

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Comprehensive review of) DOCKET NO. 920260-TL
the revenue requirements and) ORDER NO. PSC-92-1320-PCO-TL
rate stabilization plan of) ISSUED: 11/13/92
SOUTHERN BELL TELEPHONE AND)
TELEGRAPH COMPANY.)
_____)

ADDITIONAL ORDER ON PREHEARING PROCEDURE

Order No. PSC-92-1195-PCO-TL, issued October 21, 1992, sets forth the prehearing procedures to be utilized in this docket, including a schedule of the key activities to take place.

On August 17, September 28, and October 9, 1992, issue identification workshops were held by the staff. At the conclusion of the third workshop, the parties were still unable to agree upon an appropriate list of issues for this proceeding. Pursuant to notice, on the Prehearing Officer's own motion, a hearing was held on October 20, 1992, at which the Prehearing Officer heard from the parties regarding how the issues should be framed for this docket. Attached to this Order as Appendix "A" is the list of issues as determined by the Prehearing Officer. Prefiled testimony and prehearing statements shall address the issues set forth in Appendix "A."

At the time of the motion hearing, the Prehearing Officer took the arguments of the parties under advisement. As a result of the issue identification process, it has become necessary to reschedule a number of the key activities of this case. A revised list of the controlling dates for key activities is set forth as Appendix "B" to this Order. The parties were notified of these revised dates by memorandum dated October 27, 1992.

The scope of this proceeding is based upon the issues set forth in Appendix "A." The Prehearing Officer has determined that evidence relating to Dockets Nos. 900960-TL, 910163-TL, and 910727-TL will not be incorporated in the main hearings to be held in this docket beginning January 25, 1993. Rather, evidence relating to those dockets will be heard during hearings for those dockets in April, 1993. Then, following the conclusion of the hearings in those dockets, additional time will be scheduled to take testimony and other evidence regarding the impact of Dockets Nos. 900960-TL, 910163-TL, and 910727-TL on the final outcome of the issues presented by this docket. To that end, an additional order will be forthcoming with a schedule for testimony and other key events, including the supplemental hearing dates. A final determination on both the present and the proposed incentive plans will be held in

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FPSC-RECORDS/REPORTING

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abeyance, pending the outcome of Dockets Nos. 900960-TL, 910163-TL, and 910727-TL.

Based on the foregoing, it is

ORDERED by Commissioner Susan F. Clark, as Prehearing Officer, that the provisions of this Order shall govern this proceeding unless modified by the Commission.

By ORDER of Commissioner Susan F. Clark, as Prehearing Officer, this 13th day of November, 1992.



SUSAN F. CLARK, Commissioner
and Prehearing Officer

(S E A L)

ABG

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.038(2), Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida

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Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.

APPENDIX "A"

LIST OF ISSUES

Issue Nos.

General Issues

New

Old

- | | | |
|---|----|--|
| 1 | 1. | Is the test year ended December 31, 1991 an appropriate test year? |
| | 2. | Deleted by staff. Will be handled in accretion issue. |
| | 3. | Deleted by staff. Will be handled in stimulation issue. |

Rate Base

Plant in Service

- | | | |
|----|-----|--|
| 2 | 4. | What is the appropriate amount of plant in service for the test year? |
| 2a | 4a. | Have the investments and expenses for video transport service been appropriately identified and accounted for? |
| 2b | 4b. | Is Southern Bell's investment in its interLATA internal company network prudent? If not, what action should the Commission take? |

Depreciation Reserve

- | | | |
|---|----|--|
| 3 | 5. | What is the appropriate amount of depreciation reserve for the test year? |
| 4 | 6. | What adjustment should be made to the depreciation reserve to reflect new depreciation rates and recovery schedules as approved in Docket No. 920385-TL? |

Plant Under Construction

- 5 7. What is the appropriate amount of construction work in progress for the test year?

Property Held For Future Use

- 6 8. What is the appropriate amount of property held for future use for the test year?

Working Capital

- 7 9. What is the appropriate amount of working capital allowance for the test year?
- 8 10. What is the appropriate amount of rate base for the test year?

Cost of Capital

- 9 11. What is the appropriate cost of common equity capital for Southern Bell?
- 9a 11a. Should there be a penalty imposed for poor quality of service? If so, what should be the penalty?
- 10 12. Is Southern Bell's proposed test year equity ratio prudent and reasonable? If not, how should this be treated?
- 11 13. Is Southern Bell's balance of accumulated deferred investment tax credits, prior to reconciliation to rate base, appropriate?
- 12 14. Is Southern Bell's balance of accumulated deferred taxes, prior to reconciliation to rate base, appropriate?
- 13 15. What is the appropriate weighted average cost of capital including the proper components, amounts, and cost rates associated with the capital structure for the test year?

Operating Revenue

- 14 16. What is the appropriate amount of operating revenue for the test year?
- 14a 16a. Are all of the revenues from significant tariff revisions or planned tariff filings appropriately reflected in the test year?
- 14b 16b. Has the Company accounted for employee concessions appropriately during the test year?
- 14c 16c. Should an adjustment be made to intrastate revenues for the test period to recognize adjustments to IXC's percentage interstate usage (PIU)?
- 14d 16d. How often should Southern Bell be required to perform PIU audits?
- 14e 16e. What is the appropriate amount of directory advertising revenue that should be included in the test period?
- 14f 16f. Does the Company's uncollectible accounts ratio represent a reasonable and necessary ongoing level?

Operation & Maintenance Expense

- 15 17. What is the appropriate amount of O&M expense for the test year?
- 15a 17a. Are the allocations to non-regulated operations reasonable?
- 15b 17b. What is the appropriate adjustment to revenue requirements related to BellSouth's reorganization?
- 15c 17d. What adjustment, if any, should be made to expenses for USTA dues?
- 15d 17e. Is Southern Bell correctly separating the revenues, expenses and investment in its Line Identification Data Base (LIDB) offering to the appropriate jurisdictions?

- 15e 17f. Is the amount of lobbying and other political expenses included in the Company's intrastate operating expenses appropriate for ratemaking purposes?
- 15f 17g. Is the amount of advertising and public relations expenses included in the Company's intrastate operating expenses appropriate for ratemaking purposes?
- 15g 17h. Has the Company properly employed an appropriate expense/capitalization ratio for compensation?
- 15h 17i. Does the level of legal, injury and damage claims expense represent a reasonable and necessary ongoing level?
- 15i 17j. What is the appropriate treatment of the Company's promotional and charitable contributions?
- 15j 17k. Are the test year expenses for software reasonable?
- 15k 17l. How should software additions be treated for ratemaking purposes?
- 15l 17m. How should the Commission treat the Company's incentive compensation/bonus plan payments?
- 15m 17n. Are employee benefits expenses reasonable and based on known and measurable events?
- 15n 17o. How should the Commission treat the Company's abandoned projects?
- 15o 17p. Should ratepayers receive credit for pension collections not funded or paid into the pension plan?
- 15p 17q. How should overfunded pension amounts be treated?

Non-recurring Items

- 16 18. Have non-recurring items been removed from the determination of revenue requirements?
- 16a 18a. Does the level of employee relocation expenses represent a reasonable and necessary ongoing level?

- 16b 18b. How should the Commission treat the expenses included in the test year related to early retirement?

Affiliated Transactions

- 17 19. Are the affiliated charges and overhead allocations to Southern Bell-Florida reasonable, including charges from the central management/service organization?
- 17a 19a. Are the ownership costs incurred at the corporate level appropriate for ratepayers to pay?
- 17b 19b. How should the Commission treat the expenses incurred by BellSouth for supplemental executive retirement, stock appreciation rights and incentive compensation?
- 17c 19c. Are the regulated operations being properly compensated for billing and collection services provided to nonaffiliated companies, and nonregulated and/or affiliated company operations?
- 17d 19d. How should the Commission treat BST Research Organization expenses?
- 17e 19e. Do Southern Bell's intrastate expenses include Bellcore and BellSouth Services allocated research and development costs which are of no tangible benefit to ratepayers? If so, what adjustment should be made?
- 17f 19f. Do Southern Bell's expenditures for Bellcore services cause ratepayers of regulated telephone services to pay inappropriately for future, potentially non-regulated BellSouth products and services? If so, what adjustment should be made?
- 17g 19g. Are the rental costs incurred by BellSouth Corporation Headquarters and allocated to Southern Bell-Florida reasonable?

20a-c. Deleted.

FAS 106

- 18 21. What is the appropriate amount of expense for postretirement benefits other than pensions for the test year?

Depreciation and Amortization Expense

- 19 22. What is the appropriate amount of depreciation expense for the test year?
- 19a 22a. What adjustment should be made to depreciation expense to reflect the new depreciation rates and recovery schedules as approved in Docket No. 920385-TL?

Taxes

- 20 22. What is the appropriate amount of taxes other than income for the test year?
- 21 23. What is the appropriate amount of income tax expense for the test year?
- 21a 23a. How should the effect of implementing SFAS 109, Accounting for Income Taxes, be treated by the Commission?
- 21b 23b. How should the unprotected excess deferred income taxes be amortized?
- 22 24. Should consolidated tax savings be recognized for ratemaking?

Net Operating Income

- 23 25. What is the appropriate achieved test year net operating income?

Attrition

- 24 26. Is Southern Bell's attrition(accretion) allowance appropriate?

27a-d. Deleted by staff.

Revenue Requirement

- 25 28. What is the appropriate amount of revenue increase/decrease for the test year?
- 25a New. Did Southern Bell earn above 14% Return on Equity (ROE) for 1991 therefore requiring a sharing of earnings between the company and ratepayers per Order No. 20162? If so, what is the amount to be shared?
- 25b New. Did Southern Bell experience an increase in earnings when netting rate changes against changes in earnings due to exogenous factors and debt refinancings, therefore requiring a refund and/or a permanent disposition for 1991 per Order No. 20162? If so, what is the amount?
- 25c New. What amount of revenue is subject to disposition in 1993 due to orders issued in DN 880069?
- 25d 28a. What amount of revenue, if any, should be refunded?
- 25e 28b. Should Southern Bell be required to file, within 30 days after the date of the final order in this docket, an updated schedule to reflect the actual rate case expense?

Current Rate Stabilization Plan

- 26a 29a. What criteria should the Commission use to evaluate Southern Bell's performance under, and its proposal for, an incentive regulation, price cap or price regulation plan? (For example, data provided in MFR Schedules on expenses, productivity, efficiency, comparisons of that or other data with other LECs, etc.)
- 26b 29b. Has the current incentive regulation plan under which Southern Bell has been operating achieved the goals as set forth in DN 880069-TL? What are the positive and negative results, if any?

Proposed Price Regulation Plan

- 27 30. Southern Bell (SBT) proposes to change its current form of regulation. The proposed plan includes the following components listed below. On the basis of these components, what are the pros and cons of this plan?

Price Regulation Index

- A. Places ceiling on aggregate prices via a Price Regulation Index (PRI). This index is composed of an inflation measure, less a productivity factor offset, plus or minus any exogenous factors.
- B. For inflation, PRI uses the Gross National Product-Price Index (GNP-PI).
- C. PRI Productivity offset set at 4%.
- D. Defines exogenous factors as those measurable expenses beyond SBT's control. This includes changes in regulations or statutes, taxes, separations, and accounting practices, and adjustments to depreciation rates.
- E. PRI initially indexed at 100 as the starting point.
- F. PRI is adjusted annually and aggregate prices are then adjusted accordingly. Downward adjustments are required, upward adjustments are optional. First adjustment is in 1994.
- G. Any changes in aggregate prices during the year must be below or at the PRI of 100.
- H. Regulated services with no tariffed rates are excluded from the PRI.
- I. Contract Service Arrangement prices are excluded from PRI.
- J. New service prices excluded from PRI for at least 12 months.
- K. Restructured services are placed in the PRI upon filing.

- L. PRI to be recalculated annually. Price changes required to bring average prices at or below the PRI would be filed in associated tariffs in an annual May 1 filing and would go into effect 60 days later.

Baskets

- M. Proposes two categories of services, basic and non-basic services.
- N. Defines basic services as those services generally required to provide essential local exchange services to an end user as well as access to providers of basic local services and toll service.
- O. Defines Non-Basic services as those tariffed services not in the basic category. Includes those that are optional or can be provided by a vendor other than SBT.
- P. Installs pricing rules for each category.
1. For basic services:
 - Sets limit on service category increases at 5%.
 - Individual service prices could be raised a maximum of 5% annually, as long as the average for all prices did not exceed the PCI.
 - No floor set on reductions.
 - Lifeline and Link-up rates could not be changed without Commission approval.
 2. For non-basic services:
 - Sets limit on service category increases at 20%.
 - Individual service prices could be raised a maximum of 20% annually, as long as the average for all prices did not exceed the PCI.
 - No floors set on reductions.
 - For those services currently having banded rates, the existing maximum and minimum rates will be retained. Price changes can be made anywhere within the range.
 3. For both:
 - Increases and decreases in rates are treated the same for both basic and non-basic services. Increases in rates become effective on 30 day notice. Decreases become effective on 15 days notice. Changes are presumptively valid.

- Q. Services can be recategorized. Requests for recategorization of services would be ruled upon by the Commission within 60 days.
- R. Services can be removed from price earnings regulation all together.

New Services/Restructured Services

- S. Defines new services as those not previously offered or not replacing an existing services.
- T. Prices new services above incremental cost.
- U. New service prices are excluded for at least 12 months from the PRI calculation.
- V. Effective within 30 days with presumptively valid approval.
- W. Floor for rates at incremental cost. No ceiling.
- X. Rate changes allowed with 15 day effective date during the first 12 months the service is offered.
- Y. Defines restructured services as those replacing an existing service.
- Z. The rate cannot exceed the rate of the existing service it is replacing.
- AA. Restructured services are placed in the PRI upon filing.

Sharing

- AB. Sharing ratio is 50/50 split between the company and the ratepayers. No rate setting point was proposed. Floor is to be set at 11.5% ROE. Ceiling is to be set at 16% ROE. Sharing begins at 14% ROE. Any ROE above 16% ROE is to be 100% returned to ratepayers.

Relief

AC. SBT can request rates be moved above PRI under the following circumstances:

1. Earnings fall below the established floor.
2. Structural changes form changes in the industry or Commission orders.
3. Changes in competitive conditions as authorized by the Commission.

Important Dates

- AD. Plan goes into effect May 1, 1993.
AE. Plan reviewed after four years for adjustment.
AF. No termination date set.

Service Requirements

- AG. Service requirements - none proposed.
- 28 31. Does SBT's proposed Price Regulation Plan meet the requirements of S. 364.036(2)(a)-(g) F.S. as follows:
- A) Is the Price Regulation Plan (PRP) consistent with the public interest?
 - B) Does the PRP jeopardize the availability of reasonably affordable and reliable telecommunications services?
 - C) Does the PRP provide identifiable benefits to consumers that are not otherwise available under existing regulatory procedures?
 - D) Does the PRP provide effective safeguards to consumers of telecommunications services including consumers of local exchange services?
 - E) Does the PRP assure that rates for monopoly services are just, reasonable, and not unduly discriminatory and do not yield excessive compensation?
 - F) Does the PRP include adequate safeguards to assure that the rates for monopoly services do not subsidize competitive services?

- G) Does the PRP jeopardize the ability of Southern Bell to provide quality, affordable telecommunications service?
- 29 32. Should the Commission approve an incentive regulation plan for SBT? If so, what is the appropriate plan? If not, what is the appropriate form of regulation for SBT? How does the appropriate form of regulation meet the requirements of Chap. 364.036(a)-(g) F.S.?

Cross-Subsidy Issues

- 30a 33a. Should Southern Bell be permitted to cross-subsidize their competitive or effectively competitive services?
- 30b 33b. Should Southern Bell's basic telephone service rates be based on the most cost effective means of providing basic telephone service?
- 30c 33c. Should Southern Bell segregate its intrastate investments and expenses in accordance with an allocation methodology as prescribed by the Commission to ensure that competitive telecommunications services are not subsidized by monopoly telecommunications services?
- 30d 33d. Has the Commission prescribed an allocation methodology to ensure that competitive telecommunications services are not subsidized by monopoly telecommunications services? If so, has Southern Bell followed that prescribed allocation methodology?
- 30e 33e. Has the replacement of copper with fiber since the last depreciation study been accomplished in a cost effective manner for adequate basic telephone service?

Quality of Service

- 31 34. Is Southern Bell's quality of service adequate?
- 31a 34a. Do Rules 25-4.070 & 25-4.110 require Southern Bell to provide a rebate for an out-of-service condition when the company fails to notify, within 24 hours of the trouble report, that the trouble is located in the Customer Premises Equipment (CPE)?

Policy and Pricing Issues

Billing Units

- 32 35. Are Southern Bell's test year billing units appropriate?
- 32a 35a. Have billing units for employee concessions been properly accounted for in MFR Schedule E-1a?

Proposed Optional Expanded Local Service (ELS) Plan

- 33a 36a. Is it appropriate to combine local measured usage with discounted intraLATA toll offerings?
- 33b 36b. Should Southern Bell's proposed Optional Expanded Local Service (ELS) plan be approved? If not, what alternative plan, if any, should be approved on IntraLATA Toll Calls? Over what distance?
- A. \$0.25 Plan
B. \$0.25 Plan for Residences; Businesses \$0.10 first minute and \$0.06 additional minutes
C. Other, explain
- 33c 36c. Is Southern Bell's proposal to eliminate or grandfather various existing measured and message rate offerings appropriate?
- 33d 36d. If the Company's Optional ELS plan or any other alternative is approved, should stimulation be taken into account? If so, how?
- 33e 36e. If the Commission approves an OELS or similar plan, what other action should the Commission take, if any? (e.g., route-specific switched access charges, 1+ IntraLATA presubscription)

Toll/Access/Mobile Interconnection

- 34 37. Southern Bell has made proposals in the areas of switched access service rates, the interconnection usage rates for mobile service providers and toll services as shown below. Should SBT's proposals be approved? Should there be any other changes in switched access, toll or mobile

interconnection usage rates (e.g., reduce intrastate switched access rates to interstate levels)?

- A) To reduce switched access rates in the local transport element for both originating and terminating access from \$.01600 to \$.01328.
- B) To reduce current mobile originating peak usage rate from \$.03470 to \$.03200.
- C) To reduce the optional land-to-mobile intra-company usage charge from \$.0597 to \$.0572.
- D) To reduce the optional land-to-mobile inter-company usage charge from \$.1692 to \$.1667.
- E) To make no changes to its toll services rates.

38. Deleted.

Vertical Services

- 35a 39a. Should the Company's proposal to reduce Residential Call Waiting from \$3.50 to \$3.35 and the Residential Call Forwarding-Variable from \$2.45 to \$2.20 be approved?
- 35b 39b. The Company has made no proposal to change its current Touchtone charges. Is this appropriate?
- 35c 39c. Should customers be allowed to subscribe to Call Forward-Busy in lieu of rotary or hunting service?
- 35d 39d. What other changes, if any, should be made to services in the Miscellaneous Service Arrangements section of Southern Bell's tariff?
- 36 40. Should Southern Bell be required to provide billing and collection services for others on the same terms and conditions it provides those services to itself or to its affiliated companies?

Service Connection Charges

- 37 41. Southern Bell has proposed to restructure and reduce its Service Connection Charges as shown below. What changes, if any, should be made to Service Connection Charges?

Current

Proposed

Residential

Residential

Primary Service Order	\$25.00
Secondary Service Order	\$ 9.00
Access Line Connection	
Charge - C.O. Work	\$19.50
Access Line Connection	
Charge - New Line	\$31.50
Number Change-per S.O.	\$ 9.00
Number Change-per No.	\$11.50

Line Connection - First	\$40.00
Line Connection - Add'l	\$12.00
Line Change - First	\$24.00
Line Change - Add'l	\$10.00
Secondary Service Charge	\$ 9.00

Business

Business

Primary Service Order	\$35.00
Secondary Service Order	\$12.00
Access Line Connection	
Charge - C.O. Work	\$19.50
Access Line Connection	
Charge - New Line	\$31.50
Number Change-per S.O.	\$12.50
Number Change-per No.	\$11.50

Line Connection - First	\$60.00
Line Connection - Add'l	\$13.00
Line Change - First	\$38.00
Line Change - Add'l	\$11.00
Secondary Service Charge	\$19.00

Extended Area Service

- 38a 42a. Should the EAS additives on the Yulee/Jacksonville, Munson/Pensacola and Century/Pensacola routes be eliminated? If not, why not?
- 38b 42b. What alternative toll relief plan should be approved for the routes in Docket No. 911034-TL (Between Ft. Lauderdale and Miami; Ft. Lauderdale and N. Dade; and Hollywood and Miami)?
- 38c 42c. Should the revenue losses resulting from combining the calling areas of North and South St. Lucie be offset in this proceeding (DN 911011-TL), and if so, how?
- 38d 42d. Should the OEAS and EOEAS plans in Section A3.7 of the General Subscriber Service Tariff be eliminated or modified? If modified, how should this be accomplished?

- 38e 42e. Should any of The "Local Exceptions" in Section A3.8 be eliminated or modified? If modified, how should this be accomplished?

Basic Local Exchange Rates

- 39a 43a. Southern Bell has proposed no change to its current rate group structure of 12 rate groups. Is this appropriate? If not, what changes should be made?
- 39b 43b. Southern Bell has proposed to reduce the rates and modify the rate relationships between certain of its business access lines as shown below. It has proposed no other changes to business rate relationships? Is this appropriate? What changes, if any, should be made to business access line rate relationships?

<u>SERVICE</u>	<u>REDUCTION</u>	<u>CUR./PROP.</u> <u>B-1 RATIO</u>
Business Rotary (or hunting)	31%	.50/ .35
Residential PBX Trunks	22%	.84/ .66
Business PBX Trunks	24%	2.24/1.70
Network Access Registers	24%	2.24/1.70
NARs - Small, Medium, Large	42%	1.03/ .59

- 39c 43c. Aside from Network Access Registers, what changes, if any, should be made to Southern Bell's ESSX offerings?
- 39d 43d. Southern Bell has proposed to introduce a new rotary rate for both its ESSX NARs and for PBX trunks. These new elements would be priced identically within each rate group. The proposed rate is 35% of the B-1 rate. Should this proposal be approved?
- 39e 43e. The Company has made no other proposals to change its basic local exchange rates. Is this appropriate? If not, what changes should be made?
- 39f 43f. Southern Bell has proposed to offer a lifeline rate to qualified subscribers composed of a federal credit of \$3.50 and a matching credit from the state/Southern Bell. Should this proposal be approved, modified, or rejected?

- 39g 43g. Southern Bell has proposed an Economic Development plan by which businesses which locate in "Enterprise Zones" as defined in the Florida Enterprise Zone Statute, would receive a waiver of service connection charges, and a 50% discount off their basic local service charges for one year. Should this proposal be approved?

Stimulation

- 40 44. Except for ELS, Southern Bell has proposed no stimulation or repression effects. Is this appropriate?

Disposition of Revenues and Other Issues in DN 880069

- 45a. Deleted by staff. Addressed in Revenue Requirements issues.
- 45b. Deleted by staff. Addressed in Revenue Requirements issues.

Miscellaneous Issues

- 41 46. Should the Company be required to identify, notify, and, if appropriate, provide refunds to customers that are being billed for non-required Protective Connective Arrangement (PCA) devices?
- 42 47. Should Southern Bell be required to itemize customer bills on a monthly basis?
- 42a 47a. Is Southern Bell complying with Rule 25-4.110 concerning customer billing?
- 43 NEW. Is Southern Bell able to reconcile billed revenue to booked revenue for 1991? If not, should any adjustment be made to recognize the inability to reconcile billed and booked revenue?
- 44 48. What other changes, if any, should be approved?

Effective Date/ Customer Notification/ Bill Stuffers

- 45a 49a. What should be the effective date(s) of any rate changes approved in this docket?

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- 45b 49b. When should customers be notified of any rate changes and other Commission decisions in this docket?
- 45c 49c. What information should be contained in the bill stuffers sent to customers?

APPENDIX "B"

CONTROLLING DATES FOR KEY ACTIVITIES

- 1) Intervenor's Direct Testimony
and Exhibits November 16, 1992
- 2) Staff's Direct Testimony
and Exhibits, if any (except
audit and service evaluation
testimony) December 2, 1992
- 3) Staff Audit and Service
Evaluation Testimony December 15, 1992
- 4) Prehearing Statements December 18, 1992
- 5) Rebuttal Testimony and
Exhibits (except audit and
service evaluation testimony) December 18, 1992
- 6) Informal Prehearing Conference January 6, 1993
- 7) Rebuttal to Staff Audit
and Service Evaluation
Testimony January 8, 1993
- 8) Prehearing Conference #1 January 8, 1993
- 9) All Discovery to be Completed January 15, 1993
- 10) Prehearing Conference #2 January 20, 1993
- 11) Hearing January 25-29,
February 1, 3-5,
and 8-10, 1993
- 12) Briefs Due March 1, 1993