

Aqua Utilities Florida, Inc. 2228 Capital Circle NE, Ste. 2A Tallahassee, FL 32308

December 10, 2010

Ms. Ann Cole, Director Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850 10 DEC 10 PM 1:41

In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS - Phase II Monitoring Report

Dear Ms. Cole:

In accordance with Order No. PSC-10-0297-PAA-WS in Docket No. 080121-WS, enclosed are the original and seven (7) of the following reports and summaries relative to the Aqua Utilities Florida, Inc. ("AUF") Phase II Monitoring Plan for the month of October, 2010:

- 1. Management Quality Performance Report October 2010;
- 2. Florida Complaint Support Information Report October 2010;
- 3. Florida Score Card October 2010;
- 4. Call Center Monitoring Statistics October 2010;
- 5. Call Quality Report October 2010;
- 6. Estimated Read Report October 2010;
- 7. Aged Service Orders Reports; and,

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Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. There is no need to return the attachments, just a copy of the cover letter.

Thank you for your assistance.

Sincerely,

Troy Rendell Rates Manager

Enclosure

cc:

Bruce May, Holland & Knight

Charles Beck, Esq. Cecilia Bradley, Esq. Kimberly A. Joyce, Esq.

Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Management Quality Performance Report
October 2010

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QUALITY PERFORMANCE REPORT

Florida Customers

	Oct-10	D	T-4-1 0-11-
		Percent	Total Calls
1	Move In or Move Out	19%	979
2	Pay by Phone - Speedpay	15%	777
3	Verify Account Balance	10%	507
4	Customer Account Changes	9%	444
5	Restore Service	6%	287
6	Shut-Off Notice	5%	234
7	Explain Bill	4%	214
8	Payment Arrangement	4%	214
9	Payment Confirmation Number	3%	170
10	High Bill Complaint	3%	159
11	No Water	3%	137
12	Turn On or Turn Off Service	2%	119
13	Verify Receipt of Payment	2%	119
14	Dispute Bill	2%	93
15	Service Line Leak	1%	77
16	Leak Adjustment	1%	66
17	Sewer Service Complaint	1%	45
18	Payment Location Inquiry	1%	38
19	Low Pressure	1%	34
20	Zip Check Sign up	1%	34
	All Other Calls	9%	443
	Total calls	100%	5,192

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Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Florida Scorecard – Operational Service Metrics
October 2010

Score Card - Customer Service - October 2010								
	Target	Actual						
Read Rate of Metered Accounts	99.00%	99.30%						
% of Cycles Completed on Scheduled Date (+ or - 1 Day)	100.00%	100.00%						
Overall Estimated Rate	0.80%	0.20%						
Accounts Estimated > 90 days	0.15%	0.11%						
Percentage of Active Accounts Not Billed	0.06%	0.19%						

Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

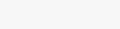
Florida Complaint Support Information Report
October 2010

System	CITY	CCS Reason	Tota
8 ESTATES	LEESBURG	COLOR	
		MAIN_BRK	
	LEESBURG Total	· · · · · · · · · · · · · · · · · · ·	
8 ESTATES Total		Barta Maria Tana a reduca dan	
RREDONDO ESTATES	GAINESVILLE	CLAIMS	
		COLOR	
		CURBBOX_M	
		HIGH_BILL	
		LEAK_ADJ	
		LOST_PYMT	
		METER_PROB	
		NO_BILL	
		NO_WATER	
		OTHER_WT_Q	
		PRESSURE	
		SERV_LEAK	
	GAINESVILLE Total	The state of the s	10000
RREDONDO ESTATES Total			
RREDONDO FARMS	GAINESVILLE	BILL_DISP	
	1.07	COLLECTION	
	* ** ** ** ** ** ** ** ** ** ** ** ** *	CURBBOX_M	
		DUPL_BILL	
		HIGH_BILL	
	w j	LEAK_ADJ	
		MISAP_PYMT	
		NO_WATER	
		PRESSURE	
		SERV_LEAK	
		SEWER	
		TASTE_ODOR	
	GAINESVILLE Total	(2027) 所以"中国国际公司工作" 使引起多位	
RREDONDO FARMS Total	STATE OF THE PARTY OF THE PARTY OF	Part Participant Control of the State of	
REEZE HILL	LAKE WALES	DUPL_BILL	
		RATES	
	LAKE WALES Total		E 100.5
REEZE HILL Total	The supplied of the party of the supplied	entre de la companya	
ARLTON VILLAGE	LADY LAKE	RATES	
	LADY LAKE Total	and the second s	
ARLTON VILLAGE Total	THE RESIDENCE OF THE PARTY OF THE PARTY.		SE 1870 AS
HULUOTA	ICHULUOTA	BILL CRCTN	
		BILL DISP	
		COLLECTION	
		HIGH_BILL	
		LEAK_ADJ	
		METER_PROB	
		MISAP_PYMT	
*		NO_WATER	
		PRESSURE	
		TASTE_ODOR	
		ZERO_USE	
	,		CONTRACTOR DESCRIPTION
	CHULUOTA Total	A Control of the Cont	
	CHULUOTA Total OVIEDO	BILL DISP	
		BILL_DISP CURBBOX M	
		CURBBOX_M	
		CURBBOX_M NO_BILL	
	OVIEDO	CURBBOX_M NO_BILL NO_WATER TASTE_ODOR	
HUELIOTA Total		CURBBOX_M NO_BILL NO_WATER TASTE_ODOR	
	OVIEDO Total	CURBBOX_M NO_BILL NO_WATER TASTE_ODOR	
	OVIEDO	CURBBOX_M NO_BILL NO_WATER TASTE_ODOR BILL_CRCTN	
HULUOTA Total AST LAKE HARRIS ESTATES	OVIEDO Total	CURBBOX_M NO_BILL NO_WATER TASTE_ODOR BILL_CRCTN LEAK_ADJ	
	OVIEDO Total	CURBBOX_M NO_BILL NO_WATER TASTE_ODOR BILL_CRCTN LEAK_ADJ METER_PROB	
	OVIEDO Total	CURBBOX_M NO_BILL NO_WATER TASTE_ODOR BILL_CRCTN LEAK_ADJ	

System	CITY	CCS Reason	Total			
FAIRWAYS @ MT. PLYMOUTH	SORRENTO	BILL_DISP	1			
		CURBBOX_M	1			
		DUPL_BILL	2			
		HIGH_BILL	4			
		METER_PROB	2			
		MISAP_PYMT	1			
		NO_BILL	1 1			
		RATES	1			
FAIRWAYS @ MT. PLYMOUTH Total	SORRENTO Total		13 13			
FERN TERRACE	ILEESBURG	NO WATER	2			
PERN TERRACE	ELLOBONO	SERV LEAK	2			
	LEESBURG Total		4			
FERN TERRACE Total		en komo de la	4			
FRIENDLY CENTER	ASTATULA	HIGH_BILL	3			
	ASTATULA Total		3			
FRIENDLY CENTER Total			3			
GIBSONIA ESTATES	LAKELAND	HIGH_BILL	1			
	LAKELAND Total	20 种的基础之后,2015年(2015年)	1			
GIBSONIA ESTATES Total	THE PERSON OF TH	CHECK CONTRACTOR OF COMMENT	1			
GRAND TERRACE	GRAND ISLAND	BILL_CRCTN	1 1			
		HIGH_BILL	1			
	GRAND ISLAND Total		2			
GRAND TERRACE Total	- Juesopupo	THICH BILL	1			
HAINES CREEK	LEESBURG	HIGH_BILL				
	LEESBURG Total		1			
HAINES CREEK Total	ALTAMONTE SPRINGS	COLOR	1			
HARMONY HOMES	ALTAMONTE SPRINGS	COLOR				
HARMONY HOMES Total	ALIAMONTE SPRINGS TOTAL					
HERMITS COVE	ISATSUMA	HIGH_BILL	1			
TIERWITO COVE	07110011111	LEAK ADJ	1			
		PRESSURE	1			
	2 1	SUPV_CALLB	1			
	SATSUMA Total		4			
HERMITS COVE Total			4			
HOLIDAY HAVEN	ASTOR	HIGH_BILL	1			
		LEAK_ADJ	1			
	ASTOR Total					
HOLIDAY HAVEN Total	Tayle DEC	LUICH BUIL				
IMPERIAL	TAVARES	HIGH_BILL RATES	3			
	TAVARES Total	IMIES				
IMPERIAL Total	TAYANES TOTAL					
INTERLACHEN PARK	INTERLACHEN	LEAK ADJ				
	INTERLACHEN Total		M 18 0 1			
INTERLACHEN PARK Total						

System	CITY	CCS Reason	Total
JASMINE LAKES	PORT RICHEY	BILL_CRCTN	4
OAGINITE EXITED		BILL_DISP	5
		CLAIMS	1
		COLOR	2
		CURBBOX_M	2
.**		DUPL_BILL	2
		EST_BILL	1
		HIGH_BILL	6
,	· ·	METER_PROB	1
4		MISAP_PYMT	1
		NO_BILL	10
		NO_WATER	4
	1	OTHER_WT_Q	5
		PRESSURE	1
*		RATES	4
		SERV_LEAK	6
		SEWER	56
	PORT RICHEY Total		Charles and Charle
JASMINE LAKES Total		Inul Sign	56
JUMPER CREEK WATER	BUSHNELL	BILL_DISP	1
	BUSHNELL Total		1
JUMPER CREEK WATER Total	The second second second second	TO NEW YORK ON THE PERSON OF T	1
JUNGLE DEN	ASTOR	BILL_DISP	1
		ZERO_USE	. 1
	ASTOR Total	ATT ATTENDED TO THE TOTAL TO	2
JUNGLE DEN Total		THE RESERVE AND THE RESERVE AS	2
KINGS COVE	FRUITLAND PARK	BILL_DISP	2
		HIGH_BILL	1
		METER_PROB	1
		RATES	2
		SERV_LEAK	1
		SUPV_CALLB	1
	FRUITLAND PARK Total		8
KINGS COVE Total	TO SECTION AND THE PROPERTY OF THE PARTY.		8
LAKE GIBSON ESTATES	LAKELAND	BILL_DISP	3
		COLOR	6
		DUPL_BILL HIGH_BILL	15
· ·		LEAK ADJ	3
		METER PROB	1
		NO_WATER	1
	1	RATES	6
* ,		SERV LEAK	2
		SEWER	
			1
,		SUPV CALLB	
	LAKELAND Total		1
LAKE GIRSON ESTATES Total	LAKELAND Total	SUPV CALLB	42
LAKE GIBSON ESTATES Total		SUPV_CALLB RATE_COMPL	42
LAKE GIBSON ESTATES Total LAKE JOSEPHINE	LAKELAND Total SEBRING	SUPV_CALLB RATE_COMPL BILL_DISP	42
		SUPV_CALLB RATE_COMPL BILL_DISP COLOR	42
		SUPV_CALLB RATE_COMPL BILL_DISP COLOR CURBBOX_M	42
		SUPV_CALLB RATE_COMPL BILL_DISP COLOR CURBBOX_M HIGH_BILL	42
		SUPV_CALLB RATE_COMPL BILL_DISP COLOR CURBBOX_M HIGH_BILL LEAK_ADJ	42
		SUPV_CALLB RATE_COMPL BILL_DISP COLOR CURBBOX_M HIGH_BILL	42
		BILL_DISP COLOR CURBBOX_M HIGH BILL LEAK_ADJ MAIN_BRK	42
		BILL_DISP COLOR CURBBOX_M HIGH BILL LEAK_ADJ MAIN_BRK MISAP_PYMT	42
		SUPV_CALLB RATE_COMPL BILL_DISP COLOR CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK MISAP_PYMT NO_BILL	42
		BILL_DISP COLOR CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK MISAP_PYMT NO_BILL NO_WATER PRESSURE	42
	SEBRING	BILL_DISP COLOR CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK MISAP_PYMT NO_BILL NO_WATER	42
LAKE JOSEPHINE		BILL_DISP COLOR CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK MISAP_PYMT NO_BILL NO_WATER PRESSURE	42
LAKE JOSEPHINE Total	SEBRING SEBRING Total	BILL_DISP COLOR CURBBOX_M HIGH BILL LEAK_ADJ MAIN_BRK MISAP_PYMT NO_BILL NO_WATER PRESSURE RATES	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
LAKE JOSEPHINE	SEBRING	BILL_DISP COLOR COURBOX_M HIGH BILL LEAK_ADJ MAIN_BRK MISAP_PYMT NO_BILL NO_WATER PRESSURE RATES BILL_DISP	42 42 33 34 34 34 34 34 34 34 34 34 34 34 34
LAKE JOSEPHINE	SEBRING SEBRING Total	BILL_DISP COLOR CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK MISAP_PYMT NO_BILL NO_WATER PRESSURE RATES BILL_DISP HIGH_BILL	42
LAKE JOSEPHINE	SEBRING SEBRING Total	BILL_DISP COLOR COURBOX_M HIGH BILL LEAK_ADJ MAIN_BRK MISAP_PYMT NO_BILL NO_WATER PRESSURE RATES BILL_DISP	42 42 33 34 34 34 34 34 34 34 34 34 34 34 34





System	CITY	CCS Reason	Total
LAKE SUZY	LAKE SUZY	BILL DISP	1
		HIGH BILL	1
		METER PROB	
		NO WATER	
		PRESSURE	- 3
	*	SERV LEAK	
	1	SEWER	
		SEWER	14
	LAKE SUZY Total		14
LAKE SUZY Total		Taur alaa	Activities Investment and activities
LEISURE LAKES	LAKE PLACID	BILL_DISP	
		COLLECTION	
		COLOR	
	1	HIGH_BILL	
		LOST_PYMT	
		METER_PROB	
		MISAP_PYMT	
	1	NO_WATER	
		PRESSURE	
	LAKE PLACID Total		a 200 1
EISURE LAKES Total			1
MORNINGVIEW	LEESBURG	NO WATER	
MOLIMINOAIEAA	LEESBURG Total	11.0_10.11.11	
	LEESBURG TOTAL		
MORNINGVIEW Total			COLUMN BUILDING BUILDING
OAKWOOD	MIMS	BILL_DISP	
	*	COLLECTION	
		HIGH_BILL	
	l	LEAK_ADJ	
		SERV_LEAK	
	MIMS Total	30-14X 数 54.00 (2012) " 发展为数	E 12.31
OAKWOOD Total		是是是是496年,1967年,	1
OCALA OAKS	BELLEVIEW	BILL_DISP	
		CURBBOX_M	
		HIGH_BILL	
		MAIN_BRK	-
		NO_WATER	
		OTHER_WT_Q	1
		SERV_LEAK	
	BELLEVIEW Total	主,是是国际企会的企业。	3
	OCALA	BILL CRCTN	
· ·		BILL DISP	
		HIGH BILL	
		LEAK ADJ	
		MAIN BRK	
		METER PROB	+-
	,	NO WATER	
		OTHER WT Q	
		SERV LEAK	
		ZERO_USE	
	OCALA Total		3
	SUMMERFIELD	METER_PROB	
	SOMMERFIELD	INO MATER	
	SOWIMERFIELD	NO_WATER	
	SUMMERFIELD	RATES	
	SUMMERFIELD		
	SUMMERFIELD Total	RATES	A 259.
OCALA OAKS Total		RATES	
	SUMMERFIELD Total	RATES	A 259.
OCALA OAKS Total		RATES SERV_LEAK BILL_DISP	A 259.
	SUMMERFIELD Total	RATES SERV_LEAK BILL_DISP HIGH_BILL	A 259.
	SUMMERFIELD Total WINTER HAVEN	RATES SERV_LEAK BILL_DISP	A 259.
ORANGE HILL	SUMMERFIELD Total	RATES SERV_LEAK BILL_DISP HIGH_BILL	
ORANGE HILL ORANGE HILL Total	SUMMERFIELD Total WINTER HAVEN WINTER HAVEN Total	RATES SERV_LEAK BILL_DISP HIGH_BILL LEAK_ADJ	A 259.
ORANGE HILL	SUMMERFIELD Total WINTER HAVEN	RATES SERV_LEAK BILL_DISP HIGH_BILL	

System	CITY	CCS Reason	Total
PALM TERRACE	PORT RICHEY	BILL DISP	3
		CURBBOX M	5
		DUPL BILL	2
		HIGH_BILL	12
		LEAK ADJ	5
		MAIN_BRK	2
		MISAP PYMT	1
		NO_BILL	3
		NO_WATER	2
		PRESSURE	2 2 8
		SERV LEAK	8
		SEWER	1
		TASTE ODOR	3
	PORT RICHEY Total		49
PALM TERRACE Total	The Contract of the Contract o	(中国公院就是Value)(1994年(2004)	49
PALMS MHP	LEESBURG	DUPL BILL	1
		NO BILL	1
	*	PENLTY_ADJ	1
The second secon	LEESBURG Total		3
PALMS MHP Total			3
PEACE RIVER	WAUCHULA	BILL_DISP	1
		LOST_PYMT	1
		SERV LEAK	1
		SEWER	1
'	WAUCHULA Total		4
PEACE RIVER Total		一种企业等,不是实现了国际国际	4
PICCIOLA ISLAND	FRUITLAND PARK	HIGH_BILL	2
		ZIPCK_PROB	1
<u> </u>	FRUITLAND PARK Total	《福利·西西尔斯·西西西斯斯·西西斯 斯	3
PICCIOLA ISLAND Total		Large of the art of the second	3
POMONA PARK	POMONA PARK	BILL_DISP	2
		MAIN_BRK	1
		NO_WATER	2
	POMONA PARK Total	to report them were the con-	5
	WINTER SPRINGS	SERV LEAK	1
	WINTER SPRINGS Total	THE RESERVE OF THE PARTY OF THE	0.00
POMONA PARK Total			6
QUAIL RIDGE	LEESBURG	COLOR	1
		SERV LEAK	1
	LEESBURG Total		2
QUAIL RIDGE Total	A MARKET WAS A STATE OF THE STA		2
RAVENSWOOD	LEESBURG	HIGH BILL	1
		NO_BILL	1
	LEESBURG Total		2
RAVENSWOOD Total	The same of the sa		2
RIVER GROVE	EAST PALATKA	BILL DISP	1
		COLOR	3
		CURBBOX M	1
	· ·	HIGH BILL	2
	V .	SERV LEAK	1
	EAST PALATKA Total		8
RIVER GROVE Total			8
ROSALIE OAKS	ILAKE WALES	SERV LEAK	1
	LAKE WALES Total	, , , , , , , , , , , , , , , , , , ,	1
ROSALIE OAKS Total			1
SARATOGA HARBOUR	ISATSUMA	LEAK ADJ	3
		SERV LEAK	1
	SATSUMA Total	10-11-20 11	4
SARATOGA HARBOUR Total			- 4
- A DITAL CADA MENALENCA DE COMO DE CO			

	CITY	CCS Reason	Total
System	LEESBURG	BILL CRCTN	3
SILVER LAKE ESTS	LEESBORG	BILL DISP	1
		CURBBOX M	2
		DUPL BILL	2
			7
		HIGH_BILL	1 6
	i	LEAK_ADJ	
		METER_PROB	4
		NO_BILL	1
	2.	NO_WATER	2
		RATES	6
		SERV_LEAK	2
•	1	ZERO_USE	
		ZIPCK_PROB	1
	LEESBURG Total	The Charles are seen as a second	41
SILVER LAKE ESTS Total	A STANSFER TO BE FORE	2. 数据文件 · 通子和公司	41
ST JOHNS HIGHLANDS	ISATSUMA	HIGH BILL	
,	SATSUMA Total		
CT JOUNG HIGHI ANDS TOTAL	O/ATOOMIA TOTAL	St. Committee of the Co	
ST JOHNS HIGHLANDS Total	TEAVADES	BILL DISP	
SUMMIT CHASE	TAVARES		-
		DUPL_BILL HIGH BILL	
		LOST_PYMT	
	TAVARES Total		
SUMMIT CHASE Total	TO CAMP TO STOLE NO. OF CASE	12 March 2017 (1987)	
SUNNY HILLS	CHIPLEY	BILL_CRCTN	
	No.	BILL_DISP	
		COLOR	
		CURBBOX_M	
	· ·	HIGH BILL	
		NO BILL	
		NO WATER	
	2	RATES	
	1	SERV LEAK	
	CHIPLEY Total	OERV_CD IIX	1;
	SUNNY HILLS	BILL DISP	
	SUNNY HILLS	HIGH BILL	
		LOST PYMT	-
^			
		MISAP_PYMT	
	SUNNY HILLS Total		(a. 150c)
SUNNY HILLS Total			2:
TANGERINE	MOUNT DORA	BILL_CRCTN	
		COLLECTION	
		HIGH_BILL	
		NO_WATER	
	MOUNT DORA Total	The State of the S	ar all the
	TANGERINE	BILL DISP	
		HIGH BILL	
		LEAK ADJ	
		NO WATER	
		PRESSURE	
		SERV LEAK	
		JOERV_LEAR	
	TANGERINE Total		
			1
TANGERINE Total	Control Section with the Control of the		
TANGERINE Total THE MEADOWS	HOMOSASSA	RATES	
	HOMOSASSA HOMOSASSA Total	RATES	
		RATES [HIGH_BILL	
	HOMOSASSA Total HOMOSASSA SPRINGS		
THE MEADOWS	HOMOSASSA Total		
THE MEADOWS THE MEADOWS Total	HOMOSASSA Total HOMOSASSA SPRINGS HOMOSASSA SPRINGS Total	HIGH_BILL	
THE MEADOWS	HOMOSASSA Total HOMOSASSA SPRINGS	HIGH_BILL	
THE MEADOWS THE MEADOWS Total	HOMOSASSA Total HOMOSASSA SPRINGS HOMOSASSA SPRINGS Total	HIGH_BILL HIGH_BILL LEAK_ADJ	
THE MEADOWS THE MEADOWS Total	HOMOSASSA Total HOMOSASSA SPRINGS HOMOSASSA SPRINGS Total	HIGH_BILL HIGH_BILL LEAK_ADJ NO_WATER	
THE MEADOWS THE MEADOWS Total	HOMOSASSA Total HOMOSASSA SPRINGS HOMOSASSA SPRINGS Total WEBSTER	HIGH_BILL HIGH_BILL LEAK_ADJ	
THE MEADOWS THE MEADOWS Total	HOMOSASSA Total HOMOSASSA SPRINGS HOMOSASSA SPRINGS Total	HIGH_BILL HIGH_BILL LEAK_ADJ NO_WATER	

System	CITY	CCS Reason	Total
TOMOKA	ORMOND BEACH	BILL_CRCTN	
		BILL_DISP	
		LEAK_ADJ	
·		NO_WATER	9
		OTHER_WT_Q	
		PRESSURE	
		SERV_LEAK	
	ORMOND BEACH Total	An all the state of the state o	Sec. 1
	PALATKA	MAIN_BRK	
	PALATKA Total		
TOMOKA Total			1
VALENCIA TERRACE	IFRUITLAND PARK	BILL DISP	
Chamiter I billion		CURBBOX M	
		DUPL BILL	_
		METER PROB	
	FRUITLAND PARK Total		
/ALENCIA TERRACE Total	THOTE STREET TOTAL	No. 17. September ACC To September 1981	
VENETIAN VILLAGE	ITAVARES	BILL DISP	
LILLIAN VILLAGE	TAVALES .	COLLECTION	
*	*	HIGH BILL	
		LEAK ADJ	
	1	RATES	
		SEWER	
	TAVARES Total		
/ENETIAN VILLAGE Total		DECEMBER 1995年 19	
/ILLAGE WATER	LAKELAND	BILL DISP	
		HIGH BILL	
	1	METER_PROB	
	LAKELAND Total	And the second of the second	AL SECURE
VILLAGE WATER Total	Company of the second s	Control of the Contro	
ZEPHYR SHORES	ZEPHYRHILLS	CURBBOX_M	
		HIGH_BILL	
		METER_PROB	
	ZEPHYRHILLS Total		B. DECEM
ZEPHYR SHORES Total			The Property of the Control of the C

Aqua Utilities Florida Inc.

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Call Center Monitoring Statistics
October 2010

Call Center Statistics	August-10	September-10	October-10	EXPLANATION OF STATISTICS
States	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY*	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY*	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY	Refers to states where Aqua customers are serviced by call centers
Customers (approx.)	893,261	893,261	940,279	Refers to the approximate number of customers being serviced by the call centers
Total Calls	95,975	92,000	92,755	The number of total calls that were received through the toll-free number that went into a service queue (does not include customers who used self-serve options)
Days Open	22	21	21	Days in month that call centers were open for business
Average Calls/Day	4,363	4,381	4,417	Calculated by dividing Total Calls by Days Open
Abandon Rate	2.9%	3.1%	4.2%	Percentage of Total Calls where customers disconnected (abandoned) prior to a CSR answering.
Calls Answered in < 90 seconds	86%	85%	79%	Percentage of calls where a CSR answered in 90 seconds or less
Average Speed to Answer	32 sec	33 sec	44 sec	The average time in seconds that a customer waited before their call was answered by a CSR.
Average Handle Time	4:34	4:31	4:35	The average for all answered calls of total talk time plus total hold time plus any time for after call work completed by the CSR
Average #CSR/Day	64.7	65.6	65.1	The average number of CSRs who logged in each day during the stated month
Calls Answered	93,192	89,148	88,859	Total Calls less abandoned calls

Aqua Utilities Florida Inc.

Docket No. 080121-WS

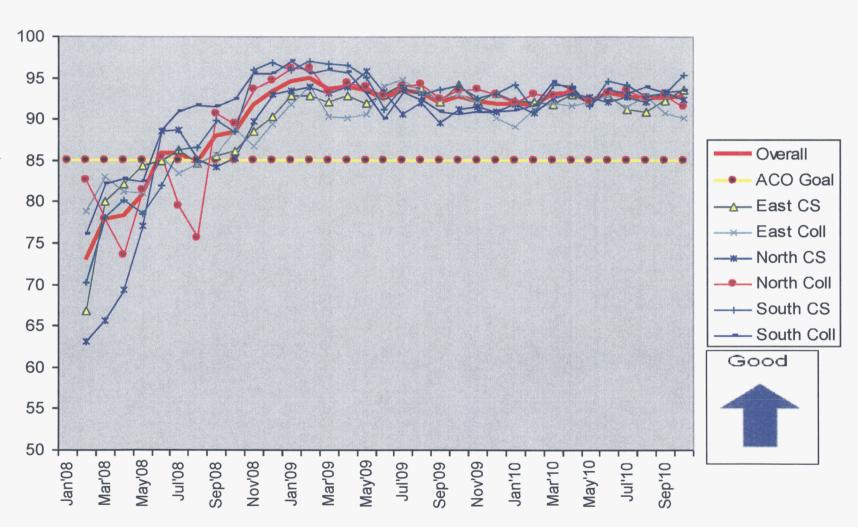
Florida Public Service Commission

Phase II Monitoring

Call Quality Report
October 2010

CSR Call Quality Scores





Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Aged Service Orders Reports
October 2010

FL - All Florida

Status: O - Needs to be Worked in the Field

Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	6	1	0	0	0	0	0	0	0	0	0	7
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	' 1	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	11	1	2	0	0	0	0	0	0	0	0	14
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	1	0	0	0	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	18	3	2	0	0	0	0	٠ 0	0	0	0	23

84 - Leesburg

Status: O - Needs to be Worked in the Field

Run Date: 10/1/2010	Run	Date:	10/1	/2010
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Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	- 0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	5	0	0	0	0	0	0	0	0	.0	0	5
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	. 0	0	0	0	0
REPR	REPAIR/INVESTIGATION	6	0	1	0	0	0	0	0	0	0	0	7
RMTR	READ METER SERVICES	0	. 0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	11	0	1	0	0	0	0	0	0	0	0	12

85 - Lake Suzy

Status: O - Needs to be Worked in the Field Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	. 0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	. 0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	. 0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 86 - Putnam

Status: O - Needs to be Worked in the Field

Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	.0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	.0	0	0	. 0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	. 0	0	0	0	0	0	0	. 0	0	0	0
SLM	SEWER LATERAL MAIN	. 0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 87 - Lake Gibson

Status: O - Needs to be Worked in the Field Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN ·	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	. 0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	. 0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	. 0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	. 0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	. 0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 90 - Ocala

Status: O - Needs to be Worked in the Field Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	1	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	1	0	0	0	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	2	1	0	0	0	0	0	0	0	0	0	3

91 - Palm Beach

Status: O - Needs to be Worked in the Field

Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	1	0	0	0	0	0	0	0	0	0	2
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	. 0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	1	0	0	0	0	0	0	0	0	0	2

92 - South Seas

Status: O - Needs to be Worked in the Field Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	Ó	0	. 0	0	0	0	. 0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	. 0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	1	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	. 0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	1	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 93 - Sunny Hills/Washington

Status: O - Needs to be Worked in the Field Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	. 0	. 0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	.0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	. 0	0	0	1
RMTR	READ METER SERVICES	. 0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	. 0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	, 0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	, 0	0	1

Aqua America Aged Service Orders* 94 - Palm Terrace

Status: O - Needs to be Worked in the Field

Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	. 0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	. 0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field

Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	0	1	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	. 0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	, 0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	. 0	. 0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	- 0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	2	0	1	0	0	0	0	0	0	0	0	3

NO - No Orders

Status: O - Needs to be Worked in the Field

Run Date: 10/1/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	. 0	0	0	0	0	0	0	0	. 0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	. 0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

FL - All Florida

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Sorder Type	Service Order Description	1.7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	Q	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	- 0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	2	0	0	0	0	0	0	0	0	0	0	2
PRES	PRESSURE - DISTRIBUTION	1	0	0	0	0	0	0	0	0	0	0	1
REPR	REPAIR/INVESTIGATION	2	0	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	. 0	0	0	0	0	0
RPST	REPAIR STREET	0	0	. 0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	.0	0	0
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	O	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	. 0	0	0	0	0	0	0	0	0	0
	Totals	6	0	0	0	0	0	0	0	0	0	0	. 6

Aqua America Aged Service Orders* 84 - Leesburg

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	2	0	0	0	0	0	0	0	0	. 0	0	2
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	. 0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	.0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	3	0	0	0	0	0	0	0	0	0	0	3

Aqua America Aged Service Orders* 85 - Lake Suzy

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	C
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	Ó	C
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	C
LABT	LAB - TASTE & ODOR	0	0	0	0	. 0	0	0	0	0	. 0	. 0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	1	0	0	0	0	0	0	0	0	0	0	1
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	. 0	0	0	0
RMTR	READ METER SERVICES	0	0	0	. 0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	. 0	0	0
RRMT	RE-READ METER	0	. 0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	. 0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	. 0
	Totals	1	. 0	0	0	0	0	0	0	0	0	. 0	1

Aqua America Aged Service Orders* 86 - Putnam

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	157	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	THE TOTAL STREET		EME UNUGUE	2000
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	Ö	0	0	0	0	0	0	0	0	0
	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	Ö	0	0	0	0		0	0	0	0	0
	LAB - DISCOLORED WATER	0	0	0	Ó	0	. 0	0	0	0	0	0	0
	LAB - TASTE & ODOR	O	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	Ö	0	0	0	0	0	0	0	0	0	0	0
	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
	REPAIR/INVESTIGATION	Ô	0	0	0	0	0	0	0	0	. 0	0	0
	READ METER SERVICES	0	0	0	0	0	. 0	0	0	0	0	0	0
	REPAIR STREET	0	0	0	- 0	0	0	0	0	0	0	0	0
	RE-READ METER	0	0	0	0	Q	0	0	0	0	0	0	0
	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
	SERVICE LEAK	0	- 0	0	0	0	0	0	0	0	0	0	0
	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals			0	OI.	0	0	0	0	0	0	0	0
	lotals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 87 - Lake Gibson

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	. 0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	. 0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	. 0	0	0
	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	- 0	0	0	0	0	. 0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	. 0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	. 0	. 0	0	0	. 0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	, 0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	.0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	. 0	0	0	0	0	. 0	0	0	0	0	. 0

Aqua America Aged Service Orders* 89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service :	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	Ö	0	0	.0	0	0	. 0	0	0	0	0
HIC	HIGH CONSUMPTION	0	O	0	. 0	0	0	. 0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	Ö	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	Ö	0	0	0	, 0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	, 0	0	0	0	0	Ó	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	. 0	0	, 0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	, 0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	.0	0	, 0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	* 0	0	, 0	. 0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	, 0	0	. 0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
ŠLM	SEWER LATERAL MAIN	0	0	0	. 0	0	,0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	. 0	0	0	0	. 0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	, 0	0	0	0	. 0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 90 - Ocala

Status: O - Needs to be Worked in the Field Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	. 0	0	0	0	0	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	. 0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	(
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	.0	0	0	0	(
LABT	LAB - TASTE & ODOR	0	. 0	0	0	0	0	0	0	0	0	0	(
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	(
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	(
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	. (
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	(
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	(
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	(
SLM	SEWER LATERAL MAIN	0	Ó	0	0	0	0	0	0	0	0	0	C
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	C
TOFF	TURN WATER OFF	0	0	. 0	0	0	0	0	0	0	0	0	C
TONN	TURN WATER ON	0	0	0	. 0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	C

Aqua America Aged Service Orders* 91 - Palm Beach

Status: O - Needs to be Worked in the Field Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION "	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	. 0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 92 - South Seas

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	.0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	- 0	0
TOFF	TURN WATER OFF	0	. 0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	. 0	0	0	0	0

Aqua America Aged Service Orders* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	. 0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	. 0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
Automorphy and annual services	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 94 - Palm Terrace

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	, 0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	, 0	. 0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	, 0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	.0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	, 0	0	0	. 0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	O	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7.	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	. 0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	.0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	Ö	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	. 0	0,	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	. 0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	, o	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	Q	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	, 0	0	0	0	0	0	0
TONN	TURN WATER ON	Ó	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* NO - No Orders

Status: O - Needs to be Worked in the Field

Run Date: 10/8/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	.0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	, 0	0	0	0	0	0	
ĻABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	. 0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	.0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	.0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	. 0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	. 0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	. 0	0	. 0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	. 0	0	0	. 0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	. 0	0	0	, 0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	, 0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* FL - All Florida

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	2	0	0	0	0	0	0	0	0	0	0	2
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	2	2	0	0	0	0	0	0	0	0	0	4
PRES	PRESSURE - DISTRIBUTION	1	1	0	0	. 0	0	0	0	0	0	0	2
REPR	REPAIR/INVESTIGATION	11	0	0	0	0	0	0	0	0	0	0	11
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	1	0	0	0	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	2	0	0	0	0	0	0	0	0	0	0	
SVLK	SERVICE LEAK	3	1	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	1	0	0	0	0	0	0	0		0	0	1
TONN	TURN WATER ON	1	0	0	0	0	0	0	0		0	0	1
	Totals	24	4	0	0	. 0	0	0	0) 0	0	28

Aqua America Aged Service Orders* 84 - Leesburg

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	. 0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	2	0	0	0	0	0	0	0	0	0	3
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	4	0	0	0	0	0	0	0	0	0	0	4
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	. 0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	1	0	0	0	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	1	0	0	0	0	0	0	0	0	0	0	1
	Totals	8	2	0	0	0	0	0	0	0	0	0	10

Aqua America Aged Service Orders* 85 - Lake Suzy

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	Q	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	. 0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	1	1	0	0	0	0	0	0	0	0	0	2
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	Į 0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	. 0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	1	0	0	0	0	0	0	0	0	0	2

86 - Putnam

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	. 0	. 0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	.0	0	0	. 0	.0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	Q	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 87 - Lake Gibson

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	. 0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	. 0	.0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	. 0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	. 0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	. 0	0	.0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	.0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	.0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	, 0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	1	0	0	0	0	0	0	0	0	0	0	1
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	. 0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	3	0	0	0	0	0	0	0	0	0	0	3

Aqua America Aged Service Orders* 90 - Ocala

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	. 0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	- 0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	0	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	2	0	0	0	0	0	0	0	0	0	0	2
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	4	0	0	0	0	0	0	0	0	0	0	4

91 - Palm Beach

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	. 0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	. 0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

92 - South Seas

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	C
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	C
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	C
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	C
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	C
MSMT	MISCELLANEOUS MAINTENANCE	1	0	0	0	0	0	0	0	. 0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	C
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	. 0	0	0	C
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	C
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	C
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	.0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	2	0	0	0	0	0	0	0	0	0	0	2

93 - Sunny Hills/Washington

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	. 0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	. 0	0	0	0	0	0	0
RRMT	RE-READ METER	1	0	0	0	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 94 - Palm Terrace

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	C
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	C
LABT	LAB - TASTE & ODOR	0	0	. 0	0	0	0	0	0	0	0	0	C
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	. 0	0	0	C
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	C
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0,	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	Q	0	0	0	0	0	C
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	C
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	C
TOFF	TURN WATER OFF	0	0	.0	0	0	0	0	0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	. 0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	Ó	0
LABD	LAB - DISCOLORED WATER	1	0	0	0	0	0	0	0	0	0	0	1
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	. 0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	3	0	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	- 0	0	Q	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	1	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	4	1	0	0	0	0	0	0	0	0	0	5

Aqua America Aged Service Orders* NO - No Orders

Status: O - Needs to be Worked in the Field

Run Date: 10/15/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	. 0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	. 0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	.0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	Ò	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	,0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	. 0	0		0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	- 0	0	0	0	0	0	0	0	0	0	0	0

FL - All Florida

Status: O - Needs to be Worked in the Field

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	. 0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	1	0	0	0	0	0	0	0	0	0	1
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	2	0	0	0	0	0	0	0	0	0	3
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	5	5	0	0	0	0	0	0	0	0	0	10
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	1	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	3	0	0	0	0	0	0	0	0	0	3
TOFF	TURN WATER OFF	0	1	0	0	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	1	1	0	0	0	0	0	0	0	0	0	2
	Totals	8	14	0	0	0	0	0	0	0	0	0	22

84 - Leesburg

0

0

0

0

0

Status: O - Needs to be Worked in the Field Run Date: 10/22/2010

							-			
Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201
BENN	BENCH TEST	0	0	0	0	0	0	0	0	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	,
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	

0

1

0

0

0

Totals

MISCELLANEOUS MAINTENANCE

PRESSURE - DISTRIBUTION

REPAIR/INVESTIGATION

READ METER SERVICES

SEWER LATERAL MAIN

REPAIR STREET

RE-READ METER

TURN WATER OFF

TURN WATER ON

SERVICE LEAK

MSMT PRES

REPR

RMTR

RPST

RRMT

SLM

SVLK

TOFF

TONN

*Designated Types

01-300

0 0 0

0

0

0

0

0

0

0

0

0

0

0

0

0

0

301-400

>400

TOTAL

Aqua America Aged Service Orders* 85 - Lake Suzy

Status: O - Needs to be Worked in the Field

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	.0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	. 0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	. 0	0	0	0	0	. 0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	. 0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	. 0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 86 - Putnam

Status: O - Needs to be Worked in the Field Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	. 0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	. 0	0	0	0	0	0	. 0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

87 - Lake Gibson

Status: O - Needs to be Worked in the Field

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	. 0	0	0	0	0	0	0	. 0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	1	.0	0	0	0	0	0	0	0	0	0	1
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	. 0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	1	0	0	0	0	0	0	0	0	0	1
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	0	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	2	1	0	0	0	0	0	0	0	0	0	3

90 - Ocala

Status: O - Needs to be Worked in the Field Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	.0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	1	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	. 0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	. 0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	. 0	0	0	0	0	0
SVLK	SERVICE LEAK	0	2	0	0	0	0	0	0	0	0	0	2
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	2	3	0	0	0	0	0	0	0	0	0	5

91 - Palm Beach

Status: O - Needs to be Worked in the Field

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	. 0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	. 0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	. 0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	. 0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

92 - South Seas

Status: O - Needs to be Worked in the Field

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	. 0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	. 0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	1	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	.0	0	0	0	0	0	. 0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	. 0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	1	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	. 0	0	0	. 0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	2	0	0	0	0	0	0	0	0	0	2

93 - Sunny Hills/Washington

Status: O - Needs to be Worked in the Field Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	. 0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	. 0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	. 0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0

94 - Palm Terrace

Status: O - Needs to be Worked in the Field $\,$

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	. 0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	. 0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	. 0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	. 0	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	. 0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	2	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	. 0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	2	0	0	0	0	. 0	0	0	0	0	2

NO - No Orders

Status: O - Needs to be Worked in the Field

Run Date: 10/22/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	. 0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	- 0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	. 0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	. 0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	. 0	0	0	0	0	. 0	. 0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

FL - All Florida

Status: O - Needs to be Worked in the Field

Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	2	1	0	0	0	0	0	0	0	0	0	3
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	1	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	1	0	0	0	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	1	0	0	0	0	0	0	0	0	0	0	1
	Totals	6	2	0	0	0	0	0	0	0	0	0	8

Aqua America Aged Service Orders* 84 - Leesburg

Status: O - Needs to be Worked in the Field

Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	1	0	0	0	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 85 - Lake Suzy

Status: O - Needs to be Worked in the Field

Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	. 0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 86 - Putnam

Status: O - Needs to be Worked in the Field

Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	.0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	. 0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 87 - Lake Gibson

Status: O - Needs to be Worked in the Field Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
The state of the s	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders*

89 - Seminole/FL Comm

Status: O - Needs to be Worked in the Field Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
-	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 90 - Ocala

Status: O - Needs to be Worked in the Field

Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	1	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	1	0	0	0	0	0	0	0	0	0	0	1
	Totals	3	1	0	0	0	0	0	0	0	0	0	4

Aqua America Aged Service Orders*

91 - Palm Beach

Status: O - Needs to be Worked in the Field

Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	1	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	. 0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	1	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 92 - South Seas

Status: O - Needs to be Worked in the Field Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders*

93 - Sunny Hills/Washington

Status: O - Needs to be Worked in the Field Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 94 - Palm Terrace

Status: O - Needs to be Worked in the Field

Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	. 0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	. 0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring

Status: O - Needs to be Worked in the Field Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	. 0	0	0	0

Aqua America Aged Service Orders* NO - No Orders

Status: O - Needs to be Worked in the Field

Run Date: 10/29/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua Utilities Florida Inc.

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Estimated Read Report
October 2010

ESTIMATION RATE BY STATE

Year Month	PA	NC	VA F	EL .	TX	Non SE PA	NJ	NY	IL	IN	MO	ОН
2009 AUGUST	0.	6 1	0.7	0.3	0.5	0.9	0.8	3.5	1.4	0.2	0.3	1.1
2009 SEPTEMBER	0.	7 0.9	0.8	0.4	0.6	0.6	0.9	3	1.2	0.1	0.1	1.1
2009 OCTOBER	0.	5 0.7	0.4	0.8	0.5	0.5	0.4	2.2	1.5	0.4	0.2	0.8
2009 NOVEMBER	0.	4 0.8	0.5	0.3	0.4	0.3	0.3	1.5	4.7	0.1	0.1	0.9
2009 DECEMBER	0.	4 1.1	5.2	0.2	0.3	0.4	0.5	2.8	1.8	0.4	0.2	0.6
2010 JANUARY	0.	3 1.2	1.3	0.2	0.3	0.3	0.3	2.1	3.9	0.1	0.3	2
2010 FEBRUARY	0.	4 2	15.4	0.2	0.4	0.4	0.3	1.1	4	0.7	0.2	2.7
2010 MARCH	0.	3 1.3	0.8	0.3	0.3	0.2	0.3	1.5	1	0.6	0.2	0.7
2010 APRIL	0.	3 0.7	0.4	0.2	0.3	0.3	0.3	1.3	0.9	0.1	0.1	0.5
2010 MAY	0.	3 0.7	0.3	0.3	0.3	0.3	0.3	0.7	0.9	0.1	0.2	0.6
2010 JUNE	0.	3 0.7	0.5	0.5	0.3	0.3	0.4	1.4	1.1	0.2	0.2	0.7
2010 JULY	0.	4 0.7	0.7	0.3	0.3	1.2	0.3	1.1	1.2	0.2	0.1	1.2
2010 AUGUST	0.	4 0.7	0.8	0.2	0.3	0.2	0.2	1.2	0.9	0.1	0.5	0.6
2010 SEPTEMBER	0.	4 0.6	0.3	0.1	0.3	0.3	0.3	7.1	0.9	0.1	0.1	0.5
2010 OCTOBER	0.	4 0.5	0.4	0.2	0.2	0.2	0.2	1.2	0.9	0.1	0.1	0.5

