# **CHECK SHEET**

The sheets of this Price List, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

<b>PAGE</b>	REVISION		<b>PAGE</b>	REVISION		<b>PAGE</b>	REVISION	
Title	1st Revised		37	Original		48.24	Original	*
1	30 <sup>th</sup> Revised	*	38	Original		48.25	Original	*
1.1	Original		39	Original		48.26	Original	*
2	Original		40	4 <sup>th</sup> Revised		48.27	Original	*
3	Original		40.1	1 <sup>st</sup> Revised		48.28	Original	*
4	Original		41	4 <sup>th</sup> Revised				
5	Original		42	7 <sup>th</sup> Revised		49	6 <sup>th</sup> Revised	*
6	Original		42.1	5 <sup>th</sup> Revised		49.1	6 <sup>th</sup> Revised	*
7	Original		43	5 <sup>th</sup> Revised		50	4 <sup>th</sup> Revised	*
8	Original		44	7 <sup>th</sup> Revised		50.1	1 <sup>st</sup> Revised	*
9	Original		44.1	5 <sup>th</sup> Revised		51	1 <sup>st</sup> Revised	
10	Original		45	4 <sup>th</sup> Revised		52	3 <sup>rd</sup> Revised	*
11	Original		46	7 <sup>th</sup> Revised		53	6 <sup>th</sup> Revised	*
12	Original		47	4 <sup>th</sup> Revised		54	3 <sup>rd</sup> Revised	*
13	Original		48	8 <sup>th</sup> Revised		55	Original	
14	Original		48.1	1 <sup>st</sup> Revised		56	Original	
15	Original		48.2	3 <sup>rd</sup> Revised		57	Original	
16	Original		48.3	3 <sup>rd</sup> Revised		58	2 <sup>nd</sup> Revised	
17	Original		48.4	5 <sup>th</sup> Revised		59	2 <sup>nd</sup> Revised	
18	Original		48.5	3 <sup>rd</sup> Revised		60	1 <sup>st</sup> Revised	
19	1 <sup>st</sup> Revised		48.6	5 <sup>th</sup> Revised		61	1 <sup>st</sup> Revised	
20	3 <sup>rd</sup> Revised		48.7	3 <sup>rd</sup> Revised		62	3 <sup>rd</sup> Revised	*
21	Original		48.8	6 <sup>th</sup> Revised		62.1	3 <sup>rd</sup> Revised	*
22	Original		48.9	1 <sup>st</sup> Revised		62.2	1 <sup>st</sup> Revised	*
23	Original		48.10	4 <sup>th</sup> Revised		63	3 <sup>rd</sup> Revised	*
24	Original		48.11	1 <sup>st</sup> Revised		64	7 <sup>th</sup> Revised	*
25	Original		48.12	1 <sup>st</sup> Revised		65	3 <sup>rd</sup> Revised	*
26	Original		48.13	1 <sup>st</sup> Revised		66	4th Revised	*
27	Original		48.14	2 <sup>nd</sup> Revised		67	Original	
28	Original		48.15	1 <sup>st</sup> Revised		68	3 <sup>rd</sup> Revised	*
29	Original		48.16	1 <sup>st</sup> Revised		69	Original	
30	Original		48.17	Original		70	3 <sup>rd</sup> Revised	*
31	Original		48.18	Original		71	Original	
32	Original		48.19	Original		72	Original	
33	Original		48.20	Original		73	Original	
34	Original		48.21	Original	*	74	Original	
35	Original		48.22	Original	*	74.1	Original	
36	Original		48.23	Original		75	6 <sup>th</sup> Revised	*
* Included	with this filing.							

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1000 Progress Place NE

Concord, North Carolina 28025

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#### SECTION 3 – BASIC SERVICES AND RATES, CONT'D.

#### 3.7 Business Bundled Services

# 3.7.1 ACN Business Advantage Unlimited

ACN Business Advantage Unlimited is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features and unlimited direct dialed domestic/Canada long distance service for a flat monthly rate. The Customer may also purchase data/fax lines for a separate monthly rate and/or Toll Free long distance service.

#### A. Terms and Conditions

#### 1. Restrictions and Limitations

- a. ACN Business Advantage Unlimited is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.
- b. Unlimited long distance calling included in this plan is strictly for typical commercial voice applications and is subject to the following restrictions: the unlimited plan shall not be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dialup internet access, data, and fax applications is permitted up to a maximum of 1,000 minutes within any 30-day period. Usage beyond this threshold is presumed to be inconsistent with typical commercial voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a usage-rated long distance plan

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### SECTION 3 – BASIC SERVICES AND RATES, CONT'D.

### 3.7 Business Bundled Services, (Cont'd.)

# 3.7.1 ACN Business Advantage Unlimited, (Cont'd.)

### A. Terms and Conditions

### 2. Service Term and Termination Liability

- a. Service is offered only on a contract basis with a minimum term of three (3) years.
- b. An Early Termination Fee (ETF) of \$300, decremented by \$8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

#### 3. Service Features

- 1. Local line and unlimited local calling, subject to limitations noted in Section 3.7.1.A.
- 2. Subject to availability, the following calling features are included in the service: Caller ID, Caller ID with Name & Number, Call Forwarding Variable, 3-Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial, Auto Callback and Call Screening.
- 3. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with Hunting feature) and Call Waiting ID (incompatible with Hunting feature).
- 5. Unlimited direct dialed domestic long distance calling and calling to Canada, subject to limitations noted in Section 3.7.1.A.
- 6. Data/fax line(s) are available, subject to three (3) lines per account and limitations noted in Section 3.7.1.A.
- 7. Toll Free service is available to customers who subscribe to ACN Business Advantage Unlimited service, subject to limitations.

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# 3.7 Business Bundled Services, (Cont'd.)

# 3.7.1 ACN Business Advantage Unlimited, (Cont'd.)

# (N)

# C. Rates and Charges - AT&T Territory

# 1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

# 2. Monthly Recurring and Usage Charges

Local S	<u>Service,</u>
---------	-----------------

Local Exchange Access Line, per month	\$49.99
Data/Fax Line, per month	\$39.99

# Long Distance Service

Intrastate	calling,	per minute	\$0.00
------------	----------	------------	--------

Data/Fax Line Long Distance Intrastate calling, per minute \$0.07

Toll Free Long Distance

Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

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# **SECTION 3 – BASIC SERVICES AND RATES, CONT'D.**

# 3.7 Business Bundled Services, (Cont'd.)

# 3.7.1 ACN Business Advantage Unlimited, (Cont'd.)

C. Rates and Charges - AT&T Territory, (Cont'd.)

# 2. Monthly Recurring and Usage Charges, (Cont'd.)

Operator Services, per call Operator Assistance Collect	\$5.00 \$5.00
Busy Line Interrupt	\$4.50
Directory Assistance Local Directory Assistance National Directory Assistance	\$1.75 \$1.25
Directory Listing Services  Non-listed number, per month Non-published number, per month Additional listings – local or foreign, per month Toll Free Directory Listing, per month	\$2.99 \$3.99 \$6.00 \$25.00
Features, per use Repeat Dialing Call Trace	\$0.75 \$5.00

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#### SECTION 3 – BASIC SERVICES AND RATES, CONT'D.

### 3.7 Business Bundled Services, (Cont'd.)

### 3.7.2 ACN Business Advantage Plus

ACN Business Advantage Plus is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features for a flat monthly rate and direct dialed long distance service billed on a usage basis. The Customer may also purchase data/fax lines for as separate monthly rate for a separate monthly rate and/or Toll Free long distance service.

### A. Terms and Conditions

#### 1. Restrictions and Limitations

ACN Business Advantage Plus is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

### 2. Service Term and Termination Liability

- a. Service is offered only on a contract basis with a minimum term of three (3) years.
- b. An Early Termination Fee (ETF) of \$300, decremented by \$8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

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### SECTION 3 – BASIC SERVICES AND RATES, CONT'D.

#### 3.7 **Business Bundled Services, (Cont'd.)**

#### 3.7.2 ACN Business Advantage Plus, (Cont'd.)

#### **Service Features** B.

- Local line and unlimited local calling, subject to limitations noted in Section 1. 3.7.2.A.
- Subject to availability, the following calling features are included in the 2. service: Caller ID, Caller ID with Name & Number, Call Forwarding Variable, 3-Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial, Auto Callback and Call Screening.
- 3. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with Hunting feature) and Call Waiting ID (incompatible with Hunting feature).
- Direct dialed long distance calling. 4.
- 5. Data/fax line(s) are available, subject to three (3) lines per account and limitations noted in Section 3.7.2.A.
- 6. Toll Free service is available to customers who subscribe to ACN Business Advantage Plus service, subject to limitations.

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# 3.7 Business Bundled Services, (Cont'd.)

3.7.2 A	CN :	Busines	ss Advantage Plus, (Cont'd.)		(N)
C	<b>C.</b>	Rates	s and Charges - AT&T Territory		
		1.	Non-Recurring Charges		
			Service connection and/or change charges may apply.		
			Add feature Charge Line Connection Charge, Initial Line Line Connection Charge, Additional Line Move Charge, Weekdays Move Charge Weekends, Holidays Restoral of Suspended Service Charge Service Call Charge New Installs per Acct	\$5.00 \$50.00 \$9.99 \$50.00 \$75.00 \$12.00 \$70.00 \$50.00	
		2.	Monthly Recurring and Usage Charges	ψ30.00	
			Local Service, Local Exchange Access Line, per month Data/Fax Line, per month  Long Distance Service	\$39.99 \$39.99	
			Intrastate calling, per minute:	\$0.07	į
			Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07	
			Toll Free Long Distance Toll Free Number, per number, per month	\$5.00	   

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Intrastate calling, per minute:

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1000 Progress Place NE Concord, NC 28025 \$0.05

(N)

# 3.7 Business Bundled Services, (Cont'd.)

# 3.7.2 ACN Business Advantage Plus

# (N)

(N)

# C. Rates and Charges - AT&T Territory, (Cont'd.)

# 2. Monthly Recurring and Usage Charges, (Cont'd.)

•		C	U		•
Operator	Services,	per call			
C	perator A	ssistance			\$5.00
	Collect				\$5.00
D	on Time I				¢4.50
В	Busy Line I	nterrupt			\$4.50
D	irectory A	ssistance			
	Loc	cal Directo	ory Assis	stance	\$1.75
		tional Dire			\$1.25
Director	y Listing S	Services			
	lon-listed 1		er montl	1	\$2.99
	Ion-publis				\$3.99
				oreign, per	\$6.00
	nonth	iistiiigs i	ocai oi i	oreign, per	Φ0.00
	oll Free D	irectory L	isting, p	er month	\$25.00
		J	C 1		
Features.	, per use				
R	epeat Dial	ling			\$0.75
C	all Trace	-			\$5.00

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# 3.8 Residential Stand-Alone Local Exchange Service\*\*

**(T)** 

Residential Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Residential Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. An optional No Features line is available as an additional line and includes unlimited local calling.

#### 3.8.1 Service Features

(T)

Residential Stand-Alone Service includes the following:

- **A**. Local exchange voice line with 1000 minutes of local exchange calling. Calls above the 1000 minute call allowance are billed on a per minute basis.
- **B.** Optional No Features additional lines include local exchange line and unlimited local calling.

### 3.8.2 Non-Recurring Charges

**(T)** 

Service connection charges may apply, See Section 4.1 of this price list.

### 3.8.3 Monthly and Usage Rates

(T)

#### **AT&T Territory**

**(T)** 

Monthly Recurring Charge

Local Exchange Access Line: \$18.99 Additional Lines – No Features Line: \$16.89

Local Calls above the Call Allowance: \$0.010 per minute

\*\* Effective March 17, 2006 this service is grandfathered and available to existing Customers only.

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3.8 Residential Stand-Alone Local Exchange Service\*\*

**(T)** 

3.8.3 Monthly and Usage Rates

**(T)** 

**Embarq Territory** 

Monthly Recurring Charge

Local Exchange Access Line: \$22.99 Additional Lines – No Features Line: \$17.99

Local Calls above the Call Allowance: \$0.010 per minute

**Verizon Territory** Service not yet available

\*\* Effective March 17, 2006 this service is grandfathered and available to existing Customers only.

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# 3.9 Residential ACN Subscriber to Subscriber Calling

**(T)** 

Residential ACN Subscriber to Subscriber Calling allows Customers subscribed to selected ACN Bundled Services to call other ACN Bundled Service Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

Residential ACN Subscriber to Subscriber calling does not apply to additional No Features lines presubscribed by the Customer to the Company. Toll free and Calling Card Calls are not included.

This service is available where noted in the description of the specific service.

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# 3.10 ACN DigitalTalk Express Dedicated Basic Fax Line

**(T)** 

ACN DigitalTalk Express Dedicated Basic is a business fax service that provides customers with unlimited local<sup>1</sup> and 300 minutes of long distance calls within US and Canada. This service is only available to customers also subscribed to ACN DigitalTalk Express<sup>2</sup> and is intended only for fax use.

3.10.1 Service Features

**(T)** 

ACN DigitalTalk Express Dedicated Basic Fax Line includes the following features:

- Unlimited local calls<sup>1</sup>.
- 300 minutes of long distance calls within the United States and Canada.

### 3.10.2 Rates and Charges

**(T)** 

Non-Recurring Charge: \$0.00

Monthly Recurring Charge: \$30.00

Long Distance Usage (U.S. and Canada),

above 300 minutes, per minute: \$0.05

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Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

ACN Digital Talk Express is an unregulated VoIP service offered by ACN's affiliate, ACN Digital Phone Service.

# 4.1 Service Order and Change Charges, Cont'd.

# **4.1.2** Rates

AT&T Territory	Residence	(T) (D)
Line Connection Charge	<u> </u>	
First line, per request	\$41.00	
Additional line, each	\$41.00	
Moving of Service, per line	\$41.00	
Transfer of Service, per order	\$15.00	
	<b></b>	
Telephone Number Change	\$15.00	
0 1 01	¢17.00	
Service Order Charge	\$15.00	
Add Calling Features	\$5.00	(D)
Add Calling Features	\$3.00	<b>(D)</b>
Embarq Territory		
A V	Residence	(D)
Line Connection Charge	<del>-</del>	
First line man negation	040.00	:

	<u>Residence</u>	<b>(D)</b>
Line Connection Charge		
First line, per request	\$40.00	İ
Additional line, each	\$40.00	į
Moving of Service, per line	\$40.00	
Transfer of Service, per order	\$10.00	
Telephone Number Change	\$10.00	
Service Order Charge	\$5.00	
Add Calling Features	\$5.00	( <b>D</b> )

**Verizon Territory** Service not yet available

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# 4.2 Temporary Suspension of Service

Upon the request of the Customer and where equipment arrangements permit, service may be temporarily suspended for a period not to exceed nine months. Suspension of service and restoral may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure than no inward or outward service will be available during the period of suspension. The monthly rate for service during the period of the temporary suspension is dependent upon the service plan to which the Customer is subscribed.

AT&T Territory	Residence	(T)
Nonrecurring Charge	Residence	<b>(D)</b>
All Service Levels, per line:	\$15.00	
Monthly Recurring Charge		
ACN Advantage Home	\$15.00	ļ
ACN Advantage Plus	\$15.00	!
ACN Advantage Complete	\$20.00	l I
ACN Advantage Unlimited	\$24.88	 
ACN Advantage Home – Standard and Value Options	\$15.00	l I
ACN Advantage Plus – Standard and Value Options	\$13.50	i
ACN Advantage Unlimited – Standard and Value Options	\$25.88	i
Residential Stand-Alone	\$15.00	į
Additional Lines – No Features Line	\$15.00	( <b>D</b> )
<b>Embarq Territory</b>		
•	Residence	<b>(D)</b>
Nonrecurring Charge	¢10.00	ļ
All Service Levels, per line:	\$10.00	
Monthly Recurring Charge		
ACN Advantage Home	\$15.00	ļ
ACN Advantage Plus	\$15.00	
ACN Advantage Unlimited	\$15.00	
ACN Advantage Home – Standard and Value Options	\$15.00	į
ACN Advantage Plus – Standard and Value Options	\$15.00	!
ACN Advantage Unlimited – Standard and Value Options	\$15.00	
Residential Stand-Alone	\$15.00	}
Additional Lines – No Features Line	\$14.99	$(\dot{\mathbf{D}})$

Service not yet available

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1000 Progress Place NE Concord, NC 28025

**Verizon Territory** 

# 4.3 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 2 of this price list.

AT&T Territory		(T)
	Residence	<b>(D)</b>
Restoration after temporary denial, but prior to completion of order to discontinue service:	\$15.00	(D)
Embarq Territory	D oci dono o	(D)
Restoration after temporary denial, but prior	Residence	( <b>D</b> )
to completion of order to discontinue service:	\$10.00	( <b>D</b> )

**Verizon Territory** Service not yet available

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# 4.6 Custom Calling Features, (Cont'd.)

# 4.6.2 Rates and Charges

# A. Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

# 1. Features ordered prior to November 19, 2009

# **AT&T Territory**

Custom Calling Feature	Monthly
	<u>Residence</u>
Call Forwarding	\$3.00
Call Waiting	\$4.50
Call Waiting ID	\$5.50
Three-way Calling	\$4.00
Speed Calling 8	\$3.00
Auto Call Back (*69)	\$4.00
Auto Redial	\$4.00
Caller ID with Name	\$6.95
Distinctive Ring I	\$4.00
Call Screening	\$4.00
Anonymous Call Rejection	\$2.00
Calling Number Delivery Blocking	\$0.00

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**(D)** 

**(D)** 

# SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.

# 4.6 Custom Calling Features, (Cont'd.)

# 4.6.2 Rates and Charges, (Cont'd.)

# A. Features Offered on Monthly Basis, (Cont'd.)

1. Features ordered prior to November 19, 2009, (Cont'd.)

# **Embarq Territory**

<b>Custom Calling Feature</b>	Monthly
	Residence
Call Forwarding	\$1.00
Call Waiting	\$3.45
Call Waiting ID	\$2.00
Three-way Calling	\$3.00
Speed Calling 8	\$2.00
Auto Call Back (*69)	\$4.00
Auto Redial	\$3.00
Caller ID with Name	\$7.00
Distinctive Ring I	\$2.00
Call Screening	\$2.00
Anonymous Call Rejection	\$2.00
Selective Call Forwarding	\$3.00
Priority Call	\$2.00
Calling Number Delivery Blocking	\$0.00

Verizon Territory

Service not yet available

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**(D)** 

**(D)** 

# SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.

# 4.6 Custom Calling Features, (Cont'd.)

# 4.6.2 Rates and Charges, (Cont'd.)

# A. Features Offered on Monthly Basis, (Cont' d.)

2. Features ordered on or after November 19, 2009

# **Embarq Territory**

<b>Custom Calling Feature</b>	Monthly
	Residence
Auto Redial	\$4.00
Auto Call Back (*69)	\$4.00
Speed Calling 8	\$3.00
Selective Call Forwarding	\$4.00
Call Screening	\$4.00
Distinctive Ring	\$4.00
Priority Call	\$4.00

# **AT&T Territory**

Custom Calling Feature	Monthly
	Residence
Three Way Calling	\$6.00
Call Forward	\$1.50
Auto Redial	\$1.50
Auto Call Back (*69)	\$7.00
Call Blocking / Screening	\$6.00
Speed Calling 8	\$4.00
Anonymous Call Rejection	\$5.00
Distinctive Ring 1	\$4.00
Distinctive Ring 2	\$6.00

**Verizon Territory** 

Service not yet available

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**(D)** 

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**(D)** 

**(D)** 

# SECTION 4 – SUPPLEMENTAL SERVICES AND RATES, CONT'D.

# 4.6 Custom Calling Features, Cont'd.

# 4.6.2 Rates and Charges, Cont'd.

# **B.** Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

**AT&T Territory** 

Custom Calling Factors	Per Use	
Custom Calling Feature	<u>Residence</u>	
3-Way Calling	\$0.75	
Auto Redial	\$0.75	
Auto Call Back (*69)	\$0.75	
Call Trace	\$3.50	
Calling Number Delivery Blocking	\$0.00	

**Embarq Territory** 

<b>Custom Calling Feature</b>	Per Use
	<u>Residence</u>
3-Way Calling	\$0.75
Auto Redial	\$0.75
Auto Call Back (*69)	\$0.75
Call Trace	\$1.00
Calling Number Delivery Blocking	\$0.00

Verizon Territory

Service not yet available

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# 4.7 Directory Assistance

# 4.7.1 Local Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

There are no call allowances for Directory Assistance. No credit will be given for requested telephone numbers that are not found in the directory. Customers may reach Directory Assistance by dialing direct or by having the call billed to a calling card or third number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

### Rates

AT P.T Towniton

**Verizon Territory** 

A1&1 Territory		(1)
Per Call:	Residence \$1.99	<b>(T)</b>
Embarq Territory	Residence	(T)
Per Call:	\$1.25	(1)

Service not yet available

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# 4.7 Directory Assistance, Cont' d.

# 4.7.2 Directory Assistance Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number. Call Completion is only available where facilities permit.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by the appropriate exemptions as stated in Section 4.7.1 of this price list.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in Section 4.8 of this price list, apply as appropriate.

#### Rates

AT&T Territory		<b>(T)</b>
Per Call:	Residence \$0.35	(T)
<b>Embarq Territory</b>	D: 1	
Per Call:	Residence \$0.30	<b>(T)</b>
Verizon Territory	Service not yet available	

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# 4.7 Directory Assistance, Cont' d.

# 4.7.3 National Directory Assistance Service

**AT&T Territory** 

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two(2) requested telephone numbers are allowed per call.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in Section 4.8 of this price list, apply as appropriate.

#### Rates

Per Call:	Residence \$1.25	(T)
Embarq Territory		
Per Call:	Residence \$1.25	<b>(T)</b>
Verizon Territory	Service not yet available	

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# 4.8 Local Operator Service, Cont'd.

# Rates

# **Local and IntraLATA Usage Rates**

#### **All Territories**

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer. See Section 3 of this price list.

# Local and intraLATA Per Call Service Charges

# **AT&T Territory**

	Residence	(T)
Customer Dialed Calling Card	\$1.00	
Operator Dialed Calling Card	\$3.30	
Collect	\$3.30	
Third Party Billed	\$3.30	
Person-to-Person	\$3.30	
Operator Assistance	\$3.30	

# **Embarq Territory**

	Residence
Customer Dialed Calling Card	\$1.00
Operator Dialed Calling Card	\$1.60
Collect	\$1.60
Third Party Billed	\$1.60
Person-to-Person	\$4.00
Operator Assistance	\$4.00

**Verizon Territory** 

Service not yet available

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#### 4.9 Busy Line Verification and Interrupt Service, Cont'd.

Rates

**AT&T Territory (T)** 

> Residence \$5.00

**(T)** 

Busy Verification Charge, each request:

Emergency Interrupt Charge, each request: \$5.00

**Embarq Territory** 

Residence

**(T)** 

Busy Verification Charge, each request:

\$2.00

Emergency Interrupt Charge, each request:

\$2.00

**Verizon Territory** 

Service not yet available

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# 4.10 Directory Listing Service, Cont'd.

# 4.10.3 Rates

AT&T Territory (T)

# Monthly Recurring Charges

	<u>Residence</u>	<b>(D)</b>
Additional Listing, per listing:	\$1.20	Ì
Non-published Service, per account:	\$3.00	ĺ
Non-directory Listed Service, per line	\$0.30	<b>(D)</b>

# **Embarq Territory**

# Monthly Recurring Charges

	Residence	<b>(D)</b>
Additional Listing, per listing:	\$1.75	
Non-published Service, per account:	\$3.00	
Non-directory Listed Service, per listing	\$2.55	<b>(D)</b>

Verizon Territory Service not yet available

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