

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Generic investigation) DOCKET NO. 960090-TP
into dialing plans implemented) ORDER NO. PSC-96-0322-FOF-TP
throughout Florida.) ISSUED: March 5, 1996

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER INITIATING INVESTIGATION AND
DELAYING IMPLEMENTATION OF DIALING PATTERNS

BY THE COMMISSION:

I. BACKGROUND

Over time this Commission has ordered local exchange companies (LECs) to implement various dialing plans throughout Florida for the routing of various types of calls such as extended calling service (ECS), extended area service (EAS), and presubscribed (1+) traffic. Attached to this Order as Appendix A is a table listing the various dialing patterns ordered and the source of the decision.

BellSouth Telecommunications, Inc. (BellSouth) has consistently stated in each case involving an issue of dialing patterns that it could implement the dialing patterns listed set forth in Appendix A. See e.g. Dockets Numbers 941272-TL (305 Area Code Relief), 920260-TL (BellSouth's 288 ECS routes), and 930330-TP (IntraLATA presubscription). However, BellSouth has notified us that it is unable to implement all of the dialing patterns because of limitations in the Company's current switching architecture. The dialing pattern implementation problem is not the result of a single pattern, but is a long term problem that is due to the implementation of all the dialing patterns listed in Appendix A.

The initial problem apparently arose when BellSouth began to implement the dialing pattern ordered by the Commission on the 288 ECS routes, in conjunction with the 407 area code relief. It appears the implementation of the new area code, together with the

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ECS routes, will create a situation where BellSouth is required to introduce a 4 - 8 second dialing delay in its switches for specific calls. Currently, BellSouth proposes to use 561 as the area code to relieve 407. If the company continues to implement the 288 ECS routes with 10 digit dialing for interNPA ECS, it will be required to introduce a network delay in any exchange which has ECS to the 561 area code on a 10 digit basis and 7 digit dialing to the new 561 NXX in the Ft. Lauderdale exchange. This delay is necessary to enable the switch to determine if the customer has dialed a 7 digit telephone number to Ft. Lauderdale or a 10 digit ECS telephone number in the new 561 area code. We note that the dialing pattern problem is currently limited to BellSouth but are unsure whether LECs will experience the problem.

In addition to the dialing pattern problem, BellSouth has indicated that it cannot implement 10 digit interNPA ECS calling with 1+ presubscription. Apparently, BellSouth's switches are not capable of recognizing the difference between a customer dialing a 10 digit ECS call and a 1+ presubscribed call. In today's telecommunications networks, the 1 is considered a flag to the switch that the customer will dial 10 digits instead of being used as a toll indicator. This designation does not give BellSouth's switches the ability to differentiate between the 10 digits of either call. Therefore, the traffic would be carried by the customer's intraLATA presubscribed carrier. MCI has expressed concern with the Commission's decisions on BellSouth's ECS plan since a customer would only be able to choose BellSouth's ECS lower rates if that customer also presubscribed to BellSouth for intraLATA toll traffic. A customer can not presubscribe to a carrier other than BellSouth for intraLATA 1+ traffic and still obtain BellSouth's ECS rates. In order for a customer to reach a carrier other than BellSouth and still have ECS, that customer would be required to dial 10XXX to reach the carrier.

II. INITIATION OF INVESTIGATION INTO DIALING PATTERNS

BellSouth has indicated it is unable to implement the dialing patterns discussed above and identified in Appendix A. We do not know the effects these problems will have on our past decisions, if any, but it appears necessary to investigate the problems and the associated impacts on our prior dialing pattern decisions. Accordingly, we will conduct an investigation of the dialing pattern problems noted above for both BellSouth and further examine the extent of the problem with respect to other LECs.

III. DELAY OF IMPLEMENTATION OF DIALING PATTERNS

Initially, it appears that BellSouth will not be able to implement the dialing patterns ordered by the Commission without the possibility of introducing delay into the company's network on specific calls. BellSouth has also indicated it would be unable to implement the Commission's 1+ presubscription order unless changes were made in the dialing patterns associated with the Commission's decision on ECS and 305 Area Code Relief.

As noted above we will investigate the dialing pattern problems. Prior to the completion of our investigation, we are loath to implement any temporary solution to the dialing problems. We are concerned with the potential customer confusion associated with changing dialing patterns several times over a very short timeframes. Accordingly, in order to avoid unintended consequences stemming from the continued implementation of previously ordered dialing patterns, we find it appropriate to delay implementation of the dialing patterns ordered by Orders Nos. PSC-95-1391-FOF-TL, (BellSouth's 288 ECS routes), PSC-95-1048-FOF-TL (305 Area Code Relief) and PSC-96-0123-FOF-TL, until a solution is identified to resolve the dialing pattern problems. During the interim period, BellSouth shall retain the existing dialing patterns. Further, the delay of the technical implementation of the dialing patterns shall not impact the rating of any approved ECS calls.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that an investigation shall be conducted regarding dialing patterns as set forth in the body of this Order. It is further

ORDERED that BellSouth shall not implement the dialing pattern changes described in Orders Nos. PSC-95-1391-FOF-TL, PSC-95-1048-FOF-TL and PSC-96-0123-FOF-TL, until further notice. It is further

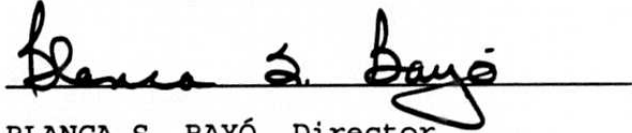
ORDERED that the delay of implementation of dialing patterns shall not affect the rating of any approved ECS calls as set forth in the body of this Order. It is further

ORDERED that BellSouth shall retain current dialing patterns during the pendency of the investigation as set forth in the body of this Order. It is further

ORDERED that this docket shall remain open.

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By ORDER of the Florida Public Service Commission, this 5th
day of March, 1996.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.038(2), Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.

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APPENDIX A

Dialing Plan	Company	Order No.	Docket No.
IntraLATA Toll - 1 + 10D	All LECs	PSC-95-0203-FOF-TP	930330-TP
InterNPA ECS - 10D	BST	PSC-95-1391-FOF-TL	920260-TL
InterNPA Local (including ECS & EAS) - 10D	BST	PSC-95-1048-FOF-TL	941272-TL
IntraNPA Local (including ECS & EAS) - 7D	BST	PSC-95-1048-FOF-TL	941272-TL

Note: D - Digits