

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Review of the requirements	)	DOCKET NO. 871394-TP
appropriate for alternative operator	)	ORDER NO. 21511
services and public telephones	)	ISSUED: 7-5-89
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The following Commissioners participated in the disposition of this matter:

MICHAEL McK. WILSON, Chairman  
 THOMAS M. BEARD  
 BETTY EASLEY  
 GERALD L. GUNTER  
 JOHN T. HERNDON

ORDER GRANTING MOTIONS FOR EXTENSION OF TIME

BY THE COMMISSION:

On December 21, 1988, we issued Order No. 20489 in this docket, which set forth the provisions and requirements which Alternative Operator Service (AOS) providers must comply with in order to provide intrastate operator services in Florida. Under the terms of the Order, the majority of its provisions were to go into effect within thirty days of the Order's issuance date. Several parties filed Motions for Reconsideration of the Order that we will address separately. Our decision in the instant Order is only intended to address certain Motions for Extension of Time as detailed below.

By Order No. 20489, we directed all local exchange companies (LECs) to offer billing validation service to AOS companies, subject to terms and conditions further specified in that Order. Southern Bell Telephone and Telegraph Company (Southern Bell) was ordered to comply with our billing validation service requirements shortly after the issuance of Order No. 20489. All other LECs were given the following directive:

All other local exchange companies shall comply with our policy to provide billing validation service and data. The LECs may provide their own data base, make arrangements with another LEC, or with a third party vendor. This shall be completed by January 1, 1990, unless a company makes an appropriate showing to the Commission no later than June 1, 1989, that this requirement is overly burdensome.

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On May 12, 1989, our staff sent a reminder notice to all LECs, other than Southern Bell, advising them that any showing of undue burden in implementation was to be filed no later than June 1, 1989. Shortly thereafter, on May 17, 1989, Indiantown Telephone System, Inc. filed a Motion for Extension of Time to the June 1st deadline for making this showing. Substantially similar Motions were filed on May 22, 1989, by The Florida Telephone Company and Gulf Telephone Company; on May 23, 1989, by ALLTEL Florida, Inc., Quincy Telephone Company and St. Joseph Telephone and Telegraph Company; and on May 25, 1989, by Northeast Florida Telephone Company and Vista-United Telecommunications.

Each Motion requests that the deadline for making a showing of undue burden be extended through July 14, 1989. Each company asserts that such additional time is needed to allow the company to determine if the billing validation requirements can be met and, if so, how to best do this. Each company further explains that whether our billing validation service requirement is to be met by the LEC itself or through arrangements with another LEC or a third party vendor, additional time is needed for adequate scheduling and planning. Finally, each company argues that granting such an extension will not adversely affect any party.

Upon consideration, we find it appropriate to grant the requested extension of time. Inasmuch as the implementation date for billing validation service for all LECs other than Southern Bell is not until January 1, 1990, we do not believe any party will be prejudiced by our extension of this interim deadline. While this does result in affording the companies additional time to gather evidence of burdensomeness, it can also be used by the companies to more adequately develop an appropriate implementation plan. Accordingly, July 14, 1989, will be the deadline for making a showing of undue burden in meeting our billing validation service requirement for the eight above-named LECs that specifically requested such an extension through their motions.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the Motions for Extension of Time filed by ALLTEL Florida, Inc., The Florida Telephone Company, Gulf Telephone Company, Indiantown Telephone System, Inc., Northeast Florida Telephone Company, Quincy Telephone Company, St. Joseph Telephone and

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Telegraph Company and Vista-United Telecommunications are granted as set forth in the body of this Order. It is further

ORDERED that this docket shall remain open.

By ORDER of the Florida Public Service Commission,  
this 5th day of JULY, 1989.

  
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STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial

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review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.