

**TITLE SHEET****FLORIDA TELECOMMUNICATIONS PRICE LIST**

This price list contains the descriptions, regulations, and rates applicable to the furnishing of services and facilities for alternative local exchange telecommunications services provided by Rightlink USA, Inc., with principal offices at 17100 S.W. 94 Avenue, Unit 502, Miami, Florida, Florida 33157. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the above listed place of business.

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By:

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**CHECK SHEET**

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

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**REVISION**

Original  
5th Revision\*  
Original  
Original  
Original  
2<sup>nd</sup> Revision  
3rd Revision  
5th Revision\*  
Original

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**SYMBOLS SHEET**

The following are the only symbols used for the purposes indicated below:

D – Delete Or Discontinue

I – Change Resulting In An Increase to A Customer's Bill

M – Moved From Another Price List Location

N – New

R – Change Resulting In A Reduction To A Customer's Bill

T – Change in Text or Regulation but No Change in Rate or Charge

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**SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** – An arrangement that connects the customer’s location to the Company’s network switching center.

**Authorization Code** – A numerical code, one or more of which are available to a customer to her/him to access the carrier, and which are used by the carrier both to prevent unauthorized access to it’s facilities and to identify the customer for billing purposes.

**Company or Carrier** – Rightlink USA, Inc.

**Central Office** – A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special facilities with the rest of the telephone network.

**Customer** – The person, firm, corporation or either entity that orders service and is responsible for payment of charges due and compliance with the Company’s tariff regulations.

**Exchange** – The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

**Intra-LATA Toll Messages** – Those toll messages that originate and terminate within the same LATA.

**Message** – A completed telephone call.

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**SECTION 2 – RULES AND REGULATIONS**

Rightlink USA, Inc. will offer local telephone service in Florida in Bellsouth Territory. The customer may dial local and toll free numbers. Long distance calls can only be made if the customer adds the long distance feature to their bill or uses a calling card. Local service does not allow customer to receive collect calls. Customers must fill out an application for service at one of our offices in order to receive service. After completion of the application an order will be placed for service to be connected. It is the responsibility of the customer to call 1-866-449-7595 within 24 hours to confirm their order. Once service has been established, the customer will receive a telephone number within 24 hours and must allow up to 72 hours for service to be set up in home. Rightlink USA, Inc. will not be responsible for internal wiring or installation of phone jacks. Payment for all service must be received on the due date. If payment is not received within 3 business days of the due date, the service will be suspended. In order for service to be reconnected, the customer must pay all current charges plus the reconnect fee set forth in Section 4-Rates of this price list. If payment is not received within 5 business days of the due date, the service will be disconnected until such time that payment is made. In order for service to be re-connected, the customer must pay all outstanding balances and restart service. This includes paying the activation fee set forth in Section 4-Rates as well as the 1<sup>st</sup> month of service in advance. If service is disconnected, it may result in the loss of a telephone number. During any temporary disconnection for non-payment of local service, access to 911 service will be maintained. If a check is returned for insufficient funds, the customer will be charged a returned check charge (see Section-4).

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**SECTION 3 – SERVICE DESCRIPTIONS**

Rightlink USA, Inc. will offer Basic local residential and business telephone service.

**Complete Area Plus Service** - This package includes unlimited local and extended calling and choice of easy to use calling features for one monthly flat rate. T

**Area Plus Service** - This package includes local and extended calls for one monthly flat rate. T

**Basic Residential Line with Unlimited Local Calls** - Gives a customer phone service and allows him or her to make as many calls as they want within their calling area. T

**Inside Wire Maintenance Service Plan** - Covers the Cost of troubleshooting and repairing most telephone service for a small monthly fee.

**Choice of easy to use call features:**

1. Call Waiting – Allows customer to receive a second call while one call is in progress.
2. Call Forwarding – Allows customer to forward all calls to another telephone number of their choice.
3. Non-Published Number – Customer’s number will not be published in the white pages. =
4. Three-Way Calling – Allows customer to connect to two calls simultaneously.
5. Return Call (\*69) – Allows customer to return the last received call without having to dial the number. T
6. Voice Mail – Allows customer to receive all missed calls in a personal voice mailbox. =
7. Caller ID – Allows customer to see who is calling before answering the phone.
8. Long Distance – Allows customer to place domestic long distance calls.

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**SECTION 4 – RATES****4.1 Local Rates For Residential Service Per Month \*All rates excluding taxes and surcharges.**

**Total Area Plus Plan** - This package includes unlimited local and extended calling and choice of easy to use calling features for one monthly flat rate- \$38.95 for Zones 1 & 2, \$47.95 for Zone 3 (I)

**Premium Service** - This package includes unlimited local and extended calling and 200 minutes of long distance and choice of easy to use calling features for one monthly flat rate - \$52.95 for zone 1 & 2, \$66.95 for zone 3 (1).

**Area Plus Plan** - This package includes local and extended calls for one monthly flat rate - \$35.95 for Zones 1 & 2, \$44.95 for zone 3 (I)

**Basic Residential Line** - Gives a customer phone service and allows him or her to make as many calls as they want within their calling area - \$18.95 (I)

**Long Distance Service:** \$0.045 per minute for Interstate, \$0.089 per minute for Intrastate call (I)

**Inside Wire Maintenance Service Plan** - Covers the Cost of troubleshooting and repairing most telephone service for a small monthly fee - \$7.95 (I)

**Voice Mail** - Allows customer to receive all missed calls in a personal voice mailbox - \$5.95 (I)

**4.2 Local Rates For Business Service Per Month \*All rates exclude taxes and surcharges.**

**Area Plus Plan** - These packages include unlimited local and expanded calling for one monthly flat rate - \$38.95 for Zones 1 & 2, \$47.95 for Zone 3 (I)

**Premium Service** - This package includes unlimited local and extended calling and 200 minutes of long distance and choice of easy to use calling features for one monthly flat rate - \$62.95 for zone 1 & 2, \$80.95 for zone 3 (1).

**Total Area Plus Plan** - This package includes local calls and choice of easy to use calling features with unlimited local long distance for one monthly flat rate - \$48.95 for Zones 1 & 2, \$57.95 for Zone 3 (I)

**Long Distance Service:** \$0.045 per minute for Interstate, \$0.089 per minute for Intrastate call (I)

**Voice Mail** - Allows customer to receive all missed calls in a personal voice mailbox - \$8.95 (I)

**Inside Wire Maintenance Service Plan** - Covers the Cost of troubleshooting and repairing most telephone service for a small monthly fee - \$7.50 (I)

**4.3 Miscellaneous Rates**

<b>Returned Check Charge</b>	<b>\$25.00</b>
<b>Reconnect Fee (For suspended service)</b>	<b>\$25.00</b>
<b>Reconnect Fee (For disconnected service)</b>	<b>\$35.00</b>
<b>Service order Request fee ( Electronic)</b>	<b>\$10.00</b>

\*\*If payment is not received within 4 business days, service will be disconnected and the customer will have to pay this amount plus any past due amount to reconnect service.

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**4.4 Telecommunications Relay Service**

For calls received from the relay service, America's Wireless Choice, Inc. will, when billing relay calls, discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice non-relay call.

**4.5 Reseller Price List Service Standards**

As a reseller, the quality of service provided to the company's end users will be equal to that received from the company's underlying carrier.

**4.6 Promotions**

Rightlink USA, Inc. may from time to time offer promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. Such promotions will specify any charges reduced or waived; customers who are eligible for the promotions; the conditions of eligibility; the starting and ending dates of the promotional offer. Customer promotional rates are limited to ninety (90) days in any twelve (12) month period.

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