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May 17, 2005

Ms. Beth W. Salak, Director  
Division of Competitive Markets and Enforcement  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached is a new tariff page filed as part of our Verizon Florida Inc. General Services Tariff.

Section A2 General Regulations  
Original Page 24.51

The purpose of this filing is to offer a promotion to retain residential customers who contact Verizon to disconnect service.

If you require additional information, please contact Carlton A. Ball at (813) 483-2529.

Sincerely,  
David M. Christian  
Assistant Vice President  
Regulatory Affairs Florida

DMC:sv  
Attachments

## A2. GENERAL REGULATIONS

## A2.10 Special Promotions (Continued)

.2 The following promotion is on file with the Florida Public Service Commission: (Continued)

	Area of Promotion	Service	Charges Waived	Period	Authority
313)	Company	Residential Customer – Save promotion offer: Qualifying residential customers who call Verizon Florida Inc. to disconnect dial tone service may be eligible to receive a check if the customer agrees not to disconnect service.	Qualifying residential customers who agree not to disconnect service may be eligible to receive an American Express Gift check valued at \$25.00. Program Regulations: 1) Eligible customers must proactively contact Verizon Florida Inc. to disconnect dial tone service. Qualifying customers will be routed to the Verizon Florida Inc. Save Team. Only a Verizon Florida Inc. Save Team representative can extend this promotion to eligible customers. 2) This promotion does not apply to customers disconnecting dial tone service through the Verizon website ( <a href="http://www.verizon.com">http://www.verizon.com</a> ). 3) This offer is not available to customers disconnecting dial tone service for any of the following reasons: - Misdirected call - Disconnect as a result of death - Customer moving - Seasonal service - Additional line disconnect 4) This offer is not available to employees of Verizon. 5) Qualifying customers are limited to one promotional offer for the period of the promotion plus an additional 60 days. 6) This promotional offering cannot be combined with any other discount or promotion except as authorized by Verizon Florida Inc. 7) This promotional offering will be made under the terms and conditions of the Tariff and will not extend beyond August 29, 2005.	6/01/2005 - 8/29/2005	

## A2. GENERAL REGULATIONS

## A2.10 Special Promotions (Continued)

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Area of Promotion	Service	Charges Waived	Period	Authority
313) <u>Company</u>	<u>Company's Service Territory Residential Service Only</u>	<u>Residential Customer – Save promotion offer: Qualifying residential customers who call Verizon Florida Inc. to disconnect dial tone service may be eligible to receive a check if the customer agrees not to disconnect service.</u>	<u>6/01/2005 - 8/29/2005</u>	
		<u>Qualifying residential customers who agree not to disconnect service may be eligible to receive an American Express Gift check valued at \$25.00. Program Regulations: 1) Eligible customers must proactively contact Verizon Florida Inc. to disconnect dial tone service. Qualifying customers will be routed to the Verizon Florida Inc. Save Team. Only a Verizon Florida Inc. Save Team representative can extend this promotion to eligible customers. 2) This promotion does not apply to customers disconnecting dial tone service through the Verizon website (<a href="http://www.verizon.com">http://www.verizon.com</a>). 3) This offer is not available to customers disconnecting dial tone service for any of the following reasons: - Misdirected call - Disconnect as a result of death - Customer moving - Seasonal service - Additional line disconnect 4) This offer is not available to employees of Verizon. 5) Qualifying customers are limited to one promotional offer for the period of the promotion plus an additional 60 days. 6) This promotional offering cannot be combined with any other discount or promotion except as authorized by Verizon Florida Inc. 7) This promotional offering will be made under the terms and conditions of the Tariff and will not extend beyond August 29, 2005.</u>		