem here is the term "block" --

THE WITNESS: Yes.

COMMISSIONER SKOP: -- is being used interchangeably for two different things to the extent that, one, it's not really a block in the instance that I just stated but more of a restriction or a denial of the feature or use of the feature or you're denied access to use the feature. Is that --

THE WITNESS: That's correct.

COMMISSIONER SKOP: Okay. And then moving on to Page 4 where you use the feature known as Call Block, that's used in a different context. That's used as a feature, I

think, available for purchase, as a subscription; is that correct?

THE WITNESS: That is correct.

COMMISSIONER SKOP: Okay. And then moving on, I think, to Page 12 where the, that Call Block feature is identified in terms of the rates under line item A(5), that actually shows the rate that a consumer would have to pay per line for that feature; is that correct?

THE WITNESS: That's correct.

COMMISSIONER SKOP: Okay. And then moving back to the prior page on Page 11, I think Commissioner Argenziano raised an excellent point on this one. Because I actually had it highlighted here earlier in the day because I was trying to figure this out myself. Because, again, I think part of the issue is blocking is used loosely, interchangeably for two different contexts and that causes confusion, at least on my part.

But under line item eight where it says Call Number Delivery Blocking, if you read all of that, that, that's typically not available to any given customer, I think. It's more for domestic violence. There has to be some prerequisite to go with that like domestic violence or private domestic abuse and law enforcement like to protect -- like if I were a law enforcement officer, you know, I'd want to keep my number private or something like that, or if I were a domestic abuse

victim, I might be able to protect my number that way. So -- or as a Commissioner, yeah. I have enemies. (Laughter.) So I just wanted to kind of clarify that point.

Because to me I looked at that as, okay, is that a feature? And I think at first look it's kind of misleading because, at least I was misled because I was like, "Oh, okay. Yeah. This is simple. I understand it. It kind of supports dPi's argument." But then upon a further reading I was kind of like, "Well, does that really mean a feature in the sense that it's available to everyone?"

So moving on from that, the only other question that I had for you, you mentioned that there was a mistake on the website. And I need to clarify in my mind, because dPi raised a good point, I think Commissioner Argenziano raised an excellent point, is that, you know, if there's an ambiguity there and it's for a finite period of time until something gets corrected, then, you know, maybe the tie goes to the runner or something.

But I'm looking at Page, I think, 2 because this was the one I was familiar with and I think it was used in the dPi example. If you look on Page 2 for the Call Return feature.

COMMISSIONER ARGENZIANO: Of PAT-5?

COMMISSIONER SKOP: PAT-5. Yes, ma'am. And then move back to the rates for that feature, which I think began on Page 11, which is the, at the bottom there for Call Return, the

monthly rate is $6.95 and that's for the feature. But if you flip the page and go to Page 12 under line item (c), denial per activation, there's no charge, which is consistent with what we read on Page 2.

But what concerns me is the footnote because the footnote speaks to features. And so, again, loose language kind of makes things even more confusing. But I just think that, you know, you mentioned that the mistake was on the website. But how would you explain perhaps the features used in context of something that's not a feature? Because, I mean, denial of per activation, I mean, is arguable because, again, that's like a blocking that's being used synonymously for something else or interchangeably for something that's really a denial or restriction maybe. I don't know. It depends on whose side you're, you're buying into here. But when you look at the footnote, then it talks about a feature. So it becomes like a circular argument, which, you know, again, we're dealing with $68,000 and you'd hope that people would be able to resolve this. But, you know, it's left to us to resolve, so I'm trying to work my way through the process.

And it does seem that in places, you know, you can argue in support of certain arguments and other arguments, so those kind of fail because of ambiguities. So, again, I'm trying to work myself through this. So if you could just explain that. Because I think we've kind of -- at least you've

described that the word "block" can be used interchangeably or is used interchangeably. And, again, and I'm babbling, but the feature part on that footnote, I need some clarification on that, please.

THE WITNESS: Okay. Sure. I'll first start by saying that I think there certainly is some ambiguity in the tariff, and that's always, it's been an issue as long as I've been with the company, which has been 20 years. And the folks that write the tariffs are not necessarily the ones that design the promotions. So the best way for me to answer -- well, first of all, I've actually asked this question of the folks on the retail side of the house. I'm on the wholesale side of the business and so my customers are CLECs and interchange carriers and wireless carriers.

And so the retail folks, this is their tariff. And when I asked them about this, the response I got from the tariff person was, "Oh, well, that footnote was really referring to the actual feature." And I said, "Well, you've got to admit it's a little misleading."

And the tariff writers, again, are not the people writing the promotion. The people writing the promotion are marketing people. And when they see, they're talking about a feature, they're talking about something that's available for purchase. And so I'm not sure that I can clearly answer, you know, I'm not sure that I can clearly say that you're right or

you're wrong. What I can tell you is the intent behind the promotion itself, the way that it's defined internally, and the support that has gone into the cost analysis, if you will, about what the feature intends to have available.

COMMISSIONER SKOP: And thank you. And I appreciate you addressing that head-on instead of being evasive. I mean, it was -- again, I just think that's a good thing to address that and have that candor.

The only other question I had, and I think my colleague Commissioner Argenziano has a follow-up, but on the PAT-1, Page, Page 1 of 1, the footnote attachment that we were handed earlier that turns about a footnote. And Chairman Carter, he's not with us today, but he likes to talk about the famous legal footnotes, how they come back to haunt us. But this footnote here, Footnote 2, "Where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly."

I need to know two things on that footnote. First and foremost, I need your interpretation of the footnote. Is that to mean that the promotion has to flow down to the end user, like the intent behind that footnote? But, secondly, when was that footnote put in there? Because I think that's also instructive to the things we need to sort out. Because if this was a remedial footnote, then, you know, the timing and

how staff is going to look at this is all going to play a factor in how we're able to sort this out.

THE WITNESS: Let me address your second question first. This note is a part of the effective interconnection agreement that governs the period of time of the complaint. And it would -- once an agreement is negotiated it is not modified except by formal amendment. And so it has been a part of the resale attachment to the interconnection agreement and in force for the whole term of that. I do not happen to know without talking to the CLEC negotiations team specifically when the agreement was executed and when it expired. I know that sometime in between when the complaints got filed and where we stand today, excuse me, that a new agreement has been reached between the parties. So I, I don't -- perhaps counsel or one of the witnesses for dPi could actually address that specifically, but I don't know the actual dates.

COMMISSIONER SKOP: I guess staff will sort that one out for us in the posthearing. But, again, if you had to interpret Footnote 2, could you, could you give your opinion as to what the footnote means in terms of the intent of the promotions and who's supposed to benefit from them?

THE WITNESS: Certainly. I will tell you that there's really two important things. The first is my personal interpretation. And, again, I wasn't the drafter and I'm not going to profess to being an attorney because I'm not. But

when I read this footnote and studied it and talked with the product management folks, the intent is that the end users for the reseller seeking credit under a promotion must be, must have qualified by the end user's request the same as if they were our end user directly. Meaning that end user requested the service that qualified under the promotion, whatever that promotion is, in order for them to qualify as a customer of the reseller.

COMMISSIONER SKOP: Okay. And just one brief follow-up. So in that same regard or to your point, in terms of end user, would dPi be considered the end user?

THE WITNESS: No.

COMMISSIONER SKOP: Thank you.

COMMISSIONER ARGENZIANO: Madam Chair.

COMMISSIONER McMURRIAN: Go ahead, Commissioner Argenziano.

COMMISSIONER ARGENZIANO: Thank you. To that point, Number 2, "Where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly." Isn't that contrary to the federal law that I heard earlier today saying that the promotion should go down evenly this way?

THE WITNESS: Well, I couldn't really see the diagram that Mr. Malish was showing because I was in the back of the room.

COMMISSIONER ARGENZIANO: Well, basically it said that here's AT&T offering a promotion to its retailers and the retailers would get that benefit and that it should also be provided to dPi. And I'm not sure that's correct. That's just what was presented to me. Should be presented to dPi and then to their, who they're reselling it to. And this seems contrary to the federal law. I don't know if you know. Maybe someone else can answer that.

But before we do that, let me ask Ms. Tipton another question. Intent is great, but how would dPi know that if it's ambiguous? So my point is and I think that, you know, there's -- dPi may want to take advantage of that beyond the ten-day correction, which I think is wrong. I don't think you have a right to that in my opinion. I don't know, but I need more information.

What I'm trying to figure out, within that ten days that it was not corrected, to me it seems like the intent that you say may have been there doesn't mean too much to a company who may have taken it at face value because it is ambiguous. Do you, do you agree with that or do you -- I don't know if that's right to ask or not, to be honest with you.

THE WITNESS: Let me address your -- I think I've got two questions here and I need to go back and clarify. The mistake that was made on the, on the Web page was whether it required the purchase of one feature versus the purchase of two

features. And I cannot say with 100 percent certainty, but I can say with a pretty significant amount of certainty that dPi does not place orders with only one element on it. So it wouldn't have qualified for this supposed promotion with one feature for many of its orders anyway, even if just for ten days.

COMMISSIONER ARGENZIANO: Madam Chair. Unless the Call Blocking, which you offer on your, I forgot what it's called, customer care provisions or whatever it is, unless they're considering Call Blocking a second feature.

THE WITNESS: Correct. Now I want to go back and address your intent question.

COMMISSIONER ARGENZIANO: Okay.

THE WITNESS: As I mentioned in my summary, we flat out didn't have a business process in place to audit or review the requests that were submitted by any CLEC, not just dPi. And in the August of 2004 time frame there were over 100,000 telephone numbers submitted, requests for credit. That's an overwhelming number.

COMMISSIONER ARGENZIANO: Right.

THE WITNESS: And I would like to characterize, recharacterize what happened because dPi is alleging that we have either, we've inappropriately, we've treated them unfairly and we've done it on purpose. And during that time frame Christy Siegel was the Resale Product Manager and Christy had

been in that role for less than a year. And she received this massive number of credits, the significance of which had not ever been submitted to what was BellSouth at the time. And she relayed to me that she received a call from Mr. Watson. It was right after one of the hurricanes had hit the Panhandle. I cannot recall which one. And he conveyed to her, "Christy, my business has been destroyed and I need you to please process the credit requests for Budget Phone posthaste," and she did. And when she processed it, she realized this is -- something, something just doesn't sit right. And as a manager in the business she had an obligation to at least ensure that what she was returning to the CLECs was valid. She had not checked that. And so Mr. Bolinger made it feel like she had this violent reaction and that was bad and she went about trying to find a way to deny credits. That is not at all what happened.

COMMISSIONER ARGENZIANO: And, Madam Chair, if I may. I will not even -- I'm not even suggesting that. I understand what you're saying is defending against what dPi said. But let's put that aside. In my mind right now, let's say forget intent, it was done on purpose or whatever, if it's ambiguous and you have a sloppy plan in place where you don't verify what your promotion is, and, I'm sorry, but that's what it seems like to me, but you did get it once you realized that, oh, my God, we have to, we have to have some verification and maybe tighten this up a bit. This company is stuck in the middle

saying, you know what, we had this, this was what was ambiguous and it looked like to us at that time, but there's a small frame that I see, that time. And even putting aside them saying it's done on purpose or whatever, I would think they'd have a reasonable expectation with what I'm hearing here to believe because there's some ambiguous language there, again, putting, blaming, on purpose or whatever aside, I would think that there's some kind of reasonable expectation by them to see that this is what we're due at this time. And the company, of course, once you realized how many there were, there were verifications that this is not what we meant. But how is the company to know what you meant until you correct it?

THE WITNESS: Right. And we communicated that in writing on numerous, numerous occasions beginning either in March or April of 2005 and since then, and that's almost three years ago.

COMMISSIONER ARGENZIANO: So, okay, so 2005 you started to correct that. And then I guess later -- Madam Chair. I'll ask again dPi what time frame they're talking about. Because to me it really comes down to a window of maybe, a window of time that is really critical here and after that not. Thank you.

THE WITNESS: Uh-huh.

COMMISSIONER McMURRIAN: And I'm sorry to do this to Mr. Malish. I actually have a couple of questions too or at

least one. Thank you for your patience.

Ms. Tipton, on Page 4 of 15 -- and I know we've gone through this a few times.

THE WITNESS: Of PAT-5?

COMMISSIONER McMURRIAN: Yes. Of PAT-5. The Call Block feature, and I think we've established that at least it's AT&T's position that everything in capital letters, and E, Call Block, would be considered a feature. DPi's provision of what we've called a Call Block, I guess, earlier in this proceeding and with some of the other witnesses have been sharing information about the Call Block. We're talking about two different Call Blocks. DPi's provision of a Call Block is not E, Call Block, as described here. Is that your testimony?

THE WITNESS: That's correct.

COMMISSIONER McMURRIAN: Okay. And is it also your testimony that the kind of Call Block that dPi is suggesting is what's described on Page 2 of 15 of PAT-5, which is under -- and maybe it's not this specific one and you can help me figure this out. But the language that Commissioner Skop referenced, that very last sentence about "Access to the usage option can be restricted at the customer's request at no charge," and then we turned over and looked at the charges that were associated with that, is that the type of Call Block that dPi is referring to or is that your belief?

THE WITNESS: Yes. Yes. Yes. That's precisely what

they're referring to.

COMMISSIONER McMURRIAN: So that's sort of the confusion in what you're saying, we're talking about Call -- and, of course, the wording there doesn't reference Call Block. But you believe that's what we -- in earlier discussions when we've talked about Call Block or at least in dPi's provision of a Call Block, that's what you're talking about. And what was the terminology you used that we should be using instead of Call Block?

THE WITNESS: Yeah. The way it's referenced in the tariff is denial of per activation. That's just a lot of words. But if you turn to Page 12 of 15, you heard in testimony from Mr. Bolinger the reference of the universal service order codes. So it's the BCR, the BRD, and the HBG are the three USOCs that are at issue that dPi and admittedly AT&T has called Call Blocks more in the slang sense of the use of the term "block" rather than the true meaning of block.

COMMISSIONER McMURRIAN: And none of those are purchased by end users, either by BellSouth or by dPi end users.

THE WITNESS: Correct.

COMMISSIONER McMURRIAN: Okay. I think that was all of my questions, at least for now.

COMMISSIONER ARGENZIANO: Madam Chair, to that.

COMMISSIONER McMURRIAN: Commissioner Argenziano,

absolutely.

COMMISSIONER ARGENZIANO: This is also what you agreed with Commissioner Skop was ambiguous somewhat.

THE WITNESS: Oh, it certainly is somewhat ambiguous.

COMMISSIONER ARGENZIANO: Okay. Thank you.

COMMISSIONER McMURRIAN: Mr. Malish, thank you.

MR. MALISH: Thank you.

CROSS EXAMINATION

BY MR. MALISH:

Q Ms. Tipton, from Mr. Carver's opening and from your testimony I got the impression that there's basically three main reasons why AT&T says that dPi is not entitled to these promotions, these LCCW promotions. It started off being that blocks are not features. Are y'all changing your position on that?

A No. And I think we've had a lot of discussion about that just now.

Q Right.

A And that is we jointly, AT&T and dPi, continue to refer to these same three USOCs that I just referenced as blocks. And so it's the slang use of the word "blocks" rather than the term of art "blocks" as in the actual name of the feature Call Block. So when we -- in my testimony and -- I mean, I don't pretend to speak on behalf of Mr. Carver, but my testimony has similar references to blocks as not being

features. And what we're referring to is the more slang use or generic use of the term "block," which is the denial of the per use or denial of per activation, and that is not a feature.

Q And we've been litigating this case in one jurisdiction or another for more than two years now, haven't we?

A Yes, we have.

Q And isn't today the very first time that you have asserted the position that HBG, BCR and BRD are not even really Call Blocks?

A I recall, and I'd have to go back and read the transcript to refresh my memory precisely, but I recall that in North Carolina we got into this very similar discussion, you and I did, as well as with the Commission, and we talked about whether it really was a block or not. And I used the same terminology to say I believe it's called denial per use in the North Carolina tariff. I'm not positive, but I think it is. So we tried to make that very same clarification in North Carolina that it is not a feature in and of itself, these three USOCs are not a feature in and of themself. They are the restriction against the use of the actual feature with which they're associated.

Q Well, let's take a look at this again. A feature is just a device for managing calls; right? It's a central office call management device; right?

A Correct. Uh-huh.

Q That's what a feature is; right?

A Certainly.

Q Okay. Isn't denial per activation of Call Blocking a call management device? It prevents the, that particular telephone line from doing something; right?

A As BellSouth has offered it, just take you to the specific example of the BCR USOC, which is contested in this complaint, the BCR USOC does not represent Call Return, the actual feature.

Q Okay. I'm not sure --

A The BCR --

Q Wait a second, ma'am.

A Excuse me. I wasn't finished.

Q I don't think you're answering --

MR. CARVER: Objection. He is interrupting the witness while she tries to explain.

MR. MALISH: I am because she's not answering the question that I was asking. She's giving something else.

The question was whether --

COMMISSIONER McMURRIAN: Mr. Malish, hang on just a second. Are you still replying to the objection or are you asking the question again?

MR. MALISH: Well, no. I guess I was replying to the, to the objection.

COMMISSIONER McMURRIAN: Okay. Go ahead then.

MR. MALISH: Which is I am interrupting her because she is not answering the question that I was asking. She's giving me something else. And I need her to -- you know, it's already almost 4:00. We need to be done as quickly as possible, and I need to hone her in to answer my questions. And if they want to come back on redirect and talk about other things apart from my questions, they can do that. But I would like us to be able to get out of here, you know, by the close of your business day.

COMMISSIONER McMURRIAN: Me, too. But we are, but we're -- the proper way is to ask a question, get a yes or no answer and then elaborate, if it is a yes or no question, and then get the elaboration. And we afforded your witnesses that, that ability, too. So I just -- that's the only thing. But you can reword your question and try it a different way.

MR. MALISH: Okay. I'll do that. I'll do that.

BY MR. MALISH:

Q We'll just take one of those, BCR. That is a call management device, yes or no?

A I can't answer that question. I don't know.

Q Well, it prevents activity on that telephone number line; isn't that correct?

A Yes, it does.

Q Okay. And what you're saying is you don't know if

that's a call management feature. You don't know if that is for the purposes of call management. Is that what you're saying?

A I don't know whether it's considered a call management feature. What I can tell you is that the description under the applications under TouchStar service describes that TouchStar service is a group of central office call management features. It's describing generally what the TouchStar service is. The very next section then --

Q Right.

A -- defines the specific features that are offered pursuant to TouchStar service. The specific feature that's offered pursuant to TouchStar service in this instance you've just pointed me to, which is BCR, is the Call Return feature.

Q Uh-huh. Okay. I understand that there are things that are specifically defined with, with text in bold next to a letter. I understand that.

My question to you is what that device is. What is BCR? It's a call management device, isn't it?

A It is the denial of activation for the feature called Call Return. That's what I can tell you it is. I'm not a network expert. So I can read the words that are here on the page the same as anyone else can.

Q Okay. So Call Block is a device that prevents the ability of the customer to, what, let's see, provides the

customer the ability to prevent incoming calls. So if we're preventing some kind of call, does that, is that a central, is that a central office call management feature?

A Again --

Q It's a yes or no question. Is providing the customer the ability to prevent incoming calls a central office call management feature?

A I must deduce from the plain language in the tariff that Call Block as referenced here as capital E is a central office call management feature. The features that we're talking about here are the features that are available for purchase under promotions. I am not prepared to address the network technicalities about whether something is a particular central office call management feature or not. I can address how our tariffs are generally designed and the intent behind our promotions that we've made available to our retail customers and to our resale customer.

Q So is the answer to my question at the end of all that yes, no, or I don't know?

A I'll say I don't know.

Q Okay. So you don't know if preventing the customer's ability to prevent, excuse me, providing the customer the ability to prevent incoming calls is a central office call management feature?

A Again, I must deduce --

Q It's a yes, no, or I don't know.

A I don't know.

Q Okay. What's your best estimated guess, your best estimate?

COMMISSIONER SKOP: Madam Chair, may I interrupt here?

Again, in the interest of time, I respect your right to cross-examine, but I think the question has been asked and answered at least twice now.

MR. MALISH: Yeah.

COMMISSIONER SKOP: And I would ask that you would move on or at least ask the Chair to respectfully request that you move on.

MR. MALISH: Okay.

BY MR. MALISH:

Q Do you understand that HBG, BCR and BRD, all three of them, each of them are devices put on a phone line that manage the calls that flow through that phone line?

A I would have to take issue with your characterization -- no, first of all. Answer yes or no. I would have to tell you that your characterization is incorrect. BCR, BRD and HBG are universal service order codes that are put on to a service order that then are provisioned to invoke some type of provisioning activity.

Q Okay.

A I do not -- I can't address the network technical components that are associated with each of those.

Q So those are codes entered in order to do something on a line; correct?

A Yes.

Q All right. And the thing that is done on the line is that it prevents, for example, for HBG it prevents Call Tracing activation, right, that's what HBG does?

A HBG prevents the activation of the feature called Call Tracing.

Q Okay. Similarly, BRD is a device put on the phone line to prevent activation of Repeat Dialing.

A Again, it's not something that's put, it's not a device that's put on the phone line. It is a USOC code that's put on a service order that results in the inability to activate the Repeat Dialing feature.

Q Okay. Something happens in a computer somewhere when that code is put in there that prevents the caller from activating Repeat Dialing on that phone line; correct?

A Yes.

Q All right. Same question for Call Return, BCR. You put that code into the computer and that prevents the, that phone line from being able to access -- which one is that -- Call Return; right?

A Yes.

Q All right. And this is something that the tariff calls under the footnote a feature for each one of those things; right? The footnote says that each one of those things with those codes, HBG, BCR, BRD, is called a feature under the footnote.

A It depends. Again --

Q Well, does Footnote --

A And, Commissioner, I apologize. I can't read your name from here. But when I was asked previously by the Commissioner about this particular language, when I went to the tariff writer, the tariff writer described to me that what they were referring to was the actual feature itself. But this is not what the -- I mean, I'll have to admit there's ambiguity here in the way the footnote reads because there is a footnote attached to numerous elements on this page and the previous, so.

Q Okay. But the footnote may not mean what the tariff writer intended it to do, but as it stands here today on black and white it's calling those items features. That's what that footnote is doing; right?

A Or you could interpret it to be referring to the feature as in what's in Number 1, Number 2, Number 3, Number 4, et cetera.

Q Okay. I think the second thing that y'all were focusing on was these blocks are free; therefore, there's no

purchase and it makes no sense because there's no revenue. Is that a decent summary for the second main part of y'all's argument?

A Yes. And we're specifically referring to the three USOCs that we just talked about.

Q Okay. Now the fact that something is free doesn't mean it's not a feature; correct?

A I'm sorry. Could you restate or rephrase that?

Q Just because something is free doesn't mean it's not a feature; right? For example, we looked at some of those blocks in there that were specifically listed as blocks and no one could in their right mind say that they weren't features and they had no charge; right?

A Correct.

Q So the fact that something is free doesn't mean it's not a feature; right?

A True. I was -- sorry. I was looking at my attorney because I saw him move towards the microphone.

MR. CARVER: Yeah. I just -- it seems to me like he asked about three questions there. So, I mean, she was trying to answer and then he asked another question. So, you know, in the interest of clarity, if he could ask the question and then let the witness respond.

MR. MALISH: Yes. I'm just trying to be clear.

BY MR. MALISH:

Q The fact that, the fact that a feature is free doesn't mean it's not a feature; correct?

A Correct.

Q And the fact that a block is free doesn't mean it's not a feature; correct?

A That particular, you know, if this, then that, that is correct. I mean, just because --

Q Thank you. All right.

A -- a block is free, it could be a block and it could be free and it could still also be a feature.

Q Okay. Now the other, one of the other things y'all said is that it makes no sense because you generate no revenue if we were to apply it the way that dPi is saying it's supposed to be applied; is that correct?

A I could not understand the last part of your question.

Q Y'all are saying that the way -- it makes no sense -- dPi's interpretation of the, of the promotion makes no sense because y'all would never intend for it to be that way because y'all would make no revenue, it wouldn't increase your revenue. Didn't y'all say something like that?

A Yes. Because the intent of the promotion is to generate more revenue.

Q Right.

A Through the purchase of additional services which bill on a recurring basis.

Q Well, who is -- there's actually more things that you have to do with this promotion besides just take those services; right? I mean, there's only certain people who get this; right?

A Correct.

Q Where is that language here? Okay. So the whole purpose of this is actually right here. It's -- you're trying to increase your line count; right?

A That's one objective.

Q One of the objectives is -- the whole -- this is targeted only at winover or winback clients; is that correct?

A That's correct.

Q So you are trying to get new customers. This is applying only to new customers, correct, or winback or winover?

A It's applying only to reacquisition and winover customers.

Q Okay. So you're trying to attract a certain kind of customer with this.

A Yes. And the type of customer we're trying to attract is one that purchases more than just basic service, because the idea is that those customers would stay with us for longer than the payback period associated with the promotion and we would thus have a higher revenue on a recurring basis

from that customer than from some customer who only ordered basic service. If the promotion was intended to include free features, we would have offered it to those who only bought basic service.

Q Okay. So if you offered this to your customers that only bought basic service plus those blocks, then what, we should be able to get that too?

A Hypothetically if we offered a promotion that was only for basic service, then also those that ordered basic service and only the free blocks would also qualify.

Q Okay. Let me go back some more to this question about it can't possibly be that we meant to only give it to people who ordered things that cost money in addition to the basic service.

One of the, one of the drives of this, and this is a yes or no question, please, one of the drives of this promotion is to get new customers away from somebody else; correct?

A It's to reacquire customers, yes.

Q And you make money on those customers not just in the first month but, but month after month after month; correct?

A Correct.

Q You recoup your profit at different levels depending upon what they buy from you; correct?

A Correct.

Q But getting them over to you for one thing allows you

to have a customer that you can recoup profit from at either a greater or lower amount over an extended period of time; is that true?

A That's true.

Q All right. And similarly isn't it easier for you to upsell services to existing customers?

A I don't know.

Q Okay. But this is, this would be if they came to you at a basic level, then you could upsell to them afterwards; right?

A I mean, hypothetically, yes. But I can't address whether we're more successful with a new acquire or with a current customer.

Q Does AT&T ever give away baseball caps or souvenirs or trinkets of one kind or another, Little League or Minor League or National League baseball games?

A I can suppose that they do, but I don't know because I've never been a recipient of one of those. So I assume they do, but I don't know.

Q Gimme caps and stuff like that?

A I guess. Again, I'm on the wholesale side of the business and not the retail side. So only if I had been a recipient of one of those would I have known that that was going on. So I just don't know.

Q Well, the point is that AT&T gives away a lot of

things without having a source of revenue directly associated with it; isn't that true?

A It's, it's certainly possible. But, again, what's at issue here is about a very specific promotion, how that promotion was designed and how that promotion is executed. And as I referenced in my summary or in my earlier comments, this specific promotion was specifically designed contemplating that there were revenue generating features acquired at the time the basic service was ordered.

Q Okay. Well, the main drive of this is to get customers; right? You're trying to win over customers; right?

A Trying to win over a certain type of customer.

Q We build y'all's customer base because y'all have been experiencing customer loss to cell phones and to other stuff; isn't that true?

A We certainly have been experiencing customer loss. We're trying to get a certain type of customer, and that is a feature rich customer.

Q Okay. I want to go back to this third thing because I want to make sure we're on the same page here. It's the third part of what was in Mr. Carver's opening statement. And I think what you were saying, y'all were saying is that there has to be an order by the end user. Do you recall that?

A Yes, I do.

Q Is that like the third leg of the tripod for AT&T?

A I'm sorry. Can you --

Q Is that the third of the three things that are the reasons why dPi shouldn't, doesn't qualify for the promotion?

A Well, certainly that's one of them.

Q Okay. That's -- we talked about two of the other ones. This would be the third one; right?

A Uh-huh. Uh-huh.

Q All right. I want to make sure we're talking about the same thing. This is the chart that I copied from Leonardo da Vinci. This is what I say the law is, which is that if AT&T offers something at a retail customer, for example, a promotion when they order 1FR plus blocks, then AT&T has to give the same thing to dPi. Are you disagreeing with this scenario?

A You kind of referenced two different things because you, you talked about whether an end user has to place the order and then you show this picture which is saying if I give retail 1FR plus blocks, I have to give dPi 1FR plus two blocks. Those are two different questions to me. So which -- I'm not sure which question you want me to answer.

Q Well, I just want to know -- it sounds to me like maybe what you're saying is that your position is this. Let's see if I can get this. Is this what you're saying is that what we look at is really what dPi's retail customer is telling dPi, that's one of the things that, that drives whether they're entitled to the promotion?

A Well, if you go back to the plain language that was agreed jointly between the two parties in the interconnection --

Q Can I interrupt you just for a second and could I get you to say yes or no and then explain?

A Yes.

Q You're saying -- so, yes, you're saying this is the way it works. The dPi retail customer has to be the one that initiates the specific request and -- I'm sorry. You go ahead.

A Yes. Because if you look at the plain language in the interconnection agreement, it clearly says, "Where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly." So what you have to assume is if that arrow between dPi retail actually was drawn over to AT&T retail, it would have been granted.

Q Okay. Now --

A So pretend that dPi is not there. So if that end user and the features and functionalities that they requested on their request that they submitted to dPi had instead been submitted to AT&T retail, it would have been granted the promotion.

Q Okay. And I just want to make sure that this is the scenario that you say governs here today in this case.

A Regarding what service and features are requested and

qualify under the promotion, yes.

Q And not this one; correct? This is not right, according to you.

A I'm simply reading the plain language that is contained in the interconnection agreement that was voluntarily negotiated between the parties.

Q Let's, let's do one thing at a time. Okay? You're saying -- just go with me, yes or no. You're saying this applies; yes?

A When it comes to the services requested, yes.

Q And this does not.

A And when you say this, you mean?

Q This, this scenario that I'm showing you. And I'm going to show you the next one. You say this is not how it's supposed to work in this particular case.

A And I'm sorry, Mr. Malish. I'm not understanding what you're asking me about this particular diagram. Are you saying with this, you're saying there's absolutely no regard to the end user? Is that what you're asking me?

Q This chart here shows the scenario where if AT&T provides 1FR, provides the promotion to its retail customer ordering 1FR plus blocks, then dPi is also entitled to that promotional pricing when it orders 1FR plus blocks. That's what this scenario is supposed to represent.

A Okay. So you just asked me a very different question

from the one you asked me just a minute ago.

Q Okay.

A Okay? So if AT&T has a promotion that involves 1FR plus blocks --

Q Uh-huh. Uh-huh.

A -- and dPi has end users who request 1FR plus blocks, then, yes.

Q Okay. That's not --

A But you were asking me a generic question. The other slide that you showed had no indication of services or anything on it.

Q Yes. All right.

A So I'm just trying to make sure I'm clear.

Q Let's pretend --

MR. CARVER: I'm sorry. I have to object to this, this line of cross. I mean, Mr. Malish has drawn a diagram that doesn't reflect the law or the facts and he's trying to show it to the witness and ask her essentially the same question over and over and over until she, you know, adopts one or the other. And it really does -- again, it's not based on anything other than the fact that he's just drawn it. I think at this point the witness has done the best she can to try to answer his questions. But, I mean, what we keep hearing over and over is, you know, pick a diagram, agree with this, and there are just misrepresentations built into it.

COMMISSIONER McMURRIAN: Mr. Malish, I'll just add I'm a little worried about the record because when you say this scenario and that scenario, we're not, we don't have anything in the record that we can point to later.

MR. MALISH: Okay.

COMMISSIONER McMURRIAN: So that's one concern I have. I think we're going to take a five-minute break here shortly, but I want to -- maybe everyone can address this on the break or something and work on how to address perhaps labeling your exhibit so that you can use it, marking it somehow. Of course, we'll have to talk about entering it later, too.

But perhaps the other way to go is in your questions, just to go through exactly what all the assumptions are in your scenario. I know that's going to take longer, but I'm not sure you're going to get anywhere if you don't list all the assumptions in your questions.

MR. MALISH: Okay.

COMMISSIONER McMURRIAN: Commissioner Skop.

COMMISSIONER SKOP: Thank you. I just wanted to jump in and ask the witness a quick question.

You're familiar, I would take it, with the law on resale under the federal code.

THE WITNESS: I'm generally familiar, yes.

COMMISSIONER SKOP: Okay. And then also too, is it

your understanding that AT&T and dPi have entered into the interconnection agreement resale, this document?

THE WITNESS: Yes.

COMMISSIONER SKOP: Okay. And part of that agreement, I guess, in voluntarily terms agreed to by both parties would have been Footnote 2?

THE WITNESS: Yes.

COMMISSIONER SKOP: Okay. So basically I think that answers the questions I had. Thank you.

COMMISSIONER McMURRIAN: I think, and I'm sorry to interrupt your flow, Mr. Malish, but I think it would be -- I think a few of us need a little five-minute stretch break. So we'll take five minutes and try to be back at 4:21, if that's right, and try to address how to get that information in the record more clearly. Thanks.

(Recess taken.)

Okay. Let's go back on the record. And where were we, Mr. Malish? We were talking about your diagram; right?

MR. MALISH: My lovely diagram. Yes. Thank you. Let me try to do it this way instead. Can you fire me up again, please? Thank you.

BY MR. MALISH:

Q Ms. Tipton, what I understand to be happening here is that you're looking at this, you're looking at this exhibit to an attachment to the -- well, you're looking -- I guess I

should be more precise. You're looking at a footnote to an exhibit, to an attachment to the contract and you're reading this language at the bottom. Let me get that better focused. You're reading that language at the bottom, which says, "Where available for resale, promotions will be made available only to the end users who would have qualified for the promotion had it been provided by BellSouth directly," you are reading that language to work in a way that I've tried to represent with this diagram which I have marked Exhibit 29. And this is attempting to describe a situation where if AT&T gives its retail customer the LCCW promotion in a situation where that customer is only ordering basic line, that's 1FR plus the blocks, AT&T doesn't have to give that to dPi unless it's dPi's retail customer asking dPi for 1FR plus blocks. Isn't that your position?

MS. TAN: Excuse me. This exhibit needs to be marked by the presiding officer with a number.

MR. MALISH: Okay.

COMMISSIONER McMURRIAN: Mr. Malish, I'm assuming that maybe the other diagram you're going to ask to mark 28. So do you want to go ahead and mark --

MR. MALISH: Yes, Your Honor -- I mean, Commissioner.

COMMISSIONER McMURRIAN: Okay. We need a short title. What about just we call the one I think that you had marked 28 "dPi Diagram" -- do you want to say "Regarding

Parity, Number 1"?

MR. MALISH: Parity.

COMMISSIONER McMURRIAN: And then the one that you've got marked as Number 29, "dPi Diagram Regarding Parity Number 2."

MR. MALISH: That sounds great.

COMMISSIONER McMURRIAN: Okay. So those are marked as 28 and 29. Thank you.

(Exhibits 28 and 29 marked for identification.)

BY MR. MALISH:

Q All right. So again let me make sure we're on the same page. I believe that what you're saying is that you're looking at this footnote to this attachment, to this exhibit or, excuse me, this footnote to this exhibit to this attachment to the contract as saying that this is not the situation, Exhibit 28 is not the situation, but Exhibit 29 is the situation. Is that a fair summary of your position?

A Yes. Except that Exhibit -- this attachment to the interconnection agreement doesn't, in the footnote doesn't reference any specific promotions and your diagram has some specific things on it. So from a generic perspective, ignoring the 1FR plus blocks issue, yes, that diagram represents what the interconnection agreement represents.

Q Okay. And I just have those blocks because those are the ones that we're fighting about in this particular case. So

that makes sense to you why they're there; right?

A Yes.

Q All right. Did you read any of the rest of the contract?

A I've reviewed portions of the contract, yes.

Q Okay. Do you think that that footnote should be construed in accordance with the rest of the contract?

A I'm not sure I understand your question.

Q Do you want to try to harmonize that language there in the footnote with the rest of the contract or, or not?

A My understanding about what this language represents is it describes the exclusions and limitations associated with the services that are actually available for resale. So regarding promotions, this describes how promotions would be limited or excluded or available for resale.

Q Okay. I'd like to mark the rest of the contract as the next exhibit, which I think is 20 -- 30.

COMMISSIONER McMURRIAN: A short title?

MR. CARVER: I'm sorry. I don't know what Mr. Malish has but I know that contract is about two inches thick. So whatever he's got there is not the entire contract.

MR. MALISH: This is, this is excerpts from the rest of the contract.

MR. CARVER: Okay. So those are -- I would request that if he wants to put the contract into evidence, that the

entire contract go into evidence, not just portions he selected.

MR. MALISH: Well, Your Honor, I don't have an objection to that. I've selected portions because, as Mr. -- if they would like to put the whole thing in, that's fine with me. I don't care. I've just selected out the ones that are, that are applicable. You know, they've chosen to put in just a footnote from a chart from, from the back of it. I would like to put in all of the things that I have found that are relevant to this issue. So we can just have two and y'all can flip through the one that is easiest for y'all to work with.

COMMISSIONER McMURRIAN: Okay. I think we could show Exhibit 30 as the entire contract, and it's okay to use portions of it for cross, for your cross-examination. But we'll show that Exhibit 30 would be the entire contract entered in, proposed for Exhibit 30.

MR. MALISH: The only reason that I -- I just don't have the whole contract with me to put in. So --

COMMISSIONER McMURRIAN: We can, I think we can take care of that later, can't we? Or do we need to show it as late-filed perhaps?

MS. TAN: That is correct. We can late file.

COMMISSIONER McMURRIAN: Okay.

MR. CARVER: Would you like for AT&T to provide that as a late-filed or how should we go about that?

COMMISSIONER McMURRIAN: I think that's --

MR. MALISH: I think that needs, I think that needs to be the way that it is. I'm offering excerpts. If they want to offer the whole thing, they can. But I'm only offering excerpts.

COMMISSIONER McMURRIAN: I think we just need one exhibit that would have the entire -- I don't think we need two exhibits, one with the part and one the entire thing. I think we can show Exhibit 30 to be the entire diagram. It can be late-filed. Are you amenable to -- and it's fine for you to use the portions of it right now.

MR. MALISH: Yeah.

COMMISSIONER McMURRIAN: But for purposes of Exhibit 30 --

MR. MALISH: It's whatever, yeah, whatever is easiest for the Commission. But I have a thin packet with flags and highlights already on it. So y'all might --

COMMISSIONER McMURRIAN: Right. And like I said, you can use that for purposes of cross. But for actual Exhibit 30 we'll show it as late-filed. I guess BellSouth can provide that as a late-filed exhibit, but that would actually be Number 30. I just don't want to muddy up the record with two versions of the same thing, just one part, one that's partial.

Commissioner Skop.

COMMISSIONER SKOP: Thank you, Madam Chair. Just a

quick question to staff on a procedural issue. When somebody proffers an exhibit for identification and there's a valid objection to enter the whole document, who has the burden on providing that document?

MS. CIBULA: The party that offered the document would have the burden. But it seems in this case AT&T has volunteered to provide the document.

COMMISSIONER SKOP: Thank you.

COMMISSIONER McMURRIAN: You can go ahead, Mr. Malish, as long as you're okay with BellSouth late filing that entire document, then we are good to go.

MR. MALISH: Okay.

COMMISSIONER McMURRIAN: Thank you.

(Late-Filed Exhibit 30 identified for the record.)

BY MR. MALISH:

Q Ms. Tipton, did you see in the general terms and conditions, Page 1, that this whole document is pursuant to the the parties' wish to interconnect their facilities and exchange traffic pursuant to Sections 251 and 252 of the Act?

A Yes.

Q Do you know -- do you -- you understand that the Act is the Telecommunications Act of 1996; right?

A Yes.

MR. CARVER: I'm sorry. Could I -- I just now got the document. They just handed it to me. I notice that it has

a date on the bottom of 2/28/03. I don't think this is the current contract. Is it the intention to use excerpts from the old contract or the new contract or are they the same?

MR. MALISH: Well, the new contract is -- they have a totally different contract now.

MR. CARVER: Okay. So --

MR. MALISH: This is, this is my understanding of the contract that was in effect at the time. You know, this is from 2003. We're talking about a time frame of 2003, 2004, 2005 and on to the present.

COMMISSIONER McMURRIAN: Okay. So the portions that we have in front of us are from a previous interconnection agreement?

MR. MALISH: Well, these are the, this is the, from the contract that the parties were operating under at the time of the events central to this case.

So, for example, you will see at the back of this packet that I've handed out is included the little exhibit, you know, the spreadsheet or whatever. Can you fire me up? You know, this has Ms. Tipton's, the one page that she pulled out of the whole contract. So this is out of the same contract.

THE WITNESS: With an abundance of caution and at the risk of saying something in deference to my attorney, but my understanding is that the contract that was in effect during the majority of what's been covered as the time frame of this

complaint was from the agreement reached in 2003. So this should represent the contract that was in effect for the majority of the time frame.

COMMISSIONER McMURRIAN: Okay. So, Mr. Carver, when you file the late-filed entire document it will be consistent with these portions?

MR. CARVER: Yes. The previous contract, I guess. The one in effect in -- the one that became effective in February 2003 I guess is the one I should file.

COMMISSIONER McMURRIAN: Okay. So maybe we need to somehow show that in the title. It would be interconnection agreement effective -- what was that date again?

MR. CARVER: The date on the document, I'm just going by the footnote or a footer at the end of it, it looks like 2/28 of 2003.

COMMISSIONER McMURRIAN: Okay. Thank you for that clarification. And, Mr. Malish, you can go ahead now. Thank you.

MR. MALISH: Thank you.

BY MR. MALISH:

Q So again, Ms. Tipton, under general terms and conditions this is being put together pursuant to, this agreement is being put together pursuant to 251 and 252 of the FTA; correct?

A Correct.

Q All right. And then did you see on Page 3 of the GT&C Item Number 4? It says, "When dPi purchases telecommunications services from BellSouth pursuant to this agreement for the purposes of resale to end users such services shall be subject to the same conditions that BellSouth provides to its end users."

A Correct.

Q Okay. Did you see this provision here, general terms and conditions, Section 18, where it says, "Where applicable, this agreement shall be governed by and construed in accordance with federal and state substantive telecommunications law, including rules and regulations of the FCC and appropriate Commission"?

A I'm sorry. I turned to the wrong page. If you'll give me just a moment.

Q It's Page 15. There should be a little sticky there.

A Okay. Okay. Yes.

Q Okay. And you're aware that Section 251 is the statute that gives BellSouth the duty to offer for resale at wholesale rates any telecommunications service that the carrier provides at retail to subscribers who are not telecommunications carriers and also prohibits BellSouth from imposing unreasonable or discriminatory conditions or limitations on the resale of those services.

A Correct.

Q So you're -- and you're aware that under 47 CFR that extends also to promotions; correct?

A I'm sorry. Can you say that again?

Q The law as expressed in 251, Section 251 is extended to promotions by 47 CFR 51.613?

A Yes, I would presume so.

Q And again looking at the resale attachment, this is on two pages, the retail attachment at Section 3.1 starting there at the bottom, "Subject to effective and applicable FCC and Commission rules and orders, BellSouth shall make available to dPi for resale those telecommunications services BellSouth makes available ... to customers who are not telecommunications carriers." Did you see that?

A Yes.

COMMISSIONER SKOP: Excuse me, Mr. Malish. What was the provision for that that you just referenced?

MR. MALISH: That one, the most recent one I was talking about is in the resale attachment, so Attachment 1, Resale, down at Section 3.1.

COMMISSIONER McMURRIAN: A page number might be helpful.

MR. MALISH: Which is on Page, it's Page 3 of Attachment 1. And the whole -- if you look down here at the very bottom, I think that the whole contract, if you were to have the whole contract, it's something like 1,735 pages. And

so this would be like Page 27 of 1,735.

COMMISSIONER McMURRIAN: Okay.

BY MR. MALISH:

Q And again, Attachment 1, Resale under Section 4, "Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual end user of BellSouth," in the appropriate sections of the tariffs. You saw that part?

A Yes.

Q Okay. Do you agree that they're trying to -- repeatedly throughout the contract they're trying to say, all those provisions that I looked at are trying to say something like this? Isn't that what those provisions essentially say?

A The provisions that we just looked at --

Q Yes.

A -- talked about that. But the question you asked me before referenced a specific note regarding promotions.

Q Right.

A Which is equally a provision applicable to the mutually agreed upon contract between the parties.

Q Let's just do one thing at a time. Okay?

A Uh-huh.

Q All those provisions that I just read from the contract and from the FTA and from the CFRs, those are all referencing this kind of situation; right? And I went over

about a half a dozen of them, didn't I?

A Yes, you did. And I can't say whether they preclude the other diagram.

Q This document here, this footnote; right? And so you're suggesting that this footnote be read and construed in such a way as to create this situation; right? That's what you said earlier. Do you stand by that now?

A Yes, I do.

Q Okay. So you're basically telling us that this footnote to this exhibit, to this attachment to the whole contract trumps everything else in the contract and federal law?

A Actually, no. If you go back to the 4.2 that you read earlier, which says, "Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual end user of BellSouth in the appropriate section of BellSouth's tariffs," I think that ties in specifically. Because the tariff language explicitly says that the customer, customer who is an end user must purchase, in the case of the complaint here, basic service plus two features. So that's not dPi. That's the end user customer.

COMMISSIONER McMURRIAN: Excuse me, Mr. Malish. Commissioner Skop has a question for a moment.

MR. MALISH: Sure.

COMMISSIONER SKOP: Thank you, Madam Chair.

And just a question for the witness. Again, I guess the current line of questioning deals with parity. And I was just wondering with respect to the prior provision under the terms and conditions, I think it was 18 under governing law where it references not only federal but state substantive telecommunications law, in your opinion is this interconnection agreement recognized under state substantive communications law?

THE WITNESS: I'm sorry. Could you speak just a little louder? I couldn't hear the last part of your question. I'm sorry.

COMMISSIONER SKOP: Yes. I'm sorry. Under the governing law provision under the general terms and conditions of the interconnection agreement that's between the parties it also speaks to state substantive telecommunications laws equally applicable. And is this agreement in your opinion recognized under state substantive telecommunications law as a valid interconnection agreement between the parties?

THE WITNESS: That's my understanding, yes.

COMMISSIONER SKOP: Thank you.

BY MR. MALISH:

Q Okay. Ms. Tipton, I want to try to see if I can wrap up with you. I want you to do something with me now. I want you to assume with me the hypothetical situation because I know you have a disagreement with me about this situation. But I

want you to assume with me that hypothetically speaking federal law and the contract contemplate a situation where if AT&T offers 1FR plus blocks at retail under the LCCW promotion, then it must also offer that same promotion to dPi in a situation where dPi orders 1FR plus those blocking features. Okay? Do you understand the hypothetical?

A Yes.

Q The hypothetical we're operating under? I guess really I should say the hypothetical is -- take out what these actual, what the actual promotion terms are. We're just going to say if AT&T offers it at retail to its customers, it has to do the same to dPi. Okay?

A Okay.

Q All right. I want to talk now about what AT&T did in actual practice with its customers. Okay? And I want to direct your attention to Exhibit 13, which is the thousand plus pages of, of spreadsheets that y'all sent us from AT&T's ordering systems. Have you reviewed that information?

A I have to admit I haven't looked at all thousand some pages, but I'm certainly very familiar with the content of those pages generally.

Q Okay. And will you -- well, let me just do it this way. There's two sets of documents here from two different, I guess, systems; is that correct?

A There's two sets of documents from two different time

periods. And the reason for that is that the request was specifically asking us to provide certain information based on what our customers, our retail customers have ordered, and our ordering data is only retained for 24 months. And so the first -- the most recent set of data was for the period 2005 through 2006, January 1, 2005, through the end of 2007. And we were able to use two different systems, part of it from the actual ordering system and part from our billing databases. The other set of data which was provided later and took a considerable, both sets took quite a bit of work but the second one even a more amount of work, came from a combination of financial databases, tables and billing records.

Q Okay. Both of these responses to discovery were attempting to provide information about the same thing, which is what AT&T charged its own customers who signed up for new service with only 1FR plus the blocks that we've been talking about, BCR, BRD and HBG. Isn't that what the response was intended to, in both sets of data to show?

A It was an attempt to do that, yes.

Q Okay. And you reviewed, if I recall correctly -- let me see. Out of the -- let's see. Now the first set is the set that y'all provided, which was the service order data, which was from January of 2005 to August of 2007; correct?

A Yes. Uh-huh.

Q And that's what y'all are calling the most reliable

set of data; correct?

A It's more reliable but it's still not perfect.

Q Okay. And that's by contrast to the second set of data which was from May of 2003 to December of 2005, which is the, the billing data; correct?

A Correct.

Q And you analyzed material from the first set of data; is that correct?

A Yes.

Q And in fact dPi filed the entire contents of this thousand pages with the North Carolina Commission; correct?

A That's actually not correct.

Q All right.

A DPi filed with --

Q Okay. Hold on. Wait a second. Wait a second.

MR. CARVER: Objection. I would like for her to be able to explain that. That is a very important point and I would like the witness to be able to explain it.

MR. MALISH: All right. I'm going to restate my -- I'll withdraw the question and I'll restate the question.

BY MR. MALISH:

Q DPi filed with the North Carolina Commission data from, let's see, all of, all of the service order data from January 5 to August of 2006 and billing data from May of 2003 up to the end of 2004.

A I believe that's correct.

Q All right. And you analyzed part of that. I believe you in fact filed an 18-page affidavit in North Carolina discussing dPi's analysis and your own; isn't that true?

A Yes, I did.

Q Okay. So you talked for 18 pages about this stack of documents and also what, what dPi had to say about that stack of documents?

A Yes.

Q And you analyzed, you pulled, I guess, at random 136 of the 2,571 orders in the more reliable set of data; isn't that correct?

A Yes, I did. And I want to make sure and characterize this correctly. I pulled a random sampling of service orders from the, what we will call the service order data because that's the only data for which we actually had service orders available.

Q Right. And so you looked at 136 of 200 -- 2,571 orders.

A Correct.

Q And if I represent to you that that's 5.3 percent, would you have any reason to disagree with me?

A Subject to check, no, I don't.

Q All right. So do you believe that's a representative sample, that it's fair to do it that way?

A Actually we checked with our Ph.D. statistician who is in-house, and his modeling suggests that 130 to 139 randomly selected service orders would provide us a reasonable certainty of the, that would represent the entire universe. So it would give us approximately, I can't remember exactly, but it was 94 to 95 percent accuracy of representation.

Q And also you actually performed a tabulation of just the data from 2005 to 2007; isn't that true?

A I'm sorry. I don't understand what you mean by tabulation.

Q Let me show you this. Do you recognize this document?

A Yes, I do.

Q I'm calling that a tabulation. That's your analysis of AT&T retail service order data from 2005 through 2007; right?

A Correct.

Q All right. And you put this together in response to a similar analysis that was done by dPi; correct?

A Yes.

Q All right. And in your -- this is just your work here; right? You're showing that in 2005 at least 10 percent of the time AT&T was giving a waiver of the line connection charge to customers who ordered nothing but 1FR plus BCR plus BRD plus HBG.

A Yes. And let me explain.

Q Well, I know that you want to explain that there are, there may be other reasons for it and we can get into that later. I just want to --

MR. CARVER: Objection. The witness is trying to explain. He stopped her before she could even begin.

MR. MALISH: That's right. I need to clarify what's in this testimony on this document only. If they want to go into more about something else, that's fine. But I have a limited amount of time. I want to cover my points. They can cover theirs in redirect.

MR. CARVER: The witness is entitled --

COMMISSIONER McMURRIAN: Mr. Malish, you can cover your point after she finishes her answer. Again, I believe that whenever your witnesses were on the stand, they were able to finish their answer. And if they want to explain with caveats and that sort of thing, I think they're okay. And then if you need to follow up with more questions because of that, then I think you're welcome to.

MS. TAN: Commissioner, is Mr. Malish intending to mark this exhibit for, for the record or to mark this as an exhibit in the record or mark it?

MR. MALISH: Well, I hadn't thought about it. But then, yes, I should. So I think that brings us to 31.

COMMISSIONER McMURRIAN: And what would be a good

short title, Mr. Malish?

MR. MALISH: This is Pam Tipton's analysis of AT&T retail service order data from 2005 to 2007.

COMMISSIONER McMURRIAN: Okay.

(Exhibit 31 marked for identification.)

And so I believe -- Ms. Tipton, did you want to finish your answer?

THE WITNESS: Yes. Thank you.

If I could draw your attention to the bottom line at the year of 2005, this will be the best way to describe it. So you'll see total Florida residential N orders, which is 696,089. So that's the total number of N, meaning new type residential orders, for the period of 2005.

When we were responding to the data request at dPi's request, they asked us to identify our customers who had requested basic service with at least two of the free blocks. And under the promotion you'll remember that it only applies to reacquisition customers. But we don't have a way to distinguish reacquisition customers from brand new customers. They all are issued on an N order type, and it's an eight-character code and it just begins with the letter N. That's opposed to an R for some types of records change or C for certain types of other changes.

The next column indicates the total number of N orders or new orders that had two or more free blocks. So of

the 696,000 N orders, there were 4,339 total N orders with two or more of the free blocks. And then move over two other columns, you'll see the number of N orders with the blocks and also with the waiver code, and they had no other vertical features or features, if you will, on that record. So there's 458 total.

And if you move to the last column, that represents 10.56 percent of all of the N orders that had two or more free blocks, had the line connection waiver waived based upon a waiver code that was actually placed on the service order.

What dPi is attempting to say is that because the line connection charge was waived, that automatically says that AT&T granted the promotion, and that is not true. Mr. Malish has already asked me if I did my own review and you heard about the 136 service orders. We found a number of reasons why the line connection charge was waived, and those range from the -- the order might not have had vertical features but it had a bundle, a bundled service offering. It could have been an order that was originally for two lines and was split billed, it was a part of perhaps roommates and one wasn't paying the bill so it was an administrative split of the bill. It could have been a disconnection in error. It could have been a billing issue. It could have been a restoration of service following some type of disaster, whether that's hurricane or thunderstorm or fire. It could have been for some other

promotion that isn't at issue in this complaint.

BY MR. MALISH:

Q And, Ms. Tipton, you're looking right there at calendar year 2005; correct?

A Yes.

Q And, of course, calendar year 2005 is when AT&T promulgated its, I guess you want to call it, I don't know what to call it, clarification of -- I guess it put out an internal policy document clarifying that it should only be awarding this LCCW promotion to, well, not with the blocks; correct?

A 2005 is when we received the clarification in the wholesale business unit from the retail business unit about how the promotion was implemented and what its intent was.

Q Okay. And also that's when, I guess, the sales reps were instructed by way of this document, internal document that that's how it needed to be done; correct?

A I'm not certain what specific document you're referring to, so I can't respond to your question.

Q Now, Ms. Tipton, before AT&T provided us with this stack of spreadsheets that goes through their actual orders, I believe you testified to the Commission that y'all didn't, y'all didn't give this to end users ordering this kind of service at all. Isn't that what you said?

A I believe what I said is that AT&T does not grant the line connection waiver promotion to our own retail customers

who order basic service and only two or more of the free, we've been calling them blocks, so of the free denial per use, if you will.

Q Okay. And take a look at Page 6 of your rebuttal for me, please. Beginning on Line 18 the question is, "If a new customer comes to AT&T and purchases a single line and requests two or more of these Call Blocks on their telephone line, would that customer qualify for the LCCW promotion?"

You answer, "No. Again, Call Blocks are not features," and so on.

Do you want to change your testimony on that?

A No, I do not.

Q Okay. And is that just because that's the policy?

A No.

Q Are you differentiating between policy and practice and that's why you don't want to change?

A I'm not differentiating at all.

Q Okay. Do you recall telling the North Carolina Commission that y'all had run these queries and that they had shown none or no customers were getting the line connection charge waived?

A My recollection was the specific question that was asked of me by Commissioner Kerr was whether we had done any kind of investigation ourselves. And my response was, yes, I had asked to find out if we had any customers who had ordered

only the 1FR and the two, two or more of the free blocks and were granted the line connection waiver promotion. That was the specific question I asked. And the response that I got from the retail organization was, no, there were none for the State of North Carolina.

Q Okay. And you ran a query; is that correct?

A I don't know what was done. I asked the question of the, the retail folks and I was given a response.

Q And that was in March of 2006; correct?

A I don't recall the actual time frame.

Q Okay. Well, if I represent to you that the hearing in North Carolina took place March 1 of 2006, would you have any reason to gainsay that?

MR. CARVER: Wouldn't it be easier just to show her the transcript, I mean, rather than testing her memory as to the date of the hearing?

MR. MALISH: Well, I don't have the complete transcript.

MR. CARVER: Well, I do, and I'd be happy to provide it to the witness.

MR. MALISH: Very good. Let's do that then.

THE WITNESS: Thank you.

BY MR. MALISH:

Q And I'm looking at -- first of all, what's the date, please, Ms. Tipton?

A Yes.

Q It's March 1?

A Yes. The date of the hearing was March 1.

Q All right. And I'd like you to look at Pages 244 and 245. And you can glance at that for a second, if you will, because this is, this is what was important to Commissioner Kerr, wasn't it? He wanted to know if y'all were providing this service to any of your retail customers. That's what he wanted to know.

A Correct.

Q He was actually asking essentially this question as represented by --

A I would disagree. He was asking me what we have granted to our retail customers. So that's not necessarily that.

Q Well, because if you --

A It's one-half of that.

Q He wanted to know because it was important to his decision to know as to, to know what y'all did with y'all's retail customers in order to decide what should happen with dPi. That's why he wanted to know that; isn't that true?

A Perhaps, but I can't read Commissioner Kerr's mind. I'm sorry.

Q Okay. So he's asking you that question. Then I'm going, I'm going to look at your testimony on Page 245 and I'm

going to try to read it from Lines 14 through 22. And I'd like you to tell me if I got that right. Okay?

He's asking you about this issue about what y'all provide to your own end users who order, or if they order 1FR plus the blocks. And you say, "What I can tell you is that I asked specifically for a query to be run to determine if any BellSouth end user had been granted a line connection waiver that had only basic local service and two of these blocks with nothing else, two or more of these just free features, free whatever they are. And I was told -- you see, I do it too." And you're referring there to calling the blocks features; right?

A Correct.

Q "What I was told is there are none." Did I read that correctly?

A Yes.

Q Okay. Would you flip over to Page 246, you continue with your response after having said that there are none. And you say, "It's the way the promotion has been designed. We've had this promotion, the sign available for several years, and that's the application and the practice, the way that it has always been applied." Did I read that correctly?

A Yes.

Q And then if you'll look over on Page 247 I ask some questions of my own. This is from Lines 12 through 18.

"Ms. Tipton, I believe you stated that y'all ran a query and that the result of that query was that SBC had never given its end users this, the benefits of this promotion in a situation where they had the basic service plus, plus one or two or more of the blocks; is that correct?" And you said, "Yes." Did I read that correctly?

A Yes.

Q Okay. In fact, y'all had not run any kind of an analysis like you did here in Florida; isn't that true?

A That's not true because --

Q You saw, you saw a stack of papers like this in North Carolina?

A I did not see a stack of papers. I asked the question, I asked the question if we can run a query. I don't know how that was invoked, I don't know how they accomplished it. But what happened was the retail contact went to their data folks, they ran what I'll call a query against the North Carolina data, and for whatever -- I didn't even ask for a specific time period so I don't know what specific time period. And the response I got is there were no customers who had actually requested at the, for that particular time frame that had requested the basic service and two free features, two free blocks.

Q There would be no customers at all?

A There were none.

Q Okay. So do you think that maybe somebody didn't actually run the query and just told you that they had?

A I'm sorry. Can you repeat that?

Q Never mind. I'll withdraw the question.

A I just couldn't hear you. I'm sorry.

Q Let's look at some more of your analysis. And, again, this is just the analysis after 2005; right?

A It's 2005 through 2007.

Q Okay. In 2006, again, we're just looking at only your retail customers that order 1FR basic service plus the blocks, BCR, BRD, HBG; correct?

A Which column are you referring to?

Q Well, they're all the same. They're all looking at who orders those services that way.

MR. CARVER: I'm sorry. This is one of the -- this is sort of an objection but just a general comment here. One of the problems with the use of this projector is he keeps showing her pieces of documents and she can't really tell what they are. I mean, the headings are cut off so that she's having to ask him to clarify which, you know, what it is that he's asking. And, you know, throughout this, I mean, I've tried to be very patient. But if Mr. Malish continues to put documents up and to show pieces of documents and to not, you know, give the witness the entire document so that she can basically look at it and have a fair opportunity to testify

about it -- I mean, if it weren't for the overhead, I mean, he'd give her the document and she'd have it. But instead this has continually been used in this way. I mean, again, what we've got here is a part of one page and we can't see headings, we can't see anything. And I'd just object to this, you know, continuing fragmenting of documents so that the witness can't see the entire thing that she's being asked to comment on.

BY MR. MALISH:

Q Ms. Tipton, what is your hand resting on right now?

A It's resting on a copy, but I don't have a clue which column you're asking me a question about.

Q How many columns are there with, across the, across the middle of the page with 2006 in it? We're looking at 2006; right?

A One, two, three, four, five. One, two, three, four, five, there's five columns.

Q And everything, everything in this whole thing, this whole document is talking about situations in which your end users or AT&T's end users ordered basic service plus HBR, excuse me, HBG, BCR and BRD only and nothing else.

A No, it's not. That's why I'm confused. Because the column that I described earlier, and this is the reason why I wanted to describe this document clearly in the record, the first column to the right of the order year is the total number of residential N orders.

Q Okay.

A Total.

Q You're looking at, you're looking at this second column over there.

A Yes.

Q That's not something that was included in the, in the Exhibit 13, the spreadsheets. The total number of N orders was not included in the spreadsheets; correct?

A No, it was not.

Q The only thing that was in the spreadsheets was those orders which were 1FR, BRD, BCR and HBG; isn't that correct?

A It included the column immediately to the right, which is N orders with two or more free blocks which may have also had other features associated with them.

Q Okay. And in 2006 what this column over here is showing us is that the percentage went up.

A The percentage of --

Q In two thousand --

COMMISSIONER McMURRIAN: Mr. Malish, I have to say I can't follow your questions either. So I'm trying to have patience, too, but perhaps you need to make copies and hand them out so that we can all follow what you're talking about. When you say things like "this" and that sort of thing, you're going to have to be more clear, I think.

BY MR. MALISH:

Q Well, Ms. Tipton, isn't it true that your analysis showed that in 2006 BellSouth processed 7,132 requests from its own retail users for basic service plus just the blocks; correct?

A Yes.

Q And it waived the line connection charge in 885 of those cases.

A Okay. Let me, let me re, re -- say my first answer.

The 7,132 are N orders that have two or more free blocks. They may also have other features. The 885 is only orders that have just those free, I'll just call them for ease those free blocks. Okay? They might not be blocks. 885 orders out of the 7,132 had only the HBR, BRD, et cetera, and there was a waiver code present on the service order. That's what that 885 represents.

Q So, so was it waived or not, the line connection charge?

A The line connection charge was waived. That does not mean the Line Connection Charge Waiver promotion was granted. There's a big difference.

Q Okay. Of course we'll, we can debate what the significance of this data shows.

This is 2007, this is -- and, again, this is analyzing data that was provided by AT&T just prior to your

testimony, your original testimony in August of 2007; isn't that correct?

A I honestly don't remember the specific dates when data was actually provided, because I know that it took us a long time to get all of this data pulled together.

Q Okay. This is, this is data showing August of 2007.

A Uh-huh.

Q Just follow along this line with me. If I'm reading this correctly, in August of 2007, which is the time you were providing your testimony to this Commission, there were 798 of the kinds of orders that dPi used to, used to make, and 152 or 19 percent of them or more than 19 percent of them got the line connection charge waived.

A That's what the data shows. Yes.

Q And, in fact, the data from 2003 through 2004 that you didn't analyze showed more, didn't it?

A Actually you cannot draw that conclusion from the data that was provided.

Q Okay. You're saying that the data that was provided for 2003 and 2004 is so unreliable that you can't draw any conclusion from it whatsoever?

A Well, let me describe some of the differences.

Q Well, that's not the question.

MR. CARVER: I'm sorry. He cut her off before she explained her previous answer and went to the next one. I

think she should be able to explain why they're not reliable.

COMMISSIONER McMURRIAN: Mr. Malish, if that's not your question, ask the one that is your question and let's move ahead.

MR. MALISH: Okay. Let me --

COMMISSIONER McMURRIAN: When, when a witness can answer yes, no, or I don't know and then explain -- and I do think it would be nice to have brief explanations if that would suffice because it is, the hour is late and we are going to still have questions from staff probably and perhaps the Commissioners as well. And I'm not sure how much longer we're going to be able to keep at this, but --

BY MR. MALISH:

Q Let me, let me just point out one more thing on this graph before we leave this subject. You have down here the total. We've been looking in this column here. You have the total, the percentages of, of the lines that were ordered like dPi's were and how many of those were given the waiver; correct?

A Correct.

Q We come down here to the bottom and I think this must be a typo here. You have it as .16 percent as the, as the average of 10.56, 12.41 and 17.15 or 17.17. So that must be a typo, isn't it?

A Actually it was my mistake in grabbing a cell because

what I should have -- this is an Excel spreadsheet. And so when I built the calculations, I should have grabbed the cell which has the number of 18,621, but instead I grabbed the cell immediately next to it and didn't catch the response until I saw the printed form in what we actually filed. So the correct percentage that should be there is 13.8 percent.

Q Okay. That's what I have there; right?

A Oh, yes. There you go.

Q Okay.

A I have it on my copy, too.

Q But my number that I hand wrote there is the correct one; right?

A Yes, for that cell. What the .16 represents is, that's actually the percentage of N orders that have these free blocks and a waiver code. That's the percentage of all the N orders issued in Florida for the time period reflected here.

Q Hang on a second. I want to make sure that I understood you correctly. I thought that this column was all N orders of any kind.

A Yes.

Q Okay. And so this number here at the bottom of that column is just all numbers of any kind, all new orders of any kind.

A Yes.

Q Okay. So this 0.16 is how many got the waiver out of

all N orders of any kind.

A Correct.

Q That's not really apples to apples though; right? We're talking about dPi's orders as compared to AT&T's retail orders.

A Correct.

Q Okay.

A Now I would like to go back and answer the question that I was not permitted, if that's okay.

Q Well, let me just withdraw that question and --

MR. CARVER: No. I object to that because she had given the yes or no answer and now she's entitled to provide her explanation.

COMMISSIONER McMURRIAN: I'm going to look to staff on this because I honestly don't remember this coming up before. So could you --

MS. CIBULA: If he withdraws the question, then the question is withdrawn and she doesn't need to answer.

BY MR. MALISH:

Q Okay. My question to you, Ms. Tipton, is about the data from 2003 and 2004. Okay. And that data shows much higher percentages of orders configured like dPi's being given a waiver of the connection charge. Isn't that true?

A No, that's not true. The 2003 -- the data we provided to dPi was actually 2003 to 2005 and they've used only

the 2003 to 2004 portion of it. And in order to extract that data there's a big difference between that time frame and the '05 to '07 time frame we just looked at. The '05 to '07 I refer to as the service order data. The 2003 to 2005 data, which they've used the '03 to '04 period, I refer to that as the billing data just to keep it simple.

The service order data has an actual waiver code. So we can tell for sure that a waiver code was applied to a service order which caused the line connection charge to be waived. We do not know whether that charge was waived as a result of the Line Connection Charge Waiver promotion or not. And that's very important. The early data, which I call the billing data, does not have a waiver code because we cannot access the actual service order. We had to rely on billing data, and waiver codes are not retained in billing data. So we do not know that the charges were actually waived.

The only thing we could look at is the very last day of the month snapshot of what was on the billing record the last day of the month. And that -- the query that was run was very complicated, so I'll try to make it really simple. They had to look at partial -- months that had partial billing in them and compare that to a date of installation date, which is a manually adjustable date. So at best we have a guestimate of the actual date of installation based on the fact that there was partial billing in the billing data on the same month that

the date of installation reflected. So from March of 2003, if there happened to be partial billing in that month on a particular telephone number and a date of installation showed March 15th, then we assumed that that was when the service was installed. And unfortunately date of installation can be manually changed. If the snapshot is taken the last day of the month -- so if the bill period which is the date upon which that customer's bill is run happens to fall, I'm just going to say March the 7th and the new install occurred on March the 15th, the bill will not have run and captured the installation for that particular month. So we would show a completed date of install, March 15th, we would show zero dollars in the billing data. So it would look like the charges were waived. And, in fact, those charges were billed in April the following month when the bill actually ran, and there was no way to correct for that. It was impossible to do. And we tried over and over to explain to dPi the fallacies associated with this data. But in an attempt to try to provide responsive information, we did.

Q So the bottom line, Ms. Tipton, is that the material that you provided from 2003 through 2005 is your best attempt to identify those situations in which your customers ordered basic service plus the blocks and the blocks only and whether they received a charge for the connection, the line connection.

A That was --

Q That was your best attempt to get that information.

A That was our very -- our best attempt. Yes.

Q And that -- and this data shows, now you may want to argue about what the data means, but the data in this set of materials shows that at a higher percentage than what we talked about for 2005 to the present, that the end users of AT&T had their line connection charge waived.

A I cannot say that they had the line connection charge waived. And I can tell you that I have spent hours on the phone with the data analysts, and they recommended to Mr. Carver that we not produce the data at all because they felt like it flat just was not responsive. And Mr. Carver felt like it was very important to be responsive, that we would provide clarification as to our concerns about the data. So I cannot tell you that those charges were waived. We have too many issues with the data itself. There's -- we have an overlap of '05 and we were actually able to make a comparison of just the '05 data, and there are a tremendous number of discrepancies with the '05 data.

Q And your comparison of the two showed that the data from the one set that you call unreliable was around 29 percent; correct?

A I don't recall off the top of my head. I just remember that it was significantly more.

Q It was about 10 percent difference, 10 percentage

points.

A Again, I don't know the actual percentage. I just know that it was significantly greater.

Q Let me show you just one page out of Exhibit 13. This one is Bate stamped 000047.

And, again, this is attempting to show all the situations where there's 1FR plus BRD or BCR, excuse, BCR, BRD, for example, correct?

MS. TAN: Excuse me. I believe this is confidential information as filed with the Commission.

MR. CARVER: Yes, it is. This is BellSouth customer-specific information. The account numbers allow for identification of the customers, and this is something that by the statute can't be publicly disclosed.

COMMISSIONER McMURRIAN: Mr. Malish, I suggest you take it off the overhead now until we sort this out.

Ms. Tan? Have we, have we actually stated any numbers on the record?

MR. MALISH: No. Well, I stated the number of the page, not any of the account numbers.

MR. CARVER: If I may, some of what he's shown are summaries and it's not at problem. The problem is that particular document and the other documents like it, because it's a spreadsheet and on the left-hand side of each line in the spreadsheet is a customer identification. So I think that,

that's the first one, I believe, that's confidential because that's not part of the summary. That's part of the actual run that is customer specific.

MR. MALISH: How about if I cover the account number up?

MS. TAN: No. That's not --

COMMISSIONER McMURRIAN: Ms. Tan.

MS. TAN: In fact, you received an e-mail from us on -- you should have confidential information filing.

COMMISSIONER McMURRIAN: There's information I know in the Order Establishing Procedure about how to treat confidential data, and I'm pretty sure we don't use it during the hearing unless we pass it out in red folders and we all look at it.

MS. TAN: Right. If you recall -- that's correct. If you recall, on March 7th I sent an e-mail reminding the parties that if they were to use an exhibit at the, at the hearing, that the information would need to be presented in the red folder and, and then picked up. And I can state in the OEP where it says, "When confidential information is used in the hearing, parties must have copies for the Commissioners, necessary staff and the court reporter in red envelopes clearly marked with the nature of the contents and with confidential information highlighted. Any parties wishing to examine the confidential material that is not subject to an order granting

confidentiality shall be provided a copy in the same fashion as provided to the Commissioners." This has been filed as confidential and, therefore, you would need to present it to us in red folders.

MR. MALISH: All right.

COMMISSIONER McMURRIAN: Commissioner Skop.

COMMISSIONER SKOP: Thank you, Madam Chair. And to staff also, it's my understanding that dPi has retained local counsel, and would it be appropriate for local counsel to have advised them of that? I mean, that's the purpose for having local counsel, I would imagine.

MS. TAN: That would be helpful.

COMMISSIONER McMURRIAN: Okay. Ms. Tan, what do we do, just move on? Have we --

MR. MALISH: Let's just move on.

COMMISSIONER McMURRIAN: Hold on, Mr. Malish. I wasn't asking you. With all due respect, I wasn't, I wasn't addressing you.

Ms. Tan, have we done something that we need to take care of now or that we take care of later or is, or is the showing of the information on the overhead, is it something we can --

MS. TAN: Currently we are okay. Because the information is not available for everyone here within red folders, it is our recommendation that we do move on. But as

to confidentiality, we are okay at this time.

COMMISSIONER McMURRIAN: Mr. Carver, do you have any concern or objection, I guess? I'm not really sure -- I've never had this happen before, so I have to --

MR. CARVER: I think we're -- I mean, technically, I guess, there was publication of the information in violation of the statute and in violation of Commission procedures. However, in this instance the problem we've been having with the overhead kind of helped us because it was only up there a second and we couldn't really read it. And I feel fairly certain that nobody copied down or memorized the customer identification. So I'm not sure what to say. I think technically it is a violation of the statute. I doubt if anybody really, you know, based on that brief look could identify any particular customers. So I think it's maybe no harm, no foul, although there was a foul. That's kind of all I can say.

COMMISSIONER McMURRIAN: Okay. And, Mr. Malish, I'll let you have the last word since I cut you off a second ago. But I think if we, I think the best thing is to --

MR. MALISH: I'm very happy to move on.

COMMISSIONER McMURRIAN: Okay.

MR. MALISH: Thank you.

BY MR. MALISH:

Q Let me just do it this way, Ms. Tipton. That, that

data from 2003, 2004, 2005 from the billing data, that contains columns which say, which identify whether there was, whether there was a nonrecurring charge billed or not; correct?

A Correct.

Q And a line connection charge is a nonrecurring charge; correct?

A Yes.

Q Okay. So if a line connection charge had been billed, you would ordinarily expect it to see, you would ordinarily expect it to appear under nonrecurring charges billed.

A Ordinarily you would. But I described earlier the problems with the data and I'll just let it rest at that.

Q Okay.

MR. CARVER: If I may while there's a pause, there's a problem that we're sort of talking about, which I believe is this proceeding is webcast, so, you know, people can see it live on the Web. What we're trying to figure out is if it's also recorded there so that if someone could go in, you know, roll to that particular frame and look at it and get the customer information, and I'm not sure we have an answer yet. But I just wanted to sort of say there may be more of a problem than I thought.

COMMISSIONER McMURRIAN: Do we want to take a break? Would anyone like a break at this moment? Okay. Let's take a

five-minute break. I know that we are getting very close to 6:00 and I've been told that that's when our air conditioning goes off. So if you think we're testy now. (Laughter.) So let's take a five-minute break and we will try to actually stick to the five minutes this time and try to see what we can do. Thank you.

(Recess taken.)

Okay. I think we'll go back on the record. We'll go back on the record. And I don't think there's anything we can do at the moment about the confidential information, so we'll just let that, we'll let those working on that continue to work on it. And we will continue with cross-examination, Mr. Malish.

MR. MALISH: Thank you.

BY MR. MALISH:

Q Ms. Tipton, do you remember saying words to the effect of, that if AT&T had credited CLECs, for example, like Budget Phone with LCCW promotion credits in situations where they had ordered service with 1FR plus the blocks, that that was a mistake?

A Okay. Let me make sure, I want to make sure I'm understanding your question.

Q Okay.

A That if we had granted promotional credits to Budget Phone when they had, under the Line Connection Charge Waiver

promotion and they had only ordered basic service and just those free blocks.

Q Right.

A Was that a mistake? And, yes, the answer is yes.

Q Okay. And that's part of what happens. Christy Siegel looked at, approved those orders for Budget Phone and didn't approve them for dPi, and the fact that they approved them for Budget Phone was a mistake.

A Well, I don't know that Christy ever went back and relooked at all of the Budget Phone requests. We've just never talked about it.

Q Isn't it true though that AT&T or BellSouth back then never made any attempt to go back and back bill Budget Phone to recover for those promotional awards?

A I'm not sure. As of the time of the North Carolina hearing I know that we had not, but I'm not sure if they've done so since then.

Q Okay. And as of, as of September 24, 2007, you still had not made any attempt to try to do a back bill to Budget Phone; is that correct?

A I don't believe so, but, again, I'm not sure.

Q If you said that in your deposition, do you have any reason to change your testimony?

A No.

Q Would you like me to read your deposition from

September 24, 2007, on that subject?

A I'd be happy to take your word for it. I'm sure it's well documented.

Q Okay. So at least through September of 2007 there hasn't been any attempt to back bill Budget Phone.

A Correct.

Q But isn't it true that generally speaking any time there's a mistake in billing, BellSouth routinely goes back and tries to recoup those monies through back billing, generally speaking?

A Generally speaking we would. But in the case of resale we've been extremely constrained with resources. So it's just a matter of determining whether we process all of the wave of credits that's coming in and trying to do so in a timely manner versus doing the back billing, which is what I understand prevented them from correcting that error immediately after it happened. Because, as we all know, it took several months to clear the backlog that occurred as a result of the original denial.

Q Do you know how long under the contract you have to back bill? Is it like two years?

A I think it's two years, but I'm not certain.

Q Okay. The, the document that I was referring to earlier about the policy, if I show this on the screen -- let me give you an extra copy. I'll hand you a copy of a document.

A Thanks.

Q It's actually part of a discovery response in the same litigation in Louisiana. And does that have a copy of the resale promotion policy on it?

A My understanding is this is the instructions that were provided to the service representatives that were doing the sampling validation process.

Q So this is not for marketing people that are trying to sign people up?

A No.

Q Okay. And when was this document created?

A I'm not certain. I don't see a date on it.

Q Okay. If you'll look at the first page of the document response, do you see there where the lawyer, whoever is answering this question on behalf of BellSouth says it was created in May 2005?

A Yes.

MR. MALISH: Okay. I guess, Madam Chairman, Chairwoman, Commissioner McMurrian, I would like to mark this one as the next, next exhibit, and then -- which I believe is 32.

COMMISSIONER McMURRIAN: Right. And a short title?

MR. MALISH: And then -- beg pardon?

COMMISSIONER McMURRIAN: Just a short title.

MR. MALISH: We'll call it BellSouth's Internal

Resale Promotions Policy Documents. So BellSouth's Internal Resale Promotions Policy Documents.

COMMISSIONER McMURRIAN: Thanks.

(Exhibit 32 marked for identification.)

MR. MALISH: And then I would move for the admission of Exhibits 27 through 32, and I can put those on the overhead one at a time, if that would help.

COMMISSIONER McMURRIAN: You're talking about the exhibits we previously marked for this witness?

MR. MALISH: Previously marked.

COMMISSIONER McMURRIAN: I don't think you need to put them on the overhead. I think we can just take up whether or not there are any objections and enter them. Is this the appropriate -- are you through with your cross-examination?

MR. MALISH: Yes.

COMMISSIONER McMURRIAN: Is this the appropriate time, Ms. Tan, to enter in, to take up entering in these exhibits or do we need to do it after other parties have crossed and then --

MS. TAN: At this time I think we would do Mr. Carver's redirect and then at the end enter in dPi's -- I believe it's two, is it two documents? Three documents, I believe, that he'll be entering in -- or, wait. No. One, two -- five documents.

COMMISSIONER McMURRIAN: In any case, we can take

them up, we should take them up after the redirect?

MS. TAN: Yes.

COMMISSIONER McMURRIAN: Okay. All right. Mr. Malish, don't let me forget. We'll come back. Mr. --

MR. CARVER: Does staff have questions?

MS. TAN: Staff has no questions.

MR. CARVER: Thank you.

COMMISSIONER McMURRIAN: Hold on just a second. Commissioner Skop.

COMMISSIONER SKOP: Yes. Thank you, Madam Chair.

I just wanted to go back and clarify a prior comment that I made regarding local counsel prior to the break because I feel it was necessary.

Having local counsel is a tremendous resource when out-of-state practitioners are trying to navigate an unfamiliar procedural process. And it's my subsequent understanding that dPi retained local counsel late in the process, and I think there's lessons to be learned there. But my apologies, Mr. Horton, if that was misconstrued on my part. But as recognized by the Bar, there is a tremendous benefit in the state for having local counsel. Thank you.

COMMISSIONER McMURRIAN: And, Ms. Tan, still no questions?

MS. TAN: That is correct.

COMMISSIONER McMURRIAN: Okay. Mr. Carver.

MR. CARVER: Thank you.

REDIRECT EXAMINATION

BY MR. CARVER:

Q Ms. Tipton, I just have a few clarifying questions.

Early on in the cross Mr. Malish asked you some questions about what are features and what are blocks and can features be purchased and can blocks be purchased. So I just have one or two follow-ups on that particular question.

The denial of per activations, I mean, regardless of what we call it, is it something that is purchased?

A No.

Q Can you explain why that is?

A Because that service, if you will, is offered at no charge.

Q Okay. Thank you. Now let's go to -- I believe it has been marked as Hearing Exhibit Number 13, but this is AT&T's supplemental response, the thousand-page document that Mr. Malish spent some time talking to you about. Just so that the record is clear, let me ask you generally, from this document is it possible to tell whether a particular retail customer received a waiver of the line connection charge pursuant to the LCCW promotion?

A No. It's actually impossible to tell that from this data.

Q Okay. And I -- could you explain why that is,

please?

A Yes. What I called previously the service order data, which is the 2005 through 2007 data, lists service orders that were issued on behalf of our retail customers when they ordered basic service and at least two of the free blocks, and it shows whether a waiver code was present on the service order. So it's binary, yes or no there was a waiver code present. It does not provide a reason for why the waiver code was present. And after spending some time reviewing the data and specifically looking at the service orders that we pulled, it was even more abundantly clear that you could not tell from the report that was provided, first of all, whether the customer was even a reacquisition customer or a brand new customer.

And, secondly, for all the reasons I previously testified to, we found all kinds of reasons why the line connection charge was waived. We had a lot of those orders that were split billed, it's just a records change, no line connection charge should be billed in that instance. We had a number that were a restoration of service following some disaster, whether it was fire or hurricane. It wasn't a tremendous percentage but we had some. We had a pretty significant number of lines that were just flat out disconnected in error. So those clearly didn't have the Line Connection Charge Waiver promotion granted, but yet they show

up in this report because the line connection charge was waived because the waiver code is on the order.

And the other set of data which I called the billing data, there's no waiver code to look at. We did our best guess to show that nonrecurring charges were billed or not billed, but that was simply based on some logic that was applied to relate data in actually three completely different sources and we did it based on date of installation, and it just created kind of a moving target, but it was a best effort.

Q Now for the '05 through '07 data, and I know you've just testified that the waivers, that we can't tell the reason for the waiver, but the percentage of waivers for that time period, do you remember what the percentage was?

A For the, I'm sorry, for the '05 to '07?

Q Yes.

A On average waiver codes were present on approximately 14 percent --

Q Okay.

A -- of all of the orders that had just 1FR and just the two, two or more of these free blocks, for lack of a better way to call them.

Q Okay. So then obviously the inverse would be true, 86 percent of the orders didn't have a waiver.

A That's correct.

Q Okay. Now I want to ask you a little bit about the

service orders themselves. Now as I understand your testimony, the document that Mr. Malish asked you about was an extraction from AT&T's databases; correct?

A Yes.

Q And the source information for that extraction ultimately would be the service orders that were created at the time that the retail customer made the order; is that correct?

A Yes. The retail service orders, and then the USOC revenue was pulled from somewhere totally different. It was just pulled from a data table.

Q Now I believe you testified that you had sampled 134 of these orders; is that correct?

A 136.

Q 136. And did you -- I believe you also testified that you were advised that that was a statistically valid sample?

A Yes. The statistician indicated that that gave us, and I can't remember the exact percentage, but it was north of 90 percent of assurance of reflection of the overall universe.

Q Now when you actually looked at the service orders, did any of them indicate the reasons that the customers received the waivers?

A I'm sorry. Can you say that again? I got distracted by some movement over here.

Q Yeah. When you went beyond the document that dPi

asked us to produce and you looked at the actual service orders, did any of those 136 service orders indicate the reason why the waiver was given?

A Some of the service orders gave a reason why the line connection charge was waived. And the ones that have specific instructions in the remark sections typically were those that said line connection charge waived, restoration following hurricane, or line connection charge waived, disconnect in error. There were a lot of the service orders that did not have any explanation at all in the remarks section.

Q Okay. Do you remember, of the ones that were disconnected in error, do you remember what percentage of the 136 specifically indicated that they were disconnected in error?

A About -- it was approximately 15 percent. I don't remember exactly, but it was approximately 15 percent of the service orders we reviewed had the charge waived because it was a disconnect in error.

Q Okay. So the number disconnected in error that you identified in your sample, that's actually a larger percentage than the total number of waivers given out of these 18,000 accounts; correct?

A I think so.

Q Okay. I think -- well, if I understand --

A I follow that logic.

Q If I understand you, you said 15 percent from the sample were waived because of disconnection error. A total of 14 percent were waived in the '05 to '07 time frame.

A Oh, that's -- yes, that's true.

Q Okay. Now of these 136 service orders that you looked at, did any of them indicate that the line connection waiver was given as a result of the LCCW promotion?

A No, none of them did.

Q Not a single one?

A No.

MR. CARVER: Thank you. That's all I have.

COMMISSIONER McMURRIAN: Okay. So I guess we need to take up exhibits. Maybe we need to, Mr. Malish, maybe we need to take them up maybe in groups. Let's start with Exhibit 28 and 29. You wanted to enter those in the record.

MR. MALISH: I do. But unfortunately, Commissioner, I want to do a recross on some of the things that Mr. Carver just brought up.

MR. CARVER: Objection.

COMMISSIONER McMURRIAN: Mr. Malish, we don't typically do recross, but I will turn to the, to the experts to my left.

MS. CIBULA: I agree, we don't do recross.

MR. MALISH: The problem, Your Honor, excuse me, Commissioner, is that he's brought up some stuff about the

percentage of the, of the waivers and what they were given for, and I would like to go in and nail that down. So it sounds to me like there was 14 percent of the, excuse me, approximately 15 percent of the ones that got waivers where they were able to identify it for a particular reason but that's all.

COMMISSIONER McMURRIAN: Mr. Malish, I'm going to grant the objection. And we do not do recross here, and I think that, I think that that's probably spelled out in some of our procedural things, but I'm not, I'm not sure. But I'm going to uphold the objection.

MR. MALISH: In that case then we would go ahead and move for the admission of Exhibits 27 through 32.

COMMISSIONER McMURRIAN: Okay. Let's take up 28 and 29 together just because I think this might be simpler to talk about those together. Are there any objections to the entry of Exhibits 28 and 29 that were -- those were the two dPi diagrams regarding parity. Any objection?

MR. CARVER: No. Actually I hate to jump ahead, but just to save time, I don't have any objections to anything that they want to put in. I feel confident the Commission can determine what weight to assign to it.

COMMISSIONER McMURRIAN: Okay. Well, the -- okay, you did get a little ahead of me.

MR. CARVER: I'm sorry.

COMMISSIONER McMURRIAN: With regard to Exhibit 30 --

well, the reason I was going to take them up separately is Exhibit 30, I believe, you were going to late file.

MR. CARVER: Yes. Yes. I'm sorry.

COMMISSIONER McMURRIAN: When can you get that for us, Mr. Carver?

MR. CARVER: I would say within a matter of days. Probably by Monday.

COMMISSIONER McMURRIAN: Is that -- okay. So Monday.

Okay. So no objections with regard to Exhibits 28 through 32, so we'll show all those entered.

(Exhibits 28, 29, 30, 31 and 32 admitted into the record.)

Did we enter in Exhibit -- we entered in Exhibit 27 earlier, didn't we?

MS. TAN: Yes. It was entered with Mr. Bolinger.

COMMISSIONER McMURRIAN: That's right, Mr. Bolinger. Okay. I just wanted to make absolutely sure.

Okay. So show Exhibits 28 through 32 entered into the record.

MS. TAN: In addition, Commissioner, we need to either get copies of the single page exhibits or they'll need to provide it to us by Monday.

COMMISSIONER McMURRIAN: Mr. Malish, is it your preference to leave copies of your, leave the copies of the diagram or leave the version that you have or to make copies

and submit them by Monday?

MR. MALISH: I'm going to let Doc, Mr. Horton make the decision.

COMMISSIONER McMURRIAN: Okay.

MR. HORTON: Commissioner, if it's okay, if he will provide those copies, I'll make sure that we copy them and circulate them.

MS. TAN: Staff is okay with that. On Monday, by Monday?

MR. HORTON: I would hope so.

MS. TAN: Okay.

COMMISSIONER McMURRIAN: Do we need to do anything to show those late-filed or is it okay just to show on the record that those will be entered in Monday or provided Monday, entered in today, provided Monday?

MS. TAN: At this point they would be late-filed, so they can just label them as late-filed exhibits with the number.

COMMISSIONER McMURRIAN: Okay. With the appropriate number.

MS. TAN: Yes.

COMMISSIONER McMURRIAN: Thank you. Bear with me.

THE WITNESS: May I be excused from the witness chair?

COMMISSIONER McMURRIAN: Yes, Ms. Tipton, you may be

excused. Thank you.

THE WITNESS: Thank you.

COMMISSIONER McMURRIAN: Okay. And did we also, Mr. Carver, did we enter in, I don't think we did, Ms. Tipton's exhibits?

MR. CARVER: No, ma'am.

COMMISSIONER McMURRIAN: 22 through 26.

MR. CARVER: Yes. I'd like to move those into evidence at this time, please.

COMMISSIONER McMURRIAN: Any objection?

MR. MALISH: No. I thought they were already admitted.

COMMISSIONER McMURRIAN: I think we marked them but I don't think I entered them. So show those entered into the record as well.

(Exhibits 22, 23, 24, 25 and 26 admitted into the record.)

Okay. Staff, are there additional matters that we need to take up at this time?

MS. TAN: At this time staff would like to review the upcoming significant dates.

COMMISSIONER McMURRIAN: Okay.

MS. TAN: All right. The transcript will be due on April 14th, the briefs will be due on April 30th, and the recommendation will most likely come out on June 5th.

COMMISSIONER McMURRIAN: Okay. Any other matters before we conclude this hearing? Thank everyone for bearing with us. I think we --

MR. MALISH: I would like to thank everyone for bearing with me, so.

COMMISSIONER McMURRIAN: Mr. Malish, we realize that you have not been in proceedings before this Commission before, but I think we'll, we'll -- I think we all got through it and I appreciate your patience.

MR. MALISH: I will try to do better next time.

COMMISSIONER McMURRIAN: Thank you all. This hearing is adjourned.

(Hearing adjourned at 6:07 p.m.)

STATE OF FLORIDA)
: CERTIFICATE OF REPORTER
COUNTY OF LEON)

I, LINDA BOLES, RPR, CRR, Official Commission Reporter, do hereby certify that the foregoing proceeding was heard at the time and place herein stated.

IT IS FURTHER CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed under my direct supervision; and that this transcript constitutes a true transcription of my notes of said proceedings.

I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorneys or counsel connected with the action, nor am I financially interested in the action.

DATED THIS 14th day of April, 2008.

Linda Boles

LINDA BOLES, RPR, CRR
FPSC Official Commission Reporter
(850) 413-6734

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 1
COMPANY FPSC Staff
WITNESS Comprehensive Exhibit List
DATE 04/03/08

DOCKET NO.: 050863-TP

EXHIBIT NO. 1

WITNESS: STIP-1

PARTY: Staff

DESCRIPTION: **Comprehensive Exhibit List (Page 1 of 3)**

EXHIBIT #	WITNESS	ID	DESCRIPTION	IN? (Due Date if EXH is Late Filed)
			Staff Exhibits	
1	n/a	STIP-1	Comprehensive Exhibit List	
Staff				
2	n/a	STIP-2	Composite of Responses to Staff's Interrogatories from dPi Teleconnect a. Item Nos. 1-9 of dPi's Responses to Staff First Set of Interrogatories. b. Item Nos. 10-16 of dPi's Responses to Staff Second Set of Interrogatories	
3	n/a	STIP-3	Composite of Responses to Staff's Interrogatories from AT&T Florida a. Item Nos. 1-6 of AT&T Florida's Responses to Staff First Set of Interrogatories. b. Item Nos. 7-11 of AT&T Florida's Responses to Staff Second Set of Interrogatories.	
4	n/a	STIP-4	Composite of Responses to Staff's Request for Production of Documents from dPi Teleconnect a. Item Nos. 1-15 of dPi's Responses to Staff's First Request for Production of Documents. b. Item Nos. 16-21 of dPi's Responses to Staff's Second Request for Production of Documents. c. Item Nos. 1-2 of dPi's Supplemental Responses to Staff's First Request for Production of Documents. d. Items Nos. 5-8 of dPi's materials responsive to Staff's First Request for Production of Documents ***(Disc 1 and Disc 2 too voluminous to copy)***	
5	n/a	STIP-5	Composite of Responses to Staff's Request for Production of Documents from AT&T Florida a. Item Nos. 1-7 of AT&T's Responses to Staff's First Request for Production of Documents. b. Item Nos. 8-9 and 11-14 of AT&T's Responses to Staff's Second Request for Production of Documents. **(Note: Item No. 10 is Proprietary)**	

EXHIBIT #	WITNESS	PREVIOUS ID	DESCRIPTION	IN? (Due Date if EXH is Late Filed)
6	n/a	STIP-6	Item No. 10 of AT&T Florida's Response to Staff Second Request for Production Documents. **(PROPRIETARY EXHIBIT)** ***Compact disc too voluminous to copy***	
7	n/a	STIP-7	Deposition Transcript of Steven Watson taken on September 18, 2007.	
8	n/a	STIP-8	Deposition Transcript of Brian Bolinger taken on September 18, 2007.	
9	n/a	STIP-9	Deposition Transcript of Brian Bolinger taken on September 24, 2007.	
10	n/a	STIP-10	Deposition Transcript of Pam Tipton taken on September 19, 2007.	
11	n/a	STIP-11	Deposition Transcript of Pam Tipton taken on September 24, 2007.	
dPi Teleconnect				
12	n/a	STIP-12	Item Nos. 1-1 through 1-25 of AT&T Florida's Responses to dPi Teleconnect's Request for Information. **(Item Nos. 1-16, 1-19, and 1-22 Proprietary not included)** ***Compact disc for Item No. 1-17 too voluminous to copy.***	*
13	n/a	STIP-13	Item No. 1-16, 1-19 and 1-22 of AT&T Florida's Responses to dPi's Request for Information. **(PROPRIETARY EXHIBITS)** ***Compact Disc 1 and Compact Disc 2 (Supplemental) for Item No. 1-19 too voluminous to copy.*** **NOTE: On 9/26/07 AT&T Florida provided supplemental information, that is proprietary in nature, in response to dPi RFI 1-19 for the period July 2005 through July 2007.** **On 11/09/07 AT&T Florida provided a second supplement of information, that is proprietary in nature, in response to dPi RFI 1-19 for the period May 2003 through December 2005.**	
AT&T Florida				
14	n/a	STIP-14	Item Nos. 1-44 of dPi Teleconnect's First Amended Responses to AT&T Florida's First Set of Interrogatories.	
15	n/a	STIP-15	Item Nos. 1-20 of dPi Teleconnect's First Amended Responses to AT&T Florida's First Request for Admissions.	
16	n/a	STIP-16	Item Nos. 1-5 of dPi Teleconnect's Responses to AT&T Florida's First Request for Production.	
Parties Exhibits				
dPi Teleconnect				
17	Steve Watson	dPi FL-1	General Subscriber Service tariff excerpt pertaining to TouchStar Service rates and charges.	
18	Steve Watson	dPi FL-2	General Subscriber Service tariff excerpt pertaining to Special Promotions offered by BellSouth.	

*CLK note: Hearing Exhibits have been appended to this transcript.

EXHIBIT #	WITNESS	PREVIOUS ID	DESCRIPTION	IN? (Due Date if EXH is Late Filed)
19	Steve Watson	dPi FL-3	Screenshot taken from BellSouth's website during the summer of 2005.	
20	Steve Watson	dPi FL-4	Spreadsheet which shows the Line Connection Charge Waiver promotion credits that dPi applied for, and those that were paid.	
21	Steve Watson	dPi FL-5	Email correspondence pertaining to connection fee waivers and status of other qualified promotional payments.	
AT&T Florida				
22	AT&T Pam Tipton	PAT-1	Exhibit A to Part 1 of the Interconnection Agreement between AT&T Florida and dPi Teleconnect.	
23	AT&T Pam Tipton	PAT-2	AT&T Florida Tariff (GSST, Section A.2.10(A)) which describes the promotions at issue in this proceeding.	
24	AT&T Pam Tipton	PAT-3	Examples of Accounts for which dPi submitted promotional credit requests.	
25	AT&T Pam Tipton	PAT-4	Order of the North Carolina Utilities Commission.	
26	AT&T Pam Tipton	PAT-5	AT&T Florida Tariff (G.S.S.T., Section A.13.19.4), which relates to rates and charges for TouchStar services.	
Other Exhibits				
27				
28				
29				
30				
31				
32				
33				
34				
35				
36				
37				

EXHIBITS

NUMBER:		ID.	ADMTD.
1	Comprehensive Exhibit List	23	23
2	STIP-2	23	23
3	STIP-3	23	23
4	STIP-4	23	23
5	STIP-5	23	23
6	STIP-6	23	23
7	STIP-7	23	23
8	STIP-8	23	23
9	STIP-9	23	23
10	STIP-10	23	23
11	STIP-11	23	23
12	STIP-12	23	23
13	STIP-13	23	23
14	STIP-14	23	23
15	STIP-15	23	23
16	STIP-16	23	23
27	AT&T USOC Lookup Tool	79	148

EXHIBITS

NUMBER:		ID.	ADMTD.
17	dPi FL-1	155	186
18	dPi FL-2	155	186
19	dPi FL-3	155	186
20	dPi FL-4	155	186
21	dPi FL-5	155	186
22	PAT-1	189	340
23	PAT-2	189	340
24	PAT-3	189	340
25	PAT-4	189	340
26	PAT-5	189	340
28	(Late-Filed) dPi Diagram Re: Parity #1	283	338
29	(Late-Filed) dPi Diagram Re: Parity #2	283	338
30	(Late-Filed) Interconnection Agreement Effective 2/25/2003	287	338
31	(Late-Filed) Pam Tipton's Analysis of AT&T Retail Service Order Data for 2005 to 2007	301	338
32	(Late-Filed) BellSouth Internal Resale Promotions Policy Documents	329	338

EXHIBIT NO. 2

DOCKET NO.: 050863-TP

WITNESS: STIP-2

PARTY: Staff

DESCRIPTION: Composite of Responses to Staff's Interrogatories from dPi Teleconnect

1. Item Nos. 1-9 of dPi's Responses to Staff's First Set of Interrogatories.

2. Item Nos. 10-16 of dPi's Responses to Staff's Second Set of Interrogatories.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 2
COMPANY FPSC Staff
WITNESS Stip-2
DATE 04/03/08

PROFFERING PARTY: Staff

I.D. STIP-2

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	)	**DOCKET NO. 050863-TP**
	)	
dPi Teleconnect, L.L.C. v.	)	
BellSouth Telecommunications, Inc.	)	

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST SET OF INTERROGATORIES (NOS. 1-9)

dPi Teleconnect, LLC hereby files its Responses to Staff's First Set of Interrogatories (Nos. 1-9).

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
cmalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
stepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

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CERTIFICATE OF SERVICE

I hereby certify that a true copy of the foregoing document has been served upon counsel for Florida Public Service Commission and served upon Defendant through its below-listed attorneys on this 27th day of August, 2007.

/s/ Chris Malish
Christopher Malish

Attorneys for Defendant

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via UPS Next Day Air
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via UPS Next Day Air
and Via Electronic Mail: mg2708@att.com

OBJECTIONS

dPi Teleconnect, LLC, objects to responding to any discovery related to AT&T's failure to award promotional pricing to dPi for Secondary Service Charge Waiver and Two Features for Free. dPi waives all complaints for these two promotions because their value does not justify the legal fees involved. See Rebuttal Testimony, B. Bolinger, page 1 line 23 (August 20, 2007).

INTERROGATORIES

1. a) Please identify the effective date of the current interconnection agreement between dPi and AT&T Florida.

ANSWER:

April 30, 2003.

b) Please identify the specific sections of the interconnection agreement that govern promotions.

ANSWER:

Section 4.
When DPI purchases Telecommunications Services from BellSouth pursuant to Attachment 1 of this Agreement for the purposes of resale to End Users, such services shall be equal in quality, subject to the same conditions, and provided within the same provisioning time intervals that BellSouth provides to its Affiliates, subsidiaries and End Users.

Attachment 1, p. 16 Exhibit A.
Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly.

Steve Watson answered this question.

2. a) Please describe the specific processes and procedures employed by dPi to request promotional credits from AT&T Florida.

ANSWER:

dPi and their agent Lost Key Telecom were in contact with AT&T Florida throughout the crediting process to ensure that dPi was requesting crediting properly. In the beginning, AT&T did not have a specific procedure for dPi to follow in requesting the credits. It seemed often made up on the spot. During the conversations with the AT&T credit processing employees, a procedure to request credits took shape. The necessary information was given to dPi on files that were encrypted. Lost Key Telecom worked with AT&T to figure out how to access data and extract it in a useful format.

dPi informed AT&T that it could not use the electronic data without a technical solution to allow dPi to get around the internal locks and encryption on the electronic data. Once AT&T provided a way to access the data, dPi, together with Lost Key Telecom, created an automated system that would examine the

electronic data that AT&T provided, and query each telephone service request to test it against the qualifying criteria of the promotions. If the service request met the qualifying criteria, a credit request form was automatically filled-out. If the request did not meet the qualifying criteria, it was not automatically filled-out.

Lost Key Telecom worked with AT&T extensively to get around any problems and to satisfy AT&T that Lost Key Telecom was correctly requesting the credits. dPi and Lost Key Telecom were in constant communications with AT&T employees in charge of credit processing – Stanley Messinger, Kristy Seagle , and Keith Deason.

This automated process was hand checked by Lost Key Telecom over several months throughout the time it was requesting credits until Lost Key Telecom was satisfied that the automated system was accurate and consistent.

b) Please indicate when the processes and procedures described in a) were first implemented.

ANSWER:

July 17, 2004

c) Have the processes and procedures described in response to a) been modified over time?

ANSWER:

They have only been modified to meet with changing qualifications for promotions, new promotions being available, and old promotions expiring. Additionally, there have been mechanical changes to suit AT&T's constant changing of the credit requesting procedure.

d) If the response to c) is affirmative, please describe all such modifications and indicated when they occurred.

ANSWER:

On August 23, 2005, Lost Key Telecom created a Bellsouth Promotion Credits Summary Sheet to reduce the number of e-mails being sent to Bellsouth. Before, Lost Key was sending over an email for each state without a summary sheet. This new creation allowed all parties to easily access the overview of the credit requests on one sheet.

On November 11, 2005, a document called CLEC_Credit_Request.xls was emailed to Lost Key Telecom by Keith Deason at AT&T. This document was a uniform credit request form that AT&T would be using, which was based off of the design that Lost Key Telecom had been using.

On January 11, 2006, an email address was established by AT&T to send promotion credits to. Promotions.credits@bellsouth.com

On March 30, 2006, a new credit request document was sent out by Keith Deason at AT&T. This was entitled CLEC_Credit_Request3.xls. This credit form required a complete overhaul of Lost Key Telecom's credit request process. Lost Key Telecom was required to completely reformat its credit requests to fit AT&T's new system.

On March 26, 2007, a new document called CLEC_Credit_Requestversion3.xls was emailed by Keith Deason. This document included a modification of the product names in a drop down box on credit summary sheet.

On August 15, 2007, a new document called CLEC_Credit_Requestversion8-15-07.xls was emailed by Keith Deason to add the Cash Back Promotion to the credit summary sheet. This was reflected in Lost Key Telecom's credit request programming.

e) Please identify the individual(s) and their title that were responsible for submitting promotional credit requests on behalf of dPi to AT&T. If the responsible person changed over time, please identify all such individuals, their titles, and the period during which they were responsible for this function.

ANSWER:

Lost Key Telecom was responsible for submitting the credit requests for dPi at all times relevant to this dispute. Lost Key Telecom had the following employees working on dPi's credit requests: Stephanie Watson, Account Manager, (from 2004 until summer 2005); Aggie Weemes, Account Manager (from January 2007 until present); and Steve Watson, Senior Account Manager, (from 2004 to present).

Lost Key Telecom worked with Brian Bolinger, Vice President, of dPi to get all necessary information for requesting credits. Brian Bolinger was responsible for this work at all times relevant to this matter.

f) Please describe how promotional credit requests were screened or otherwise evaluated to ensure that they met eligibility criteria for the given promotion.

ANSWER:

dPi, together with Lost Key Telecom, used an automated system for evaluating data for all credit requests it submitted to BellSouth. The evaluation begins with the service order and all of its features which may be relevant to deciding whether or not it satisfied the requirements of the promotions: including date of service

order, location of prior service, company of prior service, and added call features.

The service order is evaluated by an automated system. The evaluation process takes each service request and compares it to the promotions. The request is reviewed to see if it was made at a time a promotional credit was available, and if so, it is reviewed to determine if it meets the other qualifying criteria, including number of Touchstar features, and whether it was a win-over account or a new service.

A manual method was used as an initial design tool for the automated system. After that, it was used to periodically check the results of the automated system. Every decision that was made by a person originally was replicated by the automated system. The effect is that the computer does the exact same evaluation that was done by hand, only at a rapid enough rate to keep up with all of dPi's orders and promotion requests.

Once the automated process is complete for the period, employees at Lost Key Telecom completed a visual check of the requests to be sent to AT&T. They compared the numbers to previous months to determine if any requests are out of line with requests from the prior months and trended over years to determine if the requests compared with the same period one year before. If there were any errors found, Lost Key Telecom examined the programming code and ran through orders one at a time to determine the source of the error. Once found and corrected, the credits were re-run before submission to AT&T.

Once the orders are determined to qualify for the promotion, they are submitted to AT&T to be credited.

g) Please identify the individual(s) who were responsible for performing the function described in f).

ANSWER:

Steve Watson of Lost Key Telecom. Ed Brunet as programmer for Lost Key Telecom.

Steve Watson answered this question.

3. For purposes of the following request, please refer to the direct testimony of dPi witness Watson, page 3, lines 11-15. Please explain why if a credit is rejected by AT&T, a CLEC has no way of auditing the rejection to determine if it is merited or not.

ANSWER:

The response from AT&T is not informative enough to determine why any credit was denied. AT&T simply responds by listing the amounts requested, and the

amounts denied. dPi cannot tell if AT&T claims a qualifying criterion was not met, which qualifying criterion it was, or if it is a different reason all together for rejection, such as being requested too late.

dPi is left at the position it was before it requested the credit; it simply has a request that it believes qualifies for a credit with no indication as to why it was rejected.

Steve Watson answered this question.

4. For purposes of the following request, please refer to the direct testimony of dPi witness Watson, page 3, lines 19 through page 4, lines 2. To the extent not indicated in a prior request, please explain how dPi reviews data from AT&T to determine which of its orders qualify for a promotional credit.

ANSWER:

The question is answered in 2(f), but for clarity's sake is restated here.

dPi, together with Lost Key Telecom, evaluate the data. The evaluation begins by the automated system which queries the service order and all of its features, including date of service order, location of prior service, company of prior service, and added call features.

The evaluation process takes each service request and compares it to the promotions available. The request is reviewed to see if it was made at a time a promotional credit was available, and if so, does it meet the other qualifying criteria, including number of Touchstar features, and whether it was a win-over account or a new service.

Steve Watson answered this question.

5. For purposes of the following requests, please refer to the direct testimony of dPi witness Watson, page 4, lines 3-17.

a) Who is Stanley Messinger and what was his position with AT&T in 2003?

ANSWER:

Stanley Messinger was the person that dPi and Lost Key Telecom were put in contact with at AT&T to resolve questions concerning promotional credits. As stated in the testimony of Steve Watson, dPi and Lost Key Telecom could not determine how the credit processing employees fit into the organizational scheme of AT&T or if Stanley Messinger had other tasks than just to process credits.

Because the events of this case occurred over the course of about three years,

people would get new jobs or leave the company, thus several people ended up occupying the same position at AT&T.

b) Who is Kristy Seagle and what was her position with AT&T in 2005?

ANSWER:

The answer is similar to that of Stanley Messinger. Once Stanley was no longer in charge of the credit processing, dPi and Lost Key Telecom were referred to Kristy Seagle. As stated in the testimony of Steve Watson, dPi and Lost Key Telecom could not determine how the credit processing employees fit into the organizational scheme of AT&T or if Christi Siegel had other tasks than just to process credits.

c) Who was Keith Deason and what was his position with AT&T in 2005?

ANSWER:

Again, this answer is similar to that of Stanley Messinger. After Kristy Seagle was no longer in charge of the credit processing, dPi and Lost Key Telecom were referred to Keith Deason. As stated in the testimony of Steve Watson, dPi and Lost Key Telecom could not determine how the credit processing employees fit into the organizational scheme of AT&T or if Keith Deason had other tasks than just to process credits.

d) For each of the individuals in a) through c), please describe the procedures and direction provided to dPi regarding how to submit promotional credits for the line connection charge promotion.

ANSWER:

Please see attached excerpt from dPi's Response to Request for Information 1-21.

Steve Watson answered this question.

6. For purposes of the following requests, please refer to the direct testimony of dPi witness Watson, page 5, lines 7-15.

a) Please define "scours."

ANSWER:

"Scour" simply meant that each and every service order was queried by the automated system.

The data that AT&T provides to dPi and Lost Key Telecom contains all the necessary information to determine if the order qualifies for a promotional credit. Lost Key Telecom's automated system reviews these orders one-by-one and

queries them to determine if they meet any of the eligible promotions. For instance, for the Line Connection Charge Waiver (LCCW) promotion, the automated system queries the order to see if (1) the order occurred at a time the LCCW promotion was available (2) the order apply to "new reacquisition or winover" customers instead of "new" and (3) customers who purchase BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features. (Criteria for LCCW 2005) Only if the three queries all returned responses of "yes" would a credit request be made.

This is true not just for dPi but all of Lost Key Telecom's clients.

b) Did the computer program used by dPi for scouring orders perform any checks to ensure that the orders to be submitted to AT&T were valid?

ANSWER:

When creating the computer system that automatically determines the qualifications of credit requests, each step is manually verified. The automated system simply goes through a series of simple yes-no questions for each service order, and returns a value for each question. If the proper combination of "yeses" and "nos" are returned for a service order, a credit request is generated. It is as mistake-proof as possible.

So long as the program was entered into the computer correctly the first time, which was manually verified and tested at the time, then the orders will have a very low incidence of error – so low, in fact, that we have not found a single request that has been denied because of computer error.

We have been able to determine only two reasons for credits being requested that were denied by AT&T. First, and the one that is the basis for this dispute is that the credit has been denied because the interpretation of the promotions by dPi has been different from AT&T's from the very beginning, and input into the computer under dPi's interpretation (e.g., dPi treats BCR and BRD as qualifying Touchstar features under the promotions, and AT&T does not). The second reason is because of ambiguity in the data provided to Lost Key Telecom by AT&T on the service orders called "phrase codes." Phrase codes enumerate the features on the service order. One particular phrase code (phrase code 456) included features that both qualified for promotional credits (a conversion order) and did not qualify for promotional credits (a change order). Because this phrase code was over-inclusive, Lost Key Telecom's credit requests were sometimes incorrect when queried for that particular phrase code. This was reconciled over the telephone between Steve Watson and Keith Deason and is not at issue in this dispute.

This is all in contrast to an error that arose from the automated system itself. For example: we know of no times that the computer has determined that a service

order included a Touchstar feature such as Caller ID when in fact the service order did not have Caller ID. The only "errors" that have appeared are either the result of ambiguous data provided by AT&T or they are definitional disputes between dPi and AT&T: e.g., the automated system counted BRD and BCR as Touchstar features because dPi believes them to be so and created the program to count them, but AT&T disagreed and rejected the credit request.

c) If the response to b) is affirmative, please explain how the program performed this function.

ANSWER:

d) If the response to b) is negative, please explain how it was ensured that orders for promotional credit reimbursement submitted to AT&T were valid.

ANSWER:

Technically, the checks were performed manually, not by the computer, so the response to part (b) of this question is a negative. The checks were performed (1) at Lost Key Telecom by simply evaluating a service order, determining if it would qualify for a promotion, and comparing those results to what the computer determined for the same promotion (2) comparing the credits to be requested to those requested the month prior and (3) comparing the trend of credit requests over the prior year or more

Steve Watson answered this question.

7. For purposes of the following requests, please refer to the direct testimony of dPi witness Watson, page 5, lines 16 through page 6, line 1.

a) What is a BCR block?

ANSWER:

"BCR" is a USOC feature that blocks call return. Without this feature, a person can call the telephone number of the last incoming call automatically by dialing a simple code, frequently (or possibly always) "*69." BCR is a Touchstar feature that blocks a user from using this automatic call-back feature.

b) What is a BRD block?

ANSWER:

"BRD" is a USOC feature that blocks repeat dialing. Without this feature, a telephone can automatically redial a busy telephone number until the call goes through by dialing a simple code, frequently (or possibly always) "*66." BRD is a Touchstar feature that blocks a user from using automatic repeat dialing.

c) What is or was AT&T's charge for a BCR block?

ANSWER:

AT&T's rate for the BCR block is included in the rate for basic service. There is no separate charge. Of course, one cannot get the BCR block from AT&T unless one purchases basic service.

d) What is or was AT&T's charge for a BRD block?

ANSWER:

The answer is the same as with the BCR block. AT&T's rate for the BRD block is included in the rate for basic service. There is no separate charge. Of course, one cannot get the BRD block from AT&T unless one purchases basic service.

e) Are the BCR and BRD blocks used for all dPi customers in Florida?

ANSWER:

Yes, for credits at issue in this dispute. Use of "call-return" or "repeat dialing" costs money, either on a per use or a monthly basis. dPi's business model focuses on providing telephone service to lower income and higher credit risk customers. dPi has determined that its model works best by streamlining and simplifying the ordering process by pre-packaging the service into a product that most of its customers would choose anyway.

By providing all customers with BCR and BRD, low-income and high credit-risk customers do not have to worry about unauthorized or accidental use of call return or repeat dialing resulting in increased telephone charges.

However, dPi has recently changed its policy of including BCR and BRD with every service order, in part because AT&T does not give promotional rates for these Touchstar features. However, no service requests made pursuant to this recent change in policy is at issue in this dispute.

f) Can dPi customers request basic service without the BCR and BRD blocks? If so, what percent of the orders normally do not have these blocks?

ANSWER:

No, for credits at issue in this dispute.

dPi has recently changed its policy of including BCR and BRD with every service order, in part because AT&T does not give promotional rates for these Touchstar features. However, no service requests made pursuant to this recent change in policy is at issue in this dispute.

Steve Watson answered this question.

8. Please refer to the direct testimony of dPi witness Watson, page 5, lines 4-10.

a) Please identify the specific qualifying Touchstar features that were included in orders from dPi for promotional credits and denied by AT&T.

ANSWER:

Per the discovery responses from AT&T, promotional credits were denied for orders that contained Call Return Block (BCR), Repeat Dialing Block (BRD), call tracing block (HBG) [and possibly a feature that stops outbound toll calls (CREXA)].

b) Please identify how many orders from dPi for promotional credits that were denied by AT&T included two or more purchased Touchstar features.

ANSWER:

dPi objects to this question on the grounds of relevance. It is not relevant whether orders included **purchased Touchstar features**, but rather whether the **purchased order included Touchstar features**. This is the heart of the dispute, and it is dPi's position that the Commission should look to the language of the promotion in determining qualifications for promotions, and not simply AT&T's business practices after it determined that some of its CLECs would benefit from an exact reading of the credit language.

Subject to this objection, dPi is unable to determine the number of credits requested because of AT&T's failure to explain the basis for rejection originally, and failure to substantively respond to discovery on these issues. However, in the parallel proceeding in North Carolina where discovery was properly completed, the vast majority of credits were denied because of "failure to include two or more Touchstar features." (Pam Tipton admits that this is the basis for the majority of the denials in this case in her Rebuttal Testimony, page 4.) However, these requests *did* include following Touchstar features: Call Return Block (BCR), Repeat Dialing Block (BRD), and call tracing block (HBG). AT&T simply refused to count them.

c) Please identify how many promotional credit requests denied by AT&T included only the BCR and the BRD blocks as qualifying Touchstar features.

ANSWER:

dPi cannot independently verify the number of requests, but accepts AT&T's assertion that approximately 2,086 were denied for this reason.

Steve Watson answered this question.

9. For purposes of the following requests, please refer to the direct testimony of dPi witness Watson, page 6, lines 18-19.

a) Please explain how witness Watson determined that AT&T improperly denied dPi tens of thousands of dollars in promotion credits.

ANSWER:

The automated program was designed to only apply for credits for orders that properly qualified for promotional credits. It did so under its interpretation of AT&T's promotional credit language. Every credit it requested is assumed to be proper and every rejection improper. The credit requests were rejected, and as Pam Tipton admitted in her testimony, on the basis that "less than the required number of features were purchased."

b) Please identify, by month and year, the dollar amount owed to dPi for the line connection charge waiver during the period of the promotion.

ANSWER:

See attached spreadsheet.

c) Please identify, by month and year, the dollar amount owed to dPi for the secondary service charge waiver during the period of the promotion.

ANSWER:

See attached spreadsheet.

d) Please identify, by month and year, the dollar amount owed to dPi for the Two Features for Free promotion during the period of the promotion.

ANSWER:

See attached spreadsheet.

Steve Watson answered this question.

BEFORE THE PUBLIC SERVICE COMMISSION

In re: Complaint by DPI-Teleconnect, L.L.C. against BellSouth Telecommunications, Inc. for dispute arising under interconnection agreement.	DOCKET NO. 050863-TP DATED: AUGUST 30, 2007

DPI TELECONNECT'S RESPONSE TO STAFF'S SECOND SET OF INTERROGATORIES (NOS. 10 - 16)

dPi Teleconnect, LLC hereby files its Responses to Staff's Second Set of Interrogatories (Nos. 10 - 16).

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
chrismalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
steventepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

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CERTIFICATE OF SERVICE

I hereby certify that a true copy of the foregoing document has been served upon counsel for Florida Public Service Commission and also served upon Defendant through its below-listed attorneys on this 19th day of September, 2007.

/s/ Chris Malish
Christopher Malish

Lee Eng Tan, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Via UPS Next Day Air
and Via Electronic Mail: ltan@psc.state.fl.us

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via UPS Next Day Air
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via UPS Next Day Air
and Via Electronic Mail: mg2708@att.com

INTERROGATORIES

10. For purposes of the following requests, please refer to the rebuttal testimony of AT&T witness Tipton, page 4, lines 21-23.

a. **Did AT&T Florida provide dPi specific reasons for each of AT&T's denials of the requested credits for the line connection charge waiver?**

Not for a long time (until after the dispute was well developed, and never completely.

dPi first applied for the LCCW promotion at the beginning of September, 2004. dPi was and is forced to submit promotion credit requests on an individual order/telephone number basis. Under BellSouth's guidelines, these should have been evaluated within 30 days. However, they were not addressed until April of 2005.

Between October 2004 and the first of April 2005, dPi was told, on numerous occasions, that it would be paid, in full, for all credits requested. It was not until April 8, 2005 that dPi was informed that the vast majority of credits were in fact denied. Even then, BellSouth/AT&T did not give specific reason for each of their denials.

dPi now knows, from having deposed BellSouth's Kristy Seagle, the person in charge of processing promotions at the times in question, that she was startled by the total dollar amounts of credits being requested (since the volume of requests went up) and simply shut down the payments. Bellsouth put together a team, including lawyers, whose job it was to find a justification for not paying the credit requests.

Accordingly, during the October-April time frame, BellSouth/AT&T would give one reason after another for the delay in their decision making. Each time dPi would dispute and prove their reason false, BellSouth/AT&T would then change to a different reason. dPi and Lost Key spent considerable effort trying to determine the specific reason for each denial.

More particularly, BellSouth initially informed dPi that the reason more than 66% of the promotion credits had been denied was because dPi was attempting to obtain

credits for UNE-P customers which were not eligible. However, dPi informed BellSouth/AT&T that more than 92% of its customer base was resale and not UNE-P so at worst, dPi should have received 92% of the applied for credits.

BellSouth also spent from September 2004 to January 2005 attempting to contend that dPi did not qualify for the promotion on the ground that the orders it was submitting did not count as win backs or winnovers. This was confusing to dPi since BellSouth had been offering the promotion for over a year so certainly that determined the definition of a winover and reacquisition prior to beginning the promotion. It eventually dropped these contentions, however.

BellSouth then stated that BRD and BCR are not TouchStar features. In BellSouth's response to dPi Teleconnect's informal complaint in North Carolina, BellSouth responded that dPi Teleconnect's credit request for the Line Connection Charge Waiver "was reduced due to factors including criteria of 2 vertical features not met" and "UNE-P lines included." Further, BellSouth stated "The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria."

Again, dPi disputed this argument for several reasons. First, in the BellSouth tariff at the time, both BCR and BRD were distinctly defined as TouchStare features. Additionally, when a CLEC like dPi provisioned an order in LENS, BellSouth's wholesale ordering system, BCR and BRD were listed as TouchStar features. Finally, dPi pointed out that in UNE-P, BellSouth charged companies that ordered BRD and BCR as TouchStar features.

Finally, on April 19, 2005, AT&T settled on its fourth (and current) position: the promotion language requires "purchased" features, which the call blocks are not. dPi

and Lost Key pointed out that AT&T's reasoning is flawed for several reasons: (1) the promotion does not require the features to be purchased at additional cost, (2) and that dPi ordered, was billed and paid for basic service and at least two TouchStar features as defined by BellSouth in its own tariff, and thus did all the "purchasing" called for by the text of the offer.

In any event, until very recently (for promotions not at issue in this dispute) BellSouth did not respond to any credit requests on the same item-by-item basis that dPi must use to request the credits. .

b. **Did AT&T Florida ever provide dPi specific reasons for the denied credit requests?**

Please see above.

c. **Did dPi ever request a specific reason for the denied credit requests from AT&T Florida?**

Repeatedly, by phone and email. For example, see correspondence between Brian Bolinger, Steve Watson and Kristy Seagle filed as with the Commission as dPi Exhibit 6 and attached to Request for Production 16.

d. **If your response to (c) is affirmative, when did dPi first request specific reasons for the denied credit requests?**

When dPi learned of the credit denials the second week of April, 2005.

e. **If your response to (c) is affirmative, how did dPi request specific reasons for the denied requests and by whom?**

Email and telephone conversations between dPi, Lost Key and BellSouth from the time BellSouth notified dPi of the denials..

f. **Is AT&T Florida currently providing dPi or other CLECs specific reasons for denied credit requests?**

To the extent this interrogatory seeks information from other CLECs, dPi does not know whether other CLECs are provided reasons for denial.

To the extent this interrogatory seeks whether or not dPi is given a reason for denial at the time of denial for the credit requests at issue, no, they were not, and never have been apart from what has been provided in discovery.

g. **Does dPi agree with AT&T's witness Tipton that AT&T Florida denied most of dPi requests for credit for the line connection waiver promotion because the orders submitted by dPi did not satisfy the eligibility criteria?**

dPi qualifies for the LCCW when it places an order for new service for basic service plus the BCR, BRD, or HBG Touchstar blocking features. As noted above, Bellsouth denied (or refused to pay) dPi's promotion requests initially out of hand, without any particular justification, then spent seven months advancing one theory after another for justifying not paying the credits before settling on the contention that dPi's do not qualify for the reasons Pam Tipton states. dPi can agree that Bellsouth has now taken the position that the majority of the credit requests were denied for those orders for basic service plus BRD and BCR features on the grounds that such orders "do not count" even though BellSouth defines them as features and refers to them as features in its own tariff. dPi disagrees that this is proper. dPi's requests satisfied all eligibility criteria established and defined by BellSouth.

h. **If the response to (g) is negative, please explain why you believe AT&T denied dPi's credit requests.**

See above responses. The majority of the requests were denied initially for no particular reason, then one reasons after another, until AT&T has settled on it's current pick: the BCR and BRD are not features/were not purchased at additional cost/no BellSouth's end users were offered such a promotion. Note that this is in effect a re-interpretation of its own promotional language in a way injures CLECs.

Prior to Lost Key submitting for promotional credits, BellSouth received very few credit requests from CLECs. This is because BellSouth's proprietary billing system made it nearly

impossible to audit the bills to determine which accounts qualified for promotions and which did not. Since BellSouth neither notified dPi and other CLECs which accounts qualified nor did it place the credits on the bill prior to billing the CLECs, the companies would have to hire a person to design a computer program to read the bills, dissect the bills, audit the bills, determine which accounts met the criteria and then submit to BellSouth a credit request exactly the way BellSouth demanded on the form designed by BellSouth. This was too burdensome and far to expensive for dPi and other CLECs to do independently.

Once Lost Key began submitting for promotional requests on behalf of a few CLECs, BellSouth realized that this practice might be expensive to BellSouth. In fact, this opinion is confirmed by a previous deposition for the exact same issue in North Carolina when Kristy Seagle stated that she alone stopped the crediting process after she was informed how much BellSouth paid to Budget Phone and that she could not sleep that night. Because of this, she went to work the next day and by herself stopped the entire crediting process. Thereafter Bellsouth put together a team to identify reasons to justify avoiding to pay these requests.

In its attempt to do this, BellSouth came up with reasons such as the denials were because the orders were UNE-P and not resale (even though at its peak, dPi only had 8% of its customer base on UNE-P), that BCR, BRD and HBG were not features (even though they are defined as TouchStar features and referred to as features in BellSouth's own tariff) and that because there was no itemized charge dPi could not have "purchased" the features (even though no definition of purchase requires a line item by line item charge for each item within the transaction).

Further, dPi is of the opinion that BellSouth must have promotions to compete with VOIP, cell phones, cable companies, etc. but does not want to extend those promotions to CLECs, as required by the FCC, if it can find a way to avoid doing so.

11. For purposes of the following requests, please refer to the rebuttal testimony of dPi witness Bolinger, page 1, lines 22-23.

a. Please explain what is meant by the statement, "had this been known earlier, these claims likewise could have been dismissed earlier."

Until receiving discovery responses, dPi did not know what promotions are rejected, and for what reason. After discovery had been conducted, it was revealed that the vast majority only involved one promotion. Because of the practicalities of the amounts involved versus the cost of research and preparing arguments, the claims for the other credits are dismissed. Had dPi been aware of the fact that essentially all claims were for LCCW, it never would have pursued the other claims.

b. Based upon the facts presented thus far in this case is dPi no longer seeking credits for promotions other than the line connection charge waiver?

dPi still hopes that AT&T admits that it wrongly denied these credits, which is evidenced by BellSouth paying nearly 100% of the credit requests for all other promotions applied for by dPi Teleconnect within 1 week from dPi filing the first complaint in this matter. While dPi would rather table this matter, due to the larger and much more important matter with regard to the line connection charge waiver, dPi is in no way not continuing to seek credits for all promotions for which it qualifies.

c. If your response to (b) is negative [sic], does dPi plan to formally withdraw these issues from this proceeding?

dPi has drafted and proposed a joint stipulation withdrawing its claims for credits other than Line Connection Charge Waiver however, BellSouth refused to execute the waiver. Accordingly, dPi will continue with the issues in this proceeding.

d. If your response to (b) is negative, does dPi plan to present additional facts to support its case?

While there has not been substantial discovery with regard to this matter in this case, dPi is willing to present testimony supporting its position in this matter.

12. For purposes of the following requests, please refer to the rebuttal testimony of dPi witness Bolinger, page 2, lines 11-14.

a. dPi's interpretation of AT&T Florida's line connection charge waiver promotion is not consistent with AT&T Florida's interpretation. Is dPi

asserting that AT&T Florida should change its promotional language to specifically list all qualifying Touchstar features, as SBC presumably does?

dPi merely asserts that AT&T be held to the language of the promotional offer that it authored as it was interpreted and paid to Teleconnex and Budget Phone from January of 2004 to August of 2004. dPi simply points out that if AT&T wished to limit its offering, it was free to do so, and could have – but did not.

b. **Has AT&T Florida not already modified its promotional language to clarify the specific qualifications that must be met for the line connection charge waiver since the dispute arose over the interpretation of the language in the General Subscriber Service Tariff? If so, please indicate when this occurred and describe the changes made.**

Currently, yes. After this issue arose, BellSouth amended its promotional offerings. Currently, BellSouth is offering a similar promotion to the LCCW promotion being contested in this case. The new promotion specifically requires the ordering of a "PAMA 6" bundle/group of features

c. **If the response to (b) is negative, please describe how dPi believes AT&T's promotional language should read.**

Not applicable.

13. **For purposes of the following requests, please refer to the rebuttal testimony of dPi witness Bolinger, page 2, lines 20-24.**

a. **Please identify any and all documents that support your assertion that AT&T Florida originally interpreted its line connection charge promotion the way dPi contends it should be interpreted.**

This documentation would include Teleconnex and Budget Phone's credits from January 2004 to August 2004, and emails from of AT&T indicating that the promotional requests would be credited, and conversation between Kristy Seagle, Leisa Mangina, Gary Patterson and Jim Maziarz of AT&T and Lost Key indicating that the reason for delay was because BellSouth did not know the definition of a win-over or reacquisition customer even though BellSouth itself drafted the promotion and had been running the promotion for over a year (notice no other reason was offered during this time). The documentation for Budget Phone

is not in the possession, custody or control of dPi and cannot be produced. However, it can be evidenced by the testimony of Steve Watson from Lost Key which applied for the BellSouth credits and audited those credits. It is also evidenced by BellSouth's own admission that it paid Budget Phone almost in full.

The conversations concerning the failure of AT&T to credit dPi began October, 2004. Emails from BellSouth staff (Lisa Mangina) indicating Bellsouth's decision to credit dPi were sent on January 26, 2005 The documentation concerning win-over as reasons for delay was drafted February 1, 2005. The indication that the credits were denied because of the failure to have two qualifying features did not occur until April 14, 2005, and finally the email indicating that the blocks are not 'purchased' features was not sent until April 19, 2005, seven months after credit requests were being denied. This timeline shows that AT&T was essentially scrambling for a reason to deny credits, and denied them for at least seven months, in full, before settling on the theory that features were not qualifying purchased Touchstar features. In essence, AT&T's contention is that one can only 'purchase' something if each piece, no matter how large or small, of a transaction has a line item charge.

In sum, AT&T decided they would stall and ultimately deny the credits, then determine a reason for denial later.

b. Do you believe that dPi end users should be entitled to promotion credits for the line connection charge waiver where AT&T Florida end users are not entitled to receive them? Why?

No, of course not. However, the question is how an end user (whether an AT&T Florida end users or dPi end user) ***qualifies to accept the promotional offer***. In this case, both Bellsouth retail end users and dPi ***qualify*** for the line connection charge waiver when they order basic service plus two TouchStar features, not excluding those BCR, BRD and HBG blocking features. BellSouth did in fact offer and award credits to on orders structured exactly this way (most notably to Budget Phone and Teleconnex) from January of 2004 through September of 2004. Finally, to date BellSouth has thus far refused to provide dPi with the

raw data of customer orders for the time period in question for dPi to analyze. dPi believes that during the time in question, BellSouth knows that it provided that same credits to BellSouth residential customers and therefore has only offered to supply data from after the time in question when BellSouth changed its internal practices.

c. **AT&T Florida witness Tipton in her rebuttal testimony, page 11, lines 10-24, testifies that Budget Phone received almost 100% of the credits requested by Lost Key in September 2004 because AT&T Florida assumed they were valid and qualified promotional credit requests. Is dPi asserting that payments of these credits are proof that AT&T Florida originally interpreted the line connection charge waiver the way dPi contends it should?**

Yes; and Teleconnex was credited with these kinds of orders from January to approximately April of 2004 as well. Furthermore, and perhaps most telling, dPi understands that to date BellSouth has not back-billed Budget Phone or Teleconnects for any credits that BellSouth believes were wrongfully or mistakenly awarded.[1] Finally, there are several emails between Lost Key/dPi and different BellSouth employees that show the company initially agreed with dPi interpretation.

d. **Did AT&T Florida through any of its agents or representatives ever inform dPi that AT&T Florida originally interpreted the line connection charge waiver promotion the way dPi contends AT&T Florida originally interpreted the promotion? Please explain.**

No specific conversations took place in which a Bellsouth employee uttered the magic words "POTS plus BCR, BRD, or HBG counts," or similar language. AT&T directed the CLECs to review the promotion offering and the BellSouth tariff to determine whether they qualified, then approved submissions for credits for POTS plus BCR, BRD or HBG blocks. In addition, different BellSouth employees did however inform dPi that all of its applied for credits would be paid.

1

Back-billing is a regular and common practice of BellSouth for mistakes or errors in billing. By BellSouth not back-billing it is essentially admitting that it agrees the promotional credit applications are valid and it is proof that BellSouth interpreted the line connection charge waiver the way dPi contends it should.

14. **For purposes of the following requests, please explain what dPi witness Watson in his rebuttal testimony on page 4, lines 8-10, means when he states that is was obvious that AT&T Florida did not receive "many promotional credit requests", nor any questions about how to qualify and apply for such credits.**

a. **On page 10, lines 12 through page 11, line 8 of the rebuttal testimony of AT&T Florida witness Tipton she testifies that Lost Key submitted thousands of promotional credit requests in August and September 2004. Do you consider thousands of credit requests to be many?**

Not at all. Considering the size of BellSouth, thousands of credit requests would represent less than 1% of the millions of customers of BellSouth.

b. **If your response to (a) is affirmative, please state the total number of request submitted and period of time the requests covered.**

Not applicable.

c. **If your response to (b) is affirmative, please identify how many of the requests were for the line connection charge waiver.**

Not applicable.

d. **Please explain why so "many promotional requests" were initially submitted and how they were screened to determine if they met the requirements for the promotion.**

Requests were made in bulk because essentially all of dPi's new service orders qualified for the Line Connection Charge Waiver. Thus, in a single month, hundreds of orders would qualify for the credits. Because of the difficulty of actually creating the system to automatically screen for credits took so much effort, multiple months' credits were not requested the month in which they were generated. This created a backlog of credit requests. Once the system of claiming credit was created, the entire backlog of credits was requested.

The second part of this question is substantively identical to Staff Interrogatory 2(f). The response is copied here for convenience.

dPi, together with Lost Key Telecom, used an automated system for evaluating data for all credit requests it submitted to BellSouth. The evaluation begins with the service order and all of its features which may be relevant to deciding whether or not it satisfied the requirements of the promotions: including date of service order, location of prior service, company of prior service, and added call features.

The service order is evaluated by an automated system. The evaluation process takes each service request and compares it to the promotions. The request is reviewed to see if it was made at a time a promotional credit was available, and if so, it is reviewed to determine if it meets the other qualifying criteria, including number of Touchstar features, and whether it was a win-over account or a new service.

A manual method was used as an initial design tool for the automated system. After that, it was used to periodically check the results of the automated system. Every decision that was made by a person originally was replicated by the automated system. The effect is that the computer does the exact same evaluation that was done by hand, only at a rapid enough rate to keep up with all of dPi's orders and promotion requests.

Once the automated process is complete for the period, employees at Lost Key Telecom completed a visual check of the requests to be sent to AT&T. They compared the numbers to previous months to determine if any requests are out of line with requests from the prior months and trended over years to determine if the requests compared with the same period one year before. If there were any errors found, Lost Key Telecom examined the programming code and ran through orders one at a time to determine the source of the error. Once found and corrected, the credits were re-run before submission to AT&T.

Once the orders are determined to qualify for the promotion, they are submitted to AT&T to be credited.

15. For purposes of the following requests, please refer to the rebuttal testimony of dPi witness Watson, page 4, lines 21 through page 5, line 1.

a. **Did the directions that dPi received from AT&T Florida regarding applying for promotional credits indicate that dPi should submit requests for accounts that had "free blocks?"**

Yes. AT&T's system for crediting required the customer to review the eligibility criteria, and submit credit requests for orders that qualify in accordance with the promotion language. In doing so, AT&T instructed dPi, and dPi was expected to, refer to tariffs, interconnection agreements and filings by AT&T. BellSouth's own tariff defined HBG, BCR, and BRD as Touchstar features in the tariff language and footnotes. The promotional language requires basic service plus two Touchstar features. dPi qualified for the credits based on the language of BellSouth's offer.

b. **Did the directions that dPi received from AT&T Florida include any indication that AT&T Florida initially agreed with dPi's interpretation of the qualifications for the line connection charge waiver promotion.**

Yes. Credits were initially paid to other companies (e.g. Budget Phone and Teleconnex) for identical credit requests. AT&T simply refused to pay dPi. After substantial effort by Lost Key Telecom to learn the reason for failing to credit dPi, they were told "legal" was trying to determine the definition of win-over and reacquisition orders in January and February 2005 even though BellSouth had been providing the promotion for a year. There was no mention that the features did not qualify until April 2005, when AT&T drafted official responses that BCR and BRD did not count as Touchstar features even though BellSouth defined BCR and BRD as TouchStar features and referred to them as features in their tariff.

c. **If your response to (b) is affirmative, please identify when the interpretation was agreed to, and how it was communicated between the parties.**

First by actions, not words: such orders were initially reviewed and approved. Thereafter, one could look at all emails from October to February of 2005, concerning the promotions from AT&T. In these correspondences, AT&T either stated that payment was forthcoming or simply delayed because BellSouth legal was trying to determine the definition of a win-over or reacquisition customer. Despite seeing literally thousands of credit requests containing only BCR, BRD and HBG as Touchstar features, AT&T never once made any

mention that it disagreed with Lost Key Telecom's usage of these features in its credit requests. Despite nearly constant communication between Lost Key Telecom, AT&T and dPi on the promotions, it took AT&T over seven months to actually inform dPi as to why the credit requests were denied.

16. **For purposes of the following requests, please refer to the rebuttal testimony of dPi witness Watson, page 6, lines 1-6.**

a. **Did the all of the credit requests submitted by dPi in 2004 to AT&T Florida for the line connection charge promotional credit include the purchase of at least one chargeable Touchstar feature in addition to the free Touchstar blocks?**

dPi objects to this request because it assumes facts, is irrelevant, vague and confusing.

The language of the promotion offer simply does not require the purchase of Touchstar features "at additional cost." dPi's does "purchase TouchStar features" when it purchases basic service with TouchStar features. Further, the blocks are not "free." You cannot obtain the blocks without purchase of basic service.

In those instances where dPi ordered service with Touchstar features for which there was an additional cost, dPi was eventually (after a 7 month delay) paid the LCCW promotion for those requests, and they are not at issue.

b. **If your response to (a) is negative, please identify how many requests that were submitted for the line connection charge waiver credit did not have chargeable Touchstar features.**

dPi objects to this request because it assumes facts, is irrelevant, vague and confusing.

As noted above, the language of the promotion offer simply does not require the purchase of Touchstar features "at additional cost." dPi's does "purchase TouchStar features" when it purchases basic service with TouchStar features. Further, the blocks are not "free." You cannot obtain the blocks without purchase of basic service.

In any event, as noted above, dPi has been paid the LCCW credits on all those orders upon which it acquired basic service plus features at additional cost, leaving at issue only those instances where it has applied for credits on orders for basic service plus Touchstar features for which there were no additional charges.

c. **During which month in 2005 was the screenshot for the line connection charge waiver taken from the AT&T Florida website?**

The screenshot was taken July 25, 2005.

AFFIDAVIT

STATE OF)

COUNTY OF)

I hereby certify that on this 19th day of September, 2007, before me, an officer duly authorized in the State and County aforesaid to take acknowledgments, personally appeared Steve Watson, who is personally known to me, and he acknowledged before me that he provided the answers to interrogatory number(s) 10 through 16 from STAFF'S SECOND SET OF INTERROGATORIES TO dPi TELECONNECT, LLC. (NOS. 10 - 16) in Docket No. 050863-TP, and that the responses are true and correct based on his personal knowledge.

In Witness Whereof, I have hereunto set my hand and seal in the State and County aforesaid as of this _____ day of _____, 2007.

_____
Notary Public
State of Florida, at Large

My Commission Expires:
_____

EXHIBIT NO. 3

DOCKET NO.: 050863-TP

WITNESS: STIP-3

PARTY: Staff

DESCRIPTION: Composite of Responses to Staff's Interrogatories from AT&T Florida

1. Item Nos. 1-6 of AT&T Florida's Responses to Staff's First Set of Interrogatories.

2. Item Nos. 7-11 of AT&T Florida's Responses to Staff's Second Set of Interrogatories.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP **EXHIBIT** 3
COMPANY FPSC Staff
WITNESS Stip-3
DATE 04/03/08

PROFFERING PARTY: Staff

I.D. STIP-3

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: dPi Teleconnect, L.L.C. v. BellSouth Telecommunications, Inc.	)	Docket No. 050863-TP
	)	Filed: August 20, 2007

AT&T FLORIDA'S RESPONSES AND OBJECTIONS TO STAFF'S FIRST SET OF INTERROGATORIES

BellSouth Telecommunications, Inc. d/b/a AT&T Florida ("AT&T Florida"), pursuant to Rule 28-106.206, Florida Administrative Code, Rules 1.340 and 1.280, Florida Rules of Civil Procedure, and Florida Public Service Commission Order No. PSC-07-0322-PCO-TL and modified by Order No. PSC-07-0571-PCO-TL, hereby files the following Responses and Objections to Staff's ("Staff") First Set of Interrogatories.

GENERAL OBJECTIONS

1. AT&T FLORIDA objects to the Discovery to the extent it seeks to impose an obligation on AT&T FLORIDA to respond on behalf of subsidiaries, affiliates, or other persons that are not parties to this case on the grounds that such discovery is overly broad, unduly burdensome, oppressive, and not permitted by applicable discovery rules.

2. AT&T FLORIDA objects to the Discovery to the extent it is intended to apply to matters other than those subject to the jurisdiction of the Commission. AT&T FLORIDA objects to such requests as being irrelevant, overly broad, unduly burdensome, and oppressive.

3. AT&T FLORIDA objects to each and every Discovery request and instruction to the extent that such request or instruction calls for information that is exempt from discovery by virtue of the attorney-client privilege, work product privilege, or other applicable privilege.

4. AT&T FLORIDA objects to each and every Discovery request insofar as the requests are vague, ambiguous, overly broad, imprecise, or utilizes terms that are subject to multiple interpretations but are not properly defined or explained for purposes of these data requests. Any answers provided by AT&T FLORIDA in response to the requests will be provided subject to, and without waiver of, the foregoing objection.

5. AT&T FLORIDA objects to each and every Discovery request insofar as they are not reasonably calculated to lead to the discovery of admissible evidence and are not relevant to the subject matter of this action.

6. AT&T FLORIDA objects to providing information to the extent that such information is already in the public record before the Commission or already in the possession of Staff.

7. AT&T FLORIDA objects to the Discovery requests, instructions and definitions, insofar as they seek to impose obligations on AT&T FLORIDA that exceed the requirements of the Florida Rules of Civil Procedure or Florida law.

8. AT&T FLORIDA objects to each and every Discovery request that are unduly burdensome, expensive, oppressive, or excessively time consuming as written.

9. AT&T FLORIDA is a large corporation with employees located in many different locations in Florida and in other states. In the course of its business, AT&T FLORIDA creates countless documents that are not subject to Commission or FCC retention of records requirements. These documents are kept in numerous locations that are frequently moved from site to site as employees change jobs or as the business is reorganized. Therefore, it is possible that not every document has been identified in response to these requests. AT&T FLORIDA will conduct a search of those files that are

reasonably expected to contain the requested information. To the extent that the requests purport to require more, AT&T FLORIDA objects on the grounds that compliance would impose an undue burden or expense.

10. AT&T FLORIDA objects to each and every Discovery request to the extent that the information requested constitutes "trade secrets" pursuant to Florida Statutes. To the extent that Staff requests proprietary confidential business information, AT&T FLORIDA will make such information available upon execution and in accordance with a protective agreement, subject to any other general or specific objections contained herein.

11. AT&T FLORIDA objects to any Discovery request that seeks to obtain "all" of particular documents, items, or information to the extent that such requests are overly broad and unduly burdensome. Any answers provided by AT&T FLORIDA in response to this discovery will be provided subject to, and without waiver of, the foregoing objection.

RESPONSES

REQUEST: For purposes of the following request, please refer to the direct testimony of AT&T witness Tipton, page 3, lines 12-18. Please identify the number of requests for promotional credits from dPi that did not meet the eligibility criteria for the line connection charge waiver during the promotion period.

RESPONSE: From January 2004 through May 2007, dPi submitted a total of 4,968 credit requests that they claimed qualified for the Line Connection Charge Waiver promotion. AT&T denied approximately 2,786 of these requests because they did not meet the eligibility criteria. These numbers equate to $142,427.10 for credits requested and $78,947.72 for credits denied.

RESPONSE PROVIDED BY: Pam Tipton

REQUEST: For purposes of the following requests, please refer to the direct testimony of AT&T witness Tipton, page 4, lines 11-15.

(a) Identify how much of the $83,000 that AT&T issued to dPi was for the line connection charge waiver.

(b) Identify how much of the $83,000 dollars that AT&T issued to dPi was for the secondary service waiver promotion.

(c) Identify how much of the $83,000 dollars that AT&T issued to dPi was for the Two Features for Free promotion.

(d) Specify the promotion time period that the $83,000 dollars covers for the line connection charge waiver promotion.

(e) Specify the promotion time period that the $83,000 dollars covers for the secondary service waiver promotion.

(f) Specify the promotion time period that the $83,000 dollars covers for the Two Features for Free promotion.

RESPONSE:

(a) AT&T has credited dPi $63,479.38 for the line connection charge waiver promotion for credits requested through May 2007 in Florida.

(b) AT&T has credited dPi $2,506.31 for the secondary service charge waiver promotion for credits requested through February 2007 in Florida. dPi did not submit requests for credit on secondary service charge waiver after this date.

(c) AT&T has credited dPi $20,958.31 for the Two Features for Free promotion for credits requested through October 2006 in Florida. dPi did not submit requests for credit on Two Features for Free promotion after this date.

(d) The promotion time period covered by the $83,000 for the line connection charge waiver was from January 2004 through May 2007.

RESPONSE: (Cont.)

(e) The promotion time period covered by the $83,000 for the secondary service order charge waiver was from October 2003 through February 2007.

(f) The promotion time period covered by the $83,000 for the Two Features for Free waiver was for November 2003 through October 2006.

RESPONSE PROVIDED BY: Pam Tipton

REQUEST: For purposes of the following requests, please refer to the direct testimony of AT&T witness Tipton, page 6, lines 15 through page 7, lines 13.

(a) Specify when in 2005 the sampling process was implemented to validate CLEC requests for promotional credits.

(b) Specify the sample size(s) that AT&T used to validate CLEC requests for promotional credits.

(c) Please explain how the sample was audited by AT&T to validate CLEC requests for promotional credits.

(d) Describe how the automated process developed by AT&T in 2006 evaluates accounts submitted for each promotional credit.

(e) Please indicate when AT&T's automated process for evaluating accounts submitted for promotional credits from CLECs was implemented.

(f) Is the automated process for evaluating accounts submitted by CLECs used for all CLECs requesting promotional credits from AT&T?

(g) If the response to (f) is negative, please explain why not and indicate what alternative procedures are employed instead.

RESPONSE:

(a) The sample validating process for CLEC promotion credit requests was implemented in March 2005.

RESPONSE: (Cont.)

(b) From March through October 2005 the following chart was used to determine the number of end user lines that would be sampled from the total end user lines submitted:

End User Line Count	Percent to Validate
1-10	All
11-100	10%
101-250	8%
251-500	7%
501-1000	5%
1001 or more	3%

For each sample conducted, the sample contained at least 10 lines or the designated percentage (%) referenced above, whichever is greater.

From November 2005 through March 2006, the number of lines validated was increased to the following:

End User Line Count	Percent to Validate
1-30	All
31-100	30%
101-250	12%
251-500	6%
501-1000	3%
1001 or more	3%

For each sample conducted, the sample contained at least 30 lines or the designated percentage (%) referenced above, whichever is greater.

In April 2006, AT&T implemented an automated 100% validation process.

RESPONSE: (Cont.)

(c) AT&T Florida did not conduct an audit of the sample *per se*. The information provided below describes the method wherein the initial sample was conducted. Subsequently, a 100% validation was performed for 2005. That process is described in AT&T's Response to Interrogatory No. 6. As noted in AT&T's Response to Interrogatory No. 6, a 100% validation was recently completed for 2004 (LCCW) and for all three promotions for January through March 2006. The results of that validation are described in the rebuttal testimony of Pam Tipton.

The following instructions were provided to AT&T personnel to instruct them on how to perform the sampling that was used for the initial validation.

Promotion Validation Process

1. Determine the sample size of end user telephone numbers to be validated by obtaining the total number of end user lines submitted per Q account. Multiply that number by the factor referenced in subpart (b):

2. Randomly select end user telephone numbers to be validated. Example: With 356 end user telephone numbers, you would validate 25 numbers (356x.07). Start at the first line and count every 14 numbers (356 divided by 25). On the next spreadsheet, go through the same process, but start at line 2. The next spreadsheet, start at line 3, etc.

3. With each end user telephone number to validate, access the original service order in MOBI and verify the following:

- Does the end user belong to the CLEC requesting the credit?
- Is it a resale account?
- Does it meet the qualifications of the promotion?

4. Highlight the validated numbers on the original spreadsheet – orange for those numbers that did not qualify, green for those numbers that do qualify. Calculate the percent of qualified numbers. In the case above, if 10 of the 25 numbers qualified that would equal 40% (10 divided by 25). Determine the amount of money that is to be credited to the CLEC by multiplying .40 by the monies asked for. If the requested amount is $5,000, then the amount we would credit would be $2,000.

RESPONSE: (Cont.)

(d) With the automated process, CLECs submit a standardized Credit Request Form with attached sheets that detail necessary end user information to a specific email address. The automated process then opens the email, extracts and loads the information into a database which serves as an archive of all accepted and denied credit requests for historical tracking purposes to prevent payment of duplicate claims. An acknowledgment email with tracking number is sent to the CLEC after each credit request submission stating that information has been received and either successfully loaded or rejected based on errors on the credit request form. If an error is received, then an email will automatically be sent to the CLEC informing them of the error and requesting that the information be resubmitted.

The automated system goes through each month's service orders and extracts all service orders that impact any CLEC. This extract is loaded into the same database that the credit requests are housed. The credit requests are then matched with corresponding service orders using the service order number provided by the CLEC and the service orders are validated for the qualifications necessary to receive promotion credits. For example, if the promotion credit requested is for Line Connection Waiver, then the automated system makes sure that the service order is for the resale CLEC submitting the claim, that the end user is a new customer for the CLEC and that the necessary purchase of Touchstar and/or Custom Calling features are included on the order.

(e) AT&T began processing promotion credit requests with the automated system described above in April 2006.

(f) Yes. All CLECs requesting promotion credits submit requests as described above and requests are validated with the automated process.

(g) NA

RESPONSE PROVIDED BY: Pam Tipton

REQUEST: For purposes of the following request, please refer to the direct testimony of AT&T witness Tipton, page 8, lines 10-13. How many Custom Calling or Touchstar features must the customer purchase, in addition to the basic local service, to qualify for the line connection service waiver promotion?

RESPONSE: In 2004 the purchase of one custom calling and/or Touchstar feature was required to qualify for the Line Connection Charge Waiver. Beginning in January 2005, the purchase of two custom calling and/or Touchstar features was required.

RESPONSE PROVIDED BY: Pam Tipton

REQUEST: For purposes of the following request, please refer to the direct testimony of AT&T witness Tipton, page 9, lines 20 through page 10, line 5.

(a) How many promotional requests submitted by dPi were denied because they lacked the required number of purchased features?

(b) How many promotional requests submitted by dPi were denied because the promotion only applied to new customers and the credit request was submitted for an existing dPi customer?

(c) How many promotional requests submitted by dPi were denied because the promotion only applied to existing customers and the credit request was submitted for new customers?

(d) How many promotional requests submitted by dPi were denied because the promotion request for credit extended beyond the term of the promotional offer?

RESPONSE: (a) The requirement that two features be purchased in order to qualify for a promotion applied only to the Line Connection Charge Waiver promotion. For the Line Connection Charge Waiver promotion, AT&T denied approximately 2,086 credit requests in Florida because the end user accounts lacked the required number of purchased features. Of the $78,947 in denied credit requests for the Line Connection Charge Waiver promotion, approximately $59,210 was denied for this reason.

(b) The requirement that a customer be a new customer (reacquisition or win-over) only applied to the Line Connection Charge Waiver and the Two Features for Free promotions. For the Line Connection Charge Waiver promotion, AT&T denied approximately 700 credit requests in Florida because the promotion applied to new customers only and dPi submitted requests for existing customers. This equates to approximately $19,737 in credit requests denied. For the Two Features for Free promotion, AT&T denied approximately 13 credit requests in Florida because the promotion applied to new customers only and dPi submitted requests for existing customers. Of

RESPONSE: (Cont.)

the $374 in denied credit requests for the Two Features for Free promotion, approximately $138 was denied for this reason.

(c) The requirement that a customer be an existing customer only applied to the Secondary Service Order Charge Waiver promotion. For this promotion, AT&T denied approximately 172 credit requests in Florida because the promotion applies to existing customers only and dPi submitted requests for new customers. All of the $1,107 in denied credit requests for the Secondary Service Order Charge Waiver promotion was denied for this reason.

(d) For Two Features for Free, dPi submitted approximately 24 end user lines in Florida that were denied because the credit request extended beyond the 12-month term of the offer. Of the $374 in denied credit requests for the Two Features for Free promotion, approximately $258 was denied for this reason.

RESPONSE PROVIDED BY: Pam Tipton

REQUEST: For purposes of the following request, please refer to the direct testimony of AT&T witness Tipton, page 12, lines 13-16.

(a) Specify whether the "sampling process" or the "automated verification process" was used in AT&T's recent review.

(b) Describe how the recent review was combined with the data from the initial review.

(c) Explain how the combined review validated the initial sample for credits requested by dPi for the period of January 2005 through December 2005.

(d) Specify the corresponding dollar amount for the percentage of credits denied for the line connection charge waiver promotion for the period of January 2005 through December 2005.

(e) Specify the corresponding dollar amount for the percentage of credits denied for the secondary service charge promotion for the period of January 2005 through December 2005.

(f) Specify the corresponding dollar amount for the percentage of credits denied for the Two Features for Free promotion for the period of January 2005 through December 2005.

RESPONSE: (a) Neither the "sampling process" nor the "automated verification process" were used in the review discussed in Ms. Tipton's testimony. The "sampling process" was used to review incoming requests beginning in March 2005 through March 2006. The "automated process" has been used to review incoming requests from April 2006 to the present. In addition to these reviews conducted at the time credit requests were received, AT&T recently reviewed all promotional credit requests submitted by dPi for the January 2005 to December 2005 time period that had not been previously reviewed. It is this additional review that is referenced in Ms. Tipton's direct testimony. Thus, for the time period of January 2005 to December 2005, AT&T has now reviewed 100% of the credit requests submitted by dPi.

RESPONE: (Cont.)

(b) As indicated in the response to interrogatory 3 above, when the initial sample was conducted, the reviewed line items on dPi's credit request spreadsheet were marked using a colored highlighter marker (green for qualified, orange for denied). In the recent review, AT&T reviewed all the remaining requests (those not highlighted in either orange or green). As with the initial sample, items that qualified were highlighted in green and those that did not qualify were highlighted in orange. Once this review was completed, AT&T counted the total number of orange-highlighted lines. AT&T then divided the number of orange-highlighted lines by the total number of lines on the credit request spreadsheet under review to determine the total percentage of denied requests. This, ultimately, combined the results of the initial sampling process review with the more recent review of those items not previously reviewed.

(c) The original sample was conducted by the process described in response to interrogatory 3. The purpose of the recent review was to examine all requests for a one year period that were not previously sampled/reviewed. At the end of the recent review, 100% of the requests submitted for the time period from January 2005 to December 2005 had been reviewed. This permitted AT&T to compare the results of a 100% review to the results from the sample.

By completing the more recent review, AT&T was able to compare the percentage of denials based on a 100% review to the percentage denial based on a sampled review. AT&T determined that the percentage of denials in the recent review matched or was greater than the original "sampling" percentage. This means that AT&T either credited dPi the correct amount or credited dPi more than dPi qualified for. For example, AT&T originally denied 71% of dPi's promotional credits during the January 2005 through December 2005 time period based on the initial "sampling process." After performing the more recent review, AT&T determined that for this time period, AT&T should have denied 75% of dPi's promotional credit requests.

RESPONSE: (Cont.)

AT&T has completed a comparable analysis for dPi's 2004 LCCW promotional credit requests and all of dPi's January through March 2006 promotional credit requests, and the results will be included in the prefiled rebuttal testimony of Ms. Tipton that is being filed on this date.

(d) In 2005, dPi requested promotional credits for the Line Connection Charge waiver in the amount of $29,878.28. AT&T credited $5,230.51 of these requests for a denial rate of 82%. In the 100% validation performed in May 2007, AT&T discovered that dPi should have been credited only $4,679.66 for a denial rate of 84%.

(e) In 2005, dPi requested promotion credits for Secondary Service Order Charge waiver in the amount of $1,235.56. AT&T credited $394.91 of these requests for a denial rate of 68%. In the 100% validation performed in May 2007, AT&T discovered that dPi should have been credited only $162.83 for a denial rate of 87%.

(f) In 2005, dPi requested promotion credits for Two Features for Free in the amount of $5,326.97. AT&T credited $5,038.65 of these requests for a denial rate of 5%. In the 100% validation performed in May 2007, AT&T discovered that dPi should have been credited only $4,329.64 for a denial rate of 19%.

RESPONSE PROVIDED BY: Pam Tipton

Respectfully submitted this 20th day of August, 2007.

AT&T FLORIDA

JAMES MEZA III
AUTHORIZED HOUSE COUNSEL NO. 464260
MANUEL A. GURDIAN
c/o Nancy H. Sims
150 So. Monroe Street, Suite 400
Tallahassee, FL 32301
(305) 347-5558

E. EARL EDENFIELD JR.
J. PHILLIP CARVER
AT&T Southeast
Suite 4300, AT&T Midtown Center
675 W. Peachtree St., NE
Atlanta, GA 30375
(404) 335-0710

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: dPi Teleconnect, L.L.C. v. BellSouth Telecommunications, Inc.	)	Docket No. 050863-TP
	)	Filed: September 19, 2007

AT&T FLORIDA'S RESPONSES AND OBJECTIONS TO STAFF's SECOND SET OF INTERROGATORIES AND SECOND REQUEST FOR PRODUCTION

BellSouth Telecommunications, Inc. d/b/a AT&T Florida ("AT&T Florida"), pursuant to Rule 28-106.206, Florida Administrative Code, Rules 1.340 and 1.280, Florida Rules of Civil Procedure, and Florida Public Service Commission Order No. PSC-07-0322-PCO-TL and modified by Order No. PSC-07-0571-PCO-TL, hereby files the following Responses and Objections to the Staff of the Florida Public Service Commission ("Staff's") Second Set of Interrogatories (Nos. 7-11) and Second Request for Production of Documents (Nos. 8-14), dated August 30, 2007.

GENERAL OBJECTIONS

1. AT&T FLORIDA objects to the Discovery to the extent it seeks to impose an obligation on AT&T FLORIDA to respond on behalf of subsidiaries, affiliates, or other persons that are not parties to this case on the grounds that such discovery is overly broad, unduly burdensome, oppressive, and not permitted by applicable discovery rules.

2. AT&T FLORIDA objects to the Discovery to the extent it is intended to apply to matters other than those subject to the jurisdiction of the Commission. AT&T FLORIDA objects to such requests as being irrelevant, overly broad, unduly burdensome, and oppressive.

3. AT&T FLORIDA objects to each and every Discovery request and instruction to the extent that such request or instruction calls for information that is

exempt from discovery by virtue of the attorney-client privilege, work product privilege, or other applicable privilege.

4. AT&T FLORIDA objects to each and every Discovery request insofar as the requests are vague, ambiguous, overly broad, imprecise, or utilizes terms that are subject to multiple interpretations but are not properly defined or explained for purposes of these data requests. Any answers provided by AT&T FLORIDA in response to the requests will be provided subject to, and without waiver of, the foregoing objection.

5. AT&T FLORIDA objects to each and every Discovery request insofar as they are not reasonably calculated to lead to the discovery of admissible evidence and are not relevant to the subject matter of this action.

6. AT&T FLORIDA objects to providing information to the extent that such information is already in the public record before the Commission or already in the possession of Staff.

7. AT&T FLORIDA objects to the Discovery requests, instructions and definitions, insofar as they seek to impose obligations on AT&T FLORIDA that exceed the requirements of the Florida Rules of Civil Procedure or Florida law.

8. AT&T FLORIDA objects to each and every Discovery request that are unduly burdensome, expensive, oppressive, or excessively time consuming as written.

9. AT&T FLORIDA is a large corporation with employees located in many different locations in Florida and in other states. In the course of its business, AT&T FLORIDA creates countless documents that are not subject to Commission or FCC retention of records requirements. These documents are kept in numerous locations that are frequently moved from site to site as employees change jobs or as the business is

reorganized. Therefore, it is possible that not every document has been identified in response to these requests. AT&T FLORIDA will conduct a search of those files that are reasonably expected to contain the requested information. To the extent that the requests purport to require more, AT&T FLORIDA objects on the grounds that compliance would impose an undue burden or expense.

10. AT&T FLORIDA objects to each and every Discovery request to the extent that the information requested constitutes "trade secrets" pursuant to Florida Statutes. To the extent that Staff requests proprietary confidential business information, AT&T FLORIDA will make such information available upon execution and in accordance with a protective agreement, subject to any other general or specific objections contained herein.

11. AT&T FLORIDA objects to any Discovery request that seeks to obtain "all" of particular documents, items, or information to the extent that such requests are overly broad and unduly burdensome. Any answers provided by AT&T FLORIDA in response to this discovery will be provided subject to, and without waiver of, the foregoing objection.

RESPONSES

REQUEST: For purposes of the following requests, please refer to the rebuttal testimony of AT&T witness Tipton, page 4, lines 21-23.

a. Did AT&T Florida provide dPi specific reasons for each of AT&T's denials of the requested credits for the line connection charge waiver?

b. Did AT&T Florida ever provide dPi specific reasons for the denied credit requests?

c. Did dPi ever request a specific reason for the denied credit requests from AT&T Florida?

d. If your response to (c) is affirmative, when did dPi first request specific reasons for the denied credit requests?

e. If your response to (c) is affirmative, how did dPi request specific reasons for the denied requests and by whom?

f. Is AT&T Florida currently providing dPi or other CLECs specific reasons for denied credit requests?

RESPONSE: a. Prior to March 2006, AT&T Florida used a sampling process to assess all promotional credit requests. As addressed in the Direct Testimony of AT&T Florida witness Pam Tipton, during this time, AT&T Florida denied promotional credit requests on a percentage basis. In February 2005, AT&T informed dPi that it had investigated issues surrounding the promotional credit requests and had begun verifying and processing the promotional credits submitted. AT&T Florida estimated that such credits would be completed by April 1, 2005. In April 2005, AT&T Florida provided the reasons for the denial of the line connection charge waiver promotion credits (i.e., not enough features or not a new customer, etc.) but did not provide specific reasons on an order by order basis because of the sampling process utilized by AT&T Florida.

Beginning in April 2006, AT&T Florida began using its 100% validation process. Since the 100% validation process reviews each

RESPONSE: (Cont.)

promotional credit request, AT&T Florida is able to provide the reasons for denials upon request. dPi had not requested specific reasons for each promotional credit request on an order by order basis from AT&T Florida until dPi served AT&T Florida with its July 20, 2007 Request for Information, Item No. 1-17. On August 9, 2007, AT&T Florida provided dPi specific reasons for each denied credit request in response to dPi's Request for Information No. 1-17. *See* AT&T Florida's Response to dPi's 1st Request for Information, Item No. 1-17 filed August 9, 2007.

b. See response to (a) above.

c. See response to (a) above.

d. See response to (a) above.

e. See response to (a) above.

f. Yes. Upon request from any CLEC, AT&T Florida will provide specific reasons for denials of promotional credit requests.

RESPONSE PROVIDED BY: Pam Tipton

REQUEST: For purposes of the following requests, please refer to AT&T Florida's Response to dPi's First Request for Information, Item No. 1-3.

a. What monies has dPi withheld from paying AT&T Florida?

b. Is the money that dPi has withheld from paying AT&T Florida for services mutually agreed upon by dPi and AT&T Florida pursuant to an interconnection agreement?

c. If your response to (b) is affirmative, please identify the services that AT&T Florida provided to dPi for which payment has been withheld.

d. If the amount of money withheld is for services provided through an interconnection agreement between dPi and AT&T Florida, has AT&T Florida and dPi agreed to off-set the amount of money dPi withheld from money that AT&T may owe dPi in promotional credits?

e. Is AT&T currently seeking reimbursement from dPi for promotional credits provided that have subsequently been determined to be invalid?

f. Has dPi provided information on the amount of payments it has withheld? If so, for what time period does the withheld amount cover?

g. If your response to (f) is affirmative, when was the information first received?

RESPONSE: a. dPi has withheld $62,448.28, of which $61,601.29 relates to the resale promotional credit dispute at issue in this docket.

b. The $61,601.29 withheld by dPi is for resale services provided by AT&T Florida pursuant to the parties mutually agreed upon Interconnection Agreement.

c. Pursuant to the parties' Interconnection Agreement, AT&T Florida provides resale and UNE services to dPi.

d. No. dPi has withheld more money and in different amounts per accounts than is being challenged in this proceeding.

RESPONSE: (Cont.)

e. Yes. AT&T Florida is entitled to any amount that dPi has wrongfully withheld from paying AT&T Florida including, but not limited to claimed, but invalid promotional credits. *See* AT&T Florida's response to dPi's First Set of RFIs Item No. 1-3.

f. Yes. In January 2007 dPi provided AT&T Florida a spreadsheet that demonstrates the amounts in dispute with AT&T. The January 2007 spreadsheet covered the time period beginning November 2003 through December 2006. On August 27, 2007, dPi provided another spreadsheet to AT&T Florida that covered the time period beginning November 2003 through December 2006.

g. See response to (f) above.

RESPONSE PROVIDED BY: Pam Tipton

REQUEST: For purposes of the following requests, please refer to AT&T's Response to dPi's Request for Information, Item 1-21.

a. Between November 2004 and April 2005 Mr. Bolinger sent several emails to AT&T requesting the status of pending promotional credit requests for the line connection charge waiver. When did AT&T first provide Mr. Bolinger an answer as to when the credit requests would be processed?

b. When were dPi's credit requests processed for the line connection charge waiver?

c. When were dPi's credit requests that met the qualifications for the line connection charge waiver promotion actually credited to dPi?

d. In Item No 1-21:000033, Mr. Gary Patterson stated in an email that the delay in the processing of the promotional credits was due to the credits being investigated. When did AT&T first inform dPi that the processing of the credits were going to be delayed due to the credits being investigated?

e. How many promotional credit requests did Mr. Watson submit to AT&T Florida for dPi and other CLECs in 2004?

f. Who were the individuals responsible for processing promotional credit requests for dPi and other CLECs from November 2004 to present? What were their position titles and who were their direct supervisors?

RESPONSE: a. On January 26, 2005, AT&T Florida responded to dPi that AT&T Florida's goal was to issue valid promotional credit request to those CLECs represented by Lost Key by March 15, 2005. (Leisa Mangina email, Item 1-21:000011-12).

On February 1, 2005, AT&T Florida provided Lost Key a letter stating that AT&T Florida was making every effort to verify and process Lost Key's promotional credit requests in a timely manner and estimated that any credits granted would be provided by April 1, 2005.

RESPONSE: (Cont.)

However, AT&T Florida reminded Lost Key that because Lost Key submitted ten months of disputes for several customers involving four different resale promotions within a 60-day period, the timeline of posting promotional credits within 30 to 60 days from receipt of the promotional credit request was not feasibile.

b. dPi's promotional credit requests were processed in February and March of 2005 and were sent to Billing and Collections for crediting dPi's bills in the first few days of April 2005. The actual date the credits were sent to Billing and Collections for posting to the bills is reflected in the far right column of the document provided in response to Staff's 1st Request for Documents, Item No. 1. Billing and Collections processed the credits within 2-3 days of receipt from the promotions group and the credits were posted on approximately April 13, 2005. Any reconciliation occurred in May 2005.

c. See response to (b) above.

d. In October 2004, AT&T Florida met with Lost Key to discuss the promotional credit requests that Lost Key had submitted in August and September 2004. During that meeting, AT&T Florida informed Lost Key that AT&T Florida was in the process of determining the appropriate eligibility criteria for the "reacquisition or win-over" promotions and that because of such investigation and the volume of credits being requested that Lost Key should expect a delay in receiving credits.

e. From August 5, 2004 through December 28, 2004, Mr. Watson submitted 139,818 telephone numbers to be validated.

000026

RESPONSE: (Cont.)

f. From November 2004 to August 2005, Kristy Seagle, Product Manager reporting to Jim Maziarz, was responsible for processing the promotional credits. From August 2005 to the present, Keith Deason, Promotions Credit Manager reporting to Ad Allen, is currently responsible for processing the promotional credits.

RESPONSE PROVIDED BY: Pam Tipton

000027

REQUEST: For purposes of the following requests, please refer to AT&T Florida's Response to dPi's Request for Information, Item 1-21: 000084 through 000089.

a. What are these documents?

b. Are these documents applicable to the Florida case?

c. If your response to (b) is affirmative, please describe how and why these documents are relevant to the Florida case.

d. If AT&T Florida has provided this Commission the relevant information in these documents specific to the Florida case, please provide the specific cites.

RESPONSE: a. These documents are correspondence with the North Carolina Utilities Commission Staff prior to the filing of dPi's Complaint

b. Yes.

c. These documents respond to specific questions regarding dPi's general allegations; generally describe BellSouth's interactions with dPi; and BellSouth's procedures for handling resale credits.

d. The specific cites are provided in response to AT&T Florida's response to Staff's 2nd Request for Production, Item No. 11.

RESPONSE PROVIDED BY: Pam Tipton

REQUEST: For purposes of the following requests, please refer to AT&T Florida's Response to Staff's 1st Set of Interrogatories, Item 4.

a. Please identify when the line connection charge waiver promotion for which customers could qualify for with the purchase of one custom calling and/or Touchstar feature was removed or changed on AT&T's website.

b. If the line connection charge waiver promotion for which customers could qualify for with the purchase of one custom calling and/or Touchstar feature was removed after January 1, 2005, please explain why it was not removed earlier.

RESPONSE: a. AT&T Florida provided notice of changes impacting CLECs on its interconnection website. The notice describing the change to the line connection charge waiver promotion was posted on November 11, 2004, 45 days prior to the effective date. The official description of the promotion was posted to AT&T Florida's tariff website on the effective date, December 26, 2004. The tariff website applies to both retail customers and resale CLECs.

b. To the extent that Staff's interrogatory refers to the screen shot attached to the direct testimony of dPi witness Steve Watson, this posting is a generic description offered at BellSouth's eStore and explicitly represents that "quoted rates, fees and other charges will vary depending on state and geographic location." Additionally, the website states "advertised services and features may not be available in all areas. All offers may be modified or discontinued at anytime without notice." As discussed above, CLECs were noticed 45 days in advance of the effective date of the change to the line connection charge waiver promotion.

RESPONSE PROVIDED BY: Pam Tipton

EXHIBIT NO. 4

DOCKET NO.: 050863-TP

WITNESS: STIP-4

PARTY: Staff

DESCRIPTION: Composite of Responses to Staff's Request for Production of Documents from dPi Teleconnect

1. Item Nos. 1-15 of dPi's Responses to Staff's First Request for Production of Documents.

2. Item Nos. 16-21 of dPi's Responses to Staff's Second Request for Production of Documents.

3. Item Nos. 1-2 of dPi's Supplemental Responses to Staff's First Request for Production of Documents.

4. Items Nos. 5-8 of dPi's materials responsive to Staff's First Request for Production of Documents (Disc 1 and Disc 2)

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 4
COMPANY FPSC Staff
WITNESS Stip-4
DATE 04/03/08

PROFFERING PARTY: Staff

I.D. STIP-4

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	)	**DOCKET NO. 050863-TP**
	)	
dPi Teleconnect, L.L.C. v.	)	
BellSouth Telecommunications, Inc.	)	

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

dPi Teleconnect, LLC hereby files its Responses to Staff's First Request for Production of Documents (Nos. 1-15).

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
cmalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
stepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

000001

CERTIFICATE OF SERVICE

I hereby certify that a true copy of the foregoing document has been served upon counsel for Florida Public Service Commission and also served upon Defendant through its below-listed attorneys on this 27th day of August, 2007.

/s/ Chris Malish
Christopher Malish

Attorneys for Defendant

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via UPS Next Day Air
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via UPS Next Day Air
and Via Electronic Mail: mg2708@att.com

DOCUMENTS REQUESTED

1. Please provide copies of all correspondence received by dPi from AT&T Florida (formerly BellSouth Telecommunications, Inc.) pertaining to promotional credits.

RESPONSE:
Please see attached.

2. Please provide copies of all correspondence sent to AT&T Florida (formerly BellSouth Telecommunications, Inc.) by dPi pertaining to promotional credits.

RESPONSE:
Please see attached.

3. Please provide copies of applicable sections of the interconnection agreement between dPi and AT&T Florida that pertain in any way to this dispute.

RESPONSE:
Please see attached.

4. Please provide copies of applicable sections of AT&T Florida's General Subscriber Service Tariff that dPi believes pertain in any way to this dispute.

RESPONSE:
Please see attached.

5. Please provide copies of any work papers of dPi or its billing agent that were used to determine the dollar amounts AT&T improperly denied dPi for promotional credits.

RESPONSE:
Objection: vague; overly burdensome.

Generally, the materials that would be used to generate a request would include the following:

1. The billing data which Bellsouth would send to dPi each month. This was sent electronically. This is the base data which was examined or searched for orders which would have qualified for promotions. (Note that all the data Bellsouth needs to charge the correct price is created and in Bellsouth's possession from the beginning – there is no reason Bellsouth could not have charged the correct price from the beginning.)

2. The results of a search through the billing data, in which the data was passed through

a series of filters to identify orders that would have qualified for promotions.

3. A translation onto a billing adjustment form, or credit request, for the promotions received.

Materials responsive to this request are kept electronically and electronic copies are being made; dPi should be able to supplement this response shortly.

6. Please provide copies of all promotions that dPi purchased from AT&T Florida and for which a request for a promotion credit was submitted but was denied by AT&T.

RESPONSE:

dPi submitted requests by individual TN but was denied without reference to those individual requests. For example, during each billing cycle, dPi would submit a request for, say, $20,000 worth of promotional credits based on 1,500 separate instances in which it was entitled to promotional pricing (the figures are purely for illustrative purposes). dPi would simply get back a notation that $11,453.22 worth of credits had been granted, and the rest denied, without explanation of which particular request had been denied, or for what reason. Accordingly, it is impossible for dPi to provide the information requested; this is precisely the information dPi requested in discovery from Bellsouth in discovery.

7. Please provide a copy of the credit request form(s) used by dPi to request promotional credits from AT&T.

RESPONSE:

See attached example of a credit request.

8. Please provide copies of all work papers and supporting documents that show the tens of thousands of dollars that witness Watson claims that AT&T owes dPi for promotion credits.

RESPONSE:

A spreadsheet showing the totals is attached. More detailed materials responsive to this request are kept electronically and electronic copies are being made; dPi should be able to supplement this response shortly.

9. Please provide any documents that support your response to Staff Interrogatory No. 2 a)-g).

RESPONSE:

Interrogatory No. 2 seeks information related to the process of credit requests. Bellsouth never had a web page or otherwise published instructions on how CLECs were supposed to extract the data from the billing data submitted Bellsouth, or what specifically qualified for promotional pricing. Rules appear to have been made up and modified on the spot on an ad hoc basis, and the "system" was refined over time as Bellsouth decided it needed fine tuning. Documents that may

not be directly responsive but which may indicate this "process" may be available from the relevant times; if some are found this answer will be supplemented.

10. Please provide any documents that support your response to Staff Interrogatory No. 4.

RESPONSE:

Interrogatory 4 inquires how dPi reviews Bellsouth data to determine which orders qualify for a promotional credit. As noted in the response to the interrogatory, the billing is provided in an electronic format, and Lost Key's proprietary software operates like a search engine to filter for those orders that meet the promotional requirements. There really is no "documentation" to support this response, apart from the billing data which is searched, the search results, and the proprietary software code itself. The billing data and search results are provided in response to earlier requests for production. The proprietary software code is a trade secret and exempt from disclosure.

11. Please provide any documents that support your response to Staff Interrogatory No. 5 a)-d).

RESPONSE:

Interrogatory 5 inquires after the roles of various personnel at Bellsouth. Presumably a company directory or organizational chart, or copies of their job descriptions, would be responsive to this request for production. However, dPi has no such documents.

12. Please provide any documents that support your response to Staff Interrogatory No. 6 c).

RESPONSE:

Interrogatory 6 c inquires after "checks" that the software makes to confirm the requests for credit are valid.

The software simply identifies those orders that meet the criteria/pass the filters established by the software program. As noted above, there really is no "documentation" to support this response, apart from the billing data which is searched, the search results, and the proprietary software code itself. The billing data and search results are provided in response to earlier requests for production. The proprietary software code is a trade secret and exempt from disclosure.

13. Please provide any documents that support your response to Staff Interrogatory No. 6 d).

RESPONSE:

Interrogatory 6 d also inquires after "checks" that the software makes to confirm the requests for credit are valid.

The software simply identifies those orders that meet the criteria/pass the filters established by the software program. As noted above, there really is no "documentation" to support this response, apart from the billing data which is searched, the search results, and the proprietary software code itself. The billing data and search results are provided in response to earlier requests for production. The proprietary software code is a trade secret and exempt from disclosure.

14. Please provide any documents that support your response to Staff Interrogatory No. 8 a)-c).

RESPONSE:

Interrogatory 8 inquires after those particular credit requests submitted by dPi that were denied by Bellsouth. As noted before, this cannot be answered because dPi submitted requests by individual TN but was denied without reference to those individual requests. For example, during each billing cycle, dPi would submit a request for, say, $20,000 worth of promotional credits based on 1,500 separate instances in which it was entitled to promotional pricing (the figures are purely for illustrative purposes). dPi would simply get back a notation that $11,453.22 worth of credits had been granted, and the rest denied, without explanation of which particular request had been denied, or for what reason. Accordingly, it is impossible for dPi to provide the information requested; this is precisely the information dPi requested in discovery from Bellsouth in discovery.

15. Please provide any documents that support your response to Staff Interrogatory No. 9 a)-d).

RESPONSE:

Interrogatory 9 inquires as to how dPi determined that it was wrongly denied credits for promotional pricing.

Lost Key's computer program was designed to filter for those orders which qualified for credits. If those credits were applied for, but denied without explanation, it was assumed that they were wrongfully denied.

There is no separate documentation, apart from the apart from the billing data which is searched, the search results, and the proprietary software code itself. The billing data and search results are provided in response to earlier requests for production. The proprietary software code is a trade secret and exempt from disclosure.

DOCKET NO. 050863-TP

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

RESPONSE TO REQUESTS FOR PRODUCTION #1 & #2

Hinojosa, Lisa

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Friday, April 01, 2005 10:53 AM
To: Malish, Chris
Subject: FW: dPi Teleconnect

Importance: High

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> -----Original Message-----
> From: Bolinger, Brian
> Sent: Wednesday, March 02, 2005 4:38 PM
> To: 'Kristy.Seagle@BellSouth.com'
> Subject: dPi Teleconnect
> Importance: High
>
> Ms. Seagle:
>
> I have been informed by Leisa Mangina that dPi will be credited for all of
> the promotional credits the company has applied for through Lost Key
> Telecom. Additionally, I was told that the credit would occur March 15,
> 2005. I am writing this correspondence to you simply to verify that dPi
> Teleconnect will receive full credit on that date. If you would, please
> confirm that this date is accurate.
>
> Thank you very much.
>
> Brian A. Bolinger
> Vice President Legal Affairs
> dPi TeleConnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, Texas 75234
> Telephone: 972-488-5500 x4018
> Fax: 972-406-0193
>

Hinojosa, Lisa

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Friday, April 01, 2005 10:55 AM
To: Malish, Chris
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

----Original Message----
From: Bolinger, Brian
Sent: Wednesday, March 16, 2005 10:45 AM
To: 'Mangina, Leisa G'; 'Kristy.Seagle@BellSouth.com'
Cc: 'Steve.Lund@BellSouth.com'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy & Leisa:

To say I am confused is an understatement. On February 1, 2005, Lost Key Telecom received correspondence from Ms. Seagle. That correspondence stated:

> The BellSouth Start-Up Guide states in Section 17.2.5, "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

Just a few days prior to Ms. Seagle's letter (January 26, 2005) I received correspondence from Ms. Mangina stating, "March 15 is for all Lost Key; however, DPI makes up the bulk of them" regarding the promotional credits applied for by dPi Teleconnect.

Additionally, on March 2, 2005, Ms. Mangina confirmed her January 26, 2005 correspondence by stating "we have noted that the credit will be issued by mid March."

March 15th has come and gone and it appears that now, there is not anyone at BellSouth who is willing to either confirm that the credits have been issued or give dPi Teleconnect an alternate date for the issuing of said credits.

dPi fully understands that a credit such as this takes time to process and the company has been more than fair in allowing BellSouth the opportunity to validate all of the credits for which dPi Teleconnect applied. However, after 6 1/2 months, dPi's patience with this matter is running thin. BellSouth has given dPi Teleconnect two different dates on which BellSouth stated that it would apply the credits to dPi Teleconnect's account. Unfortunately, each time, BellSouth has failed to make such credits.

Even though BellSouth does not dispute that dPi Teleconnect is owed the credits, more than one half of a year has gone by without dPi Teleconnect receiving the credits, which BellSouth owes.

dPi Teleconnect shall make a final attempt to resolve this matter amicably. Please confirm that dPi Teleconnect has received credits in the amount of $708,878.07 or advise dPi Teleconnect on exactly when BellSouth shall post the aforementioned credits to dPi Teleconnect's account. I would appreciate a response by the close of business today.

If neither of you can provide me with the information above, please respond with the contact information of the person I can contact who can provide me with an answer.

Your prompt attention to this matter is appreciated and I look forward to receiving your response by the end of business today.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Tuesday, March 15, 2005 5:26 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am not the person issuing the credits. My understanding is that the information on the credits has been sent to "Lost Key". Please check with them for they know who it is they are in communciation with on the promotional.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 15, 2005 1:16 PM
To: Mangina, Leisa G; Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa:

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over $700,000 outstanding.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM

To: Bolinger, Brian
Subject: RE: dPI Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

---Original Message---
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

----Original Message----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

----Original Message----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve

Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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Hinojosa, Lisa

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Friday, April 01, 2005 10:50 AM
To: Malish, Chris
Subject: FW: dPi Teleconnect Promotionals Submitted

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, March 02, 2005 3:18 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Krisiy Seagle

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 02, 2005 2:55 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Who can I contact to get a firm date?

Thanks again!

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, March 02, 2005 2:53 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

000014

000007

Brian,

We have noted that the credit will be issued by mid March. As long as you are paying any bills under the amount to be credited you should be in standings. I can not state the credits will be done on March 15th due to this group will not be issuing the credits. But we will be looking at the accounts to see if they have been issued before we take any steps.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 02, 2005 1:51 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

000015

000008

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
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Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

000016

Brian,

I have spoken to Leisa Mangina and let her know that we have received

000009

approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers." 118

Hinojosa, Lisa

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Friday, April 01, 2005 10:50 AM
To: Malish, Chris
Subject: FW: dPi Teleconnect Promotionals Submitted

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Tuesday, February 08, 2005 2:46 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

I can not say I would think that we have to receive the credit from the promotional group before the dispute group makes the adjustments. It will depend if the dispute group gets the spreadsheet prior to the March 1st Invoices are on line.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, February 08, 2005 1:19 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

It is my understanding the dPi Teleconnect will be credited for all promotions applied for no later than March 15, 2005. Is there anyway to have those credits applied to our account by March 1, 2005?

Thank you very much for all of your help.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

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-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, January 27, 2005 10:26 AM

000012

To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

That's my understanding. If I get anything other than that statement I will let you know.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, January 27, 2005 10:03 AM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Thanks Leisa. If I understand you correctly, everything that has been submitted by Lost Key, on behalf of dPi, to date, should be credited to dPi on March 15?

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, January 27, 2005 9:37 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

My understanding that all the Lost Key promotionals that were submitted at the same timeframe would be completed and adjustments should appear on the accounts of what has been calculated on the promotionals. I can't say when you state in full due to not knowing the number at this time.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, January 27, 2005 8:34 AM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Thanks Leisa. What does March 15 mean? Will we be paid in full on that date?

Thanks!

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

000021

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since

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the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]

Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)

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4/1/2005

850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Hinojosa, Lisa

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Friday, April 01, 2005 10:54 AM
To: Malish, Chris
Subject: FW: Promotional Credits for dPi Teleconnect

Importance: High

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> -----Original Message-----
> From: Bolinger, Brian
> Sent: Tuesday, March 22, 2005 5:17 PM
> To: 'lynn.pearce@ncmail.net'
> Cc: Dorwart, David
> Subject: Promotional Credits for dPi Teleconnect
> Importance: High
>
> Ms. Pearce:
>
> It was a pleasure speaking with you today. Below please find a summary of
> our issue with BellSouth. Any assistance you can provide is greatly
> appreciated.
>
> As you may know, many regional bell companies, including BellSouth offer
> promotional discounts when a customer is acquired. On December 22, 2004,
> North Carolina in Docket No. P-100, Sub 72b ruled that these promotional
> discounts "must be made available to resellers."
>
> dPi Teleconnect is a reseller of local telephone service in the State of
> North Carolina. On September 3, 2004 the company submitted, through an
> independent 3rd party, Lost Key Telecom, $479,000 in promotional credits
> with BellSouth for all BellSouth states. Along with the dPi Teleconnect
> credits, Lost Key Telecom submitted credits for Budget Phone. BellSouth
> granted the September 3, 2004 credits for Budget Phone but failed to apply
> the credits for dPi Teleconnect. This was despite the fact that Kristie
> Seagle at BellSouth informed both Lost Key Telecom and dPi Teleconnect
> that the credits would be applied on the October 8, 2004 bill and then the
> November 8, 2004 bill from BellSouth.
>
> On December 6, 2004 Jim Maziarz sent correspondence to Lost Key Telecom
> stating that the issue involving promotional credits would be "resolved"
> by the "first of the year." On January 26, 2005 I personally sent
> correspondence to Leisa Mangina at BellSouth asking when the credits would
> be applied. Ms. Mangina informed me that "March 15th" was the date for
> all Lost Key clients. In a March 2, 2005 e-mail from Ms. Mangina, she
> confirmed that the "credit will be issued by mid March."
>
> To date, BellSouth has failed to apply any of the credits and has
> continued to bill dPi Teleconnect at the full rate. dPi Teleconnect has
> continued to apply for promotional credits and the current outstanding
> balance is $718,634.74 in all BellSouth states. As mentioned previously,
> $479,000 of that has been outstanding since September 3, 2004.
>
> BellSouth has acknowledged their obligation to issue the credits yet

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> continues to refuse to apply the credits to dPi Teleconnect's billing.
> dPi Teleconnect feels as though the company has been more than patient,
> but after six months, BellSouth as had more than enough time to apply the
> credits to dPi Teleconnect's account.
>
> Currently, BellSouth refuses to reply to any correspondence regarding the
> status of this issue. Accordingly, dPi Teleconnect would like to file an
> informal complaint with the North Carolina Utilities Commission and ask
> that the commission contact BellSouth to help resolve this issue in an
> amicable fashion.
>
> Thank you for your attention to this matter and should you have any
> questions or concerns, please feel free to contact me. If you wish, I can
> send you any or all of the correspondence I have mentioned above however,
> I did not want to burden you with it all at this time.
>
> Cordially,
>
> Brian A. Bolinger
> Vice President Legal Affairs
> dPi TeleConnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, Texas 75234
> Telephone: 972-488-5500 x4018
> Fax: 972-406-0193
>
>
> Brian A. Bolinger
> Vice President Legal Affairs
> dPi TeleConnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, Texas 75234
> Telephone: 972-488-5500 x4018
> Fax: 972-406-0193
>

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DOCKET NO. 050863-TP

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

FIRST SUPPLEMENTAL RESPONSE TO REQUESTS FOR PRODUCTION #1 & #2

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:52 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

Another correspondence

-----Original Message-----
From: Mangina, Leisa G
Sent: Wednesday, January 26, 2005 5:22 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

My understanding Brian is that Lost Key submitted several different Clecs promotional about the same timeframe and that is what is causing the lag time. I will see what I can get as a timeframe just for your company.

Leisa

> -----Original Message-----
> From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> Sent: Wednesday, January 26, 2005 2:39 PM
> To: Mangina, Leisa G
> Subject: RE: dPi Teleconnect Promotionals Submitted
>
> Leisa:
>
> Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.
>
> Brian A. Bolinger
> Vice President Legal Affairs
> dPi TeleConnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, Texas 75234
> Telephone: 972-488-5500 x4018
> Fax: 972-406-0193
>
> > -----Original Message-----
> > From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> > Sent: Wednesday, January 26, 2005 1:09 PM
> > To: Bolinger, Brian; Lund, Steve
> > Subject: RE: dPi Teleconnect Promotionals Submitted
> >
> > Brian,
> >
> > I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?
> >
> > Leisa Mangina
> >
> > > -----Original Message-----
> > > From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]

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Item 1-21: 000002

Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM

To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:55 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

More

-----Original Message-----
From: Mangina, Leisa G
Sent: Wednesday, March 02, 2005 3:18 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

Kristy Seagle

> -----Original Message-----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Wednesday, March 02, 2005 2:55 PM
> **To:** Mangina, Leisa G
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Thank you Leisa. Who can I contact to get a firm date?
>
> Thanks again!
>
> Brian A. Bolinger
> Vice President Legal Affairs
> dPi TeleConnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, Texas 75234
> Telephone: 972-488-5500 x4018
> Fax: 972-406-0193
>
> > -----Original Message-----
> > **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> > **Sent:** Wednesday, March 02, 2005 2:53 PM
> > **To:** Bolinger, Brian; Lund, Steve
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted
> >
> > Brian,
> >
> > We have noted that the credit will be issued by mid March. As long as you are paying any bills under the amount to be credited you should be in standings. I can not state the credits will be done on March 15th due to this group will not be issuing the credits. But we will be looking at the accounts to see if they have been issued before we take any steps.
> >
> > Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 02, 2005 1:51 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa;

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are

pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
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Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
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2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we

have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPI Teleconnect Promotionals Submitted
Importance: *High*

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
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Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:56 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

Another

-----Original Message-----
From: Mangina, Leisa G
Sent: Tuesday, March 15, 2005 5:26 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am not the person issuing the credits. My understanding is that the information on the credits has been sent to "Lost Key". Please check with them for they know who it is they are in communciation with on the promotional.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 15, 2005 1:16 PM
To: Mangina, Leisa G; Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa:

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over $700,000 outstanding.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----

From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.8057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers." 118

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:57 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

More

-----Original Message-----
From: Mangina, Leisa G
Sent: Thursday, April 07, 2005 4:29 PM
To: 'Bolinger, Brian'; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I don't have all the information you need at this time. I do know I have a person from my group that is helping out with the adjustments.

Leisa

> -----Original Message-----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Thursday, April 07, 2005 4:00 PM
> **To:** Mangina, Leisa G; Bolinger, Brian; Lund, Steve
> **Cc:** Seagle, Kristy
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
> **Importance:** High
>
> Thank you Leisa. I need to know a firm date on when the adjustments will be completed. As you know, dPi Teleconnect has been given dates of October 8, 2004, November 8, 2004, "the middle of January" 2005 and March 15, 2005. To date however, dPi Teleconnect has not received any credits.
>
> While dPi Teleconnect does not want to begin filing formal complaints with the different state public service commissions, the company has had in excess of $400,000 outstanding for more than seven months. Currently, the balance of credits owed to dPi by BellSouth is $718,634.74. Accordingly, I need to know the following:
>
> 1. On what date BellSouth will apply the credits to dPi Teleconnect; and
> 2. Exactly how much BellSouth intends to credit.
>
> Thank you for your attention to this matter and I look forward to your very prompt reply.
>
> Brian A. Bolinger
> Vice President of Legal Affairs
> dPi Teleconnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, TX 75234
> Office (972) 488-5500 ext 4018
> Fax (972) 406-0193
>
> -----Original Message-----
> **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]

Sent: Thursday, April 07, 2005 3:54 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We are helping out trying to get your adjustments completed. I promise I will not sign off to hold provisioning until we get the total of the promotionals verses what the balance (if any) is left.

Leisa

> ---Original Message---
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Thursday, April 07, 2005 2:44 PM
> **To:** Bolinger, Brian; Mangina, Leisa G; Lund, Steve
> **Cc:** Seagle, Kristy
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
> **Importance:** High
>
> Kristy, Leisa & Steve:
>
> As you all are well aware, dPi Teleconnect currently has promotional credits submitted in the amount of $718,634.74. However, dPi continues to receive demand for payment of $553,444.52. I realize that demand letters are automatically generated but I once again ask that one of you confirm that dPi Teleconnect will not have its services refused until there is resolution with regard to our promotional credits that have been submitted.
>
> Thank you.
>
> Brian A. Bolinger
> Vice President of Legal Affairs
> dPi Teleconnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, TX 75234
> Office (972) 488-5500 ext. 4018
> Fax (972) 406-0183
>
> > -----Original Message-----
> > **From:** Bolinger, Brian
> > **Sent:** Wednesday, March 02, 2005 1:51 PM
> > **To:** 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted
> > **Importance:** High
> >
> > Leisa & Steve:
> >
> > Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.
> >
> > Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'

Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9886 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:43 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect

FYI

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 3:11 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you very much for your assistance.

> -----Original Message-----
> **From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]
> **Sent:** Wednesday, April 13, 2005 3:18 PM
> **To:** Bolinger, Brian; Patterson, Gary D
> **Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
> **Subject:** RE: dPi Teleconnect
>
> Brian,
>
> The spreadsheet provided was for credits that were recently handled in our group. We will look further into both spreadsheets to see where the difference is and get back to you.
>
> Regarding the remaining request of $454,665.24, Kristy informed me earlier this week that she should have an answer by the end of this week.
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Wednesday, April 13, 2005 2:44 PM
> > **To:** Seube, Louis; Patterson, Gary D
> > **Cc:** Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
> > **Subject:** RE: dPi Teleconnect
> > **Importance:** High
> >
> > Louis:
> >
> > Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?
> >
> > Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?
> >
> > Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger

Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advemall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advemall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs

dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advemall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]

Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72,

and received credit of $81,600.72.

* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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This electronic mail message was sent from L. M. Berry & Company or Berry Network, Inc. Our primary business address is 3170 Kettering Blvd., Dayton, OH 45439. This message may constitute a commercial solicitation or advertisement as defined by the CAN-SPAM act of 2003. If you do not wish to receive future commercial electronic mail solicitations or advertisements from L. M. Berry & Company or Berry Network, Inc., please send a request to optout@lmberry.com

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:44 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect

FYI

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 3:48 PM
To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Thursday, April 14, 2005 3:24 PM
To: Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advemall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advemall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling

and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine

the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 exL 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it

was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar (r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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This electronic mail message was sent from L. M. Berry & Company

or Berry Network, Inc. Our primary business address is 3170 Kettering Blvd., Dayton, OH 45439. This message may constitute a commercial solicitation or advertisement as defined by the CAN-SPAM act of 2003. If you do not wish to receive future commercial electronic mail solicitations or advertisements from L. M. Berry & Company or Berry Network, Inc., please send a request to optout@lmberry.com

Patterson, Gary D

From: Goldberg, Harry
Sent: Friday, April 08, 2005 12:56 PM
To: Seube, Louis; Patterson, Gary D; Seagle, Kristy
Subject: FW: dPi Teleconnect

Importance: High

This is the letter that has prompted the questions.

Harry Goldberg
404-986-1157
ipager: hgoldberg

-----Original Message-----
From: Moore, Patrick
Sent: Friday, April 08, 2005 1:52 PM
To: Goldberg, Harry
Subject: FW: dPi Teleconnect
Importance: High

FYI
-----Original Message-----
From: Adams, Rex
Sent: Friday, April 08, 2005 1:48 PM
To: Stacy, William N; Agerton, Trip; Bickerstaff, Bob; Cockerham, Gloria R; Dawson, Gail; Greer, Joe; Johnson, Marjorie; Moore, Patrick; Peed, Mary Jo; Russell, Rachel; Sanford, Sheila
Subject: FW: dPi Teleconnect
Importance: High

Mary Jo and Bob: Can you give me a response to this? If you would prefer to chat by phone that would be great as well. Thanks
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 5:33 PM
To: Greene, Margaret H; Gary, Marc; Feidler, Mark L; Cowan, Keith O; Adams, Rex; Abbott Jr, Herschel L
Subject: dPi Teleconnect
Importance: High

Thank you for taking the time to read this email. For your information, dPi Teleconnect is a reseller of local telephone service in all of the BellSouth operating states. The company markets is services on a prepaid basis to cash and credit constrained consumers that have lost dial tone. In short, dPi embraces the consumers that BellSouth expends significant amounts of time and effort attempting to collect from, prior to disconnect, and pays BellSouth for them, in full, each month.
As you may or may not be aware, FCC and state public service commission rules and regulations stipulate that incumbents, like BellSouth, must offer to resellers, like dPi Teleconnect, certain promotions that the incumbents offer to its own residential consumers. Beginning in September 2004, dPi Teleconnect began applying for promotional credits with BellSouth for promotions that dPi Teleconnect had qualified. To date, dPi Teleconnect has applied for $718,634.74 in credits.
dPi Teleconnect has had constant communication with individuals at BellSouth including Maxine Alagar (prior to her retirment), Kristy Seagle, Leisa Mangina and Steve Lund regarding this issue. dPi Teleconnect has been informed by BellSouth that credits would be applied October 8, 2004, November 8, 2004, "by the middle of January" 2005 and March 15, 2005. Currently, dPi Teleconnect has not received any of its applied for credits. Considering that more than seven months have passed without any credits being issued and the failure by BellSouth to apply credits on the dates above, dPi Teleconnect can only conclude that BellSouth does not intend to credit dPi Teleconnect.

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For your information, dPi has recently filed an informal complaint with one state public utility commission and fully intends to file a formal complaint should this issue not be resolved in the next few days. Moreover, the company is fully aware that BellSouth has been issuing credits to some companies and not issuing the exact credits to other companies. Finally, I have correspondence from BellSouth which admits its obligation for such credits and specifically cites the regulation for which the obligation occurs. The reason that I am writing to each of you is because dPi Teleconnect has never, in the seven years of its existence, filed a complaint against any of the incumbents it does business with (BellSouth, SBC, Verizon, Sprint, CenturyTel, Citizens, Alltel, Qwest and Valor) and the company in no way wants to create an adversarial relationship with BellSouth or any of its business partners. Unfortunately, dPi has patiently waited for more than seven months and currently, cannot get an answer as to when BellSouth will apply the credits to dPi's account. Accordingly, dPi Teleconnect is making one last effort to resolve this matter amicably. All the company asks is that BellSouth adhere to the rules and regulations that each of us are forced to do business under.

If you can, please provide me with guidance on this issue at your earliest convenience.
Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 3:11 PM
To: Butler, Ann W
Subject: FW: DPI Teleconnect open promotions

FYI

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Thursday, September 15, 2005 2:40 PM
To: Mangina, Leisa G
Cc: bbolinger@dpiteleconnect.com
Subject: DPI Teleconnect open promotions

Hello Leisa,

Here is the report that you needed. Please call me if you have any questions on my mobile. Thank you for your patience,

Steve T Watson
Lost Key Telecom
Senior Account Manager
678.528.6692 (Office)
850.492.7444 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Accounts Receivable					
BellSouth					
Promotional					
DPI Teleconnect					
Invoice	10/08/2003	SS-AL-205-20031008		26.80	26.80
Invoice	10/08/2003	SS-KY-502-20031008		66.24	93.04
Invoice	10/08/2003	SS-FL-561-20031008		7.82	100.86
Invoice	10/08/2003	SS-TN-615-20031008		169.15	270.01
Invoice	10/08/2003	SS-NC-704-20031008		156.56	426.57
Invoice	10/08/2003	SS-GA-706-20031008		39.65	466.22
Invoice	10/08/2003	SS-SC-803-20031008		151.98	618.20
Invoice	10/08/2003	SS-FL-904-20031008		125.12	743.32
Invoice	10/08/2003	SS-MS-228-20031008		26.96	770.28
Invoice	11/08/2003	SS-AL-205-20031108		87.10	857.38
Invoice	11/08/2003	SS-MS-228-20031108		6.74	864.12
Invoice	11/08/2003	SS-KY-502-20031108		74.52	938.64
Invoice	11/08/2003	SS-TN-615-20031108		437.80	1,376.44
Invoice	11/08/2003	SS-NC-704-20031108		144.20	1,520.64
Invoice	11/08/2003	SS-GA-706-20031108		7.93	1,528.57
Invoice	11/08/2003	SS-SC-803-20031108		201.15	1,729.72
Invoice	11/08/2003	SS-FL-904-20031108		86.02	1,815.74
Invoice	11/08/2003	TF-MS-228-20031108		22.66	1,838.40
Invoice	11/08/2003	TF-AL-205-20031108		31.29	1,869.69
Invoice	11/08/2003	TF-FL-561-20031108		21.02	1,890.71
Invoice	11/08/2003	TF-TN-615-20031108		167.78	2,058.49
Invoice	11/08/2003	TF-NC-704-20031108		95.04	2,153.53
Invoice	11/08/2003	TF-GA-706-20031108		10.72	2,164.25
Invoice	11/08/2003	TF-SC-803-20031108		160.29	2,324.54
Invoice	11/08/2003	TF-FL-904-20031108		105.10	2,429.64
Invoice	12/08/2003	SS-AL-205-20031208		33.50	2,463.14
Invoice	12/08/2003	SS-MS-228-20031208		13.48	2,476.62
Invoice	12/08/2003	SS-KY-502-20031208		57.98	2,534.58
Invoice	12/08/2003	SS-FL-561-20031208		7.82	2,542.40
Invoice	12/08/2003	SS-TN-615-20031208		189.05	2,731.45
Invoice	12/08/2003	SS-NC-704-20031208		119.48	2,850.93
Invoice	12/08/2003	SS-GA-706-20031208		15.86	2,866.79

000066 000086
Item 1-21: 000040

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	12/08/2003	SS-SC-803-20031208		178.80	3,045.69
Invoice	12/08/2003	SS-FL-904-20031208		54.74	3,100.33
Invoice	12/08/2003	TF-AL-205-20031208		132.54	3,232.87
Invoice	12/08/2003	TF-MS-228-20031208		33.99	3,266.86
Invoice	12/08/2003	TF-FL-305-20031208		10.51	3,277.37
Invoice	12/08/2003	TF-KY-502-20031208		33.60	3,310.97
Invoice	12/08/2003	TF-FL-561-20031208		63.06	3,374.03
Invoice	12/08/2003	TF-TN-615-20031208		241.00	3,615.03
Invoice	12/08/2003	TF-NC-704-20031208		428.27	4,043.30
Invoice	12/08/2003	TF-GA-706-20031208		32.16	4,075.46
Invoice	12/08/2003	TF-SC-803-20031208		308.26	4,383.72
Invoice	12/08/2003	TF-FL-904-20031208		188.79	4,572.51
Invoice	01/08/2004	LC-AL-205-20040108	2,551.22	2,551.22	7,123.73
Invoice	01/08/2004	LC-MS-228-20040108	434.11	542.64	7,666.37
Invoice	01/08/2004	LC-KY-502-20040108	1,449.57	1,525.86	9,192.23
Invoice	01/08/2004	LC-FL-561-20040108	361.93	723.86	9,916.09
Invoice	01/08/2004	LC-NC-704-20040108	8,725.04	17,450.09	27,366.18
Invoice	01/08/2004	LC-GA-706-20040108	543.92	543.92	27,910.10
Invoice	01/08/2004	LC-SC-803-20040108	5,437.98	5,785.08	33,695.18
Invoice	01/08/2004	LC-FL-904-20040108	2,285.14	5,193.50	38,888.68
Invoice	01/08/2004	LC-TN-615-20040108	6,283.08	6,756.00	45,644.68
Invoice	01/08/2004	SS-AL-205-20040108		73.70	45,718.38
Invoice	01/08/2004	SS-KY-502-20040108		57.96	45,776.34
Invoice	01/08/2004	SS-FL-561-20040108		7.82	45,784.16
Invoice	01/08/2004	SS-TN-615-20040108		199.00	45,983.16
Invoice	01/08/2004	SS-NC-704-20040108		309.00	46,292.16
Invoice	01/08/2004	SS-GA-706-20040108		23.79	46,315.95
Invoice	01/08/2004	SS-SC-803-20040108		116.22	46,432.17
Invoice	01/08/2004	SS-FL-904-20040108		117.30	46,549.47
Invoice	01/08/2004	TF-AL-205-20040108		191.25	46,740.72
Invoice	01/08/2004	TF-MS-228-20040108		33.99	46,774.71
Invoice	01/08/2004	TF-KY-502-20040108		56.00	46,830.71
Invoice	01/08/2004	TF-FL-561-20040108		115.61	46,946.32
Invoice	01/08/2004	TF-TN-615-20040108		403.82	47,350.14
Invoice	01/08/2004	TF-NC-704-20040108		1,401.21	48,751.35
Invoice	01/08/2004	TF-GA-706-20040108		32.16	48,783.51

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Item 1-21: 000041

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	01/08/2004	TF-SC-803-20040108		478.29	49,261.80
Invoice	01/08/2004	TF-FL-904-20040108		514.21	49,776.01
Invoice	02/08/2004	LC-AL-205-20040208	7,038.07	9,260.62	59,036.63
Invoice	02/08/2004	LC-KY-502-20040208	4,085.49	4,085.49	63,122.12
Invoice	02/08/2004	LC-FL-561-20040208		1,527.28	64,649.40
Invoice	02/08/2004	LC-TN-615-20040208	16,886.03	21,770.50	86,419.90
Invoice	02/08/2004	LC-NC-704-20040208	20,331.56	35,054.41	121,474.31
Invoice	02/08/2004	LC-GA-706-20040208	1,464.40	1,464.40	122,938.71
Invoice	02/08/2004	LC-FL-904-20040208	6,297.69	15,360.18	138,298.89
Invoice	02/08/2004	LC-MS-228-20040208	1,821.08	2,564.90	140,863.79
Invoice	02/08/2004	LC-FL-305-20040208		0.00	140,863.79
Invoice	02/08/2004	LC-SC-803-20040208	15,262.13	17,542.68	158,406.47
Invoice	02/08/2004	SS-AL-205-20040208		87.10	158,493.57
Invoice	02/08/2004	SS-MS-228-20040208		6.74	158,500.31
Invoice	02/08/2004	SS-KY-502-20040208		66.24	158,566.55
Invoice	02/08/2004	SS-FL-561-20040208		23.46	158,590.01
Invoice	02/08/2004	SS-TN-615-20040208		398.00	158,988.01
Invoice	02/08/2004	SS-NC-704-20040208		304.88	159,292.89
Invoice	02/08/2004	SS-GA-706-20040208		31.72	159,324.61
Invoice	02/08/2004	SS-SC-803-20040208		169.86	159,494.47
Invoice	02/08/2004	SS-FL-904-20040208		156.40	159,650.87
Invoice	02/08/2004	TF-AL-205-20040208		674.59	160,325.46
Invoice	02/08/2004	TF-MS-228-20040208		181.28	160,506.74
Invoice	02/08/2004	TF-KY-502-20040208		123.20	160,629.94
Invoice	02/08/2004	TF-FL-561-20040208		163.50	160,793.44
Invoice	02/08/2004	TF-TN-615-20040208		1,208.98	162,002.42
Invoice	02/08/2004	TF-NC-704-20040208		2,645.29	164,647.71
Invoice	02/08/2004	TF-GA-706-20040208		21.44	164,669.15
Invoice	02/08/2004	TF-SC-803-20040208		1,041.38	165,710.53
Invoice	02/08/2004	TF-FL-904-20040208		1,284.68	166,995.21
Invoice	02/08/2004	TF-TN-615-20040208		1,208.98	168,204.19
Invoice	03/08/2004	LC-AL-205-20040308	9,064.77	9,541.86	177,746.05
Invoice	03/08/2004	LC-KY-502-20040308	1,176.58	3,598.19	181,342.24
Invoice	03/08/2004	LC-FL-561-20040308	762.73	1,773.78	183,116.02
Invoice	03/08/2004	LC-TN-615-20040308	21,996.45	21,996.45	205,112.47
Invoice	03/08/2004	LC-NC-704-20040308	30,688.13	38,845.73	243,958.20

000068 000088
Item 1-21: 000042

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	03/08/2004	LC-GA-706-20040308	1,715.44	1,715.44	245,873.64
Invoice	03/08/2004	LC-SC-803-20040308	18,646.38	19,732.32	265,405.96
Invoice	03/08/2004	LC-FL-904-20040308	5,273.51	15,980.34	281,386.30
Invoice	03/08/2004	LC-MS-228-20040308	2,211.00	2,211.00	283,597.30
Invoice	03/08/2004	LC-FL-305-20040308		0.00	283,597.30
Invoice	03/08/2004	SS-AL-205-20040308	100.50	100.50	283,697.80
Invoice	03/08/2004	SS-KY-502-20040308	66.24	66.24	283,764.04
Invoice	03/08/2004	SS-FL-561-20040308	23.46	23.46	283,787.50
Invoice	03/08/2004	SS-TN-615-20040308	208.95	208.95	283,996.45
Invoice	03/08/2004	SS-NC-704-20040308	313.12	313.12	284,309.57
Invoice	03/08/2004	SS-GA-706-20040308	15.86	15.86	284,325.43
Invoice	03/08/2004	SS-SC-803-20040308	196.68	196.68	284,522.11
Invoice	03/08/2004	SS-FL-904-20040308	187.68	187.68	284,709.79
Invoice	03/08/2004	SS-MS-228-20040308	40.44	40.44	284,750.23
Invoice	03/08/2004	TF-AL-205-20040308		1,108.01	285,858.24
Invoice	03/08/2004	TF-MS-228-20040308		271.92	286,130.16
Invoice	03/08/2004	TF-KY-502-20040308		179.20	286,309.36
Invoice	03/08/2004	TF-FL-561-20040308		260.08	286,569.44
Invoice	03/08/2004	TF-TN-615-20040308		2,070.90	288,640.34
Invoice	03/08/2004	TF-NC-704-20040308		3,866.38	292,506.72
Invoice	03/08/2004	TF-GA-706-20040308		10.72	292,517.44
Invoice	03/08/2004	TF-SC-803-20040308		1,423.84	293,941.28
Invoice	03/08/2004	TF-FL-904-20040308		2,049.20	295,990.48
Invoice	04/08/2004	LC-AL-205-20040408	3,890.39	4,687.22	300,677.70
Invoice	04/08/2004	LC-MS-228-20040408	1,344.80	1,344.80	302,022.50
Invoice	04/08/2004	LC-FL-305-20040408		0.00	302,022.50
Invoice	04/08/2004	LC-KY-502-20040408	2,434.56	2,434.56	304,457.06
Invoice	04/08/2004	LC-FL-561-20040408	869.22	1,998.18	306,455.24
Invoice	04/08/2004	LC-TN-615-20040408	9,658.12	11,362.50	317,817.74
Invoice	04/08/2004	LC-NC-704-20040408	15,492.07	21,516.77	339,334.51
Invoice	04/08/2004	LC-GA-706-20040408	1,057.95	1,057.95	340,392.46
Invoice	04/08/2004	LC-GA-770-20040408	41.84	41.84	340,434.30
Invoice	04/08/2004	LC-FL-904-20040408	6,546.33	11,689.88	352,124.18
Invoice	04/08/2004	LC-SC-803-20040408	12,890.42	13,427.52	365,551.70
Invoice	04/08/2004	SS-AL-205-20040408		33.50	365,585.20
Invoice	04/08/2004	SS-MS-228-20040408		26.96	365,612.16

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	04/08/2004	SS-KY-502-20040408		67.96	365,670.12
Invoice	04/08/2004	SS-FL-561-20040408		31.28	365,701.40
Invoice	04/08/2004	SS-TN-615-20040408		199.00	365,900.40
Invoice	04/08/2004	SS-NC-704-20040408		226.60	366,127.00
Invoice	04/08/2004	SS-GA-706-20040408		15.86	366,142.86
Invoice	04/08/2004	SS-SC-803-20040408		272.67	366,415.53
Invoice	04/08/2004	SS-FL-904-20040408		203.32	366,618.85
Invoice	04/08/2004	TF-AL-205-20040408		858.05	367,476.90
Invoice	04/08/2004	TF-MS-228-20040408		211.68	367,688.58
Invoice	04/08/2004	TF-KY-502-20040408		179.20	367,867.78
Invoice	04/08/2004	TF-FL-561-20040408		369.08	368,236.86
Invoice	04/08/2004	TF-TN-615-20040408		1,780.42	370,017.28
Invoice	04/08/2004	TF-NC-704-20040408		4,406.47	374,423.75
Invoice	04/08/2004	TF-GA-706-20040408		10.72	374,434.47
Invoice	04/08/2004	TF-SC-803-20040408		1,187.27	375,621.74
Invoice	04/08/2004	TF-FL-904-20040408		2,681.40	378,303.14
Invoice	05/08/2004	LC-AL-205-20040508	1,996.76	3,327.94	381,631.08
Invoice	05/08/2004	LC-MS-228-20040508	992.93	1,654.68	383,285.96
Invoice	05/08/2004	LC-FL-305-20040508		31.96	383,317.92
Invoice	05/08/2004	LC-KY-502-20040508	1,667.49	1,667.49	384,985.41
Invoice	05/08/2004	LC-FL-561-20040508	804.98	1,341.64	386,327.05
Invoice	05/08/2004	LC-TN-615-20040508	7,989.06	8,499.00	394,826.05
Invoice	05/08/2004	LC-NC-704-20040508	9,511.77	13,396.86	408,222.91
Invoice	05/08/2004	LC-GA-706-20040508	549.89	549.89	408,772.80
Invoice	05/08/2004	LC-SC-803-20040508	8,368.79	9,320.88	418,093.68
Invoice	05/08/2004	LC-FL-904-20040508	3,364.81	6,729.62	424,823.30
Invoice	05/08/2004	SS-AL-205-20040508		46.90	424,870.20
Invoice	05/08/2004	SS-MS-228-20040508		26.96	424,897.16
Invoice	05/08/2004	SS-KY-502-20040508		24.84	424,922.00
Invoice	05/08/2004	SS-FL-561-20040508		15.64	424,937.64
Invoice	05/08/2004	SS-TN-615-20040508		199.00	425,136.64
Invoice	05/08/2004	SS-NC-704-20040508		148.32	425,284.96
Invoice	05/08/2004	SS-SC-803-20040508		210.09	425,495.05
Invoice	05/08/2004	SS-FL-904-20040508		156.40	425,651.45
Invoice	05/08/2004	TF-MS-228-20040508		141.12	425,792.57
Invoice	05/08/2004	TF-AL-205-20040508		728.79	426,521.36

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	05/08/2004	TF-FL-305-20040508		10.90	426,532.26
Invoice	05/08/2004	TF-KY-502-20040508		168.00	426,700.26
Invoice	05/08/2004	TF-FL-561-20040508		163.50	426,863.76
Invoice	05/08/2004	TF-TN-615-20040508		1,439.78	428,303.54
Invoice	05/08/2004	TF-NC-704-20040508		2,411.97	430,715.51
Invoice	05/08/2004	TF-SC-803-20040508		1,013.87	431,729.38
Invoice	05/08/2004	TF-FL-904-20040508		959.20	432,688.58
Invoice	06/08/2004	LC-AL-205-20040608	1,573.58	1,573.58	434,262.16
Invoice	06/08/2004	LC-MS-228-20040608	866.20	866.20	435,128.36
Invoice	06/08/2004	LC-KY-502-20040608	1,371.33	1,371.33	436,499.69
Invoice	06/08/2004	LC-FL-561-20040608	497.29	742.22	437,241.91
Invoice	06/08/2004	LC-TN-615-20040608	6,354.35	6,354.35	443,596.26
Invoice	06/08/2004	LC-NC-704-20040608	5,983.95	8,311.04	451,907.30
Invoice	06/08/2004	LC-GA-708-20040608	143.45	143.45	452,050.75
Invoice	06/08/2004	LC-GA-770-20040608	58.70	58.70	452,109.45
Invoice	06/08/2004	LC-SC-803-20040608	6,839.89	7,685.04	459,794.49
Invoice	06/08/2004	LC-FL-904-20040608	2,166.45	4,709.88	464,504.17
Invoice	06/08/2004	SS-AL-205-20040608		33.50	464,537.67
Invoice	06/08/2004	SS-MS-228-20040608		13.48	464,551.15
Invoice	06/08/2004	SS-KY-502-20040608		8.28	464,559.43
Invoice	06/08/2004	SS-FL-561-20040608		23.46	464,582.89
Invoice	06/08/2004	SS-TN-615-20040608		129.35	464,712.24
Invoice	06/08/2004	SS-NC-704-20040608		98.88	464,811.12
Invoice	06/08/2004	SS-GA-770-20040608		58.70	464,869.82
Invoice	06/08/2004	SS-SC-803-20040608		193.27	465,063.09
Invoice	06/08/2004	SS-FL-904-20040608		132.94	465,196.03
Invoice	06/08/2004	TF-AL-205-20040608		537.54	465,723.57
Invoice	06/08/2004	TF-MS-228-20040608		105.84	465,829.41
Invoice	06/08/2004	TF-FL-305-20040608		10.90	465,840.31
Invoice	06/08/2004	TF-KY-502-20040608		123.20	465,963.51
Invoice	06/08/2004	TF-FL-561-20040608		130.80	466,094.31
Invoice	06/08/2004	TF-TN-615-20040608		1,079.94	467,174.25
Invoice	06/08/2004	TF-NC-704-20040608		1,744.57	468,918.82
Invoice	06/08/2004	TF-SC-803-20040608		708.12	469,626.94
Invoice	06/08/2004	TF-FL-904-20040608		850.20	470,477.14
Invoice	07/08/2004	SS-AL-205-20040708		93.80	470,570.94

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	07/08/2004	SS-MS-228-20040708		20.22	470,591.16
Invoice	07/08/2004	SS-KY-502-20040708		24.84	470,616.00
Invoice	07/08/2004	SS-FL-561-20040708		7.82	470,623.82
Invoice	07/08/2004	SS-TN-615-20040708		318.40	470,942.22
Invoice	07/08/2004	SS-NC-704-20040708		168.92	471,111.14
Invoice	07/08/2004	SS-GA-706-20040708		23.79	471,134.93
Invoice	07/08/2004	SS-GA-770-20040708		58.70	471,193.63
Invoice	07/08/2004	SS-SC-803-20040708		286.08	471,479.71
Invoice	07/08/2004	SS-FL-904-20040708		258.06	471,737.77
Invoice	07/08/2004	LC-AL-205-20040708	1,901.72	1,901.72	473,639.49
Invoice	07/08/2004	LC-MS-228-20040708	1,221.78	1,221.78	474,861.27
Invoice	07/08/2004	LC-KY-502-20040708	554.14	1,108.29	475,969.56
Invoice	07/08/2004	LC-FL-561-20040708	295.59	869.38	476,838.94
Invoice	07/08/2004	LC-TN-615-20040708	5,169.29	6,543.40	483,382.34
Invoice	07/08/2004	LC-NC-704-20040708	7,393.43	9,478.76	492,861.10
Invoice	07/08/2004	LC-GA-706-20040708	294.87	294.87	493,155.97
Invoice	07/08/2004	LC-SC-803-20040708	7,276.08	7,276.08	500,432.05
Invoice	07/08/2004	LC-FL-904-20040708	3,630.42	4,271.08	504,703.13
Invoice	07/08/2004	TF-MS-228-20040708		113.76	504,816.89
Invoice	07/08/2004	TF-AL-205-20040708		391.29	505,208.18
Invoice	07/08/2004	TF-FL-305-20040708		10.90	505,219.08
Invoice	07/08/2004	TF-KY-502-20040708		89.60	505,308.68
Invoice	07/08/2004	TF-FL-561-20040708		218.00	505,526.68
Invoice	07/08/2004	TF-TN-615-20040708		994.02	506,520.70
Invoice	07/08/2004	TF-NC-704-20040708		1,631.69	508,152.39
Invoice	07/08/2004	TF-SC-803-20040708		602.12	508,754.51
Invoice	07/08/2004	TF-FL-904-20040708		784.80	509,539.31
Invoice	08/08/2004	SS-AL-205-20040808		53.60	509,592.91
Invoice	08/08/2004	SS-MS-228-20040808		47.18	509,640.09
Invoice	08/08/2004	SS-KY-502-20040808		132.48	509,772.57
Invoice	08/08/2004	SS-FL-561-20040808		23.46	509,796.03
Invoice	08/08/2004	SS-TN-615-20040808		228.85	510,024.88
Invoice	08/08/2004	SS-NC-704-20040808		185.40	510,210.28
Invoice	08/08/2004	SS-GA-706-20040808		15.86	510,226.14
Invoice	08/08/2004	SS-GA-770-20040808		58.65	510,284.79
Invoice	08/08/2004	SS-SC-803-20040808		259.26	510,544.05

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	08/08/2004	SS-FL-904-20040808		281.52	510,825.57
Invoice	08/08/2004	LC-AL-205-20040808	1,067.77	1,593.68	512,419.25
Invoice	08/08/2004	LC-MS-228-20040808	628.58	628.58	513,047.83
Invoice	08/08/2004	LC-FL-305-20040808	39.78	39.78	513,087.61
Invoice	08/08/2004	LC-KY-502-20040808	555.54	1,111.08	514,198.69
Invoice	08/08/2004	LC-FL-561-20040808	490.46	620.84	514,819.53
Invoice	08/08/2004	LC-TN-615-20040808	2,321.50	7,034.85	521,854.38
Invoice	08/08/2004	LC-NC-704-20040808	5,164.20	10,328.41	532,182.79
Invoice	08/08/2004	LC-GA-706-20040808	183.30	183.30	532,366.09
Invoice	08/08/2004	LC-SC-803-20040808	6,462.93	7,344.24	539,710.33
Invoice	08/08/2004	LC-FL-904-20040808	3,642.84	4,285.70	543,996.03
Invoice	08/08/2004	TF-AL-205-20040808		391.29	544,387.32
Invoice	08/08/2004	TF-MS-228-20040808		88.48	544,475.80
Invoice	08/08/2004	TF-FL-305-20040808		11.73	544,487.53
Invoice	08/08/2004	TF-KY-502-20040808		123.20	544,610.73
Invoice	08/08/2004	TF-FL-561-20040808		211.14	544,821.87
Invoice	08/08/2004	TF-TN-615-20040808		843.38	545,665.25
Invoice	08/08/2004	TF-NC-704-20040808		1,965.11	547,630.36
Invoice	08/08/2004	TF-GA-706-20040808		11.95	547,642.31
Invoice	08/08/2004	TF-SC-803-20040808		520.26	548,162.57
Invoice	08/08/2004	TF-FL-904-20040808		832.83	548,995.40
Invoice	09/08/2004	LC-KY-502-20040908	1,154.74	2,309.49	551,304.89
Invoice	09/08/2004	LC-FL-561-20040908		541.28	551,846.17
Invoice	09/08/2004	LC-TN-615-20040908	3,293.22	6,098.55	557,944.72
Invoice	09/08/2004	LC-NC-704-20040908	6,056.99	9,040.29	566,985.01
Invoice	09/08/2004	LC-GA-706-20040908	761.09	761.09	567,746.10
Invoice	09/08/2004	LC-SC-803-20040908	4,968.10	5,342.04	573,088.14
Invoice	09/08/2004	LC-FL-904-20040908	1,536.12	3,072.24	576,160.38
Invoice	09/08/2004	LC-AL-205-20040908	1,205.32	1,205.32	577,365.70
Invoice	09/08/2004	LC-MS-228-20040908	492.08	492.08	577,857.78
Invoice	09/08/2004	SS-AL-205-20040908		67.00	577,924.78
Invoice	09/08/2004	SS-MS-228-20040908		6.74	577,931.52
Invoice	09/08/2004	SS-KY-502-20040908		107.64	578,039.16
Invoice	09/08/2004	SS-FL-561-20040908		15.64	578,054.80
Invoice	09/08/2004	SS-TN-615-20040908		288.55	578,343.35
Invoice	09/08/2004	SS-NC-704-20040908		189.52	578,532.87

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	09/08/2004	SS-GA-706-20040908		31.72	578,564.59
Invoice	09/08/2004	SS-SC-803-20040908		192.21	578,756.80
Invoice	09/08/2004	SS-FL-904-20040908		86.02	578,842.82
Invoice	09/08/2004	TF-AL-205-20040908		391.29	579,234.11
Invoice	09/08/2004	TF-MS-228-20040908		75.84	579,309.95
Invoice	09/08/2004	TF-FL-305-20040908		11.73	579,321.68
Invoice	09/08/2004	TF-KY-502-20040908		100.80	579,422.48
Invoice	09/08/2004	TF-FL-561-20040908		211.14	579,633.62
Invoice	09/08/2004	TF-TN-615-20040908		675.32	580,308.94
Invoice	09/08/2004	TF-NC-704-20040908		2,271.87	582,580.81
Invoice	09/08/2004	TF-GA-706-20040908		71.70	582,652.51
Invoice	09/08/2004	TF-SC-803-20040908		538.38	583,191.89
Invoice	09/08/2004	TF-FL-904-20040908		645.15	583,837.04
Invoice	10/08/2004	LC-AL-205-20041008	1,697.69	2,036.60	585,872.64
Invoice	10/08/2004	LC-FL-305-20041008	39.78	39.78	585,912.42
Invoice	10/08/2004	LC-KY-502-20041008	1,319.97	1,970.10	587,882.52
Invoice	10/08/2004	LC-FL-561-20041008	140.93	421.94	588,304.46
Invoice	10/08/2004	LC-TN-615-20041008	4,507.77	7,512.95	595,817.41
Invoice	10/08/2004	LC-NC-704-20041008	7,409.29	9,378.85	605,196.26
Invoice	10/08/2004	LC-GA-706-20041008	376.56	753.12	605,949.38
Invoice	10/08/2004	LC-GA-770-20041008	35.00	35.00	605,984.38
Invoice	10/08/2004	LC-SC-803-20041008	2,283.32	5,018.28	611,002.66
Invoice	10/08/2004	LC-FL-904-20041008	3,031.17	3,788.96	614,791.62
Invoice	10/08/2004	LC-MS-228-20041008	439.84	439.84	615,231.46
Invoice	10/08/2004	SS-AL-205-20041008		26.80	615,258.26
Invoice	10/08/2004	SS-KY-502-20041008		82.80	615,341.06
Invoice	10/08/2004	SS-FL-561-20041008		15.64	615,356.70
Invoice	10/08/2004	SS-TN-615-20041008		208.95	615,565.65
Invoice	10/08/2004	SS-NC-704-20041008		53.56	615,619.21
Invoice	10/08/2004	SS-GA-706-20041008		7.93	615,627.14
Invoice	10/08/2004	SS-GA-770-20041008		0.00	615,627.14
Invoice	10/08/2004	SS-SC-803-20041008		138.57	615,765.71
Invoice	10/08/2004	SS-MS-228-20041008		13.48	615,779.19
Invoice	10/08/2004	TF-AL-205-20041008		357.54	616,136.73
Invoice	10/08/2004	TF-MS-228-20041008		88.48	616,225.21
Invoice	10/08/2004	TF-KY-502-20041008		100.80	616,326.01

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RBOC Tracker
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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	10/08/2004	TF-FL-561-20041008		152.49	618,478.50
Invoice	10/08/2004	TF-TN-615-20041008		645.54	617,124.04
Invoice	10/08/2004	TF-NC-704-20041008		2,394.67	619,518.71
Invoice	10/08/2004	TF-GA-706-20041008		95.60	619,614.31
Invoice	10/08/2004	TF-SC-803-20041008		602.12	620,216.43
Invoice	10/08/2004	TF-FL-904-20041008		621.69	620,838.12
Invoice	11/08/2004	LC-AL-205-20041108	1,299.04	1,299.04	622,137.16
Invoice	11/08/2004	LC-KY-502-20041108	2,349.48	3,012.15	625,149.31
Invoice	11/08/2004	LC-FL-561-20041108	907.12	907.12	626,056.43
Invoice	11/08/2004	LC-TN-615-20041108	4,000.60	6,970.90	632,027.33
Invoice	11/08/2004	LC-NC-704-20041108	7,970.96	8,956.14	640,983.47
Invoice	11/08/2004	LC-GA-706-20041108	355.64	711.28	641,694.75
Invoice	11/08/2004	LC-SC-803-20041108	4,498.58	4,498.58	646,193.31
Invoice	11/08/2004	LC-FL-904-20041108	4,275.50	4,275.50	650,468.81
Invoice	11/08/2004	LC-MS-228-20041108	904.96	904.96	651,373.77
Invoice	11/08/2004	SS-AL-205-20041108		26.80	651,400.57
Invoice	11/08/2004	SS-KY-502-20041108		41.40	651,441.97
Invoice	11/08/2004	SS-FL-561-20041108		31.28	651,473.25
Invoice	11/08/2004	SS-TN-615-20041108		119.40	651,592.65
Invoice	11/08/2004	SS-NC-704-20041108		111.24	651,703.89
Invoice	11/08/2004	SS-GA-706-20041108		7.93	651,711.82
Invoice	11/08/2004	SS-SC-803-20041108		138.57	651,850.39
Invoice	11/08/2004	SS-FL-904-20041108		70.38	651,920.77
Invoice	11/08/2004	SS-MS-228-20041108		13.48	651,934.25
Invoice	11/08/2004	TF-AL-205-20041108		346.29	652,280.54
Invoice	11/08/2004	TF-MS-228-20041108		139.04	652,419.58
Invoice	11/08/2004	TF-KY-502-20041108		162.24	652,581.82
Invoice	11/08/2004	TF-FL-561-20041108		129.03	652,710.85
Invoice	11/08/2004	TF-TN-615-20041108		596.82	653,307.67
Invoice	11/08/2004	TF-NC-704-20041108		2,282.61	655,590.28
Invoice	11/08/2004	TF-GA-706-20041108		155.35	655,745.63
Invoice	11/08/2004	TF-SC-803-20041108		530.43	656,276.06
Invoice	11/08/2004	TF-FL-904-20041108		621.69	656,897.75
Invoice	12/08/2004	LC-AL-205-20041208	1,432.96	1,432.96	658,330.71
Invoice	12/08/2004	LC-FL-305-20041208	79.56	79.56	658,410.27
Invoice	12/08/2004	LC-KY-502-20041208	2,508.92	2,819.01	661,229.28

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	12/08/2004	LC-FL-561-20041208	596.70	596.70	661,825.98
Invoice	12/08/2004	LC-TN-615-20041208	4,708.78	6,115.30	667,941.28
Invoice	12/08/2004	LC-NC-704-20041208	8,210.00	9,224.62	677,165.90
Invoice	12/08/2004	LC-GA-706-20041208	828.83	828.83	677,994.73
Invoice	12/08/2004	LC-SC-803-20041208	3,944.76	3,944.76	681,939.49
Invoice	12/08/2004	LC-MS-228-20041208	1,066.74	1,066.74	683,006.23
Invoice	12/08/2004	SS-AL-205-20041208	26.80	26.80	683,033.03
Invoice	12/08/2004	SS-KY-502-20041208	57.96	57.96	683,090.99
Invoice	12/08/2004	SS-FL-561-20041208	23.46	23.46	683,114.45
Invoice	12/08/2004	SS-TN-615-20041208	139.30	139.30	683,253.75
Invoice	12/08/2004	SS-NC-704-20041208	78.28	78.28	683,332.03
Invoice	12/08/2004	SS-GA-706-20041208	39.65	39.65	683,371.68
Invoice	12/08/2004	SS-SC-803-20041208	102.81	102.81	683,474.49
Invoice	12/08/2004	SS-FL-904-20041208	70.38	70.38	683,544.87
Invoice	12/08/2004	SS-MS-228-20041208	20.22	20.22	683,565.09
Invoice	12/08/2004	TF-AL-205-20041208		290.04	683,855.13
Invoice	12/08/2004	TF-MS-228-20041208		202.24	684,057.37
Invoice	12/08/2004	TF-KY-502-20041208		112.32	684,169.69
Invoice	12/08/2004	TF-FL-561-20041208		93.84	684,263.53
Invoice	12/08/2004	TF-TN-615-20041208		633.36	684,896.89
Invoice	12/08/2004	TF-NC-704-20041208		2,225.75	687,122.64
Invoice	12/08/2004	TF-GA-706-20041208		239.00	687,361.64
Invoice	12/08/2004	TF-SC-803-20041208	21.20	488.03	687,849.67
Invoice	12/08/2004	TF-FL-904-20041208		563.04	688,412.71
Invoice	01/08/2005	LC-AL-205-20050108	1,146.37	1,432.96	689,845.67
Invoice	01/08/2005	LC-MS-228-20050108	1,014.50	1,014.50	690,860.17
Invoice	01/08/2005	LC-KY-502-20050108	1,182.38	2,128.29	692,988.46
Invoice	01/08/2005	LC-FL-561-20050108	290.53	581.06	693,569.52
Invoice	01/08/2005	LC-TN-615-20050108	3,457.83	5,927.70	699,497.22
Invoice	01/08/2005	LC-NC-704-20050108	8,812.99	9,902.24	709,399.46
Invoice	01/08/2005	LC-GA-706-20050108	286.88	585.76	709,985.22
Invoice	01/08/2005	LC-SC-803-20050108	2,624.16	2,624.16	712,609.38
Invoice	01/08/2005	LC-FL-904-20050108	2,753.32	2,753.32	715,362.70
Invoice	01/08/2005	SS-AL-205-20050108	13.40	26.80	715,389.50
Invoice	01/08/2005	SS-MS-228-20050108	6.74	6.74	715,396.24
Invoice	01/08/2005	SS-KY-502-20050108	41.40	66.24	715,462.48

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	01/08/2005	SS-TN-615-20050108	79.60	159.20	715,621.68
Invoice	01/08/2005	SS-NC-704-20050108		98.88	715,720.56
Invoice	01/08/2005	SS-GA-706-20050108	15.86	23.79	715,744.35
Invoice	01/08/2005	SS-SC-803-20050108	107.28	107.28	715,851.63
Invoice	01/08/2005	SS-FL-904-20050108	46.92	62.56	715,914.19
Invoice	01/08/2005	TF-AL-205-20050108	11.25	301.29	716,215.48
Invoice	01/08/2005	TF-FL-561-20050108		93.84	716,309.32
Invoice	01/08/2005	TF-MS-228-20050108		214.88	716,524.20
Invoice	01/08/2005	TF-KY-502-20050108		174.72	716,698.92
Invoice	01/08/2005	TF-TN-615-20050108		621.18	717,320.10
Invoice	01/08/2005	TF-NC-704-20050108		2,207.67	719,527.77
Invoice	01/08/2005	TF-GA-706-20050108		227.05	719,754.82
Invoice	01/08/2005	TF-SC-803-20050108		477.43	720,232.25
Invoice	01/08/2005	TF-FL-904-20050108		410.55	720,642.80
Invoice	01/08/2005	SD-TN-615-20050108	750.00	750.00	721,392.80
Payment	01/11/2005	SS-AL-205-20031008		-26.80	721,366.00
Payment	01/11/2005	SS-KY-502-20031008		-66.24	721,299.76
Payment	01/11/2005	SS-FL-561-20031008		-7.82	721,291.94
Payment	01/11/2005	SS-TN-615-20031008		-169.15	721,122.79
Payment	01/11/2005	SS-NC-704-20031008		-156.56	720,966.23
Payment	01/11/2005	SS-GA-706-20031008		-39.65	720,926.58
Payment	01/11/2005	SS-SC-803-20031008		-151.98	720,774.60
Payment	01/11/2005	SS-FL-904-20031008		-125.12	720,649.48
Payment	01/11/2005	SS-MS-228-20031008		-26.96	720,622.52
Payment	01/11/2005	SS-AL-205-20031108		-87.10	720,535.42
Payment	01/11/2005	SS-MS-228-20031108		-6.74	720,528.68
Payment	01/11/2005	SS-KY-502-20031108		-74.52	720,454.16
Payment	01/11/2005	SS-TN-615-20031108		-437.80	720,016.36
Payment	01/11/2005	SS-NC-704-20031108		-144.20	719,872.16
Payment	01/11/2005	SS-GA-706-20031108		-7.93	719,864.23
Payment	01/11/2005	SS-SC-803-20031108		-201.15	719,663.08
Payment	01/11/2005	SS-FL-904-20031108		-86.02	719,577.06
Payment	01/11/2005	SS-AL-205-20031208		-33.50	719,543.56
Payment	01/11/2005	SS-MS-228-20031208		-13.48	719,530.08
Payment	01/11/2005	SS-KY-502-20031208		-57.96	719,472.12
Payment	01/11/2005	SS-FL-561-20031208		-7.82	719,464.30

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	01/11/2005	SS-TN-615-20031208		-189.05	719,275.25
Payment	01/11/2005	SS-NC-704-20031208		-119.48	719,155.77
Payment	01/11/2005	SS-GA-706-20031208		-15.86	719,139.91
Payment	01/11/2005	SS-SC-803-20031208		-178.80	718,961.11
Payment	01/11/2005	SS-FL-904-20031208		-54.74	718,905.37
Payment	01/11/2005	SS-AL-205-20040108		-73.70	718,832.67
Payment	01/11/2005	SS-KY-502-20040108		-57.96	718,774.71
Payment	01/11/2005	SS-FL-561-20040108		-7.82	718,766.89
Payment	01/11/2005	SS-TN-615-20040108		-199.00	718,567.89
Payment	01/11/2005	SS-NC-704-20040108		-309.00	718,258.89
Payment	01/11/2005	SS-GA-706-20040108		-23.79	718,235.10
Payment	01/11/2005	SS-SC-803-20040108		-116.22	718,118.88
Payment	01/11/2005	SS-FL-904-20040108		-117.30	718,001.58
Payment	01/11/2005	SS-AL-205-20040208		-87.10	717,914.48
Payment	01/11/2005	SS-MS-228-20040208		-6.74	717,907.74
Payment	01/11/2005	SS-KY-502-20040208		-66.24	717,841.50
Payment	01/11/2005	SS-FL-561-20040208		-23.46	717,818.04
Payment	01/11/2005	SS-TN-615-20040208		-398.00	717,420.04
Payment	01/11/2005	SS-NC-704-20040208		-304.88	717,115.16
Payment	01/11/2005	SS-GA-706-20040208		-31.72	717,083.44
Payment	01/11/2005	SS-SC-803-20040208		-169.86	716,913.58
Payment	01/11/2005	SS-FL-904-20040208		-156.40	716,757.18
Payment	01/11/2005	SS-AL-205-20040408		-33.60	716,723.58
Payment	01/11/2005	SS-MS-228-20040408		-26.98	716,696.72
Payment	01/11/2005	SS-KY-502-20040408		-57.96	716,638.76
Payment	01/11/2005	SS-FL-561-20040408		-31.28	716,607.48
Payment	01/11/2005	SS-TN-615-20040408		-199.00	716,408.48
Payment	01/11/2005	SS-NC-704-20040408		-226.60	716,181.88
Payment	01/11/2005	SS-SC-803-20040408		-272.67	715,909.21
Payment	01/11/2005	SS-FL-904-20040408		-203.32	715,705.89
Payment	01/11/2005	SS-GA-706-20040408		-15.86	715,690.03
Payment	01/11/2005	SS-AL-205-20040508		-46.90	715,643.13
Payment	01/11/2005	SS-MS-228-20040508		-26.96	715,616.17
Payment	01/11/2005	SS-KY-502-20040508		-24.84	715,591.33
Payment	01/11/2005	SS-FL-561-20040508		-15.64	715,575.69
Payment	01/11/2005	SS-TN-615-20040508		-199.00	715,376.69

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RBOC Tracker
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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	01/11/2005	SS-NC-704-20040508		-148.32	715,228.37
Payment	01/11/2005	SS-SC-803-20040508		-210.09	715,018.28
Payment	01/11/2005	SS-FL-904-20040508		-156.40	714,861.88
Payment	01/11/2005	SS-AL-205-20040608		-33.50	714,828.38
Payment	01/11/2005	SS-MS-228-20040608		-13.48	714,814.90
Payment	01/11/2005	SS-KY-502-20040608		-8.28	714,806.62
Payment	01/11/2005	SS-TN-615-20040608		-129.35	714,677.27
Payment	01/11/2005	SS-NC-704-20040608		-98.88	714,578.39
Payment	01/11/2005	SS-GA-770-20040608		-58.70	714,519.69
Payment	01/11/2005	SS-SC-803-20040608		-183.27	714,336.42
Payment	01/11/2005	SS-FL-904-20040608		-132.94	714,203.48
Payment	01/11/2005	SS-FL-561-20040608		-23.46	714,180.02
Payment	01/11/2005	SS-AL-205-20040708		-93.80	714,086.22
Payment	01/11/2005	SS-MS-228-20040708		-20.22	714,066.00
Payment	01/11/2005	SS-KY-502-20040708		-24.84	714,041.16
Payment	01/11/2005	SS-FL-561-20040708		-7.82	714,033.34
Payment	01/11/2005	SS-TN-615-20040708		-318.40	713,714.94
Payment	01/11/2005	SS-NC-704-20040708		-168.92	713,546.02
Payment	01/11/2005	SS-GA-706-20040708		-23.79	713,522.23
Payment	01/11/2005	SS-GA-770-20040708		-58.70	713,463.53
Payment	01/11/2005	SS-SC-803-20040708		-286.08	713,177.45
Payment	01/11/2005	SS-FL-904-20040708		-258.06	712,919.39
Payment	01/11/2005	SS-AL-205-20040808		-53.60	712,865.79
Payment	01/11/2005	SS-MS-228-20040808		-47.18	712,818.61
Payment	01/11/2005	SS-KY-502-20040808		-132.48	712,686.13
Payment	01/11/2005	SS-FL-561-20040808		-23.46	712,662.67
Payment	01/11/2005	SS-TN-615-20040808		-228.85	712,433.82
Payment	01/11/2005	SS-NC-704-20040808		-185.40	712,248.42
Payment	01/11/2005	SS-GA-706-20040808		-15.86	712,232.56
Payment	01/11/2005	SS-GA-770-20040808		-58.65	712,173.91
Payment	01/11/2005	SS-SC-803-20040808		-259.26	711,914.65
Payment	01/11/2005	SS-FL-904-20040808		-281.52	711,633.13
Invoice	02/08/2005	LC-AL-205-20050208	1,793.59	2,511.02	714,144.15
Invoice	02/08/2005	LC-MS-228-20050208	975.74	975.74	715,119.89
Invoice	02/08/2005	LC-FL-305-20050208	39.78	39.78	715,159.67
Invoice	02/08/2005	LC-KY-502-20050208	2,737.97	3,080.22	718,239.89

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	02/08/2005	LC-FL-561-20050208		517.14	718,757.03
Invoice	02/08/2005	LC-TN-615-20050208	6,524.80	7,340.40	726,097.43
Invoice	02/08/2005	LC-NC-704-20050208	13,431.99	17,909.32	744,006.75
Invoice	02/08/2005	LC-GA-706-20050208	1,294.05	1,725.40	745,732.15
Invoice	02/08/2005	LC-SC-803-20050208	4,368.54	4,368.54	750,100.69
Invoice	02/08/2005	LC-FL-904-20050208	3,594.37	4,313.24	754,413.93
Invoice	02/08/2005	SS-AL-205-20050208		33.50	754,447.43
Invoice	02/08/2005	SS-MS-228-20050208	6.74	6.74	754,454.17
Invoice	02/08/2005	SS-KY-502-20050208	41.40	74.52	754,528.69
Invoice	02/08/2005	SS-FL-561-20050208	7.82	15.64	754,544.33
Invoice	02/08/2005	SS-TN-615-20050208	119.40	119.40	754,663.73
Invoice	02/08/2005	SS-NC-704-20050208	82.40	123.60	754,787.33
Invoice	02/08/2005	SS-GA-706-20050208	15.86	15.86	754,803.19
Invoice	02/08/2005	SS-FL-904-20050208	43.01	86.02	754,889.21
Invoice	02/08/2005	TF-AL-205-20050208	472.50	472.50	755,361.71
Invoice	02/08/2005	TF-MS-228-20050208	265.44	265.44	755,627.15
Invoice	02/08/2005	TF-KY-502-20050208	224.64	224.64	755,851.79
Invoice	02/08/2005	TF-FL-561-20050208	117.30	117.30	755,969.09
Invoice	02/08/2005	TF-TN-615-20050208	901.32	901.32	756,870.41
Invoice	02/08/2005	TF-NC-704-20050208	2,734.25	2,734.25	759,604.66
Invoice	02/08/2005	TF-GA-706-20050208	322.65	322.65	759,927.31
Invoice	02/08/2005	TF-SC-803-20050208	531.29	531.29	760,458.60
Invoice	02/08/2005	TF-FL-904-20050208	551.31	551.31	761,009.91
Invoice	02/08/2005	SD-TN-615-20050208	790.00	790.00	761,799.91
Invoice	02/08/2005	SD-FL-904-20050208	5.00	5.00	761,804.91
Invoice	03/08/2005	LC-AL-205-20050308	1,853.88	2,162.86	763,967.77
Invoice	03/08/2005	LC-MS-228-20050308	641.32	957.20	764,924.97
Invoice	03/08/2005	LC-FL-305-20050308	39.78	39.78	764,964.75
Invoice	03/08/2005	LC-KY-502-20050308	2,718.74	3,398.43	768,363.18
Invoice	03/08/2005	LC-FL-561-20050308	524.96	524.96	768,888.14
Invoice	03/08/2005	LC-TN-615-20050308	5,183.00	6,598.55	775,486.69
Invoice	03/08/2005	LC-NC-704-20050308	12,005.92	17,006.39	792,493.08
Invoice	03/08/2005	LC-GA-706-20050308	1,388.19	1,850.92	794,344.00
Invoice	03/08/2005	LC-SC-803-20050308	4,747.89	4,747.89	799,091.89
Invoice	03/08/2005	LC-FL-904-20050308	2,419.73	2,823.02	801,914.91
Invoice	03/08/2005	SS-AL-205-20050308	87.10	87.10	802,002.01

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RBOC Tracker
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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	03/08/2005	SS-MS-228-20050308	20.22	26.96	802,028.97
Invoice	03/08/2005	SS-KY-502-20050308		6.28	802,037.25
Invoice	03/08/2005	SS-FL-561-20050308	15.64	15.64	802,052.89
Invoice	03/08/2005	SS-TN-615-20050308	96.17	288.56	802,341.44
Invoice	03/08/2005	SS-NC-704-20050308	285.20	366.68	802,708.12
Invoice	03/08/2005	SS-FL-904-20050308	101.66	101.66	802,809.78
Invoice	03/08/2005	TF-AL-205-20050308		528.75	803,338.53
Invoice	03/08/2005	TF-MS-228-20050308		303.36	803,641.89
Invoice	03/08/2005	TF-KY-502-20050308		336.96	803,978.85
Invoice	03/08/2005	TF-FL-561-20050308		117.30	804,096.15
Invoice	03/08/2005	TF-TN-615-20050308		1,084.02	805,180.17
Invoice	03/08/2005	TF-NC-704-20050308	253.97	3,378.38	808,558.55
Invoice	03/08/2005	TF-GA-706-20050308		358.50	808,917.05
Invoice	03/08/2005	TF-SC-803-20050308		615.66	809,532.71
Invoice	03/08/2005	TF-FL-904-20050308		633.42	810,166.13
Invoice	03/08/2005	SD-TN-615-20050308	775.00	775.00	810,941.13
Invoice	03/08/2005	SD-FL-904-20050308	5.00	5.00	810,946.13
Invoice	03/19/2005	LC-LA-318-20050319	324.53	648.06	811,595.19
Invoice	03/19/2005	SS-LA-318-20050319		31.56	811,626.75
Invoice	03/19/2005	TF-LA-318-20050319	274.50	274.50	811,901.25
Invoice	04/08/2005	LC-AL-205-20050408	1,767.84	1,767.84	813,669.09
Invoice	04/08/2005	LC-MS-228-20050408	699.36	699.36	814,368.45
Invoice	04/08/2005	LC-KY-502-20050408	2,599.20	2,599.20	816,967.65
Invoice	04/08/2005	LC-FL-561-20050408	381.48	381.48	817,349.13
Invoice	04/08/2005	LC-TN-615-20050408	5,354.70	5,354.70	822,703.83
Invoice	04/08/2005	LC-NC-704-20050408	10,137.43	10,137.43	832,841.26
Invoice	04/08/2005	LC-GA-706-20050408	946.38	946.38	833,787.64
Invoice	04/08/2005	LC-SC-803-20050408	3,442.08	3,442.08	837,229.72
Invoice	04/08/2005	LC-FL-904-20050408	2,500.70	2,500.70	839,730.42
Invoice	04/08/2005	SS-AL-205-20050408	160.80	160.80	839,891.22
Invoice	04/08/2005	SS-MS-228-20050408	40.44	40.44	839,931.66
Invoice	04/08/2005	SS-KY-502-20050408	82.80	82.80	840,014.46
Invoice	04/08/2005	SS-FL-561-20050408	39.10	39.10	840,053.56
Invoice	04/08/2005	SS-TN-615-20050408	457.70	457.70	840,511.26
Invoice	04/08/2005	SS-NC-704-20050408	370.80	370.80	840,882.06
Invoice	04/08/2005	SS-GA-706-20050408	39.65	39.65	840,921.71

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Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	04/08/2005	SS-SC-803-20050408	317.37	317.37	841,239.08
Invoice	04/08/2005	SS-FL-904-20050408	258.06	258.06	841,497.14
Invoice	04/08/2005	SD-TN-615-20050408	960.00	960.00	842,457.14
Invoice	04/08/2005	TF-AL-205-20050408	532.88	532.88	842,990.02
Invoice	04/08/2005	TF-MS-228-20050408	266.29	266.29	843,256.31
Invoice	04/08/2005	TF-KY-502-20050408	231.29	231.29	843,487.60
Invoice	04/08/2005	TF-FL-561-20050408	75.08	75.08	843,562.68
Invoice	04/08/2005	TF-TN-615-20050408	1,111.46	1,111.46	844,674.14
Invoice	04/08/2005	TF-NC-704-20050408	3,191.62	3,191.62	847,865.76
Invoice	04/08/2005	TF-GA-706-20050408	389.96	389.96	848,255.72
Invoice	04/08/2005	TF-SC-803-20050408	587.31	587.31	848,843.03
Invoice	04/08/2005	TF-FL-904-20050408	459.03	459.03	849,302.06
Invoice	04/19/2005	LC-LA-318-20050419	535.78	535.78	849,837.84
Invoice	04/19/2005	SS-LA-318-20050419	15.78	15.78	849,853.62
Invoice	04/19/2005	TF-LA-318-20050419	193.98	193.98	850,047.60
Invoice	05/08/2005	LC-AL-205-20050508	1,325.82	1,325.82	851,373.42
Invoice	05/08/2005	LC-MS-228-20050508	492.08	492.08	851,865.50
Invoice	05/08/2005	LC-KY-502-20050508	2,366.49	2,366.49	854,231.99
Invoice	05/08/2005	LC-FL-561-20050508	326.06	326.06	854,558.05
Invoice	05/08/2005	LC-TN-615-20050508	3,544.00	3,544.00	858,102.05
Invoice	05/08/2005	LC-NC-704-20050508	7,549.08	7,549.08	865,651.13
Invoice	05/08/2005	LC-GA-706-20050508	727.14	727.14	866,378.27
Invoice	05/08/2005	LC-SC-803-20050508	3,557.19	3,557.19	869,935.46
Invoice	05/08/2005	LC-FL-904-20050508	1,909.44	1,909.44	871,844.90
Invoice	05/08/2005	SS-AL-205-20050508	20.10	20.10	871,865.00
Invoice	05/08/2005	SS-MS-228-20050508	26.96	26.96	871,891.96
Invoice	05/08/2005	SS-KY-502-20050508	24.84	24.84	871,916.80
Invoice	05/08/2005	SS-FL-561-20050508	23.46	23.46	871,940.26
Invoice	05/08/2005	SS-TN-615-20050508	99.50	99.50	872,039.76
Invoice	05/08/2005	SS-NC-704-20050508	86.52	86.52	872,126.28
Invoice	05/08/2005	SS-GA-706-20050508	15.86	15.86	872,142.14
Invoice	05/08/2005	SS-SC-803-20050508	183.27	183.27	872,325.41
Invoice	05/08/2005	SS-FL-904-20050508	70.38	70.38	872,395.79
Invoice	05/08/2005	TF-AL-205-20050508	540.17	540.17	872,935.96
Invoice	05/08/2005	TF-MS-228-20050508	198.45	198.45	873,134.41
Invoice	05/08/2005	TF-KY-502-20050508	212.58	212.58	873,346.99

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	05/08/2005	TF-FL-561-20050508	73.50999	73.50999	873,420.50
Invoice	05/08/2005	TF-TN-615-20050508	882.01	882.01	874,302.51
Invoice	05/08/2005	TF-NC-704-20050508	2,690.14	2,690.14	876,992.65
Invoice	05/08/2005	TF-GA-706-20050508	321.86	321.86	877,314.51
Invoice	05/08/2005	TF-SC-803-20050508	614.40	614.40	877,928.91
Invoice	05/08/2005	TF-FL-904-20050508	398.02	398.02	878,326.93
Invoice	05/08/2005	SD-TN-615-20050508	1,055.00	1,055.00	879,381.93
Payment	05/12/2005	LC-MS-228-20040108		-108.53	879,273.40
Payment	05/12/2005	LC-KY-502-20040108		-76.29	879,197.11
Payment	05/12/2005	LC-FL-561-20040108		-361.93	878,835.18
Payment	05/12/2005	LC-NC-704-20040108		-8,725.05	870,110.13
Payment	05/12/2005	LC-SC-803-20040108		-347.10	869,763.03
Payment	05/12/2005	LC-FL-904-20040108		-2,908.36	868,854.67
Payment	05/12/2005	LC-TN-615-20040108		-472.92	866,381.75
Payment	05/12/2005	LC-AL-205-20040208		-2,222.55	864,159.20
Payment	05/12/2005	LC-FL-561-20040208		-1,527.28	862,631.92
Payment	05/12/2005	LC-TN-615-20040208		-6,313.45	856,318.47
Payment	05/12/2005	LC-NC-704-20040208		-14,722.85	841,595.62
Payment	05/12/2005	LC-FL-904-20040208		-9,062.49	832,533.13
Payment	05/12/2005	LC-MS-228-20040208		-743.82	831,789.31
Payment	05/12/2005	LC-SC-803-20040208		-2,280.55	829,508.76
Payment	05/12/2005	LC-AL-205-20040308		-477.09	829,031.67
Payment	05/12/2005	LC-KY-502-20040308		-2,419.61	826,612.06
Payment	05/12/2005	LC-FL-561-20040308		-1,011.05	825,601.01
Payment	05/12/2005	LC-NC-704-20040308		-8,157.60	817,443.41
Payment	05/12/2005	LC-SC-803-20040308		-1,183.94	816,259.47
Payment	05/12/2005	LC-FL-904-20040308		-10,706.83	805,552.64
Payment	05/12/2005	LC-AL-205-20040408		-796.83	804,755.81
Payment	05/12/2005	LC-FL-561-20040408		-1,136.96	803,616.85
Payment	05/12/2005	LC-TN-615-20040408		-1,704.38	801,912.47
Payment	05/12/2005	LC-NC-704-20040408		-6,024.70	795,887.77
Payment	05/12/2005	LC-FL-904-20040408		-5,143.55	790,744.22
Payment	05/12/2005	LC-SC-803-20040408		-537.10	790,207.12
Payment	05/12/2005	LC-AL-205-20040508		-1,331.18	788,875.94
Payment	05/12/2005	LC-MS-228-20040508		-661.95	788,213.99
Payment	05/12/2005	LC-FL-305-20040508		-31.96	788,182.03

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Item 1-21: 000057

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/12/2005	LC-FL-561-20040508		-536.66	787,645.37
Payment	05/12/2005	LC-TN-615-20040508		-609.94	787,135.43
Payment	05/12/2005	LC-NC-704-20040508		-3,885.09	783,250.34
Payment	05/12/2005	LC-SC-803-20040608		-932.09	782,318.25
Payment	05/12/2005	LC-FL-904-20040508		-3,364.81	778,953.44
Payment	05/12/2005	LC-FL-561-20040608		-244.93	778,708.51
Payment	05/12/2005	LC-NC-704-20040608		-2,327.09	776,381.42
Payment	05/12/2005	LC-SC-803-20040608		-845.35	775,536.07
Payment	05/12/2005	LC-FL-904-20040608		-2,543.23	772,992.84
Payment	05/16/2005	LC-KY-502-20040708		-554.15	772,438.69
Payment	05/16/2005	LC-FL-561-20040708		-573.79	771,864.90
Payment	05/16/2005	LC-TN-615-20040708		-1,374.11	770,490.79
Payment	05/16/2005	LC-NC-704-20040708		-2,085.33	768,405.46
Payment	05/16/2005	LC-FL-904-20040708		-640.66	767,764.80
Payment	05/16/2005	LC-AL-205-20040808		-525.91	767,238.89
Payment	05/16/2005	LC-KY-502-20040808		-555.54	766,683.35
Payment	05/16/2005	LC-FL-561-20040808		-130.38	766,552.97
Payment	05/16/2005	LC-TN-615-20040808		-4,713.35	761,839.62
Payment	05/16/2005	LC-NC-704-20040808		-5,164.21	756,675.41
Payment	05/16/2005	LC-SC-803-20040808		-881.31	755,794.10
Payment	05/16/2005	LC-FL-904-20040808		-642.86	755,151.24
Payment	05/16/2005	LC-KY-502-20040908		-1,154.75	753,996.49
Payment	05/16/2005	LC-FL-561-20040908		-541.28	753,455.21
Payment	05/16/2005	LC-TN-615-20040908		-2,805.33	750,649.88
Payment	05/16/2005	LC-NC-704-20040908		-2,983.30	747,666.58
Payment	05/16/2005	LC-SC-803-20040908		-373.94	747,292.64
Payment	05/16/2005	LC-FL-904-20040908		-1,536.12	745,756.52
Payment	05/16/2005	LC-AL-205-20041008		-337.91	745,418.61
Payment	05/16/2005	LC-KY-502-20041008		-660.13	744,758.48
Payment	05/16/2005	LC-FL-561-20041008		-281.01	744,487.47
Payment	05/16/2005	LC-TN-615-20041008		-3,005.18	741,482.29
Payment	05/16/2005	LC-NC-704-20041008		-1,969.56	739,512.73
Payment	05/16/2005	LC-GA-706-20041008		-376.56	739,136.17
Payment	05/16/2005	LC-SC-803-20041008		-2,734.96	736,401.21
Payment	05/16/2005	LC-FL-904-20041008		-757.79	735,643.42
Payment	05/16/2005	LC-KY-502-20041108		-662.67	734,980.75

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/16/2005	LC-TN-615-20041108		-1,970.40	733,010.35
Payment	05/16/2005	LC-NC-704-20041108		-986.18	732,025.17
Payment	05/16/2005	LC-GA-706-20041108		-355.64	731,669.53
Payment	05/16/2005	LC-KY-502-20041208		-310.09	731,359.44
Payment	05/16/2005	LC-TN-615-20041208		-1,406.52	729,952.92
Payment	05/16/2005	LC-NC-704-20041208		-1,014.62	728,938.30
Payment	05/17/2005	TF-MS-228-20031108		-22.66	728,915.64
Payment	05/17/2005	TF-AL-205-20031108		-31.29	728,884.35
Payment	05/17/2005	TF-FL-561-20031108		-21.02	728,863.33
Payment	05/17/2005	TF-TN-615-20031108		-167.78	728,695.55
Payment	05/17/2005	TF-NC-704-20031108		-95.04	728,600.51
Payment	05/17/2005	TF-GA-706-20031108		-10.72	728,589.79
Payment	05/17/2005	TF-SC-803-20031108		-160.29	728,429.50
Payment	05/17/2005	TF-FL-904-20031108		-105.10	728,324.40
Payment	05/17/2005	TF-AL-205-20031208		-132.54	728,191.86
Payment	05/17/2005	TF-MS-228-20031208		-33.99	728,157.87
Payment	05/17/2005	TF-FL-305-20031208		-10.51	728,147.36
Payment	05/17/2005	TF-KY-502-20031208		-33.60	728,113.76
Payment	05/17/2005	TF-FL-561-20031208		-63.06	728,050.70
Payment	05/17/2005	TF-TN-615-20031208		-241.00	727,809.70
Payment	05/17/2005	TF-NC-704-20031208		-428.27	727,381.43
Payment	05/17/2005	TF-GA-706-20031208		-32.16	727,349.27
Payment	05/17/2005	TF-SC-803-20031208		-308.26	727,041.01
Payment	05/17/2005	TF-FL-904-20031208		-188.79	726,852.22
Payment	05/17/2005	TF-AL-205-20040108		-191.25	726,660.97
Payment	05/17/2005	TF-MS-228-20040108		-33.99	726,626.98
Payment	05/17/2005	TF-KY-502-20040108		-56.00	726,570.98
Payment	05/17/2005	TF-FL-561-20040108		-115.61	726,455.37
Payment	05/17/2005	TF-TN-615-20040108		-403.82	726,051.55
Payment	05/17/2005	TF-NC-704-20040108		-1,401.21	724,650.34
Payment	05/17/2005	TF-GA-706-20040108		-32.16	724,618.18
Payment	05/17/2005	TF-SC-803-20040108		-478.29	724,139.89
Payment	05/17/2005	TF-FL-904-20040108		-514.21	723,625.68
Payment	05/17/2005	TF-AL-205-20040208		-674.59	722,951.09
Payment	05/17/2005	TF-MS-228-20040208		-181.28	722,769.81
Payment	05/17/2005	TF-KY-502-20040208		-123.20	722,646.61

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/17/2005	TF-FL-561-20040208		-163.50	722,483.11
Payment	05/17/2005	TF-NC-704-20040208		-2,645.29	719,837.82
Payment	05/17/2005	TF-GA-706-20040208		-21.44	719,816.38
Payment	05/17/2005	TF-SC-803-20040208		-1,041.38	718,775.00
Payment	05/17/2005	TF-FL-904-20040208		-1,284.68	717,490.32
Payment	05/17/2005	TF-TN-615-20040208		-1,208.98	716,281.34
Payment	05/17/2005	TF-AL-205-20040308		-1,108.01	715,173.33
Payment	05/17/2005	TF-MS-228-20040308		-271.92	714,901.41
Payment	05/17/2005	TF-KY-502-20040308		-179.20	714,722.21
Payment	05/17/2005	TF-FL-561-20040308		-260.08	714,462.13
Payment	05/17/2005	TF-TN-615-20040308		-2,070.90	712,391.23
Payment	05/17/2005	TF-NC-704-20040308		-3,866.38	708,524.85
Payment	05/17/2005	TF-GA-706-20040308		-10.72	708,514.13
Payment	05/17/2005	TF-SC-803-20040308		-1,423.84	707,090.29
Payment	05/17/2005	TF-FL-904-20040308		-2,049.20	705,041.09
Payment	05/18/2005	TF-AL-205-20040408		-858.05	704,183.04
Payment	05/18/2005	TF-MS-228-20040408		-211.68	703,971.36
Payment	05/18/2005	TF-KY-502-20040408		-179.20	703,792.16
Payment	05/18/2005	TF-FL-561-20040408		-369.08	703,423.08
Payment	05/18/2005	TF-TN-615-20040408		-1,780.42	701,642.66
Payment	05/18/2005	TF-NC-704-20040408		-4,406.47	697,236.19
Payment	05/18/2005	TF-GA-706-20040408		-10.72	697,225.47
Payment	05/18/2005	TF-SC-803-20040408		-1,187.27	696,038.20
Payment	05/18/2005	TF-FL-904-20040408		-2,681.40	693,356.80
Payment	05/18/2005	TF-MS-228-20040508		-141.12	693,215.68
Payment	05/18/2005	TF-AL-205-20040508		-728.79	692,486.89
Payment	05/18/2005	TF-FL-305-20040508		-10.90	692,475.99
Payment	05/18/2005	TF-KY-502-20040508		-168.00	692,307.99
Payment	05/18/2005	TF-FL-561-20040508		-163.50	692,144.49
Payment	05/18/2005	TF-TN-615-20040508		-1,439.78	690,704.71
Payment	05/18/2005	TF-NC-704-20040508		-2,411.97	688,292.74
Payment	05/18/2005	TF-SC-803-20040508		-1,013.87	687,278.87
Payment	05/18/2005	TF-FL-904-20040508		-959.20	686,319.67
Payment	05/18/2005	TF-AL-205-20040608		-537.54	685,782.13
Payment	05/18/2005	TF-MS-228-20040808		-105.84	685,676.29
Payment	05/18/2005	TF-FL-305-20040508		-10.90	685,665.39

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	TF-KY-502-20040608		-123.20	685,542.19
Payment	05/18/2005	TF-FL-561-20040608		-130.80	685,411.39
Payment	05/18/2005	TF-TN-615-20040608		-1,079.94	684,331.45
Payment	05/18/2005	TF-NC-704-20040608		-1,744.57	682,586.88
Payment	05/18/2005	TF-SC-803-20040608		-708.12	681,878.76
Payment	05/18/2005	TF-FL-904-20040608		-850.20	681,028.56
Payment	05/18/2005	TF-MS-228-20040708		-113.76	680,914.80
Payment	05/18/2005	TF-AL-205-20040708		-391.29	680,523.51
Payment	05/18/2005	TF-FL-305-20040708		-10.90	680,512.61
Payment	05/18/2005	TF-KY-502-20040708		-89.60	680,423.01
Payment	05/18/2005	TF-FL-561-20040708		-218.00	680,205.01
Payment	05/18/2005	TF-TN-615-20040708		-994.02	679,210.99
Payment	05/18/2005	TF-NC-704-20040708		-1,631.69	677,579.30
Payment	05/18/2005	TF-SC-803-20040708		-602.12	676,977.18
Payment	05/18/2005	TF-FL-904-20040708		-784.80	676,192.38
Payment	05/18/2005	TF-AL-205-20040808		-391.29	675,801.09
Payment	05/18/2005	TF-MS-228-20040808		-88.48	675,712.61
Payment	05/18/2005	TF-FL-305-20040808		-11.73	675,700.88
Payment	05/18/2005	TF-KY-502-20040808		-123.20	675,577.68
Payment	05/18/2005	TF-FL-561-20040808		-211.14	675,366.54
Payment	05/18/2005	TF-TN-615-20040808		-843.38	674,523.16
Payment	05/18/2005	TF-NC-704-20040808		-1,965.11	672,558.05
Payment	05/18/2005	TF-GA-706-20040808		-11.95	672,546.10
Payment	05/18/2005	TF-SC-803-20040808		-520.26	672,025.84
Payment	05/18/2005	TF-FL-904-20040808		-832.83	671,193.01
Payment	05/18/2005	TF-AL-205-20040908		-391.29	670,801.72
Payment	05/18/2005	TF-MS-228-20040908		-75.84	670,725.88
Payment	05/18/2005	TF-FL-305-20040908		-11.73	670,714.15
Payment	05/18/2005	TF-KY-502-20040908		-100.80	670,613.35
Payment	05/18/2005	TF-FL-561-20040908		-211.14	670,402.21
Payment	05/18/2005	TF-TN-615-20040908		-675.32	669,726.89
Payment	05/18/2005	TF-NC-704-20040908		-2,271.87	667,455.02
Payment	05/18/2005	TF-GA-706-20040908		-71.70	667,383.32
Payment	05/18/2005	TF-SC-803-20040908		-539.38	666,843.94
Payment	05/18/2005	TF-FL-904-20040908		-645.15	666,198.79
Payment	05/18/2005	TF-AL-205-20041008		-357.64	665,841.25

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	TF-MS-228-20041008		-88.48	665,752.77
Payment	05/18/2005	TF-KY-502-20041008		-100.80	665,851.97
Payment	05/18/2005	TF-FL-561-20041008		-152.49	665,499.48
Payment	05/18/2005	TF-TN-615-20041008		-645.54	664,853.94
Payment	05/18/2005	TF-NC-704-20041008		-2,394.67	662,459.27
Payment	05/18/2005	TF-GA-706-20041008		-95.60	662,363.67
Payment	05/18/2005	TF-SC-803-20041008		-602.12	661,761.55
Payment	05/18/2005	TF-FL-904-20041008		-621.69	661,139.86
Payment	05/18/2005	TF-AL-205-20041108		-346.29	660,793.57
Payment	05/18/2005	TF-MS-228-20041108		-139.04	660,654.53
Payment	05/18/2005	TF-KY-502-20041108		-162.24	660,492.29
Payment	05/18/2005	TF-FL-561-20041108		-129.03	660,363.26
Payment	05/18/2005	TF-TN-615-20041108		-596.82	659,766.44
Payment	05/18/2005	TF-NC-704-20041108		-2,282.61	657,483.83
Payment	05/18/2005	TF-GA-706-20041108		-155.36	657,328.48
Payment	05/18/2005	TF-SC-803-20041108		-530.43	656,798.05
Payment	05/18/2005	TF-FL-904-20041108		-621.69	656,176.36
Payment	05/18/2005	TF-SC-803-20041208		-466.83	655,709.53
Payment	05/18/2005	TF-AL-205-20041208		-290.04	655,419.49
Payment	05/18/2005	TF-MS-228-20041208		-202.24	655,217.25
Payment	05/18/2005	TF-KY-502-20041208		-112.32	655,104.93
Payment	05/18/2005	TF-FL-561-20041208		-93.84	655,011.09
Payment	05/18/2005	TF-TN-615-20041208		-633.36	654,377.73
Payment	05/18/2005	TF-NC-704-20041208		-2,225.75	652,151.98
Payment	05/18/2005	TF-GA-706-20041208		-239.00	651,912.98
Payment	05/18/2005	TF-FL-904-20041208		-563.04	651,349.94
Payment	05/18/2005	SS-AL-205-20040908		-67.00	651,282.94
Payment	05/18/2005	SS-MS-228-20040908		-6.74	651,276.20
Payment	05/18/2005	SS-KY-502-20040908		-107.64	651,168.56
Payment	05/18/2005	SS-FL-561-20040908		-15.64	651,152.92
Payment	05/18/2005	SS-TN-615-20040908		-288.55	650,864.37
Payment	05/18/2005	SS-NC-704-20040908		-189.52	650,674.85
Payment	05/18/2005	SS-GA-706-20040908		-31.72	650,643.13
Payment	05/18/2005	SS-SC-803-20040908		-192.21	650,450.92
Payment	05/18/2005	SS-FL-904-20040908		-86.02	650,364.90
Payment	05/18/2005	SS-AL-205-20041008		-26.80	650,338.10

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	SS-KY-502-20041008		-82.80	650,255.30
Payment	05/18/2005	SS-FL-561-20041008		-15.64	650,239.66
Payment	05/18/2005	SS-TN-615-20041008		-208.95	650,030.71
Payment	05/18/2005	SS-NC-704-20041008		-53.56	649,977.15
Payment	05/18/2005	SS-GA-706-20041008		-7.93	649,969.22
Payment	05/18/2005	SS-SC-803-20041008		-138.57	649,830.65
Payment	05/18/2005	SS-MS-228-20041008		-13.48	649,817.17
Payment	05/18/2005	SS-AL-205-20041108		-26.80	649,790.37
Payment	05/18/2005	SS-KY-502-20041108		-41.40	649,748.97
Payment	05/18/2005	SS-FL-561-20041108		-31.28	649,717.69
Payment	05/18/2005	SS-TN-615-20041108		-119.40	649,598.29
Payment	05/18/2005	SS-NC-704-20041108		-111.24	649,487.05
Payment	05/18/2005	SS-GA-706-20041108		-7.93	649,479.12
Payment	05/18/2005	SS-SC-803-20041108		-138.57	649,340.55
Payment	05/18/2005	SS-FL-904-20041108		-70.38	649,270.17
Payment	05/18/2005	SS-MS-228-20041108		-13.48	649,256.69
Payment	05/18/2005	SS-NC-704-20050108		-98.88	649,157.81
Payment	05/18/2005	LC-NC-704-20050108		-1,088.25	648,068.56
Payment	05/18/2005	TF-NC-704-20050108		-2,207.67	645,860.89
Invoice	05/19/2005	LC-LA-318-20050519	495.39	495.39	646,356.28
Invoice	05/19/2005	SS-LA-318-20050519	7.89	7.89	646,364.17
Invoice	05/19/2005	TF-LA-318-20050519	120.98	120.98	646,485.15
Invoice	06/08/2005	LC-AL-205-20050608	897.28	897.28	647,382.43
Invoice	06/08/2005	LC-MS-228-20050608	802.16	802.16	648,184.59
Invoice	06/08/2005	LC-FL-305-20050608	39.78	39.78	648,224.37
Invoice	06/08/2005	LC-KY-502-20050608	1,455.96	1,455.96	649,680.33
Invoice	06/08/2005	LC-FL-561-20050608	517.14	517.14	650,197.47
Invoice	06/08/2005	LC-TN-615-20050608	3,368.05	3,368.05	653,565.52
Invoice	06/08/2005	LC-NC-704-20050608	6,879.10	6,879.10	660,444.62
Invoice	06/08/2005	LC-GA-706-20050608	802.85	802.85	661,247.47
Invoice	06/08/2005	LC-SC-803-20050608	2,533.53	2,533.53	663,781.00
Invoice	06/08/2005	LC-FL-904-20050608	1,480.36	1,480.36	665,261.36
Invoice	06/08/2005	SS-AL-205-20050608	26.80	26.80	665,288.16
Invoice	06/08/2005	SS-MS-228-20050608	26.96	26.96	665,315.12
Invoice	06/08/2005	SS-KY-502-20050608	57.96	57.96	665,373.08
Invoice	06/08/2005	SS-FL-561-20050608	7.82	7.82	665,380.90

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Item 1-21: 000063

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	06/08/2005	SS-TN-615-20050608	89.55	89.55	665,470.45
Invoice	06/08/2005	SS-NC-704-20050608	90.64	90.64	665,561.09
Invoice	06/08/2005	SS-GA-706-20050608	15.86	15.86	665,576.95
Invoice	06/08/2005	SS-SC-803-20050608	156.45	156.45	665,733.40
Invoice	06/08/2005	SS-FL-904-20050608	39.10	39.10	665,772.50
Invoice	06/08/2005	TF-AL-205-20050608	528.70	528.70	666,301.20
Invoice	06/08/2005	TF-MS-228-20050608	164.32	164.32	666,465.52
Invoice	06/08/2005	TF-KY-502-20050608	235.87	235.87	666,701.39
Invoice	06/08/2005	TF-FL-561-20050608	58.65	58.65	666,760.04
Invoice	06/08/2005	TF-TN-615-20050608	989.37	989.37	667,749.41
Invoice	06/08/2005	TF-NC-704-20050608	2,559.15	2,559.15	670,308.56
Invoice	06/08/2005	TF-GA-706-20050608	251.75	251.75	670,560.31
Invoice	06/08/2005	TF-SC-803-20050608	648.27	648.27	671,208.58
Invoice	06/08/2005	TF-FL-904-20050608	312.41	312.41	671,520.99
Invoice	06/19/2005	LC-LA-318-20050619	243.28	243.28	671,764.27
Invoice	06/19/2005	SS-LA-318-20050619	15.78	15.78	671,780.05
Invoice	06/19/2005	TF-LA-318-20050619	181.28	181.28	671,961.33
Invoice	07/08/2005	LC-AL-205-20050708	1,185.22	1,185.22	673,146.55
Invoice	07/08/2005	LC-MS-228-20050708	453.32	453.32	673,599.87
Invoice	07/08/2005	LC-FL-305-20050708	31.96	31.96	673,631.83
Invoice	07/08/2005	LC-KY-502-20050708	1,352.94	1,352.94	674,984.77
Invoice	07/08/2005	LC-FL-561-20050708	319.60	319.60	675,304.37
Invoice	07/08/2005	LC-TN-615-20050708	4,125.00	4,125.00	679,429.37
Invoice	07/08/2005	LC-NC-704-20050708	4,013.64	4,013.64	683,443.01
Invoice	07/08/2005	LC-GA-706-20050708	531.84	531.84	683,974.85
Invoice	07/08/2005	LC-SC-803-20050708	2,656.02	2,656.02	686,630.87
Invoice	07/08/2005	LC-FL-904-20050708	1,414.06	1,414.06	688,044.93
Invoice	07/08/2005	SS-AL-205-20050708	46.90	46.90	688,091.83
Invoice	07/08/2005	SS-MS-228-20050708	26.96	26.96	688,118.79
Invoice	07/08/2005	SS-KY-502-20050708	24.84	24.84	688,143.63
Invoice	07/08/2005	SS-TN-615-20050708	99.50	99.50	688,243.13
Invoice	07/08/2005	SS-NC-704-20050708	45.32	45.32	688,288.45
Invoice	07/08/2005	SS-GA-706-20050708	23.79	23.79	688,312.24
Invoice	07/08/2005	SS-SC-803-20050708	134.10	134.10	688,446.34
Invoice	07/08/2005	SS-FL-904-20050708	7.82	7.82	688,454.16
Invoice	07/08/2005	TF-AL-205-20050708	112.50	112.50	688,566.66

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Item 1-21: 000064

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	07/08/2005	TF-AL-205-20050708	67.50	67.50	688,634.16
Invoice	07/08/2005	TF-AL-205-20050708	423.17	423.17	689,057.33
Invoice	07/08/2005	TF-MS-228-20050708	12.64	12.64	689,069.97
Invoice	07/08/2005	TF-MS-228-20050708	63.20	63.20	689,133.17
Invoice	07/08/2005	TF-MS-228-20050708	100.70	100.70	689,233.87
Invoice	07/08/2005	TF-KY-502-20050708	24.98	24.98	689,258.83
Invoice	07/08/2005	TF-KY-502-20050708	37.44	37.44	689,296.27
Invoice	07/08/2005	TF-KY-502-20050708	183.45	183.45	689,479.72
Invoice	07/08/2005	TF-FL-561-20050708	23.46	23.46	689,503.18
Invoice	07/08/2005	TF-FL-561-20050708	11.73	11.73	689,514.91
Invoice	07/08/2005	TF-FL-561-20050708	23.46	23.46	689,538.37
Invoice	07/08/2005	TF-TN-615-20050708	179.76	179.76	689,718.13
Invoice	07/08/2005	TF-TN-615-20050708	146.16	146.16	689,864.29
Invoice	07/08/2005	TF-TN-615-20050708	743.15	743.15	690,607.44
Invoice	07/08/2005	TF-NC-704-20050708	460.95	460.95	691,068.39
Invoice	07/08/2005	TF-NC-704-20050708	590.14	590.14	691,658.53
Invoice	07/08/2005	TF-NC-704-20050708	1,320.30	1,320.30	692,978.83
Invoice	07/08/2005	TF-GA-706-20050708	35.85	35.85	693,014.68
Invoice	07/08/2005	TF-GA-706-20050708	262.11	262.11	693,276.79
Invoice	07/08/2005	TF-SC-803-20050708	178.20	178.20	693,454.99
Invoice	07/08/2005	TF-SC-803-20050708	94.19	94.19	693,549.18
Invoice	07/08/2005	TF-SC-803-20050708	228.09	228.09	693,777.27
Invoice	07/08/2005	TF-FL-904-20050708	58.65	58.65	693,835.92
Invoice	07/08/2005	TF-FL-904-20050708	23.46	23.46	693,859.38
Invoice	07/08/2005	TF-FL-904-20050708	125.90	125.90	693,985.28
Invoice	07/21/2005		78,100.00	78,100.00	772,085.28
Payment	08/18/2005	LC-AL-205-20050108		-286.59	771,798.69
Payment	08/18/2005	LC-KY-502-20050108		-945.91	770,852.78
Payment	08/18/2005	LC-FL-561-20050108		-290.53	770,562.25
Payment	08/18/2005	LC-TN-615-20050108		-2,469.87	768,092.38
Payment	08/18/2005	LC-GA-706-20050108		-298.88	767,793.50
Invoice	08/19/2005	LC-LA-318-20050819	836.17	836.17	768,629.67
Invoice	08/19/2005	SS-LA-318-20050819	15.78	15.78	768,645.45
Invoice	08/19/2005	TF-LA-318-20050819	207.46	207.46	768,852.91
Payment	08/22/2005	LC-AL-205-20050308		-308.98	768,543.93
Payment	08/22/2005	LC-MS-228-20050308		-315.88	768,228.05

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Item 1-21: 000065

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	08/22/2005	LC-KY-502-20050308		-679.69	787,548.36
Payment	08/22/2005	LC-TN-615-20050308		-1,413.65	786,134.81
Payment	08/22/2005	LC-NC-704-20050308		-5,002.47	781,132.34
Payment	08/22/2005	LC-GA-706-20050308		-462.73	780,669.61
Payment	08/22/2005	LC-FL-904-20050308		-403.29	780,266.32
Payment	08/26/2005	LC-AL-205-20050208		-717.43	759,548.89
Payment	08/26/2005	LC-KY-502-20050208		-342.26	759,206.64
Payment	08/26/2005	LC-FL-561-20050208		-517.14	758,689.50
Payment	08/26/2005	LC-TN-615-20050208		-815.60	757,873.90
Payment	08/26/2005	LC-NC-704-20050208		-4,477.33	753,396.57
Payment	08/26/2005	LC-GA-706-20050208		-431.35	752,965.22
Payment	08/26/2005	LC-FL-904-20050208		-718.87	752,246.35
Payment	08/26/2005	LC-LA-318-20050319		-324.53	751,921.82
Invoice	09/08/2005	LC-FL-561-20050908	423.30	423.30	752,345.12
Invoice	09/08/2005	LC-AL-205-20050908	1,078.08	1,078.08	753,423.20
Invoice	09/08/2005	LC-FL-904-20050908	1,444.66	1,444.66	754,867.86
Invoice	09/08/2005	LC-GA-706-20050908	278.89	278.89	755,146.75
Invoice	09/08/2005	LC-KY-502-20050908	1,684.05	1,684.05	756,830.80
Invoice	09/08/2005	LC-MS-228-20050908	492.08	492.08	757,322.88
Invoice	09/08/2005	LC-NC-704-20050908	4,982.16	4,982.16	762,305.04
Invoice	09/08/2005	LC-SC-803-20050908	1,645.92	1,645.92	763,950.96
Invoice	09/08/2005	LC-TN-615-20050908	4,262.85	4,262.85	768,213.81
Invoice	09/08/2005	SS-AL-205-20050908	40.20	40.20	768,254.01
Invoice	09/08/2005	SS-FL-561-20050908	7.82	7.82	768,261.83
Invoice	09/08/2005	SS-FL-904-20050908	70.38	70.38	768,332.21
Invoice	09/08/2005	SS-GA-706-20050908	7.93	7.93	768,340.14
Invoice	09/08/2005	SS-KY-502-20050908	41.40	41.40	768,381.54
Invoice	09/08/2005	SS-MS-228-20050908	26.96	26.96	768,408.50
Invoice	09/08/2005	SS-NC-704-20050908	74.16	74.16	768,482.66
Invoice	09/08/2005	SS-SC-803-20050908	214.56	214.56	768,697.22
Invoice	09/08/2005	SS-TN-615-20050908	29.85	29.85	768,727.07
Invoice	09/08/2005	TF-AL-205-20050908	492.91	492.91	769,219.98
Invoice	09/08/2005	TF-FL-561-20050908	82.11	82.11	769,302.09
Invoice	09/08/2005	TF-FL-904-20050908	240.86	240.86	769,542.95
Invoice	09/08/2005	TF-GA-706-20050908	218.28	218.28	769,761.23
Invoice	09/08/2005	TF-KY-502-20050908	191.35	191.35	769,952.58

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Item 1-21: 000066

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	09/08/2005	TF-MS-228-20050908	209.81	209.81	770,162.39
Invoice	09/08/2005	TF-NC-704-20050908	2,374.43	2,374.43	772,536.82
Invoice	09/08/2005	TF-SC-803-20050908	532.23	532.23	773,069.05
Invoice	09/08/2005	TF-TN-615-20050908	943.32	943.32	774,012.37
Payment	09/15/2005	SS-AL-205-20050108		-13.40	773,998.97
Payment	09/15/2005	SS-KY-502-20050108		-24.84	773,974.13
Payment	09/15/2005	SS-TN-615-20050108		-79.60	773,894.53
Payment	09/15/2005	SS-GA-706-20050108		-7.93	773,886.60
Payment	09/15/2005	SS-FL-904-20050108		-15.64	773,870.96
Payment	09/15/2005	SS-AL-205-20050208		-33.50	773,837.46
Payment	09/15/2005	SS-KY-502-20050208		-33.12	773,804.34
Payment	09/15/2005	SS-FL-561-20050208		-7.82	773,796.52
Payment	09/15/2005	SS-NC-704-20050208		-41.20	773,755.32
Payment	09/15/2005	SS-FL-904-20050208		-43.01	773,712.31
Payment	09/15/2005	SS-MS-228-20050308		-6.74	773,705.57
Payment	09/15/2005	SS-KY-502-20050308		-8.28	773,697.29
Payment	09/15/2005	SS-TN-615-20050308		-192.38	773,504.91
Payment	09/15/2005	SS-NC-704-20050308		-81.48	773,423.43
Payment	09/15/2005	SS-LA-318-20050319		-31.56	773,391.87
Payment	09/15/2005	TF-AL-205-20050108		-290.04	773,101.83
Payment	09/15/2005	TF-FL-561-20050108		-93.84	773,007.99
Payment	09/15/2005	TF-MS-228-20050108		-214.88	772,793.11
Payment	09/15/2005	TF-KY-502-20050108		-174.72	772,618.39
Payment	09/15/2005	TF-TN-615-20050108		-821.18	771,997.21
Payment	09/15/2005	TF-GA-706-20050108		-227.05	771,770.16
Payment	09/15/2005	TF-SC-803-20050108		-477.43	771,292.73
Payment	09/15/2005	TF-FL-904-20050108		-410.55	770,882.18
Payment	09/15/2005	TF-AL-205-20050308		-528.75	770,353.43
Payment	09/15/2005	TF-MS-228-20050308		-303.36	770,050.07
Payment	09/15/2005	TF-KY-502-20050308		-336.96	769,713.11
Payment	09/15/2005	TF-FL-561-20050308		-117.30	769,595.81
Payment	09/15/2005	TF-TN-615-20050308		-1,084.02	768,511.79
Payment	09/15/2005	TF-NC-704-20050308		-3,124.41	765,387.38
Payment	09/15/2005	TF-GA-706-20050308		-358.50	765,028.88
Payment	09/15/2005	TF-SC-803-20050308		-615.66	764,413.22
Payment	09/15/2005	TF-FL-904-20050308		-633.42	763,779.80

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Item 1-21: 000067

RBOC Tracker
Account QuickReport
All Transactions

	Type	Date	Memo	Open Balance	Amount	Balance
Total DPI Teleconnect				763,779.80	763,779.80	763,779.80
Total Promotional				763,779.80	763,779.80	763,779.80
Total BellSouth				763,779.80	763,779.80	763,779.80
Total Accounts Receivable				763,779.80	763,779.80	763,779.80
TOTAL				763,779.80	763,779.80	763,779.80

Butler, Ann W

From:	Lemoine, Annamarie
Sent:	Friday, April 22, 2005 2:27 PM
To:	'bbolinger@dpiteleconnect.com'
Cc:	Seagle, Kristy
Subject:	dPITeleconnect

Your electronic message to Kristy Seagle, dated April 20, 2005, was forwarded to my office for a response. While your analysis of BellSouth's Tariff language , the Uniform Commercial Code and the Securities Exchange Act is interesting, it really has no relevance to the matter at hand. BellSouth's resale obligations arise from the Telecommunications Act of 1996 (the "Act") and rules promulgated by the Federal Communications Commission (FCC). The Act and FCC Rules require that Bellsouth provide services to resale carriers at a discounted rate on the same terms as it does to its own end users.

As Ms. Seagle pointed out in her April 19th e-mail, the features ordered with the OSOCs of BCR, BRD and HBG did not qualify for BellSouth's Line Connection Charge Waiver promotion. While you read the tariff promotion language differently, your reading is not consistent with the intent behind our offer or the method by which we determined the eligibility of orders placed by our end users. On the other hand, our position in response to your request, is reasonable, non-discriminatory, and compliant with controlling law.

Should you wish to discuss this matter further, please do not hesitate to contact me at my direct line set forth below.

Annamarie Lemoine
BellSouth Senior Interconnection Counsel
(404) 335-0719

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Item 1-21: 000069

Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 5:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Item 1-21: 000070

Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 8:12 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507

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678.528.6692 (Office)
678.388.9868 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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117

678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
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swatson@lostkeytelecom.com

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Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 7:08 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Thanks Kristy for the speadsheet. Let me know if there is any way we can help with the process. God bless,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down In the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
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Item 1-21: 000075

Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 10:12 AM
To: Seagle, Kristy
Subject: RE: DPI Teleconnect Credits

Thank you for the quick response. Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Monday, April 18, 2005 8:39 AM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hey Steve - For some reason, the SSCW charges were not credited. Billing & Collections found the error Friday, so they will appear on the May bill. I apologize for the oversight.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 7:12 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]

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Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.8057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Butler, Ann W

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 5:44 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you for your response. There must be someone at BellSouth that does have the information that I need though. Can you provide me with that person's name and contact information please?

Thank you for your help!

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, April 07, 2005 4:29 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I don't have all the information you need at this time. I do know I have a person from my group that is helping out with the adjustments.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 4:00 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Thank you Leisa. I need to know a firm date on when the adjustments will be completed. As you know, dPi Teleconnect has been given dates of October 8, 2004, November 8, 2004, "the middle of January" 2005 and March 15, 2005. To date however, dPi Teleconnect has not received any credits.

While dPi Teleconnect does not want to begin filing formal complaints with the different state public service commissions, the company has had in excess of $400,000 outstanding for more than seven months. Currently, the balance of credits owed to dPi by BellSouth is $718,634.74. Accordingly, I need to know the following:

1. On what date BellSouth will apply the credits to dPi Teleconnect; and

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2. Exactly how much BellSouth intends to credit.

Thank you for your attention to this matter and I look forward to your very prompt reply.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, April 07, 2005 3:54 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We are helping out trying to get your adjustments completed. I promise I will not sign off to hold provisioning until we get the total of the promotionals verses what the balance (if any) is left.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 2:44 PM
To: Bolinger, Brian; Mangina, Leisa G; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy, Leisa & Steve:

As you all are well aware, dPi Teleconnect currently has promotional credits submitted in the amount of $718,634.74. However, dPi continues to receive demand for payment of $553,444.52. I realize that demand letters are automatically generated but I once again ask that one of you confirm that dPi Teleconnect will not have its services refused until there is resolution with regard to our promotional credits that have been submitted.

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Wednesday, March 02, 2005 1:51 PM
To: 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'

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Item 1-21: 000079

Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,829.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

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Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve
[mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any

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collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Given to Public Staff

April 15, 2005

Nat,

Attached are responses to questions that you had asked regarding dpiTeleconnect's inquiry in connection with promotions. Following is a list of the documents that we have attached to respond to this request:

1. Responses to the questions.
2. A letter and spreadsheet via e-mail to Brian Bolinger on 04-08-05 providing a spreadsheet of the promotional credits that have been given. (Response to Question 2)
3. E-mails that have been sent to dpiTeleconnect providing a status of the credits. (Response to Question 5)
4. A Carrier Notification dated 02-12-04 advising CLPs of CREX options (Response to Question 7).
5. E-mail to Global Connection. (Response to Question 8).

If you have additional questions or wish to discuss further, please let us know.

Thanks,
Frances

Attachments

CC: Linda

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Item 1-21: 000084

Follow-up questions on dPiTeleconnect's Inquiry
April 11, 2005

1) Why are the credits/discounts not applied automatically to dpi's bills? For each of the promotions or waivers, explain how the credits/waivers are handled for reseller accounts and for end-user accounts. Are end users required to submit something to BellSouth in order to receive the credits? If so, what form must the request take? Bottom line - are resellers treated differently than end users - if so, under what authority and why? Provide copies of any written agreement that requires resellers to do anything differently that an end user in order to receive the benefits of promotions.

BellSouth does not have the operational support systems to apply credits that may be due resellers as a result of a promotion during the pre-billing phase. Resellers are responsible for determining the eligibility of their end users at the time of the end user's subscription to the Reseller's services. The Resellers then electronically submit Local Service Requests (LSRs) to BellSouth's LCSC to establish the end user's service. During the post billing phase, the Reseller submits to BellSouth a promotion credit request form with an excel spreadsheet of billing telephone numbers for assessment. Ideally, the request is received at the end of the month. BellSouth then evaluates the request for accuracy and applies the appropriate credit to the Reseller monthly bill. Guidelines for applying for promotions are found in the BellSouth Start-Up Guide, Section 17.2.5, posted to the BellSouth Interconnection website at the following address http://interconnection.bellsouth.com/guides/activation/html/gstug001/index.htm

BellSouth promotions that are sold on a retail basis allow the retail service representative to determine whether a requesting retail end user qualifies for the promotion at the time of sale. .

2) Has anyone called the customer to advise him as to the disposition of his request? Has a detailed analysis of his credits (in a form that would allow him to check your allowance or disallowance and the reasons therefore) been sent to him? If not, when will this be done? Please provide a copy of what has been done or will be provided.

A letter and spreadsheet (please see attached) were sent, via email to Brian Bolinger on Friday, April 8. The letter advised that credits were applied to the April 8 bill period.

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3) Why did BellSouth not comply with Kristie Seagle's statement to Lost Key Telecom and dpi that "credits would be applied on the 10/8/04 and 11/8/04 bill from BellSouth"? Did BellSouth initiate any communication with dpi to advise them of the change? If not, why not?

In September 2004, Kristy Seagle advised Lost Key Telecom that BellSouth endeavored to process these promotional credits within 60 days. At that time, BellSouth was in receipt of the 2004 credit requests for three CLECs, for four promotions. Subsequent to advising Lost Key of this intention, Lost Key submitted an additional 8 to 12 months of credit requests for an additional five CLECs, for four promotions, which taxed the process significantly given the large quantity of requests submitted during a short timeframe

Upon initial investigation of the backlog of requests, it was discovered that the majority of Reseller's billing telephone numbers randomly sampled did not qualify for the promotion based on the requirements stated in the promotion qualifications. As such and in compliance with its contractual obligations, BellSouth maintained parity and further investigated whether the requirements of the promotions were met. During this investigative period, BellSouth was in communication with Lost Key Telecom (who has an Agency relationship with dPI) advising them of the status of promotions credits. Subsequent to our internal investigation, we sent the attached letter to Lost Key Telecom advising them of the "reacquisition or winover" eligibility criteria and of the expected April 1, 2005 processing date.

4) Why was the issue involving promotional credits not resolved by the first of the year as indicated in correspondence from Jim Maziarz? Same question relative to conversation and e-mail from Ms. Mangina relative to mid-March.

The issue was resolved in terms of defining the requirements criteria and was communicated to Lost Key in the February 1 letter referenced above. As we began processing credits, we received an inquiry from another Reseller that averred that there was a discrepancy in the application of the requirements between retail end users and resellers. The appropriate course was to resolve this discrepancy prior to processing additional credits. The March 15 date had been discussed internally as a target for resolution of all issues associated with the promotion at issue. However, the April 1 date was determined to be a more realistic target. Ms. Mangina shared the March 15 date with Mr. Bolinger prematurely.

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5) Mr. Bolinger states in his e-mail that, "BellSouth refuses to reply to any correspondence regarding the status of this issue". Has BellSouth responded to dPi's or Lost Key's correspondence, other than the Mazlarz and Mangina correspondence mentioned in the e-mail? If so, when? Please provide copies of any e-mail or written replies.

Our first communication with Mr. Bolinger was in the mid-December timeframe. Mr. Bolinger received an email from Steve Lund, BellSouth Billing & Collections, in response to his telephone inquiry (please see attached email). Prior to that time, BellSouth communicated with Steve and Chris Watson with Lost Key Telecom. Also, please find attached a string of emails in the mid-March timeframe between Leisa Mangina and Mr. Bolinger.

6) Please provide a list of circuits by circuit number or other identifying characteristic which you say do and do not qualify for the Line Connection Charge Waiver for 2004 and 2005.

dPi has submitted thousands of end user telephone numbers to qualify for promotions. We performed a random sampling of these numbers using the following criteria. The sampling process is the procedure customarily utilized by BellSouth when processing credit requests of this type. .

1-10	All
11-100	10%
101-250	8% a minimum of 10 will always be sampled
251-500	7% a minimum of 10 will always be sampled
501-1000	5% a minimum of 10 will always be sampled
1001 or more	3% a minimum of 10 will always be sampled

BellSouth samples on a per month, per Q account basis. For example, if 312 end user telephone numbers were submitted for the 205 Q account for the Line Connection Waiver promotion in January 2004, we sampled 22 end user numbers. If 7 of these billing telephone numbers met the requirements of the promotion. BellSouth credited 32% (7 out of 22) of the entire credit requested. If necessary, BellSouth can provide excel spreadsheets with validated numbers highlighted. Due to the volume of validated numbers, this will be a timely process.

7) If the waiver or reduction of charges for CREX is not a promotion, what is it? Please identify the nature of the waiver or reduction and identify the tariff or promotion that enabled the offering. Who will be handling the credit requested for CREX and when will that be handled?

CREX is a service offering that BellSouth provides at no charge to credit challenged customers. BellSouth, through review of its own processes, determined that it had assessed charges inappropriately to this customer base

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and communicated a process for determining the appropriate credit to be applied to the reseller group. . Based on BellSouth's assessment of CREX disputes submitted by dPi, charges were denied in accordance with Carrier Notification SN91082469 (see attached) which supports non-payment for charges billed after May 1, 2004.

8) When will interest be credited on the amounts overdue from 2003 and 2004 and at what rate? BellSouth charges retail customers 12%, while the statutory rate in North Carolina for refunds is 8%. If interest will not be paid, provide BellSouth's justification for not providing interest.

BellSouth's position is that interest is not applicable in this scenario. Please see the attached email from BellSouth to Global Connection (another reseller) explaining why interest is not due on these amounts.

9) With regard to Secondary Service Charge Waiver, what does, "we don't have March information" mean? What is the disposition of the $313.12 remaining balance due? This was a credit request for 2004.

A promotional credit request is required to be accompanied by a BAR form and excel spreadsheet with billing telephone numbers for each month, each Q account and each promotion in order to be processed.. BellSouth has not received March 2004 BAR forms with attached spreadsheets for Secondary Service Charge Waiver promotion; therefore, we are not in a position to assess the applicable promotion credits due. Upon submission of these BAR forms and spreadsheets, BellSouth will assess the request and process applicable credits to dPi's bill.

10) What is the meaning of the "Have not received request" response in reference to the CC-PP $5 discount for 2005?

As answered in #9 above, BellSouth did not receive BAR forms with spreadsheets for CC-PP $5 discount promotion.

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Item 1-21: 000088

Liles, Frances G

'om: Patterson, Gary D
Sent: Friday, April 08, 2005 6:38 PM
To: 'BBolinger@dpiteleconnect.com'
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
- 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

241,488.13 Credits due

Gary D. Patterson
OAVP, BARM

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QUICKNAME	ACCOUNT	DESCRIPTION		AMOUNT	DATE
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Oct-03	$	26.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Oct-03	$	7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Oct-03	$	125.12	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Oct-03	$	39.65	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Oct-03	$	66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Oct-03	$	26.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Oct-03	$	156.56	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Oct-03	$	151.98	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Oct-03	$	169.16	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Nov-03	$	87.10	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Nov-03	$	86.02	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Nov-03	$	7.93	12/27/2004

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DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Nov-03	$	74.52	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Nov-03	$	6.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Nov-03	$	144.20	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Nov-03	$	201.15	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Nov-03	$	437.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Dec-03	$	33.50	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Dec-03	$	7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Dec-03	$	54.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Dec-03	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Dec-03	$	57.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Dec-03	$	13.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Dec-03	$	119.48	12/27/2004
DPI Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	$	176.80	12/27/2004

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000137

stephwatson@lostkeytelecom.com		Dec-03				
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Dec-03	$	189.05	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jan-04	$	73.70	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Jan-04	$	7.82	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jan-04	$	117.30	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Jan-04	$	23.79	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jan-04	$	57.96	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jan-04	$	309.00	12/27/2004	$ 1,442.00
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jan-04	$	116.22	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jan-04	$	199.00	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Feb-04	$	87.10	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Feb-04	$	23.46	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Feb-04	$	156.40	12/27/2004	

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DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q86-8437	Secondary Service Charge Waiver Feb-04	$	31.72	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Feb-04	$	66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Feb-04	$	6.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q86-8437	Secondary Service Charge Waiver Feb-04	$	304.88	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Feb-04	$	169.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Feb-04	$	388.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Apr-04	$	33.50	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Apr-04	$	31.28	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Apr-04	$	203.32	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Apr-04	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Apr-04	$	57.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Apr-04	$	26.96	12/27/2004

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DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Apr-04	$	226.60	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Apr-04	$	272.67	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Apr-04	$	199.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver May-04	$	46.90	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver May-04	$	15.64	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver May-04	$	156.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver May-04	$	24.84	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver May-04	$	26.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver May-04	$	148.32	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver May-04	$	210.09	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver May-04	$	199.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jun-04	$	33.50	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service Charge Waiver	$	23.46	12/27/2004

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stephwatson@lostkeytelecom.com		Jun-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jun-04	$	132.94	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Jun-04	$	58.70	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	602-Q88-8437	Secondary Service Charge Waiver Jun-04	$	8.28	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Jun-04	$	13.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jun-04	$	98.88	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jun-04	$	183.27	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jun-04	$	126.35	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jul-04	$	93.90	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Jul-04	$	7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jul-04	$	258.06	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Jul-04	$	23.79	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Jul-04	$	58.70	12/27/2004

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DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jul-04	$	24.84	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Jul-04	$	20.22	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jul-04	$	168.92	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jul-04	$	286.08	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jul-04	$	318.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Aug-04	$	53.60	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Aug-04	$	23.46	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Aug-04	$	281.52	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Aug-04	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Aug-04	$	58.65	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Aug-04	$	132.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Aug-04	$	47.18	12/27/2004

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DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Aug-04	$	185.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Aug-04	$	259.26	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Aug-04	$	228.85	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver Jan-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver Jan-04	$	361.93	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver Jan-04	$	2,908.36	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver Jan-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver Jan-04	$	76.29	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver Jan-04	$	108.53	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver Jan-04	$	8,725.05	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver Jan-04	$	347.10	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver Jan-04	$	472.92	4/1/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver	$	2,222.55	4/1/2005

stephwatson@lostkeytelecom.com			Feb-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Feb-04	$ 1,527.28	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Feb-04	$ 9,062.49	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Feb-04	$ -	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Feb-04	$ -	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Feb-04	$ 743.82	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Feb-04	$ 14,722.85	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Feb-04	$ 2,280.55	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Feb-04	$ 6,313.45	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Mar-04	$ 477.09	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Mar-04	$ 1,011.05	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Mar-04	$ 10,706.83	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Mar-04	$ -	4/1/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Mar-04	$ 2,419.61	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Mar-04	$ -	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Mar-04	$ 8,157.60	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Mar-04	$ 1,183.94	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Mar-04	$ -	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Apr-04	$ 796.83	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Apr-04	$ 1,138.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Apr-04	$ 5,143.55	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Apr-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Line Connection Waiver	Apr-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Apr-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Apr-04	$ -	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Apr-04	$	6,024.70	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Apr-04	$	537.10	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Apr-04	$	1,704.38	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	May-04	$	1,331.18	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	May-04	$	31.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	May-04	$	536.66	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	May-04	$	3,364.81	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	May-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	May-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	May-04	$	661.95	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	May-04	$	3,885.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	May-04	$	932.09	4/2/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	May-04	$	509.94	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Jun-04	$	244.93	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Jun-04	$	2,543.23	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Jun-04	$	2,327.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Jun-04	$	845.35	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Jul-04	$	573.79	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Waiver		$	640.66	4/2/2005

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stephwatson@lostkeytelecom.com			Jul-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Jul-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Jul-04	$ 554.15	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Jul-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Jul-04	$ 2,085.33	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Jul-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Jul-04	$ 1,374.11	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Aug-04	$ 525.91	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Aug-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Aug-04	$ 130.38	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Aug-04	$ 642.86	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Aug-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Aug-04	$ 555.54	4/2/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Aug-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Aug-04	$ 5,164.21	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Aug-04	$ 881.31	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Aug-04	$ 4,713.35	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Sep-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Sep-04	$ 541.28	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Sep-04	$ 1,536.12	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Sep-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Sep-04	$ 1,154.75	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Sep-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Sep-04	$ 2,983.30	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Sep-04	$ 373.94	4/2/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Sep-04	$	2,805.33	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Oct-04	$	337.91	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	501-Q88-8437	Line Connection Waiver	Oct-04	$	281.01	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Oct-04	$	757.79	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Oct-04	$	376.56	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Oct-04	$	660.13	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Oct-04	$	1,969.56	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Oct-04	$	2,734.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Oct-04	$	3,005.18	4/2/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver		$	-	4/2/2005

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stephwatson@lostkeytelecom.com			Nov-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Nov-04	$	355.64	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Nov-04	$	662.67	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Nov-04	$	985.18	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Nov-04	$	1,970.40	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Dec-04	$ 310.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Dec-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Dec-04	$ 1,014.62	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Dec-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Dec-04	$ 1,406.52	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-03	$ 31.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-03	$ 21.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-03	$ 105.10	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-03	$ 10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-03	$ 22.66	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-03	$ 95.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-03	$ 160.29	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-03	$	167.78	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-03	$	132.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Dec-03	$	10.51	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Dec-03	$	63.06	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-03	$	188.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-03	$	32.16	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-03	$	33.60	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-03	$	33.99	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-03	$	428.27	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-03	$	308.26	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-03	$	241.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jan-04	$	191.25	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	115.61	4/4/2005

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Item 1-21: 000107

stephwatson@lostkeytelecom.com			Jan-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jan-04	$	514.21	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Jan-04	$	32.16	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jan-04	$	56.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jan-04	$	33.99	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jan-04	$	1,401.21	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jan-04	$	478.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jan-04	$	403.82	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Feb-04	$	674.59	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Feb-04	$	163.60	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Feb-04	$	1,284.68	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Feb-04	$	21.44	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Feb-04	$	123.20	4/4/2005

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Item 1-21: 000108

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Feb-04	$	181.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Feb-04	$	2,645.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Feb-04	$	1,041.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Feb-04	$	1,208.98	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Mar-04	$	1,108.01	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Mar-04	$	260.08	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Mar-04	$	2,049.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Mar-04	$	10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Mar-04	$	179.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Mar-04	$	271.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Mar-04	$	3,866.36	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Mar-04	$	1,423.84	4/4/2005

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Item 1-21: 000109

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Mar-04	$	2,070.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Apr-04	$	858.05	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Apr-04	$	369.08	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Apr-04	$	2,681.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Apr-04	$	10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Apr-04	$	179.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Apr-04	$	211.68	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Apr-04	$	4,406.47	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Apr-04	$	1,187.27	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Apr-04	$	1,780.42	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	May-04	$	728.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	May-04	$	10.90	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	163.50	4/4/2005

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stephwatson@lostkeytelecom.com			May-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	May-04	$ 959.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	May-04	$ 10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	May-04	$ 168.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	May-04	$ 141.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	May-04	$ 2,411.97	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	May-04	$ 1,013.87	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	May-04	$ 1,439.78	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jun-04	$ 537.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Jun-04	$ 10.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Jun-04	$ 130.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jun-04	$ 850.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jun-04	$ 123.20	4/4/2005

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Item 1-21: 000111

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jun-04	$ 105.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jun-04	$ 1,744.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jun-04	$ 708.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jun-04	$ 1,079.94	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jul-04	$ 391.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Jul-04	$ 10.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Jul-04	$ 216.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jul-04	$ 784.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jul-04	$ 89.60	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jul-04	$ 113.76	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jul-04	$ 1,631.69	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jul-04	$ 602.12	4/4/2005

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Item 1-21: 000112

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jul-04	$ 994.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Aug-04	$ 391.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Aug-04	$ 11.73	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Aug-04	$ 211.14	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Aug-04	$ 832.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Aug-04	$ 11.95	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Aug-04	$ 123.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Aug-04	$ 88.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Aug-04	$ 1,965.11	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Aug-04	$ 520.26	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Aug-04	$ 843.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Sep-04	$ 391.29	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Features		$ 11.73	4/4/2005

stephwatson@lostkeytelecom.com			Sep-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Sep-04	$ 211.14	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Sep-04	$ 645.15	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Sep-04	$ 71.70	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Sep-04	$ 100.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Sep-04	$ 75.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Sep-04	$ 2,271.87	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Sep-04	$ 539.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Sep-04	$ 675.32	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Oct-04	$ 357.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Oct-04	$ 152.49	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Oct-04	$ 621.89	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Oct-04	$ 95.60	4/4/2005

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Item 1-21: 000114

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Oct-04	$	100.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Oct-04	$	88.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Oct-04	$	2,394.67	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Oct-04	$	602.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Oct-04	$	645.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	$	290.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	$	117.30	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	$	480.93	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	$	71.70	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	$	112.32	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	$	63.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	$	1,830.96	4/4/2005

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Item 1-21: 000115

DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	$	477.43	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	$	560.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	$	56.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	$	11.73	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	$	140.76	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	$	83.65	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	$	49.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	$	75.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	$	451.66	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	$	53.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	$	36.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	$	200.04	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	70.38	4/4/2005

Item 1-21: 000116

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stephwatson@lostkeytelecom.com			Dec-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-04	$	293.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-04	$	59.75	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-04	$	62.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-04	$	63.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-04	$	1,326.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-04	$	413.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-04	$	462.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	$	90.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Dec-04	$	23.46	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-04	$	269.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-04	$	179.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-04	$	49.92	4/4/2005

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Item 1-21: 000117

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features Dec-04	$	139.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Dec-04	$	896.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features Dec-04	$	53.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features Dec-04	$	170.62	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Sep-04	$	67.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Sep-04	$	15.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Sep-04	$	86.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Sep-04	$	31.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Sep-04	$	107.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Sep-04	$	6.74	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Sep-04	$	189.52	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Sep-04	$	192.21	4/4/2005

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Item 1-21: 000118

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Sep-04	$	288.55	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Oct-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Oct-04	$	15.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	708-Q88-8437	Secondary Service Charge Waiver Oct-04	$	7.93	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Oct-04	$	82.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Oct-04	$	13.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Oct-04	$	53.56	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Oct-04	$	138.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Oct-04	$	208.95	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Nov-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Nov-04	$	31.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Nov-04	$	70.38	4/4/2005
DPI Teleconnect	706-Q88-8437	Secondary Service Charge Waiver	$	7.93	4/4/2005

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Item 1-21: 000119

stephwatson@lostkeytelecom.com		Nov-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Nov-04	$	41.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Nov-04	$	13.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Nov-04	$	111.24	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Nov-04	$	136.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Nov-04	$	119.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Dec-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Dec-04	$	23.46	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Dec-04	$	70.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Dec-04	$	39.65	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Dec-04	$	57.96	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Dec-04	$	20.22	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Dec-04	$	78.28	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Dec-04	$	102.81	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Dec-04	$	139.30	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver Jan-05	$	1,089.25	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Jan-05	$	977.15	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Jan-05	$	1,230.52	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jan-05	$	98.88	4/5/2005

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-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, March 14, 2005 2:39 PM
To: Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Will BellSouth make the adjustments tomorrow as previously stated?

Thanks again.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> -----Original Message-----
> **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> **Sent:** Monday, March 14, 2005 2:29 PM
> **To:** Bolinger, Brian; Seagle, Kristy
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Brian,
>
> I am sorry I am not the person making the adjustments. I will advise Rubye of the credits to be issued so we will know why the balances are pending.
>
> Leisa
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Monday, March 14, 2005 12:58 PM
> > **To:** Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted

4/15/2005

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Importance: High

Leisa:

Thank you for your reply. I am in contact with Lost Key on a regular basis and to my knowledge, they have not received any correspondence stating when our credits will be applied. I am of the understanding that it will be tomorrow. Is that correct?

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Monday, March 14, 2005 12:57 PM
To: Bolinger, Brian; Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

Is Lost Key still handling your promotional credit issues? If so, they should have received a letter stating when the credits could be potentially adjusted. Have you had any contact with them about this? We know you have this issue so I will have Rubye note the account not to hold provisioning due to the credit situation. Please let me know what you find out.

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, March 14, 2005 10:57 AM
To: Seagle, Kristy; Mangina, Leisa G
Subject: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy & Leisa:

I hope both of you are doing well.

In previous communications with you, dPi Teleconnect was informed that it would be issued credits for all outstanding promotional credits requested. As you are aware, the vast majority of the credits were submitted to BellSouth on September 3, 2004 and have been processing for well over six months. To date, dPi Teleconnect has only received $9,756.67 in credits. The company's outstanding credit requests with BellSouth total $708,878.07.

dPi Teleconnect expects BellSouth to issue credits in the amount of $708,878.07 to its account tomorrow.

Please confirm that dPi Teleconnect will be credited in the above amount tomorrow.

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Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPI TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

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Liles, Frances G

From: Lund, Steve
Sent: Tuesday, December 21, 2004 11:23 AM
To: 'Bolinger, Brian'
Cc: Seagle, Kristy; Mangina, Leisa G; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

After talking with you on the phone today, I talked with Rubeye Haskins, who is the service rep that handles your account. She informed me that the letters are automatically generated to be sent out to customers with past due accounts, but that DPI Teleconnect had specific notes on their accounts not to treat or hold them until the 550k in promotional disputes have been handled. Right now Kristy Seagle is currently review these charges and will get back with the Billing & Collections group.

Let me know if you have any other concerns while Leisa is out on vacation.

Thanks,
Steven Lund
205-714-7358

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977-3114

Bair, Pam

rm: Cheatham, Linda
t: Monday, April 11, 2005 8:50 AM
To: Bair, Pam
Subject: FW: Promotional Credits for dPI Teleconnect



dpiresponse.doc
(44 KB)

Given to public staff file.

-----Original Message-----
From: Cheatham, Linda
Sent: Monday, April 11, 2005 8:49 AM
To: 'Nat Carpenter'
Cc: Lucy Edmondson; Lynn Pearce
Subject: RE: Promotional Credits for dPi Teleconnect

Obviously, there are still unanswered questions. I'll come by after agenda to discuss.

-----Original Message-----
From: Nat Carpenter [mailto:MN.Carpenter@ncmail.net]
Sent: Wednesday, March 30, 2005 1:12 PM
To: Cheatham, Linda
Cc: Lucy Edmondson; Lynn Pearce
Subject: FW: Promotional Credits for dPi Teleconnect
Importance: High

Will you please help us address dPi Teleconnect's problem (as explained in Mr. Bolinger's e-mail below) with BellSouth's failure to provide the promotional credits requested in the September 3, 2004 submission and the follow-up contacts as discussed below, the credits earned to date since the request and the on-going failure to provide the credits as service is activated? The amounts of the credit requests that are specific to North Carolina for 2003, 2004 and 2005 are specified in the attachments. Any help you can provide to address this on an informal basis will be appreciated.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 22, 2005 6:17 PM
To: 'lynn.pearce@ncmail.net'
Cc: Dorwart, David
Subject: Promotional Credits for dPi Teleconnect
Importance: High

Ms. Pearce:

It was a pleasure speaking with you today. Below please find a summary of our issue with BellSouth. Any assistance you can provide is greatly appreciated.

As you may know, many regional bell companies, including BellSouth offer promotional discounts when a customer is acquired. On December 22, 2004, North Carolina in Docket No. P-100, Sub 72b ruled that these promotional discounts "must be made available to resellers."

dPi Teleconnect is a reseller of local telephone service in the State of North Carolina. On September 3, 2004 the company submitted, through an independent 3rd party, Lost Key Telecom, $479,000 in promotional credits with BellSouth for all BellSouth states. Along with the dPi Teleconnect credits, Lost Key Telecom submitted credits for Budget Phone. BellSouth granted the September 3, 2004 credits for Budget Phone but failed to apply the

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credits for dPi Teleconnect. This was despite the fact that Kristie Seagle at BellSouth informed both Lost Key Telecom and dPi Teleconnect that the credits would be applied on the October 8, 2004 bill and then the November 8, 2004 bill from BellSouth.

December 6, 2004 Jim Maziarz sent correspondence to Lost Key Telecom stating that the issue involving promotional credits would be "resolved" by the "first of the year." On January 26, 2005 I personally sent correspondence to Leisa Mangina at BellSouth asking when the credits would be applied. Ms. Mangina informed me that "March 15th" was the date for all Lost Key clients. In a March 2, 2005 e-mail from Ms. Mangina, she confirmed that the "credit will be issued by mid March."

To date, BellSouth has failed to apply any of the credits and has continued to bill dPi Teleconnect at the full rate. dPi Teleconnect has continued to apply for promotional credits and the current outstanding balance is $718,634.74 in all BellSouth states. As mentioned previously, $479,000 of that has been outstanding since September 3, 2004.

BellSouth has acknowledged their obligation to issue the credits yet continues to refuse to apply the credits to dPi Teleconnect's billing. dPi Teleconnect feels as though the company has been more than patient, but after six months, BellSouth as had more than enough time to apply the credits to dPi Teleconnect's account.

Currently, BellSouth refuses to reply to any correspondence regarding the status of this issue. Accordingly, dPi Teleconnect would like to file an informal complaint with the North Carolina Utilities Commission and ask that the commission contact BellSouth to help resolve this issue in an amicable fashion.

Thank you for your attention to this matter and should you have any questions or concerns, please feel free to contact me. If you wish, I can send you any or all of the correspondence I have mentioned above however, I did not want to burden you with it all at this time.

Cordially,

.an A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

Brian A. Bolinger
Vice President Legal Affairs
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2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

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Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of $718,634.74 in his email with the spreadsheets which show $734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

		BellSouth Action
2003		
2 features for Free	523.31	Render credit on 4/8 bill
Secondary Svc Charge Waiver	420.24	Credit rendered on 1/8 bill period
2004		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render $58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - UNE-P lines included
Secondary Svc Charge Waiver	2,187.72	$1874.58 – We don't have March information Rendered $1442 credit on 1/8 bill period Render $432.60 credit on 4/8 bill period
2005		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP $5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05 Render $1089.25 credit on 4/8 bill period
Secondary Svc Charge Waiver	98.88	Request submitted 2/21/05 Render credit on 4/8 bill period
Total	238,646.37	$93,506.11 total credits issued (including 1/8 and 4/8 bill periods for NC)

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Or summarized by promotion:

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	59,133.83
CC-PP $5 discount	55.00	
Total	238,646.37	$93.506.11 credited (either on 1/8 or 4/8 bill periods)

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on the April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

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Bair, Pam

\m: Cheatham, Linda
.t: Thursday, April 21, 2005 8:24 AM
To: Bair, Pam
Subject: FW: dpiTeleconnect

Given to public staff file

-----Original Message-----
From: Liles, Frances G
Sent: Wednesday, April 20, 2005 5:35 PM
To: 'mn.carpenter@ncmail.net'
Cc: Cheatham, Linda
Subject: dpiTeleconnect

Nat - You had asked if we provided any credits for CREX in connection with the dpiTeleconnect responses. Headquarters has advised that we did not provided any credits for CREX. If you have further questions, please let us know. Thanks,

Frances Liles
Manager - Regulatory
919-821-6007 - Tele no.
fliles2 - ipage
919-833-9430 - Fax

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENI	Rec'd by BST	Sent To Bar	Adj Applied BP
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 156.56	$ 156.56	$ -	9/3/2004	12/27/2004	5/8/2005*
stephwatson@lostkeytelecom.com		Oct-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 144.20	$ 144.20	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Nov-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 119.48	$ 119.48	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Dec-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 309.00	$ 309.00	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 304.88	$ 304.88	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 226.60	$ 226.60	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Apr-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 148.32	$ 148.32	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 98.88	$ 98.88	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 168.92	$ 168.92	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 185.40	$ 185.40	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Aug-04					$ 1,862.24	$ 1,862.24
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,725.05	$ 17,450.09	$ 8,725.04	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 14,722.85	$ 35,054.41	$ 20,331.56	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,157.60	$ 38,845.73	$ 30,688.13	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Mar-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 6,024.70	$ 21,516.77	$ 15,492.07	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Apr-04						

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DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 3,885.09	$ 13,396.86	$ 9,511.77	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,327.09	$ 8,311.04	$ 5,983.95	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,085.33	$ 9,478.76	$ 7,393.43	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,164.21	$ 10,328.41	$ 5,164.20	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Aug-04						$ 52,954.16
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,983.30	$ 9,040.29	$ 6,056.99	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,969.56	$ 9,378.85	$ 7,409.29	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 985.18	$ 8,956.14	$ 7,970.96	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,014.62	$ 9,224.62	$ 8,210.00	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,089.25	$ 9,902.24	$ 8,812.99	2/21/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 95.04	$ 95.04	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-03						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 428.27	$ 428.27	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-03						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,401.21	$ 1,401.21	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,645.29	$ 2,645.29	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 3,866.38	$ 3,866.38	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Mar-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 4,406.47	$ 4,406.47	$ -	9/3/2004	4/4/2005	4/8/2005

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stephwatson@lostkeytelecom.com		Apr-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,411.97	$ 2,411.97	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,744.57	$ 1,744.57	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,631.69	$ 1,631.69	$ -	9/3/2004	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,965.11	$ 1,965.11	$ -	9/3/2004	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Aug-04						$ 20,596.00
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,271.87	$ 2,271.87	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,394.67	$ 2,394.67	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,830.95	$ 1,830.95	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 451.66	$ 451.66	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,326.92	$ 1,326.92	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 898.83	$ 898.83	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 977.15	$ 977.15	$ -	1/22/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,230.52	$ 1,230.52	$ -	1/22/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 189.52	$ 189.52	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 53.56	$ 53.56	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						

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DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 111.24	$ 111.24	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 78.28	$ 78.28	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 98.88	$ 98.88	$ -	4/5/2005		
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 4,477.33	$ 17,909.32	$ 13,431.99	4/20/2005	7/10/2005	8/8/2005
stephwatson@lostkeytelecom.com		Feb-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,002.47	$ 17,008.39	$ 12,005.92	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,698.86	$ 10,532.95	$ 8,834.09	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$905.89	$7,549.08	$ 6,643.19	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$825.49	$6,879.10	$ 6,053.61	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$401.36	$4,013.64	$ 3,612.28	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$1,084.07	$4,336.28	$ 3,252.21	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$15,484.72	$78,131.00				
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 41.20	$ 123.60	$ 82.40	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Feb-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 81.48	$ 366.68	$ 285.20	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$0.00	$86.52	$ 86.52	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$329.60	$370.80	$ 41.20	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						

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DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$45.32	$90.64	$ 45.32	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$45.32	$45.32	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$26.78	$53.56	$ 26.78	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$668.58	$1,236.00				
DPI Teleconnect.	704-Q88-8437	1FR + 2 Free Features	$ 1,335.76	$ 1,335.76	$ -	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,015.85	$ 1,269.82	$ 253.97	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$433.27	$649.90	$ 216.63	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,055.77	$1,055.77	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,485.95	$1,485.95	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$545.73	$545.73	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$854.56	$854.56	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,289.85	$1,289.85	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$481.29	$481.29	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$668.08	$668.08	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,409.78	$1,409.78	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$460.95	$460.95	$ -	7/20/2005	9/20/2005	

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stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$590.14	$590.14	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,320.30	$1,320.30	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$324.84	$324.84	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$498.61	$498.61	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,471.39	$1,471.39	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$ 17,449.79	$ 17,920.39				
			$ 126,976.20	$ 386,594.86	$ 196,405.06			
		As of 9/3	$ 75,412.40	$ 1,862.24				
			Given	Requested	Denied			
		2003 SSCW	420.24	$ 420.24	$ -			
		2004 SSCW	$ -	$ 1,874.60	$ 1,874.60			
		2004 LCCW	$ 58,044.58	$ 190,981.97	$ 132,937.39			
		2003 1FR+2FF	523.31	$ 523.31	$ -			
		2004 1FR+2FF	$ 29,247.59	$ 29,247.59	$ -			
		2005 1FR+2FF	$ 17,449.79	$ 17,920.39	$ 470.60			
		2005 LCCW	$ 15,484.72	$ 78,131.00	$ 62,646.28			
		2005 SCCW	$ 668.58	$ 1,236.00	$ 567.42			

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENIED	Rec'd by BST	Sent to Bst	Adj Applied BP						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 158.95	$ 158.95	$ -	9/3/2004	12/21/2004	5/9/2005						
		Oct-03												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 144.20	$ 144.20	$ -	9/3/2004	12/21/2004	5/9/2005						
		Nov-03												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 119.48	$ 119.48	$ -	9/3/2004	12/21/2004	5/9/2005				$ 478.24		
		Dec-03												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 308.90	$ 308.86	$ -	9/3/2004	12/21/2004	5/9/2005						
		Jan-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 304.88	$ 304.88	$ -	9/3/2004	12/21/2004	5/9/2005						
		Feb-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 230.80	$ 230.80	$ -	9/3/2004	12/21/2004	5/9/2005						
		Apr-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 148.32	$ 148.32	$ -	9/3/2004	12/21/2004	5/9/2005						
		May-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 98.88	$ 98.88	$ -	9/3/2004	12/21/2004	5/9/2005						
		Jun-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 188.72	$ 188.72	$ -	9/3/2004	12/21/2004	5/9/2005						
		Jul-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 183.40	$ 183.40	$ -	9/3/2004	12/21/2004	5/9/2005						
		Aug-04						$ 1,883.34	$ 1,912.34	$ 1,443.00	$ 1,443.00	$ 5,112.00		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 6,775.08	$ 17,450.01	$ 6,775.08	9/3/2004	4/1/2005	4/8/2005						
		Jan-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 14,732.59	$ 36,964.41	$ 39,231.59	9/3/2004	4/1/2005	4/8/2005						
		Feb-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,157.60	$ 38,645.73	$ 30,388.13	9/3/2004	4/1/2005	4/8/2005						
		Mar-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,024.70	$ 21,618.77	$ 13,493.67	9/3/2004	4/1/2005	4/8/2005						
		Apr-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,866.80	$ 17,388.86	$ 9,511.77	9/3/2004	4/1/2005	4/8/2005						
		May-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,327.99	$ 9,311.94	$ 7,883.93	9/3/2004	4/1/2005	4/8/2005						
		Jun-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,068.53	$ 9,470.38	$ 7,393.43	9/3/2004	4/1/2005	4/8/2005						
		Jul-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,184.21	$ 10,330.41	$ 5,184.38	9/3/2004	4/1/2005	4/8/2005						
		Aug-04						$ 12,964.10	$ 188,324.31					
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,402.20	$ 8,818.28	$ 5,515.79	1/5/2005	4/1/2005	4/8/2005						
		Sep-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,988.56	$ 9,376.35	$ 7,109.39	1/5/2005	4/1/2005	4/8/2005						
		Oct-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 863.10	$ 8,234.14	$ 7,370.78	1/5/2005	4/1/2005	4/8/2005						
		Nov-04												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,014.42	$ 9,224.42	$ 8,210.00	1/5/2005	4/1/2005	4/8/2005						
		Dec-04											$ 38,044.54	$ 180,991.97
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,089.20	$ 9,102.34	$ 8,012.19	3/1/2005	4/1/2005	4/8/2005						
		Jan-05												
DPI Teleconnect	704-Q88-8437	IFR + 2 Fire Features	$ 85.84	$ 85.84	$ -	9/3/2004	4/1/2005	4/8/2005						
		Nov-03												
DPI Teleconnect	704-Q88-8437	IFR + 2 Fire Features	$ 438.37	$ 438.37	$ -	9/3/2004	4/1/2005	4/8/2005						

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CLEC NAME	BAN/ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENIED	Rec'd by BST	sent to BST	Applied BY							
		Dec-03													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 1,401.21	$ 1,401.21	$ -	9/3/2004	4/4/2005	4/8/2005							
		Jan-04												$ 523.31	
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 2,845.29	$ 2,845.29	$ -	9/3/2004	4/4/2005	4/8/2005							
		Feb-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 3,888.36	$ 3,888.36	$ -	9/3/2004	4/4/2005	4/8/2005							
		Mar-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 4,409.49	$ 4,409.49	$ -	9/3/2004	4/4/2005	4/8/2005							
		Apr-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 2,411.87	$ 2,411.87	$ -	9/3/2004	4/4/2005	4/8/2005							
		May-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 1,744.87	$ 1,744.87	$ -	9/3/2004	4/4/2005	4/8/2005							
		Jun-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 1,831.88	$ 1,831.88	$ -	9/3/2004	4/4/2005	4/8/2005*							
		Jul-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 1,888.11	$ 1,888.11	$ -	9/3/2004	4/4/2005	4/8/2005*							
		Aug-04						$ 28,896.09	$ 28,896.09						
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 2,211.87	$ 2,211.87	$ -	2/24/2005	4/4/2005	4/8/2005							
		Sep-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 2,384.87	$ 2,384.87	$ -	2/24/2005	4/4/2005	4/8/2005							
		Oct-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 1,330.98	$ 1,330.98	$ -	2/24/2005	4/4/2005	4/8/2005*							
		Nov-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 451.86	$ 451.86	$ -	2/24/2005	4/4/2005	4/8/2005*							
		Dec-04													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 1,328.92	$ 1,328.92	$ -	2/24/2005	4/4/2005	4/8/2005*							
		Jan-05													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 998.83	$ 998.83	$ -	2/24/2005	4/4/2005	4/8/2005							
		Feb-05													$ 29,217.88
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 977.18	$ 977.18	$ -	3/22/2006	4/5/2006	4/8/2006							
		Jan-06													
DPI Teleconnect	704-088-8437	IFR - 2 Free Features	$ 1,230.32	$ 1,230.32	$ -	3/22/2006	4/5/2006	4/8/2006							
		Jan-06												$ 2,207.50	
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 189.32	$ 189.32	$ -	11/8/2004	4/4/2005	4/8/2005							
		Sep-04													
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 83.86	$ 83.86	$ -	11/8/2004	4/4/2005	4/8/2005							
		Oct-04													
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 111.24	$ 111.24	$ -	11/8/2004	4/4/2005	4/8/2005							
		Nov-04													
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 78.78	$ 78.78	$ -	11/8/2004	4/4/2005	4/8/2005							
		Dec-04												$ 472.50	
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 98.58	$ 98.58	$ -	4/8/2005									
		Jan-05													
DPI Teleconnect	704-088-8437	Line Connection Waiver	$ 6,477.33	$ 11,008.32	$ 13,451.99	4/20/2005	7/18/2005	8/8/2005							
		Feb-05													
DPI Teleconnect	704-088-8437	Line Connection Waiver	$ 8,002.47	$ 17,008.39	$ 12,805.92	4/20/2005	7/18/2005	8/8/2005							
		Mar-05													
DPI Teleconnect	704-088-8437	Line Connection Waiver	$ 1,998.88	$ 10,032.98	$ 9,834.09	7/1/2005	9/28/2005								
		Apr-05													

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CLEC NAME	BAN/ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENIED	Rate St. Est	Bond To Bill	Adj Applied Bill
OPI Telecomnet	704-088-8437	Line Connection Waiver	$985.86	$7,849.06	$ 6,863.20	7/1/2005	9/16/2005	
		May-05						
OPI Telecomnet	704-088-8437	Line Connection Waiver	$625.78	$4,679.18	$ 4,053.41	7/20/2005	9/19/2005	
		Apr-05						
OPI Telecomnet	704-088-8437	Line Connection Waiver	$401.36	$4,013.64	$ 3,612.28	7/20/2005	9/19/2005	
		Jul-05						
OPI Telecomnet	704-088-8437	Line Connection Waiver	$1,004.07	$4,938.27	$ 3,232.31	7/19/2005	10/5/2005	
		Aug-05	$15,464.72	$18,131.00				
OPI Telecomnet	704-088-8437	Secondary Service Charge Waiver	$ 61.20	$ 133.56	$ 72.40	7/20/2005	7/18/2005	8/8/2005
		Feb-05						
OPI Telecomnet	704-088-8437	Secondary Service Charge Waiver	$ 81.48	$ 388.68	$ 285.20	7/20/2005	7/18/2005	8/8/2005
		Mar-05						
OPI Telecomnet	704-088-8437	Secondary Service Charge Waiver	$8.30	$98.82	$ 84.52	7/1/2005	9/16/2005	
		Apr-05						
OPI Telecomnet	704-088-8437	Secondary Service Charge Waiver	$239.40	$278.88	$ 41.28	7/1/2005	9/29/2005	
		May-05						
OPI Telecomnet	704-088-8437	Secondary Service Charge Waiver	$48.32	$96.64	$ 48.32	7/20/2005	9/20/2005	
		Jun-05						
OPI Telecomnet	704-088-8437	Secondary Service Charge Waiver	$48.32	$48.32	$ -	7/20/2005	9/20/2005	
		Jul-05						
OPI Telecomnet	704-088-8437	Secondary Service Charge Waiver	$28.78	$32.56	$ 70.78	9/15/2005	10/5/2005	
		Aug-05	$888.58	$1,274.09				
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$ 1,334.78	$ 1,334.78	$ -	9/20/2005	7/18/2005	8/8/2005
		Mar-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$ 1,016.65	$ 1,269.82	$ 253.17	9/20/2005	7/18/2005	8/8/2005
		May-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$433.33	$649.98	$ 216.65	7/1/2005	9/29/2005	
		Apr-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$1,056.77	$1,056.77	$ -	7/1/2005	9/16/2005	
		Apr-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$1,085.33	$1,085.33	$ -	7/1/2005	9/29/2005	
		Apr-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$846.73	$846.73	$ -	7/1/2005	9/29/2005	
		May-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$804.82	$804.82	$ -	7/1/2005	9/29/2005	
		May-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$1,269.85	$1,269.85	$ -	7/1/2005	9/19/2005	
		May-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$481.29	$481.29	$ -	9/20/2005	9/20/2005	
		Jun-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$884.08	$884.08	$ -	9/20/2005	9/20/2005	
		Jun-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$1,499.79	$1,499.79	$ -	9/20/2005	9/20/2005	
		Jun-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$498.93	$498.93	$ -	9/20/2005	9/20/2005	
		Jul-05						
OPI Telecomnet	704-088-8437	IFR - 2 Free Features	$694.14	$694.14	$ -	9/20/2005	9/20/2005	
		Jul-05						

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CLEC Name	Q ACCOUNT #	PRODUCTION NAME	CREDIT GIVEN	CREDIT REQ.	CREDIT DENIED	BAN	Inv Bill	Bank	Inv Num	Adj Applied BY
DPI Telecomm	704-088-8437	IFR - 2 Free Features	$1,328.70	$1,328.70	$ -		9/20/2005		9/20/2005	
[redacted]		Aug-05								
DPI Telecomm	704-088-8437	IFR - 2 Free Features	$324.64	$324.64	$ -		9/15/2005		10/3/2005	
[redacted]		Aug-05								
DPI Telecomm	704-088-8437	IFR - 2 Free Features	$498.81	$498.81	$ -		9/15/2005		10/3/2005	
[redacted]		Aug-05								
DPI Telecomm	704-088-8437	IFR - 2 Free Features	$1,471.34	$1,471.34	$ -		9/15/2005		10/3/2005	
[redacted]		Aug-05	$ 17,448.70	$ 17,120.30						
			$ 126,974.30	$ 308,584.10	$ 198,909.19					
		As of 9/9	$ 75,412.40	$ 174,782.35						

*Adjustments included in total amount are billed but no specific line items shown found.

	Given	Required	Denied
2003 SBCW	478.24	$ 478.24	$ -
2004 SSCW	$ 1,971.85	$ 1,974.19	$ -
2004 LCCW	$ 58,044.83	$ 110,881.97	$ 132,137.19
2003 IFR+2FF	373.24	$ 823.38	$ -
2004 IFR+2FF	$ 29,247.68	$ 29,247.68	$ -
2005 IFR+2FF	$ 17,448.70	$ 17,818.70	$ 470.00
2005 LCCW	$ 15,684.72	$ 78,131.80	$ 62,648.28
2005 SCCW	$ 888.58	$ 1,230.80	$ 587.72

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME		CREDIT REQ'D	Rec'd by BST
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$649.90	7/1/2005
stephwatson@lostkeytelecom.com			April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,055.77	7/1/2005
stephwatson@lostkeytelecom.com			April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,485.95	7/1/2005
stephwatson@lostkeytelecom.com			April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$545.73	7/1/2005
stephwatson@lostkeytelecom.com			May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$854.56	7/1/2005
stephwatson@lostkeytelecom.com			May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,289.85	7/1/2005
stephwatson@lostkeytelecom.com			May-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$10,532.95	7/1/2005
stephwatson@lostkeytelecom.com			April-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$7,549.08	7/1/2005
stephwatson@lostkeytelecom.com			May-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$370.80	7/1/2005
stephwatson@lostkeytelecom.com			April-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$86.52	7/1/2005
stephwatson@lostkeytelecom.com			May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$481.29	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$668.08	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,409.78	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$460.95	7/20/2005
stephwatson@lostkeytelecom.com			July-05		

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Item 1-21: 000141

CLEC NAME	Q ACCOUNT #	PROMOTION NAME		CREDIT REQ $	Rec'd by BST
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$590.14	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,320.30	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$6,879.10	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$4,013.64	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$90.64	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$45.32	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$432.84	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$498.61	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,471.39	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$4,336.28	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$53.56	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
				$ 47,173.03	

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Item 1-21: 000142

DOCKET NO. 050863-TP

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

RESPONSE TO REQUEST FOR PRODUCTION #3

INTERCONNECTION AGREEMENT BETWEEN BELLSOUTH TELECOMMUNICATIONS INC. AND DPI-TELECONNECT, LLC

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2.2 The Parties agree that by no earlier than two hundred seventy (270) days and no later than one hundred and eighty (180) days prior to the expiration of this Agreement, they shall commence negotiations for a new agreement to be effective beginning on the expiration date of this Agreement (Subsequent Agreement).

2.3 If, within one hundred and thirty-five (135) days of commencing the negotiation referred to in Section 2.2 above, the Parties are unable to negotiate new terms, conditions and prices for a Subsequent Agreement, either Party may petition the Commission to establish appropriate terms, conditions and prices for the Subsequent Agreement pursuant to 47 U.S.C. 252.

2.4 If, as of the expiration of this Agreement, a Subsequent Agreement has not been executed by the Parties, this Agreement shall terminate. Upon termination of this Agreement, BellSouth shall continue to offer services to DPI pursuant to the terms, conditions and rates set forth in BellSouth's then current standard interconnection agreement. In the event that BellSouth's standard interconnection agreement becomes effective as between the Parties, the Parties may continue to negotiate a Subsequent Agreement or arbitrate disputed issues to reach a Subsequent Agreement as set forth in Section 2.3 above, and the terms of such Subsequent Agreement shall be effective as of the effective date as stated in the Subsequent Agreement.

3. Operational Support Systems

DPI shall pay charges for Operational Support Systems (OSS) as set forth in this Agreement.

4. Parity

When DPI purchases Telecommunications Services from BellSouth pursuant to Attachment 1 of this Agreement for the purposes of resale to End Users, such services shall be equal in quality, subject to the same conditions, and provided within the same provisioning time intervals that BellSouth provides to its Affiliates, subsidiaries and End Users. To the extent technically feasible, the quality of a Network Element, as well as the quality of the access to such Network Element provided by BellSouth to DPI shall be at least equal in quality to that which BellSouth provides to itself, its Affiliates or any other Telecommunications carrier. The quality of the interconnection between the network of BellSouth and the network of DPI shall be at a level that is equal to that which BellSouth provides itself, a subsidiary, an Affiliate, or any other party. The interconnection facilities shall be designed to meet the same technical criteria and service standards that are used within BellSouth's network and shall extend to a consideration of service quality as perceived by BellSouth's End Users and service quality as perceived by DPI.

5. White Pages Listings

5.1 BellSouth shall provide DPI and its customers access to white pages directory listings under the following terms:

EXCLUSIONS AND LIMITATIONS ON SERVICES AVAILABLE FOR RESALE (Note 3)

	Type of Service	AL		FL		GA		KY		LA		MS		NC		SC		TN	
		Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount
1	Grandfathered Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2	Promotions - > 90 Days(Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3	Promotions - ≤ 90 Days (Note 2)	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
4	Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
5	911/E911 Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
6	N11 Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes
7	MemoryCall® Service	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
8	Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
9	Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
10	Non-RecurCharges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
11	End User Line Chg-Number Portability	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
12	Public Telephone Access Svc(PTAS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
13	Inside Wire Maint Service Plan	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No

Applicable Notes:

1. **Grandfathered services** can be resold only to existing subscribers of the grandfathered service.
2. Where available for resale, **promotions** will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly.
3. Some of BellSouth's local exchange and toll telecommunications services are not available in certain central offices and areas.

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DOCKET NO. 050863-TP

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

RESPONSE TO REQUEST FOR PRODUCTION #4

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.18 (DELETED) (D)

A13.19 TouchStar® Service

A13.19.1 Applications

A. TouchStar® service is a group of central office call management features offered in addition to basic telephone service. TouchStar® service consists of the following features:

A13.19.2 Definitions of Feature Offerings

A. Call Return

(1)

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS[1] (N)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

A. Call Return (Cont'd)

Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. In some locations, the date and time of receipt of the call will also be provided. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Call Return must be purchased with Repeat Dialing.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back to the Call Return customer.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call is from a RingMaster® service customer, the telephone number transmitted and available for voice-back will be the main Directory Number rather than any dependent RingMaster® service number.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless the telephone numbers are TN identified within the group.

This feature is available, facilities permitting, to residence and business customers as follows: a) monthly subscription, or b) per activation/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each activation. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each activation. Access to the usage option can be restricted at the customer's request at no charge.

B. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS[1] (N)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

B. Repeat Dialing (Cont'd)

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

This feature is available, facilities permitting, to residence and business customers as follows: a) monthly subscription, or b) per activation/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each activation. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each activation. Access to the usage option can be restricted at the customer's request at no charge.

C. Call Selector

Call Selector provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting in A13.9.1.A.3 of this Tariff and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

D. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS (T)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

E. Call Block

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. ***Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.*** (T)

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office or Annoyance Call Center for further action. The customer is not provided the traced number. At the customer's request, the Company will provide assistance and support. If the customer pursues with law enforcement, the Company will provide the call tracing information to law enforcement.

Only calls from within the same TouchStar® service capable area are traceable using Call Tracing.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

Call Tracing is available to residence and business customers as follows: (a) monthly subscription, or (b) per activation/occasion. If the customer elects to subscribe to Call Tracing on a monthly basis, unlimited access to the feature is provided with no additional charge for each activation. Where facilities permit, any customer may utilize Call Tracing on a non-subscription basis with a per occasion charge for each successful activation of the feature.

Subject to the availability of facilities, access to usage based Call Tracing can be restricted at the customer's request at no charge.

G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS[1] (N)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

G. Caller ID - Basic (Number Delivery) (Cont'd)

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances, where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group unless, facilities permitting, the line is Telephone Number (TN) identified within the group.

Calling number information via Caller ID - Basic is not available on operator handled calls.

H. Caller ID - Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller ID - Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Deluxe customer.

Caller ID - Deluxe also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Rejection regardless of the current state of the ACR customer's line (e.g., off hook or idle).

Subsequent to establishment of Caller ID - Deluxe, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS (T)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

H. Caller ID - Deluxe (Name and Number Delivery) (Cont'd)

Any customer subscribing to Caller ID - Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

(DELETED) (D)

If the incoming call is from a caller who subscribes to RingMaster® service, the name and number transmitted will always be the main directory listing information rather than the RingMaster® service listed name and number.

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

I. Calling Number Delivery Blocking - Permanent

This feature enables certain customers as described in A13.19.3.A.11. to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery - Permanent, the Directory Number and/or Directory Name will be delivered.

J. Calling Number Delivery Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

K. Call Tracking - Bulk Calling Line Identification (BCLID)

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming telephone calls.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS[1] (N)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

K. Call Tracking - Bulk Calling Line Identification (BCLID) (Cont'd)

Information is transmitted to the Call Tracking customer over a separate channel which is required for feature operation. Calling and called Directory Numbers (DN), time of day the call was received, busy-idle status of the called line, and the calling line type (individual or group) are delivered to the customer. This information should be received by the customer's CPE shortly after reception of the incoming call.

Any customer subscribing to Call Tracking will be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group.

If the incoming call is from a customer who subscribes to RingMaster® service, the telephone number transmitted will always be the main number rather than the RingMaster® service number.

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

L. (Obsoleted, See Section A113.)

M. Anonymous Call Rejection

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Rejection is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Rejection regardless of the current state of the ACR customer's line (e.g., off hook or idle).

A service order is required to establish or discontinue Anonymous Call Rejection. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When the Enhanced Caller ID customer's line is not in use the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

If the incoming call is from a caller who subscribes to RingMaster® service, the name and number transmitted will always be the main directory listing information rather than the RingMaster® service listed name and number.

If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstanaces where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

Any customer subscribing to Enhanced Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liabiliity and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Enhanced Caller ID also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently be terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by the ACR regardless of the current state of the called party's line (e.g., off hook or idle). (M)

Material appearing on this page previously appeared on page(s) 50 of this section.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar® Service (Cont'd) (T)

A13.19.2 Definitions of Feature Offerings (Cont'd)

O. Enhanced Caller ID (With Call Management)

This feature is only available to business customers where facilities permit. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options.

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. All terms and conditions, including rates, for this feature are as described in A13.9 of this Tariff. This feature must be ordered separate from Enhanced Caller ID with Call Management.

Call disposition options provided with Enhanced Caller ID with Call Management include:

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein

P. BusyConnect

BusyConnect is an optional network feature which will be available in central offices where facilities are available on a usage basis. Presubscription will not be required and billing will be incurred on a per use basis.

BusyConnect enables callers to retry a busy line on demand. When a caller receives a busy condition, the service will automatically play an announcement offering the caller the option of having the service complete the call when the called line becomes available. If the caller activates BusyConnect service, the status of the called party's line will be monitored for thirty minutes and the call completed when the line is available.

BusyConnect service is available, facilities permitting, to residence and business customers on a per activation/occasion basis. The service may be utilized on a non-subscription basis with a per occasion charge for each activation, whether the call is completed or not. Access to the usage option can be restricted at the customer's request at no charge. (USOC BRD in A13.19.4).

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar® Service (Cont'd) (T)

A13.19.3 Regulations and Limitations of Service

A. The following limitations apply:

1. TouchStar® service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar® service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar® service capable offices.

2. TouchStar® service features are available to single and multi-line residence and business customers unless otherwise specified following. TouchStar® services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect® service will not work with rotary dial in most offices. Caller ID - Basic and Caller ID - Deluxe are available for single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID-Basic, Caller ID-Deluxe, and Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements but it is available for PBX and multi-line business customer. Neither Caller ID-Basic, Caller ID-Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management nor Call Tracking (BCLID) can be provisioned for customers with the following service arrangements: Basic 911, FX, FCO, DPA or Dual Service. Privacy Director® service is only available to single and multi-line residence customers. (T)

3. TouchStar® service basic features, including Calling Number Delivery Blocking, cannot be provisioned or utilized on Toll Terminals and Trunks except as specifically noted in 14. following.

4. Appropriate service charges apply except during Company designated periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID Basic to Caller ID Deluxe, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID Deluxe to Enhanced Caller ID or Enhanced Caller ID with Call Management; and, upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity.

® Registered Service Mark of BellSouth Intellectual Property Corporation

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 Regulations and Limitations of Service (Cont'd)

A. The following limitations apply: (Cont'd)

5. Subscribers to Prestige Communications Service, I and II must have Touch-Tone in order to subscribe to TouchStar service.
6. The Company will deliver all numbers/names, subject to blocking and technical limitations, including telephone numbers/names associated with Non-Published Listing Service as described in Section A6. of this Tariff.
7. Telephone numbers/names transmitted via Caller ID - Basic, Caller ID - Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking are intended solely for the use of the subscriber. Resale of this information is prohibited by this Tariff.
8. Calling Number Delivery Blocking - Permanent is available upon request, at no charge, to the following entities (including lines located at the residences of their employees or volunteers over which the business of the agency is conducted): (a) established shelters of private, non-profit and publicly funded domestic violence intervention agencies; and (b) federal, state, and local law enforcement agency offices.
9. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.
10. Calling party information is not available on operator handled calls via Caller ID - Basic, Caller ID - Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking.
11. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1 of this Tariff.
12. TouchStar service can be suspended as specified in A2.3.16 of this Tariff. During the period of suspension, no recurring charge applies.
13. Per activation Call Return, Per Activation Repeat Dialing, Denial of Per Activation Call Return and Denial of Per Activation Repeat Dialing are available to the following types of service where facilities permit: single line residence, multi-line residence, single line business, multi-line business and PBX Trunks.

A13.19.4 Rates and Charges

A. Residence (T)

(1) Call Return

	Monthly Rate	USOC
(a) Per line[1]	$6.00	NSS

Note 1: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

A. Residence (Cont'd)

(1) Call Return (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	
(b) Per activation[1]	$ .90	$-	NA	(R)
(c) Denial of Per Activation[1]	-	-	BCR	
(2) Repeat Dialing				
(a) Per line[2]	-	5.00	NSQ	
(b) Per Activation[1]	.90	-	NA	
(c) Denial of Per Activation[1]	-	-	BRD	
(3) Call Selector				
(a) Per line	-	5.00	NSK	
(4) Preferred Call Forwarding				
(a) Per line	-	5.00	NCE	
(5) Call Block				
(a) Per line	-	5.00	NSY	
(6) Call Tracing				
(a) Per line	-	5.00	NST	
(b) Per Successful Trace[1] (non-subscription)	3.50	-	NA	
(c) Denial of Per Activation[1]	-	-	HBG	
(7) Caller ID - Basic				
(a) Per line	-	8.00	NSD	
(8) Caller ID - Deluxe (with ACR)				
(a) Per line	-	9.00	NXMCR	

Note 1: These features are available to the following types of service where facilities permit: single line residence, multi-line residence, and PBX trunks.

Note 2: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

A. Residence (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	
(9) Caller ID - Deluxe (Without ACR)				
(a) Per line for Multi-Line Hunt Group arrangements	$-	$9.00	NXMMN	
(10) Calling Number Delivery Blocking - Permanent[1]				
(a) Per line	-	-	NOB	
(11) Calling Number Delivery Blocking - Per Call				
(a) Per activation	-	-	NA	
(12) Anonymous Call Rejection[2]				
(a) Per line	-	4.00	HBY	
(13) BusyConnect				
(a) Per activation[3,4]	.90	-	NA	

B. Business

(1) Call Return				
(a) Per line[5]	-	6.50	NSS	
(b) Per activation[3]	.90	-	NA	(R)
(c) Denial of Per Activation[3]	-	-	BCR	
(2) Repeat Dialing				
(a) Per line[5]	-	6.50	NSQ	
(b) Per activation[3]	.90	-	NA	
(c) Denial of Per Activation[3]	-	-	BRD	

Note 1: This feature is only offered to certain customers as per A13.19.3.A.

Note 2: The nonrecurring charge (Secondary Service Charge) for connection of this feature will be waived for the first 90 days of service availability in each area as conversions occur.

Note 3: These features are available to the following types of service where facilities permit: single line business, multi-line business and PBX trunks.

Note 4: Denial of per activation of BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 5: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

B. Business (Cont'd) (T)

(3) Call Selector

	Nonrecurring Charge	Monthly Rate	USOC
(a) Per line	$-	$6.50	NSK
(4) Preferred Call Forwarding			
(a) Per line	-	6.00	NCE
(5) Call Block			
(a) Per line	-	6.50	NSY
(6) Call Tracing			
(a) Per line	-	6.50	NST
(b) Per Successful Trace (non-subscription)[1]	3.50	-	NA
(c) Denial of Per Activation[1]	-	-	HBG
(7) Caller ID - Basic			
(a) Per line	-	11.00	NSD
(8) Caller ID - Deluxe (with ACR)			
(a) Per line	-	11.00	NXMCR
(9) Caller ID - Deluxe (Without ACR)			
(a) Per line for Multi-Line Hunt Group arrangements	-	11.00	NXMMN
(10) Calling Number Delivery Blocking – Permanent[2]			
(a) Per line	-	-	NOB

Note 1: These features are available to the following types of service where facilities permit: single line business, multi-line business and PBX trunks.

Note 2: This feature is only offered to certain customers as per A13.19.3.A. preceding.

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

DOCKET NO. 050863-TP

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

RESPONSE TO REQUESTS FOR PRODUCTION #5 & #8

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Accrual Basis

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Account QuickReport
All Transactions

Accounts Receivable
BellSouth
Promotional
DPI Teleconnect

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
A	Invoice	10/08/2005	TF-AL-205-20051008	BellSouth	544.08	0.00	544.08
F	Invoice	10/08/2003	SS-FL-561-20031008	BellSouth	7.82	7.82	0.00
F	Invoice	10/08/2003	SS-FL-904-20031008	BellSouth	125.12	125.12	0.00
F	Invoice	11/08/2003	SS-FL-904-20031108	BellSouth	86.02	86.02	0.00
F	Invoice	11/08/2003	TF-FL-561-20031108	BellSouth	21.02	21.02	0.00
F	Invoice	11/08/2003	TF-FL-904-20031108	BellSouth	105.10	105.10	0.00
F	Invoice	12/08/2003	SS-FL-561-20031208	BellSouth	7.82	7.82	0.00
F	Invoice	12/08/2003	SS-FL-904-20031208	BellSouth	54.74	54.74	0.00
F	Invoice	12/08/2003	TF-FL-305-20031208	BellSouth	10.51	10.51	0.00
F	Invoice	12/08/2003	TF-FL-561-20031208	BellSouth	63.06	63.06	0.00
F	Invoice	12/08/2003	TF-FL-904-20031208	BellSouth	188.79	188.79	0.00
F	Invoice	01/08/2004	LC-FL-561-20040108	BellSouth	723.86	361.93	361.93
F	Invoice	01/08/2004	LC-FL-904-20040108	BellSouth	5,193.50	2,908.36	2,285.14
F	Invoice	01/08/2004	SS-FL-561-20040108	BellSouth	7.82	7.82	0.00
F	Invoice	01/08/2004	SS-FL-904-20040108	BellSouth	117.30	117.30	0.00
F	Invoice	01/08/2004	TF-FL-561-20040108	BellSouth	115.61	115.61	0.00
F	Invoice	01/08/2004	TF-FL-904-20040108	BellSouth	514.21	514.21	0.00
F	Invoice	02/08/2004	LC-FL-561-20040208	BellSouth	1,527.28	1,527.28	0.00
F	Invoice	02/08/2004	LC-FL-904-20040208	BellSouth	15,360.18	9,062.49	6,297.69
F	Invoice	02/08/2004	LC-FL-305-20040208	BellSouth	0.00	0.00	0.00
F	Invoice	02/08/2004	SS-FL-561-20040208	BellSouth	23.46	23.46	0.00
F	Invoice	02/08/2004	SS-FL-904-20040208	BellSouth	156.40	156.40	0.00
F	Invoice	02/08/2004	TF-FL-561-20040208	BellSouth	163.50	163.50	0.00
F	Invoice	02/08/2004	TF-FL-904-20040208	BellSouth	1,284.68	1,284.68	0.00
F	Invoice	03/08/2004	LC-FL-561-20040308	BellSouth	1,773.78	1,011.05	762.73
F	Invoice	03/08/2004	LC-FL-904-20040308	BellSouth	15,980.34	10,706.83	5,273.51
F	Invoice	03/08/2004	LC-FL-305-20040308	BellSouth	0.00	0.00	0.00
F	Invoice	03/08/2004	SS-FL-561-20040308	BellSouth	23.46	23.46	23.46
F	Invoice	03/08/2004	SS-FL-904-20040308	BellSouth	187.68	187.68	187.68
F	Invoice	03/08/2004	TF-FL-561-20040308	BellSouth	260.08	260.08	0.00
F	Invoice	03/08/2004	TF-FL-904-20040308	BellSouth	2,049.20	2,049.20	0.00
F	Invoice	04/08/2004	LC-FL-305-20040408	BellSouth	0.00	0.00	0.00
F	Invoice	04/08/2004	LC-FL-561-20040408	BellSouth	1,998.18	1,138.96	859.22
F	Invoice	04/08/2004	LC-FL-904-20040408	BellSouth	11,689.88	5,143.55	6,546.33
F	Invoice	04/08/2004	SS-FL-561-20040408	BellSouth	31.28	31.28	0.00
F	Invoice	04/08/2004	SS-FL-904-20040408	BellSouth	203.32	203.32	0.00
F	Invoice	04/08/2004	TF-FL-561-20040408	BellSouth	369.08	369.08	0.00

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Account QuickReport

All Transactions

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
F	Invoice	04/08/2004	TF-FL-904-20040408	BellSouth	2,681.40	2,681.40	0.00
F	Invoice	05/08/2004	LC-FL-305-20040508	BellSouth	31.96	31.96	0.00
F	Invoice	05/08/2004	LC-FL-561-20040508	BellSouth	1,341.64	536.66	804.98
F	Invoice	05/08/2004	LC-FL-904-20040508	BellSouth	6,729.62	3,364.81	3,364.81
F	Invoice	05/08/2004	SS-FL-561-20040508	BellSouth	15.64	15.64	0.00
F	Invoice	05/08/2004	SS-FL-904-20040508	BellSouth	156.40	156.40	0.00
F	Invoice	05/08/2004	TF-FL-305-20040508	BellSouth	10.90	10.90	0.00
F	Invoice	05/08/2004	TF-FL-561-20040508	BellSouth	163.50	163.50	0.00
F	Invoice	05/08/2004	TF-FL-904-20040508	BellSouth	959.20	959.20	0.00
F	Invoice	06/08/2004	LC-FL-561-20040608	BellSouth	742.22	244.93	497.29
F	Invoice	06/08/2004	LC-FL-904-20040608	BellSouth	4,709.68	2,543.23	2,166.45
F	Invoice	06/08/2004	SS-FL-561-20040608	BellSouth	23.46	23.46	0.00
F	Invoice	06/08/2004	SS-FL-904-20040608	BellSouth	132.94	132.94	0.00
F	Invoice	06/08/2004	TF-FL-305-20040608	BellSouth	10.90	10.90	0.00
F	Invoice	06/08/2004	TF-FL-561-20040608	BellSouth	130.80	130.80	0.00
F	Invoice	06/08/2004	TF-FL-904-20040608	BellSouth	850.20	850.20	0.00
F	Invoice	07/08/2004	SS-FL-561-20040708	BellSouth	7.82	7.82	0.00
F	Invoice	07/08/2004	SS-FL-904-20040708	BellSouth	258.06	258.06	0.00
F	Invoice	07/08/2004	LC-FL-561-20040708	BellSouth	869.38	573.79	295.59
F	Invoice	07/08/2004	LC-FL-904-20040708	BellSouth	4,271.08	640.66	3,630.42
F	Invoice	07/08/2004	TF-FL-305-20040708	BellSouth	10.90	10.90	0.00
F	Invoice	07/08/2004	TF-FL-561-20040708	BellSouth	218.00	218.00	0.00
F	Invoice	07/08/2004	TF-FL-904-20040708	BellSouth	784.80	784.80	0.00
F	Invoice	08/08/2004	SS-FL-561-20040808	BellSouth	23.46	23.46	0.00
F	Invoice	08/08/2004	SS-FL-904-20040808	BellSouth	281.52	281.52	0.00
F	Invoice	08/08/2004	LC-FL-305-20040808	BellSouth	39.78	0.00	39.78
F	Invoice	08/08/2004	LC-FL-561-20040808	BellSouth	620.84	130.38	490.46
F	Invoice	08/08/2004	LC-FL-904-20040808	BellSouth	4,285.70	642.86	3,642.84
F	Invoice	08/08/2004	TF-FL-305-20040808	BellSouth	11.73	11.73	0.00
F	Invoice	08/08/2004	TF-FL-561-20040808	BellSouth	211.14	211.14	0.00
F	Invoice	08/08/2004	TF-FL-904-20040808	BellSouth	832.83	832.83	0.00
F	Invoice	09/08/2004	LC-FL-561-20040908	BellSouth	541.28	541.28	0.00
F	Invoice	09/08/2004	LC-FL-904-20040908	BellSouth	3,072.24	1,536.12	1,536.12
F	Invoice	09/08/2004	SS-FL-561-20040908	BellSouth	15.64	15.64	0.00
F	Invoice	09/08/2004	SS-FL-904-20040908	BellSouth	86.02	86.02	0.00
F	Invoice	09/08/2004	TF-FL-305-20040908	BellSouth	11.73	11.73	0.00
F	Invoice	09/08/2004	TF-FL-561-20040908	BellSouth	211.14	211.14	0.00

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Accrual Basis

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Account QuickReport
All Transactions

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
F	Invoice	09/08/2004	TF-FL-904-20040908	BellSouth	645.15	645.15	0.00
F	Invoice	10/08/2004	LC-FL-305-20041008	BellSouth	39.78	0.00	39.78
F	Invoice	10/08/2004	LC-FL-561-20041008	BellSouth	421.94	281.01	140.93
F	Invoice	10/08/2004	LC-FL-904-20041008	BellSouth	3,788.96	757.79	3,031.17
F	Invoice	10/08/2004	SS-FL-561-20041008	BellSouth	15.64	15.64	0.00
F	Invoice	10/08/2004	TF-FL-561-20041008	BellSouth	152.49	152.49	0.00
F	Invoice	10/08/2004	TF-FL-904-20041008	BellSouth	621.69	621.69	0.00
F	Invoice	11/08/2004	LC-FL-561-20041108	BellSouth	907.12	0.00	907.12
F	Invoice	11/08/2004	LC-FL-904-20041108	BellSouth	4,275.50	0.00	4,275.50
F	Invoice	11/08/2004	SS-FL-561-20041108	BellSouth	31.28	31.28	0.00
F	Invoice	11/08/2004	SS-FL-904-20041108	BellSouth	70.38	70.38	0.00
F	Invoice	11/08/2004	TF-FL-561-20041108	BellSouth	129.03	129.03	0.00
F	Invoice	11/08/2004	TF-FL-904-20041108	BellSouth	621.69	621.69	0.00
F	Invoice	12/08/2004	LC-FL-305-20041208	BellSouth	79.56	0.00	79.56
F	Invoice	12/08/2004	LC-FL-561-20041208	BellSouth	596.70	0.00	596.70
F	Invoice	12/08/2004	SS-FL-561-20041208	BellSouth	23.46	0.00	23.46
F	Invoice	12/08/2004	SS-FL-904-20041208	BellSouth	70.38	0.00	70.38
F	Invoice	12/08/2004	TF-FL-561-20041208	BellSouth	93.84	93.84	0.00
F	Invoice	12/08/2004	TF-FL-904-20041208	BellSouth	563.04	563.04	0.00
F	Invoice	01/08/2005	LC-FL-561-20050108	BellSouth	581.06	290.53	290.53
F	Invoice	01/08/2005	LC-FL-904-20050108	BellSouth	2,753.32	0.00	2,753.32
F	Invoice	01/08/2005	SS-FL-904-20050108	BellSouth	62.56	15.64	46.92
F	Invoice	01/08/2005	TF-FL-561-20050108	BellSouth	93.84	93.84	0.00
F	Invoice	01/08/2005	TF-FL-904-20050108	BellSouth	410.55	410.55	0.00
F	Invoice	02/08/2005	LC-FL-305-20050208	BellSouth	39.78	0.00	39.78
F	Invoice	02/08/2005	LC-FL-561-20050208	BellSouth	517.14	517.14	0.00
F	Invoice	02/08/2005	LC-FL-904-20050208	BellSouth	4,313.24	718.87	3,594.37
F	Invoice	02/08/2005	SS-FL-561-20050208	BellSouth	15.64	0.00	7.82
F	Invoice	02/08/2005	SS-FL-904-20050208	BellSouth	86.02	0.00	43.01
F	Invoice	02/08/2005	TF-FL-561-20050208	BellSouth	117.30	0.00	117.30
F	Invoice	02/08/2005	TF-FL-904-20050208	BellSouth	551.31	0.00	551.31
F	Invoice	02/08/2005	5D-FL-904-20050208	BellSouth	5.00	0.00	5.00
F	Invoice	03/08/2005	LC-FL-305-20050308	BellSouth	39.78	0.00	39.78
F	Invoice	03/08/2005	LC-FL-561-20050308	BellSouth	524.96	0.00	524.96
F	Invoice	03/08/2005	LC-FL-904-20050308	BellSouth	2,823.02	403.29	2,419.73
F	Invoice	03/08/2005	SS-FL-561-20050308	BellSouth	15.64	0.00	15.64
F	Invoice	03/08/2005	SS-FL-904-20050308	BellSouth	101.66	0.00	101.66

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	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
F	Invoice	03/08/2005	TF-FL-561-20050308	BellSouth	117.30	117.30	0.00
F	Invoice	03/08/2005	TF-FL-904-20050308	BellSouth	633.42	633.42	0.00
F	Invoice	03/08/2005	SD-FL-904-20050308	BellSouth	5.00	0.00	5.00
F	Invoice	04/08/2005	LC-FL-561-20050408	BellSouth	381.48	0.00	381.48
F	Invoice	04/08/2005	LC-FL-904-20050408	BellSouth	2,500.70	0.00	2,500.70
F	Invoice	04/08/2005	SS-FL-561-20050408	BellSouth	39.10	0.00	39.10
F	Invoice	04/08/2005	SS-FL-904-20050408	BellSouth	258.06	0.00	258.06
F	Invoice	04/08/2005	TF-FL-561-20050408	BellSouth	75.08	0.00	75.08
F	Invoice	04/08/2005	TF-FL-904-20050408	BellSouth	459.03	0.00	459.03
F	Invoice	05/08/2005	LC-FL-561-20050508	BellSouth	326.06	0.00	326.06
F	Invoice	05/08/2005	LC-FL-904-20050508	BellSouth	1,909.44	0.00	1,909.44
F	Invoice	05/08/2005	SS-FL-561-20050508	BellSouth	23.46	0.00	23.46
F	Invoice	05/08/2005	SS-FL-904-20050508	BellSouth	70.38	0.00	70.38
F	Invoice	05/08/2005	TF-FL-561-20050508	BellSouth	73.50999	0.00	73.50999
F	Invoice	05/08/2005	TF-FL-904-20050508	BellSouth	398.02	0.00	398.02
F	Invoice	06/08/2005	LC-FL-305-20050608	BellSouth	39.78	0.00	39.78
F	Invoice	06/08/2005	LC-FL-561-20050608	BellSouth	517.14	0.00	517.14
F	Invoice	06/08/2005	LC-FL-904-20050608	BellSouth	1,480.36	0.00	1,480.36
F	Invoice	06/08/2005	SS-FL-561-20050608	BellSouth	7.82	0.00	7.82
F	Invoice	06/08/2005	SS-FL-904-20050608	BellSouth	39.10	0.00	39.10
F	Invoice	06/08/2005	TF-FL-561-20050608	BellSouth	58.65	0.00	58.65
F	Invoice	06/08/2005	TF-FL-904-20050608	BellSouth	312.41	0.00	312.41
F	Invoice	07/08/2006	LC-FL-305-20050708	BellSouth	31.96	0.00	31.96
F	Invoice	07/08/2005	LC-FL-561-20050708	BellSouth	319.60	0.00	319.60
F	Invoice	07/08/2005	LC-FL-904-20050708	BellSouth	1,414.06	0.00	1,414.06
F	Invoice	07/08/2005	SS-FL-904-20050708	BellSouth	7.82	0.00	7.82
F	Invoice	07/08/2005	TF-FL-561-20050708	BellSouth	23.46	0.00	23.46
F	Invoice	07/08/2005	TF-FL-561-20050708	BellSouth	11.73	0.00	11.73
F	Invoice	07/08/2005	TF-FL-561-20050708	BellSouth	23.46	0.00	23.46
F	Invoice	07/08/2005	TF-FL-904-20050708	BellSouth	58.65	0.00	58.65
F	Invoice	07/08/2005	TF-FL-904-20050708	BellSouth	23.46	0.00	23.46
F	Invoice	07/08/2005	TF-FL-904-20050708	BellSouth	125.90	0.00	125.90
F	Invoice	08/08/2005	LC-FL-305-20050808	BellSouth	95.88	0.00	95.88
F	Invoice	08/08/2005	LC-FL-561-20050808	BellSouth	391.34	0.00	391.34
F	Invoice	08/08/2005	LC-FL-904-20050808	BellSouth	1,835.32	0.00	1,835.32
F	Invoice	08/08/2005	SS-FL-561-20050808	BellSouth	7.82	0.00	7.82
F	Invoice	08/08/2005	SS-FL-904-20050808	BellSouth	109.48	0.00	109.48

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Account QuickReport
All Transactions

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
F	Invoice	08/08/2005	TF-FL-305-20050808	BellSouth	12.51	0.00	12.51
F	Invoice	08/08/2005	TF-FL-561-20050808	BellSouth	116.11	0.00	116.11
F	Invoice	08/08/2005	TF-FL-904-20050808	BellSouth	225.22	0.00	225.22
F	Invoice	09/08/2005	LC-FL-561-20050908	BellSouth	423.30	0.00	423.30
F	Invoice	09/08/2005	LC-FL-904-20050908	BellSouth	1,444.66	0.00	1,444.66
F	Invoice	09/08/2005	SS-FL-561-20050908	BellSouth	7.82	0.00	7.82
F	Invoice	09/08/2005	SS-FL-904-20050908	BellSouth	70.38	0.00	70.38
F	Invoice	09/08/2005	TF-FL-561-20050908	BellSouth	82.11	0.00	82.11
F	Invoice	09/08/2005	TF-FL-904-20050908	BellSouth	240.86	0.00	240.86
F	Invoice	10/08/2005	LC-FL-305-20051008	BellSouth	31.96	0.00	31.96
F	Invoice	10/08/2005	LC-FL-561-20051008	BellSouth	319.60	0.00	319.60
F	Invoice	10/08/2005	LC-FL-904-20051008	BellSouth	1,443.98	0.00	1,443.98
F	Invoice	10/08/2005	SS-FL-904-20051008	BellSouth	101.66	0.00	101.66
F	Invoice	10/08/2005	TF-FL-561-20051008	BellSouth	125.92	0.00	125.92

Florida Total
77,146.32

$ 84,389.47

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DOCKET NO. 050863-TP

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

RESPONSE TO REQUEST FOR PRODUCTION #7

BellSouth Interconnection
Billing Adjustment Request Form (BAR) RF1461

Carrier Dispute Section:

1. * Date 2005-05-04 (yyyy-mm-dd):	2. * New Dispute ☒ Yes No	3. * Carrier Claim/Audit Number: LA-318-20050319 Carrier Name: DPI Teleconnect
4. * Select Service Type: Resale		
5. * Carrier (IXC) ACNA/CLEC/OCN: 4728		6. *BAN / Q Account / PSP Account / BTN: 318Q897979
7. * End User / EarningTelephone Number (per Billing Account):		8. * BellSouth Circuit number(s) (If Applicable):
9. * Amount Disputed: $649.06	10. Recurring Charges	11. ☒ NonRecurring Charges
12. * Bill Dates/Invoice Dates: 2005/03/19 or From: & To: Dates (YYYY-MM-DD)		
13. Amount Withheld from Bill:		14. * # BAN Number(s)/Q Account(s) Short Paid:

15. * Reason Amount Is In Question ***(Tariff or Contract Reference as appropriate):*** (Continue on second page if needed)

Promotional LA 2004-132 LCCW-P2

☒ Attached, is a marked-up copy of the page(s) on which the questioned item(s) appears:

Additional Information (i.e. page number(s), item number(s) on bill etc.)
File Name: 20050319-LCCW.xls; Worksheet Name: LA 2004-132 LCCW-P2

☐ **Click here to indicate a Spreadsheet is attached listing dispute details. Note: Required for Mass Disputes.**

Select Mass Dispute Type:

This type of dispute must be submitted via the dispute templates found on the following URL.
http://www.interconnection.bellsouth.com/forms/html/billing&collections.html

(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)

Disputing Carrier Contact Section:

16. Name: Stephanie Watson	17. e-mail: stephwatson@lostkeytelecom.com
18. Telephone #: 8507489357	19. (Area Code) Fax #: (850) 492-7444
20. Address: P.O. Box 34474, Pensacola, FL 32507-4474	

BellSouth Dispute Receipt Acknowledgement Section:

21. Date (yyyy-mm-dd)	22. BellSouth Audit # or BDATS Log #:	23. Contact Number: 800 823-2455 Contact Name:

Dispute Rejection Section:

☐ Dispute Rejected See Field # 33 For Explanation:

Billing Adjustment Response Section:

24. $ Amount Disputed:	25. $ Credit:	26. $ Debit	27. $ Denied:	28. $ Additional Credit:	29. $ Additional Debit:

30. $ Net Credit / Debit:	31. Invoice or Bill Adjustment will appear: Bill Section Adjustment will appear: Click To Select Bill Section

32. BAN Number(s)/Q Account(s)/Earning Number(s)/Credit/Debit Applied To:

33. Explanation - (Continue on second page if needed):

34. Service Rep Name:	36. Fax #:
35. Telephone #:	37. Date: (yyyy-mm-dd):

38. BellSouth considers this dispute resolved; if we do not hear from you within 5 business days we will consider this dispute closed and concurred. **"All UN-Disputed Monies Are Now Due."**

06/27/07

2000 BellSouth. All Rights Reserved
Private/Proprietary Contains Private and / or Proprietary Information. May not be used or disclosed outside the BellSouth companies except pursuant to a written agreement.

DLK (Rev 06-14-2003) Version 19B (Added Wireless information to form.)

DOCKET NO. 050863-TP

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

RESPONSE TO REQUESTS FOR PRODUCTION #5 & #8

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[redacted]5
Accrual Basis

RE[redacted] Tracker
Account QuickReport
All Transactions

Accounts Receivable
BellSouth
Promotional
DPI Teleconnect

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
A	Invoice	10/08/2005	TF-AL-205-20051008	BellSouth	544.08	0.00	544.08
F	Invoice	10/08/2003	SS-FL-561-20031008	BellSouth	7.82	7.82	0.00
F	Invoice	10/08/2003	SS-FL-904-20031008	BellSouth	125.12	125.12	0.00
F	Invoice	11/08/2003	SS-FL-904-20031108	BellSouth	86.02	86.02	0.00
F	Invoice	11/08/2003	TF-FL-561-20031108	BellSouth	21.02	21.02	0.00
F	Invoice	11/08/2003	TF-FL-904-20031108	BellSouth	105.10	105.10	0.00
F	Invoice	12/08/2003	SS-FL-561-20031208	BellSouth	7.82	7.82	0.00
F	Invoice	12/08/2003	SS-FL-904-20031208	BellSouth	54.74	54.74	0.00
F	Invoice	12/08/2003	TF-FL-305-20031208	BellSouth	10.51	10.51	0.00
F	Invoice	12/08/2003	TF-FL-561-20031208	BellSouth	63.06	63.06	0.00
F	Invoice	12/08/2003	TF-FL-904-20031208	BellSouth	188.79	188.79	0.00
F	Invoice	01/08/2004	LC-FL-561-20040108	BellSouth	723.86	361.93	361.93
F	Invoice	01/08/2004	LC-FL-904-20040108	BellSouth	5,193.50	2,908.36	2,285.14
F	Invoice	01/08/2004	SS-FL-561-20040108	BellSouth	7.82	7.82	0.00
F	Invoice	01/08/2004	SS-FL-904-20040108	BellSouth	117.30	117.30	0.00
F	Invoice	01/08/2004	TF-FL-561-20040108	BellSouth	115.61	115.61	0.00
F	Invoice	01/08/2004	TF-FL-904-20040108	BellSouth	514.21	514.21	0.00
F	Invoice	02/08/2004	LC-FL-561-20040208	BellSouth	1,527.28	1,527.28	0.00
F	Invoice	02/08/2004	LC-FL-904-20040208	BellSouth	15,360.18	9,062.49	6,297.69
F	Invoice	02/08/2004	LC-FL-305-20040208	BellSouth	0.00	0.00	0.00
F	Invoice	02/08/2004	SS-FL-561-20040208	BellSouth	23.46	23.46	0.00
F	Invoice	02/08/2004	SS-FL-904-20040208	BellSouth	156.40	156.40	0.00
F	Invoice	02/08/2004	TF-FL-561-20040208	BellSouth	163.50	163.50	0.00
F	Invoice	02/08/2004	TF-FL-904-20040208	BellSouth	1,284.68	1,284.68	0.00
F	Invoice	03/08/2004	LC-FL-561-20040308	BellSouth	1,773.78	1,011.05	762.73
F	Invoice	03/08/2004	LC-FL-904-20040308	BellSouth	15,980.34	10,706.83	5,273.51
F	Invoice	03/08/2004	LC-FL-305-20040308	BellSouth	0.00	0.00	0.00
F	Invoice	03/08/2004	SS-FL-561-20040308	BellSouth	23.46	23.46	23.46
F	Invoice	03/08/2004	SS-FL-904-20040308	BellSouth	187.68	187.68	187.68
F	Invoice	03/08/2004	TF-FL-561-20040308	BellSouth	260.08	260.08	0.00
F	Invoice	03/08/2004	TF-FL-904-20040308	BellSouth	2,049.20	2,049.20	0.00
F	Invoice	04/08/2004	LC-FL-305-20040408	BellSouth	0.00	0.00	0.00
F	Invoice	04/08/2004	LC-FL-561-20040408	BellSouth	1,998.18	1,138.96	859.22
F	Invoice	04/08/2004	LC-FL-904-20040408	BellSouth	11,689.88	5,143.55	6,546.33
F	Invoice	04/08/2004	SS-FL-561-20040408	BellSouth	31.28	31.28	0.00
F	Invoice	04/08/2004	SS-FL-904-20040408	BellSouth	203.32	203.32	0.00
F	Invoice	04/08/2004	TF-FL-561-20040408	BellSouth	369.08	369.08	0.00

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Account QuickReport
All Transactions

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
F	Invoice	04/08/2004	TF-FL-904-20040408	BellSouth	2,681.40	2,681.40	0.00
F	Invoice	05/08/2004	LC-FL-305-20040508	BellSouth	31.96	31.96	0.00
F	Invoice	05/08/2004	LC-FL-561-20040508	BellSouth	1,341.64	536.66	804.98
F	Invoice	05/08/2004	LC-FL-904-20040508	BellSouth	6,729.62	3,364.81	3,364.81
F	Invoice	05/08/2004	SS-FL-561-20040508	BellSouth	15.64	15.64	0.00
F	Invoice	05/08/2004	SS-FL-904-20040508	BellSouth	156.40	156.40	0.00
F	Invoice	05/08/2004	TF-FL-305-20040508	BellSouth	10.90	10.90	0.00
F	Invoice	05/08/2004	TF-FL-561-20040508	BellSouth	163.50	163.50	0.00
F	Invoice	05/08/2004	TF-FL-904-20040508	BellSouth	959.20	959.20	0.00
F	Invoice	06/08/2004	LC-FL-561-20040608	BellSouth	742.22	244.93	497.29
F	Invoice	06/08/2004	LC-FL-904-20040608	BellSouth	4,709.68	2,543.23	2,166.45
F	Invoice	06/08/2004	SS-FL-561-20040608	BellSouth	23.46	23.46	0.00
F	Invoice	06/08/2004	SS-FL-904-20040608	BellSouth	132.94	132.94	0.00
F	Invoice	06/08/2004	TF-FL-305-20040608	BellSouth	10.90	10.90	0.00
F	Invoice	06/08/2004	TF-FL-561-20040608	BellSouth	130.80	130.80	0.00
F	Invoice	06/08/2004	TF-FL-904-20040608	BellSouth	850.20	850.20	0.00
F	Invoice	07/08/2004	SS-FL-561-20040708	BellSouth	7.82	7.82	0.00
F	Invoice	07/08/2004	SS-FL-904-20040708	BellSouth	258.06	258.06	0.00
F	Invoice	07/08/2004	LC-FL-561-20040708	BellSouth	869.38	573.79	295.59
F	Invoice	07/08/2004	LC-FL-904-20040708	BellSouth	4,271.08	640.66	3,630.42
F	Invoice	07/08/2004	TF-FL-305-20040708	BellSouth	10.90	10.90	0.00
F	Invoice	07/08/2004	TF-FL-561-20040708	BellSouth	218.00	218.00	0.00
F	Invoice	07/08/2004	TF-FL-904-20040708	BellSouth	784.80	784.80	0.00
F	Invoice	08/08/2004	SS-FL-561-20040808	BellSouth	23.46	23.46	0.00
F	Invoice	08/08/2004	SS-FL-904-20040808	BellSouth	281.52	281.52	0.00
F	Invoice	08/08/2004	LC-FL-305-20040808	BellSouth	39.78	0.00	39.78
F	Invoice	08/08/2004	LC-FL-561-20040808	BellSouth	620.84	130.38	490.46
F	Invoice	08/08/2004	LC-FL-904-20040808	BellSouth	4,285.70	642.86	3,642.84
F	Invoice	08/08/2004	TF-FL-305-20040808	BellSouth	11.73	11.73	0.00
F	Invoice	08/08/2004	TF-FL-561-20040808	BellSouth	211.14	211.14	0.00
F	Invoice	08/08/2004	TF-FL-904-20040808	BellSouth	832.83	832.83	0.00
F	Invoice	09/08/2004	LC-FL-561-20040908	BellSouth	541.28	541.28	0.00
F	Invoice	09/08/2004	LC-FL-904-20040908	BellSouth	3,072.24	1,536.12	1,536.12
F	Invoice	09/08/2004	SS-FL-561-20040908	BellSouth	15.64	15.64	0.00
F	Invoice	09/08/2004	SS-FL-904-20040908	BellSouth	86.02	86.02	0.00
F	Invoice	09/08/2004	TF-FL-305-20040908	BellSouth	11.73	11.73	0.00
F	Invoice	09/08/2004	TF-FL-561-20040908	BellSouth	211.14	211.14	0.00

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Accrual Basis

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Account QuickReport
All Transactions

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
F	Invoice	09/08/2004	TF-FL-904-20040908	BellSouth	645.15	645.15	0.00
F	Invoice	10/08/2004	LC-FL-305-20041008	BellSouth	39.78	0.00	39.78
F	Invoice	10/08/2004	LC-FL-561-20041008	BellSouth	421.94	281.01	140.93
F	Invoice	10/08/2004	LC-FL-904-20041008	BellSouth	3,788.96	757.79	3,031.17
F	Invoice	10/08/2004	SS-FL-561-20041008	BellSouth	15.64	15.64	0.00
F	Invoice	10/08/2004	TF-FL-561-20041008	BellSouth	152.49	152.49	0.00
F	Invoice	10/08/2004	TF-FL-904-20041008	BellSouth	621.69	621.69	0.00
F	Invoice	11/08/2004	LC-FL-561-20041108	BellSouth	907.12	0.00	907.12
F	Invoice	11/08/2004	LC-FL-904-20041108	BellSouth	4,275.50	0.00	4,275.50
F	Invoice	11/08/2004	SS-FL-561-20041108	BellSouth	31.28	31.28	0.00
F	Invoice	11/08/2004	SS-FL-904-20041108	BellSouth	70.38	70.38	0.00
F	Invoice	11/08/2004	TF-FL-561-20041108	BellSouth	129.03	129.03	0.00
F	Invoice	11/08/2004	TF-FL-904-20041108	BellSouth	621.69	621.69	0.00
F	Invoice	12/08/2004	LC-FL-305-20041208	BellSouth	79.56	0.00	79.56
F	Invoice	12/08/2004	LC-FL-561-20041208	BellSouth	596.70	0.00	596.70
F	Invoice	12/08/2004	SS-FL-561-20041208	BellSouth	23.46	0.00	23.46
F	Invoice	12/08/2004	SS-FL-904-20041208	BellSouth	70.38	0.00	70.38
F	Invoice	12/08/2004	TF-FL-561-20041208	BellSouth	93.84	93.84	0.00
F	Invoice	12/08/2004	TF-FL-904-20041208	BellSouth	563.04	563.04	0.00
F	Invoice	01/08/2005	LC-FL-561-20050108	BellSouth	581.06	290.53	290.53
F	Invoice	01/08/2005	LC-FL-904-20050108	BellSouth	2,753.32	0.00	2,753.32
F	Invoice	01/08/2005	SS-FL-904-20050108	BellSouth	62.56	15.64	46.92
F	Invoice	01/08/2005	TF-FL-561-20050108	BellSouth	93.84	93.84	0.00
F	Invoice	01/08/2005	TF-FL-904-20050108	BellSouth	410.55	410.55	0.00
F	Invoice	02/08/2005	LC-FL-305-20050208	BellSouth	39.78	0.00	39.78
F	Invoice	02/08/2005	LC-FL-561-20050208	BellSouth	517.14	517.14	0.00
F	Invoice	02/08/2005	LC-FL-904-20050208	BellSouth	4,313.24	718.87	3,594.37
F	Invoice	02/08/2005	SS-FL-561-20050208	BellSouth	15.64	0.00	7.82
F	Invoice	02/08/2005	SS-FL-904-20050208	BellSouth	86.02	0.00	43.01
F	Invoice	02/08/2005	TF-FL-561-20050208	BellSouth	117.30	0.00	117.30
F	Invoice	02/08/2005	TF-FL-904-20050208	BellSouth	551.31	0.00	551.31
F	Invoice	02/08/2005	5D-FL-904-20050208	BellSouth	5.00	0.00	5.00
F	Invoice	03/08/2005	LC-FL-305-20050308	BellSouth	39.78	0.00	39.78
F	Invoice	03/08/2005	LC-FL-561-20050308	BellSouth	524.96	0.00	524.96
F	Invoice	03/08/2005	LC-FL-904-20050308	BellSouth	2,823.02	403.29	2,419.73
F	Invoice	03/08/2005	SS-FL-561-20050308	BellSouth	15.64	0.00	15.64
F	Invoice	03/08/2005	SS-FL-904-20050308	BellSouth	101.66	0.00	101.66

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Account QuickReport
All Transactions

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
F	Invoice	03/08/2005	TF-FL-561-20050308	BellSouth	117.30	117.30	0.00
F	Invoice	03/08/2005	TF-FL-904-20050308	BellSouth	633.42	633.42	0.00
F	Invoice	03/08/2005	5D-FL-904-20050308	BellSouth	5.00	0.00	5.00
F	Invoice	04/08/2005	LC-FL-561-20050408	BellSouth	381.48	0.00	381.48
F	Invoice	04/08/2005	LC-FL-904-20050408	BellSouth	2,500.70	0.00	2,500.70
F	Invoice	04/08/2005	SS-FL-561-20050408	BellSouth	39.10	0.00	39.10
F	Invoice	04/08/2005	SS-FL-904-20050408	BellSouth	258.06	0.00	258.06
F	Invoice	04/08/2005	TF-FL-561-20050408	BellSouth	75.08	0.00	75.08
F	Invoice	04/08/2005	TF-FL-904-20050408	BellSouth	459.03	0.00	459.03
F	Invoice	05/08/2005	LC-FL-561-20050508	BellSouth	326.06	0.00	326.06
F	Invoice	05/08/2005	LC-FL-904-20050508	BellSouth	1,909.44	0.00	1,909.44
F	Invoice	05/08/2005	SS-FL-561-20050508	BellSouth	23.46	0.00	23.46
F	Invoice	05/08/2005	SS-FL-904-20050508	BellSouth	70.38	0.00	70.38
F	Invoice	05/08/2005	TF-FL-561-20050508	BellSouth	73.50999	0.00	73.50999
F	Invoice	05/08/2005	TF-FL-904-20050508	BellSouth	398.02	0.00	398.02
F	Invoice	06/08/2005	LC-FL-305-20050608	BellSouth	39.78	0.00	39.78
F	Invoice	06/08/2005	LC-FL-561-20050608	BellSouth	517.14	0.00	517.14
F	Invoice	06/08/2005	LC-FL-904-20050608	BellSouth	1,480.36	0.00	1,480.36
F	Invoice	06/08/2005	SS-FL-561-20050608	BellSouth	7.82	0.00	7.82
F	Invoice	06/08/2005	SS-FL-904-20050608	BellSouth	39.10	0.00	39.10
F	Invoice	06/08/2005	TF-FL-561-20050608	BellSouth	58.65	0.00	58.65
F	Invoice	06/08/2005	TF-FL-904-20050608	BellSouth	312.41	0.00	312.41
F	Invoice	07/08/2005	LC-FL-305-20050708	BellSouth	31.96	0.00	31.96
F	Invoice	07/08/2005	LC-FL-561-20050708	BellSouth	319.60	0.00	319.60
F	Invoice	07/08/2005	LC-FL-904-20050708	BellSouth	1,414.06	0.00	1,414.06
F	Invoice	07/08/2005	SS-FL-904-20050708	BellSouth	7.82	0.00	7.82
F	Invoice	07/08/2005	TF-FL-561-20050708	BellSouth	23.46	0.00	23.46
F	Invoice	07/08/2005	TF-FL-561-20050708	BellSouth	11.73	0.00	11.73
F	Invoice	07/08/2005	TF-FL-561-20050708	BellSouth	23.46	0.00	23.46
F	Invoice	07/08/2005	TF-FL-904-20050708	BellSouth	58.65	0.00	58.65
F	Invoice	07/08/2005	TF-FL-904-20050708	BellSouth	23.46	0.00	23.46
F	Invoice	07/08/2005	TF-FL-904-20050708	BellSouth	125.90	0.00	125.90
F	Invoice	08/08/2005	LC-FL-305-20050808	BellSouth	95.88	0.00	95.88
F	Invoice	08/08/2005	LC-FL-561-20050808	BellSouth	391.34	0.00	391.34
F	Invoice	08/08/2005	LC-FL-904-20050808	BellSouth	1,835.32	0.00	1,835.32
F	Invoice	08/08/2005	SS-FL-561-20050808	BellSouth	7.82	0.00	7.82
F	Invoice	08/08/2005	SS-FL-904-20050808	BellSouth	109.48	0.00	109.48

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RBC Tracker
Account QuickReport
All Transactions

	Type	Date	Num	Name	Amount Requested	Amount of Credit	Amount Outstanding
F	Invoice	08/08/2005	TF-FL-305-20050808	BellSouth	12.51	0.00	12.51
F	Invoice	08/08/2005	TF-FL-561-20050808	BellSouth	116.11	0.00	116.11
F	Invoice	08/08/2005	TF-FL-904-20050808	BellSouth	225.22	0.00	225.22
F	Invoice	09/08/2005	LC-FL-561-20050908	BellSouth	423.30	0.00	423.30
F	Invoice	09/08/2005	LC-FL-904-20050908	BellSouth	1,444.66	0.00	1,444.66
F	Invoice	09/08/2005	SS-FL-561-20050908	BellSouth	7.82	0.00	7.82
F	Invoice	09/08/2005	SS-FL-904-20050908	BellSouth	70.38	0.00	70.38
F	Invoice	09/08/2005	TF-FL-561-20050908	BellSouth	82.11	0.00	82.11
F	Invoice	09/08/2005	TF-FL-904-20050908	BellSouth	240.86	0.00	240.86
F	Invoice	10/08/2005	LC-FL-305-20051008	BellSouth	31.96	0.00	31.96
F	Invoice	10/08/2005	LC-FL-561-20051008	BellSouth	319.60	0.00	319.60
F	Invoice	10/08/2005	LC-FL-904-20051008	BellSouth	1,443.98	0.00	1,443.98
F	Invoice	10/08/2005	SS-FL-904-20051008	BellSouth	101.66	0.00	101.66
F	Invoice	10/08/2005	TF-FL-561-20051008	BellSouth	125.92	0.00	125.92

Florida Total
77,146.32

$ 84,389.47

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DOCKET NO. 050863-TP

dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

RESPONSE TO REQUEST FOR PRODUCTION #15

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
2003								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 10.51	$ 10.51	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-03	$ 21.02	$ 21.02	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 63.06	$ 63.06	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Oct-03	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Dec-03	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-03	$ 105.10	$ 105.10	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 188.79	$ 188.79	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Oct-03	$ 125.12	$ 125.12	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Nov-03	$ 86.02	$ 86.02	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Dec-03	$ 54.74	$ 54.74	$ -	9/2/2004	12/27/2004
2004								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 11.73	$ 11.73	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 11.73	$ 11.73	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-04	$ 115.61	$ 115.61	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-04	$ 163.50	$ 163.50	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-04	$ 260.08	$ 260.08	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 369.08	$ 369.08	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-04	$ 163.50	$ 163.50	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 130.80	$ 130.80	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 218.00	$ 218.00	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 211.14	$ 211.14	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 211.14	$ 211.14	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-04	$ 152.49	$ 152.49	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 117.30	$ 117.30	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 11.73	$ 11.73	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 70.38	$ 70.38	$ -	2/24/2005	4/4/2005

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	ROMO MONTI	CREDIT REQ.	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 23.46	$ 23.46	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-04	$ 514.21	$ 514.21	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-04	$ 1,284.68	$ 1,284.68	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-04	$ 2,049.20	$ 2,049.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 2,681.40	$ 2,681.40	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-04	$ 959.20	$ 959.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 850.20	$ 850.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 784.80	$ 784.80	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 832.83	$ 832.83	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 645.15	$ 645.15	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-04	$ 621.69	$ 621.69	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 480.93	$ 480.93	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 140.76	$ 140.76	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 293.25	$ 293.25	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 269.79	$ 269.79	$ -	2/24/2005	4/4/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	May-04	$ 31.96	$ 31.96	$ -	9/2/2004	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Aug-04	$ 39.78	$ -	$ 39.78	9/2/2004	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Oct-04	$ 39.78	$ -	$ 39.78	1/5/2005	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Dec-04	$ 79.56	$ -	$ 79.56	1/5/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jan-04	$ 723.86	$ 361.93	$ 361.93	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Feb-04	$ 1,527.28	$ 1,527.28	$ -	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Mar-04	$ 1,773.78	$ 1,011.05	$ 762.73	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Apr-04	$ 1,998.18	$ 1,138.96	$ 859.22	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	May-04	$ 1,341.64	$ 536.66	$ 804.98	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jun-04	$ 742.22	$ 244.93	$ 497.29	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jul-04	$ 869.38	$ 573.79	$ 295.59	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Aug-04	$ 620.84	$ 130.38	$ 490.46	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Sep-04	$ 541.28	$ 541.28	$ -	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Oct-04	$ 421.94	$ 281.01	$ 140.93	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Nov-04	$ 904.12	$ -	$ 904.12	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Dec-04	$ 596.70	$ -	$ 596.70	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jan-04	$ 5,193.50	$ 2,908.36	$ 2,285.14	9/2/2004	4/1/2005

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	ROMO MONTI	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Feb-04	$ 15,360.18	$ 9,062.49	$ 6,297.69	9/2/2004	4/1/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Mar-04	$ 15,980.34	$ 10,706.83	$ 5,273.51	9/2/2004	4/1/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Apr-04	$ 11,689.88	$ 5,143.55	$ 6,546.33	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	May-04	$ 6,729.62	$ 3,364.81	$ 3,364.81	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jun-04	$ 4,709.68	$ 2,543.23	$ 2,166.45	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jul-04	$ 4,271.08	$ 640.66	$ 3,630.42	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Aug-04	$ 4,285.70	$ 642.86	$ 3,642.84	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Sep-04	$ 3,072.24	$ 1,536.12	$ 1,536.12	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Oct-04	$ 3,788.96	$ 757.79	$ 3,031.17	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Nov-04	$ 4,275.50	$ -	$ 4,275.50	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jan-04	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Feb-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Apr-04	$ 31.28	$ 31.28	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	May-04	$ 15.64	$ 15.64	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jun-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jul-04	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Aug-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Sep-04	$ 15.64	$ 15.64	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Oct-04	$ 15.64	$ 15.64	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Nov-04	$ 31.28	$ 31.28	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Dec-04	$ 23.46	$ 23.46	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jan-04	$ 117.30	$ 117.30	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Feb-04	$ 156.40	$ 156.40	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Apr-04	$ 203.32	$ 203.32	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	May-04	$ 156.40	$ 156.40	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jun-04	$ 132.94	$ 132.94	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jul-04	$ 258.06	$ 258.06	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Aug-04	$ 281.52	$ 281.52	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Sep-04	$ 86.02	$ 86.02	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Nov-04	$ 70.38	$ 70.38	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Dec-04	$ 70.38	$ 70.38	$ -	1/18/2005	4/4/2005
2005								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 12.51	$ 12.51	$ -	8/15/2005	10/5/2005

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	ROMO MONTI	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	305Q888437	1FR + 2 Free Featur	Dec-05	$ 32.85	$ 32.85	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 70.38	$ 70.38	$ -	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 23.46	$ 23.46	$ -	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 58.65	$ 35.19	$ 23.46	7/18/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 35.19	$ 35.19	$ -	4/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 23.46	$ 23.46	$ -	4/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 58.65	$ 58.65	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 35.19	$ 35.19	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 23.46	$ 23.46	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 35.19	$ 23.46	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 11.73	$ 11.73	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 28.16	$ 28.16	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 35.19	$ 23.46	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 11.73	$ 11.73	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 26.59	$ 26.59	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 11.73	$ 11.73	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 11.73	$ 11.73	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 23.46	$ 11.73	$ 11.73	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 11.73	$ 11.73	$ -	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 80.92	$ 80.92	$ -	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Sep-05	$ 46.92	$ 23.46	$ 23.46		
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$23.46	$ 11.73	$ 11.73		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$11.73	$ -	$ 11.73		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$90.73	$ 75.61	$ 15.12		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$11.73	$ 11.73	$ -		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$44.57	$ 44.57	$ -		1/6/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$11.73	$11.73	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$11.73	$11.73	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$78.78	$78.78	$ -	12/17/2005	2/3/2006

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ.	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 246.33	$ 246.33	$ -	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 164.22	$ 164.22	$ -	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 222.87	$ 222.87	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 281.52	$ 281.52	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 46.92	$ 46.92	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 175.95	$ 175.95	$ -	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 234.60	$ 234.00	$ 0.60	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 222.87	$ 222.87	$ -	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 82.11	$ 46.92	$ 35.19	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 117.30	$ 105.57	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 259.62	$ 259.62	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 82.11	$ 82.11	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 70.38	$ 70.38	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 245.53	$ 245.53	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 58.65	$ 58.65	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 46.92	$ 46.92	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 206.84	$ 206.84	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 58.65	$ 58.65	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 125.90	$ 125.90	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 58.65	$ 58.65	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 11.73	$ 11.73	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 154.84	$ 154.84	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 170.48	$ 170.48	$ -		
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$35.19	$ -	$ 35.19		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$26.19	$ 13.10	$ 13.09		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$202.17	$ 202.17	$ -		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$35.19	$ -	$ 35.19		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$23.46	$ 23.46	$ -		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$215.08	$ 215.08	$ -		1/6/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$23.46	$23.46	$ -	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$23.46	$23.46	$ -	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$263.68	$250.50	$ 13.18	12/17/2005	2/3/2006
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Feb-05	$ 39.78	$ -	$ 39.78	7/18/2005	7/18/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Mar-05	$ 39.78	$ -	$ 39.78	4/20/2005	7/18/2005

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Jun-05	$ 39.78	$ -	$ 39.78	7/20/2005	9/20/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Jul-05	$ 31.96	$ -	$ 31.96	7/20/2005	9/20/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Aug-05	$ 95.88	$ 63.92	$ 31.96	8/15/2005	10/5/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Nov-05	$ 55.42	$ -	$ 55.42		1/6/2006
DPI Teleconnect	305Q888437	Line Connection Wa	Dec-05	$ 7.82	$ -	$ 7.82	12/17/2005	2/3/2006
DPI Teleconnect	305Q888437	Line Connection Wa	Dec-05	$ 70.36	$ 70.36	$ -	1/3/2006	2/20/2006
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jan-05	$ 581.06	$ 290.53	$ 290.53	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Feb-05	$ 517.14	$ 517.14	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Mar-05	$ 524.96	$ -	$ 524.96	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Apr-05	$ 381.48	$ -	$ 381.48	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	May-05	$ 326.06	$ -	$ 326.06	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jun-05	$ 517.14	$ 258.57	$ 258.57	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jul-05	$ 319.60	$ -	$ 319.60	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Aug-05	$ 391.34	$ -	$ 391.34	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Sep-05	$ 423.30	$ 211.65	$ 211.65		
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Oct-05	$319.60	$ 95.88	$ 223.72		1/6/2006
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Nov-05	$279.14	$ -	$ 279.14		1/6/2006
DPI Teleconnect	561Q888437	Line Connection Wa	Dec-05	$23.46	$15.64	$ 7.82	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	Line Connection Wa	Dec-05	$281.44	$105.54	$ 175.90	1/3/2006	2/20/2006
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jan-05	$ 2,753.32	$ -	$ 2,753.32	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Feb-05	$ 4,313.24	$ 718.87	$ 3,594.37	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Mar-05	$ 2,823.02	$ 403.29	$ 2,419.73	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Apr-05	$ 2,500.70	$ 208.39	$ 2,292.31	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	May-05	$ 1,909.44	$ 424.32	$ 1,485.12	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jun-05	$ 1,480.36	$ 845.92	$ 634.44	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jul-05	$ 1,414.06	$ -	$ 1,414.06	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Aug-05	$ 1,835.32	$ -	$ 1,835.32	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Sep-05	$ 1,444.66	$ 240.78	$ 1,203.88		
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Oct-05	$1,443.98	$ 240.66	$ 1,203.32		1/6/2006
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Nov-05	$1,540.54	$ 256.76	$ 1,283.78		1/6/2006
DPI Teleconnect	904Q888437	Line Connection Wa	Dec-05	$62.56	$7.82	$ 54.74	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	Line Connection Wa	Dec-05	$1,090.58	$254.47	$ 836.11	1/3/2006	2/20/2006

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ.	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	305-Q88-8437	Secondary Service (	Nov-05	$ 23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	305Q888437	Secondary Service (	Dec-05	$ 7.82	$ 7.82	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561-Q88-8437	Secondary Service (	Feb-05	$ 15.64	$ 7.82	$ 7.82	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Mar-05	$ 15.64	$ -	$ 15.64	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Apr-05	$ 39.10	$ 15.64	$ 23.46	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	May-05	$ 23.46	$ 7.82	$ 15.64	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jun-05	$ 7.82	$ -	$ 7.82	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jul-05	$ -	$ -	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Aug-05	$ 7.82	$ -	$ 7.82	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Sep-05	$ 7.82	$ -	$ 7.82		
DPI Teleconnect	561-Q88-8437	Secondary Service (	Nov-05	$ 23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	561Q888437	Secondary Service (	Dec-05	$ 23.46	$7.82	$ 15.64	12/17/2005	2/3/2006
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jan-05	$ 62.56	$ 15.64	$ 46.92	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Feb-05	$ 86.02	$ 43.01	$ 43.01	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Mar-05	$ 101.66	$ -	$ 101.66	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Apr-05	$ 258.06	$ 258.06	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	May-05	$ 70.38	$ 15.64	$ 54.74	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jun-05	$ 39.10	$ -	$ 39.10	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jul-05	$ 7.82	$ -	$ 7.82	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Aug-05	$ 109.48	$ -	$ 109.48	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Sep-05	$ 70.38	$ -	$ 70.38		
DPI Teleconnect	904-Q88-8437	Secondary Service (	Oct-05	$ 101.66	$ 15.64	$ 86.02		1/6/2006
DPI Teleconnect	904-Q88-8437	Secondary Service (	Nov-05	$ 70.38	$ -	$ 70.38		1/6/2006
DPI Teleconnect	904Q888437	Secondary Service (	Dec-05	$ 62.56	$ -	$ 62.56	12/17/2005	2/3/2006
2006								
DPI Teleconnect	305Q888437	TWO FEATURES F	Jan-06	$ 23.46	$ 23.46	$ -	1/28/2006	2/28/2006
DPI Teleconnect	305Q888437	TWO FEATURES F	Feb-06	$ 23.46	$ 23.46	$ -	2/14/2006	3/10/2006
DPI Teleconnect	305Q888437	TWO FEATURES F	Mar-06	$ 11.73	$ -	$ 11.73	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES F	Jan-06	$ 98.14	$ 84.12	$ 14.02	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	TWO FEATURES F	Feb-06	$ 58.65	$ 46.92	$ 11.73	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES F	Mar-06	$ 35.19	$ 23.46	$ 11.73	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES F	Apr-06	$ 23.46	$ 11.73	$ 11.73	4/22/2006	6/20/2006

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONT	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	561Q888437	TWO FEATURES F	May-06	$ 11.73	$ -	$ 11.73	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Jan-06	$ 258.45	$ 245.53	$ 12.92	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Feb-06	$ 175.95	$ 175.95	$ -	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Mar-06	$ 70.38	$ 70.38	$ -	3/20/2006	5/10/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Apr-06	$ 46.92	$ 46.92	$ -	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	May-06	$ 23.46	$ 23.46	$ -	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Jun-06	$ 23.46	$ 23.46	$ -	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Jul-06	$ 12.47	$ 12.47	$ -	7/18/2006	9/12/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Aug-06	$ 12.47	$ 12.47	$ -	8/11/2006	10/9/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Sep-06	$ 12.47	$ 12.47	$ -	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Oct-06	$ 12.47	$ 12.47	$ -	10/13/2006	12/15/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Feb-06	$ 246.26	$ 105.54	$ 140.72	2/14/2006	3/10/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Mar-06	$ 35.18	$ -	$ 35.18	3/20/2006	5/10/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Apr-06	$ 70.36	$ -	$ 70.36	4/22/2006	6/20/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Jul-06	$ 70.36	$ 70.36	$ -	7/18/2006	9/12/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Aug-06	$ 105.54	$ 105.54	$ -	8/11/2006	10/9/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Sep-06	$ 140.72	$ 140.72	$ -	9/15/2006	11/6/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Oct-06	$ 105.54	$ 105.54	$ -	10/13/2006	12/15/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Nov-06	$ 140.72	$ 140.72	$ -	11/12/2006	1/10/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-06	$ 140.72	$ 70.36	$ 70.36	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-06	$ 43.00	$ -	$ 43.00	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Feb-06	$ 668.42	$ 211.08	$ 457.34	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Mar-06	$ 316.62	$ 70.36	$ 246.26	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Apr-06	$ 578.52	$ 160.70	$ 417.82	4/22/2006	6/20/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jun-06	$ 148.54	$ 118.83	$ 29.71	6/21/2006	8/11/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jul-06	$ 175.90	$ 175.90	$ -	7/18/2006	9/12/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Aug-06	$ 359.62	$ 326.93	$ 32.69	8/11/2006	10/9/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Sep-06	$ 191.54	$ 191.54	$ -	9/15/2006	11/6/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Oct-06	$ 254.08	$ 254.08	$ -	10/13/2006	12/15/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Nov-06	$ 351.80	$ 351.80	$ -	11/12/2006	1/10/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Dec-06	$ 246.26	$ 246.26	$ -	12/18/2006	2/6/2007

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-06	$ 738.78	$ 35.18	$ 703.60	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-06	$ 289.26	$ 64.28	$ 224.98	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Feb-06	$ 1,938.82	$ 840.16	$ 1,098.66	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Mar-06	$ 1,278.22	$ 255.64	$ 1,022.58	3/20/2006	5/10/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Apr-06	$ 1,536.20	$ 233.77	$ 1,302.43	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	May-06	$ 297.08	$ 89.12	$ 207.96	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jun-06	$ 289.26	$ 224.98	$ 64.28	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jul-06	$ 422.16	$ 281.44	$ 140.72	7/18/2006	9/12/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Aug-06	$ 562.88	$ 527.70	$ 35.18	8/11/2006	10/9/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Sep-06	$ 1,203.94	$ 1,203.94	$ -	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Oct-06	$ 762.24	$ 762.24	$ -	10/13/2006	12/15/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Nov-06	$ 859.96	$ 826.88	$ 33.08	11/12/2006	1/10/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Dec-06	$ 691.88	$ 691.88	$ -	12/18/2006	2/6/2007
DPI Teleconnect	305Q888437	SECONDARY SERV	Feb-06	$ 15.64	$ -	$ 15.64	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jan-06	$ 15.64	$ -	$ 15.64	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jan-06	$ 7.82	$ -	$ 7.82	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Apr-06	$ 7.82	$ -	$ 7.82	4/22/2006	6/20/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jun-06	$ 7.82	$ -	$ 7.82	6/21/2006	8/11/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jul-06	$ 7.82	$ 7.82	$ -	7/18/2006	9/12/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Aug-06	$ 7.82	$ -	$ 7.82	8/11/2006	10/9/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Sep-06	$ 7.82	$ -	$ 7.82	9/15/2006	11/6/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Oct-06	$ 7.82	$ -	$ 7.82	10/13/2006	12/15/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Dec-06	$ 7.82	$ -	$ 7.82	12/18/2006	2/6/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-06	$ 54.74	$ -	$ 54.74	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-06	$ 7.82	$ 7.82	$ -	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Feb-06	$ 78.20	$ 7.82	$ 70.38	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Mar-06	$ 15.64	$ 7.82	$ 7.82	3/20/2006	5/10/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Apr-06	$ 7.82	$ 7.82	$ -	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	May-06	$ 15.64	$ -	$ 15.64	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Jun-06	$ 7.82	$ -	$ 7.82	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Sep-06	$ 7.82	$ -	$ 7.82	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Oct-06	$ 23.46	$ 7.82	$ 15.64	10/13/2006	12/15/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Dec-06	$ 7.82	$ 7.82	$ -	12/18/2006	2/6/2007

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	ROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
2007								
DPI Teleconnect	305Q888437	LINE CONNECTION	Jan-07	$ 35.18	$ 35.18	$ -	2/12/2007	4/26/2007
DPI Teleconnect	305Q888437	LINE CONNECTION	Mar-07	$ 187.62	$ 187.62	$ -	3/16/2007	5/21/2007
DPI Teleconnect	305Q888437	LINE CONNECTION	Apr-07	$ 107.88	$ 107.88	$ -	4/26/2007	6/15/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-07	$ 140.72	$ 140.72	$ -	2/12/2007	4/26/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Mar-07	$ 467.48	$ 467.48	$ -	3/16/2007	5/21/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Apr-07	$ 359.60	$ 359.60	$ -	4/26/2007	6/15/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-07	$ 570.70	$ 570.70	$ -	2/12/2007	4/26/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Mar-07	$ 827.08	$ 827.08	$ -	3/16/2007	5/21/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Apr-07	$ 655.10	$ 655.10	$ -	4/26/2007	6/15/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-07	$ 7.82	$ 7.82	$ -	2/12/2007	4/26/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Feb-07	$ 7.82	$ 7.82	$ -	2/14/2007	4/26/2007
				$ 165,036.25	$ 84,608.08	$ 80,428.17		

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FOSTER MALISH & BLAIR, L.L.P.
ATTORNEYS AT LAW
A REGISTERED LIMITED LIABILITY PARTNERSHIP
1403 WEST SIXTH STREET
AUSTIN, TEXAS 78703
(512) 476-8591
FAX (512) 477-8657
www.fostermalish.com

CHRISTOPHER MALISH

WRITERS EMAIL:
chrismalish@fostermalish.com

September 6, 2007

Via overnight mail to:

Lee Eng Tan, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850



J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Re: Docket No. 050863-TP; *dPi Teleconnect, L.L.C. v. BellSouth Telecommunications, Inc.*

Dear Counsel:

Enclosed are materials responsive or partially responsive to Staff's requests for production 5 through 8. These materials consist of material on two discs and a partial printout.

Disc 1 contains a copy of the billing data that BellSouth sent to dPi/Lost Key, which Lost Key searched in order to identify those instances in which dPi was entitled to credits. If you have difficulty extracting data from Disc 1, you will understand the frustration dPi and other CLECs have in dealing with this system.

Disc 2 contains the results of those searches; namely, the transmissions of credit requests Lost Key made on behalf of dPi to Bellsouth. As Bellsouth's direction, these were submitted on Billing Adjustment Request or "BAR" forms accompanied by spreadsheets that were transmitted to Bellsouth electronically.

The paper documents provided are simply a printout of a representative month's credit requests set out on a BAR form as taken from Disc 2.

Very truly yours,



Christopher Malish

Enclosures

cc: via email (no enclosures):
Steve Watson
Brian Bolinger

BellSouth Interconnection
Billing Adjustment Request Form (BAR) RF1461

Carrier Dispute Section:

1. * Date 2005-02-21 (yyyy-mm-dd):	2. * New Dispute ☒ Yes ☐ No	3. * Carrier Claim/Audit Number: FL-561-20050108 Carrier Name: DPI Teleconnect
4. * Select Service Type: Resale		
5. * Carrier (IXC) ACNA/CLEC/OCN: 4728		6. *BAN / Q Account / PSP Account / BTN: 561Q888437
7. * End User / EarningTelephone Number (per Billing Account):		8. * BellSouth Circuit number(s) (If Applicable):
9. * Amount Disputed: $581.06	10. ☐ Recurring Charges	11. ☒ NonRecurring Charges	12. * Bill Dates/Invoice Dates: 2005/01/08 or From: & To: Dates (YYYY-MM-DD)
13. Amount Withheld from Bill:		14. * # BAN Number(s)/Q Account(s) Short Paid:

15. * Reason Amount Is In Question ***(Tariff or Contract Reference as appropriate):*** {Continue on second page if needed}

Promotional FL 2003-266. LCC Waiver

☒ Attached, is a marked-up copy of the page(s) on which the questioned item(s) appears:

Additional Information (i.e. page number(s), item number(s) on bill etc.)
File Name: 20050108-LCCW.xls; Worksheet Name: FL 2003-266. LCC Waiver

☐ Click here to indicate a Spreadsheet is attached listing dispute details. Note: Required for Mass Disputes.

Select Mass Dispute Type:

This type of dispute must be submitted via the dispute templates found on the following URL.
http://www.interconnection.bellsouth.com/forms/html/billing&collections.html

(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)

Disputing Carrier Contact Section:

16. Name: Stephanie Watson	17. e-mail: stephwatson@lostkeytelecom.com
18. Telephone #: 8507489357	19. (Area Code) Fax #: (850) 492-7444
20. Address: P.O. Box 34474, Pensacola, FL 32507-4474	

BellSouth Dispute Receipt Acknowledgement Section:

21. Date (yyyy-mm-dd)	22. BellSouth Audit # or BDATS Log #:	23. Contact Number: 800 823-2455 Contact Name:

Dispute Rejection Section:

☐ Dispute Rejected See Field # 33 For Explanation:

Billing Adjustment Response Section:

24. $ Amount Disputed:	25. $ Credit:	26. $ Debit	27. $ Denied:	28. $ Additional Credit:	29. $ Additional Debit:

30. $ Net Credit / Debit:	31. Invoice or Bill Adjustment will appear: Bill Section Adjustment will appear: Click To Select Bill Section

32. BAN Number(s)/Q Account(s)/Earning Number(s)/Credit/Debit Applied To:

33. Explanation - {Continue on second page if needed}:

34. Service Rep Name: 35. Telephone #:	36. Fax #: 37. Date: (yyyy-mm-dd):

38. BellSouth considers this dispute resolved; if we do not hear from you within 5 business days we will consider this dispute closed and concurred. "All UN-Disputed Monies Are Now Due."

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FL-561 LCCW Notification 11-11-04					Total Credits Requested
Earning Telephone Number	Bill Date	Amount Billed	Amount Disputed	Q Account to Receive Credit	$ 581.06
(561) 434-2791	20041213	$54.85	$39.78	561Q888437	
(561) 775-9249	20050105	$54.85	$39.78	561Q888437	
(561) 844-2913	20041221	$54.85	$39.78	561Q888437	
(561) 844-6866	20041209	$7.82	$7.82	561Q888437	
(561) 844-6866	20041209	$31.96	$31.96	561Q888437	
(561) 963-3743	20041221	$75.96	$39.78	561Q888437	
(772) 337-1049	20041217	$54.20	$39.78	561Q888437	
(772) 569-7450	20041214	$53.63	$39.78	561Q888437	
(772) 770-0887	20041228	$53.63	$39.78	561Q888437	
(772) 781-6936	20041222	$53.92	$39.78	561Q888437	
(772) 794-3967	20041216	$31.96	$31.96	561Q888437	
(772) 794-7886	20050106	$53.63	$39.78	561Q888437	
(954) 717-0394	20050107	$55.13	$39.78	561Q888437	
(954) 796-0699	20050104	$55.13	$39.78	561Q888437	
(954) 797-7564	20041213	$55.13	$39.78	561Q888437	
(954) 797-7792	20041211	$31.96	$31.96	561Q888437	

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BellSouth Interconnection
Billing Adjustment Request Form (BAR) RF1461

Carrier Dispute Section:

1. * Date 2005-02-21 (yyyy-mm-dd):	2. * New Dispute ☒ Yes ☐ No	3. * Carrier Claim/Audit Number: FL-904-20050108 Carrier Name: DPI Teleconnect
4. * Select Service Type: Resale		
5. * Carrier (IXC) ACNA/CLEC/OCN: 4728		6. *BAN / Q Account / PSP Account / BTN: 904Q888437
7. * End User / EarningTelephone Number (per Billing Account):		8. * BellSouth Circuit number(s) (If Applicable):
9. * Amount Disputed: $2,753.32	10. Recurring Charges	11. ☒ NonRecurring Charges
		12. * Bill Dates/Invoice Dates: 2005/01/08 **or** From: & To: Dates (YYYY-MM-DD)
13. Amount Withheld from Bill:		14. * # BAN Number(s)/Q Account(s) Short Paid:

15. * Reason Amount Is In Question ***(Tariff or Contract Reference as appropriate):*** {Continue on second page if needed}

Promotional FL 2003-266.. LCC Waiver

☒ Attached, is a marked-up copy of the page(s) on which the questioned item(s) appears:

Additional Information (i.e. page number(s), item number(s) on bill etc.)
File Name: 20050108-LCCW.xls; Worksheet Name: FL 2003-266.. LCC Waiver

☐ Click here to indicate a Spreadsheet is attached listing dispute details. Note: Required for Mass Disputes.

Select Mass Dispute Type:

This type of dispute must be submitted via the dispute templates found on the following URL.
http://www.interconnection.bellsouth.com/forms/html/billing&collections.html

(Note: Only one dispute type may be submitted per Audit Number on the BAR RF1461 Form.)

Disputing Carrier Contact Section:

16. Name: Stephanie Watson	17. e-mail: stephwatson@lostkeytelecom.com
18. Telephone #: 8507489357	19. (Area Code) Fax #: (850) 492-7444
20. Address: P.O. Box 34474, Pensacola, FL 32507-4474	

BellSouth Dispute Receipt Acknowledgement Section:

21. Date (yyyy-mm-dd)	22. BellSouth Audit # or BDATS Log #:	23. Contact Number: 800 823-2455 Contact Name:

Dispute Rejection Section:

☐ Dispute Rejected See Field # 33 For Explanation:

Billing Adjustment Response Section:

24. $ Amount Disputed:	25. $ Credit:	26. $ Debit	27. $ Denied:	28. $ Additional Credit:	29. $ Additional Debit:

30. $ Net Credit / Debit:	31. Invoice or Bill Adjustment will appear: Bill Section Adjustment will appear: Click To Select Bill Section

32. BAN Number(s)/Q Account(s)/Earning Number(s)/Credit/Debit Applied To:

33. Explanation - {Continue on second page if needed}:

34. Service Rep Name:	36. Fax #:
35. Telephone #:	37. Date: (yyyy-mm-dd):

38. *BellSouth considers this dispute resolved; if we do not hear from you within 5 business days we will consider this dispute closed and concurred.* "All UN-Disputed Monies Are Now Due."

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09/04/07

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FL-904 LCCW Notification 11-11-04					Total Credits Requested
Earning Telephone Number	Bill Date	Amount Billed	Amount Disputed	Q Account to Receive Credit	$ 2,753.32
(321) 255-6437	20041213	$7.82	$7.82	904Q888437	
(321) 255-6437	20041213	$31.96	$31.96	904Q888437	
(321) 268-1054	20050106	$53.92	$39.78	904Q888437	
(321) 383-0551	20050103	$53.92	$39.78	904Q888437	
(321) 383-4685	20041214	$53.92	$39.78	904Q888437	
(321) 454-2513	20041227	$31.96	$31.96	904Q888437	
(321) 631-3556	20041230	$31.96	$31.96	904Q888437	
(321) 631-6438	20041229	$31.96	$31.96	904Q888437	
(321) 631-9640	20041216	$54.44	$39.78	904Q888437	
(321) 632-1668	20041223	$7.82	$7.82	904Q888437	
(321) 674-2302	20041208	$54.20	$39.78	904Q888437	
(321) 733-2959	20050104	$61.24	$39.78	904Q888437	
(321) 733-4938	20041210	$54.20	$39.78	904Q888437	
(321) 768-6481	20041222	$31.96	$31.96	904Q888437	
(321) 868-3749	20050106	$22.48	$7.82	904Q888437	
(352) 372-7580	20041223	$31.96	$31.96	904Q888437	
(352) 473-8522	20041217	$53.92	$39.78	904Q888437	
(352) 486-1287	20041221	$65.65	$39.78	904Q888437	
(352) 596-3741	20050105	$53.63	$39.78	904Q888437	
(352) 666-3831	20041223	$53.63	$39.78	904Q888437	
(352) 797-4773	20041228	$53.63	$39.78	904Q888437	
(352) 799-2691	20050105	$53.63	$39.78	904Q888437	
(386) 322-0369	20041221	$53.92	$39.78	904Q888437	
(386) 345-1208	20041210	$60.35	$39.78	904Q888437	
(386) 427-4614	20041228	$53.31	$39.78	904Q888437	
(386) 752-3031	20041208	$53.31	$39.78	904Q888437	
(386) 752-6547	20041217	$33.08	$7.82	904Q888437	
(386) 755-2769	20041221	$53.31	$39.78	904Q888437	
(386) 755-9264	20050104	$53.31	$39.78	904Q888437	
(407) 253-9221	20041223	$55.13	$39.78	904Q888437	
(407) 254-0189	20041228	$7.82	$7.82	904Q888437	
(407) 290-2681	20041217	$55.13	$39.78	904Q888437	
(407) 290-5548	20041227	$55.13	$39.78	904Q888437	
(407) 291-8827	20041223	$68.42	$31.96	904Q888437	
(407) 292-0835	20041214	$31.96	$31.96	904Q888437	
(407) 292-1684	20041215	$55.13	$39.78	904Q888437	
(407) 294-5290	20050104	$55.13	$39.78	904Q888437	
(407) 294-6336	20041229	$55.13	$39.78	904Q888437	
(407) 294-9340	20041222	$31.96	$31.96	904Q888437	
(407) 296-5440	20041209	$55.13	$39.78	904Q888437	
(407) 296-7749	20041210	$55.13	$39.78	904Q888437	
(407) 296-8289	20050106	$55.13	$39.78	904Q888437	
(407) 298-5311	20041217	$7.82	$7.82	904Q888437	
(407) 302-2253	20050103	$7.82	$7.82	904Q888437	
(407) 302-2253	20050103	$31.96	$31.96	904Q888437	
(407) 322-4811	20050106	$55.13	$39.78	904Q888437	
(407) 380-1439	20041221	$55.13	$39.78	904Q888437	
(407) 522-9213	20050103	$7.82	$7.82	904Q888437	
(407) 568-9627	20041229	$55.13	$39.78	904Q888437	
(407) 737-8430	20041210	$55.13	$39.78	904Q888437	
(407) 850-0723	20041218	$55.13	$39.78	904Q888437	

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(407) 854-4012	20041216	$55.13	$39.78	904Q888437	
(407) 895-8595	20041220	$76.24	$39.78	904Q888437	
(850) 455-4047	20050105	$54.20	$39.78	904Q888437	
(850) 474-9068	20041215	$31.96	$31.96	904Q888437	
(850) 505-2679	20050105	$31.96	$31.96	904Q888437	
(850) 623-5915	20041221	$65.93	$39.78	904Q888437	
(850) 983-1438	20041227	$54.20	$39.78	904Q888437	
(904) 242-7124	20041221	$54.85	$39.78	904Q888437	
(904) 247-2623	20041213	$31.96	$31.96	904Q888437	
(904) 276-7571	20041221	$54.85	$39.78	904Q888437	
(904) 346-3646	20041216	$54.96	$39.78	904Q888437	
(904) 356-4291	20041221	$54.96	$39.78	904Q888437	
(904) 356-8911	20041209	$54.96	$39.78	904Q888437	
(904) 387-5859	20050103	$7.82	$7.82	904Q888437	
(904) 387-5859	20050103	$31.96	$31.96	904Q888437	
(904) 388-3356	20050107	$54.96	$39.78	904Q888437	
(904) 399-2549	20041220	$30.04	$7.82	904Q888437	
(904) 475-1079	20050106	$76.07	$39.78	904Q888437	
(904) 475-9566	20041210	$54.96	$39.78	904Q888437	
(904) 491-3432	20041214	$53.31	$39.78	904Q888437	
(904) 598-1427	20041214	$54.96	$39.78	904Q888437	
(904) 693-3689	20041230	$54.96	$39.78	904Q888437	
(904) 727-7690	20050107	$23.00	$7.82	904Q888437	
(904) 766-0177	20050106	$31.96	$31.96	904Q888437	
(904) 771-5164	20041214	$59.65	$39.78	904Q888437	
(904) 777-6084	20050103	$54.96	$39.78	904Q888437	
(904) 779-8116	20041209	$76.07	$39.78	904Q888437	
(904) 781-7490	20041213	$54.96	$39.78	904Q888437	
(904) 786-8231	20041223	$54.96	$39.78	904Q888437	
(904) 808-4725	20050106	$53.63	$39.78	904Q888437	

000219

BEFORE THE PUBLIC SERVICE COMMISSION

In re: Complaint by DPI-Teleconnect, L.L.C. against BellSouth Telecommunications, Inc. for dispute arising under interconnection agreement.	DOCKET NO. 050863-TP DATED: AUGUST 30, 2007

DPI TELECONNECT'S RESPONSE TO STAFF'S SECOND REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 16 - 21)

dPi Teleconnect, LLC hereby files its Responses to Staff's Second Set of Requests for Production of Documents (Nos. 16-21).

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
chrismalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
steventepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

000220

CERTIFICATE OF SERVICE

I hereby certify that a true copy of the foregoing document has been served upon counsel for Florida Public Service Commission and also served upon Defendant through its below-listed attorneys on this 19th day of September, 2007.

/s/ Chris Malish
Christopher Malish

Attorneys for Defendant

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via UPS Next Day Air
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via UPS Next Day Air
and Via Electronic Mail: mg2708@att.com

000221

DOCUMENTS REQUESTED

16. **Please provide any documents that support your response to Staff Interrogatory No. 10(a) – (g). If provided in a previous document request for the Florida case, please identify the specific cite.**
Interrogatory No. 10 requests information on the manner of AT&T's providing reasons for denial of credits. Responsive documents are attached.

The October 2004 email that shows that credits began to be disputed and AT&T initially agreed to pay outstanding amounts owe can be found on Bates Number 000267.

The January 2005 emails showing that AT&T again agreed to credit dPi can be found on Bates Number 000272, 000273, 000275, 000276.

The February 2005 emails indicating that AT&T was delaying crediting due to needing to determine the definition of a "win-over or reacquisition" customer (and its attachments) can be found on Bates Numbers 000298-000302.

The April email showing AT&T's position that BCR, BRD and HBG were not Touchstar features can be found on Bates Number 000289.

The April email in which dPi explains that BCR, BRD and HBG are Touchstar features can be found on Bates Number 000293

The April email showing AT&T's position that BCR, BRD and HBG were not purchased features can be found on Bates Number 000293

The April email in which dPi explains that AT&T incorrectly defines "purchase" as requiring an individual line-item price can be found on Bates Number 000292.

17. **Please provide any documents that support your response to Staff Interrogatory No. 12(a) – (c). If provided in a previous document request for the Florida case, please identify the specific cite.**
Interrogatory 12 asks whether AT&T should list all qualifying Touchstar features and whether AT&T has modified its promotional language.

There are no responsive documents.

18. **Please provide any documents that support your response to Staff Interrogatory No. 13(a) -(d). If provided in a previous document request for the Florida case, please identify the specific cite.**
Interrogatory No. 13 asks dPi to identify documents that show that AT&T interpreted the promotion the way that dPi contends.

000222

All such responsive documents in the possession, custody and control of dPi are included in the response to Request for Production 16. Conversations can be found on Bates stamped items number 000275 and 000276.

19. **Please provide any documents that support your response to Staff Interrogatory No. 14(b) - d). If provided in a previous document request for the Florida case, please identify the specific cite.**
Interrogatory No. 14 asks if dPi considers the number of credit requests to be "many," asks follow up questions conditioned on a "yes" answer to the first part, and asks to explain how the system screens for accuracy in credit requests.

There are no responsive documents.

20. **Please provide any documents that support your response to Staff Interrogatory No. 15(a) – (c). If provided in a previous document request for the Florida case, please identify the specific cite.**
Interrogatory No. 15 asks if AT&T provided dPi with instructions that it should count blocks as Touchstar features.

The responsive documents is the qualifying language of the line connection charge waiver, both the filed tariff and the screen shot from AT&T's website. These documents were provided to staff under its proposed Exhibits, dPi-FL 1-3.

Other responsive documents include AT&T's concession on January 27, 2005, that it would be crediting dPi with all amounts owed. This is included in the email conversation produced in response to Request for Production 16. Conversations can be found on Bates stamped items number 000275 and 000276.

21. **Please provide any documents that support your response to Staff Interrogatory No. 16 (a) – (c). If provided in a previous document request for the Florida case, please identify the specific cite.**

Interrogatory No. 16 asks if dPi's end users are ever provided "chargeable" Touchstar features, and how many do not have chargeable features.

There are no responsive documents.

000223

Bolinger, Brian

From: Bolinger, Brian
Sent: Wednesday, March 30, 2005 1:48 PM
To: 'Lucy Edmondson'; Bolinger, Brian
Cc: 'Lynn Pearce'; 'Nat Carpenter'; 'Tony Wike'
Subject: RE:

Ms. Edmonson:

Thank you for the update. Although filing a complaint was the last thing we wanted to do, we are baffled as to why BellSouth chooses to credit certain companies but not dPi Teleconnect.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lucy Edmondson [mailto:Lucy.Edmondson@ncmail.net]
Sent: Wednesday, March 30, 2005 12:54 PM
To: BBolinger@dpiteleconnect.com
Cc: Lynn Pearce; Nat Carpenter; Tony Wike
Subject:

Mr.. Bolinger,

Nat Carpenter, Director of our Communications Division, and I will be handling your complaint. We have recently contacted BellSouth and are awaiting a response. We will contact you as soon as we hear from them. Please feel free to contact me or Mr.. Carpenter (E-mail mn.carpenter@ncmail.net (919) 733-2810) if you have any questions.

Lucy Everett Edmondson

Staff Attorney

Public Staff- North Carolina Utilities Commission

4326 Mail Service Center

Raleigh, NC 27699-4326

Work Telephone (919) 733-6110

Facsimile (919) 733-9565

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other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers.

E-mail correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by authorized state officials.

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Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of $718,634.74 in his email with the spreadsheets which show $734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

		BellSouth Action
2003		
2 features for Free	523.31	Render credit on 4/8 bill
Secondary Svc Charge Waiver	420.24	Credit rendered on 1/8 bill period
2004		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render $58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - UNE-P lines included
Secondary Svc Charge Waiver	2,187.72	$1874.58 – We don't have March information Rendered $1442 credit on 1/8 bill period Render $432.60 credit on 4/8 bill period
2005		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP $5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05 Render $1089.25 credit on 4/8 bill period
Secondary Svc Charge Waiver	98.88	Request submitted 2/21/05 Render credit on 4/8 bill period
Total	**238,646.37**	**$93,506.11 total credits issued (including 1/8 and 4/8 bill periods for NC)**

Or summarized by promotion:

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	59,133.83
CC-PP $5 discount	55.00	
Total	**238,646.37**	**$93.506.11 credited (either on 1/8 or 4/8 bill periods)**

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on the April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

Bolinger, Brian

From: Barry, Barbara
Sent: Thursday, October 21, 2004 3:59 PM
To: Bolinger, Brian
Subject: RE: Lost Key Telecom

How much of that belongs to Lost Key?

Barbara

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, October 21, 2004 2:14 PM
To: DL-SENIOR-STAFF
Subject: FW: Lost Key Telecom
Importance: High

FYI - Looks like we will have a $547,727.72 credit on our next BellSouth bill.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Thursday, October 21, 2004 2:20 PM
To: Bolinger, Brian
Cc: Chris Watson; Stephanie Watson
Subject: RE: Summaries to date

Brian,

I received a VM from Kristie Seagle stating that all of your credits will be on the next billing cycle. Did not get a explanation on why they were not there last month. The total submitted to Bellsouth to date is 2003 - 4,572.51 and 2004 – 543,155.21. Thank you,'

Steve

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, October 19, 2004 10:19 AM
To: Steve Watson
Subject: RE: Summaries to date

Steve:

Any update on our credits from BellSouth?

Brian A. Bolinger
Vice President Legal Affairs

000228

000267

dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, September 13, 2004 11:42 AM
To: bbolinger@dpiteleconnect.com
Subject: Summaries to date

Steve T. Watson
Lost Key Telecom, Inc.
P.O. Box 34474
Pensacola, FL 32507-4474
850.497.9984
850.492.7444
850.748.2344
swatson@lostkeytelecom.com

000229

000268

Bolinger, Brian

From: Bolinger, Brian
Sent: Thursday, December 16, 2004 3:56 PM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted

Importance: High

Steve:

It is my understanding that our promotional credits have been escalated to the BellSouth legal department. Would you know who in the legal department is handling the issue? If so, could you please give me that person's name and contact information? Also, do you have the e-mail address for Christy Siegal? I have tried to call her several times without a response.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

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Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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000231

000270

Bolinger, Brian

From: Lund, Steve [Steve.Lund@BellSouth.com]
Sent: Friday, January 21, 2005 8:22 AM
To: Bolinger, Brian
Cc: steve.lund@bellsouth.com
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

This was another automatic letter that was sent out. You account is in manual override, which means DPI will not experience any interruptions in their service until further notice. I believe the promotions issue is still being investigated by Kristy Seagle.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, January 20, 2005 11:36 AM
To: Lund, Steve; Bolinger, Brian
Cc: Mangina, Leisa G; Alagar, Maxine P
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

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000271

Bolinger, Brian

From: Bolinger, Brian
Sent: Thursday, January 27, 2005 10:33 AM
To: DL-SENIOR-STAFF
Subject: FW: dPi Teleconnect Promotionals Submitted

I realize we have heard this before, but it sounds promising.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, January 27, 2005 10:26 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

That's my understanding. If I get anything other than that statement I will let you know.

Leisa

> -----Original Message-----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Thursday, January 27, 2005 10:03 AM
> **To:** Mangina, Leisa G
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Thanks Leisa. If I understand you correctly, everything that has been submitted by Lost Key, on behalf of dPi, to date, should be credited to dPi on March 15?
>
> Brian A. Bolinger
> Vice President Legal Affairs
> dPi TeleConnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, Texas 75234
> Telephone: 972-488-5500 x4018
> Fax: 972-406-0193
>
> > -----Original Message-----
> > **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> > **Sent:** Thursday, January 27, 2005 9:37 AM
> > **To:** Bolinger, Brian
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted
> >
> > Brian,
> >
> > My understanding that all the Lost Key promotionals that were submitted at the same timeframe would be completed and adjustments should appear on the accounts of what has been calculated on the promotionals. I can't say when you state in full due to not knowing the number at this time.

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Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, January 27, 2005 8:34 AM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Thanks Leisa. What does March 15 mean? Will we be paid in full on that date?

Thanks!

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

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Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

000235
000274

Bolinger, Brian

From: Mangina, Leisa G [Leisa.Mangina@BellSouth.com]
Sent: Tuesday, February 08, 2005 2:46 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

I can not say I would think that we have to receive the credit from the promotional group before the dispute group makes the adjustments. It will depend if the dispute group gets the spreadsheet prior to the March 1st invoices are on line.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, February 08, 2005 1:19 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

It is my understanding the dPi Teleconnect will be credited for all promotions applied for no later than March 15, 2005. Is there anyway to have those credits applied to our account by March 1, 2005?

Thank you very much for all of your help.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, January 27, 2005 10:26 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

That's my understanding. If I get anything other than that statement I will let you know.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, January 27, 2005 10:03 AM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Thanks Leisa. If I understand you correctly, everything that has been submitted by Lost Key, on behalf of dPi, to date, should be credited to dPi on March 15?

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC

000236

000275

Bolinger, Brian

From: Mangina, Leisa G [Leisa.Mangina@BellSouth.com]
Sent: Wednesday, March 02, 2005 2:53 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We have noted that the credit will be issued by mid March. As long as you are paying any bills under the amount to be credited you should be in standings. I can not state the credits will be done on March 15th due to this group will not be issuing the credits. But we will be looking at the accounts to see if they have been issued before we take any steps.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 02, 2005 1:51 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

000237

000276

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar

000238

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(Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

000239

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000278

Bolinger, Brian

From: Bolinger, Brian
Sent: Wednesday, March 02, 2005 1:51 PM
To: 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'
Subject: RE: dPi Teleconnect Promotionals Submitted

Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

000240 000279

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve

000241
000280

Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
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Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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Bolinger, Brian

From: Bolinger, Brian
Sent: Tuesday, March 15, 2005 2:16 PM
To: 'Mangina, Leisa G'; Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Importance: High

Leisa:

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over $700,000 outstanding.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]

000243

000282

Bolinger, Brian

From: Bolinger, Brian
Sent: Monday, March 14, 2005 3:39 PM
To: 'Mangina, Leisa G'; Bolinger, Brian; 'Seagle, Kristy'
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Will BellSouth make the adjustments tomorrow as previously stated?

Thanks again.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Monday, March 14, 2005 2:29 PM
To: Bolinger, Brian; Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I am not the person making the adjustments. I will advise Rubye of the credits to be issued so we will know why the balances are pending.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, March 14, 2005 12:58 PM
To: Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa:

Thank you for your reply. I am in contact with Lost Key on a regular basis and to my knowledge, they have not received any correspondence stating when our credits will be applied. I am of the understanding that it will be tomorrow. Is that correct?

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

000244

000283

Bolinger, Brian

From: Bolinger, Brian
Sent: Friday, March 18, 2005 12:48 PM
To: Bolinger, Brian; 'Mangina, Leisa G'; 'Kristy.Seagle@BellSouth.com'
Cc: 'Steve.Lund@BellSouth.com'
Subject: RE: dPi Teleconnect Promotionals Submitted

Importance: High

Kristy & Leisa:

Unfortunately, dPi Teleconnect has not received a response to the below correspondence sent March 16, 2005. As you are aware, dPi Teleconnect is unwilling to allow BellSouth to continue to refuse to apply credits for which it owes and has owed for over six months. Accordingly, unless dPi Teleconnect receives information stating that BellSouth has applied the more than $700,000 in credits or BellSouth notifies dPi Teleconnect of when the credits will be applied by Monday, March 21, 2005 dPi Teleconnect will have no other alternative but to file a complaint with the respective state public utility commissions in which the credits are owed.

Thank you for your prompt attention to this matter and I continue to look forward to your response.

Cordially,

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Wednesday, March 16, 2005 10:45 AM
To: 'Mangina, Leisa G'; 'Kristy.Seagle@BellSouth.com'
Cc: 'Steve.Lund@BellSouth.com'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy & Leisa:

To say I am confused is an understatement. On February 1, 2005, Lost Key Telecom received correspondence from Ms. Seagle. That correspondence stated:

> The BellSouth Start-Up Guide states in Section 17.2.5, "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

000245

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Just a few days prior to Ms. Seagle's letter (January 26, 2005) I received correspondence from Ms. Mangina stating, "March 15 is for all Lost Key; however, DPI makes up the bulk of them" regarding the promotional credits applied for by dPi Teleconnect.

Additionally, on March 2, 2005, Ms. Mangina confirmed her January 26, 2005 correspondence by stating "we have noted that the credit will be issued by mid March."

March 15th has come and gone and it appears that now, there is not anyone at BellSouth who is willing to either confirm that the credits have been issued or give dPi Teleconnect an alternate date for the issuing of said credits.

dPi fully understands that a credit such as this takes time to process and the company has been more than fair in allowing BellSouth the opportunity to validate all of the credits for which dPi Teleconnect applied. However, after 6 1/2 months, dPi's patience with this matter is running thin. BellSouth has given dPi Teleconnect two different dates on which BellSouth stated that it would apply the credits to dPi Teleconnect's account. Unfortunately, each time, BellSouth has failed to make such credits.

Even though BellSouth does not dispute that dPi Teleconnect is owed the credits, more than one half of a year has gone by without dPi Teleconnect receiving the credits, which BellSouth owes.

dPi Teleconnect shall make a final attempt to resolve this matter amicably. Please confirm that dPi Teleconnect has received credits in the amount of $708,878.07 or advise dPi Teleconnect on exactly when BellSouth shall post the aforementioned credits to dPi Teleconnect's account. I would appreciate a response by the close of business today.

If neither of you can provide me with the information above, please respond with the contact information of the person I can contact who can provide me with an answer.

Your prompt attention to this matter is appreciated and I look forward to receiving your response by the end of business today.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Tuesday, March 15, 2005 5:26 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am not the person issuing the credits. My understanding is that the information on the credits has been sent to "Lost Key". Please check with them for they know who it is they are in communciation with on the promotional.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 15, 2005 1:16 PM
To: Mangina, Leisa G; Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

000246

Leisa:

000285

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over $700,000 outstanding.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

000247
000286

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> -----Original Message-----
> **From:** Bolinger, Brian
> **Sent:** Thursday, January 20, 2005 11:36 AM
> **To:** 'Lund, Steve'; Bolinger, Brian
> **Cc:** 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
> **Importance:** High
>
> Steve:
>
> dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.
>
> Thank you.
>
> Brian A. Bolinger
> Vice President Legal Affairs
> dPi TeleConnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, Texas 75234
> Telephone: 972-488-5500 x4018
> Fax: 972-406-0193

000248

000287

Bolinger, Brian

From: Bolinger, Brian
Sent: Tuesday, March 22, 2005 5:10 PM
To: DL-SENIOR-STAFF
Subject: BellSouth

Importance: High

After speaking with the NC PUC, I am going to e-mail them our issue and they are going to try and escalate it for us. If after a week they cannot resolve the issue, they have advised that we file a formal complaint. Below is what I suggest we send to them.

As you may know, many regional bell companies, including BellSouth offer promotional discounts when a customer is acquired. On December 22, 2004, North Carolina in Docket No. P-100, Sub 72b ruled that these promotional discounts "must be made available to resellers."

dPi Teleconnect is a reseller of local telephone service in the State of North Carolina. On September 3, 2004 the company submitted, through an independent 3rd party, Lost Key Telecom, $479,000 in promotional credits with BellSouth. Along with the dPi Teleconnect credits, Lost Key Telecom submitted credits for Budget Phone. BellSouth paid the September 3, 2004 credits for Budget Phone but failed to apply the credits for dPi Teleconnect. This was despite the fact that Kristie Seagle at BellSouth informed both Lost Key Telecom and dPi Teleconnect that the credits would be applied on the October 8, 2004 bill and then the November 8, 2004 bill from BellSouth.

On December 6, 2004 Jim Maziarz sent correspondence to Lost Key Telecom stating that the issue involving promotional credits would be "resolved" by the "first of the year." On January 26, 2005 I personally sent correspondence to Leisa Mangina at BellSouth asking when the credits would be applied. Ms. Mangina informed me that "March 15th" was the date for all Lost Key clients. In a March 2, 2005 e-mail from Ms. Mangina, she confirmed that the "credit will be issued by mid March."

To date, BellSouth has failed to apply any of the credits. dPi Teleconnect has continued to apply for promotional credits and the current outstanding balance is $718,634.74. As mentioned previously, $479,000 of that has been outstanding since September 3, 2004.

BellSouth has acknowledged their obligation to pay the credits yet continues to refuse to apply the credits to dPi Teleconnect's billing. dPi Teleconnect feels as though the company has been more than patient, but after six months, BellSouth as had more than enough time to apply the credits to dPi Teleconnect's account.

Currently, BellSouth refuses to reply to any correspondence. Accordingly, dPi Teleconnect would like to file an informal complaint with the North Carolina Utilities Commission and ask that the commission contact BellSouth to help resolve this issue in an amicable fashion.

Thank you for your attention to this matter and should you have any questions or concerns, please feel free to contact me.

Cordially,

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

000249

000288

Bolinger, Brian

From: Patterson, Gary D [Gary.Patterson2@BellSouth.com]
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect
Attachments: DPI Credits thru 4_8_05.xls

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
- 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

000250
000289

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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Bolinger, Brian

From: Bolinger, Brian
Sent: Monday, April 18, 2005 8:32 AM
To: 'Steve Watson'; Bolinger, Brian
Cc: Chris Watson
Subject: RE: dPi & BellSouth

Steve:

If I read your message correctly, it appears that some of the BCR & BRD blocks could be UNE orders which would not be eligible for promotional credits. I can understand this however, 92% of our customers are resale moreover, going back over a couple of years, that number is even greater. That being the case, at least 92% or so of the credits applied for should be eligible.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 4:11 AM
To: Bolinger, Brian
Cc: Chris Watson
Subject: RE: dPi & BellSouth

Hi Brian,

Chris has been keeping me updated with everything. When you provision in LENS on Resale, BCR & BRD are listed as a Touch Star Features. Also they charged us for BCR & BRD as features on UNE. We ask them several times how they could call them features on UNE and not on Resale. You can talk with Kelly King about this and she should concur. God bless,

Steve

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Friday, April 15, 2005 1:18 PM
To: Chris Watson; Bolinger, Brian
Cc: Steve Watson
Subject: RE: dPi & BellSouth
Importance: High

Steve and Chris:

Good news! We have recently received information from BellSouth that shows promotional credits to dPi Teleconnect in the amount of $243, 847.29. We still have $474, 787.45 outstanding however. All of that is for the installation waiver. I have contested their conclusion that we did not qualify by, with Chris' help, pointing out to them that in their own tariff, they define TouchStar features as including the blocks. They have promised a decision by Monday. I will let you know. Thanks for your help!

Also, we want to file our SBC stuff ASAP. How soon can this be done. Finally, as soon as we get our remaining credits, I want to file the cash back promotions.

Thanks again and have a great weekend.

000252

000291

Bolinger, Brian

From: Bolinger, Brian
Sent: Wednesday, April 20, 2005 12:54 PM
To: 'Seagle, Kristy'; Bolinger, Brian
Cc: Maziarz, Jim; Allen, Advernall; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect

Importance: High

Ms. Seagle:

Thank you for your recent correspondence regarding dPi Teleconnect's applied for promotional credits. I am fully aware that BellSouth's promotion tariff states, "waived line connection charge for new reacquisition or winover customers who purchase BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features."

I must disagree with your conclusion that because there is no charge for BCR, BRD or HBG USOCs that dPi Teleconnect does not qualify for promotional credits. BCR, BRD and HGB are clearly defined at TouchStar features by BellSouth. In order to receive the services covered by BCR, BRD and HBG, those services must be ordered by dPi Teleconnect. As you are fully aware, dPi Teleconnect orders BCR, BRD and HBG with each order for BellSouth Complete Choice, BellSouth PreferredPack or Basic Service; that in and of itself qualifies dPi Teleconnect for the promotion and the associated credits.

Unfortunately, it appears that BellSouth is attempting to circumvent its responsibility for applying credits by stating that because the aforementioned USOCs have no associated cost, they are not purchased. Quite frankly, that conclusion has no merit. First, if you would like to break down the sentence, which it appears you do, the word "purchase" speaks of acquiring, in whole, BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features. This is exactly what dPi Teleconnect has done. BellSouth would have a more valid argument, although still quite weak, had it not charged dPi Teleconnect for anything in the transaction. Because BellSouth charged dPi Teleconnect for each order, BellSouth has no claim that the items were not "purchased" by dPi Teleconnect.

Further, BellSouth's conclusion fails by the mere definition of the word "purchase." For example, the Uniform Commercial Code, one of the laws which covers commercial transactions, defines "purchase" as, "taking by sale, discount, negotiation, mortgage, pledge, lien, issue or re-issue, gift or any other voluntary transaction . . ." Moreover, the Securities Exchange Act states, "[t]he term "purchase" includes any contract to purchase or otherwise acquire." Again, dPi Teleconnect clearly meets these definitions with each transaction.

Accordingly, it is quite clear that BellSouth's has no valid reason not to issue dPi Teleconnect all of the applied for credits, in full, immediately. dPi Teleconnect has waited in excess of seven months and endured numerous yet invalid excuses as to why BellSouth has failed to issue the applied for credits. dPi Teleconnect is not willing to wait any longer. Therefore, dPi Teleconnect shall give BellSouth until the end of business on Friday, April 22, 2005 to notify dPi Teleconnect, in writing, of its intention to place the remaining outstanding credits on dPi Teleconnect's next billing, May 8, 2005, or dPi Teleconnect will have no other alternative but to file a formal complaint against BellSouth at a relevant public service commission.

Thank you for your prompt attention to this matter and I look forward to receiving a favorable reply by the close of business on April 22, 2005.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 19, 2005 10:37 AM
To: Bolinger, Brian

000253

000292

Cc: Maziarz, Jim; Allen, Advernall; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect

Dear Mr. Bolinger:

This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion.

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.10 tariff states "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and ***two*** (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. In an effort to ensure parity, BellSouth Resale product management has confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

In response to your statement, "Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order," I mentioned in my email to you on April 14, that RCUTWC cannot be located in the BellSouth USOC database or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

If you have any questions, please contact me.

Kristy Seagle

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 3:48 PM
To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

000254

000293

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Thursday, April 14, 2005 3:24 PM
To: Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

000255

000294

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

000256
000295

Bolinger, Brian

From: O'Roark, Thomas
Sent: Friday, July 07, 2006 4:15 PM
To: Bolinger, Brian
Cc: King, Kelly
Subject: RE: Pats due amounts

I released another $100k to BSO today, so I have sent them about $500k in the last few weeks.

Thomas G. O'Roark
VP Finance
DPI Teleconnect, LLP
2997 LBJ Freeway, STE 225
Dallas, TX 75234
972-488-5500 ext 4016
Cell: 214-454-7204
Fax: 972-488-8636
toroark@dpiteleconnect.com

-----Original Message-----
From: Bolinger, Brian
Sent: Friday, July 07, 2006 3:10 PM
To: 'Leisa.Mangina@BellSouth.com'; King, Kelly; O'Roark, Thomas
Subject: RE: Pats due amounts
Importance: High

Leisa:

Kelly King sent the below email to my attention. If you would, please copy me on any future correspondence.

With regard to BellSouth's claim that they are owed $1,427,996.90, please know that dPi Teleconnect continues to dispute this amount.

The reason for our dispute is as follows:

dPi Teleconnect has submitted $1,415,297.31 in promotional disputes for which we have open docket numbers in each BellSouth state. BellSouth has only credited dPi Teleconnect $398,005.85 for the promotional disputes leaving a balance of $1,059,022.16. For some reason, BellSouth refuses to recognize these amounts.

Using your dispute number of $41,730.68 (which I believe are only billing errors), leaves a total outstanding dispute balance of $1,100,752.82.

Assuming your number of $1,427,996.90 is correct (and I am not saying it is), the difference between what BellSouth claims is owed and what is disputed is $327,244.08.

In your email, you did not indicate the aging of the amount or when the amount was retrieved. Therefore, I am uncertain that the $400,000 that dPi recently sent BellSouth is included and I do not know how much of your number is for current invoices.

As we have been for quite some time, dPi Teleconnect wishes to resolve our disputes in an amicable fashion and expects BellSouth to do the some. If however, BellSouth decides to embargo dPi Teleconnect from provisioning for disputes that have open docket numbers, dPi Teleconnect will have to ask for public service commission intervention.

Thank you for your attention to this matter and should you have any questions, please do not hesitate to contact me.

000257

000296

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

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-----Original Message-----
From: King, Kelly
Sent: Wednesday, July 05, 2006 3:05 PM
To: Bolinger, Brian; O'Roark, Thomas
Subject: FW: Pats due amounts

FYI...please see below

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, July 05, 2006 3:01 PM
To: King, Kelly
Subject: Pats due amounts

Kelly,

Due to the fact BellSouth has the amount of $41,730.68 in open disputes, the past due balance we are looking to receive payment on is **$1,427,996.90.** Please let me know when this amount will be paid. We are sending a notice to advise holding of provisioning.

Leisa Mangina
Resale/Payphone Collections Manager
600 N. 19th St.
Floor 22nd
Birmingham, AL 35203
(205) 244-6716

*****

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:35 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: Update Connection Fee Waiver and Status of other qualified promotional payments

RE: dPi; BellSouth FL; discovery from BellSouth - still no mention of the two paying features as a qualification for LCCW.

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Wednesday, February 02, 2005 10:07 AM
To: Chris Watson; Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson
Subject: RE: Update Connection Fee Waiver and Status of other qualified promotional payments

Chris,

Please find attached letter regarding "reacquisition or winover customers." Promotions with this wording include Line Connection Fee Waiver, 1FR + 2 Free Features and $5 Complete Choice Discount. If you have any questions, please let me know. Thanks.

Kristy

-----Original Message-----
From: Chris Watson [mailto:cwatson@lostkeytelecom.com]
Sent: Wednesday, January 26, 2005 3:47 PM
To: Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson; Seagle, Kristy
Subject: Update Connection Fee Waiver and Status of other qualified promotional payments

Jim,

Good Afternoon! What is the status of the "Line Connection Fee Waiver Promotion"? We also have not been seeing any credits in regards to other promotions. We have several promotions that are extremely late in regards to being paid from Bellsouth according to your Interconnection Website Guidelines. These promotions are outside of the scope of the "Line Connection Fee Waiver" and they are well over 100 days outstanding. We should be getting a consistent flow of credits and these have had absolutely zero movement. I appreciate your prompt attention to this matter.

Thank you,

Chris S. Watson

000259
000298

P.O. Box 34474

Pensacola, Fl 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

1.850.698.6825(Mobile)

cwatson@lostkeytelecom.com

From: Maziarz, Jim [mailto:Jim.Maziarz@BellSouth.com]
Sent: Monday, December 06, 2004 10:30 AM
To: Chris Watson
Cc: Steve Watson; Paul Watson; Stephanie Watson; Seagle, Kristy
Subject: RE: 2nd Try

Chris,

I understand from talking with Kristy Seagle that the outstanding issues you reference are items that she is running through BellSouth's Legal department. She informs me that those items will not be resolved until the first of the year. Therefore, after the first of the year, we can schedule a time to meet. BellSouth will contact you the week of 1/3/05 to provide a status with the goal of also setting a meeting date and time.

Regards,

Jim Maziarz

-----Original Message-----
From: Chris Watson [mailto:cwatson@lostkeytelecom.com]
Sent: Friday, December 03, 2004 9:07 AM
To: Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson
Subject: 2nd Try

Jim,

Good Morning! I hope you had a great Thanksgiving! We need to schedule a time to meet and discuss the outstanding promotional credits for several of Lost Key Telecom clients. I believe you had a meeting last week and there where several action items that you where working on. Please let me know when would be the best day to get together.

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000299

Thanks,

Chris Watson



Chris S. Watson

P.O. Box 34474

Pensacola, Fl 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

1.850.698.6825(Mobile)

cwatson@lostkeytelecom.com

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February 1, 2005

Mr. Chris Watson
Lost Key Telecom
P. O. Box 34474
Pensacola, Fl

Dear Chris:

This is in response to your e-mail dated December 7, 2004, to Jim Maziarz regarding Lost Key Telecom's concerns for BellSouth's delays in processing promotional credits. Jim asked that I respond to your e-mail.

The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

At a meeting in October 2004, I advised you and Steve Watson that BellSouth was in the process of determining the appropriate eligibility criteria for the "reacquisition or win-over customer" promotions. In that meeting, BellSouth also explained that, due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.

BellSouth has now determined the following appropriate definitions for a "reacquisition and a win-over customer."

> In the case of a CLEC applying for resale treatment for a promotion (CLEC A), a reacquisition is defined as an end user who was previously with CLEC A, switched to a competitor (another CLEC or BellSouth) and is returning to CLEC A.
>
> In the case of a CLEC, win-over is defined as an end user who is with another CLEC or BellSouth and is switching to the CLEC applying for resale treatment for the promotion.

The determination for qualification of these promotions is based upon end user telephone number.

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BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by April 1, 2005.

If you have any questions, please call me.

Sincerely,

Kristy Seagle

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EXHIBIT NO. 5

DOCKET NO.: 050863-TP

WITNESS: STIP-5

PARTY: Staff

DESCRIPTION: Composite of Responses to Staff's Request for Production of Documents from AT&T Florida

1. Item Nos. 1-7 of AT&T's Responses to Staff's First Request for Production of Documents.

2. Item Nos. 8-9 and 11-14 of AT&T's Responses to Staff's Second Request for Production of Documents. **(Note: Item No. 10 is Proprietary)**

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 5
COMPANY FPSC Staff
WITNESS STIP-5
DATE 04/03/08

PROFFERING PARTY: Staff

I.D. STIP-5

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: dPi Teleconnect, L.L.C. v. BellSouth Telecommunications, Inc.	)	Docket No. 050863-TP
	)	Filed: August 20, 2007

AT&T FLORIDA'S RESPONSES AND OBJECTIONS TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS

BellSouth Telecommunications, Inc. d/b/a AT&T Florida ("AT&T Florida"), files pursuant to Rule 25-22.034, Florida Administrative Code, and Rule 1.350, Florida Rules of Civil Procedure, its Response and Objections to Staff's First Request for Production of Documents dated July 31, 2007.

GENERAL OBJECTIONS

AT&T Florida makes the following General Objections to Staff's First Request for Production of Documents.

1. AT&T Florida objects to the requests to the extent they seek to impose an obligation on AT&T Florida to respond on behalf of subsidiaries, affiliates, or other persons that are not parties to this case on the grounds that such requests are overly broad, unduly burdensome, oppressive, and not permitted by applicable discovery rules.

2. AT&T Florida objects to the requests to the extent they are intended to apply to matters other than Florida intrastate operations subject to the jurisdiction of the Commission. AT&T Florida objects to such requests as being irrelevant, overly broad, unduly burdensome, and oppressive.

3. AT&T Florida objects to each and every request and instruction to the extent that such requests or instruction calls for information which is exempt from

discovery by virtue of the attorney-client privilege, work product privilege, or other applicable privilege.

4. AT&T Florida objects to each and every request insofar as the requests are vague, ambiguous, overly broad, imprecise, or utilizes terms that are subject to multiple interpretations but are not properly defined or explained for purposes of these requests. Any answers provided by AT&T Florida in response to the requests will be provided subject to, and without waiver of, the foregoing objection.

5. AT&T Florida objects to each and every request insofar as it is not reasonably calculated to lead to the discovery of admissible evidence and is not relevant to the subject matter of this action. AT&T Florida will attempt to note in its responses each instance where this objection applies.

6. AT&T Florida objects to providing information to the extent that such information is already in the public record before the Commission.

7. AT&T Florida objects to each and every request to the extent that the information requested constitutes trade secrets, pursuant to the *Florida Statutes*. To the extent that the Staff's requests ask for proprietary information, AT&T Florida will make such information available to Staff at a mutually agreeable time and place pursuant to a Motion for Protective Order, or subject to a Request for Confidential Classification.

8. AT&T Florida objects to the requests, instructions and definitions, insofar as they seek to impose obligations on AT&T Florida that exceed the requirements of the Florida Rules of Civil Procedure or Florida Law.

9. AT&T Florida objects to each and every request, insofar as any of them is unduly burdensome, expensive, oppressive, or excessively time consuming as written.

10. AT&T Florida objects to providing again any documents that it has already produced to Staff in this proceeding.

11. AT&T Florida is a large corporation with employees located in many different locations in Florida and in other states. In the course of its business, AT&T Florida creates countless documents that are not subject to Commission or FCC retention of records requirements. These documents are kept in numerous locations that are frequently moved from site to site as employees change jobs or as the business is reorganized. Therefore, it is possible that not every document has been identified in response to these requests. AT&T Florida will conduct a search of those files that are reasonably expected to contain the requested information. To the extent that the requests purport to require more, AT&T Florida objects on the grounds that compliance would impose an undue burden or expense.

SPECIFIC RESPONSES

12. In response to Request No. 1, AT&T Florida agrees to produce the requested documents.

13. In response to Request No. 2, AT&T Florida agrees to produce the requested documents. Please note that responsive documents are the same as those previously produced in response to dPi's First Request for Information, Item No. 21.

14. In response to Request No. 3, AT&T Florida agrees to produce the requested documents. Please note that some of the responsive documents are the same as those previously produced in response to dPi's First Request for Information, No. 25.

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These documents are proprietary and are subject to the Notice of Intent filed contemporaneously with this Response.

15. In response to Request No. 4, AT&T Florida agrees to produce the requested documents. The responsive documents are the same as those produced in response to Staff Request No. 1.

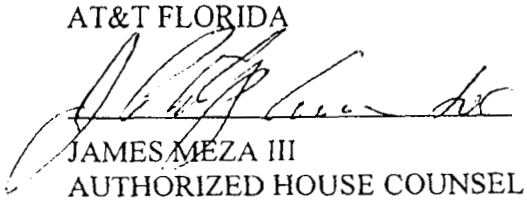
16. In response to Request No. 5, AT&T Florida agrees to produce the requested documents. Some documents produced in response to Staff Request No. 3 are also responsive to this request.

17. In response to Request No. 6, AT&T Florida agrees to produce the requested documents. These documents are proprietary and are subject to the Notice of Intent filed contemporaneously with this Response.

18. In response to Request No. 7, AT&T Florida agrees to produce the requested documents.

Respectfully submitted this 20th day of August, 2007.

AT&T FLORIDA



JAMES MEZA III
AUTHORIZED HOUSE COUNSEL NO. 464260
MANUEL A. GURDIAN
c/o Gregory R. Follensbee
150 So. Monroe Street, Suite 400
Tallahassee, FL 32301
(305) 347-5558

000004

E. EARL EDENFIELD JR.
J. PHILLIP CARVER
AT&T Southeast
Suite 4300, AT&T Midtown Center
675 W. Peachtree St., NE
Atlanta, GA 30375
(404) 335-0710

687991

000005

FPSC
Docket No. 050863-TP

AT&T Florida Response to Staff's Production of Documents

Item No. 1

CLEC NAME	QA ACCOUNT#	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
2003								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 10.51	$ 10.51	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-03	$ 21.02	$ 21.02	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 63.06	$ 63.06	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-03	$ 105.10	$ 105.10	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 188.79	$ 188.79	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Oct-03	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service C	Dec-03	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Oct-03	$ 125.12	$ 125.12	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Nov-03	$ 86.02	$ 86.02	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Dec-03	$ 54.74	$ 54.74	$ -	9/2/2004	12/27/2004
2004								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 11.73	$ 11.73	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 11.73	$ 11.73	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-04	$ 115.61	$ 115.61	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-04	$ 163.50	$ 163.50	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-04	$ 260.08	$ 260.08	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 369.08	$ 369.08	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-04	$ 163.50	$ 163.50	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 130.80	$ 130.80	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 218.00	$ 218.00	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 211.14	$ 211.14	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 211.14	$ 211.14	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-04	$ 152.49	$ 152.49	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 117.30	$ 117.30	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 11.73	$ 11.73	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 70.38	$ 70.38	$ -	2/24/2005	4/4/2005

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 23.46	$ 23.46	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-04	$ 514.21	$ 514.21	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-04	$ 1,284.68	$ 1,284.68	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-04	$ 2,049.20	$ 2,049.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 2,681.40	$ 2,681.40	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-04	$ 959.20	$ 959.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 850.20	$ 850.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 784.80	$ 784.80	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 832.83	$ 832.83	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 645.15	$ 645.15	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-04	$ 621.69	$ 621.69	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 480.93	$ 480.93	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 140.76	$ 140.76	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 293.25	$ 293.25	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 269.79	$ 269.79	$ -	2/24/2005	4/4/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	May-04	$ 31.96	$ 31.96	$ -	9/2/2004	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Aug-04	$ 39.78	$ -	$ 39.78	9/2/2004	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Oct-04	$ 39.78	$ -	$ 39.78	1/5/2005	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Dec-04	$ 79.56	$ -	$ 79.56	1/5/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jan-04	$ 723.86	$ 361.93	$ 361.93	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Feb-04	$ 1,527.28	$ 1,527.28	$ -	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Mar-04	$ 1,773.78	$ 1,011.05	$ 762.73	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Apr-04	$ 1,998.18	$ 1,138.96	$ 859.22	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	May-04	$ 1,341.64	$ 536.66	$ 804.98	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jun-04	$ 742.22	$ 244.93	$ 497.29	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jul-04	$ 869.38	$ 573.79	$ 295.59	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Aug-04	$ 620.84	$ 130.38	$ 490.46	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Sep-04	$ 541.28	$ 541.28	$ -	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Oct-04	$ 421.94	$ 281.01	$ 140.93	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Nov-04	$ 904.12	$ -	$ 904.12	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Dec-04	$ 596.70	$ -	$ 596.70	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jan-04	$ 5,193.50	$ 2,908.36	$ 2,285.14	9/2/2004	4/1/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Feb-04	$ 15,360.18	$ 9,062.49	$ 6,297.69	9/2/2004	4/1/2005

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CLEC NAME	QA ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Mar-04	$ 15,980.34	$ 10,706.83	$ 5,273.51	9/2/2004	4/1/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Apr-04	$ 11,689.88	$ 5,143.55	$ 6,546.33	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	May-04	$ 6,729.62	$ 3,364.81	$ 3,364.81	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jun-04	$ 4,709.68	$ 2,543.23	$ 2,166.45	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jul-04	$ 4,271.08	$ 640.66	$ 3,630.42	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Aug-04	$ 4,285.70	$ 642.86	$ 3,642.84	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Sep-04	$ 3,072.24	$ 1,536.12	$ 1,536.12	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Oct-04	$ 3,788.96	$ 757.79	$ 3,031.17	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Nov-04	$ 4,275.50	$ -	$ 4,275.50	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Jan-04	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service C	Feb-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service C	Apr-04	$ 31.28	$ 31.28	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service C	May-04	$ 15.64	$ 15.64	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service C	Jun-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service C	Jul-04	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service C	Aug-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service C	Sep-04	$ 15.64	$ 15.64	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Oct-04	$ 15.64	$ 15.64	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Nov-04	$ 31.28	$ 31.28	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Dec-04	$ 23.46	$ 23.46	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Jan-04	$ 117.30	$ 117.30	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Feb-04	$ 156.40	$ 156.40	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Apr-04	$ 203.32	$ 203.32	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	May-04	$ 156.40	$ 156.40	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Jun-04	$ 132.94	$ 132.94	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Jul-04	$ 258.06	$ 258.06	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Aug-04	$ 281.52	$ 281.52	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service C	Sep-04	$ 86.02	$ 86.02	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Nov-04	$ 70.38	$ 70.38	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Dec-04	$ 70.38	$ 70.38	$ -	1/18/2005	4/4/2005

CLEC NAME	ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ'S	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
2005								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 12.51	$ 12.51	$ -	8/15/2005	10/5/2005
DPI Teleconnect	305Q888437	1FR + 2 Free Featur	Dec-05	$ 32.85	$ 32.85	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 70.38	$ 70.38	$ -	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 23.46	$ 23.46	$ -	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 58.65	$ 35.19	$ 23.46	7/18/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 35.19	$ 35.19	$ -	4/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 23.46	$ 23.46	$ -	4/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 58.65	$ 58.65	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 35.19	$ 35.19	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 23.46	$ 23.46	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 35.19	$ 23.46	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 11.73	$ 11.73	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 28.16	$ 28.16	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 35.19	$ 23.46	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 11.73	$ 11.73	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 26.59	$ 26.59	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 11.73	$ 11.73	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 11.73	$ 11.73	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 23.46	$ 11.73	$ 11.73	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 11.73	$ 11.73	$ -	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 80.92	$ 80.92	$ -	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Sep-05	$ 46.92	$ 23.46	$ 23.46		
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$23.46	$ 11.73	$ 11.73		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$11.73	$ -	$ 11.73		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$90.73	$ 75.61	$ 15.12		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$11.73	$ 11.73	$ -		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$44.57	$ 44.57	$ -		1/6/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$11.73	$11.73	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$11.73	$11.73	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$78.78	$78.78	$ -	12/17/2005	2/3/2006

CLEC NAME	QWEST ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 246.33	$ 246.33	$ -	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 164.22	$ 164.22	$ -	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 222.87	$ 222.87	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 281.52	$ 281.52	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 46.92	$ 46.92	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 175.95	$ 175.95	$ -	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 234.60	$ 234.00	$ 0.60	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 222.87	$ 222.87	$ -	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 82.11	$ 46.92	$ 35.19	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 117.30	$ 105.57	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 259.62	$ 259.62	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 82.11	$ 82.11	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 70.38	$ 70.38	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 245.53	$ 245.53	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 58.65	$ 58.65	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 46.92	$ 46.92	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 206.84	$ 206.84	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 58.65	$ 58.65	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 125.90	$ 125.90	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 58.65	$ 58.65	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 11.73	$ 11.73	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 154.84	$ 154.84	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 170.48	$ 170.48	$ -		
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$35.19	$ -	$ 35.19		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$26.19	$ 13.10	$ 13.09		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$202.17	$ 202.17	$ -		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$35.19	$ -	$ 35.19		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$23.46	$ 23.46	$ -		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$215.08	$ 215.08	$ -		1/6/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$23.46	$23.46	$ -	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$23.46	$23.46	$ -	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$263.68	$250.50	$ 13.18	12/17/2005	2/3/2006
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Feb-05	$ 39.78	$ -	$ 39.78	7/18/2005	7/18/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Mar-05	$ 39.78	$ -	$ 39.78	4/20/2005	7/18/2005

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CLEC NAME	QA ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Jun-05	$ 39.78	$ -	$ 39.78	7/20/2005	9/20/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Jul-05	$ 31.96	$ -	$ 31.96	7/20/2005	9/20/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Aug-05	$ 95.88	$ 63.92	$ 31.96	8/15/2005	10/5/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Nov-05	$ 55.42	$ -	$ 55.42		1/6/2006
DPI Teleconnect	305Q888437	Line Connection Wa	Dec-05	$ 7.82	$ -	$ 7.82	12/17/2005	2/3/2006
DPI Teleconnect	305Q888437	Line Connection Wa	Dec-05	$ 70.36	$ 70.36	$ -	1/3/2006	2/20/2006
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jan-05	$ 581.06	$ 290.53	$ 290.53	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Feb-05	$ 517.14	$ 517.14	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Mar-05	$ 524.96	$ -	$ 524.96	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Apr-05	$ 381.48	$ -	$ 381.48	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	May-05	$ 326.06	$ -	$ 326.06	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jun-05	$ 517.14	$ 258.57	$ 258.57	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jul-05	$ 319.60	$ -	$ 319.60	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Aug-05	$ 391.34	$ -	$ 391.34	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Sep-05	$ 423.30	$ 211.65	$ 211.65		
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Oct-05	$319.60	$ 95.88	$ 223.72		1/6/2006
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Nov-05	$279.14	$ -	$ 279.14		1/6/2006
DPI Teleconnect	561Q888437	Line Connection Wa	Dec-05	$23.46	$15.64	$ 7.82	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	Line Connection Wa	Dec-05	$281.44	$105.54	$ 175.90	1/3/2006	2/20/2006
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jan-05	$ 2,753.32	$ -	$ 2,753.32	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Feb-05	$ 4,313.24	$ 718.87	$ 3,594.37	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Mar-05	$ 2,823.02	$ 403.29	$ 2,419.73	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Apr-05	$ 2,500.70	$ 208.39	$ 2,292.31	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	May-05	$ 1,909.44	$ 424.32	$ 1,485.12	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jun-05	$ 1,480.36	$ 845.92	$ 634.44	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jul-05	$ 1,414.06	$ -	$ 1,414.06	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Aug-05	$ 1,835.32	$ -	$ 1,835.32	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Sep-05	$ 1,444.66	$ 240.78	$ 1,203.88		
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Oct-05	$1,443.98	$ 240.66	$ 1,203.32		1/6/2006
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Nov-05	$1,540.54	$ 256.76	$ 1,283.78		1/6/2006
DPI Teleconnect	904Q888437	Line Connection Wa	Dec-05	$62.56	$7.82	$ 54.74	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	Line Connection Wa	Dec-05	$1,090.58	$254.47	$ 836.11	1/3/2006	2/20/2006
DPI Teleconnect	305-Q88-8437	Secondary Service C	Nov-05	$ 23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	305Q888437	Secondary Service C	Dec-05	$ 7.82	$ 7.82	$ -	12/17/2005	2/3/2006

CLEC NAME	QWACCOUNT#	PROMOTIONNAME	PROMOMONT	CREDITREQ	CREDITGIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	561-Q88-8437	Secondary Service C	Feb-05	$ 15.64	$ 7.82	$ 7.82	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Mar-05	$ 15.64	$ -	$ 15.64	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Apr-05	$ 39.10	$ 15.64	$ 23.46	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	May-05	$ 23.46	$ 7.82	$ 15.64	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Jun-05	$ 7.82	$ -	$ 7.82	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Jul-05	$ -	$ -	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Aug-05	$ 7.82	$ -	$ 7.82	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	Secondary Service C	Sep-05	$ 7.82	$ -	$ 7.82		
DPI Teleconnect	561-Q88-8437	Secondary Service C	Nov-05	$ 23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	561Q888437	Secondary Service C	Dec-05	$ 23.46	$7.82	$ 15.64	12/17/2005	2/3/2006
DPI Teleconnect	904-Q88-8437	Secondary Service C	Jan-05	$ 62.56	$ 15.64	$ 46.92	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Feb-05	$ 86.02	$ 43.01	$ 43.01	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Mar-05	$ 101.66	$ -	$ 101.66	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Apr-05	$ 258.06	$ 258.06	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	May-05	$ 70.38	$ 15.64	$ 54.74	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Jun-05	$ 39.10	$ -	$ 39.10	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Jul-05	$ 7.82	$ -	$ 7.82	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Aug-05	$ 109.48	$ -	$ 109.48	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	Secondary Service C	Sep-05	$ 70.38	$ -	$ 70.38		
DPI Teleconnect	904-Q88-8437	Secondary Service C	Oct-05	$ 101.66	$ 15.64	$ 86.02		1/6/2006
DPI Teleconnect	904-Q88-8437	Secondary Service C	Nov-05	$ 70.38	$ -	$ 70.38		1/6/2006
DPI Teleconnect	904Q888437	Secondary Service C	Dec-05	$ 62.56	$ -	$ 62.56	12/17/2005	2/3/2006
2006								
DPI Teleconnect	305Q888437	TWO FEATURES FC	Jan-06	$ 23.46	$ 23.46	$ -	1/28/2006	2/28/2006
DPI Teleconnect	305Q888437	TWO FEATURES FC	Feb-06	$ 23.46	$ 23.46	$ -	2/14/2006	3/10/2006
DPI Teleconnect	305Q888437	TWO FEATURES FC	Mar-06	$ 11.73	$ -	$ 11.73	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES FC	Jan-06	$ 98.14	$ 84.12	$ 14.02	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	TWO FEATURES FC	Feb-06	$ 58.65	$ 46.92	$ 11.73	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES FC	Mar-06	$ 35.19	$ 23.46	$ 11.73	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES FC	Apr-06	$ 23.46	$ 11.73	$ 11.73	4/22/2006	6/20/2006
DPI Teleconnect	561Q888437	TWO FEATURES FC	May-06	$ 11.73	$ -	$ 11.73	5/21/2006	7/28/2006

CLECNAME	QWACCOUNT#	PROMOTIONNAME	PROMOMONTH	CREDITREQ	CREDITGIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904Q888437	TWO FEATURES F(	Jan-06	$ 258.45	$ 245.53	$ 12.92	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	Feb-06	$ 175.95	$ 175.95	$ -	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	Mar-06	$ 70.38	$ 70.38	$ -	3/20/2006	5/10/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	Apr-06	$ 46.92	$ 46.92	$ -	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	May-06	$ 23.46	$ 23.46	$ -	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	Jun-06	$ 23.46	$ 23.46	$ -	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	Jul-06	$ 12.47	$ 12.47	$ -	7/18/2006	9/12/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	Aug-06	$ 12.47	$ 12.47	$ -	8/11/2006	10/9/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	Sep-06	$ 12.47	$ 12.47	$ -	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	TWO FEATURES F(	Oct-06	$ 12.47	$ 12.47	$ -	10/13/2006	12/15/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Feb-06	$ 246.26	$ 105.54	$ 140.72	2/14/2006	3/10/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Mar-06	$ 35.18	$ -	$ 35.18	3/20/2006	5/10/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Apr-06	$ 70.36	$ -	$ 70.36	4/22/2006	6/20/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Jul-06	$ 70.36	$ 70.36	$ -	7/18/2006	9/12/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Aug-06	$ 105.54	$ 105.54	$ -	8/11/2006	10/9/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Sep-06	$ 140.72	$ 140.72	$ -	9/15/2006	11/6/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Oct-06	$ 105.54	$ 105.54	$ -	10/13/2006	12/15/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Nov-06	$ 140.72	$ 140.72	$ -	11/12/2006	1/10/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-06	$ 140.72	$ 70.36	$ 70.36	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-06	$ 43.00	$ -	$ 43.00	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Feb-06	$ 668.42	$ 211.08	$ 457.34	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Mar-06	$ 316.62	$ 70.36	$ 246.26	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Apr-06	$ 578.52	$ 160.70	$ 417.82	4/22/2006	6/20/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jun-06	$ 148.54	$ 118.83	$ 29.71	6/21/2006	8/11/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jul-06	$ 175.90	$ 175.90	$ -	7/18/2006	9/12/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Aug-06	$ 359.62	$ 326.93	$ 32.69	8/11/2006	10/9/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Sep-06	$ 191.54	$ 191.54	$ -	9/15/2006	11/6/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Oct-06	$ 254.08	$ 254.08	$ -	10/13/2006	12/15/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Nov-06	$ 351.80	$ 351.80	$ -	11/12/2006	1/10/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Dec-06	$ 246.26	$ 246.26	$ -	12/18/2006	2/6/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-06	$ 738.78	$ 35.18	$ 703.60	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-06	$ 289.26	$ 64.28	$ 224.98	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Feb-06	$ 1,938.82	$ 840.16	$ 1,098.66	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Mar-06	$ 1,278.22	$ 255.64	$ 1,022.58	3/20/2006	5/10/2006

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904Q888437	LINE CONNECTION	Apr-06	$ 1,536.20	$ 233.77	$ 1,302.43	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	May-06	$ 297.08	$ 89.12	$ 207.96	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jun-06	$ 289.26	$ 224.98	$ 64.28	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jul-06	$ 422.16	$ 281.44	$ 140.72	7/18/2006	9/12/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Aug-06	$ 562.88	$ 527.70	$ 35.18	8/11/2006	10/9/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Sep-06	$ 1,203.94	$ 1,203.94	$ -	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Oct-06	$ 762.24	$ 762.24	$ -	10/13/2006	12/15/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Nov-06	$ 859.96	$ 826.88	$ 33.08	11/12/2006	1/10/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Dec-06	$ 691.88	$ 691.88	$ -	12/18/2006	2/6/2007
DPI Teleconnect	305Q888437	SECONDARY SERV	Feb-06	$ 15.64	$ -	$ 15.64	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jan-06	$ 15.64	$ -	$ 15.64	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jan-06	$ 7.82	$ -	$ 7.82	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Apr-06	$ 7.82	$ -	$ 7.82	4/22/2006	6/20/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jun-06	$ 7.82	$ -	$ 7.82	6/21/2006	8/11/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jul-06	$ 7.82	$ 7.82	$ -	7/18/2006	9/12/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Aug-06	$ 7.82	$ -	$ 7.82	8/11/2006	10/9/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Sep-06	$ 7.82	$ -	$ 7.82	9/15/2006	11/6/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Oct-06	$ 7.82	$ -	$ 7.82	10/13/2006	12/15/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Dec-06	$ 7.82	$ -	$ 7.82	12/18/2006	2/6/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-06	$ 54.74	$ -	$ 54.74	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-06	$ 7.82	$ 7.82	$ -	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Feb-06	$ 78.20	$ 7.82	$ 70.38	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Mar-06	$ 15.64	$ 7.82	$ 7.82	3/20/2006	5/10/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Apr-06	$ 7.82	$ 7.82	$ -	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	May-06	$ 15.64	$ -	$ 15.64	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Jun-06	$ 7.82	$ -	$ 7.82	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Sep-06	$ 7.82	$ -	$ 7.82	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Oct-06	$ 23.46	$ 7.82	$ 15.64	10/13/2006	12/15/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Dec-06	$ 7.82	$ 7.82	$ -	12/18/2006	2/6/2007

CLEC NAME	QA ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
2007								
DPI Teleconnect	305Q888437	LINE CONNECTION	Jan-07	$ 35.18	$ 35.18	$ -	2/12/2007	4/26/2007
DPI Teleconnect	305Q888437	LINE CONNECTION	Feb-07	$ 70.36	$ 70.36	$ -	2/14/2007	8/2/2007
DPI Teleconnect	305Q888437	LINE CONNECTION	Mar-07	$ 187.62	$ 187.62	$ -	3/16/2007	5/21/2007
DPI Teleconnect	305Q888437	LINE CONNECTION	Apr-07	$ 107.88	$ 107.88	$ -	4/26/2007	6/15/2007
DPI Teleconnect	305Q888437	LINE CONNECTION	May-07	$ 15.64	$ 15.64	$ -	5/15/2007	7/24/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-07	$ 140.72	$ 140.72	$ -	2/12/2007	4/26/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Feb-07	$ 289.26	$ 289.26	$ -	2/14/2007	8/2/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Mar-07	$ 467.48	$ 467.48	$ -	3/16/2007	5/21/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Apr-07	$ 359.60	$ 359.60	$ -	4/26/2007	6/15/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	May-07	$ 295.50	$ 295.50	$ -	5/15/2007	7/24/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-07	$ 570.70	$ 570.70	$ -	2/12/2007	4/26/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Feb-07	$ 914.68	$ 914.68	$ -	2/14/2007	8/2/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Mar-07	$ 827.08	$ 827.08	$ -	3/16/2007	5/21/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Apr-07	$ 655.10	$ 655.10	$ -	4/26/2007	6/15/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	May-07	$ 742.66	$ 742.66	$ -	5/15/2007	7/24/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-07	$ 7.82	$ 7.82	$ -	2/12/2007	4/26/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-07	$ 7.82	$ 7.82	$ -	2/12/2007	4/26/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Feb-07	$ 7.82	$ 7.82	$ -	2/14/2007	4/26/2007
				$ 167,372.17	$ 86,944.00	$ 80,428.17		

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	LCCW			SSCW			TFFF		
	Requested	Given	Denied	Requested	Given	Denied	Requested	Given	Denied
2003				$ 281.52	$ 281.52	$ -	$ 388.48	$ 388.48	$ -
2004	$ 91,608.98	$ 43,685.93	$ 47,923.05	$ 1,751.68	$ 1,751.68	$ -	$ 14,682.46	$ 14,682.46	$ -
2005	$ 29,878.28	$ 5,230.51	$ 24,647.77	$ 1,235.56	$ 394.91	$ 840.65	$ 5,326.97	$ 5,038.65	$ 288.32
2006	$ 15,260.38	$ 8,883.48	$ 6,376.90	$ 320.62	$ 54.74	$ 265.88	$ 934.32	$ 848.73	$ 85.59
thru May 2007	$ 5,679.46	$ 5,679.46	$ -	$ 23.46	$ 23.46	$ -			
	$ 142,427.10	$ 63,479.38	$ 78,947.72	$ 3,612.84	$ 2,506.31	$ 1,106.53	$ 21,332.23	$ 20,958.31	$ 373.92
Total Requested	$ 167,372.17								
Total Given	$ 86,944.00								
Total Denied	$ 80,428.17								

FPSC
Docket No. 050863-TP

AT&T Florida Response to Staff's Production of Documents

Item No. 2

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:52 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

Another correspondence

-----Original Message-----
From: Mangina, Leisa G
Sent: Wednesday, January 26, 2005 5:22 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

My understanding Brian is that Lost Key submitted several different Clecs promotional about the same timeframe and that is what is causing the lag time. I will see what I can get as a timeframe just for your company.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]

Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM

To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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"The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, proprietary, and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers." 118

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:55 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

More

-----Original Message-----
From: Mangina, Leisa G
Sent: Wednesday, March 02, 2005 3:18 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

Kristy Seagle

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 02, 2005 2:55 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Who can I contact to get a firm date?

Thanks again!

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, March 02, 2005 2:53 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We have noted that the credit will be issued by mid March. As long as you are paying any bills under the amount to be credited you should be in standings. I can not state the credits will be done on March 15th due to this group will not be issuing the credits. But we will be looking at the accounts to see if they have been issued before we take any steps.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 02, 2005 1:51 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> -----Original Message-----
> **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> **Sent:** Wednesday, January 26, 2005 1:09 PM
> **To:** Bolinger, Brian; Lund, Steve
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Brian,
>
> I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?
>
> Leisa Mangina
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Wednesday, January 26, 2005 12:29 PM
> > **To:** Lund, Steve
> > **Cc:** Mangina, Leisa G
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted
> > **Importance:** High
> >
> > Steve and Leisa:
> >
> > Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are

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pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we

have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:56 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

Another

-----Original Message-----
From: Mangina, Leisa G
Sent: Tuesday, March 15, 2005 5:26 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am not the person issuing the credits. My understanding is that the information on the credits has been sent to "Lost Key". Please check with them for they know who it is they are in communciation with on the promotional.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 15, 2005 1:16 PM
To: Mangina, Leisa G; Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa:

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over $700,000 outstanding.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

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Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

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2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----

From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers." 118

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:57 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

More

-----Original Message-----
From: Mangina, Leisa G
Sent: Thursday, April 07, 2005 4:29 PM
To: 'Bolinger, Brian'; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I don't have all the information you need at this time. I do know I have a person from my group that is helping out with the adjustments.

Leisa

> -----Original Message-----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Thursday, April 07, 2005 4:00 PM
> **To:** Mangina, Leisa G; Bolinger, Brian; Lund, Steve
> **Cc:** Seagle, Kristy
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
> **Importance:** High
>
> Thank you Leisa. I need to know a firm date on when the adjustments will be completed. As you know, dPi Teleconnect has been given dates of October 8, 2004, November 8, 2004, "the middle of January" 2005 and March 15, 2005. To date however, dPi Teleconnect has not received any credits.
>
> While dPi Teleconnect does not want to begin filing formal complaints with the different state public service commissions, the company has had in excess of $400,000 outstanding for more than seven months. Currently, the balance of credits owed to dPi by BellSouth is $718,634.74. Accordingly, I need to know the following:
>
> 1. On what date BellSouth will apply the credits to dPi Teleconnect; and
> 2. Exactly how much BellSouth intends to credit.
>
> Thank you for your attention to this matter and I look forward to your very prompt reply.
>
> Brian A. Bolinger
> Vice President of Legal Affairs
> dPi Teleconnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, TX 75234
> Office (972) 488-5500 ext. 4018
> Fax (972) 406-0193
>
> -----Original Message-----
> **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]

000033

Sent: Thursday, April 07, 2005 3:54 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We are helping out trying to get your adjustments completed. I promise I will not sign off to hold provisioning until we get the total of the promotionals verses what the balance (if any) is left.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 2:44 PM
To: Bolinger, Brian; Mangina, Leisa G; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy, Leisa & Steve:

As you all are well aware, dPi Teleconnect currently has promotional credits submitted in the amount of $718,634.74. However, dPi continues to receive demand for payment of $553,444.52. I realize that demand letters are automatically generated but I once again ask that one of you confirm that dPi Teleconnect will not have its services refused until there is resolution with regard to our promotional credits that have been submitted.

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Wednesday, March 02, 2005 1:51 PM
To: 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

000034

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'

Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:43 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect

FYI

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 3:11 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you very much for your assistance.

> -----Original Message-----
> **From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]
> **Sent:** Wednesday, April 13, 2005 3:18 PM
> **To:** Bolinger, Brian; Patterson, Gary D
> **Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
> **Subject:** RE: dPi Teleconnect
>
> Brian,
>
> The spreadsheet provided was for credits that were recently handled in our group. We will look further into both spreadsheets to see where the difference is and get back to you.
>
> Regarding the remaining request of $454,665.24, Kristy informed me earlier this week that she should have an answer by the end of this week.
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Wednesday, April 13, 2005 2:44 PM
> > **To:** Seube, Louis; Patterson, Gary D
> > **Cc:** Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
> > **Subject:** RE: dPi Teleconnect
> > **Importance:** High
> >
> > Louis:
> >
> > Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?
> >
> > Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?
> >
> > Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger

Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advemall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advemall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs

dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advemall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]

Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72,

and received credit of $81,600.72.

* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

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This electronic mail message was sent from L. M. Berry & Company or Berry Network, Inc. Our primary business address is 3170 Kettering Blvd., Dayton, OH 45439. This message may constitute a commercial solicitation or advertisement as defined by the CAN-SPAM act of 2003. If you do not wish to receive future commercial electronic mail solicitations or advertisements from L. M. Berry & Company or Berry Network, Inc., please send a request to optout@lmberry.com

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:44 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect

FYI

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 3:48 PM
To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

> -----Original Message-----
> **From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
> **Sent:** Thursday, April 14, 2005 3:24 PM
> **To:** Bolinger, Brian; Seube, Louis; Patterson, Gary D
> **Cc:** Mangina, Leisa G; Kelley, Rod (James R)
> **Subject:** RE: dPi Teleconnect
>
> Brian,
>
> I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

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From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
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From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advemall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling

and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine

the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it

was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar (r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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This electronic mail message was sent from L. M. Berry & Company

or Berry Network, Inc. Our primary business address is 3170 Kettering Blvd., Dayton, OH 45439. This message may constitute a commercial solicitation or advertisement as defined by the CAN-SPAM act of 2003. If you do not wish to receive future commercial electronic mail solicitations or advertisements from L. M. Berry & Company or Berry Network, Inc., please send a request to optout@lmberry.com

Patterson, Gary D

From: Goldberg, Harry
Sent: Friday, April 08, 2005 12:56 PM
To: Seube, Louis; Patterson, Gary D; Seagle, Kristy
Subject: FW: dPi Teleconnect

Importance: High

This is the letter that has prompted the questions.

Harry Goldberg
404-986-1157
ipager: hgoldberg

-----Original Message-----
From: Moore, Patrick
Sent: Friday, April 08, 2005 1:52 PM
To: Goldberg, Harry
Subject: FW: dPi Teleconnect
Importance: High

FYI
-----Original Message-----
From: Adams, Rex
Sent: Friday, April 08, 2005 1:48 PM
To: Stacy, William N; Agerton, Trip; Bickerstaff, Bob; Cockerham, Gloria R; Dawson, Gail; Greer, Joe; Johnson, Marjorie; Moore, Patrick; Peed, Mary Jo; Russell, Rachel; Sanford, Sheila
Subject: FW: dPi Teleconnect
Importance: High

Mary Jo and Bob: Can you give me a response to this? If you would prefer to chat by phone that would be great as well. Thanks
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 5:33 PM
To: Greene, Margaret H; Gary, Marc; Feidler, Mark L; Cowan, Keith O; Adams, Rex; Abbott Jr, Herschel L
Subject: dPi Teleconnect
Importance: High

Thank you for taking the time to read this email. For your information, dPi Teleconnect is a reseller of local telephone service in all of the BellSouth operating states. The company markets is services on a prepaid basis to cash and credit constrained consumers that have lost dial tone. In short, dPi embraces the consumers that BellSouth expends significant amounts of time and effort attempting to collect from, prior to disconnect, and pays BellSouth for them, in full, each month.
As you may or may not be aware, FCC and state public service commission rules and regulations stipulate that incumbents, like BellSouth, must offer to resellers, like dPi Teleconnect, certain promotions that the incumbents offer to its own residential consumers. Beginning in September 2004, dPi Teleconnect began applying for promotional credits with BellSouth for promotions that dPi Teleconnect had qualified. To date, dPi Teleconnect has applied for $718,634.74 in credits.
dPi Teleconnect has had constant communication with individuals at BellSouth including Maxine Alagar (prior to her retirment), Kristy Seagle, Leisa Mangina and Steve Lund regarding this issue. dPi Teleconnect has been informed by BellSouth that credits would be applied October 8, 2004, November 8, 2004, "by the middle of January" 2005 and March 15, 2005. Currently, dPi Teleconnect has not received any of its applied for credits. Considering that more than seven months have passed without any credits being issued and the failure by BellSouth to apply credits on the dates above, dPi Teleconnect can only conclude that BellSouth does not intend to credit dPi Teleconnect.

For your information, dPi has recently filed an informal complaint with one state public utility commission and fully intends to file a formal complaint should this issue not be resolved in the next few days. Moreover, the company is fully aware that BellSouth has been issuing credits to some companies and not issuing the exact credits to other companies. Finally, I have correspondence from BellSouth which admits its obligation for such credits and specifically cites the regulation for which the obligation occurs. The reason that I am writing to each of you is because dPi Teleconnect has never, in the seven years of its existence, filed a complaint against any of the incumbents it does business with (BellSouth, SBC, Verizon, Sprint, CenturyTel, Citizens, Alltel, Qwest and Valor) and the company in no way wants to create an adversarial relationship with BellSouth or any of its business partners. Unfortunately, dPi has patiently waited for more than seven months and currently, cannot get an answer as to when BellSouth will apply the credits to dPi's account. Accordingly, dPi Teleconnect is making one last effort to resolve this matter amicably. All the company asks is that BellSouth adhere to the rules and regulations that each of us are forced to do business under.

If you can, please provide me with guidance on this issue at your earliest convenience.
Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 3:11 PM
To: Butler, Ann W
Subject: FW: DPI Teleconnect open promotions

FYI

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Thursday, September 15, 2005 2:40 PM
To: Mangina, Leisa G
Cc: bbolinger@dpiteleconnect.com
Subject: DPI Teleconnect open promotions

Hello Leisa,

Here is the report that you needed. Please call me if you have any questions on my mobile. Thank you for your patience,

Steve T Watson
Lost Key Telecom
Senior Account Manager
678.528.6692 (Office)
850.492.7444 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Accounts Receivable					
BellSouth					
Promotional					
DPI Teleconnect					
Invoice	10/08/2003	SS-AL-205-20031008		26.80	26.80
Invoice	10/08/2003	SS-KY-502-20031008		66.24	93.04
Invoice	10/08/2003	SS-FL-561-20031008		7.82	100.86
Invoice	10/08/2003	SS-TN-615-20031008		169.15	270.01
Invoice	10/08/2003	SS-NC-704-20031008		156.56	426.57
Invoice	10/08/2003	SS-GA-706-20031008		39.65	466.22
Invoice	10/08/2003	SS-SC-803-20031008		151.98	618.20
Invoice	10/08/2003	SS-FL-904-20031008		125.12	743.32
Invoice	10/08/2003	SS-MS-228-20031008		26.96	770.28
Invoice	11/08/2003	SS-AL-205-20031108		87.10	857.38
Invoice	11/08/2003	SS-MS-228-20031108		6.74	864.12
Invoice	11/08/2003	SS-KY-502-20031108		74.52	938.64
Invoice	11/08/2003	SS-TN-615-20031108		437.80	1,376.44
Invoice	11/08/2003	SS-NC-704-20031108		144.20	1,520.64
Invoice	11/08/2003	SS-GA-706-20031108		7.93	1,528.57
Invoice	11/08/2003	SS-SC-803-20031108		201.15	1,729.72
Invoice	11/08/2003	SS-FL-904-20031108		86.02	1,815.74
Invoice	11/08/2003	TF-MS-228-20031108		22.66	1,838.40
Invoice	11/08/2003	TF-AL-205-20031108		31.29	1,869.69
Invoice	11/08/2003	TF-FL-561-20031108		21.02	1,890.71
Invoice	11/08/2003	TF-TN-615-20031108		167.78	2,058.49
Invoice	11/08/2003	TF-NC-704-20031108		95.04	2,153.53
Invoice	11/08/2003	TF-GA-706-20031108		10.72	2,164.25
Invoice	11/08/2003	TF-SC-803-20031108		160.29	2,324.54
Invoice	11/08/2003	TF-FL-904-20031108		105.10	2,429.64
Invoice	12/08/2003	SS-AL-205-20031208		33.50	2,463.14
Invoice	12/08/2003	SS-MS-228-20031208		13.48	2,476.62
Invoice	12/08/2003	SS-KY-502-20031208		57.96	2,534.58
Invoice	12/08/2003	SS-FL-561-20031208		7.82	2,542.40
Invoice	12/08/2003	SS-TN-615-20031208		189.05	2,731.45
Invoice	12/08/2003	SS-NC-704-20031208		119.48	2,850.93
Invoice	12/08/2003	SS-GA-706-20031208		15.86	2,866.79

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Item 1-21: 000040

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	12/08/2003	SS-SC-803-20031208		178.80	3,045.59
Invoice	12/08/2003	SS-FL-904-20031208		54.74	3,100.33
Invoice	12/08/2003	TF-AL-205-20031208		132.54	3,232.87
Invoice	12/08/2003	TF-MS-228-20031208		33.99	3,266.86
Invoice	12/08/2003	TF-FL-305-20031208		10.51	3,277.37
Invoice	12/08/2003	TF-KY-502-20031208		33.60	3,310.97
Invoice	12/08/2003	TF-FL-561-20031208		63.06	3,374.03
Invoice	12/08/2003	TF-TN-615-20031208		241.00	3,615.03
Invoice	12/08/2003	TF-NC-704-20031208		428.27	4,043.30
Invoice	12/08/2003	TF-GA-706-20031208		32.16	4,075.46
Invoice	12/08/2003	TF-SC-803-20031208		308.26	4,383.72
Invoice	12/08/2003	TF-FL-904-20031208		188.79	4,572.51
Invoice	01/08/2004	LC-AL-205-20040108	2,551.22	2,551.22	7,123.73
Invoice	01/08/2004	LC-MS-228-20040108	434.11	542.64	7,666.37
Invoice	01/08/2004	LC-KY-502-20040108	1,449.57	1,525.86	9,192.23
Invoice	01/08/2004	LC-FL-561-20040108	361.93	723.86	9,916.09
Invoice	01/08/2004	LC-NC-704-20040108	8,725.04	17,450.09	27,366.18
Invoice	01/08/2004	LC-GA-706-20040108	543.92	543.92	27,910.10
Invoice	01/08/2004	LC-SC-803-20040108	5,437.98	5,785.08	33,695.18
Invoice	01/08/2004	LC-FL-904-20040108	2,285.14	5,193.50	38,888.68
Invoice	01/08/2004	LC-TN-615-20040108	6,283.08	6,756.00	45,644.68
Invoice	01/08/2004	SS-AL-205-20040108		73.70	45,718.38
Invoice	01/08/2004	SS-KY-502-20040108		57.96	45,776.34
Invoice	01/08/2004	SS-FL-561-20040108		7.82	45,784.16
Invoice	01/08/2004	SS-TN-615-20040108		199.00	45,983.16
Invoice	01/08/2004	SS-NC-704-20040108		309.00	46,292.16
Invoice	01/08/2004	SS-GA-706-20040108		23.79	46,315.95
Invoice	01/08/2004	SS-SC-803-20040108		116.22	46,432.17
Invoice	01/08/2004	SS-FL-904-20040108		117.30	46,549.47
Invoice	01/08/2004	TF-AL-205-20040108		191.25	46,740.72
Invoice	01/08/2004	TF-MS-228-20040108		33.99	46,774.71
Invoice	01/08/2004	TF-KY-502-20040108		56.00	46,830.71
Invoice	01/08/2004	TF-FL-561-20040108		115.61	46,946.32
Invoice	01/08/2004	TF-TN-615-20040108		403.82	47,350.14
Invoice	01/08/2004	TF-NC-704-20040108		1,401.21	48,751.35
Invoice	01/08/2004	TF-GA-706-20040108		32.16	48,783.51

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	01/08/2004	TF-SC-803-20040108		478.29	49,261.80
Invoice	01/08/2004	TF-FL-904-20040108		514.21	49,776.01
Invoice	02/08/2004	LC-AL-205-20040208	7,038.07	9,260.62	59,036.63
Invoice	02/08/2004	LC-KY-502-20040208	4,085.49	4,085.49	63,122.12
Invoice	02/08/2004	LC-FL-561-20040208		1,527.28	64,649.40
Invoice	02/08/2004	LC-TN-615-20040208	16,666.03	21,770.50	86,419.90
Invoice	02/08/2004	LC-NC-704-20040208	20,331.56	35,054.41	121,474.31
Invoice	02/08/2004	LC-GA-706-20040208	1,464.40	1,464.40	122,938.71
Invoice	02/08/2004	LC-FL-904-20040208	6,297.69	15,360.18	138,298.89
Invoice	02/08/2004	LC-MS-228-20040208	1,821.08	2,564.90	140,863.79
Invoice	02/08/2004	LC-FL-305-20040208		0.00	140,863.79
Invoice	02/08/2004	LC-SC-803-20040208	15,262.13	17,542.68	158,406.47
Invoice	02/08/2004	SS-AL-205-20040208		87.10	158,493.57
Invoice	02/08/2004	SS-MS-228-20040208		6.74	158,500.31
Invoice	02/08/2004	SS-KY-502-20040208		66.24	158,566.55
Invoice	02/08/2004	SS-FL-561-20040208		23.46	158,590.01
Invoice	02/08/2004	SS-TN-615-20040208		398.00	158,988.01
Invoice	02/08/2004	SS-NC-704-20040208		304.88	159,292.89
Invoice	02/08/2004	SS-GA-706-20040208		31.72	159,324.61
Invoice	02/08/2004	SS-SC-803-20040208		169.86	159,494.47
Invoice	02/08/2004	SS-FL-904-20040208		156.40	159,650.87
Invoice	02/08/2004	TF-AL-205-20040208		674.59	160,325.46
Invoice	02/08/2004	TF-MS-228-20040208		181.28	160,506.74
Invoice	02/08/2004	TF-KY-502-20040208		123.20	160,629.94
Invoice	02/08/2004	TF-FL-561-20040208		163.50	160,793.44
Invoice	02/08/2004	TF-TN-615-20040208		1,208.98	162,002.42
Invoice	02/08/2004	TF-NC-704-20040208		2,645.29	164,647.71
Invoice	02/08/2004	TF-GA-706-20040208		21.44	164,669.15
Invoice	02/08/2004	TF-SC-803-20040208		1,041.38	165,710.53
Invoice	02/08/2004	TF-FL-904-20040208		1,284.68	166,995.21
Invoice	02/08/2004	TF-TN-615-20040208		1,208.98	168,204.19
Invoice	03/08/2004	LC-AL-205-20040308	9,054.77	9,541.86	177,746.05
Invoice	03/08/2004	LC-KY-502-20040308	1,176.58	3,596.19	181,342.24
Invoice	03/08/2004	LC-FL-561-20040308	762.73	1,773.78	183,116.02
Invoice	03/08/2004	LC-TN-615-20040308	21,996.45	21,996.45	205,112.47
Invoice	03/08/2004	LC-NC-704-20040308	30,688.13	38,845.73	243,958.20

Item 1-21: 000042

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	03/08/2004	LC-GA-706-20040308	1,715.44	1,715.44	245,673.64
Invoice	03/08/2004	LC-SC-803-20040308	18,546.38	19,732.32	265,405.96
Invoice	03/08/2004	LC-FL-904-20040308	5,273.51	15,980.34	281,386.30
Invoice	03/08/2004	LC-MS-228-20040308	2,211.00	2,211.00	283,597.30
Invoice	03/08/2004	LC-FL-305-20040308		0.00	283,597.30
Invoice	03/08/2004	SS-AL-205-20040308	100.50	100.50	283,697.80
Invoice	03/08/2004	SS-KY-502-20040308	66.24	66.24	283,764.04
Invoice	03/08/2004	SS-FL-561-20040308	23.46	23.46	283,787.50
Invoice	03/08/2004	SS-TN-615-20040308	208.95	208.95	283,996.45
Invoice	03/08/2004	SS-NC-704-20040308	313.12	313.12	284,309.57
Invoice	03/08/2004	SS-GA-706-20040308	15.86	15.86	284,325.43
Invoice	03/08/2004	SS-SC-803-20040308	196.68	196.68	284,522.11
Invoice	03/08/2004	SS-FL-904-20040308	187.68	187.68	284,709.79
Invoice	03/08/2004	SS-MS-228-20040308	40.44	40.44	284,750.23
Invoice	03/08/2004	TF-AL-205-20040308		1,108.01	285,858.24
Invoice	03/08/2004	TF-MS-228-20040308		271.92	286,130.16
Invoice	03/08/2004	TF-KY-502-20040308		179.20	286,309.36
Invoice	03/08/2004	TF-FL-561-20040308		260.08	286,569.44
Invoice	03/08/2004	TF-TN-615-20040308		2,070.90	288,640.34
Invoice	03/08/2004	TF-NC-704-20040308		3,866.38	292,506.72
Invoice	03/08/2004	TF-GA-706-20040308		10.72	292,517.44
Invoice	03/08/2004	TF-SC-803-20040308		1,423.84	293,941.28
Invoice	03/08/2004	TF-FL-904-20040308		2,049.20	295,990.48
Invoice	04/08/2004	LC-AL-205-20040408	3,890.39	4,687.22	300,677.70
Invoice	04/08/2004	LC-MS-228-20040408	1,344.80	1,344.80	302,022.50
Invoice	04/08/2004	LC-FL-305-20040408		0.00	302,022.50
Invoice	04/08/2004	LC-KY-502-20040408	2,434.56	2,434.56	304,457.06
Invoice	04/08/2004	LC-FL-561-20040408	859.22	1,998.18	306,455.24
Invoice	04/08/2004	LC-TN-615-20040408	9,658.12	11,362.50	317,817.74
Invoice	04/08/2004	LC-NC-704-20040408	15,492.07	21,516.77	339,334.51
Invoice	04/08/2004	LC-GA-706-20040408	1,057.95	1,057.95	340,392.46
Invoice	04/08/2004	LC-GA-770-20040408	41.84	41.84	340,434.30
Invoice	04/08/2004	LC-FL-904-20040408	6,546.33	11,689.88	352,124.18
Invoice	04/08/2004	LC-SC-803-20040408	12,890.42	13,427.52	365,551.70
Invoice	04/08/2004	SS-AL-205-20040408		33.50	365,585.20
Invoice	04/08/2004	SS-MS-228-20040408		26.96	365,612.16

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Item 1-21: 000043

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	04/08/2004	SS-KY-502-20040408		57.96	365,670.12
Invoice	04/08/2004	SS-FL-561-20040408		31.28	365,701.40
Invoice	04/08/2004	SS-TN-615-20040408		199.00	365,900.40
Invoice	04/08/2004	SS-NC-704-20040408		226.80	366,127.00
Invoice	04/08/2004	SS-GA-706-20040408		15.86	366,142.86
Invoice	04/08/2004	SS-SC-803-20040408		272.67	366,415.53
Invoice	04/08/2004	SS-FL-904-20040408		203.32	366,618.85
Invoice	04/08/2004	TF-AL-205-20040408		858.05	367,476.90
Invoice	04/08/2004	TF-MS-228-20040408		211.68	367,688.58
Invoice	04/08/2004	TF-KY-502-20040408		179.20	367,867.78
Invoice	04/08/2004	TF-FL-561-20040408		369.08	368,236.86
Invoice	04/08/2004	TF-TN-615-20040408		1,780.42	370,017.28
Invoice	04/08/2004	TF-NC-704-20040408		4,406.47	374,423.75
Invoice	04/08/2004	TF-GA-706-20040408		10.72	374,434.47
Invoice	04/08/2004	TF-SC-803-20040408		1,187.27	375,621.74
Invoice	04/08/2004	TF-FL-904-20040408		2,681.40	378,303.14
Invoice	05/08/2004	LC-AL-205-20040508	1,998.76	3,327.94	381,631.08
Invoice	05/08/2004	LC-MS-228-20040508	992.93	1,654.88	383,285.96
Invoice	05/08/2004	LC-FL-306-20040508		31.96	383,317.92
Invoice	05/08/2004	LC-KY-502-20040508	1,667.49	1,667.49	384,985.41
Invoice	05/08/2004	LC-FL-561-20040508	804.98	1,341.64	386,327.05
Invoice	05/08/2004	LC-TN-615-20040508	7,989.08	8,499.00	394,826.05
Invoice	05/08/2004	LC-NC-704-20040508	9,511.77	13,396.86	408,222.91
Invoice	05/08/2004	LC-GA-706-20040508	549.89	549.89	408,772.80
Invoice	05/08/2004	LC-SC-803-20040508	8,388.79	9,320.88	418,093.68
Invoice	05/08/2004	LC-FL-904-20040508	3,364.81	6,729.62	424,823.30
Invoice	05/08/2004	SS-AL-205-20040508		46.90	424,870.20
Invoice	05/08/2004	SS-MS-228-20040508		26.96	424,897.16
Invoice	05/08/2004	SS-KY-502-20040508		24.84	424,922.00
Invoice	05/08/2004	SS-FL-561-20040508		15.64	424,937.64
Invoice	05/08/2004	SS-TN-615-20040508		199.00	425,136.64
Invoice	05/08/2004	SS-NC-704-20040508		148.32	425,284.96
Invoice	05/08/2004	SS-SC-803-20040508		210.09	425,495.05
Invoice	05/08/2004	SS-FL-904-20040508		156.40	425,651.45
Invoice	05/08/2004	TF-MS-228-20040508		141.12	425,792.57
Invoice	05/08/2004	TF-AL-205-20040508		728.79	426,521.36

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	05/08/2004	TF-FL-305-20040508		10.90	426,532.26
Invoice	05/08/2004	TF-KY-502-20040508		168.00	426,700.26
Invoice	05/08/2004	TF-FL-561-20040508		163.50	426,863.76
Invoice	05/08/2004	TF-TN-615-20040508		1,439.78	428,303.54
Invoice	05/08/2004	TF-NC-704-20040508		2,411.97	430,715.51
Invoice	05/08/2004	TF-SC-803-20040508		1,013.87	431,729.38
Invoice	05/08/2004	TF-FL-904-20040508		959.20	432,688.58
Invoice	06/08/2004	LC-AL-205-20040608	1,573.58	1,573.58	434,262.16
Invoice	06/08/2004	LC-MS-228-20040608	866.20	866.20	435,128.36
Invoice	06/08/2004	LC-KY-502-20040608	1,371.33	1,371.33	436,499.69
Invoice	06/08/2004	LC-FL-561-20040608	497.29	742.22	437,241.91
Invoice	06/08/2004	LC-TN-615-20040608	6,354.35	6,354.35	443,596.26
Invoice	06/08/2004	LC-NC-704-20040608	5,983.95	8,311.04	451,907.30
Invoice	06/08/2004	LC-GA-706-20040608	143.45	143.45	452,050.75
Invoice	06/08/2004	LC-GA-770-20040608	58.70	58.70	452,109.45
Invoice	06/08/2004	LC-SC-803-20040608	6,839.69	7,685.04	459,794.49
Invoice	06/08/2004	LC-FL-904-20040608	2,166.45	4,709.68	464,504.17
Invoice	06/08/2004	SS-AL-205-20040608		33.50	464,537.67
Invoice	06/08/2004	SS-MS-228-20040608		13.48	464,551.15
Invoice	06/08/2004	SS-KY-502-20040608		8.28	464,559.43
Invoice	06/08/2004	SS-FL-561-20040608		23.46	464,582.89
Invoice	06/08/2004	SS-TN-615-20040608		129.35	464,712.24
Invoice	06/08/2004	SS-NC-704-20040608		98.88	464,811.12
Invoice	06/08/2004	SS-GA-770-20040608		58.70	464,869.82
Invoice	06/08/2004	SS-SC-803-20040608		183.27	465,053.09
Invoice	06/08/2004	SS-FL-904-20040608		132.94	465,186.03
Invoice	06/08/2004	TF-AL-205-20040608		537.54	465,723.57
Invoice	06/08/2004	TF-MS-228-20040608		105.84	465,829.41
Invoice	06/08/2004	TF-FL-305-20040608		10.90	465,840.31
Invoice	06/08/2004	TF-KY-502-20040608		123.20	465,963.51
Invoice	06/08/2004	TF-FL-561-20040608		130.80	466,094.31
Invoice	06/08/2004	TF-TN-615-20040608		1,079.94	467,174.25
Invoice	06/08/2004	TF-NC-704-20040608		1,744.57	468,918.82
Invoice	06/08/2004	TF-SC-803-20040608		708.12	469,626.94
Invoice	06/08/2004	TF-FL-904-20040608		850.20	470,477.14
Invoice	07/08/2004	SS-AL-205-20040708		93.80	470,570.94

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	07/08/2004	SS-MS-228-20040708		20.22	470,591.16
Invoice	07/08/2004	SS-KY-502-20040708		24.84	470,616.00
Invoice	07/08/2004	SS-FL-561-20040708		7.82	470,623.82
Invoice	07/08/2004	SS-TN-615-20040708		318.40	470,942.22
Invoice	07/08/2004	SS-NC-704-20040708		168.92	471,111.14
Invoice	07/08/2004	SS-GA-706-20040708		23.79	471,134.93
Invoice	07/08/2004	SS-GA-770-20040708		58.70	471,193.63
Invoice	07/08/2004	SS-SC-803-20040708		286.08	471,479.71
Invoice	07/08/2004	SS-FL-904-20040708		258.06	471,737.77
Invoice	07/08/2004	LC-AL-205-20040708	1,901.72	1,901.72	473,639.49
Invoice	07/08/2004	LC-MS-228-20040708	1,221.78	1,221.78	474,861.27
Invoice	07/08/2004	LC-KY-502-20040708	554.14	1,108.29	475,969.56
Invoice	07/08/2004	LC-FL-561-20040708	295.59	869.38	476,838.94
Invoice	07/08/2004	LC-TN-615-20040708	5,169.29	6,543.40	483,382.34
Invoice	07/08/2004	LC-NC-704-20040708	7,393.43	9,478.76	492,861.10
Invoice	07/08/2004	LC-GA-706-20040708	294.87	294.87	493,155.97
Invoice	07/08/2004	LC-SC-803-20040708	7,276.08	7,276.08	500,432.05
Invoice	07/08/2004	LC-FL-904-20040708	3,630.42	4,271.08	504,703.13
Invoice	07/08/2004	TF-MS-228-20040708		113.76	504,816.89
Invoice	07/08/2004	TF-AL-205-20040708		391.29	505,208.18
Invoice	07/08/2004	TF-FL-305-20040708		10.90	505,219.08
Invoice	07/08/2004	TF-KY-502-20040708		89.60	505,308.68
Invoice	07/08/2004	TF-FL-561-20040708		218.00	505,526.68
Invoice	07/08/2004	TF-TN-615-20040708		994.02	506,520.70
Invoice	07/08/2004	TF-NC-704-20040708		1,631.69	508,152.39
Invoice	07/08/2004	TF-SC-803-20040708		602.12	508,754.51
Invoice	07/08/2004	TF-FL-904-20040708		784.80	509,539.31
Invoice	08/08/2004	SS-AL-205-20040808		53.60	509,592.91
Invoice	08/08/2004	SS-MS-228-20040808		47.18	509,640.09
Invoice	08/08/2004	SS-KY-502-20040808		132.48	509,772.57
Invoice	08/08/2004	SS-FL-561-20040808		23.46	509,796.03
Invoice	08/08/2004	SS-TN-615-20040808		228.85	510,024.88
Invoice	08/08/2004	SS-NC-704-20040808		185.40	510,210.28
Invoice	08/08/2004	SS-GA-706-20040808		15.86	510,226.14
Invoice	08/08/2004	SS-GA-770-20040808		58.65	510,284.79
Invoice	08/08/2004	SS-SC-803-20040808		259.26	510,544.05

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	08/08/2004	SS-FL-904-20040808		281.52	510,825.57
Invoice	08/08/2004	LC-AL-205-20040808	1,067.77	1,593.68	512,419.25
Invoice	08/08/2004	LC-MS-228-20040808	628.58	628.58	513,047.83
Invoice	08/08/2004	LC-FL-305-20040808	39.78	39.78	513,087.61
Invoice	08/08/2004	LC-KY-502-20040808	555.54	1,111.08	514,198.69
Invoice	08/08/2004	LC-FL-561-20040808	490.46	620.84	514,819.53
Invoice	08/08/2004	LC-TN-615-20040808	2,321.50	7,034.85	521,854.38
Invoice	08/08/2004	LC-NC-704-20040808	5,164.20	10,328.41	532,182.79
Invoice	08/08/2004	LC-GA-706-20040808	183.30	183.30	532,366.09
Invoice	08/08/2004	LC-SC-803-20040808	6,462.93	7,344.24	539,710.33
Invoice	08/08/2004	LC-FL-904-20040808	3,642.84	4,285.70	543,996.03
Invoice	08/08/2004	TF-AL-205-20040808		391.29	544,387.32
Invoice	08/08/2004	TF-MS-228-20040808		88.48	544,475.80
Invoice	08/08/2004	TF-FL-305-20040808		11.73	544,487.53
Invoice	08/08/2004	TF-KY-502-20040808		123.20	544,610.73
Invoice	08/08/2004	TF-FL-561-20040808		211.14	544,821.87
Invoice	08/08/2004	TF-TN-615-20040808		843.38	545,665.25
Invoice	08/08/2004	TF-NC-704-20040808		1,965.11	547,630.36
Invoice	08/08/2004	TF-GA-706-20040808		11.95	547,642.31
Invoice	08/08/2004	TF-SC-803-20040808		520.26	548,162.57
Invoice	08/08/2004	TF-FL-904-20040808		832.83	548,995.40
Invoice	09/08/2004	LC-KY-502-20040908	1,154.74	2,309.49	551,304.89
Invoice	09/08/2004	LC-FL-561-20040908		541.28	551,846.17
Invoice	09/08/2004	LC-TN-615-20040908	3,293.22	6,098.55	557,944.72
Invoice	09/08/2004	LC-NC-704-20040908	6,056.99	9,040.29	566,985.01
Invoice	09/08/2004	LC-GA-706-20040908	761.09	761.09	567,746.10
Invoice	09/08/2004	LC-SC-803-20040908	4,968.10	5,342.04	573,088.14
Invoice	09/08/2004	LC-FL-904-20040908	1,536.12	3,072.24	576,160.38
Invoice	09/08/2004	LC-AL-205-20040908	1,205.32	1,205.32	577,365.70
Invoice	09/08/2004	LC-MS-228-20040908	492.08	492.08	577,857.78
Invoice	09/08/2004	SS-AL-205-20040908		67.00	577,924.78
Invoice	09/08/2004	SS-MS-228-20040908		6.74	577,931.52
Invoice	09/08/2004	SS-KY-502-20040908		107.64	578,039.16
Invoice	09/08/2004	SS-FL-561-20040908		15.64	578,054.80
Invoice	09/08/2004	SS-TN-615-20040908		288.55	578,343.35
Invoice	09/08/2004	SS-NC-704-20040908		189.52	578,532.87

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	09/08/2004	SS-GA-706-20040908		31.72	578,564.59
Invoice	09/08/2004	SS-SC-803-20040908		192.21	578,756.80
Invoice	09/08/2004	SS-FL-904-20040908		86.02	578,842.82
Invoice	09/08/2004	TF-AL-205-20040908		391.29	579,234.11
Invoice	09/08/2004	TF-MS-228-20040908		75.84	579,309.95
Invoice	09/08/2004	TF-FL-305-20040908		11.73	579,321.68
Invoice	09/08/2004	TF-KY-602-20040908		100.80	579,422.48
Invoice	09/08/2004	TF-FL-561-20040908		211.14	579,633.62
Invoice	09/08/2004	TF-TN-615-20040908		675.32	580,308.94
Invoice	09/08/2004	TF-NC-704-20040908		2,271.87	582,580.81
Invoice	09/08/2004	TF-GA-706-20040908		71.70	582,652.51
Invoice	09/08/2004	TF-SC-803-20040908		539.38	583,191.89
Invoice	09/08/2004	TF-FL-904-20040908		645.15	583,837.04
Invoice	10/08/2004	LC-AL-205-20041008	1,697.69	2,035.60	585,872.64
Invoice	10/08/2004	LC-FL-305-20041008	39.78	39.78	586,912.42
Invoice	10/08/2004	LC-KY-602-20041008	1,319.97	1,970.10	587,882.52
Invoice	10/08/2004	LC-FL-561-20041008	140.93	421.94	588,304.46
Invoice	10/08/2004	LC-TN-615-20041008	4,507.77	7,512.95	595,817.41
Invoice	10/08/2004	LC-NC-704-20041008	7,409.29	9,378.85	605,196.26
Invoice	10/08/2004	LC-GA-706-20041008	376.56	753.12	605,949.38
Invoice	10/08/2004	LC-GA-770-20041008	35.00	35.00	605,984.38
Invoice	10/08/2004	LC-SC-803-20041008	2,283.32	5,018.28	611,002.66
Invoice	10/08/2004	LC-FL-904-20041008	3,031.17	3,788.96	614,791.62
Invoice	10/08/2004	LC-MS-228-20041008	439.84	439.84	615,231.46
Invoice	10/08/2004	SS-AL-205-20041008		26.80	615,258.26
Invoice	10/08/2004	SS-KY-502-20041008		82.80	615,341.06
Invoice	10/08/2004	SS-FL-561-20041008		15.64	615,356.70
Invoice	10/08/2004	SS-TN-615-20041008		208.95	615,565.65
Invoice	10/08/2004	SS-NC-704-20041008		53.56	615,619.21
Invoice	10/08/2004	SS-GA-706-20041008		7.93	615,627.14
Invoice	10/08/2004	SS-GA-770-20041008		0.00	615,627.14
Invoice	10/08/2004	SS-SC-803-20041008		138.57	615,765.71
Invoice	10/08/2004	SS-MS-228-20041008		13.48	615,779.19
Invoice	10/08/2004	TF-AL-205-20041008		357.54	616,136.73
Invoice	10/08/2004	TF-MS-228-20041008		88.48	616,225.21
Invoice	10/08/2004	TF-KY-502-20041008		100.80	616,326.01

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	10/08/2004	TF-FL-561-20041008		152.49	616,478.50
Invoice	10/08/2004	TF-TN-615-20041008		645.54	617,124.04
Invoice	10/08/2004	TF-NC-704-20041008		2,394.67	619,518.71
Invoice	10/08/2004	TF-GA-706-20041008		95.60	619,614.31
Invoice	10/08/2004	TF-SC-803-20041008		602.12	620,216.43
Invoice	10/08/2004	TF-FL-904-20041008		621.69	620,838.12
Invoice	11/08/2004	LC-AL-205-20041108	1,299.04	1,299.04	622,137.16
Invoice	11/08/2004	LC-KY-502-20041108	2,349.48	3,012.15	625,149.31
Invoice	11/08/2004	LC-FL-561-20041108	907.12	907.12	626,056.43
Invoice	11/08/2004	LC-TN-615-20041108	4,000.50	5,970.90	632,027.33
Invoice	11/08/2004	LC-NC-704-20041108	7,970.96	8,958.14	640,983.47
Invoice	11/08/2004	LC-GA-706-20041108	355.64	711.28	641,694.75
Invoice	11/08/2004	LC-SC-803-20041108	4,498.56	4,498.56	646,193.31
Invoice	11/08/2004	LC-FL-904-20041108	4,275.50	4,275.50	650,468.81
Invoice	11/08/2004	LC-MS-228-20041108	904.96	904.96	651,373.77
Invoice	11/08/2004	SS-AL-205-20041108		26.80	651,400.57
Invoice	11/08/2004	SS-KY-502-20041108		41.40	651,441.97
Invoice	11/08/2004	SS-FL-561-20041108		31.28	651,473.25
Invoice	11/08/2004	SS-TN-615-20041108		119.40	651,592.65
Invoice	11/08/2004	SS-NC-704-20041108		111.24	651,703.89
Invoice	11/08/2004	SS-GA-706-20041108		7.93	651,711.82
Invoice	11/08/2004	SS-SC-803-20041108		138.57	651,850.39
Invoice	11/08/2004	SS-FL-904-20041108		70.38	651,920.77
Invoice	11/08/2004	SS-MS-228-20041108		13.48	651,934.25
Invoice	11/08/2004	TF-AL-205-20041108		346.29	652,280.54
Invoice	11/08/2004	TF-MS-228-20041108		139.04	652,419.58
Invoice	11/08/2004	TF-KY-502-20041108		162.24	652,581.82
Invoice	11/08/2004	TF-FL-561-20041108		129.03	652,710.85
Invoice	11/08/2004	TF-TN-615-20041108		596.82	653,307.67
Invoice	11/08/2004	TF-NC-704-20041108		2,282.61	655,590.28
Invoice	11/08/2004	TF-GA-706-20041108		155.35	655,745.63
Invoice	11/08/2004	TF-SC-803-20041108		530.43	656,276.06
Invoice	11/08/2004	TF-FL-904-20041108		621.69	656,897.75
Invoice	12/08/2004	LC-AL-205-20041208	1,432.96	1,432.96	658,330.71
Invoice	12/08/2004	LC-FL-305-20041208	79.56	79.56	658,410.27
Invoice	12/08/2004	LC-KY-502-20041208	2,508.92	2,819.01	661,229.28

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	12/08/2004	LC-FL-561-20041208	596.70	596.70	661,825.98
Invoice	12/08/2004	LC-TN-615-20041208	4,708.78	6,115.30	667,941.28
Invoice	12/08/2004	LC-NC-704-20041208	8,210.00	9,224.62	677,165.90
Invoice	12/08/2004	LC-GA-706-20041208	828.83	828.83	677,994.73
Invoice	12/08/2004	LC-SC-803-20041208	3,944.76	3,944.76	681,939.49
Invoice	12/08/2004	LC-MS-228-20041208	1,066.74	1,066.74	683,006.23
Invoice	12/08/2004	SS-AL-205-20041208	26.80	26.80	683,033.03
Invoice	12/08/2004	SS-KY-502-20041208	57.96	57.96	683,090.99
Invoice	12/08/2004	SS-FL-561-20041208	23.46	23.46	683,114.45
Invoice	12/08/2004	SS-TN-615-20041208	139.30	139.30	683,253.75
Invoice	12/08/2004	SS-NC-704-20041208	78.28	78.28	683,332.03
Invoice	12/08/2004	SS-GA-706-20041208	39.65	39.65	683,371.68
Invoice	12/08/2004	SS-SC-803-20041208	102.81	102.81	683,474.49
Invoice	12/08/2004	SS-FL-904-20041208	70.38	70.38	683,544.87
Invoice	12/08/2004	SS-MS-228-20041208	20.22	20.22	683,565.09
Invoice	12/08/2004	TF-AL-205-20041208		290.04	683,855.13
Invoice	12/08/2004	TF-MS-228-20041208		202.24	684,057.37
Invoice	12/08/2004	TF-KY-502-20041208		112.32	684,169.69
Invoice	12/08/2004	TF-FL-561-20041208		93.84	684,263.53
Invoice	12/08/2004	TF-TN-615-20041208		633.36	684,896.89
Invoice	12/08/2004	TF-NC-704-20041208		2,225.75	687,122.64
Invoice	12/08/2004	TF-GA-706-20041208		239.00	687,361.64
Invoice	12/08/2004	TF-SC-803-20041208	21.20	488.03	687,849.67
Invoice	12/08/2004	TF-FL-904-20041208		563.04	688,412.71
Invoice	01/08/2005	LC-AL-205-20050108	1,146.37	1,432.96	689,845.67
Invoice	01/08/2005	LC-MS-228-20050108	1,014.50	1,014.50	690,860.17
Invoice	01/08/2005	LC-KY-502-20050108	1,182.38	2,128.29	692,988.46
Invoice	01/08/2005	LC-FL-561-20050108	290.53	581.06	693,569.52
Invoice	01/08/2005	LC-TN-615-20050108	3,457.83	5,927.70	699,497.22
Invoice	01/08/2005	LC-NC-704-20050108	8,812.99	9,902.24	709,399.46
Invoice	01/08/2005	LC-GA-706-20050108	286.88	585.76	709,985.22
Invoice	01/08/2005	LC-SC-803-20050108	2,624.16	2,624.16	712,609.38
Invoice	01/08/2005	LC-FL-904-20050108	2,753.32	2,753.32	715,362.70
Invoice	01/08/2005	SS-AL-205-20050108	13.40	26.80	715,389.50
Invoice	01/08/2005	SS-MS-228-20050108	6.74	6.74	715,396.24
Invoice	01/08/2005	SS-KY-502-20050108	41.40	66.24	715,462.48

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	01/08/2005	SS-TN-615-20050108	79.60	159.20	715,621.68
Invoice	01/08/2005	SS-NC-704-20050108		98.88	715,720.56
Invoice	01/08/2005	SS-GA-706-20050108	15.86	23.79	715,744.35
Invoice	01/08/2005	SS-SC-803-20050108	107.28	107.28	715,851.63
Invoice	01/08/2005	SS-FL-904-20050108	46.92	62.56	715,914.19
Invoice	01/08/2005	TF-AL-205-20050108	11.25	301.29	716,215.48
Invoice	01/08/2005	TF-FL-561-20050108		93.84	716,309.32
Invoice	01/08/2005	TF-MS-228-20050108		214.88	716,524.20
Invoice	01/08/2005	TF-KY-502-20050108		174.72	716,698.92
Invoice	01/08/2005	TF-TN-615-20050108		621.18	717,320.10
Invoice	01/08/2005	TF-NC-704-20050108		2,207.67	719,527.77
Invoice	01/08/2005	TF-GA-706-20050108		227.05	719,754.82
Invoice	01/08/2005	TF-SC-803-20050108		477.43	720,232.25
Invoice	01/08/2005	TF-FL-904-20050108		410.55	720,642.80
Invoice	01/08/2005	SD-TN-615-20050108	750.00	750.00	721,392.80
Payment	01/11/2005	SS-AL-205-20031008		-26.80	721,366.00
Payment	01/11/2005	SS-KY-502-20031008		-66.24	721,299.76
Payment	01/11/2005	SS-FL-561-20031008		-7.82	721,291.94
Payment	01/11/2005	SS-TN-615-20031008		-169.15	721,122.79
Payment	01/11/2005	SS-NC-704-20031008		-156.56	720,966.23
Payment	01/11/2005	SS-GA-706-20031008		-39.65	720,926.58
Payment	01/11/2005	SS-SC-803-20031008		-151.98	720,774.60
Payment	01/11/2005	SS-FL-904-20031008		-125.12	720,649.48
Payment	01/11/2005	SS-MS-228-20031008		-26.96	720,622.52
Payment	01/11/2005	SS-AL-205-20031108		-87.10	720,535.42
Payment	01/11/2005	SS-MS-228-20031108		-6.74	720,528.68
Payment	01/11/2005	SS-KY-502-20031108		-74.52	720,454.16
Payment	01/11/2005	SS-TN-615-20031108		-437.80	720,016.36
Payment	01/11/2005	SS-NC-704-20031108		-144.20	719,872.16
Payment	01/11/2005	SS-GA-706-20031108		-7.93	719,864.23
Payment	01/11/2005	SS-SC-803-20031108		-201.15	719,663.08
Payment	01/11/2005	SS-FL-904-20031108		-86.02	719,577.06
Payment	01/11/2005	SS-AL-205-20031208		-33.50	719,543.56
Payment	01/11/2005	SS-MS-228-20031208		-13.48	719,530.08
Payment	01/11/2005	SS-KY-502-20031208		-57.96	719,472.12
Payment	01/11/2005	SS-FL-561-20031208		-7.82	719,464.30

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	01/11/2005	SS-TN-615-20031208		-189.05	719,275.25
Payment	01/11/2005	SS-NC-704-20031208		-119.48	719,155.77
Payment	01/11/2005	SS-GA-706-20031208		-15.86	719,139.91
Payment	01/11/2005	SS-SC-803-20031208		-178.80	718,961.11
Payment	01/11/2005	SS-FL-904-20031208		-54.74	718,906.37
Payment	01/11/2005	SS-AL-205-20040108		-73.70	718,832.67
Payment	01/11/2005	SS-KY-502-20040108		-57.96	718,774.71
Payment	01/11/2005	SS-FL-561-20040108		-7.82	718,766.89
Payment	01/11/2005	SS-TN-615-20040108		-199.00	718,567.89
Payment	01/11/2005	SS-NC-704-20040108		-309.00	718,258.89
Payment	01/11/2005	SS-GA-706-20040108		-23.79	718,235.10
Payment	01/11/2005	SS-SC-803-20040108		-116.22	718,118.88
Payment	01/11/2005	SS-FL-904-20040108		-117.30	718,001.58
Payment	01/11/2005	SS-AL-205-20040208		-87.10	717,914.48
Payment	01/11/2005	SS-MS-228-20040208		-6.74	717,907.74
Payment	01/11/2005	SS-KY-502-20040208		-66.24	717,841.50
Payment	01/11/2005	SS-FL-561-20040208		-23.46	717,818.04
Payment	01/11/2005	SS-TN-615-20040208		-398.00	717,420.04
Payment	01/11/2005	SS-NC-704-20040208		-304.88	717,115.16
Payment	01/11/2005	SS-GA-706-20040208		-31.72	717,083.44
Payment	01/11/2005	SS-SC-803-20040208		-169.86	716,913.58
Payment	01/11/2005	SS-FL-904-20040208		-156.40	716,757.18
Payment	01/11/2005	SS-AL-205-20040408		-33.50	716,723.68
Payment	01/11/2005	SS-MS-228-20040408		-26.96	716,696.72
Payment	01/11/2005	SS-KY-502-20040408		-57.96	716,638.76
Payment	01/11/2005	SS-FL-561-20040408		-31.28	716,607.48
Payment	01/11/2005	SS-TN-615-20040408		-199.00	716,408.48
Payment	01/11/2005	SS-NC-704-20040408		-226.60	716,181.88
Payment	01/11/2005	SS-SC-803-20040408		-272.67	715,909.21
Payment	01/11/2005	SS-FL-904-20040408		-203.32	715,705.89
Payment	01/11/2005	SS-GA-706-20040408		-15.86	715,690.03
Payment	01/11/2005	SS-AL-205-20040508		-46.90	715,643.13
Payment	01/11/2005	SS-MS-228-20040508		-26.96	715,616.17
Payment	01/11/2005	SS-KY-502-20040508		-24.84	715,591.33
Payment	01/11/2005	SS-FL-561-20040508		-15.64	715,575.69
Payment	01/11/2005	SS-TN-615-20040508		-199.00	715,376.69

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Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	01/11/2005	SS-NC-704-20040508		-148.32	715,228.37
Payment	01/11/2005	SS-SC-803-20040508		-210.09	715,018.28
Payment	01/11/2005	SS-FL-904-20040508		-156.40	714,861.88
Payment	01/11/2005	SS-AL-205-20040608		-33.50	714,828.38
Payment	01/11/2005	SS-MS-228-20040608		-13.48	714,814.90
Payment	01/11/2005	SS-KY-502-20040608		-8.28	714,806.62
Payment	01/11/2005	SS-TN-615-20040608		-129.35	714,677.27
Payment	01/11/2005	SS-NC-704-20040608		-98.88	714,578.39
Payment	01/11/2005	SS-GA-770-20040608		-58.70	714,519.69
Payment	01/11/2005	SS-SC-803-20040608		-183.27	714,336.42
Payment	01/11/2005	SS-FL-904-20040608		-132.94	714,203.48
Payment	01/11/2005	SS-FL-561-20040608		-23.46	714,180.02
Payment	01/11/2005	SS-AL-205-20040708		-93.80	714,086.22
Payment	01/11/2005	SS-MS-228-20040708		-20.22	714,066.00
Payment	01/11/2005	SS-KY-502-20040708		-24.84	714,041.16
Payment	01/11/2005	SS-FL-561-20040708		-7.82	714,033.34
Payment	01/11/2005	SS-TN-615-20040708		-318.40	713,714.94
Payment	01/11/2005	SS-NC-704-20040708		-168.92	713,546.02
Payment	01/11/2005	SS-GA-706-20040708		-23.79	713,522.23
Payment	01/11/2005	SS-GA-770-20040708		-58.70	713,463.53
Payment	01/11/2005	SS-SC-803-20040708		-286.08	713,177.45
Payment	01/11/2005	SS-FL-904-20040708		-258.06	712,919.39
Payment	01/11/2005	SS-AL-205-20040808		-53.60	712,865.79
Payment	01/11/2005	SS-MS-228-20040808		-47.18	712,818.61
Payment	01/11/2005	SS-KY-502-20040808		-132.48	712,686.13
Payment	01/11/2005	SS-FL-561-20040808		-23.46	712,662.67
Payment	01/11/2005	SS-TN-615-20040808		-228.85	712,433.82
Payment	01/11/2005	SS-NC-704-20040808		-185.40	712,248.42
Payment	01/11/2005	SS-GA-706-20040808		-15.86	712,232.56
Payment	01/11/2005	SS-GA-770-20040808		-58.65	712,173.91
Payment	01/11/2005	SS-SC-803-20040808		-259.26	711,914.65
Payment	01/11/2005	SS-FL-904-20040808		-281.52	711,633.13
Invoice	02/08/2005	LC-AL-205-20050208	1,793.58	2,511.02	714,144.15
Invoice	02/08/2005	LC-MS-228-20050208	975.74	975.74	715,119.89
Invoice	02/08/2005	LC-FL-305-20050208	39.78	39.78	715,159.67
Invoice	02/08/2005	LC-KY-502-20050208	2,737.97	3,080.22	718,239.89

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RBOC Tracker
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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	02/08/2005	LC-FL-561-20050208		517.14	718,757.03
Invoice	02/08/2005	LC-TN-615-20050208	6,524.80	7,340.40	726,097.43
Invoice	02/08/2005	LC-NC-704-20050208	13,431.99	17,909.32	744,006.75
Invoice	02/08/2005	LC-GA-706-20050208	1,294.05	1,725.40	745,732.15
Invoice	02/08/2005	LC-SC-803-20050208	4,368.54	4,368.54	750,100.69
Invoice	02/08/2005	LC-FL-904-20050208	3,594.37	4,313.24	754,413.93
Invoice	02/08/2005	SS-AL-205-20050208		33.50	754,447.43
Invoice	02/08/2005	SS-MS-228-20050208	6.74	6.74	754,454.17
Invoice	02/08/2005	SS-KY-502-20050208	41.40	74.52	754,528.69
Invoice	02/08/2005	SS-FL-561-20050208	7.82	15.64	754,544.33
Invoice	02/08/2005	SS-TN-615-20050208	119.40	119.40	754,663.73
Invoice	02/08/2005	SS-NC-704-20050208	82.40	123.60	754,787.33
Invoice	02/08/2005	SS-GA-706-20050208	15.86	15.86	754,803.19
Invoice	02/08/2005	SS-FL-904-20050208	43.01	86.02	754,889.21
Invoice	02/08/2005	TF-AL-205-20050208	472.50	472.50	755,361.71
Invoice	02/08/2005	TF-MS-228-20050208	265.44	265.44	755,627.15
Invoice	02/08/2005	TF-KY-502-20050208	224.64	224.64	755,851.79
Invoice	02/08/2005	TF-FL-561-20050208	117.30	117.30	755,969.09
Invoice	02/08/2005	TF-TN-615-20050208	901.32	901.32	756,870.41
Invoice	02/08/2005	TF-NC-704-20050208	2,734.25	2,734.25	759,604.66
Invoice	02/08/2005	TF-GA-706-20050208	322.65	322.65	759,927.31
Invoice	02/08/2005	TF-SC-803-20050208	531.29	531.29	760,458.60
Invoice	02/08/2005	TF-FL-904-20050208	551.31	551.31	761,009.91
Invoice	02/08/2005	5D-TN-615-20050208	790.00	790.00	761,799.91
Invoice	02/08/2005	5D-FL-904-20050208	5.00	5.00	761,804.91
Invoice	03/08/2005	LC-AL-205-20050308	1,853.88	2,162.86	763,967.77
Invoice	03/08/2005	LC-MS-228-20050308	641.32	957.20	764,924.97
Invoice	03/08/2005	LC-FL-305-20050308	39.78	39.78	764,964.75
Invoice	03/08/2005	LC-KY-502-20050308	2,718.74	3,398.43	768,363.18
Invoice	03/08/2005	LC-FL-561-20050308	524.96	524.96	768,888.14
Invoice	03/08/2005	LC-TN-615-20050308	5,183.00	6,596.55	775,484.69
Invoice	03/08/2005	LC-NC-704-20050308	12,005.92	17,008.39	792,493.08
Invoice	03/08/2005	LC-GA-706-20050308	1,388.19	1,850.92	794,344.00
Invoice	03/08/2005	LC-SC-803-20050308	4,747.89	4,747.89	799,091.89
Invoice	03/08/2005	LC-FL-904-20050308	2,419.73	2,823.02	801,914.91
Invoice	03/08/2005	SS-AL-205-20050308	87.10	87.10	802,002.01

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	03/08/2005	SS-MS-228-20050308	20.22	26.96	802,028.97
Invoice	03/08/2005	SS-KY-502-20050308		8.28	802,037.25
Invoice	03/08/2005	SS-FL-561-20050308	15.64	15.64	802,052.89
Invoice	03/08/2005	SS-TN-615-20050308	96.17	288.55	802,341.44
Invoice	03/08/2005	SS-NC-704-20050308	285.20	366.68	802,708.12
Invoice	03/08/2005	SS-FL-904-20050308	101.66	101.66	802,809.78
Invoice	03/08/2005	TF-AL-205-20050308		528.75	803,338.53
Invoice	03/08/2005	TF-MS-228-20050308		303.36	803,641.89
Invoice	03/08/2005	TF-KY-502-20050308		336.96	803,978.85
Invoice	03/08/2005	TF-FL-561-20050308		117.30	804,096.15
Invoice	03/08/2005	TF-TN-615-20050308		1,084.02	805,180.17
Invoice	03/08/2005	TF-NC-704-20050308	253.97	3,378.38	808,558.55
Invoice	03/08/2005	TF-GA-706-20050308		358.50	808,917.05
Invoice	03/08/2005	TF-SC-803-20050308		615.66	809,532.71
Invoice	03/08/2005	TF-FL-904-20050308		633.42	810,166.13
Invoice	03/08/2005	5D-TN-615-20050308	775.00	775.00	810,941.13
Invoice	03/08/2005	5D-FL-904-20050308	5.00	5.00	810,946.13
Invoice	03/19/2005	LC-LA-318-20050319	324.53	649.06	811,595.19
Invoice	03/19/2005	SS-LA-318-20050319		31.56	811,626.75
Invoice	03/19/2005	TF-LA-318-20050319	274.50	274.50	811,901.25
Invoice	04/08/2005	LC-AL-205-20050408	1,767.84	1,767.84	813,669.09
Invoice	04/08/2005	LC-MS-228-20050408	699.36	699.36	814,368.45
Invoice	04/08/2005	LC-KY-502-20050408	2,599.20	2,599.20	816,967.65
Invoice	04/08/2005	LC-FL-561-20050408	381.48	381.48	817,349.13
Invoice	04/08/2005	LC-TN-615-20050408	5,354.70	5,354.70	822,703.83
Invoice	04/08/2005	LC-NC-704-20050408	10,137.43	10,137.43	832,841.26
Invoice	04/08/2005	LC-GA-706-20050408	946.38	946.38	833,787.64
Invoice	04/08/2005	LC-SC-803-20050408	3,442.08	3,442.08	837,229.72
Invoice	04/08/2005	LC-FL-904-20050408	2,500.70	2,500.70	839,730.42
Invoice	04/08/2005	SS-AL-205-20050408	160.80	160.80	839,891.22
Invoice	04/08/2005	SS-MS-228-20050408	40.44	40.44	839,931.66
Invoice	04/08/2005	SS-KY-502-20050408	82.80	82.80	840,014.46
Invoice	04/08/2005	SS-FL-561-20050408	39.10	39.10	840,053.56
Invoice	04/08/2005	SS-TN-615-20050408	457.70	457.70	840,511.26
Invoice	04/08/2005	SS-NC-704-20050408	370.80	370.80	840,882.06
Invoice	04/08/2005	SS-GA-706-20050408	39.65	39.65	840,921.71

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Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	04/08/2005	SS-SC-803-20050408	317.37	317.37	841,239.08
Invoice	04/08/2005	SS-FL-904-20050408	258.06	258.06	841,497.14
Invoice	04/08/2005	SD-TN-615-20050408	960.00	960.00	842,457.14
Invoice	04/08/2005	TF-AL-205-20050408	532.88	532.88	842,990.02
Invoice	04/08/2005	TF-MS-228-20050408	266.29	266.29	843,256.31
Invoice	04/08/2005	TF-KY-502-20050408	231.29	231.29	843,487.60
Invoice	04/08/2005	TF-FL-561-20050408	75.08	75.08	843,562.68
Invoice	04/08/2005	TF-TN-615-20050408	1,111.46	1,111.46	844,674.14
Invoice	04/08/2005	TF-NC-704-20050408	3,191.62	3,191.62	847,865.76
Invoice	04/08/2005	TF-GA-706-20050408	389.96	389.96	848,255.72
Invoice	04/08/2005	TF-SC-803-20050408	587.31	587.31	848,843.03
Invoice	04/08/2005	TF-FL-904-20050408	459.03	459.03	849,302.06
Invoice	04/19/2005	LC-LA-318-20050419	535.78	535.78	849,837.84
Invoice	04/19/2005	SS-LA-318-20050419	15.78	15.78	849,853.62
Invoice	04/19/2005	TF-LA-318-20050419	193.98	193.98	850,047.60
Invoice	05/08/2005	LC-AL-205-20050508	1,325.82	1,325.82	851,373.42
Invoice	05/08/2005	LC-MS-228-20050508	492.08	492.08	851,865.50
Invoice	05/08/2005	LC-KY-502-20050508	2,366.49	2,366.49	854,231.99
Invoice	05/08/2005	LC-FL-561-20050508	326.06	326.06	854,558.05
Invoice	05/08/2005	LC-TN-615-20050508	3,544.00	3,544.00	858,102.05
Invoice	05/08/2005	LC-NC-704-20050508	7,549.08	7,549.08	865,651.13
Invoice	05/08/2005	LC-GA-706-20050508	727.14	727.14	866,378.27
Invoice	05/08/2005	LC-SC-803-20050508	3,557.19	3,557.19	869,935.46
Invoice	05/08/2005	LC-FL-904-20050508	1,909.44	1,909.44	871,844.90
Invoice	05/08/2005	SS-AL-205-20050508	20.10	20.10	871,865.00
Invoice	05/08/2005	SS-MS-228-20050508	26.96	26.96	871,891.96
Invoice	05/08/2005	SS-KY-502-20050508	24.84	24.84	871,916.80
Invoice	05/08/2005	SS-FL-561-20050508	23.46	23.46	871,940.26
Invoice	05/08/2005	SS-TN-615-20050508	99.50	99.50	872,039.76
Invoice	05/08/2005	SS-NC-704-20050508	86.52	86.52	872,126.28
Invoice	05/08/2005	SS-GA-706-20050508	15.86	15.86	872,142.14
Invoice	05/08/2005	SS-SC-803-20050508	183.27	183.27	872,325.41
Invoice	05/08/2005	SS-FL-904-20050508	70.38	70.38	872,395.79
Invoice	05/08/2005	TF-AL-205-20050508	540.17	540.17	872,935.96
Invoice	05/08/2005	TF-MS-228-20050508	198.45	198.45	873,134.41
Invoice	05/08/2005	TF-KY-502-20050508	212.58	212.58	873,346.99

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	05/08/2005	TF-FL-561-20050508	73.50999	73.50999	873,420.50
Invoice	05/08/2005	TF-TN-615-20050508	882.01	882.01	874,302.51
Invoice	05/08/2005	TF-NC-704-20050508	2,690.14	2,690.14	876,992.65
Invoice	05/08/2005	TF-GA-706-20050508	321.86	321.86	877,314.51
Invoice	05/08/2005	TF-SC-803-20050508	614.40	614.40	877,928.91
Invoice	05/08/2005	TF-FL-904-20050508	398.02	398.02	878,326.93
Invoice	05/08/2005	5D-TN-615-20050508	1,055.00	1,055.00	879,381.93
Payment	05/12/2005	LC-MS-228-20040108		-108.53	879,273.40
Payment	05/12/2005	LC-KY-502-20040108		-76.29	879,197.11
Payment	05/12/2005	LC-FL-561-20040108		-361.93	878,835.18
Payment	05/12/2005	LC-NC-704-20040108		-8,725.05	870,110.13
Payment	05/12/2005	LC-SC-803-20040108		-347.10	869,763.03
Payment	05/12/2005	LC-FL-904-20040108		-2,908.36	866,854.67
Payment	05/12/2005	LC-TN-615-20040108		-472.92	866,381.75
Payment	05/12/2005	LC-AL-205-20040208		-2,222.55	864,159.20
Payment	05/12/2005	LC-FL-561-20040208		-1,527.28	862,631.92
Payment	05/12/2005	LC-TN-615-20040208		-6,313.45	856,318.47
Payment	05/12/2005	LC-NC-704-20040208		-14,722.85	841,595.62
Payment	05/12/2005	LC-FL-904-20040208		-9,062.49	832,533.13
Payment	05/12/2005	LC-MS-228-20040208		-743.82	831,789.31
Payment	05/12/2005	LC-SC-803-20040208		-2,280.55	829,508.76
Payment	05/12/2005	LC-AL-205-20040308		-477.09	829,031.67
Payment	05/12/2005	LC-KY-502-20040308		-2,419.61	826,612.06
Payment	05/12/2005	LC-FL-561-20040308		-1,011.05	825,601.01
Payment	05/12/2005	LC-NC-704-20040308		-8,157.60	817,443.41
Payment	05/12/2005	LC-SC-803-20040308		-1,183.94	816,259.47
Payment	05/12/2005	LC-FL-904-20040308		-10,706.83	805,552.64
Payment	05/12/2005	LC-AL-205-20040408		-796.83	804,755.81
Payment	05/12/2005	LC-FL-561-20040408		-1,138.96	803,616.85
Payment	05/12/2005	LC-TN-615-20040408		-1,704.38	801,912.47
Payment	05/12/2005	LC-NC-704-20040408		-6,024.70	795,887.77
Payment	05/12/2005	LC-FL-904-20040408		-5,143.55	790,744.22
Payment	05/12/2005	LC-SC-803-20040408		-537.10	790,207.12
Payment	05/12/2005	LC-AL-205-20040508		-1,331.18	788,875.94
Payment	05/12/2005	LC-MS-228-20040508		-661.95	788,213.99
Payment	05/12/2005	LC-FL-305-20040508		-31.96	788,182.03

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/12/2005	LC-FL-561-20040508		-536.66	787,645.37
Payment	05/12/2005	LC-TN-615-20040508		-509.94	787,135.43
Payment	05/12/2005	LC-NC-704-20040508		-3,885.09	783,250.34
Payment	05/12/2005	LC-SC-803-20040508		-932.09	782,318.25
Payment	05/12/2005	LC-FL-904-20040508		-3,364.81	778,953.44
Payment	05/12/2005	LC-FL-561-20040608		-244.93	778,708.51
Payment	05/12/2005	LC-NC-704-20040608		-2,327.09	776,381.42
Payment	05/12/2005	LC-SC-803-20040608		-845.35	775,536.07
Payment	05/12/2005	LC-FL-904-20040608		-2,543.23	772,992.84
Payment	05/16/2005	LC-KY-502-20040708		-554.15	772,438.69
Payment	05/16/2005	LC-FL-561-20040708		-573.79	771,864.90
Payment	05/16/2005	LC-TN-615-20040708		-1,374.11	770,490.79
Payment	05/16/2005	LC-NC-704-20040708		-2,085.33	768,405.46
Payment	05/16/2005	LC-FL-904-20040708		-640.66	767,764.80
Payment	05/16/2005	LC-AL-205-20040808		-525.91	767,238.89
Payment	05/16/2005	LC-KY-502-20040808		-555.54	766,683.35
Payment	05/16/2005	LC-FL-561-20040808		-130.38	766,552.97
Payment	05/16/2005	LC-TN-615-20040808		-4,713.35	761,839.62
Payment	05/16/2005	LC-NC-704-20040808		-5,164.21	756,675.41
Payment	05/16/2005	LC-SC-803-20040808		-881.31	755,794.10
Payment	05/16/2005	LC-FL-904-20040808		-642.86	755,151.24
Payment	05/16/2005	LC-KY-502-20040908		-1,154.75	753,996.49
Payment	05/16/2005	LC-FL-561-20040908		-541.28	753,455.21
Payment	05/16/2005	LC-TN-615-20040908		-2,805.33	750,649.88
Payment	05/16/2005	LC-NC-704-20040908		-2,983.30	747,666.58
Payment	05/16/2005	LC-SC-803-20040908		-373.94	747,292.64
Payment	05/16/2005	LC-FL-904-20040908		-1,536.12	745,756.52
Payment	05/16/2005	LC-AL-205-20041008		-337.91	745,418.61
Payment	05/16/2005	LC-KY-502-20041008		-650.13	744,768.48
Payment	05/16/2005	LC-FL-561-20041008		-281.01	744,487.47
Payment	05/16/2005	LC-TN-615-20041008		-3,005.18	741,482.29
Payment	05/16/2005	LC-NC-704-20041008		-1,969.56	739,512.73
Payment	05/16/2005	LC-GA-706-20041008		-376.56	739,136.17
Payment	05/16/2005	LC-SC-803-20041008		-2,734.96	736,401.21
Payment	05/16/2005	LC-FL-904-20041008		-757.79	735,643.42
Payment	05/16/2005	LC-KY-502-20041108		-662.67	734,980.75

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/16/2005	LC-TN-615-20041108		-1,970.40	733,010.35
Payment	05/16/2005	LC-NC-704-20041108		-985.18	732,025.17
Payment	05/16/2005	LC-GA-706-20041108		-355.64	731,669.53
Payment	05/16/2005	LC-KY-502-20041208		-310.09	731,359.44
Payment	05/16/2005	LC-TN-615-20041208		-1,406.52	729,952.92
Payment	05/16/2005	LC-NC-704-20041208		-1,014.62	728,938.30
Payment	05/17/2005	TF-MS-228-20031108		-22.66	728,915.64
Payment	05/17/2005	TF-AL-205-20031108		-31.29	728,884.35
Payment	05/17/2005	TF-FL-561-20031108		-21.02	728,863.33
Payment	05/17/2005	TF-TN-615-20031108		-167.78	728,695.55
Payment	05/17/2005	TF-NC-704-20031108		-95.04	728,600.51
Payment	05/17/2005	TF-GA-706-20031108		-10.72	728,589.79
Payment	05/17/2005	TF-SC-803-20031108		-160.29	728,429.50
Payment	05/17/2005	TF-FL-904-20031108		-105.10	728,324.40
Payment	05/17/2005	TF-AL-205-20031208		-132.54	728,191.86
Payment	05/17/2005	TF-MS-228-20031208		-33.99	728,157.87
Payment	05/17/2005	TF-FL-305-20031208		-10.51	728,147.36
Payment	05/17/2005	TF-KY-502-20031208		-33.60	728,113.76
Payment	05/17/2005	TF-FL-561-20031208		-63.06	728,050.70
Payment	05/17/2005	TF-TN-615-20031208		-241.00	727,809.70
Payment	05/17/2005	TF-NC-704-20031208		-428.27	727,381.43
Payment	05/17/2005	TF-GA-706-20031208		-32.16	727,349.27
Payment	05/17/2005	TF-SC-803-20031208		-308.26	727,041.01
Payment	05/17/2005	TF-FL-904-20031208		-188.79	726,852.22
Payment	05/17/2005	TF-AL-205-20040108		-191.25	726,660.97
Payment	05/17/2005	TF-MS-228-20040108		-33.99	726,626.98
Payment	05/17/2005	TF-KY-502-20040108		-56.00	726,570.98
Payment	05/17/2005	TF-FL-561-20040108		-115.61	726,455.37
Payment	05/17/2005	TF-TN-615-20040108		-403.82	726,051.55
Payment	05/17/2005	TF-NC-704-20040108		-1,401.21	724,650.34
Payment	05/17/2005	TF-GA-706-20040108		-32.16	724,618.18
Payment	05/17/2005	TF-SC-803-20040108		-478.29	724,139.89
Payment	05/17/2005	TF-FL-904-20040108		-514.21	723,625.68
Payment	05/17/2005	TF-AL-205-20040208		-674.59	722,951.09
Payment	05/17/2005	TF-MS-228-20040208		-181.28	722,769.81
Payment	05/17/2005	TF-KY-502-20040208		-123.20	722,646.61

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/17/2005	TF-FL-561-20040208		-163.50	722,483.11
Payment	05/17/2005	TF-NC-704-20040208		-2,645.29	719,837.82
Payment	05/17/2005	TF-GA-706-20040208		-21.44	719,816.38
Payment	05/17/2005	TF-SC-803-20040208		-1,041.38	718,775.00
Payment	05/17/2005	TF-FL-904-20040208		-1,284.68	717,490.32
Payment	05/17/2005	TF-TN-615-20040208		-1,208.98	716,281.34
Payment	05/17/2005	TF-AL-205-20040308		-1,108.01	715,173.33
Payment	05/17/2005	TF-MS-228-20040308		-271.92	714,901.41
Payment	05/17/2005	TF-KY-502-20040308		-179.20	714,722.21
Payment	05/17/2005	TF-FL-561-20040308		-260.08	714,462.13
Payment	05/17/2005	TF-TN-615-20040308		-2,070.90	712,391.23
Payment	05/17/2005	TF-NC-704-20040308		-3,866.38	708,524.85
Payment	05/17/2005	TF-GA-706-20040308		-10.72	708,514.13
Payment	05/17/2005	TF-SC-803-20040308		-1,423.84	707,090.29
Payment	05/17/2005	TF-FL-904-20040308		-2,049.20	705,041.09
Payment	05/18/2005	TF-AL-205-20040408		-858.05	704,183.04
Payment	05/18/2005	TF-MS-228-20040408		-211.68	703,971.36
Payment	05/18/2005	TF-KY-502-20040408		-179.20	703,792.16
Payment	05/18/2005	TF-FL-561-20040408		-369.08	703,423.08
Payment	05/18/2005	TF-TN-615-20040408		-1,780.42	701,642.66
Payment	05/18/2005	TF-NC-704-20040408		-4,406.47	697,236.19
Payment	05/18/2005	TF-GA-706-20040408		-10.72	697,225.47
Payment	05/18/2005	TF-SC-803-20040408		-1,187.27	696,038.20
Payment	05/18/2005	TF-FL-904-20040408		-2,681.40	693,356.80
Payment	05/18/2005	TF-MS-228-20040508		-141.12	693,215.68
Payment	05/18/2005	TF-AL-205-20040508		-728.79	692,486.89
Payment	05/18/2005	TF-FL-305-20040508		-10.90	692,475.99
Payment	05/18/2005	TF-KY-502-20040508		-168.00	692,307.99
Payment	05/18/2005	TF-FL-561-20040508		-163.50	692,144.49
Payment	05/18/2005	TF-TN-615-20040508		-1,439.78	690,704.71
Payment	05/18/2005	TF-NC-704-20040508		-2,411.97	688,292.74
Payment	05/18/2005	TF-SC-803-20040508		-1,013.87	687,278.87
Payment	05/18/2005	TF-FL-904-20040508		-959.20	686,319.67
Payment	05/18/2005	TF-AL-205-20040608		-537.54	685,782.13
Payment	05/18/2005	TF-MS-228-20040608		-105.84	685,676.29
Payment	05/18/2005	TF-FL-305-20040608		-10.90	685,665.39

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	TF-KY-502-20040608		-123.20	685,542.19
Payment	05/18/2005	TF-FL-561-20040608		-130.80	685,411.39
Payment	05/18/2005	TF-TN-615-20040608		-1,079.94	684,331.45
Payment	05/18/2005	TF-NC-704-20040608		-1,744.57	682,586.88
Payment	05/18/2005	TF-SC-803-20040608		-708.12	681,878.76
Payment	05/18/2005	TF-FL-904-20040608		-850.20	681,028.56
Payment	05/18/2005	TF-MS-228-20040708		-113.76	680,914.80
Payment	05/18/2005	TF-AL-205-20040708		-391.29	680,523.51
Payment	05/18/2005	TF-FL-305-20040708		-10.90	680,512.61
Payment	05/18/2005	TF-KY-502-20040708		-89.60	680,423.01
Payment	05/18/2005	TF-FL-561-20040708		-218.00	680,205.01
Payment	05/18/2005	TF-TN-615-20040708		-994.02	679,210.99
Payment	05/18/2005	TF-NC-704-20040708		-1,631.69	677,579.30
Payment	05/18/2005	TF-SC-803-20040708		-602.12	676,977.18
Payment	05/18/2005	TF-FL-904-20040708		-784.80	676,192.38
Payment	05/18/2005	TF-AL-205-20040808		-391.29	675,801.09
Payment	05/18/2005	TF-MS-228-20040808		-88.48	675,712.61
Payment	05/18/2005	TF-FL-305-20040808		-11.73	675,700.88
Payment	05/18/2005	TF-KY-502-20040808		-123.20	675,577.68
Payment	05/18/2005	TF-FL-561-20040808		-211.14	675,366.54
Payment	05/18/2005	TF-TN-615-20040808		-843.38	674,523.16
Payment	05/18/2005	TF-NC-704-20040808		-1,965.11	672,558.05
Payment	05/18/2005	TF-GA-706-20040808		-11.95	672,546.10
Payment	05/18/2005	TF-SC-803-20040808		-520.26	672,025.84
Payment	05/18/2005	TF-FL-904-20040808		-832.83	671,193.01
Payment	05/18/2005	TF-AL-205-20040908		-391.29	670,801.72
Payment	05/18/2005	TF-MS-228-20040908		-75.84	670,725.88
Payment	05/18/2005	TF-FL-305-20040908		-11.73	670,714.15
Payment	05/18/2005	TF-KY-502-20040908		-100.80	670,613.35
Payment	05/18/2005	TF-FL-561-20040908		-211.14	670,402.21
Payment	05/18/2005	TF-TN-615-20040908		-675.32	669,726.89
Payment	05/18/2005	TF-NC-704-20040908		-2,271.87	667,455.02
Payment	05/18/2005	TF-GA-706-20040908		-71.70	667,383.32
Payment	05/18/2005	TF-SC-803-20040908		-539.38	666,843.94
Payment	05/18/2005	TF-FL-904-20040908		-645.15	666,198.79
Payment	05/18/2005	TF-AL-205-20041008		-357.54	665,841.25

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	TF-MS-228-20041008		-88.48	665,752.77
Payment	05/18/2005	TF-KY-502-20041008		-100.80	665,651.97
Payment	05/18/2005	TF-FL-561-20041008		-152.49	665,499.48
Payment	05/18/2005	TF-TN-615-20041008		-646.54	664,853.94
Payment	05/18/2005	TF-NC-704-20041008		-2,394.67	662,459.27
Payment	05/18/2005	TF-GA-706-20041008		-95.60	662,363.67
Payment	05/18/2005	TF-SC-803-20041008		-602.12	661,761.55
Payment	05/18/2005	TF-FL-904-20041008		-621.69	661,139.86
Payment	05/18/2005	TF-AL-205-20041108		-346.29	660,793.57
Payment	05/18/2005	TF-MS-228-20041108		-139.04	660,654.53
Payment	05/18/2005	TF-KY-502-20041108		-162.24	660,492.29
Payment	05/18/2005	TF-FL-561-20041108		-129.03	660,363.26
Payment	05/18/2005	TF-TN-615-20041108		-596.82	659,766.44
Payment	05/18/2005	TF-NC-704-20041108		-2,282.61	657,483.83
Payment	05/18/2005	TF-GA-706-20041108		-155.35	657,328.48
Payment	05/18/2005	TF-SC-803-20041108		-530.43	656,798.05
Payment	05/18/2005	TF-FL-904-20041108		-621.69	656,176.36
Payment	05/18/2005	TF-SC-803-20041208		-466.83	655,709.53
Payment	05/18/2005	TF-AL-205-20041208		-290.04	655,419.49
Payment	05/18/2005	TF-MS-228-20041208		-202.24	655,217.25
Payment	05/18/2005	TF-KY-502-20041208		-112.32	655,104.93
Payment	05/18/2005	TF-FL-561-20041208		-93.84	655,011.09
Payment	05/18/2005	TF-TN-615-20041208		-633.36	654,377.73
Payment	05/18/2005	TF-NC-704-20041208		-2,225.75	652,151.98
Payment	05/18/2005	TF-GA-706-20041208		-239.00	651,912.98
Payment	05/18/2005	TF-FL-904-20041208		-563.04	651,349.94
Payment	05/18/2005	SS-AL-205-20040908		-67.00	651,282.94
Payment	05/18/2005	SS-MS-228-20040908		-6.74	651,276.20
Payment	05/18/2005	SS-KY-502-20040908		-107.64	651,168.56
Payment	05/18/2005	SS-FL-561-20040908		-15.64	651,152.92
Payment	05/18/2005	SS-TN-615-20040908		-288.55	650,864.37
Payment	05/18/2005	SS-NC-704-20040908		-189.52	650,674.85
Payment	05/18/2005	SS-GA-706-20040908		-31.72	650,643.13
Payment	05/18/2005	SS-SC-803-20040908		-192.21	650,450.92
Payment	05/18/2005	SS-FL-904-20040908		-86.02	650,364.90
Payment	05/18/2005	SS-AL-205-20041008		-26.80	650,338.10

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	SS-KY-502-20041008		-82.80	650,255.30
Payment	05/18/2005	SS-FL-561-20041008		-15.64	650,239.66
Payment	05/18/2005	SS-TN-615-20041008		-208.95	650,030.71
Payment	05/18/2005	SS-NC-704-20041008		-53.56	649,977.15
Payment	05/18/2005	SS-GA-706-20041008		-7.93	649,969.22
Payment	05/18/2005	SS-SC-803-20041008		-138.57	649,830.65
Payment	05/18/2005	SS-MS-228-20041008		-13.48	649,817.17
Payment	05/18/2005	SS-AL-205-20041108		-26.80	649,790.37
Payment	05/18/2005	SS-KY-502-20041108		-41.40	649,748.97
Payment	05/18/2005	SS-FL-561-20041108		-31.28	649,717.69
Payment	05/18/2005	SS-TN-615-20041108		-119.40	649,598.29
Payment	05/18/2005	SS-NC-704-20041108		-111.24	649,487.05
Payment	05/18/2005	SS-GA-706-20041108		-7.93	649,479.12
Payment	05/18/2005	SS-SC-803-20041108		-138.57	649,340.55
Payment	05/18/2005	SS-FL-904-20041108		-70.38	649,270.17
Payment	05/18/2005	SS-MS-228-20041108		-13.48	649,256.69
Payment	05/18/2005	SS-NC-704-20050108		-98.68	649,157.81
Payment	05/18/2005	LC-NC-704-20050108		-1,089.25	648,068.56
Payment	05/18/2005	TF-NC-704-20050108		-2,207.67	645,860.89
Invoice	05/19/2005	LC-LA-318-20050519	495.39	495.39	646,356.28
Invoice	05/19/2005	SS-LA-318-20050519	7.89	7.89	646,364.17
Invoice	05/19/2005	TF-LA-318-20050519	120.98	120.98	646,485.15
Invoice	06/08/2005	LC-AL-205-20050608	897.28	897.28	647,382.43
Invoice	06/08/2005	LC-MS-228-20050608	802.16	802.16	648,184.59
Invoice	06/08/2005	LC-FL-305-20050608	39.78	39.78	648,224.37
Invoice	06/08/2005	LC-KY-502-20050608	1,455.96	1,455.96	649,680.33
Invoice	06/08/2005	LC-FL-561-20050608	517.14	517.14	650,197.47
Invoice	06/08/2005	LC-TN-615-20050608	3,368.05	3,368.05	653,565.52
Invoice	06/08/2005	LC-NC-704-20050608	6,879.10	6,879.10	660,444.62
Invoice	06/08/2005	LC-GA-706-20050608	802.85	802.85	661,247.47
Invoice	06/08/2005	LC-SC-803-20050608	2,533.53	2,533.53	663,781.00
Invoice	06/08/2005	LC-FL-904-20050608	1,480.36	1,480.36	665,261.36
Invoice	06/08/2005	SS-AL-205-20050608	26.80	26.80	665,288.16
Invoice	06/08/2005	SS-MS-228-20050608	26.96	26.96	665,315.12
Invoice	06/08/2005	SS-KY-502-20050608	57.96	57.96	665,373.08
Invoice	06/08/2005	SS-FL-561-20050608	7.82	7.82	665,380.90

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	06/08/2005	SS-TN-615-20050608	89.55	89.55	665,470.45
Invoice	06/08/2005	SS-NC-704-20050608	90.64	90.64	665,561.09
Invoice	06/08/2005	SS-GA-706-20050608	15.86	15.86	665,576.95
Invoice	06/08/2005	SS-SC-803-20050608	156.45	156.45	665,733.40
Invoice	06/08/2005	SS-FL-904-20050608	39.10	39.10	665,772.50
Invoice	06/08/2005	TF-AL-205-20050608	528.70	528.70	666,301.20
Invoice	06/08/2005	TF-MS-228-20050608	164.32	164.32	666,465.52
Invoice	06/08/2005	TF-KY-502-20050608	235.87	235.87	666,701.39
Invoice	06/08/2005	TF-FL-561-20050608	58.65	58.65	666,760.04
Invoice	06/08/2005	TF-TN-615-20050608	989.37	989.37	667,749.41
Invoice	06/08/2005	TF-NC-704-20050608	2,559.15	2,559.15	670,308.56
Invoice	06/08/2005	TF-GA-706-20050608	251.75	251.75	670,560.31
Invoice	06/08/2005	TF-SC-803-20050608	648.27	648.27	671,208.58
Invoice	06/08/2005	TF-FL-904-20050608	312.41	312.41	671,520.99
Invoice	06/19/2005	LC-LA-318-20050619	243.28	243.28	671,764.27
Invoice	06/19/2005	SS-LA-318-20050619	15.78	15.78	671,780.05
Invoice	06/19/2005	TF-LA-318-20050619	181.28	181.28	671,961.33
Invoice	07/08/2005	LC-AL-205-20050708	1,185.22	1,185.22	673,146.55
Invoice	07/08/2005	LC-MS-228-20050708	453.32	453.32	673,599.87
Invoice	07/08/2005	LC-FL-305-20050708	31.96	31.96	673,631.83
Invoice	07/08/2005	LC-KY-502-20050708	1,352.94	1,352.94	674,984.77
Invoice	07/08/2005	LC-FL-561-20050708	319.60	319.60	675,304.37
Invoice	07/08/2005	LC-TN-615-20050708	4,125.00	4,125.00	679,429.37
Invoice	07/08/2005	LC-NC-704-20050708	4,013.64	4,013.64	683,443.01
Invoice	07/08/2005	LC-GA-706-20050708	531.84	531.84	683,974.85
Invoice	07/08/2005	LC-SC-803-20050708	2,656.02	2,656.02	686,630.87
Invoice	07/08/2005	LC-FL-904-20050708	1,414.06	1,414.06	688,044.93
Invoice	07/08/2005	SS-AL-205-20050708	46.90	46.90	688,091.83
Invoice	07/08/2005	SS-MS-228-20050708	26.96	26.96	688,118.79
Invoice	07/08/2005	SS-KY-502-20050708	24.84	24.84	688,143.63
Invoice	07/08/2005	SS-TN-615-20050708	99.50	99.50	688,243.13
Invoice	07/08/2005	SS-NC-704-20050708	45.32	45.32	688,288.45
Invoice	07/08/2005	SS-GA-706-20050708	23.79	23.79	688,312.24
Invoice	07/08/2005	SS-SC-803-20050708	134.10	134.10	688,446.34
Invoice	07/08/2005	SS-FL-904-20050708	7.82	7.82	688,454.16
Invoice	07/08/2005	TF-AL-205-20050708	112.50	112.50	688,566.66

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Item 1-21: 000064

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	07/08/2005	TF-AL-205-20050708	67.50	67.50	688,634.16
Invoice	07/08/2005	TF-AL-205-20050708	423.17	423.17	689,057.33
Invoice	07/08/2005	TF-MS-228-20050708	12.64	12.64	689,069.97
Invoice	07/08/2005	TF-MS-228-20050708	63.20	63.20	689,133.17
Invoice	07/08/2005	TF-MS-228-20050708	100.70	100.70	689,233.87
Invoice	07/08/2005	TF-KY-502-20050708	24.96	24.96	689,258.83
Invoice	07/08/2005	TF-KY-502-20050708	37.44	37.44	689,296.27
Invoice	07/08/2005	TF-KY-502-20050708	183.45	183.45	689,479.72
Invoice	07/08/2005	TF-FL-561-20050708	23.46	23.46	689,503.18
Invoice	07/08/2005	TF-FL-561-20050708	11.73	11.73	689,514.91
Invoice	07/08/2005	TF-FL-561-20050708	23.46	23.46	689,538.37
Invoice	07/08/2005	TF-TN-615-20050708	179.76	179.76	689,718.13
Invoice	07/08/2005	TF-TN-615-20050708	146.16	146.16	689,864.29
Invoice	07/08/2005	TF-TN-615-20050708	743.15	743.15	690,607.44
Invoice	07/08/2005	TF-NC-704-20050708	460.95	460.95	691,068.39
Invoice	07/08/2005	TF-NC-704-20050708	590.14	590.14	691,658.53
Invoice	07/08/2005	TF-NC-704-20050708	1,320.30	1,320.30	692,978.83
Invoice	07/08/2005	TF-GA-706-20050708	35.85	35.85	693,014.68
Invoice	07/08/2005	TF-GA-706-20050708	262.11	262.11	693,276.79
Invoice	07/08/2005	TF-SC-803-20050708	178.20	178.20	693,454.99
Invoice	07/08/2005	TF-SC-803-20050708	94.19	94.19	693,549.18
Invoice	07/08/2005	TF-SC-803-20050708	228.09	228.09	693,777.27
Invoice	07/08/2005	TF-FL-904-20050708	58.65	58.65	693,835.92
Invoice	07/08/2005	TF-FL-904-20050708	23.46	23.46	693,859.38
Invoice	07/08/2005	TF-FL-904-20050708	125.90	125.90	693,985.28
Invoice	07/21/2005		78,100.00	78,100.00	772,085.28
Payment	08/18/2005	LC-AL-205-20050108		-286.59	771,798.69
Payment	08/18/2005	LC-KY-502-20050108		-945.91	770,852.78
Payment	08/18/2005	LC-FL-561-20050108		-290.53	770,562.25
Payment	08/18/2005	LC-TN-615-20050108		-2,469.87	768,092.38
Payment	08/18/2005	LC-GA-706-20050108		-298.88	767,793.50
Invoice	08/19/2005	LC-LA-318-20050819	836.17	836.17	768,629.67
Invoice	08/19/2005	SS-LA-318-20050819	15.78	15.78	768,645.45
Invoice	08/19/2005	TF-LA-318-20050819	207.46	207.46	768,852.91
Payment	08/22/2005	LC-AL-205-20050308		-308.98	768,543.93
Payment	08/22/2005	LC-MS-228-20050308		-315.88	768,228.05

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Item 1-21: 000065

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	08/22/2005	LC-KY-502-20050308		-679.69	767,548.36
Payment	08/22/2005	LC-TN-615-20050308		-1,413.55	766,134.81
Payment	08/22/2005	LC-NC-704-20050308		-5,002.47	761,132.34
Payment	08/22/2005	LC-GA-706-20050308		-462.73	760,669.61
Payment	08/22/2005	LC-FL-904-20050308		-403.29	760,266.32
Payment	08/26/2005	LC-AL-205-20050208		-717.43	759,548.89
Payment	08/26/2005	LC-KY-502-20050208		-342.25	759,206.64
Payment	08/26/2005	LC-FL-561-20050208		-517.14	758,689.50
Payment	08/26/2005	LC-TN-615-20050208		-815.60	757,873.90
Payment	08/26/2005	LC-NC-704-20050208		-4,477.33	753,396.57
Payment	08/26/2005	LC-GA-706-20050208		-431.35	752,965.22
Payment	08/26/2005	LC-FL-904-20050208		-718.87	752,246.35
Payment	08/26/2005	LC-LA-318-20050319		-324.53	751,921.82
Invoice	09/08/2005	LC-FL-561-20050908	423.30	423.30	752,345.12
Invoice	09/08/2005	LC-AL-205-20050908	1,078.08	1,078.08	753,423.20
Invoice	09/08/2005	LC-FL-904-20050908	1,444.66	1,444.66	754,867.86
Invoice	09/08/2005	LC-GA-706-20050908	278.89	278.89	755,146.75
Invoice	09/08/2005	LC-KY-502-20050908	1,684.05	1,684.05	756,830.80
Invoice	09/08/2005	LC-MS-228-20050908	492.08	492.08	757,322.88
Invoice	09/08/2005	LC-NC-704-20050908	4,982.16	4,982.16	762,305.04
Invoice	09/08/2005	LC-SC-803-20050908	1,645.92	1,645.92	763,950.96
Invoice	09/08/2005	LC-TN-615-20050908	4,262.85	4,262.85	768,213.81
Invoice	09/08/2005	SS-AL-205-20050908	40.20	40.20	768,254.01
Invoice	09/08/2005	SS-FL-561-20050908	7.82	7.82	768,261.83
Invoice	09/08/2005	SS-FL-904-20050908	70.38	70.38	768,332.21
Invoice	09/08/2005	SS-GA-706-20050908	7.93	7.93	768,340.14
Invoice	09/08/2005	SS-KY-502-20050908	41.40	41.40	768,381.54
Invoice	09/08/2005	SS-MS-228-20050908	26.96	26.96	768,408.50
Invoice	09/08/2005	SS-NC-704-20050908	74.16	74.16	768,482.66
Invoice	09/08/2005	SS-SC-803-20050908	214.56	214.56	768,697.22
Invoice	09/08/2005	SS-TN-615-20050908	29.85	29.85	768,727.07
Invoice	09/08/2005	TF-AL-205-20050908	492.91	492.91	769,219.98
Invoice	09/08/2005	TF-FL-561-20050908	82.11	82.11	769,302.09
Invoice	09/08/2005	TF-FL-904-20050908	240.86	240.86	769,542.95
Invoice	09/08/2005	TF-GA-706-20050908	218.28	218.28	769,761.23
Invoice	09/08/2005	TF-KY-502-20050908	191.35	191.35	769,952.58

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Item 1-21: 000066

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	09/08/2005	TF-MS-228-20050908	209.81	209.81	770,162.39
Invoice	09/08/2005	TF-NC-704-20050908	2,374.43	2,374.43	772,536.82
Invoice	09/08/2005	TF-SC-803-20050908	532.23	532.23	773,069.05
Invoice	09/08/2005	TF-TN-615-20050908	943.32	943.32	774,012.37
Payment	09/15/2005	SS-AL-205-20050108		-13.40	773,998.97
Payment	09/15/2005	SS-KY-502-20050108		-24.84	773,974.13
Payment	09/15/2005	SS-TN-615-20050108		-79.60	773,894.53
Payment	09/15/2005	SS-GA-706-20050108		-7.93	773,886.60
Payment	09/15/2005	SS-FL-904-20050108		-15.64	773,870.96
Payment	09/15/2005	SS-AL-205-20050208		-33.50	773,837.46
Payment	09/15/2005	SS-KY-502-20050208		-33.12	773,804.34
Payment	09/15/2005	SS-FL-561-20050208		-7.82	773,796.52
Payment	09/15/2005	SS-NC-704-20050208		-41.20	773,755.32
Payment	09/15/2005	SS-FL-904-20050208		-43.01	773,712.31
Payment	09/15/2005	SS-MS-228-20050308		-6.74	773,705.57
Payment	09/15/2005	SS-KY-502-20050308		-8.28	773,697.29
Payment	09/15/2005	SS-TN-615-20050308		-192.38	773,504.91
Payment	09/15/2005	SS-NC-704-20050308		-81.48	773,423.43
Payment	09/15/2005	SS-LA-318-20050319		-31.56	773,391.87
Payment	09/15/2005	TF-AL-205-20050108		-290.04	773,101.83
Payment	09/15/2005	TF-FL-561-20050108		-93.84	773,007.99
Payment	09/15/2005	TF-MS-228-20050108		-214.88	772,793.11
Payment	09/15/2005	TF-KY-502-20050108		-174.72	772,618.39
Payment	09/15/2005	TF-TN-615-20050108		-621.18	771,997.21
Payment	09/15/2005	TF-GA-706-20050108		-227.05	771,770.16
Payment	09/15/2005	TF-SC-803-20050108		-477.43	771,292.73
Payment	09/15/2005	TF-FL-904-20050108		-410.55	770,882.18
Payment	09/15/2005	TF-AL-205-20050308		-528.75	770,353.43
Payment	09/15/2005	TF-MS-228-20050308		-303.36	770,050.07
Payment	09/15/2005	TF-KY-502-20050308		-336.96	769,713.11
Payment	09/15/2005	TF-FL-561-20050308		-117.30	769,595.81
Payment	09/15/2005	TF-TN-615-20050308		-1,084.02	768,511.79
Payment	09/15/2005	TF-NC-704-20050308		-3,124.41	765,387.38
Payment	09/15/2005	TF-GA-706-20050308		-358.50	765,028.88
Payment	09/15/2005	TF-SC-803-20050308		-615.66	764,413.22
Payment	09/15/2005	TF-FL-904-20050308		-633.42	763,779.80

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Item 1-21: 000067

RBOC Tracker
Account QuickReport
All Transactions

	Type	Date	Memo	Open Balance	Amount	Balance
Total DPI Teleconnect				763,779.80	763,779.80	763,779.80
Total Promotional				763,779.80	763,779.80	763,779.80
Total BellSouth				763,779.80	763,779.80	763,779.80
Total Accounts Receivable				763,779.80	763,779.80	763,779.80
TOTAL				763,779.80	763,779.80	763,779.80

Butler, Ann W

From:	Lemoine, Annamarie
Sent:	Friday, April 22, 2005 2:27 PM
To:	'bbolinger@dpiteleconnect.com'
Cc:	Seagle, Kristy
Subject:	dPiTeleconnect

Your electronic message to Kristy Seagle, dated April 20, 2005, was forwarded to my office for a response. While your analysis of BellSouth's Tariff language , the Uniform Commercial Code and the Securities Exchange Act is interesting, it really has no relevance to the matter at hand. BellSouth's resale obligations arise from the Telecommunications Act of 1996 (the "Act") and rules promulgated by the Federal Communications Commission (FCC) . The Act and FCC Rules require that Bellsouth provide services to resale carriers at a discounted rate on the same terms as it does to its own end users.

As Ms. Seagle pointed out in her April 19th e-mail, the features ordered with the OSOCs of BCR, BRD and HBG did not qualify for BellSouth's Line Connection Charge Waiver promotion. While you read the tariff promotion language differently, your reading is not consistent with the intent behind our offer or the method by which we determined the eligibility of orders placed by our end users. On the other hand, our position in response to your request, is reasonable, non-discriminatory, and compliant with controlling law.

Should you wish to discuss this matter further, please do not hesitate to contact me at my direct line set forth below.

Annamarie Lemoine
BellSouth Senior Interconnection Counsel
(404) 335-0719

Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 5:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

000087

Item 1-21: 000070

Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 8:12 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507

000088

678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 7:08 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Thanks Kristy for the speadsheet. Let me know if there is any way we can help with the process. God bless,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
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swatson@lostkeytelecom.com

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Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 10:12 AM
To: Seagle, Kristy
Subject: RE: DPI Teleconnect Credits

Thank you for the quick response. Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Monday, April 18, 2005 8:39 AM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hey Steve - For some reason, the SSCW charges were not credited. Billing & Collections found the error Friday, so they will appear on the May bill. I apologize for the oversight.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 7:12 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]

Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
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Butler, Ann W

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 5:44 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you for your response. There must be someone at BellSouth that does have the information that I need though. Can you provide me with that person's name and contact information please?

Thank you for your help!

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, April 07, 2005 4:29 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I don't have all the information you need at this time. I do know I have a person from my group that is helping out with the adjustments.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 4:00 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Thank you Leisa. I need to know a firm date on when the adjustments will be completed. As you know, dPi Teleconnect has been given dates of October 8, 2004, November 8, 2004, "the middle of January" 2005 and March 15, 2005. To date however, dPi Teleconnect has not received any credits.

While dPi Teleconnect does not want to begin filing formal complaints with the different state public service commissions, the company has had in excess of $400,000 outstanding for more than seven months. Currently, the balance of credits owed to dPi by BellSouth is $718,634.74. Accordingly, I need to know the following:

1. On what date BellSouth will apply the credits to dPi Teleconnect; and

2. Exactly how much BellSouth intends to credit.

Thank you for your attention to this matter and I look forward to your very prompt reply.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, April 07, 2005 3:54 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We are helping out trying to get your adjustments completed. I promise I will not sign off to hold provisioning until we get the total of the promotionals verses what the balance (if any) is left.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 2:44 PM
To: Bolinger, Brian; Mangina, Leisa G; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy, Leisa & Steve:

As you all are well aware, dPi Teleconnect currently has promotional credits submitted in the amount of $718,634.74. However, dPi continues to receive demand for payment of $553,444.52. I realize that demand letters are automatically generated but I once again ask that one of you confirm that dPi Teleconnect will not have its services refused until there is resolution with regard to our promotional credits that have been submitted.

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Wednesday, March 02, 2005 1:51 PM
To: 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'

Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve
[mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any

collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Given to Public Staff

April 15, 2005

Nat,

Attached are responses to questions that you had asked regarding dpiTeleconnect's inquiry in connection with promotions. Following is a list of the documents that we have attached to respond to this request:

1. Responses to the questions.
2. A letter and spreadsheet via e-mail to Brian Bolinger on 04-08-05 providing a spreadsheet of the promotional credits that have been given. (Response to Question 2)
3. E-mails that have been sent to dpiTeleconnect providing a status of the credits. (Response to Question 5)
4. A Carrier Notification dated 02-12-04 advising CLPs of CREX options (Response to Question 7).
5. E-mail to Global Connection. (Response to Question 8).

If you have additional questions or wish to discuss further, please let us know.

Thanks,
Frances

Attachments

CC: Linda

Follow-up questions on dPiTeleconnect's Inquiry
April 11, 2005

1) Why are the credits/discounts not applied automatically to dpi's bills? For each of the promotions or waivers, explain how the credits/waivers are handled for reseller accounts and for end-user accounts. Are end users required to submit something to BellSouth in order to receive the credits? If so, what form must the request take? Bottom line - are resellers treated differently than end users - if so, under what authority and why? Provide copies of any written agreement that requires resellers to do anything differently that an end user in order to receive the benefits of promotions.

BellSouth does not have the operational support systems to apply credits that may be due resellers as a result of a promotion during the pre-billing phase. Resellers are responsible for determining the eligibility of their end users at the time of the end user's subscription to the Reseller's services. The Resellers then electronically submit Local Service Requests (LSRs) to BellSouth's LCSC to establish the end user's service. During the post billing phase, the Reseller submits to BellSouth a promotion credit request form with an excel spreadsheet of billing telephone numbers for assessment. Ideally, the request is received at the end of the month. BellSouth then evaluates the request for accuracy and applies the appropriate credit to the Reseller monthly bill. Guidelines for applying for promotions are found in the BellSouth Start-Up Guide, Section 17.2.5, posted to the BellSouth Interconnection website at the following address http://interconnection.bellsouth.com/guides/activation/html/gstug001/index.htm

BellSouth promotions that are sold on a retail basis allow the retail service representative to determine whether a requesting retail end user qualifies for the promotion at the time of sale. .

2) Has anyone called the customer to advise him as to the disposition of his request? Has a detailed analysis of his credits (in a form that would allow him to check your allowance or disallowance and the reasons therefore) been sent to him? If not, when will this be done? Please provide a copy of what has been done or will be provided.

A letter and spreadsheet (please see attached) were sent, via email to Brian Bolinger on Friday, April 8. The letter advised that credits were applied to the April 8 bill period.

3) Why did BellSouth not comply with Kristie Seagle's statement to Lost Key Telecom and dpi that "credits would be applied on the 10/8/04 and 11/8/04 bill from BellSouth"? Did BellSouth initiate any communication with dpi to advise them of the change? If not, why not?

In September 2004, Kristy Seagle advised Lost Key Telecom that BellSouth endeavored to process these promotional credits within 60 days. At that time, BellSouth was in receipt of the 2004 credit requests for three CLECs, for four promotions. Subsequent to advising Lost Key of this intention, Lost Key submitted an additional 8 to 12 months of credit requests for an additional five CLECs, for four promotions, which taxed the process significantly given the large quantity of requests submitted during a short timeframe

Upon initial investigation of the backlog of requests, it was discovered that the majority of Reseller's billing telephone numbers randomly sampled did not qualify for the promotion based on the requirements stated in the promotion qualifications. As such and in compliance with its contractual obligations, BellSouth maintained parity and further investigated whether the requirements of the promotions were met. During this investigative period, BellSouth was in communication with Lost Key Telecom (who has an Agency relationship with dPi) advising them of the status of promotions credits. Subsequent to our internal investigation, we sent the attached letter to Lost Key Telecom advising them of the "reacquisition or winover" eligibility criteria and of the expected April 1, 2005 processing date.

4) Why was the issue involving promotional credits not resolved by the first of the year as indicated in correspondence from Jim Maziarz? Same question relative to conversation and e-mail from Ms. Mangina relative to mid-March.

The issue was resolved in terms of defining the requirements criteria and was communicated to Lost Key in the February 1 letter referenced above. As we began processing credits, we received an inquiry from another Reseller that averred that there was a discrepancy in the application of the requirements between retail end users and resellers. The appropriate course was to resolve this discrepancy prior to processing additional credits. The March 15 date had been discussed internally as a target for resolution of all issues associated with the promotion at issue. However, the April 1 date was determined to be a more realistic target. Ms. Mangina shared the March 15 date with Mr. Bolinger prematurely.

5) Mr. Bolinger states in his e-mail that, "BellSouth refuses to reply to any correspondence regarding the status of this issue". Has BellSouth responded to dPi's or Lost Key's correspondence, other than the Maziarz and Mangina correspondence mentioned in the e-mail? If so, when? Please provide copies of any e-mail or written replies.

Our first communication with Mr. Bolinger was in the mid-December timeframe. Mr. Bolinger received an email from Steve Lund, BellSouth Billing & Collections, in response to his telephone inquiry (please see attached email). Prior to that time, BellSouth communicated with Steve and Chris Watson with Lost Key Telecom. Also, please find attached a string of emails in the mid-March timeframe between Leisa Mangina and Mr. Bolinger.

6) Please provide a list of circuits by circuit number or other identifying characteristic which you say do and do not qualify for the Line Connection Charge Waiver for 2004 and 2005.

dPi has submitted thousands of end user telephone numbers to qualify for promotions. We performed a random sampling of these numbers using the following criteria. The sampling process is the procedure customarily utilized by BellSouth when processing credit requests of this type. .

1-10	All
11-100	10%
101-250	8% a minimum of 10 will always be sampled
251-500	7% a minimum of 10 will always be sampled
501-1000	5% a minimum of 10 will always be sampled
1001 or more	3% a minimum of 10 will always be sampled

BellSouth samples on a per month, per Q account basis. For example, if 312 end user telephone numbers were submitted for the 205 Q account for the Line Connection Waiver promotion in January 2004, we sampled 22 end user numbers. If 7 of these billing telephone numbers met the requirements of the promotion. BellSouth credited 32% (7 out of 22) of the entire credit requested. If necessary, BellSouth can provide excel spreadsheets with validated numbers highlighted. Due to the volume of validated numbers, this will be a timely process.

7) If the waiver or reduction of charges for CREX is not a promotion, what is it? Please identify the nature of the waiver or reduction and identify the tariff or promotion that enabled the offering. Who will be handling the credit requested for CREX and when will that be handled?

CREX is a service offering that BellSouth provides at no charge to credit challenged customers. BellSouth, through review of its own processes, determined that it had assessed charges inappropriately to this customer base

and communicated a process for determining the appropriate credit to be applied to the reseller group. . Based on BellSouth's assessment of CREX disputes submitted by dPi, charges were denied in accordance with Carrier Notification SN91082469 (see attached) which supports non-payment for charges billed after May 1, 2004.

8) When will interest be credited on the amounts overdue from 2003 and 2004 and at what rate? BellSouth charges retail customers 12%, while the statutory rate in North Carolina for refunds is 8%. If interest will not be paid, provide BellSouth's justification for not providing interest.

BellSouth's position is that interest is not applicable in this scenario. Please see the attached email from BellSouth to Global Connection (another reseller) explaining why interest is not due on these amounts.

9) With regard to Secondary Service Charge Waiver, what does, "we don't have March information" mean? What is the disposition of the $313.12 remaining balance due? This was a credit request for 2004.

A promotional credit request is required to be accompanied by a BAR form and excel spreadsheet with billing telephone numbers for each month, each Q account and each promotion in order to be processed.. BellSouth has not received March 2004 BAR forms with attached spreadsheets for Secondary Service Charge Waiver promotion; therefore, we are not in a position to assess the applicable promotion credits due. Upon submission of these BAR forms and spreadsheets, BellSouth will assess the request and process applicable credits to dPi's bill.

10) What is the meaning of the "Have not received request" response in reference to the CC-PP $5 discount for 2005?

As answered in #9 above, BellSouth did not receive BAR forms with spreadsheets for CC-PP $5 discount promotion.

Liles, Frances G

'om: Patterson, Gary D
Sent: Friday, April 08, 2005 6:36 PM
To: 'BBolinger@dpiteleconnect.com'
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
- 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

241,488.13 Credits due

Gary D. Patterson
OAVP, BARM

000106

CUSTNAME	ACCOUNT#	PROMOTIONNAME	CREDIT	REDEMPTIONDATE
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 26.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 125.12	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 39.65	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 26.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 156.56	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 151.98	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 169.15	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 87.10	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 86.02	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 7.93	12/27/2004

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000107

Item 1-21: 000090

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Nov-03	$	74.52	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Nov-03	$	6.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Nov-03	$	144.20	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Nov-03	$	201.15	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Nov-03	$	437.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Dec-03	$	33.50	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Dec-03	$	7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Dec-03	$	54.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Dec-03	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Dec-03	$	57.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Dec-03	$	13.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Dec-03	$	119.48	12/27/2004
DPI Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	$	178.80	12/27/2004

stephwatson@lostkeytelecom.com		Dec-03				
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Dec-03	$	189.05	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jan-04	$	73.70	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Jan-04	$	7.82	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jan-04	$	117.30	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Jan-04	$	23.79	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jan-04	$	57.96	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jan-04	$	309.00	12/27/2004	$ 1,442.00
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jan-04	$	116.22	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jan-04	$	199.00	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Feb-04	$	87.10	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Feb-04	$	23.46	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Feb-04	$	156.40	12/27/2004	

DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Feb-04	$	31.72	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Feb-04	$	66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Feb-04	$	6.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Feb-04	$	304.88	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Feb-04	$	169.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Feb-04	$	398.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Apr-04	$	33.50	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Apr-04	$	31.28	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Apr-04	$	203.32	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Apr-04	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Apr-04	$	57.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Apr-04	$	26.96	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Apr-04	$	226.60	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Apr-04	$	272.67	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Apr-04	$	199.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver May-04	$	46.90	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver May-04	$	15.64	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver May-04	$	156.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver May-04	$	24.84	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver May-04	$	26.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver May-04	$	148.32	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver May-04	$	210.09	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver May-04	$	199.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jun-04	$	33.50	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service Charge Waiver	$	23.46	12/27/2004

stephwatson@lostkeytelecom.com		Jun-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jun-04	$	132.94	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Jun-04	$	58.70	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jun-04	$	8.28	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Jun-04	$	13.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jun-04	$	98.88	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jun-04	$	183.27	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jun-04	$	126.35	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jul-04	$	93.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Jul-04	$	7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jul-04	$	258.06	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Jul-04	$	23.79	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Jul-04	$	58.70	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jul-04	$	24.84	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Jul-04	$	20.22	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jul-04	$	168.92	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jul-04	$	286.08	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jul-04	$	318.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Aug-04	$	53.60	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Aug-04	$	23.46	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Aug-04	$	281.52	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Aug-04	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Aug-04	$	58.65	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Aug-04	$	132.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Aug-04	$	47.18	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Aug-04	$	185.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Aug-04	$	259.26	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Aug-04	$	228.85	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver Jan-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver Jan-04	$	361.93	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver Jan-04	$	2,908.36	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver Jan-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver Jan-04	$	76.29	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver Jan-04	$	108.53	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver Jan-04	$	8,725.05	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver Jan-04	$	347.10	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver Jan-04	$	472.92	4/1/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver	$	2,222.55	4/1/2005

stephwatson@lostkeytelecom.com			Feb-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Feb-04	$	1,527.28	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Feb-04	$	9,062.49	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Feb-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Feb-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Feb-04	$	743.82	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Feb-04	$	14,722.85	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Feb-04	$	2,280.55	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Feb-04	$	6,313.45	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Mar-04	$	477.09	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Mar-04	$	1,011.05	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Mar-04	$	10,706.83	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Mar-04	$	-	4/1/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Mar-04	$	2,419.61	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Mar-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Mar-04	$	8,157.60	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Mar-04	$	1,183.94	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Mar-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Apr-04	$	796.83	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Apr-04	$	1,138.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Apr-04	$	5,143.55	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Apr-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Line Connection Waiver	Apr-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Apr-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Apr-04	$	-	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Apr-04	$	6,024.70	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Apr-04	$	537.10	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Apr-04	$	1,704.38	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	May-04	$	1,331.18	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	May-04	$	31.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	May-04	$	536.66	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	May-04	$	3,364.81	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	May-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	May-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	May-04	$	661.95	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	May-04	$	3,885.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	May-04	$	932.09	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	May-04	$	509.94	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Jun-04	$	244.93	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Jun-04	$	2,543.23	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Jun-04	$	2,327.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Jun-04	$	845.35	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Jul-04	$	573.79	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Waiver		$	640.66	4/2/2005

stephwatson@lostkeytelecom.com			Jul-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Jul-04	$	554.15	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Jul-04	$	2,085.33	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Jul-04	$	1,374.11	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Aug-04	$	525.91	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Aug-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Aug-04	$	130.38	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Aug-04	$	642.86	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Aug-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Aug-04	$	555.54	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Aug-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Aug-04	$	5,164.21	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Aug-04	$	881.31	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Aug-04	$	4,713.35	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Sep-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Sep-04	$	541.28	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Sep-04	$	1,536.12	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Sep-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Sep-04	$	1,154.75	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Sep-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Sep-04	$	2,983.30	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Sep-04	$	373.94	4/2/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Sep-04	$	2,805.33	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Oct-04	$	337.91	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Oct-04	$	281.01	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Oct-04	$	757.79	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Oct-04	$	376.56	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Oct-04	$	650.13	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Oct-04	$	1,969.56	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Oct-04	$	2,734.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Oct-04	$	3,005.18	4/2/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver		$	-	4/2/2005

stephwatson@lostkeytelecom.com			Nov-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Nov-04	$	355.64	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Nov-04	$	662.67	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Nov-04	$	985.18	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Nov-04	$	1,970.40	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Dec-04	$	310.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Dec-04	$	1,014.62	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Dec-04	$	1,406.52	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-03	$	31.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-03	$	21.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-03	$	105.10	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-03	$	10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-03	$	22.66	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-03	$	95.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-03	$	160.29	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-03	$	167.78	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-03	$	132.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Dec-03	$	10.51	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Dec-03	$	63.06	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-03	$	188.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-03	$	32.16	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-03	$	33.60	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-03	$	33.99	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-03	$	428.27	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-03	$	308.26	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-03	$	241.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jan-04	$	191.25	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	115.61	4/4/2005

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stephwatson@lostkeytelecom.com			Jan-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jan-04	$ 514.21	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Jan-04	$ 32.16	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jan-04	$ 56.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jan-04	$ 33.99	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jan-04	$ 1,401.21	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jan-04	$ 478.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jan-04	$ 403.82	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Feb-04	$ 674.59	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Feb-04	$ 163.50	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Feb-04	$ 1,284.68	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Feb-04	$ 21.44	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Feb-04	$ 123.20	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Feb-04	$	181.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Feb-04	$	2,645.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Feb-04	$	1,041.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Feb-04	$	1,208.98	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Mar-04	$	1,108.01	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Mar-04	$	260.08	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Mar-04	$	2,049.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Mar-04	$	10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Mar-04	$	179.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Mar-04	$	271.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Mar-04	$	3,866.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Mar-04	$	1,423.84	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Mar-04	$	2,070.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Apr-04	$	858.05	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Apr-04	$	369.08	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Apr-04	$	2,681.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Apr-04	$	10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Apr-04	$	179.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Apr-04	$	211.68	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Apr-04	$	4,406.47	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Apr-04	$	1,187.27	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Apr-04	$	1,780.42	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	May-04	$	728.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	May-04	$	10.90	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	163.50	4/4/2005

stephwatson@lostkeytelecom.com			May-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	May-04	$ 959.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	May-04	$ 10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	May-04	$ 168.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	May-04	$ 141.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	May-04	$ 2,411.97	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	May-04	$ 1,013.87	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	May-04	$ 1,439.78	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jun-04	$ 537.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Jun-04	$ 10.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Jun-04	$ 130.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jun-04	$ 850.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jun-04	$ 123.20	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jun-04	$ 105.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jun-04	$ 1,744.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jun-04	$ 708.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jun-04	$ 1,079.94	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jul-04	$ 391.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Jul-04	$ 10.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Jul-04	$ 218.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jul-04	$ 784.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jul-04	$ 89.60	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jul-04	$ 113.76	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jul-04	$ 1,631.69	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jul-04	$ 602.12	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jul-04	$	994.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Aug-04	$	391.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Aug-04	$	11.73	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Aug-04	$	211.14	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Aug-04	$	832.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Aug-04	$	11.95	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Aug-04	$	123.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Aug-04	$	88.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Aug-04	$	1,965.11	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Aug-04	$	520.26	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Aug-04	$	843.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Sep-04	$	391.29	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Features		$	11.73	4/4/2005

stephwatson@lostkeytelecom.com			Sep-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Sep-04	$ 211.14	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Sep-04	$ 645.15	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Sep-04	$ 71.70	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Sep-04	$ 100.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Sep-04	$ 75.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Sep-04	$ 2,271.87	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Sep-04	$ 539.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Sep-04	$ 675.32	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Oct-04	$ 357.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Oct-04	$ 152.49	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Oct-04	$ 621.69	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Oct-04	$ 95.60	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Oct-04	$	100.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Oct-04	$	88.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Oct-04	$	2,394.67	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Oct-04	$	602.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Oct-04	$	645.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	$	290.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	$	117.30	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	$	480.93	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	$	71.70	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	$	112.32	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	$	63.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	$	1,830.95	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	$	477.43	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	$	560.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	$	56.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	$	11.73	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	$	140.76	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	$	83.65	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	$	49.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	$	75.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	$	451.66	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	$	53.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	$	36.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	$	200.04	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	70.38	4/4/2005

stephwatson@lostkeytelecom.com			Dec-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-04	$ 293.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-04	$ 59.75	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-04	$ 62.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-04	$ 63.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-04	$ 1,326.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-04	$ 413.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-04	$ 462.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	$ 90.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Dec-04	$ 23.46	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-04	$ 269.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-04	$ 179.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-04	$ 49.92	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-04	$	139.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-04	$	898.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-04	$	53.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-04	$	170.52	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	Sep-04	$	67.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver	Sep-04	$	15.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver	Sep-04	$	86.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	Sep-04	$	31.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver	Sep-04	$	107.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver	Sep-04	$	6.74	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver	Sep-04	$	189.52	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver	Sep-04	$	192.21	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Sep-04	$	288.55	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Oct-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Oct-04	$	15.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Oct-04	$	7.93	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Oct-04	$	82.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Oct-04	$	13.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Oct-04	$	53.56	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Oct-04	$	138.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Oct-04	$	208.95	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Nov-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Nov-04	$	31.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Nov-04	$	70.38	4/4/2005
DPI Teleconnect	706-Q88-8437	Secondary Service Charge Waiver	$	7.93	4/4/2005

stephwatson@lostkeytelecom.com		Nov-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Nov-04	$	41.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Nov-04	$	13.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Nov-04	$	111.24	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Nov-04	$	138.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Nov-04	$	119.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Dec-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Dec-04	$	23.46	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Dec-04	$	70.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Dec-04	$	39.65	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Dec-04	$	57.96	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Dec-04	$	20.22	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Dec-04	$	78.28	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Dec-04	$	102.81	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Dec-04	$	139.30	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver Jan-05	$	1,089.25	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Jan-05	$	977.15	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Jan-05	$	1,230.52	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jan-05	$	98.88	4/5/2005

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, March 14, 2005 2:39 PM
To: Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Will BellSouth make the adjustments tomorrow as previously stated?

Thanks again.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> -----Original Message-----
> **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> **Sent:** Monday, March 14, 2005 2:29 PM
> **To:** Bolinger, Brian; Seagle, Kristy
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Brian,
>
> I am sorry I am not the person making the adjustments. I will advise Rubye of the credits to be issued so we will know why the balances are pending.
>
> Leisa
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Monday, March 14, 2005 12:58 PM
> > **To:** Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted

4/15/2005

Importance: High

Leisa:

Thank you for your reply. I am in contact with Lost Key on a regular basis and to my knowledge, they have not received any correspondence stating when our credits will be applied. I am of the understanding that it will be tomorrow. Is that correct?

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Monday, March 14, 2005 12:57 PM
To: Bolinger, Brian; Seagle, Kristy
Subject: *RE: dPi Teleconnect Promotionals Submitted*

Brian,

Is Lost Key still handling your promotional credit issues? If so, they should have received a letter stating when the credits could be potentially adjusted. Have you had any contact with them about this? We know you have this issue so I will have Rubye note the account not to hold provisioning due to the credit situation. Please let me know what you find out.

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, March 14, 2005 10:57 AM
To: Seagle, Kristy; Mangina, Leisa G
Subject: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy & Leisa:

I hope both of you are doing well.

In previous communications with you, dPi Teleconnect was informed that it would be issued credits for all outstanding promotional credits requested. As you are aware, the vast majority of the credits were submitted to BellSouth on September 3, 2004 and have been processing for well over six months. To date, dPi Teleconnect has only received $9,756.67 in credits. The company's outstanding credit requests with BellSouth total $708,878.07.

dPi Teleconnect expects BellSouth to issue credits in the amount of $708,878.07 to its account tomorrow.

Please confirm that dPi Teleconnect will be credited in the above amount tomorrow.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

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Liles, Frances G

From: Lund, Steve
Sent: Tuesday, December 21, 2004 11:23 AM
To: 'Bolinger, Brian'
Cc: Seagle, Kristy; Mangina, Leisa G; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

After talking with you on the phone today, I talked with Rubeye Haskins, who is the service rep that handles your account. She informed me that the letters are automatically generated to be sent out to customers with past due accounts, but that DPI Teleconnect had specific notes on their accounts not to treat or hold them until the 550k in promotional disputes have been handled. Right now Kristy Seagle is currently review these charges and will get back with the Billing & Collections group.

Let me know if you have any other concerns while Leisa is out on vacation.

Thanks,
Steven Lund
205-714-7358

977-3114

Bair, Pam

ɔm:	Cheatham, Linda
ıt:	Monday, April 11, 2005 8:50 AM
To:	Bair, Pam
Subject:	FW: Promotional Credits for dPi Teleconnect



dpiresponse.doc
(44 KB)

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-----Original Message-----
From: Cheatham, Linda
Sent: Monday, April 11, 2005 8:49 AM
To: 'Nat Carpenter'
Cc: Lucy Edmondson; Lynn Pearce
Subject: RE: Promotional Credits for dPi Teleconnect

Obviously, there are still unanswered questions. I'll come by after agenda to discuss.

-----Original Message-----
From: Nat Carpenter [mailto:MN.Carpenter@ncmail.net]
Sent: Wednesday, March 30, 2005 1:12 PM
To: Cheatham, Linda
Cc: Lucy Edmondson; Lynn Pearce
Subject: FW: Promotional Credits for dPi Teleconnect
Importance: High

Will you please help us address dPi Teleconnect's problem (as explained in Mr. Bolinger's e-mail below) with BellSouth's failure to provide the promotional credits requested in the September 3, 2004 submission and the follow-up contacts as discussed below, the credits earned to date since the request and the on-going failure to provide the credits as service is activated? The amounts of the credit requests that are specific to North Carolina for 2003, 2004 and 2005 are specified in the attachments. Any help you can provide to address this on an informal basis will be appreciated.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 22, 2005 6:17 PM
To: 'lynn.pearce@ncmail.net'
Cc: Dorwart, David
Subject: Promotional Credits for dPi Teleconnect
Importance: High

Ms. Pearce:

It was a pleasure speaking with you today. Below please find a summary of our issue with BellSouth. Any assistance you can provide is greatly appreciated.

As you may know, many regional bell companies, including BellSouth offer promotional discounts when a customer is acquired. On December 22, 2004, North Carolina in Docket No. P-100, Sub 72b ruled that these promotional discounts "must be made available to resellers."

dPi Teleconnect is a reseller of local telephone service in the State of North Carolina. On September 3, 2004 the company submitted, through an independent 3rd party, Lost Key Telecom, $479,000 in promotional credits with BellSouth for all BellSouth states. Along with the dPi Teleconnect credits, Lost Key Telecom submitted credits for Budget Phone. BellSouth granted the September 3, 2004 credits for Budget Phone but failed to apply the

credits for dPi Teleconnect. This was despite the fact that Kristie Seagle at BellSouth informed both Lost Key Telecom and dPi Teleconnect that the credits would be applied on the October 8, 2004 bill and then the November 8, 2004 bill from BellSouth.

December 6, 2004 Jim Maziarz sent correspondence to Lost Key Telecom stating that the issue involving promotional credits would be "resolved" by the "first of the year." On January 26, 2005 I personally sent correspondence to Leisa Mangina at BellSouth asking when the credits would be applied. Ms. Mangina informed me that "March 15th" was the date for all Lost Key clients. In a March 2, 2005 e-mail from Ms. Mangina, she confirmed that the "credit will be issued by mid March."

To date, BellSouth has failed to apply any of the credits and has continued to bill dPi Teleconnect at the full rate. dPi Teleconnect has continued to apply for promotional credits and the current outstanding balance is $718,634.74 in all BellSouth states. As mentioned previously, $479,000 of that has been outstanding since September 3, 2004.

BellSouth has acknowledged their obligation to issue the credits yet continues to refuse to apply the credits to dPi Teleconnect's billing. dPi Teleconnect feels as though the company has been more than patient, but after six months, BellSouth as had more than enough time to apply the credits to dPi Teleconnect's account.

Currently, BellSouth refuses to reply to any correspondence regarding the status of this issue. Accordingly, dPi Teleconnect would like to file an informal complaint with the North Carolina Utilities Commission and ask that the commission contact BellSouth to help resolve this issue in an amicable fashion.

Thank you for your attention to this matter and should you have any questions or concerns, please feel free to contact me. If you wish, I can send you any or all of the correspondence I have mentioned above however, I did not want to burden you with it all at this time.

Cordially,

.an A. Bolinger
vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of $718,634.74 in his email with the spreadsheets which show $734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

		BellSouth Action
2003		
2 features for Free	523.31	Render credit on 4/8 bill
Secondary Svc Charge Waiver	420.24	Credit rendered on 1/8 bill period
2004		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render $58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - UNE-P lines included
Secondary Svc Charge Waiver	2,187.72	$1874.58 – We don't have March information Rendered $1442 credit on 1/8 bill period Render $432.60 credit on 4/8 bill period
2005		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP $5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05 Render $1089.25 credit on 4/8 bill period
Secondary Svc Charge Waiver	98.88	Request submitted 2/21/05 Render credit on 4/8 bill period
Total	**238,646.37**	**$93,506.11 total credits issued (including 1/8 and 4/8 bill periods for NC)**

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Or summarized by promotion:

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	59,133.83
CC-PP $5 discount	55.00	
Total	**238,646.37**	**$93.506.11 credited (either on 1/8 or 4/8 bill periods)**

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on the April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

Bair, Pam

...m:	Cheatham, Linda
...t:	Thursday, April 21, 2005 8:24 AM
To:	Bair, Pam
Subject:	FW: dpiTeleconnect

Given to public staff file

-----Original Message-----
From: Liles, Frances G
Sent: Wednesday, April 20, 2005 5:35 PM
To: 'mn.carpenter@ncmail.net'
Cc: Cheatham, Linda
Subject: dpiTeleconnect

Nat - You had asked if we provided any credits for CREX in connection with the dpiTeleconnect responses. Headquarters has advised that we did not provided any credits for CREX. If you have further questions, please let us know. Thanks,

Frances Liles
Manager - Regulatory
919-821-6007 - Tele no.
fliles2 - Ipage
919-833-9430 - Fax

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENI	Rec'd by BST	Sent To Bar	Adj Applied BP
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 156.56	$ 156.56	$ -	9/3/2004	12/27/2004	5/8/2005*
stephwatson@lostkeytelecom.com		Oct-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 144.20	$ 144.20	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Nov-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 119.48	$ 119.48	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Dec-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 309.00	$ 309.00	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 304.88	$ 304.88	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 226.60	$ 226.60	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Apr-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 148.32	$ 148.32	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 98.88	$ 98.88	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 168.92	$ 168.92	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 185.40	$ 185.40	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Aug-04					$ 1,862.24	$ 1,862.24
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,725.05	$ 17,450.09	$ 8,725.04	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 14,722.85	$ 35,054.41	$ 20,331.56	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,157.60	$ 38,845.73	$ 30,688.13	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Mar-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 6,024.70	$ 21,516.77	$ 15,492.07	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Apr-04						

DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 3,885.09	$ 13,396.86	$ 9,511.77	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,327.09	$ 8,311.04	$ 5,983.95	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,085.33	$ 9,478.76	$ 7,393.43	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,164.21	$ 10,328.41	$ 5,164.20	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Aug-04						$ 52,954.16
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,983.30	$ 9,040.29	$ 6,056.99	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,969.56	$ 9,378.85	$ 7,409.29	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 985.18	$ 8,956.14	$ 7,970.96	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,014.62	$ 9,224.62	$ 8,210.00	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,089.25	$ 9,902.24	$ 8,812.99	2/21/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 95.04	$ 95.04	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-03						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 428.27	$ 428.27	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-03						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,401.21	$ 1,401.21	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,645.29	$ 2,645.29	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 3,866.38	$ 3,866.38	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Mar-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 4,406.47	$ 4,406.47	$ -	9/3/2004	4/4/2005	4/8/2005

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stephwatson@lostkeytelecom.com		Apr-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,411.97	$ 2,411.97	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,744.57	$ 1,744.57	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,631.69	$ 1,631.69	$ -	9/3/2004	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,965.11	$ 1,965.11	$ -	9/3/2004	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Aug-04						$ 20,596.00
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,271.87	$ 2,271.87	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,394.67	$ 2,394.67	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,830.95	$ 1,830.95	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 451.66	$ 451.66	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,326.92	$ 1,326.92	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 898.83	$ 898.83	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 977.15	$ 977.15	$ -	1/22/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,230.52	$ 1,230.52	$ -	1/22/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 189.52	$ 189.52	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 53.56	$ 53.56	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						

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DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 111.24	$ 111.24	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 78.28	$ 78.28	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 98.88	$ 98.88	$ -	4/5/2005		
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 4,477.33	$ 17,909.32	$ 13,431.99	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Feb-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,002.47	$ 17,008.39	$ 12,005.92	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,698.86	$ 10,532.95	$ 8,834.09	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$905.89	$7,549.08	$ 6,643.19	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$825.49	$6,879.10	$ 6,053.61	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$401.36	$4,013.64	$ 3,612.28	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$1,084.07	$4,336.28	$ 3,252.21	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$15,484.72	$78,131.00				
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 41.20	$ 123.60	$ 82.40	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Feb-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 81.48	$ 366.68	$ 285.20	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$0.00	$86.52	$ 86.52	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$329.60	$370.80	$ 41.20	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						

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DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$45.32	$90.64	$ 45.32	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$45.32	$45.32	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$26.78	$53.56	$ 26.78	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$668.58	$1,236.00				
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,335.76	$ 1,335.76	$ -	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,015.85	$ 1,269.82	$ 253.97	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$433.27	$649.90	$ 216.63	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,055.77	$1,055.77	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,485.95	$1,485.95	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$545.73	$545.73	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$854.56	$854.56	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,289.85	$1,289.85	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$481.29	$481.29	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$868.08	$868.08	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,409.78	$1,409.78	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$460.95	$460.95	$ -	7/20/2005	9/20/2005	

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stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$590.14	$590.14	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,320.30	$1,320.30	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$324.84	$324.84	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$498.61	$498.61	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,471.39	$1,471.39	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$ 17,449.79	$ 17,920.39				
			$ 126,976.20	$ 386,594.96	$ 196,405.06			
		As of 9/3	$ 75,412.40	$ 1,862.24				
			Given	Requested	Denied			
		2003 SSCW	420.24	$ 420.24	$ -			
		2004 SSCW	$ -	$ 1,874.60	$ 1,874.60			
		2004 LCCW	$ 58,044.58	$ 190,981.97	$ 132,937.39			
		2003 1FR+2FF	523.31	$ 523.31	$ -			
		2004 1FR+2FF	$ 29,247.59	$ 29,247.59	$ -			
		2005 1FR+2FF	$ 17,449.79	$ 17,920.39	$ 470.60			
		2005 LCCW	$ 15,484.72	$ 78,131.00	$ 62,646.28			
		2005 SCCW	$ 668.58	$ 1,236.00	$ 567.42			

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENIED	Axed by BST	Sent To Bst	Ad Applied BP						
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 166.56	$ 166.56	$ -	9/3/2004	12/27/2004	5/8/2005						
		Oct-03												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 144.20	$ 144.20	$ -	9/3/2004	12/27/2004	5/8/2005						
		Nov-03												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 119.48	$ 119.48	$ -	9/3/2004	12/27/2004	5/8/2005				$ 420.24		
		Dec-03												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 309.90	$ 309.90	$ -	9/3/2004	12/27/2004	5/8/2005						
		Jan-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 304.88	$ 304.88	$ -	9/3/2004	12/27/2004	5/8/2005						
		Feb-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 220.80	$ 220.80	$ -	9/3/2004	12/27/2004	5/8/2005						
		Apr-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 148.32	$ 148.32	$ -	9/3/2004	12/27/2004	5/8/2005						
		May-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 98.88	$ 98.88	$ -	9/3/2004	12/27/2004	5/8/2005						
		Jun-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 166.92	$ 166.92	$ -	9/3/2004	12/27/2004	5/8/2005						
		Jul-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 185.40	$ 185.40	$ -	9/3/2004	12/27/2004	5/8/2005						
		Aug-04					$ 1,882.24	$ 1,882.24	$ 1,442.00	$ 1,442.00	$ 1,442.00			
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 6,725.05	$ 17,450.09	$ 6,725.04	9/3/2004	4/1/2005	4/8/2005						
		Jan-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 14,722.69	$ 35,054.41	$ 20,331.96	9/3/2004	4/1/2005	4/8/2005						
		Feb-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,187.60	$ 39,048.73	$ 30,888.13	9/3/2004	4/1/2005	4/8/2005						
		Mar-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 6,074.70	$ 21,616.77	$ 15,492.07	9/3/2004	4/2/2005	4/8/2005						
		Apr-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 3,888.80	$ 13,399.88	$ 9,511.77	9/3/2004	4/2/2005	4/8/2005						
		May-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,327.99	$ 8,311.84	$ 5,983.85	9/3/2004	4/2/2005	4/8/2005						
		Jun-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,066.33	$ 9,470.76	$ 7,383.43	9/3/2004	4/2/2005	4/8/2005						
		Jul-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,184.21	$ 10,329.41	$ 5,184.20	9/3/2004	4/2/2005	4/8/2005						
		Aug-04						$ 52,964.10	$ 188,244.31					
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,852.30	$ 9,640.29	$ 6,884.99	1/5/2005	4/2/2005	4/8/2005						
		Sep-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,968.58	$ 9,378.83	$ 7,409.29	1/5/2005	4/2/2005	4/8/2005						
		Oct-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 888.18	$ 8,866.14	$ 7,978.96	1/5/2005	4/2/2005	4/8/2005						
		Nov-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,013.92	$ 9,224.92	$ 8,210.99	1/5/2005	4/2/2005	4/8/2005						
		Dec-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,089.25	$ 9,902.24	$ 8,812.99	2/21/2005	4/5/2005	4/8/2005					$ 50,044.58	$ 190,981.97
		Jan-05												
OPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 98.84	$ 98.84	$ -	9/3/2004	4/4/2005	4/8/2005						
		Nov-03												
OPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 428.37	$ 428.37	$ -	9/3/2004	4/4/2005	4/8/2005						

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENIED	Rec'd by BST	Sent To Bur	Adj Applied BY						
		Dec-03												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 1,481.21	$ 1,481.21	$ -	8/3/2004	4/4/2005	4/8/2005						
		Jan-04											$ 523.31	
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 2,845.29	$ 2,845.29	$ -	8/3/2004	4/4/2005	4/8/2005						
		Feb-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 3,886.36	$ 3,886.36	$ -	8/3/2004	4/4/2005	4/8/2005						
		Mar-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 4,406.47	$ 4,406.47	$ -	8/3/2004	4/4/2005	4/8/2005						
		Apr-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 2,411.87	$ 2,411.87	$ -	8/3/2004	4/4/2005	4/8/2005						
		May-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 1,744.87	$ 1,744.87	$ -	8/3/2004	4/4/2005	4/8/2005						
		Jun-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 1,831.89	$ 1,831.89	$ -	8/3/2004	4/4/2005	4/8/2005						
		Jul-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 1,988.11	$ 1,988.11	$ -	8/3/2004	4/4/2005	4/8/2005						
		Aug-04							$ 20,806.00	$ 20,306.00				
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 2,271.87	$ 2,271.87	$ -	2/24/2005	4/4/2005	4/8/2005						
		Sep-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 2,384.87	$ 2,384.87	$ -	2/24/2005	4/4/2005	4/8/2005						
		Oct-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 1,830.95	$ 1,830.95	$ -	2/24/2005	4/4/2005	4/8/2005						
		Nov-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 461.64	$ 461.64	$ -	2/24/2005	4/4/2005	4/8/2005						
		Nov-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 1,326.82	$ 1,326.82	$ -	2/24/2005	4/4/2005	4/8/2005						
		Dec-04												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 898.83	$ 898.83	$ -	2/24/2005	4/4/2005	4/8/2005						
		Dec-04												$ 20,247.69
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 977.18	$ 977.18	$ -	1/23/2006	4/5/2005	4/8/2005						
		Jan-05												
DPI Teleconnect	704-088-8437	1FR + 2 Free Features	$ 1,230.52	$ 1,230.52	$ -	1/23/2006	4/5/2005	4/8/2005						
		Jan-05									$ 2,207.87			
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 189.52	$ 189.52	$ -	1/18/2006	4/4/2005	4/8/2005						
		Sep-04												
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 83.84	$ 83.84	$ -	1/18/2006	4/4/2005	4/8/2005						
		Oct-04												
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 111.24	$ 111.24	$ -	1/18/2006	4/4/2005	4/8/2005						
		Nov-04												
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 78.28	$ 78.28	$ -	1/18/2006	4/4/2005	4/8/2006						
		Dec-04											$ 432.60	
DPI Teleconnect	704-088-8437	Secondary Service Charge Waiver	$ 86.88	$ 86.88	$ -	4/8/2006								
		Jan-05												
DPI Teleconnect	704-088-8437	Line Connection Waiver	$ 4,477.33	$ 17,909.32	$ 13,431.99	4/29/2005	7/18/2005	8/8/2005						
		Feb-05												
DPI Teleconnect	704-088-8437	Line Connection Waiver	$ 3,002.47	$ 17,998.79	$ 12,006.32	4/29/2005	7/18/2005	8/8/2006						
		Mar-05												
DPI Teleconnect	704-088-8437	Line Connection Waiver	$ 1,958.86	$ 10,632.85	$ 8,834.09	7/11/2005	9/28/2005							
		Apr-05												

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENIED	Rec'd by BST	Sent To Bur	Adj Applied By
DPI Telecomnect	704-088-8437	Line Connection Waiver	$809.89	$7,849.08	$ 6,643.19	7/1/2005	9/28/2005	
		May-05						
DPI Telecomnect	704-088-8437	Line Connection Waiver	$825.49	$6,878.10	$ 6,052.61	7/20/2005	9/20/2005	
		Jun-05						
DPI Telecomnect	704-088-8437	Line Connection Waiver	$481.36	$4,813.64	$ 3,812.28	7/20/2005	9/20/2005	
		Jul-05						
DPI Telecomnect	704-088-8437	Line Connection Waiver	$1,084.87	$4,336.29	$ 3,252.21	9/15/2005	10/5/2005	
		Aug-05	$15,484.72	$70,131.00				
DPI Telecomnect	704-088-8437	Secondary Service Charge Waiver	$ 41.20	$ 123.60	$ 82.40	9/20/2005	7/18/2005	8/8/2006
		Feb-05						
DPI Telecomnect	704-088-8437	Secondary Service Charge Waiver	$ 81.48	$ 388.68	$ 268.20	9/20/2005	7/18/2006	8/8/2006
		Mar-05						
DPI Telecomnect	704-088-8437	Secondary Service Charge Waiver	$0.00	$88.82	$ 88.82	7/1/2005	9/28/2005	
		Apr-05						
DPI Telecomnect	704-088-8437	Secondary Service Charge Waiver	$329.60	$370.80	$ 41.20	7/1/2005	9/28/2005	
		May-05						
DPI Telecomnect	704-088-8437	Secondary Service Charge Waiver	$46.32	$90.64	$ 45.32	7/20/2005	9/20/2005	
		Jun-05						
DPI Telecomnect	704-088-8437	Secondary Service Charge Waiver	$48.32	$48.32	$ -	7/20/2005	9/20/2005	
		Jul-05						
DPI Telecomnect	704-088-8437	Secondary Service Charge Waiver	$76.78	$53.60	$ 28.78	9/15/2005	10/5/2005	
		Aug-05	$688.38	$1,234.05				
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$ 1,334.76	$ 1,334.76	$ -	9/20/2005	7/18/2006	8/8/2006
		Mar-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$ 1,616.85	$ 1,399.62	$ 233.97	9/20/2005	7/18/2006	8/8/2006
		Mar-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$433.37	$649.99	$ 216.63	7/1/2005	9/28/2005	
		Apr-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$1,958.77	$1,958.77	$ -	7/1/2005	9/28/2005	
		Apr-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$1,485.85	$1,485.85	$ -	7/1/2005	9/28/2005	
		Apr-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$548.75	$548.75	$ -	7/1/2005	9/28/2005	
		May-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$884.36	$884.66	$ -	7/1/2005	9/28/2005	
		May-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$1,289.35	$1,289.35	$ -	7/1/2006	9/28/2005	
		May-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$481.29	$481.29	$ -	7/20/2005	9/20/2005	
		Jun-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$496.88	$944.88	$ -	7/20/2005	9/20/2005	
		Jun-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$1,409.78	$1,409.78	$ -	7/20/2005	9/20/2005	
		Jun-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$480.95	$480.95	$ -	7/20/2005	9/20/2005	
		Jul-05						
DPI Telecomnect	704-088-8437	IFR - 2 Free Features	$890.14	$890.14	$ -	7/20/2005	9/20/2005	
		Jul-05						

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CLEC NAME	Q ACCOUNT #	PRODUCTION NAME	CREDIT GIVEN	CREDIT REQ.	CREDIT DENIED	Ack'd by BST	Sent To Bill	Adj Applied BR
OPI Teleconnect	704-086-8437	1FR + 2 Free Features	$1,320.30	$1,320.30	$ -	9/20/2005	9/20/2005	
steelmetalgeek@bellsouthglobal.net		Jul-05						
OPI Teleconnect	704-086-8437	1FR + 2 Free Features	$324.84	$324.84	$ -	9/15/2005	10/3/2005	
steelmetalgeek@bellsouthglobal.net		Aug-05						
OPI Teleconnect	704-086-8437	1FR + 2 Free Features	$498.81	$498.81	$ -	9/15/2005	10/3/2005	
steelmetalgeek@bellsouthglobal.net		Aug-05						
OPI Teleconnect	704-086-8437	1FR + 2 Free Features	$1,471.39	$1,471.39	$ -	9/15/2005	10/3/2005	
steelmetalgeek@bellsouthglobal.net		Aug-05	$ 17,448.78	$ 17,929.59				
			$ 126,976.26	$ 309,384.96	$ 198,408.68			
		As of 9/0	$ 75,412.46	$ 178,782.66				

*Adjustments included in total amount on bill but no specific line item detail found.

	Given	Requested	Denied
2003 SSCW	429.24	$ 429.24	$ -
2004 SSCW	$ 1,874.66	$ 1,874.66	$ -
2004 LCCW	$ 58,044.66	$ 190,881.97	$ 132,837.39
2003 1FR+2FF	823.31	$ 823.31	$ -
2004 1FR+2FF	$ 29,247.69	$ 29,247.69	$ -
2005 1FR+2FF	$ 17,449.78	$ 17,929.39	$ 479.90
2005 LCCW	$ 19,484.77	$ 78,131.68	$ 52,646.28
2005 SCCW	$ 868.58	$ 1,230.00	$ 367.42

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT REQ $	Rec'd by BST
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$649.90	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,055.77	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,485.95	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$545.73	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$854.56	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,289.85	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$10,532.95	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$7,549.08	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$370.80	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$86.52	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$481.29	7/20/2005
stephwatson@lostkeytelecom.com		June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$668.08	7/20/2005
stephwatson@lostkeytelecom.com		June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,409.78	7/20/2005
stephwatson@lostkeytelecom.com		June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$460.95	7/20/2005
stephwatson@lostkeytelecom.com		July-05		

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME		CREDIT REQ	Rec'd by BST
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$590.14	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,320.30	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$6,879.10	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$4,013.64	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$90.64	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$45.32	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$432.84	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$498.61	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,471.39	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$4,336.28	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$53.56	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
				$ 47,173.03	

RH 9-26-07 (entire RN)
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ATTACHMENT C

AT&T FLORIDA
FPSC DOCKET NO. 050863-TL
REQUEST FOR CONFIDENTIAL CLASSIFICATION
PAGE 1 OF 1
9/10/2007

REQUEST FOR CONFIDENTIAL CLASSIFICATION OF AT&T FLORIDA'S RESPONSE TO STAFF'S FIRST REQUEST FOR DOCUMENTS, NOS. 3 AND 6, FILED AUGUST 20, 2007 IN FLORIDA DOCKET NO. 050863-TL

ONE HIGHLIGHTED COPY

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CONFIDENTIAL

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DOCUMENT NUMBER-DATE
08205 SEP 10 07
FPSC-COMMISSION CLERK

CONFIDENTIAL

FPSC
Docket No. 050863-TP

AT&T Florida Response to Staff's Production of Documents

Item No. 3

DOCUMENT NUMBER-DATE
08205 SEP 10 07
FPSC-COMMISSION CLERK

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RESALE PROMOTIONS

General Overview

BellSouth is required to make available certain retail promotions to resale CLECs. Currently, there are three promotions that resale CLECs submit for processing of credits:

- Line Connection Waiver
- Secondary Service Charge Waiver
- 1FR plus 2 Free Features

In addition to promotional credits, resale CLECs are also entitled to submit credit requests for end users who fit the qualifications for contract promotions, such as:

- Key Customer Program
- Simple Savings Program
- Renewal Incentive Program
- BellSouth Business Winning Rewards
- BellSouth Business Select Program

Promotional Credit Submission Process

CLECs submit BAR forms by Q account, by promotion with accompanying spreadsheets on a monthly basis. The spreadsheets include a list of end users whom the CLEC considers meet the qualifications of the promotion. CLEC submission is sent via email to the Resale Product Manager.

Promotion Validation Process

1. Determine the sample size of end user telephone numbers to be validated by obtaining the total number of end user lines submitted per Q account. Multiply that number by the following factor:

End User Line Count	Percent to Validate
1-10	All
11-100	10%
101-250	8% minimum of 10 lines
251-500	7% minimum of 10 lines
501-1000	5% minimum of 10 lines
1001 or more	3% minimum of 10 lines

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2. Randomly select end user telephone numbers to be validated. Example: With 356 end user telephone numbers, you would validate 25 numbers (357x.07). Start at the first line and count every 14 numbers (357 divided by 25). On the next spreadsheet, go through the same process, but start at line 2. The next spreadsheet, start at line 3, etc.

3. With each end user telephone number to validate, access the original service order in MOBI and verify the following:

- Does the end user belong to the CLEC requesting the credit?
- Is it a resale account?
- Does it meet the qualifications of the promotion?

4. Highlight the validated numbers on the original spreadsheet – orange for those numbers that did not qualify, green for those numbers that do qualify. Calculate the percent of qualified numbers. In the case above, if 10 of the 25 numbers qualified that would equal 40% (10 divided by 25). Determine the amount of money that is to be credited to the CLEC by multiplying .40 by the monies asked for. If the requested amount is $5,000, then the amount we would credit would be $2,000.

Promotion Qualifications

1. *Line Connection Waiver*

   Minimum requirement is basic local service plus 2 ***purchased*** Custom Calling and/or TouchStar features (includes RingMaster). USOCs without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs.

2. Secondary Service Charge Waiver

   Waiver of secondary service charges when customers add or change one or more of the following services/features to their ***residential*** service:

   - Rotary Line Service
   - TouchStar Service
   - Custom Calling Services
   - Prestige Communications Package
   - Customized Code Restrictions
   - Designer Listing
   - Message Waiting Indication
   - RingMaster Service
   - Memory Call Service
   - Privacy Director Service
   - Voice Mail Companion Services Package
   - Preferred Pack Plan

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3. 1FR plus 2 Free Features

   Minimum requirement is basic local service plus 2 ***purchased*** Custom Calling and/or TouchStar features (includes RingMaster). USOCs without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs. Customer receives 2 free features for one year. Each month, for 12 months, CLEC sends in credit request. So, for example, you will find requests for credits in May for a line that was installed in December.

4. Key Customer (2002, 2003 and 2004)

   - Existing Business Customers only
   - Monthly Recurring Charge between $75 - $3,000
   - 24 month contract receives 10% off MRC and 50% off Hunting
   - 36 month contract receives 20% off MRC and 100% off Hunting
   - Complete Choice customers not eligible to receive Hunting benefit

   Key Customer 2005

   - Existing Business Customers only
   - Monthly Recurring Charge between $75 - $3,500
   - 24 month contract receives 10% off MRC and 50% off Hunting
   - 36 month contract ($75-$249.99) receives 20% off MRC and 100% off Hunting
   - 36 month contract ($250-$3500) receives 25% off MRC and 100% off Hunting
   - Complete Choice customers not eligible to receive Hunting benefit

5. BellSouth 2004 Simple Savings Promotion

   - New Customers only
   - Monthly Recurring Charge between $75 - $3,000 (excluding hunting, analog private line, ISDN PRI, Frame Relay, BIS-T1 and Megalink service charges)
   - 24 month contract receives 10% off MRC and 50% off Hunting
   - 36 month contract receives 20% off MRC and 100% off Hunting
   - Complete Choice for Business customers not eligible to receive Hunting benefit

6. BellSouth Renewal Incentive Program

   - Available to existing customers currently enrolled in Local Service Term Election Agreement that is about to expire.

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- Monthly Recurring Charge between $75 - $3,500 (excluding hunting, analog private line, PRI, BIS-T1 and BIS-PRI charges)
- 12 month renewal agreement receives 20% off MRC and 100% off Hunting

7. BellSouth Business Winning Rewards 2005

- Available to new and existing customers
- Services included are 1FB, PBX Trunks, Centrex Service, MegaLink Service, PRI, Frame Relay, Hunting and Custom Calling Features
- Monthly Recurring Charge between $75 - $25,000
- 12 month contract receives 5% off MRC not to exceed $1,250 monthly and 50% off Hunting
- 24 month contract receives 10% off MRC not to exceed $2,500 monthly and 75% off Hunting
- 36 month contract receives 15% off MRC not to exceed $3,750 monthly and 100% off Hunting
- Not to be combined with any other promotion

8. BellSouth Select Business Program

000165

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Bixler, Micheale

From: Marshman, Diana
Sent: Monday, June 06, 2005 2:37 PM
To: Allen, Advernall; Seagle, Kristy
Cc: Hogeman, Bert; Cerami, Robert; Spinelli, Andrea; Ensminger, David; Anderson, Drake; Ginn, Charles; Gray, Gloria
Subject: BC 0224 Resale Promotion Credit Processing

Attachments: BC0224 Resale Promotions Credit Processing 52505.doc; Resale Promotions Flow.ppt

Attached is the FINAL report of the Business Controls review of Resale Promotion Credit Processing. If you have any questions regarding the scope of the review or the content of the report please contact Diana Marshman at (404) 927-8496.

The mechanized tool development will be undertaken by the DATA group under the direction of Robert Cerami. A separate engagement letter will be issued. If you have any questions about the tool please contact Andrea Spinelli at 404-249-2910.

Attachments:

Final Report

Present Method of Operation Process Flows (PMO)


BC0224 Resale Promotions Credi...


Resale Promotions Flow.ppt (22...

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BELLSOUTH

Business Controls
BC-0224 Resale Promotions Credit Processing
May 25, 2005

Executive Summary

Overview

Resale Product Management processes requests by CLECS for credits due to them from two areas: 1) Promotions and 2) Contract Terminations.

1) BellSouth through Customer Markets (retail) creates a promotion. A tariff is filed by state. Some promotions by tariff allow resale CLECS to request a billing adjustment if their customer qualifies for the promotion. This is completed through the use of a Billing Adjustment Request form (commonly known as a BAR Form) with attached customer information.
2) A BellSouth customer (end user), through Customer Markets signs a contract. At some point during the contract the end user switches to a CLEC. BellSouth bills the end user termination liability charges. If the CLEC assumes the contract, BellSouth reimburses the CLEC upon submission of the BAR form. Approximately six million dollars was credited last year to CLECs through these methods.

Background

In order to process credits in these two areas, Resale Product Management researches the end user accounts manually to determine eligibility. (Please see present method process flows attached) A statistical method of sampling and researching end user telephone numbers is used to determine eligibility. The amount credited to the CLEC is based on the percent of end user telephone numbers that qualify. For example, a small pre-determined percent of the claim is researched. If for example 50 percent of the sample claims are eligible, then only 50 percent of the total claim would be paid.
A current backlog of claims exists due to an increased volume of claims from the CLECs. This is due in part to increased need by CLECs to improve profitability and the creation of firms who assist CLECs in locating potential sources of funds.

Analysis

Due to the manual nature of the submission process, claim requests are received in an inconsistent format. The BAR form, while standard can have missing information. Subsequent attachments containing the end user customer account information, TN and other information are not consistent. This can cause additional work by the claim processor. Individual research of each TN is preferred over statistical sampling. While sampling is a valid method, it may not be as accurate.
Due to the backlog and the manual steps required, the claims are not processed in a timely manner.
Claims are presently received in an employee's electronic mailbox. No tracking number is assigned and no automatic acknowledgement is sent to the CLEC.
Research done to confirm eligibility involves many manual research steps. A mechanized process tool that could compare and eliminate as many ineligible claims as possible would significantly reduce the number of steps of eligibility that may need to be manually researched.
No archive of claims paid is readily accessible to compare against new claims thus increasing the likelihood of duplicate claims.
There is difficulty with manual process in tracking various metrics and measurements. This reduces management's ability to have up to date workflow information.
Notification output consists of two manually prepared spreadsheets, one for the CLEC with eligibility results on their claims and another to Billing and Collections to process the adjustments.

Recommendations

Suggested corrective actions are summarized below.

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Interim

- Retain additional resources, either permanent or temporary to reduce backlog. Resource should be familiar in CRIS/MOBI research.
- While still in the manual mode, prepare interim claim responses and data as they are completed into new standard format capable of being downloaded into the new system tool. This would build the archive file to be used for future claims.

Process Improvement and Mechanized Tool Development

Note: Tool development would be undertaken by the DATA group under the direction of Robert Cerami. A Subsequent engagement letter by the DATA group will detail tool functionality and timeline. Expected phases are: Phase One – End of July, 2005. Phase Two – End of fourth quarter 2005. These dates are contingent on receiving design feedback from Resale Product Management by the agreed detailed timeline.

Mechanize the validation process to the extent feasible. Claims will be electronically validated in various systems and against archival information.

- Develop standard formats for both BAR and backup data.
- Develop a generic email box to parse and accept new claim formats.
- Prepare a CLEC communication to advise them of improved service using a mechanized tool, mailbox, etc. (BellSouth is unable to insist that CLECs use the new data format, however we can advise them that response to their claims will be more expedient with this method.) If Resale Product Management receives any unformatted claims, these claims should be reformatted by RPM to be able to be accepted by the tool.
- Review the ability to respond with a mechanized acknowledgement to the CLEC that their claim has been received. If possible have the system assign a tracking number to the claim.
- Archive all accepted and denied claims for comparison to prevent future duplicate or fraudulent claims.
- Develop measurements and metrics to create mechanized reports to assist management. Some suggested areas:
  - Timeliness – When claims received and when processed.
  - Rejected vs. accepted claims
  - Scorecard type metrics. Compare CLECs, number of claims, number of ineligible, dollar amounts, etc.
  - Tariffs, type of promotions and contracts that generate claims by CLECs.
- ~~Assign responsibility for preparation and review of mechanized reports on a regular time interval~~
- Develop mechanized output forms for notification to the CLEC and submission of the requested credits to billing and collections.

Deliverable(s)

PMO Process flows
Summary Report.

Follow-up

Business Controls recommends a follow up after tool is in place. As impact of claims by certain tariffs and promotions is ascertained, Business Controls would broker a meeting with Offer Development, Strategic Pricing and other groups to discuss any actions that could prevent or reduce CLEC claims.

BC Staff

- Diana Marshman

DATA Staff

- Andrea Spinelli
- David Ensmiger

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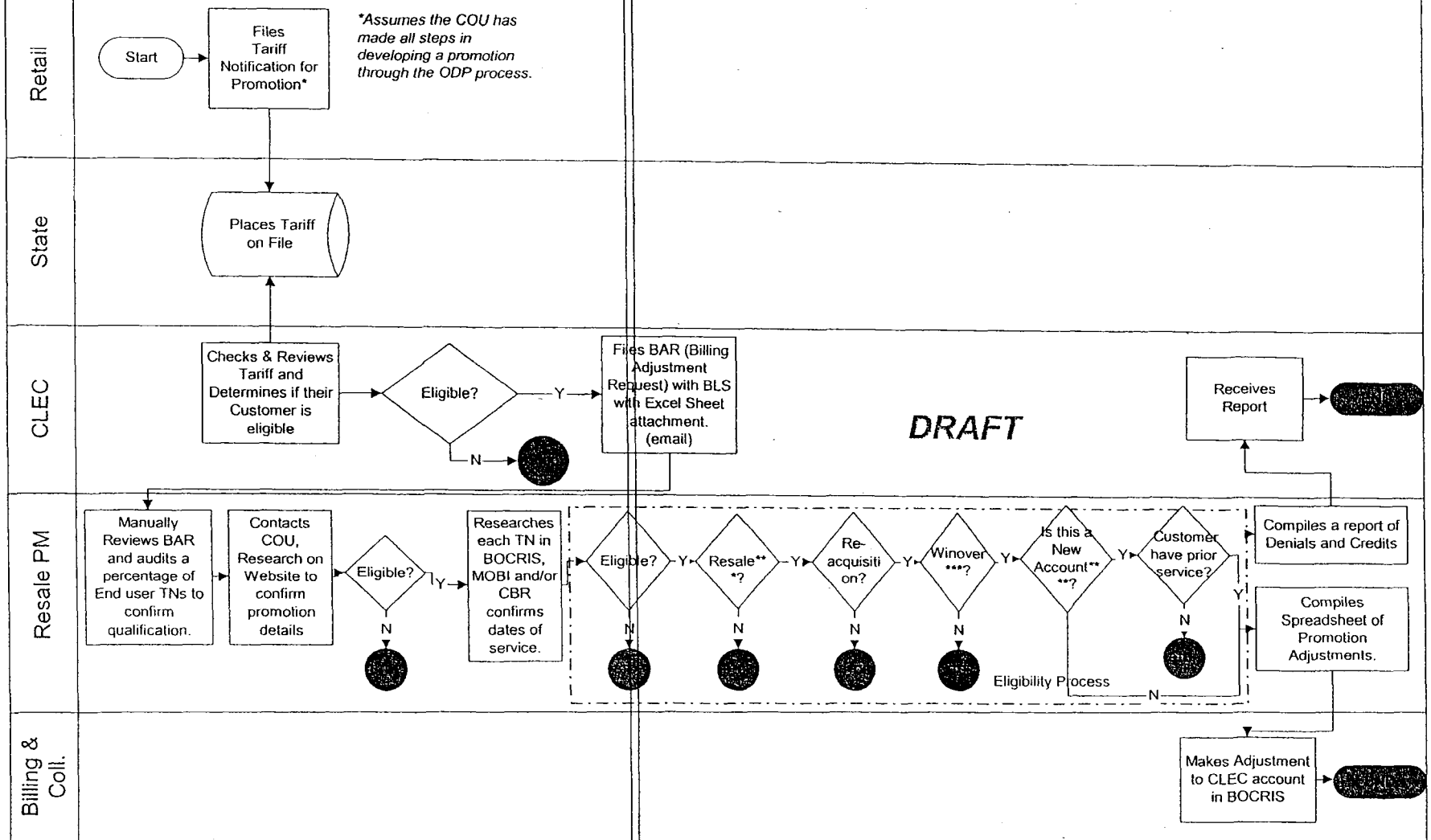
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Resale Promotions Credit Processing - Promotional Credits (PMO)

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**Resale - eligible UNE-P - Not eligible
***Reacquisition- Customer was the CLEC customer, came to BLS or another CLEC and has now returned to CLEC.
****Winover- An exisitng customer of BLS or another CLEC and is new to this CLEC.
*****New Account - New Number

Prepared by: Diana Marshman

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Resale Promotions Credit Processing - Termination Liabilities (PMO)

BELLSOUTH
Business Controls

Prepared by : Diana Marshman

FID is dropped upon switch to CLEC .If account switches back to BLS or another CLEC, no signal is available to alert in order to bill termination charges to the assuming party.

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Bixler, Micheale

From: Spinelli, Andrea
Sent: Tuesday, July 12, 2005 3:28 PM
To: Seagle, Kristy
Cc: Cerami, Robert; Ensminger, David
Subject: RE: BC 0224 Resale Promotion Credit Processing

Hi Kristy,

Development of the mechanized tool is well underway.

Specifically,

We have developed the backend database and loaded it with test data. We've started the website (which will be used internally for management reporting) but it will require additional development. David Ensminger is performing this technical work. He is currently out of the office participating in training. He will be returning on Thursday, 7/21. He will be contacting you when he returns to sit with you and review what he has so far as well as perform some additional testing. He would also like to load some actual data into the database to make sure the design is appropriate. After those items occur, it should take a few additional weeks to get the remaining parts of the tool up and running.

Andrea

-----Original Message-----
From: Seagle, Kristy
Sent: Monday, July 11, 2005 10:26 AM
To: Cerami, Robert; Spinelli, Andrea
Subject: FW: BC 0224 Resale Promotion Credit Processing

Hello Everyone - Where do we stand on this? What are the next steps? What do you need from me? Thanks!

Kristy

-----Original Message-----
From: Marshman, Diana
Sent: Monday, June 06, 2005 1:37 PM
To: Allen, Advernall; Seagle, Kristy
Cc: Hogeman, Bert; Cerami, Robert; Spinelli, Andrea; Ensminger, David; Anderson, Drake; Ginn, Charles; Gray, Gloria
Subject: BC 0224 Resale Promotion Credit Processing

Attached is the FINAL report of the Business Controls review of Resale Promotion Credit Processing. If you have any questions regarding the scope of the review or the content of the report please contact Diana Marshman at (404) 927-8496.

The mechanized tool development will be undertaken by the DATA group under the direction of Robert Cerami. A separate engagement letter will be issued. If you have any questions about the tool please contact Andrea Spinelli at 404-249-2910.

Attachments:

Final Report

Present Method of Operation Process Flows (PMO)

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<< File: BC0224 Resale Promotions Credit Processing 52505.doc >> << File: Resale Promotions Flow.ppt >>

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Bixler, Micheale

From: Boyd, Margaret
Sent: Monday, October 31, 2005 4:41 PM
To: Allen, Advernall; Deason, Keith; Maziarz, Jim; Seagle, Kristy
Subject: ICS ReSale Tool
Attachments: D05013_Engagement Letter.pdf

Attached is the original engagement letter for the ICS ReSale engagement. The DATA group plans to have the tool completed and ready for presentation by Tuesday, November, 15. An outlook message has been sent requesting attendance at a meeting at 2pm November 15 in the 5A South Conference room at the Colonnade.

Thanks,

Margaret Boyd

Margaret Boyd
BELL*SOUTH*
Data Analysis & Technical Assurance (DATA)
email: margaret.boyd@bellsouth.com
ipage: mboyd@imcingular.com
office: 205.403.1869

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C. J. Lathram
Assistant Vice President
Security and Business Control

1155 Peachtree Street, N.E.
Room 3F01
Atlanta, Georgia 30309-3610
404-249-3150

June 3, 2005

TO: Robert W. Bickerstaff
Vice President, Marketing
Interconnection Marketing
BellSouth Telecommunications

FROM: C. J. Lathram
AVP-Security and Business Control
BellSouth Corporation

COPY TO: Advernall Allen
Jim Maziarz
Kristy Seagle

SUBJECT: Data Analysis and Technical Assurance (DATA)
Engagement # D05013: Process Automation Tool: Resale Promotions Credit Processing

DATA Tool Development Overview

As discussed in the recent Business Controls Engagement #BC-0226: Resale Promotions Credit Processing, the DATA team has been requested by Interconnection Services (ICS) Marketing to: (1) develop a tool to automate the process of reviewing the eligibility of reseller claims for reimbursement, and (2) construct a database that will track all submitted, accepted, and rejected claims . The tool will be developed in two phases.

Phase One will include the following functionalities:

1. Opening of e-mails sent to a generic e-mail box
2. Automatic e-mail acknowledgement to the reseller that their claim has been received
3. Parsing (Reading) email text and attachments and automatically populating database (see item 4.)
4. Creation of a database to manage, track, and report all reseller claims for promotions credits
   - Archive of all accepted and denied claims for comparison and to prevent payment of duplicate claims
5. Mechanized output forms for CLEC notification (accept/deny) and submission to billing and collections for processing
6. Canned reports (criteria defined by management) with metrics and measurements to track timeliness, volume, and other criteria as defined by management

These represent high-level features. Specific, detailed requirements will be discussed with the users.

Upon completion of Phase One, Phase Two development will begin. The major functionality to be included in Phase Two is automated eligibility checking which will decrease manual processing time. *Similar to Phase One, specific, detailed requirements will be discussed with the users.*

We encourage your organization to partner with the DATA team in this effort. The input from the subject matter experts in your organization is valuable to the overall results of the engagement. It will ensure that we succeed in achieving our common goal of improving BellSouth through identification of potential revenue opportunities or cost savings.

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Please forward this engagement information to any individuals who you believe should be included.

DATA Team Background

The DATA Team is a component of the Security and Business Control organization. The DATA Team specializes in the areas of Revenue Assurance, Forensic Data Engagements, Corporate Security Logical Investigations, Application Prototype Development, and Process Automation Tools for all BellSouth companies.

DATA Engagement Deliverables

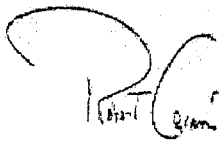
When the engagement is completed, the review teams will reconvene with Management to report review results, assess findings, and determine an action plan in those areas where needed.

A final report will be issued to Management at the end of tool development. We will request that your organization prepare a written response (email) from the department head level or above stating the helpfulness of the tool. Such response should be sent to the attention of Charlie Lathram.

Other Items

We request that Management ensure that the necessary assistance is provided on a timely basis to help ensure that the work occurs in an efficient and effective manner.

If you feel any other topics should be included or if you have any concerns or suggestions, please contact Andrea Spinelli at (404) 249-2910.



for AVP-Security and Business Control

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Bixler, Micheale

From: Bodana, Sravan
Sent: Friday, November 18, 2005 10:35 AM
To: Seagle, Kristy; Deason, Keith
Subject: PDT Email tool

Attachments: PDT_email_parser.zip

Keith and Kristy,

I have made instructions on how to configure your PCs to run the PDT email tool that we ran in the demo on Tuesday. Please give them a try and let me know if you have any questions or problems. Thanks.

Instructions:

I. Install Oracle 9.2 client
1. Go to PCSelfHelp website
2. Go to Downloads at top of page and select Software
3. Choose your Operating System and for Software Type, select "ALL" and press submit
4. Scroll down to "Software" section and in there click "Oracle9i v9.2.0.1.0"
5. Click "Download" and when it prompts, click open to open the install executable.
6. Follow on screen install instructions.

II. Configure Oracle TNS Name
1. Click Start->Programs->Oracle-OraHome92->Configuration and Migration Tools->Net Configuration Assistant
2. Choose "Local Net Service Name configuration" option and click next.
3. Choose "Add" option and click next
4. Choose "Oracle 8i or later database or service" option and click Next
5. For Listener name, type "TESTADJ" and click Next
6. Select "TCP" for protocol and click Next
7. In host name type "90.13.174.117" and choose "Use the standard port number of 1521" option and click Next
8. Choose "Yes, perform a test" and click Next
9. Press "Change Login" and type "pdt_test" for the username and "pdttest" for the password and press OK.
10. It should say "Connecting...Test Sucessful". Click Next
11. For Net Service Name, type "TESTADJ_TNS" and click Next
12. Choose "No" option when it asks "Would you like to configure another net service name?"
13. Click Next, Click Next again and Click Finish.

III. Configure ODBC Data Source Name
1. Goto Control Panel->Administrative Tools->Data Sources(ODBC)
2. Click on "System DSN" tab
3. Click "Add..."
4. Choose "Oracle in Oracle_Home92" driver and click Finish.
5. A box titled "Oracle ODBC Driver Configuration" should appear.
6. For Data Source Name type "TESTADJ_DSN", for TNS Service Name and choose "TESTADJ_TNS" and click Test Connection
7. Type "pdt_test" for the username and "pdttest" for the password and press OK. It should say connection sucessful.
8. Click OK to close the ODBC Data Source Administrator.

IV. Load the Email Parser Program
1. Your system is now configured to run the PDT Email Parser program.
2. Create a new folder "C:\PDT_Email\"
3. Unload the attached zip file contents into that folder
4. Create a shortcut on the desktop and point the executable "Get_PDT_Emails.exe" that is in this folder.

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Bixler, Micheale

From: Boyd, Margaret
Sent: Monday, December 12, 2005 3:20 PM
To: Bickerstaff, Bob
Cc: Allen, Advernall; Deason, Keith; Maziarz, Jim; Seagle, Kristy
Subject: DATA Engagement # D05026: CBR CLEC Disputes

Attachments: D05026_CBR_CLEC_Dispute_Engagement Letter.pdf



D05026_CBR_CLE
C_Dispute_Engage...

Attached is the engagement letter announcing the DATA team's review of CBR CLEC Disputes.

If you have any questions regarding the scope of the engagement, please contact Andrea Spinelli at (404) 249-2910. If you have any problems printing or reading the documents, please contact Margaret Boyd at (205) 403-1869.

Thank you,

Margaret Boyd
***BELL**SOUTH*
Data Analysis & Technical Assurance (DATA)
email: margaret.boyd@bellsouth.com
ipage: mboyd@imcingular.com
office: 205.403.1869

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C. J. Lathram
Assistant Vice President
Security and Business Control

1155 Peachtree Street, N.E.
Room 3F01
Atlanta, Georgia 30309-3610
404-249-3150

December 12, 2005

TO: Bob Bickerstaff
VP-Marketing
Interconnection Services
BellSouth Telecommunications

FROM: C. J. Lathram
AVP-Security and Business Control
BellSouth Corporation

COPY TO: Ad Allen
Keith Deason
Jim Maziarz
Kristy Seagle

SUBJECT: Data Analysis and Technical Assurance (DATA)
Engagement # D05026: CBR CLEC Disputes

DATA Engagement Overview

A Data Analysis and Technical Assurance (DATA) engagement for CLEC disputes in CBR is scheduled to begin in January 2006. This engagement will review CLEC disputes that claim they are qualified for various discounts per the CLEC end customer's contract of service. The purpose of the DATA engagement is to identify data discrepancies and to determine the business and financial impacts of the discrepancies identified. Based on the disputes sent to ICS by the CLECs, the scope areas include, but are not limited to:

- Verify that the customer met the terms of the contract (with qualifying products/services)
- Verify that the customer remained with the CLEC the entire term
- Quantify the amount of non-qualifying discounts given to the CLEC
- Perform feasibility of mechanizing any manual processes where analysis identifies an opportunity for process improvement via automation
- Additional Items as Needed

The engagement will focus on analyzing a year of data from CLEC disputes, CRIS, and CBR. The engagement team will include David Ensminger, Hamid Mashayekh, and Patricia Ezell.

We encourage your organization to partner with the DATA team in this effort. The input from the subject matter experts in your organization is valuable to the overall results of the engagement. It will ensure that we succeed in achieving our common goal of improving BellSouth through identification of potential revenue opportunities or cost savings.

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An opening meeting to discuss our scope and to introduce the DATA team at a date and time to be determined. Please forward this engagement information to any individuals who you believe should be

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included.

DATA Team Background

The DATA Team is a component of the Security and Business Control organization. The DATA Team specializes in the areas of Revenue Assurance, Forensic Data Engagements, Corporate Security Cyber Investigations, Application Prototype Development, and Process Automation Tools for all BellSouth companies.

DATA Engagement Deliverables

When the engagement is completed, the review teams will reconvene with Management to report review results, assess findings, and determine an action plan in those areas where needed.

A final report will be issued to Management at the end of the engagement. We will request that your organization prepare a written response (email) from the department head level or above stating if your organization plans to take action based upon the results described in this report. Such response should be sent to the attention of Charlie Lathram.

Other Items

We request that Management ensure that the necessary assistance is provided on a timely basis to help ensure that the work occurs in an efficient and effective manner.

If you feel any other topics should be included or if you have any concerns or suggestions, please contact Andrea Spinelli at (404) 249-2910.

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Bixler, Micheale

From: Boyd, Margaret
Sent: Friday, January 06, 2006 4:49 PM
To: Bickerstaff, Bob
Cc: Allen, Advernall; Maziarz, Jim; Seagle, Kristy
Subject: DATA Engagement # D06005: PD Track Tool Phase II

Attachments: PD TRack_ICS_ReSale Promotions Phase 2 Engagement Letter.pdf



PD
ack_ICS_ReSale Promotior

Attached is the engagement letter announcing the DATA team's review of the PD Track Tool Phase II.
If you have any questions regarding the scope of the engagement, please contact Andrea Spinelli at (404) 249-2910. If you have any problems printing or reading the documents, please contact Margaret Boyd at (205) 403-1869. Thank you,

Margaret Boyd
***BELL**SOUT*
Data Analysis & Technical Assurance (DATA)
email: margaret.boyd@bellsouth.com
ipage: mboyd@imcingular.com
office: 205.403.1869

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C. J. Lathram
Assistant Vice President
Security and Business Control

1155 Peachtree Street, N.E.
Room 3F01
Atlanta, Georgia 30309-3610
404-249-3150

January 6, 2006

TO: Robert W. Bickerstaff
Vice President, Marketing
Interconnection Marketing
BellSouth Telecommunications

FROM: C. J. Lathram
AVP-Security and Business Control
BellSouth Corporation

COPY TO: Advernall Allen
Jim Maziarz
Kristy Seagle

SUBJECT:. Data Analysis and Technical Assurance (DATA)
Engagement # D06005: Process Automation Tool: Resale Promotion Credit Processing/PD Track Tool: Phase II

DATA Tool Development Overview

As discussed in the Business Controls Engagement #BC-0226: Resale Promotions Credit Processing, Interconnection Services (ICS) Marketing has requested that the DATA team: (1) develop a tool to automate the process of reviewing the eligibility of reseller claims for reimbursement, and (2) construct a database that will track all submitted, accepted, and rejected claims. Phase I of this engagement was completed during the fourth quarter of 2005, and the DATA team expects to begin Phase II in January 2006.

Phase Two will include the following functionalities:

1. Add automatic validation of eligibility for re-imbursement requests
2. Implement additional automated controls to strengthen data integrity
3. Other functionalities as needed

These represent high-level features. Specific, detailed requirements will be discussed with the users.

We encourage your organization to partner with the DATA team in this effort. The input from the subject matter experts in your organization is valuable to the overall results of the engagement. It will ensure that we succeed in achieving our common goal of improving BellSouth through identification of potential revenue opportunities or cost savings.

Please forward this engagement information to any individuals who you believe should be included.

DATA Team Background

The DATA Team is a component of the Security and Business Control organization. The DATA Team specializes in the areas of Revenue Assurance, Forensic Data Engagements, Corporate Security Logical Investigations, Application Prototype Development, and Process Automation Tools for all BellSouth companies.

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DATA Tool Deliverables

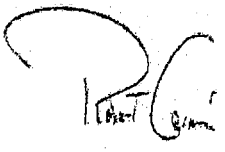
When the tool is completed, the team will reconvene with Management to deliver the tool, train users on tool capabilities, and seek feedback in those areas where needed.

A final report will be issued to Management at the end of tool development. We will request that your organization prepare a written response (email) from the department head level or above stating the helpfulness of the tool. Such response should be sent to the attention of Charlie Lathram.

Other Items

We request that Management ensure that the necessary assistance is provided on a timely basis to help ensure that the work occurs in an efficient and effective manner.

If you feel any other topics should be included or if you have any concerns or suggestions, please contact Andrea Spinelli at (404) 249-2910.



for AVP-Security and Business Control

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Bixler, Micheale

From: Bodana, Sravan
Sent: Thursday, April 06, 2006 9:57 AM
To: Seagle, Kristy; Deason, Keith
Subject: RE: Reason codes

There is a slight difference.

AV-LCCW-Not a new customer to CLEC pretty much applies to a C order with no IRESH, so is not a valid dispute customer.

AV-LCCW-Disqualified due to customer coming from same company applies if the customer is a valid incoming CLEC customer, but they disconnected previously from the same company.

Basically one has an IRESH, the other doesn't.

From: Seagle, Kristy
Sent: Thursday, April 06, 2006 8:52 AM
To: Bodana, Sravan; Deason, Keith
Subject: RE: Reason codes

Looks good. I have one question is AV-LCCW-Not a new customer to CLEC the same as AV-LCCW-Disqualified due to customer coming from same company? Thanks so much for all of your hard work.

-----Original Message-----
From: Bodana, Sravan
Sent: Thursday, April 06, 2006 8:31 AM
To: Deason, Keith; Seagle, Kristy
Subject: Reason codes

I have changed the reason codes to these. Let me know if these are ok or if you think they should be different.

AV-No C or N Service Order found for CLEC
AV-Service Order date out of 90 day range
AV-Service Order # did not match
AV-Service Order dates did not match
AV-LCCW-Did not meet minimum feature requirement
AV-LCCW-Not a new customer to CLEC
AV-LCCW-Disqualified due to customer coming from same company
AV-SSCW-Incorrect ot invalid feature activity
AV-SSCW-New Customer
AV-SSCW-Disconnecting Customer

Sravan Bodana
BELLSOUTH Data Analysis and Technical Assurance
Phone: (205)-988-7148
Email: Sravan.Bodana@bellsouth.com
Ipage:sbodana@imcingular.com

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Bixler, Micheale

From: Boyd, Margaret
Sent: Monday, April 17, 2006 9:40 AM
To: Seagle, Kristy; Allen, Advernall; Deason, Keith
Subject: **DRAFT_ PD Track Phase II Report

Attachments: Pd Track Phase II_Tool_Transmittal_Letter.doc; FINAL_PD Traack_ToolSummaryDeliverables.doc


Pd Track Phase II_Tool_Transmi...


FINAL_PD Traack_ToolSummaryDel...

Please review the attached letter and report ASAP. I want to be sure you guys are "OK" with the content and the distribution before I issue the final report.
Let me know if you this is OK and I will send it on.
Thanks so much,
Margaret

Margaret Boyd
BELLSOUTH
Data Analysis & Technical Assurance (DATA)
email: margaret.boyd@bellsouth.com
ipage: mboyd@imcingular.com
office: 205.403.1869

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BELLSOUTH

C. J. Lathram
Assistant Vice President -
Security & Business Control

1155 Peachtree Street, N.E.
Room 3F01
Atlanta, Georgia 30309-3610
404-249-3150

April 11, 2006

TO: Martin Chandler
Vice President - Product Management
Technology Development Group - Core Marketing
BellSouth Business Systems

FROM: C. J. Lathram
AVP-Security & Business Control
BellSouth Corporation

COPY TO: Advernall Allen
Jack Hullings
Jim Maziarz
Keith Milner
Kristy Seagle

SUBJECT: DATA-developed Automation Tools: Resale Promotion Credit Processing/Promotion Dispute Tracking (PD Track) Tool

---

We have recently delivered a tool for use in your organization. Attached is a Summary of Deliverables which describes its functionality.

We request that your organization prepare a written response (email) from the department head level stating the overall effectiveness of the delivered tools. Such response should be sent to the attention of Charlie Lathram.

Please address any questions or concerns with Dave Ensminger at (205) 988 – 1292.

For AVP – Security and Business Control

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SUMMARY OF DELIVERABLES

OVERVIEW

A Data Analysis and Technical Assurance (DATA) tool for Interconnection Services (ICS) Marketing was recently completed. DATA was requested to: (1) construct a database to track all submitted, accepted, and rejected Competing Local Exchange Company (CLEC) re-imbursement claims, and (2) develop a tool to automate the process of reviewing the eligibility of these reseller's claims for reimbursement.

Justification:

CLEC customers are eligible for some of the promotions that BellSouth offers to customers. If a CLEC claims to be eligible for a promotion, and BellSouth determines (validates based on predetermined, specific rules/standards) that the CLEC is in fact eligible for the promotion, the CLEC is reimbursed. Currently, CLECs submit Billing Adjustment Request (BAR) Forms explaining reimbursement claims to BellSouth via email (to a BellSouth shared email folder). Before this tool was implemented, the process of receiving, tracking, and verifying CLEC claims for promotions was manual and left room for human error. The creation of this tool eliminates the manual nature of the process, and increases the credibility/accuracy of the process.

Benefits/Functionality:

The PD Track Tool is a user-friendly, comprehensive, centralized source for managing CLEC reimbursement request data and includes the following functionalities:

- Automatically opens e-mails (and the attached BAR forms) sent by CLECs, extracts the information contained in the BAR forms, and loads the information into a database which serves as an archive of all accepted and denied disputes for historical tracking purposes and to prevent payment of duplicate claims.
- Sends an acknowledgement email and a tracking number to the CLEC after each submission stating that information from the email was either successfully loaded into the database or contained errors.
- If there is an error in receiving the claim, an email will automatically be sent to the CLEC informing them of the error and requesting that the information be re-submitted.
- Front-end website allows users to query the database in order to more efficiently process, manage, view, and administer disputes that have been filed by CLECs.
- Reporting capabilities allow users to track disputes that have already been filed, are currently in progress, etc.
- The rules/standards that determine whether or CLECs are eligible for BellSouth promotions have been inputted into the tool enabling it to automatically test the validity of CLEC requests. (automatic validation feature is currently available for two promotions)
- The automatic validation function minimizes the risk associated with validating (approving/denying) CLEC requests based on random samples of submitted disputes by validating *ALL* CLEC claims for BellSouth's two, current promotions.
- Provides CLEC with the exact reason for denial of a particular claim
- Export feature organizes completed disputes in an excel spreadsheet.
- Additional filters that separate CLEC claims by state and RAO are available for ease of reporting/querying.

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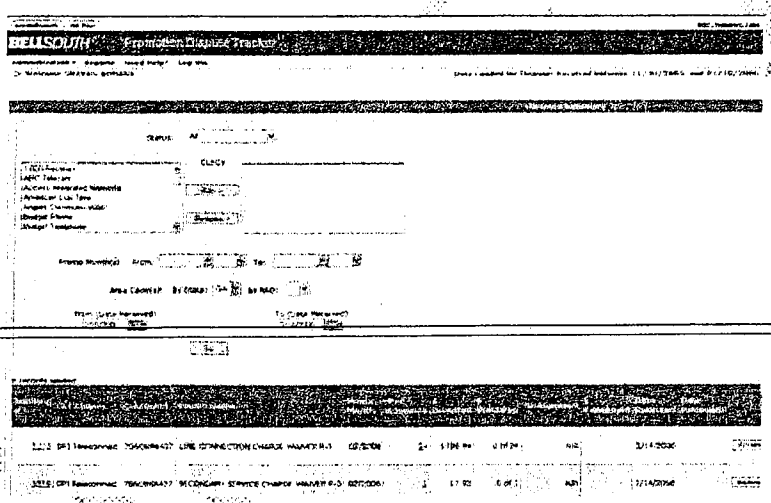
Development:

- General process enhancements were identified for development in a two-phase approach: Phase 1-Core Tool Functionality, and Phase 2-Automatic Validation. Both phases are complete.
- The data extraction files and reports will be retained on-line for a rolling three-year period.

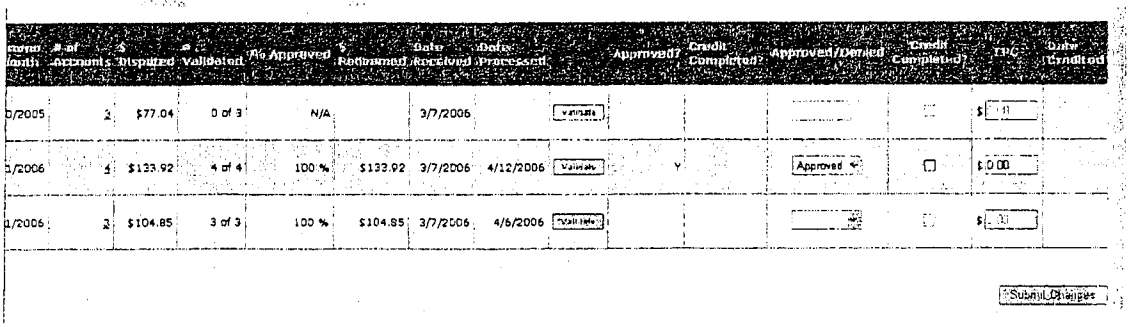
Development began April 21, 2005. Phase I of the tool was delivered to Interconnection Services (ICS) Marketing in December 2005, and Phase II was delivered in April 2006. The tool is currently in use. A training manual is also available for assistance on the website. The website address is http://adtrack.bls.com/PDTrack/.

SCREEN SHOTS

The PD Track Tool homepage



The PD Track Tool Validation Screen



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Bixler, Micheale

From: Boyd, Margaret
Sent: Tuesday, April 18, 2006 10:05 AM
To: Chandler, Martin
Cc: Allen, Advernall; Hullings, Jack; Maziarz, Jim; Milner, Keith; Seagle, Kristy
Subject: DATA Engagement # D06005: Promotion Dispute Tracking (PD Track) Tool

Attachments: Pd Track Phase II_Tool_Transmittal_Letter.pdf; FINAL_PD Traack_ToolSummaryDeliverables.pdf


Pd Track Phase II_Tool_Transmi...


FINAL_PD Traack_ToolSummaryDel...

The DATA Team has completed development of the Promotions Dispute Tracking (PD Track) Tool. Attached are the transmittal letter and the summary of deliverables. If you have any questions regarding the tool development or the content of the report please contact Karen Kaetz at (205) 988-1296. If you have any problems printing or reading the documents please contact Margaret Boyd at (205) 403-1869.

Margaret Boyd
BELLSOUTH
Data Analysis & Technical Assurance (DATA)
email: margaret.boyd@bellsouth.com
ipage: mboyd@imcingular.com
office: 205.403.1869;

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C. J. Lathram
Assistant Vice President -
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COPY TO: Advernall Allen
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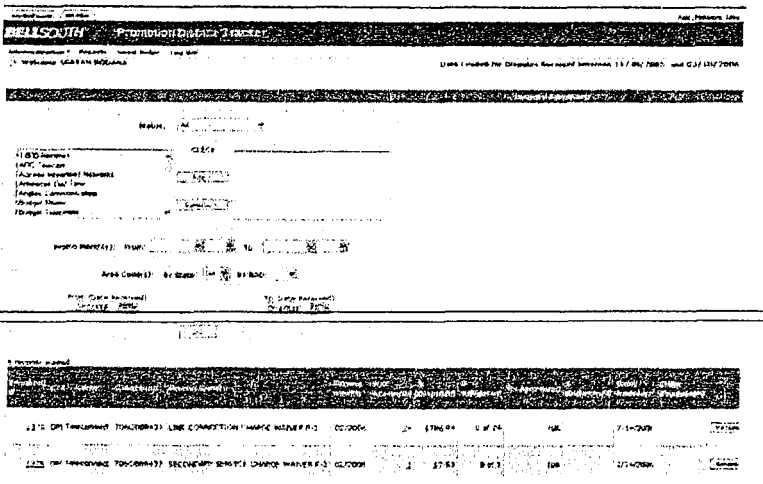
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SCREEN SHOTS

The PD Track Tool Homepage



The PD Track Tool Validation Screen

Name	Promo Month	# of Accounts	$ Disputed	# Validated	% Approved	$ Redeemed	Date Received	Date Processed	Approved?	Finalk Completed?	Appro
NNECTION CHARGE WAIVER P-3	02/2006	306	$9521.82	306 of 306	16.3 %	$1,555.85	2/6/2006	4/17/2006	Validate		
NNECTION CHARGE WAIVER P-3	02/2006	1	$77.52	0 of 2	N/A		2/6/2006		Validate		
ARY SERVICE CHARGE WAIVER P-3	02/2006	25	$234.50	0 of 35	N/A		2/6/2006		Validate		
TURES FOR FREE P-3	02/2006	57	$725.32	0 of 30	N/A		2/6/2006		Validate		
ARY SERVICE CHARGE WAIVER P-3	02/2006	132	$687.48	0 of 102	N/A		2/6/2006		Validate		

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Bixler, Micheale

From: Allen, Advernall
Sent: Tuesday, April 18, 2006 10:51 AM
To: Chandler, Martin
Cc: Hullings, Jack; Maziarz, Jim; Milner, Keith; Seagle, Kristy
Subject: RE: DATA Engagement # D06005: Promotion Dispute Tracking (PD Track) Tool

Martin,

We (Marketing) engaged the DATA Team to assess and develope a tool which would eliminate a tremendous amount of manual activity in processing the Resale promotional credit requests for the CLECs. I will prepare a response from you to Charlie Lathram addressing the extent to which the Promotions Dispute Tracking Tool delivered aligns with our needs and expectations.

I am available at your convenience, if you have questions or would like to discuss.

Ad Allen

-----Original Message-----
From: Boyd, Margaret
Sent: Tuesday, April 18, 2006 10:05 AM
To: Chandler, Martin
Cc: Allen, Advernall; Hullings, Jack; Maziarz, Jim; Milner, Keith; Seagle, Kristy
Subject: DATA Engagement # D06005: Promotion Dispute Tracking (PD Track) Tool

<< File: Pd Track Phase II_Tool_Transmittal_Letter.pdf >> << File: FINAL_PD Traack_ToolSummaryDeliverables.pdf >>
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Margaret Boyd
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Data Analysis & Technical Assurance (DATA)
email: margaret.boyd@bellsouth.com <mailto:margaret.boyd@bellsouth.com>
ipage: mboyd@imcingular.com <mailto:mboyd@imcingular.com>
office: 205.403.1869;

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Accuracy \ Precision	0.01	0.02	0.03	0.04	0.05	0.06	0.07	0.08	0.09	0.1	0.11	0.12	0.13	0.14	0.15	0.16	0.17	0.18	0.19	0.2	0.21	0.22	0.23	0.24	0.25
0.99	16588	4147	1844	1037	664	461	339	260	205	166	138	116	99	85	74	65	58	52	46	42	38	35	32	29	27
0.98	13530	3383	1504	846	542	376	277	212	168	136	112	94	81	70	61	53	47	42	38	34	31	28	26	24	22
0.97	11774	2944	1309	736	471	328	241	184	146	118	98	82	70	61	53	46	41	37	33	30	27	25	23	21	19
0.96	10545	2637	1172	660	422	293	216	165	131	106	88	74	63	54	47	42	37	33	30	27	24	22	20	19	17
0.95	9604	2401	1068	601	385	267	196	151	119	97	80	67	57	49	43	38	34	30	27	25	22	20	19	17	16
0.94	8844	2211	983	553	354	246	181	139	110	89	74	62	53	46	40	35	31	28	25	23	21	19	17	16	15
0.93	8208	2052	912	513	329	228	168	129	102	83	68	57	49	42	37	33	29	26	23	21	19	17	16	15	14
0.92	7663	1916	852	479	307	213	157	120	95	77	64	54	46	40	35	30	27	24	22	20	18	16	15	14	13
0.91	7186	1797	799	450	288	200	147	113	89	72	60	50	43	37	32	29	25	23	20	18	17	15	14	13	12
0.90	6764	1691	752	423	271	188	139	106	84	68	56	47	41	35	31	27	24	21	19	17	16	14	13	12	11
0.89	6386	1597	710	400	256	178	131	100	79	64	53	45	38	33	29	25	23	20	18	16	15	14	13	12	11
0.88	6044	1511	672	378	242	168	124	95	75	61	50	42	36	31	27	24	21	19	17	16	14	13	12	11	10
0.87	5732	1433	637	359	230	160	117	90	71	58	48	40	34	30	26	23	20	18	16	15	13	12	11	10	10
0.86	5445	1362	605	341	218	152	112	86	68	55	45	38	33	28	25	22	19	17	16	14	13	12	11	10	NA
0.85	5181	1296	576	324	208	144	106	81	64	52	43	36	31	27	24	21	18	16	15	13	12	11	10	NA	NA
0.84	4936	1234	549	309	198	138	101	78	61	50	41	35	30	26	22	20	18	16	14	13	12	11	10	NA	NA
0.83	4708	1177	524	295	189	131	97	74	59	48	39	33	28	25	21	19	17	15	14	12	11	10	NA	NA	NA
0.82	4495	1124	500	281	180	125	92	71	56	45	38	32	27	23	20	18	16	14	13	12	11	10	NA	NA	NA
0.81	4295	1074	478	269	172	120	88	68	54	43	36	30	26	22	20	17	15	14	12	11	10	NA	NA	NA	NA
0.80	4106	1027	457	257	165	115	84	65	51	42	34	29	25	21	19	17	15	13	12	11	10	NA	NA	NA	NA
0.79	3929	983	437	246	158	110	81	62	49	40	33	28	24	21	18	16	14	13	11	10	NA	NA	NA	NA	NA
0.78	3761	941	418	236	151	105	77	59	47	38	32	27	23	20	17	15	14	12	11	10	NA	NA	NA	NA	NA
0.77	3603	901	401	226	145	101	74	57	45	37	30	26	22	19	17	15	13	12	10	10	NA	NA	NA	NA	NA
0.76	3452	863	384	216	139	96	71	54	43	35	29	24	21	18	16	14	12	11	10	NA	NA	NA	NA	NA	NA
0.75	3309	828	368	207	133	92	68	52	41	34	28	23	20	17	15	13	12	11	10	NA	NA	NA	NA	NA	NA
0.74	3172	793	353	199	127	89	65	50	40	32	27	23	19	17	15	13	11	10	NA	NA	NA	NA	NA	NA	NA
0.73	3042	761	338	191	122	85	63	48	38	31	26	22	18	16	14	12	11	10	NA	NA	NA	NA	NA	NA	NA
0.72	2918	730	325	183	117	82	60	46	37	30	25	21	18	15	13	12	11	10	NA	NA	NA	NA	NA	NA	NA
0.71	2800	700	312	175	112	78	58	44	35	28	24	20	17	15	13	11	10	NA	NA	NA	NA	NA	NA	NA	NA
0.70	2686	672	299	168	108	75	55	42	34	27	23	19	16	14	12	11	10	NA	NA	NA	NA	NA	NA	NA	NA
0.69	2577	645	287	162	104	72	53	41	32	26	22	18	16	14	12	11	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.68	2473	619	275	155	99	69	51	39	31	25	21	18	15	13	11	10	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.67	2373	594	264	149	95	66	49	38	30	24	20	17	15	13	11	10	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.66	2277	570	253	143	92	64	47	36	29	23	19	16	14	12	11	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.65	2184	546	243	137	88	61	45	35	27	22	19	16	13	12	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.64	2095	524	233	131	84	59	43	33	26	21	18	15	13	11	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.63	2010	503	224	126	81	56	42	32	25	21	17	14	12	11	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.62	1927	482	215	121	78	54	40	31	24	20	16	14	12	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.61	1848	462	206	116	74	52	38	29	23	19	16	13	11	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.60	1771	443	197	111	71	50	37	28	22	18	15	13	11	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.59	1698	425	189	107	68	48	35	27	21	17	15	12	11	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.58	1626	407	181	102	66	46	34	26	21	17	14	12	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.57	1558	390	174	98	63	44	32	25	20	16	13	11	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.56	1491	373	166	94	60	42	31	24	19	15	13	11	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.55	1427	357	159	90	58	40	30	23	18	15	12	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.54	1365	342	152	86	55	38	28	22	17	14	12	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.53	1305	327	145	82	53	37	27	21	17	14	11	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.52	1248	312	139	78	50	35	26	20	16	13	11	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.51	1192	298	133	75	48	34	25	19	15	12	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
0.50	1138	285	127	72	46	32	24	18	15	12	10	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

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FPSC
Docket No. 050863-TP

AT&T Florida Response to Staff's Production of Documents

Item No. 6

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LCCW

	# of Lines Submitted	% Denied	Approximate # of Lines Denied	5(a) Approximate # of Lines Denied because not enough features	5(b) Approximate # of Lines Denied because existing customer
Jan-04	214	45%	96	48	48
Feb-04	538	37%	199	149	50
Mar-04	626	34%	213	136	77
Apr-04	422	54%	228	212	16
May-04	272	51%	139	122	17
Jun-04	188	49%	92	92	0
Jul-04	184	76%	140	140	0
Aug-04	181	84%	152	28	124
Sep-04	119	43%	51	20	31
Oct-04	130	76%	99	85	14
Nov-04	155	100%	155	131	24
Dec-04	20	100%	20	20	0
Jan-05	99	91%	90	72	18
Feb-05	144	75%	108	88	20
Mar-05	103	88%	91	72	19
Apr-05	173	93%	161	72	89
May-05	215	81%	174	124	50
Jun-05	102	48%	49	29	20
Jul-05	58	100%	58	43	15
Aug-05	86	97%	83	71	12
Sep-05	68	76%	52	52	0
Oct-05	66	81%	53	26	27
Nov-05	70	86%	60	51	9
Dec-05	41	70%	29	27	2
Jan-06	36	86%	31	29	2
Feb-06	85	60%	51	47	4
Mar-06	52	80%	42	37	5
Apr-06	66	82%	54	52	2
May-06	10	70%	7	3	4
Jun-06	14	21%	3	3	0
Jul-06	14	21%	3	3	0
Aug-06	30	7%	2	2	0
Sep-06	46	0%	0	0	0
Oct-06	35	0%	0	0	0
Nov-06	40	0%	0	0	0
Dec-06	29	0%	0	0	0
Jan-07	92	1%	1	0	1
Feb-07	37	0%	0	0	0
Mar-07	42	0%	0	0	0
Apr-07	32	0%	0	0	0
May-07	34	0%	0	0	0
	4968		2786	2086	700
				75%	25%

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SSCW

	5(c)Denied because new customer
2005	138
2006	32
2007	2
	172

DECLASSIFIED

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	# of Lines Submitted	% Denied	Approximate # of Lines Denied	5(d) Approximate # of Lines Denied because Exceeds 12 months	5(b) Approximate # of Lines Denied because existing customer
Jan-05	43	0%	0		
Feb-05	57	4%	2	2	
Mar-05	64	0%	0		
Apr-05	44	14%	6	4	2
May-05	39	2%	1	1	0
Jun-05	25	0%	0		
Jul-05	22	0%	0		
Aug-05	27	4%	1	1	
Sep-05	17	12%			2
Oct-05	29	24%	7	4	3
Nov-05	24	25%	6	6	
Dec-05	35	17%	6	5	1
Jan-06	29	3%	1		1
Feb-06	22	9%	2		2
Mar-06	10	10%	1		1
Apr-06	6	17%	1		1
May-06	3	33%	1	1	
Jun-06	2	0%	0		
Jul-06	1	0%	0		
Aug-06	1	0%	0		
Sep-06	1	0%	0		
Oct-06	1	0%	0		
	502		35	24	13
				69%	

DECLASSIFIED
000197

FPSC
Docket No. 050863-TP

AT&T Florida Response to Staff's Production of Documents

Item No. 7

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN Sample	Credit Denied Sample	CREDIT GIVEN-100%
DPI Teleconnect	305-Q88-8437	Line Connection Waive	May-04	$ 31.96	$ 31.96	$ -	$ 31.96
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Aug-04	$ 39.78	$ -	$ 39.78	$ -
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Oct-04	$ 39.78	$ -	$ 39.78	$ -
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Dec-04	$ 79.56	$ -	$ 79.56	$ -
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Jan-04	$ 723.86	$ 361.93	$ 361.93	$ 190.49
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Feb-04	$ 1,527.28	$ 1,527.28	$ -	$ 521.51
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Mar-04	$ 1,773.78	$ 1,011.05	$ 762.73	$ 499.48
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Apr-04	$ 1,998.18	$ 1,138.96	$ 859.22	$ 726.61
DPI Teleconnect	561-Q88-8437	Line Connection Waive	May-04	$ 1,341.64	$ 536.66	$ 804.98	$ 312.01
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Jun-04	$ 742.22	$ 244.93	$ 497.29	$ 118.76
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Jul-04	$ 869.38	$ 573.79	$ 295.59	$ 367.81
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Aug-04	$ 620.84	$ 130.38	$ 490.46	$ 163.38
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Sep-04	$ 541.28	$ 541.28	$ -	$ 222.88
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Oct-04	$ 421.94	$ 281.01	$ 140.93	$ 64.91
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Nov-04	$ 907.12	$ -	$ 907.12	$ 67.19
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Dec-04	$ 596.70	$ -	$ 596.70	$ -
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Jan-04	$ 5,193.50	$ 2,908.36	$ 2,285.14	$ 835.32
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Feb-04	$ 15,360.18	$ 9,062.49	$ 6,297.69	$ 4,421.29
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Mar-04	$ 15,980.34	$ 10,706.83	$ 5,273.51	$ 6,620.43
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Apr-04	$ 11,689.88	$ 5,143.55	$ 6,546.33	$ 4,361.90
DPI Teleconnect	904-Q88-8437	Line Connection Waive	May-04	$ 6,729.62	$ 3,364.81	$ 3,364.81	$ 1,597.90
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Jun-04	$ 4,709.68	$ 2,543.23	$ 2,166.45	$ 1,349.91
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Jul-04	$ 4,271.08	$ 640.66	$ 3,630.42	$ 1,145.32
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Aug-04	$ 4,285.70	$ 642.86	$ 3,642.84	$ 851.06
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Sep-04	$ 3,072.24	$ 1,536.12	$ 1,536.12	$ 819.26
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Oct-04	$ 3,788.96	$ 757.79	$ 3,031.17	$ 716.83
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Nov-04	$ 4,275.50	$ -	$ 4,275.50	$ 630.81
				$ 91,611.98		$ 47,926.05	

Credit Denied 100%		LCCW Req	LCCW Sample Denied	LCCW 100% Denied
$ -		$ 91,611.98	$ 47,926.05	$ 64,974.96
$ 39.78				
$ 39.78				
$ 79.56		LCCW Sample Denied	52%	
		LCCW 100% Denied	71%	
$ 533.37				
$ 1,005.77				
$ 1,274.30				
$ 1,271.57				
$ 1,029.63				
$ 623.46				
$ 501.57				
$ 457.46				
$ 318.40				
$ 357.03				
$ 839.93				
$ 596.70				
$ 4,358.18				
$ 10,938.89				
$ 9,359.91				
$ 7,327.98				
$ 5,131.72				
$ 3,359.77				
$ 3,125.76				
$ 3,434.64				
$ 2,252.98				
$ 3,072.13				
$ 3,644.69				
$ 64,974.96				

CLEC NAME	Q ACCOUNT#	PROMOTION NAME	PROMO MONTH	CREDIT REQ Sample	CREDIT GIVEN Sample
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Feb-05	$ 39.78	$ -
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Mar-05	$ 39.78	$ -
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Jun-05	$ 39.78	$ -
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Jul-05	$ 31.96	$ -
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Aug-05	$ 95.88	$ 63.92
DPI Teleconnect	305-Q88-8437	Line Connection Waive	Nov-05	$55.42	$ -
DPI Teleconnect	305Q888437	Line Connection Waive	Dec-05	$70.36	$70.36
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Jan-05	$ 581.06	$ 290.53
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Feb-05	$ 517.14	$ 517.14
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Mar-05	$ 524.96	$ -
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Apr-05	$ 381.48	$ -
DPI Teleconnect	561-Q88-8437	Line Connection Waive	May-05	$ 326.06	$ -
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Jun-05	$ 517.14	$ 258.57
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Jul-05	$ 319.60	$ -
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Aug-05	$ 391.34	$ -
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Sep-05	$ 423.30	$ 211.65
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Oct-05	$319.60	$ 95.88
DPI Teleconnect	561-Q88-8437	Line Connection Waive	Nov-05	$279.14	$ -
DPI Teleconnect	561Q888437	Line Connection Waive	Dec-05	$23.46	$15.64
DPI Teleconnect	561Q888437	Line Connection Waive	Dec-05	$281.44	$105.54
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Jan-05	$ 2,753.32	$ -
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Feb-05	$ 4,313.24	$ 718.87
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Mar-05	$ 2,823.02	$ 403.29
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Apr-05	$ 2,500.70	$ 208.39
DPI Teleconnect	904-Q88-8437	Line Connection Waive	May-05	$ 1,909.44	$ 424.32
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Jun-05	$ 1,480.36	$ 845.92
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Jul-05	$ 1,414.06	$ -
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Aug-05	$ 1,835.32	$ -
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Sep-05	$1,444.66	$ 240.78
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Oct-05	$1,443.98	$ 240.66
DPI Teleconnect	904-Q88-8437	Line Connection Waive	Nov-05	$1,540.54	$ 256.76
DPI Teleconnect	904Q888437	Line Connection Waive	Dec-05	$ 62.56	$ 7.82
DPI Teleconnect	904Q888437	Line Connection Waive	Dec-05	$ 1,090.58	$ 254.47

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ Sample	CREDIT GIVEN Sample
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Features	Aug-05	$ 12.51	$ 12.51
DPI Teleconnect	305Q888437	1FR + 2 Free Features	Dec-05	$32.85	$32.85
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jan-05	$ 70.38	$ 70.38
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jan-05	$ 23.46	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Feb-05	$ 58.65	$ 35.19
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Feb-05	$ 35.19	$ 35.19
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Feb-05	$ 23.46	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Mar-05	$ 58.65	$ 58.65
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Mar-05	$ 35.19	$ 35.19
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Mar-05	$ 23.46	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Apr-05	$ 35.19	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Apr-05	$ 11.73	$ 11.73
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Apr-05	$ 28.16	$ 28.16
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	May-05	$ 35.19	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	May-05	$ 11.73	$ 11.73
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	May-05	$ 26.59	$ 26.59
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jun-05	$ 23.46	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jun-05	$ 11.73	$ 11.73
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jun-05	$ 23.46	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jul-05	$ 23.46	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jul-05	$ 11.73	$ 11.73
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jul-05	$ 23.46	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Aug-05	$ 23.46	$ 11.73
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Aug-05	$ 11.73	$ 11.73
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Aug-05	$ 80.92	$ 80.92
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Sep-05	$ 46.92	$ 23.46
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Oct-05	$ 23.46	$ 11.73
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Oct-05	$ 11.73	$ -
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Oct-05	$ 90.73	$ 75.61
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Nov-05	$ 23.46	$ -
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Nov-05	$ 11.73	$ 11.73
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	Nov-05	$ 44.57	$ 44.57
DPI Teleconnect	561Q888437	1FR + 2 Free Features	Dec-05	$ 11.73	$ 11.73
DPI Teleconnect	561Q888437	1FR + 2 Free Features	Dec-05	$ 11.73	$ 11.73
DPI Teleconnect	561Q888437	1FR + 2 Free Features	Dec-05	$ 78.78	$ 78.78

CLEC NAME	Q ACCOUNT#	PROMOTION NAME	PROMO MONTH	CREDIT REQ Sample	CREDIT GIVEN Sample
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jan-05	$ 246.33	$ 246.33
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jan-05	$ 164.22	$ 164.22
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Feb-05	$ 222.87	$ 222.87
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Feb-05	$ 281.52	$ 281.52
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Feb-05	$ 46.92	$ 46.92
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Mar-05	$ 175.95	$ 175.95
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Mar-05	$ 234.60	$ 234.00
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Mar-05	$ 222.87	$ 222.87
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Apr-05	$ 82.11	$ 46.92
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Apr-05	$ 117.30	$ 105.57
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Apr-05	$ 259.62	$ 259.62
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	May-05	$ 82.11	$ 82.11
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	May-05	$ 70.38	$ 70.38
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	May-05	$ 245.53	$ 245.53
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jun-05	$ 58.65	$ 58.65
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jun-05	$ 46.92	$ 46.92
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jun-05	$ 206.84	$ 206.84
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jul-05	$ 58.65	$ 58.65
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jul-05	$ 23.46	$ 23.46
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jul-05	$ 125.90	$ 125.90
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Aug-05	$ 58.65	$ 58.65
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Aug-05	$ 11.73	$ 11.73
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Aug-05	$ 154.84	$ 154.84
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Sep-05	$ 170.48	$ 170.48
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Oct-05	$ 35.19	$ -
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Oct-05	$ 26.19	$ 13.10
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Oct-05	$ 202.17	$ 202.17
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Nov-05	$ 35.19	$ -
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Nov-05	$ 23.46	$ 23.46
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	Nov-05	$ 215.08	$ 215.08
DPI Teleconnect	904Q888437	1FR + 2 Free Features	Dec-05	$ 23.46	$ 23.46
DPI Teleconnect	904Q888437	1FR + 2 Free Features	Dec-05	$ 23.46	$ 23.46
DPI Teleconnect	904Q888437	1FR + 2 Free Features	Dec-05	$ 263.68	$ 250.50
DPI Teleconnect	305-Q88-8437	Secondary Service Cha	Nov-05	$23.46	$ -

CLEC NAME	Q ACCOUNT#	PROMOTION NAME	PROMO MONTH	CREDIT REQ Sample	CREDIT GIVEN-Sample
DPI Teleconnect	305Q888437	Secondary Service Cha	Dec-05	$ 7.82	$ 7.82
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	Feb-05	$ 15.64	$ 7.82
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	Mar-05	$ 15.64	$ -
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	Apr-05	$ 39.10	$ 15.64
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	May-05	$ 23.46	$ 7.82
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	Jun-05	$ 7.82	$ -
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	Jul-05	$ -	$ -
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	Aug-05	$ 7.82	$ -
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	Sep-05	$ 7.82	$ -
DPI Teleconnect	561-Q88-8437	Secondary Service Cha	Nov-05	$ 23.46	$ -
DPI Teleconnect	561Q888437	Secondary Service Cha	Dec-05	$ 23.46	$ 7.82
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Jan-05	$ 62.56	$ 15.64
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Feb-05	$ 86.02	$ 43.01
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Mar-05	$ 101.66	$ -
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Apr-05	$ 258.06	$ 258.06
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	May-05	$ 70.38	$ 15.64
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Jun-05	$ 39.10	$ -
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Jul-05	$ 7.82	$ -
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Aug-05	$ 109.48	$ -
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Sep-05	$ 70.38	$ -
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Oct-05	$ 101.66	$ 15.64
DPI Teleconnect	904-Q88-8437	Secondary Service Cha	Nov-05	$ 70.38	$ -
DPI Teleconnect	904Q888437	Secondary Service Cha	Dec-05	$ 62.56	$ -

Credit Denied Sample	CREDIT GIVEN 100%	Credit Denied 100%	LCCW Req	LCCW Sample Denied	LCCW 100% Denied
$ 39.78	$ 39.78	$ -	$ 29,870.46	$ 24,639.95	$ 25,190.80
$ 39.78	$ 39.78	$ -			
$ 39.78	$ 39.78	$ -	LCCW Sample Denied	82%	
$ 31.96	$ -	$ 31.96	LCCW 100% Denied	84%	
$ 31.96	$ 63.92	$ 31.96			
$ 55.42	$ -	$ 55.42	2FFF Sample Denied	5%	
$ -	$70.36	$ -			
			2FFF 100% Denied	19%	
$ 290.53	$ 145.27	$ 435.79			
$ -	$ 103.43	$ 413.71	SSCW Sample Denied	68%	
$ 524.96	$ 39.78	$ 485.18	SSCW 100% Denied	87%	
$ 381.48	$ 108.99	$ 272.49			
$ 326.06	$ 19.18	$ 306.88	Total Credit Requested	$ 36,432.99	
$ 258.57	$ 99.45	$ 417.69	Total Sample Denied	$ 25,768.93	
$ 319.60	$ 31.96	$ 287.64	Total 100% Denied	$ 27,260.87	
$ 391.34	$ 90.31	$ 301.03			
$ 211.65	$ 120.94	$ 302.36	Total Sample Denied %	71%	
$ 223.72	$ 95.88	$ 223.72	Total 100% Denied %	75%	
$ 279.14	$ 50.75	$ 228.39			
$ 7.82	$ 15.64	$ 7.82			
$ 175.90	$ 105.54	$ 175.90			
$ 2,753.32	$ 373.91	$ 2,379.41			
$ 3,594.37	$ 821.57	$ 3,491.67			
$ 2,419.73	$ 431.76	$ 2,391.26			
$ 2,292.31	$ 133.37	$ 2,367.33			
$ 1,485.12	$ 179.01	$ 1,730.43			
$ 634.44	$ 143.92	$ 1,336.44			
$ 1,414.06	$ 125.69	$ 1,288.37			
$ 1,835.32	$ 134.95	$ 1,700.37			
$ 1,203.88	$ 277.82	$ 1,166.84			
$ 1,203.32	$ 262.54	$ 1,181.44			
$ 1,283.78	$ 252.09	$ 1,288.45			
$ 54.74	$ 7.82	$ 54.74			
$ 836.11	$ 254.47	$ 836.11			

Credit Denied-Sample	CREDIT GIVEN-100%	Credit Denied-100%	LCCW Req	LCCW Sample Denied	LCCW 100% Denied
$ -	$ 12.51	$32.85			
$ -	$32.85	$ -			
$ -	$ 35.19	$ 35.19			
$ -	$ 23.46	$ -			
$ 23.46	$ 23.46	$ 35.19			
$ -	$ 35.19	$ -			
$ -	$ 23.46	$ -			
$ -	$ 23.46	$ 35.19			
$ -	$ 35.19	$ -			
$ -	$ 23.46	$ -			
$ 11.73	$ 23.46	$ 11.73			
$ -	$ 11.73	$ -			
$ -	$ 28.16	$ -			
$ 11.73	$ 23.46	$ 11.73			
$ -	$ 11.73	$ -			
$ -	$ 26.59	$ -			
$ -	$ 23.46	$ -			
$ -	$ 11.73	$ -			
$ -	$ 23.46	$ -			
$ -	$ 23.46	$ -			
$ -	$ 11.73	$ -			
$ -	$ 23.46	$ -			
$ 11.73	$ 11.73	$ 11.73			
$ -	$ 11.73	$ -			
$ -	$ 80.92	$ -			
$ 23.46	$ 23.46	$ 23.46			
$ 11.73	$ 11.73	$ 11.73			
$ 11.73	$ -	$ 11.73			
$ 15.12	$ 79.00	$ 11.73			
$ 23.46	$ -	$ 23.46			
$ -	$ 11.73	$ -			
$ -	$ 44.57	$ -			
$ -	$ 11.73	$ -			
$ -	$ 11.73	$ -			
$ -	$ 78.78	$ -			

Credit Denied Sample	CREDIT GIVEN 100%	Credit Denied 100%	LCCW Req	LCCW Sample Denied	LCCW 100% Denied
$ -	$ 93.84	$ 152.49			
$ -	$ 142.32	$ 21.90			
$ -	$ 117.30	$ 105.57			
$ -	$ 269.79	$ 11.73			
$ -	$ 46.92	$ -			
$ -	$ 58.65	$ 117.30			
$ 0.60	$ 222.87	$ 11.73			
$ -	$ 187.68	$ 35.19			
$ 35.19	$ 46.92	$ 35.19			
$ 11.73	$ 105.57	$ 11.73			
$ -	$ 224.43	$ 35.19			
$ -	$ 82.11	$ -			
$ -	$ 70.38	$ -			
$ -	$ 210.34	$ 35.19			
$ -	$ 58.65	$ -			
$ -	$ 46.92	$ -			
$ -	$ 195.11	$ 11.73			
$ -	$ 58.65	$ -			
$ -	$ 23.46	$ -			
$ -	$ 125.90	$ -			
$ -	$ 58.65	$ -			
$ -	$ 11.73	$ -			
$ -	$ 119.65	$ 35.19			
$ -	$ 147.02	$ 23.46			
$ 35.19	$ -	$ 35.19			
$ 13.09	$ 11.73	$ 14.46			
$ -	$ 202.17	$ -			
$ 35.19	$ -	$ 35.19			
$ -	$ 23.46	$ -			
$ -	$ 215.08	$ -			
$ -	$ 23.46	$ -			
$ -	$ 23.46	$ -			
$ 13.18	$ 250.50	$ 13.18			
$ 23.46	$ -	$ 23.46			

Credit Denied-Sample	CREDIT GIVEN-100%	Credit Denied-100%	LCCW Req	LCCW Sample Denied	LCCW 100% Denied
$ -	$ 7.82	$ -			
$ 7.82	$ -	$ 15.64			
$ 15.64	$ -	$ 15.64			
$ 23.46	$ 15.64	$ 23.46			
$ 15.64	$ 7.82	$ 15.64			
$ 7.82	$ -	$ 7.82			
$ -		$ -			
$ 7.82	$ -	$ 7.82			
$ 7.82	$ -	$ 7.82			
$ 23.46	$ -	$ 23.46			
$ 15.64	$ 7.82	$ 15.64			
$ 46.92	$ 7.82	$ 54.74			
$ 43.01	$ 7.82	$ 78.20			
$ 101.66	$ 23.46	$ 78.20			
$ -	$ 45.53	$ 212.53			
$ 54.74	$ 15.64	$ 54.74			
$ 39.10	$ -	$ 39.10			
$ 7.82	$ -	$ 7.82			
$ 109.48	$ 7.82	$ 101.66			
$ 70.38	$ -	$ 70.38			
$ 86.02	$ 15.64	$ 86.02			
$ 70.38	$ -	$ 70.38			
$ 62.56	$ -	$ 62.56			

802000

2FFF Req	2FFF Sample Denied	2FFF 100% Denied	SSCW Req	SSCW Sample Denied	SSCW 100% Denied
$ 5,326.97	$ 288.32	$997.33	$1,235.56	$ 840.65	$ 1,072.73

CLEC NAME	TQ ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN-Sample	Credit Denied-Sample
DPI Teleconnect	305Q888437	LINE CONNECTION C	Feb-06	$ 246.26	$ 105.54	$ 140.72
DPI Teleconnect	305Q888437	LINE CONNECTION C	Mar-06	$ 35.18	$ -	$ 35.18
DPI Teleconnect	561Q888437	LINE CONNECTION C	Jan-06	$ 140.72	$ 70.36	$ 70.36
DPI Teleconnect	561Q888437	LINE CONNECTION C	Jan-06	$ 43.00	$ -	$ 43.00
DPI Teleconnect	561Q888437	LINE CONNECTION C	Feb-06	$ 668.42	$ 211.08	$ 457.34
DPI Teleconnect	561Q888437	LINE CONNECTION C	Mar-06	$ 316.62	$ 70.36	$ 246.26
DPI Teleconnect	904Q888437	LINE CONNECTION C	Jan-06	$ 738.78	$ 35.18	$ 703.60
DPI Teleconnect	904Q888437	LINE CONNECTION C	Jan-06	$ 289.26	$ 64.28	$ 224.98
DPI Teleconnect	904Q888437	LINE CONNECTION C	Feb-06	$ 1,938.82	$ 840.16	$ 1,098.66
DPI Teleconnect	904Q888437	LINE CONNECTION C	Mar-06	$ 1,278.22	$ 255.64	$ 1,022.58
DPI Teleconnect	305Q888437	TWO FEATURES FOR	Jan-06	$ 23.46	$ 23.46	$ -
DPI Teleconnect	305Q888437	TWO FEATURES FOR	Feb-06	$ 23.46	$ 23.46	$ -
DPI Teleconnect	305Q888437	TWO FEATURES FOR	Mar-06	$ 11.73	$ -	$ 11.73
DPI Teleconnect	561Q888437	TWO FEATURES FOR	Jan-06	$ 98.14	$ 84.12	$ 14.02
DPI Teleconnect	561Q888437	TWO FEATURES FOR	Feb-06	$ 58.65	$ 46.92	$ 11.73
DPI Teleconnect	561Q888437	TWO FEATURES FOR	Mar-06	$ 35.19	$ 23.46	$ 11.73
DPI Teleconnect	904Q888437	TWO FEATURES FOR	Jan-06	$ 258.45	$ 245.53	$ 12.92
DPI Teleconnect	904Q888437	TWO FEATURES FOR	Feb-06	$ 175.95	$ 175.95	$ -
DPI Teleconnect	904Q888437	TWO FEATURES FOR	Mar-06	$ 70.38	$ 70.38	$ -
DPI Teleconnect	305Q888437	SECONDARY SERVIC	Feb-06	$ 15.64	$ -	$ 15.64
DPI Teleconnect	561Q888437	SECONDARY SERVIC	Jan-06	$ 15.64	$ -	$ 15.64
DPI Teleconnect	561Q888437	SECONDARY SERVIC	Jan-06	$ 7.82	$ -	$ 7.82
DPI Teleconnect	904Q888437	SECONDARY SERVIC	Jan-06	$ 54.74	$ -	$ 54.74
DPI Teleconnect	904Q888437	SECONDARY SERVIC	Jan-06	$ 7.82	$ 7.82	$ -
DPI Teleconnect	904Q888437	SECONDARY SERVIC	Feb-06	$ 78.20	$ 7.82	$ 70.38
DPI Teleconnect	904Q888437	SECONDARY SERVIC	Mar-06	$ 15.64	$ 7.82	$ 7.82

CREDIT GIVEN 100%	Credit Denied 100%	LCCW Req	LCCW Sample Denied	LCCW 100% Denied	2FFF Req
$ 105.54	$ 140.72	$ 5,695.28	$ 4,042.68	$ 4,202.08	$ 755.41
$ -	$ 35.18				
$ 70.36	$ 70.36	LCCW Sample Denied	71%		
$ -	$ 43.00	LCCW 100% Denied	74%		
$ 175.90	$ 492.52				
$ 70.36	$ 246.26	2FFF Sample Denied	8%		
		2FFF 100% Denied	6%		
$ 70.36	$ 668.42				
$ 70.36	$ 218.90	SSCW Sample Denied	88%		
$ 676.24	$ 1,262.58	SSCW 100% Denied	88%		
$ 254.08	$ 1,024.14				
		Total Credit Requested	$ 6,646.19		
$ 23.46	$ -	Total Sample Denied	$ 4,276.85		
$ 23.46	$ -	Total 100% Denied	$ 4,421.04		
$ 11.73	$ -				
		Total Sample Denied %	64%		
$ 86.41	$ 11.73	Total 100% Denied %	67%		
$ 46.92	$ 11.73				
$ 23.46	$ 11.73				
$ 258.45	$ -				
$ 164.22	$ 11.73				
$ 70.38	$ -				
$ -	$ 15.64				
$ -	$ 15.64				
$ -	$ 7.82				
$ -	$ 54.74				
$ 7.82	$ -				
$ 7.82	$ 70.38				
$ 7.82	$ 7.82				

2FFF Sample Denied	2FFF 100% Denied	SSCW Req	SSCW Sample Denied	SSCW 100% Denied
$ 62.13	$ 46.92	$ 195.50	$ 172.04	$ 172.04

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: dPi Teleconnect, L.L.C. v. BellSouth Telecommunications, Inc.	)	Docket No. 050863-TP
	)	Filed: September 19, 2007

AT&T FLORIDA'S RESPONSES AND OBJECTIONS TO STAFF's SECOND SET OF INTERROGATORIES AND SECOND REQUEST FOR PRODUCTION

BellSouth Telecommunications, Inc. d/b/a AT&T Florida ("AT&T Florida"), pursuant to Rule 28-106.206, Florida Administrative Code, Rules 1.340 and 1.280, Florida Rules of Civil Procedure, and Florida Public Service Commission Order No. PSC-07-0322-PCO-TL and modified by Order No. PSC-07-0571-PCO-TL, hereby files the following Responses and Objections to the Staff of the Florida Public Service Commission ("Staff's") Second Set of Interrogatories (Nos. 7-11) and Second Request for Production of Documents (Nos. 8-14), dated August 30, 2007.

GENERAL OBJECTIONS

1. AT&T FLORIDA objects to the Discovery to the extent it seeks to impose an obligation on AT&T FLORIDA to respond on behalf of subsidiaries, affiliates, or other persons that are not parties to this case on the grounds that such discovery is overly broad, unduly burdensome, oppressive, and not permitted by applicable discovery rules.

2. AT&T FLORIDA objects to the Discovery to the extent it is intended to apply to matters other than those subject to the jurisdiction of the Commission. AT&T FLORIDA objects to such requests as being irrelevant, overly broad, unduly burdensome, and oppressive.

3. AT&T FLORIDA objects to each and every Discovery request and instruction to the extent that such request or instruction calls for information that is

exempt from discovery by virtue of the attorney-client privilege, work product privilege, or other applicable privilege.

4. AT&T FLORIDA objects to each and every Discovery request insofar as the requests are vague, ambiguous, overly broad, imprecise, or utilizes terms that are subject to multiple interpretations but are not properly defined or explained for purposes of these data requests. Any answers provided by AT&T FLORIDA in response to the requests will be provided subject to, and without waiver of, the foregoing objection.

5. AT&T FLORIDA objects to each and every Discovery request insofar as they are not reasonably calculated to lead to the discovery of admissible evidence and are not relevant to the subject matter of this action.

6. AT&T FLORIDA objects to providing information to the extent that such information is already in the public record before the Commission or already in the possession of Staff.

7. AT&T FLORIDA objects to the Discovery requests, instructions and definitions, insofar as they seek to impose obligations on AT&T FLORIDA that exceed the requirements of the Florida Rules of Civil Procedure or Florida law.

8. AT&T FLORIDA objects to each and every Discovery request that are unduly burdensome, expensive, oppressive, or excessively time consuming as written.

9. AT&T FLORIDA is a large corporation with employees located in many different locations in Florida and in other states. In the course of its business, AT&T FLORIDA creates countless documents that are not subject to Commission or FCC retention of records requirements. These documents are kept in numerous locations that are frequently moved from site to site as employees change jobs or as the business is

reorganized. Therefore, it is possible that not every document has been identified in response to these requests. AT&T FLORIDA will conduct a search of those files that are reasonably expected to contain the requested information. To the extent that the requests purport to require more, AT&T FLORIDA objects on the grounds that compliance would impose an undue burden or expense.

10. AT&T FLORIDA objects to each and every Discovery request to the extent that the information requested constitutes "trade secrets" pursuant to Florida Statutes. To the extent that Staff requests proprietary confidential business information, AT&T FLORIDA will make such information available upon execution and in accordance with a protective agreement, subject to any other general or specific objections contained herein.

11. AT&T FLORIDA objects to any Discovery request that seeks to obtain "all" of particular documents, items, or information to the extent that such requests are overly broad and unduly burdensome. Any answers provided by AT&T FLORIDA in response to this discovery will be provided subject to, and without waiver of, the foregoing objection.

RESPONSES

REQUEST: Please provide any documents that support your response to Staff Interrogatory No. 7(a) – (f). If provided in a previous document request for the Florida case, please identify the specific cite.

RESPONSE: Responsive documents are being provided.

See also: AT&T Florida's response to Staff's 2nd Request for Production, Item No. 10.

AT&T Florida's response to Staff's 1st Request for Production, Item No. 2

AT&T Florida's response to dPi's 1st Request for Information, Item No. 1-21, page 000069

AT&T Florida's response to dPi's 1st Request for Information, Item No. 1-24, pages 000081-000084.

REQUEST: Please provide any documents that support your response to Staff Interrogatory No. 8(a) – (g). If provided in a previous document request for the Florida case, please identify the specific cite.

RESPONSE: Responsive documents are being provided.

000217

REQUEST: Please provide any documents that support your response to Staff Interrogatory No. 9(a) – (f). If provided in a previous document request for the Florida case, please identify the specific cite.

RESPONSE: Responsive documents are being provided. See also, AT&T Florida's response to Staff's 2nd Request for Production, Item No. 8.

REQUEST: Please provide any documents that support your response to Staff Interrogatory No. 10(a) – (d). If provided in a previous document request for the Florida case, please identify the specific cite.

RESPONSE:

- Direct Testimony of AT&T Florida witness Pam Tipton filed July 23, 2007.
- AT&T Florida's response to Staff's 1st Request for Production, Item No. 3
- AT&T Florida's response to Staff's 1st Request for Production, Item Nos. 5 and 6
- AT&T Florida's response to Staff's 2nd Request for Production, Item No. 8

REQUEST: Please provide any documents that support your response to Staff Interrogatory No. 11(a) – (b). If provided in a previous document request for the Florida case, please identify the specific cite.

RESPONSE: Responsive documents are being produced.

REQUEST: Please provide copies of applicable sections of AT&T Florida General Subscriber Service Tariff that AT&T believes pertain in any way to this dispute.

RESPONSE: Responsive documents are being provided.

REQUEST: Please provide copies of the AT&T Florida General Subscriber Service Tariff that identify and describe the line connection waiver promotions at issue in this proceeding.

RESPONSE: See AT&T Florida's Response to Staff's 2nd Request for Production, Item No. 13.

Respectfully submitted this 19th day of September, 2007.

AT&T FLORIDA

JAMES MEZA III
AUTHORIZED HOUSE COUNSEL NO. 464260
TRACY W. HATCH
MANUEL A. GURDIAN
c/o Gregory R. Follensbee
150 So. Monroe Street, Suite 400
Tallahassee, FL 32301
(305) 347-5558

for

E. EARL EDENFIELD JR.
J. PHILLIP CARVER
AT&T Southeast
Suite 4300, AT&T Midtown Center
675 W. Peachtree St., NE
Atlanta, GA 30375
(404) 335-0710

691137

FPSC Docket No. 050863-TP

AT&T Florida Response to Staff's 2nd Request for Production of Documents

Item No. 8

(Interrogatory No. 7 a)

000224

Moreland, Elizabeth

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 20, 2005 1:54 PM
To: Seagle, Kristy; Bolinger, Brian
Cc: Maziarz, Jim; Allen, Advernall; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect
Importance: High

Ms. Seagle:

Thank you for your recent correspondence regarding dPi Teleconnect's applied for promotional credits. I am fully aware that BellSouth's promotion tariff states, "waived line connection charge for new reacquisition or winover customers who purchase BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features."

I must disagree with your conclusion that because there is no charge for BCR, BRD or HBG USOCs that dPi Teleconnect does not qualify for promotional credits. BCR, BRD and HGB are clearly defined at TouchStar features by BellSouth. In order to receive the services covered by BCR, BRD and HBG, those services must be ordered by dPi Teleconnect. As you are fully aware, dPi Teleconnect orders BCR, BRD and HBG with each order for BellSouth Complete Choice, BellSouth PreferredPack or Basic Service; that in and of itself qualifies dPi Teleconnect for the promotion and the associated credits.

Unfortunately, it appears that BellSouth is attempting to circumvent its responsibility for applying credits by stating that because the aforementioned USOCs have no associated cost, they are not purchased. Quite frankly, that conclusion has no merit. First, if you would like to break down the sentence, which it appears you do, the word "purchase" speaks of acquiring, in whole, BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features. This is exactly what dPi Teleconnect has done. BellSouth would have a more valid argument, although still quite weak, had it not charged dPi Teleconnect for anything in the transaction. Because BellSouth charged dPi Teleconnect for each order, BellSouth has no claim that the items were not "purchased" by dPi Teleconnect.

Further, BellSouth's conclusion fails by the mere definition of the word "purchase." For example, the Uniform Commercial Code, one of the laws which covers commercial transactions, defines "purchase" as, "taking by sale, discount, negotiation, mortgage, pledge, lien, issue or re-issue, gift or any other voluntary transaction . . ." Moreover, the Securities Exchange Act states, "[t]he term "purchase" includes any contract to purchase or otherwise acquire." Again, dPi Teleconnect clearly meets these definitions with each transaction.

Accordingly, it is quite clear that BellSouth's has no valid reason not to issue dPi Teleconnect all of the applied for credits, in full, immediately. dPi Teleconnect has waited in excess of seven months and endured numerous yet invalid excuses as to why BellSouth has failed to issue the applied for credits. dPi Teleconnect is not willing to wait any longer. Therefore, dPi Teleconnect shall give BellSouth until the end of business on Friday, April 22, 2005 to notify dPi Teleconnect, in writing, of its intention to place the remaining outstanding credits on dPi Teleconnect's next billing, May 8, 2005, or dPi Teleconnect will have no other alternative but to file a formal complaint against BellSouth at a relevant public service commission.

Thank you for your prompt attention to this matter and I look forward to receiving a favorable reply by the close of business on April 22, 2005.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 19, 2005 10:37 AM
To: Bolinger, Brian
Cc: Maziarz, Jim; Allen, Advernall; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect

000225

Dear Mr. Bolinger:

This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion.

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.10 tariff states "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and ***two*** (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. In an effort to ensure parity, BellSouth Resale product management has confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

In response to your statement, "Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order," I mentioned in my email to you on April 14, that RCUTWC cannot be located in the BellSouth USOC database or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

If you have any questions, please contact me.

Kristy Seagle

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 3:48 PM
To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]

000226

Sent: Thursday, April 14, 2005 3:24 PM
To: Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

000228

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the

adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advernall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018

000230

Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and

received credit of $12,443.78.

* 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.

* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63.

dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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February 1, 2005

Mr. Chris Watson
Lost Key Telecom
P. O. Box 34474
Pensacola, Fl

Dear Chris:

This is in response to your e-mail dated December 7, 2004, to Jim Maziarz regarding Lost Key Telecom's concerns for BellSouth's delays in processing promotional credits. Jim asked that I respond to your e-mail.

The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

At a meeting in October 2004, I advised you and Steve Watson that BellSouth was in the process of determining the appropriate eligibility criteria for the "reacquisition or win-over customer" promotions. In that meeting, BellSouth also explained that, due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.

BellSouth has now determined the following appropriate definitions for a "reacquisition and a win-over customer."

> In the case of a CLEC applying for resale treatment for a promotion (CLEC A), a reacquisition is defined as an end user who was previously with CLEC A, switched to a competitor (another CLEC or BellSouth) and is returning to CLEC A.
>
> In the case of a CLEC, win-over is defined as an end user who is with another CLEC or BellSouth and is switching to the CLEC applying for resale treatment for the promotion.

The determination for qualification of these promotions is based upon end user telephone number.

BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by April 1, 2005.

If you have any questions, please call me.

Sincerely,

Kristy Seagle

FPSC Docket No. 050863-TP

AT&T Florida Response to Staff's 2nd Request for Production of Documents

Item No. 9

(Interrogatory No. 8 f)

000236

-----Original Message-----
From: Malish, Chris [mailto:chrismalish@FOSTERMALISH.com]
Sent: Friday, January 26, 2007 6:05 PM
To: Shore, Andrew
Cc: Bolinger, Brian
Subject: dpi v. Bellsouth cut off dispute

Hi Andrew. Here is a revised summary spreadsheet showing the some the additional information we talked about on yesterday's call, including the non-promotion disputes. Please let me know if this does not help, or if you need more information.

I have not copied any Bellsouth personnel with this material, and will leave it to you to forward to the Bellsouth people concerned.

Thanks,

Chris

Chris Malish
Foster Malish Blair & Cowan, LLP
1403 West Sixth Street
Austin, Texas 78703
(512)476-8591/voice
(512)477-8657/fax

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RBOC	Company	Bill Date	Date Sent	Submitted	Credits Paid	Denied	Open	Invoice#	Q Account
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 300.00	$ -		$ 300.00	C2-AL-205-20031108	205Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 900.00	$ -		$ 900.00	C2-AL-205-20031208	205Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$ 300.00	$ -		$ 300.00	C2-AL-205-20040108	205Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 500.00	$ -		$ 500.00	C2-AL-205-20050108	205Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 1,500.00	$ -		$ 1,500.00	C2-AL-205-20050208	205Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 1,400.00	$ -		$ 1,400.00	C2-AL-205-20050308	205Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 800.00	$ -		$ 800.00	C2-AL-205-20050408	205Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 100.00	$ -		$ 100.00	C2-FL-305-20031208	305Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 200.00	$ -		$ 200.00	C2-FL-561-20031108	561Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 400.00	$ -		$ 400.00	C2-FL-561-20031208	561Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$ 400.00	$ -		$ 400.00	C2-FL-561-20040108	561Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 100.00	$ -		$ 100.00	C2-FL-561-20050108	561Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 100.00	$ -		$ 100.00	C2-FL-561-20050208	561Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 100.00	$ -		$ 100.00	C2-FL-561-20050308	561Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 100.00	$ -		$ 100.00	C2-FL-561-20050408	561Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 1,000.00	$ -		$ 1,000.00	C2-FL-904-20031108	904Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 800.00	$ -		$ 800.00	C2-FL-904-20031208	904Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$ 1,400.00	$ -		$ 1,400.00	C2-FL-904-20040108	904Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 700.00	$ -		$ 700.00	C2-FL-904-20050108	904Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 1,400.00	$ -		$ 1,400.00	C2-FL-904-20050208	904Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 1,500.00	$ -		$ 1,500.00	C2-FL-904-20050308	904Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 600.00	$ -		$ 600.00	C2-FL-904-20050408	904Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 100.00	$ -		$ 100.00	C2-GA-706-20031108	706Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 200.00	$ -		$ 200.00	C2-GA-706-20031208	706Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$ 100.00	$ -		$ 100.00	C2-GA-706-20040108	706Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 500.00	$ -		$ 500.00	C2-GA-706-20050108	706Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 900.00	$ -		$ 900.00	C2-GA-706-20050208	706Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 800.00	$ -		$ 800.00	C2-GA-706-20050308	706Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 900.00	$ -		$ 900.00	C2-GA-706-20050408	706Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 300.00	$ -		$ 300.00	C2-KY-502-20031208	502Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$ 200.00	$ -		$ 200.00	C2-KY-502-20040108	502Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 600.00	$ -		$ 600.00	C2-KY-502-20050108	502Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 200.00	$ -		$ 200.00	C2-KY-502-20050208	502Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 1,200.00	$ -		$ 1,200.00	C2-KY-502-20050308	502Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 100.00	$ -		$ 100.00	C2-KY-502-20050408	502Q888437
BellSouth	DPI Teleconnect	03/19/2005	01/03/2006	$ 500.00	$ -		$ 500.00	C2-LA-318-20050319	318Q897979
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 200.00	$ -		$ 200.00	C2-MS-228-20031108	228Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 200.00	$ -		$ 200.00	C2-MS-228-20031208	228Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 800.00	$ -		$ 800.00	C2-MS-228-20050108	228Q888437
BellSouth	DPI Teleconnect	02/08/2005	01/03/2006	$ 300.00	$ -		$ 300.00	C2-MS-228-20050208	228Q888437
BellSouth	DPI Teleconnect	03/08/2005	01/03/2006	$ 700.00	$ -		$ 700.00	C2-MS-228-20050308	228Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 300.00	$ -		$ 300.00	C2-MS-601-20050208	601Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 700.00	$ -		$ 700.00	C2-MS-601-20050308	601Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 1,100.00	$ -		$ 1,100.00	C2-NC-704-20031108	704Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 4,000.00	$ -		$ 4,000.00	C2-NC-704-20031208	704Q888437

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BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$ 6,900.00	$ -		$ 6,900.00	C2-NC-704-20040108	704Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 5,800.00	$ -		$ 5,800.00	C2-NC-704-20050108	704Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 5,600.00	$ -		$ 5,600.00	C2-NC-704-20050208	704Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 9,200.00	$ -		$ 9,200.00	C2-NC-704-20050308	704Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 3,300.00	$ -		$ 3,300.00	C2-NC-704-20050408	704Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 1,500.00	$ -		$ 1,500.00	C2-SC-803-20031108	803Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 1,700.00	$ -		$ 1,700.00	C2-SC-803-20031208	803Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$ 1,400.00	$ -		$ 1,400.00	C2-SC-803-20040108	803Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 300.00	$ -		$ 300.00	C2-SC-803-20050108	803Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 900.00	$ -		$ 900.00	C2-SC-803-20050208	803Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 1,100.00	$ -		$ 1,100.00	C2-SC-803-20050308	803Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 500.00	$ -		$ 500.00	C2-SC-803-20050408	803Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 1,600.00	$ -		$ 1,600.00	C2-TN-615-20031108	615Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 1,000.00	$ -		$ 1,000.00	C2-TN-615-20031208	615Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$ 1,000.00	$ -		$ 1,000.00	C2-TN-615-20040108	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$ 1,000.00	$ -		$ 1,000.00	C2-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 1,900.00	$ -		$ 1,900.00	C2-TN-615-20050208	615Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 2,300.00	$ -		$ 2,300.00	C2-TN-615-20050308	615Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 1,000.00	$ -		$ 1,000.00	C2-TN-615-20050408	615Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 550.00	$ -		$ 550.00	C3-AL-205-20050408	205Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-AL-205-20060108	205Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 600.00	$ -		$ 600.00	C3-AL-205-20060208	205Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$ 700.00	$ -		$ 700.00	C3-AL-205-20060308	205Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 700.00	$ -		$ 700.00	C3-AL-205-20060408	205Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 300.00	$ -		$ 300.00	C3-AL-205-20060508	205Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 200.00	$ -		$ 200.00	C3-AL-205-20060608	205Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 450.00	$ -		$ 450.00	C3-AL-205-20060708	205Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 950.00	$ -		$ 950.00	C3-AL-205-20060808	205Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 1,400.00	$ -		$ 1,400.00	C3-AL-205-20060908	205Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 1,150.00	$ -		$ 1,150.00	C3-AL-205-20061008	205Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 750.00	$ -		$ 750.00	C3-AL-205-20061108	205Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,050.00	$ -		$ 1,050.00	C3-AL-205-20061208	205Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 150.00	$ -		$ 150.00	C3-FL-305-20060208	305Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 100.00	$ -		$ 100.00	C3-FL-305-20060708	305Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 150.00	$ -		$ 150.00	C3-FL-305-20060808	305Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 200.00	$ -		$ 200.00	C3-FL-305-20060908	305Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 150.00	$ -		$ 150.00	C3-FL-305-20061008	305Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 50.00	$ -		$ 50.00	C3-FL-305-20061108	305Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 50.00	$ -		$ 50.00	C3-FL-561-20050408	561Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 100.00	$ -		$ 100.00	C3-FL-561-20060108	561Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 200.00	$ -		$ 200.00	C3-FL-561-20060208	561Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$ 100.00	$ -		$ 100.00	C3-FL-561-20060308	561Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-FL-561-20060408	561Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 200.00	$ -		$ 200.00	C3-FL-561-20060608	561Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 250.00	$ -		$ 250.00	C3-FL-561-20060708	561Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 450.00	$ -		$ 450.00	C3-FL-561-20060808	561Q888437

BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-FL-561-20060908	561Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 400.00	$ -		$ 400.00	C3-FL-561-20061008	561Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 500.00	$ -		$ 500.00	C3-FL-561-20061108	561Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 300.00	$ -		$ 300.00	C3-FL-561-20061208	561Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 400.00	$ -		$ 400.00	C3-FL-904-20050408	904Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-FL-904-20060108	904Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 950.00	$ -		$ 950.00	C3-FL-904-20060208	904Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$ 400.00	$ -		$ 400.00	C3-FL-904-20060308	904Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 300.00	$ -		$ 300.00	C3-FL-904-20060408	904Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-FL-904-20060508	904Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-FL-904-20060608	904Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 400.00	$ -		$ 400.00	C3-FL-904-20060708	904Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 750.00	$ -		$ 750.00	C3-FL-904-20060808	904Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 1,650.00	$ -		$ 1,650.00	C3-FL-904-20060908	904Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 1,150.00	$ -		$ 1,150.00	C3-FL-904-20061008	904Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 1,250.00	$ -		$ 1,250.00	C3-FL-904-20061108	904Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,000.00	$ -		$ 1,000.00	C3-FL-904-20061208	904Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 450.00	$ -		$ 450.00	C3-GA-706-20050408	706Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 300.00	$ -		$ 300.00	C3-GA-706-20060108	706Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 400.00	$ -		$ 400.00	C3-GA-706-20060208	706Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$ 600.00	$ -		$ 600.00	C3-GA-706-20060308	706Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 350.00	$ -		$ 350.00	C3-GA-706-20060408	706Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 150.00	$ -		$ 150.00	C3-GA-706-20060508	706Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 100.00	$ -		$ 100.00	C3-GA-706-20060608	706Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 200.00	$ -		$ 200.00	C3-GA-706-20060708	706Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 850.00	$ -		$ 850.00	C3-GA-706-20060808	706Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 350.00	$ -		$ 350.00	C3-GA-706-20060908	706Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 500.00	$ -		$ 500.00	C3-GA-706-20061008	706Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 700.00	$ -		$ 700.00	C3-GA-706-20061108	706Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-GA-706-20061208	706Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 50.00	$ -		$ 50.00	C3-GA-770-20061008	770Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 550.00	$ -		$ 550.00	C3-GA-770-20061108	770Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 900.00	$ -		$ 900.00	C3-GA-770-20061208	770Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 50.00	$ -		$ 50.00	C3-KY-502-20050408	502Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-KY-502-20060208	502Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$ 150.00	$ -		$ 150.00	C3-KY-502-20060308	502Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 150.00	$ -		$ 150.00	C3-KY-502-20060408	502Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 50.00	$ -		$ 50.00	C3-KY-502-20060508	502Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 100.00	$ -		$ 100.00	C3-KY-502-20060608	502Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 350.00	$ -		$ 350.00	C3-KY-502-20060708	502Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 1,150.00	$ -		$ 1,150.00	C3-KY-502-20060808	502Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 1,700.00	$ -		$ 1,700.00	C3-KY-502-20060908	502Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 1,650.00	$ -		$ 1,650.00	C3-KY-502-20061008	502Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 1,850.00	$ -		$ 1,850.00	C3-KY-502-20061108	502Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,750.00	$ -		$ 1,750.00	C3-KY-502-20061208	502Q888437
BellSouth	DPI Teleconnect	03/19/2005	04/20/2006	$ 250.00	$ -		$ 250.00	C3-LA-318-20050319	318Q897979

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BellSouth	DPI Teleconnect	01/19/2006	12/26/2006	$ 7,400.00	$ -		$ 7,400.00	C3-LA-318-20060119	318Q897979
BellSouth	DPI Teleconnect	02/19/2006	12/26/2006	$ 1,650.00	$ -		$ 1,650.00	C3-LA-318-20060219	318Q897979
BellSouth	DPI Teleconnect	03/19/2006	12/26/2006	$ 650.00	$ -		$ 650.00	C3-LA-318-20060319	318Q897979
BellSouth	DPI Teleconnect	04/19/2006	12/26/2006	$ 300.00	$ -		$ 300.00	C3-LA-318-20060419	318Q897979
BellSouth	DPI Teleconnect	05/19/2006	12/26/2006	$ 550.00	$ -		$ 550.00	C3-LA-318-20060519	318Q897979
BellSouth	DPI Teleconnect	06/19/2006	12/26/2006	$ 850.00	$ -		$ 850.00	C3-LA-318-20060619	318Q897979
BellSouth	DPI Teleconnect	07/19/2006	08/09/2006	$ 650.00	$ -		$ 650.00	C3-LA-318-20060719	318Q897979
BellSouth	DPI Teleconnect	08/19/2006	12/26/2006	$ 1,250.00	$ -		$ 1,250.00	C3-LA-318-20060819	318Q897979
BellSouth	DPI Teleconnect	09/19/2006	12/26/2006	$ 1,050.00	$ -		$ 1,050.00	C3-LA-318-20060919	318Q897979
BellSouth	DPI Teleconnect	10/19/2006	12/26/2006	$ 1,600.00	$ -		$ 1,600.00	C3-LA-318-20061019	318Q897979
BellSouth	DPI Teleconnect	11/19/2006	12/26/2006	$ 1,550.00	$ -		$ 1,550.00	C3-LA-318-20061119	318Q897979
BellSouth	DPI Teleconnect	12/19/2006	12/26/2006	$ 1,250.00	$ -		$ 1,250.00	C3-LA-318-20061219	318Q897979
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 1,950.00	$ -		$ 1,950.00	C3-NC-704-20050408	704Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 3,100.00	$ -		$ 3,100.00	C3-NC-704-20060108	704Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 5,950.00	$ -		$ 5,950.00	C3-NC-704-20060208	704Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$ 4,950.00	$ -		$ 4,950.00	C3-NC-704-20060308	704Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 2,000.00	$ -		$ 2,000.00	C3-NC-704-20060408	704Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 1,150.00	$ -		$ 1,150.00	C3-NC-704-20060508	704Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 2,200.00	$ -		$ 2,200.00	C3-NC-704-20060608	704Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 2,350.00	$ -		$ 2,350.00	C3-NC-704-20060708	704Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 6,350.00	$ -		$ 6,350.00	C3-NC-704-20060808	704Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 9,450.00	$ -		$ 9,450.00	C3-NC-704-20060908	704Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 14,200.00	$ -		$ 14,200.00	C3-NC-704-20061008	704Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 14,550.00	$ -		$ 14,550.00	C3-NC-704-20061108	704Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 15,500.00	$ -		$ 15,500.00	C3-NC-704-20061208	704Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 350.00	$ -		$ 350.00	C3-SC-803-20050408	803Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 150.00	$ -		$ 150.00	C3-SC-803-20060108	803Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 350.00	$ -		$ 350.00	C3-SC-803-20060208	803Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$ 450.00	$ -		$ 450.00	C3-SC-803-20060308	803Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 300.00	$ -		$ 300.00	C3-SC-803-20060408	803Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 100.00	$ -		$ 100.00	C3-SC-803-20060508	803Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 200.00	$ -		$ 200.00	C3-SC-803-20060708	803Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 1,250.00	$ -		$ 1,250.00	C3-SC-803-20060808	803Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 3,350.00	$ -		$ 3,350.00	C3-SC-803-20060908	803Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 8,850.00	$ -		$ 8,850.00	C3-SC-803-20061008	803Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 12,100.00	$ -		$ 12,100.00	C3-SC-803-20061108	803Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 14,400.00	$ -		$ 14,400.00	C3-SC-803-20061208	803Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 600.00	$ -		$ 600.00	C3-TN-615-20050408	615Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 250.00	$ -		$ 250.00	C3-TN-615-20060108	615Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 1,350.00	$ -		$ 1,350.00	C3-TN-615-20060208	615Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$ 550.00	$ -		$ 550.00	C3-TN-615-20060308	615Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 650.00	$ -		$ 650.00	C3-TN-615-20060408	615Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 500.00	$ -		$ 500.00	C3-TN-615-20060508	615Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 350.00	$ -		$ 350.00	C3-TN-615-20060608	615Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 550.00	$ -		$ 550.00	C3-TN-615-20060708	615Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 1,000.00	$ -		$ 1,000.00	C3-TN-615-20060808	615Q888437

BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 2,250.00	$ -		$ 2,250.00	C3-TN-615-20060908	615Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 3,750.00	$ -		$ 3,750.00	C3-TN-615-20061008	615Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$ 2,850.00	$ -		$ 2,850.00	C3-TN-615-20061108	615Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 2,550.00	$ -		$ 2,550.00	C3-TN-615-20061208	615Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 500.00	$ -		$ 500.00	CB-AL-205-20050208	205Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-AL-205-20050308	205Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 200.00	$ -		$ 200.00	CB-AL-205-20050508	205Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-AL-205-20050608	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	09/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-AL-205-20050908	205Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 800.00	$ -		$ 800.00	CB-AL-205-20051008	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	12/23/2005	$ 3,700.00	$ -		$ 3,700.00	CB-AL-205-20051108	205Q888437
BellSouth	DPI Teleconnect	07/08/2004	12/30/2005	$ 100.00	$ -		$ 100.00	CB-FL-904-20040708	904Q888437
BellSouth	DPI Teleconnect	09/08/2004	12/29/2005	$ 100.00	$ -		$ 100.00	CB-FL-904-20040908	904Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 100.00	$ -		$ 100.00	CB-FL-904-20050208	904Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$ 100.00	$ -		$ 100.00	CB-GA-706-20041208	706Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 300.00	$ -		$ 300.00	CB-GA-706-20050208	706Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 400.00	$ -		$ 400.00	CB-GA-706-20050308	706Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 200.00	$ -		$ 200.00	CB-GA-706-20050408	706Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-GA-706-20050608	706Q888437
BellSouth	DPI Teleconnect	07/08/2004	12/30/2005	$ 1,700.00	$ -		$ 1,700.00	CB-KY-502-20040708	502Q888437
BellSouth	DPI Teleconnect	08/08/2004	12/29/2005	$ 2,200.00	$ -		$ 2,200.00	CB-KY-502-20040808	502Q888437
BellSouth	DPI Teleconnect	09/08/2004	12/29/2005	$ 2,900.00	$ -		$ 2,900.00	CB-KY-502-20040908	502Q888437
BellSouth	DPI Teleconnect	10/08/2004	12/29/2005	$ 1,400.00	$ -		$ 1,400.00	CB-KY-502-20041008	502Q888437
BellSouth	DPI Teleconnect	11/08/2004	12/29/2005	$ 1,500.00	$ -		$ 1,500.00	CB-KY-502-20041108	502Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$ 1,500.00	$ -		$ 1,500.00	CB-KY-502-20041208	502Q888437
BellSouth	DPI Teleconnect	01/08/2005	12/28/2005	$ 1,300.00	$ -		$ 1,300.00	CB-KY-502-20050108	502Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 1,600.00	$ -		$ 1,600.00	CB-KY-502-20050208	502Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 600.00	$ -		$ 600.00	CB-KY-502-20050308	502Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 400.00	$ -		$ 400.00	CB-KY-502-20050408	502Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 300.00	$ -		$ 300.00	CB-KY-502-20050508	502Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 400.00	$ -		$ 400.00	CB-KY-502-20050608	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	12/26/2005	$ 600.00	$ -		$ 600.00	CB-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	08/08/2005	12/26/2005	$ 800.00	$ -		$ 800.00	CB-KY-502-20050808	502Q888437
BellSouth	DPI Teleconnect	09/08/2005	12/26/2005	$ 800.00	$ -		$ 800.00	CB-KY-502-20050908	502Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 500.00	$ -		$ 500.00	CB-KY-502-20051008	502Q888437
BellSouth	DPI Teleconnect	11/08/2005	12/23/2005	$ 700.00	$ -		$ 700.00	CB-KY-502-20051108	502Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/23/2005	$ 400.00	$ -		$ 400.00	CB-KY-502-20051208	502Q888437
BellSouth	DPI Teleconnect	11/19/2005	12/23/2005	$ 100.00	$ -		$ 100.00	CB-LA-318-20051119	318Q897979
BellSouth	DPI Teleconnect	12/19/2005	12/21/2005	$ 900.00	$ -		$ 900.00	CB-LA-318-20051219	318Q897979
BellSouth	DPI Teleconnect	11/08/2004	12/29/2005	$ 400.00	$ -		$ 400.00	CB-MS-228-20041108	228Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 100.00	$ -		$ 100.00	CB-MS-228-20050208	228Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 200.00	$ -		$ 200.00	CB-MS-228-20050308	228Q888437
BellSouth	DPI Teleconnect	09/08/2004	12/29/2005	$ 100.00	$ -		$ 100.00	CB-NC-704-20040908	704Q888437
BellSouth	DPI Teleconnect	11/08/2004	12/29/2005	$ 100.00	$ -		$ 100.00	CB-NC-704-20041108	704Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$ 400.00	$ -		$ 400.00	CB-NC-704-20041208	704Q888437

BellSouth	DPI Teleconnect	01/08/2005	12/28/2005	$ 600.00	$ -		$ 600.00	CB-NC-704-20050108	704Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 100.00	$ -		$ 100.00	CB-NC-704-20050208	704Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 600.00	$ -		$ 600.00	CB-NC-704-20050408	704Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 300.00	$ -		$ 300.00	CB-NC-704-20050508	704Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 300.00	$ -		$ 300.00	CB-NC-704-20050608	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	03/20/2006	$ 200.00	$ -		$ 200.00	CB-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	08/08/2005	12/26/2005	$ 200.00	$ -		$ 200.00	CB-NC-704-20050808	704Q888437
BellSouth	DPI Teleconnect	09/08/2005	12/26/2005	$ 400.00	$ -		$ 400.00	CB-NC-704-20050908	704Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 300.00	$ -		$ 300.00	CB-NC-704-20051008	704Q888437
BellSouth	DPI Teleconnect	11/08/2005	12/23/2005	$ 400.00	$ -		$ 400.00	CB-NC-704-20051108	704Q888437
BellSouth	DPI Teleconnect	08/08/2004	12/29/2005	$ 100.00	$ -		$ 100.00	CB-SC-803-20040808	803Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$ 100.00	$ -		$ 100.00	CB-SC-803-20041208	803Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 200.00	$ -		$ 200.00	CB-SC-803-20050208	803Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 100.00	$ -		$ 100.00	CB-SC-803-20050308	803Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 400.00	$ -		$ 400.00	CB-SC-803-20050408	803Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-SC-803-20050508	803Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-SC-803-20050608	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	08/08/2005	12/26/2005	$ 100.00	$ -		$ 100.00	CB-SC-803-20050808	803Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 100.00	$ -		$ 100.00	CB-SC-803-20051008	803Q888437
BellSouth	DPI Teleconnect	07/08/2004	12/30/2005	$ 3,200.00	$ -		$ 3,200.00	CB-TN-615-20040708	615Q888437
BellSouth	DPI Teleconnect	08/08/2004	12/29/2005	$ 9,100.00	$ -		$ 9,100.00	CB-TN-615-20040808	615Q888437
BellSouth	DPI Teleconnect	09/08/2004	12/29/2005	$ 5,200.00	$ -		$ 5,200.00	CB-TN-615-20040908	615Q888437
BellSouth	DPI Teleconnect	10/08/2004	12/29/2005	$ 4,400.00	$ -		$ 4,400.00	CB-TN-615-20041008	615Q888437
BellSouth	DPI Teleconnect	11/08/2004	12/29/2005	$ 3,200.00	$ -		$ 3,200.00	CB-TN-615-20041108	615Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$ 2,700.00	$ -		$ 2,700.00	CB-TN-615-20041208	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	12/28/2005	$ 2,400.00	$ -		$ 2,400.00	CB-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 2,900.00	$ -		$ 2,900.00	CB-TN-615-20050208	615Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 1,800.00	$ -		$ 1,800.00	CB-TN-615-20050308	615Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 1,900.00	$ -		$ 1,900.00	CB-TN-615-20050408	615Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 2,300.00	$ -		$ 2,300.00	CB-TN-615-20050508	615Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 1,900.00	$ -		$ 1,900.00	CB-TN-615-20050608	615Q888437
BellSouth	DPI Teleconnect	07/08/2005	12/26/2005	$ 1,700.00	$ -		$ 1,700.00	CB-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	08/08/2005	12/26/2005	$ 3,000.00	$ -		$ 3,000.00	CB-TN-615-20050808	615Q888437
BellSouth	DPI Teleconnect	09/08/2005	12/26/2005	$ 2,800.00	$ -		$ 2,800.00	CB-TN-615-20050908	615Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 3,900.00	$ -		$ 3,900.00	CB-TN-615-20051008	615Q888437
BellSouth	DPI Teleconnect	11/08/2005	12/23/2005	$ 7,600.00	$ -		$ 7,600.00	CB-TN-615-20051108	615Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/23/2005	$ 2,000.00	$ -		$ 2,000.00	CB-TN-615-20051208	615Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 2,551.22	$ -	$ 2,551.22		LC-AL-205-20040108	205Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 9,260.62	$ (2,222.55)	$ 7,038.07		LC-AL-205-20040208	205Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 9,541.86	$ (477.09)	$ 9,064.77		LC-AL-205-20040308	205Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 4,687.22	$ (796.83)	$ 3,890.39		LC-AL-205-20040408	205Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 3,327.94	$ (1,331.18)	$ 1,996.76		LC-AL-205-20040508	205Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 1,573.58	$ -	$ 1,573.58		LC-AL-205-20040608	205Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 1,901.72	$ -	$ 1,901.72		LC-AL-205-20040708	205Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 1,593.68	$ (525.91)	$ 1,067.77		LC-AL-205-20040808	205Q888437

BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 1,205.32	$ -	$ 1,205.32		LC-AL-205-20040908	205Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 2,035.60	$ (337.91)	$ 1,697.69		LC-AL-205-20041008	205Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 1,299.04	$ -	$ 1,299.04		LC-AL-205-20041108	205Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 1,432.96	$ -	$ 1,432.96		LC-AL-205-20041208	205Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 1,432.96	$ (286.59)	$ 1,146.37		LC-AL-205-20050108	205Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 2,511.02	$ (717.43)	$ 1,793.59		LC-AL-205-20050208	205Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 2,162.86	$ (308.98)	$ 1,853.88		LC-AL-205-20050308	205Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 1,767.84	$ (505.10)	$ 1,262.74		LC-AL-205-20050408	205Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 1,325.82	$ (662.91)	$ 662.91		LC-AL-205-20050508	205Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 897.28	$ (224.32)	$ 672.96		LC-AL-205-20050608	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 1,185.22	$ (592.61)	$ 592.61		LC-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 1,098.16	$ -	$ 1,098.16		LC-AL-205-20050808	205Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 1,078.08	$ (539.04)	$ 539.04		LC-AL-205-20050908	205Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 1,526.74	$ (254.46)	$ 1,272.28		LC-AL-205-20051008	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 1,667.50	$ (185.28)	$ 1,482.22		LC-AL-205-20051108	205Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 1,098.20	$ (202.76)	$ 895.44		LC-AL-205-20051208	205Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 723.18	$ (176.79)	$ 546.39		LC-AL-205-20060108	205Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 1,613.74	$ (591.70)	$ 1,022.04		LC-AL-205-20060208	205Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 1,419.60	$ (536.14)	$ 883.46		LC-AL-205-20060308	205Q888437
BellSouth	DPI Teleconnect	04/08/2006	04/22/2006	$ 1,573.60	$ (477.77)	$ 1,095.83		LC-AL-205-20060408	205Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 274.54	$ (188.52)	$ 86.02		LC-AL-205-20060508	205Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 301.32	$ (172.42)	$ 128.90		LC-AL-205-20060608	205Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 348.20	$ (328.76)	$ 19.44		LC-AL-205-20060708	205Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 877.18	$ (890.34)	$ (13.16)		LC-AL-205-20060808	205Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 1,044.58	$ (795.19)	$ 249.39		LC-AL-205-20060908	205Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 857.10	$ (869.96)	$ (12.86)		LC-AL-205-20061008	205Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 582.56	$ -		$ 582.56	LC-AL-205-20061108	205Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 877.18	$ -		$ 877.18	LC-AL-205-20061208	205Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 31.96	$ (31.96)	$ -		LC-FL-305-20040508	305Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 39.78	$ -	$ 39.78		LC-FL-305-20040808	305Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 39.78	$ -	$ 39.78		LC-FL-305-20041008	305Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 79.56	$ -	$ 79.56		LC-FL-305-20041208	305Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 39.78	$ -	$ 39.78		LC-FL-305-20050208	305Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 39.78	$ -	$ 39.78		LC-FL-305-20050308	305Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 39.78	$ -	$ 39.78		LC-FL-305-20050608	305Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 31.96	$ -	$ 31.96		LC-FL-305-20050708	305Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 95.88	$ (63.92)	$ 31.96		LC-FL-305-20050808	305Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 31.96	$ -	$ 31.96		LC-FL-305-20051008	305Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 55.42	$ -	$ 55.42		LC-FL-305-20051108	305Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 78.18	$ (70.36)	$ 7.82		LC-FL-305-20051208	305Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 246.26	$ (105.54)	$ 140.72		LC-FL-305-20060208	305Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 35.18	$ -	$ 35.18		LC-FL-305-20060308	305Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 70.36	$ -	$ 70.36		LC-FL-305-20060408	305Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 70.36	$ (70.36)	$ -		LC-FL-305-20060708	305Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 105.54	$ (105.54)	$ -		LC-FL-305-20060808	305Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 140.72	$ (140.72)	$ -		LC-FL-305-20060908	305Q888437

BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 105.54	$ -	$ 105.54		LC-FL-305-20061008	305Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 140.72	$ -		$ 140.72	LC-FL-305-20061108	305Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 723.86	$ (361.93)	$ 361.93		LC-FL-561-20040108	561Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 1,527.28	$ (1,527.28)	$ -		LC-FL-561-20040208	561Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 1,773.78	$ (1,011.05)	$ 762.73		LC-FL-561-20040308	561Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 1,998.18	$ (1,138.96)	$ 859.22		LC-FL-561-20040408	561Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 1,341.64	$ (536.66)	$ 804.98		LC-FL-561-20040508	561Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 742.22	$ (244.93)	$ 497.29		LC-FL-561-20040608	561Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 869.38	$ (573.79)	$ 295.59		LC-FL-561-20040708	561Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 620.84	$ (130.38)	$ 490.46		LC-FL-561-20040808	561Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 541.28	$ (541.28)	$ -		LC-FL-561-20040908	561Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 421.94	$ (281.01)	$ 140.93		LC-FL-561-20041008	561Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 907.12	$ -	$ 907.12		LC-FL-561-20041108	561Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 596.70	$ -	$ 596.70		LC-FL-561-20041208	561Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 581.06	$ (290.53)	$ 290.53		LC-FL-561-20050108	561Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 517.14	$ (517.14)	$ -		LC-FL-561-20050208	561Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 524.96	$ -	$ 524.96		LC-FL-561-20050308	561Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 381.48	$ -	$ 381.48		LC-FL-561-20050408	561Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 326.06	$ -	$ 326.06		LC-FL-561-20050508	561Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 517.14	$ (258.57)	$ 258.57		LC-FL-561-20050608	561Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 319.60	$ -	$ 319.60		LC-FL-561-20050708	561Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 391.34	$ -	$ 391.34		LC-FL-561-20050808	561Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 423.30	$ (211.65)	$ 211.65		LC-FL-561-20050908	561Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 319.60	$ (95.88)	$ 223.72		LC-FL-561-20051008	561Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 279.14	$ -	$ 279.14		LC-FL-561-20051108	561Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 304.90	$ (121.18)	$ 183.72		LC-FL-561-20051208	561Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 183.72	$ (70.36)	$ 113.36		LC-FL-561-20060108	561Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 668.42	$ (211.08)	$ 457.34		LC-FL-561-20060208	561Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 316.62	$ (70.36)	$ 246.26		LC-FL-561-20060308	561Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 578.52	$ (160.70)	$ 417.82		LC-FL-561-20060408	561Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 148.54	$ (118.83)	$ 29.71		LC-FL-561-20060608	561Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 175.90	$ (175.90)	$ -		LC-FL-561-20060708	561Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 359.62	$ (326.93)	$ 32.69		LC-FL-561-20060808	561Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 191.54	$ (191.54)	$ -		LC-FL-561-20060908	561Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 254.08	$ -	$ 254.08		LC-FL-561-20061008	561Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 351.80	$ -		$ 351.80	LC-FL-561-20061108	561Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 246.26	$ -		$ 246.26	LC-FL-561-20061208	561Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 5,193.50	$ (2,908.36)	$ 2,285.14		LC-FL-904-20040108	904Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 15,360.18	$ (9,062.49)	$ 6,297.69		LC-FL-904-20040208	904Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 15,980.34	$ (10,706.83)	$ 5,273.51		LC-FL-904-20040308	904Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 11,689.88	$ (5,143.55)	$ 6,546.33		LC-FL-904-20040408	904Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 6,729.62	$ (3,364.81)	$ 3,364.81		LC-FL-904-20040508	904Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 4,709.68	$ (2,543.23)	$ 2,166.45		LC-FL-904-20040608	904Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 4,271.08	$ (640.66)	$ 3,630.42		LC-FL-904-20040708	904Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 4,285.70	$ (642.86)	$ 3,642.84		LC-FL-904-20040808	904Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 3,072.24	$ (1,536.12)	$ 1,536.12		LC-FL-904-20040908	904Q888437

BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 3,788.96	$ (757.79)	$ 3,031.17		LC-FL-904-20041008	904Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 4,275.50	$ -	$ 4,275.50		LC-FL-904-20041108	904Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 2,753.32	$ -	$ 2,753.32		LC-FL-904-20050108	904Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 4,313.24	$ (718.87)	$ 3,594.37		LC-FL-904-20050208	904Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 2,823.02	$ (403.29)	$ 2,419.73		LC-FL-904-20050308	904Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 2,500.70	$ (208.39)	$ 2,292.31		LC-FL-904-20050408	904Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 1,909.44	$ (424.32)	$ 1,485.12		LC-FL-904-20050508	904Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 1,480.36	$ (845.92)	$ 634.44		LC-FL-904-20050608	904Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 1,414.06	$ -	$ 1,414.06		LC-FL-904-20050708	904Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 1,835.32	$ -	$ 1,835.32		LC-FL-904-20050808	904Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 1,444.66	$ (240.78)	$ 1,203.88		LC-FL-904-20050908	904Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 1,443.98	$ (240.66)	$ 1,203.32		LC-FL-904-20051008	904Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 1,540.54	$ (256.76)	$ 1,283.78		LC-FL-904-20051108	904Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 1,153.14	$ (262.29)	$ 890.85		LC-FL-904-20051208	904Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 1,028.04	$ (99.46)	$ 928.58		LC-FL-904-20060108	904Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 1,938.82	$ (840.16)	$ 1,098.66		LC-FL-904-20060208	904Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 1,278.22	$ (255.64)	$ 1,022.58		LC-FL-904-20060308	904Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 1,536.20	$ (233.77)	$ 1,302.43		LC-FL-904-20060408	904Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 297.08	$ (89.12)	$ 207.96		LC-FL-904-20060508	904Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 289.26	$ (224.98)	$ 64.28		LC-FL-904-20060608	904Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 422.16	$ (281.44)	$ 140.72		LC-FL-904-20060708	904Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 562.88	$ (527.70)	$ 35.18		LC-FL-904-20060808	904Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 1,203.94	$ (1,203.94)	$ -		LC-FL-904-20060908	904Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 762.24	$ -	$ 762.24		LC-FL-904-20061008	904Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 859.96	$ -		$ 859.96	LC-FL-904-20061108	904Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 691.88	$ -		$ 691.88	LC-FL-904-20061208	904Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 543.92	$ -	$ 543.92		LC-GA-706-20040108	706Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 1,464.40	$ -	$ 1,464.40		LC-GA-706-20040208	706Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 1,715.44	$ -	$ 1,715.44		LC-GA-706-20040308	706Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 1,057.95	$ -	$ 1,057.95		LC-GA-706-20040408	706Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 549.89	$ -	$ 549.89		LC-GA-706-20040508	706Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 143.45	$ -	$ 143.45		LC-GA-706-20040608	706Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 294.87	$ -	$ 294.87		LC-GA-706-20040708	706Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 183.30	$ -	$ 183.30		LC-GA-706-20040808	706Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 761.09	$ -	$ 761.09		LC-GA-706-20040908	706Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 753.12	$ (376.56)	$ 376.56		LC-GA-706-20041008	706Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 711.28	$ (355.64)	$ 355.64		LC-GA-706-20041108	706Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 828.83	$ -	$ 828.83		LC-GA-706-20041208	706Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 585.76	$ (298.88)	$ 286.88		LC-GA-706-20050108	706Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 1,725.40	$ (431.35)	$ 1,294.05		LC-GA-706-20050208	706Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 1,850.92	$ (462.73)	$ 1,388.19		LC-GA-706-20050308	706Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 986.03	$ (788.82)	$ 197.21		LC-GA-706-20050408	706Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 727.14	$ -	$ 727.14		LC-GA-706-20050508	706Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 802.85	$ (535.23)	$ 267.62		LC-GA-706-20050608	706Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 531.84	$ -	$ 531.84		LC-GA-706-20050708	706Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 464.10	$ -	$ 464.10		LC-GA-706-20050808	706Q888437

BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 278.89	$ (30.99)	$ 247.90		LC-GA-706-20050908	706Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 402.14	$ (268.09)	$ 134.05		LC-GA-706-20051008	706Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 656.57	$ (164.14)	$ 492.43		LC-GA-706-20051108	706Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 344.48	$ (123.03)	$ 221.45		LC-GA-706-20051208	706Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 370.42	$ (198.18)	$ 172.24		LC-GA-706-20060108	706Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 786.94	$ (266.24)	$ 520.70		LC-GA-706-20060208	706Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 886.40	$ (456.50)	$ 429.90		LC-GA-706-20060308	706Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 706.97	$ (188.79)	$ 518.18		LC-GA-706-20060408	706Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 286.82	$ (235.20)	$ 51.62		LC-GA-706-20060508	706Q888437
BellSouth	DPI Teleconnect	06/08/2006	08/20/2006	$ 461.95	$ (375.64)	$ 86.31		LC-GA-706-20060608	706Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 312.76	$ (253.34)	$ 59.42		LC-GA-706-20060708	706Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 820.81	$ (820.81)	$ -		LC-GA-706-20060808	706Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 591.65	$ (591.65)	$ -		LC-GA-706-20060908	706Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 685.33	$ -	$ 685.33		LC-GA-706-20061008	706Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 802.80	$ -		$ 802.80	LC-GA-706-20061108	706Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 380.50	$ -		$ 380.50	LC-GA-706-20061208	706Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 41.84	$ -	$ 41.84		LC-GA-770-20040408	770Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 58.70	$ -	$ 58.70		LC-GA-770-20040608	770Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 35.00	$ -	$ 35.00		LC-GA-770-20041008	770Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/19/2005	$ 7.93	$ (7.93)	$ -		LC-GA-770-20051008	770Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 7.93	$ (7.93)	$ -		LC-GA-770-20051108	770Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 33.87	$ -	$ 33.87		LC-GA-770-20061008	770Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 388.43	$ -		$ 388.43	LC-GA-770-20061108	770Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 591.65	$ -		$ 591.65	LC-GA-770-20061208	770Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 1,525.86	$ (76.29)	$ 1,449.57		LC-KY-502-20040108	502Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 4,085.49	$ -	$ 4,085.49		LC-KY-502-20040208	502Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 3,596.19	$ (2,419.61)	$ 1,176.58		LC-KY-502-20040308	502Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 2,434.56	$ -	$ 2,434.56		LC-KY-502-20040408	502Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 1,667.49	$ -	$ 1,667.49		LC-KY-502-20040508	502Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 1,371.33	$ -	$ 1,371.33		LC-KY-502-20040608	502Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 1,108.29	$ (554.15)	$ 554.14		LC-KY-502-20040708	502Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 1,111.08	$ (555.54)	$ 555.54		LC-KY-502-20040808	502Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 2,309.49	$ (1,154.75)	$ 1,154.74		LC-KY-502-20040908	502Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 1,970.10	$ (650.13)	$ 1,319.97		LC-KY-502-20041008	502Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 3,012.15	$ (662.67)	$ 2,349.48		LC-KY-502-20041108	502Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 2,819.01	$ (310.09)	$ 2,508.92		LC-KY-502-20041208	502Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 2,128.29	$ (945.91)	$ 1,182.38		LC-KY-502-20050108	502Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 3,080.22	$ (342.25)	$ 2,737.97		LC-KY-502-20050208	502Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 3,398.43	$ (679.69)	$ 2,718.74		LC-KY-502-20050308	502Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 2,599.20	$ -	$ 2,599.20		LC-KY-502-20050408	502Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 2,366.49	$ (1,014.21)	$ 1,352.28		LC-KY-502-20050508	502Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 1,455.96	$ (363.99)	$ 1,091.97		LC-KY-502-20050608	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 1,352.94	$ (1,014.71)	$ 338.23		LC-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 1,490.90	$ (372.73)	$ 1,118.17		LC-KY-502-20050808	502Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 1,684.05	$ (280.68)	$ 1,403.37		LC-KY-502-20050908	502Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 2,041.83	$ -	$ 2,041.83		LC-KY-502-20051008	502Q888437

BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 1,655.55	$ (275.93)	$ 1,379.62		LC-KY-502-20051108	502Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 1,001.61	$ (200.32)	$ 801.29		LC-KY-502-20051208	502Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 1,196.58	$ (66.57)	$ 1,130.01		LC-KY-502-20060108	502Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 2,050.11	$ (546.70)	$ 1,503.41		LC-KY-502-20060208	502Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 1,404.45	$ (289.31)	$ 1,115.14		LC-KY-502-20060308	502Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 1,665.66	$ (291.33)	$ 1,374.33		LC-KY-502-20060408	502Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 191.31	$ (110.30)	$ 81.01		LC-KY-502-20060508	502Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 277.77	$ (234.09)	$ 43.68		LC-KY-502-20060608	502Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 349.50	$ (352.65)	$ (3.15)		LC-KY-502-20060708	502Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 898.59	$ (869.53)	$ 29.06		LC-KY-502-20060808	502Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 1,274.76	$ (1,279.22)	$ (4.46)		LC-KY-502-20060908	502Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 1,221.42	$ -	$ 1,221.42		LC-KY-502-20061008	502Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 1,414.56	$ -		$ 1,414.56	LC-KY-502-20061108	502Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,283.04	$ -		$ 1,283.04	LC-KY-502-20061208	502Q888437
BellSouth	DPI Teleconnect	03/19/2005	05/18/2005	$ 649.06	$ (324.53)	$ 324.53		LC-LA-318-20050319	318Q897979
BellSouth	DPI Teleconnect	04/19/2005	05/18/2005	$ 535.78	$ -	$ 535.78		LC-LA-318-20050419	318Q897979
BellSouth	DPI Teleconnect	05/19/2005	06/23/2005	$ 495.39	$ -	$ 495.39		LC-LA-318-20050519	318Q897979
BellSouth	DPI Teleconnect	06/19/2005	07/20/2005	$ 243.28	$ (162.19)	$ 81.09		LC-LA-318-20050619	318Q897979
BellSouth	DPI Teleconnect	07/19/2005	04/18/2006	$ 397.89	$ (255.79)	$ 142.10		LC-LA-318-20050719	318Q897979
BellSouth	DPI Teleconnect	08/19/2005	08/25/2005	$ 836.17	$ (449.11)	$ 387.06		LC-LA-318-20050819	318Q897979
BellSouth	DPI Teleconnect	09/19/2005	04/18/2006	$ 210.78	$ (79.04)	$ 131.74		LC-LA-318-20050919	318Q897979
BellSouth	DPI Teleconnect	10/19/2005	04/18/2006	$ 656.95	$ (656.95)	$ -		LC-LA-318-20051019	318Q897979
BellSouth	DPI Teleconnect	11/19/2005	11/30/2005	$ 833.35	$ (250.01)	$ 583.34		LC-LA-318-20051119	318Q897979
BellSouth	DPI Teleconnect	12/19/2005	12/21/2005	$ 3,638.09	$ (54.97)	$ 3,583.12		LC-LA-318-20051219	318Q897979
BellSouth	DPI Teleconnect	01/19/2006	02/02/2006	$ 7,591.78	$ -	$ 7,591.78		LC-LA-318-20060119	318Q897979
BellSouth	DPI Teleconnect	02/19/2006	02/24/2006	$ 1,499.13	$ -	$ 1,499.13		LC-LA-318-20060219	318Q897979
BellSouth	DPI Teleconnect	03/19/2006	04/12/2006	$ 981.01	$ (408.31)	$ 572.70		LC-LA-318-20060319	318Q897979
BellSouth	DPI Teleconnect	04/19/2006	06/09/2006	$ 308.28	$ (154.15)	$ 154.13		LC-LA-318-20060419	318Q897979
BellSouth	DPI Teleconnect	05/19/2006	06/09/2006	$ 348.67	$ (334.72)	$ 13.95		LC-LA-318-20060519	318Q897979
BellSouth	DPI Teleconnect	06/19/2006	06/26/2006	$ 608.67	$ (579.69)	$ 28.98		LC-LA-318-20060619	318Q897979
BellSouth	DPI Teleconnect	07/19/2006	07/27/2006	$ 656.95	$ (439.94)	$ 217.01		LC-LA-318-20060719	318Q897979
BellSouth	DPI Teleconnect	08/19/2006	08/29/2006	$ 1,218.28	$ (817.47)	$ 400.81		LC-LA-318-20060819	318Q897979
BellSouth	DPI Teleconnect	09/19/2006	09/29/2006	$ 771.17	$ (771.17)	$ -		LC-LA-318-20060919	318Q897979
BellSouth	DPI Teleconnect	10/19/2006	11/11/2006	$ 1,023.28	$ (1,038.63)	$ (15.35)		LC-LA-318-20061019	318Q897979
BellSouth	DPI Teleconnect	11/19/2006	12/08/2006	$ 966.17	$ -		$ 966.17	LC-LA-318-20061119	318Q897979
BellSouth	DPI Teleconnect	12/19/2006	12/26/2006	$ 844.06	$ -	$ 844.06		LC-LA-318-20061219	318Q897979
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 542.64	$ (108.53)	$ 434.11		LC-MS-228-20040108	228Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 2,564.90	$ (743.82)	$ 1,821.08		LC-MS-228-20040208	228Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 2,211.00	$ -	$ 2,211.00		LC-MS-228-20040308	228Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 1,344.80	$ -	$ 1,344.80		LC-MS-228-20040408	228Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 1,654.88	$ (661.95)	$ 992.93		LC-MS-228-20040508	228Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 866.20	$ -	$ 866.20		LC-MS-228-20040608	228Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 1,221.78	$ -	$ 1,221.78		LC-MS-228-20040708	228Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 628.58	$ -	$ 628.58		LC-MS-228-20040808	228Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 492.08	$ -	$ 492.08		LC-MS-228-20040908	228Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 439.84	$ -	$ 439.84		LC-MS-228-20041008	228Q888437

BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 904.96	$ -	$ 904.96		LC-MS-228-20041108	228Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 1,066.74	$ -	$ 1,066.74		LC-MS-228-20041208	228Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 1,014.50	$ -	$ 1,014.50		LC-MS-228-20050108	228Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 975.74	$ -	$ 975.74		LC-MS-228-20050208	228Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 957.20	$ (315.88)	$ 641.32		LC-MS-228-20050308	228Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 699.36	$ (349.68)	$ 349.68		LC-MS-228-20050408	228Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 492.08	$ -	$ 492.08		LC-MS-228-20050508	228Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 802.16	$ -	$ 802.16		LC-MS-228-20050608	228Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 453.32	$ -	$ 453.32		LC-MS-228-20050708	228Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 466.80	$ -	$ 466.80		LC-MS-228-20050808	228Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 492.08	$ -	$ 492.08		LC-MS-228-20050908	228Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 963.94	$ (963.94)	$ -		LC-MS-228-20051008	228Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 977.40	$ -	$ 977.40		LC-MS-228-20051108	228Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 842.60	$ (280.87)	$ 561.73		LC-MS-228-20051208	228Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 788.68	$ (256.54)	$ 532.14		LC-MS-228-20060108	228Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 834.18	$ (208.55)	$ 625.63		LC-MS-228-20060208	228Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 802.16	$ (243.98)	$ 558.18		LC-MS-228-20060308	228Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 856.08	$ (251.08)	$ 605.00		LC-MS-228-20060408	228Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 278.06	$ (210.56)	$ 67.50		LC-MS-228-20060508	228Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 355.58	$ (354.26)	$ 1.32		LC-MS-228-20060608	228Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 239.30	$ (207.09)	$ 32.21		LC-MS-228-20060708	228Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 1,558.82	$ (1,566.32)	$ (7.50)		LC-MS-228-20060808	228Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 1,326.26	$ (1,299.33)	$ 26.93		LC-MS-228-20060908	228Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 711.16	$ (678.85)	$ 32.31		LC-MS-228-20061008	228Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 950.46	$ -		$ 950.46	LC-MS-228-20061108	228Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,203.24	$ -		$ 1,203.24	LC-MS-228-20061208	228Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 17,450.09	$ (8,725.05)	$ 8,725.04		LC-NC-704-20040108	704Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 35,054.41	$ (14,722.85)	$ 20,331.56		LC-NC-704-20040208	704Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 38,845.73	$ (8,157.60)	$ 30,688.13		LC-NC-704-20040308	704Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 21,516.77	$ (6,024.70)	$ 15,492.07		LC-NC-704-20040408	704Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 13,396.86	$ (3,885.09)	$ 9,511.77		LC-NC-704-20040508	704Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 8,311.04	$ (2,327.09)	$ 5,983.95		LC-NC-704-20040608	704Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 9,478.76	$ (2,085.33)	$ 7,393.43		LC-NC-704-20040708	704Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 10,328.41	$ (5,164.21)	$ 5,164.20		LC-NC-704-20040808	704Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 9,040.29	$ (2,983.30)	$ 6,056.99		LC-NC-704-20040908	704Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 9,378.85	$ (1,969.56)	$ 7,409.29		LC-NC-704-20041008	704Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 8,956.14	$ (985.18)	$ 7,970.96		LC-NC-704-20041108	704Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 9,224.62	$ (1,014.62)	$ 8,210.00		LC-NC-704-20041208	704Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 9,902.24	$ (1,089.25)	$ 8,812.99		LC-NC-704-20050108	704Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 17,909.32	$ (4,477.33)	$ 13,431.99		LC-NC-704-20050208	704Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 17,008.39	$ (5,002.47)	$ 12,005.92		LC-NC-704-20050308	704Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 10,532.95	$ (1,698.86)	$ 8,834.09		LC-NC-704-20050408	704Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 7,549.08	$ (905.89)	$ 6,643.19		LC-NC-704-20050508	704Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 6,879.10	$ (825.49)	$ 6,053.61		LC-NC-704-20050608	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 4,013.64	$ (401.36)	$ 3,612.28		LC-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 4,336.28	$ (1,084.07)	$ 3,252.21		LC-NC-704-20050808	704Q888437

BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 4,982.16	$ (1,779.34)	$ 3,202.82		LC-NC-704-20050908	704Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 6,056.08	$ (2,649.54)	$ 3,406.54		LC-NC-704-20051008	704Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 5,827.60	$ (2,266.29)	$ 3,561.31		LC-NC-704-20051108	704Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 5,045.16	$ (1,513.55)	$ 3,531.61		LC-NC-704-20051208	704Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 5,607.44	$ (2,158.11)	$ 3,449.33		LC-NC-704-20060108	704Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 9,709.40	$ (2,912.82)	$ 6,796.58		LC-NC-704-20060208	704Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 8,719.08	$ (2,075.13)	$ 6,643.95		LC-NC-704-20060308	704Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 6,508.84	$ (1,389.56)	$ 5,119.28		LC-NC-704-20060408	704Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 1,069.20	$ (688.79)	$ 380.41		LC-NC-704-20060508	704Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 1,673.28	$ (1,432.58)	$ 240.70		LC-NC-704-20060608	704Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 1,694.48	$ (1,568.33)	$ 126.15		LC-NC-704-20060708	704Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 4,425.20	$ (4,339.90)	$ 85.30		LC-NC-704-20060808	704Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 6,287.48	$ -	$ 6,287.48		LC-NC-704-20060908	704Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 9,248.40	$ (6,287.48)	$ 2,960.92		LC-NC-704-20061008	704Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 9,613.44	$ -		$ 9,613.44	LC-NC-704-20061108	704Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 10,305.24	$ -		$ 10,305.24	LC-NC-704-20061208	704Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 5,785.08	$ (347.10)	$ 5,437.98		LC-SC-803-20040108	803Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 17,542.68	$ (2,280.55)	$ 15,262.13		LC-SC-803-20040208	803Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 19,732.32	$ (1,183.94)	$ 18,548.38		LC-SC-803-20040308	803Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 13,427.52	$ (537.10)	$ 12,890.42		LC-SC-803-20040408	803Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 9,320.88	$ (932.09)	$ 8,388.79		LC-SC-803-20040508	803Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 7,685.04	$ (845.35)	$ 6,839.69		LC-SC-803-20040608	803Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 7,276.08	$ -	$ 7,276.08		LC-SC-803-20040708	803Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 7,344.24	$ (881.31)	$ 6,462.93		LC-SC-803-20040808	803Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 5,342.04	$ (373.94)	$ 4,968.10		LC-SC-803-20040908	803Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 5,018.28	$ (2,734.96)	$ 2,283.32		LC-SC-803-20041008	803Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 4,498.56	$ -	$ 4,498.56		LC-SC-803-20041108	803Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 3,944.76	$ -	$ 3,944.76		LC-SC-803-20041208	803Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 2,624.16	$ -	$ 2,624.16		LC-SC-803-20050108	803Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 4,368.54	$ -	$ 4,368.54		LC-SC-803-20050208	803Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 4,747.89	$ -	$ 4,747.89		LC-SC-803-20050308	803Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 3,763.92	$ -	$ 3,763.92		LC-SC-803-20050408	803Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 3,557.19	$ -	$ 3,557.19		LC-SC-803-20050508	803Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 2,533.53	$ -	$ 2,533.53		LC-SC-803-20050608	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 2,656.02	$ -	$ 2,656.02		LC-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 2,220.24	$ -	$ 2,220.24		LC-SC-803-20050808	803Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 1,645.92	$ -	$ 1,645.92		LC-SC-803-20050908	803Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 1,807.38	$ (200.82)	$ 1,606.56		LC-SC-803-20051008	803Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 1,346.46	$ (168.31)	$ 1,178.15		LC-SC-803-20051108	803Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 1,047.00	$ (174.50)	$ 872.50		LC-SC-803-20051208	803Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 592.77	$ (88.14)	$ 504.63		LC-SC-803-20060108	803Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 1,078.83	$ (251.73)	$ 827.10		LC-SC-803-20060208	803Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 1,441.98	$ (247.96)	$ 1,194.02		LC-SC-803-20060308	803Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 901.17	$ (180.80)	$ 720.37		LC-SC-803-20060408	803Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 72.63	$ (49.95)	$ 22.68		LC-SC-803-20060508	803Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 38.55	$ -	$ 38.55		LC-SC-803-20060608	803Q888437

BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 136.32	$ (140.65)	$ (4.33)		LC-SC-803-20060708	803Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 992.79	$ (907.71)	$ 85.08		LC-SC-803-20060808	803Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 2,390.07	$ (2,393.88)	$ (3.81)		LC-SC-803-20060908	803Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 5,940.54	$ -	$ 5,940.54		LC-SC-803-20061008	803Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 8,181.45	$ -		$ 8,181.45	LC-SC-803-20061108	803Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 9,615.60	$ -		$ 9,615.60	LC-SC-803-20061208	803Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$ 6,756.00	$ (472.92)	$ 6,283.08		LC-TN-615-20040108	615Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 21,770.50	$ (5,104.47)	$ 16,666.03		LC-TN-615-20040208	615Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 21,996.45	$ -	$ 21,996.45		LC-TN-615-20040308	615Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 11,362.50	$ (1,704.38)	$ 9,658.12		LC-TN-615-20040408	615Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 8,499.00	$ (509.94)	$ 7,989.06		LC-TN-615-20040508	615Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 6,354.35	$ -	$ 6,354.35		LC-TN-615-20040608	615Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 6,543.40	$ (1,374.11)	$ 5,169.29		LC-TN-615-20040708	615Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 7,034.85	$ (4,713.35)	$ 2,321.50		LC-TN-615-20040808	615Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 6,098.55	$ (2,805.33)	$ 3,293.22		LC-TN-615-20040908	615Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 7,512.95	$ (3,005.18)	$ 4,507.77		LC-TN-615-20041008	615Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 5,970.90	$ (1,970.40)	$ 4,000.50		LC-TN-615-20041108	615Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 6,115.30	$ (1,406.52)	$ 4,708.78		LC-TN-615-20041208	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 5,927.70	$ (2,469.87)	$ 3,457.83		LC-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 7,340.40	$ (815.60)	$ 6,524.80		LC-TN-615-20050208	615Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 6,596.55	$ (1,413.55)	$ 5,183.00		LC-TN-615-20050308	615Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 5,354.70	$ -	$ 5,354.70		LC-TN-615-20050408	615Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 3,544.00	$ (1,575.11)	$ 1,968.89		LC-TN-615-20050508	615Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 3,368.05	$ (421.01)	$ 2,947.04		LC-TN-615-20050608	615Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 4,125.00	$ (515.63)	$ 3,609.37		LC-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 3,884.25	$ (1,942.13)	$ 1,942.12		LC-TN-615-20050808	615Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 4,262.85	$ (2,131.43)	$ 2,131.42		LC-TN-615-20050908	615Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 4,423.75	$ (2,457.64)	$ 1,966.11		LC-TN-615-20051008	615Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 5,614.85	$ (1,247.74)	$ 4,367.11		LC-TN-615-20051108	615Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 3,384.55	$ (118.67)	$ 3,265.88		LC-TN-615-20051208	615Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 3,193.80	$ (106.56)	$ 3,087.24		LC-TN-615-20060108	615Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 5,662.20	$ (2,076.14)	$ 3,586.06		LC-TN-615-20060208	615Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 4,032.05	$ (1,994.52)	$ 2,037.53		LC-TN-615-20060308	615Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 3,587.20	$ (1,253.55)	$ 2,333.65		LC-TN-615-20060408	615Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 629.05	$ (356.84)	$ 272.21		LC-TN-615-20060508	615Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 994.30	$ (937.64)	$ 56.66		LC-TN-615-20060608	615Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 1,150.35	$ (1,095.13)	$ 55.22		LC-TN-615-20060708	615Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 3,089.20	$ (1,759.67)	$ 1,329.53		LC-TN-615-20060808	615Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 3,109.10	$ (3,109.10)	$ -		LC-TN-615-20060908	615Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 4,271.10	$ (4,271.10)	$ -		LC-TN-615-20061008	615Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 3,754.90	$ -		$ 3,754.90	LC-TN-615-20061108	615Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 2,798.70	$ -		$ 2,798.70	LC-TN-615-20061208	615Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 26.80	$ (26.80)	$ -		SS-AL-205-20031008	205Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 87.10	$ (87.10)	$ -		SS-AL-205-20031108	205Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 33.50	$ (33.50)	$ -		SS-AL-205-20031208	205Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$ 73.70	$ (73.70)	$ -		SS-AL-205-20040108	205Q888437

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BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 87.10	$ (87.10)	$ -		SS-AL-205-20040208	205Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 100.50	$ -	$ 100.50		SS-AL-205-20040308	205Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 33.50	$ (33.50)	$ -		SS-AL-205-20040408	205Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 46.90	$ (46.90)	$ -		SS-AL-205-20040508	205Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 33.50	$ (33.50)	$ -		SS-AL-205-20040608	205Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 93.80	$ (93.80)	$ -		SS-AL-205-20040708	205Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 53.60	$ (53.60)	$ -		SS-AL-205-20040808	205Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 67.00	$ (67.00)	$ -		SS-AL-205-20040908	205Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 26.80	$ (26.80)	$ -		SS-AL-205-20041008	205Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 26.80	$ (26.80)	$ -		SS-AL-205-20041108	205Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 26.80	$ -	$ 26.80		SS-AL-205-20041208	205Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 26.80	$ (13.40)	$ 13.40		SS-AL-205-20050108	205Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 33.50	$ (33.50)	$ -		SS-AL-205-20050208	205Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 87.10	$ -	$ 87.10		SS-AL-205-20050308	205Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 160.80	$ (160.80)	$ -		SS-AL-205-20050408	205Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 20.10	$ (13.40)	$ 6.70		SS-AL-205-20050508	205Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 26.80	$ (13.40)	$ 13.40		SS-AL-205-20050608	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 46.90	$ (20.10)	$ 26.80		SS-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 26.80	$ (6.70)	$ 20.10		SS-AL-205-20050808	205Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 40.20	$ (13.40)	$ 26.80		SS-AL-205-20050908	205Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 87.10	$ (6.70)	$ 80.40		SS-AL-205-20051008	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 328.30	$ (131.32)	$ 196.98		SS-AL-205-20051108	205Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 100.50	$ (10.50)	$ 90.00		SS-AL-205-20051208	205Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 20.10	$ (8.14)	$ 11.96		SS-AL-205-20060108	205Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 6.70	$ -	$ 6.70		SS-AL-205-20060208	205Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 73.70	$ (6.70)	$ 67.00		SS-AL-205-20060308	205Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 67.00	$ (46.92)	$ 20.08		SS-AL-205-20060408	205Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 6.70	$ -	$ 6.70		SS-AL-205-20060508	205Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 6.70	$ -	$ 6.70		SS-AL-205-20060708	205Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 13.40	$ -	$ 13.40		SS-AL-205-20060808	205Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 6.70	$ -	$ 6.70		SS-AL-205-20060908	205Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 26.80	$ -	$ 26.80		SS-AL-205-20061008	205Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 13.40	$ -		$ 13.40	SS-AL-205-20061208	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 23.46	$ -	$ 23.46		SS-FL-305-20051108	305Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 7.82	$ (7.82)	$ -		SS-FL-305-20051208	305Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 15.64	$ -	$ 15.64		SS-FL-305-20060208	305Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 7.82	$ (7.82)	$ -		SS-FL-561-20031008	561Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 7.82	$ (7.82)	$ -		SS-FL-561-20031208	561Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$ 7.82	$ (7.82)	$ -		SS-FL-561-20040108	561Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 23.46	$ (23.46)	$ -		SS-FL-561-20040208	561Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 23.46	$ -	$ 23.46		SS-FL-561-20040308	561Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 31.28	$ (31.28)	$ -		SS-FL-561-20040408	561Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 15.64	$ (15.64)	$ -		SS-FL-561-20040508	561Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 23.46	$ (23.46)	$ -		SS-FL-561-20040608	561Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 7.82	$ (7.82)	$ -		SS-FL-561-20040708	561Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 23.46	$ (23.46)	$ -		SS-FL-561-20040808	561Q888437

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BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 15.64	$ (15.64)	$ -		SS-FL-561-20040908	561Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 15.64	$ (15.64)	$ -		SS-FL-561-20041008	561Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 31.28	$ (31.28)	$ -		SS-FL-561-20041108	561Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 23.46	$ -	$ 23.46		SS-FL-561-20041208	561Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 15.64	$ (7.82)	$ 7.82		SS-FL-561-20050208	561Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 15.64	$ -	$ 15.64		SS-FL-561-20050308	561Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 39.10	$ (15.64)	$ 23.46		SS-FL-561-20050408	561Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 23.46	$ (7.82)	$ 15.64		SS-FL-561-20050508	561Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 7.82	$ -	$ 7.82		SS-FL-561-20050608	561Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 7.82	$ -	$ 7.82		SS-FL-561-20050808	561Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 7.82	$ -	$ 7.82		SS-FL-561-20050908	561Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 23.46	$ -	$ 23.46		SS-FL-561-20051108	561Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 23.46	$ (7.82)	$ 15.64		SS-FL-561-20051208	561Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 23.46	$ -	$ 23.46		SS-FL-561-20060108	561Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 7.82	$ -	$ 7.82		SS-FL-561-20060408	561Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 7.82	$ -	$ 7.82		SS-FL-561-20060608	561Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 7.82	$ (7.82)	$ -		SS-FL-561-20060708	561Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 7.82	$ -	$ 7.82		SS-FL-561-20060808	561Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 7.82	$ -	$ 7.82		SS-FL-561-20060908	561Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 7.82	$ -	$ 7.82		SS-FL-561-20061008	561Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 7.82	$ -		$ 7.82	SS-FL-561-20061208	561Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 125.12	$ (125.12)	$ -		SS-FL-904-20031008	904Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 86.02	$ (86.02)	$ -		SS-FL-904-20031108	904Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 54.74	$ (54.74)	$ -		SS-FL-904-20031208	904Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$ 117.30	$ (117.30)	$ -		SS-FL-904-20040108	904Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 156.40	$ (156.40)	$ -		SS-FL-904-20040208	904Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 187.68	$ -	$ 187.68		SS-FL-904-20040308	904Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 203.32	$ (203.32)	$ -		SS-FL-904-20040408	904Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 156.40	$ (156.40)	$ -		SS-FL-904-20040508	904Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 132.94	$ (132.94)	$ -		SS-FL-904-20040608	904Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 258.06	$ (258.06)	$ -		SS-FL-904-20040708	904Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 281.52	$ (281.52)	$ -		SS-FL-904-20040808	904Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 86.02	$ (86.02)	$ -		SS-FL-904-20040908	904Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 70.38	$ (70.38)	$ -		SS-FL-904-20041108	904Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 70.38	$ -	$ 70.38		SS-FL-904-20041208	904Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 62.56	$ (15.64)	$ 46.92		SS-FL-904-20050108	904Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 86.02	$ (43.01)	$ 43.01		SS-FL-904-20050208	904Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 101.66	$ -	$ 101.66		SS-FL-904-20050308	904Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 258.06	$ (258.06)	$ -		SS-FL-904-20050408	904Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 70.38	$ (15.64)	$ 54.74		SS-FL-904-20050508	904Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 39.10	$ -	$ 39.10		SS-FL-904-20050608	904Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 7.82	$ -	$ 7.82		SS-FL-904-20050708	904Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 109.48	$ -	$ 109.48		SS-FL-904-20050808	904Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 70.38	$ -	$ 70.38		SS-FL-904-20050908	904Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 101.66	$ (15.64)	$ 86.02		SS-FL-904-20051008	904Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 70.38	$ -	$ 70.38		SS-FL-904-20051108	904Q888437

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BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 62.56	$ -	$ 62.56		SS-FL-904-20051208	904Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 62.56	$ (7.82)	$ 54.74		SS-FL-904-20060108	904Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 78.20	$ -	$ 78.20		SS-FL-904-20060208	904Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 15.64	$ (7.82)	$ 7.82		SS-FL-904-20060308	904Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 7.82	$ (7.82)	$ -		SS-FL-904-20060408	904Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 15.64	$ -	$ 15.64		SS-FL-904-20060508	904Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 7.82	$ -	$ 7.82		SS-FL-904-20060608	904Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 7.82	$ -	$ 7.82		SS-FL-904-20060908	904Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 23.46	$ (7.82)	$ 15.64		SS-FL-904-20061008	904Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 7.82	$ -		$ 7.82	SS-FL-904-20061208	904Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 39.65	$ (39.65)	$ -		SS-GA-706-20031008	706Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 7.93	$ (7.93)	$ -		SS-GA-706-20031108	706Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 15.86	$ (15.86)	$ -		SS-GA-706-20031208	706Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$ 23.79	$ (23.79)	$ -		SS-GA-706-20040108	706Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 31.72	$ (31.72)	$ -		SS-GA-706-20040208	706Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 15.86	$ -	$ 15.86		SS-GA-706-20040308	706Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 15.86	$ (15.86)	$ -		SS-GA-706-20040408	706Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 23.79	$ (23.79)	$ -		SS-GA-706-20040708	706Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 15.86	$ (15.86)	$ -		SS-GA-706-20040808	706Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 31.72	$ (31.72)	$ -		SS-GA-706-20040908	706Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 7.93	$ (7.93)	$ -		SS-GA-706-20041008	706Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 7.93	$ (7.93)	$ -		SS-GA-706-20041108	706Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 39.65	$ -	$ 39.65		SS-GA-706-20041208	706Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 23.79	$ (7.93)	$ 15.86		SS-GA-706-20050108	706Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 15.86	$ -	$ 15.86		SS-GA-706-20050208	706Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 39.65	$ (39.65)	$ -		SS-GA-706-20050408	706Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 15.86	$ (7.93)	$ 7.93		SS-GA-706-20050508	706Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 15.86	$ (7.93)	$ 7.93		SS-GA-706-20050608	706Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 23.79	$ (7.93)	$ 15.86		SS-GA-706-20050708	706Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 23.79	$ (7.93)	$ 15.86		SS-GA-706-20050808	706Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 7.93	$ -	$ 7.93		SS-GA-706-20050908	706Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 63.44	$ (15.86)	$ 47.58		SS-GA-706-20051008	706Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 182.39	$ -	$ 182.39		SS-GA-706-20051108	706Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 39.65	$ (7.93)	$ 31.72		SS-GA-706-20051208	706Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 31.72	$ (7.93)	$ 23.79		SS-GA-706-20060108	706Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 7.93	$ -	$ 7.93		SS-GA-706-20060208	706Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 15.86	$ (7.93)	$ 7.93		SS-GA-706-20060308	706Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 23.79	$ (24.51)	$ (0.72)		SS-GA-706-20060408	706Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 7.93	$ -	$ 7.93		SS-GA-706-20060508	706Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 23.79	$ (16.34)	$ 7.45		SS-GA-706-20060608	706Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 23.79	$ -	$ 23.79		SS-GA-706-20060708	706Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 15.86	$ (15.86)	$ -		SS-GA-706-20060808	706Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 15.86	$ -	$ 15.86		SS-GA-706-20060908	706Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 15.86	$ (7.93)	$ 7.93		SS-GA-706-20061008	706Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 39.65	$ -		$ 39.65	SS-GA-706-20061108	706Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 7.93	$ -		$ 7.93	SS-GA-706-20061208	706Q888437

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BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 58.70	$ (58.70)	$ -		SS-GA-770-20040608	770Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 58.70	$ (58.70)	$ -		SS-GA-770-20040708	770Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 58.65	$ (58.65)	$ -		SS-GA-770-20040808	770Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/25/2005	$ 7.93	$ -	$ 7.93		SS-GA-770-20051008	770Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 7.93	$ -	$ 7.93		SS-GA-770-20051108	770Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 7.93	$ -		$ 7.93	SS-GA-770-20061208	770Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 66.24	$ (66.24)	$ -		SS-KY-502-20031008	502Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 74.52	$ (74.52)	$ -		SS-KY-502-20031108	502Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 57.96	$ (57.96)	$ -		SS-KY-502-20031208	502Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$ 57.96	$ (57.96)	$ -		SS-KY-502-20040108	502Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 66.24	$ (66.24)	$ -		SS-KY-502-20040208	502Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 66.24	$ -	$ 66.24		SS-KY-502-20040308	502Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 57.96	$ (57.96)	$ -		SS-KY-502-20040408	502Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 24.84	$ (24.84)	$ -		SS-KY-502-20040508	502Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 8.28	$ (8.28)	$ -		SS-KY-502-20040608	502Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 24.84	$ (24.84)	$ -		SS-KY-502-20040708	502Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 132.48	$ (132.48)	$ -		SS-KY-502-20040808	502Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 107.64	$ (107.64)	$ -		SS-KY-502-20040908	502Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 82.80	$ (82.80)	$ -		SS-KY-502-20041008	502Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 41.40	$ (41.40)	$ -		SS-KY-502-20041108	502Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 57.96	$ -	$ 57.96		SS-KY-502-20041208	502Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 66.24	$ (24.84)	$ 41.40		SS-KY-502-20050108	502Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 74.52	$ (33.12)	$ 41.40		SS-KY-502-20050208	502Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 8.28	$ (8.28)	$ -		SS-KY-502-20050308	502Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 82.80	$ (66.24)	$ 16.56		SS-KY-502-20050408	502Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 24.84	$ -	$ 24.84		SS-KY-502-20050508	502Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 57.96	$ (16.56)	$ 41.40		SS-KY-502-20050608	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 24.84	$ (8.28)	$ 16.56		SS-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 57.96	$ (24.84)	$ 33.12		SS-KY-502-20050808	502Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 41.40	$ (8.28)	$ 33.12		SS-KY-502-20050908	502Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 49.68	$ (16.56)	$ 33.12		SS-KY-502-20051008	502Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 82.80	$ (24.84)	$ 57.96		SS-KY-502-20051108	502Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 57.96	$ (41.40)	$ 16.56		SS-KY-502-20051208	502Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 8.28	$ -	$ 8.28		SS-KY-502-20060108	502Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 57.96	$ (16.81)	$ 41.15		SS-KY-502-20060208	502Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 24.84	$ (24.84)	$ -		SS-KY-502-20060308	502Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 41.40	$ (8.52)	$ 32.88		SS-KY-502-20060408	502Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 16.56	$ (8.35)	$ 8.21		SS-KY-502-20060508	502Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 16.56	$ (8.52)	$ 8.04		SS-KY-502-20060608	502Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 33.12	$ -	$ 33.12		SS-KY-502-20060808	502Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 41.40	$ (8.31)	$ 33.09		SS-KY-502-20060908	502Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 41.40	$ (24.95)	$ 16.45		SS-KY-502-20061008	502Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 33.12	$ -		$ 33.12	SS-KY-502-20061108	502Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 16.56	$ -		$ 16.56	SS-KY-502-20061208	502Q888437
BellSouth	DPI Teleconnect	03/19/2005	05/18/2005	$ 31.56	$ (31.56)	$ -		SS-LA-318-20050319	318Q897979
BellSouth	DPI Teleconnect	04/19/2005	05/18/2005	$ 15.78	$ (7.89)	$ 7.89		SS-LA-318-20050419	318Q897979

BellSouth	DPI Teleconnect	05/19/2005	07/20/2005	$ 7.89	$ (7.89)	$ -		SS-LA-318-20050519	318Q897979
BellSouth	DPI Teleconnect	06/19/2005	07/20/2005	$ 15.78	$ -	$ 15.78		SS-LA-318-20050619	318Q897979
BellSouth	DPI Teleconnect	07/19/2005	04/18/2006	$ 7.89	$ -	$ 7.89		SS-LA-318-20050719	318Q897979
BellSouth	DPI Teleconnect	08/19/2005	08/25/2005	$ 23.67	$ (7.89)	$ 15.78		SS-LA-318-20050819	318Q897979
BellSouth	DPI Teleconnect	09/19/2005	04/18/2006	$ 15.78	$ -	$ 15.78		SS-LA-318-20050919	318Q897979
BellSouth	DPI Teleconnect	10/19/2005	04/18/2006	$ 39.45	$ (15.78)	$ 23.67		SS-LA-318-20051019	318Q897979
BellSouth	DPI Teleconnect	11/19/2005	11/30/2005	$ 118.35	$ -	$ 118.35		SS-LA-318-20051119	318Q897979
BellSouth	DPI Teleconnect	12/19/2005	12/21/2005	$ 1,428.09	$ -	$ 1,428.09		SS-LA-318-20051219	318Q897979
BellSouth	DPI Teleconnect	01/19/2006	02/02/2006	$ 3,455.82	$ -	$ 3,455.82		SS-LA-318-20060119	318Q897979
BellSouth	DPI Teleconnect	02/19/2006	02/24/2006	$ 31.56	$ -	$ 31.56		SS-LA-318-20060219	318Q897979
BellSouth	DPI Teleconnect	04/19/2006	06/09/2006	$ 15.78	$ (17.36)	$ (1.58)		SS-LA-318-20060419	318Q897979
BellSouth	DPI Teleconnect	05/19/2006	06/09/2006	$ 23.67	$ -	$ 23.67		SS-LA-318-20060519	318Q897979
BellSouth	DPI Teleconnect	06/19/2006	06/26/2006	$ 15.78	$ (8.67)	$ 7.11		SS-LA-318-20060619	318Q897979
BellSouth	DPI Teleconnect	07/19/2006	07/27/2006	$ 7.89	$ -	$ 7.89		SS-LA-318-20060719	318Q897979
BellSouth	DPI Teleconnect	08/19/2006	08/29/2006	$ 15.78	$ (7.94)	$ 7.84		SS-LA-318-20060819	318Q897979
BellSouth	DPI Teleconnect	10/19/2006	11/11/2006	$ 7.89	$ -	$ 7.89		SS-LA-318-20061019	318Q897979
BellSouth	DPI Teleconnect	11/19/2006	12/08/2006	$ 23.67	$ -		$ 23.67	SS-LA-318-20061119	318Q897979
BellSouth	DPI Teleconnect	12/19/2006	12/26/2006	$ 7.89	$ -		$ 7.89	SS-LA-318-20061219	318Q897979
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 26.96	$ (26.96)	$ -		SS-MS-228-20031008	228Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 6.74	$ (6.74)	$ -		SS-MS-228-20031108	228Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 13.48	$ (13.48)	$ -		SS-MS-228-20031208	228Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 6.74	$ (6.74)	$ -		SS-MS-228-20040208	228Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 40.44	$ -	$ 40.44		SS-MS-228-20040308	228Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 26.96	$ (26.96)	$ -		SS-MS-228-20040408	228Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 26.96	$ (26.96)	$ -		SS-MS-228-20040508	228Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 13.48	$ (13.48)	$ -		SS-MS-228-20040608	228Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 20.22	$ (20.22)	$ -		SS-MS-228-20040708	228Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 47.18	$ (47.18)	$ -		SS-MS-228-20040808	228Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 6.74	$ (6.74)	$ -		SS-MS-228-20040908	228Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 13.48	$ (13.48)	$ -		SS-MS-228-20041008	228Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 13.48	$ (13.48)	$ -		SS-MS-228-20041108	228Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 20.22	$ -	$ 20.22		SS-MS-228-20041208	228Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 6.74	$ -	$ 6.74		SS-MS-228-20050108	228Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 6.74	$ -	$ 6.74		SS-MS-228-20050208	228Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 26.96	$ (6.74)	$ 20.22		SS-MS-228-20050308	228Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 40.44	$ (20.22)	$ 20.22		SS-MS-228-20050408	228Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 26.96	$ -	$ 26.96		SS-MS-228-20050508	228Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 26.96	$ (6.74)	$ 20.22		SS-MS-228-20050608	228Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 26.96	$ (6.74)	$ 20.22		SS-MS-228-20050708	228Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 40.44	$ -	$ 40.44		SS-MS-228-20050808	228Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 26.96	$ -	$ 26.96		SS-MS-228-20050908	228Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 33.70	$ (13.48)	$ 20.22		SS-MS-228-20051008	228Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 202.20	$ -	$ 202.20		SS-MS-228-20051108	228Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 74.14	$ (60.66)	$ 13.48		SS-MS-228-20051208	228Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 60.66	$ -	$ 60.66		SS-MS-228-20060108	228Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 67.40	$ (6.85)	$ 60.55		SS-MS-228-20060208	228Q888437

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BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 40.44	$ (35.13)	$ 5.31			SS-MS-228-20060408	228Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 6.74	$ -	$ 6.74			SS-MS-228-20060508	228Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 6.74	$ -	$ 6.74			SS-MS-228-20060608	228Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 276.34	$ (6.80)	$ 269.54			SS-MS-228-20060708	228Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 478.54	$ (81.27)	$ 397.27			SS-MS-228-20060808	228Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 107.84	$ (20.31)	$ 87.53			SS-MS-228-20060908	228Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 33.70	$ (20.31)	$ 13.39			SS-MS-228-20061008	228Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 26.96	$ -			$ 26.96	SS-MS-228-20061108	228Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 40.44	$ -			$ 40.44	SS-MS-228-20061208	228Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 156.56	$ (156.56)	$ -			SS-NC-704-20031008	704Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 144.20	$ (144.20)	$ -			SS-NC-704-20031108	704Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 119.48	$ (119.48)	$ -			SS-NC-704-20031208	704Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$ 309.00	$ (309.00)	$ -			SS-NC-704-20040108	704Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 304.88	$ (304.88)	$ -			SS-NC-704-20040208	704Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 313.12	$ -	$ 313.12			SS-NC-704-20040308	704Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 226.60	$ (226.60)	$ -			SS-NC-704-20040408	704Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 148.32	$ (148.32)	$ -			SS-NC-704-20040508	704Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 98.88	$ (98.88)	$ -			SS-NC-704-20040608	704Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 168.92	$ (168.92)	$ -			SS-NC-704-20040708	704Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 185.40	$ (185.40)	$ -			SS-NC-704-20040808	704Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 189.52	$ (189.52)	$ -			SS-NC-704-20040908	704Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 53.56	$ (53.56)	$ -			SS-NC-704-20041008	704Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 111.24	$ (111.24)	$ -			SS-NC-704-20041108	704Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 78.28	$ -	$ 78.28			SS-NC-704-20041208	704Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 98.88	$ (98.88)	$ -			SS-NC-704-20050108	704Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 123.60	$ (41.20)	$ 82.40			SS-NC-704-20050208	704Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 366.68	$ (81.48)	$ 285.20			SS-NC-704-20050308	704Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 370.80	$ (329.60)	$ 41.20			SS-NC-704-20050408	704Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 86.52	$ -	$ 86.52			SS-NC-704-20050508	704Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 90.64	$ (45.32)	$ 45.32			SS-NC-704-20050608	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 45.32	$ (45.32)	$ -			SS-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 53.56	$ (26.78)	$ 26.78			SS-NC-704-20050808	704Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 74.16	$ -	$ 74.16			SS-NC-704-20050908	704Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 82.40	$ -	$ 82.40			SS-NC-704-20051008	704Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 152.44	$ -	$ 152.44			SS-NC-704-20051108	704Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 78.28	$ (16.48)	$ 61.80			SS-NC-704-20051208	704Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 74.16	$ (20.60)	$ 53.56			SS-NC-704-20060108	704Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 115.36	$ (29.13)	$ 86.23			SS-NC-704-20060208	704Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 70.04	$ (28.84)	$ 41.20			SS-NC-704-20060308	704Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 49.44	$ (16.80)	$ 32.64			SS-NC-704-20060408	704Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 28.84	$ (8.40)	$ 20.44			SS-NC-704-20060508	704Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 24.72	$ (16.81)	$ 7.91			SS-NC-704-20060608	704Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 20.60	$ (4.20)	$ 16.40			SS-NC-704-20060708	704Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 32.96	$ (8.32)	$ 24.64			SS-NC-704-20060808	704Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 53.56	$ -	$ 53.56			SS-NC-704-20060908	704Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 103.00	$ (12.48)	$ 90.52			SS-NC-704-20061008	704Q888437

BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 65.92	$ -		$ 65.92	SS-NC-704-20061108	704Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 24.72	$ -		$ 24.72	SS-NC-704-20061208	704Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 151.98	$ (151.98)	$ -		SS-SC-803-20031008	803Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 201.15	$ (201.15)	$ -		SS-SC-803-20031108	803Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 178.80	$ (178.80)	$ -		SS-SC-803-20031208	803Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$ 116.22	$ (116.22)	$ -		SS-SC-803-20040108	803Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 169.86	$ (169.86)	$ -		SS-SC-803-20040208	803Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 196.68	$ -	$ 196.68		SS-SC-803-20040308	803Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 272.67	$ (272.67)	$ -		SS-SC-803-20040408	803Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 210.09	$ (210.09)	$ -		SS-SC-803-20040508	803Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 183.27	$ (183.27)	$ -		SS-SC-803-20040608	803Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 286.08	$ (286.08)	$ -		SS-SC-803-20040708	803Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 259.26	$ (259.26)	$ -		SS-SC-803-20040808	803Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 192.21	$ (192.21)	$ -		SS-SC-803-20040908	803Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 138.57	$ (138.57)	$ -		SS-SC-803-20041008	803Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 138.57	$ (138.57)	$ -		SS-SC-803-20041108	803Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 102.81	$ -	$ 102.81		SS-SC-803-20041208	803Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 107.28	$ -	$ 107.28		SS-SC-803-20050108	803Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 317.37	$ (181.35)	$ 136.02		SS-SC-803-20050408	803Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 183.27	$ -	$ 183.27		SS-SC-803-20050508	803Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 156.45	$ -	$ 156.45		SS-SC-803-20050608	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 134.10	$ -	$ 134.10		SS-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 107.28	$ -	$ 107.28		SS-SC-803-20050808	803Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 214.56	$ -	$ 214.56		SS-SC-803-20050908	803Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 205.62	$ -	$ 205.62		SS-SC-803-20051008	803Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 187.74	$ -	$ 187.74		SS-SC-803-20051108	803Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 160.92	$ (5.36)	$ 155.56		SS-SC-803-20051208	803Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 147.51	$ -	$ 147.51		SS-SC-803-20060108	803Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 156.45	$ (18.42)	$ 138.03		SS-SC-803-20060208	803Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 17.88	$ (8.94)	$ 8.94		SS-SC-803-20060308	803Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 8.94	$ (9.22)	$ (0.28)		SS-SC-803-20060408	803Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 4.47	$ (4.61)	$ (0.14)		SS-SC-803-20060508	803Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 8.94	$ (9.23)	$ (0.29)		SS-SC-803-20060708	803Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 17.88	$ -	$ 17.88		SS-SC-803-20060908	803Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 67.05	$ (4.54)	$ 62.51		SS-SC-803-20061008	803Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 58.11	$ -		$ 58.11	SS-SC-803-20061108	803Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 40.23	$ -		$ 40.23	SS-SC-803-20061208	803Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 169.15	$ (169.15)	$ -		SS-TN-615-20031008	615Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 437.80	$ (437.80)	$ -		SS-TN-615-20031108	615Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$ 189.05	$ (189.05)	$ -		SS-TN-615-20031208	615Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$ 199.00	$ (199.00)	$ -		SS-TN-615-20040108	615Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 398.00	$ (398.00)	$ -		SS-TN-615-20040208	615Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 208.95	$ -	$ 208.95		SS-TN-615-20040308	615Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 199.00	$ (199.00)	$ -		SS-TN-615-20040408	615Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 199.00	$ (199.00)	$ -		SS-TN-615-20040508	615Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 129.35	$ (129.35)	$ -		SS-TN-615-20040608	615Q888437

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BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 318.40	$ (318.40)	$ -		SS-TN-615-20040708	615Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 228.85	$ (228.85)	$ -		SS-TN-615-20040808	615Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 288.55	$ (288.55)	$ -		SS-TN-615-20040908	615Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 208.95	$ (208.95)	$ -		SS-TN-615-20041008	615Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 119.40	$ (119.40)	$ -		SS-TN-615-20041108	615Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 139.30	$ -	$ 139.30		SS-TN-615-20041208	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 159.20	$ (79.60)	$ 79.60		SS-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 119.40	$ -	$ 119.40		SS-TN-615-20050208	615Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 288.55	$ (192.38)	$ 96.17		SS-TN-615-20050308	615Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 457.70	$ (457.70)	$ -		SS-TN-615-20050408	615Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 99.50	$ (39.80)	$ 59.70		SS-TN-615-20050508	615Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 89.55	$ (49.75)	$ 39.80		SS-TN-615-20050608	615Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 99.50	$ (59.70)	$ 39.80		SS-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 149.25	$ -	$ 149.25		SS-TN-615-20050808	615Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 29.85	$ (19.90)	$ 9.95		SS-TN-615-20050908	615Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 149.25	$ (149.25)	$ -		SS-TN-615-20051008	615Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 915.40	$ -	$ 915.40		SS-TN-615-20051108	615Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 189.05	$ (59.70)	$ 129.35		SS-TN-615-20051208	615Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 59.70	$ (20.20)	$ 39.50		SS-TN-615-20060108	615Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 59.70	$ (30.76)	$ 28.94		SS-TN-615-20060208	615Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 59.70	$ (9.95)	$ 49.75		SS-TN-615-20060308	615Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 59.70	$ (31.65)	$ 28.05		SS-TN-615-20060408	615Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 59.70	$ (20.70)	$ 39.00		SS-TN-615-20060508	615Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 29.85	$ (10.56)	$ 19.29		SS-TN-615-20060608	615Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 49.75	$ (20.30)	$ 29.45		SS-TN-615-20060708	615Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 99.50	$ (39.80)	$ 59.70		SS-TN-615-20060808	615Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 69.65	$ (36.38)	$ 33.27		SS-TN-615-20060908	615Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 59.70	$ (9.95)	$ 49.75		SS-TN-615-20061008	615Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 29.85	$ -		$ 29.85	SS-TN-615-20061108	615Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 9.95	$ -		$ 9.95	SS-TN-615-20061208	615Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 31.29	$ (31.29)	$ -		TF-AL-205-20031108	205Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 132.54	$ (132.54)	$ -		TF-AL-205-20031208	205Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 191.25	$ (191.25)	$ -		TF-AL-205-20040108	205Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 674.59	$ (674.59)	$ -		TF-AL-205-20040208	205Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 1,108.01	$ (1,108.01)	$ -		TF-AL-205-20040308	205Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 858.05	$ (858.05)	$ -		TF-AL-205-20040408	205Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 728.79	$ (728.79)	$ -		TF-AL-205-20040508	205Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 537.54	$ (537.54)	$ -		TF-AL-205-20040608	205Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 391.29	$ (391.29)	$ -		TF-AL-205-20040708	205Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 391.29	$ (391.29)	$ -		TF-AL-205-20040808	205Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 391.29	$ (391.29)	$ -		TF-AL-205-20040908	205Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 357.54	$ (357.54)	$ -		TF-AL-205-20041008	205Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 346.29	$ (346.29)	$ -		TF-AL-205-20041108	205Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 290.04	$ (290.04)	$ -		TF-AL-205-20041208	205Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 301.29	$ (290.04)	$ 11.25		TF-AL-205-20050108	205Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 472.50	$ (472.50)	$ -		TF-AL-205-20050208	205Q888437

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BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 528.75	$ (528.75)	$ -		TF-AL-205-20050308	205Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 526.89	$ (420.38)	$ 106.51		TF-AL-205-20050408	205Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 540.17	$ (540.17)	$ -		TF-AL-205-20050508	205Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 528.70	$ (528.70)	$ -		TF-AL-205-20050608	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 112.50	$ (112.50)	$ -		TF-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 67.50	$ (67.50)	$ -		TF-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 423.17	$ (423.17)	$ -		TF-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 535.68	$ (524.43)	$ 11.25		TF-AL-205-20050808	205Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 492.91	$ (391.66)	$ 101.25		TF-AL-205-20050908	205Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 544.08	$ (456.54)	$ 87.54		TF-AL-205-20051008	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 665.43	$ (583.89)	$ 81.54		TF-AL-205-20051108	205Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 788.94	$ (106.12)	$ 682.82		TF-AL-205-20051208	205Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 582.00	$ (414.32)	$ 167.68		TF-AL-205-20060108	205Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 438.75	$ (351.00)	$ 87.75		TF-AL-205-20060208	205Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 337.50	$ (258.75)	$ 78.75		TF-AL-205-20060308	205Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 244.13	$ (209.25)	$ 34.88		TF-AL-205-20060408	205Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 191.25	$ (139.05)	$ 52.20		TF-AL-205-20060508	205Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 146.25	$ (115.88)	$ 30.37		TF-AL-205-20060608	205Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 123.75	$ (92.70)	$ 31.05		TF-AL-205-20060708	205Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 78.75	$ (57.09)	$ 21.66		TF-AL-205-20060808	205Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 56.25	$ (45.68)	$ 10.57		TF-AL-205-20060908	205Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 56.25	$ (45.68)	$ 10.57		TF-AL-205-20061008	205Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 33.75	$ -		$ 33.75	TF-AL-205-20061108	205Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 33.75	$ -		$ 33.75	TF-AL-205-20061208	205Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 10.51	$ (10.51)	$ -		TF-FL-305-20031208	305Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 10.90	$ (10.90)	$ -		TF-FL-305-20040508	305Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 10.90	$ (10.90)	$ -		TF-FL-305-20040608	305Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 10.90	$ (10.90)	$ -		TF-FL-305-20040708	305Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 11.73	$ (11.73)	$ -		TF-FL-305-20040808	305Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 11.73	$ (11.73)	$ -		TF-FL-305-20040908	305Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 12.51	$ (12.51)	$ -		TF-FL-305-20050808	305Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 32.85	$ (32.85)	$ -		TF-FL-305-20051208	305Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 23.46	$ (23.46)	$ -		TF-FL-305-20060108	305Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 23.46	$ (23.46)	$ -		TF-FL-305-20060208	305Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 11.73	$ -	$ 11.73		TF-FL-305-20060308	305Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 21.02	$ (21.02)	$ -		TF-FL-561-20031108	561Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 63.06	$ (63.06)	$ -		TF-FL-561-20031208	561Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 115.61	$ (115.61)	$ -		TF-FL-561-20040108	561Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 163.50	$ (163.50)	$ -		TF-FL-561-20040208	561Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 260.08	$ (260.08)	$ -		TF-FL-561-20040308	561Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 369.08	$ (369.08)	$ -		TF-FL-561-20040408	561Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 163.50	$ (163.50)	$ -		TF-FL-561-20040508	561Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 130.80	$ (130.80)	$ -		TF-FL-561-20040608	561Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 218.00	$ (218.00)	$ -		TF-FL-561-20040708	561Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 211.14	$ (211.14)	$ -		TF-FL-561-20040808	561Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 211.14	$ (211.14)	$ -		TF-FL-561-20040908	561Q888437

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BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 152.49	$ (152.49)	$ -		TF-FL-561-20041008	561Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 129.03	$ (129.03)	$ -		TF-FL-561-20041108	561Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 93.84	$ (93.84)	$ -		TF-FL-561-20041208	561Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 93.84	$ (93.84)	$ -		TF-FL-561-20050108	561Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 117.30	$ (93.84)	$ 23.46		TF-FL-561-20050208	561Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 117.30	$ (117.30)	$ -		TF-FL-561-20050308	561Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 63.35	$ (63.35)	$ -		TF-FL-561-20050408	561Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 73.51	$ (61.78)	$ 11.73		TF-FL-561-20050508	561Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 58.65	$ (58.65)	$ -		TF-FL-561-20050608	561Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 23.46	$ (23.46)	$ -		TF-FL-561-20050708	561Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 11.73	$ (11.73)	$ -		TF-FL-561-20050708	561Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 23.46	$ (23.46)	$ -		TF-FL-561-20050708	561Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 116.11	$ (104.38)	$ 11.73		TF-FL-561-20050808	561Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 82.11	$ (23.46)	$ 58.65		TF-FL-561-20050908	561Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 125.92	$ (87.34)	$ 38.58		TF-FL-561-20051008	561Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 79.76	$ (56.30)	$ 23.46		TF-FL-561-20051108	561Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 118.08	$ (102.24)	$ 15.84		TF-FL-561-20051208	561Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 98.14	$ (84.12)	$ 14.02		TF-FL-561-20060108	561Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 58.65	$ (46.92)	$ 11.73		TF-FL-561-20060208	561Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 35.19	$ (23.46)	$ 11.73		TF-FL-561-20060308	561Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 23.46	$ (11.73)	$ 11.73		TF-FL-561-20060408	561Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 11.73	$ -	$ 11.73		TF-FL-561-20060508	561Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 105.10	$ (105.10)	$ -		TF-FL-904-20031108	904Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 188.79	$ (188.79)	$ -		TF-FL-904-20031208	904Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 514.21	$ (514.21)	$ -		TF-FL-904-20040108	904Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 1,284.68	$ (1,284.68)	$ -		TF-FL-904-20040208	904Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 2,049.20	$ (2,049.20)	$ -		TF-FL-904-20040308	904Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 2,681.40	$ (2,681.40)	$ -		TF-FL-904-20040408	904Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 959.20	$ (959.20)	$ -		TF-FL-904-20040508	904Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 850.20	$ (850.20)	$ -		TF-FL-904-20040608	904Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 784.80	$ (784.80)	$ -		TF-FL-904-20040708	904Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 832.83	$ (832.83)	$ -		TF-FL-904-20040808	904Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 645.15	$ (645.15)	$ -		TF-FL-904-20040908	904Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 621.69	$ (621.69)	$ -		TF-FL-904-20041008	904Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 621.69	$ (621.69)	$ -		TF-FL-904-20041108	904Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 563.04	$ (563.04)	$ -		TF-FL-904-20041208	904Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 410.55	$ (410.55)	$ -		TF-FL-904-20050108	904Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 551.31	$ (551.31)	$ -		TF-FL-904-20050208	904Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 633.42	$ (633.42)	$ -		TF-FL-904-20050308	904Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 443.39	$ (412.11)	$ 31.28		TF-FL-904-20050408	904Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 398.02	$ (398.02)	$ -		TF-FL-904-20050508	904Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 312.41	$ (312.41)	$ -		TF-FL-904-20050608	904Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 58.65	$ (58.65)	$ -		TF-FL-904-20050708	904Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 23.46	$ (23.46)	$ -		TF-FL-904-20050708	904Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 125.90	$ (125.90)	$ -		TF-FL-904-20050708	904Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 225.22	$ (225.22)	$ -		TF-FL-904-20050808	904Q888437

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BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 240.86	$ (170.48)	$ 70.38		TF-FL-904-20050908	904Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 263.55	$ (215.27)	$ 48.28		TF-FL-904-20051008	904Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 273.73	$ (238.54)	$ 35.19		TF-FL-904-20051108	904Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 322.57	$ (297.42)	$ 25.15		TF-FL-904-20051208	904Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 258.45	$ (245.53)	$ 12.92		TF-FL-904-20060108	904Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 175.95	$ (175.95)	$ -		TF-FL-904-20060208	904Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 70.38	$ (70.38)	$ -		TF-FL-904-20060308	904Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 46.92	$ (46.92)	$ -		TF-FL-904-20060408	904Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 23.46	$ (23.46)	$ -		TF-FL-904-20060508	904Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 23.46	$ (23.46)	$ -		TF-FL-904-20060608	904Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 12.47	$ (12.47)	$ -		TF-FL-904-20060708	904Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 12.47	$ (12.47)	$ -		TF-FL-904-20060808	904Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 12.47	$ (12.47)	$ -		TF-FL-904-20060908	904Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 12.47	$ (12.47)	$ -		TF-FL-904-20061008	904Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 10.72	$ (10.72)	$ -		TF-GA-706-20031108	706Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 32.16	$ (32.16)	$ -		TF-GA-706-20031208	706Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 32.16	$ (32.16)	$ -		TF-GA-706-20040108	706Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 21.44	$ (21.44)	$ -		TF-GA-706-20040208	706Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 10.72	$ (10.72)	$ -		TF-GA-706-20040308	706Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 10.72	$ (10.72)	$ -		TF-GA-706-20040408	706Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 11.95	$ (11.95)	$ -		TF-GA-706-20040808	706Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 71.70	$ (71.70)	$ -		TF-GA-706-20040908	706Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 95.60	$ (95.60)	$ -		TF-GA-706-20041008	706Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 155.35	$ (155.35)	$ -		TF-GA-706-20041108	706Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 239.00	$ (239.00)	$ -		TF-GA-706-20041208	706Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 227.05	$ (227.05)	$ -		TF-GA-706-20050108	706Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 322.65	$ (322.65)	$ -		TF-GA-706-20050208	706Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 358.50	$ (358.50)	$ -		TF-GA-706-20050308	706Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 415.84	$ (389.96)	$ 25.88		TF-GA-706-20050408	706Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 321.86	$ (321.86)	$ -		TF-GA-706-20050508	706Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 251.75	$ (251.75)	$ -		TF-GA-706-20050608	706Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 35.85	$ (35.85)	$ -		TF-GA-706-20050708	706Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 262.11	$ (131.06)	$ 131.05		TF-GA-706-20050708	706Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 314.69	$ (302.74)	$ 11.95		TF-GA-706-20050808	706Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 218.28	$ (23.90)	$ 194.38		TF-GA-706-20050908	706Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 249.75	$ (130.85)	$ 118.90		TF-GA-706-20051008	706Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 267.68	$ (267.68)	$ -		TF-GA-706-20051108	706Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 305.12	$ (99.05)	$ 206.07		TF-GA-706-20051208	706Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 279.83	$ (206.83)	$ 73.00		TF-GA-706-20060108	706Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 227.05	$ (157.68)	$ 69.37		TF-GA-706-20060208	706Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 179.25	$ (107.55)	$ 71.70		TF-GA-706-20060308	706Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 143.40	$ (86.15)	$ 57.25		TF-GA-706-20060408	706Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 95.60	$ (85.74)	$ 9.86		TF-GA-706-20060508	706Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 83.65	$ (86.15)	$ (2.50)		TF-GA-706-20060608	706Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 76.26	$ (77.21)	$ (0.95)		TF-GA-706-20060708	706Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 50.84	$ (38.13)	$ 12.71		TF-GA-706-20060808	706Q888437

BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 50.84	$ (50.84)	$ -		TF-GA-706-20060908	706Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 25.42	$ -	$ 25.42		TF-GA-706-20061008	706Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 25.42	$ -		$ 25.42	TF-GA-706-20061108	706Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 12.71	$ -		$ 12.71	TF-GA-706-20061208	706Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/24/2005	$ 13.55	$ (13.55)	$ -		TF-GA-770-20051008	770Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 11.95	$ (11.95)	$ -		TF-GA-770-20051108	770Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 11.95	$ (11.95)	$ -		TF-GA-770-20051208	770Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 11.95	$ (11.95)	$ -		TF-GA-770-20060108	770Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 11.95	$ -	$ 11.95		TF-GA-770-20060208	770Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 33.60	$ (33.60)	$ -		TF-KY-502-20031208	502Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 56.00	$ (56.00)	$ -		TF-KY-502-20040108	502Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 123.20	$ (123.20)	$ -		TF-KY-502-20040208	502Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 179.20	$ (179.20)	$ -		TF-KY-502-20040308	502Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 179.20	$ (179.20)	$ -		TF-KY-502-20040408	502Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 168.00	$ (168.00)	$ -		TF-KY-502-20040508	502Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 123.20	$ (123.20)	$ -		TF-KY-502-20040608	502Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 89.60	$ (89.60)	$ -		TF-KY-502-20040708	502Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 123.20	$ (123.20)	$ -		TF-KY-502-20040808	502Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 100.80	$ (100.80)	$ -		TF-KY-502-20040908	502Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 100.80	$ (100.80)	$ -		TF-KY-502-20041008	502Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 162.24	$ (162.24)	$ -		TF-KY-502-20041108	502Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 112.32	$ (112.32)	$ -		TF-KY-502-20041208	502Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 174.72	$ (174.72)	$ -		TF-KY-502-20050108	502Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 224.64	$ (187.20)	$ 37.44		TF-KY-502-20050208	502Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 336.96	$ (336.96)	$ -		TF-KY-502-20050308	502Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 206.33	$ (206.33)	$ -		TF-KY-502-20050408	502Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 212.58	$ (200.10)	$ 12.48		TF-KY-502-20050508	502Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 235.87	$ (235.87)	$ -		TF-KY-502-20050608	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 24.96	$ (24.96)	$ -		TF-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 37.44	$ (37.44)	$ -		TF-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 183.45	$ (183.45)	$ -		TF-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 248.77	$ (236.29)	$ 12.48		TF-KY-502-20050808	502Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 191.35	$ (12.48)	$ 178.87		TF-KY-502-20050908	502Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 223.30	$ (210.82)	$ 12.48		TF-KY-502-20051008	502Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 224.64	$ (224.64)	$ -		TF-KY-502-20051108	502Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 242.94	$ (144.52)	$ 98.42		TF-KY-502-20051208	502Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 149.76	$ (87.36)	$ 62.40		TF-KY-502-20060108	502Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 124.80	$ (62.40)	$ 62.40		TF-KY-502-20060208	502Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 87.36	$ (37.44)	$ 49.92		TF-KY-502-20060308	502Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 62.40	$ (12.86)	$ 49.54		TF-KY-502-20060408	502Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 62.40	$ -	$ 62.40		TF-KY-502-20060508	502Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 49.92	$ -	$ 49.92		TF-KY-502-20060608	502Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 12.48	$ -	$ 12.48		TF-KY-502-20060708	502Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 12.48	$ -	$ 12.48		TF-KY-502-20060808	502Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 12.48	$ -	$ 12.48		TF-KY-502-20060908	502Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 12.48	$ -	$ 12.48		TF-KY-502-20061008	502Q888437

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BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 12.48	$ -		$ 12.48	TF-KY-502-20061108	502Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 12.48	$ -		$ 12.48	TF-KY-502-20061208	502Q888437
BellSouth	DPI Teleconnect	03/19/2005	07/20/2005	$ 274.50	$ -	$ 274.50		TF-LA-318-20050319	318Q897979
BellSouth	DPI Teleconnect	04/19/2005	07/20/2005	$ 193.98	$ -	$ 193.98		TF-LA-318-20050419	318Q897979
BellSouth	DPI Teleconnect	05/19/2005	07/20/2005	$ 120.98	$ (120.98)	$ -		TF-LA-318-20050519	318Q897979
BellSouth	DPI Teleconnect	06/19/2005	07/20/2005	$ 181.28	$ (181.28)	$ -		TF-LA-318-20050619	318Q897979
BellSouth	DPI Teleconnect	07/19/2005	04/18/2006	$ 181.28	$ (163.88)	$ 17.40		TF-LA-318-20050719	318Q897979
BellSouth	DPI Teleconnect	08/19/2005	08/25/2005	$ 207.46	$ (140.80)	$ 66.66		TF-LA-318-20050819	318Q897979
BellSouth	DPI Teleconnect	09/19/2005	04/18/2006	$ 105.91	$ (82.11)	$ 23.80		TF-LA-318-20050919	318Q897979
BellSouth	DPI Teleconnect	10/19/2005	10/25/2005	$ 167.40	$ (167.40)	$ -		TF-LA-318-20051019	318Q897979
BellSouth	DPI Teleconnect	11/19/2005	11/30/2005	$ 275.70	$ (263.80)	$ 11.90		TF-LA-318-20051119	318Q897979
BellSouth	DPI Teleconnect	12/19/2005	12/21/2005	$ 3,269.57	$ (97.28)	$ 3,172.29		TF-LA-318-20051219	318Q897979
BellSouth	DPI Teleconnect	01/19/2006	02/02/2006	$ 8,860.73	$ -	$ 8,860.73		TF-LA-318-20060119	318Q897979
BellSouth	DPI Teleconnect	02/19/2006	02/24/2006	$ 3,941.28	$ -	$ 3,941.28		TF-LA-318-20060219	318Q897979
BellSouth	DPI Teleconnect	03/19/2006	04/12/2006	$ 166.60	$ (166.60)	$ -		TF-LA-318-20060319	318Q897979
BellSouth	DPI Teleconnect	04/19/2006	06/09/2006	$ 107.10	$ (78.54)	$ 28.56		TF-LA-318-20060419	318Q897979
BellSouth	DPI Teleconnect	05/19/2006	06/09/2006	$ 107.10	$ (111.38)	$ (4.28)		TF-LA-318-20060519	318Q897979
BellSouth	DPI Teleconnect	06/19/2006	06/26/2006	$ 73.65	$ (81.01)	$ (7.36)		TF-LA-318-20060619	318Q897979
BellSouth	DPI Teleconnect	07/19/2006	07/27/2006	$ 75.90	$ (76.24)	$ (0.34)		TF-LA-318-20060719	318Q897979
BellSouth	DPI Teleconnect	08/19/2006	08/29/2006	$ 63.25	$ (63.66)	$ (0.41)		TF-LA-318-20060819	318Q897979
BellSouth	DPI Teleconnect	09/19/2006	09/29/2006	$ 63.25	$ (63.25)	$ -		TF-LA-318-20060919	318Q897979
BellSouth	DPI Teleconnect	10/19/2006	11/11/2006	$ 63.25	$ (64.20)	$ (0.95)		TF-LA-318-20061019	318Q897979
BellSouth	DPI Teleconnect	11/19/2006	12/08/2006	$ 50.60	$ -		$ 50.60	TF-LA-318-20061119	318Q897979
BellSouth	DPI Teleconnect	12/19/2006	12/26/2006	$ 50.60	$ -		$ 50.60	TF-LA-318-20061219	318Q897979
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 22.66	$ (22.66)	$ -		TF-MS-228-20031108	228Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 33.99	$ (33.99)	$ -		TF-MS-228-20031208	228Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 33.99	$ (33.99)	$ -		TF-MS-228-20040108	228Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 181.28	$ (181.28)	$ -		TF-MS-228-20040208	228Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 271.92	$ (271.92)	$ -		TF-MS-228-20040308	228Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 211.68	$ (211.68)	$ -		TF-MS-228-20040408	228Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 141.12	$ (141.12)	$ -		TF-MS-228-20040508	228Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 105.84	$ (105.84)	$ -		TF-MS-228-20040608	228Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 113.76	$ (113.76)	$ -		TF-MS-228-20040708	228Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 88.48	$ (88.48)	$ -		TF-MS-228-20040808	228Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 75.84	$ (75.84)	$ -		TF-MS-228-20040908	228Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 88.48	$ (88.48)	$ -		TF-MS-228-20041008	228Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 139.04	$ (139.04)	$ -		TF-MS-228-20041108	228Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 202.24	$ (202.24)	$ -		TF-MS-228-20041208	228Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 214.88	$ (214.88)	$ -		TF-MS-228-20050108	228Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 265.44	$ (265.44)	$ -		TF-MS-228-20050208	228Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 303.36	$ (303.36)	$ -		TF-MS-228-20050308	228Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 266.29	$ (241.01)	$ 25.28		TF-MS-228-20050408	228Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 198.45	$ (198.45)	$ -		TF-MS-228-20050508	228Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 164.32	$ (151.68)	$ 12.64		TF-MS-228-20050608	228Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 12.64	$ (12.64)	$ -		TF-MS-228-20050708	228Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 63.20	$ (63.20)	$ -		TF-MS-228-20050708	228Q888437

BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 100.70	$ (100.70)	$ -			TF-MS-228-20050708	228Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 208.14	$ (208.14)	$ -			TF-MS-228-20050808	228Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 209.81	$ (12.64)	$ 197.17			TF-MS-228-20050908	228Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 254.07	$ (153.79)	$ 100.28			TF-MS-228-20051008	228Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 401.10	$ (382.99)	$ 18.11			TF-MS-228-20051108	228Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 375.41	$ (268.92)	$ 106.49			TF-MS-228-20051208	228Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 383.85	$ (339.56)	$ 44.29			TF-MS-228-20060108	228Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 265.44	$ (240.16)	$ 25.28			TF-MS-228-20060208	228Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 189.60	$ (176.96)	$ 12.64			TF-MS-228-20060308	228Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 126.40	$ (118.64)	$ 7.76			TF-MS-228-20060408	228Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 101.12	$ (101.94)	$ (0.82)			TF-MS-228-20060508	228Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 75.84	$ (65.90)	$ 9.94			TF-MS-228-20060608	228Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 75.84	$ (63.81)	$ 12.03			TF-MS-228-20060708	228Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 37.92	$ (25.40)	$ 12.52			TF-MS-228-20060808	228Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 25.28	$ (25.40)	$ (0.12)			TF-MS-228-20060908	228Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 12.64	$ (12.70)	$ (0.06)			TF-MS-228-20061008	228Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 12.64	$ -			$ 12.64	TF-MS-228-20061108	228Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 13.44	$ -			$ 13.44	TF-MS-228-20061208	228Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 95.04	$ (95.04)	$ -			TF-NC-704-20031108	704Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 428.27	$ (428.27)	$ -			TF-NC-704-20031208	704Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 1,401.21	$ (1,401.21)	$ -			TF-NC-704-20040108	704Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 2,645.29	$ (2,645.29)	$ -			TF-NC-704-20040208	704Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 3,866.38	$ (3,866.38)	$ -			TF-NC-704-20040308	704Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 4,406.47	$ (4,406.47)	$ -			TF-NC-704-20040408	704Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 2,411.97	$ (2,411.97)	$ -			TF-NC-704-20040508	704Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 1,744.57	$ (1,744.57)	$ -			TF-NC-704-20040608	704Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 1,631.69	$ (1,631.69)	$ -			TF-NC-704-20040708	704Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 1,965.11	$ (1,965.11)	$ -			TF-NC-704-20040808	704Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 2,271.87	$ (2,271.87)	$ -			TF-NC-704-20040908	704Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 2,394.67	$ (2,394.67)	$ -			TF-NC-704-20041008	704Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 2,282.61	$ (2,282.61)	$ -			TF-NC-704-20041108	704Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 2,225.75	$ (2,225.75)	$ -			TF-NC-704-20041208	704Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 2,207.67	$ (2,207.67)	$ -			TF-NC-704-20050108	704Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 2,734.25	$ (2,734.25)	$ -			TF-NC-704-20050208	704Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 3,378.38	$ (3,124.41)	$ 253.97			TF-NC-704-20050308	704Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 2,957.47	$ (2,957.47)	$ -			TF-NC-704-20050408	704Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 2,690.14	$ (2,690.14)	$ -			TF-NC-704-20050508	704Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 2,559.15	$ (2,559.15)	$ -			TF-NC-704-20050608	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 460.95	$ (460.95)	$ -			TF-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 590.14	$ (590.14)	$ -			TF-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 1,320.30	$ (1,320.30)	$ -			TF-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 2,402.84	$ (2,294.84)	$ 108.00			TF-NC-704-20050808	704Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 2,374.43	$ (2,169.41)	$ 205.02			TF-NC-704-20050908	704Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 2,748.54	$ (2,212.15)	$ 536.39			TF-NC-704-20051008	704Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 3,347.90	$ (2,995.57)	$ 352.33			TF-NC-704-20051108	704Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 3,292.78	$ (2,993.20)	$ 299.58			TF-NC-704-20051208	704Q888437

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BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 2,767.38	$ (2,559.03)	$ 208.35		TF-NC-704-20060108	704Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 1,854.63	$ (1,607.35)	$ 247.28		TF-NC-704-20060208	704Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 1,085.16	$ (1,012.82)	$ 72.34		TF-NC-704-20060308	704Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 810.91	$ (799.56)	$ 11.35		TF-NC-704-20060408	704Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 634.94	$ (496.53)	$ 138.41		TF-NC-704-20060508	704Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 513.57	$ (454.04)	$ 59.53		TF-NC-704-20060608	704Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 389.70	$ (291.50)	$ 98.20		TF-NC-704-20060708	704Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 279.25	$ (259.48)	$ 19.77		TF-NC-704-20060808	704Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 212.48	$ -	$ 212.48		TF-NC-704-20060908	704Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 167.55	$ (190.11)	$ (22.56)		TF-NC-704-20061008	704Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 111.70	$ -		$ 111.70	TF-NC-704-20061108	704Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 66.77	$ -		$ 66.77	TF-NC-704-20061208	704Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 160.29	$ (160.29)	$ -		TF-SC-803-20031108	803Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 308.26	$ (308.26)	$ -		TF-SC-803-20031208	803Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 478.29	$ (478.29)	$ -		TF-SC-803-20040108	803Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 1,041.38	$ (1,041.38)	$ -		TF-SC-803-20040208	803Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 1,423.84	$ (1,423.84)	$ -		TF-SC-803-20040308	803Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 1,187.27	$ (1,187.27)	$ -		TF-SC-803-20040408	803Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 1,013.87	$ (1,013.87)	$ -		TF-SC-803-20040508	803Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 708.12	$ (708.12)	$ -		TF-SC-803-20040608	803Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 602.12	$ (602.12)	$ -		TF-SC-803-20040708	803Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 520.26	$ (520.26)	$ -		TF-SC-803-20040808	803Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 539.38	$ (539.38)	$ -		TF-SC-803-20040908	803Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 602.12	$ (602.12)	$ -		TF-SC-803-20041008	803Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 530.43	$ (530.43)	$ -		TF-SC-803-20041108	803Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 488.03	$ (466.83)	$ 21.20		TF-SC-803-20041208	803Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 477.43	$ (477.43)	$ -		TF-SC-803-20050108	803Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 531.29	$ (531.29)	$ -		TF-SC-803-20050208	803Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 615.66	$ (615.66)	$ -		TF-SC-803-20050308	803Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 519.20	$ (519.20)	$ -		TF-SC-803-20050408	803Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 614.40	$ (614.40)	$ -		TF-SC-803-20050508	803Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 648.27	$ (523.53)	$ 124.74		TF-SC-803-20050608	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 178.20	$ (178.20)	$ -		TF-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 94.19	$ (94.19)	$ -		TF-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 228.09	$ (228.09)	$ -		TF-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 486.29	$ (486.29)	$ -		TF-SC-803-20050808	803Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 532.23	$ (389.67)	$ 142.56		TF-SC-803-20050908	803Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 547.67	$ (416.99)	$ 130.68		TF-SC-803-20051008	803Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 506.36	$ (399.44)	$ 106.92		TF-SC-803-20051108	803Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 540.28	$ (365.75)	$ 174.53		TF-SC-803-20051208	803Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 415.27	$ (276.85)	$ 138.42		TF-SC-803-20060108	803Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 332.64	$ (249.48)	$ 83.16		TF-SC-803-20060208	803Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 249.48	$ (190.08)	$ 59.40		TF-SC-803-20060308	803Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 190.08	$ (147.09)	$ 42.99		TF-SC-803-20060408	803Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 178.20	$ (147.09)	$ 31.11		TF-SC-803-20060508	803Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 142.56	$ (110.34)	$ 32.22		TF-SC-803-20060608	803Q888437

BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 135.90	$ (126.20)	$ 9.70		TF-SC-803-20060708	803Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 122.31	$ (110.45)	$ 11.86		TF-SC-803-20060808	803Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 81.54	$ (69.03)	$ 12.51		TF-SC-803-20060908	803Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 27.18	$ -	$ 27.18		TF-SC-803-20061008	803Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 13.59	$ -		$ 13.59	TF-SC-803-20061108	803Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 13.59	$ -		$ 13.59	TF-SC-803-20061208	803Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 167.78	$ (167.78)	$ -		TF-TN-615-20031108	615Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$ 241.00	$ (241.00)	$ -		TF-TN-615-20031208	615Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 403.82	$ (403.82)	$ -		TF-TN-615-20040108	615Q888437
BellSouth	DPI Teleconnect	02/08/2004	05/17/2005	$ 1,208.98	$ (1,208.98)	$ -		TF-TN-615-20040208	615Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 2,070.90	$ (2,070.90)	$ -		TF-TN-615-20040308	615Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 1,780.42	$ (1,780.42)	$ -		TF-TN-615-20040408	615Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 1,439.78	$ (1,439.78)	$ -		TF-TN-615-20040508	615Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 1,079.94	$ (1,079.94)	$ -		TF-TN-615-20040608	615Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 994.02	$ (994.02)	$ -		TF-TN-615-20040708	615Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 843.38	$ (843.38)	$ -		TF-TN-615-20040808	615Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 675.32	$ (675.32)	$ -		TF-TN-615-20040908	615Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 645.54	$ (645.54)	$ -		TF-TN-615-20041008	615Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 596.82	$ (596.82)	$ -		TF-TN-615-20041108	615Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$ 633.36	$ (633.36)	$ -		TF-TN-615-20041208	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 621.18	$ (621.18)	$ -		TF-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 901.32	$ (901.32)	$ -		TF-TN-615-20050208	615Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 1,084.02	$ (1,084.02)	$ -		TF-TN-615-20050308	615Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 996.76	$ (704.87)	$ 291.89		TF-TN-615-20050408	615Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 882.01	$ (532.36)	$ 349.65		TF-TN-615-20050508	615Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$ 989.37	$ (831.03)	$ 158.34		TF-TN-615-20050608	615Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 179.76	$ (179.76)	$ -		TF-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 146.16	$ (146.16)	$ -		TF-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 743.15	$ (445.89)	$ 297.26		TF-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 886.98	$ (650.12)	$ 236.86		TF-TN-615-20050808	615Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 943.32	$ (608.58)	$ 334.74		TF-TN-615-20050908	615Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 880.32	$ (464.69)	$ 415.63		TF-TN-615-20051008	615Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$ 898.78	$ (792.94)	$ 105.84		TF-TN-615-20051108	615Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 944.41	$ (280.80)	$ 663.61		TF-TN-615-20051208	615Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 684.01	$ (164.81)	$ 519.20		TF-TN-615-20060108	615Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 418.32	$ (292.82)	$ 125.50		TF-TN-615-20060208	615Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 277.20	$ (226.80)	$ 50.40		TF-TN-615-20060308	615Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 239.40	$ (213.70)	$ 25.70		TF-TN-615-20060408	615Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 226.80	$ (196.56)	$ 30.24		TF-TN-615-20060508	615Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 176.40	$ (173.77)	$ 2.63		TF-TN-615-20060608	615Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 160.80	$ (136.68)	$ 24.12		TF-TN-615-20060708	615Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 120.60	$ (120.60)	$ -		TF-TN-615-20060808	615Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 93.80	$ (93.80)	$ -		TF-TN-615-20060908	615Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 80.40	$ (80.40)	$ -		TF-TN-615-20061008	615Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 53.60	$ -		$ 53.60	TF-TN-615-20061108	615Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 26.80	$ -		$ 26.80	TF-TN-615-20061208	615Q888437

Totals	$ 1,695,270.94	$ (457,962.02)	$ 807,552.49	$ 429,756.43

000268

Bixler, Micheale

From: Wesley, Jose [jose.wesley@dpiteleconnect.com]
Sent: Monday, August 27, 2007 3:50 PM
To: Mangina, Leisa G
Subject: RE: DPI
Attachments: DPI Promo Audit 8 13 07.xls

Good Afternoon,
Leisa I have attached a spreadsheet that breaks down the promos from Lost Key. They process all of our promos for us. In answer to your question yes that would be the difference. That is less because of new billing and any payments we may have made since the original amount which was taken from the demand letter for 1.9 million.
Please let me know if I can assist you further.

Thanks

From: Mangina, Leisa G [mailto:lm4641@att.com]
Sent: Monday, August 27, 2007 2:37 PM
To: Wesley, Jose
Cc: O'Roark, Thomas; Bolinger, Brian
Subject: RE: DPI

Joes,

Is this as of today's date? So if we take the number you have in your system then the difference is $324,184.03 that is owing.

Leisa Mangina
AT&T Credit and Collections
(205) 244-6716

From: Wesley, Jose [mailto:jose.wesley@dpiteleconnect.com]
Sent: Monday, August 27, 2007 2:29 PM
To: Mangina, Leisa G
Cc: O'Roark, Thomas; Bolinger, Brian
Subject: RE: DPI

Good Afternoon,
Leisa here is the spreadsheet we sent before regarding our open disputes and promo balances.
Please let me know if you have any questions.

From: Mangina, Leisa G [mailto:lm4641@att.com]
Sent: Monday, August 27, 2007 2:20 PM
To: Wesley, Jose
Subject: DPI

000269

Joes,

I never received any spreadsheets you stated you would send to show what DPI has in open disputes verses what we show. I am sending an aging to show you what amounts we have open as disputes in our system and the past due balances.

<<DPI 8-27-07.xls>>
Leisa Mangina
AT&T Credit and Collections
(205) 244-6716

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GA622

RBOC	Company	Bill Date	Date Sent	Submitted	Credits Paid	Credits Denied	Balance	Invoice#	Q Account
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 26.80	$ (26.80)	$ -	$ -	SS-AL-205-20031008	205Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 7.82	$ (7.82)	$ -	$ -	SS-FL-561-20031008	561Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 125.12	$ (125.12)	$ -	$ -	SS-FL-904-20031008	904Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 39.65	$ (39.65)	$ -	$ -	SS-GA-706-20031008	706Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 66.24	$ (66.24)	$ -	$ -	SS-KY-502-20031008	502Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 26.96	$ (26.96)	$ -	$ -	SS-MS-228-20031008	228Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 156.56	$ (156.56)	$ -	$ -	SS-NC-704-20031008	704Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 151.98	$ (151.98)	$ -	$ -	SS-SC-803-20031008	803Q888437
BellSouth	DPI Teleconnect	10/08/2003	01/11/2005	$ 169.15	$ (169.15)	$ -	$ -	SS-TN-615-20031008	615Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 300.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 200.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 1,000.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 100.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 200.00	$ -	$ -	[redacted]		228Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 1,100.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 1,500.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/02/2006	$ 1,600.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 87.10	$ (87.10)	$ -	$ -	SS-AL-205-20031108	205Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 86.02	$ (86.02)	$ -	$ -	SS-FL-904-20031108	904Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 7.93	$ (7.93)	$ -	$ -	SS-GA-706-20031108	706Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 74.52	$ (74.52)	$ -	$ -	SS-KY-502-20031108	502Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 6.74	$ (6.74)	$ -	$ -	SS-MS-228-20031108	228Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 144.20	$ (144.20)	$ -	$ -	SS-NC-704-20031108	704Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 201.15	$ (201.15)	$ -	$ -	SS-SC-803-20031108	803Q888437
BellSouth	DPI Teleconnect	11/08/2003	01/11/2005	$ 437.80	$ (437.80)	$ -	$ -	SS-TN-615-20031108	615Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 31.29	$ (31.29)	$ -	$ -	TF-AL-205-20031108	205Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 21.02	$ (21.02)	$ -	$ -	TF-FL-561-20031108	561Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 105.10	$ (105.10)	$ -	$ -	TF-FL-904-20031108	904Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 10.72	$ (10.72)	$ -	$ -	TF-GA-706-20031108	706Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 22.66	$ (22.66)	$ -	$ -	TF-MS-228-20031108	228Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 95.04	$ (95.04)	$ -	$ -	TF-NC-704-20031108	704Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 160.29	$ (160.29)	$ -	$ -	TF-SC-803-20031108	803Q888437
BellSouth	DPI Teleconnect	11/08/2003	05/17/2005	$ 167.78	$ (167.78)	$ -	$ -	TF-TN-615-20031108	615Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 900.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 100.00	$ -	$ -	[redacted]		305Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 400.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 800.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 200.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 300.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 200.00	$ -	$ -	[redacted]		228Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 4,000.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 1,700.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/02/2006	$ 1,000.00	$ -	$ -	[redacted]		615Q888437

BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	33.50	$	(33.50)	$	-	$	-	SS-AL-205-20031208	205Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	7.82	$	(7.82)	$	-	$	-	SS-FL-561-20031208	561Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	54.74	$	(54.74)	$	-	$	-	SS-FL-904-20031208	904Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	15.86	$	(15.86)	$	-	$	-	SS-GA-706-20031208	706Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	57.96	$	(57.96)	$	-	$	-	SS-KY-502-20031208	502Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	13.48	$	(13.48)	$	-	$	-	SS-MS-228-20031208	228Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	119.48	$	(119.48)	$	-	$	-	SS-NC-704-20031208	704Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	178.80	$	(178.80)	$	-	$	-	SS-SC-803-20031208	803Q888437
BellSouth	DPI Teleconnect	12/08/2003	01/11/2005	$	189.05	$	(189.05)	$	-	$	-	SS-TN-615-20031208	615Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	132.54	$	(132.54)	$	-	$	-	TF-AL-205-20031208	205Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	10.51	$	(10.51)	$	-	$	-	TF-FL-305-20031208	305Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	63.06	$	(63.06)	$	-	$	-	TF-FL-561-20031208	561Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	188.79	$	(188.79)	$	-	$	-	TF-FL-904-20031208	904Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	32.16	$	(32.16)	$	-	$	-	TF-GA-706-20031208	706Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	33.60	$	(33.60)	$	-	$	-	TF-KY-502-20031208	502Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	33.99	$	(33.99)	$	-	$	-	TF-MS-228-20031208	228Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	428.27	$	(428.27)	$	-	$	-	TF-NC-704-20031208	704Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	308.26	$	(308.26)	$	-	$	-	TF-SC-803-20031208	803Q888437
BellSouth	DPI Teleconnect	12/08/2003	05/17/2005	$	241.00	$	(241.00)	$	-	$	-	TF-TN-615-20031208	615Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$	300.00	$	-	$	-	[redacted]			205Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$	400.00	$	-	$	-				561Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$	1,400.00	$	-	$	-				904Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$	100.00	$	-	$	-				706Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$	200.00	$	-	$	-				502Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$	6,900.00	$	-	$	-				704Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$	1,400.00	$	-	$	-				803Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/02/2006	$	1,000.00	$	-	$	-				615Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	2,551.22	$	-	$	2,551.22	$	-	LC-AL-205-20040108	205Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	723.86	$	(361.93)	$	361.93	$	-	LC-FL-561-20040108	561Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	5,193.50	$	(2,908.36)	$	2,285.14	$	-	LC-FL-904-20040108	904Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	543.92	$	-	$	543.92	$	-	LC-GA-706-20040108	706Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	1,525.86	$	(76.29)	$	1,449.57	$	-	LC-KY-502-20040108	502Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	542.64	$	(108.53)	$	434.11	$	-	LC-MS-228-20040108	228Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	17,450.09	$	(8,725.05)	$	8,725.04	$	-	LC-NC-704-20040108	704Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	5,785.08	$	(347.10)	$	5,437.98	$	-	LC-SC-803-20040108	803Q888437
BellSouth	DPI Teleconnect	01/08/2004	10/06/2004	$	6,756.00	$	(472.92)	$	6,283.08	$	-	LC-TN-615-20040108	615Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$	73.70	$	(73.70)	$	-	$	-	SS-AL-205-20040108	205Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$	7.82	$	(7.82)	$	-	$	-	SS-FL-561-20040108	561Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$	117.30	$	(117.30)	$	-	$	-	SS-FL-904-20040108	904Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$	23.79	$	(23.79)	$	-	$	-	SS-GA-706-20040108	706Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$	57.96	$	(57.96)	$	-	$	-	SS-KY-502-20040108	502Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$	309.00	$	(309.00)	$	-	$	-	SS-NC-704-20040108	704Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$	116.22	$	(116.22)	$	-	$	-	SS-SC-803-20040108	803Q888437
BellSouth	DPI Teleconnect	01/08/2004	01/11/2005	$	199.00	$	(199.00)	$	-	$	-	SS-TN-615-20040108	615Q888437

BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 191.25	$ (191.25)	$ -	$ -	TF-AL-205-20040108	205Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 115.61	$ (115.61)	$ -	$ -	TF-FL-561-20040108	561Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 514.21	$ (514.21)	$ -	$ -	TF-FL-904-20040108	904Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 32.16	$ (32.16)	$ -	$ -	TF-GA-706-20040108	706Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 56.00	$ (56.00)	$ -	$ -	TF-KY-502-20040108	502Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 33.99	$ (33.99)	$ -	$ -	TF-MS-228-20040108	228Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 1,401.21	$ (1,401.21)	$ -	$ -	TF-NC-704-20040108	704Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 478.29	$ (478.29)	$ -	$ -	TF-SC-803-20040108	803Q888437
BellSouth	DPI Teleconnect	01/08/2004	02/23/2005	$ 403.82	$ (403.82)	$ -	$ -	TF-TN-615-20040108	615Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 9,260.62	$ (2,222.55)	$ 7,038.07	$ -	LC-AL-205-20040208	205Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ -	$ -	$ -	$ -	LC-FL-305-20040208	305Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 1,527.28	$ (1,527.28)	$ -	$ -	LC-FL-561-20040208	561Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 15,360.18	$ (9,062.49)	$ 6,297.69	$ -	LC-FL-904-20040208	904Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 1,464.40	$ -	$ 1,464.40	$ -	LC-GA-706-20040208	706Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 4,085.49	$ -	$ 4,085.49	$ -	LC-KY-502-20040208	502Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 2,564.90	$ (743.82)	$ 1,821.08	$ -	LC-MS-228-20040208	228Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 35,054.41	$ (14,722.85)	$ 20,331.56	$ -	LC-NC-704-20040208	704Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 17,542.68	$ (2,280.55)	$ 15,262.13	$ -	LC-SC-803-20040208	803Q888437
BellSouth	DPI Teleconnect	02/08/2004	10/06/2004	$ 21,770.50	$ (5,104.47)	$ 16,666.03	$ -	LC-TN-615-20040208	615Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 87.10	$ (87.10)	$ -	$ -	SS-AL-205-20040208	205Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 23.46	$ (23.46)	$ -	$ -	SS-FL-561-20040208	561Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 156.40	$ (156.40)	$ -	$ -	SS-FL-904-20040208	904Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 31.72	$ (31.72)	$ -	$ -	SS-GA-706-20040208	706Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 66.24	$ (66.24)	$ -	$ -	SS-KY-502-20040208	502Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 6.74	$ (6.74)	$ -	$ -	SS-MS-228-20040208	228Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 304.88	$ (304.88)	$ -	$ -	SS-NC-704-20040208	704Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 169.86	$ (169.86)	$ -	$ -	SS-SC-803-20040208	803Q888437
BellSouth	DPI Teleconnect	02/08/2004	01/11/2005	$ 398.00	$ (398.00)	$ -	$ -	SS-TN-615-20040208	615Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 674.59	$ (674.59)	$ -	$ -	TF-AL-205-20040208	205Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 163.50	$ (163.50)	$ -	$ -	TF-FL-561-20040208	561Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 1,284.68	$ (1,284.68)	$ -	$ -	TF-FL-904-20040208	904Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 21.44	$ (21.44)	$ -	$ -	TF-GA-706-20040208	706Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 123.20	$ (123.20)	$ -	$ -	TF-KY-502-20040208	502Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 181.28	$ (181.28)	$ -	$ -	TF-MS-228-20040208	228Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 2,645.29	$ (2,645.29)	$ -	$ -	TF-NC-704-20040208	704Q888437
BellSouth	DPI Teleconnect	02/08/2004	02/23/2005	$ 1,041.38	$ (1,041.38)	$ -	$ -	TF-SC-803-20040208	803Q888437
BellSouth	DPI Teleconnect	02/08/2004	05/17/2005	$ 1,208.98	$ (1,208.98)	$ -	$ -	TF-TN-615-20040208	615Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 9,541.86	$ (477.09)	$ 9,064.77	$ -	LC-AL-205-20040308	205Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ -	$ -	$ -	$ -	LC-FL-305-20040308	305Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 1,773.78	$ (1,011.05)	$ 762.73	$ -	LC-FL-561-20040308	561Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 15,980.34	$ (10,706.83)	$ 5,273.51	$ -	LC-FL-904-20040308	904Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 1,715.44	$ -	$ 1,715.44	$ -	LC-GA-706-20040308	706Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 3,596.19	$ (2,419.61)	$ 1,176.58	$ -	LC-KY-502-20040308	502Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 2,211.00	$ -	$ 2,211.00	$ -	LC-MS-228-20040308	228Q888437

BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 38,845.73	$ (8,157.60)	$ 30,688.13	$ -	LC-NC-704-20040308	704Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 19,732.32	$ (1,183.94)	$ 18,548.38	$ -	LC-SC-803-20040308	803Q888437
BellSouth	DPI Teleconnect	03/08/2004	10/07/2004	$ 21,996.45	$ -	$ 21,996.45	$ -	LC-TN-615-20040308	615Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 100.50	$ -	$ 100.50	$ -	SS-AL-205-20040308	205Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 23.46	$ -	$ 23.46	$ -	SS-FL-561-20040308	561Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 187.68	$ -	$ 187.68	$ -	SS-FL-904-20040308	904Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 15.86	$ -	$ 15.86	$ -	SS-GA-706-20040308	706Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 66.24	$ -	$ 66.24	$ -	SS-KY-502-20040308	502Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 40.44	$ -	$ 40.44	$ -	SS-MS-228-20040308	228Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 313.12	$ -	$ 313.12	$ -	SS-NC-704-20040308	704Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 196.68	$ -	$ 196.68	$ -	SS-SC-803-20040308	803Q888437
BellSouth	DPI Teleconnect	03/08/2004	01/11/2005	$ 208.95	$ -	$ 208.95	$ -	SS-TN-615-20040308	615Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 1,108.01	$ (1,108.01)	$ -	$ -	TF-AL-205-20040308	205Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 260.08	$ (260.08)	$ -	$ -	TF-FL-561-20040308	561Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 2,049.20	$ (2,049.20)	$ -	$ -	TF-FL-904-20040308	904Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 10.72	$ (10.72)	$ -	$ -	TF-GA-706-20040308	706Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 179.20	$ (179.20)	$ -	$ -	TF-KY-502-20040308	502Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 271.92	$ (271.92)	$ -	$ -	TF-MS-228-20040308	228Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 3,866.38	$ (3,866.38)	$ -	$ -	TF-NC-704-20040308	704Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 1,423.84	$ (1,423.84)	$ -	$ -	TF-SC-803-20040308	803Q888437
BellSouth	DPI Teleconnect	03/08/2004	02/23/2005	$ 2,070.90	$ (2,070.90)	$ -	$ -	TF-TN-615-20040308	615Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 4,687.22	$ (796.83)	$ 3,890.39	$ -	LC-AL-205-20040408	205Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ -	$ -	$ -	$ -	LC-FL-305-20040408	305Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 1,998.18	$ (1,138.96)	$ 859.22	$ -	LC-FL-561-20040408	561Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 11,689.88	$ (5,143.55)	$ 6,546.33	$ -	LC-FL-904-20040408	904Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 1,057.95	$ -	$ 1,057.95	$ -	LC-GA-706-20040408	706Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 41.84	$ -	$ 41.84	$ -	LC-GA-770-20040408	770Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 2,434.56	$ -	$ 2,434.56	$ -	LC-KY-502-20040408	502Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 1,344.80	$ -	$ 1,344.80	$ -	LC-MS-228-20040408	228Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 21,516.77	$ (6,024.70)	$ 15,492.07	$ -	LC-NC-704-20040408	704Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 13,427.52	$ (537.10)	$ 12,890.42	$ -	LC-SC-803-20040408	803Q888437
BellSouth	DPI Teleconnect	04/08/2004	10/07/2004	$ 11,362.50	$ (1,704.38)	$ 9,658.12	$ -	LC-TN-615-20040408	615Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 33.50	$ (33.50)	$ -	$ -	SS-AL-205-20040408	205Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 31.28	$ (31.28)	$ -	$ -	SS-FL-561-20040408	561Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 203.32	$ (203.32)	$ -	$ -	SS-FL-904-20040408	904Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 15.86	$ (15.86)	$ -	$ -	SS-GA-706-20040408	706Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 57.96	$ (57.96)	$ -	$ -	SS-KY-502-20040408	502Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 26.96	$ (26.96)	$ -	$ -	SS-MS-228-20040408	228Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 226.60	$ (226.60)	$ -	$ -	SS-NC-704-20040408	704Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 272.67	$ (272.67)	$ -	$ -	SS-SC-803-20040408	803Q888437
BellSouth	DPI Teleconnect	04/08/2004	01/11/2005	$ 199.00	$ (199.00)	$ -	$ -	SS-TN-615-20040408	615Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 858.05	$ (858.05)	$ -	$ -	TF-AL-205-20040408	205Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 369.08	$ (369.08)	$ -	$ -	TF-FL-561-20040408	561Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 2,681.40	$ (2,681.40)	$ -	$ -	TF-FL-904-20040408	904Q888437

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BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 10.72	$ (10.72)	$ -	$ -	TF-GA-706-20040408	706Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 179.20	$ (179.20)	$ -	$ -	TF-KY-502-20040408	502Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 211.68	$ (211.68)	$ -	$ -	TF-MS-228-20040408	228Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 4,406.47	$ (4,406.47)	$ -	$ -	TF-NC-704-20040408	704Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 1,187.27	$ (1,187.27)	$ -	$ -	TF-SC-803-20040408	803Q888437
BellSouth	DPI Teleconnect	04/08/2004	02/23/2005	$ 1,780.42	$ (1,780.42)	$ -	$ -	TF-TN-615-20040408	615Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 3,327.94	$ (1,331.18)	$ 1,996.76	$ -	LC-AL-205-20040508	205Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 31.96	$ (31.96)	$ -	$ -	LC-FL-305-20040508	305Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 1,341.64	$ (536.66)	$ 804.98	$ -	LC-FL-561-20040508	561Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 6,729.62	$ (3,364.81)	$ 3,364.81	$ -	LC-FL-904-20040508	904Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 549.89	$ -	$ 549.89	$ -	LC-GA-706-20040508	706Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 1,667.49	$ -	$ 1,667.49	$ -	LC-KY-502-20040508	502Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 1,654.88	$ (661.95)	$ 992.93	$ -	LC-MS-228-20040508	228Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 13,396.86	$ (3,885.09)	$ 9,511.77	$ -	LC-NC-704-20040508	704Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 9,320.88	$ (932.09)	$ 8,388.79	$ -	LC-SC-803-20040508	803Q888437
BellSouth	DPI Teleconnect	05/08/2004	10/07/2004	$ 8,499.00	$ (509.94)	$ 7,989.06	$ -	LC-TN-615-20040508	615Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 46.90	$ (46.90)	$ -	$ -	SS-AL-205-20040508	205Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 15.64	$ (15.64)	$ -	$ -	SS-FL-561-20040508	561Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 156.40	$ (156.40)	$ -	$ -	SS-FL-904-20040508	904Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 24.84	$ (24.84)	$ -	$ -	SS-KY-502-20040508	502Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 26.96	$ (26.96)	$ -	$ -	SS-MS-228-20040508	228Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 148.32	$ (148.32)	$ -	$ -	SS-NC-704-20040508	704Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 210.09	$ (210.09)	$ -	$ -	SS-SC-803-20040508	803Q888437
BellSouth	DPI Teleconnect	05/08/2004	01/11/2005	$ 199.00	$ (199.00)	$ -	$ -	SS-TN-615-20040508	615Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 728.79	$ (728.79)	$ -	$ -	TF-AL-205-20040508	205Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 10.90	$ (10.90)	$ -	$ -	TF-FL-305-20040508	305Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 163.50	$ (163.50)	$ -	$ -	TF-FL-561-20040508	561Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 959.20	$ (959.20)	$ -	$ -	TF-FL-904-20040508	904Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 168.00	$ (168.00)	$ -	$ -	TF-KY-502-20040508	502Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 141.12	$ (141.12)	$ -	$ -	TF-MS-228-20040508	228Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 2,411.97	$ (2,411.97)	$ -	$ -	TF-NC-704-20040508	704Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 1,013.87	$ (1,013.87)	$ -	$ -	TF-SC-803-20040508	803Q888437
BellSouth	DPI Teleconnect	05/08/2004	05/18/2005	$ 1,439.78	$ (1,439.78)	$ -	$ -	TF-TN-615-20040508	615Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 1,573.58	$ -	$ 1,573.58	$ -	LC-AL-205-20040608	205Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 742.22	$ (244.93)	$ 497.29	$ -	LC-FL-561-20040608	561Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 4,709.68	$ (2,543.23)	$ 2,166.45	$ -	LC-FL-904-20040608	904Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 143.45	$ -	$ 143.45	$ -	LC-GA-706-20040608	706Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 58.70	$ -	$ 58.70	$ -	LC-GA-770-20040608	770Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 1,371.33	$ -	$ 1,371.33	$ -	LC-KY-502-20040608	502Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 866.20	$ -	$ 866.20	$ -	LC-MS-228-20040608	228Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 8,311.04	$ (2,327.09)	$ 5,983.95	$ -	LC-NC-704-20040608	704Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 7,685.04	$ (845.35)	$ 6,839.69	$ -	LC-SC-803-20040608	803Q888437
BellSouth	DPI Teleconnect	06/08/2004	10/07/2004	$ 6,354.35	$ -	$ 6,354.35	$ -	LC-TN-615-20040608	615Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 33.50	$ (33.50)	$ -	$ -	SS-AL-205-20040608	205Q888437

BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 23.46	$ (23.46)	$ -	$ -	SS-FL-561-20040608	561Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 132.94	$ (132.94)	$ -	$ -	SS-FL-904-20040608	904Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 58.70	$ (58.70)	$ -	$ -	SS-GA-770-20040608	770Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 8.28	$ (8.28)	$ -	$ -	SS-KY-502-20040608	502Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 13.48	$ (13.48)	$ -	$ -	SS-MS-228-20040608	228Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 98.88	$ (98.88)	$ -	$ -	SS-NC-704-20040608	704Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 183.27	$ (183.27)	$ -	$ -	SS-SC-803-20040608	803Q888437
BellSouth	DPI Teleconnect	06/08/2004	01/11/2005	$ 129.35	$ (129.35)	$ -	$ -	SS-TN-615-20040608	615Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 537.54	$ (537.54)	$ -	$ -	TF-AL-205-20040608	205Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 10.90	$ (10.90)	$ -	$ -	TF-FL-305-20040608	305Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 130.80	$ (130.80)	$ -	$ -	TF-FL-561-20040608	561Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 850.20	$ (850.20)	$ -	$ -	TF-FL-904-20040608	904Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 123.20	$ (123.20)	$ -	$ -	TF-KY-502-20040608	502Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 105.84	$ (105.84)	$ -	$ -	TF-MS-228-20040608	228Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 1,744.57	$ (1,744.57)	$ -	$ -	TF-NC-704-20040608	704Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 708.12	$ (708.12)	$ -	$ -	TF-SC-803-20040608	803Q888437
BellSouth	DPI Teleconnect	06/08/2004	05/18/2005	$ 1,079.94	$ (1,079.94)	$ -	$ -	TF-TN-615-20040608	615Q888437
BellSouth	DPI Teleconnect	07/08/2004	12/30/2005	$ 100.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	07/08/2004	12/30/2005	$ 1,700.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	07/08/2004	12/30/2005	$ 3,200.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 1,901.72	$ -	$ 1,901.72	$ -	LC-AL-205-20040708	205Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 869.38	$ (573.79)	$ 295.59	$ -	LC-FL-561-20040708	561Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 4,271.08	$ (640.66)	$ 3,630.42	$ -	LC-FL-904-20040708	904Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 294.87	$ -	$ 294.87	$ -	LC-GA-706-20040708	706Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 1,108.29	$ (554.15)	$ 554.14	$ -	LC-KY-502-20040708	502Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 1,221.78	$ -	$ 1,221.78	$ -	LC-MS-228-20040708	228Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 9,478.76	$ (2,085.33)	$ 7,393.43	$ -	LC-NC-704-20040708	704Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 7,276.08	$ -	$ 7,276.08	$ -	LC-SC-803-20040708	803Q888437
BellSouth	DPI Teleconnect	07/08/2004	02/23/2005	$ 6,543.40	$ (1,374.11)	$ 5,169.29	$ -	LC-TN-615-20040708	615Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 93.80	$ (93.80)	$ -	$ -	SS-AL-205-20040708	205Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 7.82	$ (7.82)	$ -	$ -	SS-FL-561-20040708	561Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 258.06	$ (258.06)	$ -	$ -	SS-FL-904-20040708	904Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 23.79	$ (23.79)	$ -	$ -	SS-GA-706-20040708	706Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 58.70	$ (58.70)	$ -	$ -	SS-GA-770-20040708	770Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 24.84	$ (24.84)	$ -	$ -	SS-KY-502-20040708	502Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 20.22	$ (20.22)	$ -	$ -	SS-MS-228-20040708	228Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 168.92	$ (168.92)	$ -	$ -	SS-NC-704-20040708	704Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 286.08	$ (286.08)	$ -	$ -	SS-SC-803-20040708	803Q888437
BellSouth	DPI Teleconnect	07/08/2004	01/11/2005	$ 318.40	$ (318.40)	$ -	$ -	SS-TN-615-20040708	615Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 391.29	$ (391.29)	$ -	$ -	TF-AL-205-20040708	205Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 10.90	$ (10.90)	$ -	$ -	TF-FL-305-20040708	305Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 218.00	$ (218.00)	$ -	$ -	TF-FL-561-20040708	561Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 784.80	$ (784.80)	$ -	$ -	TF-FL-904-20040708	904Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 89.60	$ (89.60)	$ -	$ -	TF-KY-502-20040708	502Q888437

BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 113.76	$ (113.76)	$ -	$ -	TF-MS-228-20040708	228Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 1,631.69	$ (1,631.69)	$ -	$ -	TF-NC-704-20040708	704Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 602.12	$ (602.12)	$ -	$ -	TF-SC-803-20040708	803Q888437
BellSouth	DPI Teleconnect	07/08/2004	05/18/2005	$ 994.02	$ (994.02)	$ -	$ -	TF-TN-615-20040708	615Q888437
BellSouth	DPI Teleconnect	08/08/2004	12/29/2005	$ 2,200.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	08/08/2004	12/29/2005	$ 100.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	08/08/2004	12/29/2005	$ 9,100.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 1,593.68	$ (525.91)	$ 1,067.77	$ -	LC-AL-205-20040808	205Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 39.78	$ -	$ 39.78	$ -	LC-FL-305-20040808	305Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 620.84	$ (130.38)	$ 490.46	$ -	LC-FL-561-20040808	561Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 4,285.70	$ (642.86)	$ 3,642.84	$ -	LC-FL-904-20040808	904Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 183.30	$ -	$ 183.30	$ -	LC-GA-706-20040808	706Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 1,111.08	$ (555.54)	$ 555.54	$ -	LC-KY-502-20040808	502Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 628.58	$ -	$ 628.58	$ -	LC-MS-228-20040808	228Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 10,328.41	$ (5,164.21)	$ 5,164.20	$ -	LC-NC-704-20040808	704Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 7,344.24	$ (881.31)	$ 6,462.93	$ -	LC-SC-803-20040808	803Q888437
BellSouth	DPI Teleconnect	08/08/2004	02/23/2005	$ 7,034.85	$ (4,713.35)	$ 2,321.50	$ -	LC-TN-615-20040808	615Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 53.60	$ (53.60)	$ -	$ -	SS-AL-205-20040808	205Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 23.46	$ (23.46)	$ -	$ -	SS-FL-561-20040808	561Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 281.52	$ (281.52)	$ -	$ -	SS-FL-904-20040808	904Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 15.86	$ (15.86)	$ -	$ -	SS-GA-706-20040808	706Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 58.65	$ (58.65)	$ -	$ -	SS-GA-770-20040808	770Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 132.48	$ (132.48)	$ -	$ -	SS-KY-502-20040808	502Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 47.18	$ (47.18)	$ -	$ -	SS-MS-228-20040808	228Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 185.40	$ (185.40)	$ -	$ -	SS-NC-704-20040808	704Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 259.26	$ (259.26)	$ -	$ -	SS-SC-803-20040808	803Q888437
BellSouth	DPI Teleconnect	08/08/2004	01/11/2005	$ 228.85	$ (228.85)	$ -	$ -	SS-TN-615-20040808	615Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 391.29	$ (391.29)	$ -	$ -	TF-AL-205-20040808	205Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 11.73	$ (11.73)	$ -	$ -	TF-FL-305-20040808	305Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 211.14	$ (211.14)	$ -	$ -	TF-FL-561-20040808	561Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 832.83	$ (832.83)	$ -	$ -	TF-FL-904-20040808	904Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 11.95	$ (11.95)	$ -	$ -	TF-GA-706-20040808	706Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 123.20	$ (123.20)	$ -	$ -	TF-KY-502-20040808	502Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 88.48	$ (88.48)	$ -	$ -	TF-MS-228-20040808	228Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 1,965.11	$ (1,965.11)	$ -	$ -	TF-NC-704-20040808	704Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 520.26	$ (520.26)	$ -	$ -	TF-SC-803-20040808	803Q888437
BellSouth	DPI Teleconnect	08/08/2004	05/18/2005	$ 843.38	$ (843.38)	$ -	$ -	TF-TN-615-20040808	615Q888437
BellSouth	DPI Teleconnect	09/08/2004	12/29/2005	$ 100.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	09/08/2004	12/29/2005	$ 2,900.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	09/08/2004	12/29/2005	$ 100.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	09/08/2004	12/29/2005	$ 5,200.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 1,205.32	$ -	$ 1,205.32	$ -	LC-AL-205-20040908	205Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 541.28	$ (541.28)	$ -	$ -	LC-FL-561-20040908	561Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 3,072.24	$ (1,536.12)	$ 1,536.12	$ -	LC-FL-904-20040908	904Q888437

BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 761.09	$ -	$ 761.09	$ -	LC-GA-706-20040908	706Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 2,309.49	$ (1,154.75)	$ 1,154.74	$ -	LC-KY-502-20040908	502Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 492.08	$ -	$ 492.08	$ -	LC-MS-228-20040908	228Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 9,040.29	$ (2,983.30)	$ 6,056.99	$ -	LC-NC-704-20040908	704Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 5,342.04	$ (373.94)	$ 4,968.10	$ -	LC-SC-803-20040908	803Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 6,098.55	$ (2,805.33)	$ 3,293.22	$ -	LC-TN-615-20040908	615Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 67.00	$ (67.00)	$ -	$ -	SS-AL-205-20040908	205Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 15.64	$ (15.64)	$ -	$ -	SS-FL-561-20040908	561Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 86.02	$ (86.02)	$ -	$ -	SS-FL-904-20040908	904Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 31.72	$ (31.72)	$ -	$ -	SS-GA-706-20040908	706Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 107.64	$ (107.64)	$ -	$ -	SS-KY-502-20040908	502Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 6.74	$ (6.74)	$ -	$ -	SS-MS-228-20040908	228Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 189.52	$ (189.52)	$ -	$ -	SS-NC-704-20040908	704Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 192.21	$ (192.21)	$ -	$ -	SS-SC-803-20040908	803Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 288.55	$ (288.55)	$ -	$ -	SS-TN-615-20040908	615Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 391.29	$ (391.29)	$ -	$ -	TF-AL-205-20040908	205Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 11.73	$ (11.73)	$ -	$ -	TF-FL-305-20040908	305Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 211.14	$ (211.14)	$ -	$ -	TF-FL-561-20040908	561Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 645.15	$ (645.15)	$ -	$ -	TF-FL-904-20040908	904Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 71.70	$ (71.70)	$ -	$ -	TF-GA-706-20040908	706Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 100.80	$ (100.80)	$ -	$ -	TF-KY-502-20040908	502Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 75.84	$ (75.84)	$ -	$ -	TF-MS-228-20040908	228Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 2,271.87	$ (2,271.87)	$ -	$ -	TF-NC-704-20040908	704Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 539.38	$ (539.38)	$ -	$ -	TF-SC-803-20040908	803Q888437
BellSouth	DPI Teleconnect	09/08/2004	02/23/2005	$ 675.32	$ (675.32)	$ -	$ -	TF-TN-615-20040908	615Q888437
BellSouth	DPI Teleconnect	10/08/2004	12/29/2005	$ 1,400.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	10/08/2004	12/29/2005	$ 4,400.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 2,035.60	$ (337.91)	$ 1,697.69	$ -	LC-AL-205-20041008	205Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 39.78	$ -	$ 39.78	$ -	LC-FL-305-20041008	305Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 421.94	$ (281.01)	$ 140.93	$ -	LC-FL-561-20041008	561Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 3,788.96	$ (757.79)	$ 3,031.17	$ -	LC-FL-904-20041008	904Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 753.12	$ (376.56)	$ 376.56	$ -	LC-GA-706-20041008	706Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 35.00	$ -	$ 35.00	$ -	LC-GA-770-20041008	770Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 1,970.10	$ (650.13)	$ 1,319.97	$ -	LC-KY-502-20041008	502Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 439.84	$ -	$ 439.84	$ -	LC-MS-228-20041008	228Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 9,378.85	$ (1,969.56)	$ 7,409.29	$ -	LC-NC-704-20041008	704Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 5,018.28	$ (2,734.96)	$ 2,283.32	$ -	LC-SC-803-20041008	803Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 7,512.95	$ (3,005.18)	$ 4,507.77	$ -	LC-TN-615-20041008	615Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 26.80	$ (26.80)	$ -	$ -	SS-AL-205-20041008	205Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 15.64	$ (15.64)	$ -	$ -	SS-FL-561-20041008	561Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 7.93	$ (7.93)	$ -	$ -	SS-GA-706-20041008	706Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ -	$ -	$ -	$ -	SS-GA-770-20041008	770Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 82.80	$ (82.80)	$ -	$ -	SS-KY-502-20041008	502Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 13.48	$ (13.48)	$ -	$ -	SS-MS-228-20041008	228Q888437

BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 53.56	$ (53.56)	$ -	$ -	SS-NC-704-20041008	704Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 138.57	$ (138.57)	$ -	$ -	SS-SC-803-20041008	803Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 208.95	$ (208.95)	$ -	$ -	SS-TN-615-20041008	615Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 357.54	$ (357.54)	$ -	$ -	TF-AL-205-20041008	205Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 152.49	$ (152.49)	$ -	$ -	TF-FL-561-20041008	561Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 621.69	$ (621.69)	$ -	$ -	TF-FL-904-20041008	904Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 95.60	$ (95.60)	$ -	$ -	TF-GA-706-20041008	706Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 100.80	$ (100.80)	$ -	$ -	TF-KY-502-20041008	502Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 88.48	$ (88.48)	$ -	$ -	TF-MS-228-20041008	228Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 2,394.67	$ (2,394.67)	$ -	$ -	TF-NC-704-20041008	704Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 602.12	$ (602.12)	$ -	$ -	TF-SC-803-20041008	803Q888437
BellSouth	DPI Teleconnect	10/08/2004	02/23/2005	$ 645.54	$ (645.54)	$ -	$ -	TF-TN-615-20041008	615Q888437
BellSouth	DPI Teleconnect	11/08/2004	12/29/2005	$ 1,500.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	11/08/2004	12/29/2005	$ 400.00	$ -	$ -	[redacted]		228Q888437
BellSouth	DPI Teleconnect	11/08/2004	12/29/2005	$ 100.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	11/08/2004	12/29/2005	$ 3,200.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 1,299.04	$ -	$ 1,299.04	$ -	LC-AL-205-20041108	205Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 907.12	$ -	$ 907.12	$ -	LC-FL-561-20041108	561Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 4,275.50	$ -	$ 4,275.50	$ -	LC-FL-904-20041108	904Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 711.28	$ (355.64)	$ 355.64	$ -	LC-GA-706-20041108	706Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 3,012.15	$ (662.67)	$ 2,349.48	$ -	LC-KY-502-20041108	502Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 904.96	$ -	$ 904.96	$ -	LC-MS-228-20041108	228Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 8,956.14	$ (985.18)	$ 7,970.96	$ -	LC-NC-704-20041108	704Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 4,498.56	$ -	$ 4,498.56	$ -	LC-SC-803-20041108	803Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 5,970.90	$ (1,970.40)	$ 4,000.50	$ -	LC-TN-615-20041108	615Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 26.80	$ (26.80)	$ -	$ -	SS-AL-205-20041108	205Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 31.28	$ (31.28)	$ -	$ -	SS-FL-561-20041108	561Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 70.38	$ (70.38)	$ -	$ -	SS-FL-904-20041108	904Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 7.93	$ (7.93)	$ -	$ -	SS-GA-706-20041108	706Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 41.40	$ (41.40)	$ -	$ -	SS-KY-502-20041108	502Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 13.48	$ (13.48)	$ -	$ -	SS-MS-228-20041108	228Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 111.24	$ (111.24)	$ -	$ -	SS-NC-704-20041108	704Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 138.57	$ (138.57)	$ -	$ -	SS-SC-803-20041108	803Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 119.40	$ (119.40)	$ -	$ -	SS-TN-615-20041108	615Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 346.29	$ (346.29)	$ -	$ -	TF-AL-205-20041108	205Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 129.03	$ (129.03)	$ -	$ -	TF-FL-561-20041108	561Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 621.69	$ (621.69)	$ -	$ -	TF-FL-904-20041108	904Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 155.35	$ (155.35)	$ -	$ -	TF-GA-706-20041108	706Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 162.24	$ (162.24)	$ -	$ -	TF-KY-502-20041108	502Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 139.04	$ (139.04)	$ -	$ -	TF-MS-228-20041108	228Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 2,282.61	$ (2,282.61)	$ -	$ -	TF-NC-704-20041108	704Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 530.43	$ (530.43)	$ -	$ -	TF-SC-803-20041108	803Q888437
BellSouth	DPI Teleconnect	11/08/2004	02/23/2005	$ 596.82	$ (596.82)	$ -	$ -	TF-TN-615-20041108	615Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$ 100.00	$ -	$ -	[redacted]		706Q888437

BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$	1,500.00	$	-	$	-	[redacted]		502Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$	400.00	$	-	$	-	[redacted]		704Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$	100.00	$	-	$	-	[redacted]		803Q888437
BellSouth	DPI Teleconnect	12/08/2004	12/29/2005	$	2,700.00	$	-	$	-	[redacted]		615Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	1,432.96	$	-	$	1,432.96	$	- LC-AL-205-20041208	205Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	79.56	$	-	$	79.56	$	- LC-FL-305-20041208	305Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	596.70	$	-	$	596.70	$	- LC-FL-561-20041208	561Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	828.83	$	-	$	828.83	$	- LC-GA-706-20041208	706Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	2,819.01	$	(310.09)	$	2,508.92	$	- LC-KY-502-20041208	502Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	1,066.74	$	-	$	1,066.74	$	- LC-MS-228-20041208	228Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	9,224.62	$	(1,014.62)	$	8,210.00	$	- LC-NC-704-20041208	704Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	3,944.76	$	-	$	3,944.76	$	- LC-SC-803-20041208	803Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	6,115.30	$	(1,406.52)	$	4,708.78	$	- LC-TN-615-20041208	615Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	26.80	$	-	$	26.80	$	- SS-AL-205-20041208	205Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	23.46	$	-	$	23.46	$	- SS-FL-561-20041208	561Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	70.38	$	-	$	70.38	$	- SS-FL-904-20041208	904Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	39.65	$	-	$	39.65	$	- SS-GA-706-20041208	706Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	57.96	$	-	$	57.96	$	- SS-KY-502-20041208	502Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	20.22	$	-	$	20.22	$	- SS-MS-228-20041208	228Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	78.28	$	-	$	78.28	$	- SS-NC-704-20041208	704Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	102.81	$	-	$	102.81	$	- SS-SC-803-20041208	803Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	139.30	$	-	$	139.30	$	- SS-TN-615-20041208	615Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	290.04	$	(290.04)	$	-	$	- TF-AL-205-20041208	205Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	93.84	$	(93.84)	$	-	$	- TF-FL-561-20041208	561Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	563.04	$	(563.04)	$	-	$	- TF-FL-904-20041208	904Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	239.00	$	(239.00)	$	-	$	- TF-GA-706-20041208	706Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	112.32	$	(112.32)	$	-	$	- TF-KY-502-20041208	502Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	202.24	$	(202.24)	$	-	$	- TF-MS-228-20041208	228Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	2,225.75	$	(2,225.75)	$	-	$	- TF-NC-704-20041208	704Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	488.03	$	(466.83)	$	21.20	$	- TF-SC-803-20041208	803Q888437
BellSouth	DPI Teleconnect	12/08/2004	02/23/2005	$	633.36	$	(633.36)	$	-	$	- TF-TN-615-20041208	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$	750.00	$	-	$	-	$	750.00 5D-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	500.00	$	-	$	-	[redacted]		205Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	100.00	$	-	$	-	[redacted]		561Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	700.00	$	-	$	-	[redacted]		904Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	500.00	$	-	$	-	[redacted]		706Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	600.00	$	-	$	-	[redacted]		502Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	800.00	$	-	$	-	[redacted]		228Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	5,800.00	$	-	$	-	[redacted]		704Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	300.00	$	-	$	-	[redacted]		803Q888437
BellSouth	DPI Teleconnect	01/08/2005	01/03/2006	$	1,000.00	$	-	$	-	[redacted]		615Q888437
BellSouth	DPI Teleconnect	01/08/2005	12/28/2005	$	1,300.00	$	-	$	-	[redacted]		502Q888437
BellSouth	DPI Teleconnect	01/08/2005	12/28/2005	$	600.00	$	-	$	-	[redacted]		704Q888437
BellSouth	DPI Teleconnect	01/08/2005	12/28/2005	$	2,400.00	$	-	$	-	[redacted]		615Q888437

BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 1,432.96	$ (286.59)	$ 1,146.37	$ -	LC-AL-205-20050108	205Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 581.06	$ (290.53)	$ 290.53	$ -	LC-FL-561-20050108	561Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 2,753.32	$ -	$ 2,753.32	$ -	LC-FL-904-20050108	904Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 585.76	$ (298.88)	$ 286.88	$ -	LC-GA-706-20050108	706Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 2,128.29	$ (945.91)	$ 1,182.38	$ -	LC-KY-502-20050108	502Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 1,014.50	$ -	$ 1,014.50	$ -	LC-MS-228-20050108	228Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 9,902.24	$ (1,089.25)	$ 8,812.99	$ -	LC-NC-704-20050108	704Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 2,624.16	$ -	$ 2,624.16	$ -	LC-SC-803-20050108	803Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 5,927.70	$ (2,469.87)	$ 3,457.83	$ -	LC-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 26.80	$ (13.40)	$ 13.40	$ -	SS-AL-205-20050108	205Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 62.56	$ (15.64)	$ 46.92	$ -	SS-FL-904-20050108	904Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 23.79	$ (7.93)	$ 15.86	$ -	SS-GA-706-20050108	706Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 66.24	$ (24.84)	$ 41.40	$ -	SS-KY-502-20050108	502Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 6.74	$ -	$ 6.74	$ -	SS-MS-228-20050108	228Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 98.88	$ (98.88)	$ -	$ -	SS-NC-704-20050108	704Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 107.28	$ -	$ 107.28	$ -	SS-SC-803-20050108	803Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 159.20	$ (79.60)	$ 79.60	$ -	SS-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 301.29	$ (290.04)	$ 11.25	$ -	TF-AL-205-20050108	205Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 93.84	$ (93.84)	$ -	$ -	TF-FL-561-20050108	561Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 410.55	$ (410.55)	$ -	$ -	TF-FL-904-20050108	904Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 227.05	$ (227.05)	$ -	$ -	TF-GA-706-20050108	706Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 174.72	$ (174.72)	$ -	$ -	TF-KY-502-20050108	502Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 214.88	$ (214.88)	$ -	$ -	TF-MS-228-20050108	228Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 2,207.67	$ (2,207.67)	$ -	$ -	TF-NC-704-20050108	704Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 477.43	$ (477.43)	$ -	$ -	TF-SC-803-20050108	803Q888437
BellSouth	DPI Teleconnect	01/08/2005	02/23/2005	$ 621.18	$ (621.18)	$ -	$ -	TF-TN-615-20050108	615Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 5.00	$ -	$ -	$ 5.00	5D-FL-904-20050208	904Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 790.00	$ -	$ -	$ 790.00	5D-TN-615-20050208	615Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 1,500.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 100.00	$ -	$ -			561Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 1,400.00	$ -	$ -			904Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 900.00	$ -	$ -			706Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 200.00	$ -	$ -			502Q888437
BellSouth	DPI Teleconnect	02/08/2005	01/03/2006	$ 300.00	$ -	$ -			228Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 300.00	$ -	$ -			601Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 5,600.00	$ -	$ -			704Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 900.00	$ -	$ -			803Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/09/2005	$ 1,900.00	$ -	$ -			615Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 500.00	$ -	$ -			205Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 100.00	$ -	$ -			904Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 300.00	$ -	$ -			706Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 1,600.00	$ -	$ -			502Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 100.00	$ -	$ -			228Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 100.00	$ -	$ -			704Q888437

BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 200.00	$ -	$ -	[redacted]			803Q888437
BellSouth	DPI Teleconnect	02/08/2005	12/29/2005	$ 2,900.00	$ -	$ -	[redacted]			615Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 2,511.02	$ (717.43)	$ 1,793.59	$ -	LC-AL-205-20050208		205Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 39.78	$ -	$ 39.78	$ -	LC-FL-305-20050208		305Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 517.14	$ (517.14)	$ -	$ -	LC-FL-561-20050208		561Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 4,313.24	$ (718.87)	$ 3,594.37	$ -	LC-FL-904-20050208		904Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 1,725.40	$ (431.35)	$ 1,294.05	$ -	LC-GA-706-20050208		706Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 3,080.22	$ (342.25)	$ 2,737.97	$ -	LC-KY-502-20050208		502Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 975.74	$ -	$ 975.74	$ -	LC-MS-228-20050208		228Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 17,909.32	$ (4,477.33)	$ 13,431.99	$ -	LC-NC-704-20050208		704Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 4,368.54	$ -	$ 4,368.54	$ -	LC-SC-803-20050208		803Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 7,340.40	$ (815.60)	$ 6,524.80	$ -	LC-TN-615-20050208		615Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 33.50	$ (33.50)	$ -	$ -	SS-AL-205-20050208		205Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 15.64	$ (7.82)	$ 7.82	$ -	SS-FL-561-20050208		561Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 86.02	$ (43.01)	$ 43.01	$ -	SS-FL-904-20050208		904Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 15.86	$ -	$ 15.86	$ -	SS-GA-706-20050208		706Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 74.52	$ (33.12)	$ 41.40	$ -	SS-KY-502-20050208		502Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 6.74	$ -	$ 6.74	$ -	SS-MS-228-20050208		228Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 123.60	$ (41.20)	$ 82.40	$ -	SS-NC-704-20050208		704Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 119.40	$ -	$ 119.40	$ -	SS-TN-615-20050208		615Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 472.50	$ (472.50)	$ -	$ -	TF-AL-205-20050208		205Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 117.30	$ (93.84)	$ 23.46	$ -	TF-FL-561-20050208		561Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 551.31	$ (551.31)	$ -	$ -	TF-FL-904-20050208		904Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 322.65	$ (322.65)	$ -	$ -	TF-GA-706-20050208		706Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 224.64	$ (187.20)	$ 37.44	$ -	TF-KY-502-20050208		502Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 265.44	$ (265.44)	$ -	$ -	TF-MS-228-20050208		228Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 2,734.25	$ (2,734.25)	$ -	$ -	TF-NC-704-20050208		704Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 531.29	$ (531.29)	$ -	$ -	TF-SC-803-20050208		803Q888437
BellSouth	DPI Teleconnect	02/08/2005	05/18/2005	$ 901.32	$ (901.32)	$ -	$ -	TF-TN-615-20050208		615Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 5.00	$ -	$ -	$ 5.00	5D-FL-904-20050308		904Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 775.00	$ -	$ -	$ 775.00	5D-TN-615-20050308		615Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 1,400.00	$ -	$ -	[redacted]			205Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 100.00	$ -	$ -	[redacted]			561Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 1,500.00	$ -	$ -	[redacted]			904Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 800.00	$ -	$ -	[redacted]			706Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 1,200.00	$ -	$ -	[redacted]			502Q888437
BellSouth	DPI Teleconnect	03/08/2005	01/03/2006	$ 700.00	$ -	$ -	[redacted]			228Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 700.00	$ -	$ -	[redacted]			601Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 9,200.00	$ -	$ -	[redacted]			704Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 1,100.00	$ -	$ -	[redacted]			803Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/09/2005	$ 2,300.00	$ -	$ -	[redacted]			615Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/26/2005	$ 100.00	$ -	$ -	[redacted]			205Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 400.00	$ -	$ -	[redacted]			706Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 600.00	$ -	$ -	[redacted]			502Q888437

BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 200.00	$ -	$ -	$ [redacted]				228Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 100.00	$ -	$ -	$ [redacted]				803Q888437
BellSouth	DPI Teleconnect	03/08/2005	12/28/2005	$ 1,800.00	$ -	$ -	$ [redacted]				615Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 2,162.86	$ (308.98)	$ 1,853.88	$ -			LC-AL-205-20050308	205Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 39.78	$ -	$ 39.78	$ -			LC-FL-305-20050308	305Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 524.96	$ -	$ 524.96	$ -			LC-FL-561-20050308	561Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 2,823.02	$ (403.29)	$ 2,419.73	$ -			LC-FL-904-20050308	904Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 1,850.92	$ (462.73)	$ 1,388.19	$ -			LC-GA-706-20050308	706Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 3,398.43	$ (679.69)	$ 2,718.74	$ -			LC-KY-502-20050308	502Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 957.20	$ (315.88)	$ 641.32	$ -			LC-MS-228-20050308	228Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 17,008.39	$ (5,002.47)	$ 12,005.92	$ -			LC-NC-704-20050308	704Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 4,747.89	$ -	$ 4,747.89	$ -			LC-SC-803-20050308	803Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 6,596.55	$ (1,413.55)	$ 5,183.00	$ -			LC-TN-615-20050308	615Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 87.10	$ -	$ 87.10	$ -			SS-AL-205-20050308	205Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 15.64	$ -	$ 15.64	$ -			SS-FL-561-20050308	561Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 101.66	$ -	$ 101.66	$ -			SS-FL-904-20050308	904Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 8.28	$ (8.28)	$ -	$ -			SS-KY-502-20050308	502Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 26.96	$ (6.74)	$ 20.22	$ -			SS-MS-228-20050308	228Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 366.68	$ (81.48)	$ 285.20	$ -			SS-NC-704-20050308	704Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 288.55	$ (192.38)	$ 96.17	$ -			SS-TN-615-20050308	615Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 528.75	$ (528.75)	$ -	$ -			TF-AL-205-20050308	205Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 117.30	$ (117.30)	$ -	$ -			TF-FL-561-20050308	561Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 633.42	$ (633.42)	$ -	$ -			TF-FL-904-20050308	904Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 358.50	$ (358.50)	$ -	$ -			TF-GA-706-20050308	706Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 336.96	$ (336.96)	$ -	$ -			TF-KY-502-20050308	502Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 303.36	$ (303.36)	$ -	$ -			TF-MS-228-20050308	228Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 3,378.38	$ (3,124.41)	$ -	$ -			TF-NC-704-20050308	704Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 615.66	$ (615.66)	$ -	$ -			TF-SC-803-20050308	803Q888437
BellSouth	DPI Teleconnect	03/08/2005	05/18/2005	$ 1,084.02	$ (1,084.02)	$ -	$ -			TF-TN-615-20050308	615Q888437
BellSouth	DPI Teleconnect	03/19/2005	01/03/2006	$ 500.00	$ -	$ -	$ [redacted]				318Q897979
BellSouth	DPI Teleconnect	03/19/2005	04/20/2006	$ 250.00	$ -	$ -	$ [redacted]				318Q897979
BellSouth	DPI Teleconnect	03/19/2005	05/18/2005	$ 649.06	$ (324.53)	$ 324.53	$ 324.53			LC-LA-318-20050319	318Q897979
BellSouth	DPI Teleconnect	03/19/2005	05/18/2005	$ 31.56	$ (31.56)	$ -	$ -			SS-LA-318-20050319	318Q897979
BellSouth	DPI Teleconnect	03/19/2005	07/20/2005	$ 274.50	$ -	$ 274.50	$ 274.50			TF-LA-318-20050319	318Q897979
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 960.00	$ -	$ -	$ 960.00			5D-TN-615-20050408	615Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 800.00	$ -	$ -	$ [redacted]				205Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 100.00	$ -	$ -	$ [redacted]				561Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 600.00	$ -	$ -	$ [redacted]				904Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 900.00	$ -	$ -	$ [redacted]				706Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 100.00	$ -	$ -	$ [redacted]				502Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 3,300.00	$ -	$ -	$ [redacted]				704Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 500.00	$ -	$ -	$ [redacted]				803Q888437
BellSouth	DPI Teleconnect	04/08/2005	01/03/2006	$ 1,000.00	$ -	$ -	$ [redacted]				615Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 550.00	$ -	$ -	$ [redacted]				205Q888437

BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 50.00	$ -	$ -	[redacted]				561Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 400.00	$ -	$ -	[redacted]				904Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 450.00	$ -	$ -	[redacted]				706Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 50.00	$ -	$ -	[redacted]				502Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 1,950.00	$ -	$ -	[redacted]				704Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 350.00	$ -	$ -	[redacted]				803Q888437
BellSouth	DPI Teleconnect	04/08/2005	04/20/2006	$ 600.00	$ -	$ -	[redacted]				615Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 200.00	$ -	$ -	[redacted]				706Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 400.00	$ -	$ -	[redacted]				502Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 600.00	$ -	$ -	[redacted]				704Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 400.00	$ -	$ -	[redacted]				803Q888437
BellSouth	DPI Teleconnect	04/08/2005	12/26/2005	$ 1,900.00	$ -	$ -	[redacted]				615Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 1,767.84	$ (505.10)	$ 1,262.74	$ -	LC-AL-205-20050408			205Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 381.48	$ -	$ 381.48	$ -	LC-FL-561-20050408			561Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 2,500.70	$ (208.39)	$ 2,292.31	$ -	LC-FL-904-20050408			904Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 986.03	$ (788.82)	$ 197.21	$ -	LC-GA-706-20050408			706Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 2,599.20	$ -	$ 2,599.20	$ -	LC-KY-502-20050408			502Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 699.36	$ (349.68)	$ 349.68	$ -	LC-MS-228-20050408			228Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 10,532.95	$ (1,698.86)	$ 8,834.09	$ -	LC-NC-704-20050408			704Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 3,763.92	$ -	$ 3,763.92	$ -	LC-SC-803-20050408			803Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 5,354.70	$ -	$ 5,354.70	$ -	LC-TN-615-20050408			615Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 160.80	$ (160.80)	$ -	$ -	SS-AL-205-20050408			205Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 39.10	$ (15.64)	$ 23.46	$ -	SS-FL-561-20050408			561Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 258.06	$ (258.06)	$ -	$ -	SS-FL-904-20050408			904Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 39.65	$ (39.65)	$ -	$ -	SS-GA-706-20050408			706Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 82.80	$ (66.24)	$ 16.56	$ -	SS-KY-502-20050408			502Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 40.44	$ (20.22)	$ 20.22	$ -	SS-MS-228-20050408			228Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 370.80	$ (329.60)	$ 41.20	$ -	SS-NC-704-20050408			704Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 317.37	$ (181.35)	$ 136.02	$ -	SS-SC-803-20050408			803Q888437
BellSouth	DPI Teleconnect	04/08/2005	05/18/2005	$ 457.70	$ (457.70)	$ -	$ -	SS-TN-615-20050408			615Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 526.89	$ (420.38)	$ 106.51	$ -	TF-AL-205-20050408			205Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 63.35	$ (63.35)	$ -	$ -	TF-FL-561-20050408			561Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 443.39	$ (412.11)	$ 31.28	$ -	TF-FL-904-20050408			904Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 415.84	$ (389.96)	$ 25.88	$ -	TF-GA-706-20050408			706Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 206.33	$ (206.33)	$ -	$ -	TF-KY-502-20050408			502Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 266.29	$ (241.01)	$ 25.28	$ -	TF-MS-228-20050408			228Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 2,957.47	$ (2,957.47)	$ -	$ -	TF-NC-704-20050408			704Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 519.20	$ (519.20)	$ -	$ -	TF-SC-803-20050408			803Q888437
BellSouth	DPI Teleconnect	04/08/2005	07/20/2005	$ 996.76	$ (704.87)	$ 291.89	$ -	TF-TN-615-20050408			615Q888437
BellSouth	DPI Teleconnect	04/19/2005	05/18/2005	$ 535.78	$ -	$ 535.78	$ -	LC-LA-318-20050419			318Q897979
BellSouth	DPI Teleconnect	04/19/2005	05/18/2005	$ 15.78	$ (7.89)	$ 7.89	$ -	SS-LA-318-20050419			318Q897979
BellSouth	DPI Teleconnect	04/19/2005	07/20/2005	$ 193.98	$ -	$ 193.98	$ -	TF-LA-318-20050419			318Q897979
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 1,055.00	$ -	$ -	$ 1,055.00	5D-TN-615-20050508			615Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 200.00	$ -	$ -	[redacted]				205Q888437

BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 300.00	$ -	$ -	$ -	[redacted]			502Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 300.00	$ -	$ -	$ -	[redacted]			704Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 100.00	$ -	$ -	$ -	[redacted]			803Q888437
BellSouth	DPI Teleconnect	05/08/2005	12/26/2005	$ 2,300.00	$ -	$ -	$ -	[redacted]			615Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 1,325.82	$ (662.91)	$ 662.91	$ -	LC-AL-205-20050508			205Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 326.06	$ -	$ 326.06	$ -	LC-FL-561-20050508			561Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 1,909.44	$ (424.32)	$ 1,485.12	$ -	LC-FL-904-20050508			904Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 727.14	$ -	$ 727.14	$ -	LC-GA-706-20050508			706Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 2,366.49	$ (1,014.21)	$ 1,352.28	$ -	LC-KY-502-20050508			502Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 492.08	$ -	$ 492.08	$ -	LC-MS-228-20050508			228Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 7,549.08	$ (905.89)	$ 6,643.19	$ -	LC-NC-704-20050508			704Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 3,557.19	$ -	$ 3,557.19	$ -	LC-SC-803-20050508			803Q888437
BellSouth	DPI Teleconnect	05/08/2005	06/23/2005	$ 3,544.00	$ (1,575.11)	$ 1,968.89	$ -	LC-TN-615-20050508			615Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 20.10	$ (13.40)	$ 6.70	$ -	SS-AL-205-20050508			205Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 23.46	$ (7.82)	$ 15.64	$ -	SS-FL-561-20050508			561Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 70.38	$ (15.64)	$ 54.74	$ -	SS-FL-904-20050508			904Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 15.86	$ (7.93)	$ 7.93	$ -	SS-GA-706-20050508			706Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 24.84	$ -	$ 24.84	$ -	SS-KY-502-20050508			502Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 26.96	$ -	$ 26.96	$ -	SS-MS-228-20050508			228Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 86.52	$ -	$ 86.52	$ -	SS-NC-704-20050508			704Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 183.27	$ -	$ 183.27	$ -	SS-SC-803-20050508			803Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 99.50	$ (39.80)	$ 59.70	$ -	SS-TN-615-20050508			615Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 540.17	$ (540.17)	$ -	$ -	TF-AL-205-20050508			205Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 73.51	$ (61.78)	$ 11.73	$ -	TF-FL-561-20050508			561Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 398.02	$ (398.02)	$ -	$ -	TF-FL-904-20050508			904Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 321.86	$ (321.86)	$ -	$ -	TF-GA-706-20050508			706Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 212.58	$ (200.10)	$ 12.48	$ -	TF-KY-502-20050508			502Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 198.45	$ (198.45)	$ -	$ -	TF-MS-228-20050508			228Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 2,690.14	$ (2,690.14)	$ -	$ -	TF-NC-704-20050508			704Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 614.40	$ (614.40)	$ -	$ -	TF-SC-803-20050508			803Q888437
BellSouth	DPI Teleconnect	05/08/2005	07/20/2005	$ 882.01	$ (532.36)	$ 349.65	$ -	TF-TN-615-20050508			615Q888437
BellSouth	DPI Teleconnect	05/19/2005	06/23/2005	$ 495.39	$ -	$ 495.39	$ -	LC-LA-318-20050519			318Q897979
BellSouth	DPI Teleconnect	05/19/2005	07/20/2005	$ 7.89	$ (7.89)	$ -	$ -	SS-LA-318-20050519			318Q897979
BellSouth	DPI Teleconnect	05/19/2005	07/20/2005	$ 120.98	$ (120.98)	$ -	$ -	TF-LA-318-20050519			318Q897979
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 100.00	$ -	$ -	$ -	[redacted]			205Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 100.00	$ -	$ -	$ -	[redacted]			706Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 400.00	$ -	$ -	$ -	[redacted]			502Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 300.00	$ -	$ -	$ -	[redacted]			704Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 100.00	$ -	$ -	$ -	[redacted]			803Q888437
BellSouth	DPI Teleconnect	06/08/2005	12/26/2005	$ 1,900.00	$ -	$ -	$ -	[redacted]			615Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 897.28	$ (224.32)	$ 672.96	$ -	LC-AL-205-20050608			205Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 39.78	$ -	$ 39.78	$ -	LC-FL-305-20050608			305Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 517.14	$ (258.57)	$ 258.57	$ -	LC-FL-561-20050608			561Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$ 1,480.36	$ (845.92)	$ 634.44	$ -	LC-FL-904-20050608			904Q888437

BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$	802.85	$	(535.23)	$	267.62	$	-	LC-GA-706-20050608	706Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$	1,455.96	$	(363.99)	$	1,091.97	$	-	LC-KY-502-20050608	502Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$	802.16	$	-	$	802.16	$	-	LC-MS-228-20050608	228Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$	6,879.10	$	(825.49)	$	6,053.61	$	-	LC-NC-704-20050608	704Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$	2,533.53	$	-	$	2,533.53	$	-	LC-SC-803-20050608	803Q888437
BellSouth	DPI Teleconnect	06/08/2005	06/23/2005	$	3,368.05	$	(421.01)	$	2,947.04	$	-	LC-TN-615-20050608	615Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	26.80	$	(13.40)	$	13.40	$	-	SS-AL-205-20050608	205Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	7.82	$	-	$	7.82	$	-	SS-FL-561-20050608	561Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	39.10	$	-	$	39.10	$	-	SS-FL-904-20050608	904Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	15.86	$	(7.93)	$	7.93	$	-	SS-GA-706-20050608	706Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	57.96	$	(16.56)	$	41.40	$	-	SS-KY-502-20050608	502Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	26.96	$	(6.74)	$	20.22	$	-	SS-MS-228-20050608	228Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	90.64	$	(45.32)	$	45.32	$	-	SS-NC-704-20050608	704Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	156.45	$	-	$	156.45	$	-	SS-SC-803-20050608	803Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	89.55	$	(49.75)	$	39.80	$	-	SS-TN-615-20050608	615Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	528.70	$	(528.70)	$	-	$	-	TF-AL-205-20050608	205Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	58.65	$	(58.65)	$	-	$	-	TF-FL-561-20050608	561Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	312.41	$	(312.41)	$	-	$	-	TF-FL-904-20050608	904Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	251.75	$	(251.75)	$	-	$	-	TF-GA-706-20050608	706Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	235.87	$	(235.87)	$	-	$	-	TF-KY-502-20050608	502Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	164.32	$	(151.68)	$	12.64	$	-	TF-MS-228-20050608	228Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	2,559.15	$	(2,559.15)	$	-	$	-	TF-NC-704-20050608	704Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	648.27	$	(523.53)	$	124.74	$	-	TF-SC-803-20050608	803Q888437
BellSouth	DPI Teleconnect	06/08/2005	07/20/2005	$	989.37	$	(831.03)	$	158.34	$	-	TF-TN-615-20050608	615Q888437
BellSouth	DPI Teleconnect	06/19/2005	07/20/2005	$	243.28	$	(162.19)	$	81.09	$	-	LC-LA-318-20050619	318Q897979
BellSouth	DPI Teleconnect	06/19/2005	07/20/2005	$	15.78	$	-	$	15.78	$	-	SS-LA-318-20050619	318Q897979
BellSouth	DPI Teleconnect	06/19/2005	07/20/2005	$	181.28	$	(181.28)	$	-	$	-	TF-LA-318-20050619	318Q897979
BellSouth	DPI Teleconnect	07/08/2005	12/26/2005	$	100.00	$	-	$	-	[redacted]			205Q888437
BellSouth	DPI Teleconnect	07/08/2005	12/26/2005	$	600.00	$	-	$	-				502Q888437
BellSouth	DPI Teleconnect	07/08/2005	03/20/2006	$	200.00	$	-	$	-				704Q888437
BellSouth	DPI Teleconnect	07/08/2005	12/26/2005	$	100.00	$	-	$	-				803Q888437
BellSouth	DPI Teleconnect	07/08/2005	12/26/2005	$	1,700.00	$	-	$	-				615Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	1,185.22	$	(592.61)	$	592.61	$	-	LC-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	31.96	$	-	$	31.96	$	-	LC-FL-305-20050708	305Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	319.60	$	-	$	319.60	$	-	LC-FL-561-20050708	561Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	1,414.06	$	-	$	1,414.06	$	-	LC-FL-904-20050708	904Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	531.84	$	-	$	531.84	$	-	LC-GA-706-20050708	706Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	1,352.94	$	(1,014.71)	$	338.23	$	-	LC-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	453.32	$	-	$	453.32	$	-	LC-MS-228-20050708	228Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	4,013.64	$	(401.36)	$	3,612.28	$	-	LC-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	2,656.02	$	-	$	2,656.02	$	-	LC-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	4,125.00	$	(515.63)	$	3,609.37	$	-	LC-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	46.90	$	(20.10)	$	26.80	$	-	SS-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$	7.82	$	-	$	7.82	$	-	SS-FL-904-20050708	904Q888437

BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 23.79	$ (7.93)	$ 15.86	$ -	SS-GA-706-20050708	706Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 24.84	$ (8.28)	$ 16.56	$ -	SS-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 26.96	$ (6.74)	$ 20.22	$ -	SS-MS-228-20050708	228Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 45.32	$ (45.32)	$ -	$ -	SS-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 134.10	$ -	$ 134.10	$ -	SS-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 99.50	$ (59.70)	$ 39.80	$ -	SS-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 603.17	$ (603.17)	$ -	$ -	TF-AL-205-20050708	205Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 58.65	$ (58.65)	$ -	$ -	TF-FL-561-20050708	561Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 208.01	$ (208.01)	$ -	$ -	TF-FL-904-20050708	904Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 297.96	$ (166.91)	$ 131.05	$ -	TF-GA-706-20050708	706Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 245.85	$ (245.85)	$ -	$ -	TF-KY-502-20050708	502Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 176.54	$ (176.54)	$ -	$ -	TF-MS-228-20050708	228Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 2,371.39	$ (2,371.39)	$ -	$ -	TF-NC-704-20050708	704Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 500.48	$ (500.48)	$ -	$ -	TF-SC-803-20050708	803Q888437
BellSouth	DPI Teleconnect	07/08/2005	07/18/2005	$ 1,069.07	$ (771.81)	$ 297.26	$ -	TF-TN-615-20050708	615Q888437
BellSouth	DPI Teleconnect	07/19/2005	04/18/2006	$ 397.89	$ (255.79)	$ 142.10	$ -	LC-LA-318-20050719	318Q897979
BellSouth	DPI Teleconnect	07/19/2005	04/18/2006	$ 7.89	$ -	$ 7.89	$ -	SS-LA-318-20050719	318Q897979
BellSouth	DPI Teleconnect	07/19/2005	04/18/2006	$ 181.28	$ (163.88)	$ 17.40	$ -	TF-LA-318-20050719	318Q897979
BellSouth	DPI Teleconnect	08/08/2005	12/26/2005	$ 800.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	08/08/2005	12/26/2005	$ 200.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	08/08/2005	12/26/2005	$ 100.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	08/08/2005	12/26/2005	$ 3,000.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 1,098.16	$ -	$ 1,098.16	$ -	LC-AL-205-20050808	205Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 95.88	$ (63.92)	$ 31.96	$ -	LC-FL-305-20050808	305Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 391.34	$ -	$ 391.34	$ -	LC-FL-561-20050808	561Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 1,835.32	$ -	$ 1,835.32	$ -	LC-FL-904-20050808	904Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 464.10	$ -	$ 464.10	$ -	LC-GA-706-20050808	706Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 1,490.90	$ (372.73)	$ 1,118.17	$ -	LC-KY-502-20050808	502Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 466.80	$ -	$ 466.80	$ -	LC-MS-228-20050808	228Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 4,336.28	$ (1,084.07)	$ 3,252.21	$ -	LC-NC-704-20050808	704Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 2,220.24	$ -	$ 2,220.24	$ -	LC-SC-803-20050808	803Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 3,884.25	$ (1,942.13)	$ 1,942.12	$ -	LC-TN-615-20050808	615Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 26.80	$ (6.70)	$ 20.10	$ -	SS-AL-205-20050808	205Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 7.82	$ -	$ 7.82	$ -	SS-FL-561-20050808	561Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 109.48	$ -	$ 109.48	$ -	SS-FL-904-20050808	904Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 23.79	$ (7.93)	$ 15.86	$ -	SS-GA-706-20050808	706Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 57.96	$ (24.84)	$ 33.12	$ -	SS-KY-502-20050808	502Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 40.44	$ -	$ 40.44	$ -	SS-MS-228-20050808	228Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 53.56	$ (26.78)	$ 26.78	$ -	SS-NC-704-20050808	704Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 107.28	$ -	$ 107.28	$ -	SS-SC-803-20050808	803Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 149.25	$ -	$ 149.25	$ -	SS-TN-615-20050808	615Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 535.68	$ (524.43)	$ 11.25	$ -	TF-AL-205-20050808	205Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 12.51	$ (12.51)	$ -	$ -	TF-FL-305-20050808	305Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 116.11	$ (104.38)	$ 11.73	$ -	TF-FL-561-20050808	561Q888437

BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 225.22	$ (225.22)	$ -	$ -	TF-FL-904-20050808	904Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 314.69	$ (302.74)	$ 11.95	$ -	TF-GA-706-20050808	706Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 248.77	$ (236.29)	$ 12.48	$ -	TF-KY-502-20050808	502Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 208.14	$ (208.14)	$ -	$ -	TF-MS-228-20050808	228Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 2,402.84	$ (2,294.84)	$ 108.00	$ -	TF-NC-704-20050808	704Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 486.29	$ (486.29)	$ -	$ -	TF-SC-803-20050808	803Q888437
BellSouth	DPI Teleconnect	08/08/2005	10/18/2005	$ 886.98	$ (650.12)	$ 236.86	$ -	TF-TN-615-20050808	615Q888437
BellSouth	DPI Teleconnect	08/19/2005	08/25/2005	$ 836.17	$ (449.11)	$ 387.06	$ -	LC-LA-318-20050819	318Q897979
BellSouth	DPI Teleconnect	08/19/2005	08/25/2005	$ 23.67	$ (7.89)	$ 15.78	$ -	SS-LA-318-20050819	318Q897979
BellSouth	DPI Teleconnect	08/19/2005	08/25/2005	$ 207.46	$ (140.80)	$ 66.66	$ -	TF-LA-318-20050819	318Q897979
BellSouth	DPI Teleconnect	09/08/2005	12/26/2005	$ 100.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	09/08/2005	12/26/2005	$ 800.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	09/08/2005	12/26/2005	$ 400.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	09/08/2005	12/26/2005	$ 2,800.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 1,078.08	$ (539.04)	$ 539.04	$ -	LC-AL-205-20050908	205Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 423.30	$ (211.65)	$ 211.65	$ -	LC-FL-561-20050908	561Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 1,444.66	$ (240.78)	$ 1,203.88	$ -	LC-FL-904-20050908	904Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 278.89	$ (30.99)	$ 246.06	$ -	LC-GA-706-20050908	706Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 1,684.05	$ (280.68)	$ 1,386.53	$ -	LC-KY-502-20050908	502Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 492.08	$ -	$ 492.08	$ -	LC-MS-228-20050908	228Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 4,982.16	$ (1,779.34)	$ 3,130.58	$ -	LC-NC-704-20050908	704Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 1,645.92	$ -	$ 1,645.92	$ -	LC-SC-803-20050908	803Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 4,262.85	$ (2,131.43)	$ 1,863.91	$ -	LC-TN-615-20050908	615Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 40.20	$ (13.40)	$ 26.80	$ -	SS-AL-205-20050908	205Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 7.82	$ -	$ 7.82	$ -	SS-FL-561-20050908	561Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 70.38	$ -	$ 70.38	$ -	SS-FL-904-20050908	904Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 7.93	$ -	$ 7.93	$ -	SS-GA-706-20050908	706Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 41.40	$ (8.28)	$ 32.64	$ -	SS-KY-502-20050908	502Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 26.96	$ -	$ 26.96	$ -	SS-MS-228-20050908	228Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 74.16	$ -	$ 74.16	$ -	SS-NC-704-20050908	704Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 214.56	$ -	$ 214.56	$ -	SS-SC-803-20050908	803Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 29.85	$ (19.90)	$ 7.45	$ -	SS-TN-615-20050908	615Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 492.91	$ (391.66)	$ 101.25	$ -	TF-AL-205-20050908	205Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 82.11	$ (23.46)	$ 58.65	$ -	TF-FL-561-20050908	561Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 240.86	$ (170.48)	$ 70.38	$ -	TF-FL-904-20050908	904Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 218.28	$ (23.90)	$ 192.94	$ -	TF-GA-706-20050908	706Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 191.35	$ (12.48)	$ 178.11	$ -	TF-KY-502-20050908	502Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 209.81	$ (12.64)	$ 197.17	$ -	TF-MS-228-20050908	228Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 2,374.43	$ (2,169.41)	$ 116.95	$ -	TF-NC-704-20050908	704Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 532.23	$ (389.67)	$ 117.21	$ -	TF-SC-803-20050908	803Q888437
BellSouth	DPI Teleconnect	09/08/2005	09/15/2005	$ 943.32	$ (608.58)	$ 258.35	$ -	TF-TN-615-20050908	615Q888437
BellSouth	DPI Teleconnect	09/19/2005	04/18/2006	$ 210.78	$ (79.04)	$ 131.74	$ -	LC-LA-318-20050919	318Q897979
BellSouth	DPI Teleconnect	09/19/2005	04/18/2006	$ 15.78	$ -	$ 15.78	$ -	SS-LA-318-20050919	318Q897979
BellSouth	DPI Teleconnect	09/19/2005	04/18/2006	$ 105.91	$ (82.11)	$ 23.80	$ -	TF-LA-318-20050919	318Q897979

BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 800.00	$ -	$ -	$	-	[redacted]	205Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 500.00	$ -	$ -	$	-	[redacted]	502Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 300.00	$ -	$ -	$	-	[redacted]	704Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 100.00	$ -	$ -	$	-	[redacted]	803Q888437
BellSouth	DPI Teleconnect	10/08/2005	12/24/2005	$ 3,900.00	$ -	$ -	$	-	[redacted]	615Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 1,526.74	$ (254.46)	$ 1,264.64	$	-	LC-AL-205-20051008	205Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 31.96	$ -	$ 31.96	$	-	LC-FL-305-20051008	305Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 319.60	$ (95.88)	$ 223.72	$	-	LC-FL-561-20051008	561Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 1,443.98	$ (240.66)	$ 1,203.32	$	-	LC-FL-904-20051008	904Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 402.14	$ (268.09)	$ 125.93	$	-	LC-GA-706-20051008	706Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/19/2005	$ 7.93	$ (7.93)	$ (0.24)	$	-	LC-GA-770-20051008	770Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 2,041.83	$ -	$ 2,041.83	$	-	LC-KY-502-20051008	502Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 963.94	$ (963.94)	$ -	$	-	LC-MS-228-20051008	228Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 6,056.08	$ (2,649.54)	$ 3,326.25	$	-	LC-NC-704-20051008	704Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 1,807.38	$ (200.82)	$ 1,600.11	$	-	LC-SC-803-20051008	803Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 4,423.75	$ (2,457.64)	$ 1,738.22	$	-	LC-TN-615-20051008	615Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 87.10	$ (6.70)	$ 80.20	$	-	SS-AL-205-20051008	205Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 101.66	$ (15.64)	$ 86.02	$	-	SS-FL-904-20051008	904Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 63.44	$ (15.86)	$ 46.86	$	-	SS-GA-706-20051008	706Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/25/2005	$ 7.93	$ -	$ 7.93	$	-	SS-GA-770-20051008	770Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 49.68	$ (16.56)	$ 32.37	$	-	SS-KY-502-20051008	502Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 33.70	$ (13.48)	$ 20.22	$	-	SS-MS-228-20051008	228Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 82.40	$ -	$ 82.40	$	-	SS-NC-704-20051008	704Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 205.62	$ -	$ 205.62	$	-	SS-SC-803-20051008	803Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 149.25	$ (149.25)	$ (6.72)	$	-	SS-TN-615-20051008	615Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 544.08	$ (456.54)	$ 73.84	$	-	TF-AL-205-20051008	205Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 125.92	$ (87.34)	$ 38.58	$	-	TF-FL-561-20051008	561Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 263.55	$ (215.27)	$ 48.28	$	-	TF-FL-904-20051008	904Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 249.75	$ (130.85)	$ 113.02	$	-	TF-GA-706-20051008	706Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/24/2005	$ 13.55	$ (13.55)	$ (0.60)	$	-	TF-GA-770-20051008	770Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 223.30	$ (210.82)	$ 6.14	$	-	TF-KY-502-20051008	502Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 254.07	$ (153.79)	$ 100.28	$	-	TF-MS-228-20051008	228Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 2,748.54	$ (2,212.15)	$ 572.40	$	-	TF-NC-704-20051008	704Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 547.67	$ (416.99)	$ 110.50	$	-	TF-SC-803-20051008	803Q888437
BellSouth	DPI Teleconnect	10/08/2005	10/17/2005	$ 880.32	$ (464.69)	$ 372.54	$	-	TF-TN-615-20051008	615Q888437
BellSouth	DPI Teleconnect	10/19/2005	04/18/2006	$ 656.95	$ (656.95)	$ -	$	-	LC-LA-318-20051019	318Q897979
BellSouth	DPI Teleconnect	10/19/2005	04/18/2006	$ 39.45	$ (15.78)	$ 23.67	$	-	SS-LA-318-20051019	318Q897979
BellSouth	DPI Teleconnect	10/19/2005	10/25/2005	$ 167.40	$ (167.40)	$ -	$	-	TF-LA-318-20051019	318Q897979
BellSouth	DPI Teleconnect	11/08/2005	12/23/2005	$ 3,700.00	$ -	$ -	$	-	[redacted]	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	12/23/2005	$ 700.00	$ -	$ -	$	-	[redacted]	502Q888437
BellSouth	DPI Teleconnect	11/08/2005	12/23/2005	$ 400.00	$ -	$ -	$	-	[redacted]	704Q888437
BellSouth	DPI Teleconnect	11/08/2005	12/23/2005	$ 7,600.00	$ -	$ -	$	-	[redacted]	615Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 1,667.50	$ (185.28)	$ 1,476.66	$	-	LC-AL-205-20051108	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$ 55.42	$ -	$ 55.42	$	-	LC-FL-305-20051108	305Q888437

BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	279.14	$	-	$	279.14	$	-	LC-FL-561-20051108	561Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	1,540.54	$	(256.76)	$	1,283.78	$	-	LC-FL-904-20051108	904Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	656.57	$	(164.14)	$	487.51	$	-	LC-GA-706-20051108	706Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	7.93	$	(7.93)	$	(0.24)	$	-	LC-GA-770-20051108	770Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	1,655.55	$	(275.93)	$	1,371.34	$	-	LC-KY-502-20051108	502Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	977.40	$	-	$	977.40	$	-	LC-MS-228-20051108	228Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	5,827.60	$	(2,266.29)	$	3,423.29	$	-	LC-NC-704-20051108	704Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	1,346.46	$	(168.31)	$	1,172.77	$	-	LC-SC-803-20051108	803Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	5,614.85	$	(1,247.74)	$	4,291.12	$	-	LC-TN-615-20051108	615Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	328.30	$	(131.32)	$	193.04	$	-	SS-AL-205-20051108	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	23.46	$	-	$	23.46	$	-	SS-FL-305-20051108	305Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	23.46	$	-	$	23.46	$	-	SS-FL-561-20051108	561Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	70.38	$	-	$	70.38	$	-	SS-FL-904-20051108	904Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	182.39	$	-	$	182.39	$	-	SS-GA-706-20051108	706Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	7.93	$	-	$	7.93	$	-	SS-GA-770-20051108	770Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	82.80	$	(24.84)	$	57.22	$	-	SS-KY-502-20051108	502Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	202.20	$	-	$	202.20	$	-	SS-MS-228-20051108	228Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	152.44	$	-	$	152.44	$	-	SS-NC-704-20051108	704Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	187.74	$	-	$	187.74	$	-	SS-SC-803-20051108	803Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/12/2005	$	915.40	$	-	$	915.40	$	-	SS-TN-615-20051108	615Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	665.43	$	(583.89)	$	64.02	$	-	TF-AL-205-20051108	205Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	79.76	$	(56.30)	$	23.46	$	-	TF-FL-561-20051108	561Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	273.73	$	(238.54)	$	35.19	$	-	TF-FL-904-20051108	904Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	267.68	$	(267.68)	$	(8.04)	$	-	TF-GA-706-20051108	706Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	11.95	$	(11.95)	$	(0.36)	$	-	TF-GA-770-20051108	770Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	224.64	$	(224.64)	$	(6.74)	$	-	TF-KY-502-20051108	502Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	401.10	$	(382.99)	$	18.11	$	-	TF-MS-228-20051108	228Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	3,347.90	$	(2,995.57)	$	292.06	$	-	TF-NC-704-20051108	704Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	506.36	$	(399.44)	$	94.13	$	-	TF-SC-803-20051108	803Q888437
BellSouth	DPI Teleconnect	11/08/2005	11/13/2005	$	898.78	$	(792.94)	$	57.54	$	-	TF-TN-615-20051108	615Q888437
BellSouth	DPI Teleconnect	11/19/2005	12/23/2005	$	100.00	$	-	$	-	[redacted]			318Q897979
BellSouth	DPI Teleconnect	11/19/2005	11/30/2005	$	833.35	$	(250.01)	$	583.34			LC-LA-318-20051119	318Q897979
BellSouth	DPI Teleconnect	11/19/2005	11/30/2005	$	118.35	$	-	$	118.35			SS-LA-318-20051119	318Q897979
BellSouth	DPI Teleconnect	11/19/2005	11/30/2005	$	275.70	$	(263.80)	$	11.90			TF-LA-318-20051119	318Q897979
BellSouth	DPI Teleconnect	12/08/2005	12/23/2005	$	400.00	$	-	$	-	[redacted]			502Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/23/2005	$	2,000.00	$	-	$	-	[redacted]			615Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$	1,098.20	$	(202.76)	$	892.40	$	-	LC-AL-205-20051208	205Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$	78.18	$	(70.36)	$	7.82	$	-	LC-FL-305-20051208	305Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$	304.90	$	(121.18)	$	289.26	$	-	LC-FL-561-20051208	561Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$	1,153.14	$	(262.29)	$	1,145.32	$	-	LC-FL-904-20051208	904Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$	344.48	$	(123.03)	$	219.60	$	-	LC-GA-706-20051208	706Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$	1,001.61	$	(200.32)	$	798.29	$	-	LC-KY-502-20051208	502Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$	842.60	$	(280.87)	$	555.72	$	-	LC-MS-228-20051208	228Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$	5,045.16	$	(1,513.55)	$	3,516.47	$	-	LC-NC-704-20051208	704Q888437

BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 1,047.00	$ (174.50)	$ 869.72	$ -	LC-SC-803-20051208	803Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 3,384.55	$ (118.67)	$ 3,262.32	$ -	LC-TN-615-20051208	615Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 100.50	$ (10.50)	$ 90.30	$ -	SS-AL-205-20051208	205Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 7.82	$ (7.82)	$ -	$ -	SS-FL-305-20051208	305Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 23.46	$ (7.82)	$ 15.64	$ -	SS-FL-561-20051208	561Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 62.56	$ -	$ 62.56	$ -	SS-FL-904-20051208	904Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 39.65	$ (7.93)	$ 31.60	$ -	SS-GA-706-20051208	706Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 57.96	$ (41.40)	$ 15.95	$ -	SS-KY-502-20051208	502Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 74.14	$ (60.66)	$ 12.19	$ -	SS-MS-228-20051208	228Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 78.28	$ (16.48)	$ 61.64	$ -	SS-NC-704-20051208	704Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 160.92	$ (5.36)	$ 155.48	$ -	SS-SC-803-20051208	803Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 189.05	$ (59.70)	$ 127.57	$ -	SS-TN-615-20051208	615Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 788.94	$ (106.12)	$ 737.23	$ -	TF-AL-205-20051208	205Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 32.85	$ (32.85)	$ -	$ -	TF-FL-305-20051208	305Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 118.08	$ (102.24)	$ 15.84	$ -	TF-FL-561-20051208	561Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 322.57	$ (297.42)	$ 25.15	$ -	TF-FL-904-20051208	904Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 305.12	$ (99.05)	$ 206.07	$ -	TF-GA-706-20051208	706Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 11.95	$ (11.95)	$ -	$ -	TF-GA-770-20051208	770Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 242.94	$ (144.52)	$ 96.63	$ -	TF-KY-502-20051208	502Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 375.41	$ (268.92)	$ 106.49	$ -	TF-MS-228-20051208	228Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 3,292.78	$ (2,993.20)	$ 299.58	$ -	TF-NC-704-20051208	704Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 540.28	$ (365.75)	$ 120.12	$ -	TF-SC-803-20051208	803Q888437
BellSouth	DPI Teleconnect	12/08/2005	12/15/2005	$ 944.41	$ (280.80)	$ 663.61	$ -	TF-TN-615-20051208	615Q888437
BellSouth	DPI Teleconnect	12/19/2005	12/21/2005	$ 900.00	$ -	$ -	[redacted]		318Q897979
BellSouth	DPI Teleconnect	12/19/2005	12/21/2005	$ 3,638.09	$ (54.97)	$ 3,583.12	$ -	LC-LA-318-20051219	318Q897979
BellSouth	DPI Teleconnect	12/19/2005	12/21/2005	$ 1,428.09	$ -	$ 1,428.09	$ -	SS-LA-318-20051219	318Q897979
BellSouth	DPI Teleconnect	12/19/2005	12/21/2005	$ 3,269.57	$ (97.28)	$ 3,172.29	$ -	TF-LA-318-20051219	318Q897979
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 250.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 100.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 250.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 300.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 3,100.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 150.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	01/08/2006	12/26/2006	$ 250.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 723.18	$ (176.79)	$ 543.74	$ -	LC-AL-205-20060108	205Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 183.72	$ (70.36)	$ 113.36	$ -	LC-FL-561-20060108	561Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 1,028.04	$ (99.46)	$ 928.58	$ -	LC-FL-904-20060108	904Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 370.42	$ (198.18)	$ 169.27	$ -	LC-GA-706-20060108	706Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 1,196.58	$ (66.57)	$ 1,130.01	$ -	LC-KY-502-20060108	502Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 788.68	$ (256.54)	$ 526.76	$ -	LC-MS-228-20060108	228Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 5,607.44	$ (2,158.11)	$ 3,427.75	$ -	LC-NC-704-20060108	704Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 592.77	$ (88.14)	$ 503.23	$ -	LC-SC-803-20060108	803Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 3,193.80	$ (106.56)	$ 3,084.04	$ -	LC-TN-615-20060108	615Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 20.10	$ (8.14)	$ 18.74	$ -	SS-AL-205-20060108	205Q888437

BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 23.46	$ -	$ 23.46	$ -	SS-FL-561-20060108	561Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 62.56	$ (7.82)	$ 54.74	$ -	SS-FL-904-20060108	904Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 31.72	$ (7.93)	$ 23.67	$ -	SS-GA-706-20060108	706Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 8.28	$ -	$ 8.28	$ -	SS-KY-502-20060108	502Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 60.66	$ -	$ 60.66	$ -	SS-MS-228-20060108	228Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 74.16	$ (20.60)	$ 53.36	$ -	SS-NC-704-20060108	704Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 147.51	$ -	$ 147.51	$ -	SS-SC-803-20060108	803Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 59.70	$ (20.20)	$ 49.45	$ -	SS-TN-615-20060108	615Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 582.00	$ (414.32)	$ 167.68	$ -	TF-AL-205-20060108	205Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 23.46	$ (23.46)	$ -	$ -	TF-FL-305-20060108	305Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 98.14	$ (84.12)	$ 14.02	$ -	TF-FL-561-20060108	561Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 258.45	$ (245.53)	$ 12.93	$ -	TF-FL-904-20060108	904Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 279.83	$ (206.83)	$ 73.00	$ -	TF-GA-706-20060108	706Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 11.95	$ (11.95)	$ -	$ -	TF-GA-770-20060108	770Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 149.76	$ (87.36)	$ 62.40	$ -	TF-KY-502-20060108	502Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 383.85	$ (339.56)	$ 44.29	$ -	TF-MS-228-20060108	228Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 2,767.38	$ (2,559.03)	$ 208.35	$ -	TF-NC-704-20060108	704Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 415.27	$ (276.85)	$ 138.42	$ -	TF-SC-803-20060108	803Q888437
BellSouth	DPI Teleconnect	01/08/2006	01/30/2006	$ 684.01	$ (164.81)	$ 519.20	$ -	TF-TN-615-20060108	615Q888437
BellSouth	DPI Teleconnect	01/19/2006	12/26/2006	$ 7,400.00	$ -	$ -	[redacted]		318Q897979
BellSouth	DPI Teleconnect	01/19/2006	02/02/2006	$ 7,591.78	$ -	$ 7,591.78	$ -	LC-LA-318-20060119	318Q897979
BellSouth	DPI Teleconnect	01/19/2006	02/02/2006	$ 3,455.82	$ -	$ 3,455.82	$ -	SS-LA-318-20060119	318Q897979
BellSouth	DPI Teleconnect	01/19/2006	02/02/2006	$ 8,860.73	$ -	$ 8,860.73	$ -	TF-LA-318-20060119	318Q897979
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 600.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 150.00	$ -	$ -	[redacted]		305Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 200.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 950.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 400.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 250.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 5,950.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 350.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	02/08/2006	12/26/2006	$ 1,350.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 1,613.74	$ (591.70)	$ 1,013.16	$ -	LC-AL-205-20060208	205Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 246.26	$ (105.54)	$ 140.72	$ -	LC-FL-305-20060208	305Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 668.42	$ (211.08)	$ 457.34	$ -	LC-FL-561-20060208	561Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 1,938.82	$ (840.16)	$ 1,098.66	$ -	LC-FL-904-20060208	904Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 786.94	$ (266.24)	$ 520.70	$ -	LC-GA-706-20060208	706Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 2,050.11	$ (546.70)	$ 1,495.21	$ -	LC-KY-502-20060208	502Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 834.18	$ (208.55)	$ 621.17	$ -	LC-MS-228-20060208	228Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 9,709.40	$ (2,912.82)	$ 6,767.45	$ -	LC-NC-704-20060208	704Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 1,078.83	$ (251.73)	$ 823.09	$ -	LC-SC-803-20060208	803Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 5,662.20	$ (2,076.14)	$ 3,523.78	$ -	LC-TN-615-20060208	615Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 6.70	$ -	$ (0.10)	$ -	SS-AL-205-20060208	205Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$ 15.64	$ -	$ 15.64	$ -	SS-FL-305-20060208	305Q888437

BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	78.20	$	-	$	78.20	$	- SS-FL-904-20060208	904Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	7.93	$	-	$	7.93	$	- SS-GA-706-20060208	706Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	57.96	$	(16.81)	$	41.15	$	- SS-KY-502-20060208	502Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	67.40	$	(6.85)	$	60.55	$	- SS-MS-228-20060208	228Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	115.36	$	(29.13)	$	86.23	$	- SS-NC-704-20060208	704Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	156.45	$	(18.42)	$	138.03	$	- SS-SC-803-20060208	803Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	59.70	$	(30.76)	$	28.94	$	- SS-TN-615-20060208	615Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	438.75	$	(351.00)	$	87.75	$	- TF-AL-205-20060208	205Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	23.46	$	(23.46)	$	-	$	- TF-FL-305-20060208	305Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	58.65	$	(46.92)	$	11.73	$	- TF-FL-561-20060208	561Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	175.95	$	(175.95)	$	-	$	- TF-FL-904-20060208	904Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	227.05	$	(157.68)	$	69.37	$	- TF-GA-706-20060208	706Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	11.95	$	-	$	11.95	$	- TF-GA-770-20060208	770Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	124.80	$	(62.40)	$	62.40	$	- TF-KY-502-20060208	502Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	265.44	$	(240.16)	$	25.28	$	- TF-MS-228-20060208	228Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	1,854.63	$	(1,607.35)	$	247.28	$	- TF-NC-704-20060208	704Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	332.64	$	(249.48)	$	83.16	$	- TF-SC-803-20060208	803Q888437
BellSouth	DPI Teleconnect	02/08/2006	02/14/2006	$	418.32	$	(292.82)	$	125.50	$	- TF-TN-615-20060208	615Q888437
BellSouth	DPI Teleconnect	02/19/2006	12/26/2006	$	1,650.00	$	-	$	-	[redacted]		318Q897979
BellSouth	DPI Teleconnect	02/19/2006	02/24/2006	$	1,499.13	$	-	$	1,499.13	$	- LC-LA-318-20060219	318Q897979
BellSouth	DPI Teleconnect	02/19/2006	02/24/2006	$	31.56	$	-	$	31.56	$	- SS-LA-318-20060219	318Q897979
BellSouth	DPI Teleconnect	02/19/2006	02/24/2006	$	3,941.28	$	-	$	3,941.28	$	- TF-LA-318-20060219	318Q897979
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$	700.00	$	-	$	-	[redacted]		205Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$	100.00	$	-	$	-	[redacted]		561Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$	400.00	$	-	$	-	[redacted]		904Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$	600.00	$	-	$	-	[redacted]		706Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$	150.00	$	-	$	-	[redacted]		502Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$	4,950.00	$	-	$	-	[redacted]		704Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$	450.00	$	-	$	-	[redacted]		803Q888437
BellSouth	DPI Teleconnect	03/08/2006	12/26/2006	$	550.00	$	-	$	-	[redacted]		615Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	1,419.60	$	(536.14)	$	883.46	$	- LC-AL-205-20060308	205Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	35.18	$	-	$	35.18	$	- LC-FL-305-20060308	305Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	316.62	$	(70.36)	$	246.26	$	- LC-FL-561-20060308	561Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	1,278.22	$	(255.64)	$	1,022.58	$	- LC-FL-904-20060308	904Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	886.40	$	(456.50)	$	429.90	$	- LC-GA-706-20060308	706Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	1,404.45	$	(289.31)	$	1,115.14	$	- LC-KY-502-20060308	502Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	802.16	$	(243.98)	$	558.18	$	- LC-MS-228-20060308	228Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	8,719.08	$	(2,075.13)	$	6,643.95	$	- LC-NC-704-20060308	704Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	1,441.98	$	(247.96)	$	1,194.02	$	- LC-SC-803-20060308	803Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	4,032.05	$	(1,994.52)	$	2,037.53	$	- LC-TN-615-20060308	615Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	73.70	$	(6.70)	$	67.00	$	- SS-AL-205-20060308	205Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	15.64	$	(7.82)	$	7.82	$	- SS-FL-904-20060308	904Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	15.86	$	(7.93)	$	7.93	$	- SS-GA-706-20060308	706Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$	24.84	$	(24.84)	$	-	$	- SS-KY-502-20060308	502Q888437

BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 70.04	$ (28.84)	$ 41.20	$ -	SS-NC-704-20060308	704Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 17.88	$ (8.94)	$ 8.94	$ -	SS-SC-803-20060308	803Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 59.70	$ (9.95)	$ 49.75	$ -	SS-TN-615-20060308	615Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 337.50	$ (258.75)	$ 78.75	$ -	TF-AL-205-20060308	205Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 11.73	$ -	$ 11.73	$ -	TF-FL-305-20060308	305Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 35.19	$ (23.46)	$ 11.73	$ -	TF-FL-561-20060308	561Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 70.38	$ (70.38)	$ -	$ -	TF-FL-904-20060308	904Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 179.25	$ (107.55)	$ 71.70	$ -	TF-GA-706-20060308	706Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 87.36	$ (37.44)	$ 49.92	$ -	TF-KY-502-20060308	502Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 189.60	$ (176.96)	$ 12.64	$ -	TF-MS-228-20060308	228Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 1,085.16	$ (1,012.82)	$ 72.34	$ -	TF-NC-704-20060308	704Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 249.48	$ (190.08)	$ 59.40	$ -	TF-SC-803-20060308	803Q888437
BellSouth	DPI Teleconnect	03/08/2006	04/12/2006	$ 277.20	$ (226.80)	$ 50.40	$ -	TF-TN-615-20060308	615Q888437
BellSouth	DPI Teleconnect	03/19/2006	12/26/2006	$ 650.00	$ -	$ -	[redacted]		318Q897979
BellSouth	DPI Teleconnect	03/19/2006	04/12/2006	$ 981.01	$ (408.31)	$ 572.70	$ -	LC-LA-318-20060319	318Q897979
BellSouth	DPI Teleconnect	03/19/2006	04/12/2006	$ -	$ -	$ -	$ -	SS-LA-318-20060319	318Q897979
BellSouth	DPI Teleconnect	03/19/2006	04/12/2006	$ 166.60	$ (166.60)	$ -	$ -	TF-LA-318-20060319	318Q897979
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 700.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 250.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 300.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 350.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 150.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 2,000.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 300.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	04/08/2006	12/26/2006	$ 650.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	04/08/2006	04/22/2006	$ 1,573.60	$ (477.77)	$ 1,095.83	$ -	LC-AL-205-20060408	205Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 70.36	$ -	$ 70.36	$ -	LC-FL-305-20060408	305Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 578.52	$ (160.70)	$ 417.82	$ -	LC-FL-561-20060408	561Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 1,536.20	$ (233.77)	$ 1,302.43	$ -	LC-FL-904-20060408	904Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 706.97	$ (188.79)	$ 518.18	$ -	LC-GA-706-20060408	706Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 1,665.66	$ (291.33)	$ 1,374.33	$ -	LC-KY-502-20060408	502Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 856.08	$ (251.08)	$ 605.00	$ -	LC-MS-228-20060408	228Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 6,508.84	$ (1,389.56)	$ 5,119.28	$ -	LC-NC-704-20060408	704Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 901.17	$ (180.80)	$ 720.37	$ -	LC-SC-803-20060408	803Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 3,587.20	$ (1,253.55)	$ 2,333.65	$ -	LC-TN-615-20060408	615Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 67.00	$ (46.92)	$ 20.08	$ -	SS-AL-205-20060408	205Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 7.82	$ -	$ 7.82	$ -	SS-FL-561-20060408	561Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 7.82	$ (7.82)	$ -	$ -	SS-FL-904-20060408	904Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 23.79	$ (24.51)	$ (0.72)	$ -	SS-GA-706-20060408	706Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 41.40	$ (8.52)	$ 32.88	$ -	SS-KY-502-20060408	502Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 40.44	$ (35.13)	$ 5.31	$ -	SS-MS-228-20060408	228Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 49.44	$ (16.80)	$ 32.64	$ -	SS-NC-704-20060408	704Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 8.94	$ (9.22)	$ (0.28)	$ -	SS-SC-803-20060408	803Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 59.70	$ (31.65)	$ 28.05	$ -	SS-TN-615-20060408	615Q888437

BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 244.13	$ (209.25)	$ 34.88	$ -	TF-AL-205-20060408	205Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 23.46	$ (11.73)	$ 11.73	$ -	TF-FL-561-20060408	561Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 46.92	$ (46.92)	$ -	$ -	TF-FL-904-20060408	904Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 143.40	$ (86.15)	$ 57.25	$ -	TF-GA-706-20060408	706Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 62.40	$ (12.86)	$ 49.54	$ -	TF-KY-502-20060408	502Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 126.40	$ (118.64)	$ 7.76	$ -	TF-MS-228-20060408	228Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 810.91	$ (799.56)	$ 11.35	$ -	TF-NC-704-20060408	704Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 190.08	$ (147.09)	$ 42.99	$ -	TF-SC-803-20060408	803Q888437
BellSouth	DPI Teleconnect	04/08/2006	06/09/2006	$ 239.40	$ (213.70)	$ 25.70	$ -	TF-TN-615-20060408	615Q888437
BellSouth	DPI Teleconnect	04/19/2006	12/26/2006	$ 300.00	$ -	$ -	$ [redacted]	[redacted]	318Q897979
BellSouth	DPI Teleconnect	04/19/2006	06/09/2006	$ 308.28	$ (154.15)	$ 154.13	$ -	LC-LA-318-20060419	318Q897979
BellSouth	DPI Teleconnect	04/19/2006	06/09/2006	$ 15.78	$ (17.36)	$ (1.58)	$ -	SS-LA-318-20060419	318Q897979
BellSouth	DPI Teleconnect	04/19/2006	06/09/2006	$ 107.10	$ (78.54)	$ 28.56	$ -	TF-LA-318-20060419	318Q897979
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 300.00	$ -	$ -	$ [redacted]	[redacted]	205Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 250.00	$ -	$ -	$ [redacted]	[redacted]	904Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 150.00	$ -	$ -	$ [redacted]	[redacted]	706Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 50.00	$ -	$ -	$ [redacted]	[redacted]	502Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 1,150.00	$ -	$ -	$ [redacted]	[redacted]	704Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 100.00	$ -	$ -	$ [redacted]	[redacted]	803Q888437
BellSouth	DPI Teleconnect	05/08/2006	12/26/2006	$ 500.00	$ -	$ -	$ [redacted]	[redacted]	615Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 274.54	$ (188.52)	$ 86.02	$ -	LC-AL-205-20060508	205Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 297.08	$ (89.12)	$ 207.96	$ -	LC-FL-904-20060508	904Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 286.82	$ (235.20)	$ 51.62	$ -	LC-GA-706-20060508	706Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 191.31	$ (110.30)	$ 81.01	$ -	LC-KY-502-20060508	502Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 278.06	$ (210.56)	$ 67.50	$ -	LC-MS-228-20060508	228Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 1,069.20	$ (688.79)	$ 380.41	$ -	LC-NC-704-20060508	704Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 72.63	$ (49.95)	$ 22.68	$ -	LC-SC-803-20060508	803Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 629.05	$ (356.84)	$ 272.21	$ -	LC-TN-615-20060508	615Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 6.70	$ -	$ 6.70	$ -	SS-AL-205-20060508	205Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 15.64	$ -	$ 15.64	$ -	SS-FL-904-20060508	904Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 7.93	$ -	$ 7.93	$ -	SS-GA-706-20060508	706Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 16.56	$ (8.35)	$ 8.21	$ -	SS-KY-502-20060508	502Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 6.74	$ -	$ 6.74	$ -	SS-MS-228-20060508	228Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 28.84	$ (8.40)	$ 20.44	$ -	SS-NC-704-20060508	704Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 4.47	$ (4.61)	$ (0.14)	$ -	SS-SC-803-20060508	803Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 59.70	$ (20.70)	$ 39.00	$ -	SS-TN-615-20060508	615Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 191.25	$ (139.05)	$ 52.20	$ -	TF-AL-205-20060508	205Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 11.73	$ -	$ 11.73	$ -	TF-FL-561-20060508	561Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 23.46	$ (23.46)	$ -	$ -	TF-FL-904-20060508	904Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 95.60	$ (85.74)	$ 9.86	$ -	TF-GA-706-20060508	706Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 62.40	$ -	$ 62.40	$ -	TF-KY-502-20060508	502Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 101.12	$ (101.94)	$ (0.82)	$ -	TF-MS-228-20060508	228Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 634.94	$ (496.53)	$ 138.41	$ -	TF-NC-704-20060508	704Q888437
BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 178.20	$ (147.09)	$ 31.11	$ -	TF-SC-803-20060508	803Q888437

BellSouth	DPI Teleconnect	05/08/2006	06/09/2006	$ 226.80	$ (196.56)	$ 30.24	$ -	TF-TN-615-20060508	615Q888437
BellSouth	DPI Teleconnect	05/19/2006	12/26/2006	$ 550.00	$ -	$ -	[redacted]		318Q897979
BellSouth	DPI Teleconnect	05/19/2006	06/09/2006	$ 348.67	$ (334.72)	$ 13.95	$ -	LC-LA-318-20060519	318Q897979
BellSouth	DPI Teleconnect	05/19/2006	06/09/2006	$ 23.67	$ -	$ 23.67	$ -	SS-LA-318-20060519	318Q897979
BellSouth	DPI Teleconnect	05/19/2006	06/09/2006	$ 107.10	$ (111.38)	$ (4.28)	$ -	TF-LA-318-20060519	318Q897979
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 200.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 200.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 250.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 100.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 100.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 2,200.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	06/08/2006	12/26/2006	$ 350.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 301.32	$ (172.42)	$ 128.90	$ -	LC-AL-205-20060608	205Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 148.54	$ (118.83)	$ 29.71	$ -	LC-FL-561-20060608	561Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 289.26	$ (224.98)	$ 64.28	$ -	LC-FL-904-20060608	904Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 461.95	$ (375.64)	$ 86.31	$ -	LC-GA-706-20060608	706Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 277.77	$ (234.09)	$ 43.68	$ -	LC-KY-502-20060608	502Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 355.58	$ (354.26)	$ 1.32	$ -	LC-MS-228-20060608	228Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 1,673.28	$ (1,432.58)	$ 240.70	$ -	LC-NC-704-20060608	704Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 38.55	$ -	$ 38.55	$ -	LC-SC-803-20060608	803Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/20/2006	$ 994.30	$ (937.64)	$ 56.66	$ -	LC-TN-615-20060608	615Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ -	$ -	$ -	$ -	SS-AL-205-20060608	205Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 7.82	$ -	$ 7.82	$ -	SS-FL-561-20060608	561Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 7.82	$ -	$ 7.82	$ -	SS-FL-904-20060608	904Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 23.79	$ (16.34)	$ 7.45	$ -	SS-GA-706-20060608	706Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 16.56	$ (8.52)	$ 8.04	$ -	SS-KY-502-20060608	502Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 6.74	$ -	$ 6.74	$ -	SS-MS-228-20060608	228Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 24.72	$ (16.81)	$ 7.91	$ -	SS-NC-704-20060608	704Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ -	$ -	$ -	$ -	SS-SC-803-20060608	803Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 29.85	$ (10.56)	$ 19.29	$ -	SS-TN-615-20060608	615Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 146.25	$ (115.88)	$ 30.37	$ -	TF-AL-205-20060608	205Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 23.46	$ (23.46)	$ -	$ -	TF-FL-904-20060608	904Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 83.65	$ (86.15)	$ (2.50)	$ -	TF-GA-706-20060608	706Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 49.92	$ -	$ 49.92	$ -	TF-KY-502-20060608	502Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 75.84	$ (65.90)	$ 9.94	$ -	TF-MS-228-20060608	228Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 513.57	$ (454.04)	$ 59.53	$ -	TF-NC-704-20060608	704Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 142.56	$ (110.34)	$ 32.22	$ -	TF-SC-803-20060608	803Q888437
BellSouth	DPI Teleconnect	06/08/2006	06/26/2006	$ 176.40	$ (173.77)	$ 2.63	$ -	TF-TN-615-20060608	615Q888437
BellSouth	DPI Teleconnect	06/19/2006	12/26/2006	$ 850.00			[redacted]		318Q897979
BellSouth	DPI Teleconnect	06/19/2006	06/26/2006	$ 608.67	$ (579.69)	$ 28.98	$ 608.67	LC-LA-318-20060619	318Q897979
BellSouth	DPI Teleconnect	06/19/2006	06/26/2006	$ 15.78	$ (8.67)	$ 7.11	$ 15.78	SS-LA-318-20060619	318Q897979
BellSouth	DPI Teleconnect	06/19/2006	06/26/2006	$ 73.65	$ (81.01)	$ (7.36)	$ 73.65	TF-LA-318-20060619	318Q897979
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 450.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 100.00	$ -	$ -	[redacted]		305Q888437

BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 250.00	$ -	$ -	[redacted]					561Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 400.00	$ -	$ -	[redacted]					904Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 200.00	$ -	$ -	[redacted]					706Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 350.00	$ -	$ -	[redacted]					502Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 2,350.00	$ -	$ -	[redacted]					704Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 200.00	$ -	$ -	[redacted]					803Q888437
BellSouth	DPI Teleconnect	07/08/2006	08/09/2006	$ 550.00	$ -	$ -	[redacted]					615Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 348.20	$ (328.76)	$ 19.44	$ -	LC-AL-205-20060708				205Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 70.36	$ (70.36)	$ -	$ -	LC-FL-305-20060708				305Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 175.90	$ (175.90)	$ -	$ -	LC-FL-561-20060708				561Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 422.16	$ (281.44)	$ 140.72	$ -	LC-FL-904-20060708				904Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 312.76	$ (253.34)	$ 59.42	$ -	LC-GA-706-20060708				706Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 349.50	$ (352.65)	$ (3.15)	$ -	LC-KY-502-20060708				502Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 239.30	$ (207.09)	$ 32.21	$ -	LC-MS-228-20060708				228Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 1,694.48	$ (1,568.33)	$ 126.15	$ -	LC-NC-704-20060708				704Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 136.32	$ (140.65)	$ (4.33)	$ -	LC-SC-803-20060708				803Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 1,150.35	$ (1,095.13)	$ 55.22	$ -	LC-TN-615-20060708				615Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 6.70	$ -	$ 6.70	$ -	SS-AL-205-20060708				205Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 7.82	$ (7.82)	$ -	$ -	SS-FL-561-20060708				561Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ -	$ -	$ -	$ -	SS-FL-904-20060708				904Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 23.79	$ -	$ 23.79	$ -	SS-GA-706-20060708				706Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ -	$ -	$ -	$ -	SS-KY-502-20060708				502Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 276.34	$ (6.80)	$ 269.54	$ -	SS-MS-228-20060708				228Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 20.60	$ (4.20)	$ 16.40	$ -	SS-NC-704-20060708				704Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 8.94	$ (9.23)	$ (0.29)	$ -	SS-SC-803-20060708				803Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 49.75	$ (20.30)	$ 29.45	$ -	SS-TN-615-20060708				615Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 123.75	$ (92.70)	$ 31.05	$ -	TF-AL-205-20060708				205Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 12.47	$ (12.47)	$ -	$ 12.47	TF-FL-904-20060708				904Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 76.26	$ (77.21)	$ (0.95)	$ 76.26	TF-GA-706-20060708				706Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 12.48	$ -	$ 12.48	$ 12.48	TF-KY-502-20060708				502Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 75.84	$ (63.81)	$ 12.03	$ 75.84	TF-MS-228-20060708				228Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 389.70	$ (291.50)	$ 98.20	$ 389.70	TF-NC-704-20060708				704Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 135.90	$ (126.20)	$ 9.70	$ 135.90	TF-SC-803-20060708				803Q888437
BellSouth	DPI Teleconnect	07/08/2006	07/27/2006	$ 160.80	$ (136.68)	$ 24.12	$ 160.80	TF-TN-615-20060708				615Q888437
BellSouth	DPI Teleconnect	07/19/2006	08/09/2006	$ 650.00	$ -	$ -	[redacted]					318Q897979
BellSouth	DPI Teleconnect	07/19/2006	07/27/2006	$ 656.95	$ (439.94)	$ 217.01	$ 656.95	LC-LA-318-20060719				318Q897979
BellSouth	DPI Teleconnect	07/19/2006	07/27/2006	$ 7.89	$ -	$ 7.89	$ 7.89	SS-LA-318-20060719				318Q897979
BellSouth	DPI Teleconnect	07/19/2006	07/27/2006	$ 75.90	$ (76.24)	$ (0.34)	$ -	TF-LA-318-20060719				318Q897979
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 950.00	$ -	$ -	[redacted]					205Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 150.00	$ -	$ -	[redacted]					305Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 450.00	$ -	$ -	[redacted]					561Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 750.00	$ -	$ -	[redacted]					904Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 850.00	$ -	$ -	[redacted]					706Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 1,150.00	$ -	$ -	[redacted]					502Q888437

BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 6,350.00	$ -	$ -	[redacted]				704Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 1,250.00	$ -	$ -	[redacted]				803Q888437
BellSouth	DPI Teleconnect	08/08/2006	12/26/2006	$ 1,000.00	$ -	$ -	[redacted]				615Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 877.18	$ (890.34)	$ (13.16)	$ -	LC-AL-205-20060808			205Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 105.54	$ (105.54)	$ -	$ -	LC-FL-305-20060808			305Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 359.62	$ (326.93)	$ 32.69	$ -	LC-FL-561-20060808			561Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 562.88	$ (527.70)	$ 35.18	$ -	LC-FL-904-20060808			904Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 820.81	$ (820.81)	$ -	$ -	LC-GA-706-20060808			706Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 898.59	$ (869.53)	$ 29.06	$ -	LC-KY-502-20060808			502Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 1,558.82	$ (1,566.32)	$ (7.50)	$ -	LC-MS-228-20060808			228Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 4,425.20	$ (4,339.90)	$ 85.30	$ -	LC-NC-704-20060808			704Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 992.79	$ (907.71)	$ 85.08	$ -	LC-SC-803-20060808			803Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 3,089.20	$ (1,759.67)	$ 1,329.53	$ -	LC-TN-615-20060808			615Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 13.40	$ -	$ 13.40	$ -	SS-AL-205-20060808			205Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 7.82	$ -	$ 7.82	$ -	SS-FL-561-20060808			561Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 15.86	$ (15.86)	$ -	$ -	SS-GA-706-20060808			706Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 33.12	$ -	$ 33.12	$ -	SS-KY-502-20060808			502Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 478.54	$ (81.27)	$ 397.27	$ -	SS-MS-228-20060808			228Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 32.96	$ (8.32)	$ 24.64	$ -	SS-NC-704-20060808			704Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 99.50	$ (39.80)	$ 59.70	$ -	SS-TN-615-20060808			615Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 78.75	$ (57.09)	$ 21.66	$ -	TF-AL-205-20060808			205Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 12.47	$ (12.47)	$ -	$ -	TF-FL-904-20060808			904Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 50.84	$ (38.13)	$ 12.71	$ -	TF-GA-706-20060808			706Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 12.48	$ -	$ 12.48	$ -	TF-KY-502-20060808			502Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 37.92	$ (25.40)	$ 12.52	$ -	TF-MS-228-20060808			228Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 279.25	$ (259.48)	$ 19.77	$ -	TF-NC-704-20060808			704Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 122.31	$ (110.45)	$ 11.86	$ -	TF-SC-803-20060808			803Q888437
BellSouth	DPI Teleconnect	08/08/2006	08/15/2006	$ 120.60	$ (120.60)	$ -	$ -	TF-TN-615-20060808			615Q888437
BellSouth	DPI Teleconnect	08/19/2006	12/26/2006	$ 1,250.00	$ -	$ -	[redacted]				318Q897979
BellSouth	DPI Teleconnect	08/19/2006	08/29/2006	$ 1,218.28	$ (817.47)	$ 400.81	$ -	LC-LA-318-20060819			318Q897979
BellSouth	DPI Teleconnect	08/19/2006	08/29/2006	$ 15.78	$ (7.94)	$ 7.84	$ -	SS-LA-318-20060819			318Q897979
BellSouth	DPI Teleconnect	08/19/2006	08/29/2006	$ 63.25	$ (63.66)	$ (0.41)	$ -	TF-LA-318-20060819			318Q897979
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 1,400.00	$ -	$ -	[redacted]				205Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 200.00	$ -	$ -	[redacted]				305Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 250.00	$ -	$ -	[redacted]				561Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 1,650.00	$ -	$ -	[redacted]				904Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 350.00	$ -	$ -	[redacted]				706Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 1,700.00	$ -	$ -	[redacted]				502Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 9,450.00	$ -	$ -	[redacted]				704Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 3,350.00	$ -	$ -	[redacted]				803Q888437
BellSouth	DPI Teleconnect	09/08/2006	12/26/2006	$ 2,250.00	$ -	$ -	[redacted]				615Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 1,044.58	$ (795.19)	$ 249.39	$ -	LC-AL-205-20060908			205Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 140.72	$ (140.72)	$ -	$ -	LC-FL-305-20060908			305Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 191.54	$ (191.54)	$ -	$ -	LC-FL-561-20060908			561Q888437

BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 1,203.94	$ (1,203.94)	$ -	$ -	LC-FL-904-20060908	904Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 591.65	$ (591.65)	$ -	$ -	LC-GA-706-20060908	706Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 1,274.76	$ (1,279.22)	$ (4.46)	$ -	LC-KY-502-20060908	502Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 1,326.26	$ (1,299.33)	$ 26.93	$ -	LC-MS-228-20060908	228Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 6,287.48	$ -	$ 6,287.48	$ -	LC-NC-704-20060908	704Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 2,390.07	$ (2,393.88)	$ (3.81)	$ -	LC-SC-803-20060908	803Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 3,109.10	$ (3,109.10)	$ -	$ -	LC-TN-615-20060908	615Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 6.70	$ -	$ 6.70	$ -	SS-AL-205-20060908	205Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 7.82	$ -	$ 7.82	$ -	SS-FL-561-20060908	561Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 7.82	$ -	$ 7.82	$ -	SS-FL-904-20060908	904Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 15.86	$ -	$ 15.86	$ -	SS-GA-706-20060908	706Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 41.40	$ (8.31)	$ 33.09	$ -	SS-KY-502-20060908	502Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 107.84	$ (20.31)	$ 87.53	$ -	SS-MS-228-20060908	228Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 53.56	$ -	$ 53.56	$ -	SS-NC-704-20060908	704Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 17.88	$ -	$ 17.88	$ -	SS-SC-803-20060908	803Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 69.65	$ (36.38)	$ 33.27	$ -	SS-TN-615-20060908	615Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 56.25	$ (45.68)	$ 10.57	$ -	TF-AL-205-20060908	205Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 12.47	$ (12.47)	$ -	$ -	TF-FL-904-20060908	904Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 50.84	$ (50.84)	$ -	$ -	TF-GA-706-20060908	706Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 12.48	$ -	$ 12.48	$ -	TF-KY-502-20060908	502Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 25.28	$ (25.40)	$ (0.12)	$ -	TF-MS-228-20060908	228Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 212.48	$ -	$ 212.48	$ -	TF-NC-704-20060908	704Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 81.54	$ (415.02)	$ (333.48)	$ -	TF-SC-803-20060908	803Q888437
BellSouth	DPI Teleconnect	09/08/2006	09/29/2006	$ 93.80	$ (93.80)	$ -	$ -	TF-TN-615-20060908	615Q888437
BellSouth	DPI Teleconnect	09/19/2006	12/26/2006	$ 1,050.00	$ -	$ -	[redacted]		318Q897979
BellSouth	DPI Teleconnect	09/19/2006	09/29/2006	$ 771.17	$ (771.17)	$ -	$ -	LC-LA-318-20060919	318Q897979
BellSouth	DPI Teleconnect	09/19/2006	09/29/2006	$ 63.25	$ (63.25)	$ -	$ -	TF-LA-318-20060919	318Q897979
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 1,150.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 150.00	$ -	$ -	[redacted]		305Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 400.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 1,150.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 500.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 50.00	$ -	$ -	[redacted]		770Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 1,650.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 14,200.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 8,850.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	10/08/2006	12/26/2006	$ 3,750.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 857.10	$ (869.96)	$ (12.86)	$ -	LC-AL-205-20061008	205Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 105.54	$ (105.54)	$ -	$ -	LC-FL-305-20061008	305Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 254.08	$ (254.08)	$ -	$ -	LC-FL-561-20061008	561Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 762.24	$ (762.24)	$ -	$ -	LC-FL-904-20061008	904Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 685.33	$ (685.33)	$ -	$ -	LC-GA-706-20061008	706Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 33.87	$ (33.87)	$ -	$ -	LC-GA-770-20061008	770Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$ 1,221.42	$ (1,226.92)	$ (5.50)	$ -	LC-KY-502-20061008	502Q888437

BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	711.16	$	(678.85)	$	32.31	$ -	LC-MS-228-20061008	228Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	9,248.40	$	(9,309.11)	$	(60.71)	$ -	LC-NC-704-20061008	704Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	5,940.54	$	(6,035.00)	$	(94.46)	$ -	LC-SC-803-20061008	803Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	4,271.10	$	(10,558.58)	$	(6,287.48)	$ -	LC-TN-615-20061008	615Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	26.80	$	-	$	26.80	$ -	SS-AL-205-20061008	205Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	7.82	$	-	$	7.82	$ -	SS-FL-561-20061008	561Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	23.46	$	(7.82)	$	15.64	$ -	SS-FL-904-20061008	904Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	15.86	$	(7.93)	$	7.93	$ -	SS-GA-706-20061008	706Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	41.40	$	(24.95)	$	16.45	$ -	SS-KY-502-20061008	502Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	33.70	$	(20.31)	$	13.39	$ -	SS-MS-228-20061008	228Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	103.00	$	(12.48)	$	90.52	$ -	SS-NC-704-20061008	704Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	67.05	$	(4.54)	$	62.51	$ -	SS-SC-803-20061008	803Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	59.70	$	(9.95)	$	49.75	$ -	SS-TN-615-20061008	615Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	56.25	$	(45.68)	$	10.57	$ -	TF-AL-205-20061008	205Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	12.47	$	(12.47)	$	-	$ -	TF-FL-904-20061008	904Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	25.42	$	(25.42)	$	-	$ -	TF-GA-706-20061008	706Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	12.48	$	-	$	12.48	$ -	TF-KY-502-20061008	502Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	12.64	$	(12.70)	$	(0.06)	$ -	TF-MS-228-20061008	228Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	167.55	$	(348.05)	$	(180.50)	$ -	TF-NC-704-20061008	704Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	27.18	$	(27.62)	$	(0.44)	$ -	TF-SC-803-20061008	803Q888437
BellSouth	DPI Teleconnect	10/08/2006	11/11/2006	$	80.40	$	(270.51)	$	(190.11)	$ -	TF-TN-615-20061008	615Q888437
BellSouth	DPI Teleconnect	10/19/2006	12/26/2006	$	1,600.00	$	-	$	-	[redacted]		318Q897979
BellSouth	DPI Teleconnect	10/19/2006	11/11/2006	$	1,023.28	$	(1,038.63)	$	(15.35)	$ -	LC-LA-318-20061019	318Q897979
BellSouth	DPI Teleconnect	10/19/2006	11/11/2006	$	7.89	$	-	$	7.89	$ 7.89	SS-LA-318-20061019	318Q897979
BellSouth	DPI Teleconnect	10/19/2006	11/11/2006	$	63.25	$	(64.20)	$	(0.95)	$ -	TF-LA-318-20061019	318Q897979
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	750.00	$	-	$	-	[redacted]		205Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	50.00	$	-	$	-	[redacted]		305Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	500.00	$	-	$	-	[redacted]		561Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	1,250.00	$	-	$	-	[redacted]		904Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	700.00	$	-	$	-	[redacted]		706Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	550.00	$	-	$	-	[redacted]		770Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	1,850.00	$	-	$	-	[redacted]		502Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	14,550.00	$	-	$	-	[redacted]		704Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	12,100.00	$	-	$	-	[redacted]		803Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/26/2006	$	2,850.00	$	-	$	-	[redacted]		615Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	582.56	$	(600.04)	$	(17.48)		LC-AL-205-20061108	205Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	140.72	$	(140.72)	$	-	$ -	LC-FL-305-20061108	305Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	351.80	$	(351.80)	$	-	$ -	LC-FL-561-20061108	561Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	859.96	$	(826.88)	$	33.08	$ -	LC-FL-904-20061108	904Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	802.80	$	(771.92)	$	30.88	$ -	LC-GA-706-20061108	706Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	388.43	$	(358.55)	$	29.88	$ -	LC-GA-770-20061108	770Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	1,414.56	$	(1,427.29)	$	(12.73)	$ -	LC-KY-502-20061108	502Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	950.46	$	(924.08)	$	26.38	$ -	LC-MS-228-20061108	228Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$	9,613.44	$	(9,676.69)	$	(63.25)	$ -	LC-NC-704-20061108	704Q888437

BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 8,181.45	$ (8,410.01)	$ (228.56)	$ -	LC-SC-803-20061108	803Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 3,754.90	$ (3,673.27)	$ 81.63	$ -	LC-TN-615-20061108	615Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ -	$ -	$ -	$ -	SS-FL-904-20061108	904Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 39.65	$ (31.72)	$ 7.93	$ -	SS-GA-706-20061108	706Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ -	$ -	$ -	$ -	SS-GA-770-20061108	770Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 33.12	$ (8.35)	$ 24.77	$ -	SS-KY-502-20061108	502Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 26.96	$ (13.60)	$ 13.36	$ -	SS-MS-228-20061108	228Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 65.92	$ (25.21)	$ 40.71	$ -	SS-NC-704-20061108	704Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 58.11	$ (9.21)	$ 48.90	$ -	SS-SC-803-20061108	803Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 29.85	$ (9.95)	$ 19.90	$ -	SS-TN-615-20061108	615Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 33.75	$ (11.59)	$ 22.16	$ -	TF-AL-205-20061108	205Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 25.42	$ (25.42)	$ -	$ -	TF-GA-706-20061108	706Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 12.48	$ -	$ (12.48)	$ -	TF-KY-502-20061108	502Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 12.64	$ (12.75)	$ (0.11)	$ -	TF-MS-228-20061108	228Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 111.70	$ (102.54)	$ 9.16	$ -	TF-NC-704-20061108	704Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 13.59	$ (14.00)	$ (0.41)	$ -	TF-SC-803-20061108	803Q888437
BellSouth	DPI Teleconnect	11/08/2006	12/08/2006	$ 53.60	$ (53.60)	$ -	$ -	TF-TN-615-20061108	615Q888437
BellSouth	DPI Teleconnect	11/19/2006	12/26/2006	$ 1,550.00	$ -	$ -	[redacted]		318Q897979
BellSouth	DPI Teleconnect	11/19/2006	12/08/2006	$ 966.17	$ (917.10)	$ 49.07	$ -	LC-LA-318-20061119	318Q897979
BellSouth	DPI Teleconnect	11/19/2006	12/08/2006	$ 23.67	$ -	$ (23.67)	$ -	SS-LA-318-20061119	318Q897979
BellSouth	DPI Teleconnect	11/19/2006	12/08/2006	$ 50.60	$ (51.23)	$ (0.63)	$ -	TF-LA-318-20061119	318Q897979
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,050.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 300.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,000.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 250.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 900.00	$ -	$ -	[redacted]		770Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,750.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 15,500.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 14,400.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 2,550.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 877.18	$ (903.50)	$ (26.32)	$ -	LC-AL-205-20061208	205Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 246.26	$ (246.26)	$ -	$ -	LC-FL-561-20061208	561Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 691.88	$ (691.88)	$ -	$ -	LC-FL-904-20061208	904Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 380.50	$ (380.50)	$ -	$ -	LC-GA-706-20061208	706Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 591.65	$ (560.51)	$ 31.14	$ -	LC-GA-770-20061208	770Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,283.04	$ (1,295.28)	$ (12.24)	$ -	LC-KY-502-20061208	502Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 1,203.24	$ (1,214.83)	$ (11.59)	$ -	LC-MS-228-20061208	228Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 10,305.24	$ (10,551.34)	$ (206.10)	$ -	LC-NC-704-20061208	704Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 9,615.60	$ (9,888.65)	$ (273.05)	$ -	LC-SC-803-20061208	803Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 2,798.70	$ (2,798.70)	$ -	$ -	LC-TN-615-20061208	615Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 13.40	$ (6.90)	$ 6.50	$ -	SS-AL-205-20061208	205Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 7.82	$ -	$ 7.82	$ -	SS-FL-561-20061208	561Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 7.82	$ (7.82)	$ -	$ -	SS-FL-904-20061208	904Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 7.93	$ (7.93)	$ -	$ -	SS-GA-706-20061208	706Q888437

BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 7.93	$ -	$ 7.93	$ -	SS-GA-770-20061208	770Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 16.56	$ (16.56)	$ -	$ -	SS-KY-502-20061208	502Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 40.44	$ (20.40)	$ 20.04	$ -	SS-MS-228-20061208	228Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 24.72	$ (12.61)	$ 12.11	$ -	SS-NC-704-20061208	704Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 40.23	$ (18.42)	$ 21.81	$ -	SS-SC-803-20061208	803Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 9.95	$ (9.95)	$ -	$ -	SS-TN-615-20061208	615Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 33.75	$ (23.18)	$ 10.57	$ -	TF-AL-205-20061208	205Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 12.71	$ (12.71)	$ -	$ -	TF-GA-706-20061208	706Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 12.48	$ -	$ 12.48	$ -	TF-KY-502-20061208	502Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 13.44	$ (13.56)	$ (0.12)	$ -	TF-MS-228-20061208	228Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 66.77	$ (68.11)	$ (1.34)	$ -	TF-NC-704-20061208	704Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 13.59	$ (14.00)	$ (0.41)	$ -	TF-SC-803-20061208	803Q888437
BellSouth	DPI Teleconnect	12/08/2006	12/26/2006	$ 26.80	$ (26.80)	$ -	$ -	TF-TN-615-20061208	615Q888437
BellSouth	DPI Teleconnect	12/19/2006	12/26/2006	$ 1,250.00	$ -	$ -	[redacted]		318Q897979
BellSouth	DPI Teleconnect	12/19/2006	12/26/2006	$ 844.06	$ (853.34)	$ (9.28)	$ -	LC-LA-318-20061219	318Q897979
BellSouth	DPI Teleconnect	12/19/2006	12/26/2006	$ 7.89	$ -	$ 7.89	$ -	SS-LA-318-20061219	318Q897979
BellSouth	DPI Teleconnect	12/19/2006	12/26/2006	$ 50.60	$ (51.16)	$ (0.56)	$ -	TF-LA-318-20061219	318Q897979
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 816.92	$ (841.43)	$ (24.51)	$ -	LC-AL-205-20070108	205Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 35.18	$ (35.18)	$ -	$ -	LC-FL-305-20070108	305Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 140.72	$ (140.72)	$ -	$ -	LC-FL-561-20070108	561Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 816.96	$ (781.78)	$ 35.18	$ -	LC-FL-904-20070108	904Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 575.79	$ (575.79)	$ -	$ -	LC-GA-706-20070108	706Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 380.50	$ (349.51)	$ 30.99	$ -	LC-GA-770-20070108	770Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 1,020.00	$ (1,000.80)	$ 19.20	$ -	LC-KY-502-20070108	502Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 1,137.52	$ (1,137.52)	$ -	$ -	LC-MS-228-20070108	228Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 6,979.28	$ (7,087.01)	$ (107.73)	$ -	LC-NC-704-20070108	704Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 4,663.38	$ (4,779.50)	$ (116.12)	$ -	LC-SC-803-20070108	803Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 2,219.40	$ (2,179.44)	$ 39.96	$ -	LC-TN-615-20070108	615Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 15.64	$ (7.82)	$ 7.82	$ -	SS-FL-904-20070108	904Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 8.28	$ -	$ 8.28	$ -	SS-KY-502-20070108	502Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 13.48	$ (13.48)	$ -	$ -	SS-MS-228-20070108	228Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 16.48	$ (4.20)	$ 12.28	$ -	SS-NC-704-20070108	704Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 44.70	$ (27.62)	$ 17.08	$ -	SS-SC-803-20070108	803Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 19.90	$ (9.95)	$ 9.95	$ -	SS-TN-615-20070108	615Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 11.25	$ -	$ -	$ 11.25	TF-AL-205-20070108	205Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 35.91	$ -	$ -	$ 35.91	TF-NC-704-20070108	704Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 13.59	$ -	$ -	$ 13.59	TF-SC-803-20070108	803Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 13.40	$ -	$ -	$ 13.40	TF-TN-615-20070108	615Q888437
BellSouth	DPI Teleconnect	01/08/2007	03/05/2007	$ 34.08	$ (35.16)	$ (1.08)	$ -	TR-SC-803-20070108	803Q888437
BellSouth	DPI Teleconnect	01/19/2007	03/05/2007	$ 1,120.78	$ (1,143.20)	$ (22.42)	$ -	LC-LA-318-20070119	318Q897979
BellSouth	DPI Teleconnect	01/19/2007	03/05/2007	$ 15.78	$ (16.10)	$ (0.32)	$ -	SS-LA-318-20070119	318Q897979
BellSouth	DPI Teleconnect	01/19/2007	03/05/2007	$ 25.30	$ -	$ -	$ 25.30	TF-LA-318-20070119	318Q897979
BellSouth	DPI Teleconnect	01/19/2007	03/05/2007	$ 32.50	$ (33.15)	$ (0.65)	$ -	TR-LA-318-20070119	318Q897979
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 1,607.08	$ -	$ -	$ 1,607.08	LC-AL-205-20070208	205Q888437

BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 70.36	$ (187.62)	$ (117.26)	$ -	LC-FL-305-20070208	305Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 289.26	$ -	$ -	$ 289.26	LC-FL-561-20070208	561Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 914.68	$ -	$ -	$ 914.68	LC-FL-904-20070208	904Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 1,709.36	$ -	$ -	$ 1,709.36	LC-GA-706-20070208	706Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 685.33	$ -	$ -	$ 685.33	LC-GA-770-20070208	770Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 1,764.06	$ -	$ -	$ 1,764.06	LC-KY-502-20070208	502Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 1,021.24	$ -	$ -	$ 1,021.24	LC-MS-228-20070208	228Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 10,062.68	$ -	$ -	$ 10,062.68	LC-NC-704-20070208	704Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 8,982.60	$ -	$ -	$ 8,982.60	LC-SC-803-20070208	803Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 3,535.75	$ -	$ -	$ 3,535.75	LC-TN-615-20070208	615Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 13.40	$ (6.90)	$ 6.50	$ -	SS-AL-205-20070208	205Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 7.82	$ (7.82)	$ -	$ -	SS-FL-904-20070208	904Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 31.72	$ (31.72)	$ -	$ -	SS-GA-706-20070208	706Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 15.86	$ (15.86)	$ -	$ -	SS-GA-770-20070208	770Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 24.84	$ (8.39)	$ 16.45	$ -	SS-KY-502-20070208	502Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 53.92	$ (40.44)	$ 13.48	$ -	SS-MS-228-20070208	228Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 37.08	$ (12.60)	$ 24.48	$ -	SS-NC-704-20070208	704Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 53.64	$ (18.42)	$ 35.22	$ -	SS-SC-803-20070208	803Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 39.80	$ (19.90)	$ 19.90	$ -	SS-TN-615-20070208	615Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 33.48	$ (34.48)	$ (1.00)	$ -	TR-AL-205-20070208	205Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 69.90	$ (70.84)	$ (0.94)	$ -	TR-KY-502-20070208	502Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 38.76	$ (38.76)	$ -	$ -	TR-MS-228-20070208	228Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 167.80	$ (171.16)	$ (3.36)	$ -	TR-NC-704-20070208	704Q888437
BellSouth	DPI Teleconnect	02/08/2007	03/05/2007	$ 124.50	$ (124.80)	$ -	$ -	TR-TN-615-20070208	615Q888437
BellSouth	DPI Teleconnect	02/19/2007	03/05/2007	$ 1,535.39	$ (1,627.51)	$ (92.12)	$ -	LC-LA-318-20070219	318Q897979
BellSouth	DPI Teleconnect	02/19/2007	03/05/2007	$ 32.50	$ (34.45)	$ (1.95)	$ -	TR-LA-318-20070219	318Q897979
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 1,352.60	$ (1,172.47)	$ 180.13	$ -	LC-AL-205-20070308	205Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 223.58	$ -	$ -	$ 223.58	LC-FL-305-20070308	305Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 619.14	$ (467.48)	$ 151.66	$ -	LC-FL-561-20070308	561Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 1,222.64	$ (827.08)	$ 395.56	$ -	LC-FL-904-20070308	904Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 1,227.25	$ (711.27)	$ 515.98	$ -	LC-GA-706-20070308	706Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 719.20	$ (541.92)	$ 177.28	$ -	LC-GA-770-20070308	770Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 1,833.96	$ (1,560.00)	$ 273.96	$ -	LC-KY-502-20070308	502Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 1,112.24	$ (835.41)	$ 276.83	$ -	LC-MS-228-20070308	228Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 11,748.92	$ (9,302.79)	$ 2,446.13	$ -	LC-NC-704-20070308	704Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 7,355.70	$ (5,482.66)	$ 1,943.36	$ -	LC-SC-803-20070308	803Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 3,731.60	$ (2,801.37)	$ 930.23	$ -	LC-TN-615-20070308	615Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 26.80	$ (27.60)	$ (0.80)	$ -	SS-AL-205-20070308	205Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 7.93	$ (7.93)	$ -	$ -	SS-GA-706-20070308	706Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 7.93	$ (7.93)	$ -	$ -	SS-GA-770-20070308	770Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 16.56	$ (16.71)	$ (0.15)	$ -	SS-KY-502-20070308	502Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 67.40	$ (47.63)	$ 19.77	$ -	SS-MS-228-20070308	228Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 61.80	$ (24.96)	$ 36.84	$ -	SS-NC-704-20070308	704Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 35.76	$ (23.02)	$ 12.74	$ -	SS-SC-803-20070308	803Q888437

BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 49.75	$ (29.85)	$ 19.90	$ -	SS-TN-615-20070308	615Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 33.87	$ -	$ -	$ 33.87	TR-GA-706-20070308	706Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 69.90	$ -	$ -	$ 69.90	TR-KY-502-20070308	502Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 335.60	$ -	$ -	$ 335.60	TR-NC-704-20070308	704Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 68.16	$ -	$ -	$ 68.16	TR-SC-803-20070308	803Q888437
BellSouth	DPI Teleconnect	03/08/2007	03/18/2007	$ 83.00	$ -	$ -	$ 83.00	TR-TN-615-20070308	615Q888437
BellSouth	DPI Teleconnect	03/19/2007	04/06/2007	$ 2,100.00	$ -	$ -	[redacted]		318Q897979
BellSouth	DPI Teleconnect	03/19/2007	04/06/2007	$ 1,356.17	$ -	$ -	$ 1,356.17	LC-LA-318-20070319	318Q897979
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 1,500.00	$ -	$ -	[redacted]		205Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 150.00	$ -	$ -	[redacted]		305Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 450.00	$ -	$ -	[redacted]		561Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 950.00	$ -	$ -	[redacted]		904Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 1,050.00	$ -	$ -	[redacted]		706Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 900.00	$ -	$ -	[redacted]		770Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 1,900.00	$ -	$ -	[redacted]		502Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 900.00	$ -	$ -	[redacted]		228Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 12,200.00	$ -	$ -	[redacted]		704Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 10,050.00	$ -	$ -	[redacted]		803Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 2,550.00	$ -	$ -	[redacted]		615Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 1,011.28	$ (1,041.62)	$ (30.34)	$ -	LC-AL-205-20070408	205Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 107.88	$ (107.88)	$ -	$ -	LC-FL-305-20070408	305Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 359.60	$ (359.60)	$ -	$ -	LC-FL-561-20070408	561Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 655.10	$ (655.10)	$ -	$ -	LC-FL-904-20070408	904Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 761.00	$ (761.00)	$ -	$ -	LC-GA-706-20070408	706Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 609.66	$ (609.66)	$ -	$ -	LC-GA-770-20070408	770Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 1,186.47	$ (1,197.15)	$ (10.68)	$ -	LC-KY-502-20070408	502Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 608.36	$ (614.22)	$ (5.86)	$ -	LC-MS-228-20070408	228Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 7,893.46	$ (8,019.00)	$ (125.54)	$ -	LC-NC-704-20070408	704Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 6,676.89	$ (6,889.22)	$ (212.33)	$ -	LC-SC-803-20070408	803Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 3,246.95	$ (3,246.95)	$ -	$ -	LC-TN-615-20070408	615Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 6.70	$ (6.90)	$ (0.20)	$ -	SS-AL-205-20070408	205Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 7.93	$ (7.93)	$ -	$ -	SS-GA-770-20070408	770Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 24.84	$ (25.06)	$ (0.22)	$ -	SS-KY-502-20070408	502Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 6.74	$ (6.80)	$ (0.60)	$ -	SS-MS-228-20070408	228Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 16.48	$ (16.81)	$ (0.33)	$ -	SS-NC-704-20070408	704Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 22.35	$ (23.02)	$ (0.67)	$ -	SS-SC-803-20070408	803Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 29.85	$ (29.85)	$ -	$ -	SS-TN-615-20070408	615Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 33.87	$ (33.87)	$ -	$ -	TR-GA-706-20070408	706Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 33.87	$ (33.87)	$ -	$ -	TR-GA-770-20070408	770Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 104.85	$ (105.79)	$ (0.94)	$ -	TR-KY-502-20070408	502Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 38.76	$ (39.13)	$ (0.37)	$ -	TR-MS-228-20070408	228Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 134.24	$ (136.92)	$ (2.68)	$ -	TR-NC-704-20070408	704Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 68.16	$ (70.32)	$ (2.16)	$ -	TR-SC-803-20070408	803Q888437
BellSouth	DPI Teleconnect	04/08/2007	04/30/2007	$ 41.50	$ (41.50)	$ -	$ -	TR-TN-615-20070408	615Q888437

BellSouth	DPI Teleconnect	04/19/2007	05/18/2007	$ 1,450.00	$ -	$ -	$ 1,450.00	[redacted]			318Q897979
BellSouth	DPI Teleconnect	04/19/2007	05/18/2007	$ 975.00	$ -	$ -	$ 975.00	LC-LA-318-20070419			318Q897979
BellSouth	DPI Teleconnect	04/19/2007	05/18/2007	$ 15.78	$ -	$ -	$ 15.78	SS-LA-318-20070419			318Q897979
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 650.00	$ -	$ -	[redacted]				205Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 100.00	$ -	$ -	[redacted]				305Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 400.00	$ -	$ -	[redacted]				561Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 1,150.00	$ -	$ -	[redacted]				904Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 1,100.00	$ -	$ -	[redacted]				706Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 700.00	$ -	$ -	[redacted]				770Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 1,550.00	$ -	$ -	[redacted]				502Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 450.00	$ -	$ -	[redacted]				228Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 9,300.00	$ -	$ -	[redacted]				704Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 7,950.00	$ -	$ -	[redacted]				803Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 2,050.00	$ -	$ -	[redacted]				615Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 495.68	$ -	$ -	$ 495.68	LC-AL-205-20070508			205Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 15.64	$ -	$ -	$ 15.64	LC-FL-305-20070508			305Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 295.50	$ -	$ -	$ 295.50	LC-FL-561-20070508			561Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 742.66	$ -	$ -	$ 742.66	LC-FL-904-20070508			904Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 693.26	$ -	$ -	$ 693.26	LC-GA-706-20070508			706Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 474.18	$ -	$ -	$ 474.18	LC-GA-770-20070508			770Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 1,046.67	$ -	$ -	$ 1,046.67	LC-KY-502-20070508			502Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 332.58	$ -	$ -	$ 332.58	LC-MS-228-20070508			228Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 6,208.00	$ -	$ -	$ 6,208.00	LC-NC-704-20070508			704Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 5,195.92	$ -	$ -	$ 5,195.92	LC-SC-803-20070508			803Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 2,219.40	$ -	$ -	$ 2,219.40	LC-TN-615-20070508			615Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 6.70	$ -	$ -	$ 6.70	SS-AL-205-20070508			205Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 7.93	$ -	$ -	$ 7.93	SS-GA-770-20070508			770Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 16.56	$ -	$ -	$ 16.56	SS-KY-502-20070508			502Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 6.74	$ -	$ -	$ 6.74	SS-MS-228-20070508			228Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 16.48	$ -	$ -	$ 16.48	SS-NC-704-20070508			704Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 22.35	$ -	$ -	$ 22.35	SS-SC-803-20070508			803Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 9.95	$ -	$ -	$ 9.95	SS-TN-615-20070508			615Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 33.48	$ -	$ -	$ 33.48	TR-AL-205-20070508			205Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 67.74	$ -	$ -	$ 67.74	TR-GA-706-20070508			706Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 34.95	$ -	$ -	$ 34.95	TR-KY-502-20070508			502Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 302.04	$ -	$ -	$ 302.04	TR-NC-704-20070508			704Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 170.40	$ -	$ -	$ 170.40	TR-SC-803-20070508			803Q888437
BellSouth	DPI Teleconnect	05/08/2007	05/18/2007	$ 83.00	$ -	$ -	$ 83.00	TR-TN-615-20070508			615Q888437
BellSouth	DPI Teleconnect	05/19/2007	06/12/2007	$ 1,350.00	$ -	$ -	[redacted]				318Q897979
BellSouth	DPI Teleconnect	05/19/2007	06/12/2007	$ 885.39	$ -	$ -	$ 885.39	LC-LA-318-20070519			318Q897979
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 1,300.00	$ -	$ -	[redacted]				205Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 50.00	$ -	$ -	[redacted]				305Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 450.00	$ -	$ -	[redacted]				561Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 1,500.00	$ -	$ -	[redacted]				904Q888437

BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 650.00	$ -	$ -	[redacted]				706Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 700.00	$ -	$ -	[redacted]				770Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 2,200.00	$ -	$ -	[redacted]				502Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 1,000.00	$ -	$ -	[redacted]				228Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 11,400.00	$ -	$ -	[redacted]				704Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 7,100.00	$ -	$ -	[redacted]				803Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 2,550.00	$ -	$ -	[redacted]				615Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 890.84	$ -	$ -	$	890.84	LC-AL-205-20070608		205Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 35.96	$ -	$ -	$	35.96	LC-FL-305-20070608		305Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 359.60	$ -	$ -	$	359.60	LC-FL-561-20070608		561Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 1,114.76	$ -	$ -	$	1,114.76	LC-FL-904-20070608		904Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 643.53	$ -	$ -	$	643.53	LC-GA-706-20070608		706Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 396.36	$ -	$ -	$	396.36	LC-GA-770-20070608		770Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 1,581.03	$ -	$ -	$	1,581.03	LC-KY-502-20070608		502Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 758.94	$ -	$ -	$	758.94	LC-MS-228-20070608		228Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 7,550.40	$ -	$ -	$	7,550.40	LC-NC-704-20070608		704Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 4,695.78	$ -	$ -	$	4,695.78	LC-SC-803-20070608		803Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 3,713.40	$ -	$ -	$	3,713.40	LC-TN-615-20070608		615Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 13.40	$ -	$ -	$	13.40	SS-AL-205-20070608		205Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 6.74	$ -	$ -	$	6.74	SS-MS-228-20070608		228Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 8.24	$ -	$ -	$	8.24	SS-NC-704-20070608		704Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 13.41	$ -	$ -	$	13.41	SS-SC-803-20070608		803Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 100.44	$ -	$ -	$	100.44	TR-AL-205-20070608		205Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 34.95	$ -	$ -	$	34.95	TR-KY-502-20070608		502Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 100.68	$ -	$ -	$	100.68	TR-NC-704-20070608		704Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 34.08	$ -	$ -	$	34.08	TR-SC-803-20070608		803Q888437
BellSouth	DPI Teleconnect	06/08/2007	07/11/2007	$ 83.00	$ -	$ -	$	83.00	TR-TN-615-20070608		615Q888437
BellSouth	DPI Teleconnect	06/19/2007	07/11/2007	$ 1,400.00	$ -	$ -	[redacted]				318Q897979
BellSouth	DPI Teleconnect	06/19/2007	07/11/2007	$ 844.06	$ -	$ -	$	844.06	LC-LA-318-20070619		318Q897979
BellSouth	DPI Teleconnect	06/19/2007	07/11/2007	$ 15.78	$ -	$ -	$	15.78	SS-LA-318-20070619		318Q897979
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 1,050.00	$ -	$ -	[redacted]				205Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 200.00	$ -	$ -	[redacted]				305Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 600.00	$ -	$ -	[redacted]				561Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 1,800.00	$ -	$ -	[redacted]				904Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 1,400.00	$ -	$ -	[redacted]				706Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 700.00	$ -	$ -	[redacted]				770Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 1,950.00	$ -	$ -	[redacted]				502Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 750.00	$ -	$ -	[redacted]				228Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 12,400.00	$ -	$ -	[redacted]				704Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 9,600.00	$ -	$ -	[redacted]				803Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 3,200.00	$ -	$ -	[redacted]				615Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 910.84	$ -	$ -	$	910.84	LC-AL-205-20070708		205Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 143.84	$ -	$ -	$	143.84	LC-FL-305-20070708		305Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 431.52	$ -	$ -	$	431.52	LC-FL-561-20070708		561Q888437

BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 1,302.38	$ -	$ -	$ 1,302.38	LC-FL-904-20070708	904Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 1,251.04	$ -	$ -	$ 1,251.04	LC-GA-706-20070708	706Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 448.24	$ -	$ -	$ 448.24	LC-GA-770-20070708	770Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 1,295.16	$ -	$ -	$ 1,295.16	LC-KY-502-20070708	502Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 689.94	$ -	$ -	$ 689.94	LC-MS-228-20070708	228Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 8,031.82	$ -	$ -	$ 8,031.82	LC-NC-704-20070708	704Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 6,328.83	$ -	$ -	$ 6,328.83	LC-SC-803-20070708	803Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 4,395.60	$ -	$ -	$ 4,395.60	LC-TN-615-20070708	615Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 7.82	$ -	$ -	$ 7.82	SS-FL-561-20070708	561Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 7.82	$ -	$ -	$ 7.82	SS-FL-904-20070708	904Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 7.93	$ -	$ -	$ 7.93	SS-GA-706-20070708	706Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 16.56	$ -	$ -	$ 16.56	SS-KY-502-20070708	502Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 20.60	$ -	$ -	$ 20.60	SS-NC-704-20070708	704Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 17.88	$ -	$ -	$ 17.88	SS-SC-803-20070708	803Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 29.85	$ -	$ -	$ 29.85	SS-TN-615-20070708	615Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 33.48	$ -	$ -	$ 33.48	TR-AL-205-20070708	205Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 33.87	$ -	$ -	$ 33.87	TR-GA-706-20070708	706Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 34.95	$ -	$ -	$ 34.95	TR-KY-502-20070708	502Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 167.80	$ -	$ -	$ 167.80	TR-NC-704-20070708	704Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 102.24	$ -	$ -	$ 102.24	TR-SC-803-20070708	803Q888437
BellSouth	DPI Teleconnect	07/08/2007	07/25/2007	$ 41.50	$ -	$ -	$ 41.50	TR-TN-615-20070708	615Q888437
			Totals	$ 2,005,765.59	$ (605,881.89)	$ 792,596.14	$ 608,735.95		

SUMMARY	Amount
[redacted]	$ 2,005,765.59
[redacted]	$ 605,881.89
[redacted]	$ 499,000.00
OPEN PROMOTIONS	$ 109,735.95
[redacted]	$ 792,596.14

FPSC Docket No. 050863-TP

AT&T Florida Response to Staff's 2nd Request for Production of Documents

Item No. 10

(Interrogatory No. 9 a)

000308

Moreland, Elizabeth

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 16, 2005 12:45 PM
To: Mangina, Leisa G; Seagle, Kristy
Cc: Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy & Leisa:

To say I am confused is an understatement. On February 1, 2005, Lost Key Telecom received correspondence from Ms. Seagle. That correspondence stated:

> The BellSouth Start-Up Guide states in Section 17.2.5, "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

Just a few days prior to Ms. Seagle's letter (January 26, 2005) I received correspondence from Ms. Mangina stating, "March 15 is for all Lost Key; however, DPI makes up the bulk of them" regarding the promotional credits applied for by dPi Teleconnect.

Additionally, on March 2, 2005, Ms. Mangina confirmed her January 26, 2005 correspondence by stating "we have noted that the credit will be issued by mid March."

March 15th has come and gone and it appears that now, there is not anyone at BellSouth who is willing to either confirm that the credits have been issued or give dPi Teleconnect an alternate date for the issuing of said credits.

dPi fully understands that a credit such as this takes time to process and the company has been more than fair in allowing BellSouth the opportunity to validate all of the credits for which dPi Teleconnect applied. However, after 6 1/2 months, dPi's patience with this matter is running thin. BellSouth has given dPi Teleconnect two different dates on which BellSouth stated that it would apply the credits to dPi Teleconnect's account. Unfortunately, each time, BellSouth has failed to make such credits.

Even though BellSouth does not dispute that dPi Teleconnect is owed the credits, more than one half of a year has gone by without dPi Teleconnect receiving the credits, which BellSouth owes.

dPi Teleconnect shall make a final attempt to resolve this matter amicably. Please confirm that dPi Teleconnect has received credits in the amount of $708,878.07 or advise dPi Teleconnect on exactly when BellSouth shall post the aforementioned credits to dPi Teleconnect's account. I would appreciate a response by the close of business today.

If neither of you can provide me with the information above, please respond with the contact information of the person I can contact who can provide me with an answer.

Your prompt attention to this matter is appreciated and I look forward to receiving your response by the end of business today.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Tuesday, March 15, 2005 5:26 PM
To: Bolinger, Brian

000309

Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am not the person issuing the credits. My understanding is that the information on the credits has been sent to "Lost Key". Please check with them for they know who it is they are in communciation with on the promotional.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 15, 2005 1:16 PM
To: Mangina, Leisa G; Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa:

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over $700,000 outstanding.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225

000310

Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

000311

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]

Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

000312

-----Original Message-----

From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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FPSC Docket No. 050863-TP

AT&T Florida Response to Staff's 2nd Request for Production of Documents

Item No. 10

(Interrogatory No. 9 a and d)

000314

Bixler, Micheale

From: Mangina, Leisa G
Sent: Monday, September 17, 2007 12:14 PM
To: Bixler, Micheale
Subject: 9 (a) and (d) Discovery FW: dPi Teleconnect

Leisa Mangina
AT&T Credit and Collections
(205) 244-6716

From: Seagle, Kristy
Sent: Thursday, April 14, 2005 3:24 PM
To: Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D

000315

Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

000316

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advernall is a she. She shortens it to Ad Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David

000317

Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed

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to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

000319

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* IFR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,[illegible]63

dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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entities other than the intended recipient is prohibited. If you received this email in error, please contact the sender and delete the material from all computers.
This electronic mail message was sent from L. M. Berry & Company or Berry Network, Inc. Our primary business address is 3170 Kettering Blvd., Dayton, OH 45439. This message may constitute a commercial solicitation or advertisement as defined by the CAN-SPAM act of 2003. If you do not wish to receive future commercial electronic mail solicitations or advertisements from L. M. Berry & Company or Berry Network, Inc., please send a request to optout@lmberry.com

FPSC Docket No. 050863-TP

AT&T Florida Response to Staff's 2nd Request for Production of Documents

Item No. 12

BELLSOUTH

Notice

Notification Type:	Promotion
Jurisdiction:	FLORIDA
Notice Date:	11/11/2004
Filing Package Number:	FL2004-266
Service Name:	LINE CONNECTION FEE WAIVER
Tariff /Price List Sections:	A2
Expected Issue Date:	12/10/2004
Expected Effective Date:	12/26/2004
Descriptive Narrative:	**12/6/04 Revised description to only apply to "new reacquisition or winover" customers instead of "new".** Waived line connection charge for new customers who purchase BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features.

All BellSouth marks contained herein and as set forth in the trademarks and service marks sections of the BellSouth Tariffs are owned by BellSouth Intellectual Property Corporation.

FPSC Docket No. 050863-TP

AT&T Florida Response to Staff's 2nd Request for Production of Documents

Item No. 13

A4. SERVICE CHARGES

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A4. SERVICE CHARGES[1] (N)

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Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

A4. SERVICE CHARGES

A4.1 Definitions

SERVICE CHARGE

Service Charge is a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities. Service Charges are categorized as:

Line Connection Charge
Line Change Charge
Secondary Service Charge
Premises Work Charge

Line Connection Charge (First Line and/or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface.

Line Change Charge (First Line and/or Additional Line) applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number change and suspend/restore.

Secondary Service Charge applies per customer request for the receiving, recording, and processing of customer requests to change services or add new or additional services.

Premises Work Charge is a nonrecurring charge based on the labor time and miscellaneous materials required to rearrange the drop wire, protector and/or network interface.

CUSTOMER REQUEST

The term "per customer request" as used in this section shall be defined as a customer request for service that is ordered at the same time to be provided on the same date, the same premises, the same system, and the same account.

NETWORK INTERFACE

The network interface is a FCC approved standard registration program jack which is used at the demarcation point as a means of connection between the telecommunications network and the customer's inside wire and/or equipment.

DEMARCATION POINT

The point of demarcation and/or interconnection between Company communications facilities and the customer's terminal equipment, protective apparatus or wiring at a subscriber's premises.[1] Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules.

A4.2 Application of Charges

A4.2.1 General

A. Except as provided hereinafter, the following are subject to service charges:

1. All classes of Basic Exchange Service
2. ESSX-1 Service
3. ESSX® service/Digital ESSX® service/MultiServ® service/MultiServ® PLUS service/***BellSouth® Centrex service*** (C)
4. Centrex Service

Note 1: Premises is defined in Section A1. of this Tariff.

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A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.1 General (Cont'd)

A. Except as provided hereinafter, the following are subject to service charges: (Cont'd)

5. Mobile Telephone Service, except Bellboy service pagers
6. Telephone Answering Service
7. Miscellaneous service arrangements and auxiliary equipment

B. For Mobile Telephone Service the appropriate Business service charges are applicable.

C. The Line Connection Charge includes a standard voice miniature six position network interface for simple type services which do not require other network interfaces. See Section A14. for FCC approved network interfaces.

D. Installation charges throughout this Tariff may be applicable in addition to the charges in this section.

E. Service charges may be required to be paid at the time of application for service.

A4.2.2 Line Connection Charge Application

A. The Line Connection Charge First Line is applicable if the customer is requesting only one line or for the first line if multiple lines are being ordered.

B. On multiple line requests, the Line Connection Charge Additional Line applies for each additional line ordered after the first line per customer request.

C. The Line Connection Charge applies:

1. For the connection of an exchange access line or trunk. The charge is applicable per exchange access line or trunk.
2. Per main station line for ESSX® service, Digital ESSX® service, Centrex service, MultiServ® service, MultiServ® PLUS service, ***and BellSouth® Centrex service.*** (C)
3. Per Network Access Register (NAR) for ESSX-1 service.

A4.2.3 Line Change Charge Application

A. The Line Change Charge First Line is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.

B. On multiple line requests, the Line Change Charge Additional Line applies for each additional line requested changed per customer request after the first line.

C. If the Line Connection Charge First Line applies on a customer request, any additional Line Change Charges applicable for the same customer request will be billed at the Line Change Charge Additional Line rate.

D. The Line Change Charge applies:

1. For each telephone number changed when requested by the customer.

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A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.3 Line Change Charge Application (Cont'd)

D. The Line Change Charge applies: (Cont'd)

2. For each change of station number for Centrex-CO, ESSX® service, Digital ESSX® service, MultiServ® service, MultiServ® PLUS service, ***and BellSouth® Centrex service*** and for each change in the operation of a NAR for ESSX-1. This charge is applicable in addition to the appropriate charge for station number changes when a change of basic exchange telephone number is requested coincident with a change of station number. (C)
3. For each line or trunk, or for each NAR on ESSX-1 being restored after service is temporarily denied for nonpayment.
4. For each line or trunk, for each NAR on ESSX-1 being temporarily suspended at the request of a customer.
5. For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa, for changes in direction, etc.
6. For changing from Foreign Central Office Service to home wire center and vice versa.

A4.2.4 Secondary Service Charge Application

A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.

B. The Secondary Service Charge applies for adding or rearranging:

1. Custom Calling Service
2. Prestige® Communications service
3. Grouping Service
4. RingMaster® service
5. TouchStar® service
6. Customized Code Restriction
7. Customer requested directory listing changes
8. Remote Call Forwarding
9. Other features or services for which the Line Connection Charge and Line Change Charge are not applica***ble***.

C. The Secondary Service Charge applies for:

1. Transfers of responsibility.
2. Changing from residence to business service and vice versa. The business charge applies when changing to business and the residence charge applies when changing to residence. If the telephone number changes the Line Change Charge applies in lieu of the Secondary Service Charge.
3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
4. Installing a Network Interface jack, at the customer's request, on existing service. Additionally, Premises Work Charges will apply.

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A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.4 Secondary Service Charge Application (Cont'd)

C. The Secondary Service Charge applies for: (Cont'd)

5. Changing call referrals to another number at the customer's request.

D. The Secondary service Charge is also applicable:

1. When installing or changing a station line or changing a station number on ESSX-1 service.
2. When adding or changing the operation of a NAR on ESSX® service, Digital ESSX® service, Centrex service, MultiServ® PLUS service, ***or BellSouth® Centrex service.*** (C)

E. (DELETED) (D)

A4.2.5 Premises Work Charge Application

A. The appropriate Line Connection Charge, Secondary Service Charge or Line Change Charge applies in addition to the Premises Work Charge.

B. Premises Work Charges apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of 15-minute increments to be billed. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where additional employees are specifically requested by the customer, the initial increment charge will also apply per additional Company employee specifically requested.

C. Premises Work Charges apply:

1. For, but not limited to, rearrangement of drop wire, protector and/or network interface.

D. The charge for a Network Interface jack applies in addition to the appropriate Premises Work Charges for installing a Network Interface at the customer's request on existing service.

A4.2.6 Service Charge Exceptions

A. Service Charges do not apply for:

1. Adding Touch-Tone Service when no other services are requested.
2. Changing from a private or semiprivate listing to a listed number.
3. Changing from one flat, measured or message rate basic service (including Area Plus® service and Complete Choice® options) to another.
4. Changing the primary listing of a residence customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed.
5. Converting existing customers to Lifeline.
6. Establishing Customized Code Restriction for Lifeline customers.

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A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions (Cont'd)

A. Service Charges do not apply for: (Cont'd)

7. The move from a premises which has been destroyed or made untenantable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, at the new/temporary location or for the move back into the original location.
8. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
9. Requests for establishing toll credit cards.
10. Requests for full or partial disconnection.
11. Upgrades from Back-Up® Line service to business individual line service.

B. When a customer's request is provided:

1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional service request. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
2. In accordance with the Service Charge waivers listed in A.2. through 7. preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver service request.

C. Service charges for connection, move or change do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.

A4.2.7 Installment Billing

A. Service may be established in advance of payment of connection charges. At the customer's option, installation and Service Charges may be paid in up to twelve monthly installments meeting or exceeding the minimum monthly payment shown below. One Installment Billing arrangement is applicable per customer request as defined in A4.1. If Installment Billing is requested on additional installation and Service Charges incurred while a balance is due, the additional charges will be treated as a separate Installment Billing arrangement.

B. Installment Billing is not available to resellers of local exchange service. (N)

C. Installment Billing Service Fee (T)

1. An Installment Billing Service Fee is applicable to Installment Billing payment arrangements established for regulated services purchased from this Tariff by residence customers and to payment arrangements made for overdue bill balances per A2.4.3.
   (a) The fee applies for each installment arrangement billed. It is not Concession eligible.
   (b) Multiple Installment Billing Service Fees may appear on one bill if the customer has multiple Installment Billing arrangements in effect.
   (c) A customer paying the balance due in less than the predetermined number of installments will not be charged for unbilled installments.
   (d) The fee will not apply to Lifeline/Link-Up customers or CPE (Customer Provided Equipment).

D. Rates and Charges (T)

1. Per month minimum installment payments

		Monthly Rate	USOC
(a)	Residence	$5.00	NA
(b)	Business	5.00	NA

2. Service Fee (T)

(a)	Residence	1.00	NA

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A4. SERVICE CHARGES

A4.3 Schedule of Charges for Connecting or Changing Service

A4.3.1 Rates and Charges

		Residence	Business	USOC	
A.	Line Connection Charge				
1.	Applies per exchange access line, trunk, or per NAR for ESSX-1.				
(a)	First Line (per customer request)	*$46.00*	*$63.50*	NA	(I)
(b)	Additional Line (each)	**14.50**	**12.05**	NA	
B.	Line Change Charge				
1.	Applies per exchange access line, trunk, or per NAR for ESSX-1.				
(a)	First Line (per customer request)	*30.00*	**46.00**	NA	(I)
(b)	Additional Line (each)	*15.00*	**11.00**	NA	(I)
C.	Secondary Service Charge				
1.	Applies per customer request				
(a)	Each	**10.00**	**19.00**	NA	
D.	Premises Work Charge				
1.	First 15-minute increment or fraction thereof				
(a)	Per increment	*26.00*	*30.00*	NA	(I)
2.	Each additional 15-minute increment or fraction thereof				
(a)	Per increment	**9.00**	**9.00**	NA	

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TARIFF DISTRIBUTION

FILE CODE: 680.3400 FILE PACKAGE NO.: FL2003-278

DATE: January 6, 2004

STATE: FLORIDA

EFFECTIVE DATE: 01/02/2004

TYPE OF DISTRIBUTION: Approved

PURPOSE: Waived line connection charge to reacquisition or winover customers who purchase BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and one feature (TN 2) and who are currently not using BellSouth for local service

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
A002	32.4	00

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority	
BellSouth's Service Territory -- From Central Office where services are available	Line Connection Charge Waiver -- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned.	-- The line connection charge to reacquisition or winover residential customers who currently are not using BellSouth for local service and who purchase BellSouth Complete Choice service, BellSouth PreferredPack service, or basic service and one (1) feature will be waived.	01/02/04 to 12/25/04	(N) (N)
	-- The target customer for this promotion is a customer that switches service from either a facility based or reseller CLEC. This promotion is not valid for out-of-region customers who are new to BellSouth.	-- Offer valid for only one (1) service line at the intended local service address. -- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated.		(N) (N)
	-- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines.	-- BellSouth reserves the right to discontinue or modify this promotion at any time without customer notice.		(N) (N)
	-- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within 30 days of responding to the offer. In the case of an imminent move, the BellSouth rep can offer the customer the promotion and place the order at the new address.	-- Customer must have the eligible services on their new service order (N) in order to receive the promotional offer. -- Offer may be combined with other offers for the same service at the same time.		(N) (N)
	-- The customer must switch their local service to BellSouth and purchase any one of the following: BellSouth Complete Choice plan, BellSouth PreferredPack plan, or BellSouth basic service and one (1) custom calling (or Touchstar service) local features.			(N)
	-- The customer must place the order on or before 12/25/04.			(N)

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TARIFF DISTRIBUTION

FILE CODE: 680.3400 FILE PACKAGE NO.: FL2004-266

DATE: December 23, 2004

STATE: FLORIDA

EFFECTIVE DATE: 12/26/2004

TYPE OF DISTRIBUTION: Approved

PURPOSE: Waived line connection charge for new customers who purchase BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two features

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
A002	32.4	01

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority	
BellSouth's Service Territory -- From Central Office where services are available	Line Connection Charge Waiver -- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned. -- The target customer for this promotion is a customer that switches service from either a facility based or reseller CLEC. This promotion is not valid for out-of-region customers who are new to BellSouth. -- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines. -- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within 30 days of responding to the offer. In the case of an imminent move, the BellSouth rep can offer the customer the promotion and place the order at the new address. -- The customer must switch their local service to BellSouth and purchase any one of the following: BellSouth Complete Choice plan, BellSouth PreferredPack plan, or BellSouth basic service and *two (2)* custom calling (or Touchstar service) local features. -- The customer must place the order on or before *12/26/05.*	-- The line connection charge to reacquisition or winover residential customers who currently are not using BellSouth for local service and who purchase BellSouth Complete Choice service, BellSouth PreferredPack service, or basic service and *two (2)* features will be waived. -- Offer valid for only one (1) service line at the intended local service address. -- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated. -- BellSouth reserves the right to discontinue or modify this promotion at any time without customer notice. -- Customer must have the eligible services on their new service order (N) in order to receive the promotional offer. -- Offer may be combined with other offers for the same service at the same time.	*12/26/04* to *12/26/05*	(C)

CONFIDENTIAL

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 6
COMPANY FPSC Staff
WITNESS STIP-6
DATE 04/03/08

EXHIBIT NO. 6

DOCKET NO.: 050863-TP

WITNESS: STIP-6

PARTY: Staff

DESCRIPTION: **AT&T Florida's Proprietary Exhibit**

Item No. 10 of AT&T Florida's Response to Staff Second Request for Production Documents.

Compact disc too voluminous to copy

PROFFERING PARTY: Staff

I.D. STIP-6

EXHIBIT NO. 7

DOCKET NO.: 050863-TP

WITNESS: STIP-7

PARTY: Staff

DESCRIPTION: Deposition Transcript of Steven Watson taken on September 18, 2007.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 7
COMPANY FPSC Staff
WITNESS STIP-7
DATE 04-03-08

PROFFERING PARTY: Staff

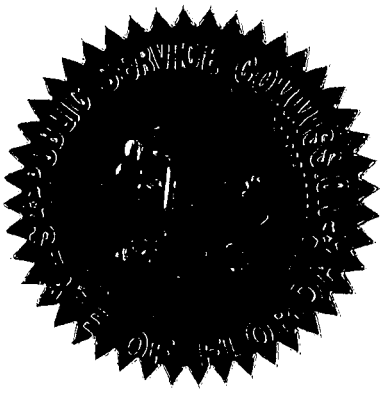
I.D. STIP-7

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

In the Matter of:

COMPLAINT BY DPI-TELECONNECT, L.L.C. AGAINST BELLSOUTH TELECOMMUNICATIONS, INC. FOR DISPUTE ARISING UNDER INTERCONNECTION AGREEMENT.
_____/



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DEPOSITION OF:	STEVE WATSON
TAKEN AT THE INSTANCE OF:	The Staff of the Florida Public Service Commission
PLACE:	Room 382D Gerald L. Gunter Building 2540 Shumard Oak Boulevard Tallahassee, Florida
TIME:	Commenced at 9:52 a.m. Concluded at 4:30 p.m.
DATE:	Tuesday, September 18, 2007
REPORTED BY:	LINDA BOLES, CRR, RPR Official FPSC Reporter (850) 413-6734

000001

APPEARANCES:

J. PHILLIP CARVER, ESQUIRE, and MANUEL GURDIAN, ESQUIRE, (appearing via telephone), AT&T Florida, c/o Greg Follensbee, 150 South Monroe Street, Suite 400, Tallahassee, Florida 32303-1556, appearing on behalf of AT&T Florida.

CHRISTOPHER MALISH, ESQUIRE, Foster Law Firm, 1403 West Sixth Street, Austin, Texas 78703, appearing on behalf of DPI Teleconnect, L.L.C.

LEE ENG TAN, ESQUIRE, FPSC General Counsel's Office, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, appearing on behalf of the Commission Staff.

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S T I P U L A T I O N

IT IS STIPULATED that this deposition was taken pursuant to notice in accordance with the applicable Florida Rules of Civil Procedure; that objections, except as to the form of the question, are reserved until hearing in this cause; and that reading and signing was not waived.

IT IS ALSO STIPULATED that any off-the-record conversations are with the consent of the deponent.

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DEPOSITION

MS. TAN: I'm going to go ahead and state who I am, and then we'll go around the room and have everyone state who they are. My name is Lee Eng Tan. I'm here on behalf of the Commission staff.

MS. BOLES: I'm Linda Boles, a court reporter here at the Commission.

MR. WATKINS: Steve Watson, Lost Key Telecom.

MR. MALISH: Chris Malish with Foster, Malish, Blair & Cowan on behalf of dPi Teleconnect.

MR. CARVER: Phillip Carver on behalf of AT&T Florida.

MR. TRUEBLOOD: Frank Trueblood, Commission staff.

MS. TAN: Excellent. At this time I'd like to pass out a stipulation and have the parties take a look at it and tell me if they are okay with stipulating to this. It is a standard form that we have here at the Commission. And if everyone is in agreement, I will go ahead and read that into the record.

MR. CARVER: We consent. That's fine.

MR. MALISH: We're just consenting that we're taking it under the Florida Rules. Yes.

MS. TAN: Meaning you are not stipulating to --

MR. MALISH: Do you want me to sign this?

MS. TAN: Well, no, I'll go ahead and read it into

the record.

MR. MALISH: Oh.

MS. TAN: So are you not stipulating about off-the-record conversations or --

MR. MALISH: Oh, I guess that's fine. I'm not sure what that means, but I guess --

MS. TAN: Okay. It just means you can say "off the record" and Ms. Boles will not type it up.

MR. MALISH: Oh, okay.

MS. TAN: All right. Well, I want to go ahead and read the stipulation.

It is stipulated that this deposition was taken pursuant to notice in accordance with the applicable Florida Rules of Civil Procedure; that objections, except as to the form of the question, are reserved until the hearing in this cause; and that reading and signing was not waived. It is also stipulated that any off-the-record conversations are with the consent of the deponent.

Okay. And at this time I'd like to have Ms. Boles, can you please administer the oath to Mr. Watson.

STEVE WATSON

was called as a witness and, after being duly sworn by the court reporter, testified as follows:

DIRECT EXAMINATION

BY MS. TAN:

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Q Good morning, Mr. Watson. My name is Lee Eng Tan. I am an attorney here at the Commission and I will be taking your deposition today.

Have you ever been deposed before?

A Yes.

Q Okay. Has it been recently?

A It's been -- the last time was January of '06.

Q Okay. Well, just to refresh your memory, in this deposition I will ask you questions and your answers will be recorded by Ms. Boles, the court reporter at the end of the table. You understand that you will need to speak up and to answer the questions orally in giving your answers so that Ms. Boles can hear you clearly.

I will be asking you a series of questions. If at any time you do not understand the question, please let me know immediately and I can clarify and restate the question. If at any time you require a break or need to get something to drink, we can accommodate that also. And do you understand those things?

A Yes, I do.

Q Excellent. Thank you.

Can you please state your name?

A Steven T. Watson.

Q And can you tell me who you are employed by?

A Lost Key Telecom.

Q Excellent. And what is your current job title?

A Senior Account Manager.

Q And can you give a description of your job?

A We do promotional filings, we do dispute filings and we do consulting work for CLECs with regards to promotions, disputes, marketing lower cost products that AT&T Southeast offers. We offer expertise with regards to taxes to pretty much all the operations that CLECs have.

Q Okay. Excellent. And how long have you held this position?

A Since July of 2004.

Q Now, Mr. Watson, I do have a few clarifying questions regarding your testimony and responses to staff's interrogatories. I'd like to start out with a question regarding one of your responses to staff's first set of interrogatories. So I'd like to have you, give you a chance to refresh your memory and turn to Page 4 of your responses to staff's first set of interrogatories, Number 1B. And when you're ready, just let me know.

A Okay.

Q Okay. What is your understanding of the language in Section 4 of the agreement that reads, "Subject to the same conditions that BellSouth provides to its affiliates, subsidiaries and end users"?

A Please repeat.

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Q What is your understanding of the language in Section 4 of the agreement that reads, "Subject to the same conditions that BellSouth provides its affiliates, subsidiaries and end users"?

A That what they, basically what they offer the retail is what they offer their wholesale.

Q Okay.

A That's what I understand it to say.

Q Okay. And what is your understanding of the language in Attachment 1, Page 16, Exhibit A? And I'll give you a chance to grab that out.

And I'm going to go ahead and read you what it says. Exhibit A of the agreement reads, "Where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly."

A Again, what they offer their retail customer, to offer the CLEC too.

Q Can you go ahead and say that again? I'm sorry.

A What they're offering their retail customer, BellSouth's retail customer, they offer that also to the CLEC based on qualifications.

Q Okay. And now I'd like to refer you to your response to Interrogatory Number 2A, and I'll give you a moment to refresh yourself on that.

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A Okay.

Q In your response you indicated that dPi and its agent, Lost Key Telecom, were in contact with AT&T Florida throughout the crediting process to ensure that dPi was requesting credits properly; is that correct?

A That is correct.

Q Okay. And how long did it take before the procedure for requesting credits took shape once dPi or Lost Key Telecom started submitting promotional credit requests to AT&T?

A Clarify. You're saying from the time that we started the whole process, from the time we took data from dPi or, you know -- I mean, exactly what are you asking?

Q Yes.

A So I can give you the proper time frame.

Q Basically in your answer you said that there was a procedure to request credits that took shape. So we're just asking for your understanding of what the time line was and the evolution of that.

A Almost two months.

Q Okay. And were the procedures that took shape specific to the qualifications that had to be met to qualify for the line connection charge waiver, the secondary charge waiver and the two features for free promotion?

A Repeat that again.

Q Okay. Were the procedures that took shape specific

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to the qualifications that had to be met for the line connection charge waiver, the secondary service waiver and the two features for free promotion?

A The procedures, the how-to was based on what the tariff said. They pointed us to the tariff. But the, the information that we had to develop and everything was the, the forms to deliver the credit request. There was a copious amount of time that we spent developing the, the, the spreadsheets that had to be submitted and the fields, the proper fields being properly filled out and everything. We met with, we met with BellSouth twice to discuss, you know, the procedures and to make sure that we were, everything was being properly done.

Q So was it for just those three procedures or three promotions or was it for different promotions?

A At that time those three promotions and any future promotions.

Q Okay. Did the information that AT&T Florida provided to dPi regarding the line connection charge waiver, the secondary service charge waiver and the two features for free promotions identify specific dPi accounts that qualified for promotional credits?

A Specific accounts?

Q Specific, yeah, specific dPi accounts.

A At the WTN level?

Q Why don't you explain, define what WTN level is.

A Working telephone number, WTN. TN, telephone number.

Q I think that that's probably correct. We're looking for what level of -- if it was telephone numbers or accounts.

A Detail?

Q Yeah. What level of detail?

A The detail was all the way down to the WTN level: Customer's name, address, WTN, service order number. With regards to the filings; right?

Q Okay.

A Is that your question, with regards to the filings, the specific information on filings?

Q Yes. It is in regards to the filing for promotional credits.

Did they say which accounts did not qualify when you received that information?

A In most cases we did not know. Until recently here we requested audits. Whenever we have a client that says that they believe they haven't got paid the correct amount, we requested, we requested a, what they call an audit. They can produce an audit now. And now we've gotten an audit and we can go back and see what -- we can true everything up, so to speak. We can see if our queries are, you know, are, are consistent with what the tariff says and we can explain to the customer why, why he's been denied for a particular end user at the WTN

level.

Q Okay. So what qualifying criteria did the automatic system created by dPi and Lost Key Telecom use to determine whether a promotional credit request was valid?

A Well, there was a series of, a series of queries that had to be run to produce the end product. In fact, we had to go to three ASCII files to load all the information. We had to run three passes through the DAB disk to get all the information out because of its encryptic nature.

It's -- we, we never, we never knew how to get into the DAB disk to get all the data completely out of it. At some point through the process and some point through dealing with BellSouth we finally got the password and we got into the raw data. And once we got into the raw data, it made it -- then we could run one pass through the, through the DAB disk to get all the information out. But prior to that we had to run three passes and create three ASCII files, and those were loaded on the tables. And then we had to take all the information out of those three tables and program it into the, come into the spreadsheet to have the finished product, which my programmer Ed Brunet did.

Q Would you mind defining what a DAB disk and ASCII file is?

A DAB is, I guess it's proprietary to AT&T/BellSouth. It's a, it's a disk, a disk analyzer billing, disk analyzer

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billing, and it's a CD, a small CD, and it can be placed into a computer and then opened, the files can be opened up. It has pretty much can (phonetic) reports that you can run, but it does not have a report that allows you to get out promotions.

Q Okay.

A It can, it can tell you different items, but it cannot give you all that information in one query that says this is the line connection charge waiver.

Q And an ASCII file, what is that?

A An ASCII file is a system, I guess it's a, it's a Microsoft system that it just loads the information into an ASCII file. It's -- I don't know what that acronym is. I hear my programmer say it all the time. It's loaded into that, and then he takes that information from there and searches through that information for detailed items to create the finished product.

Q Okay. Let me go back to what, when you were talking about the automated system. Can you explain again what the qualifying criteria would be? And I can -- and we're talking in terms of like, you know, was it features, blocks, that format, like that type of qualifying criteria?

A The criteria as far as the features or as far as the bundles, as far as -- I can give you technical information. I mean, when I tell my programmer that he has to write it, that we have to create a query, he says, "Well, what phrase code do

we need to use?"

Q So a phrase code would define --

A Would define, it would define all the new orders, it would define all the win or the conversion orders. It would be a phrase code of 452.

Q So within that query you would have what it would identify for that specific company or would it identify it by the promotion?

A It would identify it by the promotion.

Q So you would plug in the definition of the promotion for the --

A Yeah. It's based on time, you know, a certain time parameter. It's based on, it's based on 452, is it a new order, does it have a sine of n? It's based on has the customer been -- does it have a -- has a 65 record, which is an OCC nonrecurring, does it have a 70 record, a matching 70 record, meaning that they've already been billed for 30 days of service, that this is not somebody that's connected and disconnected right away, that they do qualify for the promotion. So that's some of the checks and balances that we put in there to make sure that what we're submitting is accurate.

Q And does that criteria also include ordering the BCR or the BCD blocks?

A It looks for Touchstar features.

Q And can you give me what your definition of Touchstar features would be?

A Well, according to the tariff, A.13.19, it's Touchstar features are Call Waiting, Caller ID, it could be BCR, block call return, it could be BRD, there's, let's see, Call Return. There's a whole, there's a whole, there's, there's quite a few of them listed in there.

Q Okay. And how was your automated system hand checked for accuracy and consistency?

A We depended on feedback from BellSouth. We -- in the initial process we used their forms, Excel forms, we created the documents, we loaded the information in there, we submitted it, and we met with them on -- twice we met with them and, you know, wanted information and feedback about, you know, is this the way you want it, is this correct, is this good? And, yeah, we met with, we met with Kristy Seagle, Maxine Alagar, Heidi Beard, we met with them twice: In July, July of '04 and then we met again in August of '04. And then we did not meet again -- we tried to get several meetings in November and we couldn't, we couldn't get together.

Q Okay. Were the people that you listed in your earlier, in your previous answer, were they part of the system checks?

A Are you referring to Kristy Seagle?

Q Yes.

A Kristy Seagle was directly handling all of the checks at that time. I'm not sure why, but Maxine Alagar, who was in charge of collections, and Heidi Beard, which was in charge of disputes, were involved in that meeting, in our second meeting in August. Just, I think, at that time I think Kristy Seagle wanted them to sit in to listen to the conversation and everything.

MR. CARVER: Excuse me. I apologize, but I've lost the train. August of what year?

THE WITNESS: '04.

MR. CARVER: Thank you. Sorry to interrupt.

MS. TAN: No problem.

BY MS. TAN:

Q What I'd like you to do now is to please turn to Page 5, Line 11, through Page 6, Line 1, of your amended direct testimony and your response to staff's interrogatories Number 7C and 7D. And I'll give you a moment to refresh yourself.

A 7C and 7?

Q D. That's correct.

A Okay.

Q Okay. What is your basis for the assertion that AT&T's rate for the BCR block is included in its rate for its basic service?

A You, you can't purchase any Touchstar feature unless you have a basic class of service.

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Q And has dPi conducted any studies, reviewed any cost studies conducted by AT&T that indicate that the cost for BCR and BCD blocks are included in the rates for basic service?

A I, I, I don't know. I don't know if they have. I'm not privy to that.

Q Okay. But so are you, are you aware of any studies or cost studies conducted by AT&T?

A I am not.

Q Okay. I'd like to move now to staff's first request for production of documents, Numbers 5 and 8, where staff was provided the RBOC tracker, which is the Account QuickReport.

A That was number what?

Q It's first request for production of documents Number 5, Number 5 and 8.

MR. MALISH: Did you provide him a copy of these requests?

MS. TAN: Sure. Hold on one second.

MR. MALISH: Because I don't --

THE WITNESS: Yeah. I read it last night but I didn't have the ability to print it.

(Pause.)

Oh, yes. Yeah. I'm familiar with that.

BY MS. TAN:

Q Okay. And can you please describe for me what this document is and how it is used by dPi?

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A When our system generates a, a promotional claim, we are -- my programmer had it generate a file of the dollar amount in the name of that claim and imported into an accounting system, QuickBooks, and that way we have a record of what we sent to BellSouth. And then when we receive back the credits from BellSouth/AT&T, we would take those credits and apply it to those invoices that we created to have an accounting system saying, you know, they paid this one. You know, we, we asked for $1,000 and they paid, you know, $990, and this amount is, you know, still, still outstanding. And then we would request -- on behalf of the client we request audit information if the client wanted to do that or if they were satisfied with what they saw, and we called it our audit to kind of, to know exactly where we were at with everything, what had been paid, what had not been paid.

Q Okay. Excellent.

A Yes.

Q Now I'd like you to turn to the response to staff's first request for production of documents, which is Number 6, which Frank has provided for you.

A Thank you, Frank.

Q Oh, almost provided for you.

Actually in its, excuse me, in its response, dPi indicated that it was impossible for dPi to provide the information requested by staff. So do you need to see what

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that question is? I can --

MR. MALISH: Yeah.

THE WITNESS: Please.

(Pause.)

BY MS. TAN:

Q All right. Why don't we come back to that one while Frank is looking for that.

Okay. Instead, I'd like you to look at your response to staff interrogatory Number 7E. Do you have that available? And let me know when you're ready.

A Go ahead.

Q As I understand it, dPi initially provided all of its customers with BCD and BCR blocks because its business model seeks to provide a telephone service to lower income and higher credit risk customers in a manner that prevents unauthorized or accidental use of Touchstar features that could result in increased telephone charges.

Is it your belief that AT&T provides these free blocks so that AT&T and resellers of its services can provide a service consistent with dPi's business model at no additional cost to the end user?

A At no additional cost to the end user? My belief is, is that, that they're paying for, they're paying for the -- they buy the class of service which has an attached rate to it, they're getting the features with that bundle, with that

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package.

Q Okay. Why do you believe resellers such as dPi should be entitled to receive credits for orders that only have free blocks if AT&T provides the BCD and BCR blocks at no additional charge to its customers?

A That was consistent with the promotion. The promotion said "Touchstar features."

Q If no service requests made after dPi's policy change of including the BCR and BCD blocks with every service order are at issue in this dispute, please clarify for me specifically which requests are at issue in this dispute and what is dPi's basis for such requests?

MR. MALISH: Could you repeat that?

THE WITNESS: Yeah. Please. Yeah.

MS. TAN: Yeah. Hold on a second. Let me cut that in half.

BY MS. TAN:

Q If no service requests made after dPi's policy change of including BCR and BCD with every service request --

(Interruption.)

Can you clarify for me specifically what requests are at issue in this dispute?

A I believe the, the issue here is that dPi Teleconnect believes they should get paid for the promotionals that were submitted with BCR and BRD because they are Touchstar features.

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Q Okay. And I'd like to go back now to question number, dPi's responses to staff's first request for production of documents Number 6 where dPi indicated that it was impossible for dPi to provide the information requested by staff. And I'm going to go ahead and give you -- okay.

MR. MALISH: We'll need to see a copy of the question because he doesn't have that memorized and I don't have a copy for him.

(Pause.)

BY MS. TAN:

Q Okay. While Frank is looking for those questions, question Number 6, let's go ahead and continue. And I'd like you to turn to Page 5, Lines 4 through 10, of your amended direct testimony and your -- go ahead. And we'll also be looking at your response to staff's interrogatory Number 8B.

MR. MALISH: And you want him to look at what testimony?

MS. TAN: Page 5, Lines 4 through 10, of amended direct testimony.

MR. MALISH: Page 5, I'm sorry, of what testimony?

MS. TAN: Page 5, Lines 4 through 10.

MR. MALISH: Okay. And are you looking -- I have amended testimony. I don't have a copy of the amended direct, but I imagine it's substantially the same.

MS. TAN: Well, the amended direct testimony would be

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the testimony with the numbers added. So what you have is correct.

MR. MALISH: Okay.

MS. TAN: If you remember, all the testimony was amended the first time due to a numbering issue.

MR. MALISH: Okay.

THE WITNESS: Okay.

BY MS. TAN:

Q What information supports dPi in its conclusion that the exact reading of AT&T's promotional language does not require the purchase of local service and two Touchstar features?

A What are you asking me now? Are you asking me what -- repeat that again. I followed you all the way to the very, to the last part of it and --

Q Okay. Well, let me --

A I want to make sure I understand exactly what you're asking me.

Q Okay. I'll read the question again.

What information supports dPi in its conclusion that the exact reading of AT&T's promotional language does not require the purchase of local service and two Touchstar features?

A It does not require?

Q Does not require. In other words, in the testimony

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it's talking about whether or not it's purchase of local service and purchase of two Touchstar features or purchase of local service and two Touchstar features.

A It's purchase of local service with two Touchstar features. That's the only way it can be ordered.

Q Okay. So it's your understanding that it would require the purchase of both local service and two Touchstar features?

A It's my understanding based on the tariffed promotion that it was a basic line, a 1FR, with two Touchstar features. That's exactly what it says in the promotion.

Q Okay.

A It doesn't say anything other than that.

Q Okay. And -- so your -- so please explain how some CLECs would benefit from that, from your understanding of the tariff.

A How would they benefit in what way?

Q As to triggering the promotion.

A They would meet the qualifications of the promotion based on the tariff. I mean, how would they, how could they benefit? They would, they would need to order service accordingly.

Q Okay. If we could now go back to where we were before. Let me go ahead and read you question Number 6 on staff's first request for production of documents. And

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question Number 6 states that, "Please provide all copies of all promotions that dPi purchased from AT&T Florida and for which a request for promotional credit was submitted but denied by AT&T." In its response, dPi has indicated that it was impossible for dPi to provide the information requested.

Is it true that dPi purchased -- is it true that dPi purchased three promotions from AT&T for which requests for promotional credits were submitted, some of which were granted and some denied by AT&T?

A Correct.

Q And regarding the line connection charge waiver that is at issue in this case, did dPi retain copies of promotional credit requests that it submitted to AT&T Florida for the line connection charge waiver?

A Did they, did they retain that information?

Q Correct.

A The only information that they had was the audit. We supplied them with the audit of what we submitted.

Q Okay. Did AT&T provide any spreadsheets to dPi indicating those credits that had been granted and those that had been denied?

A What time period?

Q For the entire time period in controversy.

A I believe there was some information that was, that was brought out when we went to, to North Carolina to discuss

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this. At that time that was the first time we had seen anything that indicated the reason why they were, were denied.

Q Okay. So it's your understanding that those spreadsheets reflected or provided reasons or explanations for why some of the requests had been denied by AT&T?

A That's correct.

Q Okay. We're almost done.

Can you refer to Page 2, Lines 1 through 5 of your rebuttal testimony? Now I know we have an outstanding request for, motion for leave to file amended rebuttal testimony, so the numbers on those would be Page 1, Line 27, through Page 2, Lines 1 through 5.

A Lines -- what did you say? What was the first line?

Q Are you looking at the amended rebuttal testimony or the rebuttal testimony?

A First amended rebuttal testimony.

Q That would be Page 1, Line 27, through Page 2, Lines 1 through 5.

A Go ahead.

Q When did SBC Systems first allow a reseller or CLEC to apply for a promotional credit as part of a provisioning order and reject the order if it did not qualify for a promotion?

A I believe 2004. I'm not sure.

Q So do you know about the relative period of time?

A The relative period of time that they were, that SBC was utilizing a system where it was provisioned? I believe 2005, 2006 and up to the current date.

Q And did BellSouth allow any resellers or CLECs to apply for a promotional credit as part of a provisioning order during the, during the time you testified that dPi was not allowed to do so?

A No, they were not.

MS. TAN: Okay. Staff has no further questions at this time. Mr. Malish.

MR. MALISH: Just clarification.

MR. CARVER: I have questions, also.

MS. TAN: Okay.

CROSS EXAMINATION

BY MR. MALISH:

Q Steve, I want to go back and go over some things with you.

How do you do your last name? Lee Eng is your first name and --

MS. TAN: And Tan is my last name.

MR. MALISH: Okay. So -- okay. Good. Ms. Tan.

MS. TAN: Yes.

BY MR. MALISH:

Q I want to go over some questions that Ms. Tan asked you. She asked you a question about the procedure that took

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shape with regards to dPi and, and Lost Key for dPi's promotions. Do you recall that question very early on?

A Uh-huh.

Q And you said that, that that was, you worked on that for approximately two months in the, in the summer of 2004; is that correct? Do you recall that testimony that you gave Ms. Tan?

A Yes. But not specifically to dPi.

Q All right. And prior to the technical formation of Lost Key you were actually doing the promotion procedures; isn't that correct?

A That's correct.

Q So let's just talk about the procedures generally that were developed and not limit it to a particular client. And I want you to tell Ms. Tan the story about the procedure and when it developed and how it developed, going back to the beginning, for example, with Teleconex, and, you know, tell her the year and the date and how it evolved and who you worked with and as many details as you can.

MR. CARVER: I'm going to object to the form of the question. This is really going beyond the scope of what's been asked, and he's basically leading his own witness and requesting a narrative. So object to form.

MR. MALISH: As far as I know, he can answer the question.

MS. TAN: Oh, yeah. The objection is just noted.

THE WITNESS: Yeah. Okay. As a former owner of Teleconex, in the genesis, the beginning, you know, when we became a CLEC in '97 when we went to the CLEC training and everything we met with another person at the CLEC who had a CLEC in Augusta, Georgia, and they told us of promotions. And that's the first time, first time we'd ever heard of them.

And in 2000, 2001 I had submitted to Stanley Messinger -- I found a promotion for the line connection -- for the secondary service charge waiver. And we -- I called him, got his e-mail address, and we corresponded by e-mail, and asked him for the documentation that I needed to provide these requests and, and what I needed to put on the forms and everything. He directed me to the, to the promotional tariff. He showed -- I had already found it, and he went through the language with me. He gave me the spreadsheets to put it on and I sent him over a sample. And he told me that that was -- made some adjustments, he told me a couple of things that we needed to change. And then we made a submission of, I think it was about $8,000, and we got paid and I was quite excited about it.

That was my first, first time that I had dealt with any promotional recoveries. And in December -- in November of '03 we noticed that there was more listings out there tariffed on the PUC website and also on BellSouth's notifications of approved filings we found more, more promotions. One in

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particular was the two features for free and another one was where the secondary service charge waiver had been renewed again. At the time that we did it it was just a small window back in 2000 -- I believe 2001.

So we, we again contacted Stanley. I knew -- I had his e-mail address and phone number. I called him up and he said, yeah, and he said that there were some different forms that they had at that time. And we got the new forms and we began the process to lay that out. We made submissions on December 3rd, and on January 4th we had got paid for the two features for free and the secondary service charge waiver. So we were quite excited about that.

January, January 1 of '04 we discovered that there was the line connection charge waiver. And we sent over samples to Stanley, he looked at it, and we began the process of filing. And now we were filing those three based on the, the language that we understood in the, in the promotional information. And asked for feedback from them about, you know, what we were submitting and everything, and they started applying credits to our bills. And we continued to file those up until about May of 2004, and at that time my tenure -- we had sold Teleconex in December of '03. I was working there in a management capacity. And in May of '04 we had stopped the filings and pretty much had severed our relationship with the new owners.

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And once we did that, we made a decision to go in business as a consulting company filing these promotions. But at that point we had not automated it, we had not created an automated system. We basically would take the data out of the DAB disk, loading it into an ASCII file, and then importing it into an Excel spreadsheet and then submitting it to BellSouth.

Q And who is Stanley Messinger?

A Stanley Messinger at that time was the person that was acting on behalf of BellSouth for promotions, promotional credits. If you wanted to file a promotional credit, you were directed by your account manager to Stanley Messinger. He was the person that could give you the approved forms and tell you exactly how you needed to do the how-to to file for the credits.

Q So you contacted him and you asked him, "What do we have to do?" And what did he tell you?

A We corresponded back and forth by e-mail. And he sent me, first he had sent me the approved documents. And at that time we had a, a consulting company for revenue assurance, Smart Telecom, Thad Pellino. And I gave Thad a copy of the promotion and we both read it, and he then created a query out of his system and he loaded it into those approved forms, and then we submitted them to BellSouth.

Q And during this time, January, February, March, April 2004, were you submitting line connection charge waiver

promotions?

A Yes, I was.

Q And you sent a sample with, you sent a sample for approval, I guess a small sample for approval to Stanley for him to look at and, and tell you whether they were good or not; correct?

A That's correct.

Q And based on that sample, he told you they were good and to go ahead.

A That's correct.

Q All right. And were -- these LCCW promotional requests that you were making, how was the service configured?

A The service was configured anywhere from a 1FR with two Touchstar features all the way up to a Complete Choice® bundle.

Q All right. And there's no dispute from BellSouth that Complete Choice® qualifies; right?

MR. CARVER: Object to form.

BY MR. MALISH:

Q They never disputed that Complete Choice® -- if you ordered, you know, the Complete Choice® package, you got the LCCW. They never disputed that; right?

MR. CARVER: Object to form.

THE WITNESS: No, they did not.

MR. MALISH: Could you clarify your objection,

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please, so I can correct my question, if need be?

MR. CARVER: You're asking him to testify about what BellSouth knew or didn't know. He doesn't have any basis to know that.

MR. MALISH: All right. Now --

MR. CARVER: I mean, if you want to lay some predicate, fine. But just to say to him what does someone else have in their mind, that's not proper.

BY MR. MALISH:

Q Okay. You sent them LCCW requests to be vetted that had 1FR, which is POTS, right, plain old telephone service?

A Basic line.

Q A basic line with the BCR and the BRD blocks?

A Yes.

Q And those were vetted and approved?

A Yes, they were.

Q All right. And that happened in January 2004?

A That's correct.

Q February 2004?

A That's correct.

Q March 2004?

A That's correct.

Q April 2004?

A That is correct.

Q When did it stop?

A Probably at the end of April.

Q Because you stopped submitting them altogether because you stopped working with that company.

A Exactly.

Q All right.

A And they had some issues with BellSouth/AT&T.

Q The company did?

A Yes, sir.

Q All right.

MR. CARVER: If you don't mind me interrupting, what company was this?

THE WITNESS: Teleconex.

MR. CARVER: So we're not talking about dPi at this point.

THE WITNESS: That's correct.

MR. CARVER: Okay.

BY MR. MALISH:

Q So you had the procedure established because you developed it with Teleconex; correct? And so --

A Developed it with Teleconex and Thad Pellino as the consulting company.

Q So the procedure was only developed between you and BellSouth before you took on dPi as a client.

A That's correct.

Q All right. And then when you were talking about

these meetings that you had with Kristy Seagle and Maxine Alagar, and I can't remember the name of the other person.

A Heidi Beard.

Q Okay. You were talking about only after you formed Lost Key and were trying to do dPi and your other clients; correct?

A We were, we were there to meet with them to find out how we could better streamline the process for all parties concerned.

Q Okay. Now another thing I want to clarify is Ms. Tan asked you to tell her -- you explained that when you submit for credits you have to go all the way, detail all the way down to telephone number. So let me state it the way I understand it. You tell me if I have it correct. When y'all apply for credits, you have to give credits based on individual telephone numbers and orders.

A Correct.

Q So you have to send a spreadsheet over for, you know, if there's 100,000 individual telephone numbers with orders that qualify for the promotion, you have to send over 100,000; correct?

A By state.

Q Right. And prior to being involved in litigation, what kind of response did you get back from BellSouth? Would you get a spreadsheet with the same 100,000 requests,

individual requests on it with a one, two, you know, Item Number 1 agreed to, Item Number 2 agreed to, Item Number 3 declined, Item Number 4 agreed to, Item Number 5 declined, did you get a spreadsheet coming back to you that said item by item each one of the things that you applied for, yes or no?

MR. CARVER: Object to form.

THE WITNESS: We did not in the, in the early stages. We requested audits in the early part of '06 and they were provided by Keith Deason. We had several clients. One Express Phone Service in Pensacola, which was a client of ours, felt that they were not properly credited and we requested the audits of why they were not paid, and also for Vertex in January of this year.

Q Let me ask you some more specific questions. For dPi your first submission was in September of 2004; is that correct?

A That's correct.

Q And, and BellSouth has a policy or is supposed to get the response to your request back to you in 30 days; is that correct? That's the policy?

A Yeah. According to their promotional information, their literature out on their website said that they -- the word was used "endeavored" to respond within a 30-day time period.

Q So in October of 2004 you would expect to get a

response back on the promotions that you submitted for dPi; is that correct?

A Yeah. That's correct.

Q Did you?

A We got response back for one client. We did not get -- we got a verbal back about dPi, and then at some point there was, the credits were promised, but then they never showed up on the bill. And --

Q Let me ask you something even more specific. You submitted on behalf of dPi a list of requests based on individual telephone numbers. Was there a very large number of individual telephone numbers that you submitted on behalf of?

(Interruption.)

Was there a large number of individual telephone numbers that you submitted requests for?

MR. CARVER: Object to form. Could you, could you clarify what time frame you're talking about?

MR. MALISH: September of, early September of 2004.

MR. CARVER: And are you asking him just about dPi or --

MR. MALISH: I am.

MR. CARVER: Okay. Thank you.

THE WITNESS: Yes, we did.

BY MR. MALISH:

Q I don't know what number it is, but can we say

hypothetically 100,000?

MR. CARVER: Object to form.

THE WITNESS: 100,000 lines or --

BY MR. MALISH:

Q Yeah, 100,000 lines.

A I'd have -- to be fair to everybody, I'd really have to look into that.

Q I understand. But my point is assume for me that it was -- it was a big number; right?

A Yeah, it was large.

Q All right. So let's assume that that number was 100,000, you had these 100,000 individual telephone numbers that you were requesting credit for; correct?

A Hypothetically, yes.

Q Because you had to itemize them telephone number by telephone number; correct?

A That's correct.

Q In October did you get a response back, October of 2004, did you get a response back that said these, here's 100,000 requests that you made, and for each one of these 100,000 requests did you get an approval or denial back on any of them line by line?

A No, I did not.

Q What about November of 2004?

A No, I did not.

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Q What about December of 2004?
A I did not.
Q What about January of 2005?
A I did not.
Q Were you paid for those or was dPi paid for those?
A No, they were not.
Q So basically these were being denied and you weren't being told why; is that correct?
A There was some discussion about the clarification of win, winback reacquisition.
Q Okay. So they were -- they weren't giving you a hard and fast. They told -- they were telling you that they were looking at it; correct?
A Kristy Seagle said she had to discuss this with legal.
Q Right. And you weren't -- but you weren't being paid and you weren't given a hard and fast reason why you were being denied; is that correct?
A That's correct.
Q And that continued through April of 2005; is that correct?
A It went up to April.
Q Okay. At any point prior to commencing litigation were you given an explanation line by line for the telephone numbers and the orders that you submitted why any particular

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telephone number or order was rejected or approved?

A Was not.

MR. CARVER: Object to form.

THE WITNESS: Was not. Did not.

BY MR. MALISH:

Q And the additional information that we were given was given to dPi, what you're talking about in North Carolina, that was given to dPi in response to one of dPi's requests for discovery; is that correct?

A That's correct.

Q Okay. So we had to engage in litigation with BellSouth and propound discovery in order to find out why things were being denied; is that correct?

A That's correct.

Q So it's not something that was given to you in the ordinary course of business.

A No, it was not.

Q Okay. And if you made, if that impression was conveyed to Ms. Tan before, that's a mistake; right? The impression -- if you -- if she got the impression from you that these responses were given to you in the ordinary course of business, you didn't mean to tell her that; right?

A No.

Q Because what happened was we don't, we didn't get that information until we requested it in discovery.

A That's correct.

Q All right. Is that also true for Florida?

A That is correct.

Q Okay. So what information we have in Florida about why particular requests were accepted or denied is only something that we're able to get through the discovery process with BellSouth.

A At this date or prior? You're talking what time frame? I want to make sure I answer.

Q Well, is it possible now in 2007, do they now give you an item by item approval or rejection of --

A Only, only upon a request from Keith Deason.

Q Only upon special request?

A You have to, you have to specially request it from Keith Deason.

Q All right. So you're asking him -- you have to ask them for an audit?

A That's correct.

Q All right. But that wasn't available in 2004, was it?

A No. I, I believe they did not have any type of audit process in place.

Q And it wasn't available in 2005, was it?

A No, it was not.

Q Did it become available in 2006?

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A In April of 2006 they went, they went to an automated system.

Q Okay. And that was after this litigation was commenced; is that correct?

A Yeah. Because at the time of litigation it was sampling.

Q All right. I want to clarify something that you were talking about with regard to the procedure that Lost Key used to extract data to submit promotion requests. You were saying something about having to make three passes through the DAB files. Okay?

A Uh-huh.

Q The DAB files, that is, those are, that's billing data provided to the, to the CLECs by BellSouth; is that correct?

A That's correct.

Q And what are, what are you saying is encrypted on there?

A There's a billing.exec file in there which is zipped up with proprietary -- I believe it's some type of -- it's not our normal zip that we would be accustomed to like WinZip, but it was a special -- we never had the pass code. There's a, there's a log in, there's a pass code to get into that billing.exec file. And we could never get the password, and we had talked to several people in the industry and nobody

really -- there were some people that had figured out how to get into it and they were keeping that as proprietary to their businesses.

Q So I am not a computer whiz, but let me ask you this question and you tell me if I have it right. If I understand you correctly, those DAB disks, they contain data plus programs that run on top of the data that allow you to access certain reports.

A It has a software application built right into the disk.

Q Okay. So you cannot get to the raw data but you can run preselected reports.

A That's correct.

Q All right. And the way you initially did this was you pulled three different selected reports to get the information you were using to submit promotions; is that correct?

A We wanted to run one, but --

Q I understand that.

A But, yeah, we had to run three reports with regard to line connection charge waiver.

Q All right. And ASCII, is that just a text file?

A Yeah. It's a text file.

Q All right. So you would -- the program you created would sweep these three reports in turn to collect the data you

needed to submit the promotion; is that correct?

A That's correct.

Q All right. And that was not done by hand.

A Well, DAB is a DOS, DOS program anyhow. It runs on the old DOS system. And so what we did was we created a program. We found a program where -- when we were running the program, you couldn't touch the keypad because the program was running as if I was providing the keystrokes to get the information out of the disk. So it would, it would pause, you know, three seconds, and then it would, you know, hit C, D, E, you know, and it was going through systematically, or it would type in 452, the phrase code that I talked about, 452, F10, that would save it, escape, that would back it out, and then create it to a file, it would name the file. And so it was a whole -- in the case of some of our clients they had some fairly large accounts or large billing, their billing invoices were quite large, and so we had to monitor the time frame that it ran to make sure it got all the data out. And sometimes we, we'd have to sit hours, sit hours and hours watching the computer and making sure it went, it would go 85, 90, 100 percent. And then it would, it would quit that program, I know that it got 100 percent of the data out. Sometimes it would go, get to 95 percent and then it would go to the next program, and so I know that we, we had to increase the time frame to make it work properly. So it was quite -- it was, it

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was primitive at best. But --

Q But it wasn't hand, it wasn't done by hand. The program --

A It had to be babysitted. There had to be somebody sitting there 100 percent of the time to make sure that the programs ran long enough.

Q Right. But, nevertheless, the computer is the, is the device that was searching for the data. You had to monitor the computer to make sure it was running properly, but a computer was searching for the data; correct?

A Correct.

MR. CARVER: Object to the form.

BY MR. MALISH:

Q You were not, for example, printing out thousands and thousands of pieces of paper and going through them with a pencil.

A No, we were not.

Q And using the calculator to add it up.

A No, we were not.

Q So you designed a program to look for text codes; correct?

A Based on certain parameters.

Q All right. And so, for example, there is a code for basic service; correct?

A Correct.

Q So you would look for -- the code would look for -- the computer would look for basic service; correct?

A It would look for 1FR.

Q Let's just talk about the LCCW promotion. All right. It would look for 1FR?

A In Georgia it would be 14R.

Q In Florida, 1FR?

A It would be 1FR.

Q All right. And then you would send it back to look for other codes that would in sum add up to everything you needed to qualify for the LCCW; is that correct?

A Qualifying Touchstar features.

Q Okay. Including BCR, BRD, HBG?

A Correct.

Q All right. And then subsequently what you were able to do is you were able to -- now you were not able to get the -- BellSouth was not able to provide you with the encryption key to access the data on the DAB files directly?

A No.

Q And did you ask for it from them?

A My programmer did several times.

Q Okay. But BellSouth wouldn't give it to you or couldn't give it to you or in any event didn't give it to you; is that correct?

A They did not give it to us, but they gave us a pass

code to another program. And my programmer decided -- we were -- I was talking to him one day and he decided to try that password on the billing.exec file, and low and behold it opened up.

Q Okay. But the, the password that you used to get into that file was provided to you for something else; correct?

A That's correct.

Q And you basically used it to hack into the DAB disk.

A Well, there were several processes. We figured out what the zip, what the proprietary, what the -- well, I don't know that it was proprietary to BellSouth, but it was some form of off market zip file. And once we figured out what that zip file was we unzipped it. And then we got -- let's see. We got in, we got the password, we got into it, and then we had to unzip it. But he, he called me up and he says, "You're not going to believe this," Ed Brunet. I said, "What?" He said, "I got in there." I said, "How did you get in there?" He said, "That password they gave us for the FTP allowed me to get in there."

Q Okay.

A I said, "That's great."

Q So that streamlined things on your end once you were in.

A Well, then we could run one pass and get everything out.

Q Okay.

A Then it didn't take multiple because then we were right in the raw data. We were in the Bell Corp., Telcordia, we were right in -- it's data. We were right in the raw data, so we didn't have to create these several passes to get through it. We could run through there and get in. And it just, it, it revolutionized our business as far as, you know, the man-hours required to get this information out.

MR. MALISH: I'll pass the witness.

MR. CARVER: Can I take a five-minute break?

MS. TAN: Yes.

(Recess taken.)

Why don't we go ahead and go back on the record and we'll start with AT&T's questions for Mr. Watson.

CROSS EXAMINATION

BY MR. CARVER:

Q Good morning, Mr. Watson.

A Good morning.

Q What I'm going to do is I'm going to ask you a few follow-up questions based on things that you've already said and then I'm going to go into the questions that I have prepared. So at the beginning it may seem like I'm jumping around a little bit, but that's the, that's the reason.

You responded to, I believe, one of staff's questions that something would have to be done by your programmer. Who

is your programmer?

A Ed Brunet.

Q And what is his role in the process?

A To develop queries to extract, you know, the data out of the electronic format and get it into spreadsheets.

Q Okay. Does he, does he do his work based on direction that you give him?

A Yes. It would be my interpretation of the promotion and telling him based on my -- it's kind of a, kind of a, a team, team effort. I don't understand that much about the programming aspect of it, so he would have to explain to me. I would tell him what I needed to get done and he would explain to me the process, the best way to do it.

Q Okay. In terms of determining that in the view of Lost Key a particular promotion should be construed a certain way or that a particular feature qualifies, is that your decision or is that his decision or do you work on it together?

A That would be, that would be my decision.

Q Okay. Does dPi have any direct role in that process?

A I've had conversations with the clients, and if I thought there was something that was, you know, that was specific to their business model or what they were doing. But pretty much the promotions were the promotions.

Q Okay. So basically what would happen is that you would look at the promotions, you would make a determination,

and I'm speaking generally now.

A Yes.

Q And that you would make a determination as to what you think should be submitted. And would you then submit it at that point or would you necessarily talk to the client to get their buy-in before you submitted it?

A I submitted promotions based on my experience. Also when we initially started filing these, we were doing it, I was doing it through a vendor that we, that we had originally hired was Smart Telecom. So then when we developed our programs and things, I basically used some of the things that were already submitted and already pretty much approved by BellSouth to develop our queries. Based on the promotion language, based on our experience we arrived at the process to get that information into the spreadsheets and everything.

Q Okay. But what I'm asking you about specifically is your client input, like, for example, dPi. Okay. You come up with a list of promotions that you think should be submitted. Do you then go to dPi and say, this is what I found, what do you think, or do you go ahead and submit it before talking to them?

A No. We would notify them on what, what was available, what we were going to submit, and we would have discussion back and forth. They would, you know, concur, say, I understand right now that we're eligible for this, this and

this. I've had some clients come to me and say, hey, did you see this promotion? We try to monitor that and watch it, but it continuously changes.

Q Okay. And if I understood what you just said, you would specifically get the buy-in of your client before you submitted the promotion?

A They understood and --

Q I'm sorry. Not to interrupt you, but I'm trying to ask questions that can be answered yes or no. So, if possible, could you give me a yes or no answer and then explain just so the record will be clear?

A Ask the question again.

Q Yes, sir. Did you just say that before you submit the particular promotion request, the credit request, that you would specifically run that by your client and get their buy-in?

A I don't know that that can be a yes or no question. Because initially when we set up the process it would be a yes question. Ongoing it would probably be a no question, no to your question.

Q Okay. So, in other words, in the beginning you talked to them about what promotions you were going to submit and they would buy in, but then as you submitted them on a month-to-month basis you wouldn't go back and talk about it again. Is that what you're saying?

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A Yes.

Q Okay. Now with dPi specifically, did they, did you get their buy-in at least initially on every, on your construction or your understanding of every promotion and what you were submitting?

A Brian, Brian Bolinger and myself had conversations by phone and by, via e-mail concerning what was, what the promotions were and what impact they could expect in credits.

Q Okay. That's a yes?

A Yes.

Q Okay. Thank you. And this would have been in the 2004 time frame?

A Yes.

Q Okay. You answered a number of questions regarding your automated system. When did that automated system first go into, come into use?

A August of 2004.

Q Okay. And it's been modified since then or is it the same system?

A It's been modified several times.

Q Okay. And if I understand the -- well, just technical modifications?

A We had -- we've changed procedurally. BellSouth has changed the whole system where we had to completely redo our whole systems. BellSouth has had, I think, three or four --

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two, two -- one major change and we have had probably -- we've probably had three major changes with regards to how we can get the data out.

Q Okay. And I'm a layperson here when it comes to computers, so this may not be technically exact. But as I understand it, what the automated system would do would be extract information in order to determine what to submit based on criteria that is programmed into it.

A Correct.

Q Okay. So the programming decision, that is the decision as to what criteria to tell the system to use, that was something that you did, then you put it into the system and then the system ran.

A Correct.

Q Okay. In response to a question that was asked earlier, I believe it had to do with staff's request Number 5, Ms. Tan asked you a question about, and I'm going to try to get this right, but I think what the question really went to is did you believe that the BellSouth promotion required a specific purchase of features. You know, in other words, you know, do you believe that it requires a purchase of basic local service with features or a purchase of basic local service and a purchase of features? Do you remember that question?

A Yes.

Q Okay. And your belief is that it does not require a

specific purchase of features; is that correct?

A That's correct.

Q And you base that, you said, on the promotion. What is -- what do you mean by "promotion"?

A The promotional information that was supplied by BellSouth.

Q Okay. So you're not relying on the tariff?

A On the tariff.

Q Okay. Well, is there -- I'm trying to make -- is there a distinction here you're making between the promotional information and the tariff?

A The tariff.

Q Okay. So you rely on what's in the tariff. Anything other than the tariff that you rely on?

A There are approved filings that come out on, on the website, on BellSouth's interconnection website that I believe would be a copy of the tariff.

Q Okay. So if you see something on the website that, you assume that it's consistent with the tariff or do you check the tariff?

A We check the tariff.

Q Okay. So you would not submit a promotion based solely on -- you would -- let me rephrase that.

You would not submit a credit request based on something you saw on the website without checking the tariff

first.

A Yes.

Q Okay. Can you think of any instance in which you've ever done that?

A Not to my knowledge.

Q Can you think of any instance in which the information listed on the website to you appeared to differ from what was in the tariff?

A There was instances where there was additional information and language specifically, but the basis, the overall, the overview of the promotion was pretty, always pretty consistent.

Q Okay. The document that was, that dPi has filed in its consolidated exhibit list that's identified as dPi-FL3 is a screen shot taken from BellSouth's website during the summer of 2005. Are you familiar with that document?

A Yes, I am.

Q Do you have a copy of it with you?

A I do not.

Q Okay. Well, I only have one copy, so let me do this. I'm going to ask you some questions. If we need to, we'll hand it back and forth.

A Okay. Great.

Q But just to be as efficient as possible I'm just going to ask you the questions, you know.

As I understand it, this snapshot is something that you found on the website in 2005.

A Yes. Yes.

Q Okay. And after you found it, I believe -- you believe or your interpretation of it was it allowed the line connection waiver promotional discount when a CLEC submitted basic service and one feature as opposed to two; is that correct?

A Correct.

Q Okay. Is that -- when you saw that, what did you do?

A Initially we went and looked at the retail site because there was a real nice summary of everything there.

Q Uh-huh.

A And in reading it we noticed that it, it, let's see, it referred to a 1FR plus one Touchstar feature, and I couldn't find that in the tariff.

Q Okay. So you did go to the tariff and check the tariff?

A Yes. We just, we went to the tariff and looked and I couldn't find it. And I talked to -- I'm trying to remember the time frame of this. What was the date? What was the date?

Q The date -- well, the identification that dPi has provided --

A I think it was July 17th.

Q -- was the summer of 2005.

A 2005, right, July 17th.
Q We need to not talk over each other. I'm sorry.
A Excuse me.
Q Okay. So you said it was July 2005?
A I believe so.
Q Okay.
A Yes.
Q So you talked to somebody.
A Contacted, I believe, Kristy Seagle.
Q Okay. And what did she say about it?
A She told me that she thought that it was a mistake.
Q Okay. And you checked the Web site subsequently; right?
A Within, I think, a week or so, ten days after that. And it was, and then it said two features. It changed.
Q So based on what you know about the situation, was it a mistake?
A That's what I understood.
Q Okay. Did you rely on this screen shot in any way?
A We didn't change anything as far as what we were doing.
Q Okay. Well, up until that time, as I understand the testimony you've given, you were requesting promotional credit based on basic local service and two features as you define features; correct?

A Two Touchstar features.

Q Okay. When you saw this snapshot, did you change your practice and begin to submit one, one feature?

A No, I did not.

Q So you really didn't do anything at all in terms of changing your practice in response to this screen shot; correct?

A That's correct.

Q Okay. And as far as you know -- I mean, we're assuming it's a mistake, but it got corrected within a week.

A Yes.

Q Okay. And when I say a week, I mean from the time you noticed it on the website until the time you checked back it had been changed.

A Roughly, I would say roughly ten days to be exact.

Q Okay.

A Roughly ten days.

Q Okay. The process by which you submit credits on behalf of, credit requests on behalf of dPi, that's a regional process; correct?

A Correct.

Q Okay. And there's some differences in terms of coding for state credit, but basically your process is the same regardless of the state; right?

A Yes.

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Q Okay. So whatever you do for North Carolina would be the same as what you do for Florida, it would be the same as what you do for South Carolina, et cetera, et cetera.

A In theory, yes.

Q Okay. You say in theory. Are you qualifying?

A Yes.

Q Okay. Could you tell me what your qualification is?

A There are some difficulties based on, Florida being one in particular, where with the conversion order and the change order there is the same phrase code, 456, which created a lot of, created some, created some problems and some issues.

Q Okay. But other than that sort of technical issue the process is basically the same.

A It's the same. An example, in South Carolina there is a secondary service charge waiver for $8.52, there's a conversion charge of $4.47. So that delineates the two that had the same phrase code of 456. But in the State of Florida, $7.82 is the charge for a conversion or a win, winback, and a change order to add Touch, add, change or delete a Touchstar or custom calling feature is also $7.82, with the same phrase code really created, created some issues.

Q Okay. Now when you go through this regional process and submit credit requests, do you look at the tariffs of each state?

A Yes.

Q Okay. So then, for example, even though the process is sort of one aggregated process, Florida requests would be based on the tariff filed in Florida, North Carolina requests would be based on the tariff filed in North Carolina; correct?

A Right.

Q Okay. So you check each state tariff.

Were there any instances with the -- well, let's start with any promotions that dPi has requested credit for where you found that the criteria varied from one state to the next. So in some states you submitted it and in other states you didn't?

A There was a notification piece. It would -- like for Florida it would say FL2004- for the, you know, numeric, three numeric numbers, and then for Alabama it would be Alabama 2004-, and that was the different information that we had to supply with the, the submission of it. But, no, the process was the same for all nine states.

Q Okay. Now your attorney asked you a lot of questions and I have a follow-up on one or two of them. You were talking about the process that you went through when you had your own company. I believe it was called Teleconex.

A Yes.

Q Okay. And you were saying that you were submitting credit requests on behalf of Teleconex during the time frame of late 2004, early 2005?

A Early 2004.

Q Okay. Not 2005?

A We actually submitted requests late 2003, early 2004.

Q Okay. When did you begin in 2003?

A The actual date that we submitted our first promotions was December 3rd, 2003.

Q And when were the last that you submitted?

A I would probably say -- I'm going to guess and say May. That's an approximation. I'm not real sure of the exact date of that. I'd have to research that.

Q Okay. So all of this predated the dPi/AT&T dispute that we have in this proceeding; correct?

A Yes.

Q Okay. Something I just wanted to say. I just said AT&T. I should use -- I will probably use the words BellSouth and AT&T interchangeably, but you'll know what I mean. That's the party I'm representing today. It's not technically correct, but it's too hard to keep it straight.

Anyway, now I think your attorney asked you whether these credit submissions were vetted, I believe is the word that he used, with BellSouth, and you said they were; is that correct?

A What's that word again?

Q I think vetted is the word he used. Do you remember that?

A I don't recall that.

Q Okay.

A And what is your definition of vetted?

Q I don't know. He asked you the question and I think you said they were. So I'm just trying to figure out what that means. Don't know?

Okay. When Teleconex made these submissions, I believe your testimony was that BellSouth paid these credit requests.

A Correct.

Q Okay. And you're saying that the credit requests were based on blocks only?

A Touchstar features.

Q Okay. Well, this is what I want to make sure we're clear on, okay, because there are a variety of things that are Touchstar features. You understand, of course, that BellSouth's contention is that blocks are not features. Okay. I understand it's dPi's contention that they are. So the question I'm asking you is what Teleconex submitted, those requests, were they based only on blocks or combinations of blocks and other things that we all agree are features?

A Yes to what you're saying.

Q So it was a combination?

A A combination of those Touchstar features.

Q Okay. Do you know if there were any requests at all

that you submitted in which the two things that you considered to be features were only blocks and there were no other features added?

A Yes.

Q There were? How many?

A Percentages? Guesstimation?

Q Well, why don't you tell me a number, if you can. I mean, how many did you submit and then what percentage were based on blocks only?

A Without looking at it and without -- you know, from, from a marketing standpoint, you know, as far as what, you know, what piece of the pie customers bought, that represented, that was like 15 percent of my, of our base was a, was a basic line with Touchstar features.

Q Okay. So you say it's 50 percent of your base. I mean, can you --

A 15 percent.

Q 15, is that what you said?

A 15 is what I said.

Q 15.

A Yes.

Q And your base would be -- I mean, can you ballpark it? I mean, was your base 50,000 customers, 100,000, a million?

A We had about 12,000 active lines, ten to 12,000

active lines with BellSouth at that time.

Q Okay. Now during that time period did you ever have a conversation with anyone at BellSouth where you specifically asked them if blocks counted toward the line connection waiver promotion?

A I was directed to, to read the promotional. Stanley told me to read the promotional. And I asked him the question. He said it was Touchstar features. And I submitted him with a sample of that, and he responded back to me by e-mail saying to me that there was a couple of corrections we had to make.

Q Okay.

A And once we made those corrections, we submitted it back and he said it was fine, and then we started the process.

Q Okay. But my question was did you ever discuss specifically with any, with anyone at BellSouth during that time whether blocks counted as features?

A We never had a conversation about blocks. We had a conversation about Touchstar features.

Q Okay. Okay. Now I'm ready to begin my examination that I had planned.

You said that you're employed by Lost Key; is that correct? Are you an officer of Lost Key?

A Yes.

Q And what's your, what's your position, what's your title as officer?

A President.
Q Okay. Who are the other officers?
A The other officer is my wife, Marilyn Watson.
Q Okay. Is she actively involved in the business?
A Minimal.
Q Did she have any dealings at all with BellSouth regarding the topics at issue in this proceeding?
A No.
Q Okay. Did any other -- well, let me ask you first of all, how many other employees does Lost Key have?
A We have currently three employees.
Q Okay. And in 2004 how many did you have?
A I had four.
Q And one of those was Chris --
A Including -- I'm sorry.
Q One of those was Chris Watson?
A Yes.
Q And he did have some dealings with BellSouth, didn't he?
A Yes.
Q Okay. Did your other employees have dealings with BellSouth?
A Directly and indirectly.
Q Okay. All of them did?
A Yes.

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Q And could you give me their names, please?

A Stephanie Watson, Paul Watson, Chris Watson and Ed Brunet.

Q Okay. How did dPi and Lost Key come together? Did you approach them? Did they approach you? How did, how did your business relationship begin?

A We had a meeting with Jerry Hendricks that was put on by Sam Abdullah with Global Connection in the summer of 2004, and I met several potential clients there at that time and later on. I approached them at that meeting about the potential filing for promotional claims.

Q Okay. Let me just back up a little bit. You said you're not an employee of dPi. Are you represented by Mr. Malish?

A Repeat the question.

Q Are you represented by Mr. Malish? Is he representing you as counsel?

A Yes.

Q Okay. Okay. As in a personal capacity?

A Is he representing me?

Q Yes.

A He is representing dPi Teleconnect, and I represent -- I'm working with dPi Teleconnect as, as the auditing or the consultant for our services.

Q Okay. But you have not retained him as your personal

counsel.

A That's correct.

Q Okay. So you haven't had any attorney/client privilege discussions with him?

A No, I have not.

Q Okay. Whose idea originally was it to submit call blocks to BellSouth to attempt to qualify for the LCCW promotion?

A Whose idea?

Q Yeah. Was that something that you proposed originally?

A In the beginning we followed the guidelines and submitted it to what they said was approved.

Q Okay. But I'm trying -- obviously you know we have a dispute here as to whether blocks are features. Okay? So my question is who made this initial determination that blocks should be submitted? Did you do that? Did dPi do that? Was it -- you know, how did this work?

A We initially submitted the Touchstar features as what we believed was the promotion.

Q Okay. But the decision -- I mean, obviously somebody had to go through the tariff and decide what to submit. My question is as to blocks specifically, was that your decision or was that dPi's or did you work together on it?

A It was primarily my decision. And I believe there

was input, we talked back and forth, but I'd say primarily my decision.

Q Okay. And this was in when, what time?

A This is when I worked for Teleconex.

Q Well, when you worked for Teleconex you weren't submitting requests on behalf of dPi, were you?

A No, I was not.

Q Okay. So basically when you began your relationship with dPi, you had already made the determination that blocks should be submitted.

A That's what we understand was correct.

Q And, again, yes or no, if you can. It would really help.

A Yes.

Q Now when you first began working with dPi, were they adding blocks to customers' lines at that time?

A To my knowledge that was part of their, their business model as a CLEC. Yes.

Q Okay. So when you say it was part of the business model, what did you understand? Can you explain further what you mean by that?

A The customer understood that their, their amount of service each month would be at a fixed rate.

Q Okay. Do you know -- but the blocks were not requested by the customers, were they?

A I don't, I don't know how they did that.

Q Okay. So you know the blocks were there but you don't know how they got there?

A That's correct.

Q Okay. Were there blocks on all of dPi's customer lines?

A All of them had blocks.

Q Okay. Now dPi, in your review of the records, they charged every customer a line connection charge; is that correct?

A I'm not sure if they charged their customers or they waived it. I'm not sure. I'm not, I'm not familiar with their marketing, the marketing side.

Q Do you know if dPi paid BellSouth something on a wholesale basis for line connection in every instance?

A They were being charged for a line connection charge waiver.

Q Okay. So when you went through -- every time you found a line connection charge, did you request that it be waived?

A In most cases they, they qualified for the line connection charge waiver.

Q Okay. My question was did you submit the line connection charge waiver request every single time for every single customer?

A Yes. Based on our query, what we were querying out of there based on the definitions of the query, yes.

Q Okay. So what you did is you just took every single dPi customer and you requested a waiver of the line connection charge.

A We didn't do it that way.

Q Okay. I'm going to read you something from your deposition in North Carolina, and I'll show it to you, if you, if you want to look at it and need some clarification. This is on Page 104 of the deposition. I'm just going to read it into the record and I'll show it to you.

A Okay. All right. Okay.

Q The question is, "Do you know whether or not every single dPi customer in North Carolina has denials per use or blocks on its line?" And you say, "Specifically, no." Question, "But you've assumed for purpose of your analysis and for your promotion credit applications that they do; correct?" And the answer is, "Yes."

Do you remember giving that testimony?

A I'm not familiar. I'd have to --

Q Okay. Would you like to look at what you said in North Carolina and see if that refreshes your recollection?

A Yeah. Yeah.

Q I'm going to just earmark the page, but you can have the whole thing if you want it.

A And which line is it?

Q It's down toward the bottom.

MR. MALISH: You might want to look at the whole thing so you can see what the context was.

BY MR. CARVER:

Q And let me just clarify. I mean, here's what I'm getting to. The way I understand your deposition in North Carolina is you said at some point you just assumed that there were blocks on every dPi customer line and, therefore, you sent in a waiver request on every single one. I mean, that's my reading. So I want you to read it. And if it doesn't refresh your recollection and you don't know, just tell me. But if that refreshes your recollection, then explain to me what you're saying there in your testimony, please.

(Pause.)

Does that refresh your recollection?

A Yes.

Q Okay. Can you explain to me the situation?

A We, again, we built the process, the queries and everything. And if it was -- I don't know that it was -- yes, I believe it was getting -- based on their profile of the way, their business practices, that we were getting probably, I would say, most of them, yes. I don't know that it was 100 percent, to be honest with you. I believe -- I don't know that it's black and white.

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Q Okay. But didn't, didn't you say in your deposition though that you submitted 100 percent because you assumed that they blocked every single customer?

A Correct. Yeah.

Q Okay. And you're now saying that may not have been correct?

A It's correct.

Q Okay. Do you, today do you continue to submit every single customer for a waiver request on the assumption that they all have blocks?

A No.

Q Okay. Now going back to this time frame, which I believe your deposition was in -- you've got it there. Can you tell me what the date is on the front of it? I know it's on the front.

A February 23rd. This is February 23rd, 2006.

Q 2006.

A Yeah.

Q So at that point you were still submitting requests for every single customer based on the assumption that they had blocks.

A I'm not sure what the processes were at that time.

Q Okay. And so that you would know whether, for example, you went back and looked at the customer records to verify they actually had blocks.

A At this time we had created a, kind of an audit system that said whether they had, you know.

Q Well, let me direct your attention to the next question and answer. This is on Page 105, which is, "And have you made any attempt at all to verify whether or not that's the case before submitting credit requests to BellSouth?" And you say, "No, I have not."

A Okay.

Q Okay. So --

A That's what the process was then at that time.

Q Okay. So you didn't verify that the customers actually had blocks.

A At that time, no.

Q Okay. And this --

A And we were submitting based on their profile.

Q Now did that -- when did that change?

A We made modifications when BellSouth changed the whole system in April of, April of '06. We had to go through a major overhaul, and we made some modifications and changes then. We actually created an audit that showed what, what exactly was on each line as far as the Touchstar features.

Q Okay. Did you ever have any discussion with dPi as to why they added blocks?

A No, I did not.

Q So you didn't suggest to them they should add them?

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A They had been in business five years, six years prior to, to our relationship. Their business practices were pretty much set in place.

MR. CARVER: Is this a good place to stop?

MS. TAN: At this time we're going to halt this deposition. We will pick up after the Prehearing Conference. What we'll do after the Prehearing Conference is probably allow time for Ms. Boles to take a break again and then reset up, and then we'll reconvene here where Mr. Carver will be able to finish his deposition of Mr. Watson. So at this time we'll call this deposition to a close, to be picked up later this afternoon.

(Recess taken.)

Why don't we go ahead and restart the deposition. This is picking up with the same setup as before. Mr. Watson is still under oath and the stipulation is still in effect. So, Mr. Carver, you could continue with your deposition, yeah, we'd be happy to accommodate.

MR. CARVER: Well, the good news is I've gone through my notes and I think I've covered most of what I've got, so there's not a whole lot left.

BY MR. CARVER:

Q I want to go back to the time frame, Mr. Watson, of August of 2004. And at that point you submitted -- and it may be a little later, it may be a little earlier, but you

submitted a lot of credit requests, in other words, multiple months on behalf of dPi; is that correct?

A There was the initial month, the current month and back, yes.

Q Okay. In August of 2004; do I have that correct?

A It was right towards the end. It could have been the first -- it could have been September, the first week in September, the last week in August.

Q And you submitted six to eight months at one time; correct?

A All the way back to January of '04.

Q Okay. So including September, that would be nine months.

A Yes.

Q Okay. And Mr. Malish asked you some questions earlier about when BellSouth responded. Was it your expectation that they would process nine months' worth of credit requests in one month?

A We had an initial meeting in July and August and there was kind of a verbal commitment by Kristy Seagle. They were going to attempt to try to work around a 60-day window with the whole process.

Q Okay. And how many were there submitted? I mean, in other words, the nine months of dPi that you submitted in one batch, can you give us a ballpark figure as to how many that

was?

A In dollar amount?

Q No. In numbers that would have to be processed.

A If they were doing a manual process one by one?

Q Uh-huh.

A It was, I'm sure it was thousands, you know.

Q Hundreds of thousands?

A No. No.

Q Okay. Now you represent other clients other than dPi; correct?

A That's correct.

Q And you do similar, perform similar services for them; correct?

A That's correct.

Q At or around the same time you also submitted a large volume of credit requests for your other customers; correct?

A Yes, I did.

Q Okay. One of them was Budget Phone?

A Yes, it was.

Q How many months of Budget Phone did you submit?

A Pretty much the same time line as dPi.

Q Nine months?

A Nine months. Yes.

Q Okay. How many were in that submission?

A According to -- I'm going to take -- based on their,

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their customer base, based on their customer base, it would probably be a multiplier of probably six or seven times the amount.

Q Okay. So hundreds of thousands in that case?

A Yes.

Q Okay. Now at that same time did you submit any other requests for other clients?

A Those two were the first two companies, and then shortly after that Global Connection and American Dial Tone.

Q And with these you also submitted multiple months; is that correct?

A All the way back to January of '04. Yes.

Q Okay. And any others other than the four you've told me about?

A Right in that time period of probably the last quarter of, of '04, that was, you know, our four first clients.

Q Okay. So right around this same time. In other words, if you put all these clients together, you sent to BellSouth how many credit requests? A million?

A I don't think it was that much.

Q Half a million?

A Let me see. Budget Phone was probably doing about 20,000, 15 to 20,000 activations, new activations.

Q Per month?

A Per month. And dPi was probably doing, I want to say

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2,000. So 2,200 --

Q Plus Global Connection and American Dial Tone.

A Global Connection was probably, he was doing about probably 3,000 new activations, and American Dial Tone was very small, very small. It was probably three, 400.

Q Okay. So we take these numbers you've given us on a monthly basis and multiply them by nine and we can basically see how many you submitted at one time.

A Approximately.

Q Okay. Now did you ask BellSouth specifically to process the Budget Phone request first?

A I believe their, I believe their submission was maybe a week to several days. It was the first one in, and then the dPi came shortly after.

Q Okay. But did you ask them to go ahead and -- did you specifically make a request that they process Budget Phone first?

A No.

Q Okay. You didn't make any kind of request at all in terms of these various companies and who should go first, who should go second; it was just a question of when it happened to go in?

A No. The order, the order of processing was always based on when they were submitted. They wouldn't -- they would never move anybody forward or backwards. It's -- in other

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words, they're e-mailed over, they receive them, we get confirmation back that they've received, and then they pretty much stay in a queue. And so they would work them on a first-come, first-serve basis.

Q Okay. If we look at these hundreds of thousands of requests or whatever the number -- well, instead of me saying that, let me just add it up. I don't know, maybe 250,000 requests. Before you submitted those did you have any specific conversation with anyone at BellSouth as to whether or not blocks were considered features for purposes of qualification for the line connection promotion?

A No, other than the qualification of the Touchstar features in the early, in the early, in the early part of '04.

Q Okay. And did you disclose to anyone at BellSouth that these 250,000 applications had blocks in them as features that would qualify in your opinion for the promotion?

A We asked in conversations with Kristy Seagle when we met with them, we asked them about the -- in our second meeting, we had a meeting in July, we had not submitted anything yet. We had basically handed them our, our forms and said, are these -- you know, our programmer had finished building the forms, the templates, and we e-mailed them to them. We printed them out and brought them to the meeting, they looked at them, they said they really looked great.

Q My question is did you have a specific conversation

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where you said, "We're submitting blocks as features. Is that okay?" I mean, did you ever talk about it?

A We, we never, I never used the terminology "blocks."

Q Okay.

A I always used the terminology "Touchstar features."

Q Okay. So when discussing with him what you were going to submit, you didn't distinguish blocks from things like Caller ID, Call Waiting, Call Return or anything else?

A No. They were -- I mean, we went into, we went into the tariff and looked at the A.13.19 and looked at the Touchstar features and saw if BCR was in there and if BRD was in there or HBG. And so under the tariff it said 1FR with two Touchstar features, and so that's what we pretty much follow. I mean, I didn't have a specific conversation saying, hey, are these blocks okay?

Q You did not?

A Did not.

Q Okay. Do you have with you dPi's responses to staff's first set of interrogatories still?

A Which -- what number? Is it the first set or --

Q It's staff's first set of interrogatories Numbers 1 through 9.

A Yes. Page?

Q 12.

A Okay.

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Q You provided the response to Number 7; is that correct?

A 7 -- letter?

Q Well, at the end of the 7 after all the subparts it says, "Steve Watson answered this question." So my question is did you answer all the subparts?

A Yes, I did.

Q Okay. I want to ask you about your response to Part E.

A E?

Q You say, "dPi has recently changed its policy of including BCR and BRD blocks with every service order in part because AT&T does not give promotional rates for these Touchstar features." Is that correct?

A That's correct.

Q When did that change occur?

A When did the change occur?

Q Yes, the change in dPi policy you refer to.

A I didn't know there was a policy change.

Q Well, I'm sorry. Where it says -- you responded to this interrogatory; correct?

A Yes.

Q Okay. It says, "However, dPi has recently changed its policy."

A What line, where are you at?

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Q I'm on subpart E.

A E. Okay. Right.

Q The last paragraph.

A It says, "Are the BCR and BRD blocks used for all dPi customers in Florida?"

Q Right. So I'm asking you when did that policy change take place, the one that you've referred to here in the interrogatory?

A I don't know that it ever did change.

Q Well, but your answer to the interrogatory said, "dPi" --

MR. MALISH: His copy --

MR. CARVER: Let me, let me just finish.

BY MR. CARVER:

Q It says, "However, dPi has recently changed its policy." Now are you saying his copy is different?

MR. MALISH: Yeah.

MS. TAN: How can his copy be different? Is this the -- are you looking at E or F?

MR. CARVER: I'm looking at E.

THE WITNESS: E, yeah.

MS. TAN: On the last paragraph of E?

(Pause.)

MR. CARVER: Don't look at Mr. Malish. I mean, I'm going to ask you a question.

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THE WITNESS: Yeah. That's fine. Yeah. I'm fine. Okay. We're fine.

MR. CARVER: Okay.

MR. MALISH: Let me see what you've got there though.

MR. CARVER: Okay. Well, I don't want you to discuss with the witness how he should answer this. I mean, there's a question pending, so you shouldn't, shouldn't be talking to him.

MR. MALISH: I'm just trying to read the document that you're referring to.

MR. CARVER: That's fine. That's fine.

BY MR. CARVER:

Q Okay. Do you see what I'm referring to there?

A Yes. Let me, let me look at it here and see it in the right context.

Q Yeah. And I'm asking you about the part that says, "However, dPi has recently changed its policy," et cetera, et cetera, and the remainder of that paragraph.

Did you prepare this interrogatory answer?

A Yes. This is, yes, this is mine. Yes, it is.

Q Okay. Okay.

A I'm just trying to remember in the context that I answered the question.

Q Okay.

A Yes. The change in policy --

Q Well, let me make sure -- just for the record, let me ask you a question.

A Okay. Ask me the question now.

Q Tell me about the policy. When did the policy change take place?

A The policy change took place probably when the, when the processes of everything that changed probably in April of '06 to the best of my knowledge. DPi made the decision to, to sell the PAMA 6, the two-plan pack, as opposed to the 1FR with basic features because it was, it was actually cheaper with the, with the line connection charge waiver.

Q Okay. So just so we're clear on what this change is, you're saying that in April of '06 dPi decided that they were no longer going to place call blocks on customers' lines?

A Approximately that date. I don't know the -- yeah.

Q Give or take.

A Yeah.

Q But, I mean, but the point is at that point in April of '06 they decided they were no longer going to place call blocks on customer lines.

A They were not going to order a 1FR with two Touchstar features. They were going to order a bundle which was a PAMA 6, which was a 1FR 2CL, because it was basically cheaper to order that with the LWC, the line connection charge waiver.

Q When you say they were going to order, are you

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talking about the customer or are you talking about dPi?

A DPi was going to market that and sell that. Yeah.

Q Okay. Okay. But I don't think you ever answered my question though, which is did dPi at that point stop their routine practice of placing call blocks on customer lines?

A No. They have not stopped call, putting blocks on call lines.

Q Okay. They still do that?

A Yes, they do.

Q Okay. So, but they're including something other than BCR and BRD?

A In that particular thing it was cheaper to buy the bundle, yes.

Q Okay. I don't know what that means. Can you explain that? It's cheaper to buy a bundle of blocks?

A No. It was, it was a bundle with Touchstar features that had a -- it was -- it had Call Waiting Deluxe and Caller ID Deluxe, and it also had some companion bridge features for a voice mail companion. And this, this product was within dollars of being just -- you know, if it was within cost, very close of being the same cost as a 1FR with two Touchstar features, then we made a recommendation it would be better and more attractive for the customer in the marketplace to buy that.

Q Does this bundle include blocks?

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A Yes, it does.

Q Okay. So explain that to me. How do you, how do you include a Touchstar feature and a block of a Touchstar feature?

A Just more Touchstar features.

Q Okay. Let me, let me try again. Let's say the Touchstar feature in question is Call Waiting. Okay. Is that one of them that's in the bundle?

A Call Waiting Deluxe.

Q Okay. So you're, you're ordering on behalf of the customer Call Waiting Deluxe and a block of Call Waiting Deluxe?

A No. They would have a Touchstar feature Call Waiting Deluxe, Touchstar feature Caller ID Deluxe. They would have Touchstar feature BCR, Touchstar feature BRD, which is block call return and block, block call return and block repeat dial. They would have Touchstar feature HBG, block call trace. They would have a custom calling code restriction, CREX-A, they would also have a FID feature block RCU TWC to block three-way or casual calling.

Q Okay. So, and for purposes of the question, just so we're clear, when I use the term "block," I'm not talking about Touchstar features. I'm talking -- and I know you disagree with that, but I'm talking about two different things.

So if I understand what you're saying, you're saying this package would include a combination of Touchstar features

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and blocks of Touchstar features that weren't included in the package.

A Repeat that again. I want to make sure I understand.

Q Okay. The package or the bundle that you called it, that you're talking about would include some Touchstar features as everybody defines them and it would include blocks of other Touchstar features that were not included in the bundle.

A And it also -- not only did it have --

Q Well, have I got that much right?

A Yes. Yes. Yes.

Q Fine. Okay.

A And it also included Custom Calling feature.

Q Okay.

A Which is outside of the Touchstar, Touchstar grouping. It's not listed under, under A.13.19.

Q And dPi decided to do this because AT&T didn't give promotional, didn't give the line connection waiver for blocks?

A No. We, we -- they started moving in the direction of -- they wanted to follow a pattern that was more closely related to what was going on out in the marketplace. They thought there was more value with this, it was a better sell, more customers. Being that the BCR and BRD, the basic line was a small percentage, they were moving to the direction where --

Q I'm sorry.

A They were moving to the direction which was more

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popular. I think the two-plan pack represents approximately 40 to 45 percent of their base.

Q Well, when you say this change in policy was done in part because AT&T does not give promotional rates for these Touchstar features, what does that mean?

A I'm not sure.

Q Okay. Well, didn't you write this?

A The change in policy?

Q No. I'm just asking you about the thing that you wrote here that's written in the interrogatory answer that you said you gave.

A Yes.

Q So my question is when you say that they, that they changed this in part because AT&T does not give promotional rates for these Touchstar features, what does that mean?

A They were not, they were not giving them any type of credits or any type of value for those features.

Q So your understanding is that dPi changed their policy because AT&T did not give the promotional discount for blocks. When I say "promotional discount," I'm talking about line connect. Is that correct?

A Correct.

MR. CARVER: Okay. That's all I have.

MS. TAN: Okay. I believe that concludes the deposition for Mr. Watson.

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(Deposition concluded at 4:30 p.m.)

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ERRATA SHEET
DO NOT WRITE ON TRANSCRIPT - ENTER CHANGES HERE

IN RE: DOCKET NO. 050863-TP
NAME: STEVE WATSON
DATE: September 18, 2007

PAGE	LINE	CHANGE

STATE OF FLORIDA)
: CERTIFICATE OF OATH
COUNTY OF LEON)

I, the undersigned authority, certify that STEVE WATSON personally appeared before me and was duly sworn.

WITNESS my hand and official seal this 24th day of September, 2007.

Linda Boles

LINDA BOLES
Notary Public - State of Florida

LINDA BOLES
Commission DD 672176
Expires August 29, 2011
Bonded Thru Troy Fain Insurance 800-385-7019

STATE OF FLORIDA)
: CERTIFICATE OF REPORTER
COUNTY OF LEON)

I, LINDA BOLES, CRR, RPR, Official FPSC Commission Reporter, do hereby certify that I was authorized to and did stenographically report the foregoing deposition at the time and place herein stated.

I FURTHER CERTIFY that this transcript, consisting of 89 pages, constitutes a true record of the testimony given by the witness.

I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

DATED THIS 24th day of September 2007.

Linda Boles

LINDA BOLES, CRR, RPR
Official FPSC Hearings Reporter
850/413-6734

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EXHIBIT NO. 8

DOCKET NO.: 050863-TP

WITNESS: STIP-8

PARTY: Staff

DESCRIPTION: Deposition Transcript of Brian Bolinger taken on September 18, 2007.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 8
COMPANY FPSC Staff
WITNESS STIP-8
DATE 04-03-08

PROFFERING PARTY: Staff

I.D. STIP-8

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

In the Matter of:

COMPLAINT BY DPI-TELECONNECT, L.L.C. AGAINST BELLSOUTH TELECOMMUNICATIONS, INC. FOR DISPUTE ARISING UNDER INTERCONNECTION AGREEMENT.
_____/

ELECTRONIC VERSIONS OF THIS TRANSCRIPT ARE A CONVENIENCE COPY ONLY AND ARE NOT THE OFFICIAL TRANSCRIPT OF THE HEARING, THE .PDF VERSION INCLUDES PREFILED TESTIMONY.

DEPOSITION OF:	BRIAN BOLINGER
TAKEN AT THE INSTANCE OF:	The Staff of the Florida Public Service Commission
PLACE:	Room 382D Gerald L. Gunter Building 2540 Shumard Oak Boulevard Tallahassee, Florida
TIME:	Commenced at 5:14 p.m.
{FLUSH}	Concluded at 5:49 p.m.
DATE:	Tuesday, September 18, 2007
REPORTED BY:	LINDA BOLES, CRR, RPR Official FPSC Reporter (850) 413-6734

000001

APPEARANCES:

J. PHILLIP CARVER, ESQUIRE, and MANUEL GURDIAN, ESQUIRE, (appearing via telephone), AT&T Florida, c/o Greg Follensbee, 150 South Monroe Street, Suite 400, Tallahassee, Florida 32303-1556, appearing on behalf of AT&T Florida.

CHRISTOPHER MALISH, ESQUIRE, Foster Law Firm, 1403 West Sixth Street, Austin, Texas 78703, appearing on behalf of DPI Teleconnect, L.L.C.

LEE ENG TAN, ESQUIRE, and PATRICK WIGGINS, ESQUIRE, FPSC General Counsel's Office, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, appearing on behalf of the Commission Staff.

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S T I P U L A T I O N

IT IS STIPULATED that this deposition was taken pursuant to notice in accordance with the applicable Florida Rules of Civil Procedure; that objections, except as to the form of the question, are reserved until hearing in this cause; and that reading and signing was not waived.

IT IS ALSO STIPULATED that any off-the-record conversations are with the consent of the deponent.

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DEPOSITION

BRIAN BOLINGER

was called as a witness and, after being duly sworn by the court reporter, testified as follows:

DIRECT EXAMINATION

BY MS. TAN:

Q Good afternoon, Mr. Bolinger. My name, as you know, is Lee Eng Tan. I am an attorney here at the Commission and I will be taking your deposition.

Have you ever been deposed before?

A I have.

Q Okay. Has it been recently?

A It depends on your definition of recently, but it's been within five years.

Q Okay.

A Like three years ago.

Q Well, to refresh your memory, in this deposition I will ask you questions and your answers will be recorded by Ms. Boles, the court reporter at the end of the table.

A Uh-huh.

Q You understand that you will need to speak up and to answer the questions orally in giving your answers so that Ms. Boles can hear you clearly.

I will be asking you a series of questions. If at any time you do not understand the question, please let me know

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immediately and I can clarify and restate the question.

Can you please state your name?

A Sure. It's Brian Bolinger. Would you like me to spell it as well?

Q No. That's fine.

A Okay.

Q And who are you employed by?

A I am employed by dPi Teleconnect.

Q Okay. And what is your current job title?

A I am the Vice President of Legal Affairs for the company.

Q And. I would say can you give me a description, but the name pretty much defines it. But go ahead and give me a description of your job.

A Well, as a small company you wear a lot of hats. So I do everything from oversee all the legal stuff, compliance, PSC or PUC filings down to human resources to, you know, sit on our senior staff that make operational decisions, things of that nature.

Q And how long have you held this position?

A Probably six years.

Q Okay. I do have a few clarifying questions regarding your amended direct testimony. If you could please turn to Page 2, Lines 12 through 16, and in the new amended direct testimony that would be Page 2, Lines 14 through 16.

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A I'm sorry. Could you tell me the page and line number again, please?

Q Sure. It's Page 2, Lines 14 through 16.

A Okay.

Q If you are in the most recently amended direct testimony.

A Uh-huh.

Q Okay. And where it reads, "From September 2004 to April 2005, BellSouth d/b/a AT&T Florida was unable to explain why it was refusing to pay credits for the line connection charge waiver promotion."

After April of 2005 did AT&T Florida provide your company or your representative with reasons why certain dPi credit requests were denied?

A Yes. Beginning, I believe, on April 8th of 2005 was the first reason that we got, we were given.

Q And when AT&T Florida employees promised to pay these claims, do you believe that they assumed that the credits met all qualifying criteria?

A Do I assume -- can you ask that again? I'm sorry.

Q Sure. When AT&T Florida employees promised to pay these claims, do you believe that they assumed that the credits met all qualifying criteria?

A I believe that -- that's a hard question to answer because I believe that they thought that BellSouth or -- do we

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say BellSouth or AT&T?

Q Either one is fine.

A That BellSouth would continue paying the credits as they always had in the manner that they had. So that's why when they didn't pay them and we would say why weren't they paid, they'd say, I don't know, but I'll check and I'll make sure they're on next month's bill.

Q So is it your opinion that if AT&T Florida subsequently discovered that some of dPi's requests for promotional credits did not meet the qualifying criteria, that AT&T should still pay the credits to dPi?

A No. I'm not -- I don't think if we -- if we filed -- if we mistakenly filed for credits that we were not qualified to receive, I don't think we should get paid on those whatsoever.

Q Okay. If you could please turn to Page 2 of your rebuttal testimony, at Lines 15 and 19 on the original rebuttal testimony and Lines 14 through 18 on the amended rebuttal testimony.

A Okay. So Page 2, Lines --

Q I'm sorry. 14 through 18.

A Okay.

Q And if you could tell me when you're ready.

A Okay.

Q For the line connection charge waiver credit requests

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that AT&T Florida denied in Florida, did AT&T Florida provide credits to its end users for the same types of orders as submitted by dPi?

A I have no idea. They will not produce that information. If I understood that question, you're asking me if BellSouth provided the same credits to their own customers.

Q Right.

A I have no idea.

Q Okay. Do you have a copy of Attachment 1, Page 16, Exhibit A, of the interconnection agreement between dPi and AT&T Florida? And that was provided to you in response to -- it was provided to us in response to staff's first request for production of documents. Do you not have a copy?

A I've got one in my files back here. I know what you're talking about though by looking at the matrix.

Q Okay. Well, I'll go ahead and let you look at that real quick.

A Okay.

Q At the bottom of the document under applicable note Number 2 it reads, "Where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly." Do you see where it says that?

A Yes, I do.

Q Okay. Are you asserting in those instances where

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AT&T Florida did not provide the credit to its end users that the credit should have been provided to dPi end users who had identical orders?

A I, I can't answer that question because I don't know if they did or not, and so far we can't get them to produce their documentation on it.

Q Okay.

A I mean, I'm assuming that they did. Because if you read the promotion and you look at the tariff, to me it's black and white. There is no gray area there. So I'm assuming that they followed their own promotion that they wrote. However, because this is obviously at issue, they, they don't want to at least pay us for it. So we -- and they have claimed that they've never done it to any of their customers. But when we asked them, okay, well, provide us with documentation, so far we can't get to that. And so I can't tell you that, to be perfectly honest.

Q Can you, can you define for me what your interpretation, or can you give me your interpretation of what end users in this sentence stands for? Are we talking about -- can you define what an end user is to dPi?

A An end user to dPi is our residential customer. That is our end user. Now an end user -- depending on who you talk to at AT&T you'll get a different definition of an end user. Many times they will say dPi Teleconnect is our end user.

But I believe here whoever wrote this probably wrote it meaning the residential customer. But it all depends on who you talk to. If you send them a subpoena for one of our customers, they'll say that's not our customer, it's dPi's customer, they're our end user, and that's what you'll get. So it depends on who you talk to there.

Q Okay. And on Page 2 of your rebuttal testimony, going back to the rebuttal testimony, can you look at Lines 20 to 22 in the original rebuttal testimony and Lines 19 through 20 with the amended rebuttal testimony, and if you could read that and then tell me when you're ready.

A And you're talking 19 through 20 on the amended rebuttal?

Q Correct.

A Okay.

MR. MALISH: Page 2?

MS. TAN: On Page 2.

THE WITNESS: Got it.

BY MS. TAN:

Q Okay. What evidence do you have to support your assertion that AT&T originally allowed CLECs to receive the line connection charge waiver credit?

A I'm looking at a different document. I'm sorry. That's why I asked. First amended rebuttal, Page 2, Lines 18, 19 and 20?

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Q 19 --

A Because what I'm looking at, mine is talking about how we are billed and how we have to file for credits, nothing about --

Q The first amended rebuttal testimony which was submitted yesterday.

A Oh, you gave me Steve's. I'm looking at it going first amended rebuttal? Okay. Page 2.

Q All right. We'll let you go ahead and get that information.

A Sorry about that. I'm trying to figure out where is she going with this because mine is nothing like that. Okay. Okay. Here we go. Sorry about that.

Q No problem.

A Okay. This makes more sense.

MR. MALISH: Here's the first amended.

THE WITNESS: Got it. Well, this is it right here, too. Oh, I'm sorry. First amended. Okay. Page 2. Got it.

BY MS. TAN:

Q What evidence do you have to support your assertion that AT&T originally allowed CLECs to receive the line connection charge waiver credit?

A Well, we, we have the testimony of Pam Tipton which says that they paid it. We have the testimony of Steve Watson, whose company applied for credits that were paid by BellSouth,

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now AT&T. We have Steve Watson himself, who owned the company, who applied for credits regularly, who were paid for the exact same thing that we applied for. And so --

Q Okay. And how did you, how did you conclude that AT&T originally agreed with dPi's interpretation of AT&T Florida's promotional language for the line connection charge waiver?

A Well, they never disagreed with it, that was the thing. And that's why we waited eight months before filing any sort of administrative action. They never disagreed. They always told us, "Oh, we're going pay it". I don't know why it was on there, but I'll see what I can do to get it paid next month." And our bills, you know, you get your bills on the, at least from BellSouth we get them on the 8th of every month. So we missed the October, "I'll get it November." "Well, it's December, the holidays, I'm not sure if we're going to be able to get it." Then there was a question of, "Hey, we're trying to figure out the definition of a win versus a winback," was what we had for a while. That was the -- "And so once we get that, we can determine, you know, what your promotional credits are going to be," which didn't worry us at all because all of our customers are a win or a winback. I mean, it's just the nature of our business. So we were like, okay, 100 percent, and it shouldn't take them long to determine what that definition is. Considering they've been running the promotion

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for over a year, they should have that definition already or else they couldn't run the promotion.

So, you know, so that was the next -- so they never disagreed with what we, what we submitted until I filed a complaint. And the only reason I filed a complaint was because they kept telling us over and over and over that they were going to pay us. And we were paying them in full every month for our orders, and finally it got to the point where it was $850,000 that we had applied for which had not been denied, it was just sitting in limbo and had been. And so my directive to the accounting department was "This is a disputed amount. Don't pay BellSouth. Let's force them to make a decision on this because we're tired of waiting and being told," you know.

So their decision was to send us 14-day disconnect letters threatening to embargo us and disconnect our customers. Our response, which is the only response we had other than pay the $800,000, was to file in the Commission to have the issue resolved. That's how we got here. So they never -- and at that point was the only time that they ever told us that they disputed what we filed. Up until then it was always, "Yeah, we'll get you paid. We'll get you paid." "Well, we're trying to figure out what the definition is." And we were told, we were told all of our credits would be paid on March 15th. When that did not happen, we were trying -- you know, we got back into the whole same thing that had occurred before. And so

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finally we just filed a complaint, and within seven days of the complaint we had a third of our money. So I guess it helped to a certain extent. We've probably spent it all on legal stuff now, but.

Q So then when you assert that -- you're asserting that the claims that AT&T Florida initially paid to some CLECs, you're asserting that they are proof that AT&T originally agreed with dPi's interpretation.

A Yeah. I mean, until -- in the, and I know this is not North Carolina, but in the North Carolina case we took the deposition of, I always get these, these two women confused, Lisa Mangina (phonetic). And in her deposition she stated that the only reason that dPi wasn't paid was she saw the dollar amount that was given to Budget and she couldn't sleep that night, and so she by herself stopped the whole thing until they could figure out why it was so expensive. Because nobody had -- it's so difficult to get to the information that nobody was filing promotions because you couldn't get the information out of the bills to even file them.

And it wasn't until Lost Key came along and actually hired somebody to reengineer the bills to pull the data out that you can even really start to file for the promotions. And so once we could do that, we said why should we continue to overpay when these are -- we qualify for this stuff based on the promotion, based on the tariff, and so let's start filing

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for them and let's file as far back as we can go. Because when we get backbilled, you know, we get backbilled as far back as an, as an ILEC possibly can. So if that happens to us on a regular basis, well, let's go back and file back as far as we can to get the credits that we are owed, which is what we did.

And I think the numbers -- I'm sorry. If I could just continue. I think the numbers skyrocketed and BellSouth went, wait a minute, this is too expensive for us, and they pulled the plug on it.

Q Okay. So did you receive anything in writing from AT&T Florida that indicates that AT&T initially agreed with your interpretation?

A Other than "You'll get paid. You'll get paid. You'll get paid. I promise to pay you March 15th," you know.

Q Okay. So --

A Nothing that says we agree with every single order that you put through, no.

Q So there were e-mails that --

A Several.

Q -- that indicated that payment was forthcoming?

A Oh, absolutely.

Q Okay. Did dPi or its representative, Lost Key Telecom, receive any e-mails or correspondence from AT&T stating that payment was forthcoming before AT&T became aware that Lost Key had allegedly submitted invalid requests on

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behalf of dPi and other CLECs?

A Before -- can you read that question to me because I don't know if I follow that.

Q Actually let me, let me say after. Did dPi or its representatives receive e-mails or correspondence from AT&T stating that payment was forthcoming after AT&T became aware that Lost Key had been allegedly submitting invalid requests on behalf of dPi and other CLECs?

A I don't know when BellSouth became aware that -- and I don't know what you mean by invalid. Yeah, we submitted a few, and I would say a few being less than, than 3 to 5 percent were wrong, and that's, you know, that is what it is. But I don't know when BellSouth became aware of that. I don't know, you know.

Q Okay.

A That was never, that was never something, to be perfectly honest, that was never something that was brought up until discovery in the North Carolina case. I take that back. I take that back. The initial, I believe the initial reason for the massive denial of the line connection charge waiver was those were UNE-P orders. And my response to BellSouth at that time was how can you deny 70 percent of our orders when only 8 percent of our customers are UNE-P, and that was the last time that argument was made. And those, that would have been a mistake because we didn't qualify for UNE-P.

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But other than that one time, I don't believe, I could be mistaken, but I don't believe that the mistake issue was ever brought up until the discovery was done in North Carolina.

Q Okay. I'd like to refer you -- we're almost done -- to dPi's responses to staff's first set of interrogatories, Number 7(e) and 7(f).

A Do we have that?

MR. MALISH: I don't know if we have that or not.

THE WITNESS: Okay. I got it.

MS. TAN: Number 7(e) and (f).

MR. MALISH: I should probably object to the responsiveness of his answer there because I think he was answering a different question from what you were asking.

MS. TAN: Okay.

THE WITNESS: For the last one?

MS. TAN: That's fine. We can note it.

THE WITNESS: Okay. I've got it.

BY MS. TAN:

Q All right. If you could just take a look at it real quick.

MR. MALISH: Actually, it may be a different copy.

THE WITNESS: Are you, are you asking about BCR and BRD?

MS. TAN: Yeah.

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THE WITNESS: Okay. I've got it.

MR. MALISH: This may be what they're looking at.

THE WITNESS: Yes. This is what they're looking at. Okay.

BY MS. TAN:

Q Okay. When did, when did, when did dPi change its policy including, of including BCR and BCD blocks on every service order it submitted?

A And I think this may be poorly worded. What we -- we haven't changed our policy with regard to the BCR and BRD blocks. What we did was we changed our service offering to our customers, which would basically no longer, where no longer would we apply for service from AT&T with a 1FR, which is a basic line, and BCR and BRD. Because once they begin denying the line connection charge waiver, and so they're charging us full price and we're not getting any discount on it, that, you know, basically $40 charge that we're being hit with, it became more economically feasible for us to buy a PAMA-6 package or a different type of package through BellSouth than it was just to buy a basic line. It's cheaper to buy a package than it is to buy a basic line, so that's what we started doing.

Q Okay. And how did that -- so does that -- so that affected, that affected the line connection charge waiver?

A Absolutely.

Q And if you could look at Page 3, Lines 2 to 5, of the

rebuttal testimony.

A Amended rebuttal or just --

Q The numbers are the same on this one, so. But you can use the amended rebuttal.

A Rebuttal testimony. Okay. I'm sorry. Page?

Q 3, Lines 2 to 5.

A Okay.

Q Okay. Can you just explain to me what you mean by the words "substantially the same"?

A Sure. If I can just go back here. Sure. There are -- under the, under the promotion and under BellSouth's tariff -- in BellSouth's tariff there is a page that specifically defines what Touchstar features are and there's a litany of them. And it'll give, you know, the title and the USOC for it, the title, the USOC for it, the title, the USOC for it. Many of them are footnoted and in the footnote it says, this feature, da, da, da, da, da. So there's a litany of those.

DPi did our orders a certain way, you know, and I don't know if it's exactly the same or, or a little different than our, you know, our competitors out there. And we applied for the line connection charge waiver in accordance with what the promotion said, what the tariff said, we applied for it.

When I say substantially similar, in our, the way we did business, BCR, BRD and HGB or HBG was on every order, if

possible. That's the way we did our business. There may be some out there that put different sets of those USOCs on their bills. But I do know just from being in the industry that BellSouth, when they pulled the plug, they pulled the plug across the board. They quit paying everybody. So I can't say that the people who are in a business like dPi, they provision their orders exactly the same way we do, but I know they're substantially similar.

Q And how did you learn that AT&T had done that pulling of the plug across the board?

A Several -- Steve Watson, through, through his company at Lost Key, people who do, you know, our bill audits, you know, they would say, you know, through NALA members, that's N-A-L-A, which is an organization of prepaid telephone companies, which I'm very close to many of their owners. You know, they'll call me up, "Hey, are you getting paid?" "No". We're not getting paid either." So just common knowledge in the industry as well as through our business contacts.

Q Okay. And so if AT&T Florida has changed its business practices, is dPi requesting promotional credits for any of its requests for the line connection charge waivers, line connection charge waivers submitted after the change?

A Did we change our requests because they changed their business practice, is that what you're asking?

Q Uh-huh.

A Absolutely. And we have to do that on a regular basis. And we switched to buying a packaged product more recently. At the time, I mean, at the time we didn't. But more recently we've switched to buying a packaged product because it's cheaper than buying the way that we used to buy. But we have to do that on a regular basis because promotions come and go and our cost structure varies, and so, you know, we have to look for the least-cost way to provision orders.

MR. MALISH: I'll object as nonresponsive.

MS. TAN: Okay. And that's it for staff's questions.

MR. MALISH: He wasn't answering her question. He was answering a different one.

MR. CARVER: So you objected to your own witness's answer?

MR. MALISH: I objected to my own witness's answer as being nonresponsive.

MR. WIGGINS: I was just, I was just --

MR. MALISH: The purpose, the purpose behind that is to alert the questioning attorney that --

MR. WIGGINS: I know. I was just -- that pained look on my face was me thinking at this hour of the evening. That's all.

THE WITNESS: I thought I understood the question.

MR. MALISH: Yeah, I know you did.

MR. CARVER: Well, is there time for me to ask any

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questions or are we done?

MS. TAN: I think we're done.

THE WITNESS: We have a flight at 7:00.

MS. TAN: Well, actually at this point the problem becomes that she has been up for a very long time today and so we really don't have an opportunity to do that. But what we can do right now is stop the deposition as we are right now and we will have to continue it. We need to try to figure out a time that we can do that.

Now offhand, and I know that no one has their calendar really handy -- we can actually go off the record.

(Discussion held off the record.)

We are done with the depositions for today.

(Deposition concluded at 5:49 p.m.)

ERRATA SHEET

DO NOT WRITE ON TRANSCRIPT - ENTER CHANGES HERE

IN RE: DOCKET NO. 050863-TP
NAME: BRIAN BOLINGER
DATE: September 18, 2007

PAGE	LINE	CHANGE

Under penalties of perjury, I declare that I have read my deposition and that it is true and correct subject to any changes in form or substance entered here.

DATE

BRIAN BOLINGER

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STATE OF FLORIDA)
: CERTIFICATE OF OATH
COUNTY OF LEON)

I, the undersigned authority, certify that BRIAN BOLINGER personally appeared before me and was duly sworn.

WITNESS my hand and official seal this 24th day of September, 2007.

Linda Boles

LINDA BOLES
Notary Public - State of Florida

LINDA BOLES
Commission DD 672176
Expires August 29, 2011
Bonded Thru Troy Fain Insurance 800-385-7019

000025

STATE OF FLORIDA)
: CERTIFICATE OF REPORTER
COUNTY OF LEON)

I, LINDA BOLES, CRR, RPR, Official FPSC Commission Reporter, do hereby certify that I was authorized to and did stenographically report the foregoing deposition at the time and place herein stated.

I FURTHER CERTIFY that this transcript, consisting of 34 pages, constitutes a true record of the testimony given by the witness.

I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

DATED THIS 24th day of September, 2007.

Linda Boles

LINDA BOLES, CRR, RPR
Official FPSC Hearings Reporter
850/413-6734

000026

EXHIBIT NO. 9

DOCKET NO.: 050863-TP

WITNESS: STIP-9

PARTY: Staff

DESCRIPTION: Deposition Transcript of Brian Bolinger taken on September 24, 2007.

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WITNESS STIP-9
DATE 04-03-08

PROFFERING PARTY: Staff

I.D. STIP-9

Copy of Transcript

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: dPi Teleconnect, LLC

v.

Docket No. 050863-TP

BELLSOUTH TELECOMMUNICATIONS, INC.

DEPOSITION OF

BRIAN BOLINGER

September 24, 2007
9:30 a.m.

675 West Peachtree Street
Suite 4300
Atlanta, Georgia

Bonnie L. Smith, RPR, CCR-B-2432

BROWN & GALLO LLC

Telephone (404) 495-0777 (404) 876-8979
Toll Free (877) 495-0777 (800) 637-0293
Fax (404) 495-0766

101 Marietta Street, Suite 2700
Atlanta, GA 30303

1740 Peachtree Street, NW
Atlanta, GA 30309

www.galloreporting.com

APPEARANCES OF COUNSEL

On behalf of the Florida Public Service Commission:

LEE ENG TAN, ATTORNEY AT LAW
Office of the General Counsel
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850.413.6185
850.413.6186 (facsimile)
ltan@psc.state.fl.us
(Via Telephone)

On behalf of dPi Teleconnect, LLC:

CHRISTOPHER MALISH, ESQUIRE
Foster, Malish, Blair & Cowan, LLP
1403 West Sixth Street
Austin, Texas 78703
512.476.8591
512.477.8657 (facsimile)
chrismalish@fostermalish.com
(Via Telephone)

APPEARANCES OF COUNSEL (Continued)

On behalf of BellSouth Telecommunications, Inc.:

J. PHILLIP CARVER, ESQUIRE
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375
404.335.0710
404.658.9022 (facsimile)
j.carver@bellsouth.com

On behalf of AT&T Florida:

MANUEL A. GURDIAN, ESQUIRE
BellSouth Telecommunications, Inc.
150 W Flagler Street, Suite 1910
Miami, Florida 33130-1534
305.347.5560
305.577.4491 (facsimile)
manuel.gurdian@att.com
(Via Telephone)

Deposition of Brian Bolinger

September 24, 2007

BRIAN BOLINGER, having first been duly sworn, was examined and testified as follows:

EXAMINATION

BY-MR.CARVER:

Q. Mr. Bolinger, I apologize, but could you pronounce your name for me one time?

A. Sure. It's Bolinger.

Q. Bolinger?

A. B-O-L-I-N-G-E-R.

Q. Okay. And you're employed by dPi?

A. I am.

Q. What's your title?

A. I'm the vice president of legal affairs.

Q. And in that position, what are your responsibilities?

A. Well, I'm in charge of obviously all legal matters within the organization as far as not only between us and different telephone companies, but also contracts, negotiations of certain things. I do some human resource work when necessary. Then I also sit on the

company's -- what we call senior staff which makes and implements policies.

Q. Are you involved in dPi's product development?

A. To a certain extent, yes, as much as senior staff decides that's the direction we want to go and kind of how we're going to do it. But as far as the development of different products, that would be left to the people whose expertise it is to develop those.

Q. But in terms of defining, say, the product offerings, do you have a role in that?

A. Yes, many times I do depending on what the product is.

Q. And do you review dPi's promotional materials that it sends out to its customers that it makes available on its website?

A. Sometimes. I can't say that I do it all the time, but a lot of times I'm well aware of it.

Q. Is it sort of an ad hoc process? In other words, you might look at it if someone expressed a need for you to, but otherwise you wouldn't?

A. I wouldn't -- I wouldn't say that.

It just depends on what it is and what's going on.

Q. Okay. You mentioned that you're involved in contracts. Do you typically negotiate interconnection agreements on behalf of dPi?

A. I'm involved in that process, yes.

Q. Are you the -- in that process, are you the lead negotiating attorney?

A. For the most part, I would say that I am.

Q. Okay. Were you personally involved in negotiating the interconnection agreement between BellSouth and dPi?

A. Which one? We've had several. The one that is back in 2003?

Q. Yes.

A. I think we -- I believe for that specific one, we had the assistance from a law firm in Atlanta. And off the top of my head, I can't think of the name of the firm.

Q. Okay. So in that particular instance, you weren't personally involved?

A. No, I wasn't personally involved, but I think we had the firm help us out with

that. As you know, those are extremely long agreements.

Q. Okay. Let me back up a little bit. How long have you been with dPi?

A. A little over -- probably about seven and a half years.

Q. Okay. So you started in 1999, 2000, right around there?

A. Yeah, early 2000.

Q. Okay. And had you held any positions practicing law prior to that?

A. I came -- I was corporate counsel for a commercial construction company in Indianapolis prior to that.

Q. Okay. And how long did you have that position?

A. A couple of years.

Q. And during your seven or so years with dPi, have your responsibilities changed or have they been roughly the same the whole time?

A. Well, in a small organization, you have a lot of responsibilities. So they kind of change depending on the need of the organization. But for the most part, they've

relatively been the same.

Q. Let me go back for just a second to the interconnection agreement between dPi and BellSouth. Was that a negotiated agreement or was it arbitrated?

A. It was not arbitrated. I guess you would term it as negotiated.

Q. Okay. Do you have a copy with you of the interconnection agreement?

A. Not in front of me, no.

Q. Okay. Well, in that case, what I'm going to do is I'm just going to -- I'm pretty sure you're familiar with what I'm about to read you, so we'll try it this way and we'll see if it works. We'll try it this way and go from there.

A. Okay.

Q. In the resale portion of the agreement -- do you have Ms. Tipton's testimony with you?

A. I believe so.

Q. Okay. If you look at her direct testimony, the first page of the first exhibit, it's a page from the interconnection agreement that's page 39 of 1735.

A. Let me find it here. I have -- actually, I have her rebuttal in front of me. I don't know if I have her direct in front of me.

Q. Okay. Well, let me just read to you from it and if you can -- if you're familiar with what I'm reading, fine. If not, tell me.

A. Okay.

Q. This is footnote two on that page. And it says where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly. Are you familiar with that language?

A. I am.

Q. And would you agree that this is basically the contractual obligation between the parties regarding resale?

A. Would I agree that it's -- well, I think there are -- I don't know if I understand your question correctly. Because there are several contractual agreements with regard to resale.

Q. Okay. Is this one of them?

A. Yes.

Q. Okay. Are there others that you can identify that you think are pertinent to the dispute?

A. Let me think about that for a second. Well, there are several that I think are pertinent with regard to things such as timeliness of responses, timeliness of credit postings, the fact that we are -- I don't know if I should say required, but we're asked to review the tariffs and the filings of BellSouth, things of that nature.

Q. Okay. And I know you said that you don't have a copy of the agreement with you. I take it you couldn't give me specific references to those sections at this --

A. No, I couldn't give you, you know, page 12, paragraph four, no.

Q. Okay. Well, to go back to the phrase that I read you, the one that you said you were familiar with, again it says where available for resale, promotions will be made available only to end users who would have qualified for the promotion had it been provided by BellSouth directly. That

reference to end users, that would be dPi end users?

A. That reference there where they -- actually, can you read that quote again, please?

Q. Sure. Where available for resale, promotions will be made available only to end users -- that's plural -- who would have qualified for the promotion had it been provided by BellSouth directly.

A. Yes, I believe that that language there is referring to the end users of dPi.

Q. Okay. Thank you. Now, when a dPi user orders basic local service, dPi has a routine practice of placing blocks on the customers line; is that correct?

A. Yeah, we -- well, we put -- we put certain features on there that would inhibit the customer from incurring usage charges.

Q. Okay. You're aware that we have a dispute as to what is and what isn't a feature. So if I use your nomenclature, if I call them features, we won't read anything into that; right?

A. Only if I call them blocks we don't

read anything into it.

Q. Okay. Well, I call them blocks. You call them features. But let's just go at it this way.

A. Okay.

Q. When a customer orders basic local service, what do you add to their lines?

A. Oh. What do we add to there lines? I don't know that I can answer that question because there are several -- in the provisioning aspect of ordering an account, regardless of whether it is a basic line or some package or something else a la carte, there are several things that have to be added to that. I don't know if I'm qualified to give you a rundown of exactly what all of those are.

Q. Okay. Well, let me see if I can help you. DPi responded to AT&T's request for admissions. And request number eight was admit that when a dPi end user orders basic local service, dPi has a routine basic practice of placing on the end-user line blocks on call return, repeat dialing and/or call tracing. And the response is that it's

admitted.

A. Okay. Yeah, those are a few of the things that are added there. Yes. But I would not say that that's a complete list of everything that's added.

Q. What else is added?

A. Well, that's where you get out of my realm of expertise. You know, just in the -- the basic provisioning of an order, I know that our provisioning department has -- when an LSR is submitted through the BellSouth system, there is a whole different vocabulary that they put on there and I'm not familiar with all of it.

Q. Who would be able to answer that question?

A. Probably, you know, our supervisor in provisioning or somebody in our provisioning department.

Q. And what is that person's name?

A. I would say Donna Sandoval.

Q. Could you spell that, please?

A. The last name is S-A-N-D-O-V-A-L.

Q. Okay. And when dPi places these blocks on customers' lines, do you ask the

customer's permission to do so?

A. We do not. It's standard practice in the industry of our little niche that that's just what occurs.

Q. Do you tell the customer that you're placing the blocks on their line?

MR. MALISH: Phil, I'm getting ready to start objecting now. Because as we described before in response to your 36 request for information regarding dPi's retail relationship with its end users, it's just not relevant to the -- to the dispute in this particular case.

MR. CARVER: Well, we've both been informed that the prehearing officer has ruled to the contrary.

MR. MALISH: Well, that is -- that is not true. I have not had a -- I have not either taken a motion for a protective order to the prehearing officer, made a presentation, or seen an order or heard an order.

MR. CARVER: You didn't receive an e-mail from staff counsel informing us that AT&T's motion to compel had been

granted?

MR. MALISH: I don't have that. Now, that doesn't mean it hasn't been sent. It's just that I haven't seen it.

MR. CARVER: Well, this is what I received. Well, let me ask. Staff, do y'all want to jump in here or do you want me to continue with this?

MS. TAN: No, the motion to compel was issued in an e-mail ruling and it was granted. And, you know, if you're asking the same questions, it's really indicative you're going to get the same answer from the prehearing officer more than likely.

MR. MALISH: I have a -- what is the date?

MS. TAN: You should have received it on Friday.

MR. CARVER: Yeah. While you're looking for it, let me just read it into the record. The e-mail that I received said AT&T motion to compel. AT&T's motion to compel is granted in its entirety. The information sought is

relevant to the pending action in this docket and appears reasonably calculated to lead to admissible evidence. DPi shall provide this information to AT&T electronically by close of business Wednesday, September 26th, 2007. And the questions I'm asking are on the exact same subject matter as that which has already been ruled to be relevant.

MR. MALISH: Okay. I'm going to need to drop you off of this for five or ten minutes to visit with my client off line. If y'all want to hold, that's fine and I'll call back in. Brian, can you hang up so I can call you?

THE WITNESS: I can mute it and you can put me -- you can just call me on my cell.

MR. CARVER: Can I get an answer to the question that's pending before you speak with him?

MR. MALISH: No, because I'm conferring with my client about a question that I believe is not required to be answered under the rules and so

there will be no response until I've had a chance to confer with my client on that issue.

MR. CARVER: Okay. Just let us know when you're back.

MR. MALISH: Okay.

(Whereupon, a recess was taken.)

MR. CARVER: Okay. We're back on the record. Go ahead.

MR. MALISH: All right. I've reviewed Ms. Tan's e-mail to me from Friday at 5:25 p.m. and I see her report of these particular rulings. We disagree with the outcome of these rulings. I'm curious when there's actually going to be a written order on this that we can review.

MS. TAN: I can answer that for you. These will be rolled into the prehearing order as they were both taken under advisement at the prehearing order.

MR. MALISH: Right. And when will the prehearing order be issued?

MS. TAN: We anticipate it either Tuesday or Wednesday given the -- given

all the action on this docket.

MR. MALISH: Okay. Well, we disagree with those orders and we may be appealing those interlocutory orders. But for now, I'm going to permit -- I'm going to permit my client to answer Mr. Carver's question. So without further ado, I suppose it will be necessary, Mr. Carver, for you to repeat your question and then Mr. Bolinger can answer that.

Q. (By Mr. Carver) Okay. Mr. Bolinger, my question was: when dPi places blocks on customers' lines, do you tell the customer that you're doing so?

A. I would say typically no, although many customers -- just from my knowledge, many customers request that certain things be blocked. And it's standard protocol in our business, in the business of companies that are similar to dPi, to do -- to place the blocks as you call them on customers' accounts.

Q. Okay. Well, I wasn't asking -- let me ask first of all, did someone just join us?

Okay. Never mind.

I'm not asking about instances where customers request blocks. I'm talking about those instances where dPi places the blocks on customers' lines and dPi does it without a customer request. Is it your routine practice to not tell customers that you've done that?

A. I would say, yes, we don't -- we don't inform the customer that it's being done.

Q. And in that particular instance when you -- obviously when you place the block on the customer's line and the customer doesn't know about it, the customer is not ordering the block, are they?

A. I'm trying to think here. In the nature of our business, that is one of the reasons why customers come to us. So I would say inherently when a customer orders service from a company like dPi, those are the -- are one of the features of our -- of our business that draws them to us.

Q. Okay. So what's your answer? Yes? Is that a customer ordering a block or is that not a customer ordering a block?

A. I would say that customers come to us because -- many customers, if not the majority of our customers, come to us because they know that usage charges will be blocked so to speak. But as far as them calling up and saying, hey, I want you to put BRD or BCR on my account, then the answer to that is no.

Q. Okay. Now, you say many customers come to you because they know orders would be blocked. If you don't tell them, how would they know that?

A. Because that's the nature of, you know, the prepaid telephone business.

Q. In the promotions, do you make this fact known specifically? Do you say come to dPi and we'll block some features or something to that effect?

A. No. It's just standard practice in the industry. It's standard in the industry. Because our customers have typically been with a company like BellSouth or AT&T, run up large usage charges, have gotten a bill that they cannot afford, have been disconnected. In order to go back to BellSouth or AT&T, they have to pay what they owe plus a large deposit

which they can't afford. And so they come to a company like dPi because we can for the most part guarantee what their rate will be month in and month out.

Q. In the instance where you put a block on the customer's line and don't ask their permission and don't tell them that you've done it, do you go back to them after the fact and try to obtain their consent?

A. No. It's just part of ordering a line.

Q. If a dPi customer wanted basic -- excuse me just a moment. I'm sorry.

If a dPi customer wanted basic local service without blocks, would dPi sell the service to them on that basis?

A. Now, you're just saying basic service without -- with nothing else?

Q. Yeah, a customer comes to you and says I want basic service, but I don't want any blocks on my line. Would you provide service to them on that basis?

A. I don't -- we don't have a model for that and I don't know if anybody has ever requested that.

Q. Okay. So you're saying you wouldn't or you're saying you don't know whether you would or not?

A. I don't know -- I don't know if we would or could.

Q. And you don't know if a customer's ever made such a request?

A. I've never heard of a customer requesting something like that.

Q. Who would -- if a customer had requested that, who at dPi would know?

A. That's a good question. I would assume that I would have heard about it. But, then again, probably somebody in our provisioning department.

Q. Okay. Give me a name please for the person in your provisioning department who would have knowledge of that.

A. I would say Donna Sandoval.

Q. What's her title by the way at dPi?

A. I believe she is our activations or provisioning supervisor.

Q. Does dPi charge customers for these call blocks? Hello?

A. I'm thinking.

Q. Okay.

A. And I would say that depends. It depends on the order. As I'm sure you're well aware, there are resale orders and then there are UDP or local wholesale now orders.

Q. Let me just stop you. I don't mean to interrupt, but I'm just talking about resale. On resale orders, does dPi charge customers for call blocks?

A. If there is no -- if they're not charged to dPi, dPi does not pass the charge through.

Q. So is that a no?

A. Well, that's a depends.

Q. Okay. Well, does dPi pay BellSouth or AT&T as it were anything for call blocks?

A. Well, the -- the USOCs in question, which are BRD, BCR and HBG I think --

Q. Okay. BRD, BCR and what was the last one?

A. HBG.

Q. Okay. Sorry to interrupt.

A. That's okay. There is no charge for that and we do not pass those through under resale. Although under UNE, I believe when we

order those, we are charged a vertical feature charge, at which point we put that into our price.

Q. Okay. I just want to make sure I understand what you're saying. You're saying that for these three USOCs, on the resale side AT&T does not charge dPi and dPi does not charge its customers; is that correct?

A. Yes.

Q. Okay. Does dPi charge its customers a line connection charge?

A. It depends.

Q. Well, I'm talking about resale. Does that help?

A. Nope.

Q. Okay. Then explain to me when you would or you wouldn't.

A. Well, if -- if we are charged a connection charge, we pass that connection charge through. If there is a promotion whereby BellSouth is adhering to the promotion and paying the credit, we do not pass it through. If there's a promotion and BellSouth is not paying, we will pass it through. Or if there is no promotion, we will pass it

through. So it depends.

Q. Okay. Let's take it one at a time.

A. Okay.

Q. Let's say that a dPi customer initiates service and AT&T charges dPi a line connection charge.

A. Okay.

Q. Would you then charge your customer a line connection charge?

A. Yes. A line connection charge runs anywhere from 30 to $40 and so it necessitates us passing that charge through.

Q. Okay. Now, if there is -- let's say the customer -- for purposes of this question, let's assume that the customer qualifies for the line connection charge waiver promotion. Are you saying that whatever credit dPi gets, you pass that on to the customer?

A. Not necessarily in those terms. And it depends on -- it really -- there's two factors there. When you say pass it through, we don't put a credit on our customer's account like you do. We just build it into the first month's price. And so, you know, theoretically, it would be 30 to $40 cheaper

than if we were being charged a line connection charge. But then we're also assuming that BellSouth is paying -- or, crediting dPi with the promotion. I mean, even if the customer -- if the customer qualifies and BellSouth is not -- or, AT&T is not crediting dPi with the promotion, we simply can't afford to pass that through.

Q. Okay. So then basically at the time the customer initiates service, assuming you've been charged the line connection charge, you charge that to the customer?

A. Yes. We pass that through.

Q. Okay. And then if subsequently dPi submits a credit request and it's sustained and you get the credit and the line connection charge is waived, you don't give that credit in a direct sense back to the customer?

A. We don't --

Q. Can I have a yes or no before you explain, please?

A. Well, I don't know if it's a yes-or-no question.

Q. Well, I tried to make it one.

A. I understand. But I don't know if

you understand our business well enough to understand what I'm going to answer here.

Q. Okay. Well, let me try again. When the credit -- when AT&T gives you a credit, say, for example, on the line connection charge waiver promotion, do you pass that credit directly to the customer?

A. Once we are confident that AT&T will credit the line connection charge, we build that into our month-one pricing just like AT&T does to its residential customers.

Q. But if the particular customer has already paid that nonrecurring charge, then they're not going to get a credit, are they?

A. No. We do not -- we do not -- simply because AT&T puts a promotion out there, we do not figure that promotion in until we -- until we are confident that AT&T will adhere to their promotion.

Q. And if I understand what you're saying, if you think that promotional credits will be forthcoming, then you would build that into the initial price?

A. No. I am not saying that at all.

Q. Okay.

A. Because --

Q. Well, let me see if I can just share with you where my confusion is here. You've told me that the customer has a line connection charge, that basically if dPi is charged a line connection charge when the customer initiates service, then your customer is charged that.

A. Correct.

Q. And you've said that if you subsequently get a credit that is equal to a waiver of the line connection charge that that's not passed on to the customer in a direct sense. In other words, you don't gave credit to the customer.

But if I understand, you seem to be indicating that the customer gets the benefit somehow of this promotion. And I'm just asking you to explain to me how the particular customer who has paid the charge and who doesn't get a credit back, how do -- what benefit do they get and how do they get it?

A. Well, there's a couple things there. One, it is our understanding -- and I have not read anything to the contrary -- that dPi does

not necessarily have to pass through promotions to its end users. However, that's not good business practice.

That being said, the company passes through or figures into its model in its month-one pricing all promotions, connection charge waivers, what have you that it knows it will receive from BellSouth or now AT&T, which is the -- one of the issues at hand here was, you know, we applied for credits and did not receive any for a period of eight months. And when we did, we only got a third of what we applied for.

And so had we passed all those charges through to our customers from the beginning, AT&T would have easily put us out of business.

Q. What does dPi charge a residential customer on a monthly basis for basic local service?

A. Today?

Q. Sure. We'll start with today.

A. Today I believe it ranges -- the price is $25.99 to $35.99 depending on when they pay. DPi -- our biggest hurdle with our

customer demographic is retention. And so dPi has -- several years ago dPi put a procedure in place whereby if customers pay on or before their due date, we give them a $10 credit off of their bill. So customers can pay anywhere from $25.99 to $35.99 depending on when they pay. We call it prompt pay discount.

Q. Okay. What did you charge customers for this same service in 2004?

A. To be perfectly honest, I don't know what the price was back then.

Q. What about 2005?

A. I have the same answer. I don't know to be perfectly honest. I can assume it was much higher because of the line connection charge.

Q. Okay. Do these prices that you told me, the $25.99 to $35.99, do they reflect any adjustment in price to take into consideration promotions or credits or discounts?

A. Absolutely.

Q. What are they?

A. Well, currently BellSouth -- and I apologize if I'm using the wrong name.

Q. Yeah. Just for our purposes, I'm

using them interchangeably and I'm comfortable with you doing the same.

A. Okay. Thanks. Currently BellSouth is running -- has a promotion going where if you order PAMA -- what's called PAMA 6, the line connection charge is waived. BellSouth is paying that regularly -- they're about four months in arrears -- but regularly and so our month-one pricing shows that discount. Because we don't have -- again, the line connection charge is 30 to $40 per customer. And so obviously if we're charging the customer, you know, $25.99 to $35.99, then that's included in that pricing.

Q. So how much have you reduced the price to take that promotion into consideration.

A. I would say by 30 to $40, although off the top, that's -- you know, I'm not in the accounting department, but that's what my guess would be.

Q. Okay. Let me see if I can clarify this. The $25.99 to $35.99 is a recurring charge; correct?

A. That's the monthly charge. And in

our business, you know, we don't have the usage charges. So it is what it is.

Q. Okay. So that's the monthly charge. The line connection charge is a nonrecurring charge; correct?

A. It would be. Yes.

Q. Okay. So what I'm saying is if the monthly charge has been reduced to take the waiver of the nonrecurring charge into consideration, how does that translate on a month-to-month basis?

A. Well, your first month would be greatly reduced.

Q. Okay. By how much?

A. Thirty to $40.

Q. Okay. So you're saying in those instances, if you were not getting a waiver of the line connection charge, you're saying that the monthly recurring charge would be $40 more than it is?

A. No. What I'm saying is the month-one charge --

Q. Which would be what, a nonrecurring charge?

A. Well, we have different business

models. And so --

Q. Is the month-one charge a combination of recurring and nonrecurring? Is that what you're telling me?

A. Yes. Which is different than the BellSouth model. So the month-one charge, if we were being charged let's say a $40 line connection charge, then the first month would be, you know, let's say $75.99 because we have to pass through that charge.

Although, historically, we haven't -- we haven't done that. We've broken up the line connection charge over two to three months to help our customers that have a limited cash flow afford the month-one pricing. So we actually take a hit in the first month and try and recoup it over time.

Q. Okay. I asked you some questions earlier about dPi placing blocks on customer service -- on the basic local service. When did this practice begin?

A. Probably when we signed up our first customer in 1999.

Q. Okay. Were you involved in that process?

A. With the first customer? No. I didn't come in -- I didn't join the company until early 2000.

Q. Okay. Was this practice of placing blocks on customer lines, was it already in place when you got there?

A. Yes.

Q. Okay. Do you have any knowledge at all of how the decision to do that was made or who was involved in it?

A. Well, no, but I can tell you that it's the nature of our business that you have to limit the usage charges in order to run a business like dPi. Because we don't pass through any of those charges.

Q. Okay. But you didn't have any conversations with anyone where they explained to you why they did this?

A. I can tell you why they did it.

Q. Well, but I'm not asking -- here's the thing. You've told me you weren't around when the decision was made.

A. Right.

Q. So I want to know who told you why they did it. Whatever you know, who told you

that?

A. I know from my experience in the business. I mean, it's --

Q. Okay. But nobody ever sat down and said -- when you were new, for example -- and said, okay, we place blocks on customers' lines and here's why we do it?

A. Well, I'll tell you why we do it.

Q. Well, I'm asking you did you ever have that sort of conversation with anyone. Did anyone ever tell you specifically?

A. Well, if I can finish, I can try and answer your question.

Q. Well, my question was not just kind of what do you know generally. My question is: did anyone sit down with you and say to you this is why we do it?

A. That would have been seven and a half years ago. I don't recall if I had a conversation about that. But it takes, you know, about two days in this business to understand why it's done.

Q. I'm just going through my notes. I think we've covered most of what I have.

How does dPi book promotional

credits from an accounting standpoint?

A. I don't know. I'm not an accountant.

Q. Who would know that?

A. Probably Tom O'Roark, who is our CFO.

Q. Is that -- how is that spelled?

A. O, apostrophe, O -- O, apostrophe, O-A-R-K I think.

Q. O-A-R-K? There's not an R in there?

A. I'm sorry. O, apostrophe, R-O-A-R-K.

Q. Okay. Do you have your amended testimony with you?

A. I believe so. Do you want me to pull it up?

Q. Yes, please.

A. Okay. The let me look for it here. Hold on just a second.

Q. Actually, I tell you what. I was just looking at my notes. I think I've asked all I want to for the time being.

A. Okay.

MR. CARVER: Can we go off the record for just a second? Is that okay

with everybody?

MR. MALISH: That's fine with dPi.

MS. TAN: Fine with us.

(Whereupon, discussion ensued off the record.)

MR. CARVER: Okay. We're back on the record.

EXAMINATION

BY-MR.MALISH:

Q. Mr. Bolinger, are you there?

A. Yes.

Q. All right. So I have a question about the product that you offer at retail to your customers.

A. Okay.

Q. Is it a mirror image of BellSouth's retail tariff just with your name replaced -- replacing BellSouth's and your prices replacing BellSouth's?

MR. CARVER: I'm going to object to the form.

Q. (By Mr. Malish) If you can answer the question, go ahead.

MR. CARVER: By the way, if I can just add, I may be objecting to form, but

just for the witness' sake, I'm not trying to keep you from answering. So you can go ahead.

THE WITNESS: Okay. Are you talking about in general, our pricing and everything?

Q. (By Mr. Malish) Well, I'm talking about the services that you offer to your customers.

A. Okay. And I would say -- is it just a mimic of what BellSouth charges us? I would say, yes, to a certain extent. You know, obviously we have some -- some profit built in there, but it's different than the typical pricing of, let's say, a BellSouth end user on a residential basis. Because we incur --

Q. Okay. Let me -- let's take it one part at a time.

A. Okay.

Q. Are you required to offer every service that BellSouth offers at retail to its customers to your own customers?

A. No.

Q. Do you do that?

A. For the most part, yes, when we can.

Q. All right. Are you permitted to buy things from them, for example, a la carte and recombine them into your own offering?

A. Yes.

Q. Do you do that?

A. Yes.

Q. All right. Your basic offering comes built in a certain way with POTS plus BCR, BRD and HBG; correct?

A. At the time period in question, yes.

Q. All right. The customer is permitted to add bells and whistles to that if they wish; correct?

A. That is correct. We have different packages that would allow them to do that and they can buy them a la carte as well.

Q. So if they get basic service, that will not allow them -- in your offering, your basic offering, that will not allow them to perform call returns or repeat dialing; correct?

A. That is correct.

Q. Now, they can get that availability if they pay for those options; correct?

A. Yes.

Q. All right. So they can choose if they so desire to get call repeat as long as they pay; is that correct?

A. That is correct.

Q. All right. And they can get repeat dialing as long as they pay for that; correct?

A. Yes.

Q. And, again, I'm talking about at the time in question.

A. Yes.

Q. All right. What does HBG block? I can't remember right now.

A. HBG is a denial of per activation for call tracing.

Q. Okay. Again, call tracing they can get if they pay for that; correct?

A. Yes.

Q. All right. So the default is if they don't pay for it, they don't get it; is that correct?

A. That is correct.

Q. However, if they wish to have the service, they can as long as they pay for it?

A. Correct.

Q. All right. Now, every discount that

you get for any service that you get from BellSouth, are you required by law or by regulation to pass that on to your end user?

A. Not that I know of, no.

Q. And how do y'all make money? Do you make money by getting something from BellSouth at a certain cost and then adding a markup and passing that on to your customer?

A. Yes. In theory, we are -- we buy -- as a wholesaler, we are -- in the resale spectrum, we are given a discount off of the retail price that is mandated by the Public Service Commission. And so I believe in Florida, it's 21 percent off of the basic service price.

However, we also incur costs that the retail customer does not incur. For example, even though our provisioners submit orders in the BellSouth system as though they were BellSouth employees, we are charged $3.50 every time we access their system.

And so let's say a basic line is $20 and we get 20 percent off of it. That's a $4 discount. But just submitting the order, we're charged $3.50 to do that. So now our

discount is 50 cents. And then when we disconnect the customer or do any adds, removes or changes to the customer's account, that's a $3.50 charge there as well.

So our -- in theory we're supposed to have a discount. But in reality, it's sort of a wash. So then our -- our profit then is some sort of markup on top of what we buy it for.

Q. All right. So you take into account every part of telecommunication services that you have to buy from BellSouth and look at it in total before determining the price that you will be charging your customer?

A. Absolutely. We also look at historical data on, you know, how often we touch customers' accounts, how often our customers request adds, removes and changes, things of that nature, and we figure all that into our pricing.

Q. All right. And --

MR. MALISH: Hang on a second. Somebody's trying to hand me a paper. Let me put you guys on hold for just a second. I'll be right back.

(Whereupon, discussion ensued off the record.)

MR. MALISH: I'm sorry. Thank you all for bearing with me.

Q. (By Mr. Malish) Brian, are you still there?

A. Yes.

Q. All right. So if we were to look at the prices that you charge your customers for your basic offering and your more advanced offerings and we try to look at, for example -- well, we wouldn't find necessarily any direct matches on BellSouth's tariff. We might or we might not; is that right?

A. You might or you might not. You know, it depends. Everything that we order obviously is included in BellSouth's tariff; it's just how you package them together.

Q. Right. But let's say, for example, your basic package at the time that we were talking about, the minimum that one of your customers could buy from you would be POTS plus BCR, plus BRD, plus HBG. That was the minimum that they could buy from you; is that correct?

A. Well, there are other -- kind of adding to what I said previously, there are -- I know there are other USOCs on an order for us. I mean, it's kind of a long process to order. But I know there are other USOCs on there outside of those. But those are the ones in question.

Q. Okay. And, of course, that's different from BellSouth's -- the minimum order that a BellSouth end user could take from BellSouth; correct? Because they could take just POTS if that's what they wanted without blocks; correct?

A. From what -- you know, I don't know the internal workings of BellSouth, but from what their testimony has been, I would say that's correct.

Q. And your basic offering, the one that includes, among other things, POTS plus BCR, plus BRD, plus HBG, those are described in your tariff; correct? Or they're described in your offering, whatever, your contract with your customer? That package is described to your customer; right?

A. Yeah. Although we don't use the --

you know, the BCR, BRD, because --

Q. They don't know what that means?

A. Yeah. Somebody outside the industry would not know what that is. But our offering to our customer is, you know, if you sign up with us, we'll give you one price. That will be your price every month. You won't get, you know, surprised with any outlandish usage charges because those features are unavailable.

Q. Right. So they know when they sign up for your basic package that they can't -- they may not hear the words BCR, BRD or HBG, but they will know by reading your literature that they won't be allowed to do repeat dialing or call return or -- what is it -- trace -- call trace? They won't be able to do those things under your basic package?

A. Our customers typically understand that, yes.

Q. All right. And they're also explained that if they want those additional bells and whistles, they can have them as long as they pay for them or they buy a package that includes those; correct?

A. Yeah. Many customers of ours ask for things above and beyond what our basic service offering is.

MR. MALISH: All right. I'll pass the witness.

MS. TAN: Staff has no questions.

MR. CARVER: Well, I have a follow-up. I don't know -- Chris, do you have an objection to my asking a follow-up?

MR. MALISH: I guess you're entitled as long as it was following up one of my questions.

MR. CARVER: Okay. Yeah, I do.

FURTHER EXAMINATION

BY-MR.CARVER:

Q. Mr. Bolinger, did I understand you to say that dPi's literature that it makes available to its customers specifically informs them of the existence of these call blocks? Is that what you testified?

A. No. No, I think I specifically said we don't mention, you know, the BCR, BRD, HBG, but we -- but we let our customers know and it is known that when you order our service, you

know, unlike, for lack of a better term, the traditional Bells, we do not want our customers to incur usage charges. And so in order to do that -- and that's one of the appealing things to our service, that we tell them here's your price. If it's $25.99 this month, it's going to be $25.99 next month and it's going to be $25.99 the month after for your service.

And in order to do that, you know, we don't -- I don't know if we tell them this, but in order to do that, we place the USOCs and BRD, BCR and HBG on their accounts so that they don't incur usage costs at the end of the month, which is enticing to them.

Q. Okay. The literature that we've been talking about in which you inform your customers of whatever it is that you tell them, what is that exactly?

A. Right now currently we have -- the way our business works, we have about 7,000 locations across the country where customers can go in and make payments and order service. In those locations, we use what we call Web Central which is our online ordering -- online

ordering forms or -- I can't think of the word I'm looking for, but an online ordering -- I want to say application for lack of a better term whereby customers go in and order. They can ask questions of the representatives and things of that nature.

We also do limited television advertising whereby, depending on the ad that's run, we may or may not discuss, you know, the fact that customers' bills will be what it is month in and month out without any surprises as far as usage goes.

Q. Do you have any written advertisements that you send out? Flyers? Mailings? That kind of thing?

A. We have from time to time. I don't know if they're currently doing it now and I don't know if we were doing it at the time in question.

Q. Do you have a website that customers can go to to get information about your service offerings?

A. Yes.

Q. And can you give me the address, please?

A. Sure. It's just dPiTeleconnect.com.

Q. Okay. Other than information given by representatives, television ads, the occasional flyer and whatever is on the website, is there any other media through which you inform customers of your service offerings?

A. I don't believe so other than when they call in.

MR. CARVER: Okay. Thank you. That's all I have. Let's go off the record again for the moment, please.

(Whereupon, discussion ensued off the record.)

MR. CARVER: Okay. So that concludes Mr. Bolinger's deposition.

(Whereupon, the deposition was concluded at 10:50 a.m.)

STATE OF GEORGIA:

COUNTY OF FULTON:

I hereby certify that the foregoing transcript was reported, as stated in the caption, and the questions and answers thereto were reduced to typewriting under my direction; that the foregoing pages represent a true, complete, and correct transcript of the evidence given upon said hearing, and I further certify that I am not of kin or counsel to the parties in the case; am not in the employ of counsel for any of said parties; nor am I in any way interested in the result of said case.

Disclosure Pursuant to Article 8(B) of the Rules and Regulations of the Board of Court Reporting of the Judicial Council of Georgia, I make the following disclosure:

I am a Georgia Certified Court Reporter, here as a representative of Brown & Gallo, L.L.C., to report the foregoing matter. Brown & Gallo, L.L.C., is not taking this deposition under any contract that is prohibited by O.C.G.A. 5-14-37 (a) and (b).

Brown & Gallo, L.L.C., will be charging its usual and customary rates for this transcript.

Bonnie L. Smith

BONNIE L. SMITH, RPR CCR-B-2432



CAPTION

The Deposition of BRIAN BOLINGER, taken in the matter, on the date, and at the time and place set out on the title page hereof.

It was requested that the deposition be taken by the reporter and that same be reduced to typewritten form.

It was agreed by and between counsel and the parties that the Deponent will read and sign the transcript of said deposition.

EXHIBIT NO. 10

DOCKET NO.: 050863-TP

WITNESS: STIP-10

PARTY: Staff

DESCRIPTION: Deposition Transcript of Pam Tipton taken on September 19, 2007.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 10
COMPANY FPSC Staff
WITNESS STIP-10
DATE 04-03-08

PROFFERING PARTY: Staff

I.D. STIP-10

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 050863-TP

In the Matter of:

COMPLAINT BY DPI-TELECONNECT, L.L.C. AGAINST BELLSOUTH TELECOMMUNICATIONS, INC. FOR DISPUTE ARISING UNDER INTERCONNECTION AGREEMENT.
_____/

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DEPOSITION OF:	PAM TIPTON
TAKEN AT THE INSTANCE OF:	The Staff of the Florida Public Service Commission
PLACE:	Room 382D Gerald L. Gunter Building 2540 Shumard Oak Boulevard Tallahassee, Florida
TIME:	Commenced at 10:00 a.m. Concluded at 10:28 a.m.
DATE:	Wednesday, September 19, 2007
REPORTED BY:	JANE FAUROT, RPR Official FPSC Reporter (850) 413-6732

COMMISSION CLERK
2007 SEP 24 PM 1:52
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APPEARANCES:

J. PHILLIP CARVER, ESQUIRE, AT&T Florida, c/o Greg Follensbee, 150 South Monroe Street, Suite 400, Tallahassee, Florida 32303-1556, appearing on behalf of AT&T Florida.

LEE ENG TAN, ESQUIRE, FPSC General Counsel's Office, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, appearing on behalf of the Commission Staff.

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ERRATA SHEET

CERTIFICATE OF REPORTER

CERTIFICATE OF OATH

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EXHIBITS

NUMBER:	ID.

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S T I P U L A T I O N

IT IS STIPULATED that this deposition was taken pursuant to notice in accordance with the applicable Florida Rules of Civil Procedure; that objections, except as to the form of the question, are reserved until hearing in this cause; and that reading and signing was not waived.

IT IS ALSO STIPULATED that any off-the-record conversations are with the consent of the deponent.

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P R O C E E D I N G S

MS. TAN: Good morning. I'd like to introduce everyone in the room. If you could go ahead and start with yourself.

MS. TIPTON: Sure. I'm Pam Tipton with AT&T Wholesale Customer Care.

MR. CARVER: And Phillip Carver with AT&T Florida.

MS. TAN: And Lee Eng Tan on behalf of Commission staff.

MR. TRUEBLOOD: Frank Trueblood, Commission Staff.

MR. DOWDS: Dave Dowds.

MS. TAN: And if you could go ahead and administer the oath, please.

(Witness sworn by Court Reporter.)

MS. TAN: And I'd just like to note for the record that we have stipulated that this deposition was taken pursuant to notice in accordance with the applicable Florida Rules of Civil Procedure, that objections except as to the form of question are reserved until hearing in this cause, and that reading and signing was not waived. It is also stipulated that any off-the-record conversations are with the consent of the deponent.

Good morning, Ms. Tipton.

A Good morning.

Q My name is Lee Eng Tan, and I'm an attorney here at

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the Commission, and I will be taking your deposition today.

Have you ever been deposed before?

A Yes, I have.

Q Okay. Well, to refresh your memory, in this deposition, I will ask you questions and your answers with be recorded by Mrs. Faurot, the court reporter at the end of the table. You understand that you will need to speak up and to answer the questions orally in giving your answers so that Mrs. Faurot can hear you clearly?

A Yes.

Q I will be asking you a series of questions, and if at any time you do not understand the question, please let me know immediately and I can clarify and restate the question.

A Okay.

Q And, additionally, if you need a break or anything, please let me know and we can halt the proceeding immediately while we take a break.

Can you please state your name for me?

A Yes. It's Pam Tipton.

Q And who are you employed by?

A I'm employed by AT&T.

Q And what is your current job description?

A I'm currently the Director for Wholesale Customer Care, Regulatory Policy and Support, and I'm responsible for ensuring that the wholesale business understands new and

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continuing regulatory proceedings and the impacts on the business, and I also supervise employees who are responsible for putting forth and representing company positions in regulatory proceedings in front of state public service commissions.

Q And how long have you held this position?

A This one just since, I believe it's March. It's kind of repeat of a role I had prior to the mergers. But since the merger, my job changed.

Q Excellent. So can you just tell me what your job description was before the merger?

A Sure. I was in the regulatory and external affairs organization, and in that role I was personally responsible for representing BellSouth's policy and position in front of state public service commissions as a witness, and also advising the wholesale business unit, again, about regulatory proceedings and things of that nature.

Q Okay. I have a few clarifying questions regarding your testimony. If you could please turn to Page 4, Lines 6 through 15 of your direct testimony, and I will give you a moment to refresh yourself. And let me know when you are ready.

A Okay.

Q Has AT&T Florida issued promotional credits to dPi for the line connection charge waivers for all requests that

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dPi submitted in 2004, 2005, and 2006 that met the qualifications for the promotion?

A It is my understanding that they have issued the credits for any of the promotions -- the requests that actually met the qualifications.

Q Has AT&T Florida issued promotional credits to dPi for the line connection charge waiver for all requests that dPi submitted in 2007 prior to the April 2007 billing cycle that met the qualifications of the promotion?

A Yes. It is my understanding we have done that, as well. And I'd like to clarify that one of the things that we learned as we were going through the 100 percent review of all the records from the time frame when we did the manual process, what we actually discovered is that we had over-credited them. So we not only provided credits for everything that did qualify, we, unfortunately, also credited some things that did not.

Q And what procedure goes into place when a discovery like that is made?

A At present, because we were already in the litigation process, we are still working -- the wholesale business unit is still working with legal counsel to figure out what we want to do about it. Typically, what we would do is to notify the customer and try to work out an adjustment through the billing cycle. And if that didn't work or a dispute arose, then we

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would follow the actual dispute resolution process that's laid out in the interconnection agreement.

Q And has AT&T Florida withheld payment of promotional credits for dPi for the line connection charge waiver in instances where it was determined that the qualifications for the promotion was not met?

A Let me make sure I understand your question. Have we withheld payment of requests for credit when we determined that the qualifications were not met?

Q Correct.

A Yes.

Q If you could turn to Page 11 on Lines 5 through 15 of your direct testimony, and please let me know when you are ready.

A Page 11, Lines 5 through 15?

Q Correct.

A Okay.

Q Did AT&T Florida at any time provide dPi with specific reasons why AT&T denied certain promotional credit requests perhaps in a form similar to your Proprietary Exhibit Number 3?

A What AT&T did provide to dPi is a more general description for especially the line connection waiver because that has always been the lion's share of the promotions that they have requested. So as you may recall from my testimony,

there was a period of time where once BellSouth at the time discovered that the requests that were being submitted were not all valid and we had to ensure that we were meeting the parity requirements with retail, et cetera. So there was a period of time where we had a bunch of things under review.

And during that time, as the service representatives were reviewing the accounts that had been submitted, there were informal conversations both via telephone and via e-mail to say your line connection waiver promotions, many of them are not complying with the qualifications because, and then there would be an English description. I don't know that we ever went into the specifics of providing actual service order examples as contained in my PAT-3, but rather it was a more generic explanation.

Q Okay. Did AT&T give any specific reasons why AT&T denied certain credits for promotional requests when the credits were denied, via oral communication or e-mail communication?

A Yes, it was done both orally and verbally. But, again, prior to our getting the mechanized system put in place in March/April of 2006, we were using a sampling process. And so in so doing that, if you say you have got -- I will just use 100, because that is an easy round number, and there was a specified number of percentage that we would always review in the sampling process, but just for the example I will make it

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easy and say we did one out of every ten. So if we determined that 70 percent of those did not qualify, then we took that 70 percent -- so 7 out of the 10 that we sampled did not qualify -- we took that 70 percent and applied it to the total amount that they had requested credit for.

So in doing that methodology, in the early stages we were not able to go on an account-by-account-by-account basis and say this Q account or this particular telephone number did not qualify for this reason. However, we were providing them information to say you must have two purchase features, and if you don't have two purchase features it won't qualify. And that was a lion's share of why their requests were not qualifying, and if it was not a new customer to dPi, we also instructed them of that.

So we gave them enough information that they should have been able to correct their process in the submission, but we were not able to give them the line-by-line. Now, since the complaint has been filed, of course, we have gone back and done a 100 percent review and have shown them on every single solitary account the reason why it has been denied.

Q Okay. So when did AT&T first provide --

MR. CARVER: Excuse me. I'm sorry, could I ask to clarify something?

MS. TAN: Sure.

MR. CARVER: In your last answer you said the

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communication was done orally and verbally. Is that what you intended to say?

THE WITNESS: Oh, I'm sorry. Orally and in writing. I'm sorry, via e-mail and via telephone conversation.

BY MS. TAN:

Q So when did AT&T Florida first provide dPi specific reasons in denying its request for credits?

A I do know that we have that response in our discovery that's coming to you today, and I don't remember the exact date. I do know that we had some meetings with them in the October 2004 time frame. There was a lot of e-mail that was exchanged during the late part of 2004, and to the best of my recollection, I think the very specific response of you don't have enough features, or it's not a new customer, I think, did not arrive in writing until the January or February time frame after we had resolved all the policy questions and really started digging into reviewing their accounts.

Q So that would be January and February of 2005?

A Yes. I believe that's correct. Subject to check. Because I know that we have got lots and lots of e-mails that we have been pouring through trying to make sure we understood exactly when what was communicated, because that was one of the questions staff had issued to us.

Q If you could please turn to Page 5, Lines 2 through 9 of your rebuttal testimony. And I'll give you a moment to

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refresh yourself on that.

A Yes.

Q Does AT&T's TouchStar service for Florida include free blocks that are provided to its resellers and their end users?

A Yes. And let me qualify that, because what TouchStar is is a list of features that enable a user to invoke an add-on capability. So, for example, call return is considered the TouchStar feature and it enables a caller like you or me from a residence phone to immediately return a call that has just come in by hitting one button.

The block is to disable the use of that feature on a per use basis. So some of the TouchStar features can only be subscribed to on a monthly recurring charge basis, so they pay four dollars and something or five dollars and something per month. Some of those features can be invoked on a per use basis, like call trace. Star 69 is probably the most familiar to most people. I actually use that one myself. And you pay $1.65 or $1.95 each time you use it. So the block is the denial to the end user of being able to invoke that per use of the feature, and so those blocks of a paid-for feature are free.

Q So it is your testimony that the free TouchStar blocks are not features because all features provided by AT&T have a fee?

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A The features provided by AT&T have a fee. And a feature, by nature of its definition, allows a customer to have an added capability. So the block is just denying that capability.

Q So is it your understanding that end users typically have the option to request or deny which features that they wish to purchase?

A Yes.

Q And is it your understanding that the calling blocks that dPi places on some, if not all, of their customers' accounts without their consent are not features?

A We do not consider them features, because we use the term feature as kind of a cultural use of a term, quite frankly. I don't know that it is actually defined anywhere. We internally use the term feature, and it is generally understood that a feature is the actual ability to do something. Admittedly, the blocking of those features is also listed in the tariff, in the rates and charges section of the tariff under the list of TouchStar features. So, you know, someone who is coming to the tariff for the first time would look at that and would say, well, gosh, I see this block listed under this heading called TouchStar features. But, actually, we consider it a denial of per use, so we don't refer to the block as a feature in and of itself.

Q If you could turn to Page 5, Lines 14 through 17 of

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your rebuttal testimony.

A Uh-huh.

Q And I'll also ask you to look at your Exhibit Number 5, which is A.13.19.2E, if I'm not mistaken.

A Call block?

Q Uh-huh.

A Okay.

Q Okay. And I know that we just went over that a little bit, but, go ahead and just tell me one more time is a call block a Touch-Tone calling feature? Do you need the number again?

A Yes. The call block is indeed a calling feature, and it is a feature because it is invoked on a permanent monthly recurring charge basis.

Q So can you explain for me how the call block that a customer can purchase for 5.95 is different from the calling blocks or billing blocks that AT&T Florida provides as free TouchStar services?

A Sure. Let me get back to E, because I have lost it. There it is. The best way for me to describe this is if you look at any other feature, so I will just pick one that's on the same page.

Q Okay.

A So call block, the description of call block as a feature itself says this feature provides the customer the

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ability to prevent incoming calls from up to six different telephone numbers. So the description of the feature itself tells you what the feature does, and then you find the rates and charges later in the tariff.

Likewise, the next one down, Item F, call tracing. Call trace enables the customer to indicate on an automatic trace of the last call received. But further down in -- actually, call trace may not have an actual per use block. So let me pick one that does. I know that call return has the ability to deny the use. So, if you flip over to A, call return, call return, this feature enables a customer to place a call to the telephone number associated with the most recent call received. So the description tells you what the feature actually is, but at the very end of the description on call return, you will see that access to the usage option can be restricted at the customer's request at no charge. That part is what is considered the block of the feature.

So call block in and of itself is truly the name of a feature, and so it's kind of capital letters call block, and the other blocks are considered a denial per use of other capital letter features. I'm not sure how best to describe that.

Q All right. Can you turn to Page 11, Lines 10 through 20 of your rebuttal?

A Yes.

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Q Okay. So, after AT&T Florida issued promotional credits to Budget Phone, how long was it before AT&T realized that Lost Key Telecom had requested and received promotional credits for some CLECs that Lost Key Telecom represented that were not valid?

A I think that almost immediately the promotions manager felt -- the way that she described to me her reaction at the time was that it was more of a something doesn't seem right here. So she had an intuitive sense that something didn't seem right. And before she actually started doing any evaluation, the very first step she did was to consult with legal and with the retail business to make sure she fully understood what the promotional descriptions and definitions were along with all the qualifiers. And I think one of the qualifiers, for example, that we got hung up on was understanding this concept of reacquisition and win over, because that was a key descriptor especially in line connection charge waiver. And that is not a term that those of us that have been in the wholesale business most of our lives were familiar with.

So I think the first time that we knew for certain that the promotions that had been submitted did not qualify was probably in the January to February time frame. And it was after a whole host of meetings had taken place between several different types of attorneys, those that were responsible for

advising on promotions, those who were responsible for advising on, like, customer proprietary network information, and the wholesale attorneys that were responsible for resale to make sure that we, in fact, had a process that could review these requests and do so in parity with what we were offering our retail customers. So I believe that the first time we really did an in-depth analysis of what had been submitted took place beginning in the November, December, January time frame, and we came to conclusions in the January/February time frame.

Q So in your testimony on Line 12 you used the word shortly, that shortly after issuing credits. So are you saying that shortly is a matter of days?

A Days, yes.

Q Can you go ahead and tell me the year, please?

A Yes. That would have been -- we began the analysis in 2004, late 2004, and we completed the review of the actual telephone numbers in early 2005. So it was January and February 2005.

Q Excellent, thank you. So once AT&T determined that it had issued the promotional credits to CLECs represented by Lost Key Telecom that were invalid, how and when was that information presented to Lost Key?

A My understanding of what transpired at the time is that the folks that were responsible for promotions essentially just said what we have credited you is kind of water under the

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bridge right now, because they were so focused on trying to process what was in hand, which was literally thousands of requests at that point. So, again, I believe that the communication about the questioning of the validity was made in October in a face-to-face meeting. We didn't have specifics at that time, so the specifics about why promotions weren't qualifying was probably in the January to February time frame.

Q Can you throw the years on there also?

A Yes, I'm sorry. I apologize, October of 2004 through February of 2005.

Q Excellent.

A And, again, I'll qualify that by saying that some of these dates will be provided in the discovery today, and I may be confusing e-mails that were just internal versus those that were supplied externally.

Q Okay. Can you tell me to who was the notification provided, such as like to Lost Key, was it to Witness Watson?

A Yes, I believe that communications went to both a Steve Watson and a Chris Watson. I understand that the meeting that was initially held in October of 2004, perhaps both of them could have been present. I can't recall specifically. I do know that there are some specific e-mails that I remember, because I have looked at them so many times. There was one e-mail that was sent April the 8th of 2005 to Brian Bollinger from Gary Patterson which explained the credit amounts and why

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the full credit for line connection charge waiver was not being supplied. So I know for a fact that that happened on April 8th, and there was further communication in April again from various individuals, both to Brian and to Steve Watson.

Q If you could please turn to Page 12, Lines 13 through 16 of your direct testimony. And then I would also like you to take out your Response to Staff's First Set of Interrogatories, and go to Page 14, Item Number 6.

A I'm sorry, could you repeat that?

Q Sure, no problem. It's Page 12, Lines 13 through 16 of your direct testimony, and Page 14, Item Number 6 on the response to staff's first set of interrogatories.

A Item Number 6, Page 14?

Q That's correct.

A Okay. And all of them are specifics of item --

Q No specifics of an item, I think it is just going to be the entire response.

A Okay.

Q All right. So if neither the sampling process nor the automated verification process was used in AT&T's recent review, can you please specify how the review was conducted?

A Yes. I'll go back to my easy example of the 100 requests that were submitted that I used earlier. So if in the original sampling process we sampled only ten, so we did the 10th one, and the 20th, et cetera. When we went back and did

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our verification process, we reviewed all of the ones that had not been previously reviewed. So we looked at 1 through 9, 11 through 19, et cetera, et cetera. So by the time we had finished the review, we had actually looked at 100 percent of the records.

Because those are laid out in a spreadsheet format, the review is a very manual review, so we have to go line-by-line, pull up the account and the telephone number and then the service order that was submitted for that particular period submission. So when the review was completed, the manual paper version of the spreadsheet that was used would have a manual marking and you could look and literally count up how many of those had a mark that said qualified or didn't qualify and the reason why it didn't qualify.

So the results that are presented both in my testimony and in the response to discovery is the results when all of those are counted up together. So if there's 25 lines or 20 lines per page, and all but, let's say, 15 of them didn't qualify, then we would just write 15 out of 20 on the bottom of the page and go to the next page and keep counting. So we would know in total how many qualified and how many did not.

Q Okay. So then the review method, it differed by level of intensity and specificity?

A Yes. The process to actually review the service orders and what content there was on the service order was

identical to the sampling process, it's just that we were not pulling a percentage number. We were actually looking at all of them.

Q So that review was all manual?

A All manual.

Q You mentioned earlier that there was an April 8th e-mail in 2005?

A Uh-huh.

Q From Gary Patterson to Bollinger?

A Yes.

Q Can you tell me where you provided that to staff?

A Yes. I think I actually have it marked just in case it came up today. I think this is one of the e-mails that got produced a number of times. It is in Item 1-21, and the Bates number -- this is not the most attractive version because there is one that is actually easier to look at, but the Bates number on the one I have got right here marked is 000025, and it goes over to 000026. And the portion describes -- I will just read it to you. It says, "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic service; and, two, custom calling and/or TouchStar features as defined in the tariff promotion."

Q Is that Response Number 1-21 to dPi?

A I have it labeled in my binder as response to staff,

but I could have it mislabeled. And I'm double-checking, and I believe that that is correct. I must have two copies. So it is in AT&T's response to dPi's discovery Item 1-21.

MS. TAN: Excellent. That concludes staff's questions at this time. Is there anything that Mr. Carver would like to say?

MR. CARVER: I just have a really brief redirect. I wanted to clarify one thing on time frame.

CROSS EXAMINATION

BY MR. CARVER:

Q Ms. Tipton, you were asked some questions about the validation process and the sampling process and the automation, so I just want to make sure the time frame is clear. The dPi credit requests were sampled from when to when?

A We began the sampling process around March, officially, because this is when we communicated the credits, around March of 2005, and we stopped doing the sampling process in March and April of 2006. And it depended on the customer, because the timing of the submission and so forth is what drove when we started using the mechanized system. So for dPi, I believe the mechanized system began being used in April of 2006.

Q And then the validation, what time period did that cover?

A Initially, I believe in my direct testimony you will

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see that we went back and did a 100 percent validation of the January 2005 through December of 2005, we just weren't able to get all of it done prior to the direct testimony, and then went back and did a manual review of all of the 2004 submissions and then that remaining January through March of 2006. And those results are included in my rebuttal testimony.

Q So at this point all of the credit requests that were originally sampled have now been validated?

A Yes.

MR. CARVER: Thank you. That's all I have.

MS. TAN: Then this concludes the deposition of Ms. Tipton for staff, and we are done for the day.

Thank you very much.

(The deposition concluded at 10:28 a.m.)

000025

ERRATA SHEET

DO NOT WRITE ON TRANSCRIPT - ENTER CHANGES HERE

IN RE: DOCKET NO. 050683-TP
NAME: PAM TIPTON
DATE: Wednesday, September 19, 2007

PAGE	LINE	CHANGE

STATE OF FLORIDA)
: CERTIFICATE OF OATH
COUNTY OF LEON)

I, the undersigned authority, certify that PAM TIPTON personally appeared before me and was duly sworn.

WITNESS my hand and official seal this 24th day of September, 2007.

JANE FAUROT
Notary Public - State of Florida

JANE FAUROT
MY COMMISSION # DD 407892
EXPIRES: July 16, 2009
Bonded Thru Notary Public Underwriters

000027

STATE OF FLORIDA)
: CERTIFICATE OF REPORTER
COUNTY OF LEON)

I, JANE FAUROT, Official FPSC Commission Reporter, do hereby certify that I was authorized to and did stenographically report the foregoing deposition at the time and place herein stated.

I FURTHER CERTIFY that this transcript, consisting of 24 pages, constitutes a true record of the testimony given by the witness.

I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

DATED THIS 24th day of September, 2007.

JANE FAUROT, RPR
Chief, Hearing Reporter Services
Office of Commission Clerk
(850) 413-6732

000028

EXHIBIT NO. 11

DOCKET NO.: 050863-TP

WITNESS: STIP-11

PARTY: Staff

DESCRIPTION: Deposition Transcript of Pam Tipton taken on September 24, 2007.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP **EXHIBIT** 11
COMPANY FPSC Staff
WITNESS STIP-11
DATE 04-03-08

PROFFERING PARTY: Staff

I.D. STIP-11

Copy of Transcript

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: dPi Teleconnect, LLC

v.

Docket No. 050863-TP

BELLSOUTH TELECOMMUNICATIONS, INC.



DEPOSITION OF

PAM TIPTON

September 24, 2007
11:07 a.m.

675 West Peachtree Street
Suite 4300
Atlanta, Georgia

Bonnie L. Smith, RPR, CCR-B-2432

BROWN & GALLO LLC

Telephone (404) 495-0777 (404) 876-8979
Toll Free (877) 495-0777 (800) 637-0293
Fax (404) 495-0766

101 Marietta Street, Suite 2700
Atlanta, GA 30303

1740 Peachtree Street, NW
Atlanta, GA 30309

www.galloreporting.com

APPEARANCES OF COUNSEL

On behalf of the Florida Public Service Commission:

LEE ENG TAN, ATTORNEY AT LAW
Office of the General Counsel
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850.413.6185
850.413.6186 (facsimile)
ltan@psc.state.fl.us
(Via Telephone)

On behalf of dPi Teleconnect, LLC:

CHRISTOPHER MALISH, ESQUIRE
Foster, Malish, Blair & Cowan, LLP
1403 West Sixth Street
Austin, Texas 78703
512.476.8591
512.477.8657 (facsimile)
chrismalish@fostermalish.com
(Via Telephone)

APPEARANCES OF COUNSEL (Continued)

On behalf of BellSouth Telecommunications, Inc.:

J. PHILLIP CARVER, ESQUIRE
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375
404.335.0710
404.658.9022 (facsimile)
j.carver@bellsouth.com

On behalf of AT&T Florida:

MANUEL A. GURDIAN, ESQUIRE
BellSouth Telecommunications, Inc.
150 W Flagler Street, Suite 1910
Miami, Florida 33130-1534
305.347.5560
305.577.4491 (facsimile)
manuel.gurdian@att.com
(Via Telephone)

Deposition of Pam Tipton

September 24, 2007

PAM TIPTON, having first been duly sworn, was examined and testified as follows:

EXAMINATION

BY-MR.MALISH:

Q. Ms. Tipton, are you there?

A. Yes, I'm here.

Q. Can you hear me all right?

A. Yes, I can.

Q. Okay. And, again, this is Chris Malish here on behalf of dPi. And you and I have been through the deposition process before; right?

A. Yes.

Q. Okay. So I'm not going to go over all the ground rules. I'll just let you tell me if there is something that -- some part of my question that you don't understand. You just let me know and I'll try and rephrase it. Okay?

A. Okay.

Q. All right. I would like to try to make sure some of the things I think are true

from previous cases are still true starting with this one.

Is it accurate to say that everything that you know about the issues in this case -- strike that. Let me start again.

Your involvement in this case began only after dPi filed its complaint?

A. That's correct.

Q. So you were not involved in the dispute, for example, when Lost Key was first submitting promotional requests to BellSouth in August/September of -- 2003 or '04? In any event, not when they first were submitting their requests in this particular case?

A. I was not -- it was 2004. And I was not specifically involved in the dPi analysis, but I was involved through my supervisory role in the policy analysis and decisions that went into ensuring that we were offering our resale promotional credits at parity with the retail side of the house.

Q. Okay. And where were you?

A. I was at interconnection services marketing.

Q. Okay. And exactly what were you

doing? It sounds like you're saying that you were somehow involved. Tell us about your involvement.

A. Well, during that timeframe, part of my responsibility involved managing the wholesale regulatory policy and support team. In doing that, part of what we were responsible for doing was ensuring that our product policies and procedures were in parity with those that had a retail requirement. We were also responsible for ensuring that the wholesale business appropriately implemented any regulatory rulings. We also supported arbitration cases, complaint cases and generic dockets at the state level.

Q. Okay. And so specifically let's talk about this issue where CLECs were trying to qualify for the LCCW promotion for ordering POTS, BRD, BCR and HBG. Okay?

A. Okay.

Q. When did you first become involved in any portion of those events?

A. I don't remember specifically when I became involved in that detailed of a discussion. What I was involved in was

generally understanding what the retail promotions were and what they entailed.

Q. And with regards to this particular promotion, the line connection charge waiver promotion, when did you first become involved with that one?

A. I really don't recall specifically even what timeframe, it's been so long since all of that transpired.

Q. Okay. Would it be before or after August/September of 2004?

A. Oh, it would be after that.

Q. Okay. And just to make sure I understand, you are not involved in actually developing BellSouth's promotions; is that correct?

A. That's correct. That is done completely on -- for retail customers, that is done completely on the retail side of the house and wholesale would not be involved in that at all.

Q. All right. So somebody else in the organization at least in the -- there may be more than one company, but in any event, I'm going to call them all BellSouth. Is that

okay with you?

A. Sure.

Q. All right. Somebody else in BellSouth comes up with the language for the promotion and the idea for the promotion; correct?

A. It would be a number of somebodies. But, yes, correct.

Q. In any event, not you or anybody that works for you; correct?

A. Correct.

Q. All right. So your job is to come along after the fact and try to figure out what that stuff means?

A. Well, actually, our job is to come along after the fact and make sure that we implement for the wholesale side what was implemented for the retail side.

Q. All right. And does Kristy Seagale -- did she work for you in that role?

A. She did for part of the time.

Q. Which part?

A. You know, I can't remember. If I -- if I had my resume in front of me, I could probably tell you exactly when she worked for

me and when she stopped working for me. So I just -- I just can't recall.

Q. When in relation to the dispute over the LCCW promotion?

A. I believe -- she was not working for me at the time the complaint was filed. I know that for sure.

Q. Okay. Was she working for you before or after the complaint was filed?

A. It was before.

Q. So she worked for you before the complaint was filed?

A. Yes.

Q. All right. In what capacity?

A. She was a product manager at the time that she worked for me.

Q. So at the time that credits were being requested under the line connection charge waiver, was she working for you?

A. I'm sorry. I just cannot recall the exact time frames when I changed jobs. I was in the capacity of the director of product management at the time that Kristy worked for me and it was likely prior to the time -- timeframe of this actual complaint, that it

covers. So it was probably completely prior to 2004. I just am drawing a blank and I didn't think to refresh on my resume.

Q. Okay. You're not suggesting, though, that you have any personal knowledge of the development of the line connection charge waiver itself?

A. No, not at all. Because, as I said a minute ago, that was completely developed on the retail side of the house.

Q. And, similarly, you have no personal knowledge of the -- of the dispute between CLECs and BellSouth regarding qualifying for the line connection charge waiver using POTS plus BCR, BRD and HBG until after dPi filed its complaint sometime in the spring of 2005; is that also correct?

A. I would say that's probably correct. Because it didn't rise -- the specifics associated with the BCR, BRD-type USOCs did not rise to the level of attention for me to get involved. We were simply trying to work through the generic requirements that it took to comply with the promotion as it was offered to our retail customers. And I wasn't aware

that there was an issue or a concern about these denial of per use USOCs being submitted until dPi got in touch with the North Carolina commission.

Q. Okay. I believe it is your contention that BellSouth -- well, what is your contention about why BellSouth didn't pay on the credit requests that dPi made in August/September of 2004, why BellSouth didn't pay those requests in October of 2004?

A. Are you asking about why we didn't get them processed in a certain timeframe?

Q. No. I just want you to tell me why there was no payment made in October of 2004.

A. Okay. Generally, BellSouth had been receiving requests for credit from -- primarily from Lost Key on behalf of a number of other CLECs. And sometime during the August and September of 2004 timeframe, we received a significant number of credit requests from Lost Key for several customers. And Kristy had been in the role for not an extended period of time at that point in time and, quite frankly, was -- BellSouth was in the position of just assuming that if a CLEC

submitted a request for credit, whether it was directly or through Lost Key, that they were only requesting credits for those lines which qualified for the promotion based on the terms of the interconnection agreement, and --

Q. Let me -- can I interrupt you for a second before I let you continue with that story?

A. Sure.

Q. How do you know what BellSouth's position was?

MR. CARVER: Object to the form of the question. She didn't say anything about position. She was trying to relate the facts that occurred at that time. I mean, you keep switching from position to what happened. So could you ask the question again? Object to form by the way.

Q. (By Mr. Malish) Ms. Tipton, did you understand my question?

A. Actually, no, I didn't because I didn't think I was talking about a position. I was just relaying -- you asked me what happened and why we didn't credit in October

and so I was explaining why we didn't credit in October.

Q. Okay. So -- well, all right. Please just go ahead and finish telling me why you didn't credit in October.

A. Okay. So when that large number of credit requests were submitted, there was a request made to Kristy to go ahead and process a particular request of Budget Phone, which I've explained in my testimony. And it was a pretty significant amount and it just raised Kristy's concern. Well, gosh, we're just granting all of these without doing any kind of scrutiny or evaluation.

And so she started asking questions of the retail business unit and of the retail attorneys that supported the promotion development and of those that supported our customer proprietary information just to make sure she didn't cross any lines she wasn't supposed to.

And as a result of her trying to determine how to put criteria in place to evaluate credit requests for every CLEC that come in the door, it caused a delay in our

ability to process requests from anyone.

Q. As I understand it then, perhaps what you're saying is that all of the sudden there was a large number of requests.

A. Yes.

Q. And because there was such a large number, BellSouth couldn't process any of them?

A. Well, there was a large number. And at the time, BellSouth quite frankly did not have a process in place to review, scrutinize, analyze or audit, whichever term you'd like to use -- to audit those requests to ensure that they, in fact, met the requirements for the particular promotion.

Q. Okay.

A. And so Kristy was attempting to put into place a process that would allow a nondiscriminatory method for reviewing every set of requests that came in the door.

Q. When did BellSouth first start making promotional offerings to its retail end users?

A. Oh, gosh. I have no idea.

MR. CARVER: Object. Are you asking

about the LCCW or are you just asking any promotion of any sort?

MR. MALISH: Any promotion of any sort.

MR. CARVER: Okay.

THE WITNESS: I have no idea. As a retail end user, I can't even tell you. I've been a BellSouth customer since the '80s and I -- I have no idea.

Q. (By Mr. Malish) Well, why -- how long have -- I mean, do you think there's been promotions being offered at one time or another since the 1980's?

A. I mean, there certainly possibly could have been. I've not -- I think one thing might not be clear. The wholesale and retail side of the BellSouth businesses have to have a bright line separation between the two for a number of reasons, but most importantly, we have customer proprietary network information obligations that we have to abide by law.

So my employment has been almost exclusively on the wholesale side of the business. And so my only familiarity -- up

until I became responsible for the regulatory policies implementing the '96 Act, I wasn't really familiar with any activities on the retail side of the house except for what I might have received, you know, on the television or in the mail or in my bill or something like that.

Q. Okay. Well, do you think it's fair to say that BellSouth began offering promotions to its retail end users before 2004?

A. Oh, absolutely.

Q. Before 2003?

A. I would guess so. Because the obligation to offer retail promotions -- or, offer promotions at the resale discount was included in part of the FCC's rulings associated with the '96 Act.

Q. All right. So promotions probably went back to 1996 at least?

A. I would say at least. I don't know for sure.

Q. And the obligation to pass those promotion -- that promotional pricing on to wholesale customers existed at least that

long?

A. It at least existed, you know, at the point that the FCC issued its report and orders that implemented the '96 Act. There was a lot of uncertainty about how to implement the FCC's order until -- I mean, the Telecom Act until the FCC's order came out.

Q. Okay. Was that prior to 2000?

A. I guess -- I'm assuming it was.

Q. And so can you explain why there was no process in place to -- well, this will be a two-part question -- no process in place to make sure CLECs got the benefit of promotions to which they were entitled when they first signed up for service, first ordered the services which would be qualifying for the promotion?

MR. CARVER: Object to form.

THE WITNESS: Yeah, I'm sorry. I'm not -- can you restate it a different way? I'm not sure I'm following what you're asking.

Q. (By Mr. Malish) Well, the way the system worked at the time in controversy required outfits like dPi to request credit

for promotions that they would have been entitled to after they had ordered the service; right?

A. Right.

Q. Okay. As opposed to being charged whatever price they were entitled to at the time they got the service that qualified. Do you see the distinction?

A. Yes, I think so.

Q. All right. My first question is: how come from 1996 through 2004 there was not a process in place to make sure basically that CLECs got the correct price from the time they signed up for service or submitted an order that qualified for a promotional discount?

A. Sir, are you asking why it wasn't automated? Because we had a process in place to provide credits to CLECs for promotions that qualified.

Q. At the time that they signed up for the qualifying promotion?

A. No. And the way that we handle it internally at BellSouth, while it might be applied at the time they request service, it's only because a service rep is manually

entering the necessary codes as they have the end user online.

Q. Right.

A. So, you know, our obligation is simply to make sure that you have access to the same promotional reduction or credit and so we were offering that just through a different process.

Q. Right. And my question is why the process wasn't designed or modified so that, just like retail end users get their promotional pricing at the time they order the service that qualifies for the promotional pricing, why something similar is not extended to CLECs like dPi.

A. I don't know.

Q. All right. The next question is then why there was not a process in place in 2004 that would allow BellSouth to actually process in a timely manner requests for credit under promotional offerings.

MR. CARVER: I'm going to object to the form of the question because you're assuming that there was no process -- I mean, obviously the question assumes

there was not a process in place to timely process credit requests.

MR. MALISH: Well, that's what her testimony just was.

MR. CARVER: No, I don't think that was her testimony. She can answer the question, but I'm objecting to the assumption that BellSouth at that time could not timely process credit requests.

Q. (By Mr. Malish) Ms. Tipton, maybe I'm confused. I thought you were telling me that in August and September of 2004 when all of these credit requests had been forwarded to BellSouth that BellSouth shut down and didn't process any of them because there was no process in place to audit and pay the requests.

A. The distinction here is there was a process for receiving and processing requests and I believe we could probably go back and look and see how much time there was between the time we received, for example, Budget Phone's request and when we granted the credit.

So there was a process in place to

process the credit request. The problem was we didn't have a process to audit to ensure those were accurate.

Q. Okay.

A. And that's the part we had to put into place because we had made an erroneous assumption that CLECs would only request credit on the lines that actually qualified for those promotions and that was not happening.

Q. Who made that assumption?

A. Initially it was an assumption made I believe solely by Kristy. And then as she started involving others and digging into it and trying to figure it out, that was validated by, you know, service reps and folks on the retail side and so forth and so on.

Q. And who was Kristy's predecessor?

A. I believe that it was Stanley Mensinger.

Q. And what was his job or role?

A. He was the retail product manager. So he had a number of responsibilities, one of which included processing requests for promotional credit.

Q. All right. So my next question then is y'all, I guess, began processing these things. If it wasn't possible to process all of the requests in October, how come SBC -- or, excuse me, not SBC -- BellSouth didn't process the ones that it could and make payments on those?

A. Well, we did as soon as we had clarity around the actual promotions themselves and ensured that we were meeting the parity requirements that we were implementing the same way that the retail side did. And, unfortunately, it's a big company and it takes a lot of time, quite frankly, to our chagrin. We would like for things to move faster.

But, you know, my recollection of who was involved, it had -- we had product managers from the retail side of the house, billing folks from the retail side of the house, those who developed the tariff offerings and made the tariff filings. We had retail attorney support. We had wholesale attorney support. We had CPNI attorney support. We had regulatory support. We had

wholesale product management, wholesale regulatory and policy. I mean, the list goes on and on.

There was a significant number of people involved in trying to make sure that we understood first what was being offered, how the promotion was implemented, what the intent was behind the promotion for the retail side, to ensure that we could then interpret that appropriately and put criteria in place that would enable employees other than the product manager to appropriately review the credit requests that had been submitted and determine whether they met the criteria for the promotion in question. And it wasn't just line connection charge. It was -- this effort was undertaken for the -- the promotions that resale CLECs were utilizing at that time.

Q. Okay. So it sounds to me like at least part of what you're saying is that as of September of 2004, the people that were charged with evaluating and paying, for example, the line connection charge waiver credit did not know how one qualified for that promotional offering.

A. I think it's safe to say that there had been some assumptions made on the wholesale side, but it was not clear.

Q. Okay.

A. And what the -- the effort that was undertaken was to make sure that there was a common understanding and that it was documented. And just, for example, I know one of the things we produced in discovery, but it was the whole issue around how the retail business unit defines a reacquisition or win-over. Because that is a term that was frankly not utilized in the vocabulary of the wholesale business unit and we needed to understand what that meant.

Q. So at the time that this was first -- these promotions were first created, the people in charge of processing these promotions on behalf of BellSouth as the applications were made by CLECs didn't know what the promotions were or how they were intended to be interpreted?

A. I think they didn't have the clarity that we eventually received. Again, as I said, we were granting all of the requests

that were coming in under the assumption that --

Q. They qualified?

A. -- right, that they would qualify, and no effort had been made to actually scrutinize that. So when the decision -- when we realized that we needed to be evaluating and ensuring that they complied, that's when the effort was undertaken to really scrutinize and to put a documented process in place for review.

Q. Okay. Now, the -- I don't know if you in your testimony used this language, but you may have, and other representatives of BellSouth have basically tried to characterize what happened as -- just to be blunt about it, that CLECs were attempting to steal from BellSouth by submitting these promotional requests, for example, you know, to request the LCCW promotion in situations where they were ordering POTS plus BCR, plus BRD, plus HBG. Are you aware that BellSouth has taken that position or has made that suggestion?

A. Well, I certainly haven't used the term steal. It just would seem apparent to me

that once BellSouth indicated that those USOCs or the denial per use does not qualify for the promotion, it would seem logical that a CLEC would stop submitting accounts that only had a one FR or one FB plus those free denial per use USOCs. But that didn't happen. They continued to be submitted.

Q. Okay. Now, y'all didn't indicate that to dPi, for example, until sometime in the spring of 2005 that that was the position that y'all were taking; correct?

A. That's correct. It was the spring of 2005 and it was -- it wasn't necessarily a position. It was -- it was based upon what the retail business unit who developed the promotion indicated to us did or didn't qualify. So it's not a position because those promotions had long been offered.

Q. Right. So let me go back. In October of 2004, BellSouth had at its command information from which it could easily tell that the majority of the LCCW credits that dPi was applying for were in situations where dPi was ordering POTS plus BCR, plus BRD, plus HBG blocks; correct?

A. I'm sorry. Can you -- we had in our possession -- I'm not sure I'm following your question. Can you please restate it?

Q. In October of 2004, BellSouth knew that dPi was applying for credits under the LCCW promotion and attempting to qualify for those with an order that consisted of POTS plus BCR, plus BRD, plus HBG block?

A. Yes, we did.

Q. Okay. So already you knew that was the situation in October 2004?

A. No. We had -- you asked if we had the information available to determine. Yes, we did.

Q. Right.

A. But as I said, at that time we didn't have a process in place yet to do any type of audit. And the performance of an audit requires the next step, which is to take the accounts or telephone numbers that are submitted as part of the bar form and go and physically pull up the telephone number and then pull up the service order that either installed that service or created the change in that service. And that process had not yet

been put in place.

Q. But y'all understood nonetheless, regardless if you knew that every single order that -- knew the details or had had a chance to evaluate every single one of the orders that had been submitted, you knew in October that they had submitted requests for the BCR -- excuse me -- for the LCCW promotion in situations where they had been ordering POTS plus BCR, plus BRD, plus HBG?

A. I don't think so. Again, we had not been reviewing the individual line items on the requests until we got our process in place at the end of all of the meetings and discussions between the retail business unit.

So while we may have had the information because the orders had been submitted to us, we didn't have a process. So we had not begun doing the work to determine that that's what the issue was.

Q. All right. So -- and, again, your knowledge about what was happening in October 2004 you have gained by talking to other people?

A. Or from reading e-mails that were

transpiring at the time or --

Q. Right.

A. I mean, I was included on a lot of those discussions whether directly or indirectly because of my role in wholesale at the time. So it may have been via conference calls or whatever. But yes.

Q. You were not involved in conference calls on those questions in October 2004, though; correct?

A. No. Because we did not know -- again, we did not know that it was an issue of HBR, et cetera, in October. It wasn't until we had a clear understanding about what qualified for the promotion and then we looked at what was actually being submitted and at that time we were able to determine -- I mean, it's not just the line connection charge waiver. It's the two features for three. It's the secondary service charge waiver. There were issues associated with those promotions as well.

So, for example, the CREX charge was being submitted and CREX has never even qualified for any promotion. So that's

another issue that was uncovered during the course of all of these discussions between wholesale and retail and understanding what a reacquisition or win-over meant, which meant that certain promotions only qualified when a customer was a re-acq or a win-over and they didn't qualify if it was an existing customer that just changed their service.

Q. Was Kristy Seagale -- was she worried that she may have done something wrong by authorizing the payment that she did to Budget Phone in August/September of 2004?

MR. CARVER: Object to the form. You're asking her what someone else's internal state of mind was. I mean, if you want to lay some kind of predicate for how she would or wouldn't know that, that's fine. But, otherwise, I object. You can answer if you can.

THE WITNESS: I know from talking to Kristy that -- and this was certainly well after the September/October 2004 timeframe. Because we had -- I mean, this -- obviously the issues went up to the vice president of marketing. And,

you know, she -- I was in meetings when she certainly expressed her concern that she had somehow done something wrong. And the vice president of marketing assured her, no, it's about getting the right processes in place to make sure we move this forward in the right direction.

You know, to be honest, there were any number of processes and process corrections that BellSouth had to do literally from the time we got the first report and order implementing the '96 Act. We are probably still correcting processes today because we're always trying to make sure that we're compliant with our obligations and that if -- if something makes business sense to do to make it better, we try to do that as well.

Q. (By Mr. Malish) Okay. Now, with regard to, for example, the -- the payment that was paid to Budget Phone that was authorized by Kristy Seagale -- do you know what I'm talking about?

A. I assume the one -- you're speaking

of in the September timeframe of '04?

Q. Right.

A. Yes.

Q. Did BellSouth ever back bill Budget Phone to try to recover those moneys?

A. No. We have not to date.

Q. And, likewise, you haven't initiated any kind of commission or other legal action to try to recover those moneys?

A. Not to date we have not.

Q. All right. And you know what I mean when I say back billing; right?

A. Yes.

Q. Could you explain it for the record?

A. It would mean going back -- well, back billing in the traditional sense is when something has been -- has not been billed correctly and it has gone back and been rebilled. In the case that you're referring to, it would mean that we would have issued credits that we shouldn't have and would need to take some effort to recover those credits which were credited in what we believe would now be in error.

Q. And that's something that BellSouth

does routinely with all of its customers or at least all of its wholesale customers; correct?

A. I wouldn't say we do it with all of their wholesale customers. We do it on occasion when the need arises. But, again, we have not done so in this case but for a variety of reasons and it doesn't mean that we won't.

Q. And, likewise, we've only mentioned Budget Phone, but BellSouth hasn't tried to back bill any CLEC which requested and was paid credits, for example, under the LCCW promotion situation where it had POTS plus BRD, plus BCR and HBG?

A. I don't know. I can't say that we haven't done it for any.

Q. Who do you think you might have done it for?

A. I don't know. I just can't -- I don't know whether we have or not. Any is a rather inclusive term.

Q. Okay. You're not aware of it having taken place for any, though?

A. No.

Q. Ms. Tipton, I believe you've

expressed the position that the BCR, BRD and HBG blocks that are in question don't qualify for the promotion because they are not features; is that correct?

A. Yes. That's correct.

Q. And in addition, are you saying that they are not features because they are blocks?

A. I'm saying that they are not features because they are the denial of the use of a feature.

Q. Okay. You're not saying that blocks cannot be features, are you?

A. Well, we have a feature that's called call block that can be subscribed to on a monthly recurring basis.

Q. And that's just -- that's a block; right?

A. Right. It is a -- a feature is something that enables something to take place. And so call block as a feature enables the user to have on a recurring basis the opportunity -- and I don't have the description right in front of me -- but it enables an action or a blocking.

Q. Well, I guess a feature is a central

office call management feature; right? What is a central call management feature is what I should ask.

A. I'm not a network expert, so I -- you know, I couldn't tell you.

Q. Call blocking, is that something that's done in the central office?

A. I would assume that it is translation that's done in the switch.

Q. That means central office or not?

A. Yes.

MR. CARVER: While there's a pause here, let me ask the court reporter. Do you need to take a break at a particular time? You're good?

COURT REPORTER: I'm good.

MR. CARVER: Okay. We're fine.

Q. (By Mr. Malish) Okay. Are you aware that if one were to order POTS plus BCR, for example, under the UNE regime there would be a vertical features charge for adding the BCR block feature?

A. I would accept that subject to check, but I'm not sure I understand how UNE relates to resale.

Q. Well, I'm trying to determine -- do you believe that features is defined one way under the UNE regime and a different way under the resale regime?

A. I really don't know. I don't recall. I used to have responsibility for UNE, but I don't recall.

Q. Okay. Would it surprise you if they were defined -- if certain things were defined as -- if touch-star features were defined one way in UNE and a different way in resale?

A. No, it wouldn't because in UNEs we are -- it's a totally different costing methodology and pricing methodology. And so it wouldn't surprise me.

Q. But the actual thing itself is the same, isn't it?

A. I would assume so. But, you know, we're not talking about costing methodology. The question is whether an item is considered as part of a retail promotion or not.

Q. Well, now I'm just trying to figure out what is a feature. How do we identify something as a feature?

A. Well, per the tariff, you know, you can go to the tariff and read -- you know, it's in -- it's an exhibit to my testimony in Florida. There are listed a number of features. And when you read the title -- let's just -- A on part of PAT5. It's page one of 15. Call return, for example, the feature of call return enables a customer to place a call to the telephone number associated with the most recent call received. So that's the feature and that's the definition of the feature.

Q. Okay.

A. That feature can also be activated I believe on a per -- per-use basis. But the feature itself is activated on a monthly recurring basis. So the customer always has access to that feature. But it can be activated on a per-use basis which results in a charge each time if my memory serves me correct.

Q. Now, you did not draft the tariff, did you?

A. Oh, no. We have a whole organization that drafts tariffs.

Q. Right. And you were not involved in the drafting of the tariff; correct?

A. Correct.

Q. So you're not able to testify as to the intent of the drafters when the tariff was drafted, are you?

MR. CARVER: Object to the form.

Q. (By Mr. Malish) Can you answer the question?

A. Well, your question implies that a tariff drafter has an intent. The way it works is we have a product team for a given product and that product team determines the characteristics of the product and how it's going to be offered and how it's going to be ordered and provisioned and how it's going to be costed and priced and so forth and so on. So there's not any one person that has some kind of intent that they're imposing upon how a tariff is drafted.

Q. Well, in this particular instance, there may be a group of people working on the tariff, coming up with what it's supposed to mean and what it's supposed to do.

A. Correct.

Q. And you are not one of those people that were involved in putting together this part of the tariff, A-13; correct?

A. That is correct.

Q. So you're just reading this and telling us your interpretation of the tariff; correct?

A. Well -- and I've also talked to a number of folks on the retail side of the house. Because, again, this is a retail tariff, not developed on the wholesale side, and so I had to talk to people on the retail side to determine what the tariff means to make sure I understood it.

Q. Right. But, again, nobody here actually drafted this language or was involved in the collaborative effort of drafting it?

A. I talked to those people. I did.

Q. Who were they? Who was the person that you talked to that was involved in drafting A-13.19?

A. There are several people. One of them is Vickie Milne. And she had two counterparts that I've also spoken to. And their names are escaping me at the moment

because I've talked to so many people on the retail side of the house. I've talked to Liz Stockdale. I've talked to some folks that do network support for retail. I just --

Q. What are their roles? What is Vickie's role, Vickie Milne?

A. Yeah. She is a tariff -- I don't know what her title is, but she is a tariff manager. So she's responsible -- I don't know if she still actually does the drafting of. I know that she prepares filing packages and she works on both regular tariff filings and on promotional filings.

Q. And Ms. Stockdale, what does she do?

A. She also assists with retail promotion development and tariff filings and that kind of thing.

Q. All right. And how long have they been serving in those capacities?

A. I don't mean this to be sarcastic, but as long as I can remember I have worked with both of those individuals.

Q. They have been doing the same job the entire time?

A. For quite -- yes.

Q. All right. And so how long has that been?

A. I mean, I've worked with Vickie in the capacity of a tariff manager since the '90s. So I don't know how long she's been doing this particular role, but I've worked with her for -- since the '90s.

Q. When you say since the '90s, would that be like since 1996 when the FTA was passed or before that?

A. I would say after that. I don't recall before, but at least since after then.

Q. Okay. What about with Liz?

A. I don't know how long she's been in that role. I've worked with her in that role since probably maybe 2003, 2004. I'm not certain.

Q. But touch-star service has existed since the '80s; correct?

A. I don't know.

Q. Call block and call return and all that, that was available when I was in college, which was in the late '80s. Those are touch-star features; right?

A. Those are touch-star features, but I

certainly don't have any knowledge about how long they've been available.

Q. So you don't really have any idea whether Ms. Milne or whether Ms. Stockdale was involved in creating the definitions of touch-star service?

A. No, I do not.

Q. Okay. If a -- would you agree with me that blocking of call return is a central office call management feature? And we'll use feature with a small F instead of a big F.

A. I really can't say.

Q. Why not?

A. I would -- I mean, I would guess that it might be, but I'm just guessing.

MR. CARVER: Don't guess.

THE WITNESS: Okay.

Q. (By Mr. Malish) To the best of your knowledge, what is it? Do you have any reason to believe that blocking of repeat dialing is not a central office call management feature? And I'm using feature with a small F.

A. Based on my general understanding of, you know, the network. I mean, I can't say definitively, but my general

understanding --

MR. CARVER: Well, let me stop you. If you don't know, don't guess.

THE WITNESS: Okay.

MR. CARVER: I'm just instructing the witness if you have enough information --

MR. MALISH: That's actually inappropriate for you to be instructing the witness in such a way.

MR. CARVER: Well, I don't --

MR. MALISH: Make an objection to the form of the responsiveness.

MR. CARVER: I don't believe it is. First of all, you asked her a question. She said she didn't know. Then you basically asked the same question a second time. You're pushing her to try to answer something that she's already said she doesn't know. That's inappropriate. And I can certainly instruct the witness not to guess.

MR. MALISH: You can do that off the record.

MR. CARVER: No, I'm doing it on the

record because I want any communication I have with the witness during the deposition while there's a question pending to be clear.

I'm not telling her how to answer. I'm telling her don't guess. If she has the knowledge, she can convey that. If she doesn't, she shouldn't guess.

MR. MALISH: Well, let's see what her answer is then.

Q. (By Mr. Malish) Ms. Tipton, do you have any reason to believe that a block of repeat dialing is not a central office call management feature? And I'm using feature with a small F.

MR. CARVER: Again, object to form. But if you can answer that, you may.

THE WITNESS: I will answer in the general manner that I was getting ready to answer. And that is it is my general understanding that in order for a telephone line to have capabilities and restrictions, generally those are managed from the central office.

I am not in a position to really

talk about the central office mechanics for any of the features that are considered touch-star features or the denial per use of any of those features. That would probably require a network engineer to address.

Q. (By Mr. Malish) So we don't know. That requires a network engineer; right?

A. I would say the best response -- the most accurate response would come from a network engineer.

Q. Now, if we can't get a network engineer, what is your best estimation based on your years of service in various areas that you've had with BellSouth?

A. I've given you my best estimation.

Q. All right. Do you believe that call return is a central office call management feature?

A. Again, I've given you my best estimate.

Q. Is the answer then I don't know?

A. I would say the answer is I don't know. I can only speak generally to my understanding about the capabilities

associated with a particular end-user line.

Q. All right. So I'm assuming that similarly you don't know whether repeat dialing is a central office call management feature with a small F.

A. Again, for --

Q. It's okay if you don't know. You just need to say you don't know.

MR. CARVER: She's trying to answer. Let's just let her give whatever her answer is.

THE WITNESS: I mean, we can go through the entire list of things that are listed as touch-star features. My answer will be the same. And that answer is it is my general understanding that, when you have something that enables a capability associated with a line, that it's generally done from the central office.

That doesn't mean it's always done from the central office. There's equipment that can be located at the end-user's premises that provides enabling capabilities.

So individually on each one of these features I cannot tell you. I don't know if there's some type of customer premises equipment that's necessary in order to invoke one or all or some or, you know, two of these touch-star features. I just don't know.

Q. (By Mr. Malish) And are you contending that, for example, blocking of call return is not a feature because it's not listed as a separate subdivision, you know, with all capital letters, the way, for example, Caller ID Deluxe, if you take a look at page five of 15 of your exhibit PAT5? Take look at H and let me know when you're with me.

A. Okay. I'm with you.

Q. All right. See how H is Caller ID Deluxe and every initial letter is capitalized?

A. Yes.

Q. All right. Flip down to I on the next page, Caller Number Delivered Blocking, Permanent. Do you see how each initial letter is capitalized?

A. Yes.

Q. Is it your contention basically that if it's not in the tariff with initial capital letters that it's not a feature?

A. You know, I think that we can talk around the semantics of what's defined as a feature and what's not defined as a feature. The question that's -- that is applicable to this complaint is whether the customer has subscribed to a -- a feature capability that has a monthly recurring charge. That's why we offer promotions.

And so I don't personally define whether it's included in the promotion or not. I just take what retail indicates is qualified for the promotion and apply that to resale. So I don't know whether it's defined as a feature without clarifying that with the retail folks because our obligation is to offer something at parity.

Q. Who is the best person to talk to at -- over at retail?

A. It's a number of folks because we have, you know, a number of product managers that are involved and not any one person does all of the promotions or all of the features

or all of the services. We're a big company. There's just a lot of people involved.

Q. Okay. So again, I guess, let me just clarify something. Maybe we've already clarified it once. If so, I apologize for flogging a dead horse. Everything you know about the tariff comes from your reading of the tariff or from talking to other people about the tariff; is that correct?

A. Yes. That's correct.

MR. MALISH: I may be able to pass the witness, but I want to check my notes and be sure before I do so. So I'm going to put y'all on hold for a moment and I'll be back in two or three minutes. Okay?

THE WITNESS: Okay.

(Whereupon, a recess was taken.)

MR. MALISH: I was just going to pass the witness.

MR. CARVER: I don't have any redirect.

MS. TAN: Staff has no questions.

(Whereupon, the deposition was concluded at 12:10 p.m.)

STATE OF GEORGIA:

COUNTY OF FULTON:

I hereby certify that the foregoing transcript was reported, as stated in the caption, and the questions and answers thereto were reduced to typewriting under my direction; that the foregoing pages represent a true, complete, and correct transcript of the evidence given upon said hearing, and I further certify that I am not of kin or counsel to the parties in the case; am not in the employ of counsel for any of said parties; nor am I in any way interested in the result of said case.

Disclosure Pursuant to Article 8(B) of the Rules and Regulations of the Board of Court Reporting of the Judicial Council of Georgia, I make the following disclosure:

I am a Georgia Certified Court Reporter, here as a representative of Brown & Gallo, L.L.C., to report the foregoing matter. Brown & Gallo, L.L.C., is not taking this deposition under any contract that is prohibited by O.C.G.A. 5-14-37 (a) and (b).

Brown & Gallo, L.L.C., will be charging its usual and customary rates for this transcript.

Bonnie L. Smith

BONNIE L. SMITH, RPR CCR-B-2432



BROWN & GALLO LLC

Telephone (404) 495-0777 (404) 876-8979
Toll Free (877) 495-0777 (800) 637-0293
Fax (404) 495-0766

101 Marietta Street, Suite 2700
Atlanta, GA 30303

1740 Peachtree Street, NW
Atlanta, GA 30309

www.galloreporting.com

CAPTION

The Deposition of PAM TIPTON, taken in the matter, on the date, and at the time and place set out on the title page hereof.

It was requested that the deposition be taken by the reporter and that same be reduced to typewritten form.

It was agreed by and between counsel and the parties that the Deponent will read and sign the transcript of said deposition.

EXHIBIT NO. 12

DOCKET NO.: 050863-TP

WITNESS: STIP-12

PARTY: dPi Teleconnect

DESCRIPTION: Item Nos. 1-1 through 1-25 of AT&T Florida's Responses to dPi Teleconnect's Request for Information. **(Item Nos. 1-16, 1-19, and 1-22 Proprietary Exhibits not Included)**

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP **EXHIBIT** 12
COMPANY dPi Teleconnect
WITNESS STIP-12
DATE 04-03-12

PROFFERING PARTY: dPi Teleconnect

I.D. STIP-12

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: dPi Teleconnect, L.L.C. v. BellSouth Telecommunications, Inc.	)	Docket No. 050863-TP
	)	Filed: August 9, 2007

AT&T FLORIDA'S RESPONSES AND OBJECTIONS TO dPi's FIRST REQUEST FOR INFORMATION

BellSouth Telecommunications, Inc. d/b/a AT&T Florida ("AT&T Florida"), pursuant to Rule 28-106.206, Florida Administrative Code, Rules 1.340 and 1.280, Florida Rules of Civil Procedure, and Florida Public Service Commission Order No. PSC-07-0322-PCO-TL and modified by Order No. PSC-07-0571-PCO-TL, hereby files the following Responses and Objections to dPi Teleconnect, L.L.C. ("dPi") First Request for Information.

GENERAL OBJECTIONS

1. AT&T FLORIDA objects to the Discovery to the extent it seeks to impose an obligation on AT&T FLORIDA to respond on behalf of subsidiaries, affiliates, or other persons that are not parties to this case on the grounds that such discovery is overly broad, unduly burdensome, oppressive, and not permitted by applicable discovery rules.

2. AT&T FLORIDA objects to the Discovery to the extent it is intended to apply to matters other than those subject to the jurisdiction of the Commission. AT&T FLORIDA objects to such requests as being irrelevant, overly broad, unduly burdensome, and oppressive.

3. AT&T FLORIDA objects to each and every Discovery request and instruction to the extent that such request or instruction calls for information that is

exempt from discovery by virtue of the attorney-client privilege, work product privilege, or other applicable privilege.

4. AT&T FLORIDA objects to each and every Discovery request insofar as the requests are vague, ambiguous, overly broad, imprecise, or utilizes terms that are subject to multiple interpretations but are not properly defined or explained for purposes of these data requests. Any answers provided by AT&T FLORIDA in response to the requests will be provided subject to, and without waiver of, the foregoing objection.

5. AT&T FLORIDA objects to each and every Discovery request insofar as they are not reasonably calculated to lead to the discovery of admissible evidence and are not relevant to the subject matter of this action.

6. AT&T FLORIDA objects to providing information to the extent that such information is already in the public record before the Commission or already in the possession of Staff.

7. AT&T FLORIDA objects to the Discovery requests, instructions and definitions, insofar as they seek to impose obligations on AT&T FLORIDA that exceed the requirements of the Florida Rules of Civil Procedure or Florida law.

8. AT&T FLORIDA objects to each and every Discovery request that are unduly burdensome, expensive, oppressive, or excessively time consuming as written.

9. AT&T FLORIDA is a large corporation with employees located in many different locations in Florida and in other states. In the course of its business, AT&T FLORIDA creates countless documents that are not subject to Commission or FCC retention of records requirements. These documents are kept in numerous locations that are frequently moved from site to site as employees change jobs or as the business is

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reorganized. Therefore, it is possible that not every document has been identified in response to these requests. AT&T FLORIDA will conduct a search of those files that are reasonably expected to contain the requested information. To the extent that the requests purport to require more, AT&T FLORIDA objects on the grounds that compliance would impose an undue burden or expense.

10. AT&T FLORIDA objects to each and every Discovery request to the extent that the information requested constitutes "trade secrets" pursuant to Florida Statutes. To the extent that Staff requests proprietary confidential business information, AT&T FLORIDA will make such information available upon execution and in accordance with a protective agreement, subject to any other general or specific objections contained herein.

11. AT&T FLORIDA objects to any Discovery request that seeks to obtain "all" of particular documents, items, or information to the extent that such requests are overly broad and unduly burdensome. Any answers provided by AT&T FLORIDA in response to this discovery will be provided subject to, and without waiver of, the foregoing objection.

RESPONSES

REQUEST: Please identify each of the legal theories behind your claims or defenses in this matter.

RESPONSE: AT&T Florida objects to this request to the extent that it seeks information protected by the attorney-client privilege and/or work product doctrine. Subject to and without waiving the foregoing objection, AT&T Florida states that the resale provisions of the 1996 Act and the rules implementing the statute do not require AT&T Florida to issue credits that dPi incorrectly claims it is owed. AT&T Florida will set forth in detail the legal basis for its positions in its post-hearing brief. See also the direct testimony of Pam Tipton filed July 23, 2007 for a discussion of AT&T's general positions.

REQUEST: Please identify in general the factual bases underlying each of your legal theories, claims, or defenses in this matter.

RESPONSE: See AT&T Florida's response to Item No. 1-1.

REQUEST: Please identify any and all amounts you are seeking from dPi Teleconnect, LLC, on a month to month basis, beginning the first month you claim you are owed money from dPi Teleconnect, LLC. Please explain how these figures are arrived at. (e.g., include amounts owed as recurring fees, non-recurring fees, late fees, etc.).

RESPONSE: AT&T Florida is entitled to any amount that dPi has wrongfully withheld from paying AT&T Florida including, but not limited to, claimed, but invalid, promotional credits. However, given that dPi is withholding amounts, it is dPi that is in the best position to provide this information.

AT&T Florida, therefore, reserves the right to address these figures once dPi provides information on amounts withheld. Moreover, AT&T Florida's recent review (described in Pam Tipton's testimony) suggests that AT&T Florida has paid dPi more credit than it is entitled to. Therefore, dPi is also liable for the return of these amounts, as well.

This information is proprietary and confidential pursuant to the applicable Florida Statute and is being produced pursuant to the Notice of Intent that is being filed simultaneously with these responses.

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REQUEST: Please provide a copy of any document, exhibit, electronic file, or item that you intend to introduce into evidence at the hearing of this docket.

RESPONSE: AT&T Florida has not yet determined which documents and other items it will introduce into evidence at the hearing in this matter. AT&T Florida will file any exhibits to pre-filed testimony in accordance with the Commission's Order adopting a Procedural Schedule. AT&T Florida also reserves the right to introduce cross-examination exhibits at the hearing and to offer documents pursuant to applicable statutes and rules governing hearings before the Commission.

At this time, AT&T Florida has determined that it will seek to introduce the exhibits to Ms. Tipton's pre-filed direct testimony which includes:

Exhibit PAT-1: Exhibit A to Attachment 1 of dPi's Interconnection Agreement with AT&T Florida

Exhibit PAT-2: Representative tariff pages of the Line Connection Charge Waiver promotion, the Secondary Service Charge Waiver promotion, and the 1FR plus Two Features for Free promotion

Exhibit PAT-3: **PROPRIETARY** – Examples of accounts dPi submitted for promotional credits that AT&T Florida subsequently denied because the dPi end user did not meet the eligibility criteria for the specified promotion

Exhibit PAT-4: A copy of the NCUC *Order Dismissing Complaint,* Docket No. P-55, Sub 1577, issued June 7, 2006, dismissing dPi's complaint under similar circumstances as in this case.

REQUEST: Please provide the name, address, and telephone number of persons having knowledge of relevant facts in this case, and a brief statement of each identified person's connection with the case.

RESPONSE: AT&T Florida objects to providing the telephone numbers for persons having knowledge of relevant facts in this case. They may be contacted through counsel of record.

- Kristy Seagle has been involved with validating and processing all of dPi's resale promotion credits. Ms. Seagle's business address is:
  Suite E511
  3535 Colonnade Pkwy - South
  Birmingham, AL 35243-2346

- Keith Deason has been involved with validating and processing all of dPi's resale promotion credits. Mr. Deason's business address is:
  Suite E5I1
  3535 Colonnade Parkway
  Birmingham, AL 35243

- Leisa Mangina has had knowledge of dPi's complaint and has been involved in responding to the promotion credit complaint. Ms. Mangina's business address is:
  600 N 19th Street
  Birmingham, AL 35203

- Pam Tipton has had knowledge of dPi's complaint and has been involved in responding to the promotion credit complaint. Ms. Tipton's business address is:
  675 West Peachtree Street
  Atlanta, GA 30375

- Kelley A. Smith has had knowledge of dPi's complaint and has been involved in responding to the promotion credit complaint. Ms. Smith's business address is:
  1025 Lenox ParkBlvd.
  Atlanta, GA 30319

REQUEST: Please provide a list of the name, address, and telephone number of any witness who is expected to be called to testify at the hearing of this matter.

RESPONSE: At this time, AT&T Florida has identified Ms. Pam Tipton, located at 675 West Peachtree Street, Atlanta, Georgia 30375 as AT&T Florida's representative to respond to questions in this matter. Ms. Tipton's telephone number is (404) 927-8904. AT&T Florida reserves the right to call additional witnesses, as necessary.

REQUEST: For any testifying expert, please provide:

a. the expert's name, address, and telephone number;
b. the subject matter on which the expert will testify;
c. the general substance of the expert's mental impressions and opinions and a brief summary of the basis for them, or if the expert is not retained by, employed by, or otherwise subject to the control of the responding party, documents reflecting such information;
d. if the expert is retained by, employed by, or otherwise subject to the control of the responding party;

1. All documents (including all letters and correspondence whatsoever between you [as that term is defined herein] and any person who may be called as an expert witness), tangible things, reports, models, or data compilations that have been provided to, reviewed by, or prepared by or for the expert in anticipation of the expert's testimony; and

2. the expert's current resume and bibliography.

RESPONSE: AT&T Florida has not yet determined if it will introduce the testimony of an expert witness. If AT&T Florida seeks to do so, the information requested above will be provided as part of each expert's pre-filed testimony.

REQUEST: For any consulting expert whose mental impressions or opinions have been reviewed by a testifying expert, please provide:

a. the expert's name, address, and telephone number;
b. the subject matter on which the expert will testify;
c. the general substance of the expert's mental impressions and opinions and a brief summary of the basis for them, or if the expert is not retained by, employed by, or otherwise subject to the control of the responding party, documents reflecting such information;
d. if the expert is retained by, employed by, or otherwise subject to the control of the responding party;

1. All documents (including all letters and correspondence whatsoever between you [as that term is defined herein] and any person who may be called as an expert witness), tangible things, reports, models, or data compilations that have been provided to, reviewed by, or prepared by or for the expert in anticipation of the expert's testimony; and

2. the expert's current resume and bibliography.

RESPONSE: AT&T Florida objects to this request to the extent that it seeks information protected by the work product doctrine. See also AT&T Florida's response to Item No. 1-7.

REQUEST: Please produce copies of all formal and informal reports and documents in your possession prepared by an officer or employee of any governmental agency which pertains, in any way, to this dispute.

RESPONSE: AT&T Florida objects to this request on the ground that such a request is overly broad and ambiguous and is not properly defined or explained for purposes of these data requests. AT&T Florida also objects to the extent this request seeks information protected by the attorney-client privilege and/or work product doctrine.

However, subject to and without waiving said objection, AT&T Florida provides the following state rulings:

NCUC Docket No. P-55, Sub 1577, Order Dismissing Complaint, June 7, 2006.
NCUC Docket No. P-55, Sub 1577, Order Denying dPi's Motion to Reconsider, October 12, 2006.

REQUEST: Please produce a listing of each person, including name, address, and telephone number, acting in your behalf who investigated any part of the issues in dispute.

RESPONSE: See AT&T Florida's response to Item No. 1-5.

000013

REQUEST: Please identify with particularity each of the promotions which BellSouth has offered its end users or potential new customers since January 1, 2002. Please describe and produce a copy of all of the terms describing the governing eligibility for the promotion, including, but not limited to, effective dates, and any tariff or other regulatory filings made by BellSouth.

RESPONSE: AT&T Florida objects to this request because it is overly broad, burdensome and calls for the production of information that is neither relevant nor calculated to lead to admissible evidence. Specifically, this request calls for AT&T Florida to provide information, not limited to the promotions at issue in the proceeding, but rather to every promotion offered to every customer or potential customer over a more than five and one-half year period. Responding to this request for fundamentally irrelevant information would be tremendously burdensome and would serve no appropriate purpose.

REQUEST: Please identify with particularity each of the promotions under which dPi Teleconnect, LLC, sought any credit, which request was denied by BellSouth since January 1, 2002.

RESPONSE: AT&T Florida objects to the extent that this request calls for information that already is in the possession, custody or control of dPi. Specifically, dPi is (or should be) well aware of the basis of its own requests for promotional credit.

Notwithstanding the above objection, the particular promotions involved in this proceeding were outlined in Ms. Tipton's direct testimony, filed in this docket on July 23, 2007. The specific promotions include the Line Connection Charge Waiver ("LCCW") promotion, the Secondary Service Charge Waiver ("SCCW") promotion, and the 1FR plus Two Features for Free ("TFFP") promotion.

The LCCW provides for a credit of the applicable nonrecurring line connection charge (installation charge) for the service requested (e.g., a basic local flat-rate residential line). For an AT&T retail end user to qualify for AT&T's retail LCCW promotion, the end user customer must be a customer whose service is currently with a carrier other than AT&T and who is now ordering service as an AT&T "win-over", or reacquired, customer. In addition, the customer must have purchased a minimum of basic local service and a designated number of Custom Calling or TouchStar® features. [FL GSST, Section A2.10.2] Thus, per the terms of the parties' Agreement, for dPi to receive a credit under the LCCW promotion, its end user must likewise be a customer that is not a current dPi customer, has become a win-over or reacquired customer for dPi and the customer must have purchased the designated number of Custom Calling or TouchStar® features in accordance with the terms of the promotion.

The second promotion for which dPi requested credit is the Secondary Service Charge Waiver (SSCW). This promotional waiver applies when changes are made to certain features or services on an existing AT&T end user account. Thus, for a dPi customer to qualify for the SSCW promotion the customer must already be a dPi end user and the service request must be adding or changing features/services on the account. For example, an existing dPi customer wishing to add or change custom calling features would be eligible for the Secondary Service Charge Waiver since the customer remains a dPi customer and is not changing local service providers.

The third promotion for which dPi requested credits is the Two Features for Free promotion. Under this promotion, AT&T reacquisition or win-over customers who purchased basic local service plus two Custom Calling or TouchStar® features qualified for a credit for the features during the contiguous 12-month period immediately following the installation of the qualifying basic local service. Again, the dPi customer must be a re-acquired or competitive win-over and have purchased the requisite number of qualifying features in order to qualify for this promotion.

REQUEST: For each of the promotions identified in response to RFI 1-12, please identify all BellSouth retail end users with the same order characteristics as dPi's. Please indicate what these end users were charged when first implementing/ordering these services, including any and all recurring charges, non-recurring charges, and promotional charges. This request is limited in time period of January 1, 2002.

RESPONSE: AT&T Florida objects to this request, 1) because it is so vague and ambiguous that it is not possible to frame a response and 2) because the request is burdensome and calls for the provision of irrelevant information. Specifically, dPi does not define the term "same order characteristics" and thus it is not possible to know precisely what dPi seeks. Also, AT&T Florida believes that it is dPi's routine practice to place blocking on almost all of its customers' lines without the customers' knowledge or consent, which makes dPi's reference to end user "orders" especially difficult to interpret. Finally, even if AT&T Florida could discern the information that dPi seeks, the request calls for the name of every single customer in a residential customer base of millions that ordered (undefined) services over a five and one-half year period.

000017

REQUEST: For each of the promotions identified in response to RFI 1-12, please provide an actual copy of ten (10) orders and the subsequent billing statements sent to the end users showing what these end users were charged including any and all recurring charges, non-recurring charges, and promotional charges. This request is limited in time to the period of January 1, 2002 to the present.

RESPONSE: AT&T Florida objects because this request calls for information that is Customer Proprietary Network Information ("CPNI") pursuant to 47 CFR §64.2007.

AT&T Florida also objects because this request is vague, ambiguous and calls for the production of information that is neither relevant nor calculated to lead to admissible evidence. Specifically, dPi appears to request billing information from randomly selected end users of AT&T services who have no connection to this proceeding and whose orders have nothing to do with the issues in this proceeding (e.g., whether blocking qualifies as a purchased custom calling feature).

REQUEST: For each of the promotions for which dPi Teleconnect, LLC, applied for credit but was denied, please identify and explain each and every reason why dPi Teleconnect, LLC, was not eligible for the credit or why the credit was otherwise denied.

RESPONSE: 1. The Line Connection Waiver promotion requires the end user to be a reacquisition or win-over customer coming to dPi and ordering a minimum of basic local service and 2 purchased custom calling and/or Touchstar features. Universal Service Order Codes ("USOC") without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs. dPi was denied credit for one or more of the following reasons:

- Original service order ("SO") did not include the purchase of 2 custom calling and/or Touchstar features.
- Original SO was not for an end user who qualified as a reacquisition or winover customer. For example, a service order to change an existing dPi UNE customer to resale.

2. Secondary Service Order Charge Waiver waives secondary service charges when customers add or change one or more of the following services/features to their ***residential*** service:

- Rotary Line Service
- TouchStar Service
- Custom Calling Services
- Prestige Communications Package
- Customized Code Restrictions
- Designer Listing
- Message Waiting Indication
- RingMaster Service
- Memory Call Service
- Privacy Director Service

RESPONSE (CONT.):

- Voice Mail Companion Services Package
- Preferred Pack Plan

Denial was based on Service Order being to establish service with dPi which does not meet the criteria of existing customer listed above.

3. 1 FR Plus Two Free Features requirement is that the customer should be a reacquisition or win-over customer and purchase a minimum of basic local service plus 2 Custom Calling and/or TouchStar features. Customer receives 2 free features for one year when they meet criteria.

   dPi was denied the 1 FR plus Two Free Features because its original service orders were for an end user who did not qualify as a reacquisition or win-over customer. dPi improperly requested credits for existing dPi customers and no reacquisition or win-over customers. Therefore, these accounts did not meet the qualifying criteria of the promotion. For instance, the original service order was to move an existing dPi customer.

REQUEST: For each of the reasons identified in RFI 1-15 as a reason why dPi Teleconnect, LLC, was not eligible for a particular credit, please provide as an example an actual copy of ten (10) of the underlying order/request and/or order establishing the underlying service that was not eligible for the promotion.

RESPONSE: Responsive information appears in proprietary Exhibit PAT-3, of the Direct Testimony of Pam Tipton, filed July 23, 2007 in this docket and AT&T will provide additional responsive information so that at least one example of each type of denial will be provided. AT&T objects to the request to produce ten examples of each denial because this request is unduly burdensome. Each order must be located through a time consuming, manual process. Thus, dPi's request would require AT&T Florida to undertake this process a total of fifty times (i.e., five reasons for denial times ten examples of each). Moreover, AT&T Florida's production (as described above) of an example of each type of denial is sufficient to provide dPi with the information it seeks regarding this process. There is no legitimate purpose to be served by forcing AT&T Florida to repeat this process nine more times for each order type.

This information; however, is proprietary and confidential pursuant to the applicable Florida Statute and is being produced pursuant to the Notice of Intent that is being filed simultaneously with these responses.

REQUEST: For each of the reasons identified as a reason why dPi Teleconnect, LLC, was not eligible for a particular credit in response to RFI 1-15, please identify the total dollar amount of credits applied for but denied for the particular reason given.

RESPONSE: This information is proprietary and confidential pursuant to the applicable Florida Statute and is being produced pursuant to the Notice of Intent that is being filed simultaneously with these responses.

REQUEST: For each promotion for which dPi Teleconnect, LLC, applied for credit but was denied, please indicate the amount of credit requested; the amount of credit granted; and the amount of credit denied, from January 1, 2002, to the present.

RESPONSE: AT&T Florida will make available information responsive to this request.

000023

REQUEST: Please identify any and all occurrences, on a month to month basis beginning January, 2002, of an end user ordering from BellSouth basic service plus any two of the three following features: the call return block (bearing in North Carolina the Universal Service Ordering Code ["USOC"] of "BCR"); the repeat dialing block ("BRD"); and the call tracing block, and "HBG" block. Please indicate what these customers were charged when implementing these services, including any and all recurring charges, non-recurring charges, and promotional charges.

RESPONSE: AT&T Florida objects to this Request on the grounds that it is overly broad and that responding to this Request as written would be unduly burdensome.

AT&T Florida also objects to this Request to the extent that it is not reasonably calculated to lead to the discovery of admissible evidence that is relevant to any issue in this complaint. dPi is requesting information related to services that have been offered by AT&T Florida since January, 2002. dPi's complaint is only related to services AT&T Florida has offered since the Fall of 2003.

Subject to and without waiving the foregoing objections, the parties agreed in a parallel proceeding in Louisiana that AT&T Florida would provide a sample of the information requested and that the agreement would apply to all states. dPi asked for time to consult with a statistician and/or their consultant to facilitate discussions regarding the sampling process and to communicate with AT&T Florida. dPi has failed to contact AT&T Florida regarding this issue. AT&T Florida remains willing to provide a reasonable sample.

REQUEST: For each of the promotions for which dPi Teleconnect, LLC, applied for credit but was denied, please identify each and every CLEC which also applied for a credit under that promotion and was not denied for any part of their of their claim.

RESPONSE: AT&T Florida objects to this request to the extent that it seeks confidential information that AT&T Florida cannot disclose under the FCC's Customer Proprietary Network Information ("CPNI") rules, 47 CFR §64.2007 or under protective agreements with CLECs to which AT&T Florida is a party.

However, subject to and without waiving said objection, AT&T Florida states that four CLECs applied for and erroneously received credit for non-cash back promotions. AT&T Florida has not granted promotion credit requests for cash back promotions to any CLEC as these promotions have never been available for resale.

These requests were processed before BellSouth implemented a promotion eligibility validation process. Since the establishment of a validation process, all invalid or improper CLEC credit requests, such as those at issue in this proceeding, have been consistently denied.

000025

REQUEST: Please produce copies of all correspondence and/or communications between BellSouth and dPi Teleconnect, LLC, relating to BellSouth's promotions.

RESPONSE: AT&T Florida will make available information responsive to this request.

REQUEST: Please produce copies of all BellSouth's internal documents relating to BellSouth's promotions.

RESPONSE: AT&T Florida objects to Data Request No. 1-22 on the ground that it is unduly burdensome, overly broad, and calls for the production of documents that are irrelevant. Specifically, dPi is requesting information relating to all of AT&T Florida's promotions, not just the promotions at issue in this proceeding. dPi's request to provide information related to all of AT&T Florida internal documents related to its promotions is overly burdensome as it would require AT&T Florida to locate, search and review thousands of pages of documents. AT&T Florida also objects to this Request to the extent that it is not relevant to the subject matter of this docket and is not reasonably calculated to lead to the discovery of admissible evidence.

Subject to, and without waiving the foregoing objections, AT&T Florida will make available responsive information that relates to the promotions at issue. This information is proprietary and confidential pursuant to the applicable Florida Statute and is being produced pursuant to the Notice of Intent that is being filed simultaneously with these responses.

000027

REQUEST: Please produce copies of all BellSouth's internal documents (e.g., communications between employees; between employees and vendors or consultants) relating to BellSouth's decisions to grant or deny promotion credits to CLECs.

RESPONSE: AT&T Florida objects to Data Request No. 1-23 on the grounds it is unduly burdensome, overly broad, and oppressive as written, particularly as dPi's request relates to AT&T Florida's decisions to grant or deny any promotional credits to any CLEC. AT&T Florida also objects to the extent this request seeks information protected by the attorney-client privilege or work product doctrine.

However in an effort to be responsive and subject to, and without waiving the foregoing objections, AT&T Florida will make available responsive information for this request.

REQUEST: Please produce copies of all documents showing BellSouth's internal communications (including, but not limited to, communications between employees; between employees and vendors or consultants) relating to BellSouth's decisions to grant or deny promotion credits to dPi Teleconnect, LLC.

RESPONSE: AT&T Florida will make available information responsive to this request.

REQUEST: Please produce copies of all BellSouth's internal training, billing dispute, and policy documents relating to BellSouth granting or denying promotion credits to CLECs, including, but not limited to, directions or training materials to account managers, billing department employees, employees involved in CLEC dispute resolution, etc.

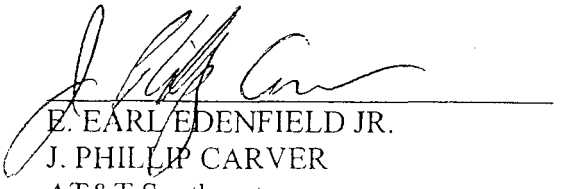
RESPONSE: AT&T Florida will make available information responsive to this request.

Respectfully submitted this 9th day of August, 2007.

AT&T FLORIDA



JAMES MEZA III
AUTHORIZED HOUSE COUNSEL NO. 464260
MANUEL A. GURDIAN
c/o Nancy H. Sims
150 So. Monroe Street, Suite 400
Tallahassee, FL 32301
(305) 347-5558



E. EARL EDENFIELD JR.
J. PHILLIP CARVER
AT&T Southeast
Suite 4300, AT&T Midtown Center
675 W. Peachtree St., NE
Atlanta, GA 30375
(404) 335-0710

000031

FPSC
Docket No. 050863-TP

AT&T Florida's
Attachment to

DECLASSIFIED 9-26-07

Item No. 1-3

DECLASSIFIED

DN 07864-07
8.30.07

CUSTOMER	Npa State Cd	BTN	Source Dt	Prev Mth Amount	Pymnts	Adj	Bal Fwd	Curr Chrgs	LPC	Total Billed Amt	Other Charges & Credits
DPI TELECONNECT INC	FL	305Q888437	12/1/2004	$517.55	$0.00	$0.00	$517.55	$207.34	11.85	$736.74	114.95
DPI TELECONNECT INC	FL	561Q888437	12/1/2004	$4,390.87	$0.00	$0.00	$4,390.87	$2,149.92	11.85	$6,552.64	780.4
DPI TELECONNECT INC	FL	904Q888437	12/1/2004	$30,902.38	$0.00	$0.00	$30,902.38	$15,094.22	11.85	$46,008.45	5,127.39
DPI TELECONNECT INC	FL	305Q888437	1/1/2005	$736.74	($470.70)	$0.00	$266.04	$71.57	12.5	$350.11	-1.69
DPI TELECONNECT INC	FL	561Q888437	1/1/2005	$6,552.64	($4,390.87)	$0.00	$2,161.77	$2,156.22	12.5	$4,330.49	835.18
DPI TELECONNECT INC	FL	904Q888437	1/1/2005	$46,008.45	($15,292.74)	$0.00	$30,715.71	$12,648.74	12.5	$43,376.95	3,387.35
DPI TELECONNECT INC	FL	305Q888437	2/1/2005	$350.11	($254.19)	$0.00	$95.92	$118.97	12.5	$227.39	45.71
DPI TELECONNECT INC	FL	561Q888437	2/1/2005	$4,330.49	$0.00	$0.00	$4,330.49	$2,260.87	12.5	$6,603.86	776.01
DPI TELECONNECT INC	FL	904Q888437	2/1/2005	$43,376.95	$0.00	$0.00	$43,376.95	$16,014.29	12.5	$59,403.74	6,022.81
DPI TELECONNECT INC	FL	305Q888437	3/1/2005	$227.39	$0.00	$0.00	$227.39	$140.54	12.5	$380.43	47.89
DPI TELECONNECT INC	FL	561Q888437	3/1/2005	$6,603.86	$0.00	$0.00	$6,603.86	$2,390.41	12.5	$9,006.77	754.83
DPI TELECONNECT INC	FL	904Q888437	3/1/2005	$59,403.74	$0.00	$0.00	$59,403.74	$13,968.04	12.5	$73,384.28	3,657.64
DPI TELECONNECT INC	FL	305Q888437	4/1/2005	$380.43	($190.54)	($98.63)	$91.26	$59.31	12.5	$163.07	-14.21
DPI TELECONNECT INC	FL	561Q888437	4/1/2005	$9,006.77	$0.00	($8,735.58)	$271.19	$1,720.84	12.5	$2,004.53	391.52
DPI TELECONNECT INC	FL	904Q888437	4/1/2005	$73,384.28	($30,715.71)	$0.00	$42,668.57	$11,085.38	12.5	$53,766.45	2,628.09
DPI TELECONNECT INC	FL	305Q888437	5/1/2005	$163.07	$0.00	$0.00	$163.07	$36.72	12.5	$212.29	-17.41
DPI TELECONNECT INC	FL	561Q888437	5/1/2005	$2,004.53	$0.00	($148.58)	$1,855.95	$1,500.20	12.5	$3,368.65	548.27
DPI TELECONNECT INC	FL	904Q888437	5/1/2005	$53,766.45	$0.00	($51,807.28)	$1,959.17	$9,646.44	0	$11,605.61	2,988.82
DPI TELECONNECT INC	FL	305Q888437	6/1/2005	$212.29	$0.00	$0.00	$212.29	$110.95	12.5	$335.74	51.44
DPI TELECONNECT INC	FL	561Q888437	6/1/2005	$3,368.65	$0.00	($0.70)	$3,367.95	$1,880.64	12.5	$5,261.09	864.16
DPI TELECONNECT INC	FL	904Q888437	6/1/2005	$11,605.61	$0.00	$0.00	$11,605.61	$7,743.92	12.5	$19,362.03	1,493.09
DPI TELECONNECT INC	FL	305Q888437	7/1/2005	$335.74	$0.00	$0.00	$335.74	$93.21	12.5	$441.45	38.42
DPI TELECONNECT INC	FL	561Q888437	7/1/2005	$5,261.09	$0.00	$0.00	$5,261.09	$1,526.32	12.5	$6,799.91	501.05
DPI TELECONNECT INC	FL	904Q888437	7/1/2005	$19,362.03	$0.00	($9.80)	$19,352.23	$7,797.24	12.5	$27,161.97	2,252.51
DPI TELECONNECT INC	FL	305Q888437	8/1/2005	$441.45	$0.00	$0.00	$441.45	$306.01	12.5	$759.96	178.5
DPI TELECONNECT INC	FL	561Q888437	8/1/2005	$6,799.91	$0.00	($1,043.43)	$5,756.48	$1,773.75	12.5	$7,542.73	619.76
DPI TELECONNECT INC	FL	904Q888437	8/1/2005	$27,161.97	$0.00	($2,241.89)	$24,920.08	$8,828.64	12.5	$33,761.22	3,212.32
DPI TELECONNECT INC	FL	305Q888437	9/1/2005	$759.96	$0.00	$0.00	$759.96	$50.80	12.5	$823.26	-17.32
DPI TELECONNECT INC	FL	561Q888437	9/1/2005	$7,542.73	$0.00	($7.40)	$7,535.33	$1,632.09	12.5	$9,179.92	627.99
DPI TELECONNECT INC	FL	904Q888437	9/1/2005	$33,761.22	$0.00	$0.00	$33,761.22	$7,869.53	12.5	$41,643.25	2,346.02
DPI TELECONNECT INC	FL	305Q888437	10/1/2005	$823.26	$0.00	($76.43)	$746.83	$134.08	12.5	$893.41	44.03
DPI TELECONNECT INC	FL	561Q888437	10/1/2005	$9,179.92	$0.00	($735.19)	$8,444.73	$1,753.13	12.5	$10,210.36	617.72
DPI TELECONNECT INC	FL	904Q888437	10/1/2005	$41,643.25	$0.00	($3,859.41)	$37,783.84	$7,645.48	12.5	$45,441.82	2,356.99
DPI TELECONNECT INC	FL	305Q888437	11/1/2005	$893.41	($725.08)	$0.00	$168.33	$304.08	12.5	$484.91	141.19
DPI TELECONNECT INC	FL	561Q888437	11/1/2005	$10,210.36	($3,189.92)	$0.00	$7,020.44	$1,507.70	12.5	$8,540.64	493.47
DPI TELECONNECT INC	FL	904Q888437	11/1/2005	$45,441.82	($14,093.00)	($0.48)	$31,348.34	$7,945.19	12.5	$39,306.03	2,524.99
DPI TELECONNECT INC	FL	305Q888437	12/1/2005	$484.91	$0.00	$0.00	$484.91	$403.10	12.5	$900.51	152.84
DPI TELECONNECT INC	FL	561Q888437	12/1/2005	$8,540.64	($1,842.12)	($3.80)	$6,694.72	$1,578.81	12.5	$8,286.03	492.7
DPI TELECONNECT INC	FL	904Q888437	12/1/2005	$39,306.03	$0.00	($12.90)	$39,293.13	$7,220.83	12.5	$46,526.46	1,801.80
DPI TELECONNECT INC	FL	305Q888437	1/1/2006	$900.51	($304.08)	$0.00	$596.43	$211.21	12.5	$820.14	-8.69
DPI TELECONNECT INC	FL	561Q888437	1/1/2006	$8,286.03	($2,221.16)	($11.90)	$6,052.97	$1,428.15	12.5	$7,493.62	341.21
DPI TELECONNECT INC	FL	904Q888437	1/1/2006	$46,526.46	$0.00	($148.39)	$46,378.07	$7,699.97	12.5	$54,090.54	2,216.96
DPI TELECONNECT INC	FL	305Q888437	2/1/2006	$820.14	$0.00	$0.00	$820.14	$913.33	12.5	$1,745.97	462.06
DPI TELECONNECT INC	FL	561Q888437	2/1/2006	$7,493.62	$0.00	($472.17)	$7,021.45	$2,390.34	12.5	$9,424.29	967.55
DPI TELECONNECT INC	FL	904Q888437	2/1/2006	$54,090.54	$0.00	($1,951.46)	$52,139.08	$9,401.14	12.5	$61,552.72	3,256.76
DPI TELECONNECT INC	FL	305Q888437	3/1/2006	$1,745.97	($614.31)	($134.98)	$996.68	$292.17	12.5	$1,301.35	37.25
DPI TELECONNECT INC	FL	561Q888437	3/1/2006	$9,424.29	($1,624.69)	($125.70)	$7,673.90	$1,445.97	12.5	$9,132.37	319.85
DPI TELECONNECT INC	FL	904Q888437	3/1/2006	$61,552.72	$0.00	($603.30)	$60,949.42	$6,697.24	12.5	$67,659.16	1,480.37
DPI TELECONNECT INC	FL	305Q888437	4/1/2006	$1,301.35	$0.00	($129.00)	$1,172.35	$389.79	12.5	$1,574.64	222.55
DPI TELECONNECT INC	FL	561Q888437	4/1/2006	$9,132.37	($1,930.26)	($412.48)	$6,789.63	$2,375.16	12.5	$9,177.29	1,151.63
DPI TELECONNECT INC	FL	904Q888437	4/1/2006	$67,659.16	($5,476.89)	($1,046.95)	$61,135.32	$7,924.35	12.5	$69,072.17	3,353.64
DPI TELECONNECT INC	FL	305Q888437	5/1/2006	$1,574.64	($970.53)	($5.30)	$598.81	$278.85	12.5	$890.16	97.86
DPI TELECONNECT INC	FL	561Q888437	5/1/2006	$9,177.29	($1,115.34)	$0.00	$8,061.95	$1,379.99	12.5	$9,454.44	522.28
DPI TELECONNECT INC	FL	904Q888437	5/1/2006	$69,072.17	($9,464.14)	($5.96)	$59,602.07	$5,896.24	12.5	$65,510.81	1,876.07
DPI TELECONNECT INC	FL	305Q888437	6/1/2006	$890.16	($122.40)	$0.00	$767.76	$372.25	15	$1,155.01	223.39
DPI TELECONNECT INC	FL	561Q888437	6/1/2006	$9,454.44	$0.00	($93.82)	$9,360.62	$1,780.56	15	$11,156.18	793.09
DPI TELECONNECT INC	FL	904Q888437	6/1/2006	$65,510.81	$0.00	($493.84)	$65,016.97	$5,612.72	15	$70,644.69	1,670.28
DPI TELECONNECT INC	FL	305Q888437	7/1/2006	$1,155.01	($272.59)	$0.00	$882.42	$440.70	15	$1,338.12	218.11
DPI TELECONNECT INC	FL	561Q888437	7/1/2006	$11,156.18	($1,003.77)	($172.43)	$9,979.98	$1,073.11	15	$11,068.09	279.07

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DPI TELECONNECT INC	FL	904Q888437	7/1/2006	$70,644.69	($7,739.15)	($305.57)	$62,599.97	$4,360.39	15	$66,975.36	1,000.14
DPI TELECONNECT INC	FL	305Q888437	8/1/2006	$1,338.12	($205.99)	$0.00	$1,132.13	$446.36	15	$1,593.49	166.1
DPI TELECONNECT INC	FL	561Q888437	8/1/2006	$11,068.09	$0.00	$0.00	$11,068.09	$1,756.20	15	$12,839.29	751.19
DPI TELECONNECT INC	FL	904Q888437	8/1/2006	$66,975.36	($6,312.09)	($112.58)	$60,550.69	$4,299.98	15	$64,865.67	1,194.69
DPI TELECONNECT INC	FL	305Q888437	9/1/2006	$1,593.49	$0.00	($16.49)	$1,577.00	$575.35	15	$2,167.35	259.9
DPI TELECONNECT INC	FL	561Q888437	9/1/2006	$12,839.29	$0.00	($118.83)	$12,720.46	$1,345.25	15	$14,080.71	429.55
DPI TELECONNECT INC	FL	904Q888437	9/1/2006	$64,865.67	$0.00	($248.44)	$64,617.23	$5,316.59	15	$69,948.82	2,006.49
DPI TELECONNECT INC	FL	305Q888437	10/1/2006	$2,167.35	($850.17)	($70.36)	$1,246.82	$421.05	15	$1,682.87	160.76
DPI TELECONNECT INC	FL	561Q888437	10/1/2006	$14,080.71	$0.00	($189.54)	$13,891.17	$1,592.70	15	$15,498.87	655.07
DPI TELECONNECT INC	FL	904Q888437	10/1/2006	$69,948.82	$0.00	($326.89)	$69,621.93	$5,322.17	15	$74,959.10	1,809.05
DPI TELECONNECT INC	FL	305Q888437	11/1/2006	$1,682.87	($575.35)	($261.94)	$845.58	$555.50	15	$1,416.08	213.85
DPI TELECONNECT INC	FL	561Q888437	11/1/2006	$15,498.87	($3,171.48)	($514.61)	$11,812.78	$1,279.44	15	$13,107.22	288.11
DPI TELECONNECT INC	FL	904Q888437	11/1/2006	$74,959.10	($6,484.74)	($2,423.57)	$66,050.79	($3,149.55)	15	$62,916.24	-6,692.52
DPI TELECONNECT INC	FL	305Q888437	12/1/2006	$1,416.08	($332.34)	($140.72)	$943.02	$280.21	15	$1,238.23	36.03
DPI TELECONNECT INC	FL	561Q888437	12/1/2006	$13,107.22	($3,363.92)	($441.78)	$9,301.52	$1,554.60	15	$10,871.12	559.07
DPI TELECONNECT INC	FL	904Q888437	12/1/2006	$62,916.24	($8,600.05)	($1,313.15)	$53,003.04	$5,191.02	15	$58,209.06	1,622.78
DPI TELECONNECT INC	FL	305Q888437	1/1/2007	$1,238.23	($427.39)	($117.46)	$693.38	$254.51	15	$962.89	6.43
DPI TELECONNECT INC	FL	561Q888437	1/1/2007	$10,871.12	($4,174.27)	($525.37)	$6,171.48	$1,335.70	15	$7,522.18	472.03
DPI TELECONNECT INC	FL	904Q888437	1/1/2007	$58,209.06	($6,093.94)	($1,006.91)	$51,108.21	$5,156.04	15	$56,279.25	1708.93
DPI TELECONNECT INC	FL	305Q888437	2/1/2007	$962.89	($130.10)	($140.72)	$692.07	$372.78	15	$1,079.85	137.87
DPI TELECONNECT INC	FL	561Q888437	2/1/2007	$7,522.18	($3,131.45)	($434.25)	$3,956.48	$1,979.43	15	$5,950.91	986.04
DPI TELECONNECT INC	FL	904Q888437	2/1/2007	$56,279.25	($6,682.30)	($1,024.76)	$48,572.19	$5,835.93	15	$54,423.12	2209.88
DPI TELECONNECT INC	FL	305Q888437	3/1/2007	$1,079.85	($346.96)	($16.49)	$716.40	$896.43	15	$1,627.83	411.84
DPI TELECONNECT INC	FL	561Q888437	3/1/2007	$5,950.91	($1,613.52)	($279.24)	$4,058.15	$2,559.95	15	$6,633.10	1100.33
DPI TELECONNECT INC	FL	904Q888437	3/1/2007	$54,423.12	($5,914.70)	($953.22)	$47,555.20	$6,544.15	15	$54,114.35	2183.82
DPI TELECONNECT INC	FL	305Q888437	4/1/2007	$1,627.83	$0.00	$0.00	$1,627.83	$667.38	15	$2,310.21	196.96
DPI TELECONNECT INC	FL	561Q888437	4/1/2007	$6,633.10	$0.00	$0.00	$6,633.10	$2,403.48	15	$9,051.58	874.33
DPI TELECONNECT INC	FL	904Q888437	4/1/2007	$54,114.35	$0.00	($1.94)	$54,112.41	$6,000.44	15	$60,127.85	1779.7
DPI TELECONNECT INC	FL	305Q888437	5/1/2007	$2,310.21	$0.00	($35.18)	$2,275.03	$812.46	15	$3,102.49	135.71
DPI TELECONNECT INC	FL	561Q888437	5/1/2007	$9,051.58	$0.00	($140.72)	$8,910.86	$2,629.53	15	$11,555.39	949.13
DPI TELECONNECT INC	FL	904Q888437	5/1/2007	$60,127.85	$0.00	($832.34)	$59,295.51	$6,081.71	15	$65,392.22	1662.61
DPI TELECONNECT INC	FL	305Q888437	6/1/2007	$3,102.49	$0.00	$0.00	$3,102.49	$833.77	15	$3,951.26	154.54
DPI TELECONNECT INC	FL	561Q888437	6/1/2007	$11,555.39	$0.00	($467.48)	$11,087.91	$2,331.63	15	$13,434.54	779.42
DPI TELECONNECT INC	FL	904Q888437	6/1/2007	$65,392.22	$0.00	$0.00	$65,392.22	$6,797.80	15	$72,205.02	2308.13

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FPSC
Docket No. 050863-TP

AT&T Florida's
Attachment to

Item No. 1-9

STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH

DOCKET NO. P-55, SUB 1577

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of Complaint of dPi Teleconnect, L.L.C. Against BellSouth Telecommunications, Inc. Regarding Credit for Resale of Services Subject to Promotional Discounts	))))	ORDER DISMISSING COMPLAINT

HEARD IN: Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina on Wednesday, March 1, 2006, at 9:22 a.m.

BEFORE: Commissioner James Y. Kerr, II, Presiding, and Chair Jo Anne Sanford and Commissioner Sam J. Ervin, IV

APPEARANCES:

For dPi Teleconnect, L.L.C.:

Ralph McDonald, Bailey & Dixon, L.L.P., Post Office Box 1351, Raleigh, North Carolina 27602-1351

Christopher Malish, Foster, Malish, Blair & Cowan, L.L.P., 1403 West Sixth Street, Austin, Texas 78703

For BellSouth Telecommunications, Inc.:

Edward L. Rankin, III, BellSouth Telecommunications, Inc., Post Office Box 30188, Charlotte, North Carolina 28230

Andrew D. Shore, BellSouth Telecommunications, Inc., 675 W. Peachtree Street NE, Suite 4300, Atlanta, Georgia 30375

For the Using and Consuming Public:

Robert S. Gillam and Ralph J. Daigneault, Staff Attorneys, Public Staff - North Carolina Utilities Commission, 4326 Mail Service Center, Raleigh, North Carolina 27699-4326

BY THE COMMISSION: On August 25, 2005, dPi Teleconnect, L.L.C. (dPi) filed a complaint against BellSouth Telecommunications, Inc. (BellSouth) seeking credit for resale of services subject to promotional discounts resulting from their interconnection agreement and a hearing. Among other things, dPi resells BellSouth's retail residential telephone services, some of which are subject to BellSouth promotional discounts. On September 19, 2005, BellSouth filed an answer denying dPi's claims and requesting that the Commission dismiss the complaint.

On November 1, 2005, the Commission issued an Order Scheduling Docket for Hearing and Prefiling of Testimony. The hearing was scheduled for Tuesday, February 21, 2006. The Commission requested that the Public Staff participate as an intervenor. On January 4, 2006 the Commission issued an Order Canceling Hearing because of a scheduling conflict. On January 5, 2006, the Commission issued another Order Scheduling Docket for Hearing. The hearing was rescheduled for Wednesday, March 1, 2006. On January 20, 2006, the Commission issued an Order Granting Motion to Change Filing Dates.

As required by the Commission's November 1, 2005 and January 20, 2006 orders, BellSouth filed the testimony of Pam Tipton, a Director in BellSouth's regulatory organization on January 27, 2006. On that same day, dPi filed the testimony of Brian Bolinger, dPi's Vice President of legal and regulatory affairs, and Steve Watson of Lost Key Telecom, Inc., a consultant and billing agent for competing local providers of telecommunications service (CLPs). BellSouth and dPi filed the rebuttal testimony of their respective witnesses on February 10, 2006.

The Public Staff filed a Notice of Intervention on February 27, 2006, but did not file testimony or present witnesses.

An evidentiary hearing was held on March 1, 2006 in Raleigh, North Carolina with each of the above witnesses presenting direct and rebuttal testimony as well as exhibits.

Based on the foregoing, the evidence presented at the hearing, and the entire record in this matter, the Commission now makes the following

FINDINGS OF FACT

1. BellSouth is duly certified as an incumbent local exchange carrier (ILEC) providing retail and wholesale telecommunications service in its North Carolina service area. BellSouth has a duty to offer any telecommunications service that BellSouth offers to its retail customers to competing local providers (CLPs) at wholesale rates for resale. 47 USC 251(c)(4). Pursuant to this obligation, BellSouth permits CLPs to resell discount promotional plans that BellSouth offers to its retail customers.

2. dPi is duly certified as a CLP and purchases telephone service from BellSouth for resale to its end user customers in North Carolina on a prepaid basis.

3. Among the vertical features that BellSouth makes available to end users are call return, repeat dialing and call tracing. These features are available on a per-use basis, as well as a flat-rate monthly basis. The customer has the option to block the utilization of these features on a per-use basis.

4. As a prepaid service provider, dPi, when it purchases service from BellSouth, routinely directs BellSouth to block the per-use utilization of call return, repeat dialing and call tracing.

5. From January 2004 through November 2005, which is the period in issue in this proceeding, BellSouth had in effect a promotion known as the Line Connection Charge Waiver (LCCW). Under this promotion, when a residential customer established new local service with BellSouth and purchased basic service and at least two custom calling features, BellSouth would waive the Line Connection Charge.

6. Under BellSouth's customary procedure, end user customers who qualify for the LCCW promotion are identified at the time they purchase service and are not billed for the Line Connection Charge. However, resellers are required to pay the full wholesale price for any service they purchase, even if the service qualifies for a promotion, and then submit documentation of the promotional credits to which they are entitled. If BellSouth agrees that a reseller is entitled to benefit from a promotion, it will credit the reseller for the appropriate amount. The form that resellers are required to submit to BellSouth when they request promotional credits has been designated by BellSouth as the "BellSouth Interconnection Billing Adjustment Request Form (BAR)."

7. In reviewing dPi's BAR forms, BellSouth took the position that a customer is entitled to benefit from the LCCW only if the customer purchases basic service and two custom calling features for which a charge is made. BellSouth's position is that acquiring the free blocking services BCD, BRD and HBG does not qualify a customer for the LCCW. Accordingly, BellSouth determined that dPi should be given credit for the LCCW only for those of its end users who had purchased two or more paying features in addition to the free blocking services.

8. The BellSouth/dPi interconnection agreement provides that, "Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly."

9. BellSouth has applied its LCCW promotion as being applicable only to its own customers who purchase basic service and two or more "TouchStar features" for which a charge is made. As a result, given the provisions of the parties' interconnection agreement, dPi is not entitled to credit for customers who purchase only basic service and free blocking features.

EVIDENCE AND CONCLUSIONS FOR FINDINGS OF FACT 1-2

These findings of fact are essentially informational, procedural, and jurisdictional in nature, and the matters which they involve are uncontroversial. They are supported by information contained in the parties' pleadings and testimony and the Commission's files and records regarding this proceeding.

EVIDENCE AND CONCLUSIONS FOR FINDINGS OF FACT 3-9

These findings of fact are supported by the testimony and exhibits of dPi witnesses Bolinger and Watson and BellSouth witness Tipton. In general, the witnesses did not contradict each other, but rather offered opposing perspectives on the transactions between the parties. The issues before the Commission involve the proper conclusions to be drawn from largely undisputed facts.

BellSouth is an ILEC. As an ILEC, BellSouth has a duty to offer any telecommunications service that BellSouth offers to its retail customers to dPi at wholesale rates for resale. The Federal Communication Commission (FCC) has determined that BellSouth's resale obligations extend to promotional discounts offered on retail communication services which extend for periods in excess of ninety days.
dPi witness Bolinger testified that dPi is a CLP, operating in 28 states including North Carolina. (Tr. pp. 28, 34) dPi purchases BellSouth's service and resells that service to its own end-user customers on a prepaid basis. BellSouth makes certain promotions available to its retail customers, and dPi, as a reseller, is entitled to the benefit of these promotions (Tr. p. 34).

BellSouth's service includes a variety of vertical features; the ones at issue in this proceeding are also referred to as TouchStar features. Many of these features are listed on BellSouth Cross-Examination Exhibit 2, and they include call return, repeat dialing and call tracing. A customer may pay BellSouth a monthly fee for the right to use call return, repeat dialing or call tracing on an unlimited basis; alternatively, a customer may pay for any of these features on a per-use basis (Tr. p. 73). A customer may also block the utilization of call return, repeat dialing or call tracing on a per-use basis (Tr. p. 74). As shown on BellSouth Cross-Examination Exhibit 2, the blocking of per-use call return, repeat dialing and call tracing is referred to in BellSouth's system by the codes BCD, BRD and HBG, respectively, and BellSouth furnishes BCD, BRD and HBG to customers upon request, without charge.

Witness Bolinger further testified that, whenever dPi purchases telephone service for resale, it blocks all telephone functionalities that can be billed on a per-use basis (Tr. p. 81). This is common practice among prepaid resellers (Tr. p. 84). Accordingly, in purchasing service from BellSouth, dPi routinely blocks per-use call return, repeat dialing and call tracing.

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Witness Bolinger stated that one of the promotions offered by BellSouth during the period at issue in this case was the LCCW (Tr. pp. 35-36). Under the terms of this promotion, which are shown in BellSouth Cross-Examination Exhibit 1, when a new customer establishes local service with BellSouth and purchases basic service with two or more custom calling features, BellSouth's Line Connection Charge is waived.

dPi witness Watson testified that he operates Lost Key Telecom Inc., a firm that provides billing services to CLPs (Tr. p. 101). dPi employed Lost Key to prepare and submit promotional credit claims to BellSouth (Tr. p. 101). Witness Watson stated that, when a retail customer is eligible for a promotion, BellSouth automatically reduces the customer's bill by the appropriate amount (Tr. p. 102). However, BellSouth requires resellers to follow a different procedure. Resellers must initially pay the full charges for the service they purchase; they may then submit a form to BellSouth documenting their eligibility for a particular promotion and requesting a credit for the amount associated with the promotion. BellSouth reviews the refund claim forms and determines whether or not it will provide the requested credit (Tr. p. 102). BellSouth Cross-Examination Exhibit 4 is an example of the form that a CLP must submit in order to obtain a promotional credit.

Witness Watson testified that he submitted BAR forms asserting that dPi was entitled to the LCCW, because it had established local service with three custom calling features – the three blocking features, BCD, BRD and HBG (Tr. pp. 102-04). BellSouth refused to credit dPi for the amount of the Line Connection Charge, contending that, because there was no charge for the blocking features, they were not the type of features that qualified for the LCCW (Tr. p. 104). According to witness Watson, if BellSouth had given dPi credit for the LCCW as it should have done, dPi would have received credits in the amount of at least $185,719.49 (Tr. p. 105).

BellSouth witness Tipton testified that BellSouth properly refused to credit dPi for the Line Connection Charge for lines where dPi's customers received only basic service and blocking of per-use call return, repeat dialing and call tracing. According to witness Tipton, the only features that qualify for the LCCW are features for which a charge is made. Unless dPi purchases local service and two or more paying features for a given line, it is not entitled to the benefit of the LCCW (Tr. pp. 215-19). Witness Tipton stated that, in many instances dPi had submitted invalid promotional credit claims to which it was not entitled, such as claims for CREX charges, which are not the subject of any promotion (Tr. pp. 209-10).[1]

None of the witnesses disputed the testimony of opposing witnesses relating to specific factual occurrences. As noted above, this case does not require the Commission to resolve conflicting accounts of the facts, but rather to determine the proper conclusions to be drawn from the facts. The Commission therefore finds the facts to be as set out above, based on the witnesses' un-contradicted testimony.

[1] dPi originally alleged that BellSouth improperly denied its requests for discount offered as a result of multiple BellSouth promotions. dPi has since limited its claims to the LCCW promotion. Both parties agree that 99 per cent of the disputes center on this promotion.

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Beginning in December, 2003, BellSouth requested permission to offer the LCCW promotion. The letter states:

> "During the promotional period, new residence customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge (as found in Section A4 of the GSST)." dPi Exhibit 2, letter to Robert Bennink, General Counsel of the North Carolina Utilities Commission dated December 15, 2003.

Similarly, by letter dated January 12, 2004, BellSouth provided further clarification of the promotion by stating:

> "During the promotional period, new residence customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge (as found in Section A4 of the GSST).This letter is to advise that this promotion will be available only to customers who are returning their local service to BellSouth." dPi Exhibit 2, Letter of January 12, 2004 to Robert Bennink.

Finally, in a letter dated December 17, 2004, which extends the promotion until December, 2005, BellSouth stated:

> "During the promotional period, eligible customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge. This letter is to advise that BellSouth would like to extend this promotion through December 26, 2005. In order to participate in the extension of the promotion, all orders must be placed on or before December 26, 2005." dPi Exhibit 2, Letter of December 17, 2004 to Robert Bennink.

The executive summary for Line Connection Charge Waiver Extension states that, to be eligible for the LCCW, "the customer must switch their local service to BellSouth and purchase any one of the following: ... BellSouth Basic Service and two (2) custom calling (or TouchStar service) local features." BellSouth Cr. Ex. 1. "TouchStar is a group of central office call management features offered in addition to basic telephone service." BellSouth GSST A13.19.1., BellSouth Cr. Ex. 2. TouchStar service features include call return, repeat dialing, call tracing...[2] GSST A13.19.2., BellSouth Cr. Ex. 2. Call return, repeat dialing and call tracing are available on a monthly or subscription basis. GSST A13.19.2(A)(B) and (C), BellSouth Cr. Ex. 2. "Access to the usage option [i.e., call return, repeat dialing, or call tracing] can be

[2] Although there are more defined TouchStar service features defined in the tariff, only the three listed herein are applicable to this proceeding.

restricted at the customer's request at no charge." GSST A13.19.2(A)(B) and (C), BellSouth Cr. Ex. 2.

dPi restricts access to call return, repeat dialing, or call tracing as permitted by the tariff by including BCR, BCF and HBG (Blocking) features in every new order for basic telephone service. These blocks are not defined features in the TouchStar tariffs. Each block, however, is identified as a feature in the rates and charges section of the TouchStar tariff. GSST A13.19.4, BellSouth Cr. Ex. 2.

The parties to this proceeding have diametrically opposing positions on the interpretation of BellSouth's promotion. dPi argues that "all that is required to qualify for these promotions is the purchase of basic services with two TouchStar features." (Tr. p. 37). Further, dPi argues that it has done all that is necessary to qualify for the promotion discount by ordering at least two of the aforementioned blocks. BellSouth counters that blocks are not purchased features and do not qualify under the promotion. Further, BellSouth contends that dPi customers are ineligible for credits because dPi end users do not meet the same criteria that BellSouth retail customers must meet to benefit from the promotion as required by the interconnection agreement.

dPi urges the Commission to intervene in this dispute to divine the "proper" meaning of the promotion and require BellSouth to pay the appropriate credits. Were it to do so, the Commission would resort to various judicially acknowledged rules to assist it in interpreting the promotion. However, after careful consideration, the Commission concludes that we are not required to analyze and decide this case based on the language of the promotion. The fact is that BellSouth and dPi jointly agreed to methodology for determining the limits of <u>any</u> promotion in their voluntarily negotiated interconnection agreement. The following language governs this Commission's interpretation of this promotion:

> "Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly." (Exhibit PAT-1).

Under the clear language of this provision, promotions are *<u>only</u>* available to the extent that end users would have qualified for the promotion if the promotion had been provided by BellSouth directly. In Witness Tipton's testimony, she stated emphatically that BellSouth does not authorize promotional discounts to its End Users who only order basic services and the blocks provided by dPi. (Tr. pp. 245-247). This fact was uncontested by dPi at the hearing and unrebutted in its post hearing brief. The Commission assumes that, if dPi had any contradictory evidence, it would have brought that evidence to our attention. This fact is dispositive. Under the clear terms of the interconnection agreement and the facts of this case, dPi end users who only order blocking features are *<u>not</u>* eligible for the credits because similarly situated BellSouth End Users are not entitled to such credits. dPi's complaint should therefore be denied.

In making this decision, the Commission acknowledges that dPi is at a disadvantage in the promotional process. Ultimately, however, the exact design and

contour of any promotion is completely within the vendor's discretion. BellSouth, like any other vendor, can choose to offer a promotion or not. BellSouth, like any other vendor, can establish terms that permit the consumer to benefit from the promotion or not. There is very little that dPi or this Commission can do to compel BellSouth to change or restructure any promotion unless the terms of the promotion are unconscionable, unconstitutional or violative of the laws or public policy of this State. In this case, there is no evidence that the LCCW promotion offered by BellSouth is unconscionable, unconstitutional or violative of the laws or public policy of this State.

One could argue that it is unconscionable to permit BellSouth to escape its financial responsibility in this case since BellSouth drafted an inherently ambiguous tariff which was reasonably subject to the interpretation adopted by dPi. Ordinarily, an ambiguity is construed against the drafter in situations such as the one at bar. However, dPi has waived its right to rely upon this rule through the bargaining process by agreeing to the aforementioned clause in the interconnection agreement. Thus, in order for us to reach the result that dPi desires, this Commission would be required to disregard the voluntarily negotiated interpretive aid found in the interconnection agreement and, in its place, substitute a judicially created interpretative aid. We decline to do so under these circumstances.

In issuing this Order today, we base our ruling on the unique facts of this case. We expressly decline to determine whether BellSouth's interpretation of the promotion, which prohibits credits being awarded when an end user purchases only basic service and no cost blocking features is correct as such a determination is unnecessary to finally and completely dispose of this case.

Finally, the Commission notes that the Public Staff discussed at length the shortcomings of BellSouth's process for determining which promotional credits dPi was entitled to receive. dPi witness Watson testified that BellSouth does not automatically calculate the promotional credits available to its resale customers at the time an order is submitted, as it does for its retail customers; instead, BellSouth requires resellers to audit their bills and apply for credits after the fact (Tr. p. 102). Moreover, witness Watson testified that BellSouth's system makes it extremely difficult for the reseller to apply for promotional credits. (Tr. p. 108), The credit request must be documented on forms created by BellSouth, listing details of every order for which credit is requested. The data supplied to BellSouth must come from BellSouth's own billing and ordering data, which are traditionally supplied to resellers in paper form or in a "DAB" file that is difficult to work with. Figuring out how to apply for the credits takes a significant amount of resources and time, and, as a result, many CLPs are not able to utilize the promotional credits and discounts.

The Public Staff viewed this process as cumbersome, difficult, and time-consuming to such an extent that the cost of qualifying for a promotion may be higher than the promotional benefit offered by the ILEC. Neither dPi nor BellSouth raised this issue as one to be decided in this proceeding. Nevertheless, the Public Staff invites this

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Commission to modify the process to make it less burdensome. We decline the invitation in the context of this complaint proceeding.

If any party in this proceeding desires a more thorough inquiry into this issue, the issue would more appropriately be addressed in a generic proceeding. A generic proceeding would allow these parties and *any other parties with an interest* in the process an opportunity to fully explore BellSouth's process with an eye toward developing a global, universally applicable, solution to any problems identified. This approach is preferable to any limited solution which we could fashion in this proceeding. Thus, if any party, including the Public Staff, desires to resolve this issue, we would consider opening a generic docket upon an appropriate, factually supported petition being filed.

For the reasons set forth herein, dPi's complaint is dismissed.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 7th day of June, 2006.

NORTH CAROLINA UTILITIES COMMISSION

Patricia Swenson

Patricia Swenson, Deputy Clerk

Ah060606.07

STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH

DOCKET NO. P-55, SUB 1577

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of Complaint of dPi Teleconnect, L.L.C. Against BellSouth Telecommunications, Inc. Regarding Credit for Resale of Services Subject to Promotional Discounts	))))	ORDER DENYING dPi's MOTION TO RECONSIDER

BEFORE: Commissioner James Y. Kerr, II, Presiding, and Commissioners Sam J. Ervin, IV, and Chair Jo Anne Sanford

APPEARANCES:

For dPi Teleconnect, L.L.C.:

Ralph McDonald, Bailey & Dixon, L.L.P., Post Office Box 1351, Raleigh, North Carolina 27602-1351

Christopher Malish, Foster, Malish, Blair & Cowan, L.L.P., 1403 West Sixth Street, Austin, Texas 78703

For BellSouth Telecommunications, Inc.:

Edward L. Rankin, III, BellSouth Telecommunications, Inc., Post Office Box 30188, Charlotte, North Carolina 28230

Andrew D. Shore, BellSouth Telecommunications, Inc., 675 W. Peachtree Street NE, Suite 4300, Atlanta, Georgia 30375

For the Using and Consuming Public:

Robert S. Gillam and Ralph J. Daigneault, Staff Attorneys, Public Staff - North Carolina Utilities Commission, 4326 Mail Service Center, Raleigh, North Carolina 27699-4326

BY THE COMMISSION: On August 25, 2005, dPi Teleconnect, L.L.C. (dPi) filed a complaint against BellSouth Telecommunications, Inc. (BellSouth) seeking credit for resale of services subject allegedly to promotional discounts in accordance with their interconnection agreement. Among other things, dPi resells BellSouth's retail residential telephone services, some of which are subject to BellSouth promotional discounts. The

discount dPi seeks credit for in this proceeding is the Line Connection Charge Waiver (LCCW), which BellSouth gave to customers that purchased certain packages or features.

It was dPi's belief that some of its customers met the requirements of the LCCW by obtaining at least two of the following features: blocking per-use call return, blocking repeat dialing, and blocking call tracing. BellSouth refers to these features by the codes BCR, BRD, and HBG, respectively. BellSouth charges customers for most custom calling features, but it furnishes BCR, BRD, and HBG to customers upon request, without charge. BellSouth believes that customers obtaining BCR, BRD, or HBG did not qualify for the discount because the promotion only provided the discount for purchased features.

On March 1, 2006, the Commission held an evidentiary hearing in Raleigh with witnesses from dPi and BellSouth presenting testimony and exhibits. On April 27, 2006, the Public Staff filed its Proposed Order and dPi and BellSouth filed briefs. On June 7, 2006, the Commission issued an Order Dismissing the Complaint.

On July 6, 2006, dPi filed a Motion for Reconsideration which can be summarized as follows:

a. dPi is entitled to recover $2,537.70 for credits wrongfully denied on the grounds that a transfer, rather than a winover or reacquisition, was involved.

b. Applying the correct test, or basing the decision on the best evidence in the record, inexorably leads to the determination that dPi is entitled to LCCW promotion pricing when it purchases Basic Local Service plus two of the BCR, BRD, and HBG Touchstar features.

The Commission subsequently issued an Order Requesting Comments from BellSouth and the Public Staff and requiring reply comments to be filed by dPi. Briefly summarized, the parties commented as follows:

BellSouth Comments

BellSouth contended that dPi failed to present anything new for the Commission to consider. It simply reiterated statements contained in its earlier brief. dPi's arguments were not persuasive the first time, nor are they now. dPi's claim is founded upon selective use of three months out of two years billing data. dPi has presented absolutely no substantive evidence that refutes the results of the statistically valid sampling analysis presented by BellSouth. As such, the Commission should deny dPi's request for payment of $2,537.70.

BellSouth recommended that the Commission reaffirm its ruling that dPi is not entitled under the terms of the parties' interconnection agreement to credits for BellSouth's Line Connection Charge Waiver Promotion because BellSouth does not and

would not give the promotion to its own End Users with only basic service and free blocks.

Public Staff Comments

The Public Staff stated that it cannot confirm whether dPi's claims for $2,537.70 in credits for wrongfully denied transfers/winovers are legitimate without a review of each credit request submitted by dPi. The Public Staff recommended that Bellsouth should examine each credit request individually, without the use of a sampling procedure, to determine the correct amount of credits due. If the total credits due as a result of the recalculation are greater than the credits already granted to dPi, BellSouth should award the necessary additional credits; if they are lower, dPi should reimburse BellSouth for the excess credits it has received.

It was also the Public Staff's view that BellSouth should not be forced to allow promotional pricing for customers that subscribe to blocking services for which no charge is made, including BCR, BRD, and HBG. The Public Staff believes these services did not serve to qualify a customer for BellSouth's promotion and agrees with the Commission's ruling.

dPi Reply Comments

In its Reply Comments, dPi reiterated its comments from its Motion to Reconsider that:

1. dPi is entitled to recover $2,537.70 for credits wrongfully denied on the grounds that a transfer, rather than a winover or reacquisition, was involved.

2. Applying the correct test, or basing the decision on the best evidence in the record, inexorably leads to the determination that dPi is entitled to LCCW promotional pricing when it purchases Basic Local Service plus two of the BCR, BRD, and HBG Touchstar features.

WHEREUPON, the Commission reaches the following

CONCLUSIONS

The Commission's analysis on Reconsideration addresses the two core issues raised by the reconsideration motion—improper credits for transfers and interpretation of the interconnection agreement:

Improper Credits for Transfers. During the hearing, dPi witnesses Brian Bolinger and Steve Watson responded affirmatively to the following question by dPi's counsel in prefiled rebuttal testimony:

> So in short, this case is reduced to whether dPi is entitled to promotional credits when it orders Basic Service plus Touchstar block features because it has "purchase[d]... BellSouth Basic Service with at least [two] feature[s]" and thus has "qualif[ied] for a waiver of the local service fee." Tpp. 40, 111.

G. S. 62-73 provides that complaints may be made by any person having an interest in any act or thing done or omitted to be done by a public utility that is unjust and unreasonable. The burden of proof with respect to any such complaint shall be upon the Complainant to show that the public utility's rates, service, classification, rule, regulation or practice is unjust and unreasonable. G.S. 62-75. In this case, dPi has the burden to demonstrate to this Commission by the greater weight of the evidence that BellSouth's determination of the credits due to dPi was unjust and unreasonable.

In this case, BellSouth Witness Pat Tipton testified that BellSouth employed two procedures to determine transfer – related credits due to dPi. First, BellSouth sampled end user accounts submitted for promotional billing credit to determine if they would qualify for the promotion in question. If, during the course of review, BellSouth determined that a portion of the accounts did not qualify, BellSouth applied the resulting percentage of qualified accounts to the total credit amount requested to determine dPi's credit amount. Tp. 201. BellSouth issued credits to dPi based on the results of this sampling process for each month of the 22 month promotional period. Tp. 204, dPi Exh 4.

In the second procedure, BellSouth enlisted the services of Dr. Joseph B. Thomas, PhD in statistics, to develop a sampling procedure for the North Carolina accounts for which dPi was claiming promotional credits. Dr. Thomas determined the sample sizes for dPi promotional requests that would determine a statistical accuracy of 95% and a precision of +/- 5%. When applied to the LCCW credits requested by dPi, Dr. Thomas found that 64% of the North Carolina credits applied for by dPi did not qualify for the promotion. This result, when the margin of error is considered, compared favorably with the 66% denial rate that BellSouth actually utilized when denying dPi promotional requests based on the previously described sampling process. Tp. 206.

During the hearing, BellSouth contended that it was not required to examine each account submitted to determine if the accounts qualified for promotional credits. According to BellSouth, such verification is neither necessary nor required. Rather, in BellSouth's view, examination of a representative sample of the accounts submitted is a suitable substitute for determining the amount of credits due. Under those circumstances, one cannot expect that the numbers provided by BellSouth will correspond precisely with the actual numbers derived after an actual examination of the credit requests for each month. At best, the numbers can merely approximate, within a range, the numbers predicted by the sampling process employed by BellSouth and verified by Dr. Thomas. BellSouth contends and the Commission concludes that the sampling process employed by BellSouth was statistically valid.

According to dPi, the process employed by BellSouth resulted in dPi being shortchanged in the amount of $2,537.70. dPi now asks this Commission to award it additional credits in that amount. In support of this request, dPi noted that its review of the BellSouth sampling data revealed denials for the months of June, August and November, 2005 which were significantly higher than industry and company expected denials for transfers. These results led dPi to question the validity of the data derived from these samples and caused dPi to perform an audit of those months. The audit revealed the denial percentages derived from the audits' actual numbers were substantially less than the denial percentages derived from sampling.

dPi now contends that it did not receive credits that it was due because the sampling process utilized by BellSouth was flawed. We are not persuaded from the evidence provided by dPi that BellSouth's approach to calculating credits due yielded incorrect results and is therefore unjust or unreasonable.

In this case, BellSouth determined credits for dPi based on the sampling process described by Witness Tipton and validated by Dr. Thomas for each of the 22 months of the promotional period. dPi chose not to examine the results derived from this sampling process for 19 of the 22 months for which the promotion operated. That is, dPi did not audit each credit request submitted for the entire 22 months for which the promotion was featured, and the credits were calculated to reach this conclusion. Nor did dPi perform an audit for each of the 12 months in which the sample indicated that a transfer request was denied. Either audit would have been invaluable in determining whether the sampling process provided a realistic assessment of transfer based denials.

Instead of auditing the submittals in the manner previously suggested, dPi picked those months for audit which had extremely high denial rates for transfers and offered the most opportunity for errors favorable to dPi, and did not audit those months which had low or zero denial rates because of transfers which, presumably, would yield results more favorable to BellSouth. dPi's method of calculating the credits it was due was inherently flawed and does not account for those months in which the denial rate, as determined by the sample, was low or nonexistent; nor does it indicate if the denial rates derived from the sample for other reasons were inaccurate. As a result, we have no way of knowing if the sampling process employed by BellSouth is in error or if the abnormally high deviations are no more than an anomaly in the statistically accurate sampling process.

Stated more simply, we are unable to tell from this data whether the $2,537.70 deviation identified by dPi is offset by a similar deviation in the remaining 19 months of the promotion period in favor of BellSouth. Thus, even if we accept that those three months produced a discrepancy of $2,537.70, we cannot determine by the greater weight of the evidence that the "error" requires an adjustment to dPi's account because dPi has not proven that the discrepancy has not been offset at some other point in BellSouth's statistically valid sample. Thus, dPi has not met its burden of proving by the greater weight of the evidence that the result reached by BellSouth's sampling process is unjust or unreasonable. Therefore, dPi's request for additional credits must be denied.

Interconnection Agreement Interpretation. On June 7, 2006, the Commission issued an Order Denying dPi's Complaint against BellSouth to recover credits which it alleged had been wrongfully denied. In the Order, we stated:

> Under the clear language of this provision, promotions are only available if end users would have qualified for the promotion if the promotion had been provided by BellSouth directly. In Witness Tipton's testimony, she stated emphatically that BellSouth does not authorize promotional discounts to its End Users who only order basic services and the blocks provided by dPi. This fact was uncontested by dPi at the hearing and unrebutted in its post hearing brief. Thus, under the clear terms of the interconnection agreement and the facts of this case, dPi end users who only order blocking features are not eligible for the credits because similarly situated BellSouth End Users are not entitled to such credit. dPi's complaint should therefore be denied.

In its Motion for Reconsideration, dPi argues that the Commission's decision in this case rests upon the Commission's failure to accurately apply a provision of the parties' interconnection agreement which states:

> "Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly."

dPi argues that the Commission was required to interpret the promotion to determine whether the end-user would have qualified for the promotion. The argument that dPi is now making is identical to the argument that it made in the hearing and in the post hearing brief. In our Order of June 7th, we expressly rejected this approach. We stated that "the Commission concludes that we are not required to analyze and decide this case based on the language of the promotion. The fact is that BellSouth and dPi jointly agreed to methodology for determining the limits of any promotion in their voluntarily negotiated interconnection agreement." (emphasis in original) Further, we stated "Under the clear terms of the interconnection agreement and the facts of this case, dPi end users who only order blocking features are *not* eligible for the credits because similarly situated BellSouth End Users are not entitled to such credits." (emphasis in original) Although dPi challenges the credibility of the testimony offered by BellSouth concerning the manner in which BellSouth applies the promotion in question to its own customers, nothing in the record suggests that BellSouth applies the promotional language in any manner other than that described by BellSouth's witness. As a result, dPi has not offered any persuasive rationale that would lead this Commission to overturn its original determination in this regard. For that reason, dPi's motion to reconsider this issue is denied.

IT IS, THEREFORE, SO ORDERED that:

1. dPi's motion for the Commission to award it additional credits in the amount of $2,537.70 be denied.

2. dPi's motion to reconsider the Order of June 7, 2006 be denied.

ISSUED BY ORDER OF THE COMMISSION.

This the 12th day of October, 2006.

NORTH CAROLINA UTILITIES COMMISSION

Gail L. Mount

Gail L. Mount, Deputy Clerk

Lh101206.01

IN THE UNITED STATES DISTRICT COURT
FOR THE WESTERN DISTRICT OF NORTH CAROLINA
CHARLOTTE DIVISION
3:05CV345-MU

BELLSOUTH TELECOMMUNICATIONS, INC.,	)	
Plaintiff,	)	
vs.	)	
JO ANNE SANFORD, Chairman; ROBERT K. KOGER, Commissioner; ROBERT V. OWENS, JR., Commissioner; SAM J. ERVIN, IV, Commissioner; LORINZO L. JOYNER, Commissioner; JAMES Y. KERR, II, Commissioner; and HOWARD N. LEE, Commissioner (in their official capacities as Commissioners of the North Carolina Utilities Commission),	)	ORDER
Defendants.	)	

This matter is before the court upon cross-motions for summary judgment filed by Plaintiff BellSouth Telecommunications, Inc. ("BellSouth") and the Defendant Commissioners of the North Carolina Utilities Commission (the "Commissioners"). It appears to the court that there are no genuine issues of material fact, and this matter is now ripe for disposition.

BACKGROUND

BellSouth is an incumbent local exchange carrier ("ILEC"). Under the Telecommunications Act of 1996 (the "Act"), BellSouth, as an ILEC, is required to offer its telecommunications services to competing local providers ("CLPs") for resale at wholesale rates established by the North Carolina Utilities Commission (the "NCUC"). Specifically, the Act

requires ILECs to "offer for resale at wholesale rates any telecommunications service that the carrier provides at retail to subscribers who are not telecommunications carriers." 47 U.S.C. § 251(c)(4). Wholesale rates are determined by State commissions "on the basis of retail rates charged to subscribers for the telecommunications service requested, excluding the portion thereof attributable to any marketing, billing, collection, and other costs that will be avoided by the local exchange carrier."[1] 47 U.S.C. § 252(d)(3).

The Federal Communications Commission ("FCC") has determined that the Act's resale obligations extend to promotional price discounts offered on retail communications services. However, the FCC has expressly limited the scope of the term "promotions" to "price discounts from standard offerings that will remain available for resale at wholesale rates, i.e., temporary price discounts." *In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996*, (CC Docket No. 96-98); First Report and Order, FCC No. 96-325, 11 FCC Rcd 15499, (rel. Aug. 8, 1996), ¶ 948 ("First Report and Order"). The FCC further concluded that "short term promotional prices," which are defined as "promotions of up to 90 days," "do not constitute retail rates for the underlying services and are not subject to the wholesale rate obligation." Id. at ¶¶ 949 & 950. Thus, promotional prices offered for a period of 90 days or less need not be offered to resellers at a wholesale discount, whereas promotional prices offered for periods greater than 90 days must be offered for resale at the wholesale rate.

BellSouth uses certain marketing incentives in all nine states in which it operates. These incentives include gift cards or other one-time giveaways that encourage customers to subscribe

[1]The NCUC has established that CLPs may purchase BellSouth's retail telecommunications services in North Carolina at a 21.5% wholesale discount less the retail price for business services and for 17.6% less than the retail price for residential services.

to BellSouth's telecommunications services. CLPs that compete with BellSouth regularly employ similar marketing practices. These marketing incentives are redeemable only for unaffiliated, that is, non-BellSouth, goods or services. Because these types of marketing incentives originate from unaffiliated companies, BellSouth is unable to track their usage or redemption rates.

In June of 2004, the Public Staff of the NCUC filed a Motion for Order Concerning Eligibility for One-Day Notice and ILECs' Obligations to Offer Promotions to Resellers. One of the issues on which the Public Staff sought guidance was the following: "If a [local exchange carrier] offers a benefit in the form of a check, a coupon for a check, or anything else of value for more than ninety days to incent subscription or continued subscription to a regulated service, is it required that the benefit be offered to resellers in addition to the reseller discount?" The Public Staff took the position that marketing incentives such as gift cards, checks, etc. "effectively" constitutes a discount on telecommunications services and are subject to resale obligations. On December 22, 2004, the NCUC issued its Order Ruling on Motion Regarding Promotions (the "First Resale Order"), holding that marketing incentives "are in fact promotional offers subject to the FCC's rules on promotion," and that "in order for a gift card type promotion not to require an adjustment to the resale wholesale rate (caused by the fact that the retail price has in effect been lowered), such a promotion must be limited to 90 days." While acknowledging that marketing incentives "are not discount service offerings *per se* because they do not result in a reduction of the tariffed retail price charged for the regulated service at the heart of the offerings," the NCUC nevertheless concluded that a marketing incentive "reduces the subscriber's cost for the service by the value received in the form of a gift card or other

giveaway." First Resale Order, p. 11. Thus, the NCUC stated, "The tariffed retail rate would, in essence, no longer exist, as the tariffed price minus the value of the gift card received for subscribing to the regulated service, i.e., the promotional rate, would become the 'real' retail rate." Id.

On February 18, 2005, BellSouth filed a Motion for Reconsideration or, in the Alternative, for Clarification, and for a Stay of the Commission's December 22, 2004 Order. On June 3, 2005, the NCUC issued its Order Clarifying Ruling on Promotions and Denying Motions for Reconsideration and Stay (the "Second Resale Order"). In this Order, the NCUC held that marketing incentives have the effect of lowering "the actual, 'real' retail rate." Second Resale Order, p. 5. The NCUC further required BellSouth to determine "the price lowering impact of any such 90 day plus promotions on the real tariff or retail list price" and pass the benefit of such a reduction on to resellers through a wholesale discount on the "lower actual retail price." Id. at p. 6.

BellSouth filed this action on August 2, 2005 seeking declaratory and injunctive relief with respect to the two Orders of the NCUC, alleging that the Orders violate the Act. BellSouth also filed a Motion for Preliminary Injunction seeking to enjoin enforcement of those provisions of the Orders requiring ILECs to take into consideration the value of gift cards and other giveaways in the same manner that rate discounts which last longer than ninety days are considered when arriving at the wholesale rate for telecommunications services for CLPs. After a hearing on August 11, 2005, this court granted BellSouth's Motion for Preliminary Injunction. The parties have now filed their cross-motions for summary judgment.

DISCUSSION

BellSouth alleges that the NCUC's conclusions that BellSouth is required to offer CLPs a wholesale discount on marketing incentives (or the value thereof) in addition to the wholesale discount offered on its retail telecommunications services is in violation of the Telecommunications Act. The court reviews the NCUC's interpretations of the Act *de novo*. GTE South , Inc. v. Morrison, 199 F.3d 733, 745 (4th Cir. 1999). However, "[a] 'state agency's interpretation of federal statutes is not entitled to the deference afforded a federal agency's interpretation of its own statutes . . .'" Id. (quoting Orthopaedic Hosp. v. Belshe, 103 F.3d 1491, 1495-96 (9th Cir. 1997). The court has carefully reviewed the two Orders of the NCUC, the arguments of counsel, and the pertinent law, and concludes that the Orders of the NCUC are contrary to and in violation of the Act.

The first rule of statutory construction is that a court must look to the language of the statute. When examining the language of a statute, the court "must presume that a legislature says in a statute what it means and means in a statute what it says there." Connecticut Nat'l Bank v. Germain, 503 U.S. 249, 253-54 (1992). The court may look beyond the express language of the statute only when the language of the statute is ambiguous or where a literal interpretation would thwart the purpose of the overall statutory scheme. U.S. v. Tex-Tow, Inc., 589 F.2d 1310, 1313 (7th Cir. 1978).

Looking to the language of the Act, Congress' intent is plain. Section 251 (c)(4) requires an ILEC to offer for resale "any telecommunications service" it provides at retail to subscribers who are not telecommunications carriers. There can be no argument that gift cards, checks, coupons for checks, and similar types of marketing incentives are "telecommunications services." Indeed, in its First Resale Order, the NCUC conceded that marketing incentives "are

not discount service offerings *per se* because they do not result in a reduction of the tariffed retail price charged for the regulated service . . .." First Resale Order, p. 11.

As noted above, the FCC has determined that the Act's resale obligations extend to *promotional price discounts* offered on retail communications services. In its First Report and Order, the FCC stated in unambiguous terms that "promotions" refers only to "*price discounts* from standard offerings that will remain available for resale at wholesale rates, i.e., temporary price discounts." First Report and Order, ¶ 948. Had the FCC wished to include marketing incentives such as Walmart gift cards in the definition of "promotions," it could have easily done so. The marketing incentives at issue here do not give the customer a reduction or discount on the price of the telecommunications service provided by BellSouth. A customer receiving a Walmart gift card in exchange for signing up to receive certain services, for example, will pay the same full tariff price for the service each month as customers who subscribed to the service without the benefit of the gift card. Moreover, a customer cannot use a Walmart gift card or coupon to pay her phone bill. If the marketing incentive came in the form of a bill credit or other direct reduction in the price paid for a particular service, then the incentive would certainly be considered a promotional discount that would trigger BellSouth's resale obligations.

The NCUC's Orders purport to extend the definition of promotional discounts to include anything of economic value. The court believes that this interpretation is contrary to the plain language of the statute and the FCC implementing regulations. Accordingly,

IT IS THEREFORE ORDERED that BellSouth's Motion for Summary Judgment is hereby GRANTED, and the Commissioners' Motion for Summary Judgment is hereby DENIED.

Signed: May 15, 2006

Graham C. Mullen
United States District Judge

FPSC
Docket No. 050863-TP

AT&T Florida's
Attachment to

Item No. 1-17

DECLASSIFIED

(Entire CD ROM PROPRIETARY)

DECLASSIFIED

000059

DN 07864-07
8-30-07

FPSC
Docket No. 050863-TP

AT&T Florida's
Attachment to

Item No. 1-18

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
2003								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 10.51	$ 10.51	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-03	$ 21.02	$ 21.02	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 63.06	$ 63.06	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Oct-03	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Dec-03	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-03	$ 105.10	$ 105.10	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-03	$ 188.79	$ 188.79	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Oct-03	$ 125.12	$ 125.12	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Nov-03	$ 86.02	$ 86.02	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Dec-03	$ 54.74	$ 54.74	$ -	9/2/2004	12/27/2004
2004								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 10.90	$ 10.90	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 11.73	$ 11.73	$ -	9/2/2004	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 11.73	$ 11.73	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-04	$ 115.61	$ 115.61	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-04	$ 163.50	$ 163.50	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-04	$ 260.08	$ 260.08	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 369.08	$ 369.08	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-04	$ 163.50	$ 163.50	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 130.80	$ 130.80	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 218.00	$ 218.00	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 211.14	$ 211.14	$ -	9/2/2004	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 211.14	$ 211.14	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-04	$ 152.49	$ 152.49	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 117.30	$ 117.30	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 11.73	$ 11.73	$ -	2/24/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 70.38	$ 70.38	$ -	2/24/2005	4/4/2005

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONT	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 23.46	$ 23.46	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-04	$ 514.21	$ 514.21	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-04	$ 1,284.68	$ 1,284.68	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-04	$ 2,049.20	$ 2,049.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-04	$ 2,681.40	$ 2,681.40	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-04	$ 959.20	$ 959.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-04	$ 850.20	$ 850.20	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-04	$ 784.80	$ 784.80	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-04	$ 832.83	$ 832.83	$ -	9/2/2004	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Sep-04	$ 645.15	$ 645.15	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-04	$ 621.69	$ 621.69	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 480.93	$ 480.93	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-04	$ 140.76	$ 140.76	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 293.25	$ 293.25	$ -	2/24/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Dec-04	$ 269.79	$ 269.79	$ -	2/24/2005	4/4/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	May-04	$ 31.96	$ 31.96	$ -	9/2/2004	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Aug-04	$ 39.78	$ -	$ 39.78	9/2/2004	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Oct-04	$ 39.78	$ -	$ 39.78	1/5/2005	4/2/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Dec-04	$ 79.56	$ -	$ 79.56	1/5/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jan-04	$ 723.86	$ 361.93	$ 361.93	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Feb-04	$ 1,527.28	$ 1,527.28	$ -	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Mar-04	$ 1,773.78	$ 1,011.05	$ 762.73	9/2/2004	4/1/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Apr-04	$ 1,998.18	$ 1,138.96	$ 859.22	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	May-04	$ 1,341.64	$ 536.66	$ 804.98	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jun-04	$ 742.22	$ 244.93	$ 497.29	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jul-04	$ 869.38	$ 573.79	$ 295.59	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Aug-04	$ 620.84	$ 130.38	$ 490.46	9/2/2004	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Sep-04	$ 541.28	$ 541.28	$ -	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Oct-04	$ 421.94	$ 281.01	$ 140.93	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Nov-04	$ 904.12	$ -	$ 904.12	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Dec-04	$ 596.70	$ -	$ 596.70	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jan-04	$ 5,193.50	$ 2,908.36	$ 2,285.14	9/2/2004	4/1/2005

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CLECNAME	QTACCOUNT#	PROMOTIONNAME	PROMOMONT	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Feb-04	$ 15,360.18	$ 9,062.49	$ 6,297.69	9/2/2004	4/1/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Mar-04	$ 15,980.34	$ 10,706.83	$ 5,273.51	9/2/2004	4/1/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Apr-04	$ 11,689.88	$ 5,143.55	$ 6,546.33	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	May-04	$ 6,729.62	$ 3,364.81	$ 3,364.81	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jun-04	$ 4,709.68	$ 2,543.23	$ 2,166.45	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jul-04	$ 4,271.08	$ 640.66	$ 3,630.42	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Aug-04	$ 4,285.70	$ 642.86	$ 3,642.84	9/2/2004	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Sep-04	$ 3,072.24	$ 1,536.12	$ 1,536.12	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Oct-04	$ 3,788.96	$ 757.79	$ 3,031.17	1/18/2005	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Nov-04	$ 4,275.50	$ -	$ 4,275.50	1/18/2005	4/2/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jan-04	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Feb-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Apr-04	$ 31.28	$ 31.28	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	May-04	$ 15.64	$ 15.64	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jun-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jul-04	$ 7.82	$ 7.82	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Aug-04	$ 23.46	$ 23.46	$ -	9/2/2004	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service (	Sep-04	$ 15.64	$ 15.64	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Oct-04	$ 15.64	$ 15.64	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Nov-04	$ 31.28	$ 31.28	$ -	1/18/2005	4/4/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Dec-04	$ 23.46	$ 23.46	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jan-04	$ 117.30	$ 117.30	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Feb-04	$ 156.40	$ 156.40	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Apr-04	$ 203.32	$ 203.32	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	May-04	$ 156.40	$ 156.40	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jun-04	$ 132.94	$ 132.94	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jul-04	$ 258.06	$ 258.06	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Aug-04	$ 281.52	$ 281.52	$ -	9/2/2004	12/27/2004
DPI Teleconnect	904-Q88-8437	Secondary Service (	Sep-04	$ 86.02	$ 86.02	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Nov-04	$ 70.38	$ 70.38	$ -	1/18/2005	4/4/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Dec-04	$ 70.38	$ 70.38	$ -	1/18/2005	4/4/2005
2005								
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 12.51	$ 12.51	$ -	8/15/2005	10/5/2005

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GLEGNAME	QTACCOUNT#	PROMOTION NAME	PROMOMONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	305Q888437	1FR + 2 Free Featur	Dec-05	$ 32.85	$ 32.85	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 70.38	$ 70.38	$ -	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 23.46	$ 23.46	$ -	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 58.65	$ 35.19	$ 23.46	7/18/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 35.19	$ 35.19	$ -	4/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 23.46	$ 23.46	$ -	4/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 58.65	$ 58.65	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 35.19	$ 35.19	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 23.46	$ 23.46	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 35.19	$ 23.46	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 11.73	$ 11.73	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 28.16	$ 28.16	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 35.19	$ 23.46	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 11.73	$ 11.73	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	May-05	$ 26.59	$ 26.59	$ -	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 11.73	$ 11.73	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 11.73	$ 11.73	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 23.46	$ 11.73	$ 11.73	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 11.73	$ 11.73	$ -	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 80.92	$ 80.92	$ -	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Sep-05	$ 46.92	$ 23.46	$ 23.46		
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$23.46	$ 11.73	$ 11.73		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$11.73	$ -	$ 11.73		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Oct-05	$90.73	$ 75.61	$ 15.12		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$11.73	$ 11.73	$ -		1/6/2006
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Featur	Nov-05	$44.57	$ 44.57	$ -		1/6/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$11.73	$11.73	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$11.73	$11.73	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	1FR + 2 Free Featur	Dec-05	$78.78	$78.78	$ -	12/17/2005	2/3/2006

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 246.33	$ 246.33	$ -	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jan-05	$ 164.22	$ 164.22	$ -	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 222.87	$ 222.87	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 281.52	$ 281.52	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Feb-05	$ 46.92	$ 46.92	$ -	7/18/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 175.95	$ 175.95	$ -	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 234.60	$ 234.00	$ 0.60	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Mar-05	$ 222.87	$ 222.87	$ -	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 82.11	$ 46.92	$ 35.19	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 117.30	$ 105.57	$ 11.73	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Apr-05	$ 259.62	$ 259.62	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 82.11	$ 82.11	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 70.38	$ 70.38	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	May-05	$ 245.53	$ 245.53	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 58.65	$ 58.65	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 46.92	$ 46.92	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jun-05	$ 206.84	$ 206.84	$ -	7/20/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 58.65	$ 58.65	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 23.46	$ 23.46	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Jul-05	$ 125.90	$ 125.90	$ -	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 58.65	$ 58.65	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 11.73	$ 11.73	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 154.84	$ 154.84	$ -	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Aug-05	$ 170.48	$ 170.48	$ -		
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$35.19	$ -	$ 35.19		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$26.19	$ 13.10	$ 13.09		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Oct-05	$202.17	$ 202.17	$ -		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$35.19	$ -	$ 35.19		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$23.46	$ 23.46	$ -		1/6/2006
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Featur	Nov-05	$215.08	$ 215.08	$ -		1/6/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$23.46	$23.46	$ -	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$23.46	$23.46	$ -	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	1FR + 2 Free Featur	Dec-05	$263.68	$250.50	$ 13.18	12/17/2005	2/3/2006
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Feb-05	$ 39.78	$ -	$ 39.78	7/18/2005	7/18/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Mar-05	$ 39.78	$ -	$ 39.78	4/20/2005	7/18/2005

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CLEC NAME	QA ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Jun-05	$ 39.78	$ -	$ 39.78	7/20/2005	9/20/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Jul-05	$ 31.96	$ -	$ 31.96	7/20/2005	9/20/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Aug-05	$ 95.88	$ 63.92	$ 31.96	8/15/2005	10/5/2005
DPI Teleconnect	305-Q88-8437	Line Connection Wa	Nov-05	$ 55.42	$ -	$ 55.42		1/6/2006
DPI Teleconnect	305Q888437	Line Connection Wa	Dec-05	$ 7.82	$ -	$ 7.82	12/17/2005	2/3/2006
DPI Teleconnect	305Q888437	Line Connection Wa	Dec-05	$ 70.36	$ 70.36	$ -	1/3/2006	2/20/2006
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jan-05	$ 581.06	$ 290.53	$ 290.53	2/23/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Feb-05	$ 517.14	$ 517.14	$ -	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Mar-05	$ 524.96	$ -	$ 524.96	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Apr-05	$ 381.48	$ -	$ 381.48	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	May-05	$ 326.06	$ -	$ 326.06	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jun-05	$ 517.14	$ 258.57	$ 258.57	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Jul-05	$ 319.60	$ -	$ 319.60	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Aug-05	$ 391.34	$ -	$ 391.34	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Sep-05	$ 423.30	$ 211.65	$ 211.65		
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Oct-05	$319.60	$ 95.88	$ 223.72		1/6/2006
DPI Teleconnect	561-Q88-8437	Line Connection Wa	Nov-05	$279.14	$ -	$ 279.14		1/6/2006
DPI Teleconnect	561Q888437	Line Connection Wa	Dec-05	$23.46	$15.64	$ 7.82	12/17/2005	2/3/2006
DPI Teleconnect	561Q888437	Line Connection Wa	Dec-05	$281.44	$105.54	$ 175.90	1/3/2006	2/20/2006
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jan-05	$ 2,753.32	$ -	$ 2,753.32	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Feb-05	$ 4,313.24	$ 718.87	$ 3,594.37	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Mar-05	$ 2,823.02	$ 403.29	$ 2,419.73	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Apr-05	$ 2,500.70	$ 208.39	$ 2,292.31	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	May-05	$ 1,909.44	$ 424.32	$ 1,485.12	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jun-05	$ 1,480.36	$ 845.92	$ 634.44	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Jul-05	$ 1,414.06	$ -	$ 1,414.06	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Aug-05	$ 1,835.32	$ -	$ 1,835.32	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Sep-05	$ 1,444.66	$ 240.78	$ 1,203.88		
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Oct-05	$1,443.98	$ 240.66	$ 1,203.32		1/6/2006
DPI Teleconnect	904-Q88-8437	Line Connection Wa	Nov-05	$1,540.54	$ 256.76	$ 1,283.78		1/6/2006
DPI Teleconnect	904Q888437	Line Connection Wa	Dec-05	$62.56	$7.82	$ 54.74	12/17/2005	2/3/2006
DPI Teleconnect	904Q888437	Line Connection Wa	Dec-05	$1,090.58	$254.47	$ 836.11	1/3/2006	2/20/2006

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CLEC NAME	QA ACCOUNT#	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent to B&C
DPI Teleconnect	305-Q88-8437	Secondary Service (	Nov-05	$ 23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	305Q888437	Secondary Service (	Dec-05	$ 7.82	$ 7.82	$ -	12/17/2005	2/3/2006
DPI Teleconnect	561-Q88-8437	Secondary Service (	Feb-05	$ 15.64	$ 7.82	$ 7.82	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Mar-05	$ 15.64	$ -	$ 15.64	4/20/2005	7/18/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Apr-05	$ 39.10	$ 15.64	$ 23.46	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	May-05	$ 23.46	$ 7.82	$ 15.64	7/1/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jun-05	$ 7.82	$ -	$ 7.82	7/20/2005	9/20/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Jul-05	$ -	$ -	$ -	7/20/2005	9/28/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Aug-05	$ 7.82	$ -	$ 7.82	8/15/2005	10/5/2005
DPI Teleconnect	561-Q88-8437	Secondary Service (	Sep-05	$ 7.82	$ -	$ 7.82		
DPI Teleconnect	561-Q88-8437	Secondary Service (	Nov-05	$ 23.46	$ -	$ 23.46		1/6/2006
DPI Teleconnect	561Q888437	Secondary Service (	Dec-05	$ 23.46	$7.82	$ 15.64	12/17/2005	2/3/2006
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jan-05	$ 62.56	$ 15.64	$ 46.92	2/23/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Feb-05	$ 86.02	$ 43.01	$ 43.01	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Mar-05	$ 101.66	$ -	$ 101.66	4/20/2005	7/18/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Apr-05	$ 258.06	$ 258.06	$ -	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	May-05	$ 70.38	$ 15.64	$ 54.74	7/1/2005	9/28/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jun-05	$ 39.10	$ -	$ 39.10	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Jul-05	$ 7.82	$ -	$ 7.82	7/20/2005	9/20/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Aug-05	$ 109.48	$ -	$ 109.48	8/15/2005	10/5/2005
DPI Teleconnect	904-Q88-8437	Secondary Service (	Sep-05	$ 70.38	$ -	$ 70.38		
DPI Teleconnect	904-Q88-8437	Secondary Service (	Oct-05	$ 101.66	$ 15.64	$ 86.02		1/6/2006
DPI Teleconnect	904-Q88-8437	Secondary Service (	Nov-05	$ 70.38	$ -	$ 70.38		1/6/2006
DPI Teleconnect	904Q888437	Secondary Service (	Dec-05	$ 62.56	$ -	$ 62.56	12/17/2005	2/3/2006
2006								
DPI Teleconnect	305Q888437	TWO FEATURES F	Jan-06	$ 23.46	$ 23.46	$ -	1/28/2006	2/28/2006
DPI Teleconnect	305Q888437	TWO FEATURES F	Feb-06	$ 23.46	$ 23.46	$ -	2/14/2006	3/10/2006
DPI Teleconnect	305Q888437	TWO FEATURES F	Mar-06	$ 11.73	$ -	$ 11.73	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES F	Jan-06	$ 98.14	$ 84.12	$ 14.02	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	TWO FEATURES F	Feb-06	$ 58.65	$ 46.92	$ 11.73	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES F	Mar-06	$ 35.19	$ 23.46	$ 11.73	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	TWO FEATURES F	Apr-06	$ 23.46	$ 11.73	$ 11.73	4/22/2006	6/20/2006

CLEC NAME	QWACCOUNT#	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
DPI Teleconnect	561Q888437	TWO FEATURES F	May-06	$ 11.73	$ -	$ 11.73	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Jan-06	$ 258.45	$ 245.53	$ 12.92	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Feb-06	$ 175.95	$ 175.95	$ -	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Mar-06	$ 70.38	$ 70.38	$ -	3/20/2006	5/10/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Apr-06	$ 46.92	$ 46.92	$ -	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	May-06	$ 23.46	$ 23.46	$ -	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Jun-06	$ 23.46	$ 23.46	$ -	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Jul-06	$ 12.47	$ 12.47	$ -	7/18/2006	9/12/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Aug-06	$ 12.47	$ 12.47	$ -	8/11/2006	10/9/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Sep-06	$ 12.47	$ 12.47	$ -	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	TWO FEATURES F	Oct-06	$ 12.47	$ 12.47	$ -	10/13/2006	12/15/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Feb-06	$ 246.26	$ 105.54	$ 140.72	2/14/2006	3/10/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Mar-06	$ 35.18	$ -	$ 35.18	3/20/2006	5/10/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Apr-06	$ 70.36	$ -	$ 70.36	4/22/2006	6/20/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Jul-06	$ 70.36	$ 70.36	$ -	7/18/2006	9/12/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Aug-06	$ 105.54	$ 105.54	$ -	8/11/2006	10/9/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Sep-06	$ 140.72	$ 140.72	$ -	9/15/2006	11/6/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Oct-06	$ 105.54	$ 105.54	$ -	10/13/2006	12/15/2006
DPI Teleconnect	305Q888437	LINE CONNECTION	Nov-06	$ 140.72	$ 140.72	$ -	11/12/2006	1/10/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-06	$ 140.72	$ 70.36	$ 70.36	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-06	$ 43.00	$ -	$ 43.00	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Feb-06	$ 668.42	$ 211.08	$ 457.34	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Mar-06	$ 316.62	$ 70.36	$ 246.26	3/20/2006	5/10/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Apr-06	$ 578.52	$ 160.70	$ 417.82	4/22/2006	6/20/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jun-06	$ 148.54	$ 118.83	$ 29.71	6/21/2006	8/11/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Jul-06	$ 175.90	$ 175.90	$ -	7/18/2006	9/12/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Aug-06	$ 359.62	$ 326.93	$ 32.69	8/11/2006	10/9/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Sep-06	$ 191.54	$ 191.54	$ -	9/15/2006	11/6/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Oct-06	$ 254.08	$ 254.08	$ -	10/13/2006	12/15/2006
DPI Teleconnect	561Q888437	LINE CONNECTION	Nov-06	$ 351.80	$ 351.80	$ -	11/12/2006	1/10/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Dec-06	$ 246.26	$ 246.26	$ -	12/18/2006	2/6/2007

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CLEC NAME	QWEST ACCOUNT#	PROMOTION NAME	PROMO MONTH	CREDIT REQ'D	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent to B&C
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-06	$ 738.78	$ 35.18	$ 703.60	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-06	$ 289.26	$ 64.28	$ 224.98	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Feb-06	$ 1,938.82	$ 840.16	$ 1,098.66	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Mar-06	$ 1,278.22	$ 255.64	$ 1,022.58	3/20/2006	5/10/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Apr-06	$ 1,536.20	$ 233.77	$ 1,302.43	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	May-06	$ 297.08	$ 89.12	$ 207.96	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jun-06	$ 289.26	$ 224.98	$ 64.28	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Jul-06	$ 422.16	$ 281.44	$ 140.72	7/18/2006	9/12/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Aug-06	$ 562.88	$ 527.70	$ 35.18	8/11/2006	10/9/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Sep-06	$ 1,203.94	$ 1,203.94	$ -	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Oct-06	$ 762.24	$ 762.24	$ -	10/13/2006	12/15/2006
DPI Teleconnect	904Q888437	LINE CONNECTION	Nov-06	$ 859.96	$ 826.88	$ 33.08	11/12/2006	1/10/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Dec-06	$ 691.88	$ 691.88	$ -	12/18/2006	2/6/2007
DPI Teleconnect	305Q888437	SECONDARY SERV	Feb-06	$ 15.64	$ -	$ 15.64	2/14/2006	3/10/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jan-06	$ 15.64	$ -	$ 15.64	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jan-06	$ 7.82	$ -	$ 7.82	1/28/2006	2/28/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Apr-06	$ 7.82	$ -	$ 7.82	4/22/2006	6/20/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jun-06	$ 7.82	$ -	$ 7.82	6/21/2006	8/11/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Jul-06	$ 7.82	$ 7.82	$ -	7/18/2006	9/12/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Aug-06	$ 7.82	$ -	$ 7.82	8/11/2006	10/9/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Sep-06	$ 7.82	$ -	$ 7.82	9/15/2006	11/6/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Oct-06	$ 7.82	$ -	$ 7.82	10/13/2006	12/15/2006
DPI Teleconnect	561Q888437	SECONDARY SERV	Dec-06	$ 7.82	$ -	$ 7.82	12/18/2006	2/6/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-06	$ 54.74	$ -	$ 54.74	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-06	$ 7.82	$ 7.82	$ -	1/28/2006	2/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Feb-06	$ 78.20	$ 7.82	$ 70.38	2/14/2006	3/10/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Mar-06	$ 15.64	$ 7.82	$ 7.82	3/20/2006	5/10/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Apr-06	$ 7.82	$ 7.82	$ -	4/22/2006	6/20/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	May-06	$ 15.64	$ -	$ 15.64	5/21/2006	7/28/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Jun-06	$ 7.82	$ -	$ 7.82	6/21/2006	8/11/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Sep-06	$ 7.82	$ -	$ 7.82	9/15/2006	11/6/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Oct-06	$ 23.46	$ 7.82	$ 15.64	10/13/2006	12/15/2006
DPI Teleconnect	904Q888437	SECONDARY SERV	Dec-06	$ 7.82	$ 7.82	$ -	12/18/2006	2/6/2007

CLEC NAME	QWACCOUNT#	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DP	Sent To B&C
2007								
DPI Teleconnect	305Q888437	LINE CONNECTION	Jan-07	$ 35.18	$ 35.18	$ -	2/12/2007	4/26/2007
DPI Teleconnect	305Q888437	LINE CONNECTION	Mar-07	$ 187.62	$ 187.62	$ -	3/16/2007	5/21/2007
DPI Teleconnect	305Q888437	LINE CONNECTION	Apr-07	$ 107.88	$ 107.88	$ -	4/26/2007	6/15/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Jan-07	$ 140.72	$ 140.72	$ -	2/12/2007	4/26/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Mar-07	$ 467.48	$ 467.48	$ -	3/16/2007	5/21/2007
DPI Teleconnect	561Q888437	LINE CONNECTION	Apr-07	$ 359.60	$ 359.60	$ -	4/26/2007	6/15/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Jan-07	$ 570.70	$ 570.70	$ -	2/12/2007	4/26/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Mar-07	$ 827.08	$ 827.08	$ -	3/16/2007	5/21/2007
DPI Teleconnect	904Q888437	LINE CONNECTION	Apr-07	$ 655.10	$ 655.10	$ -	4/26/2007	6/15/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Jan-07	$ 7.82	$ 7.82	$ -	2/12/2007	4/26/2007
DPI Teleconnect	904Q888437	SECONDARY SERV	Feb-07	$ 7.82	$ 7.82	$ -	2/14/2007	4/26/2007
				$ 165,036.25	$ 84,608.08	$ 80,428.17		

070000

FPSC
Docket No. 050863-TP

AT&T Florida's
Attachment to

Item No. 1-21

000071

Butler, Ann W

From: Mangina, Leisa G
Sent: *Tuesday, October 25, 2005 2:52 PM*
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

Another correspondence

-----Original Message-----
From: *Mangina, Leisa G*
Sent: Wednesday, January 26, 2005 5:22 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

My understanding Brian is that Lost Key submitted several different Clecs promotional about the same timeframe and that is what is causing the lag time. I will see what I can get as a timeframe just for your company.

Leisa

> -----Original Message-----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Wednesday, January 26, 2005 2:39 PM
> **To:** Mangina, Leisa G
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Leisa:
>
> Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.
>
> Brian A. Bolinger
> Vice President Legal Affairs
> dPi TeleConnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, Texas 75234
> Telephone: 972-488-5500 x4018
> Fax: 972-406-0193
>
> > -----Original Message-----
> > **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> > **Sent:** Wednesday, January 26, 2005 1:09 PM
> > **To:** Bolinger, Brian; Lund, Steve
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted
> >
> > Brian,
> >
> > I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?
> >
> > Leisa Mangina
> >
> > > -----Original Message-----
> > > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]

Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM

To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:55 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

More

-----Original Message-----
From: Mangina, Leisa G
Sent: Wednesday, March 02, 2005 3:18 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

Kristy Seagle

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 02, 2005 2:55 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Who can I contact to get a firm date?

Thanks again!

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, March 02, 2005 2:53 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We have noted that the credit will be issued by mid March. As long as you are paying any bills under the amount to be credited you should be in standings. I can not state the credits will be done on March 15th due to this group will not be issuing the credits. But we will be looking at the accounts to see if they have been issued before we take any steps.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 02, 2005 1:51 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> -----Original Message-----
> **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> **Sent:** Wednesday, January 26, 2005 1:09 PM
> **To:** Bolinger, Brian; Lund, Steve
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Brian,
>
> I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?
>
> Leisa Mangina
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Wednesday, January 26, 2005 12:29 PM
> > **To:** Lund, Steve
> > **Cc:** Mangina, Leisa G
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted
> > **Importance:** High
> >
> > Steve and Leisa:
> >
> > Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are

pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we

have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:56 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

Another

-----Original Message-----
From: Mangina, Leisa G
Sent: Tuesday, March 15, 2005 5:26 PM
To: 'Bolinger, Brian'
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am not the person issuing the credits. My understanding is that the information on the credits has been sent to "Lost Key". Please check with them for they know who it is they are in communciation with on the promotional.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 15, 2005 1:16 PM
To: Mangina, Leisa G; Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa:

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over $700,000 outstanding.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

----Original Message-----
From: *Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]*
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----

From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers." 118

000085

Item 1-21: 000015

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:57 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

More

-----Original Message-----
From: Mangina, Leisa G
Sent: Thursday, April 07, 2005 4:29 PM
To: 'Bolinger, Brian'; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I don't have all the information you need at this time. I do know I have a person from my group that is helping out with the adjustments.

Leisa

> -----Original Message-----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Thursday, April 07, 2005 4:00 PM
> **To:** Mangina, Leisa G; Bolinger, Brian; Lund, Steve
> **Cc:** Seagle, Kristy
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
> **Importance:** High
>
> Thank you Leisa. I need to know a firm date on when the adjustments will be completed. As you know, dPi Teleconnect has been given dates of October 8, 2004, November 8, 2004, "the middle of January" 2005 and March 15, 2005. To date however, dPi Teleconnect has not received any credits.
>
> While dPi Teleconnect does not want to begin filing formal complaints with the different state public service commissions, the company has had in excess of $400,000 outstanding for more than seven months. Currently, the balance of credits owed to dPi by BellSouth is $718,634.74. Accordingly, I need to know the following:
>
> 1. On what date BellSouth will apply the credits to dPi Teleconnect; and
> 2. Exactly how much BellSouth intends to credit.
>
> Thank you for your attention to this matter and I look forward to your very prompt reply.
>
> Brian A. Bolinger
> Vice President of Legal Affairs
> dPi Teleconnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, TX 75234
> Office (972) 488-5500 ext. 4018
> Fax (972) 406-0193
>
> > -----Original Message-----
> > **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]

Sent: Thursday, April 07, 2005 3:54 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We are helping out trying to get your adjustments completed. I promise I will not sign off to hold provisioning until we get the total of the promotionals verses what the balance (if any) is left.

Leisa

> ----Original Message----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Thursday, April 07, 2005 2:44 PM
> **To:** Bolinger, Brian; Mangina, Leisa G; Lund, Steve
> **Cc:** Seagle, Kristy
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
> **Importance:** High
>
> Kristy, Leisa & Steve:
>
> As you all are well aware, dPi Teleconnect currently has promotional credits submitted in the amount of $718,634.74. However, dPi continues to receive demand for payment of $553,444.52. I realize that demand letters are automatically generated but I once again ask that one of you confirm that dPi Teleconnect will not have its services refused until there is resolution with regard to our promotional credits that have been submitted.
>
> Thank you.
>
> Brian A. Bolinger
> Vice President of Legal Affairs
> dPi Teleconnect, LLC
> 2997 LBJ Freeway, Suite 225
> Dallas, TX 75234
> Office (972) 488-5500 ext. 4018
> Fax (972) 406-0193
>
> > -----Original Message-----
> > **From:** Bolinger, Brian
> > **Sent:** Wednesday, March 02, 2005 1:51 PM
> > **To:** 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted
> > **Importance:** High
> >
> > Leisa & Steve:
> >
> > Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.
> >
> > Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'

Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

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Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:43 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect

FYI

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 3:11 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you very much for your assistance.

> -----Original Message-----
> **From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]
> **Sent:** Wednesday, April 13, 2005 3:18 PM
> **To:** Bolinger, Brian; Patterson, Gary D
> **Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
> **Subject:** RE: dPi Teleconnect
>
> Brian,
>
> The spreadsheet provided was for credits that were recently handled in our group. We will look further into both spreadsheets to see where the difference is and get back to you.
>
> Regarding the remaining request of $454,665.24, Kristy informed me earlier this week that she should have an answer by the end of this week.
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Wednesday, April 13, 2005 2:44 PM
> > **To:** Seube, Louis; Patterson, Gary D
> > **Cc:** Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
> > **Subject:** RE: dPi Teleconnect
> > **Importance:** High
> >
> > Louis:
> >
> > Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?
> >
> > Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?
> >
> > Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger

Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advemall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advemall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs

dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advemall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]

Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72,

and received credit of $81,600.72.

* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:44 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect

FYI

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 3:48 PM
To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

> -----Original Message-----
> **From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
> **Sent:** Thursday, April 14, 2005 3:24 PM
> **To:** Bolinger, Brian; Seube, Louis; Patterson, Gary D
> **Cc:** Mangina, Leisa G; Kelley, Rod (James R)
> **Subject:** RE: dPi Teleconnect
>
> Brian,
>
> I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

000099

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advemall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advemall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling

and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Mazlar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine

the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it

was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* IFR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar (r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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Patterson, Gary D

From: Goldberg, Harry
Sent: Friday, April 08, 2005 12:56 PM
To: Seube, Louis; Patterson, Gary D; Seagle, Kristy
Subject: FW: dPi Teleconnect

Importance: High

This is the letter that has prompted the questions.

Harry Goldberg
404-986-1157
ipager: hgoldberg

-----Original Message-----
From: Moore, Patrick
Sent: Friday, April 08, 2005 1:52 PM
To: Goldberg, Harry
Subject: FW: dPi Teleconnect
Importance: High

FYI
-----Original Message-----
From: Adams, Rex
Sent: Friday, April 08, 2005 1:48 PM
To: Stacy, William N; Agerton, Trip; Bickerstaff, Bob; Cockerham, Gloria R; Dawson, Gail; Greer, Joe; Johnson, Marjorie; Moore, Patrick; Peed, Mary Jo; Russell, Rachel; Sanford, Sheila
Subject: FW: dPi Teleconnect
Importance: High

Mary Jo and Bob: Can you give me a response to this? If you would prefer to chat by phone that would be great as well. Thanks
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 5:33 PM
To: Greene, Margaret H; Gary, Marc; Feidler, Mark L; Cowan, Keith O; Adams, Rex; Abbott Jr, Herschel L
Subject: dPi Teleconnect
Importance: High

Thank you for taking the time to read this email. For your information, dPi Teleconnect is a reseller of local telephone service in all of the BellSouth operating states. The company markets is services on a prepaid basis to cash and credit constrained consumers that have lost dial tone. In short, dPi embraces the consumers that BellSouth expends significant amounts of time and effort attempting to collect from, prior to disconnect, and pays BellSouth for them, in full, each month.
As you may or may not be aware, FCC and state public service commission rules and regulations stipulate that incumbents, like BellSouth, must offer to resellers, like dPi Teleconnect, certain promotions that the incumbents offer to its own residential consumers. Beginning in September 2004, dPi Teleconnect began applying for promotional credits with BellSouth for promotions that dPi Teleconnect had qualified. To date, dPi Teleconnect has applied for $718,634.74 in credits.
dPi Teleconnect has had constant communication with individuals at BellSouth including Maxine Alagar (prior to her retirment), Kristy Seagle, Leisa Mangina and Steve Lund regarding this issue. dPi Teleconnect has been informed by BellSouth that credits would be applied October 8, 2004, November 8, 2004, "by the middle of January" 2005 and March 15, 2005. Currently, dPi Teleconnect has not received any of its applied for credits. Considering that more than seven months have passed without any credits being issued and the failure by BellSouth to apply credits on the dates above, dPi Teleconnect can only conclude that BellSouth does not intend to credit dPi Teleconnect.

For your information, dPi has recently filed an informal complaint with one state public utility commission and fully intends to file a formal complaint should this issue not be resolved in the next few days. Moreover, the company is fully aware that BellSouth has been issuing credits to some companies and not issuing the exact credits to other companies. Finally, I have correspondence from BellSouth which admits its obligation for such credits and specifically cites the regulation for which the obligation occurs. The reason that I am writing to each of you is because dPi Teleconnect has never, in the seven years of its existence, filed a complaint against any of the incumbents it does business with (BellSouth, SBC, Verizon, Sprint, CenturyTel, Citizens, Alltel, Qwest and Valor) and the company in no way wants to create an adversarial relationship with BellSouth or any of its business partners. Unfortunately, dPi has patiently waited for more than seven months and currently, cannot get an answer as to when BellSouth will apply the credits to dPi's account. Accordingly, dPi Teleconnect is making one last effort to resolve this matter amicably. All the company asks is that BellSouth adhere to the rules and regulations that each of us are forced to do business under.

If you can, please provide me with guidance on this issue at your earliest convenience.
Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 3:11 PM
To: Butler, Ann W
Subject: FW: DPI Teleconnect open promotions

FYI

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Thursday, September 15, 2005 2:40 PM
To: Mangina, Leisa G
Cc: bbolinger@dpiteleconnect.com
Subject: DPI Teleconnect open promotions

Hello Leisa,

Here is the report that you needed. Please call me if you have any questions on my mobile. Thank you for your patience,

Steve T Watson
Lost Key Telecom
Senior Account Manager
678.528.6692 (Office)
850.492.7444 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

RBOC Tracker
Account QuickReport
All Transactions

	Type	Date	Memo	Open Balance	Amount	Balance
Accounts Receivable						
BellSouth						
Promotional						
DPI Teleconnect						
	Invoice	10/08/2003	SS-AL-205-20031008		26.80	26.80
	Invoice	10/08/2003	SS-KY-502-20031008		66.24	93.04
	Invoice	10/08/2003	SS-FL-561-20031008		7.82	100.86
	Invoice	10/08/2003	SS-TN-615-20031008		169.15	270.01
	Invoice	10/08/2003	SS-NC-704-20031008		156.56	426.57
	Invoice	10/08/2003	SS-GA-706-20031008		39.65	466.22
	Invoice	10/08/2003	SS-SC-803-20031008		151.98	618.20
	Invoice	10/08/2003	SS-FL-904-20031008		125.12	743.32
	Invoice	10/08/2003	SS-MS-228-20031008		26.96	770.28
	Invoice	11/08/2003	SS-AL-205-20031108		87.10	857.38
	Invoice	11/08/2003	SS-MS-228-20031108		6.74	864.12
	Invoice	11/08/2003	SS-KY-502-20031108		74.52	938.64
	Invoice	11/08/2003	SS-TN-615-20031108		437.80	1,376.44
	Invoice	11/08/2003	SS-NC-704-20031108		144.20	1,520.64
	Invoice	11/08/2003	SS-GA-706-20031108		7.93	1,528.57
	Invoice	11/08/2003	SS-SC-803-20031108		201.15	1,729.72
	Invoice	11/08/2003	SS-FL-904-20031108		86.02	1,815.74
	Invoice	11/08/2003	TF-MS-228-20031108		22.66	1,838.40
	Invoice	11/08/2003	TF-AL-205-20031108		31.29	1,869.69
	Invoice	11/08/2003	TF-FL-561-20031108		21.02	1,890.71
	Invoice	11/08/2003	TF-TN-615-20031108		167.78	2,058.49
	Invoice	11/08/2003	TF-NC-704-20031108		95.04	2,153.53
	Invoice	11/08/2003	TF-GA-706-20031108		10.72	2,164.25
	Invoice	11/08/2003	TF-SC-803-20031108		160.29	2,324.54
	Invoice	11/08/2003	TF-FL-904-20031108		105.10	2,429.64
	Invoice	12/08/2003	SS-AL-205-20031208		33.50	2,463.14
	Invoice	12/08/2003	SS-MS-228-20031208		13.48	2,476.62
	Invoice	12/08/2003	SS-KY-502-20031208		57.96	2,534.58
	Invoice	12/08/2003	SS-FL-561-20031208		7.82	2,542.40
	Invoice	12/08/2003	SS-TN-615-20031208		189.05	2,731.45
	Invoice	12/08/2003	SS-NC-704-20031208		119.48	2,850.93
	Invoice	12/08/2003	SS-GA-706-20031208		15.86	2,866.79

Item 1-21: 000040

000110

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	12/08/2003	SS-SC-803-20031208		178.80	3,045.59
Invoice	12/08/2003	SS-FL-904-20031208		54.74	3,100.33
Invoice	12/08/2003	TF-AL-205-20031208		132.54	3,232.87
Invoice	12/08/2003	TF-MS-228-20031208		33.99	3,266.86
Invoice	12/08/2003	TF-FL-305-20031208		10.51	3,277.37
Invoice	12/08/2003	TF-KY-502-20031208		33.60	3,310.97
Invoice	12/08/2003	TF-FL-561-20031208		63.06	3,374.03
Invoice	12/08/2003	TF-TN-615-20031208		241.00	3,615.03
Invoice	12/08/2003	TF-NC-704-20031208		428.27	4,043.30
Invoice	12/08/2003	TF-GA-706-20031208		32.16	4,075.46
Invoice	12/08/2003	TF-SC-803-20031208		308.26	4,383.72
Invoice	12/08/2003	TF-FL-904-20031208		188.79	4,572.51
Invoice	01/08/2004	LC-AL-205-20040108	2,551.22	2,551.22	7,123.73
Invoice	01/08/2004	LC-MS-228-20040108	434.11	542.64	7,666.37
Invoice	01/08/2004	LC-KY-502-20040108	1,449.57	1,525.86	9,192.23
Invoice	01/08/2004	LC-FL-561-20040108	361.93	723.86	9,916.09
Invoice	01/08/2004	LC-NC-704-20040108	8,725.04	17,450.09	27,366.18
Invoice	01/08/2004	LC-GA-706-20040108	543.92	543.92	27,910.10
Invoice	01/08/2004	LC-SC-803-20040108	5,437.98	5,785.08	33,695.18
Invoice	01/08/2004	LC-FL-904-20040108	2,285.14	5,193.50	38,888.68
Invoice	01/08/2004	LC-TN-615-20040108	6,283.08	6,756.00	45,644.68
Invoice	01/08/2004	SS-AL-205-20040108		73.70	45,718.38
Invoice	01/08/2004	SS-KY-502-20040108		57.96	45,776.34
Invoice	01/08/2004	SS-FL-561-20040108		7.82	45,784.16
Invoice	01/08/2004	SS-TN-615-20040108		199.00	45,983.16
Invoice	01/08/2004	SS-NC-704-20040108		309.00	46,292.16
Invoice	01/08/2004	SS-GA-706-20040108		23.79	46,315.95
Invoice	01/08/2004	SS-SC-803-20040108		116.22	46,432.17
Invoice	01/08/2004	SS-FL-904-20040108		117.30	46,549.47
Invoice	01/08/2004	TF-AL-205-20040108		191.25	46,740.72
Invoice	01/08/2004	TF-MS-228-20040108		33.99	46,774.71
Invoice	01/08/2004	TF-KY-502-20040108		56.00	46,830.71
Invoice	01/08/2004	TF-FL-561-20040108		115.61	46,946.32
Invoice	01/08/2004	TF-TN-615-20040108		403.82	47,350.14
Invoice	01/08/2004	TF-NC-704-20040108		1,401.21	48,751.35
Invoice	01/08/2004	TF-GA-706-20040108		32.16	48,783.51

000111

Item 1-21: 000041

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	01/08/2004	TF-SC-803-20040108		478.29	49,261.80
Invoice	01/08/2004	TF-FL-904-20040108		514.21	49,776.01
Invoice	02/08/2004	LC-AL-205-20040208	7,038.07	9,260.62	59,036.63
Invoice	02/08/2004	LC-KY-502-20040208	4,085.49	4,085.49	63,122.12
Invoice	02/08/2004	LC-FL-561-20040208		1,527.28	64,649.40
Invoice	02/08/2004	LC-TN-615-20040208	16,666.03	21,770.50	86,419.90
Invoice	02/08/2004	LC-NC-704-20040208	20,331.56	35,054.41	121,474.31
Invoice	02/08/2004	LC-GA-706-20040208	1,464.40	1,464.40	122,938.71
Invoice	02/08/2004	LC-FL-904-20040208	6,297.69	15,360.18	138,298.89
Invoice	02/08/2004	LC-MS-228-20040208	1,821.08	2,564.90	140,863.79
Invoice	02/08/2004	LC-FL-305-20040208		0.00	140,863.79
Invoice	02/08/2004	LC-SC-803-20040208	15,262.13	17,542.68	158,406.47
Invoice	02/08/2004	SS-AL-205-20040208		87.10	158,493.57
Invoice	02/08/2004	SS-MS-228-20040208		6.74	158,500.31
Invoice	02/08/2004	SS-KY-502-20040208		66.24	158,566.55
Invoice	02/08/2004	SS-FL-561-20040208		23.46	158,590.01
Invoice	02/08/2004	SS-TN-615-20040208		398.00	158,988.01
Invoice	02/08/2004	SS-NC-704-20040208		304.88	159,292.89
Invoice	02/08/2004	SS-GA-706-20040208		31.72	159,324.61
Invoice	02/08/2004	SS-SC-803-20040208		169.86	159,494.47
Invoice	02/08/2004	SS-FL-904-20040208		156.40	159,650.87
Invoice	02/08/2004	TF-AL-205-20040208		674.59	160,325.46
Invoice	02/08/2004	TF-MS-228-20040208		181.28	160,506.74
Invoice	02/08/2004	TF-KY-502-20040208		123.20	160,629.94
Invoice	02/08/2004	TF-FL-561-20040208		163.50	160,793.44
Invoice	02/08/2004	TF-TN-615-20040208		1,208.98	162,002.42
Invoice	02/08/2004	TF-NC-704-20040208		2,645.29	164,647.71
Invoice	02/08/2004	TF-GA-706-20040208		21.44	164,669.15
Invoice	02/08/2004	TF-SC-803-20040208		1,041.38	165,710.53
Invoice	02/08/2004	TF-FL-904-20040208		1,284.68	166,995.21
Invoice	02/08/2004	TF-TN-615-20040208		1,208.98	168,204.19
Invoice	03/08/2004	LC-AL-205-20040308	9,064.77	9,541.86	177,746.05
Invoice	03/08/2004	LC-KY-502-20040308	1,176.58	3,596.19	181,342.24
Invoice	03/08/2004	LC-FL-561-20040308	762.73	1,773.78	183,116.02
Invoice	03/08/2004	LC-TN-615-20040308	21,996.45	21,996.45	205,112.47
Invoice	03/08/2004	LC-NC-704-20040308	30,688.13	38,845.73	243,958.20

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	03/08/2004	LC-GA-706-20040308	1,715.44	1,715.44	245,673.64
Invoice	03/08/2004	LC-SC-803-20040308	18,548.38	19,732.32	265,405.96
Invoice	03/08/2004	LC-FL-904-20040308	5,273.51	15,980.34	281,386.30
Invoice	03/08/2004	LC-MS-228-20040308	2,211.00	2,211.00	283,597.30
Invoice	03/08/2004	LC-FL-305-20040308		0.00	283,597.30
Invoice	03/08/2004	SS-AL-205-20040308	100.50	100.50	283,697.80
Invoice	03/08/2004	SS-KY-502-20040308	66.24	66.24	283,764.04
Invoice	03/08/2004	SS-FL-561-20040308	23.46	23.46	283,787.50
Invoice	03/08/2004	SS-TN-615-20040308	208.95	208.95	283,996.45
Invoice	03/08/2004	SS-NC-704-20040308	313.12	313.12	284,309.57
Invoice	03/08/2004	SS-GA-706-20040308	15.86	15.86	284,325.43
Invoice	03/08/2004	SS-SC-803-20040308	196.68	196.68	284,522.11
Invoice	03/08/2004	SS-FL-904-20040308	187.68	187.68	284,709.79
Invoice	03/08/2004	SS-MS-228-20040308	40.44	40.44	284,750.23
Invoice	03/08/2004	TF-AL-205-20040308		1,108.01	285,858.24
Invoice	03/08/2004	TF-MS-228-20040308		271.92	286,130.16
Invoice	03/08/2004	TF-KY-502-20040308		179.20	286,309.36
Invoice	03/08/2004	TF-FL-561-20040308		260.08	286,569.44
Invoice	03/08/2004	TF-TN-615-20040308		2,070.90	288,640.34
Invoice	03/08/2004	TF-NC-704-20040308		3,866.38	292,506.72
Invoice	03/08/2004	TF-GA-706-20040308		10.72	292,517.44
Invoice	03/08/2004	TF-SC-803-20040308		1,423.84	293,941.28
Invoice	03/08/2004	TF-FL-904-20040308		2,049.20	295,990.48
Invoice	04/08/2004	LC-AL-205-20040408	3,890.39	4,687.22	300,677.70
Invoice	04/08/2004	LC-MS-228-20040408	1,344.80	1,344.80	302,022.50
Invoice	04/08/2004	LC-FL-305-20040408		0.00	302,022.50
Invoice	04/08/2004	LC-KY-502-20040408	2,434.56	2,434.56	304,457.06
Invoice	04/08/2004	LC-FL-561-20040408	859.22	1,998.18	306,455.24
Invoice	04/08/2004	LC-TN-615-20040408	9,658.12	11,362.50	317,817.74
Invoice	04/08/2004	LC-NC-704-20040408	15,492.07	21,516.77	339,334.51
Invoice	04/08/2004	LC-GA-706-20040408	1,057.95	1,057.95	340,392.46
Invoice	04/08/2004	LC-GA-770-20040408	41.84	41.84	340,434.30
Invoice	04/08/2004	LC-FL-904-20040408	6,546.33	11,689.88	352,124.18
Invoice	04/08/2004	LC-SC-803-20040408	12,890.42	13,427.52	365,551.70
Invoice	04/08/2004	SS-AL-205-20040408		33.50	365,585.20
Invoice	04/08/2004	SS-MS-228-20040408		26.96	365,612.16

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	04/08/2004	SS-KY-502-20040408		57.96	365,670.12
Invoice	04/08/2004	SS-FL-561-20040408		31.28	365,701.40
Invoice	04/08/2004	SS-TN-615-20040408		199.00	365,900.40
Invoice	04/08/2004	SS-NC-704-20040408		226.60	366,127.00
Invoice	04/08/2004	SS-GA-706-20040408		15.86	366,142.86
Invoice	04/08/2004	SS-SC-803-20040408		272.67	366,415.53
Invoice	04/08/2004	SS-FL-904-20040408		203.32	366,618.85
Invoice	04/08/2004	TF-AL-205-20040408		858.05	367,476.90
Invoice	04/08/2004	TF-MS-228-20040408		211.68	367,688.58
Invoice	04/08/2004	TF-KY-502-20040408		179.20	367,867.78
Invoice	04/08/2004	TF-FL-561-20040408		369.08	368,236.86
Invoice	04/08/2004	TF-TN-615-20040408		1,780.42	370,017.28
Invoice	04/08/2004	TF-NC-704-20040408		4,406.47	374,423.75
Invoice	04/08/2004	TF-GA-706-20040408		10.72	374,434.47
Invoice	04/08/2004	TF-SC-803-20040408		1,187.27	375,621.74
Invoice	04/08/2004	TF-FL-904-20040408		2,681.40	378,303.14
Invoice	05/08/2004	LC-AL-205-20040508	1,996.76	3,327.94	381,631.08
Invoice	05/08/2004	LC-MS-228-20040508	992.93	1,654.88	383,285.96
Invoice	05/08/2004	LC-FL-305-20040508		31.96	383,317.92
Invoice	05/08/2004	LC-KY-502-20040508	1,667.49	1,667.49	384,985.41
Invoice	05/08/2004	LC-FL-561-20040508	804.98	1,341.64	386,327.05
Invoice	05/08/2004	LC-TN-615-20040508	7,989.06	8,499.00	394,826.05
Invoice	05/08/2004	LC-NC-704-20040508	9,511.77	13,396.86	408,222.91
Invoice	05/08/2004	LC-GA-706-20040508	549.89	549.89	408,772.80
Invoice	05/08/2004	LC-SC-803-20040508	8,388.79	9,320.88	418,093.68
Invoice	05/08/2004	LC-FL-904-20040508	3,364.81	6,729.62	424,823.30
Invoice	05/08/2004	SS-AL-205-20040508		46.90	424,870.20
Invoice	05/08/2004	SS-MS-228-20040508		26.96	424,897.16
Invoice	05/08/2004	SS-KY-502-20040508		24.84	424,922.00
Invoice	05/08/2004	SS-FL-561-20040508		15.64	424,937.64
Invoice	05/08/2004	SS-TN-615-20040508		199.00	425,136.64
Invoice	05/08/2004	SS-NC-704-20040508		148.32	425,284.96
Invoice	05/08/2004	SS-SC-803-20040508		210.09	425,495.05
Invoice	05/08/2004	SS-FL-904-20040508		156.40	425,651.45
Invoice	05/08/2004	TF-MS-228-20040508		141.12	425,792.57
Invoice	05/08/2004	TF-AL-205-20040508		728.79	426,521.36

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	05/08/2004	TF-FL-305-20040508		10.90	426,532.26
Invoice	05/08/2004	TF-KY-502-20040508		168.00	426,700.26
Invoice	05/08/2004	TF-FL-561-20040508		163.50	426,863.76
Invoice	05/08/2004	TF-TN-615-20040508		1,439.78	428,303.54
Invoice	05/08/2004	TF-NC-704-20040508		2,411.97	430,715.51
Invoice	05/08/2004	TF-SC-803-20040508		1,013.87	431,729.38
Invoice	05/08/2004	TF-FL-904-20040508		959.20	432,688.58
Invoice	06/08/2004	LC-AL-205-20040608	1,573.58	1,573.58	434,262.16
Invoice	06/08/2004	LC-MS-228-20040608	866.20	866.20	435,128.36
Invoice	06/08/2004	LC-KY-502-20040608	1,371.33	1,371.33	436,499.69
Invoice	06/08/2004	LC-FL-561-20040608	497.29	742.22	437,241.91
Invoice	06/08/2004	LC-TN-615-20040608	6,354.35	6,354.35	443,596.26
Invoice	06/08/2004	LC-NC-704-20040608	5,983.95	8,311.04	451,907.30
Invoice	06/08/2004	LC-GA-708-20040608	143.45	143.45	452,050.75
Invoice	06/08/2004	LC-GA-770-20040608	58.70	58.70	452,109.45
Invoice	06/08/2004	LC-SC-803-20040608	6,839.69	7,685.04	459,794.49
Invoice	06/08/2004	LC-FL-904-20040608	2,166.45	4,709.68	464,504.17
Invoice	06/08/2004	SS-AL-205-20040608		33.50	464,537.67
Invoice	06/08/2004	SS-MS-228-20040608		13.48	464,551.15
Invoice	06/08/2004	SS-KY-502-20040608		8.28	464,559.43
Invoice	06/08/2004	SS-FL-561-20040608		23.46	464,582.89
Invoice	06/08/2004	SS-TN-615-20040608		129.35	464,712.24
Invoice	06/08/2004	SS-NC-704-20040608		98.88	464,811.12
Invoice	06/08/2004	SS-GA-770-20040608		58.70	464,869.82
Invoice	06/08/2004	SS-SC-803-20040608		183.27	465,053.09
Invoice	06/08/2004	SS-FL-904-20040608		132.94	465,186.03
Invoice	06/08/2004	TF-AL-205-20040608		537.54	465,723.57
Invoice	06/08/2004	TF-MS-228-20040608		105.84	465,829.41
Invoice	06/08/2004	TF-FL-305-20040608		10.90	465,840.31
Invoice	06/08/2004	TF-KY-502-20040608		123.20	465,963.51
Invoice	06/08/2004	TF-FL-561-20040608		130.80	466,094.31
Invoice	06/08/2004	TF-TN-615-20040608		1,079.94	467,174.25
Invoice	06/08/2004	TF-NC-704-20040608		1,744.57	468,918.82
Invoice	06/08/2004	TF-SC-803-20040608		708.12	469,626.94
Invoice	06/08/2004	TF-FL-904-20040608		850.20	470,477.14
Invoice	07/08/2004	SS-AL-205-20040708		93.80	470,570.94

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	07/08/2004	SS-MS-228-20040708		20.22	470,591.16
Invoice	07/08/2004	SS-KY-502-20040708		24.84	470,616.00
Invoice	07/08/2004	SS-FL-561-20040708		7.82	470,623.82
Invoice	07/08/2004	SS-TN-615-20040708		318.40	470,942.22
Invoice	07/08/2004	SS-NC-704-20040708		168.92	471,111.14
Invoice	07/08/2004	SS-GA-706-20040708		23.79	471,134.93
Invoice	07/08/2004	SS-GA-770-20040708		58.70	471,193.63
Invoice	07/08/2004	SS-SC-803-20040708		286.08	471,479.71
Invoice	07/08/2004	SS-FL-904-20040708		258.06	471,737.77
Invoice	07/08/2004	LC-AL-205-20040708	1,901.72	1,901.72	473,639.49
Invoice	07/08/2004	LC-MS-228-20040708	1,221.78	1,221.78	474,861.27
Invoice	07/08/2004	LC-KY-502-20040708	554.14	1,108.29	475,969.56
Invoice	07/08/2004	LC-FL-561-20040708	295.59	869.38	476,838.94
Invoice	07/08/2004	LC-TN-615-20040708	5,169.29	6,543.40	483,382.34
Invoice	07/08/2004	LC-NC-704-20040708	7,393.43	9,478.76	492,861.10
Invoice	07/08/2004	LC-GA-706-20040708	294.87	294.87	493,155.97
Invoice	07/08/2004	LC-SC-803-20040708	7,276.08	7,276.08	500,432.05
Invoice	07/08/2004	LC-FL-904-20040708	3,630.42	4,271.08	504,703.13
Invoice	07/08/2004	TF-MS-228-20040708		113.76	504,816.89
Invoice	07/08/2004	TF-AL-205-20040708		391.29	505,208.18
Invoice	07/08/2004	TF-FL-305-20040708		10.90	505,219.08
Invoice	07/08/2004	TF-KY-502-20040708		89.60	505,308.68
Invoice	07/08/2004	TF-FL-561-20040708		218.00	505,526.68
Invoice	07/08/2004	TF-TN-615-20040708		994.02	506,520.70
Invoice	07/08/2004	TF-NC-704-20040708		1,631.69	508,152.39
Invoice	07/08/2004	TF-SC-803-20040708		602.12	508,754.51
Invoice	07/08/2004	TF-FL-904-20040708		784.80	509,539.31
Invoice	08/08/2004	SS-AL-205-20040808		53.60	509,592.91
Invoice	08/08/2004	SS-MS-228-20040808		47.18	509,640.09
Invoice	08/08/2004	SS-KY-502-20040808		132.48	509,772.57
Invoice	08/08/2004	SS-FL-561-20040808		23.46	509,796.03
Invoice	08/08/2004	SS-TN-615-20040808		228.85	510,024.88
Invoice	08/08/2004	SS-NC-704-20040808		186.40	510,210.28
Invoice	08/08/2004	SS-GA-706-20040808		15.86	510,226.14
Invoice	08/08/2004	SS-GA-770-20040808		58.65	510,284.79
Invoice	08/08/2004	SS-SC-803-20040808		259.26	510,544.05

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	08/08/2004	SS-FL-904-20040808		281.52	510,825.57
Invoice	08/08/2004	LC-AL-205-20040808	1,067.77	1,593.68	512,419.25
Invoice	08/08/2004	LC-MS-228-20040808	628.58	628.58	513,047.83
Invoice	08/08/2004	LC-FL-305-20040808	39.78	39.78	513,087.61
Invoice	08/08/2004	LC-KY-502-20040808	555.54	1,111.08	514,198.69
Invoice	08/08/2004	LC-FL-561-20040808	490.46	620.84	514,819.53
Invoice	08/08/2004	LC-TN-615-20040808	2,321.50	7,034.85	521,854.38
Invoice	08/08/2004	LC-NC-704-20040808	5,164.20	10,328.41	532,182.79
Invoice	08/08/2004	LC-GA-706-20040808	183.30	183.30	532,366.09
Invoice	08/08/2004	LC-SC-803-20040808	6,462.93	7,344.24	539,710.33
Invoice	08/08/2004	LC-FL-904-20040808	3,642.84	4,285.70	543,996.03
Invoice	08/08/2004	TF-AL-205-20040808		391.29	544,387.32
Invoice	08/08/2004	TF-MS-228-20040808		88.48	544,475.80
Invoice	08/08/2004	TF-FL-305-20040808		11.73	544,487.53
Invoice	08/08/2004	TF-KY-502-20040808		123.20	544,610.73
Invoice	08/08/2004	TF-FL-561-20040808		211.14	544,821.87
Invoice	08/08/2004	TF-TN-615-20040808		843.38	545,665.25
Invoice	08/08/2004	TF-NC-704-20040808		1,965.11	547,630.36
Invoice	08/08/2004	TF-GA-706-20040808		11.95	547,642.31
Invoice	08/08/2004	TF-SC-803-20040808		520.26	548,162.57
Invoice	08/08/2004	TF-FL-904-20040808		832.83	548,995.40
Invoice	09/08/2004	LC-KY-502-20040908	1,154.74	2,309.49	551,304.89
Invoice	09/08/2004	LC-FL-561-20040908		541.28	551,846.17
Invoice	09/08/2004	LC-TN-615-20040908	3,293.22	6,098.55	557,944.72
Invoice	09/08/2004	LC-NC-704-20040908	6,056.99	9,040.29	566,985.01
Invoice	09/08/2004	LC-GA-706-20040908	761.09	761.09	567,746.10
Invoice	09/08/2004	LC-SC-803-20040908	4,868.10	5,342.04	573,088.14
Invoice	09/08/2004	LC-FL-904-20040908	1,536.12	3,072.24	576,160.38
Invoice	09/08/2004	LC-AL-205-20040908	1,205.32	1,205.32	577,365.70
Invoice	09/08/2004	LC-MS-228-20040908	492.08	492.08	577,857.78
Invoice	09/08/2004	SS-AL-205-20040908		67.00	577,924.78
Invoice	09/08/2004	SS-MS-228-20040908		6.74	577,931.52
Invoice	09/08/2004	SS-KY-502-20040908		107.64	578,039.16
Invoice	09/08/2004	SS-FL-561-20040908		15.64	578,054.80
Invoice	09/08/2004	SS-TN-615-20040908		288.55	578,343.35
Invoice	09/08/2004	SS-NC-704-20040908		189.52	578,532.87

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	09/08/2004	SS-GA-706-20040908		31.72	578,564.59
Invoice	09/08/2004	SS-SC-803-20040908		192.21	578,756.80
Invoice	09/08/2004	SS-FL-904-20040908		86.02	578,842.82
Invoice	09/08/2004	TF-AL-205-20040908		391.29	579,234.11
Invoice	09/08/2004	TF-MS-228-20040908		75.84	579,309.95
Invoice	09/08/2004	TF-FL-305-20040908		11.73	579,321.68
Invoice	09/08/2004	TF-KY-502-20040908		100.80	579,422.48
Invoice	09/08/2004	TF-FL-561-20040908		211.14	579,633.62
Invoice	09/08/2004	TF-TN-615-20040908		675.32	580,308.94
Invoice	09/08/2004	TF-NC-704-20040908		2,271.87	582,580.81
Invoice	09/08/2004	TF-GA-706-20040908		71.70	582,652.51
Invoice	09/08/2004	TF-SC-803-20040908		539.38	583,191.89
Invoice	09/08/2004	TF-FL-904-20040908		645.15	583,837.04
Invoice	10/08/2004	LC-AL-205-20041008	1,697.69	2,035.60	585,872.64
Invoice	10/08/2004	LC-FL-305-20041008	39.78	39.78	586,912.42
Invoice	10/08/2004	LC-KY-502-20041008	1,319.97	1,970.10	587,882.52
Invoice	10/08/2004	LC-FL-561-20041008	140.93	421.94	588,304.46
Invoice	10/08/2004	LC-TN-615-20041008	4,507.77	7,512.95	595,817.41
Invoice	10/08/2004	LC-NC-704-20041008	7,409.29	9,378.85	605,196.26
Invoice	10/08/2004	LC-GA-706-20041008	376.56	753.12	605,949.38
Invoice	10/08/2004	LC-GA-770-20041008	35.00	35.00	605,984.38
Invoice	10/08/2004	LC-SC-803-20041008	2,283.32	5,018.28	611,002.66
Invoice	10/08/2004	LC-FL-904-20041008	3,031.17	3,788.98	614,791.62
Invoice	10/08/2004	LC-MS-228-20041008	439.84	439.84	615,231.46
Invoice	10/08/2004	SS-AL-205-20041008		26.80	615,258.26
Invoice	10/08/2004	SS-KY-502-20041008		82.80	615,341.06
Invoice	10/08/2004	SS-FL-561-20041008		15.64	615,356.70
Invoice	10/08/2004	SS-TN-615-20041008		208.95	615,565.65
Invoice	10/08/2004	SS-NC-704-20041008		53.56	615,619.21
Invoice	10/08/2004	SS-GA-706-20041008		7.93	615,627.14
Invoice	10/08/2004	SS-GA-770-20041008		0.00	615,627.14
Invoice	10/08/2004	SS-SC-803-20041008		138.57	615,765.71
Invoice	10/08/2004	SS-MS-228-20041008		13.48	615,779.19
Invoice	10/08/2004	TF-AL-205-20041008		357.54	616,136.73
Invoice	10/08/2004	TF-MS-228-20041008		88.48	616,225.21
Invoice	10/08/2004	TF-KY-502-20041008		100.80	616,326.01

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	10/08/2004	TF-FL-561-20041008		152.49	616,478.50
Invoice	10/08/2004	TF-TN-615-20041008		645.54	617,124.04
Invoice	10/08/2004	TF-NC-704-20041008		2,394.67	619,518.71
Invoice	10/08/2004	TF-GA-706-20041008		95.60	619,614.31
Invoice	10/08/2004	TF-SC-803-20041008		602.12	620,216.43
Invoice	10/08/2004	TF-FL-904-20041008		621.69	620,838.12
Invoice	11/08/2004	LC-AL-205-20041108	1,299.04	1,299.04	622,137.16
Invoice	11/08/2004	LC-KY-502-20041108	2,349.48	3,012.15	625,149.31
Invoice	11/08/2004	LC-FL-561-20041108	907.12	907.12	626,056.43
Invoice	11/08/2004	LC-TN-615-20041108	4,000.50	5,970.90	632,027.33
Invoice	11/08/2004	LC-NC-704-20041108	7,970.96	8,956.14	640,983.47
Invoice	11/08/2004	LC-GA-706-20041108	355.64	711.28	641,694.75
Invoice	11/08/2004	LC-SC-803-20041108	4,498.56	4,498.56	646,193.31
Invoice	11/08/2004	LC-FL-904-20041108	4,275.50	4,275.50	650,468.81
Invoice	11/08/2004	LC-MS-228-20041108	904.96	904.96	651,373.77
Invoice	11/08/2004	SS-AL-205-20041108		26.80	651,400.57
Invoice	11/08/2004	SS-KY-502-20041108		41.40	651,441.97
Invoice	11/08/2004	SS-FL-561-20041108		31.28	651,473.25
Invoice	11/08/2004	SS-TN-615-20041108		119.40	651,592.65
Invoice	11/08/2004	SS-NC-704-20041108		111.24	651,703.89
Invoice	11/08/2004	SS-GA-706-20041108		7.93	651,711.82
Invoice	11/08/2004	SS-SC-803-20041108		138.57	651,850.39
Invoice	11/08/2004	SS-FL-904-20041108		70.38	651,920.77
Invoice	11/08/2004	SS-MS-228-20041108		13.48	651,934.25
Invoice	11/08/2004	TF-AL-205-20041108		346.29	652,280.54
Invoice	11/08/2004	TF-MS-228-20041108		139.04	652,419.58
Invoice	11/08/2004	TF-KY-502-20041108		162.24	652,581.82
Invoice	11/08/2004	TF-FL-561-20041108		129.03	652,710.85
Invoice	11/08/2004	TF-TN-615-20041108		596.82	653,307.67
Invoice	11/08/2004	TF-NC-704-20041108		2,282.61	655,590.28
Invoice	11/08/2004	TF-GA-706-20041108		155.35	655,745.63
Invoice	11/08/2004	TF-SC-803-20041108		530.43	656,276.06
Invoice	11/08/2004	TF-FL-904-20041108		621.69	656,897.75
Invoice	12/08/2004	LC-AL-205-20041208	1,432.96	1,432.96	658,330.71
Invoice	12/08/2004	LC-FL-305-20041208	79.56	79.56	658,410.27
Invoice	12/08/2004	LC-KY-502-20041208	2,508.92	2,819.01	661,229.28

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	12/08/2004	LC-FL-561-20041208	596.70	596.70	661,825.98
Invoice	12/08/2004	LC-TN-615-20041208	4,708.78	6,115.30	667,941.28
Invoice	12/08/2004	LC-NC-704-20041208	8,210.00	9,224.62	677,165.90
Invoice	12/08/2004	LC-GA-706-20041208	828.83	828.83	677,994.73
Invoice	12/08/2004	LC-SC-803-20041208	3,944.76	3,944.76	681,939.49
Invoice	12/08/2004	LC-MS-228-20041208	1,066.74	1,066.74	683,006.23
Invoice	12/08/2004	SS-AL-205-20041208	26.80	26.80	683,033.03
Invoice	12/08/2004	SS-KY-502-20041208	57.96	57.96	683,090.99
Invoice	12/08/2004	SS-FL-561-20041208	23.46	23.46	683,114.45
Invoice	12/08/2004	SS-TN-615-20041208	139.30	139.30	683,253.75
Invoice	12/08/2004	SS-NC-704-20041208	78.28	78.28	683,332.03
Invoice	12/08/2004	SS-GA-706-20041208	39.65	39.65	683,371.68
Invoice	12/08/2004	SS-SC-803-20041208	102.81	102.81	683,474.49
Invoice	12/08/2004	SS-FL-904-20041208	70.38	70.38	683,544.87
Invoice	12/08/2004	SS-MS-228-20041208	20.22	20.22	683,565.09
Invoice	12/08/2004	TF-AL-205-20041208		290.04	683,855.13
Invoice	12/08/2004	TF-MS-228-20041208		202.24	684,057.37
Invoice	12/08/2004	TF-KY-502-20041208		112.32	684,169.69
Invoice	12/08/2004	TF-FL-561-20041208		93.84	684,263.53
Invoice	12/08/2004	TF-TN-615-20041208		633.36	684,896.89
Invoice	12/08/2004	TF-NC-704-20041208		2,225.75	687,122.64
Invoice	12/08/2004	TF-GA-706-20041208		239.00	687,361.64
Invoice	12/08/2004	TF-SC-803-20041208	21.20	488.03	687,849.67
Invoice	12/08/2004	TF-FL-904-20041208		563.04	688,412.71
Invoice	01/08/2005	LC-AL-205-20050108	1,146.37	1,432.96	689,845.67
Invoice	01/08/2005	LC-MS-228-20050108	1,014.50	1,014.50	690,860.17
Invoice	01/08/2005	LC-KY-502-20050108	1,182.38	2,128.29	692,988.46
Invoice	01/08/2005	LC-FL-561-20050108	290.53	581.06	693,569.52
Invoice	01/08/2005	LC-TN-615-20050108	3,457.83	5,927.70	699,497.22
Invoice	01/08/2005	LC-NC-704-20050108	8,812.99	9,902.24	709,399.46
Invoice	01/08/2005	LC-GA-706-20050108	286.88	585.76	709,985.22
Invoice	01/08/2005	LC-SC-803-20050108	2,624.16	2,624.16	712,609.38
Invoice	01/08/2005	LC-FL-904-20050108	2,753.32	2,753.32	715,362.70
Invoice	01/08/2005	SS-AL-205-20050108	13.40	26.80	715,389.50
Invoice	01/08/2005	SS-MS-228-20050108	6.74	6.74	715,396.24
Invoice	01/08/2005	SS-KY-502-20050108	41.40	66.24	715,462.48

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Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	01/08/2005	SS-TN-615-20050108	79.60	159.20	715,621.68
Invoice	01/08/2005	SS-NC-704-20050108		98.88	715,720.56
Invoice	01/08/2005	SS-GA-706-20050108	15.86	23.79	715,744.35
Invoice	01/08/2005	SS-SC-803-20050108	107.28	107.28	715,851.63
Invoice	01/08/2005	SS-FL-904-20050108	46.92	62.56	715,914.19
Invoice	01/08/2005	TF-AL-205-20050108	11.25	301.29	716,215.48
Invoice	01/08/2005	TF-FL-561-20050108		93.84	716,309.32
Invoice	01/08/2005	TF-MS-228-20050108		214.88	716,524.20
Invoice	01/08/2005	TF-KY-502-20050108		174.72	716,698.92
Invoice	01/08/2005	TF-TN-615-20050108		621.18	717,320.10
Invoice	01/08/2005	TF-NC-704-20050108		2,207.67	719,527.77
Invoice	01/08/2005	TF-GA-706-20050108		227.05	719,754.82
Invoice	01/08/2005	TF-SC-803-20050108		477.43	720,232.25
Invoice	01/08/2005	TF-FL-904-20050108		410.55	720,642.80
Invoice	01/08/2005	SD-TN-615-20050108	750.00	750.00	721,392.80
Payment	01/11/2005	SS-AL-205-20031008		-26.80	721,366.00
Payment	01/11/2005	SS-KY-502-20031008		-66.24	721,299.76
Payment	01/11/2005	SS-FL-561-20031008		-7.82	721,291.94
Payment	01/11/2005	SS-TN-615-20031008		-169.16	721,122.79
Payment	01/11/2005	SS-NC-704-20031008		-156.56	720,966.23
Payment	01/11/2005	SS-GA-706-20031008		-39.65	720,926.58
Payment	01/11/2005	SS-SC-803-20031008		-151.98	720,774.60
Payment	01/11/2005	SS-FL-904-20031008		-125.12	720,649.48
Payment	01/11/2005	SS-MS-228-20031008		-26.96	720,622.52
Payment	01/11/2005	SS-AL-205-20031108		-87.10	720,535.42
Payment	01/11/2005	SS-MS-228-20031108		-6.74	720,528.68
Payment	01/11/2005	SS-KY-502-20031108		-74.52	720,454.16
Payment	01/11/2005	SS-TN-615-20031108		-437.80	720,016.36
Payment	01/11/2005	SS-NC-704-20031108		-144.20	719,872.16
Payment	01/11/2005	SS-GA-706-20031108		-7.93	719,864.23
Payment	01/11/2005	SS-SC-803-20031108		-201.15	719,663.08
Payment	01/11/2005	SS-FL-904-20031108		-86.02	719,577.06
Payment	01/11/2005	SS-AL-205-20031208		-33.50	719,543.56
Payment	01/11/2005	SS-MS-228-20031208		-13.48	719,530.08
Payment	01/11/2005	SS-KY-502-20031208		-57.96	719,472.12
Payment	01/11/2005	SS-FL-561-20031208		-7.82	719,464.30

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	01/11/2005	SS-TN-615-20031208		-189.05	719,275.25
Payment	01/11/2005	SS-NC-704-20031208		-119.48	719,155.77
Payment	01/11/2005	SS-GA-706-20031208		-15.86	719,139.91
Payment	01/11/2005	SS-SC-803-20031208		-178.80	718,961.11
Payment	01/11/2005	SS-FL-904-20031208		-54.74	718,906.37
Payment	01/11/2005	SS-AL-205-20040108		-73.70	718,832.67
Payment	01/11/2005	SS-KY-502-20040108		-57.96	718,774.71
Payment	01/11/2005	SS-FL-561-20040108		-7.82	718,766.89
Payment	01/11/2005	SS-TN-615-20040108		-199.00	718,567.89
Payment	01/11/2005	SS-NC-704-20040108		-309.00	718,258.89
Payment	01/11/2005	SS-GA-706-20040108		-23.79	718,235.10
Payment	01/11/2005	SS-SC-803-20040108		-116.22	718,118.88
Payment	01/11/2005	SS-FL-904-20040108		-117.30	718,001.58
Payment	01/11/2005	SS-AL-205-20040208		-87.10	717,914.48
Payment	01/11/2005	SS-MS-228-20040208		-6.74	717,907.74
Payment	01/11/2005	SS-KY-502-20040208		-66.24	717,841.50
Payment	01/11/2005	SS-FL-561-20040208		-23.46	717,818.04
Payment	01/11/2005	SS-TN-615-20040208		-398.00	717,420.04
Payment	01/11/2005	SS-NC-704-20040208		-304.88	717,115.16
Payment	01/11/2005	SS-GA-706-20040208		-31.72	717,083.44
Payment	01/11/2005	SS-SC-803-20040208		-169.86	716,913.58
Payment	01/11/2005	SS-FL-904-20040208		-156.40	716,757.18
Payment	01/11/2005	SS-AL-205-20040408		-33.50	716,723.68
Payment	01/11/2005	SS-MS-228-20040408		-26.96	716,696.72
Payment	01/11/2005	SS-KY-502-20040408		-57.96	716,638.76
Payment	01/11/2005	SS-FL-561-20040408		-31.28	716,607.48
Payment	01/11/2005	SS-TN-615-20040408		-199.00	716,408.48
Payment	01/11/2005	SS-NC-704-20040408		-226.60	716,181.88
Payment	01/11/2005	SS-SC-803-20040408		-272.67	715,909.21
Payment	01/11/2005	SS-FL-904-20040408		-203.32	715,705.89
Payment	01/11/2005	SS-GA-706-20040408		-15.86	715,690.03
Payment	01/11/2005	SS-AL-205-20040508		-46.90	715,643.13
Payment	01/11/2005	SS-MS-228-20040508		-26.96	715,616.17
Payment	01/11/2005	SS-KY-502-20040508		-24.84	715,591.33
Payment	01/11/2005	SS-FL-561-20040508		-15.64	715,575.69
Payment	01/11/2005	SS-TN-615-20040508		-199.00	715,376.69

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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	01/11/2005	SS-NC-704-20040508		-148.32	715,228.37
Payment	01/11/2005	SS-SC-803-20040508		-210.09	715,018.28
Payment	01/11/2005	SS-FL-904-20040508		-156.40	714,861.88
Payment	01/11/2005	SS-AL-205-20040608		-33.50	714,828.38
Payment	01/11/2005	SS-MS-228-20040608		-13.48	714,814.90
Payment	01/11/2005	SS-KY-502-20040608		-8.28	714,806.62
Payment	01/11/2005	SS-TN-615-20040608		-129.35	714,677.27
Payment	01/11/2005	SS-NC-704-20040608		-98.88	714,578.39
Payment	01/11/2005	SS-GA-770-20040608		-58.70	714,519.69
Payment	01/11/2005	SS-SC-803-20040608		-183.27	714,336.42
Payment	01/11/2005	SS-FL-904-20040608		-132.94	714,203.48
Payment	01/11/2005	SS-FL-561-20040608		-23.46	714,180.02
Payment	01/11/2005	SS-AL-205-20040708		-93.80	714,086.22
Payment	01/11/2005	SS-MS-228-20040708		-20.22	714,066.00
Payment	01/11/2005	SS-KY-502-20040708		-24.84	714,041.16
Payment	01/11/2005	SS-FL-561-20040708		-7.82	714,033.34
Payment	01/11/2005	SS-TN-615-20040708		-318.40	713,714.94
Payment	01/11/2005	SS-NC-704-20040708		-168.92	713,546.02
Payment	01/11/2005	SS-GA-706-20040708		-23.79	713,522.23
Payment	01/11/2005	SS-GA-770-20040708		-58.70	713,463.53
Payment	01/11/2005	SS-SC-803-20040708		-286.08	713,177.45
Payment	01/11/2005	SS-FL-904-20040708		-258.06	712,919.39
Payment	01/11/2005	SS-AL-205-20040808		-53.60	712,865.79
Payment	01/11/2005	SS-MS-228-20040808		-47.18	712,818.61
Payment	01/11/2005	SS-KY-502-20040808		-132.48	712,686.13
Payment	01/11/2005	SS-FL-561-20040808		-23.46	712,662.67
Payment	01/11/2005	SS-TN-615-20040808		-228.85	712,433.82
Payment	01/11/2005	SS-NC-704-20040808		-185.40	712,248.42
Payment	01/11/2005	SS-GA-706-20040808		-15.86	712,232.56
Payment	01/11/2005	SS-GA-770-20040808		-58.65	712,173.91
Payment	01/11/2005	SS-SC-803-20040808		-259.26	711,914.65
Payment	01/11/2005	SS-FL-904-20040808		-281.52	711,633.13
Invoice	02/08/2005	LC-AL-205-20050208	1,793.59	2,511.02	714,144.15
Invoice	02/08/2005	LC-MS-228-20050208	975.74	975.74	715,119.89
Invoice	02/08/2005	LC-FL-305-20050208	39.78	39.78	715,159.67
Invoice	02/08/2005	LC-KY-502-20050208	2,737.97	3,080.22	718,239.89

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Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	02/08/2005	LC-FL-561-20050208		517.14	718,757.03
Invoice	02/08/2005	LC-TN-615-20050208	6,524.80	7,340.40	726,097.43
Invoice	02/08/2005	LC-NC-704-20050208	13,431.99	17,909.32	744,006.75
Invoice	02/08/2005	LC-GA-706-20050208	1,294.05	1,725.40	745,732.15
Invoice	02/08/2005	LC-SC-803-20050208	4,368.54	4,368.54	750,100.69
Invoice	02/08/2005	LC-FL-904-20050208	3,594.37	4,313.24	754,413.93
Invoice	02/08/2005	SS-AL-205-20050208		33.50	754,447.43
Invoice	02/08/2005	SS-MS-228-20050208	6.74	6.74	754,454.17
Invoice	02/08/2005	SS-KY-502-20050208	41.40	74.52	754,528.69
Invoice	02/08/2005	SS-FL-561-20050208	7.82	15.64	754,544.33
Invoice	02/08/2005	SS-TN-615-20050208	119.40	119.40	754,663.73
Invoice	02/08/2005	SS-NC-704-20050208	82.40	123.60	754,787.33
Invoice	02/08/2005	SS-GA-706-20050208	15.86	15.86	754,803.19
Invoice	02/08/2005	SS-FL-904-20050208	43.01	86.02	754,889.21
Invoice	02/08/2005	TF-AL-205-20050208	472.50	472.50	755,361.71
Invoice	02/08/2005	TF-MS-228-20050208	265.44	265.44	755,627.15
Invoice	02/08/2005	TF-KY-502-20050208	224.64	224.64	755,851.79
Invoice	02/08/2005	TF-FL-561-20050208	117.30	117.30	755,969.09
Invoice	02/08/2005	TF-TN-615-20050208	901.32	901.32	756,870.41
Invoice	02/08/2005	TF-NC-704-20050208	2,734.25	2,734.25	759,604.66
Invoice	02/08/2005	TF-GA-706-20050208	322.65	322.65	759,927.31
Invoice	02/08/2005	TF-SC-803-20050208	531.29	531.29	760,458.60
Invoice	02/08/2005	TF-FL-904-20050208	551.31	551.31	761,009.91
Invoice	02/08/2005	5D-TN-615-20050208	790.00	790.00	761,799.91
Invoice	02/08/2005	5D-FL-904-20050208	5.00	5.00	761,804.91
Invoice	03/08/2005	LC-AL-205-20050308	1,853.88	2,162.86	763,967.77
Invoice	03/08/2005	LC-MS-228-20050308	641.32	957.20	764,924.97
Invoice	03/08/2005	LC-FL-305-20050308	39.78	39.78	764,964.75
Invoice	03/08/2005	LC-KY-502-20050308	2,718.74	3,398.43	768,363.18
Invoice	03/08/2005	LC-FL-561-20050308	524.96	524.96	768,888.14
Invoice	03/08/2005	LC-TN-615-20050308	5,183.00	6,596.55	775,484.69
Invoice	03/08/2005	LC-NC-704-20050308	12,005.92	17,008.39	792,493.08
Invoice	03/08/2005	LC-GA-706-20050308	1,388.19	1,850.92	794,344.00
Invoice	03/08/2005	LC-SC-803-20050308	4,747.89	4,747.89	799,091.89
Invoice	03/08/2005	LC-FL-904-20050308	2,419.73	2,823.02	801,914.91
Invoice	03/08/2005	SS-AL-205-20050308	87.10	87.10	802,002.01

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RBOC Tracker
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All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	03/08/2005	SS-MS-228-20050308	20.22	26.96	802,028.97
Invoice	03/08/2005	SS-KY-502-20050308		8.28	802,037.25
Invoice	03/08/2005	SS-FL-561-20050308	15.64	15.64	802,052.89
Invoice	03/08/2005	SS-TN-615-20050308	96.17	288.55	802,341.44
Invoice	03/08/2005	SS-NC-704-20050308	285.20	366.88	802,708.12
Invoice	03/08/2005	SS-FL-904-20050308	101.66	101.66	802,809.78
Invoice	03/08/2005	TF-AL-205-20050308		528.75	803,338.53
Invoice	03/08/2005	TF-MS-228-20050308		303.36	803,641.89
Invoice	03/08/2005	TF-KY-502-20050308		336.96	803,978.85
Invoice	03/08/2005	TF-FL-561-20050308		117.30	804,096.15
Invoice	03/08/2005	TF-TN-615-20050308		1,084.02	805,180.17
Invoice	03/08/2005	TF-NC-704-20050308	253.97	3,378.38	808,558.55
Invoice	03/08/2005	TF-GA-706-20050308		358.50	808,917.05
Invoice	03/08/2005	TF-SC-803-20050308		615.66	809,532.71
Invoice	03/08/2005	TF-FL-904-20050308		633.42	810,166.13
Invoice	03/08/2005	SD-TN-615-20050308	775.00	775.00	810,941.13
Invoice	03/08/2005	SD-FL-904-20050308	5.00	5.00	810,946.13
Invoice	03/19/2005	LC-LA-318-20050319	324.53	649.06	811,595.19
Invoice	03/19/2005	SS-LA-318-20050319		31.56	811,626.75
Invoice	03/19/2005	TF-LA-318-20050319	274.50	274.50	811,901.25
Invoice	04/08/2005	LC-AL-205-20050408	1,767.84	1,767.84	813,669.09
Invoice	04/08/2005	LC-MS-228-20050408	699.36	699.36	814,368.45
Invoice	04/08/2005	LC-KY-502-20050408	2,599.20	2,599.20	816,967.65
Invoice	04/08/2005	LC-FL-561-20050408	381.48	381.48	817,349.13
Invoice	04/08/2005	LC-TN-615-20050408	5,354.70	5,354.70	822,703.83
Invoice	04/08/2005	LC-NC-704-20050408	10,137.43	10,137.43	832,841.26
Invoice	04/08/2005	LC-GA-706-20050408	946.38	946.38	833,787.64
Invoice	04/08/2005	LC-SC-803-20050408	3,442.08	3,442.08	837,229.72
Invoice	04/08/2005	LC-FL-904-20050408	2,500.70	2,500.70	839,730.42
Invoice	04/08/2005	SS-AL-205-20050408	160.80	160.80	839,891.22
Invoice	04/08/2005	SS-MS-228-20050408	40.44	40.44	839,931.66
Invoice	04/08/2005	SS-KY-502-20050408	82.80	82.80	840,014.46
Invoice	04/08/2005	SS-FL-561-20050408	39.10	39.10	840,053.56
Invoice	04/08/2005	SS-TN-615-20050408	457.70	457.70	840,511.26
Invoice	04/08/2005	SS-NC-704-20050408	370.80	370.80	840,882.06
Invoice	04/08/2005	SS-GA-706-20050408	39.65	39.65	840,921.71

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	04/08/2005	SS-SC-803-20050408	317.37	317.37	841,239.08
Invoice	04/08/2005	SS-FL-904-20050408	258.06	258.06	841,497.14
Invoice	04/08/2005	SD-TN-615-20050408	960.00	960.00	842,457.14
Invoice	04/08/2005	TF-AL-205-20050408	532.88	532.88	842,990.02
Invoice	04/08/2005	TF-MS-228-20050408	266.29	266.29	843,256.31
Invoice	04/08/2005	TF-KY-502-20050408	231.29	231.29	843,487.60
Invoice	04/08/2005	TF-FL-561-20050408	75.08	75.08	843,562.68
Invoice	04/08/2005	TF-TN-615-20050408	1,111.46	1,111.46	844,674.14
Invoice	04/08/2005	TF-NC-704-20050408	3,191.62	3,191.62	847,865.76
Invoice	04/08/2005	TF-GA-706-20050408	389.96	389.96	848,255.72
Invoice	04/08/2005	TF-SC-803-20050408	587.31	587.31	848,843.03
Invoice	04/08/2005	TF-FL-904-20050408	459.03	459.03	849,302.06
Invoice	04/19/2005	LC-LA-318-20050419	535.78	535.78	849,837.84
Invoice	04/19/2005	SS-LA-318-20050419	15.78	15.78	849,853.62
Invoice	04/19/2005	TF-LA-318-20050419	193.98	193.98	850,047.60
Invoice	05/08/2005	LC-AL-205-20050508	1,325.82	1,325.82	851,373.42
Invoice	05/08/2005	LC-MS-228-20050508	492.08	492.08	851,865.50
Invoice	05/08/2005	LC-KY-502-20050508	2,366.49	2,366.49	854,231.99
Invoice	05/08/2005	LC-FL-561-20050508	326.06	326.06	854,558.05
Invoice	05/08/2005	LC-TN-615-20050508	3,544.00	3,544.00	858,102.05
Invoice	05/08/2005	LC-NC-704-20050508	7,549.08	7,549.08	865,651.13
Invoice	05/08/2005	LC-GA-706-20050508	727.14	727.14	866,378.27
Invoice	05/08/2005	LC-SC-803-20050508	3,557.19	3,557.19	869,935.46
Invoice	05/08/2005	LC-FL-904-20050508	1,909.44	1,909.44	871,844.90
Invoice	05/08/2005	SS-AL-205-20050508	20.10	20.10	871,865.00
Invoice	05/08/2005	SS-MS-228-20050508	26.96	26.96	871,891.96
Invoice	05/08/2005	SS-KY-502-20050508	24.84	24.84	871,916.80
Invoice	05/08/2005	SS-FL-561-20050508	23.46	23.46	871,940.26
Invoice	05/08/2005	SS-TN-615-20050508	99.50	99.50	872,039.76
Invoice	05/08/2005	SS-NC-704-20050508	86.52	86.52	872,126.28
Invoice	05/08/2005	SS-GA-706-20050508	15.86	15.86	872,142.14
Invoice	05/08/2005	SS-SC-803-20050508	183.27	183.27	872,325.41
Invoice	05/08/2005	SS-FL-904-20050508	70.38	70.38	872,395.79
Invoice	05/08/2005	TF-AL-205-20050508	540.17	540.17	872,935.96
Invoice	05/08/2005	TF-MS-228-20050508	198.45	198.45	873,134.41
Invoice	05/08/2005	TF-KY-502-20050508	212.58	212.58	873,346.99

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Type	Date	Memo	Open Balance	Amount	Balance
Invoice	05/08/2005	TF-FL-561-20050508	73.50999	73.50999	873,420.50
Invoice	05/08/2005	TF-TN-615-20050508	882.01	882.01	874,302.51
Invoice	05/08/2005	TF-NC-704-20050508	2,690.14	2,690.14	876,992.65
Invoice	05/08/2005	TF-GA-706-20050508	321.86	321.86	877,314.51
Invoice	05/08/2005	TF-SC-803-20050508	614.40	614.40	877,928.91
Invoice	05/08/2005	TF-FL-904-20050508	398.02	398.02	878,326.93
Invoice	05/08/2005	5D-TN-615-20050508	1,055.00	1,055.00	879,381.93
Payment	05/12/2005	LC-MS-228-20040108		-108.53	879,273.40
Payment	05/12/2005	LC-KY-502-20040108		-76.29	879,197.11
Payment	05/12/2005	LC-FL-561-20040108		-361.93	878,835.18
Payment	05/12/2005	LC-NC-704-20040108		-8,725.05	870,110.13
Payment	05/12/2005	LC-SC-803-20040108		-347.10	869,763.03
Payment	05/12/2005	LC-FL-904-20040108		-2,908.36	866,854.67
Payment	05/12/2005	LC-TN-615-20040108		-472.92	866,381.75
Payment	05/12/2005	LC-AL-205-20040208		-2,222.55	864,159.20
Payment	05/12/2005	LC-FL-561-20040208		-1,527.28	862,631.92
Payment	05/12/2005	LC-TN-615-20040208		-6,313.45	856,318.47
Payment	05/12/2005	LC-NC-704-20040208		-14,722.85	841,595.62
Payment	05/12/2005	LC-FL-904-20040208		-9,062.49	832,533.13
Payment	05/12/2005	LC-MS-228-20040208		-743.82	831,789.31
Payment	05/12/2005	LC-SC-803-20040208		-2,280.55	829,508.76
Payment	05/12/2005	LC-AL-205-20040308		-477.09	829,031.67
Payment	05/12/2005	LC-KY-502-20040308		-2,419.61	826,612.06
Payment	05/12/2005	LC-FL-561-20040308		-1,011.05	825,601.01
Payment	05/12/2005	LC-NC-704-20040308		-8,157.60	817,443.41
Payment	05/12/2005	LC-SC-803-20040308		-1,183.94	816,259.47
Payment	05/12/2005	LC-FL-904-20040308		-10,706.83	805,552.64
Payment	05/12/2005	LC-AL-205-20040408		-796.83	804,755.81
Payment	05/12/2005	LC-FL-561-20040408		-1,138.96	803,616.85
Payment	05/12/2005	LC-TN-615-20040408		-1,704.38	801,912.47
Payment	05/12/2005	LC-NC-704-20040408		-6,024.70	795,887.77
Payment	05/12/2005	LC-FL-904-20040408		-5,143.55	790,744.22
Payment	05/12/2005	LC-SC-803-20040408		-537.10	790,207.12
Payment	05/12/2005	LC-AL-205-20040508		-1,331.18	788,875.94
Payment	05/12/2005	LC-MS-228-20040508		-661.95	788,213.99
Payment	05/12/2005	LC-FL-305-20040508		-31.96	788,182.03

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/12/2005	LC-FL-561-20040508		-536.66	787,645.37
Payment	05/12/2005	LC-TN-615-20040508		-509.94	787,135.43
Payment	05/12/2005	LC-NC-704-20040508		-3,885.09	783,250.34
Payment	05/12/2005	LC-SC-803-20040508		-932.09	782,318.25
Payment	05/12/2005	LC-FL-904-20040508		-3,364.81	778,953.44
Payment	05/12/2005	LC-FL-561-20040608		-244.93	778,708.51
Payment	05/12/2005	LC-NC-704-20040608		-2,327.09	776,381.42
Payment	05/12/2005	LC-SC-803-20040608		-845.35	775,536.07
Payment	05/12/2005	LC-FL-904-20040608		-2,543.23	772,992.84
Payment	05/16/2005	LC-KY-502-20040708		-554.15	772,438.69
Payment	05/16/2005	LC-FL-561-20040708		-573.79	771,864.90
Payment	05/16/2005	LC-TN-615-20040708		-1,374.11	770,490.79
Payment	05/16/2005	LC-NC-704-20040708		-2,085.33	768,405.46
Payment	05/16/2005	LC-FL-904-20040708		-640.66	767,764.80
Payment	05/16/2005	LC-AL-205-20040808		-526.91	767,238.89
Payment	05/16/2005	LC-KY-502-20040808		-555.54	766,683.35
Payment	05/16/2005	LC-FL-561-20040808		-130.38	766,552.97
Payment	05/16/2005	LC-TN-615-20040808		-4,713.35	761,839.62
Payment	05/16/2005	LC-NC-704-20040808		-5,164.21	756,675.41
Payment	05/16/2005	LC-SC-803-20040808		-881.31	755,794.10
Payment	05/16/2005	LC-FL-904-20040808		-642.86	755,151.24
Payment	05/16/2005	LC-KY-502-20040908		-1,154.75	753,996.49
Payment	05/16/2005	LC-FL-561-20040908		-541.28	753,455.21
Payment	05/16/2005	LC-TN-615-20040908		-2,805.33	750,649.88
Payment	05/16/2005	LC-NC-704-20040908		-2,983.30	747,666.58
Payment	05/16/2005	LC-SC-803-20040908		-373.94	747,292.64
Payment	05/16/2005	LC-FL-904-20040908		-1,536.12	745,756.52
Payment	05/16/2005	LC-AL-205-20041008		-337.91	745,418.61
Payment	05/16/2005	LC-KY-502-20041008		-650.13	744,768.48
Payment	05/16/2005	LC-FL-561-20041008		-281.01	744,487.47
Payment	05/16/2005	LC-TN-615-20041008		-3,005.18	741,482.29
Payment	05/16/2005	LC-NC-704-20041008		-1,969.56	739,512.73
Payment	05/16/2005	LC-GA-706-20041008		-376.56	739,136.17
Payment	05/16/2005	LC-SC-803-20041008		-2,734.96	736,401.21
Payment	05/16/2005	LC-FL-904-20041008		-757.79	735,643.42
Payment	05/16/2005	LC-KY-502-20041108		-662.67	734,980.75

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/16/2005	LC-TN-615-20041108		-1,970.40	733,010.35
Payment	05/16/2005	LC-NC-704-20041108		-985.18	732,025.17
Payment	05/16/2005	LC-GA-706-20041108		-355.64	731,669.53
Payment	05/16/2005	LC-KY-502-20041208		-310.09	731,359.44
Payment	05/16/2005	LC-TN-615-20041208		-1,406.52	729,952.92
Payment	05/16/2005	LC-NC-704-20041208		-1,014.62	728,938.30
Payment	05/17/2005	TF-MS-228-20031108		-22.66	728,915.64
Payment	05/17/2005	TF-AL-205-20031108		-31.29	728,884.35
Payment	05/17/2005	TF-FL-561-20031108		-21.02	728,863.33
Payment	05/17/2005	TF-TN-615-20031108		-167.78	728,695.55
Payment	05/17/2005	TF-NC-704-20031108		-95.04	728,600.51
Payment	05/17/2005	TF-GA-706-20031108		-10.72	728,589.79
Payment	05/17/2005	TF-SC-803-20031108		-160.29	728,429.50
Payment	05/17/2005	TF-FL-904-20031108		-105.10	728,324.40
Payment	05/17/2005	TF-AL-205-20031208		-132.54	728,191.86
Payment	05/17/2005	TF-MS-228-20031208		-33.99	728,157.87
Payment	05/17/2005	TF-FL-305-20031208		-10.51	728,147.36
Payment	05/17/2005	TF-KY-502-20031208		-33.60	728,113.76
Payment	05/17/2005	TF-FL-561-20031208		-63.06	728,050.70
Payment	05/17/2005	TF-TN-615-20031208		-241.00	727,809.70
Payment	05/17/2005	TF-NC-704-20031208		-428.27	727,381.43
Payment	05/17/2005	TF-GA-706-20031208		-32.16	727,349.27
Payment	05/17/2005	TF-SC-803-20031208		-308.26	727,041.01
Payment	05/17/2005	TF-FL-904-20031208		-188.79	726,852.22
Payment	05/17/2005	TF-AL-205-20040108		-191.25	726,660.97
Payment	05/17/2005	TF-MS-228-20040108		-33.99	726,626.98
Payment	05/17/2005	TF-KY-502-20040108		-56.00	726,570.98
Payment	05/17/2005	TF-FL-561-20040108		-115.61	726,455.37
Payment	05/17/2005	TF-TN-615-20040108		-403.82	726,051.55
Payment	05/17/2005	TF-NC-704-20040108		-1,401.21	724,650.34
Payment	05/17/2005	TF-GA-706-20040108		-32.16	724,618.18
Payment	05/17/2005	TF-SC-803-20040108		-478.29	724,139.89
Payment	05/17/2005	TF-FL-904-20040108		-514.21	723,625.68
Payment	05/17/2005	TF-AL-205-20040208		-674.59	722,951.09
Payment	05/17/2005	TF-MS-228-20040208		-181.28	722,769.81
Payment	05/17/2005	TF-KY-502-20040208		-123.20	722,646.61

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/17/2005	TF-FL-561-20040208		-163.50	722,483.11
Payment	05/17/2005	TF-NC-704-20040208		-2,645.29	719,837.82
Payment	05/17/2005	TF-GA-706-20040208		-21.44	719,816.38
Payment	05/17/2005	TF-SC-803-20040208		-1,041.38	718,775.00
Payment	05/17/2005	TF-FL-904-20040208		-1,284.68	717,490.32
Payment	05/17/2005	TF-TN-615-20040208		-1,208.98	716,281.34
Payment	05/17/2005	TF-AL-205-20040308		-1,108.01	715,173.33
Payment	05/17/2005	TF-MS-228-20040308		-271.92	714,901.41
Payment	05/17/2005	TF-KY-502-20040308		-179.20	714,722.21
Payment	05/17/2005	TF-FL-561-20040308		-260.08	714,462.13
Payment	05/17/2005	TF-TN-615-20040308		-2,070.90	712,391.23
Payment	05/17/2005	TF-NC-704-20040308		-3,866.38	708,524.85
Payment	05/17/2005	TF-GA-706-20040308		-10.72	708,514.13
Payment	05/17/2005	TF-SC-803-20040308		-1,423.84	707,090.29
Payment	05/17/2005	TF-FL-904-20040308		-2,049.20	705,041.09
Payment	05/18/2005	TF-AL-205-20040408		-858.05	704,183.04
Payment	05/18/2005	TF-MS-228-20040408		-211.68	703,971.36
Payment	05/18/2005	TF-KY-502-20040408		-179.20	703,792.16
Payment	05/18/2005	TF-FL-561-20040408		-369.08	703,423.08
Payment	05/18/2005	TF-TN-615-20040408		-1,780.42	701,642.66
Payment	05/18/2005	TF-NC-704-20040408		-4,406.47	697,236.19
Payment	05/18/2005	TF-GA-706-20040408		-10.72	697,225.47
Payment	05/18/2005	TF-SC-803-20040408		-1,187.27	696,038.20
Payment	05/18/2005	TF-FL-904-20040408		-2,681.40	693,356.80
Payment	05/18/2005	TF-MS-228-20040508		-141.12	693,215.68
Payment	05/18/2005	TF-AL-205-20040508		-728.79	692,486.89
Payment	05/18/2005	TF-FL-305-20040508		-10.90	692,475.99
Payment	05/18/2005	TF-KY-502-20040508		-168.00	692,307.99
Payment	05/18/2005	TF-FL-561-20040508		-163.50	692,144.49
Payment	05/18/2005	TF-TN-615-20040508		-1,439.78	690,704.71
Payment	05/18/2005	TF-NC-704-20040508		-2,411.97	688,292.74
Payment	05/18/2005	TF-SC-803-20040508		-1,013.87	687,278.87
Payment	05/18/2005	TF-FL-904-20040508		-959.20	686,319.67
Payment	05/18/2005	TF-AL-205-20040608		-537.54	685,782.13
Payment	05/18/2005	TF-MS-228-20040608		-105.84	685,676.29
Payment	05/18/2005	TF-FL-305-20040608		-10.90	685,665.39

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Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	TF-KY-502-20040608		-123.20	685,542.19
Payment	05/18/2005	TF-FL-561-20040608		-130.80	685,411.39
Payment	05/18/2005	TF-TN-615-20040608		-1,079.94	684,331.45
Payment	05/18/2005	TF-NC-704-20040608		-1,744.57	682,586.88
Payment	05/18/2005	TF-SC-803-20040608		-708.12	681,878.76
Payment	05/18/2005	TF-FL-904-20040608		-850.20	681,028.56
Payment	05/18/2005	TF-MS-228-20040708		-113.76	680,914.80
Payment	05/18/2005	TF-AL-205-20040708		-391.29	680,523.51
Payment	05/18/2005	TF-FL-305-20040708		-10.90	680,512.61
Payment	05/18/2005	TF-KY-502-20040708		-89.60	680,423.01
Payment	05/18/2005	TF-FL-561-20040708		-218.00	680,205.01
Payment	05/18/2005	TF-TN-615-20040708		-994.02	679,210.99
Payment	05/18/2005	TF-NC-704-20040708		-1,631.69	677,579.30
Payment	05/18/2005	TF-SC-803-20040708		-602.12	676,977.18
Payment	05/18/2005	TF-FL-904-20040708		-784.80	676,192.38
Payment	05/18/2005	TF-AL-205-20040808		-391.29	675,801.09
Payment	05/18/2005	TF-MS-228-20040808		-88.48	675,712.61
Payment	05/18/2005	TF-FL-305-20040808		-11.73	675,700.88
Payment	05/18/2005	TF-KY-502-20040808		-123.20	675,577.68
Payment	05/18/2005	TF-FL-561-20040808		-211.14	675,366.54
Payment	05/18/2005	TF-TN-615-20040808		-843.38	674,523.16
Payment	05/18/2005	TF-NC-704-20040808		-1,965.11	672,558.05
Payment	05/18/2005	TF-GA-706-20040808		-11.95	672,546.10
Payment	05/18/2005	TF-SC-803-20040808		-520.26	672,025.84
Payment	05/18/2005	TF-FL-904-20040808		-832.83	671,193.01
Payment	05/18/2005	TF-AL-205-20040908		-391.29	670,801.72
Payment	05/18/2005	TF-MS-228-20040908		-75.84	670,725.88
Payment	05/18/2005	TF-FL-305-20040908		-11.73	670,714.15
Payment	05/18/2005	TF-KY-502-20040908		-100.80	670,613.35
Payment	05/18/2005	TF-FL-561-20040908		-211.14	670,402.21
Payment	05/18/2005	TF-TN-615-20040908		-675.32	669,726.89
Payment	05/18/2005	TF-NC-704-20040908		-2,271.87	667,455.02
Payment	05/18/2005	TF-GA-706-20040908		-71.70	667,383.32
Payment	05/18/2005	TF-SC-803-20040908		-539.38	666,843.94
Payment	05/18/2005	TF-FL-904-20040908		-645.15	666,198.79
Payment	05/18/2005	TF-AL-205-20041008		-357.54	665,841.25

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	TF-MS-228-20041008		-88.48	665,752.77
Payment	05/18/2005	TF-KY-502-20041008		-100.80	665,651.97
Payment	05/18/2005	TF-FL-561-20041008		-152.49	665,499.48
Payment	05/18/2005	TF-TN-615-20041008		-646.54	664,853.94
Payment	05/18/2005	TF-NC-704-20041008		-2,394.67	662,459.27
Payment	05/18/2005	TF-GA-706-20041008		-95.60	662,363.67
Payment	05/18/2005	TF-SC-803-20041008		-602.12	661,761.55
Payment	05/18/2005	TF-FL-904-20041008		-621.69	661,139.86
Payment	05/18/2005	TF-AL-205-20041108		-346.29	660,793.57
Payment	05/18/2005	TF-MS-228-20041108		-139.04	660,654.53
Payment	05/18/2005	TF-KY-502-20041108		-162.24	660,492.29
Payment	05/18/2005	TF-FL-561-20041108		-129.03	660,363.26
Payment	05/18/2005	TF-TN-615-20041108		-596.82	659,766.44
Payment	05/18/2005	TF-NC-704-20041108		-2,282.61	657,483.83
Payment	05/18/2005	TF-GA-706-20041108		-155.35	657,328.48
Payment	05/18/2005	TF-SC-803-20041108		-530.43	656,798.05
Payment	05/18/2005	TF-FL-904-20041108		-621.69	656,176.36
Payment	05/18/2005	TF-SC-803-20041208		-466.83	655,709.53
Payment	05/18/2005	TF-AL-205-20041208		-290.04	655,419.49
Payment	05/18/2005	TF-MS-228-20041208		-202.24	655,217.25
Payment	05/18/2005	TF-KY-502-20041208		-112.32	655,104.93
Payment	05/18/2005	TF-FL-561-20041208		-93.84	655,011.09
Payment	05/18/2005	TF-TN-615-20041208		-633.36	654,377.73
Payment	05/18/2005	TF-NC-704-20041208		-2,225.75	652,151.98
Payment	05/18/2005	TF-GA-706-20041208		-239.00	651,912.98
Payment	05/18/2005	TF-FL-904-20041208		-563.04	651,349.94
Payment	05/18/2005	SS-AL-205-20040908		-67.00	651,282.94
Payment	05/18/2005	SS-MS-228-20040908		-6.74	651,276.20
Payment	05/18/2005	SS-KY-502-20040908		-107.64	651,168.56
Payment	05/18/2005	SS-FL-561-20040908		-15.64	651,152.92
Payment	05/18/2005	SS-TN-615-20040908		-288.55	650,864.37
Payment	05/18/2005	SS-NC-704-20040908		-189.52	650,674.85
Payment	05/18/2005	SS-GA-706-20040908		-31.72	650,643.13
Payment	05/18/2005	SS-SC-803-20040908		-192.21	650,450.92
Payment	05/18/2005	SS-FL-904-20040908		-86.02	650,364.90
Payment	05/18/2005	SS-AL-205-20041008		-26.80	650,338.10

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	SS-KY-502-20041008		-82.80	650,255.30
Payment	05/18/2005	SS-FL-561-20041008		-15.64	650,239.66
Payment	05/18/2005	SS-TN-615-20041008		-208.95	650,030.71
Payment	05/18/2005	SS-NC-704-20041008		-53.56	649,977.15
Payment	05/18/2005	SS-GA-706-20041008		-7.93	649,969.22
Payment	05/18/2005	SS-SC-803-20041008		-138.57	649,830.65
Payment	05/18/2005	SS-MS-228-20041008		-13.48	649,817.17
Payment	05/18/2005	SS-AL-205-20041108		-26.80	649,790.37
Payment	05/18/2005	SS-KY-502-20041108		-41.40	649,748.97
Payment	05/18/2005	SS-FL-561-20041108		-31.28	649,717.69
Payment	05/18/2005	SS-TN-615-20041108		-119.40	649,598.29
Payment	05/18/2005	SS-NC-704-20041108		-111.24	649,487.05
Payment	05/18/2005	SS-GA-706-20041108		-7.93	649,479.12
Payment	05/18/2005	SS-SC-803-20041108		-138.57	649,340.55
Payment	05/18/2005	SS-FL-904-20041108		-70.38	649,270.17
Payment	05/18/2005	SS-MS-228-20041108		-13.48	649,256.69
Payment	05/18/2005	SS-NC-704-20050108		-98.88	649,157.81
Payment	05/18/2005	LC-NC-704-20050108		-1,089.25	648,068.56
Payment	05/18/2005	TF-NC-704-20050108		-2,207.67	645,860.89
Invoice	05/19/2005	LC-LA-318-20050519	495.39	495.39	646,356.28
Invoice	05/19/2005	SS-LA-318-20050519	7.89	7.89	646,364.17
Invoice	05/19/2005	TF-LA-318-20050519	120.98	120.98	646,485.16
Invoice	06/08/2005	LC-AL-205-20050608	897.28	897.28	647,382.43
Invoice	06/08/2005	LC-MS-228-20050608	802.16	802.16	648,184.59
Invoice	06/08/2005	LC-FL-305-20050608	39.78	39.78	648,224.37
Invoice	06/08/2005	LC-KY-502-20050608	1,455.96	1,455.96	649,680.33
Invoice	06/08/2005	LC-FL-561-20050608	517.14	517.14	650,197.47
Invoice	06/08/2005	LC-TN-615-20050608	3,368.05	3,368.05	653,565.52
Invoice	06/08/2005	LC-NC-704-20050608	6,879.10	6,879.10	660,444.62
Invoice	06/08/2005	LC-GA-706-20050608	802.85	802.85	661,247.47
Invoice	06/08/2005	LC-SC-803-20050608	2,533.53	2,533.53	663,781.00
Invoice	06/08/2005	LC-FL-904-20050608	1,480.36	1,480.36	665,261.36
Invoice	06/08/2005	SS-AL-205-20050608	26.80	26.80	665,288.16
Invoice	06/08/2005	SS-MS-228-20050608	26.96	26.96	665,315.12
Invoice	06/08/2005	SS-KY-502-20050608	57.96	57.96	665,373.08
Invoice	06/08/2005	SS-FL-561-20050608	7.82	7.82	665,380.90

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	06/08/2005	SS-TN-615-20050608	89.55	89.55	665,470.45
Invoice	06/08/2005	SS-NC-704-20050608	90.64	90.64	665,561.09
Invoice	06/08/2005	SS-GA-706-20050608	15.86	15.86	665,576.95
Invoice	06/08/2005	SS-SC-803-20050608	156.45	156.45	665,733.40
Invoice	06/08/2005	SS-FL-904-20050808	39.10	39.10	665,772.50
Invoice	06/08/2005	TF-AL-205-20050608	528.70	528.70	666,301.20
Invoice	06/08/2005	TF-MS-228-20050608	164.32	164.32	666,465.52
Invoice	06/08/2005	TF-KY-502-20050608	235.87	235.87	666,701.39
Invoice	06/08/2005	TF-FL-561-20050608	58.65	58.65	666,760.04
Invoice	06/08/2005	TF-TN-615-20050608	989.37	989.37	667,749.41
Invoice	06/08/2005	TF-NC-704-20050608	2,559.15	2,559.15	670,308.56
Invoice	06/08/2005	TF-GA-706-20050608	251.75	251.75	670,560.31
Invoice	06/08/2005	TF-SC-803-20050608	648.27	648.27	671,208.58
Invoice	06/08/2005	TF-FL-904-20050608	312.41	312.41	671,520.99
Invoice	06/19/2005	LC-LA-318-20050619	243.28	243.28	671,764.27
Invoice	06/19/2005	SS-LA-318-20050619	15.78	15.78	671,780.05
Invoice	06/19/2005	TF-LA-318-20050619	181.28	181.28	671,961.33
Invoice	07/08/2005	LC-AL-205-20050708	1,185.22	1,185.22	673,146.55
Invoice	07/08/2005	LC-MS-228-20050708	453.32	453.32	673,599.87
Invoice	07/08/2005	LC-FL-305-20050708	31.96	31.96	673,631.83
Invoice	07/08/2005	LC-KY-502-20050708	1,352.94	1,352.94	674,984.77
Invoice	07/08/2005	LC-FL-561-20050708	319.60	319.60	675,304.37
Invoice	07/08/2005	LC-TN-615-20050708	4,125.00	4,125.00	679,429.37
Invoice	07/08/2005	LC-NC-704-20050708	4,013.64	4,013.64	683,443.01
Invoice	07/08/2005	LC-GA-706-20050708	531.84	531.84	683,974.85
Invoice	07/08/2005	LC-SC-803-20050708	2,656.02	2,656.02	686,630.87
Invoice	07/08/2005	LC-FL-904-20050708	1,414.06	1,414.06	688,044.93
Invoice	07/08/2005	SS-AL-205-20050708	46.90	46.90	688,091.83
Invoice	07/08/2005	SS-MS-228-20050708	26.96	26.96	688,118.79
Invoice	07/08/2005	SS-KY-502-20050708	24.84	24.84	688,143.63
Invoice	07/08/2005	SS-TN-615-20050708	99.50	99.50	688,243.13
Invoice	07/08/2005	SS-NC-704-20050708	45.32	45.32	688,288.45
Invoice	07/08/2005	SS-GA-706-20050708	23.79	23.79	688,312.24
Invoice	07/08/2005	SS-SC-803-20050708	134.10	134.10	688,446.34
Invoice	07/08/2005	SS-FL-904-20050708	7.82	7.82	688,454.16
Invoice	07/08/2005	TF-AL-205-20050708	112.50	112.50	688,566.66

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	07/08/2005	TF-AL-205-20050708	67.50	67.50	688,634.16
Invoice	07/08/2005	TF-AL-205-20050708	423.17	423.17	689,057.33
Invoice	07/08/2005	TF-MS-228-20050708	12.64	12.64	689,069.97
Invoice	07/08/2005	TF-MS-228-20050708	63.20	63.20	689,133.17
Invoice	07/08/2005	TF-MS-228-20050708	100.70	100.70	689,233.87
Invoice	07/08/2005	TF-KY-502-20050708	24.96	24.96	689,258.83
Invoice	07/08/2005	TF-KY-502-20050708	37.44	37.44	689,296.27
Invoice	07/08/2005	TF-KY-502-20050708	183.45	183.45	689,479.72
Invoice	07/08/2005	TF-FL-561-20050708	23.46	23.46	689,503.18
Invoice	07/08/2005	TF-FL-561-20050708	11.73	11.73	689,514.91
Invoice	07/08/2005	TF-FL-561-20050708	23.46	23.46	689,538.37
Invoice	07/08/2005	TF-TN-615-20050708	179.76	179.76	689,718.13
Invoice	07/08/2005	TF-TN-615-20050708	146.16	146.16	689,864.29
Invoice	07/08/2005	TF-TN-615-20050708	743.15	743.15	690,607.44
Invoice	07/08/2005	TF-NC-704-20050708	460.95	460.95	691,068.39
Invoice	07/08/2005	TF-NC-704-20050708	590.14	590.14	691,658.53
Invoice	07/08/2005	TF-NC-704-20050708	1,320.30	1,320.30	692,978.83
Invoice	07/08/2005	TF-GA-706-20050708	35.85	35.85	693,014.68
Invoice	07/08/2005	TF-GA-706-20050708	262.11	262.11	693,276.79
Invoice	07/08/2005	TF-SC-803-20050708	178.20	178.20	693,454.99
Invoice	07/08/2005	TF-SC-803-20050708	94.19	94.19	693,549.18
Invoice	07/08/2005	TF-SC-803-20050708	228.09	228.09	693,777.27
Invoice	07/08/2005	TF-FL-904-20050708	58.65	58.65	693,835.92
Invoice	07/08/2005	TF-FL-904-20050708	23.46	23.46	693,859.38
Invoice	07/08/2005	TF-FL-904-20050708	125.90	125.90	693,985.28
Invoice	07/21/2005		78,100.00	78,100.00	772,085.28
Payment	08/18/2005	LC-AL-205-20050108		-286.59	771,798.69
Payment	08/18/2005	LC-KY-502-20050108		-945.91	770,852.78
Payment	08/18/2005	LC-FL-561-20050108		-290.53	770,562.25
Payment	08/18/2005	LC-TN-615-20050108		-2,469.87	768,092.38
Payment	08/18/2005	LC-GA-706-20050108		-298.88	767,793.50
Invoice	08/19/2005	LC-LA-318-20050819	836.17	836.17	768,629.67
Invoice	08/19/2005	SS-LA-318-20050819	15.78	15.78	768,645.45
Invoice	08/19/2005	TF-LA-318-20050819	207.46	207.46	768,852.91
Payment	08/22/2005	LC-AL-205-20050308		-308.98	768,543.93
Payment	08/22/2005	LC-MS-228-20050308		-315.88	768,228.05

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	08/22/2005	LC-KY-502-20050308		-879.69	767,548.36
Payment	08/22/2005	LC-TN-615-20050308		-1,413.55	766,134.81
Payment	08/22/2005	LC-NC-704-20050308		-5,002.47	761,132.34
Payment	08/22/2005	LC-GA-706-20050308		-462.73	760,669.61
Payment	08/22/2005	LC-FL-904-20050308		-403.29	760,266.32
Payment	08/26/2005	LC-AL-205-20050208		-717.43	759,548.89
Payment	08/26/2005	LC-KY-502-20050208		-342.25	759,206.64
Payment	08/26/2005	LC-FL-561-20050208		-517.14	758,689.50
Payment	08/26/2005	LC-TN-615-20050208		-815.60	757,873.90
Payment	08/26/2005	LC-NC-704-20050208		-4,477.33	753,396.57
Payment	08/26/2005	LC-GA-706-20050208		-431.35	752,965.22
Payment	08/26/2005	LC-FL-904-20050208		-718.87	752,246.35
Payment	08/26/2005	LC-LA-318-20050319		-324.53	751,921.82
Invoice	09/08/2005	LC-FL-561-20050908	423.30	423.30	752,345.12
Invoice	09/08/2005	LC-AL-205-20050908	1,078.08	1,078.08	753,423.20
Invoice	09/08/2005	LC-FL-904-20050908	1,444.66	1,444.66	754,867.86
Invoice	09/08/2005	LC-GA-706-20050908	278.89	278.89	755,146.75
Invoice	09/08/2005	LC-KY-502-20050908	1,684.05	1,684.05	756,830.80
Invoice	09/08/2005	LC-MS-228-20050908	492.08	492.08	757,322.88
Invoice	09/08/2005	LC-NC-704-20050908	4,982.16	4,982.16	762,305.04
Invoice	09/08/2005	LC-SC-803-20050908	1,645.92	1,645.92	763,950.96
Invoice	09/08/2005	LC-TN-615-20050908	4,262.85	4,262.85	768,213.81
Invoice	09/08/2005	SS-AL-205-20050908	40.20	40.20	768,254.01
Invoice	09/08/2005	SS-FL-561-20050908	7.82	7.82	768,261.83
Invoice	09/08/2005	SS-FL-904-20050908	70.38	70.38	768,332.21
Invoice	09/08/2005	SS-GA-706-20050908	7.93	7.93	768,340.14
Invoice	09/08/2005	SS-KY-502-20050908	41.40	41.40	768,381.54
Invoice	09/08/2005	SS-MS-228-20050908	26.96	26.96	768,408.50
Invoice	09/08/2005	SS-NC-704-20050908	74.16	74.16	768,482.66
Invoice	09/08/2005	SS-SC-803-20050908	214.56	214.56	768,697.22
Invoice	09/08/2005	SS-TN-615-20050908	29.85	29.85	768,727.07
Invoice	09/08/2005	TF-AL-205-20050908	492.91	492.91	769,219.98
Invoice	09/08/2005	TF-FL-561-20050908	82.11	82.11	769,302.09
Invoice	09/08/2005	TF-FL-904-20050908	240.86	240.86	769,542.95
Invoice	09/08/2005	TF-GA-706-20050908	218.28	218.28	769,761.23
Invoice	09/08/2005	TF-KY-502-20050908	191.35	191.35	769,952.58

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RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	09/08/2005	TF-MS-228-20050908	209.81	209.81	770,162.39
Invoice	09/08/2005	TF-NC-704-20050908	2,374.43	2,374.43	772,536.82
Invoice	09/08/2005	TF-SC-803-20050908	532.23	532.23	773,069.05
Invoice	09/08/2005	TF-TN-615-20050908	943.32	943.32	774,012.37
Payment	09/15/2005	SS-AL-205-20050108		-13.40	773,998.97
Payment	09/15/2005	SS-KY-502-20050108		-24.84	773,974.13
Payment	09/15/2005	SS-TN-615-20050108		-79.60	773,894.53
Payment	09/15/2005	SS-GA-706-20050108		-7.93	773,886.60
Payment	09/15/2005	SS-FL-904-20050108		-15.64	773,870.96
Payment	09/15/2005	SS-AL-205-20050208		-33.50	773,837.46
Payment	09/15/2005	SS-KY-502-20050208		-33.12	773,804.34
Payment	09/15/2005	SS-FL-561-20050208		-7.82	773,796.52
Payment	09/15/2005	SS-NC-704-20050208		-41.20	773,755.32
Payment	09/15/2005	SS-FL-904-20050208		-43.01	773,712.31
Payment	09/15/2005	SS-MS-228-20050308		-6.74	773,705.57
Payment	09/15/2005	SS-KY-502-20050308		-8.28	773,697.29
Payment	09/15/2005	SS-TN-615-20050308		-192.38	773,504.91
Payment	09/15/2005	SS-NC-704-20050308		-81.48	773,423.43
Payment	09/15/2005	SS-LA-318-20050319		-31.56	773,391.87
Payment	09/15/2005	TF-AL-205-20050108		-290.04	773,101.83
Payment	09/15/2005	TF-FL-561-20050108		-93.84	773,007.99
Payment	09/15/2005	TF-MS-228-20050108		-214.88	772,793.11
Payment	09/15/2005	TF-KY-502-20050108		-174.72	772,618.39
Payment	09/15/2005	TF-TN-615-20050108		-621.18	771,997.21
Payment	09/15/2005	TF-GA-706-20050108		-227.05	771,770.16
Payment	09/15/2005	TF-SC-803-20050108		-477.43	771,292.73
Payment	09/15/2005	TF-FL-904-20050108		-410.55	770,882.18
Payment	09/15/2005	TF-AL-205-20050308		-528.75	770,353.43
Payment	09/15/2005	TF-MS-228-20050308		-303.36	770,050.07
Payment	09/15/2005	TF-KY-502-20050308		-336.96	769,713.11
Payment	09/15/2005	TF-FL-561-20050308		-117.30	769,595.81
Payment	09/15/2005	TF-TN-615-20050308		-1,084.02	768,511.79
Payment	09/15/2005	TF-NC-704-20050308		-3,124.41	765,387.38
Payment	09/15/2005	TF-GA-706-20050308		-358.50	765,028.88
Payment	09/15/2005	TF-SC-803-20050308		-615.66	764,413.22
Payment	09/15/2005	TF-FL-904-20050308		-633.42	763,779.80

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Item 1-21: 000067

RBOC Tracker
Account QuickReport
All Transactions

	Type	Date	Memo	Open Balance	Amount	Balance
Total DPI Teleconnect				763,779.80	763,779.80	763,779.80
Total Promotional				763,779.80	763,779.80	763,779.80
Total BellSouth				763,779.80	763,779.80	763,779.80
Total Accounts Receivable				763,779.80	763,779.80	763,779.80
TOTAL				763,779.80	763,779.80	763,779.80

Butler, Ann W

From:	Lemoine, Annamarie
Sent:	Friday, April 22, 2005 2:27 PM
To:	'bbolinger@dpiteleconnect.com'
Cc:	Seagle, Kristy
Subject:	dPiTeleconnect

Your electronic message to Kristy Seagle, dated April 20, 2005, was forwarded to my office for a response. While your analysis of BellSouth's Tariff language , the Uniform Commercial Code and the Securities Exchange Act is interesting, it really has no relevance to the matter at hand. BellSouth's resale obligations arise from the Telecommunications Act of 1996 (the "Act") and rules promulgated by the Federal Communications Commission (FCC) . The Act and FCC Rules require that Bellsouth provide services to resale carriers at a discounted rate on the same terms as it does to its own end users.

As Ms. Seagle pointed out in her April 19th e-mail, the features ordered with the OSOCs of BCR, BRD and HBG did not qualify for BellSouth's Line Connection Charge Waiver promotion. While you read the tariff promotion language differently, your reading is not consistent with the intent behind our offer or the method by which we determined the eligibility of orders placed by our end users. On the other hand, our position in response to your request, is reasonable, non-discriminatory, and compliant with controlling law.

Should you wish to discuss this matter further, please do not hesitate to contact me at my direct line set forth below.

Annamarie Lemoine
BellSouth Senior Interconnection Counsel
(404) 335-0719

Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]

Sent: Wednesday, April 06, 2005 5:15 AM

To: Seagle, Kristy

Cc: Chris Watson

Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 8:12 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507

000141

678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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117

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Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 7:08 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Thanks Kristy for the speadsheet. Let me know if there is any way we can help with the process. God bless,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

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From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

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Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
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000144

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Butler, Ann W

From: Steve Watson [swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 10:12 AM
To: Seagle, Kristy
Subject: RE: DPI Teleconnect Credits

Thank you for the quick response. Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Monday, April 18, 2005 8:39 AM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hey Steve - For some reason, the SSCW charges were not credited. Billing & Collections found the error Friday, so they will appear on the May bill. I apologize for the oversight.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 7:12 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]

000146

Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Walver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
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Butler, Ann W

From: Bolinger, Brian [BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 5:44 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you for your response. There must be someone at BellSouth that does have the information that I need though. Can you provide me with that person's name and contact information please?

Thank you for your help!

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, April 07, 2005 4:29 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I don't have all the information you need at this time. I do know I have a person from my group that is helping out with the adjustments.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 4:00 PM
To: Mangina, Leisa G; Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Thank you Leisa. I need to know a firm date on when the adjustments will be completed. As you know, dPi Teleconnect has been given dates of October 8, 2004, November 8, 2004, "the middle of January" 2005 and March 15, 2005. To date however, dPi Teleconnect has not received any credits.

While dPi Teleconnect does not want to begin filing formal complaints with the different state public service commissions, the company has had in excess of $400,000 outstanding for more than seven months. Currently, the balance of credits owed to dPi by BellSouth is $718,634.74. Accordingly, I need to know the following:

1. On what date BellSouth will apply the credits to dPi Teleconnect; and

2. Exactly how much BellSouth intends to credit.

Thank you for your attention to this matter and I look forward to your very prompt reply.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Thursday, April 07, 2005 3:54 PM
To: Bolinger, Brian; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

We are helping out trying to get your adjustments completed. I promise I will not sign off to hold provisioning until we get the total of the promotionals verses what the balance (if any) is left.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 2:44 PM
To: Bolinger, Brian; Mangina, Leisa G; Lund, Steve
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy, Leisa & Steve:

As you all are well aware, dPi Teleconnect currently has promotional credits submitted in the amount of $718,634.74. However, dPi continues to receive demand for payment of $553,444.52. I realize that demand letters are automatically generated but I once again ask that one of you confirm that dPi Teleconnect will not have its services refused until there is resolution with regard to our promotional credits that have been submitted.

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Wednesday, March 02, 2005 1:51 PM
To: 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'

Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa & Steve:

Today we received a demand letter in the amount of $330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately $700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> -----Original Message-----
> **From:** Lund, Steve
> [mailto:Steve.Lund@BellSouth.com]
> **Sent:** Wednesday, November 24, 2004 11:52 AM
> **To:** Bolinger, Brian
> **Cc:** Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Brian,
>
> I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any

collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing
[mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Given to Public Staff

April 15, 2005

Nat,

Attached are responses to questions that you had asked regarding dpiTeleconnect's inquiry in connection with promotions. Following is a list of the documents that we have attached to respond to this request:

1. Responses to the questions.
2. A letter and spreadsheet via e-mail to Brian Bolinger on 04-08-05 providing a spreadsheet of the promotional credits that have been given. (Response to Question 2)
3. E-mails that have been sent to dpiTeleconnect providing a status of the credits. (Response to Question 5)
4. A Carrier Notification dated 02-12-04 advising CLPs of CREX options (Response to Question 7).
5. E-mail to Global Connection. (Response to Question 8).

If you have additional questions or wish to discuss further, please let us know.

Thanks,
Frances

Attachments

CC: Linda

Follow-up questions on dPiTeleconnect's Inquiry
April 11, 2005

1) Why are the credits/discounts not applied automatically to dpi's bills? For each of the promotions or waivers, explain how the credits/waivers are handled for reseller accounts and for end-user accounts. Are end users required to submit something to BellSouth in order to receive the credits? If so, what form must the request take? Bottom line - are resellers treated differently than end users - if so, under what authority and why? Provide copies of any written agreement that requires resellers to do anything differently that an end user in order to receive the benefits of promotions.

BellSouth does not have the operational support systems to apply credits that may be due resellers as a result of a promotion during the pre-billing phase. Resellers are responsible for determining the eligibility of their end users at the time of the end user's subscription to the Reseller's services. The Resellers then electronically submit Local Service Requests (LSRs) to BellSouth's LCSC to establish the end user's service. During the post billing phase, the Reseller submits to BellSouth a promotion credit request form with an excel spreadsheet of billing telephone numbers for assessment. Ideally, the request is received at the end of the month. BellSouth then evaluates the request for accuracy and applies the appropriate credit to the Reseller monthly bill. Guidelines for applying for promotions are found in the BellSouth Start-Up Guide, Section 17.2.5, posted to the BellSouth Interconnection website at the following address http://interconnection.bellsouth.com/guides/activation/html/gstug001/index.htm

BellSouth promotions that are sold on a retail basis allow the retail service representative to determine whether a requesting retail end user qualifies for the promotion at the time of sale. .

2) Has anyone called the customer to advise him as to the disposition of his request? Has a detailed analysis of his credits (in a form that would allow him to check your allowance or disallowance and the reasons therefore) been sent to him? If not, when will this be done? Please provide a copy of what has been done or will be provided.

A letter and spreadsheet (please see attached) were sent, via email to Brian Bolinger on Friday, April 8. The letter advised that credits were applied to the April 8 bill period.

3) Why did BellSouth not comply with Kristie Seagle's statement to Lost Key Telecom and dpi that "credits would be applied on the 10/8/04 and 11/8/04 bill from BellSouth"? Did BellSouth initiate any communication with dpi to advise them of the change? If not, why not?

In September 2004, Kristy Seagle advised Lost Key Telecom that BellSouth endeavored to process these promotional credits within 60 days. At that time, BellSouth was in receipt of the 2004 credit requests for three CLECs, for four promotions. Subsequent to advising Lost Key of this intention, Lost Key submitted an additional 8 to 12 months of credit requests for an additional five CLECs, for four promotions, which taxed the process significantly given the large quantity of requests submitted during a short timeframe

Upon initial investigation of the backlog of requests, it was discovered that the majority of Reseller's billing telephone numbers randomly sampled did not qualify for the promotion based on the requirements stated in the promotion qualifications. As such and in compliance with its contractual obligations, BellSouth maintained parity and further investigated whether the requirements of the promotions were met. During this investigative period, BellSouth was in communication with Lost Key Telecom (who has an Agency relationship with dPi) advising them of the status of promotions credits. Subsequent to our internal investigation, we sent the attached letter to Lost Key Telecom advising them of the "reacquisition or winover" eligibility criteria and of the expected April 1, 2005 processing date.

4) Why was the issue involving promotional credits not resolved by the first of the year as indicated in correspondence from Jim Maziarz? Same question relative to conversation and e-mail from Ms. Mangina relative to mid-March.

The issue was resolved in terms of defining the requirements criteria and was communicated to Lost Key in the February 1 letter referenced above. As we began processing credits, we received an inquiry from another Reseller that averred that there was a discrepancy in the application of the requirements between retail end users and resellers. The appropriate course was to resolve this discrepancy prior to processing additional credits. The March 15 date had been discussed internally as a target for resolution of all issues associated with the promotion at issue. However, the April 1 date was determined to be a more realistic target. Ms. Mangina shared the March 15 date with Mr. Bolinger prematurely.

5) Mr. Bolinger states in his e-mail that, "BellSouth refuses to reply to any correspondence regarding the status of this issue". Has BellSouth responded to dPi's or Lost Key's correspondence, other than the Maziarz and Mangina correspondence mentioned in the e-mail? If so, when? Please provide copies of any e-mail or written replies.

Our first communication with Mr. Bolinger was in the mid-December timeframe. Mr. Bolinger received an email from Steve Lund, BellSouth Billing & Collections, in response to his telephone inquiry (please see attached email). Prior to that time, BellSouth communicated with Steve and Chris Watson with Lost Key Telecom. Also, please find attached a string of emails in the mid-March timeframe between Leisa Mangina and Mr. Bolinger.

6) Please provide a list of circuits by circuit number or other identifying characteristic which you say do and do not qualify for the Line Connection Charge Waiver for 2004 and 2005.

dPi has submitted thousands of end user telephone numbers to qualify for promotions. We performed a random sampling of these numbers using the following criteria. The sampling process is the procedure customarily utilized by BellSouth when processing credit requests of this type. .

1-10	All
11-100	10%
101-250	8% a minimum of 10 will always be sampled
251-500	7% a minimum of 10 will always be sampled
501-1000	5% a minimum of 10 will always be sampled
1001 or more	3% a minimum of 10 will always be sampled

BellSouth samples on a per month, per Q account basis. For example, if 312 end user telephone numbers were submitted for the 205 Q account for the Line Connection Waiver promotion in January 2004, we sampled 22 end user numbers. If 7 of these billing telephone numbers met the requirements of the promotion. BellSouth credited 32% (7 out of 22) of the entire credit requested. If necessary, BellSouth can provide excel spreadsheets with validated numbers highlighted. Due to the volume of validated numbers, this will be a timely process.

7) If the waiver or reduction of charges for CREX is not a promotion, what is it? Please identify the nature of the waiver or reduction and identify the tariff or promotion that enabled the offering. Who will be handling the credit requested for CREX and when will that be handled?

CREX is a service offering that BellSouth provides at no charge to credit challenged customers. BellSouth, through review of its own processes, determined that it had assessed charges inappropriately to this customer base

and communicated a process for determining the appropriate credit to be applied to the reseller group. . Based on BellSouth's assessment of CREX disputes submitted by dPi, charges were denied in accordance with Carrier Notification SN91082469 (see attached) which supports non-payment for charges billed after May 1, 2004.

8) When will interest be credited on the amounts overdue from 2003 and 2004 and at what rate? BellSouth charges retail customers 12%, while the statutory rate in North Carolina for refunds is 8%. If interest will not be paid, provide BellSouth's justification for not providing interest.

BellSouth's position is that interest is not applicable in this scenario. Please see the attached email from BellSouth to Global Connection (another reseller) explaining why interest is not due on these amounts.

9) With regard to Secondary Service Charge Waiver, what does, "we don't have March information" mean? What is the disposition of the $313.12 remaining balance due? This was a credit request for 2004.

A promotional credit request is required to be accompanied by a BAR form and excel spreadsheet with billing telephone numbers for each month, each Q account and each promotion in order to be processed.. BellSouth has not received March 2004 BAR forms with attached spreadsheets for Secondary Service Charge Waiver promotion; therefore, we are not in a position to assess the applicable promotion credits due. Upon submission of these BAR forms and spreadsheets, BellSouth will assess the request and process applicable credits to dPi's bill.

10) What is the meaning of the "Have not received request" response in reference to the CC-PP $5 discount for 2005?

As answered in #9 above, BellSouth did not receive BAR forms with spreadsheets for CC-PP $5 discount promotion.

Liles, Frances G

'om: Patterson, Gary D
Sent: Friday, April 08, 2005 6:36 PM
To: 'BBolinger@dpiteleconnect.com'
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
- 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

241,488.13 Credits due

Gary D. Patterson
OAVP, BARM

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CUSTNAME	ACCOUNT#	PROMOTIONNAME	CREDITAMOUNT	CREDITDATE
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 26.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 125.12	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 39.65	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 26.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 156.56	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 151.98	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 169.15	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 87.10	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 86.02	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 7.93	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Nov-03	$	74.52	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Nov-03	$	6.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Nov-03	$	144.20	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Nov-03	$	201.15	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Nov-03	$	437.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Dec-03	$	33.50	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Dec-03	$	7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Dec-03	$	54.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Dec-03	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Dec-03	$	57.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Dec-03	$	13.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Dec-03	$	119.48	12/27/2004
DPI Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	$	178.80	12/27/2004

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stephwatson@lostkeytelecom.com			Dec-03			
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver	Dec-03	$ 189.05	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	Jan-04	$ 73.70	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver	Jan-04	$ 7.82	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver	Jan-04	$ 117.30	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	Jan-04	$ 23.79	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver	Jan-04	$ 57.96	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver	Jan-04	$ 309.00	12/27/2004	$ 1,442.00
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver	Jan-04	$ 116.22	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver	Jan-04	$ 199.00	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	Feb-04	$ 87.10	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver	Feb-04	$ 23.46	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver	Feb-04	$ 156.40	12/27/2004	

DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Feb-04	$	31.72	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Feb-04	$	66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Feb-04	$	6.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Feb-04	$	304.88	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Feb-04	$	169.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Feb-04	$	388.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Apr-04	$	33.50	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Apr-04	$	31.28	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Apr-04	$	203.32	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Apr-04	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Apr-04	$	57.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Apr-04	$	26.96	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Apr-04	$	226.60	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Apr-04	$	272.67	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Apr-04	$	199.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver May-04	$	46.90	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver May-04	$	15.64	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver May-04	$	156.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver May-04	$	24.84	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver May-04	$	26.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver May-04	$	148.32	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver May-04	$	210.09	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver May-04	$	199.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jun-04	$	33.50	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service Charge Waiver	$	23.46	12/27/2004

stephwatson@lostkeytelecom.com		Jun-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jun-04	$	132.94	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Jun-04	$	58.70	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jun-04	$	8.28	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Jun-04	$	13.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jun-04	$	98.88	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jun-04	$	183.27	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jun-04	$	126.35	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jul-04	$	93.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Jul-04	$	7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jul-04	$	258.06	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Jul-04	$	23.79	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Jul-04	$	58.70	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jul-04	$	24.84	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Jul-04	$	20.22	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jul-04	$	168.92	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jul-04	$	286.08	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jul-04	$	318.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Aug-04	$	53.60	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Aug-04	$	23.46	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Aug-04	$	281.52	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Aug-04	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Aug-04	$	58.65	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Aug-04	$	132.48	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Aug-04	$	47.18	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Aug-04	$	185.40	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Aug-04	$	259.26	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Aug-04	$	228.85	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver Jan-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver Jan-04	$	361.93	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver Jan-04	$	2,908.36	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver Jan-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver Jan-04	$	76.29	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver Jan-04	$	108.53	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver Jan-04	$	8,725.05	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver Jan-04	$	347.10	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver Jan-04	$	472.92	4/1/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver	$	2,222.55	4/1/2005

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stephwatson@lostkeytelecom.com			Feb-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Feb-04	$	1,527.28	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Feb-04	$	9,062.49	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Feb-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Feb-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Feb-04	$	743.82	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Feb-04	$	14,722.85	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Feb-04	$	2,280.55	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Feb-04	$	6,313.45	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Mar-04	$	477.09	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Mar-04	$	1,011.05	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Mar-04	$	10,706.83	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Mar-04	$	-	4/1/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Mar-04	$	2,419.61	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Mar-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Mar-04	$	8,157.60	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Mar-04	$	1,183.94	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Mar-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Apr-04	$	796.83	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Apr-04	$	1,138.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Apr-04	$	5,143.55	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Apr-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Line Connection Waiver	Apr-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Apr-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Apr-04	$	-	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Apr-04	$	6,024.70	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Apr-04	$	537.10	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Apr-04	$	1,704.38	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	May-04	$	1,331.18	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	May-04	$	31.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	May-04	$	536.66	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	May-04	$	3,364.81	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	May-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	May-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	May-04	$	661.95	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	May-04	$	3,885.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	May-04	$	932.09	4/2/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	May-04	$	509.94	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Jun-04	$	244.93	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Jun-04	$	2,543.23	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Jun-04	$	2,327.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Jun-04	$	845.35	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Jul-04	$	573.79	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Waiver		$	640.66	4/2/2005

stephwatson@lostkeytelecom.com			Jul-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Jul-04	$	554.15	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Jul-04	$	2,085.33	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Jul-04	$	1,374.11	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Aug-04	$	525.91	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Aug-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Aug-04	$	130.38	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Aug-04	$	642.86	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Aug-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Aug-04	$	555.54	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Aug-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Aug-04	$ 5,164.21	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Aug-04	$ 881.31	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Aug-04	$ 4,713.35	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Sep-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Sep-04	$ 541.28	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Sep-04	$ 1,536.12	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Sep-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Sep-04	$ 1,154.75	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Sep-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Sep-04	$ 2,983.30	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Sep-04	$ 373.94	4/2/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Sep-04	$	2,805.33	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Oct-04	$	337.91	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Oct-04	$	281.01	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Oct-04	$	757.79	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Oct-04	$	376.56	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Oct-04	$	650.13	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Oct-04	$	1,969.56	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Oct-04	$	2,734.96	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Oct-04	$	3,005.18	4/2/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver		$	-	4/2/2005

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stephwatson@lostkeytelecom.com			Nov-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Nov-04	$ -		4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Nov-04	$ -		4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Nov-04	$	355.64	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Nov-04	$	662.67	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Nov-04	$ -		4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Nov-04	$	985.18	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Nov-04	$ -		4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Nov-04	$	1,970.40	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Dec-04	$ -		4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Dec-04	$ -		4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Dec-04	$ -		4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Dec-04	$ -		4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Dec-04	$	310.09	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Dec-04	$	1,014.62	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Dec-04	$	1,406.52	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-03	$	31.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-03	$	21.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-03	$	105.10	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-03	$	10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-03	$	22.66	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-03	$	95.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-03	$	160.29	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-03	$	167.78	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-03	$	132.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Dec-03	$	10.51	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Dec-03	$	63.06	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-03	$	188.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-03	$	32.16	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-03	$	33.60	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-03	$	33.99	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-03	$	428.27	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-03	$	308.26	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-03	$	241.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jan-04	$	191.25	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	115.61	4/4/2005

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stephwatson@lostkeytelecom.com			Jan-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jan-04	$	514.21	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Jan-04	$	32.16	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jan-04	$	56.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jan-04	$	33.99	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jan-04	$	1,401.21	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jan-04	$	478.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jan-04	$	403.82	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Feb-04	$	674.59	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Feb-04	$	163.50	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Feb-04	$	1,284.68	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Feb-04	$	21.44	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Feb-04	$	123.20	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Feb-04	$ 181.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Feb-04	$ 2,645.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Feb-04	$ 1,041.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Feb-04	$ 1,208.98	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Mar-04	$ 1,108.01	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Mar-04	$ 260.08	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Mar-04	$ 2,049.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Mar-04	$ 10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Mar-04	$ 179.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Mar-04	$ 271.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Mar-04	$ 3,866.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Mar-04	$ 1,423.84	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Mar-04	$	2,070.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Apr-04	$	858.05	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Apr-04	$	369.08	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Apr-04	$	2,681.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Apr-04	$	10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Apr-04	$	179.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Apr-04	$	211.68	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Apr-04	$	4,406.47	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Apr-04	$	1,187.27	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Apr-04	$	1,780.42	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	May-04	$	728.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	May-04	$	10.90	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	163.50	4/4/2005

stephwatson@lostkeytelecom.com			May-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	May-04	$ 959.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	May-04	$ 10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	May-04	$ 168.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	May-04	$ 141.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	May-04	$ 2,411.97	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	May-04	$ 1,013.87	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	May-04	$ 1,439.78	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jun-04	$ 537.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Jun-04	$ 10.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Jun-04	$ 130.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jun-04	$ 850.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jun-04	$ 123.20	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jun-04	$	105.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jun-04	$	1,744.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jun-04	$	708.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jun-04	$	1,079.94	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jul-04	$	391.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Jul-04	$	10.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Jul-04	$	218.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jul-04	$	784.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jul-04	$	89.60	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jul-04	$	113.76	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jul-04	$	1,631.69	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jul-04	$	602.12	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jul-04	$	994.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Aug-04	$	391.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Aug-04	$	11.73	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Aug-04	$	211.14	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Aug-04	$	832.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Aug-04	$	11.95	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Aug-04	$	123.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Aug-04	$	88.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Aug-04	$	1,965.11	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Aug-04	$	520.26	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Aug-04	$	843.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Sep-04	$	391.29	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Features		$	11.73	4/4/2005

stephwatson@lostkeytelecom.com			Sep-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Sep-04	$	211.14	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Sep-04	$	645.15	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Sep-04	$	71.70	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Sep-04	$	100.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Sep-04	$	75.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Sep-04	$	2,271.87	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Sep-04	$	539.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Sep-04	$	675.32	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Oct-04	$	357.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Oct-04	$	152.49	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Oct-04	$	621.69	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Oct-04	$	95.60	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Oct-04	$	100.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Oct-04	$	88.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Oct-04	$	2,394.67	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Oct-04	$	602.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Oct-04	$	645.54	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	$	290.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	$	117.30	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	$	480.93	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	$	71.70	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	$	112.32	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	$	63.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	$	1,830.95	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	$	477.43	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	$	560.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	$	56.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	$	11.73	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	$	140.76	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	$	83.65	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	$	49.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	$	75.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	$	451.66	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	$	53.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	$	36.54	4/4/2005
DPI Teleconneot stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	$	200.04	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	70.38	4/4/2005

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stephwatson@lostkeytelecom.com			Dec-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-04	$	293.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-04	$	59.75	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-04	$	62.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-04	$	63.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-04	$	1,326.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-04	$	413.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-04	$	462.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	$	90.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Dec-04	$	23.46	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-04	$	269.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-04	$	179.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-04	$	49.92	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features Dec-04	$	139.04	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Dec-04	$	898.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features Dec-04	$	53.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features Dec-04	$	170.52	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Sep-04	$	67.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Sep-04	$	15.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Sep-04	$	86.02	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Sep-04	$	31.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Sep-04	$	107.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Sep-04	$	6.74	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Sep-04	$	189.52	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Sep-04	$	192.21	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Sep-04	$	288.55	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Oct-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Oct-04	$	15.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Oct-04	$	7.93	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Oct-04	$	82.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Oct-04	$	13.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Oct-04	$	53.56	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Oct-04	$	138.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Oct-04	$	208.95	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Nov-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Nov-04	$	31.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Nov-04	$	70.38	4/4/2005
DPI Teleconnect	706-Q88-8437	Secondary Service Charge Waiver	$	7.93	4/4/2005

stephwatson@lostkeytelecom.com		Nov-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Nov-04	$	41.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Nov-04	$	13.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Nov-04	$	111.24	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Nov-04	$	138.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Nov-04	$	119.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Dec-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Dec-04	$	23.46	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Dec-04	$	70.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Dec-04	$	39.65	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Dec-04	$	57.96	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Dec-04	$	20.22	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Dec-04	$	78.28	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Dec-04	$	102.81	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Dec-04	$	139.30	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver Jan-05	$	1,089.25	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Jan-05	$	977.15	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Jan-05	$	1,230.52	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jan-05	$	98.88	4/5/2005

---Original Message---
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, March 14, 2005 2:39 PM
To: Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Will BellSouth make the adjustments tomorrow as previously stated?

Thanks again.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

> ---Original Message---
> **From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
> **Sent:** Monday, March 14, 2005 2:29 PM
> **To:** Bolinger, Brian; Seagle, Kristy
> **Subject:** RE: dPi Teleconnect Promotionals Submitted
>
> Brian,
>
> I am sorry I am not the person making the adjustments. I will advise Rubye of the credits to be issued so we will know why the balances are pending.
>
> Leisa
>
> > ---Original Message---
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Monday, March 14, 2005 12:58 PM
> > **To:** Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy
> > **Subject:** RE: dPi Teleconnect Promotionals Submitted

4/15/2005

Importance: High

Leisa:

Thank you for your reply. I am in contact with Lost Key on a regular basis and to my knowledge, they have not received any correspondence stating when our credits will be applied. I am of the understanding that it will be tomorrow. Is that correct?

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Monday, March 14, 2005 12:57 PM
To: Bolinger, Brian; Seagle, Kristy
Subject: *RE: dPi Teleconnect Promotionals Submitted*

Brian,

Is Lost Key still handling your promotional credit issues? If so, they should have received a letter stating when the credits could be potentially adjusted. Have you had any contact with them about this? We know you have this issue so I will have Rubye note the account not to hold provisioning due to the credit situation. Please let me know what you find out.

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, March 14, 2005 10:57 AM
To: Seagle, Kristy; Mangina, Leisa G
Subject: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy & Leisa:

I hope both of you are doing well.

In previous communications with you, dPi Teleconnect was informed that it would be issued credits for all outstanding promotional credits requested. As you are aware, the vast majority of the credits were submitted to BellSouth on September 3, 2004 and have been processing for well over six months. To date, dPi Teleconnect has only received $9,756.67 in credits. The company's outstanding credit requests with BellSouth total $708,878.07.

dPi Teleconnect expects BellSouth to issue credits in the amount of $708,878.07 to its account tomorrow.

Please confirm that dPi Teleconnect will be credited in the above amount tomorrow.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

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Liles, Frances G

From: Lund, Steve
Sent: Tuesday, December 21, 2004 11:23 AM
To: 'Bolinger, Brian'
Cc: Seagle, Kristy; Mangina, Leisa G; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

After talking with you on the phone today, I talked with Rubeye Haskins, who is the service rep that handles your account. She informed me that the letters are automatically generated to be sent out to customers with past due accounts, but that DPI Teleconnect had specific notes on their accounts not to treat or hold them until the 550k in promotional disputes have been handled. Right now Kristy Seagle is currently review these charges and will get back with the Billing & Collections group.

Let me know if you have any other concerns while Leisa is out on vacation.

Thanks,
Steven Lund
205-714-7358

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977-3114

Bair, Pam

ɔm:	Cheatham, Linda
ıt:	Monday, April 11, 2005 8:50 AM
ɔo:	Bair, Pam
Subject:	FW: Promotional Credits for dPi Teleconnect



dpiresponse.doc
(44 KB)

Given to public staff file.

-----Original Message-----
From: Cheatham, Linda
Sent: Monday, April 11, 2005 8:49 AM
To: 'Nat Carpenter'
Cc: Lucy Edmondson; Lynn Pearce
Subject: RE: Promotional Credits for dPi Teleconnect

Obviously, there are still unanswered questions. I'll come by after agenda to discuss.

-----Original Message-----
From: Nat Carpenter [mailto:MN.Carpenter@ncmail.net]
Sent: Wednesday, March 30, 2005 1:12 PM
To: Cheatham, Linda
Cc: Lucy Edmondson; Lynn Pearce
Subject: FW: Promotional Credits for dPi Teleconnect
Importance: High

Will you please help us address dPi Teleconnect's problem (as explained in Mr. Bolinger's e-mail below) with BellSouth's failure to provide the promotional credits requested in the September 3, 2004 submission and the follow-up contacts as discussed below, the credits earned to date since the request and the on-going failure to provide the credits as service is activated? The amounts of the credit requests that are specific to North Carolina for 2003, 2004 and 2005 are specified in the attachments. Any help you can provide to address this on an informal basis will be appreciated.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 22, 2005 6:17 PM
To: 'lynn.pearce@ncmail.net'
Cc: Dorwart, David
Subject: Promotional Credits for dPi Teleconnect
Importance: High

Ms. Pearce:

It was a pleasure speaking with you today. Below please find a summary of our issue with BellSouth. Any assistance you can provide is greatly appreciated.

As you may know, many regional bell companies, including BellSouth offer promotional discounts when a customer is acquired. On December 22, 2004, North Carolina in Docket No. P-100, Sub 72b ruled that these promotional discounts "must be made available to resellers."

dPi Teleconnect is a reseller of local telephone service in the State of North Carolina. On September 3, 2004 the company submitted, through an independent 3rd party, Lost Key Telecom, $479,000 in promotional credits with BellSouth for all BellSouth states. Along with the dPi Teleconnect credits, Lost Key Telecom submitted credits for Budget Phone. BellSouth granted the September 3, 2004 credits for Budget Phone but failed to apply the

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credits for dPi Teleconnect. This was despite the fact that Kristie Seagle at BellSouth informed both Lost Key Telecom and dPi Teleconnect that the credits would be applied on the October 8, 2004 bill and then the November 8, 2004 bill from BellSouth.

December 6, 2004 Jim Maziarz sent correspondence to Lost Key Telecom stating that the issue involving promotional credits would be "resolved" by the "first of the year." On January 26, 2005 I personally sent correspondence to Leisa Mangina at BellSouth asking when the credits would be applied. Ms. Mangina informed me that "March 15th" was the date for all Lost Key clients. In a March 2, 2005 e-mail from Ms. Mangina, she confirmed that the "credit will be issued by mid March."

To date, BellSouth has failed to apply any of the credits and has continued to bill dPi Teleconnect at the full rate. dPi Teleconnect has continued to apply for promotional credits and the current outstanding balance is $718,634.74 in all BellSouth states. As mentioned previously, $479,000 of that has been outstanding since September 3, 2004.

BellSouth has acknowledged their obligation to issue the credits yet continues to refuse to apply the credits to dPi Teleconnect's billing. dPi Teleconnect feels as though the company has been more than patient, but after six months, BellSouth as had more than enough time to apply the credits to dPi Teleconnect's account.

Currently, BellSouth refuses to reply to any correspondence regarding the status of this issue. Accordingly, dPi Teleconnect would like to file an informal complaint with the North Carolina Utilities Commission and ask that the commission contact BellSouth to help resolve this issue in an amicable fashion.

Thank you for your attention to this matter and should you have any questions or concerns, please feel free to contact me. If you wish, I can send you any or all of the correspondence I have mentioned above however, I did not want to burden you with it all at this time.

Cordially,

.an A. Bolinger
vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

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Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of $718,634.74 in his email with the spreadsheets which show $734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

		BellSouth Action
2003		
2 features for Free	523.31	Render credit on 4/8 bill
Secondary Svc Charge Waiver	420.24	Credit rendered on 1/8 bill period
2004		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render $58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - UNE-P lines included
Secondary Svc Charge Waiver	2,187.72	$1874.58 – We don't have March information Rendered $1442 credit on 1/8 bill period Render $432.60 credit on 4/8 bill period
2005		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP $5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05 Render $1089.25 credit on 4/8 bill period
Secondary Svc Charge Waiver	98.88	Request submitted 2/21/05 Render credit on 4/8 bill period
Total	**238,646.37**	**$93,506.11 total credits issued (including 1/8 and 4/8 bill periods for NC)**

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Or summarized by promotion:

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	59,133.83
CC-PP $5 discount	55.00	
Total	**238,646.37**	**$93.506.11 credited (either on 1/8 or 4/8 bill periods)**

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on the April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

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Bair, Pam

‹m:	Cheatham, Linda
.it:	Thursday, April 21, 2005 8:24 AM
To:	Bair, Pam
Subject:	FW: dpiTeleconnect

Given to public staff file

-----Original Message-----

From:	Liles, Frances G
Sent:	Wednesday, April 20, 2005 5:35 PM
To:	'mn.carpenter@nomail.net'
Cc:	Cheatham, Linda
Subject:	dpiTeleconnect

Nat - You had asked if we provided any credits for CREX in connection with the dpiTeleconnect responses. Headquarters has advised that we did not provided any credits for CREX. If you have further questions, please let us know. Thanks,

Frances Liles
Manager - Regulatory
919-821-6007 - Tele no.
fliles2 - ipage
919-833-9430 - Fax

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CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENI	Rec'd by BST	Sent To Bar	Adj Applied BP
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 156.56	$ 156.56	$ -	9/3/2004	12/27/2004	5/8/2005*
stephwatson@lostkeytelecom.com		Oct-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 144.20	$ 144.20	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Nov-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 119.48	$ 119.48	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Dec-03						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 309.00	$ 309.00	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 304.88	$ 304.88	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 226.60	$ 226.60	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Apr-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 148.32	$ 148.32	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 98.88	$ 98.88	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 168.92	$ 168.92	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 185.40	$ 185.40	$ -	9/3/2004	12/27/2004	5/8/2005
stephwatson@lostkeytelecom.com		Aug-04					$ 1,862.24	$ 1,862.24
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,725.05	$ 17,450.09	$ 8,725.04	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 14,722.85	$ 35,054.41	$ 20,331.56	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,157.60	$ 38,845.73	$ 30,688.13	9/3/2004	4/1/2005	4/8/2005
stephwatson@lostkeytelecom.com		Mar-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 6,024.70	$ 21,516.77	$ 15,492.07	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Apr-04						

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DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 3,885.09	$ 13,396.86	$ 9,511.77	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,327.09	$ 8,311.04	$ 5,983.95	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,085.33	$ 9,478.76	$ 7,393.43	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,164.21	$ 10,328.41	$ 5,164.20	9/3/2004	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Aug-04						$ 52,954.16
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,983.30	$ 9,040.29	$ 6,056.99	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,969.56	$ 9,378.85	$ 7,409.29	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 985.18	$ 8,956.14	$ 7,970.96	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,014.62	$ 9,224.62	$ 8,210.00	1/5/2005	4/2/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,089.25	$ 9,902.24	$ 8,812.99	2/21/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 95.04	$ 95.04	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-03						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 428.27	$ 428.27	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-03						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,401.21	$ 1,401.21	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,645.29	$ 2,645.29	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Feb-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 3,866.38	$ 3,866.38	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Mar-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 4,406.47	$ 4,406.47	$ -	9/3/2004	4/4/2005	4/8/2005

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stephwatson@lostkeytelecom.com		Apr-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,411.97	$ 2,411.97	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		May-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,744.57	$ 1,744.67	$ -	9/3/2004	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jun-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,631.69	$ 1,631.69	$ -	9/3/2004	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Jul-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,965.11	$ 1,965.11	$ -	9/3/2004	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Aug-04						$ 20,596.00
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,271.87	$ 2,271.87	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,394.67	$ 2,394.67	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,830.95	$ 1,830.95	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 451.66	$ 451.66	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,326.92	$ 1,326.92	$ -	2/24/2005	4/4/2005	4/8/2005*
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 898.83	$ 898.83	$ -	2/24/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 977.15	$ 977.15	$ -	1/22/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,230.52	$ 1,230.52	$ -	1/22/2005	4/5/2005	4/8/2005
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 189.52	$ 189.52	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Sep-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 53.56	$ 53.56	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Oct-04						

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DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 111.24	$ 111.24	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Nov-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 78.28	$ 78.28	$ -	1/18/2005	4/4/2005	4/8/2005
stephwatson@lostkeytelecom.com		Dec-04						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 98.88	$ 98.88	$ -	4/5/2005		
stephwatson@lostkeytelecom.com		Jan-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 4,477.33	$ 17,909.32	$ 13,431.99	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Feb-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,002.47	$ 17,008.39	$ 12,005.92	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,698.86	$ 10,532.95	$ 8,834.09	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$905.89	$7,549.08	$ 6,643.19	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$825.49	$6,879.10	$ 6,053.61	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$401.36	$4,013.64	$ 3,612.28	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$1,084.07	$4,336.28	$ 3,252.21	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$15,484.72	$78,131.00				
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 41.20	$ 123.60	$ 82.40	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Feb-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$ 81.48	$ 366.68	$ 285.20	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$0.00	$86.52	$ 86.52	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$329.60	$370.80	$ 41.20	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						

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DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$45.32	$90.64	$ 45.32	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$45.32	$45.32	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	$26.78	$53.56	$ 26.78	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$668.58	$1,236.00				
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,335.76	$ 1,335.76	$ -	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,015.85	$ 1,269.82	$ 253.97	4/20/2005	7/18/2005	8/8/2005
stephwatson@lostkeytelecom.com		Mar-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$433.27	$649.90	$ 216.63	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,055.77	$1,055.77	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,485.96	$1,485.95	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		Apr-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$545.73	$545.73	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$854.56	$854.56	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,289.85	$1,289.85	$ -	7/1/2005	9/28/2005	
stephwatson@lostkeytelecom.com		May-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$481.29	$481.29	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$668.08	$668.08	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,409.78	$1,409.78	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jun-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$460.95	$460.95	$ -	7/20/2005	9/20/2005	

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stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$590.14	$590.14	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,320.30	$1,320.30	$ -	7/20/2005	9/20/2005	
stephwatson@lostkeytelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$324.84	$324.84	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$498.61	$498.61	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,471.39	$1,471.39	$ -	8/15/2005	10/5/2005	
stephwatson@lostkeytelecom.com		Aug-05	$ 17,449.79	$ 17,920.39				
			$ 126,976.20	$ 386,594.96	$ 196,405.06			
		As of 9/3	$ 75,412.40	$ 1,862.24				
			Given	Requested	Denied			
		2003 SSCW	420.24	$ 420.24	$ -			
		2004 SSCW	$ -	$ 1,874.60	$ 1,874.60			
		2004 LCCW	$ 58,044.58	$ 190,981.97	$ 132,937.39			
		2003 1FR+2FF	523.31	$ 523.31	$ -			
		2004 1FR+2FF	$ 29,247.59	$ 29,247.59	$ -			
		2005 1FR+2FF	$ 17,449.79	$ 17,920.39	$ 470.60			
		2005 LCCW	$ 15,484.72	$ 78,131.00	$ 62,646.28			
		2005 SCCW	$ 668.58	$ 1,236.00	$ 567.42			

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Item 1-21: 000136

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENIED	Appd by BST	Sent To Bst	Adj Applied By						
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 184.56	$ 184.56	$ -	9/3/2004	12/27/2004	5/8/2005*						
		Oct-03												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 144.20	$ 144.20	$ -	9/3/2004	12/27/2004	5/8/2005						
		Nov-03												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 119.46	$ 119.46	$ -	9/3/2004	12/27/2004	5/8/2005					$ 420.24	
		Dec-03												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 309.00	$ 309.00	$ -	9/3/2004	12/27/2004	5/8/2005						
		Jan-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 304.84	$ 304.84	$ -	9/3/2004	12/27/2004	5/8/2005						
		Feb-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 228.60	$ 228.60	$ -	9/3/2004	12/27/2004	5/8/2005						
		Apr-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 148.32	$ 148.32	$ -	9/3/2004	12/27/2004	5/8/2005						
		May-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 98.88	$ 98.88	$ -	9/3/2004	12/27/2004	5/8/2005						
		Jun-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 108.92	$ 108.92	$ -	9/3/2004	12/27/2004	5/8/2005						
		Jul-04												
OPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 185.40	$ 185.40	$ -	9/3/2004	12/27/2004	5/8/2005						
		Aug-04												
							$ 1,883.24	$ 1,883.24	$ 1,442.00	$ 1,442.00	$ 1,442.00			
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,775.05	$ 17,450.09	$ 8,775.04	9/3/2004	4/1/2005	4/8/2005						
		Jan-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 14,722.80	$ 35,054.41	$ 20,331.61	9/3/2004	4/1/2005	4/8/2005						
		Feb-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,187.50	$ 35,818.13	$ 30,630.63	9/3/2004	4/1/2005	4/8/2005						
		Mar-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 8,024.70	$ 31,616.77	$ 15,482.07	9/3/2004	4/1/2005	4/8/2005						
		Apr-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,886.00	$ 13,398.86	$ 6,511.77	9/3/2004	4/2/2005	4/8/2005						
		May-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,327.80	$ 8,311.04	$ 5,983.93	9/3/2004	4/2/2005	4/8/2005						
		Jun-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 2,885.33	$ 9,478.76	$ 7,383.43	9/3/2004	4/2/2005	4/8/2005						
		Jul-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 5,164.21	$ 10,328.41	$ 5,164.20	9/3/2004	4/2/2005	4/8/2005						
		Aug-04												
								$ 52,964.18	$ 188,344.31					
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 3,893.30	$ 9,849.29	$ 5,955.99	1/5/2005	4/2/2005	4/8/2005						
		Sep-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,969.56	$ 9,378.95	$ 7,409.39	1/5/2005	4/2/2005	4/8/2005						
		Oct-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 885.18	$ 8,856.16	$ 7,970.98	1/5/2005	4/2/2005	4/8/2005						
		Nov-04												
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,012.62	$ 8,224.62	$ 6,210.00	1/5/2005	4/2/2005	4/8/2005						
		Dec-04												
													$ 58,044.56	$ 190,981.97
OPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,089.25	$ 9,902.24	$ 8,812.99	2/21/2005	4/5/2005	4/8/2005						
		Jan-05												
OPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 98.84	$ 98.84	$ -	9/3/2004	4/4/2005	4/8/2005						
		Nov-03												
OPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 428.37	$ 428.37	$ -	9/3/2004	4/4/2005	4/8/2005						

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Item 1-21: 000137

CLEC NAME	ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ	CREDIT DENIED	Rec'd by BST	Sent To Bst	Act Approved BP						
[illegible]		Dec-03												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,491.21	$ 1,491.21	$ -	9/3/2004	4/4/2005	4/8/2005						
[illegible]		Jan-04											$ 523.31	
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,648.29	$ 2,648.29	$ -	9/3/2004	4/4/2005	4/8/2005						
[illegible]		Feb-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 3,896.36	$ 3,896.36	$ -	9/3/2004	4/4/2005	4/8/2005						
[illegible]		Mar-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 4,406.47	$ 4,406.47	$ -	9/3/2004	4/4/2005	4/8/2005						
[illegible]		Apr-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,411.97	$ 2,411.97	$ -	9/3/2004	4/4/2005	4/8/2005						
[illegible]		May-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,744.87	$ 1,744.87	$ -	9/3/2004	4/4/2005	4/8/2005						
[illegible]		Jun-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,831.89	$ 1,831.89	$ -	9/3/2004	4/4/2005	4/8/2005*						
[illegible]		Jul-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,868.11	$ 1,868.11	$ -	9/3/2004	4/4/2005	4/8/2005*						
[illegible]		Aug-04						$ 29,866.89	$ 29,866.89					
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,271.87	$ 2,271.87	$ -	2/24/2005	4/4/2005	4/8/2005						
[illegible]		Sep-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 2,394.87	$ 2,394.87	$ -	2/24/2005	4/4/2005	4/8/2005						
[illegible]		Oct-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,830.95	$ 1,830.95	$ -	2/24/2005	4/4/2005	4/8/2005*						
[illegible]		Nov-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 451.88	$ 451.88	$ -	2/24/2005	4/4/2005	4/8/2005*						
[illegible]		Nov-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,328.92	$ 1,328.92	$ -	2/24/2005	4/4/2005	4/8/2005*						
[illegible]		Dec-04												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 898.83	$ 898.83	$ -	2/24/2005	4/4/2005	4/8/2005						
[illegible]		Dec-04												$ 29,247.59
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 977.16	$ 977.16	$ -	1/27/2005	4/5/2005	4/8/2005						
[illegible]		Jan-05												
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$ 1,230.52	$ 1,230.52	$ -	1/27/2005	4/5/2005	4/8/2005						
[illegible]		Jan-05									$ 1,307.87			
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 169.52	$ 169.52	$ -	1/18/2005	4/4/2005	4/8/2005						
[illegible]		Sep-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 83.66	$ 83.66	$ -	1/18/2005	4/4/2005	4/8/2005						
[illegible]		Oct-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 111.24	$ 111.24	$ -	1/18/2005	4/4/2005	4/8/2005						
[illegible]		Nov-04												
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 78.28	$ 78.28	$ -	1/18/2005	4/4/2005	4/8/2005						
[illegible]		Dec-04											$ 432.80	
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$ 86.86	$ 86.86	$ -	4/8/2005								
[illegible]		Jan-05												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,477.33	$ 17,909.32	$ 13,431.99	4/20/2005	7/18/2005	8/8/2005						
[illegible]		Feb-05												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 3,002.47	$ 17,908.79	$ 12,905.32	4/20/2005	7/18/2005	8/8/2005						
[illegible]		Mar-05												
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$ 1,898.88	$ 10,632.95	$ 8,834.09	7/11/2005	9/28/2005							
[illegible]		Apr-05												

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Item 1-21: 000138

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT GIVEN	CREDIT REQ.	CREDIT DENIED	Req'd by BST	Sent to Bar	Adj Applied BP
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,329.39	$1,329.39	$ -	10/2/2005	9/30/2005	
steelwireless@bellsouthtelecom.com		Jul-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$324.84	$324.84	$ -	9/15/2005	10/5/2005	
steelwireless@bellsouthtelecom.com		Aug-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$488.81	$488.81	$ -	9/15/2005	10/5/2005	
steelwireless@bellsouthtelecom.com		Aug-05						
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,471.39	$1,471.39	$ -	9/15/2005	10/5/2005	
steelwireless@bellsouthtelecom.com		Aug-05	$ 17,448.79	$ 17,929.39				
			$ 175,978.29	$ 316,584.19	$ 198,908.88			
		As of 9/3	$ 75,412.40	$ 176,782.88				

*Adjustments included in total amount on bill but no specific line item details found.

	Given	Requested	Denied
2003 SSCW	429.24	$ 429.24	$ -
2004 SSCW	$ 1,874.88	$ 1,874.88	$ -
2004 LCCW	$ 68,044.68	$ 190,881.87	$ 122,837.19
2003 1FR+2FF	823.31	$ 823.31	$ -
2004 1FR+2FF	$ 29,247.88	$ 29,247.88	$ -
2005 1FR+2FF	$ 17,449.79	$ 17,929.39	$ 479.60
2005 LCCW	$ 15,484.72	$ 78,131.80	$ 62,646.28
2005 SCCW	$ 888.58	$ 1,230.00	$ 567.42

000210

Item 1-21: 000140

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT REQ'D	Rec'd by BST
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$649.90	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,055.77	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,485.95	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$545.73	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$854.56	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,289.85	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$10,532.95	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	$7,549.08	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$370.80	7/1/2005
stephwatson@lostkeytelecom.com		April-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	$86.52	7/1/2005
stephwatson@lostkeytelecom.com		May-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$481.29	7/20/2005
stephwatson@lostkeytelecom.com		June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$668.08	7/20/2005
stephwatson@lostkeytelecom.com		June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$1,409.78	7/20/2005
stephwatson@lostkeytelecom.com		June-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	$460.95	7/20/2005
stephwatson@lostkeytelecom.com		July-05		

000211

Item 1-21: 000141

CLEC NAME	Q ACCOUNT #	PROMOTION NAME		CREDIT REQ	Rec'd by BST
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$590.14	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,320.30	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$6,879.10	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$4,013.64	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$90.64	7/20/2005
stephwatson@lostkeytelecom.com			June-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$45.32	7/20/2005
stephwatson@lostkeytelecom.com			July-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$432.84	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$498.61	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features		$1,471.39	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	Line Connection Waiver		$4,336.28	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver		$53.56	8/15/2005
stephwatson@lostkeytelecom.com			August-05		
				$ 47,173.03	

000212

Item 1-21: 000142

FPSC
Docket No. 050863-TP

AT&T Florida's
Attachment to

Item No. 1-23

Butler, Ann W

From: Lemoine, Annamarie
Sent: Thursday, July 14, 2005 5:02 PM
To: Pearson, Vicky
Cc: Thrasher, Judy F; Seube, Louis; Seagle, Kristy; Lemoine, Annamarie; Mangina, Leisa G; Bates, Karen C
Subject: FW: DPI Promotion Credit/LPC Credit Request

Attachments: ERT/2ND DRAFT LTR TO GLOBAL CONNECTION RE: Promotion Credits and Interest Penalty Credits; DPI Promo071305.doc

My initial comments. Will probably comment further in ERT process. You should also provide the email to which this letter to the ERT team.

-----Original Message-----
From: Pearson, Vicky
Sent: Wednesday, July 13, 2005 4:12 PM
To: C
Subject: DPI Promotion Credit/LPC Credit Request

As FYI, I am attaching a draft copy of the ERT letter previously sent to Global Connections for a request for Interest Credit related to Promotions Credit. As you will see, very little of that letter could be used to explain our position on Late Payment Charge credits as discussed in the meeting today. I used what I could and have attached a draft. Please review and respond asap if you have concerns or would like to suggest changes. Since this letter will be sent to ERT, it may take some time and Lindsay needs to respond to the customer fairly quickly.



ERT/2ND DRAFT
TR TO GLOBAL CO..



DPI
mo071305.doc (28

Thank you,
Vicky Pearson
205 733-5400

000214

Butler, Ann W

From: Brock, Barbara
Sent: Tuesday, March 29, 2005 12:01 PM
To: Pearson, Vicky ; Nguyen, Tonya
Subject: ERT/2ND DRAFT LTR TO GLOBAL CONNECTION RE: Promotion Credits and Interest Penalty Credits

Importance: High

Attachments: 03250502.doc

Vicky and Tonya,

I sent a 2nd draft out late yesterday and received a system error that some folks did not receive it, including you. I am attaching another copy for your review.

Tonya, can you provide me with the complete address so I can hopefully final this letter today?

Thanks.

Barbara Brock



03250502.doc (30 KB)

000215

2nd DRAFT/03-28-05
[Changes shown in bold italics]

Ms. Maxine P. Alagar
Operations Director
Global Connection, Inc.
[Provide complete address]

Re: Interest Penalty Credits

Dear Maxine,

This is in response to your e-mail dated March 9, 2005, to Tonya Nguyen, regarding a request for Interest Penalty Credits to apply to the Promotion credit requests submitted by Global Connection.

First, Interest Penalty Credits apply to disputed monies paid by a customer, such as Global Connection, for charges that were incorrectly billed by BellSouth. ***BellSouth has not incorrectly billed Global Connection. Rather, this issue relates to*** the Promotion credits that Global Connection is ***or may be entitled to apply to charges otherwise billed correctly***. Second, the reason for the delay in the processing of Global Connection's requested Promotion credits has nothing to do with the resources ***BellSouth has attributed to Global Connection's request. The length of the investigation, which involved more than a single resource within BellSouth, enabled BellSouth to establish set parameters for applying the Promotion credits and should result in a more streamlined process going forward. While BellSouth regrets that this issue could not have been resolved sooner, we believe that the time expended in resolving this matter was well spent, as we hope to avoid misunderstandings of this nature in the future.***

It is anticipated that the Promotion credits will be applied to Global Connection in the April 8, 2005 billing cycle.

For the reasons explained above, Interest Penalty Credits ***are not applicable in this circumstance***. If you would like to discuss this matter further, you may contact me.

Sincerely,

Undersigned TBD

ERT#63/03250502.doc

FPSC
Docket No. 050863-TP

AT&T Florida's
Attachment to

Item No. 1-24

000217

Butler, Ann W

From: Mangina, Leisa G
Sent: Tuesday, October 25, 2005 2:50 PM
To: Butler, Ann W
Subject: FW: dPi Teleconnect Promotionals Submitted

FYI

-----Original Message-----
From: Mangina, Leisa G
Sent: Thursday, January 20, 2005 4:55 PM
To: Haskins, Rubye
Cc: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted

Please do not say anything to DPI at this time concerning the letter.

Leisa
-----Original Message-----
From: Seagle, Kristy
Sent: Thursday, January 20, 2005 2:55 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

We have drafted the attached letter to send to DPI and Lost Key. This has not gone through ERT yet, so please keep it confidential. Will send it through today. Basically, we hope to have their disputes processed by March 15, 2005. Thanks.

-----Original Message-----
From: Mangina, Leisa G
Sent: Thursday, January 20, 2005 1:38 PM
To: Seagle, Kristy
Cc: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Do you know where we are at on the promotionals for DPI ?

Leisa
-----Original Message-----
From: Lund, Steve
Sent: Thursday, January 20, 2005 12:51 PM
To: Mangina, Leisa G
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa,

What is the latest with DPI?

Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, January 20, 2005 11:36 AM
To: Lund, Steve; Bolinger, Brian
Cc: Mangina, Leisa G; Alagar, Maxine P
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve [mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

000219

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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January XX, 2005

Mr. Chris Watson
Lost Key Telecom
Address

Dear Chris:

In your email dated December 07, 2004 to Jim Maziarz, you had some issues I would like to address with this letter.

Lost Key Issue: "According to BellSouth's product information for the promotional program, all credits are to be processed within 30 days of the data being submitted. We discussed this with Kristy Seagle and she said BellSouth can have them "realistically" completed within 60 days. The trouble with this is that we currently have data that was submitted over 90 days ago with no response and we know that other companies outside of those we currently service have been consistently paid within 30 to 60 days after submitting similar promotional data that used the same filing criteria as Lost Key Telecom. This causes a concern about parity and the terms of BellSouth's promotional program being met."

BellSouth Response: The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within the 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted 10 months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process. One, as stated above, has been the sheer volume of end user telephone numbers associated with these promotion credits that need to be verified. The other has been obtaining a legal interpretation for the promotion language of "reacquisition or winover customer." Three of the four promotions applied for by Lost Key for their CLEC customers were for reacquisition or winover customers.

Lost Key Issue: "To date we have not received anything in writing about there being any "outstanding issues" as to why we are not being paid for the majority of the promotional credits that have been submitted."

BellSouth Response: At a meeting in October 2004 in Maxine Alagar's office, I advised you and Steve Watson that BellSouth was in the process of determining the legal interpretation of "reacquisition or winover customer" and how BelllSouth retail qualified those end users. It was also stated that due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.

We have since determined the qualifications for a "reacquisition or winover customer." A reacquisition customer is an end user who was originally with BellSouth, who went to a competitor and is returning to BellSouth. In the case of a CLEC applying for a promotion (CLEC A), that would be an end user who was originally with CLEC A, went to a competitor (another CLEC or BellSouth) and is returning to CLEC A. A winover customer is an end user who was with a competitor and is coming to BellSouth. In the case of a CLEC, that would be an end user who is with another CLEC or BellSouth and is moving to the CLEC applying for the promotion. The determination for qualification of these promotions is based upon end user telephone number.

BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by March 15, 2005. If you have any questions, please call me.

Sincerely,

Kristy Seagle

Butler, Ann W

From: Lemoine, Annamarie
Sent: Friday, April 22, 2005 10:50 AM
To: Seagle, Kristy
Subject: RE: dPi Teleconnect

I do need a more complete history from his position about this dragging on for months. Please call me.

-----Original Message-----
From: Seagle, Kristy
Sent: Friday, April 22, 2005 10:47 AM
To: Lemoine, Annamarie
Subject: FW: dPi Teleconnect
Importance: High

Here's his email. This does not have anything to do with his complaint in NC. I'm not sure what Bert is referring to when he says we've denied on reacq or winover. We haven't denied anybody on that qualification as of yet. Please let me know if you need further information. Thanks so much for working on this.

Kristy
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 20, 2005 12:54 PM
To: Seagle, Kristy; Bolinger, Brian
Cc: Maziarz, Jim; Allen, Advernall; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect
Importance: High

Ms. Seagle:

Thank you for your recent correspondence regarding dPi Teleconnect's applied for promotional credits. I am fully aware that BellSouth's promotion tariff states, "waived line connection charge for new reacquisition or winover customers who purchase BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features."

I must disagree with your conclusion that because there is no charge for BCR, BRD or HBG USOCs that dPi Teleconnect does not qualify for promotional credits. BCR, BRD and HGB are clearly defined at TouchStar features by BellSouth. In order to receive the services covered by BCR, BRD and HBG, those services must be ordered by dPi Teleconnect. As you are fully aware, dPi Teleconnect orders BCR, BRD and HBG with each order for BellSouth Complete Choice, BellSouth PreferredPack or Basic Service; that in and of itself qualifies dPi Teleconnect for the promotion and the associated credits.

Unfortunately, it appears that BellSouth is attempting to circumvent its responsibility for applying credits by stating that because the aforementioned USOCs have no associated cost, they are not purchased. Quite frankly, that conclusion has no merit. First, if you would like to break down the sentence, which it appears you do, the word "purchase" speaks of acquiring, in whole, BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features. This is exactly what dPi Teleconnect has done. BellSouth would have a more valid argument, although still quite weak, had it not charged dPi Teleconnect for anything in the transaction. Because BellSouth charged dPi Teleconnect for each order, BellSouth has no claim that the items were not "purchased" by dPi Teleconnect.

Further, BellSouth's conclusion fails by the mere definition of the word "purchase." For example, the Uniform Commercial Code, one of the laws which covers commercial transactions, defines "purchase" as, "taking by sale, discount, negotiation, mortgage, pledge, lien, issue or re-issue, gift or any other voluntary

transaction . . ." Moreover, the Securities Exchange Act states, "[t]he term "purchase" includes any contract to purchase or otherwise acquire." Again, dPi Teleconnect clearly meets these definitions with each transaction.

Accordingly, it is quite clear that BellSouth's has no valid reason not to issue dPi Teleconnect all of the applied for credits, in full, immediately. dPi Teleconnect has waited in excess of seven months and endured numerous yet invalid excuses as to why BellSouth has failed to issue the applied for credits. dPi Teleconnect is not willing to wait any longer. Therefore, dPi Teleconnect shall give BellSouth until the end of business on Friday, April 22, 2005 to notify dPi Teleconnect, in writing, of its intention to place the remaining outstanding credits on dPi Teleconnect's next billing, May 8, 2005, or dPi Teleconnect will have no other alternative but to file a formal complaint against BellSouth at a relevant public service commission.

Thank you for your prompt attention to this matter and I look forward to receiving a favorable reply by the close of business on April 22, 2005.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 19, 2005 10:37 AM
To: Bolinger, Brian
Cc: Maziarz, Jim; Allen, Advernall; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect

Dear Mr. Bolinger:

This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion.

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.10 tariff states "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and ***two*** (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. In an effort to ensure parity, BellSouth Resale product management has confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

In response to your statement, "Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order," I mentioned in my email to you on April 14, that RCUTWC cannot be located in the BellSouth USOC database or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

000224

If you have any questions, please contact me.

Kristy Seagle

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 3:48 PM
To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Thursday, April 14, 2005 3:24 PM
To: Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D

Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]

Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments

were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advernall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 11:03 AM
To: Patterson, Gary D; Bolinger, Brian
Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi

Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpitelecor
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterso
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpitelecon
Subject: dPi Teleconnect

Mr. Brian
Bolinger
Vice President of
Legal Affairs
dPi Teleconnect,
LLC
2997 LBJ Freeway,
Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to

further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.

* 1FR + 2 Free

Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.

*

Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36 and received credit of $147,443.63 dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualification of ordering basic local service with 2 custom calling and/or TouchStar (r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each

promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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This electronic mail message was sent from L. M. Berry & Company or Berry Network, Inc. Our primary business address is 3170 Kettering Blvd., Dayton, OH 45439. This message may constitute a commercial solicitation or advertisement as defined by the CAN-SPAM act of 2003. If you do not wish to receive future commercial electronic mail solicitations or advertisements from L. M. Berry & Company or Berry Network, Inc., please send a request to optout@lmberry.com

Butler, Ann W

From:	Jordan, Parkey
Sent:	Monday, July 18, 2005 9:03 AM
To:	Brock, Barbara; Pearson, Vicky ; Maziarz, Jim; Nation, Lindsay; Seube, Louis; Mangina, Leisa G; Bates, Karen C; Lemoine, Annamarie; Thrasher, Judy F; Ainsworth, Ken L; Allen, Advernall; Allen-Flood, Lynn; Bailey, Dwight; Barclay, Jack; Blake, Kathy; Bracy, Nicole; Brown, Allison; Cartwright, Trish; Castle, Teresa; Cowart, Stephanie J; Creel, Dee; Daniel, Susan M; Davison, Mary; Decker, Shelley; Deloach, Kate; Denson, Blake; Dupre, Lawrence; Epps, Pamela; Evans, Robert E; Farmer, Dorothy; Ferguson, Micki; Ferguson, Scot; Follensbee, Greg; Gentle, Cynthia; Gooden, Scarlet; Greene, Clyde; Ham, Randy; Hamman, John; Ferguson, Karon; Harris, Stephen R; Heard, Karen L; Heard, Mary; Huff, Farris; Huggins, Steve; Irvin, Sheri; Johnson, Grova S; Jones, Lisa R; Keeton, Terri; Klein, Patti; Landefeld, Janet; Lane, Nancy; Lantz, Elaine M; Layton, Rob; Lee, Richard; Martin, Doug A; Maziarz, Jim; McCall, J; Mitchell, Denise; Moore, Michael A; Moore, Ronald E; Nunnelley, Bill; Padgett, Shelley; Pate, Ronald; Pecic, Jane; Pettway, Stephanie; Plummer, Andy; Relf, Nona; Rich, Claude; Richmond, Alessandra; Ross, Bennett; Shore, Kristen; Russell, Rachel; Seagle, Kristy; Shadrick, Patsy; Shelton-Williams, Beverly; Smith, Lynn A; Stephens, Kelly; Thomas, Vanessa B; Thrasher, Bill; Todtschinder, Kyle R; Wanner, Tricia; Ward, Leanne; Welker, Bryan; White, James; White, Royce; Whitney, David; Wigley, Linda; Willis, Michael; Woodard, Lori; Alagar-Montz, Mylisa; Allison, Wanda J; Greene, Reginald A; Herrington, Gloria; Loftis, Deborah; Mangina, Leisa G; Melton, David; Royer, Julie A; Scollard, David; Seube, Louis; Weatherly, Sandra A; Epps, Pamela (BBI); Horne, Steve; Rice, Sherry; Shratter, Bettye; Steely, Betty; Walls, Laura; Walters, Wayne
Cc:	Brooks, Lisa; Dilz, Gay P; James, Millie; McClurkin, Elizabeth
Subject:	RE: ERT/DRAFT LTR TO DPI TELECONNECt RE: Promotions/late Payment Charge Credits

07150505.doc (26 KB)

Parkey

-----Original Message-----
From: Brock, Barbara
Sent: Monday, July 18, 2005 8:09 AM
To: Pearson, Vicky ; Maziarz, Jim; Nation, Lindsay; Seube, Louis; Mangina, Leisa G; Bates, Karen C; Lemoine, Annamarie; Thrasher, Judy F; Jordan, Parkey; Ainsworth, Ken L; Allen, Advernall; Allen-Flood, Lynn; Bailey, Dwight; Barclay, Jack; Blake, Kathy; Bracy, Nicole; Brown, Allison; Cartwright, Trish; Castle, Teresa; Cowart, Stephanie J; Creel, Dee; Daniel, Susan M; Davison, Mary; Decker, Shelley; Deloach, Kate; Denson, Blake; Dupre, Lawrence; Epps, Pamela; Evans, Robert E; Farmer, Dorothy; Ferguson, Micki; Ferguson, Scot; Follensbee, Greg; Gentle, Cynthia; Gooden, Scarlet; Greene, Clyde; Ham, Randy; Hamman, John; Ferguson, Karon; Harris, Stephen R; Heard, Karen L; Heard, Mary; Huff, Farris; Huggins, Steve; Irvin, Sheri; Johnson, Grova S; Jones, Lisa R; Keeton, Terri; Klein, Patti; Landefeld, Janet; Lane, Nancy; Lantz, Elaine M; Layton, Rob; Lee, Richard; Martin, Doug A; Maziarz, Jim; McCall, J; Mitchell, Denise; Moore, Michael A; Moore, Ronald E; Nunnelley, Bill; Padgett, Shelley; Pate, Ronald; Pecic, Jane; Pettway, Stephanie; Plummer, Andy; Relf, Nona; Rich, Claude; Richmond, Alessandra; Ross, Bennett; Rowe, Kristen; Russell, Rachel; Seagle, Kristy; Shadrick, Patsy; Shelton-Williams, Beverly; Smith, Lynn A; Stephens, Kelly; Thomas, Vanessa B; Thrasher, Bill; Todtschinder, Kyle R; Wanner, Tricia; Ward, Leanne; Welker, Bryan; White, James; White, Royce; Whitney, David; Wigley, Linda; Willis, Michael; Woodard, Lori; Alagar-Montz, Mylisa; Allison, Wanda J; Greene, Reginald A; Herrington, Gloria; Loftis, Deborah; Mangina, Leisa G; Melton, David; Royer, Julie A; Scollard, David; Seube, Louis; Weatherly, Sandra A; Epps, Pamela (BBI); Horne, Steve; Rice, Sherry; Shratter, Bettye; Steely, Betty; Walls, Laura; Walters, Wayne
Cc: Brock, Barbara; Brooks, Lisa; Dilz, Gay P; James, Millie; McClurkin, Elizabeth
Subject: ERT/DRAFT LTR TO DPI TELECONNECt RE: Promotions/late Payment Charge Credits
Importance: High

000236

Attached is a draft letter to DPI Teleconnect in response to e-mails from CGM on behalf of DPI Teleconnect dated June 23 and June 24, 2005, regarding Promotions/late payment charge credits . Also attached is a copy of CGM. e-mails.

The letter should not be released to DPI Teleconnect until the draft has completed the ERT review cycle.

Please provide your comments me by no later than **5:00 PM EDT, TODAY, Monday, July 18, 2005**. If I do not hear from you regarding the draft, I will assume that you concur with the contents of the draft.

I will advise the sponsor of the draft when the review process has been completed and the final version is ready to release.

Thank you for your time and assistance.

Barbara Brock for
Gay Dilz
Chairman - External Response Team

<< File: 07150505.doc >> << File: 07150506.doc >>

DRAFT 07/18/05

Mr. Brian Bolinger
Vice President of Legal Affairs
DPI Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234

Re: Promotions/Late Payment Charge Credits

Dear Mr. Bolinger:

This is in response to e-mails from CGM dated June 23 and June 24, 2005, to Lindsay Nation, regarding the process to escalate Resale and Unbundled Network Elements (UNE) disputes and the request for late payment charge credits related to the application for promotion credit requests submitted by DPI Teleconnect, LLC (DPI).

On June 30, 2005, Ms. Nation advised Lauren Narain, with CGM, of the procedure to escalate the Resale and UNE disputes referenced in the June 24, 2005, e-mail. Ms. Nation also indicated that additional information would be provided regarding the late payment charge credits related to promotion credit.

[THIS SEEMS TO BE MISSING A DESCRIPTION OF THE DPI CLAIM.] Pursuant to Attachment XX, Section YY, of the Interconnection Agreement between the Parties, where DPI disputes charges billed by BellSouth, and those charges are ultimately found to have been incorrectly billed, BellSouth will credit DPI's invoices for the amount of the incorrectly billed services, as well as for any late payment charges that may have been assessed. This Section of the Interconnection Agreement is not applicable to DPI's claim, however. Rather, this issue relates to the promotion credits that DPI is or may be entitled to apply to charges otherwise billed correctly. Thus, late payment charge adjustments are not applicable to the application for promotion credits. However, BellSouth has established set parameters for applying the promotion credits and is continuing to further streamline the process going forward.

Deleted: late payment charge credits apply to disputed monies paid by
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Deleted: for
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Deleted: by BellSouth
Deleted: Teleconnect, LLC

It is anticipated that the Promotion credits will be applied to DPI by the September 2005 billing cycle.

Deleted: Teleconnect, LLC

If you would like to discuss this matter further, you may contact me at _____.

Sincerely,

Undersigned TBD

cc: Ms. Lauren Narain
CGM
101 Vickery Street
Roswell, GA 30076

Butler, Ann W

From: Lemoine, Annamarie
Sent: Tuesday, April 19, 2005 11:06 AM
To: Seagle, Kristy
Subject: Response to Bolinger 04_18_05.doc



Response to
Bolinger 04_18_05...

000240

April 18, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion.

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.13 tariff states "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and ***two*** (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A.13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. RETAINDELETE confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

~~your statement dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order", I email to you on April 14, that RCUTWC cannot be~~ located in the BellSouth USOC database, or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

If you have any questions, please contact me.

Sincerely,

Kristy Seagle
Resale Product Manager

Deleted: qualifications
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Deleted: The promotion states two features must be purchased
Deleted: As
Deleted: stated
Deleted: In an effort to ensure parity, Bellsouth Resale product management has
Formatted: Highlight
Formatted: Highlight
Deleted: contacted Retail promotion management
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000241

Butler, Ann W

From: Shore, Andrew
Sent: Wednesday, November 02, 2005 11:21 AM
To: Seagle, Kristy
Cc: Rankin, Edward
Subject: Corrected LCCW Credits.doc

Kristy, see my red-line of your letter. How much $ remains in dispute with dpi?



Corrected LCCW Credits.doc (28...

000242

November 2, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
Suite 225
2997 LBJ Freeway
Dallas, TX 75234

Dear Mr. Bolinger:

BellSouth re-evaluated 2004 promotion credit requests submitted by dPi Teleconnect for the Line Connection Waiver Promotion. Based on our review, we will credit/debit the appropriate Q accounts in the following manner:

Deleted: In response to the North Carolina complaint,

Deleted: There were a few validation and calculation errors made and the following credits or debits will be applied to the appro

205-Q88-8437	$10,141.93
561-Q88-8437	($2.46)
904-Q88-8437	$515.56
706-Q88-8437	$1,742.25
502-Q88-8437	($307.39)
228-Q88-8437	$2,341.76
704-Q88-8437	$16,972.89
803-Q88-8437	$6,476.29
615-Q88-8437	$20,555.25

We will consider any disputes regarding these promotion requests to be resolved fully. If you have any questions, please contact me.

Deleted: If

Sincerely,

Kristy Seagle
205/977-1208

000243

Item 1-24: 000027

Butler, Ann W

From: Allen, Advernall
Sent: Tuesday, April 05, 2005 5:17 PM
To: Cheatham, Linda; Eller, Perry
Cc: Seagle, Kristy; Maziarz, Jim
Subject: DPI

Linda,

We have reviewed and edited your document to represent our investigation on the promotion credit requests for NC. Hopefully we have included the information you need to respond to the complaint.

If you have questions or would like to discuss further, please call me or Kristy Seagle.

Thanks

Ad



ADKSdpi
econnect psc respor

000244

Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of $718,634.74 in his email with the spreadsheets which show $734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

		BellSouth Action
2003		
2 features for Free	523.31	Render credit on 4/8 bill
Secondary Svc Charge Waiver	420.24	Credit rendered on 1/8 bill period
2004		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render $58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - UNE-P lines included
Secondary Svc Charge Waiver	2,187.72	$1874.58 – We don't have March information Rendered $1442 credit on 1/8 bill period Render $432.60 credit on 4/8 bill period
2005		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP $5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05 Render credit on 4/8 bill period
Secondary Svc Charge Waiver	98.88	Request submitted 2/21/05 Render credit on 4/8 bill period
Total	238,646.37	**$102,319.11 total credits issued (including 1/8 and 4/8 bill periods for NC)**

000245

Or summarized by promotion:

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	67,946.82
CC-PP $5 discount	55.00	
Total	**238,646.37**	**$102,319.11 credited (either on 1/8 or 4/8 bill periods)**

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on your April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

Butler, Ann W

From: Allen, Advernall
Sent: Tuesday, April 12, 2005 4:34 PM
To: Seagle, Kristy
Subject: DPI

Attachments: dPi Inquiry Response 04_11_05.doc

Kristy,

I have made some additional edits to the dPi response. See attached. Once you have made the changes, please forward to Mary Jo for legal review. Advise her we would like to get his out ASAP.

Let me know if you have any questions or would like to discuss.

Thanks
Ad



dPi Inquiry
esponse 04_11_05..

BTW I didn't proof read my edits so if I made any mistakes, please catch.

Follow-up questions on dPiTeleconnect's Inquiry
April 11, 2005

1) Why are the credits/discounts not applied automatically to dpi's bills? For each of the promotions or waivers, explain how the credits/waivers are handled for reseller accounts and for end-user accounts. Are end users required to submit something to BellSouth in order to receive the credits? If so, what form must the request take? Bottom line - are resellers treated differently than end users - if so, under what authority and why? Provide copies of any written agreement that requires resellers to do anything differently that an end user in order to receive the benefits of promotions.

Bellsouth does not have upfront access to qualify end users for promotion eligibility. ~~Credits are not able to be applied directly to dPi's bills because Bellsouth does not have upfront access to qualify end users for promotion eligibility~~. Resale CLECs qualify their end users as they sign up for their services and ~~Resale CLECs~~ then submit Local Service Requests (LSRs) to Bellsouth LCSC electronically to establish end user service. This process requires the Resale CLEC submit a promotion credit request form for their end users who meet the promotion qualifications with an attached excel spreadsheet of end user billing telephone numbers to BellSouth for assessment. Ideally, the request is received at the end of the month. As a result, unlike retail, we are not able to automatically generate and apply credits directly to the CLECs bill.
~~Oldeally, at the end of the month, resale CLECs compile a list of their end users who meet the qualifications for promotions and submit a Billing Adjustment Request (BAR) form with an attached excel spreadsheet of end user billing telephone numbers to Resale product management for assessment and processing.~~ Retail end users are not required to submit any forms, as the orders are handled by reps that can access accounts directly and determine end user's eligibility at the time the order is submitted~~. Therefore, the process for retail end users and Resale CLECs is different due to necessity.~~
Guidelines for applying for promotions are found in the BellSouth Start-Up Guide, Section 17.2.5, posted to the BellSouth Interconnection website at the following address
http://interconnection.bellsouth.com/guides/activation/html/gstug001/index.htm.
Typically, the~~is~~ process works. However, the backlog occurred when 8 to 12 months of data was submitted by Lost Key for 8 CLECs with 3 to 4 promotions each from September 2004 through December 2004.

2) Has anyone called the customer to advise him as to the disposition of his request? Has a detailed analysis of his credits (in a form that would allow him to check your allowance or disallowance and the reasons therefore) been sent to him? If not, when will this be done? Please provide a copy of what has been done or will be provided.

000248

A letter and spreadsheet (please see attached) were sent to Brian Bolinger on Friday, April 8 advising that credits were applied to the April 8 bill period.

3) Why did BellSouth not comply with Kristie Seagle's statement to Lost Key Telecom and dpi that "credits would be applied on the 10/8/04 and 11/8/04 bill from BellSouth"? Did BellSouth initiate any communication with dpi to advise them of the change? If not, why not?

In September 2004, Kristy Seagle advised Lost Key Telecom that Bellsouth endeavored to process these promotional credits within 60 days. At that time, BellSouth was in receipt of the 2004 credit requests for three CLECs, for four promotions. Subsequent to advising Lost Key of this intention, ~~dialog in September 2004,~~ Lost Key submitted an additional 8 to 12 months of credit requests for an additional five CLECs, for four promotions, which taxed the process significantly given the backlog of requests submitted~~. ; thereby, increasing the work load significantly.~~

Upon ~~During our~~ initial investigation of the backlog of requests, it was discovered that the majority of end users randomly sampled did not appear to qualify for the promotion based on ~~due to~~ the "reacquisition or winover" criteria stated in the promotion qualifications. As such, BellSouth endeavored to ensure parity for our wholesale customers and deemed it appropriate to further investigate whether the end user qualifications were present ~~the promotion qualifications that BellSouth retail used to determine end user's eligibility as "reacquisition or winover~~". The qualifications were fully explored ~~Our investigation engaged several key BellSouth stakeholders including~~ from a legal, regulatory and ~~wholesale and~~ retail perspective. ~~staff.~~ During this investigative period, ~~time frame,~~ BellSouth was in communication with Lost Key Telecom (who has an Agency relationship with ~~represents~~ dPi) advising them of the status of promotions credits. ~~Our communication was with Lost Key due to the Agent Relationship Agreement between Lost Key and dPi that BellSouth has on file.~~ Subsequent to our internal investigation ~~defining "reacquisition or winover" criteria,~~ we sent the attached letter to Lost Key Telecom advising them of the ~~definition of~~ "reacquisition or winover" eligibility criteria and of the expected April 1, 2005 processing date.

4) Why was the issue involving promotional credits not resolved by the first of the year as indicated in correspondence from Jim Maziarz? Same question relative to conversation and e-mail from Ms. Mangina relative to mid-March.

The issue was resolved in terms of defining the eligibility criteria ~~as we understood it from internal key stakeholder meetings~~ and was communicated to Lost Key in the February 1 letter referenced above. As we began processing credits, we received an inquiry from another CLEC customer which represented a discrepancy in information received from retail versus our wholesale process.

We believed the prudent course of action was to ~~endeavored to~~ resolve this discrepancy prior to processing additional credits. The March 15 date had been discussed internally as a target to resolving any identified discrepancies, assessing the credit request and rendering applicable credits. However, the April 1 dated was determined to be a more realistic target. , ~~but was later determined unachievable.~~ Ms. Mangina shared ~~provided~~ the March 15 ~~this~~ date ~~to~~ with Mr. Bolinger prematurely.

5) Mr. Bolinger states in his e-mail that, "BellSouth refuses to reply to any correspondence regarding the status of this issue". Has BellSouth responded to dPi's or Lost Key's correspondence, other than the Maziarz and Mangina correspondence mentioned in the e-mail? If so, when? Please provide copies of any e-mail or written replies.

Our first communication with Mr. Bolinger was in the mid-December timeframe. Mr. Bolinger received an email from Steve Lund, BellSouth Billing & Collections, in response to his telephone inquiry (please see attached email). Prior to that time, BellSouth communicated with Steve and Chris Watson with Lost Key Telecom. Also, please find attached a string of emails in the mid-March timeframe between Leisa Mangina and Mr. ~~Brian~~ Bolinger.

6) Please provide a list of circuits by circuit number or other identifying characteristic which you say do and do not qualify for the Line Connection Charge Waiver for 2004 and 2005.

dPi has submitted thousands of end user telephone numbers to qualify for promotions. We performed a random sampling of these numbers using the following criteria that Billing & Collections uses to validate disputes.

1-10	All
11-100	10%
101-250	8% a minimum of 10 will always be sampled
251-500	7% a minimum of 10 will always be sampled
501-1000	5% a minimum of 10 will always be sampled
1001 or more	3% a minimum of 10 will always be sampled

We sampled on a per month, per Q account basis. For example, if 312 end user telephone numbers were submitted for the 205 Q account for the Line Connection Waiver promotion in January 2004, we sampled 22 end user numbers. If 7 of these end user telephone numbers qualified, we credited 32% (7 out of 22) of the amount requested. If necessary, I can submit excel spreadsheets with validated numbers highlighted. Due to the volume of validated numbers, this will be a timely process.

7) If the waiver or reduction of charges for CREX is not a promotion, what is it? Please identify the nature of the waiver or reduction and identify the tariff or promotion that enabled the offering. Who will be handling the credit requested for CREX and when will that be handled?

CREX is a service offering that BellSouth provides at no charge to credit challenged customers. It was determined that BellSouth had assessed charges inappropriately to this customer base. As such, CLECs pursued corrective action via the normal dispute resolution process managed by our Billing & Collections organization. Based on Billing and Collection's assessment of disputes submitted by dPi, charges were denied in accordance with Carrier Notification SN91082469 (see attached) which supports non-payment for charges billed after May 1, 2004.

8) When will interest be credited on the amounts overdue from 2003 and 2004 and at what rate? BellSouth charges retail customers 12%, while the statutory rate in North Carolina for refunds is 8%. If interest will not be paid, provide BellSouth's justification for not providing interest.

BellSouth's position is that ~~I~~interest is not applicable in this scenario ~~will not be paid by BellSouth.~~ Please see the attached email from BellSouth to Global Connection (another resale CLEC) explaining why interest is not due on these amounts.

9) With regard to Secondary Service Charge Waiver, what does, "we don't have March information" mean? What is the disposition of the $313.12 remaining balance due? This was a credit request for 2004.

Promotional credit request assessment requires ~~are~~ submission of a ~~submitted via~~ BAR form and excel spreadsheet with end user telephone numbers for each month, each Q account and each promotion. BellSouth did not receive March 2004 BAR forms with attached spreadsheets for Secondary Service Charge Waiver promotion; therefore, we are not in a position to assess the applicable promotion credits due. ~~applicabilitynot aware of $313.12 dPi says is owed to them.~~ Upon submission of these BAR forms and spreadsheets, BellSouth will assess the request and process ~~applicability of~~ applicable credits to dPi's bill.

10) What is the meaning of the "Have not received request" response in reference to the CC-PP $5 discount for 2005?

As answered in #9 above, BellSouth did not receive BAR forms with spreadsheets for CC-PP $5 discount promotion.

Butler, Ann W

From: Allen, Advernall
Sent: Tuesday, April 05, 2005 5:39 PM
To: Cheatham, Linda; Eller, Perry
Cc: Seagle, Kristy; Maziarz, Jim
Subject: FW: DPI

Linda,

We have reviewed and edited your document to represent our investigation on the promotion credit requests for NC. Hopefully we have included the information you need to respond to the complaint.

If you have questions or would like to discuss further, please call me or Kristy Seagle.

Thanks

Ad



ADKSdpi
econnect psc respor

Note: if you received a prior message, please disregard

Butler, Ann W

From: Peed, Mary Jo
Sent: Friday, April 08, 2005 4:02 PM
To: Seagle, Kristy; Seube, Louis
Subject: FW: DPI Draft response

Importance: High

Attachments: Response to Brian Bollinger 04_08_05.doc; dpi teleconnect psc response.doc

Back to you. MJ

-----Original Message-----
From: Seagle, Kristy
Sent: Friday, April 08, 2005 3:36 PM
To: Peed, Mary Jo; Seube, Louis
Subject: FW: DPI Draft response
Importance: High

Sorry wrong attachment!

-----Original Message-----
From: Seagle, Kristy



Response to Brian Bollinger 04...

Sen : Friday, April 08, 2005 2:27 PM
To: Peed, Mary Jo; Seube, Louis
Subject: DPI Draft response

Mary Jo,

Please find attached draft for your review. One issue dPi addresses in their email that we did not touch on on the conference call was BellSouth awarding all promotional credits to some customers. They are referring to the fact that I credited Budget Phone last September for the total amount applied for on their line connection waiver promotion. This happened before we began the investigation into end user qualifications. If this becomes an issue (because Lost Key handles both dPi and Budget Phone and is obviously sharing information), we may choose to go back and investigate and debit Budget Phone.

Look forward to talking to you.

Thanks,

Kristy



dpi teleconnect psc response.d...

Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of $718,634.74 in his email with the spreadsheets which show $734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

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2004		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render $58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - UNE-P lines included
Secondary Svc Charge Waiver	2,187.72	$1874.58 – We don't have March information Rendered $1442 credit on 1/8 bill period Render $432.60 credit on 4/8 bill period
2005		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP $5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05 Render $1089.25 credit on 4/8 bill period
Secondary Svc Charge Waiver	98.88	Request submitted 2/21/05 Render credit on 4/8 bill period
Total	238,646.37	**$93,506.11 total credits issued (including 1/8 and 4/8 bill periods for NC)**

000254

Or summarized by promotion:

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	59,133.83
CC-PP $5 discount	55.00	
Total	**238,646.37**	**$93.506.11 credited (either on 1/8 or 4/8 bill periods)**

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on your April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of January through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission. The sampling was then applied to the entire request. BellSouth determined that your total credits due for 2004 are $234,090.62.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

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Butler, Ann W

From: Allen, Advernall
Sent: Monday, April 11, 2005 4:23 PM
To: Seagle, Kristy
Cc: Maziarz, Jim
Subject: FW: dPi follow-up

Kristy,

See attached. It appears most of the questions previously sent are the same as on the attached that Linda references as the formal transmission. Make sure our response addresses all items on the formal transmission.

Thanks

Ad
-----Original Message-----
From: Cheatham, Linda
Sent: Monday, April 11, 2005 2:15 PM
To: Allen, Advernall
Cc: Rankin, Edward; Eller, Perry; Liles, Frances G
Subject: FW: dPi follow-up

Here is formal transmission of the questions. What I sent you earlier came from my notes. Unfortunately, I'm in all day today but out the remainder of this week. Am copying Frances Liles who works with me - she will be happy to help with the response process. Page me if we need to talk in the meantime. Thanks much!!

-----Original Message-----
From: Nat Carpenter [mailto:MN.Carpenter@ncmail.net]
Sent: Monday, April 11, 2005 2:48 PM
To: Cheatham, Linda
Cc: Lucy Edmondson
Subject: dPi follow-up

Can you get us complete answers by April 18 please?

Follow-up questions on dPiTeleconnect's Inquiry

April 11, 2005

1) Why are the credits/discounts not applied automatically to dpi's bills? For each of the promotions or waivers, explain how the credits/waivers are handled for reseller accounts and for end-user accounts. Are end users required to submit something to BellSouth in order to receive the credits? If so, what form must the request take? Bottom line - are resellers treated differently than end users - if so, under what authority and why? Provide copies of any written agreement that requires resellers to do anything differently that an end user in order to receive the benefits of promotions.

2) Has anyone called the customer to advise him as to the disposition of his request? Has a detailed analysis of his credits (in a form that would allow him to check your allowance or disallowance and the reasons therefor) been sent to him? If not, when will this be done? Please provide a copy of what has been done or will be provided.

3) Why did BellSouth not comply with Kristie Seagle's statement to Lost Key Telecom and dpi that "credits would be applied on the 10/8/04 and 11/8/04 bill from BellSouth"? Did BellSouth initiate any communication with dpi to advise them of the change? If not, why not?

4) Why was the issue involving promotional credits not resolved by the first of the year as indicated in correspondence from Jim Maziarz? Same question relative to conversation and e-mail from Ms. Mangina relative to mid-March.

5) Mr. Bolinger states in his e-mail that, "BellSouth refuses to reply to any correspondence regarding the status of this issue". Has BellSouth responded to dPi's or Lost Key's correspondence, other than the Maziarz and Mangina correspondence mentioned in the e-mail? If so, when? Please provide copies of any e-mail or written replies.

6) Please provide a list of circuits by circuit number or other identifying characteristic which you say do and do not qualify for the Line Connection Charge Waiver for 2004 and 2005.

7) If the waiver or reduction of charges for CREX is not a promotion, what is it? Please identify the nature of the waiver or reduction and identify the tariff or promotion that enabled the offering. Who will be handling the credit requested for CREX and when will that be handled?

8) When will interest be credited on the amounts overdue from 2003 and 2004 and at what rate? BellSouth charges retail customers 12%, while the statutory rate in North Carolina for refunds is 8%. If interest will not be paid, provide BellSouth's justification for not providing interest.

9) With regard to Secondary Service Charge Waiver, what does, "we don't have March information" mean? What is the disposition of the $313.12 remaining balance due? This was a credit request for 2004.

10) What is the meaning of the "Have not received request" response in reference to the CC-PP $5 discount for 2005?

Butler, Ann W

From: Allen, Advernall
Sent: Friday, April 08, 2005 6:21 PM
To: Bickerstaff, Bob
Cc: Loughran, Trey; Seagle, Kristy; Peed, Mary Jo; Goldberg, Harry
Subject: FW: dPi Teleconnect

Importance: High

Bob,

I though it might be helpful for you to have a few notable points to reference (if needed) relating to the attached dPi Teleconnect resale issue/complaint. A response to the attached complaint will go out from Gary Patterson on Harry Goldberg's team today or no later than Monday, April 11.

To date, we have reviewed dpi's request for promotional credits for all states. We determined the requested amount to be $722,020.95 region-wide for the time period of Dec` 03 - Jan `05. We initially focused our efforts on the promotional credits for NC due to the informal complaint NC received from Mr. Bolinger. For NC, we processed Jan`04 - Jan ` 05 applicable credits on their April 8 bill period(Dec `03 had been previously reviewed and processed). Further, we reviewed and processed Jan `04 - Dec `04 for all other states.

The total amount we reviewed including North Carolina represented $702,000. The total amount of credits determined to be applicable were $234,090. This amount was applied to their April 8 bill period. Remaining to be reviewed for dPi is credit request for Jan `05 for remaining states (excluding NC), which we will process on their May 8 bill period.

A key factor relating to the backlog was due to 8 months of promotional credits being sent in at once. This was true not only for dPi but several other customers sent in 8 to 12 months of promotional credit at once as well. Given this influx of request, Kristy pursued validation of the eligibility criteria prior to processing. Once the criteria was validated internally with key stakeholders, she resumed processing the credits, as expeditiously as possible. To date, we are trying to work through the backlog.

Thanks

Ad

-----Original Message-----
From: Goldberg, Harry
Sent: Friday, April 08, 2005 12:56 PM
To: Seube, Louis; Patterson, Gary D; Seagle, Kristy
Subject: FW: dPi Teleconnect
Importance: High

This is the letter that has prompted the questions.

Harry Goldberg
404-986-1157
ipager: hgoldberg

-----Original Message-----
From: Moore, Patrick
Sent: Friday, April 08, 2005 1:52 PM
To: Goldberg, Harry
Subject: FW: dPi Teleconnect
Importance: High

000260

FYI
-----Original Message-----
From: Adams, Rex
Sent: Friday, April 08, 2005 1:48 PM
To: Stacy, William N; Agerton, Trip; Bickerstaff, Bob; Cockerham, Gloria R; Dawson, Gail; Greer, Joe; Johnson, Marjorie; Moore, Patrick; Peed, Mary Jo; Russell, Rachel; Sanford, Sheila
Subject: FW: dPi Teleconnect
Importance: High

Mary Jo and Bob: Can you give me a response to this? If you would prefer to chat by phone that would be great as well. Thanks -----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 5:33 PM
To: Greene, Margaret H; Gary, Marc; Feidler, Mark L; Cowan, Keith O; Adams, Rex; Abbott Jr, Herschel L
Subject: dPi Teleconnect
Importance: High

Thank you for taking the time to read this email. For your information, dPi Teleconnect is a reseller of local telephone service in all of the BellSouth operating states. The company markets is services on a prepaid basis to cash and credit constrained consumers that have lost dial tone. In short, dPi embraces the consumers that BellSouth expends significant amounts of time and effort attempting to collect from, prior to disconnect, and pays BellSouth for them, in full, each month. As you may or may not be aware, FCC and state public service commission rules and regulations stipulate that incumbents, like BellSouth, must offer to resellers, like dPi Teleconnect, certain promotions that the incumbents offer to its own residential consumers. Beginning in September 2004, dPi Teleconnect began applying for promotional credits with BellSouth for promotions that dPi Teleconnect had qualified. To date, dPi Teleconnect has applied for $718,634.74 in credits.
dPi Teleconnect has had constant communication with individuals at BellSouth including Maxine Alagar (prior to her retirment), Kristy Seagle, Leisa Mangina and Steve Lund regarding this issue. dPi Teleconnect has been informed by BellSouth that credits would be applied October 8, 2004, November 8, 2004, "by the middle of January" 2005 and March 15, 2005. Currently, dPi Teleconnect has not received any of its applied for credits. Considering that more than seven months have passed without any credits being issued and the failure by BellSouth to apply credits on the dates above, dPi Teleconnect can only conclude that BellSouth does not intend to credit dPi Teleconnect. For your information, dPi has recently filed an informal complaint with one state public utility commission and fully intends to file a formal complaint should this issue not be resolved in the next few days. Moreover, the company is fully aware that BellSouth has been issuing credits to some companies and not issuing the exact credits to other companies. Finally, I have correspondence from BellSouth which admits its obligation for such credits and specifically cites the regulation for which the obligation occurs. The reason that I am writing to each of you is because dPi Teleconnect has never, in the seven years of its existence, filed a complaint against any of the incumbents it does business with (BellSouth, SBC, Verizon, Sprint, CenturyTel, Citizens, Alltel, Qwest and Valor) and the company in no way wants to create an adversarial relationship with BellSouth or any of its business partners. Unfortunately, dPi has patiently waited for more than seven months and currently, cannot get an answer as to when BellSouth will apply the credits to dPi's account. Accordingly, dPi Teleconnect is making one last effort to resolve this matter amicably. All the company asks is that BellSouth adhere to the rules and regulations that each of us are forced to do business under.

If you can, please provide me with guidance on this issue at your earliest convenience.
Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018

Fax (972) 406-0193

000262

Item 1-24: 000046

Butler, Ann W

From: Allen, Advernall
Sent: Monday, April 11, 2005 9:39 AM
To: Seagle, Kristy
Subject: FW: dPi Teleconnect

Kristy,

Hope you had a good weekend!

Not sure your received a copy of the attached response to dPi. The total credits applied is about $7K+ more than what you showed on your spreadsheet. Also the total requested credits in the letter is $33K+ less than the number you showed. See if you can reconcile the differences. The update I sent Bob reflects your numbers. I anticipate that he also received a copy of this correspondence, as well.

Also, set up a meeting on Trey's calendar early in the week, when Jim returns to discuss issues and plans to address Resale.

Thanks and let me know if you have questions or would like to discuss.

Ad

-----Original Message-----
From: Patterson, Gary D
Sent: Friday, April 08, 2005 5:36 PM
To: 'BBolinger@dpiteleconnect.com'
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

000263

- Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of

$12,443.78.

- 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357



DPI Credits thru 4_8_05.xls (2...

CLEC NAME	Q ACCOUNT#	PROMOTION NAME	CREDIT REQ	Sent To Bar
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 26.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 125.12	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 39.65	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 26.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 156.56	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 151.98	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Oct-03	$ 169.15	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 87.10	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 86.02	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Nov-03	$ 7.93	12/27/2004

Item 1-24: 000049

000265

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Nov-03	$	**74.52**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Nov-03	$	**6.74**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Nov-03	$	**144.20**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Nov-03	$	**201.15**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Nov-03	$	**437.80**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Dec-03	$	**33.50**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Dec-03	$	**7.82**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Dec-03	$	**54.74**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Dec-03	$	**15.86**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Dec-03	$	**57.96**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Dec-03	$	**13.48**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Dec-03	$	**119.48**	12/27/2004
DPI Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	$	**178.80**	12/27/2004

stephwatson@lostkeytelecom.com		Dec-03				
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Dec-03	$	**189.05**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jan-04	$	**73.70**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Jan-04	$	**7.82**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jan-04	$	**117.30**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Jan-04	$	**23.79**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jan-04	$	**57.96**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jan-04	$	**309.00**	12/27/2004	$ 1,442.00
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jan-04	$	**116.22**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jan-04	$	**199.00**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Feb-04	$	**87.10**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Feb-04	$	**23.46**	12/27/2004	
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Feb-04	$	**156.40**	12/27/2004	

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000267

DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Feb-04	$	31.72	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Feb-04	$	66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Feb-04	$	6.74	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Feb-04	$	304.88	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Feb-04	$	169.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Feb-04	$	398.00	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Apr-04	$	33.50	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Apr-04	$	31.28	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Apr-04	$	203.32	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Apr-04	$	15.86	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Apr-04	$	57.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Apr-04	$	26.96	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Apr-04	$	**226.60**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Apr-04	$	**272.67**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Apr-04	$	**199.00**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver May-04	$	**46.90**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver May-04	$	**15.64**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver May-04	$	**156.40**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver May-04	$	**24.84**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver May-04	$	**26.96**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver May-04	$	**148.32**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver May-04	$	**210.09**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver May-04	$	**199.00**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jun-04	$	**33.50**	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service Charge Waiver	$	**23.46**	12/27/2004

Item 1-24: 000053

000269

stephwatson@lostkeytelecom.com		Jun-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jun-04	$	**132.94**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Jun-04	$	**58.70**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jun-04	$	**8.28**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Jun-04	$	**13.48**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jun-04	$	**98.88**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jun-04	$	**183.27**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jun-04	$	**126.35**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**93.80**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**7.82**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**258.06**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**23.79**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**58.70**	12/27/2004

Item 1-24: 000054

000270

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**24.84**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**20.22**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**168.92**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**286.08**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Jul-04	$	**318.40**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**53.60**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**23.46**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**281.52**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**15.86**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**58.65**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**132.48**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**47.18**	12/27/2004

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**185.40**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**259.26**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Aug-04	$	**228.85**	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver Jan-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver Jan-04	$	**361.93**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver Jan-04	$	**2,908.36**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver Jan-04	$	-	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver Jan-04	$	**76.29**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver Jan-04	$	**108.53**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver Jan-04	$	**8,725.05**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver Jan-04	$	**347.10**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver Jan-04	$	**472.92**	4/1/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver	$	**2,222.55**	4/1/2005

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stephwatson@lostkeytelecom.com			Feb-04		
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Feb-04	$ 1,527.28	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Feb-04	$ 9,062.49	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Feb-04	$ -	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Feb-04	$ -	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Feb-04	$ 743.82	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Feb-04	$ 14,722.85	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Feb-04	$ 2,280.55	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Feb-04	$ 6,313.45	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Mar-04	$ 477.09	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Mar-04	$ 1,011.05	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Mar-04	$ 10,706.83	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Mar-04	$ -	4/1/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Mar-04	$ **2,419.61**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Mar-04	$ -	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Mar-04	$ **8,157.60**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Mar-04	$ **1,183.94**	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Mar-04	$ -	4/1/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Apr-04	$ **796.83**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Apr-04	$ **1,138.96**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Apr-04	$ **5,143.55**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Apr-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Line Connection Waiver	Apr-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Apr-04	$ -	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Apr-04	$ -	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Apr-04	$	**6,024.70**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Apr-04	$	**537.10**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Apr-04	$	**1,704.38**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	May-04	$	**1,331.18**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	May-04	$	**31.96**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	May-04	$	**536.66**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	May-04	$	**3,364.81**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	May-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	May-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	May-04	$	**661.95**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	May-04	$	**3,885.09**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	May-04	$	**932.09**	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	May-04	$	**509.94**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Jun-04	$	**244.93**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Jun-04	$	**2,543.23**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Jun-04	$	**2,327.09**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Jun-04	$	**845.35**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Jun-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Jul-04	$	**573.79**	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Waiver		$	**640.66**	4/2/2005

stephwatson@lostkeytelecom.com			Jul-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Jul-04	$	**554.15**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Jul-04	$	**2,085.33**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Jul-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Jul-04	$	**1,374.11**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Aug-04	$	**525.91**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Aug-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Aug-04	$	**130.38**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Aug-04	$	**642.86**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Aug-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Aug-04	$	**555.54**	4/2/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Aug-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Aug-04	$	**5,164.21**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Aug-04	$	**881.31**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Aug-04	$	**4,713.35**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Sep-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Sep-04	$	**541.28**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Sep-04	$	**1,536.12**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Sep-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Sep-04	$	**1,154.75**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Sep-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Sep-04	$	**2,983.30**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Sep-04	$	**373.94**	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Sep-04	$	**2,805.33**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Oct-04	$	**337.91**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Oct-04	$	**281.01**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Oct-04	$	**757.79**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Oct-04	$	**376.56**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	770-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Oct-04	$	**650.13**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Oct-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Oct-04	$	**1,969.56**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Oct-04	$	**2,734.96**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Oct-04	$	**3,005.18**	4/2/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver		$	-	4/2/2005

stephwatson@lostkeytelecom.com			Nov-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Nov-04	$	**355.64**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Nov-04	$	**662.67**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Nov-04	$	**985.18**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Nov-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Nov-04	$	**1,970.40**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Line Connection Waiver	Dec-04	$	**310.09**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver	Dec-04	$	**1,014.62**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Line Connection Waiver	Dec-04	$	-	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Line Connection Waiver	Dec-04	$	**1,406.52**	4/2/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-03	$	**31.29**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-03	$	**21.02**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-03	$	**105.10**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-03	$	**10.72**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-03	$	**22.66**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-03	$	**95.04**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-03	$	**160.29**	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-03	$	**167.78**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-03	$	**132.54**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Dec-03	$	**10.51**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Dec-03	$	**63.06**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-03	$	**188.79**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-03	$	**32.16**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-03	$	**33.60**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-03	$	**33.99**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-03	$	**428.27**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-03	$	**308.26**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-03	$	**241.00**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jan-04	$	**191.25**	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	**115.61**	4/4/2005

stephwatson@lostkeytelecom.com			Jan-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jan-04	$	**514.21**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Jan-04	$	**32.16**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jan-04	$	**56.00**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jan-04	$	**33.99**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jan-04	$	**1,401.21**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jan-04	$	**478.29**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jan-04	$	**403.82**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Feb-04	$	**674.59**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Feb-04	$	**163.50**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Feb-04	$	**1,284.68**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Feb-04	$	**21.44**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Feb-04	$	**123.20**	4/4/2005

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DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Feb-04	$ 181.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Feb-04	$ 2,645.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Feb-04	$ 1,041.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Feb-04	$ 1,208.98	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Mar-04	$ 1,108.01	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Mar-04	$ 260.08	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Mar-04	$ 2,049.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Mar-04	$ 10.72	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Mar-04	$ 179.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Mar-04	$ 271.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Mar-04	$ 3,866.38	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Mar-04	$ 1,423.84	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Mar-04	$	**2,070.90**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Apr-04	$	**858.05**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Apr-04	$	**369.08**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Apr-04	$	**2,681.40**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Apr-04	$	**10.72**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Apr-04	$	**179.20**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Apr-04	$	**211.68**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Apr-04	$	**4,406.47**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Apr-04	$	**1,187.27**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Apr-04	$	**1,780.42**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	May-04	$	**728.79**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	May-04	$	**10.90**	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	**163.50**	4/4/2005

stephwatson@lostkeytelecom.com			May-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	May-04	$	**959.20**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	May-04	$	**10.72**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	May-04	$	**168.00**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	May-04	$	**141.12**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	May-04	$	**2,411.97**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	May-04	$	**1,013.87**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	May-04	$	**1,439.78**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jun-04	$	**537.54**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Jun-04	$	**10.90**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Jun-04	$	**130.80**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jun-04	$	**850.20**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jun-04	$	**123.20**	4/4/2005

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000286

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jun-04	$ 105.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jun-04	$ 1,744.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jun-04	$ 708.12	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jun-04	$ 1,079.94	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Jul-04	$ 391.29	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Jul-04	$ 10.90	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Jul-04	$ 218.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Jul-04	$ 784.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Jul-04	$ 89.60	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Jul-04	$ 113.76	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Jul-04	$ 1,631.69	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Jul-04	$ 602.12	4/4/2005

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000287

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Jul-04	$	**994.02**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Aug-04	$	**391.29**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	305-Q88-8437	1FR + 2 Free Features	Aug-04	$	**11.73**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Aug-04	$	**211.14**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Aug-04	$	**832.83**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Aug-04	$	**11.95**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Aug-04	$	**123.20**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Aug-04	$	**88.48**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Aug-04	$	**1,965.11**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Aug-04	$	**520.26**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Aug-04	$	**843.38**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Sep-04	$	**391.29**	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Features		$	**11.73**	4/4/2005

stephwatson@lostkeytelecom.com			Sep-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Sep-04	$	**211.14**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Sep-04	$	**645.15**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Sep-04	$	**71.70**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Sep-04	$	**100.80**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Sep-04	$	**75.84**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Sep-04	$	**2,271.87**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Sep-04	$	**539.38**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Sep-04	$	**675.32**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Oct-04	$	**357.54**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Oct-04	$	**152.49**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Oct-04	$	**621.69**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Oct-04	$	**95.60**	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Oct-04	$	**100.80**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Oct-04	$	**88.48**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Oct-04	$	**2,394.67**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Oct-04	$	**602.12**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Oct-04	$	**645.54**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	$	**290.04**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	$	**117.30**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	$	**480.93**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	$	**71.70**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	$	**112.32**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	$	**63.20**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	$	**1,830.95**	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	$	**477.43**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	$	**560.28**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	$	**56.25**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	$	**11.73**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	$	**140.76**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	$	**83.65**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	$	**49.92**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	$	**75.84**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	$	**451.66**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	$	**53.00**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	$	**36.54**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	$	**200.04**	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		$	**70.38**	4/4/2005

stephwatson@lostkeytelecom.com			Dec-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-04	$	293.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-04	$	59.75	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-04	$	62.40	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features	Dec-04	$	63.20	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features	Dec-04	$	1,326.92	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features	Dec-04	$	413.83	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features	Dec-04	$	462.84	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	$	90.00	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	1FR + 2 Free Features	Dec-04	$	23.46	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	1FR + 2 Free Features	Dec-04	$	269.79	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	1FR + 2 Free Features	Dec-04	$	179.25	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	1FR + 2 Free Features	Dec-04	$	49.92	4/4/2005

DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	1FR + 2 Free Features Dec-04	$	**139.04**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Dec-04	$	**898.83**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	1FR + 2 Free Features Dec-04	$	**53.00**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	1FR + 2 Free Features Dec-04	$	**170.52**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Sep-04	$	**67.00**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Sep-04	$	**15.64**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Sep-04	$	**86.02**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Sep-04	$	**31.72**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Sep-04	$	**107.64**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Sep-04	$	**6.74**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Sep-04	$	**189.52**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Sep-04	$	**192.21**	4/4/2005

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000293

DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Sep-04	$	288.55	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Oct-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Oct-04	$	15.64	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Oct-04	$	7.93	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Oct-04	$	82.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Oct-04	$	13.48	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Oct-04	$	53.56	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Oct-04	$	138.57	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Oct-04	$	208.95	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Nov-04	$	26.80	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Nov-04	$	31.28	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Nov-04	$	70.38	4/4/2005
DPI Teleconnect	706-Q88-8437	Secondary Service Charge Waiver	$	7.93	4/4/2005

stephwatson@lostkeytelecom.com		Nov-04			
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Nov-04	$	**41.40**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Nov-04	$	**13.48**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Nov-04	$	**111.24**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Nov-04	$	**138.57**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Nov-04	$	**119.40**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**26.80**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**23.46**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**70.38**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**39.65**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**57.96**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**20.22**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**78.28**	4/4/2005

Item 1-24: 000079

000295

DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**102.81**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver Dec-04	$	**139.30**	4/4/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Line Connection Waiver Jan-05	$	**1,089.25**	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Jan-05	$	**977.15**	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	1FR + 2 Free Features Jan-05	$	**1,230.52**	4/5/2005
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver Jan-05	$	**98.88**	4/5/2005

Item 1-24: 000080

000296

Butler, Ann W

From: Seube, Louis
Sent: Tuesday, April 12, 2005 9:54 AM
To: Seagle, Kristy
Subject: FW: dPi Teleconnect
Importance: High

See Brian's response below. How do we proceed?

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

> -----Original Message-----
> **From:** Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
> **Sent:** Monday, April 11, 2005 11:31 AM
> **To:** Bolinger, Brian
> **Subject:** RE: dPi Teleconnect
>
> Advernall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Monday, April 11, 2005 11:03 AM
> > **To:** Patterson, Gary D; Bolinger, Brian

000297

Cc: Dorwart, David
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.com
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

000299

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
- 1FR + 2 Free Features - dPi Teleconnect requested $81,600.72, and received credit of $81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson
OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, proprietary, and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers. 117

Butler, Ann W

From: Allen, Advernall
Sent: Thursday, March 31, 2005 7:43 PM
To: Seagle, Kristy; Maziarz, Jim
Subject: FW: Promotional Credits for dPi Teleconnect

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Attachments: Annual Report - DPI Teleconnect - 2003.xls; Annual Report - DPI Teleconnect - 2004.xls; Annual Report - DPI Teleconnect - 2005.xls


Annual Report - DPI Teleconnec...


Annual Report - DPI Teleconnec...


Annual Report - DPI Teleconnec...

Kristy, Jim

Lets try and make sure we make the 4/8 time line. Also kristy, please take lead on preparing a response to why the lag in processing credits and the variance in what the final credit amount is compared to their dispute.

Thanks much

Ad

-----Original Message-----
From: Andriate, Mo
Sent: Thursday, March 31, 2005 1:14 PM
To: Allen, Advernall; Seagle, Kristy
Cc: Eller, Perry
Subject: FW: Promotional Credits for dPi Teleconnect
Importance: High

Ad:

Attached are the emails and information submitted to the NC PSC. While Kristy is completing the reconciliation, please keep in mind the points raised by Mr. Bolinger so that we can address them in our response to the NC Commission.

Also, please confirm with either myself or Perry Eller once contact has been made with Mr. Bolinger of dPiteleconnect. I understand that the amount of the credits calculated by BellSouth is approximately 50% of amount stated in Mr. Bolinger's email to the commission. It of course will be necessary for us to state our position as to how we arrived at the amount of credits due in our response.

If you have any questions, please feel free to contact me at 404-927-7405.

Mo Andriate
Regulatory & External Affairs
404-927-7405

-----Original Message-----
From: Eller, Perry
Sent: Thursday, March 31, 2005 10:32 AM
To: Andriate, Mo
Cc: Scoby, Tisha L; Watts, Eric

Importance: High

Mo,

Can your team help us with this ugly little N.C. complaint?

Perry

-----Original Message-----
From: Cheatham, Linda
Sent: Wednesday, March 30, 2005 1:58 PM
To: Rankin, Edward; Hogeman, Bert
Cc: Eller, Perry
Subject: FW: Promotional Credits for dPi Teleconnect
Importance: High

Well, this is a nasty little request. Who can best address this issue quickly?

-----Original Message-----
From: Nat Carpenter [mailto:MN.Carpenter@ncmail.net]
Sent: Wednesday, March 30, 2005 1:12 PM
To: Cheatham, Linda
Cc: Lucy Edmondson; Lynn Pearce
Subject: FW: Promotional Credits for dPi Teleconnect
Importance: High

Will you please help us address dPi Teleconnect's problem (as explained in Mr. Bolinger's e-mail below) with BellSouth's failure to provide the promotional credits requested in the September 3, 2004 submission and the follow-up contacts as discussed below, the credits earned to date since the request and the on-going failure to provide the credits as service is activated? The amounts of the credit requests that are specific to North Carolina for 2003, 2004 and 2005 are specified in the attachments. Any help you can provide to address this on an informal basis will be appreciated.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 22, 2005 6:17 PM
To: 'lynn.pearce@ncmail.net'
Cc: Dorwart, David
Subject: Promotional Credits for dPi Teleconnect
Importance: High

Ms. Pearce:

It was a pleasure speaking with you today. Below please find a summary of our issue with BellSouth. Any assistance you can provide is greatly appreciated.

As you may know, many regional bell companies, including BellSouth offer promotional discounts when a customer is acquired. On December 22, 2004, North Carolina in Docket No. P-100, Sub 72b ruled that these promotional discounts "must be made available to resellers."

dPi Teleconnect is a reseller of local telephone service in the State of North Carolina. On September 3, 2004 the company submitted, through an independent 3rd party, Lost Key Telecom, $479,000 in promotional credits with BellSouth for all BellSouth states. Along with the dPi Teleconnect credits, Lost Key Telecom submitted credits for Budget Phone. BellSouth granted the September 3, 2004 credits for Budget Phone but failed to apply the credits for dPi Teleconnect. This was despite the fact that Kristie Seagle at BellSouth informed both Lost Key Telecom and dPi Teleconnect that the credits would be applied on the October 8, 2004 bill and then the November 8, 2004 bill from BellSouth.

On December 6, 2004 Jim Maziarz sent correspondence to Lost Key Telecom stating that the issue involving promotional credits would be "resolved" by the "first of the year." On January 26, 2005 I personally sent correspondence to Leisa Mangina at BellSouth asking when the credits would be applied. Ms. Mangina informed me that "March 15th" was the date for all Lost Key clients. In a March 2, 2005 e-mail from Ms. Mangina, she confirmed that the "credit will be issued by mid March."

To date, BellSouth has failed to apply any of the credits and has continued to bill dPi Teleconnect at the full rate. dPi Teleconnect has continued to apply for promotional credits and the current outstanding balance is $718,634.74 in all BellSouth states. As mentioned previously, $479,000 of that has been outstanding since September 3, 2004.

BellSouth has acknowledged their obligation to issue the credits yet continues to refuse to apply the credits to dPi Teleconnect's billing. dPi Teleconnect feels as though the company has been more than patient, but after six months, BellSouth as had more than enough time to apply the credits to dPi Teleconnect's account.

Currently, BellSouth refuses to reply to any correspondence regarding the status of this issue. Accordingly, dPi Teleconnect would like to file an informal complaint with the North Carolina Utilities Commission and ask that the commission contact BellSouth to help resolve this issue in an amicable fashion.

Thank you for your attention to this matter and should you have any questions or concerns, please feel free to contact me. If you wish, I can send you any or all of the correspondence I have mentioned above however, I did not want to burden you with it all at this time.

Cordially,

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

2003 Summary of DPI Teleconnect	
Profile	Amount
TFFF-08	$ 2,086.08
SSCW-08	$ 2,556.43
Grand Total for Year:	$ 4,642.51

2003 Annual Summary for DPI Teleconnect
Two Features For Free

STATE	20030108	20030208	20030308	20030408	20030508	20030608	20030708	20030808	20030908	20031008	20031108	20031208	TOTAL
AL-205									No DAB Disk	No DAB Disk	$ 31.29	$ 132.54	$ 163.83
FL-305									No DAB Data	No DAB Data	N/R	$ 10.51	$ 10.51
FL-561									No DAB Disk	No DAB Disk	$ 21.02	$ 63.06	$ 84.08
FL-904									No DAB Disk	No DAB Disk	$ 105.10	$ 188.79	$ 293.89
GA-706									No DAB Disk	No DAB Disk	$ 10.72	$ 32.16	$ 42.88
GA-770									No DAB Disk	No DAB Data	N/R	N/R	$ -
KY-502									No DAB Disk	No DAB Disk	NDF	$ 33.60	$ 33.60
LA-318									No DAB Disk	No DAB Disk	N/R	N/R	$ -
MS-228									No DAB Disk	No DAB Disk	$ 22.66	$ 33.99	$ 56.65
NC-704									No DAB Disk	No DAB Disk	$ 95.04	$ 428.27	$ 523.31
SC-803									No DAB Disk	No DAB Disk	$ 160.29	$ 308.26	$ 468.55
TN-615									No DAB Disk	No DAB Disk	$ 167.78	$ 241.00	$ 408.78
TOTAL	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 613.90	$ 1,472.18	$ 2,086.08

*NDF = "No Data Found"
**N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

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2003 Annual Summary for DPI Teleconnect
Secondary Service Charge Waiver

STATE	20030108	20030208	20030308	20030408	20030508	20030608	20030708	20030808	20030908	20031008	20031108	20031208	TOTAL
AL-205										$ 26.80	$ 87.10	$ 33.50	$ 147.40
FL-305										$ 35.00	$ 35.00	N/R	$ 70.00
FL-561										$ 7.82	N/R	$ 7.82	$ 15.64
FL-904										$ 125.12	$ 86.02	$ 54.74	$ 265.88
GA-706										$ 39.65	$ 7.93	$ 15.86	$ 63.44
GA-770										N/R	N/R	N/R	$ -
KY-502										$ 66.24	$ 74.52	$ 57.96	$ 198.72
LA-318										N/R	N/R	N/R	$ -
MS-228										$ 26.96	$ 6.74	$ 13.48	$ 47.18
NC-704										$ 156.56	$ 144.20	$ 119.48	$ 420.24
SC-803										$ 151.98	$ 201.15	$ 178.80	$ 531.93
TN-615										$ 169.15	$ 437.80	$ 189.05	$ 796.00
TOTAL	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 805.28	$ 1,080.46	$ 670.69	$ 2,556.43

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Return to Overall Summary

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Item 1-24: 000090

2004 Summary of DPI Teleconnect	
Profile	Amount
WNCW-01	$ 773.52
WNCW-3	$ -
WNCW-7	$ 670.11
WNCW-13	$ 351.01
WNCW-21	$ 2,172.44
WNCW-25	$ -
TFFF-08	$ 75,523.48
CREX-N-08	$ 6,415.46
CREX-R-08	$ 7,349.11
LCCW-08	$ 596,134.46
SSCW-08	$ 11,218.28
Grand Total for Year:	$ 700,607.87

2004 Annual Summary for DPI Teleconnect
Win-back Non-Recurring Charge Waiver

STATE	20040101	20040201	20040301	20040401	20040501	20040601	20040701	20040801	20040901	20041001	20041101	20041201	TOTAL
State													$ -
TX	$515.68	$257.84											$ 773.52
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
TOTAL	$ 515.68	$ 257.84	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 773.52

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Return to Overall Summary

000308

Item 1-24: 000092

2004 Annual Summary for DPI Teleconnect
Win-back Non-Recurring Charge Waiver

STATE	20040103	20040203	20040303	20040403	20040503	20040603	20040703	20040803	20040903	20041003	20041103	20041203	TOTAL
TX													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
TOTAL	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -

*NDF = "No Data Found"
**N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

000309
Item 1-24: 000093

2004 Annual Summary for DPI Teleconnect
Win-back Non-Recurring Charge Waiver

STATE	20040107	20040207	20040307	20040407	20040507	20040607	20040707	20040807	20040907	20041007	20041107	20041207	TOTAL
TX	$670.11												$ 670.11
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
TOTAL	$ 670.11	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 670.11

*NDF = "No Data Found"
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Return to Overall Summary

000310
Item 1-24: 000094

2004 Annual Summary for DPI Teleconnect
Win-back Non-Recurring Charge Waiver

STATE	20040113	20040213	20040313	20040413	20040513	20040613	20040713	20040813	20040913	20041013	20041113	20041213	TOTAL
TX	$351.01												$ 351.01
State													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
TOTAL	$ 351.01	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 351.01

*NDF = "No Data Found"
**N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

000311

Item 1-24: 000095

2004 Annual Summary for DPI Teleconnect
Win-back Non-Recurring Charge Waiver

STATE	20040121	20040221	20040321	20040421	20040521	20040621	20040721	20040821	20040921	20041021	20041121	20041221	TOTAL
TX	$574.38	$1,598.06											$ 2,172.44
State													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
TOTAL	$ 574.38	$ 1,598.06	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 2,172.44

*NDF = "No Data Found"
**N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

000312

Item 1-24: 000096

2004 Annual Summary for DPI Teleconnect
Win-back Non-Recurring Charge Waiver

STATE	20040125	20040225	20040325	20040425	20040525	20040625	20040725	20040825	20040925	20041025	20041125	20041225	TOTAL
TX													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
													$ -
TOTAL	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -

*NDF = "No Data Found"
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Return to Overall Summary

000313

Item 1-24: 000097

2004 Annual Summary for DPI Teleconnect
Two Features For Free

STATE	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
205-AL	$ 191.25	$ 674.59	$ 1,108.01	$ 858.05	$ 728.79	$ 537.54	$ 391.29	$ 391.29	$ 391.29	$ 357.54	$ 346.29	$ 290.04	$ 6,265.97
305-FL	N/R	N/R	N/R	N/R	$ 10.90	$ 10.90	$ 10.90	$ 11.73	$ 11.73	No DAB Data	No DAB Data	No DAB Disk	$ 56.16
561-FL	$ 115.61	$ 163.50	$ 260.08	$ 369.08	$ 163.50	$ 130.80	$ 218.00	$ 211.14	$ 211.14	$ 152.49	$ 129.03	$ 93.84	$ 2,218.21
904-FL	$ 514.21	$ 1,284.68	$ 2,049.20	$ 2,681.40	$ 959.20	$ 850.20	$ 784.80	$ 832.83	$ 645.15	$ 621.69	$ 621.69	$ 563.04	$ 12,408.09
706-GA	$ 32.16	$ 21.44	$ 10.72	$ 10.72	NDF	NDF	NDF	$ 11.95	$ 71.70	$ 95.60	$ 155.35	$ 239.00	$ 648.64
770-GA	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	No DAB Data	No DAB Data	No DAB Disk	No DAB Disk	$ -
502-KY	$ 56.00	$ 123.20	$ 179.20	$ 179.20	$ 168.00	$ 123.20	$ 89.60	$ 123.20	$ 100.80	$ 100.80	$ 182.24	$ 112.32	$ 1,517.76
318-LA	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	No DAB Disk	No DAB Disk	No DAB Disk	No DAB Disk	$ -
228-MS	$ 33.99	$ 181.28	$ 271.92	$ 211.68	$ 141.12	$ 105.84	$ 113.76	$ 88.48	$ 75.84	$ 88.48	$ 139.04	$ 202.24	$ 1,653.67
704-NC	$ 1,401.21	$ 2,645.29	$ 3,886.38	$ 4,406.47	$ 2,411.97	$ 1,744.57	$ 1,631.69	$ 1,965.11	$ 2,271.87	$ 2,394.67	$ 2,282.61	$ 2,225.75	$ 29,247.59
803-SC	$ 478.29	$ 1,041.38	$ 1,423.84	$ 1,187.27	$ 1,013.67	$ 708.12	$ 602.12	$ 520.26	$ 539.38	$ 602.12	$ 530.43	$ 488.03	$ 9,135.11
615-TN	$ 403.82	$ 1,208.98	$ 2,070.90	$ 1,780.42	$ 1,439.78	$ 1,079.94	$ 994.02	$ 843.38	$ 675.32	$ 645.54	$ 596.82	$ 633.38	$ 12,372.28
TOTAL	$ 3,226.54	$ 7,344.34	$ 11,240.25	$ 11,684.29	$ 7,037.13	$ 5,291.11	$ 4,836.18	$ 4,999.37	$ 4,994.22	$ 5,058.93	$ 4,963.50	$ 4,847.62	$ 75,523.48

*NDF = "No Data Found"

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Return to Overall Summary

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Item 1-24: 000098

2004 Annual Summary for DPI Teleconnect
CREX Nonrecurring

STATE	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
FL-305					N/R	N/R	N/R	$ 7.82					$ 7.82
FL-561					$ 15.64	$ 15.64	$ 62.56	$ 86.02					$ 179.86
FL-904					$ 117.30	$ 70.38	$ 273.70	$ 680.34					$ 1,141.72
GA-706					$ 7.97	$ 7.97	$ 23.91	$ 47.82					$ 87.67
GA-770					N/R	NDF	NDF	NDF					$ -
NC-704					$ 107.10	$ 122.40	$ 887.40	$ 1,904.85					$ 3,021.75
SC-803					$ 153.36	$ 119.28	$ 664.56	$ 1,039.44					$ 1,976.64
													$ -
													$ -
													$ -
													$ -
													$ -
TOTAL	$ -	$ -	$ -	$ -	$ 401.37	$ 335.67	$ 1,912.13	$ 3,766.29	$ -	$ -	$ -	$ -	$ 6,415.46

*NDF = "No Data Found"
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Return to Overall Summary

000315
Item 1-24: 000099

2004 Annual Summary for DPI Teleconnect
CREX Recurring

STATE	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
AL-205								$ 673.90					$ 673.90
FL-305								$ 3.13					$ 3.13
FL-561								$ 197.19					$ 197.19
FL-904								$ 1,242.61					$ 1,242.61
GA-706								$ 131.13					$ 131.13
GA-770								$ 2.79					$ 2.79
KY-502								$ 477.24					$ 477.24
LA-318								N/R					$ -
MS-228								$ 124.80					$ 124.80
SC-803								$ 3,051.52					$ 3,051.52
TN-615								$ 1,444.80					$ 1,444.80
													$ -
TOTAL	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 7,349.11	$ -	$ -	$ -	$ -	$ 7,349.11

*NDF = "No Data Found"
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Return to Overall Summary

000316
Item 1-24: 000100

2004 Annual Summary for DPI Teleconnect
Line Connection Charge Waiver

STATE	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
AL-205	$ 2,551.22	$ 9,260.62	$ 9,541.86	$ 4,687.22	$ 3,327.94	$ 1,573.58	$ 1,901.72	$ 1,593.66	$ 1,205.32	$ 2,035.60	$ 1,299.04	$ 1,432.96	$ 40,410.76
FL-305	N/R	$ 35.00	$ 35.00	$ 35.00	$ 31.98	N/R	N/R	$ 39.78	N/R	$ 39.78	N/R	$ 79.56	$ 296.08
FL-561	$ 723.86	$ 1,527.28	$ 1,773.78	$ 1,998.16	$ 1,341.64	$ 742.22	$ 869.38	$ 620.64	$ 541.28	$ 421.94	$ 907.12	$ 596.70	$ 12,064.22
FL-904	$ 5,193.50	$ 15,360.18	$ 15,980.34	$ 11,689.88	$ 8,729.62	$ 4,709.68	$ 4,271.08	$ 4,285.70	$ 3,072.24	$ 3,788.96	$ 4,275.50	N/R	$ 79,356.68
GA-706	$ 543.92	$ 1,464.40	$ 1,715.44	$ 1,057.95	$ 549.89	$ 143.45	$ 294.87	$ 183.30	$ 761.09	$ 753.12	$ 711.28	$ 828.83	$ 9,007.54
GA-770	N/R	N/R	N/R	$ 41.84	N/R	$ 58.70	N/R	N/R	N/R	$ 35.00	N/R	N/R	$ 136.54
KY-502	$ 1,525.86	$ 4,085.49	$ 3,596.19	$ 2,434.58	$ 1,667.49	$ 1,371.33	$ 1,108.29	$ 1,111.08	$ 2,309.49	$ 1,970.10	$ 3,012.15	$ 2,819.01	$ 27,011.04
LA-318	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	$ -
MS-228	$ 542.64	$ 2,564.90	$ 2,211.00	$ 1,344.80	$ 1,654.88	$ 866.20	$ 1,221.78	$ 628.58	$ 492.08	$ 439.84	$ 904.96	$ 1,066.74	$ 13,938.40
NC-704	$ 17,450.09	$ 35,054.41	$ 38,845.73	$ 21,516.77	$ 13,396.86	$ 8,311.04	$ 9,478.76	$ 10,328.41	$ 9,040.29	$ 9,378.85	$ 8,956.14	$ 9,224.62	$ 190,981.97
SC-803	$ 5,785.08	$ 17,542.68	$ 19,732.32	$ 13,427.52	$ 9,320.88	$ 7,885.04	$ 7,276.08	$ 7,344.24	$ 5,342.04	$ 5,018.28	$ 4,498.56	$ 3,944.76	$ 106,917.48
TN-615	$ 6,756.00	$ 21,770.50	$ 21,998.45	$ 11,362.50	$ 8,499.00	$ 6,354.35	$ 8,543.40	$ 7,034.85	$ 6,098.55	$ 7,512.95	$ 5,970.90	$ 6,115.30	$ 116,014.75
TOTAL	$ 41,072.17	$ 108,665.46	$ 115,428.11	$ 69,596.22	$ 48,520.16	$ 31,815.59	$ 32,965.36	$ 33,170.46	$ 28,862.38	$ 31,394.42	$ 30,535.65	$ 26,108.48	$ 596,134.46

*NDF = "No Data Found"

**N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

000317

Item 1-24: 000101

2004 Annual Summary for DPI Teleconnect
Secondary Service Charge Waiver

STATE	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
AL-205	$ 73.70	$ 87.10	$ 100.50	$ 33.50	$ 46.90	$ 33.50	$ 93.80	$ 53.60	$ 67.00	$ 26.80	$ 26.80	$ 26.80	$ 670.00
FL-305	N/R	$ 35.00	$ 35.00	$ 35.00	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	$ 105.00
FL-561	$ 7.82	$ 23.46	$ 23.46	$ 31.28	$ 15.64	$ 23.46	$ 7.82	$ 23.46	$ 15.64	$ 15.64	$ 31.28	$ 23.46	$ 242.42
FL-904	$ 117.30	$ 156.40	$ 187.68	$ 203.32	$ 156.40	$ 132.94	$ 258.06	$ 281.52	$ 86.02	N/R	$ 70.38	$ 70.38	$ 1,720.40
GA-706	$ 23.79	$ 31.72	$ 15.86	$ 15.86	N/R	N/R	$ 23.79	$ 15.86	$ 31.72	$ 7.93	$ 7.93	$ 39.65	$ 214.11
GA-770	N/R	N/R	N/R	N/R	N/R	$ 58.70	$ 58.70	$ 58.65	N/R	$ 35.00	N/R	N/R	$ 211.05
KY-502	$ 57.96	$ 66.24	$ 66.24	$ 57.96	$ 24.84	$ 8.28	$ 24.84	$ 132.48	$ 107.64	$ 82.80	$ 41.40	$ 57.96	$ 728.64
LA-318	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	$ -
MS-228	N/R	$ 6.74	$ 40.44	$ 26.96	$ 26.96	$ 13.48	$ 20.22	$ 47.18	$ 6.74	$ 13.48	$ 13.48	$ 20.22	$ 235.90
NC-704	$ 309.00	$ 304.88	$ 313.12	$ 226.60	$ 148.32	$ 98.88	$ 168.92	$ 185.40	$ 189.52	$ 53.56	$ 111.24	$ 78.28	$ 2,187.72
SC-803	$ 116.22	$ 169.86	$ 196.68	$ 272.67	$ 210.09	$ 183.27	$ 286.08	$ 259.26	$ 192.21	$ 138.57	$ 138.57	$ 102.81	$ 2,266.29
TN-615	$ 199.00	$ 398.00	$ 208.95	$ 199.00	$ 199.00	$ 129.35	$ 318.40	$ 228.85	$ 288.55	$ 208.95	$ 119.40	$ 139.30	$ 2,636.75
TOTAL	$ 904.79	$ 1,279.40	$ 1,187.93	$ 1,102.15	$ 828.15	$ 681.86	$ 1,260.63	$ 1,286.26	$ 985.04	$ 582.73	$ 560.48	$ 558.86	$ 11,218.28

*NDF = "No Data Found"
**N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

000318

Item 1-24: 000102

2005 Summary of DPI Teleconnect	
Profile	Amount
TFFF-08	$ 4,728.61
5DOLD-08	$ 1,150.00
LCCW-08	$ 26,949.99
SSCW-08	$ 551.49
Grand Total for Year:	$ 33,380.09

2005 Annual Summary for DPI Teleconnect
Two Features For Free

STATE	20050108	20050208	20050308	20050408	20050508	20050608	20050708	20050808	20050908	20051008	20051108	20051208	TOTAL
205-AL	$ 301.29												$ 301.29
305-FL	No DAB Data												$ -
561-FL	$ 93.84												$ 93.84
904-FL	$ 410.55												$ 410.55
706-GA	$ 227.05												$ 227.05
770-GA	No DAB Disk												$ -
502-KY	$ 174.72												$ 174.72
318-LA	No DAB Disk												$ -
228-MS	$ 214.88												$ 214.88
704-NC	$ 2,207.67												$ 2,207.67
803-SC	$ 477.43												$ 477.43
615-TN	$ 621.18												$ 621.18
TOTAL	$ 4,728.61	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 4,728.61

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Return to Overall Summary

000320

Item 1-24: 000104

2005 Annual Summary for DPI Teleconnect
CC-PP 5 Dollar Discount

STATE	20050108	20050208	20050308	20050408	20050508	20050608	20050708	20050808	20050908	20051008	20051108	20051208	TOTAL
AL-205	N/R												$ -
FL-305	N/R												$ -
FL-561	N/R												$ -
FL-904	N/R												$ -
GA-706	$ 5.00												$ 5.00
GA-770	NDF												$ -
KY-502	$ 330.00												$ 330.00
LA-318	N/R												$ -
MS-228	$ 5.00												$ 5.00
NC-704	$ 55.00												$ 55.00
SC-803	$ 5.00												$ 5.00
TN-615	$ 750.00												$ 750.00
TOTAL	$ 1,150.00	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 1,150.00

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Return to Overall Summary

2005 Annual Summary for DPI Teleconnect
Line Connection Charge Waiver

STATE	20050108	20050208	20050308	20050408	20050508	20050608	20050708	20050808	20050908	20051008	20051108	20051208	TOTAL
AL-205	$ 1,432.96												$ 1,432.96
FL-305	N/R												$ -
FL-561	$ 581.06												$ 581.06
FL-904	$ 2,753.32												$ 2,753.32
GA-706	$ 585.76												$ 585.76
GA-770	N/R												$ -
KY-502	$ 2,128.29												$ 2,128.29
LA-318	N/R												$ -
MS-228	$ 1,014.50												$ 1,014.50
NC-704	$ 9,902.24												$ 9,902.24
SC-803	$ 2,624.16												$ 2,624.16
TN-615	$ 5,927.70												$ 5,927.70
TOTAL	$ 26,949.99	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 26,949.99

*NDF = "No Data Found"
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Return to Overall Summary

2005 Annual Summary for DPI Teleconnect
Secondary Service Charge Waiver

STATE	20050108	20050208	20050308	20050408	20050508	20050608	20050708	20050808	20050908	20051008	20051108	20051208	TOTAL
AL-205	$ 26.80												$ 26.80
FL-305	N/R												$ -
FL-561	N/R												$ -
FL-904	$ 62.56												$ 62.56
GA-706	$ 23.79												$ 23.79
GA-770	N/R												$ -
KY-502	$ 66.24												$ 66.24
LA-318	N/R												$ -
MS-228	$ 6.74												$ 6.74
NC-704	$ 98.88												$ 98.88
SC-803	$ 107.28												$ 107.28
TN-615	$ 159.20												$ 159.20
TOTAL	$ 551.49	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ -	$ 551.49

*NDF = "No Data Found"
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Return to Overall Summary

Butler, Ann W

From: Allen, Advernall
Sent: Tuesday, April 05, 2005 2:53 PM
To: Seagle, Kristy; Maziarz, Jim
Subject: FW: Response to dpi

See attached

Ad

-----Original Message-----
From: Cheatham, Linda
Sent: Monday, April 04, 2005 8:27 AM
To: Allen, Advernall
Subject: Response to dpi

I'm off to Comm agenda in just a minute. Have not yet finished the proposed interim response, but wanted to send you what I have so far. I apparently didn't understand our discussion from Friday - thought the largest revenue request came from the 2 feature promo, but that is NOT what the attached figures would seem to indicate. Where have I gone astray? Wanted to get that straightened out before I went further. Thanks for your help.



dpi teleconnect.doc
(49 KB)

Interim Respond to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of $718,634.74 in his email with the spreadsheets which show $734,663.39 (excluding Texas); It appears that the breakdown for NC (from the spreadsheets) is as follows:

2003	
2 features for Free	523.31
Secondary Svc Charge Waiver	420.24
2004	
2 features for free	29,247.59 (26536.49)
CREX Nonrecurring	3,021.75
Line Conn Charge Waiver	190,981.97
Secondary Svc Charge Waiver	2,187.72
2005	
2 Features for Free	2,207.67
CC-PP $5 discount	55.00
Line Connection Charge Waiver	9902.24
Secondary Svc Charge Waiver	98.88
Total	238,646.37

Or summarized by promotion:

2 features for free	31,978.57
CREX Nonrecurring	3,021.75
Secondary Svc Charge Waiver	2706.84
Line Conn Charge Waiver	200,884.21
CC-PP $5 discount	55.00
Total	238,646.37

Our HQ folks have been able to verify all of the promotional discounts requested with the exception of the 2 Features for Free. It appears that not all of the end users accounts which were included in the request actually qualified for the promotion. In other words, some had less than the two features required.

The HQ folks are in the process now of finalizing which resold lines actually qualified for each of the promotions and I expect to have a final response to you by April 11.

Butler, Ann W

From: Allen, Advernall
Sent: Monday, April 11, 2005 11:43 AM
To: Patterson, Gary D
Cc: Seagle, Kristy
Subject: RE: dPi Teleconnect

Thanks

Ad

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 10:39 AM
To: Allen, Advernall
Subject: RE: dPi Teleconnect

Ad, I sent Allan a copy of the reply this morning. I have received a response from Brian Bolinger thanking me for our response. He said they would review their data. gp

-----Original Message-----
From: Allen, Advernall
Sent: Monday, April 11, 2005 8:40 AM
To: Tarr, Allan F; Patterson, Gary D; Maziarz, Jim
Cc: Ainsworth, Ken L
Subject: RE: dPi Teleconnect

Allan,

A reply was sent the customer on Friday from Gary.

-----Original Message-----
From: Tarr, Allan F
Sent: Monday, April 11, 2005 7:54 AM
To: Patterson, Gary D; Maziarz, Jim
Cc: Allen, Advernall; Ainsworth, Ken L
Subject: FW: dPi Teleconnect
Importance: High

Gary and Jim,

Please see emails below. You can see this letter was sent high up in BellSouth. Please let me know whose court this is in and what the status of the credits is. I need to update Rachel Russell as soon as I can.

Thanks for your help.

Allan Tarr
404-927-7372

-----Original Message-----
From: Ainsworth, Ken L
Sent: Monday, April 11, 2005 8:21 AM
To: Tarr, Allan F
Subject: FW: dPi Teleconnect
Importance: High

000326

Alan,

Will you find out who has this issue. This looks like a bottom-less pit.

Thanks,

Ken

-----Original Message-----
From: Russell, Rachel
Sent: Saturday, April 09, 2005 2:02 PM
To: Ainsworth, Ken L
Subject: FW: dPi Teleconnect
Importance: High

Ken -

pls look into and prepare a reply for me to send Rex by Thursday of next week.

Rachel

-----Original Message-----
From: Adams, Rex
To: Russell, Rachel
Sent: 4/8/2005 2:19 PM
Subject: FW: dPi Teleconnect
Importance: High

Rachel: can you send me an update on this? Thanks

-----Original Message-----
From: Feidler, Mark L
Sent: Friday, April 08, 2005 3:17 PM
To: Adams, Rex
Subject: FW: dPi Teleconnect
Importance: High

Rex:

I understand that things are set for these credits to appear on their next bill. Can you have someone confirm and make contact back with the customer?

Thanks, Mark

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 07, 2005 5:33 PM
To: Greene, Margaret H; Gary, Marc; Feidler, Mark L; Cowan, Keith O; Adams, Rex; Abbott Jr, Herschel L
Subject: dPi Teleconnect
Importance: High

Thank you for taking the time to read this email. For your information, dPi Teleconnect is a reseller of local telephone service in all of the BellSouth operating states. The company markets is services on a prepaid basis to cash and credit constrained consumers that have lost dial tone. In short, dPi embraces the consumers that BellSouth expends significant amounts of time and effort attempting to collect from, prior to disconnect, and pays BellSouth for them, in full, each month.

As you may or may not be aware, FCC and state public service commission rules and regulations stipulate that incumbents, like BellSouth, must offer to resellers, like dPi Teleconnect, certain promotions that the incumbents offer to its own residential consumers. Beginning in September 2004, dPi Teleconnect began applying for promotional

credits with BellSouth for promotions that dPi Teleconnect had qualified. To date, dPi Teleconnect has applied for $718,634.74 in credits.

dPi Teleconnect has had constant communication with individuals at BellSouth including Maxine Alagar (prior to her retirment), Kristy Seagle, Leisa Mangina and Steve Lund regarding this issue. dPi Teleconnect has been informed by BellSouth that credits would be applied October 8, 2004, November 8, 2004, "by the middle of January" 2005 and March 15, 2005. Currently, dPi Teleconnect has not received any of its applied for credits.

Considering that more than seven months have passed without any credits being issued and the failure by BellSouth to apply credits on the dates above, dPi Teleconnect can only conclude that BellSouth does not intend to credit dPi Teleconnect.

For your information, dPi has recently filed an informal complaint with one state public utility commission and fully intends to file a formal complaint should this issue not be resolved in the next few days. Moreover, the company is fully aware that BellSouth has been issuing credits to some companies and not issuing the exact credits to other companies. Finally, I have correspondence from BellSouth which admits its obligation for such credits and specifically cites the regulation for which the obligation occurs.

The reason that I am writing to each of you is because dPi Teleconnect has never, in the seven years of its existence, filed a complaint against any of the incumbents it does business with (BellSouth, SBC, Verizon, Sprint, CenturyTel, Citizens, Alltel, Qwest and Valor) and the company in no way wants to create an adversarial relationship with BellSouth or any of its business partners. Unfortunately, dPi has patiently waited for more than seven months and currently, cannot get an answer as to when BellSouth will apply the credits to dPi's account. Accordingly, dPi Teleconnect is making one last effort to resolve this matter amicably. All the company asks is that BellSouth adhere to the rules and regulations that each of us are forced to do business under.

If you can, please provide me with guidance on this issue at your earliest convenience.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

Butler, Ann W

From: Jordan, Parkey
Sent: Monday, July 18, 2005 9:03 AM
To: Brock, Barbara; Pearson, Vicky ; Maziarz, Jim; Nation, Lindsay; Seube, Louis; Mangina, Leisa G; Bates, Karen C; Lemoine, Annamarie; Thrasher, Judy F; Ainsworth, Ken L; Allen, Advernall; Allen-Flood, Lynn; Bailey, Dwight; Barclay, Jack; Blake, Kathy; Bracy, Nicole; Brown, Allison; Cartwright, Trish; Castle, Teresa; Cowart, Stephanie J; Creel, Dee; Daniel, Susan M; Davison, Mary; Decker, Shelley; Deloach, Kate; Denson, Blake; Dupre, Lawrence; Epps, Pamela; Evans, Robert E; Farmer, Dorothy; Ferguson, Micki; Ferguson, Scot; Follensbee, Greg; Gentle, Cynthia; Gooden, Scarlet; Greene, Clyde; Ham, Randy; Hamman, John; Ferguson, Karon; Harris, Stephen R; Heard, Karen L; Heard, Mary; Huff, Farris; Huggins, Steve; Irvin, Sheri; Johnson, Grova S; Jones, Lisa R; Keeton, Terri; Klein, Patti; Landefeld, Janet; Lane, Nancy; Lantz, Elaine M; Layton, Rob; Lee, Richard; Martin, Doug A; Maziarz, Jim; McCall, J; Mitchell, Denise; Moore, Michael A; Moore, Ronald E; Nunnelley, Bill; Padgett, Shelley; Pate, Ronald; Pecic, Jane; Pettway, Stephanie; Plummer, Andy; Relf, Nona; Rich, Claude; Richmond, Alessandra; Ross, Bennett; Shore, Kristen; Russell, Rachel; Seagle, Kristy; Shadrick, Patsy; Shelton-Williams, Beverly; Smith, Lynn A; Stephens, Kelly; Thomas, Vanessa B; Thrasher, Bill; Todtschinder, Kyle R; Wanner, Tricia; Ward, Leanne; Welker, Bryan; White, James; White, Royce; Whitney, David; Wigley, Linda; Willis, Michael; Woodard, Lori; Alagar-Montz, Mylisa; Allison, Wanda J; Greene, Reginald A; Herrington, Gloria; Loftis, Deborah; Mangina, Leisa G; Melton, David; Royer, Julie A; Scollard, David; Seube, Louis; Weatherly, Sandra A; Epps, Pamela (BBI); Horne, Steve; Rice, Sherry; Shratter, Bettye; Steely, Betty; Walls, Laura; Walters, Wayne
Cc: Brooks, Lisa; Dilz, Gay P; James, Millie; McClurkin, Elizabeth
Subject: RE: ERT/DRAFT LTR TO DPI TELECONNECt RE: Promotions/late Payment Charge Credits

07150505.doc (26 KB)

Parkey

-----Original Message-----
From: Brock, Barbara
Sent: Monday, July 18, 2005 8:09 AM
To: Pearson, Vicky ; Maziarz, Jim; Nation, Lindsay; Seube, Louis; Mangina, Leisa G; Bates, Karen C; Lemoine, Annamarie; Thrasher, Judy F; Jordan, Parkey; Ainsworth, Ken L; Allen, Advernall; Allen-Flood, Lynn; Bailey, Dwight; Barclay, Jack; Blake, Kathy; Bracy, Nicole; Brown, Allison; Cartwright, Trish; Castle, Teresa; Cowart, Stephanie J; Creel, Dee; Daniel, Susan M; Davison, Mary; Decker, Shelley; Deloach, Kate; Denson, Blake; Dupre, Lawrence; Epps, Pamela; Evans, Robert E; Farmer, Dorothy; Ferguson, Micki; Ferguson, Scot; Follensbee, Greg; Gentle, Cynthia; Gooden, Scarlet; Greene, Clyde; Ham, Randy; Hamman, John; Ferguson, Karon; Harris, Stephen R; Heard, Karen L; Heard, Mary; Huff, Farris; Huggins, Steve; Irvin, Sheri; Johnson, Grova S; Jones, Lisa R; Keeton, Terri; Klein, Patti; Landefeld, Janet; Lane, Nancy; Lantz, Elaine M; Layton, Rob; Lee, Richard; Martin, Doug A; Maziarz, Jim; McCall, J; Mitchell, Denise; Moore, Michael A; Moore, Ronald E; Nunnelley, Bill; Padgett, Shelley; Pate, Ronald; Pecic, Jane; Pettway, Stephanie; Plummer, Andy; Relf, Nona; Rich, Claude; Richmond, Alessandra; Ross, Bennett; Rowe, Kristen; Russell, Rachel; Seagle, Kristy; Shadrick, Patsy; Shelton-Williams, Beverly; Smith, Lynn A; Stephens, Kelly; Thomas, Vanessa B; Thrasher, Bill; Todtschinder, Kyle R; Wanner, Tricia; Ward, Leanne; Welker, Bryan; White, James; White, Royce; Whitney, David; Wigley, Linda; Willis, Michael; Woodard, Lori; Alagar-Montz, Mylisa; Allison, Wanda J; Greene, Reginald A; Herrington, Gloria; Loftis, Deborah; Mangina, Leisa G; Melton, David; Royer, Julie A; Scollard, David; Seube, Louis; Weatherly, Sandra A; Epps, Pamela (BBI); Horne, Steve; Rice, Sherry; Shratter, Bettye; Steely, Betty; Walls, Laura; Walters, Wayne
Cc: Brock, Barbara; Brooks, Lisa; Dilz, Gay P; James, Millie; McClurkin, Elizabeth
Subject: ERT/DRAFT LTR TO DPI TELECONNECt RE: Promotions/late Payment Charge Credits
Importance: High

000329

Attached is a draft letter to DPI Teleconnect in response to e-mails from CGM on behalf of DPI Teleconnect dated June 23 and June 24, 2005, regarding Promotions/late payment charge credits . Also attached is a copy of CGM. e-mails.

The letter should not be released to DPI Teleconnect until the draft has completed the ERT review cycle.

Please provide your comments me by no later than **5:00 PM EDT, TODAY, Monday, July 18, 2005**. If I do not hear from you regarding the draft, I will assume that you concur with the contents of the draft.

I will advise the sponsor of the draft when the review process has been completed and the final version is ready to release.

Thank you for your time and assistance.

Barbara Brock for
Gay Dilz
Chairman - External Response Team

<< File: 07150505.doc >> << File: 07150506.doc >>

DRAFT 07/18/05

Mr. Brian Bolinger
Vice President of Legal Affairs
DPI Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234

Re: Promotions/Late Payment Charge Credits

Dear Mr. Bolinger:

This is in response to e-mails from CGM dated June 23 and June 24, 2005, to Lindsay Nation, regarding the process to escalate Resale and Unbundled Network Elements (UNE) disputes and the request for late payment charge credits related to the application for promotion credit requests submitted by DPI Teleconnect, LLC (DPI).

On June 30, 2005, Ms. Nation advised Lauren Narain, with CGM, of the procedure to escalate the Resale and UNE disputes referenced in the June 24, 2005, e-mail. Ms. Nation also indicated that additional information would be provided regarding the late payment charge credits related to promotion credit.

[THIS SEEMS TO BE MISSING A DESCRIPTION OF THE DPI CLAIM.] Pursuant to Attachment XX, Section YY, of the Interconnection Agreement between the Parties, where DPI disputes charges billed by BellSouth, and those charges are ultimately found to have been incorrectly billed, BellSouth will credit DPI's invoices for the amount of the incorrectly billed services, as well as for any late payment charges that may have been assessed. This Section of the Interconnection Agreement is not applicable to DPI's claim, however. Rather, this issue relates to the promotion credits that DPI is or may be ~~entitled to apply to charges otherwise billed correctly. Thus, late payment charge~~ adjustments are not applicable to the application for promotion credits. However, BellSouth has established set parameters for applying the promotion credits and is continuing to further streamline the process going forward.

Deleted: late payment charge credits apply to disputed monies paid by
Deleted: Teleconnect, LLC,
Deleted: for
Deleted: that were
Deleted: ~~by BellSouth~~
Deleted: Teleconnect, LLC

It is anticipated that the Promotion credits will be applied to DPI by the September 2005 billing cycle.

Deleted: Teleconnect, LLC

If you would like to discuss this matter further, you may contact me at _____.

Sincerely,

Undersigned TBD

cc: Ms. Lauren Narain
CGM
101 Vickery Street
Roswell, GA 30076

000331

ERT#63/07150505.doc

FPSC
Docket No. 050863-TP

AT&T Florida's
Attachment to

Item No. 1-25

RESALE PROMOTIONS

General Overview

BellSouth is required to make available certain retail promotions to resale CLECs. Currently, there are three promotions that resale CLECs submit for processing of credits:

- Line Connection Waiver
- Secondary Service Charge Waiver
- 1FR plus 2 Free Features

In addition to promotional credits, resale CLECs are also entitled to submit credit requests for end users who fit the qualifications for contract promotions, such as:

- Key Customer Program
- Simple Savings Program
- Renewal Incentive Program
- BellSouth Business Winning Rewards
- BellSouth Business Select Program

Promotional Credit Submission Process

CLECs submit BAR forms by Q account, by promotion with accompanying spreadsheets on a monthly basis. The spreadsheets include a list of end users whom the CLEC considers meet the qualifications of the promotion. CLEC submission is sent via email to the Resale Product Manager.

Promotion Validation Process

1. Determine the sample size of end user telephone numbers to be validated by obtaining the total number of end user lines submitted per Q account. Multiply that number by the following factor:

End User Line Count	Percent to Validate
1-10	All
11-100	10%
101-250	8% minimum of 10 lines
251-500	7% minimum of 10 lines
501-1000	5% minimum of 10 lines
1001 or more	3% minimum of 10 lines

2. Randomly select end user telephone numbers to be validated. Example: With 356 end user telephone numbers, you would validate 25 numbers (357x.07). Start at the first line and count every 14 numbers (357 divided by 25). On the next spreadsheet, go through the same process, but start at line 2. The next spreadsheet, start at line 3, etc.

3. With each end user telephone number to validate, access the original service order in MOBI and verify the following:

- Does the end user belong to the CLEC requesting the credit?
- Is it a resale account?
- Does it meet the qualifications of the promotion?

4. Highlight the validated numbers on the original spreadsheet – orange for those numbers that did not qualify, green for those numbers that do qualify. Calculate the percent of qualified numbers. In the case above, if 10 of the 25 numbers qualified that would equal 40% (10 divided by 25). Determine the amount of money that is to be credited to the CLEC by multiplying .40 by the monies asked for. If the requested amount is $5,000, then the amount we would credit would be $2,000.

Promotion Qualifications

1. Line Connection Waiver

   Minimum requirement is basic local service plus 2 ***purchased*** Custom Calling and/or TouchStar features (includes RingMaster). USOCs without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs.

2. Secondary Service Charge Waiver

   Waiver of secondary service charges when customers add or change one or more of the following services/features to their ***residential*** service:

   - Rotary Line Service
   - TouchStar Service
   - Custom Calling Services
   - Prestige Communications Package
   - Customized Code Restrictions
   - Designer Listing
   - Message Waiting Indication
   - RingMaster Service
   - Memory Call Service
   - Privacy Director Service
   - Voice Mail Companion Services Package
   - Preferred Pack Plan

3. 1FR plus 2 Free Features

   Minimum requirement is basic local service plus 2 ***purchased*** Custom Calling and/or TouchStar features (includes RingMaster). USOCs without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs. Customer receives 2 free features for one year. Each month, for 12 months, CLEC sends in credit request. So, for example, you will find requests for credits in May for a line that was installed in December.

4. Key Customer (2002, 2003 and 2004)

   - Existing Business Customers only
   - Monthly Recurring Charge between $75 - $3,000
   - 24 month contract receives 10% off MRC and 50% off Hunting
   - 36 month contract receives 20% off MRC and 100% off Hunting
   - Complete Choice customers not eligible to receive Hunting benefit

   Key Customer 2005

   - Existing Business Customers only
   - Monthly Recurring Charge between $75 - $3,500
   - 24 month contract receives 10% off MRC and 50% off Hunting
   - 36 month contract ($75-$249.99) receives 20% off MRC and 100% off Hunting
   - 36 month contract ($250-$3500) receives 25% off MRC and 100% off Hunting
   - Complete Choice customers not eligible to receive Hunting benefit

5. BellSouth 2004 Simple Savings Promotion

   - New Customers only
   - Monthly Recurring Charge between $75 - $3,000 (excluding hunting, analog private line, ISDN PRI, Frame Relay, BIS-T1 and Megalink service charges)
   - 24 month contract receives 10% off MRC and 50% off Hunting
   - 36 month contract receives 20% off MRC and 100% off Hunting
   - Complete Choice for Business customers not eligible to receive Hunting benefit

6. BellSouth Renewal Incentive Program

   - Available to existing customers currently enrolled in Local Service Term Election Agreement that is about to expire.

- Monthly Recurring Charge between $75 - $3,500 (excluding hunting, analog private line, PRI, BIS-T1 and BIS-PRI charges)
- 12 month renewal agreement receives 20% off MRC and 100% off Hunting

7. BellSouth Business Winning Rewards 2005

   - Available to new and existing customers
   - Services included are 1FB, PBX Trunks, Centrex Service, MegaLink Service, PRI, Frame Relay, Hunting and Custom Calling Features
   - Monthly Recurring Charge between $75 - $25,000
   - 12 month contract receives 5% off MRC not to exceed $1,250 monthly and 50% off Hunting
   - 24 month contract receives 10% off MRC not to exceed $2,500 monthly and 75% off Hunting
   - 36 month contract receives 15% off MRC not to exceed $3,750 monthly and 100% off Hunting
   - Not to be combined with any other promotion

8. BellSouth Select Business Program

CONFIDENTIAL

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 13
COMPANY dPi Teleconnect
WITNESS SIIP-13
DATE 04/03/08

EXHIBIT NO. 13

DOCKET NO.: 050863-TP

WITNESS: STIP-13

PARTY: dPi Teleconnect

DESCRIPTION: **dPi Teleconnect's Proprietary Exhibits**

Item No. 1-16, 1-19 and 1-22 of AT&T Florida's Responses to dPi's Request for Information. ***(PROPRIETARY EXHIBITS) Compact Disc 1 and Compact Disc 2 (Supplemental) for Item No. 1-19 are too voluminous to copy.***

NOTE:
On 9/26/07 AT&T Florida provided supplemental information, that is proprietary in nature, in response to dPi RFI 1-19 for the period July 2005 through July 2007.

On 11/09/07 AT&T Florida provided a second supplement of information, that is proprietary in nature, in response to dPi RFI 1-19 for the period May 2003 through December 2005.

PROFFERING PARTY: dPi Teleconnect

I.D. STIP-13

EXHIBIT NO. 14

DOCKET NO.: 050863-TP

WITNESS: STIP-14

PARTY: AT&T Florida

DESCRIPTION: Item Nos. 1-44 of dPi Teleconnect's First Amended Responses to AT&T Florida's First Set of Interrogatories.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP **EXHIBIT** 14
COMPANY AT&T Florida
WITNESS STIP-14
DATE 04-03-08

PROFFERING PARTY: AT&T Florida

I.D. STIP-14

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	)	**DOCKET NO. 050863-TP**
	)	
dPi Teleconnect, L.L.C. v.	)	
BellSouth Telecommunications, Inc.	)	

dPi TELECONNECT, LLC'S FIRST AMENDED RESPONSE TO AT&T'S INTERROGATORIES

You are being served with dPi Teleconnect, LLC's First Amended Response to AT&T's Interrogatories.

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
chrismalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
steventepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

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CERTIFICATE OF SERVICE

I hereby certify that true copy of the foregoing document has been served upon the below-listed attorneys on this 26th day of September, 2007.

/s/ Chris Malish
Christopher Malish

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via First-Class Mail
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via First-Class Mail
and Via Electronic Mail: mg2708@att.com

Lee Eng Tan, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Via First-Class Mail
and Via Electronic Mail: ltan@psc.state.fl.us

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INTERROGATORIES

1. **What rate(s) does dPi charge its residential end users in Florida for basic service?**

RESPONSE:

dPi charges its customers $35.99 for basic service in the State of Florida. For early payment, there is a $10 discount.

2. **Describe the processes that dPi, Lost Key or any third party acting on behalf of dPi utilizes to ensure that its requests for promotional credit comply with the requirements of the respective promotions?**

RESPONSE:

dPi, together with Lost Key Telecom, used an automated system for evaluating data for all credit requests it submitted to BellSouth. The evaluation begins with the service order and all of its features which may be relevant to deciding whether or not it satisfied the requirements of the promotions: including date of service order, location of prior service, company of prior service, and added call features.

The service order is evaluated by an automated system. The evaluation process takes each service request and compares it to the promotions. The request is reviewed to see if it was made at a time a promotional credit was available, and if so, it is reviewed to determine if it meets the other qualifying criteria; e.g., for the LCCW promotion, including number of Touchstar features, and whether it was a win-over account or a new service.

The results of the automated system are visually inspected each time to see if, as a whole, they trend as they have in the past and there are no gross discrepancies. Should such a discrepancy manifest itself, the data (orders) would be sampled and inspected/verified manually to check for potential errors. If there were any errors found, Lost Key Telecom examined the programming code and ran through orders one at a time to determine the source of the error. Once errors were found and corrected, the credits were re-run before submission to AT&T.

Once the orders are determined to qualify for the promotion, they are submitted to AT&T to be credited.

a. **Does dPi have any role in this process?**

RESPONSE:

See above response to Interrogatory 2. dPi is a client of Lost Key Telecom. Lost Key has developed a proprietary automated system to generate credit requests. dPi's is involved only in a higher up level of identifying available promotions, ensuring

data is transmitted to Lost Key Telecom from AT&T, requesting Lost Key make the credit requests, and seeking audits when credit refunds are substantially below what is expected.

b. **Is this process performed entirely by Lost Key?**

RESPONSE:

See above response to Interrogatory 2. Lost Key performs essentially all of the analysis and credit requests.

c. **If you answer Interrogatory 2(a) affirmatively, describe dPi's rose in this process.**

RESPONSE:

See above response to Interrogatory 2 and 2(a).

3. **When a dPi customer orders basic local service, does dPi place blocks on call return, repeat dialing and/or call tracing:**

a. **in all cases?**

RESPONSE:

Generally, yes. It is dPi's normal procedure to place the necessary universal service order codes that limit a customer from experiencing usage charges such as call return, repeat dialing and/or call tracing unless the end users chooses a level of service that would entitle him or her to one or another of those features that would otherwise be blocked.

b. **in some cases?**

RESPONSE:

See above response to Interrogatory 3(a).

4. **If you answered Interrogatory No. 3 by stating that dPi places blocks on end users lines in some cases, explain how dPi decides to place blocks on end user lines (or not).**

RESPONSE:

Not applicable.

5. **Of the 4,968 LCCW promotional requests at issue in this proceeding, did dPi submit <u>any</u> requests that included call blocking placed at the end user's request?**

RESPONSE:

As a preliminary matter, one must understand that dPi's product offerings are not mirror images of Bellsouth's retail tariff offerings; dPi repackages the services it chooses to purchase from Bellsouth and markets them under its own label.

Generally, dPi's offerings are simplified as compared to Bellsouth's tariffed offerings. This allows the customer certainty when budgeting for their phone service. Thus, dPi's customers can choose from a range of product offerings; in this case, the basic offering essentially provides local service ONLY, without any additional access to options (e.g., access to call trace, call return, repeat dialing on a per usage basis); they are restricted from access to these advanced features unless they choose to upgrade their calling plan. So, while the customers do not know the provisioning USOCs/underlying service features that dPi orders from Bellsouth in order to deliver the customer the package that the customer selects from dPi, they do know and choose the essential characteristics of the plan they order from dPi.

In the instance at issue, in order to guarantee to the end user that they will get what they order -- basic service without advanced features at a fixed price – there must be some method for avoiding services which will entail increased cost; namely, the blocks. To the extent that this request seeks to know whether the end user physically spoke the words that he would like lines to have blocks on them, the answer is that it is likely that that has happened. However, an order would have no distinguishing characteristics to identify whether or not the customer specifically requested the block or dPi placed the block on the line pursuant to its regular business practices. Thus the number, if any, cannot be identified.

6. **If you answered Interrogatory No. 5 affirmatively, how many credit requests were based on dPi end user lines/accounts that had blocks which were placed at the customer's request?**

RESPONSE:

All. In order to deliver the product plan these customers have selected – limited basic service without advanced features at a fixed cost -- the blocks are necessary. This entails providing customers with basic service plus the call blocks preventing unauthorized or accidental use of costly features.

7. **When dPi places call blocks on an end user's line without a request from the end user to do so, does dPi make any effort to obtain the customer's consent?**

RESPONSE:

This questions demonstrates a fundamental misapprehension about how the resale system works. Every purchase of basic service without access to advanced features from dPi is, on a technical or provisioning level, a request for blocks, as explained in response to Interrogatory No. 5 and 6., above. Thus, there are no situations in

which "dPi places call blocks ... without a request." dPi cannot respond to this interrogatory because dPi cannot speak to its efforts for situations that do not exist.

8. **If you answer Interrogatory No. 7 affirmatively, please describe all such efforts.**

RESPONSE:

There are no situations in which "dPi places call blocks ... without a request." Please see responses to requests 6 and 7, above.

9. **Describe all efforts that dPi makes, after placing call blocks on end user lines to inform the end user that these blocks have been placed.**

RESPONSE:

The blocks are part of the basic package and are included as a matter of course with the initial order. See above responses to Interrogatories Number 6-8.

10. **Of the approximately 4,968 requests for credit under the line connection charge waiver promotion ("LCCW") that dPi submitted to AT&T in Florida, and which AT&T denied, did any have added to the end users service, anything other than call blocking (e.g., call return, call tracing)?**

RESPONSE:

Probably. As noted before, dPi sells various options for service, including the basic offering and more advanced offerings, which include more advanced features. dPi submitted LCCW credit requests in situations where it ordered basic service plus the Touchstar blocking features (e.g. BRD and BCR) in addition to situations where it requested service with more advanced features. In theory, dPi was not denied the LCCW promotion in situations where it was ordering the more advanced features. However, since Bellsouth did not grant or deny credits on the same case by case basis under which dPi applied for these credits, that cannot be confirmed.

11. **If you answered Interrogatory No. 10 in the affirmative, where these features added at:**

a. **The end users request in any instances?**

RESPONSE:

Yes – because the package or level of service the customer chooses from dPi drives in turn the options dPi orders from Bellsouth.

b. **The end users request in all instances?**

RESPONSE:

Yes – because the package or level of service the customer chooses from dPi drives

in turn the options dPi orders from Bellsouth.

12. If you responded to Interrogatory No. 11 by stating that these features were added at customer's requests in some, but not all instances, then

a. in how many instances did the end user request these features?

RESPONSE:

Not applicable.

b. In how many instances did dPi add these features without a request to do so from the end user?

RESPONSE:

Not applicable.

13. Does dPi offer its users the ability to subscribe to call return?

RESPONSE:

Yes.

a. If yes, at what rate?

RESPONSE:

It depends on what the customer purchases. Call return a la carte is $7.00. However, it is included in dPi Teleconnect's Premier Package. Also, the company has three (3) different packages that call return is included in ranging from $16.00 for call waiting, caller id and call return to $35.50 for 3-way calling, call forwarding, call waiting, caller id, call return and unlimited long distance.

14. Does dPi offer its end users the ability to subscribe to call tracing?

RESPONSE:

No.

a. If yes, at what rate?

RESPONSE:

Not applicable

15. Does dPi offer its end users the ability to subscribe to repeat dialing?

RESPONSE:

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No.

a. If yes, at what rate?

RESPONSE:

Not applicable.

16. If a dPi customer qualifies for the Line Connection Charge Waiver promotion, and dPi receives a promotional discount, does dPi pass any portion of the waiver on to its end users?

RESPONSE:

Yes.

a. If you answered "yes," what is the amount passed on to the dPi end user?

RESPONSE:

dPi cannot answer this question because dPi's pricing is not a mirror image of Bellsouth's. In general, if the total package of service dPi acquires from Bellsouth is reduced by a fixed amount that can be relied upon, dPi adjusts its rates to reflect some or all of that savings.

17. As to the document attached to the Rebuttal testimony of Steve Watson as dPi Exhibit 1:

a. How was that document obtained?

RESPONSE:

From the BellSouth public website.

b. When was it obtained?

RESPONSE:

On or about July 25, 2005.

c. Do you contend that this document related to AT&T's service offering in Florida?

RESPONSE:

Yes. BellSouth did not distinguish where the promotion was available on a state-by-state basis. It only stated that the terms of the screenshot were the qualifying terms of the promotion.

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18. **If you answered Interrogatory No. 17(c) in the affirmative, explain the basis of your answer.**

RESPONSE:

BellSouth did not distinguish where the promotion was available on a state-by-state basis. It only stated that the terms of the screenshot were the qualifying terms of the promotion.

19. **Has dPi submitted requests for promotional credit under the line connection charge waiver in which the customers line has only one block, and no other additional blocks or features?**

RESPONSE:

No; dPi places at least two Touchstar features on each order submitted for LCCW credit. If such a thing has ever happened, it would have been an idiosyncratic "glitch."

20. **If you answered Interrogatory No. 19 in the affirmative, when were these requests submitted?**

RESPONSE:

Unknown.

21. **If you answered Interrogatory No. 19 in the affirmative, how many of the LCCW credit requests that are at issue in this proceeding have only one block or feature?**

RESPONSE:

Unknown.

22. **Does dPi contend that any of disputed LCCW promotional credit requests are based on an order of local service and 2 or more features (not including call blocking), which were ordered/added by the end user?**

RESPONSE:

dPi has no way of answering this question; it is never notified of why credit requests are denied.

It is entirely possible that some promotional credit requests based on service orders with features other than call blocks were denied by AT&T. Of course, there is no way for dPi to know because it did not do the sampling; AT&T did. However, it appears that the majority of LCCW credits were denied by AT&T on the grounds that BCR, BRD, and/or HBG Touchstar features do not "count" under AT&T's revised interpretation of the promotion.

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a. **If you answered in the affirmative, how many requests are based on such features added/ordered by the end user?**

RESPONSE:

Unanswerable for the reasons given above.

23. **Does dPi have any records, documents, or files, including electronically stored information, that identifies blocks and/or features that are ordered by dPi's end users, as opposed to blocks or features added by dPi without a request from the end user?**

RESPONSE:

No.

24. **If you answered Interrogatory No. 23 in the affirmative, please identify all such documents.**

RESPONSE:

Not applicable.

25. **If you deny AT&T Florida's Request for Admission No. 1, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

26. **If you deny AT&T Florida's Request for Admission No. 2, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Request for Admission No. 2, which dPi denies, asks dPi to:
Admit that dPi does not own any telecommunications facilities anywhere.

dPi owns telecommunications equipment in Dallas, but it does not collocate or own switches anywhere. This is the personal knowledge of Brian Bolinger.

27. **If you deny AT&T Florida's Request for Admission No. 3, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

28. **If you deny AT&T Florida's Request for Admission No. 4, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Request for Admission No. 4, which dPi denies, asks dPi to:
Admit that in the State of Florida, dPi provides only pre-paid telecommunications services.

dPi provides residential telecommunications services in Florida. All telephone service, regardless of provider, is prepaid but only after the first month. This is the personal knowledge of Brian Bolinger.

29. **If you deny AT&T Florida's Request for Admission No. 5, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

30. **If you deny AT&T Florida's Request for Admission No. 6, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

31. **If you deny AT&T Florida's Request for Admission No. 7, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Request for Admission No. 7, which dPi denies, asks dPi to:

000011

Admit that dPi charges its end users for basic local service more than 300% the amount it pays to AT&T for the purchase of these services on a discounted, wholesale basis?

When dPi establishes service for a customer with BellSouth/AT&T for its basic service package, the company incurs the following costs:

Line Cost:	$17.20
Ordering Costs:	$11.32
Installation Cost:	$35.18 (without any promotion credit)
Total Cost:	$63.70

dPi charges its customer $35.99

This information was gathered from BellSouth/AT&T's tariff, the interconnection agreement between dPi Teleconnect & BellSouth/AT&T, information from CGM, LLC and dPi's internal cost documentation.

32. **If you deny AT&T Florida's Request for Admission No. 8, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

33. **If you deny AT&T Florida's Request for Admission No. 9, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Request for Admission No. 9, which dPi denies, asks dPi to:
Admit that dPi places the above-described call blocks on the lines of its end users without a request from the end user to do so.

The product that dPi sells is one that guarantees a fixed price for the end user. In requesting dPi's product, they are requesting the blocks to ensure that the product is fixed priced.
This is the personal knowledge of Brian Bolinger.

34. **If you deny AT&T Florida's Request for Admission No. 10, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources**

000012

of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.

RESPONSE:

Request for Admission No. 10, which dPi denies, asks dPi to:
Admit that when dPi places the above-described call blocks on an end user's line, dPi does not obtain the end user's consent to do so.

The product that dPi sells is one that guarantees a fixed price for the end user. In requesting dPi's product, they are requesting the blocks to ensure that the product is fixed priced. This is the personal knowledge of Brian Bolinger.

35. **If you deny AT&T Florida's Request for Admission No. 11, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Request for Admission No. 11, which dPi denies, asks dPi to:
Admit that after dPi places call blocks on an end user's line, dPi does not inform the end user that dPi has done so.

The product that dPi sells is one that guarantees a fixed price for the end user. In requesting dPi's product, they are requesting the blocks to ensure that the product is fixed priced. If a customer inquires about how this is done, dPi fully discloses its operating procedures. This is the personal knowledge of Brian Bolinger.

36. **If you deny AT&T Florida's Request for Admission No. 12, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

37. **If you deny AT&T Florida's Request for Admission No. 13, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

38. **If you deny AT&T Florida's Request for Admission No. 14, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

39. **If you deny AT&T Florida's Request for Admission No. 15, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

40. **If you deny AT&T Florida's Request for Admission No. 16, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Request for Admission No. 16, which dPi denies, asks dPi to:
Admit that when providing resold services, dPi does not pay AT&T any amount for call blocking on the lines of its end users.

In resale, BellSouth/AT&T charges a certain amount for POTS plus the blocks. While it is true that the BellSouth/AT&T does not itemize the blocks, dPi still pays for them. As a parallel, BellSouth/AT&T has a "vertical features" charge, which includes all TouchStar features including BCR & BRD for local wholesale (formerly UNEP). This amount is $2.26. This is the personal knowledge of Brian Bolinger and Steve Watson.

41. **If you deny AT&T Florida's Request for Admission No. 17, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Request for Admission No. 17, which dPi denies, asks dPi to:
Admit that when providing resold services, dPi does not charge its end users for call blocking.

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dPi sets its pricing to its end users based on the price it is charged (or should have been charged) by BellSouth. Thus, when dPi is charged for TouchStar features, it accounts for the charges in its pricing. See answer to Interrogatory Number 40. This is the personal knowledge of Brian Bolinger and Steve Watson.

42. **If you deny AT&T Florida's Request for Admission No. 18, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

43. **If you deny AT&T Florida's Request for Admission No. 19, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Request for Admission No. 19, which dPi denies, asks dPi to:
Admit that all credit requests that are at issue on this proceeding were submitted on behalf of dPi by Lost Key.

Either Lost Key or CGM submits on behalf of dPi. These are two related companies: CGM does the auditing and determination of potential credits, Lost Key submits the requests to AT&T. This is the personal knowledge of Brian Bolinger.

44. **If you deny AT&T Florida's Request for Admission No. 20, please state each reason and basis for this denial. In answering this interrogatory, please identify all sources of your knowledge and identify all documents that you reviewed and relied upon in order to deny the referenced Request for Admission.**

RESPONSE:

Not applicable.

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EXHIBIT NO. 15

DOCKET NO.: 050863-TP

WITNESS: STIP-15

PARTY: AT&T Florida

DESCRIPTION: Item Nos. 1-20 of dPi Teleconnect's First Amended Responses to AT&T Florida's First Request for Admissions.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 15
COMPANY AT&T Florida
WITNESS STIP-15
DATE 04/03/08

PROFFERING PARTY: AT&T Florida

I.D. STIP-15

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	)	**DOCKET NO. 050863-TP**
	)	
dPi Teleconnect, L.L.C. v.	)	
BellSouth Telecommunications, Inc.	)	

dPi TELECONNECT, LLC'S FIRST AMENDED RESPONSE TO AT&T'S REQUESTS FOR ADMISSION

You are being served with dPi Teleconnect, LLC's First Amended Response to AT&T's Requests for Admission.

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
chrismalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
steventepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

CERTIFICATE OF SERVICE

I hereby certify that true copy of the foregoing document has been served upon the below-listed attorneys on this 26th day of September, 2007.

/s/ Chris Malish
Christopher Malish

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via First-Class Mail
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via First-Class Mail
and Via Electronic Mail: mg2708@att.com

Lee Eng Tan, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Via First-Class Mail
and Via Electronic Mail: ltan@psc.state.fl.us

REQUESTS FOR ADMISSION

1. **Admit that dPi does not own any telecommunications facilities in the state of Florida.**

RESPONSE:
Admit

2. **Admit that dPi does not own any telecommunications facilities anywhere.**

RESPONSE:
Deny

3. **Admit that dPi serves only residential customers in the state of Florida.**

RESPONSE:
Admit

4. **Admit that in the State of Florida, dPi provides only pre-paid telecommunications services.**

RESPONSE:
Deny

5. **Admit that dPi resells AT&T services pursuant to the Resale provisions of the Interconnection Agreement between the parties.**

RESPONSE:
Admit

6. **Admit that the Resale Provisions of the Interconnection Agreement between AT&T and dPi (Exhibit A to Attachment 1) contain the following language, "where available for resale, promotions will be made available only to End Users who would have qualified for the promotion has it been provided by BellSouth directly."**

RESPONSE:
Admit

7. **Admit that dPi charges its end users for basic local service more than 300% the amount it pays to AT&T for the purchase of these services on a discounted, wholesale basis?**

RESPONSE:
Deny

8. **Admit that when a dPi end user orders basic local service, dPi has a routine practice of placing on the end user's line blocks on call return, repeat dialing and/or call tracing**

(hereinafter "call blocks").

RESPONSE:
Admit

9. **Admit that dPi places the above-described call blocks on the lines of its end users without a request from the end user to do so.**

RESPONSE:
Deny

10. **Admit that when dPi places the above-described call blocks on an end user's line, dPi does not obtain the end user's consent to do so.**

RESPONSE:
Deny

11. **Admit that after dPi places call blocks on an end user's line, dPi does not inform the end user that dPi has done so.**

RESPONSE:
Deny

12. **Admit that dPi places call blocks on the lines of all of its end users.**

RESPONSE:
dPi admits that, at all times relevant to this inquiry, it was dPi's practice and policy to place the USOC "TBOW" or toll block on each order as well as "HBG" or call tracing block on every order.

13. **Admit that dPi places call return blocking on the line of every end user that does not subscribe to call return.**

RESPONSE:
dPi admits that it is dPi's practice and policy to place the TouchStar feature USOC "BCR" which restricts usage charges for call return on customers that order dPi's basic and advantage packages.

14. **Admit that dPi places repeat dialing blocking on the line of every end user that does not subscribe to repeat dialing.**

RESPONSE:
dPi admits that it is dPi's practice and policy to place the TouchStar feature USOC "BRD" which restricts usage charges for repeat dialing on customers that order dPi's basic and advantage packages.

15. **Admit that dPi places call tracing blocking on the line of every end user that does not subscribe to call tracing.**

RESPONSE:

dPi admits that it is the dPi's practice and policy to place the "HBG" or call tracing on every order.

16. **Admit that when providing resold services, dPi does not pay AT&T any amount for call blocking on the lines of its end users.**

RESPONSE:

Deny

17. **Admit that when providing resold services, dPi does not charge its end users for call blocking.**

RESPONSE:

Deny

18. **Admit that dPi has a contract with Lost Key under which Lost Key submits promotional credit requests on behalf of dPi.**

RESPONSE:

Admit

19. **Admit that all credit requests that are at issue on this proceeding were submitted on behalf of dPi by Lost Key.**

RESPONSE:

Deny

20. **Admit that under the terms of the contract between Lost Key and dPi, Lost Key receives a commission for every promotional credit that dPi receives from AT&T.**

RESPONSE:

Admit

Frank Trueblood

From: Lee Eng Tan
Sent: Wednesday, September 26, 2007 4:14 PM
To: chrismalish@fostermalish.com; 'Carver, J'
Cc: Lorena Holley; Frank Trueblood
Subject: Ruling on Power Point presentation

Good Afternoon,

The Prehearing Officer has considered dPi's request to use a Power Point presentation. The Commission's practice is that demonstrative exhibits consist of pre-filed exhibits, therefore, based on dPi's description, the request for a Power Point presentation during opening arguments is denied.

Per the Prehearing Order, there are no closing arguments in this hearing. The parties are reminded that under Rule 28-106.215, F.A.C., the parties may file post-hearing briefs. Submission of briefs will allow the parties an opportunity to fully address their positions to the Panel.

Regards,

Lee Eng Tan
Senior Attorney
Office of the General Counsel
(850) 413-6185
ltan@psc.state.fl.us

EXHIBIT NO. 16

DOCKET NO.: 050863-TP

WITNESS: STIP-16

PARTY: AT&T Florida

DESCRIPTION: Item Nos. 1-5 of dPi Teleconnect's Responses to AT&T Florida's First Request for Production.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP **EXHIBIT** 16
COMPANY AT+T Florida
WITNESS STIP-16
DATE 04/03/08

PROFFERING PARTY: AT&T Florida

I.D. STIP-16

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	)	**DOCKET NO. 050863-TP**
	)	
dPi Teleconnect, L.L.C. v.	)	
BellSouth Telecommunications, Inc.	)	

dPi TELECONNECT, LLC'S RESPONSE TO AT&T'S REQUESTS FOR PRODUCTION

You are being served with dPi Teleconnect, LLC's Response to AT&T's Requests for Production.

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
chrismalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
steventepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

000001

CERTIFICATE OF SERVICE

I hereby certify that true copy of the foregoing document has been served upon Defendant BellSouth through its below-listed attorneys on this 13th day of September, 2007.

/s/ Chris Malish
Christopher Malish

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via UPS Next Day Air
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via UPS Next Day Air
and Via Electronic Mail: mg2708@att.com

Lee Eng Tan, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Via UPS Next Day Air
and Via Electronic Mail: ltan@psc.state.fl.us

000002

REQUESTS FOR PRODUCTION

1. Please produce any and all documents which dPi reviewed and relied upon, which support, evidence, pertain, or are otherwise related to dPi's responses to AT&T Florida's First Request for Admissions.

RESPONSE:

To the extent these documents are not already in the possession of AT&T, including responses to discovery, this is produced.

2. Please produce any and all documents which dPi reviewed and relied upon, which support, evidence, pertain, or are otherwise related to dPi's responses to AT&T's First Set of Interrogatories.

RESPONSE:

To the extent these documents are not already in the possession of AT&T, including responses to discovery, this is produced.

3. Please produce all documents produced in Response to Staff's First Request For Production of Documents to dPi Teleconnect, LLC, dated July 31, 2007.

RESPONSE:

This is produced

4. Please produce a copy of the contract between dPi and Lost Key by which Lost Key became dPi's agent for the purpose of submitting requests for promotional credits.

RESPONSE:

This is produced.

5. Please produce all documents identified in response to Interrogatory No. 24, or which relates in any way to dPi's response to this interrogatory.

RESPONSE:

No such documents exist not currently in the possession of AT&T.

REQUESTS FOR PRODUCTION 1 AND 2

000206

Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:59 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

RE: dPi; BellSouth FL; discovery from BellSouth

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, March 16, 2005 11:45 AM
To: 'Mangina, Leisa G'; 'Kristy.Seagle@BellSouth.com'
Cc: 'Steve.Lund@BellSouth.com'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Kristy & Leisa:

To say I am confused is an understatement. On February 1, 2005, Lost Key Telecom received correspondence from Ms. Seagle. That correspondence stated:

> The BellSouth Start-Up Guide states in Section 17.2.5, "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

Just a few days prior to Ms. Seagle's letter (January 26, 2005) I received correspondence from Ms. Mangina stating, "March 15 is for all Lost Key; however, DPI makes up the bulk of them" regarding the promotional credits applied for by dPi Teleconnect.

Additionally, on March 2, 2005, Ms. Mangina confirmed her January 26, 2005 correspondence by stating "we have noted that the credit will be issued by mid March."

March 15th has come and gone and it appears that now, there is not anyone at BellSouth who is willing to either confirm that the credits have been issued or give dPi Teleconnect an alternate date for the issuing of said credits.

dPi fully understands that a credit such as this takes time to process and the company has been more than fair in allowing BellSouth the opportunity to validate all of the credits for which dPi Teleconnect applied. However, after 6 1/2 months, dPi's patience with this matter is running thin. BellSouth has given dPi Teleconnect two different dates on which BellSouth stated that it would apply the credits to dPi Teleconnect's account. Unfortunately, each time, BellSouth has failed to make such credits.

Even though BellSouth does not dispute that dPi Teleconnect is owed the credits, more than one half of a year has gone by without dPi Teleconnect receiving the credits, which BellSouth owes.

dPi Teleconnect shall make a final attempt to resolve this matter amicably. Please confirm that dPi Teleconnect has received credits in the amount of $708,878.07 or advise dPi Teleconnect on exactly when BellSouth shall post the aforementioned credits to dPi Teleconnect's account. I would appreciate a response by the close of

business today.

If neither of you can provide me with the information above, please respond with the contact information of the person I can contact who can provide me with an answer.

Your prompt attention to this matter is appreciated and I look forward to receiving your response by the end of business today.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Tuesday, March 15, 2005 5:26 PM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I am not the person issuing the credits. My understanding is that the information on the credits has been sent to "Lost Key". Please check with them for they know who it is they are in communciation with on the promotional.

Leisa

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, March 15, 2005 1:16 PM
To: Mangina, Leisa G; Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Leisa:

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over $700,000 outstanding.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 5:23 PM

000006

000208

To: Bolinger, Brian
Subject: RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

March 15 is for all Lost Key; however, DPI makes up the bulk of them.

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 2:39 PM
To: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Wednesday, January 26, 2005 1:09 PM
To: Bolinger, Brian; Lund, Steve
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, January 26, 2005 12:29 PM
To: Lund, Steve
Cc: Mangina, Leisa G
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

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Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits

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were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Bolinger, Brian
Sent: Thursday, January 20, 2005 11:36 AM
To: 'Lund, Steve'; Bolinger, Brian
Cc: 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'
Subject: RE: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Lund, Steve
[mailto:Steve.Lund@BellSouth.com]
Sent: Wednesday, November 24, 2004 11:52 AM
To: Bolinger, Brian
Cc: Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)
Subject: RE: dPi Teleconnect Promotionals Submitted

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Brian,

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I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,
Steven

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, November 24, 2004 11:30 AM
To: Lund, Steve
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: processing [mailto:processing@lostkeytelecom.com]
Sent: Wednesday, November 24, 2004 11:22 AM
To: bbolinger@dpiteleconnect.com
Subject: Promotionals submitted

Here what you needed. Steve

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)

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850.748.2344 (mobile)
swatson@lostkeytelecom.com

*****

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:29 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: Revised Promotion Spreadsheet

RE: dPi; BellSouth FL; discovery from BellSouth

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, January 11, 2005 3:53 PM
To: Steve Watson
Subject: Revised Promotion Spreadsheet

Hello Steve,

Thanks for the catch. It was the end of a long day when I sent those credits to Billing & Collection. The first May entry (highlighted in yellow) will be credited back to BellSouth - those were duplicate entries for April. I don't have any July Sec Svc order disputes for Budget Phone. I'll get with you early next week regarding legal decision on "reacquisition/winover." Thanks.

Kristy

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:20 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: Credits

RE: dPi; BellSouth FL; discovery from BellSouth

From: Seagle, Kristy [mailto:Kristy.Seagle@BELLSOUTH.COM]
Sent: Monday, September 27, 2004 9:16 AM
To: Steve Watson
Subject: RE: Credits

Hello Steve,

Glad to see your email is back up and running. I received this email as we were talking on the phone this morning. Just to confirm, I sent Budget Phone Line Connection Waiver credits to Billing & Collections Friday. Heidi and her team are doing what they can to get it on the 28th bill. Good luck with everything. You and your family are in my prayers.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, September 27, 2004 8:27 AM
To: Seagle, Kristy
Cc: Chris Watson; Kristie Watson; Stephanie Watson
Subject: Credits

Good morning Kristy,

I wanted to follow up on our conversation that we had last Thursday morning and see if we have any confirmations of credits for Budget Phone and DPI on the Line Connection Charge Waiver. As you can see we have gotten our e-mail up the other day. Look forward to your response. Thank you.

Steve T. Watson
Lost Key Telecom, Inc.
P.O. Box 34474
Pensacola, FL 32507-4474
850.497.9984
850.492.7444
850.748.2344
swatson@lostkeytelecom.com

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Tuesday, September 11, 2007 8:11 AM
To: Bolinger, Brian; Steven Tepera
Cc: Malish, Chris
Subject: RE: DPI Teleconnect - feature charges on BCR, BRD & HBG

I have examples of your data with ESX (CALL WAITING) and BCR, BRD, HBG on the same line. The question is what is the difference between BCR and ESX? Bell says one is a paying feature and one is not a paying feature, but a block.Both have a zero cost on UNE and they are both touchstar features with a value of 2.26 in a verticle arrangement. Each one count as 1 and when the total is more than 2 or 3 not sure they charge for verticle billing UEPVF. On resale Complete Choice VR3CL / VSB there is no charge for any of the features on the bill, but I have to believe the cost is built into the line. What your thoughts on this? Steve

---

From: Bolinger, Brian [mailto:brian.bolinger@dpiteleconnect.com]
Sent: Tuesday, September 11, 2007 7:44 AM
To: Steve T Watson; steventepera@fostermalish.com
Cc: chrismalish@FOSTERMALISH.com
Subject: RE: DPI Teleconnect - feature charges on BCR, BRD & HBG

This would seem to help and hurt our case. It helps should AT&T argue that they are not TouchStar Features. It would hurt because under charge amount it shows $0. I think they are basing their argument on that because there was no charge, we did not "purchase" them. If that is the case, the document may help them instead of us.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext. 4018
(972) 488-8636 (fax)

From: Steve T Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, September 10, 2007 6:20 PM
To: steventepera@fostermalish.com
Cc: Bolinger, Brian; chrismalish@FOSTERMALISH.com
Subject: DPI Teleconnect - feature charges on BCR, BRD & HBG

Hey Steven,

Here is the spreadsheet we talked about today with DPI examples in Florida.

Steve T Watson
Lost Key Telecom
Senior Account Manager
850.748.2344 (Cell)
888.259.6057 (Toll Free)
850.492.7444 (Fax)

000014

000216

swatson@lostkeytelecom.com

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Customer Code	Billyyyymm	Bantype	Ban	Provider	Columnname	Btn	Wtn	Zone	Usoc	Usocdescription	ActivityDate	Chargequantity	Chargeamount	Chargerate	State
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	BCR	Call Return Blocking	10/15/2005 0:00	1	0	0	FL
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	BRD	Repeat Dial Blocking	10/15/2005 0:00	1	0	0	FL
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	CREXA	CUSTOM TOLL RESTRICTION PLUS EXPANDED LOCAL CALLING	10/15/2005 0:00	1	0	0	FL
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	HBG	Denial of Call Tracing - per activation	10/15/2005 0:00	1	0	0	FL
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	LNPCX	FCC Local Number Portability Line Charge - Line	10/15/2005 0:00	1	0	0	FL
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	UEPLX	Unbundled Loop Voice Grade	10/15/2005 0:00	1	0	0	FL
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	UEPRL	Unbundled Exchange Port, Residence, Measured	10/15/2005 0:00	1	13.88	13.88	FL
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	UEPVF	UNE Vertical Features Package	10/15/2005 0:00	1	6.17	6.17	FL
DPI	2006-04	UNE-P	904Q968453	BellSouth	MRC	4075228792	4075228792	1	UNECN	CLEC CONTACT NAME AND NUMBER, PROVISIONING ONLY, ZERO-RATED	10/15/2005 0:00	1	[illegible]2.28	[illegible]2.28	FL
												1	0	0	FL

Customer Code	Billyyyymm	Bantype	Ban	Provider	Columnname	Btn	Wtn	Zone	Usoc	Usocdescription	ActivityDate	Chargequantity	Chargeamount	Chargerate	State
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	BCR	Call Return Blocking	10/8/2005 0:00	1	0	0	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	BRD	Repeat Dial Blocking	10/8/2005 0:00	1	0	0	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	CREXA	CUSTOM TOLL RESTRICTION PLUS EXPANDED LOCAL CALLING	10/8/2005 0:00	1	0	0	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	HBG	Denial of Call Tracing - per activation	10/8/2005 0:00	1	0	0	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	LNPCX	FCC Local Number Portability Line Charge - Line	10/8/2005 0:00	1	0	0	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	NPU	Listing-Not in Directory or Directory Assistance	10/8/2005 0:00	1	0	0	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	UEPLX	Unbundled Loop Voice Grade	10/8/2005 0:00	1	1.99	1.99	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	UEPRL	Unbundled Exchange Port, Residence, Measured	10/8/2005 0:00	1	13.88	13.88	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	UEPVF	UNE Vertical Features Package	10/8/2005 0:00	1	8.17	8.17	FL
DPI	2007-08	UNE-P	904Q968453	BellSouth	MRC	4078549832	4078549832	1	UNECN	CLEC CONTACT NAME AND NUMBER, PROVISIONING ONLY, ZERO-RATED	10/8/2005 0:00	1	[illegible]2.28	[illegible]2.28	FL
												1	0	0	FL

Customer Code	Billyyyymm	Bantype	Ban	Provider	Columnname	Btn	Wtn	Zone	Usoc	Usocdescription	ActivityDate	Chargequantity	Chargeamount	Chargerate	State
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	BCR	Call Return Blocking	10/26/2005 0:00	1	0	0	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	BRD	Repeat Dial Blocking	10/26/2005 0:00	1	0	0	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	CREXA	CUSTOM TOLL RESTRICTION PLUS EXPANDED LOCAL CALLING	10/26/2005 0:00	1	0	0	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	HBG	Denial of Call Tracing - per activation	10/26/2005 0:00	1	0	0	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	LNPCX	FCC Local Number Portability Line Charge - Line	10/26/2005 0:00	1	0	0	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	NPU	Listing-Not in Directory or Directory Assistance	10/26/2005 0:00	1	0	0	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	UEPLX	Unbundled Loop Voice Grade	10/26/2005 0:00	1	1.63	1.63	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	UEPRL	Unbundled Exchange Port, Residence, Measured	10/26/2005 0:00	1	13.88	13.88	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	UEPVF	UNE Vertical Features Package	10/26/2005 0:00	1	8.17	8.17	FL
DPI	2007-01	UNE-P	904Q968453	BellSouth	MRC	9046959751	9046959751	1	UNECN	CLEC CONTACT NAME AND NUMBER, PROVISIONING ONLY, ZERO-RATED	10/26/2005 0:00	1	[illegible]2.28	[illegible]2.28	FL
												1	0	0	FL

Customer Code	Billyyyymm	Bantype	Ban	Provider	Columnname	Btn	Wtn	Zone	Usoc	Usocdescription	ActivityDate	Chargequantity	Chargeamount	Chargerate	State
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	BCR	Call Return Blocking	10/8/2005 0:00	1	0	0	FL
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	BRD	Repeat Dial Blocking	10/8/2005 0:00	1	0	0	FL
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	CREXA	CUSTOM TOLL RESTRICTION PLUS EXPANDED LOCAL CALLING	10/8/2005 0:00	1	0	0	FL
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	HBG	Denial of Call Tracing - per activation	10/8/2005 0:00	1	0	0	FL
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	LNPCX	FCC Local Number Portability Line Charge - Line	10/8/2005 0:00	1	0	0	FL
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	UEPLX	Unbundled Loop Voice Grade	10/8/2005 0:00	1	0	0	FL
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	UEPRL	Unbundled Exchange Port, Residence, Measured	10/8/2005 0:00	1	13.88	13.88	FL
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	UEPVF	UNE Vertical Features Package	10/8/2005 0:00	1	8.17	8.17	FL
DPI	2007-06	UNE-P	904Q968453	BellSouth	MRC	9047251667	9047251667	1	UNECN	CLEC CONTACT NAME AND NUMBER, PROVISIONING ONLY, ZERO-RATED	10/8/2005 0:00	1	[illegible]2.26	[illegible]2.26	FL
												1	0	0	FL

Customer Code	Billyyyymm	Bantype	Ban	Provider	Columnname	Btn	Wtn	Zone	Usoc	Usocdescription	ActivityDate	Chargequantity	Chargeamount	Chargerate	State
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	BCR	Call Return Blocking	10/24/2005 0:00	1	0	0	FL
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	BRD	Repeat Dial Blocking	10/24/2005 0:00	1	0	0	FL
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	CREXA	CUSTOM TOLL RESTRICTION PLUS EXPANDED LOCAL CALLING	10/24/2005 0:00	1	0	0	FL
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	HBG	Denial of Call Tracing - per activation	10/24/2005 0:00	1	0	0	FL
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	LNPCX	FCC Local Number Portability Line Charge - Line	10/24/2005 0:00	1	0	0	FL
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	UEPLX	Unbundled Loop Voice Grade	10/24/2005 0:00	1	9.77	9.77	FL
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	UEPRL	Unbundled Exchange Port, Residence, Measured	10/24/2005 0:00	1	8.17	8.17	FL
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	UEPVF	UNE Vertical Features Package	10/24/2005 0:00	1	[illegible]2.26	[illegible]2.26	FL
DPI	2007-07	UNE-P	904Q968453	BellSouth	MRC	9048210956	9048210956	1	UNECN	CLEC CONTACT NAME AND NUMBER, PROVISIONING ONLY, ZERO-RATED	10/24/2005 0:00	1	0	0	FL

Steven Tepera

From: Bolinger, Brian [brian.bolinger@dpiteleconnect.com]
Sent: Friday, September 07, 2007 4:43 PM
To: Malish, Chris; Steven Tepera
Subject: FW: Update Connection Fee Waiver and Status of other qualified promotional payments
Importance: High

I know you both received this from Steve, but I think it is extremely important. 5 months or so had gone by and all BellSouth said was that they were trying to determine what a win vs. a win-over was (basically a new order versus a conversion from another company). We knew this was B.S. because they had been running the promotion for quite some time and therefore, had to have a definition. In any event, once they could not deny our credits based on the definition of a win vs. a win-over, their argument was that we submitted a bunch of UNE-P orders. I informed them that 92% of our customers were resale so at least 92% of the credits should have been paid (as opposed to 33%). Then the argument was that those were not TouchStar features (BCR &BRD). Again, I disputed and pointed them to their own documentation defining BCR and BRD as TouchStar features. Finally, they landed on there is no charge for the features so they were not purchased. We need to incorporate this in Number 1 or number 10 of the 2nd set.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext. 4018
(972) 488-8636 (fax)

From: Steve T Watson [mailto:swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:35 PM
To: chrismalish@FOSTERMALISH.com
Cc: Bolinger, Brian; steventepera@fostermalish.com
Subject: FW: Update Connection Fee Waiver and Status of other qualified promotional payments

RE: dPi; BellSouth FL; discovery from BellSouth - still no mention of the two paying features as a qualification for LCCW.

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Wednesday, February 02, 2005 10:07 AM
To: Chris Watson; Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson
Subject: RE: Update Connection Fee Waiver and Status of other qualified promotional payments

Chris,

Please find attached letter regarding "reacquisition or winover customers." Promotions with this wording include Line Connection Fee Waiver, 1FR + 2 Free Features and $5 Complete Choice Discount. If you have any questions, please let me know. Thanks.

Kristy

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-----Original Message-----
From: Chris Watson [mailto:cwatson@lostkeytelecom.com]
Sent: Wednesday, January 26, 2005 3:47 PM
To: Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson; Seagle, Kristy
Subject: Update Connection Fee Waiver and Status of other qualified promotional payments

Jim,

Good Afternoon! What is the status of the "Line Connection Fee Waiver Promotion"? We also have not been seeing any credits in regards to other promotions. We have several promotions that are extremely late in regards to being paid from Bellsouth according to your Interconnection Website Guidelines. These promotions are outside of the scope of the "Line Connection Fee Waiver" and they are well over 100 days outstanding. We should be getting a consistent flow of credits and these have had absolutely zero movement. I appreciate your prompt attention to this matter.

Thank you,

Chris S. Watson

P.O. Box 34474

Pensacola, Fl 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

1.850.698.6825(Mobile)

cwatson@lostkeytelecom.com

From: Maziarz, Jim [mailto:Jim.Maziarz@BellSouth.com]
Sent: Monday, December 06, 2004 10:30 AM
To: Chris Watson
Cc: Steve Watson; Paul Watson; Stephanie Watson; Seagle, Kristy
Subject: RE: 2nd Try

Chris,

I understand from talking with Kristy Seagle that the outstanding issues you reference are items that she is running through BellSouth's Legal department. She informs me that those items will not be resolved until the first of the year. Therefore, after the first of the year, we can schedule a time to meet. BellSouth will contact you the week of 1/3/05 to provide a status with the goal of also setting a meeting date and time.

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Regards,

Jim Maziarz

-----Original Message-----
From: Chris Watson [mailto:cwatson@lostkeytelecom.com]
Sent: Friday, December 03, 2004 9:07 AM
To: Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson
Subject: 2nd Try

Jim,

Good Morning! I hope you had a great Thanksgiving! We need to schedule a time to meet and discuss the outstanding promotional credits for several of Lost Key Telecom clients. I believe you had a meeting last week and there where several action items that you where working on. Please let me know when would be the best day to get together.

Thanks,

Chris Watson

[x] Image removed by sender.

Chris S. Watson

P.O. Box 34474

Pensacola, Fl 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

1.850.698.6825(Mobile)

cwatson@lostkeytelecom.com

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intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers. 162

February 1, 2005

Mr. Chris Watson
Lost Key Telecom
P. O. Box 34474
Pensacola, Fl

Dear Chris:

This is in response to your e-mail dated December 7, 2004, to Jim Maziarz regarding Lost Key Telecom's concerns for BellSouth's delays in processing promotional credits. Jim asked that I respond to your e-mail.

The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

At a meeting in October 2004, I advised you and Steve Watson that BellSouth was in the process of determining the appropriate eligibility criteria for the "reacquisition or win-over customer" promotions. In that meeting, BellSouth also explained that, due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.

BellSouth has now determined the following appropriate definitions for a "reacquisition and a win-over customer."

> In the case of a CLEC applying for resale treatment for a promotion (CLEC A), a reacquisition is defined as an end user who was previously with CLEC A, switched to a competitor (another CLEC or BellSouth) and is returning to CLEC A.
>
> In the case of a CLEC, win-over is defined as an end user who is with another CLEC or BellSouth and is switching to the CLEC applying for resale treatment for the promotion.

The determination for qualification of these promotions is based upon end user telephone number.

BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by April 1, 2005.

If you have any questions, please call me.

Sincerely,

Kristy Seagle

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:40 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: DPI Teleconnect Credits

RE: dPi; BellSouth FL; discovery from BellSouth

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Monday, April 18, 2005 8:39 AM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hey Steve - For some reason, the SSCW charges were not credited. Billing & Collections found the error Friday, so they will appear on the May bill. I apologize for the oversight.

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, April 18, 2005 7:12 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 12, 2005 3:21 PM
To: Steve Watson
Subject: RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks.

Kristy

-----Original Message-----

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From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Wednesday, April 06, 2005 4:15 AM
To: Seagle, Kristy
Cc: Chris Watson
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson
P.O. Box 34474
Pensacola, Fl 32507
678.528.6692 (Office)
678.388.9866 (Fax)
888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:08 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: Summaries to date

RE: dPi; BellSouth FL; discovery from BellSouth

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, October 21, 2004 2:12 PM
To: Steve Watson
Subject: RE: Summaries to date

Thanks Steve. Chris left me a voicemail with the new as well.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Thursday, October 21, 2004 2:20 PM
To: Bolinger, Brian
Cc: Chris Watson; Stephanie Watson
Subject: RE: Summaries to date

Brian,

I received a VM from Kristie Seagle stating that all of your credits will be on the next billing cycle. Did not get a explanation on why they were not there last month. The total submitted to Bellisouth to date is 2003 - 4,572.51 and 2004 - 543,155.21. Thank you,'

Steve

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Tuesday, October 19, 2004 10:19 AM
To: Steve Watson
Subject: RE: Summaries to date

Steve:

Any update on our credits from BellSouth?

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Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Monday, September 13, 2004 11:42 AM
To: bbolinger@dpiteleconnect.com
Subject: Summaries to date

Steve T. Watson
Lost Key Telecom, Inc.
P.O. Box 34474
Pensacola, FL 32507-4474
850.497.9984
850.492.7444
850.748.2344
swatson@lostkeytelecom.com

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:42 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: Summary of credits

RE: dPi; BellSouth FL; discovery from BellSouth

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, August 16, 2005 8:37 AM
To: Steve Watson
Subject: RE: Summary of credits

Hi Steve - I really appreciate your willingness to work with us on this. There is not a unique mark that differentiates promotional credits from dispute amounts. Now that I have help, I believe our process is going to be much smoother. I have attached updates for DPI, Budget Phone and Ring Connection. Hope you have a great day!

Kristy

-----Original Message-----
From: Steve Watson [mailto:swatson@lostkeytelecom.com]
Sent: Saturday, August 13, 2005 1:50 PM
To: Seagle, Kristy
Cc: Ed Brunet; Paul Watson
Subject: Summary of credits

Hi Kristy,

It was good to have dialogue with you this past Friday. Hopefully we can get some things done to streamline some of your work regarding the amount of promotion credits being issued. We worked on this some Saturday and have a couple of questions that will allow us to move forward in the right direction. Here are 2 questions for you that will help us;

1) Do the promotional credits that appear on the customer bill have a unique mark that makes it different than a dispute credit or any other misc credit?

2) If the credits do not have a unique mark, than can we supply you with a summary sheet that would be easy for you to mark and return?

Hope these questions make sense. I can have Ed Brunet our programmer call you and try to come up with a solution on how to notify the company of their pending credits. God bless you,

Steve T Watson
Lost Key Telecom
Senior Account Manager
678.528.6692 (Office)
850.492.7444 (Fax)

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888.259.6057 (Toll Free)
850.748.2344 (mobile)
swatson@lostkeytelecom.com

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:57 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

RE: dPi; BellSouth FL; discovery from BellSouth

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, March 14, 2005 1:59 PM
To: Steve Watson
Subject: FW: dPi Teleconnect Promotionals Submitted
Importance: High

FYI - Do you know what she is talking about???

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

-----Original Message-----
From: Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]
Sent: Monday, March 14, 2005 12:57 PM
To: Bolinger, Brian; Seagle, Kristy
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

Is Lost Key still handling your promotional credit issues? If so, they should have received a letter stating when the credits could be potentially adjusted. Have you had any contact with them about this? We know you have this issue so I will have Rubye note the account not to hold provisioning due to the credit situation. Please let me know what you find out.

Leisa Mangina

> -----Original Message-----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Monday, March 14, 2005 10:57 AM
> **To:** Seagle, Kristy; Mangina, Leisa G
> **Subject:** dPi Teleconnect Promotionals Submitted
> **Importance:** High
>
> Kristy & Leisa:

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I hope both of you are doing well.

In previous communications with you, dPi Teleconnect was informed that it would be issued credits for all outstanding promotional credits requested. As you are aware, the vast majority of the credits were submitted to BellSouth on September 3, 2004 and have been processing for well over six months. To date, dPi Teleconnect has only received $9,756.67 in credits. The company's outstanding credit requests with BellSouth total $708,878.07.

dPi Teleconnect expects BellSouth to issue credits in the amount of $708,878.07 to its account tomorrow.

Please confirm that dPi Teleconnect will be credited in the above amount tomorrow.

Thank you.

Brian A. Bolinger
Vice President Legal Affairs
dPi TeleConnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, Texas 75234
Telephone: 972-488-5500 x4018
Fax: 972-406-0193

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Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 5:07 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: dPi Teleconnect

RE: dPi; BellSouth FL; discovery from BellSouth

From: Chris Watson
Sent: Wednesday, April 20, 2005 8:37 AM
To: 'Bolinger, Brian'
Cc: Steve Watson
Subject: RE: dPi Teleconnect

Brian,

That will be very difficult for them to stand on. In a complete choice pak and preferred pak their is no charge for the features....the same goes for basic service...those features are for free just like complete choice and preferred pak...the charge is for the line.....that is where the purchase takes place. It was their choice not to charge for those features.....they are still qualified under that promotion. That is a very creative approach....but will not stand in the eyes of the commission.



Chris S. Watson

P.O. Box 34474

Pensacola, Fl 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

1.850.698.6825(Mobile)

cwatson@lostkeytelecom.com

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000233

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 20, 2005 8:07 AM
To: Chris Watson
Cc: Steve Watson
Subject: FW: dPi Teleconnect
Importance: High

Any help with a response?

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018
-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 19, 2005 10:37 AM
To: Bolinger, Brian
Cc: Maziarz, Jim; Allen, Advernall; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect

Dear Mr. Bolinger:

This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion.

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.10 tariff states "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and ***two*** (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. In an effort to ensure parity, BellSouth Resale product management has confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

In response to your statement, "Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order," I mentioned in my email to you on April 14, that RCUTWC cannot be located in the BellSouth USOC database or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

If you have any questions, please contact me.

Kristy Seagle

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 3:48 PM

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To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Thursday, April 14, 2005 3:24 PM
To: Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Thursday, April 14, 2005 2:34 PM
To: Seube, Louis; Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
Subject: RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain

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outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

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-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

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-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advernall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

> -----Original Message-----
> **From:** Bolinger, Brian
> [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Monday, April 11, 2005 11:03 AM
> **To:** Patterson, Gary D; Bolinger, Brian
> **Cc:** Dorwart, David
> **Subject:** RE: dPi Teleconnect
> **Importance:** High
>
> Mr. Patterson:
>
> Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.
>
> Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:
>
> In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.
>
> Thank you for your attention to this matter and please provide me with the date on

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when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 10:36 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson
OAVP BellSouth Accounts Receivable Management, BARM
205-714-7357

-----Original Message-----
From: Bolinger, Brian
[mailto:BBolinger@dpiteleconnect.c
Sent: Monday, April 11, 2005 8:23 AM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and

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determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@Be
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.cc
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger

Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in

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your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* 1FR + 2 Free Features - dPi Teleconnect

requested $81,600.72, and received credit of $81,600.72.

* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar (r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson

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OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, proprietary, and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers.
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The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, proprietary and or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this email in error, please contact the sender and delete the material from all computers.
This electronic mail message was sent from L. M. Berry & Company or Berry Network, Inc. Our primary business address is 3170 Kettering Blvd., Dayton, OH 45439. This message may constitute a commercial solicitation or advertisement as defined by the CAN-SPAM act of 2003. If you do not wish to receive future commercial electronic mail solicitations or advertisements from L. M. Berry & Company or Berry Network, Inc., please send a request to optout@lmberry.com

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BSO_FL_8.2007

	BASIC FLIP	PAMA BASIC 2	PAMA ADVANTAGE 2	PAMA PREMIER 2	NOTES
COST					CHARGE FOR SERVICE CONNECTED - FIRST LINE ONE-TIM
	$ 35.18	$ 35.18	$ 35.18	$ 35.18	CHARGE
	$ 7.82	$ 7.82	$ 7.82	$ 7.82	CALL SCREENING/RESTRICTION(950/355)
	$ 3.50	$ 3.50	$ 3.50	$ 3.50	SOMEC
		$ (35.18)	$ (35.18)	$ (35.18)	PROMO CREDIT
	$ 11.00	$ 17.20	$ 17.20	$ 21.11	COST W/O FCC
RETAIL PRICE	$35.99	$ 35.99	$ 47.99	56.99	

	BASIC FLIP	BASIC 2	ADVANTAGE 2	PREMIER 2	DESCRIPTION
CLASS OF SE	1FR /RCU TWC				Residence Line + 3way Calling Block
		1F2CL /RCU TWC	1F2CL /RCU TWC		Residence Flat Rate Line, BellSouth 2 Pack Plan, with Caller ID
				1F1CL	Residence Line w/CID
TOLL BLOCK	CREXA	CREXA	CREXA	CREXA	Customized Code Restriction (CCR), residence/business line, PBX trunk restricts calls to expanded local area in addition to option 1. Florida and North Carolina only (calls within the expanded local exchange area will be blocked)
	TBODW	TBODW	TBODW	TBODW	Toll Blocking Option Deposit Waiver
PPU BLOCK	HBG	HBG	HBG	HBG	HBG Denial of call tracing, per activation
	BCR	BCR	BCR		BCR TouchStar, call return, usage based blocking
	BRD	BRD	BRD		BRD TouchStar, repeat dialing, usage based blocking
FEATURE		ESXDC	ESXDC	ESXDC	ESXDC Call Waiting, per line, deluxe, with conferencing
		NXMCR	NXMCR	NXMCR	Caller ID Deluxe (name and number delivery), per line with Anonymous Call Rejection (ACR)
				ESC	Three way calling
				NSS	Call Return
PACKAGE		PAMA6	PAMA6		New Feature Package, BellSouth 2 Pack Plan
				PAMA5	New Feature Package, BellSouth Advantage PreferredPack Plan

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State	ILEC	Resale/ UNE-P	Basic - Resale			Basic - UNE-P			Advantage - Resale			Advantage - UNE-P			Complete - UNE-P			Premier Resale		
			Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3
FL	BSO	Both	$ 39.99	$ 39.99	$ 39.99						$ 59.99	$ 49.99	$ 49.99		$ 59.99	$ 59.99				65.99
FL	INT	Resale	$ 39.99	$ 39.99	$ 39.99				$ 59.99	$ 59.99	$ 59.99							65.99	65.99	65.99
FL	GTE	Both	$ 39.99	$ 39.99	$ 39.99						$ 59.99	$ 69.99	$ 69.99		$ 75.99	$ 75.99				65.99
FL	BSO		Basic Line						Basic Line + CF Pkg			Basic Line + Pick CF's			Basic Line + Pick CF's + 500 LD			Basic Line + CF Pkg + 100 LD/5		
FL	INT		Basic Line						Basic Line + CF Pkg									Basic Line + CF Pkg + 100 LD/5		
FL	GTE		Basic Line						Basic Line + CF Pkg			Basic Line + Pick CF's			Basic Line + Pick CF's + 500 LD			Basic Line + CF Pkg + 100 LD/5		

FINAL/Adjusted PLAN - Date: 7/16/2004

State	ILEC	Resale/ UNE-P	Basic - Resale			Basic - UNE-P			Advantage - Resale			Advantage - UNE-P			Complete - UNE-P			Premier Resale		
			Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3
FL	BSO				$ 39.99	$ 39.99	$ 39.99				$ 59.99	$ 49.99	$ 49.99		$ 59.99	$ 59.99				$ 65.99
FL	INT		$ 39.99	$ 39.99	$ 39.99				$ 59.99	$ 59.99	$ 59.99							$ 65.99	$ 65.99	$ 65.99
FL	GTE				$ 39.99	$ 39.99	$ 39.99				$ 59.99	$ 59.99	$ 59.99		$ 75.99	$ 75.99				$ 65.99

FINAL/Adjusted PLAN - Date: 8/5/2004

State	ILEC	Resale/ UNE-P	Basic - Resale			Basic - UNE-P			Advantage - Resale			Advantage - UNE-P			Complete - UNE-P			Premier Resale		
			Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3
FL	BSO				$ 39.99	$ 39.99	$ 39.99				$ 59.99	$ 49.99	$ 49.99		$ 59.99	$ 59.99				$ 65.99
FL	INT		$ 39.99	$ 39.99	$ 39.99				$ 59.99	$ 59.99	$ 59.99							$ 65.99	$ 65.99	$ 65.99
FL	GTE				$ 39.99	$ 39.99	$ 39.99				$ 59.99	$ 59.99	$ 59.99		$ 75.99	$ 75.99				$ 65.99

PKG Component Pricing									Advantage Resale			Advantage - UNE-P			Complete - UNE-P			Premier Resale		
									Basic Line	CF PK	LD/100 min	Basic Line	CF PK	LD/100 min	Basic Line	CF PK	LD/500 min	Basic Line	CF PK	LD/100 min/5month
FL	BSO								$ 39.99	$ 19.00	$ 4.00	$ 39.99	$ 40.00	$ 4.00	$ 39.99	$ 40.00	$ 18.50	$ 39.99	$ 40.00	$ 4.00
FL	INT								$ 39.99	$ 19.00	$ 4.00							$ 39.99	$ 40.00	$ 4.00
FL	GTE								$ 39.99	$ 19.00	$ 4.00	$ 39.99	$ 40.00	$ 4.00	$ 39.99	$ 40.00	$ 18.50	$ 39.99	$ 40.00	$ 4.00

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REQUEST FOR PRODUCTION 3

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FOSTER MALISH & BLAIR, L.L.P.
ATTORNEYS AT LAW
A REGISTERED LIMITED LIABILITY PARTNERSHIP
1403 WEST SIXTH STREET
AUSTIN, TEXAS 78703
(512) 476-8591
FAX (512) 477-8657
www.fostermalish.com

CHRISTOPHER MALISH

WRITERS EMAIL:
chrismalish@fostermalish.com

COPY

September 6, 2007

Via overnight mail to:

Lee Eng Tan, Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Re: Docket No. 050863-TP; *dPi Teleconnect, L.L.C. v. BellSouth Telecommunications, Inc.*

Dear Counsel:

Enclosed are materials responsive or partially responsive to Staff's requests for production 5 through 8. These materials consist of material on two discs and a partial printout.

Disc 1 contains a copy of the billing data that BellSouth sent to dPi/Lost Key, which Lost Key searched in order to identify those instances in which dPi was entitled to credits. If you have difficulty extracting data from Disc 1, you will understand the frustration dPi and other CLECs have in dealing with this system.

Disc 2 contains the results of those searches; namely, the transmissions of credit requests Lost Key made on behalf of dPi to Bellsouth. As Bellsouth's direction, these were submitted on Billing Adjustment Request or "BAR" forms accompanied by spreadsheets that were transmitted to Bellsouth electronically.

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The paper documents provided are simply a printout of a representative month's credit requests set out on a BAR form as taken from Disc 2.

Very truly yours,



Christopher Malish

Enclosures

cc: via email (no enclosures):
Steve Watson
Brian Bolinger

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	)	DOCKET NO. 050863-TP
	)	
dPi Teleconnect, L.L.C. v.	)	
BellSouth Telecommunications, Inc.	)	

NOTICE OF SERVICE OF dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST SET OF INTERROGATORIES (NOS. 1-9)

dPi Teleconnect, LLC ("dPi") files Notice that it has served its Responses to Staff's First Set of Interrogatories (Nos. 1-9) by electronic and overnight mail to the following: Lee Eng Tan, ltan@psc.state.fl.us , Staff Counsel, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850; J. Phillip Carver, Sr. Attorney, pc0755@att.com , AT&T Southeast, 675 West Peachtree Street, Suite 4300, Atlanta, Georgia 30375; and to Manuel A. Gurdian, Attorney, mg2708@att.com , AT&T Florida, 150 South Monroe Street, Room 400, Tallahassee, Florida 32301.

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
cmalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
stepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

DOCUMENT NUMBER-DATE
07690 AUG 27 05
FPSC-COMMISSION CLERK
000047
000249

CERTIFICATE OF SERVICE

I hereby certify that a true copy of the foregoing document has been filed with the Florida Public Service Commission and served upon Defendant through its below-listed attorneys on this 27th day of August, 2007.

/s/ Chris Malish
Christopher Malish

Attorneys for Defendant

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via UPS Next Day Air
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via UPS Next Day Air
and Via Electronic Mail: mg2708@att.com

8/27/2007 4:26 PM

Office of Commission Clerk Official Filing

Ruth Nettles

From:	Jennifer Washington [jennifer@fostermalish.com]
Sent:	Monday, August 27, 2007 4:25 PM
To:	Filings@psc.state.fl.us
Cc:	Lee Eng Tan; pc0755@att.com; mg2708@att.com
Subject:	Docket No. 050863-TP; dPi Teleconnect v. BellSouth - Notice of Service of dPi Teleconnect, LLC's Responses to Staff's First Set of Interrogatories (Nos. 1-9)
Attachments:	Notice of Service.Resp.Staff.1st Interrogs.8-27-07.pdf

Notice of vice.Resp.Staff.

Please file the attached notice of service for discovery responses being sent to counsel today and let me know if you need anything else. Thank you.

A. Jennifer L. Washington, CP
Paralegal
Foster Malish Blair & Cowan, LLP
1403 West Sixth Street
Austin, TX 78703
(512) 476-8591
(512) 477-8657/fax
jennifer@fostermalish.com

B. dPi Teleconnect, LLC v. BellSouth Telecommunications, Inc. - Docket No. 050863-TP

C. dPi Teleconnect, LLC

D. 2 pages including certificate of service

E. Notice of Service of dPi Teleconnect, LLC's Responses to Staff's First Set of Interrogatories (Nos. 1-9)

<<Notice of Service.Resp.Staff.1st Interrogs.8-27-07.pdf>>

Jennifer L. Washington, CP
Paralegal
Foster Malish Blair & Cowan, LLP
1403 West Sixth Street
Austin, TX 78703
(512) 476-8591
(512) 477-8657/fax
jennifer@fostermalish.com
This e-mail, and any attachments thereto, is intended only for use by the addressee(s) named herein and may contain legally privileged and/or confidential information. If you are not the intended recipient of this e-mail, you are hereby notified that any dissemination, distribution or copying of this e-mail, and any attachments thereto, is strictly prohibited. If you have received this e-mail in error, please immediately notify me at (512) 476-8591 and permanently delete the original and any copy of any e-mail and any printout thereof.

DOCUMENT NUMBER-DATE
07690 AUG 27 8
FPSC-COMMISSION CLERK
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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re:	)	DOCKET NO. 050863-TP
	)	
dPi Teleconnect, L.L.C. v.	)	
BellSouth Telecommunications, Inc.	)	

NOTICE OF SERVICE OF dPi TELECONNECT, LLC'S RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 1-15)

dPi Teleconnect, LLC ("dPi") files Notice that it has served its Responses to Staff's First Request for Production of Documents (Nos. 1-15) by electronic and overnight mail to the following: Lee Eng Tan, ltan@psc.state.fl.us , Staff Counsel, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850; J. Phillip Carver, Sr. Attorney, pc0755@att.com , AT&T Southeast, 675 West Peachtree Street, Suite 4300, Atlanta, Georgia 30375; and to Manuel A. Gurdian, Attorney, mg2708@att.com , AT&T Florida, 150 South Monroe Street, Room 400, Tallahassee, Florida 32301.

Respectfully Submitted,

FOSTER MALISH BLAIR & COWAN, LLP

/s/ Chris Malish
Chris Malish
Texas Bar No. 00791164
cmalish@fostermalish.com
Steven Tepera
Texas Bar No. 24053510
stepera@fostermalish.com
1403 West Sixth Street
Austin, Texas 78703
Phone: (512) 476-8591
Fax: (512) 477-8657

DOCUMENT NUMBER-DATE
07689 AUG 27 05
FPSC-COMMISSION CLERK
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CERTIFICATE OF SERVICE

I hereby certify that a true copy of the foregoing document has been filed with the Florida Public Service Commission and served upon Defendant through its below-listed attorneys on this 27th day of August, 2007.

/s/ Chris Malish
Christopher Malish

Attorneys for Defendant

J. Phillip Carver, Sr. Attorney
AT&T Southeast
675 West Peachtree Street, Suite 4300
Atlanta, Georgia 30375

Via UPS Next Day Air
and Via Electronic Mail: pc0755@att.com

Manuel A. Gurdian, Attorney
AT&T Florida
150 South Monroe Street, Room 400
Tallahassee, Florida 32301

Via UPS Next Day Air
and Via Electronic Mail: mg2708@att.com

000051

000253

8/27/2007 4:25 PM

Office of Commission Clerk Official Filing

Ruth Nettles

From:	Jennifer Washington [jennifer@fostermalish.com]
Sent:	Monday, August 27, 2007 4:22 PM
To:	Filings@psc.state.fl.us
Cc:	Lee Eng Tan; pc0755@att.com; mg2708@att.com
Subject:	Docket No. 050863-TP; dPi Teleconnect v. BellSouth - Notice of Service of dPi Teleconnect, LLC's Responses to Staff's First Request for Production of Documents (Nos. 1-15)
Attachments:	Notice of Service.Resp Staff RFP.8-27-07.pdf

Notice of vice.Resp Staff

Please file the attached notice of service for discovery responses being sent to counsel today and let me know if you need anything else. Thank you.

A. Jennifer L. Washington, CP
Paralegal
Foster Malish Blair & Cowan, LLP
1403 West Sixth Street
Austin, TX 78703
(512) 476-8591
(512) 477-8657/fax
jennifer@fostermalish.com

B. dPi Teleconnect, LLC v. BellSouth Telecommunications, Inc. - Docket No. 050863-TP

C. dPi Teleconnect, LLC

D. 2 pages including certificate of service

E. Notice of Service of dPi Teleconnect, LLC's Responses to Staff's First Request for Production of Documents (Nos. 1-15)

<<Notice of Service.Resp Staff RFP.8-27-07.pdf>>

Jennifer L. Washington, CP
Paralegal
Foster Malish Blair & Cowan, LLP
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jennifer@fostermalish.com
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000052

DOCUMENT NUMBER-DATE
07689 AUG 27 ≥
FPSC-COMMISSION CLERK

000254

Jennifer Washington

From: Jennifer Washington
Sent: Monday, August 27, 2007 3:22 PM
To: 'filings@psc.state.fl.us'
Cc: 'ltan@psc.state.fl.us'; 'pc0755@att.com'; 'mg2708@att.com'
Subject: Docket No. 050863-TP; dPi Teleconnect v. BellSouth - Notice of Service of dPi Teleconnect, LLC's Responses to Staff's First Request for Production of Documents (Nos. 1-15)

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Notice of ervice.Resp Staff R.

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jennifer@fostermalish.com

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000053

Jennifer Washington

From: Jennifer Washington
Sent: Monday, August 27, 2007 3:25 PM
To: 'filings@psc.state.fl.us'
Cc: 'ltan@psc.state.fl.us'; 'pc0755@att.com'; 'mg2708@att.com'
Subject: Docket No. 050863-TP; dPi Teleconnect v. BellSouth - Notice of Service of dPi Teleconnect, LLC's Responses to Staff's First Set of Interrogatories (Nos. 1-9)

Please file the attached notice of service for discovery responses being sent to counsel today and let me know if you need anything else. Thank you.

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C. dPi Teleconnect, LLC

D. 2 pages including certificate of service

E. Notice of Service of dPi Teleconnect, LLC's Responses to Staff's First Set of Interrogatories (Nos. 1-9)



Notice of ervice.Resp.Staff.1..

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(512) 477-8657/fax
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000054

Jennifer Washington

From: Jennifer Washington
Sent: Monday, August 27, 2007 3:37 PM
To: 'ltan@psc.state.fl.us'; 'pc0755@att.com'; 'mg2708@att.com'
Subject: FL PSC Docket No. 050863-TP: dPi Teleconnect, LLC v. BellSouth - dPi Teleconnect, LLC's Responses to Staff's First Request for Production of Documents (Nos. 1-15)

Dear Counsel:

Attached are dPi Teleconnect, LLC's Responses to Staff's First Request for Production of Documents (Nos. 1-15). These are also being sent to you via overnight mail.


dPi Resp.Staff.1st RFP.8-27-07...


RFP responsive docs.pdf

Thank you,

Jennifer L. Washington, CP
Paralegal
Foster Malish Blair & Cowan, LLP
1403 West Sixth Street
Austin, TX 78703
(512) 476-8591
(512) 477-8657/fax
jennifer@fostermalish.com

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000257

Jennifer Washington

From: Jennifer Washington
Sent: Monday, August 27, 2007 5:49 PM
To: 'ltan@psc.state.fl.us'; 'pc0755@att.com'; 'mg2708@att.com'
Subject: FL PSC Docket No. 050863-TP: dPi Teleconnect, LLC v. BellSouth - dPi Teleconnect, LLC's Responses to Staff's First Set of Interrogatories (Nos. 1-9)

Dear Counsel:

Attached are dPi Teleconnect, LLC's Responses to Staff's First Set of Interrogatories (Nos. 1-9). These are also being sent to you via overnight mail.



dPi Resp.Staff.1st Interrogs.8...

Thank you,

Jennifer L. Washington, CP
Paralegal
Foster Malish Blair & Cowan, LLP
1403 West Sixth Street
Austin, TX 78703
(512) 476-8591
(512) 477-8657/fax
jennifer@fostermalish.com

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000056

000258

Jennifer Washington

From: Jennifer Washington
Sent: Monday, August 27, 2007 6:03 PM
To: 'ltan@psc.state.fl.us'; 'pc0755@att.com'; 'mg2708@att.com'
Subject: RE: FL PSC Docket No. 050863-TP: dPi Teleconnect, LLC v. BellSouth - dPi Teleconnect, LLC's Responses to Staff's First Request for Production of Documents (Nos. 1-15)

Dear Counsel:

Here are more responsive documents to the Requests for Production; these are also in the overnight mail packets. Attached is our first supplemental response to RFPs #1 & #2; and response to RFP #15.

Thanks,
Jennifer


dPi Resp.Staff 1st RFP.Supp RF...


dPi Resp.Staff 1st RFP.RFP 15....

-----Original Message-----
From: Jennifer Washington
Sent: Monday, August 27, 2007 3:37 PM
To: 'ltan@psc.state.fl.us'; 'pc0755@att.com'; 'mg2708@att.com'
Subject: FL PSC Docket No. 050863-TP: dPi Teleconnect, LLC v. BellSouth - dPi Teleconnect, LLC's Responses to Staff's First Request for Production of Documents (Nos. 1-15)

Dear Counsel:

Attached are dPi Teleconnect, LLC's Responses to Staff's First Request for Production of Documents (Nos. 1-15). These are also being sent to you via overnight mail.

<< File: dPi Resp.Staff.1st RFP.8-27-07.pdf >> << File: RFP responsive docs.pdf >>
Thank you,

Jennifer L. Washington, CP
Paralegal
Foster Malish Blair & Cowan, LLP
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Austin, TX 78703
(512) 476-8591
(512) 477-8657/fax
jennifer@fostermalish.com

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REQUEST FOR PRODUCTION 4

000058

000260

DPI Teleconnect, LLC
2997 LBJ Freeway
Suite 225
Dallas Texas, 75234

8/27/2004

AGENT RELATIONSHIP AGREEMENT

To BellSouth Telecommunications:

Re: *Letter concerning agency assignment between DPI Teleconnect, LLC, Lost Key Telecom and BellSouth*

By this letter, DPI Teleconnect, LLC (hereafter, "DPI Teleconnect, LLC") authorizes [Lost Ke Telecom] (hereafter, "Lost Key Telecom") to act on its behalf as an agent with access t BellSouth's Billing Disputes and Promotionals. This authorization supercedes any existin authorization. In addition to any other terms agreed upon by DPI Teleconnect, LLC and Los Key Telecom, DPI Teleconnect, LLC and Lost Key Telecom agree as follows:

Agent – CLEC Relationship
Lost Key Telecom has been engaged by DPI Teleconnect, LLC to oversee and to represent Billing Disputes and Promotionals with BellSouth.

Service Bureau / Service Provider Requirements
Access to all BellSouth Billing Disputes and Promotional data.

BellSouth shall have the right to communicate with Customers as provided in any interconnectior agreement.

CLECs shall have the right to communicate with BellSouth as provided in any interconnectior agreement.

Authorizations
DPI Teleconnect, LLC authorizes Service Bureau / Service Provider to act as its agent regarding Billing Disputes and Promotionals with BellSouth. BellSouth will be notified of any change in the lationship between Service Bureau / Service Provider and DPI Teleconnect, LLC.

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BellSouth will be given authorization to release all information regarding Billing Disputes a Promotionals to Service Bureau / Service Provider. BellSouth will be given authorization to provide Service Bureau / Service Provider with the right to retrieve data on behalf of DPI Teleconnect, LLC.

DPI Teleconnect, LLC Acceptance

David B Daniel

Authorized Signature

David B. Daniel

Name: Print or Type

President + CEO

Title

8/30/04

Date

Service Bureau / Service Provider Accepta

Authorized Signature

Kristie L Watson

Name: Print or Type

President

Title

9-3-04

Date

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

A. Residence (Cont'd)

(1) Call Return (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	
(b) Per activation[1]	$ .90	$-	NA	(R)
(c) Denial of Per Activation[1]	-	-	BCR	
(2) Repeat Dialing				
(a) Per line[2]	-	5.00	NSQ	
(b) Per Activation[1]	.90	-	NA	
(c) Denial of Per Activation[1]	-	-	BRD	
(3) Call Selector				
(a) Per line	-	5.00	NSK	
(4) Preferred Call Forwarding				
(a) Per line	-	5.00	NCE	
(5) Call Block				
(a) Per line	-	5.00	NSY	
(6) Call Tracing				
(a) Per line	-	5.00	NST	
(b) Per Successful Trace[1] (non-subscription)	3.50	-	NA	
(c) Denial of Per Activation[1]	-	-	HBG	
(7) Caller ID - Basic				
(a) Per line	-	8.00	NSD	
(8) Caller ID - Deluxe (with ACR)				
(a) Per line	-	9.00	NXMCR	

Note 1: These features are available to the following types of service where facilities permit: single line residence, multi-line residence, and PBX trunks.

Note 2: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 17
COMPANY dPi Teleconnect
WITNESS dPi FL-1 - Steve Watson
DATE 04/03/08

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA
ISSUED: December 10, 2004
BY: Joseph P. Lacher, President -FL
Miami, Florida

GENERAL SUBSCRIBER SERVICE TARIFF

First Revised Page 32.4
Cancels Original Page 32.4

EFFECTIVE: December 26, 2004

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority	
BellSouth's Service Territory -- From Central Office where services are available	Line Connection Charge Waiver -- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned. -- The target customer for this promotion is a customer that switches service from either a facility based or reseller CLEC. This promotion is not valid for out-of-region customers who are new to BellSouth. -- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines. -- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within 30 days of responding to the offer. In the case of an imminent move, the BellSouth rep can offer the customer the promotion and place the order at the new address. -- The customer must switch their local service to BellSouth and purchase any one of the following: BellSouth Complete Choice plan, BellSouth PreferredPack plan, or BellSouth basic service and *two (2)* custom calling (or Touchstar service) local features. -- The customer must place the order on or before *12/26/05*.	-- The line connection charge to reacquisition or winover residential customers who currently are not using BellSouth for local service and who purchase BellSouth Complete Choice service, BellSouth PreferredPack service, or basic service and *two (2)* features will be waived. -- Offer valid for only one (1) service line at the intended local service address. -- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated. -- BellSouth reserves the right to discontinue or modify this promotion at any time without customer notice. -- Customer must have the eligible services on their new service order (N) in order to receive the promotional offer. -- Offer may be combined with other offers for the same service at the same time.	*12/26/04* to *12/26/05*	(C) (C) (C)

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

dPi
FL-2

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 18
COMPANY dPi Teleconnect
WITNESS dPi FL-2 - Steve Watson
DATE 04-03-06

Terms and Conditions

Important Information On Offers

All BellSouth Offers:
Quoted rates exclude taxes, fees & other charges and will vary depending on state and geographic location. Rates are subject to change. Promotions are valid for one service line at the intended local service address. Customers must not have had local service with BellSouth 10 days prior to new service connection date. One (re)acquisition reward per customer per 12 month period. Applicable taxes and fees will be based on the full monthly price of products and services and will not be credited with any reward or bill credit. Advertised services & features may not be available in all areas. All offers may be modified or discontinued at any time without notice. DIRECTV® and the Cyclone design logo, TOTAL CHOICE® and DIRECTV PARA TODOS® are registered trademarks of DIRECTV, Inc. Long Distance provided by BellSouth Long Distance, Inc. All other trademarks and service marks contained herein are the property of their respective owners. ©2005 BellSouth Corporation.

$100 TARGET® GIFTCARD:
The $100 Target® GiftCard is available to customers who switch local telephone service to BellSouth and purchase the BellSouth® Complete Choice® Plan or the BellSouth® PreferredPack® Plan by December 31, 2005. Customers must not have had local service with BellSouth 10 days prior to new service connection date. Coupon redemption required. See coupon for redemption details. Card will be sent within 4-6 weeks after receipt of coupon to customers who retain qualifying service. Other conditions apply. One (re)acquisition reward per customer per 12-month period. The Bullseye Design and Target are registered trademarks of Target Brands, Inc. Target is not a participating partner in or sponsor of this offer.

DIRECTV – NFL Sunday Ticket:
Offer available starting 8/1/05. Purchase of 2005 NFL SUNDAY TICKET ($279.96/retail offer price) and the TOTAL CHOICE PREMIER package required. 2005 NFL SUNDAY TICKET billed in four monthly installments of $69.99 each. In fifth month, customer's TOTAL CHOICE PREMIER package will continue at the regular payable charge ($93.99/month). In certain markets, programming and pricing may vary. NFL SUNDAY TICKET automatically continues each year at a special renewal rate, provided DIRECTV carries this

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 19
COMPANY dPi Teleconnect
WITNESS dPi FL-3 - Steve Watson
DATE 04-03-08

service, unless customer calls to cancel prior to the start of the season. Programming consists of all regular-season Sunday games broadcast on FOX and CBS at 1pm and 4pm ET. However, games broadcast by your local FOX or CBS affiliate will not be available in NFL SUNDAY TICKET. Commercial locations require an appropriate license agreement. Signal theft is subject to civil and criminal penalties. The DIRECTV System has a feature which allows restricted access to or blocking of entire channels. Offer void in HI and where restricted.

Two Free Calling Features

Customers who switch their local service to BellSouth from another provider and purchase local service can choose 2 qualifying calling features without charge for 12 billing invoices. At the end of 12 billing invoices, customer will be billed at regular rates for calling features. Calling features must be compatible and are subject to availability. Some features require additional equipment. Long distance or expanded local calling rates may apply for Call Return, Call Forwarding and Three-Way Calling. Offer ends **December 31, 2005.**

Free Voice Mail

Customers who switch their local service to BellSouth from another provider and purchase local service can qualify for BellSouth® Voice Mail Service at no charge for 12 billing invoices. The BellSouth® Voice Mail Service will be at no charge for 12 months when the Companion Services Package is purchased. $2 cost shown online is associated with the Companion Services Package. At the end of 12 billing invoices, customer will be billed at regular rates for BellSouth® Voice Mail Service. Offer ends **December 31, 2005.**

Nickel Savings Value Plan Promotion

To be eligible for this promotion, a customer must become a new customer to both BellSouth local service and BellSouth Long Distance, and subscribe to the BellSouth® Nickel Savings Value plan between January 1, 2005 and **December 31, 2005**. Eligible customers will receive a full waiver of the monthly recurring charge for up to 12 bill periods. Customers must not have subscribed to any BellSouth Long Distance service within five (5) days prior to their enrollment in this promotion. A $3.95 monthly recurring charge applies after 12 billing invoices. International calls extra. A Carrier Cost Recovery Fee of $0.99 will be charged monthly. This fee is not a tax or charge imposed or required by any government. Taxes, fees and other charges, including Universal Service Fund apply.

Connection Fee Waived

Customers who switch their local service to BellSouth from another

provider and purchase BellSouth Complete Choice, BellSouth Preferred Pack, or BellSouth Basic Service with at least one feature can qualify for a waiver of the local service connection fee. Customers must not have had local service with BellSouth 10 days prior to new service connection date. Offer ends **December 26, 2005.**

$100 Cash Back or $100 Visa® Gift Card Reward

Customers returning to BellSouth and purchasing a BellSouth® Complete Choice family plan or BellSouth® Preferred Pack® plan will be eligible to receive e either a $100 check or a $100 VISA® Gift Card. Coupon redemption required. See coupon for redemption details. Check or gift card will be sent 4-6 weeks after receipt of coupon to customers who retain qualifying service. $100 VISA® Reward Card is valid for one year from date of issue. Additional Usage Terms and Conditions for the card will be supplied with the Reward Card. Cards issued by Bank One, N.A. pursuant to a license from Visa U.S.A. managed by Ecount, a member service provider of Bank One. Offer ends **December 31, 2005.** May not be combined with the reacquisition $100 cash back offer.

$50 Cash Back

$50 Cash Back coupon to customers who switch local telephone service to BellSouth and subscribe to local service, 2 calling features and a domestic BellSouth Long Distance plan. See coupon for redemption details. Check will be sent 4-6 weeks after receipt of coupon to customers who retain qualifying services. Offer ends **December 31, 2005.**

$25 Cash Back with BellSouth Basic Unlimited

$25 cash back coupon to residential customers with new purchase of a domestic BellSouth Unlimited Long Distance Plan by **December 31, 2005.** See coupon for redemption details. Check to be sent 4 to 6 weeks after receipt of coupon to customers who retain qualifying service. Offer excludes customers moving existing qualifying services to a new service address and customers moving from one BellSouth Unlimited Long Distance Plan to another such plan. Other conditions apply. Offer may not be combined with other promotional offers on the same services. Offer may be modified or withdrawn at any time without notice. Long distance services provided by BellSouth Long Distance, Inc.

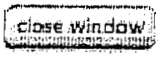
$5 Off BellSouth® Complete Choice® plan or BellSouth® PreferredPack® plan

Customers who switch their local service to BellSouth and purchase either the BellSouth® Complete Choice® plan or the BellSouth®

PreferredPack plan and a domestic BellSouth Long Distance plan receive $5.00 off the Complete Choice or PreferredPack plan for a period of 12 months. At the end of 12 billing invoices, customer will be billed at regular rates for the BellSouth® Complete Choice® plan. Excludes BellSouth Unlimited Long Distance plans. Offer ends **January 8, 2006**.

$5 Off BellSouth® Unlimited Savings Value Plan

To be eligible for this promotion, a customer must become a new customer to both BellSouth local service and BellSouth Long Distance, and subscribe to the BellSouth® Unlimited Savings Value plan between January 1, 2005 and **December 31, 2005**. Eligible customers will receive up to a $5.00 discount off of the monthly recurring charge of $19.99 for 12 bill periods. BellSouth® Unlimited Savings Value Plan is for domestic residential voice usage only. Callers under this plan must dial 1 + area code + domestic number. International calls extra. Usage in excess of typical residential usage, which is presumed to be 5000 minutes per month, will be subject to an additional fee of $50. Other terms, conditions & restrictions apply. Taxes, fees & other charges, including Universal Service Fund, apply.



RBOC Tracker
Account QuickReport
All Transactions

Accounts Receivable
BellSouth
Promotional
DPI Teleconnect

Type	Date	Num	Name	Memo	Open Balance	Amount	Balance
Invoice	02/08/2004	LC-FL-305-20040208	BellSouth	LC-FL-305-20040208		0.00	0.00
Invoice	03/08/2004	LC-FL-305-20040308	BellSouth	LC-FL-305-20040308		0.00	0.00
Invoice	04/08/2004	LC-FL-305-20040408	BellSouth	LC-FL-305-20040408		0.00	0.00
Invoice	05/08/2004	LC-FL-305-20040508	BellSouth	LC-FL-305-20040508		31.96	31.96
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-305-20040508		-31.96	0.00
Invoice	08/08/2004	LC-FL-305-20040808	BellSouth	LC-FL-305-20040808	39.78	39.78	39.78
Invoice	10/08/2004	LC-FL-305-20041008	BellSouth	LC-FL-305-20041008	39.78	39.78	79.56
Invoice	12/08/2004	LC-FL-305-20041208	BellSouth	LC-FL-305-20041208	79.56	79.56	159.12
Invoice	02/08/2005	LC-FL-305-20050208	BellSouth	LC-FL-305-20050208	39.78	39.78	198.90
Invoice	03/08/2005	LC-FL-305-20050308	BellSouth	LC-FL-305-20050308	39.78	39.78	238.68
Invoice	06/08/2005	LC-FL-305-20050608	BellSouth	LC-FL-305-20050608	39.78	39.78	278.46
Invoice	07/08/2005	LC-FL-305-2	BellSouth	LC-FL-305-20050708	31.96	31.96	310.42
Invoice	01/08/2004	LC-FL-561-20040108	BellSouth	LC-FL-561-20040108	361.93	723.86	1,034.28
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040108		-361.93	672.35
Invoice	02/08/2004	LC-FL-561-20040208	BellSouth	LC-FL-561-20040208		1,527.28	2,199.63
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040208		-1,527.28	672.35
Invoice	03/08/2004	LC-FL-561-20040308	BellSouth	LC-FL-561-20040308	762.73	1,773.78	2,446.13
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040308		-1,011.05	1,435.08
Invoice	04/08/2004	LC-FL-561-20040408	BellSouth	LC-FL-561-20040408	859.22	1,998.18	3,433.26
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040408		-1,138.96	2,294.30
Invoice	05/08/2004	LC-FL-561-20040508	BellSouth	LC-FL-561-20040508	804.98	1,341.64	3,635.94
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040508		-536.66	3,099.28
Invoice	06/08/2004	LC-FL-561-20040608	BellSouth	LC-FL-561-20040608	497.29	742.22	3,841.50
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-561-20040608		-244.93	3,596.57
Invoice	07/08/2004	LC-FL-561-20040708	BellSouth	LC-FL-561-20040708	295.59	869.38	4,465.95
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-561-20040708		-573.79	3,892.16
Invoice	08/08/2004	LC-FL-561-20040808	BellSouth	LC-FL-561-20040808	490.46	620.84	4,513.00
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-561-20040808		-130.38	4,382.62
Invoice	09/08/2004	LC-FL-561-20040908	BellSouth	LC-FL-561-20040908		541.28	4,923.90
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-561-20040908		-541.28	4,382.62
Invoice	10/08/2004	LC-FL-561-20041008	BellSouth	LC-FL-561-20041008	140.93	421.94	4,804.56
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-561-20041008		-281.01	4,523.55
Invoice	11/08/2004	LC-FL-561-20041108	BellSouth	LC-FL-561-20041108	907.12	907.12	5,430.67
Invoice	12/08/2004	LC-FL-561-20041208	BellSouth	LC-FL-561-20041208	596.70	596.70	6,027.37
Invoice	01/08/2005	LC-FL-561-20050108	BellSouth	LC-FL-561-20050108	581.06	581.06	6,608.43
Invoice	02/08/2005	LC-FL-561-20050208	BellSouth	LC-FL-561-20050208	517.14	517.14	7,125.57
Invoice	03/08/2005	LC-FL-561-20050308	BellSouth	LC-FL-561-20050308	524.96	524.96	7,650.53
Invoice	04/08/2005	LC-FL-561-20050408	BellSouth	LC-FL-561-20050408	381.48	381.48	8,032.01
Invoice	05/08/2005	LC-FL-561-20050508	BellSouth	LC-FL-561-20050508	326.06	326.06	8,358.07
Invoice	06/08/2005	LC-FL-561-20050608	BellSouth	LC-FL-561-20050608	517.14	517.14	8,875.21

FL-4

dPi

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 30
COMPANY dPi Teleconnect
WITNESS dPi FL-4 - Steve Watson
DATE 04/03/06

RBOC Tracker
Account QuickReport
All Transactions

Type	Date	Num	Name	Memo	Open Balance	Amount	Balance
Invoice	07/08/2005	LC-FL-561-2	BellSouth	LC-FL-561-20050708	319.60	319.60	9,194.81
Invoice	01/08/2004	LC-FL-904-20040108	BellSouth	LC-FL-904-20040108	2,285.14	5,193.50	14,388.31
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040108		-2,908.36	11,479.95
Invoice	02/08/2004	LC-FL-904-20040208	BellSouth	LC-FL-904-20040208	6,297.69	15,360.18	26,840.13
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040208		-9,062.49	17,777.64
Invoice	03/08/2004	LC-FL-904-20040308	BellSouth	LC-FL-904-20040308	5,273.51	15,980.34	33,757.98
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040308		-10,706.83	23,051.15
Invoice	04/08/2004	LC-FL-904-20040408	BellSouth	LC-FL-904-20040408	6,546.33	11,689.88	34,741.03
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040408		-5,143.55	29,597.48
Invoice	05/08/2004	LC-FL-904-20040508	BellSouth	LC-FL-904-20040508	3,364.81	6,729.62	36,327.10
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040508		-3,364.81	32,962.29
Invoice	06/08/2004	LC-FL-904-20040608	BellSouth	LC-FL-904-20040608	2,166.45	4,709.68	37,671.97
Payment	05/12/2005	Direct Deposit	BellSouth	LC-FL-904-20040608		-2,543.23	35,128.74
Invoice	07/08/2004	LC-FL-904-20040708	BellSouth	LC-FL-904-20040708	3,630.42	4,271.08	39,399.82
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-904-20040708		-640.66	38,759.16
Invoice	08/08/2004	LC-FL-904-20040808	BellSouth	LC-FL-904-20040808	3,642.84	4,285.70	43,044.86
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-904-20040808		-642.86	42,402.00
Invoice	09/08/2004	LC-FL-904-20040908	BellSouth	LC-FL-904-20040908	1,536.12	3,072.24	45,474.24
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-904-20040908		-1,536.12	43,938.12
Invoice	10/08/2004	LC-FL-904-20041008	BellSouth	LC-FL-904-20041008	3,031.17	3,788.96	47,727.08
Payment	05/16/2005	Direct Deposit	BellSouth	LC-FL-904-20041008		-757.79	46,969.29
Invoice	11/08/2004	LC-FL-904-20041108	BellSouth	LC-FL-904-20041108	4,275.50	4,275.50	51,244.79
Invoice	01/08/2005	LC-FL-904-20050108	BellSouth	LC-FL-904-20050108	2,753.32	2,753.32	53,998.11
Invoice	02/08/2005	LC-FL-904-20050208	BellSouth	LC-FL-904-20050208	4,313.24	4,313.24	58,311.35
Invoice	03/08/2005	LC-FL-904-20050308	BellSouth	LC-FL-904-20050308	2,823.02	2,823.02	61,134.37
Invoice	04/08/2005	LC-FL-904-20050408	BellSouth	LC-FL-904-20050408	2,500.70	2,500.70	63,635.07
Invoice	05/08/2005	LC-FL-904-20050508	BellSouth	LC-FL-904-20050508	1,909.44	1,909.44	65,544.51
Invoice	06/08/2005	LC-FL-904-20050608	BellSouth	LC-FL-904-20050608	1,480.36	1,480.36	67,024.87
Invoice	07/08/2005	LC-FL-904-2	BellSouth	LC-FL-904-20050708	1,414.06	1,414.06	68,438.93
Total LC Florida						68,438.93	

Steven Tepera

From: Steve T Watson [swatson@lostkeytelecom.com]
Sent: Friday, September 07, 2007 4:35 PM
To: Malish, Chris
Cc: BBolinger@dpiteleconnect.com; Steven Tepera
Subject: FW: Update Connection Fee Waiver and Status of other qualified promotional payments

RE: dPi; BellSouth FL; discovery from BellSouth - still no mention of the two paying features as a qualification for LCCW.

From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Wednesday, February 02, 2005 10:07 AM
To: Chris Watson; Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson
Subject: RE: Update Connection Fee Waiver and Status of other qualified promotional payments

Chris,

Please find attached letter regarding "reacquisition or winover customers." Promotions with this wording include Line Connection Fee Waiver, 1FR + 2 Free Features and $5 Complete Choice Discount. If you have any questions, please let me know. Thanks.

Kristy

-----Original Message-----
From: Chris Watson [mailto:cwatson@lostkeytelecom.com]
Sent: Wednesday, January 26, 2005 3:47 PM
To: Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson; Seagle, Kristy
Subject: Update Connection Fee Waiver and Status of other qualified promotional payments

Jim,

Good Afternoon! What is the status of the "Line Connection Fee Waiver Promotion"? We also have not been seeing any credits in regards to other promotions. We have several promotions that are extremely late in regards to being paid from Bellsouth according to your Interconnection Website Guidelines. These promotions are outside of the scope of the "Line Connection Fee Waiver" and they are well over 100 days outstanding. We should be getting a consistent flow of credits and these have had absolutely zero movement. I appreciate your prompt attention to this matter.

Thank you,

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 21
COMPANY dPi Teleconnect
WITNESS dPi FL-5 - Steve Watson
DATE 04/03/08

Chris S. Watson

dPi

P.O. Box 34474

Pensacola, Fl 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

1.850.698.6825(Mobile)

cwatson@lostkeytelecom.com

From: Maziarz, Jim [mailto:Jim.Maziarz@BellSouth.com]
Sent: Monday, December 06, 2004 10:30 AM
To: Chris Watson
Cc: Steve Watson; Paul Watson; Stephanie Watson; Seagle, Kristy
Subject: RE: 2nd Try

Chris,

I understand from talking with Kristy Seagle that the outstanding issues you reference are items that she is running through BellSouth's Legal department. She informs me that those items will not be resolved until the first of the year. Therefore, after the first of the year, we can schedule a time to meet. BellSouth will contact you the week of 1/3/05 to provide a status with the goal of also setting a meeting date and time.

Regards,

Jim Maziarz

-----Original Message-----
From: Chris Watson [mailto:cwatson@lostkeytelecom.com]
Sent: Friday, December 03, 2004 9:07 AM
To: Maziarz, Jim
Cc: Steve Watson; Paul Watson; Stephanie Watson
Subject: 2nd Try

Jim,

Good Morning! I hope you had a great Thanksgiving! We need to schedule a time to meet and discuss the outstanding promotional credits for several of Lost Key Telecom clients. I believe you had a meeting last week and there where several action items that you where working on. Please let me know when would be the best day to get together.

Thanks,

Chris Watson



Chris S. Watson

P.O. Box 34474

Pensacola, Fl 32507

1.888.259.6057(Toll Free)

1.678.528.6692

1.678.388.9866(Fax)

1.850.698.6825(Mobile)

cwatson@lostkeytelecom.com

*****

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February 1, 2005

Mr. Chris Watson
Lost Key Telecom
P. O. Box 34474
Pensacola, Fl

Dear Chris:

This is in response to your e-mail dated December 7, 2004, to Jim Maziarz regarding Lost Key Telecom's concerns for BellSouth's delays in processing promotional credits. Jim asked that I respond to your e-mail.

The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

At a meeting in October 2004, I advised you and Steve Watson that BellSouth was in the process of determining the appropriate eligibility criteria for the "reacquisition or win-over customer" promotions. In that meeting, BellSouth also explained that, due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.

BellSouth has now determined the following appropriate definitions for a "reacquisition and a win-over customer."

> In the case of a CLEC applying for resale treatment for a promotion (CLEC A), a reacquisition is defined as an end user who was previously with CLEC A, switched to a competitor (another CLEC or BellSouth) and is returning to CLEC A.
>
> In the case of a CLEC, win-over is defined as an end user who is with another CLEC or BellSouth and is switching to the CLEC applying for resale treatment for the promotion.

The determination for qualification of these promotions is based upon end user telephone number.

BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by April 1, 2005.

If you have any questions, please call me.

Sincerely,

Kristy Seagle

February 1, 2005

Mr. Chris Watson
Lost Key Telecom
P. O. Box 34474
Pensacola, Fl

Dear Chris:

This is in response to your e-mail dated December 7, 2004, to Jim Maziarz regarding Lost Key Telecom's concerns for BellSouth's delays in processing promotional credits. Jim asked that I respond to your e-mail.

The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted ten (10) months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process: 1) The sheer volume of end user telephone numbers associated with these promotion credits that must be verified, and 2) determining the appropriate eligibility criteria for the "reacquisition or win-over customer." Three of the four promotions applied for by Lost Key for its CLEC customers were for reacquisition or win-over customers.

At a meeting in October 2004, I advised you and Steve Watson that BellSouth was in the process of determining the appropriate eligibility criteria for the "reacquisition or win-over customer" promotions. In that meeting, BellSouth also explained that, due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.

BellSouth has now determined the following appropriate definitions for a "reacquisition and a win-over customer."

> In the case of a CLEC applying for resale treatment for a promotion (CLEC A), a reacquisition is defined as an end user who was previously with CLEC A, switched to a competitor (another CLEC or BellSouth) and is returning to CLEC A.
>
> In the case of a CLEC, win-over is defined as an end user who is with another CLEC or BellSouth and is switching to the CLEC applying for resale treatment for the promotion.

The determination for qualification of these promotions is based upon end user telephone number.

BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by April 1, 2005.

If you have any questions, please call me.

Sincerely,

Kristy Seagle

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 20, 2005 8:07 AM
To: Chris Watson
Cc: Steve Watson
Subject: FW: dPi Teleconnect
Importance: High

Any help with a response?

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018
-----Original Message-----
From: Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
Sent: Tuesday, April 19, 2005 10:37 AM
To: Bolinger, Brian
Cc: Maziarz, Jim; Allen, Advernall; Patterson, Gary D; Seube, Louis
Subject: RE: dPi Teleconnect

Dear Mr. Bolinger:

This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion.

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.10 tariff states "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and ***two*** (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. In an effort to ensure parity, BellSouth Resale product management has confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

In response to your statement, "Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order," I mentioned in my email to you on April 14, that RCUTWC cannot be located in the BellSouth USOC database or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

If you have any questions, please contact me.

Kristy Seagle

> -----Original Message-----
> **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Thursday, April 14, 2005 3:48 PM

To: Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

> -----Original Message-----
> **From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]
> **Sent:** Thursday, April 14, 2005 3:24 PM
> **To:** Bolinger, Brian; Seube, Louis; Patterson, Gary D
> **Cc:** Mangina, Leisa G; Kelley, Rod (James R)
> **Subject:** RE: dPi Teleconnect
>
> Brian,
>
> I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.
>
> Kristy
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
> > **Sent:** Thursday, April 14, 2005 2:34 PM
> > **To:** Seube, Louis; Bolinger, Brian; Patterson, Gary D
> > **Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy
> > **Subject:** RE: dPi Teleconnect
> >
> > Louis:
> >
> > Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately $470,000.00 in credits that remain

outstanding.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 ext 4018

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Thursday, April 14, 2005 2:37 PM
To: Bolinger, Brian; Patterson, Gary D
Cc: Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy
Subject: RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional $9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is $243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube
205-714-7400

-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Wednesday, April 13, 2005 2:44 PM
To: Seube, Louis; Patterson, Gary D
Cc: Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)
Subject: RE: dPi Teleconnect
Importance: High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is $234,125.62. This amount differs from Mr. Patterson's e-mail below of $241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of $454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
(972) 488-5500 (ph)
(972) 406-0193 (f)

-----Original Message-----
From: Seube, Louis [mailto:Louis.Seube@BellSouth.com]
Sent: Wednesday, April 13, 2005 1:55 PM
To: Patterson, Gary D
Cc: BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis
Subject: RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube
205-714-7400

-----Original Message-----
From: Patterson, Gary D
Sent: Monday, April 11, 2005 1:37 PM
To: Seube, Louis
Subject: FW: dPi Teleconnect
Importance: High

can you answer this question? gp
-----Original Message-----
From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]
Sent: Monday, April 11, 2005 1:21 PM
To: Patterson, Gary D
Subject: RE: dPi Teleconnect
Importance: High

Mr. Patterson:

We received an account aging as of this morning and the $241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D
[mailto:Gary.Patterson2@BellSouth.com]
Sent: Monday, April 11, 2005 11:31 AM
To: Bolinger, Brian
Subject: RE: dPi Teleconnect

Advernall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

> -----Original Message-----
> **From:** Bolinger, Brian
> [mailto:BBolinger@dpiteleconnect.com]
> **Sent:** Monday, April 11, 2005 11:03 AM
> **To:** Patterson, Gary D; Bolinger, Brian
> **Cc:** Dorwart, David
> **Subject:** RE: dPi Teleconnect
> **Importance:** High
>
> Mr. Patterson:
>
> Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.
>
> Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:
>
> In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the $447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.
>
> Thank you for your attention to this matter and please provide me with the date on

when BellSouth with correct this error.

Cordially,

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

> -----Original Message-----
> **From:** Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]
> **Sent:** Monday, April 11, 2005 10:36 AM
> **To:** Bolinger, Brian
> **Subject:** RE: dPi Teleconnect
>
> It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource.
>
> I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.
>
> Sincerely,
>
> Gary Patterson
> OAVP BellSouth Accounts Receivable Management, BARM
> 205-714-7357
>
> > -----Original Message-----
> > **From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.c
> > **Sent:** Monday, April 11, 2005 8:23 AM
> > **To:** Patterson, Gary D
> > **Subject:** RE: dPi Teleconnect
> >
> > Mr. Patterson:
> >
> > Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and

determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger
Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234
Office (972) 488-5500 ext. 4018
Fax (972) 406-0193

-----Original Message-----
From: Patterson, Gary D [mailto:Gary.Patterson2@Be
Sent: Friday, April 08, 2005 5:36 PM
To: BBolinger@dpiteleconnect.cc
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger

Vice President of Legal Affairs
dPi Teleconnect, LLC
2997 LBJ Freeway, Suite 225
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in

your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

* Secondary Service Charge Waiver - dPi Teleconnect requested $12,443.78, and received credit of $12,443.78.
* 1FR + 2 Free Features - dPi Teleconnect

requested $81,600.72, and received credit of $81,600.72.

* Line Connection Waiver - 2004 dPi Teleconnect requested $594,746.36, and received credit of $147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar (r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are $241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson

OAVP, BARM
(205) 714-7357

<<DPI Credits thru 4_8_05.xls>>

*****

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117

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This electronic mail message was sent from L. M. Berry & Company or Berry Network, Inc. Our primary business address is 3170 Kettering Blvd., Dayton, OH 45439. This message may constitute a commercial solicitation or advertisement as defined by the CAN-SPAM act of 2003. If you do not wish to receive future commercial electronic mail solicitations or advertisements from L. M. Berry & Company or Berry Network, Inc., please send a request to optout@lmberry.com

Exhibit PAT-1

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 22
COMPANY AT&T Florida
WITNESS FAT-1 - Pam Tipton
DATE 04-03-08

FPSC Docket 050863-TP
Interconnection Agreement Resale Summary
Exhibit PAT-1
Page 1 of 1

EXCLUSIONS AND LIMITATIONS ON SERVICES AVAILABLE FOR RESALE (Note 3)

	Type of Service	AL		FL		GA		KY		LA		MS		NC		SC		TN	
		Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount	Resale	Discount
1	Grandfathered Services (Note 1)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2	Promotions - > 90 Days(Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3	Promotions - ≤ 90 Days (Note 2)	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
4	Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
5	911/E911 Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
6	N11 Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes
7	MemoryCall® Service	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
8	Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
9	Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
10	Non-RecurCharges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
11	End User Line Chg-Number Portability	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
12	Public Telephone Access Svc(PTAS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
13	Inside Wire Maint Service Plan	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No

Applicable Notes:

1. **Grandfathered services** can be resold only to existing subscribers of the grandfathered service.
2. Where available for resale, **promotions** will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly.
3. Some of BellSouth's local exchange and toll telecommunications services are not available in certain central offices and areas.

EXHIBIT PAT-2

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 23
COMPANY AT+T
WITNESS PAT-2 - Pam Tipton
DATE 04-03-08

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA
ISSUED: December 10, 2004
BY: Joseph P. Lacher, President -FL
Miami, Florida

GENERAL SUBSCRIBER SERVICE TARIFF

First Revised Page 32.4
Cancels Original Page 32.4

EFFECTIVE: December 26, 2004

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority	
BellSouth's Service Territory – From Central Office where services are available	Line Connection Charge Waiver -- Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned. -- The target customer for this promotion is a customer that switches service from either a facility based or reseller CLEC. This promotion is not valid for out-of-region customers who are new to BellSouth. -- Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines. -- Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within 30 days of responding to the offer. In the case of an imminent move, the BellSouth rep can offer the customer the promotion and place the order at the new address. -- The customer must switch their local service to BellSouth and purchase any one of the following: BellSouth Complete Choice plan, BellSouth PreferredPack plan, or BellSouth basic service and *two* (*2*) custom calling (or Touchstar service) local features. -- The customer must place the order on or before *12/26/05*.	-- The line connection charge to reacquisition or winover residential customers who currently are not using BellSouth for local service and who purchase BellSouth Complete Choice service, BellSouth PreferredPack service, or basic service and *two (2)* features will be waived. -- Offer valid for only one (1) service line at the intended local service address. -- The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated. -- BellSouth reserves the right to discontinue or modify this promotion at any time without customer notice. -- Customer must have the eligible services on their new service order (N) in order to receive the promotional offer. -- Offer may be combined with other offers for the same service at the same time.	*12/26/04* to *12/26/05*	(C) (C) (C)

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA
ISSUED: December 16, 2004
BY: Joseph P. Lacher, President -FL
Miami, Florida

GENERAL SUBSCRIBER SERVICE TARIFF

Fourteenth Revised Page 34.1
Cancels Thirteenth Revised Page 34.1

EFFECTIVE: January 1, 2005

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are approved by the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority	
BellSouth's Service Territory -From Central Offices where Designer Listings are available.	Designer Listings (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*	(C)
BellSouth's Service Territory -From Central Offices where Message Waiting is available.	Message Waiting Indication (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*	(C)
BellSouth's Service Territory -From Central Offices where Customized Code Restriction is available.	Customized Code Restriction (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*	(C)
BellSouth's Service Territory -From Central Offices where Rotary Line Service is available.	Rotary Line Service (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*	(C)

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are approved by the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period	Authority	
BellSouth's Service Territory -From Central Offices where Custom Calling services are available.	Custom Calling services (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*		(C)
BellSouth's Service Territory-From Central Offices where TouchStar services are available.	TouchStar services (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*		(C)
BellSouth's Service Territory -From Central Offices where RingMaster service is available.	RingMaster service (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*		(C)
BellSouth's Service Territory -From Central Offices where Prestige Communications service is available.	Prestige Communications service (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*		(C)
BellSouth's Service Territory -From Central Offices where Privacy Director service is available.	Privacy Director service (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*		(C)
BellSouth's Service Territory -From Central Offices where Voice Mail Companion services package is available.	Voice Mail Companion services package (residence)	Secondary Service Charge	*01/01/05 to 12/31/05*		(C)

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are approved by the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority	
BellSouth's Service Territory -From Central Offices where Designer Listings are available.	Designer Listings (residence)	Secondary Service Charge	~~10/04/03~~ ***01/01/05*** to ~~12/31/04~~ ***12/31/05***	(C)
BellSouth's Service Territory -From Central Offices where Message Waiting is available.	Message Waiting Indication (residence)	Secondary Service Charge	~~10/04/03~~ ***01/01/05*** to ~~12/31/04~~ ***12/31/05***	(C)
BellSouth's Service Territory -From Central Offices where Customized Code Restriction is available.	Customized Code Restriction (residence)	Secondary Service Charge	~~10/04/03~~ ***01/01/05*** to ~~12/31/04~~ ***12/31/05***	(C)
BellSouth's Service Territory -From Central Offices where Rotary Line Service is available.	Rotary Line Service (residence)	Secondary Service Charge	~~10/04/03~~ ***01/01/05*** to ~~12/31/04~~ ***12/31/05***	(C)

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are approved by the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period	Authority	
BellSouth's Service Territory -From Central Offices where Custom Calling services are available.	Custom Calling services (residence)	Secondary Service Charge	~~10/04/03~~ 01/01/05 to ~~12/31/04~~ 12/31/05		(C)
BellSouth's Service Territory-From Central Offices where TouchStar services are available.	TouchStar services (residence)	Secondary Service Charge	~~10/04/03~~ 01/01/05 to ~~12/31/04~~ 12/31/05		(C)
BellSouth's Service Territory -From Central Offices where RingMaster service is available.	RingMaster service (residence)	Secondary Service Charge	~~10/04/03~~ 01/01/05 to ~~12/31/04~~ 12/31/05		(C)
BellSouth's Service Territory -From Central Offices where Prestige Communications service is available.	Prestige Communications service (residence)	Secondary Service Charge	~~10/04/03~~ 01/01/05 to ~~12/31/04~~ 12/31/05		(C)
BellSouth's Service Territory -From Central Offices where Privacy Director service is available.	Privacy Director service (residence)	Secondary Service Charge	~~10/04/03~~ 01/01/05 to ~~12/31/04~~ 12/31/05		(C)
BellSouth's Service Territory -From Central Offices where Voice Mail Companion services package is available.	Voice Mail Companion services package (residence)	Secondary Service Charge	~~10/04/03~~ 01/01/05 to ~~12/31/04~~ 12/31/05		(C)

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA
ISSUED: September 23, 2004
BY: Joseph P. Lacher, President -FL
Miami, Florida

GENERAL SUBSCRIBER SERVICE TARIFF

First Revised Page 35.5.8.3
Cancels Original Page 35.5.8.3

EFFECTIVE: October 9, 2004

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority	
BellSouth's Service Territory -- From Central Office where services are available (Cont'd)	Basic Local Service with 2 Features At No Charge for 12 Months --Customer must either not currently have local service with BellSouth or not have service with BellSouth on one or more of their existing lines, including the line on which the service qualifying for this promotion will be provisioned. --Customer must have local service or equivalent (wireless in lieu of wire-line) at the same local service address on one or more of their existing lines. --Customer must request service at the same address and in the same name, unless customer is planning an imminent move from one address in BellSouth territory to another address in BellSouth territory within 30 days of responding to the offer. In the case of an imminent move, the BellSouth rep can offer the customer the promotion and place the order at the new address. --Customer must have not had local service with BellSouth at least 10 days prior to the new service connection date. --The customer must switch their local service to BellSouth and purchase BellSouth basic service. --The customer must place their order through a BellSouth business office or outbound telemarketing vendor or alternate channels as indicated. --Once the customer completes the above requirements they will receive two local line features for free for 12 months. If the customer cancels or discontinues the qualifying service, he will be ineligible.	--This promotion offers reacquisition or winover customers who purchase basic local service from BellSouth and who are currently not using BellSouth for local service two (2) features at no charge for 12 months. --Customer must have the eligible services on their new service order (N) in order to receive the promotional offer. --Offer valid for only one (1) service line at the intended local service address. --The customer must place the order on or before ***March 31, 2005.*** --This promotion may not be combined with $100 1FR + 2 Cash Back Offer. -- Offer may ***not*** be combined with cash back offers ***however, this offer may be combined with*** other promotional offers on the same services, as such offers may be concurrently available from time to time, provided that the Company reserves the right to prohibit the combination of this promotion with any other promotion, at the Company's sole discretion. -- BellSouth reserves the right to discontinue or modify this promotion at any time without customer notice.	***10/09/04 to 3/31/05***	(C) (C) (N) (C)

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

Exhibit PAT-3
Examples of Denied Credits

(Entire Document Proprietary)

050863-TP

CONFIDENTIAL

DECLASSIFIED (entire DN)
MB 9-26-07

EXHIBIT PAT-3

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 24
COMPANY AT&T
WITNESS PAT-3 - Pam Tipton
DATE 04-03-08

DOCUMENT NUMBER-DATE
06275 JUL 23 05
FPSC-COMMISSION CLERK

PROPRIETARY AND CONFIDENTIAL INFORMATION

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Summary of Service Order Examples

Promotion	Service Order Number	Phone Number	Reason for Denial
Line Connection Charge (LCCW)	1	352 666-3831	Service order did not include two purchased features; LCCW required minimum of two purchased features
	2	305 758-4450	Service order did not include two purchased features; LCCW required minimum of two purchased features
Secondary Service Charge (SSCW)	3	904 261-7296	Service order switched customer from one CLEC to dPi; SSCW promotion applies to changes to existing dPi end users only.
	4	352 473-5738	Service order switched customer from one BellSouth to dPi; SSCW promotion applies to changes to existing dPi end users only.
1FR + 2 Features for Free	5	772 380-9954	Service order changed class of service for existing dPi end user; promotion applies only to new dPi end users
	6	904 765-1784	Service order moved existing dPi end user from one location to another; promotion applies only to new dPi end users

Service Order

#1

DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:49
05/09/2007 22:46

```
 M O B I  [352 666 3831 831]  12 / 23 / 04  NY50RHY3 CPX3565      ORDER DISPLAY
D04 UP                                                                    PYRC
      SPRING HILL FL 34608
1DEL A1
---BILL
1BN1 DPI TELECONNECT
IBA2 TNC
IBA3 2997 LBJ FREEWAY
IBA4 #225
IPO  DALLAS       TX 75234
ITAX 1N01
IZPTXY
ITAR 000,939
ISS  000-00-0000;N
IRESHR4728
IMAN R4728
IBTN 904 Q88-8437-437
IPON 50397101
---S&E
I1   RESCN
     /TN 352 666-3831
PAGE       1 OF       3                                              MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

```
    05/10/07     11:49
05/09/2007    22:46
```

```
 M O B I    352 666 3831 831    12 / 23 / 04  NY50RHY3 CPX3565       ORDER DISPLAY
D04 UP                                                                      PYRC
      /ZRCI DPT TELECONNECT,
       JENNIFER GARCIA, 800 414-2065
I1    1FR
      /TN 352 666-3831
      /PIC NONE
      /LPIC NONE
      /PCA OF, 12-22-04
      /LPCA OF, 12-22-04
      /NMC
      /TTRA 352 683
      /EXK 352 683
      /LRN 3526830000
```

```
PAGE        1 OF        3                                                MORE...
           PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                    PF6=FAX
PF7=MAIN   PF8=SCROLL                          PF11=BACK  PRINTER ID:
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DECLASSIFIED

05/10/07 11:49
05/09/2007 22:46

```
 M O B I   352 666 3831 831   12 / 23 / 04  NY50RHY3 CPX3565      ORDER DISPLAY
D04 UP                                                                  PYRC
                                                                    PAGE     2
 CPX352683AM                    Y N
352 666-3831 83120041223WKWH20041222153920041222
NY50RHY3A TRN1FR  YAXQBZ020041223 W
     /TBE A
     /BLKD
     /RCU TWC
I1   BCR
     /TN 352 666-3831
I1   BRD
     /TN 352 666-3831
I1   CREXA
     /TN 352 666-3831
     /RMKR (A) 12-22-04
I1   HBG
     /TN 352 666-3831
I1   9LM
     /TN 352 666-3831
I1   LNPCX
PAGE       2 OF       3                                              MORE...
         PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
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DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:49
05/09/2007 22:46

```
 M O B I   352 666 3831 831   12 / 23 / 04  NY50RHY3 CPX3565      ORDER DISPLAY
D04 UP                                                                    PYRC
     /TN 352 666-3831
I1   SOMEC
---RMKS
RMK  DAVID PIKOFF
ZCBR 800 414-2065
RMK  (2) FOC
---ASGM
G1   TN 352 666-3831
FA   9236 ANTRIM ST, SPRING HL, FL
     /RT 1301/RZ 13
IOE  01003-00251-62/EXK 352 683/TN
      352 666-3831/LPS/DF
      F10-02-067E/DIP EXJ
G2   WC 352 683/CT
IF1  /CA 7/PR 681/DF F10-01-038V
     /PRQ Y/BP 81/OBP 1140/TEC
      SHHCFLU0015/TEA F 9242 BAY
      DR; EXJ/TPR 130128/RMTE
      CATENA ADSL
PAGE       2 OF       3                                          MORE...
         PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                PF6=FAX
PF7=MAIN  PF8=SCROLL                        PF11=BACK  PRINTER ID:
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DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

Service Order

#2

DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:49
05/09/2007 22:46

```
 M O B T   305 758 4450 826   06 / 25 / 05  NQ0TJW48 CPX3694      ORDER DISPLAY
D04 UP                                                                  PORC
     MIAMI FL 33127
1DEL A1, B1, C1
---BILL
IBN1 DPI TELECONNECT LLC
IBA2 2997 LBJ FREEWAY
IBA3 225
IPO  DALLAS       TX 75234
ITAX 1N01
IZPTXY
ITAR 200,800
ISS  000-00-0000;N
IRESHR4728
IMAN R4728
IBTN 305 Q88-8437-437
IPON 50417843
---S&E
I1   RESCN
     /TN 305 758-4450
     /ZRCI DPI TELECONNECT LLC,
PAGE       1 OF       3                                              MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:49
05/09/2007 22:46

```
 M O B I   305 758 4450 826   06 / 25 / 05  NQOTJW49 CPX3694       ORDER DISPLAY
004 UP                                                                    PQRC
       MARTHA GODINEZ, 800 414-2065
I1    1FR
      /TN 305 758-4450
      /PIC NONE
      /LPIC NONE
      /PCA OF, 06-21-05
      /LPCA OF, 06-21-05
      /ZLCP R
      /NMC
      /TTRA 305 751
      /EXK 305 751
      /LRN 3057510000



PAGE        1 OF        3                                                MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                    PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
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DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:49
05/09/2007 22:46

```
 M O B I   305 758 4450 826   06 / 25 / 05  NQOTJW48 CPX3694      ORDER DISPLAY
004 UF                                                                    PQRC
                                                                  PAGE     2
 CPX305751AO                      N N
305 758-4450 826200506271MMIN200506210955200506211
NQOTJW48A    1FR  YAXQBZ020050627 W
     /TBE A
     /BLKD
     /RCU TWC
I1   BCR
     /TN 305 758-4450
I1   BRD
     /TN 305 758-4450
I1   CREXA
     /TN 305 758-4450
     /RMKR (A) 06-21-05
     /PKG ADMN-CCR-DEP
I1   HBG
     /TN 305 758-4450
I1   TBODW
     /TN 305 758-4450
PAGE       2 OF       3                                          MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
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DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/09/2007 22:46

```
 M C B I   305 758 4450 826   06 / 25 / 05  NQOTJW48 CPX3694       ORDER DISPLAY
D04 UP                                                                    PORC
     /PKG ADMN-CCR-DEP
I1   9LM
     /TN 305 758-4450
I1   LNPCX
     /TN 305 758-4450
I1   SOMEC
---RMKS
RMK  DAVID PIKOFF
ZCBR 800 414-2065
RMK  (Z) FOC
---ASGM
G1   TN 305 758-4450
FA   780 NW 55TH ST, MIA, FL/RT
      5106/CZ 9
IOE  51002-0003-0016/EXK 305 751/TN
      305 758-4450/LPS
G2   WC 305 751
IF1  /CA PG23/PR 116/PGS SLC5,5026
     /PGSC I/CUR E ES/PRQ Y/BP 166
PAGE       2 OF       3                                              MORE...
         PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

Service Order

#3

DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:50
05/09/2007 22:46

```
 M O B I   904 261 7296       07 / 13 / 05  CY77DQ91 CPX3706      ORDER DISPLAY
D04 UP                                                                  PYRC
  904-261-7296 122   BILL DATE 07-13-05  CY77DQ91 CPX3706
                                                                 PAGE     1
 CPX904261AM                  Y N
904 261-7296 12220050714FNDA200507140935200507l4
CY77DQ91ALRN 1FR  YAXQBZ020050714 W

ZRTI S,QS,800 773-4967,DP,205321
TTRA 904 261
OCENTROX
ICENTROX
OCS  1FRCL
OTN  904 261-7296-121
CFAC 1
---LIST
OLN  AIKENS, ALBERTHA
OLA  431 S 13TH T*E*R, FERNANDINA
     BEACH
OSA  431 S 13TH TER, FNDA, FL
ODZIP32034
PAGE       1 OF       4                                              MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
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DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:50
05/09/2007 22:46

```
 M O B I   904 261 7296        07 / 13 / 05  CY77DQ91 CPX3706      ORDER DISPLAY
D04 UP                                                                    PYRC
ILN  AIKENS, ALBERTHA
ILA  431 S 13TH TER, FERNANDINA
     BEACH
ISA  431 S 13TH TER, FNDA, FL
IDZIP32034
---BILL
ICBN1CAT COMMUNICATIONS
ICBN2INTERNATIONAL INC
ICBA3% FINANCE DEPT
ICBA43435 CHIP DRIVE
ICPO ROANOKE VA 24012
IBN1 DPI TELECONNECT LLC
IBA2 2997 LBJ FREEWAY
IBA3 225
IPO  DALLAS       TX 75234
TAX  1N01
IZPTXY
TAR  107,715
IBI  RCN
PAGE        1 OF        4                                              MORE...
           PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN   PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:50
05/09/2007 22:46

```
 M O B I   904 261 7296       07 / 13 / 05  CY77DQ91 CPX3706      ORDER DISPLAY
D04 UP                                                                  PYRC
IDCR RT
ISS  000-00-0000;N
ORESHR8422
IRESHR4728
IMAN R4728
OBTN 904 Q98-6401-401
IBTN 904 Q88-8437-437
IPON 50419764
---S&E
C1   RESCN
     /TN 904 261-7296
     /ZRCI CAT COMMUNICATIONS




PAGE       1 OF       4                                                 MORE...
         PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                    PF6=FAX
PF7-MAIN PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

```
    05/10/07     11:50
05/09/2007    22:46

 M O B I   904 261 7296       07 / 13 / 05  CY77DQ91 CPX3706      ORDER DISPLAY
D04 UP                                                                  PYRC
                                                                 PAGE     2

 CPX904261AM                    Y N
904 261-7296 12220050714FNDA20050714093520050714
CY77DQ91ALRN 1FR  YAXQBZ020050714 W
      INTERNATIONAL, 540 265-2555,
      CCI
     /SED 05-04-05
     /ZSER 6610000007
T1   RESCN
     /TN 904 261-7296
     /ZRCI DPI TELECONNECT LLC,
      JONATHAN TORREZ, 800 414-2065
C1   1FRCL
     /TN 904 261-7296
     /TBE A
     /PIC 0444
     /LPIC 0444
     /NMC
     /PCA OF, 05-04-05                                          MORE...
PAGE       2 OF       4
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT              PF6=FAX
PF7=MAIN  PF8=SCROLL                        PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:50
05/09/2007 22:46

```
 M O B I   904 261 7296       07 / 13 / 05  CY77DQ91 CPX3706      ORDER DISPLAY
D04 UP                                                                  PYRC
      /LRN 9042610000
C1    BCR
      /TN 904 261-7296
      /SED 05-04-05
      /ZSER 4310000002
T1    BCR
      /TN 904 261-7296
C1    BRD
      /TN 904 261-7296
      /SED 05-04-05
      /ZSER 4A10000003
T1    BRD




PAGE       2 OF       4                                                 MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:50
05/09/2007 22:46

```
 M O R J   904 261 7296       07 / 13 / 05  CY77DQ91 CPX3706      ORDER DISPLAY
D04 UP                                                                  PYRC
                                                                 PAGE      3

 CPX904261AM                    Y N
904 261-7296 12220050714FNDA20050714093520050714
CY77DQ91ALRN 1FR  YAXQBZ020050714 W
     /TN 904 261-7296
C1   CREXA
     /TN 904 261-7296
     /SED 05-04-05
     /ZSER 5110000004
     /RMKR (A) 05-04-05
     /PKG ADMN-CCR-DEP
T1   CREXA
     /TN 904 261-7296
     /RMKR (A) 07-14-05
     /PKG ADMN-CCR-DEP
C1   HBG
     /TN 904 261-7296
     /SED 05-04-05
     /ZSER 5810000005                                                MORE...
PAGE       3 OF       4
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:50
05/09/2007 22:46

```
 M O B I   904 261 7296       07 / 13 / 05  CY77DQ91 CPX3706      ORDER DISPLAY
D04 UP                                                                  PYRC
T1   HBG
     /TN 904 261-7296
R1   LNPCX
     /TN 904 261-7296
     /SED 05-04-05
     /ZSER 5F10000006
R1   9LM
     /TN 904 261-7296
     /SED 05-04-05
     /ZSER 6D10000008
C1   TBODW
     /TN 904 261-7296
     /PKG ADMN-CCR-DEP
     /SED 05-04-05
     /ZSER 7410000009
T1   TBODW
     /TN 904 261-7296
     /PKG ADMN-CCR-DEP
I1   SOMEC                                                          MORE...
PAGE       3 OF       4                                    PF6=FAX
         PF2=SEARCH  PF3=DISPLAY  PF4=PRINT
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

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05/10/07 11:51
05/09/2007 22:46

```
 M O B I   904 261 7296       07 / 13 / 05  CY77DQ91 CPX3706      ORDER DISPLAY
D04 UP                                                                  PYRC
---RMKS
RMK  DAVID PIKOFF
2CBR 800 414-2065
RMK  (Z) FOC
---ASGM
G1   TN 904 261-7296
FA   431 S 13TH TER, FNDA, FL/RT
      1117/R2 13
OE   AA01-0-13-23/EXK 904 261/TN
      904 261-7296/LPS/DF
      F11-02-050D
G2   WC 904 261


PAGE       3 OF       4                                                 MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                    PF6=FAX
PF7=MAIN  PF8=SCROLL                              PF11=BACK  PRINTER ID:
```

DECLASSIFIED

Service Order

#4

DECLASSIFIED

PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:51
05/09/2007 22:46

```
 M O B I   352 473 5738        10 / 26 / 05  CY496Y49 CPX3780      ORDER DISPLAY
D04 UP                                                                    PYRC
  352-473-5738 635   BILL DATE 10-26-05  CY496Y49 CPX3780
                                                                    PAGE      1
 CPX352473AM                    Y N
352 473-5738 63520051027KHTS20051027140620051027
CY496Y49A01-31FR  YAXQBYX20051027 W
ZRTI S,QS,800 773-4967,DP,205321
PCL  OO AY 08-24-2003
TTRA 352 473
OCENTR00
ICENTR0X
CRO  CY0VKHL9
SEQ  (A) CY0VKHL9
OCS  VR3CL
OTN  352 473-5738-634
CFAC 1
---LIST
ONP  (NON-PUB) BAKER, BOB
OLA  5528 INDIAN TRAIL, KHTS
OSA  5528 INDIAN TRAIL, KHTS, FL
PAGE       1 OF       6                                          MORE... +
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                 PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:51
05/09/2007 22:46

```
 M O B I   352 473 5738       10 / 26 / 06  CY496Y49 CPX3780      ORDER DISPLAY
004 UP                                                                  PYRC
ODZIP32656
IIN  BAKER, BOB
ILA  5528 INDIAN TRAIL, KEYSTONE
     HEIGHTS
ISA  5528 INDIAN TRAIL, KHTS, FL
IDZIP32656
---BILL
ICBN1ROBERT BAKER
ICBA25528 INDIAN TRAIL
ICPO KHTS FL 32656
IBN1 DPI TELECONNECT LLC
IBA2 2997 LBJ FREEWAY
IBA3 225
IPO  DALLAS       TX 75234
ITAX 1NN1
IZPTXY
TAR  000,910
ZMPO MPOA
MLR  NO
PAGE       1 OF       6                                                 MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

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PROPRIETARY AND CONFIDENTIAL INFORMATION

05/10/07 11:51
05/09/2007 22:46

```
 M O B I   352 473 5738        10 / 26 / 05  CY496Y49 CPX3780       ORDER DISPLAY
D04 UP                                                                    FYRC
OZSBLNET
IBI  RCN
IDCR BR
IGS  000-00-0000;N
IRESHR4728
IMAN R4728
IBTN 904 Q88-8437-437
IPON 50429470
---S&E
I1   RESCN
     /TN 352 473-5738
     /ZRCI DPI TELECONNECT LLC,



PAGE       1 OF       6                                                  MORE...
         PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

```
    05/10/07     11:51
05/09/2007    22:46

 M O B I   352 473 5738       10 / 26 / 05  CY496Y49 CPX3780      ORDER DISPLAY
D04 UP                                                                    PYRC
                                                                  PAGE      2

 CPX352473AM                    Y N
352 473-5738 63520051027KHTS20051027140620051027
CY496Y49A01-31FR  YAXQBYX20051027 W
      MARTHA GODINEZ, 800 414-2065
C1    VR3CL
      /TN 352 473-5738
      /PIC 0377
      /LPIC 0377
      /ZBDI Y1163435093
      /ZPRL X1Z79ET
      /LPCA BO, 06-24-05
      /NMC
      /PCA BO, 06-24-05
      /ZLCP L
      /SED 01-15-05
      /ZSER 00099999A1
      /EXK 352 473
      /LRN 3524730000                                                MORE...
PAGE        2 OF        6
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                              PF11=BACK  PRINTER ID:
```

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05/10/07 11:51
05/09/2007 22:46

```
 M O B I   352 473 5738        10 / 26 / 05  CY496Y49 CPX3780       ORDER DISPLAY
D04 UP                                                                    PYRC
      /TTRA 352 473
T1    1FR
      /TN 352 473-5738
      /PIC NONE
      /LPIC NONE
      /PCA OF, 10-27-05
      /LPCA OF, 10-27-05
      /ZLCP L
      /NMC
      /TTRA 352 473
      /EXK 352 473
      /LRN 3524730000
      /TBE A
      /BLKD
      /RCU TWC
O1    BSLUW
      /TN 352 473-5738
      /ZBDI Y1163435093
      /ZPRL X1BB4N                                                    MORE...
PAGE        2 OF        6
           PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN   PF8=SCROLL                              PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:51
05/09/2007 22:46

```
 M O B I   352 473 5738       10 / 26 / 05  CY496Y49 CPX3780      ORDER DISPLAY
D04 UP                                                                  FYRC
     /ZSER 3B10000010
     /SED 06-24-05
01   BSL6D
     /TN 352 473-5738
     /ZBD1 Y1163435093
     /ZPRL X1BB4N
     /ZSER 9E1000000F
     /SED 06-24-05
01   BUN23
     /TN 352 473-5738
     /ZBDI Y1163435093
     /ZPRL X1AYMP




PAGE       2 OF       6                                                 MORE...
         PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                    PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:51
05/09/2007 22:46

```
 M O B I   352 473 5738        10 / 26 / 05  CY496Y49 CPX3780       ORDER DISPLAY
D04 UP                                                                      PYRC
                                                                    PAGE      3

 CPX352473AM                    Y N
352 473-5738 63520051027KHTS20051027140620051027
CY496Y49A01-31FR  YAXQBYX20051027 W
      /ZSER 9010000000
      /SED 06-24-05
01    CREX6
      /TN 352 473-5738
      /ZBDI Y1163435093
      /SED 03-16-04
      /ZSER 8210000008
      /RMKR (A) 03-16-04
01    ESC
      /TN 352 473-5738
      /ZBDI Y1163435093
      /SED 03-17-04
      /ZSER 6D10000008
01    ESXDC
      /TN 352 473-5738                                              MORE...
PAGE        3 OF        6                                  PF6=FAX
           PF2=SEARCH  PF3=DISPLAY  PF4=PRINT
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:51
05/09/2007 22:46

```
 M O B I   352 473 5738        10 / 26 / 05  CY496Y49 CPX3780      ORDER DISPLAY
D04 UP                                                                    PYRC
      /ZBDI Y1163435093
      /SED 03-17-04
      /ZSER 7410000009
O1    FUJ1X
      /TN 352 473-5738
      /ZSER 0E099999A3
      /SED 08-21-02
R1    LNPCX
      /TN 352 473-5738
      /ZSER 15099999A4
      /SED 08-21-02
O1    NSS
      /TN 352 473-5738
      /ZBDI Y1163435093
      /ZSER 7B1000000A
      /SED 03-17-04
O1    NXMCR
      /TN 352 473-5738
      /ZBDI Y1163435093
PAGE        3 OF       6                                                MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:52
05/09/2007 22:46

```
 M O B I   352 473 5738        10 / 25 / 05  CY496Y49 CPX3780      ORDER DISPLAY
D04 UP                                                                    PYRC
                                                                    PAGE     4
 CPX352473AM                      Y N
352 473-5738 63520051027KHTS20051027140620051027
CY496Y49A01-31FR  YAXQBYX20051027 W
     /ZSER 07099999A2
     /SED 08-21-02
01   BSSDT
     /SED 01-20-05
     /ZSER 380199999B
01   BSSNT
     /SED 01-21-05
     /ZSER 3F0199999C
01   BSS26
     /SED 06-24-05
     /ZSER 3F0199999C
I1   BCR
     /TN 352 473-5738
I1   BRD
     /TN 352 473-5738
PAGE       4 OF       6                                              MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/09/2007 22:46

```
 M O B I   352 473 5738        10 / 26 / 05  CY496Y49 CPX3780      ORDER DISPLAY
D04 UP                                                                    PYRC
      /SED 02-26-03
      /ZSER 5F10000006
01    VSB
      /TN 352 473-5738
      /ZSER 891000000C
      /SED 01-15-05
01    377BP
      /TN 352 473-5738
      /ZSER 971000000E
      /SED 06-24-05
RI    9LM
      /TN 352 473-5738



PAGE       3 OF       6                                                  MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN  PF8=SCROLL                              PF11=BACK  PRINTER ID:
```

DECLASSIFIED

```
    05/10/07     11:52
05/09/2007    22:46

 M O B I    352 473 5738        10 / 26 / 05  CY496Y49 CPX3780       ORDER DISPLAY
D04 UP                                                                      PYRC
I1    CREXA
      /TN 352 473-5738
      /RMKR (A) 10-27-05
      /PKG ADMN-CCR-DEP
I1    HBG
      /TN 352 473-5738
I1    TBODW
      /TN 352 473-5738
      /PKG ADMN-CCR-DEP
O1    NPU
      /ZSER F8099999A0
      /SED 08-21-02
I1    SOMEC
---RMKS
RMK   DAVID PIKOFF
RMKR (A) ADDED BSLD LONG DISTANCE C
       ARRIER, THIRD PARTY
       VERIFICATI ON, CUSTOMER
       CHRISTI, 04-11-20                                                  MORE...
PAGE        4 OF        6
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                    PF6=FAX
PF7=MAIN  PF8=SCROLL                              PF11=BACK  PRINTER ID:
```

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Service Order

#5

DECLASSIFIED

05/10/07 11:52
05/09/2007 22:46

```
 M O B I   772 380 9954       04 / 29 / 05  CRD2WWL7 CPX3654       ORDER DISPLAY
D04 UP                                                                      PQFS
  772-380-9954 954   BILL DATE 04-29-05  CRD2WWL7 CPX3654
                                                                  PAGE     1

 CPX772337AM                  Y N
772 380-9954 95420050429PSL 20050429080220050429
CRD2WWL7A-09-1FRCLYAXQBZ020050429 W

ZRTI S,QS,800 773-4967,DP,205321
TTRA 772 337
CENT ROX
OCS  1FR
CFAC 1
---LIST
LN   LITTLE, RUTH
LA   1481 SE RIVERGREEN C*I*R, PORT
     ST LUCIE
SA   1481 SE RIVERGREEN CIR, P*S*L,
     FL
DZIP 34952
---DIR                                                              MORE...
PAGE       1 OF       4                                  PF6=FAX
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:52
05/09/2007 22:46

```
 M O B I   772 380 9954       04 / 29 / 05  CRD2WWL7 CPX3654      ORDER DISPLAY
D04 UP                                                                  PQFS
---BILL
BN1   DPI TELECONNECT
BA2   INC
BA3   2997 LBJ FREEWAY
BA4   #225
PO    DALLAS TX 75234
TAX   1N01
TAR   056,804
RESH R4728
MAN   R4728
BTN   561 Q88-8437-437
IPON 50315417A
---S&E
C1    RESCN
      /TN 772 380-9954
      /ZRCI DPI TELECONNECT LLC,
       DONNA SANDOVAL, 800 414-2065
      /SED 09-23-03
      /ZSER 7410000009
                                                                   MORE...
PAGE        1 OF        4
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:52
05/09/2007 22:46

```
 M O B I   772 380 9954       04 / 29 / 05  CRD2WWL7 CPX3654       ORDER DISPLAY
                                                                        FQ'S
D04 UP
T1   RESCN
     /TN 772 380-9954
     /ZRCI DP1 TELECONNECT LLC,
      JENNIFER GARCIA, 800 414-2065
C1   1FR
     /TN 772 380-9954
     /TBE A
     /PIC NONE
     /LPIC NONE
     /PCA OF, 09-23-03
     /LPCA OF, 09-23-03
     /ZLCP R




                                                                      MORE...
PAGE       1 OF       4
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT              PF6=FAX
PF7=MAIN  PF8=SCROLL                    PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:52
05/09/2007 22:46

```
 M O B I   772 380 9954        04 / 29 / 05  CRD2WWL7 CPX3654       ORDER DISPLAY
D04 UP                                                                      PQFS
                                                                    PAGE      2

 CPX772337AM                        Y N
772 380-9954 95420050429PSL 200504290802200504 29
CRD2WWL7A-09-1FRCLYAXQBZ020050429 W
      /NMC
      /TTRA 772 337
      /EXK 772 337
      /LRN 7723370000
      /BLKD
      /RCU TWC
      /SED 09-23-03
      /ZSER 3C10000001
T1    1FRCL
      /TN 772 380-9954
      /TBE A
      /PIC NONE
      /LPIC NONE
      /PCA OF, 09-23-03
      /LPCA OF, 09-23-03                                                MORE...
PAGE        2 OF        4                                    PF6=FAX
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:52.
05/09/2007 22:46

```
 M O B I   772 380 9954       04 / 29 / 05  CRD2WWL7 CPX3654       ORDER DISPLAY
D04 UP                                                                    PQFS
      /ZLCP R
      /NMC
      /TTRA 772 337
      /EXK 772 337
      /LRN 7723370000
      /BLKD
      /SED 09-23-03
      /ZSER 3C10000001
      /RCU TWC
R1    BCR
      /TN 772 380-9954
      /SED 09-23-03
      /ZSER 4310000002
R1    BRD
      /TN 772 380-9954
      /SED 09-23-03
      /ZSER 4A10000003
R1    CREXA
      /TN 772 380-9954
                                                                      MORE...
PAGE        2 OF        4
           PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                  PF6=FAX
PF7=MAIN   PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

```
    05/10/07     11:53
05/09/2007    22:46

 M O B I   772 380 9954       04 / 29 / 05  CRD2WWL7 CPX3654      ORDER DISPLAY
D04 UP                                                                  PQFS
     /SED 09-23-03
     /ZSER 5110000004
     /RMKR (A) 09-23-03
     /PKG ADMN-CCR-DEP
R1   HBG
     /TN 772 380-9954
     /SED 09-23-03
     /ZSER 5810000005
R1   LNPCX
     /TN 772 380-9954
     /SED 09-23-03
     /ZSER 5F10000006




                                                                        MORE...
PAGE       2 OF       4
         PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                    PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:53
05/09/2007 22:46

```
 M O B I   772 380 9954       04 / 29 / 05  CRD2WWL7 CPX3654      ORDER DISPLAY
D04 UP                                                                    PQFS
                                                                  PAGE     3
 CPX772337AM                  Y N
772 380-9954 95420050429PSL 20050429080220050429
CRD2WWL7A-09-1FRCLYAXQB2020050429 W
R1    9LM
      /TN 772 380-9954
      /SED 09-23-03
      /ZSER 6D10000008
R1    TBODW
      /TN 772 380-9954
      /PKG ADMN-CCR-DEP
      /SED 04-26-05
      /ZSER 7B1000000A
I1    ESX
      /TN 772 380-9954
I1    NXMCR
      /TN 772 380-9954
I1    SOMEC
---RMKS
PAGE        3 OF       4                                          MORE...
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT                 PF6=FAX
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

DECLASSIFIED

05/10/07 11:53
05/09/2007 22:46

```
 M O B I   772 380 9954        04 / 29 / 05  CRD2WWL7 CPX3654       ORDER DISPLAY
                                                                          PQFS
D04 UP
RMK  DAVID PJKOFF
ZCBR 800 414-2065
RMK  (Z) FOC
---ASGM
G1   TN 772 380-9954
FA   1481 SE RIVERGREEN CIR, PSL,
      FL/RT 1627/RZ 13
OE   00011-00241-43/EXK 772 337/TN
      772 380-9954/LPS/DF
      F11-01-011B
G2   WC 772 335
F1   /CA 3/PR 1155/DF F11-01-007V
     /PRQ Y/BP 755/OBP 361/TEA R
      1489 RIVERGREEN CIR; EXJ/TPR
      162711
F2   /CA 1489RC/PR 361/ENC ENC
      1489RC-351; CBW
---STAT
SWO  NF1                                                          MORE...
PAGE       3 OF       4                                  PF6=FAX
          PF2=SEARCH  PF3=DISPLAY  PF4=PRINT
PF7=MAIN  PF8=SCROLL                          PF11=BACK  PRINTER ID:
```

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Service Order

#6

DECLASSIFIED

05/10/07 11:53
05/09/2007 22:46

```
 M O B I   904 765 1784        02 / 07 / 05  TYCK3M84 CPX3596       ORDER DISPLAY
D04 UP                                                                      PYRC
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ILA  9110 3RD AV, JKVL
OSA  350 SUNSHINE ST, JKVL, FL
ISA  9110 3RD AV, JKVL
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---DYR
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IDEL A1, B1
---BILL
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IBA2 #225
IBA3 2997 LBJ FREEWAY
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05/09/2007 22:46

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D04 UP                                                                      FYRC
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I1   NXMCR                                                          MORE...
PAGE       2 OF       3                                  PF6=FAX
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RMK  T AND F PER CLEC
RMK  (Z) FOC
---ASGM(A)
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DECLASSIFIED

EXHIBIT PAT-4

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 25
COMPANY AT&T -
WITNESS PAT-4 - Pam Tipton
DATE 04-03-08

STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH

DOCKET NO. P-55, SUB 1577

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of Complaint of dPi Teleconnect, L.L.C. Against BellSouth Telecommunications, Inc. Regarding Credit for Resale of Services Subject to Promotional Discounts	))))	ORDER DISMISSING COMPLAINT

HEARD IN: Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina on Wednesday, March 1, 2006, at 9:22 a.m.

BEFORE: Commissioner James Y. Kerr, II, Presiding, and Chair Jo Anne Sanford and Commissioner Sam J. Ervin, IV

APPEARANCES:

For dPi Teleconnect, L.L.C.:

Ralph McDonald, Bailey & Dixon, L.L.P., Post Office Box 1351, Raleigh, North Carolina 27602-1351

Christopher Malish, Foster, Malish, Blair & Cowan, L.L.P., 1403 West Sixth Street, Austin, Texas 78703

For BellSouth Telecommunications, Inc.:

Edward L. Rankin, III, BellSouth Telecommunications, Inc., Post Office Box 30188, Charlotte, North Carolina 28230

Andrew D. Shore, BellSouth Telecommunications, Inc., 675 W. Peachtree Street NE, Suite 4300, Atlanta, Georgia 30375

For the Using and Consuming Public:

Robert S. Gillam and Ralph J. Daigneault, Staff Attorneys, Public Staff - North Carolina Utilities Commission, 4326 Mail Service Center, Raleigh, North Carolina 27699-4326

BY THE COMMISSION: On August 25, 2005, dPi Teleconnect, L.L.C. (dPi) filed a complaint against BellSouth Telecommunications, Inc. (BellSouth) seeking credit for resale of services subject to promotional discounts resulting from their interconnection agreement and a hearing. Among other things, dPi resells BellSouth's retail residential telephone services, some of which are subject to BellSouth promotional discounts. On September 19, 2005, BellSouth filed an answer denying dPi's claims and requesting that the Commission dismiss the complaint.

On November 1, 2005, the Commission issued an Order Scheduling Docket for Hearing and Prefiling of Testimony. The hearing was scheduled for Tuesday, February 21, 2006. The Commission requested that the Public Staff participate as an intervenor. On January 4, 2006 the Commission issued an Order Canceling Hearing because of a scheduling conflict. On January 5, 2006, the Commission issued another Order Scheduling Docket for Hearing. The hearing was rescheduled for Wednesday, March 1, 2006. On January 20, 2006, the Commission issued an Order Granting Motion to Change Filing Dates.

As required by the Commission's November 1, 2005 and January 20, 2006 orders, BellSouth filed the testimony of Pam Tipton, a Director in BellSouth's regulatory organization on January 27, 2006. On that same day, dPi filed the testimony of Brian Bolinger, dPi's Vice President of legal and regulatory affairs, and Steve Watson of Lost Key Telecom, Inc., a consultant and billing agent for competing local providers of telecommunications service (CLPs). BellSouth and dPi filed the rebuttal testimony of their respective witnesses on February 10, 2006.

The Public Staff filed a Notice of Intervention on February 27, 2006, but did not file testimony or present witnesses.

An evidentiary hearing was held on March 1, 2006 in Raleigh, North Carolina with each of the above witnesses presenting direct and rebuttal testimony as well as exhibits.

Based on the foregoing, the evidence presented at the hearing, and the entire record in this matter, the Commission now makes the following

FINDINGS OF FACT

1. BellSouth is duly certified as an incumbent local exchange carrier (ILEC) providing retail and wholesale telecommunications service in its North Carolina service area. BellSouth has a duty to offer any telecommunications service that BellSouth offers to its retail customers to competing local providers (CLPs) at wholesale rates for resale. 47 USC 251(c)(4). Pursuant to this obligation, BellSouth permits CLPs to resell discount promotional plans that BellSouth offers to its retail customers.

2. dPi is duly certified as a CLP and purchases telephone service from BellSouth for resale to its end user customers in North Carolina on a prepaid basis.

3. Among the vertical features that BellSouth makes available to end users are call return, repeat dialing and call tracing. These features are available on a per-use basis, as well as a flat-rate monthly basis. The customer has the option to block the utilization of these features on a per-use basis.

4. As a prepaid service provider, dPi, when it purchases service from BellSouth, routinely directs BellSouth to block the per-use utilization of call return, repeat dialing and call tracing.

5. From January 2004 through November 2005, which is the period in issue in this proceeding, BellSouth had in effect a promotion known as the Line Connection Charge Waiver (LCCW). Under this promotion, when a residential customer established new local service with BellSouth and purchased basic service and at least two custom calling features, BellSouth would waive the Line Connection Charge.

6. Under BellSouth's customary procedure, end user customers who qualify for the LCCW promotion are identified at the time they purchase service and are not billed for the Line Connection Charge. However, resellers are required to pay the full wholesale price for any service they purchase, even if the service qualifies for a promotion, and then submit documentation of the promotional credits to which they are entitled. If BellSouth agrees that a reseller is entitled to benefit from a promotion, it will credit the reseller for the appropriate amount. The form that resellers are required to submit to BellSouth when they request promotional credits has been designated by BellSouth as the "BellSouth Interconnection Billing Adjustment Request Form (BAR)."

7. In reviewing dPi's BAR forms, BellSouth took the position that a customer is entitled to benefit from the LCCW only if the customer purchases basic service and two custom calling features for which a charge is made. BellSouth's position is that acquiring the free blocking services BCD, BRD and HBG does not qualify a customer for the LCCW. Accordingly, BellSouth determined that dPi should be given credit for the LCCW only for those of its end users who had purchased two or more paying features in addition to the free blocking services.

8. The BellSouth/dPi interconnection agreement provides that, "Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly."

9. BellSouth has applied its LCCW promotion as being applicable only to its own customers who purchase basic service and two or more "TouchStar features" for which a charge is made. As a result, given the provisions of the parties' interconnection agreement, dPi is not entitled to credit for customers who purchase only basic service and free blocking features.

EVIDENCE AND CONCLUSIONS FOR FINDINGS OF FACT 1-2

These findings of fact are essentially informational, procedural, and jurisdictional in nature, and the matters which they involve are uncontroversial. They are supported by information contained in the parties' pleadings and testimony and the Commission's files and records regarding this proceeding.

EVIDENCE AND CONCLUSIONS FOR FINDINGS OF FACT 3-9

These findings of fact are supported by the testimony and exhibits of dPi witnesses Bolinger and Watson and BellSouth witness Tipton. In general, the witnesses did not contradict each other, but rather offered opposing perspectives on the transactions between the parties. The issues before the Commission involve the proper conclusions to be drawn from largely undisputed facts.

BellSouth is an ILEC. As an ILEC, BellSouth has a duty to offer any telecommunications service that BellSouth offers to its retail customers to dPi at wholesale rates for resale. The Federal Communication Commission (FCC) has determined that BellSouth's resale obligations extend to promotional discounts offered on retail communication services which extend for periods in excess of ninety days. dPi witness Bolinger testified that dPi is a CLP, operating in 28 states including North Carolina. (Tr. pp. 28, 34) dPi purchases BellSouth's service and resells that service to its own end-user customers on a prepaid basis. BellSouth makes certain promotions available to its retail customers, and dPi, as a reseller, is entitled to the benefit of these promotions (Tr. p. 34).

BellSouth's service includes a variety of vertical features; the ones at issue in this proceeding are also referred to as TouchStar features. Many of these features are listed on BellSouth Cross-Examination Exhibit 2, and they include call return, repeat dialing and call tracing. A customer may pay BellSouth a monthly fee for the right to use call return, repeat dialing or call tracing on an unlimited basis; alternatively, a customer may pay for any of these features on a per-use basis (Tr. p. 73). A customer may also block the utilization of call return, repeat dialing or call tracing on a per-use basis (Tr. p. 74). As shown on BellSouth Cross-Examination Exhibit 2, the blocking of per-use call return, repeat dialing and call tracing is referred to in BellSouth's system by the codes BCD, BRD and HBG, respectively, and BellSouth furnishes BCD, BRD and HBG to customers upon request, without charge.

Witness Bolinger further testified that, whenever dPi purchases telephone service for resale, it blocks all telephone functionalities that can be billed on a per-use basis (Tr. p. 81). This is common practice among prepaid resellers (Tr. p. 84). Accordingly, in purchasing service from BellSouth, dPi routinely blocks per-use call return, repeat dialing and call tracing.

Witness Bolinger stated that one of the promotions offered by BellSouth during the period at issue in this case was the LCCW (Tr. pp. 35-36). Under the terms of this promotion, which are shown in BellSouth Cross-Examination Exhibit 1, when a new customer establishes local service with BellSouth and purchases basic service with two or more custom calling features, BellSouth's Line Connection Charge is waived.

dPi witness Watson testified that he operates Lost Key Telecom Inc., a firm that provides billing services to CLPs (Tr. p. 101). dPi employed Lost Key to prepare and submit promotional credit claims to BellSouth (Tr. p. 101). Witness Watson stated that, when a retail customer is eligible for a promotion, BellSouth automatically reduces the customer's bill by the appropriate amount (Tr. p. 102). However, BellSouth requires resellers to follow a different procedure. Resellers must initially pay the full charges for the service they purchase; they may then submit a form to BellSouth documenting their eligibility for a particular promotion and requesting a credit for the amount associated with the promotion. BellSouth reviews the refund claim forms and determines whether or not it will provide the requested credit (Tr. p. 102). BellSouth Cross-Examination Exhibit 4 is an example of the form that a CLP must submit in order to obtain a promotional credit.

Witness Watson testified that he submitted BAR forms asserting that dPi was entitled to the LCCW, because it had established local service with three custom calling features – the three blocking features, BCD, BRD and HBG (Tr. pp. 102-04). BellSouth refused to credit dPi for the amount of the Line Connection Charge, contending that, because there was no charge for the blocking features, they were not the type of features that qualified for the LCCW (Tr. p. 104). According to witness Watson, if BellSouth had given dPi credit for the LCCW as it should have done, dPi would have received credits in the amount of at least $185,719.49 (Tr. p. 105).

BellSouth witness Tipton testified that BellSouth properly refused to credit dPi for the Line Connection Charge for lines where dPi's customers received only basic service and blocking of per-use call return, repeat dialing and call tracing. According to witness Tipton, the only features that qualify for the LCCW are features for which a charge is made. Unless dPi purchases local service and two or more paying features for a given line, it is not entitled to the benefit of the LCCW (Tr. pp. 215-19). Witness Tipton stated that, in many instances dPi had submitted invalid promotional credit claims to which it was not entitled, such as claims for CREX charges, which are not the subject of any promotion (Tr. pp. 209-10).[1]

None of the witnesses disputed the testimony of opposing witnesses relating to specific factual occurrences. As noted above, this case does not require the Commission to resolve conflicting accounts of the facts, but rather to determine the proper conclusions to be drawn from the facts. The Commission therefore finds the facts to be as set out above, based on the witnesses' un-contradicted testimony.

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[1] dPi originally alleged that BellSouth improperly denied its requests for discount offered as a result of multiple BellSouth promotions. dPi has since limited its claims to the LCCW promotion. Both parties agree that 99 per cent of the disputes center on this promotion.

Beginning in December, 2003, BellSouth requested permission to offer the LCCW promotion. The letter states:

> "During the promotional period, new residence customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge (as found in Section A4 of the GSST)." dPi Exhibit 2, letter to Robert Bennink, General Counsel of the North Carolina Utilities Commission dated December 15, 2003.

Similarly, by letter dated January 12, 2004, BellSouth provided further clarification of the promotion by stating:

> "During the promotional period, new residence customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge (as found in Section A4 of the GSST).This letter is to advise that this promotion will be available only to customers who are returning their local service to BellSouth." dPi Exhibit 2, Letter of January 12, 2004 to Robert Bennink.

Finally, in a letter dated December 17, 2004, which extends the promotion until December, 2005, BellSouth stated:

> "During the promotional period, eligible customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge. This letter is to advise that BellSouth would like to extend this promotion through December 26, 2005. In order to participate in the extension of the promotion, all orders must be placed on or before December 26, 2005." dPi Exhibit 2, Letter of December 17, 2004 to Robert Bennink.

The executive summary for Line Connection Charge Waiver Extension states that, to be eligible for the LCCW, "the customer must switch their local service to BellSouth and purchase any one of the following: ... BellSouth Basic Service and two (2) custom calling (or TouchStar service) local features." BellSouth Cr. Ex. 1. "TouchStar is a group of central office call management features offered in addition to basic telephone service." BellSouth GSST A13.19.1., BellSouth Cr. Ex. 2. TouchStar service features include call return, repeat dialing, call tracing...[2] GSST A13.19.2., BellSouth Cr. Ex. 2. Call return, repeat dialing and call tracing are available on a monthly or subscription basis. GSST A13.19.2(A)(B) and (C), BellSouth Cr. Ex. 2. "Access to the usage option [i.e., call return, repeat dialing, or call tracing] can be

[2] Although there are more defined TouchStar service features defined in the tariff, only the three listed herein are applicable to this proceeding.

restricted at the customer's request at no charge." GSST A13.19.2(A)(B) and (C), BellSouth Cr. Ex. 2.

dPi restricts access to call return, repeat dialing, or call tracing as permitted by the tariff by including BCR, BCF and HBG (Blocking) features in every new order for basic telephone service. These blocks are not defined features in the TouchStar tariffs. Each block, however, is identified as a feature in the rates and charges section of the TouchStar tariff. GSST A13.19.4, BellSouth Cr. Ex. 2.

The parties to this proceeding have diametrically opposing positions on the interpretation of BellSouth's promotion. dPi argues that "all that is required to qualify for these promotions is the purchase of basic services with two TouchStar features." (Tr. p. 37). Further, dPi argues that it has done all that is necessary to qualify for the promotion discount by ordering at least two of the aforementioned blocks. BellSouth counters that blocks are not purchased features and do not qualify under the promotion. Further, BellSouth contends that dPi customers are ineligible for credits because dPi end users do not meet the same criteria that BellSouth retail customers must meet to benefit from the promotion as required by the interconnection agreement.

dPi urges the Commission to intervene in this dispute to divine the "proper" meaning of the promotion and require BellSouth to pay the appropriate credits. Were it to do so, the Commission would resort to various judicially acknowledged rules to assist it in interpreting the promotion. However, after careful consideration, the Commission concludes that we are not required to analyze and decide this case based on the language of the promotion. The fact is that BellSouth and dPi jointly agreed to methodology for determining the limits of <u>any</u> promotion in their voluntarily negotiated interconnection agreement. The following language governs this Commission's interpretation of this promotion:

> "Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly." (Exhibit PAT-1).

Under the clear language of this provision, promotions are *<u>only</u>* available to the extent that end users would have qualified for the promotion if the promotion had been provided by BellSouth directly. In Witness Tipton's testimony, she stated emphatically that BellSouth does not authorize promotional discounts to its End Users who only order basic services and the blocks provided by dPi. (Tr. pp. 245-247). This fact was uncontested by dPi at the hearing and unrebutted in its post hearing brief. The Commission assumes that, if dPi had any contradictory evidence, it would have brought that evidence to our attention. This fact is dispositive. Under the clear terms of the interconnection agreement and the facts of this case, dPi end users who only order blocking features are *<u>not</u>* eligible for the credits because similarly situated BellSouth End Users are not entitled to such credits. dPi's complaint should therefore be denied.

In making this decision, the Commission acknowledges that dPi is at a disadvantage in the promotional process. Ultimately, however, the exact design and

contour of any promotion is completely within the vendor's discretion. BellSouth, like any other vendor, can choose to offer a promotion or not. BellSouth, like any other vendor, can establish terms that permit the consumer to benefit from the promotion or not. There is very little that dPi or this Commission can do to compel BellSouth to change or restructure any promotion unless the terms of the promotion are unconscionable, unconstitutional or violative of the laws or public policy of this State. In this case, there is no evidence that the LCCW promotion offered by BellSouth is unconscionable, unconstitutional or violative of the laws or public policy of this State.

One could argue that it is unconscionable to permit BellSouth to escape its financial responsibility in this case since BellSouth drafted an inherently ambiguous tariff which was reasonably subject to the interpretation adopted by dPi. Ordinarily, an ambiguity is construed against the drafter in situations such as the one at bar. However, dPi has waived its right to rely upon this rule through the bargaining process by agreeing to the aforementioned clause in the interconnection agreement. Thus, in order for us to reach the result that dPi desires, this Commission would be required to disregard the voluntarily negotiated interpretive aid found in the interconnection agreement and, in its place, substitute a judicially created interpretative aid. We decline to do so under these circumstances.

In issuing this Order today, we base our ruling on the unique facts of this case. We expressly decline to determine whether BellSouth's interpretation of the promotion, which prohibits credits being awarded when an end user purchases only basic service and no cost blocking features is correct as such a determination is unnecessary to finally and completely dispose of this case.

Finally, the Commission notes that the Public Staff discussed at length the shortcomings of BellSouth's process for determining which promotional credits dPi was entitled to receive. dPi witness Watson testified that BellSouth does not automatically calculate the promotional credits available to its resale customers at the time an order is submitted, as it does for its retail customers; instead, BellSouth requires resellers to audit their bills and apply for credits after the fact (Tr. p. 102). Moreover, witness Watson testified that BellSouth's system makes it extremely difficult for the reseller to apply for promotional credits. (Tr. p. 108), The credit request must be documented on forms created by BellSouth, listing details of every order for which credit is requested. The data supplied to BellSouth must come from BellSouth's own billing and ordering data, which are traditionally supplied to resellers in paper form or in a "DAB" file that is difficult to work with. Figuring out how to apply for the credits takes a significant amount of resources and time, and, as a result, many CLPs are not able to utilize the promotional credits and discounts.

The Public Staff viewed this process as cumbersome, difficult, and time-consuming to such an extent that the cost of qualifying for a promotion may be higher than the promotional benefit offered by the ILEC. Neither dPi nor BellSouth raised this issue as one to be decided in this proceeding. Nevertheless, the Public Staff invites this

Commission to modify the process to make it less burdensome. We decline the invitation in the context of this complaint proceeding.

If any party in this proceeding desires a more thorough inquiry into this issue, the issue would more appropriately be addressed in a generic proceeding. A generic proceeding would allow these parties and *any other parties with an interest* in the process an opportunity to fully explore BellSouth's process with an eye toward developing a global, universally applicable, solution to any problems identified. This approach is preferable to any limited solution which we could fashion in this proceeding. Thus, if any party, including the Public Staff, desires to resolve this issue, we would consider opening a generic docket upon an appropriate, factually supported petition being filed.

For the reasons set forth herein, dPi's complaint is dismissed.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 7th day of June, 2006.

NORTH CAROLINA UTILITIES COMMISSION

Patricia Swenson

Patricia Swenson, Deputy Clerk

Ah060606.07

FPSC Docket 050863-TP

Excerpt from FL GSST

Exhibit PAT-5

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 26
COMPANY AT&T
WITNESS PAT-5 - Pam Tipton
DATE 04-03-08

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA
ISSUED: October 9, 2003
BY: Joseph P. Lacher, President -FL
Miami, Florida

GENERAL SUBSCRIBER SERVICE TARIFF

Third Revised Page 42
Cancels Second Revised Page 42

EFFECTIVE: October 24, 2003

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.18 (DELETED) (D)

A13.19 TouchStar® Service

A13.19.1 Applications

A. TouchStar® service is a group of central office call management features offered in addition to basic telephone service. TouchStar® service consists of the following features:

A13.19.2 Definitions of Feature Offerings

A. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

All BellSouth marks contained herein are owned by BellSouth Intellectual Property Corporation

A13. MISCELLANEOUS SERVICE ARRANGEMENTS[1] (N)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

A. Call Return (Cont'd)

Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. In some locations, the date and time of receipt of the call will also be provided. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Call Return must be purchased with Repeat Dialing.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back to the Call Return customer.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call is from a RingMaster® service customer, the telephone number transmitted and available for voice-back will be the main Directory Number rather than any dependent RingMaster® service number.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless the telephone numbers are TN identified within the group.

This feature is available, facilities permitting, to residence and business customers as follows: a) monthly subscription, or b) per activation/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each activation. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each activation. Access to the usage option can be restricted at the customer's request at no charge.

B. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

®Registered Service Mark of BellSouth Corporation

A13. MISCELLANEOUS SERVICE ARRANGEMENTS[1] (N)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

B. Repeat Dialing (Cont'd)

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

This feature is available, facilities permitting, to residence and business customers as follows: a) monthly subscription, or b) per activation/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each activation. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each activation. Access to the usage option can be restricted at the customer's request at no charge.

C. Call Selector

Call Selector provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting in A13.9.1.A.3 of this Tariff and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

D. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS (T)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

E. Call Block

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. ***Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.*** (T)

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office or Annoyance Call Center for further action. The customer is not provided the traced number. At the customer's request, the Company will provide assistance and support. If the customer pursues with law enforcement, the Company will provide the call tracing information to law enforcement.

Only calls from within the same TouchStar® service capable area are traceable using Call Tracing.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

Call Tracing is available to residence and business customers as follows: (a) monthly subscription, or (b) per activation/occasion. If the customer elects to subscribe to Call Tracing on a monthly basis, unlimited access to the feature is provided with no additional charge for each activation. Where facilities permit, any customer may utilize Call Tracing on a non-subscription basis with a per occasion charge for each successful activation of the feature.

Subject to the availability of facilities, access to usage based Call Tracing can be restricted at the customer's request at no charge.

G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS[1] (N)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

G. Caller ID - Basic (Number Delivery) (Cont'd)

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances, where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group unless, facilities permitting, the line is Telephone Number (TN) identified within the group.

Calling number information via Caller ID - Basic is not available on operator handled calls.

H. Caller ID - Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller ID - Deluxe is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Deluxe customer.

Caller ID - Deluxe also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Rejection regardless of the current state of the ACR customer's line (e.g., off hook or idle).

Subsequent to establishment of Caller ID - Deluxe, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS (T)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

H. Caller ID - Deluxe (Name and Number Delivery) (Cont'd)

Any customer subscribing to Caller ID - Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

(DELETED) (D)

If the incoming call is from a caller who subscribes to RingMaster® service, the name and number transmitted will always be the main directory listing information rather than the RingMaster® service listed name and number.

If the incoming call originates from a Multi-Line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

I. Calling Number Delivery Blocking - Permanent

This feature enables certain customers as described in A13.19.3.A.11. to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery - Permanent, the Directory Number and/or Directory Name will be delivered.

J. Calling Number Delivery Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

K. Call Tracking - Bulk Calling Line Identification (BCLID)

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming telephone calls.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS[1] (N)

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

K. Call Tracking - Bulk Calling Line Identification (BCLID) (Cont'd)

Information is transmitted to the Call Tracking customer over a separate channel which is required for feature operation. Calling and called Directory Numbers (DN), time of day the call was received, busy-idle status of the called line, and the calling line type (individual or group) are delivered to the customer. This information should be received by the customer's CPE shortly after reception of the incoming call.

Any customer subscribing to Call Tracking will be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group.

If the incoming call is from a customer who subscribes to RingMaster® service, the telephone number transmitted will always be the main number rather than the RingMaster® service number.

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

L. (Obsoleted, See Section A113.)

M. Anonymous Call Rejection

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Rejection is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Rejection regardless of the current state of the ACR customer's line (e.g., off hook or idle).

A service order is required to establish or discontinue Anonymous Call Rejection. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar® Service (Cont'd)

A13.19.2 Definitions of Feature Offerings (Cont'd)

N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When the Enhanced Caller ID customer's line is not in use the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

If the incoming call is from a caller who subscribes to RingMaster® service, the name and number transmitted will always be the main directory listing information rather than the RingMaster® service listed name and number.

If the incoming call originates from a multi-line hunt group, the name and number transmitted will always be the main listed directory name and number of the hunt group, unless, facilities permitting, the lines are Telephone Number (TN) identified within the group.

If the incoming call is from a caller served by a PBX, generally only the main listed name and number of the PBX will be transmitted and available for display. However, in certain circumstanaces where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display.

Any customer subscribing to Enhanced Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liabiliity and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Enhanced Caller ID also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently be terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by the ACR regardless of the current state of the called party's line (e.g., off hook or idle). (M)

Material appearing on this page previously appeared on page(s) 50 of this section.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar® Service (Cont'd) (T)

A13.19.2 Definitions of Feature Offerings (Cont'd)

O. Enhanced Caller ID (With Call Management)

This feature is only available to business customers where facilities permit. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options.

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. All terms and conditions, including rates, for this feature are as described in A13.9 of this Tariff. This feature must be ordered separate from Enhanced Caller ID with Call Management.

Call disposition options provided with Enhanced Caller ID with Call Management include:

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein

P. BusyConnect

BusyConnect is an optional network feature which will be available in central offices where facilities are available on a usage basis. Presubscription will not be required and billing will be incurred on a per use basis.

BusyConnect enables callers to retry a busy line on demand. When a caller receives a busy condition, the service will automatically play an announcement offering the caller the option of having the service complete the call when the called line becomes available. If the caller activates BusyConnect service, the status of the called party's line will be monitored for thirty minutes and the call completed when the line is available.

BusyConnect service is available, facilities permitting, to residence and business customers on a per activation/occasion basis. The service may be utilized on a non-subscription basis with a per occasion charge for each activation, whether the call is completed or not. Access to the usage option can be restricted at the customer's request at no charge. (USOC BRD in A13.19.4).

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BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA
ISSUED: July 16, 2003
BY: Joseph P. Lacher, President -FL
Miami, Florida

GENERAL SUBSCRIBER SERVICE TARIFF

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EFFECTIVE: August 1, 2003

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar® Service (Cont'd) (T)

A13.19.3 Regulations and Limitations of Service

A. The following limitations apply:

1. TouchStar® service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar® service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar® service capable offices.

2. TouchStar® service features are available to single and multi-line residence and business customers unless otherwise specified following. TouchStar® services are compatible with either rotary dial or Touch-Tone service, except that BusyConnect® service will not work with rotary dial in most offices. Caller ID - Basic and Caller ID - Deluxe are available for single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID-Basic, Caller ID-Deluxe, and Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements but it is available for PBX and multi-line business customer. Neither Caller ID-Basic, Caller ID-Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management nor Call Tracking (BCLID) can be provisioned for customers with the following service arrangements: Basic 911, FX, FCO, DPA or Dual Service. Privacy Director® service is only available to single and multi-line residence customers. (T)

3. TouchStar® service basic features, including Calling Number Delivery Blocking, cannot be provisioned or utilized on Toll Terminals and Trunks except as specifically noted in 14. following.

4. Appropriate service charges apply except during Company designated periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID Basic to Caller ID Deluxe, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID Deluxe to Enhanced Caller ID or Enhanced Caller ID with Call Management; and, upgrades from Enhanced Caller ID to Enhanced Caller ID with Call Management. The service charge waiver will apply to situations in which the upgrade is the only service order activity.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 Regulations and Limitations of Service (Cont'd)

A. The following limitations apply: (Cont'd)

5. Subscribers to Prestige Communications Service, I and II must have Touch-Tone in order to subscribe to TouchStar service.
6. The Company will deliver all numbers/names, subject to blocking and technical limitations, including telephone numbers/names associated with Non-Published Listing Service as described in Section A6. of this Tariff.
7. Telephone numbers/names transmitted via Caller ID - Basic, Caller ID - Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking are intended solely for the use of the subscriber. Resale of this information is prohibited by this Tariff.
8. Calling Number Delivery Blocking - Permanent is available upon request, at no charge, to the following entities (including lines located at the residences of their employees or volunteers over which the business of the agency is conducted): (a) established shelters of private, non-profit and publicly funded domestic violence intervention agencies; and (b) federal, state, and local law enforcement agency offices.
9. Calling Number Delivery Blocking - Per Call is provided subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's CPE to perform satisfactorily with the network feature described herein.
10. Calling party information is not available on operator handled calls via Caller ID - Basic, Caller ID - Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management or Call Tracking.
11. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.1 of this Tariff.
12. TouchStar service can be suspended as specified in A2.3.16 of this Tariff. During the period of suspension, no recurring charge applies.
13. Per activation Call Return, Per Activation Repeat Dialing, Denial of Per Activation Call Return and Denial of Per Activation Repeat Dialing are available to the following types of service where facilities permit: single line residence, multi-line residence, single line business, multi-line business and PBX Trunks.

A13.19.4 Rates and Charges

A. Residence

(1) Call Return

		Monthly Rate	USOC	
(a)	Per line[1]	*$6.95*	NSS	(I)

Note 1: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

A. Residence (Cont'd)

(1) Call Return (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	
(b) Per activation[1]	*$1.25*	$-	NA	(I)
(c) Denial of Per Activation[1]	-	-	BCR	
(2) Repeat Dialing				
(a) Per line[2]	-	5.95	NSQ	
(b) Per Activation[1]	*$1.25*	-	NA	(I)
(c) Denial of Per Activation[1]	-	-	BRD	
(3) Call Selector				
(a) Per line	-	5.95	NSK	
(4) Preferred Call Forwarding				
(a) Per line	-	5.95	NCE	
(5) Call Block				
(a) Per line	-	5.95	NSY	
(6) Call Tracing				
(a) Per line	-	5.95	NST	
(b) Per Successful Trace[1] (non-subscription)	3.50	-	NA	
(c) Denial of Per Activation[1]	-	-	HBG	
(7) Caller ID - Basic				
(a) Per line	-	8.00	NSD	
(8) Caller ID - Deluxe (with ACR)				
(a) Per line	-	9.00	NXMCR	

Note 1: These features are available to the following types of service where facilities permit: single line residence, multi-line residence, and PBX trunks.

Note 2: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

A. Residence (Cont'd)

	Nonrecurring Charge	Monthly Rate	USOC	
(9) Caller ID - Deluxe (Without ACR)				
(a) Per line for Multi-Line Hunt Group arrangements	$-	$9.00	NXMMN	
(10) Calling Number Delivery Blocking - Permanent[1]				
(a) Per line	-	-	NOB	
(11) Calling Number Delivery Blocking - Per Call				
(a) Per activation	-	-	NA	
(12) Anonymous Call Rejection[2]				
(a) Per line	-	5.95	HBY	(I)
(13) BusyConnect				
(a) Per activation[3,4]	1.25	-	NA	

B. Business

(1) Call Return			
(a) Per line[5]	-	6.50	NSS
(b) Per activation[3]	1.25	-	NA
(c) Denial of Per Activation[3]	-	-	BCR
(2) Repeat Dialing			
(a) Per line[5]	-	6. 50	NSQ
(b) Per activation[3]	1.25	-	NA
(c) Denial of Per Activation[3]	-	-	BRD

Note 1: This feature is only offered to certain customers as per A13.19.3.A.

Note 2: The nonrecurring charge (Secondary Service Charge) for connection of this feature will be waived for the first 90 days of service availability in each area as conversions occur.

Note 3: These features are available to the following types of service where facilities permit: single line business, multi-line business and PBX trunks.

Note 4: Denial of per activation of BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 5: Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

B. Business (Cont'd) (T)

(3) Call Selector

	Nonrecurring Charge	Monthly Rate	USOC
(a) Per line	$-	$6.50	NSK
(4) Preferred Call Forwarding			
(a) Per line	-	6.00	NCE
(5) Call Block			
(a) Per line	-	6.50	NSY
(6) Call Tracing			
(a) Per line	-	6.50	NST
(b) Per Successful Trace (non-subscription)[1]	3.50	-	NA
(c) Denial of Per Activation[1]	-	-	HBG
(7) Caller ID - Basic			
(a) Per line	-	11.00	NSD
(8) Caller ID - Deluxe (with ACR)			
(a) Per line	-	11.00	NXMCR
(9) Caller ID - Deluxe (Without ACR)			
(a) Per line for Multi-Line Hunt Group arrangements	-	11.00	NXMMN
(10) Calling Number Delivery Blocking – Permanent[2]			
(a) Per line	-	-	NOB

Note 1: These features are available to the following types of service where facilities permit: single line business, multi-line business and PBX trunks.

Note 2: This feature is only offered to certain customers as per A13.19.3.A. preceding.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates and Charges (Cont'd)

B. Business (Cont'd)

(11) Calling Number Delivery Blocking - Per Call

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Per activation	$-	$-	NA	
(12) Anonymous Call Rejection[1]				
(a) Per line	-	4.00	HBY	
(13) Enhanced Caller ID (with ACR)				
(a) Per line	-	17.00	NXECR	
(14) Enhanced Caller ID with Call Management (with ACR)				
(a) Per line	-	17.00	N1ACR	
(15) Enhanced Caller ID with Call Management (with ACR and Call Forwarding Don't Answer)[2]				
(a) Per line	-	17.00	NCACR	
(16) BusyConnect				
(a) Per activation[3]	*1.25*	-	NA	(I)

C. Per Subscription

1. Business PBX or MLHG

a. Call Tracking-Bulk Calling Line Identification (BCLID)

(1) Per Line/Trunk Arrangement[4]

	Nonrecurring Charge	USOC
(a) Per DID arrangement	$500.00	NXB
(b) Per Non-DID arrangement	*500.00*	NXK

(2) Per Calling Number-Delivered Monthly Usage Charge

Quantity of Calls

	Charge Per Call	USOC
(a) First 50,000	$.03	NA
(b) 50,001 - 400,000	.02	NA
(c) Over 400,000	.01	NA

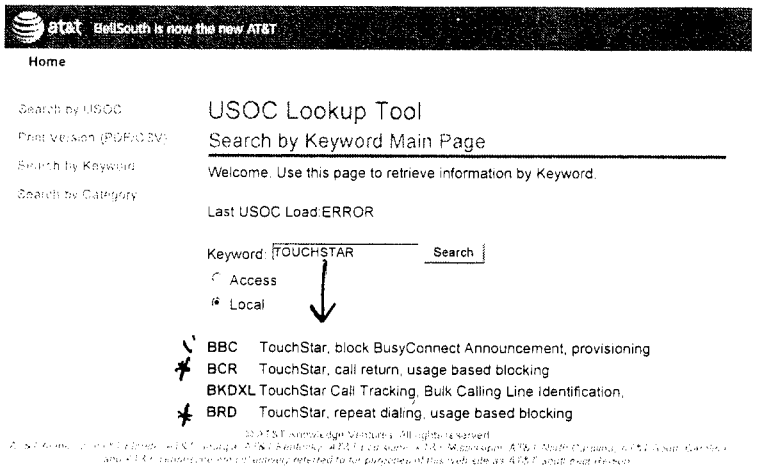
Note 1: The nonrecurring charge (Secondary Service Charge) for connection of this feature will be waived for the first 90 days of service availability in each area as conversions occur.

Note 2: Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates and regulations for CFDA are in section A13.9 of this tariff.

Note 3: Denial of per activation of BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

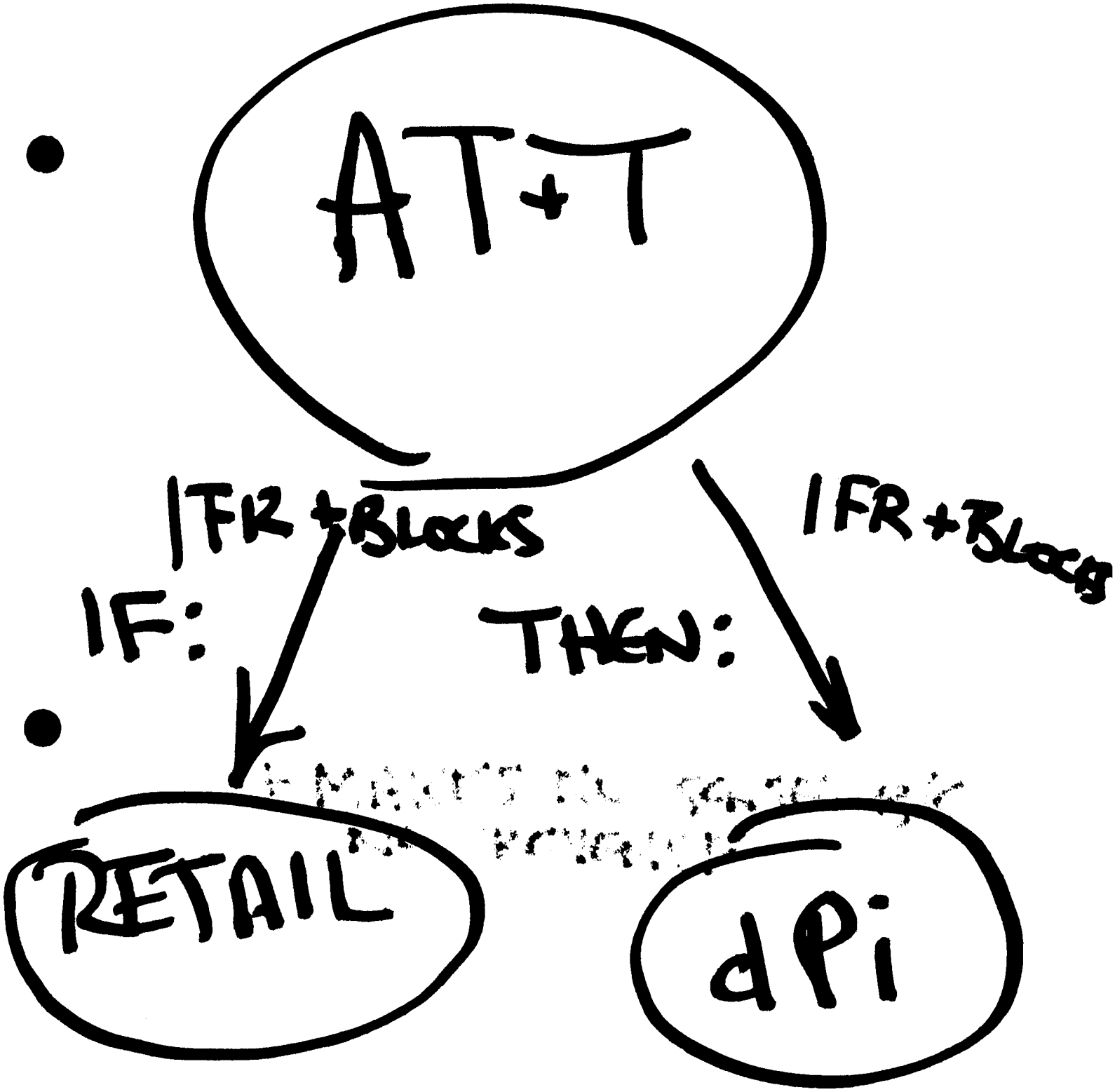
Note 4: The rate includes a data set located in the Central Office. A type 2120/2020 (intra/interexchange) four-wire local channel is required and should be ordered from the Private Line Service Tariff, Section B3.

All BellSouth marks contained herein and as set forth in the trademarks and service marks section of this Tariff are owned by BellSouth Intellectual Property Corporation.



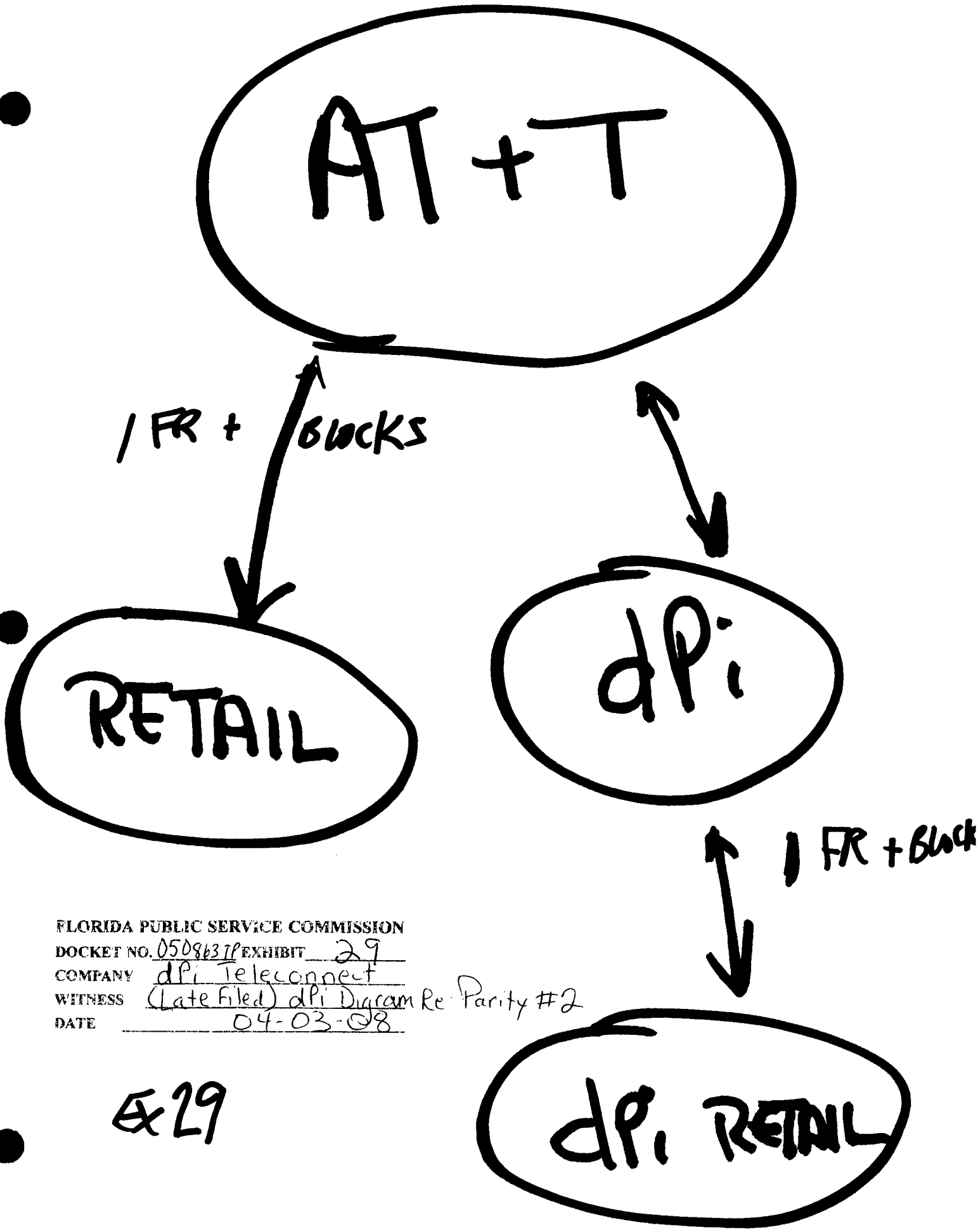
FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 27
COMPANY dPi Teleconnect
WITNESS AT&T USOC Lookup Tool
DATE 04/03/08

Ex. 27



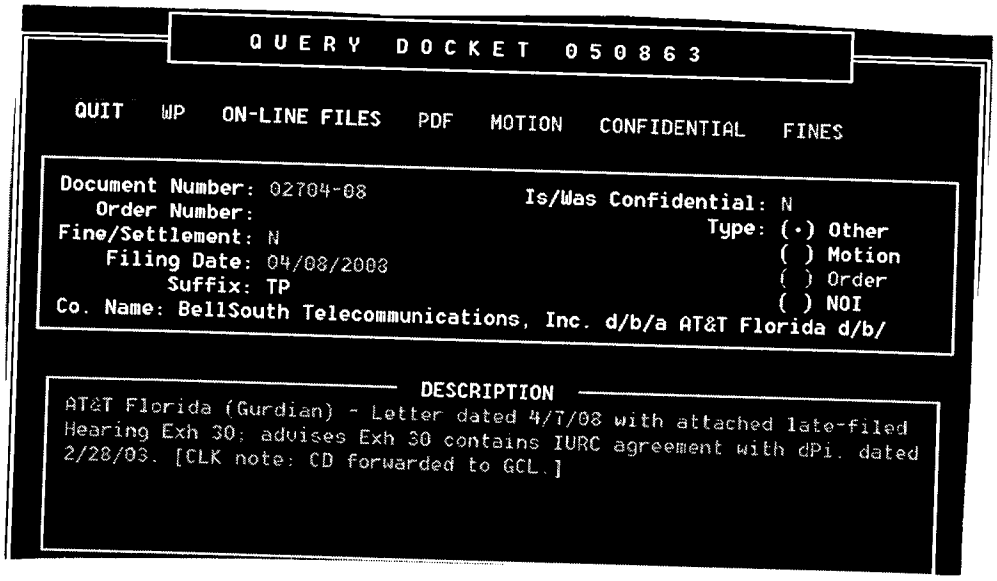
FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-T EXHIBIT 28
COMPANY dPi Teleconnect
WITNESS (Late Filed) dPi Diagram Re: Parity #1
DATE 04/03/08

Ex 28



FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863TP EXHIBIT 29
COMPANY dPi Teleconnect
WITNESS (Late Filed) dPi Diagram Re: Parity #2
DATE 04-03-08

&29



QUERY DOCKET 050863

QUIT WP ON-LINE FILES PDF MOTION CONFIDENTIAL FINES

Document Number: 02704-08
Order Number:
Fine/Settlement: N
Filing Date: 04/08/2008
Suffix: TP
Co. Name: BellSouth Telecommunications, Inc. d/b/a AT&T Florida d/b/

Is/Was Confidential: N
Type: (•) Other
( ) Motion
( ) Order
( ) NOI

DESCRIPTION

AT&T Florida (Gurdian) - Letter dated 4/7/08 with attached late-filed Hearing Exh 30; advises Exh 30 contains IURC agreement with dPi, dated 2/28/03. [CLK note: CD forwarded to GCL.]

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 30
COMPANY AT&T
WITNESS (Late Filed) Interconnection Agreement
DATE 04/03/08

Analysis of ATT Retail Service Order Data (2005-2007)

Exhibit D

Order Month	Order Year	Total Florida Residential 'N' Orders	# 'N' Orders w/ 2+ Free Blocks	% 'N' Orders w/ 2+ Free Blocks	# 'N' Orders w/ Block Waiver No Verticle Features	% 'N' Orders w/ Block Waiver (from Block Orders) No Verticle Features
January	2005	66,971	505	0.75%	61	12.08%
February	2005	58,632	407	0.69%	49	12.04%
March	2005	61,183	339	0.55%	44	12.98%
April	2005	55,032	304	0.55%	40	13.16%
May	2005	55,832	287	0.51%	25	8.71%
June	2005	59,072	400	0.68%	36	9.00%
July	2005	56,629	321	0.57%	27	8.41%
August	2005	64,893	389	0.60%	41	10.54%
September	2005	54,569	321	0.59%	27	8.41%
October	2005	53,381	324	0.61%	34	10.49%
November	2005	51,454	319	0.62%	31	9.72%
December	2005	58,441	423	0.72%	43	10.17%
Total for Year	2005	696,089	4,339	0.62%	458	10.56%
January	2006	66,731	421	0.63%	42	9.98%
February	2006	51,090	287	0.56%	28	9.76%
March	2006	51,874	291	0.56%	41	14.09%
April	2006	42,046	260	0.62%	20	7.69%
May	2006	44,397	368	0.83%	46	12.50%
June	2006	49,428	467	0.94%	67	14.35%
July	2006	46,620	667	1.43%	97	14.54%
August	2006	54,717	863	1.58%	115	13.33%
September	2006	47,547	759	1.60%	94	12.38%
October	2006	50,154	925	1.84%	121	13.08%
November	2006	48,053	894	1.86%	111	12.42%
December	2006	43,630	930	2.13%	103	11.08%
Total for Year	2006	596,287	7,132	1.20%	885	12.41%
January	2007	54,030	1,243	2.30%	166	13.35%
February	2007	45,775	1,056	2.31%	138	13.07%
March	2007	45,722	919	2.01%	153	16.65%
April	2007	40,493	791	1.95%	156	19.72%
May	2007	41,134	771	1.87%	149	19.33%
June	2007	41,660	743	1.78%	151	20.32%
July	2007	42,688	829	1.94%	163	19.66%
August	2007	45,202	798	1.77%	152	19.05%
Total for Year	2007	356,704	7,150	2.00%	1,228	17.17%
Total		1,649,080	18,621	1.13%	2,571	0.16%

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 31
COMPANY ZPI Teleconnect
WITNESS (Late Filed) Pam Tipton's analysis
DATE 04/03/08

Ex 31

REQUEST: In RFI 1-22, dPi asked the following:

Please produce copies of all BellSouth's internal training, billing dispute, and policy documents relating to BellSouth granting or denying promotion credits to CLECs, including, but not limited to, directions or training materials to account managers, billing department employees, employees involved in CLEC dispute resolution, etc.

In response, you provided the document attached as Exhibit B ("the document")

dPi seeks to discover the existence of prior versions and dates of creation of all versions of the document.

Please provide:

a. the date the document was created;
b. a copy of all prior or subsequent versions or drafts of the document (if any);
c. the date each version was created;
d. the individuals who created or modified each version.

RESPONSE:
a. The Resale Promotions document was created May 2005.
b. Please see the attached.
c. Bates numbered pages 000001 through 000004 is the January 2006 version and bates numbered pages 000005 through 000008 is the January 2007 version.
d. These versions were created and modified by Kristy Seagle.

FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 050863-TP EXHIBIT 32
COMPANY dPi Teleconnect
WITNESS (Late Filed) BS Internal Resale Promotions Policy Documents 32
DATE 04/03/08

Respectfully submitted on this 26th day of November, 2007.

BellSouth Telecommunications, Inc.,
d/b/a AT&T Louisiana

Victoria K. McHenry
Carmen S. Ditta
365 Canal Street, Suite 3060
New Orleans, LA 70130
Phone: (504) 528-2050
email: victoria.mchenry@bellsouth.com

J. PHILLIP CARVER
Suite 4300, BellSouth Center
675 W. Peachtree St., NE
Atlanta, GA 30375
(404) 335-0765

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing has been sent to all parties of record, via eMail, this 26th day of November, 2007.

697128

RESALE PROMOTIONS

General Overview

BellSouth is required to make available certain retail promotions to resale CLECs. Currently, there are three promotions that resale CLECs submit for processing of credits:

- Line Connection Waiver
- Secondary Service Charge Waiver
- ~~1FR plus 2 Free Features~~

~~In addition to promotional credits, resale CLECs are also entitled to submit credit requests for end users who fit the qualifications for contract promotions, such as:~~

- ~~Key Customer Program~~
- ~~Simple Savings Program~~
- ~~Renewal Incentive Program~~
- ~~BellSouth Business Winning Rewards~~
- ~~BellSouth Business Select Program~~

Promotional Credit Submission Process

CLECs submit BAR forms by Q account, by promotion with accompanying spreadsheets on a monthly basis. The spreadsheets include a list of end users whom the CLEC considers meet the qualifications of the promotion. CLEC submission is sent via email to the Resale Product Manager.

Promotion Validation Process

1. Determine the sample size of end user telephone numbers to be validated by obtaining the total number of end user lines submitted per Q account. Multiply that number by the following factor: (This has changed)

End User Line Count	Percent to Validate
1-10	All
11-100	10%
101-250	8% minimum of 10 lines
251-500	7% minimum of 10 lines
501-1000	5% minimum of 10 lines
1001 or more	3% minimum of 10 lines

2. Randomly select end user telephone numbers to be validated. Example: With 356 end user telephone numbers, you would validate 25 numbers (357x.07). Start at the first line and count every 14 numbers (357 divided by 25). On the next spreadsheet, go through the same process, but start at line 2. The next spreadsheet, start at line 3, etc.

3. With each end user telephone number to validate, access the original service order in MOBI and verify the following:

- Does the end user belong to the CLEC requesting the credit?
- Is it a resale account?
- Does it meet the qualifications of the promotion?

4. Highlight the validated numbers on the original spreadsheet – orange for those numbers that did not qualify, green for those numbers that do qualify. Calculate the percent of qualified numbers. In the case above, if 10 of the 25 numbers qualified that would equal 40% (10 divided by 25). Determine the amount of money that is to be credited to the CLEC by multiplying .40 by the monies asked for. If the requested amount is $5,000, then the amount we would credit would be $2,000.

Promotion Qualifications

1. Line Connection Waiver

   Minimum requirement is basic local service plus 2 ***purchased*** Custom Calling and/or TouchStar features (includes RingMaster). USOCs without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs.

2. Secondary Service Charge Waiver

   Waiver of secondary service charges when customers add or change one or more of the following services/features to their ***residential*** service:

   - Rotary Line Service
   - TouchStar Service
   - Custom Calling Services
   - Prestige Communications Package
   - Customized Code Restrictions
   - Designer Listing
   - Message Waiting Indication
   - RingMaster Service
   - Memory Call Service
   - Privacy Director Service
   - Voice Mail Companion Services Package
   - Preferred Pack Plan

3.1FR plus 2 Free Features

Minimum requirement is basic local service plus 2 ***purchased*** Custom Calling and/or TouchStar features (includes RingMaster). USOCs without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs. Customer receives 2 free features for one year. Each month, for 12 months, CLEC sends in credit request. So, for example, you will find requests for credits in May for a line that was installed in December.

4.Key Customer (2002, 2003 and 2004)

- Existing Business Customers only
- Monthly Recurring Charge between $75 - $3,000
- 24 month contract receives 10% off MRC and 50% off Hunting
- 36 month contract receives 20% off MRC and 100% off Hunting
- Complete Choice customers not eligible to receive Hunting benefit

Key Customer 2005

- Existing Business Customers only
- Monthly Recurring Charge between $75 - $3,500
- 24 month contract receives 10% off MRC and 50% off Hunting
- 36 month contract ($75-$249.99) receives 20% off MRC and 100% off Hunting
- 36 month contract ($250-$3500) receives 25% off MRC and 100% off Hunting
- Complete Choice customers not eligible to receive Hunting benefit

5.BellSouth 2004 Simple Savings Promotion

- New Customers only
- Monthly Recurring Charge between $75 - $3,000 (excluding hunting, analog private line, ISDN PRI, Frame Relay, BIS-T1 and Megalink service charges)
- 24 month contract receives 10% off MRC and 50% off Hunting
- 36 month contract receives 20% off MRC and 100% off Hunting
- Complete Choice for Business customers not eligible to receive Hunting benefit

6.BellSouth Renewal Incentive Program

- Available to existing customers currently enrolled in Local Service Term Election Agreement that is about to expire.

- Monthly Recurring Charge between $75 – $3,500 (excluding hunting, analog private line, PRI, BIS-T1 and BIS-PRI charges)
- 12 month renewal agreement receives 20% off MRC and 100% off Hunting

7. BellSouth Business Winning Rewards 2005

- Available to new and existing customers
- Services included are 1FB, PBX Trunks, Centrex Service, MegaLink Service, PRI, Frame Relay, Hunting and Custom Calling Features
- Monthly Recurring Charge between $75 – $25,000
- 12 month contract receives 5% off MRC not to exceed $1,250 monthly and 50% off Hunting
- 24 month contract receives 10% off MRC not to exceed $2,500 monthly and 75% off Hunting
- 36 month contract receives 15% off MRC not to exceed $3,750 monthly and 100% off Hunting
- Not to be combined with any other promotion

8. BellSouth Select Business Program

(Vickie Milne to supply details)

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   - Voice Mail Companion Services Package
   - Preferred Pack Plan

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