## FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for approval of ) DOCKET NO. 920476-TL tariff filing to revise the E911 ) ORDER NO. PSC-92-0556-FOF-TL offering by BELLSOUTH TELECOM- ) ISSUED: 06/18/92 MUNICATIONS, INC. d/b/a SOUTHERN ) BELL TELEPHONE AND TELEGRAPH ) COMPANY. (T-92-248 filed 4/6/92))

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK
J. TERRY DEASON
BETTY EASLEY
LUIS J. LAUREDO

## ORDER APPROVING TARIFF

BY THE COMMISSION:

On April 6, 1992, Bellsouth Telecommunications d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell) filed a tariff amendment to revise its Enhanced 911 (E911) service. As a certificated local exchange company (LEC), we have jurisdiction over Southern Bell's service and tariffs pursuant to the provisions of Chapter 364, Florida Statutes.

Currently, two major 911 systems are offered: Basic 911 and E911. Southern Bell also offers the Stand-Alone Automatic Location Identification (SALI) system as an alternative to conventional network E-911. E911 is distinguished from Basic 911 by three major features:

- Selective Routing (SR) which routes the 911 call to the correct Public Safety Answering Point (PSAP) regardless of the PSAP serving boundary and central office boundary mismatches.
- Automatic Number Identification (ANI) which produces the caller's telephone number on a console at the PSAP.
- Automatic Location Identification (ALI) which provides the street address associated with the ANI of the 911 calling party.

The current trend in most jurisdictions is to install or upgrade to the more sophisticated E911.

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This tariff revision contains the the following proposals:

- SALI service has been obsoleted. New PSAP equipment designed for small systems has been added.
- The <u>database activity</u> has been added/clarified to ensure a complete outline for this function. Associated liability wording has also been added commensurate with these clarifications.
- Existing <u>PSAP</u> equipment has been obsoleted and grandfathered since it has now been discontinued by the manufacturer.
- 4. New <u>PSAP</u> equipment has been added for both standard and small systems with updated technology and features.
- Network service rates have been repriced based on an updated cost study.

These tariff changes will have a minimal impact on existing subscribers. In most cases the new rates for a particular feature will be lower than current rates for that feature. Subscribers will continue to pay the current rates on network service features if the new rates are higher. If the new rates are lower, they will pay the lower rates. This allows current subscribers to continue to maintain the current level of service to the community being served, while permitting upgrades in service to be priced appropriately. Those subscribers having the PSAP equipment which will be obsolete will continue to pay the current rate. Existing systems will be maintained as long as replacement parts are available.

We find this tariff amendment appropriate. The new tariff provisions permit the introduction of new PSAP equipment, the obsolescence of old equipment and features, and the reduction of rates for most network service features. The overall effect of these revisions is to make E911 service more available, useful and affordable.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Bellsouth Telecommunications, Inc. d/b/a Southern Bell Telephone

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and Telegraph Company's proposed tariff revision to its E911 offering (T-92-248 filed April 6, 1992) is hereby approved. It is further

ORDERED that any protest of this Order shall be filed pursuant to the requirements set forth below. It is further

ORDERED that if a timely protest is filed pursuant to the requirements set forth below, the tariff shall remain in effect, with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no timely protest is filed, this docket shall be closed upon conclusion of the protest period.

By ORDER of the Florida Public Service Commission, this 23rd day of June, 1992.

STEVE TRIBBLE, Director

Division of Records and Reporting

(SEAL)

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## NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

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The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal provided by Rule 25-22.036(4), Florida as proceeding, form provided Administrative in the Code, 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on July 14, 1992.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.