
TITLE SHEET

FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by MVX.COM Communications, Inc., with principal offices at 100 Rowland Way, Suite 145, Novato, California 94945.

This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: 9/2/99

EFFECTIVE:

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DEC 29 1999

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
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ISSUED: 9/2/99

EFFECTIVE:

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DEC 29 1999

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ISSUED: 9/2/99

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SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D - Delete Or Discontinue
- I - Change Resulting In An Increase To A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction To A Customer's Bill
- T - Change in Text Or Regulation But No Change In Rate Or Charge

ISSUED: 9/2/99

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PRICE LIST FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: 9/2/99

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - MVX.COM Communications, Inc.

Central Office - A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Exchange - The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

Intra-state Toll Messages - Those toll messages which originate and terminate within the same state.

Message - a completed telephone call.

ISSUED: 9/2/99

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SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

The selling of ALEC telecommunication service to uncertificated ALEC resellers is prohibited.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this price list.
- 2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this price list.
- 2.2.3 All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

ISSUED: 9/2/99

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SECTION 2 - RULES AND REGULATIONS continued

2.2 Limitations (Cont.)

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.

2.3 Liabilities of the Company

2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.

2.3.2 The Company shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
- (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

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SECTION 2 - RULES AND REGULATIONS continued**2.4 Interruption of Service**

2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.

2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in hours

"B" - total days in month

"C" - total monthly charge for affected facility

2.5 Disconnection of Service by Carrier

The company (carrier), upon 5 working days written notice to customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.

2.5.2 A violation of any regulation governing the service under this tariff.

2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.

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SECTION 2 - RULES AND REGULATIONS continued**2.6 Deposits**

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one month's estimated usage.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

2.10 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed number of calls attempted) of not less than 90% during peak use periods for all FG D services ("1+" dialing).

2.11 911 Service

The Company provides access to 911 service will be maintained during temporary disconnections for non-payment of a residential subscriber's local service.

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SECTION 3 - SERVICE DESCRIPTION AND RATES3.1 Basic Local Service

Basic local service provided by this company includes access to operator services, 911, and the relay service.

3.2 Network Switched Service3.2.1 General

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Network Switched Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may pre-subscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

Basic Business or Residential Access Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. A nonrecurring service connection charge applies to each new access line installation and monthly recurring charge applies per access line.

ISSUED: 9/2/99

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DEC 29 1999

SECTION 3 - SERVICE DESCRIPTION AND RATES

3.2 Network Switched Service

3.2.2 Classes of Service

A. Flat Rate Service

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

B. Message Rate Service (Optional)

Monthly exchange rates for message rate service entitle Customers to a message allowance where there is no incremental charge per message up to and including the monthly message allowance. Messages in excess of the monthly message allowance are billed on a per call basis.

C. Vacation Service or Customer Requested Temporary Suspension of Service (Optional)

Vacation service allows customers to temporarily suspend service for a minimum of one month and up to a maximum of six months.

ISSUED: 9/2/99

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DEC 29 1999

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES**3.3 Extended Area Dialing Plans**

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan.

3.4 Calling Features

Customers of the Company's Access Line, Trunk Service, or Centrex arrangements may obtain central office based functions which are auxiliary to call processing. The availability of these features are dependent upon the central office which services the Customer's location. The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.5 Payment of Calls

3.5.1 Late Payment Charge

A late payment charge of 1.5% per month will be assessed on all unpaid balances more than thirty days past due.

3.5.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, which ever is greater.

3.6 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies, including police, fire, ambulance, bomb squad and poison control. MXV.COM Communications, Inc., will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

3.7 Reserved for Future Use.

3.8 Reserved for future use.

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.9 Non-Recurring & Recurring Charges

3.9.1 Non-Recurring Service Charges

(A) Residential Service, per line

	Incumbent Local		Exchange Areas	
	Bell	GTE	Centel	United
Connection Charge, Basic Line	\$55.00	\$55.00	\$50.00	\$50.00
Second Line, same order	\$12.00	\$55.00	\$30.00	\$30.00
Second Line, added later	\$40.00	\$55.00	\$50.00	\$50.00
Telephone Number Change	\$23.00	\$20.00	\$ 9.50	\$ 9.50
Restore Service	\$23.00	\$36.00	\$15.00	\$15.00
Trouble Location	\$35.00	\$35.00	\$35.00	\$35.00
PIC Change	\$ 1.49	\$ 5.00	\$ 4.80	\$ 4.80

(B) Business Service, per line

	Incumbent Local		Exchange Areas	
	Bell	GTE	Centel	United
Connection Charge, Basic Line	\$56.00	\$68.90	\$65.00	\$60.00
Second Line, same order	\$12.00	\$68.90	\$35.00	\$35.00
Second Line, added later	\$56.00	\$68.90	\$65.00	\$60.00
Telephone Number Change	\$28.00	\$23.00	\$11.50	\$11.50
Restore Service	\$38.00	\$36.00	\$15.00	\$20.00
Trouble Location	\$35.00	\$35.00	\$35.00	\$35.00
PIC Change	\$ 1.49	\$ 5.00	\$ 4.80	\$ 4.80

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.9.2 (A) BellSouth Area Recurring Charges - Rate Groups 1-6

<u>Service Type</u>	<u>Rate Groups 1-6</u>					
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
Residential Flat Rate	\$ 7.30	\$ 7.70	\$ 8.10	\$ 8.40	\$ 8.80	\$ 9.15
Residential Message Rate Up to 30 Call Allowance	4.38	4.62	4.86	5.04	5.28	5.49
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, add't per line	3.65	3.85	4.05	4.20	4.40	4.58
Business, Flat Rate	19.80	20.80	21.90	22.90	23.85	24.90
Business Message Rate Up to 75 Call Allowance	14.71	15.46	16.29	17.04	17.75	18.54
Per Call, past the 75 Call Allowance	0.12	0.12	0.12	0.12	0.12	0.12
Business Rotary, add'l per line	6.50	6.83	7.19	7.52	7.83	8.17

ISSUED: 9/2/99

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DEC 29 1999

SECTION 3 - SERVICE DESCRIPTION AND RATES

3.9.2 (B) BellSouth Recurring Charges Rate Groups 7-12

<u>Service Type</u>	<u>Rate Groups 7-12</u>					
	<u>7</u>	<u>8</u>	<u>9</u>	<u>10</u>	<u>11</u>	<u>12</u>
Residential Flat Rate	\$ 9.50	\$ 9.80	\$10.05	\$10.30	\$10.45	\$10.65
Residential Message Rate Up to 30 Call Allowance	5.70	5.88	6.03	6.18	6.27	6.39
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, add't per line	4.75	4.90	5.03	5.15	5.23	5.33
Business, Flat Rate	25.75	26.60	27.40	28.00	28.60	29.10
Business Message Rate Up to 75 Call Allowance	19.18	19.81	20.41	20.86	21.31	21.69
Per Call, past the 75 Call Allowance	0.12	0.12	0.12	0.12	0.12	0.12
Business Rotary, add'l per line	8.45	8.73	9.00	9.19	9.39	9.55

ISSUED: 9/2/99

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.9.2 (C) GTE Area Recurring Charges Rate Groups 1-5

<u>Service Type</u>	<u>Rate Groups 1-5</u>				
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
Residential Flat Rate	\$ 9.51	\$ 10.41	\$ 10.86	\$ 11.36	\$ 11.81
Residential Message Rate Up to 30 Call Allowance	6.01	6.91	7.00	7.00	7.00
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10
Residential Rotary, add't per line	13.78	14.68	15.13	15.63	16.08
Business, Flat Rate	23.95	26.25	27.45	28.70	29.90
Business Message Rate Up to 75 Call Allowance	17.67	17.67	17.67	17.67	17.67
Per Call, past the 75 Call Allowance	0.10	0.10	0.10	0.10	0.10

ISSUED: 9/2/99

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.9.2 (D) Sprint-Centel Recurring Charges Rate Groups 1-6

<u>Service Type</u>	<u>Rate Groups 1-6</u>					
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
Residential Flat Rate	\$ 7.40	\$ 7.85	\$ 8.25	\$ 8.70	\$ 9.15	\$ 9.65
Residential Message Rate Up to 30 Call Allowance	3.00	3.00	3.00	3.00	3.00	3.00
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, add't per line	11.10	11.75	12.40	13.00	13.75	14.50
Business, Flat Rate	16.65	17.65	18.55	19.60	20.60	21.75
Business Message Rate Up to 75 Call Allowance	19.18	19.81	20.41	20.86	21.31	21.69
Per Call, past the 75 Call Allowance	N/A	N/A	N/A	N/A	N/A	N/A

ISSUED: 9/2/99

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EFFECTIVE:

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.9.2 (E) Sprint-United Recurring Charges Rate Groups 1-6

<u>Service Type</u>	<u>Rate Groups 1-6</u>					
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
Residential Flat Rate	\$6.47	\$ 7.22	\$ 7.98	\$ 8.73	\$ 9.48	\$10.23
Residential Message Rate Up to 30 Call Allowance	3.00	3.00	3.00	3.00	3.00	3.00
Per Call, past the 30 Call Allowance	0.10	0.10	0.10	0.10	0.10	0.10
Residential Rotary, add't per line	9.98	11.19	12.34	13.49	14.65	15.85
Business, Flat Rate	15.20	16.96	18.71	20.47	22.28	24.03
Business N/A Message Rate Up to 75 Call Allowance	N/A	N/A	N/A	N/A	N/A	N/A

ISSUED: 9/2/99

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.9.3 Monthly Recurring Charges

(A) Residential Service, per line

	<u>Bell Areas</u>	<u>GTE Areas</u>	<u>Centel Areas</u>	<u>United Areas</u>
Touch Tone	\$ n/c	\$ n/c	\$1.00	\$1.00
FCC Charge	\$3.50	\$3.50	\$3.50	\$3.50
Hearing and Speech Surcharge	\$0.12	\$0.12	\$0.12	\$0.12

(B) Business Service, per line

	<u>Bell Areas</u>	<u>GTE Areas</u>	<u>Centel Areas</u>	<u>United Areas</u>
Touch Tone	\$ n/c	\$ n/c	\$1.00	\$1.00
FCC Charge	\$3.50	\$3.50	\$3.50	\$3.50
Hearing and Speech Surcharge	\$0.12	\$0.12	\$0.12	\$0.12

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.10 CUSTOM CALLING FEATURES

Customers of the Company may obtain central office based functions which are auxiliary to call processing. The availability of these features are dependent upon the central office which services the Customer's location. All features are provided subject to availability. Features may not be available with all classes of service. Transmission level may not be sufficient in all classes.

3.10.1 Residential Service

Monthly Recurring Charges:

Feature	Incumbent Local Exchange Area			
	Bell	GTE	Centel	UTF
Call Forwarding	\$3.00	\$2.50	\$3.00	\$3.00
Call Forwarding Busy Line-Fixed	\$1.00	--	\$1.00	\$1.00
Call Forwarding Don't Answer-Fixed	\$1.00	--	\$1.00	\$1.00
Call Forwarding with Remote Activation	\$5.20	--	\$1.75	\$1.75
Call Forwarding Busy Line-Cust. Contrl.	\$3.00	--	\$1.00	\$1.00
Call Forwarding Don't Answer-Cust. Contrl.	\$3.00	--	\$1.00	\$1.00
Three Way Calling, per line	\$4.00	\$3.50	\$3.00	\$3.00
Three Way Calling, per use	\$.75	\$0.75	\$0.75	\$.075
Call Waiting	\$4.10	--	\$4.00	\$4.00
Speed Dialing (8 code)	\$2.00	\$2.50	\$2.00	\$2.00
Speed Dialing (30 code)	\$3.00	\$3.50	N/a	N/a

ISSUED: 9/2/99

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.11 Advanced Custom Calling Services

3.11.1 Business Service

Monthly Recurring Charges:

Feature	Incumbent Local Exchange Area			
	Bell	GTE	Centel	Unite
Call Return, per line	\$5.00	\$6.00	\$4.50	\$4.50
Call Return, per activation	\$0.75	\$0.75	\$0.75	\$0.75
Repeat Dialing, per line	\$4.50	\$6.00	\$3.50	\$3.50
Repeat Dialing, per activation	\$0.75	\$0.75	\$0.75	\$0.75
Call Block	\$4.50	\$4.00	\$3.50	\$3.50
Call Selector/VIP Alert	\$4.50	\$4.00	\$3.50	\$3.50
Call Trace, per line	\$5.00	\$6.00	N/a	N/a
Call Trace, per successful activation	\$3.50	\$3.50	\$4.00	\$4.00
Caller ID-Number	\$10.00	\$10.00	\$10.00	\$10.00
Caller ID-Name and Number	\$9.99	\$11.50	\$10.00	\$10.00
Anonymous Call Rejection	\$4.00	\$1.00	\$4.00	\$4.00

ISSUED: 9/2/99

EFFECTIVE:

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SECTION 3 - SERVICE DESCRIPTION AND RATES

3.12 Message Toll and Operator Service

3.12.1 Rates and Charges-BellSouth Area
(A) Residence Usage Rates

Mileage Band	Peak		Off-Peak	
	1 st 6 sec.	Add'l. 6 sec.	1 st 6 sec.	Add'l. 6 sec.
0-10	\$0.0210	\$0.0210	\$0.0126	\$0.0126
11-22	\$0.0210	\$0.0210	\$0.0126	\$0.0126
23-55	\$0.0210	\$0.0210	\$0.0126	\$0.0126
56-124	\$0.0210	\$0.0210	\$0.0126	\$0.0126
125-292	\$0.0210	\$0.0210	\$0.0126	\$0.0126

(B) Business Usage Rates

Mileage Band	Peak		Off-Peak	
	1 st 6 sec.	Add'l. 6 sec.	1 st 6 sec.	Add'l. 6 sec.
0-10	\$0.0249	\$0.0249	\$0.0149	\$0.0149
11-22	\$0.0249	\$0.0249	\$0.0149	\$0.0149
23-55	\$0.0249	\$0.0249	\$0.0149	\$0.0149
56-124	\$0.0249	\$0.0249	\$0.0149	\$0.0149
125-292	\$0.0249	\$0.0249	\$0.0149	\$0.0149

(C) Operator Assisted Charges

Per Call Service Charges

Station-to-Station Operated Assisted	\$1.75
Person-to-Person	\$3.25

ISSUED: 9/2/99

EFFECTIVE:

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DEC 29 1999

SECTION 4 - MISCELLANEOUS SERVICE

4.1 Listing Services

4.1.1 Residential

	Incumbent Local Exchange Area			
	Bell	GTE	Centel	Unite
Non-Published Number, per line	\$1.65	\$2.00	\$2.30	\$2.30
Non-Listed Number, per line	\$0.70	\$1.10	\$0.95	\$0.95
Additional Listing, per listing	\$1.20	\$0.95	\$1.25	\$1.25

4.1.2 Business

	Incumbent Local Exchange Area			
	Bell	GTE	Centel	Unite
Non-Published Number, per line	\$1.65	\$2.00	\$2.30	\$2.30
Non-Listed Number, per line	\$0.70	\$1.10	\$0.95	\$0.95
Additional Listing, per listing	\$1.20	\$1.25	\$1.25	\$1.25

ISSUED: 9/2/99

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DEC 29 1999

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance. Residential and Business Customer will receive three (3) free directory assistance calls during each billing cycle. No credit will be given for any unused portion of the customers allowance. No credit will be given for requested telephone numbers that are not found in the directory. Customer may reach Directory Assistance by dialing direct or by having the call billed to a calling card or third number.

4.2.1 Rates and Charges

.1 Within the local calling area for the originating line

	Incumbent Local Exchange Area			
	Bell	GTE	Centel	Unite
Directory Assistance, per call	\$0.25	\$0.40	\$0.45	\$0.45

ISSUED: 9/2/99

EFFECTIVE:

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DEC 29 1999

SECTION 4 - MISCELLANEOUS SERVICES

4.3 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

4.3.1 Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories of Directory Assistance Bureau Records.

4.3.2 Non-Listed Service

This optional service provides for suppression of printed directory listing only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

ISSUED: 9/2/99

EFFECTIVE:

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SECTION 4 - MISCELLANEOUS SERVICES**4.4 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, call charges shall be discounted by 50% from the otherwise applicable usage rate for a voice non-relay call, except that where the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 80 percent. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

4.5 Discount for Hearing Impaired Customers

Intrastate toll message rates for a telecommunications device for the deaf (TDD) user, which is communicated using a TDD by property certified business establishments or individuals equipped with TDD's for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

4.6 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. MVX.COM Communications, Inc. will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

4.7 Directory Assistance

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

ISSUED: 9/2/99

EFFECTIVE:

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SECTION 4 - MISCELLANEOUS SERVICES**4.8 Special Construction**

Where the Company furnishes a facility service for which a rate or charge is not specified in the Company's Price List, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

4.9 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

ISSUED: 9/2/99

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SECTION 5 - EXCHANGE AREASBellSouth exchanges (and corresponding BellSouth rate group number)

Archer (5)	Fernandina Beach (3)	Lynn Haven (5)
Baldwin (9)	Flagler Beach (3)	Marathon (3)
Bell Glade (3)	Ft. George (9)	Maxville (9)
Big Pine Key (E)	Ft. Lauderdale (12)	Melbourne (7)
Boca Raton (10)	Ft. Pierce (5)	Miami (12)
Boynton Beach (10)	Gainesville (6)	Micanopy (5)
Bronson (E)	Geneva (7)	Middleburg (9)
Brooksville (5)	Graceville (3)	Milton (6)
Bunnell (3)	Green Cove Springs (3)	Munson (6)
Cantonment (6)	Gulf Breeze (6)	Newberry (5)
Cedar Keys (1)	Havana (6)	New Smyrna Beach (4)
Century (6)	Hawthorne (5)	North Dade (12)
Chiefland (3)	Hobe Sound (6)	North Key Largo (3)
Chipley (3)	Holley-Navarre (6)	Oak Hill (4)
Cocoa (7)	Hollywood (12)	Old Town (2)
Cocoa Beach (7)	Homestead (12)	Orange Park (9)
Coral Springs (12)	Islamorada (4)	Orlando (11)
Cross city (2)	Jacksonville (10)	Oviedo (11)
Daytona Beach (6)	Jacksonville Beach (10)	Pace (6)
DeBary (5)	Jay (E)	Pahokee (3)
Deerfield Beach (12)	Jensen Beach (6)	Palatka (4)
Deland (5)	Julington (9)	Palm Coast (3)
DeLon Aprings (4)	Jupiter (9)	Panama City (5)
Delray Beach (8)	Key Largo (4)	Panama City Beach (5)
Dunnellon (6)	Keystone Heights (3)	Pensacola (7)
East Orange (11)	Key West (4)	Perrine (12)
Eau Gallie (7)	Lake City (4)	Pierson (4)

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SECTION 5 - EXCHANGE AREASBellSouth exchanges (and corresponding BellSouth rate group number)

Pomona Beach (4)	Sebastian (6)	Vero Beach (5)
Pompano Beach (12)	Stuart (6)	Weekiwachee Springs (5)
Ponte Vedra Beach (9)	Sugarloaf Key (4)	Weleka (4)
Port St. Lucie (6)	Sunny Hills (3)	West Palm Beach (10)
St. Augustine (4)	Titusville (5)	Yankeetown (4)
St. Johns (11)	Trenton (E)	Youngstown (5)
Sanford (8)	Vernon (3)	Yulee (9)

GTE exchanges (and corresponding GTE rate group number)

Bartow (4)	Mulberry (3)	Tampa - Central (5)
Bradenton (4)	Myakka (4)	Tampa - North (5)
Clearwater (5)	New Port Richey (3)	Tampa - East (5)
Englewood (2)	North Port (3)	Tampa - South (5)
Frostproof (1)	Palmetto (3)	Tampa - West (5)
Haines City (3)	Plant City (5)	Venice (4)
Hudson (3)	Polk City (3)	Winter Haven (4)
Indian Lake (1)	Sarasota (5)	Zephyrhills (2)
Lakeland (4)	St. Petersburg (5)	
Lake Wales (3)	Tarpon Springs (5)	

Sprint-Centel exchanges (and corresponding Sprint-Centel rate group number)

Alford (1)	Glendale (1)	Panacea (6)
Baker (2)	Grand Ridge (2)	Ponce de Leon (2)
Bonifay (1)	Greenville (6)	Reynolds Hill (1)
Cherry Lake (1)	Greenwood (2)	St. Marks (6)
Cottdale (2)	Kingsley Lake (2)	Santa Rosa Beach (4)
Crawfordville (6)	Lawtey (2)	Seagrove Beach (1)
Crestview (2)	Lee (1)	Shalimar (5)
DeFunial Springs (2)	Madison (1)	Sneeds (2)
Destin (5)	Malone (2)	Sopchoppy (6)
Fort Walton Beach	Marianna (3)	Starke (2)
Freeport (2)	Monticello (6)	Tallahassee (6)
	Valparaiso (5)	Westville (1)

ISSUED: 9/2/99

EFFECTIVE:

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SECTION 5 - EXCHANGE AREASSprint-United exchanges (and corresponding Sprint-United rate group number)

Apopka (6)	Howey-in-the-Hills (4)	Punta Gorda (3)
Arcadia (1)	Immokalee (1)	Reedy Creek (6)
Astor (4)	Inverness (3)	Saint Cloud (3)
Avon Park (1)	Kenansville (3)	Salt Springs (4)
Belleview (4)	Kissimmee (3)	San Antonio (2)
Beverly Hills (3)	LaBelle (1)	Sanibel-Cap. Islands (5)
Boca Grande (1)	Lady Lake (5)	Sebring (2)
Bonita Springs (5)	Lake Placid (1)	Silver Springs Shore (4)
Bowling Green (1)	Leesburg (4)	Spring Lake (2)
Bushnell (1)	Lehigh Acres (4)	Tavares (4)
Cape Coral (5)	Marco Island (4)	Trilachoochee (2)
Cape Haze (2)	Montverde (6)	Umatilla (4)
Clermont (6)	Moore Haven (1)	Wachula (1)
Clewiston (1)	Mount Dora (4)	W. Kissimmee (3)
Crystal River (3)	Naples (4)	Wildwood (1)
Dade City (2)	North Cape Coral (5)	Williston (1)
Eustis (4)	North Fort Myers (5)	Windermere (6)
Everglades (1)	North Naples (4)	Winter Garden (6)
Forest (4)	Ocala (4)	Winter Park (6)
Fort Meade (3)	Ocklawaha (4)	Zolfo Springs (1)
Fort Myers (5)	Okeechobee (1)	
Fort Myers Beach (5)	Orange City (3)	
Groveland (4)	Pine Island (5)	
Homosassa Springs (3)	Port Charlotte (3)	

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