BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Proposed Revision of Rules 25-7.084, Gas Meter Readings, and 25-7.085, Customer) ISSUED: September 22, 1995 Billing

) DOCKET NO. 950815-GU) ORDER NO. PSC-95-1194-FOF-GU

The following Commissioners participated in the disposition of this matter:

> SUSAN F. CLARK, Chairman J. TERRY DEASON JOE GARCIA JULIA L. JOHNSON DIANE K. KIESLING

NOTICE OF ADOPTION OF RULES

NOTICE is hereby given that the Florida Public Service Commission, pursuant to Section 120.54, Florida Statutes, has adopted the amendments to Rules 25-7.084 and 25-7.085, Florida Administrative Code, relating to gas meter readings and customer billing without changes.

The rule amendments were filed with the Department of State on September 20, 1995 and will be effective on October 10, 1995. A copy of the rules as filed with the Secretary of State is attached to this Notice.

This docket is closed upon issuance of this notice.

By ORDER of the Florida Public Service Commission, this 22nd . day of September, 1995.

> BLANCA S. BAYÓ, Director Division of Records & Reporting

Chief, Bur au of

(SEAL)

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25-7.084 Meter Readings.

(1) Each service meter shall be clearly marked to indicate the units registered. Unless special circumstances warrant, meters shall be read at monthly intervals on the approximate corresponding day of each meter-reading period. When there is good reason for doing so, estimated bills may be submitted.

(2) When an electronic meter is used to determine volumes consumed, the customer's bill may be rendered from data received electronically, however, the mechanical counter of the metering device shall be read monthly. When available, both corrected and uncorrected total volumetric readings shall be recorded.

Specific Authority: 366.05(1), F.S.

Law Implemented: 366.05(1), F.S.

History: Repromulgated 1/8/75, Amended 6/15/76, 6/10/80, formerly 25-7.84, Amended 10/10/95.

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25-7.085 Customer Billing.

(1) Bills shall be rendered monthly and as promptly as possible following the reading of meters. With the exception of a duplicate bill, each customer's bill shall, by July 1, 1983, show at least the following information:

(a) The meter reading and the date the meter was is read plus the meter reading for the previous period. When an electronic meter is used, the gas volume consumed for the billing month may be shown. If the gas consumption meter reading is estimated, the word "estimated" shall prominently appear on the bill.

(b) Therms and cubic feet consumed.

(c) The total dollar amount of the bill, indicating separately:

- 1. Customer charge.
- Energy (therm) charge exclusive of fuel cost in cents per therm.
- Fuel cost in cents per therm (no fuel costs shall be included in the charge for energy).
- Total gas cost which is the sum of the customer charge, total fuel cost and total energy cost.
- 5. Franchise fees, if applicable.
- Taxes, as applicable on purchases of gas by the customer.

Any discount or penalty, if applicable.

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8. Past due balances.

9. The gross and net billing, if applicable.

(d) Identification of the applicable rate schedule.

(e) The date by which payment must be made in order to benefit from any discount or avoid any penalty, if applicable.

(f) The average daily therm consumption for the current period and for the same period in the previous year, for the same customer at the same location.

(g) The delinquent date or the date after which the bill becomes past due.

(h) Any conversion factors which can be used by customers to convert from meter reading units to billing units.

(i) Where budget billing is used, the bill shall contain the current month's consumption and charges separately from budgeted amounts.

(j) The name of the utility plus the address and telephone number of the local office where the bill can be paid and questions concerning the bill can be answered.

(2) - (7) No change. Specific Authority: 366.05(1), F.S.

Law Implemented: 366.05(1), 366.06(1), F.S.

History: Amended 12/15/73, Repromulgated 1/8/75, amended 5/4/75, 11/21/82, 12/26/82, formerly 25-7.85, Amended 10/10/95.