

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

5th Revised Sheet 1  
Canceling 4th Revised Sheet 1

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

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- A2. RULES AND REGULATIONS (T)
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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d/b/a/ SMART CITY TELECOM

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SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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MANAGER, BUSINESS AFFAIRS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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Canceling 3rd Revised Sheet 10

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

5th Revised Sheet 11  
Canceling 4th Revised Sheet 11

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

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(D)  
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(D)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

5th Revised Sheet 12  
Canceling 4th Revised Sheet 12

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

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(D)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

5th Revised Sheet 13  
Canceling 4th Revised Sheet 13

ISSUED: October 15, 2003  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: October 30, 2003

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

6th Revised Sheet 14  
Canceling 5th Revised Sheet 14

ISSUED: January 16, 2019  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: January 17, 2019

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

4th Revised Sheet 15  
Canceling 3rd Revised Sheet 15

ISSUED: July 1, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: July 16, 2002

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A1  
2nd Revised Sheet 1  
Canceling 1st Revised Sheet 1

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## EXPLANATION OF TERMS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A1  
2nd Revised Sheet 2  
Canceling 1st Revised Sheet 2

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 3  
Canceling Original Sheet 3

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## EXPLANATION OF TERMS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 4  
Canceling Original Sheet 4

ISSUED: April 16, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 1, 1996

## EXPLANATION OF TERMS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 5  
Canceling Original Sheet 5

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## EXPLANATION OF TERMS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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SECTION A1  
2nd Revised Sheet 6  
Canceling 1st Revised Sheet 6

ISSUED: June 29, 1998  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: July 14, 1998

## EXPLANATION OF TERMS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 1  
Canceling Original Sheet 1

ISSUED: April 16, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 1, 1996

## EXPLANATION OF TERMS

### ACCESS LINE

The Telephone Company line from the central office switching point up to the point of termination on the customer's premises.

### ACCESSORIES

Denotes devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not connected to the conductors in the communications path of the telecommunications system.

### AIR LINE MEASUREMENT

See Mileage.

### ALTERNATING CURRENT SUPPLY

Electrical energy which is used for power purposes, protection of equipment in humid areas, and for the operation of bells and signal devices.

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### BATTERY POWER

Ringling or transmission current furnished either from a central office or sub unit for talking and/or for operating relays and lamps or visual signals.

### BUILDING (same)

The term "same building" is to be interpreted as a structure under one roof or two or more structures under separate roofs, but connected by enclosed passageways in which wires or cables can be safely run and provided the plant facility requirements are not appreciably greater than would be required normally if structures were under one roof. In those cases where there are several structures under separate roofs, but connected by enclosed passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
Original Sheet 2

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## EXPLANATION OF TERMS

### CALL

An attempted or completed telephone message.

### CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved.

### CAPTION LISTING

See Directory Listing.

### CENTRAL OFFICE

A central office is a local operating unit by which subscribers' lines within a specified area are terminated and inter-connected by means of a dial switchboard. Means are also provided for connecting subscribers with the toll or long distance switchboard, and in multi-office exchange areas, with the other central offices.

### CENTRAL OFFICE DESIGNATION

See Telephone Number.

### CHANNEL

An electrical path suitable for the transmission of communication.

### CIRCUIT

See Exchange Line.

### CLASS OF SERVICE

A description of main station service, furnished a subscriber in terms of:

a. For Exchange Service:

Grade of Line: Individual  
Type of Rate: Flat Rate or Message Rate  
Primary Use: Business or Residence  
Dialing Method: Touch Tone

b. For Long Distance Telecommunications Service:

Type of Call: Station-to-station or person-to-person

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 3  
Canceling Original Sheet 3

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## EXPLANATION OF TERMS

### CLASS OF SERVICE (cont'd)

c. For Wide Area Telecommunications Service:

Type of Rate: Full time or measured time

(D)

(D)

(D)

### COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

### COMMISSION

The Florida Public Service Commission.

### COMMON BATTERY SERVICE

The type of telephone service connection with which electrical energy for talking and signaling is supplied from a central point.

### COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to telecommunications service, of communication between customer-provided terminal equipment or company stations.

### COMPANY

As used in this Tariff refers to Vista-United Telecommunications (unless the context clearly indicates otherwise).

(D)

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### COMPANY STATION

See Telephone Station

### CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line, or one or more central offices and with whom traffic is interchanged.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 4  
Canceling Original Sheet 4

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## EXPLANATION OF TERMS

### CONNECTING STATION

An exchange or toll station of a connecting company.

### CONNECTING CHARGE

See Service Connection Charge.

### CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, conduit, circuits, facilities, etc., in excess of that contemplated under the rates quoted in Section A3 of this Tariff.

### CONTRACT PERIOD

The length of time for which a subscriber is obligated to retain service, facilities and equipment.

### COST

Wherever the word "cost" is used in this Tariff, it is intended to cover the cost of labor, materials, overhead, and incidentals plus a charge for supervision.

### CUSTOMER PREMISES

The discrete real property owned, leased or controlled by a customer for the customer's own business or residential purposes.

### CUSTOMER PREMISES EQUIPMENT (CPE)

CPE includes terminal equipment located on a customer's premises, such as telephone sets, teletypewriters, data terminal equipment, mobile telephone terminal equipment, private branch exchange equipment, key system equipment, dialers and other supplemental equipment. CPE does not include Company owned equipment such as pay stations, terminal equipment used for official telephone company business, subscriber multiplexing terminal equipment, subscriber pair gain equipment, earth stations or telecommunications devices for the deaf (TDD).

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### CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wirings provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

EXPLANATION OF TERMS

DEMARCATIION POINT

The point of physical interconnection (connecting block, terminal strip, jack, protector or remote isolation device) between the telephone network and the customer's premises wiring. This point is part of the telephone network, provided and maintained by the Telephone Company under tariff. The location of this point is:

- a. Single Line/Single Customer Building - Either at the point of physical entry to the building or a junction point as close as practicable to the point of entry.
- b. Single Line/Multi-Customer Building - Within the customer's premises at a point easily accessed by the customer.
- c. Multi-Line Systems - At a point within the same room and within 25 feet of the FCC registered terminal equipment.
- d. Temporary Accommodations Subscriber Premises with Inadequate Grounding (e.g., some mobile homes, trailers, houseboats, construction modules) – On a permanent stake, pole, or structure with a suitable safety ground. (N)  
+  
(N)

DIRECT CURRENT SUPPLY

Electrical energy for talking and signaling purposes, other than ringing.

DIRECT CONNECTION

Connection of terminal equipment to the Telephone Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY ASSISTANCE SERVICE

A service provided to assist customers in obtaining telephone numbers which are or are not listed in the directory. (M)  
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(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
Original Sheet 5.1

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## EXPLANATION OF TERMS

### DIRECTORY LISTING

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The publication in the Company's directory and/or information records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station:

- a. Caption Listing: The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branch or different departments of the business.
- b. Foreign Exchange Listing: The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served.
- c. Free Listing: A directory listing for which no specific charge is made.
- d. Indented Listing: A directory listing indented under another listing.

(M)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
Original Sheet 6

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## EXPLANATION OF TERMS

### DIRECTORY LISTING (cont'd)

- e. **Reference Listing:** The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

### DISCONNECTION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company for violation of tariff regulations by the subscriber, for a permanent interruption of telephone service.

### DISTRICT SERVICE AREA

See Local Service Area.

### DROP WIRE

Wires used to connect the circuits of an aerial or underground cable terminal to the building where connection is made with the inside wiring.

### EMBEDDED CPE

Embedded CPE consists of all CPE reflected on the books of the a regulated telephone company on December 31, 1982, reduced only by subsequent sale or other approved method of depletion.

### EXCHANGE

A central office or group of central offices, together with the subscribers stations and lines connected thereto, forming a local system for furnishing telephone intercommunications between subscribers within a specified area, usually a single city or town.

When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

### EXCHANGE AREA

The area within which the Telephone Company furnishes telephone service at the exchange rates applicable within that area.

### EXCHANGE LINE

Any line (circuit) directly or indirectly connecting an exchange station with a central office. Exchange lines are subdivided as follows:

- a. **Central Office Line or Trunk:** A circuit directly connecting an individual line main station, private branch exchange system, or key telephone system with a central office.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 7  
Canceling Original Sheet 7

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## EXPLANATION OF TERMS

### EXCHANGE LINE (cont'd)

- b. Extension Lines: A circuit connecting an extension station with a main station or with a private branch exchange station.
- c. Station Line: A private branch exchange station line or circuit which may be terminated at a station or in a pick-up key.
- d. Tie Line: A circuit connecting a private branch exchange system with another private branch exchange system or sub-switchboard, for the purpose of intercommunication between stations connecting with and normally in the immediate vicinity of such systems of switchboards.

### EXCHANGE SERVICE

The general telephone service rendered in accordance with individual General Exchange Tariff provisions. Exchange service is a general term describing as a whole, the facilities provided for local intercommunication together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the General Exchange Tariff.

- a. Flat Rate Service: A classification of exchange service furnished a subscriber under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.
- b. Foreign Central Office Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a subscriber's main station or private branch exchange system with a central office, other than that the regularly serving subscribers within the area the station is located, but within the same exchange area.
- c. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- d. Individual Line Service: A classification of exchange service furnished under tariff provisions which provides that only one main station shall be served by the circuit connecting such station with the central office.

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### EXCHANGE STATION

See Telephone Station.

### EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long distance message telecommunications charges.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
Original Sheet 8

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## EXPLANATION OF TERMS

### EXTENSION LINE

See Exchange Line.

### EXTENSION RINGER

An additional ringer on the same circuit and operated in connection with the ringer at the station. Extension ringers are of two types:

- a. **Extension Bell (Ordinary Type):** An additional bell of the type used on standard telephone instruments, connected with the same circuit as the first bell, but mounted separately and generally installed at some distance from the station.
- b. **Extension Gong (Loud Ringing Type):** A loud sounding bell connected in the same manner as the ordinary type of extension bell for use in noisy or other locations where the common type of bell would not be heard.

### EXTENSION STATION

See Telephone Station.

### FLAT RATE SERVICE

See Exchange Service.

### FOREIGN CENTRAL OFFICE

See Exchange Service.

### FOREIGN CENTRAL OFFICE MILEAGE

See Mileage.

### FOREIGN CENTRAL OFFICE SERVICE

See Exchange Service.

### FOREIGN EXCHANGE LISTING

See Directory Listing.

### FOREIGN EXCHANGE MILEAGE

See Mileage.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
Original Sheet 9

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## EXPLANATION OF TERMS

### FOREIGN EXCHANGE SERVICE

See Exchange Service.

### GENERATOR

A mechanical device for producing electrical current for ringing. Generators designed to be hand operated are termed hand generators, and those which are not to be hand operated are termed power generators.

### HEADSET

A hands-free, multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers normally worn on the head of the user for close talking, which provides two-way transmission of live human speech.

### INDENTED LISTING

See Directory Listing.

### INITIAL CHARGE

See Installation Charge.

### INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

### INSIDE WIRE

All wire or cable located on the customer's side of the demarcation point that connects CPE to the telephone network.

### INSTALLATION CHARGE

A separate initial charge, made under certain conditions for placing, connecting or furnishing of telephone equipment or for the establishment of service which may or may not be associated with other charges for the service or equipment furnished. An installation charge is not a recurring charge, although the other charges, if any, with which it is associated ordinarily are recurring charges.

### INTER-COMMUNICATING SYSTEM

See Key Telephone Systems or Private Branch Exchange.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 10  
Canceling Original Sheet 10

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## EXPLANATION OF TERMS

### INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that the called telephone number has been disconnected or discontinued, or changed to another number, or that calls are received by another telephone.

### JACK

A fixed socket, designed to permit the establishment of telephone connections by means of stations equipped with cords ending in plugs.

### JACK AND PLUG EQUIPMENT

See Portable Telephone.

### KEY TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys, to connect the associated telephones to any one of a limited number of exchange, P.B.X., inter-communicating or private lines. Lines indicating signaling, holding features, etc., are, or may be, incorporated.

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### LINE

See Exchange Line.

### LISTING

See Directory Listing.

### LOCAL BATTERY SERVICE

See Magneto Service.

### LOCAL CALLING AREA

See Local Service Area.

### LOCAL MESSAGE

See Message.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM S

SECTION A1  
1st Revised Sheet 11  
Canceling Original Sheet 11

ISSUED: April 16, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 1, 1996

## EXPLANATION OF TERMS

### LOCAL SERVICE

The term used to designate the privilege allowed a subscriber, of sending messages from his telephone station to other telephone stations within a specified area without the payment of a toll charge.

### LOCAL SERVICE AREA

The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without toll charges.

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### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscriber's telephone communications on an individual basis between rate centers or, in connection with toll stations, within the same rate center.

- a. Appointment Call: An arrangement made in advance with a particular party for the establishment of a person-to-person long distance message telephone connection with toll stations, within the same rate center.
- b. Messenger Service: An arrangement whereby the Company, when possible and at the request of the calling party, will arrange to notify the called party of a long distance call. The Company shall be reimbursed by the calling party for the amount expended for such messenger service, such charges being subject to prior authorization by the calling party to the extent that they can be determined in advance. Such charges for messenger service are in addition to the tariff charges for the message.
- c. Person-to-Person Call: A service whereby the person originating the call specifies to the Company operator a particular person to be reached or a particular station, department, or office to be reached through a PBX attendant.
- d. Station-to-Station Call: A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number for the desired telephone, PBX, or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular station, department or office to be reached through a PBX attendant.

### MAGNETO SERVICE

The type of service which requires the use of a hand generator at the subscriber's station in order to signal the operator at the central office. Talking current is provided by local batteries.

### MAIN STATION

See Telephone Station.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
2nd Revised Sheet 12  
Canceling 1st Revised Sheet 12

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## EXPLANATION OF TERMS

### MESSAGE

A communication between two telephone stations. Messages may be classified as follows:

- a. Local Message: A message between telephones within the same local service area.
- b. Toll Message: A message between telephone stations in different exchange areas for which a toll charge is made.

### MILEAGE

The measurement (airline, route, etc.) upon which is based a charge quoted for the use of part or all of a circuit furnished by the Telephone Company. Mileage is classified as follows:

- a. Airline Measurement: The shortest distance between two points.
- b. Extension Line Mileage: The measurement applying to that portion of an extension line in excess of the length provided without additional charge, for use of which a circuit charge is made in accordance with tariff provisions.
- c. Foreign Central Office Mileage: The measurement applying to that portion of a circuit connecting a subscriber's main station or private branch exchange with a foreign central office for which an additional circuit charge is made.
- d. Foreign Exchange Mileage: The measurement applying to that portion of a circuit connecting subscribers main station or private branch exchange with a central office of another exchange other than that from which the subscriber would normally be served for which an additional charge is made for the circuit between the two exchange areas.
- e. Route Measurement: The actual length of a circuit between two points.
- f. Tie Line Measurement: The measurement upon which the rates for the tie line is based, in accordance with tariff provisions.

### MILEAGE CHARGES

The charges applying for the use of that portion of an individual line, private branch exchange trunk line, extension line, private exchange station line, or part or all of a circuit, furnished by the Company in addition to the basic rate for service, including airline measurement, route measurement, etc.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
Original Sheet 13

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## EXPLANATION OF TERMS

### MISCELLANEOUS COMMON CARRIERS

Miscellaneous common carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

### MISCELLANEOUS EQUIPMENT

Equipment not regularly furnished with the various classes of exchange service.

### NON-LISTED TELEPHONE

An exchange station which is not listed in the directory at the subscriber's request, but is carried in the information files.

### NON-PUBLISHED TELEPHONE

An exchange station which has the listing omitted for the directory and the information files at the subscriber's request, and on which the Telephone Company may decline to complete connections with such stations except by call number of such station.

### NON-RECURRING CHARGE

A charge that does not occur again after it is once made.

### PERSON-TO-PERSON CALL

See Long Distance Message Telecommunications Service.

### PLUG

A contact member on the end of an electrical cord which terminates the cord conductors. It can be inserted into a fixed jack, connector, or receptacle to make temporary connections with the conductors they terminate.

### POWER UNIT

See Battery Power.

### PORTABLE TELEPHONES

A desk or hand set equipped with a cord terminating in a plug for use in connection with a circuit terminating in jacks.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 14  
Canceling Original Sheet 14

ISSUED: April 16, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 1, 1996

## EXPLANATION OF TERMS

### PREMISES

The term "same premises" shall be interpreted to mean: (a) the building or buildings together with surrounding land occupied or used in the conduct of one establishment of business, or as a residence, and not intersected by a public thoroughfare or by land occupied by others; or (b) the portions of a building occupied by a subscriber used in the conduct of one business or as a residence and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both have the same street address.

In connection with RELOCATES, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the subscriber in the conduct of this business or residence, or a combination thereof, and not intersected by a public thoroughfare, a public corridor or space occupied by others.

### PRIMARY OR PREFERRED CLASSES OF SERVICE

The classes of service which the Telephone Company undertakes to furnish within an exchange. Primary or preferred classes of service may be furnished at points outside base rate areas, when specified in the General Exchange Tariff, otherwise by special arrangements and consideration; such as the assessment of differential monthly charges and in certain cases, the assessment of construction charges. (T)  
(T)

### PRIVATE BRANCH EXCHANGE SERVICE (PBX Service)

#### a. General

A type of service providing an arrangement for switching equipment and stations for intercommunicating among the stations and for the connections through the local and long distance message telephone network to other subscribers.

Lines (circuits), equipment and facilities ordinarily used in connection with PBX service include the following:

- (1) **Battery Power:** Power furnished by means of a circuit from a central office or other source of supply to a common battery private branch exchange system for talking and operating lamp or visual signals and relays. Where power equipment is located on a customer's premises, the customer shall furnish adequate commercial power with suitable outlets in accordance with Telephone Company specifications.
- (2) **Private Branch Exchange Station:** A telephone station connected with a private branch exchange switchboard.
- (3) **Private Branch Exchange Station Line:** The circuit including the switchboard jack connecting the private branch exchange switchboard with a station, a key, or a jack.
- (4) **Private Branch Exchange Trunk Line:** A circuit connecting a private branch exchange switchboard with a central office.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A1  
1st Revised Sheet 15  
Canceling Original Sheet 15

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## EXPLANATION OF TERMS

### PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE) (cont'd)

- (5) Ringing Circuit: A circuit or other source of supply, supplying current to enable the private branch exchange operator to signal the private branch stations or connecting private branch exchange systems, without the use of a hand generator.
- (6) Tie Line: See Exchange Line.

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### REFERENCE LISTING

See Directory Listing.

### RESTORATION CHARGE

A charge made for restoring service after service has been suspended because of non-payment of charges.

### RINGING CIRCUIT

See Private Branch Exchange.

### SERVICE CONNECTION CHARGE

A non-recurring charge applying to the establishment of service for a subscriber and certain subsequent additions to that service.

### SHORT TERM SERVICE

Service for a period of one month or less.

### STATION

See Telephone Station.

### STATION JACKS

The jacks on a private branch exchange switchboard for the connection of station circuits.

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

EXPLANATION OF TERMS

**SUBSCRIBER OR CUSTOMER**

Any person, firm, partnership, corporation, municipality, or governmental agency furnished communication service by the Telephone Company.

**SUPPLEMENTAL CONTRACT**

A contract setting forth new terms for service, equipment or facilities in addition to that provided for under the original contract.

**SUSPENSION OF SERVICE**

Service temporarily suspended for non-payment of charges upon the initiative of the Telephone Company (see Temporary Disconnection).

**TELECOMMUNICATIONS SERVICE**

The services offered by the Company in the General Exchange Tariff.

**TELEPHONE COMPANY**

See Company.

**TELEPHONE NUMBER**

A designation assigned to a telephone station or private branch exchange for convenience in placing calls to the telephone station or private branch exchange and for identification in the assessment of message charges, etc. Such designation is a call number consisting wholly of numerical digits.

**TELEPHONE STATION**

A telephone instrument consisting of a transmitter, receiver and associated apparatus, so connected as to permit sending and receiving telephone messages.

- a. **Company Station:** A station for which the central office equipment, line and station equipment are owned, used and maintained by the Telephone Company and which is connected for exchange or toll services.

Connecting stations are not included under this classification. A "Company Station" may be a main, extension or private branch exchange station.

- b. **Exchange Station:** A telephone station used for exchange service and directly or indirectly connected with a central office.

- c. **Extension Station:** An additional telephone station connected to the same circuit as the main station and subsidiary thereto.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A1  
2nd Revised Sheet 17  
Canceling 1st Revised Sheet 17

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## EXPLANATION OF TERMS

### TELEPHONE STATION (cont'd)

- d. Main Station: A telephone station, directly connected by means of an individual line or by a toll circuit with a central office or toll operating unit.
- e. Private Branch Exchange Station: See Private Branch Exchange Service. (D)
- f. Toll Terminal: A toll terminal is a line or telephone station to which toll service only is furnished. (T)

### TELETYPEWRITER

An electrically controlled form of a typewriter upon which typewritten messages may be sent and received between similar teletypewriters when connected by wire circuit.

### TEMPORARY DISCONNECTION

An arrangement made at the request of the subscriber for temporarily discontinuing service without terminating the contract. (see Suspension of Service).

### TERMINATION CHARGE

A charge made to a subscriber as liquidated damages for termination of service prior to the expiration of the contract period.

### TIE LINE

See Exchange Line.

### TIE LINE MILEAGE

See Mileage.

### TOLL MESSAGE

See Message.

### TRAFFIC SERVICE

See Intercepting Service.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A1  
2nd Revised Sheet 18  
Canceling 1st Revised Sheet 18

ISSUED: June 29, 1998  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: July 14, 1998

## EXPLANATION OF TERMS

### TRANSITIONAL LIFELINE ASSISTANCE

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A transitional program which provides basic local telecommunications service at a discounted rate for a period of one (1) year to residential subscribers who no longer qualify for Lifeline Assistance.

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### TRUNK JACKS

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The jacks on a private branch exchange switchboard for the connection of private branch exchange trunk lines.

(M)

### WATS

See Wide Area Telecommunications Service.

### WIDE AREA TELECOMMUNICATIONS SERVICE

The furnishing of facilities for dial type telephone communication between a wide area access line and the exchange and toll station telephones in the area prescribed in the Tariff.

### WIRING PLAN

An arrangement of wiring including associated keys and/or relays for connecting main and extension stations, and/or answering of more than one telephone line from one telephone set.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A2  
2nd Revised Sheet 1  
Canceling 1st Revised Sheet 1

ISSUED: November 26, 2014  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: December 1, 2014

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
2nd Revised Sheet 2  
Canceling 1st Revised Sheet 2

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 1  
Canceling Original Sheet 1

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### A. APPLICATION

The rules and regulations specified herein are in addition to the rules and regulations of all communication services offered in this Tariff and contained in other sections of the General Exchange Tariff.

### B. LIMITATIONS AND USE OF SERVICE

#### 1. Use of Subscriber's Service

- a. Telephone facilities are furnished for the use of the subscriber, employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment, except in connection with semipublic telephone service and except as the use of the service may be extended to the transient public, i.e. patrons of hotels, members of clubs, patients of hospitals, occupants of licensed Adult Congregate Living Facilities, nursing homes, Continuing Care Facilities, and retirement homes, students living in quarters furnished by schools, colleges or universities; to persons temporarily subleasing a subscriber's residential premises; to the transient public in connection with reservation service at airport terminals and other public places; to exhibitors at convention halls; to transient customers of time-share facilities, yacht basins, apartment hotels and composite data services; or, to clients of a certificated Shared Tenant Service operation as specified in Section A23 of this Tariff. In addition, airports are permitted to extend local service to businesses located at the airport terminal and engaged in airport operations necessary for the proper functioning of the airport.

- (1) The transient public, for purposes of this Tariff, is defined as one temporarily occupying the premises, with occupancy not to exceed nine (9) months.
- (2) The exception in B.1.a. for Adult Congregate Living Facilities, nursing homes, Continuing Care Facilities and retirement homes is appropriate when at least 75% of the occupants are over age 62, or totally or permanently disabled, and the facility has one or more of the following licensed or certificated components:
  - (a) Licensed as a nursing home pursuant to Chapter 400, Florida Statutes, or
  - (b) Licensed as an Adult Congregate Living Facility pursuant to Chapter 400.404, Florida Statutes, or exempted as an ACLF pursuant to Section 400, Florida Statutes, or
  - (c) Certificated as a Continuing Care Facility pursuant to Chapter 651, Florida Statutes, or
  - (d) If funded or insured by the United States Department of Housing and Urban Development (HUD) pursuant to the National Housing Act 12 U.S. Code SS 1701, program designed to aid the elderly.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 2  
Canceling Original Sheet 2

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### B. LIMITATIONS AND USE OF SERVICE (cont'd)

#### 1. Use of Subscriber's Service (cont'd)

- b. Except as otherwise provided in this Tariff, and with the exception of service provided by hotels or motels to their guests or patrons, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission, or delivery of any communication for others.

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#### 2. Establishment of Identity

- a. The calling party shall establish his identity in the course of any communications as often as may be necessary.
- b. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

#### 3. Customer-Provided Terminal Equipment and Communications Systems

Customer-provided terminal equipment may be used and customer-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services as provided in Section A15 of this Tariff.

#### 4. Accessories Provided by the Subscriber

Accessories which aid a subscriber's convenience in his use of the facilities of the Company in the service for which they are furnished under this Tariff are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.

#### 5. Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversation during the period of recording is permissible provided that in the interest of protecting the privacy of telephone service, the recording is made in accordance with the provisions set forth in Section A15 of this Tariff.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
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Canceling Original Sheet 3

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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

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## RULES AND REGULATIONS

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### B. LIMITATIONS AND USE OF SERVICE (cont'd)

#### 6. Recorded Public Announcements

a. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service, or miscellaneous devices for recorded public announcements are subject to the following conditions:

- (1) For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- (2) Subscribers transmitting factual public announcements such as time, stock market quotations, airline schedules, and similar information are excluded from the preceding condition.
- (3) Nonpublished telephone numbers will not be furnished for use with recorded public announcements.
- (4) Failure to comply with the provisions of this section of the Tariff after reasonable notice and opportunity to cure said failure to comply shall be cause for termination of services used in conjunction with the recorded public announcement(s).

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#### 7. Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions. In addition, when deemed necessary by the Company to prevent short term degradation of its general telephone service, arrangements which are designed to limit the volume of calls directed beyond a central office in which such calls originate may be used by the Company. The Company will incur no liability for not forwarding such calls.

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#### 8. Transmitting Messages

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 4  
Canceling Original Sheet 4

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MANAGER, BUSINESS AFFAIRS

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## RULES AND REGULATIONS

### B. LIMITATIONS AND USE OF SERVICE (cont'd)

#### 9. Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advised in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

#### 10. Refusal, Discontinuance, or Termination of Service by Company

a. As applicable, the Company may refuse, discontinue, or terminate telephone service under the following conditions provided that, unless otherwise stated, the customer shall be given notice and allowed a reasonable time to comply with any rule or remedy any deficiency:

(1) For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.

(2) For the use of telephone service for any other property or purpose than that described in the application.

(3) For failure or refusal to provide the Company with a deposit to insure payment of bills in accordance with this Tariff.

(4) For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.

(5) For non-compliance with and/or violation of the Commission's rules and regulations or any of the Company's regulations contained in this Tariff, provided five (5) working days' written notice is given before termination.

(6) For non-payment of bills for telephone service, including the Telecommunications Access System surcharge, provided that suspension or termination of service shall not be made without five (5) working days' written notice to the customer, except where allowance of the five (5) day cure period would cause significant operational or economic hardship to the Company. The written notice shall be separate and apart from the regular monthly bill for service. The Company shall not, however, refuse or discontinue service for nonpayment of a dishonored check service charge imposed by the Company. Residential customers whose telephone services have been temporarily denied for nonpayment will continue to have access to 911 service (outgoing service only).

(7) For purposes of paragraphs (5) and (6), "working day" means any day on which the Company's business office is open and the U.S. Mail is delivered.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 5  
Canceling Original Sheet 5

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## RULES AND REGULATIONS

### B. LIMITATIONS AND USE OF SERVICE (cont'd)

#### 10. Refusal, Discontinuance, or Termination of Service by Company (cont'd)

##### a. (cont'd)

(8) Without notice in the event of customer use of equipment for a purpose other than that for which it is provided, or when its use interferes with or impairs or would interfere with or impair any other service rendered to the public by the Company, or in such manner as to adversely affect the Company's equipment or the Company's service to others.

(9) Without notice in the event of tampering with the equipment furnished and owned by the Company.

(10) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

b. Except as otherwise provided in section B.10.a. above, in case of refusal to establish service, or whenever service is discontinued or terminated, the Company shall notify the applicant or customer in writing of the reason for such refusal, discontinuance, or termination of service. Upon such discontinuance or termination, the subscriber shall be responsible for the payment of all charges due, which includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

c. Service shall be initiated or restored when cause for refusal or discontinuance has been satisfactorily adjusted.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
Original Sheet 5.1

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## RULES AND REGULATIONS

### B. LIMITATIONS AND USE OF SERVICE (cont'd)

#### 10. Refusal, Discontinuance, or Termination of Service by Company (cont'd)

- d. The following shall not constitute sufficient cause for refusal of service to an applicant or customer: (M)  
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- (1) Delinquency in payment for service by a previous occupant of the premises, unless the current applicant or customer occupied the premises at the time the delinquency occurred and the previous customer continues to occupy the premises and such previous occupant shall benefit from such new service.
  - (2) Delinquency in payment for service by a present occupant who was delinquent at another address and subsequently joined the household of the subscriber in good standing.
  - (3) Delinquency in payment for separate telephone service of another subscriber in the same residence.
  - (4) Failure to pay for business service at a different location and a different telephone number shall not constitute sufficient cause for refusal of residence service or vice versa. (M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
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## RULES AND REGULATIONS

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### B. LIMITATIONS AND USE OF SERVICE (cont'd)

#### 10. Refusal or Discontinuance of Service by Company (cont'd)

##### d. (cont'd)

(5) Failure to pay for a service rendered by the Company which is not regulated by the Commission.

(6) Failure to pay the bill of another customer as guarantor thereof.

(7) Failure to pay a dishonored check service charge imposed by the Company.

e. When service has been discontinued for proper cause, the Company may charge a reasonable fee to defray the cost of restoring service as provided in Section A4 of this Tariff.

f. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane, or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects, or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

### C. ESTABLISHMENT AND FURNISHING OF SERVICE

#### 1. Obligation to Furnish Service

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

#### 2. Application for Service

a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.

b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness, except that conditions specified in B.10.(a) through (f) of this section do not constitute sufficient cause for refusal of service to an applicant or customer. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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Canceling Original Sheet 7

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## RULES AND REGULATIONS

### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

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#### 2. Application for Service (cont'd)

c. If a telephone service is established and it is subsequently determined that either condition in b. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

(1) In case of refusal to establish service, or whenever service is discontinued, the Company shall notify the applicant or customer in writing of the reason for such refusal or discontinuance.

d. When an application for service and facilities or requests for additions, rearrangements, relocations, or modifications of service and equipment are canceled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.

e. When a subscriber requests a change in location of all or a part of the facilities covered by his application for service or requests for additions, rearrangements or modification of his existing service and equipment prior to completion of the work involved, he may be required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

#### 3. Application of Rates for Business and Residence Service

a. Although in general business rates apply at business locations and residence rates apply at residence locations, the determination as to whether subscriber service should be classified as business or residence is based on the character of use to be made of the service. (T)

b. Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use. Business rates apply for:

(1) Offices, stores, factories, mines, and all other places of a strictly business nature.

(2) Boarding houses, except as modified under section C.3.b.(2); offices of hotels, halls, and offices of apartment houses, colleges, quarters occupied by clubs and fraternal societies, except as modified under C.3.b.(5); public, private or parochial schools, hospitals, nursing homes, libraries, and other institutions and in churches. (T)

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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Canceling Original Sheet 8

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## RULES AND REGULATIONS

(T)

### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

(T)

#### 3. Application of Rates for Business and Residence Service (cont'd)

##### b. (cont'd)

##### (2) (cont'd)

Note: For the purpose of this Tariff, a boarding house is defined as a house or apartment where rooms are rented or boarders taken or both. Such houses or apartments may obtain service at residence rates when in the judgment of the Company, they are not conducted primarily for business purposes and are listed as residences.

- (3) At residence locations, where the place of residence is adjacent to a place of business and is connected thereto, and it is not evident that the service located in the residence is to be employed primarily for domestic use.
- (4) At residence locations where an extension of the exchange access line is located in any place where business rates would apply under the provisions of this Tariff except where the extension is in a business location which is classed as business for purposes of obtaining a business designation in the directory and would otherwise not be considered a business, and further provided the extension is located on the same premises as the main residence service.
- (5) Any location where a business designation is provided or when any title indicating a trade or profession is listed, except as modified under C.3.b.(3).
- (6) All other locations where the subscriber's primary use of the service is for business purposes.
- (7) Where data services are provided on lines at a residence location, business rates apply for all lines in excess of two and for the second line if it will not be available for use by members of the household or if the location, listing, or stated use indicates residence rates are not applicable.
- (8) Business rates will be applicable to access lines providing interconnection of Company facilities with amateur radio repeater stations if the repeater station is located on commercial property. Access lines for amateur radio repeater stations located on property used for residential purposes are subject to residence access line rates.

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- c. Residence rates apply when the use of the service is of a domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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Canceling Original Sheet 9

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## RULES AND REGULATIONS

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### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

#### 3. Application of Rates for Business and Residence Service (cont'd)

##### c. (cont'd)

- (1) Private residences on service not employing business listing.
- (2) Private apartments in hotels, clubs, and boarding houses where service is confined to the domestic use of the subscriber and business listings are not employed.
- (3) The place of residence of a clergyman, physician, registered or practical nurse, midwife, dentist, veterinary surgeon, or other medical practitioner or Christian Science practitioner, provided the service is not installed in that portion of the subscriber's residence which is used as an office, but is located in the subscriber's domestic establishment, and provided no business designation is employed. Titles such as "Dr.", "Rev.", "Judge", "Professor" are not considered business designations.
- (4) Private stable or garage when strictly a part of the subscriber's domestic establishment.
- (5) College fraternity houses where members of the fraternity lodge within the house.
- (6) Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.

d. Changes from business service to residence service are made only in the event of a change in the subscriber's arrangements which would entitle him to a residence classification of his service. Ordinarily the subscriber's business number is to be changed and a new number assigned to the residence service without reference of calls.

e. Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service charges, which apply for such changes, are quoted in Section A4 of this Tariff.

#### 4. Transfer of Service Between Subscribers

a. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 10  
Canceling Original Sheet 10

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## RULES AND REGULATIONS

(T)  
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### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

#### 4. Transfer of Service Between Subscribers (cont'd)

##### a. (cont'd)

(1) If the new subscriber, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder, future bills are then rendered without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing. No final bill will be issued.

(2) If the new subscriber does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective. A final bill is rendered for the old account and appropriate service connection charges apply for the new account.

b. Under either method of transfer the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgment of the Company a change in the telephone number is not required.

c. When in the judgment of the Company a relationship does exist, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

#### 5. Initial Service Periods

a. Unless otherwise specified, the rate for all services offered in this Tariff are monthly rates and the initial service period is one month commencing with the date of installation of the service.

b. For additional directory listings the initial period is the life of the directory issue in which the listing appears. Where the additional listing does not appear in the directory, the initial period is one month.

c. For nonpublished service, subscribers who request nonpublished service and subsequent to issuance (printing) of the directory request the number to be published, will be billed the nonlist rate for the duration of the directory from which the number is excluded.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 11  
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MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

#### 6. Floor Space and Electric Power at the Subscriber's Premises

a. Unless otherwise agreed to by the Company and the subscriber, the subscriber is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Suitable power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber. (T)

b. Except for those operating procedures related specifically to the operation and maintenance of Company equipment, all operating procedures required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain proper standard of service. (T)

#### 7. Provision and Ownership of Equipment and Facilities

a. Equipment and facilities furnished by the Company on the premises of a subscriber or authorized user of the Company are the property of the Company and are provided upon the condition that such equipment and facilities except as expressly provided in this Tariff, must be installed, relocated, and maintained by the Company and that the Company's employees and agents may enter said premises at any reasonable hour upon prior reasonable notice to install, inspect or repair any part of the Company's equipment and facilities on the subscriber's premises, or upon termination or cancellation of the service to remove such equipment, instruments, and lines. (T)

b. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company. (T)

c. Equipment and facilities furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, except that subscribers shall not be responsible for reasonable wear and tear and damages for casualty or acts of God. (T)

#### 8. Provision and Ownership of Directories

Telephone directories distributed from time-to-time by the Company remain the property of the Company, shall not be mutilated and shall be surrendered upon request. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 12  
Canceling Original Sheet 12

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MANAGER, BUSINESS AFFAIRS

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## RULES AND REGULATIONS

### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

#### 9. Provision and Ownership of Telephone Numbers

Except as otherwise required by law or regulation, telephone numbers are the property of the Company and are assigned to the service furnished the subscriber. The subscriber has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. Except as otherwise required by law or regulation, the Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the subscriber, whenever the Company deems it reasonably necessary to do so in the conduct of its business.

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#### 10. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this Tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

#### 11. Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impractical to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

#### 12. Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during the Company's regular working hours which are Monday through Friday, 8:00 a.m. to 5:00 p.m., E.S.T. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A2  
2nd Revised Sheet 13  
Canceling 1st Revised Sheet 13

ISSUED: November 26, 2014  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: December 1, 2014

## RULES AND REGULATIONS

### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

#### 13. Temporary Suspension of Residence Service (Vacation Service) (C)

##### a. General

- (1) Upon request, a subscriber to residence service may arrange for the temporary suspension of such service, except when subject to initial service period. (C)

The temporary suspension is not applicable for periods less than two (2) months nor for more than eight (8) months in a calendar year. (T)

- (2) Local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a station at which service is suspended may be referred to the call number of another station in the same or a distant exchange. (D)

- (3) The charge for the total suspension period may be collected in advance. (D)

- (4) There is no reduction in the charge for foreign central office line mileage or foreign exchange line mileage during the period of suspension. (D)

- (5) No allowance is made in the charges for additional listings except when the service under the main contract is temporarily suspended. (D)

- (6) Whenever the period of disconnection is less than the minimum period, the charge levied by the Company will not exceed the regular rate for the service. (D)

##### b. Application of Charges

The monthly charge for residence access line service or any part billed on the same account during the period of suspension is \$10.00. (C)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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VICE PRESIDENT

EFFECTIVE: December 1, 2014

## RULES AND REGULATIONS

### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

(D)

#### 14. Termination of Service at the Subscriber's Request

Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

(D)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 15  
Canceling Original Sheet 15

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### C. ESTABLISHMENT AND FURNISHING OF SERVICE (cont'd)

#### 15. Ringer Limitations

Except as provided herein, the capability to activate one ringer is provided for each access line.

### D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

#### 1. Advance Payments

a. Unless otherwise agreed to by the Company and the subscriber, an applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation, or other nonrecurring charges plus charges for one (1) month of service. Where construction charges are applicable the payment thereof may be required in accordance with Section A5 of the Tariff.

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b. The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

#### 2. Credit and Deposits for Applicants

a. The Company may, in order to safeguard its interests, require an applicant to establish satisfactory credit, or pay a cash deposit, as set forth in the following:

(1) Credit will be deemed to be established if:

(a) The applicant for service has been a customer of any telephone utility within the last two (2) years and during the last 12 consecutive months of service did not have more than one (1) occasion in which a bill was paid after becoming delinquent and never had service disconnected for nonpayment; or

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(b) The applicant for service furnishes a satisfactory guarantor to secure payment of bills for the service requested. A satisfactory guarantor shall, at the minimum, be a customer of the Telephone Company with a satisfactory payment record. A guarantor's liability shall be terminated when a residential customer whose payment of bills is secured by the guarantor meets the requirements in D.2.c.(1). Guarantors providing security for payment of residential customers bills shall only be liable for bills contracted at the service address contained in the contract of guaranty; or

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(c) The applicant pays a cash deposit; or

(d) The applicant for service furnishes an irrevocable letter of credit from a bank or a surety bond.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 16  
Canceling Original Sheet 16

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

#### 2. Credit and Deposits for Applicants (cont'd)

##### a. (cont'd)

##### (2) Amount of Deposit

The amount of the cash deposit shall not exceed an amount equal to the charges for one (1) month's local exchange service plus two (2) months' estimated toll service provided by or billed by the Company. If, after 90 days service, the actual deposit is found to be greater than an amount equal to one (1) month's local service plus two (2) months' actual average toll service provided by or billed by the Company, the Company shall, upon demand of the subscriber to the Company, promptly refund the difference. These deposit rules apply to local exchange service and toll service provided by or billed by the Company only and do not apply to Special Arrangement Agreements covering termination equipment installations for which the Company may require a reasonable deposit.

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##### b. New or Additional Deposits

The Company may require, upon reasonable written notice of not less than 15 days, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills, however, the total amount of required deposit should not exceed twice the actual average monthly toll billing provided by or billed by the Company plus one (1) month's local service charge, for the 90 day period immediately prior to the date of notice. In the event the customer has had service less than 90 days, then the Company shall base its new or additional deposit upon the actual average monthly billing available. When the Company has good reason to believe payment by a nonresidential customer is in jeopardy and toll usage provided by or billed by the Company is significantly above normal for that customer, the Company may request a new or additional deposit. If the deposit requested is not paid within 48 hours, the Company may discontinue service.

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##### c. Refund of Deposits

(1) After a customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Telephone Company shall refund the residential customer's deposits and shall, at its option either refund or pay the higher rate of interest specified in D.2.d. for nonresidential deposits, providing the customer has not, in the preceding 12 months, (a) made more than one (1) late payment of a bill (after the expiration of 15 days from the date of mailing or delivery by the Company), (b) paid with a check refused by a bank, (c) been disconnected for nonpayment, or at any time, (d) used service in a fraudulent or unauthorized manner.

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**GENERAL EXCHANGE TARIFF**  
SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
2nd Revised Sheet 17  
Canceling 1st Revised Sheet 17

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

RULES AND REGULATIONS

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D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

2. Credit and Deposits for Applicants (cont'd)

c. Refund of Deposits (cont'd)

- (2) Upon termination of service, the deposit and accrued interest may be credited against the final account and the balance, if any, shall be returned promptly to the customer, but in no event later than 45 days after service is discontinued.

d. Interest on Deposits

All deposits held by the Company in excess of six months shall bear simple interest at the rate of six percent (6%) per annum from the date the deposit is received. The Company shall pay an interest rate of seven percent (7%) per annum on deposits of nonresidential customers qualifying under D.2.c.(1) when such deposits are not refunded by the Company after 23 months. The deposit interest shall be simple interest in all cases and settlement shall be made annually, at the option of the Company, either in cash paid directly to the customer or, by credit on the customer's current bill. This does not prohibit the Company from paying a higher rate of interest than herein required. No customer depositor shall be entitled to receive interest on their deposit until and unless a customer relationship and the deposit have been in existence for a continuous period of six (6) months; then he or she shall be entitled to receive interest from the date of the commencement of the customer relationship and placement of the deposit. Nothing in the Commission rule prohibits the Company from refunding at any time a deposit with any accrued interest.

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e. Record of Deposits

The Company shall keep records to show:

- (1) The name of each customer making the deposit;
- (2) The premises occupied by the customer when the deposit was made;
- (3) The date and amount of deposit; and
- (4) Each transaction concerning the deposit such as interest payment, interest credited, or similar transactions.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A2  
4th Revised Sheet 18  
Canceling 3rd Revised Sheet 18

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## RULES AND REGULATIONS

### D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

#### 2. Credit and Deposits for Applicants (cont'd)

##### f. Receipt for Deposit

A nontransferable certificate of deposit shall be issued to each customer and means provided so that the customer may claim the deposit if the certificate is lost. The deposit receipt shall contain notice that after 90 days' service, the subscriber is entitled to refund of any deposit over and above an amount equal to one (1) month's local service plus two (2) months' average toll service provided by or billed by the Company.

##### g. Responsibility for Payment

The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, or constitutes a waiver or modification of the regular practice of the Telephone Company, providing for the discontinuance of service for nonpayment of any sums due the Company.

#### 3. Payment for Service

- a. The subscriber is responsible for payment of all appropriate charges for completed calls, services, and equipment. All charges due by the subscriber are payable at the Company's business office or at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of a subscriber is the result of Company mistake, the Company may not backbill in excess of 12 months. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

- (1) A charge of \$38.00 or 5% (not to exceed \$100), whichever is greater, will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. (I)

- b. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 19  
Canceling Original Sheet 19

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

#### 3. Payment for Service (cont'd)

- c. Should service be suspended for nonpayment of charges, restoration will be made only as provided under "Restoration Charge" in Section A4 of this Tariff. Nonpayment of the charge in 3.a.(1) will not constitute sufficient cause for interruption or cancellation of service.
- d. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement, which is subject to the provisions of this Tariff.
- e. In its discretion, the Company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this Tariff; nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.
- f. Bills for service shall not be considered delinquent prior to the expiration of 15 days from the date of mailing or delivery by the Company. However, the Company may demand immediate payment under the following circumstances:
  - (1) Where service is terminated or abandoned.
  - (2) Where toll service is two (2) times greater than the subscriber's average usage as reflected on the monthly bills for the three months prior to the current bill, or in case of a new customer who has been receiving service for less than four (4) months, where the toll service is twice the estimated monthly toll service. (T)
  - (3) Where the Company has reason to believe that a business subscriber is about to go out of business or that bankruptcy is imminent for the subscriber. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
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MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (cont'd)

#### 4. Allowances for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company, except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work. For the purpose of administering this regulation, every month is considered to have 30 days.

#### 5. Provision for Certain Local Taxes and Fees

When a municipality or political subdivision of the state charges the Company any license, occupational, franchise, inspection, or other similar tax or fee, whether in a lump sum, or at a flat-rate, or based on receipts, or based on poles, wires, conduits, or other facilities, subscribers receiving service within the municipality or political subdivision will be billed, insofar as practical, pro rata, the aggregate amount of such taxes and fees.

### E. LIABILITY OF THE COMPANY

#### 1. Service Irregularities

The liability of the Company for damages arising out of service provided to its subscribers such as defects or failures in facilities furnished by the Company or mistakes, omissions, preemptions, interruptions, delays, errors, or defects in the provision of its services set forth herein or any portion of its services, occurring in the course of furnishing such facilities or services, and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall, in no event, exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occurs.

#### 2. Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this Company's facilities in establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
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Canceling Original Sheet 21

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### E. LIABILITY OF THE COMPANY (cont'd)

#### 3. Indemnifying Agreement

The Company shall be indemnified and saved harmless by the subscriber or subscribers against claims for libel, slander, or the infringement of copyrighting arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, apparatus and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with the facilities provided by the Company.

#### 4. Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of equipment or apparatus furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the employees of the Company.

#### 5. Period for the Presentation of Claims

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within 60 days after alleged delinquency occurs.

#### 6. Equipment in Explosive Atmospheres or Other Hazardous Locations

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a. No liability shall attach to the Company for damages alleged to have arisen from the use of the Company's service and equipment in explosive atmospheres and the Company may refuse to provide, maintain or restore service in such atmospheres, which in its judgment are not suitable for the location of its service and facilities, unless such protective equipment or special device as may be available for use in such locations is provided by the customer.

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b. Where service is to be established at a location that would involve undue hazards to employees of the Company, the customer may be required to install and maintain equipment and facilities in a manner satisfactory to the Telephone Company, the remuneration to be based on the conditions involved.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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2nd Revised Sheet 22  
Canceling 1st Revised Sheet 22

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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

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## RULES AND REGULATIONS

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### F. CLASSIFICATION OF AREAS AS THE BASIS FOR FURNISHING TELEPHONE SERVICE

#### 1. General

Economical operation of the telephone business, to secure protection to the whole body of rate payers and to the business itself, requires that the property be built and operated in accordance with a definite plan under which specified classes of service are regularly furnished in specified areas or types of areas. The Company therefore does not undertake to furnish any desired class of service at any desired location, nor does it undertake to extend its plant to remote sections where such extension is not warranted by the public necessity as distinguished from personal desire, except where adequate protection is afforded.

#### 2. Classification of Areas

The general plan for furnishing telephone service is based on the following classification of areas by types for the determination of the classes of service available and for the application of rates:

##### Exchange Area

An Exchange Area encompasses the territory served by a toll rate center and in which territory both local and long distance service is offered to the public.

A map shall be filed for each and every exchange operated by the Telephone Company.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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SECTION A2  
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MANAGER, BUSINESS AFFAIRS

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RULES AND REGULATIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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RULES AND REGULATIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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RULES AND REGULATIONS

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**GENERAL EXCHANGE TARIFF**

**SMART CITY TELECOMMUNICATIONS LLC**  
**d/b/a/ SMART CITY TELECOM**

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**BY: JAMES T. SCHUMACHER-**  
**MANAGER, BUSINESS AFFAIRS**

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**RULES AND REGULATIONS**

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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RULES AND REGULATIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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RULES AND REGULATIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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RULES AND REGULATIONS

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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1st Revised Sheet 31  
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RULES AND REGULATIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

RULES AND REGULATIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 33  
Canceling Original Sheet 33

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### G. TELECOMMUNICATIONS ACCESS SYSTEM ACT OF 1991

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In Order No. 24581, Docket No. 910496-TP, Telecommunications Access System Act of 1991, the Commission requires each local exchange telecommunications company to begin assessing and collecting a surcharge per access line per month on bills rendered on or after July 1, 1991, for remission to the administrator for deposit in the operational fund. Each local exchange telecommunications company shall remit moneys collected to the administrator. On August 15, 1991, each local exchange telecommunications company shall begin remitting the moneys collected to the administrator on a monthly basis and in a manner as prescribed by the Commission. The administrator shall use such moneys to cover costs incurred during the development of the telecommunications relay services and to establish and administer the specialized telecommunications devices system.

The Commission requires all local exchange telecommunications companies to impose the monthly surcharge on all local exchange telecommunications company subscribers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission is interpreting "account bill rendered" for purposes of determining the 25 access line limit using the methodology each local exchange company currently uses to define an individual account.

The surcharge will be itemized on the first bill rendered after July 1, 1991, at the time of the annual inventory statement and each time the surcharge is changed as well as any other time a completely itemized bill is rendered. However, the surcharge will be itemized no more often than the total bill is itemized.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A2  
1st Revised Sheet 34  
Canceling Original Sheet 34

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## RULES AND REGULATIONS

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### H. SPECIAL PROMOTIONS

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1. The Company may offer special promotions of new or existing services or products for limited periods as approved by the Florida Public Service Commission. These promotions are a temporary waiver of certain recurring and/or non-recurring charges. These promotions will be offered on a completely nondiscriminating bases with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation.
2. The following promotions are approved by the Commission:

None.

### I. TARIFF VS. CONTRACT

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Should any of the terms and conditions of the Company's General Exchange Tariff be found to be inconsistent or conflict with any of those found in a fully executed contract between the Company and a subscriber, then the terms and conditions of the executed contract will prevail over those of this Tariff.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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SECTION A2  
Original Sheet 35

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

RULES AND REGULATIONS APPLYING TO ALL  
SUBSCRIBER'S CONTRACTS

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
6th Revised Sheet 1  
Canceling 5th Revised Sheet 1

ISSUED: January 24, 2007  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 23, 2007

## BASIC LOCAL EXCHANGE SERVICE

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
7th Revised Sheet 2  
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ISSUED: January 16, 2019  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: January 17, 2019

## BASIC LOCAL EXCHANGE SERVICE

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
8th Revised Sheet 1  
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ISSUED: May 24, 2016  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

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## BASIC LOCAL EXCHANGE SERVICE

### A. GENERAL

1. Touch-tone calling service is provided within the Lake Buena Vista and Celebration Exchanges for the origination of telephone calls. The Company is designed for the use of electronic equipment and touch-tone service. The Lake Buena Vista and Celebration Exchanges will only offer or connect with equipment which provides for 100% touch-tone calling. Only electronic switching equipment is contemplated in order to provide service of the latest technology to the telephone using public of the Lake Buena Vista and Celebration Exchanges.
2. The Exchange Service Areas for the Lake Buena Vista and Celebration Exchanges as appropriate are identified on maps filed as a supplement to this Tariff.
3. The rules, regulations and rates for service and facilities not specifically shown in this section are detailed in other sections of this Tariff.

### B. MONTHLY EXCHANGE RATES

1. Lake Buena Vista Exchange
  - a. Local Calling Area

The rates specified herein, payable monthly in advance, entitle subscribers to an unlimited number of local telephone messages to all stations bearing the serving exchange of Lake Buena Vista and additional exchanges or portions of the exchanges of Apopka, Celebration, Clermont, East Orange, Montverde, Orlando, Reedy Creek, Windermere, Winter Garden and Winter Park. Appropriate service connection and installation charges will also apply.

- b. Residence and Business Main Service Rates

For the classes of service here indicated where facilities are available, the following rates apply:

		<u>Monthly Rate</u>	<u>Access Line Connection Charge</u>	
1.	Residence Main Flat-Rate Service	\$ 18.00	\$10.21	(1)
2.	Business Main Flat-Rate Service	\$ 18.03	\$10.21	

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
7th Revised Sheet 2  
Canceling 6th Revised Sheet 2

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## BASIC LOCAL EXCHANGE SERVICE

### B. MONTHLY EXCHANGE RATES (cont'd)

#### 1. Lake Buena Vista Exchange

##### b. Residence and Business Main Service Rates (cont'd)

	<u>Monthly</u> <u>Rate</u>	<u>Access Line</u> <u>Connection</u> <u>Charge</u>
3. PBX Trunk Flat-Rate Service (inward, outward, two way, per trunk)	\$32.00	\$50.50
4. Key Main Flat-Rate Service	\$32.00	\$33.70
5. Message Rate Plan		

Order No. 24595 in Docket No. 891239-TL establishes a per call message rate plan for exchanges with rate centers within a 1-10 mileage band of each other. Each call between the Lake Buena Vista-West Kissimmee exchanges will be charged a flat rate of \$.26 per call of unlimited duration. Such calls will be dialed as ten (10) digit local calls.

The message rate plan includes calls dialed or placed through an operator from all individual access lines and PBX trunks.

Operator assisted local call charges will be applicable to plan calls placed through an operator.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
8th Revised Sheet 2.1  
Canceling 7th Revised Sheet 2.1

ISSUED: May 24, 2016  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: June 1, 2016

## BASIC LOCAL EXCHANGE SERVICE

### B. MONTHLY EXCHANGE RATES (cont'd)

#### 2. Celebration Exchange

##### a. Local Calling Area

The rates specified herein, payable monthly in advance, entitle subscribers to an unlimited number of local telephone messages to all stations bearing the serving exchange of Celebration and additional exchanges or portions of the exchanges of Apopka, Clermont, East Orange, Kissimmee, Lake Buena Vista, Montverde, Orlando, Reedy Creek, St. Cloud, West Kissimmee, Windermere, Winter Garden and Winter Park. Appropriate service connection and installation charges will also apply.

##### b. Residence and Business Main Service Rates

For the classes of service here indicated where facilities are available, the following rates apply:

		Monthly <u>Rate</u>	Access Line Connection <u>Charge</u>	
1.	Residence Main Flat-Rate Service	\$18.00	\$10.21	(I)
2.	Business Main Flat-Rate Service	\$25.56	\$10.21	
3.	PBX Trunk Flat-Rate Service (inward, outward, two-way per trunk)	\$52.00	\$50.50	
4.	Key Main Flat-Rate Service	\$28.00	\$33.80	



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
1st Revised Sheet 2.2  
Canceling Original Sheet 2.2

ISSUED: January 24, 2007  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 23, 2007

## BASIC LOCAL EXCHANGE SERVICE

### 3. Bundled Local Services Package - Residential

#### a. General

- (1) Company's Residential Bundled Local Services Package is an optional residential service enrollment plan that permits customers to receive residential local exchange service and certain local non-basic services and features otherwise individually available in this Tariff, for each residential local exchange service line provided, for a flat monthly rate, regardless of the exchange in which the customer is located.
- (2) Customer subscription in the Residential Bundled Local Services Package includes required and automatic subscription in Company's Smart City Residential Unlimited Minutes bundled long distance services calling package at the terms, conditions, and additional rates and charges specified in Section 3.4.5 of Company's Florida Telecommunications Tariff for that service. (T)
- (3) Residential Bundled Local Services Package customers may also subscribe to Company's voice mail service at a special bundled package services rate.
- (4) Company's Residential Bundled Local Services Package consists of:
  - (a) Flat Rate Residential Local Exchange Service, which includes unlimited calling to all access lines within the serving exchange, the additional exchanges in the associated Extended Area Service ("EAS") or Local Calling Area identified in Section A3.B. of this Tariff, and the additional exchanges in the Extended Calling Services ("ECS") categories specified in Section A3.F. of this Tariff; and
  - (b) Unlimited use by the customer of the following custom calling services and features described in Section A13 of the Tariff:
    - (1) Call Forwarding
    - (2) Call Waiting
    - (3) Caller ID Deluxe
    - (4) Call Waiting Display
    - (5) 3 Way Calling
    - (6) Call Return

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
1st Revised Sheet 2.3  
Canceling Original Sheet 2.3

ISSUED: January 24, 2007  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 23, 2007

## BASIC LOCAL EXCHANGE SERVICE

### 3. Bundled Local Services Package – Residential (cont'd)

#### a. General (cont'd)

(4) (cont'd)

- (c) Automatic subscription in Company's Smart City Residential Unlimited Minutes bundled long distance services calling package at the terms, conditions, and additional rates specified in Section 3.4.5 of Company's Florida Telecommunications Tariff for that service.

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#### b. Regulations

- (1) Residential Bundled Local Services Package is not available to those residential customers whose home phone line is classified as a "commercial", "business", "public" or "semi-public" line. Subscriber's phone line must not be in housing associated with educational institutions, and subscribers may not use this service for commercial use or for connection to the Internet, for other data services (including facsimile transmissions), or for any other use that does not involve a person to person conversation or voice message. If Company determines the service is not being used for individual residential service, or in any other way violates the restrictions of their service, Company may withdraw the subscriber's eligibility for this service and/or suspend or terminate the subscriber's service.
- (2) Residential Bundled Local Services Package customers may terminate their enrollment in this package at any time upon notice to the Company with termination being effective on the last day of the then existing month.
- (3) Unless terminated by the customer or the Company, a customer will remain Enrolled in the Residential Bundled Local Services Package, as it may be amended from time to time, with any applicable changes in rate, for as long as the package continues to be offered by the Company.
- (4) Service Charges, as described in Section A4 of this Tariff, apply to requests for new and additional package lines, and moves of existing lines. Service Charges will not apply when this package replaces or is a conversion from existing local exchange services.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
1st Revised Sheet 2.4  
Canceling Original Sheet 2.4

ISSUED: January 24, 2007  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 23, 2007

## BASIC LOCAL EXCHANGE SERVICE

### 3. Bundled Local Services Package – Residential (cont'd)

#### b. Regulations (cont'd)

- (5) All rules, regulations, and limitation specified in other sections of this Tariff apply to the respective services and/or features included as part of this service.
- (6) Residential Bundled Local Services Package customers are not eligible for promotion offerings associated with the individual services included in the package, unless specifically provided for in a promotional offering.
- (7) Prices of the individual services in the Residential Bundled Local Services Package may be higher or lower than the packaged offering.

#### c. Rates and Charges

	<u>Monthly Rate</u>	(T)
(1) Residential Bundled Local Services Package, per residential local exchange line (excludes Smart City Residential Unlimited Minutes bundled long distance calling service)	\$18.85	(T) (R)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
7th Revised Sheet 3  
Canceling 6th Revised Sheet 3

ISSUED: April 1, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## BASIC LOCAL EXCHANGE SERVICE

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### C. DIRECTORY ASSISTANCE SERVICE

#### 1. General

- a. The Telephone Company furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.
- b. The rates set forth following apply when subscribers of the Telephone Company request assistance in determining and obtaining telephone numbers of other subscribers or persons (1) who are located in the same local calling area; or (2) who are not located in the same local calling area or Home Numbering Plan Area (HNPA) as the requesting subscriber's serving exchange.
- c. There will be no charge for local calling area Directory Assistance Service calls received from customers with a physical or mental impairment rendering them unable to use the telephone directory.

Material previously appearing on this Sheet now appears on Sheet 2 of this Section of the Tariff.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
5th Revised Sheet 4  
Canceling 4th Revised Sheet 4

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## BASIC LOCAL EXCHANGE SERVICE

### C. DIRECTORY ASSISTANCE SERVICE (cont'd)

#### 1. General (cont'd)

d. Calls to Long Distance Directory Assistance are charged for at the appropriate rate.

#### 2. Rates

##### (a) Local Calling Area

- (1) A charge of \$.35 is applicable for each call to Directory Assistance Service made by a subscriber, except as noted above and pursuant to the following conditions.
- (2) A subscriber is allowed three (3) Directory Assistance Service calls per billing period per access line or PBX trunk without charge. Any Directory Assistance Service calls made by a subscriber beyond the three (3) call allowance will be charged at the \$.35 rate.
- (3) A maximum of two (2) telephone numbers may be requested on each Directory Assistance Service call.

##### (b) Outside the Local/Home Numbering Plan Area

- (1) A charge of \$.90 is applicable for each call to Directory Assistance Service.
- (2) A maximum of two (2) telephone numbers may be requested on each call.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
1st Revised Sheet 4.1  
Canceling Original Sheet 4.1

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## BASIC LOCAL EXCHANGE SERVICE

### D. OPERATOR ASSISTED LOCAL CALLS

1. All types of local exchange service have local calling areas as specified in A3.B. of this Tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls) or on a measured or message rate basis. (D)  
(D)
2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the local dial rate.
3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls. (D)  
(D)
  - a. Station-to-station customer dialed calling card (credit card) local call \$ .75
  - b. Station-to-station operator assisted sent-paid, collect, third number, and non-customer dialed credit card calls \$1.00
  - c. Person-to-person operator assisted local call \$2.50(D)  
(D)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
6th Revised Sheet 5  
Canceling 5th Revised Sheet 5

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## BASIC LOCAL EXCHANGE SERVICE

### D. OPERATOR ASSISTED CALLS (cont'd)

5. The following Operator Assisted Local Calls are exempted from the service charge:
  - a. Calls to designated Company numbers for official telephone business.
  - b. Emergency calls to recognized authorized civil agencies.
  - c. Those cases where a Company operator provides assistance to:
    - (1) Re-establish a call which has been interrupted after the called number has been reached.
    - (2) Reach the called telephone number where facility problems prevent customer dial completion.

(D)  
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### E. LOCAL EXCHANGE EXCEPTIONS

#### 1. Lifeline Assistance

##### a. General

- (1) Lifeline Assistance is a program sponsored by the FCC which provide for a reduction, in the form of a certain credit, in either the price of qualifying residential (a) local telephone service, or (b) broadband internet service, to eligible residential subscribers. The Lifeline Assistance Program provides for a total federal credit of \$9.25 per month (the current FCC authorized rate) to eligible residential subscribers.

On December 2, 2016, the FCC made several changes to the Lifeline Assistance Program including, but not limited to: (a) phasing down the amount of lifeline support for qualifying residential local telephone service under the Telephone Lifeline Assistance Program, and (b) adding certain residential broadband internet service as a supported Lifeline Assistance Program service under the Broadband Lifeline Assistance Program.

Eligible households may apply the monthly Lifeline Assistance Program credit to either qualifying residential (a) broadband internet service, or (b) telephone service, but not to both services.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
2nd Revised Sheet 5.1  
Canceling 1st Revised Sheet 5.1

ISSUED: December 1, 2016  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: December 2, 2016

## BASIC LOCAL EXCHANGE SERVICE

### E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

#### 1. Lifeline Assistance (cont'd)

##### a. General (cont'd)

- (2) The federal Telephone or Broadband Lifeline Assistance credit is applied to the local service bills for qualified residential recipients of public assistance who apply for the credit and authorize agency verification of their participation in, and/or authorize verification that a member of the residential recipient's household participates in at least one (1) of the following programs:

Supplemental Security Income (SSI)  
Food Stamps  
Medicaid  
Federal Public Housing Assistance (Section 8)  
Supplemental Nutrition Assistance Program (SNAP)  
Federal Veterans Pension

- (3) Additionally, subscribers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 150% of the Federal poverty guidelines, meet the requirements of a state established means test may apply directly to the Office of Public Counsel (OPC) for eligibility certification.
- (4) Qualified residential telephone Lifeline Assistance customers are eligible for the Telephone Lifeline Assistance Program until December 1, 2021, at which time the Telephone Lifeline Assistance Program will be discontinued. The Telephone Lifeline Assistance Program provides discounts on residential (a) basic voice only telephone services, or (b) telephone service that is bundled with a qualified broadband internet service.
- (5) Qualified residential telephone service customers of the Company will receive the maximum monthly Telephone Lifeline Assistance Program credit of \$9.25 on their local telephone bill through November 30, 2019, after which over a two (2) year period the credit will be reduced and the Telephone Lifeline Assistance phased out and ultimately discontinued on December 1, 2021.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
3rd Revised Sheet 6  
Canceling 2nd Revised Sheet 6

ISSUED: December 1, 2016  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: December 2, 2016

## BASIC LOCAL EXCHANGE SERVICE

### E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd) (T)
  - a. Applications and Regulations (T)

Guidelines for implementation of the Lifeline Assistance Program are as follows: (T)

    - (1) Certification Procedures (T)

All applications for Lifeline Assistance are subject to verification with the state agency responsible for administration of the qualifying program.
    - (2) Processing Procedures (T)

The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill.
    - (3) Verification Procedures  

The Company will reconcile and confirm eligibility periodically, at a minimum semiannually, by providing the agency with a computer tape (directly or through a third party) of all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.
    - (4) Lifeline Assistance is available for one (1) qualifying telephone line or broadband internet service per eligible household at the subscriber's principle place of residence. (T)
    - (5) Toll blocking service is available to Lifeline Assistance subscriber's at no charge.
    - (6) Lifeline Assistance may not be disconnected for non-payment of toll charges however, toll service may be disconnected for non-payment of toll charges.
    - (7) Deposit requirements do not apply to Lifeline Assistance subscribers if toll blocking is employed.
    - (8) The Company shall provide Lifeline Assistance to eligible subscribers who have been previously disconnected for nonpayment of their telephone bills, provided that those customers also subscribe to toll blocking service.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A3  
Original Sheet 6.1

ISSUED: March 17, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 1, 2000

## BASIC LOCAL EXCHANGE SERVICE

### E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

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#### 1. Lifeline Assistance (cont'd)

##### b. Applications and Regulations (cont'd)

Guidelines for implementation of this program are as follows: (cont'd)

- (9) The Company will not refuse to connect, reconnect, or provide Lifeline Assistance to an eligible subscriber because of unpaid toll charges or local charges other than those for basic local service. However, a Lifeline Assistance subscriber who has been disconnected for nonpayment under a prior payment arrangement for paying past due bills, may be required by the Company to satisfy those arrangements prior to reconnection of service.
- (10) The Company may require an eligible Lifeline Assistance subscriber to establish payment arrangements for outstanding debt associated with basic local service and associated taxes and fees, said payment arrangements to be made for a period of not less than four (4) months.
- (11) The Company will not require payment arrangements to be made by an eligible Lifeline Assistance subscriber on other unpaid amounts as a condition of receiving basic local service. However, the Company is not precluded from collecting other portions of the outstanding debt from Lifeline Assistance subscribers by using any other methods as are customary for the Company for collection of outstanding debt from non-Lifeline Assistance subscribers.
- (12) Any payment made by Lifeline Assistance subscribers on past-due amounts will first be credited to unpaid basic local service charges.
- (13) If a Lifeline Assistance subscriber fails to pay charges for basic local service, the subscriber's Lifeline Assistance service may be disconnected by the Company. The subscriber will then be treated in the same manner as any other existing Lifeline Assistance subscriber with regard to reconnection after a disconnect for nonpayment.
- (14) The Company may decline to provide other local services, including but not limited to, ancillary services, if a Lifeline Assistance subscriber has outstanding debt for local service. Such other local services may not be declined for non-payment of toll services.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
2nd Revised Sheet 6.2  
Canceling 1st Revised Sheet 6.2

ISSUED: December 1, 2016  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: December 2, 2016

## BASIC LOCAL EXCHANGE SERVICE

### E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

#### 1. Lifeline Assistance (cont'd)

##### b. Applications and Regulations (cont'd)

Guidelines for implementation of this program are as follows (cont'd)

(15) The Company may require toll blocking if a Lifeline Assistance subscriber has prior unpaid toll charges.

(16) For Lifeline Assistance subscribers subject to mandatory toll blocking as a result of unpaid toll charges, the Company may require payment of all unpaid toll charges and an adequate deposit prior to the removal of toll blocking.

(17) One (1) Lifeline Assistance credit for either qualifying telephone or broadband internet service is allowed per eligible household. The FCC defines "household" as any individual or group living together at the same address as one (1) economic unit. (C)  
(C)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
7th Revised Sheet 7  
Canceling 6th Revised Sheet 7

ISSUED: January 16, 2019  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: January 17, 2019

## BASIC LOCAL EXCHANGE SERVICE

### E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

#### 1. Lifeline Assistance (cont'd)

##### c. Rates and Charges

- (1) A total monthly federal credit in the amount set forth below will apply to the eligible Lifeline Assistance subscriber's monthly local service bill:

	Monthly Credit
(a) Qualifying Residential telephone service,	\$9.25
OR	
(b) Qualifying Residential broadband internet service	\$9.25
Total monthly federal credit	\$9.25

- (2) All recurring and nonrecurring charges for any service ordered by the subscriber shall be billed at the tariffed rates.

- (3) When a customer is no longer eligible for Lifeline Assistance, the Lifeline Assistance credit amount specified in (1) preceding, will be discontinued. Thereafter, regular tariffed rates and charges as applicable will apply.

#### 2. Transitional Lifeline Assistance

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##### a. General

- (1) Transitional Lifeline Assistance is a state program which provides for discounted residential basic local telecommunications service at seventy percent (70%) of the residential local telecommunications service rate for any Lifeline Assistance subscriber who no longer qualifies for Lifeline Assistance.

##### b. Regulations

- (1) A Lifeline Assistance subscriber who requests Transitional Lifeline Assistance shall receive the discounted rate for a period of one (1) year after the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
3rd Revised Sheet 8  
Canceling 2nd Revised Sheet 8

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## BASIC LOCAL EXCHANGE SERVICE

### F. EXTENDED CALLING SERVICE (ECS)

#### 1. General

- a. Except as otherwise provided in Section A3.B.3.a.(4)(a) of this Tariff, Extended Calling Service (ECS) provides per message and usage based charges and billing for customer dialed or operator assisted calls to selected Extended Calling Service (ECS) exchanges located outside of a customer's normal flat rate service local Equal Access Calling (EAS) area, from the Telephone Company exchanges specified in Section F.2. below.
- b. Extended Calling Service (ECS) is provided by the Telephone Company between the Telephone Company exchanges and the Extended Calling Service (ECS) exchanges specified in Section F.2. below, subject to the availability of facilities and billing capabilities.
- c. Extended Calling Service (ECS) will apply to all Business and Residence access lines, PBX trunks, Key main access lines, Foreign Exchange (FX) Service, Remote Call Forwarding lines, access lines provided in connection with Digital Centrex Service, access lines provided in connection with Shared Tenant Service (STS), access lines provided in connection with Switched 56 KBPS Service; access lines provided in connection with Integrated Services Digital Network (ISDN);  
within the Telephone Company  
exchanges where the respective service is available. (D)  
(D)
- d. Calls made between Extended Calling Service (ECS) route exchanges will be considered local calls.
- e. Extended Calling Service (ECS) calls should be dialed as local calls where the involved Telephone Company exchange and the Extended Calling Service (ECS) exchange are in the same Numbering Plan Area (NPA) or area code. Where the Telephone Company exchange and the Extended Calling Service (ECS) exchange are located in different NPA's or area codes, such calls should be dialed as ten digit local calls due to NXX code conflicts.
- f. Except as otherwise provided in Section A3.B.3.a.(4)(a) of this Tariff, the charges for Extended Calling Service (ECS) usage shall be those shown in F.3. below.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
1st Revised Sheet 9  
Canceling Original Sheet 9

ISSUED: February 28, 2003  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: April 1, 2003

## BASIC LOCAL EXCHANGE SERVICE

### F. EXTENDED CALLING SERVICE (ECS) (cont'd)

#### 2. Extended Calling Service (ECS) Exchanges

- a. Listed below are the Extended Calling Service (ECS) exchanges associated with each Telephone Company exchange:

<u>Telephone Company Exchanges</u>	<u>Extended Calling Service (ECS) Exchanges</u>
Celebration	Haines City Haines City (Poinciana)
Lake Buena Vista	Haines City Haines City (Poinciana)

#### 3. Usage Charges

- a. Station-to-Station rates for calls to the Extended Calling Service (ECS) exchanges.

1. Residential - per message charge, unlimited duration	\$ .26	(I)
2. Business - per minute of use charge,		
Initial Minute of Use or Fraction Thereof	\$ .10	
Additional Minute of Use, Each or Fraction Thereof	\$ .06	

- b. For Operator Assisted Local Calls, the appropriate operator service charges in Section A3.D.3. of this Tariff are applicable in addition to the Station-to-Station usage charges above.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
1st Revised Sheet 10  
Canceling Original Sheet 10

ISSUED: July 29, 2016  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2016

## BASIC LOCAL EXCHANGE SERVICE

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A3  
1st Revised Sheet 11  
Canceling Original Sheet 11

ISSUED: July 29, 2016  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2016

## BASIC LOCAL EXCHANGE SERVICE

(D)

(D)



# GENERAL EXCHANGE TARIFF

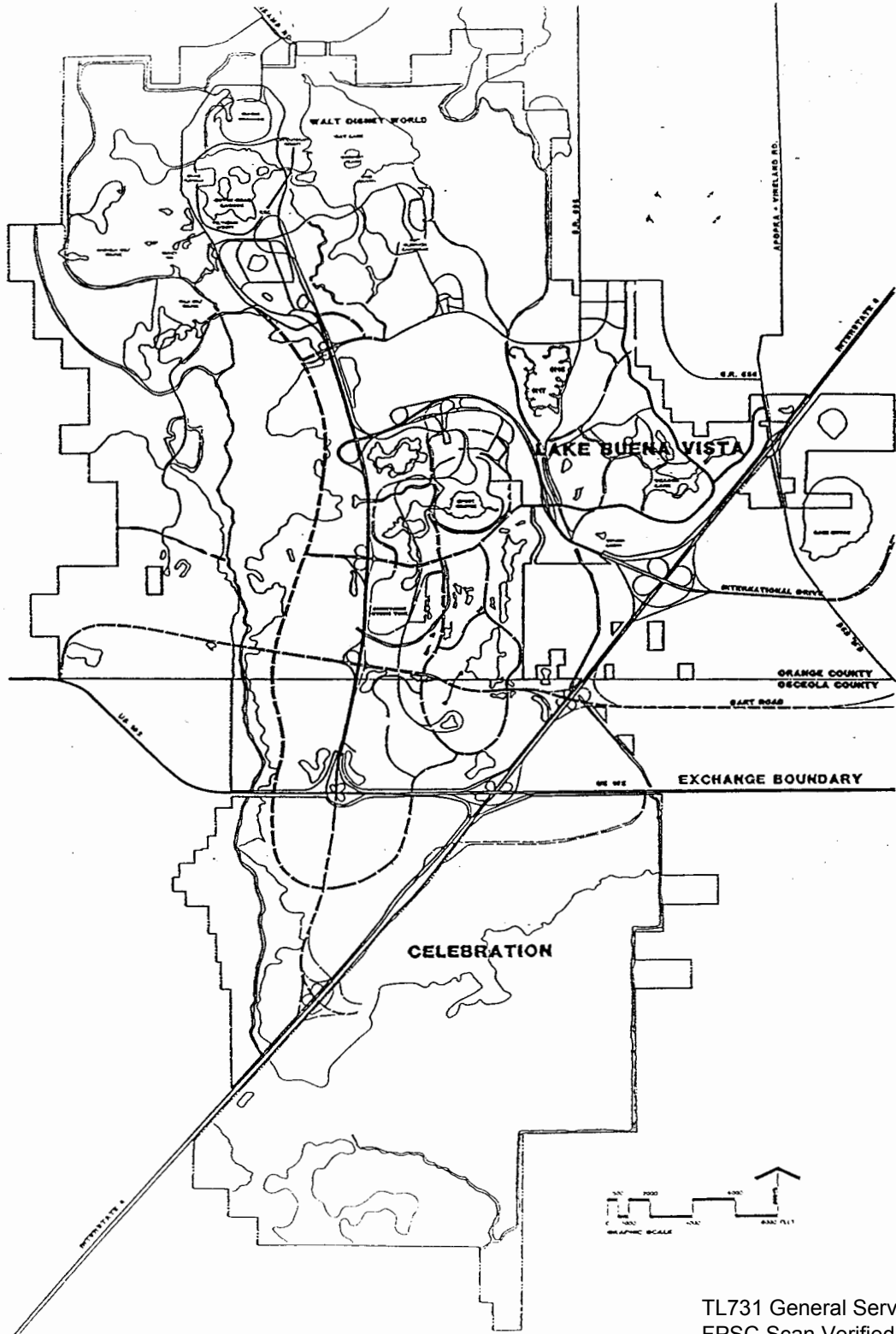
SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SUPPLEMENT SECTION A3  
1st Revised Sheet 1  
Canceling Original Sheet 1

ISSUED: April 16, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 1, 1996

## SERVICE TERRITORY MAP



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

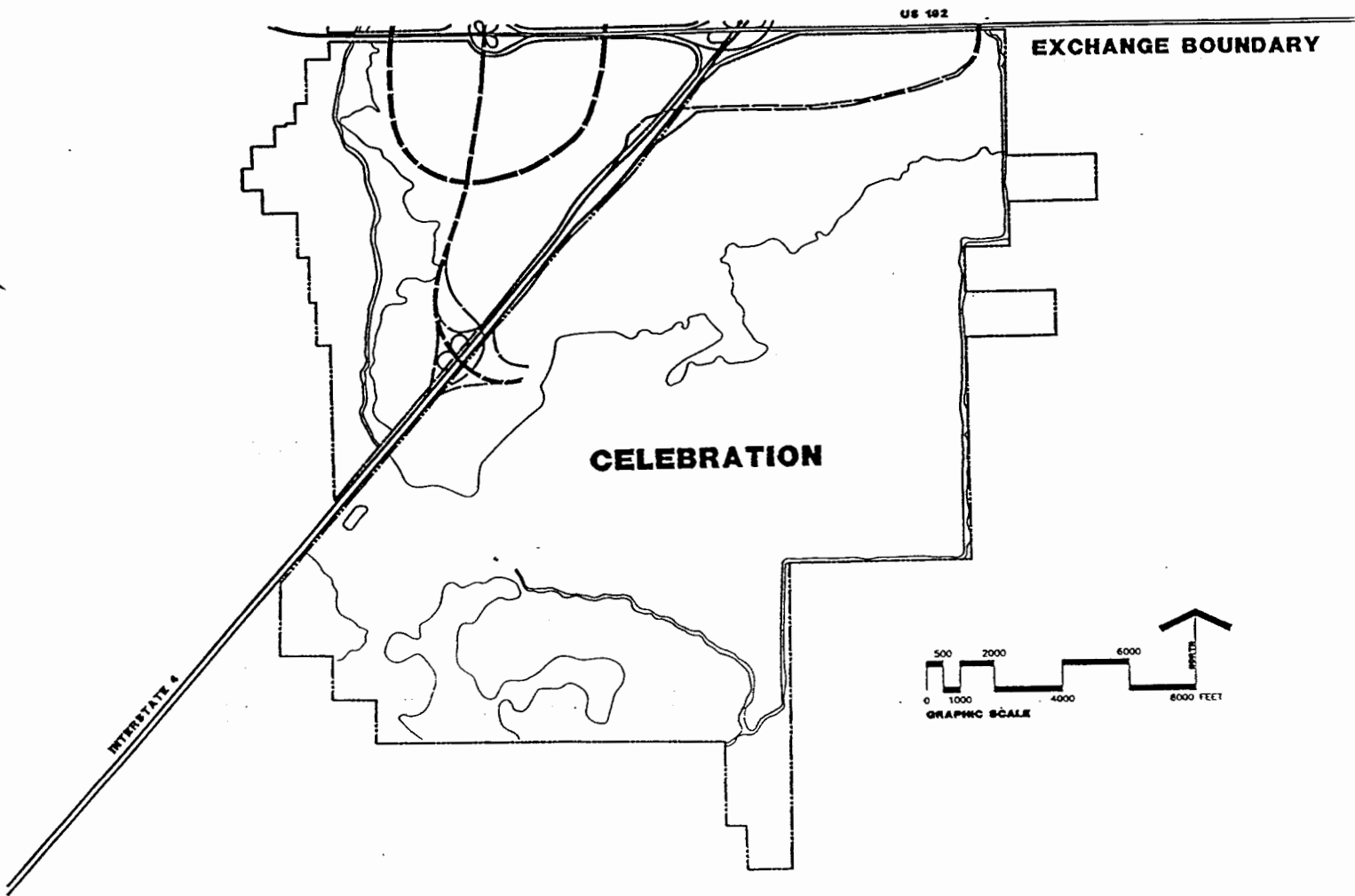
SUPPLEMENT SECTION A3  
1st Revised Sheet 3  
Canceling Original Sheet 3

ISSUED: April 16, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 1, 1996

## EXCHANGE SERVICE AREA MAP

### CELEBRATION EXCHANGE



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A4  
3rd Revised Sheet 1  
Canceling 2nd Revised Sheet 1

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## SERVICE CHARGES

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A4  
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Canceling 3rd Revised Sheet 1

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## SERVICE CHARGES

### A. GENERAL

#### 1. Service Connection Charge

A service connection charge represents a nonrecurring or one-time charge for one or more of the following work functions necessary to perform a service connection, move or change:

- a. Service Ordering Charge (Primary and Secondary) - The charge appropriate for receiving and recording information and/or taking action in connection with a customer or applicant and processing the necessary data.
- b. Access Line Connection Charge - Work associated with the line extending from the serving central office to the customer's demarcation point. Includes, but is not limited to, central office connections, cable cross connections, and connecting and disconnecting the drop block and wires.
- c. Premises Work Charge - Includes work performed on the customer's premises other than work required to establish network access.
- d. Premises Visit Charge - The charge that applies for a visit to the customer's premises for customer-requested rearrangement of drop wire, protector and/or telephone Network Interface Device (NID).
- e. Record Change Charge - The charge appropriate for adding or changing directory listings at the customer's request.

#### 2. Administrative Changes

Service connection charges do not apply for the substitution of the name of another member of the family for that already listed in the directory, nor for correction in the addresses in the directory.

### B. SCHEDULE OF CHARGES

#### 1. Service Ordering Charges, each order

- a. Primary, associated with access line

Residence	\$ 9.19	(I)
Business	\$12.77	(I)

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SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## SERVICE CHARGES

### B. SCHEDULE OF CHARGES (cont'd)

#### 1. Service Ordering Charges, each order (cont'd)

- b. Secondary, for moving or changing existing service, or adding new or additional service other than access lines

Residence	\$ 4.59
Business	\$ 6.12

#### 2. Access Line Connection Charge, each line

Residence Main	\$10.21
Business Main	\$10.21
PBX Trunk	\$50.50
Key Main	\$33.70
Centrex Line	\$33.70

(D)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## SERVICE CHARGES

### B. SCHEDULE OF CHARGES (cont'd)

3. Premises Work Charge

Labor, per 1/4 hour or fraction thereof

Residence/Business	\$12.25	(I)
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4. Restoration of Service

Residence/Business	\$19.40	(I)
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a. In the event service is temporarily suspended at the subscriber's request, such service will be restored at the charges specified above.

b. At its discretion, the Company may restore or re-establish service which has been suspended or discontinued for nonpayment of charges due. In the event service is temporarily interrupted for nonpayment, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified above will be applicable to restore such services.

5. Premises Visit Charge

Residence/Business	\$10.21	(I)
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6. Record Change Charge

Residence/Business	\$10.21	(I)
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7. Telephone Number Change Charge, including service ordering charge, each

Residence/Business	\$ 5.11	(I)
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(D)

# GENERAL EXCHANGE TARIFF

VISTA-UNITED TELECOMMUNICATIONS

SECTION A4  
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## SERVICE CHARGES

### C. APPLICATION OF SERVICE CHARGES

(M)  
+

#### 1. General

##### a. Service Ordering Charge

- (1) Applies per customer request for work performed by the Company to be completed for the same account at the same premises, on the same date.
- (2) Where more than one account is located at the same premises, work each individual account will be considered separately.

##### b. Access Line Charge

Applies for work including but not limited to:

- (1) Making and changing connections in the central office,

(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## SERVICE CHARGES

### C. APPLICATION OF CHARGES (cont'd)

#### 1. General (cont'd)

##### b. Access Line Charge (cont'd)

- (2) Making and changing connections in distribution facilities between the central office and the customer's demarcation point, including necessary cross connections and line transfers.

##### c. Premises Work Charge

Applies to work performed on the customer premises for customer request rearrangement of the drop wire, protector and/or telephone Network Interface Device (NID).

##### d. Premises Visit Charge

- (1) Applicable only for a visit to the customer's premises to relocate or rearrange the drop wire, protector and/or telephone Network Interface Device (NID) at the customer's request.
- (2) When more than one visit is necessary to complete the work due to Company reasons, only one Premises Visit Charge applies.

##### e. Record Change Charge

Applies for changing listings at the customer's request. Does not apply for corrections of name or address or for listings changed for Company reasons.

##### f. The following services are subject to service charges:

- (1) All classes of access line service
- (2) PBX Trunks
- (3) Data Transport Services
- (4) Miscellaneous facilities
- (5) Centrex Service
- (6) Shared Tenant Service (STS)

(D)  
(T)  
(T)

- g. Service connection charges do not apply to telephone service previously provided over a Government system where there is no break in the continuity of service.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## SERVICE CHARGES

### C. APPLICATION OF CHARGES (cont'd)

#### 1. General (cont'd)

- h. When service is re-established at a location which has been destroyed by fire, flood, or wind, or made untenable by fire, flood, or wind, service connection charges do not apply when the service is reestablished within a reasonable time. If the subscriber desires service at a new location for a temporary period, the service connection charge will apply covering the establishment of service at the temporary location, but no service connection charge will apply when service is re-established at the former location. If the subscriber desires service established at a new and permanent location, then the service connection charges will apply. (T)(M) +

NOTE: Changes in location of existing access termination to points outside the premises occupied by the subscriber are considered as new service connections at the new location.

- i. In all cases where construction or installation charges apply, such charges are in addition to the prescribed service connection charges, likewise service connection charges do not supersede mileage charges but apply in addition to such mileage charges. (T) (M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## SERVICE CHARGES

### C. APPLICATION OF CHARGES (cont'd)

#### 1. General (cont'd)

- j. Except as provided in this paragraph, the service connection charges are required to be paid when the desired work functions are requested. For existing subscribers, additional service may be established in advance of payment of service connection charges. Service may be established in advance of payment of service connection charges for additions to the service provided for the use of departments, administrations, or agencies of the Federal, State, County, or Municipal Governments. The Company shall permit residential customers to pay service connection charges in equal monthly installments over a period of at least three (3) months for a service fee of \$1.35 per month. The Company shall inform all persons applying for residential service of the availability of its installment plan at the time of initial contact, said information to include, but not be limited to, information on rate amounts and installment time periods and procedures.
- k. Service connection charges do not apply in connection with Company-initiated directory listings, or changes in class or grade of service. In addition, no service connection charges are made for changes made in the directory because of changes in wording in Corporate, firm, or other names, where the same firm or persons are involved before and after the change, or for the substitution of the name of another member of the family for that already listed in the directory. (D)
- l. When the service desired requires more than one order, premises work, or access line work function, the total charge is the sum of the separate charges for each function required except as provided elsewhere in this Tariff.
- m. The service connection charges specified in this Tariff contemplate work being performed during regular scheduled working hours. Work performed during nonscheduled hours will necessitate the subscriber paying an additional charge on costs incurred for such nonscheduled work.
- n. A Record Change Charge will be appropriate for changes from residence to business service. From business to residence service, a Secondary Service Ordering Charge will apply if a telephone number change is required.

#### 2. Service Charges for Moves and Changes

##### a. General

- 1. Charges for moves and changes are intended to cover, in part, the expenses incurred by the Telephone Company in meeting the requirement of individual subscribers as to moves and changes in telephone service.

# GENERAL EXCHANGE TARIFF

**SMART CITY TELECOMMUNICATIONS LLC**  
**d/b/a/ SMART CITY TELECOM**

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## SERVICE CHARGES

### C. APPLICATION OF CHARGES (cont'd)

#### 2. Service Charges for Moves and Changes (cont'd)

##### a. General (cont'd)

(N)

2. Charges for moves and changes apply to each class of service separately, except in those cases where the charge is based on the estimated cost of making the move, or change required. In the latter case, the charge is based on moving, or changing the facilities and not on each separate unit.

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(M)

##### b. Moves

1. A "Move" is a transfer of telephone service from one location to another on the same premise where there is no interruption of the service other than is incident to the work involved.
2. Transfers of telephone service from one premise to another, or from one location to another on the "same premises", involving a break in the continuity of service, and resulting in cessation of local service charges, are not classified as moves, but as new service connections and are provided by the execution of a new contract and payment of the proper service connection charge and termination charges, where applicable.
3. Charges for moves of telephone service, except as hereinafter provided, are made as follows:

- a. Moves from one location to another in the same room:

	<u>Business</u>	<u>Residence</u>
--	-----------------	------------------

Access Line, each	\$3.00	\$3.00
-------------------	--------	--------

- b. Moves from one room to another in the same building:

Access Line, each	\$3.00	\$3.00
-------------------	--------	--------

- c. Moves from one building to another building:

When it is necessary to remove the access line from the old location and install in the new location:

(M)

+

Access Line, each	\$9.00	
-------------------	--------	--

TL731 General Service Tariff  
 FPSC Scan Verified 7/21/14

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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SERVICE CHARGES

C. APPLICATION OF CHARGES (cont'd)

2. Service Charges for Moves and Changes (cont'd)

b. Moves (cont'd)

3. (cont'd)

c. Moves from one building to another building (cont'd) (T)

When the old access line is taken over by another subscriber, but it is necessary to install an access line in the new location: (M) +

	<u>Business</u>	<u>Residence</u>	
Access Line, each	\$9.00	\$6.00	(M)

When the access line at the old location is removed but no access line installation is necessary at the new location, when only a change in records is involved due to the access line at old location being taken over and no access line installation at new location: (D)

	\$3.00	\$3.00	
--	--------	--------	--

NOTE: This charge applies to users only.

c. Changes

1. A "Change" is a substitution of a different type of telephone service or a rearrangement of service or a change of telephone made at the request of a subscriber. (M) +

2. Charges for changes in telephone service or on a subscriber's premises, except as provided hereinafter, are as follows:

	<u>Business</u>	<u>Residence</u>	
a. For change in type of telephone service:	\$3.00	\$3.00	
b. Telephone number change:	\$5.00	\$5.00	

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## SERVICE CHARGES

### C. APPLICATION OF SERVICE CHARGES (cont'd)

#### 2. Service Charges for Moves and Changes (cont'd)

##### c. Changes (cont'd)

##### 2. (cont'd)

- c. For rearrangement of facilities on a subscriber's premises, a charge equal to the move charge which would apply to move of the access line serviced by the facilities to be arranged.
- d. For rearrangement of drop wire, protector and/or telephone Network Interface Device (NID), the secondary Service Ordering Charge, Premises Visit Charge and the Premises Work charge applicable to the access line or PBX trunk, as appropriate, will apply.
- e. For all other changes, a charge based on the actual cost of labor and materials.

##### d. Charges for moves and changes do not apply to:

- 1. Access line for which no exchange service charge apply whether installed in offices or residences or residences of Company officials or employees.
- 2. Moves or changes required for the proper maintenance of service.
- 3. Moves or changes made at the time of a change in the class of service, provided such move or change is necessary because of the change in class of service.
- 4. Changes in telephone number made where, in the judgment of the Company, it is necessary for continuation of satisfactory service.
- 5. Changes made at the initiative of the Company.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

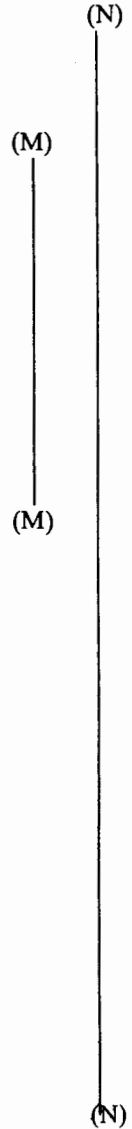
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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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			(D)
			(D)
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Material appearing on this Sheet previously appeared on Contents Sheet 1 of this Section.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

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# GENERAL EXCHANGE TARIFF

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# GENERAL EXCHANGE TARIFF

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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# GENERAL EXCHANGE TARIFF

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(D)

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# GENERAL EXCHANGE TARIFF

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A. GENERAL

#### 1. Contents

This Section A5 contains the regulations, rates, and charges applicable to the provision of Company services which require:

- a. Special Construction
- b. Additional Engineering, Labor, and Miscellaneous Charges
- c. Charges for Unusual Installations
- d. Special Service or Arrangements
- e. Contract Service Arrangements

#### 2. Explanation of Terms

The following terms are applicable to this section A5 of the Tariff.

- a. **ACTUAL COST** – denotes all identifiable costs applicable to the specific case of Special Construction, plus prorated costs of items used in common with other Facilities, minus estimated Net Salvage.
- b. **ESTIMATED COST** – denotes the Estimated Costs applicable to the specific case of Special Construction of Facilities plus prorated costs of items used in common with other Facilities, minus estimated Net Salvage.
- c. **EXCESS CAPACITY** – denotes a quantity of Facilities requested by a Customer which is greater than that which the Company would construct to fulfill the Customer's order for service.
- d. **FACILITIES** – denotes any cable, poles, conduit, microwave or carrier equipment, wire center distribution frames, central office switching equipment, computers (both hardware and software), business machines, etc., utilized to provide the services offered under this Tariff or the services provided by a Customer for his own use.
- e. **FIVE (5) YEAR FORECAST** – denotes a projection of the maximum number of cable pairs the Customer will require over a five (5) year period that is mutually agreed upon by the Customer and the Company. This is normally the Initial Liability Period.
- f. **INITIAL LIABILITY PERIOD (ILP)** – denotes a written agreement with the Company and the Customer on the quantity of cable pairs to be provided and the length of time in which the Customer expects to place the cable pairs in service.

(N)(M)

(N)(M)

Material previously appearing on this Sheet now appears on Sheets 30 and 31 of this Section.

# GENERAL EXCHANGE TARIFF

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A. GENERAL (cont'd)

#### 2. Explanation of Terms (cont'd)

- g. **MAXIMUM TERMINATION LIABILITY (MTL) CHARGE** – denotes the maximum amount of money for which the Customer is liable in the event all services or Facilities ordered in a Special Construction case are discontinued before a specified period of time.
- h. **MTL PERIOD** – denotes the length of time the Customer is liable for a Termination Charge in the event the specially constructed Facilities are terminated. The MTL period is equal to the average account life of the telephone Facilities provided. When the construction involves multiple classes of plant with differing lives, the MTL period is equal to the weighted average of the account lives involved in the Special Construction case.
- i. **NET SALVAGE** – denotes the estimated scrap, sale, or trade-in value, less the Estimated Cost of salvage. Cost of salvage includes the costs of demolishing, tearing down, removing, or otherwise disposing of the material and any other applicable costs. Because the cost of removal may exceed salvage, Facilities may have negative net salvage.
- j. **NONRECOVERABLE COST** – denotes the cost of providing for the specially constructed Facilities for which the Company has no foreseeable use should the Customer terminate service.
- k. **OTHER TELEPHONE COMPANY** – denotes a company that is not Smart City Telecommunications LLC d/b/a Smart City Telecom but is engaged in the business of furnishing public switched network telephone exchange services.
- l. **PERMANENT FACILITIES** – denotes Facilities that are expected to remain in place for the normal service life of the plant.
- m. **RECOVERABLE COST** – denotes the cost of providing for the specially constructed Facilities for which the Company has a foreseeable reuse, either in place or elsewhere, should the Customer terminate service.

(N)(M)

(M)

(N)

Material previously appearing on this Sheet now appears on Sheet 32 of this Section.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 7

ISSUED: March 21, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: April 5, 2002

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A. GENERAL (cont'd)

#### 2. Explanation of Terms (cont'd)

- n. **SPECIAL CONSTRUCTION** – denotes a series of Tariff regulations that are designed to protect the Company from undue risk associated with specially constructed Facilities and allows the Company to recover excessive investments incurred by the construction of Facilities that will carry services currently offered on a general basis in a service tariff. These regulations are also designed to prevent undue subsidizations of specially constructed Facilities by the general body of ratepayers.
- o. **SUBSCRIBERS IN GENERAL** – as used in this Tariff, is to be interpreted to include those cases where new construction is required to serve two or more Customers.
- p. **TEMPORARY FACILITIES** – denotes Facilities used to provide service to a Customer where it is known before installation of the newly placed facility that the Facilities will be relocated or removed prior to the normal service life of the plant.
- q. **TERMINATION CHARGE** – denotes the portion of the Maximum Termination Liability (MTL) Charge that is applied as a nonrecurring charge when all services are discontinued prior to the expiration of the specified liability period.
- r. **UNDERUTILIZATION CHARGE** – denotes an obligation, incurred by a Customer, which is designed to reimburse the Company for the annual costs of a portion of specially constructed Facilities when the Customer's actual use of those Facilities is less than seventy percent (70%) of the amount of use forecasted or ordered by the Customer.

### B. SPECIAL CONSTRUCTION

#### 1. General

- a. Special Construction consists of a series of Tariff regulations that are designed to protect the Company from undue risk associated with specially constructed Facilities and allows the Company to recover excessive investments incurred by the construction of Facilities that will carry services currently offered on a general basis in a service tariff. These regulations are also designed to prevent undue subsidization of specially constructed Facilities by the general body of ratepayers.

(N)

(N)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 8

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 1. General (cont'd)

- b. When Special Construction of Facilities is required, the provisions of this Tariff apply in addition to all regulations, rates and charges set forth in the appropriate service tariff. All applicable provisions set forth in this Tariff will be implemented by a written agreement prepared by the Company and signed by the Customer.
- c. No Special Construction charges paid to the Company are refundable except as provided under section B.7.b.(3) below.
- d. The regulations, rates and charges applicable for Special Construction of Company Facilities which are used to provide services under this Tariff are contained herein.

#### 2. Conditions Requiring Special Construction

Special Construction is required when suitable Facilities are not available to meet a Customer's order for service and one or more of the following conditions exist:

- a. The Company has no other requirement for the Facilities constructed at the Customer's request.
- b. The Customer requests that service be furnished using a type of facility, or via a route, other than that which the Company would otherwise utilize in furnishing the requested service.
- c. The Customer requests the construction of more Facilities than required to satisfy his initial order for service forecast.
- d. The Customer requests construction be expedited resulting in added cost to the Company.
- e. The Customer requests that Temporary Facilities be constructed.
- f. The cost to construct line extension Facilities for an individual subscriber exceeds the estimated five (5) year annual exchange revenue of the individual subscriber.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 9

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 2. Conditions Requiring Special Construction (cont'd)

The term "Customer" as used in section 2. above also includes those entities/businesses which, due to the nature of their business operations, may create a requirement to terminate a concentration of network Facilities at said entities' operational centers. Such Facilities may be individually ordered by and billed to separate Customers who are patrons of the entities and typically utilize the Facilities to avail themselves of the entities' services. Examples of such entities or businesses include, but are not limited to, Telephone Answering Services, Specialized Mobile Radio Systems, Radio Common Carriers, Call Centers, and Alarm Central Terminal Locations.

#### 3. Ownership of Facilities

Unless otherwise specified in this Tariff, the Company retains ownership of all specially constructed Facilities even though the Customer may be required to pay Special Construction charges.

#### 4. Interval to Provide Facilities

- a. Based on available information and the type of service ordered, the Company will establish an objective date for the installation of necessary Facilities. The date will be established on an individual case basis and provided to the Customer. The Company will make commercially reasonable efforts to assure that the date is met.
- b. Shortage of components, personnel, or other factors may lengthen the installation interval. If the scheduled completion date cannot be met due to circumstances beyond the commercially reasonable control of the Company, a new completion date will be established and the Customer will be notified.

#### 5. Special Construction Involving Interstate and Intrastate Facilities

When Special Construction involves Facilities used to provide both interstate and intrastate services, charges for the portion of the construction used to provide intrastate service shall be in accordance with this section A5 of the Tariff. Charges for the portion of the construction used to provide interstate service shall be in accordance with the Company's F.C.C. No. 1 Interstate Access Service Tariff.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 10

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 6. Charges of Other Companies

Charges and/or maximum termination liabilities for Special Construction of Facilities provided by another company are developed by the other company and may be applied by the Company, under this Tariff, on the other company's behalf.

#### 7. Liabilities, Charges, and Payments for Special Construction

##### a. General

The various charges and payments that apply when the Company provides special construction of Facilities in accordance with a Customer's specific request are described as follows. The Customer must provide the Company with a written approval of all liabilities and charges prior to the start of construction. If more than one (1) condition requiring Special Construction is involved, charges for each condition apply.

##### b. Development of Liabilities and Charges

- (1) The Customer has the option of having the liabilities and charges billed based on either estimated or Actual Costs. Costs, as used in this context, may include one or more of the items specified in E.1.c. following. Estimated Costs will be billed unless the Customer notifies the Company of the selection of the actual costs option in writing prior to the start of Special Construction.
- (2) Under the Estimated Cost option, Special Construction liabilities and charges are developed based on Estimated Costs and will be specified in the written agreement between the Customer and the Company.
- (3) Under the Actual Cost option, if all Actual Costs are not available prior to the start of service, estimated Special Construction charges will be specified in the written agreement between the Customer and the Company. As soon as the Actual Costs, including costs of preparation and processing are subsequently determined, the estimated charges will be adjusted to reflect the Actual Costs.

##### c. Start/End of Billing

When the Facilities are provided, billing of Recurring Charges for specially constructed Facilities starts on the contract service date or the in-service date, whichever is earlier. Billing accrues through and includes the day that the specially constructed Facilities are discontinued. Monthly charges will normally be billed one (1) month in advance.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 11

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 7. Liabilities, Charges, and Payments for Special Construction (cont'd)

##### d. Payment of Charges

Payment is due from the Customer upon presentation of a bill from the Company for the specially constructed Facilities. To safeguard its interests during construction (i) under the Estimated Cost option, the Company will require the Customer to make an advance payment for the portion of the Estimated Cost of the Special Construction for which the Customer is subject to a nonrecurring charge, and (ii) under the Actual Costs option, partial payments will be requested from the Customer by the Company as Actual Costs are incurred and will be credited to the Customer's account. No Special Construction charges paid to the Company are refundable except as provided under section B.7.b.(3).

#### 8. Contingent Liabilities

In Special Construction cases that involve Recurring Charges, as described in B.9.b. following, one (1) or both of two categories of contingent liabilities will apply. These liabilities, Maximum Termination Liability (MTL) and Termination Charge and Underutilization Liability (UL) and Underutilization Charge, are described as follows:

##### a. Maximum Termination Liability (MTL) and Termination Charge

- (1) MTL is a liability against the Customer for whom Facilities were constructed. If the Customer prematurely discontinues the use of the Facilities, the liability will be converted into a Termination Charge if it is determined at the time of disconnect that the Facilities are not reusable.
- (2) An MTL is equal to the Nonrecoverable Costs associated with specially constructed Facilities and is the maximum amount which could be applied as a Termination Charge if all specially constructed Facilities were discontinued before MTL expires.
- (3) The liability period is equal to the average life of the account associated with the specially constructed Facilities. The liability period is generally expressed in terms of an effective date and expiration date.
- (4) A Termination Charge is applicable when all services using specially constructed Facilities which have a written and signed agreement for an MTL are discontinued prior to the expiration of the liability period. The charge reflects the unamortized portion of the Nonrecoverable Costs at the time of termination, adjusted for Net Salvage and possible reuse. Administrative costs associated with the specific case of Special Construction and any cost for restoring a location to its original condition are also included. A Termination Charge may never exceed the MTL agreed to and signed by the Customer in the initial contract.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 8. Contingent Liabilities (cont'd)

##### a. Maximum Termination Liability (MTL) and Termination Charge (cont'd)

- (5) The MTL in the signed agreement is in decreasing amounts at ten (10) year intervals over the average account life of the Facilities. In the event that the average account life of the Facilities is not an even multiple of ten, the last increment will reflect the appropriate number of years remaining.

Example illustrating a 27 year Average Account Life:

<u>MTL</u>	<u>Effective Date</u>	<u>Expiration Date</u>
\$10,000	6/1/02	6/1/12
\$ 7,000	6/1/12	6/1/22
\$ 3,000	6/1/22	6/1/29

- (6) Prior to the expiration of each liability period, the Customer has the option to (a) terminate the Special Construction case and pay the appropriate charges, or (b) extend the use of the specially constructed Facilities for the new liability period.
- (7) The Company will notify the Customer six (6) months in advance of the expiration date of each ten (10) year liability period. The Customer must provide the Company with written notification at least 30 days prior to the expiration of the liability period if termination is elected. Failure to do so will result in an automatic extension of the Special Construction case to the next liability period at the MTL amount.
- (8) A partial termination of specially constructed Facilities will be provided, at the election of the Customer. The amount of the Termination Charge associated with such partial termination is determined by multiplying the Termination Charge which would result if all services using the specially constructed Facilities were discontinued, at the time partial termination is elected, by the percentage of specially constructed Facilities to be partially terminated. A new written agreement will be made following a partial termination to list remaining MTL amounts and the number of specially constructed Facilities the Customer will remain liable for.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 13

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 8. Contingent Liabilities (cont'd)

##### a. Maximum Termination Liability (MTL) and Termination Charge (cont'd)

(8) (cont'd)

Example: A Customer with an MTL contract of \$100,000 for 3600 specially constructed Facilities requests a partial termination of 900 Facilities. The Termination Charge for all Facilities, at the time of election, is \$60,000. The partial Termination Charge in this example is  $\$60,000 \times 900/3600$ , or \$15,000.

##### b. Underutilization Liability (UL) and Underutilization Charge

- (1) Annual UL and Underutilization Charge as specified in Section B.9.b.(2) denotes a per unit amount that will be billed annually if less than 70% of the specially constructed Facilities are being utilized.
- (2) Prior to the start of Special Construction the Company and the Customer will agree on (a) the quantity of Facilities to be provided, and (b) the length of the planning period during which the Customer expects to place the Facilities in service. The planning period is hereinafter referred to as the Initial Liability Period (ILP). The ILP is listed in the written agreement with an effective date and an expiration date.
- (3) Underutilization occurs only if, at the expiration date of the ILP and annually thereafter, less than 70% of the specially constructed Facilities are in service per the written agreement at tariff service rates.
- (4) An annual UL amount is calculated on a per unit basis (i.e., per cable pair) for each case of Special Construction. This amount is equal to the annual per unit cost and includes depreciation, maintenance, administration, return, taxes and any other costs identified in the supporting documentation provided at the time the Special Construction agreement is signed.
- (5) Upon the expiration of the ILP, the number of underutilized Facilities, if any, is multiplied by the annual UL amount. This product is then multiplied by the number of years (including any fraction thereof) in the ILP to determine the Underutilization Charge.

(N)

(N)

# GENERAL EXCHANGE TARIFF

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D/B/A SMART CITY TELECOM

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 8. Contingent Liabilities (cont'd)

##### b. Underutilization Liability (UL) and Underutilization Charge (cont'd)

- (6) Annually thereafter, the number of underutilized Facilities, if any, existing on the anniversary of the ILP expiration date will be multiplied by the annual UL amount to determine the Underutilization Charge for the preceding 12 month period.

Example: A Customer orders 100 services and the Special Construction of a 600 pair building riser cable is agreed to, based on the Customer's five (5) year facility requirements. The ILP, in this example, would be five (5) years. The annual UL is stated in the written agreement at \$2 per pair per year. If 400 pairs were in service at the end of the ILP, there would be an underutilization of 20 pairs, i.e.,  $420$  (70% of 600)  $- 400 = 20$ . The total Underutilization Charge for the first five (5) years would be \$200, or \$2 per pair x 20 pairs x five (5) years.

If 420 pairs are in service at the end of the sixth (6th) year, there is no underutilization, i.e.,  $420 - 420 = 0$ .

#### 9. Types of Charges

Nonrecurring and/or Recurring Charges are applicable for Special Construction as follows:

##### a. Nonrecurring Charges

###### (1) General

One or more of the following Nonrecurring Charges will apply for each case of Special Construction or inquiry for Special Construction:

- (a) quotation preparation
- (b) case preparation
- (c) termination
- (d) cancellation
- (e) rearrangements and/or removals
- (f) expediting the construction
- (g) optional payment plan
- (h) supporting structures on private property/pole attachment fees
- (i) special routing of service entrance Facilities
- (j) Temporary Facilities

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 15

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 9. Types of Charges (cont'd)

##### a. Nonrecurring Charges (cont'd)

##### (2) Quotation Preparation Charge

- (a) A Quotation Preparation Charge is applicable prior to placing an order for service requiring Special Construction.
- (b) A Quotation Preparation Charge is an optional Nonrecurring Charge that applies whenever a Customer requests a detailed estimate of charges for Special Construction. The charge includes the costs associated with the development and preparation of the quotation and any applicable receipts and other taxes. The Customer will be advised of the charge for quotation preparation and must agree to pay the charge before development of the quotation will commence.
- (c) If, after being advised of the Quotation Preparation Charge, the Customer requests a detailed estimate, it will be developed and furnished. A bill for the quotation preparation will be rendered. The quotation is valid for 90 days and will identify all costs associated with the provision of the Facilities needed to satisfy the Customer's service requirements. The quotation will be considered to be accurate within +/- 10% of the cost quoted. Any unforeseen extraordinary costs which might cause a deviation greater than +10% will require additional approval of the Customer. The Quotation Preparation Charge is applicable regardless of whether service is ordered by the Customer/Company.
- (d) If the Customer cancels the request for a quotation prior to its completion, the Customer will be billed the lesser of the amount for (1) the Quotation Preparation Charge, which the Customer was advised would apply, or (2) The costs incurred for quotation preparation plus any appropriate taxes through the cancellation date.
- (e) The payment of the Quotation Preparation Charge or any portion thereof does not assign, confer, or transfer title or ownership rights to proposals or equipment, designed or furnished by the Company. Title and ownership rights for any item developed at the Customer's request remains with the Company except as specifically provided by an agreement between all parties.

(N)

(N)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 9. Types of Charges (cont'd)

##### a. Nonrecurring Charges (cont'd)

##### (3) Case Preparation Charge

- (a) A Case Preparation Charge is applicable after the Customer receives the quote and places an order for service requiring Special Construction.
- (b) The charge for case preparation includes the administrative expense associated with preparing the proposal. This expense includes such items as preparation and processing, gross receipts, and other taxes.

##### (4) Termination Charge

- (a) A Termination Charge applies when, at the Customer's request, services provided on specially constructed Facilities which have specified MTLs, are discontinued prior to the expiration of the liability period, unless otherwise specified in the written agreement.
- (b) A Termination Charge reflects the unamortized portion of the non-Recoverable Cost at the time of termination of the specially constructed Facilities, adjusted for tax effects, Net Salvage, and possible reuse. Administrative costs associated with the specific case of Special Construction and any cost for restoring a location to its original condition are also the specific case of Special Construction and any cost for restoring a location to its original condition are also included. Termination Charges will never exceed the MTL Termination Charge.

##### (5) Cancellation Charge

If the Customer cancels the order prior to the start of service, a Cancellation Charge will apply. The charge will include all Nonrecoverable Costs incurred by the Company up to and including the time of cancellation.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 9. Types of Charges (cont'd)

##### a. Nonrecurring Charges (cont'd)

##### (6) Rearrangement and/or Removal Charges

- (a) When the Company is requested to move, change, rearrange or remove existing plant, for which no specific charge is quoted in this Tariff, the person/company at whose request such move or change is made will be required to bear the costs incurred by the Company in complying with the request.
- (b) Where by statute, ordinance or other legal requirement, existing aerial Facilities are required to be relocated underground, the Company will charge the net cost attributable to such relocation to the local exchange subscribers located within the political subdivision or area affected by such statute, ordinance or other legal requirement. This nonrecurring charge, developed by dividing the total rearrangement and/or removed cost by the total number of subscribers affected by the ordinance, will be billed as a one-time charge via the Customer's bill. All Customers will have the option of paying the full cost up front in a lump sum payment or spreading the cost over a specified agreed to time period via monthly payments.

##### (7) Expediting Charge

An Expediting Charge applies when a Customer requests that construction be completed on an expedited basis and the Company incurs additional costs. The charge is equal to the difference in the Estimated Cost of construction on an expedited basis and construction without expediting.

##### (8) Optional Payment Plan

All Customers will be informed of an may elect to pay an optional Nonrecurring Charge when requesting Special Construction of Facilities utilizing (a) a type of facility other than normal, (b) a route other than that which the Company would otherwise utilize in furnishing the requested service, or (c) a service that involves extraordinary conditions or circumstances. Payment of this charge will result in lowering Recurring Charges for the Special Construction. This election must be made in writing, before Special Construction starts.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 9. Types of Charges (cont'd)

##### a. Nonrecurring Charges (cont'd)

#### (9) Supporting Structures on Private Property

- (a) These charges, when applicable as specified in Section B.12., include the costs of planning and building supporting structures on private property beyond a mutually agreeable Customer-Company terminating point. Supporting structures include poles, conduit, trenching, backfilling and associated costs.
- (b) In cases where the Customer or property owner is unable to provide the supporting structures, the Company, at its discretion, will perform the work and bill the Customer or property owner.
- (c) Ownership and maintenance of supporting structures on private property is vested in the Customer or the property owner.

#### (10) Service Entrance Facilities

Entrance Facilities include all cable and wire required to reach the normal network interface. When, at the request of the property owner or Customer, a special route, network location, network arrangement or duplicate facility is required, a Non-recurring Charge will apply. The charge will be equal to the additional cost above that which would have normally been incurred if the special route, location or arrangement was not required. These costs can be billed on an actual or estimated basis as provided in Section B.7.b. of this Tariff.

#### (11) Temporary Facilities

- (a) Special Construction is considered to be "temporary" when one of the following conditions exist:
  - (1) The Facilities are constructed to provide service to a Customer for less than the minimum service period or less than one (1) month, whichever is longer.
  - (2) The Facilities are constructed and it is known in advance that the newly placed plant will be relocated or removed prior to the end of the normal service life of the plant.
  - (3) Construction, installation, and provision of service for trailers.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

(N)

#### 9. Types of Charges (cont'd)

##### a. Nonrecurring Charges (cont'd)

##### (11) Temporary Facilities (cont'd)

##### (a) (cont'd)

(4) If a Customer desires to change the service requested from temporary to permanent, such a change will be permitted if the request is made before any initial payment for the temporary service is received by the Company. The Customer is liable for any Nonrecurring Charges for the construction of Temporary Facilities that cannot be reused or transferred to the permanent Facilities. If the Permanent Facilities cannot be reused, then a contract for UL and MTL Termination Charge will apply for the Permanent Facilities in addition to Quotation Preparation Charge and/or the Case Preparation Charge, and any Recurring Charges associated with the Special Construction.

(5) The Nonrecurring Charge for Temporary Facilities includes all non-Recoverable Costs associated with the placement and removal of such Facilities.

##### b. Recurring Charges

##### (1) General

Recurring Charges will always apply for the following conditions:

(a) When a Customer uses fewer Facilities (i.e., cable pairs) than originally forecasted (Underutilization Charge).

(b) When a Customer orders more Facilities (i.e., cable pairs) than required to satisfy the demand projected in the ILP (Excess Capacity Charge).

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 9. Types of Charges (cont'd)

##### b. Recurring Charges (cont'd)

##### (1) General (cont'd)

- (c) When a Customer requests a facility route or type other than that which the Company would utilize to provide service (Charges for Route or Type Other Than Normal).
- (d) When a Customer's requests results in the Company's leasing transmission or other equipment from private vendors to provide service (Lease Charge).
- (e) When a Customer requests service that involves extraordinary conditions (Excess Costs).

##### (2) Underutilization Charge

An Underutilization Charge will apply at the end of the ILP if less than 70% of the cable pairs placed are being utilized. The charges are calculated as outlined in Section B.8.b.

##### (3) Excess Capacity Charge

An Excess Capacity Charge applies when the Customer requests more cable pairs be placed than are required to satisfy the demand projected in the ILP. The charge is based on the Estimated Cost per cable pair times the excess number of cable pairs requested. The charge applies monthly beginning with the contract service date until the Customer orders service to be activated on 70% of the excess cable pairs placed. The Excess Capacity Charge will not apply to cable pairs identified in the forecasted amount.

(N)

(N)

# GENERAL EXCHANGE TARIFF

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D/B/A SMART CITY TELECOM

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 9. Types of Charges (cont'd)

##### b. Recurring Charges (cont'd)

##### (4) Charges for Route or Type Other Than Normal

When the Customer requests Special Construction using a route or type of Facilities other than that which the Company would normally use, a monthly Recurring Charge is applicable. The charge is the difference between the estimated recurring costs of the specially constructed Facilities and the estimated recurring costs of the Facilities the Company would normally use. The charge will be no greater than the recurring costs of the specially constructed Facilities. If the Customer has elected the Actual Cost option, the Recurring Charge will be adjusted to reflect the Actual Cost of the new construction when the cost is determined. This adjusted Recurring Charge is applicable from the start of service.

##### (5) Lease Charge

A monthly and/or nonrecurring Lease Charge applies when the Company leases equipment (i.e., portable microwave equipment) in order to provide service to meet the Customer's requirements. The amount of the charge is the total added cost to the Company caused by the lease.

##### (6) Excess Costs

When a Customer requests service that involves extraordinary conditions or circumstances and the anticipated five (5) year exchange revenue to be derived is not sufficient to support the costs associated with the service provision, then a monthly Recurring Charge is applicable as specified in D. following.

#### 10. Deferral of the Start of Service

##### a. General

The Customer may request the Company to defer the start of service on specially constructed Facilities for a cumulative period of no more than 18 months. If the deferral exceeds 18 months, the Special Construction case is considered to be cancelled and Cancellation Charges apply. Requests for deferral must be in writing and are subject to the following regulations:

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 22

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 10. Deferral of the Start of Service (cont'd)

##### a. General (cont'd)

##### (1) Construction Has Not Started

If the Company has not incurred any costs (i.e., engineering and/or installation) before receiving the Customer's request for deferral, no charge applies other than the Quotation Preparation Charge and/or Case Preparation Charge, if applicable. However, the original quotation will be reviewed by the Company at the time of reinstatement to determine if the original charges are still valid. Any change in charges requires the concurrence of the Customer in writing. Supplemental Quotation Preparation and Case Preparation Charges will also apply.

##### (2) Construction Has Started But Is Not Complete

If the construction of Facilities has started but has not been completed before the Company receives the Customer request for deferral, charges will apply. The charges vary depending on whether all or some of the services ordered are deferred.

##### (a) All Services Are Deferred

When all services involving Special Construction are deferred, a charge equal to the costs incurred during each month of the deferral applies. Those costs include the recurring costs for that portion of the Facilities already completed and any other costs associated with the deferral. The Quotation Preparation Charge and Case Preparation Charge also apply.

##### (b) Some But Not All Services Are Deferred

When some, but not all, services utilizing the specially constructed Facilities are deferred, the Special Construction case will be completed. Underutilization and MTL Termination Charges will apply in addition to Quotation Preparation and Case Preparation Charges, and any Recurring Charges associated with the Special Construction.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 23

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

(N)

#### 10. Deferral of the Start of Service (cont'd)

##### a. General (cont'd)

##### (3) Construction Complete

If the construction of Facilities has been completed before the Company receives the Customer's request for deferral, the Quotation Preparation Charge, Case Preparation Charge, Underutilization and MTL Termination Charges, as originally determined, and any Recurring Charges associated with the Special Construction will apply.

#### 11. Construction on Public Highways or Public Rights-of-Way

- a. No Special Construction is applicable for the reasonable provision of new network distribution Facilities where the Facilities are used for Subscribers in General. However, if the provision of such Facilities is determined to be unreasonable by the Company, then Special Construction charges will apply.
- b. Where Facilities are used to serve an individual subscriber, the subscriber may be required to pay Recurring and/or Nonrecurring Special Construction charges in accordance with the procedures set forth in this Section A5 of the Tariff.
- c. If Special Construction is required to serve two (2) or more subscribers and the Company determines that the construction costs are excessive or unreasonable, the excess construction costs will be proportionally charged to all subscribers served by the line extension during five (5) years following construction completion. Charges will be considered excessive when five (5) times the annual exchange revenue derived from the services utilizing the extended Facilities is not expected to exceed the cost to construct the Facilities.
- d. The charge in either event will be the amount by which construction cost exceeds the amount of five (5) times the annual exchange revenue.
- e. Ownership and maintenance of such Facilities is vested in the Company.

(N)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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SECTION A5  
Original Sheet 24

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

#### 12. Construction on Private Property Across Which Rights-of-Way and Easements Satisfactory to the Company are Provided Without Cost to the Company

##### a. General

- (1) No Special Construction is applicable for the reasonable provision of new network distribution Facilities where the Facilities are used for Subscribers in General. However, if the Company determines that the cost of construction is excessive or that the provision of such Facilities is unreasonable, then Special Construction charges will apply. When Facilities are used to serve an individual subscriber, or if construction costs to serve two or more subscribers are excessive or unreasonable, the subscriber(s) will be required to pay Recurring and/or Nonrecurring Special Construction charges under the following conditions:
  - (a) When five (5) times the annual exchange revenue derived from the services utilizing the Facilities is not expected to exceed the cost to construct the Facilities.
  - (b) The charge shall be the amount by which the construction cost exceeds the amount of five (5) times the annual exchange revenue.
- (2) Ownership and maintenance of such Facilities on private property is vested in the Company.
- (3) Supporting structures on private property beyond a mutually agreeable Customer-Company terminating point is the responsibility of the Customer.
- (4) Requests for moves and rearrangements of poles, cables, and distribution terminals will be accommodated on the basis of cost.
- (5) Service Charges as specified in Section A4 of this Tariff will apply to moves or rearrangements of drop wire (aerial or buried). Moves and rearrangements exceeding these limitations will be accommodated on the basis of cost.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 25

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

(N)

#### 12. Construction on Private Property Across Which Rights-of-Way and Easements Satisfactory to the Company are Provided Without Cost to the Company (cont'd)

##### a. General (cont'd)

- (6) The regulations for extending service onto residential and commercial properties are detailed following. Where a building or property is mixed residential/commercial, the rules for commercial property will apply.

##### b. Residential Properties

- (1) In areas where buried service is normally furnished by the Company, the Company will open and close necessary trenches providing that suitable easements and rights-of-way are obtained at no cost to the Company; or the subscriber(s) or property owner(s) may open and close the trench to the specifications of the Company.
- (2) In areas where aerial service is normally furnished by the Company, the Company will provide all poles necessary for the provision of basic exchange service, subject to B.12.a.(1). preceding, or the subscriber(s) or property owner(s) may provide poles to the specifications of the Company.
- (3) In lieu of buried service, in areas where buried service is normally furnished by the Company, the subscriber(s) or property owner(s) may provide a conduit, equipped with pullwire, to a service point designated by the Company.
- (4) In cases where the subscriber(s) or property owner(s) requests service in other than the normal manner (i.e., buried in an aerial service area), excess costs to provide service will be billed to the person(s) requesting service.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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SECTION A5  
Original Sheet 26

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### B. SPECIAL CONSTRUCTION (cont'd)

(N)

#### 12. Construction on Private Property Across Which Rights-of-Way and Easements Satisfactory to the Company are Provided Without Cost to the Company (cont'd)

##### c. Commercial Properties

- (1) Property owners and/or subscribers are responsible for the provision of an underground conduit system from a service point designated by the Company to a mutually agreeable termination point inside commercial buildings. The entrance conduit system will include the necessary handholes, pullboxes, pullwires, manholes, and other associated structure to enable the Company to install the cable or wire.
- (2) Where the terrain or other conditions are such that, in the judgment of the Company, a conduit system will not serve as a feasible entrance method, the property owner or subscriber may open and close a trench to the specifications of the Company; or, at the subscriber's request and Company's discretion, the Company will perform the trenching work and apply appropriate Special Construction charges as specified herein.
- (3) In areas served by aerial cable, the Company will provide all necessary poles, subject to B.12.a.(1) preceding.

### C. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES

#### 1. Additional Engineering

##### a. Definition and Application

Additional Engineering is that engineering or Engineering Consultation requested by the Customer as described in (1) through (3) following. The Company will notify the Customer in writing that Additional Engineering charges as specified in b. following will apply before any Additional Engineering is undertaken.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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SECTION A5  
Original Sheet 27

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### C. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (cont'd)

(N)

#### 1. Additional Engineering (cont'd)

##### a. Definition and Application (cont'd)

##### (1) Engineering Consultation

Engineering Consultation is the securing of technical advice from the Company by the Customer not in connection with a specific order, and situations in which the Customer requests the Company to provide information or to perform a function which will entail additional engineering by the Company. This does not include inquiries of a short duration where no significant engineering time is required or inquiries associated with Customer service forecasts.

##### (2) Expedited Engineering

Expedited Engineering is that time required to meet a Customer request for a less than normal engineering design interval.

##### (3) Engineering of Connections with Other Telephone Companies

Engineering of Connections with Other Telephone Companies, if not concurring carriers, is the engineering activity of contacting, coordinating and designing with another telephone company, portions of Facilities which connect Facilities provided by another telephone company.

##### b. Charges for Additional Engineering

The following charges are applicable for Engineering Consultation, Expedited Engineering, and Engineering of Connections with Other Telephone Companies (if not concurring carriers):

	First Half Hour or Fraction thereof	Each Additional Half Hour or fraction thereof
(1) Basic Time, normally scheduled work hours, per Engineer	\$75.00	\$37.50
(2) Overtime, outside of normally scheduled work hours, per Engineer	\$112.50	\$56.25

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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SECTION A5  
Original Sheet 28

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### C. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (cont'd) (N)

#### 2. Additional Labor

##### a. Definition and Application

Additional Labor is that requested by the Customer on a given service as described in (1) through (6) following. The Company will notify the Customer in writing that Additional Labor charges as specified in b. following will apply before any Additional Labor is undertaken.

##### (1) Overtime Installation

Overtime Installation is that Company installation effort outside of Company's regularly scheduled working hours.

##### (2) Overtime Repair

Overtime Repair is that Company maintenance effort performed outside of Company's regularly scheduled working hours.

##### (3) Additional Installation Testing

Additional Installation Testing is that testing performed by the Company at the time of installation which is in addition to pre-service acceptance testing. Pre-service testing includes testing for dialing, answering and talking capabilities.

##### (4) Stand By

Stand By includes all time in excess of one-half (1/2) hour during which Company personnel stand by to make coordinated tests on a given service.

##### (5) Testing and Maintenance with Other Telephone Companies

Testing and Maintenance with Other Telephone Companies is additional testing, maintenance, or repair of Facilities which connect to Facilities of other telephone companies (if not concurring carriers), which is in addition to effort required to test, maintain, or repair Facilities provided solely by the Company.

##### (6) Other Labor

Other Labor is Additional Labor undertaken by the Company, as agreed to by the Company and the Customer, that is not included in (1) through (5) preceding.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 29

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### C. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS CHARGES (cont'd)

(N)

#### 2. Additional Labor (cont'd)

##### b. Charges for Additional Labor

##### (1) Overtime Installation or Repair

Provided by the Company at the time and material rates and charges found in Section A4 of this Tariff.

##### (2) Additional Installation Testing, Stand By, Testing, and Maintenance with Other Telephone Companies (if not concurring carrier, or Other Labor)

Provided by the Company at the time and material rates and charges found in Section A4 of this Tariff.

#### 3. Miscellaneous Charges

Trouble Location Charge – See Section A15 of this Tariff.

### D. CHARGES FOR UNUSUAL INSTALLATIONS

#### 1. Special Types of Installation

When a special type of installation is desired by a subscriber and/or where the individual requirements of a particular situation make the installation unusually expensive, the subscriber is required to bear the excess cost of such installation per the procedures specified herein. Recurring monthly charges will be calculated on the Actual Cost of provisioning, normal maintenance, and taxes. In addition, any special maintenance expense that may occur from time to time will be borne by the subscriber except that maintenance of buried service wire, including trenching where required, will be at the expense of the Company. A subscriber may also be required to pay the amount of additional costs incurred by the Company resulting from the subscriber's special requests. Such special requests may include, but are not limited to, expedited shipping.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 30

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.	SPECIAL SERVICE <u>OR</u> ARRANGEMENTS	(M)	(T)
1.	General Regulations		
a.	Special Service <u>or</u> Arrangements (Special Assemblies) may be provided by the Company, at the request of a Customer on an individual case basis, if such service or arrangements meet the following criteria:		(T)
(1)	The requested service or arrangements are not offered under other sections of this Tariff and/or are requested to meet the unique needs of a Customer.		(T)
(2)	The Facilities utilized to provide the requested service or arrangements are of type normally used by the Company in furnishing its other services.		(N) (N)
(3)	The requested service or arrangements are compatible with other Company services, Facilities, equipment and its engineering and maintenance practices.		(T)
(4)	This offering is subject to the availability of the necessary Company personnel and capital resources.		(T)
b.	Rates, charges and additional regulations, if applicable, for Special Service <u>or</u> Arrangements are developed on an individual case basis, and will include all costs associated with the provision of the service, plus an appropriate level of contribution.	(M)	(T)
c.	Costs for the Special Service <u>or</u> Arrangements will include one or more of the following items:		(N)
(1)	Labor, engineering and materials		
(2)	Supervision		
(3)	Operating expenses, e.g., maintenance, administration, etc.		
(4)	Return on investment		
(5)	Taxes		
(6)	Depreciation		
(7)	Charges associated with construction provided by another Company		
(8)	Charges for securing private rights-of-way		
(9)	Charges for securing use of poles and pole line attachments on other company poles		
(10)	Equipment or space rental		
(11)	Expenses made necessary by damages caused by the Customer or his agents		
(12)	Any other identifiable associated cost		
(13)	Cost for rearrangements and changes		
(14)	Supporting structures		(N)

Material appearing on this Sheet previously appeared on Sheet 5 of this Section.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 31

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### F. CONTRACT SERVICE ARRANGEMENTS

1. When economically practicable, Customer specific Contract Service Arrangements may be offered and furnished by the Company in lieu of existing Tariff offerings provided that a competitive reason exists for doing so, to meet offerings by any competitive provider of the same, or functionally equivalent, non-basic services in a specific geographic market or to a specific Customer. Among other things, a competitive reason exists for doing so when a subscriber is able to obtain a specific service from a competing service provider or when the Company enters into a Customer specific Contract Service Arrangement in exchange for the Customer's commitment to purchase such services from the Company.
2. Rates, charges, terms and additional regulations, if applicable, for Contract Service Arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.

(M)(T)

(T)

(T)

(T)

(T)

(M)

Material appearing on this Sheet previously appeared on Sheet 5 of this Section.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 32

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

- F. CONTRACT SERVICE ARRANGEMENTS (cont'd) (M) (T)
3. Costs for Contract Service Arrangements may include one or more of the following items:
- a. Labor, engineering, and materials.
  - b. Operating expenses, i.e., maintenance, administration, etc.
  - c. Return on investment.
  - d. Taxes.
  - e. Depreciation.
  - f. Any other identifiable associated cost.
4. Unless otherwise specified, the regulations for Contract Service Arrangements are in addition to the applicable regulations and rates specified in other sections of this Tariff.
5. Contract Service Arrangements may be offered on any non-basic service in this Tariff that satisfies the requirements specified in this section of the Tariff. Contract Service Arrangements may be offered for a basic service only if the basic service is offered as part of a package with non-basic services. (D)
6. The subscriber and the Company may elect to enter into an agreement where certain rates and/or charges for Contract Service Arrangements are applicable for a fixed period of time. The Company will continue to offer such Contract Service Arrangements without change in the applicable rates and/or charges unless mutual consent has been reached between the Company and the subscriber to undertake such changes. The Florida Public Service Commission will not adjust Contract Service Arrangement rates and/or charges during this period. At the completion of this period, the agreement may be renewed at the option of the Company and the subscriber. Revised rates and/or charges may apply to a renewed agreement. (M) (T)

Material appearing on this Sheet previously appeared on Sheet 6 of this Section.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 33

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### G. UNDERGROUND DISTRIBUTION SYSTEMS – SUBDIVISIONS, MULTIPLE-DWELLING UNITS, OR SIMILAR STRUCTURES

1. Requests for underground distribution systems must be made in writing by the developer. The application must give detail as to the area to be served, development schedule, location of utility easements and such other information that may be required to assist in the planning for the distribution system.
2. The Company shall have the right to reject these requests whenever the electric distribution system is of overhead design.
3. Rights-of-Way and easements suitable to the Company must be furnished by the applicant in reasonable time to meet service requirements and, at no cost to the Company, must be cleared of trees, tree stumps, paving, and other obstructions, staked to show property lines and final grade by the applicant before the Company will commence construction of the underground distribution system. Such clearing and grading must be maintained by the applicant during construction by the Company.
4. Temporary Facilities of aerial type may be utilized during the initial construction stages of the underground distribution system to meet the immediate requirement for telephone service.
5. The distribution system will be constructed with suitable material to assure that the applicant will be receive adequate telephone service for the reasonably foreseeable future.
6. Any damages to the lines, equipment, or Facilities of the Company caused by the Customer, sub-divider, builder, developer, their agents, or representatives shall be repaired by the Company and charges associated with such repairs shall be paid by the Customer, sub-divider, builder, or developer.
7. The Company will install the underground distribution system at no charge to the applicant except that the applicant will be required to provide conduit of suitable size for the entrance Facilities at multiple-occupancy buildings.
8. The entrance conduit will be terminated in an accessible space of sufficient size to permit the termination of the entrance facility. The space provided must also be equipped with grounding facility.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A5  
Original Sheet 34

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### G. UNDERGROUND DISTRIBUTION SYSTEMS – SUBDIVISIONS, MULTIPLE DWELLING UNITS, OR SIMILAR STRUCTURES (cont'd)

9. A cash deposit may be required as a performance guarantee. When the deposit is necessary, it shall be the difference in cost of the Facilities requested and the Facilities which the Company would normally provide. This deposit would be equated on a pro rate basis for making quarterly refunds during the first five (5) years after the construction completion. The refund amount would be determined by multiplying the quarterly increase in subscribers by the pro rata share. Quarterly refunds will be made during the first five years after construction completion or until such time as the deposit is depleted if prior to the five (5) years. Any portion of the deposit remaining unrefunded after the fifth (5th) year will become the property of the Company. No interest will accrue on the deposit if refunded quarterly. If not refunded quarterly, interest will accrue on the refundable amount at the then current prime interest rate.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A6  
1st Revised Sheet 1  
Canceling Original Sheet 1

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## DIRECTORY LISTINGS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A6  
Original Sheet 2

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## DIRECTORY LISTINGS

### A. REGULATIONS APPLICABLE TO DIRECTORY LISTINGS (cont'd)

#### 8. (cont'd)

- b. In connection with private branch exchange service, only one listing is ordinarily necessary to properly identify the subscriber, but when in the judgment of the Company additional listings are necessary to meet the convenience of the general public in the identification of the subscriber, they are furnished without charge provided such listings are not repetitious of any listing furnished the subscriber and provided they do not exceed the number of trunk lines. All listings are to appear with the pilot number only, for rotary service, other than alternate listings.
9. When in the judgment of the Company the use of reference or other listings in excess of the number of listings permitted without extra charge, as previously outlined, are needed for better identification of the subscriber or governmental offices to facilitate the Company's operations, such listings may be provided without charge.
10. Listings must conform to the Company's specifications with respect to directories. The Telephone Company reserves the right to reject additional listings when in its judgment such listings would tend to delay or impede the use of the service.
11. Street numbers, followed by the street name will be used in identifying the location of the subscriber, except when in the judgment of the Telephone Company communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is unobtainable. The use of floor, room or suite numbers of buildings or apartment houses or other such detailed information is not permitted.

### B. BUSINESS LISTINGS

1. Business listings consist of a name, a designation descriptive of the subscriber's business when applicable, the address at which service is rendered and the business telephone number.

### C. RESIDENCE LISTINGS

1. Residence listings consist of a name, the address of the premises at which service is rendered and the telephone number.
2. Listings of residence telephones may also include the given name of any one additional individual served at the same address by the same telephone number as the subscriber and having the same surname as the subscriber. Where a dual listing is requested, the order of the two names shall be alphabetized in the directory by the first name listed. At no additional charge and upon the request of any residential subscriber, the Company shall list an additional first name or initial under the same address, telephone number and surname of the subscriber. The Company shall place the first names or initials in the order requested by the subscriber.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A6  
Original Sheet 3

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## DIRECTORY LISTINGS

### C. RESIDENCE LISTINGS (cont'd)

3. Names of an individual which follow an identical business listing name will be designated as "Residence" to prevent repetition.
4. Names may be those of the subscriber or members of the subscriber's immediate family.

Note: "Immediate Family" as used in this Tariff is to be interpreted to include relatives who reside in the house and are a part of the subscriber's domestic establishment.

5. Listings of residence telephones of clergymen, physicians, surgeons, dentists, veterinarians, professors, government officials, etc., may, for purposes of identification, include an abbreviated title. Also "Mrs.", "Miss", or "Ms." is permitted.

### D. PRIVATE AND SEMI-PRIVATE TELEPHONE NUMBERS

#### 1. Private Telephone Numbers

- a. Some subscribers request their telephone numbers be omitted from the directory and the Company's information records. Such requests may be fulfilled through the assignment of a private telephone number subject to the rates and regulations outlined below except however, non published and/or non listed telephone numbers shall be provided by the Telephone Company to hearing/speech impaired customers upon request at no charge.
- b. Incoming calls to private telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a private telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- c. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such private telephone number. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the private telephone number or the disclosing of said number to any person.

#### 2. Semi-Private Telephone Numbers

- a. Semi-private telephone numbers are not listed in the Company's alphabetical directory, but are maintained on information records and will be furnished upon the request of the calling party. The acceptance by the Company of the subscriber's request to furnish a semi-private telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A6  
3rd Revised Sheet 4  
Canceling 2nd Revised Sheet 4

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## DIRECTORY LISTINGS

### D. PRIVATE AND SEMI-PRIVATE TELEPHONE NUMBERS (cont'd)

#### 2. Semi-Private Telephone Numbers (cont'd)

- b. In the absence of gross negligence or willful misconduct, no liability for damages arising from the publishing of a semi-private telephone number in the directory shall attach to the Company, and where such number is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such semi-private telephone number. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a semi-private telephone number.

#### 3. Rates

	<u>Monthly Rate</u>	
For each private telephone number	\$1.70	
For each semi-private telephone number	\$ .95	(I)

### E. ADDITIONAL LISTING CHARGES

1. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month.
2. Listing charges date from the date the information records are posted and are payable monthly in advance. Information records are posted at the time the application for the listing is made, or at any time up to and including the closing date of the directory, as desired by the customer, if the listing is to appear in the forthcoming directory.
3. Listing charges are automatically discontinued upon termination of the main contract for service, or in case the listed party becomes a subscriber to exchange service similar in classification, i.e., business or residence, as that under which such party already is listed, or in case of the death of the listed party. Listing charges may also be discontinued at the end of any directory period upon 30 days written notice in advance of the closing date of the directory from the subscriber. In the latter case, the minimum listing charge to be collected is that for one directory period.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A6  
1st Revised Sheet 5  
Canceling Original Sheet 5

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## DIRECTORY LISTINGS

### E. ADDITIONAL LISTING CHARGES (cont'd)

#### 4. Rates

Residential customers may request additional name listings, in excess of those permitted without extra charge, and additional line matter and directional calling information, where permitted, at the following rates:

	<u>Monthly Rate</u>
Residence, per line	\$.25
Business, per line	\$.25

### F. PRIVATE BRANCH EXCHANGE LISTINGS

1. Listings of private branch exchange systems installed at either business or residence locations are furnished under the regulations specified above for business and residence listings respectively.
2. All private branch exchange listings, except those employed in making calls when the private branch exchange operator is not on duty must be of the pilot number, except that the listing of a trunk line not in rotary service may be arranged for to meet special conditions.

### G. MISCELLANEOUS LISTINGS

#### 1. Reference Listings

Reference listings may be arranged for at the regular rate for additional listings when both the main reference listings appear in the same alphabetical list. Reference listings may be furnished to subscribers who change their names, absorb other businesses or sub-divide their businesses and have the authority to continue the use of the old names; and in other cases, when in the judgment of the Telephone Company, they are considered necessary and are not intended for advertising purposes.

Example:

Long Lumber Co. See South Lumber Co.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A6  
Original Sheet 6

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## DIRECTORY LISTINGS

### H. MISCELLANEOUS LISTINGS (cont'd)

#### 2. Additional Listings for Names Spelled More Than One Way

Subscribers whose names are commonly spelled in more than one way, may arrange for additional listings of the name as alternately spelled at the regular rate for an additional listing, when both the main and reference listings appear in the same alphabetical list. Listings of alternately spelled or misspelled names are not allowed, when in the judgment of the Telephone Company, they are desired for the purpose of securing preferential position in the directory or for advertising purposes.

Example:

Lenhart Wilkins See Linhart

#### 3. Foreign Exchange Listings

- a. Listings in the alphabetical section of an exchange other than that which the subscriber is served are furnished, if desired, at the regular rate for additional listings.
- b. Foreign exchange listings names must be identical to the local exchange listing name.
- c. Foreign exchange listings to appear in a connecting company directory are furnished at the rates approved for additional listings of the connecting company. Also, the format of the listing will be that which is used by the individual connecting company.

Example:

(To appear in the Lake Buena Vista, Florida alphabetical section)

Kennedy Space Center Tours  
John F. Kennedy Space Center Merritt Island  
Titusville Toll Charge 269-3000

- d. When in the judgment of the Company, in the case of stations located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listings may be provided without charge.

#### 4. Indented Listings

- a. Indented listings are employed where a subscriber has more than one listing for service under the same, or more than one, location.

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

DIRECTORY LISTINGS

H. MISCELLANEOUS LISTINGS (cont'd)

4. Indented Listings (cont'd)

- b. An indented listing may be either a business listing or residence listing where the name in the second listing would be repetitious of that in the first.

Example:

Smith J.R. Atty. 1300 Bay Ct	824-3106
Res 1301 Bay Ct	824-3487

or

Smith J.R. Contrs 1320 Bay Ct	824-3333
Branch 40 Preview Blvd.	828-5962
Garage 43 Preview Blvd.	828-7486

5. Caption Listings

- a. Listing may be indented under a caption or sub-caption where, in the judgment of the Telephone Company, the captions will better facilitate the use of the service.
- b. No charge is made for the caption.
- c. The caption must be an essential part of the listings which follow. The names of individuals are therefore not to be inserted under a caption, but are shown in their proper alphabetical sequence in the directory. The listings indented under the captions should be names of departments, branches of the business or titles of officials.

Example:

Lake Buena Vista Communities, Inc.	
Preview Blvd. Lake Buena Vista	828-3466
Buena Vista Interiors	828-3388
Buena Vista Realty, Inc.	828-3466

- d. Listings of departments and of variations of the same general line of business, which in the opinion of the Telephone Company, do not materially add to the information contained in the caption or main listing, or which are designed to advertise the extent of the subscriber's business are not permitted.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A6  
Original Sheet 8

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## DIRECTORY LISTINGS

### H. MISCELLANEOUS LISTINGS (cont'd)

#### 6. Alternate Call Listings

- a. Subscribers may obtain listings which refer calling parties to certain other telephone numbers after business hours and on Sundays and holidays, or in case no answer is received on the call for the first listed number or numbers. Alternate call listings are of two general types, according to where the listings indicate (1) that the alternate telephone number is to be called after business hours and on Sundays and holidays, or, (2) that the alternate telephone number is to be called in the event no answer is received on the call for the first number of numbers. The monthly rate for such listing is \$.25 per month for each line of the "Note", and to each listing included under the "Note."
- b. Alternate listings which refer calling parties to other telephone numbers may indicate the telephone number of subscribers who are agreeable to the use of their telephone numbers in such alternate call listings, or they may be the telephone numbers of members or employees of the firm. Names of individuals are not permitted in alternate listings.

Example:

- (1) Patterson Transfer Co. 24 North St      824-7201  
Note: From 5 p.m. to 8 a.m. on weekdays  
From 1 p.m. Saturday to 8 a.m. Monday and on Holidays call as follows:  

Office	824-7100
Watchman	824-7101
Garage	824-7108
Storage Warehouse	824-7106
- (2) Wayne Glass Co. 121 First St      828-9012  
If no answer dial      828-9467

#### 7. Temporary Listings

- a. Residence subscribers who lease their premises for periods of nine (9) months or less and who request the company to render service to their tenants without change in billing, may arrange for the listing of such tenants on "Information" records. These listings are not to appear in the directory.
- b. Such listings will not be furnished in the event the subscriber and the tenant occupy the premises at the same time.
- c. For such listings, the additional listing rate applies. The minimum charge for any listing period is \$1.00.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A6  
Original Sheet 9

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## DIRECTORY LISTINGS

### H. MISCELLANEOUS LISTINGS (cont'd)

#### 7. Temporary Listings (cont'd)

- d. Bills covering all charges for exchange service, toll service and listing charges will be rendered in the name of the subscriber and the subscriber will be responsible for all such charges.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A7  
3rd Revised Sheet 1  
Canceling 2nd Revised Sheet 1

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A7  
3rd Revised Sheet 1  
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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2nd Revised Sheet 2  
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A7  
6th Revised Sheet 4  
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A7  
6th Revised Sheet 5  
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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3rd Revised Sheet 6  
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A7  
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A7  
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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ISSUED: July 28, 2017  
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A7  
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Canceling 1st Revised Sheet 8

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A7  
2nd Revised Sheet 9  
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ISSUED: July 28, 2017  
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VICE PRESIDENT

EFFECTIVE: August 1, 2017

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A9  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## FOREIGN EXCHANGE SERVICE FOREIGN CENTRAL OFFICE SERVICE

### Contents

	<u>Sheet</u>
A. FOREIGN EXCHANGE SERVICE	1
1. General	1
2. Rates	2
B. FOREIGN CENTRAL OFFICE SERVICE	3
1. General	3

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A9  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

### A. FOREIGN EXCHANGE SERVICE

#### 1. General

- a. Foreign exchange service is exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- b. Foreign exchange service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions, where warranted, by the circumstances involved, and provided the facilities are available.
- c. Foreign exchange service is offered in connection with flat rate individual access line service, private branch exchange service, and multi-line telephone service.
- d. Miscellaneous equipment and other services or equipment or facilities used in connection with foreign exchange services are furnished subject to the rates and regulations applying in the exchange from which the subscriber would normally be serviced.
- e. Foreign exchange service is offered and furnished within the exchange owned and operated by the Telephone Company and between connecting companies as outlined under paragraph 2, "Rates."
  - (1) The company in whose territory the customer is located and which furnishes the telephone or termination for a foreign exchange service is hereinafter referred to as the "Local Company", and the exchange involved is hereinafter referred to as the "Local Exchange."
  - (2) The company which provides the central office facilities and thereby furnishes the foreign exchange service is hereinafter referred to as the "Serving Company", and the exchange involved is hereinafter referred to as the "Serving Exchange."
- f. The rate center of an exchange is the point from which message toll telephone rates are measured.
- g. Where foreign exchange service is provided at a location outside the exchange area boundary of the exchange from which service is desired, and said location is not within the exchange area of another exchange, foreign exchange mileage charges as set forth in this section will apply.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A9  
Original Sheet 2

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

### A. FOREIGN EXCHANGE SERVICE (cont'd)

#### 1. General (cont'd)

- h. The rates and charges quoted for foreign exchange service provide for the furnishing of the service where suitable facilities are available, or where the construction of the necessary facilities does not involve unusual costs. When the revenue to be derived from the service is not, in the opinion of the Telephone Company, sufficient to warrant the Telephone Company assuming the unusual cost of providing the necessary construction, or if the service life of the constructed facilities may be unusually short, or unknown, the customer and/or customers may be required to share a portion of this construction cost as an excess cost. New construction, not covered above, shall be provided in accordance with the regulations given in Section A5, "Charges Applicable under Special Conditions" of this Tariff.
- i. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by others than the subscriber and his representatives, as apply in connection with other classes of service.
- j. Subscribers to foreign exchange service are not required to contract for the service in the exchange from which they would normally be served.
- k. Where the serving foreign exchange is a multi-office exchange, foreign exchange service will be provided from whichever central office would be the most economical to the Telephone Company. If an applicant desires operation from a different central office, and facilities are available therefor, foreign exchange mileage charges will apply for the channel between the company selected central office and the central office from which the applicant desires service.
- l. Where non-optional extended scope service is in effect between exchanges, foreign exchange service will not be furnished between such exchanges, unless the customer also maintains local service from the exchange from which he would normally be served.
- m. In case the subscriber is located outside the base rate area of the exchange from which he normally would be served, extra exchange line mileage charges as set out in paragraph B of this section will apply, in addition to the foreign exchange mileage charge.

#### 2. Rates

- a. The rate for the open end of foreign exchange service as outlined herein is the monthly rate for the flat rate individual access line service, private branch exchange service, or multi-line telephone service, applicable within the base rate area of the serving foreign exchange, plus mileage charges as follows, for each circuit:

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A9  
1st Revised Sheet 3  
Canceling Original Sheet 3

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## FOREIGN EXCHANGE SERVICE FOREIGN CENTRAL OFFICE SERVICE

### A. FOREIGN EXCHANGE SERVICE (cont'd)

#### 2. Rates (cont'd)

##### a. (cont'd)

1. Where the applicant for foreign exchange service is so located that it would be more economical to the Telephone Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

a. For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished, a mileage charge of \$4.00 per mile, or fraction thereof, airline measurement, will apply.

2. Where the applicant for foreign exchange service is so located that it is not economical to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

a. For the distance between the rate center of the exchange from which the subscriber normally would be served and the rate center of the foreign exchange area from which service is to be furnished, a mileage charge as specified in Southern Bell's Florida Private Line Service and Channels Tariff will apply.

b. For the closed end of foreign exchange service, Vista-United Telecommunications, hereinafter called the concurring company, assents to, adopts, and concurs in the intraLATA dedicated portion of FX service in the Private Line Services Tariff filed with the Florida Public Service Commission by Southern Bell Telephone and Telegraph Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof. (T)

### B. FOREIGN CENTRAL OFFICE SERVICE

#### 1. General

a. Foreign central office service is exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

b. Foreign central office service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances involved and provided facilities are available.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A9  
Original Sheet 4

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

### B. FOREIGN CENTRAL OFFICE SERVICE (cont'd)

#### 1. General (cont'd)

- c. Foreign central office service is offered in connection with individual access line service, private branch exchange service, and multi-line telephone service.
  - d. Miscellaneous equipment, other services, equipment of facilities used in connection with foreign central office service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the foreign central office from which the subscriber is served.
2. The rate for foreign central office serve is the monthly rate for the class of service desired, plus a foreign central office mileage charge of \$2.00 per quarter mile, or fraction thereof, for the direct airline distance between the central office from which the subscriber would normally be served and the foreign central office, i.e., the central office from which the subscriber desires to be served. In addition, the subscriber is charged any extra exchange line mileage charges which normally would be rendered. This exchange line mileage charge will be computed from the base rate area involved and from the central office with the lesser of the two charges being applied to the service.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A10  
1st Revised Sheet 1  
Canceling Original Sheet 1

ISSUED: May 14, 2003  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 29, 2003

## DIGITAL NETWORK SERVICES

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A.	INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)		
1.	General	1	
2.	Regulations	1	
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4.	Application of Rates	3	
5.	Service Components	3	
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A10  
Original Sheet 1

ISSUED: June 25, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: July 10, 1996

## DIGITAL NETWORK SERVICES

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### A. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)

#### 1. General

- a. ISDN-PRI is an intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture.
- b. ISDN-PRI provides a method of access to the telephone network called Primary Rate Interface. PRI is an ISDN based T1 link to the telecommunications network and provides integrated digital channels for voice, data and video applications. The service will initially provide connectivity between an ISDN PBX or other ISDN compatible Customer Premise Equipment (CPE) and a serving central office. The basic channel structure for PRI is twenty-three 64 Kbps B channels and one 64 Kbps D channel. The B channels may be used to connect the PBX or ISDN compatible CPE to the Public Circuit Switched Network (i.e. inward/outward calls, OutWATS/800, or to tie lines, and FX service access lines). The D channel carries the signaling and call set-up for information for the B channels.
- c. ISDN-PRI is a service for the transmission of digital signals only. Clear channel capability is inherent to the system.
- d. Unless otherwise specified, the regulations for ISDN-PRI specified herein apply in addition to the regulations set forth in Section A20 A. and D. of this Tariff.
- e. ISDN-PRI is provided within a LATA from wire centers where appropriate ISDN facilities are available, as determined by the Company. Service inquiries will be necessary to determine availability. If new equipment or facilities, and/or changes to existing equipment/facilities are required for the provision of this service, special construction charges will apply as specified in Section A5 of this Tariff, in addition to the ISDN-PRI rates.

#### 2. Regulations

- a. Provisioning of CPE that is compatible with the ISDN-PRI interface is the responsibility of the user.
- b. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN-PRI render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- c. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- d. Suspension of service is not permitted with this service.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A10  
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ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## DIGITAL NETWORK SERVICES

### A. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (cont'd)

#### 2. Regulations (cont'd)

- e. Regulations for Allowance of Interruptions apply as specified in Section A2 of this Tariff.
- f. The minimum subscription period for which month-to-month PRI is furnished and for which charges are applicable is one month.
- g. OutWATS/800 services utilizing ISDN-PRI are available in Section A19. of this Tariff, tie lines are available in Section A20. of this Tariff, and FX/FCO are available in Section A9. of this Tariff.
- h. Verification and Emergency Interrupt service is not available for ISDN-PRI.
- i. Telephone numbers transmitted via the Calling Line Information feature are intended solely for the use of the ISDN-PRI subscriber. Resale of this information is prohibited by this Tariff.
- j. Through Non-Facility Associated Signaling (NFAS), PRI can also be ordered with 24 B channels and no D channel. Under this option, the customer will order one ISDN-PRI service arrangement with 23 B channels and one D channel. Additional PRI services can then be provided with 24 B channels. The D channel on the initial PRI is used to control subsequent 24 B PRI circuits.

#### 3. Definitions

- a. B Channel - a bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
- b. D Channel - a 64 Kbps digital signaling-only channel for call establishment and routing used for ISDN-PRI.
- c. 64 Kbps Clear Channel Capability - a B channel connection which provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A10  
2nd Revised Sheet 3  
Canceling 1st Revised Sheet 3

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BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: April 1, 2002

## DIGITAL NETWORK SERVICES

### A. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (cont'd)

#### 4. Application of Rates

- a. The Primary Rate Facility furnished between a Serving Wire Center and the Customer's premises will be charged at rates and regulations contained in section A.6.a below. All regulations of High Capacity, 1.544 Mbps service in Section A20 of this Tariff will also apply. (T)
- b. ISDN-PRI is available on a month-to-month basis under conditions specified in this Tariff except as modified following: (T)
- c. Rates in effect at the time the service is installed and/or as of the service order application date will be applicable until the service is terminated.
- d. Nonrecurring charges for PRI Facility will not be applicable for a PRI when upgrading an existing High Capacity, 1.544 Mbps circuit to ISDN-PRI.
- e. The customer may be restricted to 56 Kbps channel transmission in some locations of the Company's interoffice network.
- f. Subscriber Line Charges are applicable per public switched network capable B channel as specified in the Company's Interstate FCC No. 1 Access Tariff, Section 4.
- g. NFAS, D Channel Backup, and dynamic call-by-call connections to FX and tie lines may not be available in all areas.

#### 5. Service Components

- a. The required components for ISDN-PRI are as follows:
  - 1) Primary Rate Facility - Provides a four-wire access loop from the customer premises to the serving wire center. The transmission characteristics of this loop support Clean Channel Capability. See Section A20.D. of this Tariff.
  - 2) Primary Rate Access - Provides the multiplexing to support up to 23 B channels at 64 Kbps and one D channel for signaling also at 64 Kbps. Up to 24 B channels at 64 Kbps can be provided for subsequent PRI's if the customer chooses the NFAS option.
  - 3) Primary Rate B Channels - Will provide circuit switched service that will allow either voice or data transmissions at up to 64 Kbps.

(D)  
(D)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A10  
2nd Revised Sheet 4  
Canceling 1st Revised Sheet 4

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BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

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## DIGITAL NETWORK SERVICES

### A. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (cont'd)

#### 5. Service Components (cont'd)

##### a. (cont'd)

#### 3) Primary Rate B Channels (cont'd)

- a) Voice calls may be completed to both ISDN-PRI and non-ISDN-PRI lines. (T)
  - b) Data transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN-PRI equipped central offices may potentially be subjected to analog transmission or subrated to 56 Kbps. (T)
  - c) The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be OutWATS/800 service, tie lines, and FX service. Interoffice charges shall apply. The subscription to the services noted is in addition to the ISDN-PRI charges. (T)
- 4) D Channel Access - Carries the signaling information for circuit switching needs of the ISDN B channels. Where end user access arrangements contain multiple PRI's, the signaling in one interface structure may also carry signaling for B channels in another PRI structure without an activated D channel. The D channel contains Call Set Up, Call Tear Down and Calling Number Identification.
- 5) D Channel Backup - Provides backup for the D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A10  
6th Revised Sheet 5  
Canceling 5th Revised Sheet 5

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BY: JAMES T. SCHUMACHER-  
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## DIGITAL NETWORK SERVICES

### A. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) (cont'd)

#### 5. Service Components (cont'd)

- b. Calling Line Information Delivery - This feature, inherent in PRI, provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D channel associated with incoming calls on a B channel(s) to a PBX. Calling Number Delivery Blocking is available as stipulated in Section A13. of this Tariff.

#### 6. Service Options

- a. Calling Name Delivery – This optional feature provides the Customer with the name of the calling party.

#### 7. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
a. Primary Rate Facility, per end user point of termination	\$ 96.00	\$370.00	(I)
b. PRI Access	\$350.00	\$320.00	
c. B Channel, each			
Lake Buena Vista exchange	\$ 14.30	\$ 20.00	
Celebration exchange	\$ 23.85	\$ 20.00	
d. D Channel Access	\$159.00	\$318.00	
e. D Channel Backup	\$159.00	\$318.00	
f. Calling Name Delivery	\$106.00	--	(I)
g. Move Charges			
1) A move charge will apply for each Primary Rate Facility moved to a new location in the same building. This move charge is an amount equal to one half of the nonrecurring charge and Secondary Service Ordering Charge, as found in Section A4. of this Tariff.			
2) A move charge will also apply for ISDN-PRI service moved to a new location in the Company's territory. This move charge is equal to the sum or all non-recurring charges, including service establishment applicable to a new ISDN-PRI service installation at the new location, as found in Section A4. of this Tariff.			

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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SECTION A11  
2nd Revised Sheet 1  
Canceling 1st Revised Sheet 1

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

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DIRECT IN DIALING (DID)

(T)

## Contents

	<u>Sheet</u>
A. DIRECT IN DIALING (DID)	1
1. Celebration and Lake Buena Vista Exchanges	1
(a) General	1
(b) Rates	2

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A11  
2nd Revised Sheet 1  
Canceling 1st Revised Sheet 1

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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

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## DIRECT IN DIALING (DID)

(T)

### A. DIRECT IN DIALING (DID)

#### 1. Celebration and Lake Buena Vista Exchanges

##### (a) General

- (1) The service is furnished subject to the availability of facilities and telephone numbers.
- (2) The service includes the central office switching equipment necessary for in-dialing from the exchange and toll network directly to the stations associated with customer premises located switching equipment.
- (3) The Service must be provided on all lines in a trunk group arranged for inward service. In addition, a sufficient number of trunks to prevent degradation of service, as determined by the Company, must be subscribed to by the customer.
- (4) The rates herein contemplate the use of standard Company equipment and serving arrangements. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on the costs involved to meet the individual requirements of each case.
- (5) Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
- (6) The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- (7) Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
- (8) Customer-provided switching systems must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
- (9) DID Block of One Number is also available. This service will accommodate customer requests for a DID block of one number and/or for a single number to be added to their existing DID number groups.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A11  
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## DIRECT IN DIALING (DID)

### A. DIRECT IN DIALING (DID) (cont'd)

#### 1. Celebration and Lake Buena Vista Exchanges (cont'd)

##### (b) Rates

The following rates are for Direct in Dialing service for each group of 1, 20 or 100 DID station numbers:

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
Block of 1 Number	\$ 1.35	\$ 17.00	(I)
Block of 20 Numbers	\$15.40	\$ 56.20	
Block of 100 Numbers	\$62.00	\$233.00	
DID Trunk Termination, per trunk	\$17.00	\$ 47.70	(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A12  
2nd Revised Sheet 1  
Canceling 1st Revised Sheet 1

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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

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A.	DIGITAL CENTREX SERVICE		1	
1.	General		1	
2.	Basic Centrex		1	
a.	Standard Features - Definitions		1	
	(1) Automatic Dial		1.1	
	(2) Call Hold		1.1	
	(3) Call Pick-Up		1.1	
	(4) Last Number Redial		1.1	
	(5) Name Display/Reason Display		1.1	
	(6) Ring Again		2	
	(7) Station-to-Station Calling		2	
	(8) Three Way Conference/Transfer/Consultation Hold		2	
b.	Optional Features - Definitions		2	
	(1) Access to Customer Provided Features		2	
	(2) Additional Directory number (DN)		2	
	(3) Authorization Codes (System Wide)		2	
	(4) Auto-Answerback		2	
	(5) Automatic Lines (Ringdown 1-11 digits)		2	
	(6) Bridging (for use with SCA)		2	
	(7) Call Block		2	
	(8) Caller ID (Number)		2	
	(9) Call Forward-No Answer		2.1	
	(10) Call Forward-Busy		2.1	
	(11) Call Forward-All Calls		2.1	(T)
	(12) Calling Number Delivery Blocking (CNDB)		2.1	
	(13) Call Park		2.1	
	(14) Call Return		2.1	
	(15) Call Waiting		2.1	(N)
	(16) Call Waiting (Dialable)		2.1	(T)
	(17) Cancel Call Waiting		2.1	+
	(18) Class-of-Service Restrictions		2.1	
	(a) Fully Restricted Service		2.2	
	(b) Unrestricted Service		2.2	
	(19) Denied Originating		2.2	
	(20) Denied Terminating		2.2	
	(21) Directed Call Park		2.2	
	(22) Distinctive Ringing		2.2	
	(23) Distinctive Ringing with Call Waiting		2.2	
	(24) Group Intercom		2.2	(T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
3rd Revised Sheet 2  
Canceling 2nd Revised Sheet 2

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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

	<u>Contents</u>	<u>Sheet</u>	
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	(29) Multiple Appearance Directory Number (MADN)	3	
	(a) Single Call Arrangement (SCA)	3	
	(b) Multiple Call Arrangement (MCA)	3	
	(30) Music-on-Hold	3	
	(31) Originating/Terminating Line Select	3	
	(32) Repeat Dialing	3	
	(33) Selective Call Forwarding	3	
	(34) Series Completion	3.1	
	(35) Speed Call-Station (Speed Call 50)	3	
	(36) Speed Call-Group (Group Speed Call 50)	3.1	
	(37) Station Hunting	3.1	
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a.	Digital Centrex local exchange access line	4	(N)
b.	Basic Centrex	4	(T)
c.	Optional Features, per Centrex System	4	(T)
	(1) Music-on-Hold	4	
d.	Optional Features, per line equipped	4	(T)
	(1) Access to Customer Provided Features	4	
	(2) Additional Directory Number (DN)	4	
	(3) Authorization Codes (System Wide)	4	
	(4) Auto-Answerback	4	
	(5) Automatic Lines (Ringdown 1-11 digits)	4	
	(6) Bridging (for use with SCA)	4	
	(7) Call Block	4	
	(8) Caller ID (Number)	4	
	(9) Call Forward-No Answer	4	
	(10) Call Forward-Busy	4	
	(11) Call Forward-All Calls	4	
	(12) Calling Number Delivery Blocking (CNDB)	4	
	(13) Call Park	4	
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

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	(20) Denied Terminating	4.1	
	(21) Directed Call Park	4.1	
	(22) Distinctive Ringing	4.1	
	(23) Distinctive Ringing with Call Waiting	4.1	
	(24) Group Intercom	4.1	
	(25) Intercom	4.1	
	(26) Key Short Hunt	4.1	
	(27) Make Set Busy	4.1	
	(28) Meet-Me-Conference	4.1	(T)
	(29) Multiple Appearance Directory Number (MADN)	4.1	
	(a) Single Call Arrangement (SCA)	4.1	
	(b) Multiple Call Arrangement (MCA)	4.1	
	(30) Originating/Terminating Line Select	4.1	
	(31) Repeat Dialing	4.1	
	(32) Selective Call Forwarding	4.1	
	(33) Series Completion	4.1	
	(34) Speed Call-Station (Speed Call 50)	4.1	
	(35) Speed Call-Group (Group Speed Call 50)	4.1	
	(36) Station Hunting	4.1	
	(37) Station Controlled Conference	4.1	
d.	Optional Feature Packages	5	(T)
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	(2) Enhanced Centrex	5	
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g.	Service Charges	6	(T)
h.	Software Charges	6	(T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### Contents

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A. DIGITAL CENTREX SERVICE (cont'd)		(N)
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A12  
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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE

#### 1. General

- a. Digital Centrex Service is a central office communications system package provided in association with individual line exchange business service furnished where available from digital central office equipment located in Company buildings. Digital Centrex Service is not provided in association with PBX trunks, public telephone service or foreign exchange service.
- b. Digital Centrex Service is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company.
- c. All Digital Centrex Service features are available to lines equipped with Touch Tone signaling.
- d. A combination of business and residence lines in a Digital Centrex Service system is not permitted. All exchange lines in a digital centrex system must be of the same type, i.e., they must be flat rate and must be billed to the same account.
- e. Digital Centrex Service provides for a system accommodating up to 75 central office lines. All exchange access lines in a digital centrex system must be served by the same central office. (C)
- f. Quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
- g. Customer premises equipment associated with this service is provided by the customer or by the Company.
- h. Suspension of service as provided in Section A2 of this Tariff is permitted in connection with Digital Centrex Service. (C)
- i. Directory listings will be furnished subject to the rates and regulations specified in Section A6 of this Tariff.

(M)  
+

(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A12  
Original Sheet I.1

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MANAGER, BUSINESS AFFAIRS

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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

- A. DIGITAL CENTREX SERVICE (N)
2. Basic Centrex (M)(T)
- a. Standard Features - Definitions (M)(T)
- (1) Automatic Dial: Enables a station user to program feature keys on their Meridian business set to dial frequently called numbers by simply pressing a pre-assigned key. (N)  
+
- (2) Call Hold: Allows a station user to place a call on hold by flashing the switchhook and dialing a code. (M)(T)  
+
- (3) Call Pick-Up: Allows a station user to answer incoming calls to another station within a defined call pickup group. (T)  
(M)
- (4) Last Number Redial: Allows a station user to redial the last number called or retries busy stations when Ring Again is not appropriate. (N)  
+
- (5) Name Display/Reason Display: Shows Centrex user names on set display. (N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

2. Basic Centrex (cont'd) (T)
- a. Standard Features - Definitions (cont'd) (T)
- (6) Ring Again: Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring again mode. (T)
- (7) Station-to-Station Calling: Allows customer group stations to complete calls to other stations within the same group by dialing a 2 through 7 digit number. (T)
- (8) Three-Way Conference/Transfer/Consultation Hold: Allows a station user to establish three-way conference calls and provides the capability to transfer incoming, outgoing, and intragroup calls. The user may also place a call on hold to consult privately with a third party. (T)
- b. Optional Features - Definitions (T)
- (1) Access to Customer-Provided Features: Allows dial access to customer-provided features (dictation recording equipment, code call equipment, loud speaker and radio paging) by dialing access codes. (M)(T)(M)  
+ +  
(M)
- (2) Additional Directory Number (DN): Appears as an additional DN on an existing set, for example, a private line. (N)  
+
- (3) Authorization Codes (System Wide): Allows the customer to designate who has the ability to make toll calls by requiring an authorization code. (N)
- (4) Auto -Answerback: Allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds of ringing. Conversation takes place through a handsfree unit. (M)(T)  
+
- (5) Automatic Lines (Ringdown 1-11 digits): An automatic connection between a calling station that goes off-hook and a predetermined number. The automatic connection is made to a stored number consisting of 1 through 11 digits. (T)  
(M)
- (6) Bridging (for use with SCA): Will allow a user to conference in a call by activating the Privacy Release key. (N)  
+
- (7) Call Block: Enables the customer to prevent incoming calls from up to 31 specific telephone numbers by programming those numbers into a screening list. (N)(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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MANAGER, BUSINESS AFFAIRS

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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 2. Basic Centrex (cont'd)

##### b. Optional Features - Definitions

- (8) Caller ID (Number): Enables the customer to view on a display the Directory Number (DN) of an incoming telephone call.
- (9) Call Forward - No Answer: Allows for forwarding an incoming call to a predetermined line within the system when the called line does not answer after a predetermined number of rings. (T)
- (10) Call Forward - Busy: Allows for forwarding an incoming call to a predetermined line within the system when the called station is in use. (T)
- (11) Call Forward - All Calls: Allows all calls to be automatically forwarded to a line within or outside the system. (T)  
(T)
- (12) Calling Number Delivery Blocking (CNDB): Enables the subscriber to block transmission of his/her telephone number on outgoing calls to subscribers of Caller ID-Basic and/or Caller ID-Deluxe. The subscriber must activate the feature on a per call basis by entering a three digit code before dialing the called number.
- (13) Call Park: Allows a station user to put a call on hold then retrieve the call at another station.
- (14) Call Return: Enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known.
- (15) Call Waiting: Informs a busy station that an incoming call is waiting (call waiting tone), and allows holding the existing connection while answering the new call, then alternates between callers, or abandons one of the calls. (T)
- (16) Call Waiting (Dialable): Permits a station user to impose a call waiting tone on a busy station that normally does not have the call waiting feature. (T)  
(T)
- (17) Cancel Call Waiting: Enables a user to prevent call waiting tones from interrupting calls or disrupting data transmissions. (T)
- (18) Class-of-Service Restrictions: Provides the ability to allow or deny all calls originating or terminating on individual stations and tie trunks. Two types are offered: (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 2. Basic Centrex (cont'd)

##### b. Optional Features - Definitions (cont'd)

- (18) Class of Service Restrictions (cont'd) (T)
  - a. Fully Restricted Service: Allows local calls within the Company's serving area only and stations are denied access to the exchange network.
  - b. Unrestricted Service: No calling restrictions and stations are allowed access to the exchange network, the toll network, or any service accessible by dialing.
- (19) Denied Originating: Prevents any user from originating a call from a specific business set line. (T)
- (20) Denied Terminating: Prevents calls from terminating on a specific business set line. (T)
- (21) Directed Call Park: Allows a customer to park a call against any directory number (DN), not just their own. (T)
- (22) Distinctive Ringing: Produces a different ringing cadence for intragroup and DID calls to idle stations. (T)
- (23) Distinctive Ringing with Call Waiting: Allows the customer to specify a list of up to 31 telephone numbers for which a special ring is heard when they are called. (T)
- (24) Group Intercom: Allows the customer to quickly dial someone in a smaller intercom group, such as a department. It can also be used to page a Group Intercom member over the built-in speakerphone of a Meridian business set without the called party answering. (T)
- (25) Intercom: Allows a station user to be directly connected to his/her secretary's set by pressing the intercom key on the business set. The secretary can then pick up the telephone or listen over the speakerphone. (T)
- (26) Key Short Hunt: Sends a call to the next directory number (DN) when the primary DN is busy. (T)
- (27) Make Set Busy: For use when a station user is in a Hunt Group and wants to take his/her number out of the group temporarily. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 2. Basic Centrex (cont'd)

##### b. Optional Features - Definitions (cont'd)

- (28) Meet-Me-Conference: Allows a six-party conference bridge and directory number for conferees to dial at a specified time to hold a teleconference.
- (29) Multiple Appearance Directory Number (MADN): Allows for a maximum of 32 members per any MADN group. There are two types of MADN:
- (a) Single Call Arrangement (SCA): Allows a directory number to be assigned to more than one business set yet only allows one member to be active at a time.
  - (b) Multiple Call Arrangement (MCA): All members have the ability to have active calls on the same directory number at the same time.
- (30) Music-on-Hold: Provides access to a common music source and allows a calling party that has been placed on certain types of hold to hear continuous music until the held call is acknowledged or disconnected. (N)  
(N)
- (31) Originating/Terminating Line Select: Automatically connects the user to an idle line. If more than one line is idle, the line closest to the bottom of the set is selected, or, the user is required to always manually select the originating line by pressing the desired directory number key. Terminating automatically selects the line when the user answers a call. (T)
- (32) Repeat Dialing: Automatically redials the last number the customer attempted to call. (T)
- (33) Selective Call Forwarding: Allows the customer to transfer selected calls to another telephone number. (T)
- (34) Series Completion: Redirects calls from a busy DN to a designated DN in the same office, up to 100 times. (T)
- (35) Speed Call Station (Speed Call 50): Allows a station user to place calls to a previously designated list of frequently dialed numbers by dialing fewer digits than the complete number. This is provided for from 1 to 50 telephone numbers. (T)
- (36) Speed Call Group (Group Speed Call 50): Allows all lines to dial telephone numbers from a group list by dialing fewer digits than the complete number. This is provided for 1 to 50 telephone numbers. (T)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
2nd Revised Sheet 3.1  
Canceling 1st Revised Sheet 3.1

ISSUED: August 24, 2001  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: September 8, 2001

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 2. Basic Centrex (cont'd)

##### b. Optional Features - Definitions (cont'd)

- (37) Station Hunting: Provides Directory Number Hunting; Multiline Hunting and Distributed Line Hunting. (T)
- (38) Station Controlled Conference: Allows a station user to establish a conference call consisting of three to six conferences. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
7th Revised Sheet 4  
Canceling 6th Revised Sheet 4

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 3. Rates and Charges

The following rates and charges are for Digital Centrex Service only and are in addition to the other applicable service connection and/or ordering charges and other services or equipment with which they are associated.

	<u>Access Line Connection Charge</u>	<u>Month to Month Rate</u>	
a. Digital Centrex local exchange access line			
Celebration exchange	\$33.70	\$33.90	(I)
Lake Buena Vista exchange	\$33.70	\$26.50	(I)
	<u>System Size</u>	<u>Month to Month Rate</u>	
b. Basic Centrex, per line equipped. Includes all standard features.	1-5 lines	\$8.15 each	(I)
	6-10 lines	\$7.40 each	
	11-75 lines	\$6.75 each	(I)
c. Optional Features, per Centrex System			
(1) Music-on-Hold		\$35.00	(I)
d. Optional Features, per line equipped			
(1) Access to Customer-Provided Features		\$1.50	(I)
(2) Additional Directory Number (DN) Per directory number		\$1.50	
(3) Authorization Codes (System Wide)		\$2.00	
(4) Auto-Answerback-per business set		\$1.50	
(5) Automatic Lines (Ringdown 1-11 digits)		\$1.50	
(6) Bridging (for use with SCA)		\$1.50	
(7) Call Block		\$2.70	
(8) Caller ID (Number)		\$7.45	
(9) Call Forward-No Answer		\$1.50	
(10) Call Forward-Busy		\$1.50	
(11) Call Forward-All Calls		\$1.50	
(12) Calling Number Delivery Blocking (CNDB)		N/C	
(13) Call Park		\$1.50	
(14) Call Return		\$3.40	
(15) Call Waiting		\$1.50	
(16) Call Waiting (Dialable)		\$1.50	
(17) Cancel Call Waiting		\$1.50	
(18) Class-of-Service Restrictions		\$1.50	(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
6th Revised Sheet 4.1  
Canceling 5th Revised Sheet 4.1

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 3. Rates and Charges (cont'd)

##### d. Optional Features, per line equipped (cont'd)

	<u>Month to Month Rate</u>
(19) Denied Originating	\$1.50
(20) Denied Terminating	\$1.50
(21) Directed Call Park	\$1.50
(22) Distinctive Ringing	\$1.50
(23) Distinctive Ringing with Call Waiting	\$1.50
(24) Group Intercom	\$1.50
(25) Intercom	\$1.50
(26) Key Short Hunt	\$1.50
(27) Make Set Busy	\$1.50
(28) Meet Me Conference	\$1.50
(29) Multiple Appearance Directory Number (MADN),	
(a) Multiple Call Arrangement (MCA)	
Per MADN group	\$1.50
Per line	\$1.50
(b) Single Call Arrangement (SCA)	
Per business set	\$1.50
(30) Originating/Terminating Line Select	\$1.50
(31) Repeat Dialing	\$2.70
(32) Selective Call Forwarding	\$2.70
(33) Series Completion	\$1.50
(34) Speed Call-Station - Speed Call 50	\$1.50
(35) Speed Call-Group - Group Speed Call 50	\$1.50
(36) Station Hunting	\$1.50
(37) Station Controlled Conference	\$1.50

(I)

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(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
5th Revised Sheet 5  
Canceling 4th Revised Sheet 5

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 3. Rates and Charges (cont'd)

##### e. Optional Feature Packages, per line equipped

	<u>Month to Month Rate</u>	
(1) Centrex Plus	*Basic month to	
- Access to Customer Provided Features	month rate plus \$5.40	(I)
- Automatic Lines	each line	
- Call Forward		
No Answer		
Busy		
All Calls		
- Call Park		
- Call Waiting		
- Cancel Call Waiting		
- Speed Call 50		
Station		
Group		
- Station Hunting		
(2) Enhanced Centrex	*Basic month to	
- Additional Directory Number (DN)	month rate plus \$10.80	(I)
- Authorization Codes	each line	
- Auto-Answerback		
- Caller ID (Number)		
- Class-of-Service Restrictions		
- Distinctive Ringing		
- Meet-Me-Conference		
- Multiple Appearance Directory Number (MADN)(SCA)		
- Key Short Hunt		
- Station Controlled Conference		

\* Basic month to month rate based on number of lines (see A.3.b.)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
5th Revised Sheet 6  
Canceling 4th Revised Sheet 6

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 3. Rates and Charges (cont'd)

##### f. Service Establishment Charges

<u>System Size</u>	<u>Service Establishment Charge, Per System</u>	<u>Charge Per Line</u>	
1-75 Lines	\$35.00	\$3.00	(I)

A charge of \$2.00 per line added to the Digital Centrex System is applicable whenever additional lines are requested subsequent to initial system installation. This is in addition to the appropriate service connection charges.

g. Service charges as specified elsewhere in this Tariff are applicable to changes or additions to a Digital Centrex System.

h. A software charge of \$11.50 per line is applicable whenever additions, changes or rearrangements of features are requested subsequent to initial system installation. (I)

#### 4. Contract Term Payment Plans

##### a. General

- (1) The regulations specified herein are applicable to the specific services as indicated in this section A12 of the Tariff.
- (2) Services furnished under Contract Term Payment Plans are subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this Tariff, except as noted herein.
- (3) Contract Term Payment Plans allow customers to pay fixed rates for Digital Centrex Service over certain specified contractual payment periods. A specific discounted monthly rate applies for the duration of each period.
- (4) When a Customer orders Digital Centrex Service to be provided under a Contract Term Payment Plan, the Customer must designate to the Company the payment plan and the service period desired, e.g., Contract Term Payment Plan A and 12 months.
- (5) Rates stabilized under a Contract Term Payment Plan are exempt from Company initiated increases.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
Original Sheet 7

ISSUED: January 17, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 1, 2002

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### b. Application of Rates and Charges

(1) The following Contract Term Payment Plans are available under conditions as specified in this section A12 of the Tariff for all rate elements of Digital Centrex Service:

- (a) Contract Term Payment Plan A – a payment period of one (1) year or twelve (12) months may be selected by the Customer for their Digital Centrex Service at monthly rates equivalent to the then current month to month rates specified in section A.3.a. through e. above discounted by eight percent (8%).
- (b) Contract Term Payment Plan B – a payment period of three (3) years or thirty six (36) months may be selected by the Customer for their Digital Centrex Service at monthly rates equivalent to the then current month to month rates specified in section A.3.a. through e. above discounted by twelve percent (12%).
- (c) Contract Term Payment Plan C – a payment period of five (5) years or sixty (60) months may be selected by the Customer for their Digital Centrex Service at monthly rates equivalent to the then current month to month rates specified in A.3.a. through e. above discounted by eighteen percent (18%).

##### c. Termination Liability Charges

- (1) In the event that all or any part of a service is disconnected at Customer request prior to expiration of any selected Contract Term Payment Plan, the Customer will be required to pay the Company the applicable Termination Liability Charges for cancellation of service.
- (2) The Termination Liability Charge is determined by multiplying the number of months remaining in the Contract Term Payment Plan by the contracted monthly rate, and then by ninety percent (90%).

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
Original Sheet 8

ISSUED: January 17, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 1, 2002

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### c. Termination Liability Charges (cont'd)

- (3) When Customers renew or change the length of their Contract Term Payment Plan, the monthly rates applicable for the new Contract Term Payment Plan are those currently in effect at the time of the renewal or change in the length of the Contract Term Payment Plan. A service order charge will not be applicable for for such renewals or changes to the Contract Term Payment Plan.
- (4) Customer requests for inside moves of service within the same building will not affect the period of the Contract Term Payment Plan.

##### d. Additions

- (1) Additions of services or rate elements must be under a new Contract Term Payment Plan at rates and charges specified in sections A.3. and A.4.b.(1) preceding.
- (2) Termination Liability Charges for premature disconnection of added contractual services will apply as set forth under Disconnects in section A.4.e. following.
- (3) Additions under Contract Term Payment Plans are exempt from Company-initiated rate changes.
- (4) Installation, service order, service establishment, and any other nonrecurring charges, as specified in this section A12 of the Tariff and section A4 of the Tariff, will apply to the added services.

##### e. Disconnects

When a service or rate element, included under a Contract Term Payment Plan arrangement, is disconnected prior to expiration of the selected service period, Termination Liability Charges apply as set forth in section A.4.c.(1) preceding. Remaining services or rate elements will not be affected by such disconnection.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
Original Sheet 9

ISSUED: January 17, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 1, 2002

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### f. Requests for Changes in Length of Optional Payment Period

Subsequent to the establishment of a Contract Term Payment Plan, and prior to the completion of that period, the existing Contract Term Payment Plan may be replaced by:

- (1) A currently offered Contract Term Payment Plan at the current rates, with a length equal to or longer than the time remaining in the existing Contract Term Payment Plan agreement, subject to the following conditions:
  - (a) No credit will be given for payments made during the formerly selected Contract Term Payment Plan.
  - (b) The new Contract Term Payment Plan period begins with the new Contract Term Payment Plan effective date.
  - (c) No Termination Liability Charge applies for the remaining portion of the former Contract Term Payment Plan payment period.
  - (d) Nonrecurring charges will not be reapplied.
  - (e) A service order charge will not apply.
- (2) A currently offered Contract Term Payment Plan payment period at the current rates, with a length shorter than the time remaining in the existing Contract Term Payment Plan service agreement, subject to the following conditions:
  - (a) No credit will be given for payments made during the formerly selected period.
  - (b) The new Contract Term Payment Plan payment period begins with the new Contract Term Payment Plan effective date.

(N)

(N)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
Original Sheet 10

ISSUED: January 17, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 1, 2002

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### f. Requests for Changes in Length of Optional Payment Period (cont'd)

###### (2) (cont'd)

(c) A Termination Liability Charge applies for the remaining portion of the former Contract Term Payment Plan payment period.

(d) Nonrecurring charges will not be reapplied.

(e) A service order charge will not apply.

##### g. Renewal Options

###### (1) The Customer has the following renewal options:

(a) Prior to completion of the current Contract Term Payment Plan period, any period available under the Contract Term Payment Plans may be selected at the rates in effect for new customers at the time of the renewal. The Customer will be charged at the current rate for the newly selected Contract Term Payment Plan period, commencing the day following completion of the prior Contract Term Payment Plan payment period.

(b) Service may be continued on a month-to-month basis at the current rate for a one (1) month payment period, unless otherwise specified in this Tariff. The Customer has no additional service commitment and, consequently, when service is terminated will not be subject to any Termination Liability Charge. The one (1) month service will be subject to Company-initiated rate adjustments when approved by regulatory authority.

(c) If the Customer does not elect an additional Contract Term Payment Plan period or does not request discontinuance of service, service will be continued at the applicable month-to-month payment rate under the terms specified in section A.3. preceding.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
Original Sheet 11

ISSUED: January 17, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 1, 2002

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### g. Renewal Options (cont'd)

- (2) Service connection charges are not applicable for rate elements renewed under the Contract Term Payment Plan. Any new rate elements added at the time of renewal will be subject to all appropriate service connection charges and other nonrecurring charges in accordance with this section A12 of the Tariff and section A4 of the Tariff.
- (3) The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.
- (4) When a Customer renews a Contract Term Payment Plan arrangement, the rates and charges in effect on the first day of service of the renewal will apply.
- (5) Recognition of previous service will be given to Customers who renew an existing Contract Term Payment Plan, for all associated rate elements at the same location(s), provided that the length of the new Contract Term Payment Plan arrangement is at least the number of months allowable under Contract Term Payment Plan A (as defined in section A.4.b.(1)(a) preceding) or equals/exceeds the remaining service period of the original Contract Term Payment Plan arrangement.
- (6) Recognition of previous service back to the actual service date will be given to month-to-month customers who convert to a Contract Term Payment Plan arrangement.
- (7) To determine the appropriate Contract Term Payment Plan for the renewed arrangement, recognition of service will consist of the sum of months in service of the completed service arrangement and the sum of months of the proposed service period of the Contract Term Payment Plan arrangement.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
Original Sheet 12

ISSUED: January 17, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 1, 2002

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### h. Transfer of Service

Service may be transferred to a new Customer at the same location upon prior written concurrence by the new Customer as specified in this Tariff. This does not constitute a disconnect of service or a discontinuance of an existing Contract Term Payment Plan arrangement. The new Customer will be subject to all provisions and equipment configurations currently in effect for the previous Customer. Regulations concerning transfer of service between subscribers as stated in other sections of the Tariff also apply under Contract Term Payment Plans.

##### i. Exception to Termination Liability Charges for State, County, and Municipal Governments

In the event that all or any part of the service is disconnected at Customer request prior to expiration of any selected payment period, the Customer will be required to pay a Termination Liability Charge as stated in section A.4.b.(3) preceding. The Tariff provisions concerning Termination Liability Charges for recurring charges only shall not be applicable to any state, county, or municipal governmental entity when there is in effect, as a result of action by such entity and through a duly constituted legislative, administrative, or executive body: (i) a statute; (ii) an ordinance; (iii) a policy directive; or (iv) a constitutional provision, which restricts or prohibits an additional contractual payment for early termination of a contract by any such entity, or agency thereof, due to an unavailability of funding. When service is being provided and funding to the governmental entity for such service becomes unavailable, the governmental entity may cancel the service without additional payment obligation. Provided, however, that if the governmental entity cancels the service for any reason other than the unavailability of funds, the Termination Liability Charge provisions in section A.4.b.(3) preceding shall apply.

##### j. Moves of Service(s)

- (1) A move involves a change in the physical location of the provided service. A move will be treated as a disconnect at the existing physical location and all associated nonrecurring charges will apply at the new location. The Customer will remain responsible for satisfying the remainder of any existing Contract Term Payment Plan.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A12  
Original Sheet 13

ISSUED: January 17, 2002  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: February 1, 2002

## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A. DIGITAL CENTREX SERVICE (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### i. Moves of Service(s) (cont'd)

- (2) Termination Liability Charges will not apply to Customer requests for moves of service under Contract Term Payment Plans from one location to another location subject to the following:
  - (a) The original and new premises locations must be in Company territory within the same premise.
  - (b) The move from the original location to the new location must be completed within thirty (30) days of the original premises disconnect date.
  - (c) No lapse in billing will occur for moves of service under Contract Term Payment Plans.
  - (d) Orders to disconnect the existing service and re-establish it at the new location must be related.
  - (e) Any rate elements from the original location that are not re-established at the new location will be subject to the Termination Liability Charges.
  - (f) Any additions made at the new location will be treated as additions in accordance with section A.4.d. preceding.
  - (g) All regulations and charges for changes made to the service coincident to that move shall apply.
  - (h) All appropriate nonrecurring charges for moves of service as specified in this section A12 of the Tariff and section A4 of the Tariff will apply.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
2nd Revised Sheet 1  
Canceling 1st Revised Sheet 1

ISSUED: October 15, 2003  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: October 30, 2003

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
3rd Revised Sheet 2  
Canceling 2nd Revised Sheet 2

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## MISCELLANEOUS SERVICE ARRANGEMENTS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
2nd Revised Sheet 3  
Canceling 1st Revised Sheet 3

ISSUED: March 17, 2003  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: April 1, 2003

## MISCELLANEOUS SERVICE ARRANGEMENTS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
2nd Revised Sheet 4  
Canceling 1st Revised Sheet 4

ISSUED: May 14, 2003  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 29, 2003

## MISCELLANEOUS SERVICE ARRANGEMENTS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
1st Revised Sheet 1  
Canceling Original Sheet 1

ISSUED: May 10, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 25, 1996

## MISCELLANEOUS SERVICE ARRANGEMENTS

### A. CUSTOM CALLING FEATURES

#### 1. General

- a. Custom calling features consist of optional central office features which are intended to provide subscribers with a greater efficiency of the use of their telephone service.
- b. Custom calling features are limited to those areas served by electronically controlled central offices equipped for custom calling features, and will be offered as available.
- c. Custom calling features are furnished only in connection with individual line touch-tone service, exclusive of semipublic telephone service.
- d. Call Forwarding service and Three-Way Calling service contemplate that normal transmission performance quality cannot be guaranteed on all calls and cannot be effected in all instances depending on the distance and routing necessary to complete the call(s) involved.
- e. Appropriate service order charges apply except during Company designated periods of promotion. (N)  
(N)

#### 2. Feature Descriptions

##### a. Call Forwarding Service:

This service provides an arrangement for transferring incoming calls to another local service telephone number by dialing a code and the number of the service to which calls are to be transferred. In addition, calls may be transferred to a toll service telephone number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

##### b. Three-Way Calling Service (Conference 3):

This service permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection.

##### c. Call Waiting Service:

This service provides a tone signal to indicate to a customer who is using his telephone that another party is attempting to call him. It also permits the customer to answer the incoming call while holding his original call.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
5th Revised Sheet 2  
Canceling 4th Revised Sheet 2

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### A. CUSTOM CALLING FEATURES (cont'd)

#### 2. Feature Descriptions (cont'd)

##### d. Speed Calling Service (Abbreviated Dialing Service):

This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire seven- or ten-digit telephone number. The arrangement available is a 30-number capacity (30-code).

##### e. Fixed Call Address Service:

This service permits a customer to directly call a certain predetermined programmed telephone number by the lifting of the receiver from the telephone set.

#### 3. Rates (Per Central Office Line Equipped)

Subscribers to this service will be offered Call Forwarding, Three-Way Calling (Conference 3), Call Waiting, Speed Calling (30-code), and Fixed Call Address as described in 2a. through 2e. preceding, on an individual feature monthly rate basis or on a combined features package monthly rate basis.

##### a. Call Forwarding Service:

<u>Residence</u>	<u>Business</u>	
\$2.90	\$5.30	(I)

##### b. Three-Way Calling (Conference 3):

<u>Residence</u>	<u>Business</u>	
\$2.45	\$3.70	(I)

##### c. Call Waiting Service:

<u>Residence</u>	<u>Business</u>	
\$4.25	\$5.30	(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
6th Revised Sheet 3  
Canceling 5th Revised Sheet 3

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### A. CUSTOM CALLING FEATURES (cont'd)

#### 3. Rates (Per Central Office Line Equipped) (cont'd)

##### d. Speed Calling Service (30-code):

###### Residence

\$3.80

(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
5th Revised Sheet 4  
Canceling 4th Revised Sheet 4

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### A. CUSTOM CALLING FEATURES (cont'd)

#### 3. Rates (Per Central Office Line Equipped) (cont'd)

##### e. Fixed Call Address:

Residence

Business

\$2.55

\$3.70

(I)

### B. 976/900 BLOCKING SERVICE

#### 1. General

- a. 976/900 Blocking Service will provide a dialing restriction for all 1+900, and/or 976 and 1+976 calls placed from access lines so arranged for the Service.
- b. 976/900 Blocking Service is available to basic exchange customers with Residence Service, Business Service, and PBX Service.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 5

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## MISCELLANEOUS SERVICE ARRANGEMENTS

### B. 976/900 BLOCKING SERVICE (cont'd)

#### 1. General (cont'd)

- c. Calls to 1+900, and/or 976 and 1+976 from subscribers to 976/900 Blocking Service will be forwarded to a recorded announcement. It will be the responsibility of the subscriber to inform users of his/her service that 1+900, and/or 976 and 1+976 cannot be reached for any reason.
- d. 976/900 Blocking Service is furnished only from central offices which have been arranged to provide the Service. 976/900 Blocking Service is subject to the availability of facilities.
- e. The Company shall not be liable to any person for damages of any kind or nature arising out of, resulting from, or in connection with the provision of 976/900 Blocking Service.
- f. 976/900 Blocking Service will be furnished by the Company to subscribers at no charge.

### C. REMOTE CALL FORWARDING

#### 1. General

- a. Remote Call Forwarding (RCF) is a service which permits calls placed to a telephone number (remote call forwarding number) to be automatically routed to another telephone number designated by the subscriber (terminating station) by means of Telephone Company central office equipment.
- b. Remote Call Forwarding is offered in those areas where central office facilities are available.
- c. Remote Call Forwarding is not permitted when it is known the terminating station is a public telephone.
- d. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 6

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BY: JAMES W. TYLER-DIRECTOR

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### C. REMOTE CALL FORWARDING (cont'd)

#### 1. General (cont'd)

- e. In a multioffice exchange, the Telephone Company reserves the right to designate the central office which will provide Remote Call Forwarding.
- f. Call Forwarding will not be available as a feature on the Remote Call Forwarding terminating number.
- g. Transmission characteristics may vary depending on the distance and routing necessary to complete the call(s) involved. Remote Call Forwarding is not represented as suitable for the satisfactory transmission of data.
- h. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF number without interfering with or impairing any services offered by the Telephone Company.
- i. The subscriber to Remote Call Forwarding is entitled to one directory listing (without an address) at no charge in the directory applicable to the exchange in which the central office forwarding the calls is located. Additional listings are offered at rates specified in other sections of this Tariff.

#### 2. Rates

- a. The subscriber to Remote Call Forwarding is responsible for all applicable local and long distance charges between the forwarding central office and the terminating station.
  - (1) Appropriate long distance message detail will be provided to the subscriber for toll calls from the forwarding central office to the terminating telephone number.
  - (2) Message detail is not provided for local when Remote Call Forwarding is subscribed to on a local basis.
- b. The calling party will be responsible for any applicable local or long distance charges from the originating station to the telephone number which is being forwarded.
- c. Appropriate Service Connection Charges in other sections of this Tariff are applicable to the establishment of Remote Call Forwarding and to changes of the forwarding or terminating telephone number.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
5th Revised Sheet 7  
Canceling 4th Revised Sheet 7

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### C. REMOTE CALL FORWARDING (cont'd)

#### 2. Rates (cont'd)

d. The minimum contract period for this service is two months.

#### Monthly Rate

e. Remote Call Forwarding, per feature \$20.40 (I)

f. The following measured/message rates, where available, are in addition to the monthly rate when the central office which forwards the calls and the terminating station are in the same local calling area.

(1) Measured Rates, where available, per minute of use \$ .03

(2) Message Rates, per message \$ .12

### D. MILEAGE CHARGES

#### 1. General

Mileage charges apply in connection with off premise circuits serving extension stations, Private Branch Exchange stations, tie lines, miscellaneous equipment, and for the use of that portion of an individual line, private branch exchange trunk line, extension line, private exchange station line, or all or part of a circuit, furnished by the Company in addition to the basic rate for service, including airline measurement, route measurement, etc.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
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Canceling 1st Revised Sheet 8

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MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## MISCELLANEOUS SERVICE ARRANGEMENTS

### D. MILEAGE CHARGES (cont'd)

#### 2. Circuit Mileage

- (D)  
+
- (D)
- a. In the case of an extension station from individual line service or Private Branch Exchange stations, where the extension station or Private Branch Exchange station is not located on the same premises or in the same building as the main station or Private Branch Exchange Switchboard and for other circuit extensions of like character, where permitted, a circuit mileage charge of \$2.00 per two wire circuit required per month is made for each quarter mile, or fraction thereof, direct airline measurements, as provided hereinafter. (T)
- b. When provision of service to an off-premise extension station of Private Branch Exchange station of this character requires the use of more than a two wire circuit, the circuit line mileage charge shall be computed per two wire circuit. When provision of service to an off-premise extension station or Private Branch Exchange station requires the use of load coils, amplifiers, repeaters, or other equipment, they will be subject to charges as specified under Section A4 of this Tariff. (T)
- c. All mileage charges are in addition to the basic rate applicable to the particular service against which mileage charges are assessed. (T)
- d. Where different buildings not located on the same premises are involved, mileage charges are computed on direct air line measurements from the point where the extension line leaves the building in which is located the main station or Private Branch Exchange Switchboard to the place of location of the extension station, Private Branch Exchange station or other service, measured via intermediate serving central offices, if applicable. In those cases where the extension line is bridged to the main line in the central office, mileage charges are computed on the direct air line measurement from the location of the central office where bridged to the place of location of the off premise service. (T)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
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Canceling 1st Revised Sheet 9

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### D. MILEAGE CHARGES (cont'd)

#### 2. Circuit Mileage (cont'd)

- d. (cont'd) (T)

Where off premises service is located in the same building as the main service, mileage charges are computed on direct air line measurements from the point where the extension line leaves the premises on which the main service is located to the place of location of the off premise service. Mileage charges are computed separately for each extension line.

- e. Where for the purpose of furnishing off-premise extension lines it is necessary to lay underground conduit on the subscriber's premises, the subscriber may be required to provide and install such underground conduit or the Telephone Company will do the work at the subscriber's expense. Where the work is performed by the subscriber, it must be in accordance with the standard specifications of the Telephone Company. (T)

- f. When the practical manner of providing necessary circuits to off-premise stations requiring two or more circuits per station, especially those associated with multi-line systems, is by means of placing cable or multi-pair drop wire specifically for this purpose, a monthly charge of \$2.00 per quarter mile, or fraction thereof, will be applicable for each two wire circuit used. (T)

- g. When it is known or realized that the life of all or a part of an off-premise circuit extension will be shorter than the normal life of the plant or the cost of providing the plant if such as to render inadequate the mileage charges quoted herein, the subscriber may be required to pay construction and installation charges based upon the cost incurred in addition to mileage charges, in accordance with the regulations specified under Section A4 of this Tariff. (T)

#### 3. Tie Line Mileage

- a. Tie lines are circuits connecting subscriber's private branch exchange systems.
- b. For each tie line, a mileage charge applies in the same manner as prescribed for extension stations in 2.a. preceding. (T)
- c. The monthly charge for a tie line is the sum of the intraexchange or interexchange tie line mileage charge plus the private branch exchange tie line terminal charges.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
4th Revised Sheet 10  
Canceling 3rd Revised Sheet 10

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VICE PRESIDENT

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### E. BILLED NUMBER SCREENING

1. Billed Number Screening is a service which, through operator screening, prevents third number and collect calls from being billed to a telephone line.
2. Billed Number Screening is available to all classes of residence and single line business services which utilize the public switched network for long distance calling.
3. Operator Screening of collect, third number, and international collect calls cannot be guaranteed, therefore, charges for any such calls will be the responsibility of the customer.
4. The Company will provide Billed Number Screening where technological capabilities and facilities exist, at the following rate:

Monthly Rate

Per line	\$2.65	(I)
----------	--------	-----

5. Billed Number Screening for NPATS Providers can be found in Section A7.

### F. CENTRAL OFFICE BLOCKING WITH OPERATOR SCREENING

1. Central Office Blocking with Operator Screening provides ongoing call restriction where facilities are available.
2. Operator screening is provided for intraLATA calling through Company operators. Screening for interLATA calling is the responsibility of the interLATA carriers who choose to acknowledge the network screening signals passed to them.
3. The Company will provide Central Office Blocking with Operator Screening where technological capabilities and facilities exist, at the following rate:

Monthly Rate

Per line	\$2.65	(I)
----------	--------	-----

4. Central Office Blocking with Operator Screening for NPATS Providers can be found in Section A7.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 11

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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 25, 1996

## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

### G. ENHANCED CUSTOM CALLING FEATURES

+

#### 1. General

Enhanced custom calling features are a group of central office call management features offered in addition to basic telephone service and is an enhanced Custom Calling Feature package. This service consists of the following features.

#### 2. Definitions of Feature Offerings

##### a. Enhanced Call Waiting

This service combines the features of call waiting and the cancel call waiting feature which allows the customer to defer the call waiting feature to prevent call waiting tones from interrupting calls or disrupting data transmissions. Cancel call waiting can be activated before or during a call by dialing an access code and the cancellation stays in effect for the duration of the call. Incoming calls receive a busy signal while cancel call waiting is in effect.

##### b. Call Return

- 1) This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known.
- 2) The customer must dial a code to request that the network place the call. Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.
- 3) This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
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MANAGER, BUSINESS AFFAIRS

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## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

### G. ENHANCED CUSTOM CALLING FEATURES (Cont'd)

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#### 2. Definitions of Feature Offerings (cont'd)

##### b. Call Return (cont'd)

- 4) If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voice announcement to the Call Return customer.
- 5) If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for the voice announcement.
- 6) If the incoming call originates from a multi-line hunt group, the telephone number transmitted and available for the voice announcement will always be the main number of the hunt group, unless the telephone numbers are identified within the group.

##### c. Repeat Dialing

- 1) Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.
- 2) If the called line is busy, a confirmation announcement is heard, the customer hangs up and queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

##### d. Distinctive Ringing (Selective Call Ringing)

- 1) Distinctive Ringing allows the customer to define up to twelve telephone numbers which, when calling, will ring differently from a regular telephone call.
- 2) The customer creates a screening list through an interactive dialing process for up to twelve telephone numbers. When a call is received from one of the programmed numbers, the customer is alerted with a distinctive ring. Calls from numbers not programmed will ring normally. The numbers on the list may be changed or reprogrammed at any time by the customer.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 13

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MANAGER, BUSINESS AFFAIRS

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## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

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### G. ENHANCED CUSTOM CALLING FEATURES (Cont'd)

#### 2. Definitions of Feature Offerings (cont'd)

##### e. Call Block (Selective Call Rejection)

- 1) Call Block allows the customer to create a list of up to twelve numbers, which, when calling, will be blocked from ringing the customer's telephone and will be sent to an appropriate recording.
- 2) The feature enables the customer to prevent incoming calls from up to twelve specific telephone numbers by allowing the customer to program twelve telephone numbers into a screening list. When a call is received from a number on the screening list, and if Call Block is activated, the call is forwarded to a recording. If Call Block is not activated, the call completes as usual. Numbers may be added or deleted by the customer at any time.

##### f. Selective Call Forward

- 1) Selective Call Forward allows the customer to transfer selected calls to another telephone number. A screening list of up to 12 numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.
- 2) If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.
- 3) This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line groups.

##### g. Call Forwarding - No Answer

This service permits the automatic transfer of an incoming call to another local service telephone number when the called telephone remains unanswered for a predetermined number of rings, usually five or six.

In addition, calls may be transferred to a toll service telephone number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding-No Answer shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 14

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MANAGER, BUSINESS AFFAIRS

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## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

### G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

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#### 2. Definitions of Feature Offerings (cont'd)

##### g. Call Forwarding - No Answer (cont'd)

- (1) Call Forwarding No Answer - Fixed - This feature provides for calls terminating to the subscribers idle directory number to be forwarded, after a predetermined interval, to another telephone number on a premises other than the provisioned premises. The customer selected forward-to-number is preprogrammed by the Company at the time service is established and can only be changed via service order.
- (2) Call Forwarding No Answer - Controlled - This feature provides a customer the Call Forwarding No Answer feature and the capability to control activation/deactivation of the service by using dialing tones. The service is activated/deactivated by dialing a code and the number of the service to which calls are to be transferred.

##### h. Call Forwarding - Busy

This service provides an arrangement for transferring incoming calls to another predetermined local telephone number when the customer's line is already in use. In addition, calls may be transferred to a predetermined toll service telephone number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding-Busy shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment, in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. Business customers who subscribe to more than one access line on a single premises may not also subscribe to Call Forwarding Busy-Controlled. However, business customers with multiple lines at the same premises may subscribe to Call Forwarding Busy-Fixed, as long as the forward-to-number is located at a premises other than the provisioned premises.

- 1) Call Forwarding Busy-Fixed - This feature provides for calls terminating to the subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selected forward-to-number is preprogrammed by the Company at the time service is established and can only be changed via service order.
- 2) Call Forwarding Busy-Controlled - This feature provides a customer the Call Forward Busy feature and the capability to control activation/deactivation of the service by using dialing tones. The service is activated/deactivated by dialing a code and the number of the service to which calls are to be transferred.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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SECTION A13  
Original Sheet 14.1

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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

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## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

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### G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

#### 2. Definitions of Feature Offerings (cont'd)

##### i. Call Trace

- 1) Call Trace enables the customer to initiate an automatic trace of the last call received. A trace is considered successful when the customer is informed by the voice response unit that the Call Trace has been successfully completed. Certain types of calls, i.e., out of the area long distance, cannot be traced using this feature.
- 2) Upon activation by the customer, the Call Trace information (calling and called number, the time the call was received, and the time the trace was activated) is recorded and stored until requested by an authorized law enforcement agency. The information collection process is instantaneous and the customer using this feature will be notified immediately if the trace was successful and will then be instructed to contact the local law enforcement agency if they wish to file a complaint. The customer is not provided the traced number. At the customer's request, the Company will provide assistance and support. If the customer pursues with law enforcement, the Company will provide the Call Trace information to law enforcement.
- 3) If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, or receives a Call Waiting indication during the call to be traced, Call Trace will not record the correct number.
- 4) Call Trace is available to residence and business customers by monthly subscription. Unlimited access to the feature is provided with no additional charge for each activation.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
3rd Revised Sheet 15  
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VICE PRESIDENT

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

#### 3. Regulations and Limitations of Service

##### a. The following limitations apply:

- 1) These features are provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within the Custom Local Area Signaling Services (CLASS) serving areas.
- 2) Appropriate service order charges apply except during Company designated periods of special promotion.
- 3) These features will not be provided to Company public and semi-public telephone service, toll terminals, rotary line service, PBX trunks, or from some remote switching locations.
- 4) These features are available to single line residence and business customers.
- 5) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.

#### 4. Rates and Charges

		<u>Monthly Rate</u>
a.	Enhanced Call Waiting	
	Residential	\$5.60 (I)
	Business	\$6.35 (I)
b.	Call Return	
	Residential	\$3.70 (I)
	Business	\$4.25 (I)
c.	Repeat Dialing	
	Residential	\$3.70 (I)
d.	Distinctive Ringing (Selective Call Ringing)	
	Residential	\$3.70 (I)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
4th Revised Sheet 16  
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## MISCELLANEOUS SERVICE ARRANGEMENTS

### G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

#### 4. Rates and Charges (cont'd)

		<u>Monthly Rate</u>	
e.	Call Block (Selective Call Rejection)		
	Residential	\$3.70	(I)
	Business	\$4.25	(I)
f.	Selective Call Forward		
	Residential	\$3.70	(I)
	Business	\$4.25	(I)
g.	Call Forwarding - No Answer		
	(1) Fixed		
	(a) Residential	\$ .95	(I)
	(b) Business	\$1.35	(I)
	(2) Controlled		
	(a) Residential	\$1.25	(I)
	(b) Business	\$1.35	(I)
h.	Call Forwarding - Busy		
	(1) Fixed		
	(a) Residential	\$ .95	(I)
	(b) Business	\$1.35	(I)
	(2) Controlled		
	(a) Residential	\$1.25	(I)
	(b) Business	\$1.35	(I)
i.	Call Trace		
	(1) Per line	\$5.00	(I)

**GENERAL EXCHANGE TARIFF**  
SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 16.1

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

MISCELLANEOUS SERVICE ARRANGEMENTS

G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

5. Caller ID-Basic (Number Delivery) (M)
- a. Definition +
- 1) This feature enables the customer to view on a display unit the Directory Number (DN) of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
- 2) When Caller ID-Basic is activated on a customer's line, the number of an incoming call is revealed on the display unit between the first and second ring. (M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
1st Revised Sheet 17  
Canceling Original Sheet 17

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## MISCELLANEOUS SERVICE ARRANGEMENTS

### G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

#### 5. Caller ID-Basic (Number Delivery) (cont'd)

##### a. Definition (cont'd)

- 3) Any customer subscribing to Caller ID-Basic will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

##### b. Regulations and Limitations.

- 1) Caller ID-Basic service is provided subject to the availability of Company facilities. Additionally, this feature will only operate on calls originating and terminating within Custom Local Area Signaling Service (CLASS) equipped offices.
- 2) The service will not be provided to Company public and semi-public telephone service, toll terminals, PBX trunks or from some remote switching locations.
- 3) Caller ID-Basic is not eligible for Vacation Service unless the main service that is associated with Caller ID-Basic is also on Vacation Service. (T)
- 4) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- 5) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary group rather than the directory number accessed by the caller.
- 6) The Company will deliver all numbers, subject to the technical limitations defined in this Tariff, including telephone numbers associated with Non-Published Listing Service as described in Section A6 of this Tariff.
- 7) Telephone numbers transmitted via Caller ID-Basic are intended solely for the use of the Caller ID-Basic subscriber. Resale of this information is prohibited by this Tariff.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
3rd Revised Sheet 18  
Canceling 2nd Revised Sheet 18

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## MISCELLANEOUS SERVICE ARRANGEMENTS

### G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

#### 5. Caller ID-Basic (Number Delivery) (cont'd)

##### b. Regulations and Limitations (cont'd)

- 8) Calling numbers will not be displayed on operator-handled calls or calls from access lines where Calling Number Delivery Blocking (CNDB) has been activated.
- 9) Caller ID-Basic is available to single line residence and business customers.

##### c. Rates and Charges

	<u>Monthly Rate</u>	
1) Caller ID-Basic		
Residential	\$ 8.75	(I)
Business	\$11.90	(I)

#### 6. Calling Number Delivery Blocking (CNDB)

- a. Calling Number Delivery Blocking (CNDB) enables the subscriber to block transmission of his/her telephone number on outgoing calls to subscribers of Caller ID-Basic and/or Caller ID-Deluxe. The subscriber must activate the feature on a per-call basis by entering a 3-digit code before dialing the called number.
- b. Per line blocking of Caller ID-Basic and/or Caller ID-Deluxe is available upon request to the following entities only:
  - 1) private, non-profit, tax-exempt, domestic violence intervention agencies
  - 2) federal, state, and local law enforcement agencies
  - 3) employees of the agencies in 1) and 2) previous

Per line blocking is in operation on a continuous basis and can only be deactivated by entering a three-digit code before dialing the called number. The feature is applicable on all outgoing calls placed from the customer's line. This service is available to the listed agencies only. Individuals employed by the agencies are also eligible for per line blocking of their residential access lines, where available.

- c. CNDB is available only as specified in G.5.b.(1) preceding.
- d. The Company's limits of liability are described in Section A2 of this Tariff.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 19

ISSUED: May 10, 1996  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 25, 1996

## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

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### G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

#### 6. Calling Number Delivery Blocking (CNDB) (cont'd)

- e. No monthly recurring rates or usage charges apply to the provision of this service. Service order charges are not applicable.

#### 7. Caller ID-Deluxe (Name and Number Delivery)

##### a. Definition

- 1) This feature enables the customer to view on a display unit the directory name and number of an incoming telephone call. The display unit may be an ancillary device which is attached to the customer's telephone set or may be a special telephone set with the display unit built-in.
- 2) When Caller ID-Deluxe is activated on a customer's line, the name and number of an incoming call is revealed on the display unit between the first and second ring.
- 3) Any customer subscribing to Caller ID-Deluxe will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

##### b. Regulations and Limitations

- 1) This service is provided subject to the availability of Company facilities. Additionally, the feature described will only operate on calls originating and terminating within Custom Local Area Signaling Service (CLASS) offices equipped for Caller ID-Deluxe.
- 2) The service will not be provided to Company public and semi-public telephone service, toll terminals, PBX trunks or from some remote switching locations.
- 3) Caller ID-Deluxe is not eligible for Vacation Service unless the main service associated with Caller ID-Deluxe is also on Vacation Service.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
3rd Revised Sheet 20  
Canceling 2nd Revised Sheet 20

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BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### G. ENHANCED CUSTOM CALLING FEATURES (Cont'd)

#### 7. Caller ID-Deluxe (Name and Number Delivery) (cont'd)

##### b. Regulations and Limitations (cont'd)

- 4) In no event shall the Company be held liable for any losses or damages arising from the unavailability or failure of its equipment or facilities, or for any act, omission or failure of performance by the Company or its employees or agents in connection with this service.
- 5) If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone name and number displayed may be the name listed in the Company's records and main number of that PBX or rotary group rather than the directory name and number accessed by the caller.
- 6) The Company will deliver all names and numbers, subject to the technical limitations defined in this tariff, including telephone names and numbers associated with Non-Published Listing Service as described in Section A6 of this Tariff.
- 7) Telephone names and numbers transmitted via Caller ID-Deluxe are intended solely for the use of the Caller ID-Deluxe subscriber. Resale of this information is prohibited by this Tariff.
- 8) Calling names and numbers will not be displayed on operator-handled calls or calls from access lines where Calling Number Delivery Blocking (CNDB) has been activated.
- 9) Caller ID-Deluxe is available to single line residence and business customers.

##### c. Rates and Charges

	Monthly <u>Rate</u>	
1) Caller ID-Deluxe		
Residential	\$ 9.20	(I)
Business	\$12.20	(I)

#### 8. Teen Service

##### a. Definition

- 1) Teen Service will enable a subscriber to have up to four telephone numbers associated with a single access line. Subscribers to this service will be able to receive calls dialed to two, three or four separate telephone numbers without having a second, third or fourth line.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 21

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MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 25, 1996

## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

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### G. ENHANCED CUSTOM CALLING FEATURES (Cont'd)

#### 8. Teen Service (cont'd)

##### a. Definition (cont'd)

- 2) A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls.
- 3) A distinctive Call Waiting tone for each additional telephone number will be provided to customers subscribing to Call Waiting service where facilities permit. Only one Call Waiting feature is required for the service to work on all Teen Service numbers assigned to the customer.
- 4) Teen Service consists of three additional telephone numbers associated with a single access line.

##### b. Regulations and Limitations

- 1) This service is available to individual line residence and business customers only in areas equipped with digital switches that are provisioned with the software necessary to provide Teen Service.
- 2) Teen Service is not offered in conjunction with Centrex service, PBX trunk service, Company or customer provided public telephone service, lines equipped with rotary or hunting arrangements, foreign exchange or foreign central office service, or with access lines terminating in customer premises switching or key equipment. Teen Service may not be compatible with all types of customer provided telephone equipment.
- 3) Teen Service is provided subject to the availability of facilities.
- 4) Teen Service subscribers will be entitled to one listing with each Teen Service number at no additional charge. Listings for Teen Service are subject to regulations specified in Section A6 of this Tariff for Directory Listings. Other listings may also be provided under the terms, rates and conditions described in Section A6 of this Tariff.
- 5) All telephone numbers associated with a line equipped with Teen Service must originate from the same central office switching machine.
- 6) When establishing Teen Service service, customers who also subscribe to Call Forwarding service must choose one of the following options:
  - (a) All telephone numbers associated with the line will be forwarded to a single number when Call Forwarding service is activated. Only one Call Forwarding feature is required for the service to work on all Teen Service numbers assigned to the customer.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
3rd Revised Sheet 22  
Canceling 2nd Revised Sheet 22

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BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### G. ENHANCED CUSTOM CALLING FEATURES (cont'd)

#### 8. Teen Service (cont'd)

##### b. Regulations and Limitations

###### 6) (cont'd)

(b) The main telephone number only will be forwarded when Call Forwarding service is activated. The additional Teen Service numbers will continue to ring and may be answered at the subscriber's premises.

7) This Tariff sets forth the rates for Teen Service as described in c. following.

##### c. Rates and Charges

	Monthly Rate	
1) Teen Service		
Residential	\$3.70	(I)
Business	\$7.40	(I)

### H. ENHANCED CUSTOM CALLING FEATURE PACKAGES

#### 1. General

a. Enhanced Custom Calling Feature Packages combine certain Enhanced Custom Calling and Custom Calling features into packages at rates which provide a twenty percent (20%) monthly savings over the rates that would apply if the features were purchased individually.

b. The packaged features are those offered individually in Section A13.A. and G. of this Tariff. All descriptions, rules and regulations specified in those sections apply to these packages also.

#### 2. Package Descriptions

a. Enhanced Call Waiting Package includes:

Enhanced Call Waiting  
Distinctive Ringing (Selective Call Ringing)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
2nd Revised Sheet 23  
Canceling 1st Revised Sheet 23

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BY: JAMES T. SCHUMACHER-  
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## MISCELLANEOUS SERVICE ARRANGEMENTS

### H. ENHANCED CUSTOM CALLING FEATURE PACKAGES (cont'd)

#### 2. Package Descriptions (cont'd)

##### b. Advanced Features Package includes:

Call Return  
Enhanced Call Waiting  
Three-Way Calling (Conference 3)  
Repeat Dialing

##### c. Caller ID Package includes:

Caller ID-Basic  
Distinctive Ringing (Selective Call Ringing)  
Call Return

##### d. Screening Features Package includes:

Distinctive Ringing (Selective Call Ringing)  
Call Block (Selective Call Rejection)  
Repeat Dialing  
Call Return  
Call Forwarding

#### 3. Rates

Monthly  
Rate

(D)

(D)

##### b. Business Rates

(1)	Enhanced Call Waiting Package	\$ 8.00
(2)	Advanced Features Package	\$14.00
(3)	Caller ID Package	\$16.00
(4)	Screening Feature Package	\$17.00

(I)

(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A13  
Original Sheet 24

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MANAGER, BUSINESS AFFAIRS

EFFECTIVE: May 25, 1996

## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

### I. MULTI-FEATURE DISCOUNT PLAN

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#### 1. Description

- a. The Multi-Feature Discount Plan is a packaging option which offers residence and business customers a fifteen percent (15%) monthly savings over the monthly rates that would apply for selected Custom Calling and Enhanced Custom Calling features when a minimum purchase requirement of two (2) features is met. Features included in the Multi-Feature Discount Plan are as follows:

Call Forwarding  
Three-Way Calling (Conference 3)  
Call Waiting  
Speed Calling (8 code)  
Speed Calling (30 code)  
Fixed Call Address  
Enhanced Call Waiting  
Call Return  
Repeat Dialing  
Distinctive Ringing (Selective Call Ringing)  
Call Block (Selective Call Rejection)  
Selective Call Forward  
Call Forwarding - No Answer  
Call Forwarding - Busy  
Caller ID-Basic  
Caller ID-Deluxe  
Calling Number Delivery Blocking (CNDB)  
Teen Service

#### 2. Regulations and Limitations

- a. All existing regulations and limitations described in Section A13.A. and G. of this Tariff applicable to the individual features listed in A13.I.1. remain in effect.
- b. Discounts are applicable on a per line basis. In order to be included in the determination of appropriate discounts, all features must be provisioned to a single customer at a single location.
- c. Appropriate service order charges apply except during Company designated periods of promotion.
- d. Multi-Feature Discount Plan credit can be suspended as specified in Section A2 of this Tariff. During the period of suspension, no recurring credit applies.

(N)

# GENERAL EXCHANGE TARIFF

VISTA-UNITED TELECOMMUNICATIONS

SECTION A13  
Original Sheet 25

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

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### J. CALL TRACING

#### 1. General

Call Tracing is the service of attempting to trace and identify at the request of a subscriber the source of the origin of obscene, harassing, and/or other nuisance type of telephone calls.

#### 2. Regulations

- a. Subscribers initiate requests for Call Tracing service by contacting the Company Business Office and the appropriate law enforcement agency.
- b. Requests for Call Tracing will be evaluated on a case by case basis by the Company and the appropriate law enforcement agency and will primarily be used in situations that involve potential harm and/or threats of danger to life and/or property and following receipt by the Company of the appropriate subscriber or other authorization. Once it has been determined based upon the circumstances and severity of the situation that Call Tracing is warranted, the Company will arrange to have line identification equipment placed on the customer's line.
- c. The Company will trace calls when requested based upon the availability of central office technicians and/or line identification equipment.
- d. The Company does not guarantee successful call tracing results when line identification equipment is placed. When call tracing results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended line subscriber.
- e. If the customer so desires, trace information may be used by the Company to prevent such obscene, harassing, and/or other nuisance type calls in lieu of law enforcement involvement in the matter.
- f. In the event a customer requested call tracing is unsuccessful, the customer will be given the option of changing the telephone number at no charge.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
4th Revised Sheet 26  
Canceling 3rd Revised Sheet 26

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VICE PRESIDENT

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### J. CALL TRACING

#### 2. Regulations (cont'd)

- g. The Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Company in connecting with Call Tracing service which were not caused by the Company's failure to maintain proper standards of maintenance and operation or by the Company's failure to exercise reasonable supervision (i.e. willful neglect).
- h. This Tariff does not apply to trap and trace ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by law enforcement agency within its legal powers. The Company may charge for the above on a case by case basis as specified in Section A5.H. of this Tariff.
- i. Any trap and trace conducted under this Tariff beyond a 10 day period shall be at the discretion of the Company. Requests for extended trap and trace are subject to the availability of facilities and technicians and may be charged for on a Special Service Arrangements (Special Assemblies) basis.

### K. CALL WAITING DISPLAY

#### 1. Description

- a. Spontaneous Call Waiting Identification (SCWID), or Call Waiting Display, is a residential and business service that provides a visual display of the incoming caller's name or number when Call Waiting is activated on the subscriber's line. This service combines and enhances Caller ID-Deluxe and Call Waiting.
- b. A subscriber who is engaged in a conversation and receives an incoming call hears a special call waiting tone and is provided a visual display of the call-waited party's number and name. As with Caller ID-Deluxe, the subscriber must have a terminal device capable of alphanumeric display and subscribe to Call Waiting Display, as well as Caller ID-Deluxe and Call Waiting, the regulations and limitations for which are applicable hereto. However, if an extension telephone incapable of receiving and displaying calling party information is also off-hook when a second call comes in, calling name and number information will not be delivered to the telephone that is capable of display.

#### 2. Monthly Rate

Residential	\$2.40	(I)
Business	\$3.70	(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
1st Revised Sheet 27  
Canceling Original Sheet 27

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## MISCELLANEOUS SERVICE ARRANGEMENTS

### L. RESIDENTIAL ONLY CUSTOM CALLING FEATURES AND SERVICE PACKAGES

#### 1. General

- a. Residential Only Custom Calling Features and Service Packages combine certain basic Custom Calling features, Enhanced Custom Calling features, and other service into packages at rates which provide a savings over the monthly rates that would apply if the features and/or service were purchased individually.
- b. The following features and service packages consist of those features offered individually in Sections A, G., and K. of this Section A13 of the Tariff as well as certain service offered and provided outside of this Tariff. All feature descriptions, rules and regulations specified in those sections apply to these packages also.

#### 2. Package Descriptions

- a. TalkSmart Advantage includes the following basic and Enhanced Custom Calling features and service:
  - Call Forwarding
  - Caller ID – Deluxe
  - Call Return
  - Advanced Voice Mail service plus  
Call Forward/Busy Fixed and Call Forward/No Answer Fixed, or  
Call Forward/Busy Controlled and Call Forward/No Answer Controlled
  - Call Waiting
  - Call Waiting Display (SCWID)
  - Three Way Calling (Conference 3)
- b. TalkSmart Plus includes the following basic and Enhanced Custom Calling features:
  - Call Forwarding
  - Caller ID – Deluxe
  - Call Return
  - Call Waiting
  - Call Waiting Display (SCWID)
  - Three Way Calling (Conference 3)
- c. TalkSmart includes the following basic Custom Calling features:
  - Call Forwarding
  - Three Way Calling (Conference 3)
  - Call Waiting

#### 3. Monthly Rates

a.	TalkSmart Advantage	\$20.90	(I)
b.	TalkSmart Plus	\$15.60	
c.	TalkSmart	\$ 6.80	(I)
			(D)
			(D)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A13  
1st Revised Sheet 28  
Canceling Original Sheet 28

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## MISCELLANEOUS SERVICE ARRANGEMENTS

### M. ANONYMOUS CALL REJECTION

#### 1. Description

- a. This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject incoming calls for which calling name/number display information has been intentionally blocked by the caller.
- b. Only calls for which the information has been blocked are rejected.
- c. If the display information is not available due to network restrictions or other reasons, the receiving Customer premises equipment (telephone or adjunct), if equipped, is presented with a message to indicate the unavailability of the calling information.
- d. Rejected calls are sent to a service provider announcement. Anonymous Call Rejection can be overridden by an operator in case of emergency.

#### 2. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(T)
Residential	\$3.20	\$6.90	(I)
Business	\$3.20	\$6.90	(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A14  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## AUXILIARY EQUIPMENT

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A14  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## AUXILIARY EQUIPMENT

### A. HEARING-IMPAIRED EQUIPMENT

#### 1. VuPhone

A single unit telecommunications device with a visual display window and a keyboard, designed for the hearing and speech impaired. It connects to any telephone through the handset or through direct line hookup. As the user types a message, it appears on the display window and on that of the person called. The VuPhone can hold up to 700 characters in its memory. It is easy to transport and hook up wherever a phone exists, and comes with an optional carrying case. Rechargeable backup battery power permits use even in an emergency with no power. This equipment is offered by the telephone company at the following purchase price and/or monthly installment and lease rates, which are in addition to the regular monthly rates for the class of service furnished plus any service connection, move or change charge applicable:

Purchase Price	36-month Installment Rate Per Month	48-month Installment Rate Per Month	Monthly Lease Rate	Installation Charge
\$564.00	\$20.40	\$16.57	\$10.53	\$0.00

#### 2. Amplified Receiver Handset

Equipment which improves telephone reception when the signal is weak, when line voltage is low, under high noise conditions, or for people with impaired hearing. The added receiver volume can be precisely set to the ideal level for any requirement. The rotary volume setting disc is located on the fingertip side of the 500-type handset handle, providing fingertip control. This equipment is offered by the Telephone Company at the following purchase price and/or monthly installment and lease rates, which are in addition to the regular monthly rates for the class of service furnished plus any service connection, move or change charge applicable:

##### a. Full-Modular

Purchase Price	36-month Installment Rate Per Month	48-month Installment Rate Per Month	Monthly Lease Rate	Installation Charge
\$32.00	\$1.15	\$.93	\$.60	\$0.00

##### b. Non-Modular

Purchase Price	36-month Installment Rate Per Month	48-month Installment Rate Per Month	Monthly Lease Rate	Installation Charge
\$32.00	\$1.15	\$.93	\$.60	\$17.00



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A14  
Original Sheet 2

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

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## AUXILIARY EQUIPMENT

### A. HEARING-IMPAIRED EQUIPMENT (cont'd)

#### 3. Handset Receiver Amplifier

Equipment designed to fit the standard styles of telephone sets which is easily installed and provides adjustable volume gain without phone set modification. It mounts on the side of the phone housing with a clip or double-back tape. Telephone handset is not included. This equipment is offered by the Telephone Company at the following purchase price and/or monthly installment and lease rates, which are in addition to the regular monthly rates for the class of service furnished plus any service connection, move or change charge applicable:

##### a. Modular

<u>Purchase Price</u>	<u>36-month Installment Rate Per Month</u>	<u>48-month Installment Rate Per Month</u>	<u>Monthly Lease Rate</u>	<u>Installation Charge</u>
\$17.00	\$ .60	\$ .49	\$ .31	\$0.00

##### b. Non-Modular

<u>Purchase Price</u>	<u>36-month Installment Rate Per Month</u>	<u>48-month Installment Rate Per Month</u>	<u>Monthly Lease Rate</u>	<u>Installation Charge</u>
\$17.00	\$ .60	\$ .49	\$ .31	\$0.00

#### 4. Telephone Extension Signal Relay

Equipment primarily intended for use in auxiliary signal systems, code calling systems and as a ringing signal in noisy locations. It is housed in a case with brackets for mounting in back boxes which interfaces with a telephone line and some type of signaling device to provide a visual indication of a ringing telephone. This equipment is offered by the Telephone Company at the following purchase price and/or monthly installment and lease rates, which are in addition to the regular monthly rates for the class of service furnished plus any service connection, move or change charge applicable.

<u>Purchase Price</u>	<u>36-month Installment Rate Per Month</u>	<u>48-month Installment Rate Per Month</u>	<u>Monthly Lease Rate</u>	<u>Installation Charge</u>
\$45.00	\$1.61	\$1.31	\$ .83	\$17.00

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A14  
Original Sheet 3

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## AUXILIARY EQUIPMENT

### A. HEARING-IMPAIRED EQUIPMENT (cont'd)

#### 5. Visual Ring Indicator

Equipment primarily intended for use as a ringing signal to provide a visual indication of a ringing telephone for use by customers where hearing is impaired. The ring indicator is plugged in and the suction cup is attached to the telephone. The lamp will flash when the phone is ringing. This equipment is offered by the Telephone Company at the following purchase and/or monthly installment and lease rates for the class of service furnished plus any service connection, move or change charge applicable:

<u>Purchase Price</u>	<u>36-month Installment Rate Per Month</u>	<u>48-month Installment Rate Per Month</u>	<u>Monthly Lease Rate</u>	<u>Installation Charge</u>
\$23.00	\$ .83	\$ .68	\$ .43	\$0.00

#### 6. Audible Ring Indicator

Equipment primarily intended for use as a ringing signal to provide an audible indication of a ringing telephone for use by customers where hearing is impaired. The ring indicator plugs into any phone jack. Volume adjustments range from a whisper to a 95 d.b. level. This equipment is offered by the Telephone Company at the following purchase and/or monthly installment and lease rates for the class of service furnished plus any service connection, move or change charge applicable:

<u>Purchase Price</u>	<u>36-month Installment Rate Per Month</u>	<u>48-month Installment Rate Per Month</u>	<u>Monthly Lease Rate</u>	<u>Installation Charge</u>
\$17.00	\$ .50	\$ .40	\$ .28	\$32.00

### B. MAINTENANCE AND WARRANTY OF EQUIPMENT FOR THE HEARING-IMPAIRED

All ordinary expense of maintenance and repairs to Telephone Company hearing-impaired equipment, unless otherwise specified in the General Exchange Tariff, or the Local Exchange Tariff, is borne by the Telephone Company. For customer-provided hearing-impaired equipment, the warranty of the Telephone Company is the same as that of the manufacturer of the hearing-impaired equipment. Once that warranty has expired, the customer shall be responsible for the payment of Telephone Company charges for visits by the Telephone Company to the customer's premises where a service difficulty or trouble results from customer-provided hearing-equipped equipment and facilities.

Per Maintenance Service Call, plus Time and Materials	\$15.00
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 2

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

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## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

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## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### A. GENERAL

1. Customer-provided terminal equipment, protective circuitry, and communications systems may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in may be specifically provided for elsewhere in this General Exchange Tariff. In all such cases the customer-provided terminal equipment or communications systems will be so constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.
2. Where telecommunications service is available under this Tariff for use in connection with customer provided terminal equipment, protective circuitry, or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Telephone Company's service. Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.
3. The Company shall not be responsible for the Installation, operation or maintenance of any customer-provided terminal equipment, protective circuitry, or communications systems. Telecommunications service is not represented as adapted to the use of customer-provided terminal equipment or systems and where such are connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service: subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment, protective circuitry, or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment, protective circuitry or systems.
4. The Telephone Company will not be responsible to the subscriber or otherwise, if changes in the company's communications facilities, operations or procedures renders the customer-provided terminal equipment, protective circuitry, or communications systems obsolete or require modification or alternation of such equipment. The Telephone Company will give at least 90 days notice in writing if such changes can reasonably be expected to occur, allowing the customer an opportunity to maintain uninterrupted service.
5. The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 2

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BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### A. GENERAL (cont'd)

6. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by customer provided terminal equipment or protective circuitry that meets the requirements of Part 68 of the FCC Rules and Regulations.
7. Where any customer-provided equipment, protective circuitry or communications system is used with telecommunications service in violation of any of the provisions in this Tariff, the Telephone Company will take such immediate action as necessary for the provision of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or systems or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff.
8. Customer-provided terminal equipment or communications systems which serve a location which the Telephone Company considers impracticable to serve because of hazard or inaccessibility may be connected with telecommunications service only by means of customer-provided terminal equipment and/or protective circuitry that has been registered in accordance with Part 68 of the FCC Rules and Regulations.
9. The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.
10. The customer must provide all the electrical power necessary for the operation of customer-provided communications systems equipment and associated lines to the point of interconnection.
11. The customer must provide and install all wiring from the point of connection with telephone company facilities and will make the actual connection to the Company facilities.
12. Terminal equipment or protective circuitry lawfully connected directly to the Telephone Company's exchange facilities in each exchange as of May 1, 1976, where compatible, may continue to be connected for the life of the equipment in the same or a compatible exchange without being registered, unless subsequently modified.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
1st Revised Sheet 3  
Canceling Original Sheet 3

ISSUED: March 21, 1000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### A. GENERAL (cont'd)

13. Terminal equipment and protective circuitry of a type lawfully connected directly to the Telephone Company's exchange facilities in each exchange as of May 1, 1976, where compatible, may be connected thereafter in the same or compatible exchange until January 1, 1978, at which time all terminal equipment and protective circuitry, other than terminal equipment and protective circuitry covered in paragraph 12. above, must be registered in accordance with Part 68 of the FCC Rules and Regulations.
14. Terminal equipment and protective circuitry of a type not lawfully connected directly to the Telephone Company's exchange facilities in each exchange on May 1, 1976, where compatible, may be directly connected after January 1, 1978, in the same or a compatible exchange only if the customer-provided terminal equipment or protective circuitry has been registered in accordance with Part 68 of the FCC Rules and Regulations.
15. Terminal equipment not registered nor grandfathered in accordance with Part 68 of the FCC Rules and Regulations may be connected to the network pursuant to the tariff provisions in effect prior to May 1, 1976, requiring the use of customer-provided protective circuitry registered in accordance with Part 68 of the FCC Rules and Regulations.

(D)  
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(D)

16. The Telephone Company will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Telephone Company caused by customer-provided terminal equipment or protective circuitry.

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT

#### 1. Data Transmitting and/or Receiving Terminal Equipment

Customer-provided data transmitting and/or receiving terminal equipment which involves direct electrical connection to the facilities furnished by the Telephone Company may be used with such facilities for telecommunications service either through a data set, or a data access arrangement, on a two-point or multi-point basis.

(T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 4

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

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## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (cont'd)

#### 1. Data Transmitting and/or Receiving Terminal Equipment (cont'd)

##### a. Data Set

Where the customer elects to use a customer provided data transmitting and/or receiving terminal equipment with a data set the data set shall perform the functions of:

- (1) Network control signaling (except customer-provided tone-type address signaling through a connecting arrangement, or through customer-provided equipment which affects connections externally to network control signaling unit by means of an acoustic or inductive connection.)
- (2) Conditioning the data signals generated by the customer-provided equipment to signals suitable for transmission by means of Telephone company facilities and
- (3) Conditioning signals transmitted by means of Telephone Company facilities to data signals suitable for reception by customer-provided equipment.

Teletypewriter equipment when used with a data set shall be provided by the customer.

##### b. Data Access Arrangement

Where the customer uses customer provided data transmitting and/or receiving terminal equipment through a data access arrangements:

- (1) The customer shall furnish the equipment which performs the functions of data signal conditioning referred to under B.1.a.(2) and B.1.a.(3) above.
- (2) A data access arrangement is necessary which provides a protective connecting arrangement for use with the network control signaling unit (except customer-provided tone-type address signaling through a connecting arrangement, or through customer-provided equipment which affects connections externally to a network control signaling unit by means of an acoustic or inductive connection). In lieu of the connecting arrangement, an arrangement for use with the network control signaling unit to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in (3) following may be used.
- (3) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided data transmitting equipment must comply with the following minimum network protection criteria.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 5

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

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## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (cont'd)

#### 1. Data Transmitting and/or Receiving Terminal Equipment (cont'd)

##### b. Data Access Arrangement (cont'd)

##### (3) (cont'd)

- (a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office shall not exceed 12db below one milliwatt when averaged over any three second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises will be specified for each customer's location, but in no case shall it exceed one milliwatt.
- (b) To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits:
  - (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in B.1.b.(3)(a) above.
  - (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
  - (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
  - (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
  - (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.
- (c) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises at no time have energy solely in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 6

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (cont'd)

#### 1. Data Transmitting and/or Receiving Terminal Equipment (cont'd)

##### c. Acoustic, Inductive Connections

- (1) Customer-provided data transmitting and/or receiving terminal equipment (including telephotograph equipment) may be acoustically or inductively connected with Company facilities for telecommunications service provided the acoustic or inductive connection is made externally to a network control signaling unit. Use of such service is on a two-point basis.
- (2) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided data transmitting equipment must comply with the following minimum network protection criteria:
  - (a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) does not exceed 9db below one milliwatt when averaged over any three second interval.
  - (b) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):
    - (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in B.1.c.(2) (a) above.
    - (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
    - (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
    - (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
    - (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 7

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (cont'd)

#### 1. Data Transmitting and/or Receiving Terminal Equipment (cont'd)

##### c. Acoustic, Inductive Connections (cont'd)

- (c) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Telephone Company line shall at no time have energy solely in the 2450 to 2750 Hertz band.) If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

#### 2. Voice Transmitting and/or Receiving Terminal Equipment

##### a. Direct Electrical Connections

Customer-provided voice transmitting and/or receiving terminal equipment which involves direct electrical connection to the facilities furnished by the Telephone Company for telecommunications service may be used with such facilities in accordance with (1) and (2) following, except where otherwise specified in this Tariff:

- (1) The connection shall be made through a network control signaling unit (except customer-provided tone-type address signaling through a connecting arrangement, or through customer-provided equipment which affects connections externally to a network control signaling unit by means of an acoustic or inductive connection) and a connecting arrangement.
- (2) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:
  - (a) To prevent excessive noise and crosstalk in the network it is necessary that the long term average power of the applied signal during established connections not exceed 12db below one milliwatt at the serving central office. To insure that this limit is not exceeded, the power of the signal which may be applied by the customer-provided equipment to the Telephone Company interface located on the customer's premises shall not exceed 7db below one milliwatt averaged over any three second interval.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 8

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (cont'd)

#### 2. Voice Transmitting and/or Receiving Terminal Equipment (cont'd)

##### a. Direct Electrical Connections (continued)

##### (2) (cont'd)

(b) To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits:

- (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in B.2.a(2)(a) above.
- (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
- (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
- (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
- (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

(c) To prevent the interruption or disconnection of a call, or interference with the network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Telephone Company interface located on the customer's premise at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

##### b. Acoustic, Inductive Connections

- (1) Customer-provided voice transmitting and/or receiving terminal equipment may be acoustically or inductively connected with Telephone Company facilities for telecommunications service provided the acoustic or inductive connection is made externally to a network control signaling unit.
- (2) To protect the telecommunications network and the service furnished to the general public by the Telephone Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 9

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (cont'd)

#### 2. Voice Transmitting and/or Receiving Equipment (cont'd)

##### b. Acoustic, Inductive Connections (cont'd)

##### (2) (cont'd)

(a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) does not exceed 9db below one milliwatt when averaged over any three second interval.

(b) To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits:

- (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in B.2.b.(2)(a) above.
- (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
- (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
- (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
- (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

#### 3. Accessories

Customer-provided accessories may be used with the facilities furnished by the Telephone Company for telecommunications services.

#### 4. Direct Electrical Connection

Where the use of any customer-provided terminal equipment as specified in these regulations involves direct electrical connection to the facilities furnished by the Telephone Company, such connection shall be made through a connecting arrangement.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a SMART CITY TELECOM

SECTION A15  
1st Revised Sheet 10  
Canceling Original Sheet 10

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (cont'd)

#### 5. Connection of FCC Registered Equipment

(a) FCC registered terminal equipment, protective circuitry, or data equipment, excluding coin telephone, private branch exchange systems, and key systems may be directly connected to the Telephone Company's exchange facilities in accordance with 1 through 5 following:

(1) Customer-provided terminal equipment, protective circuitry, or data equipment directly connected to exchange facilities must be registered in accordance with Part 68 of the FCC Rules and Regulations.

(2) Customer-provided terminal equipment, protective circuitry, or data equipment connected to exchange facilities, (except for ringers or other line test devices) shall be made through standard plugs and standard jacks so as to allow for easy and immediate connection or disconnection. Standards for plugs and jacks are as specified in Part 68 of the FCC Rules and Regulations.

(3) One ringer (or other device with line test capability) may be connected to the line at the discretion of the Telephone Company.

(4) Customers desiring to connect terminal equipment, protective circuitry, or data equipment to the Telephone Company's exchange facilities, before such connection is made, may be asked to inform the Telephone Company of: (T)

(a) The FCC Registration Number, and

(b) The Ringer Equivalence Number of the registered terminal equipment or registered-protective circuitry, and

(c) The line number or directory number to which the terminal equipment, protective circuitry, or data equipment, will be connected.

(d) Other such information that may be required to assure the compatibility of the connected equipment.

The Telephone Company will maintain a written record of the information provided by the customer. A customer who fails to provide the Telephone Company with such information, within a reasonable period of time considering the particular circumstances, of such connection upon request or who is otherwise in violation of Part 68 of the FCC Rules and Regulations will be subject to disconnection of said equipment. (T)  
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(5) Customers shall give notice to the Telephone Company upon final disconnection of customer-provided terminal equipment, protective circuitry, or data equipment from the particular line or directory number(s). (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 11

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### B. CUSTOMER-PROVIDED TERMINAL EQUIPMENT (cont'd)

#### 5. Connection of FCC Registered Equipment (cont'd)

##### a. (cont'd)

- (6) In the event customer-provided terminal equipment or protective circuitry causes harm to the network, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of service may be required; however, where prior notice is not practicable, the Telephone Company will, (1) promptly notify the customer of such temporary discontinuance (2) afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance, and (3) inform the customer of his right to bring a complaint to the FCC pursuant to the procedures set forth in Part 68 of the FCC Rules and Regulations.
- (7) Technical information concerning interface parameters sufficient to allow the customer to properly interconnect his terminal equipment, including the number of ringers which may be connected to a particular telephone line shall be provided by the Telephone Company upon request.

### C. CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS

1. Except as provided for elsewhere in this Tariff the connection of customer-provided communications systems will be in accordance with the following provisions.
  - a. Customer-provided communications systems may be connected at a service point of the customer on a voice grade basis with telecommunications service furnished by the Company, either through a network control signaling unit and connecting arrangement or through customer-provided equipment which affects such connections externally to a network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in B.2.a.(2) and B.2.b. (2).

### D. CONNECTIONS OF CERTAIN FACILITIES OF THE U.S. ARMY, NAVY AND AIR FORCE

Except as provided for elsewhere in this tariff, facilities of a telephone system of the U.S. Department of the Army, Navy or Air Force which serves an establishment operated and administered under the direction of the Department and commanded by authorities of such establishment, may, in lieu of provisions contained in C.1.a preceding, be connected with facilities of the Company for telecommunications service where the Secretary of the Department certifies in writing that reasons of military necessity require that the establishment be served by a telephone system of the Department. In addition, the facilities of a temporary telephone system of such Department located off a permanent establishment of the Department of maneuvers, mobilization tests or technical service tests will be so connected.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 12

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### E. CONNECTIONS OF CERTAIN FACILITIES OF THE U.S. COAST GUARD AND U.S. ARMY NATIONAL GUARD

Except as provided for elsewhere in this tariff the following customer-provided facilities may be connected to facilities of the Telephone Company:

- U.S. Coast Guard telephone facilities in coastal areas as an aid in saving and protecting life and property,
- U.S. Army National Guard radio facilities to provide two-way point-to-point communications in times of natural disasters or other emergencies, when local or toll facilities of the Telephone Company are out of service at or between either of the service points.

### F. CONNECTIONS OF CERTAIN FACILITIES OF THE NATIONAL AERONAUTICS AND SPACE ADMINISTRATION

Except as provided for elsewhere in this Tariff facilities of the National Aeronautics and Space Administration will be connected to facilities of the Telephone Company for exchange and message toll service by means of switching or connecting by the Telephone Company where the Director of the NASA or his authorized representative notifies the Telephone Company in writing that such connection is required for the control of space vehicles.

### G. CONNECTIONS OF CERTAIN FACILITIES OF THE U.S. GOVERNMENT EXECUTIVE DEPARTMENTS AND AGENCIES

Except as provided for elsewhere in this Tariff equipment of a department or agency of the Executive Branch of the U.S. Government used for the purpose of disguising or concealing the contents or meaning of communications may be connected to Telephone Company facilities subject to the regulations and conditions stated below:

1. The head of the department or agency whose equipment is to be connected, or his authorized representative, shall notify the Telephone Company in writing that such connection is necessary to safeguard official information which requires protection in the interests of national defense, or other confidential official information disclosure of which to unauthorized persons would be detrimental to the public interest.
2. The connection shall be made by means of connecting equipment or arrangements.

### H. CONNECTIONS OF CERTAIN FACILITIES OF THE FEDERAL AVIATION AGENCY

Except as provided for elsewhere in this Tariff private mobile systems provided by the Federal Aviation Agency may be connected by means of portable connecting equipment to Telephone Company facilities for telecommunications service.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 13

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BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### I. CONNECTIONS OF CERTAIN FACILITIES OF POWER, PIPE LINE AND RAILROAD COMPANIES

Except as provided for elsewhere in this Tariff the connection of customer-provided communications systems will be in accordance with the following provisions.

1. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company will be connected with facilities furnished by the Telephone Company to the same customer, subject to the regulations and conditions stated in I.1 to 6., inclusive, in addition to those specified in A. above. Such connections will be made by means of switching or connecting equipment.
2. Such customer telephone facilities will be connected to private branch exchange switchboards or other telephone switching or terminal equipment located in the same or different local service areas, for communication with stations and private line facilities associated with said switching or terminal equipment; provided, however, that, within the same local service area, a private branch exchange switchboard or other telephone switching or terminal equipment for telecommunications service will not be connected with telephones associated with party line right-of-way circuits requiring line termination at the P.B.X., nor with private telephone switching equipment of the customer except where such private telephone switching equipment is used exclusively for dispatching.
3. Facilities of the Telephone Company, when connected with facilities of the customer, will not be used for communications of other than the customer, except that such facilities may be used for the communications of, and be connected with facilities furnished by the Telephone Company to, other companies which:
  - (a) are operated with the customer as parts of an integrated electric power, oil, oil products, or natural gas system or railroad system under direct or common ownership or control; or
  - (b) own or operate electric power or pipe line or railroad system jointly with the customer; or
  - (c) own or operate electric power or pipe line or railroad facilities interconnected with those of the customer.

**GENERAL EXCHANGE TARIFF**  
SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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SECTION A15  
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BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

J. CONNECTION WITH CUSTOMER-PROVIDED RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT

1. Regulations

a. General

Customer-provided recording, reproducing and automatic answering and recording equipment may be used in connection with the facilities of the Telephone Company for the following purposes and subject to the Rules and Regulations of the Federal Communications Commission and the rules and regulations of this Tariff, as follows:

1. Recording of Telephone Conversations

(a) Connection of customer-provided voice recording equipment, directly, acoustically, or inductively, with facilities of the Telephone Company for the recording of telephone conversations shall be made only when all parties to the telephone conversation have been made aware of the recording or, to the extent required by law, have given their prior written consent to the recording, of the telephone conversation by the start of the recording, except:

(T)  
(T)

1. When used by a municipal fire or police department for use on central office lines assigned exclusively for the receipt of local or intrastate fire calls and attended at all times for such purposes provided that the fire department certifies these conditions will be observed.
2. When used for Private Line Service which has no connection with the exchange or toll system of the Telephone Company.
3. When used by a Federal Communications Commission licensed broadcasting station customer for the recording of telephone conversations solely for broadcast over the air.
4. When used by the United States Secret Service of the Department of the Treasury to record telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
5. When used by a broadcast network or by a cooperative programming effort composed exclusively of Federal Communications Commission broadcast licensees to record telephone conversations solely for broadcast over the air by a licensed broadcast station.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 15

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### J. CONNECTION WITH CUSTOMER-PROVIDED RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT (cont'd)

#### 1. Regulations (cont'd)

##### a. General (cont'd)

#### 1. Recording of Telephone Conversations (cont'd)

##### (a) (cont'd)

6. When used for recording at United States Department of Defense Command Centers for emergency communications transmitted over the Department of Defense's private line system when connected to long distance message telecommunications, WATS or local exchange service.
7. When used for incoming calls made to telephone numbers publicized for emergencies (such as, but not limited to, fire, health care and police) and outgoing calls made in immediate response.
8. When used by the United States Nuclear Commission of the Department of Energy with respect to the telephone systems located at its Operations Center for recording of telephone conversations.
9. When used by an automatic telephone answering service known by the general public to record telephone messages for its subscribers.
10. When used for the recording of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests, and obscene telephone calls and outgoing calls made in immediate response.
11. When used by federal, state or local law enforcement authorities acting under color of law.

(b) Connection shall be made only through recorder connection equipment.

(c) Temporary connection for trial or demonstration purposes may be made through portable recorder connector equipment which shall be connected with the telephone line through jacks installed on each station used for recording purposes.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 16

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### J. CONNECTION WITH CUSTOMER-PROVIDED RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT (cont'd)

#### 1. Regulations (cont'd)

##### a. General (cont'd)

#### 1. Recording of Telephone Conversations (cont'd)

- (d) The customer-provided voice recording equipment shall be so arranged that at the will of the user, it can be physically connected and disconnected from the facilities of the Telephone Company, or switched on and off.
- (e) Connection may also be made on a direct basis when the customer-provided terminal equipment or protective circuitry meets the requirements of Part 68 of FCC Rules and Regulations.

#### 2. Recording of Incoming Messages Only

Connection of customer-provided recording equipment with the facilities of the Telephone Company for the recording of incoming messages only shall be made through connecting equipment which permits an attendant to use telephone sets furnished on the same line to monitor the recording of incoming messages but physically prevents recording during telephone conversations.

#### 3. Transmission of Pre-Recorded Messages

- (a) Connection of customer-provided reproducing equipment with the facilities of the Telephone Company for the transmission of pre-recorded messages shall be made through connecting equipment.
- (b) The automatic answering and recording service is not to be used for the time-of-day weather reports and other similar advertising services which induces a large volume of telephone calls to be directed to the customer at or about the same time resulting in, preventing, obstructing or delaying the telephone service of others.
- (c) The Telephone Company may refuse to continue to furnish services when their use interferes with or impairs the general telephone service rendered to the public by the Telephone Company.
- (d) Connection may also be made on a direct basis when the customer provided terminal equipment or protective circuitry meets the requirements of Part 68 of FCC Rules and Regulations.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC ;  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 17

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

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## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### J. CONNECTION WITH CUSTOMER-PROVIDED RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT (cont'd)

#### 1. Regulations (cont'd)

##### a. General (cont'd)

#### 4. Automatic Answering and Recording Equipment

- (a) Connection of customer-provided automatic answering and recording equipment with facilities of the Telephone Company for transmitting a pre-recorded message to the calling party, if desired, and recording an incoming message only shall be made through connecting equipment which will automatically trip the ringing and hold the connection.
- (b) Connection may also be made on a direct basis when the customer-provided terminal equipment or protective circuitry meets the requirements of Part 68 of FCC Rules and Regulations.

##### b. Basis of Connection

- 1. Connection equipment as referred to in 1. above may be used with exchange and private branch exchange lines, except that connecting equipment used for unattended operation may only be used where full selective ringing is employed.
- 2. Customer-provided recording, reproducing, and automatic answering and recording equipment connected as provided in 1. above shall not be used to interconnect any line or channel of the Telephone Company with any other communications line or channel of the Company or of any other person, except as expressly authorized in paragraph 4. of that section entitled "Rules and Regulations Applying to all Subscriber's Contracts."
- 3. Customer-provided recording, reproducing, and automatic answering and recording equipment may be connected with facilities of the Telephone Company only when and for so long as the customer furnishes a sufficient number of such equipment and subscribes to a sufficient number of telephone lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Telephone Company. Such customer-provided equipment is not to be used for time-of-day, weather reports or other similar announcements which induce a large volume of telephone calls to be directed to the customer at or about the same time, resulting in, preventing, obstructing, or delaying the telephone service of others. In the event that the use of customer-provided equipment causes such interference, the Telephone Company shall have the right to discontinue service without prior notification to the customer.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 18

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### J. CONNECTION WITH CUSTOMER-PROVIDED RECORDING, REPRODUCING AND AUTOMATIC ANSWERING AND RECORDING EQUIPMENT (cont'd)

#### 1. Regulations (cont'd)

##### b. Basis of Connection (cont'd)

4. The magnitude and character of the electrical signals delivered to the Telephone Company connecting equipment referred to in 1. above from customer-provided equipment and the operation and maintenance of such customer-provided equipment shall be such as not to interfere with any of the services offered by the Telephone Company. The customer-provided equipment shall operate in such a manner as to avoid hazard or damage to Telephone Company plant or injury to Telephone Company employees or customers because of the character or location of the customer-provided equipment and of sources of power to which it is connected. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make changes as may be necessary to remove or prevent such hazard or interference.

##### c. Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of telephone conversations or incoming messages, or to the transmission of pre-recorded messages. The use of customer-provided recording, reproducing and automatic answering and recording equipment in connection with facilities of the Telephone Company is permitted only on the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in the Telephone Company connecting facilities occurring in the course of furnishing the service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failures or defects in the Telephone Company connecting facilities occurs.

##### d. Obligation of the Customer

The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander or infringement or copyright arising from the improper use of material transmitted over its facilities and recorded; against claims for infringement or patents arising from combining with, or using in connecting with, facilities of the Telephone Company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 19

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### K. NETWORK PROTECTION CRITERIA

To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the signal from the customer-provided communications system to the long distance message telecommunications network must comply with the following minimum network protection criteria: except where otherwise specified in this Tariff;

1. Where the customer-provided communications system is connected with long distance message telecommunications service through an arrangement and network control signaling unit the customer-provided communications system must comply with the following criteria:
  - (a) to prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each customer's location, but in no case shall it exceed one milliwatt.
  - (b) to protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meets the following limits:
    - (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in K.1(a) above.
    - (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
    - (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
    - (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
    - (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.
  - (c) to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in 800 to 2450 Hertz band.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A15  
Original Sheet 20

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BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### K. NETWORK PROTECTION CRITERIA (cont'd)

2. Where the customer-provided communications system is connected with long distance message telecommunications service through customer-provided equipment which affects such connections externally to a network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving the customer-provided communications system must comply with the following criteria:
  - (a) to prevent excessive noise and crosstalk in the network it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9db below one milliwatt when averaged over any three second interval.
  - (b) to protect other services it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):
    - (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in K.1(a) above.
    - (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
    - (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
    - (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
    - (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.
  - (c) to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is a signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A15  
3rd Revised Sheet 21  
Canceling 2nd Revised Sheet 21

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### L. TROUBLE LOCATION CHARGE

The customer shall be responsible for the payment of Telephone Company charges for visits by the Telephone Company to the customer's premises where a service difficulty or trouble results from customer-provided equipment and facilities.

Per Trouble Location Call	\$18.70	(I)
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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A18  
1st Revised Sheet 1  
Canceling Original Sheet 1

ISSUED: July 29, 2016  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2016

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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(D)

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A. APPLICATION

1. This Tariff applies to long distance message telecommunications service furnished or made available by the Company and its connecting companies between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of Florida where the respective rate centers of such points also are located in said state.

### B. GENERAL

1. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
2. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in Section E. following.
3. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of long distance message telecommunications service shall take precedence over all others.

### C. TWO-POINT SERVICE

#### 1. Service Between Land Wire Telephones

##### a. Classes of Service

Service is offered on a Station-to-Station or Person-to-Person basis. The Station-to-Station class of service is furnished on a Customer Dialed Calling Card basis, an Operator Handled or on a Direct Distance Dialing basis.

#### 1. Dial Station-to-Station

- a. Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.
- b. Dial type telephone communication denotes a call dialed and completed by the customer from a residence or business telephone without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:
  - (1) Reestablish a call which has been interrupted after the called number has been reached or,
  - (2) Reach the called telephone number where facilities are not available for customer dial completion.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A18  
1st Revised Sheet 2  
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ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### C. TWO-POINT SERVICE (cont'd)

#### 1. Service Between Land Wire Telephones (cont'd)

##### a. Classes of Service (cont'd)

##### 1. Dial Station-to-Station (cont'd)

##### b. (cont'd)

- (3) Record the originating telephone number where no automatic recording equipment is available.
- (4) Record a special identification number issued by the Company for its billing purposes to students who reside at dormitories of educational institutions served by a Dormitory Service, or a PBX equipped with Direct Inward Dialing (DID) and Identified Outward Dial (IOD) service for a call dialed from a dormitory station.
- (5) Place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

(D)

(D)

#### 2. Station-to-Station and Person-to-Person Operator Handled Calls

- a. Operator Station-to-Station is that Station-to-Station service where the person originating the call gives to the operator the telephone number of the desired telephone. Miscellaneous Common Carrier connecting circuit, branch exchange system, or branch exchange station which is reach directly rather than through a branch exchange attendant, or gives only the name and address under which the number of the desired telephone, Miscellaneous Common Carrier connecting circuit, or branch exchange system is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier, nor a particular station, department or office to be reached through a branch exchange attendant.
- b. Customer Dialed Calling Card is that Station-to-Station service where the person originating the call dials and completes the call without the assistance of an operator, except: that an operator will record the Company Calling Card number; or where the operator reaches the called telephone number where facilities are not available for dial completion.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### C. TWO-POINT SERVICE (cont'd)

#### 1. Service Between Land Wire Telephones (cont'd)

##### a. Classes of Service (cont'd)

#### 2. Station-to-Station and Person-to-Person Operator Handled Calls (cont'd)

##### c. Person-to-Person Service

- (1) Person-to-Person service is that service where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier operator or a particular station, department or office to be reached through a branch exchange attendant.
- (2) When, after the telephone, Miscellaneous Common Carrier mobile radio system, or branch exchange system called has been reached, the person originating the call requests or agrees to talk to any other person, mobile unit, station department or office other than the one specified, the classification of the call remains Person-to-Person.

##### b. Initial, Additional Minutes and Discounts

#### 1. Rates are quoted in terms of initial and additional periods.

- a. The initial period for telephone connections between all points is one minute or fraction thereof for all classes of service.
- b. All additional minute rates given in the table in C.h.1. following are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial period, except as indicated.
- c. The basic rate for all classes of service is the Day Station-to-Station rate. Additional amounts as shown under C.h.2 following should be added to the basic rate for all Operator Station and Person classes of service.
- d. Discounts apply equally to the total charges as found in C.h.1 for all classes of service.
  - (1) Total fractional amounts resulting from the application of the discount will be rounded down to the lower cents.
  - (2) The applicable discount level for each rate period is shown in C.h.1 following.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
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BY: JAMES W. TYLER-DIRECTOR

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### C. TWO-POINT SERVICE (cont'd)

#### 1. Service Between Land Wire Telephones (cont'd)

##### b. Initial, Additional Minutes and Discounts (cont'd)

1. (cont'd)

d. (cont'd)

(3) Discounts do not apply to the additional charges shown in C.h.1 following.

##### c. Timing of Messages

1. The time when connection is established, as provided in 2. through 5. below, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies. This rule applies whether the call is originated as paid or collect.

a. In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period shall be the charge for whole minutes in effect for that rate period.

2. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called telephone station, Miscellaneous Common Carrier mobile radio system or branch exchange system.

3. On Person-to-Person calls, chargeable times begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.

5. Chargeable time does not include time lost because of faults or defects in the service.

##### d. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls except calls to which Dial Station-to-Station rates apply.

2. The regularly established Operator Station-to-Station and Person-to-Person rates apply.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A18  
1st Revised Sheet 5  
Canceling Original Sheet 5

ISSUED: July 28, 2017  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: August 1, 2017

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### C. TWO-POINT SERVICE (cont'd)

#### 1. Service Between Land Wire Telephones (cont'd)

(D)  
|  
(D)

#### e. Rates Applicable on Certain Holidays

(T)

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

#### f. Rates for Hearing or Speech Impaired Persons

(T)

##### 1. Rates for certain MTS calls are reduced for a customer who meets the following requirements:

- a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
- b. The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for telecommunications.
- c. The customer makes written application to the Company for the reduced MTS rates.
- d. The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.
- e. The reduced rates specified in 4. following apply for all Dial Station-to-Station Day and Evening calls originated from the designated telephone number.

##### 2. Rates for certain MTS calls are reduced for an agency or business that assists hearing or speech impaired persons under the following conditions:

- a. The agency or business provides non-voice telecommunications equipment (TDD) solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.
- b. The agency or business makes written application to the Company for the reduced MTS rates.
- c. The reduced rates are given as a credit on a subsequent bill.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
Original Sheet 6

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### C. TWO-POINT SERVICE (cont'd)

#### 1. Service Between Land Wire Telephones (cont'd)

##### g. Rates for Speech or Hearing Impaired Person (cont'd)

#### 2. (cont'd)

d. The reduced rates specified in 4. following apply for all Dial Station-to-Station Day and Evening calls placed between TDD's.

#### 3. Rates for certain MTS calls are reduced for individuals equipped with TDD's for communicating with hearing or speech impaired persons under the following conditions:

- a. The customer uses a TDD or other non-voice equipment for communicating with other TDD's or non-voice equipment.
- b. The customer makes written application to the Company for reduced MTS rates.
- c. The reduced rates are given as a credit on a subsequent bill.
- d. The reduced rates specified in 4. following apply for all Dial Station-to-Station Day and Evening calls placed between TDD's.

#### 4. Applicable Discounts

- a. A qualified call made in the Day rate period is rated at the Evening rate specified in C.1.h. following.
- b. A qualified call made in the Evening rate period is rated at the Night rate specified in C.1.h. following.

##### h. Rate Table

Rates shown in the following tables are applicable to intraLATA intrastate business between all points within the same LATA and within the state of Florida.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A18  
1st Revised Sheet 7  
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BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### C. TWO-POINT SERVICE (cont'd)

#### 1. Service Between Land Wire Telephones (cont'd)

##### h. Rate Table (cont'd)

#### 1. Basic Rate Table for All Classes of Service:<sup>1</sup>

<u>Rate</u> <u>Mileage</u>	<u>Day</u> <u>Initial</u> <u>1 Minute</u>	<u>Each</u> <u>Additional Minute</u>
11-22	.25	.16
23-55	.25	.24
56-124	.25	.24

#### 2. Additional Charges

a. The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following operator services:

##### (1) Station

	<u>Charge</u> <u>Per Call</u>	
(a) Customer dialed calling card	\$ .75	
(b) All other	\$1.00	(T)

##### (2) Person

(a) All calls	\$2.65	(T)(I)
---------------	--------	--------

Note 1: Discounts apply as shown in C.1.h.3. following.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
Original Sheet 8

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BY: JAMES W. TYLER-DIRECTOR

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### C. TWO-POINT SERVICE (cont'd)

#### 1. Service Between Land Wire Telephones (cont'd)

##### h. Rate Table (cont'd)

#### 3. Discounts and Applicable Rate Periods

- a. Discounts apply equally to the total charges for all messages with fractional amounts rounded down to the lower cent. Discounts do not apply to add on charges for customer dialed calling card, other station or person charges shown in C.1.h.2. preceding.

	<u>Applicable Discounts</u>						
	<u>Mon</u>	<u>Tue</u>	<u>Wed</u>	<u>Thu</u>	<u>Fri</u>	<u>Sat</u>	<u>Sun</u>
8 am	Full	Full	Full	Full	Full	50%	50%
to							
5 pm <sup>1</sup>	Rate	Rate	Rate	Rate	Rate	Disc	Disc
5 pm	25%	25%	25%	25%	25%	50%	25%
to							
11 pm <sup>1</sup>	Disc	Disc	Disc	Disc	Disc	Disc	Disc
11 pm	50%	50%	50%	50%	50%	50%	50%
to							
8 am <sup>1</sup>	Disc	Disc	Disc	Disc	Disc	Disc	Disc

- b. Day Rate Period = Full Rate  
Evening Rate Period = 25% Discount  
Night and Weekend Rate Period = 50% Discount

#### 2. Service Through Mobile Telephone Service Base Stations

##### a. General

1. The regulations and rates set forth below apply for long distance message mobile telephone service furnished through the mobile telephone service base stations specified in Section C.2.b. of this Tariff.

Note 1: To, but not including.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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SECTION A18  
Original Sheet 9

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BY: JAMES W. TYLER-DIRECTOR

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### C. TWO-POINT SERVICE (cont'd)

#### 2. Service Through Mobile Telephone Service Base Stations (cont'd)

##### a. General (cont'd)

2. Long distance message mobile telephone service is a communication service through a base station between a mobile unit and a land wire telephone located outside the mobile service area associated with such base station, or between two mobile units served through different base stations having different rate centers.
3. Long distance message mobile telephone service also includes service through a mobile telephone service base station between a land wire telephone or mobile unit, and another station which is authorized by the Federal Communications Commission to communicate with the mobile telephone service base station, or between two such other stations.
4. In the application of regulations and rates, stations other than mobile units which are authorized by the Federal Communications Commission to communicate with a mobile telephone service base station are considered as mobile units.
5. The party on the mobile unit placing or receiving a long distance call shall inform the mobile service operator, upon request, as to the State in which the mobile unit is located at the time of placing or receiving the call.
6. Mobile telephone service is available to mobile units equipped for this service when within range of a base station through which such service is furnished and subject to transmission, atmospheric and like limitations.

##### b. Rates

1. The rates between the applicable land wire telephone center and the rate center of the serving base station, or between the rate centers of two base stations are the schedules of rates as set forth in Section C.1.h preceding. The rate center for the base station will be the same as the rate center for a wire telephone located in the same exchange as the base station unless otherwise noted.

### D. CONFERENCE SERVICE

#### 1. General

- a. Long distance message telecommunications conference service is that of furnishing connections between three or more land telephone numbers within the same LATA on one connection at the same time.
- b. Service is furnished where and to the extent that facilities permit.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
Original Sheet 10

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BY: JAMES W. TYLER-DIRECTOR

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### D. CONFERENCE SERVICE (cont'd)

#### 1. General (cont'd)

- c. All stations on a conference connection may be so interconnected that each may communicate with all the others, or arrangements may be made whereby one station will be the transmitting station and all others receiving stations.
- d. One class of service only is offered whether the call is to specified persons or specified stations.
- e. The Company, upon request, will attempt to arrange for the establishment of a conference call at a specified time.

#### 2. Rate and Charge Application

- a. The initial period is one minute or any fraction thereof and the additional period is one minute or any fraction thereof.
- b. Rate airline distances are determined as provided in Section E.
- c. Timing of Messages
  - 1. Timing of messages as specified in Section C.1.c. preceding will apply for conference service except:
    - a. Chargeable time begins when connection is established between all the persons or specified stations on the conference.
    - b. Chargeable time ends on a given two-point connection of a conference call when the connection is terminated by the originating station or the called party.
- d. Charges for conference calls may, upon request, be reversed provided the total charge will be billed against one called station and the charge is accepted at the designated station.
- e. Rates Applicable on Certain Holidays

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
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BY: JAMES W. TYLER-DIRECTOR

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### D. CONFERENCE SERVICE (cont'd)

#### 3. Rates and Charges

a. The total charge for the conference connection is the sum of:

1. The two-point initial minute and additional minute charges determined in accordance with C.1.h.1. preceding for a call between the originating station and each called station on the conference.
2. The Person Additional Charge as determined in C.1.h.2 for each called station.

### E. AIRLINE MILEAGE BETWEEN RATE CENTERS

#### 1. General

- a. For the purpose of determining airline mileages vertical, horizontal grid lines have been established across the state of Florida. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in airline miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of approximate map-projection equations. These rate centers and their V and H coordinates are shown in E.3. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in Section E.2. following.
- b. The rate centers in this Tariff are listed alphabetically in Section E.3 following, with columns headed "V" and "H" which contain the vertical and horizontal coordinates for each of these rate center.

#### 2. Determination of Airline Mileages

a. To determine the rate distance between any two rate centers proceed as follows:

1. Obtain the V and H coordinates for each rate center.
2. Obtain the difference between the V coordinates of the two rate centers. Obtain the difference between the H coordinates.
3. Square each difference obtained in 2. preceding.
4. Add the squares of the "V" difference and the "H" difference obtained in 3. preceding.
5. Divide the sum of the squares obtained in 4. preceding by 10.

**GENERAL EXCHANGE TARIFF**

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)**

**2. Determination of Airline Mileages (cont'd)**

6. Obtain the square root of the result obtained in 5. preceding. This is the rate distance in miles. (Fractional miles being considered as full miles.)

Example:

The rate distance is required between City One and City Two.

	<u>V</u>	<u>H</u>
City One	7021	1281
City Two	6873	1894
Difference	148	613
Squared	21,904 + 375,769 = 397,673	

$397,673 + 10 = 39767.3$  Square Rooted = 199.4 = 200 airline miles

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

**3. List of Rate Centers**

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Alachua	Jacksonville	7829	1352
Alford	Panama City	7930	1925
Alligator Point	Panama City	7985	1675
Altha	Panama City	7929	1869
Apalachicola	Panama City	8080	1757
Apopka	Orlando	7940	1068
Arcadia	United	8251	0967
Archer	Gainesville	7882	1327
Astor	Gainesville	7856	1127
Avon Park	United	8145	0948
Baker	Pensacola	8027	2150
Baldwin	Jacksonville	7684	1323
Bartow	General	8122	1036
Belle Glade	Southeast	8231	0709
Belleview	Gainesville	7924	1202
Beverly Hills	Gainesville	7988	1252
Big Pine	Southeast	8678	0604

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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MANAGER, BUSINESS AFFAIRS

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

#### 3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Blountstown	Panama City	7948	1842
Boca Grande	United	8381	0983
Boca Raton	Southeast	8233	0574
Bonifay	Panama City	7939	1983
Bonita Springs	United	8410	0858
Boulogne	Savannah, Georgia	7587	1388
Bowling Green	General	8169	1005
Boynton Beach	Southeast	8197	0588
Bradenton	General	8270	1116
Branford	Jacksonville	7838	1442
Bristol	Panama City	7943	1831
Bronson	Gainesville	7907	1338
Brooker	Gainesville	7795	1337
Brooksville	Gainesville	8051	1200
Bunnell	Daytona Beach	7771	1114
Bushnell	Gainesville	8003	1166
Callahan	Jacksonville	7622	1329
Cantonment	Pensacola	8120	2237
Cape Coral	United	8383	0908
Cape Haze	United	8362	1001
Carrabelle	Panama City	8025	1717
Cedar Keys	Gainesville	8006	1370
Celebration	Orlando	8010	1037
Century	Mobile, Alabama	8046	2263
Chattahoochee	Panama City	7881	1834
Cherry Lake	Tallahassee	7771	1590
Chiefland	Gainesville	7922	1378
Chipley	Panama City	7927	1958
Citra	Gainesville	7863	1250
Clearwater	General	8203	1206
Clermont	Gainesville	7990	1098
Clewiston	United	8243	0757
Cocoa	Orlando	7925	0903
Cocoa Beach	Orlando	7919	0880
Coral Springs	Southeast	8267	0591
Cottdale	Panama City	7910	1935
Crawfordville	Tallahassee	7936	1703
Crescent City	Jacksonville	7800	1152
Crestview	Pensacola	8025	2128
Cross City	Gainesville	7920	1439
Crystal River	Gainesville	8006	1271

(N)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Dade City	Gainesville	8068	1148
Davisville	Mobile, Alabama	8083	2295
Daytona Beach	Daytona Beach	7791	1052
DeBary	Orlando	7884	1056
Deerfield Beach	Southeast	8242	0573
De Funiak Springs	Pensacola	7992	2047
DeLand	Daytona Beach	7854	1072
DeLeon Springs	Daytona Beach	7845	1092
Delray Beach	Southeast	8210	0582
Destin	Pensacola	8085	2080
Dunnelon	Gainesville	7966	1266
East Orange	Orlando	7919	0970
East Point	Panama City	8068	1741
Eau Gallie	Orlando	7956	0861
Eglin Air Force Base	Pensacola	8073	2086
Englewood	General	8350	1023
Eustis	Gainesville	7925	1116
Everglades	United	8458	0739
Fernandina Beach	Jacksonville	7565	1280
Flagler Beach	Daytona Beach	7754	1094
Florahome	Jacksonville	7782	1246
Florida Sheriffs Boys Ranch	Jacksonville	7760	1506
Forest	Gainesville	7885	1187
Fort George	Jacksonville	7609	1251
Fort Lauderdale	Southeast	8282	0557
Fort Meade	United	8144	1014
Fort Myers	United	8359	0904
Fort Myers Beach	United	8405	0899
Fort Pierce	Southeast	8054	0737
Fort Walton Beach	Pensacola	8097	2097
Fort White	Jacksonville	7826	1400
FPL Substation	Southeast	8370	0572
Freeport	Pensacola	8035	2028
Frostproof	General	8120	0970
Gainesville	Gainesville	7838	1310
Geneva	Orlando	7891	1009
Glendale	Pensacola	7965	2063
Graceville	Panama City	7892	1973
Grand Ridge	Panama City	7892	1866



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

#### 3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Green Cove Springs	Jacksonville	7713	1242
Greensboro	Panama City	7896	1806
Greenville	Tallahassee	7810	1611
Greenwood	Panama City	7877	1907
Gretna	Panama City	7879	1796
Groveland	Gainesville	7999	1113
Gulf Breeze	Pensacola	8153	2183
Haines City	General	8059	1024
Hastings	Jacksonville	7747	1183
Havana	Panama City	7856	1756
Hawthorne	Gainesville	7827	1263
High Springs	Jacksonville	7831	1373
Hilliard	Jacksonville	7605	1357
Hobe Sound	Southeast	8105	0661
Holley-Navarre	Pensacola	8113	2151
Hollywood	Southeast	8303	0546
Homestead	Southeast	8439	0543
Homosassa Springs	Gainesville	8025	1259
Hosford	Panama City	7935	1795
Howey-in-the-Hills	Gainesville	7963	1116
Hudson	General	8117	1230
Immokalee	United	8357	0805
Indian Lake	General	8087	0944
Indiantown	Southeast	8148	0713
Interlachen	Jacksonville	7801	1234
Inverness	Gainesville	7995	1223
Islamorada	Southeast	8560	0510
Jacksonville	Jacksonville	7649	1276
Jacksonville Beach	Jacksonville	7630	1227
Jasper	Jacksonville	7736	1504
Jay	Pensacola	8038	2243
Jennings	Jacksonville	7736	1539
Jensen Beach	Southeast	8080	0697
Julington	Jacksonville	7684	1247
Jupiter	Southeast	8124	0642
Keaton Beach	Jacksonville	7927	1537
Kenansville	Orlando	8040	0894
Key Largo	Southeast	8484	0491
Keystone Heights	Gainesville	7786	1276
Key West	Southeast	8745	0668

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

#### 3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Kingsley Lake	Jacksonville	7746	1293
Kissimmee	Orlando	8002	1009
La Belle	United	8294	0848
Lake Buena Vista	Orlando	7998	1041
Lady Lake	Gainesville	7937	1164
Lake Butler	Jacksonville	7773	1352
Lake City	Jacksonville	7768	1419
Lakeland	General	8107	1071
Lake Placid	United	8187	0891
Lake Wales	General	8094	0996
Laurelhill	Pensacola	7976	2131
Lawtey	Jacksonville	7741	1314
Lee	Tallahassee	7789	1552
Leesburg	Gainesville	7954	1143
Lehigh Acres	United	8344	0864
Live Oak	Jacksonville	7782	1489
Lynn Haven	Panama City	8039	1922
Luraville	Jacksonville	7815	1499
Maccleddy	Jacksonville	7701	1345
Madison	Tallahassee	7790	1575
Malone	Panama City	7859	1916
Marathon	Southeast	8644	0562
Marco Island	United	8476	0806
Marianna	Panama City	7901	1907
Maxville	Jacksonville	7706	1318
Mayo	Jacksonville	7846	1492
McIntosh	Gainesville	7866	1272
Melbourne	Orlando	7963	0854
Melrose	Gainesville	7800	1272
Miami	Southeast	8351	0527
Micanopy	Gainesville	7862	1287
Middleburg	Jacksonville	7717	1280
Milton	Pensacola	8091	2190
Molino	Pensacola	8097	2248
Monticello	Tallahassee	7819	1658
Montverde	Orlando	7972	1087
Moore Haven	United	8246	0796
Mount Dora	Gainesville	7929	1102
Mulberry	General	8133	1059
Munson	Pensacola	8034	2187

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

#### 3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Myakka	General	8256	1033
Naples	United	8447	0840
Newberry	Gainesville	7867	1356
New Port Richey	General	8142	1220
New Smyrna Beach	Daytona Beach	7819	1011
North Cape Coral	United	8369	0918
North Dade	Southeast	8320	0538
North Fort Myers	United	8357	0911
North Key Largo	Southeast	8446	0492
North Naples	United	8425	0855
North Port	General	8321	1013
Oak Hill	Daytona Beach	7844	0979
Ocala	Gainesville	7909	1227
Okeechobee	United	8142	0796
Oklawaha	Gainesville	7915	1178
Old Town	Gainesville	7912	1411
Orange City	Daytona Beach	7869	1063
Orange Park	Jacksonville	7682	1264
Orange Springs	Gainesville	7829	1232
Orlando	Orlando	7954	1031
Oviedo	Orlando	7913	1016
Pace	Pensacola	8106	2207
Pahokee	Southeast	8205	0723
Palatka	Jacksonville	7774	1197
Palm Coast	Daytona Beach	7744	1118
Palmetto	General	8266	1119
Panacea	Tallahassee	7964	1690
Panama City	Panama City	8057	1914
Panama City Beach	Panama City	8067	1939
Paxton	Pensacola	7959	2108
Penney Farms	Jacksonville	7728	1261
Pensacola	Pensacola	8147	2200
Perrine	Southeast	8400	0535
Perry	Jacksonville	7872	1565
Pierson	Daytona Beach	7834	1123
Pine Island	United	8389	0944
Plant City	General	8127	1099
Polk City	General	8067	1067
Pomona Park	Jacksonville	7798	1173
Pompano Beach	Southeast	8258	0566

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
Original Sheet 18

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

#### 3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Ponce de Leon	Pensacola	7976	2017
Ponte Vedra Beach	Jacksonville	7638	1219
Port Charlotte	United	8324	0983
Port St. Joe	Panama City	8091	1818
Port St. Lucie	Southeast	8082	0709
Punta Gorda	United	8324	0968
Quincy	Panama City	7878	1780
Raiford	Jacksonville	7753	1340
Reedy Creek	Orlando	8014	1049
Reynolds Hill	Panama City	7935	2033
St. Augustine	Jacksonville	7694	1172
St. Cloud	Orlando	7999	0984
St. Marks	Tallahassee	7923	1672
St. Petersburg	General	8224	1159
Salt Springs	Gainesville	7836	1181
San Antonio	Gainesville	8080	1160
Sanderson	Jacksonville	7721	1366
Sanford	Orlando	7892	1042
Sanibel-Captiva Islands	United	8412	0912
Santa Rosa Beach	Panama City	8067	2034
Sarasota	General	8295	1094
Seagrove Beach	Panama City	8069	2007
Sebastian	Southeast	7998	0801
Sebring	United	8155	0927
Shalimar	Pensacola	8087	2098
Silver Springs Shores	Gainesville	7913	1196
Sneads	Panama City	7886	1850
Sopchoppy	Tallahassee	7968	1712
Spring Lake	United	8159	0905
Starke	Jacksonville	7764	1306
Stuart	Southeast	8092	0695
Sugarloaf Key	Southeast	8705	0639
Sunny Hills	Panama City	7976	1942
Tallahassee	Tallahassee	7877	1716

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A18  
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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

#### 3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Tampa Central <sup>1</sup>	General	8173	1147
Tampa East Area <sup>1</sup>	General	8151	1117
Tampa North Area <sup>1</sup>	General	8108	1176
Tampa South Area <sup>1</sup>	General	8205	1101
Tampa West Area <sup>1</sup>	General	8156	1188
Tarpon Springs	General	8165	1217
Tavares	Gainesville	7939	1119
The Beaches	Panama City	8074	1851
Titusville	Orlando	7883	0946
Trenton	Gainesville	7894	1387
Trillacoochee	Gainesville	8049	1157
Tyndall Air Force Base	Panama City	8068	1892
Umatilla	Gainesville	7910	1123
United	Southeast	8154	0677
Valparaiso	Pensacola	8066	2088
Venice	General	8331	1053
Vernon	Panama City	7975	1971
Vero Beach	Southeast	8024	0770
Wakulla Springs	Tallahassee	7918	1690
Waldo	Gainesville	7798	1299
Walnut Hill	Mobile, Alabama	8083	2294
Wauchula	United	8183	0995
Weekiwachee Springs	Gainesville	8075	1231
Welaka	Jacksonville	7807	1183
Wellborn	Jacksonville	7778	1453
West Kissimmee	Orlando	8002	1029
West Palm Beach	Southeast	8166	0607
Westville	Panama City	7955	2010
Wewahitchka	Panama City	8023	1834
White Springs	Jacksonville	7753	1455
Wildwood	Gainesville	7958	1176

Note 1: Rate center to be used to determine mileage to non-Tampa rate centers within 40 miles of airline distance. Mileage measurement to rate centers that are 41 airline miles or more from a Tampa area will be computed using the Central Tampa V and H designation.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A18  
4th Revised Sheet 20  
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VICE PRESIDENT

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

#### 3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Williston	Gainesville	7900	1302
Windermere	Orlando	7978	1053
Winter Garden	Orlando	7970	1069
Winter Haven	General	8084	1034
Winter Park	Orlando	7941	1034
Yankeetown	Gainesville	7994	1307
Youngstown Fountain	Panama City	7998	1900
Yulee	Jacksonville	7585	1300
Zephyrhills	General	8092	1132
Zolfo Springs	United	8191	0987

### F. DIRECTORY ASSISTANCE SERVICE

#### 1. General

- a. The Company furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.
- b. The rates set forth following apply when subscribers of the Telephone Company request assistance in determining and obtaining telephone numbers of other subscribers or persons (1) who are located outside their local calling area but within the same Home Numbering Plan Area (HNPA) or (2) who are located outside their local calling area and Home Numbering Plan Area (HNPA).

#### 2. Rates

- a. A charge is applicable for each call to Directory Assistance Service except as noted following.

##### 1. Directory Assistance Service

	<u>Rate</u>
(a) Home Numbering Plan Area (HNPA)	\$.90
(b) Outside Local/Home Numbering Plan Area (HNPA)	\$.90

(D)

- b. There will be no charge for Home Numbering Plan Area (HNPA) Directory Assistance Service calls received from subscribers with a physical or mental impairment rendering them unable to use the telephone directory.
- c. A maximum of two (2) telephone numbers may be requested on each call.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A18  
1st Revised Sheet 21  
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BY: JAMES T. SCHUMACHER-  
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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(D)

(D)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A18  
3rd Revised Sheet 22  
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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(D)

(D)

(D)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## WIDE AREA TELECOMMUNICATIONS SERVICE

### Contents

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
Original Sheet 1

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## WIDE AREA TELECOMMUNICATIONS SERVICE

### A. GENERAL

1. Wide Area Telecommunications (WATS) is the furnishing of facilities by the Company and the concurring Local Exchange Carriers and, when applicable, an interLATA carrier for dial type telecommunications between a station associated with a WATS access line and stations using the public switched network within the State of Florida in accordance with the regulations and schedule of charges specified in this Tariff and, when applicable, the tariff of the interLATA carrier. The WATS charges set forth in this Tariff are in payment for the service furnished between the calling and called stations within Florida. The intraLATA and interLATA portions of 800 Service are only offered in combination with each other and may not be subscribed to separately. For Outward WATS, the intraLATA service may be subscribed to separately, or may be offered in combination with an interLATA WATS. For WATS Access Lines arranged for bijurisdictional use, refer to E.1. following.
  - a. The rates and charges specified herein for WATS provide for a WATS access line. The WATS access line consists of all Central Office line equipment and all outside plant facilities up to and including the Company-provided standard network interface as defined in other sections of this Tariff.
  - b. WATS access line extensions associated with an intraLATA WATS access line must be located within the same LATA as the WATS access line.<sup>1</sup> WATS access lines extensions associated with an intraEAEA access line must be located within the same EAEA<sup>2</sup> as the WATS access line.
  - c. Jack charges for Company-provided jacks, other than the standard network interface, used in association with WATS, are specified in other sections of this Tariff.
2. Dial type telecommunications, as specified in 1. preceding, is a call dialed and completed from or to a WATS access line without the assistance of a Company operator<sup>3</sup>, except that a Company operator will:
  - a. Reestablish a call which has been interrupted after the called number has been reached, or
3. Each WATS access line will be arranged at the customer's option for either Outward WATS or 800 Service but not for both, subject to the provisions and regulations outlined herein and in other sections of this Tariff.

Note 1: Refer to the interLATA carrier's tariff for rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.

Note 2: Refer to Section E10.3.2 of the Florida Access Service Tariff for the definition of EAEA.

Note 3: Due to the technical limitation of certain interLATA carriers' services, operator assistance as specified in A.2. preceding cannot be provided with Combined Outward WATS offered in conjunction with interLATA carriers having these technical limitations.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
Original Sheet 2

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

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## WIDE AREA TELECOMMUNICATIONS SERVICE

### A. GENERAL (cont'd)

4. WATS arranged for Statewide<sup>1</sup> or combined outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within this State by way of the WATS access line and the public switched network. WATS arranged for intraLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within the same EAEA and this same state by way of the WATS access line and the public switched network. WATS arranged for interLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations in a different LATA and the same state by way of the WATS access line and the public switched network.<sup>1</sup>
5. WATS arranged for 800 Service provides for the termination of calls from stations within this State, for telecommunications with a station associated with an 800 Service access line located within this State.
6. Service Group
  - a. The term "Service Group" as used in connection with Outward WATS access lines for the same service area terminated in the same multiline terminating system at the same premises.
  - b. The term "Service Group" as used in connection with 800 Service denotes the access lines arranged in Central Office equipment furnished by the Company as part of a given hunting system arrangement.
7. WATS is furnished only if the necessary facilities are available in the offices technically capable of providing the service.
8. Combined Outward WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.
9. Directory Assistance Service for customers of the Company requesting telephone number of subscribers who are located outside their local calling area but within the same Number Plan Area is furnished under the provisions of Section A18 of this Tariff. Such calls will be included in the determination of WATS usage charges.

Note 1: Refer to the interLATA carrier's tariff for rates applicable to interLATA usage.  
Refer to the Statewide carrier's tariff for rates applicable to Statewide usage.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
Original Sheet 3

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## WIDE AREA TELECOMMUNICATIONS SERVICE

### B. USE OF THE SERVICE

1. WATS is provided for use by the subscriber and may be used by others, when so authorized by the subscriber, providing that all such usage shall be subject to the provisions of this Tariff.
2. Orders, including those which involve the start, rearrangements, release or discontinuance of service, will be accepted by the Company only from the subscriber.
3. Resale or shared use of WATS is permitted. Exchange access to such resold or shared services will be provided via business exchange service at rates and charges for Flat Rate PBX trunks as specified in the Company's Local Exchange Tariff. Entities reselling intrastate WATS are required to obtain a certificate of public convenience and necessity from the Florida Public Service Commission.
4. The service is furnished subject to the condition that all applicable regulations stipulated in other sections of this Tariff will be adhered to and that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
  - a. The placing or acceptance of a WATS call by a WATS subscriber, his agent, employee or representative, in response to an uncompleted long distance call, which was not completed in order to transmit or receive intelligence without payment of the applicable long distance charge.
  - b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to attempt, Wide Area Telecommunications Service by arranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
5. WATS is available for use with data transmitting and receiving equipment (including teletypewriter equipment) and teletypewriter equipment for the transmission and reception of data signals to regulations in other sections of this Tariff.
6. 800 Service facilities are available for use with Public Announcement Services and are subject to the provisions and regulations outlined herein and in other sections of this Tariff.

### C. LIMITATION OF SERVICE

1. Wide Area Telecommunications Service does not include person-to-person, collect, conference, other calls requiring operator handling except as provided in A.2. preceding.
2. WATS is not represented as adapted for connection to other services of the Company. This service contemplates the provision of satisfactory transmission only between the access line and the called or calling station.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
Original Sheet 4

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BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## WIDE AREA TELECOMMUNICATIONS SERVICE

### C. LIMITATION OF SERVICE (cont'd)

#### 2. (cont'd)

Extensions from WATS access lines are restricted to the use of the subscriber, his representatives and associates and are furnished only on the same or different premises of the same subscriber except that extensions from 800 Service may be located on other than the subscriber's premises for the purpose of answering calls when the subscriber is not available at the main station and except that WATS access line extensions may be shared, provided those extension lines are located on the customer's premises.

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other service may be established. However, satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

WATS may be terminated at a premises where telecommunications management functions are performed on behalf of the customer only if the customer has a requirement to communicate over the WATS line to or from premises of that customer located in the state of Florida. In such cases the premises where telecommunications management functions are performed will be considered a customer's premises. WATS access lines and extensions will be terminated only at premises located within the state of Florida.

3. 800 Service is furnished upon condition that the customer accept and make use of the terminations or connections provided in accordance with A.5 preceding, and that the customer obtain a sufficient number of access lines to prevent the percent of calls completed to calls attempted (including busy and unanswered calls) from falling below 50% for two consecutive months. Customers falling below the 50% level of completions will be required to subscribe to additional access lines to handle the incoming calls with at least a 50% completion level. Should the customer refuse to subscribe to these lines, the Company, without incurring any liability, may terminate the 800 Service, provided that, in case of termination of service, at least five days have elapsed following written notification to the subscriber by mail or in person of the Company's intention to terminate the service for such cause.
4. Any arrangement permitting customer control of the number of calls completed to an 800 Service access line is not permitted.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
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BY: JAMES W. TYLER-DIRECTOR

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## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES

#### 1. Recurring Rate Structure

- a. The separate recurring rate structures of the Local Exchange Carrier and the interLATA carrier providing Combined IntraLATA/InterLATA Outward WATS or 800 Service are based on separate identification of intraLATA usage as directed by the Commission.
- b. For 800 Service, Combined Outward WATS, and IntraLATA Outward WATS, the intraLATA usage is applied to the Schedule of Monthly Usage Charges in D.2.c. following, and the interLATA usage is applied to the approved tariff rates of the interLATA carrier. For IntraEAEA Outward WATS, the intraEAEA usage is applied to the Schedule of Monthly Usage Charges in D.2.c. following.
- c. The Schedule of Monthly Usage Charges in D.2.c requires a separate monthly charge for each access line in a service group independent of usage on that line or service group.
- d. Monthly usage charges for a service group are computed on an average usage per line basis according to the tapered schedule. Hourly rates for each additional hour of use decrease at defined levels of use called taper points.
- e. WATS Access Lines Arranged for Bijurisdictional Use

The following parameters apply only to WATS Access Lines arranged for bijurisdictional use.

1. "1+" and "0" intraLATA usage carried over WATS Access Lines, having both intra and interstate capability (bijurisdictional) and provided from the BellSouth Telephone Companies Tariff FCC No. 1 or other appropriate Local Exchange Carrier (LEC) interstate tariff, will be completed over LEC facilities at LEC intraLATA WATS rates and subject to rules and regulations applicable to LEC intraLATA WATS. The "1+" and "0" intraLATA usage will be billed to the customer (end user or IXC) where the closed end of the bijurisdictional WATS Access Line is terminated. Customer billing information must be provided to the Company at the time the bijurisdictional WATS Access Line is ordered.
2. Local calling and seven digit access to originating intrastate FGA and FGB Service are prohibited.
3. The use of "700" dialed access is prohibited.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A19  
2nd Revised Sheet 6  
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ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 2. Rate Tables

##### a. Access Line Charges<sup>1,2</sup>

##### 1. Outward

	<u>Monthly Rate</u>	
(a) For Combined IntraLATA/InterLATA Service with the assistance of a Company Operator, each	\$42.70	(I)
(b) For Combined IntraLATA/InterLATA Service without the assistance of a Company operator, each <sup>3</sup>	\$42.70	
(c) For IntraLATA Service only, each	\$42.70	
(d) For IntraEAEA Service only, each <sup>4</sup>	\$42.70	
(e) For Statewide Carrier Service, each	\$42.70	

##### 2. 800 Service

(a) For Statewide Service (in conjunction with an interLATA carrier), each	\$42.70	(I)
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##### b. Rate Periods

Rates applicable are based on the time of day, day of week as follows:

Note 1: For Access Line Charges applicable to InterLATA Service, refer to Florida Access Tariff Section E6.8.3.

Note 2: The Dedicated Access Line Monthly Rates will be reduced by the amount of the gross receipts tax for certified vendors of telecommunication services.

Note 3: See A.2. preceding.

Note 4: The technical capability to provide this service is not available at this time. This service is included in this Tariff per the Florida Public Service Commission Order No. 14621.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
Original Sheet 7

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 2. Rate Tables (cont'd)

##### b. Rate Periods (cont'd)

###### 1. Business Day Period

8 am to 5 pm, Monday through Friday. The Business Day period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

###### 2. Evening Period

5 pm to 11 pm, Sunday through Friday.

###### 3. Night/Weekend Period

11 pm to 8 am, all day  
8 am to 11 pm, Saturday  
8 am to 5 pm, Sunday

##### c. Monthly Usage Charges<sup>1</sup>

The hourly rates apply to the average usage of each access line for each rate period within a service group rounded to the nearest tenth of an hour. (See "Service Group" definition in A.6. preceding.)

###### 1. Outward WATS - IntraLATA portion, per hour of use<sup>2</sup>

	<u>Day</u>	<u>Evening</u>	<u>Night/ Weekend</u>
(a) 0-10 hours	\$16.50	\$11.38	\$6.60
(b) 10.1-25 hours	\$15.00	\$10.35	\$6.60
(c) 25.1-50 hours	\$13.50	\$ 9.31	\$6.60
(d) 50.1-80 hours	\$12.00	\$ 8.28	\$6.60
(e) Over 80 hours	\$10.50	\$ 7.24	\$6.60

Note 1: Monthly Usage Charges will be reduced by the amount of gross receipts tax for certified vendors of telecommunications services.

Note 2: For Combined Outward WATS, the interLATA usage charges as contained in the interLATA carrier's tariff will apply to the interLATA usage.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
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BY: JAMES W. TYLER-DIRECTOR

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## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 2. Rate Tables (cont'd)

##### c. Monthly Usage Charges (cont'd)

#### 2. Outward WATS - IntraEAEA portion, per hour of use<sup>1</sup>

	<u>Day</u>	<u>Evening</u>	<u>Night/ Weekend</u>
(a) 0-10 hours	\$16.50	\$11.38	\$6.60
(b) 10.1-25 hours	\$15.00	\$10.35	\$6.60
(c) 25.1-50 hours	\$13.50	\$ 9.31	\$6.60
(d) 50.1-80 hours	\$12.00	\$ 8.28	\$6.60
(e) Over 80 hours	\$10.50	\$ 7.24	\$6.60

#### 3. 800 Service - Statewide Service (IntraLATA portion), per hour of use

(a) 0-10 hours	\$16.60	\$11.75	\$6.80
(b) 10.1-25 hours	\$14.60	\$10.25	\$6.80
(c) 25.1-50 hours	\$12.45	\$ 8.71	\$6.80
(d) 50.1-80 hours	\$11.50	\$ 8.05	\$6.80
(e) Over 80 hours	\$10.50	\$ 7.45	\$6.80

### 3. Method of Determining Usage Charges

a. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, apply the following to the intraEAEA calls and usage. For statewide 800 Service provided in conjunction with an interLATA carrier, apply the following to only the intraLATA 800 calls and usage.

1. Determine the total number of completed calls for the service group for each rate period.
2. Determine the equivalent hours used for each rate period by applying the minimum average time requirement of 30 seconds (1 call x 30 seconds).
3. Determine the total actual hours used for each rate period for each service group, rounded to the nearest tenth (one decimal place).

**Note 1:** The technical capability to provide this service is not available at this time. This service is included in this Tariff per the Florida Public Service Commission Order No. 14621.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
Original Sheet 9

ISSUED: November 5, 1993  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: FEB 03 1994

## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 3. Method of Determining Usage Charges (cont'd)

##### a. (cont'd)

4. Determine the total chargeable hours for each rate period for each service group. This is the greater of D.3.a.2. or D.3.a.3. preceding, rounded to the nearest tenth (one decimal place).
5. Determine the number of access lines, within each service group, in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places). The same number of access lines is used for each rate period.
6. Determine the average usage for each rate period for each access line in each service group by dividing the chargeable hours in D.3.a.4. preceding by the number of access lines in D.3.a.5. preceding.
7. Determine the usage charge per rate period for each access line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges. If the average usage charge per access line for all rate periods is less than \$30 and the subscriber had service for a fraction of a month, the usage charge applicable will be the actual usage charge or the minimum usage charge, divided by 30 days times the number of days of service, whichever is greater. For Outward WATS, if the subscriber had service for a fraction of a month, the usage charge applicable will be the actual usage charge. Where the average usage charge per access line is greater than \$750 for all rate periods, a maximum charge of \$750 per access line should be used<sup>1</sup>. The \$750 maximum will increase in \$250 increments (April 1, 1986, October 1, 1986) and be eliminated April 1, 1987. For 800 Service, where the average usage charge per access line is greater than \$900 for all rate periods, a maximum charge of \$900 per access line should be used.<sup>2</sup> The \$900 maximum will increase to \$1250 April 1, 1987, and be eliminated October 1, 1987.

Note 1: To the preceding usage charge must be added the appropriate monthly WATS access line charge as specified in D.2.a minimum and maximum charge.

Note 2: To the preceding usage charge must be added the appropriate monthly 800 Service access line charge as specified in d.2.a preceding to arrive at the total charge.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 3. Method of Determining Usage Charges (cont'd)

##### a. (cont'd)

##### 7. (cont'd)

Outward WATS		800 Service	
<u>Effective Date</u>	<u>Cap</u>	<u>Effective Date</u>	<u>Cap</u>
October 1, 1985	\$750	October 1, 1986	\$900
April 1, 1986	\$1,000	April 1, 1987	\$1,250
October 1, 1986	\$1,250	October 1, 1987	None
April 1, 1987	None		

8. Determine the total usage charge for each rate period for each service group by multiplying the usage charge per rate period in D.3.a.7. preceding by the number of access lines in D.3.a.5. preceding.

9. Determine the total usage charge in a service group for all rate periods by adding the results from each rate period in D.3.a.8 preceding.

#### 4. Fractional Periods

- a. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided plus the usage charges applicable for that month.
- b. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

#### 5. Installation Charges

##### a. Definitions

**Service Ordering Charge** - The term Service Ordering Charge means the charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

**Central Office Work Charge and New Line Connection Charge** - Covers work associated with establishing or changing each WATS access line or access line extension connection.

**Premises Visit Charge** - The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A19  
Original Sheet 11

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EFFECTIVE: FEB 03 1994

## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 5. Installation Charges (cont'd)

##### a. Definitions (cont'd)

**Premise Work Charges - Simple Service.** Simple Premises Work Charges are nonrecurring charges based on the labor time and miscellaneous materials required to complete the installation of customer requested rearrangements on the customer's premises. Premises work is that work performed by a Company representative on a customer premises which includes, but is not limited to, customer requests for rearrangements of a drop wire, protector, and/or Network Interface. Premises work does not include the work required to establish network access.

##### b. For installation of WATS access lines, extensions or four-wire terminating arrangements

###### 1. Access Lines and Extension Lines

#### Nonrecurring Charge

a.	Service Ordering, Primary, each order	\$35.00
b.	Service Ordering, Secondary, each order	\$12.50
c.	Central Office Work Charge, <sup>1</sup> each	\$19.50
d.	New Line Connection Charge, <sup>2</sup> each	\$31.50
e.	Premises Visit, each visit	\$19.00

###### 2. Four-Wire Terminating Arrangements

This charge is in addition to the access line nonrecurring charges.

#### Nonrecurring Charge

a.	Each arrangement	\$ 7.00
----	------------------	---------

##### c. For moving a dedicated access line or extension line

###### 1. Move-Network Interface

(a)	Service Ordering, each order <sup>3</sup>	\$12.50
(b)	Premises Visit, each visit	\$19.00

Note 1: Central Office Work Charge is applicable for all access lines connected.

Note 2: New Line Connection Charge is applicable for all new access lines or additional access lines over and above the number previously installed at a premises.

Note 3: In addition to the Service Order charge, Time and Materials work charges apply as specified in D.5.g. Premise Work Charges.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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SECTION A19  
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## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 5. Installation charges (cont'd)

##### c. (cont'd)

#### 2. Outside Move, Different Building

Moves to a different building will be treated as a disconnect of the existing access line or extension and installation charges as specified in D.5.b. preceding will be applicable.

##### d. Conversion Charges

#### 1. Changing the 800 Service telephone number to a different number at the request of the customer

#### Nonrecurring Charges

(a) Service Ordering, each order	\$12.50
(b) Central Office Work Charge, each <sup>1</sup>	\$19.50

#### 2. Separating an existing 800 Service into two or more hunting arrangements which contain the same 800 Service access lines as the original hunting arrangement

(a) Service Ordering, each order	\$12.50
(b) Central Office Work Charge, each <sup>1</sup>	\$19.50

#### 3. Combining two or more 800 Service hunting arrangements into a single hunting arrangement containing the same 800 Service access lines

(a) Service Order, each order	\$12.50
(b) Central Office Work Charge, each <sup>1</sup>	\$19.50

##### e. Conversion to a Four-Wire Termination Arrangement

#### Nonrecurring Charge

(1) Each arrangement	\$85.75
----------------------	---------

Note 1: Central Office Work Charge is applicable for all access lines connected.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 5. Installation charges (cont'd)

##### f. Change Primary Interexchange Carrier (PIC)

###### 1. For InterLATA portion of Combined Outward WATS

#### Nonrecurring Charge

(a) Initial line	\$11.00
(b) Additional line, each, same order as initial line	\$ 3.00

##### g. Premises Work Charges - Associated with Simple Service

###### 1. Time and Materials Charging

###### a. Description

- (1) The Premises Work Charge applies to all customer requested rearrangement work done by the Company on the customer's premises.
- (2) The Premises Work Charge is based on the installation labor time and miscellaneous materials required to complete the customer's request for rearrangement.

###### b. Definitions

- (1) Billable Premises Work - Premises work performed by a Company representative on a customer's premises exclusive of work required to establish network access. Examples of premises work include rearrangement of a drop wire, protector, and/or Network Interface.

###### c. Regulations

- (1) The Premises Work Charges apply to all customer requested installation, move and change work done by the Company on the customer's premises exclusive of establishing or re-establishing network access, or as otherwise specified in D.5.g.1.e.(5)
- (2) The Premises Work Charges apply in addition to all other applicable rates and charges for services.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 5. Installation Charges (cont'd)

##### g. Premises Work Charges - Associated with Simple Service (cont'd)

##### 1. Time and Materials Charging (cont'd)

##### c. Regulations (cont'd)

(3) If, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service, only one Premises Visit Charge will apply. Premises Work Charges will be calculated by totaling the billable work time performed by all technicians.

(4) Residence customers with PBX, Centrex, or key equipment are subject to applicable Complex charges in lieu of Simple Service Premises Work Charges.

(5) Premises Work Charges do not apply to the following work:

To rearrange a customer's telephone service if required or initiated by the Company.

To install or rearrange telephone equipment located on a customer's premises but used exclusively by the Company for maintenance or training activities.

The "from" portion of work involved in a transfer of service from one premises to another.

Disconnection and/or removal of the following items of service or equipment, providing no other work subject to service charges is involved:

- 1) Main or extension station telephones,
- 2) Directory listings and directory services,
- 3) Access line services.

For the complete cancellation of the service order before any billable premises work is performed.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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WIDE AREA TELECOMMUNICATIONS SERVICE

D. RATES (cont'd)

5. Installation Charges (cont'd)

g. Premises Work Charges - Associated with Simple Service (cont'd)

2. Rates and Charges

a. Premises Work Charges apply as follows:

- (1) Premises Work Charge - Each 15-minute increment of billable premises work, rounded to the nearest 15-minute increment

		<u>Nonrecurring Charge</u>		
		<u>Sch 1</u>	<u>Sch 2</u>	<u>Sch 3</u>
(a)	Simple Service <sup>1</sup>	\$9.00	\$10.25	\$11.75

6. Four Wire Terminating Arrangement

- a. The Four-Wire Terminating Arrangement charge is in addition to the monthly recurring charges.

1. Four-Wire Terminating Arrangement Charge

		<u>Monthly Rate</u>
(a)	Each arrangement	\$10.00

7. Access Line Terminations

- a. The terminating point of a WATS access line is the standard network interface. The first termination is the WATS access line and all other termination on the same line are WATS access line extensions.

Note 1: Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m. Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday. Schedule 3 is applicable to work performed on Sundays and holidays, including New Year's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day, and Christmas Day.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC ;  
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## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 7. Access Line Terminations (cont'd)

b. The WATS access line may terminate in one of the following:

1. To terminal equipment, multiline terminating systems or a communication system on the customer's premises.
2. To switching equipment in the Company Central Office.
3. To an Other Common Carrier (OCC) or Central Office Connection Facility (COCF) channel in the Company Central Office.

#### 8. Access Line Extensions

a. Located in the Same Exchange as Main Termination

1. First extension termination on different premises from main termination

Monthly Rate

(a) Each \$25.00

2. Additional termination in same building as main or other extension termination

Nonrecurring Charge

a) Each \$ --

3. First extension termination in different building, same premises as main or other extension termination

Monthly Rate

(a) Each \$ 9.25

b. Located in Different Exchange from Main Termination

1. Interexchange channel mileage charges and channel terminal charges apply as specified for series 2000 channels in this Company's Private Line Service Tariff plus:

(a) First termination \$25.00

# GENERAL EXCHANGE TARIFF

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## WIDE AREA TELECOMMUNICATIONS SERVICE

### D. RATES (cont'd)

#### 8. Access Line Extensions (cont'd)

##### b. Located in Different Exchange from Main Termination (cont'd)

##### 1. (cont'd)

(b) Additional termination in same building with first or other extension termination, each<sup>1</sup> \$ --

(c) Additional termination in different building, same premises as first or other extension termination, each \$9.25

Additional termination on different premises, same exchange as first termination, each \$25.00

#### 9. Minimum Average Time Requirement

a. For Combined IntraLATA/InterLATA Outward WATS, IntraLATA Outward WATS, or 800 Service, usage is subject to an average of 30 seconds per completed call for each billing period in each service group for each rate period.

b. If the average duration of all such calls is less than 30 seconds, the total use for the service group equals the number of calls multiplied by 30 seconds.

#### 10. Minimum Service Period

a. The minimum service period for WATS is one day.

#### 11. Allowance for Interruptions

a. Allowance for interruptions applies to each WATS access line as set forth in 1-6 following:

1. When the WATS access line is interrupted for a period of less than two (2) hours, no credit applies.

Note 1: Nonrecurring charge applies.

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WIDE AREA TELECOMMUNICATIONS SERVICE

D. RATES (cont'd)

11. Allowance for Interruptions (cont'd)

a. (cont'd)

2. When the WATS access line is interrupted for a period of two (2) hours to 24 hours, a per day credit applies as set forth in a. through c. following:

- a. An interruption allowance is determined by (a) first calculating the rate for one full day (minimum monthly rate divided by 30), then (b) multiplying the result of (a) by the number of days credited as specified in (2) following.
- b. In determining the interruption allowance, the "proportionate part of day credited" applies as set forth below.

(1) Interruptions of 24 hours or less

<u>Length of Interruptions</u>	<u>Proportionate Part of Day Credited</u>
- less than 2 hours	None
- 2 hours up to 24 hours inclusive	One Day

(2) Interruption over 24 hours

Credit will be allowed in one day multiples for each 2 hour period of interruption, not to exceed one full day's credit for any period of 24 hours.

c. For the purpose of determining the amount of the above credit allowances, every month is considered to have 30 days.

3. None of the above credit allowances will be made for:

- non-completion of WATS messages due to busy network conditions
- interruption of service due to customer-provided equipment or systems
- interruption of service due to negligence of the customer
- interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated
- interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement

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WIDE AREA TELECOMMUNICATIONS SERVICE

D. RATES (cont'd)

11. Allowance for Interruptions (cont'd)

a. (cont'd)

- 4. Long distance message telecommunications service furnished at a customer's request, when his WATS is interrupted, is charged for at the long distance telecommunications rates contained in Section A18 "Long Distance Message Telecommunications Service" and amendments thereto and successive issues thereof.

12. Timing of Calls

- a. Chargeable time begins when connection is established between a station associated with the WATS access line and the calling or called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- b. When a connection is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the connection occurring within that rate period.
- c. The rate charged is determined by the day and time (standard or daylight savings) at the WATS access line location.
- d. When 800 Service is directly connected (i.e. not connected through a Multiline Terminating System) at a Customer's premises to a communications system, chargeable time begins when the 800 Service call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service so that chargeable time may begin.

13. Directory Listing (800 Service Only)

- a. Directory listings are provided at rates applicable for additional business listings as covered in other sections of this Tariff.

1. Directory Listing Charge (800 Service)

Monthly Rate

- (a) Each directory listing

\$ --

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A20  
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## LOCAL CHANNEL SERVICES

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# GENERAL EXCHANGE TARIFF

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D/B/A SMART CITY TELECOM

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EFFECTIVE: July 3, 2004

## LOCAL CHANNEL SERVICES

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# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

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# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

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# GENERAL EXCHANGE TARIFF

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d/b/a/ SMART CITY TELECOM

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## LOCAL CHANNEL SERVICES

### A. LOCAL PRIVATE LINE

#### 1. General

- a. Channel Services provided under the provisions of this Tariff are offered for IntraExchange Service only. Services consisting of Local Channels, Interoffice Channels, and Optional Features and Functions are classified by series. The various series are sub-divided into different types and are described in terms of circuit characteristics and use. The Channel Services are Sub Voice Grade (Series 1000), Voice Grade (Series 2000), Digital Data and High Capacity.
- b. Customers may order local channels which are designed to meet specific communications requirements. The customer is responsible for determining that terminal equipment is compatible with the service provided by the Company.
- c. Where multi-point service is furnished, the local channels are bridged in the wire center.
- d. The rates and charges specified herein apply for all IntraExchange Private Line services provided by the Company. Other rates and charges may apply as specified elsewhere in this Tariff. (T)  
(T)
- e. When the Company receives a request for service which will follow a route over loaded facilities, then the customer may request these facilities be unloaded or the service requested may require unloaded facilities. Accordingly, there will be a charge for the rearrangement based on the current cost of labor, plus materials, should the Company agree to do so.

#### 2. Rate Categories

- a. Following are the basic rate categories which apply to Private Line service.

##### (1) Local Channels

A local channel provides for a communications path between a designated customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

When service is provided by non-wire center connected channels, a non-wire center connected channel charge applies in lieu of local channel charges.

##### (2) Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs. Interoffice mileage is stated in mileage bands. A flat rate and a rate per mile applies to each band. For method of determining mileage, see C.2.

# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

### A. LOCAL PRIVATE LINE (cont'd)

#### 2. Rate Categories (cont'd)

##### a. (cont'd)

#### (3) Optional Features and Functions

This rate category provides for features and functions which may be added to a service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes (a) and (b) following:

##### (a) Hub Function

A hub is a Company designated wire center where bridging or multiplexing functions are performed, i.e., connecting three or more customer premises in a multi-point arrangement or channelizing analog or digital services requiring a lower capacity or bandwidth.

##### (b) Provides for such things as signaling, conditioning, bridging, etc.

#### (4) Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service rearrangements.

##### (a) Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate. If additional services are installed at a later date, then the First Service Installed rate and the Additional Service rate would apply to those services regardless of what service already existed.

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# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

### A. LOCAL PRIVATE LINE (cont'd)

#### 2. Rate Categories (cont'd)

##### a. (cont'd)

##### (4) Nonrecurring Charges (cont'd)

(T)

- (b) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service. The "Initial" nonrecurring charge applies when the feature or function is installed at the same time as the service is installed. If the feature or function is installed after the service is established, then the "Subsequent" nonrecurring charge applies.

#### 3. Service Configurations

- a. There are two types of service configurations which can be provided. These are described as follows:

##### (1) Two-Point Service

A two-point service connects two customer premises through a Company hub where additional functions are performed.

##### (2) Multi-Point Service

- (a) Multi-point service connects three or more customer premises through a Company hub.

- (b) There is no limitation on the number of mid-links available with multi-point service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).

- (c) Only certain types of service are available for multi-point applications. These will be determined at the time of the service request.

# GENERAL EXCHANGE TARIFF

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MANAGER, BUSINESS AFFAIRS

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## LOCAL CHANNEL SERVICES

### A. LOCAL PRIVATE LINE (cont'd)

#### 4. Special Routing of IntraExchange Channels

- a. The private line services furnished in this Tariff are provided over such routes as the Company may elect.
- b. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:
  - (1) Where two or more private lines must be furnished over different physical routes.
  - (2) Where a private line must be furnished on a route which avoids specified geographical locations.
- c. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

### B. SERVICE DESCRIPTIONS

#### 1. Sub Voice Grade Service - Series 1000 Channels

(T)

- a. These channels are furnished for operation on a two-point or multi-point basis subject to the number of point limitations indicated for each type and are provided for use with customer-provided power and signaling equipment. It is expressly declared that metallic facilities are in continually decreasing supply and that the Company does not hold itself in a position to make such facilities available. In addition, if modernization programs dictate the replacement of existing metallic facilities with non-metallic facilities such as fiber optics, the Company will not be required to continue this service over metallic facilities. The various types of service are:

- (1) Type 1204 - A two-wire interface with two-wire facilities suitable for use with direct current continuity type of equipment. Signaling must be within the criteria as described in Technical Reference, "Transmission Specifications for Private Line Metallic Circuits" and limited to three station locations. This type channel may also be used to furnish auxiliary features (such as lights, hold, signaling, etc.).

Current applied by CPE

ac & dc components per conductor, not to exceed  
0.150 amperes rms

(T)

Magnitude of the peak of  
the voltage between any  
conductor and ground

not to exceed 70.7 volts (50 volts rms) except  
continuous dc voltage not to exceed 135 volts

# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

### B. SERVICE DESCRIPTIONS (cont'd)

1. Sub Voice Grade Service - Series 1000 Channels (cont'd) (T)
  - a. (cont'd)
    - (2) Type 1205 - A two-wire interface with two-wire facilities suitable for low speed, uni-directional series-operated signaling. Transmission specifications as described in Technical Reference, "Transmission Specification for Low Speed Signaling System Channels". Service is limited to three serving wire centers and 26 stations.
  - b. Service is for 7 days per week, 24 hours per day, for a minimum period of one month. These channels are not suitable for the transmission of alternating current tones, but are capable of transmitting direct current mark-space or binary signals at rates from 30 up to 150 bauds. (T)
  - c. These channels, when furnished for remote metering, supervisory control and miscellaneous signaling purposes, may be used for such purposes as indicating readings of meters at local locations, operating switching which in turn perform some desired operation, or operating special signaling devices of the customer.
  - d. These channels, when used for low speed teletypewriter or data transmission service, may be connected to extend service to another customer when such connection is made in accordance with the provisions of Section A15 of this Tariff. (T)
2. Voice Grade Service - Series 2000 Channels
  - a. Series 2000 voice grade service provides for voice and/or data communications on a two point or multi-point basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as digital Data or High Capacity channel service. Channels which provide Tie Line Service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished within this Series are described in b. and c. following.
  - b. Basic parameters and specifications for Series 2000 voice grade service are described for the end to end operation as follows:

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## LOCAL CHANNEL SERVICES

### B. SERVICE DESCRIPTIONS (cont'd)

#### 2. Voice Grade Service - Series 2000 Channels (cont'd)

##### b. (cont'd)

<u>Basic Parameters</u>	<u>For Speech Applications</u>	<u>For Data Application</u>
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	Plus or Minus 5 Hz
Frequency Response	(Referenced to 1000 Hz Loss)	
300-3000 Hz	-3dB to + 12dB	
500-2500 Hz	-2dB to + 8dB	
Envelope Delay Distortion		
800-2600 Hz	Not Controlled	Less than 1750 Microseconds
C-Notched Noise (with a -13dBm0 1000 Hz Test Signal)	Not Controlled	Noise level 24db below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at a threshold of 6db below a -13dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 Degrees peak to peak
Non-Linear Distortion		
2nd Order Distortion	Not Controlled	25dB Below signal level
3rd Order Distortion	Not Controlled	30dB Below signal level

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## LOCAL CHANNEL SERVICES

### B. SERVICE DESCRIPTIONS (cont'd)

#### 2. Voice Grade Service - Series 2000 Channels (cont'd)

##### c. Transmission parameters for voice grade service are described following:

- (1) Type 2230 - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission - Private Line Telephone, Mobile Radio Telephone, or Supervisory Control Use. Multi-point service may be provided at charges specified in Section A20. 4.3.a. following.
- (2) Type 2231 - A two-wire interface with two or four-wire facilities engineered for a 1004 Hz net loss of 0dB to 4.5dB. This is generally used for PBX (or similar system) main or extension station services. Signaling is required for this service.
- (3) Type 2432 - A two or four-wire interface with effective four-wire facilities engineered for tie line service use between PBX's or customer-provided communications systems. Signaling is required for this device.
- (4) Type 2434 - A two or four-wire interface for connection to the serving wire center where loop facilities are not required. This channel is suitable for tie line service (with E&M signaling) between Centrex Systems and may be connected with Type 2432 local channels.
- (5) Type 2435 - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16db. Generally furnished for voice transmission. Multi-point service may be provided at charges specified in A20.4.3.a. following.
- (6) Type 2260 - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of low speed (1200 baud or less) half duplex data services.
- (7) Type 2261 - A two-wire interface with effective two-wire facilities engineering for use in Data or Alarm Service.
- (8) Type 2462 - A four-wire interface with effective four-wire facilities engineered for use in Data or Alarm Service.
- (9) Type 2463 - A four-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multi-point service may be provided at charges specified in A20.4.3.a.
- (10) Type 2464 - A two-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multi-point service may be provided at charges specified in A20.4.3.a. following.

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## LOCAL CHANNEL SERVICES

### B. SERVICE DESCRIPTIONS (cont'd)

#### 2. Voice Grade Service - Series 2000 Channels (cont'd)

##### c. (cont'd)

Transmission data characteristics can only be met and guaranteed for the two-wire interface when the airline distance from the serving wire center to the customer's premises is one mile or less and the interoffice channel is not greater than 4 airline miles between serving wire centers. (T)

##### d. Signaling Arrangements

###### (1) Off Premises Stations

- (a) For use with PBX (or similar system) off-premises channels for terminal equipment. Signaling arrangements are furnished for grandfathered and registered PBX (or similar) systems in accordance with Part 68 of the FCC Rules and Regulations.

Type A - Furnished for use with Class A PBX (or similar) system station ports capable of operation over loops with resistance in the range of 0-199 ohms.

Type B - Furnished for use with Class B PBX (or similar) system station ports capable of operations over loops with resistance in the range of 200-899 ohms.

Type C - Furnished for use with Class C PBX (or similar) system station ports capable of operation over loops with resistance in the range of 900 ohms or more.

- (b) For connections to registered or grandfathered PBX (or similar) system equipment, the customer must specify the equipment capability for use with Type A, B, or C Signaling Arrangements.

###### (2) Tie Lines

- (a) E&M signaling is provided for use with tie line channels with E&M signaling interfaces. Signaling arrangements are furnished for grandfathered and registered PBX's in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

An E&M Signaling Arrangement is required for reach tie line termination, operating in a Dial Repeating mode, at a customer's premises with a registered PBX.



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## LOCAL CHANNEL SERVICES

### B. SERVICE DESCRIPTIONS (cont'd)

#### 2. Voice Grade Service - Series 2000 Channels (cont'd)

##### d. Signaling Arrangements (cont'd)

##### (2) Tie Lines (cont'd)

##### (a) (cont'd)

An E&M Signaling Arrangement is required for each tie line termination at a customer's premises with grandfathered PBX's when the tie line is arranged with an E&M signaling interface.

An E&M Signaling Arrangement is not required with Types 2432 and 2434 channels for additions to or for new installations of grandfathered PBX equipment when not arranged with an E&M signaling interface.

An E&M Signaling Arrangement is required for each Type 2432 or 2434 channel termination at a customer's premises with a customer-provided communications system not subject to Part 68 of the FCC Rules and Regulations when arranged with an E&M signaling interface.

##### e. Data Service, Analog

Data Service is a multi-station, voice grade private line data system designed to establish point-to-point connections rapidly between a master station and a number of remote stations one at a time. Direct transmission between remote stations is not possible, nor is simultaneous communications for the master to more than one remote station possible.

- (1) Data Service requires the use of equipment as described herein and Type 2261 or 2462 voice grade local channels as described in c. preceding.
- (2) The Company will furnish, subject to availability of facilities, Data Services channels suitable for voice grade data transmission.
- (3) Data channels are not provided for alternate voice-data transmission or DC continuity.
- (4) The customer shall provide terminal equipment in accordance with interface specifications in accordance with the provisions of Section A15.

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## LOCAL CHANNEL SERVICES

### B. SERVICE DESCRIPTIONS (cont'd)

#### 2. Voice Grade Service - Series 2000 Channels (cont'd)

##### f. Alarm Service

###### (1) Regulations

- (a) This Tariff section contains the regulations applicable for Alarm Service. (T)
- (b) Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this Tariff.
- (c) Alarm Service requires the use of equipment as specified herein and Type 2261 or 2462 voice grade local channels described in B.2.c. preceding. (T)
- (d) Terminal equipment provided by the customer for use with Alarm Service must meet specifications for such customer-provided equipment found in other sections of this Tariff.
- (e) No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.
- (f) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.
- (g) Secondary bridges, utilized in Split Band Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections.
- (h) Standard multi-point bridging charges as provided in other sections of this Tariff are not applicable to Alarm Service.
- (i) Access over four-wire master station channels for Split Band Active Bridging is provided using a Type 2462 local channel.
- (j) Access over remote station channels is provided through a Type 2261 local channel with the appropriate channel connection. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels.

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## LOCAL CHANNEL SERVICES

### B. SERVICE DESCRIPTIONS (cont'd)

#### 2. Voice Grade Service - Series 2000 Channels (cont'd)

##### f. Alarm Service (cont'd)

##### (1) Regulations (cont'd)

(k) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in A20.4.2 of this Tariff. Additionally, mid-link channel connections are required as described as follows:

##### (2) Service Description

(a) Alarm Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multi-point, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

(b) Alarm Service is provided in the following arrangement:

Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link) channel frequency split common port and multiple two-wire (remote station) ports intended for application in multi-port, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

#### 3. Digital Data Service (DDS)

a. This service is provided for the transmission of digital signals only and is furnished only via digital transmission facilities. The service provides for the simultaneous two-way transmission of synchronous digital signals at speeds of 2.4, 4.8, 9.6, 19.2 and 56 Kbps between customer locations where appropriate digital facilities for this service are available as determined by the Company.

Multipoint Service and/or Secondary Channel capability may not be available in all DDS locations.

To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the channel facility provided by the Company.

Service is furnished for duplex operation only.

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## LOCAL CHANNEL SERVICES

### B. SERVICE DESCRIPTIONS (cont'd)

#### 3. Digital Data Service (DDS) (cont'd)

##### a. (cont'd)

For the provision of DDS the bridging or hubbing arrangement shall be located at the Node Central Office. The Node Central Office is that physical location the Company has designated as a test, maintenance and monitoring center to serve one or more serving wire centers.

#### 4 High Capacity Service (1.544 Mbs)

- a. Local 1.544 Mbs channel service is a service for the transmission of digital signals only and using only digital transmission facilities. The service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbs, where facilities are available.

The terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbs channel facility provided by the Company.

Multipoint service is not available.

### C. RATE REGULATIONS

#### 1. Types of Rates and Charges

- a. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

##### (1) Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

##### (2) Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity. The two types of nonrecurring charges that apply are installation of service and installation of features and functions.

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## LOCAL CHANNEL SERVICES

### C. SERVICE DESCRIPTIONS (cont'd)

#### 2. Mileage Measurements

a. When station locations of a private line service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers. Mileage is determined in accordance with the following:

- (1) Obtain the "V" and "H" coordinates for each wire center, as listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.
- (2) Obtain the difference between the "V" coordinates of the two wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.)
- (3) Square each difference obtained in 2. preceding.
- (4) Add the squares of the "V" difference and the "H" difference obtained in 3. preceding.
- (5) Divide the sum of the squares obtained in 4. preceding by 10.
- (6) Obtain the square root of the result obtained in 5. preceding. This is the rate distance in miles. (Fractional miles being considered as full miles.)

Example: The rate distance is required between Location One and Location Two.

	<u>V</u>	<u>H</u>	
Location One	7260	2083	
Location Two	7364	1865	
Difference	104	218	
Squared	10,816 + 47,524	= 58,340	

58,340 divided by 10 = 5834

Square root of 5834 = 76.38 = 77 Airline miles

- b. When a private line is furnished over facilities which the Company elects to provide on a direct basis and is not routed through a central office, a two-point channel charge from A20.D.1.c. will apply.

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# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES

#### 1. Local Channels

	<u>Monthly Rate</u>	<u>NRC First</u>	<u>NRC Additional</u>	
a. Sub Voice Grade, Series 1000 Per point of termination				
Type 1204	\$7.95	\$377.00	\$131.00	
Type 1205	\$7.95	\$286.00	\$ 95.00	
b. Voice Grade, Series 2000 Per point of termination				
(1) Voice				
Type 2230	\$23.75	\$270.00	\$ 87.00	(I)
Type 2231	\$23.75	\$270.00	\$ 87.00	
Type 2432	\$35.85	\$275.00	\$ 97.00	
Type 2434	\$ 3.40	\$275.00	\$133.00	
Type 2435	\$35.85	\$275.00	\$110.00	
Type 2261	\$30.95	\$270.00	\$110.00	
Type 2462	\$30.95	\$275.00	\$110.00	(I)
(2) Data				
Type 2260 (2W)	\$28.60	\$295.00	\$109.00	(I)
Type 2463 (4W)	\$35.50	\$300.00	\$109.00	
Type 2464 (2I4F)	\$35.50	\$300.00	\$109.00	(I)

# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 1. Local Channels (cont'd)

##### c. Digital Data Access Service

	<u>Monthly Rate</u>	<u>NRC First</u>	<u>NRC Additional</u>	
(1) Per End User Point of Termination				
(a) 2.4 kbps	\$55.45	\$390.00	\$120.00	(I)
(b) 4.8 kbps	\$55.45	\$390.00	\$120.00	
(c) 9.6/19.2 kbps	\$55.45	\$390.00	\$120.00	
(d) 56.0 kbps	\$78.65	\$390.00	\$120.00	(I)

##### d. High Capacity, 1.544 Mbs

(1) Per End User Point of Termination	\$112.00	\$745.00	\$335.00	(I)
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#### 2. Interoffice Channels

##### a. Sub Voice - Series 1000

###### Mileage Bands

	<u>Fixed Monthly Charge</u>	<u>Monthly Charge Per Mile</u>	<u>NRC</u>
(1) 1 thru 8 miles	\$12.85	\$.75	\$103.00
(2) 9 thru 25 miles	\$12.85	\$.75	\$103.00
(3) Over 25 miles	\$12.85	\$.70	\$103.00

##### b. Voice Grade Service - Series 2000

###### Mileage Bands

(1) 1 thru 8 miles	\$28.50	\$1.65	\$87.00
(2) 9 thru 25 miles	\$28.50	\$1.60	\$87.00
(3) Over 25 miles	\$28.50	\$1.55	\$87.00

# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 2. Interoffice Channels (cont'd)

##### c. 2.4 kbps

Mileage Bands	Fixed Monthly Charge	NRC First	NRC Additional	(T) + (T)
(1) 1 thru 8 miles	\$18.95	\$1.90	\$67.00	(T)
(2) 9 thru 25 miles	\$18.95	\$1.85	\$67.00	+
(3) Over 25 miles	\$18.95	\$1.80	\$67.00	(T)

##### d. 4.8 kbps

Mileage Bands	Fixed Monthly Charge	NRC First	NRC Additional	(T) + (T)
(1) 1 thru 8 miles	\$18.95	\$1.90	\$67.00	(T)
(2) 9 thru 25 miles	\$18.95	\$1.85	\$67.00	+
(3) Over 25 miles	\$18.95	\$1.80	\$67.00	(T)

##### e. 9.6/19.2 kbps

(1) 1 thru 8 miles	\$18.95	\$1.90	\$67.00	(T)
(2) 9 thru 25 miles	\$18.95	\$1.85	\$67.00	+
(3) Over 25 miles	\$18.95	\$1.80	\$67.00	(T)

##### f. 56 kbkps

Mileage Bands	Fixed Monthly Charge	NRC First	NRC Additional	(T) + (T)
(1) 1 thru 8 miles	\$37.55	\$3.80	\$67.00	(T)
(2) 9 thru 25 miles	\$37.55	\$3.70	\$67.00	+
(3) Over 25 miles	\$37.55	\$3.60	\$67.00	(T)

##### g. 1.544 Mbps

Mileage Bands	Fixed Monthly Charge	NRC First	NRC Additional	(T) + (T)
(1) 1 thru 8 miles	\$64.35	\$29.80	\$200.00	(T)
(2) 9 thru 25 miles	\$64.35	\$27.95	\$200.00	+
(3) Over 25 miles	\$64.35	\$26.10	\$200.00	(T)



# GENERAL EXCHANGE TARIFF

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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 3. Optional Features and Functions

##### a. Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center. No additional bridging charges are applicable for Series 1000, Type 1204 and 1205.

#### (1) Voice Grade Bridges

	<u>Monthly Rate</u>	<u>NRC</u>	
(a) Voice Bridging			
(1) Per Port Two-Wire (Type 2230) Four-Wire (Type 2435)	\$4.45	\$34.00	(I)
(b) Analog Data Bridging			
(1) Per Port Two-Wire (Type 2230) Four-Wire (Type 2435)	\$7.50	\$37.00	(I)
(c) Bridging, DDS			
(1) Multipoint Service, per local or interoffice channel bridged <sup>1</sup>			
(A) (2.4, 4.8, 9.6 or 19.2)	\$26.80	\$25.00	(I)
(B) 56 kbps <sup>2</sup>	\$26.80	\$25.00	(I)

<sup>1</sup> Not available at all service locations.

<sup>2</sup> This option cannot be provided where 56.0 Kbps repeaters are required for digital local channels.

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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 3. Optional Features and Functions (cont'd)

##### a. Bridging (cont'd)

##### (1) Voice Grade Bridges (cont'd)

##### (d) Digital Data Secondary Channel Capability, per Local Channel

	<u>Monthly Rate</u>	
(1) Each <sup>123</sup>	\$16.85	(I)

##### b. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

	<u>Monthly Rate</u>	<u>NRC Initial</u>	<u>NRC Subsequent</u>	
(1) Per Local Channel				
(a) Ringdown-Manual <sup>4</sup>	\$21.20	\$40.00	\$185.00	(I)
(b) Ringdown-Automatic <sup>4</sup>	\$12.40	\$40.00	\$173.00	
(c) E&M Type <sup>5</sup>	\$10.60	\$25.00	\$103.00	
(d) Type A (0-199 ohms) <sup>6</sup>	\$6.10	\$44.00	\$140.00	
(e) Type B (200-899 ohms) <sup>6</sup>	\$6.10	\$43.00	\$140.00	
(f) Type C (900 or more ohms)	\$1.10	\$11.00	\$140.00	(I)

<sup>1</sup>Not available at all service locations.

<sup>2</sup>This option cannot be provided where 56.0 Kbps repeaters are required for digital local channels.

<sup>3</sup>Nonrecurring charge is applicable only if Secondary Channel service is being added subsequent to the installation of basic service.

<sup>4</sup>For use with Type 2230 and 2435 services.

<sup>5</sup>For user with Type 2432 and 2434 services.

<sup>6</sup>For use with Type 2231 service.

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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 3. Optional Features and Functions (cont'd)

##### c. Conditioning (Voice Grade Services)

- (1) Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-Type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged for on a per Local Channel basis for two-point and multi-point service. For two-point services the parameters apply to each service. For multi-point services the parameters apply to any path between any two service points.

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- (2) The types and description of the available conditioning options are as follows:

Type Conditioning	Frequency Response Specification	Envelope Delay Distortion Specification
C-1 (two-point or multi-point)	300-2700 Hz, -2dB to +6dB	1000-2400 Hz, less than 1000 microseconds
	1000-2400 Hz, -1dB to +3dB 300-3000 Hz, -3dB to +12dB	
C-2 (two-point or multi-point)	300-3000 Hz, -2dB to +6dB 500-2800 Hz, -1dB to +3dB	1000-2600 Hz, less than 500 microseconds 600-2600 Hz, less than 1500 microseconds 500-2800 Hz, less than 3000 microseconds

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BY: JAMES T. SCHUMACHER-  
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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 3. Optional Features and Functions (cont'd)

##### c. Conditioning (Voice Grade Services) (cont'd)

##### (2) (cont'd)

	C-Notched Noise	Non-Linear Distortion	
		2nd Order Distortion	3rd Order Distortion
D-1 (two-point)	Noise level 28dB below signal level	35dB below	40dB below

(3) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

(4) C-Type Conditioning is available for Types 2463 and 2464.

##### (a) C-Types of Conditioning per local channel

	<u>Monthly Rate</u>	<u>NRC</u>	
C1 Type	\$2.85	\$16.00	(I)
C2 Type	\$2.65	\$16.00	(I)

(5) D-Type Conditioning is available for Types 2463 and 2464.

##### (a) D-Type conditioning per local channel

D1 Type	\$ .40	\$18.00	(I)
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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 3. Optional Features and Functions (cont'd)

##### d. Other Features and Functions

##### (1) Multiplexing

##### (a) DS1 to Voice

An arrangement that converts a 1.544 Mbps channel to 24 channels for use with Voice Grade Services. A channel of this DS1 to the Hub can also be used for a Digital Data Service, Program Audio, or Sub Voice Grade.

##### (1) Per arrangement

	<u>Monthly Rate</u>	<u>NRC</u>	
(a) Each	\$225.00	\$185.00	(I)

##### (b) DS1 to DSO

An arrangement that converts a 1.544 Mbps channel to 23 64.0 kbps channels utilizing digital time division multiplexing.

##### (1) Per arrangement

	<u>Monthly Rate</u>	<u>NRC</u>	
(a) Each	\$135.00	\$66.00	(I)

##### (c) DSO to Subrate

An arrangement that converts a 64.0 kbps channel to subspeeds of up to twenty 2.4 kbps, ten 4.8 kbps, or five 9.6 kbps channels using digital time division multiplexing.

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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 3. Optional Features and Functions (cont'd)

##### d. Other Features and Functions (cont'd)

##### (1) Multiplexing (cont'd)

##### (c) DSO to Subrate (cont'd)

The following tables shows the technical specifications packages with which the optional features and functions are available.

Package HC-	Available with Technical Specifications					
	0	1	1C	2	3	4
Automatic Loop Transfer		X				
Central Office Multiplexing:						
DS4 to DS1						X
DS3 to DS1					X	
DS2 to DS1				X		
DS1C to DS1			X			
DS1 to Voice		X				
DS1 to DSO		X				
DSO to Subrate	X					
(i) Per arrangement						
		<u>Monthly</u> <u>Rate</u>			<u>NRC</u>	
(A) Up to 20 2.4 kbps services		\$194.00			\$64.00	(I)
(B) Up to 10 4.8 kbps services		\$ 97.50			\$64.00	(I)
(C) Up to 5 9.6 kbps services		\$ 49.00			\$64.00	(I)

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## LOCAL CHANNEL SERVICES

### D. RATES AND CHARGES (cont'd)

#### 3. Optional Features and Functions (cont'd)

##### d. Other Features and Functions (cont'd)

##### (2) Automatic Loop Transfer

The Automatic Loop Transfer provides protection on a 1XN basis against failure of the facilities between a customer designated premises and the wire center serving that premises. Protection is furnished through the use of a switching arrangement that automatically switches to a spare channel line when a working line fails. The spare channel is not included as a part of the option. This option requires compatible equipment at both the serving wire center and the customer premises. The customer is responsible for providing the equipment at its premises. Equipment at the customer premises will be provided under tariff only if it existed in the Company inventory as of November 18, 1983.

	<u>Monthly Rate</u>	<u>NRC</u>	
(a) Per arrangement <sup>1</sup>	\$81.00	\$10.00	(I)

### E. DIGITAL ACCESS CROSS CONNECT SERVICE

#### 1. General

- a. Digital Access Cross Connect Service (DACS) provides for the management and reconfiguration of digital networks. It allows a single digit (DSO) circuit or multiples of up to 24 DSO circuits.
- b. The basic unit of service is a single 64 Kbps (DSO) channel. Service is also provided for DS1 (1.544 Mbps) digital circuits or synchronous subrate digital circuits (2.4, 4.8, 9.6 or 19.2 Kbps).
- c. This service is provided only from serving wire centers equipped with a Digital Cross Connect Device (DCD) and is subject to the availability of facilities.
- d. Service must be ordered for a minimum of three months.
- e. Suspension of service is not allowed.

<sup>1</sup> An additional Local Channel charge will apply whenever the spare line is provided as a leg to the customer premises.

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LOCAL CHANNEL SERVICES

E. DIGITAL ACCESS CROSS CONNECT SERVICE (cont'd)

2. Definitions

- a. Digital Cross Connect Device (DCD) - The DCD provides DSO cross connection. It can connect multiples of up to 24 DSO circuits. (T)
- b. "DSO" refers to a North American hierarchy of digital signal levels. The term DSO means Digital Signal Level 0 which is a 64 Kbps signal. Customer bit rates are limited to a 56 Kbps signal.
- c. "DS1" refers to a Northern American hierarchy of digital signal levels. It means Digital Signal Level 1 which is a 1.544 Mbps signal.
- d. An Access Line is the circuit between the customer's premises and his serving wire center plus interoffice facilities to the DCD if the DCD is not in the customer's serving wire center.
- e. A Multipoint Channel is any connection which terminates three or more channels on the same bridging port.

3. Connections

- a. This tariff applies to connection between channels at the DSO level only or 24 consecutive DSO channels.
- b. DSO and DS1 signals as defined in the Company's technical references may be terminated on this service. Other multiplexing formats must be converted to standard D4 format.
- c. A Trouble Location Charge as defined in Section A4 will apply if a reported trouble is found to be in the customer's premises equipment. (T)

4. Rates and Charges

	<u>Monthly Rate</u>	<u>NRC</u>
a. Service establishment charge		\$1,700.00
b. DCD Port Charge, per access line		
(1) Digital Circuit-DSO	\$ 6.21	
(2) Digital Circuit-DS1,	\$63.34	(T)



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## LOCAL CHANNEL SERVICES

### E. DIGITAL ACCESS CROSS CONNECT SERVICE (cont'd)

#### 4. Rates and Charges (cont'd)

c.	DCD Port Charge, per inter DCC channel	Monthly <u>Rate</u>	(T)
			(T)
	(1) Digital Circuit-DSO	\$ 12.42	(T)
	(2) Digital Circuit-DS1	\$126.84	(T)
d.	Transactions performed by the Company at the customer's request		
	(1) Per customer request	\$ 12.16	(T)
	(2) Per transaction performed within a request	\$ 7.00	(T)
e.	Sub-Rate Multiplexing		
	(1) Up to 20 2.4 Kbps services	\$172.50	(T)
	(2) Up to 10 4.8 Kbps services	\$ 86.25	(T)
	(3) Up to 5 9.6 Kbps services	\$ 43.15	(T)
f.	Multi-Junction Unit	\$ 2.50	(T)

### F. D-4 CHANNEL SERVICE

#### 1. General

- a. This Tariff is to provide Point-to-Point D-4 channel service.
- b. The service will support DDS-2 service. The service is not speed specific.
- c. The channel unit can be used on an analog or digital circuit and is located at the customer's premises.
- d. The rates shown are in addition to the normal 1.544 Mbs rates shown in Section C.

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### F. D-4 CHANNEL SERVICE (cont'd)

#### 2. Rates and Charges

##### a. D-4 Channel Equipment

	<u>NRC</u>	<u>Monthly Rate</u>	
(1) D-4 Multiplexer,			
-24 channel	\$1,200.00	\$ 88.70	
-48 channel	\$1,200.00	\$176.40	(T)
-96 channel	\$1,200.00	\$257.10	(T)
(2) Channel Unit, per equipped channel	\$ 30.00	\$ 26.15	(T)

##### b. D-4 Channel Equipment-Optional

(1) SU-X Control and Maintenance Unit (1 per 48 Channels)	\$ 30.00	\$ 39.90	(T)
(2) DSU-HR Data Port for Fractional T1 Service	\$ 30.00	\$ 21.85	(T)
(3) DSU-DP-2 Data Port with Secondary Channel Sync and Async Speeds	\$ 30.00	\$ 22.05	(T)
(4) USA-DSO/TOSU Universal Switched Access Data/Voice Card	\$ 30.00	\$104.40	(T)

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## LOCAL CHANNEL SERVICES

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## LOCAL CHANNEL SERVICES

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## LOCAL CHANNEL SERVICES

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## LOCAL CHANNEL SERVICES

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## LOCAL CHANNEL SERVICES

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE

(T)

#### 1. General

- a. Remote Multi-IPE service is a high speed fiber optic transport service which extends 1-4 Nortel Meridian 1 Superloops from a local Meridian 1 switch to a remote Intelligent Peripheral Equipment (IPE) site.
- b. Remote Multi-IPE service provides a means of extending PBX service to a remote site for customers with Meridian 1 PBXs.
- c. The signals at the customer and network sides of the Remote Multi-IPE Channel Port are Nortel proprietary signals which are described in Nortel Document Number 553-3001-022, "Meridian 1 Fiber Remote Multi-IPE Interface."
- d. Remote Multi-IPE service is suitable for extending Meridian 1 PBX functionality only.
- e. Remote Multi-IPE service, as provided under the provisions of this section A20.G. of the Tariff, is offered for local private line use only. (T)
- f. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this Tariff and other tariffs of the Company.
- g. The rates and charges set forth herein for Remote Multi-IPE service provide for the furnishing of service where suitable Company facilities are available. Where special construction of facilities by the Company is necessary due to customer requirements, special construction charges may apply as set forth in section A5 of the Tariff.
- h. Remote Multi-IPE service is not available for a Remote Multi-IPE Channel that is greater than fifteen (15) miles.
- i. The normal maximum distance for Remote Multi-IPE Channel Spans and Remote Multi-IPE Redundant Channel Spans is six (6) miles. Any customer requirements in excess of six (6) miles will be engineered by the Company on an individual case basis.

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 2. Regulations

##### a. Explanation of Terms

###### (1) Remote Multi-IPE Channel Span

This is the fiber optic transport facility necessary to connect the customer's host PBX switch to the remote PBX site. The Remote Multi-IPE Channel Span includes all fiber necessary to provide this service except for that provided by the customer under section A20.G.2.b.(2)(b) of this Tariff following. (T)

###### (2) Remote Multi-IPE Redundant Channel Span

This is a secondary optional fiber optic transport facility which provides a physically diverse fiber path from the primary fiber optic transport facility connecting the customer's host and remote PBX sites. The Remote Multi-IPE Redundant Channel Span is charged in one (1) mile increments and measures the distance between the Company's network demarcation point at each customer location, based on actual physical route miles rounded up to the nearest mile. The Remote Multi-IPE Redundant Channel Span includes all fiber necessary to provide this service except for that provided by the customer under section A20.G.2.b.(2)(b) of this Tariff following. (T)

###### (3) Remote Multi-IPE Channel Port

This is the Company provided equipment that provides the functionality necessary to extend the customer's Meridian 1 PBX host switch across a fiber optic span to a remote Intelligent Peripheral Equipment site. A Remote Multi-IPE Channel Port can be ordered to support 1-2 Meridian 1 superloops or 3-4 Meridian 1 superloops on the customer side of the service demarcation point.

###### (4) Remote Multi-IPE Redundant Channel Port

This is the Company provided equipment that provides the functionality necessary to extend the customer's Meridian 1 PBX host switch across a secondary, optional fiber optic span (Remote Multi-IPE Redundant Channel Span) to a remote Intelligent Peripheral Equipment site.



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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 2. Regulations (cont'd)

##### b. Basis of Offering

- (1) The minimum service period for all Remote Multi-IPE service Tariff components is one (1) month.
- (2) Obligations of customer and Company
  - (a) The Company is not responsible for the installation, operation, or maintenance of any equipment provided by the customer.
  - (b) The customer will extend and terminate the necessary local and remote site Meridian 1 cable connections from the customer's PBX and maintenance devices to the Company's network demarcation at the Remote Multi-IPE Channel Port interface.
  - (c) At the local and remote Remote Multi-IPE Channel Ports, the customer's signals must conform to the specifications set forth in Nortel Document Number 553-3001-022, "Meridian 1 Fiber Remote Multi-IPE Interface."
  - (d) The customer's PBX must be within 30 cable feet of the Company's Remote Multi-IPE Channel Port interface. The customer will extend and terminate the necessary fiber optic cable from the Company's network demarcation point in the customer's main telephone equipment room to the Remote Multi-IPE Channel Port service demarcation point on the customer's premise.
  - (e) The customer will not access Company provided network equipment used in providing Remote Multi-IPE service.
  - (f) **IN SOME INSTANCES THE COMPANY MAY NOT HAVE ANY VISIBILITY INTO THE STATUS OR PERFORMANCE OF REMOTE MULTI-IPE SERVICE CONNECTIONS. THEREFORE, IN SUCH INSTANCES, THE CUSTOMER MAY BE RESPONSIBLE FOR REPORTING ANY REMOTE MULTI-IPE SERVICE OUTAGES TO THE COMPANY.**

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 2. Regulations (cont'd)

##### c. Provision of Service

- (1) Rates and charges for Remote Multi-IPE service contained in this Tariff consist of the following rate elements:
  - (a) Remote Multi-IPE Span
  - (b) Remote Multi-IPE Redundant Span
  - (c) Remote Multi-IPE Channel Port, 1-2 and 3-4 superloops
  - (d) Remote Multi-IPE Redundant Channel Port
- (2) There are two (2) Remote Multi-IPE Channel Ports required for Remote Multi-IPE service.
- (3) There is one (1) Remote Multi-IPE Span required for Remote Multi-IPE service.
- (4) Remote Multi-IPE Redundant Spans and Remote Multi-IPE Redundant Channel Ports are optional features which are not required for primary service.
- (5) Remote Multi-IPE Redundant Spans and Remote Multi-IPE Redundant Channel Ports must be ordered together for optional redundancy.
- (6) There is a minimum one (1) mile increment charge for a Remote Multi-IPE Redundant Channel Span.
- (7) Nonrecurring charges for Remote Multi-IPE service include eight (8) hours of Company labor per Port. Any additional Company labor required by Customer will be charged in accordance with section A4. of the Tariff.
- (8) Installation, service order, service establishment, and any other nonrecurring charges, as specified in section A4 of the Tariff, will apply.

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 2. Regulations (cont'd)

##### d. Contract Term Payment Plans

(1) The following Contract Term Payment Plans are available under conditions as specified in section A20.G.4. of this Tariff for certain rate elements of Remote Multi-IPE service:

- (a) Contract Term Payment Plan A - payment periods may be selected from 12 to 35 months.
- (b) Contract Term Payment Plan B - payment periods may be selected from 36 to 60 months.

##### e. Moves

(1) A move involves a change in the physical location of the service termination at the customer's premise. A move will be treated as a disconnect at the existing location and all associated nonrecurring charges will apply at the new location. The customer will remain responsible for satisfying the remainder of any existing Contract Term Payment Plan.

#### 3. Rates and Charges

##### a. Remote Multi-IPE Channel Span

	<u>NRC</u>	<u>Monthly Rate</u>
(1) per Span	--	\$625.00

##### b. Remote Multi-IPE Redundant Channel Span

(1) per one (1) mile increment	--	\$157.00
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## LOCAL CHANNEL SERVICES

G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

3. Rates and Charges (cont'd)

b. Remote Multi-IPE Channel Port

		<u>NRC</u>	<u>Month to Month</u>	<u>Term Payment Plan A</u>	<u>Term Payment Plan B</u>
(1)	1-2 Superloops, per Port	\$460.00	\$392.00	\$307.00	\$244.00
(2)	3-4 Superloops, per Port	\$460.00	\$551.00	\$435.00	\$345.00

c. Remote Multi-IPE  
Redundant Channel Port

(1)	per Port	\$184.00	\$318.00	\$254.00	\$200.00
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4. Contract Term Payment Plans

a. General

- (1) The regulations specified herein are applicable to the specific services as indicated in this section A20.G. of the Tariff. (T)
- (2) Services furnished under Contract Term Payment Plans are subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this Tariff, except as noted herein.
- (3) Contract Term Payment Plans allow customers to pay fixed or variable rates for Remote Multi-IPE service over variable contractual payment periods. A specific monthly rate applies for the duration of each period.
- (4) When a customer orders Remote Multi-IPE service to be provided under a Contract Term Payment Plan, the customer must designate to the Company the payment plan and the service period desired, e.g., Contract Term Payment Plan A and 24 months.

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 4. Contract Term Payment Plans (cont'd)

##### b. Application of Rates and Charges

- (1) Rates stabilized under a Contract Term Payment Plan are exempt from Company initiated increases.
- (2) Termination Liability Charges
  - (a) In the event that all or any part of a service is disconnected at customer request prior to expiration of any selected Contract Term Payment Plan of greater than one (1) months' duration, the customer will be required to pay the Company Termination Liability Charges for cancellation of service.
  - (b) The Termination Liability Charge is equal to all unpaid nonrecurring charges reasonably expended by the Company to establish service to the customer; plus termination liability for the unpaid balance of a Contract Term Payment Plan obligation which is obtained by multiplying the sum of the amounts determined as set forth herein by a factor related to the unexpired period of liability and the discount rate for return and contingencies, adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided, adjusted to reflect applicable taxes.
  - (c) When customers renew or change the length of their Contract Term Payment Plan, the rates applicable for the new Contract Term Payment Plan are those currently in effect at the time of the renewal or change in the length of the Contract Term Payment Plan. A service order charge will not be applicable for such renewals or changes to the Contract Term Payment Plan.
  - (d) Customer requests for inside moves of service will not affect the period of the Contract Term Payment Plan.

##### c. Additions

- (1) Additions of services or rate elements, e.g. Ports, must be under a new Contract Term Payment Plan at rates and charges specified in section A20.G.3 of this Tariff preceding. (T)
- (2) Termination Liability Charges for premature disconnection of added contractual services will apply as set forth under Disconnects in section A20.G.4.d. of this Tariff following. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A20  
1st Revised Sheet 46  
Canceling Original Sheet 46

ISSUED: June 18, 2004  
BY: JAMES T. SCHUMACHER-  
VICE PRESIDENT

EFFECTIVE: July 3, 2004

## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 4. Contract Term Payment Plans (cont'd)

##### c. Additions (cont'd)

- (3) Additions under Contract Term Payment Plans are exempt from Company-initiated rate changes for all payment periods longer than one (1) month.
- (4) Installation, service order, service establishment, and any other nonrecurring charges, as specified in this section A20.G of the Tariff and section A4 of the Tariff, will apply to the added services. (T)

##### d. Disconnects

- (1) When a service or rate element, included under a Contract Term Payment Plan arrangement, is disconnected prior to expiration of the selected service period, Termination Liability Charges apply as set forth in section A20.G.4.b.(2)(a) of this Tariff preceding. Remaining services or rate elements will not be affected by such disconnection. (T)

##### e. Requests for Changes in Length of Optional Payment Period

- (1) Subsequent to the establishment of a Contract Term Payment Plan, and prior to the completion of that period, the existing Contract Term Payment Plan may be replaced by:
  - (a) A currently offered Contract Term Payment Plan at the current rates, with a length equal to or longer than the time remaining in the existing Contract Term Payment Plan agreement, subject to the following conditions:
    - (1) No credit will be given for payments made during the formerly selected Contract Term Payment Plan.
    - (2) The new Contract Term Payment Plan period begins with the new Contract Term Payment Plan effective date.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 4. Contract Term Payment Plans (cont'd)

##### e. Requests for Changes in Length of Optional Payment Period (cont'd)

###### (1) (cont'd)

###### (a) (cont'd)

(3) No Termination Liability Charge applies for the remaining portion of the former Contract Term Payment Plan payment period.

(4) Nonrecurring charges will not be reapplied.

(5) A service order charge will not apply.

(b) A currently offered Contract Term Payment Plan payment period at the current rates, with a length shorter than the time remaining in the existing Contract Term Payment Plan service agreement, subject to the following conditions:

(1) No credit will be given for payments made during the formerly selected period.

(2) The new Contract Term Payment Plan payment period begins with the new Contract Term Payment Plan effective date.

(3) A Termination Liability Charge applies for the remaining portion of the former Contract Term Payment Plan payment period.

(4) Nonrecurring charges will not be reapplied.

(5) A service order charge will not apply.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 4. Contract Term Payment Plans (cont'd)

##### f. Renewal Options

- (1) The customer has the following renewal options:
  - (a) Prior to completion of the current Contract Term Payment Plan period, any period available under the Contract Term Payment Plans may be selected at the rates in effect for new customers at the time of the renewal. The customer will be charged at the current rate for the newly selected Contract Term Payment Plan period, commencing the day following completion of the prior Contract Term Payment Plan payment period.
  - (b) Service may be continued on a month-to-month basis at the current rate for the one (1) month payment period, unless otherwise specified in this Tariff. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any Termination Liability Charge. The one (1) month service will be subject to Company-initiated rate adjustments when approved by regulatory authority.
  - (c) If the customer does not elect an additional Contract Term Payment Plan period or does not request discontinuance of service, service will be continued at a monthly rate currently in effect for the month-to-month payment rate under the terms specified in section A20.G.4.f.(1)(b) of this Tariff preceding. (T)
- (2) Service connection charges are not applicable for rate elements renewed under the Contract Term Payment Plan. Any new rate elements added at the time of renewal will be subject to all appropriate service connection charges and other nonrecurring charges in accordance with this section A20.G. of the Tariff and section A4 of the Tariff. (T)
- (3) The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.
- (4) When a customer renews a Contract Term Payment Plan arrangement, the rates and charges in effect on the first day of service of the renewal will apply.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 4. Contract Term Payment Plans (cont'd)

##### f. Renewal Options (cont'd)

(5) Recognition of previous service will be given to customers who renew an existing Contract Term Payment Plan, for all associated rate elements at the same location(s), provided that the length of the new Contract Term Payment Plan arrangement is at least the minimum number of months allowable under Contract Term Payment Plan A (as defined in section A20.G.2.d.(1)(a) of this Tariff preceding) or equals/exceeds the remaining service period of the original Contract Term Payment Plan arrangement. (T)

(6) Recognition of previous service back to the actual service date will be given to month-to-month customers who convert to a Contract Term Payment Plan arrangement.

(7) To determine the appropriate Contract Term Payment Plan for the renewed arrangement, recognition of service will consist of the sum of months in service of the completed service arrangement and the sum of months of the proposed service period of the Contract Term Payment Plan arrangement.

##### g. Transfer of Service

(1) Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer as specified in this Tariff. This does not constitute a disconnect of service or a discontinuance of an existing Contract Term Payment Plan arrangement. The new customer will be subject to all provisions and equipment configurations currently in effect for the previous customer. Regulations concerning transfer of service between subscribers as stated in other sections of the Tariff also apply under Contract Term Payment Plans.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## LOCAL CHANNEL SERVICES

### G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

#### 4. Contract Term Payment Plans (cont'd)

##### h. Exception to Termination Liability Charges for State, County, and Municipal Governments

- (1) In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one (1) months' duration, the customer will be required to pay a Termination Liability Charge as stated in section A20.G.4.b.(2) of this Tariff preceding. The Tariff provisions concerning Termination Liability Charges for recurring charges only shall not be applicable to any state, county, or municipal governmental entity when there is in effect, as a result of action by such entity and through a duly constituted legislative, administrative, or executive body: (i) a statute; (ii) an ordinance; (iii) a policy directive; or (iv) a constitutional provision, which restricts or prohibits an additional contractual payment for early termination of a contract by any such entity, or agency thereof, due to an unavailability of funding. When service is being provided and funding to the governmental entity for such service becomes unavailable, the governmental entity may cancel the service without additional payment obligation. Provided, however, that if the governmental entity cancels the service for any reason other than the unavailability of funds, the Termination Liability Charge provisions in section A20.G.4.b.(2) of this Tariff preceding shall apply. (T)

##### i. Moves of Service(s) under Contract Term Payment Plans

- (1) Termination Liability Charges will not apply to customer requests for moves of service under Contract Term Payment Plans from one location to another location subject to the following:
- (a) The original and new premises locations must be in Company territory within the same state.
  - (b) The move from the original location to the new location must be completed within thirty (30) days of the original premises disconnect date.
  - (c) No lapse in billing will occur for moves of service under Contract Term Payment Plans.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## LOCAL CHANNEL SERVICES

G. REMOTE MULTI-IPE SERVICE (cont'd) (T)

4. Contract Term Payment Plans (cont'd)

i. Moves of Service(s) Under Contract Term Payment Plans (cont'd)

(1) (cont'd)

(d) Orders to disconnect the existing service and re-establish it at the new location must be related.

(e) Any rate elements, such as Ports, from the original location that are not re-established at the new location will be subject to the Termination Liability Charges.

(f) Any additions made at the new location will be treated as additions in accordance with section A20.G.4.c. of this Tariff preceding. (T)

(g) All regulations and charges for changes made to the service coincident to that move shall apply.

(h) All appropriate nonrecurring charges for moves of service as specified in this section A20.G. of the Tariff and section A4 of the Tariff will apply. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A23  
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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

### A. GENERAL

1. Shared Tenant Service (STS) is a class of resold local exchange service furnished through a common switching or billing arrangement, such as a PBX or key system, to Tenants by a provider other than an existing local exchange telecommunications company. (C)  
(T)(C)  
(T)
2. The reseller, or STS Provider, is a person, firm, partnership or corporation which has requested and received proper Shared Tenant Service certification from the Florida Public Service Commission. All other arrangements for resale or sharing of local exchange service are not permitted except as specified in G. and H. of this section of the Tariff. (T)  
(T)
3. In an STS arrangement, the Company's Subscriber of Record/Customer of Record is the STS Provider who orders service and is responsible for paying the telephone bill. The STS Tenant or end user, is a "Client" of the STS Provider. Service arrangements for the STS Client must be made through the STS Provider except as defined in D1. following: (T)  
+
4. Requests to provide connection to the local exchange network for the purpose of reselling local service, i.e., establishing an STS system, must be provided to the Company in writing. (T)
  - a. Such written requests must contain at a minimum, but are not limited to, the following information: (T)
    - (1) Name and address of STS Provider;
    - (2) Billing responsibility if different from (1);
    - (3) Florida Public Service Commission Certificate Number;
    - (4) STS technical advisor, if applicable and if different from (1);
    - (5) New Building or Retrofit;
    - (6) A forecast as to the anticipated local exchange access requirements for 60 months following initiation of the STS system;
    - (7) Number of suites/offices in building;
    - (8) The name of the Agent or Representative responsible for placing orders, if different from (1). (T)
  - b. A Representative or Agent for purposes of this Tariff is one who is authorized to act on behalf of another usually under legal contract. Changes to the STS system or directory listings will be accepted by the Company only from this authority. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A23  
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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

### B. DEFINITIONS

(N)  
+

The following definitions are applicable to this section of the Tariff:

**AGENT OR REPRESENTATIVE** - one authorized to act on behalf of another, usually under legal contract.

**CUSTOMER OF RECORD/SUBSCRIBER OF RECORD** - any person, corporation or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance, or discontinuance of service; payment in full of charges incurred, such as Toll, Directory Assistance, etc.

**OTHER SHARING ARRANGEMENTS** - denotes provision of local exchange services to transient end users such as those furnished at airports, hospitals, clubs, yacht basins, time share facilities, student dormitories, nursing homes, adult congregate living facilities, continuing care facilities, and retirement homes.

**SERVICE LOCATION** - a single building or multiple buildings located within the confines of specifically identified continuous property areas under the control of a single owner or management unit.

**SHARED TENANT SERVICE (STS)** - a class of resold local exchange service furnished to Tenants through a common switching or billing arrangement by a provider other than the local exchange telecommunications company.

**SHARED TENANT SERVICE (STS) CLIENT** - the STS Tenant, or end user, who is provided telephone service through a certificated STS arrangement.

**SHARED TENANT SERVICE (STS) PROVIDER** - a person, firm, partnership or corporation which has received proper certification from the Florida Public Service Commission to provide STS.

**TENANT** - any person entitled to occupy a premises under a rental or lease agreement.

**TRANSIENT** - one temporarily occupying the premises, with occupancy not to exceed nine (9) months.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

### C. LIMITATIONS

(T)

1. Shared Tenant Service is limited to service of Tenants in a Service Location.

(C)  
(C)(D)  
+

2. Suspension of service as provided in Section A2. of this Tariff is not permitted in connection with Shared Tenant Service.

(D)  
(T)

### D. REGULATIONS

(T)

1. Shared Tenant Service Providers are required to ensure direct access for the Company to any STS Client requesting local service from the Company.

(T)  
(T)

- a. The Company must be able to gain access to all facilities up to the demarcation point of the building and/or the client's premises. The Company will retain responsibility and maintenance of the network up to that point. The Company shall also provide service to any STS Tenant requesting it at its current tariffed rates.

(T)

- b. In order to gain access to directly serve the STS Client, the Company shall utilize distribution facilities of the STS building owner, if made available.

(C)  
+

- c. Should the Company utilize facilities of the STS building owner, the Company will provide reasonable compensation, not to exceed what it would have cost the Company to construct its own facilities to serve the Tenant, said cost to be calculated on a pro rata basis.

(C)  
(C)  
+  
(C)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

- D. REGULATIONS (cont'd) (T)
1. (cont'd)
- d. In no case will the Company be a party to controversies between an STS Provider and an STS Client desiring direct service from the Company. (T)  
(T)
2. STS Providers must permit STS Client access to the Company operators "zero" (0) for emergencies and for line verification purposes, and, where available, to 911, and to all locally available interexchange carriers via 800, 10XXX, or 950. (T)  
+  
(T)
3. An STS Provider may not provide shared Wide Area Telephone Service (WATS) unless granted additional authority to do so by the Florida Public Service Commission. (T)
4. Private bypass facilities, e.g. microwave towers, may not be constructed for interconnecting STS locations or systems. STS Providers are also prohibited from establishing dedicated private line facilities to an interexchange carriers point of presence. (T)  
(D)  
+
- (D)
5. Tie lines are restricted to the private use of a single STS Client and cannot be used to access local exchange service in lieu of STS trunks. (T)
6. An STS system may not be connected through private lines to other communication systems which subscribe to flat rate exchange service. (T)
7. Customer premises equipment associated with STS and the provisioning thereof is the responsibility of the STS Provider. (T)  
(T)
- a. All repairs, rearrangements, moves and changes to the STS system beyond the Company's demarcation point or network interface will be the responsibility of the STS Provider except as provided in D.1. (T)
- b. The STS Provider will be responsible for payment of a Trouble Location Charge for visits by the Company where a service difficulty or trouble report results from customer-provided equipment or facilities regardless of whether the trouble was reported to Company Repair by the STS Provider. Only authorized trouble reports from the STS Provider or his Agent will be accepted. (T)  
(T)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

- E. SHARED TENANT SERVICE CLIENT INFORMATION (T)
1. The rates and charges listed herein are those charged the STS Provider for resale of local exchange service. The Company will not retain nor provide to any caller the rates charged to the STS Client by the STS Provider. It is the STS Provider's responsibility to disclose such information to the STS Client(s). (T)
  2. Each STS Provider is required to inform STS Clients of its current rates and charges for resold local exchange service and its quality of service standards. The STS Provider must inform each STS Client that the Florida Public Service Commission will not set rates or regulate the service quality standards of the STS Providers STS system. (T)  
+
  3. The STS Provider is responsible for establishing repair reporting procedures to be used by STS Clients. The charge in D.8.b. will be applicable if an STS Client reports trouble to Company Repair and a subsequent premises visit by a Company technician locates the trouble in the STS Provider's STS equipment or facilities. (T)
  4. STS arrangements are provided one free directory listing of the business kind per STS system. The STS Provider is responsible for determining the clients desired listing arrangement and for conveying that information to the Company in a timely manner. (T)
    - a. The STS Client's listing is provided under the rules and regulations specified in Section A6 of this Tariff. (T)
    - b. The Company will not be a party to any controversies which may arise between an STS Provider and STS Client(s) due to misspellings, omissions, delays or misunderstandings about the desired listing. (T)
    - c. Additional directory listings may be furnished at rates and regulations as specified in Section A6 of this Tariff.
- F. SHARED TENANT SERVICE RATES AND CHARGES (T)
1. STS Trunk Rates and Charges  
  
The following rates and charges are applicable only to certificated Shared Tenant Service systems. Rates for all other sharing arrangements, as defined in G. and H., are as specified in the appropriate sections of this Tariff. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

- F. SHARED TENANT SERVICE RATES AND CHARGES (cont'd) (T)
1. STS Trunk Rates and Charges (cont'd)
- |   | Installation Charge | (D)      |
|---|---------------------|----------|
| a. Service Establishment Charge, per Service Location   | \$300.00            | (T)      |
| b. PBX or Key System Trunks - Flat Rate   |                     |          |
| The following rate applies for outward and combination trunks or lines serving resale configurations facilitated by a PBX or key system arrangement that exceeds 6 lines.   |                     |          |
| Monthly Rate  | \$51.19             |          |
| c. Calls to telephone numbers for which a charge is applicable to the caller, i.e., 900, 976, will be charged for at the appropriate rate.  |                     |          |
| d. When services such as those defined in F.1. c. are utilized, all charges will be billed to the STS Provider. The STS Provider is responsible for payment of the charges. The Company will make no attempt to determine which STS Client or Clients placed the calls.   |                     | (T)<br>+ |
| e. The Service Establishment Charge in F.1.a. applies to new arrangements only. It does not apply to PBX service in operation prior to November 4, 1985, key systems with more than six local lines in operation prior to March 5, 1988, or for key system arrangements that do not exceed a total of six local exchange lines. |                     | (T)      |
| f. Service connection charges as specified in Section A4. of this Tariff apply as appropriate.  |                     | (T)      |
2. Direct-Inward-Dialing (DID) Service Associated with Sharing and Resale of Basic Local Exchange Service:
- a. DID service permits incoming calls to a PBX or key system to reach specific station lines without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in other Sections of this Tariff. (T)
- b. The rates specified herein are in addition to the rates shown elsewhere in the Tariff for the services with which this offering is associated (e.g., STS Trunk Rates and Charges, etc.). (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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MANAGER-BUSINESS AFFAIRS

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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

### F. SHARED TENANT SERVICE RATES AND CHARGES (cont'd)

2. **Direct-Inward-Dialing (DID) Service Associated with Sharing and Resale of Basic Local Exchange Service (cont'd)**
  - c. **DID service is optionally available and includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent network degradation.**
  - d. **The service must be provided on all lines in a trunk group arranged for inward service. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.**
  - e. **Except as otherwise required by law or regulation, the assignment of telephone numbers and the sequence of the numbers assigned to a DID service are made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown are applicable for each unused block of telephone numbers. The Company does not guarantee to provide DID numbers arranged in a consecutive manner.** (T)
  - f. **When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.**
  - g. **Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this Tariff.**
  - h. **The Company shall not be responsible to the STS Provider or STS Client if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a STS Provider or STS Client obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.**
  - i. **Directory listings will be provided in accordance with the rates and regulations of Section A6 of this Tariff. DID numbers furnished herein are entitled to one directory listing without charge. Additional listings are available as specified in Section A6 of this Tariff.**

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

### F. SHARED TENANT SERVICE RATES AND CHARGES (cont'd) (T)

2. Direct-Inward-Dialing (DID) Service Associated with Sharing and Resale of Basic Local Exchange Service (cont'd)
  - j. All STS switching systems provided DID service must be arranged by the customer to provide for the intercepting of reserved and/or assigned but unused station numbers. Calls to such numbers will be routed to the customer-provided switching equipment for handling. On incoming calls from the network to invalid numbers, or restricted stations in DID equipped STS systems, only two methods of intercept are acceptable; attendant or recorded announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
  - k. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
  - l. In addition to the rates and charges specified, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.
  - m. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment to another type of customer premises switching equipment with DID service. The following provisions apply:
    - (1) The customer must maintain at least the same level of DID service requirements.
    - (2) The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
    - (3) Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
    - (4) Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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MANAGER-BUSINESS AFFAIRS

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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

### F. SHARED TENANT SERVICE RATES AND CHARGES (cont'd) (T)

#### 3. Rates and Charges for Shared Tenant Service Direct-Inward Dialing (DID) Service

##### (1) Direct-Inward-Dialing (DID) Service

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
(a) Establish trunk group and provide first group of 20 DID numbers	\$915.00	\$ 4.00	
(b) Each additional group of 20 DID numbers	\$ 15.00	\$ 4.00	(T)
(c) DID Trunk Termination, each	\$ 90.00	\$40.00	(T)
(2) The rates and charges in F.3.(1)(b.) also apply to blocks of reserved telephone numbers.			(T)
(3) The DID trunk termination charges identified in F.3.(1)(c) are in addition to the rates and charges for STS inward trunks as specified in F.1.b.			(T) (T)

### G. PROVISION OF SHARED SERVICE TO TRANSIENT END USERS (T)

1. For purposes of this Tariff, a Transient end-user is considered to be one temporarily occupying the premises, with occupancy not to exceed nine (9) months. (T)  
(T)
2. By virtue of the transient nature of the end-user, certain Other Sharing Arrangements are considered neither duplicative or competitive with the local exchange service provided by the Company. Therefore, existing rates and service conditions as specified in other sections of this Tariff will continue to apply to the following Sharing Arrangements. (T)
  - a. Airports - sharing is permitted within the airport complex for the safe and efficient transportation of passengers and freight through the airport campus.
    - (1) Sharing may not be extended to other facilities such as hotels, shopping malls, and industrial parks unless the airport becomes a certificated STS Provider. (T)
    - (2) As an alternative, trunks serving these other entities can be partitioned from the trunks serving the airport campus.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A23  
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Canceling Original Sheet 9

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MANAGER-BUSINESS AFFAIRS

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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

### G. PROVISION OF SHARED SERVICE TO TRANSIENT END USERS (cont'd) (T)

#### 2. (cont'd)

b. Hospitals - sharing is permitted within a hospital for patient rooms and administrative offices due to the critical need for rapid communication of the hospital staff.

(1) Sharing may not be extended to physicians in private practice offices unless the hospital becomes a certificated STS Provider. (T)

(2) As an alternative, trunks serving physicians individual private practice offices can be partitioned from the trunks serving the hospital administrative offices, patient rooms and other private practice offices.

c. Nursing Homes, Adult Congregate Living Facilities (ACLF's), Continuing Care Facilities (CCF's) and Retirement Homes - sharing is permitted in facilities which are intended to serve and/or care for the elderly population. Such sharing arrangements are permitted only when at least 75% of the occupants of the homes, communities or facilities are over age 62, or totally or permanently disabled, and the home community or facility has one or more of the following licensed or certificated components:

(1) licensed as a nursing home pursuant to Chapter 400, Florida Statutes, or

(2) licensed as an adult congregate living facility pursuant to Chapter 400.404, Florida Statutes, or exempted as an ACLF pursuant to Section 400, Florida Statutes, or

(3) certificated as a continuing care facility pursuant to Chapter 651, Florida Statutes, or

(4) if funded or insured by the United States Department of Housing and Urban Development (HUD) pursuant to the National Housing Act. 12 U.S Code SS 1701, program designed to aid the elderly.

(M)  
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(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A23  
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## INTERCONNECTION OF LOCAL EXCHANGE SERVICES TO SHARED TENANT SERVICES

- H. ALL OTHER SHARING ARRANGEMENTS (T)(M)  
+
1. Certain other sharing arrangements which serve Transient end-users as defined in G.1. are considered neither duplicative nor competitive with service furnished by the Company and are therefore permitted to continue under existing rates and service conditions. (T)
  2. Reservation service, sub-leased residence service, service to exhibitors in convention halls, service in clubs, yacht basins, time-share facilities, apartment hotels and student dormitories, and composite data services are considered to be in the category of "All Other Sharing Arrangements." (T)
  3. Where residents of apartment houses or Co-ops do not meet the criteria of "Transient end-users", Sharing Arrangements are not permitted. Residents desiring telephone service must subscribe to service provided by the Company. (T)  
(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A29  
Original Sheet 1

ISSUED: July 12, 1994  
BY: JAMES W. TYLER-DIRECTOR

EFFECTIVE: SEP 19 1994

## DATA TRANSPORT SERVICE

### Contents

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2. Definitions	1
3. Regulations	3
4. Rates and Charges	3



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A29  
1st Revised Sheet 1  
Canceling Original Sheet 1

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER-  
MANAGER, BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## DATA TRANSPORT SERVICE

### A. SWITCHED 56 KBPS SERVICE

#### 1. General

- a. Switched 56 Kbps service is a digital switched service at 56 Kbps via a specially equipped two-wire Switched 56 Kbps access line that permits subscribers to transmit digital data at speeds up to and including 56 Kbps over the public switched network.
- b. Switched 56 Kbps access lines allow a maximum 56 Kbps digital calls.
- c. Switched 56 Kbps service, at speeds up to 56 Kbps, is an enhanced digital data service. (T)
- d. Switched 56 Kbps access lines are not voice functional.
- e. Modem pooling is not available with Switched 56 Kbps service.
- f. Switched 56 Kbps is furnished in conjunction with intraLATA communications provided by the Company. InterLATA communications are supported by the Southern Bell Access Service Tariff, Section A6. (T)  
(T)
- g. The Remote Access Line feature of Switched 56 Kbps service is available to subscribers at the rates and charges specified in section A29.A.4. (T)

#### 2. Definitions

##### a. Switched 56 Kbps Access Line

The term Switched 56 Kbps Access Line refers to the non-loaded facility connecting the customer premises to the Switched 56 Kbps switching equipment and is similar to an individual business line.

##### b. Switched 56 Kbps Service Arrangement

The term Switched 56 Kbps Service Arrangement refers to the equipment required in the central office per line to support 56 Kbps data transport over the Switched 56 Kbps Access Line.

##### c. Switched 56 Kbps Network Call

A Switched 56 Kbps Network Call refers to a call placed from one Switched 56 Kbps Access Line to another Switched 56 Kbps Access Line whether or not the lines are served from the same Switched 56 Kbps Serving Central Office.

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DATA TRANSPORT SERVICE

A. SWITCHED 56 KBPS SERVICE (cont'd)

2. Definitions (contd')

d. Switched 56 Kbps Serving Area

The Serving Area is defined by the technical limitations of each specific serving arrangement and in the Company's judgment are necessary to accommodate the data transmission without excessive degradation.

e. Switched 56 Kbps Remote Access Line

The term Switched 56 Kbps Remote Access Line refers to a Switched 56 Kbps Access Line when the service is provided using the Switched 56 Kbps Remote Capability.

f. Switched 56 Kbps Remote Capability

The term Switched 56 Kbps Remote Capability refers to the facilities and equipment necessary to extend a Switched 56 Kbps Access Line to certain customers who are served by central offices other than a Company Switched 56 Kbps Serving Central Office.

g. Switched 56 Kbps Central Office

The term Switched 56 Kbps Serving Central Office refers to the central office containing Switched 56 Kbps switching equipment.

h. Serving Wire Center

The term Serving Wire Center denotes the local telephone central office assigned to subscribers in a well defined area. A Serving Wire Center may be further designated by the Company as a Switched 56 Kbps Serving Central Office.

3. Regulations

a. Switched 56 Kbps service is provided subject to the availability of appropriate network facilities and equipment and is provided from the closest designated Switched 56 Kbps Serving Central Office. Telephone numbers for Switched 56 Kbps access lines will be assigned from the Company Serving Central Office.

b. Switched 56 Kbps service requires a data-conditioned local loop from the serving central office to the subscriber's premises. The local loop is limited to the transport of digital information only. The service may not be used for analog transmissions.

c. Compatible data units must be utilized at the originating and terminating ends of the transmission to transmit and receive the data at the 56 Kbps speed. The subscriber is responsible for obtaining and maintaining the data unit.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A29  
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Canceling Original Sheet 3

ISSUED: March 21, 2000  
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MANAGER, BUSINESS AFFAIRS

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## DATA TRANSPORT SERVICE

### A. SWITCHED 56 KBPS SERVICE (cont'd)

#### 3. Regulations (cont'd)

- d. If the data is to be transmitted over interexchange facilities, the carrier chosen by the subscriber must be capable of passing high speed data end-to-end over a digital network. If the requirements in b. and c. preceding are not met, the information will not be transmitted correctly. (T)
- e. The minimum billing period will be one (1) month. (T)
- f. The Company shall not be responsible if changes in any of its equipment, operations, or procedures utilized in the provision of Switched 56 Kbps service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use of performance. In such instances and when known in advance, the Company will notify customers of such changes.
- g. Vacation Service is not allowed.
- h. Regulation for Allowance for Interruptions apply as specified in section A2.D.4. of this Tariff. (T)  
(T)
- i. When Switched 56 Kbps Remote Capability is purchased, the mileage charge will be calculated as follows:  
  
The interoffice mileage charge will be based on the airline mileage between the Switched 56 Kbps Serving Central Office and the customer's Serving Wire Center. Airline distance between Company central offices is to be developed using the mileage formula in section E10.4.2 of the Southern Bell Access Service Tariff from V&H coordinates listed in the National Exchange Carrier Association (NECA) Tariff, FCC No. 4. (T)
- j. Switched 56 Kbps service requires the use of customer premises equipment which is compatible with Company facilities.
- k. Touch-tone signaling is required for each Switched 56 Kbps access line.
- l. Customer premises equipment associated with Switched 56 Kbps service is subject to the limitation specified in the Bell Communications Research, Inc. Technical Reference, "DATAPATH\* Network Access Interface Specifications." TR-EOP-000277, until such time as the FCC adapts registration rules for the service under Part 68 of their Rules and Regulations. This Technical Reference is available from:

BCR Documentation Center  
60 New England Avenue  
Room DSC 1A218  
Piscataway, New Jersey 08854

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A29  
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BY: JAMES T. SCHUMACHER-  
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## DATA TRANSPORT SERVICE

### A. SWITCHED 56 KBPS SERVICE (cont'd)

#### 4. Rates and Charges

##### a. Switched 56 Kbps Network Call Usage Charges

Until such time as the Company's billing system can be modified to bill Network Call Usage Charges, a flat-rate surrogate usage charge of \$12.30 per month will be billed to subscribers. (I)

##### b. Local usage rates are billed for outward local and EAS calling only. Long distance rates will apply to calls beyond the local calling area.

##### c. Switched 56 Kbps Service Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
(1) Basic Service, per line	\$150.00	\$38.00	(I)
(2) Remote Access Line			

A customer who is not within a Company Switched 56 Kbps Serving Central Office area but who is within a Company Switched 56 Kbps Serving Area may order Switched 56 Kbps service at the following rates. These charges are in addition to the charges in section 4.c.(1) preceding and apply to each line that is intended.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
First Mile	--	\$39.00	(I)
Each Additional Mile	--	\$ 1.20	(I)
(3) Local Usage			
First minute, or fraction thereof, per call		\$ .06	
Each additional minute, or fraction thereof, per call		\$ .02	
(a) Call usage charges will be billed to the Switched 56 Kbps access line originating the call.			
(b) Messages which span more than one (1) rate period will have the total charges for the minutes in each rate period summarized. The results for each rate period are added together to obtain the total message charge.			

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

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## DATA TRANSPORT SERVICE

### A. SWITCHED 56 KBPS SERVICE (cont'd)

#### 4. Rates and Charges (cont'd)

d. A time-of-day discount applies to the local Switched 56 Kbps usage rates as follows:

		<u>Discount</u>
All days	8:00 p.m. - 9:00 a.m.	50%
Saturday and Sunday:	9:00 a.m. - 8:00 p.m.	50%

#### e. Other Rates and Charges

- (1) Other charges applicable to individual business lines apply for Switched 56 Kbps access lines as outlined in applicable federal or state tariffs. (T)
- (2) Service Connection charges from Section A4 of this Tariff are applicable to Switched 56 Kbps service establishment. (T)
- (3) Optional features (i.e., Speed Calling) are available at the rates provided in the applicable sections of the Tariff. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A42  
2nd Revised Sheet 1  
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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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			(D)
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# GENERAL EXCHANGE TARIFF

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service

1. Lake Buena Vista Exchange (N)
  - a. General (T)
    - (1) ISDN - Business Service is a new intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. ISDN - Business Service supports simultaneous transmission of voice, data, and packet services on the same exchange access line. Calling/Called Number Delivery is included with this service. ISDN - Business Service is available where facilities permit. (T)
    - (2) ISDN - Business Service provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of one or two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point. (T)
    - (3) ISDN - Business Service is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis. (T)
    - (4) B channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN). (T)
    - (5) D channels are equipped for Low Speed Packet Switched Data. This allows packet data (X.25) to be transmitted up to 9.6 Kbps on the D channel. Service includes logical channels up to the technical capability of the central office. Multiple packet calls can be activated simultaneously by a user on a single D channel. Up to eight data terminals can be supported per Basic Rate Access. Service includes one data telephone number. (T)
    - (6) ISDN - Business Service will consist of the following components: (T)
      - Basic Rate Digital Subscriber Line (DSL) Access
      - At least one channel, either B or D, must be activated. A maximum of two simultaneous B channels can be in use per Basic Rate Access.
      - Minimum of one and maximum of eight User Profiles per Basic Rate Digital Subscriber Line (DSL) Access Arrangement.
    - (7) Grouping Service (Hunting) is available for ISDN-Business Service. (T)



# GENERAL EXCHANGE TARIFF

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

1. Lake Buena Vista Exchange (N)
  - b. Regulations (T)
    - (1) Customer Premises Equipment (CPE) that is compatible with the ISDN Interface is the responsibility of the user for provisioning. (T)
    - (2) The Company will be responsible for publishing and maintaining ISDN Interface Specifications. (T)
    - (3) The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Basic Rate Access render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance. (T)
    - (4) Suspension of service is not allowed. (T)
    - (5) Service Charges in Section A4. of this Tariff are applicable per Basic Rate DSL access in addition to rates and charges following. (T)
    - (6) Usage rates, as appropriate, are specified in Section A29. of this Tariff. (T)
    - (7) ISDN - Business Service will be available where central office and outside plant facilities permit. (T)
    - (8) ISDN - Business Service served from a central office other than the central office the subscriber would normally be served from will require three (3) interoffice facilities as provided in Section A9. of this Tariff per DSL. Any non-ISDN interoffice facilities connecting to this service will follow the rules and regulations in Section A9. (T)

At the Company's option, when the subscriber's serving central office is not equipped for ISDN, a customer may be served with ISDN from another central office. When the Company elects this serving arrangement, the interoffice charges will not apply. ISDN - Business Service customer's to be served under this arrangement must sign an agreement the service will be moved back to his normal serving central office and to a probable number change when/if that office is equipped with ISDN. Should the customer request to be served from an ISDN equipped central office other than the normal serving central office, the appropriate interoffice or interexchange charges will apply.

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(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

#### 1. Lake Buena Vista Exchange

##### c. Definitions

###### B CHANNEL

A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

###### D CHANNEL

A 16 Kbps digital signaling channel also capable of supporting 9.6 Kbps of packet information for the Basic Rate Interface

###### 64 KBPS CLEAR CHANNEL CAPACITY (CCC)

A B channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

##### d. Rates and Charges

###### (1) Interface

###### (a) Basic Rate DSL Access Arrangement

###### (1) Business Service

###### (a) ISDN Access

Monthly  
Rate

Installation  
Charge

\$63.60

\$169.00

(I)

###### (b) Channels Activated

###### (1) B Channel (maximum of 2)

###### (a) Circuit Switched Voice/Data, Each

###### (1) Flat Rate

\$20.00

(I)

# GENERAL EXCHANGE TARIFF

VISTA-UNITED TELECOMMUNICATIONS

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

#### 1. Lake Buena Vista Exchange

##### d. Rates and Charges (cont'd)

###### (2) Interface Users

###### (a) Per User Profile -

- (1) Access to B Channel CSV/CSD  
- Flat Rate, each

Installation  
Charge

\$ 15.90 (I)

##### e. Optional Features

Customers are required to subscribe to ISDN - Business Service before ordering these features. Calling/Called Number Delivery is provided with this service. Features are available to increase the capability of ISDN - Business Service and may be subscribed to on an as needed basis. Availability of features are limited to where facilities permit and may be limited by central office type and switch load.

###### (1) Optional Features

Features available with Custom ISDN may be selected from any Optional Features Section following.

###### (a) Features for use with Electronic Key Telephone Service (EKTS):

This option provides a group of features that increase the user's voice terminal flexibility and offers the functionality of a key system to groups of users with EKTS equipment.

- (1) Shared Primary DN - This is a primary DN that appears on one or more terminals.
- (2) Secondary-Only DN - This is a secondary DN that appears on one or more terminals, but is not the primary DN on any of those terminals.
- (3) Shared Secondary-Only DN - First Appearance - the first appearance of a secondary DN that appears on more than one terminal but is not the primary DN on any of those terminals.
- (4) Shared Non-ISDN DN - This feature allows call coverage for an analog set.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

1. Lake Buena Vista Exchange (N)
  - e. Optional Features (cont'd) (T)
    - (1) Optional Features (cont'd) (T)
      - (a) Features for use with Electronic Key Telephone Service (EKTS): (T)  
(cont'd)
        - (5) Privacy Release - This is a privacy feature that allows a customer to specify, on an EKTS group basis, that no other user can bridge on to calls. On a call by call basis, this feature can be disabled to allow bridging to occur. (T)(M)  
+
        - (6) Manual Exclusion - This is the opposite of Privacy Release. On a call by call basis the user can restrict bridging. (T)
        - (7) ISDN Intercom Calling - Dial - This feature allows an EKTS user to call other terminals in the EKTS group with one or two-digit dialing. (T)  
(M)
        - (8) ISDN Intercom Calling - Automatic - This feature allows an EKTS user to call another terminal in the EKTS group by activating a button on the EKTS set. (T)
      - (b) Features for use with either a non-EKTS set or an EKTS set: (T)  
  
This option provides a group of features that increase the user's voice terminal flexibility.
        - (1) Call Forwarding Variable - This feature allows the ISDN user to have the ability to forward all incoming calls to a user specified directory number. (T)(M)  
+
        - (2) Call Forwarding - Busy Line - This feature automatically routes calls to a preselected number when the called line is busy. (T)
        - (3) Call Forwarding - Don't Answer - This feature automatically routes calls to a preselected number when the called line does not answer in a preset ringing cycle. (T)
        - (4) Call Pickup - Allows a user to answer calls directed to another line in the same preset Call Pickup Group. (T)

(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

1. Lake Buena Vista Exchange (N)
  - e. Optional Features (cont'd) (T)
    - (1) Optional Features (cont'd) (T)
      - (b) Features for use with either a non-EKTS set or an EKTS set: (cont'd) (T)
        - (5) Conference, Drop, Hold, Transfer - (T)(M)
          - Conference - allows the user to add a third party to an existing conversation. This feature is for use with voice calls only. +
          - Drop - this central based feature allows the user to disconnect the last part added to a conference call.
          - Hold - allows the user to place a call on hold by pressing the function button. Any set with the call appearance for the call on hold can pick up the call by pressing the call appearance button.
          - Transfer - This feature allows the user to transfer a call to another DN. This feature is for use with voice calls only.
        - This feature may require an additional call appearance or an additional DN. (M)
      - (6) Six-Way Conference, Drop, Hold, Transfer - This feature has the same functionality as Conference, Drop, Hold, Transfer feature except that six-way conference is allowed. (T)
      - (7) Multi-Line Hunting - This feature provides for a predefined search for an idle directory number to which a call can be completed. Directory numbers subscribing to hunting may not have multiple call appearances. (M)
        - + (M)
      - (8) Speed Calling - This feature allows each user to assign up to thirty telephone numbers to a two-digit code for the purpose of enabling abbreviated dialing. (T)
      - (9) Calling/Called Number Delivery - This feature provides the user who is receiving/originating a call with information about the calling/called party and the facility or destination and is provided with ISDN - Business Service. Some "privacy" options may be in effect in certain areas and will be located in Section A13. of this Tariff. (T)

(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
1st Revised Sheet 7  
Canceling Original Sheet 7

ISSUED: May 15, 1996  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: May 30, 1996

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

1. Lake Buena Vista Exchange (N)
  - e. Optional Features (cont'd) (T)
    - (1) Optional Features (cont'd) (T)
      - (b) Features for use with either a non-EKTS set or an EKTS set: (cont'd) (T)
        - (10) Calling Number Identification Service - National ISDN - This feature provides redirected call information in addition to the information provided with Calling/Called Number Delivery and is provided with ISDN - Business Service. (M)  
+
        - (11) Visual Message Waiting Indicator - Provides the user of a message service with a visual indication that a message is waiting. (T)
        - (12) Audible Message Waiting Indicator - Provides the user of a message service with an indication that a message is waiting. (T)
        - (13) Additional Call Appearance - PDN or DN - This feature allows the terminal to have more than one DN button assigned to the same DN or Primary Directory Number (PDN). (M)
        - (14) Call Tracing - This feature enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. (T)
        - (15) Call Return - This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard. Once the customer hangs up, the network will monitor the busy/idle status of both lines every forty-five seconds for up to thirty minutes. If during the queuing process both lines become idle, the customer is alerted that the network is ready to place the call. (T)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
Original Sheet 7.1

ISSUED: May 15, 1996  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: May 30, 1996

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

- A. ISDN - Business Service (cont'd) (N)  
+
1. Lake Buena Vista Exchange (cont'd)
- e. Optional Features (cont'd)
- (1) Optional Features (cont'd)
- (b) Features for use with either a non-EKTS set or an EKTS set (cont'd)
- (15) Call Return (cont'd) (N)  
+
- When the customer picks up the telephone, the call will automatically be placed. If unanswered by the customer the alerting will repeat every five minutes until answered, or for the remainder of the thirty minute monitoring interval. Multiple numbers may be placed in queue. The first idle number will be connected first. Both the customer and the called party may originate and receive calls without affecting the call return feature status. (M)  
+
- (16) Preferred Call Forwarding - Allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.
- If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to be forwarded.
- This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified. (M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
1st Revised Sheet 8  
Canceling Original Sheet 8

ISSUED: May 15, 1996  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: May 30, 1996

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

#### 1. Lake Buena Vista Exchange (N)

##### e. Optional Features (cont'd)

##### (1) Optional Features (cont'd)

##### (b) Features for use with either a non-EKTS set or an EKTS set: (cont'd)

- (17) Call Block - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by preselecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time. (T)

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

- (18) Call Selector - This feature provides an alerting to the subscribing customer for up to six specific telephone numbers. (T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted. Calls from the telephone numbers not included on the screening list will produce a normal ring.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked. (M)

(M)  
+



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
1st Revised Sheet 9  
Canceling Original Sheet 9

ISSUED: May 15, 1996  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: May 30, 1996

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. ISDN - Business Service (cont'd)

- 1. Lake Buena Vista Exchange (N)
  - e. Optional Features (cont'd) (T)
    - (1) Optional Features (cont'd) (N)
      - (b) Features for use with either a non-EKTS set or an EKTS set (cont'd) (N)
        - (18) Call Selector (cont'd) (N)
          - The customer's line will not produce an alert if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified. (M) + (M)
    - (2) Rates and Charges (T)
      - (a) Optional Features
        - (1) Feature for use with EKTS CPE Circuit Switched Voice/Circuit Switched Data (T)
 

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
(a) Shared Primary DN - First appearance on each additional terminal			(T)
(1) each	\$4.00	\$2.00	(T)
(b) Secondary Only DN (Shared or Non-Shared) - First appearance			(T)
(1) each	\$4.00	\$2.00	(T)
(c) Shared Secondary Only DN - First Appearance on each additional terminal			(T)
(1) each	\$4.00	\$2.00	(T) (M)
(d) Shared Non-ISDN DN			+ (T)
(1) each	\$4.00	\$2.00	(T)
(e) Privacy Release			(T)
(1) per shared DN	\$ .50	\$2.00	(T)

(M)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
1st Revised Sheet 10  
Canceling Original Sheet 10

ISSUED: May 15, 1996  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: May 30, 1996

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

1.	Lake Buena Vista Exchange			(N)
	e.	Optional Features (cont'd)		(T)
		(2) Rates and Charges (cont'd)		(T)
		(a) Optional Features (cont'd)		(T)
		(1) Features for use with EKTS CPE Circuit Switched Voice/Circuit Switched Data (cont'd)		(N) (N)
			<u>Monthly</u> <u>Rate</u>	<u>Installation</u> <u>Charge</u>
		(f) Manual Exclusion		(T)(M)
		(1) per shared DN	\$ .50	\$2.00 (T) +
		(g) ISDN Intercom Calling - Dial		(T)
		(1) each member	\$3.00	\$2.00 (T)
		(h) ISDN Intercom Calling - Auto		(T)
		(1) each member	\$3.00	\$2.00 (T)(M)
		(2) Optional Circuit Switched Features for use with non-EKTS or EKTS CPE		(T)
		(a) Call Forwarding Variable		(T)
		(1) Voice or Voice/Data-per user <sup>1</sup>	\$3.00	\$2.00 (T)
		(b) Call Forwarding Busy Line		(T)
		(1) Voice or Voice/Data-per user <sup>2</sup>	\$3.00	\$2.00 (T)
		(c) Call Forwarding Don't Answer		(T)
		(1) Voice or Voice/Data-per user <sup>3</sup>	\$2.50	\$2.00 (T)(M) +
		(d) Call Pickup		(T)
		(1) Per group	\$4.00	\$2.00 (T)
		(2) Per member	\$2.00	\$2.00 (T)
				(M)

<sup>1</sup> Voice/Data for use only with DMS.

<sup>2</sup> Voice/Data for use only with DMS.

<sup>3</sup> Voice/Data for use only with DMS.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
2nd Revised Sheet 12  
Canceling 1st Revised Sheet 12

ISSUED: March 21, 2000  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: April 5, 2000

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. ISDN - Business Service (cont'd)

1. Lake Buena Vista Exchange

e. Optional Features (cont'd)

(2) Rates and Charges (cont'd)

(a) Optional Features (cont'd)

(1) Optional Circuit Switched Features for use with non-EKTS or EKTS CPE (cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u>
(l) Call Tracing (1) per user profile	\$4.50	\$2.00
(m) Preferred Call Forwarding (1) per user profile	\$3.00	\$2.00
(n) Call Block (1) per user profile	\$4.00	\$2.00
(o) Call Selector (1) per user profile	\$3.00	\$2.00
(2) Feature Function Button Programming <sup>1</sup>		
(a) Programmable buttons (1) per terminal (DMS)		\$1.00

(D)

<sup>1</sup> Charges for Multi-Button ISDN features will be based on the total number of configuration groups or terminals programmed.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
Original Sheet 13

ISSUED: May 15, 1996  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: May 30, 1996

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

#### 2. Celebration Exchange

##### a. General

##### (1) Description

ISDN - Business Service is a stand alone service arrangement which uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, ISDN - Business Service provides the customer with the service capabilities and features as described following:

##### (2) Service Capabilities

Customers shall specify the configuration of ISDN - Business Service using the following service capabilities:

- (a) Voice service on the B channel(s).
- (b) Circuit-switched data on the B channel(s) at speeds up to 64 Kbps.
- (c) Alternating circuit-switched voice and circuit-switched data on the same B channel.
- (d) D channel for signaling purposes only.<sup>1</sup>

- (3) Customers subscribing to ISDN-Business Service must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premise equipment which is necessary for terminating a telephone circuit or facility at the customer premises.

<sup>1</sup> Packet Service on D channel is not available at this time.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
Original Sheet 14

ISSUED: May 15, 1996  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: May 30, 1996

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

- A. ISDN - Business Service (cont'd)
2. Celebration Exchange (cont'd)
- b. Regulations
- (1) This service is offered only where facilities and appropriate technology exists.
  - (2) Circuit-switched data calls will be billed on a flat rate basis. Toll charges shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area.
  - (3) ISDN-compatible customer premises terminal equipment is required for proper operation. It is the customer's responsibility to provide necessary power and obtain such equipment.
  - (4) The temporary suspension of service provisions in Section A2 of this Tariff do not apply.
  - (5) This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electronically compatible facilities available, or where existing facilities can be made electrically compatible when regenerated at additional construction charges to be determined upon customer request.
  - (6) This Tariff does not apply to the transmission of packet data on either the D channel or one of the B channels.
  - (7) ISDN-Business Service does not preclude Business Individual Exchange Access Line customers from originating or receiving circuit-switched voice calls from either inside or outside the serving central office of their calling area. Where facilities are available, the customers will be able to originate and receive circuit-switched data calls outside of the serving central office.
  - (8) For the safety and well-being of our customers, all ISDN customers are required to maintain a non-ISDN access line on the premises for emergency calls in the event of a loss of electrical power. Since ISDN customer-premise equipment is dependent upon commercial power and not the Telephone Company, it is essential to maintain a non-ISDN line for emergency access through the Company's switched public switched network.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A42  
1st Revised Sheet 15  
Canceling Original Sheet 15

ISSUED: March 17, 2003  
BY: JAMES T. SCHUMACHER -  
VICE PRESIDENT

EFFECTIVE: April 1, 2003

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

#### 2. Celebration Exchange (cont'd)

##### c. System Features

- (1) Configuration Group - associates a button or buttons of an ISDN CPE station to a feature or group of features. Each different terminal button arrangement requires that a different Configuration Group be assigned.
- (2) Calling Number ID
- (3) Capability Packages<sup>1</sup> - Through North American ISDN User's Forum, a set of ISDN Capability Packages have been defined and given a letter designation. Each of the Capability Packages describes a specific interface configuration, as well as the features and capabilities on that interface. Detailed technical specifications are defined for each of the Capability Packages. These Capability Packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

Customers shall subscribe to one of the following configurations specifying the assignment of each B channel.

#### (a) Package M

- 1 - B Alternate voice/circuit-switched data
- 1 - B Alternate voice/circuit-switched data

(D)

(D)

(T)

<sup>1</sup> ISDN terminal equipment must support the subscriber chosen configuration and is the customer's responsibility.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
Original Sheet 16

ISSUED: May 15, 1996  
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MANAGER-BUSINESS AFFAIRS

EFFECTIVE: May 30, 1996

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A. ISDN - Business Service (cont'd)

#### 2. Celebration Exchange (cont'd)

##### c. System Features (cont'd)

#### (4) Electronic Key Telephone Systems (EKTS):

If terminating an ISDN-Business Service line into an EKTS, the customer shall order one of the following Capability Packages (additional call offering is incorporated where available).

##### (a) Package H

- 1 - B Voice only
- 1 - B Circuit-switched data only

##### (b) Package L

- 1 - B Circuit-switched data only
- 1 - B Alternate voice/circuit-switched data

#### (5) Optional Services

The ISDN-Business Service offering provides the customer with the option to access the following features where available:

(a) Call Pickup - Originating and Terminating - Allows a station user to answer any call within an associated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.

##### (b) Flexible Calling (CPE must support) -

- Hold/Retrieve
- B-channel Reservation
- Three-Way Conference Calling
- Add-on (previously held conference call)
- Drop Last Call
- Transfer
- No Transfer Restriction
- Consultation Hold

(c) Additional Callback (Repeat Dial) - This feature provides automatic callback to last dialed number.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A42  
3rd Revised Sheet 17  
Canceling 2nd Revised Sheet 17

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER -  
VICE PRESIDENT

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. ISDN - Business Service (cont'd)

2. Celebration Exchange (cont'd)

c. System Features (cont'd)

(5) Optional Services (cont'd)

- (d) Additional Call Offering (ACO) - This feature allows multiple call appearances per telephone number (B-channel) per telephone set.  
Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the same telephone number.

d. Rates and Charges

- (1) The monthly rate for Service Capabilities apply per Service Capability Package provided.
- (2) The Non-Recurring Charge applies per Service Capability Package for the installation and move of the ISDN-Business Service and is in addition to the applicable Service Connection Charge(s).
- (3) ISDN-Business Service provides for one Configuration Group to be established at the initial implementation of service. Subsequent additions of Configuration Groups or in excess of one group on the initial establishment of service will be charged an installation charge per Configuration Group.
- (4) A Secondary Charge, in addition to the Non-Recurring Charge, applies per ISDN-Business service configuration for customer-requested changes, adding call appearances, adding or changing features in an existing configuration group, and adding or changing optional features.
- (5) Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>	
(a) Package M	\$290.00	\$67.60	(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A42  
3rd Revised Sheet 18  
Canceling 2nd Revised Sheet 18

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BY: JAMES T. SCHUMACHER -  
VICE PRESIDENT

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

- A. ISDN - Business Service (cont'd)
  - 2. Celebration Exchange (cont'd)
    - d. Rates and Charges (cont'd)

(5) Rates

(b) Optional Features <sup>1</sup>	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>	(I)
(1) Call Pickup		\$1.35	         
(2) Flexible Calling		\$3.70	
(3) Automatic Callback		\$2.65	
(4) Additional Call Offering (ACO)		\$3.70	
(5) Call Forwarding		\$1.35	
(6) Configuration Group	\$77.65		

<sup>1</sup> Optional features may not be available in all areas. They will be provided where available.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
Original Sheet 19

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MANAGER-BUSINESS AFFAIRS

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. ISDN - Residence Service (N)  
+

1. General

a. Description

ISDN-Residence Service is a stand alone service arrangement which uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, ISDN-Residence Service provides the customer with the service capabilities and features as described following:

b. Service Capabilities

Customers shall specify the configuration of ISDN-Residence Service using the following service capabilities:

- (1) Voice service on the B channel(s).
- (2) Circuit-switched data on the B channel(s) at speeds up to 64 Kbps.
- (3) Alternating circuit-switched voice and circuit-switched data on the same B channel.
- (4) D channel for signaling purposes only.<sup>1</sup>

c. Customers subscribing to ISDN-Residence Service must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premise equipment which is necessary for terminating a telephone circuit or facility at the customer premises.

<sup>1</sup> Packet Service on D channel is not available at this time.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
Original Sheet 20

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BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### B. ISDN - Residence Service (cont'd)

#### 2. Regulations

- a. This service is offered only where facilities and appropriate technology exists.
- b. Circuit-switched data calls will be billed on a flat rate basis. Toll charges shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area.
- c. ISDN-compatible customer premises terminal equipment is required for proper operation. It is the customer's responsibility to provide necessary power and obtain such equipment.
- d. The temporary suspension of service provisions in Section A2 of this Tariff do not apply.
- e. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electronically compatible facilities available, or where existing facilities can be made electrically compatible when regenerated at additional construction charges to be determined upon customer request.
- f. This Tariff does not apply to the transmission of packet data on either the D channel or one of the B channels.
- g. ISDN-Residence Service does not preclude Residential Individual Exchange Access Line customers from originating or receiving circuit-switched voice calls from either inside or outside the serving central office of their calling area. Where facilities are available, the customers will be able to originate and receive circuit-switched data calls outside of the serving central office.
- h. For the safety and well-being of our customers, all ISDN customers are required to maintain a non-ISDN access line on the premises for emergency calls in the event of a loss of electrical power. Since ISDN customer-premise equipment is dependent upon commercial power and not the Telephone Company, it is essential to maintain a non-ISDN line for emergency access through the Company's switched public switched network.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A42  
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Canceling Original Sheet 21

ISSUED: March 17, 2003  
BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

EFFECTIVE: April 1, 2003

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### B. ISDN - Residence Service (cont'd)

#### 3. System Features

- a. Configuration Group - associates a button or buttons of an ISDN CPE station to a feature or group of features. Each different terminal button arrangement requires that a different Configuration Group be assigned.
- b. Calling Number ID
- c. Capability Packages<sup>1</sup> - Through North American ISDN User's Forum, a set of ISDN Capability Packages have been defined and given a letter designation. Each of the Capability Packages describes a specific interface configuration, as well as the features and capabilities on that interface. Detailed technical specifications are defined for each of the Capability Packages. These Capability Packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

Customers shall subscribe to one of the following configurations specifying the assignment of each B channel.

(1) Package M

- 1 - B Alternate voice/circuit-switched data
- 1 - B Alternate voice/circuit-switched data

(D)

(D)

(T)

---

<sup>1</sup> ISDN terminal equipment must support the subscriber chosen configuration and is the customer's responsibility.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
d/b/a/ SMART CITY TELECOM

SECTION A42  
Original Sheet 22

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BY: JAMES T. SCHUMACHER -  
MANAGER-BUSINESS AFFAIRS

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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### B. ISDN - Residence Service (cont'd)

#### 3. System Features (cont'd)

##### d. Electronic Key Telephone Systems (EKTS):

If terminating an ISDN-Residence Service line into an EKTS, the customer shall order one of the following Capability Packages (additional call offering is incorporated where available).

##### (1) Package H

- 1 - B Voice only
- 1 - B Circuit-switched data only

##### (2) Package L

- 1 - B Circuit-switched data only
- 1 - B Alternate voice/circuit-switched data

##### e. Optional Services

The ISDN-Residence Service offering provides the customer with the option to access the following features where available:

- (1) Call Pickup - Originating and Terminating - Allows a station user to answer any call within an associated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.
- (2) Flexible Calling (CPE must support) -
  - Hold/Retrieve
  - B-channel Reservation
  - Three-Way Conference Calling
  - Add-on (previously held conference call)
  - Drop Last Call
  - Transfer
  - No Transfer Restriction
  - Consultation Hold
- (3) Additional Callback (Repeat Dial) - This feature provides automatic callback to last dialed number.

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A42  
3rd Revised Sheet 23  
Canceling 2nd Revised Sheet 23

ISSUED: April 16, 2004  
BY: JAMES T. SCHUMACHER -  
VICE PRESIDENT

EFFECTIVE: May 1, 2004

## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### B. ISDN - Residence Service (cont'd)

#### 3. System Features (cont'd)

##### e. Optional Services (cont'd)

- (4) Additional Call Offering (ACO) - This feature allows multiple call appearances per telephone number (B-channel) per telephone set. Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the same telephone number.

#### 4. Rates and Charges

- a. The monthly rate for Service Capabilities apply per Service Capability Package provided.
- b. The Non-Recurring Charge applies per Service Capability Package for the installation and move of the ISDN-Residence Service and is in addition to the applicable Service Connection Charge(s).
- c. ISDN-Residence Service provides for one Configuration Group to be established at the initial implementation of service. Subsequent additions of Configuration Groups or in excess of one group on the initial establishment of service will be charged an installation charge per Configuration Group.
- d. A Secondary Charge, in addition to the Non-Recurring Charge, applies per ISDN-Residence service configuration for customer-requested changes, adding call appearances, adding or changing features in an existing configuration group, and adding or changing optional features.
- e. Rates

	Nonrecurring Charge	Monthly Recurring Charge	
(1) Package M	\$291.50	\$67.40	(I)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A42  
3rd Revised Sheet 24  
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## INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. ISDN - Residence Service (cont'd)

(4) Rates and Charges (cont'd)

e. Rates

	Nonrecurring <u>Charge</u>	Monthly Recurring <u>Charge</u>	
(2) Optional Features <sup>1</sup>			
(a) Call Pickup		\$1.20	(I)
(b) Flexible Calling		\$3.60	
(c) Automatic Callback		\$2.45	
(d) Additional Call Offering (ACO)		\$3.60	
(e) Call Forwarding		\$1.20	
(f) Configuration Group	\$77.40		(I)

<sup>1</sup> Optional features may not be available in all areas. They will be provided where available.



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A113  
Original Contents Sheet 1

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## OBSOLETE SERVICE OFFERINGS – MISCELLANEOUS SERVICE ARRANGEMENTS

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A113  
Original Sheet 1

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EFFECTIVE: October 30, 2003

## OBSOLETE SERVICE OFFERINGS – MISCELLANEOUS SERVICE ARRANGEMENTS

### A. CUSTOM CALLING FEATURES

(N)

#### 1. Feature Descriptions

##### a. Speed Calling Service (Abbreviated Dialing Service) – 8 code:

This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire seven- or ten-digit telephone number. The arrangement available is an eight (8) number capacity.

##### b. Features Packages:

- (1) Features Package 1 – Three-Way Calling (Conference 3), Call Forwarding, Speed Calling (8-code)
- (2) Features Package 2 – Call Waiting, Three-Way Calling (Conference 3), Call Forwarding
- (3) Features Package 3 – Call Waiting, Three-Way Calling (Conference 3), Speed Calling (8-code)

#### 2. Rates (Per Central Office Line Equipped)

	<u>Monthly Rate</u>
<b>a. Speed Calling Service (8-code):</b>	
Residence	\$2.40
<b>b. Features Packages</b>	
<b>(1) Features Package 1</b>	
Residence	\$6.00
Business	\$9.50
<b>(2) Features Package 2</b>	
Business	\$11.00
<b>(3) Features Package 3</b>	
Residence	\$6.40

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
1st Revised Contents Sheet 1  
Original Contents Sheet 1

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## OBSOLETE SERVICE OFFERINGS – LOCAL CHANNEL SERVICES

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# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

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EFFECTIVE: May 28, 2002

## OBSOLETE SERVICE OFFERINGS – LOCAL CHANNEL SERVICES

### A. LOCAL PRIVATE LINE

#### 1. Rate Categories (cont'd)

##### a. Basic Rate Categories

##### (1) Non Wire Center Connected Channels

Served Direct channels are provided on a direct basis. These channels and optional features and functions will be provided only at the option of the Company.

### B. RATES AND CHARGES

#### 1. Local Channels

	<u>Monthly Rate</u>	<u>NRC First</u>	<u>NRC Additional</u>	
a. Non Wire Center Connected Channels				
(1) Series 1000	\$8.50	\$135.00	\$47.00	
(2) Series 2000	\$9.50	\$135.00	\$47.00	(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
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## OBSOLETE SERVICE OFFERINGS – LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS)

(N)

#### 1. General

- a. Ethernet Connection Service (ECS) is a high speed 1 Gbps) fiber optic transport service for the interconnection of customer-owned Local Area Networks (LANs).
- b. ECS service provides a means of basic LAN extension for customer-owned 1 Gigabit Ethernet (IEEE Standard 802.3z) LANS.
- c. The signals at the ECS Channel Port meet IEEE 802.3z standards. Technical requirements for interfaces with customer premises equipment (CPE) are contained in ANSI/IEEE 802.3-1992, "Carrier Sense Multiple Access with Collision Detection (CSMA/CD) Access Method and Physical Layer Specifications". These technical documents may be ordered from:

American National Standards Institute  
11 West 42nd Street  
New York, New York 10036

- d. ECS service is suitable for data transmission only.
- e. ECS service, as provided under the provisions of this section A120.C. of the Tariff, is offered for local private line use only.
- f. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this Tariff and other tariffs of the Company.
- g. The rates and charges set forth herein for ECS service provide for the furnishing of service where suitable Company facilities are available. Where special construction of facilities by the Company is necessary due to customer requirements, special construction charges may apply as set forth in section A5 of the Tariff.
- h. ECS 1 Gig service is not available for an ECS 1 Gig Channel that is greater than twelve (12) miles.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
Original Sheet 3

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## OBSOLETE SERVICE OFFERINGS – LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

#### 2. Regulations

##### a. Explanation of Terms

##### (1) Local Area Network (LAN)

This is a data communications network spanning a limited geographical area, usually a few miles at most. A LAN connects computers and other peripheral equipment for data communications purposes within a building or campus.

##### (2) Ethernet Local Area Network (LAN)

This is a type of Local Area Network (LAN). Ethernet is based on technology where a workstation on the LAN sends a message to another workstation on the LAN and "listens" to determine if any other station is sending. If another station begins sending at the same time, all stations back off and wait a pre-set delay before attempting to send again.

##### (3) 1 Gigabit Ethernet Local Area Network (LAN)

1 Gigabit Ethernet utilizes IEEE Standard 802.3z, 1000 Base-LX and operates at 1 Gigabit per second (Gbps).

##### (4) ECS Channel

This is the fiber optic transport necessary to connect customer locations. The ECS Channel is charged in one (1) mile increments and measures the distance between the Company's network demarcation point at each customer location, based on actual physical route miles rounded up to the nearest mile. The ECS Channel includes all fiber necessary to provide this service except for that provided by the customer under section A20.C.2.b.(2)(b) of this Tariff following.

##### (5) ECS Channel Port

This is the equipment that interconnects the customer's LAN with ECS service. There is one type of Port offered, ECS 1 Gig Channel Ports for interconnection of Ethernet LANs operating at 1 Gbps. The ECS Channel Ports are dedicated to a specific customer for addressing and security reasons.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
Original Sheet 4

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## OBSOLETE SERVICE OFFERINGS – LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

#### 2. Regulations (cont'd)

##### b. Basis of Offering

- (1) The minimum service period for all ECS 1 Gig service Tariff components is one (1) year and any request for ECS 1 Gig service for periods less than one (1) year will be provided by the Company on an individual case basis and at associated rates and charges.
- (2) Obligations of customer and Company
  - (a) The Company is not responsible for the installation, operation, or maintenance of any equipment provided by the customer.
  - (b) The customer will extend and terminate the necessary fiber optic cable from the Company's network demarcation point in the customer's main telephone equipment room to the ECS 1 Gig Channel Port Service demarcation point on the customer's premise.
  - (c) At the ECS 1 gig Channel Port, the customer's signals must conform to IEEE Standard 802.3z.
  - (d) The customer will not access Company provided network equipment used in providing ECS 1 Gig service.
  - (e) **THE COMPANY DOES NOT HAVE ANY VISIBILITY INTO THE STATUS OR PERFORMANCE OF ECS 1 GIG SERVICE CONNECTIONS. THEREFORE, THE CUSTOMER IS TOTALLY RESPONSIBLE FOR REPORTING ANY ECS 1 GIG SERVICE OUTAGES TO THE COMPANY.**

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
Original Sheet 5

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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

#### 2. Regulations (cont'd)

##### c. Provision of Service

- (1) Rates and charges for ECS service contained in this Tariff consist of the following rate elements:
  - (a) ECS Channel
  - (b) ECS Channel Port (ECS 1 Gig)
- (2) There is a minimum one (1) mile increment charge for an ECS Channel.
- (3) There are two (2) ECS Channel Ports required for ECS service.
- (4) Nonrecurring charges for ECS service include six (6) hours of Company labor per Port. Any additional Company labor required by Customer will be charged in accordance with section A4. of the Tariff.
- (5) Installation, service order, service establishment, and any other nonrecurring charges, as specified in section A4 of the Tariff, will apply.

##### d. Contract Term Payment Plans

- (1) The following Contract Term Payment Plans are available under conditions as specified in section A20.C.4. of this Tariff for certain rate elements of ECS service:
  - (a) Contract Term Payment Plan A - payment periods may be selected from 12 to 35 months.
  - (b) Contract Term Payment Plan B - payment periods may be selected from 36 to 60 months.

(N)

(N)



# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

2. Regulations (cont'd)

e. Moves

- (1) A move involves a change in the physical location of a single service termination of a circuit. A move will be treated as a disconnect at the existing physical location and all associated nonrecurring charges will apply at the new location. The customer will remain responsible for satisfying the remainder of any existing Contract Term Payment Plan.

3. Rates and Charges

a. ECS Channel

	<u>NRC</u>	<u>Monthly Rate</u>
(1) per one (1) mile increment	--	\$140.00

b. ECS Channel Port, per Port

	<u>NRC</u>	<u>Month to Month</u>	<u>Term Payment Plan A</u>	<u>Term Payment Plan B</u>
(1) 1 Gbps, first port	\$503.00	\$ICB	\$535.00	\$247.50
(2) 1 Gbps, each additional port	\$503.00	\$ICB	\$420.00	\$187.50

4. Contract Term Payment Plans

a. General

- (1) The regulations specified herein are applicable to the specific services as indicated in this section A20.C. of the Tariff .
- (2) Services furnished under Contract Term Payment Plans are subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in this Tariff, except as noted herein.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
Original Sheet 7

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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

(N)

#### 4. Contract Term Payment Plans (cont'd)

##### a. General (cont'd)

- (3) Contract Term Payment Plans allow customers to pay fixed or variable rates for ECS service over variable contractual payment periods. A specific monthly rate applies for the duration of each period.
- (4) When a customer orders ECS service to be provided under a Contract Term Payment Plan, the customer must designate to the Company the payment plan and the service period desired, e.g., Contract Term Payment Plan A and 24 months.

##### b. Application of Rates and Charges

- (1) Rates stabilized under a Contract Term Payment Plan are exempt from Company initiated increases.
- (2) Termination Liability Charges
  - (a) In the event that all or any part of a service is disconnected at customer request prior to expiration of any selected Contract Term Payment Plan of greater than one (1) months' duration, the customer will be required to pay the Company Termination Liability Charges for cancellation of service.
  - (b) The Termination Liability Charge is equal to all unpaid nonrecurring charges reasonably expended by the Company to establish service to the customer, plus termination liability for the unpaid balance of a Contract Term Payment Plan obligation which is obtained by multiplying the sum of the amounts determined as set forth herein by a factor related to the unexpired period of liability and the discount rate for return and contingencies, adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided, adjusted to reflect applicable taxes.
  - (c) When customers renew or change the length of their Contract Term Payment Plan, the rates applicable for the new Contract Term Payment Plan are those currently in effect at the time of the renewal or change in the length of the Contract Term Payment Plan. A service order charge will not be applicable for such renewals or changes to the Contract Term Payment Plan.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

(N)

#### 4. Contract Term Payment Plans (cont'd)

##### b. Application of Rates and Charges (cont'd)

##### (2) Termination Liability Charges (cont'd)

(d) Customer requests for inside moves of service within the same building will not affect the period of the Contract Term Payment Plan.

##### c. Additions

(1) Additions of services or rate elements, e.g. Ports, must be under a new Contract Term Payment Plan at rates and charges specified in section A20.C.3 of this Tariff preceding.

(2) Termination Liability Charges for premature disconnection of added contractual services will apply as set forth under Disconnects in section A20.C.4.d. of this Tariff following.

(3) Additions under Contract Term Payment Plans are exempt from Company-initiated rate changes for all payment periods longer than one (1) month.

(4) Installation, service order, service establishment, and any other nonrecurring charges, as specified in this section A20.C of the Tariff and section A4 of the Tariff, will apply to the added services.

##### d. Disconnects

(1) When a service or rate element, included under a Contract Term Payment Plan arrangement, is disconnected prior to expiration of the selected service period, Termination Liability Charges apply as set forth in section A20.C.4.b.(2)(a) of this Tariff preceding. Remaining services or rate elements will not be affected by such disconnection.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### e. Requests for Changes in Length of Optional Payment Period

- (1) Subsequent to the establishment of a Contract Term Payment Plan, and prior to the completion of that period, the existing Contract Term Payment Plan may be replaced by:
  - (a) A currently offered Contract Term Payment Plan at the current rates, with a length equal to or longer than the time remaining in the existing Contract Term Payment Plan agreement, subject to the following conditions:
    - (1) No credit will be given for payments made during the formerly selected Contract Term Payment Plan.
    - (2) The new Contract Term Payment Plan period begins with the new Contract Term Payment Plan effective date.
    - (3) No Termination Liability Charge applies for the remaining portion of the former Contract Term Payment Plan payment period.
    - (4) Nonrecurring charges will not be reapplied.
    - (5) A service order charge will not apply.
  - (b) A currently offered Contract Term Payment Plan payment period at the current rates, with a length shorter than the time remaining in the existing Contract Term Payment Plan service agreement, subject to the following conditions:
    - (1) No credit will be given for payments made during the formerly selected period.
    - (2) The new Contract Term Payment Plan payment period begins with the new Contract Term Payment Plan effective date.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

(N)

#### 4. Contract Term Payment Plans (cont'd)

##### e. Requests for Changes in Length of Optional Payment Period (cont'd)

(1) (cont'd)

(b) (cont'd)

(3) A Termination Liability Charge applies for the remaining portion of the former Contract Term Payment Plan payment period.

(4) Nonrecurring charges will not be reapplied.

(5) A service order charge will not apply.

##### f. Renewal Options

(1) The customer has the following renewal options:

(a) Prior to completion of the current Contract Term Payment Plan period, any period available under the Contract Term Payment Plans may be selected at the rates in effect for new customers at the time of the renewal. The customer will be charged at the current rate for the newly selected Contract Term Payment Plan period, commencing the day following completion of the prior Contract Term Payment Plan payment period.

(b) Service may be continued on a month-to-month basis at the current rate for the one (1) month payment period, unless otherwise specified in this Tariff. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any Termination Liability Charge. The one (1) month service will be subject to Company-initiated rate adjustments when approved by regulatory authority.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

#### 4. Contract Term Payment Plans (cont'd)

##### f. Renewal Options (cont'd)

###### (1) (cont'd)

(c) If the customer does not elect an additional Contract Term Payment Plan period or does not request discontinuance of service, service will be continued at a monthly rate currently in effect for the month-to-month payment rate under the terms specified in section A20.C.4.f.(1)(b) of this Tariff preceding.

- (2) Service connection charges are not applicable for rate elements renewed under the Contract Term Payment Plan. Any new rate elements added at the time of renewal will be subject to all appropriate service connection charges and other nonrecurring charges in accordance with this section A20.C. of the Tariff and section A4 of the Tariff.
- (3) The Company may discontinue or change any or all renewal options with approval of the appropriate regulatory authority.
- (4) When a customer renews a Contract Term Payment Plan arrangement, the rates and charges in effect on the first day of service of the renewal will apply.
- (5) Recognition of previous service will be given to customers who renew an existing Contract Term Payment Plan, for all associated rate elements at the same location(s), provided that the length of the new Contract Term Payment Plan arrangement is at least the minimum number of months allowable under Contract Term Payment Plan A (as defined in section A20.C.2.d.(1)(a) of this Tariff preceding) or equals/exceeds the remaining service period of the original Contract Term Payment Plan arrangement.
- (6) Recognition of previous service back to the actual service date will be given to month-to-month customers who convert to a Contract Term Payment Plan arrangement.
- (7) To determine the appropriate Contract Term Payment Plan for the renewed arrangement, recognition of service will consist of the sum of months in service of the completed service arrangement and the sum of months of the proposed service period of the Contract Term Payment Plan arrangement.

(N)

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

(N)

#### 4. Contract Term Payment Plans (cont'd)

##### g. Transfer of Service

- (1) Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer as specified in this Tariff. This does not constitute a disconnect of service or a discontinuance of an existing Contract Term Payment Plan arrangement. The new customer will be subject to all provisions and equipment configurations currently in effect for the previous customer. Regulations concerning transfer of service between subscribers as stated in other sections of the Tariff also apply under Contract Term Payment Plans.

##### h. Exception to Termination Liability Charges for State, County, and Municipal Governments

- (1) In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one (1) months' duration, the customer will be required to pay a Termination Liability Charge as stated in section A20.C.4.b.(2) of this Tariff preceding. The Tariff provisions concerning Termination Liability Charges for recurring charges only shall not be applicable to any state, county, or municipal governmental entity when there is in effect, as a result of action by such entity and through a duly constituted legislative, administrative, or executive body: (i) a statute; (ii) an ordinance; (iii) a policy directive; or (iv) a constitutional provision, which restricts or prohibits an additional contractual payment for early termination of a contract by any such entity, or agency thereof, due to an unavailability of funding. When service is being provided and funding to the governmental entity for such service becomes unavailable, the governmental entity may cancel the service without additional payment obligation. Provided, however, that if the governmental entity cancels the service for any reason other than the unavailability of funds, the Termination Liability Charge provisions in section A20.C.4.b.(2) of this Tariff preceding shall apply.

(N)

# GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC  
D/B/A SMART CITY TELECOM

SECTION A120  
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## OBSOLETE SERVICE OFFERINGS - LOCAL CHANNEL SERVICES

### C. ETHERNET CONNECTION SERVICE (ECS) (cont'd)

(N)

#### 4. Contract Term Payment Plans (cont'd)

##### i. Moves of Service(s) under Contract Term Payment Plans

- (1) Termination Liability Charges will not apply to customer requests for moves of service under Contract Term Payment Plans from one location to another location subject to the following:
  - (a) The original and new premises locations must be in Company territory within the same premise.
  - (b) The move from the original location to the new location must be completed within thirty (30) days of the original premises disconnect date.
  - (c) No lapse in billing will occur for moves of service under Contract Term Payment Plans.
  - (d) Orders to disconnect the existing service and re-establish it at the new location must be related.
  - (e) Any rate elements, such as Ports, from the original location that are not re-established at the new location will be subject to the Termination Liability Charges.
  - (f) Any additions made at the new location will be treated as additions in accordance with section A20.C.4.c. of this Tariff preceding.
  - (g) All regulations and charges for changes made to the service coincident to that move shall apply.
  - (h) All appropriate nonrecurring charges for moves of service as specified in this section A20.C. of the Tariff and section A4 of the Tariff will apply.

(N)