**David Christian** Vice President Regulatory Affairs Florida



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March 2, 2007

Ms. Beth W. Salak, Director Division of Competitive Markets and Enforcement Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are new tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

The purpose of this filing is to restructure the residential offering of vacation service.

If you require additional information, please call Carlton Ball at (813) 483-2529.

Sincerely,

David M. Christian Vice President Regulatory Affairs Florida

DMC:ret Attachments

## A2. GENERAL REGULATIONS

## A2.3 Establishment and Furnishing of Service (Continued)

## .12 Maintenance and Repairs

a. All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the actual cost of the Company's property damaged, lost, or destroyed.

## .13 Company Facilities at Hazardous or Inaccessible Locations

a. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

## .14 Work Performed Outside Regular Working Hours

a. The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Where conditions imposed by the subscriber require that work be performed during hours requiring payment of overtime or premium time, additional charges, based on the circumstances in each case, may apply.

## .15 Vacation Service - Business (T)

- a. General
  - (1) Business Vacation Service is available to business customers offering an optional temporary suspension of the customer's service. It is available to the following classes of services: flat rate individual line business service and flat rate business rotary service. Business Community Plus Plan customers are also eligible for Vacation Service.
  - (2) Business customers who subscribe to Message Rate Service or the Basic Calling Plan of Verizon's Local Calling Plans are not eligible for Vacation Service. PBX and CentraNet® services are not available for Vacation Service. Foreign Central Office (FCO) and Foreign Exchange (FX) services are not available for Vacation Service.
  - (3) Vacation Service is provided, where facilities are available, in all exchanges.
  - (4) Vacation Service will not be made available for periods of less than one (1) month.
    - Vacation Service is available to a customer for a maximum period of nine (9) months. The customer's number must be working for at least 90 days in a calendar year.
  - (5) No outward or inward service is provided during the period of Vacation Service. At the request of the subscriber, inward calls to a station at which service is suspended may be referred to the call number of another station in the same or a distant exchange.
  - (6) Monthly bills for line service are rendered at the Vacation Service rate during the Vacation Service period and are to be paid in accordance with regular collection practices.

® Registered Trademark.

(M) Material moved from Page 12.

(D) (D)

(M)

(C)

(N)

#### A2. GENERAL REGULATIONS

#### A2.3 Establishment and Furnishing of Service (Continued)

.15 Vacation Service - Business (Continued)

(T)

a. General (Continued)

(M)

- (7) During the period of Vacation Service, no installations, moves, changes or maintenance will be provided. Changes to billing address will be allowed.
- (8) The customer may request a restoration date in advance of the maximum allowable vacation period, otherwise complete service and billing will be restored on the last day of the maximum allowable vacation period of nine (9) months.
- Application of Charges

(D)

**Business Service** (T)

The charge for business service during the period of suspension is as follows:

(T)

Business **Business Rotary**  \$ 16.00 20.12

(1) During the period the customer is furnished Vacation Service, Miscellaneous Calling Services directly (T)associated with the line service will not be charged.

Any Miscellaneous Services not directly associated with the line service, such as Directory Listing or Operator Service, will continue at the standard tariff rates.

(2) A Seasonal Service Establishment Charge as specified in Section A4.3.9 of this Tariff shall apply at the time a business customer requests Vacation Service.

(T) (C)

No service order charges apply to restore service at the completion of the Vacation Service period.

- (3) The federal End User Access Charge specified in Tariff FCC No. 14 is applicable during Vacation Service.
- Service Suspension Option for Residential Customers

(N)

(T)

Residential Customers may request a temporary suspension of service for a period of at least one month up to nine months. This option is not available for residential message rate service and Basic Calling Service, a Verizon local bundled service. This service is not available to Lifeline customers. There will be no charge to customers for the temporary suspension option. During the suspension period there is no inward or outward service, installations, moves, changes or maintenance provided. Inward calls will be referred to the call number of another station in the same or a distant exchange as specified by the customer.

The services the customer subscribed to prior to temporary service suspension are not retained for reconnection. At the time the residential customer requests reconnection, the customer must subscribe to services of choice based on service availability. Nonrecurring charges, specified in Section A4, are not applicable to restore prior services. The customer must request a restoration date in advance of the maximum allowable suspension period, or residential flat rate billing will be charge beginning on the last day of the maximum allowable temporary service suspension period of nine months.

(N)

(M) Material moved to Page 11.

(N)

# A4. SERVICE CHARGES

#### A4.7 **Schedule of Charges**

In accordance with the foregoing provisions, service charges are applicable as follows:

		Service Charge 1	
		Residence	Business
a.	Network Access, each		
	(1) Establishment	\$ 25.50	\$ 33.90
	(2) Change	11.25	14.00
b.	Central Office Line Connection, each line <sup>2</sup>	40.50	35.00
C.	Premises Visit	35.25	35.00
d.	Telephone Number Change, each	9.25	9.00
e.	Connection of Telephone Answering Services <sup>3</sup>		
f.	Restoration of Service	18.25	18.00
g.	Seasonal Service Establishment Charge, per number restored	- (D)	18.25

See Section A2.8 in this tariff when applying charges due to change of Local Service Provider.

The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates associated with Main Station Line and PBX Trunk Service.

Charges as specified in Section A25.

#### A2. GENERAL REGULATIONS

## A2.3 Establishment and Furnishing of Service (Continued)

## .12 Maintenance and Repairs

a. All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the actual cost of the Company's property damaged, lost, or destroyed.

## .13 Company Facilities at Hazardous or Inaccessible Locations

a. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions

## .14 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Where conditions imposed by the subscriber require that work be performed during hours requiring payment of overtime or premium time, additional charges, based on the circumstances in each case, may apply.

## .15 Vacation Service - Business

General

- (1) Business Vacation Service is available to business customers offering an optional the temporary suspension of the customer's service. It is available to the following classes of services: flat rate individual line residential service, residential Bundled Local Service specified in section A13.14.3, flat rate individual line business service and, or flat rate business rotary service. Vacation Service is also available to residential customers who subscribe to the Community Calling, Community Plus or Premium Calling Plans specified in Section A3.16 of this tariff.—Business Community Plus Plan customers are also eligible for Vacation Service.
- (2) Residential or bBusiness customers who subscribe to Message Rate Service or the Basic Calling Plan of Verizon's Local Calling Plans are not eligible for Vacation Service. Vacation Service is not available to Lifeline customers.—PBX and CentraNet® services are not available for Vacation Service. Foreign Central Office (FCO) and Foreign Exchange (FX) services are not available for Vacation Service. 4
- Vacation Service is provided, where facilities are available, in all exchanges.
- Vacation Service will not be made available for periods of less than one (1) month.
  - Vacation Service is available to a customer for a maximum period of nine (9) months. The customer's number must be working for at least 90 days in a calendar year.
- No outward or inward service is provided during the period of Vacation Service. At the request of the subscriber, (M) inward calls to a station at which service is suspended may be referred to the call number of another station in the same or a distant exchange.
- Monthly bills for line service are rendered at the Vacation Service rate during the Vacation Service period and are to be paid in accordance with regular collection practices.

on the effective date of this tariff will continue on that vacation service vacation term expires. Vacation Service will not be available for these type services going forward.

® Registered Trademark.

(M) Material moved from Page 12.

(D)

(T)

(C)

(M)

(D)

(N)

EFFECTIVE: August 1, 2006 ISSUED: July 31, 2006

(T)

(T)

\_(T)

(C)

(T)

(N)

(N)

#### A2. GENERAL REGULATIONS

#### **Establishment and Furnishing of Service** (Continued) A2.3

.15 Vacation Service - Business (Continued)

a. General (Continued) (M)

- During the period of Vacation Service, no installations, moves, changes or maintenance will be provided. Changes to billing address will be allowed.
- The customer may request a restoration date in advance of the maximum allowable vacation period, otherwise complete service and billing will be restored on the last day of the maximum allowable vacation period of nine (9) months.
- Application of Charges

**Business Service** 

<del>(2)</del>\_

Residence Service (a) The charge for residence main station service during the period of suspension is as follows: (D)

Residential

(a) The charge for business service during the period of suspension is as follows: (T)

> **Business** \$ 16.00 **Business Rotary** 20.12

(31) During the period the customer is furnished Vacation Service, Miscellaneous Calling Services directly associated with the line service will not be charged.

Any Miscellaneous Services not directly associated with the line service, such as Directory Listing or Operator Service, will continue at the standard tariff rates.

(42) A Seasonal Service Establishment Charge as specified in Section A4.3.9 of this Tariff shall apply at the time a business or residence customer requests Vacation Service.

No service order charges apply to restore service at the completion of the Vacation Service period.

(53) The federal End User Access Charge specified in Tariff FCC No. 14 is applicable during Vacation Service.

Service Suspension Option for Residential Customers

Residential Customers may request a temporary suspension of service for a period of at least one month up to nine months. This option is not available for residential message rate service and Basic Calling Service, a Verizon local bundled service. This service is not available to Lifeline customers. There will be no charge to customers for the temporary suspension option. During the suspension period there is no inward or outward service, installations, moves, changes or maintenance provided. Inward calls will be referred to the call number of another station in the same or a distant exchange as specified by the customer.

The services the customer subscribed to prior to temporary service suspension are not retained for reconnection. At the time the residential customer requests reconnection, the customer must subscribe to services of choice based on service availability. Nonrecurring charges, specified in Section A4, are not applicable to restore prior services. The customer must request a restoration date in advance of the maximum allowable suspension period, or residential flat rate billing will be charge beginning on the last day of the maximum allowable temporary service suspension period of nine months.

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## **GENERAL SERVICES TARIFF**

12th 13th Revised Page 6 Canceling 11th 12th Revised Page 6

EFFECTIVE: November 1, 2006

ISSUED: September 15, 2006

## A4. SERVICE CHARGES

# A4.7 <u>Schedule of Charges</u>

1 In accordance with the foregoing provisions, service charges are applicable as follows:

		Service Charge 1	
		<u>Residence</u>	<u>Business</u>
a.	Network Access, each		
	(1) Establishment	\$ 25.50 <del>(I)-</del>	\$ 33.90
	(2) Change	11.25	14.00
b.	Central Office Line Connection, each line <sup>2</sup>	40.50 <del>(I)</del>	35.00
C.	Premises Visit	35.25	35.00
d.	Telephone Number Change, each	9.25	9.00
e.	Connection of Telephone Answering Services <sup>3</sup>		
f.	Restoration of Service	18.25	18.00
g.	Seasonal Service Establishment Charge, per number restored	<del>18.25</del> (D)	18.25

See Section A2.8 in this tariff when applying charges due to change of Local Service Provider.

The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates associated with Main Station Line and PBX Trunk Service.

<sup>&</sup>lt;sup>3</sup> Charges as specified in Section A25.