

David Christian
Vice President
Regulatory Affairs Florida



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March 5, 2010

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13 Miscellaneous Service Arrangements

12th Revised Page 11.1.2

4th Revised Page 11.1.3

The purpose of this filing is to add Voice Discount Plan options for customers who subscribe to a Voice Discount Plan on or after March 1, 2010.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

DMC:rt

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(d) Voice Discount Plan

Residence customers who call to disconnect their primary lines, customers who change their local service from another provider to Verizon, customers who have changed their local service from another provider to Verizon and have initiated local service with Verizon within the past 30 days and specifically request these rates, customers who have Verizon Online high speed internet service but no local service from Verizon Florida LLC, customers who respond to marketing activity or have been offered VDP by a Verizon Representative to negotiate service and accept this offer from Verizon, will be eligible for the following Voice Discount Plan. The applicable discount will expire 12 months from the date it is implemented on a customer's account unless extended by Verizon. (T)
(C)
(C)

	<u>Discount on or before March 5, 2010</u>	(C)
Regional Value	\$20.05	
Regional Essentials ^{1,2}	\$17.05	
Regional Value ³	\$18.00	
Regional Essentials ³	\$10.00	

	<u>Discount on or after March 6, 2010</u>	(N)
Regional Value	\$20.05	
Regional Value ^{3,4}	\$13.00	
Regional Value ³	\$8.00	
Regional Essentials ^{3,4}	\$5.00	

Customers who are currently subscribed to the Voice Discount Plan or promotional offers numbered 353, 368, 378, 379 or 382 will renew at the renewal rates on a month to month basis upon expiration of their initial 12 month discount.

	Renewal Discount Through <u>Mar 31, 2009</u>	Renewal Discount Apr 1, 2009 Through <u>March 5, 2010</u>	Renewal Discount November 1, 2009 Through <u>March 5, 2010</u>	(C) (C)
Regional Value	\$ 7.05		\$20.05	
Regional Essentials ¹	\$ 7.05	\$17.05		
Regional Value ³	\$12.00		\$18.00	
Regional Essentials ³	\$ 7.00	\$10.00		

Customers who initially enrolled on or after March 6, 2010, will receive renewal discounts equal to their original initial term discounts. (N)
(N)

¹ Purchased with additional line.

² Not available to new subscribers as of September 15, 2008.

³ Bundled with a qualifying unlimited long distance calling plan.

⁴ Not available to customers who currently subscribe to package services; Local Package, Local Package Extra, Regional Package, Regional Package Extra, Regional Value and Regional Essentials. (N)
(N)

Discontinuance of any one of the services listed above will result in immediate termination of the discount.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

(M) Material relocated to Page 11.1.3

(M)
(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(e) Regional Value Price Guarantee

(T)

Residential customers who establish new dial tone service in a location that is not eligible for Verizon Online Broadband or Verizon FiOS products and agree to subscribe to Regional Value bundled with an unlimited long distance calling plan will be eligible to receive Regional Value for a monthly rate of \$17.04.

(M)

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(M)

The monthly rate is guaranteed for as long as the customer:

- (i) remains at the same service address,
- (ii) retains the same telephone number, and
- (iii) receives the bill in their name.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon Florida LLC. Discontinuance of any one of the services listed above will result in immediate termination of this offer. This offer may not be combined with other offers except as authorized by Verizon Florida LLC.

4. Credit Offers

(a) Residence Retention and Reconnect Offer

Verizon Florida LLC may offer residence customers who contact the company to disconnect their telephone service or change their local service from another provider to Verizon, a one time benefit of either \$25 or \$50, that may either take the form of a gift card or bill credit.

Eligible customers who contact or are contacted by the Company with repair issues may receive the \$25 benefit.

Eligible customers who contact the company may receive the \$50 reconnect benefit.

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers to qualifying customers must be redeemed prior to the expiration date specified in the offer.

The offers are not available to customers disconnecting dial tone service for seasonal service.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

The offers are not available to customers who are in the control group of the repair trial which is being conducted between September 15, 2008, and March 12, 2009. The trial is tariffed in Section 2.11.

(M) Material relocated from Page 11.1.2.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

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<u>Regional Value</u>	<u>\$20.05</u>	
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Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

~~(e) Regional Value Price Guarantee~~ (M)

~~Residential customers who establish new dial tone service in a location that is not eligible for Verizon~~

~~Online Broadband or Verizon FiOS products and agree to subscribe to Regional Value bundled with an unlimited long distance calling plan will be eligible to receive Regional Value for a monthly rate of \$17.04.~~

(M)

(M) Material relocated to Page 11.1.3

(N)

MICHELLE ROBINSON, PRESIDENT
TAMPA, FLORIDA

EFFECTIVE: February 16, 2010
ISSUED: February 15, 2010

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

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E. Rates (Continued)

3. Bundled Local Service (Continued)

(e) Regional Value Price Guarantee ~~(Continued)~~

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(M)

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