### BEFORE THE PUBLIC SERVICE COMMISSION

In re: Request for waiver of carrier selection requirements of Rule 25-4.118, FAC, due to asset purchase agreement, whereby Reduced Rate Long Distance, LLC will acquire substantially all assets of W2Com International, LLC, including, but not limited to, W2Com's customer accounts in the State of Florida.

The following Commissioners participated in the disposition of this matter:

# LISA POLAK EDGAR, Chairman J. TERRY DEASON ISILIO ARRIAGA MATTHEW M. CARTER II KATRINA J. TEW

## NOTICE OF PROPOSED AGENCY ACTION GRANTING RULE WAIVER OF 25-4.118, FLORIDA ADMINISTRATIVE CODE

#### BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

#### I. Case Background

On March 16, 2006, W2Com International, LLC (W2Com) and Reduced Rate Long Distance, LLC (RRLD), submitted a joint request for a waiver of the carrier selection requirements of Rule 25-4.118, Florida Administrative Code. Both companies are registered intrastate interexchange companies (IXCs). The purpose of filing for the waiver is so all of W2Com's assets, including its customer accounts, can be transferred to RRLD without RRLD having to obtain each customer's authorization.

This waiver is being sought to provide this Commission notice of the transfer of assets for the treatment of customers in a consumer-friendly manner and allows for a transition to occur in a smooth process protecting both the consumer and the company. Without this waiver, RRLD would be required to obtain signed letters of agency (LOAs) or third party verifications (TPVs) from each W2Com customer being transferred. With the waiver, RRLD can protect itself from

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possible complaints of unauthorized carrier changes. This waiver is also beneficial to the customers as they will not be subject to a loss of service on the date of transfer.

We have jurisdiction in this matter pursuant to Sections 364.02, 364.336, and 364.603, Florida Statutes.

## II. Analysis:

Pursuant to Rule 25-4.118(1), Florida Administrative Code, a customer's carrier cannot be changed without the customer's authorization. Rule 25-4.118(2), Florida Administrative Code, provides that a carrier shall submit a change request only if one of the following has occurred:

(a) The provider has a letter of agency (LOA) . . . from the customer requesting the change;

(b) The provider has received a customer-initiated call for service . . . ;

(c) A firm that is independent and unaffiliated with the provider . . . has verified the customer's requested change . . .

Pursuant to Rule 25-24.475(3), Florida Administrative Code, Rule 25-4.118, Florida Administrative Code, is incorporated into Chapter 25-24, and applies to IXCs.

Rule 25-24.455(2), Florida Administrative Code, states:

An IXC may petition for a waiver of any provision of this Part. The waiver shall be granted in whole, granted in Part or denied based on the following:

(a) The factors enumerated in Section 364.337(4), Florida Statutes;(b) The extent to which competitive forces may serve the same function as, or obviate the necessity for, the provision sought to be

waived:

(c) Alternative regulatory requirements for the company which may serve the purposes of this part; and

(d) Whether the waiver is in the public interest.

The authority for Rule 25-4.118, Florida Administrative Code, is found in Section 364.603, Florida Statutes, which is a section we are authorized to waive.

RRLD has attested that it will provide for a seamless transition while ensuring that the affected customers understand available choices with the least amount of disruption to the customers. Further, W2Com will assist RRLD in the transition and integration of the acquired assets after the transaction and RRLD will continue to serve the transferred W2Com customers with the same high level of expertise. Our staff has reviewed the notice that will be sent to W2Com's customers and found it to be adequate. The customers should not experience any interruption of service, rate increase, or switching fees. Any consumer complaints received after

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the transfer of customers regarding service provided by W2Com prior to the transaction will be handled by RRLD.

Neither W2Com nor RRLD has any outstanding regulatory assessment fees, penalties, or interest associated with its IXC registration. Further, there are no active customer complaints on file with this Commission for either company.

# III. Decision

We find that, in this instance, it is appropriate to waive the carrier selection requirements of Rule 25-4.118, Florida Administrative Code. If prior authorization is required in this event, customers may fail to respond to a request for authorization, neglect to select another carrier, and lose their long distance services. Furthermore, we find that granting this waiver will avoid unnecessary slamming complaints during this transition.

We find that the request for waiver of the carrier selection requirements of Rule 25-4.118, Florida Administrative Code, in the transfer of W2Com International, LLC's customers to Reduced Rate Long Distance, LLC.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission the request for waiver of the carrier selection requirements of Rule 25-4.118, Florida Administrative Code, in the transfer of W2Com International, LLC's customers to Reduced Rate Long Distance, LLC.

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective upon the issuance of a Consummating Order unless an appropriate petition, in the form provided by Rule 28-106.201, Florida Administrative Code is received by the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings" attached hereto. It is further

ORDERED that in the event that this Order becomes final, this docket shall be closed.

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By ORDER of the Florida Public Service Commission this 22nd day of May, 2006.

BLANCA S. BAYÓ, Director Division of the Commission Clerk and Administrative Services

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# NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing that is available under Section 120.57, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The action proposed herein is preliminary in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on June 12, 2006.

In the absence of such a petition, this order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this/these docket(s) before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.