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December 17, 2004

Ms. Beth Salak
Director, Regulatory Oversight
Florida Public Service Commission
Attention: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, we are filing herewith revisions to our General Subscriber Service Tariff. Following are the affected pages:

General Subscriber Service Tariff

Section A3 - Twelfth Revised Page 99
 Fourth Revised Page 101
Section A18 - Fourth Revised Page 22

This filing increases rates for Verification, Emergency Interruption and Zero Minus Charging.

The rate changes will increase revenue in the Non-Basic Operator Services Market Baskets to levels allowed under BellSouth's price regulation plan. Priceout documentation is included in the filing package.

Acknowledgment, date of receipt and authority number of this filing are requested.

Your consideration and approval will be appreciated.

Yours very truly,

Marshall M. Marshall M. Criser III (slg)

Vice President
Regulatory Relations

Attachment

EXECUTIVE SUMMARY

Introduction

This filing increases rates for Verification, Emergency Interruption and Zero Minus Charging rate elements.

Cost Information

The filing reduces the revenue for the Operator Services Non-Basic basket services that are being reduced by 1.68%, which is within the limits of BellSouth's price regulation plan.

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF

~~Eleventh~~ Twelfth Revised Page 99
Cancels ~~Tenth~~ Eleventh Revised Page 99

ISSUED: ~~November 19, 2003~~ December 17, 2004
BY: Joseph P. Lacher, President -FL
Miami, Florida

EFFECTIVE: ~~November 25, 2003~~
January 1, 2005

Legislative Format

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Operator Assisted Local Calls

A3.10.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.3 of this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for as Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exception tariffs are in effect).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.
 - 1. Billing Surcharges for calls originating from other than payphone provider lines

	Nonrecurring Charge	USOC
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$ 1.00	NA
(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each ¹	2.00	NA
(c) Person-to-person operator assisted calls, each	3.50	NA
2. Billing Surcharges for calls originating from payphone provider lines		
(a) Station-to-Station customer dialed calling card (credit card) calls, each	1.75	NA
(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each ¹	1.75	NA
(c) Person-to-person operator assisted calls, each	3.25	NA
3. Operator Dialed Surcharge ²		
(a) Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.25	NA
4. Zero Minus Charge ³		
Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	.95 1.25	NA

- Note 1:** Applies when the operator dials number for Directory Assistance at the customer's request.
- Note 2:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge for calls originating from other than payphone provider lines.
- Note 3:** Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF

~~Third~~Fourth Revised Page 101
Cancels ~~Second~~Third Revised Page 101

ISSUED: ~~May 4, 2004~~December 17, 2004
BY: Joseph P. Lacher, President -FL
Miami, Florida

EFFECTIVE: ~~May 19, 2004~~
January 1, 2005

Legislative Format

A3. BASIC LOCAL EXCHANGE SERVICE

A3.11 Verification and Emergency Interrupt Service (Cont'd)

A3.11.1 General (Cont'd)

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

A3.11.2 Application of Rates and Charges

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in A3.10 of this Tariff apply in addition to the applicable verification and emergency interrupt charges.
 1. Verification Request

	Nonrecurring	USOC	
	Charge		
(a) Each request	\$ 2,504.50	NA	(f)
2. Emergency Interrupt Request			
(a) Each request ¹	5,009.00	NA	(f)

A3.12 Dedicated Access Services Capable of Using the Local Exchange Network

A3.12.1 General

- A. As specified in E7.4.2 of the Florida Access Service Tariff and B2.1.4.B of the Florida Private Line Tariff, when a Dedicated Access Line, intraLATA interexchange private line or Private Bypass Facility is connected to a device capable of and for the intention of, completing calls into the local exchange network, there will be an additional Measured or Message charge associated with the flat rate Exchange Service Rate for that device (e.g. the PBX trunk in the case of a PBX). Those customers who intend to use their dedicated access, intraLATA interexchange private line or private bypass services for the completion of calls into the local exchange network and have local exchange service other than flat rate will be required to convert to flat rate.

Note 1: A charge for a Verification Request also applies.

BELLSOUTH
TELECOMMUNICATIONS, INC.
FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF

~~Third~~^{Fourth} Revised Page 22
Cancels ~~Second~~^{Third} Revised Page 22

ISSUED: ~~May 4, 2004~~^{December 17, 2004}
BY: Joseph P. Lacher, President -FL
Miami, Florida

EFFECTIVE: ~~May 19, 2004~~
January 1, 2005

Legislative Format

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.8 IntraLATA Long Distance Verification and Emergency Interrupt Service (Cont'd)

A18.8.1 General (Cont'd)

A. Verification

1. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a subscriber line within the intraLATA calling area but outside the local calling area.
2. A subscriber originated request for verification of an intraLATA long distance number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A subscriber originated request for Emergency Interrupt to an intraLATA long distance number other than an emergency agency number is a chargeable Emergency Interrupt request.

A18.8.2 Application of Rates and Charges

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges as specified in A18.3.1.H. of this Tariff apply in addition to the applicable verification and emergency interrupt charges.
 1. Verification Request

	Nonrecurring Charge	USOC	
(a) Each request	\$ 2.50 <u>4.50</u>	NA	(f)
2. Emergency Interrupt Request			
(a) Each request ¹	5.00 <u>9.00</u>	NA	(f)

Note 1: Rates are applied according to the method specified in A.1. preceding.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Operator Assisted Local Calls

A3.10.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.3 of this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for as Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exception tariffs are in effect).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

		Nonrecurring Charge	USOC	
1.	Billing Surcharges for calls originating from other than payphone provider lines			
	(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$ 1.00	NA	
	(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each ¹	2.00	NA	
	(c) Person-to-person operator assisted calls, each	3.50	NA	
2.	Billing Surcharges for calls originating from payphone provider lines			
	(a) Station-to-Station customer dialed calling card (credit card) calls, each	1.75	NA	
	(b) Station-to-station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each ¹	1.75	NA	
	(c) Person-to-person operator assisted calls, each	3.25	NA	
3.	Operator Dialed Surcharge ²			
	(a) Station-to-station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.25	NA	
4.	Zero Minus Charge ³			
	Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA	(1)

Note 1: Applies when the operator dials number for Directory Assistance at the customer's request.

Note 2: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge for calls originating from other than payphone provider lines.

Note 3: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.11 Verification and Emergency Interrupt Service (Cont'd)

A3.11.1 General (Cont'd)

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

A3.11.2 Application of Rates and Charges

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in A3.10 of this Tariff apply in addition to the applicable verification and emergency interrupt charges.
 1. Verification Request

	Nonrecurring Charge	USOC	
(a) Each request	\$ 4.50	NA	(1)
2. Emergency Interrupt Request			
(a) Each request ¹	9.00	NA	(1)

A3.12 Dedicated Access Services Capable of Using the Local Exchange Network

A3.12.1 General

- A. As specified in E7.4.2 of the Florida Access Service Tariff and B2.1.4.B of the Florida Private Line Tariff, when a Dedicated Access Line, intraLATA interexchange private line or Private Bypass Facility is connected to a device capable of and for the intention of, completing calls into the local exchange network, there will be an additional Measured or Message charge associated with the flat rate Exchange Service Rate for that device (e.g. the PBX trunk in the case of a PBX). Those customers who intend to use their dedicated access, intraLATA interexchange private line or private bypass services for the completion of calls into the local exchange network and have local exchange service other than flat rate will be required to convert to flat rate.

Note 1: A charge for a Verification Request also applies.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.8 IntraLATA Long Distance Verification and Emergency Interrupt Service (Cont'd)

A18.8.1 General (Cont'd)

A. Verification

1. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a subscriber line within the intraLATA calling area but outside the local calling area.
2. A subscriber originated request for verification of an intraLATA long distance number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A subscriber originated request for Emergency Interrupt to an intraLATA long distance number other than an emergency agency number is a chargeable Emergency Interrupt request.

A18.8.2 Application of Rates and Charges

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, licensed hospitals, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges as specified in A18.3.1.H. of this Tariff apply in addition to the applicable verification and emergency interrupt charges.
 1. Verification Request

	Nonrecurring		
	Charge	USOC	
(a) Each request	\$ 4.50	NA	(1)
2. Emergency Interrupt Request			
(a) Each request ¹	9.00	NA	(1)

Note 1: Rates are applied according to the method specified in A.1. preceding.