#### COMMUNICATIONS TARIFF APPLICATION

DATE PSC RECEIVED: <u>6/13/2024 1:41:31 PM</u>

OFFICIAL FILING DATE: <u>12/18/2023 12:00:00 AM</u>

AUTHORITY NUMBER: T20240010 PROCESSED BY: OPR <u>PENNY</u> <u>MALLOW</u>

COMPANY CODE:TX901COMPANY NAME:MULTIPHONE LATIN AMERICA, INC.

#### A. SYNOPSIS

1. ANTICIAPTED EFFECTIVE DATE: 12/18/2023

2. IF DIFFERENT, COMPANY REQUESTED EFFECTIVE DATE:

3. DESCRIPTION OF THE FILING:

Request for cancellation of CLEC Certificate No. 8659 by MULTIPHONE LATIN AMERICA, INC.

#### B. ACTION TO BE TAKEN WITH THIS FILING

1. TO BECOME EFFECTIVE A1 (A1 or A2)

SUBJECT: CANCEL

- 2. PLACE ON COMMISSION AGENDA FOR DATE:
- 3. RECOMMENDATION DUE DATE:
- 4. DOCKET NO: <u>20230137</u>
- 5. ORDER NO:

#### C. FINAL ACTION

1.EFFECTIVE DATE: <u>12/18/2023</u> PROTESTED? YES OR NO (CIRCLE ONE)

- 2. REVISION REPLACEMENTS? REQUESTED: N/A RECEIVED: N/A
- 3. REVISION DISCREPANCIES:

#### 4. COMMENTS:

5. REVISIED PAGES VERIFIED AGANIST E-TARIFF: N/A 6. E-TARIFF UPDATED: N/A

FORMS (2) REVISIED 11/2015 FORM/CTA

State of Florida

FILED 12/28/2023 DOCUMENT NO. 06766-2023 FPSC - COMMISSION CLERK

# **Public Service Commission**

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

# -M-E-M-O-R-A-N-D-U-M-

DATE:	12/28/2023
TO:	Adam J. Teitzman, Commission Clerk, Office of Commission Clerk
FROM:	Penny Mallow, Public Utility Analyst, Office of Industry Development & Market <i>GF</i> Analysis Tim Sparks, Attorney, Office of the General Counsel AEH
RE:	Docket No. 20230137-TXRequest for cancellation of Certificate of Authority No. 8659 of MULTIPHONE LATIN AMERICA, INC., effective December 18, 2023.

MULTIPHONE LATIN AMERICA, INC. has requested cancellation of Certificate No. 8659, effective December 18, 2023. The certificate holder has complied with Section 364.335(3), Florida Statutes, by providing the Florida Public Service Commission notice in writing of its request for voluntary cancellation of its certificate.

Neither the cancellation of the certificate nor the failure to receive a RAF return notice shall relieve MULTIPHONE LATIN AMERICA, INC. from its obligation to pay RAFs. This includes the obligation to pay any penalty and interest that may be due for the current year. Failure to pay the amounts owed to the Florida Public Service Commission will result in the Company's fees, penalties and interest being sent to a collection agency.

Pursuant to Section 2.07.C.5.f., Administrative Procedures Manual, the voluntary cancellation is acknowledged and the docket should be closed.

#### FILED 12/28/2023 DOCUMENT NO. 06765-2023 FPSC - COMMISSION CLERK

# **Dorothy Menasco**

From:	Dorothy Menasco
Sent:	Thursday, December 28, 2023 12:03 PM
То:	Greg Fogleman
Cc:	Penny Mallow; Timothy Sparks; Savannah Jones; Danyel Sims; Hong Wang
Subject:	RE: Correction to Document Number 06654-2023 in Docket No. 20230137-TX

# Per your request, the docket title has been updated to reflect, "Request for cancellation of CLEC Certificate No. 8659 by MULTIPHONE LATIN AMERICA, INC."

From: Greg Fogleman <GFoglema@PSC.STATE.FL.US>
Sent: Thursday, December 28, 2023 10:55 AM
To: Hong Wang <HWang@PSC.STATE.FL.US>; Dorothy Menasco <DMenasco@PSC.STATE.FL.US>
Cc: Penny Mallow <pmallow@psc.state.fl.us>; Timothy Sparks <TSparks@psc.state.fl.us>; Savannah Jones
<savjones@psc.state.fl.us>; Danyel Sims <DSims@psc.state.fl.us>
Subject: Correction to Document Number 06654-2023 in Docket No. 20230137-TX

Document Number 06654-2023, Request to Establish to Establish Docket, Request for Cancellation of CLEC Certificate 8659 of MultiPhone Latin America, Inc., incorrectly listed the Company Code as TY901. The correct company code should be TX901. Also, please change the docket title to: "Request for Cancellation of CLEC Certificate 8659 of MULTIPHONE LATIN AMERICA, INC." Please let us know if this email is sufficient or if any other steps are needed.

# DOCKET NO. 20230137-TX FILED 12/18/2023 DOCUMENT NO. 06654-2023 FPSC - COMMISSION CLERK

REQUEST TO ESTABLISH DOCKET       (Please type or print. File original with CLK.)       Date:     12/18/2023					
Date:	12/18/2	2023	e		ा DEC
1. From Di	vision /	Staff:	Idm / P. Mallow		8
2. OPR P. Mallow / G. Fogleman			MAN PH		
3. OCR:					4: 3 2
4. Suggest	ted Docl	ket Title:	Request for Cancellation of	CLEC (	Certificate 8659 of MultiPhone Latin America, Inc.
5. Program	n/Modul	e/Submod	ule Assignment:		B1f
6. Sugges	ted Doc	ket Mailing	g List		
a. Pro	vide NA	MES/ACR	ONYMS, if registered com	pany	Provided as an Attachment
Company if applicat		Parties (include address, if different from M		ICD):	Representatives (name and address):
TY901		MultiPhone Latin America, Inc.			Humberto Itriago
		2051 NW 112 <sup>th</sup> Ave, Ste 114			President
		Miami, FL	33172		hi@multiphone.org
b. Pro	ovide CO	MPLETE	NAME AND ADDRESS for a	all other	s (match representatives to companies)
Company if applicat			d persons, if any, address, if different from N	1CD):	Representatives (name and address):
7. Check o Comments		🛛 Supp	orting documentation atta	ched	To be provided with Recommendation

## **Greg Fogleman**

From:	Humberto Itriago <hi@multiphone.org></hi@multiphone.org>
Sent:	Monday, December 18, 2023 4:03 PM
То:	Greg Fogleman; 'regulation@multiphone.net'
Subject:	RE: Confirmation of Certificate Cancellation Request

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Yes, please proceed.

Humberto Itriago MultiPhone Latin America, Inc. 2051 NW 112th Ave. Suite #114, Miami FL 33172 USA 1 (305) 357-9402 Ext. 206 | Direct: +1 (305) 357-2136 Tw: @multiphone | Fb: MultiPhone | hi@multiphone.org | www.multiphone.net

#### Please do not include this mail address in any mailing list or bulk distribution without my consent.

This message and any attachments are intended only for the use of the addressee and may contain information that is privileged and confidential. If the reader of the message is not the intended recipient or an authorized representative of the intended recipient, you are hereby notified that any dissemination of this communication is strictly prohibited. If you have received this communication in error, notify the sender immediately by return email and delete the message and any attachments from your system.

TX901 Cert# 8659

From: Greg Fogleman <GFoglema@PSC.STATE.FL.US> Sent: Monday, December 18, 2023 11:10 AM To: 'regulation@multiphone.net' <regulation@multiphone.net> Subject: Confirmation of Certificate Cancellation Request

Dear Mr. Humberto Itriago and Mr. Orlando Padron,

I hope this email finds you well. We have received a request to cancel your Competitive Local Exchange Carrier (CLEC) certificate from Karen Salas earlier this year for MULTIPHONE LATIN AMERICA, INC. Before proceeding with the cancellation process, we need to confirm that this is indeed your intention. Ms. Salas is not listed as an official contact associated with your company. You can reply to this email with a simple "Yes" to confirm your decision to cancel your certificate and a docket will be established to initiate the process.

Please note neither the cancellation of the certificate nor the failure to receive a Regulatory Assessment Fee (RAF) return notice shall relieve Company Name from its obligation to pay RAFs. This includes the obligation to pay any penalty and interest that may be due for the current year. Failure to pay the amounts owed to the Florida Public Service Commission will result in the Company's fees, penalties and interest being sent to a collection agency.

I appreciate your cooperation in this matter. If you have any questions or concerns, feel free to reach out to me.

1

Best regards,

Greg Fogleman Public Utilities Supervisor Office of Industry Development and Market Analysis Florida Public Service Commission (850) 413-6574

### **Greg Fogleman**

From:	Jeff Bates
Sent:	Thursday, March 2, 2023 8:05 AM
То:	Greg Fogleman
Cc:	Mark Long; Savannah Jones; Eric Wooten; Dale Eastmond; Shelby Nave
Subject:	FW: Year 2023 Local Competition Report Data Request
Importance:	Low
Follow Up Flag: Flag Status:	Flag for follow up Flagged

Greg, I'm not sure if you guys had an open request to cancel their registration/certification.

TX901

From: Karen Salas <karen@multiphone.org> Sent: Wednesday, March 1, 2023 2:43 PM To: Comp Report <CompReport@PSC.STATE.FL.US> Subject: {BULK} RE: Year 2023 Local Competition Report Data Request Importance: Low

Mrs. Jones, we are not using the CLEC License, we want to cancel it.

Regards,

Karen Salas | Multiphone

From: Savannah Jones <<u>savjones@psc.state.fl.us</u>>
Sent: Wednesday, March 1, 2023 10:28 AM
Cc: Comp Report <<u>CompReport@PSC.STATE.FL.US</u>>
Subject: Year 2023 Local Competition Report Data Request

SENT VIA E-MAIL AND U.S. MAIL

Data as of December 31, 2022

Responses Due by April 17, 2023

Dear Sir or Madam:

Section 364.386, Florida Statutes, requires the Commission to gather data from the telecommunications industry to prepare its annual report to the Florida Legislature on telecommunications competition. The attached data request will help us evaluate the status of local competition in Florida. Please note that the bulk of the request now simply requires the submission of a copy of your company's Form 477 with the most current calendar year data as submitted to the FCC by March 1, 2023.

Please respond to the data request concurrently with your filing at the FCC, or as soon thereafter as practicable, but in no event later than April 17, 2023, as established by Section 364.386(1)(b), Florida Statutes. The data request has been updated for the 2023 Local Competition Report and previous versions of the data request should not be used. If you were not providing local non-VoIP services as of December 31, 2022, please indicate this on the data request questionnaire.

Responses for which you are claiming confidentiality must be filed with the Office of Commission Clerk together with a statement that you are making a confidentiality claim. Instructions for filing the information confidentially are posted on the Commission website at <a href="https://www.floridapsc.com/pscfiles/website-files//PDF/Utilities/Telecomm/LocalCompetition/Confidential Claim Instructions.pdf">https://www.floridapsc.com/pscfiles/website-files//PDF/Utilities/</a> Telecomm/LocalCompetition/Confidential Claim Instructions.pdf. All non-confidential responses may be sent via e-mail to <a href="compreport@psc.state.fl.us">compreport@psc.state.fl.us</a>, by facsimile to (850) 413-6392, or by postal mail to the attention of Jeff Bates. Contact information may be updated electronically using the Change of Information on Regulated Utility form at <a href="https://www.floridapsc.com/change-of-regulated-utility-contact-information">https://www.floridapsc.com/change-of-regulated-utility-contact-information</a>.

We appreciate your cooperation in filing your responses correctly and in a timely manner. If you have questions of a general nature, or concerning the questionnaire and returning your response, please contact Mark Long (850-413-6101; mlong@psc.state.fl.us), Jeff Bates (850-413-6538; jbates@psc.state.fl.us), Eric Wooten (850-413-6546; ewooten@psc.state.fl.us), or Shelby Nave (850-413-6816; SNave@psc.state.fl.us).

Sincerely,

Cayce Hinton Director

Report Website: http://www.floridapsc.com/Telecommunication

Report E-mail: compreport@psc.state.fl.us