

Antonia Hover

From: Office of Commissioner Passidomo Smith
Sent: Friday, December 12, 2025 9:11 AM
To: Commissioner Correspondence
Subject: Docket No. 20250011
Attachments: FPL doesn't represent me – Docket #20250011

Please place the attached in Docket No. 20250011.

Thank you!

Antonia Hover

From: advocate@mail.actionbutton.org on behalf of Luana Goncalves
<advocate@mail.actionbutton.org>
Sent: Friday, December 12, 2025 7:57 AM
To: Office of Commissioner Passidomo Smith
Subject: FPL doesn't represent me – Docket #20250011

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As a Florida resident and consumer, I know the value of my hard-earned money. I also know that the power and light I pay for every month is a lifesaver, especially during these extreme heat waves that are becoming all too common.

Florida Power & Light (FPL) wants to raise my rates by hundreds a year and make working residents like me foot the bill for their profits and executive bonuses. Reporting has shown that 50 cents of every dollar is going to profit, not keeping the power on.

Additionally, from March 2024 to February 2025, FPL shut off 1.216 M residential customers for non-payment — about a fifth of all their residential customers.

Florida families and small business owners make up the overwhelming majority of FPL's customers—we keep their business running. Now FPL has the audacity to say they "represent us" while excluding us from their backdoor negotiations with corporate buddies like Walmart and Publix.

The Office of Public Counsel—the watchdog for consumers—submitted expert testimony showing FPL is inflating the numbers and should cut rates by \$620 million, not raise them.

I urge you to reject FPL's request for a higher return on equity and increase to the monthly base rate. The PSC must prioritize customers over corporate greed and ensure utility rates remain fair and affordable.

Please stand up for Floridians and say NO to this massive rate hike.

Thank you for your time and consideration.

This message was sent by Luana Goncalves via [ActionButton](#), on behalf of Catalyst Miami. Please reply to Luana Goncalves at luanaogoncalves@icloud.com.