

Business Telecom, Inc. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309

Florida Price List No. 1 (T)
2nd Revised Title Page (T)
Cancels 1st Revised Title Page (T)

LOCAL FACILITIES BASED SERVICES

RULES, REGULATIONS, AND
SCHEDULE OF RATES AND CHARGES
APPLICABLE TO END USER

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

FURNISHED BY

Business Telecom, Inc. d/b/a EarthLink Business

(T)

WITHIN THE STATE OF FLORIDA

[ALL PRODUCTS AND SERVICES CONTAINED IN THIS TARIFF ARE RESERVED FOR CURRENT CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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LOCAL FACILITIES BASED SERVICES

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original price list that are in effect on the date shown on each page.

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2	69 th Rev.	*	29	1 st Rev.	45.4	2 nd Rev.
3	38 th Rev.	*	30	2 nd Rev.	46	3 rd Rev.
3.1	23 rd Rev.	*	31	6 th Rev.	46.1	2 nd Rev.
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67.4	9 th Rev.	*	67.36	1 st Rev.		89.2	1 st Rev.
67.5	1 st Rev.		67.37	1 st Rev.		89.3	1 st Rev.
67.6	11 th Rev.	*	67.38	1 st Rev.		89.4	1 st Rev.
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67.12.1	1 st Rev.		70	7 th Rev.		89.12	1 st Rev.
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89.35	1 st Rev.		89.66	7 th Rev.	*	99	3 rd Rev.	
89.36	7 th Rev.	*	89.67	7 th Rev.	*	100	2 nd Rev.	
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89.59	6 th Rev.	*	94	1 st Rev.		109.5	1 st Rev.	
89.60	6 th Rev.	*	95	1 st Rev.		110	1 st Rev.	
89.61	6 th Rev.	*	96	7 th Rev.	*			
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EXPLANATION OF SYMBOLS

The following symbols shall be used in this price list for the purpose indicated below:

- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rate.
- (M) - To signify a move in the location of text.
- (N) - To signify new rate or regulation.
- (R) - To signify reduced rate.
- (T) - To signify a change in text but no change in rate or regulation.

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LOCAL FACILITIES BASED SERVICES

APPLICATION OF PRICE LIST

This price list sets forth the service offerings, rates, terms and conditions applicable to the local exchange, exchange access, and intrastate toll communications services within the state of Florida.

PRICE LIST FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list pages in effect. Consult the check sheet for sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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LOCAL FACILITIES BASED SERVICES

SECTION 1.0 - DEFINITIONS

For the purpose of this price list, the following definitions will apply:

Access Services: The Company's intrastate telephone services offered pursuant to this price list.

Access Service Request ("ASR"): The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

(D)

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LOCAL FACILITIES BASED SERVICES

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Bit: The smallest unit of information in the binary system of notation.

(D)

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence ("POP"). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Duplicate Bill Charge: Charge for providing duplicate copies of customer bills upon customer request.

EarthLink Business: **Business Telecom, Inc. d/b/a EarthLink Business**, the issuer of this price list. (N)

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this price list shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telecordia.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

ILEC: Incumbent Local Exchange Carrier.

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

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LOCAL FACILITIES BASED SERVICES

SECTION 1.0 - DEFINITIONS, (CONT'D.)

NPA: Numbering plan area or area code.

Off-Net: A means for carrying and switching traffic to or from the Customer's premises, where the Company leases Other Telephone Company's facilities to deliver traffic to a Customer location. With Off-Net service, the Customer's premises is connected through such facilities directly to switching equipment leased by the Company for resale purposes from Other Telephone Companies. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying and switching local traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using Company-owned fiber facilities or local loops obtained from Other Telephone Companies. With On-Net service, the Customer's premises is connected through such facilities directly to switching equipment owned by the Company.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Point of Presence ("POP"): Point of Presence

Point of Demarcation: The point where the Company's facilities end and the Customer's premises wiring begins.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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LOCAL FACILITIES BASED SERVICES

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this price list, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls: Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Sprint: Used throughout this price list to refer to Sprint - Florida, Incorporated.

Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

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LOCAL FACILITIES BASED SERVICES

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

UNE: Unbundled Network Element is a component element of local service the Company purchases from another local exchange company. The UNE elements as utilized in this price list refer to local services the company provides through a combination of its facilities and the facilities of other local exchange carriers.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this price list.

Verizon: Used throughout this price list to refer to Verizon Florida, Inc. (f/k/a GTE).

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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this price list in connection with one-way and/or two-way information transmission originating from points within the State of Florida, and terminating within a local calling area as defined herein.

The Company is responsible under this price list only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Use of Service

The Service(s) provided by the Company may be used for any lawful purpose consistent with the transmission and switching parameters and rules of the facilities utilized in the provision of the Service. The Customer shall not make use of the Services or underlying network:

- (A) in any way which might reasonably be expected to frighten, abuse, torment, or harass another;
- (B) in such a manner as to unreasonably interfere with the use of the Service by any of the Company's Customers; and/or
- (C) to transmit any material which, in the Company's sole discretion:
 - (1) violates any U.S. or state regulation, including material which infringes another's intellectual property rights;
 - (2) is threatening or obscene, libelous, defamatory or violates any right of privacy of another;
 - (3) is discriminatory or otherwise offensive.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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LOCAL FACILITIES BASED SERVICES

SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Terms and Conditions

- (A) Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this price list, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written agreements which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price list. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each agreement, or in any extension thereof, service shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one year terms unless terminated by either party upon 60 days written notice. The notice must be in the form of a letter, facsimile or e-mail. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the written agreement and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be terminated upon written notice to the Customer if:
 - (1) the Customer is using the service in violation of this price list; or
 - (2) the Customer is using the service in violation of the law.
- (E) This price list shall be interpreted and governed by the laws of the State of Florida without regard for its choice of laws provision.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Terms and Conditions, (Cont'd.)

- (F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- (H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All service packages established by the Company will be approved by the Commission prior to the furnishing of service.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service. The Company's entire liability for any claims, loss, damages, or expenses from any cause whatsoever shall not exceed the sums actually paid to the Company by the Customer for the Service giving rise to the claim.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability, (Cont'd.)

- (D) The Company, including but not limited to, its directors, officers, employees, representatives and agents, shall be indemnified and saved harmless by the Customer from and against all claims, demands, activities, suits, actions, losses, liabilities, damages and expense, including court costs, expenses and attorneys' fees due to:
- (1) Any act, negligence or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; cable cuts, unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - (3) Any unlawful or unauthorized use of the Company's facilities and services;
 - (4) Libel, slander, invasion of privacy or infringement of patents, trademarks, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 - (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability, (Cont'd.)

(D) (Cont'd.)

- (6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.5.
- (7) Availability or performance of any systems or related facilities under the control of or provided by other entities, even if the Company acted as agent in arranging such facilities or services;
- (8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (9) Any intentional, wrongful act of the Company's employee(s) when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability, (Cont'd.)

(D) (Cont'd.)

- (10) Any representations made by the Company's employees that do not comport or are inconsistent with the provisions of this tariff;
- (11) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (12) Any noncompletion of calls due to network busy conditions;
- (13) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities;
- (14) Content of information passing through the Company's network, including the accuracy or quality of such information.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Limitations on Liability, (Cont'd.)

- (E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- (F) The Company makes no other, and expressly disclaims all, warranties or representations, EXPRESS OR IMPLIED, concerning the service or any content received via the service, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (G) Failure by the Company to assert its rights pursuant to one provision of this price list does not preclude the Company from asserting its rights under other provisions.

2.1.6 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) The Company will deliver the Service(s) to the Customer's physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation.
- (E) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to be technically and operationally compatible with the facilities of the Company.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Provision of Equipment and Facilities, (cont'd.)

(F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (2) the reception of signals by Customer-provided equipment; or
- (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this price list, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.9 Ownership of Facilities

The Company shall remain the sole owner of any equipment it provides and/or installs at the Customer's premises.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Florida Public Service Commission's regulations, policies, orders, and decisions.

2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company, at its sole discretion, may permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this price list will apply.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this price list;
- (B) the proper installation, operation and maintenance of Customer-provided equipment used in connection with the Company's facilities or equipment;
- (C) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (D) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (E) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(D). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.1 General (Cont'd.)

- (F) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (G) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(E); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (H) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- (I) not causing any harm to the Company's equipment and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- (J) arranging for the installation of any additional premises wiring, if needed, at Customer's sole cost and expense after the Company terminates the Service(s) at the recognized point of demarcation.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.2 Liability of the Customer

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other price list of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this price list including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this price list is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this price list. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this price list.

The Company will deliver the Service(s) to the Customer at the physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation.

2.4.2 Station Equipment

- (A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's recognized point of demarcation.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities and in compliance with any industry standards and/or FCC rules and regulations. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such Customer-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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2.4 [Reserved for Future Use]

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LOCAL FACILITIES BASED SERVICES

SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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LOCAL FACILITIES BASED SERVICES

SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.5 Customer Deposits and Advance Payments (Cont'd.)

2.5.2 Deposits

- (A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Florida Public Service Commission Rules. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be required in addition to an advance payment.
- (B) The Company reserves the right to periodically review the Customer's credit worthiness and credit terms. The Company may request an initial deposit or an additional deposit based on the Customer's payment history and credit worthiness.
- (C) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- (D) Deposits will accrue interest annually at the rate of 8% per annum in accordance with Florida Public Service Commission Rules.
- (E) The Company shall annually and automatically refund the deposits of Customers who have paid bills for twelve consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements

2.6.1 Payment for Service

- (A) The requirements listed below apply to all Customers of the Company. See Section 2.6.9 for special payment arrangements applicable to Residential and Student Customers.
- (B) The Customer is responsible for payment of all Services and facilities, including, calls or Service originated at the Customer's number(s), originated by use of calling cards or the Company assigned special billing numbers, and for all installation charges, special charges and surcharges, recurring monthly fees assessed by authorized regulatory agencies or third parties from whom the Company obtains facilities to provide the Services.
- (C) The Customer shall not attempt to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards, including, but not limited to, rearranging, tampering with, or making connections not authorized by the Company to any Service or component used to furnish Service, or using Toll Free Service with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis. The Customer shall remain liable for all unauthorized of the Company's Service(s) by Users. The Company may analyze any and all information at its disposal, including credit surveys, call detail records and any other information to confirm unauthorized use. The Customer shall pay for unauthorized or fraudulent use at the Company's highest usage charges applied to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine and locate the party responsible for unauthorized or fraudulent use.
- (D) The Customer shall render payment in the amount of and on or before the date stated on the invoice.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.1 Payment for Service, (Cont'd.)

- (E) If the Customer pays via bank draft or credit card draft, the Customer's account will be drafted within 14 days after the conclusion of the billing cycle for the full amount due. In order to cancel a bank draft or credit card draft written notification must be received by the Company at least ten (10) business days prior to the conclusion of the Customer's current billing cycle. Upon receipt of notice to cancel a bank draft or credit card draft, the Customer shall the Company to make all credit inquiries necessary to make a determination regarding the extension of credit terms to the Customer and the Company reserves its right to require security deposits pursuant to Section 2.5.

- (F) The Customer is responsible for all state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) which are listed as separate line items and are not included in the rates quoted in this tariff. The Customer is also responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes, including but not limited to franchise fees and license fees) will only be recovered from those Customers located in the affected jurisdiction.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- (A) Non-recurring charges are due and payable on or before the date stated on the invoice.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable on or before the date stated on the invoice. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd.)

- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this price list or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) All past due amounts shall bear interest at 1.5% per month for business Customers and 1.0% per month for residential Customers. Such amount will apply to checks or drafts presented for payment which are returned, plus an additional service charge up to the maximum allowed by law. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- (F) The Customer should notify the Company of any disputed items on an invoice within sixty (60) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Florida Public Service Commission in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Florida Public Service Commission
Gerald L. Gunter Building, Room 270
2540 Shumard Oaks Boulevard
Tallahassee, Florida 32399-0850

- (G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

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LOCAL FACILITIES BASED SERVICES

SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd.)

(H) Duplicate Bills

A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. The Company will assess this charge based on an individual case basis (ICB). Requests for duplicate bills can be made either verbally or in writing.

(I) Special Bill Handling Fee

A \$25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause

The Company may refuse, terminate, discontinue or limit the use of service (either temporarily or permanently) to the Customer for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A), 2.6.3(B), 2.6.3(D) and 2.6.3(E) the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- (A) Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until at least 29 days from the date of the bill and only following proper written notification.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause

- (E) The Company shall suspend, terminate, disconnect or limit the use of Service in circumstances where the Customer's unlimited access to the network might result in substantial loss of revenue to the Company.
- (F) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (G) Without notice in the event of tampering with the equipment or services furnished by the Company.
- (H) Without notice in the event that a condition on the Customer's premises is hazardous.
- (I) The Customer is responsible for providing adequate access lines to enable the Company to terminate all 800 Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after fifteen (15) days, the Customer has not complied with the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's 800 Service in accordance with the notice period referenced in this Section 2.6.3.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company sixty (60) days written notice of desire to terminate service.

2.6.5 Cancellation of Application for Service

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, whichever is greater.

2.6.8 Duplicate Bill Charge

A Duplicate Bill Charge of \$5.95 per copy of bill requested will be applied upon a customer's request for duplicate copies of the telephone bill(s). A Duplicate Bill Charge will not apply under the following instances:

1. When customers programmatically receive additional copies of their bills each month;
2. When customers request a copy of the bill because of non-receipt of an initial paper or electronic bill after new connect, transfer or change of address of the bill;
3. When customers have not received a bill, via electronically or paper, due to Company error in the address of the bill.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.9 Special Billing Arrangements for Residential and Student Customers

Residential Customers shall render payment by using one of the Company's Preferred Payment Methods. Customers that do not utilize a Preferred Payment Method shall bear a monthly processing fee at the lesser of \$5.00 or the maximum rate permitted by law. Students shall render payment by using one of the Company's Required Payment Methods. (T)

(A) Preferred Payment Methods for Residential Accounts:

- (1) Automatic Bank Draft – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of the invoice.
- (2) Automatic Credit Card Payment – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.
- (3) Electronic Payment – Payment on account is made by the Customer through the Company's Electronic Payment System on or before Day 24 after the date of the invoice. (T)

(B) Required Payment Methods for Student Accounts:

- (1) Automatic Bank Draft – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of invoice.
- (2) Automatic Credit Card Payment – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service

2.7.1 General

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this price list.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.1 General (Cont'd.)

- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this price list by any person or entity other than the Company, including but not limited to the Customer;
- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- (D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- (F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; or
- (H) That was not reported to the Company within five (5) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruption in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service

- (A) Credit allowance for interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in this Tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. The credit shall apply only to monthly recurring charges and does not affect any charges based upon the Customer's actual usage of the Services. The credit will apply against future services only and will not reduce the amount of any outstanding balance.
- (B) For calculating credit allowances, every month is considered to have 720 hours.
- (C) No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruption in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service, (Cont'd.)

- (D) The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues. This credit applies only to monthly recurring charges, and does not affect any charges based upon Customer's actual usage of Company's services.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

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Business Telecom, Inc. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

Reserved for Future Use

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LOCAL FACILITIES BASED SERVICES

SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability

2.8.1 If the Customer cancels or terminates an order prior to the installation of non-contracted Services, the cancellation request shall be administered in accordance with the regulations stipulated in Section 2.6.5.

2.8.2 Cancellation by the Customer without Cause

The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Term Plan Agreement. If the Customer terminates all or any part of the Services obtained under the Term Plan Agreement prior to the expiration of the Initial Term or any Renewal Term then in effect for any reason other than Cause (as set forth in Section 2.8.3 below), then, in addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for liquidated damages, and not as a penalty, an amount equal to the sum of all of the following that apply to the Service(s) terminated by the Customer:

- (A) a charge equal to 100% of the monthly recurring charges for the Service(s) terminated multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;
- (B) for each other Service that is terminated, a charge equal to the greater of the following:
 - (1) 100% of the sum of the minimum monthly usage commitment, if any, and any monthly recurring charge applicable to the Service terminated, multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect; or
 - (2) the average of the highest three (3) months billed for such terminated Service (including, without limitation, any monthly recurring charge applicable to such Service) since the beginning of the Term Plan Agreement multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.2 Cancellation by the Customer without Cause, (Cont'd.)

- (C) a charge equal to the total costs and expenses incurred by the Company in connection with installing, providing and removing a Service, including any early termination or cancellation charges incurred by the Company from third parties on the Customer's behalf. In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts.

Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the Agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.3 Cancellation by the Customer with Cause

A Customer may have his service disconnected upon written notice to the Company. Company will hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date written cancellation notice is received, whichever is later. The Customer must provide 60 days written notice of cancellation in advance.

If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.4 Cancellation by the Company

(A) The Company may refuse, terminate, discontinue or limit the use of Service (either temporarily or permanently) to the Customer or withhold the provision of ordered or contracted Service, without liability to the Customer, upon such notice as is required by the governing regulatory body (or if no such notice is required, upon forty-eight (48) hours notice) and in addition to Section 2.6.3:

- (1) if any balance is past due;
- (2) if the Customer exceeds its credit limit and does not cure within the applicable notice period referenced above in this section after receipt of such notice, which such notice may be by phone, mail, fax or e-mail; or
- (3) when necessitated by conditions beyond the Company's control;
- (4) by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing the Service.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.4 Cancellation by the Company, (Cont'd.)

(B) In addition, the Company may immediately and without notice terminate and/or block Services without incurring liability to the Customer for the following reasons:

- (1) if the Customer refuses to furnish information or furnishes false information essential for billing by the Company or for the Company's determination of the Customer's credit worthiness;
- (2) the Customer indicates that the Customer will not comply with a request from the Company for security for the payment of Services;
- (3) the Customer's usage exceeds parameters based on historical usage by the Customer.

In the event the Company permanently terminates Service to the Customer under this section, any agreement between the Customer and the Company, including Terms and Conditions, shall terminate. The Customer shall be liable for all liquidated damages.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.5 Final Invoice

Upon termination, the Company shall forward a final invoice to the Customer, which such invoice will include, without limitation, all charges (including, without limitation, recurring charges) incurred up to the effective termination date and all applicable liquidated damages.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability, (Cont'd.)

2.8.6 Company Contact Information for Cancellation

The Customer shall use the following addresses for cancellation and disconnect requests only:

- (A) TOLL-FREE - 800-239-3000 (T)
- (B) Reserved (D)
- (C) US Mail – **Business Telecom, Inc. d/b/a EarthLink Business**, PO Box 1301, Arab, AL 35016 (T)
(T)
- (D) Such request shall include all of the following that apply:
 - (1) an itemized list of the Service(s) that Customer wishes to disconnect;
 - (2) the Customer's account number;
 - (3) affected circuit ID's;
 - (4) affected telephone numbers; and,
 - (5) the Customer contact information (i.e., name, address, telephone number, fax number, and email address).

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.9 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this price list.

2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network

(A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.

(B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

(C) The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

(D) The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this price list, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.10 Use of Customer's Service by Others

2.10.1 Resale and Sharing

SECTION 2.10.1 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE FLORIDA PUBLIC SERVICE COMMISSION TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.

There are no prohibitions or limitations on the resale of services. Prices for services appear in the price sheet attached to this price list. Any service provided under this price list may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Florida Public Service Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this price list, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this price list. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.11 Transfers and Assignments

The Company may not transfer or assign the Customer's agreement with the Company, including the Terms and Conditions, or use of any of the Services (including resale and subtening of Internet service) without the written consent of the Company, which such consent shall be at the sole and absolute discretion of the Company. All regulations and conditions contained in this Tariff shall be binding on the Customer and his/her respective personal and legal representatives, successors and permitted assigns.

The Company may assign its rights and duties to (a) any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.12 Notices and Communications

- 2.12.1 The Customer shall designate a specific person as the contact with authority to conduct business with the Company. The Customer shall notify the Company in writing if the Customer's contact person is changed. The Company reserves the right to reject any Customer requests, cancellations and/or notices received from any person other than the designated Customer contact person.
- 2.12.2 The Customer shall designate on the written agreement an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.3 The Company shall designate on the written agreement an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.4 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing.
- 2.12.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.13 Restoration of Service

- 2.13.1 Service suspended by the Company and later restored, will be subject to a reconnection fee as defined in Section 4.3 of this tariff. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.
- 2.13.2 The use and restoration of certain telecommunications services in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.13 Levels of Service Quality

The Company will endeavor at all times to provide its Customers with high quality, reliable telecommunications services which meet the quality standards described in this Section. However, as a reseller of Incumbent Local Exchange Carrier ("ILEC") services, the Company's ability to meet these quality standards is ultimately subject to the availability of ILEC facilities and equipment and the timeliness of the ILEC's response to Company initiated requests for service installation and repair. Service quality standards are also subject to the additional limitations:

- (1) Quality standards for installation, maintenance and repair as described herein apply only to single-line residence and business services. Installation, maintenance and repair standards for non-basic service will vary by service type, customer location, quantities of lines and/or features, or other factors which may lengthen the time required to install, restore or repair a Customer's service.
- (2) Quality standards described in this section do not apply in emergency situations, which include but are not limited to service areas affected by acts of God, fires, floods, earthquakes, hurricanes, tornados, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; or compliance with any law, order, regulation or other action of any governing authority or agency which impairs or interferes with the Company's normal business operations.
- (3) Quality standards apply to services and equipment provided by the Company only. The Company may be unable to meet these standards due to the unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties under the direction of the Customer.
- (4) The Company's liability in the event that it is unable to meet the quality standards described herein shall be subject to the limitations of liability as provided in Section 2.1.4 and credits and allowances for interruptions of service as provided in Section 2.7 of this Price List.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.13 Levels of Service Quality, (Cont'd.)

2.13.1 Installations

Where central office and outside plant facilities are readily available, the Company will establish as its objective the following working intervals for fulfillment of single-line residence and business Customer requests for primary service following receipt of application for same when all tariff requirements relating thereto have been complied with, except those instances where a later installation date is required by the Customer or where special equipment or services are involved:

90% fulfillment within 5 working days
95% fulfillment within 30 calendar days
100% fulfillment within 60 calendar days

2.13.2 Maintenance and Repairs

The Company shall make reasonable attempts to restore service on the same day that an interruption is reported by the Customer where the trouble is the result of equipment or facilities provided by the Company. The Company will establish as its objective the following standards for repair or restoration of service for single-line residence and business Customers following receipt of a Customer trouble report and obtaining sufficient information from the Customer to identify and diagnose the problem.

- (A) Restoration of 95% of interrupted service lines within 24 hours of receipt of the trouble report.
- (B) Clearing of 95% of service effecting troubles within 72 hours of receipt of trouble report.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.13 Levels of Service Quality, (Cont'd.)

2.13.3 Grade of Service

Subject to the adequacy of facilities and equipment provided to the Company by Incumbent Local Exchange Carriers, the Company shall establish as its objective the following grade of service standards:

- (A) During the average busy season busy hour, at least 90% of all calls offered to any trunk group shall not encounter an all-trunk busy condition.
- (B) During the average busy season busy hour, at least 90% of intra-office, inter-office, extended area and intraLATA direct distance dialed calls carried by the Company will encounter a ring back tone, line busy signal, or non-working number intercept facility (operator or recording) after completion of dialing.

2.14 Third Party Blocking

The Company does not permit billing of Third Party Service Provider ("TPSP") charges on its Customers accounts. The Company will only provide such services in instances where the Customer requests, in writing, that the company offer billing services to a specific third party. For purposes of this tariff, a Third Party Service Provider or TPSP refers to a company other than the Customer's local exchange carrier and presubscribed intraLATA and interLATA carrier.

2.15 LEC Storm Recovery Fee

The Company will assess the following fees in connection with costs associated with hurricane storm damage.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D.)

2.16 Service Changes

If the Customer requests to move the location to which the Company provides Service and/or requests changes to an existing Service provided by the Company, the Company will provide Service to the new location and/or accommodate the change in Service to the extent it is technically and economically feasible to do so, as determined in the sole discretion of the Company. To request a move of Service from an existing location to a new location, Customer must contact the Company's Customer Care at least 45 days prior to the move. In the event of a move of the location to which the Company provides Service, one or more of the following charges may apply:

2.16.1 Move Fee as delineated in Section 4.0;

2.16.2 any out of pocket costs incurred by the Company as a result of the termination of the Services(s) either as a result of a move or a change; and/or

2.16.3 any increase in rates allowed by applicable law.

In addition, the Company may require the Customer to sign a new Term Plan Agreement for Service in the new location.

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LOCAL FACILITIES BASED SERVICES

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) BellSouth Telecommunications, Inc., 2) Verizon Florida, Inc. (GTE), 3) Sprint - Florida, Incorporated.

3.2 Rate Groups

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Florida Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to Customers who purchase services under this price list. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in the specific Incumbent Local Exchange Carriers tariff as identified by the companies listed below. Local calling areas for certain Company Specific exchanges can be found in Section 3.3 of this price list. (T)

3.2.1 BellSouth Service Rate Groups

Rate Group	Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit
1	0 to 2,000
2	2,001 to 7,000
3	7,001 to 22,000
4	22,001 to 55,000
5	55,001 to 120,000
6	120,001 to 195,000
7	195,001 to 280,000
8	280,001 to 375,000
9	375,001 to 450,000
10	450,001 to 550,000
11	550,001 to 700,000
12	700,001 +

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Rate Groups, (Cont'd.)

3.2.2 Verizon Florida, Inc. (GTE) Service Rate Groups

Rate Group	Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit
1	0 to 50,000
2	50,001 to 90,000
3	90,001 to 170,000
4	170,001 to 300,000
5	300,001 +

3.2.3 Sprint Florida, Incorporated Service Rate Groups

Rate Group	Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit
1	0 - 12,500
2	12,501 - 85,000
3	85,001 - 200,000
4	200,001 - 550,000
5	550,001 +

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Exchange Specific Local Calling Areas (T)

Customers receiving service through facilities are provided with the following Local Calling Areas and Extended Area Dialing services. Extended Area Dialing is provided based upon the rates provided in 6.8.1 of this price list. (T)

Exchange Area	Exchanges and Zones Included in the Local Service Area
Clearwater	
Local Calling Area	Clearwater, Plant City, St. Petersburg, Tampa, Tarpon Springs.
Extended Area Dialing	Palmetto, Zephyrhills
Jacksonville	
Local Calling Area	Baldwin, Callahan, Fernandina Beach, Hilliard, Jacksonville, Jacksonville Beach, Julington, Maxville, Middleton, Orange Park, Ponte Vedra Beach, St. Augustine, St. Johns, Yulee
Kissimmee	
Local Calling Area	Celebration, Haines City, Kenansville, Kissimmee, St. Cloud
Extended Area Dialing	Geneva, Lake Buena Vista, Orlando, Reedy Creek, Sanford, Winter Park,
Orlando	
Local Calling Area	Apopka, Celebration, Clermont, East Orange, Groveland, Lake Buena Vista, Monteverde, Orlando, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park
Extended Area Dialing	Geneva, Kissimmee, St. Cloud, Sanford
Sanford	
Local Calling Area	Debary, Geneva, Oviedo, Sanford, Winter Park,
Extended Area Dialing	Kissimmee, Orange City, Orlando, St. Cloud,
St. Petersburg	
Local Calling Area	Clearwater, Plant City, St. Petersburg, Tampa, Tarpon Springs
Extended Area Dialing	Palmetto, Zephyrhills

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Exchange Specific Local Calling Areas, (Cont'd.) (T)

Exchange Area Exchanges and Zones Included in the Local Service Area

Tampa

Local Calling Area Clearwater, Plant City, St. Petersburg, Tampa, Tarpon Springs
Extended Area Dialing Palmetto, Zephyrhills

Winter Park

Local Calling Area Apopka, Celebration, Clermont, East Orange, Geneva,
Groveland, Lake Buena Vista, Montverde, Orlando, Oviedo,
Reedy Creek, Sanford, Windermere, Winter Garden, Winter
Park.
Extended Area Dialing Cocoa, DeBary, Keanansville, Kissimmee, Orange City, St.
Cloud

Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Fort Lauderdale, Fort
Pierce, Hobe Sound, Hollywood, Jensen Beach, Jupiter, Miami, North Dade, Perrine, Pompano
Beach, Port St. Lucie, Stuart, Vero Beach, West Palm Beach

Local Calling Area Belle Glade, Boca Raton, Boynton Beach, Coral Springs,
Deerfield Beach, Delray Beach, Fort Lauderdale, Fort Pierce,
Hobe Sound, Hollywood, Homestead, Indiantown, Jensen
Beach, Jupiter, Keys, Miami, North Dade, Pahokee, Perrine,
Pompano Beach, Port St. Lucie, Sebastian, Stuart, Vero Beach
and West Palm Beach.

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LOCAL FACILITIES BASED SERVICES

SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service or for changes in service.

Line Connection Charge	Residence	Business
First Line	\$0.00	\$0.00
Each Additional Line	\$0.00	\$0.00
Standard Move Order Charge		
First Line	\$12.00	\$12.00
Each Additional Line	\$12.00	\$12.00
Change Order Charge		
First Line	\$0.00	\$0.00
Each Additional Line	\$0.00	\$0.00

4.2 Customer Premise Visit Charge

The Customer Premise Visit Charge is a charge that applies when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities. A Customer Premise Visit Charge will be billed to the Customer if the Company dispatches personnel pursuant to the Customer's request and it is determined that no trouble exists. The time will be billed in 30-minute increments after a one-hour minimum billing period. The Customer Premise Visit Charge will not apply if the Customer is subscribed to one of the Company's applicable maintenance plans.

Customer Premise Visit Charge	(Billed per visit/1-hour minimum)
Per Customer premises visit:	\$150.00/hour (1-hour minimum)
	\$75.00/each additional 30-minute increment after minimum is met.

4.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

	Residence	Business
Per occasion	\$125.00	\$125.00

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.4 Expedited Order Charge

4.4.1 General

When placing an order for service(s), as defined in 4.4.2 below, for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to the issuance of a Service Order, or after the Service Order has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled workload, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will apply.

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.4 Expedited Order Charge, (Cont'd)

4.4.2 Applicable Services

The Expedited Order charge applies to the following types of services:

- (A) Local T-1
- (B) ISDN PRI
- (C) Dedicated T-1 for LD services

4.4.3 Expedited Order Charge Fee

Expedited Order Charge, per order: \$1,000.00

4.5 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge \$15.00

4.6 Move Fee

Move Fee \$,1000.00

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS

5.1 General

5.1.1 Services Offered

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Florida Public Service Commission:

Standard Residence Line Service
Standard Business Line Service
PBX Trunk Service
Digital Voice Grade DS-1 Trunk Service
Direct Inward Dial (DID) Service
Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Optional Calling Features

Private Line Services
Carrier Access Services

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non-Listed Services)
Directory Assistance
Operator Services
Miscellaneous Services (including Vanity Numbers and Number Portability)

5.1.2 Application of Rates and Charges

All services offered in this price list are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business or Residence lines, PBX Trunks, DID Trunks, Digital/DS1 service, and ISDN PRI.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.1 General (Cont'd.)

5.1.3 Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- (A) Governmental fire fighting, Florida State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5 All times refer to local time.
- 5.2.6 there shall be no charges for uncompleted calls.
- 5.2.7 Computation of Charges

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.3 Distance Calculations

Where charges for a service are specified based upon distance, the following rules apply:

5.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

5.3.2 The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

5.3.3 The formula for distance calculations is:

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

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5.4 Rate Periods for Time of Day Sensitive Services

5.4.1 For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this price list:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

5.4.2 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

5.4.3 For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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5.5 Standard Residence Line

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.6 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.7 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

Basic Trunks provided via On-Network services may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges. DID service in an Off-Network arrangement requires special DID capable trunks plus additional DID number blocks.

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5.8 Digital Voice Grade DS-1 Trunk Service

Digital Voice Grade DS-1 Trunk Service provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch ports. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate a DS1 signal. The signal is delivered as a digital signal at the DS1 level. The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

5.9 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

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5.11 Optional Calling Features

The features listed in Section 5.11.1 are offered by the Company to Residential and Business Customers. Service availability may vary between On-Net and Off-Net Customers. Refer to Price Lists in Sections 6 and 7 of this price list for specific features offered with each type of local exchange service.

5.11.1 Feature Descriptions

- (A) Enhanced Call Forwarding: Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other Capabilities included with this feature include:

Speed Forwarding;
Priority Screening;
Ring Control; and
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

- (B) Enhanced Call Forwarding with Audio Calling Name: Provides all of the functionality of Enhanced Call Forwarding. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- (C) Enhanced Call Forwarding Plus: Provides all of the functionality of Enhanced Call Forwarding. Also includes an additional telephone number with directory listing and distinctive ringing for calls placed to the additional number. Enhanced Call Forwarding Plus allows parties to reach the end-user's location when FCF is active and all calls to the end-users main telephone number would normally forward. Calls to the additional number do not forward even when Enhanced Call Forwarding is active.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (Cont'd.)

- (D) Enhanced Call Forwarding Plus with Audio Calling Name - Provides all of the functionality of Enhanced Call Forwarding Plus including the additional telephone number with listing and distinctive ringing. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- (E) Call Forwarding Variable - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- (F) Call Forwarding Variable, Remote Access - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.
- (G) Call Forwarding Don't Answer, Basic: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (H) Call Forwarding Don't Answer w/ Ring Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

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5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (Cont'd.)

- (I) Call Forwarding Don't Answer w/ Customer Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (J) Call Forwarding Busy Line, Basic: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (K) Call Forwarding Busy Line w/ Customer Control: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (L) Call Waiting - Basic: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (Cont'd.)

- (M) Call Waiting - Deluxe: Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;
Answer the waiting call and disconnecting from the first party;
Direct the waiting caller to hold via a recording
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end -user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- (N) Call Waiting - Deluxe with Conferencing: Provides all of the functionality of Call Waiting Deluxe. Also permits the end-user to conference a waiting call with an existing call (first party) and, if desired, subsequently drop either leg of the conferenced call.
- (O) Caller ID - Basic: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (Cont'd.)

- (P) Caller ID - Deluxe: Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (Q) Anonymous Call Rejection: Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a standalone feature or as an add-on to Caller ID Deluxe.
- (R) Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- (S) Call Return: allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (Cont'd.)

- (T) Call Selector: Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- (U) Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (V) Calling Number Delivery Blocking: Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to
- (W) Message Waiting Indication: Provides the end-user with an audible (stutter dial tone) or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

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5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (Cont'd.)

- (X) Multiple Directory Number Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

- (Y) Preferred Call Forwarding: Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.

- (Z) Privacy Manager: Intercepts an incoming call that is marked as blocked, private, unavailable, or unknown and does not allow the call to process through to the subscriber until the call has been identified with the caller's name and/or number. In addition, the subscriber has the added functionality of accepting or rejecting that incoming call.

- (AA) Repeat Dialing: Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:
 - Calls to 800 Service numbers
 - Calls to 900 Service numbers
 - Calls preceded by an interexchange carrier access code
 - International Direct Distance Dialed calls
 - Calls to Directory Assistance
 - Calls to 911

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (Cont'd.)

- (AB) Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.
- (AC) Surrogate Client Number: This feature provides for a telephone number in the subscriber's serving wire center from which calls will be forwarded on an intraoffice basis to the subscriber's exchange service. This feature is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.
- (AD) Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.
- (AE) Uniform Access Number: An optional service that provides the customer with a uniform business line telephone number for client access to the customer's service. The client will be able to dial one number from all locations within a specified area and the call can be routed to a specified customer location within the LATA. Service is furnished subject to availability. Directory Listing may be provided for this service at rates applicable for additional business or foreign listings.

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5.11 Optional Calling Features, (Cont'd.)

5.11.1 Feature Descriptions, (Cont'd.)

- (AF) Enhanced Caller ID (With Call Management): This feature, available where facilities permit, allows a business customer to control the treatment applied to incoming calls while the customer is on another call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options. The customer must subscribe to the Call Forwarding Don't Answer feature in addition to Enhanced Caller ID with Call Management in order to forward a waiting call to another location. Additional equipment may be required to access all options.

Call disposition options provided with Enhanced Caller ID with Call Management include:

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location
- Conference the waiting call with an existing call

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.12 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

5.12.1 Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

5.12.2 Non-Listed Service

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

5.13 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

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5.14 Reserved for Future Use

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5.15 Reserved for Future Use

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SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

5.16 Miscellaneous Services

5.16.1 Main Number Retention

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

5.16.2 Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

5.16.3 Vanity Number Service

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

5.16.4 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

5.17 Private Line Services

Refer to Section 12 of this price list for descriptions of Private Line Services offered by the Company.

5.18 Carrier Access Services

Refer to Section 13 of this price list for descriptions of Carrier Access Services offered by the Company.

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SECTION 6.0 - FACILITIES BASED SERVICES

6.1 General

Services provided in this price list section are available on a Facilities Based basis. Local Facilities Based Services are provided through the use of the companies switching facilities and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through a combination of Company and ILEC local exchange facilities. The rates, terms and conditions set forth in this section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this section are subject to change and may be changed by the Company pursuant to notice requirements established by the Florida Public Service Commission. The rates, terms and conditions set forth in this section are applicable as of the effective date hereof.

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONTD.)

6.2 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

The Company presently does not offer Facilities Based Residential Local Exchange Service. Resale Residential services can be found in Section 7.2 of this price list.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service, (Cont'd)

6.3.1 Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Serving Company Areas	UNE Service Line Rate	T-1 Line Rate
Company Facilities	\$62.80 (I)	\$38.85 (I)
BellSouth Facilities	\$64.65 (I)	\$53.13 * (I)
Verizon Facilities	\$64.65 (I)	\$53.13 * (I)
Sprint Facilities	\$56.27 (I)	N/A

* - Grandfathered to existing Customers at existing locations.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service, (Cont'd)

6.3.2 Other Monthly Recurring Charges

(A) Hunting (a/k/a Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

Serving Company Areas	Hunting Rate Per UNE Line	Hunting Rate Per T-1 Line
Company Facilities	\$11.76 (I)	\$115.75 (I)
BellSouth Facilities	\$11.76 (I)	\$115.75* (I)
Verizon Facilities	\$11.76 (I)	\$115.75* (I)
Sprint Facilities	\$11.76 (I)	N/A

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6.3 Standard Business Local Exchange Service, (Cont'd)

6.3.3 Usage Sensitive Charges and Allowances

(A) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

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6.4 Business PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 6.3.2(B)).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 6.5).

Serving Company Areas	UNE PBX Trunk Rate	T-1 PBX Trunk Rate
Company Facilities	\$95.51 (I)	\$38.85 (I)
BellSouth Facilities	\$98.21 (I)	\$53.13 * (I)
Verizon Facilities	\$98.21 (I)	\$53.13 * (I)
Sprint Facilities	\$95.51 (I)	N/A

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6.5 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this price list. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

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6.5 Direct Inward Dialing (DID) Service, (Cont'd.)

6.5.1 Per Line Charges

Serving Company Areas	UNE DID Trunk Rate	T-1 DID Trunk Rate
Company Facilities	\$107.53(I)	\$70.83 (I)
BellSouth Facilities	\$107.53(I)	\$70.83 * (I)
Verizon Facilities	\$107.53(I)	\$70.83 * (I)
Sprint Facilities	\$107.53(I)	N/A

6.5.2 Additional DID charges

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	\$50.00	\$4.63 (I)
Each Additional Block of 20 DID Numbers	\$50.00	\$4.63 (I)
DID Trunk Termination: Per Inward Only Trunk	\$55.00	

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONTD.)

6.6 Access Lines for Customer Provided Pay Telephones

6.6.1 General

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

6.6.2 Regulations

- (A) CPPT Lines will be provided only to Aggregators certificated by the Florida Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (B) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis.
- (C) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.
- (D) Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (E) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" and any other rules or regulations the Commission may require.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.6 Access Lines for Customer Provided Pay Telephones, (Cont'd.)

6.6.3 Rates and Charges

Service is provide at Business Flat Rate Local Exchange Service rates and charges as specified in Section 6.3 of this price list. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates and charges found in Section 8.4 of the price list.

6.6.4 Optional Features

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6.7 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

6.7.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	\$0.75	\$0.75
Call Return	\$0.75	\$0.75
Repeat Dialing	\$0.75	\$0.75
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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6.7 Optional Calling Features, (Cont'd.)

6.7.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Provided Through Company Facilities		Provided Through Sprint Facilities	
	Residence	Business	Residence	Business
Call Waiting	N/A	\$7.64 (I)	N/A	\$7.64 (I)
Call Forwarding				
Basic	N/A	\$5.29 (I)	N/A	\$5.29 (I)
No Answer	N/A	\$4.26 (I)	N/A	\$1.47 (I)
Busy	N/A	\$4.26 (I)	N/A	\$1.47 (I)
Remote Access to Call Forwarding	N/A	\$6.97 (I)	N/A	\$6.97 (I)
Speed Dial	N/A	\$5.29 (I)	N/A	N/A
Three Way Calling	N/A	\$5.29 (I)	N/A	\$5.29 (I)
Ring Master	N/A	\$5.29 (I)	N/A	\$5.29 (I)
Call Return	N/A	\$6.61 (I)	N/A	\$6.61 (I)
Repeat Dialing	N/A	\$6.61 (I)	N/A	\$6.61 (I)
Call Trace	N/A	\$6.61 (I)	N/A	\$6.61 (I)
Caller ID	N/A	\$13.23 (I)	N/A	\$13.23 (I)
Caller ID Deluxe	N/A	\$13.96 (I)	N/A	\$13.96 (I)

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6.8 Extended Area Dialing Plans

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan. See Section 3.3 of this pricing guide for the applicable extended area exchanges.

6.8.1 Extended Area Dialing Plans - Company Facilities

(A) Option 1 - Unlimited Extended Area Dialing

Customers choosing this option can make unlimited calls within the Local Calling Area and the Extended Area Dialing exchanges as defined in Section 3.3 of this pricing guide. The monthly rate provided will be in addition to the Standard Business Local Exchange Service (Section 6.3) and Business PBX Service (Section 6.4).

Monthly Rate - Unlimited Extended Area Dialing \$15.44 (I)

(B) Option 2 - Per Minute Calling Plan

(1) Bundled Customers

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Customers that are presubscribed to the Company for intrastate long distance service will be eligible to make calls to the Extended Area exchanges, as defined in Section 3.3, at the Customers intrastate long distance rate.

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6.8 Extended Area Dialing Plans, (Cont'd.)

6.8.1 Extended Area Dialing Plans - Company Facilities, (cont'd.) (T)

(B) Option 2 - Per Minute Calling Plan, (continued)

(2) Company Local Only Customers (T)

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Extended Area Local per minute calling rate \$0.0710

6.8.2 Extended Area Dialing Plans - Non-Company Facilities

(A) Option 1 - Per Minute Calling Plan

(1) Bundled Customers (T)

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Customers that are presubscribed to the Company for intrastate long distance service will be eligible to make calls to the Extended Area exchanges, as defined in Section 3.2, at the Customers intrastate long distance rate.

(2) Local Only Customers

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Extended Area Local per minute calling rate \$0.0710

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6.9 Facilities Based Term Plans*

Customers may, at their discretion, agree to Term Plan Discounts in exchange for subscribing to Company facilities based services for a one, two or three year term. Customers will be given a discount off of the basic local exchange rates as defined in Sections 6.3, 6.4 and 6.5 of this price list. (T)

Term discounts for the yearly plans are:

One Year Term Discount	3.0%
Two Year Term Discount	4.0%
Three Year Term Discount	5.0%

* Grandfathered to existing customers at existing locations.

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6.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

6.10.1 Rates

PRI Interface (Full):	Recurring	\$2,317.04 per Month(M-T-M) per ISDN Interface	(1)
PRI Interface (Full):	Recurring	\$1,655.02 per Month (1 Yr.) per ISDN Interface	
		\$1,584.20 per Month (2 Yr.) per ISDN Interface	
		\$1,515.25 per Month (3 Yr.) per ISDN Interface	(1)
	Nonrecurring	\$750.00 Installation	
PRI Interface (Partial):	Recurring:	\$430.53 per Month per ISDN Interface	(1)
		\$532.50 Loop Access Charge	(1)
	Nonrecurring	\$750.00 Installation	
B Channels:	Recurring:	\$57.79 per line	(1)
	Nonrecurring	\$5.00 Installation	
DIDs Block of 20:		\$4.63	(1)
Install Block of 20:		\$50.00	

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6.11 T-1 Service

In addition to the rates for T-1 Services specified in Sections 6.3 and 6.4 of the tariff herein, the following installation charges are applicable:

T-1 Installation Charge	\$750.00 Per Line
Local Digital Trunks	\$15.00 per trunk

Customers that are serviced directly from a Company owned switching site are eligible for a integrated T-1 service that incorporates local, long distance and data into one combined T-1 facility.

Integrated T-1 Monthly Charge*	\$88.75 (I)
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6.12 Simplici-T Service

Simplici-T service is an integrated T-1 service that provides Customers with local, long distance and certain non-regulated services on one bundled T-1 circuit. Customers must sign a one, two or three year contract for this service and have a minimum of 10 local business lines and/or trunks to be eligible for this service.

6.12.1 Local Simplici-T Options

Service Description	Internet Access Speed	One Year Term	Two Year Term	Three Year Term	Month -To- Month
10 to 24 Lines of Local Service	N/A	\$1,020.42 (I)	\$908.60 (I)	\$838.70 (I)	\$1,428.59 (I)
10 to 22 Lines of Local Service	128k	\$1,020.42 (I)	\$908.60 (I)	\$838.70 (I)	\$1,428.49 (I)
10 to 20 Lines of Local Service	256k	\$1,090.31 (I)	\$978.48 (I)	\$908.60 (I)	\$1,526.44 (I)
10 to 16 Lines of Local Service	512k	\$1,160.21 (I)	\$1,048.38 (I)	\$978.48 (I)	\$1,624.29 (I)
10 - 12 Lines of Local Service	768k	\$1,230.09 (I)	\$1,118.26 (I)	\$1,048.38 (I)	\$1,722.12 (I)
PRI Option (Price per T-1)	N/A	\$126.79 (I)	\$126.79 (I)	\$126.79 (I)	\$177.50 (I)

6.12.2 Installation Charge

Simplici-T Installation Charge \$1,800

6.13.3 Enhanced Services

Customers are also given the option of choosing up to five custom calling features per line as well as a line hunting feature for no additional charge.

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6.13 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI)

6.13.1 Basic Rate ISDN

(A) General

ISDN Basic Rate Service is an integrated voice/data communications service. It is offered as a stand-alone digital exchange service and is furnished from specially equipped digital switching equipment located in the Company's central offices, subject to the availability of facilities.

Customer provided terminal equipment that is National ISDN compliant is required to utilize the capabilities of this service. The Subscriber is responsible for the installation, operation and maintenance of any customer-provided terminal equipment, communication system and software. The Company does not guarantee end-to-end capability of customer premises equipment.

ISDN Basic Service provides unlimited voice usage to all other exchange service lines in the extended local calling area of the exchange in which it is furnished. When service is provided to a Subscriber's location that must be served from a specially equipped distant central office and the extended local calling area is different from the exchange in which the subscriber is located, the local calling area will be that of the distant central office.

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6.13 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI), (Cont'd.)

6.13.1 Basic Rate ISDN, (cont'd.)

(B) Description

ISDN Basic Rate service provides for simultaneous digital voice and data capabilities over a single access line. The service allows for two 64 kbps switched digital channel ("B Channels") and one 16 kbps packet service channel ("D Channel"). These B channels will be configured with Alternate Data/Voice capabilities and the D channel will be for signaling.

- (1) Alternate Data/Voice - provides the capability to originate and receive circuit-switched voice or data calls sequentially on the same b channel. Switched data calls may be transmitted at speeds up to 64 kbps. Usage rates for circuit-switched data calls placed outside of the extended local area will be rated according to the toll schedule found in Section 9 of this tariff. Usage rates for calls placed within the extended calling area are included in this section.
- (2) Circuit Switched Data - This type of channel provides the capability to originate and receive circuit-switched data calls at speeds up to 65 kbps. Usage rates for circuit switched data calls placed beyond the extended local calling area will be rated according to the rate schedule found in Section 7 of this tariff. Usage rates for calls placed within the extended calling area are included in this section.
- (3) Electronic Key Enhancer - provides the capability for digital voice transmission and electronic key features to a specially equipped Customer provided terminal equipment.
- (4) Call Appearance and Feature Enhancer - provides central office features defined by software to terminate on particular specified button assignments to a specially equipped Customer provided terminal equipment.

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6.13 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI), (Cont'd.)

6.13.1 Basic Rate ISDN, (cont'd.)

(B) Description, (continued)

- (5) Packet Enhancer - provides the capability to originate and receive X.25 packet calls. Packet Enhancers can be provided as High Speed (up to 127 simultaneous X.25 packet calls at speeds up to 19.2 kbps) or Low Speed (up to 15 simultaneous X.25 packet calls at speeds up to 9.6 kbps). Usage rates for packet switched data are rated according to the rate schedule for Packet Data Service. Service is subject to availability.
- (6) Line Sharing - allows the user to activate an additional voice bearer capability on the line or to share the ISDN line with multiple addressable devices. One line sharing charge per additional device or voice capability applies.
- (7) Secondary Directory Number - each ISDN subscriber is provided one directory number. A secondary number will provide a different number terminating on the same device for use with electronic key telephone sets.
- (8) Integration Access Links - Integration Access Links provide the capability to connect a Customer's premises-based equipment to their servicing central office for the collection and transmission of central office signaling data in support of Simplified Message Service Interface. Other applications requiring Integration Access Links will be handled on an individual case basis.
- (9) Feature Change Charge - a charge will apply per service order with the addition and/or deletion of a feature.

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6.13 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI), (Cont'd.)

6.13.1 Basic Rate ISDN, (cont'd.)

(C) Termination Liability

Rates and charges for ISDN Basic Rate Service are based on a month-to-month service period.

The Customer will be allowed to increase and/or decrease the line size of the system at any time with a two (2) line minimum and with no maximum line size limitation.

(D) Cancellation

If a Customer should cancel service prior to the completion of installation of service, the Customer shall be liable for payment of all non-recoverable costs incurred by the Company up to the point of cancellation but not to exceed the total of the Nonrecurring Charges for all installation and those Nonrecurring charges that would be applicable to the completed installation as ordered.

If Service is canceled prior to complete installation, or start of service, the Customer is responsible for payment of the actual non-recoverable expenses incurred by the Company in connection with the order. Such payment shall not exceed the total of one half of the monthly rate of ISDN Basic service as well as all installation and Nonrecurring charges that would be applicable to the completed installation as ordered.

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6.13 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI), (Cont'd.)

6.13.1 Basic Rate ISDN, (cont'd.)

(E) Rates - Basic Rate Interface

PRI Interface:		
Recurring:	\$399.36 per Month per ISDN Interface	(I)
Non-Recurring:	\$750.00 Installation	
B Channels:		
Recurring:	\$44.37 per channel	(I)
Non-Recurring:	\$5.00 Installation	
BRI 2B + D Pricing		
Recurring	\$126.46 per Month	(I)
Non-Recurring	\$210.00 Installation	
DIDs Block of 20:	\$4.63	(I)
Install Block of 20:	\$50.00	

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6.14 Facilities Based Term Discounts

Customers may, at their discretion, agree to Term Plan Discounts in exchange for subscribing to Company facilities based local exchange service. Customer are required to have three or more lines and sign a minimum of a one-year term agreement for eligibility for the discounts. Customer signing a two or three year contract will be given the additional discounts listed below. Customers will be given a discount off of the basic local exchange rates as defined in Sections 6.3, 6.4, 6.5, 6.6, and 6.8 of this price list. (T)

Term discounts for the yearly plans are:

Volume of Lines	Percentage Discount		
	One Year Term	Two Year Term	Three Year Term
3 – 10 Lines	Tariffed Rate*	4.0 %	5.0 %
11 Plus Lines	Tariffed Rate*	4.0 %	5.0 %

* - The Tariffed rate, as defined in the specific sections identified above, applies for any Customer only signing a one year term contract.

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6.15 VoicePack

VoicePack service is an integrated service that provides Customers who subscribe to the Company's Long distance service as well as 10 lines of local service. Customers will also have the option of choosing up to five custom calling features per line as well as a line hunting feature for no additional charge. Customers must sign a one, two or three year contract for this service and have a minimum of 10 local lines within Company facilities-based areas to be eligible for the service. If any service is disconnected such that the total service falls below ten lines, Customer will be billed at 10-line minimum.

Customers also receive a total of 1,200 minutes of free domestic long distance, either outbound or inbound 800 service if provided by the Company. Additional per minute charges for long distance usage over the monthly allotted minutes can be found in the Company's corresponding Long Distance Tariff on file with the Commission, if applicable.

6.15.1 VoicePack Options

	One Year Term	Two Year Term	Three Year Term	Month -To- Month
Monthly Recurring Charge for 10 Lines	\$648.21 (I)	\$608.28 (I)	\$555.03 (I)	\$907.49 (I)
Each Additional Line over 10 Lines	\$64.81 (I)	\$60.82 (I)	\$55.49 (I)	\$90.73 (I)

Certain surcharges, taxes and fees are not included in the above packaged rates.

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6.16 VoicePack-VS

VoicePack-VS service is an integrated local and interexchange service for Customers who subscribe to both Company services. Customers must subscribe to a minimum of 4 up to a maximum of 9 lines of local service to be eligible for this option. Customers will also have the option of choosing up to five custom calling features per line as well as a hunting feature for no additional charge. Customers must sign a minimum of a one year contract for this service although additional terms are available also.

If service is rearranged or disconnected such that the total service falls below the committed number of lines for a given location, the Customer will be billed for the committed number of lines until the end of the term plan for that given location. Customers with multiple locations may not combine locations to form a group package.

Customers also receive, on a per line basis, 100 minutes of free Company domestic long distance, either outbound or inbound toll-free service, if provided by the Company. Additional per minute charges for long distance usage over the monthly allotted minutes can be found in the Company's corresponding long distance tariff, if applicable, on file with the Commission.

Certain surcharges, taxes and fees are not included in the above packaged rates.

6.16.1 VoicePack-VS Monthly Charges

Monthly Recurring Charge	One Year Term	Two Year Term	Three Year Term	Month -To- Month (N)
Four (4) Line Package	\$206.03 (I)	\$196.44 (I)	\$186.86 (I)	\$288.45 (I)
Five (5) Line Package	\$257.54 (I)	\$245.55 (I)	\$233.58 (I)	\$213.56 (I)
Six (6) Line Package	\$309.05 (I)	\$294.67 (I)	\$280.30 (I)	\$432.66 (I)
Seven (7) Line Package	\$360.56 (I)	\$343.79 (I)	\$327.02 (I)	\$504.79 (I)
Eight (8) Line Package	\$411.96 (I)	\$392.89 (I)	\$373.73 (I)	\$576.74 (I)
Nine (9) Line Package	\$463.58 (I)	\$442.03 (I)	\$420.44 (I)	\$649.01 (I)

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6.17 VoicePack-VS+

VoicePack-VS+ service is an integrated local and interexchange service for Customers who subscribe to both Company services. Customers must subscribe to a minimum of 4 up to a maximum of 9 lines of local service provided in conjunction with an ISDL 144K Internet connection. Customers will also have the option of choosing up to five custom calling features per line as well as a hunting feature for no additional charge. Customers must sign a minimum of a one year contract for this service although additional terms are available also.

If service is rearranged or disconnected such that the total service falls below the committed number of lines for a given location, the Customer will be billed for the committed number of lines until the end of the term plan for that given location. Customers with multiple locations may not combine locations to form a group package.

Customers also receive, on a per line basis, 100 minutes of free Company domestic long distance, either outbound or inbound toll-free service, if provided by the Company. Additional per minute charges for long distance usage over the monthly allotted minutes can be found in the Company's corresponding long distance tariff, if applicable, on file with the Commission.

Certain surcharges, taxes and fees are not included in the above packaged rates.

6.17.1 VoicePack-VS+ Monthly Charges

Monthly Recurring Charge	One Year Term	Two Year Term	Three Year Term	Month -To- Month (N)
Four (4) Line Package	\$313.87 (I)	\$296.69 (I)	\$283.92 (I)	\$439.42 (I)
Five (5) Line Package	\$357.39 (I)	\$340.41 (I)	\$323.44 (I)	\$500.34 (I)
Six (6) Line Package	\$400.91 (I)	\$381.95 (I)	\$362.97 (I)	\$561.28 (I)
Seven (7) Line Package	\$444.43 (I)	\$423.47 (I)	\$402.51 (I)	\$622.21 (I)
Eight (8) Line Package	\$487.95 (I)	\$464.99 (I)	\$442.03 (I)	\$683.12 (I)
Nine (9) Line Package	\$531.48 (I)	\$506.51 (I)	\$481.55 (I)	\$744.07 (I)

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6.18 Enhanced Simpli-T Service

Enhanced Simpli-T service is an integrated T-1 service that provides Customers with local, long distance and data services on one bundled T-1 circuit. Customers must sign a one, two or three year contract for this service. This service is only available in areas where Company provided facilities are available. Customers will be informed if this service is available in their particular service area prior to the establishment of service.

The Enhanced Simpli-T service is based upon a minimum of ten (10) operating channels per T-1 circuit. The minimum configuration requires six (6) of the operating channels to be local voice channels. No less than 50% of the operating channels on each Enhanced Simpli-T channel be local voice channels, consisting of business lines, PBS trunks, PRI B channels or Centrex station lines.

Data channels may be configured in multiple of two (2) DS0s at bandwidth capacity of 128K, 256K, 384K, 512K, 640K with a maximum capacity of 768K.

6.18.1 Enhanced Simpli-T Options

(A) Schedule A Pricing

Channels	One Year Term	Two Year Term	Three Year Term	Month -To- Month
10	\$732.20 (I)	\$705.57 (I)	\$665.63 (I)	\$1,025.07 (I)
Each Additional Channel	\$53.25 (I)	\$42.60 (I)	\$35.94 (I)	\$74.54 (I)

(B) Schedule B Pricing

Channels	One Year Term	Two Year Term	Three Year Term	Month -To- Month
10	\$832.04 (I)	\$805.41 (I)	\$765.48 (I)	\$1,164.86 (I)
Each Additional Channel	\$53.25 (I)	\$42.60 (I)	\$35.94 (I)	\$74.54 (I)

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6.18 Enhanced Simpli-T Service, (Cont'd.)

6.18.2 Installation Charge

Term Plan	Installation Charge
Basic Installation Charges	\$1,800.00

6.18.3 Enhanced Services

(A) Customer Calling Features

Customers are also given the option of choosing any of following custom calling features per line as well as a hunting feature for no additional charge. Customers subscribing to any Centrex service will be limited to the features offered in Option VI, as defined in Section 6.19.1(B)(6), and will not be eligible for the features listed below.

(1) Applicable Customer Calling Features

Call Forward Busy	Three Way Calling/w Transfer
Call Forward No Answer	Call Return
Call Waiting	Repeat Dial
Call Waiting Deluxe	Caller ID
Call Pickup	Caller ID with Name Delivery
Call Hold	
Call Forwarding Variable (All Calls)	

(B) DID

DID service is provided as an option for Enhanced Simpli-T. Not all calling features identified above are available for DID Trunk Service.

Block of 20 DID Numbers	\$4.63 (I)
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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.18 Enhanced Simpli-T Service, (Cont'd.)

6.18.5 Additional fees and charges

Certain Federal and State charges and surcharges are included in the per line rates identified above. All local, state and federal taxes/fees are not included in the quoted rate and will be handled in accordance with Section 2.0 of this tariff.

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.18 Enhanced Simpli-T Service, (Cont'd.)

6.18.6 Applicable Exchanges

(A) Schedule A Exchanges

END OFFICE	LATA	MARKET
ALFAFLXA	952	Tampa
BAYUFLXA	952	Tampa
BCRTFLBT	460	Miami
BCRTFLMA	460	Miami
BHPKFLXA	952	Tampa
BRNDFLXA	952	Tampa
BYSHFLXA	952	Tampa
CLWRFLXA	952	Tampa
CNSDFLXA	952	Tampa
CRWDFLXA	952	Tampa
DNDNFLXA	952	Tampa
FHSDFLXA	952	Tampa
FTLDFLCR	460	Miami
FTLDFLCY	460	Miami
FTLDFLMR	460	Miami
FTLDFLOA	460	Miami
FTLDFLSG	460	Miami
FTLDFLSU	460	Miami
GNDYFLXA	952	Tampa
HLWDFLHA	460	Miami
HLWDFLMA	460	Miami
HYPKFLXA	952	Tampa
INRKFLXX	952	Tampa

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.18 Enhanced Simplici-T Service, (Cont'd.)

6.18.6 Applicable Exchanges, (Cont'd.)

(A) Schedule A Exchanges, (Cont'd.)

END OFFICE	LATA	MARKET
JCVLFLCL	452	Jacksonville
JCVLFLIA	452	Jacksonville
JCVLFLJT	452	Jacksonville
JCVLFLSJ	452	Jacksonville
JCVLFLSM	452	Jacksonville
KYSTFLXA	952	Tampa
LLMNFLXA	952	Tampa
LNLKFLXA	952	Tampa
LRGOFLXA	952	Tampa
LUTZFLXA	952	Tampa
MIAMFLAE	460	Miami
MIAMFLAL	460	Miami
MIAMFLAP	460	Miami
MIAMFLBA	460	Miami
MIAMFLBC	460	Miami
MIAMFLBR	460	Miami
MIAMFLDB	460	Miami
MIAMFLFL	460	Miami
MIAMFLGR	460	Miami
MIAMFLIC	460	Miami
MIAMFLKE	460	Miami

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.18 Enhanced Simpli-T Service, (Cont'd.)

6.18.6 Applicable Exchanges, (Cont'd.)

(A) Schedule A Exchanges, (Cont'd.)

END OFFICE	LATA	MARKET
MIAMFLME	460	Miami
MIAMFLNM	460	Miami
MIAMFLPB	460	Miami
MIAMFLPL	460	Miami
MIAMFLSO	460	Miami
MIAMFLWD	460	Miami
MIAMFLWM	460	Miami
MNDRFLAV	452	Jacksonville
NDADFLAC	460	Miami
NDADFLOL	460	Miami
NGBHFLXA	952	Tampa
OLDSFLXA	952	Tampa
ORLDFLMA	458	Orlando
PMBHFLTA	460	Miami
PNLSFLXA	952	Tampa
PSDNFLXA	952	Tampa
RSKNFLXA	952	Tampa
SGBEFLXA	952	Tampa
SKWYFLXA	952	Tampa
SLSPFLXA	952	Tampa
SMNLFLXA	952	Tampa

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.18 Enhanced Simpli-T Service, (Cont'd.)

6.18.6 Applicable Exchanges, (Cont'd.)

(A) Schedule A Exchanges, (Cont'd.)

END OFFICE	LATA	MARKET
SPBGFLXA	952	Tampa
SPBGFLXS	952	Tampa
STGRFLXA	952	Tampa
SWTHFLXA	952	Tampa
TAMPFLXA	952	Tampa
TAMPFLXE	952	Tampa
TAMPFLXX	952	Tampa
THNTFLXA	952	Tampa
TMTRFLXA	952	Tampa
UNVRFLXA	952	Tampa
WIMMFLXA	952	Tampa
WLCHFLXA	952	Tampa
WLCRFLXA	952	Tampa
WNPKFLXA	458	Orlando
WPBHFLAN	460	Tampa
WSSDFLXA	952	Tampa
YBCTFLXA	952	Tampa

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.18 Enhanced Simpli-T Service, (Cont'd.)

6.18.6 Applicable Exchanges, (Cont'd.)

(B) Schedule B Exchanges

END OFFICE	LATA	MARKET
BCRTFLSA	460	Miami
FTLDFLJA	460	Miami
FTLDFLPL	460	Miami
FTLDFLWN	460	Miami
HLWDFLPE	460	Miami
HLWDFLWH	460	Miami
JCBHFLAB	452	Jacksonville
JCBHFLMA	452	Jacksonville
JCBHFLSP	452	Jacksonville
JCVLFLAR	452	Jacksonville
JCVLFLBW	452	Jacksonville
JCVLFLFC	452	Jacksonville
JCVLFLLF	452	Jacksonville
JCVLFLNO	452	Jacksonville
JCVLFLOW	452	Jacksonville
JCVLFLRV	452	Jacksonville
JCVLFLWC	452	Jacksonville
LKMRFLMA	458	Orlando
MIAMFLCA	460	Miami
MIAMFLHL	460	Miami
MIAMFLNS	460	Miami
MIAMFLOL	460	Miami
MIAMFLRR	460	Miami
MIAMFLSH	460	Miami
MNDRFLLO	452	Jacksonville

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.18 Enhanced Simplici-T Service, (Cont'd.)

6.18.6 Applicable Exchanges, (Cont'd.)

(B) Schedule B Exchanges, (Cont'd.)

END OFFICE	LATA	MARKET
NDADFLBR	460	Miami
NDADFLGG	460	Miami
ORLDFLAP	458	Orlando
ORLDFLCL	458	Orlando
ORLDFLPC	458	Orlando
ORLDFLPH	458	Orlando
ORLDFLSA	458	Orlando
PMBHFLFE	460	Miami
PMBHFLMA	460	Miami
WPBHFLGA	460	Miami
WPBHFLGR	460	Miami
WPBHFLHH	460	Miami
WPBHFLLE	460	Miami
WPBHFLRB	460	Miami
WPBHFLRP	460	Miami

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services

6.19.1 Centrex Feature Groups

(A) Basic

- (1) Exchange and long distance network calls can be made to main station lines and attendant positions by dialing the number associated with that main station line or attendant position.
- (2) Exchange and long distance network calls can be made from main station lines and attendant positions via direct outward dialing.
- (3) Station-to-station calling via two digit to seven digit dialing between main station lines of the subscribers Centrex System. (D)
- (4) Dual Tone Multi-Frequency service.
- (5) Common recorded announcement interception of calls to unassigned/non-working station numbers.
- (6) Outgoing long distance network calls dialed by a main station line can be identified by the seven digit main station line number.
- (7) Basic Hunting (optional).

(B) Feature Groups

- (1) Feature Group I
Basic
Automatic Line/Direct Connect

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services, (Cont'd.)

6.19.1 Centrex Feature Groups, (Cont'd.)

(B) Feature Groups, (Cont'd.)

(2) Feature Group II

Basic
Call Block
Call Forwarding Busy Line Variable
Call Forwarding Don't Answer Variable
Call Forwarding Variable
Call Hold
Call Park/Call Retrieve/Answerback
Call Pickup
Call Return
Call Selector
Dial Call Waiting
Directed Call Park
Preferred Call Forwarding
Repeat Dialing
Speed Call Short
Three-Way Conference, Consultation Hold, Call Transfer

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services, (Cont'd.)

6.19.1 Centrex Feature Groups, (Cont'd.)

(B) Feature Groups, (Cont'd.))

(3) Feature Group III

Basic
Call Block
Call Forwarding All Calls
Call Hold
Call Park/Call Retrieve/Answerback
Call Pickup
Call Return
Call Selector
Dial Call Waiting
Directed Call Park
Preferred Call Forwarding
Repeat Dialing
Speed Call Short
Three-Way Conference, Consultation Hold, Call Transfer

(4) Feature Group IV

Basic
Call Forwarding Busy Line Fixed
Call Forwarding Don't Answer Fixed
Station Restriction - Full Denied Origination

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services, (Cont'd.)

6.19.1 Centrex Feature Groups, (Cont'd.)

(B) Feature Groups, (Cont'd.)

(5) Feature Group V

Basic
Call Hold
Dial Call Waiting
Speed Calling Short
Station Restriction - Full Denied Terminating
Three-Way Conference, Consultation Hold, Call Transfer

(6) Feature Group VI

Basic
Call Forwarding Variable
Three-Way Conference, Consultation Hold, Call Transfer

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services, (Cont'd.)

6.19.1 Centrex Feature Groups, (Cont'd.)

(B) Feature Groups, (Cont'd.)

(7) Feature Group VII

Basic
Call Block
Call Forwarding Busy Line Fixed
Call Forwarding Don't Answer Fixed
Call Forwarding All Calls
Call Hold
Call Park/Call Retrieve/Answerback
Call Pickup
Call Return
Call Selector
Dial Call Waiting
Directed Call Park
Preferred Call Forwarding
Repeat Dialing
Speed Call Short
Three-Way Conference, Consultation Hold, Call Transfer

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services, (Cont'd.)

6.19.2 Centrex Service Descriptions

The following definitions will apply for the purpose of this subsection:

Automatic Line/Direct Connect - Automatically connects the caller to a preassigned Centrex station line when the line goes off hook the station.

Call Block - Allows the ability to block incoming calls from six (6) preset phone numbers that have been entered into the system, where facilities permit.

Call Forwarding Busy Line Variable - Automatically reroutes calls to a designated station programmed by a Customer or to a Customers' voice mail if their line is busy.

Call Forwarding Busy Line Fixed - Automatically reroutes calls to a designated station programmed by the Company or to a Customers' voice mail if their line is busy. (T)

Call Forwarding Don't Answer Variable - Automatically reroutes calls to another station programmed by a Customer if they haven't responded within a preset number of rings.

Call Forwarding Don't Answer Fixed - Automatically reroutes calls to another station programmed by the Company if the recipient doesn't respond within a preset number of rings. (T)

Call Forwarding Variable - Forwards all calls wherever a Customer would like, inside or outside of their business.

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services, (Cont'd.)

6.19.2 Centrex Service Descriptions, (Cont'd.)

Call Hold - Places a caller on hold. This feature gives them access to dial tone while the call is being held.

Call Park/Call Retrieve/Answerback - Permits a Customer park a call against their own directory number. The parked call may be retrieved from any station by dialing the feature access code plus the station number.

Call Pickup - Allows a Customer to answer any ringing phone in their designated group.

Call Return - Allows a Customer to return their last incoming call, even though they may not know who called, with a simple code or a single button. Where facilities permit.

Call Selector - Provides a distinctive ringing pattern for up to six specific telephone numbers via a Customer created screening list. Where facilities permit.

Dial Call Waiting - Permits calls come through even though a Customer is already on the line. Provides the ability of the originating Centrex line to invoke call waiting service on intra-group calls by dialing an access code followed by the extension number. A soft tone signals them of a new incoming call.

Directed Call Park - Permits a Customer to park a call against another directory number.

Dual Tone Multi Frequency Service - Provides tone pulses.

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services, (Cont'd.)

6.19.2 Centrex Service Descriptions, (Cont'd.)

Preferred Call Forwarding - Forwards calls from up to ten numbers a Customer selects to any number they designate. Calls not on their special list can be forwarded to still another number by using Call Forwarding/Variable Call Forwarding/Busy Line, or Call Forwarding/Don't Answer.

Repeat Dialing - Allows a Customer to automatically make a repeat attempt to a telephone number until the call goes through if a busy signal was reached on the initial attempt by pressing a single button or dialing a short code. Where facilities permit.

Speed Call Short - Allows a Customer to simply press a few digits to reach their most frequently called numbers.

Station Restriction - Allows a Customer to restrict lines to four (4) different restrictions. Outside dialing would not be possible from this station. The restrictions are as follows:

- (1) Outgoing - A call dialed, other than a Centrex intra-group call, will be routed to a tone.
- (2) Incoming - Calls from outside the Centrex group will be routed to an attendant or announcement.
- (3) Station to Station - All calls dialed to the station will be routed to an attendant or an announcement.
- (4) Total - All calls dialed to or from the station will be routed to an attendant or an announcement.

Three-Way Conference, Consultation Hold, Call Transfer - Turns a two-way call into a mini-conference. An additional third person can be entered into a call at any time by pressing a hook/flash. This feature also enables a Customer to put a caller on hold and to transfer calls to another line either inside or outside their Centrex system.

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LOCAL FACILITIES BASED SERVICES

SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.19 Centrex Services, (Cont'd.)

6.19.3 Rates and Charges

	Monthly Rate Per Station	Non-Recurring Charge
Main Station Line	\$72.44 (I)	\$21.00
Business Set Feature Group Basic (Each Line Equipped)	\$9.25 (I)	
Feature Group I (Each Line Equipped)	\$9.11 (I)	
Feature Group II (Each Line Equipped)	\$12.56 (I)	
Feature Group III (Each Line Equipped)	\$12.49 (I)	
Feature Group IV (Each Line Equipped)	\$9.25 (I)	
Feature Group V (Each Line Equipped)	\$10.88 (I)	
Feature Group VI (Each Line Equipped)	\$10.58 (I)	
Feature Group VII (Each Line Equipped)	\$12.56 (I)	
Miscellaneous Termination Trunk Side Termination (per DS-1)	\$38.89 (I)	\$34.50
Service Establishment Charge		\$250.00

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST

7.1 General

Services provided in this price list section are available on an Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of BellSouth, Verizon or Sprint local exchange services. The rates, terms and conditions set forth in this section are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities (On-Net). The rates, terms and conditions set forth in this section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this section are subject to change and may be changed by the Company pursuant to notice requirements established by the Florida Public Service Commission. The rates, terms and conditions set forth in this section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of BellSouth's, Verizon's or Sprint's local exchange services, in whole or in part, prior to the effective date hereof.

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONTD.)

7.2 BellSouth Service Areas

7.2.1 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.1 Standard Residence Local Exchange Service, (Cont'd.)

(A) Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

RATE GROUP	SERVICE TYPE			
	Flat Rate	Optional Calling Plan A*	Optional Calling Plan B**	Optional Calling Plan C***
Group 1	\$8.98 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 2	\$9.39 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 3	\$9.80 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 4	\$10.12 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 5	\$10.53 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 6	\$10.90 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 7	\$11.26 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 8	\$11.57 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 9	\$11.83 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 10	\$12.09 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 11	\$12.24 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)
Group 12	\$12.45 (N)	\$34.25 (I)	\$36.25 (I)	\$52.25 (I)

* - Optional Calling Plan A includes unlimited Optional Calling Features as defined in Section 7.2.7 of this price list.

** - Optional Calling Plan B includes a 30% discount off of all intraLATA toll as defined in Section 10 of this price list.

*** - Optional Calling Plan C includes all services provided in Optional Calling Plans A & B.

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.1 Standard Residence Local Exchange Service, (Cont'd.)

(B) Other Monthly Recurring Charges

(1) Hunting (aka. Rotary or Grouping)

The following charges apply to Standard Residence Local Exchange lines equipped with Hunting. Rates vary based on Rate Group and service type.

RATE GROUP	Flat Rate
Group 1	\$5.75
Group 2	\$5.75
Group 3	\$5.75
Group 4	\$5.75
Group 5	\$5.75
Group 6	\$5.75
Group 7	\$5.75
Group 8	\$5.75
Group 9	\$5.75
Group 10	\$5.75
Group 11	\$5.75
Group 12	\$5.75

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.1 Standard Residence Local Exchange Service, (Cont'd.)

(C) Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.1 Standard Residence Local Exchange Service, (Cont'd.)

(D) Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this price list. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	\$40.88
Each Additional Line*	\$12.05
"As-Is" Change Over, Per Line	TBD

* - Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.2 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.2 Standard Business Local Exchange Service, (Cont'd.)

(A) Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

RATE GROUP	SERVICE TYPE	
	Single Line Flat Rate	Multi-line Flat Rate
Group 1	\$45.46 (I)	\$51.09 (I)
Group 2	\$46.37 (I)	\$52.86 (I)
Group 3	\$47.36 (I)	\$56.41 (I)
Group 4	\$50.96 (I)	\$58.18 (I)
Group 5	\$51.83 (I)	\$59.96 (I)
Group 6	\$52.81 (I)	\$63.50(I)
Group 7	\$55.43 (I)	\$65.28 (I)
Group 8	\$56.34 (I)	\$67.06 (I)
Group 9	\$57.05 (I)	\$70.60 (I)
Group 10	\$57.61 (I)	\$70.60 (I)
Group 11	\$58.17 (I)	\$70.60 (I)
Group 12	\$58.60 (I)	\$70.60 (I)

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.2 Standard Business Local Exchange Service, (Cont'd.)

(A) Monthly Recurring Charges, (Cont'd.)

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

RATE GROUP	SERVICE TYPE		
	Optional Calling Plan A*	Optional Calling Plan B**	Optional Calling Plan C***
Group 1	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 2	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 3	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 4	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 5	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 6	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 7	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 8	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 9	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 10	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 11	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)
Group 12	\$97.31 (I)	\$71.96 (I)	\$118.79 (I)

* - Optional Calling Plan A includes unlimited Optional Calling Features as defined in Section 7.2.7 of this price list.

** - Optional Calling Plan B includes up to 120 hours of unlimited LATA wide calling. See Section 7.2.2(C)(2)(a) for the per minute rate for all calls over the 120 hour limit.

*** - Optional Calling Plan C permits unlimited usages within the service exchange and EAS additional exchanges. See Section 7.2.2(C)(2)(b) for the per minute rate to all other calling points within the LATA.

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.2 Standard Business Local Exchange Service, (Cont'd.)

(B) Other Monthly Recurring Charges

(1) Hunting (aka. Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

RATE GROUP	PER LINE CHARGE
	Flat Rate
Group 1	\$14.70 (I)
Group 2	\$14.70 (I)
Group 3	\$14.70 (I)
Group 4	\$14.70 (I)
Group 5	\$14.70 (I)
Group 6	\$14.70 (I)
Group 7	\$14.70 (I)
Group 8	\$14.70 (I)
Group 9	\$14.70 (I)
Group 10	\$14.70 (I)
Group 11	\$14.70 (I)
Group 12	\$14.70 (I)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.2 Standard Business Local Exchange Service, (Cont'd.)

(C) Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

(2) Message Service

(A) Option B

Option B customers receive 120 hours of LATA wide calling included in the local exchange line rate as provided in Section 7.2.2(A). All calls over the 120-hour limit shall be rated as defined below. Calls are billed in one minute increments after an initial period, for billing purposes, of one minute.

Per Minute Rate \$0.0500

(B) Option C

Option C customers receive unlimited usages within the service exchange and EAS additional exchanges included in the local exchange line rate as provided in Section 7.2.2(A). All calls over outside the free calling area shall be rated as defined below. Calls are billed in one minute increments after an initial period, for billing purposes, of one minute.

Per Minute Rate \$0.0800

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.2 Standard Business Local Exchange Service, (Cont'd.)

(D) Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this price list. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	\$56.24
Each Additional Line*	\$12.05
"As-Is" Change Over, Per Line	TBD

* - Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.3 Pre-Paid Residence and Business Local Exchange Service

Prepaid Local Exchange Service provides Residence and Business Customers with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Prepaid Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Hunting is not permitted as an optional feature with Prepaid Local Exchange Service.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

With Pre-Paid Local Exchange Service, Customers are allowed:

- (1) unlimited calling within the local exchange calling area (no extended area service or expanded local service provided).
- (2) access to emergency agencies through 911
- (3) access to toll-free numbers (e.g., 1-800, 888)
- (4) access to the local operator by dialing "0-"

All other local and long distance services are blocked. Long distance calls placed through and operator may not be billed to the Customer's line directly, on a collect basis or as a third party billing recipient.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.3 Pre-Paid Residence and Business Local Exchange Service, (Cont'd.)

(A) Rates and Charges

Service is offered on a flat rate prepaid basis only. No usage or per call charges apply. All non-recurring charges must be paid prior to activation in addition to recurring charges for the first service period. Recurring charges must be pre-paid in order for service to continue uninterrupted into the next service period.

(B) Recurring Charges

Recurring charges vary based on the number of service periods which are pre-paid by the Customer. Each service period consists of seven days. Customers may pay for more than one service period in advance.

	Residence	Business
1 Service Period	TBD	TBD
2- 4 Service Periods	TBD	TBD
5 or More Service Periods	TBD	TBD

(C) Non-Recurring Charges

Customers are billed a one-time Activation Fee for each Prepaid Local Exchange Service line. This Activation Fee is in lieu of any installation or service order charges that may be listed elsewhere in this price list. The Activation Fee also applies when a Customer's service is interrupted due to non-payment of charges for the next service period.

	Residence	Business
Activation Fee, Per Line	TBD	TBD

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.4 PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 7.2.2(A)(1)).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.2.5).

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.4 PBX Trunk Service, (Cont'd.)

Rate Group	Service Type	
	Multi-Line	PBX Trunk
Group 1	\$51.09 (I)	\$64.75 (I)
Group 2	\$52.86 (I)	\$67.79 (I)
Group 3	\$56.41 (I)	\$71.34 (I)
Group 4	\$58.18 (I)	\$74.12 (I)
Group 5	\$59.96 (I)	\$76.99 (I)
Group 6	\$63.50 (I)	\$80.15 (I)
Group 7	\$65.28 (I)	\$82.73 (I)
Group 8	\$67.06 (I)	\$85.29 (I)
Group 9	\$70.60 (I)	\$87.70 (I)
Group 10	\$70.60 (I)	\$89.49 (I)
Group 11	\$70.60 (I)	\$91.32 (I)
Group 12	\$70.60 (I)	\$92.82 (I)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.5 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.2.4 of this price list. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1 st Block of 20 DID Numbers	\$915.00	\$7.71 (I)
Each Additional Block of 20 DID Numbers	\$15.00	\$7.71 (I)
DID Trunk Termination:		
Per Inward Only Trunk	\$90.00	\$40.14 (I)
Per Combination Trunk with Call Transfer	\$250.00	\$83.36 (I)
Dual Tone Multifrequency Pulsing Option, Per Trunk	N/A	\$13.89 (I)
Automatic Intercept Service, Per Number Referred	\$16.00	N/A

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.6 Access Lines for Customer Provided Pay Telephones

(A) General

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

(B) Regulations

- (1) CPPT Lines will be provided only to Aggregators certificated by the Florida Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (2) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis.
- (3) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.6 Access Lines for Customer Provided Pay Telephones, (Cont'd.)

(B) Regulations, (Cont'd.)

- (4) Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (5) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" and any other rules or regulations the Commission may require.

(C) Rates and Charges

Service is provided at Business Flat Rate Local Exchange Service rates and charges as specified in the chart below. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates and charges found in Section 8.4 of the price list.

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.6 Access Lines for Customer Provided Pay Telephones, (Cont'd.)

(C) Rates and Charges, (Cont'd.)

RATE GROUP	CPP Pay Telephone Line Rates
Group 1	\$35.14 (I)
Group 2	\$36.92 (I)
Group 3	\$38.86 (I)
Group 4	\$40.64 (I)
Group 5	\$42.34 (I)
Group 6	\$44.20 (I)
Group 7	\$45.74 (I)
Group 8	\$47.21 (I)
Group 9	\$48.62 (I)
Group 10	\$49.70 (I)
Group 11	\$50.76 (I)
Group 12	\$53.20 (I)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.7 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

(A) Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	\$0.90	\$0.90
Call Return	\$0.90	\$0.90
Repeat Dialing	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 BellSouth Service Areas, (Cont'd.)

7.2.7 Optional Calling Features, (Cont'd.)

(B) Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business
Call Forwarding Variable	\$5.00	\$10.29 (I)
Call Forwarding Variable with Remote Access	\$7.00	\$10.29 (I)
Call Forwarding Variable – Multipath	\$4.00	\$10.29 (I)
Call Forwarding Variable – Multipath with Remote Access	\$4.00	\$8.82 (I)
Call Forwarding Don't Answer - Basic	\$1.50	\$6.97 (I)
Call Forwarding Don't Answer with Ring Control	\$1.50	\$6.97 (I)
Call Forwarding Don't Answer with Customer Control	\$3.00	\$11.76 (I)
Call Forwarding Busy Line - Basic	\$1.50	\$6.97 (I)
Call Forwarding Busy Line with Customer Control	\$3.00	\$11.76 (I)
Call Waiting - Basic	\$6.00	\$10.29 (I)
Call Waiting - Deluxe	\$7.50	N/A

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.7 Optional Calling Features, (Cont'd.)

(B) Features Offered on Monthly Basis, (Cont'd.)

Optional Calling Feature (Cont'd)	Residence	Business
Caller ID - Basic	\$8.00	\$16.17 (I)
Caller ID - Deluxe	\$9.00	\$16.17 (I)
Enhanced Caller ID w / Call Management	N/A	\$24.99 (I)
Anonymous Call Rejection	\$3.00	\$5.88 (I)
Call Block	\$4.00	\$9.55 (I)
Call Return	\$6.00	\$9.55 (I)
Call Selector	\$4.00	\$9.55 (I)
Call Tracing	\$5.00	\$9.55 (I)
Calling Number Delivery Blocking (per line equipped)	\$0.00	\$0.00
Message Waiting Indication - Audible	\$0.50	\$1.09 (I)
Message Waiting Indication - Audible and Visual	\$0.50	\$1.09 (I)
Multiple Directory Number Distinctive Ringing - First DN	\$5.00	\$14.70 (I)
Multiple Directory Number Distinctive Ringing - Second DN	\$7.00	\$17.64 (I)
Preferred Call Forwarding	\$4.00	\$8.82 (I)
Privacy Manager	\$3.95	N/A
Repeat Dialing	\$4.00	\$9.55 (I)
Speed Calling (30 codes)	\$4.50	\$7.35 (I)
Speed Calling (8 codes)	\$4.50	\$7.35 (I)
Surrogate Client Number	\$2.50	\$4.41 (I)
Three Way Calling	\$6.00	\$9.55 (I)
Three Way Calling w/Transfer	\$6.00	\$9.55 (I)
Uniform Access Number	N/A	\$2.94 (I)

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.8 [Reserved for Future Use]

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.9 Extended Area Dialing Plans

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan.

- (A) Extended Calling Service (ECS) provides usage based pricing for Customer dialed or operator assisted calls to selected exchanges within the Customer's LATA. Residential Customers are billed a message charge. Business Customers are billed a per minute charge. Residential Customers are billed \$0.2500 per message. Business Customers are billed \$0.1000 for the first minute or fraction thereof and \$0.0600 for each additional minute or fraction thereof. Specific available routes are found in BellSouth's General Subscriber Service Tariff Section A3.

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1375 Peachtree Street, Level A
Atlanta, GA 30309

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1375 Peachtree Street, Level A
Atlanta, GA 30309

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.10 [Reserved for Future Use]

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.11 Remote Call Forwarding

Remote Call Forwarding is a telecommunications network service that utilizes a telephone number and electronic switching system central office facilities to automatically forward all incoming calls dialed to the Remote Call Forwarding telephone number to the connecting telephone number.

(A) Regulations

- (1) Remote Call Forwarding is offered subject to the availability of suitable facilities.
- (2) A Remote Call Forwarding arrangement includes the equipment necessary to forward one telephone call to a connecting telephone number.
- (3) Remote Call Forwarding calls may be connected in Private Branch Exchange (PBX) trunks, Centrex Service, and individual line service, excluding Pay Telephone Lines.
- (4) Remote Call Forwarding is provided on the condition that the Customer subscribe to sufficient Remote Call Forwarding arrangements and connecting telephone numbers to adequately handle calls to the Remote Call Forwarding Customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding arrangements or connecting telephone numbers are required, the Customer will be responsible for subscribing to such additional Remote Call Forwarding arrangements or terminating telephone numbers. In the event the Customer refuses to subscribe to such additional Remote Call Forwarding arrangements or connecting telephone numbers, such Customer's Remote Call Forwarding service shall be subject to termination.

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.11 Remote Call Forwarding, (Cont'd.)

(A) Regulations, (Cont'd.)

- (5) Where additional connecting telephone numbers are requested by the Customer or required by the Company for association with the same Remote Call Forwarding number, such additional connecting telephone numbers must be of the same class and grade of service, and on the same premises, as the first connecting telephone number.
- (6) Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- (7) The Custom Calling Service call forwarding features are available for use with a Remote Call Forwarding connecting telephone number. Calls forwarded under these arrangements are subject to local and long distance message charges. These arrangements contemplate that normal transmission performance quality cannot be guaranteed to all calls forwarded. Rates for Custom Calling Service call forwarding features are as specified in the General Services Tariff.
- (8) The Company will not provide identification of the originating telephone number to the Remote Call Forwarding Customer.

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.11 Remote Call Forwarding, (Cont'd.)

(A) Regulations, (Cont'd.)

- (9) The classification of residence or business service for Remote Call Forwarding arrangements is determined by the class of service of the connecting telephone number.
- (10) Charges for calls from the originating service to a Remote Call Forwarding telephone number are the responsibility of the originating service, unless such calls are accepted as collect at the connecting telephone number. Charges as specified in Section 7.2.11(B) following for the forwarding of calls from the Remote Call Forwarding number to the connecting telephone number are the responsibility of the Remote Call Forwarding Customer.
- (11) For any collect calls placed to the Remote Call Forwarding number, charges as specified in Section 7.2.11(B) following for calls forwarded to the connecting telephone number apply regardless of whether or not such calls are accepted as collect at the connecting telephone number.
- (12) Installation charges as defined in Section 4.0 of this tariff apply for the installation of this service.

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7.2 BellSouth Service Areas, (Cont'd.)

7.2.11 Remote Call Forwarding, (Cont'd.)

(B) Rates

	Residential	Business
First Arrangement Associated with a Remote Call Forwarding Number	\$13.80	\$28.41 (I)
Additional Arrangements Associated with the Same Remote Call Forwarding Number, per arrangement	\$13.80	\$28.41 (I)

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7.3 Verizon Service Areas

7.3.1 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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7.3 Verizon Service Areas, (Cont'd.)

7.3.1 Standard Residence Local Exchange Service, (Cont'd.)

(A) Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

RATE GROUP	Flat Rate	Flat Rate With Hunting	Message Rate	Message Rate With Hunting
Group 1	\$10.70	\$14.00	\$6.60	\$9.62
Group 2	\$11.85	\$15.00	\$7.40	\$9.62
Group 3	\$11.85	\$15.50	\$7.40	\$9.62
Group 4	\$12.10	\$16.00	\$7.40	\$9.62
Group 5	\$12.10	\$16.50	\$7.40	\$9.62

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.1 Standard Residence Local Exchange Service, (Cont'd.)

(B) Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

(2) Message Service

Customers subscribing to Message Service will receive a monthly usage allowance of 30 outgoing calls. This allowance is applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis.

Per Local Call \$0.1000

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.1 Standard Residence Local Exchange Service, (Cont'd.)

(C) Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this price list. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	\$20.00
Each Additional Line*	\$11.00
"As-Is" Change Over, Per Line	TBD

* - Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.2 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.2 Standard Business Local Exchange Service, (Cont'd.)

(A) Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Rate Group	Flat Rate	Flat Rate With Hunting	Message Rate	Message Rate w/ Hunting
Group 1	\$49.39 (I)	\$71.60 (I)		\$51.73 (I)
Group 2	\$56.94(I)	\$71.60 (I)	\$39.93 (I)	\$51.73 (I)
Group 3	\$56.94 (I)	\$71.60 (I)	\$39.93 (I)	\$51.73 (I)
Group 4	\$56.94 (I)	\$71.60 (I)	\$39.93 (I)	\$51.73 (I)
Group 5	\$59.22 (I)	\$71.60 (I)	\$39.93 (I)	\$51.73 (I)

Rate Group	Extended Calling Service*	Extended Calling Service w/Hunting
Group 1		\$88.44 (I)
Group 2	\$68.39 (I)	\$88.44 (I)
Group 3	\$68.39 (I)	\$88.44 (I)
Group 4	\$68.39 (I)	\$88.44 (I)
Group 5	\$68.39 (I)	\$88.44 (I)

See Section 7.3.7 for additional charges associated with Extended Calling Service

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.2 Standard Business Local Exchange Service, (Cont'd.)

(B) Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

(2) Message Service

Customers subscribing to Message Service will receive no monthly usage allowances for outgoing calls. Local usage is billed on a per call basis.

Per Local Call \$0.1000

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.2 Standard Business Local Exchange Service, (Cont'd.)

(C) Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this price list. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	\$33.90
Each Additional Line*	\$14.00
"As-Is" Change Over, Per Line	TBD

* - Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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7.3 Verizon Service Areas, (Cont'd.)

7.3.3 PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.3.4).

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7.3 Verizon Service Areas, (Cont'd.)

7.3.3 PBX Trunk Service, (Cont'd.)

Rate Group	SERVICE TYPE PER TRUNK		
	Flat Rate	Message Rate	Extended Calling Service*
Group 1	\$93.76(I)	\$63.71 (I)	\$101.05 (I)
Group 2	\$93.76(I)	\$63.71 (I)	\$101.05 (I)
Group 3	\$93.76(I)	\$63.71 (I)	\$107.25 (I)
Group 4	\$93.76(I)	\$63.71 (I)	\$109.47 (I)
Group 5	\$93.76(I)	\$63.71 (I)	\$111.61 (I)

* See Section 7.3.7 for additional charges associated with Extended Calling Service

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.4 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.3.3 of this price list.

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7.3 Verizon Service Areas, (Cont'd.)

7.3.4 Direct Inward Dialing (DID) Service, (Cont'd.)

	Installation Charge	Monthly Recurring
80 Number or Less		
1 st Block of 20 DID Numbers	\$550.00	\$154.35 (I)
Each Add'l group of 20 Numbers	\$20.00	\$154.35 (I)
200 Numbers or Less		
First group of 100 Numbers	\$550.00	\$154.35 (I)
Second Group of 100 Numbers		
Establish entire second group of 100#s	\$440.00	\$551.80 (I)
Establish multiples of 20 numbers		
First group of 20 numbers	\$440.00	\$123.48 (I)
Each add'l group of 20 numbers	\$20.00	\$123.48 (I)
Over 200 Numbers		
Each additional 100 numbers	\$55.00	\$67.91 (I)
Individual DID Number	\$20.00	\$7.71 (I)
DID Trunk Termination:		
Per Inward Only Trunk		
Month – to - Month	\$95.00	\$8.82
One Year Term	\$95.00	\$5.51
Three Year Term	\$95.00	\$4.41

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.5 Access Lines for Customer Provided Pay Telephones

(A) General

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

(B) Regulations

- (1) CPPT Lines will be provided only to Aggregators certificated by the Florida Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (2) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis.
- (3) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.5 Access Lines for Customer Provided Pay Telephones, (Cont'd.)

(B) Regulations, (Cont'd.)

- (4) Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (5) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" and any other rules or regulations the Commission may require.

(C) Rates and Charges

Service is provided at Business Flat Rate Local Exchange Service rates and charges as specified in the chart below. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates and charges found in Section 8.4 of the price list.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.5 Access Lines for Customer Provided Pay Telephones, (Cont'd.)

(C) Rates and Charges, (Cont'd.)

Rate Group	Monthly Charge
Group 1	\$48.34 (I)
Group 2	\$52.60 (I)
Group 3	\$57.39 (I)
Group 4	\$62.59 (I)
Group 5	\$68.38 (I)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.6 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

(A) Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	\$0.95	\$0.95
Call Return	\$0.95	\$0.95
Repeat Dialing	\$0.95	\$0.95
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Verizon Service Areas, (Cont'd.)

7.3.6 Optional Calling Features, (Cont'd.)

(B) Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business
Call Forwarding – Variable	\$4.00	\$7.35 (I)
Call Forwarding – Multipath	\$4.00	\$8.08 (I)
Three-Way Calling	\$5.00	\$8.82 (I)
Speed Dialing (30 Codes)	\$4.00	\$7.35 (I)
Speed Dialing (8 Codes)	\$3.00	\$5.88 (I)
Call Waiting/ Cancel Call Waiting	\$5.50	\$8.82 (I)
Distinctive Ring	\$6.00	\$13.23 (I)
Enhanced Call Forwarding		
Existing Number	\$6.50	\$10.29 (I)
Personal Number	\$11.75	\$18.37 (I)
Enhanced Call Forwarding With Call Manager		
Existing Number	\$8.00	\$13.96 (I)
Personal Number	\$13.25	\$22.05 (I)

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7.3 Verizon Service Areas, (Cont'd.)

7.3.6 Optional Calling Features, (Cont'd.)

(B) Features Offered on Monthly Basis, (Cont'd.)

Optional Calling Feature	Residence	Business
Busy Redial	\$5.00	\$8.82 (I)
Call Return	\$5.00	8.82 (I)
Priority Call	\$5.00	\$7.35 (I)
Call Block	\$4.50	\$7.35 (I)
Select Call Forwarding	\$5.00	\$8.82 (I)
Do Not Disturb	\$4.00	\$5.88 (I)
Call Tracing Service	\$5.00	\$9.55 (I)
Caller ID – Number Only	\$7.00	\$16.17 (I)
Selective Blocking, per call	\$0.00	\$0.00
Complete Blocking	\$0.00	\$0.00
Anonymous Call Block	\$3.00	\$1.47 (I)
Caller ID	\$7.95	\$17.64 (I)
Caller ID Deluxe	\$4.00	\$5.88 (I)

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7.3 Verizon Service Areas, (Cont'd.)

7.3.7 Extended Area Dialing Plans

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan.

- (A) Extended Calling Service (ECS) provides usage based pricing for Customer dialed or operator assisted calls to selected exchanges within the Customer's LATA. Residential Customers are billed a message charge. Business Customers are billed a per minute charge. Residential Customers are billed \$0.2500 per message. Business Customers are billed \$0.0400 Call Connection charge and \$0.0600 for each minute or fraction thereof of usage. Specific available routes are found in Verizon Florida, Inc.'s General Services Tariff, Section A3.15.

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Atlanta, GA 30309

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7.3 Verizon Service Areas, (Cont'd.)

7.3.8 Reserved for Future Use

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7.3 Verizon Service Areas, (Cont'd.)

7.3.9 Remote Call Forwarding

Remote Call Forwarding is a telecommunications network service that utilizes a telephone number and electronic switching system central office facilities to automatically forward all incoming calls dialed to the Remote Call Forwarding telephone number to the connecting telephone number.

(A) Regulations

- (1) Remote Call Forwarding is offered subject to the availability of suitable facilities.
- (2) A Remote Call Forwarding arrangement includes the equipment necessary to forward one telephone call to a connecting telephone number.
- (3) Remote Call Forwarding calls may be connected in Private Branch Exchange (PBX) trunks, Centrex Service, and individual line service, excluding Pay Telephone Lines.
- (4) Remote Call Forwarding is provided on the condition that the Customer subscribe to sufficient Remote Call Forwarding arrangements and connecting telephone numbers to adequately handle calls to the Remote Call Forwarding Customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding arrangements or connecting telephone numbers are required, the Customer will be responsible for subscribing to such additional Remote Call Forwarding arrangements or terminating telephone numbers. In the event the Customer refuses to subscribe to such additional Remote Call Forwarding arrangements or connecting telephone numbers, such Customer's Remote Call Forwarding service shall be subject to termination.

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7.3 Verizon Service Areas, (Cont'd.)

7.3.9 Remote Call Forwarding, (Cont'd.)

(A) Regulations, (Cont'd.)

- (5) Where additional connecting telephone numbers are requested by the Customer or required by the Company for association with the same Remote Call Forwarding number, such additional connecting telephone numbers must be of the same class and grade of service, and on the same premises, as the first connecting telephone number.
- (6) Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- (7) The Custom Calling Service call forwarding features are available for use with a Remote Call Forwarding connecting telephone number. Calls forwarded under these arrangements are subject to local and long distance message charges. These arrangements contemplate that normal transmission performance quality cannot be guaranteed to all calls forwarded. Rates for Custom Calling Service call forwarding features are as specified in the General Services Tariff.
- (8) The Company will not provide identification of the originating telephone number to the Remote Call Forwarding Customer.

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7.3 Verizon Service Areas, (Cont'd.)

7.3.9 Remote Call Forwarding, (Cont'd.)

(A) Regulations, (Cont'd.)

- (9) The classification of residence or business service for Remote Call Forwarding arrangements is determined by the class of service of the connecting telephone number.
- (10) Charges for calls from the originating service to a Remote Call Forwarding telephone number are the responsibility of the originating service, unless such calls are accepted as collect at the connecting telephone number. Charges as specified in Section 7.3.9(B) following for the forwarding of calls from the Remote Call Forwarding number to the connecting telephone number are the responsibility of the Remote Call Forwarding Customer.
- (11) For any collect calls placed to the Remote Call Forwarding number, charges as specified in Section 7.3.9(B) following for calls forwarded to the connecting telephone number apply regardless of whether or not such calls are accepted as collect at the connecting telephone number.
- (12) Installation charges as defined in Section 4.0 of this tariff apply for the installation of this service.

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7.3 Verizon Service Areas, (Cont'd.)

7.3.9 Remote Call Forwarding, (Cont'd.)

(B) Rates

	Residential	Business
First Arrangement Associated with a Remote Call Forwarding Number	\$22.43	\$34.62 (I)
Additional Arrangements Associated with the Same Remote Call Forwarding Number, per arrangement	\$22.43	\$34.62 (I)

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7.4 Sprint Service Areas

7.4.1 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.1 Standard Residence Local Exchange Service, (Cont'd.)

(A) Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

RATE GROUP	SERVICE TYPE		
	Flat Rate	Key Line	Message Rate
Group 1	\$9.20	\$11.75	\$6.76
Group 2	\$9.50	\$12.00	\$7.26
Group 3	\$10.20	\$13.00	\$7.76
Group 4	\$11.05	\$14.25	\$8.36
Group 5	\$12.35	\$15.25	\$9.01

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7.4 Sprint Service Areas, (Cont'd.)

7.4.1 Standard Residence Local Exchange Service, (Cont'd.)

(B) Other Monthly Recurring Charges

(1) Hunting (aka. Rotary or Grouping)

The following charges apply to Standard Residence Local Exchange lines equipped with Hunting. Rates vary based on Rate Group and service type.

RATE GROUP	PER LINE CHARGE	
	Flat Rate	Key Line
Group 1	\$13.75	\$15.50
Group 2	\$14.50	\$16.50
Group 3	\$15.00	\$17.50
Group 4	\$15.50	\$18.50
Group 5	\$16.75	\$19.50

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7.4 Sprint Service Areas, (Cont'd.)

7.4.1 Standard Residence Local Exchange Service, (Cont'd.)

(C) Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

(2) Message Service

Customers subscribing to Message Service will receive a monthly usage allowance of \$3.00 for outgoing local calls. This allowance is applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis.

Per Local Call \$0.1000

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.4 Sprint Service Areas, (Cont'd.)

7.4.1 Standard Residence Local Exchange Service, (Cont'd.)

(D) Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this price list. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	\$20.45
Each Additional Line*	\$9.70
"As-Is" Change Over, Per Line	TBD

* - Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.2 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.2 Standard Business Local Exchange Service, (Cont'd.)

(A) Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

RATE GROUP	SERVICE TYPE	
	FLAT RATE	KEY LINE
Group 1	\$37.62 (I)	\$51.62 (I)
Group 2	\$39.00 (I)	\$52.23 (I)
Group 3	\$43.79 (I)	\$55.61 (I)
Group 4	\$47.00 (I)	\$56.76 (I)
Group 5	\$50.54 (I)	\$60.03 (I)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.4 Sprint Service Areas, (Cont'd.)

7.4.2 Standard Business Local Exchange Service, (Cont'd.)

(B) Other Monthly Recurring Charges

(1) Hunting (aka. Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

RATE GROUP	SERVICE TYPE	
	FLAT RATE	KEY LINE
Group 1	\$50.32 (I)	\$56.71 (I)
Group 2	\$51.16 (I)	\$58.25 (I)
Group 3	\$55.79 (I)	\$61.89 (I)
Group 4	\$59.42 (I)	\$64.83 (I)
Group 5	\$65.04 (I)	\$72.55 (I)

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7.4 Sprint Service Areas, (Cont'd.)

7.4.2 Standard Business Local Exchange Service, (Cont'd.)

(C) Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.2 Standard Business Local Exchange Service, (Cont'd.)

(D) Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this price list. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	\$25.60
Each Additional Line*	\$16.35
"As-Is" Change Over, Per Line	TBD

* - Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.3 PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.4.4).

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7.4 Sprint Service Areas, (Cont'd.)

7.4.3 PBX Trunk Service, (Cont'd.)

Rate Group	Business
Group 1	\$65.83 (I)
Group 2	\$70.62 (I)
Group 3	\$75.10 (I)
Group 4	\$79.55 (I)
Group 5	\$85.86 (I)
Group 6	\$92.11 (I)

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7.4 Sprint Service Areas, (Cont'd.)

7.4.4 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.4.3 of this price list. The Customer will be charged for the number of DID Number Blocks ordered regardless of the number of DID numbers utilized.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide		
1 st Block of 20 DID Numbers	\$40.00	\$23.16 (I)
Block of 100 Numbers	\$175.00	\$92.61 (I)
DID Trunk Termination:		
Per Inward Only Trunk	\$40.00	\$54.03 (I)

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7.4 Sprint Service Areas, (Cont'd.)

7.4.5 Access Lines for Customer Provided Pay Telephones

(A) General

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.5 Access Lines for Customer Provided Pay Telephones, (Cont'd.)

(B) Regulations

- (1) CPPT Lines will be provided only to Aggregators certificated by the Florida Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (2) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis in the event that the Aggregator does not subscribe to blocking and screening features offered in Section 7.4.5(D) of this price list.
- (3) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.
- (4) Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (5) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" and any other rules or regulations the Commission may require.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.5 Access Lines for Customer Provided Pay Telephones, (Cont'd.)

(C) Rates and Charges

Service is provided at Business Flat Rate Local Exchange Service rates and charges as specified in the table below. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates and charges found in Section 8.4 of the price list.

RATE GROUP	Coin Line Service	Pay Telephone Line
Group 1	\$62.12 (I)	\$60.82 (I)
Group 2	\$62.12 (I)	\$65.60 (I)
Group 3	\$62.12 (I)	\$70.08 (I)
Group 4	\$62.12 (I)	\$74.54 (I)
Group 5	\$62.12 (I)	\$80.84 (I)
Group 6	\$62.12 (I)	\$87.09 (I)

(D) Optional Features

The following optional features are provided with pay telephone line service:

- (1) Screening Option A: Provides the pay telephone owner with intraLATA Operator Screening through Sprint operators.

Screening Option A, monthly per line charge \$1.54 (I)

- (2) Screening Option B: Provides the pay telephone owner with billed number screening.

Screening Option B, monthly per line charge \$1.54 (I)

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7.4 Sprint Service Areas, (Cont'd.)

7.4.6 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

(A) Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	\$0.95	\$0.95
Call Return	\$0.95	\$0.95
Repeat Dialing	\$0.95	\$0.95
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.6 Optional Calling Features, (Cont'd.)

(B) Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business
Call Forwarding	\$3.00	\$8.82 (I)
Call Forwarding Don't Answer	\$1.00	\$2.20 (I)
Call Forwarding Busy Line	\$1.00	\$2.20 (I)
Three-Way Calling	\$4.00	\$7.35 (I)
Call Waiting	\$6.00	\$8.82 (I)
Enhanced Call Waiting	\$6.00	\$8.82 (I)
Speed Calling (30 Code)	\$4.00	N/A
Speed Calling (8 Code)	\$3.00	\$5.88 (I)
Remote Access to Call Forwarding	\$2.00	\$4.41 (I)
Call Waiting ID	\$2.00	\$2.94 (I)
Call Waiting Options	\$6.00	\$8.82 (I)
Call Waiting w Audible Announcement	\$2.95	\$4.33 (I)
Distinctive Ring - first line	\$3.75	\$10.29 (I)
Distinctive Ring - each add'l. line	\$5.25	\$13.23 (I)

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7.4 Sprint Service Areas, (Cont'd.)

7.4.6 Optional Calling Features, (Cont'd.)

(B) Features Offered on Monthly Basis, (Cont'd.)

Optional Calling Feature (cont'd)	Residence	Business
Return Call	\$4.00	\$7.35 (I)
Repeat Dialing	\$4.00	\$7.35 (I)
Call Tracing, per activation	\$8.00	\$11.76 (I)
Selective Call Ring	\$3.00	\$7.35 (I)
Selective Call Rejection	\$4.00	\$7.35 (I)
Caller ID	\$8.50	\$15.43 (I)
Caller ID with Name	\$8.50	\$15.43 (I)
Privacy ID	\$4.95	\$8.74 (I)
Anonymous Call Rejection	\$4.00	\$5.88 (I)
Selective Call Forward	\$4.00	\$7.35 (I)
Selective Call Acceptance	\$5.00	\$8.82 (I)

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7.4 Sprint Service Areas, (Cont'd.)

7.4.7 Extended Area Dialing Plans

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan.

- (A) Extended Calling Service (ECS) provides usage based pricing for Customer dialed or operator assisted calls to selected exchanges within the Customer's LATA. Residential Customers are billed \$0.2500 per message. Business Customers are billed \$0.0400 Call Connection charge and \$0.0600 for each minute or fraction thereof of usage. Specific available routes are found in Sprint-Florida, Inc.'s General Exchange Tariff, Section C.3.

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Atlanta, GA 30309

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7.4 Sprint Service Areas, (Cont'd.)

7.4.8 Reserved for Future Use

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7.4 Sprint Service Areas, (Cont'd.)

7.4.9 Remote Call Forwarding

Remote Call Forwarding is a telecommunications network service that utilizes a telephone number and electronic switching system central office facilities to automatically forward all incoming calls dialed to the Remote Call Forwarding telephone number to the connecting telephone number.

(A) Regulations

- (1) Remote Call Forwarding is offered subject to the availability of suitable facilities.
- (2) A Remote Call Forwarding arrangement includes the equipment necessary to forward one telephone call to a connecting telephone number.
- (3) Remote Call Forwarding calls may be connected in Private Branch Exchange (PBX) trunks, Centrex Service, and individual line service, excluding Pay Telephone Lines.
- (4) Remote Call Forwarding is provided on the condition that the Customer subscribe to sufficient Remote Call Forwarding arrangements and connecting telephone numbers to adequately handle calls to the Remote Call Forwarding Customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding arrangements or connecting telephone numbers are required, the Customer will be responsible for subscribing to such additional Remote Call Forwarding arrangements or terminating telephone numbers. In the event the Customer refuses to subscribe to such additional Remote Call Forwarding arrangements or connecting telephone numbers, such Customer's Remote Call Forwarding service shall be subject to termination.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.9 Remote Call Forwarding, (Cont'd.)

(A) Regulations, (Cont'd.)

- (5) Where additional connecting telephone numbers are requested by the Customer or required by the Company for association with the same Remote Call Forwarding number, such additional connecting telephone numbers must be of the same class and grade of service, and on the same premises, as the first connecting telephone number.
- (6) Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- (7) The Custom Calling Service call forwarding features are available for use with a Remote Call Forwarding connecting telephone number. Calls forwarded under these arrangements are subject to local and long distance message charges. These arrangements contemplate that normal transmission performance quality cannot be guaranteed to all calls forwarded. Rates for Custom Calling Service call forwarding features are as specified in the General Services Tariff.
- (8) The Company will not provide identification of the originating telephone number to the Remote Call Forwarding Customer.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.9 Remote Call Forwarding, (Cont'd.)

(A) Regulations, (Cont'd.)

- (9) The classification of residence or business service for Remote Call Forwarding arrangements is determined by the class of service of the connecting telephone number.
- (10) Charges for calls from the originating service to a Remote Call Forwarding telephone number are the responsibility of the originating service, unless such calls are accepted as collect at the connecting telephone number. Charges as specified in Section 7.4.9(B) following for the forwarding of calls from the Remote Call Forwarding number to the connecting telephone number are the responsibility of the Remote Call Forwarding Customer.
- (11) For any collect calls placed to the Remote Call Forwarding number, charges as specified in Section 7.4.9(B) following for calls forwarded to the connecting telephone number apply regardless of whether or not such calls are accepted as collect at the connecting telephone number.
- (12) Installation charges as defined in Section 4.0 of this tariff apply for the installation of this service.

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7.4 Sprint Service Areas, (Cont'd.)

7.4.9 Remote Call Forwarding, (Cont'd.)

(B) Rates

	Residential	Business
First Arrangement Associated with a Remote Call Forwarding Number	\$24.73	\$38.16 (I)
Additional Arrangements Associated with the Same Remote Call Forwarding Number, per arrangement	\$24.73	\$38.16 (I)

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7.5 Infinity Service

7.5.1 General

Infinity Service provides the Customer with the ability to connect to the telephone network which enables the Customer to:

- place or receive calls to any calling Station in the Local Calling Area, as defined herein;
- access 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- place or receive toll free calls;
- access Telecommunication Relay Service.

This service will be used when a Company customer desires to add additional lines to their existing account. (T)

7.5.2 Service Areas

Local Calling Areas, Extended Area Dialing, and Rate Group assignments are equivalent to those areas and groups specified in the specific Incumbent Local Exchange Carriers' tariff as identified by BellSouth (AT&T), Verizon, Sprint United (Embark), and Sprint Centel (Embark). Local Calling Areas and Extended Area Dialing services for certain Company Specific exchanges can be found in Section 3.3 of this price list. (T)

7.5.2.1 Infinity ECS

For an additional monthly recurring charge, as specified in the Rates Section of this tariff, Infinity customers can order Infinity ECS (an Expanded LATA-wide Calling Service). This optional calling plan allows the customer unlimited calling within the Infinity ECS calling area for a flat rate.

Customers will be provided the Infinity ECS area for the LATA in which they physically receive service on a location-by-location basis. Calling to areas within the specified LATA but to which Infinity ECS does not apply are noted as exception localities. Calls to these exception areas will be charged the appropriate long distance rate.

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7.5 Infinity Service, (Cont'd.)

7.5.2 Service Areas, (Cont'd.)

7.5.2.1 Infinity ECS, (Cont'd.)

Service Location	Infinity ECS Calling Area	Exception Localities (areas not included)
Within Daytona Beach LATA	Daytona Beach LATA (456)	No exception localities
Within Fort Myers LATA	Fort Myers LATA (939)	Avon Park, Okeechobee, Wauchula
Within Gainesville LATA	Gainesville LATA (454)	No exception localities
Within Jacksonville LATA	Jacksonville LATA (452)	Englewood
Within Orlando LATA	Orlando LATA (458)	No exception localities
Within Panama City LATA	Panama City LATA (450)	Alford, Cottondale, Greensboro, Greenwood, Gretna, Malone, Marianna, Quincy, Reynolds Hills, Sneads, Westville
Within Pensacola LATA	Pensacola LATA (448)	Floral AL, Wing AL
Within Southeast Florida LATA	Southeast Florida LATA (460)	No exception localities
Within Tallahassee LATA	Tallahassee LATA (953)	No exception localities
Within Tampa LATA	Tampa LATA (952)	No exception localities

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7.5 Infinity Service, (Cont'd.)

7.5.2 Service Areas, (Cont'd.)

7.5.2.1 Infinity ECS, (Cont'd.)

Calls within the Infinity ECS area will be considered local calls and no call detail will be available for these calls.

The dialing pattern of the customer is not affected by adding the Infinity ECS service. If they currently have to dial 1+10 digits as opposed to 7-digit dialing for certain areas, they will still have to dial 1+10 digits for calls to these areas.

Subscription to this service requires that every line at the specified location have the Infinity ECS service. This service cannot be applied retroactively to the account. Calls placed before provision of the Infinity ECS service will receive the appropriate long distance charges.

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7.5 Infinity Service, (Cont'd.)

7.5.3 Standard Features

Each Infinity Customer is provided with the following standard features:

- Touch Tone
- Direct Outward Dial

7.5.4 Optional Features

The following optional features are available at the rates specified herein:

Call Block	CallSaver Family
Call Forwarding Busy Line	Call Selector
Call Forwarding Busy Line (Customer Controlled)	Call Tracing
Call Forwarding Don't Answer	Call Waiting
Call Forwarding Don't Answer (Ring Control)	Call Waiting Deluxe
Call Forwarding Don't Answer (Customer Controlled)	Hunting
Call Forwarding Multipath	Message Waiting
Call Forwarding Variable	Repeat Dialing
Call Forwarding Variable-Remote Access	RightRing (I and II)
Call Hold	Signature (Basic)
Call Return	Signature (Deluxe)
CallSaver (Basic)	Signature (Enhanced)
CallSaver Basic 100	Speed Calling (8-digit code)
Call Saver (Extension)	Speed Calling (30-digit code)
CallSaver Auto-Attendant	3-Way Conference/Consultation Hold/Call Transfer

Some features may be available on a per-use basis. The Company offers those features on a per-use basis as described in the Incumbent Local Exchange Carriers' tariff General Subscriber Services Tariff.

All features are subject to availability and some feature interactions prohibit their simultaneous use.

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates

7.5.5.1 Monthly Recurring Rates

Service	Monthly Recurring Rate			
	BellSouth	Verizon	Sprint United	Sprint Centel
Business Lines	See Section 7.5.5.4	See Section 7.5.5.5 and 7.5.5.1	See Section 7.5.5.6 and 7.5.5.6.1	See Section 7.5.5.7 and 7.5.5.7.1
Infinity ECS, per line	\$15.44 (I)	\$15.44 (I)	\$15.44 (I)	\$15.44 (I)
Business Trunks	\$80.05 (I)	N/A	N/A	N/A
Local Trunks w/Managed Service	\$15.44 (I)	N/A	N/A	N/A
Non-consecutive DID Number	\$0.38(I)	N/A	N/A	N/A

7.5.5.2 Non Monthly Recurring Rates

	Rate			
	BellSouth	Verizon	Sprint United	Sprint Centel
Line Connection	\$62.00	\$68.90	\$60.00	\$60.00
Additional Line Connection Charge	\$12.05	\$35.00	\$51.00	\$51.00
Establishment of DID Number Block	\$915.00	\$480.00	\$480.00	\$480.00
DID Number Connection Charge	\$15.00	\$15.00	\$15.00	\$15.00

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.3 Toll Rates

Service	Per Minute Rate			
	BellSouth	Verizon	Sprint United	Sprint Centel
IntraLATA Toll Rate, per minute	\$0.139	\$0.139	\$0.139	\$0.139

- * Billed in 6 second increments after the initial 18 seconds of the call
- * Rate applies only if the customer does not subscribe to the Company's Long Distance service (T)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.4 Infinity Business Line – BellSouth Area

Localities	Rate		Localities	Rate	
Archer	\$65.35	(I)	Delray Beach	\$72.45	(I)
Baldwin	\$72.45	(I)	Dunnellon	\$65.35	(I)
Belle Glade	\$65.35	(I)	East Orange	\$72.45	(I)
Boca Raton	\$72.45	(I)	Eau Gallie	\$65.35	(I)
Boynton Beach	\$72.45	(I)	Fernandina Beach	\$65.35	(I)
Bronson	\$65.35	(I)	Flagler Beach	\$65.35	(I)
Brooksville	\$65.35	(I)	Fort Lauderdale	\$72.45	(I)
Bunnell	\$65.35	(I)	Ft. Pierce	\$65.35	(I)
Cantonment	\$65.35	(I)	Gainesville	\$65.35	(I)
Cedar Keys	\$65.35	(I)	Geneva	\$72.45	(I)
Chiefland	\$65.35	(I)	Gulf Breeze	\$65.35	(I)
Chipley	\$65.35	(I)	Hawthorne	\$65.35	(I)
Cocoa	\$72.45	(I)	Hobe Sound	\$65.35	(I)
Cocoa Beach	\$72.45	(I)	Holley-Navarre	\$65.35	(I)
Coral Springs	\$72.45	(I)	Hollywood	\$72.45	(I)
Cross City	\$65.35	(I)	Jacksonville	\$72.45	(I)
Daytona Beach	\$65.35	(I)	Jacksonville Beach	\$72.45	(I)
Debary	\$65.35	(I)	Jay	\$65.35	(I)
Deerfield Beach	\$72.45	(I)	Jensen Beach	\$65.35	(I)
Deland	\$65.35	(I)	Julington	\$72.45	(I)
DeLeon Springs	\$65.35	(I)	Jupiter	\$72.45	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.4 Infinity Business Line – BellSouth Area, (Cont'd.)

Localities	Rate	Localities	Rate
Keys	\$65.35 (I)	Panama City	\$65.35 (I)
Lake City	\$65.35 (I)	Panama City Beach	\$65.35 (I)
Lake Mary	\$72.45 (I)	Pensacola	\$65.35 (I)
Lynn Haven	\$65.35 (I)	Pierson	\$65.35 (I)
Maxville	\$72.45 (I)	Pompano Beach	\$72.45 (I)
Melbourne	\$65.35 (I)	Ponte Vedra Beach	\$72.45 (I)
Miami	\$72.45 (I)	Port St. Lucie	\$65.35 (I)
Micanopy	\$65.35 (I)	Saint Johns	\$72.45 (I)
Middleburg	\$72.45 (I)	Sanford	\$72.45 (I)
Milton	\$65.35 (I)	Sebastian	\$65.35 (I)
Munson	\$65.35 (I)	St. Augustine	\$72.45 (I)
New Smyrna Beach	\$65.35 (I)	Stuart	\$65.35 (I)
Newberry	\$65.35 (I)	Sunny Hills	\$65.35 (I)
North Dade	\$72.45 (I)	Titusville	\$65.35 (I)
Oak Hill	\$65.35 (I)	Trenton	\$65.35 (I)
Orange Park	\$72.45 (I)	Vernon	\$65.35 (I)
Orlando	\$72.45 (I)	Vero Beach	\$65.35 (I)
Oviedo	\$72.45 (I)	Weekiwachee Springs	\$65.35 (I)
Pace	\$65.35 (I)	West Palm Beach	\$72.45 (I)
Pahokee	\$65.35 (I)	Yankeetown	\$65.35 (I)
Palatka	\$65.35 (I)	Youngtown-Fountain	\$65.35 (I)
Palm Coast	\$65.35 (I)	Yulee	\$72.45 (I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.5 Infinity Business Line Rates – Verizon Area

Service	Monthly Recurring Rate
Verizon Infinity Business Line	\$58.10* (I)
* See Exception Localities below	

Exception Localities	Monthly Recurring Rate	
	Business 1 Party Flat Rate	Business Multi-Line Flat Rate with Hunting
Auburndale	\$61.81 (I)	\$74.68 (I)
Bartow	\$61.81 (I)	\$74.68 (I)
Bradenton	\$61.81 (I)	\$74.68 (I)
Clearwater	\$61.81 (I)	\$74.68 (I)
Englewood	\$61.81 (I)	\$74.68 (I)
Frostproof	\$61.81 (I)	\$74.68 (I)
Haines City	\$61.81 (I)	\$74.68 (I)
Hudson	\$61.81 (I)	\$74.68 (I)
Indian Lake	\$61.81 (I)	\$74.68 (I)
Lakeland	\$61.81 (I)	\$74.68 (I)
Lake Wales	\$61.81 (I)	\$74.68 (I)
Largo	\$61.81 (I)	\$74.68 (I)
Mulberry	\$61.81 (I)	\$74.68 (I)
Myakka	\$61.81 (I)	\$74.68 (I)
New Port Richey	\$61.81 (I)	\$74.68 (I)
North Port	\$61.81 (I)	\$74.68 (I)
Palmetto	\$61.81 (I)	\$74.68 (I)
Plant City	\$61.81 (I)	\$74.68 (I)
Polk City	\$61.81 (I)	\$74.68 (I)
Sarasota	\$61.81 (I)	\$74.68 (I)
St. Petersburg	\$61.81 (I)	\$74.68 (I)
Tampa	\$61.81 (I)	\$74.68 (I)
Tarpon Springs	\$61.81 (I)	\$74.68 (I)
Venice	\$61.81 (I)	\$74.68 (I)
Winter Haven	\$61.81 (I)	\$74.68 (I)
Zephyrhills	\$61.81 (I)	\$74.68 (I)

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7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.5 Infinity Business Line Rates – Verizon Area

7.5.5.1 Infinity Business Line with Extended Calling Service Rates - Verizon Area

Localities	Infinity with ECS - Rates	
	Business 1-Party Flat Rate	Business Multi-Line Flat Rate with Hunting
Bartow	\$71.57 (I)	\$88.44 (I)
Bradenton	\$71.57 (I)	\$88.44 (I)
Clearwater	\$71.57 (I)	\$88.44 (I)
Englewood	\$71.57 (I)	\$88.44 (I)
Frostproof	\$71.57 (I)	\$88.44 (I)
Haines City	\$71.57 (I)	\$88.44 (I)
Hudson	\$71.57 (I)	\$88.44 (I)
Indian Lake	\$71.57 (I)	\$88.44 (I)
Lakeland	\$71.57 (I)	\$88.44 (I)
Lake Wales	\$71.57 (I)	\$88.44 (I)
Mulberry	\$71.57 (I)	\$88.44 (I)
Myakka	\$71.57 (I)	\$88.44 (I)
New Port Richey	\$71.57 (I)	\$88.44 (I)
North Port	\$71.57 (I)	\$88.44 (I)
Palmetto	\$71.57 (I)	\$88.44 (I)
Plant City	\$71.57 (I)	\$88.44 (I)
Polk City	\$71.57 (I)	\$88.44 (I)
Sarasota	\$71.57 (I)	\$88.44 (I)
St. Petersburg	\$71.57 (I)	\$88.44 (I)
Tampa	\$71.57 (I)	\$88.44 (I)
Tarpon Springs	\$71.57 (I)	\$88.44 (I)
Venice	\$71.57 (I)	\$88.44 (I)
Winter Haven	\$71.57 (I)	\$88.44 (I)
Zephyrhills	\$71.57 (I)	\$88.44 (I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Alford	\$48.05	(I)	\$62.36	(I)
Apopka	\$59.60	(I)	\$78.32	(I)
Arcadia	\$48.05	(I)	\$62.36	(I)
Astor	\$52.85	(I)	\$67.68	(I)
Avon Park	\$48.05	(I)	\$62.36	(I)
Baker	\$48.05	(I)	\$62.36	(I)
Belleview	\$56.04	(I)	\$71.83	(I)
Beverly Hills	\$52.85	(I)	\$67.68	(I)
Boca Grande	\$46.65	(I)	\$61.36	(I)
Bonifay	\$48.05	(I)	\$62.36	(I)
Bonita Springs	\$56.04	(I)	\$71.83	(I)
Bowling Green	\$46.65	(I)	\$61.36	(I)
Bushnell	\$48.05	(I)	\$62.36	(I)
Cape Coral	\$56.04	(I)	\$71.83	(I)
Cape Haze	\$48.05	(I)	\$62.36	(I)
Cherry Lake	\$46.65	(I)	\$61.36	(I)
Clermont	\$59.60	(I)	\$78.32	(I)
Clewiston	\$46.65	(I)	\$61.36	(I)
Cotton Dale	\$48.05	(I)	\$62.36	(I)
Crawfordville	\$56.04	(I)	\$71.83	(I)
Crestview	\$48.05	(I)	\$62.36	(I)
Crystal River	\$48.05	(I)	\$62.36	(I)
Dade City	\$48.05	(I)	\$62.36	(I)
DeFuniak Springs	\$48.05	(I)	\$62.36	(I)
Delton Lakes	\$52.85	(I)	\$67.68	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

Localities	Rates		
	Flat Rate		Flat Rate with Hunting
Destin	\$52.85	(I)	\$67.68 (I)
Eustis	\$52.85	(I)	\$67.68 (I)
Everglades	\$52.85	(I)	\$67.68 (I)
Forest	\$52.85	(I)	\$67.68 (I)
Freeport	\$48.05	(I)	\$62.36 (I)
Ft. Mead	\$52.85	(I)	\$67.68 (I)
Ft Myers	\$56.04	(I)	\$71.83 (I)
Ft Myers Beach	\$56.04	(I)	\$71.83 (I)
Ft Walton Beach	\$52.85	(I)	\$67.68 (I)
Glendale	\$46.65	(I)	\$61.36 (I)
Grandridge	\$48.05	(I)	\$62.36 (I)
Greenville	\$56.04	(I)	\$71.83 (I)
Greenwood	\$48.05	(I)	\$62.36 (I)
Groveland	\$59.60	(I)	\$78.32 (I)
Homosassa Springs	\$48.052	(I)	\$62.36 (I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Howey in the Hills	\$52.85	(I)	\$67.68	(I)
Immokalee	\$46.65	(I)	\$61.36	(I)
Inverness	\$48.05	(I)	\$62.36	(I)
Kenansville	\$52.85	(I)	\$67.68	(I)
Kingsley Lake	\$46.65	(I)	\$61.36	(I)
Kissimmee	\$56.04	(I)	\$71.83	(I)
LaBelle	\$46.65	(I)	\$61.36	(I)
Lady Lake	\$56.04	(I)	\$71.83	(I)
Lake Placid	\$48.05	(I)	\$62.36	(I)
Lawtey	\$46.65	(I)	\$61.36	(I)
Lee	\$46.65	(I)	\$61.36	(I)
Leesburg	\$52.85	(I)	\$67.68	(I)
Lehigh Acres	\$52.85	(I)	\$67.68	(I)
Madison	\$52.85	(I)	\$61.36	(I)

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7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Maitland	\$59.60	(I)	\$78.32	(I)
Malone	\$48.05	(I)	\$62.36	(I)
Marco Island	\$56.04	(I)	\$71.83	(I)
Marianna	\$48.05	(I)	\$62.36	(I)
Monteverde	\$59.60	(I)	\$78.32	(I)
Monticello	\$56.04	(I)	\$71.83	(I)
Moore Haven	\$46.65	(I)	\$61.36	(I)
Mount Dora	\$52.85	(I)	\$67.68	(I)
Naples	\$56.04	(I)	\$71.83	(I)
North Cape Coral	\$56.04	(I)	\$71.83	(I)
North Ft Myers	\$56.04	(I)	\$71.83	(I)
North Naples	\$56.04	(I)	\$71.83	(I)
Ocala	\$52.85	(I)	\$67.68	(I)
Ocklawaha	\$52.85	(I)	\$67.68	(I)
Okeechobee	\$48.05	(I)	\$62.36	(I)
Orange City	\$52.85	(I)	\$67.68	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Panacea	\$56.04	(I)	\$71.83	(I)
Pine Island	\$56.04	(I)	\$71.83	(I)
Ponce de Leon	\$46.65	(I)	\$61.36	(I)
Port Charlotte	\$52.85	(I)	\$67.68	(I)
Punta Gorda	\$56.04	(I)	\$71.83	(I)
Reedy Creek	\$59.60	(I)	\$78.32	(I)
Reynolds Hill	\$46.65	(I)	\$61.36	(I)
Saint Cloud	\$56.04	(I)	\$71.83	(I)
Saint Marks	\$56.04	(I)	\$71.83	(I)
Salt Springs	\$52.85	(I)	\$67.68	(I)
San Antonio	\$48.05	(I)	\$62.36	(I)
Sanabel-Captiva Island	\$56.04	(I)	\$71.83	(I)
Santa Rosa Beach	\$52.85	(I)	\$67.68	(I)
Seagrove Beach	\$48.05	(I)	\$62.36	(I)
Sebring	\$48.05	(I)	\$62.36	(I)

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7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Shalimar	\$52.85	(I)	\$67.68	(I)
Silver Springs Shores	\$52.85	(I)	\$67.68	(I)
Sneads	\$48.05	(I)	\$62.36	(I)
Sopchoppy	\$56.04	(I)	\$71.83	(I)
Spring Lake	\$48.05	(I)	\$62.36	(I)
Starke	\$48.05	(I)	\$62.36	(I)
Tallahassee	\$56.04	(I)	\$71.83	(I)
Tavares	\$52.85	(I)	\$67.68	(I)
Trilacoochee	\$48.05	(I)	\$62.36	(I)
Umatilla	\$52.85	(I)	\$67.68	(I)
Valparaiso	\$52.85	(I)	\$67.68	(I)
Wauchula	\$46.65	(I)	\$61.36	(I)
Weirsdale	\$56.04	(I)	\$71.83	(I)
West Kissimmee	\$56.04	(I)	\$71.83	(I)
Westville	\$48.05	(I)	\$62.36	(I)
Wildwood	\$48.05	(I)	\$62.36	(I)
Williston	\$52.85	(I)	\$67.68	(I)
Windermere	\$56.04	(I)	\$71.83	(I)
Winter Garden	\$59.60	(I)	\$78.32	(I)
Winter Park	\$59.60	(I)	\$78.32	(I)
Zolfo Springs	\$46.65	(I)	\$61.36	(I)

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7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

7.5.5.6.1 Infinity Business Key Line Rates - Sprint United Area, (Contd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Alford	\$57.02	(I)	\$66.25	(I)
Apopka	\$64.85	(I)	\$82.66	(I)
Arcadia	\$57.02	(I)	\$66.25	(I)
Astor	\$60.38	(I)	\$70.43	(I)
Avon Park	\$57.02	(I)	\$66.25	(I)
Baker	\$57.02	(I)	\$66.25	(I)
Bellview	\$61.54	(I)	\$73.79	(I)
Beverly Hills	\$60.38	(I)	\$70.43	(I)
Boca Grande	\$56.39	(I)	\$64.47	(I)
Bonifay	\$57.02	(I)	\$66.25	(I)
Bonita Springs	\$61.54	(I)	\$73.79	(I)
Bowling Green	\$56.39	(I)	\$64.47	(I)
Bushnell	\$57.02	(I)	\$66.25	(I)
Cape Coral	\$61.54	(I)	\$73.79	(I)
Cape Haze	\$57.02	(I)	\$66.25	(I)
Cherry Lake	\$56.39	(I)	\$64.47	(I)
Clermont	\$64.85	(I)	\$82.66	(I)
Clewiston	\$56.39	(I)	\$64.47	(I)
Cotton Dale	\$57.02	(I)	\$66.25	(I)
Crawfordville	\$61.54	(I)	\$73.79	(I)
Crestview	\$57.02	(I)	\$66.25	(I)
Crystal River	\$57.02	(I)	\$66.25	(I)
Dade City	\$57.02	(I)	\$66.25	(I)
DeFuniak Springs	\$57.02	(I)	\$66.25	(I)
Delton Lakes	\$60.38	(I)	\$70.43	(I)

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7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

7.5.5.6.1 Infinity Business Key Line Rates - Sprint United Area, (Contd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Destin	\$60.38	(I)	\$70.43	(I)
Eustis	\$60.38	(I)	\$70.43	(I)
Everglades	\$60.38	(I)	\$70.43	(I)
Forest	\$60.38	(I)	\$70.43	(I)
Freeport	\$57.02	(I)	\$66.25	(I)
Ft Myers	\$61.54	(I)	\$73.79	(I)
Ft Myers Beach	\$61.54	(I)	\$73.79	(I)
Ft Walton Beach	\$60.38	(I)	\$70.43	(I)
Glendale	\$56.39	(I)	\$64.47	(I)
Grandridge	\$57.02	(I)	\$66.25	(I)
Greenville	\$61.54	(I)	\$73.79	(I)
Greenwood	\$57.02	(I)	\$66.25	(I)
Groveland	\$64.85	(I)	\$82.66	(I)
Homosassa Springs	\$57.02	(I)	\$66.25	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

7.5.5.6.1 Infinity Business Key Line Rates - Sprint United Area, (Contd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Howey in the Hills	\$60.38	(I)	\$70.43	(I)
Immokalee	\$56.39	(I)	\$64.47	(I)
Inverness	\$57.02	(I)	\$66.25	(I)
Kenansville	\$60.38	(I)	\$70.43	(I)
Kingsley Lake	\$56.39	(I)	\$64.47	(I)
Kissimmee	\$61.54	(I)	\$73.79	(I)
LaBelle	\$56.39	(I)	\$64.47	(I)
Lady Lake	\$61.54	(I)	\$73.79	(I)
Lake Placid	\$57.02	(I)	\$66.25	(I)
Lawtey	\$56.39	(I)	\$64.47	(I)
Lee	\$56.39	(I)	\$64.47	(I)
Leesburg	\$60.38	(I)	\$70.43	(I)
Lehigh Acres	\$60.38	(I)	\$70.43	(I)
Madison	\$56.39	(I)	\$64.47	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

7.5.5.6.1 Infinity Business Key Line Rates - Sprint United Area, (Contd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Maitland	\$64.85	(I)	\$82.66	(I)
Malone	\$57.02	(I)	\$66.25	(I)
Marco Island	\$61.54	(I)	\$73.79	(I)
Marianna	\$57.02	(I)	\$66.25	(I)
Monteverde	\$64.85	(I)	\$82.66	(I)
Monticello	\$61.54	(I)	\$73.79	(I)
Moore Haven	\$56.39	(I)	\$64.47	(I)
Mount Dora	\$60.38	(I)	\$70.43	(I)
Naples	\$61.54	(I)	\$73.79	(I)
North Cape Coral	\$61.54	(I)	\$73.79	(I)
North Ft Myers	\$61.54	(I)	\$73.79	(I)
North Naples	\$61.54	(I)	\$73.79	(I)
Ocala	\$60.38	(I)	\$70.43	(I)
Ocklawaha	\$60.38	(I)	\$70.43	(I)
Okeechobee	\$57.02	(I)	\$66.25	(I)
Orange City	\$60.38	(I)	\$70.43	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

7.5.5.6.1 Infinity Business Key Line Rates - Sprint United Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Panacea	\$61.54	(I)	\$73.79	(I)
Pine Island	\$61.54	(I)	\$73.79	(I)
Ponce de Leon	\$56.39	(I)	\$64.47	(I)
Port Charlotte	\$60.38	(I)	\$70.43	(I)
Punta Gorda	\$61.54	(I)	\$73.79	(I)
Reedy Creek	\$64.85	(I)	\$82.66	(I)
Reynolds Hill	\$56.39	(I)	\$64.47	(I)
Saint Cloud	\$61.54	(I)	\$73.79	(I)
Saint Marks	\$61.54	(I)	\$73.79	(I)
Salt Springs	\$60.38	(I)	\$70.43	(I)
San Antonia	\$57.02	(I)	\$66.25	(I)
Sanabel-Captiva Island	\$61.54	(I)	\$73.79	(I)
Santa Rosa Beach	\$60.38	(I)	\$70.43	(I)
Seagrove Beach	\$57.02	(I)	\$66.25	(I)
Sebring	\$57.02	(I)	\$66.25	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.6 Infinity Business Line Rates - Sprint United Area, (Cont'd.)

7.5.5.6.1 Infinity Business Key Line Rates - Sprint United Area, (Contd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Shalimar	\$60.38	(I)	\$70.43	(I)
Silver Springs Shores	\$60.38	(I)	\$70.43	(I)
Sneads	\$57.02	(I)	\$66.25	(I)
Sopchoppy	\$61.54	(I)	\$73.79	(I)
Spring Lake	\$57.02	(I)	\$66.25	(I)
Starke	\$57.02	(I)	\$66.25	(I)
Tallahassee	\$61.54	(I)	\$73.79	(I)
Tavares	\$60.38	(I)	\$70.43	(I)
Trilacoochee	\$57.02	(I)	\$66.25	(I)
Umatilla	\$60.38	(I)	\$70.43	(I)
Valparaiso	\$60.38	(I)	\$70.43	(I)
Wauchula	\$56.39	(I)	\$64.47	(I)
Weirsdale	\$61.54	(I)	\$73.79	(I)
West Kissimmee	\$61.54	(I)	\$73.79	(I)
Westville	\$57.02	(I)	\$66.25	(I)
Wildwood	\$57.02	(I)	\$66.25	(I)
Williston	\$60.38	(I)	\$70.43	(I)
Windemere	\$61.54	(I)	\$73.79	(I)
Winter Garden	\$64.85	(I)	\$82.66	(I)
Winter Park	\$64.85	(I)	\$82.66	(I)
Zolfo Springs	\$60.38	(I)	\$64.47	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.7 Infinity Business Line Rates - Sprint Centel Area

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Alford	\$48.05	(I)	\$62.36	(I)
Apopka	\$59.60	(I)	\$78.32	(I)
Arcadia	\$48.05	(I)	\$62.36	(I)
Astor	\$52.85	(I)	\$67.68	(I)
Avon Park	\$48.05	(I)	\$62.36	(I)
Baker	\$48.05	(I)	\$62.36	(I)
Belleview	\$56.04	(I)	\$71.83	(I)
Beverly Hills	\$52.85	(I)	\$67.68	(I)
Boca Grande	\$46.65	(I)	\$61.36	(I)
Bonifay	\$48.05	(I)	\$62.36	(I)
Bonita Springs	\$56.04	(I)	\$71.83	(I)
Bowling Green	\$46.65	(I)	\$61.36	(I)
Bushnell	\$48.05	(I)	\$62.36	(I)
Cape Coral	\$56.04	(I)	\$71.83	(I)
Cape Haze	\$48.05	(I)	\$62.36	(I)
Cherry Lake	\$46.65	(I)	\$61.36	(I)
Clermont	\$59.60	(I)	\$78.32	(I)
Clewiston	\$46.65	(I)	\$61.36	(I)
Cotton Dale	\$48.05	(I)	\$62.36	(I)
Crawfordville	\$56.04	(I)	\$71.83	(I)
Crestview	\$48.05	(I)	\$62.36	(I)
Crystal River	\$48.05	(I)	\$62.36	(I)
Dade City	\$48.05	(I)	\$62.36	(I)
DeFuniak Springs	\$48.05	(I)	\$62.36	(I)
Delton Lakes	\$52.85	(I)	\$67.68	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.7 Infinity Business Line Rates - Sprint Centel Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Destin	\$52.85	(I)	\$67.68	(I)
Eustis	\$52.85	(I)	\$67.68	(I)
Everglades	\$52.85	(I)	\$67.68	(I)
Forest	\$52.85	(I)	\$67.68	(I)
Freeport	\$48.05	(I)	\$62.36	(I)
Ft. Mead	\$52.85	(I)	\$67.68	(I)
Ft Myers	\$56.04	(I)	\$71.83	(I)
Ft Myers Beach	\$56.04	(I)	\$71.83	(I)
Ft Walton Beach	\$52.85	(I)	\$67.68	(I)
Glendale	\$46.65	(I)	\$61.36	(I)
Grandridge	\$48.05	(I)	\$62.36	(I)
Greenville	\$56.04	(I)	\$71.83	(I)
Greenwood	\$48.05	(I)	\$62.36	(I)
Groveland	\$59.60	(I)	\$78.32	(I)
Homosassa Springs	\$48.05	(I)	\$62.36	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.7 Infinity Business Line Rates - Sprint Centel Area, (Cont'd.)

Localities	Flat Rate		Rates	
			Flat Rate with Hunting	
Howey in the Hills	\$52.85	(I)	\$67.68	(I)
Immokalee	\$46.65	(I)	\$61.36	(I)
Inverness	\$48.05	(I)	\$62.36	(I)
Kenansville	\$52.85	(I)	\$67.68	(I)
Kingsley Lake	\$46.65	(I)	\$61.36	(I)
Kissimmee	\$56.04	(I)	\$71.83	(I)
LaBelle	\$46.65	(I)	\$61.36	(I)
Lady Lake	\$56.04	(I)	\$71.83	(I)
Lake Placid	\$48.05	(I)	\$62.36	(I)
Lawtey	\$46.65	(I)	\$61.36	(I)
Lee	\$46.65	(I)	\$61.36	(I)
Leesburg	\$52.85	(I)	\$67.68	(I)
Lehigh Acres	\$52.85	(I)	\$67.68	(I)
Madison	\$46.65	(I)	\$61.36	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.7 Infinity Business Line Rates - Sprint Centel Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Maitland	\$59.60	(I)	\$78.32	(I)
Malone	\$48.05	(I)	\$62.36	(I)
Marco Island	\$56.04	(I)	\$71.83	(I)
Marianna	\$48.05	(I)	\$62.36	(I)
Monteverde	\$59.60	(I)	\$78.32	(I)
Monticello	\$56.04	(I)	\$71.83	(I)
Moore Haven	\$46.65	(I)	\$61.36	(I)
Mount Dora	\$52.85	(I)	\$67.68	(I)
Naples	\$56.04	(I)	\$71.83	(I)
North Cape Coral	\$56.04	(I)	\$71.83	(I)
North Ft Myers	\$56.04	(I)	\$71.83	(I)
North Naples	\$56.04	(I)	\$71.83	(I)
Ocala	\$52.85	(I)	\$67.68	(I)
Ocklawaha	\$52.85	(I)	\$67.68	(I)
Okeechobee	\$48.05	(I)	\$62.36	(I)
Orange City	\$52.85	(I)	\$67.68	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.7 Infinity Business Line Rates - Sprint Centel Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Panacea	\$56.04	(I)	\$71.83	(I)
Pine Island	\$56.04	(I)	\$71.83	(I)
Ponce de Leon	\$46.65	(I)	\$61.36	(I)
Port Charlotte	\$52.85	(I)	\$67.68	(I)
Punta Gorda	\$56.04	(I)	\$71.83	(I)
Reedy Creek	\$59.60	(I)	\$78.32	(I)
Reynolds Hill	\$46.65	(I)	\$61.36	(I)
Saint Cloud	\$56.04	(I)	\$71.83	(I)
Saint Marks	\$56.04	(I)	\$71.83	(I)
Salt Springs	\$52.85	(I)	\$67.68	(I)
San Antonio	\$48.05	(I)	\$62.36	(I)
Sanabel-Captiva Island	\$56.04	(I)	\$71.83	(I)
Santa Rosa Beach	\$52.85	(I)	\$67.68	(I)
Seagrove Beach	\$48.05	(I)	\$62.36	(I)
Sebring	\$48.05	(I)	\$62.36	(I)

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7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.7 Infinity Business Line Rates - Sprint Centel Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Shalimar	\$52.85	(I)	\$67.68	(I)
Silver Springs Shores	\$52.85	(I)	\$67.68	(I)
Sneads	\$48.05	(I)	\$62.36	(I)
Sopchoppy	\$56.04	(I)	\$71.83	(I)
Spring Lake	\$48.05	(I)	\$62.36	(I)
Starke	\$48.05	(I)	\$62.36	(I)
Tallahassee	\$56.04	(I)	\$71.83	(I)
Tavares	\$52.85	(I)	\$67.68	(I)
Trilacoochee	\$48.05	(I)	\$62.36	(I)
Umatilla	\$52.85	(I)	\$67.68	(I)
Valparaiso	\$52.85	(I)	\$67.68	(I)
Wauchula	\$46.65	(I)	\$61.36	(I)
Weirsdale	\$56.04	(I)	\$71.83	(I)
West Kissimmee	\$56.04	(I)	\$71.83	(I)
Westville	\$48.05	(I)	\$62.36	(I)
Wildwood	\$48.05	(I)	\$62.36	(I)
Williston	\$52.85	(I)	\$67.68	(I)
Windermere	\$56.04	(I)	\$71.83	(I)
Winter Garden	\$59.60	(I)	\$78.32	(I)
Winter Park	\$59.60	(I)	\$78.32	(I)
Zolfo Springs	\$46.65	(I)	\$61.36	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.7 Infinity Business Line Rates - Sprint Centel Area, (Cont'd.)

7.5.5.7.1 Infinity Business Key Line Rates - Sprint Centel Area

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Alford	\$57.02	(I)	\$66.25	(I)
Baker	\$57.02	(I)	\$66.25	(I)
Bonifay	\$57.02	(I)	\$66.25	(I)
Cherry Lake	\$56.39	(I)	\$64.47	(I)
Cottdale	\$57.02	(I)	\$66.25	(I)
Crawfordville	\$61.54	(I)	\$73.79	(I)
Crestview	\$57.02	(I)	\$66.25	(I)
DeFuniak Springs	\$57.02	(I)	\$66.25	(I)
Destin	\$60.38	(I)	\$70.43	(I)
Fort Walton Beach	\$60.38	(I)	\$70.43	(I)
Freeport	\$57.02	(I)	\$66.25	(I)
Glendale	\$56.39	(I)	\$64.47	(I)
Grandridge	\$57.02	(I)	\$66.25	(I)
Greenville	\$61.54	(I)	\$73.79	(I)
Greenwood	\$57.02	(I)	\$66.25	(I)
Kingsley Lake	\$56.39	(I)	\$64.47	(I)
Lawtey	\$56.39	(I)	\$64.47	(I)
Lee	\$56.39	(I)	\$64.47	(I)
Madison	\$56.39	(I)	\$64.47	(I)
Malone	\$57.02	(I)	\$66.25	(I)
Marianna	\$57.02	(I)	\$66.25	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.7 Infinity Business Line Rates - Sprint Centel Area, (Cont'd.)

7.5.5.7.1 Infinity Business Key Line Rates - Sprint Centel Area, (Cont'd.)

Localities	Rates			
	Flat Rate		Flat Rate with Hunting	
Monticello	\$61.54	(I)	\$73.79	(I)
Panacea	\$61.54	(I)	\$73.79	(I)
Ponce de Leon	\$56.39	(I)	\$64.47	(I)
Reynolds Hill	\$56.39	(I)	\$64.47	(I)
Santa Rosa Beach	\$60.38	(I)	\$70.43	(I)
Seagrove Beach	\$57.02	(I)	\$66.25	(I)
Shalimar	\$57.02	(I)	\$70.73	(I)
Sneads	\$57.02	(I)	\$66.25	(I)
Sopchoppy	\$61.54	(I)	\$73.79	(I)
St. Marks	\$61.54	(I)	\$73.79	(I)
Starke	\$57.02	(I)	\$66.25	(I)
Tallahassee	\$61.54	(I)	\$73.79	(I)
Valparaiso	\$60.38	(I)	\$70.43	(I)
Westville	\$57.02	(I)	\$66.25	(I)

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7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.8 Optional Feature Rates

Feature Name	Rates			
	BellSouth	Verizon	Sprint United	Sprint Centel
Billed Number Screening	N/A	\$1.47 (I)	N/A	N/A
Billed Number Screening – deny collect calls	N/A	N/A	\$3.67 (I)	\$3.67 (I)
Block Busy Connect Activation	\$0.00	N/A	N/A	N/A
Block Calling Name / Number	N/A	N/A	\$2.94 (I)	N/A
Block Call Return Activation	\$0.00	\$0.00	N/A	N/A
Block Call Trace	N/A	\$0.00	N/A	N/A
Block Name / Number Delivery per Activation	\$0.00	N/A	N/A	N/A
Block Name / Number Delivery	\$2.94 (I)	\$0.00	N/A	N/A
Block Repeat Dialing Activation	\$0.00	\$0.00	N/A	N/A
Block Three Way Call Activation	\$0.00	\$0.00	\$0.00	N/A
Call Block	\$9.55 (I)	\$7.35 (I)	\$7.35 (I)	\$7.35 (I)
Call Forwarding-Busy Line	\$7.35 (I)	\$1.83 (I)	\$2.20 (I)	\$2.20 (I)
Call Forwarding-Busy Line (Customer Controlled)	\$11.76 (I)	N/A	\$2.20 (I)	\$2.20 (I)
Call Forwarding-Busy Line (Multipath)	\$6.97 (I)	N/A	N/A	N/A
Call Forwarding-Don't Answer	\$7.35 (I)	\$1.83 (I)	\$2.20 (I)	\$2.20 (I)
Call Forwarding-Don't Answer (Customer Control)	\$11.76 (I)	N/A	\$2.20 (I)	N/A
Call Forwarding-Don't Answer (Ring Controlled)	\$6.97 (I)	N/A	N/A	N/A
Call Forwarding-Don't Answer (Multipath)	\$6.97 (I)	N/A	N/A	N/A
Call Forwarding-(Preferred)	\$8.82 (I)	N/A	N/A	N/A
Call Forwarding-Variable	\$10.29 (I)	\$8.08 (I)	\$8.82 (I)	\$7.35 (I)
Call Forwarding-Variable (Multipath)	\$10.29 (I)	\$9.18 (I)	N/A	N/A
Call Forwarding-Variable (Remote Access)	\$10.29 (I)	N/A	\$7.35 (I)	N/A
Call Return	\$9.55 (I)	\$9.91 (I)	\$7.35 (I)	\$6.61 (I)
Call Return Activation	N/A	\$1.39 (I)	N/A	N/A

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7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.8 Optional Feature Rates, (Cont'd.)

Feature Name	Rates			
	BellSouth	Verizon	Sprint United	Sprint Centel
CallSaver Basic	\$7.27 (I)	\$13.59 (I)	\$7.27 (I)	\$7.27 (I)
CallSaver Basic 100	\$51.45 (I)	\$51.45 (I)	\$51.45 (I)	\$51.45 (I)
CallSaver Basic Multi-Line Hunt	N/A	\$24.91 (I)	N/A	N/A
CallSaver 1	\$20.50 (I)	N/A	N/A	N/A
CallSaver 2	\$20.50 (I)	N/A	N/A	N/A
CallSaver 3	\$19.03 (I)	N/A	N/A	N/A
CallSaver (Extension)	\$16.09 (I)	N/A	N/A	N/A
CallSaver Family, per mailbox (Facilities based)	\$7.27 (I)	\$7.27 (I)	\$7.27 (I)	\$7.27 (I)
CallSaver Pager (Facilities based)	\$14.62 (I)	N/A	\$14.62 (I)	\$14.62 (I)
CallSaver Auto-Attendant, per mailbox (Facilities based)	\$14.62 (I)	\$14.62 (I)	\$14.62 (I)	\$14.62 (I)
CallSaver Auto-Attendant, Set Up / Change Charge	\$147.00 (I)	\$147.00 (I)	\$147.00 (I)	\$147.00 (I)
Call Selector	\$9.55 (I)	\$7.35 (I)	\$5.88 (I)	\$5.88 (I)
Call Tracing	\$9.55 (I)	\$10.65 (I)	\$14.32 (I)	\$14.32 (I)
Call Tracing per Activation	N/A	\$5.14 (I)	\$8.82 (I)	N/A
Call Waiting	\$10.29 (I)	\$11.76 (I)	\$8.82 (I)	N/A
Call Waiting Deluxe	N/A	\$5.88 (I)	\$2.94 (I)	N/A
CO Card Cut Off On Disconnect	N/A	N/A	\$7.35 (I)	N/A
Custom Call Transfer	\$9.55 (I)	\$2.20 (I)	N/A	N/A
Custom Calling Package 1	N/A	N/A	\$16.17 (I)	\$16.17 (I)

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LOCAL FACILITIES BASED SERVICES

SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.8 Optional Feature Rates, (Cont'd.)

Feature Name	Rates			
	BellSouth	Verizon	Sprint United	Sprint Centel
Custom Code Restriction 1	\$8.08 (I)	\$5.50 (I)	\$6.97 (I)	\$6.24 (I)
Custom Code Restriction 2	\$8.08 (I)	\$5.50 (I)	\$6.97 (I)	N/A
Custom Code Restriction 3	\$8.08 (I)	\$0.00	\$6.97 (I)	N/A
Custom Code Restriction 4	\$0.00	\$5.50 (I)	N/A	N/A
Custom Code Restriction 5	\$0.00	\$0.00	\$6.97 (I)	N/A
Custom Code Restriction 6	\$0.00	\$0.00	N/A	N/A
Custom Code Restriction 14	\$8.08 (I)	\$8.08 (I)	\$8.08 (I)	N/A
Custom Code Restriction A	\$8.08 (I)	N/A	N/A	N/A
Custom Code Restriction B	\$8.08 (I)	N/A	N/A	N/A
Custom Code Restriction N	\$0.00	N/A	N/A	N/A
Custom Code Restriction X	\$0.00	N/A	N/A	N/A
Custom Code Restriction Y	\$0.00	N/A	N/A	N/A
Denies Bill to 3 rd Party	N/A	\$1.47 (I)	\$3.67 (I)	\$3.67 (I)
Denies Collect Call	N/A	\$1.47 (I)	N/A	N/A
Deny Enhanced Repeat Dial Announcement	N/A	N/A	\$0.00	N/A
Deny Toll Block	N/A	N/A	\$6.24 (I)	N/A
Directory Assistance Completed Call	N/A	N/A	\$0.47	\$0.47
Enhanced Call Forwarding (ECS Personal)	N/A	\$29.40 (I)	N/A	N/A
Hunting	\$14.70 (I)	\$16.20 (I)	N/A	N/A

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.8 Optional Feature Rates, (Cont'd.)

Feature Name	Rates			
	BellSouth	Verizon	Sprint United	Sprint Centel
Intercom, Pickup, Transfer, Conference Combo (Available to Select 100 customers only)	\$11.76 (I)	N/A	N/A	N/A
Message Line Announcement	N/A	N/A	\$21.97 (I)	N/A
Message Waiting	\$1.09 (I)	N/A	N/A	\$1.09 (I)
Personal Message Delivery	N/A	N/A	\$1.32 (I)	\$1.32 (I)
Repeat Dialing	\$9.55 (I)	\$9.91 (I)	\$7.35 (I)	\$5.88 (I)
Repeat Dialing Activation	N/A	\$1.83 (I)	N/A	N/A
Return Call	N/A	N/A	N/A	\$7.35 (I)
RightRing I	\$14.70 (I)	\$13.23 (I)	\$10.29 (I)	\$10.29 (I)
RightRing II	\$17.64 (I)	N/A	\$13.23 (I)	\$11.76 (I)
Signature (Basic)	\$16.17 (I)	\$16.17 (I)	N/A	\$14.70 (I)
Signature (Deluxe)	\$16.17 (I)	\$18.37 (I)	\$15.43 (I)	\$14.70 (I)
Signature (Enhanced)	\$24.99 (I)	N/A	N/A	N/A
Signature (Enhanced with Call Management)	\$24.99 (I)	N/A	N/A	N/A
Signature Privacy ID	N/A	N/A	\$8.74 (I)	N/A
Speed Calling – 6 Code	\$8.82 (I)	N/A	N/A	N/A
Speed Calling – 8 Code	\$7.35 (I)	\$6.61 (I)	N/A	\$5.88 (I)
Speed Calling – 30 Code	\$7.35 (I)	\$8.08 (I)	\$5.88 (I)	\$5.88 (I)
Star 98 Access	\$2.94 (I)	N/A	N/A	N/A
Surrogate Client Number (to be used with CallSaver 1, 2, and CallSaver Extension)	\$0.00	N/A	N/A	N/A
Three-Way Conference Calling	\$9.55 (I)	\$8.82 (I)	\$5.88 (I)	\$7.35 (I)
Three-Way Conference Calling – Activation	N/A	\$1.83 (I)	N/A	N/A
Three-Way Conference/Call Transfer Prestige	\$10.29 (I)	N/A	\$5.88 (I)	N/A
Transfer Mailbox (to be used with CallSaver 1,2 and CallSaver Extension)	\$0.00	N/A	N/A	N/A
Touch Tone	N/A	N/A	\$0.00	\$0.00
Virtual Call Forwarding Number	\$6.97 (I)	\$7.35 (I)	\$8.82 (I)	\$8.82 (I)
Virtual Call Forwarding Receiver	\$0.00	\$0.00	\$0.00	\$0.00
Virtual Mailbox Number	\$1.47 (I)	\$1.47 (I)	\$1.47 (I)	\$1.47 (I)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.5 Infinity Service, (Cont'd.)

7.5.5 Infinity Service Rates, (Cont'd.)

7.5.5.9 Residential Rates

7.5.5.9.1 Monthly Recurring Rates

Service	Monthly Recurring Rate			
	BellSouth	Verizon	Sprint United	Sprint Centel
Residential Line	\$12.45	\$11.81	N/A	N/A

7.5.5.9.2 Toll Rates

Service	Per Minute Rate			
	BellSouth	Verizon	Sprint United	Sprint Centel
IntraLATA Toll Rate, per minute	\$0.139	\$0.139	\$0.139	\$0.139

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LOCAL FACILITIES BASED SERVICES

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES

8.1 Directory Listings

8.1.1 General

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company use abbreviations in listings. The Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

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LOCAL FACILITIES BASED SERVICES

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONTD.)

8.1 Directory Listings, (Cont'd.)

8.1.2 Composition of Listings

(A) Names

The following names may be included in business service listings:

- (1) The name of subscriber or joint user.
- (2) The name of each business enterprise which the subscriber or joint user conducts.
- (3) The name by which the business of a subscriber or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- (4) The name of any person associated with the subscriber or joint user in the same business.
- (5) The name of any person, firm or organization which subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.
- (6) Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing in the judgment of the Company, is not for advertising purposes.
The name of a publication issued periodically by the subscriber or joint user.
- (7) The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- (8) The name of a member of subscriber's domestic establishment when business service is furnished in the subscriber's residence.
- (9) The name of a corporation which is the parent or a subsidiary of the subscriber.
- (10) The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- (11) The name of the subscriber to a sharing arrangement.

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.2 Composition of Listings, (Cont'd.)

(B) Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation. A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this price list. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropractor, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another subscriber in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.2 Composition of Listings, (Cont'd.)

(C) Address

Each residence or non-profit listing may, but does not have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

(D) Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.3 Types of Listings

(A) Standard Listing

A standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 5.13.2.2 above.

(B) Indented Listing

An indented listing appears under a standard listing and may include only a designation, address and telephone number. An indented listing is allowed only when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. For example:

Smith, John MD
Office 125 Portland 555-4180
Residence 9 Glenway 555-8345

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONTD.)

8.1 Directory Listings, (Cont'd.)

8.1.3 Types of Listings, (Cont'd.)

(C) Alternate Telephone Number Listing and Night Listing

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing, such as the following.

If no answer call (telephone number)
Night calls (telephone number)
Night calls after __PM (telephone number)
Nights, Sundays and holidays (telephone number)
5PM to 9AM weekdays, Saturday until 9AM, Monday and holidays
(telephone number)

Such listing may be furnished as an indented listing or as a sub-caption. The telephone number in such a listing may be that of another service furnished the same subscriber or one of the subscriber's PBX trunks not included in the incoming service group, or the service furnished a different subscriber.

(D) Duplicate Listing

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

(E) Reference Listing

A subscriber having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.

(F) Cross Reference Listing

A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.4 Free Listings

The following listings are provided at no additional charge to the Customer:

One listing for each individual line service, auxiliary line or PBX system.

8.1.5 Rates for Additional Listings - Customers

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 8.1.4

Type of Listing	Residential Charge	Business Charge
Reference/Cross Reference:		
Each Line		
BellSouth Service Areas	\$1.20	\$1.76 (I)
Verizon Service Areas	\$2.00	\$2.94 (I)
Sprint Service Areas	\$1.50	\$2.20 (I)
Alternate Telephone Number/Night Listing:		
Night, Sundays & Holidays		
BellSouth Service Areas	\$1.20	\$1.76 (I)
Verizon Service Areas	\$2.00	\$2.94 (I)
Sprint Service Areas	\$1.50	\$2.20 (I)
First Line		
BellSouth Service Areas	\$1.20	\$1.76 (I)
Verizon Service Areas	\$2.00	\$2.94 (I)
Sprint Service Areas	\$1.50	\$2.20 (I)

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LOCAL FACILITIES BASED SERVICES

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.5 Rates for Additional Listings - Customers, (Cont'd.)

Type of Listing	Residential Charge	Business Charge
Duplicate Listing:		
2 or More Lines: First Line		
BellSouth Service Areas	\$0.00	\$0.00
Verizon Service Areas	\$2.00	\$2.94 (I)
Sprint Service Areas	\$1.50	\$2.20 (I)
Each Additional Line		
BellSouth Service Areas	\$0.00	\$0.00
Verizon Service Areas	\$2.00	\$2.94 (I)
Sprint Service Areas	\$1.50	\$2.20 (I)
Other Duplicate Listings, each		
BellSouth Service Areas	\$0.00	\$0.00
Verizon Service Areas	\$2.00	\$2.94 (I)
Sprint Service Areas	\$1.50	\$2.20 (I)
Additional Listing		
BellSouth Service Areas	\$1.20	\$1.76 (I)
Verizon Service Areas	\$2.00	\$2.94 (I)
Sprint Service Areas	\$1.50	\$2.20 (I)
Foreign Listing		
BellSouth Service Areas	\$1.20	\$1.76 (I)
Verizon Service Areas	\$2.00	\$2.94 (I)
Sprint Service Areas	\$2.45	\$3.60 (I)

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LOCAL FACILITIES BASED SERVICES

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.2 Non-Published Service

8.2.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

8.2.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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LOCAL FACILITIES BASED SERVICES

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.2 Non-Published Service, (Cont'd.)

8.2.3 Rates and Charges

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	BellSouth Service Areas	Verizon Service Areas	Sprint Service Areas
Non-published service charge, per month (Residential):	\$1.45	\$2.30	\$3.00
Non-published service charge, per month (Business):	\$7.50 (I)	\$5.50 (I)	\$4.63 (I)

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LOCAL FACILITIES BASED SERVICES

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.3 Non-Listed Service

8.3.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

8.3.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

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LOCAL FACILITIES BASED SERVICES

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.3 Non-Listed Service, (Cont'd.)

8.3.3 Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	BellSouth Service Areas	Verizon Service Areas	Sprint Service Areas
Non-listed service charge, per month (Residential):	\$0.31	\$1.36	\$1.57
Non-listed service charge, per month (Business):	\$1.68 (I)	\$2.94 (I)	\$2.20 (I)

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LOCAL FACILITIES BASED SERVICES

SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONTD.)

8.4 Directory Assistance Services

8.4.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first call per month per residence line.

(D)
(D)
(D)

Each Local Directory Assistance Call \$0.90

8.4.2 Directory Assistance Call Completion Service

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

Per Call Completion requested:

Per Minute Rate:

The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call.

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Business Telecom, Inc. d/b/a EarthLink Business
1375 Peachtree Street, Level A
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Florida Price List No. 1 (T)
2nd Revised Page 100 (T)
Cancels 1st Revised Page 100 (T)

LOCAL FACILITIES BASED SERVICES

SECTION 9.0 - RESERVED FOR FUTURE USE

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Florida Price List No. 1 (T)
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LOCAL FACILITIES BASED SERVICES

SECTION 10.0 - RESERVED FOR FUTURE USE

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LOCAL FACILITIES BASED SERVICES

SECTION 11.0 - MISCELLANEOUS SERVICES

11.1 Carrier Presubscription

11.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

11.1.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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LOCAL FACILITIES BASED SERVICES

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.1 Carrier Presubscription, (Cont'd.)

11.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 11.1.5 below:

11.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.1.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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LOCAL FACILITIES BASED SERVICES

SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.1 Carrier Presubscription, (Cont'd.)

11.1.5 Presubscription Charges

(A) Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(B) Nonrecurring Charges

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$0.00
Additional Line, Trunk or Port	\$0.00

11.2 Traffic Study Service

When requested by the customer, the Company will conduct a traffic study to determine calling patterns and call demographics associated with the customer's Telephone system. A one-time Traffic Study Service Charge and a one-time Traffic Study Rate will apply per occasion, per request, for each Traffic Study conducted. (T)

Traffic Study Service Charge	\$19.00
Traffic Study Rate	\$20.00

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES

12.1 General

The Company will provide Private Line Services to its Customer, if and when such facilities are available. These services will only be provided in specified locations in Florida where the Company will install its own facilities. Pricing for these services will be done on an individual case basis. (T)

12.2 Private Line Services

The Company will provide Private Line Services to its Customer, if and when such facilities are available. These services will only be provided in specified locations in Florida where the Company will install its own facilities. (T)

12.2.1 DS-1 Service

DS-1 Service will be provided to Customers of Company based upon the rates provided below. The basic DS-1 service is made up of three rate elements: (T)

- (A) DS-1 Access Charge - Provides the Customer with the direct connection required for this type of service. The Customer is billed for the DS-1 service based upon the rate plan the Customer agrees upon at the inception of service.
- (B) Fixed Mileage Charge - The monthly charge covers the cost of the equipment for the monitoring and routing of the DS-1 Circuit. The Fixed Mileage charge applies for each end of the DS-1 circuit and is based upon the rate plan the Customer agrees upon at the inception of service.
- (C) Per Mile Rate Charge - This charge is based upon the actual airline mileage of the DS-1 circuit. (T)
(T)

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.2 Private Line Services, (Cont'd.)

12.2.2 Channel Service

12.2.2.1 Regulations

Channel Service will be provided to Customers of Company based upon the rates provided below. The basic channel service is made up of three elements:

- (A) Local Channels: Provides for a communications path between a designated customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.2 Private Line Services, (Cont'd.)

12.2.2 Channel Service

12.2.2.1 Regulations, (Cont'd.)

- (B) Interoffice Channels: Provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice Channels furnished between central offices will be charged a fixed monthly charge plus a monthly charge per mile at rates based on airline distance between the central offices.

Airline distance between Company central offices shall be developed using the methodology found in this price list. Fractional mileage shall be rounded up to the next full mile.

- (C) Optional Features and Functions: Provides for features and functions that may be added to a service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics that may be obtained.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.2 Private Line Services, (Cont'd.)

12.2.2 Channel Service, (Cont'd.)

12.2.2.2 Rates

	Monthly Recurring Charge
(A) Local Channels	
Voice Grade, Type 2231, per point of termination	\$91.69 (I)
(B) Interoffice Channels	
Voice Grade, Series 2000	
Fixed Monthly Charge	\$106.96 (I)
Monthly Charge per Mile	\$5.96 (I)
(C) Optional Features and Functions	
Signaling Arrangement, Type B (200-899 ohms)	\$16.49 (I)

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.3 General - Primary Rate ISDN

Primary Rate ISDN is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture.

12.3.1 Primary Rate ISDN provides an ISDN based, DS-1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The basic channel structure for Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service. Telephone numbers for use on Primary Rate ISDN are available in this Price list. One Directory Listing will be furnished at no charge for each Primary Rate ISDN B-Channel.

12.3.2 Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.

12.3.3 Primary Rate ISDN is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company.

12.3.4 Primary Rate ISDN Access Lines furnished between a serving wire center and a customer's premises will be offered at a non-distance sensitive rate per Primary Rate ISDN Access Line. If a customer wishes to utilize another Company provided transport facility that can meet the required standards to carry the Primary Rate ISDN Access (DS-1) Line, the customer will incur no charge for the Primary Rate ISDN Access (DS-1) Line.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

(T)

12.3 General - Primary Rate ISDN, (Cont'd.)

12.3.5 Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices.

12.3.6 Airline distance between Company central offices shall be developed using the methodology found in this price list. Fractional mileage shall be rounded up to the next full mile.

12.3.7 The required components for Primary Rate ISDN are as follows:

- (A) Primary Rate ISDN Access Line where applicable
- (B) Interoffice Channels where applicable
- (C) Primary Rate ISDN Interface
- (D) Primary Rate ISDN B-Channels
- (E) Primary Rate ISDN D-Channel
- (F) Telephone Numbers
- (G) Call Types

12.3.8 The optional offering of Incoming Call Extension (ICE) provides the capability for Primary Rate ISDN customers to retain serving wire center telephone numbers for incoming analog services when their existing analog services are converted to Primary Rate ISDN. ICE is only available when the Primary Rate ISDN is provided from a central office switch other than the one providing the converting analog services. ICE can also be used to provide additional serving wire center telephone numbers to an existing ICE arrangement. Rates and charges are applicable per telephone number or per path. Customers subscribing to ICE may be required to make CPE software modifications to translate dialed telephone numbers to terminated telephone numbers. Hunting between ICE telephone numbers is not allowed. ICE is only available within the Local Calling Area.

12.3.9 Primary Rate ISDN B-Channel rates for the Voice/Data (Standard) option are listed in this price list. Exchange access is included as a part of the B-Channel rate on a flat rate basis only.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.3 General - Primary Rate ISDN, (Cont'd.)

12.3.10 Primary Rate ISDN B-Channel rates for the Digital Data Only option are listed in this price list. Exchange access is included as a part of the B-Channel rate on a flat rate basis only.

12.3.11 Primary Rate ISDN B-Channel rates for the Inward Data option are listed in this price list. Exchange access is included as a part of the B-Channel on a flat rate basis only.

12.3.12 The Primary Rate ISDN Inward Data option is characterized by the following:

- (A) It is arranged for inward service only. Originating Calls will be denied.
- (B) It is arranged to terminate analog and digital data calls only.
- (C) The number of telephone numbers associated with a Primary Rate ISDN Inward Data Option arrangement must be equal to, or less than, the number of Primary Rate ISDN Inward Data Interfaces comprising the arrangement unless the customer subscribes to additional numbers as stated in this price list.
- (D) Calling Number Delivery, Called Number Delivery, and Hunting are inherent to the service.

12.3.13 Voice calls on the B-Channel may be completed to both ISDN and non-ISDN lines.

12.3.14 Digital Data Transmission on the B-Channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be subjected to analog transmission or sub-rated to 56 Kbps.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.4 Regulations - Primary Rate ISDN

12.4.1 Primary Rate ISDN is available on a month-to-month basis or under variable rate periods, with rates based on lengths of twelve, twenty-four or thirty six months as stated following:

(A) Termination Liability Charge is applicable if service is terminated prior to expiration of the contract. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

12.4.2 Nonrecurring charges associated with the Primary Rate ISDN Access Line or Interoffice Channel facilities will not be applicable when upgrading from an existing Company service to Primary Rate ISDN. A Service Change Charge as specified in this price list will be applicable for the Company service upgrade in addition to nonrecurring charges for other Primary Rate ISDN rate elements ordered.

12.4.3 No nonrecurring charges will be applicable when converting other Company services to Primary Rate ISDN or for converting from one Primary Rate ISDN option to another, e.g., Voice/Data to Inward Data.

12.4.4 Upgrades, from a Company service and/or a Company channel service contract arrangement, are permitted with no Termination Liability when:

(A) A new contract is selected for the Primary Rate ISDN equal to or greater in length than the arrangement being terminated, and

(B) The service orders to disconnect the initial Company channel service arrangement and to install the Primary Rate ISDN are related together and received by the Company at the same time with no lapse in billing of service.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.4 Regulations - Primary Rate ISDN, (Cont'd.)

12.4.5 Conversions from an existing Company contract arrangement to a Primary Rate ISDN contract or conversions from one Primary Rate ISDN option to another, e.g., Voice/Data to Inward Data, are permitted with no Termination Liability charges applicable when:

(A) The contract selected for the new 49 Primary Rate ISDN arrangement is coterminous with the previous contract or is for a 24 month period, whichever is longer, and,

(B) the service orders to disconnect the previous arrangement and to install the new Primary Rate ISDN arrangement are related together and received by the Company at the same time with no lapse in billing of service.

12.4.6 The minimum subscription period for which month-to-month Primary Rate ISDN is furnished and for which charges are applicable is one month.

12.4.7 Unless otherwise specified, the regulations for Primary Rate ISDN stated herein apply in addition to the regulations set forth in Section 2 of this Price list.

12.4.8 Customer Premises Equipment (CPE) that is compatible with the Primary Rate ISDN interface is the responsibility of the customer.

12.4.9 The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Primary Rate ISDN render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.4 Regulations - Primary Rate ISDN, (Cont'd.)

12.4.10 Suspension of service is not allowed.

12.4.11 Regulations for Allowance of Interruptions apply as specified in Section 2 of this Price List.

12.4.12 Service Charges in Section 4 of this price list do not apply

12.4.13 Hunting rates, Direct Inward Dialing (DID) rates, Customized Code Restriction rates, Selective Class of Call Screening, and Foreign Exchange rates, do not apply.

12.4.14 Verification and Emergency Interrupt service is not available.

12.4.15 Calling telephone numbers transmitted via the Primary Rate ISDN are intended solely for the use of the Primary Rate ISDN subscriber. Resale of this information is prohibited by this Price list except the caller's telephone numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

12.4.16 Non-facility Associated Signaling (NFAS) provides the capability to control multiple DS-1s with a single D-Channel. This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation and where switch capacity exists. When NFAS is selected, the customer will order one Primary Rate ISDN arrangement with one D-Channel and up to 23 B-Channels. Additional Primary Rate ISDN arrangements are ordered with up to 24 B-Channels at rates and charges provided in A42.3.4. The D-Channel activated on the initial arrangement serves the additional Primary Rate ISDN arrangements. If the customer desires, he may also request a back-up D-Channel with the NFAS option. The Voice/Data (Standard) Primary Rate ISDN and Digital Data Only option - Primary Rate ISDN arrangements may not be mixed in the same NFAS group.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.4 Regulations - Primary Rate ISDN, (Cont'd.)

12.4.17 The BellSouth Primary Rate ISDN - Digital Data Only option provides for the transmission of data mode calls only. The Primary Rate ISDN - Digital Data Only arrangement will be provisioned with the customer's requested number of Digital Data Only B-channels with no B-channels capable of transmitting voice mode calls in the same arrangement.

12.4.18 The Primary Rate ISDN Inward Data option provides for the transmission of inward analog and digital data calls only.

12.4.19 No usage charges apply for Primary Rate ISDN calls within the local calling area. Long Distance Message Telecommunications Service rates as specified in this price list apply for intraLATA calls terminated beyond the local calling area.

12.4.20 The Next Route Index Feature allows a Primary Rate ISDN Digital Data Only customer to arrange analog calls to overflow to a Voice/Data arrangement in the same switch or allows the customer to overflow analog and digital calls to a Voice/Data arrangement in the same switch. These same capabilities are available to a Primary Rate ISDN Inward Data customer to overflow calls to a Voice/Data arrangement in the same switch. It does not allow Voice/Data or Inward Data calls to overflow to a Digital Data Only arrangement nor does it allow Voice/Data or Digital Data Only calls to overflow to an Inward Data arrangement.

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LOCAL FACILITIES BASED SERVICES

SECTION 12.0 - PRIVATE LINE SERVICES, (CONT'D.)

12.4 Regulations - Primary Rate ISDN, (Cont'd.)

12.4.21 Primary Rate ISDN Digital Data Only Signaling Groups may be configured in one of the following four standard arrangements of call types:

- (A) Inward Calls: The number of Inward calls accommodated by the Signaling Group will be equal to the number of activated B-channels.
- (B) Outward calls: The number of Outward calls accommodated by the Signaling Group will be equal to the number of activated B-channels.
- (C) Inward calls and Outward calls: The maximum number of simultaneous calls for each call type is determined by the customer. For each call type, the maximum number of simultaneous calls must be less than or equal to the number of activated B-channels in the Signaling Group.
- (D) 2-Way calls: The number of 2-Way calls accommodated by the Signaling Group will be equal to the number of activated B-Channels.

12.4.22 The Company reserves the right to audit the customer's traffic usage for the Incoming Call Extension feature to insure that simultaneous calls are not occurring on the low use option. If such calls are occurring, the customer will be required to subscribe to the high use option

12.5 Rates

Service Type	T-1PRI Lines Recurring Charge	T-1PRI Lines Nonrecurring Charge
PRI Interface	\$424.47(I)	\$75.00
"B" Channels	\$40.14 (I)	\$5.00

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Business Telecom, Inc. d/b/a EarthLink Business
1375 Peachtree Street, Level A
Atlanta, GA 30309

Florida Price List No. 1 (T)
1st Revised Page 106 (T)
Cancels Original Page 106 (T)

LOCAL FACILITIES BASED SERVICES

SECTION 13.0 - CARRIER ACCESS SERVICE

13.1 General

The Company will be providing Carrier Access services when the applicable switching equipment is installed for use within Florida. These services will only be provided in specified locations in Florida where the Company will install its own facilities. (T)

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Florida Price List No. 1 (T)
1st Revised Page 107 (T)
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LOCAL FACILITIES BASED SERVICES

SECTION 14.0 - SPECIAL ARRANGEMENTS

14.1 General

Special arrangements will be provided to Customers of the Company, if and when such facilities are available. These services will only be provided in specified locations in Florida where the Company will install its own facilities. Pricing for these services will be done on an individual case basis. (T)

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LOCAL FACILITIES BASED SERVICES

SECTION 15.0 - PROMOTIONAL OFFERINGS

15.1 Special Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular price list offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's price list as an addendum to the Carrier's price lists.

15.1.1 Bundle Up Local Promotion

The Bundle Up Promotion is available to new and existing Customers of Business Telecom, Inc. who do not currently have any local service provided by the Company. Based on the term agreement signed by the Customer, the Customer can receive up to 5 months of local line charges free. Promotion enrollment period ends July 31, 2002. (T)

Qualifications:

Customers who sign a term agreement with Business Telecom, Inc. for T-1, UNE, UNE-T and UNE-P local service.

Local resell Customers are not eligible for this promotion.

Optional Length of Term:

1 Year, 2 Year or 3 Year Term

Local Line Charges:

1 Year Term Agreement	6 th Month Free
2 Year Term Agreement	6 th , 13 th and 24 th Month Free
3 Year Term Agreement	6 th , 13 th , 24 th , 30 th and 36 th Month Free

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LOCAL FACILITIES BASED SERVICES

SECTION 15.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

15.1 Special Promotions, (Cont'd.)

15.1.2 Fast Forward Promotion

The Fast Forward Promotion is available new business customers in the State of Florida, who elect to choose Business Telecom, Inc. as their local service provider. Customers who select Business Telecom, Inc., will receive free installation and receive free months of local line charges based on the term agreement signed.

Qualifications New business customers who select the Company as provider for their T-1, UNE, UNE-T and UNE-P local service. (T)

Local resell Customers are not eligible for this promotion.

Installation Charge Waived

Optional Length of Term: 1 Year, 2 Year or 3 Year Term

Local Line Charges:

1 Year Term Agreement	6 th Month Free
2 Year Term Agreement	6 th , 13 th and 24 th Month Free
3 Year Term Agreement	6 th , 13 th , 24 th , 30 th and 36 th Month Free

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LOCAL FACILITIES BASED SERVICES

SECTION 15.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

15.1 Special Promotions, (Cont'd.)

15.1.3 Phone for the Holidays

The sign up period for Phone for the Holidays is December 17, 2002 through December 31, 2002. Phone for the Holidays offers the Customer discounted pricing for the Company's bundled services: When the Customer signs a one- or two year term agreement for the Company's bundled services, they receive standard two-year pricing when they sign a one-year term agreement and standard three-year pricing when sign a two year term agreement for the following products: Simplici-T, VoicePack, VoicePack-VS and VoicePack-VS+. (T)

15.1.4 BTI's Dozen

BTI's Dozen is a promotion designed for the local exchange service customer that bill a minimum monthly revenue of over \$500 and whose term contract(s) are within 120 days of expiration. If the Customer signs a new 1 year term agreement with the Company, they will receive a month credit for facilities based local, local UNE-P and data/internet/frame relay services in month 12 of the agreement. If the Customer signs a new 2 year term agreement with the Company, they will receive a one month credit for facilities based local, local UNE-P and data/internet/frame relay services in month 12 of the agreement and one month credit in month 24 of the agreement. The credit amount will be the total amount charged for facilities based local and local UNE-P (fixed charges/lines and features), and data/internet/frame relay services during month 12 and/or month 24. Any of the services added during the length of the term agreement will be used in computing the credit. For purposes of the agreement, facilities based local refers to UNE and Local Company T-1 services. The enrollment period for BTI's Dozen is December 17, 2002 through March 17, 2003. (T)

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LOCAL FACILITIES BASED SERVICES

SECTION 15.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

15.1 Special Promotions, (Cont'd.)

15.1.5 One-Two-Free!

One-Two-Free! is a promotion designed for new local exchange service customers that sign a two or three year term plan with the Company for the applicable product listed below. Customers signing a two year term plan will be given the 13th month of local service, including monthly recurring line and feature charges, free. Customers signing a three year term plan will be given the 13th and 25th months of local service, including monthly recurring line and feature charges, free. All taxes, surcharges and other related fees do not apply to the free months service and will be charged based upon the actual bill prior to the discount. This promotion will expire May 31, 2003. (T)

This promotion is limited to Customers that are served through Company provided facilities. Resale Customers are not eligible for this promotion.

Applicable Services: The following services are applicable for the Company's One-Two-Free! promotion: (T)

Simplici-T Service

Standard Business Local Exchange Service

Business PBX Trunk Service

VoicePack VS + Service

VoicePack VS Service*

VoicePack Service*

* These services are limited to certain exchanges within the state. Customers will be notified by the Company, prior to initiating the term plan agreement, if they are in one of the applicable exchanges.

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LOCAL FACILITIES BASED SERVICES

SECTION 15.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

15.1 Special Promotions, (Cont'd.)

15.1.6 Customer Retention Promotion

The Customer Retention Promotion is available through April 30, 2005, to any existing customer subscribing to facilities-based local service, long distance service or data services (including Internet and DSL) whose term plan has expired or is expiring and has a minimum monthly revenue volume of \$500.00, provided the discount does not fall below the company's cost of providing that service to the customer. Promotional discounts do not apply to conferencing services, surcharges or taxes. Customers will be required to sign a minimum one-year contract. Eligibility for the level of discount received is based on monthly revenue volume associated with the individual customer.

RDL1	5%	Customers billing \$500.00+
RDL2	10%	Customers billing \$600.00+
RDL3	15%	Customers billing \$700.00+
RDL4	20%	Customers billing \$800.00+
RDL5	25%	Customers billing \$900.00+
RDL6	30%	Customers billing \$1000.00+
RDL7	35%	Customers billing \$1100.00+

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Atlanta, GA 30309

LOCAL FACILITIES BASED SERVICES

SECTION 15.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

15.1 Special Promotions, (Cont'd.)

15.1.7 Free Month Promotion

The Free Month Promotion is available to existing Company business customers who are (a) (T)
currently provisioned with either Resale or UNE-P lines, (b) within six months of the
expiration date of their term contract or whose contracts have expired, and (c) who are
eligible for conversion from Resale or UNE-P to UNE-L where facilities are
available. Qualified customers will receive one free month of service on a one-year
commitment renewal, two free months of service on a two-year commitment renewal, or
three free months of service on a three-year commitment renewal.

The Free Month Promotion applies to local line, feature and hunting monthly recurring
charges and is based on local lines active at the time of term renewal and converted to UNE-
L before the 6th month. No other charges, including taxes and surcharges, measured usage
services and per use charges such as long distance usage and directory assistance calls, are
included in the free month offer.

The free month will be credited in the 6th month of service for customers who sign a one-
year term agreement. Customers who sign a two-year agreement will receive their free
month credits in the 6th and 18th months of service and customers who sign a three-year
agreement will receive their free month credits in the 6th, 18th and 30th months of service.

If a Customer receives this promotion in conjunction with term renewal but terminates the
agreement before the expiration of the term, the Company will seek recovery of discounts
received in connection with this offering as of the date of termination in addition to
disconnect charges assessed under the associated service.

The Free Month Promotion will supersede all other active promotions loaded on the
customer's account. In addition, this promotion may not be combined with any other
promotion.

This promotion will be available from April 1, 2005 through June 30, 2005.

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Atlanta, GA 30309

LOCAL FACILITIES BASED SERVICES

SECTION 15.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

15.1 Special Promotions, (Cont'd.)

15.1.8 Free Month Reterm Promotion

Under the Free Month Reterm Promotion, existing customers who renew their contract with the Company will receive a one-time credit on the first bill following the renewal of the contract. The Free Month Reterm Promotion credit amount depends on the type of services renewed and the length of the renewal term. The credit does not include long distance usage charges, international usage charges, directory assistance, regulatory charges, surcharges, taxes, and other fees. (T)

In the event that the Customer does not complete the term, Customer shall be liable for a discontinuance charge in addition to the reimbursement of the Free Month Reterm Promotion credit.

All other applicable product rules, rates, terms and conditions under this Price List apply.

The Free Month Reterm Promotion will be available from October 9, 2008, through April 7, 2009.

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LOCAL FACILITIES BASED SERVICES

SECTION 15.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

15.1 Special Promotions, (Cont'd.)

15.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the price list).

15.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay services calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that were either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

15.4 Special Rates For The Handicapped

15.4.1 Directory Assistance

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing price list rates for every call in excess of fifty (50) within a billing cycle.

15.4.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

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