

ACN Communications Services Bill Message

Bill Message:

*****Notice of Price Increase*****

Effective on your next month's invoice, following this notification, the monthly rate for your calling plan will increase by \$5/month.

LOCAL EXCHANGE SERVICES PRICE LIST

CHECK SHEET

The pages of this Price List, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		38	3 rd Revised		70	Original
1	9 th Revised	*	39	Original		71	Original
2	2 nd Revised		40	Original		72	3 rd Revised *
3	Original		41	Original		73	Original
4	Original		42	Original		74	4 th Revised *
5	Original		43	Original		75	Original
6	Original		44	4 th Revised *		76	4 th Revised *
7	Original		45	3 rd Revised *		77	Original
8	Original		46	Original		78	Original
9	Original		47	4 th Revised *		79	4 th Revised *
10	Original		48	3 rd Revised *		80	2 nd Revised
11	Original		49	Original		81	Original
12	Original		50	3 rd Revised *		82	Original
13	Original		51	Original		83	4 th Revised *
14	Original		52	3 rd Revised *		84	2 nd Revised
15	Original		53	Original		85	3 rd Revised *
16	Original		54	3 rd Revised *		86	3 rd Revised *
17	Original		55	Original		87	Original
18	Original		56	3 rd Revised *		88	1 st Revised *
19	Original		57	Original		89	1 st Revised *
20	Original		58	Original		90	Original
21	Original		59	4 th Revised *		91	Original
22	Original		60	Original		92	Original
23	Original		61	Original		93	Original
24	Original		62	3 rd Revised *		94	Original
25	Original		63	Original		95	Original
26	Original		64	3 rd Revised *		96	Original
27	Original		65	Original		97	Original
28	Original		66	4 th Revised *		98	Original
29	Original		67	Original		99	Original
36	Original		68	Original		100	Original
37	Original		69	4 th Revised *			

* Included with this filing.

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Issued By:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.2 ACN Advantage Home (Cont'd.) ******C. Monthly and Usage Rates****BellSouth Territory**

Monthly Recurring Charges

ACN Advantage Home Access Line: \$45.98

Additional No Features Line: \$16.89

(I)

Local Calls above the Call Allowance: \$0.0100 per minute

Intrastate Toll Calls

IntraLATA: \$0.050 per minute

InterLATA: \$0.050 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

** *This service is grandfathered effective December 8, 2005, and available to existing Customers only.*

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.2 ACN Advantage Home (Cont'd.) ******C. Monthly and Usage Rates****Embarq Territory**

Monthly Recurring Charges

ACN Advantage Home Access Line: \$40.99

Additional No Features Line: \$17.99

(I)

Intrastate Toll Calls

IntraLATA: \$0.070 per minute

InterLATA: \$0.070 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

Verizon Territory

Service not yet available

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.3 ACN Advantage Plus (Cont'd.) ******B. Non-Recurring Charges**

Service connection charges may apply, See Section 4.1 of this price list. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates**BellSouth Territory**

Monthly Recurring Charges

ACN Advantage Plus Access Line:	\$46.99	(I)
Additional Lines - No Features Line:	\$16.89	

Intrastate Toll Calls

IntraLATA:	\$0.050 per minute
InterLATA:	\$0.050 per minute

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.3 ACN Advantage Plus (Cont'd.) **

C. Monthly and Usage Rates

Embarq Territory

Monthly Recurring Charges

ACN Advantage Plus Access Line:	\$49.99	(I)
Additional Lines – No Features Line:	\$17.99	

Intrastate Toll Calls above Call Allowance

IntraLATA:	\$0.070 per minute
InterLATA:	\$0.070 per minute

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

Verizon Territory

Service not yet available

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.4 ACN Advantage Complete (Cont'd.) ******C. Monthly and Usage Rates****BellSouth Territory**

Monthly Recurring Charges:

ACN Advantage Complete Access Line:	\$57.99	(I)
Additional Lines – No Features Line:	\$16.89	

Intrastate Toll Calls above the Call Allowance:

IntraLATA:	\$0.050 per minute
InterLATA:	\$0.050 per minute

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

Verizon Territory

Service not yet available

Embarq Territory

Service not yet available

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.5 ACN Advantage Unlimited (Cont'd.) ******C. Monthly and Usage Rates****BellSouth Territory**

Monthly Recurring Charges:

ACN Advantage Unlimited Access Line:	\$64.75	(I)
Additional Lines – No Feature Line:	\$16.89	

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

Embarq Territory

Monthly Recurring Charges:

ACN Advantage Unlimited Access Line:	\$73.75	(I)
Additional Lines – No Features Line:	\$17.99	

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

Verizon Territory

Service not yet available

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.6 ACN Advantage Extra (Cont'd.)******C. Monthly and Usage Rates****BellSouth Territory**

Monthly Recurring Charges

ACN Advantage Extra Access Line: \$52.99

Additional Lines - No Features \$16.89

Line:

(I)

InterLATA Toll Calls \$0.050 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

Embarq Territory

Service not yet available

Verizon Territory

Service not yet available

** Effective October 6, 2006 this service is grandfathered and available to existing Customers only.

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Service (Cont'd.)****3.6.7 ACN Advantage Unlimited II** (Cont'd.)****C. Monthly and Usage Rates**

	AT&T	Embarq	
Monthly Recurring Charges:			
ACN Advantage Unlimited Access Line:	\$60.99	\$73.75	(I)
Additional Lines – No Feature Line:	\$21.39	\$17.99	
Toll Free			
IntraLATA, per minute:	\$0.1000	\$0.1000	
InterLATA, per minute:	\$0.1000	\$0.1000	
 Verizon Territory			
		Service not yet available	

***Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.8 ACN Advantage Home - Standard and Value Options** (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges:			
Local Exchange Access Line:	\$42.98	\$39.85	(I)
Additional No Features Line:	\$21.39	\$17.99	
 Toll Service			
Advantage Home - Standard			
Monthly Recurring Charge:	\$1.99	\$0.00	
Intrastate, per minute:	\$0.09	\$0.09	
Advantage Home - Value			
Monthly Recurring Charge:	\$2.95	\$4.99	
Intrastate, per minute:	\$0.05	\$0.05	
Additional Lines – No Features Line Toll Service			
Intrastate, per minute:	\$0.05	\$0.07	
Toll Free			
Intrastate, per minute:	\$0.10	\$0.10	
 Verizon Territory			
			Service not yet available

***Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.9 ACN Advantage Plus - Standard and Value Options** (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges:			
Local Exchange Access Line:	\$41.99	\$48.85	(I)
Additional No Features Line:	\$21.39	\$17.99	
 Toll Service			
Advantage Plus - Standard			
Monthly Recurring Charge:	\$1.99	\$0.00	
Intrastate, per minute:	\$0.09	\$0.09	
Advantage Plus - Value			
Monthly Recurring Charge:	\$4.95	\$4.99	
Intrastate, per minute:	\$0.05	\$0.05	
Additional Lines – No Features Line Toll Service			
Intrastate, per minute:	\$0.05	\$0.07	
Toll Free			
Intrastate, per minute:	\$0.10	\$0.10	
 Verizon Territory			
	Service not yet available		

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.10 ACN Advantage Extra - Standard and Value Options (Cont'd.)**

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

BellSouth Territory

Local Service, per month

Local Exchange Access Line:	\$49.99	(I)
Additional No Features Line:	\$16.89	

Toll Service

Advantage Extra - Standard		
Monthly Recurring Charge:	\$1.99	
InterLATA toll calls, per minute	\$0.09	

Advantage Extra - Value		
Monthly Recurring Charge:	\$4.95	
InterLATA toll calls, per minute	\$0.0500	

Additional Lines – No Features Line Toll Service		
Intrastate toll calls, per minute	\$0.0500	

Toll Free		
Intrastate toll calls, per minute	\$0.1000	

Embarq Territory	Service available	not	yet
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Verizon Territory	Service available	not	yet
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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.11 ACN Advantage Unlimited VI (Cont'd.)¹****C. Monthly and Usage Rates**

	AT&T	Embarq	
Monthly Recurring Charges:			
ACN Advantage Unlimited Access Line:	\$53.99	\$53.95	(I)
Additional Lines – No Feature Line:	\$21.39	\$17.99	
Toll Free			
IntraLATA, per minute:	\$0.1000	\$0.1000	
InterLATA, per minute:	\$0.1000	\$0.1000	
Verizon Territory	Service not yet available		

¹ *Effective February 3, 2012, this service is grandfathered and available to existing Customers only.*

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.6 Residential Bundled Services (Cont'd.)

3.6.12 ACN Advantage Home - Standard and Value Options VI (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	CenturyLink	
Monthly Recurring Charges:			
Local Exchange Access Line:	\$38.99	\$40.99	(I)
Additional No Features Line:	\$21.39	\$17.99	

Toll Service

Advantage Home - Standard		
Monthly Recurring Charge:	\$3.99	\$2.00
Intrastate, per minute:	\$0.10	\$0.09

Advantage Home - Value		
Monthly Recurring Charge:	\$1.99	\$4.99
Intrastate, per minute:	\$0.05	\$0.05

Additional Lines – No Features Line Toll Service		
Intrastate, per minute:	\$0.05	\$0.07

Toll Free		
Intrastate, per minute:	\$0.10	\$0.10

Verizon Territory Service not yet available

¹ *Effective February 3, 2012, this service is grandfathered and available to existing Customers only.*

 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.13 ACN Advantage Plus - Standard and Value Options VI (Cont'd.)¹****B. Non-Recurring Charges**

Service connection charges may apply; see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

	AT&T	Embarq	
Monthly Recurring Charges:			
Local Exchange Access Line:	\$35.00	\$43.95	(I)
Additional No Features Line:	\$21.39	\$17.99	
 Toll Service			
Advantage Plus - Standard			
Monthly Recurring Charge:	\$1.99	\$0.00	
Intrastate, per minute:	\$0.10	\$0.09	
Advantage Plus - Value			
Monthly Recurring Charge:	\$3.99	\$4.99	
Intrastate, per minute:	\$0.05	\$0.05	
Additional Lines – No Features Line Toll Service			
Intrastate, per minute:	\$0.05	\$0.07	
Toll Free			
Intrastate, per minute:	\$0.10	\$0.10	
 Verizon Territory			
			Service not yet available

¹ *Effective February 3, 2012, this service is grandfathered and available to existing Customers only.*

 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.14 ACN Advantage Unlimited VII****C. Monthly and Usage Rates**

1. AT&T Territory

Monthly Recurring Charge

ACN Advantage Unlimited VII Local Exchange Line	\$57.99	(I)
Additional No Features Line:	\$21.39	

No Features Line Toll Service Intrastate, per minute:	\$0.07
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Toll Free Inbound Service Intrastate, per minute:	\$0.10
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2. CenturyLink and Verizon Territories

Service not available

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.6 Residential Bundled Services (Cont'd.)****3.6.15 ACN Advantage Plus VII (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

1. AT&T Territory

Local Service, per month

Local Exchange Access Line:	\$41.99	(I)
No Features Line:	\$21.39	

Toll Service

Monthly Recurring Charge:	\$5.00
Intrastate, per minute:	\$0.07

No Features Line Toll Service	
Intrastate, per minute:	\$0.07

Toll Free	
Intrastate, per minute:	\$0.10

2. CenturyLink and Verizon Territories

Service not available

 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.7 Business Bundled Services (Cont'd.)****3.7.1 ACN Business Advantage Unlimited (Cont'd.)****C. Rates and Charges - AT&T Territory**

1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

2. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$65.49	(I)
Data/Fax Line, per month	\$49.49	(I)

Long Distance Service

Intrastate calling, per minute	\$0.00
Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07
Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.7 Business Bundled Services (Cont'd.)****3.7.2 ACN Business Advantage Plus (Cont'd.)****C. Rates and Charges - AT&T Territory**

1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

2. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$55.49 (I)
Data/Fax Line, per month	\$49.49 (I)

Long Distance Service

Intrastate calling, per minute:	\$0.07
Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07
Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.8 Residential Stand-Alone Local Exchange Service****

Residential Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Residential Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. An optional No Features line is available as an additional line and includes unlimited local calling.

3.8.1 Service Features

Residential Stand-Alone Service includes the following:

- A. Local exchange voice line with 1000 minutes of local exchange calling. Calls above the 1000 minute call allowance are billed on a per minute basis.
- B. Optional No Features additional lines include local exchange line and unlimited local calling.

3.8.2 Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this price list.

3.8.3 Monthly and Usage Rates**AT&T Territory**

Monthly Recurring Charge

Local Exchange Access Line:	\$28.99	(I)
Additional Lines – No Features Line:	\$21.39	

Local Calls above the Call Allowance:	\$0.010 per minute
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** *Effective March 17, 2006 this service is grandfathered and available to existing Customers only.*

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)

3.8 Residential Stand-Alone Local Exchange Service**

3.8.3 Monthly and Usage Rates

Embarq Territory

Monthly Recurring Charge

Local Exchange Access Line: \$32.99

Additional Lines – No Features Line: \$17.99

(I)

Local Calls above the Call Allowance: \$0.010 per minute

Verizon Territory

Service not yet available

** *Effective March 17, 2006 this service is grandfathered and available to existing Customers only.*

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 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.10 ACN DigitalTalk Express Dedicated Basic Fax Line ****

ACN DigitalTalk Express Dedicated Basic is a business fax service that provides customers with unlimited local¹ and 300 minutes of long distance calls within US and Canada. This service is only available to customers also subscribed to ACN DigitalTalk Express² and is intended only for fax use.

3.10.1 Service Features

ACN DigitalTalk Express Dedicated Basic Fax Line includes the following features:

- Unlimited local calls¹.
- 300 minutes of long distance calls within the United States and Canada.

3.10.2 Rates and Charges

Non-Recurring Charge:	\$0.00	
Monthly Recurring Charge:	\$35.00	(I)
Long Distance Usage (U.S. and Canada), above 300 minutes, per minute:	\$0.05	

¹ Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

² ACN Digital Talk Express is an unregulated VoIP service.

** *Effective July 11, 2013, this service is grandfathered and available to existing Customers at existing locations for existing lines only.*

 LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3 – BASIC SERVICES AND RATES (CONT'D.)**3.11 DigitalTalk Data/Fax Line**

DigitalTalk Data/Fax Line is a business service that provides customers with unlimited local¹ minutes and access to long distance calling within the United States and Canada. Customers may order up to a maximum of three (3) lines. This service is only available to customers also subscribed to ACN DigitalTalk Services² and is intended for use with analog non-voice devices for faxing, security system monitoring and point-of-sale.

3.11.1 Service Features

DigitalTalk Data/Fax Line includes the following features:

- Unlimited local calls.¹

3.11.2 Rates and Charges

Non-Recurring Charge, per order (maximum of 3 lines):	\$30.00	
Monthly Recurring Charge, per line:	\$38.00	(I)
Long Distance Usage (U.S. and Canada), per minute:	\$0.05	

¹ Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

² ACN DigitalTalk Services are unregulated VoIP services.