

NETWORK TELEPHONE CORPORATION  
d/b/a Cavalier Telephone  
d/b/a PAETEC Business Services

Florida Price List No. 1  
3<sup>rd</sup> Revised Sheet 1  
Cancels 2<sup>nd</sup> Revised Sheet 1

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Alternative Local Exchange Service

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TITLE SHEET

ALTERNATIVE LOCAL EXCHANGE SERVICES PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to alternative local exchange telecommunications services provided by Network Telephone Corporation d/b/a Cavalier Telephone d/b/a PAETEC Business Services with principal offices at 2134 W. Laburnum, Richmond, VA 23227. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

(T)

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ISSUED: June 6, 2011

EFFECTIVE: June 7, 2011

2134 W. Laburnum  
Richmond, VA 2327

TX187 Price List No.1  
Scan Verified 2014

Alternative Local Exchange Service

CHECK SHEET

The sheet listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below compromise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION		SHEET	REVISION	SHEET	REVISION
1	3 <sup>rd</sup> Revised		28.1.6	Original	43	2 <sup>nd</sup> Revised
2	46 <sup>th</sup> Revised	*	28.1.7	Original	44	2 <sup>nd</sup> Revised
3	2 <sup>nd</sup> Revised		28.1.8	Original	45	2 <sup>nd</sup> Revised
4	Original		28.1.9	Original	46	2 <sup>nd</sup> Revised
5	Original		28.1.10	Original	47	2 <sup>nd</sup> Revised
6	Original		28.1.11	Original	48	2 <sup>nd</sup> Revised
7	4 <sup>th</sup> Revised		28.1.12	Original	49	2 <sup>nd</sup> Revised
8	Original		28.1.13	Original	50	2 <sup>nd</sup> Revised
9	Original		28.1.14	Original	51	2 <sup>nd</sup> Revised
10	Original		28.1.15	Original	52	2 <sup>nd</sup> Revised
11	Original		28.1.16	Original	53	3 <sup>rd</sup> Revised
12	First		28.1.17	Original	54	4 <sup>th</sup> Revised
13	Original		28.1.18	Original	55	2 <sup>nd</sup> Revised
14	1 <sup>st</sup> Revised		28.1.19	Original	56	2 <sup>nd</sup> Revised
15	2 <sup>nd</sup> Revised		28.1.20	Original	57	2 <sup>nd</sup> Revised
16	Original		28.1.21	Original	58	2 <sup>nd</sup> Revised
17	5 <sup>th</sup> Revised	*	28.1.22	Original	58.1	4 <sup>th</sup> Revised
18	Original		28.1.23	Original	58.2	2 <sup>nd</sup> Revised
19	Original		28.1.24	Original	59	2 <sup>nd</sup> Revised
20	Original		28.1.25	Original	60	2 <sup>nd</sup> Revised
21	1 <sup>st</sup> Revised		29	2 <sup>nd</sup> Revised	61	2 <sup>nd</sup> Revised
22	Original		30	2 <sup>nd</sup> Revised	62	2 <sup>nd</sup> Revised
23	1 <sup>st</sup> Revised		31	3 <sup>rd</sup> Revised	62.1	8 <sup>th</sup> Revised
24	1 <sup>st</sup> Revised		32	7 <sup>th</sup> Revised	63	9 <sup>th</sup> Revised
25	2 <sup>nd</sup> Revised		32.1	3 <sup>rd</sup> Revised	64	3 <sup>rd</sup> Revised
25.1	1 <sup>st</sup> Revised		32.1.1	Original	65	1 <sup>st</sup> Revised
25.2	5 <sup>th</sup> Revised		32.2	5 <sup>th</sup> Revised	66	Original
25.2.1	Original		32.2.1	Original	67	Original
25.3	Original		32.3	3 <sup>rd</sup> Revised	68	Original
25.4	9 <sup>th</sup> Revised		33	4 <sup>th</sup> Revised	69	Original
26	8 <sup>th</sup> Revised		34	2 <sup>nd</sup> Revised		
27	3 <sup>rd</sup> Revised		35	3 <sup>rd</sup> Revised		
28	3 <sup>rd</sup> Revised		36	6 <sup>th</sup> Revised		
28.1	5 <sup>th</sup> Revised		37	4 <sup>th</sup> Revised		
28.1.1	1 <sup>st</sup> Revised		38	2 <sup>nd</sup> Revised		
28.1.2	1 <sup>st</sup> Revised		39	3 <sup>rd</sup> Revised		
28.1.3	1 <sup>st</sup> Revised		40	4 <sup>th</sup> Revised		
28.1.4	Original		41	2 <sup>nd</sup> Revised		
28.1.5	Original		42	4 <sup>th</sup> Revised		

\*Indicates tariff pages included with this filing.

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2134 W. Laburnum  
Richmond, VA 23227

**Alternative Local Exchange Service**

**TABLE OF CONTENTS**

Title Sheet.....	1	
Check Sheet.....	2	
Table of Contents.....	3	
Symbols Sheet.....	4	
Tariff Format Sheets.....	5	
Exchange Service List.....	6	
Section 1 - Technical Terms and Abbreviations.....	7	
Section 2 - Rules, Regulations and Service Quality Criteria.....	8	
Section 3 - Basic Service Descriptions and Rates.....	16	
Call Timing.....	16	
Late Payment, Returned Check, Non-pay Disconnection.....	17	
Product Descriptions.....	18	
Billing Name and Address Service.....	25	
Service for Company Employees.....	25.2	
Special Provisions for the Handicapped.....	25.3	(T)
Operator Services.....	25.4	(T)
BellSouth Service Area Rates (Resold Service).....	26	
Business Line Charges.....	26	
Business Connection Charges.....	26	
Business Plans (Network Choice, LATA Wide, Message Rate).....	28.1	
Cities by Rate Group.....	29	
Residential Line Charges.....	32	
Residential Plans (Network Choice, LATA Wide).....	32.1	
Residential Plans (Message Rate, Packages with Long Distance).....	32.2	
Residential Connection Charges.....	36	
Prepaid Local Service.....	37	
Sprint Service Area Rates (Resold Service).....	39	
Sprint-United Rate Groups.....	39	
Sprint-United Flat Rate Service.....	40	
Sprint-United Measured Rate Residential.....	42	
Sprint-Central Rate Groups.....	51	
Sprint-Central Flat Rate Service.....	52	
Sprint-Central Measured Rate Residential.....	54	
Network Choice.....	58.1	
Service Charges.....	62.1	
Promotions.....	63	
Section 4 - Facilities-Based Local Exchange Service Rates.....	64	(N)
Section 5 - IntraLATA Long Distance Rates.....	65	(N)

ISSUED: May 12, 2000

EFFECTIVE: May 15, 2000

BY: 2134 W. Laburnum.  
Richmond, VA 23227

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**Alternative Local Exchange Service**

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SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

**D** - Delete Or Discontinue

**I** - Change Resulting In An Increase to A Customer's Bill

**M** - Moved From Another Price List Location

**N** - New

**R** - Change Resulting In A Reduction To A Customer's Bill

**T** - Change in Text Or Regulation But No Change In Rate Or Charge

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ISSUED: May 4, 1998

EFFECTIVE:

BY:

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Richmond, VA 23227

**MAY 07 1998**

**Alternative Local Exchange Service**

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**PRICE LIST FORMAT SHEETS**

**A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).L
- 2.1.1.A.1.(a).L(i).
- 2.1.1.A.1.(a).L(i).(1).

**D. Check Sheets** - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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BY:

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Richmond, VA 23227

**MAY 07 1998**

Network Telephone Corporation  
d/b/a Cavalier Telephone  
d/b/a PAETEC Business Services

Florida Price List No. 1  
Original Sheet 6

**Alternative Local Exchange Service**

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**EXCHANGE SERVICE LIST**

The Company will provide local exchange service throughout the State of Florida. Local calling areas will coincide with those of the Incumbent Local Exchange Carrier (ILEC), unless otherwise specified.

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BY:

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Richmond, VA 23227

**MAY 07 1998**

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Alternative Local Exchange Service

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Network Telephone Corporation d/b/a Cavalier Telephone d/b/a PAETEC Business Services.

(T)

Customer - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's price list regulations.

Day - From 7:00 AM up to, and including 6:59 PM local time Monday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

Non-Day Rate Period - From 7:00 PM up to and including 6:59 AM local time at the originating terminal Monday through Friday, and all day Saturday, Sunday and Holidays.

Off-Net - Customers or locations where the Company provides local service using the incumbent local exchange company's switching facilities via Unbundled Network Element Combinations or resale.

On-Net - Customers or locations within the Company's collocation footprint where the Company provides local service using its own switching facilities or switching facilities leased from a third-party other than the incumbent local exchange company's.

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ISSUED: June 6, 2011

EFFECTIVE: June 7, 2011

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Richmond, VA 2327

**Alternative Local Exchange Service**

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**SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**

**2.1 Undertaking of the Company.**

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations.**

2.2.1 Service is offered subject to the availability of facilities and provisions of this price list.

2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this price list.

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EFFECTIVE:

BY:

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Richmond, VA 23227

**MAY 07 1998**



**Alternative Local Exchange Service**

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**SECTION 2 - RULES AND REGULATIONS continued**

**2.2 Limitations (Cont.)**

- 2.2.3 All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an ALEC carrier from the Florida Public Service Commission.

**2.3 Liabilities of the Company.**

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

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BY:

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**MAY 07 1998**

**Alternative Local Exchange Service**

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**SECTION 2 - RULES AND REGULATIONS continued**

**2.4 Interruption of Service.**

2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.

2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in days

"B" - total days in month

"C" - total monthly charge for affected facility

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EFFECTIVE:

BY:

2134 W. Laburnum.  
Richmond, VA 23227

**MAY 07 1998**

**Alternative Local Exchange Service**

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**SECTION 2 - RULES AND REGULATIONS continued**

**2.5 Disconnection of Service by Carrier.**

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this price list.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

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EFFECTIVE:

BY:

2134 W. Laburnum.  
Richmond, VA 23227

**MAY 07 1998**

Alternative Local Exchange Service

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SECTION 2 - RULES AND REGULATIONS continued

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

Business Customers will be assessed a Paper Bill Invoice Fee of \$3.95 per month if they elect to receive paper invoices through the mail. The Paper Invoice Fee will be waived for any business Customer who elects the Company's Electronic Billing Option and forgoes receipt of paper bills.

(N)  
|  
(N)

2.10 Equipment

2.10.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible to ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

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BY:

2134 W. Laburnum.  
Richmond, VA 23227

– Law & Public Policy

**Alternative Local Exchange Service**

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**SECTION 2 - RULES AND REGULATIONS continued**

2.10 **Equipment** (contd.)

- 2.10.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.10.3 Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 2.10.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 2.10.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.

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EFFECTIVE:

BY:

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**MAY 07 1998**

**Alternative Local Exchange Service**

**SECTION 2 - RULES AND REGULATIONS** continued

2.10 **Equipment** (contd.)

2.10.6 Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer- provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.

2.10.7 Title to all facilities provided by the Company under this price list shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.11 **Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.12 **Service Implementation**

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service. Implementation charges for business services are listed in Section 3.

2.13 **Reconnection Charge**

A reconnection fee may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.14 **Operator Service Rules**

The Company will enforce the operator service rules specified by the Commission and by the FCC and offers access to operator services. (T)

2.15 **Access to Telephone Relay Services**

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law. For calls received from the relay service, the company will, when billing relay calls, discount relay service calls by 50 percent off the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60% of the otherwise applicable rate for a voice non-relay call. (T)

ISSUED: December 3, 1999

EFFECTIVE: December 6, 1999

BY:

2134 W. Laburnum.  
Richmond, VA 23227

(T)

**Alternative Local Exchange Service**

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**SECTION 2 - RULES AND REGULATIONS continued**

**2.16 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Tape and AT&T Tariff.

Formula: 
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

**2.17 Cancellation of Service by Customer**

Customers can cancel basic local exchange service by providing advance written notification to the Company. (T)  
Customers with bundled service must provide 30 days advance written notice of termination, and early termination (T)  
penalties will be specified in the written term agreement. Monthly recurring charges will apply for 30 days (T)  
following the cancellation notification. (T)

**2.18 Minimum Call Completion Rate**

Customers can expect a call completion rate (number of calls completed divided by the number of calls attempted) of 90% during peak use periods for all FG D services (1+ dialing).

**2.19 Access to 911 Emergency Services**

The Company will provide, at no cost to the customer, 911 emergency services access at levels equal to the service provided by the ILEC. Access to 911 will be maintained during temporary disconnection of a residential subscriber for non-payment of the local bill

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ISSUED: June 30, 2003

EFFECTIVE: July 1, 2003

BY:

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Richmond, VA 23227

**Alternative Local Exchange Service**

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES**

**3.1 Timing of Calls**

**3.1.1 When Billing Charges Begin and End For Phone Calls**

The customer's usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

**3.1.2 Billing Increments**

The billing increments for each service is set forth in the individual product rate section.

**3.1.3 Per Call Billing Charges**

Billing will be rounded up to the nearest penny for each call.

**3.1.4 Uncompleted Calls**

There shall be no charges for uncompleted calls.

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BY:

2134 W. Laburnum.  
Richmond, VA 23227

**MAY 07 1998**



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Alternative Local Exchange Service

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.2 Determining Applicable Rate in Effect.

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day Period, the Day Rate applies to the initial minute and to any additional minutes that the call continues during the rate period. If the call continues into a different rate period, the appropriate rates from that period apply to any additional minutes occurring in that rate period. If an additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.

3.3 Payment of Calls

3.3.1 Late Payment Charges

A late payment fee of 1.5% per month will be assessed on all unpaid balances more than twenty (20) days old.

In addition to the Late Payment Charge, a Late Payment Collection Fee of \$5.00 will be applied to the accounts of subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

(N)  
|  
(N)

3.3.2 Returned Check Charges

A returned check charge of \$25.00 will be assessed for checks returned for insufficient funds.

3.4 Suspension of Service For Non-payment

An administrative fee equal to the line change charge established in Section 3 of this tariff applies when service is temporarily suspended for non-payment. The fee and outstanding balance must be paid prior to the Company accepting an order for restoration of service or facilities.

**Alternative Local Exchange Service**

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**

**3.5 Local Service Areas**

The Company will provide Local Exchange Service in the entire State of Florida. Local calling service areas will coincide with those of the ILEC, unless otherwise specified.

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An addition per-call operator service charge will apply for operator-assisted calling.

**3.6 Product Descriptions**

**3.6.1 Business Services**

Business Services are offered for local calling using the facilities of the Company and/or those of other authorized Local Exchange Carriers. Business Services are offered primarily to the following:

1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

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BY:

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**MAY 07 1998**

**Alternative Local Exchange Service**

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**

**3.6 Product Descriptions, cont.**

**3.6.1 Business Services, cont.**

**3.6.1.A Business Exchange Line Service**

Business Exchange Line Service provides a facility from a Customer's location to the Company's Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with the Company's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

**3.6.1.B Private Branch Exchange (PBX) Service**

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the Company's Central Office. Standard configurations include Local CO Trunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with the Company's long distance products. Installation charges also apply.

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EFFECTIVE:

BY:

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**Alternative Local Exchange Service**

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**

**3.6 Product Descriptions, cont.**

**3.6.1 Business Services, cont.**

**3.6.1.C Optional Business Features**

**3.6.1.C.1 Direct Inward Dial (DID) Service**

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DIDH equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both; assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**

**3.6 Product Descriptions, cont.**

**3.6.2 Directory Listings**

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

**3.6.3 Operator-Assisted Services**

Operator-assisted services are provided to Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with the Company's operator-assisted service including Calling Card, Collect, Person-to- Person and Third Party. Monthly and/or usage-sensitive charges may apply, as well as per call operator charges. (T)

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.6 Product Descriptions, cont.

3.6.3 Operator-Assisted Services, cont.

3.6.3.A Operator Dialed Surcharge

This surcharge applies to Operator, Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.2.4.B Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is unavailable for incoming calls; or

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**

**3.6 Product Descriptions, cont.**

**3.6.3 Operator-Assisted Services, cont.**

**3.6.3.B Busy Line Verify and Line Interrupt service, cont.**

3. The operator verifies that the called number is busy with a call in progress and customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. A charge will apply for both verification and interruption. A verification must be made and its service charge incurred prior to the interruption. The additional charge will then apply to the interruption. The charge is not dependent on whether the called party agrees to release the line and accept the call. (T)

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above. Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**3.6.4 Directory Assistance**

Customers and users of the Company's services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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**Alternative Local Exchange Service**

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**

**3.6 Product Descriptions, cont.**

**3.6.4 Directory Assistance, cont.**

A credit will be given for calls to Directory Assistance when;

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol.35 #126, which has been registered with the Company will be exempt from Directory' Assistance charges for the first 50 calls within a billing cycle as set forth in Section 3.10.1.
2. Directory Assistance charges apply to all requests, including when the information is unlisted, non-published or no record can be found. Customers are allowed a maximum of two requests for information per call. (T)

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**ALTERNATIVE LOCAL EXCHANGE SERVICE**

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**SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES continued**

**3.6 Product Description cont.**

**3.6.5 Extended and Expanded Area Calling Service**

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customers' Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. The Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

**3.6.6**

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**ALTERNATIVE LOCAL EXCHANGE SERVICE**

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**3.6 Product Description cont.**

**3.6.6**

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.7 Product Description cont.

3.6.7 Residential Service for Company Employees

A. Resold Service

Active employees of this Company in BellSouth's service area who have not previously had service placed in collections status will be furnished local access lines and features at a discount of 21.83% off the monthly recurring charges for residential service listed in this tariff. Active employees of the Company in Sprint's service area who have not previously had service placed in collections status will be furnished local access lines and features at a discount of 19.2% off the monthly recurring charges for residential service. The discount shall be applied to the Residential Level One rates, regardless of connection date. The discount does not apply to the Telecommunications Packages with Long Distance included as outlined in Section 3 of this tariff.

Service will be furnished only at one location and only when the telephone is located in the employee's residence. Such employee's service will not be furnished at locations where the station is not restricted to the use of the employee and members of his immediate family or other employees residing in the same household. Employees who separate from the company and are entitled to a severance or retirement package may have service continued at the employee discount for a specified length of time as a part of the separations package.

Employees who receive this discount will not be eligible for other discounts or promotions the Company may offer from time to time. Voice mail products and Inside Wire Maintenance plans are not eligible for discounts. Employees who are not longer eligible for the employee discount will be provided written notice. If another provider is not selected, the employee's billing will convert to the appropriate retail rate listed in this tariff.

B. Facilities-Based Voice Service with DSL

Active employees who have completed 90 days of employment with Network Telephone and who have not previously had service placed in collections status are eligible for SDSL service which includes basic voice service at the employee-discount price indicated below: Additional voice lines are available at a monthly recurring charge of \$6.00 each.

<u>Zone</u>	<u>Monthly Recurring Charge</u>	<u>Installation</u>
1	\$41.00 (I)	\$150.00
2	\$41.00 (I)	\$150.00

*Certain material previously found on this page is now located on Page 25.2.1*

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TX187 Price List No.1  
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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.8 Product Description cont.

3.6.7 Residential Service for Company Employees cont.

A. Resold Service cont.

If an employee cancels the order during the ILEC cancellation period, a \$100 order cancellation charge will apply. If the employee cancels the order after the ILEC cancellation period, then a \$199 order cancellation charge will be assessed. If the employee is terminated (voluntarily or involuntarily) or becomes ineligible for employee service, NTC will bill the employee the per line rate for voice services currently in effect in this tariff and the rate for unbundled DSL service in the company's current price list. Employees must also choose Network Telephone's long distance service at currently tariffed prices to be eligible for the discounted VoDSL package. Features, including voice mail, are not eligible for a discount.

3.6.8 Service and Billing

All service quality standards and billing and payment arrangements outlined in Section 2 of this Tariff apply to services and packages offered in Section 3, unless otherwise noted.

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*Material now found on this Page was previously located on Page 25.2.*

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**Alternative Local Exchange Service**

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**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**

**3.6.9 Special Rates for the Handicapped**

**A. Directory Assistance**

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks service individuals with disabilities. The Company shall charge the prevailing tariff rates for every directory assistance call in excess of 50 within a billing cycle.

**B. Hearing and Speech Impaired Persons**

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

**C. Telecommunications Relay Service**

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by fifty percent (50%) off of the otherwise applicable rate for a voice nonrelay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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\*text in this section moved from 1st Revised Sheet 31

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.6 Product Description cont.

3.6.10 A. Local Operator Services

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.80
Collect, 3 <sup>rd</sup> Number	\$1.75
Person-to- Person Calls	\$3.25
Operator Dialed Surcharge (applies when the operator dials the terminating number)	\$0.60
Verification, Each Request	\$2.50
Interruption, Each Request	\$5.00
Directory Assistance	\$1.03
Directory Assistance Call Completion	\$0.50

B. Intralata Operator Services

	<u>Surcharge Per Call</u>
Calling Card	\$1.75
Collect, 3 <sup>rd</sup> Number - Automated	\$1.25
Collect, 3 <sup>rd</sup> Number - Operator Dialed	\$1.75
Person-to-Person Calls	\$3.25
Rate per minute \$.30	
Directory Assistance	\$1.95 (I)
Directory Assistance Call Completion	
Direct Dialed Calls	\$0.50
Customer Dialed Calling Card	\$0.85

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.7 Business Services Rates (T)

3.7.1 Rates Applicable in AT&Ts Service Area for Resold Services Only (T)

End users who subscribe to this Company's local exchange service will receive a 5% discount off monthly recurring charges associated with products and services offered in this tariff, except for service provided under the Residential Level Two tariff, and service provided as a Telecommunications Package with Long Distance Included outlined in Section 3 of this tariff. Residential Level Two rates and Telecommunications Packages are not eligible for discount. End users who subscribe to this Company's local exchange service in addition to this Company's intraLATA or interLATA long distance service will receive a 10% discount off monthly recurring charges for lines, trunks, and channels. Features do not qualify for the 10% discount.

End users who subscribe to voice mail products or inside wire maintenance plans will not receive discounts on their services.

3.7.2 Business Line Monthly Charges (T)

<u>Group Number</u>	<u>Rate Per Month</u>	<u>Group Number</u>	<u>Rate Per Month</u>
1	\$22.78	7	\$28.46
2	\$23.29	8	\$28.91
3	\$23.86	9	\$29.32
4	\$25.88	10	\$29.63
5	\$26.38	11	\$29.94
6	\$26.92	12	\$30.20

3.7.3 Cost Recovery Fee \$2.95, per line (T)

The Cost Recovery Fee will be assessed per voice line as a monthly recurring charge. The fee covers the increased costs associated with providing voice service including network enhancements and maintenance, costs associated with hurricane and storm recovery where applicable, and wholesale cost increases resulting from recent regulatory decisions

3.7.4 Non-Recurring Charges (T)

A.	Line Connection	
	First Line	\$62.00
	Additional Line	\$12.05
B.	Line Change	
	First Line	\$46.00
	Additional Line	\$11.00

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.) (T)

3.7.4 Non-Recurring Charges, (Cont'd.) (T)

C. Secondary Service

Per Request \$19.00

D. Premise Work

First 15 Minutes \$28.00

Additional 15 Minutes \$ 9.00

E. Trouble Location \$80.00

(D)

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings

Any unlimited long distance calling plan is strictly for typical business applications and is subject to the following restrictions: no more than ten lines per location may have such plan; no unlimited plan shall be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 5,000 minutes within any one month's invoice. Usage beyond this threshold is presumed to be inconsistent with typical business voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a message-rate long-distance service at the Company's standard rates.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

A. Network Choice for Business

Network Choice for Business packages are offered to business subscribers and consist of four components- a line (business flat rate service), calling features, listings and rotary service. The calling features may vary from line to line in multiple line packages.

	<u>Monthly Rate</u>
One-line Package	\$ 52.00
Two-line Package	\$ 98.00
Three-line Package	\$148.00

B. LATA Wide Calling Plan - Business

1. LATA Wide Calling Plan Business service allows the customer to choose between two calling options. The access line includes Touch-tone.

Option 1 - Flat rated plan that allows for calling within the LATA up to a total usage allowance of 120 hours/7200 minutes. Excess usage will be billed at the rates below.

Option 2 - Combination rated plan that provides for unlimited usage within the LATA for a flat monthly charge, and a single rate for each minute of use. Charges are listed below.

	<u>Monthly Rate</u>	<u>Per Minute of Use</u>
Option 1, per line (includes 120 hours of usage)	\$64.10	\$0.05/minute above 120 hour allowance
Option 2, per Line	\$35.10	\$0.08/minute of use

2.	<u>Message Rate Service</u>	<u>Business</u>
	Group 1	\$18.41
	Group 2	\$19.34
	Group 3	\$20.39
	Group 4	\$21.29
	Group 5	\$22.19
	Group 6	\$23.16
	Group 7	\$23.95
	Group 8	\$24.74
	Group 9	\$25.48
	Group 10	\$26.04
	Group 11	\$26.60
	Group 12	\$27.06

The monthly message allowance is 30 calls. The rate for calls in excess of the allowance is \$0.15 per call.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.7 Business Services Rate, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

C. SmarT

1. Service Description

SmarT is an integrated T1 Solution that offers the Customer comprehensive voice and data communications solution over a single T1 connection. The service is available only to on-net customers. Service is offered with a minimum 2-Year Term Agreement. 3-Year and 5-Year Term Agreements are also available.

SmarT includes the following:

- 400 local calls for the first four (4) lines plus 100 local calls for each line in excess of four (4). Calls exceeding the calling allowance within the billing cycle are billed on a per call basis at the rates set forth in Section 3.7.5.C.2(a);
- 400 minutes of direct-dial (1+) long distance usage for the first four (4) lines calling plus 100 minutes of direct-dial (1+) long distance usage for each line in excess of four (4). Usage in excess of these allowances within the billing cycle are billed at the usage rates set forth in Section 3.7.5.C.2(b);
- Inbound toll free service at a reduced per minute rate, as set forth in Section 3.7.5.C.2(c);
- The following features are included at no additional charge and are always enabled upon service initiation:

Return Call (*69)	Caller ID with Name
Internal Conference & Transfer	Call Waiting/Cancel Call Waiting
Speed Dialing 30	Call Forward Variable
Repeat Dialing	900/976, Collect, 3 <sup>rd</sup> Party Blocking
Three-Way Calling	

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.7 Business Services Rates, (Cont'd)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

C. SmarT, (Cont'd.)

1. Service Description, (Cont'd.)

- The following features are included at no additional charge and are enabled upon request:

Anonymous Call Rejection	Distinctive Ring
Call Forward Busy/Don't Answer	Hunting
Call Hold	Selective Call Acceptance
Call Block/Selective Call Rejection	Select Forward
Calling ID Delivery Suppression	Selective Distinctive Alerting
Remote Access to Call Forwarding	

2. Rates and Charges

(a) Per Call Charge

The following per call charge applies for local calls in excess of allowances described in Section 3.7.5.C.1:

Per Call Charge: \$ 0.049

(b) Direct-Dial (1+) Long Distance Per Minute Usage Rate

The following per minute usage rate applies to direct-dial (1+) long distance usage in excess of the long distance calling allowances described in Section 3.7.5.C.1:

Per Minute Rate: \$ 0.029

(c) Inbound Toll Free Long Distance Per Minute Usage Rate

The following per minute usage rate applies to inbound toll free calls:

Per Minute Rate: \$ 0.029

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

C. SmarT, (Cont'd.)

2. Rates and Charges, (Cont'd.)

(d) Monthly Recurring Charges\*

	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
SmartT - 4 Lines	\$302.00	\$270.00	\$242.00
Each Additional Line	\$ 18.00	\$ 15.00	\$ 13.00

(e) Nonrecurring Charges

	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Installation Charge	\$250.00	Waived	Waived

\*Includes federal End User Common Line Charge. Other taxes and surcharges are not included.

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

D. Accelerate Complete

(N)

1. Description and Limitations

Accelerate Complete is an advanced integrated T1 solution package-based plan available only to on-net business Customers.

This plan includes:

- Three Voice lines;
- Unlimited local calling;
- 250 minutes of domestic direct dialed long distance calling, per month, per line. Long distance minutes are aggregated at the account level;
- 100 minutes of domestic inbound toll free service per month, per line. Inbound toll free minutes are aggregated at the account level;
- Certain Custom Calling features with optional additional free features upon request (as described in Section 3.7.5.D.2);
- Broadband Internet access\* packages;
- One Toll Free number (upon request).

For additional monthly recurring charges, the Customer may elect unlimited domestic direct-dialed long distance and/or additional voice lines. If the Customer selects the unlimited long distance option, it must be applied to all voice lines and is limited to a maximum of 10 lines.

The usage restrictions in Section 3.7.5 apply to this service.

(N)

*\*This service is not regulated by the Florida Public Service Commission.*

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Alternative Local Exchange Service

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

D. Accelerate Complete, (Cont'd.)

(N)

2. Features

Accelerate Complete includes the following free Custom Calling features:

Caller ID With Name, Anonymous Call Rejection, Return Call, Transfer and Conference, Repeat Dialing, Speed Dial 30, Three Way Calling, Call Forward Variable, 900/976/Collect/Third Party Blocking.

Upon request the following Custom Calling features may be added at no additional charge.

Call Forward Busy, Call Forward No Answer, Call Hold, Call Waiting, Call Block, Calling Number Delivery Blocking, Distinctive Ring, Hunting, Selective Call Rejection, Selective Forward, Distinctive Ring, Remote Access to Call Forwarding, Single Voicemail Box with 30 messages\*.

The Customer may also elect to add any additional Custom Calling features not included in the listings above for an additional monthly recurring charge.

*\*This service is not regulated by the Florida Public Service Commission.*

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates , (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

D. Accelerate Complete, (Cont'd.)

(N)

3. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 3.7 of this Price List may apply.

a. Nonrecurring Installation Charge

Contract Term

1 Year Term	\$500.00
2 Year Term	\$250.00
3 Year Term	No Charge
5 Year Term	No Charge

b. Monthly Recurring Charge

	<u>Contract Term</u>			
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>
Accelerate Complete Including 3 Voice Lines	\$390.00	\$354.00	\$315.00	\$289.00
Each Additional Line	\$ 25.00	\$ 23.00	\$ 20.00	\$ 18.00
Optional Unlimited Long Distance, Per Line	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00
Additional Toll Free Numbers, Per Line	\$ 3.00	\$ 3.00	\$ 3.00	\$ 3.00

c. Per Minute Outbound and Inbound Domestic Long Distance Usage Rate

The per minute usage rate applicable to outbound direct dialed domestic long distance calls and to inbound long distance calls that exceed the usage allowances is found in the Company's Florida long distance Tariff.

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

E. Business Talk Value

(N)

1. Description and Limitations

Business Talk Value is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited local calling;
- Certain Custom Calling features as described in Section 3.7.5.E.2.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in Section Florida long distance tariff.

Term discounts are available.

The usage restrictions in Section 3.7.5 apply to this service.

2. Custom Calling Features

Business Talk Value includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, 900 Block and Speed Dial 8.

For an additional monthly recurring charge, the Customers may elect to add features either separately or bundled in the FiberTREX Feature Pack:

Consultation Hold, Call Transfer, Automatic Call Back, Call Forwarding Variable, Call Hold and Speed Dial 30.

The Customer may also elect to add any additional Custom Calling features not included in the listings above for an additional monthly recurring charge.

(N)

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.) (T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

E. Business Talk Value, (Cont'd.) (N)

3. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 3.7 of this Price List may apply.

a. Nonrecurring Installation Charge\*\*

Contract Term

Month-to-Month	\$26.80
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	No Charge
5 Year Term	No Charge

b. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$36.95
1 Year Term	\$34.95
2 Year Term	\$33.95
3 Year Term	\$32.95
5 Year Term	\$30.95

c. Per Minute Usage Rate

The per minute usage rate applicable to direct dialed domestic long distance calls are found in the Company's Florida long distance tariff.

\*\*Installation Charge is waived on ported lines.

(N)

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Alternative Local Exchange Service

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.) (T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

F. Business Talk Unlimited (N)

1. Description and Limitations

Business Talk Unlimited is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited Local Calling;
- Unlimited Direct Dialed Domestic Long Distance Calling;
- Certain Custom Calling Features as described in Section 3.7.5.F.2.

The Customer may subscribe to a maximum of ten (10) unlimited lines, per account. Unlimited direct dialed long distance includes calling to the 48 contiguous states, Alaska, Hawaii, Canada, US Virgin Islands, Guam, Puerto Rico and American Samoa. Term discounts are available.

The usage restrictions in Section 3.7.5 apply to this service.

2. Custom Calling Features

Business Talk Unlimited includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, Call Forward Variable, Speed Dial 30, Return Call, 900 Block

Additional features are available separately or bundled in the FiberTRES Feature Pack for an additional charge:

Consultation Hold, Call Transfer, Automatic Call Back, Call Forwarding Variable, Call Hold and Speed Dial 30.

The Customer may also elect to add any additional Custom Calling features not included in the listings above for an additional monthly recurring charge.

(N)

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.) (T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

F. Business Talk Unlimited, (Cont'd.) (N)

3. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 3.7 of this Price List may apply.

a. Nonrecurring Installation Charge\*\*

<u>Contract Term</u>	
Month-to-Month	\$26.80
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	No Charge
5 Year Term	No Charge

b. Monthly Recurring Charge

<u>Contract Term</u>	<u>Initial Line</u>	<u>Each Additional Line</u>
Month-to-Month	\$47.00	\$42.00
1 Year Term	\$47.00	\$42.00
2 Year Term	\$47.00	\$42.00
3 Year Term	\$47.00	\$42.00
5 Year Term	\$47.00	\$42.00

\*\*Installation Charge is waived on ported lines.

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.) (T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

G. Business Talk Plus (N)

1. Description and Limitations

Business Talk Plus is a package-based plan available to off-net business Customers.

This plan includes:

- Unlimited local calling;
- Certain Customer Calling features as described in Section 3.7.5.G.2.

The Customer may add direct dialed domestic long distance calling to the Plan for an additional monthly recurring charge as found in the Company's Florida long distance tariff. Long distance calling packages are available in blocks of 100 minutes.

The usage restrictions in Section 3.7.5 apply to this service.

Term discounts apply.

2. Custom Calling Features

Business Talk Plus includes the following Custom Calling features:

Caller ID with Name, Three-Way Conference, Toll Blocking, and Speed Dial 8.

Additional features are available separately or bundled in the FiberTREN Feature Pack for an additional charge:

Call Waiting, Return Call, Repeat Dialing

The Customer may also elect to add any additional Custom Calling features not included in the listings above for an additional monthly recurring charge.

(N)

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

G. Business Talk Plus, (Cont'd.)

(N)

3. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 3.7 of this Price List may apply.

a. Nonrecurring Installation Charge

Contract Term

1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	\$26.80
5 Year Term	\$26.80

b. Monthly Recurring Charge

Contract Term

1 Year Term	\$44.95
2 Year Term	\$43.95
3 Year Term	\$42.95
5 Year Term	\$40.95

c. Long Distance Calling Packages

Blocks of direct dialed domestic long distance calling packaged in blocks of 100 minutes are found in the Company's Florida long distance tariff.

d. Per Minute Usage Rate

The per minute usage rate applicable to direct dialed domestic long distance calls are found in the Company's Florida long distance tariff.

(N)

*\*\*Installation Charge is waived on ported lines.*

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.) (T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

H. Business Talk Premium (N)

1. Description and Limitations

Business Talk Premium is a package-based plan available to off-net business Customers.

This plan includes:

- Unlimited local calling;
- Unlimited direct dialed domestic long distance calling;
- Certain Custom Calling features as described in Section 3.7.5.H.2.

The Customer may subscribe to a maximum of ten (10) unlimited lines, per account.

The usage restrictions in Section 3.7.5 apply to this service.

2. Custom Calling Features

Business Talk Premium includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, Call Forward Variable, Speed Dial 30, Return Call, Toll Blocking optional Hunting.

Additional Custom Calling features not included in the listings above may be purchased for an additional monthly recurring charge. (N)

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

H. Business Talk Premium, (Cont'd.)

(N)

3. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 3.7 of this Price List may apply.

a. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$26.80
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	\$26.80
5 Year Term	\$26.80

b. Monthly Recurring Charge

<u>Contract Term</u>	<u>Initial Line</u>	<u>Each Additional Line</u>
Month-to-Month	\$57.00	\$52.00
1 Year Term	\$57.00	\$52.00
2 Year Term	\$57.00	\$52.00
3 Year Term	\$57.00	\$52.00
5 Year Term	\$57.00	\$52.00

(N)

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

(T)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

I. FiberTREX Optional Calling Features

(N)

The following features are only available to Customers subscribing to bundled service plans that include the FiberTREX Optional Calling Features.

	Monthly Recurring Charge
FiberTREX Service	\$2.50
Basic Standard Features	
Consultation Hold	Free
Call Transfer	Free
Three-Way Calling	Free
Automatic Call Back	Free
Call Forwarding Variable	Free
Call Hold	Free
Speed Calling 30	Free
Selectable Standard Features	
Intercom	Free
Call Forwarding (Busy/Don't Answer)	Free
Call Pick-Up	Free
Call Restriction Options	Free
Distinctive Ringing	Free
Hunting	Free
Call Waiting - Originating/Terminating	Free
Tone Block / Cancel Call Waiting	Free
Optional Features	
Call Block	\$1.25
Call Park	\$1.25
Caller ID	\$6.50
Directed Call Park	\$1.25
Last Number redial	\$1.25
Remote Access Forward	\$5.50
Repeat Call	\$1.25
Return Call	\$1.25

(N)

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Alternative Local Exchange Service

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

J. Business Talk Advantage

1. Description and Limitations

Business Talk Advantage is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited local calling;
- Certain Custom Calling features as described in Section 3.7.5.J.2.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in the Company's long distance tariff.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

2. Custom Calling Features

Business Talk Advantage includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, 900 Block and Speed Dial 8.

For an additional monthly recurring charge, the Customers may elect to add features, where available, either separately or bundled in the FiberTREX Feature Pack.

(N)

(N)

Alternative Local Exchange Service

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

J. Business Talk Advantage, (Cont'd.)

3. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 3.14 of this tariff may apply.

a. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

b. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$48.00
1 Year Term	\$43.00
2 Year Term	\$42.00
3 Year Term	\$41.00
5 Year Term	\$40.00

(N)

(N)

Alternative Local Exchange Service

---

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

K. Business Talk Complete

1. Description and Limitations

Business Talk Complete is a package-based plan available only to on-net business Customers.

This plan includes:

- Unlimited local calling;
- Unlimited Direct Dialed Domestic Long Distance Calling;
- Certain Custom Calling features as described in Section 3.7.5.K.2.

The Customer may subscribe to a maximum of ten (10) unlimited lines, per account.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

2. Custom Calling Features

Business Talk Complete includes the following Custom Calling features:

Caller ID with Name, Three-Way Calling, Call Forward Variable, Speed Dial 30, Return Call and 900 Block.

For an additional monthly recurring charge, the Customers may elect to add features, where available, either separately or bundled in the FiberTREX Feature Pack.

(N)

(N)

Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

K. Business Talk Complete, (Cont'd.)

3. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 3.14 of this tariff may apply.

a. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

b. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$55.00
1 Year Term	\$50.00
2 Year Term	\$47.00
3 Year Term	\$46.00
5 Year Term	\$45.00

(N)

(N)

Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

L. Business Talk Extended

1. Description and Limitations

Business Talk Extended is a package-based plan available to off-net business Customers.

This plan includes:

- Unlimited Local Calling.

Domestic long distance calling is not included with this plan. Long distance calls are billed separately at the per minute usage rates found in Section the Company's long distance tariff.

Term discounts are available.

This service is available only for standard business use and may not be used for the purpose of telemarketing products or services using automatic dialing devices or any other manual or automated calling methods.

The Customer may elect to add Custom Calling features, where available for an additional monthly recurring charge.

2. Rates and Charges

Unless listed in this Section, other nonrecurring service charges, as set forth in Section 3.7 of this tariff may apply.

a. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

(N)

(N)

Alternative Local Exchange Service

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

L. Business Talk Extended, (Cont'd.)

2. Rates and Charges, (Cont'd.)

b. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$50.00
1 Year Term	\$50.00
2 Year Term	\$50.00
3 Year Term	\$50.00
5 Year Term	\$50.00

(N)  
-----  
(N)

Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

M. Peace of Mind Business Bundle - Unlimited Plan

(N)

1. General Description and Availability

This bundled service offering is available to new or existing business Customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This bundled package is for small business Customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be billed at a reduced monthly recurring charge each, and will be equipped with Unlimited Long Distance and with all features listed below at no additional charge.

To qualify for this bundle service, Customers must subscribe to the Company's Small Business Unlimited Long Distance Plan and up to 15M Dynamic Broadband. The monthly recurring charges set forth in 3.7.5.M.3 include all bundle components for the full bundled rate.

This offering includes a one-party business access line, Small Business Unlimited Long Distance Plan and up to 15M Dynamic Broadband, plus the following features:

Call Forward Variable	Caller ID on Call Waiting	Rotary Hunt
Call Return	Repeat Dial	Business Voice Mail
Enhanced Call Waiting	Speed Dial 30	
Caller ID & Number	Three Way Calling	

2. Term Commitment

The Customer must agree to keep the services for a minimum of two years. If a Customer agrees to keep the services for a minimum of three years, the nonrecurring Service Installation Charges will be waived.

An early termination fee of 50% of the remaining term balance will apply for customers who terminate before the end of the minimum the two-year term commitment.

(N)



Alternative Local Exchange Service

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

M. Peace of Mind Business Bundle - Unlimited Plan, (Cont'd.)

3. Rates and Charges

a. Nonrecurring Charges

Nonrecurring service charges, as set forth in Section 3.11 of this tariff apply.

b. Monthly Recurring Charges

	<u>Monthly Recurring Charge*</u>
Initial Line	\$69.99
Each Additional Line	\$30.00

\*If any required component of the service bundle is discontinued, bundle discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

(N)

(N)

Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.7 Business Services Rates, (Cont'd.)

3.7.5 Business Bundled Service Offerings, (Cont'd.)

N. Peace of Mind Business Bundle - Flexible 5-Cent Plan

1. General Description and Availability

This bundled service offering is available to new or existing business Customers with one-party business access lines. This bundle does not apply to Key System lines or PBX lines.

This bundled package is for small business Customers. Customers may have up to ten business one-party access lines to qualify for this bundle. Access lines after the initial access line will be at a reduced monthly recurring charge each, and will be equipped with the Business Flexible flat \$0.05 Long Distance plan and with all features shown above at no additional charge.

To qualify for this service, Customers must also subscribe to the Company's Small Business Flexible flat \$0.05 cent per minute Long Distance plan and up to 15M Dynamic Broadband. The monthly recurring charges set forth in Section 3.7.5.N.3 include all bundle components for the full bundled rate.

This offering includes a one-party business access line, Small Business Flex 5-cent plan and up to 15M Dynamic Broadband, plus the following features:

Call Forward Variable	Caller ID on Call Waiting	Rotary Hunt
Call Return	Repeat Dial	Business Voice Mail
Enhanced Call Waiting	Speed Dial 30	
Caller ID & Number	Three Way Calling	

2. Term Commitment

The Customer must agree to keep the services for a minimum of two years. If a Customer agrees to keep the services for a minimum of three years, the non-recurring Service Installation Charges will be waived.

An early termination fee of 50% of the remaining term balance will apply for Customers who terminate before the end of the minimum two-year term commitment.

(N)

(N)



**Alternative Local Exchange Service**

CITY	GROUP NUMBER	CITY	GROUP NUMBER	CITY	GROUP NUMBER
Archer	6	Green Cove Springs	10	Orlando	12
Baldwin	9	Gulf Breeze	7	Oviedo	12
Belle Glade	3	Havana	7	Pace	7
Big Pine Key	*	Hawthorne	5	Pahokee	3
Boca Raton	10	Hobe Sound	7	Palatka	4
Boynton Beach	11	Holley Navarre	7	Palm Coast	4
Bronson	*	Hollywood	12	Panama City	5
Brooksville	5	Homestead	12	Panama City Beach	5
Bunnell	4	Islamorada	4	Pensacola	7
Cantonment	6	Jacksonville	11	Perrine	12
Cedar Keys	3	Jacksonville Beach	10	Pierson	4
Century	6	Jay	7	Pomona Park	4
Chiefland	3	Jensen Beach	6	Pompano Beach	12
Chipley	3	Julington	10	Ponte Vedra Beach	10
Cocoa (Main & Merritt)	8	Jupiter	10	Port St. Lucie	7
Cocoa Beach	8	Key Largo	4	St. Augustine	5
Coral Springs	12	Keystone Heights	6	St. Johns	11
Cross City	3	Key West	4	Sanford	12
Dayton Beach	6	Lake City	4	Sebastian	6
DeBary	6	Lynn Haven	5	Stuart	6
Deerfield Beach	12	Marathon	3	Sugarloaf Key	4
Deland	5	Maxville	10	Sunny Hills	5
DeLeon Springs	4	Melbourne	7	Titusville	6
Delray Beach	9	Miami	12	Trenton	5

(T)

(T)

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Richmond, VA 23227

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Florida P.S.C. List No. 1  
2<sup>nd</sup> Revised Sheet 30  
Cancels 1<sup>st</sup> Revised Sheet 30

**Alternative Local Exchange Service**

CITY	GROUP NUMBER	CITY	GROUP NUMBER	CITY	GROUP NUMBER
Dunnellon	6	Micanopy	5	Vernon	3
East Orange	12	Middleburg	10	Vero Beach	5
Eau Gallie Beach	7	Milton	7	Weekiwachee Springs	5
Fernandina Beach	4	Munson	6	Welaka	4
Flagler Beach	4	Newsberry	6	West Palm Beach	10
		New Smyrna Beach	4	Yankeetown	4
Fort Lauderdale	12	North Dade	12	Youngstown-Fountain	5
Fort Pierce	6	North Key Largo	3	Yulee	9
Gainesville	6	Oak Hill	4		
Geneva	12	Old Town	3		
Graceville	4	Orange Park	10		

\* Exceptions: Big Pine Key - \$25.77, Bronson - \$26.83

(T)

(T)

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Alternative Local Exchange Service

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

[Reserved for Future Use]

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Law & Public Policy

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.8 Residence Services Monthly Recurring Charges - Applicable in AT&T's Service Area for Resold Services Only (T)

End users who subscribe to this Company's local exchange service will receive a 5 % discount off monthly recurring charges associated with products and services offered in this tariff, except for service provided under the Residential level Two tariff, and service provided as a Telecommunications Package with Long Distance Included outlined in Section 3 of this tariff. Residential Level two rates and Telecommunications Packages are not eligible for discount. End users who subscribe to this Company's local exchange service in addition to this Company's intraLATA or interLATA long distance service will receive a 10% discount off monthly charges for lines, trunks and channels. Features do no qualify for the 10% discount. (T)

End users who subscribe to voice mail products or Inside Wire Maintenance plans will not receive discounts on these services.

3.8.1 Residence Flat Rate Main Station Line

Group Number	Residential	Residential	Group Number	Residential	Residential
	Level One	Level Two		Level One	Level Two
	Monthly	Monthly		Monthly	Monthly
1 (2,000)	\$8.98 (I)	\$14.95	7 (280,000)	\$11.26 (I)	\$16.89 (I)
2 (7,000)	\$9.39 (I)	\$14.95	8 (375,000)	\$11.57 (I)	\$17.35 (I)
3 (22,000)	\$9.80 (I)	\$14.95	9 (450,000)	\$11.83 (I)	\$17.75 (I)
4 (55,000)	\$10.12 (I)	\$15.18 (I)	10(550,000)	\$12.09 (I)	\$18.14 (I)
5 (120,000)	\$10.53 (I)	\$15.79 (I)	11(700,000)	\$12.24 (I)	\$18.36 (I)
6 (195,000)	\$10.90 (I)	\$16.35 (I)	12(more than 700,000)	\$12.45 (I)	\$18.68 (I)

Note: Level One rates apply to service connected on or before December 6, 1999. Level Two rates to apply to service connected after December 6, 1999 and receive no discount.

3.8.2 Cost Recovery Fee \$2.95, per line

The Cost Recovery Fee will be assessed per voice line as a monthly recurring charge. The fee covers the increased costs associated with providing voice service including network enhancements and maintenance, costs associated with hurricane and storm recovery where applicable, and wholesale cost increases resulting from recent regulatory decisions

(D)  
(D)  
(D)

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.9 LATA Wide Calling Plan

(T)

The LATA Wide Calling Plan provides residence subscribers a flat rate access line with unlimited calling to telephone numbers within the subscriber's LATA. The access line includes Touch-tone capability.

Residential subscribers may choose the Two-Line Plan or Three-Line Plan for the LATA-Wide Calling Plan with the Network Choice option. Both plans offer hunting, call hold and call pick up at no additional charge. All services/features specified in 3.10 as available with Network Choice service are also available with each line of a multi line package. Rules, regulations and limitations, specified in 3.10 for Network Choice service, apply to each line of a multi line package with the Network Choice option. All lines in a multi-line package must be on the same account and at the same location.

(T)  
(T)

Service charges specified in Section 3 of this Tariff do not apply for a conversion of existing service to/from the LATA-Wide Calling Plan or LATA-Wide Calling Plan service with the Network Choice Option.

LATA Wide Calling Plan Service

	Suspend Rate Residential <u>Level One</u>	Suspend Rate Residential <u>Level Two</u>	Monthly Rate Residential <u>Level One</u>	Monthly Rate Residential <u>Level Two</u>
Per line (without Network Choice)	\$16.00	\$24.75	\$32.00	\$48.00
Per line with Network Choice Option	\$14.50	\$21.75	\$48.00	\$72.00
Per Two-Line Plan Package w/Network Choice	\$29.00	\$43.50	\$94.50	\$141.75
Per Three-Line Plan Package w/Network Choice	\$43.50	\$62.25	\$141.00	\$211.50

Note: Level One rates apply to service connected on or before December 6, 1999. Level Two rates apply to service connected after December 6, 1999 and receive no discount.

(M)

*Certain material previously found on this Sheet is now located on Sheet 32.2.1.*

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.10 Residential Bundled Services

Any unlimited long distance calling plan is strictly for typical residential applications and is subject to the following restrictions: no more than ten lines per location may have such plan; no unlimited plan shall be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 5,000 minutes within any one month's invoice. Usage beyond this threshold is presumed to be inconsistent with typical residential voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a message-rate long-distance service at Cavalier standard rates.

3.10.1 Network Choice - Residential

Network Choice service provides residential subscribers with the following features in conjunction with a flat rate access line, which includes touch-tone capability.

- Custom Calling Services – all services except Three-way Calling with Transfer which is only available with the Two and Three-Line Plans.
- TouchStar services excluding Calling Number Delivery Blocking – Permanent
- Customized Code Restriction
- Ring Master Service
- Message Waiting Indication
- Service charges described in Section 3 of this Tariff do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. However, service charges specified in Section 3 of this Tariff apply for a conversion of existing service to/from Network Choice service.

Network Choice Residential	Suspend Rate Residential Level One	Suspend Rate Residential Level Two	Monthly Rate Residential Level One	Monthly Rate Residential Level Two
Per Line	\$ 5.50	\$ 8.25	\$33.00	\$49.50
Per Two Line Plan Pkg.	\$11.00	\$16.50	\$58.50	\$87.75
Per Three-Line Plan Pkg.	\$16.50	\$24.75	\$87.00	\$130.50

Note: Level One rates apply to service connected on or before December 6, 1999. Level Two rates apply to service connected after December 6, 1999 and receive no discount.

*Material now found on this Sheet was previously found on Sheet 32.1*

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

3.10 Residential Bundled Services, (Cont'd.)

3.10.3 Local Packages with Long Distance Usage Included - Residential Service in Embarq Service Areas

(M)(T)  
(M)

Platinum Plus Package - this plan offers subscribers two (2) local access lines with unlimited calling features on the first access line, a toll-free number, sixty (60) minutes of 1+ usage each month (usage in excess of 60 minutes will be billed at \$0.085 per minute) and unlimited Internet access.

Note: In order to qualify for the Gold Package, the customer must subscribe to the Company's local and long distance services.

- A. Rate per month - \$59.99
- B. Monthly charges are billed in advance. Usage charges are billed in arrears.
- C. 1+ usage is billed in six (6) second increments with a six (6) second minimum.

Platinum Package - this plan offers subscribers two (2) local access lines, call waiting and call forwarding features on the first line, a toll-free number, and sixty (60) minutes of 1+ usage each month (usage in excess of 60 minutes will be billed at \$0.085 per minute).

Note: In order to qualify for the Silver Package, the customer must subscribe to the Company's local and long distance services.

- A. Rate per month - \$49.99
- B. Monthly charges are billed in advance. Usage charges are billed in arrears.
- C. 1+ usage is billed in six (6) second increments with a six (6) second minimum.

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*Material now found on this Sheet was previously located on Sheet 32.2.*

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.10 Residential Bundled Services, (Cont'd.)

(T)

3.10.4 Local Packages with Long Distance Usage Included – Residential Service in AT&T Service Areas

(T)

Gold Package - this plan offers subscribers one (1) local access line with call waiting and call forwarding features, a toll-free number, sixty (60) minutes of 1+ usage each month (usage in excess of 60 minutes will be billed at \$0.085 per minute) and unlimited Internet access.

Note: In order to qualify for the Gold Package, the customer must subscribe to the Company's local and long distance services.

- A. Rate per month - \$39.99
- B. Monthly charges are billed in advance. Usage charges are billed in arrears.
- C. 1+ usage is billed in six (6) second increments with a six (6) second minimum.

Silver Package - this plan offers subscribers two (2) local access lines, call waiting and call forwarding features on the first line, a toll-free number, and sixty (60) minutes of 1+ usage each month (usage in excess of 60 minutes will be billed at \$0.085 per minute).

Note: In order to qualify for the Silver Package, the customer must subscribe to the Company's local and long distance services.

- A. Rate per month - \$33.99
- B. Monthly charges are billed in advance. Usage charges are billed in arrears.
- C. 1+ usage is billed in six (6) second increments with a six (6) second minimum.

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Alternative Local Exchange Service

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.11	Residence Service Non-Recurring Charges - Resold Service		(T)
3.11.1	Line Connection		(T)
	First Line	\$45.00 (I)	
	Additional Line	\$14.50 (I)	
3.11.2	Line Change		(T)
	First Line	\$29.30 (I)	
	Additional Line	\$14.00 (I)	
3.11.3	Secondary Service		(T)
	Per Customer Request	\$10.00	
3.11.4	[Reserved for Future Use]		(T)
3.11.5	Premises Work Charge - First 15 minute increment or fraction thereof, per increment	\$25.00	(T)
3.11.6	Premises Work Charge Each additional 15 minute increment or fraction thereof, per increment	\$9.00	(T)
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Alternative Local Exchange Service

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.12 Business and Residential Service for Embarq Exchanges - Resold Service (*Formerly Sprint*) (T)

End users who subscribe to this Company's local exchange service will receive a 5% discount off monthly recurring charges associated with products and services offered in this tariff, except for service provided under the Residential Level Two tariff, and service provided as a Telecommunications Package with Long Distance Included outlined in Section 3 of this tariff. Residential Level Two rates and Telecommunications Packages are not eligible for discount. End users who subscribe to this Company's local exchange service in addition to this Company's intraLATA or interLATA long distance service will receive a 10% discount off monthly recurring charges for lines, trunks, and channels. Features do not qualify for the 10% discount.

Installation charges, service charges and other non-recurring charges do not qualify for discounts.

End users who subscribe to voice mail products or Inside Wire Maintenance plans will not receive discounts on these services.

3.12.1 The following is a list of those exchanges served by Embarq. The group numbers contained herein correspond to those numbers and geographic descriptions contained within the Embarq Local Service Tariffs. (T)

3.12.2 Embarq Exchanges/Rate Groups (*Formerly Sprint United*) (T)

City	Group	City	Group	City	Group
Apopka	6	Lady Lake (821)	5	Punta Gorda	3
Arcadia	1	Lake Placid	1	Reedy Creek	6
Astor	4	Leesburg	4	St. Cloud	3
Avon Park	1	Lehigh Acres	4	Salt Springs	4
Belleview	4	Marco Island	4	San Antonio	2
Boca Grande	1	Moore Haven	1		
Bonita Springs	5	Mount Dora	4		
Bowling Green	1	Naples	4		
Bushnell	1	N. Cape Coral	5		
Cape Coral	5	N. Ft. Myers	5		
Cape Haze	2	N. Naples	4		
Clermont	6	Ocala	4		
Clewiston	1	Ocklawaha	4		
Crystal River	3	Okeechobee	1		
Dade City	2	Orange City	3		
Eustis	4	Pine Island	5		
Everglades	1	Port Charlotte	3		

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.13 Business and Residential Service for Embarq Exchanges (*Formerly Sprint*), (Cont'd.) (T)

3.13.1 Embarq Exchanges/Rate Groups (*Formerly Sprint United*), (Cont'd.) (T)

City	Group	City	Group	City	Group
Forest	4	Sanibel-Captiva Is.	5	Winter Park	6
Ft. Mead	3	Sebring	2	Zolfo Springs	1
Ft. Myers	5	Silver Springs Shores	4		
Ft. Myers Beach	5	Spring Lake	2		
Groveland	4	Tavares	4		
Homosassa Springs	3	Trilacoochee	2		
Howey-in-the-Hills	4	Umatilla	4		
Immokalee	1	Wauchula	1		
Inverness	3	West Kissimmee	3		
Keanansville	3	Wildwood	1		
Kissimmee	3	Williston	1		
LaBelle	1	Windemere	6		
Lady Lake	4	Winter Garden	6		

3.13.2 Flat Rate Local Exchange Services – Embarq (*Formerly Sprint United*) (T)

<u>Upper Limits</u>	<u>Residential Level One Monthly</u>	<u>Residential Level Two Monthly</u>	<u>Business Monthly</u>
Group 1 – 20,000	\$7.63	\$14.95	\$16.57
Group 2 – 50,000	\$8.39	\$14.95	\$18.37
Group 3 – 100,000	\$9.18	\$14.95	\$20.15
Group 4 – 200,000	\$9.94	\$14.95	\$21.94
Group 5 – 400,000	\$10.72	\$14.95	\$23.79
Group 6 – unlimited	\$11.48	\$14.95	\$25.57

\*Note: Level One rates apply to service connected on or before December 6, 1999.  
Level Two rates apply to service connected after December 6, 1999 and receive no discount.

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Alternative Local Exchange Service

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---

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.13 Business and Residential Service for Embarq Exchanges, (Cont'd.) (T)

3.13.3 Embarq Exchanges and Rate Groups (*Formerly Sprint Centel*) (T)

City	Group	City	Group
Alford	2	Starke	2
Baker	2	Tallahassee	6
Bonifay	1	Valparaiso	5
Cherry Lake	1	Westville	1
Cottondale	2		
Crawfordville	6		
Crestview	2		
DeFuniak Springs	2		
Destin 5			
Ft. Walton Beach	5		
Freeport 2			
Glendale	1		
Grand Ridge	2		
Greenville	6		
Greenwood	2		
Kingsley Lake	2		
Lewtey 2			
Lee	1		
Madison	1		
Malone	2		
Marianna	3		
Monticello	6		
Panacea	6		
Ponce de Leon	2		
Reynolds Hill	1		
St. Marks	6		
Santa Rosa Beach	4		
Seagrove Beach	1		
Shalimar	5		
Sneads	2		
Sopchoppy	6		

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.13 Business and Residential Service for Embarq Exchanges (*Formerly Sprint*), (Cont'd.) (T)

3.13.4 Rates for Flat Rate Local Exchange Service Embarq Exchanges (*Formerly Sprint Centel*) (T)

<u>Upper Limits</u>	Residential Level One <u>Monthly</u>	Residential Level Two <u>Monthly</u>	Business <u>Monthly</u>
Group 1 – 8,000	\$8.58	\$14.95	\$18.04
Group 2 – 16,000	\$9.05	\$14.95	\$19.07
Group 3 – 32,000	\$9.45	\$14.95	\$19.99
Group 4 – 64,000	\$9.91	\$14.95	\$21.06
Group 5 – 128,000	\$10.37	\$14.95	\$22.06
Group 6 – unlimited	\$10.89	\$14.95	\$23.35

\*Note: Level One rates apply to service connected on or before December 6, 1999. Level Two rates apply to service connected after December 6, 1999 and receive no discount.

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---

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

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(T)

(D)

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.13 Business and Residential Service for Embarq Exchanges (*Formerly Sprint*), (Cont'd.)

(T)

3.13.5 Network Solutions

Network Solutions service provides subscribers with certain features and service in conjunction with a flat rate access line.

The plan is not available with ISDN-BRI service or to customers who become toll restricted. If a customer becomes toll restricted, Network Solutions lines will be converted to applicable tariff rates and) optional services will convert to applicable tariff rates. No service charges are applicable.

No more than four residence lines can be enrolled with the Network Solutions option for each customer billed telephone account number. Service charges, as outlined in Section 3.15 of this tariff apply to request for new and additional Network Solutions lines, and for moving existing lines. Service charges will not apply when Network Solutions replaces existing local exchange service or if a customer changes back to local exchange service from Network Solutions. Customers are not eligible for promotional offerings associated with custom calling services included in this plan, and the plan may not be combined with any other optional toll calling plan service.

3.13.6 The following Network Solutions Package is offered:

	Monthly Rate Residential <u>Level One</u>	Monthly Rate Residential <u>Level Two</u>
Local exchange service, Custom Calling Feature Package 5	\$21.95	\$32.93
	Monthly Rate <u>Business</u> \$38.95	

Note: Level One rates apply to service connected on or before December 6, 1999. Level Two rates apply to service connected after December 6, 1999 and receive no discount.

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.13 Business and Residential Service for Embarq Exchanges (*Formerly Sprint*), (Cont'd.)

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3.13.7 Custom Calling Features with Network Solutions

- Enhanced Call Waiting
- Three Way Calling
- Return Call
- Repeat Dialing
- Call Forwarding
- Selective Call Rejection
- Caller ID with Name (including anonymous call rejection)
- Call Waiting ID
- Call Forward Busy-Fixed
- Call Forward Don't Answer-Fixed

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Alternative Local Exchange Service

SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

3.14 Service Charges, Residential and Business Embarq Resold Service (Formerly Sprint)

	Residence Embarq Formerly <u>United</u>	Residence Embarq Formerly <u>Centel</u>	Business Embarq Formerly <u>United</u>	Business Embarq Formerly <u>Centel</u>	
<u>Service Charges</u>					
Service Ordering Charge – Primary (associated with access line)	\$20.36	\$20.36	\$25.45	\$30.54	
Service Ordering Charge – Secondary	\$ 9.67	\$12.21	\$16.28	\$14.25	
Line Change Charge					
First Line	\$30.54	\$30.54	\$35.63	\$35.63	
Each Additional Line	\$30.54	\$30.54	\$35.63	\$35.63	
Premise Visit Charge	\$10.18	\$21.37	\$10.18	\$30.54	
Premise Work Charge, per ¼ hour or a fraction thereof	\$12.00		\$12.00		
Record Change Charge	\$ 5.09		\$ 5.09		
Restore Service (suspend at Customer request or nonpay suspension)					
First Line	\$38.50(I)	\$38.50(I)	\$38.50(I)	\$38.50 (I)	(T)
Each Additional Line	\$38.50(I)	\$38.50(I)	\$38.50(I)	\$38.50 (I)	(T)

3.14.1 Trouble Location Charge

A trouble location charge will apply when a report of trouble results in a visit to the customer's premises and the trouble is found on the customer's side of the demarcation point in the customer owned CPE or customer owned inside wire.

Charge, per visit \$40.00

3.14 Service Charges, Residential and Business Embarq Resold Service (Formerly Sprint), (Cont'd.)

3.14.2 Touch Tone Line Charge

Monthly, per line \$0.00

3.14.3 Cost Recovery Fee

\$2.95, per line for Facilities-Based Pricing Platform  
\$5.95, per Line for Resale Pricing Platform

The Cost Recovery Fee will be assessed per voice line as a monthly recurring charge. The fee covers the increased costs associated with providing voice service including network enhancements and maintenance, costs associated with hurricane and storm recovery where applicable, and wholesale cost increases resulting from recent regulatory decisions.

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Alternative Local Exchange Service

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SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES, (Cont'd.)

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Network Telephone Corporation  
d/b/a Cavalier Telephone  
d/b/a PAETEC Business Services

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Florida Price List No. 1  
3<sup>rd</sup> Revised Sheet 64  
Cancels 2<sup>nd</sup> Revised Sheet 64

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**Alternative Local Exchange Service**

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**SECTION 4 - FACILITIES-BASED LOCAL EXCHANGE SERVICE RATES**

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EFFECTIVE: December 30, 2000

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**Alternative Local Exchange Service**

**SECTION 5 -INTRALATA LONG DISTANCE RATES**

5.1 Rate Plan 1

The rates in this plan are offered only for customers on the Company's facilities-based local voice service who choose the Company's long distance service for both IntraLATA and InterLATA calling. When a customer reaches the next tier of minutes, all calls for his billing cycle will be billed under the rate for that tier. All calls will be billed in 6 second increments, with a 6 second minimum.

**1 + Outbound**

Volume Discount Tiers (Minutes of Usage)	<u>Rate Per Minute</u>
0-1,500	\$0.085
1,501 - 3,500	\$0.08
3,501 - 7,000	\$0.075
7,001 - 14,000	\$0.07
14,001 - 35,000	\$0.065
35,001 - 70,000	\$0.06
70,001 +	\$0.055

(7)

**Toll-Free Inbound**

Volume Discount Tiers (Minutes of Usage)	<u>Rate Per Minute</u>
0-1,500	\$0.09
1,501 - 3,500	\$0.085
3,501 - 7,000	\$0.08
7,001 - 14,000	\$0.075
14,001 - 35,000	\$0.07
35,001 - 70,000	\$0.065
70,001 +	\$0.06

(7)

5.2 Rate Plan 2

The rates in this plan are offered to subscribers of Network Telephone's IntraLATA long distance service who also subscribe to the Company's InterLATA long distance service and local service. All calls will be billed in 6 second increments with a 6 second minimum.

1+ Outbound and Toll-Free Inbound	\$00.10
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ISSUED: November 21, 2000

EFFECTIVE: November 22, 2000

BY: 2134 W. Laburnum.  
Richmond, VA 23227



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**Alternative Local Exchange Service**

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**SECTION 5 -INTRALATA LONG DISTANCE RATES (continued)**

5.3 Rate Plan 3

For any customer who does not subscribe to the company's InterLATA service, the rate per minute for IntraLATA usage only will be \$0.129 per minute.

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TX187 Price List No. MA 23227

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Alternative Local Exchange Service

SECTION 6 – OBSOLETE SERVICES

6.1 Prepaid Local Service

This Service allows customers who could not otherwise obtain local service due to an unsatisfactory credit history to obtain such service on a prepaid basis. A customer is required to pay for the service in advance. Upon establishment of the service, the customer can place or receive calls to any calling station in the local calling area, access basic 911 emergency service and where available, place and receive calls to or from 800 telephone numbers.

This service cannot be used to originate calls to another company's caller-paid information services (e.g. 900, 976) or another company's long distance service.

6.2 Prepaid Local Lines and Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified below.

1. One-Time Activation Fee  
One Time Activation Fee \$50.00 (BellSouth Region)  
One Time Activation Fee \$55.00 (Sprint Region)  
One Time Activation Fee \$65.00 (GTE Region)
  
  2. Monthly Recurring Charges  
Local Line –Live Charge – Tallahassee, Ft. Walton, Destin \$49.95  
Local Line –Live Charge – All other service areas \$39.95
  
  3. Optional Features
- |                   | <u>Monthly</u> | <u>One-Time Activation Fee</u> |
|-------------------|----------------|--------------------------------|
| Call Waiting      | \$ 5.00        | 5.00                           |
| Call Forwarding   | \$ 5.00        | 5.00                           |
| Three-Way Calling | \$ 5.00        | 5.00                           |
| Auto Busy Redial  | \$ 5.00        | 5.00                           |
| Last Call Return  | \$ 5.00        | 5.00                           |
| Toll Restriction  | N/C            |                                |
| Caller ID         | \$10.00        | 10.00                          |

*Material now found on this Sheet was previously located on Sheet 37*

ISSUED: July 21, 2006

EFFECTIVE: August 1, 2006

BY: 2134 W. Laburnum. (T)  
Richmond, VA 23227 |  
(T)

Alternative Local Exchange Service

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SECTION 6 –OBSOLETE SERVICES (Continued)

6.2 Prepaid Local Lines and Rates and Charges (Continued)

3. Optional Features (Continued)

	<u>Monthly</u>	<u>One-Time Activation Fee</u>
Anonymous Call Reject	\$ 5.00	\$5.00
Non-Published Number	\$ 5.00	
Busy Line/Don't Answer	\$5.00	\$5.00
Customer Alerting Enablement	\$ 5.00	\$5.00

(N/A= Not applicable, N/C=No Charge)

(M)

(M)

*Material now found on this Sheet was previously located on Sheet 38*

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ISSUED: July 21, 2006

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Richmond, VA 23227

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Alternative Local Exchange Service

SECTION 6 - OBSOLETE SERVICES (Continued)

6.3 Obsolete Promotional Offerings

(M)

1. Promotional Offering 1

For all customers who sign up for Network's prepaid local service offering during this promotional period, the one-time activation charge will be as follows:

- 1. BellSouth Region - \$14.95
- 2. Sprint Region - \$29.95
- 3. GTE Region - \$39.95

The promotional period will commence on December 6, 1999 and will continue through September 30, 2001. At the conclusion of the promotional period any new customers who sign up for Network's prepaid local service offering will be charged the standard one-time activation charge contained in Section 3.13.1 of this tariff.

2. Promotional Offering 2

All customers in the Destin, Ft. Walton, and Tallahassee areas who sign up for Network's prepaid local service offering during the period of this promotion will have the one-time activation charge listed in Section 3.13.1 or Section 3.16 of this tariff waived. Activation charges for features will continue to apply and are not waived during this promotion. Promotional Offering 2 begins on February 12, 2000 in Destin and Ft. Walton and on March 9, 2000 in Tallahassee. The promotion ends on August 23, 2000 in the Tallahassee market area and on September 30, 2001 in the Destin/Ft. Walton market areas.

3. Promotional Offering 3

Customers subscribing to Network Telephone's prepaid local service in certain market areas will receive discounts as listed below. This promotion expires on September 30, 2001.

Tallahassee - Customers will receive a \$20 discount off the first month's recurring charge for service listed in Section 3.13.1 of this tariff, and a \$19.95 discount off the activation fee listed in Section 3.16 of this tariff.

Ft. Walton - Customers will receive a \$10 discount off the first month's recurring charge for service listed in Section 3.13.1 of this tariff.

(M)

Material now found on this Sheet was previously located on Sheet 63.

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