



November 28, 2011

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of December 1, 2011. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>.

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A13	Seventeenth Revised Contents Sheet 6		Second Revised Sheet 1.5
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A127	Twelfth Revised Sheet 1		Tenth Revised Sheet 2
	Sixth Revised Sheet 1.1		First Revised Sheet 4
	Seventh Revised Sheet 1.2		First Revised Sheet 7
	Fourth Revised Sheet 1.3		

This filing eliminates the availability of the Talking Call Waiting feature for residence and business customers.

The manufacturer of the network software and hardware platform that supports the Talking Call Waiting feature or functionality discontinued support of the platform as of December 31, 2009.

The hardware components were discontinued by the manufacturer and are unavailable in the open market, as well as being proprietary. The Company no longer has an inadequate stock of spare hardware components to maintain the network platform and the underlying Talking Call Waiting feature functionality.

The cost to migrate the small number of customers who subscribe to Talking Call Waiting or the feature functionality to an alternative Company infrastructure is prohibitive. In addition, the discontinued support from the manufacturer has led to sporadic outages resulting in some Talking Call Waiting subscribers being adversely affected.

Ms. Beth Salak
November 28, 2011
Page 2 of 2

Customers impacted by this change were provided notification during the month of October by bill message.

If you have any questions regarding this filing, please call me or Sandy Khazraee.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

FL 11-12

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. **d/b/a CenturyLink**

Eighth Revised Sheet 13
 Cancelling Seventh Revised Sheet 13
 Effective: December 1, 2011

By: Darlene N. Terry
 Tariff Manager

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A13

By: Darlene N. Terry
Tariff Manager

Seventeenth Revised Contents Sheet 6
Cancelling Sixteenth Revised Contents Sheet 6
Effective: December 1, 2011

MISCELLANEOUS SERVICE ARRANGEMENTS

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A13

Eleventh Revised Sheet 119

Cancelling Tenth Revised Sheet 119

Effective: December 1, 2011

By: John M. Felz
Director

MISCELLANEOUS SERVICE ARRANGEMENTS

Z. RESERVED FOR FUTURE USE

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

Twelfth Revised Sheet 1

BY: Darlene N. Terry
Tariff Manager

Cancelling Tenth Revised Sheet 1
Effective: December 1, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional residence service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate</u>	
1) <u>Sure Solution I</u> Obsolete December 3, 1999 ⁽¹⁾ Local Exchange Service Advantage Custom Calling Package 60 minutes of Local Toll	\$40.00	(T)
2) <u>Custom Solution I</u> Obsolete December 3, 1999 ⁽¹⁾ Local Exchange Service Advantage Custom Calling Package	35.00	(T)
3) <u>Ideal Solution</u> Obsolete February 22, 2007 ⁽¹⁾ Local Exchange Service Essentials Custom Calling Package 60 minutes of Local Toll	40.00	(D) (T)
4) <u>Sure Solution II</u> Obsolete February 22, 2007 ⁽¹⁾ Local Exchange Service Essentials Custom Calling Package	38.00	(D) (T)
5) <u>Choice Solution</u> Obsolete February 22, 2007 ⁽¹⁾ Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	33.50	(T)
6) <u>Standard Solution I</u> Obsolete February 22, 2007 ⁽¹⁾ Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	29.00	(T)

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⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Sixth Revised Sheet 1.1
Cancelling Fifth Revised Sheet 1.1
Effective: December 1, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
7) <u>Basic Solution</u> Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Elite Custom Calling Package 60 minutes of Local Toll	\$40.00
8) <u>Classic Solution</u> Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Elite Custom Calling Package	35.00
9) <u>Core Solution</u> Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Enhanced Call Waiting - Optional	36.95
Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection - with unlimited expanded local calling	36.95 ⁽¹⁾

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⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan.

⁽²⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A127
Fourth Revised Sheet 1.4
Cancelling Third Revised Sheet 1.4
Effective: December 1, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
14) <u>Special Plan Bundle</u> ⁽¹⁾ Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Enhanced Call Waiting Call Forward Busy-Fixed Call Forward No Answer-Fixed Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Waiting ID Selective Call Acceptance Repeat Dial Return Call	\$45.00 ⁽²⁾	(D)
15) <u>Standard Solution II</u> Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed	28.50	
16) <u>Safe and Sound II Solution</u> ⁽³⁾ Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)	26.00	

⁽¹⁾ Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

⁽²⁾ The Special Plan Bundle is available for \$30.00 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited – Option 1 plus either the Company's High Speed Internet (DSL), DISH Network Satellite TV (video) or EMBARQ Wireless.

⁽³⁾ Customers must purchase the non-regulated services LineGuard or Data LineGuard and Home Phone Warranty.

⁽⁴⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A127
Second Revised Sheet 1.5
Cancels First Revised Sheet 1.5
Effective: December 1, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
17) <u>Standard Home Phone II</u> ^{(1) (2)} Obsolete May 15, 2009 ⁽³⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Enhanced Call Waiting Call Waiting ID Three-Way Calling Call Forwarding Repeat Dial Return Call Selective Call Forwarding Speed Dial 8	\$31.95

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⁽¹⁾ Customers must also subscribe to the Company's Voicemail and must initially subscribe to any Embarq Communications, Inc. long distance plan plus any one of the following services: Privacy ID, LineGuard, or Home Phone Warranty.

⁽²⁾ Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127
Tenth Revised Sheet 2
Cancelling Ninth Revised Sheet 2
Effective: December 1, 2011

BY: Darlene N. Terry
Tariff Manager

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS – BUSINESS

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional business service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate #</u>	
1) <u>Economy Solution II</u> ⁽¹⁾ Obsolete May 4, 2005 ⁽²⁾ Local Exchange Service Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed, plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial	\$34.95	(T)
2) <u>Ideal Solution</u> Obsolete June 16, 2005 ⁽²⁾ Local Exchange Service Essentials Custom Calling Package 60 minutes of Local Toll	59.95	(T) (D)
3) <u>Choice Solution</u> Obsolete June 16, 2005 ⁽²⁾ Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	59.95	(T)
4) <u>Standard Solution I</u> Obsolete June 16, 2005 ⁽²⁾ Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	59.95	(T)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also purchase any Embarq Communications, Inc. Plan.

⁽²⁾ **As** of March 18, 2011, this service is limited to lines in service for existing customers.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A127
First Revised Sheet 4
Cancels Original Sheet 4
Effective: December 1, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

		<u>Monthly Rate #</u>		
		<u>Tallahassee</u>	<u>All Other</u>	
		<u>Exchange</u>	<u>Exchanges</u>	
9)	<u>Sure Solution II</u> Obsolete March 18, 2011 ⁽³⁾ Flat Rate Business 1-Party Local Exchange Service Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID Call Forward Busy-Fixed Call Forward No Answer-Fixed	\$41.95	\$41.95	(D)
	- with unlimited expanded local calling option & measured/ message ECS/EAS	46.95 ⁽²⁾	46.95 ⁽²⁾	

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

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⁽²⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127
First Revised Sheet 7
Cancels Original Sheet 7
Effective: December 1, 2011

BY: Darlene N. Terry
Tariff Manager

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

Monthly Rate #

13) Complete Business Bundle Obsolete March 18, 2011 ⁽⁴⁾ Flat Rate Business 1-Party Local Exchange Service Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID With Name (includes Anonymous Call Rejection) Call Waiting ID Call Forward Busy-Fixed Call Forward No Answer-Fixed Unlimited expanded local calling option & measured/message ECS/EAS Initial bundle, per location 2nd through 9th bundle (per bundle), per location	\$30.00 ⁽²⁾ 25.00 ⁽³⁾	(D)
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Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

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⁽²⁾ Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voicemail, DSL Secure and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.