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January 21, 2009

Beth Salak, Director
Competitive Markets and Enforcement
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Mrs. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission are the following pages of the General Subscriber Service Tariff and the Private Line Services Tariff:

General Subscriber Service Tariff

Section A2 - Second Revised Page 30

Private Line Services Tariff

Section B2 - Contents – First Revised Page 1

- First Revised Page 5

The purpose of this filing is to establish additional terms regarding the Company's obligation to furnish service. The effective date of this tariff is January 22, 2009.

Acknowledgement, date of receipt and authority number of this filing is requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President

Attachments

EXECUTIVE SUMMARY

Description of Proposed Tariff

The purpose of this filing is to establish additional terms regarding the Company's obligation to furnish service.

ISSUED: ~~February 2, 1998~~ January 21, 2009

EFFECTIVE: ~~February 17, 1998~~ January 22, 2009

BY: ~~Joseph P. Lacher~~ Marshall M. Criser III, President-FL
Miami, Florida

A2. GENERAL REGULATIONS

A2.6 Classification of Areas as the Basis for Furnishing Telephone Service

A2.6.1 General

- A. Economical operation of the telephone business, to secure protection to the whole body of rate payers and to the business itself, requires that the property be built and operated in accordance with a definite plan under which specified classes of service are regularly furnished in specified areas or types of areas. The Telephone Company therefore does not undertake to furnish any desired class of service at any desired location, nor does it undertake to extend its plant to remote sections where such extension is not warranted by the public necessity as distinguished from personal desire, except where adequate protection is afforded.
- B. The provisions contained in the other sections of this tariff describe the application of the general principles of providing telephone service.

A2.6.2 Classification of Areas

The general plan for furnishing telephone service is based on the following classification of areas by types for the determination of the classes of service available and for the application of rates

A. Exchange Area

The Exchange Area or Local Service Area is that territory in which local exchange service is furnished and comprises all the area in which some form of local telephone service is furnished, as distinguished from toll service.

B. Toll Area

Outside the Exchange Area, interim foreign exchange service or foreign exchange service are the normal service offerings.

A2.6.3 Reserved For Future Use

A2.7 Obligation of the Company

A2.7.1 Obligation to Furnish Service

- A. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
- B. The Company shall satisfy requests for telecommunications services except in the following situations:
 - 1. Where the Company, in its sole discretion, is unable to secure suitable rights to place and maintain facilities to provide the services; or
 - 2. Where providing the services is uneconomic or otherwise based upon economic factors, in the Company's sole discretion; or
 - 3. Where the Company is unable to make an economic assessment due to the Company's inability to secure necessary information, from the owner or developer of a property or other relevant party, to make that assessment; or
 - 4. Where any conditions in this Tariff are not satisfied, including, without limitation, conditions requiring payment of special construction charges under Section A5. "Charges Applicable Under Special Conditions"; or
 - 5. Where otherwise specified in this Tariff.

A2.8 Reserved for Future Use

A2.9 Customer Premises Inside Wire

A2.9.1 General

- A. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line or Private Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.
- B. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company.

Material appearing on this page previously appeared on page(s) 29 of this section.

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(N)

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~~Note 1: Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing. (DELETED)~~ (D)

B2. REGULATIONS⁴

B2.1 Undertaking of the Company (Cont'd)

~~B2.1.8 Reserved for Future Use~~ Obligation of the Company

A. Obligation to Furnish Service

The Company shall satisfy requests for telecommunications services except in the following situations:

1. Where the Company, in its sole discretion, is unable to secure suitable rights to place and maintain facilities to provide the services; or
2. Where providing the services is uneconomic or otherwise based upon economic factors, in the Company's sole discretion; or
3. Where the Company is unable to make an economic assessment due to the Company's inability to secure necessary information, from the owner or developer of a property or other relevant party, to make that assessment; or
4. Where any conditions in this Tariff are not satisfied, including, without limitation, conditions requiring payment of special construction charges under Section B5. "Charges Applicable Under Special Conditions"; or
5. Where otherwise specified in this Tariff.

B2.1.9 Telecommunications Service Priority (TSP) System

A. Service Description

1. The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. TSP service is limited to qualifying state and local governments, the federal government, foreign governments and certain private industry telecommunications services. The Company can only accept orders for TSP service from holders of valid TSP Authorization Codes. TSP Authorization Codes are administered by The Manager, National Communications System (TSP Program Office), Washington, D.C. 20305-2010. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.
2. Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the Manager - National Communications System (NCS) on behalf of the Executive Office of the President of the United States.

B. Service Limitations

1. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations.
In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).
2. The customer for the TSP System service must also be the same customer for the underlying Private Line Service with which it is associated.
3. The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in 1. preceding.
4. It is the responsibility of the TSP user to provide the TSP Authority Code to the Company with each service request.
5. When performing Priority Installation or Priority Restoration (repair) on TSP-designated services in compliance with the Rules and Regulations cited in 1. preceding, the Company may not be in a position to notify the customer regarding additional labor charges if additional labor is required. The customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed.

Note 1: ~~Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.~~ **(DELETED)**

A2. GENERAL REGULATIONS

A2.6 Classification of Areas as the Basis for Furnishing Telephone Service

A2.6.1 General

- A. Economical operation of the telephone business, to secure protection to the whole body of rate payers and to the business itself, requires that the property be built and operated in accordance with a definite plan under which specified classes of service are regularly furnished in specified areas or types of areas. The Telephone Company therefore does not undertake to furnish any desired class of service at any desired location, nor does it undertake to extend its plant to remote sections where such extension is not warranted by the public necessity as distinguished from personal desire, except where adequate protection is afforded.
- B. The provisions contained in the other sections of this tariff describe the application of the general principles of providing telephone service.

A2.6.2 Classification of Areas

The general plan for furnishing telephone service is based on the following classification of areas by types for the determination of the classes of service available and for the application of rates

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B. Toll Area

Outside the Exchange Area, interim foreign exchange service or foreign exchange service are the normal service offerings.

A2.6.3 Reserved For Future Use

A2.7 Obligation of the Company

A2.7.1 Obligation to Furnish Service

- A. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service. (T)
- B. The Company shall satisfy requests for telecommunications services except in the following situations: (N)
 - 1. Where the Company, in its sole discretion, is unable to secure suitable rights to place and maintain facilities to provide the services; or (N)
 - 2. Where providing the services is uneconomic or otherwise based upon economic factors, in the Company's sole discretion; or (N)
 - 3. Where the Company is unable to make an economic assessment due to the Company's inability to secure necessary information, from the owner or developer of a property or other relevant party, to make that assessment; or (N)
 - 4. Where any conditions in this Tariff are not satisfied, including, without limitation, conditions requiring payment of special construction charges under Section A5. "Charges Applicable Under Special Conditions"; or (N)
 - 5. Where otherwise specified in this Tariff. (N)

A2.8 Reserved for Future Use

A2.9 Customer Premises Inside Wire

A2.9.1 General

- A. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line or Private Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.
- B. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company.

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	(DELETED)		(D)

B2. REGULATIONS

(T)

B2.1 Undertaking of the Company (Cont'd)

B2.1.8 Obligation of the Company

(N)

A. Obligation to Furnish Service

(N)

The Company shall satisfy requests for telecommunications services except in the following situations:

(N)

1. Where the Company, in its sole discretion, is unable to secure suitable rights to place and maintain facilities to provide the services; or
2. Where providing the services is uneconomic or otherwise based upon economic factors, in the Company's sole discretion; or
3. Where the Company is unable to make an economic assessment due to the Company's inability to secure necessary information, from the owner or developer of a property or other relevant party, to make that assessment; or
4. Where any conditions in this Tariff are not satisfied, including, without limitation, conditions requiring payment of special construction charges under Section B5. "Charges Applicable Under Special Conditions"; or
5. Where otherwise specified in this Tariff.

(N)

(N)

(N)

(N)

(N)

B2.1.9 Telecommunications Service Priority (TSP) System

A. Service Description

1. The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. TSP service is limited to qualifying state and local governments, the federal government, foreign governments and certain private industry telecommunications services. The Company can only accept orders for TSP service from holders of valid TSP Authorization Codes. TSP Authorization Codes are administered by The Manager, National Communications System (TSP Program Office), Washington, D.C. 20305-2010. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.
2. Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the Manager - National Communications System (NCS) on behalf of the Executive Office of the President of the United States.

B. Service Limitations

1. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations.
In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).
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5. When performing Priority Installation or Priority Restoration (repair) on TSP-designated services in compliance with the Rules and Regulations cited in 1. preceding, the Company may not be in a position to notify the customer regarding additional labor charges if additional labor is required. The customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed.

(DELETED)

(D)