GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Florida

Sixth Revised Contents Sheet 1
Cancels Fifth Revised Contents Sheet 1

GENERAL REGULATIONS

			Sheet No.	(C)	
1.	Establishment of Service				
	A. B. C. D. E. F. G.	General Applications Business Use Residence Use Minimum Contract Period Provisioning of Telecommunications Service Installation in Hazardous Locations Directories	1 1 2 2 2 2 2 2 3 3		
2.	Use and Care of Company Facilities				
	A. B. C D. E. F.	General Ownership of Facilities Access to Customer Premises Installation, Maintenance, and Repair Service Interruptions Telephone Numbers	4 4 4 4 5 5		
3.	Use of Service				
	A. B. C. D. E. F. G.	General Resale Responsibility of the Customer Customer Provided Equipment and Inside Wire Change in Responsibility or Occupancy Customer Complaints Company Liability	5.1 5.1 6 6 7 7		
l.	Cust	omer Billing and Payments			
	A. B. C. D. E. F. G. H. I. J. K. L.	General Overtime Work and Work Performed Outside Regular Working Hours Promotions Notice of Service Changes and Rate Increases Electronic Billing Billing Errors and Adjustments Billing Disputes Late Payment Charge Non-Sufficient Funds (NSF) Charge Service Restoration Deferred Payment Arrangements Contractual Service Arrangements	10 10.1 10.1 10.1 10.1 11.1 11 11 12 12	(C)	

ISSUED: December 10, 2018

BY: Joel Dohmeier, Vice-President

EFFECTIVE: January 1, 2019

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Florida

Section A2 Seventh Revised Contents Sheet 2 Cancels Sixth Revised Contents Sheet 2

GENERAL REGULATIONS

		Sheet No.	(C)
5. T	ermination of Service		
A B C D E	Termination By the Company For Cause Disconnect for Non-Payment Contract Termination	13 13 14 14 15	
			(Ċ)

ISSUED: December 10, 2018

BY: Joel Dohmeier, Vice-President

EFFECTIVE: January 1, 2019

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE

Third Revised Sheet 1 Cancels Second Revised Sheet 1

Florida

SPECIAL PROMOTIONS

(T)

Section A9

The Company may offer special promotions of new or existing services or products for limited periods as approved by the Public Service commission. These promotions are a temporary waiver of certain recurring or non-recurring charges. The promotions will be offered on a completely non-discriminatory basis with each subscriber within the classification and service area in which the promotion is offered having an equal opportunity for participation.

(M)

STAR Business Bundle Promotion

(M) (N)

Beginning January 1, 2019 through December 31, 2019, qualifying business customers who subscribe to the STAR Business Unlimited Bundle will receive a line credit of \$10 per month, for 24 months. Qualifying business customers are defined as customers who are new or returning to the Company (establishes a new account) and also agree to subscribe to the Company's Internet Service. The qualifying business customer must not have any outstanding debt with the Company. The Company will also waive the Early Termination Fee.

(N)

(Material previously shown on Sheet 37 of Section A2

ISSUED: December 10, 2018

EFFECTIVE: January 1, 2019

BY: Joel Dohmeier, Vice-President