

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff to offer call	)	DOCKET NO. 920033-TI
redirect by AT&T COMMUNICATIONS OF THE	)	ORDER NO. 25736
SOUTHERN STATES, INC.	)	ISSUED: 2/17/92
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The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman  
 SUSAN F. CLARK  
 J. TERRY DEASON  
 BETTY EASLEY  
 LUIS J. LAUREDO

ORDER APPROVING TARIFF

BY THE COMMISSION:

AT&T Communications of the Southern States, Inc. (ATT-C or the Company) filed a tariff on January 7, 1992, to offer call redirect as an add-on to ATT-C's interstate tariff. Call Redirect redirects calls from an end user, who is the individual placing the call, to an enhanced service provider (ESP), who is the Call Redirect customer, e.g. a voice mailbox. It is restricted to long distance MTS calls and can be used only with a calling card. Direct dialing, third number calls, collect calls, conference calls, and calls to 700, 800, and 900 services can not use Call Redirect.

Absent call redirect service, a call placed to a primary number would travel from the end user or caller via the most direct route available. With Call Redirect, a call placed to a primary number that encounters either a busy condition or a no answer condition can be rerouted to the ESP, i.e. the Call Redirect customer, by the end user. If there is a busy or no answer condition at the primary number, Call Redirect allows a message to be stored at the ESP for later transport to the primary number. To redirect the call, the end user must enter a six-digit number provided to him or her by the ESP.

The advantages of Call Redirect are clear. As an example, assume the ESP is a voice mailbox service. Those end users that are heavy card users making a large volume of interLATA calls and experiencing frequent no answer or busy conditions will benefit from the service. Should the calling party be unable to keep trying to reach the called party, the mailbox service will continue to attempt to contact the called party, for a specified period of time, to notify them of the awaiting message.

The Call Redirect customer pays a monthly recurring charge plus usage sensitive rates for each message to ATT-C. There is a

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\$10,000 monthly recurring charge, which allows for 10,000 redirected call attempts, to the ESP. A redirected call attempt occurs when the calling party enters the six-digit code to access the ESP. (A redirected call attempt is an attempt by the end user to leave a message with the ESP. It is not an attempt by the ESP to deliver the message.) During the billing period, for each additional redirected call attempt over 10,000, there is a \$.50 charge. Finally, for each redirected call that is successfully completed, there is an initial 30 second charge of \$.0955 plus \$.0191 for each additional 6 second increments billed to the Call Redirect customer.

The end user pays a flat fee for the message as prescribed by the ESP, i.e. the Call Redirect customer. The charges to the end user placing the non-connected call who wants it redirected so as to leave a message, is whatever message charge is assessed by the ESP. For an ATT-C end user using an ATT-C calling card, the charge will be included in his or her bill from the local exchange company, or, if the end user is using the AT&T Universal Card, the charge will be applied to that account.

ATT-C has not determined a revenue impact. Presently, the only potential customer for the service is an ESP such as a voice mailbox provider.

Upon review, we find this offering provides additional benefits to those end users interested in services such as a voice mailbox and places no additional burdens such as costs or inconvenience on those not interested in such services. Thus, we approve the tariff as filed with an effective date of February 6, 1992.

Therefore, based upon the foregoing, it is

ORDERED by the Florida Public Service Commission that AT&T Communications of the Southern States, Inc. tariff is approved with an effective date of February 6, 1992. It is further

ORDERED that if a timely protest is filed pursuant to the requirements set forth below, all increased revenues resulting from this filing shall be held subject to refund. It is further

ORDERED that if no protest is filed within the time frame set forth below, this docket shall be closed.

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By ORDER of the Florida Public Service Commission, this  
17th day of FEBRUARY, 1992.



STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

JRW

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 2/17/92.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

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If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.