

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

~~3rd~~^{4th} Revised Sheet 1
Canceling ~~2nd~~^{3rd} Revised Sheet 1

ISSUED: ~~May 14, 2003~~December 6, 2021
BY: ~~JAMES T. SCHUMACHER~~MARTIN A. RUBIN
~~VICE-PRESIDENT~~/CEO

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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

~~3rd~~^{4th} Revised Sheet 4
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BY: ~~JAMES T. SCHUMACHER~~^{MARTIN A. RUBIN-}
~~VICE-PRESIDENT/CEO~~

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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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SMART CITY TELECOMMUNICATIONS LLC
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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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SMART CITY TELECOMMUNICATIONS LLC
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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A2
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RULES AND REGULATIONS

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(T)

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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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RULES AND REGULATIONS

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C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

15. Ringer Limitations

Except as provided herein, the capability to activate one ringer is provided for each access line.

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

1. Advance Payments

a. Unless otherwise agreed to by the Company and the subscriber, an applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation, or other nonrecurring charges plus charges for one (1) month of service. Where construction charges are applicable the payment thereof may be required in accordance with Section A5 of the Tariff.

(+)
(+)
+
(+)

b. The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

2. Credit ~~and Deposits~~ for Applicants

(D)

a. The Company may, in order to safeguard its interests, require an applicant to establish satisfactory credit, ~~or pay a cash deposit~~, as set forth in the following:

(D)

(1) Credit will be deemed to be established if:

(a) The applicant for service has been a customer of any telephone utility within the last two (2) years and during the last 12 consecutive months of service did not have more than one (1) occasion in which a bill was paid after becoming delinquent and never had service disconnected for nonpayment; or

(+)

(b) The applicant for service furnishes a satisfactory guarantor to secure payment of bills for the service requested. A satisfactory guarantor shall, at the minimum, be a customer of the Telephone Company with a satisfactory payment record. A guarantor's liability shall be terminated when a residential customer whose payment of bills is secured by the guarantor meets the requirements in D.2.c.(1). Guarantors providing security for payment of residential customers bills shall only be liable for bills contracted at the service address contained in the contract of guaranty; or

(+)

(c) ~~The applicant pays a cash deposit; or~~

(D)

~~(d)~~—The applicant for service furnishes an irrevocable letter of credit from a bank or a surety bond.

(T)

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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A2
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RULES AND REGULATIONS

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D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

~~2. Credit and Deposits for Applicants (cont'd)~~

(D)

~~a. (cont'd)~~

~~(2) Amount of Deposit~~

~~The amount of the cash deposit shall not exceed an amount equal to the charges for one (1) month's local exchange service plus two (2) months' estimated toll service provided by or billed by the Company. If, after 90 days service, the actual deposit is found to be greater than an amount equal to one (1) month's local service plus two (2) months' actual average toll service provided by or billed by the Company, the Company shall, upon demand of the subscriber to the Company, promptly refund the difference. These deposit rules apply to local exchange service and toll service provided by or billed by the Company only and do not apply to Special Arrangement Agreements covering termination equipment installations for which the Company may require a reasonable deposit.~~

(T)
(T)
(T)

~~b. New or Additional Deposits~~

~~The Company may require, upon reasonable written notice of not less than 15 days, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills, however, the total amount of required deposit should not exceed twice the actual average monthly toll billing provided by or billed by the Company plus one (1) month's local service charge, for the 90 day period immediately prior to the date of notice. In the event the customer has had service less than 90 days, then the Company shall base its new or additional deposit upon the actual average monthly billing available. When the Company has good reason to believe payment by a nonresidential customer is in jeopardy and toll usage provided by or billed by the Company is significantly above normal for that customer, the Company may request a new or additional deposit. If the deposit requested is not paid within 48 hours, the Company may discontinue service.~~

(T)

~~c. Refund of Deposits~~

~~(1) After a customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Telephone Company shall refund the residential customer's deposits and shall, at its option either refund or pay the higher rate of interest specified in D.2.d. for nonresidential deposits, providing the customer has not, in the preceding 12 months, (a) made more than one (1) late payment of a bill (after the expiration of 15 days from the date of mailing or delivery by the Company), (b) paid with a check refused by a bank, (c) been disconnected for nonpayment, or at any time, (d) used service in a fraudulent or unauthorized manner.~~

(T)

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
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RULES AND REGULATIONS

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D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

~~2. Credit and Deposits for Applicants (cont'd)~~

(D)

~~e. Refund of Deposits (cont'd)~~

- (2) ~~Upon termination of service, the deposit and accrued interest may be credited against the final account and the balance, if any, shall be returned promptly to the customer, but in no event later than 45 days after service is discontinued.~~

~~d. Interest on Deposits~~

~~All deposits held by the Company in excess of six months shall bear simple interest at the rate of six percent (6%) per annum from the date the deposit is received. The Company shall pay an interest rate of seven percent (7%) per annum on deposits of nonresidential customers qualifying under D.2.c.(1) when such deposits are not refunded by the Company after 23 months. The deposit interest shall be simple interest in all cases and settlement shall be made annually, at the option of the Company, either in cash paid directly to the customer or, by credit on the customer's current bill. This does not prohibit the Company from paying a higher rate of interest than herein required. No customer depositor shall be entitled to receive interest on their deposit until and unless a customer relationship and the deposit have been in existence for a continuous period of six (6) months; then he or she shall be entitled to receive interest from the date of the commencement of the customer relationship and placement of the deposit. Nothing in the Commission rule prohibits the Company from refunding at any time a deposit with any accrued interest.~~

(T)

~~e. Record of Deposits~~

~~The Company shall keep records to show:~~

- (1) ~~The name of each customer making the deposit;~~
(2) ~~The premises occupied by the customer when the deposit was made;~~
(3) ~~The date and amount of deposit; and~~
(4) ~~Each transaction concerning the deposit such as interest payment, interest credited, or similar transactions.~~

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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RULES AND REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

~~2. Credit and Deposits for Applicants (cont'd)~~

(D)

~~f. Receipt for Deposit~~

~~A nontransferable certificate of deposit shall be issued to each customer and means provided so that the customer may claim the deposit if the certificate is lost. The deposit receipt shall contain notice that after 90 days' service, the subscriber is entitled to refund of any deposit over and above an amount equal to one (1) month's local service plus two (2) months' average toll service provided by or billed by the Company.~~

~~g. Responsibility for Payment~~

~~The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, or constitutes a waiver or modification of the regular practice of the Telephone Company, providing for the discontinuance of service for nonpayment of any sums due the Company.~~

(D)

3. Payment for Service

- a. The subscriber is responsible for payment of all appropriate charges for completed calls, services, and equipment. All charges due by the subscriber are payable at the Company's business office or at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of a subscriber is the result of Company mistake, the Company may not backbill in excess of 12 months. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

- (1) A charge of \$38.00 or 5% (not to exceed \$100), whichever is greater, will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

(H)

- b. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

4th Revised Sheet 1
Canceling 3rd Revised Sheet 1

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PRESIDENT/CEO

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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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SMART CITY TELECOMMUNICATIONS LLC
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SMART CITY TELECOMMUNICATIONS LLC
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Canceling 7th Revised Sheet 8

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SMART CITY TELECOMMUNICATIONS LLC
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6th Revised Sheet 11
Canceling 5th Revised Sheet 11

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SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

6th Revised Sheet 12
Canceling 5th Revised Sheet 12

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A2
3rd Revised Sheet 2
Canceling 2nd Revised Sheet 2

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RULES AND REGULATIONS

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
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SECTION A2
2nd Revised Sheet 15
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RULES AND REGULATIONS

C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

15. Ringer Limitations

Except as provided herein, the capability to activate one ringer is provided for each access line.

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

1. Advance Payments

- a. Unless otherwise agreed to by the Company and the subscriber, an applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation, or other nonrecurring charges plus charges for one (1) month of service. Where construction charges are applicable the payment thereof may be required in accordance with Section A5 of the Tariff.
- b. The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

2. Credit for Applicants

(D)

- a. The Company may, in order to safeguard its interests, require an applicant to establish satisfactory credit, as set forth in the following: (D)

(1) Credit will be deemed to be established if:

- (a) The applicant for service has been a customer of any telephone utility within the last two (2) years and during the last 12 consecutive months of service did not have more than one (1) occasion in which a bill was paid after becoming delinquent and never had service disconnected for nonpayment; or
- (b) The applicant for service furnishes a satisfactory guarantor to secure payment of bills for the service requested. A satisfactory guarantor shall, at the minimum, be a customer of the Telephone Company with a satisfactory payment record. A guarantor's liability shall be terminated when a residential customer whose payment of bills is secured by the guarantor meets the requirements in D.2.c.(1). Guarantors providing security for payment of residential customers bills shall only be liable for bills contracted at the service address contained in the contract of guaranty; or

(c)

(D)

The applicant for service furnishes an irrevocable letter of credit from a bank or a surety bond.

(T)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A2
2nd Revised Sheet 16
Canceling 1st Revised Sheet 16

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RULES AND REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

(D)

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A2
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RULES AND REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

(D)

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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RULES AND REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

(D)

(D)

3. Payment for Service

- a. The subscriber is responsible for payment of all appropriate charges for completed calls, services, and equipment. All charges due by the subscriber are payable at the Company's business office or at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of a subscriber is the result of Company mistake, the Company may not backbill in excess of 12 months. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.
 - (1) A charge of \$38.00 or 5% (not to exceed \$100), whichever is greater, will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.
- b. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.