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July 14, 2011

Ms. Beth W. Salak, Director  
Division of Competitive Markets and Enforcement  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13 Miscellaneous Service Arrangements  
4th Revised Page 11.4.7

The purpose of this filing is to provide Regional Essentials and FiOS Bundle Discount customers the opportunity to suspend service at no charge.

If you require additional information, please call Frank App at (813) 978-2006.

Sincerely,

David M. Christian  
Vice President  
Regulatory Affairs Florida

Attachments

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.14 Verizon Calling Services (Continued)**

**.5 Regional Essentials with FiOS Bundle Discounts (Continued)**

**Regional Essential Discounts – Renewal:**

<sup>2</sup> Customers who were previously on a 12 month commitment with initial periods ending on or before 8/31/09 will receive monthly discounts listed below, on a month to month basis.

|  |       |
|--|-------|
| (8) 12 Month Commitment – Renew <sup>2</sup> |       |
| FiOS Internet                                | 15.01 |
| FiOS TV                                      | 9.01  |
| FiOS Internet and TV                         | 13.00 |

Customers who were previously on a 6 or 12 month commitment with initial periods ending on or after 9/1/09 will receive monthly discounts equal to their original/initial FiOS Bundle Discounts on a month to month basis.

Customers who initially enrolled **before** 1/16/2010 with a 24 Month Commitment will receive monthly discounts equal to their original/initial FiOS Bundle discounts on a month to month basis.

Customers who initially enrolled between 1/17/2010 and 6/4/2011 with a Month –to- Month or 24 Month Commitment will receive monthly discounts equal to their original/initial FiOS Bundle discounts on a month to month basis.

The applicable bundle discount will expire in 6, 12 or 24 months, based upon commitment selected, from the date it is implemented on a customer’s account unless extended by the Company. Customers are limited to one discount only and cannot combine discounts.

Each product must be billed by Verizon Florida LLC.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

(9) Suspend/Reconnect – FiOS Bundle Discounts

Customers enrolled in a FiOS Bundle may request temporary suspension of service for a period of at least one month up to nine months at no monthly charge. In addition, applicable Service Charges found in General Services Tariff, Section A4, will be waived. Customer’s number must be working for at least 90 days in a calendar year. During the period of suspension no inward or outward service is allowed.

(N)  
 |  
 (N)

**.6 Unlimited Dial Tone (DTL) and Unlimited CustoPAK Packages**

**A. General**

(Unlimited DTL and Unlimited **CustoPAK** Basic Packages are optional business flat-rated usage packages with a network access line, calling features and Deregulated Voice Messaging Service offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

1. The following two (2) options are available:

a. Unlimited DTL Basic Package includes the following:

- One (1) Flat Rate Dial Tone Line with touch-tone
- Unlimited intraLATA toll calling
- Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding,  
 Caller ID and a Deregulated Voice Messaging Service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

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~~(M)~~ Material relocated from Page 11.4.6.  
~~(M<sup>1</sup>)~~ Material relocated to Page 11.4.8.