

BellSouth Telecommunications, Inc.

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July 9, 2004

Ms. Beth Salak
Director of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, we are filing herewith revisions to our General Subscriber Service Tariff. Following are the affected pages:

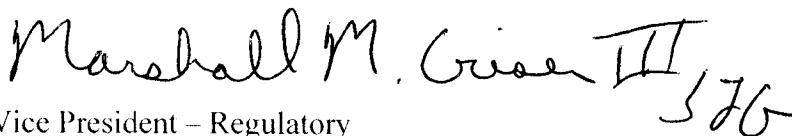
General Subscriber Service Tariff

Section A24 - Second Revised Page 25
 - First Revised Page 26

The purpose of this filing is to define PBX station boundaries in the 9-1-1 PinPoint Service tariff. This filing clarifies that PinPoint Service cannot be used to provision PBX stations outside of the boundary of the tandem serving the physical address of the PBX.

Acknowledgement, date of receipt, and authority number of this filing are requested. A duplicate letter of transmittal is attached for this purpose. Your consideration and approval will be greatly appreciated.

Yours very truly,

 Marshall M. Criser III
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Vice President – Regulatory

Attachments

EXECUTIVE SUMMARY

Proposed Tariff

The purpose of this filing is to define PBX station boundaries in the 9-1-1 PinPoint Service tariff. This filing clarifies that PinPoint Service cannot be used to provision PBX stations outside of the boundary of the tandem serving the physical address of the PBX.

Service Description

Users of 9-1-1 PinPoint Service are prohibited from provisioning PBX station numbers outside the boundary of the E9-1-1 tandem serving the physical address of the main PBX location. 9-1-1 calls from any telephone numbers provisioned outside the boundary of the serving E9-1-1 tandem would be routed to an incorrect PSAP with no location information. An alternative arrangement could involve PRI terminations from multiple central offices to accommodate a wider geographic area. In that configuration, no PBX station numbers can be provisioned at addresses outside the boundary of the tandem serving the PRI host. The subscribing 9-1-1 PinPoint Service customer is responsible for ensuring that 9-1-1 PinPoint Service is provisioned in a compliant configuration that will ensure that 9-1-1 calls are routed correctly with the correct location information.

Impact on Existing Customers

There are no existing customers impacted by this filing.

Cost Impact

There is no cost impact associated with this filing.

A24. EMERGENCY REPORTING SERVICES

A24.2 9-1-1 PinPoint* Service

A24.2.1 General

- A. 9-1-1 PinPoint* service allows a Private Branch Exchange (PBX) switch located on a customer's premises to be trunked directly into an E911 tandem office, delivering the telephone number and location of the PBX end user to the appropriate Public Safety Answering Point (PSAP). (M)
- B. 9-1-1 PinPoint* service is available with BellSouth Primary Rate ISDN (PRI) or PinPoint Local Channels as described in this section. PinPoint Local Channels are not required if using BellSouth PRI service. (M)(C)

A24.2.2 Regulations

- A. 9-1-1 PinPoint* service is furnished subject to the availability of facilities. (M)
- B. Automatic Number Identification (ANI) which is passed to the Company E911 tandem office by the PBX switch is read, processed and utilized in the manner as if it is provided by any other serving end office in the Company's E911 system. (M)
- C. The emergency agency serving the area may also be involved to update the Master Street Address Guide (MSAG) and to determine the method in which emergency calls from 9-1-1 PinPoint* service locations will be handled. (M)
- D. The following specifications must be met when provisioning this service:
1. Subscribers to 9-1-1 PinPoint* service must meet all BellSouth technical specifications.
 2. The PBX switch must be able to transmit ANI using multi-frequency signals. This may require the retro-fitting of existing PBX switches with interfaces which will work with the Company's E911 system.
 3. The PBX switch owner/operator must supply the Company with the initial telephone number-to-address data as well as periodic updates.
 4. Users of 9-1-1 PinPoint service are prohibited from provisioning PBX station numbers outside the boundary of the E9-1-1 tandem serving the physical address of the main PBX location. 9-1-1 calls from any telephone numbers provisioned outside the boundary of the serving E9-1-1 tandem would be routed to an incorrect PSAP with no location information. An alternative arrangement could involve PRI terminations from multiple central offices to accommodate a wider geographic area. In that configuration, no PBX station numbers can be provisioned at addresses outside the boundary of the tandem serving the PRI host. The subscribing 9-1-1 PinPoint service customer is responsible for ensuring that 9-1-1 PinPoint service is provisioned in a compliant configuration that will ensure that 9-1-1 calls are routed correctly with the correct location information. (N)
 - 4.5. The PBX switch must employ BellSouth Direct Inward Dial (DID) or BellSouth PRI station numbers. If the PBX is serving subscribers with multiple NPAs, a unique PBX trunk group will be needed for each NPA (whether it be PinPoint Local Channels or PRI). (C)
 - 5.6. It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each extension operating under such system. (L)
- E. The PBX switch owner/operator must install a minimum of two private E911 local channels (except for PRI) with the following specifications:
1. This voice grade local channel provides for a communications path between the demarcation point at the customer premises and the serving ~~wire center of that premises~~ E911 tandem. (C)
 2. The PBX switch owner/operator is responsible for determining that their terminal equipment is compatible with this local channel.
 3. Supervision on this 9-1-1 PinPoint* service local channel will be loop reverse battery. The battery source is located in the Company's ~~servicing wire center~~ network and will be a nominal -48V(-42.75V to -56.5V dc). (C)
 4. The PBX will signal an off hook (or seizure) by providing a loop closure across tip and ring with a maximum resistance of 670 ohms. The Company's servicing E911 tandem office will instruct the PBX to forward the called digits "911" or "11" with a momentary battery reversal (wink). The Company's servicing wire center E911 tandem will instruct the PBX to forward send the calling station's number (ANI) information by with a battery reversal wink (off hook). (C)
 5. Additional regulations may be applicable as described in Section B3. of the Company's Private Line Service Tariff.
 6. Required network interfaces are located in Section A14. of this Tariff.
- F. Service charges, as specified in Section A4. of this Tariff, are applicable.
- G. General Regulations located in Section A2. of this Tariff will also apply to this service offering.
- H. ~~This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 9-1-1 PinPoint* service. The provision of 9-1-1 PinPoint* service by the Company shall not be interpreted, construed, or regarded,~~ (M)

Material previously appearing on this page now appears on page(s) 26 of this section.

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

*Service Mark of BellSouth Corporation

Material appearing on this page previously appeared on page(s) 24 of this section.

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF

~~First~~ Second Revised Page 25
~~Cancel Original~~ Cancel First Revised Page 25

ISSUED: ~~July 9, 2004~~ June 28, 2002
BY: Joseph P. Lacher, President -FL
Miami, Florida

EFFECTIVE: ~~July 26, 2004~~ July 16, 2002

~~either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.~~

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A24. EMERGENCY REPORTING SERVICES¹

(N)

A24.2 9-1-1 PinPoint[®] Service (Cont'd)

A24.2.2 Regulations (Cont'd)

- II.** This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 9-1-1 PinPoint[®] service. The provision of 9-1-1 PinPoint[®] service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer. (M)
- I.** The rates charged for 9-1-1 PinPoint[®] service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgement of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.
- J.** The Company's entire liability to any person for the interruption or failure of 9-1-1 PinPoint[®] service shall be limited to the terms set forth in this Section and other Sections of this Tariff. The Company shall neither be liable for damages resulting from or in connection with its provision of 9-1-1 PinPoint[®] service to any customer subscribing to 9-1-1 PinPoint[®] service or any person accessing or using 9-1-1 PinPoint[®] service and nor shall the Company be liable for its provision of any telephone number, address, or name to any entity providing 911 service or to a public safety answering point, unless the Company acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.
- K.** Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 9-1-1 PinPoint[®] service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using 9-1-1 PinPoint[®] service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.
- L.** When an order for 9-1-1 PinPoint[®] service and facilities or requests for additions, rearrangements, relocations or modifications or service and equipment are canceled in whole or in part, the customer may be required to reimburse the Company for all expenses incurred in handling the requests before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.
- M.** When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section A2. of this Tariff.
- N.** In the event of any interruption of the service the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.
- O.** Other Rules and Regulations located in A24.1. preceding will also apply to this service offering as appropriate.

A24.2.3 Payment Schedules

- A.** General

Note 1: ~~Text is shown as new due to reissue of all Tariff Sections. No changes in rates or regulations were made with this filing.~~

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A24. EMERGENCY REPORTING SERVICES

A24.2 9-1-1 PinPoint Service

A24.2.1 General

- A. 9-1-1 PinPoint service allows a Private Branch Exchange (PBX) switch located on a customer's premises to be trunked directly into an E911 tandem office, delivering the telephone number and location of the PBX end user to the appropriate Public Safety Answering Point (PSAP).
- B. 9-1-1 PinPoint service is available with **BellSouth** Primary Rate ISDN (PRI) *or PinPoint Local Channels as described in this section. PinPoint Local Channels are not required if using BellSouth PRI service.* (C)

A24.2.2 Regulations

- A. 9-1-1 PinPoint service is furnished subject to the availability of facilities.
- B. Automatic Number Identification (ANI) which is passed to the Company E911 tandem office by the PBX switch is read, processed and utilized in the manner as if it is provided by any other serving end office in the Company's E911 system.
- C. The emergency agency serving the area may also be involved to update the Master Street Address Guide (MSAG) and to determine the method in which emergency calls from 9-1-1 PinPoint service locations will be handled.
- D. The following specifications must be met when provisioning this service:
 - 1. Subscribers to 9-1-1 PinPoint service must meet all BellSouth technical specifications.
 - 2. The PBX switch must be able to transmit ANI using multi-frequency signals. This may require the retro-fitting of existing PBX switches with interfaces which will work with the Company's E911 system.
 - 3. The PBX switch owner/operator must supply the Company with the initial telephone number-to-address data as well as periodic updates.
 - 4. Users of 9-1-1 PinPoint service are prohibited from provisioning PBX station numbers outside the boundary of the E9-1-1 tandem serving the physical address of the main PBX location. 9-1-1 calls from any telephone numbers provisioned outside the boundary of the serving E9-1-1 tandem would be routed to an incorrect PSAP with no location information. An alternative arrangement could involve PRI terminations from multiple central offices to accommodate a wider geographic area. In that configuration, no PBX station numbers can be provisioned at addresses outside the boundary of the tandem serving the PRI host. The subscribing 9-1-1 PinPoint service customer is responsible for ensuring that 9-1-1 PinPoint service is provisioned in a compliant configuration that will ensure that 9-1-1 calls are routed correctly with the correct location information. (N)
 - 5. The PBX switch must employ **BellSouth** Direct Inward Dial (DID) *or BellSouth PRI station numbers. If the PBX is serving subscribers with multiple NPAs, a unique PBX trunk group will be needed for each NPA (whether it be PinPoint Local Channels or PRI).* (C)
 - 6. It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each extension operating under such system. (I)
- E. The PBX switch owner/operator must install a minimum of two private E911 local channels (except for PRI) with the following specifications:
 - 1. This voice grade local channel provides for a communications path between the demarcation point at the customer premises and the serving **E911 tandem**. (C)
 - 2. The PBX switch owner/operator is responsible for determining that **his** terminal equipment is compatible with this local channel.
 - 3. Supervision on this 9-1-1 PinPoint service local channel will be loop reverse battery. The battery source is located in the Company's **network** and will be a nominal -48V(-42.75V to -56.5V dc). (C)
 - 4. The PBX will signal an off hook (or seizure) by providing a loop closure across tip and ring with a maximum resistance of 670 ohms. **The Company's serving E911 tandem office will instruct the PBX to forward the called digits "911" or "11" with a momentary battery reversal (wink).** The **E911 tandem** will instruct the PBX to **send** the calling station's number (ANI) information **with a battery reversal (off hook)**. (C)
 - 5. Additional regulations may be applicable as described in Section B3. of the Company's Private Line Service Tariff.
 - 6. Required network interfaces are located in Section A14. of this Tariff.
- F. Service charges, as specified in Section A4. of this Tariff, are applicable.
- G. General Regulations located in Section A2. of this Tariff will also apply to this service offering. (M)

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A24. EMERGENCY REPORTING SERVICES

(1)

A24.2 9-1-1 PinPoint Service (Cont'd)

A24.2.2 Regulations (Cont'd)

- H. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 9-1-1 PinPoint service. The provision of 9-1-1 PinPoint service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer. (M)
- I. The rates charged for 9-1-1 PinPoint service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgement of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.
- J. The Company's entire liability to any person for the interruption or failure of 9-1-1 PinPoint service shall be limited to the terms set forth in this Section and other Sections of this Tariff. The Company shall neither be liable for damages resulting from or in connection with its provision of 9-1-1 PinPoint service to any customer subscribing to 9-1-1 PinPoint service or any person accessing or using 9-1-1 PinPoint service and nor shall the Company be liable for its provision of any telephone number, address, or name to any entity providing 911 service or to a public safety answering point, unless the Company acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.
- K. Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 9-1-1 PinPoint service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using 9-1-1 PinPoint service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.
- L. When an order for 9-1-1 PinPoint service and facilities or requests for additions, rearrangements, relocations or modifications or service and equipment are canceled in whole or in part, the customer may be required to reimburse the Company for all expenses incurred in handling the requests before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.
- M. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section A2. of this Tariff.
- N. In the event of any interruption of the service the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.
- O. Other Rules and Regulations located in A24.1. preceding will also apply to this service offering as appropriate.

A24.2.3 Payment Schedules

- A. General

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