

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Thursday, September 25, 2025 9:24 AM  
**To:** 'Salvannah Phillips'  
**Cc:** Consumer Contact  
**Subject:** RE: Reject the FPL proposed settlement Docket #20250011

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** advocacy-contact@mg.gospringboard.io <advocacy-contact@mg.gospringboard.io>  
**Sent:** Thursday, September 25, 2025 7:52 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Reject the FPL proposed settlement Docket #20250011

**CAUTION:** This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commissioners,

I am a residential customer of Florida Power & Light (FPL) and a member of AARP, and I oppose FPL's attempts to raise its rates even higher than they already are. I opposed the increases FPL proposed in February, and I oppose the nearly identical increases FPL has now put forward with its corporate partners in a so-called "Settlement" negotiated in secret. These rates remain excessive and unfair to residential customers.

FPL's claim that this "Settlement" represents residential customers like me and my family is false. No one from FPL ever consulted us, asked for our input, or received our consent to speak on our behalf. Instead, FPL chose to ignore the voices of ordinary Floridians who have already expressed strong opposition to these increases.

My family and I call on the Public Service Commission to reject these secret deals cut with large industrial and commercial interests and to hold FPL accountable.

Enough is enough — protect residential customers from corporate greed and unjustified rate hikes.

Thank you for your time and consideration.

Sincerely,

Salvannah Phillips  
6141 Talon Preserve Drive  
Nokomis FL, 34275-1235  
[Salvannah1@icloud.com](mailto:Salvannah1@icloud.com)

## Antonia Hover

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**From:** Microsoft Outlook  
**To:** 'Salvannah Phillips'  
**Sent:** Thursday, September 25, 2025 9:24 AM  
**Subject:** Undeliverable: RE: Reject the FPL proposed settlement Docket #20250011

### Delivery has failed to these recipients or groups:

['Salvannah Phillips' \(Salvannah1@icloud.com\)](#)

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 permanent failure for one or more recipients (salvannah1@icloud.com:550 5.1.1 : user does not exist)'.

The following organization rejected your message: mx-outbound15-65.us-east-2a.ess.aws.cudaops.com.

### Diagnostic information for administrators:

Generating server: Exch2016.psc.state.fl.us

Salvannah1@icloud.com  
mx-outbound15-65.us-east-2a.ess.aws.cudaops.com  
Remote Server returned '550 permanent failure for one or more recipients (salvannah1@icloud.com:550 5.1.1 <salvannah1@icloud.com>: user does not exist)'

### Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by  
Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server  
(version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id  
15.1.2507.58; Thu, 25 Sep 2025 09:23:47 -0400  
Received: from Exch2016.psc.state.fl.us (:::1) by Exch2016.psc.state.fl.us  
(:::1) with mapi id 15.01.2507.058; Thu, 25 Sep 2025 09:23:47 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: 'Salvannah Phillips' <Salvannah1@icloud.com>  
CC: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: RE: Reject the FPL proposed settlement Docket #20250011  
Thread-Topic: Reject the FPL proposed settlement Docket #20250011  
Thread-Index: AQHcLhLTyiMpPpEqPE+MiC2WSWjRkLSj4ulg  
Sender: Antonia Hover <ahover@psc.state.fl.us>  
Date: Thu, 25 Sep 2025 13:23:47 +0000  
Message-ID: <0c3e3dcd3e85464aa319aeae0cf2fbb6@psc.state.fl.us>  
References: <d892091116d3d7bc5bad8fca675e398f@swift.generated>  
In-Reply-To: <d892091116d3d7bc5bad8fca675e398f@swift.generated>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
x-ms-exchange-messagesentrepresentingtype: 2