

**Optical Telecommunications, Inc.
D/B/A HControl Corporation
D/B/A SH Services LLC**

Florida Price List No. 1
Original Sheet 1

Optical Telecommunications, Inc.

FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by Optical Telecommunications, Inc., with principal offices at 5000 SW 75th Avenue Suite 103, Miami, Florida 33155. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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EFFECTIVE: **SEP 09 2004**

By:

Mario M. Bustamante, CEO
5000 SW 75th Avenue Suite 103
Miami, FL 33155

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date at the bottom of this page.

SHEET	REVISION
1	Original
2	Original
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5000 SW 75th Avenue Suite 103
Miami, FL 33155

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SYMBOLS SHEET

The following are the symbols used for the purposes indicated below:

D - Delete Or Discontinue

I - Change Resulting In An Increase to A Customer's Bill

M - Moved From Another Price List Location

N - New

R - Change Resulting In A Reduction To A Customer's Bill

T - Change in Text Or Regulation But No Change In Rate Or Charge

A. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing.

B. Sheet Numbering and Revision levels - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between existing sheets 14 and 15 would be 14.1. Revision levels also appear in the upper right corner of each page. These levels are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Optical Telecommunications, Inc.

Central Office - A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Exchange - The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

Intra-LATA Toll Messages - Those toll messages which originate and terminate within the same LATA.

Message - a completed telephone call.

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SECTION 2 - RULES REGULATIONS AND SERVICE CRITERIA

2.1 Undertaking of the Company.

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs, operates, and maintains the communications services provided here in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations.

Service is offered subject to the availability of facilities and provisions of this price list. The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this price list.

All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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2.3 Liabilities of the Company.

The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

The Company shall be indemnified and held harmless by the customer against claims for libel, slander, for infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

2.4 Interruption of Service.

Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work

No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company. The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in days

"B" - total days in month

"C" - total monthly charge for affected facility

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2.5 Disconnection of Service by Carrier.

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 1) Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2) A violation of any regulation governing the service under this price list.
- 3) A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 4) The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, and municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

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All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

2.10 Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible to ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to re pair or otherwise interfere with any of the facilities or equipment installed by the Company, except up on the written consent of the Company.

Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall no t be used for any purpose other than that for which the Company provided it.

The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises o f the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

The Company shall not be responsible for the installation, operation or maintenance of any customer provided equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Comp any shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of

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such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.

Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer- provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.

Title to all facilities provided by the Company under this price list shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.11 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.12 Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service. Implementation charges for business services are listed in Section 3.

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2.13 Reconnection Charge

A reconnection fee may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.14 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC and offers access to operator services.

2.15 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law. For calls received from the relay service, the company will, when billing relay calls, discount relay service calls by 50 per cent off the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60% of the otherwise applicable rate for a voice non-relay call.

2.16 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Table and AT&T Tariff.

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2.17 Cancellation of Service by Customer

Customers can cancel basic local exchange service by providing written or oral notification to the Company. For cancellation of Private Branch Exchange (PX) service, the customer must provide five (5) working days written notice of cancellation to the Company.

2.18 Minimum Call Completion Rate

Customers can expect a call completion rate (number of calls completed divided by the number of calls attempted) of 90% during peak use periods for all FG D services (1+ dialing).

2.19 Access to 911 Emergency Services

The Company will provide, at no cost to the customer, 911 emergency services access at levels equal to the service provided by the ILEC. Access to 911 will be maintained during temporary disconnection of a residential subscriber for non-payment of the local bill.

2.20 Service Quality

As a reseller, the quality of service provided to the company's end users will be equal to that received from the company's underlying carrier.

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SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES

3.1 Service Description

Company offers basic service to residential and commercial users as well as full featured local and long distance services. Access to 911, operator services and relay services, and flat rate for unlimited local calling are also offered.

Company will also offer non regulated services such as Internet access, voice services over Internet protocol and video services.

3.2 When Billing Charges Begin and End For Phone Calls

The customer's usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.3 Payment for Services and Penalties

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

A returned check charge of \$25.00 will be assessed for returned checks.

A reconnection fee equal to the line change charge or separately listed service restoration charge as established in Section 3 of this tariff applies when service is re-established for customers who have had service temporarily suspended for non-payment.

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3.4 Local Service Areas

The Company will provide Local Exchange Service in the entire State of Florida. Local calling service areas will coincide with those of the ILEC, unless otherwise specified. Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An addition per-call operator service charge will apply for operator-assisted calling.

3.5 Special Rates for the Handicapped

A. Directory Assistance - There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks service individuals with disabilities. The Company shall charge the prevailing tariff rates for every directory assistance call in excess of 50 within a billing cycle.

B. Hearing and Speech Impaired Persons - Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

C. Telecommunications Relay Service - For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by fifty percent (50%) off of the otherwise applicable rate for a voice on relay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice non relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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3.6 Rates

Basic Telephone Service includes unlimited local calling and no calling features. Primary Choice includes unlimited local calling with calling features like call forwarding, call waiting, three way calling, and most common Class 5 features.

Service Description - Residential	Connection	Monthly
Basic Telephone Service	50.00	11.25
Basic with unlimited intra LATA calls	50.00	19.95
Primary Choice	50.00	19.95
Primary Choice with free Intra LATA	50.00	29.95
Primary Choice Plus	50.00	29.95
Primary Choice Plus with free Intra LATA	50.00	39.95

Service Description - Business	Connection	Monthly
Basic Telephone Service	50.00	21.25
Basic with unlimited intra LATA	50.00	29.95
Primary Choice	50.00	29.95
Primary Choice with free Intra LATA	50.00	39.95
Primary Choice Plus	50.00	39.95
Primary Choice Plus with free Intra LATA	50.00	49.95

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SECTION 4 - MISCELLANEOUS SERVICES AND RATES

Local Operator Services	Per Call
Customer dialed calling card	\$0.80
Collect 3 rd Number	\$1.75
Person to Person Calls	\$3.25
Operator Dialed Surcharge	\$0.60
Verification Per Request	\$2.50
Interruption Per Request	\$5.00
Directory Assistance	\$0.36
Directory Assistance Call Completion	\$0.30

Intralata Operator Services	Per Call
Customer dialed calling card	\$1.75
Collect 3 rd Number Automated	\$1.25
Collect 3 rd Number Operator Dialed	\$1.75
Person to Person Calls	\$3.25
Person to Person Rate Per Minute	\$0.30
Directory Assistance	\$1.49
Directory Assistance Call Completion:	
Direct Dialed Calls	\$0.50
Customer Dialed Calling Card	\$0.85

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Premise Work	
Residential 1 st 15 Minutes	\$25.00
Residential Each Additional 15 Minutes	\$9.00
Business 1 st 15 Minutes	\$28.00
Business Each Additional 15 Minutes	\$9.00
Trouble Location	\$45.00

Calling Features	Fee	Monthly
Call Waiting	\$5.00	\$5.00
Call Forwarding	\$5.00	\$5.00
Three Way Calling	\$5.00	\$5.00
Auto Busy Redial	\$5.00	\$5.00
Last Call Return	\$5.00	\$5.00
Caller ID	\$5.00	\$8.00
Anonymous Call Rejection	\$5.00	\$5.00
Non Published Number	\$5.00	\$5.00
Speed Dialing	\$5.00	\$5.00
Voice Mail	\$20.00	\$10.00

Intralata Toll Rates	Per Minute
Business - 1+ Outbound	\$0.085
Business - Toll Free Inbound	\$0.090
	Per Call
Residential Intralata	\$0.25

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