

**TITLE PAGE**

**Florida Price List No. 1**

**OF**

**BullsEye Telecom, Inc.**

This Price List contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by BullsEye Telecom, Inc. with principal offices 25900 Greenfield Road, Suite 330, Oak Park, Michigan 48237. This Price List applies to services provided within the State of Florida. This Price List is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Effective: November 6, 2003

Issued By: Charles Schneider, Jr.  
Director – Business Development  
25900 Greenfield Road, Suite 330  
Oak Park, Michigan 48237

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**CHECK SHEET**

The sheets of this Price List, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
1	Original		39	5 <sup>th</sup> Revised		52	1 <sup>st</sup> Revised
2	28 <sup>th</sup> Revised	*	39.1	2 <sup>nd</sup> Revised		53	5 <sup>th</sup> Revised
3	1 <sup>st</sup> Revised		40	Original		53.1	1 <sup>st</sup> Revised
4	Original		41	Original		54	4 <sup>th</sup> Revised
5	Original		42	Original		55	1 <sup>st</sup> Revised
6	Original		43	Original		56	Original
7	Original		44	Original		57	Original
8	Original		45	Original		58	Original
9	Original		46	1 <sup>st</sup> Revised		59	4 <sup>th</sup> Revised
10	1 <sup>st</sup> Revised		47	2 <sup>nd</sup> Revised		60	3 <sup>rd</sup> Revised
11	Original		48	2 <sup>nd</sup> Revised		61	3 <sup>rd</sup> Revised
12	Original		49	2 <sup>nd</sup> Revised		62	1 <sup>st</sup> Revised
13	Original		50	1 <sup>st</sup> Revised		62.1	1 <sup>st</sup> Revised
14	Original		51	2 <sup>nd</sup> Revised		63	3 <sup>rd</sup> Revised
15	Original		51.1	1 <sup>st</sup> Revised		64	4 <sup>th</sup> Revised
16	1 <sup>st</sup> Revised		51.2	6 <sup>th</sup> Revised		64.1	4 <sup>th</sup> Revised
17	Original		51.3	4 <sup>th</sup> Revised		64.2	2 <sup>nd</sup> Revised
18	Original		51.4	6 <sup>th</sup> Revised	*	64.3	Original
19	Original		51.4.1	6 <sup>th</sup> Revised	*	65	4 <sup>th</sup> Revised
20	Original		51.4.2	3 <sup>rd</sup> Revised		65.1	1 <sup>st</sup> Revised
21	1 <sup>st</sup> Revised		51.4.3	2 <sup>nd</sup> Revised		66	6 <sup>th</sup> Revised
22	2 <sup>nd</sup> Revised		51.5	2 <sup>nd</sup> Revised		67	4 <sup>th</sup> Revised
23	1 <sup>st</sup> Revised		51.6	2 <sup>nd</sup> Revised		68	6 <sup>th</sup> Revised
24	Original		51.6.1	3 <sup>rd</sup> Revised		69	1 <sup>st</sup> Revised
25	3 <sup>rd</sup> Revised		51.6.2	2 <sup>nd</sup> Revised		70	6 <sup>th</sup> Revised
25.1	1 <sup>st</sup> Revised		51.6.3	5 <sup>th</sup> Revised	*	71	1 <sup>st</sup> Revised
26	Original		51.7	3 <sup>rd</sup> Revised	*	72	6 <sup>th</sup> Revised
27	Original		51.8	5 <sup>th</sup> Revised	*	73	Original
28	Original		51.8.1	2 <sup>nd</sup> Revised		74	Original
29	Original		51.9	Original		75	Original
30	Original		51.10	Original		76	Original
31	Original		51.11	2 <sup>nd</sup> Revised		76.1	Original
32	Original		51.12	1 <sup>st</sup> Revised		77	5 <sup>th</sup> Revised
33	Original		51.13	Original		77.1	2 <sup>nd</sup> Revised
34	Original		51.14	Original		78	1 <sup>st</sup> Revised
35	Original		51.15	Original		79	Original
36	Original		51.16	Original		80	Original
37	Original		51.17	3 <sup>rd</sup> Revised			
38	Original						

\* Included with this filing.

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D** Delete Or Discontinue
- I** Change Resulting In An Increase to A Customer's Bill
- M** Moved From or To Another Price List Location
- N** New
- R** Change Resulting In A Reduction To A Customer's Bill
- T** Change in Text Or Regulation But No Change In Rate Or Charge

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**PRICE LIST FORMAT**

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Price List. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the FPSC. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Price List approval process, the most current page number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the pages contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some page). The Price List user should refer to the latest check page to find out if a particular page is the most current on file with the FPSC.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

**Account** - A Company accounting category containing up to two (2) residential local exchange access lines billed to the same Customer at the same address. The second or non-primary local exchange access line will share any call allowance of the primary local exchange access line. The second or non-primary local exchange access line therefore will not be provisioned to include a separate call allowance structure. No features are included with the second or non-primary local exchange access line.

**Advance Payment** - Part or all of a payment required before the start of service.

**Authorization Code** - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

**Authorized User** - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

**Automatic Numbering Identification (ANI)** - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

**BullsEye** - BullsEye Telecom, Inc., issuer of this price list.

**Commission** - The Florida Public Service Commission.

**Common Carrier** - An authorized company or entity providing telecommunications services to the public

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Company** - BullsEye Telecom, Inc., the issuer of this price list.

**Customer** - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this price list.

**Customer Premises** - A location designated by the Customer for the purposes of connecting to the Company's services.

**Customer Terminal Equipment** - Terminal equipment provided by the Customer.

**End Office** - The LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

**End-User Premises** - A location designated by the Customer for the purposes of connecting to the Company's services.

**Interruption** - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Price List by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Price List, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Price List or by applicable law.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

**LEC** - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

**Measured Charge** - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

**Message Toll Service** - A service that provides facilities for telecommunications between different local calling areas of the same LATA in accordance with the regulations and schedule of rates specified in this price list. The rates specified in this price list are in payment for all services furnished between the calling and called stations.

**MOU** - Minutes of Use

**Recurring Charges** - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, CONT'D.**

**Service** - Any means of service offered herein or any combination thereof.

**Service Order Form** - The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list.

**Station** - The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

**Telecommunications** - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

**Term Agreement** - An agreement between the Company and the Customer for a fixed term of months.

**Terminal Equipment** - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

**Transmission Speed** - Transmission speed or rate, in bits per second (bps), as agreed to by Company and Customer for each circuit.

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**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1** Service is furnished for telecommunications originating and terminating within the State of Florida under the terms and conditions of this price list.

**2.1.2** BullsEye offers basic local exchange services through the use of leased facilities and on a resale basis.

**2.1.3** Carrier's services are available for use twenty-four hours per day, seven days per week.

**2.1.4 Terms and Conditions**

- A. Minimum Period** - Service is provided month-to-month or in a term agreement. The minimum term period is one (1) year unless otherwise specified in this tariff or mutually agreed upon by contract. Penalties may apply for early termination of the term agreement. (T)
- B.** Customers may be required to enter into written service orders that shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price list. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Continuation of Service** - Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall be renewed automatically for a one (1) year term, unless the Customer provides notice of intent not to renew such agreement at least thirty (30) days prior to the end of the initial or any additional term. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.

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**SECTION 2 - REGULATIONS**

**2.2 Use of Services**

- 2.2.1 Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.3 The Carrier does not transmit messages pursuant to this price list, but its services may be used for that purpose.
- 2.2.4 The Carrier's services may be canceled for nonpayment of uncontested bill charges or for other violations of this Price List.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.3 Liability of the Company**

**2.3.1** Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services, functions, and products the Company furnishes are subject to the terms, conditions, and limitations specified in this price list and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services, functions, and products furnished under this price list. These limitations shall not limit any right the Company may have to be indemnified, defended, or held harmless against any amounts payable to a third person, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses (including attorney's fees), and consequential damages of such third persons.

**2.3.2** The liability of the Company for damages arising directly or indirectly out of the furnishing of these services, functions, or products, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, functions, or products or arising out of the failure to furnish the service, function, or product, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer or Authorized User and the sole liability of the Company. The Company will not be liable for any indirect, special, consequential, exemplary or punitive damages a Customer may suffer, including lost business, revenues, profits, or other economic loss, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents, whether or not foreseeable, and regardless of notification by any party of the possibility of such damages.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.3 Liability of the Company, Cont'd.**

- 2.3.3** The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.3.4** The Company shall not be liable for any act or omission by any entity furnishing to the Company or to the Company's Customers services or equipment used for or with the services the Company offers.
- 2.3.5** The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided services or equipment.
- 2.3.6** The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company, nor shall the Company be liable for the performance of said vendor or vendor's equipment.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.3 Liability of the Company, Cont'd.**

- 2.3.7** The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.3.8** The Company is not liable for any defacement of or damage to the premises of a Customer or end-user (or Authorized User) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.
- 2.3.9** The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays.
- 2.3.10** The Company shall not be liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring.
- 2.3.11** The Company shall not be liable for any damages whatsoever associated with service, facilities, products, or equipment which the Company does not furnish or for any act or omission of the Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with service.

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**SECTION 2 - REGULATIONS, CONT'D.****2.3 Liability of the Company, Cont'd.**

- 2.3.12** The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- 2.3.13** The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties or merchantability and fitness for a particular use, except those expressly set forth herein.
- 2.3.14** The Customer and any Authorized Users, jointly and severally, shall indemnify and hold the Company harmless from claims, loss, damage, expense (including attorney's fees and court costs), or liability for patent or trademark infringement or other infringement of intellectual property rights arising from (1) combining (or using in connection) Company-provided services and equipment with any facilities, services, functions, or products provided by the Customer or Authorized User or (2) use of services, functions, or products the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense (including attorneys fees and court costs), or liability arising out of any commission or omission by the Customer or Authorized User in connection with the service, function, or product. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer or Authorized User shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such infringement, damages, or other claims.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.3 Liability of the Company, Cont'd.**

2.3.15 The Customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whether suffered, made instituted or asserted by the Customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of a nonpublished telephone number or the disclosure or nondisclosure of said number to any person. If any action of the Company results in the publication of the unauthorized disclosure of a nonpublished number, the Company will, at the Customer's request, change the number without charge and refund any nonpublished number charges for the period of time during which the number was disclosed. For the purposes of this Price list, nonpublished information is defined to include the name, address and telephone number of nonpublished Customers.

2.3.16 Directory Errors - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company, its representatives and agents. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly tariff rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly tariff rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occurs. (N)

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.4 Prohibited Uses**

- 2.4.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.
- 2.4.2** The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this price list. The Customer or Authorized User may not assign or transfer in any manner the service or any rights associated with the service without the written consent of the Company.
- 2.4.3** A Customer or Authorized User shall not represent in its advertising, marketing or sales collateral that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.5 Limitation of Service**

- 2.5.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this price list. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this price list.
- 2.5.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when service is used in violation of provisions of this price list or the law.
- 2.5.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this price list, shall not be liable for errors in transmission or for failure to establish connections.
- 2.5.4 The furnishing of service under this price list is subject to the availability on a continuing basis of all the necessary facilities, services or equipment and is limited to the capacity of the Company's services and equipment, as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.6 Application for Services**

**2.6.1** A Customer desiring to obtain service may do so based on an oral or written agreement. In order to initiate service, the Customer must provide the following information: an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.

**2.6.2 Cancellation of Application for Service**

Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company may apply.

**2.7 Assignment or Transfer**

**2.7.1** All service provided under this price list is directly or indirectly controlled by the Company, and the Customer may not transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this price list and in the Term Agreement and/or other contract between the Company and the Customer shall apply to all such permitted transferees or assignees.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.8 Notices**

- 2.8.1** Any notice the Company may give to a Customer shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give the Company shall be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Company at the address provided in the most recently revised price list pages.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.9 Billing and Payment**

**2.9.1** The Customer is responsible for payment of all charges for services furnished, including charges for services originated or charges accepted at the Customer's station. Services which are fraudulently obtained without the Customer's involvement will be investigated and the Carrier and the Customer will cooperate in the resolution of such charges. Upon nonpayment of any regulated sum due or upon a violation of any of the conditions governing the furnishing of service, the Carrier may discontinue furnishing said service, as provided for in this price list and in accordance with Commission rules, without incurring any liability.

**2.9.2** Bills are rendered monthly and are due upon receipt of the bill. Payment is considered delinquent 30 days after the bill is rendered.

**2.9.3** The Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to the Customer. Nothing in this Section limits the Customer's right as provided by statute to contest charges. Bills are rendered monthly with local exchange service billed in advance of the month service is rendered. Toll charges are billed in arrears.

**2.9.4 Recurring Monthly Charges**

**A.** Recurring monthly charges will be billed one month in advance of service or in the current month and will reflect the rates in effect as of the date of the invoice.

**B.** For the purpose of computing partial month's charges, a month is considered to consist of thirty (30) days.

**C.** Upon initiation or termination of service, Customer billing will commence, or terminate, with the next available bill cycle. Monthly recurring charges are not prorated based on the actual number of days that the Customer had service during the billing cycle.

(N)  
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(N)

**2.9.5 Nonrecurring Charges**

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring charges.

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**SECTION 2 - REGULATIONS, CONT 'D.**

**2.9 Billing and Payment, Cont'd.**

**2.9.6 Return Check Fee**

The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check or other payment type submitted by the Customer to the Company that a financial institution refuses to honor.

**2.9.7 Deposits**

The Company does not require Customer deposits.

**2.9.8 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month 's charges for the service or facilities. The advance payment will be applied to the first full billing cycle statement and additional one (1) month advance payment will be required for each subsequent month. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

**2.9.9 Taxes and Fees**

The Company reserves the right to bell any and all applicable taxes in addition to normal telecommunications charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not included in the quoted rates.

**A. Administrative Expense Fee**

The Administrative Expense Fee is a monthly surcharge applied to each local service invoice. The fee is a percentage applied to all local telecommunications services and feature charges for managing compliance with state imposed taxes and fees. The Administrative Expense fee is applied to the monthly invoice for each line for which the Company does not provide the presubscribed long distance service.

	<u>Monthly Surcharge per invoice</u>	(N) (M)
	<u>without long distance service</u>	(M)
Administrative Expense Fee	0.75%	(N)

*Some material previously found on this page is now found on 1<sup>st</sup> Revised Page 23.*

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**SECTION 2 - REGULATIONS, CONT 'D.****2.9 Billing and Payment, Cont'd.****2.9.10 Late Payment Fees**

A late payment fee of 1.5% per month will be charged on any past due balance. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Florida state law.

(M)  
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(M)**2.10 Discontinuance or Interruption of Service by the Carrier**

Without incurring any liability, the Carrier may, under the following conditions, discontinue or interrupt service that is being furnished.

**2.10.1 With five (5) working days notice:**

- A. For nonpayment of bills for service.
- B. For non-compliance with or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission

**2.10.2 After notice and a reasonable time to comply with any rule or remedy any deficiency:**

- A. For non-compliance with or violation of any state or municipal law, ordinance or regulation pertinent to telephone service.
- B. For the use of the service for any other purpose than described in the application.
- C. For neglect or refusal to provide reasonable access to the Company for inspection and maintenance of equipment owned by the Company.

*Some material now found on this page was previously found on 1<sup>st</sup> Revised Page 22.*

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.10 Discontinuance or Interruption of Service by the Carrier, Cont'd.**

**2.10.3 Without notice:**

- A.** In the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- B.** In the event of hazardous conditions or tampering with the equipment furnished and owned by the Company
- C.** In the event of unauthorized or fraudulent use of the service.

**2.10.4 Discontinuance of service shall be in accordance with the Rules and Regulations of the Florida Public Service Commission.**

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**SECTION 2 - REGULATIONS, CONT=D.****2.11 Cancellation by Customer**

Unless otherwise specified in their contracts, Customers may cancel service only in writing. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue through the end of the Customer's bill cycle, unless otherwise noted in the description of the service affected. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms. (C)

**2.12 Cancellation of Service**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.18 below), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.9.

**2.12.1 Termination Liability****A. Term Contract Service**

The Customer's termination liability for cancellation of term or contract service shall be equal to:

1. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer.

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**SECTION 2 - REGULATIONS, CONT=D.**

**2.12 Cancellation of Service, (Cont'd.)**

**2.12.1 Termination Liability, (Cont'd.)**

**A. Term Contract Service, (Cont'd.)**

- 3. Lines Switched to Another Carrier<sup>1</sup> – All lines that are switched to another carrier prior to the contract expiration date, except those switched due to Customer moves, consolidations or splits, are subject to an Early Termination Fee ("ETF") as follows:
  - MRCs for contracted line rates, feature packages and a la carte features multiplied by the number of months remaining on the term agreement.
- 4. Disconnected Lines<sup>1</sup> (applicable to Essentials accounts only) – Disconnected lines associated with Essentials accounts will be subject to an ETF based on the following:
  - MRCs for contracted line rates, feature packages and a la carte features for each line disconnected multiplied by the number of months remaining on the term agreement.
- 5. ETFs applicable to Corporate Advantage accounts are set forth in the terms and conditions of customer contracts.

(T)  
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<sup>1</sup> Does not apply to Corporate Advantage or Corporate Contract accounts

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 Service Connections and Equipment on Customer's Premises**

- 2.13.1** The Customer or Authorized User shall allow the Company continuous access and right-of-way to the premises of the Customer or Authorized User to the extent reasonably determined by the Company to be appropriate to the provision and maintenance of services and equipment relating to this price list.
- 2.13.2** The Company undertakes to use reasonable efforts to make available services to a Customer, on or before a particular date subject to the provisions of and compliance by the Customer with the regulations contained in this price list. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.13.3** The Company undertakes to use reasonable efforts to maintain only the services and equipment that it furnishes to the Customer. The Customer or Authorized User may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the services or equipment installed by the Company, except upon the consent of the Company.
- 2.13.4** Title to all components of the service provided by the Company, including equipment on Customer's Premises or End-User's Premises, shall remain with the Company, unless otherwise specifically agreed with the Customer. The operating personnel, and the electric power consumed by such equipment on the premises of Customer shall be provided by and maintained at the expense of the Customer.
- 2.13.5** The Company shall not be responsible for the installation, operation, or maintenance of any communications equipment provided by the Customer or Authorized User, except as the Company determines is necessary for proper operation in connection with the Company's services and equipment. Where such equipment is connected to the services or equipment furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of services and equipment offered under this price list and to the maintenance and operation of such services and equipment; subject to this responsibility the Company shall not be responsible for the transmission or reception of signals by equipment provided by the Customer or Authorized User, or for the quality of, or defects in, such transmission or reception.

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 Service Connections and Equipment on Customer's Premises, Cont'd.**

**2.13.6** The Customer shall be responsible for the payment of service charges as set forth herein and for visits by the Company's agents or employees to the premises of the Customer or Authorized User when the service difficulty or trouble report results from the use of services and equipment by the Customer or Authorized User.

**2.13.7** The Company is responsible for operating Company-provided equipment. In the event that Customer attempts to operate any Company-provided equipment, other than as authorized by the Company, without first obtaining the Company's approval, in addition to any other remedies of the Company for a breach by the Customer of the Customer's obligations hereunder, the Customer shall pay the Company for any damage to the Company-provided equipment caused or related to the Customer's improper operation of the Company-provided equipment upon receipt by the Customer of a Company invoice. In no event shall the Company be liable to the Customer or any other person for interruption of the service or for any other loss, cost or damage caused or related to the Customer's improper use of Company-provided equipment.

**2.13.8** The Customer agrees to allow the Company to remove all Company-provided equipment from Customer's premises:

- A. upon termination, interruption or suspension of the service in connection with which the equipment was used; and
- B. for repair, replacement or otherwise as the Company may determine is necessary or desirable.

At the time of such removal, such equipment shall be in the same condition as when delivered to Customer or installed in Customer's premises, normal wear and tear only excepted. The Customer shall reimburse the Company for any loss, cost, or damage beyond normal wear and tear. The Company shall have the right to obtain such reimbursement from the Customer deposit, if any.

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**SECTION 2 - REGULATIONS, CONT'D.****2.13 Service Connections and Equipment on Customer's Premises, Cont'd.**

**2.13.9** The Customer or Authorized User is responsible for ensuring that any Customer-provided equipment connected to the Company's services and equipment is compatible with such Company services and equipment. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. The Customer will submit to the Company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be directly attached to the Company's services and equipment. The Company shall approve the use of such item(s) of equipment unless such item is technically incompatible with the Company's services or equipment. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.13.10** Any special interface equipment necessary to achieve compatibility between the services and equipment of the Company used for furnishing services or equipment of others shall be provided at the Customer's expense.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.14 Obligations of the Customer**

The Customer shall be responsible for:

- 2.14.1 The payment of all applicable charges as set forth in this price list.
- 2.14.2 Damage or loss of the Company's services or equipment caused by the acts or omissions of the Customer or Authorized User, or the noncompliance by the Customer or Authorized User with these regulations, or by fire or theft or other casualty on the premises of the Customer or Authorized User, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- 2.14.3 Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company services and equipment installed on the premises of the Customer or Authorized User and the level of power, heating and air conditioning necessary to maintain the proper environment on such premises;
- 2.14.4 Obtaining, maintaining, and otherwise having full responsibility for rights-of-way and conduit necessary for installation of equipment to provide service to the Customer or Authorized User from the cable building entrance or the property line of the land on which the structure in which the Customer's Premise or End-User's Premise is located to the applicable Premise. Any and all costs associated with the obtaining and maintaining of the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided service or equipment, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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**SECTION 2 - REGULATIONS, CONT'D.****2.14 Obligations of the Customer, Cont'd.**

- 2.14.5** Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services and equipment. The Customer may be required to install and maintain Company services and equipment within a hazardous area if, in the Company's opinion, injury to Company employees or property might result from installation or maintenance by the Company.
- 2.14.6** Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company services and equipment in any Customer or End-User Premise or the rights-of-way for which the Customer or Authorized User is responsible, and obtaining permission for Company agents or employees to enter the Customer or End-User Premise at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of service as stated herein, removing the services and equipment of the Company;
- 2.14.7** Making Company services and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes;
- 2.14.8** Keeping the Company's services and equipment located on the Customer's or End-User's Premise or rights-of way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or to the locations of such services and equipment.
- 2.14.9** Customer-provided equipment on the Customer or End-User Premises, the operating personnel there, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with part 68 of the FCC Rules is the responsibility of the Customer.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.14 Obligations of the Customer, Cont'd.**

- 2.14.10** The Customer or Authorized User is responsible for ensuring that Customer-provided equipment connected to Company services and equipment is compatible with such services and equipment. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons.

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**SECTION 2 - REGULATIONS, CONT'D.****2.15 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this price list.

**2.15.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company PIN, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company PIN is a unique identifier issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or verbal notice that an unauthorized use of a Company PIN or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for services furnished to the Customer or to users authorized by the Customer to use service provided under this price list, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.16 Maintenance and Testing**

**2.16.1** Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's services and equipment in satisfactory operating condition.

**2.16.2** Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer or Authorized User is complying with the requirements set forth above for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring, in the connection of Customer-provided facilities and equipment to Company-provided services and equipment. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services, equipment, and personnel from harm.

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**SECTION 2 - REGULATIONS, CONT'D.****2.17 Nonroutine Installation**

At the Customer's request, installation and/or maintenance will be performed by the Company at additional charges for non-routine situations, including but not limited to, outside regular business hours or in hazardous locations. In such cases, charges based on the Company's customary charges for similar effort and materials will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.18 Contracts**

Contracts will be used in special circumstances for Individual Case Basis ("ICB") service offerings. The terms and conditions of each contract offering are subject to the agreement of both the Customer and the Company. Any specific contract will be made available to similarly situated Customers in substantially similar circumstances. Contracts are available to any similarly situated Customer that places an order within 30 days of their effective date. ICB contracts are subject to Commission review.

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**SECTION 2 - REGULATIONS, CONT'D.****2.19 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this price list by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.20.1 for the part of the service that the interruption affects.

**2.19.1 General**

- A.** A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this rate sheet.
- B.** An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C.** If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D.** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.19 Allowances for Interruptions in Service, Cont'd.**

**2.19.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- A.** Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including but not limited to the Customer;
- B.** Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C.** Due to circumstances or causes beyond the reasonable control of the Company;
- D.** During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E.** A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.19.3), or utilize another service provider;
- F.** During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G.** That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H.** That was not reported to the Company within thirty (30) days of the date that service was affected.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.19 Allowances for Interruptions in Service, Cont'd.**

**2.19.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**2.19.4 Application of Credits for Interruptions in Service**

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

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**SECTION 2 - REGULATIONS, CONT'D.**

**2.19 Allowances for Interruptions in Service, Cont'd.**

**2.19.4 Application of Credits for Interruptions in Service, Cont'd.**

**D. Interruptions of 24 Hours or Less**

<b>Length of Interruption</b>	<b>Amount of Service To Be Credited</b>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

**E. Interruptions Over 24 Hours and Less Than 72 Hours**

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

**F. Interruptions Over 72 Hours**

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

**2.19.5 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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**SECTION 3 – SERVICE AREAS**

**3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) BellSouth Telecommunications, Inc. d/b/a AT&T Florida (T)
- 2) Embarq Florida, Inc. d/b/a CenturyLink (T)
- 3) Verizon Florida, Inc.
- 4) Frontier Communications of the South, Inc. (N)

**3.2 Rate Groups**

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Florida Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will, unless otherwise specified, also apply to Customers who purchase services under this price list. Unless otherwise specified, Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in the specific Incumbent Local Exchange Carriers tariff as identified by the companies listed below.

**3.2.1 BellSouth Territory**

Rate Group	Total Exchange Access Lines (Upper Limits)
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000
12	700,001 +

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**SECTION 3 – SERVICE AREAS**

**3.2 Rate Groups, (Cont'd.)**

**3.2.2 Embarq Territory**

(T)

Rate Group	Total Exchange Access Lines (Upper Limits)
1	12,500
2	85,000
3	200,000
4	550,000
5	Over 550,000
6	Exception Areas: Pine Island Exchange – Useppa Island Sanibel/Captiva Island Exchange – North Captiva Island

**3.2.3 Verizon Territory**

Rate Group	Total Exchange Access Lines (Upper Limits)
1	50,000
2	90,000
3	170,000
4	300,000
5	Over 300,000

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**SECTION 4 – BASIC SERVICES AND RATES**

**4.1 General**

Service is furnished for telecommunications originating and terminating within the State of Florida under the terms and conditions of this price list. Service is offered through the use of leased facilities and on a resale basis. Service is available for use twenty-four hours per day, seven days per week.

Customers are billed based on their use of BullsEye's network and services. Charges may vary by service offering, class of service, class of call, and/or call duration.

The Company provides access to operator services, "911" services, and relay services for the hearing impaired, as required in Chapter 364.337(2), Fla. Statutes.

**4.2 Quality and Grade of Service Offered**

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.3 Calculation of Distance**

Company does not offer distance-sensitive rate plans.

**4.4 Rate Periods for Time of Day Sensitive Services**

Company does not offer time-of-day sensitive rate plans.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.5 Call Timing for Usage Sensitive Services**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 4.5.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 4.5.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 4.5.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 4.5.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 4.5.5 All times refer to local time.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.****4.6 Local Exchange Services****4.6.1 General**

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Service is provided on a term basis only. Unless other specified, the minimum term is one (1) year. Rates for service may vary by call type and/or term commitment. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

**4.6.2 Application of Business and Residential Rates**

- A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.
- B. Business rates apply at the following locations, among others:
- .1 In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
  - .2 In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
  - .3 In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
  - .4 In any residence location where there is substantial business use of the service and the Customer has no service at business rates.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.6 Local Exchange Services, Cont'd.**

**4.6.2 Application of Business and Residential Rates, Cont'd.**

**C. Residence rates apply at the following locations, among others:**

- .1 In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
- .2 In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has service charged for at business rates another location.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.****4.6 Local Exchange Services****4.6.3 Service Terms and Conditions**

Local exchange services provide a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company Local Calling Services and other Services as set forth in this price list;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to Company operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

Local exchange services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Residence and Business Local Exchange services are comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.****4.7 Bundled Unlimited Service\*****(T)**

Bundled Unlimited Service is a bundled local, toll and domestic long distance voice service offering. Service is targeted at the small business customer and provides a single analog voice-grade local exchange access line, unlimited local calling and intraLATA toll and direct dial outbound and inbound domestic long distance calling. Customers may opt to subscribe to toll and long distance service on a per minute usage basis, in Call Packs which provide a specified number of minutes of toll and long distance calling, or on an unlimited basis.

**4.7.1 Service Terms and Conditions**

- A.** Service is available only on a term basis with term periods of one (1) and three (3) years.
- B.** Customers may choose to expand a 1 year term agreement to a 3 year term agreement at any time during the first 12 months of service. If a conversion from a 1 to 3 year term takes place, the additional two years of the contract will be added to the existing 1 year contract terms. If the 3 year contract term offer is not accepted until after the end of month 12 of the original 1 year term, the term will start over again from month 1 at that point.
- C.** Local exchange service includes unlimited local calling.
- D.** Toll and long distance service includes intraLATA toll and direct dial outbound and inbound intrastate and interstate calling.
- E.** Toll and long distance calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.
- F.** Call Pack minutes expire monthly and unused minutes do not carry over to the following month.

\* Effective July 1, 2004 Bundled Unlimited Service is grandfathered and available to existing Customers only.

**(C)**

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.7 Bundled Unlimited Service, Cont'd.\***

**4.7.2 Rates – BellSouth Territory**

**A. Nonrecurring Charges**

	<u>1 Year Term</u>	<u>3 Year Term</u>
Set Up Fee, per account:	\$50.00	\$0.00

**B. Recurring Charges**

**.1 Unlimited Local and Per Minute Toll and Long Distance**

**a. Monthly Rate Per Line**

Includes unlimited local calling.

Rate Group	1 Year Term		3 Year Term	
	1 <sup>st</sup> Line	Add'l Line	1 <sup>st</sup> Line	Add'l Line
1	\$18.50	\$23.36	\$16.44	\$20.76
2	\$19.42	\$24.26	\$17.26	\$21.56
3	\$20.45	\$26.06	\$18.18	\$23.16
4	\$21.38	\$26.96	\$19.01	\$23.96
5	\$22.28	\$27.86	\$19.80	\$24.76
6	\$23.26	\$29.66	\$20.67	\$26.36
7	\$24.05	\$30.56	\$21.38	\$27.16
8	\$24.85	\$31.46	\$22.09	\$27.96
9	\$25.59	\$33.26	\$22.74	\$29.56
10	\$26.15	\$33.26	\$23.24	\$29.56
11	\$26.71	\$33.26	\$23.74	\$29.56
12	\$27.18	\$33.26	\$24.16	\$29.56

**b. IntraLATA Toll and Outbound and Inbound Intrastate and Interstate Long Distance**

	<u>1 Year Term</u>	<u>3 Year Term</u>
Rate Per Minute:	\$0.0779 (I)	\$0.0739 (I)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.7 Bundled Unlimited Service, Cont'd.\***

**4.7.2 Rates – BellSouth Territory, Cont'd.**

**B. Recurring Charges, Cont'd.**

**.2 Unlimited Local Service with 200 Minute Call Pack**

**a. Monthly Rate Per Line**

Includes unlimited local calling and 200 minutes of combined intraLATA toll and outbound and inbound intrastate/interstate long distance calling.

Rate Group	1 Year Term		3 Year Term	
	1 <sup>st</sup> Line	Add'l Line	1 <sup>st</sup> Line	Add'l Line
1	\$33.30 (I)	\$38.16 (I)	\$30.24 (I)	\$34.56 (I)
2	\$34.22 (I)	\$39.06 (I)	\$31.06 (I)	\$35.36 (I)
3	\$35.25 (I)	\$40.86 (I)	\$31.98 (I)	\$36.96 (I)
4	\$36.18 (I)	\$41.76 (I)	\$32.81 (I)	\$37.76 (I)
5	\$37.08 (I)	\$42.66 (I)	\$33.60 (I)	\$38.56 (I)
6	\$38.06 (I)	\$44.46 (I)	\$34.47 (I)	\$40.16 (I)
7	\$38.85 (I)	\$45.36 (I)	\$35.18 (I)	\$40.96 (I)
8	\$39.65 (I)	\$46.26 (I)	\$35.89 (I)	\$41.76 (I)
9	\$40.39 (I)	\$48.06 (I)	\$36.54 (I)	\$43.36 (I)
10	\$40.95 (I)	\$48.06 (I)	\$37.04 (I)	\$43.36 (I)
11	\$41.51 (I)	\$48.06 (I)	\$37.54 (I)	\$43.36 (I)
12	\$41.98 (I)	\$48.06 (I)	\$37.96 (I)	\$43.36 (I)

**b. IntraLATA Toll and Outbound and Inbound Intrastate/Interstate Long Distance in Excess of 200 Minutes**

	<u>1 Year Term</u>	<u>3 Year Term</u>
Rate Per Minute:	\$0.0739 (I)	\$0.0689 (I)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.7 Bundled Unlimited Service, Cont'd.\***

**4.7.2 Rates – BellSouth Territory, Cont'd.**

**B. Recurring Charges, Cont'd.**

**.3 Unlimited Local Service with 400 Minute Call Pack**

**a. Monthly Rate Per Line**

Includes unlimited local calling and 400 minutes of combined intraLATA toll and outbound and inbound intrastate/interstate long distance calling.

Rate Group	1 Year Term		3 Year Term	
	1 <sup>st</sup> Line	Add'l Line	1 <sup>st</sup> Line	Add'l Line
1	\$45.70 (I)	\$50.56 (I)	\$42.04 (I)	\$46.36 (I)
2	\$46.62 (I)	\$51.46 (I)	\$42.86 (I)	\$47.16 (I)
3	\$47.65 (I)	\$53.26 (I)	\$43.78 (I)	\$48.76 (I)
4	\$48.58 (I)	\$54.16 (I)	\$44.61 (I)	\$49.56 (I)
5	\$49.48 (I)	\$55.06 (I)	\$45.40 (I)	\$50.36 (I)
6	\$50.46 (I)	\$56.86 (I)	\$46.27 (I)	\$51.96 (I)
7	\$51.25 (I)	\$57.76 (I)	\$46.98 (I)	\$52.76 (I)
8	\$52.05 (I)	\$58.66 (I)	\$47.69 (I)	\$53.56 (I)
9	\$52.79 (I)	\$60.46 (I)	\$48.34 (I)	\$55.16 (I)
10	\$53.35 (I)	\$60.46 (I)	\$48.84 (I)	\$55.16 (I)
11	\$53.91 (I)	\$60.46 (I)	\$49.34 (I)	\$55.16 (I)
12	\$54.38 (I)	\$60.46 (I)	\$49.76 (I)	\$55.16 (I)

**b. IntraLATA Toll and Outbound and Inbound Intrastate/Interstate Long Distance in Excess of 400 Minutes**

	<u>1 Year Term</u>	<u>3 Year Term</u>
Rate Per Minute:	\$0.0679 (I)	\$0.0639 (I)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.7 Bundled Unlimited Service, Cont'd.\* (T)**

**4.7.2 Rates – BellSouth Territory, Cont'd.**

**B. Recurring Charges, Cont'd.**

**.4 Unlimited Local, IntraLATA and Long Distance Service**

**a. Monthly Rate Per Line**

Includes unlimited local calling, unlimited intraLATA toll and unlimited outbound and inbound intrastate/interstate long distance calling.

Rate Group	1 Year Term		3 Year Term	
	1 <sup>st</sup> Line	Add'l Line	1 <sup>st</sup> Line	Add'l Line
1	57.70	62.56	52.44	56.76
2	58.62	63.46	53.26	57.56
3	59.65	65.26	54.18	59.16
4	60.58	66.16	55.01	59.96
5	61.48	67.06	55.80	60.67
6	62.46	68.86	56.67	62.36
7	63.25	69.76	57.38	63.16
8	64.05	70.66	58.09	63.96
9	64.79	72.46	58.74	65.56
10	65.35	72.46	59.24	65.56
11	65.91	72.46	59.74	65.56
12	66.38	72.46	60.16	65.56

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.7 Bundled Unlimited Service, Cont'd.\***

**4.7.3 Rates – Verizon Territory**

Service not yet available.

**4.7.4 Rates – Embarq Territory**

Service not yet available.

(T)

\* Effective July 1, 2004 Bundled Unlimited Service is grandfathered and available to existing Customers only.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.****4.8 PowerSaver Unlimited\*\*****(T)**

PowerSaver Unlimited is targeted at business Customers and provides a single analog voice-grade local exchange access line and unlimited local calling.

Intrastate and interstate direct dial outbound long distance calling is available as an option either on a usage basis or as a plan that provides the Customer with unlimited toll and long distance calling. Inbound toll free calling is available on a usage basis.

Customers may opt for the PowerChoice Package which includes an unlimited number of compatible Call Management Features. See Section 5.5 of this tariff for listing of available Call Management Features.

Directory Assistance, Operator Assistance, Calling Card and International calling and Call Management Features on an a la carte basis are available at the tariffed rates.

**4.8.1 Service Terms and Conditions**

- A. Service is available only on a term basis with term periods of one (1) and three (3) years.
- B. Customers may choose to expand a 1 year term agreement to a 3 year term agreement at any time during the first 12 months of service. If a conversion from a 1 to 3 year term takes place, the additional two years of the contract will be added to the existing 1 year contract terms. If the 3 year contract term offer is not accepted until after the end of month 12 of the original 1 year term, the term will start over again from month 1 at that point.
- C. The local exchange access line is designed for standard business voice-only applications. If it is determined that usage is not consistent with standard business voice applications or is being used for call center dialer operations and usage exceeds 7,500 minutes per line, per month, the Customer may be assessed an additional \$50.00 per month per 7,500 minute increment above the initial 7,500 minutes, be advised to purchase a data/fax line specifically designed for such purposes, or be disconnected.

\*\* Effective January 1, 2013 this service is grandfathered and available to existing Customers only.

**(N)**


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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.8 PowerSaver Unlimited, (Cont'd.)\*\* (T)**

**4.8.2 Rates – AT&T Territory**

**A. Local Exchange Service**

	<u>1 Year Term</u>	<u>3 Year Term</u>
Nonrecurring Set-up Fee	\$50.00	\$0.00
Local Exchange Access Line		
Initial Line, per month	\$29.84	\$28.08
Each Additional Line, per month	\$26.33	\$24.57

**B. PowerChoice Package**

	<u>1 Year Term</u>	<u>3 Year Term</u>
Per line, per month		
1-3 Lines	\$19.25	\$18.19
4-6 Lines	\$9.76	\$9.23
7-9 Lines	\$6.47	\$6.11

**C. Long Distance Service**

For a full description of long distance service see Sections 3.13 and 3.14 of BullsEye's Florida Tariff No. 1.

**4.8.3 Rates – Verizon, CenturyLink and Frontier Territory**

Service not available.

\*\* Effective January 1, 2013 this service is grandfathered and available to existing Customers only. (N)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.****4.9 Corporate Advantage Standard Business Local Exchange Service**

Corporate Advantage Standard Business Local Exchange Service provides Corporate Advantage business account Customers with analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. A Corporate Advantage business account is defined by BullsEye as a multi-location business account that has a main location and account set-up in another state, but has service locations within the state of Florida.

Lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Trunks are available for the connection of Customer-provided private branch exchanges (PBX).

Intrastate and interstate direct dial outbound and inbound toll and long distance calling is available as an option.

Service is offered only on a contract basis with a minimum term on one (1) year, unless otherwise stated.

A Minimum Usage Commitment (MUC) may apply to specific Corporate Advantage services. A MUC requires per line minimum usage which, if not met, will result in billing at the MUC level. The MUC is as stated below, unless otherwise specified in the Corporate Advantage Customer contract. (N)  
| (N)

**4.9.1 CenturyLink Territory (T)****A. Message Rate Service\*\***

Message Rate Service consists of two components:

Access Line Charge - The Access Line provides Customers with access to the telephone network,

Local Usage - Usage is billed on a per call basis.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**4.9.1 CenturyLink Territory, (Cont'd.)**

**A. Message Rate Service, (Cont'd.)\*\***

1. Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account                      \$0.00

2. Local Exchange Access Line

Month-to-Month, per line

Rate Group 1	\$18.44
Rate Group 2	\$19.24
Rate Group 3	\$21.95
Rate Group 4	\$23.76
Rate Group 5	\$25.77
Rate Group 6	\$33.81

3. Local Usage

Rate per call:                      \$0.0800

4. Minimum Usage Commitment (MUC)

A MUC of \$4.99 per month, per line applies.

**(I)**

\*\* Effective November 16, 2005 this service is grandfathered and available to existing Customers only.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**4.9.1 CenturyLink Territory, (Cont'd.)**

**B. Measured Rate Service**

Measured Rate Service consists of two components:

Access Line Charge - The Access Line provides Customers with access to the telephone network,

Local Usage –Usage is billed in six (6) second increments after an initial period of eighteen (18) seconds.

1. Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account	\$0.00
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2. Local Exchange Access Line, Per Month

	<u>Per Line</u>	<u>PBX Trunk</u>
Rate Group 1	\$44.47	\$44.47
Rate Group 2	\$43.47	\$43.47
Rate Group 3	\$41.97	\$41.97
Rate Group 4	\$40.97	\$40.97
Rate Group 5	\$39.97	\$39.97

3. Local Usage

Rate per minute:	\$0.065 (I)
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4. Minimum Usage Commitment (MUC)

A MUC of \$4.99 per month, per line applies.

(I)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**4.9.1 Embarq Territory, (Cont'd.)**

**C. Unlimited Flat Rate Service**

Service includes local line and unlimited local calling for a flat monthly rate.

.1 Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account	\$0.00
------------------	--------

.2 Local Exchange Access Line, Per Month

	<u>Per Line</u>	<u>PBX Trunk</u>
Rate Group 1	\$49.47 <b>(R)</b>	\$49.47 <b>(R)</b>
Rate Group 2	\$48.47 <b>(R)</b>	\$48.47 <b>(R)</b>
Rate Group 3	\$46.97 <b>(I)</b>	\$46.97 <b>(I)</b>
Rate Group 4	\$45.47 <b>(I)</b>	\$45.47 <b>(I)</b>
Rate Group 5	\$44.97 <b>(I)</b>	\$44.97 <b>(I)</b>

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.) (T)**

**4.9.1 Embarq Territory, (Cont'd.)**

**D. Long Distance Service**

For a full description of optional toll and long distance services see BullsEye's Florida Tariff No. 1.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.) (T)**

**4.9.2 AT&T Territory (T)**

**A. Flat Rate Local Exchange Service\*\***

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area.

.1 Set Up Fee

A one-time set up fee, applied per Account.

	<u>1 Year Term</u>	<u>3 Year Term</u>
NRC, per account	\$50.00	\$0.00

\*\* Effective January 12, 2006 this service is available to existing Customers only.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.) (T)**

**4.9.2 AT&T Territory, (Cont'd.) (T)**

**A. Flat Rate Local Exchange Service, (Cont'd.)\*\***

**.2 Access Line Charge**

Rate Group	Monthly Rate Per Line					
	1 Year Term			3 Year Term		
	Single Line	Multi Line <sup>1</sup>	PBX Trunk	Single Line	Multi Line <sup>1</sup>	PBX Trunk
1	\$20.55	\$25.95	\$33.66	\$20.55	\$25.95	\$33.66
2	\$21.58	\$26.95	\$35.36	\$21.58	\$26.95	\$35.36
3	\$22.72	\$28.95	\$37.23	\$22.72	\$28.95	\$37.23
4	\$23.76	\$29.95	\$38.93	\$23.76	\$29.95	\$38.93
5	\$24.75	\$30.95	\$40.55	\$24.75	\$30.95	\$40.55
6	\$25.84	\$32.95	\$42.33	\$25.84	\$32.95	\$42.33
7	\$26.72	\$33.95	\$43.78	\$26.72	\$33.95	\$43.78
8	\$27.61	\$34.95	\$45.22	\$27.61	\$34.95	\$45.22
9	\$28.43	\$36.95	\$46.58	\$28.43	\$36.95	\$46.58
10	\$29.05	\$36.95	\$47.60	\$29.05	\$36.95	\$47.60
11	\$29.68	\$36.95	\$48.62	\$29.68	\$36.95	\$48.62
12	\$30.20	\$36.95	\$49.47	\$30.20	\$36.95	\$49.47
X1 <sup>2</sup>	\$23.86	\$29.95	\$38.66	\$23.86	\$29.95	\$38.66
X2 <sup>2</sup>	\$30.93	\$36.95	\$50.69	\$30.93	\$36.95	\$50.69
X3 <sup>2</sup>	\$32.31	\$36.95	\$52.91	\$32.31	\$36.95	\$52.91
X4 <sup>2</sup>	\$29.68	\$36.95	\$48.62	\$29.68	\$36.95	\$48.62

<sup>1</sup> The Multi-line Exchange Access Line rate applies per line to Subscribers with more than one exchange access line.

<sup>2</sup> Exchanges for Rate Groups that include an EAS Additive:

- X1: Keys
- X2: Bronson, Trenton
- X3: Jay
- X4: Green Cove Springs, Orange Park

\*\* Effective January 12, 2006 this service is available to existing Customers only.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**4.9.2 AT&T Territory, (Cont'd.)**

**B. Unlimited Local**

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area. Service is available on a three (3) term basis only.

Monthly Rate Per Line

	<u>3 Year Term</u>	(C)
All Rate Groups	\$99.00 (I)	(C)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**4.9.2 AT&T Territory, (Cont'd.)**

**C. Measured Rate Service**

Service is available on a three (3) term basis only.

Measured Rate Service consists of two components:

Access Line Charge - The Access Line provides Customers with access to the telephone network,

Local Usage –Usage is billed in six (6) second increments after an initial period of eighteen (18) seconds.

**.1 Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account	<u>3 Year Term</u> \$0.00
------------------	------------------------------

**.2 Local Exchange Access Line, Per Month**

All Rate Groups	<u>Per Line</u> \$94.00 (I)	(C)
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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**4.9.2 AT&T Territory, (Cont'd.)**

**C. Measured Rate Service, (Cont'd.)**

3. Local Usage

Rate per minute: \$0.045 **(I)**

4. Minimum Usage Commitment (MUC)

A MUC of \$4.99 per month, per line applies.

**(I)**

**D. Long Distance Service**

For a full description of optional toll and long distance services see BullsEye's Florida Tariff No. 1

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**4.9.3 Frontier Florida Territory (fka Verizon)**

**(T)**

Service is available on a Flat Rate or Message Rate basis. Intrastate and interstate direct dial outbound and inbound toll and long distance calling is available as an option.

**A. Flat Rate Local Exchange Service**

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area.

**.1 Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account                      \$50.00

**.2 Access Line Charge**

All Rate Groups                      Monthly Rate Per Line  
\$47.13

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.9 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**4.9.4 Frontier Territory**

**A. Flat Rate Local Exchange Service**

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area.

Service is offered on a three (3) year term basis.

1. Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account	\$0.00
------------------	--------

2. Local Exchange Access Line

	<u>Monthly Rate Per Line</u>
Molino	\$38.93 (I)
Walnut Hill	\$38.93 (I)

**4.9.5 Detailed Paper Invoice Fee**

The Detailed Paper Invoice Fee is a monthly recurring charge that is applied when a Corporate Advantage Customer elects to receive a paper invoice in addition to the summary invoice for multiple locations. A Corporate Advantage Customer who does not elect to receive a paper invoice will not incur the Detailed Paper Invoice Fee, but will continue to receive the summary invoice on paper and will be able to access billing details through their online access service.

	<u>Monthly Recurring Charge</u> <u>per Account</u>
Detailed Paper Invoice Fee	\$24.99

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.10 BullsEye Centrex Service**

(N)

BullsEye Centrex Service provides business Customers with voice-grade local exchange lines controlled via dial switching equipment located in the Company central office and access to toll and long distance calling. Customers have the option of selecting message rate or unlimited local calling. All Customer lines for a single location must be subscribed to the same service plan (message or unlimited). Service is offered subject to the availability of facilities.

**4.10.1 System Features**

.1 Standard Features - BullsEye Centrex Service includes the following standard features:

- Abbreviated Dialing
- Auto Answer Back
- Call Forward - Universal, Busy and No Answer
- Call Hold
- Call Park
- Call Pick-up
- Call Transfer
- Call Waiting
- Direct Inward Dialing
- Direct Outward Dialing
- Distinctive Ringing
- Last Number Redial
- Ring Again
- Speed Call Short (10)
- Station Hunting
- Three-Way Conference with Consultation Hold and Transfer

(N)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.10 BullsEye Centrex Service, (Cont'd.)**

(N)

**4.10.1 System Features, (Cont'd.)**

.2 Optional Features – Optional features are available at the tariffed rates.

- Automatic Line
- Class of Service Restrictions
- Meet me Conference
- Multiple Appearance Directory Number
- Music-on-hold
- Secondary Directory Number
- Speed Call Long: 30 or 50
- Uniform Call Distribution or Automatic Call Distribution

**4.10.2 Service Plans**

.1 Measured Rate Local – Local exchange line with usage billed on a per minute basis.

.2 Unlimited Flat Rate Local – Local exchange line with unlimited local calling.

(N)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.10 BullsEye Centrex Service, (Cont'd.)**

**4.10.3 Toll Services**

See BullsEye's Florida Tariff No. 1.

**4.10.4 Rates**

**A. Embarq Territory**

.1 Measured Rate Service

(a) Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account                      \$0.00

(b) Local Exchange Access Line

	<u>Month-to-Month, per line</u>
Rate Group 1	\$68.14
Rate Group 2	\$52.14
Rate Group 3	\$30.14
Rate Group 4	\$30.64
Rate Group 5	\$31.90

(c) Local Usage

Rate per minute:                      \$0.0175 (I)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.10 BullsEye Centrex Service, (Cont'd.)**

**4.10.4 Rates, (Cont'd.)**

**A. Embarq Territory, (Cont'd.)**

(T)

**.2 Unlimited Flat Rate Local**

**(a) Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account                      \$0.00

**(b) Local Exchange Access Line**

	<u>Month-to-Month, per line</u>
Rate Group 1	\$76.14
Rate Group 2	\$60.14
Rate Group 3	\$38.15
Rate Group 4	\$33.80
Rate Group 5	\$35.80

**B. BellSouth Territory**

Service not available.

**C. Verizon Territory**

Service not available.

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.****4.10 BullsEye Centrex Service, (Cont'd.)**

(N)

**4.10.5 Feature Descriptions**

Abbreviated Dialing - Allows a station abbreviated dialing (i.e., 3,4 or 5 digit dialing) to other station members within the same customer group.

Auto Answer Back - Allows any incoming call to the primary directory number of the set to be automatically answered after four seconds.

Automatic Call Distribution (ACD) - A digital central office service that provides advanced call distribution and queuing capabilities.

Automatic Line - Provides an automatic connection between a calling station that goes off-hook and a predetermined location. Available only on specific telephone sets.

Call Forward - Universal, Busy and No Answer - Allows a Customer to have incoming calls to a station automatically forwarded to a predetermined number; either on all calls and/or busy calls and/or calls not answered.

Call Hold - Allows the user to hold one call for any length of time by flashing and dialing a special code providing neither party goes "on-hook"; the station line is then free to originate another call. Dialing the hold code a second time retrieves the first call.

Call Park - Allows a station to park a call against its own directory number. The parked call can be retrieved from any station by dialing a feature access code and the directory number against which the call is parked.

Call Pick-up - Allows a station to answer incoming calls to another station with a pre-set pick-up group. Calls are answered according to the member who has been ringing the longest.

Call Transfer - Allows a station to transfer an incoming call to another user.

Call Waiting - Informs a station user by tone, while on an established call, that a second call is waiting.

(N)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.10 BullsEye Centrex Service, (Cont'd.)**

(N)

**4.10.5 Feature Descriptions, (Cont'd.)**

Class of Service Restrictions - Defines the specific features and calling patterns available to stations and attendants within a customer group.

Direct Inward Dialing - Allows for incoming calls from the exchange network to reach a specific station. The calling party dials the seven-digit directory number to reach the station.

Direct Outward Dialing - Allows a user to place external calls to the exchange network by dialing the access code (usually the digit 0) receiving an optional second dial tone, then dialing the number.

Distinctive Ringing - Produces a different ringing cadence for calls within and outside the customer group. One long ring for internal calls, two short rings for external calls.

Last Number Redial - Enables the subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

Meet Me Conference - Allows up to six (6) conferees to hold a conference call by dialing a pre-determined directory number at a specified time.

Multiple Appearance Directory Number - A directory number that is assigned to more than one station may be arranged as a single business set or per customer group.

Music-on-hold - Provides the music-on-hold capability to calls that terminate on business sets within a customer group.

Ring Again - Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

Secondary Directory Number - Directory number not associated with a line, but assigned for use with priority hunting.

(N)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.10 BullsEye Centrex Service, (Cont'd.)**

(N)

**4.10.5 Feature Descriptions, (Cont'd.)**

Speed Call Long (30 or 50) - Allows user to store up to 30 or 50 frequently dialed numbers and be called using a 2-digit code.

Speed Call Short (10) - Allows a user to store up to 10 numbers that can be dialed automatically by using single digit codes.

Station Hunting - When a called access line is busy, the call will be routed to a vacant (if available) access line in the hunt group.

Three-Way Conference with Consultation Hold and Transfer - Allows a station to include a third party in a call and optionally transfer the call to the third party and performs consultation hold.

Uniform Call Distribution (UCD) - Allows for an even distribution of incoming calls to a listed directory number. Included with this feature is the provision of message announcement for calls in queuing. The Customer will be responsible for providing the compatible tape and the announcement.

(N)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.11 Essentials Local Exchange Service**

(N)

Essentials Local Exchange Service offers voice-grade telephonic communications channels that can be used to place or receive one call at a time. Lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Trunks, where available, are provided for the connection of Customer provided private branch exchanges (PBX) or other station equipment to the switched telecommunications network. This service is provided in conjunction with intrastate and interstate calling services as selected by the Customer.

Service is provided on a contract basis only offering one and three year terms. Customers may choose to expand a 1 year term agreement to a 3 year term agreement at any time during the first 12 months of service. If a conversion from a 1 to 3 year term takes place, the additional two years of the contract will be added to the existing 1 year contract terms. If the 3 year contract term offer is not accepted until after the end of month 12 of the original 1 year term, the term will start over again from month 1 at that point.

Current BullsEye customers may transfer their current service to Essentials at no charge. A one-time set up fee per account may apply for accounts migrating from another carrier. Installation charges apply to new line installations as set forth in Section 5 of this tariff.

**Essentials Feature Packages:**

Essentials Local Service customers may add calling features to their local service by ordering individually at rates set forth in Section 5 of this tariff or by selecting one of the three Productivity Packages described below. Hunting is provided on all lines at no additional charge on all Essentials plans. When features or feature packages are ordered subsequent to service initiation, a \$5.00 Change Charge per order applies.

Productivity Package A: Caller ID Name & Number, Call Forwarding.

Rate, per month: \$8.00

Productivity Package B: All features included in Productivity Package A plus Call Waiting and 3-Way Calling.

Rate, per month: \$11.00

Productivity Package C: All features included in Productivity Plans A and B plus Auto Redial and Auto Callback.

Rate, per month: \$15.00

(N)

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**SECTION 4 – BASIC SERVICES AND RATES, CONT'D.**

**4.11 Essentials Local Exchange Service, Cont'd.**

**4.11.1 Essentials Unlimited**

**A. General**

Essentials Unlimited provides single line local exchange service and unlimited local usage within the local calling area of the underlying Incumbent Local Exchange Carrier.

**B. Rates**

1. AT&T Territory

Rate, per month: \$79.20 **(I)**

2. CenturyLink Territory

	<u>Per month</u>
Rate Group 1	\$44.97 <b>(I)</b>
Rate Group 2	\$45.47 <b>(I)</b>
Rate Group 3	\$46.97 <b>(I)</b>
Rate Group 4	\$48.47 <b>(I)</b>
Rate Group 5	\$49.47 <b>(I)</b>

3. Frontier Territory

Rate, per month: \$46.99

4. Verizon Territory

Rate, per month: \$47.13 **(I)**

**4.11.2 Essentials Measured**

Not Available.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES**

**5.1 Service Order and Change Charges**

**5.1.1 General**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

New Installation Charge - applies to requests for an initial connection or establishment of telephone service to the Company. Charge applies to installation of each new physical line and is waived if Customer transfers an existing line when switching service to BullsEye. (T)

Technician Dispatch Charge - applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to move, add, change or install service, or to isolate a problem reported to the Company that cannot be handled remotely. This charge also applies when the Customer fails to meet the Company agent or employees for the prearrangement appointment as requested.

Service Order Change Charge - applies to work associated with Customer-requested changes to existing services, including adding or deleting line features. One Service Order Change Charge applies for each change order requested by the Customer. If multiple changes are requested by the Customer and occur on the same order, only one charge applies.

Move Charge - applies when a Customer requests a move or change in physical location of each line. This charge applies whether a Customer changes a telephone number or not. In addition, if the Customer requests a telephone number change, a separate charge may apply.

Telephone Number Change Charge - applies to each Customer-initiated change in telephone number.

Record Order Change Charge - applies when billing or contact information is changed on a Customer account.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.1 Service Order and Change Charges, (Cont'd.)**

**5.1.2 Rates**

**BellSouth Territory**

New Installation Charge, per line <sup>1</sup> :	\$65.00
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$10.00
Move Charge, per line:	\$50.00
Telephone Number Change Charge, per request:	\$50.00
Record Order Change Charge:	\$10.00

**Embarq Territory**

(T)

New Installation Charge <sup>1</sup>	
Per Line:	\$102.00
Per PBX Trunk:	\$169.00
Per Centrex Line:	\$102.00
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$10.00
Move Charge, per line:	\$50.00
Telephone Number Change Charge, per request:	\$50.00
Record Order Change Charge:	\$10.00

<sup>1</sup> Installation charge applies to installation of each new physical line. Charge is waived if Customer transfers an existing line when switching service to BullsEye.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.1 Service Order and Change Charges, (Cont'd.)**

**5.1.2 Rates**

**Verizon Territory**

New Installation Charge, per line <sup>1</sup> :	\$65.00
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$10.00
Move Charge, per line:	\$50.00
Telephone Number Change Charge, per request:	\$50.00
Record Order Change Charge:	\$10.00

**Frontier Territory**

New Installation Charge <sup>1</sup>	
Initial Line:	\$33.50
Each Additional Line:	\$21.50
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$10.00
Move Charge, per line:	\$50.00
Telephone Number Change Charge, per request:	\$50.00
Record Order Change Charge:	\$10.00

(N)

(N)

<sup>1</sup> Installation charge applies to installation of each new physical line. Charge is waived if Customer transfers an existing line when switching service to BullsEye.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.2 Restoral Charge**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 2 of this price list.

**All Territories**

**(T)**

Restoration after temporary denial, but prior  
to completion of order to discontinue service: \$15.00

**(D)**

**(D)**

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.3 Public Telephone Surcharge**

In order to recover Company expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the “#” symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.60 (I)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.****5.4 Carrier Presubscription****5.4.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier that the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

**5.4.2 Presubscription Options** - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.4 Carrier Presubscription, Cont'd.**

**5.4.2 Presubscription Options, Cont'd.**

- Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

**5.4.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 5.4.5 below:

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.****5.4 Carrier Presubscription, Cont'd.****5.4.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 5.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.4 Carrier Presubscription, Cont'd.**

**5.4.5 Presubscription Charges**

**A. Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 5.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**B. Nonrecurring Charges**

**All Territories**

**(T)**

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port \$5.00

Additional Line, Trunk or Port \$5.00

**(D)**

**(D)**

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features**

The features in this section are made available to residential and business Customers. All features are provided subject to availability. Features may not be available with all classes of service or in all service areas. Transmission levels may not be sufficient in all cases.

**5.5.1 Feature Descriptions**

Call Forwarding Variable – Automatically routes incoming calls to a predetermined telephone number

Call Forwarding Busy Line – Automatically routes incoming calls to a predetermined telephone number when the called line is busy.

Call Forwarding Don't Answer – Automatically routes incoming calls to a predetermined telephone number when the called line does not answer within a pre-specified number of rings.

Customer Control Call Forwarding Busy Line – Provides the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

Customer Control Call Forwarding Don't Answer – Provides the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.

Call Forwarding Multipath – Provides customers who subscribe to Call Forwarding features the capability to specify the number of calling paths that will be forwarded to another telephone number.

Enhanced Call Forwarding – Allows Customers to forward their number from any touch call phone via a toll-free number to any dialable pager, cellular phone, work phone or home phone. Service is offered subject to available facilities. (N)  
|  
(N)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.1 Feature Descriptions, Cont'd.**

Remote Access Call Forwarding Variable – Provides the capability to activate and deactivate Call Forwarding Variable remotely from any line/equipment capable of touch-tone signaling rather than only from the base station line.

Three-Way Calling – Allows the Customer to add a third party to an existing conversation.

Call Waiting – Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Enhanced Call Waiting - Allows the Customer to defer the call waiting feature to prevent call waiting tones from interrupting calls or disrupting data transmissions.

Call Waiting ID Deluxe – Allows Customer to put current call on hold and answer waiting call, connect waiting call to an "I'm busy, call back later" announcement, forward waiting call to voice mail or some other location, connect waiting call to a "please hold" announcement or joint waiting call to current call in progress. (N)  
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(N)

Speed Calling 8– Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

Speed Calling 30– Allows the Customer to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

Star 98 Access – Allows Customer to access a service, generally their local voice mail service, when they dial \*98 from their home or business telephone line.

Distinctive Ring – Provides the Customer with separate telephone numbers, each with a distinctive ring, associated with one line.

Call Return (\*69) – Allows the Customer to return a call to the last incoming call whether answered or not.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.1 Feature Descriptions, Cont'd.**

Repeat Dialing – Automatically redials a busy number for up to 30 minutes until line is available.

Call Block – Automatically rejects calls from a specified list of numbers or from the incoming number.

Call Trace – Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers.

Caller ID Basic – Provides for the display of the calling party telephone number on Caller ID compatible Customer premises equipment.

Caller ID Deluxe – Provides for the display of the calling party name and telephone number on Caller ID compatible Customer premises equipment.

Anonymous Call Rejection - Blocks calls from callers who prevent their telephone numbers from being displayed on a Caller ID device.

Call Forward Don't Answer – Ring Control – Provides for incoming to an idle number to be forwarded to another telephone number after a Customer-controlled interval of either ring cycles or seconds and provides the capability for the Customer to change the interval.

Three Way calling with Transfer – Allows Customer to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference.

Selective Call Ring - Allows the Customer to define up to twelve telephone numbers which, when calling, will ring differently from a regular telephone call. (N)  
(N)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.1 Feature Descriptions, Cont'd.**

Selective Call Rejection – Allows the Customer to create a list of up to twelve numbers which, when calling, will be blocked from ringing the customer’s telephone and will be sent to an appropriate recording.

Selective Call Forward – Allows the Customer to give priority treatment to certain calls by transferring only those calls originating from a subscriber designated list of telephone numbers.

Selective Call Acceptance – Selective Call Acceptance screens incoming calls against a list of subscriber-specified directory numbers and accepts only those calls from numbers on the list.

Remote Call Forwarding (RCF) – A service whereby a call placed from an originating number (Calling Party) to a customer's Remote Call Forwarding (RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another telephone number (the terminating number) designated by the RCF customer.

Hot Line – Allows a Customer to establish a switched connection to a predetermined number when the Customer's telephone goes off-hook.

Privacy ID – Allows Caller ID subscribers to identify unavailable, unknown, blocked and private numbers by intercepting all unidentified calls before the subscriber's telephone rings and asking the caller to state their name or company. The subscriber has the option to accept the call, reject the call, play an announcement to the calling party or forward the call to voicemail.

Talking Call Waiting – Provides an audible announcement of the incoming caller's name.

Do Not Disturb – Allows a Customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement.

Priority Call - Allows Customer to program up to 12 telephone numbers enabling the Customer to distinguish certain incoming calls from others by a distinctive ring tone.

(N)  
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(N)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.2 Rates**

**A. Features Offered on Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

**AT&T Territory**

(T)

<b>Feature</b>	<b>Monthly Recurring Charge</b>
Call Forwarding Variable	\$7.95 (I)
Three Way Calling	\$5.99 (I)
Call Waiting	\$7.95 (I)
Speed Calling 8	\$6.95 (I)
Speed Calling 30	\$6.95 (I)
Call Forwarding Busy Line	\$4.95 (I)
Call Forwarding Don't Answer	\$4.95 (I)
Customer Control CF Busy Line	\$7.55 (I)
Customer Control CF Don't Answer	\$6.99 (I)
Call Forwarding Busy Line Multipath	\$4.99 (I)
Call Forwarding Don't Answer Multipath	\$4.99 (I)
Call Forwarding Variable Multipath	\$8.55 (I)
Remote Access Call Forwarding Variable	\$9.07
Star 98 Access	\$2.05
Distinctive Ring 1	\$8.78
Distinctive Ring 2	\$10.53

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.2 Rates, Cont'd.**

**A. Features Offered on Monthly Basis, Cont'd.**

**AT&T Territory, Cont'd.**

(T)

<b>Feature</b>	<b>Monthly Recurring Charge</b>
Call Return	\$8.00 (I)
Repeat Dialing	\$8.00 (I)
Call Selector	\$4.97
Preferred Call Forwarding	\$4.97
Call Block	\$7.00 (I)
Caller ID Basic	\$9.07
Caller ID Deluxe	\$12.50 (I)
Anonymous Call Rejection	\$4.39
Caller ID Name/Number w/ACR & Multiline Hunt Group	\$12.50 (I)
Enhanced Caller ID w/ Call Mgmt & ACR	\$20.18
Enhanced Caller ID w/ Call Mgmt, ACR, CF Don't Answer	\$20.18
Call Forward Don't Answer Ring Control	\$4.99 (I)
Three Way Calling with Transfer	\$7.95 (I)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.2 Rates, Cont'd.**

**A. Features Offered on Monthly Basis, Cont'd.**

**Embarq Territory**

<b>Feature</b>	<b>Monthly Recurring Charge</b>
Anonymous Call Rejection	\$0.00
Call Forwarding	\$7.02 (I)
Call Forward Busy	\$1.76 (I)
Call Forward Busy Customer Control	\$1.76 (I)
Call Forward Busy Line Overflow	\$1.76 (I)
Call Forward No Answer	\$1.76 (I)
Call Forward No Answer Customer Control	\$1.76 (I)
Call Forward Remote Activation	\$5.85 (I)
Call Waiting	\$7.02 (I)
Call Waiting ID	\$2.34 (I)
Call Waiting Options	\$7.02 (I)
Caller ID	\$12.29 (I)
Caller ID with Name	\$12.29 (I)
Distinctive Ring	\$10.53 (I)
Enhanced Call Waiting	\$7.02 (I)
Hot Line	\$8.66 (I)
Privacy ID	\$6.96 (I)
Remote Call Forwarding, 1 <sup>st</sup> path	\$25.16 (I)
Remote Call Forwarding, each add'l path	\$25.16 (I)
Repeat Dialing	\$5.85 (I)
Return Call	\$5.85 (I)
Selective Call Acceptance	\$7.02 (I)
Selective Call Forward	\$5.85 (I)
Selective Call Rejection	\$5.85 (I)
Selective Call Ring	\$5.85 (I)
Speed Call 8	\$4.68 (I)
Talking Call Waiting	\$3.45 (I)
Three Way Calling	\$5.85 (I)
Three Way Calling with Transfer	\$5.85 (I)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.****5.5 Call Management Features, Cont'd.****5.5.2 Rates, Cont'd.****A. Features Offered on Monthly Basis, Cont'd.****Verizon Territory**

<b>Feature</b>	<b>Monthly Recurring Charge</b>
Anonymous Call Rejection	\$1.05
Busy Redial	\$6.75 (I)
Call Block	\$5.27
Call Forwarding	\$5.27
Call Forwarding Multipath	\$5.79
Call Waiting	\$6.32
Call Waiting ID Deluxe	\$4.21
Caller ID	\$11.58
Caller ID with Name	\$12.64
Distinctive Ring	\$9.48
Do Not Disturb	\$4.21
Enhanced Call Forwarding	
Existing Number:	\$7.37
Personal Number:	\$13.16
Enhanced Call Forwarding with Call Manager	
Existing Number:	\$7.37
Personal Number:	\$13.16
Priority Call	\$5.27
Remote Call Forwarding	\$20.53
Return Call (*69)	\$7.75 (I)
Selective Call Forward	\$6.32
Speed Dialing 8	\$4.50 (I)
Speed Dialing 30	\$5.50 (I)
Three Way Calling	\$7.75 (I)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.2 Rates, Cont'd.**

**A. Features Offered on Monthly Basis, Cont'd.**

**Frontier Territory**

<b>Feature</b>	<b>Monthly Recurring Charge</b>
Call Waiting	\$ 4.20
Three Way Calling	\$ 4.20
Call Forwarding	\$ 3.15
Call Forward Busy/Don't answer	\$ 3.15
Speed Calling 8 Code	\$ 3.15
Speed Calling 30 Code	\$ 3.15
Call Transfer	\$ 3.00
Auto Off-Hook Dialing	\$ 3.00
Call Wake up	\$ 3.00
Shared Speed Calling	\$ 3.00
Warm Line	\$ 3.00
Remote-Access/Call Forward	\$ 3.15
Visual Message Waiting Indication	\$ 0.50
Audible Message Waiting Indication	\$ 0.50
Do Not Disturb	\$ 3.25
Personal Ringing	\$ 3.41
Caller ID Name	\$ 8.43
Call Return	\$ 5.25
Repeat Dialing	\$ 5.25
Call Selector	\$ 3.25
Preferred Call Forwarding	\$ 3.41
Call Block	\$ 3.41
Operator Call Screening	\$ 2.00
Anonymous Call Rejection	\$ 0.00
Toll Control w/ PIN	\$ 3.00
Priority Ringing	\$ 3.25
Special Call Assistance	\$ 3.41
Call Waiting Deluxe	\$ 3.50
Telemarketing Control	\$ 3.41

(N)  
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(N)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.2 Rates and Charges, Cont'd.**

**B. Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

**BellSouth Territory**

Feature	Per Use
3-Way Calling	\$0.75
Repeat Dialing	\$0.50
Call Return (*69)	\$0.50
Call Trace	\$5.00
Calling Number Delivery Blocking	\$0.00

**Embarq Territory**

(T)

Feature	Per Use
3-Way Calling	\$1.25
Repeat Dialing	\$1.25
Call Return (*69)	\$1.25
Call Trace	\$9.75
Calling Number Delivery Blocking	\$0.00

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.5 Call Management Features, Cont'd.**

**5.5.2 Rates and Charges, Cont'd.**

**B. Features Offered on a Usage Sensitive Basis, Cont'd.**

**Verizon Territory**

<b>Feature</b>	<b>Per Use</b>
3-Way Calling	\$0.50
Repeat Dialing	\$0.50
Call Return (*69)	\$0.50
Call Trace	\$1.00

**Frontier Territory**

<b>Feature</b>	<b>Per Use</b>
3-Way Calling	\$0.75
Call Forwarding	\$0.75
Call Waiting	\$0.75
Repeat Dialing	\$0.99
Call Return (*69)	\$0.99
Call Trace	\$4.00

(N)  
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 (N)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.6 Directory Assistance**

**5.6.1 Local Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

There are no call allowances for Directory Assistance. No credit will be given for requested telephone numbers that are not found in the directory. Customers may reach Directory Assistance by dialing direct or by having the call billed to a calling card or third number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

**Rates**

**BellSouth Territory**

Local, per call:	\$1.03
IntraLATA, per call:	\$1.03

**Embarq Territory**

Local, per call:	\$0.55
IntraLATA, per call	\$0.95

**Verizon Territory**

Local and IntraLATA, per call:	
Direct Dialed:	\$0.85
Operator Dialed:	\$1.05

**Frontier Territory**

Local, per call:	\$1.00
IntraLATA, per call	\$1.50

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.7 Directory Assistance, Cont'd.**

**5.7.2 Directory Assistance Call Completion**

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number. Call Completion is only available where facilities permit.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by the appropriate exemptions as stated in Section 5.7.1 of this price list.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in Section 5.8 of this price list, apply as appropriate.

**Rates**

**BellSouth Territory**

Per Call: \$0.35

**Embarq Territory**

Local, per call: \$0.50  
IntraLATA Toll, per call: \$0.35

**Verizon Territory**

Per Call: \$0.35

**Frontier Territory**

Per Call: \$0.35

(N)  
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(N)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.7 Directory Assistance, Cont'd.**

**5.7.3 National Directory Assistance Service**

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in Section 5.8 of this price list, apply as appropriate.

**Rates**

**BellSouth Territory**

Per Call: \$1.99

**Embarq Territory**

Per Call: \$0.95

**Verizon Territory**

Per Call: \$1.25

**Frontier Territory**

Per Call: \$1.50

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(N)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.8 Local Operator Service**

Company operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for calls placed using the assistance of a Company operator and billed via some method other than a Calling Card or Commercial Credit Card.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.8 Local Operator Service, Cont'd.**

**Rates**

Local and IntraLATA Usage Rates

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer. See Section 3 of this price list.

Local and intraLATA Per Call Service Charges

**BellSouth Territory**

Customer Dialed Calling Card	\$0.75	
Operator Dialed Calling Card	\$0.80	(D)
		(D)
Operator Dialed Surcharge	\$2.00	

**Embarq Territory**

Customer Dialed Calling Card	\$1.00	
Operator Dialed Calling Card	\$1.60	
Station-to-Station, Automated	\$1.00	
Station-to-Station, Operator Assisted	\$1.60	(D)

**Verizon Territory**

Customer Dialed Calling Card	\$0.85	
Station-to-Station, Operator Assisted	\$1.50	(D)

**Frontier Territory**

Customer Dialed Calling Card	\$0.60	
Station-to-Station	\$1.25	(D)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.9 [Reserved for future use]**

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.10 Directory Listing Service**

**5.10.1 General Terms and Conditions**

- A. The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- B. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- C. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.10 Directory Listing Service, Cont'd.**

**5.10.1 General Terms and Conditions, Cont'd.**

- D.** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- E.** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- F.** Rates and regulations for listing service are applicable only to listings in the alphabetical directories.
- G.** Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.
- H.** A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.
- I.** Listing services are available with all classes of main telephone exchange service.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.****5.10 Directory Listing Service, Cont'd.****5.10.2 Listings****A. Primary Listing**

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

**B. Additional Listings**

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the Customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the Customer, with a minimum service period of one month.

**C. Foreign Listing**

Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.10 Directory Listing Service, Cont'd.**

**5.10.2 Listings, Cont'd.**

**D. Nonpublished Service**

Nonpublished service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the only obligation of the Company is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.10 Directory Listing Service, Cont'd.**

**5.10.2 Listings, Cont'd.**

**E. Non-Directory Listed Service**

(N)

Non-Directory listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the only obligation of the Company is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-directory listed service or the disclosing of said number to any person.

**F. Alternate Listing**

An alternate listing may be provided to the Subscriber for the purpose of directing calling parties to other telephone numbers.

(N)

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.10 Directory Listing Service, Cont'd.**

**5.10.3 Rates**

**BellSouth Territory**

Nonrecurring Charges

Additional Listing, per listing:	\$18.00	
Alternate Listing, per listing:	\$18.00	(N)
Foreign Listing:	\$18.00	
Non-published Service, per listing:	\$18.00	
Non-directory Listed Service, per listing:	\$18.00	

Monthly Recurring Charges

Additional Listing:	\$2.10 (I)	
Alternate Listing:	\$2.10	(N)
Non-published Service:	\$4.95 (I)	
Non-directory Listed Service	\$2.45 (I)	
Foreign Listing	\$3.00	

**Embarq Territory**

Nonrecurring Charges

Additional Listing, per listing:	\$18.00	
Foreign Listing, per listing:	\$18.00	(N)
Non-published Service, per listing:	\$18.00	
Non-directory Listed Service, per listing:	\$18.00	

Monthly Recurring Charges

Additional Listing:	\$1.85	
Foreign Listing:	\$3.00	(N)
Non-published Service:	\$3.00	
Non-directory Listed Service	\$2.55	

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**SECTION 5 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.**

**5.11 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, call charges shall be discounted by 50% from the otherwise applicable usage rate for a voice non-relay call, except that where the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

**5.12 Discounts for Hearing Impaired Customers**

Intrastate toll message rates for a telecommunications device for the deaf (TDD) user, which is communicated using a TDD by property certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

**5.13 Emergency Call Exemptions**

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. BULLSEYE will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

**5.14 Emergency Services (911)**

The Company will make access to 911 emergency service available at a level equivalent to the service provided by the incumbent local exchange company. 911 services shall be maintained for the duration of any temporary disconnection for non-payment of a residential Customer's local service.

**5.15 Vanity Numbers**

Customers may request vanity numbers. The Company will make every effort to reserve vanity numbers for Customers, but makes no guarantee or warranty that the requested number will be available.

Nonrecurring Charge, per number:	\$5.00
Monthly Recurring Charge, per number:	\$1.50

(N)  
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(N)

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**SECTION 6 – PROMOTIONS**

**6.1 Recurring Scheduled Online Payment Promotion**

(N)

New BullsEye Telecom business account Customers who sign up for recurring scheduled online payments through the *My BullsEye Account* login web page or existing BullsEye Telecom business account Customers who have not previously signed up for recurring scheduled online payments through the *My BullsEye Account* login web page, will receive a one-time \$50.00 credit per account on the invoice following two (2) successful recurring scheduled online payments.

- New or existing BullsEye Telecom qualifying accounts must go to the BullsEye Telecom *My BullsEye Account* login page at <https://webcore/bullseyemba/sindex.asp> or call BullsEye Telecom Customer Service at 1-877-638-2855 to sign up for recurring scheduled online payments in *Billing Information/Online Bill Payment* in order to be eligible to receive the one-time \$50.00 credit.
- Existing BullsEye Telecom qualifying accounts who wish be eligible for the one-time \$50.00 credit, may not have past due invoices or be on service hold at the time of sign up. Accounts in collection or suspension of service are not eligible for this promotion
- Recurring scheduled online payments must be approved and completed in order to qualify for the one-time \$50.00 credit. The credit will appear on the invoice for the month following the second successful recurring scheduled online payment.

This promotion is available from March 1, 2004 through May 31, 2004.

(N)

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**SECTION 6 – PROMOTIONS**

**6.2 PowerSaver Unlimited Promotion**

(N)

From July 1, 2004 through August 31, 2004, new BullsEye Customers who subscribe to PowerSaver Unlimited will receive the following discount on the following Monthly Recurring Charges (MRC).

<u>Customers subscribing to a:</u>	<u>Will receive a 50% discount on their:</u>
1-Year Term	1 <sup>st</sup> Month Unlimited Local, Toll and Long Distance MRC
3-Year Term	1 <sup>st</sup> Month and 13 <sup>th</sup> Month Unlimited Local, Toll and Long Distance MRC's

(N)

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