

BEFORE THE PUBLIC SERVICE COMMISSION

In re: Complaint by Karl Amsler and Sonny Stewart against BellSouth Telecommunications, Inc. for alleged improper billing.	DOCKET NO. 060141-TL ORDER NO. PSC-06-0731-AS-TL ISSUED: August 30, 2006
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The following Commissioners participated in the disposition of this matter:

LISA POLAK EDGAR, Chairman
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

ORDER ACCEPTING PARTIES' SETTLEMENT AGREEMENT

BY THE COMMISSION:

I. Case Background

On July 14, 2004, complaint number 607759T was taken by our staff on behalf of Karl Amsler and Sonny Stewart (Customers). The complaint was filed against BellSouth Telecommunications, Inc. (BellSouth). An informal conference was held on July 27, 2005. The docket was brought to the June 6, 2006 Agenda and this Commission voted to approve our staff's recommendation. On August 2, 2006, our staff received a signed settlement agreement reached by the two parties.

We are vested with jurisdiction pursuant to Section 364.19, Florida Statutes, and administer consumer complaints pursuant to Rule 25-22.032, Florida Administrative Code.

II. Analysis

Pursuant to Rule 25-22.032(9), if the complaint has been docketed, the participants shall submit the settlement to the Commission for approval. Additionally, if the participants reach a settlement agreement, a written statement shall be filed stating that the settlement is binding and all further rights or actions of this Commission are waived.

Our staff received the original signed settlement agreement between BellSouth and the Customers which states that a sum of \$1,100 will be refunded to the Customers within 30 calendar days of July 24, 2006. This sum is a refund to the Customers of a portion of the charges previously paid by Customers to BellSouth for the relocation work in question. The agreement does not represent an admission by either party of the other's position. We find that this

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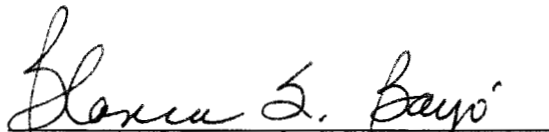
agreement resolves the complaint. Accordingly, we find it appropriate to accept the settlement agreement between Customers and BellSouth.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the signed settlement agreement between Karl Amsler and Sonny Stewart and BellSouth Telecommunications, Inc. be accepted. It is further

ORDERED that this docket is closed.

By ORDER of the Florida Public Service Commission this 30th day of August, 2006.


BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

(S E A L)

TLT

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request:
1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the

form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of the Commission Clerk and Administrative Services and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.