

From: Ruth McHargue  
Sent: Monday, May 11, 2009 4:59 PM  
To: Katie Ely  
Cc: Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks  
Subject: FW: To CLK Rate increase protest

Please add to docket file.

-----Original Message-----

From: Consumer Contact  
Sent: Monday, May 11, 2009 10:33 AM  
To: Ruth McHargue  
Subject: To CLK Rate increase protest

FPSC, CLK - CORRESPONDENCE  
Administrative Parties X Consumer  
DOCUMENT NO. 04496-08  
DISTRIBUTION: ECRGL

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Saturday, May 09, 2009 10:40 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 19697

Complaint filed with PSC

Select County: MARTIN  
CUSTOMER INFORMATION

Name: Edgar Shoemaker  
Telephone: 772-288-3543  
Email: eddieshoe@gmail.com  
Address: 6001 SE Landing Way #7 Stuart 34997

BUSINESS INFORMATION

Business Account Name: Edgar Shoemaker  
Account Number:  
Address: 6001 SE Landing Way #7 Stuart Florida 34997

COMPLAINT INFORMATION

Complaint: Other Complaint against Miles Grant Water and Sewer Company  
Details:

Within the last 6 months Miles Grant Water and Sewer has increased total usage rates close to 100 percent with the approval of the PSC. Utilities Inc. (parent co. I presume) changed the billing cycle from bi-monthly to monthly. The result is that they are billing about the same dollar figure on a monthly basis that used to be billed every other month....hence the, almost, 100 percent increase.

To add insult to injury, after only two months of the new billing cycle, we just received the notice of yet another increase of 1.22 percent for water and 1.11 percent for sewage...subject to the PSC approval.

My neighbors and I are outraged at the increases and ask that you review this situation. Times are hard enough now without having to try to satisfy spiraling charges by a company who has no threat of competitive comparisons.

Thank you for your attention.

EMS

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

December 1, 2008

Rose Benesh  
5335 SE Miles Grant Rd.  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION:

RECEIVED-FPSC  
08 DEC - 1 PM 3:32  
COMMISSIONER  
CLERK

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Benesh:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



Rose Benesh  
Page 2  
December 1, 2008


wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

On November 13, 2008 the Commission voted to approve staff's recommendation regarding Miles Grant's rates. The recommendation can be found on the PSC website at the following link:

<http://www.psc.state.fl.us/library/filings/08/10255-08/10255-08.pdf>

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 NOV 21 AM 8:30

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08
DISTRIBUTION: ECR/08

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Rose Benesh

My Signature Rose Benesh

My Address 5335 S.E. Miles Grant Rd. Stuart 34997

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

November 12, 2008

Jane Quickel  
5272 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Quickel:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

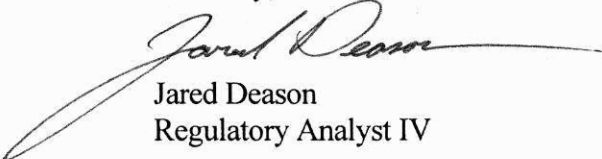
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08 NOV 13 PM 1:58  
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CLERK

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DOCUMENT NO. 04696-08	
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In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Kimberley Pena

070695

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

From: rbelvin1@aol.com

Sent: Thursday, November 13, 2008 8:40 AM

To: Jared Deason

Cc: Bart Fletcher; Cheryl Bulecza-Banks; Marshall Willis; Kimberley Pena; Ruth Nettles

Subject: Re: FW: Docket No 070695

Mr. Deason,

We have read your commissions recommendations regarding Docket No. 070695-WS – Application for increase in water and wastewater rates in Martin County by Miles Grant Water and Sewer Company and have a few questions:

1..While you have established an irrigation rate of \$5.06 per 1000 gallons plus BFC of \$13.60 for the Country Club

- a. What is the annual income amount used in your projected revenues from the Country Club?
- b. Does the annual revenue projected cover the costs incurred for the Country Club? " Customer uses approximately **19% of the water** and pays 10% of their proportionate cost" as per June 20, 2008 e-filing memo Rose, Sunstrand & Bentley To Ann Cole.

2.. A review of the 2007 Country Club financial records period ending June 30, 2007 reflects and annual Bulk Irrigation charge of \$4,997. This ties out with the reported **potable usage** 9,346,800 gallons at \$.54/1000 per MGWS 7/17/2008 e-mail filing. Additionally the 7/17 e-mail states that there is no reuse rate and the club is not **charged for reuse water**. Now in a 9/5/2008 e-mail Deason to Belvin you state "The Country Club is charged a Bulk Irrigation rate ...whether the water is reuse or potable".

- a. Can you please clarify this discrepancy?

3. Additionally we see no recommended charge for reused water for the Country Club. In your 9/10/2008 memo to me "if a utility fails to charge a particular customer(s), which results in the reporting of revenues lower than should be , the Commission adjusts the revenues to reflect the monies that should have been collected."

- a. Why is there no reuse water rate to the Country Club?
- b. Was the revenues adjusted to reflect the monies that should be collected from the customer?

4. Can you please direct me to were we can find the data/assumptions used to calculate your projected revenues.

5. A review of area water company charges reflects the MGWS with your new rate structure has by far the highest cost for the consumer.

- a. Is this a reflection of volume?
- b. Did your study measure cost efficiencies?
- c. What is required to get MGWS more competitive?

We thank you in advance for your responses. I wish that when you called me in New Orleans I could have been more attentive but I had 10 people waiting for work assignments.

11/13/2008

Would you see to that the members of the commission receive a copy of this e-mail and in addition would you please see to it that this e-mail and our prior communications is placed on the inter-net as you have said you would do.

Bob Belvin  
772-288-4225

CC. to owners group

---

Get the Moviefone Toolbar. Showtimes, theaters, movie news & more!

11/13/2008

Ellen Plendl

070695

**From:** Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]  
**Sent:** Monday, November 10, 2008 9:09 AM  
**To:** Ellen Plendl  
**Subject:** Email

**Attachments:** Fwd: Delivery Status Notification (Failure); FPL Increase ??? Why; FW: Florida Power & LightP 8% Rate Increase; Florida Power & LightP 8% Rate Increase; Public Service Commission; FPL Rate Hike and government in general; FPL Increase; Public Service Commission Complaint



Fwd: Delivery Status Notification (Failure); FPL Increase ??? Why; FW: Florida Power & LightP 8% Rate Increase; Florida Power & LightP 8% Rate Increase; Public Service Commission; FPL Rate Hike and government in general; FPL Increase; Public Service Commission Complaint

<<Fwd: Delivery Status Notification (Failure)>> <<FPL Increase ??? Why>> <<FW: Florida Power & LightP 8% Rate Increase>> <<Florida Power & LightP 8% Rate Increase>> <<Public Service Commission>> <<FPL Rate Hike and government in general>> <<FPL Increase>> <<Public Service Commission Complaint>>

Julie A. Jordan  
Citizens' Services  
Office of the Governor  
Tallahassee, Florida 32399  
(850) 922-0952  
Fax: (850) 487-0801

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 64696-08		
DISTRIBUTION: ECR/OL		

Ellen Plendl

070695-WS

**From:** moodymerryd@aol.com  
**Sent:** Friday, November 07, 2008 8:28 AM  
**To:** Governor Charlie Crist  
**Subject:** Public Service Commission Complaint

Dear Governor Crist,  
The PSC is recommending a 62% increase in our Miles Grant Water and Sewer Service. Can you imagine such a huge increase????????? Last spring our provider for water and sewer, Utilities Inc and AIG requested a rate increase thru the PSC. There was a hearing here in July and they said they would help us. However last week when the recommendation was made it was for a whopping 62%. We at Miles Grant in Stuart are a small retired community of 1100 mostly retired people and can certainly not afford this especially with the current price of gas and the stock market falling daily. The PSC has been of little help to us also even tho they told us they were here to represent us, I asked for a phone line on 11/13 so we can speak to the commission and it is less than a week away and Jean Hartman, the PSC attorney has yet to call me and set it up. We feel like the state of Florida has really let us down.

Can you help us. This recommendation is going to the main PSC Committee on 11/13, the docket number is 070695

Thank you so much,  
Mary Moody, Chairperson Miles Grant Water and Sewer Committee 5150 SE Miles Grant Tr.  
Stuart, Fl 34997  
Phone 772-223-5568  
email Moodymerryd@aol.com  
Hoping to hear from you

---

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[redir=http://toolbar.aol.com/games/download.html?ncid=emlweusdown000000004](http://pr.atwola.com/promoclk/100000075x1212904500x1200818240/aol?redir=http://toolbar.aol.com/games/download.html?ncid=emlweusdown000000004)>



Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070695-WS

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

Name Jane Quickel

Address 5272 SE Sea Island Way  
Stuart, FL 34997

COMMISSION  
CLERK

08 NOV - 6 AM 9:21

RECEIVED-FPSC

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am a widow living in an area of homes exactly alike. My water and sewer bills have fluctuated and increased greatly over the past year. In my most recent bill, I was charged twice as much as last year even though I have decreased my consumption drastically.

at times, houses with two people, who launder daily, had bills lower than mine.

Why are our rates so much higher than those in neighboring communities?



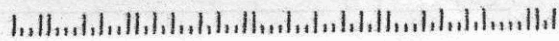
Ms. Jane D. Quickel  
5272 SE Sea Island Way  
Stuart, FL 34997



Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Rates ☐ Consumer  
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32399-0850



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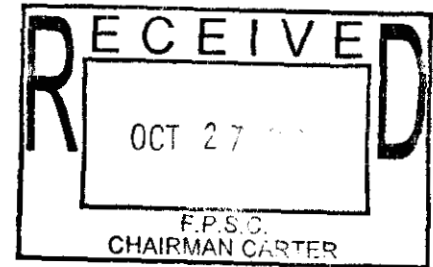
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08 OCT 28 AM 8:17

Date: OCT 25-88

COMMISSION  
CLERK

Matthew M. Carter II  
Chairman,  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850



Dear Public Service Commission;

Florida Power & Light has proposed to request a 7% electric rate increase on top of the recent rate increase that was approved several months ago, sighting higher fuel cost.

Many of us in the State of Florida absorbed this increase knowing FP&L was the only game in town and it left many of us busting our budgets trying to make ends meet from this increase.

All of us are in the same boat, higher fuel, food and bear essential cost. We are asking that this rate increase not be approved, and FPL look for better ways of serving the public by giving back to the consumer, what the consumer has given to them year after year.

Wages for working families are not going up, in many cases they are going down, yet we finds ways to cut cost and in many circumstances do without in order to survive these bad economic times which begs the question, why should FP&L continue to site fuel costs that is hurting all of us, and be given the green light to raise rates that will create a greater hardship for many that would have to go without the FP&L services they need.

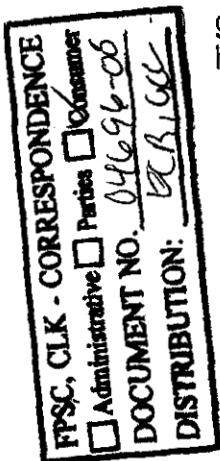
Sincerely,

Name: Clara A. Sheftall

Address: 1403 S.W 3rd AVE

City: Dania Beach State: Fla Zip: 33004

Phone: 954-923-4632





Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070695-WS

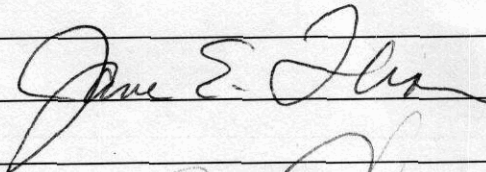
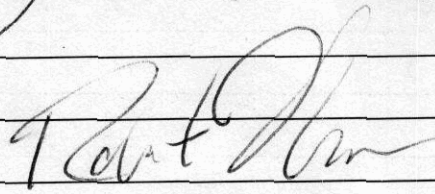
FPSC, CLK - CORRESPONDENCE  
☒ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION CR 10/12

RECEIVED-FPSC  
08 OCT -6 AM 9:12  
COMMISSIONER  
CLERK

Name Robert & Jane Thorn  
Address 5303 S. E. Miles Grant Rd L  
Stuart, FL jthorn72@yahoo.com

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
These increases are almost double
the present rates!
This is much too great of
a jump all at once.
There are many retirees in
Miles Grant who cannot afford this
large of an increase.
We question the quality of the
water as well. We spend extra
money buying bottled water.



R. Thorn  
16 Mia Ct  
Saunderstown  
RI 02874

WEST PALM BEACH

FL 334 5 T

02 OCT 2008 PM

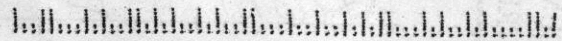


08 OCT - 6 AM 7:38

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Office of Commission Clerk  
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COMMISSIONERS:  
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LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

September 29, 2008

Nancy Thompson  
5275 S.E. Sea Island Way  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0469608		
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RECEIVED-FPSC  
08 OCT - 1 PM 4:04  
COMMISSION  
CLERK

**Re: Miles Grant Water and Sewer Company**

Dear Ms. Thompson:

This letter is in response to our telephone conversation of September 25, 2008 in which you requested a written response to your inquiry of your water and wastewater bill from Miles Grant Water and Sewer Company (Miles Grant or Utility). As discussed in our earlier conversation, we have been in communication with the Utility and have concluded the following concerning your bill.

On February 22, 2008, your meter was changed out due to it being stuck. On April 7, 2008, you were billed for zero usage, for the period of service from 1/31/08 - 3/27/08, resulting in a bill in the amount of \$50.60. According to Miles Grant, your average billing over the last year was \$162.89 per billing period.

On July 10<sup>th</sup>, the Utility's first bill was issued under its new billing system for the period of service from 3/27/08 to 5/30/08. Because of issues switching to a new billing system, the bill for this period had to be estimated. This bill was estimated at zero usage, so you were billed the base facility charges of \$52.21 (new rates became effective 5/27/08).

On July 31<sup>st</sup>, you were billed for the period of service from 5/30/08 to 7/30/08 for 46,890 gallons in the amount \$378.98. This represented a true up reading for consumption not billed in prior billing periods.

Additionally, the Utility stated that when your meter was changed out in February, there were 9,000 gallons of usage that was unbilled as an outcome of the transition to the Utility's new billing system. As a consequence, when the bill went out with zero usage, there was no sewer consumption charges included. The 9,000 gallons of unbilled usage amounts to sewer charges of \$59.70. As discussed in our telephone conversation, Miles Grant waived the billing of the 9,000 gallons that occurred in February before the old meter was replaced as and has foregone the \$59.70 that would otherwise be due.

---

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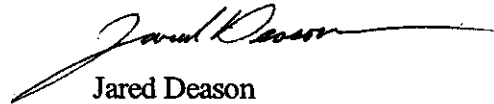
Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Nancy Thompson  
Page 2  
September 29, 2008

In the future, your bills should return to an amount that is close to your average bill before your meter was replaced last February.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

RECEIVED-FPSC  
08 SEP 25 PM 3:35  
COMMISSION  
CLERK

## Public Service Commission

September 24, 2008

Thomas and Ellen Race  
5658 S.E. Riverboat Drive  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 64696-08		
DISTRIBUTION: _____		

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Race:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

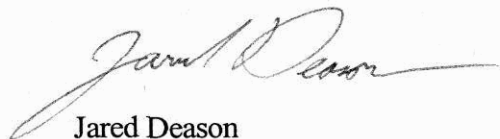


September 24, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

RECEIVED-FPSC  
08 SEP 23 AM 9:34  
COMMISSION  
CLERK

## Public Service Commission

September 19, 2008

Richard Towlen  
5353 SE Miles Grant Road, F-204  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Towlen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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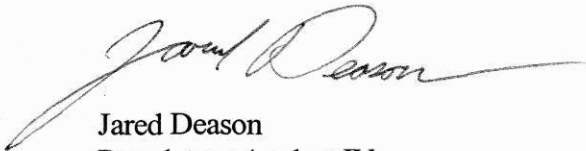
PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Application for a rate increase in Martin County by

# Miles Grant Water and Sewer Company

DOCKET NO. 070695-WS

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input type="checkbox"/> Consumer
DOCUMENT NO. 04696-08
DISTRIBUTION: ECR

RECEIVED-FPSC  
08 SEP 22 AM 9:46  
COMMISSION CLERK

Name Thomas & ELLEN RACE  
Address 5658 S.E. Riverboat Dr.  
STUART, FL 34997

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

## CONSUMER COMMENTS

I would like to receive data that supports the increases you are contemplating. Based on the poor quality of the water we are receiving I expect that most of us purchase drinking water from other sources. Quite frankly, I would like to see the City of Stuart take over your operation. I'm sure the City's rates would be much more reasonable and quality improved.

Sincerely

Thomas Race

Considering that 90% of the River Pines residences are using the facilities only 4-5 months each year, how are we contributing to your operational costs





**PAWS**  
CHICAGO

PETS ARE WORTH SAVING

Mrs. Ellen A. Race  
1906 N Charter Point Dr  
Arlington Heights, IL 60004-  
7251

STAMP

08 SEP 22 AM 8:03

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INSTRUCTIONS  
FOR THE  
RECEIVER  
OF THE  
MAIL

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Tape

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Application for a rate increase in Martin County by

# Miles Grant Water and Sewer Company

DOCKET NO. 070695-WS

RECEIVED-FPSC

08 SEP 15 AM 9:52

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECL/gc

Name Mrs. Nancy P. Thompson  
Address 5245 S.E. Sea Island Way  
Stuart, Fla. 34997

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

## CONSUMER COMMENTS

I was astounded by the increase in my current Water Bill. I called the utilities office and they were surprised too. They sent someone out to check the meter. He said no problems, no leaks. I then called the State Public Service Comm and spoke to Richard Davis who also was surprised at the increase. I received a letter from Ruth Hargue, Regulatory Program Administrator stating I should hear from the utilities Co. within 3 weeks. I have heard nothing yet.

I am a widow living alone. I cannot believe the jump in my current bill! July's bill only \$52.21, April's bill \$50.00. Aug. bill \$378.98!

I hope you can explain to me "What Has Happened!"

Sincerely,

Nancy Thompson

Fold and tape -- see back for address



Mrs. James H. Thompson  
5275 SE Sea Island Way  
Stuart, FL 34997-1820

11 SEP 2008 PM 3 T



Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED  
SEP 12 AM 9:25  
COMMISSION

323: +2:72



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08 SEP 15 AM 9:35

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

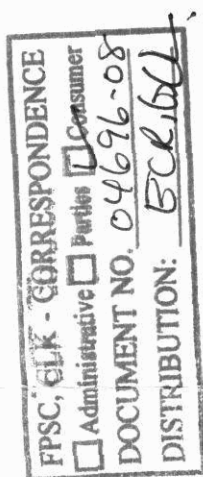
Sincerely

My Name Richard E. Towlen

My Signature Richard E. Towlen

My Address 5353 SE Miles Grant Rd. Bldg II F204

Stuart, FL 34997





Application for a rate increase in Martin County by

# Miles Grant Water and Sewer Company

DOCKET NO. 070695-WS

RECEIVED-FPSC

08 SEP 10 AM 9:31

COMMISSION  
CLERK

Name

Address

NANCY GIANNETTI  
6055 SE Riverboat Drive  
Stuart, FL 34997

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

## CONSUMER COMMENTS

Most of us who live @ Miles Grant  
are Senior Citizens on Very fixed incomes.  
These new rates are Unfair & hurt us.  
Please do something to help us  
Thanks

NANCY GIANNETTI

Fold and tape -- see back for address

STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-EPSC

08 SEP 10 PM 2:31

OFFICE  
CLERK  
COMMIS

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Application for a rate increase in Martin County by

# Miles Grant Water and Sewer Company

DOCKET NO. 070695-WS

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCL

RECEIVED-FPSC

08 SEP 10 AM 9:31

COMMISSION  
CLERK

Name Robert + Janice GIANETTI

Address SE Riverboat Drive

Stuart FL 34997

+ 20 Alderbrook Ct Wrentham, MA 02093

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

## CONSUMER COMMENTS

We are very upset with the  
large increase in Water & Sewer Costs.  
We are only here @ our  
Condo for 2 mps during the year.  
The price has tripled ++ + no  
one is there + the water has been  
off.

Please do something about  
this major rip-off of consumers.

Martin County Water is much  
less in surrounding areas

Thank you.  
Robert Gianetti

STAMP

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FBSC

08 SEP 10 AM 8:31

CLERK  
COMMISSION

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**Kimberley Pena**

FPSC CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		04696-08
DISTRIBUTION:		

**From:** Jared Deason  
**Sent:** Wednesday, September 10, 2008 8:44 AM  
**To:** 'rbelvin1@aol.com'  
**Cc:** Bart Fletcher; Cheryl Bulecza-Banks; Marshall Willis; Kimberley Pena; Ruth Nettles  
**Subject:** FW: Docket No 070695

Dear Mr. Blevin,

I hope I can provide some information that will assist you. With respect to question number one in your e-mail, the current bulk irrigation rate, as well as the previous rates, are as follows:

Effective August 12, 2007	.54 per 1,000 gallons
Effective June 1, 2006	.53 per 1,000 gallons
Effective June 15, 2005	.52 per 1,000 gallons
Effective January 4, 2004	.51 per 1,000 gallons
Effective November 27, 2002	.50 per 1,000 gallons

A bulk irrigation rates was not established until 2001. With respect to your question numbers two and three, the Commission does not have information about the allocation of costs that you request. In order to obtain that information, our staff would have to conduct an audit for each period you requested (1988-the date of the filing.) Unfortunately, the Commission does not have staff available to engage in the audit activity necessary to fulfill your request. Please note, however, that this type of historical data is not essential to the determination of the rates set by the Commission. In setting rates, the Commission looks at a "snapshot" in time. Prior to a company filing for rate relief, it requests a particular 12-month period for review which it believes is representative of the period that future rates will be in effect. The Commission evaluates the request and determines whether this period is an appropriate test period. If there are anomalies in the test period (for example a drought), the test period may be denied, requiring the utility to select a different, more representative period.

In determining the appropriate rates that a utility may charge, the Commission engages in a detailed review of the utility's financial data. The utility's books and records are audited. Costs are examined for prudence and reasonableness. Rates are set to recover only those prudent costs necessary to provide water and/or wastewater service. As for revenues, if a utility fails to charge a particular customer(s), which results in the reporting of revenues lower than they should be, the Commission adjusts the revenues to reflect the monies that should have been collected. This ensures that one customer class is not subsidizing another.

For the current case, Commission staff is in the process of determining the proper revenues, expenses, and allocation of costs. Staff is unable to provide you the information requested in question four, as the staff has not finished its analysis of the case. Staff will be calculating the rate base (investment) of the utility, its net income, and its allowed rate of return, based on a historical test year ended June 30, 2007. This information will be included in staff's recommendation scheduled to be filed on October 16, 2008. The Commission will vote on staff's proposed rates at its October 28, 2008, agenda conference.

A utility may seek to increase its rates when its can support the need with financial data to justify an increase. Florida Statutes do not require, but merely allow, utilities to file for rate increases. Florida Statutes also allow utilities to implement annual increases for inflationary pressures and for increases in some specific costs, such as property taxes and purchased water (called index and pass through filings). Specifically, these provisions can be found in Sections 367.081(4)(a) and (b), Florida Statutes. Miles Grant has availed itself to these types of increases. Please note that utilities can still file for a rate case even if it has increased its rates under the index and pass through provisions.

9/10/2008

I hope that I have provided you some helpful information. Again, staff is still evaluating Miles Grant's data. If you would like me to e-mail you a copy of staff's recommendation once it has been filed on October 16, 2008, please let me know.

Jared Deason  
 Division of Economic Regulation  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850  
 Telephone: (850) 413-6844  
 Fax: (850) 413-6845

---

**From:** rbelvin1@aol.com [mailto:rbelvin1@aol.com]

**Sent:** Monday, September 08, 2008 8:08 AM

**To:** Jared Deason

**Cc:** Bart Fletcher; Cheryl Bulecza-Banks; Marshall Willis; Kimberley Pena; Ruth Nettles

**Subject:** Re: Docket No 070695

Mr. J Deason

I want to thank you for your immediate reply which is very helpful, but raises additional questions for our proper understanding .

In my original note I attached Legal Counsel reply to Anne Cole , Commission Clerk dated July 17, 2008. The last paragraph states that If the implication of these questions is to impose a reuse rate on the golf course ..... We understood from this statement that their was no charge for reuse water? Is legal Counsel communication incorrect and will it be corrected for the record?

Our residents have been reading various communications on file and all read this communication to imply there was no charge for reuse water!

Your communication states " The country club is currently charged a BULK IRRIGATION RATE for all irrigation needs for their golf course regardless whether the water is reuse or potable. (certainly different than Counsel) A review of the Utility records indicate that the general body of rate payers are not subsidizing the irrigation water provided to the Country Club." We have several questions regarding available data that was used to develop opinion.

- 1 - What is the record of price changes to BULK IRRIGATION RATE from 1988 to date of filing ? Please show the revised Bulk Irrigation rate that is being considered by the commission?
- 2 - Miles Grant Water and Sewer Company records should have an annual cost applied to generation of reuse water for BULK IRRIGATION that is not included in any residential homeowners calculation of rate. What is the annual dollars being allocated to reuse water for 1988 through 2007?
- 3 - Miles Grant Water Company should have separate records for Potable Water cost and reuse water cost versus revenue derived from Bulk Rate Irrigation! What has been the Profit/loss from this activity over the period under review for rate change?
- 4 - What would a pro forma 2007 statement of Profit and Loss ( using 2007 Audited Statement adjusted) look like with the new proposed rates inserted in the revenue line? What is the proposed annual profit and what is the rate of return on Assets?
- 5 - How did Miles Grant Water Company operate successfully from 1988 until 2008 without any rate increase? They obviously made capital improvements required and had the positive cash flows to continue operations. What is different today that necessitates such a significant rate increase?

We would appreciate a response with details that would help us better understand the total revisions being requested. The Miles Grant Community is essentially a 55 Year and older restricted community with a large number of residents

9/10/2008

here for a significant number years. The proposed increase comes as a very heavy penalty in their annual cost of living!

Regards

Robert J. Belvin  
5403 Se Miles Grant Road  
Stuart, Fl 34997  
772-288-4225

---

Psssst...Have you heard the news? There's a new fashion blog, plus the latest fall trends and hair styles at [StyleList.com](http://StyleList.com).

9/10/2008

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

September 9, 2008

Stewart Mollon  
5141 SE Miles Grant Terrace  
Stuart, FL 34997

FPSC CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08	
DISTRIBUTION	

RECEIVED-FPSC  
08 SEP - 9 PM 3:51  
COMMISSION  
CLERK

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Mollon:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the quality of water, pursuant to Rule 25-30.433(1), Florida Administrative Code (F.A.C.), in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

We have examined the area containing the fire hydrant and find that there is no danger to public health or welfare. However, the jurisdiction for regulating fire hydrants lies with the State Fire Marshal. If you would like to contact them, they can be reached at the following:

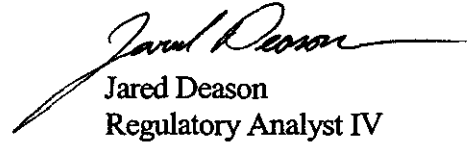
Division of State Fire Marshal  
200 East Gaines Street  
Tallahassee, FL 32399-0340  
(850) 413-3170  
Fax (850) 410-2467



Stewart Mollon  
Page 2  
September 9, 2008

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

**Ruth Nettles**

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08	
DISTRIBUTION:	

**From:** Jared Deason  
**Sent:** Friday, September 05, 2008 10:04 AM  
**To:** 'rbelvin1@aol.com'  
**Cc:** Bart Fletcher; Cheryl Bulecza-Banks; Marshall Willis; Kimberley Pena; Ruth Nettles  
**Subject:** Docket No 070695

Dear Mr. Belvin:

Thank you for your e-mail in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

Miles Grant Country Club (Country Club) is currently receiving both reuse water and potable water to irrigate the golf course. However, the reuse available to the Country Club is not sufficient for all irrigation needs and therefore must be augmented by potable water. The Country Club is currently charged a Bulk Irrigation Rate for all irrigation needs for their golf course whether the water is reuse or potable. The Country Club does not receive the water free of charge. A review of the Utility's records indicate that the general body of rate payers are not subsidizing the irrigation water provided to the Country Club.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,

Jared Deason  
Division of Economic Regulation  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
Telephone: (850) 413-6844  
Fax: (850) 413-6845

Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070695-WS

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
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Name STEWART MOLLON

Address 5141 SE MILES GRANT TERRACE  
STUART, FL 34997

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08 SEP -2 AM 9:45  
COMMISSION  
CLERK

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
WATER QUALITY STINKS. CHLORINE
IS FREQUENTLY PRESENT.
AFTER A WATER BREAK PROBLEM THE
ROAD HAD TO BE OPENED BETWEEN
5128 MILES GRANT TERRACE AND 5129.
IT LOOKS LIKE SOME HIGH SCHOOL
KIDS PATCHED IT UP, VERY POORLY.
ALSO I HAVE BEEN PROMISED BY SEVERAL
REGIONAL MGR'S THAT THEY WOULD REPLACE
THE WOOD AROUND THE FIRE HYDRANT BEHIND
5128 MGT. THIS HAS NEVER BEEN DONE
AND THE PRESENT REGIONAL MGR (BILL COATES)
HAS SAID HE WOULD TAKE CARE OF IT
6 MONTHS AGO. NEVER DONE
HOW CAN YOU APPROVE A RATE INCREASE
FOR A COMPANY LIKE THIS.

Fold and tape -- see back for address

J Mollon 772 283 6283

WEST PALM BEACH

FL 334 5 L

29 AUG 2006 PM



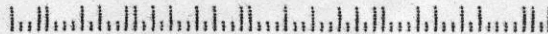
Mr. Stewart Mollon  
5141 SE Miles Grant Ter.  
Stuart, FL 34997



Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 SEP -2 AM 8:18  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

September 2, 2008

Dorothy McCahill  
5674 SE Riverboat Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. McCahill:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

In your letter, you indicated that you received a bill even though you had 0 use. I would like to take this opportunity to explain why you are assessed charges even when you do not use any water. The water lines that bring water to your home must be continually maintained to ensure they function properly everyday. The utility faces costs to maintain the system and to ensure service is available whenever you turn on a faucet. While you may not require service every day of the year, service must be available at your demand. Most utilities, whether water, electric, or natural gas, operate the same way. A bill will be issued to the customer for a base charge that represents the costs necessary to maintain the system and meet its obligation to provide service whenever the customer requires it.

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Dorothy McCahill

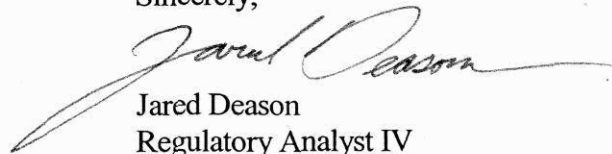
Page 2

September 2, 2008

With respect to the quality of water, pursuant to Rule 25-30.433(1), Florida Administrative Code (F.A.C.), in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

August 26, 2008

Georgia Morgan  
5672 SE Riverboat Drive  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
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08 AUG 27 AM 10:21  
COMMISSION  
CLERK

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Georgia Morgan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

August 26, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

August 26, 2008

Joyce Larsen  
6016 SE Riverboat Dr., Unit 707  
Stuart, FL 34997-1519

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COMMISSION  
CLERK

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Larsen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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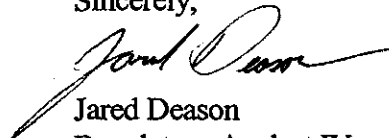
Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Joyce Larsen  
Page 2  
August 26, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

August 26, 2008

Joyce Larsen  
6016 SE Riverboat Dr., Unit 707  
Stuart, FL 34997-1519

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08 AUG 27 AM 10:15

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Larsen:

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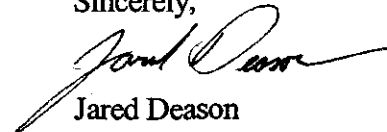
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Joyce Larsen  
Page 2  
August 26, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



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## Public Service Commission

August 26, 2008

Georgia Morgan  
5672 SE Riverboat Drive  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Public Service Commission

August 21

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CLERK

Robert and Joan Stryker  
5698 SE Riverboat Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. and Mrs. Stryker:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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In your letter, you indicated that you occupy your residence less than 3 months a year and you still receive a bill for water and wastewater service. I would like to take this opportunity to explain why you are assessed charges even when you are away. The water lines that bring water to your home must be continually maintained to ensure they function properly everyday. The utility faces costs to maintain the system and to ensure service is available whenever you turn on a faucet. While you may not require service every day of the year, service must be available at your demand. Most utilities, whether water, electric, or natural gas, operate the same way. A bill will be issued to the customer for a base charge that represents the costs necessary to maintain the system and meet its obligation to provide service whenever the customer requires it.



August 21, 2008

With respect to the quality of water, pursuant to Rule 25-30.433(1), Florida Administrative Code (F.A.C.), in every water and wastewater rate case, the Commission is required to determine the overall quality of service provided by a utility by evaluating three separate components of water operations. The components are (1) the quality of the utility's product; (2) the operating conditions of the utility's plant and facilities; and, (3) the utility's attempt to address customers' satisfaction. The Rule further states that sanitary surveys, outstanding citations, violations, and consent orders on file with the Department of Environmental Protection (DEP) and the County Health Department over the preceding three-year period shall be considered, along with input from the DEP and health department officials and consideration of customer comments or complaints. The Commission's engineers will determine the quality of service by addressing each of the three components.

In your letter, you indicated that other utilities are seeking much lower increases compared to Miles Grant. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

August 25, 2008

Mr. & Mrs. John Grenfell  
5373 SE Miles Grant Road, C-101  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Grenfell:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Mr. & Mrs. John Grenfell

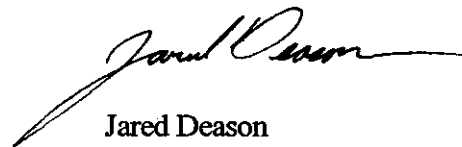
Page 2

August 25, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070695-WS

RECEIVED-FPSC  
AUG 25 PM 1:10

COMMISSION  
CLERK

Sent via mail and  
Fax 1-800-511-0809

8/20/08

Name Robert & Joan Stryker

Address 5698 SE Riverboat Drive

Stuart FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Why are we facing a 45% increase in  
monthly water & sewer service rates?  
We occupy our Florida residence less than  
3 months a year and cannot afford such  
exorbitant increases (and that does not  
include any water usage). Although water  
quality supposedly tests in the "safe" zone,  
it smells, tastes bad, and looks bad, so  
we only drink bottled water, which is an  
added expense. Other communities are  
seeking much lower percentage increases;  
e.g., Del Ray Beach: 13.75% for water; 10.5%  
for sewer. Riviera Beach: 17% for water.  
Stuart: 9% water & sewer. Port St. Lucie:  
3% water & sewer. [As recently printed in  
the Palm Beach Post.] Why can't seasonal  
residents pay reduced vacation rates?

Fold and tape - see back for address



Mr. Robert Stryker  
869 Park Ave  
Bound Brook, NJ 08805

KILMER P&DC NJ 088

21 AUG 2008 PM 2 L

LET US MAKE  
THINK, SPEAK  
John Adams, 1776  
power of the



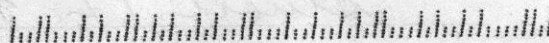
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Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 AUG 25 AM 7:37

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08 AUG 22 AM 9:31

COMMISSION  
CLERK

070695

DOCKET #070695 - WS  
Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
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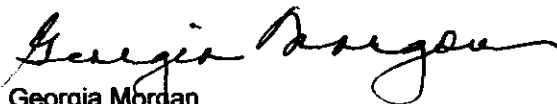
August 15, 2008

My concern regarding the Miles Grant Water Department request for an increase in the water and wastewater rates is that it is beyond one's imagination and the affordability of some residents. An article in the Palm Beach Post on August 14, 2008 referred to proposed rate increases for nearby communities. Delray Beach 13.75% for water and 10.5% for sewer; Rivera Beach 17% for water; Stuart 9% for water and sewer and Port St. Lucie at 3%. Why is Miles Grant so far off these rates requested by the other communities?

Another concern, why is there such an acceptance of the poor quality of the Miles Grant Water. Based on the letters received each year the water meets the standards set by the U S Environmental Protection Agency (USEPA) and the Florida Dept of Environmental Protection (FDEP). Regarding the trihalomethanes (TTHM) and the haloacetic acids (HAA) we are told only that if we have a specific health concern "please consult your doctor". How can I ignore the health warning that specific health issues may have an increased risk of getting cancer. Do other communities and their water systems have these same problems?

If Miles Grant hasn't had an increase since 1988, why not? Is this a reflection, possibly, of poor management? Why haven't there been increases yearly to keep up with at least the maintenance and inflation. Every individual must consider these same concerns when they manage and maintain the upkeep of their home. As stated in their June 3, 2008 letter the Miles Grant shortage for the water system was \$48,636 (approx 17%) and the wastewater shortage was \$2323 (approx 7%). How does this support a 58% increase? The condition of the water is another issue that should be addressed. Although Miles Grant water maybe considered safe, there are at least three existing conditions that border on unacceptable and unsatisfactory, TASTE - COLOR - SMELL and at various times when the water is discolored there is an oily film appearing in the toilet water. For these reasons I purchase drinking water for my home. I have talked to others and they do the same. I need only to drive a short distance to obtain water that taste good, is fresh and doesn't pose a health risk. But, why? I should be able to have good quality water that is provided by the very department that accepts my payment every two months

Thank you for the opportunity to voice my opinion.



Georgia Morgan  
5672 SE Riverboat Drive  
Stuart, FL 34997

Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070695-WS

Name GEORGIA MORGAN

Address 5672 SE RIVERBOAT DR

STUART, FL. 34997

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
SEE ATTACHED LETTER

WEST PALM BEACH

FL 334

20 AUG 2003



USA 41

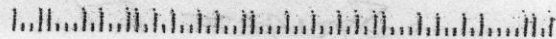
Ms Georgia Morgan  
5672 SE Riverboat Dr.  
Stuart, FL 34997

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08 AUG 22 AM 7:40

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-0850



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Tape

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Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070695-WS

RECEIVED-FPSC

08 AUG 22 AM 9:29

COMMISSION  
CLERK

Name Joyce LARSEN

Address 6016 SE RIVERBOAT DR, UNIT 707

STUART, FL 34997-1519

DISTRIBUTION CENTER  
AUG 22 7:44

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I feel that a 58% increase in our water + sewage rates does not equate to the 17% shortage for water + the 7% shortage for sewage as stated in letter dtd 3 June 08.

I am also enclosing an article from the Palm Beach Post newspaper citing increases by other local municipalities.

An increase? yes A 58% increase? no

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

**Tape**

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# Delray proposes hikes in water, sewer rates

*The city hopes to make  
up for revenue lost  
because of restrictions.*

By DON JORDAN  
Palm Beach Post Staff Writer

DELRAY BEACH — Water bills are likely to rise at least 10 percent later this year, in part to help make up for revenue lost because of regional water restrictions, city officials said Tuesday.

City Manager David Harden is recommending that the city commission approve a 13.75 percent rate hike for water and 10.5 percent hike for sewer services. The rates would take effect in October.

The change would add between \$6 and \$10 to the average monthly bill, which would be between \$60 and \$70 for water, sewer and garbage services, officials said.

In a memo sent to city commissioners last week, Harden attributes a drop in revenue to water-use restrictions the South Florida Water Management District put in place. Increased costs for electricity and chemicals "compound our challenges in cost control" for the utility, Harden wrote.

The water utility was the subject of scrutiny in a cost-cutting report submitted last week.

Consultants from Arizona-based Municipal Solutions found that about 27 percent of the water the city pumped to residents and businesses last year was unaccounted for and never included in billing. The problem, which is much worse than the industry-accepted 15 percent loss rate for municipalities, can be caused by a leaky water system or malfunctioning billing meters, according to the report.

The commission paid the firm \$20,000 to assess each department's performance

## Water woes

Delray Beach is one of many local municipalities dealing with declining water utility revenue because of usage restrictions. Most have raised rates or are proposing increases.

### Proposed

**Delray Beach:** 13.75 percent increase in water rate; 10.5 percent increase in sewer rate.

**Riviera Beach:** 17 percent increase in water rate.

**Stuart:** 9 percent increase in water, sewer rates.

**Port St. Lucie:** 3 percent increase in water, sewer.

### Approved

**West Palm Beach:** Raised water and sewer rates by 32 percent in May.

**Jupiter:** Raised water fees by 16 percent in July.

## City Pulse

Our reporters take you inside Delray Beach and other city halls in our new blog.

[PalmBeachPost.com/citypulse](http://PalmBeachPost.com/citypulse)

and efficiency.

Commissioner Fred Fetzer said Tuesday he worries that residents will be angry and confused about having to pay more for water after reducing their usage in the past year.

Commissioner Woodie McDuffie suggested stuffing water bills with informational fliers about the city's reclaimed wastewater programs to show the positive ways their money is used.

©don\_jordan@pbpost.com

*This includes garbage  
ours doesn't.*



STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

Public Service Commission

August 21, 2008

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08 AUG 22 AM 9:26  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION:

Gwen Dierksen  
3710 S.E. Jennings Road  
Port St. Lucie, FL 34952

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Dierksen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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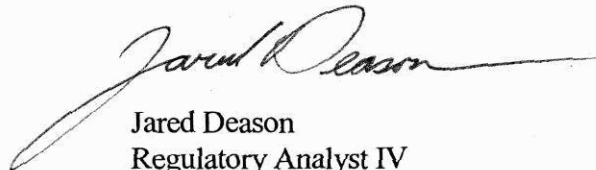
Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Gwen Dierksen  
Page 2  
August 21, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-09  
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08 AUG 21 AM 9:54

COMMISSION  
CLERK

08 AUG 21 AM 7:56

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name MR. & MRS. JOHN L. GRENFELL

My Signature Mrs. John L. Grenfell

My Address 5373 S.E. MILES, C-101, STUART, FLA 34997

## Office of Commission Clerk Official Filing

Ruth Nettles

070695

**From:** Ruth McHargue  
**Sent:** Wednesday, August 20, 2008 4:34 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** Docket correspondence

**Attachments:** FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION:		

---

**From:** Consumer Contact  
**Sent:** Wednesday, August 20, 2008 1:58 PM  
**To:** Ruth McHargue  
**Subject:** Protest to Miles Grant Water Rate Increase

To CLK

---

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 7324693175, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

## Received Fax Details

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Received On: 8/20/2008 12:07 PM  
Number of Pages: 1  
From (CSID): 7324693175  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:01:00  
Transfer Speed: 9600  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (29 KB)

Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070895-W8

Sent via mail and  
Fax 1-800-511-0809

8/20/08

Name Robert & Joan Stryker  
Address 5698 SE Riverboat Drive  
Stuart FL 34997

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

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COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name

Gwen Dierksen

My Signature

Gwen Dierksen

My Address

3710 S.E. Jennings Rd. Pt. St. Lucie Fl.

34952



COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
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DOCUMENT NO. 04696-08

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Public Service Commission

August 13, 2008

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COMMISSION  
CLERK

Monica Olen  
5353 SE Miles Grant Road, F-106  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Olen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

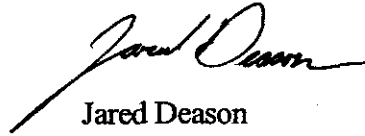
We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Monica Olen  
Page 2  
August 13, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

August 13, 2008

Donald and Mary Boyce  
5363 SE Miles Grant Road, D-205  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Boyce:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Donald and Mary Boyce

Page 2

August 13, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA

COMMISSIONERS:  
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TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

August 13, 2008

George and Mildred Grant  
6161 SE Landing Way #13  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Grant:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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George and Mildred Grant

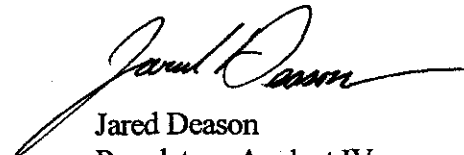
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
~~Office of Commission Clerk (Docket No. 070695-WS)~~  
Office of Public Counsel



STATE OF FLORIDA

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Public Service Commission

August 19, 2008

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COMMISSION  
CLERK

Dorothy MacNeil  
5363 SE Miles Grant Road, D-204  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. MacNeil:

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Dorothy MacNeil

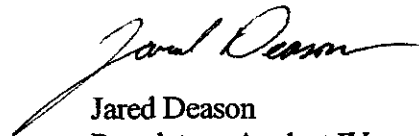
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August 19, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

August 19, 2008

Geraldine Zmich  
5335 SE Miles Grant Road, H-107  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Zmich:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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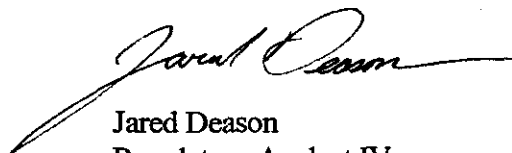
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Geraldine Zmich  
Page 2  
August 19, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Dorothy M. MacNeil

My Signature Dorothy M. MacNeil

My Address 5363 1/2 MILES GRANT RD, STUART, FL  
34997 UNIT D-204

I'm 77 YEARS OLD WHO HAS TO GO BACK TO WORK BECAUSE OF YOUR INCREASES, I LIVE ALONE AND DO WASH ONCE A WEEK, NO DISHWASHER ETC. WHY

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DOES ~~EVERYONE~~ GANG UP ON THE SENIORS?

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COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name ZMICH GERALDINE

My Signature Geraldine Zmich

My Address 5335 SE Miles Grant Rd H107

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
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Public Service Commission

August 13, 2008

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COMMISSION CLERK

Robert Zeller  
5313 SE Miles Grant Road, K-208  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Zeller:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

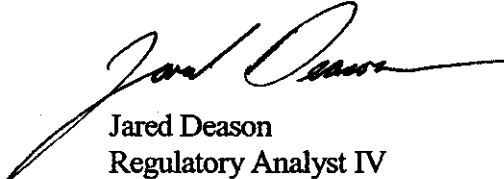
We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Robert Zeller  
Page 2  
August 13, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

August 12, 2008 FPSC, CLK - CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 04696-08

DISTRIBUTION:

Robert Stack  
5128 SE Miles Grant Terrace  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. Stack:

Thank you for your letter in which you expressed your concerns regarding the fire hydrant on your property. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

We have examined the area containing the fire hydrant and find that there is no danger to public health or welfare. However, the jurisdiction for regulating fire hydrants lies with the State Fire Marshal. If you would like to contact them, they can be reached at the following:

Division of State Fire Marshal  
200 East Gaines Street  
Tallahassee, FL 32399-0340  
(850) 413-3170  
Fax (850) 410-2467

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,

A handwritten signature in black ink, appearing to read "Jared Deason".  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

RECEIVED-FPSC

08 AUG 11 AM 9:35

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

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I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Robert F Zeller

My Signature Robert F Zeller

My Address 5813 SE Miles Grant Road - R208 Stuart FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 0469608  
DISTRIBUTION: CR 10/11

08 AUG 11 AM 7:36



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

August 6, 2008

Gregory Plummer  
5325 SE Running Oak Circle  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. Plummer:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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08 AUG -7 AM 9:31  
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CLERK

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

Gregory Plummer

Page 2

August 6, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

August 6, 2008

Benjamin and Rosalie Hess  
5355 SE Miles Grant Road, E-108  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Hess:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

August 6, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

August 6, 2008

Douglas Young  
5313 SE Miles Grant Road, K-105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Young:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Douglas Young

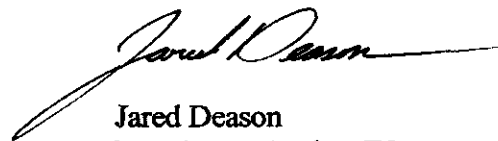
Page 2

August 6, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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☐ Administrative ☒ Parties ☒ Consumer  
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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

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08 AUG -4 AM 10: 09

COMMISSION  
 CLERK

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name

GREGORY F. PLUMMER - Siobhan Fox

My Signature

*Gregory F. Plummer* - Siobhan Fox

My Address

5325 S.E. RUNNING OAK CIRCLE  
 STUART, FL. 34997

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CLERK

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JUL 31 2008

Florida Public Service Commission  
Division of SSC

June 2008

Dear Commissioners,

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Sincerely

My Name DOUGLAS A. YOUNG TTEE

My Signature Douglas A Young

My Address 5313 SE MILES GRANT RD. K105 STUART, FL 34997

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 30, 2008 FPSC, CLK - CORRESPONDENCE

☐ Administrative ☐ Parties ☒ Consumer

DOCUMENT NO. 04696-08

DISTRIBUTION: \_\_\_\_\_

Douglas Marcero  
5303 SE Miles Grant Road, L-104  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Marcero:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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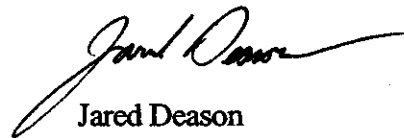
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July 30, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 30, 2008

Lois Ross  
5335 SE Miles Grant Road, H-220  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Ross:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 30, 2008

Christian and Elizabeth Petric  
5016 SE Bentwood Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Petric:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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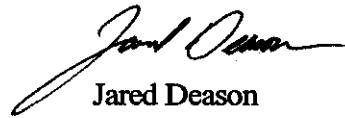
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July 30, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 30, 2008

Hazel Winder  
5185 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Winder:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Hazel Winder

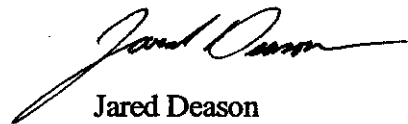
Page 2

July 30, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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CLERK

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June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name BENJAMIN F. HESS III, Rosalie C. Hess

My Signature Benjamin F. Hess III, Rosalie C. Hess

My Address 5355 SE Miles Grant Rd E108  
STUART, FL 34997

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<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>
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CLERK

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☐ Administrative ☐ Parties ☒ Consumer  
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DISTRIBUTION: ECR, ALL

08 JUL 28 AM 8:07

June 2008

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Sincerely

My Name DONALD BOYCE MARY BOYCE  
My Signature Donald Boyce Mary Boyce  
My Address 5363 S.E. MILES GRANT RD - APT D-205  
STUART, FL 34997



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☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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Tallahassee, Florida 32399-0850

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08 JUL 28 AM 9:39

COMMISSION  
CLERK

08 JUL 28 AM 7:55

June 2008

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Sincerely

My Name MONICA OLEN

My Signature Monica Olen

My Address 5353 S.E. Miles Grant Rd F106 Stuart FL 34997

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☐ Administrative ☒ Periodic ☐ Consumer  
DOCUMENT NO. 04696-08  
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Tallahassee, Florida 32399-0850

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08 JUL 28 AM 9:38  
COMMISSION CLERK  
08 JUL 28 AM 7:54

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

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Sincerely

My Name GEORGE E. GRANT

My Signature George E. Grant

My Address 6161 S.E. LANDING WAY #13 STUART, FL 34997

RECEIVED-FPSC

08 JUL 28 AM 9:38

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name MILDRED B. GRANT

My Signature Mildred B. Grant

My Address 6161 S.E. Landing Way #13, Stuart, FL 34997

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CLERK

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Florida Public Service Commission  
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Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

Christian Petric

My Signature

[Signature]

My Address

5016 SE Bentwood Dr Stuart, FL 34997

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☐ Administrative ☐ Parties ☐ Consumer  
DOCUMENT NO. 04696-08  
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☐ Administrative ☐ Parties ☒ Consumer  
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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

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It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

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 COMMISSION  
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Sincerely

JUL 24 2008

My Name ELIZABETH ENGEL-PETRIC

Florida Public Service Commission  
 Division of SSC

My Signature Elizabeth Engel-Petric

My Address 5016 SE Bent Wood Dr  
Stuart, Florida 34997

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Office of Commission Clerk  
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 18 JUL 24 PM 3:41  
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 CLERK

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JUL 24 2008

Florida Public Service Commission  
 Division of SSC

June 2008

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Sincerely

My Name HAZEL J WINDER

My Signature Hazel J. Winder

My Address 5783 SE Miles Grant Tr. Stuart FL 34997

DOCKET # 070695-WS  
0909

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08 JUL 24 AM 9:59

FAX 1-800-511-  
08 JUL 24 AM 7:30

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TO: FLORIDA PUBLIC SERVICE COMMISSION  
OFFICE OF COMMISSION CLERK  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

FROM: ROBERT J. STACK DVM  
5128 S E MILES GRANT TERRACE  
STUART, FLORIDA 34997

**PROBLEMS WITH THE MILES GRANT WATER AND SEWER COMPANY**

- (1) I HAVE TRIED BOTH VERBALLY AND IN WRITING TO GET THE MILES GRANT WATER AND SEWER COMPANY TO REPLACE OR REPAIR THE AREA CONTAINING THE HYDRANT AND CATCH BASIN AS IT IS ROTTING OUT AND THE BANK ON MY PROPERTY IS ERODING INTO SAID AREA. IN CASE OF A FIRE, THE FIREMEN EVENTUALLY WILL HAVE TROUBLE FIXING THEIR HOSES TO SAID WATER HYDRANT.
- (2) THE SECOND PROBLEM I HAVE HAD IS MY DRIVEWAY WAS DUG UP, FOR WHAT REASON I DO NOT KNOW BUT WAS UNUSABLE FOR SOME SIX MONTHS. WHEN REPLACING THE CONCRETE THE WORK WAS DONE BY INCOMPETENT PEOPLE AND HAD TO BE COMPLETELY REDONE THE SECOND TIME BY ANOTHER COMPANY.

CONCLUSION: THE MILES GRANT WATER AND SEWER COMPANY IS INCOMPETENT AND SHOULD NOT BE GIVEN A RATE INCREASE AND, HOPEFULLY BE REPLACED BY MARTIN COUNTY UTILITIES.

SINCERELY,

DR. ROBERT J. STACK

*Robert J. Stack*



COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 22, 2008

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08 JUL 23 PM 3:08  
COMMISSION  
CLERK

Richard J. Harris  
57 Nons Road  
Harwich Port, MA 02646

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Harris:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

Miles Grant filed their application on April 10, 2008. Pursuant to Section 367.081(8) Florida Statutes, the Commission has five months to vote on the Utility's rate case. Because of the statutory 5 month time frame, the Commission cannot wait until the winter months when most of the customers of the Utility are present to hold the customers meeting.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Richard J. Harris

Page 2

July 22, 2008

Sincerely,



Jared Deason

Regulatory Analyst IV

cc:

Division of Economic Regulation (Bulecza-Banks, Fletcher)

~~Office of Commission Clerk (Docket No. 070695-WS)~~

Office of Public Counsel

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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 22, 2008

RECEIVED-FPSC  
08 JUL 22 PM 4:13  
COMMISSION  
CLERK

William and Stephanie Stern  
5343 SE Miles Grant Road, G-202  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. & Mrs. Stern:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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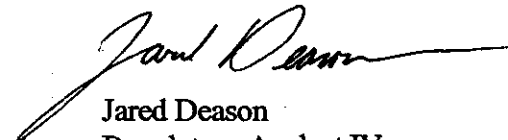
We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

July 22, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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☐ Administrative ☐ Parties ☒ Consumer  
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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

08 JUL 23 AM 9:27

COMMISSION  
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June 2008

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Sincerely

My Name Lois Ross

My Signature Lois Ross

My Address 5335 SE Miles Grant Rd. APT. H-220 Stuart Fl. 34997

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☐ Administrative ☐ Public ☒ Consumer  
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08 JUL 23 AM 9:24

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

DOUGLAS H. MARCERO for FRANCIS A. MARCERO

My Signature

Douglas H. Marcero

My Address

5303 S.E. Miles Grant Rd. L-104  
STUART, FL 34997

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 21, 2008

Jean Cronin  
5363 SE Miles Grant Road  
Stuart, FL 34997

FPSC, CLK. - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Jean Cronin:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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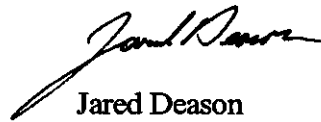
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 21, 2008

Dennis and Katherine Murnane  
5333 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Murnane:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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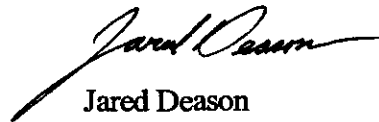
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July 21, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 21, 2008

Paul O'Neill  
5443 SE Miles Grant Road, D-201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. O'Neill:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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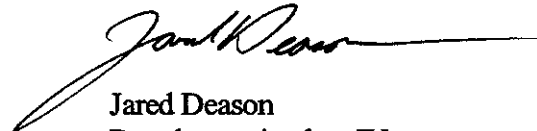
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Paul O'Neill  
Page 2  
July 21, 2008

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
**Office of Commission Clerk (Docket No. 070695-WS)**  
Office of Public Counsel

STATE OF FLORIDA

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KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 18, 2008

Dan Dooley  
5363 Miles Grant Road  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. Dooley:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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Dan Dooley  
Page 2  
July 18, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

Susan Kingsley  
5363 SE Miles Grant Road, F-201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Kingsley:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Susan Kingsley

Page 2

July 18, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

Lynn Rogowski  
4109 Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Rogowski:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Lynn Rogowski

Page 2

July 18, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

Gary Worthy  
5323 SE Miles Grant Road, J-104  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Worthy:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Gary Worthy  
Page 2  
July 18, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

John Finch  
5355 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Finch:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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John Finch  
Page 2  
July 18, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

Jean Lee  
5413 SE Miles Grant Road, G-108  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Jean Lee:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Jean Lee  
Page 2  
July 18, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

Harry and Helen Bouchard  
5335 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Bouchard:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Harry and Helen Bouchard

Page 2

July 18, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

Judith Longo  
5335 SE Miles Grant Road, H-221  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Longo:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Judith Longo  
Page 2  
July 18, 2008

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

Jean Noto  
5343 SE Miles Grant Road, G-101  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Noto:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Jean Noto  
Page 2  
July 18, 2008

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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MATTHEW M. CARTER II, CHAIRMAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 18, 2008

T. Zmich  
5393 SE Miles Grant Road, A-105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear T. Zmich:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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T. Zmich  
Page 2  
July 18, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 21, 2008

Rosemary Cleaver  
5355 SE Miles Grant Road, E-211  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Cleaver:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Rosemary Cleaver

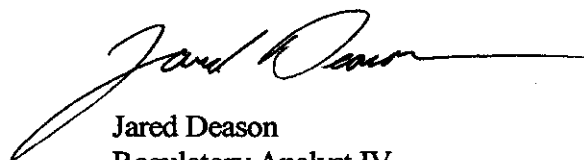
Page 2

July 21, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECL 1911

RECEIVED--FPSC  
Richard J. Harris  
57 N0ns Road 08 JUL 21 AM 8:45  
Harwich Port, Ma. 02646  
COMMISSION  
CLERK

July 1, 2008

Re: Docket No. 070695- WS

Application for increases in Water and Waste water Rates  
By Miles Grant Water and Sewer Company

Dear Commissioners,

Thank you for taking the time to read my comments.

First I do not understand how you can expect to have open comments concerning water and waste water rates in a condominium complex where 90 % of the owners are only there from November to April.

Why not have the meeting in the later part of January thru March when the owners who have a vested interest in this can be there to give their comments? It should not be based on the renewal dates of rate changes.

This is certainly not fair to the owner who will have to pay any rate increase established by the commission.

Second I do not understand the amount of the rate increase. Based on the numbers supplied which seems to be a total shortfall of about \$ 38,000. It appears the increase requested is in excess of 100% . This shortfall is only a small percentage of their total fees collected.

I would like to make a motion that this meeting be suspend till such time as there can be s substantial number of owners present to ask questions and better understand the complete financials of the company.

These rate requests are way out of line

Thank you,

Richard Harris, owner  
6121 So. East Landing Way Bld. 6 Unit 5

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☐ Administrative ☒ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: CLK, CLK

RECEIVED-FPSC

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

08 JUL 21 AM 8:45

COMMISSION  
 CLERK

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name

Stephanie A. Stern

My Signature

Stephanie A. Stern

My Address

5343 SE Miles Grant Rd G 202  
 Stuart, FL 34997



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☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 24696-08  
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08 JUL 21 AM 8:43

COMMISSION  
CLERK

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely WILLIAM V. STERN  
 My Name William V. Stern  
 My Signature 3343 SE MILES GRANT RD 6202  
 My Address STUART, FL. 34997

08 JUL 21 AM 8:43

COMMISSION CLERK

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☐ Administrative ☒ Parties ☒ Consumer  
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08 JUL 18 AM 9:32

COMMISSION  
CLERK

08 JUL 18 AM 7:42

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name KATHERINE MURNANE

My Signature Katherine Murnane

My Address 5333 SE Miles Grant Rd Stuart, FL 34997

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☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
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08 JUL 18 AM 9:30

COMMISSION  
CLERK

08 JUL 18 AM 7:42  
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Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name DENNIS P. MURMANE

My Signature Dennis P. Murmane

My Address 5333 SE Miles Grant Rd Stuart Fl. 34997

070695-WS

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
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Outdoor Survival  
Education Limited  
343 Waterbury Cres.  
Port Perry, ON L9L 1T2  
905 982 1470

Ruth McHarque, Regulatory Program Administrator  
Division of Regulatory Compliance & Consumer Assistance  
State of Florida  
Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

cc: Office of Governor Charlie Crist  
State of Florida  
PL-05 The Capitol  
Tallahassee, FL 32399-0001

June 23, 2008

Case: 773075W  
5443 SE Miles Grant Road  
Unit D201  
Stuart, FL 34997

I received your form self mailer dated March 28, 2008.

Tell me exactly what was expected to happen?

You did exactly nothing to resolve the problem. Utilities Inc did their usual thing, completely ignored the issue. There was no contact with me within the three weeks. There is no resolution. The file is still open and unresolved. They have no intention to admitting any fault with their actions and taking a penalty, and have totally ignored you.

You use unrealistic timing. You give them three week to reply to me, plus mailing time of at least an additional week, and that takes it is past the file closing date. But what does that matter, they just do not respond to you or anyone else.

Last week we received the notice of application for rate increases for Miles Grant Water and Sewer Company. The bigger surprise is the automatic interim rate approval. This company should get nothing except a very through audit both financially and operationally. I made you aware of their very poor business practices. They are totally out of control and need to be rained in.

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08 JUL 18 AM 8:59  
COMMISSION  
CLERK

RECEIVED

JUN 30 2008

Florida Public Service Commission  
Division of RCA

It appears that the Public Service Commission just pays lip service to the public. The Public Utilities Companies run rough showed over the state. The Monkey's are running the Zoo.

I strongly object to any upward rate action for this company Docket No. 070695-WS. The solution to this problem is the complete take over of this crumbling operation by Martin County.

Yours truly



Paul O'Neill  
President

RECEIVED-FPSC

08 JUL 17 AM 9:37

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Jean F. Cronin

My Signature Jean F. Cronin

My Address 5363 SE. Miles Grant Road, Stuart, FL 34997

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☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04646-08  
DISTRIBUTION: ECR-656

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 DOCUMENT NO. 04696-08  
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08 JUL 17 AM 9:37

COMMISSION  
CLERK

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

July 2008

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Sincerely

My Name

ROSEMARY CLEAVER - Winter only

My Signature

Rosemary Cleaver

My Address

5355 SE Miles Grant Rd - E211  
 Stuart, FL 34997

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

Colombe Adams  
5363 SE Miles Grant Road, D-105  
Stuart, FL 34997

July 14, 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 64696-08		
DISTRIBUTION:		

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08 JUL 15 AM 9:05  
COMMISSION  
CLERK

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Colombe Adams:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

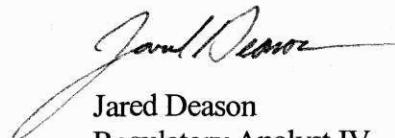


July 14, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

0469608

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(850) 413-6900

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Public Service Commission

July 14, 2008

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08 JUL 15 AM 9:05  
COMMISSION  
CLERK

Leslie Lutz  
5462 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Lutz:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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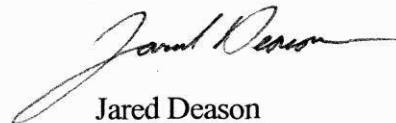
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Leslie Lutz  
Page 2  
July 14, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

Michael Lewis  
5148 SE Miles Grant Terrace  
Stuart, FL 34997

July 14, 2008 - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION:

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08 JUL 15 AM 9:05  
COMMISSION  
CLERK

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

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Michael Lewis

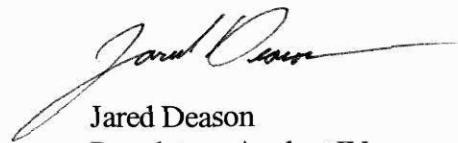
Page 2

July 14, 2008

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 14, 2008

Michael Lewis  
5148 SE Miles Grant Terrace  
Stuart, FL 34997

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08 JUL 15 AM 8:42  
COMMISSION  
CLERK

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Michael Lewis

Page 2

July 14, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 14, 2008

Leslie Lutz  
5462 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

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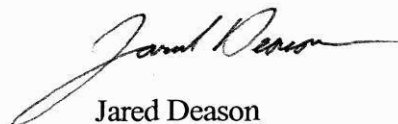


Leslie Lutz  
Page 2  
July 14, 2008

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Regulatory Analyst IV

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STATE OF FLORIDA

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TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 14, 2008

Colombe Adams  
5363 SE Miles Grant Road, D-105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Colombe Adams:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Colombe Adams

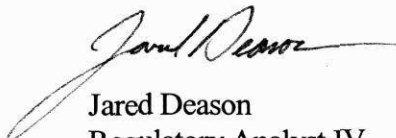
Page 2

July 14, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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08 JUL 15 AM 8:41

COMMISSION  
CLERK

08 JUL 15 AM 7:23

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

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I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name

Jan Dooley

My Signature

Jan Dooley

My Address

5363 Miles Grant Rd, Stuart FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, JCL

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08 JUL 15 PM 4:40

RECEIVED

June 2008

COMMISSION  
CLERK

JUL 14 2008

Florida Public Service Commission  
Division of RCA

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Sincerely

My Name Judith Longo

My Signature Judith Longo

My Address 5335 SE Miles Grant Rd H221 Stuart FL 34997

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☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 07696-08  
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18 JUL 15 PM 4:40

COMMISSION  
CLERK

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JUL 14 2008

Florida Public Service Commission  
Division of RCA

June 2008

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Sincerely

My Name

*Jean E. Noto*

My Signature

*Jean E. Noto*

My Address

*5343 S.E. MILES GRANT RD - # G-101*

*STUART, FL. 34997*

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08 JUL 15 PM 4:20

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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732 LAKESIDE DR  
PAL. IL. 60067

Sincerely

My Name T. Zmich

My Signature T. Zmich

My Address 3393 SE MILES GRANT RD. PH II A105  
STUART, FL.

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCL

7/14/2008 1:26 PM

Office of Commission Clerk Official Filing

Ruth Nettles

070695

**From:** Ruth McHargue  
**Sent:** Monday, July 14, 2008 12:24 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: 17727811141, 2 page(s)

**Attachments:** FAX.TIF

Please add to docket file.  
Ruth

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

**From:** Consumer Contact  
**Sent:** Monday, July 14, 2008 8:41 AM  
**To:** Ruth McHargue  
**Subject:** FW: 17727811141, 2 page(s)

To CLK

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 17727811141, 2 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 7/14/2008 8:05 AM  
Number of Pages: 2  
From (CSID): 17727811141  
From (ANI):  
Sent to DID:

Duration of Fax: 0:00:56  
Transfer Speed: 14400

Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (35 KB)



Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070885-WS

Name PATRICIA A. REED  
Address 5833 SE RIVERBOAT DRIVE # 414  
SQUATS, FL 34997

If you want to let the Public Service Commission know how you feel about this case,  
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Please see  
separate sheet.

Fold and tape — see back for address

Patricia A. Reed  
5833 SE Riverboat Drive #414  
Stuart, FL 34997  
July 10, 2007

**Docket No. 070695 - WS**

Dear Sirs,

After the meeting July 8, I was asked to forward accounts regarding the mix up of my water account. After searching through past accounts I only have the last 3 years. I cannot remember the exact date of the incident but it must have been prior to 2005, either '04 or '03. Miles Grant Water should have my account in their computers, I think it was round about the time they changed our meters.

I know you have my story recorded when I spoke at the meeting. As I stated the problem was eventually sorted out but not because of the help of Miles Grant Water and Sewer Co. But by my own diligent efforts. I cannot honestly say they offered me good service.

My concerns are not the fact that they want an increase but **the amount of the increase**, I realize that costs must rise but the percentage asked for is outrageous.


I worked in the Utility industries for 25 years in UK for both Electric and Gas and I know as with most companies when budgets are set, a certain amount is allowed for renewal and updating the plant and machinery. When FPL is asking for 16% and that seems a large amount when you take into account the cost of inflation percentage, but almost doubling our water costs does not seem fair.

We are sent reports periodically about the water quality and it mentions if you are in poor health or I think elderly you should not drink it. Apart from that it does not taste good and so most of us buy our drinking water. My consumption is on average between 40 - 60 gallons per day. I live alone and work a 40 hour week.

I can only imagine that if they are awarded the increase asked for, either their profits will soar or some people must be getting a large pay increment, I cannot believe that the difference will be spent on updating or maintenance to the system. Will the Public Service Commission be checking their balance sheets for the years before and after this? I do hope so.

Thank you for listening to me.

Yours sincerely,



Patricia A. Reed

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

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Sincerely

My Name GARY L WORTHY

My Signature *Gary L Worthy*

My Address 5323 SE MILES GRANT RD J104 STUART, FL 34997

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☐ Administrative ☐ Permit ☒ Consumer  
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08 JUL 14 AM 10:13

COMMISSION  
CLERK

08 JUL 14 AM 7:59  
DISTRIBUTION CENTER

June 2008

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Sincerely

My Name

My Signature

My Address

John Finch  
John Finch

5355 S.E. Miles Grant Rd., Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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Application for a rate increase in Martin County by  
**Miles Grant Water and Sewer Company**

DOCKET NO. 070695-WS

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08 JUL 14 AM 10:13  
COMMISSION  
CLERK

PSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCL

Name

**L**

Jean E. Lee  
5013 SE Miles Grant Road  
Apt. G-104  
Stuart, FL 34997

Address

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

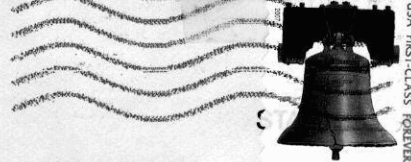
CONSUMER COMMENTS

Rate increase entirely too high!!  
There is NO GROWTH in the  
area of service - Miles Grant is  
bounded by the Inter Coastal, A  
State Park, Environmental sensitive  
area, condo developments with NO  
Additional building to be done.  
Development is complete.

Fold and tape -- see back for address

**L** Jean E. Lee  
5013 SE Miles Grant Road  
Apt. G-104  
Stuart, FL 34997

FL 334 5 T  
10 JUL 2008 PM



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08 JUL 14 AM 8:04  
MAIL ROOM

Florida Public Service Commission  
Office of Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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AGENT NO.  
CORRESPONDENCE

223: +2:72  
|||||

Fold Here

CONSUMER COMMENTS  
The more we carefully the  
There is no problem in the  
area of service - Mike Grant is  
handled by the Inter Coastal  
State Park Environmental Section  
over a good development with no  
Additional building to be done  
Disposal of waste

Tape

Fold Here



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08 JUL 14 AM 10:12

COMMISSION  
CLERK

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name Harry / HELEN Bouchard

My Signature Mrs. Helen Bouchard (Harry)

My Address [REDACTED]

Thank You!

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Lynn L. Rogowski  
2 Bedford Ter.  
Mantua, NJ 08051

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUL 14 AM 10:09

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

My Signature

My Address

Lynn Landsiedel Rogowski

Lynn Landsiedel Rogowski

H 109 Miles Grant Stuart FL

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
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08 JUL 14 AM 8:06  
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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
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With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Susan Kingsley

My Signature Susan Kingsley

My Address 5353 SE Miles Grant Rd - F201

Stuart FL 34957

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July 11, 2008

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Raymond Schlentner  
5343 SE Miles Grant Road, Condo 11  
Stuart, FL 34996

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Schlentner:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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Raymond Schlentner

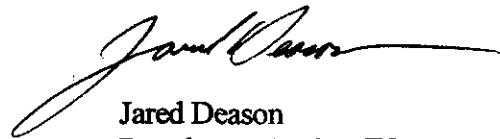
Page 2

July 11, 2008

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 11, 2008

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Alfred Kafka  
5463 SE Miles Grant Road, B-105  
Stuart, FL 34996

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Kafka:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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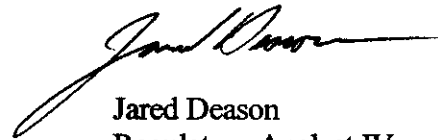
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Alfred Kafka  
Page 2  
July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Paul Marranca  
5335 SE Miles Grant Road  
Stuart, FL 34996

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. Marranca:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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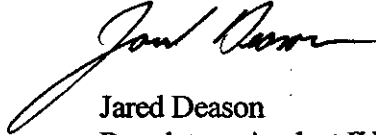
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July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Margaret Harte  
East High Point Road  
Stuart, FL 34996

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Harte:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Margaret Harte

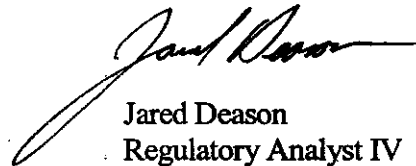
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July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 11, 2008

Thomas Torre  
5425 Miles Grant Road  
Stuart, FL 34997

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Torre:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Thomas Torre

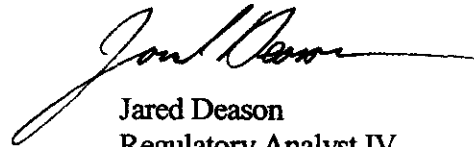
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 11, 2008

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Charles and Lois Weed  
5353 SE Miles Grant Road, F-105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Weed:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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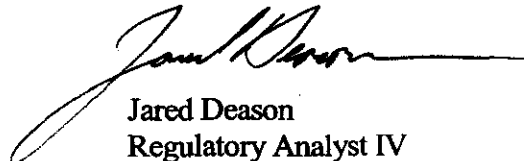
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July 11, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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DOCUMENT NO. 04696-08  
DISTRIBUTION:

Helen Pooley  
13 SE Miles Grant Road, K-205  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Pooley:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Helen Pooley

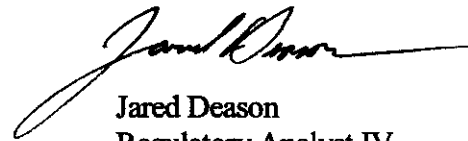
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA

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July 11, 2008

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DISTRIBUTION:

Margaret Jackson  
35 SE Miles Grant Road, H-117  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Jackson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Margaret Jackson

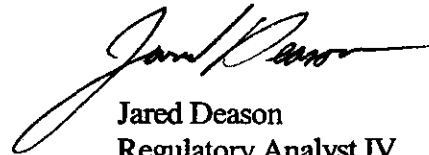
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July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 11, 2008

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Francis Gallagher  
5373 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

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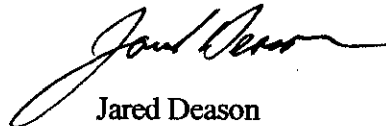
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July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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anet Festa  
5152 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Festa:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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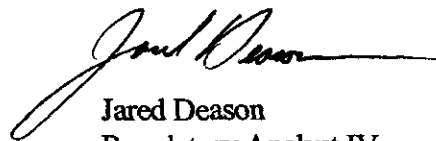
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Janet Festa  
Page 2  
July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 11, 2008

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Augustos Devera, Jr.  
5413 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Devera:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Augustos Devera, Jr.

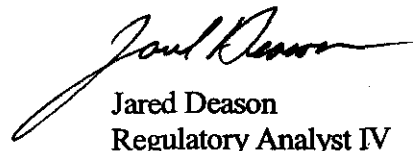
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 11, 2008

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Carolyn Jones  
53 Riverview Avenue  
Ardley, NY 10502

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Jones:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Carolyn Jones  
Page 2  
July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 11, 2008

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Eugene Umlor  
5335 SE Miles Grant Road, H-211  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Umlor:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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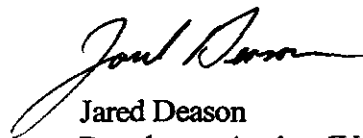
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Carol Summey  
35039 Danny Circle  
Zephyrhills, FL 33541

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Summey:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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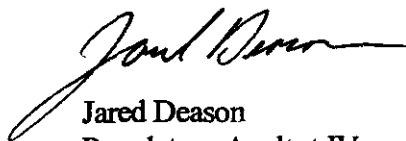
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July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Regina Reeves  
35142 Danny Drive  
Zephyrhills, FL 33541

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Reeves:

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Regina Reeves

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Regina Reeves  
35142 Danny Drive  
Stuart, FL 34997

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Regina Reeves

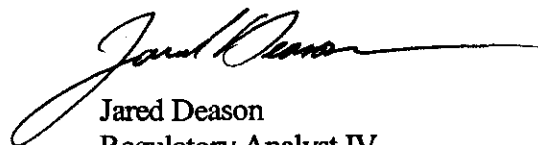
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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July 11, 2008

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Marie Judge  
14 Blue Spruce Lane  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Judge:

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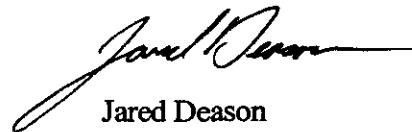
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Regulatory Analyst IV

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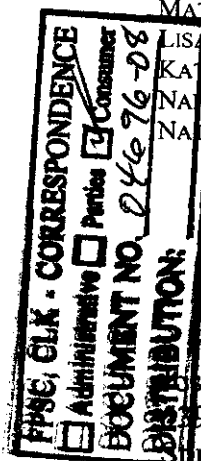


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Joseph and Rhea Ireland  
99 SE Running Oak Circle  
Miami, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. & Mrs. Ireland:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 11, 2008

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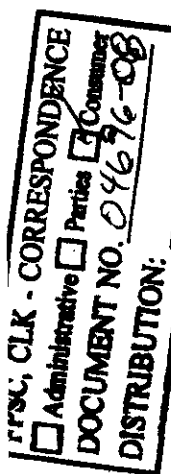
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 11, 2008

Diane Siegel  
5461 SE Running Oak Circle  
Stuart, FL 34997

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Siegel:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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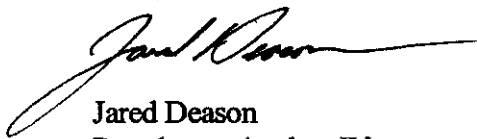
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Diane Siegel  
Page 2  
July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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Public Service Commission

July 11, 2008

James Mercer  
5526 SE Running Oak Circle  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. Mercer:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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James Mercer

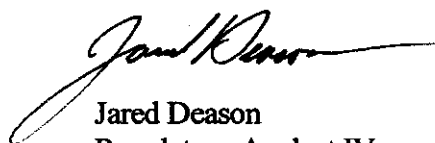
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July 11, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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David McCarthy  
1335 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. McCarthy:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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J. David McCarthy

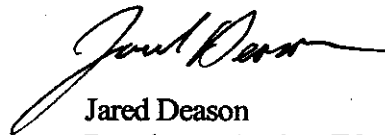
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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Public Service Commission

July 11, 2008

Joan Daltner  
5358 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Daltner:

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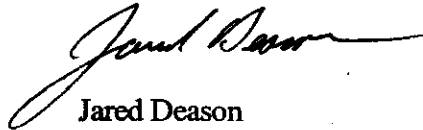
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Joan Daltner  
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
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July 10, 2008

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Julia Klestinec  
5234 SE Sea Island Way  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Klestinec:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Julia Klestinec

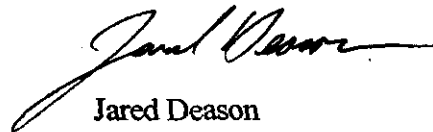
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 10, 2008

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William Hicks  
5271 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Hicks:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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William Hicks

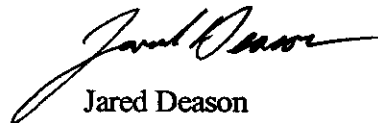
Page 2

July 10, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV.

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA

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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 10, 2008

Thomas Workman  
5142 SE Miles Grant Terrace  
Stuart, FL 34997

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Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. Workman:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Public Service Commission

July 10, 2008

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Eugene Cusumano  
5177 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Cusumano:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Eugene Cusumano

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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 10, 2008

Richard and Phyllis Slossberg  
5017 SE Bentwood Drive  
Stuart, FL 34997

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Slossberg:

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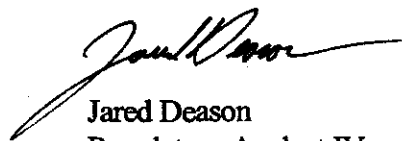
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 10, 2008

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Jeanne Sauza  
6062 SE Riverboat Drive  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Sauza:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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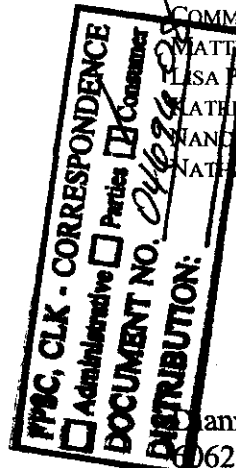
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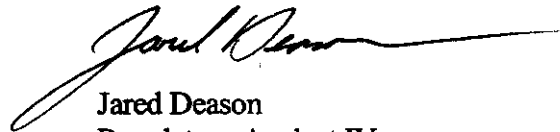


Dianne Sauza  
Page 2  
July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

Public Service Commission

July 10, 2008

Anne Kilhenny  
4800 SE Hanson Circle  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Kilhenny:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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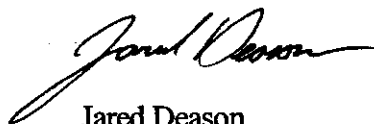
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



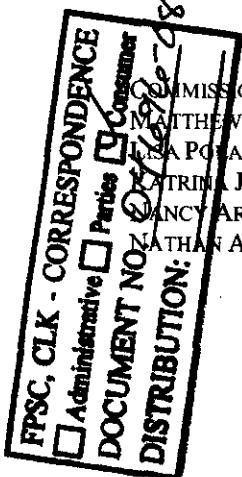
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July 10, 2008

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William Sweeney  
5343 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Sweeney:

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William Sweeney

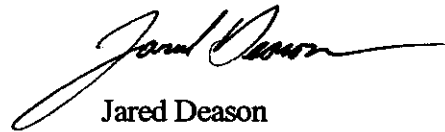
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July 10, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 10, 2008

Myron Gooley  
355 SE Miles Grant Road  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Mr. Gooley:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Myron Gooley

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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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# Public Service Commission

July 10, 2008

Peter and Kathleen Chartier  
5625 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Chartier:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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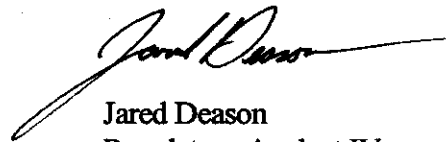


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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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Carol Donovan  
5363 SE Miles Grant Road, D-101  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Donovan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Carol Donovan

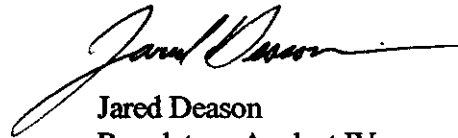
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July 10, 2008

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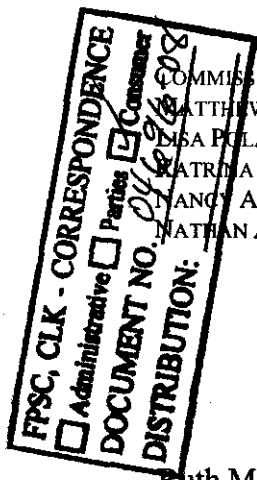
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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July 10, 2008

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Ruth Matura  
5333 SE Miles Grant Road, #104  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Matura:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Thomas and Betty Donahue  
5343 SE Miles Grant Road, G-205  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Donahue:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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James and Patricia Mazzo  
5343 SE Miles Grant Road, G-207  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Mazzo:

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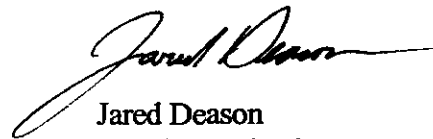


July 10, 2008

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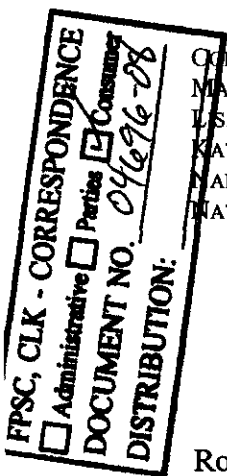
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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July 10, 2008

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Robert Garbedian  
5355 SE Miles Grant Road, E-210  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Garbedian:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Robert Garbedian

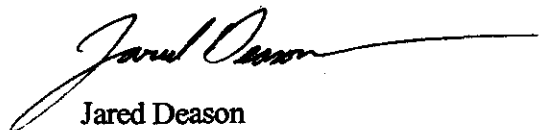
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Wayne Schmitt  
343 SE Miles Grant Road, G-201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Schmitt:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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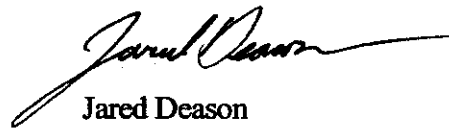
Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Wayne Schmitt  
Page 2  
July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Ronald Armstrong  
5363 SE Miles Grant Road, D-103  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Armstrong:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ronald Armstrong  
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July 10, 2008

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 10, 2008

Frederic Jackson  
5353 SE Miles Grant Road, F-205  
Stuart, FL 34997

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Jackson:

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Frederic Jackson

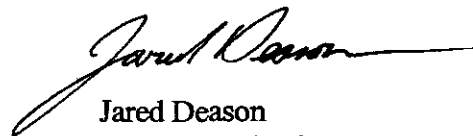
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Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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July 10, 2008

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James and Nancy Crosby  
5333 SE Miles Grant Road, #203  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Crosby:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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James and Nancy Crosby

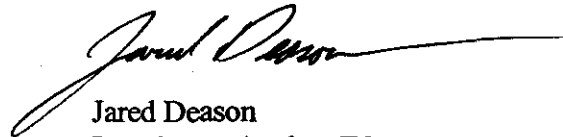
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 10, 2008

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Joseph Szombathy  
5353 SE Miles Grant Road, F-108  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Szombathy:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Joseph Szombathy

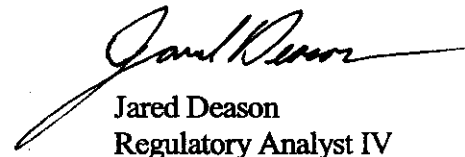
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July 10, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 10, 2008

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Rich Dickerson  
5355 SE Miles Grant Road, E-202  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Dickerson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Rich Dickerson

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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 10, 2008

Elisabeth Lapey  
5333 SE Miles Grant Road, I-204  
Stuart, FL 34997

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mrs. Lapey:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Elisabeth Lapey

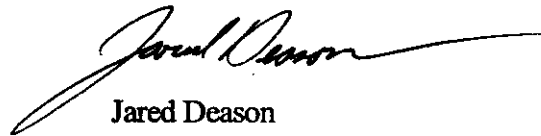
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Jeanne Degnan  
5333 SE Miles Grant Road, I-202  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Degnan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Jeanne Degnan

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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Mr. Begin  
50 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Begin:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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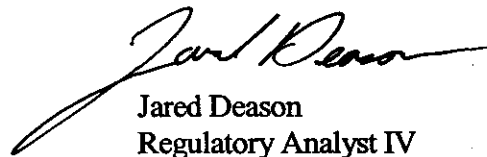
Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Leo Begin  
Page 2  
July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Leo and Claire Goodrich  
5893 SE Miles Grant Road, #A204  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Goodrich:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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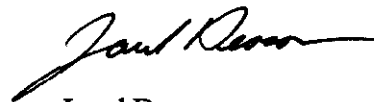
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Hubert Jasper  
3018 Lynnwood Drive  
Paris, KY 40361

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Jasper:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Hubert Jasper

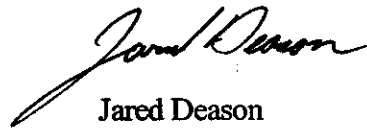
Page 2

July 10, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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## Public Service Commission

July 10, 2008

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George Heim  
5433 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Heim:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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George Heim


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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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July 10, 2008

John and Lucille Kean  
5355 SE Miles Grant Road, E-205  
Stuart, FL 34997

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Kean:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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John and Lucille Kean

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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Public Service Commission

July 10, 2008

Robert Eckert  
5133 SE Miles Grant Terrace  
Stuart, FL 34997

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Eckert:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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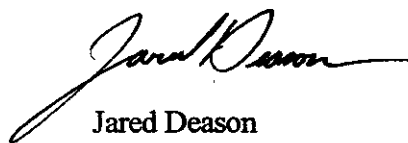
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Robert Eckert  
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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Public Service Commission

July 10, 2008

Betty Baybutt  
5383 SE Miles Grant Road, B-102  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Baybutt:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Betty Baybutt

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July 10, 2008

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Public Counsel

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# Public Service Commission

July 10, 2008

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Virginia Reidy  
5335 SE Miles Grant Road, H-216  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Reidy:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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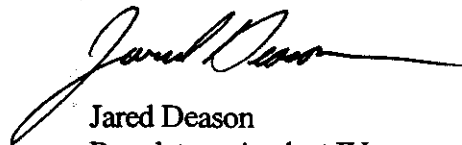
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Public Service Commission

July 10, 2008

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CLERK

James Steinkamp  
5413 SE Miles Grant Road, G-109  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Steinkamp:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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James Steinkamp

Page 2

July 10, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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Richard Kelso  
5355 SE Miles Grant Road, E-111  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Kelso:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Richard Kelso

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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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July 10, 2008

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Grace Sullivan  
5383 SE Miles Grant Road, B-204  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Sullivan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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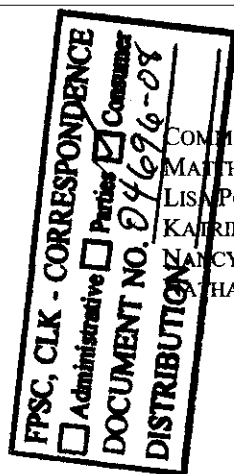
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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Neil and Barbara Shepard  
5335 SE Miles Grant Road, H-113  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Shepard:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Neil and Barbara Shepard

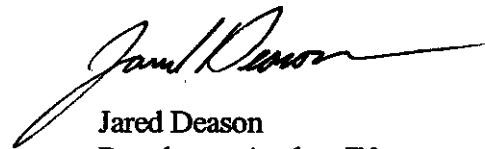
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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## Public Service Commission

July 10, 2008

Raymond Rosenbrock  
 5373 SE Miles Grant Road, G-108  
 Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Rosenbrock:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Raymond Rosenbrock


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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Cleo Greer  
5893 SE Miles Grant Road, A-202  
Gulfport, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Greer:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



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NATHAN A. SKOP

Public Service Commission

July 10, 2008

Betty Derington  
5393 SE Miles Grant Road, A-106  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Brophy:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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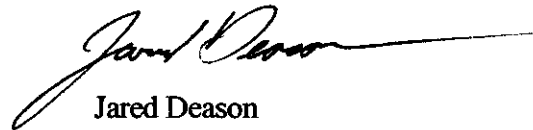
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July 10, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Public Service Commission

July 10, 2008

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Laura Hewlett  
5355 SE Miles Grant Road, E-106  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Hewlett:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

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Laura Hewlett

Page 2

July 10, 2008

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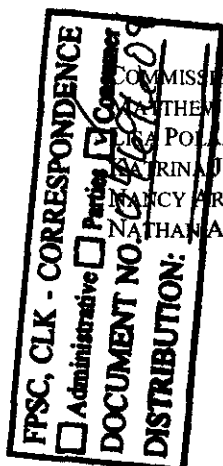
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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# Public Service Commission

July 10, 2008

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Howard Carlson  
5355 SE Miles Grant Road, E-206  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Carlson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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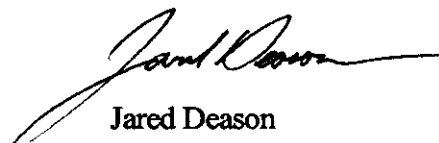
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Howard Carlson  
Page 2  
July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 10, 2008

Pauline House  
5343 Miles Grant Road, G-103  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. House:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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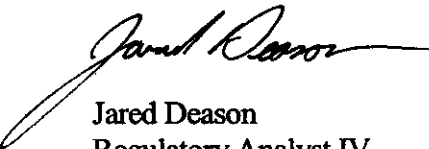
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Public Service Commission

July 10, 2008

Norma Banks  
5355 Miles Grant Road, E-103  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Banks:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Norma Banks

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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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(850) 413-6900

# Public Service Commission

July 10, 2008

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William Mahony  
5335 SE Miles Grant Road, H-209  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Mahony:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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William Mahony

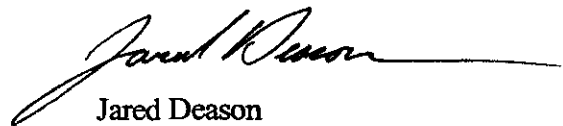
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Jared Deason  
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cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



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July 10, 2008

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C.L. Vaughan  
5335 SE Miles Grant Road, H-111  
Stuart, FL 34997

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Vaughan:

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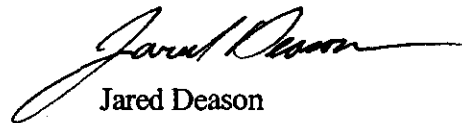
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Public Service Commission

July 10, 2008

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Virginia Scott  
5323 SE Miles Grant Road, J-105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Scott:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Virginia Scott  
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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July 10, 2008

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Edward Foley  
5383 SE Miles Grant Road, B-201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Foley:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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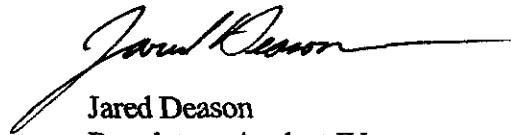


Edward Foley  
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Leora Richter  
5313 SE Miles Grant Road, K-206  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Richter:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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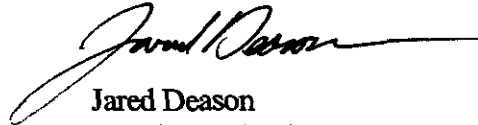
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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Public Service Commission

July 10, 2008

Marilyn Maroney  
5313 SE Miles Grant Road, K-110  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Maroney:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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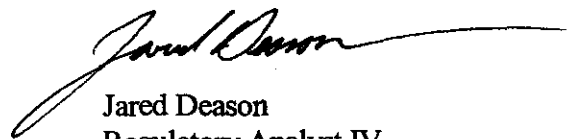
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Marilyn Maroney  
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July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 10, 2008

Gladys Grant  
5313 SE Miles Grant Road, K-203  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

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Jared Deason  
Regulatory Analyst IV

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Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



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NATHAN A. SKOP

Public Service Commission

July 10, 2008

Donna Dotson  
5413 SE Miles Grant Road, G-202  
Stuart, FL 34997

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Dotson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Donna Dotson

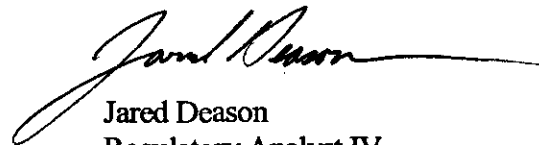
Page 2

July 10, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA

COMMISSIONERS:

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NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 10, 2008

Shirley Stillwell  
335 SE Miles Grant Road, H-203  
Stuart, FL 34997

RECEIVED-FPSC  
08 JUL 11 PM 4:04  
COMMISSION  
CLERK

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Stillwell:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04695-08  
DISTRIBUTION:

Shirley Stillwell

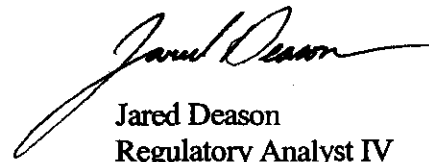
Page 2

July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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NANCY ARGENZIANO  
NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 10, 2008

Marsha Dickerson  
555 SE Miles Grant Road, E-202  
Stuart, FL 34997

RECEIVED-FPSC  
08 JUL 11 PM 4:04  
COMMISSION  
CLERK

Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS

Dear Ms. Dickerson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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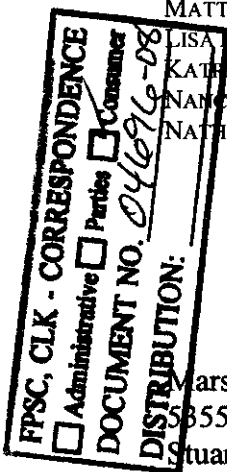
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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



Marsha Dickerson

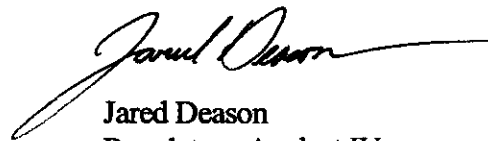
Page 2

July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA

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NATHAN A. SKOP



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

July 10, 2008

Ann Dygert  
5373 SE Miles Grant Road, C-104  
Stuart, FL 34997

RECEIVED-FPSC  
08 JUL 11 PM 4:04  
COMMISSION  
CLERK

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Dygert:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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DOCUMENT NO. 04696-08  
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Ann Dygert  
Page 2  
July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

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NATHAN A. SKOP

Public Service Commission

July 10, 2008

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COMMISSION  
CLERK

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☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION:

Deborah Ferro  
5335 SE Miles Grant Road, H-207  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Ferro:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Deborah Ferro

Page 2

July 10, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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JUL 10 2008

Florida Public Service Commission  
Division of RCA

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED

JUL 11 2008

Florida Public Service Commission  
Division of RCA

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name LESLIE A. LUTZ

My Signature Leslie A. Lutz

My Address 5462 SE Running Oak Circle, STUART FL 34997

FAX WOULD NOT GO THRU!

MAILED 7/8

cc: file

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08 JUL 10 AM 10:05

COMMISSION  
CLERK

08 JUL 10 AM 7:35  
JUL 10 2010

Office of Commission Clerk  
Florida Public Service Commission  
540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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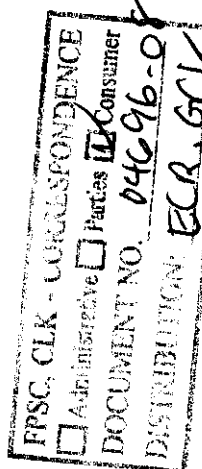
My Name COLOMBE M. ADAMS

My Signature Colombe M Adams

My Address 5363 SE MILES GRANT RD

APT D-105

STUART, FL. 34997



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☐ Administrative ☒ Public ☐ Consumer  
DOCUMENT NO. 076960  
DISTRIBUTION ECR, GCU

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08 JUL 10 AM 10:04

COMMISSION  
CLERK

08 JUL 10 11 17:42  
JUL 10 11 17:42

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

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Sincerely

My Name Michael J Lewis

My Signature [Signature]

My Address 5148 SE Miles Grant Terrace  
34977

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUL -9 AM 11:05  
COMMISSION  
CLERK

08 JUL -9 AM 7:13

REGISTRATION CENTER

June 2008

Dear Commissioners,

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Sincerely

My Name JANET D. FESTA

My Signature Janet D. Festa

My Address 5102 SE Miles Grant Ln.

Stuart, FL 34997

FPSC CLK - CORRESPONDENCE  
☐ Administrative ☐ Public ☒ Consumer  
DOCUMENT NO. 046916-08  
DISTRIBUTION: ECR/ACC

FPSC CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: ECR JCL

I agree totally with the content of FPC's Form letter.

RECEIVED  
 18 JUL -9 AM 9:19  
 COMMISSION  
 CLERK

Eugene E. Leulego

18 JUL -9 AM 7:13  
 RECEIVED  
 CENTER

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

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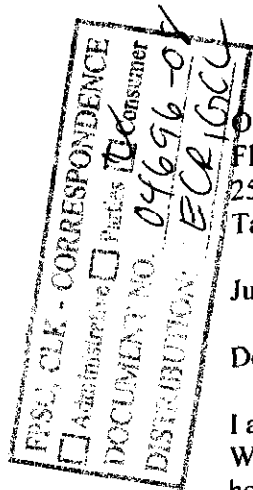
Sincerely

My Name Eugene E. Leulego

My Signature Eugene E. Leulego

My Address 5335 S.E. Miles Grant Rd. # H-211 Stuart, FL

34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUL -9 AM 9:19

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

AUGUSTOS T. DELUZA JR.

My Signature

*[Handwritten Signature]*

My Address

5413 SE MILES GRANT RD

STUART

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission 08 JUL -9 AM 9:18  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

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Sincerely

My Name FRANCIS A. GALLAGHER

My Signature Francis A. Gallagher

My Address \_\_\_\_\_

Mr. F. A. Gallagher  
5373 SE Miles Grant Rd  
Stuart, FL 34997

FPSC CLK - CORRESPONDENCE  
☐ Administrative ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCL

08 JUL -9 AM 7:09  
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08 JUL -8 PM 2:41

COMMISSION  
CLERK

RECEIVED

JUL 07 2008

Florida Public Service Commission  
Division of RCA

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

*Margaret A. Jackson*

My Signature

*Margaret A. Jackson*

My Address

*5333 S.E. Miles Creek #117 Stuart, FL 34997*

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, HCU

RECEIVED FPSC

RECEIVED

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUL -8 PM 2: 41

COMMISSION  
CLERK

JUL 07 2008

Florida Public Service Commission  
Division of RCU

June 2008

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Sincerely

P

Helen Pooley

5313 SE Miles Grant Rd Apt K205  
Stuart, FL 34997

My Name

My Signature

My Address

5313 SE Miles Grant Rd apt K-205  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCU

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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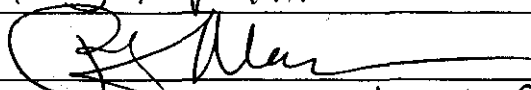
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Sincerely

My Name

Paul J. MARRICA

My Signature



My Address

5335 SE Miles Grant Rd  
Stuart, FL 34997

RECEIVED-FPSC

08 JUL -8 PM 2:41

RECEIVED  
COMMISSION  
CLERK

JUL 07 2008

Florida Public Service Commission  
Division of R&A

RECEIVED-FPSC

RECEIVED 08 JUL -8 PM 2:41

JUL 07 2008

COMMISSION  
CLERK

Florida Public Service Commission  
Tallahassee, FL 32399

Office of Commission Clerk  
Florida Public Service Commission  
540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name Charles A. Weed Lois A. Weed  
My Signature Charles A. Weed Lois A. Weed  
My Address 5353 SE Miles Grant Rd. Apt F105  
STUART, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 0469608  
DISTRIBUTION CCR + CLK

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

Tom Coristine  
5403 SE Miles Grant Road, H-213  
Stuart, FL 34997

July 1, 2008, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 64696-08  
DISTRIBUTION:

COMMISSION  
CLERK

RECEIVED-FPSC  
08 JUL - 8 PM 4:21

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Coristine:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Tom Coristine

Page 2

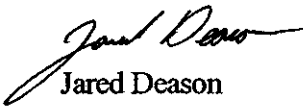
July 1, 2008

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Ann Lavin  
5210 Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Ann Lavin:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Ann Lavin  
Page 2  
July 1, 2008

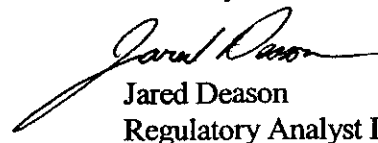
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. McMURRIAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Walter and Priscilla Jackson  
5183 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. and Mrs. Jackson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Walter and Priscilla Jackson

Page 2

July 1, 2008

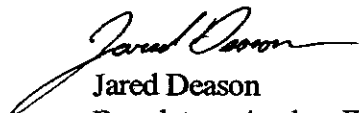
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Catherine Lanz  
5403 SE Miles Grant Rd, H-106  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Lanz:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Catherine Lanz

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July 1, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Charles Lavin  
5463 Miles Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Lavin:

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Charles Lavin

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July 1, 2008


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Sincerely,

  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Patricia Ann Cole  
5753 SE Miles Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Cole:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 1, 2008

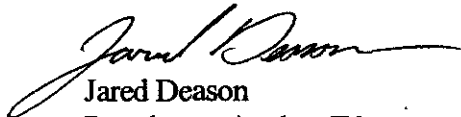
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Maud C. Johnson  
5175 SE Miles Grant Terr.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Johnson:

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Maud C. Johnson

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July 1, 2008

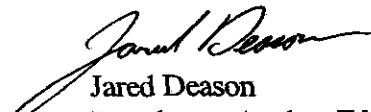
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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

William J. Jesse  
5155 SE Miles Grant Terr.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Jesse:

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William J. Jesse

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July 1, 2008

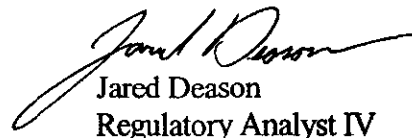
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

James Laughner  
5180 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Laughner:

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July 1, 2008

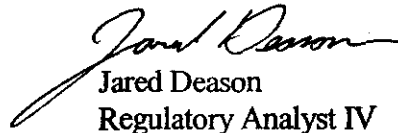
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Richard E. Potter  
5534 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Potter:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Richard E. Potter

Page 2

July 1, 2008

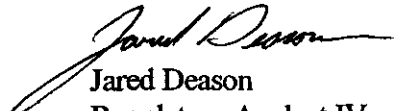
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Sincerely,

  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

H. Keith Maund  
5463 SE Miles Grant Rd., B-111  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Maund:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 1, 2008

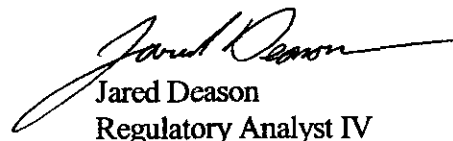
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA

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TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Jean Lippmann  
5730 SE Miles Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Lippmann:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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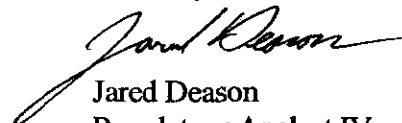
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Jared Deason  
Regulatory Analyst IV

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Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

D. L. Onofrio  
PO Box 29  
Port Salerno, FL 34992

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear D. L. Onofrio:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Regulatory Analyst IV

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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Sylvia Tobin  
5203 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Tobin:

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July 1, 2008

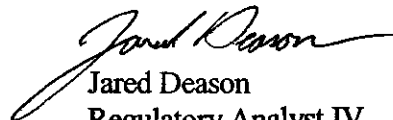
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
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(850) 413-6900

## Public Service Commission

July 1, 2008

Gregory Jackson  
5710 SE Mile Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Jackson:

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Gregory Jackson

Page 2

July 1, 2008

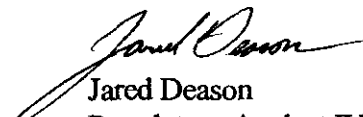
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,

  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Joseph Daltner  
5358 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Daltner:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 1, 2008

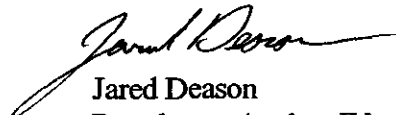
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Edward and Joan Seiler  
5445 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. and Mrs. Seiler:

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

July 1, 2008

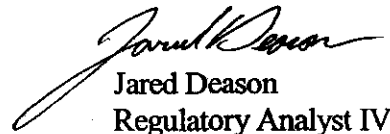
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Sue Koester  
5265 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Koester:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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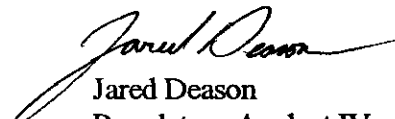
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
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LISA POLAK EDGAR  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Joyce Schumer  
5430 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Schumer:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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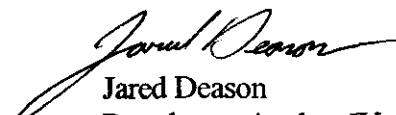
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Joanne C. Gerould  
5383 SE Miles Grant Rd., B-202  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Gerould:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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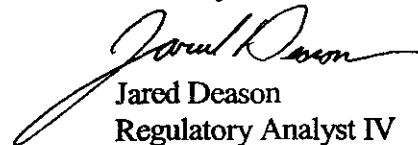
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Jared Deason  
Regulatory Analyst IV

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Evelyn Nelson  
5393 Se Miles Grant Rd., Apt. A103  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Nelson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

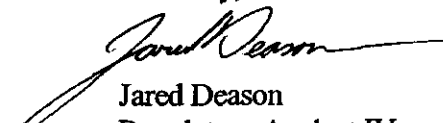
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Leslie Churchman  
5373 Miles Grant Rd., Apt. 205  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Leslie Churchman:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Leslie Churchman

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July 1, 2008

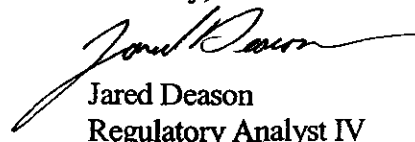
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Michael Salamony  
5206 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Salamony:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 1, 2008

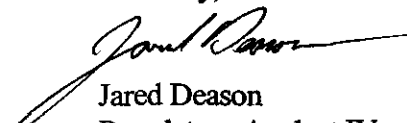
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Mary L. Peace  
5429 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Peace:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mary L. Peace

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July 1, 2008

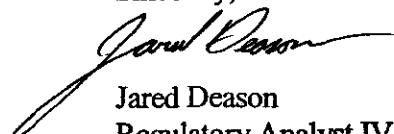
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Betty J. Morris  
5323 SE Miles Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Morris:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Betty J. Morris

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July 1, 2008

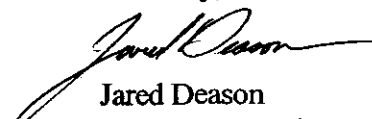
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Virginia C. Bacon  
5323 SE Miles Grant Rd., Apt. j205  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Bacon:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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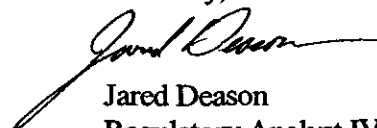
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Grace Thomas  
5335 Miles Grant Rd., Apt. H-119  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Thomas:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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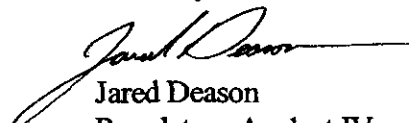
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Daniel and Ella Zotta  
5383 SE Miles Grant Rd., Apt. B-106  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. and Mrs. Zotta:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 1, 2008

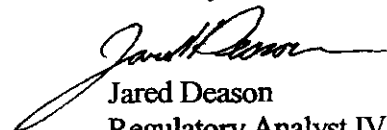
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Bettie G. Smith  
5333 SE Miles Grant Rd, Apt. I-102  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Smith:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Bettie G. Smith

Page 2

July 1, 2008

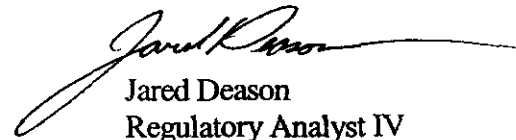
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Joseph F. Kerkovich  
5344 SE Miles Grant Rd., Apt. E-109  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Kerkovich:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 1, 2008


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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Kathey DeBellis  
5277 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. DeBellis:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Kathey DeBellis

Page 2

July 1, 2008

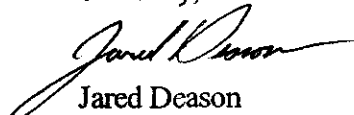
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Ronald and Dolores Naples  
5750 SE Miles Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. and Ms. Naples:

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July 1, 2008

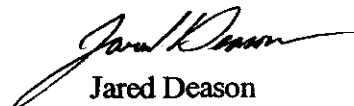
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Chauncey Morse  
5134 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Chauncey Morse:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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July 1, 2008

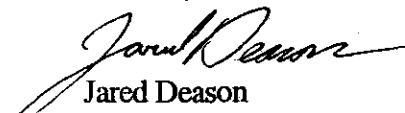
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Sincerely,

  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Linda Collins  
5187 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Collins:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Linda Collins

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July 1, 2008

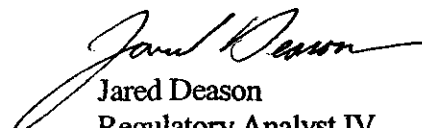
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Doris R. Roy  
5181 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Roy:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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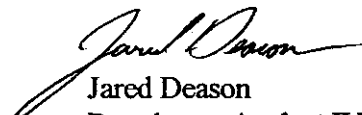
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Richard A. Weigel  
5313 SE Miles Grant Rd. Apt. 103  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Weigel:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Richard A. Weigel

Page 2

July 1, 2008


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Sincerely,

  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

James McTerman  
5149 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. McTerman:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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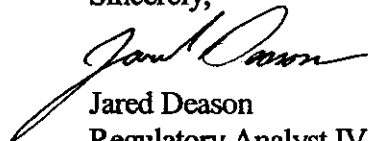
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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

John and Marge Rauh  
5259 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. and Mrs. Rauh:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 1, 2008

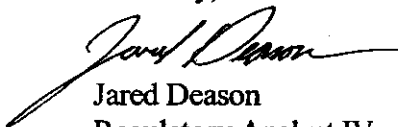
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Frank Genovas  
5403 SE Miles Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Genovas:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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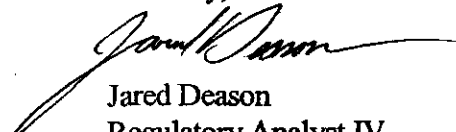
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Catherine I. Cordell  
5204 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Cordell:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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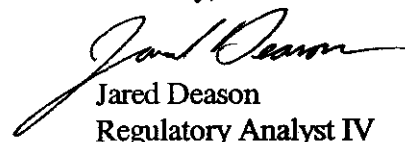
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Terry Zmich  
5125 SE Miles Grant  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Terry Zmich:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Terry Zmich

Page 2

July 1, 2008

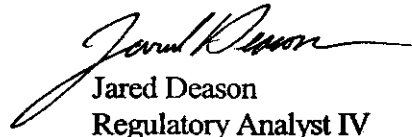
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Rita G. Hostler  
5393 SE Miles Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Hostler:

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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Suzanne Tinkler  
1649 Lakemont Av.  
Orlando, FL 32814

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Tinkler:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Suzanne Tinkler

Page 2

July 1, 2008

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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Leone M. Todd  
5323 SE Miles Grant Rd., Apt. J-208  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Leone Todd:

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July 1, 2008

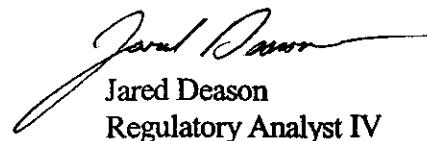
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Joy Aufier  
6101 SE Landing Way, Apt. 10 Bldg. 5  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Aufier:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 1, 2008

Patricia Lindsey  
5223 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Lindsey:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Patricia Lindsey

Page 2

July 1, 2008

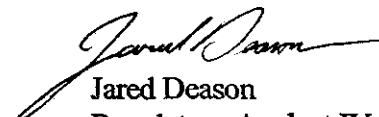
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 2, 2008

Norma Palmer  
5323 SE Miles Grant Rd., Apt. J-107  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Palmer:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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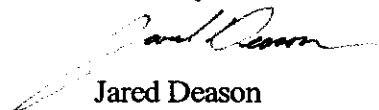
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 2, 2008

Raymond D. Swader  
5390 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Swader:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 2, 2008


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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 2, 2008

Cindy Mumford  
5349 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Mumford:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 2, 2008

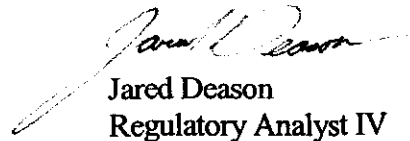
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 2, 2008

Janet Rhodes  
5557 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Rhodes:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Janet Rhodes

Page 2

July 2, 2008

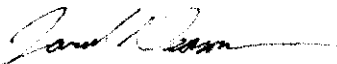
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 2, 2008

Arthur and Cindy Hickman  
5421 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. and Mrs. Hickman:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

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July 2, 2008

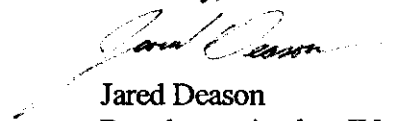
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

July 3, 2008

Peter Hoagland  
5729 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Hoagland:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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July 3, 2008

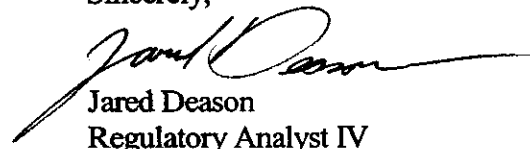
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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08 JUL -8 AM 10:11

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

Dear Commissioners,

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Sincerely

My Name

GRACE M. SULLIVAN

My Signature

Grace M. Sullivan

My Address

5383 SE MILES GRANT RD B-204  
STANT, FLORIDA 34997

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUL -8 AM 9:21

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Virginia M. Reidy

My Signature VIRGINIA M. REIDY

My Address 5335 SE. MILES GRANT RD. H-216

08 JUL -8 AM 7:04  
DISTRICT CLERK

RECEIVED-FPSC

08 JUL -8 AM 9: 21

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name James E. Steinkamp

My Signature [Signature]

My Address 5413 SE Miles Grant Road, Unit G-109, Stuart FL, 34997

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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

18 JUL -8 AM 9:20

COMMISSION  
 CLERK

June 2008

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Sincerely

My Name

*Carolyn Jones*

My Signature

*Carolyn Jones owner Phase II Apt H 213 Miles Grant*

My Address

*53 Riverdale Ave.  
 Aradely NY 10502*

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18 JUL -8 AM 9:20

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name NEIL SHEPARD

My Signature Neil Shepard

My Address 5335 S.E. MILES GRANT RD. H-113 STUART FL.

34997

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<input type="checkbox"/> Administrative <input checked="" type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
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08 JUL -8 AM 9:19

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

RICHARD KELSO

My Signature

Richard Kelso

My Address

5355 SE Miles Grant Rd. E-111

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Barbara A. Shepard

My Signature Barbara A. Shepard

My Address 5335 S.E. Miles Grant Rd - H-113 Stuart, Florida 34997

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☐ Administrative ☒ Public Comment  
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08 JUL -7 AM 10:34

COMMISSION  
CLERK

July 2, 2008

Office of Commission Clerk Florida  
Public Service Commission 2540  
Shumard Oak Boulevard Tallahassee,  
Florida 32399-0850

Reference: Docket No. 070695-WS

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR GEL		

08 JUL -7 AM 7:48

We wish to protest the requested final and interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company (MGWSC), We are homeowners, one of the 1290 Water Connections and 1216 Sewer Connections served by MGWSC.

MGWSC serves an extremely small geographic area containing a large number of MGWS accounts. Obviously, Water and Sewer Companies with the same number of connections serving larger geographic areas will have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. Water Rates being requested by the MGWSC (56%) are even higher.

With the interim rate increases (61 %) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. Wastewater Rates requested by the MGWSC (77%) are even higher.

It seems that MGWSC may be mismanaged or seeking to acquire excessive profits. We understand a cost of living increase based on higher fuel prices etc. To request these astronomical increases just does not make sense to us. In these economic times when we all watch our spending it would be prudent for MGWSC to better control expenses than to ask for such exorbitant rate increases.

We look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

Sincerely

John and Lucille Kean

*John Kean*  
*Lucille Kean*  
5355 S.E. Miles Grant Road, E-205  
Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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COMMISSION  
CLERK

June 2008

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Sincerely

My Name

ROBERT R. ECKERT

My Signature

Robert R. Eckert

My Address

5133 SE MILES GRANT TERR., STUART, FL

34 907

P.S. I ordinarily do not sign form letters but this one is so cogent and expressive of my sentiments, I am making an exception. The enormity of this increase baffles reason.

RE

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely, Betty Baybutt  
My Name Betty Baybutt Betty Baybutt  
My Signature Betty Baybutt  
My Address B102 5383 S.E. Miles Grant Rd  
Stuart, FL 34997

RECEIVED--FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name Gladys GRANT

My Signature Gladys Grant

My Address 5313 S.E. Miles Grant Rd K-203 Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name DONNA L. DOTSON

My Signature Donna L. Dotson

My Address Donna L. Dotson  
5413 SE Miles Grant Road  
Bldg. G-202  
Stuart, FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name ALFRED J. KAFKA

My Signature Alfred J. Kafka

My Address 3105 MILE GRANT

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name

Lar R Begni

My Signature

Lar R Begni

My Address

4 P50 SE Hanson Cir Stuart FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name

My Signature

My Address

Shirley A. Stillwell

Shirley A. Stillwell

5335 S.E. Miles Grant Rd. H-203  
Stuart, Fl. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name

*Mrs. Lee P. Goodrich*

My Signature

*Clair M. Goodrich*

My Address

*5393 SE Mile Front Rd Stuart FL 34997*

*PHH apt #204*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name

RICH DICKERSON

My Signature

Rich Dickerson

My Address

5355 SE MILES GRANT RD, E202 STUART FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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DISTRIBUTION: ECR/601		

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Sincerely

My Name MARSHA DICKERSON

My Signature Marsha Dickerson

My Address 5355 S.E. MILES GRANT RD E202  
STUART FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name Joan Daltner

My Signature Joan Daltner

My Address 5358 SE Running Oak Cir., Stuart, FL 34997

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
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Sincerely

My Name

ANN R. DYGERT

My Signature

Ann R. Dygert

My Address

5373 SE MILES GRANT RD, C104, STUART, FL 34997



RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

JUL -7 AM 10:32

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-88		
DISTRIBUTION: ECR, GRC		

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

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Sincerely

My Name Joseph G. Szombathy

My Signature Joseph D. Szombathy

My Address 5353 Miles Grant Rd - F-108

Stuart, FL 34997

July 3, 2008  
Sarah Heard, Commissioner,  
Martin County Administrative Center  
2401 SE Monterey Road  
Stuart, FL 34996

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08 JUL -7 AM 10: 32

COMMISSION  
CLERK

FPSC CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08	
DISTRIBUTION: ECR, GCL	

Re: Miles Grant Water and Sewer Service to Woodridge Subdivision

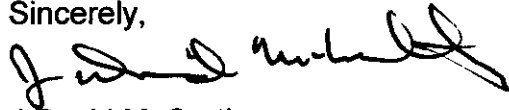
Dear Commissioner Heard:

I am sure that you are aware of the exorbitant rate increase requested by Miles Grant Water and Sewer Company. I for one am outraged! For many years, the customers of Miles Grant Water and Sewer Company have had to put up with water that did not meet the minimum health requirements. We had frequent boil water orders and constantly had to drink water that tasted as if came from the swimming pool. In addition, their performance during hurricanes was poor...supposedly because the utility is poorly located in a low lying area. Only recently has their service improved to a minimally acceptable level.

Now they are requesting a rate increase that will raise my water and sewer bill about 55%, far above what the nearby Martin County System charges. One normally expects private enterprise to beat or at least be competitive to government services, apparently this is not the case. If Miles Grant cannot provide essential services that meet minimum health standards at a reasonable price they should cease to exist and these services provided by Martin County.

Now we find out that Woodridge is not in their "Service Area" and Mile Grant Water and Sewer are requesting that our captivity to poor expensive service be made legal. I would propose that their petition to the PSC be opposed and that Martin County Utility service be extended to Woodridge.

Sincerely,



J David McCarthy  
5365 SE Running Oak Circle  
Stuart, FL 34997

CC: ✓ Florida Public Service Commission  
Attorneys for Miles Grant Water & Sewer  
Woodridge Owners Association

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUL -7 AM 10:31

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCR		

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Sincerely

Our

My Names Phyllis Slossberg, Richard Slossberg

My Signature Phyllis Slossberg

My Address 5017 SE Bent Wood Drive, Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

MARIE C. JUDGE

My Signature

Marie C. Judge

My Address

14 Blue Spruce Ln  
Wakefield, R.I. - 02879

DISTRIBUTION CENTER

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08 JUL -7

AM 8:19

08 JUL -7 AM 10:31

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CLERK

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DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, all		

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUL -7 AM 10:31

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0469608		
DISTRIBUTION: ECR, GCL		

June 2008

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Sincerely

My Name James Crosby Nancy Crosby

My Signature James Crosby Nancy Crosby

My Address 5333 S.E. Miles Grant Rd

Phase II Apt 203  
Stuart, Florida 34997

RECEIVED-FPSC

08 JUL -7 AM 9:39

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32309-0850

June 2008

Dear Commissioners,

FPSC CLK - CORRESPONDENCE	
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties
DOCUMENT NO. 04696-08	
DISTRIBUTION: BCR, GCU	

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JUL 08 2008

Florida Public Service Commission  
Tallahassee, Florida

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Sincerely

My Name Frederic W. Jackson

My Signature Frederic W. Jackson

My Address 5353 SE Miles Grant Rd. Phase II F-205 Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED  
JUL 08 2008  
COMMISSION  
CLERK  
Florida Public Service Commission  
Division of NCA

08 JUL -3 PM 2:42

RECEIVED-FPSC

June 2008

Dear Commissioners,

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Sincerely

My Name Thomas F Donahue Betty M Donahue

My Signature Thomas F Donahue

My Address 5343 S.E. Miles Grant Rd, To 205

Stuart, Fl. 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCL

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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED

JUL 03 2008

June 2008

Florida Public Service Commission  
 Division of RRA

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Sincerely

My Name DEBORAH I. FERRO

My Signature Deborah I. Ferro

My Address 5335 SE MILES GRANT RD H207  
STUART, FLORIDA 34994

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08 JUL -3 PM 2:42

COMMISSION



FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: GCR, GCU

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED--FPSC

08 JUL -3 AM 10: 51

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Engene D CUSHMANO

My Signature Engene D. Cushman

My Address 5177 SE Miles Grant Ter

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: BCL 666

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED--FPSC  
 08 JUL -3 AM 10: 50

COMMISSION  
 CLERK

June 2008

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Sincerely

My Name Jeanne Deonay

My Signature Jeanne Deonay

My Address 5333 SE Miles Grant Rd - I-202  
Stuart FL 34997

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FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: FCB 160

Office of Commission Clerk  
Florida Public Service Commission 08 JUL -3 AM 10: 50  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Ronald N. Armstrong

My Signature Ronald N. Armstrong

My Address 5363 SE Miles Grant Rd., D103  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: BCR, CLK

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Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

08 JUL -3 AM 10: 50

COMMISSION  
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Sincerely

My Name

Myron Goolley / MYRONGOOLEY /

My Signature

Myron Goolley

My Address

150 S. STEVENS AVE, WECOTA, FL 34997

[Owner of Condo:  
 5355 SEMILES Grant RD, STUART, FL  
 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECA, GCU

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUL -3 AM 10:50

COMMISSION  
CLERK

June 2008

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Sincerely

My Name MRS. ELISABETH W.A. LAPEY

My Signature Elisabeth W. A. Lapey

My Address 5333 S.E. Miles Grant Rd, Apt. I-204

STUART, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
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Florida Public Service Commission 08 JUL -3 AM 10:49  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

Dear Commissioners,

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Sincerely

My Name William J Sweeney

My Signature William J Sweeney

My Address 5343 SE Miles Grant Rd Stuart FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECH/BA

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
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COMMISSION  
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Sincerely

My Name William L Hicks

My Signature [Signature]

My Address 5271 S.E. Sea Island way  
Stuart FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
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COMMISSION  
CLERK

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

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Sincerely

My Name Wayne I. Schmitt

My Signature Wayne I. Schmitt

My Address 5343 South East Miles Grant Rd. B-201  
Stuart, FL. 34997



FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
08 JUL -3 AM 10:49

COMMISSION  
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Sincerely,

My Name

My Signature

My Address

*James G. Mazzo* JAMES G. MAZZO

PATRICIA MAZZO

*Patricia Mazzo*

5343 SE MILES GRANT RD G207 STUART, FL 34997

ECR, CLK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE  
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DOCUMENT NO. 04696-08

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Sincerely

My Name

Julia A Klestinec

My Signature

J Klestinec

My Address

5234 S.E. SEA IS WAY STUART

FLORIDA

34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, JGL

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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COMMISSION  
CLERK

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Sincerely

My Name Robert Garbedian

My Signature Robert Garbedian

My Address 5355 S.E. Miles Grant Rd., Stuart, FL. 34997  
Apt. E-210

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696208  
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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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COMMISSION  
CLERK

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Sincerely

My Name MARILYN M. MARONEY

My Signature Marilyn M. Maroney

My Address 5313 S.E. Miles Grant Rd

K110  
Stuart, Fl. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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COMMISSION  
CLERK

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DOCUMENT NO. 04696-08
DISTRIBUTION: BCL, JCL

June 2008

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Sincerely

My Name

LEORA RICHTER

My Signature

Leora Richter

My Address

5313 SE Miles Grant Rd. K-206  
Stuart, Fl. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUL -3 AM 10:47

COMMISSION  
CLERK

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Sincerely

My Name

My Signature

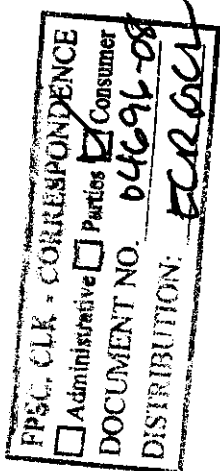
My Address

Edward J. Foley

Edward J. Foley

5383 SE Miles Grant Rd 201B

Stuart, FL 34997



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COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name VIRGINIA R. SCOTT

My Signature Virginia Scott

My Address 5323 SE Miles Grant Rd Tios Stuart, Fl. 34997

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☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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*Why are these increased rates necessary?*  
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*What additional service do we get for these greatly increased rates?*  
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*I am 89 years old and on fixed income and cannot afford to pay these increased rates.*

Sincerely

My Name

My Signature

My Address

*Hubert Jasper*  
*Hubert Jasper*  
*5353 S.E. Miles Grant Rd.*  
*CONDO F-107 PHASE II*

Summer address

Mr. Hubert Jasper  
3018 Lynnwood Dr.  
Paris, KY 40361

*STUART, FL. 34997*

*We pay for 12 months service and only use Condo 6 mos. This is outrageous.*



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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COMMISSION  
CLERK

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Sincerely

My Name ANNE KILHENNY  
My Signature Anne Kilhenney  
My Address 80

Anne Kilhenney  
4800 SE Hanover Circle  
Stuart, FL 34997  
GARDEN CITY NY 11  
RD. 1 BOX 11113

FPSC CLK - CORRESPONDENCE  
☐ Administrative ☒ Public ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, 192

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☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, CLK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
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Sincerely

My Name C. L. VAUGHAN

My Signature C. L. Vaughan

My Address 5335 MILES GRANT RD. APT. H-111

MR & MRS C.L. VAUGHAN  
5350 BLUEBIRD LN.  
YORK, SC 29745

RECEIVED--FPSC

08 JUL -3 AM 10:46

COMMISSION  
CLERK

RECEIVED-FPSC

08 JUL -3 AM 10:46

COMMISSION  
CLERK

FPSC, CLR - CORRESPONDENCE  
☐ Administrative ☐ Parties ☐ Consumer  
DOCUMENT NO. 04676-08  
DISTRIBUTION: 12CR, 6CL

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

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Sincerely

My Name

William F. Mahony

My Signature

William F. Mahony

My Address

5335 S.E. Miles Grant Rd #209  
STUART, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04096-08  
DISTRIBUTION: CLK, CLK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

Thomas Torre

My Signature

Thomas Torre

My Address

Miles Grant Cando One Inc  
5425 Miles Grant Rd  
Stuart FL  
34997

RECEIVED--FPSC  
08 JUL -3 AM 10:45  
COMMISSION  
CLERK

6-30-08

RECEIVED--FPSC

08 JUL -3 AM 10:45

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECU, HCU

Office of Commission Clerk  
Florida Public Service Commission  
2340 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name THOMAS WORKMAN

My Signature *Thomas Workman*

My Address 5142 S.E. MILES GRANT TERRACE, STUART FL. 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, JCL

RECEIVED-FPSC

08 JUL -3 AM 10:44

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

NORMA BANKS

My Signature

Norma Banks

My Address

5355 Miles Grant Rd E103  
Street, FL 34997

070695

FPSC, CLK - CORRESPONDENCE
<input checked="" type="checkbox"/> Administrative <input type="checkbox"/> Parties <input type="checkbox"/> Consumer
DOCUMENT NO. 0469608
DISTRIBUTION: BCR, GLL

June 28, 2008

Dear Sir,

I have lived in FL since 1992.  
I am a widow on a fixed income &  
cannot afford a 300% increase in my  
water bill.

I strongly disapprove a 300%  
rate increase.

RECEIVED-FPSC  
08 JUL -3 AM 10:11  
COMMISSION  
CLERK

Regina S. Reeves  
35142 Danny Dr.  
Zephyrhills, FL 33541 30

Yours Truly,  
Regina Reeves

070695

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCU		

June 29, 08

To the Florida Public Service Commission

I will be unable to attend your customer service hearings since I spend my summers in Ohio.

I feel your rate increase is way out of line. It seems we receive a rate increase every year. This one is exorbitant. Times are hard now for all but the rich. I am trying to live on a retirement income as a widow - age 74. I feel you should consider our nations problems and your customers at this time and not raise water rates.

Sincerely,  
Carol Summey

RECEIVED-FPSC

08 JUL -3 AM 10:11

COMMISSION  
CLERK



Carol Summey  
35039 Danny Dr.  
Zephyrhills, FL 33541

813-788-9511  
after Oct. 20th



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUL -2 AM 9:22

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

My Signature

My Address

*Charter*  
5625 S.E. Miles Grant Rd  
Stuart FL. 34997  
*DEBORAH CHARTER*  
*[Signature]*  
5625 SE MILES GRANT RD  
STUART

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: 12/21/08

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUL -2 AM 9:21

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Carol G. Duvoran

My Signature Carol G. Duvoran D101

My Address 5363 SE Miles Grant Rd Stuart FL 34997

Carol G. Donovan

Office of Commissioner of  
Florida Public Service Comm.  
2540 Sherman Ave Blvd.  
Tallahassee, FL 32399-0850

Dear Commissioners,

We at Rules Grant appreciate Rules Grant  
Water & Sewer's handling of the water  
problems that exist in Florida so  
capably but would, in turn, appreciate  
<sup>your</sup> ~~their~~ consideration of the conditions outlined  
in the attached letter and render a more  
favorable decision regarding the proposed  
rate increases.

As you are well aware there are many  
other problems for everyone who owns  
real estate at this time without then  
making a request for an unreasonable

— 2 —  
Carol G. Donovan

increase — Please remember —

Sincerely  
Carol G. Donovan —

RECEIVED-FPSC

08 JUL -2 AM 9:21

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2580 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name RAYMOND R. SCHLENTNER

My Signature Raymond R. Schlentner

My Address MILES GRANT CONDO 11, STUART, FL

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 070695-WS  
DISTRIBUTION: CCR, GCU

08 JUL -2

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: ECR 10/01

RECEIVED-FPSC

08 JUL -2 AM 9:20

COMMISSION  
CLERK

08 JUL -2 AM 7:09

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name Kathleen Chartier

My Signature Kathleen Chartier

My Address 5625 SE Miles Grant Rd Stuart, FL.

34997

08 JUL -2 AM 9: 19

COMMISSION  
CLERK

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Sincerely

**My Name**

**My Signature**

### My Address

Margaret Asarte

MARGARET D. HARTE

Miles Grant Condo 11, Apt. 2205  
Stuart Fl.

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 0469608  
 DISTRIBUTION: CLK, CLK

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
 08 JUL -2 AM 9:17  
 COMMISSION  
 CLERK

08 JUL -2 AM 7:10  
 INFORMATION CENTER

June 2008

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Sincerely

My Name Pauline J. House

My Signature Pauline J. House

My Address 5343 Miles Grant Rd. II-6-103

Note: Envelope did not have returned addy. RVN, 7:7.08.



FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: BCR, GCL

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

Howard A. Carlson

My Signature

HAC

My Address

5355 S.E. Miles Grant Rd E206  
Stuart, FL  
34997

08 JUL -2 AM 9:17  
RECEIVED

FPSC, CLERK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 0469608  
DISTRIBUTION: ECR, GCL

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUL -2 AM 9:17

COMMISSION  
CLERK

June 2008

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Sincerely

My Name DIANE K. SIEGEL

My Signature Diane K. Siegel

My Address 5461 SE Running Oak Circle, Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCL

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUL -2 AM 9:17

COMMISSION  
CLERK

June 2008

08 JUL -2 AM 7:10  
RECEIVED-CLERK

Dear Commissioners,

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Sincerely

My Name Laura Hewlett

My Signature Laura Hewlett

My Address 5355 S.E. Miles Grant Rd., E106, Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696708  
DISTRIBUTION: ECR, GCL

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name James E. Mercer

My Signature James E. Mercer

My Address 5526 S.E. Running Oak Cir.  
Stuart, FL 34994

COMMISSION  
CLERK

08 JUL -2 AM 9:16

RECEIVED-FPSC

June 27, 2008

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399-0850

COMMISSION  
CLERK

08 JUL -2 AM 9:16

RECEIVED-FPSC

To Whom It May Concern:

I am writing on behalf of Betty R. Derington of 5393 S.E. Miles Grant Rd., #A106, Stuart, Fl. 34997 (Miles Grant Phase Two). Please refer to attached letter protesting the rate increase.

Miss Derington has been in a nursing home since September 12, 2007. I have been paying her water bills since I am her Power of Attorney. Her bill dated 10/8/07 was for a usage 2960 for a cost of \$70.16. Her bill dated 12/7/07 was for a usage of 50 in the amount of \$50.93. I am having trouble understanding why only \$19.23 less for such a huge drop in usage.

I hardly think any further rate increase is necessary. Don't you see that people are leaving Florida in droves due to tax increases, homeowner's insurance cost and the cost of services!!!

Sincerely,

*Beverly Brophy*

Beverly Brophy, Power of Attorney

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0696-08
DISTRIBUTION: ECR/PCU

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUL -2 AM 9: 16

COMMISSION  
CLERK

June 2008

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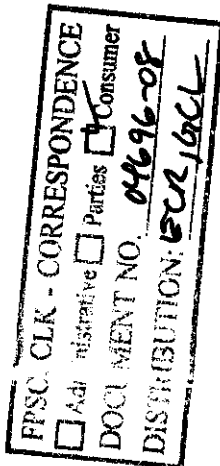
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Sincerely

My Name Betty R. Derington

My Signature Betty R. Derington

My Address 5393 S.E. Miles Grant Rd. #A 106  
Stuart, Fl. 34997



08 JUL -2 AM 7: 18  
COMM. CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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*Please Reduce our Rates!*

Sincerely

My Name

*DIANNE K. SAUER*

My Signature

*Dianne K. Sauer*

My Address

*6062 SE Riverbort Dr. Stuart, FL 34997*

COMMISSION  
CLERK

08 JUL -2 AM 9:16

RECEIVED-FPSC

FPSC CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☐ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCU

RECEIVED-FPSC

08 JUL - 2 AM 9:16

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

RUTH M. MATURA

My Signature

Ruth M. Matura

My Address

5333 SE Miles Grant Rd-104, Stuart, Fl. 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: BCR, JCL



Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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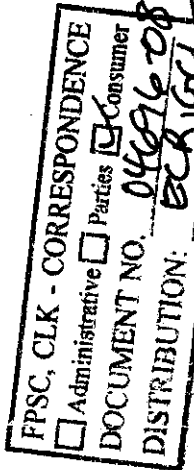
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Sincerely

My Name CLEO E. GREER

My Signature Cleo E Greer

My Address 5393 S.E. Miles Grant Rd., A-202, Stuart, FL 34997



RECEIVED-FPSC  
 08 JUL -2 AM 9:15  
 COMMISSIONER  
 CLERK

Unit A-102

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: BCR, 602

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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RECEIVED-FPSC  
08 JUL -2 AM 9:15  
COMMISSION  
CLERK

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Sincerely

My Name

CLEO E. GREER

My Signature

Cleo E. Greer

My Address

5393 S.E. Miles Grant Rd., A-102, Stuart  
Fla. 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION ECR, GCL

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name Joseph L Ireland

My Signature 

My Address 5399 SE Running OAK Circle Street FL 34997

RECEIVED-FPSC  
 08 JUL -2 AM 9:15  
 COMMISSION  
 CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name Rhea A Ireland

My Signature Rhea A Ireland

My Address 5397 SE Running OAK Circle - Stuart FL

34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☐ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION CLK, CLK

RECEIVED-FPSC  
08 JUL -2 AM 9:15  
COMMISSIONER  
CLERK

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: 6/2/08

RECEIVED-FPSC

08 JUL -2 AM 9:14

COMMISSION  
CLERK

08 JUL -2 AM 7:11  
DISTRIBUTION CENTER

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name RAYMOND ROSENBRUCK

My Signature R. Rosenbruck

My Address 5373 SE Miles Grant Rd Apt C108

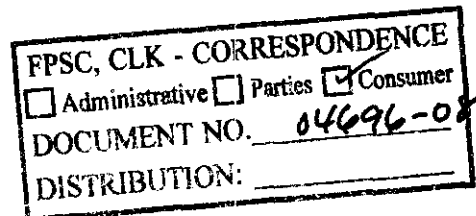
STUART FL. 34997

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

**Kimberley Pena**

---

**From:** Ruth McHargue  
**Sent:** Thursday, July 03, 2008 4:03 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: My contact



-----Original Message-----

**From:** Webmaster  
**Sent:** Thursday, July 03, 2008 2:33 PM  
**To:** Consumer Contact  
**Subject:** FW: My contact

-----Original Message-----

**From:** contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
**Sent:** Thursday, July 03, 2008 12:53 PM  
**To:** Webmaster  
**Subject:** My contact

Contact from a Web user

Contact Information:

**Name:** Franceina W. Atwood  
**Company:**  
**Primary Phone:** 772-221-0356  
**Secondary Phone:**  
**Email:**

**Response requested?** No  
**CC Sent?** No

**Comments:**

Docket#070695-WS

I wish to protest the outrageous rate increases proposed by Miles Grant Water & Sewer. We already pay the highest rates around and have no other provider available to us. The facilities are in the immediate neighborhood, and the system is geographically compact, so delivery should be cost effective. Most of the customers are retired and on a fixed income. This is no way to reward customers for conservation while water rationing is in effect.

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

**Kimberley Pena**

---

**From:** Ruth McHargue  
**Sent:** Thursday, July 03, 2008 10:43 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** FW: MILES GRANT CC, 1 page(s)

**Attachments:** FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: _____		

---

**From:** Consumer Contact  
**Sent:** Thursday, July 03, 2008 9:55 AM  
**To:** Ruth McHargue  
**Subject:** FW: MILES GRANT CC, 1 page(s)

To CLK for docket 070695

---

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** MILES GRANT CC, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

**Received Fax Details**

-----  
Received On: 7/03/2008 9:44 AM  
Number of Pages: 1  
From (CSID): MILES GRANT CC  
From (ANI):  
Sent to DID:

Duration of Fax: 0:00:31  
Transfer Speed: 21600

Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
-----



FAX.TIF (24 KB)

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name Peter Hoaglund  
My Signature Peter Hoaglund  
My Address 5729 SE Miles Grant Rd.



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

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Sincerely

My Name NORMA PALMER

My Signature Norma Palmer

My Address Norma Palmer  
5323 SE Miles Grant Rd.  
Apt. J 107  
Stuart, Florida 34997

RECEIVED FPSC

08 JUL -1 PM 4:31

COMMISSION  
CLERK

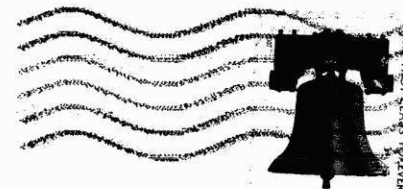
FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
DISTRIBUTION: GCH/ECR		

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JUN 30 2008  
Florida Public Service Commission  
Division of RCA

Norma Palmer  
5323 SE Miles Grant Rd.  
Apt. J 107  
Stuart, Florida 34997

WEST PALM BCH FL 334

27 JUN 2008 PM 3 T



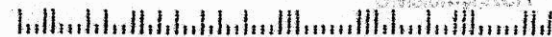
Florida PSC  
Bureau of Complaints Resolution  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

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JUN 30 2008

Florida Public Service Commission  
Division of R&CA

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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COMMISSIONER  
CLERK

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04694-08		
DISTRIBUTION: GCL, ECR		

JUN 27 2008

Florida Public Service Commission  
Division of Clerk

June 2008

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Sincerely

My Name RAYMOND D. SWADER  
My Signature Raymond D. Swader  
My Address 5390 S.E. RUNNING OAK CIR STUART FL 34997

WEST PALM BEACH  
FL 334 S I  
25 JUN 2008 PM



S  
Raymond D Swader  
5390 SE Running Oak Cir  
Stuart FL 34997-1643  
\*\*\*

FLORIDA PSC BUREAU of Complaints Resolution

2540 SHUMARD OAK BLVD

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JUN 27 2008

TALLAHASSEE FL 32399-0850

Florida Public Service Commission  
Division of RCA

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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JUN 27 2008

Florida Public Service Commission  
Division of RCA

June 2008

COMMISSION  
CLERK

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Sincerely

My Name

Cindy Mumford

My Signature

Cynthia Mumford

My Address

5349 SE Running Oak Circle  
Stuart, Fl. 34997

Glenco Consulting, Inc.  
5349 SE Running Oak Circle  
Stuart, Florida 34997

WEST PALM BEACH  
FL 334 4 L  
25 JUN 2008 PM



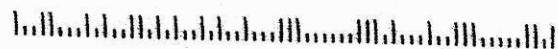
Florida Public Service Commission  
Bureau of Complaints Resolution  
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Tallahassee, Fl. 32399-0850

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JUN 27 2008

Florida Public Service Commission  
Division of RCA

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name Janet Rhodes

My Signature Janet Rhodes

My Address 5557 S.E. Running Oak Cir. Stuart FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: GCL, ECR

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COMMISSION  
CLERK

JUN 30 2008

Florida Public Service Commission  
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Janet E Rhodes  
5557 SE Running Oak Cir  
Stuart FL 34997

WEST PALM BEACH

FL 334 6 F

26 JUN 2008 PM



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Bureau of Complaints Resolution  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399 0850

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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COMMISSION  
CLERK

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DOCUMENT NO. 04696-08		
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JUN 27 2008

Florida Public Service Commission  
Division of RCA

June 2008

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Sincerely

My Name

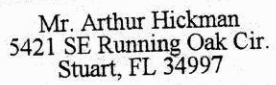
CINDY L. HICKMAN / ARTHUR H. HICKMAN

My Signature

Cindy L. Hickman / Arthur H. Hickman

My Address

5421 S.E. RUNNING OAK CR.  
STUART, FL. 34997



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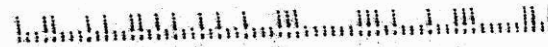
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2540 SHUMARD OAK BLVD.  
TALLAHASSEE, FL. 32399-0850

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JUN 27 2008

Florida Public Service Commission  
Division of RCA

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name George Heim

My Signature George Heim

My Address 5433 SE Miles Grant Rd, Stuart 34997

RECEIVED-FPSC  
08 JUL -1 AM 9:28

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
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DISTRIBUTION: GCL, ECR		

5433 SE Miles Grant Rd  
# 205  
Stuart FL 34997

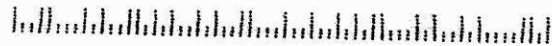
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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

32399-0850



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

ENTER  
JUN 30 2008  
AM 8:11

June 2008

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Sincerely

My Name JOYCE SCHUMER

My Signature Joyce Schumer

My Address 5430 S.E. Running Oak Cir

Stuart, FL 34997

RECEIVED-FPSC  
08 JUN 30 AM 10:06  
COMMISSION

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

08 JUN 30 11 07

June 2008

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Sincerely

My Name

Joy AOFIER

My Signature

Joy AOFIER

My Address

6101 SE Landing Way #10  
Stuart FL 34997

08 JUN 30 AM 10:04

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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DISTRIBUTION: <u>ECR;GCL</u>		

COMMISSION  
CLERK

08 JUN 30 AM 10:05

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June 2008

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on rate increases for Water and Sewer  
cket No. 070695-WS. I am  
1216 Sewer Connections

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Sincerely

My Name

Joanne C. Gerould

My Signature

Joanne C. Gerould

My Address

5383 S.E. Miles Grant Road. B202  
Stuart, Fla 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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Sincerely

My Name EVELYN NELSON

My Signature Evelyn Nelson

My Address 5393 S. E. Miles Grant Rd., Apt A103  
Strat, FL 32399-1780

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JUL 30 10 09 15

RECEIVED-FPSC  
JUN 30 AM 10:06  
COMM. SECTION

6/30/08



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name \_\_\_\_\_

My Signature \_\_\_\_\_

My Address \_\_\_\_\_

5323 SE Miles Grant #2085  
Suwannee 34997

08 JUL 30 11:28 AM  
FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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08 JUN 30 AM 10:06

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Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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Sincerely

My Name Kestie Churchman

My Signature Kestie Churchman

My Address 5373 Miles Grant Rd - apt 205 Stuart FL 34997

08 JUN 30 AM 8:12

08 JUN 30 AM 10:06

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name

MICHAEL SALAMONY

My Signature

M. Salomony

My Address

5206 S. E. SEASHORE WAY  
STUART FL. 34997

08 JUN 30 11 08 17

08 JUN 30 AM 10:07

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name MARY L. PEARCE

My Signature Mary L. Pearce

My Address 5429 SE RUNNING OAK CIRCLE

STUART FL 34997

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08 JUN 30 AM 10:00  
COMMUNICATIONS  
WORK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
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Sincerely

My Name BETTY J. MORRIS

My Signature Betty J. Morris

My Address ~~5323~~ 5323 S.E. Miles Grant Rd Stuart

IL 34997

08 JUN 30 11 31 AM  
RECEIVED-FPSC  
08 JUN 30 AM 10:08  
COMMISSIONER  
CLERK

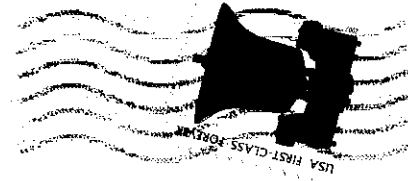
M

Betty Morris  
5323 SE Miles Grant Rd Apt J108  
Stuart, FL 34997

WEST PALM BEACH

FL 334 4 L

07 JUN 2000 PM



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08 JUN 30 AM 10:08

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CLERK

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Fl. Public Service Service  
Commissioner  
2540 Shumard Oak Blvd  
Tallahassee, Fl. 32399-0850

32399+7018



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE	
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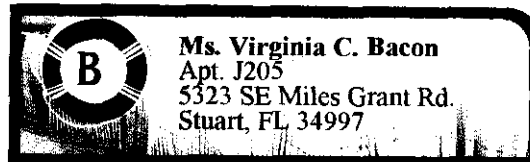
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Sincerely

My Name

My Signature

My Address



*Virginia C. Bacon*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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Sincerely

My Name

Grace Thomas

My Signature

Grace Thomas

My Address

5335 Miles Grant Rd Bldg H-119  
Stuart, Fl. 34997

08 JUN 30 08:36 AM 10:08

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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Sincerely

My Name ELLA ZOTTA & DANIEL ZOTTA

My Signature Ella Zotta Daniel Zotta

My Address 5383 S.E. Miles Grant Rd Bldg Stuart, FL 34997

08 JUN 30 11 31 16

08 JUN 30 10:09 AM

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
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Sincerely

My Name Bettie G Smith

My Signature BETTIE G SMITH

My Address 5333 SE MILES GRANT RD I-102  
STUART, FL 34997

08 JUN 30 AM 8:11

RECEIVED-FPSC

08 JUN 30 AM 10:00

COMMISSION CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
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Sincerely

My Name JOSEPH F. KERKOVICH

My Signature Joseph F. Kerkovich

My Address 5355 S.E. MILES GRANT ROAD APT E109  
STUART, FLORIDA 34997

08 JUN 30 10 08 AM 2008  
RECEIVED-FPSC  
COMMISSIONER  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name Kathy DeBellis Kathy DeBellis

My Signature Kathy DeBellis

My Address 5277 SE Sea Island Way, Stuart, FL 34997

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08 JUN 30 AM 10:11

COMM. CLK.

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
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COMMISSION  
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Sincerely

My Name

RONALD & DOLOIZES NAPLES

My Signature

Ronald & Dolores Naples

My Address

5750 S.E. Miles Grant Road  
STUART, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name Chauncy Morse

My Signature Chauncy Morse

My Address 5134 S.E. Miles Grant Terrace  
Stuart, Fl. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

June 2008

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Sincerely

My Name Linda Collins

My Signature Linda M Collins

My Address 5187 SE. Miles Grant Terrace

COMMISSIONER  
CLERK

08 JUN 30 AM 10:13

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-0807		
DISTRIBUTION: ECR; GCL		

RECEIVED-CLK CENTER  
JUN 30 AM 7:54

June 2008

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Sincerely

My Name DORIS R. ROY

My Signature Doris R. Roy

My Address 5181 S.E. Miles Grant Ter.  
Stuart, Fla. 34997

RECEIVED-FPSC  
08 JUN 30 AM 10:15  
COMMISSION



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR; GCL</u>		

June 2008

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Sincerely

My Name

RICHARD A. WEIGEL

My Signature

Richard A. Weigel

My Address

5313 S.E. MILES GRANT RD. #103 STUART, FL 34997

08 JUN 30 11 17:53  
08 JUN 30 AM 10:15

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

My Signature

My Address

*At best, they are totally inept and should not be rewarded for being so.*  
JAMES L. McTERMAN  
James L. McTerman  
5149 SE Miles Grant Turnpike, Stuart, FL

RECEIVED-FPSC

08 JUN 30 AM 10:15

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR; GCL		

08 JUN 30 11 7:53

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name John Rauh

My Signature MARCE Rauh

My Address 5259 SE Sea Dr, Way, Stuart FL 34997

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
RECEIVED FPSC	DOCUMENT NO. <u>04696-08</u>
08 JUN 30 AM 10:15	DISTRIBUTION: <u>ECR; GCL</u>

COMMISSION  
CLERK

08 JUN 30 PM 7:52

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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Sincerely

My Name Frank GENOVAS

My Signature [Signature]

My Address 5403 SE Miles Grant Rd Stuart Florida 34997

H204

RECEIVED-FPSC  
08 JUN 30 AM 10:16  
COMMISSIONER  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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Sincerely

My Name

My Signature

My Address

*(Signature)*  
Catharine J. Cordell  
CATHARINE J. CORDELL  
5204 S.E. SEA ISLAND WAY  
STUART, FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name TERRY EMILIT

My Signature Terry Emilit

My Address 5125 SE MILES GRANT TER. STUART FL

RECEIVED-FPSC

08 JUN 30 AM 10:17

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR; GCL</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 30 AM 10:18

June 2008

Dear Commissioners,

COMM	SBSON CLK - CORRESPONDENCE
CL	Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08	
DISTRIBUTION: ECR; GCL	

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Sincerely

My Name

RITA G. HOSTLER

My Signature

Rita G. Hostler

My Address

5343 S.E. Miles / Pontotoc

Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR; GCL		

RECEIVED--FPSC  
08 JUN 30 AM 10:19  
COMMISSIONER  
CLERK

June 2008

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Sincerely

My Name Suzanne Church Tinkler

My Signature \_\_\_\_\_

My Address 1649 Lakemont Ave, Oklawaha, FL 32814

Owner of  
M. L. G. H205 & E215



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 27 AM 8:53

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, JCL</u>		

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Sincerely

My Name CATHERINE LANZ

My Signature Catherine Lanz

My Address 5403 SE Miles Grant Rd H106 Stuart FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 27 AM 8: 53  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>64696-08</u>		
DISTRIBUTION: <u>LCR, GCL</u>		

June 2008

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Sincerely

My Name

Charles Lavin

My Signature

Charles Lavin

My Address

5463 Miles Grant Rd. Stuart FL.

30997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 27 AM 8:52  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR/ACL		

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

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I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name

My Signature

My Address

Patricia Ann Cole  
Patricia Ann Cole  
5753 SE Miles Grant Rd  
Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>0469608</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

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Sincerely

My Name

MAUD C. JOHNSON

My Signature

Maud C. Johnson

My Address

5175 SE MILES GRANT TERR

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

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COMMISSION  
CLERK

June 2008

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DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, BCU		

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Sincerely

My Name

WILLIAM J. JESSE

My Signature

William J. Jesse

My Address

5155 S.F. MILES GRANT TERR.  
STUART, FL 34997

WAT. 007 OF  
LINE 11

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 27 AM 8:51

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>070695-WS</u>		
DISTRIBUTION: <u>ECR, GLL</u>		

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Sincerely

My Name James Laughner

My Signature James Laughner

My Address 5180 SE Miles Grant Terrace, Stuart, FL

34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 27 AM 8:47

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, bll		

June 2008

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Sincerely

My Name

RICHARD E. POTTER

My Signature

Richard E Potter

My Address

5534 SE RUNNING OAK CIRCLE, SUWANEE, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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08 JUN 27 AM 8:47  
COMMISSION  
CLERK

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>070695-WS</u>		
DISTRIBUTION: <u>ECN, bcl</u>		

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Sincerely

My Name H. KEITH MAUND

My Signature H. Keith Maund

My Address 5463 SE MILES GRANT Rd B-111  
STUART, FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 27 AM 8:46

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04896-08		
DISTRIBUTION: ECR, GCL		

June 2008

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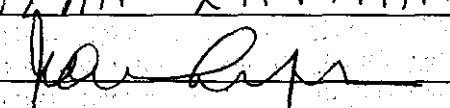
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Sincerely

My Name JEAN LIPPMANN  
My Signature   
My Address 5730 SE MILES GRANT RD  
Stuart FL 34997

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

JUN 27 AM 8:46

COMMISSION  
CLERK

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCU</u>		

08 JUN 27 AM 7:22

RECEIVED

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Sincerely

My Name

D.L. QUORIO

My Signature

D. L. Quorio

My Address

5725 S.E. Miles Grant Rd. Stuart FL 34997

(all mail: PO Box 29 Port Salerno, FL 34992)

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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CLERK

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DOCUMENT NO. 070695-WS		
DISTRIBUTION: ECR, bcl		

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Sincerely

My Name

SYLVIA TOBIN

My Signature

*Sylvia Tobin*

My Address

5203 S.E. SEA ISLAND Way  
STUART FL 34997

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name

GREGORY JACKSON

My Signature

Gregory A. Jackson

My Address

5710 South East Miles Grant Road  
STUART FLORIDA

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
JUN 27 AM 8:45  
COMMISSION  
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DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECN, BCL</u>		

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Sincerely

My Name

JOSEPH DALTNER

My Signature

Joseph Daltner

My Address

5358 SE RUNNING OAK CIRCLE STUART, FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name

Joan Seiler (Edward & Joan)

My Signature

Joan Seiler

My Address

5445 S.E. Running Oak Circle  
Stuart, FL 34997

RECEIVED-FPSC  
08 JUN 27 AM 8:45

COMMISSION  
CLERK

5403 SE Miles Grant Road  
Apartment H-213  
Stuart, FL 34997  
June 24, 2008

Office of Commissioner Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>0469608</u>		
DISTRIBUTION: <u>ECR, BCL</u>		

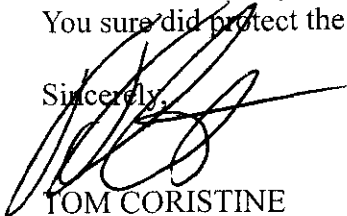
Dear Commissioners,

I seldom write even though I feel strongly about something. This time I had to let you know how disappointed I am with your actions concerning Miles Grant Water and Sewer Company.

All America knows fully well that most things are more expensive than ever before and increasing. But what were you thinking of when you allowed our water company such an enormous increase. You could not have studied the reasonableness of their request. It is like you would have approved any amount they asked for.

I don't know what your mission is, but I assume it exists to protect both the taxpayer and the utility. You sure did protect the utility.

Sincerely,



TOM CORISTINE

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
JUN 27 AM 8:45  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCU		

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name SUE KOESTER

My Signature Sue Koester

My Address 5265 SE Seaside Land Way  
Stuart FL 34987



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 27 AM 8:45

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: BCL, ECR		

June 2008

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I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name

Patricia Lindsey

My Signature

Patricia Lindsey

My Address

5223 SE Sea Island Way  
Stuart, FL 34997

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

Betty Fisher  
5620 SE Miles Grant Road  
Stuart, FL 34997

June 26, 2008

FPSC CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

COMMISSION  
CLERK

08 JUN 27 AM 8:44

RECEIVED-FPSC

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Fisher:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.


In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Lillian Moffitt  
5635 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Moffitt:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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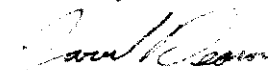
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Emma Bleicher  
5635 SE Miles Grant Road, G-108  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Bleicher:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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June 26, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Andrew O'Neill  
5403 SE Miles Grant Road, H-203  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. O'Neill:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



June 26, 2008

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

William and Mary Lersch  
4870 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Lersch:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

June 26, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



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(850) 413-6900

## Public Service Commission

June 26, 2008

Jane Quickel  
5272 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Quickel:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)


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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Marilyn Danese  
5269 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Danese:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 26, 2008

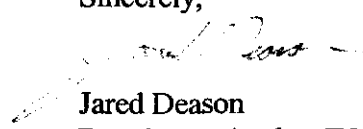
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Sincerely,

  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Shirley Prior  
5245 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Prior:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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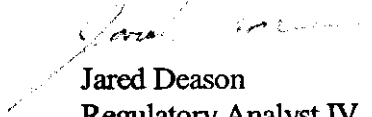
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Ronald Felgar  
5255 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Felgar:

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Augusta Savas  
18326 SE Birdie Lane  
Tequesta, FL 33469

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Augusta Savas:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Don Onofrio  
PO Box 7041  
Gilford, NH 03247

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Onofrio:

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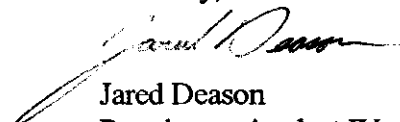
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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Edwin Charles  
5159 Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Charles:

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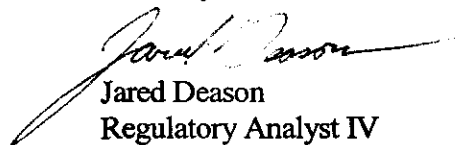
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Lawrence and Joanne McNeill  
5167 Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. McNeill:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 26, 2008

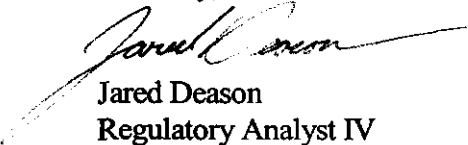
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Judith Worthy  
4849 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Worthy:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

June 26, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Larry andCarolynn Ries  
4970 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Ries:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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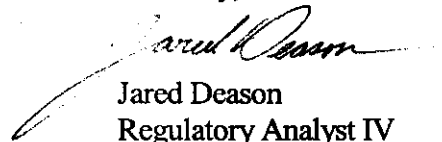
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Robert Classen  
5453 SE Miles Grant Road, #201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Classen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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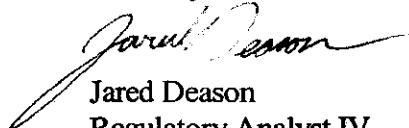
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Donald Farmer  
5453 Miles Grant Road, C-101  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Farmer:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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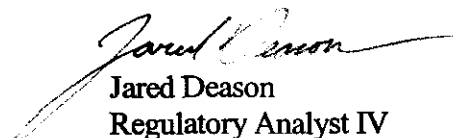
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Josephine Russell  
5463 Miles Grant Road, B-203  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Josephine:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

June 26, 2008

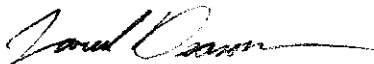
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Andrea Casey  
5700 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Casey:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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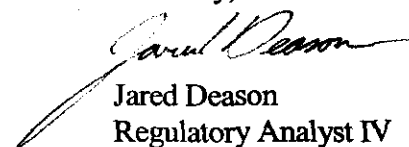
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Daniel Capper  
5660 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Capper:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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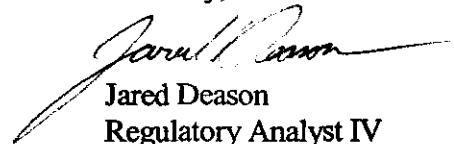
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Annamae Tolson  
5437 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Tolson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Annamae Tolson

Page 2

June 26, 2008


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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Gerald Russica  
5317 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Russica:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Theodore and Teresa Hansen  
5517 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Hansen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 26, 2008

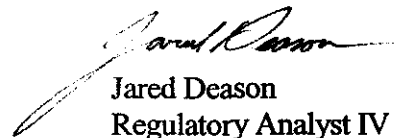
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Jared Deason  
Regulatory Analyst IV

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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Camille Abulone  
5357 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Abulone:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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June 26, 2008

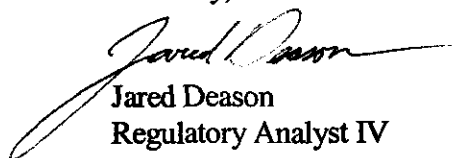
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 26, 2008

Jeannine Phipps  
5454 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Phipps:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 26, 2008

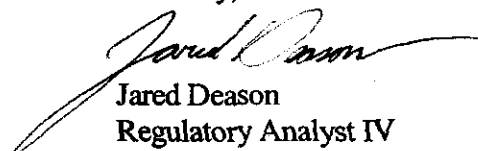
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

June 25, 2008

RECEIVED-FPSC  
08 JUN 26 AM 9:45  
COMMISSION  
CLERK

Nancy Wright  
5033 SE Bentwood Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Wright:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Nancy Wright

Page 2

June 25, 2008

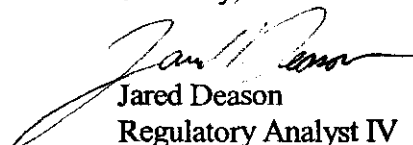
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 25, 2008

Douglas Maulwurf  
5227 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Maulwurf:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 25, 2008


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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 25, 2008

James and Nancy Thompson  
5275 SE Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Thompson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 25, 2008

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 26 AM 9:39

COMMISSION  
CLERK

08 JUN 26 PM 7:03  
COMM. CLERK

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Ronald J Felgar

My Signature Ronald J Felgar

My Address 5255 S.E. Sea Island Way Stuart, FL 34997-1820

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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 26 AM 9:39

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Augusta Savas

My Signature Augusta Savas

My Address 18326 SE Birdie Lane Tequesta, FL 33469  
owner Miles Grant Corbo  
5403 SE Miles Grant Rd

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Sincerely

My Name Camille M. Abulone

My Signature Camille M. Abulone

My Address 5357 SE Running Oak Circle  
Stuart FL 34997

High rates - very poor service !!

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 26 AM 9:39

COMMISSION  
CLERK

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FPSC, CLK - CORRESPONDENCE  
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DOCUMENT NO. 04696-08  
DISTRIBUTION: BCR, bcl

June 2008

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Sincerely

My Name

THEODORE B. HANSEN

My Signature

T. Hansen

My Address

5517 S.E. RUNNING OAK CIRCLE

STUART FL 34997-1653

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 26 AM 9:39

June 2008

COMMISSION  
CLERK

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Sincerely

My Name TERESA M. HANSEN

My Signature Teresa M. Hansen

My Address 5517 S.E. Running Oak Cir. Stuart, FL 34997-1653

FPSC, CLK - CORRESPONDENCE  
☒ Administrative ☐ Parties ☐ Consumer  
DOCUMENT NO. 0696-08  
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☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 26 AM 9:39

June 2008

COMMISSION  
CLERK

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Sincerely

My Name GERALD J. RUSSICA

My Signature Gerald J. Russica

My Address 5317 S.E. Running Oak Cir. Stuart FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 26 AM 9:36

COMMISSION  
CLERK

June 2008

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Sincerely

My Name ANNAMAE TOLSON

My Signature Annamae Tolson

My Address 5437 S.E. Running oak cir. Stuart, FL 34997



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☐ Administrative ☒ Parties ☒ Consumer  
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Florida Public Service Commission  
2540 Shumard Oak Boulevard 08 JUN 26 AM 9:36  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

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Sincerely

My Name EC & LISA BINGHAM

My Signature [Signature]

My Address 5541 SE RUNNING OAK CIR STUART FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: ECU, BCU

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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0830

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June 2008

COMMISSION  
 CLERK

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Sincerely

My Name DANIEL S. CAPPER

My Signature [Signature]

My Address 5660 SE MILES GRANT RD  
STUART, FLA 34997

05495 JUN 26 8

DOCUMENT NUMBER-DATE

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<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08
DISTRIBUTION: ECR GCU

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

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Sincerely

My Name Shirley L. PRIOR

My Signature Shirley L. Prior

My Address 5245 So East Sea Island Way, Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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CLERK

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name

ANDREA CASEY

My Signature

Andrea Casey

My Address

5700 SE Miles Grant Rd Stuart Fla.  
34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04646-08  
DISTRIBUTION: ECU, GCU

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COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

My Signature

My Address

*Robert M. M. M.*  
*Judith Entman Worthy*  
*4649 S.E. Hanson Circle*  
*Stuart, Florida, 34997*

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

JUN 26 AM 9:35

June 2008

COMMISSION  
CLERK

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Sincerely

My Name Carolyn & Larry Ries  
My Signature Carolyn Ries  
My Address 4970 SE Hanson Circle  
Stuart FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
 DOCUMENT NO. 64696-2  
 DISTRIBUTION: ECA, GCL

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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 26 AM 9:35

COMMISSION  
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June 2008

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Sincerely

My Name

MARILYN DANESE

My Signature

Marilyn Danese

My Address

5269 SE Sea Island Way  
 Stuart, FL 34997

08 JUN 26 AM 7:07  
 TELETYPE UNIT

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☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

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08 JUN 26 AM 9:34

COMMISSION  
 CLERK

June 2008

08 JUN 26 AM 7:09

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Sincerely

My Name

LAURENCE & JOANNE McNEILL

My Signature

Laurence McNeill

My Address

5167 MILES GRANT TERR  
STUART FL  
34997



FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties
<input checked="" type="checkbox"/> Consumer	
DOCUMENT NO.	04696-08
DISTRIBUTION:	ECR 16LL

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 26 AM 9:34

COMMISSION  
CLERK

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

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I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name

My Signature

My Address

Josephine Russell

Josephine Russell

5463 SE Miles Grant I-B203  
Stuart, FL.

08 JUN 26 PM 7:09  
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☐ Administrative ☐ Parties ☒ Consumer  
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 Florida Public Service Commission  
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 Tallahassee, Florida 32399-0850

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June 2008

COMMISSION  
 CLERK

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Sincerely

My Name

Donald W Farmer

My Signature

*[Handwritten Signature]*

My Address

5453 MILES GRANT RD C101

STUART FL 34997

08 JUN 26 AM 7:10  
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 Tallahassee, Florida 32399-0850

COMMISSION  
 CLERK

June 2008

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Sincerely

My Name

DON DROFIO mail

My Signature

D. Drofio (PO Box 7041 GILFORD NH 03247)

My Address

Condo I 5403 S.E. Miles Grant Rd H-210

Stuart FL 34997

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☐ Administrative ☐ Parties ☒ Consumer  
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COMMISSION  
CLERK

June 2008

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Sincerely

My Name

Mrs Edwin Charles

My Signature

Frank H. Charles

My Address

5159 Miles Grant Terrace  
Stuart, Fla. 32997

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June 19, 2008

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Tallahassee, Florida 32399-0850

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COMMISSION  
CLERK

Re: Docket NO. 070695-WS

The enclosed notice from Miles Grant Water and Sewer Company states that MGW&S is losing money and therefore needs a rate increase. The letter states that the revenue for the water system was \$272,800 for the test year. The utility has 1290 meters with the rate of \$21.29 per month, which comes to \$329,569. Add to that the gallon charge of \$2.60 per 1,000 gallons and the income must be more than double the amount reported. If the income is so obviously wrong, the expenditures also bear scrutiny.

I am also including a report from Public Citizen which states that Utilities, Inc, and MGW&S are now owned by American International Group (AIG). We were never informed by MGW&S of that change of ownership. Our experiences with AIG regarding insurance claims for hurricane damages does not bode well for resolution of this matter.

The rate increase requested by MGW&S would, if granted, result in Miles Grant residents paying more than twice as much for water and sewer service as anyone else in Martin County. If MGW&S is so inefficient that it can not make a profit, perhaps it should close down and transfer the customers to an adjacent utility. I would welcome a Reduction in rates.

Sincerely,



Robert E. Classen  
5453 SE Miles Grant Road #201  
Stuart, FL 34997  
Tel: 772-287-5273

# COMPARISON OF UTILITY COMPANIES IN MARTIN COUNTY

JUNE 4, 2008

The following computations are based on a 5,000 usage in a single family home.

## City of Stuart Utilities

Water:  $2.94 \times 5000 = \$14.70 + 5.16 = \$19.86$

Sewer:  $4.96 \times 5000 = 24.80 + 5.07 = \$29.87$

49.73

## Indiantown Water Co. Inc.

Water:  $1.84 \times 5000 = \$9.20 + 11.39 = \$20.59$

Sewer:  $4.01 \times 5000 = 20.05 + 21.43 = \$41.48$

62.07

## Martin County Utilities

Water:  $1.92 \times 5000 = 9.60 + 14.90 = \$24.50$

Sewer:  $3.76 \times 5000 = 18.80 + 15.45 = \$34.25$

58.75

## Sailfish Point Utility Corporation Water and Sewer

Water:  $5.67 \times 5000 = \$28.35$

Sewer:  $5.67 \times 5000 = \$28.35$

56.70

## South Martin Regional Utility

Water:  $1.63 \times 3000 = 4.89 + 2.29 \times 2000 = 4.58 + 15.22 = \$24.69$

Sewer:  $4.61 \times 5000 = 23.05 + 10.72 = \$33.77$

58.46

## Miles Grant Water and Sewer

### Rates Prior to Filing:

Water:  $2.66 \times 5000 = 13.30 + 21.81 = \$35.11$

Sewer:  $4.06 \times 5000 = 20.30 + 28.79 = \$49.09$

84.20

### Utility's Requested Interim Rates:

Water:  $4.14 \times 5000 = 20.70 + 33.94 = \$54.64$  ( 56% increase)

Sewer:  $7.19 \times 5000 = 35.95 + 50.96 = \$86.91$  ( 77% increase)

141.55

### Commission Approved Interim Rates:

Water:  $3.67 \times 5000 = 18.35 + 30.06 = \$48.41$  ( 38% increase)

Sewer:  $6.53 \times 5000 = 32.65 + 46.28 = \$78.93$  ( 61 % increase)

127.34

## Mary Moody

REQUESTED  
FINAL

WATER  
SEWER

61.39  
92.62

154.21

BEFORE THE PUBLIC SERVICE COMMISSION

INITIAL CUSTOMER NOTICE

TO THE CUSTOMERS OF  
MILES GRANT WATER AND SEWER COMPANY  
AND  
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 070695-WS

APPLICATION FOR INCREASE IN WASTEWATER RATES IN MARTIN COUNTY BY  
MILES GRANT WATER AND SEWER COMPANY

JUNE 3, 2008

**BACKGROUND**

Miles Grant Water and Sewer Company (the "Utility") is a water and wastewater utility whose corporate offices are located at 200 Weathersfield Avenue, Altamonte Springs, Florida. The Utility's water and wastewater facilities are located in Martin County, Florida.

The Utility filed an application with the Florida Public Service Commission (the "Commission") to increase water and wastewater rates for its Martin County customers on February 29, 2008. The application was assigned Docket No. 070695-WS, and April 10, 2008, was established as the official date of filing.

As reported in its Minimum Filing Requirements ("MFRs") filed with its application to the Commission, the Utility's revenues per books are \$272,800, with operating expenses per books of \$321,436, for its water system, and revenues per books of \$337,176, with operating expenses per books of \$339,499, for its wastewater system, resulting in a net operating loss of \$48,637 for its water system, and net operating loss of \$2,323 for its wastewater system, per books, before adjustments. The rate increase application has been filed by the Utility because of inadequate earnings.

Copies of the MFRs will be available for inspection at the following locations:

Blake Library  
2351 S.E. Monterey Road  
Stuart, FL 34996

Miles Grant Water and Sewer Company  
200 Weathersfield Avenue  
Altamonte Springs, FL 32714

Hours of Operation:  
Monday to Thursday 10:00 a.m. to 8:00 p.m.  
Friday 10:00 a.m. to 5:30 p.m.  
Saturday 10:00 a.m. to 5:30 p.m.  
Sunday 1:00 p.m. to 5:00 p.m.

Office Hours:  
Monday – Friday 8:00 a.m. to 4:30 p.m.

A "Rate Case Synopsis" will also be available, along with the application and MFRs. The test period for setting rates is the historical average thirteen-month period ended June 30, 2007.

### **CURRENT AND PROPOSED CHARGES**

The current and proposed rates and charges follow. These rates are subject to change based on information gathered at the customer meeting, further Staff review, and the final decision by the Commissioners.

#### **WATER SERVICE**

<u>Residential and General Service</u> Monthly	<u>Test Year Rates*</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u> <i>(In effect as of: May 27, 2008)</i>
Base Facility Charge					
<u>Meter Size:</u>					
5/8"	\$ 21.29	\$ 21.81	\$ 33.94	\$ 37.49	\$ 30.06
1"	\$ 53.00	\$ 54.28	\$ 84.84	\$ 93.73	\$ 74.82
1 ½"	\$ 105.84	\$ 108.40	\$ 169.68	\$ 187.45	\$ 149.42
2"	\$ 169.32	\$ 173.42	\$ 271.49	\$ 299.92	\$ 239.04
3"	\$ 338.47	\$ 346.66	\$ 542.98	\$ 599.84	\$ 477.83
4"	\$ 528.79	\$ 541.59	\$ 848.41	\$ 937.25	\$ 746.52
6"	\$1,057.47	\$1,083.06	\$1,696.82	\$1,874.50	\$1,492.88
Gallage Charge (per 1,000 gallons)	\$2.60	\$2.66	\$4.14	\$4.82	\$3.67



### **WATER SERVICE (Continued)**

<u>Irrigation</u>	<u>Test Year Rates*</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u> <i>(In effect as of: May 27, 2008)</i>
5/8" General Service Irrigation	\$21.29	\$21.81	\$33.94	\$37.49	\$30.06
Gallage per 1,000 gallons	\$2.60	\$2.66	\$4.14	\$4.82	\$3.67
2" Irrigation Bulk Rate					
Gallage per 1,000 gallons	\$0.53	\$0.54	\$0.00	\$0.00	\$0.54

\* "Test Year rates" refers to the rates in effect during the Test Year, the 13-month average period ending June 30, 2007. When an approved increase is expressed as a percentage increase, it refers to the percentage increase over the Test Year rates.

### **WASTEWATER SERVICE**

<u>Residential Monthly</u>	<u>Test Year Rates*</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u> <i>(In effect as of: May 27, 2008)</i>
Base Facility Charge					
<u>Meter Size:</u>					
All Sizes Residential	\$27.98	\$28.79	\$50.96	\$54.82	\$46.23
Gallage Charge (per 1,000 gallons) (Maximum 10,000 gallons per month)	\$3.95	\$4.06	\$7.19	\$7.56	\$6.53

### WASTEWATER SERVICE (Continued)

<u>General Service</u>	<u>Test Year Rates*</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Utility's Requested Final Rates</u>	<u>Commission Approved Interim Rates</u> <i>(In effect as of: May 27, 2008)</i>
Base Facility Charge:					
<u>Meter Size</u>					
5/8" x 3/4"	\$ 27.98	\$ 28.79	\$ 50.96	\$ 54.82	\$46.28
1"	\$ 70.00	\$ 72.02	\$ 127.40	N/A	\$115.78
1 1/2"	\$ 139.96	\$ 144.00	\$ 254.79	\$ 274.10	\$231.49
2"	\$ 223.94	\$ 230.41	\$ 407.67	\$ 438.56	\$370.39
3"	\$ 447.94	\$ 460.89	\$ 815.33	\$ 877.12	\$740.88
4"	\$ 699.88	\$ 720.11	\$1,273.96	\$1,370.50	\$1,157.58
6"	\$1,399.73	\$1,440.18	\$2,547.92	\$2,741.00	\$2,315.11
Gallage Charge (per 1,000 gallons)	\$3.95	\$4.06	\$7.19	\$7.56	\$6.53

\* "Test Year rates" refers to the rates in effect during the Test Year, the 13-month average period ending June 30, 2007. When an approved increase is expressed as a percentage increase, it refers to the percentage increase over the Test Year rates.

### SERVICE AVAILABILITY CHARGES

The Utility is not requesting any changes to its service availability charges. Even though not requested to do so, the Commission may review and adjust service availability charges.

### MISCELLANEOUS SERVICE CHARGES

The Utility is requesting the following changes to its miscellaneous service charges.

<b>Water</b>				
Type of Charge	Present Charge		Requested Charge	
	During Business Hours	After Business Hours	During Business Hours	After Business Hours
Initial Connection	\$15.00	N/A	\$21.00	\$42.00
Normal Reconnection	\$15.00	N/A	\$21.00	\$42.00
Violation Reconnection	\$15.00	N/A	Actual Cost	Actual Cost
Premises Visit (in lieu of disconnection)	\$10.00	N/A	\$21.00	\$42.00

<b>Wastewater</b>				
Type of Charge	Present Charge		Requested Charge	
	During Business Hours	After Business Hours	During Business Hours	After Business Hours
Initial Connection	\$15.00	N/A	\$21.00	\$42.00
Normal Reconnection	\$15.00	N/A	\$21.00	\$42.00
Violation Reconnection	Actual Cost	N/A	Actual Cost	Actual Cost
Premises Visit (in lieu of disconnection)	\$10.00	N/A	\$21.00	\$42.00



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### American International Group

#### Insurance Company Acquires Privately Owned Water Utility

New York City-based American International Group (AIG) is one of the largest insurance and financial services companies in the world, with revenues of \$100 billion in 2004 alone. On May 18, 2005 the company announced that it will control through purchase the water and wastewater services of small communities throughout 17 states.

The company has been plagued with allegations of widespread scandals and fraud, including:

- The SEC and the Justice Department are investigating an AIG practice of providing "loss mitigation insurance" to companies. It appears as though AIG sells this service to help distressed corporations hide their losses from federal regulators. In November 2004, AIG paid \$126 million to settle allegations it provided these illegal services to two companies, PNC and Brightpoint.
- New York Attorney General Eliot Spitzer sued the insurance company Marsh & McLennan on charges of widespread bid-rigging; AIG is named as a co-conspirator.
- Both Spitzer and the SEC are investigating allegations that AIG cooked its own books by hiding transactions and debt with other large insurance companies.

AIG has contributed over \$3 million to federal election campaigns since 2001, with 60% of that total going to Republicans.

In recent years, AIG—like other large financial firms—has been purchasing energy assets, inexpensively, from energy companies in financial distress. In just the last couple of years, AIG has acquired ownership stakes in 2,535 megawatts (MW) of power plants in the United States, and 100% ownership of the Southern Star Central natural gas pipeline, which runs from Texas to Wyoming.

In May 2005, AIG announced the purchase of a water utility, Utilities, Inc. whose customer base is primarily spread throughout small rural and suburban communities in 17 states. Though small by comparison to water industry giants such as Veolia, United Water, American Water or Aqua America, Utilities, Inc. claims it is the largest privately held water utility in the country. With AIG's acquisition, water and wastewater service in the small communities served by Utilities, Inc. will no longer be owned by a privately held company but by a publicly traded corporation under market

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SEE PAGE 2

performance pressures.

Utilities, Inc. has roughly 300,000 customers:

- Arizona: Bermuda Water Co.; 5,450 customers.
- Florida: Alafaya Utilities; Bayside Utility Services; Cypress Lakes Utilities; Eastlake Water Service; Lake Groves Utilities; Lake Placid Utilities; Lake Utility Services; Mid-County Services; Miles Grant Water & Sewer; Pebble Creek Utilities; Sandy Creek Utility Service; Sanlando Utilities; South Gate Utilities; Tierra Verde Utilities; Utilities, Inc. of Florida; Wedgefield Utilities; 81,000 customers.
- Georgia: Utilities, Inc. of Georgia; 11,200 customers.
- Illinois: Camelot Utilities; Cedar Bluff Utilities; Charmar Water Co; Cherry Hill Water Co; Clarendon Water Co; Del Mar Water Co; Ferson Creek Utilities; Galena Territory Utilities; Great Northern Utilities; Harbor Ridge Utilities; Holiday Hills Utilities; Killarney Water Co; Lake Holiday Utilities; Lake Marian Water Corp; Lake Wildwood Utilities; Medina Utilities; Northern Hills Water & Sewer; Valentine Water Service; Walk Up Woods Water Co; Westlake Utilities; Whispering Hills Water Co; Wildwood Water Service Co.; 17,400 customers.
- Indiana: Twin Lakes Utilities; Water Service Co. of Indiana.; 8,300 customers.
- Kentucky: Water Service Corp. of Kentucky, 7,000 customers.
- Louisiana: Louisiana Water Service; Utilities, Inc. of Louisiana; 17,100 customers.
- Maryland: Green Ridge Utilities; Maryland Water Services; Provinces Utilities; Utilities, Inc. of Maryland.; 7,000 customers.
- Mississippi: Charleston Utilities; 1,800 customers.
- Nevada: Sky Ranch Water Service Corp; Spring Creek Utilities; Utilities, Inc. of Nevada; 12,800 customers.
- New Jersey: Montague Water & Sewer Co.; 1,100 customers.
- North Carolina: Bradfield Farms Water Co; CWS Systems, Inc; Carolina Water Service.; 61,100 customers.
- Ohio: Holiday Service Corp.; 1,100 customers.
- Pennsylvania: Penn Estates Utilities; Utilities, Inc. of Pennsylvania; 5,500 customers.
- Tennessee: Tennessee Water Service.; 500 customers.
- South Carolina: Carolina Water Service; Salem Church Road Utilities; South Carolina Utilities; Southland Utilities; Tega Cay Water Service; United Utility Companies.; 31,900 customers.
- Virginia: Utilities, Inc. of Virginia; 5,200 customers.

Below are the details of AIG's current energy assets.

#### POWER PLANTS:

1. Dartmouth, Massachusetts 68 MW natural gas power plant. AIG owns 100%.
2. Front Range, a 480 MW natural gas plant outside Colorado Springs, Colorado. It's a 50/50 venture with AIG and Colorado Springs Utilities.
3. Vandolah, a 680 MW natural gas power plant located in Hardee County, Florida. AIG is the sole owner.
4. MassPower 258 MW natural gas power plant in Springfield, Massachusetts. AIG owns 33.7%, John Hancock Insurance owns 17.5%, ArcLight (an affiliate of John Hancock) owns 17.5%, Goldman Sachs owns 14.7%, United States Power Fund owns 12.5% and El Paso Corp. owns 4.1%.
5. Cambria 98 MW coal power plant in Edensburg, Pennsylvania. AIG is the sole owner.

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COMMUNICATIONS CENTER

June 2008

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Sincerely

My Name JEANNINE A. PHIPPS

My Signature Jeannine A. Phipps

My Address \_\_\_\_\_



Ms. Jeannine A. Phipps  
 5454 SE Running Oak Cir.  
 Stuart, FL 34997-1650

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

June 25, 2008

E.C. and Lisa Bingham  
5541 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

RECEIVED-FPSC  
08 JUN 25 PM 3:03  
COMMISSION  
CLERK

Dear Mr. & Mrs. Bingham:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION

June 25, 2008

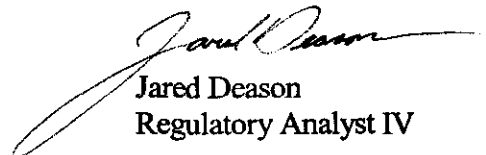
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED--FPSC

08 JUN 25 PM 2: 57

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Jane D. Quickel

My Signature Jane D. Quickel

My Address 5272 SE Sea Island Way, Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, MCD

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 25 AM 9: 29

June 2008

COMMISSION  
CLERK

Dear Commissioners,

08 JUN 25 AM 7:19

COMMUNICATIONS SECTION

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: BCR, BCU

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Sincerely

My Name

Betty B. Fisher

My Signature

Betty B. Fisher

My Address

5620 SE Miles Grant Rd.  
Stuart, Fl. 34997

RECEIVED-FPSC

08 JUN 25 AM 9:29

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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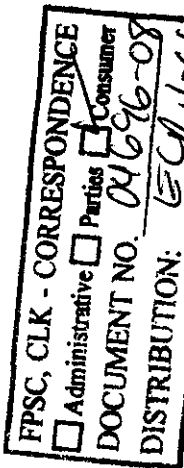
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Sincerely

My Name EMMA BLEICHER

My Signature Emma Bleicher

My Address 5413 S.E. MILES GRANT RD - APT G 108  
STUART FLA 34997



08 JUN 25 AM 7:20  
MILES GRANT WATER CENTER

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 25 AM 9: 29

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

Andrew O'Neill

My Signature

Andrew O'Neill

My Address

5403 SE Miles Grant #203

Stuart Florida 34997

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
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 Tallahassee, Florida 32399-0850

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08 JUN 25 AM 9:28

COMMISSION  
 CLERK

08 JUN 25 AM 7:22  
 INFORMATION CENTER

June 2008

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Sincerely

My Name Mr + Mrs William R LERSCH

My Signature Mary + Bill Lersch

My Address 4870 SE Hanson Cir, Stuart, FL 34997

Faxed 06/13/08

RECEIVED-FPSC 800 511 - 0809

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
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08 JUN 25 AM 9:28

COMMISSION  
CLERK

08 JUN 25 AM 7:22

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☐ Administrative ☐ Parties ☒ Consumer  
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DISTRIBUTION: BCR, bcc

June 2008

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Sincerely

My Name LAUREL A. KNIGHT

My Signature Laurel A. Knight

My Address 5110 SE Hanson Circle Stuart Fl.

34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 25 AM 9:27

08 JUN 25 AM 7:15

June 2008

COMMISSION  
CLERK

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Sincerely

My Name Lillian V. McFitt

My Signature Lillian V. McFitt

My Address 5634 DE. MILES GRANT RD, STUART, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
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Tallahassee, Florida 32399-0850

08 JUN 25 AM 9:27

COMMISSION  
CLERK

08 JUN 25 AM 7:25  
COMMUNICATIONS SECTION

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DOCUMENT NO. 070695-WS  
DISTRIBUTION: ECL, CLK

June 2008

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Sincerely

My Name DOROTHY H. THORNTON

My Signature Dorothy H. Thornton

My Address 5715 S/E Miles Grant Rd, Stuart, FL 34997

To further aggravate me, I spend summers away from Florida and still am forced to pay water bills there, with no water or sewage being used in each 5-month summer period!!!



RECEIVED-F

RECEIVED

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

JUN 24 PM

COMMISSIONER  
CLERK

JUN 23 2008

Florida Public Service Commission  
 Division of RCA

June 2008

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Sincerely

My Name

DOUGLAS A MAULWURF

My Signature

Douglas A Maulwurf

My Address

5227 SE SEA ISLAND WAY  
 STUART FL 34997

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☐ Administrative ☒ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: ECL, CLK

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: CLK, CLK

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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED FPSC

08 JUN 24 PM 3:31

COMMISSION  
 CLERK

RECEIVED

JUN 23 2008

Florida Public Service Commission  
 Division of RCA

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Sincerely

My Name Nancy Wright

My Signature Nancy Wright

My Address 5033 SE Bent Wood Dr. Stuart

RECEIVED-FI 30

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

18 JUN 24 PM 3:31

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JUN 23 2008

Florida Public Service Commission  
Division of RCA

COMMISSIONER  
CLERK

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I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Mrs. James H. Thompson

My Signature Daneel P. Thompson

My Address 5245 S.E. Sea Island Way,  
Stuart, Fl. 34997-1820

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☐ Administrative ☐ Parties ☒ Consumer  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

Arthur Girouard  
5138 SE Miles Grant Terrace  
Stuart, FL 34997

June 24, 2008

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08 JUN 24 PM 3:30  
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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Girouard:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

June 24, 2008

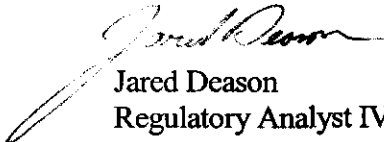
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Robert and Barbara Campbell  
5135 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Campbell:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

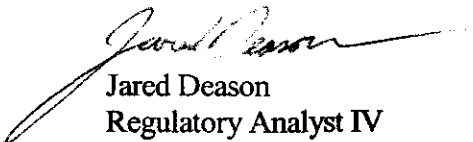
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Edna Wadas  
5131 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Wadas:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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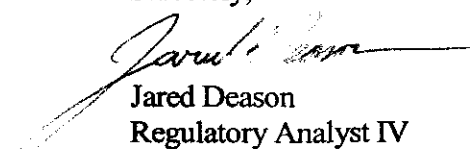
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Johanna Daoust  
5131 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Daoust:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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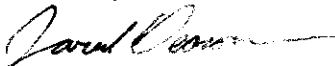
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

John and Patricia Olgeaty  
5145 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Olgeaty:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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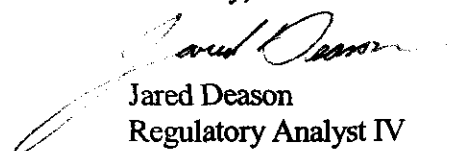
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Robert Stack  
5128 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Stack:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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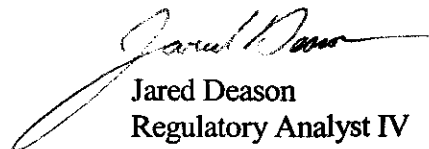
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Eldon Simmons  
4810 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Simmons:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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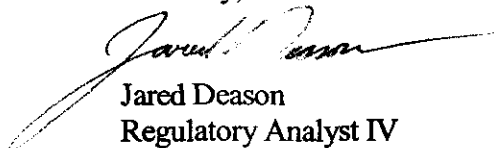
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
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Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Joyce Bond  
4840 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Bond:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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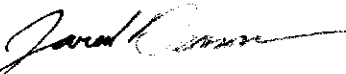
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Robert Giannetti  
5962 SE Riverboat Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Giannetti:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Nancy Kelson  
5909 SE Riverboat Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Kelson:

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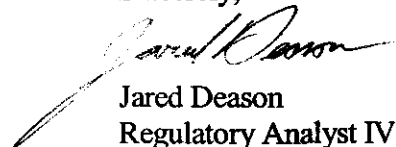
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Ann Rodgerson  
6086 SE Riverboat Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Rodgerson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

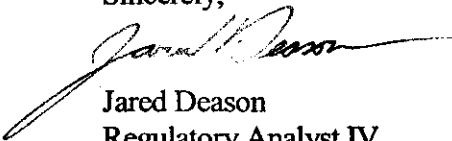
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Robert and Shirley Toney  
5951 SE Riverboat Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Toney:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

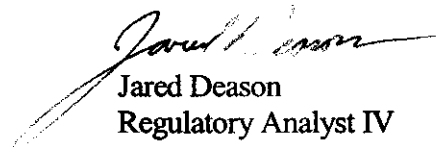
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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LISA POLAK EDGAR  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Thomas Fregeau  
5221 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Fregeau:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Carolyn Hebel  
5209 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Hebel:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

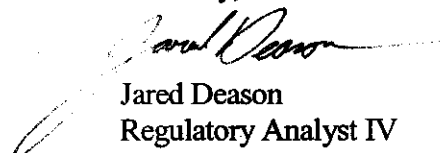
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Suzanne McGraw  
5251 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. McGraw:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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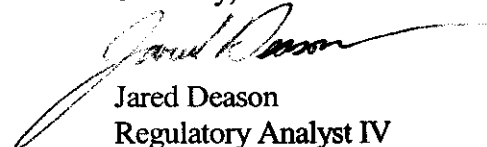
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Walter Rogers, Jr.  
5230 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Rogers:

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Walter Rogers, Jr.

Page 2

June 24, 2008

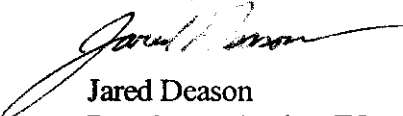
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Jeanne Schlough  
5247 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Schlough:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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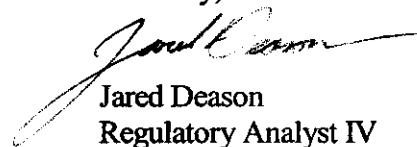
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

David and Lois Bradr  
5273 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Bradr:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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June 24, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Steven Hebel  
5209 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Hebel:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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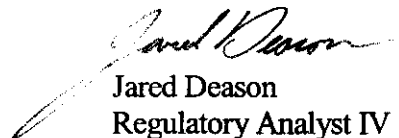
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Margaret Nied  
5745 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Nied:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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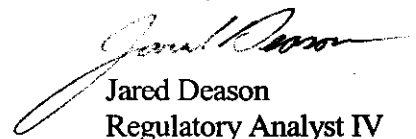
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Warren Nickerson  
5423 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Nickerson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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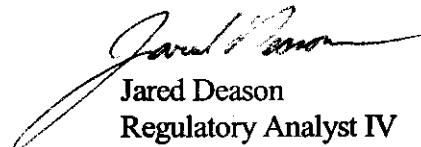
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Frank Sheehy  
5463 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Sheehy:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Elmer Tinnerman  
5600 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Tinnerman:

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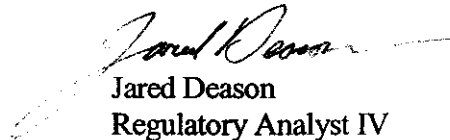
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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TIMOTHY DEVLIN, DIRECTOR  
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(850) 413-6900

## Public Service Commission

June 24, 2008

Harry de Girolamo  
5757 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Girolamo:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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June 24, 2008

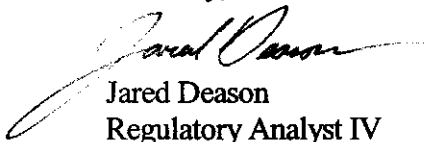
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Claire Beauchaine  
5705 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Beauchaine:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

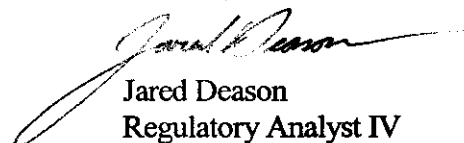
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Ruth Lossman  
5727 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Lossman:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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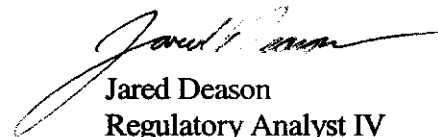
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

James and Rosemarie Ross  
5720 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Ross:

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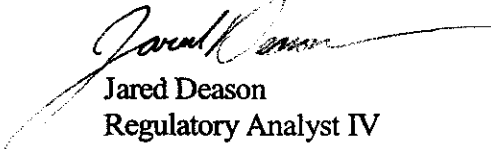
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Robert and Iris Neumann  
5712 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Neumann:

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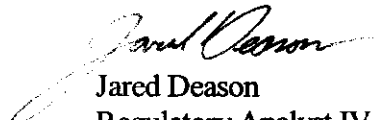
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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Roger Reese  
5413 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Reese:

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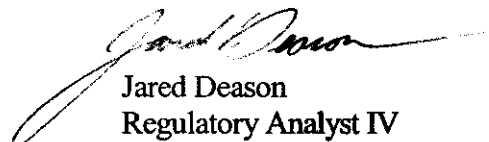
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Rose Brennan  
5463 SE Miles Grant Road, B-213  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Brennan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

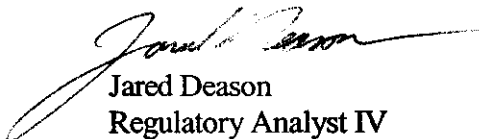
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Richard Mallory  
5403 SE Miles Grant Road, H-206  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Mallory:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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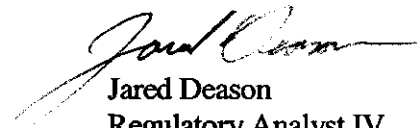
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Robert and Marcelle Burke  
5433 SE Miles Grant Road, E-201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Burke:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

June 24, 2008

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Richard Stevens  
5453 SE Miles Grant Road, C-102  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Stevens:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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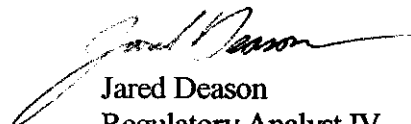
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Stanley Waite  
5403 Miles Grant Road, #102  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Waite:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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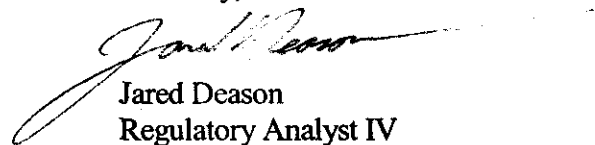
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
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(850) 413-6900

## Public Service Commission

June 24, 2008

R.S. and Helen Pinchbeck  
5355 SE Miles Grant Road, E-102  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Pinchbeck:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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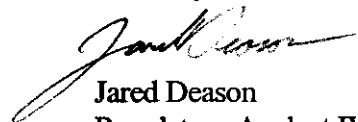
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Jared Deason  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Phyllis Stang  
5473 SE Miles Grant Road, A-201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Stang:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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TIMOTHY DEVLIN, DIRECTOR  
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## Public Service Commission

June 24, 2008

Pauline Henrickson  
5413 SE Miles Grant Road, G-203  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Henrickson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

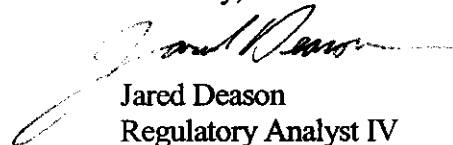
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

William Ramsay  
5433 SE Miles Grant Road, E-103  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Ramsay:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

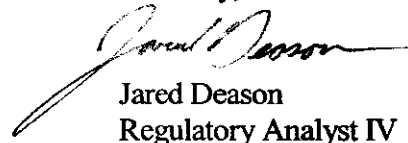
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Sheila Waldman  
5403 SE Miles Grant Road, H-110  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Waldman:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

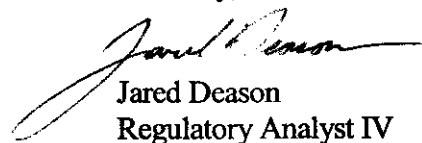
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Richard and Patricia Stephens  
5433 SE Miles Grant Road, E-105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Stephens:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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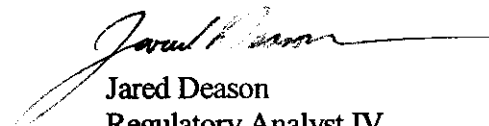
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



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(850) 413-6900

## Public Service Commission

June 24, 2008

Edmond Vaas  
5433 SE Miles Grant Road, E-104  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Vaas:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Kathleen Rousseau  
5463 SE Miles Grant Road, B-212  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Rousseau:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

June 24, 2008

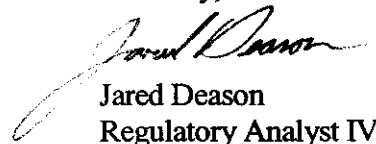
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Deborah Walker  
5403 SE Miles Grant Road, H-105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Walker:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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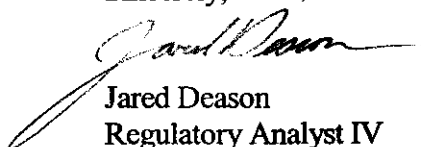
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Joseph McHugh  
5423 SE Miles Grant Road, F-101  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. McHugh:

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Joseph McHugh

Page 2

June 24, 2008

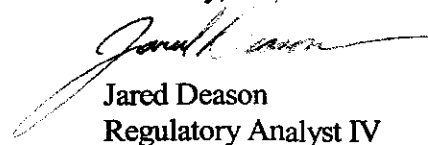
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Office of Commission Clerk Official Filing

Ruth Nettles

From: Ruth McHargue  
Sent: Tuesday, June 24, 2008 11:03 AM  
To: Ruth Nettles  
Cc: Kimberley Pena; Cheryl Bulecza-Banks  
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 13867

-----Original Message-----

From: Consumer Contact  
Sent: Monday, June 23, 2008 4:53 PM  
To: Ruth McHargue  
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 13867

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: _____		

To CLK for Docket 070695

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]  
Sent: Monday, June 23, 2008 4:57 PM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 13867

Complaint filed with PSC

Select County: MARTIN  
CUSTOMER INFORMATION

Name: Eric Bingham  
Telephone: 772 287 3909  
Email:  
Address: 5541 se Running Oak Cir Stuart 34997

BUSINESS INFORMATION

Business Account Name: Eric Bingham  
Account Number:  
Address: 5541 se Running Oak Cir Stuart Florida 34997

COMPLAINT INFORMATION

Complaint: Other Complaint against Miles Grant Water and Sewer Company

Details:

We already have the highest water and sewer rates in Martin County before this raise. The quality of the water is not even close to the City of Stuart water. It should not be as expensive as the water wells and sewer facility is on the Miles Grant property. Most of us are retired on fixed incomes and everything has gone up but our incomes.

PSC was contacted previously

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 24 AM 10: 54

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-05</u>		
DISTRIBUTION: <u>ECR, bcl</u>		

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name ANN LAVIN

My Signature Ann Lavin

My Address 5210 Sea Island Way, Stuart, FL 34997

08 JUN 24 AM 7: 26

RECEIVED-CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Names WALTER T and Priscilla H. JACKSON

My Signature Walter T. Jackson + Priscilla H. Jackson

My Address 5183 SE Miles Grant Pkwy, Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

18 JUN 24 AM 7:27

RECEIVED

6/24/2008 10:45 AM

Office of Commission Clerk Official Filing

Ruth Nettles

**From:** Ruth McHargue  
**Sent:** Tuesday, June 24, 2008 10:34 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** 070695

**Attachments:** FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

Please add to docket file.

**From:** Consumer Contact  
**Sent:** Monday, June 23, 2008 4:53 PM  
**To:** Ruth McHargue  
**Subject:** FW: 7722873909, 1 page(s)

To CLK for docket 070695

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 7722873909, 1 page(s)

You have received a new fax. This fax was received by NET SatisFAXtion. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

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Received On: 6/23/2008 4:27 PM  
Number of Pages: 1  
From (CSID): 7722873909  
From (ANI):  
Sent to DID:

Duration of Fax: 0:00:55  
Transfer Speed: 9600

Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6  
-----



FAX.TIF (29 KB)

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name E.C. & LISA BINGHAM

My Signature [Signature] Lisa Bingham

My Address 5541 SE RUNNING OAK CIR STUART FL 34997



COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

June 23, 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

COMMISSION

08 JUN 23 PM 4:28

RECEIVED-FPSC

James Wheeler  
5070 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Wheeler:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

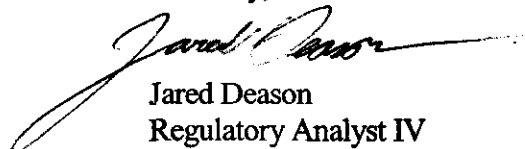
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

William Larsen  
5140 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Larsen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

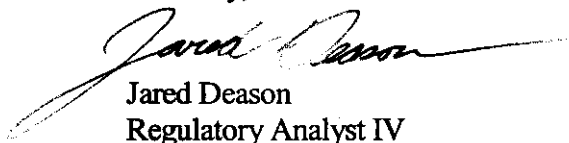
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Debra Duimstra  
5111 SE Miles Grant Road, #101  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Duimstra:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

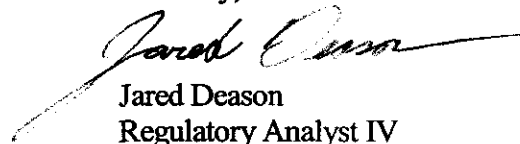
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

James Oates  
5423 SE Miles Grant Road, F-201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Oates:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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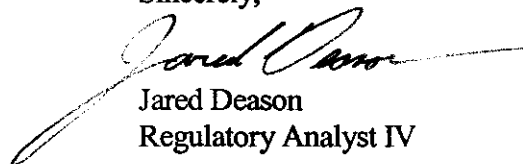
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Betty Capps  
5403 SE Miles Grant Road, H-107  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Capps:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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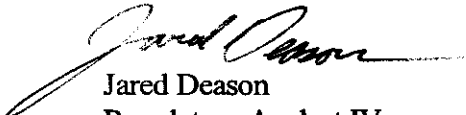
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Donald Braswell  
5473 SE Miles Grant Road, A-204  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Braswell:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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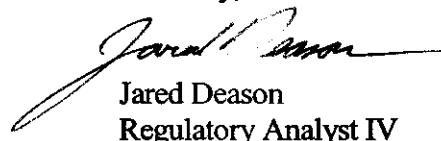
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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(850) 413-6900

## Public Service Commission

June 23, 2008

Eugene Giesler  
5403 SE Miles Grant Road, H-112  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Giesler:

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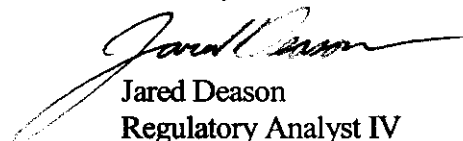
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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Joseph and Elaine Houlihan  
5433 SE Miles Grant Road, E-102  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Houlihan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

June 23, 2008

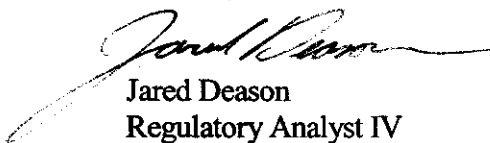
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Edith Widner  
5463 SE Miles Grant Road, B-114  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Widner:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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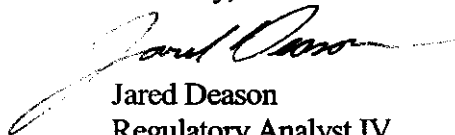
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Frank Van Leer  
5413 SE Miles Grant Road, G-206  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Van Leer:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

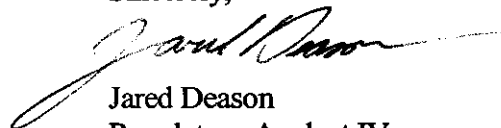
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Andrew White  
5463 SE Miles Grant Road, B-217  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. White:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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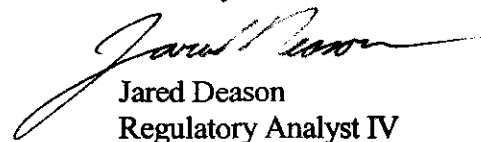
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Evelyn Sauvage  
5403 SE Miles Grant Road, H-109  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Sauvage:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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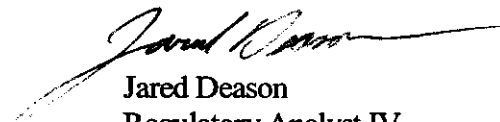
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Charles Lee  
5463 SE Miles Grant Road, B-210  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Lee:

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(850) 413-6900

## Public Service Commission

June 23, 2008

Ray Albers  
5463 SE Miles Grant Road, #113B  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Albers:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

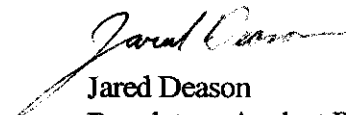
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

John McHugh  
5403 SE Miles Grant Road, H-113  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. McHugh:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

John and Dorothy Dulude  
5403 SE Miles Grant Road, H-201  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Dulude:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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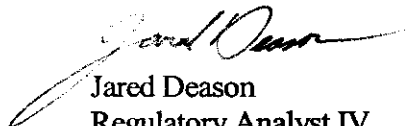
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Michael Cleary  
5403 SE Miles Grant Road, H-101  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Cleary:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

June 23, 2008

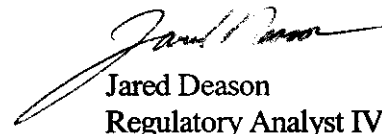
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Jared Deason  
Regulatory Analyst IV

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Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Joseph Kenny  
5139 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Kenny:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

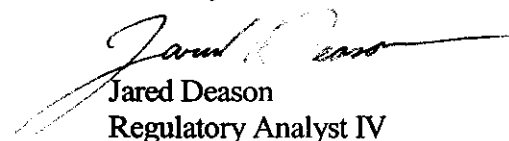
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Jared Deason  
Regulatory Analyst IV

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Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Hermine Paulin  
4899 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Hermine Paulin:

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Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Winifred Pierce  
5149 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Pierce:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

June 23, 2008

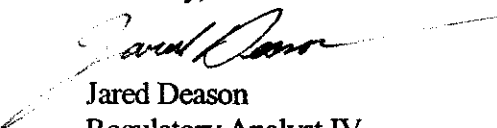
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

George and Mary Davis  
4969 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Davis:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

June 23, 2008

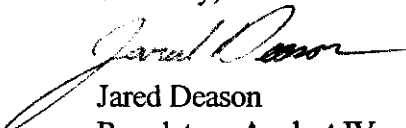
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Leonor Scrivani  
5188 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Leonor Scrivani:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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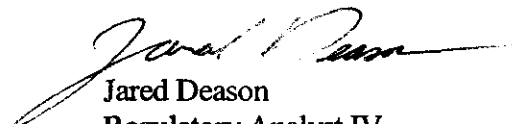
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Helen Taylor  
5151 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Taylor:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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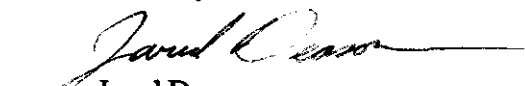
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Sincerely,

  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Edward Crowell  
5173 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Crowell:

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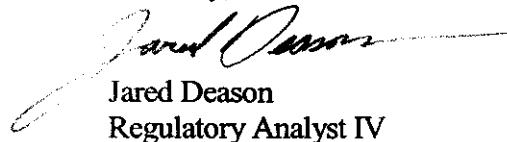
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Casimir Aniunas  
5132 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Casmir Aniunas:

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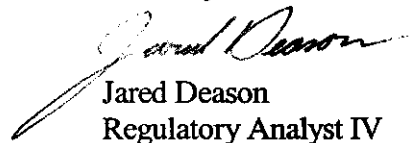
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Walter Wunder  
5169 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Wunder:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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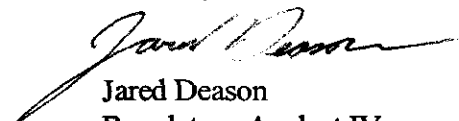
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Liselotte Redlin  
5154 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Redlin:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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June 23, 2008


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Sincerely,

  
Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Ann Valentino  
5413 SE Miles Grant Road, G-110  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Valentino:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008


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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Nicholas and Elizabeth Sivoletta  
5157 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Sivoletta:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

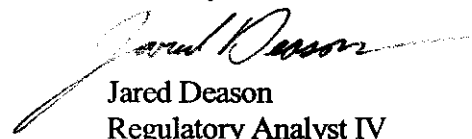
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Mary Moody  
5150 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Moody:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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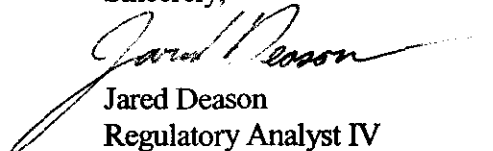
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Donato Morra  
5443 SE Miles Grant Road, D-105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Morra:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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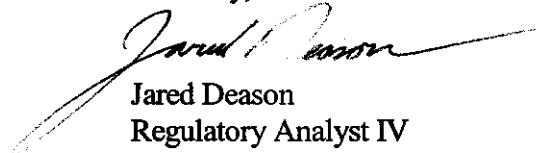
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Jared Deason  
Regulatory Analyst IV

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NATHAN A. SKOP

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TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Patricia Armour  
5463 SE Miles Grant Road, B-112  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Armour:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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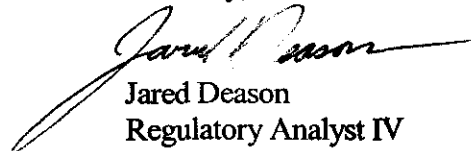
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Elizabeth Dixon  
5463 SE Miles Grant Road, B-207  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Dixon:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

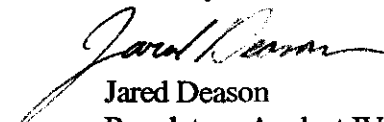
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Harlan Bareither  
5463 SE Miles Grant Road, B-209  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Bareither:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Jeffrey Schipritt  
5171 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Schipritt:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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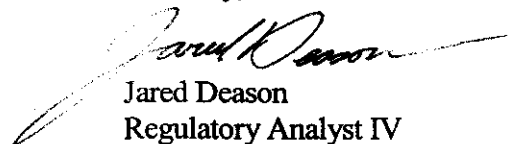
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Judith Crawford  
5413 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Crawford:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

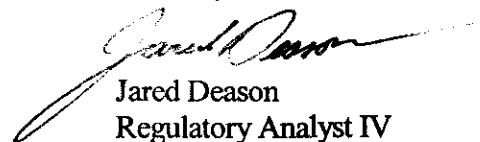
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Susan Haake  
5509 SE Running Oak Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Haake:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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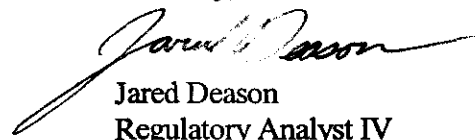
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Linda Strader  
6094 SE Riverboat Drive, #738  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Strader:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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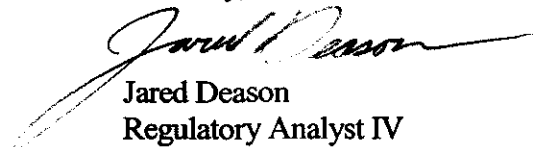
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

James Groat  
4799 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Groat:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Christopher Cullivan  
5020 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Cullivan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

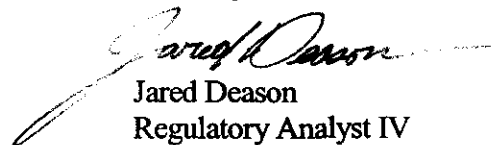
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Robert Kadlec  
5463 SE Miles Grant Road, B-204  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Kadlec:

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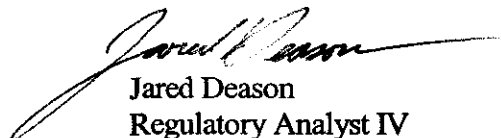
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Dorothy Chandler  
5179 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Chandler:

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June 23, 2008

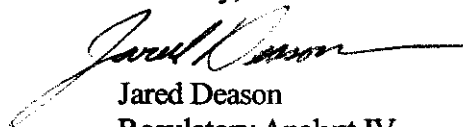
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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Mollie Beier  
5139 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Beier:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Susan Nelson  
5140 SE Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Nelson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

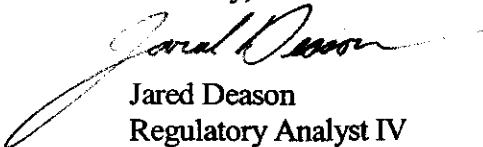
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

David and Maria Coffeen  
5413 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Coffeen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

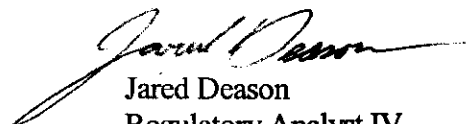
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Jane Schleier  
5443 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Schleier:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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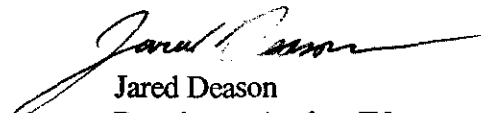
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Dorothy Thornton  
5715 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Thornton:

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Dorothy Thornton

Page 2

June 23, 2008

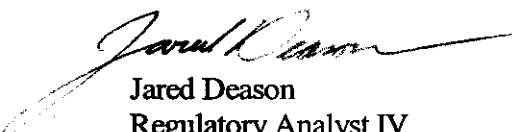
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Marion Sheltzer  
5640 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Marion Sheltzer:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Sam and Sharon West  
5111 SE Miles Grant Road, #202  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. West:

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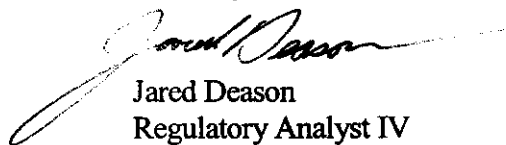
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Regulatory Analyst IV

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TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Eugene Sinnott  
4819 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Sinnott:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

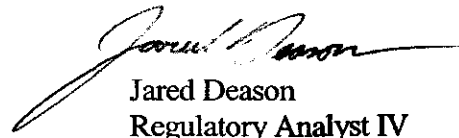
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
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(850) 413-6900

## Public Service Commission

June 23, 2008

Arno Kalb  
5080 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Kalb:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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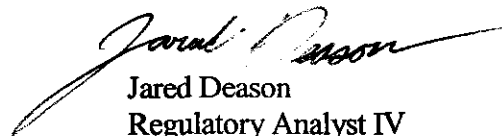
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 23, 2008

Virginia Mudrock  
4830 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Mudrock:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 23, 2008

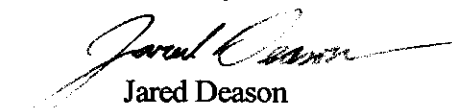
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

Fred and Carol Turek  
5423 SE Miles Grant Road, F-204  
Stuart, FL 34997

JUN 24 2008		
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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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DISTRIBUTION: _____		

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**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Turek:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

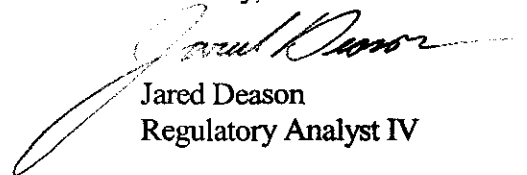
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Trudy Stancanelli  
5433 SE Miles Grant Road, E-204  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Stancanelli:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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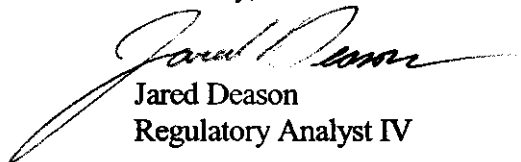
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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

John Latwinas  
5433 SE Miles Grant Road, D-103  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Latwinas:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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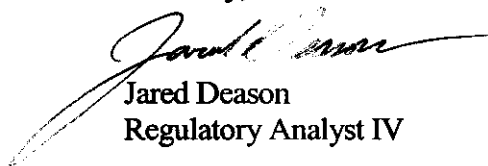
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Gary Acres  
5229 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Acres:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

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Jared Deason  
Regulatory Analyst IV

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

John White  
5215 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. White:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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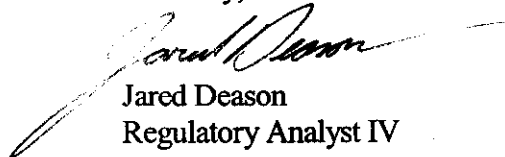
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Margaret Dunn  
5267 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Dunn:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Margaret Dunn

Page 2

June 24, 2008

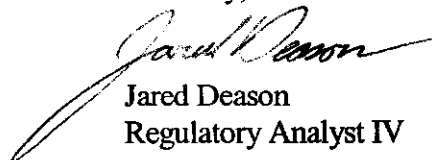
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Anthony Laurenza  
5263 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Laurenza:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

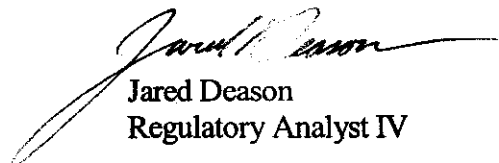
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Mary Smick  
5235 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Smick:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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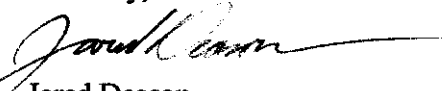
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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Ellen Tarbutton  
5235 SE Sea Island Way  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Tarbutton:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Donald Hurd  
5137 Miles Grant Terrace  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Hurd:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

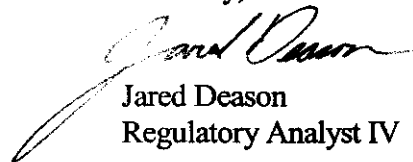
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If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Richard Lotz  
5079 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Lotz:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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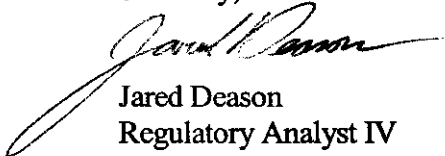
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Thomas McIntyre  
4820 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. McIntyre:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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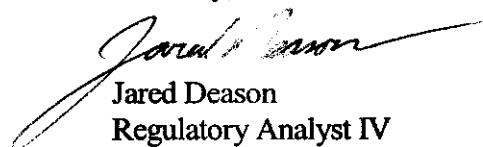
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Joseph and Diane Ignazio  
5473 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Ignazio:

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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Richard Groene  
5413 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Groene:

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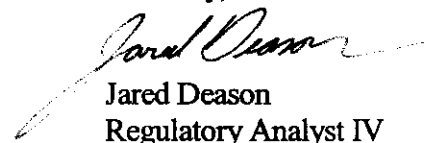
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Jared Deason  
Regulatory Analyst IV

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Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Susan Douglass  
5463 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Douglass:

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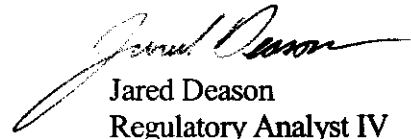
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Mary Kirwan  
5675 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Kirwan:

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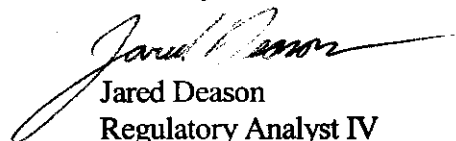
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Arlene Young  
5670 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Young:

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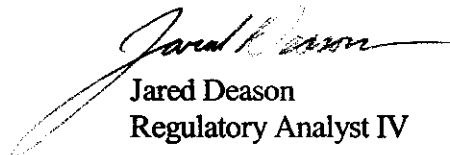
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Evan Nicholson  
5755 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

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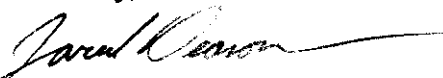
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

John and Betty Hahn  
5740 SE Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

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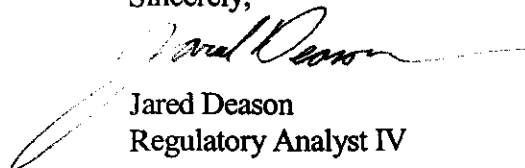
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Jared Deason  
Regulatory Analyst IV

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Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Nancy Singh  
5463 SE Miles Grant Road, B-103  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Singh:

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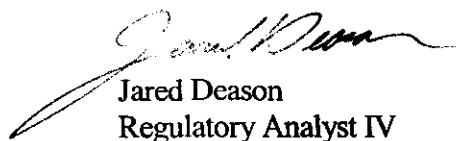
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Martha Fuce  
5413 SE Miles Grant Road, G-113  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Fuce:

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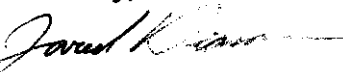
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Jim and Laurel Gallivan  
5403 SE Miles Grant Road, H-207  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Gallivan:

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

June 24, 2008

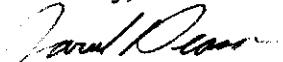
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Alfred Helleberg  
5111 SE Miles Grant Road, #205  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Helleberg:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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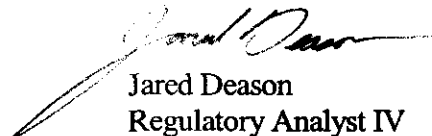
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Emily Schanz  
5413 SE Miles Grant Road, G-111  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Schanz:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

June 24, 2008

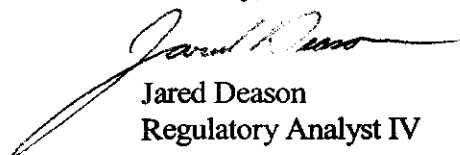
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Evelyn Ault  
5463 SE Miles Grant Road, #104  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Ault:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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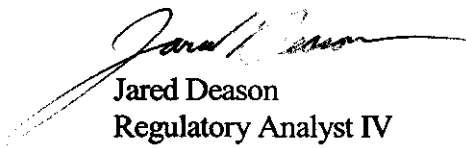
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

William Aklos  
5433 SE Miles Grant Road, E-106  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Aklos:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Carol Anderson  
5443 SE Miles Grant Road, D-204  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Anderson:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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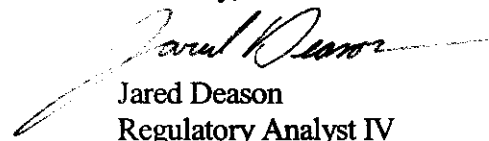
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Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Robert Gauthier  
5463 SE Miles Grant Road, B-117  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Gauthier:

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

June 24, 2008

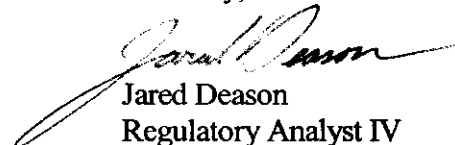
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Lois Grace  
5473 SE Miles Grant Road, A-102  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Grace:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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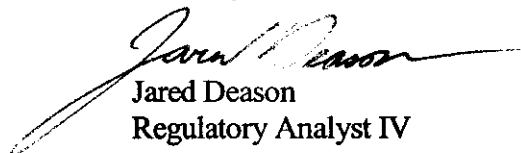
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Donald Maloney  
5433 SE Miles Grant Road, E-202  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Maloney:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008


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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Lorraine Reed  
5463 SE Miles Grant Road, B-115  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Reed:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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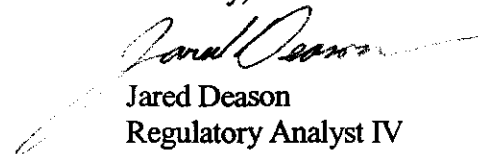
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

James and Judy Lloyd  
5413 SE Miles Grant Road, G-210  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Lloyd:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 24, 2008

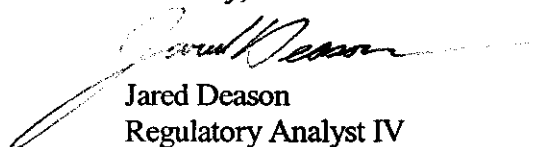
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Joseph and Susan Stingone  
5463 SE Miles Grant Road, B-108  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Stingone:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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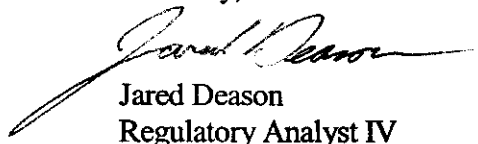
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 24, 2008

Betty Hardiman  
5403 SE Miles Grant Road, H-208  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Hardiman:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Betty Hardiman

Page 2

June 24, 2008

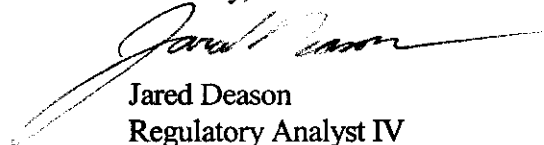
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

RECEIVED-FPSC

08 JUN 23 AM 9:44

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

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Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

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I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Steven P. Hebel Steven P. Hebel

My Signature Steven P. Hebel

My Address 5209 SE Sea Island Way, Stuart, FL

34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
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Sincerely

My Name \_\_\_\_\_

My Signature \_\_\_\_\_

My Address \_\_\_\_\_

ROGER L. REBBS  
5413 S.E. MILES GRANT RD. SUMMER, FL 34997

COMMISSION  
CLERK

08 JUN 23 AM 9:30

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

*It would be a good policy  
to have our water quality  
assessed by an independent  
testing company. (No  
asspersions implied.)*

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Sincerely

ROBERT & IRIS NEUMANN  
5712 SE MILES GRANT RD  
STUART FL 34997-1871

My Name

My Signature

My Address

*Robert & Iris Neumann*

RECEIVED-FPSC  
JUN 23 AM 9:26  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: _____		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 23 AM 9:26  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCU</u>		

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Sincerely

My Name

Deborah Walker

My Signature

Deborah Walker

My Address

5403 SE Miles Grant Rd H 105  
Stuart, FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9: 26

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
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Sincerely

My Name

Rose John Brennan

My Signature

Rose Brennan John Brennan

My Address

54-63 SE Miles Grant Rd - Condo B213 -  
Stuart, Florida 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 23 AM 9:26

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Sincerely

My Name Rosemarie Ross James B. Ross James B. Ross

My Signature Rosemarie Ross James B. Ross

My Address 5722 SE Miles Grant Rd Stuart FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:25

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCR		

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Sincerely

My Name ARTHUR G. Guion

My Signature [Signature]

My Address 5138 SE Miles Grant Ter.  
STUART FL 34947

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9: 25

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCR		

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Sincerely

My Name

Robert J. Stack

My Signature

Robert Stack

My Address

5128 Miles Grant Terr  
Stewart Fl 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 23 AM 9:25

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
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Sincerely

My Name

David Bradt

Lois Bradt

My Signature

David Bradt

Lois Bradt

My Address

5273 SE SEA ISLAND WAY, STUART, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 23 AM 9: 25

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consensus
DOCUMENT NO. 04696-08		
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Sincerely

My Name

Jeanne Schlough

My Signature

Jeanne Schlough

My Address

5247 S.E. Sea Island Way, Stuart

FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name PATRICIA O. OLGEATY - JOHN OLGEATY  
My Signature Patricia O. Olgeaty - J.H. Olgeaty  
My Address 5145 S.E. MILES GRANT TERRACE  
STUART FL 34997

RECEIVED-FPSC

08 JUN 23 AM 9:24

COMMISSION  
CLERK

CLK - CORRESPONDENCE	
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08	
DISTRIBUTION: ER, bcl	

8 JUN 23 PM 7:54

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:23

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 64696-08		
DISTRIBUTION: ECL, GCL		

08 JUN 23

AM 8:21

June 2008

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Sincerely

My Name

Edna K. Wadas - Johanna K. Daoust

My Signature

Edna K. Wadas Johanna K. Daoust

My Address

5131 S. E. Miles Court Trs.  
Stuart, Fla - 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9: 23

June 2008

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR/6CL</u>		

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Sincerely

My Name Ruth L. Lussman

My Signature Ruth L. Lussman

My Address 5727 SE Miles Grant Rd, Stuart, FL

34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name KATHLEEN ROUSSEAU

My Signature Kathleen Rousseau

My Address 5463 SE MILES GRANT RDB-212, STUART, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

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COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696 08		
DISTRIBUTION: ECR, bll		

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Sincerely

My Name

WALTER H ROGERS JR

My Signature

Walter H Rogers

My Address

5230 SE SEA ISLAND WAY  
STUART FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:22

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
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Sincerely

My Name Margaret Nield Fredericks

My Signature Margaret Nield Fredericks

My Address 5745 S.E. Miles Grant Rd. Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

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June 2008

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 14696-08		
DISTRIBUTION: ECR, GCL		

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Sincerely

My Name CLAIRE BEAUCHAINE

My Signature Claire Beauchaine

My Address 5705 SE Miles Grant Rd

Stuart, FL  
34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9: 22

COMMISSION  
CLERK

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GLL		

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Sincerely

My Name SUZANNE MCGRAW

My Signature Suzanne McGraw

My Address 5251 S.E. Sea Island Way, Stuart 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED--FPSC

08 JUN 23 AM 9: 22

June 2008

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 84696-08		
DISTRIBUTION: ECL, BCL		

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*Please TAKE A CONSIDERATE COURSE.*  
Sincerely

My Name HARRY de GIROLAMO

My Signature Harry de Girolamo

My Address 5757 S.E. Miles Grant Road  
STUART, FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
JUN 23 AM 9:22

COMMISSION  
CLERK

June 2008

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FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, JCL		

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Sincerely

My Name

Shirley E. Toney

My Signature

Shirley E. Toney

My Address

5951 SE Riverboat Drive, Stuart, FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
JUN 23 AM 9:21

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

June 2008

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Sincerely

My Name

ROBERT J. TONEY

My Signature

Robert Joney

My Address

5951 S. RIVERPORT DRIVE, STUART, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name ELMER E. TIGNERMAN

My Signature Elmer E. Tignerman

My Address 5600 Miles Grant Rd

Stuart FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name SHEILA M WALDMAN

My Signature Sheila M Waldman

My Address 5403 SE Miles Grant Rd H-110  
Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

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COMMISSION  
CLERK

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Sincerely

My Name RICHARD STEPHENS

PATRICIA STEPHENS

My Signature Richard Stephens

Patricia Stephens

My Address 5433 SE MILES GRANT RD. STUART, FL. 34997  
(E 105) - Phase One

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:21

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR/GCL		

June 2008

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Sincerely

My Name Edmondo VAAS

My Signature Edmondo A. Vaas

My Address 5493 SE miles GRANT RD E104  
STARFT FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:20

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCR		

June 2008

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Sincerely

My Name

FRANK SHEEHY

My Signature

Frank Sheehy

My Address

5463 S.E. MILES GRANT RD. STUART FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:20

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: BCL, GCL		

June 2008

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Sincerely

My Name Warren Nickerson

My Signature Warren Nickerson

My Address 5423 SE Miles Grant Rd

Stuart, Florida

32399

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:20

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

June 2008

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Sincerely

My Name

Carolyn O. Hebel

My Signature

Carolyn O. Hebel

My Address

5209 SE Sea Island Way, Stuart, Fl.

34997



RECEIVED-FPSC

08 JUN 23 AM 9:20

COMMISSION  
CLERK  
OFFICE OF COMMISSIONERS

FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

5433 SE MILES GRANT ROAD  
CONDO E-103  
STUART, FL 34997  
JUNE 15, 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 070695-WS		
DISTRIBUTION: DCR, GCL		

DEAR COMMISSIONERS:

I WISH TO PROTEST THE RATE INCREASES BEING CONSIDERED FOR MILES GRANT WATER AND SEWER COMPANY, AS PER DOCKET NO. 070695-WS. I AM A CONDO OWNER SERVED BY THIS COMPANY, AT THE ABOVE ADDRESS.

BEFORE MAKING A FINAL RULING ON THIS DOCKET PLEASE INVESTIGATE THE VERY HIGH SALARIES AND BENEFITS PAID TO THE MANAGEMENT OF THIS COMPANY. THE COMPANY IS CERTAINLY BEING MISMANAGED AND CAN NOT JUSTIFY THIS TYPE OF RATE INCREASE.

AS YOU KNOW, WE HAVE NO OPTION BUT TO USE THEIR SERVICE, THEREFORE WE LOOK TO YOUR CONTROL AND WISDOM TO PREVENT THIS MISMANAGEMENT FROM CONTINUING. THE COMPANY NEEDS TO TRIM MANAGEMENT AND REDUCE SALARIES/BENEFITS AND THEN REQUEST A MUCH MORE MODEST, REASONABLE RATE INCREASE.

PLEASE HELP THOSE OF US ON LIMITED INCOMES TO FIGHT MONOPOLIES SUCH AS MILES GRANT WATER AND SEWER COMPANY. THANK YOU.

William Ramsay  
WILLIAM RAMSAY

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:19

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, JCL		

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Sincerely

My Name Pauline P. Henrickson PAULINE P. HENRICKSON

My Signature Pauline P. Henrickson

My Address 5413 S.E. Miles Grant Road Stuart Fla 34997  
Condo G-203

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:19

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR/ACL		

June 2008

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Sincerely

My Name

Joyce Bond JOYCE BOND

My Signature

Joyce Bond

My Address

4844 S.E. Hanson Circle  
Stuart Fla.  
34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:17

June 2008

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

08 JUN 23 AM 9:17

RECEIVED CENTER

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Sincerely

My Name Ann M. Rodgeron

My Signature ANN M. RODGERSON

My Address 6086 Riverbark Dr. Stuart FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 23 AM 9:17

June 2008

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

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Sincerely

My Name NANCY Kelson

My Signature Nancy Kelson

My Address 5909 S.E. Riverbark Dr. Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:17

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, BCL</u>		

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Sincerely

My Name Johanna Daoust  
My Signature Johanna Daoust  
My Address 5905 S.E. Riverboat Dr. Stuart, FL 34997

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

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Sincerely

My Name HELEN A. PINCHBECK

My Signature Helen A. Pinchbeck

My Address 5355 SE MILES GRANT RD STUART, FL 34997  
Apt E-102

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:16

COMMISSION  
CLERK

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>BCR, BCL</u>		

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Sincerely

My Name R. S. Pinchbeck

My Signature R. S. Pinchbeck

My Address 5355 MILES GRANT RD. STUART FLA. Apt. E.102

34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:16

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECN/PL</u>		

Dear Commissioners,

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I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name Ann E. Simione EXEC. for ELDON M. Simione

My Signature Ann E. Simione (my address 10,000 St Rock Hwy

My Address 4810 SE Hanson Circle, Stuart, FL 1406)

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:16

COMMISSION  
CLERK

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECN, bcl</u>		

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Sincerely

My Name Robert J. GIANNETTI

My Signature Robert J. Giannetti

My Address 5962 SE Riverboat Dr, Stuart FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

RECEIVED-FPSC  
JUN 23 AM 9:16  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-8		
DISTRIBUTION: CLK, BCL		

JUN 23 AM 7:49

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Sincerely

My Name ROBERT CAMPBELL BARBARA CAMPBELL  
My Signature [Signature] [Signature]  
My Address 6135 SE MILES GRANT TERR.  
STUART, FL 34997

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 02696-08  
 DISTRIBUTION: BCL, BCL

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Sincerely

**My Name**

**My Signature**

### My Address

# F101 5423 SE MILES GRANT RD  
STUART, FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

RECEIVED-FPSC

08 JUN 23 AM 9:15

COMMISSIONER  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: FCL, BCL		

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Sincerely

My Name Phyllis H Stang

My Signature Phyllis H Stang

My Address 5473 SE Miles Grant Road, Stuart FL 34997  
A-201 3'

**VERY VERY IMPORTANT INFORMATION**  
**WE NEED YOUR HELP!**

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, BCL</u>		

**Miles Grant Water and Sewer Rate Increase**

Some of you may have been unhappy with the recent letter from the Florida Public Service Commission showing the Commission approved interim rates for the Miles Grant Water and Sewer Company.

The current rate for water is \$21.81. The Utility's requested interim rate is \$33.94 (56% increases) and the Commission approved interim rate of \$30.06 (38% increase).

The sewer current rate is \$28.79. The Utility's requested interim rate is \$50.96 (77% increase) and the Commission approved interim rate of \$46.28 (61% increase).

We ask you to let the Florida Public Service Commission know your feelings. Some facts are: We already have the highest water and sewer rates in Martin County before this raise. It should not be expensive as the water wells and sewer facility is on the Miles Grant property. Most of us are retired with fixed incomes and everything has gone up in cost but not our income. Florida Power just announced a 17% increase.

Some ways to file a complaint with the Florida Public Service Commission are:

Letter Florida PSC, Bureau of Complaints Resolution, 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 (sample enclosed)

Computer: [www.contact@psc.state.fl.us](http://www.contact@psc.state.fl.us)

Telephone: 1-800-342-3552

Fax: 1-800-511-0801

Docket # 070695-WS

We encourage you to do this soon and do as many of the above as you are able. The more they hear from us the better. There will be a local meeting on 7/8/08 for public opinion and it is on the commission's docket for 9/24/08.

Thanks for your help.

If further questions contact:

*HARLAN BAREITHER - 286-7184 OR*  
6/08 mm

*JEAN LEE - 223-9529*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 23 AM 9:15

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

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Sincerely

My Name STANLEY B. WAITE  
My Signature Stanley B. Waite  
My Address 5403 MILES GRANT RD. APT 102  
STUART, FL. 34997

(NOTE OVER)

I am a seasonal resident and I am charged  
full amount for 12 mos. when I am only in  
occasional mos. I have never felt that this  
was fair.

Sh

08 JUN 23 AM 7:55

7011001111 08/123



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:15

COMMISSION  
CLERK

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECLN GCL		

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Sincerely

My Name

Richard J. STEVENS

My Signature

Richard J. Stevens

My Address

5453 SE Miles Grant Rd

C102

Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:15

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: CLK, GCL		

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Sincerely

My Name

ROBERT & MARCELLE BURKE

My Signature

Robert Burke

My Address

5433 S.E. MILES GRANT ROAD,  
APT. E-201, STUART, FLA. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 23 AM 9:14

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, bcl		

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Sincerely

My Name

THOMAS Fregeau

My Signature

Thomas Fregeau

My Address

5221 SE. Sea Island Way  
Stuart FLA 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 23 AM 9:14

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>070695-WS</u>		
DISTRIBUTION: <u>ECR, JPC</u>		

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Sincerely

My Name

RICHARD MALLORY

My Signature

Richard Mallory

My Address

5403 SE MILES GRANT RD. STUART FL 34997  
Unit H-206

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

Henry Smithers  
5207 SE Sea Island Way  
Stuart, FL 34997

June 20, 2008  
FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: \_\_\_\_\_

RECEIVED-FPSC  
08 JUN 23 AM 9:13  
COMMISSION  
CLERK

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Smithers:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Henry Smithers  
Page 2  
June 20, 2008

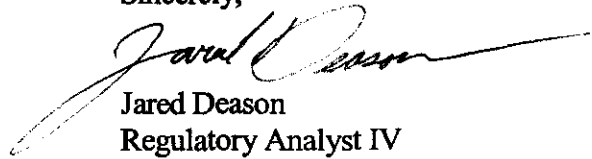
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
~~Office of the General Counsel (Hartman)~~  
Office of Public Counsel

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED  
FPSC  
JUN 20 PM 2:15  
COMMISSION  
CLERK

JUN 20 2008

Florida Public Service Commission  
Division of PSCA

June 2008

Dear Commissioners,

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Sincerely

My Name JOHN R & MARY C Wilson

My Signature [Signature] Mary C Wilson

My Address 5040 SE HANSON CIR STUART, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		04696-08
DISTRIBUTION:		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 20 AM 10: 06

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>MA96-08</u>		
DISTRIBUTION: <u>ELR, SC</u>		

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Sincerely

My Name Nancy Singh

My Signature Nancy Singh

My Address 5463 S.E. Miles Grant Rd B-103

Stuart, FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 20 AM 10:06

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>070695-08</u>		
DISTRIBUTION: <u>ELR, CLK</u>		

June 2008

COMMISSION  
CLERK

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Sincerely

My Name

My Signature

My Address

*Mary V. Kirwan*  
*Mary V. Kirwan*  
*5675 S.E. Miles Grant Rd.*  
*Stuart, FL 34997*

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

COMMISSION  
CLERK

08 JUN 20 AM 10: 05

RECEIVED-FPSC

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Sincerely

My Name

Orlene W. Young

My Signature

Orlene W. Young

My Address

5670 S.E. Miles Grant Rd  
Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, OCA		

COMMISSION  
CLERK

08 JUN 20 AM 10:05

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Sincerely

My Name MARY L. SMICK - ELLEN F. TARBUTTON

My Signature Mary L. Smick - Ellen F. Tarbutton

My Address 5235 S.E. SEA ISL. WAY, STUART, FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

June 2008

08 JUN 20 AM 10:05

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COMMISSION  
CLERK

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FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696		
DISTRIBUTION: CCR/CLK		

Sincerely

My Name

FRED TUROK CAROL TUROK

My Signature

Fred Turok Carol Turok

My Address

5423 SE MILES GRANT RD F204

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0830

RECEIVED-FPSC

08 JUN 20 AM 10:05

COMMISSION  
CLERK

June 2008

Dear Commissioners,

08 JUN 20  
08 JUN 20 10:05 AM  
FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, GCL

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Sincerely

My Name THOMAS J. MCINTYRE

My Signature Thomas J. McIntyre

My Address 4820 S.E. Hanson Circle

Stuart, Florida 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:05

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, BCL		

June 2008

COMMISSION  
CLERK

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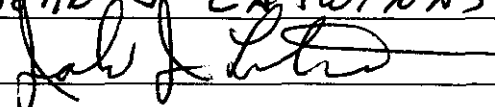
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Sincerely

My Name

John J. Latwinas

My Signature



My Address

John & Marion Latwinas  
5443 SE Miles Grant Rd. # D-103  
Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 20 AM 10:04  
COMMISSION  
CLERK

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>6469608</u>		
DISTRIBUTION: <u>ECR/jhcl</u>		

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Sincerely

My Name

TRUDY STANCANELLI

My Signature

Trudy Stancanelli

My Address

5433 SE Miles Grant Rd, Stuart  
Phase 1 E204

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:04

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-98		
DISTRIBUTION: ECR, GCL		

June 2008

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Sincerely

My Name

Betty Hardiman

My Signature

Betty Hardiman

My Address

5406 S.E. Miles Grant Rd.  
H-208  
Stuart, FL 34997

Also -

11 Bertmor Dr.  
Stamford, Ct. 06905



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
JUN 20 AM 10:04  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCU		

June 2008

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Sincerely

My Name

My Signature

My Address

James + Judy L. Loyd  
Judy Loyd  
5413 SE Miles Grant Rd B-210  
Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:04

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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Sincerely

My Name

SUSAN C. STINGONE

L. Joseph Stingone

My Signature

Susan C. Stingone

L. Joseph Stingone

My Address

5463 Miles Grant Rd #B108

Stuart, FL

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

RECEIVED-FPSC

08 JUN 20 AM 10: 03

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0496-08		
DISTRIBUTION: BCR 1604		

08 JUN 20

08 JUN 20  
27

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

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Sincerely

My Name

DONALD D HURD

My Signature

Donald D Hurd

My Address

5137 MILES GRANT TER.  
STUART FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10: 03

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 070695-WS		
DISTRIBUTION: ECR, GCL		

June 2008

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Sincerely

My Name Susan Douglass

My Signature Susan Douglass

My Address 5463 S.E. Miles Grant Rd. Stuart, FL.  
34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 20 AM 10:03

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>070695-WS</u>		
DISTRIBUTION: <u>ECR, HCR</u>		

June 2008.

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Sincerely

My Name

LORRAINE L. REED

My Signature

Lorraine L. Reed

My Address

5463 SE Miles Grant Rd - B-115

Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 9:15

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, bcr		

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Sincerely

My Name Richard H. Greene

My Signature Richard H. Greene

My Address 5413 S.E. Miles Grant Rd, Stuart, FL.

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUN 20 AM 9:15

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ELR, JCU</u>		

June 2008

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Sincerely

My Name Joseph Ignazio

My Signature J. Ignazio

My Address 5473 S.E. MILES GRANT RD  
STUART, FL. 34997

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUN 20 AM 9:15

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, CLK		

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Sincerely

My Name DIANE E. IGNAZIO

My Signature *Diane E. Ignazio*

My Address 5473 S.E. Miles Grant Rd

STUART, FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 9:15

COMMISSION  
CLERK

June 2008

Dear Commissioners,

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ELR, GCL</u>		

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Sincerely

My Name

JIM & LAUREL GALLUP

My Signature

[Signature]

My Address

5463 SE MILES GRANT RD H-207

STUART, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:22

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-8</u>		
DISTRIBUTION: <u>ECR, bcl</u>		

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Sincerely

My Name ANTHONY C. LAURENZA

My Signature Anthony C. Laurenza

My Address 5263 SE SEA ISLAND WAY

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10: 22

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR/60		

June 2008

COMMISSION  
CLERK

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Sincerely

My Name

My Signature

My Address

JOHN J. HAHN & BETTY J. HAHN  
John J. Hahn & Betty J. Hahn  
5740 Miles Grant Rd Stuart FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:19

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>070695-WS</u>		
DISTRIBUTION: <u>ECR, BCL</u>		

June 2008

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Sincerely

My Name DONALD F. MALONEY

My Signature Donald F. Maloney

My Address 5433 S.E. MILES GRANT RD. APT. E202  
STUART, FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:19

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
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DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

June 2008

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Sincerely

My Name

Evan Nicholson

My Signature

Evan Nicholson

My Address

5755 S.E. Miles Grant Rd, Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:18

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0469608		
DISTRIBUTION: ECR/604		

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Sincerely

My Name Gary Aree

My Signature [Signature]

My Address 5009 SE Sea Island Way  
Stuart Fla 34997

**VERY VERY IMPORTANT INFORMATION**  
**WE NEED YOUR HELP!**

**Miles Grant Water and Sewer Rate Increase**

Some of you may have been unhappy with the recent letter from the Florida Public Service Commission showing the Commission approved interim rates for the Miles Grant Water and Sewer Company.

The current rate for water is \$21.81. The Utility's requested interim rate is \$33.94 (56% increases) and the Commission approved interim rate of \$30.06 (38% increase).

The sewer current rate is \$28.79. The Utility's requested interim rate is \$50.96 (77% increase) and the Commission approved interim rate of \$46.28 (61% increase).

We ask you to let the Florida Public Service Commission know your feelings. Some facts are: We already have the highest water and sewer rates in Martin County before this raise. It should not be expensive as the water wells and sewer facility is on the Miles Grant property. Most of us are retired with fixed incomes and everything has gone up in cost but not our income. Florida Power just announced a 17% increase.

Some ways to file a complaint with the Florida Public Service Commission are:

Letter Florida PSC, Bureau of Complaints Resolution, 2540 Shumard Oak Blvd. Tallahassee, Fl. 32399-0850 (sample enclosed)

Computer: [www.contact@psc.state.fl.us](http://www.contact@psc.state.fl.us)

Telephone: 1-800-342-3552

Fax: 1-800-511-0801

Docket # 070695-WS

We encourage you to do this soon and do as many of the above as you are able. The more they hear from us the better. There will be a local meeting on 7/8/08 for public opinion and it is on the commission's docket for 9/24/08.

Thanks for your help.

If further questions contact:

PHASE III REPRESENTATIVE ON  
THE WATER INCREASE COMMITTEE:  
SYLVIA TOBIN  
(772) 221-9498

6/08 mm

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

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Sincerely

My Name

*Alfred F. Helleberg*

My Signature

ALFRED F. HELLEBERG

My Address

5111 SE MILES GRANT RD # 205  
STUART FL 34997

RECEIVED-FPSC

08 JUN 20 AM 10:18

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 070695-WS
DISTRIBUTION: ECH/ML

08 JUN 20 PM 7:20



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name MARGARET DUNN

My Signature Margaret Dunn

My Address 5267 SE Sea Island Way  
Stuart, FL 34997

RECEIVED-FPSC

08 JUN 20 AM 10: 08

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04096-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 20 AM 10:08

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

June 2008

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Sincerely

My Name Luis G Grace

My Signature Luis G Grace

My Address 5429 SE Miles Grant Rd A102

Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 20 AM 10:08

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties
DOCUMENT NO. 04696-08	
DISTRIBUTION: ECR/GCL	

June 2008

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Sincerely

My Name

Robert J. Gauthier

My Signature

Robert J. Gauthier

My Address

5463 SE Miles Grant Rd., B117 Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:08

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR 1001		

June 2008 (16)

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Sincerely

My Name John B. White

My Signature John B. White

My Address 5215 S/E. Sea Island Way, Stuart, Fl. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 20 AM 10:08

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCR		

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Sincerely

My Name Carol D. Anderson

My Signature Carol D. Anderson

My Address 5443 S.E. Miles Grant Rd. Stuart FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10: 07

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

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Sincerely

My Name RICHARD H LOTZ

My Signature Richard H Lotz

My Address 5079 S.E. HANSON CIRCLE, STUART, FL, 34997

06/17/08

This is a form letter, but I agree with it 100%.  
a cost of living increase is acceptable. There is no supporting evidence  
for this amount of increase. ENR 6/17/08

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUN 20 AM 10: 07

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, OLL</u>		

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Sincerely

My Name

WILLIAM A KLOS

My Signature

William A Klos Apt. E-106

My Address

5433 S/E Miles Grant Rd, Stuart, Fla.

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10: 07

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

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Sincerely

My Name MARTHA FUCE

My Signature Martha Fuce

My Address 5413 SE Miles Grant Rd

6-113  
Stuart, FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:07

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR/BLK</u>		

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Sincerely

My Name Evelyn Ault

My Signature Evelyn Ault

My Address 5463 SE Miles Ln R Apt 104

Stuart FL 34998

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 20 AM 10:06

COMMISSION  
CLERK

June 2008

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, BCL		

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Sincerely

My Name EMILY SCHANZ

My Signature Emily Schanz

My Address 5413 S.E. MILES GRANT RD. APT G-111

STUART, FLORIDA

34997

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

June 19, 2008

Irma Stonebridge  
5100 SE Hanson Circle  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION:		

RECEIVED-FPSC  
08 JUN 20 AM 9:13  
COMMISSION  
CLERK

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Stonebridge:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

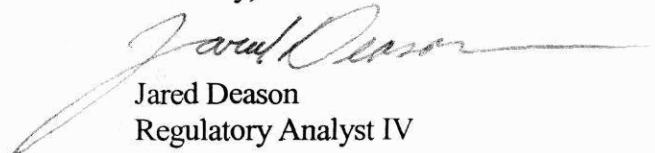
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

6/19/2008 11:28 AM

Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Ruth McHargue  
**Sent:** Thursday, June 19, 2008 11:15 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** 070695

**Attachments:** FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0469608		
DISTRIBUTION:		

Add to docket file

---

**From:** Consumer Contact  
**Sent:** Wednesday, June 18, 2008 4:07 PM  
**To:** Ruth McHargue  
**Subject:** FW: 561 286 7733, 1 page(s)

To CLK 070695

---

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 561 286 7733, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

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Received On: 6/18/2008 3:27 PM  
Number of Pages: 1  
From (CSID): 561 286 7733  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:01:35  
Transfer Speed: 9600  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (25 KB)

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name HENRY L. SMITHERS

My Signature Henry L. Smithers

My Address \_\_\_\_\_

Henry L. Smithers  
5207 SE Sea Island Way  
Stuart, FL 34997-1815

## Office of Commission Clerk Official Filing

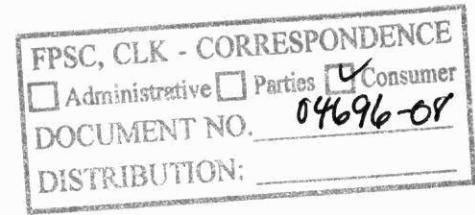
Ruth Nettles

---

**From:** Ruth McHargue  
**Sent:** Thursday, June 19, 2008 11:14 AM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** 070695

**Attachments:** FAX.TIF

Add to docket file



---

**From:** Consumer Contact  
**Sent:** Wednesday, June 18, 2008 4:08 PM  
**To:** Ruth McHargue  
**Subject:** FW: 561 286 7733, 1 page(s)

To CLK 070695

---

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 561 286 7733, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

## Received Fax Details

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Received On: 6/18/2008 3:35 PM  
Number of Pages: 1  
From (CSID): 561 286 7733  
From (ANI):  
Sent to DID:

Duration of Fax: 0:01:09  
Transfer Speed: 9600

Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

---



FAX.TIF (25 KB)

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name HENRY L SMITHERS

My Signature Henry L Smithers

My Address \_\_\_\_\_

Henry L. Smithers  
5207 SE Sea Island Way  
Stuart, FL 34997-1815



COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. McMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

June 16, 2008

Nancy Giannetti  
6088 SE Riverboat Drive  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION:

RECEIVED-FPSC  
08 JUN 17 PM 4:16  
COMMISSIONER  
CLERK

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Giannetti:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Nancy Giannetti

Page 2

June 16, 2008

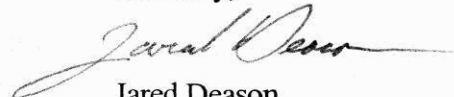
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdcason@psc.state.fl.us](mailto:jdcason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

June 16, 2008

Marion Gordon  
5129 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Marion Gordon:

RECEIVED-FPSC  
08 JUN 17 PM 4:16  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Marion Gordon

Page 2

June 16, 2008

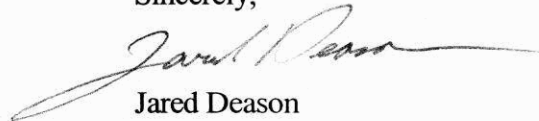
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

June 16, 2008

Laurel Knight  
5110 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Knight:

RECEIVED-FPSC  
08 JUN 17 PM 4:11  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION:		

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CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

June 16, 2008

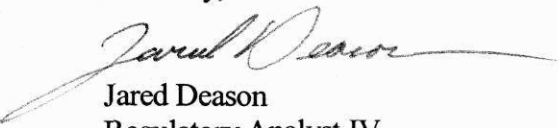
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

# Public Service Commission

Karen Alley  
5313 SE Miles Grant Road, K-17  
Stuart, FL 34997

June 16, 2008 CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: \_\_\_\_\_

COMMISSION  
CLERK

08 JUN 17 PM 4:16

RECEIVED-FPSC

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Alley:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Karen Alley  
Page 2  
June 16, 2007

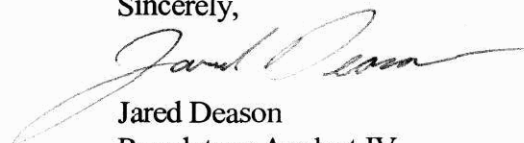
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 16, 2008

Stewart and Judith Mollon  
5141 Miles Grant Ter.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Mollon:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

Stewart and Judith Mollon

Page 2

June 16, 2008

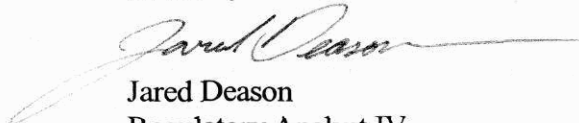
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

James Seiferheld  
5453 SE Miles Grant Rd.  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Seiferheld:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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James Seiferheld

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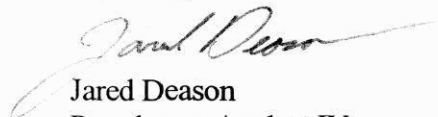
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Gay Cunningham  
5403 SE Miles Grant Rd., H103  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

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Gay Cunningham

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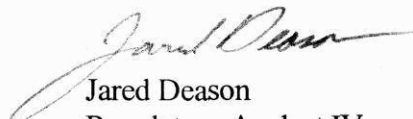
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

B. John Olivadoti  
5403 SE Miles Grant Rd., H104  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Olivadoti:

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

B. John Olivadoti

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June 17, 2008

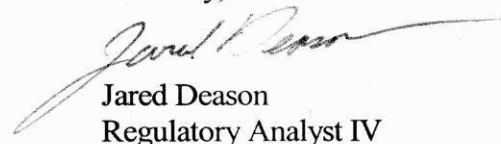
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Sincerely,



Jared Deason  
Regulatory Analyst IV

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Gloria O'Connor  
5463B Miles Grant Road  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. O'Connor:

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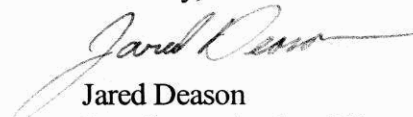
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Jared Deason  
Regulatory Analyst IV

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Kathleen Bahen  
5473 SE Miles Grant Road, A105  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Bahen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Kathleen Bahen

Page 2

June 17, 2008

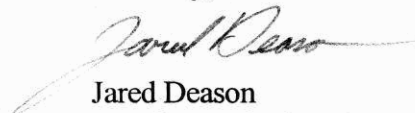
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
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LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Elmer Lee  
5413 SE Miles Grant Road, G104  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Lee:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Elmer Lee  
Page 2  
June 17, 2008

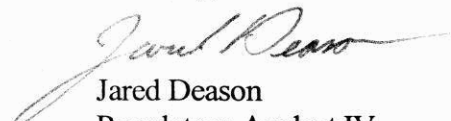
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Nellie Geis  
5413 SE Miles Grant Road, G207  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Geis:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Page 2  
June 17, 2008

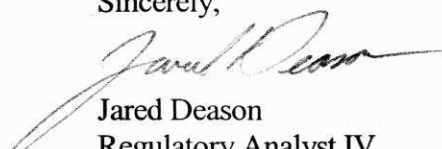
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Michael and Claudette Young  
5403 SE Miles Grant Road, H211  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Young:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 17, 2008

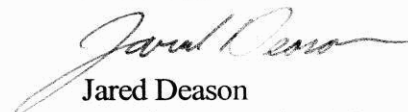
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Lois Butcher  
4940 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Butcher:

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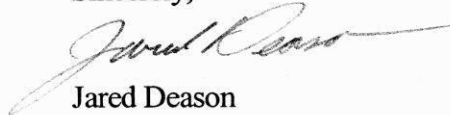
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Marie Taylor  
5413 SE Miles Grant Road, G112  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Taylor:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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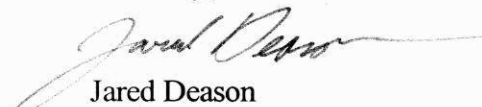
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Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Charles and Norma Davis  
5130 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Davis:

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We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

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June 17, 2008

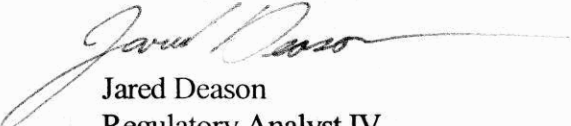
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We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



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NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Nancy Sloan  
4960 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Sloan:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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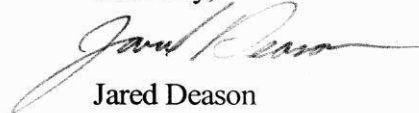
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Jewel McMullen  
4999 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. McMullen:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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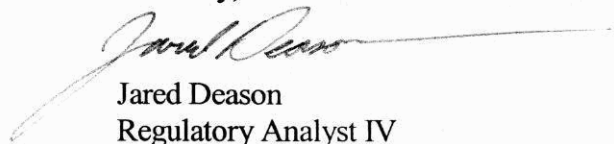
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Charles and Virginia Zebe  
4980 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Zebe:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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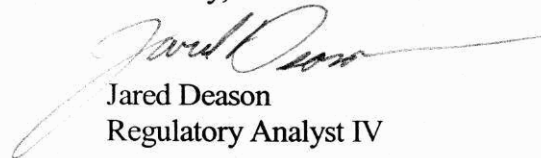
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Vincent Santamauro  
6052 SE Riverboat Drive  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Santamauro:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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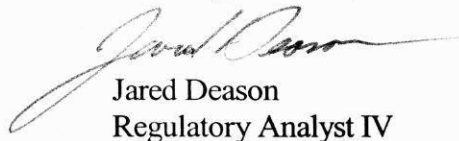
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
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Office of Commission Clerk (Docket No. 070695-WS)  
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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

George Ackermann  
4989 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. Ackermann:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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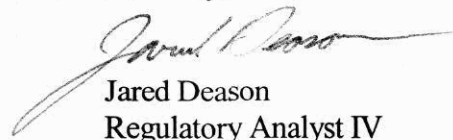
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Jared Deason  
Regulatory Analyst IV

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NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Marie Webster  
5010 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Webster:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

We understand your concerns regarding the Utility's proposed increases. Miles Grant filed for interim relief. In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

June 17, 2008

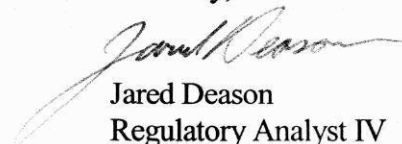
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

We understand your concerns regarding the Utility's proposed increases. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6844 or e-mail me at [jdeason@psc.state.fl.us](mailto:jdeason@psc.state.fl.us).

Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Charles and Caron Eno  
4910 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Mr. & Mrs. Eno:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

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June 17, 2008

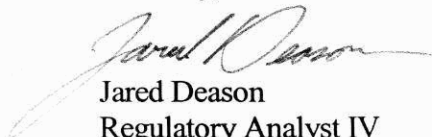
In your letter, you indicated that you are paying more for water and wastewater service when compared to the rates charged by other utilities in Martin County. Rates do vary between utilities for a variety of reasons. As utility rates are designed to cover the cost to run the utility and provide a reasonable return on the utility's investment, a multitude of factors will determine the level of rates to be charged. Such factors include: the type of water treatment method used, the level of debt and equity, the number of customers and the amount of plant that is being used to serve the customers. Some utilities may have older infrastructure that is almost fully depreciated, where some may have new expensive equipment that has not been depreciated much. Also, by statute we do not regulate any municipal or county owned utilities, therefore, we do not have information on their rates. However, there are also many differences between Commission-regulated water and wastewater utilities and municipally-owned utilities that affect rates. For example, municipally-owned systems do not have any income or property taxes and have access to low interest construction loans. Further a city or county may issue bonds to finance capital improvements. Municipally-owned systems often serve a varied customer base and may structure rates which result in general service customers paying more than their fair share of costs than residential customers. Also, cities and counties may subsidize their water and wastewater operations through electric rates or other sources.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting to be held in your service area. You will be receiving a notice from Miles Grant that provides information about the customer meeting.

The purpose of the customer meetings is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission regarding the quality of service the utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public.

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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

COMMISSIONERS:  
MATTHEW M. CARTER II, CHAIRMAN  
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KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Jean Baum  
5473 SE Miles Grant Road, A104  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Baum:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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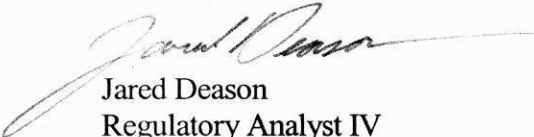
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel



COMMISSIONERS:  
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LISA POLAK EDGAR  
KATRINA J. MCMURRIAN  
NANCY ARGENZIANO  
NATHAN A. SKOP

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR  
DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

## Public Service Commission

June 17, 2008

Henrietta Smith  
5120 SE Hanson Circle  
Stuart, FL 34997

**Re: Miles Grant Water and Sewer Company - Docket No. 070695-WS**

Dear Ms. Smith:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Miles Grant Water and Sewer Company (Miles Grant or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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June 17, 2008

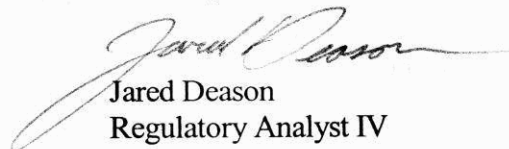
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Sincerely,



Jared Deason  
Regulatory Analyst IV

cc: Division of Economic Regulation (Bulecza-Banks, Fletcher)  
Office of the General Counsel (Hartman)  
Office of Commission Clerk (Docket No. 070695-WS)  
Office of Public Counsel

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 17 PM 1:42

JUN 16 2008

Florida Public Service Commission  
Division of RCA

COMMISSION  
CLERK

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08
DISTRIBUTION: ECR, bll

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

With the interim rate increases (61%) on our Wastewater Rates we are paying more than double that of other Wastewater Rates in Martin County. The Wastewater Rates being requested by the Miles Grant Water and Sewer Company (77%) are even higher.

It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name IRMA J. STONEBRIDGE

My Signature *Irma J. Stonebridge*

My Address 5100 SE HANSON Cir  
STUART FL 34997

## Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Consumer Contact  
**Sent:** Monday, June 16, 2008 4:42 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** Docket 070695

**Attachments:** FAX.TIF

Add to docket file

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: _____		

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**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** , 1 page(s)

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Received Fax Details

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Received On: 6/16/2008 1:45 PM  
Number of Pages: 1  
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From (ANI):  
Sent to DID:

Duration of Fax: 0:01:47  
Transfer Speed: 9600

Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (9 KB)

VIA FAX  
800-511-0809

June 16, 2008

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399

Dear Commissioners:

RE: Docket No. 070695-WS – Miles Grant Water & Sewer Co. rate increases

Please reconsider allowing this increase. With the interim rate increases (38%), we are currently paying more than double that of other Wastewater Rates in Martin County. The rates being requested at 77% are even higher. The Water Rates requested at 56% increase are more than double that of other Water Rates in Martin County.

A reasonable cost of living increase based on higher fuel prices, etc. is understandable, but these increases are unconscionable. Please don't approve this...

*Karen Alley*  
*5313 SE Miles Grant Road, K-107*  
*Stuart, FL 34997*

**\*\*CLK OFFICIAL DOCUMENT...\*\*b>**

**Kimberley Pena**

070695

**From:** Consumer Contact  
**Sent:** Monday, June 16, 2008 4:26 PM  
**To:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** Docket 070695W

**Attachments:** FAX.TIF

Add to docket file

**From:** NET SatisFAXtion  
**Sent:** None  
**To:** Consumer Contact  
**Subject:** 1772 286 3510, 1 page(s)

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION:		

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

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Received On: 6/16/2008 11:56 AM  
Number of Pages: 1  
From (CSID): 1772 286 3510  
From (ANI):  
Sent to DID:  
  
Duration of Fax: 0:00:31  
Transfer Speed: 24000  
  
Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6



FAX.TIF (29 KB)

FAX 1-800 511 0809

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008 16.

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, Docket No. 070695-WS. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

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It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

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I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name STEWART A. MOLLON JUDITH A. MOLLON  
My Signature Stewart Mollon Judith A. Mollon  
My Address 5141 S.E. Miles Grant Tera STUART, FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 16 AM 9:24

COMMISSION  
CLERK

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, bCL		

June 2008

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Sincerely

My Name JAMES SEIFERHELD

My Signature James Seiferheld

My Address 5453 S.E. MILES GRANT RD. STUART 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 16 AM 9:24

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

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Sincerely

My Name Gay Cunningham

My Signature G Cunningham

My Address 5403 SE Miles Grant Rd H103

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 16 AM 9:23

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GLL</u>		

June 2008

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Sincerely

My Name B. JOHN OLIVADOTI - PHASE I - H104

My Signature B. John Olivadoti

My Address 5403 SE Miles GRANT RD - H-104  
STUART, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

RECEIVED--FPSC

08 JUN 16 AM 9: 23

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR/bcl		

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Sincerely

My Name Gloria F O'Connor

My Signature Gloria F O'Connor

My Address 5463 B Miles Grant Rd Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 16 AM 9: 23

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR 160 L</u>		

June 2008

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Sincerely

My Name Att Michael E. Young / CLAUDETTE M. YOUNG  
My Signature Michael E. Young / Claudette M. Young  
My Address 5403 S.E. Miles Grant Rd. H-211  
STUART, FL. 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 16 AM 9:22

COMMISSION  
CLERK

June 2008

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Sincerely

My Name KATHLEEN BAHEN

My Signature Kathleen Bahen

My Address 5473 SE. MILES GRANT RD A105 SEVAST FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUN 19 AM 10:14

RECEIVED

COMMISSION  
CLERK

JUN 18 2008

Florida Public Service Commission  
Division of RCA

June 2008

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Sincerely

My Name

Sharon T. West

My Signature

Sharon T. West

My Address

5111 A.E. Miles Grant Rd #202, Stuart, FL.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED

JUN 18 2008

June 2008

Florida Public Service Commission  
Division of RCA

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Sincerely

My Name

SAM H. WEST

My Signature

Sam H. West

My Address

5111 MILES GRANT RD STUART FL 34991  
APT 202

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-		
DISTRIBUTION: ECR, JCL		



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

RECEIVED

JUN 19 AM 10:14

JUN 18 2008

June 2008

COMMISSION  
CLERK

Florida Public Service Commission  
Division of RCA

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Sincerely

My Name WILLIAM LARSEN

My Signature W. L. Larsen

My Address 5416 SE MARSHALL DR

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

STUART FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 19 AM 9:56

COMMISSION  
CLERK

June 2008

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Sincerely

My Name CHARLES W. LEE

My Signature Charles W. Lee

My Address 5463 S.E. MILES GRANT RD B-210  
STUART, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECL, GCL</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:55

COMMISSION  
CLERK

June 2008

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08 JUN 19 AM 7:11

08 JUN 19 AM 7:11

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Sincerely

My Name EVELYN SAUVAGE

My Signature Evelyn Sauvage

My Address 5403 SE MILES GRANT RD, H-109  
STUART, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR/bcl</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 19 AM 9:55

COMMISSION  
CLERK

June 2008

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Sincerely

My Name KAREN ALLEY

My Signature Karen Alley

My Address 5313 SE Miles Grant Rd, R-107  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
JUN 19 AM 9:55

COMMISSION  
CLERK

June 2008

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Sincerely

My Name JAMES WHEELER

My Signature James Wheeler

My Address 5070 SE Hanson Cir. Stuart, Fl. 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>6CL, BCR</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:54

COMMISSION  
CLERK

June 2008

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Sincerely

My Name VIRGINIA MUDROCK

My Signature Virginia Mudrock

My Address 4820 SE HANSON CIRCLE

STUART, FL 34997 (Miles Grant)

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>BCR, GCL</u>		

"Docket No. 070695-WS"

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:54

COMMISSION  
CLERK

08 JUN 19 AM 7:14  
OFFICE OF THE CLERK

June 2008

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Sincerely

My Name Marion E. Sheitzer

My Signature Marion E. Sheitzer

My Address 5640 S.E. Miles Grant Road  
Sumner, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>049696-08</u>		
DISTRIBUTION: <u>GCN/RL</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
JUN 19 AM 9:53  
COMMISSION  
CLERK

08 JUN 19 10 7:16  
COMMUNICATIONS CENTER

June 2008

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Sincerely

My Name

ARNO G KALB

My Signature

Arno G. Kalb

My Address

5080 SE HANSON CIR

STUART FL 34997

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0469608	
DISTRIBUTION: ECR/GCU	

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUN 19 AM 9:53

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

Andrew White

My Signature

Andrew White

My Address

B-217 5463 SE Miles Grant Rd Stuart, FL

34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: GEL, BCL		



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:53

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Frank L. Van Leer

My Signature Frank L. Van Leer

My Address 3413 SE Miles Grant Rd - G-204 Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR/bcl</u>		

08 JUN 19 AM 7:21  
DISTRIBUTION CEA

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUN 19 AM 9:52

COMMISSION  
CLERK

June 2008

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Sincerely

My Name DOROTHY H. THORNTON

My Signature Dorothy H. Thornton

My Address 5715 S/E Miles Grant Rd. Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>64096-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:52

COMMISSION  
CLERK

08 JUN 19 AM 7:21

DISTRIBUTION CENTER

June 2008

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Sincerely

My Name

EDITH WIDNER

My Signature

Edith Widner

My Address

5463 S.E. Miles GRANT RD B-114  
STUART, FL. 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: BCR, CC		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:52

COMMISSION  
CLERK

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Sincerely

My Name

Jane Schleier

My Signature

Jane Schleier

My Address

5443 SE Miles Grant Rd  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: GCR/bcl		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 19 AM 9:48

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08	
DISTRIBUTION	

June 2008

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Sincerely

My Name Joseph P. Houlihan - Elaine M. Houlihan

My Signature Joseph P. Houlihan - Elaine M. Houlihan

My Address 5433 S.E. Miles Grant Rd. Stuart, FL 34997 apt. E102

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:48

June 2008

COMMISSION  
CLERK

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Sincerely

My Name EUGENE SINNOTT

My Signature Eugene Sinnott

My Address 4819 SE HANSON CIRCLE STUART FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 0469608  
DISTRIBUTION: ECR/PC

08 JUN 19 AM 7:22  
COMMUNICATIONS SECTION

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:48

COMMISSION  
CLERK

08 JUN 19 AM 7:23  
COMMUNICATIONS SECTION

June 2008

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Sincerely

My Name EUGENE A. GIESLER

My Signature Eugene A. Giesler

My Address 5403 SE MILES GRANT RD. H-112  
STUART, FL. 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>BCR/1021</u>		

PLEASE ACKNOWLEDGE

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

JUN 19 AM 9:48

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

MOLLIE J. BEIER

My Signature

Mollie J. Beier

My Address

5139 S.E. Miles Grant Terr

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		0696-08
DISTRIBUTION:		BCR, hC



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:47

COMMISSION  
CLERK

June 2008

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Sincerely

My Name DAVID COFFEEN / MARIA DEL RAYO COFFEEN

My Signature David A. Coffeen / Maria del Rayo Coffeen

My Address 5413 S.E. MILES GRANT RD., STUART, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>01696-08</u>		
DISTRIBUTION: <u>ECR, bcl</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 19 AM 9:47

COMMISSION  
CLERK

June 2008

Dear Commissioners,

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Sincerely

My Name

My Signature

My Address

DONALD T. BRASWELL

[Signature]

5473 S.E. Miles Grant Rd. A204

STUART, FL. 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: 13 CLK/CLK		

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

JUN 19 AM 9:47

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

SUSAN M. NELSON

My Signature

Susan M. Nelson

My Address

5740 SE MILES GRANT TER.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

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COMMISSION  
CLERK

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Sincerely

My Name DOROTHY E. CHANDLER

My Signature Dorothy E Chandler

My Address 5179 SE MILES GRANT TERR  
STUART, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>070695-WS</u>		
DISTRIBUTION: <u>BCR/CLK</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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RECEIVED-FPSC

08 JUN 19 AM 9:47

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Sincerely

My Name Betty Jayne Capps

My Signature Betty Jayne Capps

My Address 5403 S.E. Miles Grant Rd Apt 11107

Stuart Fl.

34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO.		<u>0696-08</u>
DISTRIBUTION:		<u>ECR, BCL</u>

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

JUN 19 AM 9:46

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

My Signature

My Address

JAMES V. OATE

James V. Oate

5423 SE Miles Grant Rd - 34997

F 201

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ELL, GCL		

RECEIVED-FPSC

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

08 JUN 19 AM 9:35

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

Debra Dumster

My Signature

Debra Dumster

My Address

5111 S.E. Miles Grant Rd #101 Stuart FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: FCR, 10/11		

P.S. The water tastes so bad you can't drink it or even use it to make coffee.

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

RECEIVED-FPSC

JUN 18 AM 9:28

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECL, GCL		

08 JUN 18 AM 7:18

RECEIVED

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Sincerely

My Name John J. McHugh

My Signature John J. McHugh

My Address 5403 SE Miles Grant Rd apt 14-113 Stuart FL 34997



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:28

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Joseph M. Kenny

My Signature Joseph M. Kenny

My Address 5139 S.E. Hanson Circle - Stuart

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, BCL</u>		

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:28

COMMISSION  
CLERK

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Sincerely

My Name

JAMES E. Groat

My Signature

*[Handwritten Signature]*

My Address

4799 SE HANSON CIRCLE

STUART, FLORIDA 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, bcl		

Office of Commissioner  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

HERMINE PAULIN

My Signature

Hermine Paulin

My Address

4899 SE HANSON CIR

STUART, FL 34997

RECEIVED-FPSC  
JUN 18 AM 9:27  
COMMISSION CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 070695-WS		
DISTRIBUTION: ECR 1664		

08 JUN 18 AM 7:07  
DISTRICT CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:27

June 2008

COMMISSION  
CLERK

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Sincerely

My Name

Christopher C. Cellinan

My Signature

Christopher C. Cellinan

My Address

5020 SE Henson Cir Stuart FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECL, CLK

08 JUN 18 AM 7:07  
RECEIVED

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:21

COMMISSION  
CLERK

June 2008

08 JUN 18 AM 7:08

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Sincerely

My Name LINDA M. STRADER

My Signature Linda M. Strader

My Address 6094 S.E. RIVER BOAT DR. # 738  
STUART, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, bcl</u>		

Office of Commission Clerk  
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Sincerely

My Name ELIZABETH S. DIXON

My Signature Elizabeth S. Dixon

My Address 5463 S.E. MILES GRANT RD

B207

STUART, FL. 34997

RECEIVED-FPSC

JUN 18 AM 9:17

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>
DISTRIBUTION: <u>ECR, bcl</u>

JUN 18 AM 7:10  
MAIL ROOM

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:17

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Winifred M. PIERCE

My Signature Winifred M. Pierce

My Address 5149 SE Hanson Circle, Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>
DISTRIBUTION: <u>ECR, GCL</u>

08 JUN 18 PM 7:08  
DISTRICT ATTORNEY  
JULIAN

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

18 JUN 18 AM 9:17

COMMISSION  
CLERK

June 2008

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Sincerely

My Name HARLAN D. BAREITHER

My Signature Harlan D. Bareither

My Address 5463 SE MILES GRANT RD. APT B-209 STUART, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 044296-08  
DISTRIBUTION: ECR, b6c

08 JUN 18 AM 7:18

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 18 AM 9:16

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input checked="" type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 8465678
DISTRIBUTION: ECR 1622

08 JUN 18 11 7:09

RECEIVED

June 2008

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Sincerely

My Name GEORGE F & MARY K DAVIS

My Signature *George F Davis* Mary K Davis

My Address 4969 SE HANSON CIRCLE STUART FL 33497

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: ECR, CLK

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08 JUN 18 AM 9:16

COMMISSION  
CLERK

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name LEONOR SCRIVANI

My Signature Leonor Scrivani

My Address 3188 S/E Miles Grant Ter  
STUART FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: 1- CR/GRU

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:16

COMMISSION  
CLERK

June 2008

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Sincerely

My Name

Jeffrey Schiprutt

My Signature

Jeffrey Schiprutt

My Address

5171 SE Miles Grant Rd Stuart FL 34997

08 JUN 18 PM 7:10

RECEIVED-FPSC

08 JUN 18 AM 9:15

6/14/08

Dear Sirs:

COMMISSION  
CLERK

I have called my Verizon wireless cell phone company, the 800 for the FCC in Washington and also your 866# but was unable to get an answer to my question. I was also told to check chapter 934 or [www.nmrvic.org](http://www.nmrvic.org). but I do not have access to a computer.

My name is Maria Wella. I have a Verizon wireless cell phone and my conversations were recorded without my knowledge. Is this legal?

Please send information on recording telephone (Verizon wireless) conversations in Florida without the persons knowledge or consent. Thank you.

Sincerely,

Maria Wella  
15151 S.E. 25th Ter.  
Summerfield, Florida 34491

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECL, bcl		

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: 1-CL, 1-NC

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
 08 JUN 18 AM 9:14  
 COMMISSION  
 CLERK

08 JUN 18 PM 7:13  
 DISTRIBUTION CENTER

June 2008

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Sincerely

My Name SUSAN E. HAAKE

My Signature Susan E. Haake

My Address 5509 S.E. Running Oak Cir.  
Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:14

COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Parties
DOCUMENT NO. 04696-08	
DISTRIBUTION: ECR + BCL	

June 2008

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Sincerely

My Name Robert + Constance Kadlec

My Signature Constance Kadlec

My Address 5463 SE miles Grant Rd B204 Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☐ Consumer  
 DOCUMENT NO. 2696-08  
 DISTRIBUTION: KAN, CLK

RECEIVED-FPSC

08 JUN 18 AM 9:14

COMMISSION  
CLERK

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely



My Name \_\_\_\_\_

My Signature \_\_\_\_\_

My Address \_\_\_\_\_

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: 17 CLK 6/11

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

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08 JUN 18 AM 9:14

COMMISSION  
 CLERK

08 JUN 18 PM 7:16

RECEIVED-2008

June 2008

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Sincerely

My Name

EDWARD J. CROWELL

My Signature

*E. Crowell*

My Address

5173 SE MILES GRANT TERRACE, STUART FL 34997



FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECL/bk

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08 JUN 18 AM 9:14

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name MICHAEL J. CLEARY

My Signature Michael J. Cleary

My Address 5403 MILES GRANT RD. APT N 101  
STUART, FL 34997

08 JUN 18 AM 7:16

RECEIVED - CLERK

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696008  
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08 JUN 18 AM 9:13

COMMISSION  
CLERK

08 JUN 18 AM 7:17

RECEIVED

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name Judith Crawford

My Signature Judith Crawford

My Address 5413 S.E. MILES GRANT RD

STUART, FL. 34997

772 283-3662

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 04696-08  
 DISTRIBUTION: ECLY

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

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Sincerely

My Name

CASIMIRO J. ANILINAS

My Signature

*Casimiro J. Anilinas*

My Address

5132 S.E. MILES GRANT TR.  
 STUART, FL.

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: 2216

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Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 18 AM 9:13

COMMISSION  
CLERK

08 JUN 18 AM 7:17

June 2008

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Sincerely

My Name Patricia A. Armour

My Signature Patricia A. Armour

My Address 5463 S.E. Miles Grant Rd

B112

Stuart, FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

Dear Commissioners,

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08 JUN 18 AM 9:13

COMMISSION  
CLERK

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<input type="checkbox"/> Administrative <input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08
DISTRIBUTION: 6/11/08

AT 81 MAR 80  
RECEIVED

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Sincerely

My Name STEWART A. MOLLON JUDITH A. MOLLON  
My Signature Stewart Mollon Judith A. Mollon  
My Address 5141 SE. MILES GRANT TERA STUART, FL 34997

FPSC, CLK - CORRESPONDENCE  
☒ Administrative ☐ Parties ☐ Consumer  
 DOCUMENT NO. 64696-08  
 DISTRIBUTION: ELL 1908

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
 08 JUN 18 AM 9:12  
 COMMISSION  
 CLERK

08 JUN 18 AM 7:19  
 DIGITAL SERVICES CENTER

June 2008

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Sincerely

My Name WALTER D. WUNDER

My Signature Walter D. Wunder

My Address 5169 S.E. Miles Grant Terr.

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
 DOCUMENT NO. 070695-WS  
 DISTRIBUTION: CLK, CLK

Office of Commission Clerk  
 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:12

COMMISSION  
 CLERK

June 2008

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Sincerely



My Name

My Signature

*Ann M Valentino*

My Address

5413 S.E. MILES GRANT RD G-110  
 STUART, FL 34997

08 JUN 18 PM 7:19

08 JUN 18 PM 7:19

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☒ Consumer  
 DOCUMENT NO. 6469628  
 DISTRIBUTION *EC 156*

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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:12

COMMISSION  
 CLERK

08 JUN 18 AM 7:21

RECEIVED

June 2008

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Sincerely

My Name Ray Albus

My Signature Marilyn Jeffers POA

My Address 5463 SE. Miles Grant Pdc Unit #113B



FPSC, CLK - CORRESPONDENCE
<input type="checkbox"/> Administrative <input checked="" type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08
DISTRIBUTION: ECR-100

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 18 AM 9:12  
COMMISSION  
CLERK

08 JUN 18 PM 7:20

June 2008

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Sincerely

My Name Nicholas Sivoletta Elizabeth Sivoletta  
My Signature Nicholas Sivoletta Elizabeth Sivoletta  
My Address 5157 SE Miles Grant Rd  
Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☒ Parties ☒ Consumer  
DOCUMENT NO. 04696-09  
DISTRIBUTION: ECL/501

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08 JUN 18 AM 9:11

COMMISSION  
CLERK

08 JUN 18 AM 7:20

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name LISELOTTE R. REDLIN

My Signature Liselotte R. Redlin

My Address 5154 E. Miles Grant Avenue, Stuart, FL 34997

June 16, 2008

They are asking  
for 56% increase in  
water ??? ? ? ? ?

Interim 38%  
My income  
is filed

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 18 AM 9:11  
COMMISSION  
CLERK

We are really  
concerned !!

June 2008

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Sincerely

My Name Mary L. Moody

My Signature Mary L. Moody

My Address 5150 SE Miles Grant Tr.  
Stuart Fl. 34997

We are owned by  
AIG a huge insurance  
co that has a  
terrible reputation  
in the water  
mngt. business

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☐ Administrative ☐ Parties ☐ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECR, 08

We  
need your  
help

**COMPARISON OF UTILITY COMPANIES IN  
MARTIN COUNTY  
JUNE 4, 2008**

The following computations are based on a 5,000 usage in a single family home.

**City of Stuart Utilities**

Water:  $2.94 \times 5000 = \$14.70 + 5.16 = \$19.86$

Sewer:  $4.96 \times 5000 = 24.80 + 5.07 = \$29.87$

**Indiantown Water Co. Inc.**

Water:  $1.84 \times 5000 = \$9.20 + 11.39 = \$20.59$

Sewer:  $4.01 \times 5000 = 20.05 + 21.43 = \$41.48$

**Martin County Utilities**

Water:  $1.92 \times 5000 = 9.60 + 14.90 = \$24.50$

Sewer:  $3.76 \times 5000 = 18.80 + 15.45 = \$34.25$

**Sailfish Point Utility Corporation Water and Sewer**

Water:  $5.67 \times 5000 = \$28.35$

Sewer:  $5.67 \times 5000 = \$28.35$

**South Martin Regional Utility**

Water:  $1.63 \times 3000 = 4.89 + 2.29 \times 2000 = 4.58 + 15.22 = \$24.69$

Sewer:  $4.61 \times 5000 = 23.05 + 10.72 = \$33.77$

**Miles Grant Water and Sewer**

**Rates Prior to Filing:**

Water:  $2.66 \times 5000 = 13.30 + 21.81 = \$35.11$

Sewer:  $4.06 \times 5000 = 20.30 + 28.79 = \$49.09$

**Utility's Requested Interim Rates:**

Water:  $4.14 \times 5000 = 20.70 + 33.94 = \$54.64$  ( 56% increase)

Sewer:  $7.19 \times 5000 = 35.95 + 50.96 = \$86.91$  ( 77% increase)

**Commission Approved Interim Rates:**

Water:  $3.67 \times 5000 = 18.35 + 30.06 = \$48.41$  ( 38% increase)

Sewer:  $6.53 \times 5000 = 32.65 + 46.28 = \$78.93$  ( 61 % increase)

**Mary Moody**

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☐ Administrative ☒ Parties ☒ Consumer  
 DOCUMENT NO. 0469608  
 DISTRIBUTION: ECR, 100

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 Florida Public Service Commission  
 2540 Shumard Oak Boulevard  
 Tallahassee, Florida 32399-0850

RECEIVED-FPSC

08 JUN 18 AM 9:10

COMMISSION  
 CLERK

June 2008

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Sincerely

My Name John R. Dulude

Dorothy L. Dulude

My Signature John R. Dulude

Dorothy L. Dulude

My Address 5403 SE miles grant Rd Unit H201 Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE  
☐ Administrative ☐ Parties ☐ Consumer  
DOCUMENT NO. 04696-08  
DISTRIBUTION: ECN 1022

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08 JUN 18 AM 9:10

COMMISSION  
CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name DONATO MORRA

My Signature [Signature]

My Address 5443 S.E. MILES GRANT RD # D 105  
STUART FL 34997

08 JUN 18 AM 7:16  
RECEIVED-CLERK

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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08 JUN 16 AM 9: 22

COMMISSION  
CLERK

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<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 64696-08		
DISTRIBUTION: ECR/bll		

June 2008

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Sincerely

My Name ELMER R LEE

My Signature Elmer R. Lee

My Address 5413 SE MILES GRANT RD, APT G 104, STUART FL.,

34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 16 AM 9:22  
COMMISSION  
CLERK

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, bcl</u>		

June 2008

Dear Commissioners,

I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

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I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

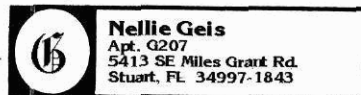
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Sincerely

My Name Nellie Geis

My Signature Nellie Geis

My Address \_\_\_\_\_





Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 16 AM 9:21  
COMMISSION  
CLERK

08 JUN 16 AM 8:01  
DISTRIBUTION CENTER

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Sincerely

My Name

Lois B. Butcher

My Signature

Lois B. Butcher

My Address

4940 S.E. Hanson Circle

Stuart, Fl. 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04096-08</u>		
DISTRIBUTION: <u>ECR, bll</u>		

Office of Commission Clerk  
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Tallahassee, Florida 32399-0850

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Sincerely

My Name

*Marie Taylor*

My Signature

My Address



Ms. Marie Taylor  
5413 SE Miles Grant Rd.  
Stuart, FL 34997-1876

G 112

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <i>070695-WS</i>		
DISTRIBUTION: <i>ECR, GCL</i>		

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Sincerely

My Name CHARLES L. DAVIS

*Norman J. Davis*

My Signature *Charles L. Davis*

My Address 5130 SE HANSON CIRCLE, STUART

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
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Sincerely

NANCY JOHNSON SLOAN

My Name

Nancy Johnson Sloan

My Signature

Nancy Johnson Sloan

My Address

4968 S.E. Hanson Circle

Stuart, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
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Office of Commission Clerk  
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RECEIVED-FPSC  
08 JUN 16 AM 9:18  
COMMISSION  
CLERK

08 JUN 16 AM 8:08  
DISTRIBUTION CENTER

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Sincerely,

My Name

*Hennietta M. Smith*

My Signature

*H.M.S. Hennietta M. Smith*

My Address

*5120 S.E. Hansen Circle, Stuart FL 34997*

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <i>04696-08</i>		
DISTRIBUTION: <i>ECR, GCL</i>		

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Sincerely

My Name Jewel F McMullen

My Signature Jewel F McMullen

My Address 4989 S.E. Hargson Circle

Stuart, FL 34997 1714

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>WCL</u>		

Note: NAVY  
(85 year old Widow)



June 7, 2008

All CCC residents;

The enclosed letter is self explanatory and requires the attention of all Homeowners.

Simply fill out the the information on the bottom and mail it to the address in the letterhead – be sure to send it to the attention of “Docket No. 070695-WS”. Please give it your immediate attention.

Your Board

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
08 JUN 16 AM 9:16  
COMMISSION  
CLERK

08 JUN 16 AM 8:08  
DISTRIBUTION CENTER

June 2008

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Sincerely

My Name CHARLES W. & Virginia M. Zebe

My Signature Charles W. Zebe, & Virginia M. Zebe

My Address 4980 S.E. HANSON CIRCLE Stuart FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, bll</u>		



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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
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RECEIVED-FPSC

08 JUN 16 AM 9:15

COMMISSION  
CLERK

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FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECL, CLK		

Sincerely

My Name

VINCENT SANTAMAURO

My Signature

Vincent Santamauro

My Address

6052 SE RIVERBOAT DR. STUART FL 34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Sincerely

My Name George R. Ackermann

My Signature George R. Ackermann

My Address 4989 SE Hanson Circle  
Stuart FL 34997-1714

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
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June 2008

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08 JUN 16 AM 9:14

COMMISSION  
CLERK

08 JUN 16 AM 8:12  
DISTRIBUTION CENTER

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Sincerely

My Name MARIE E. WEBSTER

My Signature Marie E. Webster

My Address 5010 S.E. HANSON CIR STUART, FL 34997

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
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Sincerely

My Name CARON & CHARLES ENO

My Signature Caron Eno

My Address 4910 SE HANSON CIR SUAPT FL 32399

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
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June 2008

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I am protesting the requested final rate increases and the interim rate increases for Water and Waste Water by the Miles Grant Water and Sewer Company, **Docket No. 070695-WS**. I am a homeowner and one of the 1290 Water Connections and one of the 1216 Sewer Connections served by the Miles Grant Water and Sewer Company.

Miles Grant Water & Sewer Company serves an extremely small geographic area containing a large number of accounts for the Miles Grant Water and Sewer Company thus creating a situation for lower operating expenses. Most Water and Sewer Companies that have to service much larger geographic areas with homeowners spread all over the map would have higher operating expenses.

With the interim rate increases (38%) on our Water Rates we are paying more than double that of other Water Rates in Martin County. The Water Rates being requested by the Miles Grant Water and Sewer Company (56%) are even higher.

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It appears that the Miles Grant Water and Sewer Company is being mismanaged or seeking to acquire exorbitant profits. I can understand a cost of living increase based on higher fuel prices etc. but to request these astronomical increases just does not make any rational sense. In these economic times when we all are required to watch our spending, I think it would be prudent for Miles Grant Water and Sewer Company to look closer at their expenses rather than ask for rate increases. No pun intended but our financial wells are running dry.

I look to you, our trusted public servants, to ensure our Water and Wastewater rates are fair and equal to that of other Water and Wastewater Companies in the area.

I look to you, our trusted public servants, to ensure our Water and Wastewater Companies operate their business in a manner that typifies the rest of the business world and not as an "Old Time 20<sup>th</sup> Century Monopoly".

Sincerely

My Name JEAN L. BAUM

My Signature Jean L. Baum

My Address 5413 S.E. Miles Grant Rd - A107

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GLL</u>		

Street Fl  
34997

## Office of Commission Clerk Official Filing

Ruth Nettles

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**From:** Ruth McHargue  
**Sent:** Friday, June 13, 2008 4:21 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** 070695

**Attachments:** FAX.TIF

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: _____		

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**From:** Consumer Contact  
**Sent:** Friday, June 13, 2008 2:56 PM  
**To:** Ruth McHargue  
**Subject:** FW: 772 287 6368, 1 page(s)

To CLK for docket 070695

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**From:** NET SatisFAXtion  
**Sent:** Friday, June 13, 2008 2:51 PM  
**To:** Consumer Contact  
**Subject:** 772 287 6368, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

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Received On: 6/13/2008 2:50 PM  
Number of Pages: 1  
From (CSID): 772 287 6368  
From (ANI):  
Sent to DID:

Duration of Fax: 0:00:35  
Transfer Speed: 24000

Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (36 KB)



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name MARION GORDON

My Signature Marion Gordon

My Address 5125 SE Ocean Blvd



## Office of Commission Clerk Official Filing

Ruth Nettles

---

**From:** Ruth McHargue  
**Sent:** Friday, June 13, 2008 2:41 PM  
**To:** Ruth Nettles  
**Cc:** Kimberley Pena; Cheryl Bulecza-Banks  
**Subject:** 070695

**Attachments:** FAX.TIF

Add to docket file.

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 04696-08		
DISTRIBUTION: ECR, GCL		

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**From:** Consumer Contact  
**Sent:** Friday, June 13, 2008 1:23 PM  
**To:** Ruth McHargue  
**Subject:** FW: 772 283 1393, 1 page(s)

To CLK for docket 070695

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**From:** NET SatisFAXtion  
**Sent:** Friday, June 13, 2008 11:44 AM  
**To:** Consumer Contact  
**Subject:** 772 283 1393, 1 page(s)

You have received a new fax. This fax was received by **NET SatisFAXtion**. The fax is attached to the message. Open the attachment to view your fax.

## Received Fax Details

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Received On: 6/13/2008 11:42 AM  
Number of Pages: 1  
From (CSID): 772 283 1393  
From (ANI):  
Sent to DID:

Duration of Fax: 0:00:58  
Transfer Speed: 9600

Received Status: Success  
Number of Errors: 0  
Port Received On: RockForceOCTO+ Port 6

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FAX.TIF (29 KB)

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

June 2008

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Sincerely

My Name

LAUREL A. KNIGHT

My Signature

Laurel A. Knight

My Address

5110 SE Hanson Circle Stuart FL  
34997

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED--FPSC

08 JUN 13 AM 9:11

COMMISSION  
CLERK

June 2008

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Sincerely

My Name Nancy Giannetti

My Signature Nancy Giannetti

My Address 6088 SE Riverboat Drive, Stuart, FL, 34997

@ River Pines

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>04696-08</u>		
DISTRIBUTION: <u>ECR, GCL</u>		

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OPC \_\_\_\_\_  
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SCR \_\_\_\_\_  
SGA \_\_\_\_\_  
SEC \_\_\_\_\_  
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08 JUN 13 AM 7:30  
DISTRIBUTION CENTER

RECEIVED-FPSC  
JUN -3 AM 9:34  
COMMISSIONER  
CLERK  
FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0650

JOHN MCBRIDE  
6066 S.E. RIVERBOAT DRIVE  
STUART, FLORIDA 34997  
MAY 29, 2006

OFFICE OF COMMISSIONER CLERK:

CONSUMER

DOCUMENT NUMBER DATE

04696 JUN-38

FPSC-COMMISSION CLERK

REGARDING: DOCKET No. 070695-WS

ENCLOSED IS MY NOTICE OF INTERIM RATE INCREASES FOR MY WATER AND SEWAGE FROM MY SERVICE COMPANY - "MIKE GRANT WATER & SEWAGE". THE COMMISSION'S TENTATIVE APPROVAL INDICATES A 40% PLUS INCREASE FOR WATER SUPPLIED AND (NOT-SUPPLIED), AS WELL A 60% PLUS INCREASE FOR SEWAGE PROCESSING AND (NON-PROCESSING).

MY WIFE AND I ARE RESIDENTS OF FLORIDA AND DO SPEND SOME MONTHS AWAY VISITING OUR CHILDREN IN NEW YORK AND TRAVELING, AND AS SUCH WE DON'T USE THE WATER IN FLORIDA (WE TURN IT OFF AT THE METER) AND CONSEQUENTLY DO NOT GENERATE WASTE FOR SEWAGE FOR PROCESSING; AND WE HAVE TO PROTEST THESE INCREASES ON THE BASIS THAT THERE IS NO JUSTIFICATION FOR THE "NON-USE" AND "NON-SERVICE".

AS AMERICAN CITIZENS AND FLORIDA RESIDENTS WE ARE UN-HAPPY TO REGISTER THIS COMPLAINT OF PROTEST FOR THESE UNJUSTIFIED AND NON-DOCUMENTED INCREASES, ESPECIALLY FOR THE "NON-USE" AND "NON-SERVICE" INCREASES.

MY TELEVISION, MY PHONE, AND MY ELECTRIC SERVICES ARE ALL IN-THE-GROUND UTILITIES THAT CHARGE FOR USAGE; WHY IS THE WATER AND SEWAGE COMPANIES REGULATED DIFFERENTLY? AS A MATTER OF FACT, AN EMPLOYEE OF THE COMPANY STATED TO ME THAT THE COMPANY OWN THE PIPES IN THE GROUND, THAT I CAN'T CHANGE COMPANIES, AND I HAVE TO PAY WHAT THEY CHARGE. I HAVE TO BELIEVE THERE IS AN OPTION FOR RECOURSE.

(PAGE 2)

I SHOULD LIKE A WRITTEN CORRESPONDENCE IN ANSWER TO MY COMPLAINTS. I WOULD APPRECIATE ANY SUGGESTIONS THAT I CAN TAKE, OR MY COMMUNITY CAN TAKE TO COLLECTIVELY PROTEST THESE INCREASES, AND ESPECIALLY HOW THE RATE STRUCTURE FOR NON-USE OF SERVICE CAN BE CHANGED. THANK YOU!

RESPECTFULLY,  
John McBride

## Notice of Interim Rate Increase

Miles Grant Water and Sewer Company  
PSC Docket No.: 070695-WS

On May 6, 2008, the Florida Public Service Commission approved interim water and wastewater rates for Miles Grant Water and Sewer Company. The interim rates will be collected subject to refund, pending the Florida Public Service Commission's final decision regarding final rates. If a refund is ordered, it will include interest based upon the Commission determined factors.

The rates prior to filing, the Utility's requested interim rates and the Commission approved interim rates are set forth below.

### WATER

<del>Miles Grant Water and Sewer Company</del>			
<u>Residential, General, Bulk Sales and Multi-Family Service</u> <u>(Monthly)</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Interim Rates</u>	<u>Commission Approved Interim Rates</u>
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$21.81	\$33.94	\$30.06
1"	\$54.28	\$84.84	\$74.82
1 1/2"	\$108.40	\$169.68	\$149.42
2"	\$173.42	\$271.49	\$239.04
3"	\$346.66	\$542.98	\$477.83
4"	\$541.59	\$848.41	\$746.52
6"	\$1,083.06	\$1,696.82	\$1,492.88
Gallonge Charge (per 1,000 gallons)	\$2.66	\$4.14	\$3.67
<u>Irrigation – General Service</u> <u>(Monthly)</u>			
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$21.81	\$33.94	\$30.06
Gallonge Charge (per 1,000 gallons)	\$2.66	\$4.14	\$3.67
<u>Irrigation – Bulk Rate</u> <u>(Monthly)</u>			
Gallonge Charge	\$0.54	\$0.00	\$0.54

**WASTEWATER**

<b><u>Residential Service</u></b> <b><u>(Monthly)</u></b>	<b><u>Rates</u></b> <b><u>Prior to</u></b> <b><u>Filing</u></b>	<b><u>Utility's</u></b> <b><u>Requested Interim</u></b> <b><u>Rates</u></b>	<b><u>Commission</u></b> <b><u>Approved Interim</u></b> <b><u>Rates</u></b>
Base Facility Charge – <u>All meter sizes</u>	\$28.79	\$50.96	\$46.23
Gallonge Charge (20,000 gallon cap)	\$4.06	\$7.19	\$6.53
<b><u>General Service</u></b> <b><u>(Monthly)</u></b>			
Base Facility Charge by Meter Size:			
5/8" x 3/4"	\$28.79	\$50.96	\$46.28
1"	\$72.02	\$127.40	\$115.78
1 1/2"	\$144.00	\$254.79	\$231.49
2"	\$230.41	\$407.67	\$370.39
3"	\$460.89	\$815.33	\$740.88
4"	\$720.11	\$1,273.96	\$1,157.58
6"	\$1,440.18	\$2,547.92	\$2,315.11
Gallonge Charge (per 1,000 gallons)	\$4.06	\$7.19	\$6.53

Written comments regarding the Utility's service or the requested final rate increases may be sent to the Commission at the following address:

Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

All comments should refer to Docket No. 070695-WS which is the docket number that has been assigned to this case.

The interim rates will be effective May 27, 2008. If you have any questions, please call the Utility's office at (407) 869-1919. Be sure to have your account number on hand for quick reference.

Miles Grant Water and Sewer Company