

Litigation & Regulatory 1300 | Street, NW, Suite 400 West Washington, DC 20005

March 8, 2011

Transmittal No. 11-02 VIA Electronic Filing

Ms. Beth Salak, Director

Division of Competitive Markets and Enforcement

Florida Public Service Commission

Attn: Tariff Section

2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Verizon Business Services: Tariff No. 3

Grandfathering of Residential Calling Card and Toll/Free/800 services

Dear Ms. Salak,

Please find attached an original of revisions to MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") Long Distance Services Tariff No. 3. We respectfully request that the proposed revisions become effective on March 9, 2011.

The following pages are being revised:

Page No.	Revision	Page No.	<u>Revision</u>
2	158th	118.9	2nd
6	35th	118.11	3rd
7	56th	118.12	1st
7.1	3rd	118.13	3rd
16.1	24th	118.14	4th
83	19th	118.18	4th
83.2	1st	118.20	2nd
94	2nd	118.21	3rd
116	2nd	118.22	5th
118.1	7th	118.24	4th
118.2	4th	118.26	2nd
118.5	3rd	308.2	3rd
118.6	1st		

With this filing, Verizon Business grandfathers its residential Calling Card and Toll/Free/800 services.

If you have any questions in this matter, please do not hesitate to contact me at either (202) 515-2592 or edwin.reese@verizon.com.

Respectfully submitted,

Edwin Reese

Tariff Administrator

Verizon

CHECK SHEET

Sheets 1-316 inclusive of this tariff are effective as of the date shown. Original and revised sheets, as named below, comprise all changes from the original tariff in effect on the date indicated.

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1 2 3 4 5	1 158 *
3	7
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6	35 *
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7.1	3 *
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*New or revised

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*New or revised

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*New or revised

3.5 METERED USE SERVICE OPTIONS 2

(T)

Metered Use Service offers the use of Interexchange communications facilities shared among multiple users, is provided on the basis of the service options set forth below. 1/ Depending on the option(s) chosen the customer may select the manner in which calls are originated and terminated, may obtain one-way or two-way service, may enjoy point-to-point or multipoint service, or may originate calls in multiple cities.

Metered Use Service may involve, at the customer's option, a monthly recurring minimum charge or an initiation of service fee for Interexchange facility usage. A monthly listing of each call and its duration is available as a standard feature. At additional cost, certain Metered Use Service options offers a customer the ability to: (1) identify the users and allocate the cost of his long distance service through the use of accounting codes, (2) reduce the amount of dialed digits through the use of speed numbers, and (3) receive his call records on magnetic tape.

Under each of the above service options, the individual customer's total monthly charges for use of the Interexchange communication facilities are based upon the total time the customer (account) utilizes such facilities. In that regard, individual Interexchange facilities usage charges, as well as other specific charges, discounts and/or features are applicable to each individual service option. When a metered use service call is established in one time-of-day rate application period and ends in another, the rate in effect in each rate application period applies to the portion of the call occurring within that rate application period. A specific description of each of the Metered Use Service options follows in this section. Recurring and non-recurring charges, features, and applicable discounts for all service options are located in Section 4. Metered Use Service is available as set forth in the various Service Availability Tables listed in this tariff.

(N)

^{1/} Customers reselling or rebilling the service options must obtain a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

² Effective March 9, 2011, for all residential customers of Metered Use Service, all Calling Card service and Toll Free / 800 service will no longer be available to new customers.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.1 Option A (Execunet) 1

(T)

Option A Block of Time Discount Promotion

Beginning June 1, 2003, and ending August 31, 2003, the Company will offer the following promotion to new customers enrolling in Option A Block of Time Promotion. Customers will receive a 50% discount off i) the Option A Block of Time Promotion monthly recurring charge and ii) the Option A Block of Time Promotion usage charges outside the block-of-time allotment; this discount will be applied against customer's first partial and first full invoices after enrollment.

Option A Block of Time Promotion

Beginning June 1, 2003, and ending August 31, 2003, the Company will offer the following promotion to new residential customers. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for Interstate and Intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged \$0.05 per each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Customers enrolled in this promotion will be charged a \$10 monthly recurring charge.

Option A Block of Time Promotion customers will be charged a per minute rate of \$0.55 and a \$0.80 per call surcharge for all Instate interLATA and intraLATA calling card calls, except that customers will be charged \$0.20 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.

Customers will be charged \$0.45 per minute rate MCI Personal 800 Number calls.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

(N) (N)

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.2 (RESERVED FOR FUTURE USE)

3.5.3 Option C (Credit Card) 1

Metered Use Service Option C is a one-way, dial-in-dial-out multipoint service. Credit Card customers may originate calls from, and terminate calls to every city within the State of Florida. Subscribers who originate calls from the locations listed in Table IV can access MCI via MCI provided facilities by dialing a 7 digit access number (950-1022). Subscribers who originate calls from locations other than those listed in Table IV can access MCI via resold facilities by dialing a toll free 800 number. Two-tier pricing for both usage charges and surcharges is applicable and is based upon the two separate types of access. Option C may be provided as a Standalone Service or as an Enhanced Service. If a customer chooses Credit Card in conjunction with, or as an enhancement to, his or her existing MCI Service (any MCI Service other than Option C), he or she will be designated as an Enhanced Credit Card customer. All credit card calls are rounded to the next higher full minute. At the customer's option, Credit Card Service is available as part of the Corporate Account Billing Arrangement. Customers who elect Corporate Account Billing are subject to the provisions of Section 2.6.3 preceding. The per minute rates set forth in Section 4.1.3 will apply to all Option C calls. The Tier 1 rates apply to all calls that originate from the cities set forth in Table IV. Volume Discounts will apply to all Option C usage. In addition, customers who request Credit Card Service as an enhancement to their Execunet Service (including those taking service under the Corporate Account Billing Arrangement or the Qualified Commercial Affinity Group) can combine their Credit Card usage with their Execunet usage to qualify for discounts under Section 4.1.1(B) and Section 4.1.1(C).

3.5.4 RESERVED FOR FUTURE USE

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

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3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.29 Option CC (MCI One Savings) 2

Option CC (MCI One Savings) is an outbound and inbound service available to Residential customers. Option CC includes peak and off-peak rate structure, card and P800. No term plan options will apply to this service. Customers will be charged the usage rate listed in Section 4.1.29 and are subject to the terms and conditions as outlined in the MCI Tariff F.C.C. No. 1. All Dial-1 calls including intrastate (interlata), intralata, and calling card will have 60 second or minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

3.5.30 Option DD (MCI One Extra) 1/

Option DD (MCI One Extra) is an outbound and inbound service available to Residential customers. Customers may access the MCI network using Dial 1 or calling card origination and/or inbound service using Toll Free origination. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in the MCI Tariff F.C.C. No. 1. Outbound calls are dialed without assistance of an operator, except for calling card calls originating from a rotary phone. Inbound Option DD calls are made through a designated Toll Free number, and the Option DD customer is billed rather than the call originators. Calls are subject to 60 rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

(N)

(T)

^{1/} Beginning on November 1, 1999, this services will no longer be available to new customers.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.34 Option HH (MCI Everyday Classic) ²

(T)

Option HH (MCI Everyday Classic) is an outbound and inbound service available to residential customers. Option HH includes a peak and off-peak rate structure, card and Personal 800. No term plan options will apply to this service. Customers are subject to the terms and conditions of MCI One Savings II Promotion 1 as set forth under http://www.mci.com/service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.35 Option II (MCI Everyday Plus) ²

(T)

Option II (MCI Everyday Plus) is an outbound and inbound service available to residential customers. MCI Everyday Plus includes a card and Personal 800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 6 Promotion 1 as set forth under http://www.mci.com/service. All intrastate Dial 1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.36 Option JJ (MCI AnyTime)²

(T)

Option JJ (MCI AnyTIme) is an outbound and inbound service available to residential customers. MCI AnyTime includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 9 as set forth under http://www.mci.com/service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.37 Option KK (MCI Everyday Savings) 1/

1/

MCI Everyday Savings is an outbound and inbound service available to residential customers. MCI Everyday Savings includes a peak and off-peak rate structure, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in Basic Calling Plan 14; under http://www.mci.com/service. All intrastate Dial-1 calls and calling card calls will have 60 seconds or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

(N) (N)

^{1/} Beginning January 1, 2001, this service will no longer be available to net subscribers.

² Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.38 Option LL (Basic Calling Plan XX) 3

Basic Calling Plan XX is an outbound and inbound service available to residential customers. Basic Calling Plan XX includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option XX as set forth in MCI WORLDCOM F.C.C. Tariff No. 1. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

3.5.39 Option MM (Basic Calling Plan YY) 1/

Basic Calling Plan YY is an outbound and inbound service available to residential customers. Basic Calling Plan YY includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option YY as set forth in MCI WORLDCOM F.C.C. Tariff No. 1. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.40 Option NN (Basic Calling Plan ZZ) 2/

Basic Calling Plan ZZ is an outbound and inbound service available to residential customers. Basic Calling Plan ZZ includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option ZZ as set forth in MCI WORLDCOM F.C.C. Tariff No. 1. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

(T)

^{1/} Beginning May 17, 2001, this service will no longer be available to new subscribers.

^{2/} Beginning April 16, 2002, this service will no longer be available to new subscribers.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

(T)

(T)

(T)

(T)

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(N)

SECTION 3 - DESCRIPTION OF SERVICE

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.52 Option YY (Block of Time Plan 7) 1/

Block of Time Plan 7 is an outbound and inbound service available to residential customers. All intrastate Dial 1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. No other monthly fees will apply.

3.5.53 Option ZZ (NetRate Plan)²

NetRate Plan is an outbound and inbound service available to residential customers. All intrastate Dial 1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

3.5.54 Option AAA (Basic Calling Plan C)²

Basic Calling Plan C is an outbound and inbound service available to residential customers. Basic Calling Plan C includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.55 Option BBB (Basic Calling Plan D)²

Basic Calling Plan D is an outbound and inbound service available to residential customers. Basic Calling Plan D includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

3.5.56 Option CCC (Basic Calling Plan E)²

Basic Calling Plan E is an outbound and inbound service available to residential customers. Basic Calling Plan E includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

ISSUED: March 8, 2011

EFFECTIVE: March 9, 2011

^{1/} Beginning October 1, 2005, this service will no longer be available to new subscribers.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.57 Option DDD (Basic Calling Plan F) 1

(T)

Basic Calling Plan F is an outbound and inbound service available to residential customers. Basic Calling Plan F includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

3.5.58 Option EEE (Basic Calling Plan G) 1

(T)

Basic Calling Plan G is an outbound and inbound service available to residential customers who enroll in a participating affinity program. Basic Calling Plan G includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

3.5.59 Option FFF (Basic Calling Plan H) 1

(T)

Basic Calling Plan H is an outbound and inbound service available to residential customers who enroll in a partcipating affinity program. Basic Calling Plan H includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

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EFFECTIVE: March 9, 2011

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.64 Option KKK (Integrated RLC Service) ²

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmissions Services, Inc., FL PL No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

3.5.65 Option LLL (Basic Calling Plan I) 1/

Basic Calling Plan I is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan I includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.66 Option MMM (Basic Calling Plan J) 1/

Basic Calling Plan J is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan J includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the

nearest whole cent. A monthly charge will apply to this service.

(N) (N)

(T)

ISSUED: March 8, 2011

^{1/} Beginning February 1, 2003, this service will no longer be available to new subscribers.

² Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.71 Option RRR (Basic Calling Plan O) 1/

Basic Calling Plan O is an outbound and inbound service designed primarily for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan O includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.72 Option SSS (Basic Calling Plan P) ²

Basic Calling Plan P is an outbound and inbound service designed primarily for residential customers. To be eligible for this plan, customers must either i) contact a Company customer service representative or be contacted by a Company customer service representative, or ii) subscribe to local exchange service provided by MCImetro Access Transmission Services. Basic Calling Plan P includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

3.5.73 Option TTT (Basic Calling Plan Q)²

Basic Calling Plan Q is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan Q includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

(N) (N)

(T)

(T)

ISSUED: March 8, 2011

^{1/} Beginning February 1, 2003, this service will no longer be available to new subscribers.

² Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.74 Option UUU (Integrated RLC-1 Service) 1

(T)

Integrated Calling Plan RLC-1 Service is available to Customers who enroll in Integrated Calling Plan RLA Service, Integrated Calling Plan RLB Service, or Integrated Calling Plan RLC Service as described in this tariff who have two or more lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro Access Transmission Services, Inc., as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Integrated Calling Plan RLA Service, Integrated Calling Plan RLB Service, or Integrated Calling Plan RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and in the companion local exchange service described in MCImetro Access Transmissions Services, Inc., FL PL No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion local service.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

(N)

EFFECTIVE: March 9, 2011

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.75 Option VVV (Basic Calling Plan R)²

(T)

Basic Calling Plan R is an outbound and inbound service designed for residential customers. Basic Calling Plan R includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.76 Option WWW (Basic Calling Plan S) ²

(T)

Basic Calling Plan S is an outbound and inbound service designed for residential customers. Basic Calling Plan S includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.77 Option XXX (Basic Calling Plan T) 1/

Basic Calling Plan T is an outbound and inbound service designed for residential customers. Basic Calling Plan T includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.78 Option YYY (Basic Calling Plan U) 1/

Basic Calling Plan U is an outbound and inbound service designed for residential customers. Basic Calling Plan U includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

(N)

(N)

EFFECTIVE: March 9, 2011

^{1/} Beginning May 1, 2005, this service will no longer be available to new subscribers.

² Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.79 Option ZZZ (Basic Calling Plan V) 3

Basic Calling Plan V is an outbound and inbound service designed for residential customers. Basic Calling Plan V includes a rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

3.5.80 Option AAAA (Basic Calling Plan W) 1/

Basic Calling Plan W is an outbound and inbound service designed for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan W includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.81 Option BBBB (Basic Calling Plan X) 1/

Basic Calling Plan X is an outbound and inbound service designed for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan X includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.82 Option CCCC (Basic Calling Plan Y) 2/

Basic Calling Plan Y is an outbound and inbound service designed for residential customers. Basic Calling Plan Y includes a rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. By subscribing to this service, Customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three (3) lines per account.

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EFFECTIVE: March 9, 2011

ISSUED: March 8, 2011

^{1/} Beginning February 1, 2004, this service will no longer be available to new subscribers.

^{2/} Beginning May 1, 2005, this service will no longer be available to new subscribers.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.91 Option JJJJ (Basic Calling Plan Z)²

Basic Calling Plan Z is an outbound and inbound service available to residential customers. Basic Calling Plan Z offers 300 minutes of interstate and intrastate Dial "1" calling for a monthly charge of \$10.00. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers may place Dial-1 calls 24 hours per day, seven days a week. Additional minutes of Dial-1 calling will be priced at \$0.05 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

3.5.92 Option KKKK (Basic Calling Plan AAA) 1/

Basic Calling Plan AAA provides outbound and inbound service available to new residential customers of Company service i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in this service. By subscribing to this service, Customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three (3) lines per account.

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^{1/} Beginning February 16, 2004, this service will no longer be available to new subscribers.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.94 Option MMMM (Basic Calling Plan AA) 1

Basic Calling Plan AA is an outbound and inbound service available to new residential customers of Company service. A monthly charge will apply to this service.

3.5.95 Option NNNN (Basic Calling Plan BB) 1

Basic Calling Plan BB is an outbound and inbound service designed for residential customers. Basic Calling Plan BB includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

3.5.96 Option OOOO (Basic Calling Plan CC) 1

Basic Calling Plan CC is an outbound and inbound service designed for residential customers. Basic Calling Plan CC includes a flat rate structure for Dial 1, calling card, and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

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3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.97 RESERVED FOR FUTURE USE

3.5.98 Option OOOO (Basic Calling Plan DD) 1

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Basic Calling Plan DD is an outbound and inbound service designed for residential customers. Basic Calling Plan DD includes a block-of-time structure for Dial 1 and a flat rate structure for calling card, and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

3.5.99 Option PPPP (Basic Calling Plan EE) 1

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Basic Calling Plan EE is an outbound and inbound service designed for residential customers. Basic Calling Plan EE includes a flat rate structure for Dial 1, calling card, and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

(N) (N)

Customers subscribing to this plan must enroll online using the website

http://www.mci.com/service in order to receive this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.100 Option QQQQ (Basic Calling Plan FF) 1/

Basic Calling Plan FF is an outbound and inbound service designed for residential customers. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

3.5.101 Option RRRR (Basic Calling Plan GG)²

Basic Calling Plan GG is an outbound and inbound service designed for residential customers. Basic Calling Plan GG offers a "Dial-1" Interstate, Intrastate and Local toll per-minute rate for a monthly recurring charge.

3.5.102 Option SSSS (Basic Calling Plan HH) 2

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Basic Calling Plan HH is an outbound and inbound service designed for residential customers. Basic Calling Plan HH includes Dial 1, Calling Card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

^{1/} Beginning June 1, 2005, this service will no longer be available to new subscribers.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.104 Option UUUU (Integrated Plan RLI) 1

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmissions Services, LLC d/b/a Verizon Access Transmission

Services, FL Price List No. 2. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account.

3.5.105 RESERVED FOR FUTURE USE

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

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3.5 METERED USE SERVICE OPTIONS (Cont.)

3.5.108 Option YYYY (Integrated Plan RLK) 1

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmissions Services, Inc., FL Price List No. 2. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account.

3.5.109 Option ZZZZ (Integrated Plan RLL) 1

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmissions Services, Inc., FL Price List No. 2. Customers who subscribe to this service may not subscribe to Integrated RLA, RLC, RLD-1. RLG. RLH service as described in this tariff on another line on their account.

3.5.110 Option AAAAA (Basic Calling Plan II) 1

Basic Calling Plan II is an outbound and inbound service designed primarily for residential customers. To be eligible for this plan, customers must either i) contact a Company customer service representative or be contacted by a Company customer service representative, or ii) subscribe to local exchange service provided by MCImetro Access Transmission Services. Basic Calling Plan II includes a flat rate structure for Dial 1. calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

3.5.111 Option BBBBB (Integrated Plan RLJ) 1

ISSUED: March 8, 2011

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in http://www.mci.com/service and must subscribe to companion local service as offered in MCImetro Access Transmissions Services, Inc., FL Price List No. 2. Customers who subscribe to this service may not subscribe to Integrated RLA, RLD-1, RLG, or RLH service as described in this tariff on another line on their account.

Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

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EFFECTIVE: March 9, 2011

Edwin Reese, Tariff Administrator 1300 I Street NW, Suite 400w Washington DC 2005

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SECTION 4 - RATES

4.7 CALLING PLANS ²

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Plans filed under this section are available to customers who subscribe to Metered Use Service under Section 4.1.

4.7.1 Employee Benefit Plan II 1/

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for Integrated RLA Service in each month they remain subscribed to Integrated RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated RLA Service shall apply.

A 5% discount off the monthly recurring charge for Integrated RLH Service in each month they remain subscribed to Integrated RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated RLH Service shall apply.

A 10% discount against customer's Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X or Basic Calling Plan Y total invoiced charges. By subscribing to this service customers understand all other rates, terms and conditions applicable to Basic Calling Plan R, Basic Calling Plan S, Basic Calling Plan T, Basic Calling Plan U, Basic Calling Plan V, Basic Calling Plan W, Basic Calling Plan X or Basic Calling Plan Y shall apply.

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EFFECTIVE: March 9, 2011

^{1/} Beginning February 23, 2006, this service will no longer be available to new subscribers.

² Effective March 9, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.