

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for name change
on CLEC Certificate No. 4752
from Broward Business Service
Inc. d/b/a Festival Telephone
Services, Inc. and d/b/a
Communication Service Centers to
Global Response Corporation.

DOCKET NO. 030918-TX
ORDER NO. PSC-03-1291-FOF-TX
ISSUED: November 13, 2003

ORDER ACKNOWLEDGING NAME CHANGE

BY THE COMMISSION:

By letter dated September 4, 2003, Broward Business Service, Inc. d/b/a Festival Telephone Services, Inc. and d/b/a Communication Service Centers, holder of Competitive Local Exchange Certificate of Public Convenience and Necessity No. 4752, requested that Certificate No. 4752 be amended to reflect the new corporate name, Global Response Corporation. Upon review of the Department of State, Division of Corporations' records, it appears that Broward Business Service, Inc. d/b/a Festival Telephone Services, Inc. and d/b/a Communication Service Centers has properly registered the new corporate name. Accordingly, we find it appropriate to amend Certificate No. 4752 to reflect the new corporate name.

This Order will serve as the amended Competitive Local Exchange Certificate of Public Convenience and Necessity No. 4752 for Global Response Corporation. Global Response Corporation should retain this Order as evidence of the name change. We are vested with jurisdiction over this matter pursuant to Section 364.335, Florida Statutes.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the request by Broward Business Service, Inc. d/b/a Festival Telephone Services, Inc. and d/b/a Communication Service Centers to change the name on Certificate No. 4752 from Broward Business Service, Inc. d/b/a Festival Telephone Services, Inc. and d/b/a

DOCUMENT NUMBER-DATE

11329 NOV 13 8

FPCO-COMMIS-CLERK

ORDER NO. PSC-03-1291-FOF-TX
DOCKET NO. 030918-TX
PAGE 2

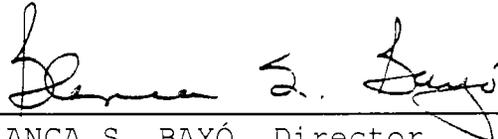
Communication Service Centers to Global Response Corporation is hereby approved. It is further

ORDERED that this Order will serve as Global Response Corporation's amended certificate and that this Order should be retained as evidence of the name change. It is further

ORDERED that this change will be effective upon issuance of this Order. It is further

ORDERED that this Docket is hereby closed.

By ORDER of the Florida Public Service Commission this 13th Day of November, 2003.



BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

(S E A L)

JLS

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of the Commission Clerk and Administrative Services and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.