

David Christian
Vice President
Regulatory Affairs Florida



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January 15, 2010

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A2 General Regulations

1st Revised Page 25.35

Original Page 25.36

Original Page 25.37

Original Page 25.38

The purpose of this filing is to offer business customers a promotional bill credit when they satisfy the criteria detailed in the attached promotional offers.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

DMC:rt

A2. GENERAL REGULATIONS

A2.10 Special Promotions

.2 The following promotion is on file with the Florida Public Service Commission:

	Area of Promotion	Service	Application	Period
436) Cont.	Company's Service Territory	Business Services: CentraNet, CentraNet CustoPAK, Private Line – DS1, Transparent LAN Services (TLS)	<p>Promotion Conditions: (Continued)</p> <p>Conditions: Minimum term agreement per chart preceding. Expired contract or within 6 months of current contract renewal. One card per circuit/leg.</p> <p>Renewal Customers Renewal customers are eligible for the gift card promotions, but must either be out of contract or within 6 months of their current contract expiration in order to take advantage of the offer.</p> <p>Existing Customers Existing customers must purchase new service or upgrade current service.</p> <p>*Gift Cards Gift cards are American Express gift cards that are redeemable at selected merchants ¹. Gift cards are awarded per circuit, per channel term, or per line. Gift cards expire one year from issuance.</p> <p>Once service has been installed, customers will receive an email from Verizon to verify contact information for sending the gift card. Customers must reply and provide verification within 30 days from receipt of the email or by 5/31/10 in order to receive the gift card.</p> <p>¹ American Express "Max Filter" gift card program – 180+ Retailers, list available upon request.</p>	01/04/2009-03/31/2010
437)		Business Services: Dial Tone, Custopak, Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging	<p>Add-A-Line Promotion</p> <p>New and existing customers who subscribe to either a Dial Tone 3-year term, a Custopak 2-year term, the Unlimited Custopak Basic Package or Unlimited Dial Tone Line Package 36-month term plan <u>and</u> subscribe to one (1) or more additional lines with unlimited calling <u>and</u> add the following features to that line: Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging, <u>and</u> grow the customer's service lines to three (3) or more lines will be eligible for a promotional bill credit of \$20.00 per month for twelve (12) consecutive months.</p> <p style="text-align: right;">(Continued)</p>	01/17/2010-04/17/2010

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A2. GENERAL REGULATIONS

A2.10 Special Promotions

.2 The following promotion is on file with the Florida Public Service Commission:

	Area of Promotion	Service	Application	Period
437) Cont.	Company's Service Territory	Business Services: Dial Tone, Custopak, Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging	<p>New and existing customers who subscribe to either a Dial Tone 3-year term, a Custopak 2-year term, the Unlimited Custopak Basic Package or Unlimited Dial Tone Line Package 36-month term plan <u>and</u> subscribe to one (1) or more additional lines without unlimited calling <u>and</u> add the following features to that line: Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging, <u>and</u> grow the customer's service lines to three (3) or more lines will be eligible for a promotional bill credit of \$5.00 per month for twelve (12) consecutive months.</p> <p>The credit may be applied to a maximum total of eight (8) additional lines without unlimited calling and eight (8) additional lines with unlimited calling as long as the total number of lines with unlimited calling does not exceed ten (10) and there is a minimum of (3) lines on the customer's account.</p> <p>The Customer must subscribe to a 36 month term for DTL, a 24 month Custopak term, or a 36 month term plan for the primary line of the Unlimited DTL Package or Unlimited Custopak Package. If the Customer does not maintain the minimum line requirement of three (3), the applied credit will be reduced accordingly.</p> <p>These promotional offerings will be made under the terms and conditions of the Tariff and will not extend beyond April 17, 2010. The tariffed rates, terms and conditions for the services in these promotional offers apply except to the extent provided in this promotion.</p>	01/17/2010- 04/17/2010
438	Company's Service Territory	Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited Custopak Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan	<p><u>Retention and Acquisition Promotion</u></p> <p><u>Retention</u> Qualifying business customers who proactively contact Verizon Florida LLC to disconnect their service and subsequently agree not to disconnect and either currently subscribe to or are willing to subscribe to one of the following service combinations will receive a promotional bill credit on their Verizon bill:</p> <p style="text-align: center;">(Continued)</p>	01/17/2010- 04/17/2010

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A2. GENERAL REGULATIONS

A2.10 Special Promotions

.2 The following promotion is on file with the Florida Public Service Commission:

	Area of Promotion	Service	Application	Period
438) Cont.	Company's Service Territory	Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited CustoPAK Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan	<p>1. Unlimited Business Dial Tone Line (DTL) Basic Package 36-month term plan or Unlimited CustoPAK Basic Package 36-month term plan, broadband service (3Mbps or higher for High Speed Internet, and 25/25 or higher for FIOS), qualifies for a promotional bill credit of \$5.00 for each of twelve (12) consecutive months.</p> <p>2. Single Line Business PAK 36-month term plan, with broadband service (3Mbps or higher for High Speed Internet, and 25/25 or higher for FIOS), qualifies for a promotional bill credit of \$1.50, \$5.00, or \$10.00 (depending on broadband speed chosen) for each of the twelve (12) consecutive months.</p> <p>This promotion does not apply to customers who are disconnecting their dial tone service through the Verizon website (http://www.verizon.com).</p> <p>This offer is not available to customers disconnecting dial tone service for any of the following reasons:</p> <ul style="list-style-type: none"> • Customer moving out of Verizon serving territory • Seasonal service • Death of customer <p><u>Acquisition</u> New or existing qualifying business customers who as a direct result of Verizon outbound telemarketing, direct mail campaigns or other targeted marketing activities agree to subscribe to one of the combinations of services specified below:</p> <p>1. A <u>New</u> Unlimited Business Dial Tone Line (DTL) Basic Package 36-month term plan or <u>New</u> Unlimited CustoPAK Basic Package 36-month term plan, <u>and</u> either an additional line (any type) or a <u>new</u> broadband service (3Mbps or higher for High Speed Internet, and 25/25 or higher for FIOS), qualifies for a promotional bill credit of \$5.00 for each of twelve (12) consecutive months.</p> <p>2. A <u>New</u> Single Line Business PAK 36-month term plan, and a <u>new</u> unlimited calling plan (local, toll and long distance), or a <u>new</u> broadband service (3Mbps or higher for High Speed Internet, and 25/25 or higher for FIOS), qualifies for a promotional bill credit of \$1.50, \$5.00, or \$10.00 (depending on broadband speed chosen) for each of the twelve (12) consecutive months.</p>	01/17/2010- 04/17/2010

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	Area of Promotion	Service	Application	Period
438) Cont.	Company's Service Territory	Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited CustoPAK Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan	<p>If the customer discontinues any of the services as listed above and/or leaves Verizon Florida LLC prior to the defined term periods, the customer will be subject to the termination liability associated with each individual term plan. In addition, all eligible monthly credits will cease upon the effective termination date(s).</p> <p>These promotional offerings will be made under the terms and conditions of the Tariff and will not extend beyond April 17, 2010. The tariffed rates, terms and conditions for the services in these promotional offers apply except to the extent provided in this promotion.</p> <p>These promotional offerings cannot be combined with any other discount or promotion except as authorized by Verizon Florida LLC.</p>	01/17/2010- 04/17/2010

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	Area of Promotion	Service	Application	Period
436) Cont.	Company's Service Territory	Business Services: CentraNet, CentraNet CustoPAK, Private Line – DS1, Transparent LAN Services (TLS)	<p>Promotion Conditions: (Continued)</p> <p>Conditions: Minimum term agreement per chart preceding. Expired contract or within 6 months of current contract renewal. One card per circuit/leg.</p> <p>Renewal Customers Renewal customers are eligible for the gift card promotions, but must either be out of contract or within 6 months of their current contract expiration in order to take advantage of the offer.</p> <p>Existing Customers Existing customers must purchase new service or upgrade current service.</p> <p>*Gift Cards Gift cards are American Express gift cards that are redeemable at selected merchants ¹. Gift cards are awarded per circuit, per channel term, or per line. Gift cards expire one year from issuance.</p> <p>Once service has been installed, customers will receive an email from Verizon to verify contact information for sending the gift card. Customers must reply and provide verification within 30 days from receipt of the email or by 5/31/10 in order to receive the gift card.</p> <p>¹ American Express "Max Filter" gift card program – 180+ Retailers, list available upon request.</p>	01/04/2009-03/31/2010
437)		Business Services: Dial Tone, Custopak, Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging	<p>Add-A-Line Promotion</p> <p>New and existing customers who subscribe to either a Dial Tone 3-year term, a Custopak 2-year term, the Unlimited Custopak Basic Package or Unlimited Dial Tone Line Package 36-month term plan and subscribe to one (1) or more additional lines with unlimited calling and add the following features to that line: Call Waiting, 3-Way Calling, Call Forwarding, Caller ID, and Voice Messaging, and grow the customer's service lines to three (3) or more lines will be eligible for a promotional bill credit of \$20.00 per month for twelve (12) consecutive months.</p> <p style="text-align: right;">(Continued)</p>	01/17/2010-04/17/2010

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	Area of Promotion	Service	Application	Period
<p><u>437)</u> <u>Cont.</u></p>	<p><u>Company's</u> <u>Service Territory</u></p>	<p><u>Business Services:</u> <u>Dial Tone, Custopak,</u> <u>Call Waiting, 3-Way</u> <u>Calling, Call Forwarding,</u> <u>Caller ID, and Voice</u> <u>Messaging</u></p>	<p><u>New and existing customers who subscribe to either</u> <u>a Dial Tone 3-year term, a Custopak 2-year term,</u> <u>the Unlimited Custopak Basic Package or Unlimited</u> <u>Dial Tone Line Package 36-month term plan and</u> <u>subscribe to one (1) or more additional lines without</u> <u>unlimited calling and add the following features to</u> <u>that line: Call Waiting, 3-Way Calling, Call</u> <u>Forwarding, Caller ID, and Voice Messaging, and</u> <u>grow the customer's service lines to three (3) or</u> <u>more lines will be eligible for a promotional bill credit</u> <u>of \$5.00 per month for twelve (12) consecutive</u> <u>months.</u></p> <p><u>The credit may be applied to a maximum total of</u> <u>eight (8) additional lines without unlimited calling and</u> <u>eight (8) additional lines with unlimited calling as</u> <u>long as the total number of lines with unlimited</u> <u>calling does not exceed ten (10) and there is a</u> <u>minimum of (3) lines on the customer's account.</u></p> <p><u>The Customer must subscribe to a 36 month term</u> <u>for DTL, a 24 month Custopak term, or a 36 month</u> <u>term plan for the primary line of the Unlimited DTL</u> <u>Package or Unlimited Custopak Package. If the</u> <u>Customer does not maintain the minimum line</u> <u>requirement of three (3), the applied credit will be</u> <u>reduced accordingly.</u></p> <p><u>These promotional offerings will be made under the</u> <u>terms and conditions of the Tariff and will not extend</u> <u>beyond April 17, 2010. The tariffed rates, terms and</u> <u>conditions for the services in these promotional</u> <u>offers apply except to the extent provided in this</u> <u>promotion.</u></p>	<p><u>01/17/2010-</u> <u>04/17/2010</u></p>
<p><u>438</u></p>	<p><u>Company's</u> <u>Service Territory</u></p>	<p><u>Business Services:</u> <u>Unlimited Business Dial</u> <u>Tone Line (DTL) Basic</u> <u>Package, Unlimited</u> <u>Custopak Basic</u> <u>Package, Single Line</u> <u>Business PAK, High</u> <u>Speed Internet, FIOS,</u> <u>Unlimited Calling Plan</u></p>	<p><u>Retention and Acquisition Promotion</u></p> <p><u>Retention</u> <u>Qualifying business customers who proactively contact</u> <u>Verizon Florida LLC to disconnect their service and</u> <u>subsequently agree not to disconnect and either</u> <u>currently subscribe to or are willing to subscribe to one</u> <u>of the following service combinations will receive a</u> <u>promotional bill credit on their Verizon bill:</u></p> <p style="text-align: center;"><u>(Continued)</u></p>	<p><u>01/17/2010-</u> <u>04/17/2010</u></p>

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Area of Promotion	Service	Application	Period	
<p><u>438)</u> <u>Cont.</u></p>	<p><u>Company's</u> <u>Service Territory</u></p>	<p><u>Business Services:</u> <u>Unlimited Business Dial</u> <u>Tone Line (DTL) Basic</u> <u>Package, Unlimited</u> <u>CustoPAK Basic</u> <u>Package, Single Line</u> <u>Business PAK, High</u> <u>Speed Internet, FIOS,</u> <u>Unlimited Calling Plan</u></p>	<p><u>1. Unlimited Business Dial Tone Line (DTL) Basic</u> <u>Package 36-month term plan or Unlimited</u> <u>CustoPAK Basic Package 36-month term plan,</u> <u>broadband service (3Mbps or higher for High</u> <u>Speed Internet, and 25/25 or higher for FIOS),</u> <u>qualifies for a promotional bill credit of \$5.00 for</u> <u>each of twelve (12) consecutive months.</u></p> <p><u>2. Single Line Business PAK 36-month term plan,</u> <u>with broadband service (3Mbps or higher for</u> <u>High Speed Internet, and 25/25 or higher for</u> <u>FIOS), qualifies for a promotional bill credit of</u> <u>\$1.50, \$5.00, or \$10.00 (depending on</u> <u>broadband speed chosen) for each of the twelve</u> <u>(12) consecutive months.</u></p> <p><u>This promotion does not apply to customers who are</u> <u>disconnecting their dial tone service through the Verizon</u> <u>website (http://www.verizon.com).</u></p> <p><u>This offer is not available to customers disconnecting dial</u> <u>tone service for any of the following reasons:</u></p> <ul style="list-style-type: none"> <u>• Customer moving out of Verizon serving territory</u> <u>• Seasonal service</u> <u>• Death of customer</u> <p><u>Acquisition</u> <u>New or existing qualifying business customers who</u> <u>as a direct result of Verizon outbound telemarketing,</u> <u>direct mail campaigns or other targeted marketing</u> <u>activities agree to subscribe to one of the</u> <u>combinations of services specified below:</u></p> <p><u>1. A New Unlimited Business Dial Tone Line (DTL)</u> <u>Basic Package 36-month term plan or New</u> <u>Unlimited CustoPAK Basic Package 36-month</u> <u>term plan, and either an additional line (any type)</u> <u>or a new broadband service (3Mbps or higher for</u> <u>High Speed Internet, and 25/25 or higher for</u> <u>FIOS), qualifies for a promotional bill credit of \$5.00</u> <u>for each of twelve (12) consecutive months.</u></p> <p><u>2. A New Single Line Business PAK 36-month term</u> <u>plan, and a new unlimited calling plan (local, toll</u> <u>and long distance), or a new broadband service</u> <u>(3Mbps or higher for High Speed Internet, and</u> <u>25/25 or higher for FIOS), qualifies for a</u> <u>promotional bill credit of \$1.50, \$5.00, or \$10.00</u> <u>(depending on broadband speed chosen) for</u> <u>each of the twelve (12) consecutive months.</u></p> <p style="text-align: center;"><u>(Continued)</u></p>	<p><u>01/17/2010-</u> <u>04/17/2010</u></p>

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Area of Promotion	Service	Application	Period
<u>438) Cont.</u>	<u>Company's Service Territory</u>	<u>Business Services: Unlimited Business Dial Tone Line (DTL) Basic Package, Unlimited CustoPAK Basic Package, Single Line Business PAK, High Speed Internet, FIOS, Unlimited Calling Plan</u>	<u>If the customer discontinues any of the services as listed above and/or leaves Verizon Florida LLC prior to the defined term periods, the customer will be subject to the termination liability associated with each individual term plan. In addition, all eligible monthly credits will cease upon the effective termination date(s).</u> <u>These promotional offerings will be made under the terms and conditions of the Tariff and will not extend beyond April 17, 2010. The tariffed rates, terms and conditions for the services in these promotional offers apply except to the extent provided in this promotion.</u> <u>These promotional offerings cannot be combined with any other discount or promotion except as authorized by Verizon Florida LLC.</u>

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MICHELLE ROBINSON, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE:
ISSUED: