



November 26, 2019

Advice No. 15

Mr. Cayce Hinton, Director
Office of Industry Development & Market Analysis
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Mr. Hinton:

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC, Lifeline Services Tariff No. 3, issued November 26, 2019, to become effective December 1, 2019, subject to the Public Service Commission approval, as follows:

Section 2
Second Revised Sheet 3

The purpose of this filing is to reduce the Federal Lifeline support for voice-only Lifeline service from \$9.25 per month per Lifeline subscriber to \$7.25, as a result of the FCC's Lifeline Modernization Order, WC Docket No. 11-42.

If you have a question regarding this filing, please contact me at (916) 686-3590 or linda.saldana@ftr.com.

Sincerely,

/s/ Linda Saldaña

Linda Saldaña
Sr. Analyst, Pricing and Tariffs

Enclosures

LIFELINE SERVICES

Frontier Communications of the South, LLC

Florida PSC – Tariff No. 3

Section 2
Second Revised Sheet 3
Cancels First Revised Sheet 3

LIFELINE ASSISTANCE

B. Lifeline Assistance Plan (Continued)

3. Rates and Charges

a. A total credit amount applies to the Lifeline customer's monthly bill as follows:

	<u>Broadband</u> ¹	<u>Voice</u> ²	
	<u>Monthly Credit</u>	<u>Monthly Credit</u>	
Federal Lifeline Credits:			
Federal Lifeline Support Credit	\$9.25	\$7.25	(N)

- b. A secondary service order charge does not apply when an existing customer converts their service to Lifeline Assistance.
- c. All recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- d. When a customer is no longer eligible for Lifeline service, the Lifeline credit amount specified in a. preceding, will be discontinued and, if requested by the customer, Transitional Lifeline Assistance will be applied for a period of 1 year. At the end of the 1-year period, regular tariffed rates and charges apply.

C. Transitional Lifeline Assistance Program

1. General

Transitional Lifeline Assistance is a state program, which provides a 30% reduction of the applicable monthly exchange flat rate for Residential Basic Local Service for subscribers who no longer qualify for the Lifeline Assistance Plan.

2. Regulations

A Lifeline Assistance subscriber who requests this service will receive a discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

¹ Broadband = service that includes qualifying broadband service.

² Voice = voice service with no qualifying broadband service as defined by 47 C.F.R., Section 54.403 (a)(2).

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